

Oracle® Communications Network Charging and Control Installation Guide



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The Oracle logo, consisting of the word "ORACLE" in white, uppercase, sans-serif font, centered within a solid red square.

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About This Document

Audience

This guide is for system administrators who install or uninstall Oracle Communications Network Charging and Control (NCC).

Prerequisites

Before installing or uninstalling NCC, you should have an understanding of UNIX and a familiarity with IN concepts as well as an understanding of Oracle databases, SQL, and PL/SQL.

This guide describes system tasks that should be carried out only by suitably trained operators.

Related Documents

See the following documents for related information about NCC:

- *Concepts*
- *System Administrator's Guide*
- *Configuration User's Guide*
- *Security Guide*

Document Conventions

Typographical Conventions

The following terms and typographical conventions are used in the Oracle Communications Network Charging and Control (NCC) documentation.

| Formatting Convention | Type of Information |
|--------------------------------|--|
| Special Bold | Items you must select, such as names of tabs. Names of database tables and fields. |
| <i>Italics</i> | Name of a document, chapter, topic or other publication. Emphasis within text. |
| Button | The name of a button to click or a key to press. Example: To close the window, either click Close , or press Esc . |
| Key+Key | Key combinations for which the user must press and hold down one key and then press another. Example: Ctrl+P or Alt+F4 . |
| Monospace | Examples of code or standard output. |
| Monospace Bold | Text that you must enter. |
| <i>variable</i> | Used to indicate variables or text that should be replaced with an actual value. |
| menu option > menu option > | Used to indicate the cascading menu option to be selected. Example: Operator Functions > Report Functions |
| hypertext link | Used to indicate a hypertext link. |

NCC Installation Overview

Overview

Introduction

This chapter describes the Oracle Communications Network Charging and Control (NCC) installed components and provides an overview of the NCC installation procedure.

In this chapter

This chapter contains the following topics.

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| NCC Installed Components Overview | 1 |
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NCC Installed Components Overview

About NCC Installed Components

During the NCC installation process, you install and configure the following components:

- Oracle Database
- NCC software packages

NCC Software

The following table describes the NCC software sub-components installed.

| Component | Provides |
|-----------|---|
| SMS | Service Management System (SMS) support for all other components. For example: <ul style="list-style-type: none"> • Data replication. • Statistics and alarm collection. • Security (users and permissions). • Report generation. |
| SLEE | The Service Logic Execution Environment (SLEE) for the Voucher and Wallet Server (VWS) and Service Logic Controller (SLC) nodes. |
| ACS | Base call handling and processing capabilities, and the Control Plan Editor. |
| CCS | Rating, charging, subscriber and voucher capabilities. |
| SMCB | SMS rating and charging capabilities. |
| BE | Real-time charging, voucher redemption, and session control capabilities. |
| DSY | Diameter Sy Interface |
| MM | All messaging capabilities. |

| Component | Provides |
|-----------------|---|
| MM Navigator | Routing information lookup capabilities for messaging services. |
| RAP | CAMEL roaming capabilities. |
| UIS and UPC | USSD capabilities. |
| DAP | Outbound XML capabilities. |
| OSD | Inbound XML capabilities. |
| LCP | Location based capabilities. |
| SCA | SIP capabilities. |
| VSSP | ISUP capabilities. |
| SIGTRAN | M3UA and SUA capabilities. |
| PI | Provisioning capabilities. |
| CAP3_GW | CAP3 capabilities. |
| DCA | Inbound Diameter capabilities. |
| DCD | Outbound Diameter capabilities. |
| ECA | Inbound EDR/CDR processing capabilities. |
| ENUM | ENUM capabilities. |
| IS41 | Inbound IS41 (CDMA) capabilities. |
| LCA | Inbound LDAP capabilities. |
| MFW | MAP Firewall capabilities. |
| MOB_ROAM | Additional roaming capabilities. |
| NGW | Notification Gateway capabilities. |
| NP_SERVICE_PACK | Number portability capabilities. |
| RCA | RADIUS capabilities. |
| SES | Subscriber event capabilities. |
| SEI | SMS to email capabilities. |
| SMINAP | CAPv1 capabilities. |
| TFR | TCAP relay capabilities. |
| VPN | Virtual private networking capabilities. |

Certification

This release has been certified on:

- Oracle Database 19.25, Oracle Database and Client 26ai for Engineered Systems
- Oracle OCI VM with OEL 8.10 (Build time) and Oracle OCI VM with OEL 9.6 (Runtime)
- OpenSSL 1.1.1

Note: Solaris is not supported from 15.1 release.

NCC Installation Procedure Overview

Overview of the Installation Procedure

You install NCC on each Service Management System (SMS), Voucher and Wallet Server (VWS), and Service Logic Controller (SLC) node. The installation procedure follows these steps:

| Step | Action |
|------|--|
| 1 | Plan your installation. When planning your installation, you will need to: <ul style="list-style-type: none"> • Determine the scale of your implementation, for example, whether it is a small test system or a large production system. • Determine how many physical machines you need. • Plan the system topology, for example, which SMS, VWS, or SLC nodes will run on which machines. |
| 2 | Review the following system requirements: <ul style="list-style-type: none"> • Hardware requirements, such as disk space and memory size • Software requirements, such as operating system version, file system layout, and file sizes • Information requirements, such as IP addresses and host names |
| 3 | Perform pre-installation tasks: <ul style="list-style-type: none"> • Perform system preparation tasks such as disabling services and configuring the location of log files. • Install and configure the Oracle database on local or remote server. • Install and configure additional third-party software. |
| 4 | Install the NCC product software on all nodes and optionally install service templates. <p>Note: If the database is on a remote server, ensure the required table spaces are added. See <i>Advanced Storage and Memory Sizing</i> (on page 23) for more details.</p> |
| 5 | Perform mandatory post-installation configuration tasks. |
| 6 | Verify the installation. |

Installation Options

You install NCC by using the NCC Oracle Universal Installer (the installer). Using the installer, you can perform either a GUI installation or a silent installation using response files, similar to Oracle database installation.

Service Templates

About Service Templates

You can install the following service templates when you install NCC using the NCC Installation Manager:

- Prepaid Charging Service Template (PCST)

Installing a service template automatically performs initial configuration and setup for the service. You will need to perform additional post installation configuration tasks to complete the service setup.

Prepaid Charging Service Template

The Prepaid Charging Service Template (PCST) includes example control plans and tariffing configuration. It provides a list of prepaid services that can be used to differentiate the operator from competitors in the market.

For more information on prepaid services and their configuration, see *Configuration User's Guide*.

Supporting Multi-Byte UTF-8 Character Sets

NCC uses the AL32UTF8 database character set that supports multi-byte UTF-8 and traditional character sets. The NCC Installation Manager automatically sets the character set to AL32UTF8 when you install NCC.

Ensuring a Successful Installation

Introduction

The NCC installation should be performed only by qualified personnel. You must be familiar with the Linux operating systems and Oracle Database software. You should be experienced with installing Linux packages. It is recommended that the installation and configuration of the Oracle database be performed by an experienced database administrator.

Installation Guidelines

Follow these guidelines:

- As you install each component (for example, Oracle Database), verify that the component is installed successfully before continuing the installation process.
- Pay close attention to the system requirements. Before you begin installing the software, make sure your system has the required base software. In addition, make sure that you know all of the required configuration values, such as host names and port numbers.
- As you create new configuration values, write them down. In some cases, you might need to re-enter configuration values later in the procedure.

Planning Your NCC Installation

Overview

Introduction

This chapter explains how to plan an Oracle Communications Network Charging and Control (NCC) installation.

In this chapter

This chapter contains the following topics.

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About Planning Your NCC Installation

Planning Your NCC Installation

When planning your NCC installation, you will need to decide:

- How many Service Management System (SMS), Voucher and Wallet Server (VWS), and Service Logic Controller (SLC) nodes to install
- Which node to install on which server
- If external storage is used, how to connect each server to the external storage
- If databases will be co-located at nodes or located remotely
- How to connect NCC servers together in your network
- How to connect NCC servers with the rest of your network
- How to integrate the NCC solution into the telco infrastructure

Before installing NCC, you should create an implementation plan that includes the following elements:

- A logical and physical overview of the solution, listing all nodes used in the solution and how they interact (for example: protocols used, and so on). If the solution is deployed geographically across multiple sites, then this should be reflected here.
- Hardware details for each node, including connected hardware such as external storage
- Rack mounting and cabling details
- Storage and database details
- IP network details
- Telco network integration details

For an overview of the NCC architecture, see the discussion about the NCC system architecture in *NCC Concepts*.

About Cohosting NCC Nodes

Cohosting multiple NCC nodes on a single physical server was certified in combination with virtualization technologies, such as the following:

- Oracle OCI VM with OEL
- Hardware partitioning such as dynamic domains

Each node should have its own operating system, database instance, and storage layout. You could also use an existing database available on a remote server. See *Installing the Oracle Database Software* (on page 51) for details.

Detailed Planning

Storage Planning

Document the storage configuration. For each SMS, VWS, and SLC node, include the following information:

- How the internal disks will be organized
- Whether disks will be managed by a volume manager or a RAID controller or both
- What data will be stored on each disk or disk group
- How the external storage will be organized; for example, what are the Logical Unit Numbers (LUN), RAID groups, and so on
- How the servers will be connected to the storage and how you will make this access redundant
- Details of any specific parameters that will be set in the external storage, volume manager, and file systems.

Database Planning

Document all database parameters for each SMS, VWS, and SLC node, including the following:

- Where the different database elements (such as data files, redo logs, archive logs, and so on) will be stored.
- The values defined for the oracle environment variables (such as ORACLE_SID, ORACLE_BASE, ORACLE_HOME, MULTITENANT_DB (required for 26ai), CDB_NAME (required for 26ai), and so on)
- The System Global Area (SGA) parameters
- Any other specific instance parameters you will use.

Network Planning

To plan the network implementation:

- Document the different internal and external IP networks that will be used and create a schematic overview of these networks. Use this overview to describe which nodes have access to which networks.
- Document the physical configuration of the network. For example, document which Network Interface Card (NIC) ports will be used for which networks.
- Document how redundancy will be achieved; for example, through IP network multipathing (IPMP).
- Document Network Time Protocol (NTP) configuration. Either list existing NTP servers or define which nodes will be configured as NTP servers.
- Create a host register containing details of all IP addresses and netmasks for all nodes and networks.

Integration Planning

Plan for integration with the telco environment by documenting at least the following items:

- How the SLC nodes will be integrated into the telco environment. Create a schematic overview and use this overview to describe the interaction between the SLC nodes and the telco infrastructure (for example: MSC Signaling Gateways, IPs, and so on).
- Which transport and application protocols will be used in which scenarios (for example: M3UA, SUA, INAP, Camel, MAP, and so on).
- How traffic will be routed to and from the SLC nodes. For example, record details of SCCP/SUA routing, including SCCP addressing parameters, global title addresses, subsystems, and so on.
- How traffic will be load-balanced across the SLC nodes.
- Any protocol specific details for each application protocol. For example, for INAP or Camel, record which subsystem numbers and service keys will be used and which type of service will be invoked for each protocol.
- A detailed call-flow for each call scenario, showing the signaling units and signaling unit parameters being received and returned by the SLC nodes.

OSD Configuration Planning

You configure Open Services Development (OSD) to enable SLC nodes to receive HTTP/SOAP requests. The requests trigger control plans on the SLC. When configuring OSD, you should determine:

- How many OSD interfaces will run on each SLC
- The IP address and TCP port that each interface will use to listen for incoming connections

The SMS and VWS nodes also send HTTP/SOAP requests to the SLC nodes in order to submit SMS notifications. This means that at a minimum, you must configure OSD interfaces as targets for the SMS and VWS nodes.

Tip: You should use an:

- Internal LAN (if available) for the HTTP/SOAP traffic sent from the VWS and SMS nodes to the SLC nodes.
- External LAN for the HTTP/SOAP traffic coming from external systems

You should document the OSD configuration in a table and keep this information available for reference during the installation and configuration process.

OSD Configuration Example

The following table lists example OSD configuration for SMS notification requests.

| SLC nodes | OSD interface | Sample IP:port values | Source nodes | Scenario |
|-----------|---------------|-----------------------|-----------------|--------------------------|
| SLC1 | osdInterface | 10.1.0.10:2222 | SMS, VWS1, VWS2 | SMS Notification request |
| SLC2 | osdInterface | 10.1.0.20:2222 | SMS, VWS1, VWS2 | SMS Notification request |

Replication Planning

You should document all replication elements, node IDs, and IP addresses in a table. This information will be needed when you configure replication following the installation.

Replication Reference Table Example

The **Replication** column in the following table shows the typical values for a fully configured system.

| Node | | Replication | | UpdateRequester ID | | | |
|-----------|------|-------------|---------------------|--------------------|-----|-------|--------|
| Name | Type | Node ID | Internal IP Address | Alarms | AVD | Stats | Rep IF |
| test_SMS | SMS | 1 | 10.0.0.10 | - | - | - | - |
| test_SLC1 | SLC | 301 | 10.0.0.11 | 601 | - | 701 | 901 |
| test_SLC2 | SLC | 302 | 10.0.0.12 | 602 | - | 702 | 902 |
| test_VWS1 | VWS | 351 | 10.0.0.21 | 651 | 611 | 751 | 951 |
| test_VWS2 | VWS | 352 | 10.0.0.22 | 652 | 612 | 752 | 952 |

The table headings map to the following configuration fields:

- *Name* is the **Description**
- *Node ID* is the **Node Number** - this must be unique across the system
- *UpdateRequester ID* - this must be unique across the system
- *Internal IP Address* is the **Primary Node IP Address**

See the chapter on replication in *Service Management System Technical Guide* for information on replication and node numbering standards.

NCC System Requirements

Overview

Introduction

This chapter describes the hardware and software requirements for Oracle Communications Network Charging and Control (NCC).

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Network Requirements

Introduction

All NCC nodes require IP network connectivity to communicate with each other, as well as with other network elements such as management clients, provisioning systems, or telephony signaling transfer points. A typical NCC implementation comprises the following logical networks:

- Management
- Billing
- Internal communication
- Signaling

IP Networks

The following table describes the logical IP networks and their NCC implementation.

| Network | Type | Purpose |
|------------|----------|--|
| Management | External | Provides external component access to the NCC nodes; for example, to UIs for performing operations, to provisioning systems for creating subscriber accounts and recharging accounts, to a data warehouse for collecting event detail record (EDRs), and so on. It also allows the nodes to transmit data to peripheral systems, such as network management systems (as SNMP traps). |
| Billing | Internal | Use an internal network for billing communication between the NCC nodes, such as call reservation requests or wallet information requests. The billing network should not be accessible by external systems. |

| Network | Type | Purpose |
|------------------------|----------|--|
| Internal communication | Internal | Use for all internal communications between the NCC nodes, including data replication but excluding billing communication. The Internal network should not be accessible by external systems. |
| Signaling | External | <p>Use two signaling networks for redundant signaling connectivity between the SLC nodes and the telephony network. For integration into:</p> <ul style="list-style-type: none"> • A GSM or CDMA network, set up a multi-homed SCTP association between Signaling Gateways and the SLC nodes to carry M3UA or SUA (SIGTRAN) traffic. • An NGN network, use the signaling networks to set up two separate TCP/IP connections between the Media Gateway Controller (MGC or softswitch) and each SLC node. <p>The connections between the SLC nodes and the Signaling Gateways or MGCs can be switched (systems on the same IP subnet) or routed (for systems on different IP subnets).</p> |

Connecting Networks

When setting up the NCC network connections, you should:

- Connect management, billing, and internal networks to all nodes.
- Connect signaling networks to SLC nodes only.
- Use a single physical network for each logical network to ensure optimal performance and stability in production implementations. However, logical networks can share a single or multiple physical networks, if required.
- Ensure full redundancy for each network by using two or more network ports connected to an independent ethernet network.
- Use IP network multipathing (IPMP) to implement IP address and network interface failover capabilities on the NCC nodes.

Logical Network Settings

The following table lists the settings you should use for bandwidth, latency, security, redundancy, and external routing for each type of logical network.

| Logical Network | Bandwidth | Latency | Security | Redundancy | External Routing |
|-----------------|-----------|---------|----------|------------|------------------|
| Management | High | Medium | Yes | Yes | Yes |
| Billing | High | Low | No | Yes | No |
| Internal | High | Medium | No | Yes | No |
| Signaling | High | Low | No | Yes | Yes |

Note: If you do not require routing for connectivity to peer signaling nodes, then you will not need external routing for the signaling network.

Logical Network Settings Table

This table explains the bandwidth, latency, security, redundancy, and external routing settings listed in *Logical Network Settings* (on page 10).

| Setting | Description |
|------------------|---|
| Bandwidth | An indicator of the required bandwidth for this connection. Typical model IP connections have low bandwidth requirements, allowing them to be satisfied with shared infrastructure. Medium bandwidth requirements may require some quality of service. High bandwidth requirements may require a dedicated link, for example, over an E1/T1 bearer. |
| Latency | Latency requirements are relevant to performance and volume testing. The level of latency reflects how time critical the response is. |
| Security | The level of security required depends on whether or not the information being passed is sensitive or is financial information such as vouchers. You may need a dedicated connection for high levels of security. |
| Redundancy | Redundancy enables failover protection if a connection is lost. |
| External Routing | External routing is needed if the subnet will require routing beyond the NCC solution. |

Memory Requirements

About Memory Requirements

You will require at least eight gigabytes of RAM per node to completely install NCC. You may require additional memory depending on the size and complexity of the deployment.

The exact amount of memory required on each SMS, VWS, and SLC node depends on memory requirements of:

- The operating system
- The NCC application processes running on the node
- The Oracle Database instance processes and System Global Area (SGA) settings

Note: For information about advanced memory sizing, see *Advanced Storage and Memory Sizing* (on page 23).

Database Memory

For more information on memory requirements for the NCC applications, including example settings for small, medium, and large production systems, see *Advanced Storage and Memory Sizing* (on page 23).

The following table lists the minimum NCC Oracle database SGA settings for each NCC node in your environment. You should review all settings for your specific deployment.

| SGA Element | Recommended minimum setting (MB) | | |
|----------------------|----------------------------------|-----|-----|
| | SMS | VWS | SLC |
| log_buffer | 16 | 10 | 16 |
| java_pool_size | 160 | 0 | 160 |
| shared_pool_size | 512 | 512 | 512 |
| pga_aggregate_target | 256 | 64 | 256 |

| SGA Element | Recommended minimum setting (MB) | | |
|-----------------------|----------------------------------|-----|-----|
| large_pool_size | 160 | 32 | 160 |
| db_cache_size | 48 | 128 | 48 |
| db_keep_cache_size | 32 | 32 | 32 |
| db_recycle_cache_size | 32 | 32 | 32 |
| db_32k_cache_size | 128 | 0 | 128 |

Storage Requirements

Introduction

Each node in a NCC installation will consist of a number of logical sets of data. On some nodes, additional sets of data may be required, such as Oracle Archive logs, or data files may be divided to help optimize performance. For example, redo logs and data files could be separated in the Oracle Database Instance set.

You should follow these recommendations if possible:

- Dedicate the boot disk to OS and do not use it to store any other logical data groups.
- Maintain a mirror of the boot disk for redundancy.

General Storage Requirements

Each NCC node will consist of at least the minimum logical sets of data listed in the following table.

| Data Set | Mount Point |
|--|---|
| Operating system with /var file system and swap space | Boot disk |
| NCC applications (binaries, libraries, log files, temporary files) | /IN (mandatory) |
| Oracle Database Server (binaries, \$ORACLE_BASE, \$ORACLE_HOME) | /u01 (recommended) |
| Oracle Database instance (for example, data files, log files) | /oracle/datafiles (Recommended for 19c) /u01/app/oracle/oradata (Recommended for 26ai) |
| Oracle redo log files | /oracle/redologs (Recommended for 19c) /u01/app/oracle/oradata (Recommended for 26ai) |

Swap sizing should be based on the following guidelines for each node.

For Oracle Enterprise Database 19c:

| System RAM Size | Recommended Swap Size |
|-----------------|-----------------------|
| 1GB to 2GB | = 1.5x System RAM |
| >2GB to <16GB | = System RAM |
| >16GB | = 16GB |

SMS Storage Requirements

The following table details the mount points and minimum storage requirements for the SMS node.

| Data Set | Mount Point | Minimum Size |
|---|-------------------|-------------------------------|
| NCC applications | /IN | 20 GB |
| Oracle Database server 19.25.0 and 26ai Enterprise Edition | /u01 | 20GB for 19c 30GB for 26ai |
| Oracle Database instance | /oracle/datafiles | 80 GB |

VWS Storage Requirements

The following table details the mount points and minimum storage requirements for the VWS node.

| Data Set | Mount Point | Minimum Size |
|--------------------------|-------------------|-------------------------------|
| NCC applications | /IN | 20 GB |
| Oracle Database server | /u01 | 20GB for 19c 30GB for 26ai |
| Oracle Database instance | /oracle/datafiles | 45 GB |

SLC Storage Requirements

The following table details the mount points and minimum storage requirements for the SLC node.

| Data Set | Mount Point | Minimum Size |
|--------------------------|-------------------|-------------------------------|
| NCC applications | /IN | 20 GB |
| Oracle Database server | /u01 | 20GB for 19c 30GB for 26ai |
| Oracle Database instance | /oracle/datafiles | 25 GB |

SMS Tablespace Requirements

The following table lists the minimum tablespace sizing required for an installation on the SMS node.

| Component | Tablespace Name | Datafile Size (MB) | Number of Files | Total Size |
|-----------|--------------------|--------------------|-----------------|------------|
| ACS | ACS_DATA | 200 | 2 | 400 |
| | ACS_INDEX | 200 | 1 | 200 |
| | ACS_SUBURB_DATA1 | 200 | 4 | 800 |
| | ACS_SUBURB_INDEX 1 | 200 | 4 | 800 |
| CCS | CCS_CDR | 2001 | 1 | 2001 |
| | CCS_CDR_I | 2001 | 1 | 2001 |
| | CCS_DATA | 2001 | 1 | 2001 |
| | CCS_EVENT | 2001 | 1 | 2001 |

| Component | Tablespace Name | Datafile Size (MB) | Number of Files | Total Size |
|-------------------|-----------------|--------------------|-----------------|------------|
| | CCS_EVENT_I | 2001 | 1 | 2001 |
| | CCS_INDEX | 2001 | 1 | 2001 |
| | CCS_SUBS | 2001 | 1 | 2001 |
| | CCS_SUBS_I | 2001 | 1 | 2001 |
| | CCS_VOUCHERS | 2001 | 1 | 2001 |
| | CCS_VOUCHERS_I | 2001 | 1 | 2001 |
| | CCS_XDB | 2001 | 1 | 2001 |
| ENUM | EN_DATA | 200 | 1 | 200 |
| | EN_INDEX | 200 | 1 | 200 |
| | EN_SUBS | 200 | 1 | 200 |
| | EN_SUBS_I | 200 | 1 | 200 |
| LCP | LCP_DATA | 200 | 1 | 200 |
| | LCP_INDEX | 200 | 1 | 200 |
| MM | MMX_DATA | 200 | 1 | 200 |
| | MMX_INDEX | 200 | 1 | 200 |
| NP_SERVICE_PACKET | NP_DATA | 200 | 1 | 200 |
| | NP_INDEX | 200 | 1 | 200 |
| | NP_SUBS | 200 | 1 | 200 |
| | NP_SUBS_I | 200 | 2 | 400 |
| OSD | OSD_DATA | 200 | 1 | 200 |
| | OSD_INDEX | 200 | 1 | 200 |
| PI | PI_DATA | 200 | 1 | 200 |
| | PI_INDEX | 200 | 1 | 200 |
| RCA | RCA_DATA | 200 | 1 | 200 |
| | RCA_INDEX | 200 | 1 | 200 |
| SES | SES_DATA | 200 | 1 | 200 |
| | SES_INDEX | 200 | 1 | 200 |
| SMS | REP_DATA | 2001 | 1 | 2001 |
| | SMF_ALARMS | 2001 | 1 | 2001 |
| | SMF_ALARMS_I | 2001 | 1 | 2001 |
| | SMF_AUD | 2001 | 2 | 4002 |
| | SMF_AUD_I | 2001 | 1 | 2001 |
| | SMF_DATA | 200 | 2 | 400 |
| | SMF_INDEX | 200 | 1 | 200 |

| Component | Tablespace Name | Datafile Size (MB) | Number of Files | Total Size |
|-----------|-----------------|--------------------|-----------------|------------|
| | SMF_STATS | 2001 | 1 | 2001 |
| | SMF_STATS_I | 2001 | 1 | 2001 |
| | SYSAUX | 2001 | 1 | 2001 |
| | SYSTEM | 512 | 1 | 512 |
| | TOOLS | 2001 | 1 | 2001 |
| | UNDOTBS2 | 2001 | 5 | 10005 |
| | USERS | 2001 | 1 | 2001 |
| UIS | UIS_CDR | 200 | 1 | 200 |
| | UIS_CDR_I | 200 | 1 | 200 |
| | UIS_DATA | 200 | 1 | 200 |
| | UIS_INDEX | 200 | 1 | 200 |
| UPC | UPC_DATA | 200 | 1 | 200 |
| | UPC_INDEX | 200 | 1 | 200 |
| VPN | VPN_DATA | 200 | 1 | 200 |
| | VPN_INDEX | 200 | 1 | 200 |

