Oracle® Communications Performance Intelligence Center

Alarm Forwarding Administration Guide

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CAUTION: Use only the guide downloaded from Oracle Help Center.

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Chapter 1: About This Help Text

Overview

Management Application Alarm Forwarding (Alarm Forwarding) enables the user to forward alarms to specified destinations. The user can create alarm forwarding rules using Filters.

This application handles several types of alarms, including those pertaining to

- Traffic supervision
- · Quality of service
- SS7 network (nodes, linksets, links)
- System errors

Scope and Audience

This user's guide provides information about the Management Application Alarm Forwarding. This guide provides definitions and instructions to help the user efficiently and effectively define conditions and destinations for forwarding Alarms. The audience for this manual is the nspManager and nspPowerUser.

General Information

You can find general information about Oracle® Communications Performance Intelligence Center, such as product overview, list of other guides, workstation requirements, login and logout procedures, user preference settings, in the Quick Start Guide. This document is available from the Portal menu or can be downloaded from Oracle Help Center (OHC).

Chapter 2: Introduction to Alarm Forwarding

Alarm Forwarding Key Features

Alarm Forwarding is part of Management Application toolkit. Key features include:

- A Simple Network Management Protocol (SNMP) agent compliant with ITU x721, X733
- A Dedicated Access Module for HP TeMIP
- Trap sent reliability
 - ✓ Sequence number is added to trap sent.
 - ✓ Telecommunications Management Network (TMN) can check that none were lost.
 - ✓ Re-synchronization is available.
- Acknowledge / Terminate capability from SNMP Two alarm attributes are writable:
 - ✓ Perceived Severity: Setting the value to 5 (clear) terminates the alarm in the Management Application database.
 - ✓ Acknowledged: Setting the value to 1 acknowledges the alarm in the Management Application database.
 - ✓ Terminate or "Acknowledge" action is associated with a user ID in the Management Application database.
- For an alarm event, only one email is sent to a selective list of email addresses. Alarm Forwarding allows a list of email addresses to be attached to a filter. It is possible to send a particular type of alarm to a list of email addresses and another type of alarm to a different list of email addresses. These multiple email address are set when Creating a Filter and Editing a Filter.
- Each alarm is evaluated against each filter. The same alarm can pass different filter conditions and be sent to different destinations. If the same alarm passes different filters and is forwarded using SNMP in each of those filters, the alarm is sent only once since Alarm Forwarding detects this condition and SNMP has only one destination.
- Alarm termination is always forwarded if one events of this alarm has been forwarded.

Also see Management Application Forwarding MIB

Alarm Forwarding Architecture

Alarm Forwarding supports the forwarding of alarms to applications in an external system. It supports the following two protocols for alarm forwarding:

- Traps (SNMP)
- Mails (SMTP)

Alarm Forwarding supports the use of Filters. You can create, edit, and delete a Filter and select a forwarding destination. A Filter List provides the following information for a Filter:

- Rec No record number; a number given for indexing alarms in the Filter alarm list
- Filter ID unique system-generated number that identifies the Filter
- Filter Name name of the Filter
- Destination Name destination of the filtered alarm. It can be SNMP or SMTP or both.

Filtering criterias

You can set the forwarding criteria based on the Filters defined for the following fields:

- Ack state: Status regarding acknowledging status
- Alarm Cleared User: User who manually terminate alarm (if any)
- **Alarm ID**: Internal unique ID to group alarm events with same specific problem on same managed object.
- Alarm Type: ITU alarm definition (selection in list) as per [X.721] [X.733] and [X.736]
- Managed Object Class: Class of managed object
- Managed Object ID: Internal unique ID of managed object
- Managed Object: : Name of managed object (allowing placeholders)
- **Perceived Severity**: Perceived severity (selection in list) as per [X.721] [X.733] and [X.736]
- Probable Cause: Perceived severity (selection in list) as per [X.721] [X.733] and [X.736]
- Specific Problem: Specific problem (selection in list)

- **Trend**: Trend of severity for successive events in alarm. Initial event has MORE_SEVERE trend. It allows to get only opening and closing event for an alarm and avoid repetitive events
- User Name: name of acknowledging status

Note: Destination configuration is part of platform configuration. These steps (SMTP server, SNMP version, and target IP) are described in Management Application installation.

For the Alarm configuration to work, ensure that the Target Server is added in hosts file. Remove entry for 127.0.0.1 and add alias localhost for the Target Server in the hosts file.

