Oracle® Communications Convergent Charging Controller
USSD Gateway Alarms Guide

Release 15.1

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ORACLE®

Contents

Alarm Topic Description

Alarm Generation

Alarms on each configured node are written to the syslog and are then captured by the smsAlarmDaemon for entry in the SMF database.

For management of these alarms, see *Service Management System Technical Guide*.

Severity Levels

This table describes the alarm severity levels.

Level	Abbreviation	Description
Critical	C	These alarms are raised when the application has encountered an error indicating that the system is unable to function.
Error	E	These alarms indicate the application has encountered a serious problem completing a necessary task and could not complete the task.
Warning	W	Warnings are raised to indicate the application encountered a problem completing a non-mission critical task.
Notice	N	Notices are raised to indicate that the application has completed a task successfully.

Alarm Format

Alarms usually follow this format:

```
Mon DD 24:MM:SS hostname process name: [ID alarmID user.severity] process(PID)
SEVERITY: Alarm text with possible variables
```

Where:

Variable	Description
Mon DD	Month and date the alarm was logged.
24:MM:SS	Time the alarm was logged in 24 hour format.
hostname	Name of the machine on which the alarm was generated.
process name	Name of the process which logged the alarm.
alarmID	ID number of the alarm.
severity	Alarm severity.
process	Name of the process which logged the alarm.
PID	Process ID of the process which logged the alarm.
SEVERITY	Alarm severity.
Alarm text	Alarm text. This may include variables such as node number.
	Note: In some cases, the entire alarm text is generated from variables.

Note: Some alarms from some subsystems may have a different format.

Example: This text shows an smsMaster alarm about pending update queues.

```
Mar 30 13:34:54 prodsmp1 smsMaster: [ID 953149 user.warning] smsMaster(17833)
WARNING: Pending queue now above 15 (Worst Node 317)
```

Alarm Text and Variables

The %d and %s symbols represent variables within the alarm text. These values are generated by the subsystem and added to the message when the alarm is raised.

Usually the %d is a number and the %s is text in the context of the message to complete the alarm message. Occasionally other % symbols are also used (for example, %u) for different variables.

Further Information

For more information about:

- The SMS Alarms subsystem, see *Service Management System Technical Guide*
- Creating and maintaining the SMS Alarm Relay rule set, see *Service Management System User's Guide*