VWS Tablespace Requirements

The following table lists the minimum tablespace sizing required on the VWS node.

| Component | Tablespace Name | Datafile Size (MB) | Number of Files | Total Size |
|-----------|-----------------|--------------------|-----------------|------------|
| ACS | ACS_DATA | 200 | 2 | 400 |
| | ACS_INDEX | 200 | 1 | 200 |
| BE | BE_DATA | 200 | 1 | 200 |
| | BE_EVENT | 2001 | 1 | 2001 |
| | BE_EVENT_I | 2001 | 1 | 2001 |
| | BE_SUBS | 2001 | 1 | 2001 |
| | BE_SUBS_I | 2001 | 1 | 2001 |
| | BE_VOUCHERS | 2001 | 1 | 2001 |
| | BE_VOUCHERS_I | 2001 | 1 | 2001 |
| | SYSAUX | 500 | 1 | 500 |
| | SYSTEM | 450 | 1 | 450 |
| | TEMP | 2001 | 5 | 10005 |
| | REDO | 101 | 16 | 1616 |

| Component | Tablespace Name | Datafile Size (MB) | Number of Files | Total Size |
|-----------|-----------------|--------------------|-----------------|------------|
| | TOOLS | 200 | 1 | 200 |
| | UNDO | 2001 | 5 | 10005 |
| | USERS | 200 | 1 | 200 |
| CCS | CCS_DATA | 200 | 1 | 200 |
| | CCS_INDEX | 200 | 1 | 200 |
| | CCS_SUBS | 2001 | 1 | 2001 |
| | CCS_SUBS_I | 2001 | 1 | 2001 |
| | CCS_VOUCHERS | 2001 | 1 | 2001 |
| | CCS_VOUCHERS_I | 2001 | 1 | 2001 |
| SMS | SMF_DATA | 100 | 1 | 100 |
| | SMF_INDEX | 100 | 1 | 100 |

SLC Tablespace Requirements

The following table lists the minimum tablespace sizing required on the SLC node.

| Component | Tablespace Name | Datafile Size (MB) | Number of Files | Total Size |
|-------------------|--------------------|--------------------|-----------------|------------|
| ACS | ACS_DATA | 200 | 2 | 400 |
| | ACS_INDEX | 200 | 1 | 200 |
| | ACS_SUBURB_DATA1 | 200 | 4 | 800 |
| | ACS_SUBURB_INDEX 1 | 200 | 4 | 800 |
| CCS | CCS_SCP_DATA | 200 | 1 | 200 |
| | CCS_SCP_INDEX | 200 | 1 | 200 |
| | CCS_SUBS | 2001 | 1 | 2001 |
| | CCS_SUBS_I | 2001 | 1 | 2001 |
| ENUM | EN_DATA | 200 | 1 | 200 |
| | EN_INDEX | 200 | 1 | 200 |
| | EN_SUBS | 200 | 1 | 200 |
| | EN_SUBS_I | 200 | 1 | 200 |
| LCP | LCP_DATA | 200 | 1 | 200 |
| | LCP_INDEX | 200 | 1 | 200 |
| MM | MMX_DATA | 200 | 1 | 200 |
| | MMX_INDEX | 200 | 1 | 200 |
| NP_SERVICE_PACKET | NP_DATA | 200 | 1 | 200 |
| | NP_INDEX | 200 | 1 | 200 |

| Component | Tablespace Name | Datafile Size (MB) | Number of Files | Total Size |
|-----------|-----------------|--------------------|-----------------|------------|
| | NP_SUBS | 200 | 1 | 200 |
| | NP_SUBS_I | 200 | 1 | 20 |
| OSD | OSD_DATA | 200 | 1 | 200 |
| | OSD_INDEX | 200 | 1 | 200 |
| RCA | RCA_DATA | 200 | 1 | 200 |
| | RCA_INDEX | 200 | 1 | 200 |
| SES | SES_DATA | 200 | 1 | 200 |
| | SES_INDEX | 200 | 1 | 200 |
| SMS | SMF_DATA | 100 | 1 | 100 |
| | SMF_INDEX | 100 | 1 | 100 |
| | SYSAUX | 2001 | 1 | 2001 |
| | SYSTEM | 2001 | 1 | 2001 |
| | TOOLS | 2001 | 1 | 2001 |
| | UNDOTBS1 | 2001 | 2 | 4002 |
| | USERS | 2001 | 1 | 2001 |
| UIP | UIS_CDR | 200 | 1 | 200 |
| | UIS_CDR_INDEX | 200 | 1 | 200 |
| | UIS_DATA | 200 | 1 | 200 |
| | UIS_INDEX | 200 | 1 | 200 |
| UPC | UPC_DATA | 200 | 1 | 200 |
| | UPC_INDEX | 200 | 1 | 200 |
| VPN | VPN_DATA | 200 | 1 | 200 |
| | VPN_INDEX | 200 | 1 | 200 |

Software and Hardware Requirements

Introduction

This section details the hardware platforms and prerequisite software required to install NCC.

For details on installing the required system software, see the installation and setup documentation supplied with the software.

Hardware Platforms

The following table lists the minimum recommended and mandatory hardware platforms for the NCC applications.

| Hardware | Mandatory / Recommended | Required for |
|--|-------------------------|-----------------------|
| Linux x86 | Mandatory | All nodes |
| Storage Array (RAID) | Recommended | SMS only |
| A PC with a screen resolution of 1024x768 pixels | Recommended | Installer and Clients |

Prerequisite Software

For the list of additional Oracle and third-party software that you should install prior to installing NCC, see *Network Charging and Control Compatibility Matrix*.

Preparing the System

Introduction

Check the kernel parameters on the system to ensure the system is optimally configured.

Kernel Parameters

For Oracle 19c database the minimum values are the same except for `project.max-shm-memory`, which depends on the amount of physical RAM in the system. If RAM is in the range 1 GB to 16 GB, you should set the minimum value for `project.max-shm-memory` to half the size of the physical memory. If RAM is greater than 16 GB, you should set `project.max-shm-memory` to a value of at least 8 GB.

For Linux:

- 1 Determine the sum of process parameters for all database instances on the system, the overhead for Oracle background processes, the system and other application requirements.
- 2 Set `semms` (total semaphores system-wide) to the larger of the value in 1 or 32000.
- 3 Set `semmsl` (semaphores per set) to 250.
- 4 Set `semmsl` (total semaphore sets) to `semms/semmsl` rounded up to the nearest multiple of 1024.
- 5 For Linux and Oracle 19c, set the maximum number of asynchronous I/O requests allowed in `/etc/sysctl.conf` as follows:

```
fs.aio-max-nr = 3145728
```

After changing the `/etc/sysctl.conf`, run the following command as root to set the values in the system:

```
# /sbin/sysctl -p /etc/sysctl.conf
```

Modifying Resource Control Values

For Linux, set the values by editing `/etc/sysctl.conf` and then using the following `/sbin/sysctl` command:

```
# /sbin/sysctl -p /etc/sysctl.conf
```

Setting the Semaphore Parameters for Linux

To set the semaphore parameters:

| Step | Action |
|------|---|
| 1 | Log in as the root user. |
| 2 | Open the <code>/etc/sysctl.conf</code> file in a text editor. |
| 3 | Set values to the appropriate semaphore requirements. For example: <pre>kernel.sem = 2048 65536 128 2048 fs.file-max = 6815744 kernel.sem = 2048 65536 128 2048 kernel.shmmni = 4096 kernel.shmall = 1073741824 kernel.shmmax = 4398046511104 kernel.panic_on_oops = 1 net.ipv4.conf.all.rp_filter is 2 net.ipv4.conf.all.rp_filter = 2 net.ipv4.conf.default.rp_filter is 2 net.ipv4.conf.default.rp_filter = 2 fs.aio-max-nr = 1048576 net.ipv4.ip_local_port_range = 9000 65500 kernel.core_pattern = /var/crash/core-%h-%p-%e net.ipv4.tcp_rmem = 16777216 16777216 16777216 net.ipv4.tcp_wmem = 16777216 16777216 16777216 net.ipv4.tcp_mem = 16777216 16777216 16777216 net.core.optmem_max = 16777216 net.core.rmem_max = 2096304 net.core.wmem_max = 16777216 net.core.rmem_default = 16777216 net.core.wmem_default = 16777216</pre> |
| 4 | Save and close the file. |
| 5 | Activate the new semaphore settings by entering the following command: <pre>/sbin/sysctl -p</pre> |

Tuning the System's ZFS Performance

Set the following parameters in your `/etc/system` file.

To tune the NCC system's performance:

Note: The following settings are recommended for a machine with 16 GB of memory.

| Step | Action |
|------|---|
| 1 | Disable ZFS from forcing a flush of the disk array write cache: <pre>set zfs:zfs_nocacheflush=1</pre> |
| 2 | Set the ZFS file system's maximum cache size. For example, to set the maximum cache size to 5 GB: <pre>set zfs:zfs_arc_max=0x140000000</pre> |
| 3 | Set the ZFS file system's minimum cache size. For example, to set the minimum cache size to 5 GB: <pre>set zfs:zfs_arc_min=0x140000000</pre> |
| 4 | If your file system cache is small, disable prefetching: <pre>set zfs:zfs_prefetch_disable=1 set zfs:zfs_immediate_write_sz=8000</pre> |

Setting the Time Zone

Introduction

The same time zone must be used for all machines on which the NCC applications are installed. GMT is the recommended time zone for all machines; however, the local time zone may be configured for hosts on which the NCC GUI client runs.

Setting Time Zones to GMT

The NCC applications use the default time zone unless it is overridden in the user's profile.

Locale and time zone are configured through SMF service properties.

Note: Ensure all accounts default to the GMT time zone. If you set or change the default time zone, set it on each node, and then restart each node.

To set the time zone to GMT in Linux:

| Step | Action |
|------|--|
| 1 | Log in as the root user. |
| 2 | Run the following command: <code>timedatectl set-timezone GMT</code> |
| 3 | If the application is configured to read RTC time in local timezone, run the following command to set RTC in UTC: <code>timedatectl set-local-rtc 0</code> |
| 4 | Edit <code>/etc/profile</code> and alter the TZ line to: <code>export TZ=GMT</code> |
| 5 | Run the following command to check the time zone: <code>-bash-4.2\$ timedatectl</code> The result would appear as: Warning: ignoring the TZ variable, reading the system's timezone setting only. Local time: Thu 2017-03-16 04:10:02 GMT Universal time: Thu 2017-03-16 04:10:02 UTC Timezone: GMT (GMT, +0000) NTP enabled: no NTP synchronized: yes RTC in local TZ: no DST active: n/a |

You should synchronize the date and time for all nodes through Network Time Protocol (NTP). If no NTP server is available, then you should use the SMS nodes as NTP servers.

Important: It is critical that the date and time are synchronized across all NCC nodes.

Checking the Time Zone

Follow these steps to verify that a UNIX system has time zones configured correctly for GUI operations and time zone dependent discounts.

| Step | Action |
|------|--|
| 1 | Log on to the machine for which you want to check the time zone. |

- 2 Run the following command:

```
env | grep TZ
```

Result:

```
TZ = GMT
```

This indicates that the time zone directory is set to GMT.

Follow these steps to verify time zone on Linux machine.

| Step | Action |
|------|--------|
|------|--------|

- 1 Log in as a root user to the machine for which you want to check the time zone.

- 2 Run the following command to check the time zone:

```
-bash-4.2$ timedatectl
```

Result:

```
Warning: ignoring the TZ variable, reading the system's timezone setting only.
```

```
Local time: Thu 2017-03-16 04:10:02 GMT
```

```
Universal time: Thu 2017-03-16 04:10:02 UTC
```

```
Timezone: GMT (GMT, +0000)
```

```
NTP enabled: no
```

```
NTP synchronized: yes
```

```
RTC in local TZ: no
```

```
DST active: n/a
```

This indicates that the time zone is set to GMT.

Advanced Storage and Memory Sizing

Overview

Introduction

Precise storage and memory requirements depend on too many factors to be predicted accurately. This chapter provides estimate requirements for a number of example deployment scenarios of Oracle Communications Network Charging and Control (NCC).

In this chapter

This chapter contains the following topics.

| | |
|--|----|
| Types of Implementations | 23 |
| Small Production System Example | 24 |
| Medium Production System Example | 30 |
| Large Production System Example | 34 |
| Node-Specific Users | 39 |

Types of Implementations

Introduction

This section provides estimated storage and memory requirements for a number of example deployment scenarios.

Example Size Scenarios

The following table describes the different scenarios for which sizing information is provided.

| Scenario | Description |
|-------------|--|
| Test system | <p>This is the basic system installed as a minimum using the NCC Installer. It comprises:</p> <ul style="list-style-type: none"> • One SMS node • One VWS pair (two nodes) • One SLC node <p>This system corresponds to the minimum storage requirements detailed in <i>Storage Requirements</i> (on page 12).</p> <p>Note: For 26ai remote database setup, additional node is required.</p> |

| Scenario | Description |
|--------------------------|---|
| Small production system | <p>A production system covering:</p> <ul style="list-style-type: none"> • Less than 1 million subscribers • Less than 24 million vouchers • Less than 1 million EDRs per day with 4 weeks retention <p>Comprising:</p> <ul style="list-style-type: none"> • One SMS node • One VWS pair (two nodes) • Two SLC nodes <p>For details, see <i>Small Production System Example</i> (on page 24).</p> <p>Note: For 26ai remote database setup, additional node is required.</p> |
| Medium production system | <p>A production system covering:</p> <ul style="list-style-type: none"> • Less than 1 million subscribers • Less than 120 million vouchers • Less than 10 million EDRs per day with 12 weeks retention <p>Comprising:</p> <ul style="list-style-type: none"> • One SMS node • Two VWS pairs (four nodes) • Four SLC nodes <p>For details, see <i>Medium Production System Example</i> (on page 30).</p> <p>Note: For 26ai remote database setup, additional node is required.</p> |
| Large production system | <p>A production system covering:</p> <ul style="list-style-type: none"> • Less than 10 million subscribers • Less than 240 million vouchers • Less than 20 million EDRs per day with 24 weeks retention <p>Comprising:</p> <ul style="list-style-type: none"> • One SMS node • Four VWS pairs (eight nodes) • Eight SLC nodes <p>For details, see <i>Large Production System Example</i> (on page 34).</p> <p>Note: For 26ai remote database setup, additional node is required.</p> |

Small Production System Example

Introduction

This section provides examples of the estimated minimum storage and memory sizing requirements for deploying the NCC applications in a small production environment.

Disk Storage on the SMS

The following table describes the estimated minimum disk storage required on the SMS to deploy the NCC applications in a small production environment.

| Mount Point | Contents | Required Space (MB) | Block Overhead | Allocated Space (MB) | Total Mount Point Space (GB) |
|---------------------|------------------------------------|--|----------------|----------------------|------------------------------|
| /oracle/datafiles | Core Oracle database | 17411 | 2% | 17759 | 109 |
| | NCC application data files | 67732 | 2% | 69087 | |
| | CCS BE EDRs stored in the database | 24012 | 2% | 24492 | |
| /oracle/redologs | Oracle redo logs | 1616 | 2% | 1648 | 2 |
| /oracle/tempfiles | Oracle TEMP tablespace | 10005 | 2% | 10205 | 10 |
| /oracle/archivelogs | Oracle archive logs | 102400 | 2% | 104448 | 102 |
| /u01 | Oracle software | 20000 for 19c 30000+ minimum for 26ai | 2% | 5222 | 6 |
| /IN | NA | 23896 | 2% | 24376 | 24 |
| Grand Total | NA | NA | | 257238 | 253 |

Disk Storage on the VWS

The following table describes the estimated minimum disk storage required on the VWS to deploy the NCC applications in a small production environment.

| Mount Point | Contents | Required Space (MB) | Block Overhead | Allocated Space (MB) | Total Mount Point Space (GB) |
|---------------------|----------------------------|--|----------------|----------------------|------------------------------|
| /oracle/datafiles | Core Oracle database | 17408 | 2% | 17756 | 40 |
| | NCC application data files | 22610 | 2% | 23062 | |
| /oracle/redologs | Oracle redo logs | 1600 | 2% | 1632 | 2 |
| /oracle/tempfiles | Oracle TEMP tablespace | 10005 | 2% | 10205 | 10 |
| /oracle/archivelogs | Oracle archive logs | 20480 | 2% | 20890 | 21 |
| /u01 | Oracle software | 20000 for 19c 30000+ minimum for 26ai | 2% | 5222 | 6 |
| /IN | NA | 20480 | 2% | 20890 | 21 |

| Mount Point | Contents | Required Space (MB) | Block Overhead | Allocated Space (MB) | Total Mount Point Space (GB) |
|-------------------|----------------------------|---------------------|----------------|----------------------|------------------------------|
| /oracle/datafiles | Core Oracle database | 17408 | 2% | 17756 | 40 |
| | NCC application data files | 22610 | 2% | 23062 | |
| /oracle/redologs | Oracle redo logs | 1600 | 2% | 1632 | 2 |
| Grand Total | NA | NA | NA | 99657 | 100 |

Disk Storage on the SLC

The following table describes the estimated minimum disk storage required on the SLC to deploy the NCC applications in a small production environment.

| Mount Point | Contents | Required Space (MB) | Block Overhead | Allocated Space (MB) | Total Mount Point Space (GB) |
|-------------------|----------------------------|--|----------------|----------------------|------------------------------|
| /oracle/datafiles | Core Oracle database | 17408 | 2% | 17756 | 26 |
| | NCC application data files | 7702 | 2% | 7856 | |
| /oracle/redologs | Oracle redo logs | 1600 | 2% | 1632 | 2 |
| /oracle/tempfiles | Oracle TEMP tablespace | 10005 | 2% | 10205 | 10 |
| /u01 | Oracle software | 20000 for 19c 30000+ minimum for 26ai | 2% | 5222 | 6 |
| /IN | NA | 20480 | 2% | 20890 | 21 |
| Grand Total | NA | NA | NA | 63561 | 65 |

Oracle Datafiles on the SMS

Oracle redo logs should be sufficiently sized to ensure that, under production load, a log switch occurs every 15 to 20 minutes. If redo logs are sized too small, then they fill up more quickly necessitating a redo log switch, which is a relatively expensive operation. The redo log switch interval can be determined by looking at the timestamps of the log switch messages that appear in the Oracle alert log. After installation, redo log sizes can be changed if desired by following the instructions in the Oracle Database documentation.

The following table provides details of the Oracle data files on the SMS for which sizing should be reviewed for a small production system.

| Component | Tablespace Name | Database Instance | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|-------------------|---------------------|-----------------|-----------------|
| SYSAUX | SYSAUX | SMF | 500 | 1 | 500 |
| SYSTEM | SYSTEM | SMF | 2001 | 1 | 2001 |
| TEMP | TEMP | SMF | 2001 | 5 | 10005 |
| TOOLS | TOOLS | SMF | 2001 | 1 | 2001 |

| Component | Tablespace Name | Database Instance | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|-------------------|---------------------|-----------------|-----------------|
| UNDOTBS1 | UNDOTBS1 | SMF | 2001 | 5 | 10005 |
| SMS | USERS | SMF | 2001 | 1 | 2001 |
| ACS | CONTROL FILES | SMF | 300 | 3 | 900 |
| SMS | REDO LOGS | SMF | 100 | 16 | 1600 |
| ACS | ACS_DATA | SMF | 200 | 1 | 200 |
| | ACS_INDEX | SMF | 200 | 1 | 200 |
| CCS | CCS_DATA | SMF | 2001 | 1 | 2001 |
| | CCS_EVENT | SMF | 2001 | 1 | 2001 |
| | CCS_EVENT_I | SMF | 2001 | 1 | 2001 |
| | CCS_INDEX | SMF | 2001 | 1 | 2001 |
| | CCS_SUBS | SMF | 2001 | 2 | 4002 |
| | CCS_SUBS_I | SMF | 2001 | 1 | 2001 |
| | CCS_VOUCHER S | SMF | 2001 | 2 | 4002 |
| | CCS_VOUCHER S_I | SMF | 2001 | 2 | 4002 |
| | CCS_XDB | SMF | 2001 | 1 | 2001 |
| LCP | LCP_DATA | SMF | 200 | 1 | 200 |
| | LCP_INDEX | SMF | 200 | 1 | 200 |
| MM | MMX_DATA | SMF | 300 | 1 | 300 |
| | MMX_INDEX | SMF | 300 | 1 | 300 |
| OSD | OSD_DATA | SMF | 300 | 1 | 300 |
| | OSD_INDEX | SMF | 200 | 1 | 200 |
| PI | PI_DATA | SMF | 200 | 1 | 200 |
| | PI_INDEX | SMF | 200 | 1 | 200 |
| SMS | REP_DATA | SMF | 2001 | 1 | 2001 |
| | SMF_ALARMS | SMF | 2001 | 3 | 6003 |
| | SMF_ALARMS_I | SMF | 2001 | 2 | 4002 |
| | SMF_AUD | SMF | 2001 | 7 | 14007 |
| | SMF_AUD_I | SMF | 2001 | 1 | 2001 |
| | SMF_DATA | SMF | 2001 | 1 | 2001 |
| | SMF_INDEX | SMF | 200 | 2 | 400 |
| | SMF_STATS | SMF | 2001 | 1 | 2001 |
| | SMF_STATS_I | SMF | 2001 | 2 | 4002 |

| Component | Tablespace Name | Database Instance | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|-------------------|---------------------|-----------------|-----------------|
| UIP | UIS_CDR | SMF | 2001 | 1 | 2001 |
| | UIS_CDR_I | SMF | 2001 | 1 | 2001 |
| | UIS_DATA | SMF | 200 | 1 | 200 |
| | UIS_INDEX | SMF | 200 | 1 | 200 |
| UPC | UPC_DATA | SMF | 200 | 1 | 200 |
| | UPC_INDEX | SMF | 200 | 1 | 200 |

Partitioned Files on the SMS

The following table provides the estimated storage (in MB) for the partitioned tablespaces on the SMS in a small production environment.

| Partitioned Tablespace Name | File Size | Weekly Storage | Data Files Per Week | Weekly Partitions Allocated | Total Tablespace Size (MB) |
|-----------------------------|-----------|----------------|---------------------|-----------------------------|----------------------------|
| CCS_CDR_Yyyyyy_Ww w | 2001 | 3800 | 2 | 5 | 24012 |

Oracle Datafiles on the VWS

The following table provides details of the Oracle data files on the VWS for which sizing should be reviewed.

| Component | Tablespace Name | Database Instance | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|-------------------|---------------------|-----------------|-----------------|
| SYSAUX | SYSAUX | SCP | 500 | 1 | 500 |
| SYSTEM | SYSTEM | SCP | 2001 | 1 | 2001 |
| TEMP | TEMP | SCP | 2001 | 5 | 10005 |
| TOOLS | TOOLS | SCP | 2001 | 1 | 2001 |
| UNDO | UNDO | SCP | 2001 | 5 | 10005 |
| SMS | USERS | SCP | 2001 | 1 | 2001 |
| ACS | CONTROL FILES | SCP | 300 | 3 | 900 |
| SMS | REDO LOGS | SCP | 100 | 16 | 1600 |
| ACS | ACS_DATA | SCP | 200 | 1 | 200 |
| | ACS_INDEX | SCP | 200 | 1 | 200 |
| BE | BE_DATA | SCP | 200 | 1 | 200 |
| | BE_SUBS | SCP | 2001 | 2 | 4002 |
| | BE_SUBS_I | SCP | 2001 | 1 | 2001 |
| | BE_VOUCHERS | SCP | 2001 | 1 | 2001 |
| | BE_VOUCHERS_I | SCP | 2001 | 1 | 2001 |

| Component | Tablespace Name | Database Instance | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|-------------------|---------------------|-----------------|-----------------|
| CCS | CCS_DATA | SCP | 200 | 7 | 1400 |
| | CCS_INDEX | SCP | 200 | 2 | 400 |
| | CCS_SUBS | SCP | 2001 | 1 | 2001 |
| | CCS_SUBS_I | SCP | 2001 | 1 | 2001 |
| | CCS_VOUCHERS | SCP | 2001 | 2 | 4002 |
| | CCS_VOUCHERS_I | SCP | 2001 | 1 | 2001 |
| SMS | SMF_DATA | SCP | 100 | 1 | 100 |
| | SMF_INDEX | SCP | 100 | 1 | 100 |
| UIP | UIS_DATA | SCP | 200 | 1 | 200 |
| | UIS_INDEX | SCP | 200 | 1 | 200 |

Oracle Datafiles on the SLC

The following table provides details of the Oracle data files on the SLC for which sizing values should be reviewed.

| Component | Tablespace Name | Database Instance | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|-------------------|---------------------|-----------------|-----------------|
| SYSAUX | SYSAUX | E2BE | 500 | 1 | 500 |
| SYSTEM | SYSTEM | E2BE | 2001 | 1 | 2001 |
| TEMP | TEMP | E2BE | 2001 | 5 | 10005 |
| TOOLS | TOOLS | E2BE | 2001 | 1 | 2001 |
| UNDOTBS1 | UNDOTBS1 | E2BE | 2001 | 5 | 10005 |
| SMS | USERS | E2BE | 2001 | 1 | 2001 |
| ACS | CONTROL FILES | E2BE | 300 | 3 | 900 |
| SMS | REDO LOGS | E2BE | 100 | 16 | 1600 |
| ACS | ACS_DATA | E2BE | 200 | 1 | 200 |
| | ACS_INDEX | E2BE | 200 | 1 | 200 |
| CCS | CCS_SCP_DATA | E2BE | 200 | 2 | 400 |
| | CCS_SCP_INDEX | E2BE | 200 | 2 | 400 |
| | CCS_SCP_SUBS | E2BE | 2001 | 1 | 2001 |
| | CCS_SCP_SUBS_I | E2BE | 2001 | 1 | 2001 |
| LCP | LCP_DATA | E2BE | 200 | 1 | 200 |
| | LCP_INDEX | E2BE | 200 | 1 | 200 |
| MM | MMX_DATA | E2BE | 300 | 1 | 300 |
| | MMX_INDEX | E2BE | 300 | 1 | 300 |

| Component | Tablespace Name | Database Instance | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|-------------------|---------------------|-----------------|-----------------|
| OSD | OSD_DATA | E2BE | 300 | 1 | 300 |
| | OSD_INDEX | E2BE | 200 | 1 | 200 |
| SMS | SMF_DATA | E2BE | 100 | 1 | 100 |
| | SMF_DATA | E2BE | 100 | 1 | 100 |
| UIS | UIS_CDR | E2BE | 2001 | 0 | 0 |
| | UIS_CDR_INDEX | E2BE | 2001 | 0 | 0 |
| | UIS_DATA | E2BE | 200 | 1 | 200 |
| | UIS_INDEX | E2BE | 200 | 1 | 200 |
| UPC | UPC_DATA | E2BE | 200 | 1 | 200 |
| | UPC_INDEX | E2BE | 200 | 1 | 200 |

Note: Consider the disk space specified above for SMS, SLC, and VWS for 26ai remote database as well.