For Example the /etc/hosts should look like below. Here the entry corresponds to the target server.

xx.xx.xxx hostname localhost

SNMP traps

SNMP traps are emitted by associated Management Application Alarm Forwarding sub-agent.

Also see Management Application Forwarding MIB.

Mails

Mails are created by Weblogic service according following template:

Title

Management Appliaction Alarm - < SEVERITY_NAME > event

Content

Alarm #<ALARM_ID> raised at <ALARM_RAISED_TIME>

Managed object: <MO_NAME> (# <MO_ID>)

Specific Problem: < SPECIFIC_PROBLEM_NAME>

Additional text: < EVENT_ADDITIONAL_TEXT>

Probable cause: <ITU_PROBABLE_CAUSE_NAME>

Event summary:

[critical=<CRITICAL_COUNT>][major=<MAJOR_COUNT>][minor=<MINOR_COUNT>][warning=<WARN ING_COUNT>]

Note: ALARM_RAISED_TIME is formatted according default user preferences defined by an Administrator.

Chapter 3: Working in Alarm Forwarding

Accessing Alarm Forwarding

To open Alarm Forwarding, follow these steps:

Note: Management Application only supports the latest versions of IE and Firefox. Before using Management Application, turn off the browser pop up blocker for the Management Application site.

1. Log in to Management Application.

The Management Application board is displayed.

2. Click Alarm Forwarding.

The Alarm Forwarding home page is displayed.

Understanding Alarm Forwarding Components

The figure below shows the Alarm Forwarding page with the toolbar and Filters list. Toolbar icons are explained in the table below the figure.



Figure 1: Alarm Forwarding List

Alarm Forwarding Toolbar

Icon	Explanation
	Navigation icon - to move from one record to another << is for first page < is for previous page
	> Is for next page >> is for last page
3	Filter - adds a Filter, defining the types of alarms to be forwarded and their destination
□ -	Column Select Record - sets the order of the columns

	Edit Filter - edits an existing filter's definition
×	Delete Filter - deletes a selected filter
10	Refresh Page - resets display to include the most current data
10	Records Per Page - number of records to display on a page
\checkmark	Set Size - resets display to include the number of Records per Page
■	Filter - to define filters for the list
₿	Export - to provide option to export list getting displayed.
8	Print - to provide facility to print current list.
•	Test Connection – tests connections for different protocol(SNMP or SMTP)

Table 1: Alarm Forwarding Toolbar Icons

Note: Do not use the Function Keys (F1 through F12) when using Management Application. Function keys work in unexpected ways. For example, the F1 key does not open Management Application help but opens the help for the browser in use. The F5 key does not refresh a specific screen, but refreshes the entire session and results in a loss of any entered information.

Using Alarm Forwarding

This section explains how to set conditions and destinations for forwarding alarms.

Creating a Filter

Filters define the types of alarms to be forwarded and their destination. Filters return True or False results depending upon whether the alarm should be forwarded or not. Each Filter that returns "True" is forwarded to its specified destination.

To create a Filter,

1. Click the Add Filter icon on the toolbar
The Create new Filter dialog is displayed.



Figure 2: Create New Filter Dialog

- 2. Type in a Filter Name and Description.
- 3. Type in Description.
- 4. Select Filter and click (Add).
- 5. Select a Field, Operator, and Value from the drop-down menus.



Figure 3: Filter Configuration Display

- 6. Enter an Expression.
- 7. Select 'Next' to advance to the Destination display.
- 8. Select SNMP and/or SMTP.
- 9. Enter Email list (addresses) information.
- 10. To advance to the Filter Creation Dialog Summary display, select 'Next'

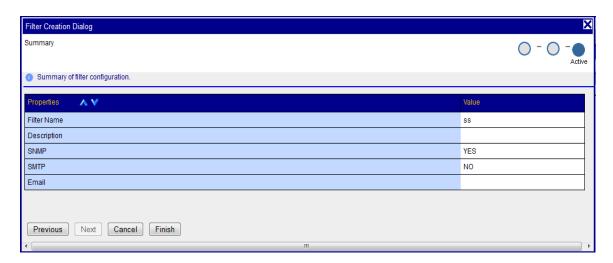


Figure 4: Summary Dialog Display

- 11. If this information on the Summary display is correct, select finish create this filter. If there are errors in this summary information, select the previous to return to the display to correct the errors.
- 12. To add another filter, repeat from <u>Click the</u> Add Filter icon on the toolbar

Editing a Filter

To edit an existing Filter:

- 1. Select a Filter from the Filter table.
- 2. Click the Edit Filter icon on the toolbar. The Filter Creation Dialog is displayed.
- 3. Modify the appropriate field(s) as needed. For specific information on fields and options, see *Creating a Filter*.
- 4. Click Next.