USSD Gateway Alarms

Alarm	Severity	Text	Cause	Resolution	Service
350000	CRITICAL	mrdbIF[%d]: mrdbIF(%d) CRITICAL: 1001: Could not read the configuration file %s %d	The path to the configuration file will be specified in the alarm message. The MRDB interface will exit immediately.	Make sure that the configuration file exists and is readable	USSDGW
350001	NOTICE	mrdbIF[%d]: mrdbIF(%d) NOTICE: 1011: User-name=%s %d Password=%s %d Nsname=%s %d	This alarm will be raised just before alarm 1004. It shows the user-name, password and network service name that the MRDB interface was using while unsuccessfully trying to connect to the ORACLE database.	No action required	USSDGW
350002	CRITICAL	mrdbIF[%d]: mrdbIF(%d) CRITICAL: 1004: Could not connect to ORACLE!	Impossible to connect to ORACLE. Please check that the username, password and network service name specified in the configuration file are valid. Please check your TAF (ORACLE Transparent Application Failover) configuration if required.	Please check your ORACLE configuration	USSDGW
350003	CRITICAL	mrdbIF[%d]: mrdbIF(%d) CRITICAL: 1005: OCI errorZZZ	An error occurred with the OCI (ORACLE Call Interface) while trying to prepare a SQL statement.	Contact support giving exact error text. Check that the Mobistar Number Portability tables and stored procedures are installed in the database.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350004	CRITICAL	mrdbIF[%d]: mrdbIF(%d) CRITICAL: 1012: Cannot attach to the SLEE	The MRDB interface could not attach to the SLEE. Make sure that the SLEE is running.	Please check your SLEE configuration. Do not start the MRDB interface from the command line.	USSDGW
350005	NOTICE	mrdbIF[%d]: mrdbIF(%d) NOTICE: 1006: Interface ending...	The MRDB interface has received an INTERFACE_END management event from the SLEE and will not process any further incoming events.	No action required	USSDGW
350006	NOTICE	mrdbIF[%d]: mrdbIF(%d) NOTICE: 1007: Interface exiting...	The MRDB interface has received an INTERFACE_KILL management event from the SLEE and will exit immediately.	No action required	USSDGW
350007	CRITICAL	mrdbIF[%d]: mrdbIF(%d) CRITICAL: 1014: lost connection to database!	The MRDB interface has lost its connection with the ORACLE database.	Please check your ORACLE configuration. Make sure ORACLE is up and running.	USSDGW
350008	CRITICAL	mrdbIF[%d]: mrdbIF(%d) CRITICAL: 1011: no MSISDN found for IMSIZZZ	MSISDN not found in DB	Refer to ORACLE/application expert. There may be a problem with the database, its interface or the tables themselves.	USSDGW
350009	WARNING	mrdbIF[%d]: mrdbIF(%d) WARNING: 1008: Received TransEvent with invalid operation code %d!	An event has been received that contains an invalid/unknown operation code. It will be ignored by the MRDB interface.	Contact support giving exact error text. Make sure that the latest version of the MRDB interface is installed.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350010	WARNING	mrdbIF[%d]: mrdbIF(%d) WARNING: 1008: Received TransEvent with unknown operation code %d!	An event has been received that contains an invalid/unknown operation code. It will be ignored by the MRDB interface.	Contact support giving exact error text. Make sure that the latest version of the MRDB interface is installed.	USSDGW
350011	WARNING	mrdbIF[%d]: mrdbIF(%d) WARNING: 1008: Received mobvlrEvent with invalid operation code %d!	An event has been received that contains an invalid/unknown operation code. It will be ignored by the MRDB interface.	Contact support giving exact error text. Make sure that the latest version of the MRDB interface is installed.	USSDGW
350012	WARNING	mrdbIF[%d]: mrdbIF(%d) WARNING: 1009: Received SLEE event of unknown type!	An event has been received with a type that the MRDB interface does not recognise. It will be ignored.	Contact support giving exact error text. Make sure that the latest version of the MRDB interface is installed.	USSDGW
350013	ERROR	mrdbIF[%d]: mrdbIF(%d) ERROR: 1013: ORACLE Transparent Application Failover	ORACLE TAF has taken place. This means that the first database is not reachable any more and all subsequent requests will be sent to the second database.	Contact support giving exact error text. No further action required	USSDGW
350014	CRITICAL	vlrIF[%d]: vlrIF(%d) CRITICAL: 1000: unable to read configuration file %s %d: open() failed with %d:%z	The VLR query interface is unable to read its configuration file. Please check its location.	Make sure that the configuration file exists and is readable	USSDGW
350015	CRITICAL	vlrIF[%d]: vlrIF(%d) CRITICAL: 1001: no `timeout parameter in configuration file	The configuration file does not contain the mandatory `timeout parameter	Please specify the `timeout parameter in the configuration file	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350016	CRITICAL	vlrIF[%d]: vlrIF(%d) CRITICAL: 1002: no `sm-rp-pri parameter in configuration file	The configuration file does not contain the mandatory `sm-ro-pri parameter	Please specify the `sm-ro-pri parameter in the configuration file	USSDGW
350017	CRITICAL	vlrIF[%d]: vlrIF(%d) CRITICAL: 1003: no `scp parameter in configuration file	The configuration file does not contain the mandatory `scp parameter	Please specify the `scp parameter in the configuration file	USSDGW
350018	CRITICAL	vlrIF[%d]: vlrIF(%d) CRITICAL: 1004: no `tcapIF parameter in configuration file	The configuration file does not contain the mandatory `tcapIF parameter	Please specify the `tcapIF parameter in the configuration file	USSDGW
350019	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1005: dialogue is already in map	This is an internal logic error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault.	USSDGW
350020	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1006: dialogue is not in map	This is an internal logic error	Contact support giving exact error text. Please provide usage scenarios that exercise the fault.	USSDGW
350021	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1007: unexpected end of TCAP dialogue	The HLR (or the network) has closed the TCAP dialogue unexpectedly.	Please check your network configuration	USSDGW
350022	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1008: unexpected end of client dialogue	The client has closed its dialogue unexpectedly.	Contact support giving exact error text. Make sure that ACS is still running.	USSDGW
350023	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1009: unexpected end of unrecognised dialogue	This is an internal logic error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350024	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1010: end of unknown dialogue	This is an internal logic error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault.	USSDGW
350025	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1011: received response for unknown interaction	This is an internal logic error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault.	USSDGW
350026	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1012: received TC-BEGIN from HLR!	The VLR query interface has received a TC-BEGIN from the HLR.	Please check your network configuration. Make sure that no network equipment initiates a TCAP dialogue with the VLR query interface	USSDGW
350027	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1013: received TC-ABORT from HLR!	The VLR query interface has received a TC-ABORT from the HLR.	Please check your network configuration. Make sure that the HLR does not abort TCAP dialogues with the VLR query interface	USSDGW
350028	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1014: received TC-CANCEL from HLR!	The VLR query interface has received a TC-CANCEL from the HLR	Please check your network configuration. Make sure that the HLR does not cancel TCAP dialogues with the VLR query interface	USSDGW
350029	WARNING	vlrIF[%d]: vlrIF(%d) WARNING: 1015: received TC-NOTICE from HLR!	The VLR query interface has received a TC-NOTICE from the HLR	No action required	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350030	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1016: received TCAP primitive of unknown type!	The VLR query interface has received a TCAP primitive from the HLR of a type that it does not recognise	Please check your network configuration. Make sure that the HLR only sends messages that are supported by the VLR query interface	USSDGW
350031	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1017: received empty TCAP primitive from HLR!	The VLR query interface has received a TCAP primitive from the HLR that contains no component	Please check your network configuration. Make sure that the HLR does not send empty TCAP primitives to the VLR query interface	USSDGW
350032	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1018: received component with invalid Invoke Id!	Invoke ID must be 1	Contact support giving exact error text. Make sure that the HLR sends back response components using the correct TCAP invoke ID.	USSDGW
350033	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1019: received TC-INVOKE from HLR!	The VLR query interface has received a TC-INVOKE component from the HLR	Please check your network configuration. Make sure the HLR never sends TC-INVOKE primitives on active TCAP dialogues	USSDGW
350034	WARNING	vlrIF[%d]: vlrIF(%d) WARNING: 1020: received TC-RESULT-NL from HLR, treating as TC-RESULT-L	The VLR query interface has received a TC-RESULT-NL component from the HLR and will treat it as TC-RESULT-L	No action required	USSDGW
350035	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1021: component is not a MAP-SEND-ROUTING-INFO-FOR-SM-RESULT	The component sent by the HLR in a TC-RESULT-L is not a MAP-SEND-ROUTING-INFO-FOR-SM-RESULT	Please check your network configuration. Make sure the HLR only sends back supported components	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350036	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1022: received TC-REJECT from HLR!	The VLR query interface has received a TC-REJECT component from the HLR	Please check your network configuration. Make sure the HLR does not reject incoming TCAP components	USSDGW
350037	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1023: received TCAP primitive with multiple components from HLR!	The VLR query interface has received a TCAP primitive from the HLR that contains multiple components. Only the first of these has been considered and the others have been discarded.	No action required	USSDGW
350038	NOTICE	vlrIF[%d]: vlrIF(%d) NOTICE: 1024: ending...	The VLR query interface has received an INTERFACE_END management event.	No action required	USSDGW
350039	NOTICE	vlrIF[%d]: vlrIF(%d) NOTICE: 1025: exiting...	The VLR query interface has received an INTERFACE_KILL management event	No action required	USSDGW
350040	NOTICE	vlrIF[%d]: vlrIF(%d) NOTICE: 1037: interface stopped	The VLR query interface is exiting with status 0.	No action required	USSDGW
350041	NOTICE	vlrIF[%d]: vlrIF(%d) NOTICE: 1035: interface starting...	The VLR query interface is starting	No action required	USSDGW
350042	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1026: received SLEE management event of unknown type	The VLR query interface has received a SLEE management event of a type that it does not recognise	Contact support giving exact error text. Make sure that the latest version of the VLR query interface is installed	USSDGW
350043	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1027: unable to locate TCAP interfaceZZZ	The VLR query interface is unable to locate the TCAP interface. Please check your SLEE configuration.	Please check your SLEE configuration. Make sure the TCAP interface is up and running	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350044	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1028: unable to open dialogue to TCAP interfaceZZZ	The VLR query interface is unable to open a dialogue to the TCAP interface. Please check your SLEE configuration.	Please check your SLEE configuration. Make sure the TCAP interface is up and running	USSDGW
350045	CRITICAL	vlrIF[%d]: vlrIF(%d) CRITICAL: 1029: cannot attach to the SLEE	The VLR query interface is unable to attach to the SLEE. Make sure the SLEE is running.	Please check your SLEE configuration. Do not start the VLR query interface from the command line	USSDGW
350046	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1030: received SLEE event of unknown type	The VLR query interface has received a SLEE event of a type that it does not recognise	Contact support giving exact error text. Make sure that the latest version of the VLR query interface is installed	USSDGW
350047	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1031: caught unhandled signal %d	The VLR query interface has caught a signal for which it has not set a handler.	No action required	USSDGW
350048	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1032: unable to set SIGUSR1 handler: sigaction() failed with %d:%z	The VLR query interface is unable to set the SIGUSR1 handler.	Contact support giving exact error text. Make sure your operating system supports signals.	USSDGW