Memory Sizing for a Small Production System

The following table provides the estimated minimum memory requirements (in MB) for the NCC applications deployed on a small production system.

| SGA Element | SMS | VWS | SLC |
|-----------------------|------|------|------|
| log_buffer | 16 | 16 | 16 |
| java_pool_size | 150 | 0 | 0 |
| shared_pool_size | 512 | 128 | 128 |
| pga_aggregate_target | 512 | 128 | 128 |
| large_pool_size | 256 | 32 | 0 |
| db_cache_size | 256 | 128 | 32 |
| db_keep_cache_size | 4096 | 5012 | 2048 |
| db_recycle_cache_size | 2048 | 2048 | 0 |
| db_32k_cache_size | 2048 | 0 | 0 |
| NCC applications | 4096 | 4096 | 4096 |

Medium Production System Example

Introduction

This section provides examples of the minimum storage and memory sizing requirements for deploying the NCC applications in a medium sized production environment.

Disk Storage on the SMS

The following table describes the estimated minimum disk storage required on the SMS to deploy the NCC applications in a medium sized production environment.

| Mount Point | Contents | Required Space (MB) | Block Overhead | Allocated Space (MB) | Total Mount Point Space (GB) |
|---------------------|-------------------------------------|--|----------------|----------------------|------------------------------|
| /oracle/datafiles | Core Oracle database | 37418 | 2% | 38166 | 677 |
| | NCC application data files | 109753 | 2% | 111948 | |
| | CCS BE EDRs stored in database | 532266 | 2% | 542911 | |
| /oracle/redologs | Oracle redo logs | 1600 | 2% | 1632 | 2 |
| /oracle/tempfiles | Oracle TEMP tablespace | 30015 | 2% | 30615 | 30 |
| /u01 | Oracle software | 20000 for 19c 30000+ minimum for 26ai | 2% | 5222 | 6 |
| /oracle/archivelogs | Oracle archive logs | 102400 | 2% | 104448 | 102 |
| /IN | NCC application | 20480 | 2% | 20890 | 55 |
| | Incoming & processed EDR flat files | 34180 | 2% | 34863 | |
| Grand Total | NA | NA | NA | 890696 | 872 |

Disk Storage on the VWS

The following table describes the estimated minimum disk storage required on the VWS to deploy the NCC applications in a medium sized production environment.

| Mount Point | Contents | Required Space (MB) | Block Overhead | Allocated Space (MB) | Total Mount Point Space (GB) |
|---------------------|----------------------------|--|----------------|----------------------|------------------------------|
| /oracle/datafiles | Core Oracle database | 17408 | 2% | 17756 | 56 |
| | NCC application data files | 38218 | 2% | 38982 | |
| /oracle/redologs | Oracle redo logs | 1600 | 2% | 1632 | 2 |
| /oracle/tempfiles | Oracle TEMP tablespace | 10005 | 2% | 10205 | 10 |
| /oracle/archivelogs | Oracle archive logs | 20480 | 2% | 20890 | 21 |
| /u01 | Oracle software | 20000 for 19c 30000+ minimum for 26ai | 2% | 5222 | 6 |

| Mount Point | Contents | Required Space (MB) | Block Overhead | Allocated Space (MB) | Total Mount Point Space (GB) |
|-------------------|----------------------------|---------------------|----------------|----------------------|------------------------------|
| /oracle/datafiles | Core Oracle database | 17408 | 2% | 17756 | 56 |
| | NCC application data files | 38218 | 2% | 38982 | |
| /oracle/redologs | Oracle redo logs | 1600 | 2% | 1632 | 2 |
| /IN | NA | 20480 | 2% | 20890 | 21 |
| Grand Total | NA | NA | NA | 115577 | 116 |

Disk Storage on the SLC

The following table describes the estimated minimum disk storage required on the SLC to deploy the NCC applications in a medium sized production environment.

| Mount Point | Contents | Required Space (MB) | Block Overhead | Allocated Space (MB) | Total Mount Point Space (GB) |
|-------------------|----------------------------|--|----------------|----------------------|------------------------------|
| /oracle/datafiles | Core Oracle database | 17408 | 2% | 17756 | 31 |
| | NCC application data files | 13705 | 2% | 13979 | |
| /oracle/redologs | Oracle redo logs | 1600 | 2% | 1632 | 2 |
| /oracle/tempfiles | Oracle TEMP tablespace | 10005 | 2% | 10205 | 10 |
| /u01 | Oracle software | 20000 for 19c 30000+ minimum for 26ai | 2% | 5222 | 6 |
| /IN | NA | 20480 | 2% | 20890 | 21 |
| Grand Total | NA | NA | NA | 69684 | 70 |

Additional Oracle Datafiles on the SMS

The following table provides details of the additional Oracle data files that will be used on the SMS. These data files are in addition to the minimum created automatically by the installation process for a test system.

| Component | Tablespace Name | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|---------------------|-----------------|-----------------|
| TEMP | TEMP | 2001 | 15 | 30015 |
| UNDOTBS | UNDOTBS1 | 2001 | 15 | 30015 |
| | UNDOTBS2 | 2001 | 15 | 30015 |
| CCS | CCS_EVENT | 2001 | 3 | 6003 |
| | CCS_EVENT_I | 2001 | 1 | 2001 |
| | CCS_SUBS | 2001 | 6 | 12006 |

| Component | Tablespace Name | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|---------------------|-----------------|-----------------|
| | CCS_SUBS_I | 2001 | 2 | 4002 |
| | CCS_VOUCHERS | 2001 | 10 | 20010 |
| | CCS_VOUCHERS_I | 2001 | 8 | 16008 |
| SMS | SMF_ALARMS | 2001 | 3 | 6003 |
| | SMF_ALARMS_I | 2001 | 2 | 4002 |
| | SMF_AUD | 2001 | 7 | 14007 |
| | SMF_AUD_I | 2001 | 1 | 2001 |
| | SMF_STATS | 2001 | 1 | 2001 |
| | SMF_STATS_I | 2001 | 2 | 4002 |

Partitioned Files on the SMS

The following table provides the estimated storage (in MB) for the partitioned tablespaces on the SMS in a medium sized production environment.

| Partitioned Tablespace Name | File Size | Weekly Storage | Data Files Per Week | Weekly Partitions Allocated | Total Tablespace Size (MB) |
|-----------------------------|-----------|----------------|---------------------|-----------------------------|----------------------------|
| CCS_CDR_Yyyyyy_Www | 2001 | 37700 | 19 | 13 | 532266 |

Additional Oracle Datafiles on the VWS

The following table provides details of the additional Oracle data files that will be used on the VWS. These data files are in addition to the minimum created automatically by the installation process for a test system.

| Component | Tablespace Name | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|---------------------|-----------------|-----------------|
| BE | BE_SUBS | 2001 | 3 | 6003 |
| | BE_SUBS_I | 2001 | 2 | 4002 |
| | BE_VOUCHERS | 2001 | 1 | 2001 |
| | BE_VOUCHERS_I | 2001 | 1 | 2001 |
| CCS | CCS_DATA | 200 | 5 | 1000 |
| | CCS_INDEX | 200 | 2 | 400 |
| | CCS_SUBS | 2001 | 4 | 8004 |
| | CCS_SUBS_I | 2001 | 1 | 2001 |
| | CCS_VOUCHERS | 2001 | 4 | 8004 |
| | CCS_VOUCHERS_I | 2001 | 2 | 4002 |

Additional Oracle Datafiles on the SLC

The following table provides details of the additional Oracle data files that will be used on the SLC in a medium production environment. These data files are in addition to the minimum created automatically by the installation process for test system.

| Component | Tablespace Name | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|---------------------|-----------------|-----------------|
| CCS | CCS_SCP_DATA | 200 | 2 | 400 |
| | CCS_SCP_INDEX | 200 | 2 | 400 |
| | CCS_SUBS | 2001 | 4 | 8004 |
| | CCS_SUBS_I | 2001 | 1 | 2001 |

Note: Consider the disk space specified above for SMS, SLC, and VWS for 26ai remote database as well.

Memory Sizing for a Medium Production System

The following table provides the estimated minimum memory requirements (in MB) for the NCC applications deployed in a medium sized production environment.

| SGA Element | SMS | VWS | SLC |
|-----------------------|------|-------|------|
| log_buffer | 16 | 16 | 16 |
| java_pool_size | 150 | 0 | 0 |
| shared_pool_size | 512 | 128 | 128 |
| pga_aggregate_target | 512 | 128 | 128 |
| large_pool_size | 512 | 32 | 0 |
| db_cache_size | 512 | 128 | 32 |
| db_keep_cache_size | 8192 | 12960 | 6464 |
| db_recycle_cache_size | 8192 | 2048 | 0 |
| db_32k_cache_size | 8192 | 0 | 0 |
| NCC applications | 8192 | 8192 | 8192 |

Large Production System Example

Introduction

This section provides examples of the minimum storage and memory sizing requirements for deploying the NCC applications in a large production environment.

Disk Storage on the SMS

The following table describes the estimated minimum disk storage required on the SMS to deploy the NCC applications in a large production environment.

| Mount Point | Contents | Required Space (MB) | Block Overhead | Allocated Space (MB) | Total Mount Point Space (GB) |
|-------------------------------------|--|--|----------------|----------------------|------------------------------|
| <i>Data files (shared / global)</i> | | | | | |
| ASM +DATA Diskgroup | Core Oracle database | 107453 | 2% | 109602 | 2240 |
| | NCC application data files | 163780 | 2% | 167056 | |
| | CCS BE EDRs stored in database | 1976988 | 2% | 2016528 | |
| ASM +REDO Diskgroup | Oracle redo logs | 1600 | 2% | 1632 | 2 |
| ASM +TEMP Diskgroup | Oracle TEMP tablespace | 50025 | 2% | 51026 | 50 |
| <i>Other (shared / global)</i> | | | | | |
| ASM +CRS Diskgroup | Oracle OCR | 512 | 2% | 522 | 1 |
| ASM +CRS Diskgroup | Oracle voting | 512 | 2% | 522 | 1 |
| /global/oracle | Oracle shared | 10240 | 2% | 10445 | 11 |
| /global/IN | IN application logs | 51200 | 2% | 52224 | 51 |
| /global/CCS | Processed EDR flat files | 68359 | 2% | 69727 | 69 |
| /global/CDR | Incoming EDR flat files for CDRLoader1 | 17090 | 2% | 17432 | 18 |
| <i>Other (private / local)</i> | | | | | |
| /IN | NCC applications | 20480 | 2% | 20890 | 21 |
| /u01 | Oracle software | 20000 for 19c 30000+ minimum for 26ai | 2% | 5222 | 6 |
| ASM +ARCH1 Diskgroup | Oracle archive logs | 102400 | 2% | 104448 | 102 |
| ASM +ARCH2 Diskgroup | Oracle archive logs | 102400 | 2% | 104448 | 102 |
| <i>Total</i> | | | | | |
| Shared/Global | NA | NA | NA | 2549009 | 2495 |
| Private/Local | NA | NA | NA | 261120 | 258 |
| Grand Total | NA | NA | NA | 2810129 | 2753 |

Disk Storage on the VWS

The following table describes the estimated minimum disk storage required on the VWS to deploy the NCC applications in a large production environment.

| Mount Point | Contents | Required Space (MB) | Block Overhead | Allocated Space (MB) | Total Mount Point Space (GB) |
|---------------------|----------------------------|--|----------------|----------------------|------------------------------|
| /oracle/datafiles | Core Oracle database | 17408 | 2% | 17756 | 59 |
| | NCC application data files | 41820 | 2% | 42656 | |
| /oracle/redologs | Oracle redo logs | 1600 | 2% | 1632 | 2 |
| /oracle/tempfiles | Oracle TEMP tablespace | 10005 | 2% | 10205 | 10 |
| /oracle/archivelogs | Oracle archive logs | 20480 | 2% | 20890 | 21 |
| /u01 | Oracle software | 20000 for 19c 30000+ minimum for 26ai | 2% | 5222 | 6 |
| /IN | NA | 20480 | 2% | 20890 | 21 |
| Grand Total | NA | NA | NA | 119251 | 119 |

Disk Storage on the SLC

The following table describes the estimated minimum disk storage required on the SLC to deploy the NCC applications in a large production environment.

| Mount Point | Contents | Required Space (MB) | Block Overhead | Allocated Space (MB) | Total Mount Point Space (GB) |
|-------------------|----------------------------|--|----------------|----------------------|------------------------------|
| /oracle/datafiles | Core Oracle database | 17408 | 2% | 17756 | 37 |
| | NCC application data files | 19708 | 2% | 20102 | |
| /oracle/redologs | Oracle redo logs | 1600 | 2% | 1632 | 2 |
| /oracle/tempfiles | Oracle TEMP tablespace | 10005 | 2% | 10205 | 10 |
| /u01 | Oracle software | 20000 for 19c 30000+ minimum for 26ai | 2% | 5222 | 6 |
| /IN | NA | 20480 | 2% | 20890 | 21 |
| Grand Total | NA | NA | NA | 75807 | 76 |

Additional Oracle Datafiles on the SMS

The following table provides details of the additional Oracle data files that will be used on the SMS in a large production environment. These data files are in addition to the minimum created automatically by the installation process for a test system.

| Component | Tablespace Name | Datafile Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|--------------------|-----------------|-----------------|
| TEMP | TEMP | 2001 | 25 | 50025 |
| UNDOTBS | UNDOTBS1 | 2001 | 25 | 50025 |
| | UNDOTBS2 | 2001 | 25 | 50025 |
| CCS | CCS_EVENT | 2001 | 6 | 12006 |
| | CCS_EVENT_I | 2001 | 1 | 2001 |
| | CCS_SUBS | 2001 | 12 | 24012 |
| | CCS_SUBS_I | 2001 | 3 | 6003 |
| | CCS_VOUCHERS | 2001 | 19 | 38019 |
| | CCS_VOUCHERS_I | 2001 | 16 | 32016 |
| SMS | SMF_ALARMS | 2001 | 3 | 6003 |
| | SMF_ALARMS_I | 2001 | 2 | 4002 |
| | SMF_AUD | 2001 | 7 | 14007 |
| | SMF_AUD_I | 2001 | 1 | 2001 |
| | SMF_STATS | 2001 | 1 | 2001 |
| | SMF_STATS_I | 2001 | 2 | 4002 |

Partitioned Files on the SMS

The following table provides the estimated storage (in MB) for the partitioned tablespaces on the SMS in a large production environment.

| Partitioned Tablespace Name | File Size | Weekly Storage | Data Files Per Week | Weekly Partitions Allocated | Total Tablespace Size (MB) |
|-----------------------------|-----------|----------------|---------------------|-----------------------------|----------------------------|
| CCS_CDR_Yyyyy_Www | 2001 | 75350 | 38 | 25 | 1976988 |

Additional Oracle Datafiles on the VWS

The following table provides details of the additional Oracle data files that will be used on the VWS in a large production environment. These data files are in addition to the minimum created automatically by the installation process for a test system.

| Component | Tablespace Name | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|---------------------|-----------------|-----------------|
| BE | BE_SUBS | 2001 | 3 | 6003 |
| | BE_SUBS_I | 2001 | 2 | 4002 |

| Component | Tablespace Name | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|---------------------|-----------------|-----------------|
| | BE_VOUCHERS | 2001 | 1 | 2001 |
| | BE_VOUCHERS_I | 2001 | 1 | 2001 |
| CCS | CCS_DATA | 200 | 4 | 800 |
| | CCS_INDEX | 200 | 1 | 200 |
| | CCS_SUBS | 2001 | 6 | 12006 |
| | CCS_SUBS_I | 2001 | 1 | 2001 |
| | CCS_VOUCHERS | 2001 | 4 | 8004 |
| | CCS_VOUCHERS_I | 2001 | 2 | 4002 |

Additional Oracle Datafiles on the SLC

The following table provides details of the additional Oracle data files that will be used on the SLC in a large production environment. These data files are in addition to the minimum created automatically by the installation process for a test system.

| Component | Tablespace Name | Data File Size (MB) | Number of Files | Total Size (MB) |
|-----------|-----------------|---------------------|-----------------|-----------------|
| CCS | CCS_SCP_DATA | 200 | 2 | 400 |
| | CCS_SCP_INDEX | 200 | 2 | 400 |
| | CCS_SUBS | 2001 | 6 | 12006 |
| | CCS_SUBS_I | 2001 | 2 | 4002 |

Note: Consider the disk space specified above for SMS, SLC, and VWS for 26ai remote database as well.

Memory Sizing for a Large Production System

The following table provides the estimated minimum memory requirements (in MB) for the NCC applications deployed in a large production environment.

| SGA Element | SMS | VWS | SLC |
|-----------------------|-------|-------|-------|
| log_buffer | 16 | 16 | 16 |
| java_pool_size | 150 | 0 | 0 |
| shared_pool_size | 512 | 128 | 128 |
| pga_aggregate_target | 512 | 128 | 128 |
| large_pool_size | 512 | 32 | 0 |
| db_cache_size | 512 | 128 | 32 |
| db_keep_cache_size | 16384 | 17696 | 12368 |
| db_recycle_cache_size | 8192 | 2048 | 0 |
| db_32k_cache_size | 16384 | 0 | 0 |
| NCC applications | 8192 | 8192 | 8192 |

Node-Specific Users

This section provides information on the node-specific users and the privileges they should have.

Users on SMS Database Instance

Ensure the SMS database instance contains a user called SMF with the following privileges:

| GRANTEE | PRIVILEGE | ADMIN OPTION |
|---------|--------------------------|--------------|
| SMF | ALTER ANY INDEX | YES |
| SMF | ALTER ANY PROCEDURE | YES |
| SMF | ALTER ANY ROLE | YES |
| SMF | ALTER ANY SEQUENCE | YES |
| SMF | ALTER ANY TABLE | YES |
| SMF | ALTER ANY TRIGGER | YES |
| SMF | ALTER TABLESPACE | NO |
| SMF | ALTER USER | NO |
| SMF | CREATE ANY DIRECTORY | NO |
| SMF | CREATE ANY PROCEDURE | NO |
| SMF | CREATE ANY SEQUENCE | NO |
| SMF | CREATE ANY SYNONYM | NO |
| SMF | CREATE ANY TABLE | NO |
| SMF | CREATE ANY TRIGGER | NO |
| SMF | CREATE ANY VIEW | NO |
| SMF | CREATE DATABASE LINK | NO |
| SMF | CREATE MATERIALIZED VIEW | NO |
| SMF | CREATE PROCEDURE | NO |
| SMF | CREATE PUBLIC SYNONYM | NO |
| SMF | CREATE ROLE | NO |
| SMF | CREATE SEQUENCE | NO |
| SMF | CREATE SESSION | YES |
| SMF | CREATE TABLE | NO |
| SMF | CREATE TABLESPACE | NO |
| SMF | CREATE TRIGGER | NO |
| SMF | CREATE TYPE | NO |
| SMF | CREATE USER | NO |
| SMF | CREATE VIEW | NO |
| SMF | DELETE ANY TABLE | YES |
| SMF | DROP ANY DIRECTORY | NO |
| SMF | DROP ANY INDEX | NO |
| SMF | DROP ANY PROCEDURE | NO |
| SMF | DROP ANY ROLE | NO |
| SMF | DROP ANY SEQUENCE | NO |

| GRANTEE | PRIVILEGE | ADMIN OPTION |
|---------|---------------------------|--------------|
| SMF | DROP ANY TABLE | NO |
| SMF | DROP ANY VIEW | NO |
| SMF | DROP PUBLIC DATABASE LINK | NO |
| SMF | DROP PUBLIC SYNONYM | NO |
| SMF | DROP TABLESPACE | NO |
| SMF | DROP USER | NO |
| SMF | EXECUTE ANY PROCEDURE | NO |
| SMF | GRANT ANY PRIVILEGE | NO |
| SMF | GRANT ANY ROLE | NO |
| SMF | INSERT ANY TABLE | YES |
| SMF | SELECT ANY TABLE | YES |
| SMF | UNLIMITED TABLESPACE | NO |
| SMF | UPDATE ANY TABLE | YES |

Users on SLC Database Instance

Ensure the SLC database instance contains a user called SCP with the following privileges:

| GRANTEE | PRIVILEGE | ADMIN OPTION |
|---------|--------------------------|--------------|
| SCP | ALTER ANY INDEX | YES |
| SCP | ALTER ANY PROCEDURE | YES |
| SCP | ALTER ANY ROLE | YES |
| SCP | ALTER ANY SEQUENCE | YES |
| SCP | ALTER ANY TABLE | YES |
| SCP | ALTER ANY TRIGGER | YES |
| SCP | ALTER TABLESPACE | NO |
| SCP | ALTER USER | NO |
| SCP | CREATE ANY DIRECTORY | NO |
| SCP | CREATE ANY PROCEDURE | NO |
| SCP | CREATE ANY SEQUENCE | NO |
| SCP | CREATE ANY SYNONYM | NO |
| SCP | CREATE ANY TABLE | NO |
| SCP | CREATE ANY TRIGGER | NO |
| SCP | CREATE ANY VIEW | NO |
| SCP | CREATE DATABASE LINK | NO |
| SCP | CREATE MATERIALIZED VIEW | NO |
| SCP | CREATE PROCEDURE | NO |
| SCP | CREATE PUBLIC SYNONYM | NO |
| SCP | CREATE ROLE | NO |
| SCP | CREATE SEQUENCE | NO |
| SCP | CREATE SESSION | YES |
| SCP | CREATE TABLE | NO |

| GRANTEE | PRIVILEGE | ADMIN OPTION |
|---------|---------------------------|--------------|
| SCP | CREATE TABLESPACE | NO |
| SCP | CREATE TRIGGER | NO |
| SCP | CREATE USER | NO |
| SCP | CREATE VIEW | NO |
| SCP | DELETE ANY TABLE | YES |
| SCP | DROP ANY INDEX | NO |
| SCP | DROP ANY PROCEDURE | NO |
| SCP | DROP ANY ROLE | NO |
| SCP | DROP ANY SEQUENCE | NO |
| SCP | DROP ANY TABLE | NO |
| SCP | DROP PUBLIC DATABASE LINK | NO |
| SCP | DROP PUBLIC SYNONYM | NO |
| SCP | DROP TABLESPACE | NO |
| SCP | DROP USER | NO |
| SCP | EXECUTE ANY PROCEDURE | NO |
| SCP | GRANT ANY PRIVILEGE | NO |
| SCP | GRANT ANY ROLE | NO |
| SCP | INSERT ANY TABLE | YES |
| SCP | SELECT ANY TABLE | YES |
| SCP | UNLIMITED TABLESPACE | NO |
| SCP | UPDATE ANY TABLE | YES |

Users on VWS Database Instance

Ensure the VWS database instance contains a user called E2BE_ADMIN with the following privileges:

| GRANTEE | PRIVILEGE | ADMIN OPTION |
|------------|--------------------------|--------------|
| E2BE_ADMIN | ALTER SESSION | YES |
| E2BE_ADMIN | CREATE ANY CONTEXT | NO |
| E2BE_ADMIN | CREATE ANY DIRECTORY | NO |
| E2BE_ADMIN | CREATE ANY TRIGGER | NO |
| E2BE_ADMIN | CREATE MATERIALIZED VIEW | NO |
| E2BE_ADMIN | CREATE PROCEDURE | NO |
| E2BE_ADMIN | CREATE PUBLIC SYNONYM | NO |
| E2BE_ADMIN | CREATE ROLE | NO |
| E2BE_ADMIN | CREATE SEQUENCE | NO |
| E2BE_ADMIN | CREATE SESSION | YES |
| E2BE_ADMIN | CREATE TABLE | NO |
| E2BE_ADMIN | CREATE TRIGGER | NO |
| E2BE_ADMIN | CREATE USER | NO |
| E2BE_ADMIN | CREATE VIEW | NO |
| E2BE_ADMIN | DROP ANY CONTEXT | NO |

| GRANTEE | PRIVILEGE | ADMIN OPTION |
|------------|----------------------|--------------|
| E2BE_ADMIN | DROP PUBLIC SYNONYM | NO |
| E2BE_ADMIN | DROP USER | NO |
| E2BE_ADMIN | GRANT ANY PRIVILEGE | NO |
| E2BE_ADMIN | GRANT ANY ROLE | NO |
| E2BE_ADMIN | UNLIMITED TABLESPACE | NO |

NCC Pre-Installation Tasks

Overview

Introduction

This chapter explains the tasks you should perform before installing Oracle Communications Network Charging and Control (NCC).

