Oracle® Communications Network Charging and Control

SIP Compliance for Session Control Agent

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ORACLE

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Introduction

This document details the IETF Request for Comment (RFC) against which the Session Control Agent (SCA) is compliant with. The compliance to the RFCs relates to the SCA Session Initiation Protocol (SIP) interface and message exchange.

These RFCs are listed below:

- RFC 1123 Requirements for Internet hosts application and support
- RFC 2327 SDP: Session Description Protocol
- RFC 2782 A DNS RR for specifying the location of services
- RFC 2806 URLs for Telephone Calls
- RFC 2916 E.164 numbers and DNS
- **RFC 3261** SIP: Session Initiation Protocol
- RFC 3262 PRACK : Reliability of provisional responses in SIP
- RFC 3265 Session Initiation Protocol (SIP)-Specific Event Notification
- RFC 3264 An Offer/Answer Model with the Session Description Protocol (SDP)
- RFC 3311 The Session Initiation Protocol (SIP) UPDATE Method
- RFC 3325 Private Extensions to SIP for Asserted Identity within Trusted Networks
- RFC 3326 The Reason Header Field for the Session Initiation Protocol (SIP)
- RFC 3398 ISDN ISUP to SIP mapping
- RFC 3455 Private Header (P-Header) Extension to the SIP for 3GPP
- RFC 3725 Third-party call control in SIP

In addition, this document details the compliance of the SCA INAP interface against the ETS 300 374 INAP standard.

The following are popular SIP RFCs typically supported by MGW and reasons for SCA not claiming compliance to them:

- RFC 2833 RTP Payload for DTMF Digits, Telephony Tones, and Telephony Signals
 - The SLC SCA does not terminate or generate RTP streams since it is an AS.
- RFC 2976 The SIP INFO Method
 - The SCA does not intelligently process INFO messages but transparently passes these messages between. The support of this feature will be considered for a future release to trigger service events.
- RFC 3323 A Privacy Mechanism for the Session Initiation Protocol (SIP)
 - SLC SCA is typically deployed within a trusted network environment within a
 telecommunications operator network domain. Where the telecommunications network
 interfaces to a public network (e.g. internet), it is the responsibility of the operator to ensure that
 information entering its network is from trusted sources. Therefore, there are no special privacy
 mechanisms implemented by the SLC. However, privacy information contained within SIP
 messages exchanged through SLC are respected.
- **RFC 3515** The Session Initiation Protocol (SIP) Refer Method

- REFER messages transparently passed by SCA. REFER is typically exchanged between endpoints to perform operations such as call transfer. There is no need for the SLC to process these, so these messages are transparently passed.
- RFC 3891 The Session Initiation Protocol (SIP) "Replaces" Header
 - Transparently passed by SLC. Typically used by end points or switches to modify dialogue information e.g. name/number of terminal that is currently dealing with the call/session if the user has transferred the call. Not supported by SLC, because SLC platform relies on core network to perform supplementary services such as transfer so there is no need for it to inject this header into messages.

1. RFC 1123 – Requirements for Internet hosts – application and support

The SCA is fully compliant with the RFC 1123. This is applicable to allow telnet sessions to enable remote tracing of ongoing dialogues.

2. RFC 2327 – SDP – Session Description Protocol

The SCA supports processing of SDP information into an appropriate bearer value that can be used to influence charging.

3. RFC 2782 – A DNS RR for specifying the location of services

The SCA is fully compliant with the RFC 2782. The SCA uses DNS to resolve URL domain names.

4. RFC 2806 – URLs for Telephone Calls

The SCA is fully compliant with the RFC 2806. Support for non-hexadecimal URLs must be agreed with the customer.