The Select Forwarding Destination dialog is displayed.

- 5. Update Destination information as necessary.
 - **Note:** For SNMP, only one trap destination can be defined. For SMTP, multiple email destinations are permitted.
- 6. Click Finish to save the record changes.

Alarm Forwarding Test Connection

This section provides additional information referenced from the screen when using the **Test Connection** GUI icon .

Test Connection for SMTP

The configurator should verify the SMTP address, SMTP availability through firewalls, and SMTP access mode. Secured destinations require additional parameters be defined and are described in the Installation Document.

If the message was received in the targeted mail box, the test was successful. This procedure is complete. If the message is not in the targeted mail box, continue with this procedure.

- 2. Use the Audit Viewer application to verify if a mail sending error is logged.
- 3. Contact <u>APPENDIX A: My Oracle Support (MOS)</u> to investigate and help determine the correct SMTP configuration.

Test Connection for SNMP

The configurator should check the JMX agent log on the Management Application primary to identify any SNMP agent configuration errors, verify the SNMP address, and the SNMP availability through firewalls. Secured destinations require additional parameters be defined and are described in the Installation Document.

1. Verify the test trap was received by the management system. If the test trap was received by the management system, the test was successful. This procedure is complete.

If the test trap was not received by the management system, continue with this procedure.

2. Contact <u>APPENDIX A: My Oracle Support (MOS)</u> to investigate and help determine the correct SNMP configuration.

Management Application Forwarding MIB SNMP Overview

The main features of the Simple Network Management Protocol (SNMP) agent of Management Application Forwarding are explained below.

Overview of Management Application Database

- The Management Information Base (MIB) contains Managed Object types, Managed Objects, and opened alarms in specific tables.
- The MIB is loaded at SNMP agent startup with metadata and opened alarms already forwarded.

Validation of Traps Sent

- Traps contain a sequence number (since agent startup) that permits Telecommunications Management Network (TMN) to check that none were lost.
- In case of a gap (lost trap) or if the number is lower, the process is restarted and TNM can resynchronize its database by querying the opened alarms table.

Acknowledgement or Termination from SNMP

- Change in an alarm's writable attributes is reflected in Application Alarm and System Alarms.
- Setting the NspAlarmAcknowledged attribute of an alarm table entry to True (1) acknowledges that
- Setting the NspAlarmPerceivedSeverity attribute of an alarm table entry to Cleared (5) terminates an alarm.

A dedicated Access Module for HP TeMIP is available to integrate easily with the Management Application Forwarding SNMP agent.

Management Application Forwarding MIB

Shown here is the NSP-Forwarding-MIB, which is located on the Management Application server at /opt/nsp/nsp-package/forwarding/target/misc/NSP-FORWARDING-MIB

```
-- File Name : NSP-FORWARDING-MIB
-- Date : Mon Nov 21 10:18:28 CET 2006
-- Author : AdventNet Agent Toolkit Java Edition - MIB Editor 6
NSP-FORWARDING-MIB DEFINITIONS ::= BEGIN
         IMPORTS
                  RowStatus, DisplayString
                            FROM SNMPv2-TC
```