350049	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1033: unable to set SIGUSR2 handler: sigaction() failed with %d:%z	The VLR query interface is unable to set the SIGUSR1 handler.	Contact support giving exact error text. Make sure your operating system supports signals.	USSDGW
350050	WARNING	vlrIF[%d]: vlrIF(%d) WARNING: 1034: extra command-line parameters ignored	Extra parameters were provided on the command line. They have been ignored.	No action required	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350051	ERROR	vlrIF[%d]: vlrIF(%d) ERROR: 1036: unable to sleep: select() failed with %d:%z	The VLR query interface is unable to sleep for 10 ms. CPU usage might be high.	No action required	USSDGW
350052	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1019:Failed to connect to Oracle!	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1)Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350053	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1020:Failed to initialise database, statusZZZ	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1)Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). Verify that the username and password for the current machine is correct. 3) Observe startup output for errors. Finally contact support.	USSDGW
350054	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1021:Failed to obtain gateway info, statusZZZ	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350055	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1022:Failed to obtain gateway id, statusZZZ	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350056	ERROR	USSDGW: USSDGW(%d) ERROR:1025:Failed to retrieve trace for %s %d statusZZZ	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350057	ERROR	USSDGW: USSDGW(%d) ERROR:1023:Failed to determine barring of IMSI %s %d statusZZZ	Barring lookup failed.	Refer to application expert. Is database running? Does relevant profile exists containing barred entries?	USSDGW
350058	ERROR	USSDGW: USSDGW(%d) ERROR:1024:Search key required!	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350059	ERROR	USSDGW: USSDGW(%d) ERROR:1024:Unknown barring resultZZZ	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350060	ERROR	USSDGW: USSDGW(%d) ERROR:1026:Failed to determine barring of MSISDN %s %d statusZZZ	Barring lookup failed.	Refer to application expert. Is database running? Does relevant profile exists containing barred entries?	USSDGW
350061	ERROR	USSDGW: USSDGW(%d) ERROR:1026:Search key required!	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350062	ERROR	USSDGW: USSDGW(%d) ERROR:1027:Unknown barring resultZZZ	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350063	ERROR	USSDGW: USSDGW(%d) ERROR:1028:Unknown parameter type!	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350064	ERROR	USSDGW: USSDGW(%d) ERROR:1029:Unrecognised message formZZZ	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350065	NOTICE	USSDGW: USSDGW(%d) NOTICE:0001:Starting.	Starting USSD Gateway Interface.	No action required	USSDGW
350066	NOTICE	USSDGW: USSDGW(%d) NOTICE:0002:Stopped.	Stopped USSD Gateway Interface.	Check it should be stopped	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350067	NOTICE	USSDGW: USSDGW(%d) NOTICE:0005:Ending.	Slee requests this process clean up and exit	No action required	USSDGW
350068	NOTICE	USSDGW: USSDGW(%d) NOTICE:0006:Killed.	Slee requests this process terminate immediately	No action required	USSDGW
350069	NOTICE	USSDGW: USSDGW(%d) NOTICE:8000:Startup successful	Information only	No resolution.	USSDGW
350070	NOTICE	USSDGW: USSDGW(%d) NOTICE:0008:Oracle login set to %s %d	Oracle user name and pass word is being set	No action required	USSDGW
350071	WARNING	USSDGW: USSDGW(%d) WARNING:0012:Overriding previous oracle login option!	More then one Oracle login supplied to gateway at start up, last takes precedent.	Refer to application expert. Check configuration of USSD gateway and remove surplus parameter.	USSDGW
350072	NOTICE	USSDGW: USSDGW(%d) NOTICE:0009:Gateway name set to %s %d	The name of the gateway is being set	No action required	USSDGW
350073	WARNING	USSDGW: USSDGW(%d) WARNING:0013:Overriding previous gateway name option!	More then one gateway name supplied to gateway at start up, latest takes precedent.	Refer to application expert. Check configuration of USSD gateway and remove surplus parameter.	USSDGW
350074	NOTICE	USSDGW: USSDGW(%d) NOTICE:0010:Timer interface name set to %s %d	The name of the timer interface is being set	No action required	USSDGW
350075	WARNING	USSDGW: USSDGW(%d) WARNING:0014:Overriding previous timer interface name option!	More then one timer interface name supplied to gateway at start up, latest takes precedent.	Refer to application expert. Check configuration of USSD gateway and remove surplus parameter.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350076	NOTICE	USSDGW: USSDGW(%d) NOTICE:0011:CDR interface name set to %s %d	The name of the CDR interface is being set	No action required	USSDGW
350077	WARNING	USSDGW: USSDGW(%d) WARNING:0015:Overriding previous CDR interface name option!	More then one CDR interface supplied to gateway at start up, latest takes precedent.	Refer to application expert. Check configuration of USSD gateway and remove surplus parameter.	USSDGW
350078	NOTICE	USSDGW: USSDGW(%d) NOTICE:0016:VLR Announcement id set to %s %d	Information only	No resolution.	USSDGW
350079	WARNING	USSDGW: USSDGW(%d) WARNING:0017:Overriding previous VLR Announcement id option!	Information only	No resolution.	USSDGW
350080	ERROR	USSDGW: USSDGW(%d) ERROR:0018:Invalid VLR Announcement id %s %d	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350081	NOTICE	USSDGW: USSDGW(%d) NOTICE:0019:Maximum number of active calls set to %d	Information only	No resolution.	USSDGW
350082	WARNING	USSDGW: USSDGW(%d) WARNING:0020:Overriding previous maximum number of active calls option!	Information only	No resolution.	USSDGW
350083	ERROR	USSDGW: USSDGW(%d) ERROR:0021:Invalid maximum number of active calls %s %d	Configuration error.	Refer to application expert. Observe and correct max active calls parameter.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350084	WARNING	USSDGW: USSDGW(%d) WARNING:0021:PA to PACUI option specified more than once!	Information only	No resolution.	USSDGW
350085	WARNING	USSDGW: USSDGW(%d) WARNING:1139:Unknown command line optionZZZ	Unknown command line option in starting the gateway, gateway ignores option and continues.	Refer to application expert. Fix gateway configuration.	USSDGW
350086	WARNING	USSDGW: USSDGW(%d) WARNING:1141:Missing argument for %s %d option!	Wrong command line option in starting the gateway	Refer to application expert. Fix gateway configuration.	USSDGW
350087	WARNING	USSDGW: USSDGW(%d) WARNING:9000:Internal error (19, %z)!	Internal Error	Refer to application expert. Please provide usage scenarios that exercise the fault.	USSDGW
350088	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1000:Failed to find timer interface!	Timer Interface name (see 0010) not found in Slee	Refer to application expert. Check slee.cfg file for correct name and change gateway configuration file. Refer to application expert.	USSDGW
350089	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1001:Uncaught JCORE::gen::ExceptionZZZ	Internal error Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350090	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1002:Uncaught SleeException %z	Internal error Gateway exits	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350091	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1002:Uncaught SleeException!	Internal error Gateway exits	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350092	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1003:Uncaught std::length_error %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350093	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1004:Uncaught std::domain_error %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350094	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1005:Uncaught std::out_of_range %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350095	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1006:Uncaught std::invalid_argument %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350096	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1007:Uncaught std::logic_error %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350097	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1008:Uncaught std::range_error %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350098	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1009:Uncaught std::overflow_error %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350099	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1010:Uncaught std::underflow_error %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350100	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1011:Uncaught std::runtime_error %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350101	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1012:Uncaught std::bad_alloc %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350102	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1013:Uncaught std::bad_exception %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350103	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1014:Uncaught std::bad_cast %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350104	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1015:Uncaught std::bad_typeid %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350105	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1016:Uncaught std::ios_base::failure %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350106	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1017:Uncaught std::exception %z	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350107	CRITICAL	USSDGW: USSDGW(%d) CRITICAL:1018:Unknown exception caught!	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350108	ERROR	USSDGW: USSDGW(%d) ERROR:1100:Event type %s %d with no dialogue!	A Slee event has been received with no associated dialogue.	Refer to application expert. There may be a major SLEE malfunction or shared memory corruption.	USSDGW
350109	ERROR	USSDGW: USSDGW(%d) ERROR:1101:Unknown TCAP primitive type %s %d!	Incoming dialogue does not begin with a TC-BEGIN.	Contact support. There may be malformed signalling from the HLR, VLR, MS,network or there may be a major SLEE or TCAP interface error.	USSDGW
350110	ERROR	USSDGW: USSDGW(%d) ERROR:1102:Unknown event type %s %d received!	A Slee event of an unknown type has arrived	Refer to application expert. There may be a major SLEE malfunction or shared memory corruption.	USSDGW
350111	NOTICE	USSDGW: USSDGW(%d) NOTICE:0003:Service %s %d enabled.	Slee has enabled the named service	No action required	USSDGW
350112	NOTICE	USSDGW: USSDGW(%d) NOTICE:0004:Service %s %d disabled.	Slee has disabled the named service	No action required	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350113	NOTICE	USSDGW: USSDGW(%d) NOTICE:0007:Re-reading configuration.	Slee requests this process re-read config files.	No action required	USSDGW
350114	ERROR	USSDGW: USSDGW(%d) ERROR:1103:Watchdog event?	Internal error Slee applications do not receive watchdog events,	Refer to application expert. There may be a major SLEE malfunction or shared memory corruption.	USSDGW
350115	ERROR	USSDGW: USSDGW(%d) ERROR:1104:Interface end?	Internal error The gateway is an application not an interface	Refer to application expert. There may be a major SLEE malfunction or shared memory corruption.	USSDGW
350116	ERROR	USSDGW: USSDGW(%d) ERROR:1105:Interface kill?	Internal error The gateway is an application not an interface	Refer to application expert. There may be a major SLEE malfunction or shared memory corruption.	USSDGW
350117	ERROR	USSDGW: USSDGW(%d) ERROR:1106:Unknown SleeManagementEvent type %s %d!	The gateway should understand all Slee management events	Contact support. The SLEE management may be of an incompatible version, misconfigured or malfunctioning.	USSDGW
350118	ERROR	USSDGW: USSDGW(%d) ERROR:2000:User Information isnt a direct reference from source %s %d to %s %d!	MAP protocol violation. User information in TCAP BEGIN isnt a direct reference.	Refer to signalling expert. There may be malformed signalling from HLR, VLR, MS or network	USSDGW
350119	ERROR	USSDGW: USSDGW(%d) ERROR:2006::TC-INVOKE has unknown operation %s %d!	MAP protocol violation. MAP TC-INVOKE has an unknown operation	Refer to signalling expert. There may be malformed signalling from HLR, VLR, MS or network	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350120	ERROR	USSDGW: USSDGW(%d) ERROR:2007:TC-BEGIN has unknown component type %s %d!	MAP protocol violation. The component portion of the TC-BEGIN contains unknown components.	Refer to signalling expert. There may be malformed signalling from HLR, VLR, MS or network	USSDGW
350121	ERROR	USSDGW: USSDGW(%d) ERROR:2009:Unknown application context of %s %d from %s %d to %s %d!	MAP protocol violation. Application context in TC-BEGIN unknown	Refer to signalling expert. There may be malformed signalling from HLR, VLR, MS or network	USSDGW