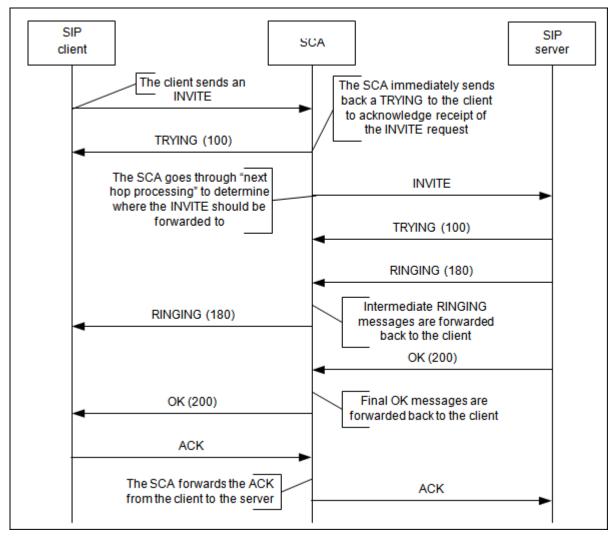
5. RFC 2916 – E.164 numbers and DNS

The SLC offers the ENUM product that provides full compliance of RFC 2916. The SCA can use the SLC ENUM DB to map tel URLs into general URLs.

6. RFC 3261 – SIP: Session Initiation Protocol

The SCA is partially compliant with the RFC 3261. Basic call/session flow supported by SCA and based upon RFC 3261 recommendations are shown below:

Figure 1. Basic call/session setup flow



The following diagram shows a more advanced control flow still using principles in 3261:

| WM WVTE 00 TRYING 00 ETC TRYING (1) ETC ANI WM WM MM Avail OC (1) ANI OC (1) OC (1) MM Avail OC (1) MM Speech path between Avail MM Aparty and IVR MM MM Speech path between MM MM NM OC (1) Speech path between Aparty and IVR MM MM VMTE (500-0000) MM Speech path broken T OC MM MM MMTE (2) MM MM MM MM MM MM MM OC (2) + 500 EXENT EPORT EXENT EPORT | A pa | | _⊯ Softswitch , | S | SCA A | ACS ne | party UIF twork UIF |
|--|---------------------|-----|---------------------------|------------------------|----------------|---------|------------------------|
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| Speech path between Aparty and IVR OK ANI OK OK PACUI Speech path between Aparty and IVR OK PACUI Speech path between Aparty and IVR PACUI SSR Speech path broken PYE (1) Report (54g) SSR T7 OK NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) NVITE (30P - 00.00) | | | TRYING | | IDP | | |
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| Speech path between A party and IVR OK PA(CU) Speech path between A party and IVR PA(CU) SSR Speech path broken FRE PA(CU) Speech path broken FTE (1) Reput (5-log) CONNECTAPPLY CONNECTAPPLY CHARGING OK NVITE (SOP - 0.0.0) 77 OK NVITE (2) MM ACM NVITE (2) MM ACM NVITE (2) MM ACM NVITE (2) | | | | | | | ARI |
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| Speech path broken BYE (1) Report (B-leg) CONNECTIAPPLY CONNECTIAPPLY CONNECTIAPPLY CHARGING 77 OK NVITE (SDP - 0.0.0) INVITE (2) IAM ACM RINGING (2) ANM OK (2) + SDP EVENT REPORT | | | | | | ◆ PA | |
| Speech path broken BYE (1) Report (B-leg) CONNECTIAPPLY CONNECTIAPPLY CONNECTIAPPLY CHARGING 77 OK INVITE (SDP - 0.0.0) INVITE (2) IAM ACM RINGING (2) ANM OK (2) + SDP EVENT REPORT | | | | | REI | | |
| 77 OK INVITE (SDP - 0.0.0) CONNECTAPLY CHARGING 77 OK INVITE (2) IAM | | | | 4 | | | |
| ?? OK OK INVITE (SDP - 0.0.0) OK INVITE (2) IAM ACM RINGING (2) ANM OK (2) + SDP EVENT REPORT | Speech path broken | | | BYE (1) | Report (E-len) | | |
| 7? OK INVITE (SDP - 0.0.0) INVITE (2) IAM ACM RINGING (2) ANM OK (2) + SDP EVENT REPORT | | | | | | * | |
| 7? ОК INVITE (2) IAM ACM RINGING (2) ANM OK (2) + SDP EVENT REPORT EVENT REPORT | | | | | | _ | |
| | | | | INVITE (SDP - 0.0.0.0) | | | |
| | | ?? | - ок | | | | |
| ANM | | | | | • | | |
| | | | | INVITE (2) | - | | |
| ANM | | | | IAM | | | |
| | | | | 4 | ACM | | _ |
| | | | | RINGING (2) | • | | |
| | | | | | | | |
| | | | | 4 0%(70.1.555 | ANM | | - |
| ANM ANM | | | | UK (2) + 30P | EVENT REPORT | | |
| · · · · · · · · · · · · · · · · · · · | | ANM | INVITE + SDP | | | * | |
| Speech path between | Speech path between | • | ок | | • | | |
| A party and B party As SCA Normal flow | A party and B party | | | As SCA Normal flow | | | - |