NOTIFICATION-GROUP, OBJECT-GROUP FROM SNMPv2-CONF

enterprises, MODULE-IDENTITY, OBJECT-TYPE, Integer32,

NOTIFICATION-TYPE

FROM SNMPv2-SMI;

```
steleus MODULE-IDENTITY
                LAST-UPDATED "200602131148Z"
ORGANIZATION "Tekelec"
                CONTACT-INFO "ttprocessing@tekelec.com"
                DESCRIPTION
                                       "Description"
                REVISION
                                         "200602131148Z"
                DESCRIPTION
                                        "NSP module"
                ::= { enterprises 4404 }
                OBJECT IDENTIFIER
        nsp
                ::= { steleus 8 }
        forwarding
                       OBJECT IDENTIFIER
                ::= { nsp 6 }
        nspManagedObjectClassTable
                                       OBJECT-TYPE
                          SEQUENCE OF NspManagedObjectClassEntry
                SYNTAX
                               not-accessible
                MAX-ACCESS
                               current
"NSP managed object class table"
                STATUS
                DESCRIPTION
                ::= { forwarding 1 }
        nspManagedObjectClassEntry OBJECT-TYPE
                SYNTAX NspManagedObjectClassEntry
MAX-ACCESS not-accessible
                STATUS current
DESCRIPTION "NSP managed object class entry"
INDEX { nspManagedObjectClassId }
                ::= { nspManagedObjectClassTable 1 }
        NspManagedObjectClassEntry ::= SEQUENCE {
    nspManagedObjectClassId Integer32,
                nspManagedObjectClassName DisplayString,
                nspManagedObjectClassDescription DisplayString,
                nspManagedObjectClassRowStatus RowStatus
        nspManagedObjectClassId OBJECT-TYPE
                                         Integer32 ( -2147483648 .. 2147483647 )
                SYNTAX
                MAX-ACCESS
                                         read-only
                STATUS
                                         current
                DESCRIPTION
                                         "Value that defines an instance of managed
object class in the table"
                ::= { nspManagedObjectClassEntry 1 }
        nspManagedObjectClassName
                                        OBJECT-TYPE
                SYNTAX
                                        DisplayString
                MAX-ACCESS
                                        read-only
                SUTATUS
                                         current
                                         "NSP managed object class instance name"
                ::= { nspManagedObjectClassEntry 2
        nspManagedObjectClassDescription
                                                OBJECT-TYPE
                                       DisplayString
                SYNTAX
                MAX-ACCESS
                                        read-only
                STATUS
                                         current
                                         "NSP managed object class instance
                DESCRIPTION
description"
             ::= { nspManagedObjectClassEntry 3 }
```

```
nspManagedObjectClassRowStatus OBJECT-TYPE
              SYNTAX RowStatus { active ( 1 ) , notInService (
2 ) , notReady ( 3 ) , createAndGo ( 4 ) , createAndWait ( 5 ) , destroy ( 6 ) }
               MAX-ACCESS
                                       read-create
               STATUS
                                       current
               DESCRIPTION
                                       "SMI v2 required attribute"
               ::= { nspManagedObjectClassEntry 50 }
       nspManagedObjectTable OBJECT-TYPE
               SYNTAX SEQUENCE OF NspManagedObjectEntry
MAX-ACCESS not-accessible
               STATUS
                              current
               DESCRIPTION
                              "Description"
               ::= { forwarding 2 }
       nspManagedObjectEntry OBJECT-TYPE
               SYNTAX NspManagedObjectEntry
MAX-ACCESS not-accessible
               STATUS
                               current
               DESCRIPTION "Row Description"
INDEX { nspManagedObjectId}
               ::= { nspManagedObjectTable 1 }
      NspManagedObjectEntry ::= SEQUENCE {
    nspManagedObjectId Integer32,
               nspManagedObjectName DisplayString,
               nspManagedObjectClassIdRef Integer32,
               nspManagedObjectParent Integer32,
               nspManagedObjectRowStatus RowStatus
       nspManagedObjectId
                              OBJECT-TYPE
               SYNTAX
                                       Integer32 ( -2147483648 .. 2147483647 )
               MAX-ACCESS
                                       read-only
               STATUS
                                       current
               DESCRIPTION
                                       "Value that defines an instance of managed
object in the table"
               ::= { nspManagedObjectEntry 1 }
       nspManagedObjectName OBJECT-TYPE
                                       DisplayString
               SYNTAX
               MAX-ACCESS
                                       read-only
               STATUS
                                       current
               DESCRIPTION
                                       "Column Description"
               ::= { nspManagedObjectEntry 2 }
                                       OBJECT-TYPE
       nspManagedObjectClassIdRef
                                       Integer32 ( -2147483648 .. 2147483647 )
               SYNTAX
               MAX-ACCESS
                                       read-only
               STATUS
                                       current
               DESCRIPTION
                                       "Value that defines an instance of managed
object class"