350122	ERROR	USSDGW: USSDGW(%d) ERROR:9000:Internal error (%d,%z)!	Internal Error	Refer to application expert. Please provide usage scenarios that exercise the fault.	USSDGW
350123	ERROR	USSDGW: USSDGW(%d) ERROR:1030:Unable to open trace fileZZZ	Attempt to write to / open the named file has resulted in an error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350124	ERROR	USSDGW: USSDGW(%d) ERROR:1030:%s 123Unable to open trace fileZZZ	Attempt to write to / open the named file has resulted in an error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	USSDGW
350125	ERROR	USSDGW: USSDGW(%d) ERROR:1107:%s 123Unable to send CDR!	CDR Interface does not appear to be running	Refer to application expert. Check CDR Interface is running.	USSDGW
350126	NOTICE	USSDGW: USSDGW(%d) NOTICE:8001:CDR logging restored	Information only	No resolution.	USSDGW
350127	ERROR	USSDGW: USSDGW(%d) ERROR:3001:%s 123Unknown trans_opt %s %d!	Field in database not 0 or 1	Refer to ORACLE/application expert. The trans_opt entry does not fall in the valid range.	USSDGW
350128	ERROR	USSDGW: USSDGW(%d) ERROR:9000:%s 123Internal error (%d)!	Internal Error	Refer to application expert. Please provide usage scenarios that exercise the fault.	USSDGW
350129	ERROR	USSDGW: USSDGW(%d) ERROR:1108:%s 123Unable to locate SCF %s %d!	Unknown service key	Check slee config file for service key. Refer to application expert.	USSDGW
350130	NOTICE	USSDGW: USSDGW(%d) NOTICE:8002:%s 123SCF %s %d found	Information only	No resolution.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350131	ERROR	USSDGW: USSDGW(%d) ERROR:9000:%s 123Internal error (%d,%z)!	Internal Error	Refer to application expert. Please provide usage scenarios that exercise the fault.	USSDGW
350132	ERROR	USSDGW: USSDGW(%d) ERROR:1111:%s 123Dialogue gets unknown event type %s %d!	A totally unrecognisable event has arrived.	Contact support. There may be a TCAP or other interface malfunction.	USSDGW
350133	ERROR	USSDGW: USSDGW(%d) ERROR:1112%s %d:Event on unknown dialogue!	An event on the slee has occurred on an unknown dialogue	Contact support. There may be a SLEE misconfiguration, malfunction or shared memory corruption.	USSDGW
350134	ERROR	USSDGW: USSDGW(%d) ERROR:1114:%s 123Unknown TCAP primitive type %s %d!	Unknown TCAP primitive type received. The USSDGW should understand all TCAP primitives so this should not occur.	Contact support. There may be malformed signalling from the HLR, VLR, MS,network or there may be a major SLEE or TCAP interface error.	USSDGW
350135	ERROR	USSDGW: USSDGW(%d) ERROR:1115:%s 123MS attempted to invoke operation %s %d!	Mobile sent unrecognised operation.	Contact support. There may be malformed signalling from the HLR, VLR, MS or network.	USSDGW
350136	ERROR	USSDGW: USSDGW(%d) ERROR:1117:%s 123MS RESULT of %s %d when no active operation!	MAP protocol violation. Result received without invoke being sent with operation id	Contact support. There may be malformed signalling from the HLR, VLR, MS or network.	USSDGW
350137	ERROR	USSDGW: USSDGW(%d) ERROR:1118:%s 123Response to PA has operation %s %d!	MAP protocol violation. Response to an UnstructuredSSNotifyRequest has different operation code.	Contact support. There may be malformed signalling from the HLR, VLR, MS or network.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350138	ERROR	USSDGW: USSDGW(%d) ERROR:1119:%s 123Response to PACUI has operation %s %d!	MAP protocol violation. Response to PACUI has different operation code.	Contact support. There may be malformed signalling from the HLR, VLR, MS or network.	USSDGW
350139	ERROR	USSDGW: USSDGW(%d) ERROR:1120:%s 123Unknown MS component %s %d!	MAP protocol violation. An unknown TCAP component was received from the mobile station.	Contact support. There may be malformed signalling from the HLR, VLR, MS or network.	USSDGW
350140	ERROR	USSDGW: USSDGW(%d) ERROR:1121:%s 123MS sent TC-U-ERROR of id %s %d errorZZZ	MAP protocol error.	Refer to signalling expert. There may be a problem with the MS or the path to it.	USSDGW
350141	ERROR	USSDGW: USSDGW(%d) ERROR:1123:%s 123Invalid TCAP component type %s %d from MS!	MAP protocol error.	Refer to signalling expert. There may be a problem with the MS or the path to it.	USSDGW
350142	ERROR	USSDGW: USSDGW(%d) ERROR:1124:%s 123Unknown TCAP component type %s %d from MS!	MAP protocol error.	Refer to signalling expert. There may be a problem with the MS or the path to it.	USSDGW
350143	ERROR	USSDGW: USSDGW(%d) ERROR:1125:%s 123Unknown TCAP component type %s %d from SCF!	INAP protocol error.	Refer to signalling expert. There may be a problem with the SCF, the path to it or the SCF service.	USSDGW
350144	ERROR	USSDGW: USSDGW(%d) ERROR:1126:%s 123Unknown TCAP primitive type %s %d from SCF!	INAP protocol error.	Refer to signalling expert. There may be a problem with the SCF, the path to it or the SCF service.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350145	ERROR	USSDGW: USSDGW(%d) ERROR:1127:%s 123TC-INVOKE (%s %d) from SCF has unknown operation %s %d!	INAP protocol error.	Refer to signalling expert. There may be a problem with the SCF, the path to it or the SCF service.	USSDGW
350146	ERROR	USSDGW: USSDGW(%d) ERROR:1131:%s 123Unexpected end of unrecognised dialogue %s %d!	Slee internal error. An unrecognised dialogue has been closed without any events on it.	Refer to support. The may be a malfunction of the TCAP interface.	USSDGW
350147	ERROR	USSDGW: USSDGW(%d) ERROR:9000:Internal error (%d)!	Internal Error	Refer to application expert. Please provide usage scenarios that exercise the fault.	USSDGW
350148	NOTICE	USSDGW: USSDGW(%d) NOTICE:1132:End of unknown dialogue %s %d	Internal error	Refer to application expert. Please provide usage scenarios that exercise the fault.	USSDGW
350149	NOTICE	USSDGW: USSDGW(%d) NOTICE:8003:Statistic %s %d recovered	Information only	No resolution.	USSDGW
350150	ERROR	USSDGW: USSDGW(%d) ERROR:1133:Failed to log statistic %s %d!	SMS stats library is unable to log statistics.	Refer to application expert. Ensure SMS stats daemon is running.	USSDGW
350151	ERROR	USSDGW: USSDGW(%d) ERROR:1134:IMSI %d MRDB handle %s %d not found!	MRDB Interface handle not found in slee config file.	Refer to application expert. Check slee config file.	USSDGW
350152	ERROR	USSDGW: USSDGW(%d) ERROR:1135:Failed to encode Unicode character %s %d!	Database contains character that cannot be MAP encoded	Refer to oracle/application expert. Change message in database.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350153	ERROR	USSDGW: USSDGW(%d) ERROR:1137:Invalid UTF-8 character %s %d!	Obtained invalid character from db.	Refer to oracle/application expert. Change message in database.	USSDGW
350154	ERROR	USSDGW: USSDGW(%d) ERROR:1143:Unable to find ISO-8859-15 equivalent of UTF-8 character %s %d	Obtained invalid character from db.	Refer to oracle/application expert. Change message in database.	USSDGW
350155	ERROR	USSDGW: USSDGW(%d) ERROR:1142:Unable to find IA5 equivalent of UTF-8 character %s %d	Obtained invalid character from db.	Refer to oracle/application expert. Change message in database.	USSDGW
350156	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: SendBufferNode: 1012: Unable to get handle to chassis action: %s %d.	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350157	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1010: Error while calling chassis action to obtain selection buffer for call OrigAddress: %s %d and DestAddr: %s %d.	Chassis not returning valid data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350158	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1052: Pending TN for Destination Address has a zero length.	There is no pending TN number for the destination address	Determine reason for the absent pending TN number and create one if appropriate	USSDGW
350159	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1050: Pending TN for Destination Address exceeds maximum length: %s %d.	The pending TN number for the destination is too long	Determine reason for the over long pending TN number and create a new shorter one if appropriate	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350160	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1010: Error while calling chassis action to obtain Destination Address for call OrigAddr: %s %d.	Chassis not returning valid data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350161	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1052: Pending TN for Origination Address has a zero length.	There is no pending TN number for the destination address	Determine reason for the absent pending TN number and create one if appropriate	USSDGW
350162	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1050: Pending TNfor Origination Address exceeds maximum length: %s %d.	The pending TN number for the destination is too long	Determine reason for the over long pending TN number and create a new shorter one if appropriate	USSDGW
350163	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1010: Error while calling chassis action to obtain Origination Address [CALLING_PARTY_NUMBER].	Chassis not returning valid data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350164	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1010: Error while calling chassis action to obtain Origination Address [CALLED_PARTY_NUMBER].	Chassis not returning valid data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350165	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1010: Error while calling chassis action to retrieve global configuration data (no call data available).	Chassis not returning valid data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350166	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: SendBufferNode: 1001: Could not retrieve node pointer	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350167	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: SendBufferNode: 1002: Could not retrieve node configuration	Configuration data not available from call plan	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350168	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: SendBufferNode: 1004: Unexpected action type. Received: %d, expecting: %d.	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350169	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: SendBufferNode: 1007: Could not retrieve service loader configuration	Relevant data was not located in the call profile block	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350170	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1083: OriginationAddress has zero length.	There is no originating address defined	Determine the reason for the absent address and create one if appropriate	USSDGW
350171	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1084: OriginationAddress length exceeds maximum length.	The destination address is inappropriately long	Determine the reason for the over long address and correct of appropriate	USSDGW
350172	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1084: DestinationAddress length exceeds maximum length.	The destination address is inappropriately long	Determine the reason for the over long address and correct of appropriate	USSDGW
350173	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1083: DestinationAddress has zero length.	There is no destination address defined	Determine the reason for the absent address and create one if appropriate	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350174	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1089: Configured UCP Interface Name exceeds max length: %s %d.	The configured UCP interface ID is too long	Modify the configured UCP interface ID to a shorter one (< 20 characters)	USSDGW
350175	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1056: Final selection buffer exceeds maximum length.	The assembled message buffer is too large	Check call plan configuration	USSDGW
350176	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1064: Final selection buffer has a zero length.	There is no assembled message in the buffer	Check call plan configuration	USSDGW
350177	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1063: Invalid buffer ID %d, must be less than %d.	The configured buffer ID is our of range	modify the call plan to have a valid buffer ID	USSDGW
350178	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1062: Origination Address retrieved from Chassis exceeds maximum length.	The origination address is too large	Determine the reason for the overly large origination address and create a shorter one of appropriate	USSDGW
350179	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1055: Origination Address retrieved from Chassis has a zero length.	There is no originating address defined	Determine the reason for the absent address and create one if appropriate	USSDGW
350180	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1054: Failed to retrieve callTelephonyData for Origination Address.	There is probably no telephony data for the given data origin address.	Determine the reason for the absent data and create it if appropriate	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350181	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1062: Destination Address retrieved from Chassis exceeds maximum length.	The destination address is too large	Determine the reason for the overly large origination address and create a shorter one of appropriate	USSDGW