Figure 2. Advanced call flow, IVR session with UIP then connect to destination

The following SIP messages are required for SCA operation.

Table 1. SCA RFC 3261 SIP message support

| SIP MESSAGE | SoftSwitch -> SCA | SCA -> SoftSwitch |
|-------------|-------------------|-------------------|
| ACK | R | R |
| BYE | R | R |
| CANCEL | R | R |
| INVITE | R | R |
| OPTION | R | R |
| REGISTER | R | R |

The SCA is not compliant with the following sections of RFC 3261:

| Section | Description | | | |
|----------|--|--|--|--|
| 19.1 | SIP and SIPS Uniform Resource Indicators | | | |
| 19.1.1 | SIP and SIPS URI Components | | | |
| 19.1.3 | Example SIP and SIPS URIs | | | |
| 20.44 | WWW-Authenticate | | | |
| 22 | Usage of HTTP Authentication | | | |
| 22.1 | Framework | | | |
| 22.2 | User-to-User Authentication | | | |
| 22.3 | Proxy-to-User Authentication | | | |
| 22.4 | The Digest Authentication Scheme | | | |
| 23 | S/MIME | | | |
| 23.1 | S/MIME Certificates | | | |
| 23.2 | S/MIME Key Exchange | | | |
| 23.3 | Securing MIME bodies | | | |
| 23.4 | SIP Header Privacy and Integrity using S/MIME: Tunnelling SIP | | | |
| 23.4.1.2 | Confidentiality | | | |
| 23.4.2 | Tunnelling Integrity and Authentication | | | |
| 23.4.3 | Tunnelling Encryption | | | |
| 26 | Security Considerations: Threat Model and Security Usage Recommendations | | | |
| 26.1 | Attacks and Threat Models | | | |
| 26.1.1 | Registration Hijacking | | | |
| 26.1.2 | Impersonating a Server | | | |
| 26.1.3 | Tampering with Message Bodies | | | |
| 26.1.5 | Denial of Service and Amplification | | | |
| 26.2 | Security Mechanisms | | | |
| 26.2.1 | Transport and Network Layer Security | | | |
| 26.2.2 | SIPS URI Scheme | | | |
| 26.2.3 | HTTP Authentication | | | |
| 26.2.4 | S/MIME | | | |
| 26.3 | Implementing Security Mechanisms | | | |

| Section | Description |
|---------|--------------------------------------|
| 26.3.1 | Requirements for Implementers of SIP |
| 26.3.2 | Security Solutions |
| 26.4 | Limitations |
| 26.4.1 | HTTP Digest |
| 26.4.2 | S/MIME |
| 26.4.3 | TLS |
| 26.4.4 | SIPS URIs |
| 26.5 | Privacy |
| 27 | IANA Considerations |
| 27.5 | The "message/sip" MIME type |

The exclusions are related to security. It is presumed that the SCA will operate in a trusted network, and that there will be elements such as firewalls and session border controllers between the trusted network and potentially hostile networks and devices.