               ::= { nspManagedObjectEntry 10 }
```

```
nspManagedObjectParent OBJECT-TYPE
                  SYNTAX
                                             Integer32
                  MAX-ACCESS
                                             read-only
                  STATUS
                                             current
                  DESCRIPTION
                                             "Value that defines an instance of parent
managed object"
                  ::= { nspManagedObjectEntry 20 }
        nspManagedObjectRowStatus
                                             OBJECT-TYPE
                  SYNTAX
                                             RowStatus
                  MAX-ACCESS
                                             read-create
                  STATUS
                                             current
                  DESCRIPTION
                                             "SMI v2 required attribute"
                  ::= { nspManagedObjectEntry 50
        nspAlarmsTable OBJECT-TYPE
                                SEQUENCE OF NspAlarmsEntry
                  SYNTAX
                  MAX-ACCESS
                                   not-accessible
                  STATUS current
DESCRIPTION "NSP forwarded opened alarms table"
                  ::= { forwarding 3 }
         nspAlarmsEntry OBJECT-TYPE
                                NspAlarmsEntry
                  SYNTAX
                  MAX-ACCESS
                                  not-accessible
                                   current
                  STATUS
                                  "NSP forwarded opened alarms entry" { nspAlarmId }
                  DESCRIPTION
                  INDEX
                  ::= { nspAlarmsTable 1 }
         NspAlarmsEntry ::= SEQUENCE {
                  nspManagedObjectIdRef Integer32,
                  nspAlarmId Integer32,
                  nspAlarmRowStatus RowStatus,
nspManagedObjectDN DisplayString,
                  nspAlarmLastEventTime DisplayString,
                  nspAlarmEventType INTEGER,
                  nspAlarmProbableCause INTEGER,
                 nspAlarmPerceivedSeverity INTEGER,
nspAlarmTrendIndication INTEGER,
nspAlarmThresholdLevel DisplayString,
                  nspAlarmObservedValue DisplayString, nspAlarmAdditionalText DisplayString,
                  nspAlarmSpecificProblem DisplayString,
                  nspAlarmFirstDate OCTET STRING, nspAlarmClearDate OCTET STRING,
                  nspAlarmCriticalCount Integer32,
                  nspAlarmMajorCount Integer32,
                  nspAlarmMinorCount Integer32,
                  nspAlarmWarningCount Integer32,
nspAlarmAcknowledged INTEGER
         nspManagedObjectIdRef OBJECT-TYPE
                  SYNTAX
                                             Integer32 ( -2147483648 .. 2147483647 )
                  MAX-ACCESS
                                             read-only
                  STATUS
                                             current
                DESCRIPTION
                                          "Value that refers to managed object involved
 in the forwarded alarm"
                ::= { nspAlarmsEntry 1 }
```

```
nspAlarmId
                                 OBJECT-TYPE
                      SYNTAX
                                                         Integer32 ( -2147483648 .. 2147483647 )
                       MAX-ACCESS
                                                         read-only
                       STATUS
                                                          current
                      DESCRIPTION
                                                        "Value that defines an instance of forwarded
 alarm"
                       ::= { nspAlarmsEntry 2 }
           nspAlarmRowStatus OBJECT-TYPE
 SYNTAX RowStatus { active ( 1 ) , notInService 2 ) , notReady ( 3 ) , createAndGo ( 4 ) , createAndWait ( 5 ) , destroy ( 6 ) }
                                                         RowStatus { active ( 1 ) , notInService (
                       MAX-ACCESS
                                                         read-create
                       STATUS
                                                         current
                       DESCRIPTION
                                                          "SMI v2 required attribute"
                       ::= { nspAlarmsEntry 50 }
           nspManagedObjectDN OBJECT-TYPE
                       SYNTAX
                                                         DisplayString
                       MAX-ACCESS
                                                          read-only
                       STATUS
                                                          current
                       DESCRIPTION
                                                          "Distinguished name that refers to managed
 object involved in the forwarded alarm"
                       ::= { nspAlarmsEntry 100 }
            nspAlarmLastEventTime OBJECT-TYPE
                       SYNTAX
                                                         DisplayString
                       MAX-ACCESS
                                                          read-only
                       STATUS
                                                          current
                       DESCRIPTION
                                                          "Last event time in ASN.1 format
                                            for the last event of the NSP forwarded alarm on
the managed object"
                       ::= { nspAlarmsEntry 1000 }
           nspAlarmProbableCause OBJECT-TYPE
                                                         INTEGER { adapterError ( 1 )
                      SYNTAX
applicationSubsystemFailure (2), bandwidthReduced (3), callEstablishmentError