350182	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1055: Destination Address retrieved from Chassis has a zero length.	There is no destination address defined	Determine the reason for the absent address and create one if appropriate	USSDGW
350183	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1054: Failed to retrieve callTelephonyData for Destination Address.	There is probably no telephony data for the given data destination address.	Determine the reason for the absent data and create it if appropriate	USSDGW
350184	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1010: Error while calling chassis action to send final buffer for call: OrigAddr: %s %d DestAddr: %s %d.	Chassis not returning valid data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350185	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: SendBufferNode: 1004: Unexpected action type. Received: %d, expecting: %d for call OrigAddr: %s %d and DestAddr: %s %d.	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350186	ERROR	SLEE[%d]: slee_acs(%d) ERROR: SendBufferNode: 1068: Received error response for sending selection buffer: OrigAddr: %s %d and DestAddr: %s %d.	The attempt to send the selection buffer through the chassis action generated an error	Contact support giving exact error text. Make sure the latest version of the libmobUpChassisActions .sl library is installed	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350187	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: SendBufferNode: 1000: Macro invoked with invalid state: %d.	The macro node was called from the call plan with an invalid state	Contact support giving exact error text.	USSDGW
350188	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: language setting macro node: 1001: Could not retrieve node pointer	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350189	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: language setting macro node: 1002: Could not retrieve node configuration	Configuration data not available from call plan	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350190	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: language setting macro node: 1001: Maybe Could not retrieve node pointer!	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350191	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: language setting macro node: 1102: No languages defined.	There are no languages defined	Consult configuration expert as to why there are no languages defined.	USSDGW
350192	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: language setting macro node: 1004: Unexpected action type	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350193	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: language setting macro node: 1101: Corrupt user input value	Something has caused a caused a corruption in the user input	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350194	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: language setting macro node: 1100: Unable to map user input to valid language	Selected language ID not found	Check selection against what is supposed to be available	USSDGW
350195	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: language setting macro node: 1019: Could not set users language Id. Macro will exit on the error branch	Some fault has prevented setting of a user language ID	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350196	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: language setting macro node: 1001: Could not retrieve node pointer (in a call to getNodePtr())	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350197	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: language setting macro node: 1000: Macro invoked with invalid state!	The macro node was called from the call plan with an invalid state	Contact support giving exact error text.	USSDGW
350198	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: sharedLibraryInit : UpcDalInit () Returned status: %d:%z	Cannot communicate with DAL process.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350199	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: userInput macro node: 1012: Unable to get handle to chassis action: %s %d.	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350200	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: userInput macro node: 1002: Could not retrieve node configuration	Configuration data not available from call plan	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350201	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: userInput macro node: 1206: Menu ID is invalid: %s %d.	Invalid menu ID	Check valid menu ID	USSDGW
350202	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: userInput macro node: 1207: Buffer ID is invalid: %s %d.	Invalid buffer ID	Check configured buffer ID in screens	USSDGW
350203	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: userInput macro node: 1208: PACUI Duration is invalid: %s %d.	Specified PACUI duration time is not valid	Check configuration screens for specified duration	USSDGW
350204	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: userInput macro node: 1209: Min Digits is invalid: %s %d.	The configured minimum number of digits is not valid	Check configuration screens for specified number	USSDGW
350205	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: userInput macro node: 1210: Max Digits is invalid: %s %d.	The configured maximum number of digits is not valid	Check configuration screens for specified number	USSDGW
350206	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: userInput macro node: 1003: Incorrect number of fields in data parameter <%d>, should be 10.	Config from screens not correct	Check config screen	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350207	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: user input macro node: 1001: Could not retrieve node pointer	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350208	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: user input macro node: 1007: Could not retrieve service loader configuration	Relevant data was not located in the call profile block	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350209	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: user input macro node: 1007: Could not retrieve user current input	Relevant data was not located in the call profile block	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350210	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: userInput macro node: 1054: Failed to retrieve callTelephonyData.	There is probably no telephony data defined	Determine the reason for the absent data and create it if appropriate	USSDGW
350211	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: userInput macro node: 1004: Unexpected action type. Received: %d, expecting: %d.	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350212	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: user input macro node: 1004: Unexpected action type	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350213	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user input macro node: 1005: Could not retrieve user input from PACUI	Error retrieving data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350214	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user input macro node: 1099: User Input has Invalid length %d, min=%d, max=%d.	User input is either less than or more than required	Check configuration and determine what entry is appropriate	USSDGW
350215	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user input macro node: 1033: Could not decode user input stringZZZ	Internal error processing string	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350216	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user input macro node: 1210: Input will exceed maximum buffer length for MenuValue: %d, UserInput:%z	Can not take any more user input for present buffer	Reconfigure call plan	USSDGW
350217	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user input macro node: 1211: AddSpace will exceed maximum buffer length for MenuValue: %d, UserInput:%z .	Can not take any more user input for present buffer	Reconfigure call plan	USSDGW
350218	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: user input macro node: 1000: Macro invoked with invalid state!	The macro node was called from the call plan with an invalid state	Contact support giving exact error text.	USSDGW
350219	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: user selection node: 1007: Could not retrieve service loader configuration	Relevant data was not located in the call profile block	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350220	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: user selection node: 1007: Could not retrieve user current input	Relevant data was not located in the call profile block	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350221	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1054: Failed to retrieve callTelephonyData.	There is probably no telephony data defined	Determine the reason for the absent data and create it if appropriate	USSDGW
350222	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1009: UpcDalExists.	A DAL process is already running.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350223	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1009: UpcDalConflict.	An attempt to perform an operation was halted by other applications requiring access to the same data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350224	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1009: UpcDalConLost	The connection to the DAL was lost.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350225	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1009: UpcDalOther	An internal logic error occurred for the DAL process	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350226	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1009: UpcDalInternal	An internal logic error occurred for the DAL process	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350227	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1009: Default - undefined error	This is a generic alarm when the Dal DB query tool fails for an unknown reason.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350228	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1200: Selection String: %z has invalid prefix format.	Configuration of prefix string is not correct	Modify prefix string	USSDGW
350229	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1201: Selection String: %z has invalid choice value.	Selection string has invalid choice value	Correct selection string	USSDGW
350230	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1203: Menu Branch: %d is out of range. Must be less than: %d.	Menu branch is beyond range specified in call plan	Check configuration screen and call plan	USSDGW
350231	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1204: Selection String: %z has invalid keyword.	Specified selection string has invalid keyword	Check configuration screen and call plan	USSDGW
350232	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: user selection node: 1002: Could not retrieve node configuration	Configuration data not available from call plan	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350233	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1205: ServiceInterface ID is invalid: %s %d.	Invalid service interface ID	Check service interface ID	USSDGW
350234	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1206: Menu ID is invalid: %s %d.	Invalid menu ID	Check valid menu ID	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350235	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1207: Buffer ID is invalid: %s %d.	Invalid buffer ID	Check configured buffer ID in screens	USSDGW
350236	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1028: Invalid buffer ID %d: must be less than %d	Supplied buffer id is incorrect	Check configuration screen and call plan	USSDGW
350237	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1208: PACUI Duration is invalid: %s %d.	Specified PACUI duration time is not valid	Check configuration screens for specified duration	USSDGW
350238	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1003: Incorrect number of fields in data parameter <%d>, should be 9!	Config from screens not correct	Check config screen	USSDGW
350239	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: User Selection node: 1004: Unexpected action type. Received: %d, expecting: %d.	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350240	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: user selection node: 1004: Unexpected action type	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350241	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1005: Could not retrieve user input from PACUI	Error retrieving data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350242	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1008: Could not find selection string for menu ID %d and language ID %d	There is no selection string for this combination of language and menu ID	Check selection of language and menu ID and then refer to configuration expert to re-configure.	USSDGW