In this chapter

This chapter contains the following topics.

| | |
|--|----|
| Preparing the System for Installation | 43 |
| About Checking Prerequisite Requirements | 49 |
| Installing a Browser | 51 |
| Installing and Configuring Oracle Database | 51 |

Preparing the System for Installation

About Preparing the System

To prepare the system before you install NCC, you log in to each node in turn as the root user, and perform the following tasks:

- (Optional) Disable automount for the top directory of the mount point for all entries in the `auto_home` map file. See *Disabling automount for the Home Directory* (on page 44).
- Configure the log notice alarms. See *Configuring Where to Log Notice Alarms* (on page 44).
- Configure the directory to use for reporting core dumps and storing core files. See *Configuring Core Dump Reporting* (on page 44).
- Disable any unnecessary system services. See *Disabling System Services* (on page 45).
- Open ports to NCC in your Linux firewall. See *Opening Ports in Your Linux Firewall* (on page 46).
- Enable the SSH root login. See *Enabling SSH Root Login* (on page 47).
- Ensure Java 21.0.6 is installed. See the Oracle Java documentation.
- Create the `/IN` Directory. See *Creating the /IN Directory* (on page 48).
- Ensure bzip2 utility is installed.

NCC Installation Options

You can install NCC in the GUI mode (using Oracle Universal Installer) or in silent mode.

- **GUI mode:** Use the GUI mode when you want to interact with the Installer during installation. See *Installation Types*.
- **Silent mode:** Use the silent mode when you are installing NCC using the same configuration repeatedly. The silent mode does not use the GUI and it runs in the background. See *Installing NCC in Silent Mode* for more information.

Disabling automount for the Home Directory

(Optional) Disable `automount` for each node's *home* top directory, where *home* is the highest level directory used for installation. Disabling automount for this location allows you to create an Oracle user for the database administrator in the *home* directory.

Follow these steps to disable `automount` for the *home* directory.

| Step | Action |
|------|---|
| 1 | Open the following file in a text editor: For Linux: <code>/etc/auto.master</code> |
| 2 | Comment out the line containing <code>auto_home</code> by inserting <code>#</code> at the beginning of the line. For example: <code># /home auto_home -nobrowse</code> |
| 3 | Save and close the file. |
| 4 | Restart autofs to remount the file system by running the command: For Linux: <code>systemctl restart autofs.service</code> |
| 5 | Create a symbolic link <code>/export/home</code> to <code>/home</code> by running the command: <code>ln -s /home /export/home</code> Result: This allows you to write to both the <code>/export/home</code> and the <code>/home</code> directories. Note: If <code>/export</code> does not exist, create one before linking <code>/home</code> by running: <code>mkdir /export</code> |

Configuring Where to Log Notice Alarms

Configure where to log notice alarms, which contain informational messages that are generated during the installation process.

Follow these steps to log notice level alarms.

| Step | Action |
|------|--|
| 1 | Open the following file in a text editor: For Linux: <code>/etc/rsyslog.conf</code> |
| 2 | Add the following line: For Linux: <code>*.=notice;kern.=debug;daemon.=notice;mail.=crit logfile</code> where <i>logfile</i> is the log file name including the absolute path; for example, <code>/var/log/messages</code> . |
| 3 | Save and close the file. |
| 4 | For Linux only, restart logging by running the command: <code>systemctl restart rsyslog.service</code> |

Configuring Core Dump Reporting

On Linux

1. In `/etc/profile`, if there is a `ulimit -S -c 0` command, change it to or add the following command:

```
ulimit -S -c unlimited > /dev/null 2>&1
```

This will set the soft limit for core files to be unlimited.

2. In `/etc/security/limits.conf`, set:

```
* soft core unlimited
```

3. In `/etc/sysctl.conf`, define the path of the core dump and the file name format for core files:

```
kernel.core_pattern = /var/crash/core-%h-%p-%e
where the format specifiers are
%h - system hostname
%p - PID of dumped process
%e - executable file name
```

4. In `/etc/sysctl.conf`, set `fs.suid_dumpable` to 2 to make core dumps readable by root only:

```
fs.suid_dumpable = 2
```

Load the changed sysctl settings:

```
# sysctl -p
```

5. In `/etc/abrt/abrt-action-save-package-data.conf`, set the following:

```
OpenPGPCheck = no (to collect core dumps from unsigned packages)
```

```
ProcessUnpackaged = yes (to collect core dumps from unpackaged software)
```

6. Restart the `abrt` daemon.

For Oracle Linux:

```
/bin/systemctl restart abrt.service
/bin/systemctl restart abrt-ccpp.service
```

Important: You should use a dedicated volume for storing core files to ensure that other system, or application directories, are not affected if this directory becomes full.

Disabling System Services

You can disable the following system services, if they are not needed:

- FTP
- Telnet
- Rlogin
- Sendmail

For Linux, use the `systemctl` command to disable the system services.

Example commands:

```
systemctl stop ftp.service
```

```
systemctl stop telnet.service
```

```
systemctl stop rlogin.service
```

```
systemctl stop sendmail.service
```

```
systemctl disable -now ftp.service
```

Opening Ports in Your Linux Firewall

Follow these steps to open ports in your Linux firewall.

| Step | Action |
|------|--|
| 1 | Log in as the root user. |
| 2 | Run the following command to configure the tables provided by the Linux kernel firewall: yum install iptables-services |
| 3 | Run the following command to view your firewall's current configuration: iptables -L |
| 4 | Run the following command for each NCC port through which the firewall should accept incoming traffic: iptables -A INPUT -p tcp --dport <i>portNumber</i> -j ACCEPT where <i>portNumber</i> is the NCC port through which the firewall accepts incoming traffic. For more information on ports, see <i>List of Ports Used by NCC</i> (on page 46). The new configuration rule is added to your firewall rules table. |
| 5 | Run the following command to save the configuration in the firewall rules table: /sbin/service iptables save |
| 6 | Run the following command to reinitialize the iptables service: service iptables restart The configuration changes take effect after you reinitialize the iptables service. |
| 7 | Run the following command to backup your firewall rules table to an external file: iptables-save > <i>filename</i> where <i>filename</i> is the path and name of the file in which to save your firewall rules table. You can use this file to distribute the firewall rules table to other nodes or to restore your firewall rules table after a system reboot. |

Important: Your changes to the firewall rules table are lost after a system reboot. After a system reboot, you must re-open the ports in your Linux firewall by running the following command:

```
iptables-restore < filename
```

where *filename* is the path and name of the file you saved in step 7.

List of Ports Used by NCC

The following table lists the ports used by NCC.

| Port Number | Description |
|-------------|---|
| 25 | Email client port |
| 53 | ENCA port |
| 80 | acsStatisticsDBInserter, acsStatsMaster, and acsStatsLocal port |
| 161 | smsAlarmRelay port |
| 1490 | Used by ACS |
| 1495 | ccsSSMMaster port |
| 1500 | ccsMFileCompiler and beServer port |
| 1521 | SQL*Net port |
| 1812 | radiusControlAgent core port |
| 1813 | radiusControlAgent accounting port |
| 2003 | SEI EMI report port |

| Port Number | Description |
|-------------|--|
| 2027 | ccsVWARSExpiry and ccsExpiryMessageGenerator port CCS GPG key import screens, cmnPushFiles/cmnReceiveFiles for CCS EDRs |
| 2028 | cmnPushFiles/cmnReceiveFiles for ACS EDRs |
| 2031 | cmnPushFiles/cmnReceiveFiles for UIS EDRs |
| 2484 | Oracle database secure listening port |
| 2500 | Email server port |
| 2999 | piClientIF port |
| 3033 | SMPP remote port |
| 3072 | smsTrigDaemon and xmlTcapInterface port |
| 3615 | SCA remote communication port |
| 3799 | radiusControlAgent dynamic authorization port |
| 3868 | diameterControlAgent and diameterBeClient listening port |
| 4099 | dapiF listening port |
| 5060 | SCA TCP and UDP port |
| 5096 | XMS TCP and UDP port |
| 5556 | ccsBeOrb naming server port |
| 7654 | sigtran_monitor_daemon listening port |
| 7669 | smsCompareResyncServer |
| 8888 | smsInterface port |
| 9999 | xmlInterface port |
| 12343 | smsMaster and updateLoader port |
| 12344 | smsCompareResyncClient port |
| 12696 | VWS node port |
| 14875 | m3uaCdmaGateway test interface port |
| 14876 | m3uaCdmaGateway soak test interface port |

Enabling SSH Root Login

Follow these steps to enable SSH root login.

| Step | Action |
|------|---|
| 1 | In the <code>/etc/ssh/sshd_config</code> file, set the <code>PermitRootLogin</code> parameter value to yes . |
| 2 | Save and close the file. |
| 3 | Run the following command: For Linux: <code>\$ systemctl restart ssh.service</code> |

Installing HTTPD

Follow these steps to install HTTPD.

| Step | Action |
|------|---------------------|
| 1 | Login as root user. |

| Step | Action |
|------|--|
| 2 | For Linux, do the following: <ol style="list-style-type: none"> Set SELinux to Permissive. Run the following commands: <pre># yum install httpd # service httpd start</pre> |

Creating Users

The following sections explain the procedures to create users and groups in each NCC node.

The NCC application requires a single user of any given name to operate. A default username of 'smf_oper' is provided but can be changed at install time. The NCC_runtime_user can invoke the NCC installation, but this is not mandatory. If you select to use a different user, then it is mandatory to first create the NCC_runtime_user.

User profiles

If you plan to run the NCC application as a different NCC_runtime_user to the default, it is required to either set:

- The home directory of the NCC_runtime_user to '/IN/service_packages/SMS'
- Add the following line entry to the .profile of the NCC_runtime_user so the correct environment is configured automatically at login following the installation.

```
if [ -f /IN/service_packages/SMS/.profile-??* ]; then
. /IN/service_packages/SMS/.profile-??*;
fi
```

Creating esg group for Each Node

Follow these steps to create esg group for each NCC Node:

| Step | Action |
|------|---|
| 1 | Login as root user. |
| 2 | Run the following command to create the esg group: <pre>/usr/sbin/groupadd -g <i>gid</i> esg</pre> where <i>gid</i> is a unique group id for the operating system |

Creating the /IN Directory

Follow these steps to create the /IN directory. The directory must be accessed through the primary user account installing NCC.

| Step | Action |
|------|--|
| 1 | Log in as the root user. |
| 2 | Run the following command: <pre>\$ mkdir /IN</pre> |
| 3 | Run the following command to set the permissions for the /IN directory: <pre>chmod 775 /IN chown NCC_installation_user:esg /IN</pre> |

About Checking Prerequisite Requirements

Verify that your system meets prerequisite requirements before you install NCC. The installer includes a prerequisite check mode that performs the following tests:

- The system meets minimum software and hardware requirements
- The esg group exists
- The Oracle user, NCC_runtime_user and NCC_installation_user exists and belongs to the esg group and the group that owns the Oracle database (for example 'dba').
- The /IN directory exists and has readable, writable, and executable (775) file permissions
- JAVA_HOME and JAVA_HOME/bin should be set in PATH variable, so that java executable can be accessed from any location

Perform a prerequisite check by running the following command on each NCC node:

```
touch oraInvFile
```

```
java -jar ./nccInstaller_platform.jar -invPtrLoc oraInvFile -prereqchecker -silent -entryPoint nodeType
```

where:

- *platform* is **Linux**.
- *oraInvFile* is the name and location of the Oracle Inventory file (**/IN/oraInst.loc**). You can point to the default file created by the Oracle Database installer. If the NCC installation user account cannot read the default file, create an **oraInst.loc** file in a writeable location.
- *nodeType* is the type of test to perform. Valid values are shown in the following table:

| nodeType Value | Tests Performed |
|----------------|--|
| minimum | <ul style="list-style-type: none"> • Checks that all users and groups have been created. • Checks that the /IN directory exists. |
| sms | <ul style="list-style-type: none"> • Checks that all users and groups required by the SMS have been created. • Checks that the /IN directory exists. |
| slc | <ul style="list-style-type: none"> • Checks that all users and groups required by the SLC have been created. • Checks that the /IN directory exists. • Check SLC software dependencies. |
| vws | <ul style="list-style-type: none"> • Checks that the users and groups required by the VWS have been created. • Checks that the /IN directory exists. • Check VWS software dependencies. |

During the prerequisite check process, the installer informs you whether your system passes each test by using one of the following settings:

| Setting | Description |
|--------------|---|
| Passed | Your node passed the specified test. |
| Failed | Your node did not pass the specified test. This setting is for informational purposes only. It does not prevent you from installing NCC. |
| Not executed | The installer could not perform the specified test. This output includes additional information about how to perform the test manually. |

The following shows sample output from the `nccInstaller_platform.jar` script when *nodeType* is set to **slc**:

```

Preparing to launch the Oracle Universal Installer from /tmp/OraInstall2025-10-
14_11-20-27AM\
Oracle Prerequisite Checker Version 13.9.4.0.0 Production\
Copyright (C) 1999, 2022, Oracle. All rights reserved.\
\
Starting execution of prerequisite checks\
Total No of checks: 9\
\
Performing check for CheckEsgGroupExists\
Checking OS group esg exists.\
Check complete. The overall result of this check is: Passed\
\
\
Check complete: Passed\
=====
Performing check for CheckUserBelongsToEsgGroup\
Checking you belong to the OS esg group.\
Check complete. The overall result of this check is: Passed\
\
\
Check complete: Passed\
=====
Performing check for CheckOracleBelongsToEsgGroup\
Checking oracle user belongs to the OS esg group.\
Check complete. The overall result of this check is: Passed\
\
\
Check complete: Passed\
=====
Performing check for checkUserBelongsToDbagroup\
Checking you belong to the OS database group.\
Check complete. The overall result of this check is: Passed\
\
\
Check complete: Passed\
=====
Performing check for CheckDirectoryExists\
Checking /IN directory exists and has 775 permissions.\
Check complete. The overall result of this check is: Passed\
\
\
Check complete: Passed\
=====
Performing check for CheckXinetdExists\
Checking xinetd (linux) or inetd (solaris) are installed.\
Check complete. The overall result of this check is: Passed\
\
\
Check complete: Passed\
=====
Performing check for CheckHttpd\
Checking httpd (linux) or apache2 (solaris) are installed.\
Check complete. The overall result of this check is: Passed\
\
\
Check complete: Passed\
=====
Performing check for CheckMemory\
Checking system memory:must be greater than or equal to 8GB.\
Check complete. The overall result of this check is: Passed\
\
\
Check complete: Passed\
=====

```

```

Performing check for CheckDbConnectivity\
Checking Oracle DB connectivity (sqlplus '/ as sysdba').\
Check complete. The overall result of this check is: Passed\
\
\
Check complete: Passed\
=====
PrereqChecks complete\
\
\
The log(s) can be found here: /tmp/OraInstall2025-10-14_11-20-27AM.

```

Installing a Browser

Browser and Java for NCC UI

To enable you to access the NCC UI, ensure that the required Java version and the browser listed in the following table are installed on your client system.

Note: NCC supports client systems that use Windows XP or higher.

| Browser/Java | Description |
|--------------|--|
| Java | Java 21.0.9 |
| Browser | Any browser supporting the required Java version, such as Microsoft Edge 144 or Chrome 124.0 |

Installing and Configuring Oracle Database

About Installing and Configuring Oracle Database

You need to install Oracle Database Server on all nodes:

- Enterprise Edition for SMS or Standard Edition for non-partitioned deployments
- Standard Edition for all other nodes (SLC, VWS1, VWS2)

Installing the Oracle Database Software

You can install Oracle database for NCC in the following ways:

- Install Oracle database on remote host.
- Install Oracle database on local host.

Install Oracle Enterprise Database Server 19c (or) 26ai.

Oracle Database Software Installation Guidelines

Follow these guidelines when installing Oracle Enterprise Database software.

| Installation Entity | Guideline Value |
|----------------------------|--|
| Oracle Software Owner User | Username: oracle Home directory: /home/oracle |
| OSDBA Group | dba |

| Installation Entity | Guideline Value |
|---|---|
| Oracle Base Directory (ORACLE_BASE) | <code>/u01/app/oracle</code> |
| Oracle Home Directory (ORACLE_HOME) | <code>/u01/app/oracle/product/19.0.0</code> for 19c <code>/u01/app/oracle/product/23.0.0</code> for 26ai |
| Oracle database datafile directory | <code>/oracle/datafiles</code> for 19c <code>/u01/app/oracle/oradata</code> for 26ai |
| Oracle user .profile (<code>/home/oracle/.profile</code>) | <p>Configure the oracle user's .profile file with the following variables consistent with your environment.</p> <pre># Set up terminal, non-interactive, default vt100 TERM=vt100 export TERM if [-t 0] ; then # Set some options set -o vi stty erase "^H" kill "^U" intr "^C" eof "^D" stty hupcl ixon ixoff set -o vi fi umask 022 MAIL=/usr/mail/\${LOGNAME:?} export MAIL ORACLE_BASE=/u01/app/oracle export ORACLE_BASE ORACLE_HOME=\$ORACLE_BASE/product/<i>release_version</i> export ORACLE_HOME LD_LIBRARY_PATH_64=\$ORACLE_HOME/lib export LD_LIBRARY_PATH_64 LD_LIBRARY_PATH=\$ORACLE_HOME/lib export LD_LIBRARY_PATH PATH=\$PATH:\$ORACLE_HOME/bin:/usr/bin:/etc:/usr/ccs/bin:/usr/openwin/bin:/usr/local/bin:/usr/sbin EDITOR=vi export EDITOR ORACLE_SID=[SMF SCP E2BE]</pre> <p>where <i>release_version</i> is 19.0.0 (for 19c)/23.0.0 (for 26ai) as per the Oracle database version used.</p> <p>Note: ORACLE_SID must be set to one of:</p> <ul style="list-style-type: none"> • SMF for SMS node • SCP for SLC nodes • E2BE for VWS nodes <pre>export ORACLE_SID ulimit -n 4096 export PATH</pre> |

| Installation Entity | Guideline Value |
|---|--|
| Global profile (<i>/etc/profile</i>) | <p>Configure your system's global profile as required for your environment. For example,</p> <pre>PS1='\${LOGNAME}@\$(/usr/bin/hostname):\$([["\${LOGNAME}" == "root"]] && printf "%s" "\${PWD}# " printf "%s" "\${PWD}\$ ")' ORACLE_BASE=/u01/app/oracle export ORACLE_BASE ORACLE_HOME=\$ORACLE_BASE/product/<i>release_version</i> export ORACLE_HOME ORACLE_CLIENT_HOME=\$ORACLE_HOME export ORACLE_CLIENT_HOME LD_LIBRARY_PATH=\$ORACLE_CLIENT_HOME/lib:\$LD_LIBRARY_PATH export LD_LIBRARY_PATH PATH=\$PATH:\$ORACLE_HOME/bin export PATH ORACLE_SID=[SMF SCP E2BE]</pre> <p>Where <i>release_version</i> is 19.0.0 (for 19c)/23.0.0 (for 26ai) as per the Oracle database version used.</p> <p>Note: ORACLE_SID must be set to one of:</p> <ul style="list-style-type: none"> • SMF for SMS node • SCP for SLC nodes • E2BE for VWS nodes <pre>export ORACLE_SID</pre> |
| System resources for Oracle (Linux only) | <ol style="list-style-type: none"> 1 Determine the sum of process parameters for all database instances on the system, the overhead for Oracle background processes, the system and other application requirements. 2 Set semmns (total semaphores system-wide) to the larger of the value in 1 or 32000. 3 Set semmsl (semaphores per set) to 250. 4 Set semmni (total semaphore sets) to semmns/semmsl rounded up to the nearest multiple of 1024. 5 For Linux and Oracle 19c, set the maximum number of asynchronous I/O requests allowed in <i>/etc/sysctl.conf</i> as follows: <pre>fs.aio-max-nr = 3145728</pre> <p>After changing the <i>/etc/sysctl.conf</i>, run the following command as root to set the values in the system:</p> <pre># /sbin/sysctl -p /etc/sysctl.conf</pre> |

Oracle Server Installation Guidelines

Follow these guidelines when using Oracle Universal Installer to install Oracle 19c on all nodes.

| Installation Option | Guideline Values |
|-------------------------|---|
| Installation Method | Basic |
| Installation Type | Enterprise edition for partitioned SMS nodes Standard editions for VWS, SLC, and non-partitioned SMS nodes |
| Create Starter Database | No |
| Configuration Option | Install database software only |

Oracle 19c/26ai Client Installation Guidelines

Follow these guidelines when using Oracle Universal Installer to install the Oracle 19c client.

| Installation Option | Guideline Values |
|------------------------------------|--|
| Installation Type | Custom |
| Download Software | Skip software updates |
| Available Product Components | Oracle Database Utilities, Oracle Net Listener |
| Oracle Net Configuration Assistant | Oracle Net configuration is not needed. When prompted by the Oracle Net Configuration Assistant, cancel the assistant by clicking Cancel and confirming you want to cancel the assistant. |

Configuring the Oracle Database to Start Automatically

You should implement startup scripts to automatically start the local database instance on system startup.

You can use the `/etc/init.d/oracleDB.sh` example Oracle startup and shutdown scripts to configure the system to start the Oracle database automatically on startup (and shut down automatically on system shutdown).