7. RFC 3262 – Reliability of provisional responses in SIP

The SCA supports 3262 as follows:

- Support for PRACK in the SCA shall be optional and is turned off by default
- With PRACK support disabled, the SCA shall accept incoming PRACKs and will return 200 OK responses to the PRACKs received
- With PRACK support enabled, the SCA returns a PRACK when it receives a non-100 provisional response

8. RFC 3264 – An Offer/Answer Model with the Session Description Protocol (SDP)

The SCA supports the offer/answer model for bearer negotiation during session establishment. The SCA supports bearer session re-negotiation during session initiation and modifies charging rate appropriately as shown in the following diagram:

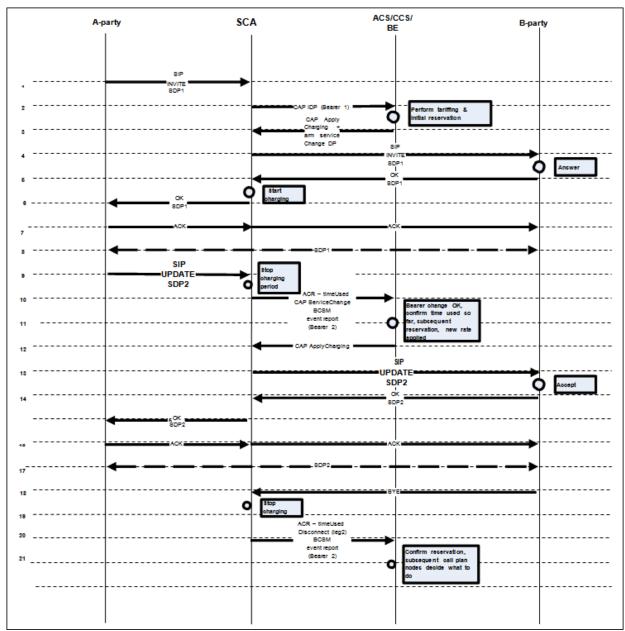


Figure 3. SCA support of session renegotiation and tariff change

9. RFC 3265 – Session Initiation Protocol (SIP)-Specific Event Notification

SIP Event notification, SCA in conjunction with ACS presence functionality (presence pack) supports.

The SUBSCRIBE/NOTIFY message exchange will work in a synchronous fashion with currently no support for asynchronous NOTIFY. This service relies on an external presence server.

10. RFC 3311 – The Session Initiation Protocol (SIP) UPDATE Method

The SCA supports the UPDATE method for changing media details during a session and modifying charging rate appropriately as shown in the following diagram:

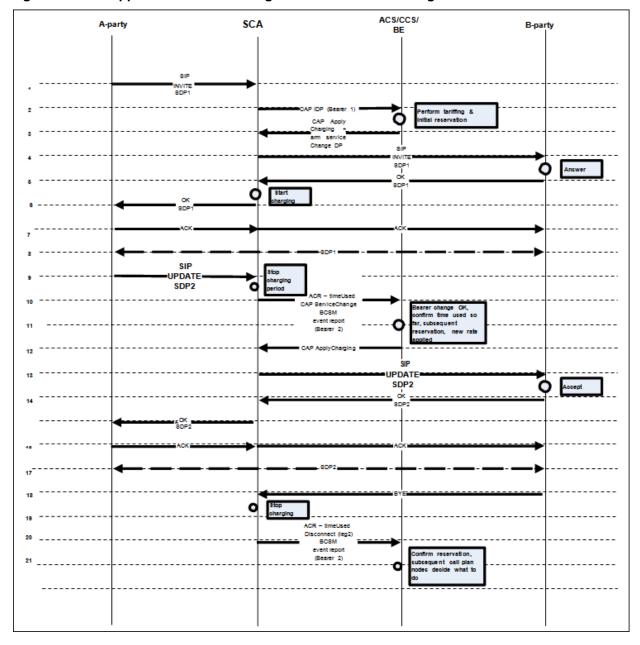


Figure 4. SCA Support of RFC 3311 using UPDATE and tariff change

11. RFC 3325 – Private Extensions to SIP for Asserted Identity within Trusted Networks

The SCA is compliant with RFC 3325 for P-Asserted-Identity field.