350243	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1210: Input will exceed maximum buffer length for MenuValue: %d, ServiceID: %d, UserSelection: %d.	Can not take any more user input for present buffer	Reconfigure call plan	USSDGW
350244	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: user selection node: 1211: AddSpace will exceed maximum buffer length for MenuValue: %d, ServiceID: %d, UserSelection: %d.	Can not take any more user input for present buffer	Reconfigure call plan	USSDGW
350245	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: user selection node`: 1000: Macro invoked with invalid state!	The macro node was called from the call plan with an invalid state	Contact support giving exact error text.	USSDGW
350246	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: version branching macro node: 1012: Unable to get handle to chassis action	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350247	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: version branching macro node: 1004: Unexpected action type	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350248	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: version branching macro node: 1000: Macro invoked with invalid state!	The macro node was called from the call plan with an invalid state	Contact support giving exact error text.	USSDGW
350249	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MnpAction: 1103: SleeAPI: Failed to retrieve Slee API Instance.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350250	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MnpAction: 1104: Failed to obtain SleeInterfaceHandle for name: %s %d.	Cannot communicate with specified interface.	Refer to application expert. Check interface name is configured correctly. Check interface can start without error.	USSDGW
350251	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:MnpAction: 1101: Init (): Failed to register with Chassis.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350252	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:MnpAction: 1113: Init (): Failed to create EventHandler.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350253	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:MnpAction: 1102: Init (): Failed to create a new Interface Map.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350254	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:MnpAction: 1105: DoAction (): Received invalid SLEE Handle: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350255	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:MnpAction: 1114: DoAction (): Failed to open dialogue to SLEE Interface: %s %d.	Cannot communicate with specified interface.	Refer to application expert. Check interface name is configured correctly. Check interface can start without error.	USSDGW
350256	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:MnpAction: 1121: DoAction (): Failed to create event for MNP Query: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350257	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:MnpAction: 1122: DoAction (): Failed to send event for MNP Query: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350258	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MnpAction: 1123: DoAction (): Failed to register EventHandler for MNP Query: %s %d.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350259	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:MnpEvent: 1117: HandleEvent (): Unable to retrieve index to actions vector.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350260	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:MnpEvent: 1124: HandleEvent (): Received non TransEvent: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350261	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MnpEvent: 1125: HandleEvent (): Received invalid OpCode: %d	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350262	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MnpEvent: 1119: DialogClosedHandler (): Received invalid ActionType: %d	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350263	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MnpEvent: 1120: DialogClosedHandler (): Unable to index action array to close dialog.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350264	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:VlrAction: 1103: SleeAPI: Failed to retrieve Slee API Instance.	Cannot communicate with specified interface.	Refer to application expert. Check interface name is configured correctly. Check interface can start without error.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350265	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:VlrAction: 1104: Failed to obtain SleeInterfaceHandle for name: %s %d.	Cannot communicate with specified interface.	Refer to application expert. Check interface name is configured correctly. Check interface can start without error.	USSDGW
350266	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:VlrAction: 1101: Init (): Failed to register with Chassis.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350267	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:VlrAction: 1113: Init (): Failed to create EventHandler.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350268	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:VlrAction: 1102: Init (): Failed to create a new Interface Map.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350269	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:VlrAction: SharedLibraryInit: Failed to register action: %s %d.	Shared library internal error.	Refer to application expert. Verify shared library is correct version. Finally contact support.	USSDGW
350270	NOTICE	SLEE[%d]: slee_acs(%d) NOTICE: USSD Portal:VlrAction: SharedLibraryInit: Successfully registered action: %s %d with type: %d.	Information only	No action required	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350271	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:VlrAction: 1105: DoAction (): Received invalid SLEE Handle: %s %d.	Cannot communicate with specified interface.	Refer to application expert. Check interface name is configured correctly. Check interface can start without error.	USSDGW
350272	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:VlrAction: 1114: DoAction (): Failed to open dialogue to SLEE Interface: %s %d.	Cannot communicate with specified interface.	Refer to application expert. Check interface name is configured correctly. Check interface can start without error.	USSDGW
350273	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:VlrAction: 1134: DoAction (): Failed to create event for VLR Query: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350274	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:VlrAction: 1135: DoAction (): Failed to register EventHandler for VLR Query: %s %d.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350275	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:VlrAction: 1131: DoAction (): Failed to send event for VLR Query: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350276	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:VlrEvent: 1117: HandleEvent (): Unable to retrieve index to actions vector.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350277	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:VlrEvent: 1136: HandleEvent (): Received non mobvlrEvent: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350278	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:VlrEvent: 1119: DialogClosedHandler (): Received invalid ActionType: %d	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350279	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:VlrEvent: 1120: DialogClosedHandler (): Unable to index action array to close dialog.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350280	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR interface chassis action: 1000: failed to register action with ACS	The macro node was called from the call plan with an invalid state	Contact support giving exact error text.	USSDGW
350281	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR interface chassis action: 1001: failed to attach to the SLEE	Cannot communicate with specified interface.	Refer to application expert. Check interface name is configured correctly. Check interface can start without error.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350282	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR interface chassis action: 1002: failed to create event handler	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350283	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR interface chassis action: 1003: unable to locate VLR interface	Cannot communicate with VLR interface	Refer to application expert. Verify VLR interface is operational.	USSDGW
350284	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR interface chassis action: 1004: unable to create dialogue with VLR interface	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350285	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR interface event handler: 1000: unable to retrieve index to oustanding action	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350286	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: 1137: sharedLibraryInit (): Failed to create ActionHandler: mnpAction.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350287	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: 1137: sharedLibraryInit (): Failed to create ActionHandler: vlrAction.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350288	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: 1137: sharedLibraryInit (): Failed to create ActionHandler: vlrIfaceAction.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350289	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: 1138: sharedLibraryInit (): Failed to init () ActionHandler: mnpAction.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350290	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: 1138: sharedLibraryInit (): Failed to init () ActionHandler: vlrAction.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350291	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: 1138: sharedLibraryInit (): Failed to init () ActionHandler: vlrIfaceAction.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350292	ERROR	SLEE[%d]: slee_acs(%d) ERROR: CCS LoadService: Error getting account data (by acct num)	The service loader is unable to find account information for a specified CLI or account number in the data base.	Refer to configuration expert.	USSDGW
350293	ERROR	SLEE[%d]: slee_acs(%d) ERROR: CCS LoadService: Error getting wallet data	The service loader is unable to find account information for a specified CLI or account number in the data base.	Refer to configuration expert.	USSDGW
350294	ERROR	SLEE[%d]: slee_acs(%d) ERROR: CCS LoadService: Error getting account account references data	The service loader is unable to find account information for a specified CLI or account number in the data base.	Refer to configuration expert.	USSDGW
350295	ERROR	SLEE[%d]: slee_acs(%d) ERROR: CCS LoadService: Error getting account data	The service loader is unable to find account information for a specified CLI or account number in the data base.	Refer to configuration expert.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350296	ERROR	SLEE[%d]: slee_acs(%d) ERROR: CCS LoadService: Error getting account data (by CLI)	The service loader is unable to find account information for a specified CLI or account number in the data base.	Refer to configuration expert.	USSDGW
350297	ERROR	SLEE[%d]: slee_acs(%d) ERROR: No CP data for CLI=%s %d DN=%s %d	No call plan found for either called number or calling number.	Refer to configuration expert.	USSDGW
350298	ERROR	SLEE[%d]: slee_acs(%d) ERROR: No CP struct for CLI=%s %d DN=%s %d	No call plan found for either called number or calling number.	Refer to configuration expert.	USSDGW
350299	WARNING	SLEE[%d]: slee_acs(%d) WARNING: CCS: No Postpaid SMS-MO service plan configured, %s %d is empty	No call plan found for either called number or calling number.	Refer to configuration expert.	USSDGW
350300	WARNING	SLEE[%d]: slee_acs(%d) WARNING: CCS: No Postpaid SMS-MT service plan configured, %s %d is empty	No call plan found for either called number or calling number.	Refer to configuration expert.	USSDGW
350301	ERROR	SLEE[%d]: slee_acs(%d) ERROR: acsChassisPerformLoad: %s %d - no call plan found (CLN %s %d, CPN %s %d)	No call plan found when configured to raise alarm on no-call-plan	Refer to configuration expert.	USSDGW
350302	ERROR	SLEE[%d]: slee_acs(%d) ERROR: CCS getProfiles: Error getting account data	The service loader is unable to find account information for a specified CLI or account number in the data base.	Refer to configuration expert.	USSDGW