You should configure automatic startup for the Oracle database at system run level 2 instead of the default run level 3. Automatic shutdown can be configured for run levels 0 and 1 as well. You create symbolic links in the appropriate run level directories to the example startup and shutdown scripts.

To configure automatic startup and shutdown for using the example scripts, log in as the root user, and run the following commands:

For Linux:

```
chmod 700 /etc/init.d/dbora.sh
ln -s /etc/init.d/dbora.sh /etc/rc0.d/K10oracle
ln -s /etc/init.d/dbora.sh /etc/rc1.d/K10oracle
rm -f /etc/rc2.d/K10oracle
ln -s /etc/init.d/dbora.sh /etc/rc2.d/S99oracle
rm -f /etc/rc3.d/S99oracle
```

Note: After entering these commands, the symbolic link between `/etc/init.d/oracleDB.sh` and `K10oracle` in the `/etc/rc0.d` and the `/etc/rc1.d` directories mean that the Oracle instance will be stopped when the system is set to an init level below 2.

Oracle Database Instances

You can opt to automatically create Oracle database instances during the installation of the NCC software packages. A single database instance is created on each NCC node.

The following table shows the mapping between each node type and the named database instance on the node.

| Node Type | Database Instance |
|-----------|-------------------|
| SMS | SMF |
| VWS | E2BE |
| SLC | SCP |

Setting Database Parameters for SMS Databases

Oracle recommends setting the following database parameters in the underlying databases used by Service Management System (SMS) nodes.

| Database Parameter | Guideline Value |
|---------------------|-----------------|
| JOB_QUEUE_PROCESSES | 20 |

To set the database parameters for SMS databases:

| Step | Action |
|------|--|
| 1 | Ensure that you have SYSDBA privileges. |
| 2 | Go to the computer on which the Oracle database is installed. |
| 3 | Start SQL*Plus: <code>-bash-5.1\$ sqlplus /NOLOG</code> |
| 4 | Connect to the database as SYSDBA: <code>SQL> CONNECT / AS SYSDBA</code> |
| 5 | Set the JOB_QUEUE_PROCESSES initialization parameter to: <code>ALTER SYSTEM SET JOB_QUEUE_PROCESSES=20 SCOPE=BOTH</code> |
| 6 | Shut down Oracle database: <code>SQL> SHUTDOWN</code> |
| 7 | Restart Oracle database: <code>SQL> STARTUP</code> |
| 8 | Exit SQL*Plus: <code>SQL> EXIT</code> |

Chapter 6

Installing NCC

Overview

Introduction

This chapter describes how to install Oracle Communications Network Charging and Control (NCC). Before you install NCC, read the following chapters:

- NCC Installation Overview
- Planning Your NCC Installation
- NCC System Requirements
- Advanced Storage and Memory Sizing
- NCC Pre-Installation Tasks

In this chapter

This chapter contains the following topics.

| | |
|--|----|
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| Installing NCC on the SMS Node Using the GUI | 59 |
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NCC Installation Types

When installing NCC in the GUI mode, you can select the type of installation:

SMS Node: Service Management System (SMS) installs the NCC SMS application and the SMS database. See *Installing NCC on the SMS Node Using the GUI* (on page 59).

SLC Node: Service Logic Controller (SLC) installs the NCC SLC application and the SLC database. See *Installing NCC on the SLC Node Using the GUI* (on page 63).

SLC With Test Tools: Service Logic Controller (SLC) installs the NCC SLC application, the SLC Test Tools, and the SLC database. See *Installing NCC on the SLC with Testing Tools Node Using the GUI* (on page 66).

VWS Node: Voucher and Wallet Server (VWS) installs the NCC application, the VWS database, and the VWS application. See *Installing NCC on the VWS Node Using the GUI* (on page 69).

Prerequisites for Network Charging and Control Installation on 26ai

Installation of Remote Database (Using Application, Database and Schema Installation)

- DB and schema installation on 26ai requires a CDB container. Download and run the script provided in Patch 38882230. The installation details are included in the README file within the downloaded patch.
- Create a directory for SMF/SCP/E2BE as follows:

```
mkdir -p /u01/app/oracle/oradata/<directory_name>/pdbseed
cd /u01/app/oracle/
chmod -R 775 oradata
```
- Ensure the OraInventory directory in the path **/scratch/u01/app/oracle/** has 775 permissions. If not, run the following command:

```
chmod -R 775 /scratch/u01/app/oracle/OraInventory
```
- Add ncc_install_user to the dba and esg groups (as root) if not already added.

```
usermod -G dba,esg <ncc_install_user>
```

Add or update the following environment variables in **/etc/profile**:

```
export MULTITENANT_DB=TRUE
export CDB_NAME= <CDB name used while running the
create_MultiTenantDB_structure.sh script>
export ORACLE_SID=<SMF|SCP|E2BE> (set based on installation type)
```

- Copy the Oracle Central Inventory location file from /etc/orainst.loc to /IN as ncc_install_user, then set its permissions to 775.
- For installing the SMS DB and schema on a remote database running 26ai, update /etc/profile with ORACLE_SID for SMF.

```
export ORACLE_SID=SMF
```
- Run the OUI installer as specified in the section *Installing NCC on the SMS Node Using the GUI*.
- Repeat the steps above to install the SCP database and schema. Update /etc/profile with export ORACLE_SID=SCP, open a new session, launch the OUI installer, and proceed as described in the section *Installing NCC on the SLC Node Using the GUI*.
- Before installing VWS for the E2BE database and schema, modify the existing init<CDB_NAME>.ora file on the remote database at /u01/app/oracle/product/23.0.0/dbs/ (file: /u01/app/oracle/product/23.0.0/dbs/init<CDB_NAME>.ora).
- In the Cache and I/O section of init<CDB_NAME>.ora, add the following line at the end:

```
db_2k_cache_size=52428800
```
- Shut down and start the Oracle instance, then open all pluggable databases.

```
su - oracle
export ORACLE_SID=<CDB name used while running the
create_MultiTenantDB_structure.sh script>
sqlplus / as sysdba
SQL> shutdown immediate;
SQL> exit
```

```
export ORACLE_SID=<CDB name used while running the
create_MultiTenantDB_structure.sh script>
sqlplus / as sysdba
SQL>startup
SQL> ALTER PLUGGABLE DATABASE ALL OPEN;
```

Note: To open a specific PDB, run:

```
SQL> ALTER PLUGGABLE DATABASE <PDB_NAME> OPEN;
```

- Update /etc/profile to include export ORACLE_SID=E2BE, open a new session, and launch the OUI installer as ncc_install_user to install the E2BE database and schema. Proceed as described in the section *Installing NCC on the VWS Node Using the GUI*.

Installing Application Only on Application Nodes (SMS, SLC, and VWS)

Download and install the Oracle 26ai Client (Enterprise) for engineered systems on the application nodes to enable remote database connections.

Ensure the OraInventory directory at /scratch/u01/app/oracle/OraInventory has 775 permissions. If not, run: `chmod -R 775 /scratch/u01/app/oracle/OraInventory`

Add the following environment variables to /etc/profile in addition to ORACLE_SID:

```
export MULTITENANT_DB=TRUE
export CDB_NAME=<CDB name used while running the
create_MultiTenantDB_structure.sh script>
export ORACLE_SID=<SMF|SCP|E2BE> (set based on installation type)
```

Copy the Oracle Central Inventory location file (oraInst.loc) from /etc/ to /IN as ncc_install_user, then set permissions to 775:

```
chmod 775 /IN/oraInst.loc
```

Refer to the section *Installing NCC (Application Only) on the SMS/SLC/VWS Node Using the GUI (26ai)* to install the application only with the 26ai client.

Installing NCC on the SMS Node Using the GUI

Install NCC on an Oracle Linux 9.6 server.

Note: Solaris is not supported from 15.1 release.

To install NCC on an SMS node:

| Step | Action |
|------|---|
| 1 | Log in as the root user. |
| 2 | Create a NCC sub-directory in the /var/spool/pkg directory: <pre>cd /var/spool/pkg mkdir NCC</pre> <p>Note: The amount of space available in this directory must be at least three times the size of the archive. For example, if the archive is 500 MB, the temporary directory should be at least 1500 MB.</p> |

| Step | Action |
|------|--|
| 3 | Go to the Oracle software delivery Web site: http://edelivery.oracle.com/ and download the <code>NCC_v15_2_0_0_0_platform.zip</code> software pack to the <code>/var/spool/pkg/NCC</code> directory, where <i>platform</i> is Linux . |
| 4 | Go to the <code>/var/spool/pkg/NCC</code> directory and unzip the <code>NCC_v15_2_0_0_0_platform.zip</code> file: <code>unzip NCC_v15_2_0_0_0_platform.zip</code> |
| 5 | Log in as the user (non-root) installing NCC. Note: Ensure that the non-root user installing NCC has access to the <code>esg</code> and Oracle database group (for example, <code>dba</code>). |
| 6 | Run the following commands: <code>export DISPLAY=IP_address:0</code> <code>export JAVA_HOME=Java_home</code> where: <ul style="list-style-type: none"> <code>IP_address</code> is the IP address of the computer on which you run the SMS GUI. <code>Java_home</code> is the directory in which JDK 21.0.9 is installed. |
| 7 | Ensure that the SMS node meets all prerequisites by running the following commands: <code>touch /IN/oraInst.loc</code> <code>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -prereqchecker -silent -entryPoint sms</code> |
| 8 | Do one of the following: <ul style="list-style-type: none"> To start the Installer: <code>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc</code> To start the Installer and create a silent installer response file during the installation: <code>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -logLevel finest -record -destinationFile path</code> where <i>path</i> is the response file location. <p>The installer screen appears.</p> |
| 9 | Click Next . The Installation Inventory screen appears. In the Inventory Directory field, enter the path to the <code>Orainventory</code> directory, or click Browse to select the directory. In the Operating System Group field, select group (<code>esg</code>) from the drop-down list. Click Next . The Installation Location screen appears. |
| 10 | In the Name field, enter <code>/IN</code> . |
| 11 | Click Next . The Installation Type screen appears. Note: The NCC installer creates an <code>orainventory</code> directory if it does not detect any installed Oracle products on the system. The <code>orainventory</code> directory contains information about all Oracle products installed on your system. You can find the default location of the <code>orainventory</code> directory by opening the <code>/etc/oraInst.loc</code> (Linux) file. |
| 12 | Select SMS . |

| Step | Action |
|------|---|
| 13 | Click Next . The Oracle User screen appears. |
| 14 | In the Oracle DB Owner field, retain the default oracle , which is the username with permissions to create the Oracle database instance. Verify the Oracle DB Group field. Specify the NCC runtime user in the Application Owner field. Click Next . The Database Server Paths screen appears. |
| 15 | Confirm one of the following: The database, schema, and application will be installed. Select this option to install all items on the same node. (Must be selected for the database node in a remote database installation also.) The database already exists and both the schema and application will be installed. Select this option if you have already created the database including datafiles on this or a remote node but not the database schema or application. The database and schema already exists and only the application will be installed. Select this option if the database and schema already exists on this or a remote node and you want to only install the application. |
| 16 | If you are installing all items on the same node: In the Base directory field, retain the default, /u01/app/oracle . In the Oracle home directory field, enter /u01/app/oracle/product/19.0.0 for 19c database. In the Oracle home directory field, enter /u01/app/oracle/product/23.0.0 for 26ai database. In the Datafile directory field, enter the path to the datafiles directory in which to create NCC database instance data files. In the Redolog directory field, enter the path to the redolog directory in which to create NCC database redo log files. Example: For 26ai, set datafiles and redolog directory to /u01/app/oracle/oradata . Click Next . |

| Step | Action |
|------|---|
| 17 | <p>Select the database type.</p> <p>If items already exist on the same or remote node:</p> <p>Select one of the below options:</p> <p>a. If you select Standard Database option, configure the following:</p> <p>In the Oracle database password field, enter the password for the Oracle database administrative accounts.</p> <p>In the Confirm password field, enter the password again to confirm.</p> <p>Note: If the password is less than 8 characters, a warning appears. You can click OK to proceed.</p> <p>b. If you select RAC/Multi-tenant Database option (required for 26ai installation), configure the following:</p> <p>In the Oracle client home directory field, enter <code>/u01/app/oracle/product/19.0.0</code> for 19c client.</p> <p>In the Oracle client home directory field, enter <code>/u01/app/oracle/product/23.0.0</code> for 26ai.</p> <p>In the Oracle SID field, enter SMF.</p> <p>In the Database hostname field, enter the host where the database is located.</p> <p>In the Oracle database password field, enter the password for the Oracle database administrative accounts on associated with the Database hostname.</p> <p>In the Database Port field, enter the port that is required to connect to the database host.</p> <p>In the Service database hostname field, enter the fully qualified service DB hostname.</p> <p>Note: For 26ai, set the Service database hostname field as smf.<remote database host shortname>.</p> |
| 18 | In the Screen superuser password field, enter the password for the SMS GUI administrator account. |
| 19 | In the Confirm password field, enter the password again to confirm. |
| 20 | <p>Click Next.</p> <p>The PI Admin screen appears.</p> |
| 21 | In the PI admin password field, enter the password for the PI administrator user account. |
| 22 | In the Confirm password field, enter the password again to confirm. |
| 23 | <p>Click Next.</p> <p>The SMS EDR Paths screen appears.</p> |
| 24 | In the CDR Loader Input directory field, retain the default path to the directory of a single system to store CDR input files. |
| 25 | In the CDR Loader Output directory field, retain the default path to the directory of a single system to store CDR output files. |
| 26 | <p>Click Next.</p> <p>The Default Template Screen appears.</p> <p>If you want the default templates to be installed, check the Install PCST checkbox, else uncheck the Install PCST checkbox.</p> |
| 27 | <p>Click Next.</p> <p>The System Currency Details screen appears.</p> |

| Step | Action |
|------|--|
| 28 | <p>Set the following fields:</p> <p>Base Value - default is 100</p> <p>Big Symbol - default is \$</p> <p>Little Symbol - default is c</p> <p>Separator - default is .</p> |
| 29 | <p>Click Next.</p> <p>Prerequisite check screen appears.</p> |
| 30 | <p>Based on the OS, few prerequisite checks are performed on clicking Next.</p> <p>The Installation Summary screen appears.</p> |
| 31 | <p>Review the selections you have made in the preceding screens and click Install.</p> <p>The Installation Progress screen appears.</p> |
| 32 | <p>Click Next.</p> <p>The Installation Complete screen appears.</p> |
| 33 | <p>Click Finish.</p> <p>(For 26ai on a remote database server setup) After installing SMS on the remote server, rename the IN directory to IN_SMS.</p> |
| 34 | <p>(Not required to run on the database node in a remote database installation) Log onto the SMS as the root user.</p> <pre>cd /IN/bin ./postinstallRoot.sh [-n]</pre> <p>where -n is an optional flag. It is used to indicate if NCC will be installed without a VWS node.</p> <p>Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations.</p> |
| 35 | <p>(Not required to run on the database node in a remote database installation) Log onto the SMS as the NCC_runtime user (the user that was given in step 15 for application owner field).</p> <pre>cd /IN/bin ./postinstallUser.sh</pre> <p>The script will prompt for information to be used as part of the runtime configuration.</p> <p>Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations.</p> |

Installing NCC on the SLC Node Using the GUI

Install NCC on an Oracle Linux 9.6 server.

Note:

- Ensure that SMS is installed before installing SLC.
- Solaris is not supported from 15.1 release.

To install NCC on the SLC node:

| Step | Action |
|------|---|
| 1 | Log in as the root user. |
| 2 | Create a NCC sub-directory in the <code>/var/spool/pkg</code> directory: <pre>cd /var/spool/pkg mkdir NCC</pre> <p>Note: The amount of space available in this directory must be at least three times the size of the archive. For example, if the archive is 500 MB, the temporary directory should be at least 1500 MB.</p> |
| 3 | Go to the Oracle software delivery Web site: http://edelivery.oracle.com/ and download the <code>NCC_v15_2_0_0_0_platform.zip</code> software pack to the <code>/var/spool/pkg/NCC</code> directory, where <i>platform</i> is Linux . |
| 4 | Go to the <code>/var/spool/pkg/NCC</code> directory and unzip the <code>NCC_v15_2_0_0_0_platform.zip</code> file: <pre>unzip NCC_v15_2_0_0_0_platform.zip</pre> |
| 5 | Log in as the user (non-root) installing NCC, and go to the <code>/var/spool/pkg/NCC</code> directory. <p>Note: Ensure that the non-root user installing NCC has access to the <code>esg</code> and Oracle database group (for example, <code>dba</code>).</p> |
| 6 | Run the following commands: <pre>export DISPLAY=IP_address:0 export JAVA_HOME=Java_home</pre> where: <ul style="list-style-type: none"> <code>IP_address</code> is the IP address of the computer on which the NCC GUI installer appears. <code>Java_home</code> is the directory in which JDK 21.0.9 is installed. |
| 7 | Ensure that the SLC node meets all prerequisites by running the following command: <pre>touch /IN/oraInst.loc</pre> <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -prereqchecker -silent -entryPoint slc</pre> |
| 8 | Do one of the following: <ul style="list-style-type: none"> To access the Installer: <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc</pre> To start the Installer and create a silent installer response file during the installation: <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -logLevel finest -record -destinationFile path</pre> where <i>path</i> is the response file location. <p>The Installer screen appears.</p> |
| 9 | Click Next . <p>The Installation Inventory screen appears.</p> <p>In the Inventory Directory field, enter the path to the <code>Orainventory</code> directory, or click Browse to select the directory.</p> <p>In the Operating System Group field, select group (<code>esg</code>) from the drop-down list.</p> <p>Click Next.</p> <p>The Installation Location screen appears.</p> |
| 10 | In the Name field, enter <code>/IN</code> . |

| Step | Action |
|------|--|
| 11 | <p>Click Next.</p> <p>The Installation Type screen appears.</p> <p>Note: The NCC installer creates an oralnventory directory if it does not detect any installed Oracle products on the system. The oralnventory directory contains information about all Oracle products installed on your system. You can find the default location of the oralnventory directory by opening the /etc/orainst.loc (Linux) file.</p> |
| 12 | Select SLC . |
| 13 | <p>Click Next.</p> <p>The Oracle User screen appears.</p> |
| 14 | <p>In the Oracle DB Owner field, retain the default oracle, which is the user name with permissions to create the Oracle database instance.</p> <p>Verify the Oracle DB Group field.</p> <p>Specify the NCC runtime user in the Application Owner field.</p> <p>Click Next.</p> <p>The Database Server Paths screen appears.</p> |
| 15 | <p>Confirm one of the following:</p> <p>The database, schema, and application will be installed. Select this option to install all items on the same node. (Must be selected for the database node in a remote database installation also.)</p> <p>The database already exists and both the schema and application will be installed. Select this option if you have already created the database including datafiles on this or a remote node but not the database schema or application.</p> <p>The database and schema already exists and only the application will be installed. Select this option if the database and schema already exists on this or a remote node and you want to only install the application.</p> |
| 16 | <p>If you are installing all items on the same node:</p> <p>In the Base directory field, retain the default, /u01/app/oracle.</p> <p>In the Oracle home directory field, enter /u01/app/oracle/product/19.0.0 for 19c database.</p> <p>In the Oracle home directory field, enter /u01/app/oracle/product/23.0.0 for 26ai database.</p> <p>In the Datafile directory field, enter the path to the datafiles directory in which to create NCC database instance data files.</p> <p>In the Redolog directory field, enter the path to the redolog directory in which to create NCC database redo log files.</p> <p>Example: For 26ai, set datafiles and redolog directory to /u01/app/oracle/oradata.</p> <p>Click Next.</p> <p>Select the database type.</p> |

| Step | Action |
|------|---|
| 17 | <p>If items already exist on the same or remote node: Select one of the below options:</p> <p>a. If you select Standard Database option, configure the following:</p> <p>In the Oracle database password field, enter the password for the Oracle database administrative accounts.</p> <p>In the Confirm password field, enter the password again to confirm.</p> <p>Note: If the password is less than 8 characters, a warning appears. You can click OK to proceed.</p> <p>b. If you select RAC/Multi-tenant Database option (required for 26ai installation), configure the following:</p> <p>In the Oracle client home directory field, enter <code>/u01/app/oracle/product/19.0.0</code> for 19c client.</p> <p>In the Oracle client home directory field, enter <code>/u01/app/oracle/product/23.0.0</code> for 26ai.</p> <p>In the Oracle SID field, enter SCP.</p> <p>In the Database hostname field, enter the host where the database is located.</p> <p>In the Oracle database password field, enter the password for the Oracle database administrative accounts on associated with the Database hostname.</p> <p>In the Database Port field, enter the port that is required to connect to the database host.</p> <p>In the Service database hostname field, enter the fully qualified service DB hostname.</p> <p>Note: For 26ai, set the Service database hostname field as scp.<remote database host shortname>.</p> |
| 18 | In the SMS Host name field, enter the qualified hostname for the SMS server used to configure the clients that will connect to the SMS server. |
| 19 | <p>Click Next.</p> <p>The Installation Summary screen appears.</p> |
| 20 | <p>Review the selections you have made in the preceding screens, and click Install.</p> <p>The Installation Progress screen appears.</p> |
| 21 | <p>Click Next.</p> <p>The Installation Complete screen appears.</p> |
| 22 | <p>Click Finish.</p> <p>(For 26ai on a remote database server setup) After installing SLC on the remote server, rename the IN directory to IN_SLC.</p> |
| 23 | <p>(Not required to run on the database node in a remote database installation) Log onto the SLC as the root user.</p> <pre>cd /IN/bin ./postinstallRoot.sh</pre> <p>Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations.</p> |

Installing NCC on the SLC with Testing Tools Node Using the GUI

Install NCC on an Oracle Linux 9.6 server.

Note:

- Ensure that SMS is installed before installing SLC with Test Tools.

- Solaris is not supported from 15.1 release.