12. RFC 3326 – The Reason Header Field for the Session Initiation Protocol (SIP)

The SCA supports the REASON header field in the SIP BYE message.

13. RFC 3372 and RFC 3398 – Session Initiation Protocol for Telephones (SIP-T)

The SCA can decode the ISUP messages in the SIP MIME parts. Current support is for:

- ISUP IAM: Nature Of Address and Relocation numbers for mapping into the service
- ISUP REL: Can obtain release cause and send to service

All other values will be obtained from the SIP headers, i.e. Calling and Called party numbers.

14. RFC 3455 – Private Header (P-Header) Extension to the SIP for 3GPP

The SCA is fully compliant with the RFC 3455.

The SCA supports P-Asserted Identity as a means of identifying the calling party, but is not compliant to the Private ID aspects of the RCF.

15. RFC 3725 – Third-party call control in SIP

The SCA is fully compliant with the RFC 3725. ACS can be used to initiate a session.

16. INAP compliance – ETS 300 374

The SCA is compliant with the ETS 300 374 for the INAP interface.

17. Error Codes and Release Causes

The following Error codes and Release causes are supported:

If a CS1 InitialDP sent to an external IN application results in a CS1 ReleaseCall being received back, an error is returned to the SIP client. The SIP response code depends on the INAP release cause (see table below for a mapping). The Reason-Phrase will end with the string "(INAP *xx*)", where *xx* is the decimal release cause extracted from the CS1 ReleaseCall component.

Table 3. SIP error message to ISUP release cause mapping

| INAP release cause | SIP response code | |
|---------------------------|-------------------|--|
| 1 unallocated number | 404 Not Found | |
| 2 no route to network | 404 Not found | |
| 3 no route to destination | 404 Not found | |
| 17 User busy | 486 Busy here | |

| INAP release cause | SIP response code |
|--|-----------------------------|
| 18 no user responding | 408 Request Timeout |
| 19 no answer from the user | 480 Temporarily unavailable |
| 20 subscriber absent | 480 Temporarily unavailable |
| 21 Call rejected | 603 Decline |
| 22 number changed (w/o diagnostic) | 410 Gone |
| 22 number changed (with diagnostic) | 301 Moved Permanently |
| 23 redirection to new destination | 410 Gone |
| 26 non-selected user clearing | 404 Not Found |
| 27 destination out of order | 502 Bad Gateway |
| 28 address incomplete | 484 Address incomplete |
| 29 facility rejected | 501 Not implemented |
| 31 Normal | 404 Not found |
| 34 no circuit available | 503 Service unavailable |
| 38 network out of order | 503 Service unavailable |
| 41 Temporary failure | 503 Service unavailable |
| 42 switching equipment congestion | 503 Service unavailable |
| 47 resource unavailable | 503 Service unavailable |
| 55 incoming calls barred within CUG | 403 Forbidden |
| 57 bearer capability not authorized | 403 Forbidden |
| 58 bearer capability not presently available | 503 Service unavailable |
| 65 bearer capability not implemented | 488 Not Acceptable Here |
| 70 only restricted digital available | 488 Not Acceptable Here |
| 79 service/option not implemented | 501 Not implemented |
| 87 user not member of CUG | 403 Forbidden |
| 88 incompatible destination | 503 Service unavailable |
| 102 recovery on timer expiry | 504 Gateway timeout |
| 111 protocol error | 500 Server internal error |
| 127 interworking unspecified | 500 Server internal error |

In addition, the Reason header field of the SIP response will be populated as follows:

Reason: Q.850; cause=<xx>

where $\langle xx \rangle$ is the INAP release cause found in the ReleaseCall component.

Glossary of Terms

ACS

Advanced Control Services

ASP

Application Services Provider

PAM

Presence and Availability Manager

SCA

Session Control Agent

SIP

Session Initiation Protocol