350303	ERROR	SLEE[%d]: slee_acs(%d) ERROR: MOB_UP service: mupAbsServiceConfigLoad: Unable to open configuration file [%s %d] Error:%z	The service loader was unable to open the configuration file	Refer to configuration expert. create the configuration file as per specification	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350304	ERROR	SLEE[%d]: slee_acs(%d) ERROR: MOB_UP service: mupAbsServiceConfigLoad: Config file read error %s %d	There was a problem reading from the configuration file	Refer to systems administrator	USSDGW
350305	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: MOB_UP Service: mupAbsServiceConfigLoad: Unable to locate defaultLanguageId in configuration file	The defaultLanguageId is not defined in the configuration file	Refer to configuration expert. Define defaultLanguageId in configuration file	USSDGW
350306	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR number retrieval macro node: 1000: unable to get handle to chassis action	The VLR Number Retrieval macro node was unable to obtain a handle to the corresponding chassis action from ACS	Contact support giving exact error text. Make sure the latest version of the libmobUpChassisActions.sl library is installed	USSDGW
350307	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR number retrieval macro node: 1001: unable to retrieve node pointer	The VLR Number Retrieval macro node was unable to retrieve a pointer to its own node	Contact support giving exact error text. Make sure the latest version of the libmobUpMacroNodes.sl library is installed	USSDGW
350308	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR number retrieval macro node: 1002: unable to retrieve node configuration	The VLR Number Retrieval macro node was unable to retrieve the node configuration from the call plan	Contact support giving exact error text. Make sure the latest version of the libmobUpMacroNodes.sl library is installed	USSDGW
350309	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR number retrieval macro node: 1003: invalid node configuration	The VLR Number Retrieval macro node retrieved an invalid configuration from the call plan	Contact support giving exact error text. Make sure the latest version of the libmobUpMacroNodes.sl library is installed	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350310	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR number retrieval macro node: 1004: invalid response from action	The VLR Number Retrieval macro node received an invalid response from the corresponding ACS chassis action	Contact support giving exact error text. Make sure the latest version of the libmobUpChassisActions.sl library is installed	USSDGW
350311	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR number retrieval macro node: 1005: error while calling chassis action	The VLR Number Retrieval macro node was unable to call the corresponding ACS chassis action	Contact support giving exact error text. Make sure the latest version of the libmobUpChassisActions.sl library is installed	USSDGW
350312	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR number retrieval macro node: 1007: failed to send PlayAnnouncement	The VLR Number Retrieval macro node was unable to send a PlayAnnouncement to the USSD Gateway via ACS	Contact support giving exact error text. Make sure the latest version of the libmobUpMacroNodes.sl library is installed	USSDGW
350313	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: VLR number retrieval macro node: 1006: macro invoked with invalid state	The VLR Number Retrieval macro node was called from the call plan with an invalid state	Contact support giving exact error text. Make sure the latest version of the libmobUpMacroNodes.sl library is installed	USSDGW
350314	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: formatCheck macronode state1: 1001:USSD portal, Could not retrieve node pointer!	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350315	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: formatCheck macronode state2: 1004:USSD portal, Unexpected action type!	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350316	ERROR	SLEE[%d]: slee_acs(%d) ERROR: formatCheck macronode state2: 1028:USSD portal, Could not retrieve profile data!	Chassis not returning data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350317	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: formatCheck macronode: USSD portal, Incorrect Format!	The number from the buffer is not a valid format	Check supplied number	USSDGW
350318	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: formatCheck macronode: 1000:USSD portal, Macro invoked with invalid state!	The macro node was called from the call plan with an invalid state	Contact support giving exact error text.	USSDGW
350319	ERROR	SLEE[%d]: slee_acs(%d) ERROR: formatCheck macronode state2: 1032:USSD portal, Could not retrieve profile data!	Chassis not returning data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350320	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: language branching macro node: 1004: Unexpected action type	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350321	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: language branching macro node: 1007: Could not retrieve service loader configuration	Relevant data was not located in the call profile block	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350322	ERROR	SLEE[%d]: slee_acs(%d) ERROR: language branching macro node: 1014: Language Id not found. Macro will exit on no match branch!	Language data was not located in the call profile block	Check the Service Loader configuration file for default language setting, the users language setting in their account and correct startup of Service Loader. Contact support giving details and exact error text	USSDGW
350323	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: language branching macro node: 1001: Could not retrieve node pointer	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350324	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: language branching macro node: 1002: Could not retrieve node configuration	Configuration data not available from call plan	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350325	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: language branching macro node: 1095: Invalid language branching parameters	Internal node error	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350326	ERROR	SLEE[%d]: slee_acs(%d) ERROR: language branch node: 1094: Parameter string did not terminate correctly. Possibly corrupt	Internal node error	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350327	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: language branching macro node: 1000: Macro invoked with invalid state!	The macro node was called from the call plan with an invalid state	Contact support giving exact error text.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350328	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: language synchronisation macro node: 1004: Unexpected action type	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350329	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: language synchronisation macro node: 1007: Could not retrieve service loader configuration	Relevant data was not located in the call profile block	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350330	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: language synchronisation macro node: 1000: Macro invoked with invalid state!	The macro node was called from the call plan with an invalid state	Contact support giving exact error text.	USSDGW
350331	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: location macronode state1: 1012:USSD portal, Unable to get handle to chassis action!	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350332	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: location macronode state1: 1001:USSD portal, Could not retrieve node pointer!	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350333	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: location macronode state1: 1002:USSD portal, Could not retrieve node configuration!	Configuration data not available from call plan	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350334	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: location macronode state2: 1004:USSD portal, Unexpected action type!	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350335	ERROR	SLEE[%d]: slee_acs(%d) ERROR: location macronode state2: 1010:USSD portal, Error while calling chassis action!	Chassis not returning valid data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350336	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: location macronode state3: 1004:USSD portal, Unexpected action type!	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350337	ERROR	SLEE[%d]: slee_acs(%d) ERROR: location macronode state3: 1032:USSD portal, Unable to retrieve profile data!	Chassis not returning data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350338	ERROR	SLEE[%d]: slee_acs(%d) ERROR: location macronode state3: 1092:USSD portal, VLR not found in local database!	No specific VLR data in DB	Refer to Oracle expert to insert VLR data into DB	USSDGW
350339	ERROR	SLEE[%d]: slee_acs(%d) ERROR: location macronode state3: 1031:USSD portal, Error searching local database!	Cannot retrieve data from local DB	Refer to Oracle / application expert	USSDGW
350340	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: Location macronode: 1000:USSD portal, Macro invoked with invalid state!	The macro node was called from the call plan with an invalid state	Contact support giving exact error text.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350341	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: mnplookup macronode state1: 1012:USSD portal, Unable to get handle to chassis action!	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350342	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: mnplookup macronode state1: 1001:USSD portal, Could not retrieve node pointer!	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350343	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: mnplookup macronode state1: 1002:USSD portal, Could not retrieve node configuration!	Configuration data not available from call plan	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350344	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: mnplookup macronode state2: 1004:USSD portal, Unexpected action type!	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350345	ERROR	SLEE[%d]: slee_acs(%d) ERROR: mnplookup macronode state2: 1032:USSD portal, Unable to retrieve profile data!	Chassis not returning data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350346	ERROR	SLEE[%d]: slee_acs(%d) ERROR: mnplookup macronode state2: 1028:USSD portal, Invalid buffer ID %d: must be between 1 and %d	Supplied buffer id is incorrect	Check configuration screen and call plan	USSDGW
350347	ERROR	SLEE[%d]: slee_acs(%d) ERROR: mnplookup macronode: state3: 1010:USSD portal, Error whilst calling chassis action!	Chassis not returning valid data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350348	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: mnplookup macronode: state4: 1004:USSD portal, Unexpected action type!	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350349	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: mnplookup macronode: state4: 1035:USSD portal, Error playing announcement!	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350350	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: operator id macro node: 1012: Unable to get handle to chassis action	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350351	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: operator id macro node: 1004: Unexpected action type	Internal error of the node	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350352	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: operator id macro node: 1007: Could not retrieve service loader configuration	Relevant data was not located in the call profile block	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350353	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: operator id macro node: 1029: Location Number (IMSI) not found	Relevant data was not located in the call profile block	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350354	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: operator id macro node: 1030: Location Number (IMSI) not available	Relevant data was not located in the call profile block	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350355	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: operator id macro node: 1030: Location Number (IMSI) not found in database <%s %d>.	Relevant data was not located in the call profile block	Check customer details in the database. Correct if erroneous or Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350356	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: operator id macro node: 1031: Error searching local database.	Cannot retrieve data from local DB	Refer to Oracle / application expert	USSDGW