To install NCC on the SLC with Testing Tools node:

| Step | Action |
|------|---|
| 1 | Log in as the root user. |
| 2 | <p>Create a NCC sub-directory in the <code>/var/spool/pkg</code> directory:</p> <pre>cd /var/spool/pkg mkdir NCC</pre> <p>Note: The amount of space available in this directory must be at least three times the size of the archive. For example, if the archive is 500 MB, the temporary directory should be at least 1500 MB.</p> |
| 3 | <p>Go to the Oracle software delivery Web site:</p> <p>http://edelivery.oracle.com/</p> <p>and download the NCC_v15_2_0_0_0_platform.zip software pack to the <code>/var/spool/pkg/NCC</code> directory, where <i>platform</i> is Linux.</p> |
| 4 | <p>Go to the <code>/var/spool/pkg/NCC</code> directory and unzip the NCC_v15_2_0_0_0_platform.zip file:</p> <pre>unzip NCC_v15_2_0_0_0_platform.zip</pre> |
| 5 | <p>Log in as the user (non-root) installing NCC and go to the <code>/var/spool/pkg/NCC</code> directory.</p> <p>Note: Ensure that the non-root user installing NCC has access to the esg and Oracle database group (for example, dba).</p> |
| 6 | <p>Run the following commands:</p> <pre>export DISPLAY=IP_address:0 export JAVA_HOME=Java_home</pre> <p>where:</p> <ul style="list-style-type: none"> • <i>IP_address</i> is the IP address of the computer on which the NCC GUI Installer appears. • <i>Java_home</i> is the directory in which JDK 21.0.9 is installed. |
| 7 | <p>Ensure that the SLC node meets all prerequisites by running the following command:</p> <pre>touch /IN/oraInst.loc java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -prereqchecker -silent -entryPoint slc</pre> |
| 8 | <p>Do one of the following:</p> <ul style="list-style-type: none"> • To access the Installer: <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc</pre> • To start the Installer and create a silent installer response file during the installation: <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -logLevel finest -record -destinationFile path</pre> <p>where <i>path</i> is the response file location.</p> <p>The Installer screen appears.</p> |

| Step | Action |
|------|---|
| 9 | <p>Click Next.</p> <p>The Installation Inventory screen appears.</p> <p>In the Inventory Directory field, enter the path to the Orainventory directory, or click Browse to select the directory.</p> <p>In the Operating System Group field, select group (esg) from the drop-down list.</p> <p>Click Next.</p> <p>The Installation Location screen appears.</p> |
| 10 | In the Name field, enter /IN . |
| 11 | <p>Click Next.</p> <p>The Installation Type screen appears.</p> <p>Note: The NCC installer creates an orainventory directory if it does not detect any installed Oracle products on the system. The orainventory directory contains information about all Oracle products installed on your system. You can find the default location of the orainventory directory by opening the /etc/orainst.loc (Linux) file.</p> |
| 12 | Select SLC With Test Tools to install the SLC application, the SLC with Testing Tools, and the SLC database. |
| 13 | <p>Click Next.</p> <p>The Oracle User screen appears.</p> |
| 14 | <p>In the Oracle DB Owner field, retain the default oracle, which is the user name with permissions to create the Oracle database instance.</p> <p>Verify the Oracle DB Group field.</p> <p>Specify the NCC runtime user in the Application Owner field.</p> <p>Click Next.</p> <p>The Database Server Paths screen appears.</p> |
| 15 | <p>Confirm one of the following:</p> <p>The database, schema, and application will be installed. Select this option to install all items on the same node. (Must be selected for the database node in a remote database installation also.)</p> <p>The database already exists and both the schema and application will be installed. Select this option if you have already created the database including datafiles on this or a remote node but not the database schema or application.</p> <p>The database and schema already exists and only the application will be installed. Select this option if the database and schema already exists on this or a remote node and you want to only install the application.</p> |
| 16 | <p>If you are installing all items on the same node:</p> <p>In the Base directory field, retain the default, /u01/app/oracle.</p> <p>In the Oracle home directory field, enter /u01/app/oracle/product/19.0.0 for 19c database.</p> <p>In the Oracle home directory field, enter /u01/app/oracle/product/23.0.0 for 26ai database.</p> <p>In the Datafile directory field, enter the path to the datafiles directory in which to create NCC database instance data files.</p> <p>In the Redolog directory field, enter the path to the redolog directory in which to create NCC database redo log files.</p> <p>For 26ai, set datafiles and redolog directory to /u01/app/oracle/oradata.</p> <p>Click Next.</p> <p>Select the database type.</p> |

| Step | Action |
|------|--|
| 17 | <p>If items already exist on the same or remote node: Select one of the below options:</p> <ol style="list-style-type: none"> If you select Standard Database option, configure the following: <p>In the Oracle database password field, enter the password for the Oracle database administrative accounts.</p> <p>In the Confirm password field, enter the password again to confirm.</p> <p>Note: If the password is less than 8 characters, a warning appears. You can click OK to proceed.</p> If you select RAC/Multi-tenant Database option (required for 26ai installation), configure the following: <p>In the Oracle client home directory field, enter <code>/u01/app/oracle/product/19.0.0</code> for 19c client.</p> <p>In the Oracle client home directory field, enter <code>/u01/app/oracle/product/23.0.0</code> for 26ai.</p> <p>In the Oracle SID field, enter SCP.</p> <p>In the Database hostname field, enter the host where the database is located.</p> <p>In the Oracle database password field, enter the password for the Oracle database administrative accounts on associated with the Database hostname.</p> <p>In the Database Port field, enter the port that is required to connect to the database host.</p> <p>In the Service database hostname field, enter the fully qualified service DB hostname.</p> <p>Note: For 26ai, set the Service database hostname field as scp.<remote database host shortname>.</p> |
| 18 | In the SMS Host name field, enter the qualified hostname for the SMS server used to configure the clients that will connect to the SMS server. |
| 19 | <p>Click Next.</p> <p>The Installation Summary screen appears.</p> |
| 20 | <p>Review the selections you have made in the preceding screens and click Install.</p> <p>The Installation Progress screen appears.</p> |
| 21 | <p>Click Next.</p> <p>The Installation Complete screen appears.</p> |
| 22 | <p>Click Finish.</p> <p>(For 26ai on a remote database server setup) After installing SLC on the remote server, rename the IN directory to IN_SLC.</p> |
| 23 | <p>(Not required to run on the database node in a remote database installation) Log onto the SLC as the root user.</p> <pre>cd /IN/bin ./postinstallRoot.sh</pre> <p>Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations.</p> |

Installing NCC on the VWS Node Using the GUI

Install NCC on an Oracle Linux 9.6 server.

Note:

- Ensure that SMS is installed before installing VWS.

- Solaris is not supported from 15.1 release.

To install NCC on a VWS node:

| Step | Action |
|------|---|
| 1 | Log in as the root user. |
| 2 | <p>Create a NCC sub-directory in the <code>/var/spool/pkg</code> directory:</p> <pre>cd /var/spool/pkg mkdir NCC</pre> <p>Note: The amount of space available in this directory must be at least three times the size of the archive. For example, if the archive is 500 MB, the temporary directory should be at least 1500 MB.</p> |
| 3 | <p>Go to the Oracle software delivery Web site:</p> <p>http://edelivery.oracle.com/</p> <p>and download the <code>NCC_v15_2_0_0_0_platform.zip</code> software pack to the <code>/var/spool/pkg/NCC</code> directory, where <i>platform</i> is Linux.</p> |
| 4 | <p>Go to the <code>/var/spool/pkg/NCC</code> directory and unzip the <code>NCC_v15_2_0_0_0_platform.zip</code> file:</p> <pre>unzip NCC_v15_2_0_0_0_platform.zip</pre> |
| 5 | <p>Log in as the user (non-root) installing NCC and go to the <code>/var/spool/pkg/NCC</code> directory.</p> <p>Note: Ensure that the non-root user installing NCC has access to the <code>esg</code> and Oracle database group (for example, <code>dba</code>).</p> |
| 6 | <p>Run the following commands:</p> <pre>export DISPLAY=IP_address:0 export JAVA_HOME=Java_home</pre> <p>where:</p> <ul style="list-style-type: none"> • <i>IP_address</i> is the IP address of the computer on which the NCC GUI appears. • <i>Java_home</i> is the directory in which JDK 21.0.9 is installed. |
| 7 | <p>Ensure that the VWS node meets all prerequisites by running the following command:</p> <pre>touch /IN/oraInst.loc java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -prereqchecker -silent -entryPoint vws</pre> |
| 8 | <p>Do one of the following:</p> <ul style="list-style-type: none"> • To access the Installer: <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc</pre> • To start the Installer and create a silent installer response file during the installation: <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -logLevel finest -record -destinationFile path</pre> <p>where <i>path</i> is the response file location.</p> <p>The Installer screen appears.</p> |

| Step | Action |
|------|---|
| 9 | <p>Click Next.</p> <p>The Installation Inventory screen appears.</p> <p>In the Inventory Directory field, enter the path to the OraInventory directory, or click Browse to select the directory.</p> <p>In the Operating System Group field, select group (esg) from the drop-down list.</p> <p>Click Next.</p> <p>The Installation Location screen appears.</p> |
| 10 | In the Name field, enter /IN . |
| 11 | <p>Click Next.</p> <p>The Installation Type screen appears.</p> <p>Note: The NCC installer creates an oralInventory directory if it does not detect any installed Oracle products on the system. The oralInventory directory contains information about all Oracle products installed on your system. You can find the default location of the oralInventory directory by opening the /etc/orainst.loc (Linux) file.</p> |
| 12 | Select VWS . |
| 13 | <p>Click Next.</p> <p>The Oracle User screen appears.</p> |
| 14 | <p>In the Oracle DB Owner field, retain the default oracle, which is the username with permissions to create the Oracle database instance.</p> <p>Verify the Oracle DB Group field.</p> <p>Specify the NCC runtime user in the Application Owner field.</p> <p>Click Next.</p> <p>The Database Server Paths screen appears.</p> |
| 15 | <p>Confirm one of the following:</p> <p>The database, schema, and application will be installed. Select this option to install all items on the same node. (Must be selected for the database node in a remote database installation also.)</p> <p>The database already exists and both the schema and application will be installed. Select this option if you have already created the database including datafiles on this or a remote node but not the database schema or application.</p> <p>The database and schema already exists and only the application will be installed. Select this option if the database and schema already exists on this or a remote node and you want to only install the application.</p> |
| 16 | <p>If you are installing all items on the same node:</p> <p>In the Base directory field, retain the default, /u01/app/oracle.</p> <p>In the Oracle home directory field, enter /u01/app/oracle/product/19.0.0 for 19c database.</p> <p>In the Oracle home directory field, enter /u01/app/oracle/product/23.0.0 for 26ai database.</p> <p>In the Datafile directory field, enter the path to the datafiles directory in which to create NCC database instance data files.</p> <p>In the Redolog directory field, enter the path to the redolog directory in which to create NCC database redo log files.</p> <p>For 26ai, set datafiles and redolog directory to /u01/app/oracle/oradata.</p> <p>Click Next.</p> <p>Select the database type.</p> |

| Step | Action |
|------|---|
| 17 | <p>If items already exist on the same or remote node: Select one of the below options:</p> <p>a. If you select Standard Database option, configure the following:</p> <p>In the Oracle database password field, enter the password for the Oracle database administrative accounts.</p> <p>In the Confirm password field, enter the password again to confirm.</p> <p>Note: If the password is less than 8 characters, a warning appears. You can click OK to proceed.</p> <p>b. If you select RAC/Multi-tenant Database option (required for 26ai installation), configure the following:</p> <p>In the Oracle client home directory field, enter <code>/u01/app/oracle/product/19.0.0</code> for 19c client.</p> <p>In the Oracle client home directory field, enter <code>/u01/app/oracle/product/23.0.0</code> for 26ai.</p> <p>In the Oracle SID field, enter E2BE.</p> <p>In the Database hostname field, enter the host where the database is located.</p> <p>In the Oracle database password field, enter the password for the Oracle database administrative accounts on associated with the Database hostname.</p> <p>In the Database Port field, enter the port that is required to connect to the database host.</p> <p>In the Service database hostname field, enter the fully qualified service DB hostname.</p> <p>Note: For 26ai, set the Service database hostname field as e2be.<remote database host shortname>.</p> |
| 18 | In the SMS Host name field, enter the qualified hostname for the SMS server used to configure the clients that will connect to the SMS server. |
| 19 | <p>Click Next.</p> <p>The VWS Config screen appears.</p> |
| 20 | Enter the information for VWS configuration. |
| 21 | In the SMS EDR Input directory field, enter the full name and path to the directory to store SMS EDR input files. |
| 22 | Select the Primary VWS node check box to install the primary node of a VWS pair. |
| 23 | <p>Click Next.</p> <p>The Installation Summary screen appears.</p> |
| 24 | <p>Review the selections you have made in the preceding screens and click Install.</p> <p>The Installation Progress screen appears.</p> |
| 25 | <p>Click Next.</p> <p>The Installation Complete screen appears.</p> |
| 26 | <p>Click Finish.</p> <p>(For 26ai on a remote database server setup) After installing VWS on the remote server, rename the IN directory to IN_VWS and rename the IN_SMS directory to IN (or create soflink as "ln -s IN_SMS IN").</p> |
| 27 | <p>(Not required to run on the database node in a remote database installation) Log onto the VWS as the root user.</p> <pre>cd /IN/bin ./postinstallRoot.sh</pre> <p>Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations.</p> |

| Step | Action |
|------|--|
| 28 | <p>(Not required to run on the database node in a remote database installation) Log onto the VWS as the NCC_runtime user.</p> <pre>cd /IN/bin ./postinstallUser.sh</pre> <p>The script will prompt for information to be used as part of the runtime configuration.</p> <p>Not: You can reuse the script at any time to complete or retry failures occurring on previous invocations.</p> |

Installing NCC in Silent Mode

Use silent install mode when you are installing NCC using the same configuration repeatedly. Silent install mode does not use the GUI, and it runs in the background.

About the Response File

A response file contains answers to installation questions that you would otherwise provide in an interactive installation session. Each answer is stored as a value for a variable identified in the response file.

You can generate a response file that contains the parameters and values during the NCC GUI installation.

To generate a complete response file, run the following command to launch the Installer in the GUI mode:

```
java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -logLevel finest -
record -destinationFilePath
```

where *destinationFilePath* is the response file location.

Note: The generated response file does not have a user password for security reasons. You must add the following parameters manually to the response file:

```
ORACLE_DATABASE_PASSWORD
ORACLE_DATABASE_PASSWORD_CONFIRM
```

```
NCC_SCREENINGS_SU_PASSWORD
NCC_SCREENINGS_SU_PASSWORD_CONFIRM
```

```
PI_ADMIN_PASSWORD
PI_ADMIN_PASSWORD_CONFIRM
```

where:

- *password* is the password for the Oracle database, NCC screens, and PI Admin.
- *password_confirm* is the same password entered for the Oracle database, NCC screens, and PI Admin.

Installing NCC in Silent Mode

To install NCC in silent mode:

| Step | Action |
|------|---|
| 1 | Create a copy of the <i>response</i> file that was generated during the GUI installation and open it in a text editor. |
| 2 | Enter the values in the parameters to reflect the NCC installation requirements. Note: In silent install mode, the NCC installer treats incorrect context, format, or type values within a response file as if no value were specified. |
| 3 | Save and close the file. |
| 4 | Go to the <i>/IN</i> directory and run the following command: <pre>java -jar ./nccInstaller_Platform.jar -invPtrLoc /IN/oraInst.loc -logLevel finest -silent -responseFile path</pre> where <i>path</i> is the NCC response file name and location. For example: <pre>\${JAVA_HOME}/bin/java -jar ./nccInstaller_Linux.jar -invPtrLoc /IN/oraInst.loc -logLevel finest -silent -responseFile /tmp/smsinstallresponse.rsp</pre> The installation runs silently in the background. |

Following install on the SMS

Note: You do not need to run the following steps on the database node in a remote database installation.

| Step | Action |
|------|---|
| 1 | Log onto the SMS as the root user. <pre>cd /IN/bin</pre> <pre>./postinstallRoot.sh [-n]</pre> where <i>-n</i> is an optional flag. It is used to indicate if NCC will be installed without a VWS node. Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations. |
| 2 | Log onto the SMS as the NCC_runtime user. <pre>cd /IN/bin</pre> <pre>./postinstallUser.sh</pre> The script will prompt for information to be used as part of the runtime configuration. Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations. |

Following install on the SLC

Note: You do not need to run the following steps on the database node in a remote database installation.

| Step | Action |
|------|---|
| 1 | Log onto the SLC as the root user. <pre>cd /IN/bin</pre> <pre>./postinstallRoot.sh</pre> <p>Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations.</p> |

Following install on the VWS

Note: You do not need to run the following steps on the database node in a remote database installation.

| Step | Action |
|------|---|
| 1 | Log onto the VWS as the root user. <pre>cd /IN/bin</pre> <pre>./postinstallRoot.sh</pre> <p>Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations.</p> |
| 2 | Log onto the VWS as the NCC_runtime user. <pre>cd /IN/bin</pre> <pre>./postinstallUser.sh</pre> <p>The script will prompt for information to be used as part of the runtime configuration.</p> <p>Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations.</p> |

Installing NCC (Application Only) on the SMS Node Using the GUI (For 26ai)

Install NCC on an Oracle Linux 9.6 server.

Note: Solaris is not supported from 15.1 release.

To install NCC on an SMS node:

| Step | Action |
|------|---|
| 1 | Log in as the root user. |
| 2 | Create a NCC sub-directory in the <code>/var/spool/pkg</code> directory: <pre>cd /var/spool/pkg</pre> <pre>mkdir NCC</pre> <p>Note: The amount of space available in this directory must be at least three times the size of the archive. For example, if the archive is 500 MB, the temporary directory should be at least 1500 MB.</p> |

| Step | Action |
|------|--|
| 3 | Go to the Oracle software delivery Web site: http://edelivery.oracle.com/ and download the <code>NCC_v15_2_0_0_0_platform.zip</code> software pack to the <code>/var/spool/pkg/NCC</code> directory, where <i>platform</i> is Linux . |
| 4 | Go to the <code>/var/spool/pkg/NCC</code> directory and unzip the <code>NCC_v15_2_0_0_0_platform.zip</code> file: <code>unzip NCC_v15_2_0_0_0_platform.zip</code> |
| 5 | Log in as the user (non-root) installing NCC. Note: Ensure that the non-root user installing NCC has access to the <code>esg</code> and Oracle database group (for example, <code>dba</code>). |
| 6 | Run the following commands: <code>export DISPLAY=IP_address:0</code> <code>export JAVA_HOME=Java_home</code> where: <ul style="list-style-type: none"> <code>IP_address</code> is the IP address of the computer on which you run the SMS GUI. <code>Java_home</code> is the directory in which JDK 21.0.9 is installed. |
| 7 | Ensure that the SMS node meets all prerequisites by running the following commands: <code>touch /IN/oraInst.loc</code> <code>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -prereqchecker -silent -entryPoint sms</code> |
| 8 | Do one of the following: <ul style="list-style-type: none"> To start the Installer: <code>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc</code> To start the Installer and create a silent installer response file during the installation: <code>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -logLevel finest -record -destinationFile path</code> where <i>path</i> is the response file location. <p>The installer screen appears.</p> |
| 9 | Click Next . The Installation Inventory screen appears. In the Inventory Directory field, enter the path to the <code>Orainventory</code> directory, or click Browse to select the directory. In the Operating System Group field, select group (<code>esg</code>) from the drop-down list. Click Next . The Installation Location screen appears. |
| 10 | In the Name field, enter <code>/IN</code> . |
| 11 | Click Next . The Installation Type screen appears. Note: The NCC installer creates an <code>orainventory</code> directory if it does not detect any installed Oracle products on the system. The <code>orainventory</code> directory contains information about all Oracle products installed on your system. You can find the default location of the <code>orainventory</code> directory by opening the <code>/etc/oraInst.loc</code> (Linux) file. |
| 12 | Select SMS . |

| Step | Action |
|------|--|
| 13 | Click Next . The Oracle User screen appears. |
| 14 | In the Oracle DB Owner field, retain the default oracle , which is the username with permissions to create the Oracle database instance. Verify the Oracle DB Group field. Specify the NCC runtime user in the Application Owner field. Click Next . The Database Location screen appears. |
| 15 | Select the following: The database and schema already exists and only the application will be installed. Select this option if the database and schema already exists on this or a remote node and you want to only install the application. |
| 16 | Click Next . Select the RAC/Multi-tenant Database option. Click Next . |
| 17 | Configure the following: In the Oracle client home directory field, enter /u01/app/oracle/product/23.0.0 . In the Oracle SID field, enter SMF . In the Database hostname field, enter the host where the database is located. In the Oracle database password field, enter the password as entered in the remote database server for smf database user. In the Database Port field, enter the port that is required to connect to the database host. In the Service database hostname field, enter the fully qualified service DB hostname. Note: In the Service database hostname field, enter smf.<remote database host shortname> . |
| 18 | In the Screen superuser password field, enter the password for the SMS GUI administrator account. |
| 19 | In the Confirm password field, enter the password again to confirm. |
| 20 | Click Next . The PI Admin screen appears. |
| 21 | In the PI admin password field, enter the password for the PI administrator user account. |
| 22 | In the Confirm password field, enter the password again to confirm. |
| 23 | Click Next . The SMS EDR Paths screen appears. |
| 24 | In the CDR Loader Input directory field, retain the default path to the directory of a single system to store CDR input files. |
| 25 | In the CDR Loader Output directory field, retain the default path to the directory of a single system to store CDR output files. |
| 26 | Click Next . The Default Template Screen appears. If you want the default templates to be installed, check the Install PCST checkbox, else uncheck the Install PCST checkbox. |

| Step | Action |
|------|--|
| 27 | Click Next . The System Currency Details screen appears. |
| 28 | Set the following fields: Base Value - default is 100 Big Symbol - default is \$ Little Symbol - default is c Separator - default is . |
| 29 | Click Next . Prerequisite check screen appears. |
| 30 | Based on the OS, few prerequisite checks are performed on clicking Next . The Installation Summary screen appears. |
| 31 | Review the selections you have made in the preceding screens, and click Install . The Installation Progress screen appears. |
| 32 | Click Next . The Installation Complete screen appears. |
| 33 | Click Finish . |
| 34 | Log onto the SMS as the root user. <code>cd /IN/bin</code> <code>./postinstallRoot.sh [-n]</code> where -n is an optional flag. It is used to indicate if NCC will be installed without a VWS node. Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations. |
| 35 | Log onto the SMS application node as NCC_runtime user (the user that was given in step 15 for application owner field). <code>cd /IN/bin</code> <code>./postinstallUser.sh</code> The script will prompt for information to be used as part of the runtime configuration. Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations. |

Installing NCC (Application Only) on the SLC Node Using the GUI (For 26ai)

Install NCC on an Oracle Linux 9.6 server.

Note:

- Ensure that SMS is installed before installing SLC.
- Solaris is not supported from 15.1 release.

To install NCC on the SLC node:

| Step | Action |
|------|--------------------------|
| 1 | Log in as the root user. |

| Step | Action |
|------|--|
| 2 | <p>Create a NCC sub-directory in the <code>/var/spool/pkg</code> directory:</p> <pre>cd /var/spool/pkg mkdir NCC</pre> <p>Note: The amount of space available in this directory must be at least three times the size of the archive. For example, if the archive is 500 MB, the temporary directory should be at least 1500 MB.</p> |
| 3 | <p>Go to the Oracle software delivery Web site: http://edelivery.oracle.com/ and download the NCC_v15_2_0_0_0_platform.zip software pack to the <code>/var/spool/pkg/NCC</code> directory, where <i>platform</i> is Linux.</p> |
| 4 | <p>Go to the <code>/var/spool/pkg/NCC</code> directory and unzip the NCC_v15_2_0_0_0_platform.zip file:</p> <pre>unzip NCC_v15_2_0_0_0_platform.zip</pre> |
| 5 | <p>Log in as the user (non-root) installing NCC, and go to the <code>/var/spool/pkg/NCC</code> directory.</p> <p>Note: Ensure that the non-root user installing NCC has access to the <code>esg</code> and Oracle database group (for example, <code>dba</code>).</p> |
| 6 | <p>Run the following commands:</p> <pre>export DISPLAY=IP_address:0 export JAVA_HOME=Java_home</pre> <p>where:</p> <ul style="list-style-type: none"> <code>IP_address</code> is the IP address of the computer on which the NCC GUI installer appears. <code>Java_home</code> is the directory in which JDK 21.0.9 is installed. |
| 7 | <p>Ensure that the SLC node meets all prerequisites by running the following command:</p> <pre>touch /IN/oraInst.loc</pre> <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -prereqchecker -silent -entryPoint slc</pre> |
| 8 | <p>Do one of the following:</p> <ul style="list-style-type: none"> To access the Installer: <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc</pre> To start the Installer and create a silent installer response file during the installation: <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -logLevel finest -record -destinationFile path</pre> where <i>path</i> is the response file location. <p>The Installer screen appears.</p> |
| 9 | <p>Click Next.</p> <p>The Installation Inventory screen appears.</p> <p>In the Inventory Directory field, enter the path to the <code>Orainventory</code> directory, or click Browse to select the directory.</p> <p>In the Operating System Group field, select group (<code>esg</code>) from the drop-down list.</p> <p>Click Next.</p> <p>The Installation Location screen appears.</p> |
| 10 | <p>In the Name field, enter <code>/IN</code>.</p> |

| Step | Action |
|------|---|
| 11 | <p>Click Next.</p> <p>The Installation Type screen appears.</p> <p>Note: The NCC installer creates an oralnventory directory if it does not detect any installed Oracle products on the system. The oralnventory directory contains information about all Oracle products installed on your system. You can find the default location of the oralnventory directory by opening the /etc/orainst.loc (Linux) file.</p> |
| 12 | Select SLC or SLC with Test Tools . |
| 13 | <p>Click Next.</p> <p>The Oracle User screen appears.</p> |
| 14 | <p>In the Oracle DB Owner field, retain the default oracle, which is the user name with permissions to create the Oracle database instance.</p> <p>Verify the Oracle DB Group field.</p> <p>Specify the NCC runtime user in the Application Owner field.</p> <p>Click Next.</p> <p>The Database Server Paths screen appears.</p> |
| 15 | <p>Select the following:</p> <p>The database and schema already exists and only the application will be installed. Select this option if the database and schema already exists on this or a remote node and you want to only install the application.</p> |
| 16 | <p>Click Next.</p> <p>Select the RAC/Multi-tenant Database option.</p> <p>Click Next.</p> |
| 17 | <p>Configure the following:</p> <p>In the Oracle client home directory field, enter /u01/app/oracle/product/23.0.0.</p> <p>In the Oracle SID field, enter SCP.</p> <p>In the Database hostname field, enter the host where the database is located.</p> <p>In the Oracle database password field, enter the password for the Oracle database administrative accounts on associated with the Database hostname.</p> <p>In the Database Port field, enter the port that is required to connect to the database host.</p> <p>In the Service database hostname field, enter the fully qualified service DB hostname.</p> <p>Note: In the Service database hostname field, enter scp.<remote database host shortname>.</p> |
| 18 | In the SMS Host name field, enter the fully qualified hostname of the SMS application server used to configure the clients that will connect to the SMS server. |
| 19 | <p>Click Next.</p> <p>The Installation Summary screen appears.</p> |
| 20 | <p>Review the selections you have made in the preceding screens, and click Install.</p> <p>The Installation Progress screen appears.</p> |
| 21 | <p>Click Next.</p> <p>The Installation Complete screen appears.</p> |
| 22 | Click Finish . |

| Step | Action |
|------|---|
| 23 | <p>Log onto the SLC application node as the root user.</p> <pre>cd /IN/bin ./postinstallRoot.sh</pre> <p>Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations.</p> |

Installing NCC (Application Only) on the VWS Node Using the GUI (For 26ai)

Install NCC on an Oracle Linux 9.6 server.