(4), communicationsprotocolError (5), communicationsSubsystemFailure (6), configurationOrCustomizationError (7), congestion (8), corruptData (9),
cpuCyclesLimitExceeded ( 10 ) , dataSetOrModemError ( 11 ) , degradedSignal ( 12 ) , dteDceInterfaceError ( 13 ) , enclosureDoorOpen ( 14 ) , equipmentMalfunction ( 15 ) , excessiveVibration ( 16 ) , fileError ( 17 ) , fireDetected ( 18 ) , floodDetected ( 19 ) , framingError ( 20 ) , heatingVentCoolingSystemnspblem ( 21
) , humidityUnacceptable ( 22 ) , inputOutputDeviceError ( 23 ) , inputDeviceError
(24), lanError (25), leakDetected (26), localNodeTransmissionError (27), lossOfFrame (28), lossOfSignal (29), materialSupplyExhausted (30), multiplexerproblem (31), outOfMemory (32), ouputDeviceError (33), performanceDegraded (34), powerproblem (35), pressureUnacceptable (36), processorproblem (37), pumpFailure (38), queueSizeExceeded (39), receiveFailure (40), receiverFailure (41), remoteNodeTransmissionError (42), respurseAtOrNearingCapacity (43), responseTimeFrecessive (44)
) , resourceAtOrNearingCapacity ( 43 ) , responseTimeExecessive ( 44 ) ,
retransmissionRateExcessive (45), softwareError (46), softwareprogramAbnormallyTerminated (47), softwareprogramError (48)
storageCapacityproblem ( 49 ) , temperatureUnacceptable ( 50 ) , thresholdCrossed
(51), timingproblem (52), toxicLeakDetected (53), transmitFailure (54)
```

```
, transmitterFailure (55), underlyingResourceUnavailable (56), versionMismatch
 (57), authenticationFailure (58), breachOfConfidentiality (59), cableTamper
(60), delayedInformation (61), denialOfService (62), duplicateInformation (63), informationMissing (64), informationModificationDetected (65),
informationOutOfSequence ( 66 ) , intrusionDetection ( 67 ) , keyExpired ( 68 ) ,
nonRepudiationFailure ( 69 ) , outOfHoursActivity ( 70 ) , outOfService ( 71 ) , proceduralError ( 72 ) , unauthorizedAccessAttempt ( 73 ) , unexpectedInformation
(74)}
                 MAX-ACCESS
                                          read-only
                 STATUS
                                          current
                 DESCRIPTION
                                          "Represents the probable cause values for
the alarms as per [X.721], [X.733] and [X.736]
                                  for the NSP forwarded alarm on the managed object"
                 ::= { nspAlarmsEntry 1001 }
        nspAlarmPerceivedSeverity
                                          OBJECT-TYPE
                                          INTEGER { indeterminate ( 0 ) , critical
(1), major (2), minor (3), warning (4), cleared (5)}
                 MAX-ACCESS
                                          read-write
                 STATUS
                                          current
                 DESCRIPTION
                                          "Represents the perceived severity values
for the alarms as per [X.733] and [X.721]
                                 for the NSP forwarded alarm on the managed object"
                 ::= { nspAlarmsEntry 1002 }
        nspAlarmTrendIndication OBJECT-TYPE
                                          INTEGER { lessSevere ( 0 ) , noChange ( 1
                SYNTAX
 ) , moreSevere ( 2 )
                 MAX-ACCESS
                                          read-only
                 STATUS
                                          current
                                         "Represents the trend indication values for
                DESCRIPTION
 the alarms as per [X.733]
                                  for the NSP forwarded alarm on the managed object"
                 ::= { nspAlarmsEntry 1003 }
        nspAlarmThresholdLevel OBJECT-TYPE
                 SYNTAX
                                          DisplayString
                 MAX-ACCESS
                                          read-only
                 STATUS
                                          current
                 DESCRIPTION
                                          "Represents the threshold level indication
 values (real) for the alarms as per [X.733]
                                 for the last event of the NSP forwarded alarm on
the managed object"
                 ::= { nspAlarmsEntry 1004 }
        nspAlarmObservedValue
                                OBJECT-TYPE
                 SYNTAX
                                          DisplayString
                 MAX-ACCESS
                                          read-only
                 STATUS
                                          current
```

```
DESCRIPTION "Represents the threshold observed values
(real) for the alarms as per [X.733]
                                for the last event of the NSP forwarded alarm on
the managed object"
                ::= { nspAlarmsEntry 1005 }
        nspAlarmAdditionalText OBJECT-TYPE
                SYNTAX
                                         DisplayString
                MAX-ACCESS
                                         read-only
                STATUS
                                         current
                DESCRIPTION
                                         "Represents the additional text field for
the alarm as per [X.733]
                                for the last event of the NSP forwarded alarm on
the managed object"
                ::= { nspAlarmsEntry 1006 }
        nspAlarmEventType
                             OBJECT-TYPE
SYNTAX INTEGER { otherAlarm (1), communicationAlarm (2), environmentalAlarm (3), equipmentAlarm (4), integrityViolation (5), processingErrorAlarm (10), qualityOfServiceAlarm (11)
) }
                MAX-ACCESS
                                         read-only
                STATUS
                                         current
                DESCRIPTION
                                         "Represents the ITU event type value for