350357	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal: operator id macro node: 1096: No Matching Operator Found for IMSI %s %d.	Data mismatch in the account configuration	Check customer details in the database. Correct if erroneous or Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350358	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal: operator id macro node: 1000: Macro invoked with invalid state!	The macro node was called from the call plan with an invalid state	Contact support giving exact error text.	USSDGW
350359	ERROR	SLEE[%d]: slee_acs(%d) ERROR: user type selection macro node: 1015: User type not found. Macro will exit on undetermined branch!	User Type was not found in the temporary call profile block	Check the Service Loader configuration file and correct startup of Service Loader	USSDGW
350360	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: userTypeSelection: Macro invoked with invalid state!	The macro node was called from the call plan with an invalid state	Contact support giving exact error text.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350361	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD_Portal: 1137: sharedLibraryInit (): Failed to create ActionHandler: idpAction.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350362	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD_Portal: 1137: sharedLibraryInit (): Failed to create ActionHandler: idpSetAction.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350363	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD_Portal: 1137: sharedLibraryInit (): Failed to create ActionHandler: bufferAction.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350364	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD_Portal: 1138: sharedLibraryInit (): Failed to init () ActionHandler: idpAction.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350365	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD_Portal: 1138: sharedLibraryInit (): Failed to init () ActionHandler: idpSetAction.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350366	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD_Portal: 1138: sharedLibraryInit (): Failed to init () ActionHandler: bufferAction.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350367	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:BufferAction: 1101: Init (): Failed to register with Chassis.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350368	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:BufferAction: 1102: Init (): Failed to create a new Interface Map.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350369	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:BufferAction: SharedLibraryInit: Failed to register action: %s %d.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350370	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:BufferAction: 1103: SleeAPI: Failed to retrieve Slee API Instance.	Cannot communicate with specified interface.	Refer to application expert. Check interface name is configured correctly. Check interface can start without error.	USSDGW
350371	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:BufferAction: 1105: DoAction (): Received invalid SLEE Handle: %s %d.	Cannot communicate with specified interface.	Refer to application expert. Check interface name is configured correctly. Check interface can start without error.	USSDGW
350372	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:BufferAction: 1106: DoAction (): Failed to retrieve profile containing final selection buffer for MSISDN: %s %d SAN: %s %d.	Chassis not returning data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350373	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:BufferAction: 1142: Failed to retrieve profile containing final selection string for MSISDN: %s %d SAN: %s %d.	Chassis not returning data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350374	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:BufferAction: 1104: Failed to obtain SleeInterfaceHandle for name: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350375	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:BufferAction: 1107: DoAction (): Received invalid SelectionBuffer tagCode: %d for MSISDN: %s %d SAN: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350376	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:BufferAction: 1108: DoAction (): Failed to create event for MSISDN: %s %d SAN: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350377	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:BufferAction: 1109: DoAction (): Failed to send off Short Message for MSISDN: %s %d SAN: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350378	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:BufferAction: 1110: DoAction (): Failed to write SendBuffer statistic. Statistics entry not found in database.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350379	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:BufferAction: 1111: DoAction (): Failed to write SendBuffer statistic. SmsStatsDaemon failed.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350380	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:CdrAction: SharedLibraryInit: Failed to register action: %s %d.	Shared library internal error.	Refer to application expert. Verify shared library is correct version. Finally contact support.	USSDGW
350381	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:CdrAction: 1101: Init (): Failed to register with Chassis.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350382	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:CdrAction: 1102: Init (): Failed to create a new Interface Map.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350383	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:CdrAction: 1105: DoAction (): Received invalid SLEE Handle %s %d	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350384	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:CdrAction: 1106: DoAction (): Failed to retrieve profile containing final selection buffer for MSISDN: %s %d SAN: %s %d.	Chassis not returning data	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350385	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:IdpAction: 1101: Init (): Failed to register with Chassis.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350386	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:IdpAction: 1112: DoAction (): Received invalid QueryType: %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350387	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:IdpAction: Init (): Failed to register action: %s %d.	Internal error.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault	USSDGW
350388	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:MiniNewsAction: SharedLibraryInit: Failed to register action: %s %d.	Shared library internal error.	Refer to application expert. Verify shared library is correct version. Finally contact support.	USSDGW
350389	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MiniNewsAction: 1103: SleeAPI: Failed to retrieve Slee API Instance.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350390	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MiniNewsAction: 1104: Failed to obtain SleeInterfaceHandle for name: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350391	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:MiniNewsAction: 1101: Init (): Failed to register with Chassis.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350392	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:MiniNewsAction: 1113: Init (): Failed to create EventHandler.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350393	CRITICAL	SLEE[%d]: slee_acs(%d) CRITICAL: USSD Portal:MiniNewsAction: 1102: Init (): Failed to create a new Interface Map.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350394	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:MiniNewsAction: 1105: DoAction (): Received invalid SLEE Handle: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350395	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MiniNewsAction: 1114: DoAction (): Failed to open dialogue to SLEE Interface: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350396	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MiniNewsAction: 1139: DoAction (): Failed to create event for Menu Query: %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350397	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MiniNewsAction: 1115: DoAction (): Failed to send event for Menu Query: %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350398	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MiniNewsAction: 1116: DoAction (): Failed to register EventHandler for MenuQuery: %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350399	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:MiniNewsEvent: 1117: HandleEvent (): Unable to retrieve index to actions vector.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350400	ERROR	SLEE[%d]: slee_acs(%d) ERROR: USSD Portal:MiniNewsEvent: 1118: HandleEvent (): Received non upcUserSelectionEvent: %s %d.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350401	WARNING	SLEE[%d]: slee_acs(%d) WARNING: USSD Portal:MiniNewsEvent: 1120: DialogClosedHandler (): Unable to index action array to close dialog.	Internal error, Gateway exits detailing the error number.	Contact support giving exact error text. Please provide usage scenarios that exercise the fault to support.	USSDGW
350402	ERROR	SLEE[%d]: slee_acs(%d) ERROR: acsChassisLoadService: ACS - No CP for SN %s %d	No call plan found for either called number or calling number.	Refer to configuration expert.	USSDGW
350403	ERROR	SLEE[%d]: slee_acs(%d) ERROR: No CP data for CLI=%s %d DN=%s %d	No call plan found for either called number or calling number.	Refer to configuration expert.	USSDGW
350404	ERROR	SLEE[%d]: slee_acs(%d) ERROR: No CP struct for CLI=%s %d DN=%s %d	No call plan found for either called number or calling number.	Refer to configuration expert.	USSDGW
350405	ERROR	SLEE[%d]: slee_acs(%d) ERROR: upcServiceConfigLoad: Unable to open configuration file %s %d	Cannot open specified configuration file.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350406	ERROR	SLEE[%d]: slee_acs(%d) ERROR: upcServiceConfigLoad: Config file read error %s %d	Cannot open specified configuration file.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	USSDGW
350407	ERROR	SLEE[%d]: slee_acs(%d) ERROR: upcServiceConfigLoad: Unable to locate defaultLanguageId in configuration file	Missing defaultLanguageId from configuration file.	Refer to application expert. Fill in missing information.	USSDGW
350408	ERROR	USSDGW: USSDGW(%d) ERROR:!	Internal error.	Contact support.	USSDGW
350409	ERROR	USSDGW: USSDGW(%d) ERROR:1110:IMSI:%d;MRDB timeout!	MRDB is not responding.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350410	ERROR	USSDGW: USSDGW(%d) ERROR:1113:IMSI:%d;MSISDN:%d; SCF closed with no operations!	INAP protocol error.	Refer to signalling expert. There may be a problem with the SCF, the path to it or the SCF service.	USSDGW
350411	ERROR	USSDGW: USSDGW(%d) ERROR:1128:%s %d;Unexpected end of mobile dialogue!	Slee internal error. An unrecognised dialogue has been closed without any events on it.	Refer to support. The may be a malfunction of the TCAP interface.	USSDGW
350412	ERROR	USSDGW: USSDGW(%d) ERROR:1138:%s %d;Response to PACUI has wrong invoke id!	MAP protocol violation. Response to PACUI has different operation code.	Contact support. There may be malformed signalling from the HLR, VLR, MS or network.	USSDGW
350413	ERROR	USSDGW: USSDGW(%d) ERROR:3000:%s %d;MSISDN lookup failed!	Specified MSISDN does not exist in DB.	Refer to application expert. Verify MSISDN is valid and add to DB as necessary.	USSDGW
350414	ERROR	USSDGW: USSDGW(%d) ERROR:3008:%s %d;Play announcement message build failed!	Internal error.	Contact support.	USSDGW
350415	ERROR	USSDGW: USSDGW(%d) ERROR:3010:%s %d;Prompt and Collect message build failed!	Internal error.	Contact support.	USSDGW

Alarm	Severity	Text	Cause	Resolution	Service
350417	ERROR	USSDGW: USSDGW(%d) ERROR:1110:IMSI:ZZZMRDB timeout!	MRDB is not responding.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	USSDGW
350425	CRITICAL	USSDGW: USSDGW(%d) ERROR:1109:IMSI:%d;MSISDN:%d; SCF timeout!	INAP protocol error.	Refer to signalling expert. There may be a problem with the SCF, the path to it or the SCF service.	USSDGW
351000	ERROR	%s %d: USSDGW(%d) ERROR: The list %z does not contain %z elements. Using defaults	Configuration error: Must contain 12 items in an array for month names, and 7 for days of week.	Check the date replacement section in the config file.	USSDGW
351001	ERROR	%s %d: USSDGW(%d) ERROR: Configuration %z is not an array of strings.	Configuration error: Wrong types in the array. Must be strings (quoted).	Check the date replacement section in the config file.	USSDGW
351002	ERROR	%s %d: USSDGW(%d) ERROR: Could not read configuration for %z	Configuration error. General error reading configuration.	Check the date replacement section in the config file.	USSDGW