Note:

- Ensure that SMS is installed before installing VWS.
- Solaris is not supported from 15.1 release.

To install NCC on a VWS node:

| Step | Action |
|------|--|
| 1 | Log in as the root user. |
| 2 | <p>Create a NCC sub-directory in the <code>/var/spool/pkg</code> directory:</p> <pre>cd /var/spool/pkg mkdir NCC</pre> <p>Note: The amount of space available in this directory must be at least three times the size of the archive. For example, if the archive is 500 MB, the temporary directory should be at least 1500 MB.</p> |
| 3 | <p>Go to the Oracle software delivery Web site:</p> <p>http://edelivery.oracle.com/</p> <p>and download the NCC_v15_2_0_0_0_platform.zip software pack to the <code>/var/spool/pkg/NCC</code> directory, where <i>platform</i> is Linux.</p> |
| 4 | <p>Go to the <code>/var/spool/pkg/NCC</code> directory and unzip the NCC_v15_2_0_0_0_platform.zip file:</p> <pre>unzip NCC_v15_2_0_0_0_platform.zip</pre> |
| 5 | <p>Log in as the user (non-root) installing NCC, and navigate to the <code>/var/spool/pkg/NCC</code> directory.</p> <p>Note: Ensure that the non-root user installing NCC has access to the <code>esg</code> and Oracle database group (for example, <code>dba</code>).</p> |
| 6 | <p>Run the following commands:</p> <pre>export DISPLAY=IP_address:0 export JAVA_HOME=Java_home</pre> <p>where:</p> <ul style="list-style-type: none"> • <i>IP_address</i> is the IP address of the computer on which the NCC GUI appears. • <i>Java_home</i> is the directory in which JDK 21.0.6 is installed. |

| Step | Action |
|------|---|
| 7 | <p>Ensure that the VWS node meets all prerequisites by running the following command:</p> <pre>touch /IN/oraInst.loc</pre> <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -prereqchecker -silent -entryPoint vws</pre> |
| 8 | <p>Do one of the following:</p> <ul style="list-style-type: none"> To access the Installer: <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc</pre> To start the Installer and create a silent installer response file during the installation: <pre>java -jar ./nccInstaller_platform.jar -invPtrLoc /IN/oraInst.loc -logLevel finest -record -destinationFile path</pre> <p>where <i>path</i> is the response file location.</p> <p>The Installer screen appears.</p> |
| 9 | <p>Click Next.</p> <p>The Installation Inventory screen appears.</p> <p>In the Inventory Directory field, enter the path to the OraInventory directory, or click Browse to select the directory.</p> <p>In the Operating System Group field, select group (esg) from the drop-down list.</p> <p>Click Next.</p> <p>The Installation Location screen appears.</p> |
| 10 | <p>In the Name field, enter /IN.</p> |
| 11 | <p>Click Next.</p> <p>The Installation Type screen appears.</p> <p>Note: The NCC installer creates an oralInventory directory if it does not detect any installed Oracle products on the system. The oralInventory directory contains information about all Oracle products installed on your system. You can find the default location of the oralInventory directory by opening the /etc/oraInst.loc (Linux) file.</p> |
| 12 | <p>Select VWS.</p> |
| 13 | <p>Click Next.</p> <p>The Oracle User screen appears.</p> |
| 14 | <p>In the Oracle DB Owner field, retain the default oracle, which is the username with permissions to create the Oracle database instance.</p> <p>Verify the Oracle DB Group field.</p> <p>Specify the NCC runtime user in the Application Owner field.</p> <p>Click Next.</p> <p>The Database Server Paths screen appears.</p> |
| 15 | <p>Select the following:</p> <p>The database and schema already exists and only the application will be installed. Select this option if the database and schema already exists on this or a remote node and you want to only install the application.</p> |
| 16 | <p>Click Next.</p> <p>Select the RAC/Multi-tenant Database option.</p> <p>Click Next.</p> |

| Step | Action |
|------|---|
| 17 | <p>Configure the following:</p> <p>In the Oracle client home directory field, enter <code>/u01/app/oracle/product/23.0.0</code>.</p> <p>In the Oracle SID field, enter E2BE.</p> <p>In the Database hostname field, enter the host where the database is located.</p> <p>In the Oracle database password field, enter the password for the Oracle database administrative accounts on associated with the Database hostname.</p> <p>In the Database Port field, enter the port that is required to connect to the database host.</p> <p>In the Service database hostname field, enter the fully qualified service DB hostname.</p> <p>Note: In the Service database hostname field, enter e2be.<remote database host shortname>.</p> |
| 18 | In the SMS Host name field, enter the fully qualified hostname for the SMS application server used to configure the clients that will connect to the SMS server. |
| 19 | <p>Click Next.</p> <p>The VWS Config screen appears.</p> |
| 20 | Enter the information for VWS configuration. |
| 21 | In the SMS EDR Input directory field, enter the full name and path to the directory to store SMS EDR input files. |
| 22 | Select the Primary VWS node check box to install the primary node of a VWS pair. |
| 23 | <p>Click Next.</p> <p>The Installation Summary screen appears.</p> |
| 24 | <p>Review the selections you have made in the preceding screens, and click Install.</p> <p>The Installation Progress screen appears.</p> |
| 25 | <p>Click Next.</p> <p>The Installation Complete screen appears.</p> |
| 26 | Click Finish . |
| 27 | <p>Log onto the VWS as the root user.</p> <pre>cd /IN/bin ./postinstallRoot.sh</pre> <p>Note: You can reuse the script at any time to complete or retry failures occurring on previous invocations.</p> |
| 28 | <p>Log onto the VWS application node as NCC_runtime user.</p> <pre>cd /IN/bin ./postinstallUser.sh</pre> <p>The script will prompt for information to be used as part of the runtime configuration.</p> <p>Not: You can reuse the script at any time to complete or retry failures occurring on previous invocations.</p> |

About Installation Logs

You can check the log files in the **oralInventory/logs** directory. The default location of the **oralInventory** directory is in the **/IN/oralnst.loc** file.

Use the following log files to monitor installation and post-installations:

- `installActionTimeStamp.log`
- `oralInstallTimeStamp.err`
- `oralInstallTimeStamp.out`
- `silentInstallTimeStamp.log` (for the silent mode installation)

where *TimeStamp* is the date and time the log file was created.

The database schema installation log files for NCC are available in `/IN/logs` directory.

Removing Files After a Failed Installation

If `ncclnInstaller_platform.jar` fails during the installation process, some NCC files may remain on your system.

Follow these steps to remove any NCC files that remain on your system after a failed installation.

| Step | Action |
|------|---|
| 1 | <p>Note: For the 26ai setup, do not run the <code>removeDatabase.sh</code> script on the remote database server or the application server.</p> <p>As root user, remove any remaining NCC files by running the following command: Go to the <code>/IN/bin</code> directory.</p> <pre>./removeDatabase.sh ./removeApplication.sh</pre> <p>Remove the <code>inventory.lock</code> file from the <code>/u01/app/orainventory/locks</code> directory.</p> |

Additional Notes (for 26ai)

To remove any remaining NCC files after a failed installation on the remote database node:

Change to the `IN` directory for the specific application (SMS, SLC, or VWS); for example, SLC.

As `<ncc_install_user>` user, rename the folder (example: `IN_SLC`) back to `IN`.

```
cd /IN/bin
```

Run `sudo ./removeApplication.sh` to remove only the application.

Do not use `removeDatabase.sh` to remove databases in 26ai. To remove a specific database after a failed installation (for example, SCP database of SLC) or to prepare for reinstallation, follow the steps below:

```
#su - oracle
export ORACLE_SID=<CDB name used while running the
create_MultiTenantDB_structure.sh script>
sqlplus / as sysdba
```

```
SQL>Alter pluggable database SCP close immediate;
SQL>Drop pluggable database SCP including datafiles;
```

Launch the OUI installer as specified in the section *Installing NCC on the SLC Node Using the GUI* to install SLC with the SCP database and schema.

To remove any remaining NCC files after a failed installation on application nodes (SMS, SLC, or VWS):

```
cd /IN/bin
```

```
sudo ./removeApplication.sh
```

Do not run **removeDatabase.sh** on application nodes; they only use the 26ai client to connect to a remote database.

Post-installation on the Application Node (26ai Client) and the Remote Database Node (26ai Database Server)

- Create the softlinks (if not already present) on the application nodes (SMS, SLC, and VWS) running the 26ai client before running the post-installation steps.

```
cd /scratch/u01/app/oracle/product/23.0.0/lib

ln -s libclntsh.so libclntsh.so.19.1
ln -s libclntshcore.so libclntshcore.so.19.1

cd /usr/lib/oracle/21/client64/lib/ (If the path exists)

ln -s libclntsh.so libclntsh.so.19.1
ln -s libclntshcore.so libclntshcore.so.19.1
```

- If the IN_SMS folder was renamed to IN (or a softlink from IN to IN_SMS was created), update the ownership of the SMS files under /IN/service_packages to run maintenance scripts on the remote database server. Perform the following steps on the remote database server in the directories listed below.
 - SMS – All files and folder present inside this folder should have smf_oper:esg owner and group
 - CCSVCHRPART – All files and folder present inside this folder should have oracle:esg owner and group
 - CCSPART – This folder and all files and folder present inside this folder should have oracle:esg owner and group
 - CCS – All files and folder present inside this folder should have smf_oper:esg owner and group
- The following maintenance cron jobs must be set up for the oracle user on the remote database server. If they are not present, configure them as follows:

```
▪ Switch to the oracle user on the remote database server.
su - oracle

crontab -e
```

CDRs Partitions

```
30 * * * * ( . /IN/service_packages/CCS/.profile ;
/IN/service_packages/CCSPART/bin/CCSPART_capacity_monitor.sh ) >
/IN/service_packages/CCSPART/tmp/CCSPART_capacity_monitor.sh.log 2>&1

30 7 * * * ( . /IN/service_packages/CCS/.profile ;
/IN/service_packages/CCSPART/bin/CCSPART_log_cleaner.sh ) >
/IN/service_packages/CCSPART/tmp/CCSPART_log_cleaner.sh.log 2>&1

32 1 * * * ( . /IN/service_packages/CCS/.profile ;
/IN/service_packages/CCSPART/bin/CCSPART_maintenance.sh ) >
/IN/service_packages/CCSPART/tmp/CCSPART_maintenance.sh.log 2>&1

0 2 * * * ( . /IN/service_packages/CCS/.profile ;
/IN/service_packages/CCSPART/bin/CCSPART_statistics.sh ) >
/IN/service_packages/CCSPART/tmp/CCSPART_statistics.sh.log 2>&1
```

Voucher Partitions

```
40 * * * * ( . /IN/service_packages/CCS/.profile ;  
/IN/service_packages/CCSVCHRPART/bin/CCSVCHRPART_capacity_monitor.sh )  
>  
/IN/service_packages/CCSVCHRPART/tmp/CCSVCHRPART_capacity_monitor.sh.1  
og 2>&1  
  
20 7 * * * ( . /IN/service_packages/CCS/.profile ;  
/IN/service_packages/CCSVCHRPART/bin/CCSVCHRPART_log_cleaner.sh ) >  
/IN/service_packages/CCSVCHRPART/tmp/CCSVCHRPART_log_cleaner.sh.log  
2>&1  
  
30 2 * * * ( . /IN/service_packages/CCS/.profile ;  
/IN/service_packages/CCSVCHRPART/bin/CCSVCHRPART_maintenance.sh ) >  
/IN/service_packages/CCSVCHRPART/tmp/CCSVCHRPART_maintenance.sh.log  
2>&1  
  
0 3 * * * ( . /IN/service_packages/CCS/.profile ;  
/IN/service_packages/CCSVCHRPART/bin/CCSVCHRPART_statistics.sh ) >  
/IN/service_packages/CCSVCHRPART/tmp/CCSVCHRPART_statistics.sh.log  
2>&1
```

Post-Installation Tasks

Overview

Introduction

This chapter describes the post-installation tasks you must perform after installing Oracle Communications Network Charging and Control (NCC).

In this chapter

This chapter contains the following topics.

| | |
|--|----|
| About Post-Installation Tasks | 87 |
| Post-Installation Initial Configuration | 88 |
| Setting Up CDR Storage | 93 |
| Setting Up Voucher Storage | 93 |
| Enabling SSL Connections to the Database | 94 |

About Post-Installation Tasks

Post Installation Initial Configuration Tasks

The post-installation configuration tasks set the initial configuration for each NCC node. You should perform these tasks after completing the NCC installation on all nodes.

See *Post-Installation Initial Configuration* (on page 88) for more information.

About CDR Storage Configuration Tasks

The call data records (CDRs) generated by the system will be stored in the database. On production deployments, you should configure table partitioning for the CCS_BE_CDR table to define the following:

- The number of files needed each week to store CDR data
- The number of weeks to hold CDR data before it is purged from the database
- The location for the CDR data files

For details on CDR table partitioning configuration, see *Setting Up CDR Storage* (on page 93).

Note: For more information on CDR and EDR records, and how they are generated, see *Event Detail Record Reference Guide*.

About SSL Configuration Tasks

NCC supports secure network logins through Secure Socket Layer (SSL) connections from the NCC UI to the database. You specify whether SSL connections to the database are enabled on your system by setting the `jnlp.sms.EncryptedSSLConnection` in the script (`.bat` or `.sh`). At installation, this property is set to true, and SSL connections to the database are enabled by default. To disable SSL connections to the database, set `jnlp.sms.EncryptedSSLConnection` to false. See *Disabling SSL Connections to the SMS Database* (on page 88) for more information.

If you plan to use SSL connections to the database, you must perform a number of additional configuration tasks. See *Enabling SSL Connections to the Database* (on page 94) for more information.

Disabling SSL Connections to the SMS Database

Follow these steps to disable SSL connections to the database.

| Step | Action |
|------|---|
| 1 | Open the <code>smsGui.bat/smsGui.sh</code> , <code>acsGui.sh/acsGui.bat</code> , <code>vpnGui.sh/vpnGui.bat</code> , and <code>ccpGui.sh/ccpGui.bat</code> files on the SMS node. The <code>smsGui.bat/smsGui.sh</code> , <code>acsGui.sh/acsGui.bat</code> , and <code>vpnGui.sh/vpnGui.bat</code> files are located in the <code>/IN/html</code> directory. The <code>ccpGui.sh/ccpGui.bat</code> files is located in the <code>/IN/html/ccp</code> directory. |
| 2 | Set the <code>jnlp.sms.EncryptedSSLConnection</code> property to false by adding the following entry: <code>-Djnlp.sms.EncryptedSSLConnection="false"</code> |
| 3 | Save and close the file. |

To test without configuring secure login, turn off the security checking in the script.

For example, set the following in the `smsGui.bat/smsGui.sh` file:

```
-Djnlp.sms.EncryptedSSLConnection="false"
```

Configuring Variables in Scripts

You must set the value for GPG and GPG_HOME variables in the following scripts:

- `/IN/service_packages/CCS/.profile-sms`
- `ccsAccountWithPrivacy.sh`
- `ccsVoucherStartup.sh`

Example:

```
export GPG="/bin/gpg"
```

```
export GPG_HOME="/IN/service_packages/SMS/.gnupg"
```

Post-Installation Initial Configuration

About Initial Configuration Tasks

Perform the following initial configuration tasks after completing the NCC installation on all nodes:

- Set up IP addresses and hostnames to servers. See *Setting IP Addresses and Hostnames* (on page 89).
- Update the tablespace storage allocation on each node in accordance with system implementation type. For example, a large production system will require greater storage allocation than a small production system. See *Update Oracle Tablespace Storage* (on page 89).
- Update Oracle SGA parameters on each node. See *Update Oracle SGA Parameters* (on page 90).
- Update the Oracle `cpu_count` parameter. See *Update Oracle cpu_count Parameter* (on page 90).
- Update the Oracle Database default profile password for life time. See *Update Oracle Database Default Profile Password Life Time* (on page 90).
- Set shared memory limits for the NCC system. See *Setting Shared Memory Limits* (on page 90).
- Set the number of database connections. See *Setting the Number of Connections to the Database* (on page 91).

- If you want to use Internet Protocol version 6 (IPv6) addresses, update the **eserv.config** file with the configuration for CORBA services. See *About CORBA Services Configuration for IPv6* (on page 92).

Setting IP Addresses and Hostnames

Ensure that the **/etc/hosts** file on all nodes includes entries for all hosts and their aliases. Some host aliases are automatically defined when you install NCC. Therefore, you should include at least the following predefined host entries in the **/etc/hosts** file.

- `sms_host sms usms usms.CdrPush`
- `be_host_1 be1`
- `scp_host scp uas1 acsStatsMaster uas.ccsSSMMaster`
- `be_host_2 be2`

where:

- `sms_host` is the IP address for the SMS node
- `be_host_1` is the IP address for the primary VWS node
- `scp_host` is the IP address for the SLC node
- `be_host_2` is the IP address for the secondary VWS node

Perform these steps on each node to set up IP addresses and hostnames for the servers.

| Step | Action |
|------|---|
| 1 | Log in to the node. |
| 2 | <p>Configure all network interfaces in the /etc/hosts file. Refer to your network plan for configuration values. See <i>Network Planning</i> (on page 6) for more information.</p> <p>Example /etc/hosts file</p> <pre>localhost 127.0.0.1 localhost 192.68.44.136 be1 192.68.44.130 sms usms usms.CdrPush 192.68.44.133 scp uas1 acsStatsMaster uas.ccsSSMMaster 192.68.44.139 be2</pre> |
| 3 | <p>For platforms that are built on a zone server, modify the loop-back interface (lo0) and localhost entries to remove any association with the server hostname.</p> <p>For example, change the following entry from:</p> <pre>::1 pte69-zone1 localhost 127.0.0.1 pte69-zone1 localhost loghost</pre> <p>to this:</p> <pre>::1 localhost 127.0.0.1 localhost loghost</pre> |
| 4 | On the SMS node, restart the smsMaster process. |

Update Oracle Tablespace Storage

On each node in turn, update the tablespace storage allocation on the database instance on the node, to suit your deployment. Add or resize data files as required. See your Oracle Database administrator for information on resizing your tablespaces.

Update Oracle SGA Parameters

On each node in turn, update the Oracle SGA parameters for the database instance on the node to suit your deployment.

Update Oracle `cpu_count` Parameter

`cpu_count` specifies the number of CPUs available for Oracle Database to use. This parameter greatly affects the size of **Startup Overhead In Shared Pool** and is therefore set to 4 in the default `init.ora` files installed by NCC.

The `cpu_count` parameter may either be unset allowing Oracle Database to use all CPUs be tuned for a specific target system. Because this may increase the size of **Startup Overhead In Shared Pool**, the `shared_pool_size` parameter must be updated accordingly. The recommended initial value for `shared_pool_size` is **Startup Overhead In Shared Pool** + 256M.

The current size of the **Startup Overhead In Shared Pool** can be retrieved with the following SQL query:

```
select * from v$sgainfo where name = 'Startup overhead in Shared Pool';
```

See the chapter on configuring memory manually in *Oracle Database Administrator's Guide* for more information about specifying the shared pool size for your database.

Review Oracle `lock_sga` Parameter

On some hardware and operating system combinations, the `lock_sga` parameter may be set to TRUE to prevent System Global Area (SGA) memory swapping and paging, and so improving database performance.

Note:

- If setting `lock_sga` to TRUE is not supported by the hardware and operating system combination, the database may fail to start if `lock_sga` is TRUE. Therefore `lock_sga` is set to FALSE in the default `init.ora` files installed by NCC.
- If `lock_sga` is set to TRUE on systems with insufficient memory, other processes may reduce in performance due to non-SGA memory swapping.

See the chapter on tuning the System Global Area in *Oracle Database Administrator's Guide* for more information on the `lock_sga` parameter.

Update Oracle Database Default Profile Password Life Time

An Oracle database user is created for each NCC user based on the default user profile in the database. The default profile includes a password expiration duration of 180 DAYS for Oracle 19c databases.

When using Oracle 19c databases, set the default profile `PASSWORD_LIFE_TIME` parameter to **UNLIMITED** before creating NCC users to avoid login errors due to expired passwords. If your security policy requires user password changes at regular intervals you must implement a procedure allowing users to change their passwords before expiration to prevent access failure. See *Oracle Database Security Guide* for the version of Oracle database you are using for a detailed description of how to use password management and protection.

Setting Shared Memory Limits

On Linux, follow these steps on each node to set shared memory limits for the NCC system.

- 1 Determine the sum of process parameters for all database instances on the system, the overhead for Oracle background processes, the system and other application requirements.
- 2 Set `semms` (total semaphores system-wide) to the larger of the value in 1 or 32000.
- 3 Set `semmsl` (semaphores per set) to 250.

- 4 Set `semnmi` (total semaphore sets) to `semmns/semmsl` rounded up to the nearest multiple of 1024.
- 5 For Linux and Oracle 19c/26ai, set the maximum number of asynchronous I/O requests allowed in `/etc/sysctl.conf` as follows:

```
fs.aio-max-nr = 3145728
```

After changing the `/etc/sysctl.conf`, run the following command as root to set the values in the system:

```
# /sbin/sysctl -p /etc/sysctl.conf
```

Setting the Number of Connections to the Database

Oracle database static parameters are defined in the `initSMF.ora` file located in the `$ORACLE_HOME/dbs` directory.

The `processes` parameter in the Static Parameters section of `initSMF.ora` defines the maximum number of connections allowed to the Oracle database. For a NCC installation, set this parameter to 400 or a higher.

Example configuration in `initSMF.ora`

```
# Static Parameters
#####
....
processes = 400
...
```

Setting the `beServiceTrigger` User and Password

If you configured the `beServiceTrigger` as part of the `SMS postInstallUser.sh` script, then you can skip this section.

`beServiceTrigger` sends BPL requests to the NCC Open Services Development (OSD) application for event processing. The `beServiceTrigger` user allows `beServiceTrigger` to access external systems, such as a client ASP that is accessed through OSD during event processing. `beServiceTrigger` retrieves the user credentials (username and password) from a secure credentials vault on the SMS node. The credentials vault is used for storing user names and passwords securely and for authorizing users. For more information about `beServiceTrigger`, see *Voucher and Wallet Server Technical Guide*.

If you want to use `beServiceTrigger` for sending real time wallet notifications to OSD, set the `beServiceTrigger` user credentials by using the `beServiceTriggerUser` utility. To enable `beServiceTrigger` to connect to the OSD interface on the SLC, set the user and password for `beServiceTrigger` and the OSD client ASP to be the same.

Follow these steps to set the `beServiceTrigger` username and password.

| Step | Action |
|------|---|
| 1 | Log in to the SMS as <code>smf_oper</code> user. |
| 2 | Go to the following directory, where the <code>beServiceTriggerUser</code> utility is located: <code>/IN/service_packages/E2BE/bin</code> |
| 3 | Run the following command to set the username and password for <code>beServiceTrigger</code> : <code>beServiceTriggerUser -d/@SMF</code> |
| 4 | Restart the SLEE on the VWS by running the following command as <code>smf_oper</code> user: <code>/IN/service_packages/SLEE/bin/slee-ctrl restart</code> |

About CORBA Services Configuration for IPv6

The `/IN/service_packages/eserv.config` file on the SMS defines configuration for NCC.

`/IN/service_packages/eserv.config`

If you are using IP version 6 addresses, you must include the `CorbaServices` section in the `eserv.config` file. If you are using only IP version 4 addresses, the procedure in this section is optional.