the alarms as per [X.721], [X.733] and [X.736]
                                 for the NSP forwarded alarm on the managed object"
                ::= { nspAlarmsEntry 1007 }
        nspAlarmSpecificProblem OBJECT-TYPE
                SYNTAX
                                         DisplayString
                MAX-ACCESS
                                         read-only
                STATUS
                                         current
                DESCRIPTION
                                         "Represents the specific problem name
                                for the NSP forwarded alarm on the managed object"
                ::= { nspAlarmsEntry 1008 }
        nspAlarmFirstDate
                                OBJECT-TYPE
                SYNTAX
                                         OCTET STRING
                MAX-ACCESS
                                         read-only
                STITATES
                                         current
                DESCRIPTION
                                        "Represents the raised date in ASN.1 format
                                 for the NSP forwarded alarm on the managed object"
                ::= { nspAlarmsEntry 1010 }
        nspAlarmClearDate
                                 OBJECT-TYPE
                                         OCTET STRING
                SYNTAX
                MAX-ACCESS
                                         read-only
                STATUS
                                         current
                                         "Represents the clear date in ASN.1 format
                DESCRIPTION
                                 for the NSP forwarded alarm on the managed object"
                ::= { nspAlarmsEntry 1011 }
```

```
nspAlarmCriticalCount OBJECT-TYPE
                                     Integer32
              SYNTAX
              MAX-ACCESS
                                      read-only
                                      current
              STATUS
              DESCRIPTION
                                      "Represents the number of critical events
                              for the NSP forwarded alarm on the managed object"
              ::= { nspAlarmsEntry 1012 }
      nspAlarmMajorCount
                              OBJECT-TYPE
              SYNTAX
                                      Integer32
              MAX-ACCESS
                                      read-only
              STATUS
                                      current
              DESCRIPTION
                                      "Represents the number of major events
                              for the NSP forwarded alarm on the managed object"
              ::= { nspAlarmsEntry 1013 }
      nspAlarmMinorCount
                              OBJECT-TYPE
              SYNTAX
                                      Integer32
              MAX-ACCESS
                                      read-only
              STATUS
                                      current
                                      "Represents the number of minor events
              DESCRIPTION
                              for the NSP forwarded alarm on the managed object"
              ::= { nspAlarmsEntry 1014 }
      nspAlarmWarningCount
                              OBJECT-TYPE
              SYNTAX
                                      Integer32
              MAX-ACCESS
                                      read-only
              STATUS
                                      current
              DESCRIPTION
                                      "Represents the number of warning events
                              for the NSP forwarded alarm on the managed object"
              ::= { nspAlarmsEntry 1015 }
      nspAlarmAcknowledged
                              OBJECT-TYPE
              SYNTAX
                                      INTEGER { false ( 0 ) , true ( 1 ) }
              MAX-ACCESS
                                      read-write
              STATUS
                                      current
              DESCRIPTION
                                      "Represents the acknowledged status
                              for the NSP forwarded alarm of the managed object"
              ::= { nspAlarmsEntry 1016 }
                      OBJECT-TYPE
      fwdVersion
              SYNTAX
                                      OCTET STRING
              MAX-ACCESS
                                      read-only
              STATUS
                                      current
              DESCRIPTION
                                      "Current version of the NSP Forwarding SNMP
sub-agent"
              ::= { forwarding 10 }
      fwdStatus OBJECT-TYPE
```

```
INTEGER { allGood ( 0 ) , failure ( 1 ) }
                SYNTAX
                MAX-ACCESS
                                         read-only
                STATUS
                                         current
                DESCRIPTION
                                         "Global state of the NSP Forwarding SNMP
sub-agent"
                ::= { forwarding 11 }
        ituAlarmEvent OBJECT IDENTIFIER
                ::= { forwarding 733 }
        otherAlarm
                       NOTIFICATION-TYPE
                OBJECTS
                                         { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate, nspAlarmClearDate,
nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }
                STITATES
                                         current
               DESCRIPTION
                                        "Represents the event type for other alarms
as per [X.721], [X.733] and [X.736]"
                ::= { ituAlarmEvent 1 }
        communicationAlarm
                                 NOTIFICATION-TYPE
                OBJECTS
                                         { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate, nspAlarmClearDate.
nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount, nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }
                                         current
                DESCRIPTION
                                         "Represents the event type for the
communication alarms as per [X.721], [X.733] and [X.736]"
                ::= { ituAlarmEvent 2 }
        environmentalAlarm
                                 NOTIFICATION-TYPE
                OBJECTS
                                          { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate, nspAlarmClearDate,
nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }
                                         current
                                      "Represents the event type for the environment
              DESCRIPTION
alarms as per [X.721], [X.733] and [X.736] "
                ::= { ituAlarmEvent 3 }
        equipmentAlarm NOTIFICATION-TYPE
                OBJECTS
                                         { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate,
nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }
                STATUS
                                         current.
                                       "Represents the event type for the equipment
               DESCRIPTION
alarms as per [X.721], [X.733] and [X.736]"
              ::= { ituAlarmEvent 4 }
```

```
integrityViolation
                               NOTIFICATION-TYPE
                OBJECTS
                                        { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate,
nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }
                STATUS
                                        current
               DESCRIPTION
                                      "Represents the event type for the integrity
violation as per [X.721], [X.733] and [X.736] "
                ::= { ituAlarmEvent 5
        processingErrorAlarm NOTIFICATION-TYPE
                                        { nspAlarmId, nspManagedObjectId,
                OBJECTS
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate,
nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }
                STATUS
                                        current
              DESCRIPTION
                                     "Represents the event type for the processing
 error alarms as per [X.721], [X.733] and [X.736] "
                ::= { ituAlarmEvent 10 }
        qualityOfServiceAlarm NOTIFICATION-TYPE
                OBJECTS
                                        { nspAlarmId, nspManagedObjectId,
nspAlarmLastEventTime, nspAlarmProbableCause, nspAlarmPerceivedSeverity,
nspAlarmTrendIndication, nspAlarmThresholdLevel, nspAlarmObservedValue,
nspAlarmAdditionalText, nspAlarmSpecificProblem, nspAlarmFirstDate,
nspAlarmCriticalCount, nspAlarmMajorCount, nspAlarmMinorCount, nspAlarmWarningCount,
 nspAlarmAcknowledged, nspManagedObjectName, nspManagedObjectDN }
                STATUS
                                        current
                DESCRIPTION
                                        "Represents the event type for the quality
 of service alarms as per [X.721], [X.733] and [X.736] "
                ::= { ituAlarmEvent 11 }
        ituAlarmEventGroup
                                NOTIFICATION-GROUP
                NOTIFICATIONS
                               { communicationAlarm, environmentalAlarm,
equipmentAlarm, integrityViolation, otherAlarm, processingErrorAlarm,
qualityOfServiceAlarm }
                STATUS
                                        current
                DESCRIPTION
                                        "ITU alarm Event notifications"
                ::= { forwarding 500 }
        managedObject OBJECT-GROUP
                OBJECTS
                                        { nspManagedObjectClassDescription,
nspManagedObjectClassId, nspManagedObjectClassIdRef, nspManagedObjectClassName,
nspManagedObjectClassRowStatus, nspManagedObjectId, nspManagedObjectIdRef,
nspManagedObjectName, nspManagedObjectParent, nspManagedObjectRowStatus,
nspManagedObjectDN }
                STATUS
                                        current
                DESCRIPTION
                                        "Data related to NSP managed objects"
                ::= { forwarding 200
        alarm
               OBJECT-GROUP
                OBJECTS
                                        { nspAlarmAcknowledged,
```

```
nspAlarmAdditionalText, nspAlarmClearDate, nspAlarmCriticalCount, nspAlarmFirstDate,
nspAlarmId, nspAlarmLastEventTime, nspAlarmMajorCount, nspAlarmMinorCount,
nspAlarmObservedValue, nspAlarmPerceivedSeverity, nspAlarmProbableCause, nspAlarmEventType, nspAlarmRowStatus, nspAlarmSpecificProblem, nspAlarmThresholdLevel,
 nspAlarmTrendIndication, nspAlarmWarningCount }
                  STATUS
                  DESCRIPTION
                                             "Data related to NSP alarms"
                  ::= { forwarding 300 }
         forward OBJECT-GROUP
                  OBJECTS
                                             {fwdVersion, fwdStatus}
                  STATUS
                                             current
                  DESCRIPTION
                                             "Data related to NSP forwarding module"
                  ::= { forwarding 100 }
END
```

MOS (https://support.oracle.com) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at http://www.oracle.com/us/support/contact/index.html. When calling, make the selections in the sequence shown below on the Support telephone menu:

- 1. Select 2 for New Service Request
- 2. Select 3 for Hardware, Networking and Solaris Operating System Support
- 3. Select 2 for Non-technical issue

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