The `CorbaServices` section in the `eserv.config` configuration file on the SMS node defines common connection parameters for CORBA services. The `CorbaServices` configuration overrides the default and command-line values specified for CORBA listen ports and addresses. You configure the `CorbaServices` section of the `eserv.config` file on the SMS by using the following syntax:

```
CorbaServices = {
    AddressInIOR = "hostname"
    smsTaskAgentOrbListenPort = port
    smsReportDaemonOrbListenPort = port
    smsTrigDaemonOrbListenPort = port
    ccsBeOrbListenPort = port
    OrbListenAddresses = [
        "ip_address1",
        "ip_address2",
    ]
}
```

where:

- `hostname` is the hostname or IP address to place in the IOR (Interoperable Object Reference) for the CORBA service.
- `port` is the number of the port on which the CORBA service will listen.
- `ip_address1, ip_address2` list the IP addresses on which CORBA services listen for incoming requests. The list of IP addresses in the `OrbListenAddresses` parameter can include both IP version 6 and IP version 4 addresses.

If the `OrbListenAddresses` parameter is not set, or you do not specify any IP addresses, the CORBA service listens on all the IP addresses available on the host. Loopback IP addresses and special IP addresses, as defined in RFC 5156, are excluded.

For more information about configuring CORBA services, see *NCC Service Management System Technical Guide*.

Example CORBA Services Configuration on the SMS

The following example shows the `CorbaServices` configuration section in the `eserv.config` file for CORBA services on the SMS node.

```
CorbaServices = {
    AddressInIOR = "sms_machine.oracle.com"
    OrbListenAddresses = [
        "2001:db8:0:1050:0005:ffff:ffff:326b"
        "192.0.2.0"
    ]
    smsTaskAgentOrbListenPort = 6332
    smsReportDaemonListenPort = 6333
    smsTrigDaemonOrbListenPort = 6334
    ccsBeOrbListenPort = 6335
}
```

Setting Up CDR Storage

About CDR Storage Configuration

If you installed NCC in a production environment, configure CDR table (CCS_BE_CDR) partitioning to define how CDRs will be stored.

Note: We cannot partition CDR table if the SMS node is on remote database because partitioning requires DBA privilege.

Setting Up CDR Table Partitioning

Follow these steps to set up CDR table partitioning for CDR storage.

| Step | Action |
|------|---|
| 1 | As the root user on the SMS node, edit the <code>/IN/service_packages/CCSPART/etc/ccspart.cfg</code> file. |
| 2 | Specify appropriate values for these parameters: <ul style="list-style-type: none"> • WEEKLY_DATAFILE_COUNT: Specify the number of 200 MB data files required per week to hold CDR data. Note: CDR data files may contain multiple CDR records, potentially of different types. • WEEKS_TO_KEEP_PARTITION: Specify the number of weeks CDR data should remain available on the SMS node before being purged from the database. • DATAFILE_PATH: Specify the location on the disk where CDR data files will be created. • WEEKS_TO_KEEP_ONLINE: Specify the number of weeks to keep partitions online from current week before moving them to READ ONLY. |

Setting Up Voucher Storage

About Voucher Storage Configuration

If you installed NCC in a production environment, configure voucher table (CCS_VOUCHER_REFERENCE) partitioning to define how vouchers will be stored.

Note: You cannot partition voucher table if the SMS node is on remote database because partitioning requires DBA privilege.

Setting Up Voucher Table Partitioning

Follow these steps to set up voucher table partitioning for voucher storage.

| Step | Action |
|------|---|
| 1 | As the root user on the SMS node, edit the <code>/IN/service_packages/CCSVCHRPART/etc/ccs_voucher_reference_part.cfg</code> file. |

| Step | Action |
|------|--|
| 2 | Specify appropriate values for these parameters: <ul style="list-style-type: none"> • WEEKLY_DATAFILE_COUNT: Specify the number of 200 MB data files required per week to hold voucher data. Note: Voucher data files may contain multiple voucher records, potentially of different types. • WEEKS_TO_KEEP_PARTITION: Specify the number of weeks voucher data should remain available on the SMS node before being purged from the database. • DATAFILE_PATH: Specify the location on the disk where voucher data files will be created. |

Enabling SSL Connections to the Database

About SSL Connections to the Database

NCC supports secure network logins through Secure Socket Layer (SSL) connections from the NCC UI to the database.

To configure SSL connections to the database, perform the following steps on the SMS node:

| Step | Action |
|------|---|
| 1 | Create the Oracle wallet that identifies the database server. See <i>About Creating the Oracle Wallet</i> . |
| 2 | Update the <code>listener.ora</code> file to define the location of the Oracle wallet and the listen port for SSL connections to the database. See <i>Updating the listener.ora file</i> (on page 97). |
| 3 | Update the <code>sqlnet.ora</code> file to define the location of the Oracle wallet. See <i>Updating the sqlnet.ora file</i> (on page 99). |
| 4 | The NCC installation automatically sets the Java application properties to enable SSL connections to the database. Check the configuration in your <code>.sh/.bat</code> files to ensure that configuration has been set correctly. See <i>About Java Applet Configuration</i> (on page 102). |
| 5 | Clear the temporary Internet files from the Java cache. |

Setting Up the Oracle Wallet to Use Self-Signed Certificates

Follow these steps to set up the Oracle server wallet to use self-signed certificates by using `setupOracleWallet.sh`.

| Step | Action |
|------|--|
| 1 | Log in to the SMS as oracle user. |
| 2 | Run the following command: <code>/IN/service_packages/SMS/bin/setupOracleWallet.sh</code> |
| 3 | Answer <code>y</code> to the following prompt: Do you wish to proceed with the configuration (y/n): |

| Step | Action |
|------|--|
| 4 | <p>When requested, enter the following information:</p> <ul style="list-style-type: none"> • The base directory for the Oracle wallet • The two-letter international country (ISO) code for your country • The wallet password to use for the root CA wallet and the server wallet. You will be prompted for the password each time the wallet is accessed. <p>Note: Wallet passwords have length and content validity checks applied to them. Generally, passwords should have a minimum length of eight characters and contain alphabetic characters combined with numbers and special characters.</p> |
| 5 | <p>Answer <i>y</i> to the following prompt:</p> <pre>Would you like to use a self-signed root certificate to sign the SMS server certificate?</pre> <p>When processing completes, the self-signed root certificate is exported to the following file:</p> <pre>./root/b64certificate.txt</pre> <p><i>./root</i> is a sub-directory of the base directory for the Oracle wallet. You must import this certificate into the Java <code>lib\security\cacerts</code> file on each client PC.</p> |

Adding Trusted Certificates to the Keystore on Client PCs

If you are using self-signed certificates, update the keystore on client PCs to trust certificates from the SMS server that have been signed by the root CA.

Note: Certificates signed by a commercial CA are already trusted by definition, therefore update the keystore on client PCs only if you are using self-signed certificates.

Follow these steps to add a trusted certificate for the SMS server to the Java keystore on a client PC.

| Step | Action |
|------|---|
| 1 | Copy the root CA certificate <code>./root/b64certificate.txt</code> to the client PC. |
| 2 | <p>As an Administrator user on the client PC, open the command tool window and run the following command:</p> <pre>keytool -importcert -keystore "\cacerts_path\java\lib\security\cacerts" -alias SMS -file "path\lib\b64certificate.txt"</pre> <p>where <i>cacerts_path</i> is the path to the <code>javallib\security\cacerts</code> file and <i>path</i> is the location of the certificate file on the client PC.</p> |
| 3 | <p>When prompted, enter the password for the keystore.</p> <p>Note: The Java installation sets the keystore password to <code>changeit</code> by default.</p> |
| 4 | <p>Answer yes to the following prompt:</p> <pre>Trust this certificate? [no]:</pre> <p>Oracle keytool updates the keystore on the client PC to trust certificates from the SMS server that have been signed with the root CA.</p> |

Setting Up the Oracle Wallet to Use CA-Signed Certificates

Note: This procedure assumes that the commercial CA's own root certificate is available in the following file:

```
./root/b64certificate.txt
```

`./root` is a sub-directory of the base directory for the Oracle wallet.

Follow these steps to set up the Oracle server wallet to use certificates signed by a commercial CA by using `setupOracleWallet.sh`.

| Step | Action |
|------|---|
| 1 | Log in to SMS as the oracle user. |
| 2 | Run the following command: <code>/IN/service_packages/SMS/bin/setupOracleWallet.sh</code> |
| 3 | Answer <code>y</code> to the following prompt: Do you wish to proceed with the configuration (y/n): |
| 4 | When requested, enter the following information: <ul style="list-style-type: none"> • The base directory for the Oracle wallet • The two-letter international country (ISO) code for your country • The password to use for the server wallet. You will be prompted for the password each time the wallet is accessed. <p>Note: Wallet passwords have length and content validity checks applied to them. Generally, passwords should have a minimum length of eight characters and contain alphabetic characters combined with numbers and special characters.</p> |
| 5 | Answer <code>n</code> to the following prompt: Would you like to use a self-signed root certificate to sign the SMS server certificate? The script creates the server auto login wallet and exports the certificate-signing request to the following file: <code>./server/creq.txt</code> <code>./server</code> is a sub-directory of the base directory for the Oracle wallet. |
| 6 | Send the certificate-signing request to the commercial CA for signing. |
| 7 | When the commercial CA returns the signed certificate, place the signed certificate in the following file: <code>./server/cert.txt</code> |
| 8 | Place the root certificate from the commercial CA in the following file: <code>./root/b64certificate.txt</code> |
| 9 | Log in as the oracle user on the SMS and run the following command: <code>/IN/service_packages/SMS/bin/setupOracleWallet.sh -s ./server/cert.txt -t ./root/b64certificate.txt -w wallet_base_directory</code> <ul style="list-style-type: none"> • <code>./server/cert.txt</code> specifies the location of the signed server certificate • <code>./root/b64certificate.txt</code> specifies the location of the root certificate from the commercial CA • <code>wallet_base_directory</code> specifies the Oracle wallet base directory <p>The <code>setupOracleWallet.sh</code> script completes by adding the trusted CA certificate and the CA-signed certificate to the server wallet.</p> |

Updating the listener.ora file

Follow these steps to configure the Oracle listener.

| Step | Action |
|------|---|
| 1 | <p>Log in to SMS as the <code>oracle</code> user, or run the following command from a root login to become the user <code>oracle</code>:</p> <pre>su - oracle</pre> <p>Note: Logging in as the <code>oracle</code> user ensures that the path to all of the Oracle binaries is correct and that file ownership for Oracle files is preserved.</p> |
| 2 | <p>Go to the directory containing the <code>listener.ora</code> file. The location of the <code>listener.ora</code> file depends on the version of Oracle Database installed and the options selected at installation. It is located in one of the following directories by default:</p> <pre>ORACLE_HOME/network/admin /var/opt/oracle/</pre> <p>where <code>ORACLE_HOME</code> is the directory in which your Oracle Database is installed.</p> |
| 3 | <p>Edit the <code>listener.ora</code> file by using a text editor such as <code>vi</code>; for example:</p> <pre>vi listener.ora</pre> |
| 4 | <p>Add a new description to the listener description list that specifies the protocol and port to use for secure SSL connections to the database. You must set <code>PROTOCOL</code> to TCPS and <code>PORT</code> to 2484 for secure SSL connections.</p> <p>Use the following syntax:</p> <pre>LISTENER= (DESCRIPTION_LIST = (DESCRIPTION= (ADDRESS_LIST= (ADDRESS= (PROTOCOL=TCPS) (HOST=hostname) (PORT=2484)))))</pre> <p>where <code>hostname</code> is the hostname of the SMS node.</p> <p>Note: The standard Oracle listener TCP port is 1521. However, SSL connections use the standard port for the TCPS protocol, port 2484, instead. The TCPS protocol entry in the <code>listener.ora</code> file must appear <i>after</i> the TCP protocol entry.</p> <p>Note: If there is a firewall between screen clients and the SMS, you must open port 2484 in the firewall.</p> |

| Step | Action |
|------|--------|
|------|--------|

Example:

The following example shows DESCRIPTION_LIST configuration for an SMS node called “hostSMP”:

```

LISTENER=
  (DESCRIPTION_LIST =
    (DESCRIPTION= (ADDRESS_LIST=
      (ADDRESS=
        (PROTOCOL=IPC)
        (KEY=SMF)
      ) )
    (DESCRIPTION= (ADDRESS_LIST=
      (ADDRESS=
        (PROTOCOL=TCP)
        (HOST=hostSMP)
        (PORT=1521)
      ) )
    (DESCRIPTION= (ADDRESS_LIST=
      (ADDRESS=
        (PROTOCOL=TCPS)
        (HOST=hostSMP)
        (PORT=2484)
      ) )
    )
  )

```

Note: For the SMF database, ORACLE_SID has been set to SMF. The listener can be made aware of this by adding an ADDRESS entry to ADDRESS_LIST.

- 5 Add a new WALLET_LOCATION entry that specifies the directory that contains the server wallet that was created by `setupOracleWallet.sh`.

Use the following syntax:

```

WALLET_LOCATION =
  (SOURCE =
    (METHOD = FILE)
    (METHOD_DATA = (DIRECTORY = directory_name))
  )

```

where *directory_name* is the Oracle server directory.

Example

The following example shows a WALLET_LOCATION configuration for the Oracle server wallet created in the directory named `/u01/app/wallets/oracle/server`

```

WALLET_LOCATION =
  (SOURCE =
    (METHOD = FILE)
    (METHOD_DATA = (DIRECTORY = /u01/app/wallets/oracle/server))
  )

```

| Step | Action |
|------|---|
| 6 | <p>Add the following entries:</p> <pre>SSL_CLIENT_AUTHENTICATION=FALSE SSL_CIPHER_SUITES=(TLS_RSA_WITH_AES_128_CBC_SHA)</pre> <p>Notes: You must also:</p> <ul style="list-style-type: none"> • Configure the same entries for <code>WALLET_LOCATION</code>, <code>SSL_CLIENT_AUTHENTICATION</code>, and <code>SSL_CIPHER_SUITES</code> in the <code>sqlnet.ora</code> file. • Set the <code>jnlp.sms.sslCipherSuites</code> in the script and the <code>SSL_CIPHER_SUITES</code> parameter to the same value. |
| 7 | Save and close the file. |
| 8 | <p>Stop and restart the listener using the updated configuration by running the following commands:</p> <pre>lsnrctl stop lsnrctl start</pre> |

Updating the sqlnet.ora file

Follow these steps to configure the Oracle `sqlnet.ora` file for SSL connections to the database.

Note: You must configure new entries for `WALLET_LOCATION`, `SSL_CLIENT_AUTHENTICATION`, and `SSL_CIPHER_SUITES` in the `sqlnet.ora` file that are the same as those configured in the `listener.ora` file.

| Step | Action |
|------|--|
| 1 | <p>Log in to the SMS as the <code>oracle</code> user, or run the following command from a root login to become the <code>oracle</code> user:</p> <pre>su - oracle</pre> <p>Note: Logging in as the <code>oracle</code> user ensures that the path to all Oracle binaries is correct and that file ownership for Oracle files is preserved.</p> |
| 2 | <p>Go to the directory containing the <code>sqlnet.ora</code> file. The location of the <code>sqlnet.ora</code> file depends on the version of Oracle database installed and the options selected at installation. It is located in one of the following directories by default:</p> <pre>ORACLE_HOME/network/admin /var/opt/oracle/</pre> <p>where <code>ORACLE_HOME</code> is the directory in which the Oracle database is installed.</p> |
| 3 | <p>Edit the <code>sqlnet.ora</code> file by using a text editor such as <code>vi</code>; for example:</p> <pre>vi sqlnet.ora</pre> |
| 4 | <p>Add a new <code>WALLET_LOCATION</code> entry that specifies the directory of the server wallet that was created by <code>setupOracleWallet.sh</code>.</p> <p>Use the following syntax:</p> <pre>WALLET_LOCATION = (SOURCE = (METHOD = FILE) (METHOD_DATA = (DIRECTORY = <i>directory_name</i>)))</pre> <p>where <code>directory_name</code> is the Oracle server directory.</p> |

| Step | Action |
|------|--|
| | Example The following example shows a WALLET_LOCATION configuration for the Oracle server wallet created in the directory named <code>/u01/app/wallets/oracle/server</code> <pre> WALLET_LOCATION = (SOURCE = (METHOD = FILE) (METHOD_DATA = (DIRECTORY =/u01/app/wallets/oracle/server))) </pre> |
| 5 | Add the following new entries: <pre> SSL_CLIENT_AUTHENTICATION=FALSE SSL_CIPHER_SUITES=(TLS_RSA_WITH_AES_128_CBC_SHA) </pre> |
| 6 | Save and close the file. |

Updating the eserv.config file

The default `/IN/service_packages/eserv.config` file on the VWS contains placeholder variables that need to be changed to actual values before the application can startup.

| Parameter | Usage |
|-----------------------------------|---|
| <code>\${OUI_BE_SERVER_ID}</code> | The VWS billing engine domain number this node belongs to. Note: Creating a domain is a manual activity following the NCC installation. |
| <code>\${OUI_SLC_HOST}</code> | The SLC hostname of the node running OSD services. This enables notifications to be generated from the VWS to be sent by the SLC to the external network. |

Note: All affected parameters can be auto populated by the `/IN/bin/postInstallUser.sh` script on the VWS. If you select to use this procedure, then you are required to have

- A fully installed SMS node.
- Each VWS node is already defined in the replication configuration on the SMS.
- The VWS billing engine domain is defined in the CCS configuration on the SMS.

Configure SEI in the SLC Node

(Optional) Configure SEI in the SLC node. See the discussion about SEI configuration in *SMS Email Interface Technical Guide*.

Configuring Replication and Table Nodes

One way to configure replication is through the SMS screens.

To configure replication nodes and tables, see the discussion about replication nodes in *Service Management System User Guide*.

Note: Replicate the `smf_normalization`, `smf_denormalization`, and `smf_seed` tables on the SLC and VWS nodes for the slee processes to load Credential Vault data.

The NCC installer also provides a command line utility script to create a replication node on a fully operational SMS node. This avoids using the SMS screens. Run the script as the `NCC_runtime_user`:

```
/IN/bin/addReplicationNode.sh -n <node_number> -h <host_name> [-p <primary ip address>] [-s <secondary ip address>] [-d <description>]
```

| | | |
|---------------------------|-----------|--|
| -n <node_number> | Mandatory | Unique replication node id of the slave. Must be between 301 and 399. 301 - 349 defines SLC node. 350 - 399 defines VWS node. |
| -h <host_name> | Mandatory | Unqualified hostname of the replication slave. |
| -p <primary ip address> | Optional | Either IP address or hostname of the slave node. If not supplied, will use the -h parameter. |
| -s <secondary ip address> | Optional | Secondary IP address or hostname of slave node. No default value. This can be null. |
| -d <description> | Optional | Node description. |

Note:

- The script does not validate either the hostname or ip address.
- When configuring SLC nodes an attempt to initiate a full replication resync will occur. The resync will fail if the SLC node is not installed or the updateLoader is not running on the SLC. The configuration will persist and a resync can be attempted at a later date by the user.
- If you require spaces in the description then use quotes round the entire string.

A replication node can be removed using a further utility script. Run the script as the NCC_runtime_user.

```
/IN/bin/removeReplicationNode.sh -n <node_number>
```

-n <node_number> mandatory. Node number.

Creating an ACS Customer

To create an ACS customer, see the discussion about creating an ACS customer in *Advanced Control Services User Guide*.

Creating a Domain

One way to configure the domain is through the SMS screens.

To create a domain, see the discussion about domain in *Charging Control Services User Guide*. After creating a new domain, restart the SMS screen and create **replication.config** file. To create **replication.config** file, see the discussion about Table Replication in *Charging and Control Service Management System User's Guide*.

The NCC installer also provides a command line utility script to create a domain on a fully operational SMS node. This avoids using the SMS screens. Run the script as the NCC_runtime_user:

```
/IN/bin/addUbeDomain.sh -n <name> -m <max_accounts> [-c] [-v] [-t] [-a]
```

| | |
|-------------------|--|
| -n <name> | mandatory. Domain name. |
| -m <max_accounts> | mandatory. Maximum number of accounts allowed. |
| -c | optional. Defines a charging domain. |
| -v | optional. Defines a voucher domain. |
| -t | optional. Defines a tracking domain. |

-a optional. Sets all the -c -v -t parameters.

Note: The domain is not fully created at this point.

Each VWS node configured is required to be assigned to the billing domain. Run the script as the NCC_runtime_user:

```
/IN/bin/addUbeDomainNode.sh -d <domain_name> -m <node_name> -n <node_number>
[-a <address>] [-r <remote_db>] [-s <oracle_sid>] [-c <client_port>] [-i
<internal_port>]
```

-d <domain_name> mandatory. Domain name.

-m <node_name> mandatory. Node name.

-n <node_number> mandatory. The replication node id. Must be between 350 and 399.

-a <address> optional. The hostname or ip address of the node, derived from the node number if not supplied.

-r <remote_db> optional. Hostname of the remote database, only supply if database node is not on target node.

-s <oracle_sid> optional. Oracle SID on remote database, default E2BE.

-c <client_port> optional. Client port, default 1500.

-i <internal_port> optional. Internal port, default 1600.

Note: The domain is not fully created at the point.

To finalize the domain configuration and establish replication to each node in the domain, run the script as the NCC_runtime_user:

```
IN/bin/addUbeDomainReplication.sh -d <domain_name> -p <primary_node_id> [-s
<secondary_node_id>]
```

-d <domain_name> mandatory. Domain name.

-p <primary_node_id> mandatory. Primary node replication id.

-s <secondary_node_id> optional. Secondary node replication id.

Note: The script will attempt to initiate a full replication resync. The resync will fail if the VWS node is not installed or the updateLoader is not running. The configuration will persist and a resync can be attempted at a later date by the user.

Changes by the addUbeDomainReplication.sh script can be undone. Run the script as the NCC_runtime_user:

```
/IN/bin/removeUbeDomainReplication.sh -d <domain_name>
```

<domain_name> mandatory. Domain name.

Creating a MFILE

To create the MFILE, see the discussion about MFILE generation in *Charging Control Services User Guide*.

About Java Applet Configuration

To enable secure SSL connections to the database, the following Java application configuration must be set in the `acsGui.sh/acsGui.bat`, `ccpGui.sh/ccpGui.bat`, `smsGui.sh/smsGui.bat`, and `vpnGui.sh/vpnGui.bat` files.

Follow these steps to configure the Java applet parameters for the secure SSL connections to the database if they have not been configured by the installation.

| Step | Action |
|------|--|
| 1 | Log in as the root user. |
| 2 | <p>Edit the <code>acsGui.sh/acsGui.bat</code>, <code>ccpGui.sh/ccpGui.bat</code>, <code>smsGui.sh/smsGui.bat</code>, and <code>vpnGui.sh/vpnGui.bat</code> files by using a text editor such as <code>vi</code>; for example:</p> <pre>vi /IN/html/smsGui.sh or vi /IN/html/smsGui.bat</pre> <p>The <code>acsGui.sh/acsGui.bat</code>, <code>smsGui.sh/smsGui.bat</code>, and <code>vpnGui.sh/vpnGui.bat</code> files are located in the <code>/IN/html/</code> directory. The <code>ccpGui.sh/ccpGui.bat</code> file is located in the <code>/IN/html/ccp</code> directory.</p> |
| 3 | <p>Configure the <code>secureConnectionDatabaseHost</code> Java property value in the resources section of the <code>.sh</code> or <code>.bat</code> file. Set <code>PROTOCOL</code> to <code>TCPS</code> and set <code>PORT</code> to <code>2484</code>. The property values must be all on one line in the <code>.sh</code> or <code>.bat</code> file:</p> <pre>-Djnlp.sms.secureConnectionDatabaseHost="(DESCRIPTION= (ADDRESS_LIST= (ADDRESS=(PROTOCOL=TCPS) (HOST=host_ip_addr) (PORT=2484))) (CONNECT_DATA= (SERVICE_NAME=db_sid)))"</pre> <p>where:</p> <ul style="list-style-type: none"> <code>host_ip_addr</code> is the host name or IP address of the SMS node <code>db_sid</code> is the database SID |
| 4 | <p>Set the <code>EncryptedSSLConnection</code> property in the resources section of the <code>.sh</code> or <code>.bat</code> file to <code>true</code>:</p> <pre>-Djnlp.sms.EncryptedSSLConnection="true"</pre> |
| 5 | <p>Set the <code>sslCipherSuites</code> property in the script file to <code>TLS_RSA_WITH_AES_128_CBC_SHA</code>:</p> <pre>-Djnlp.sms.sslCipherSuites="(TLS_RSA_WITH_AES_128_CBC_SHA)"</pre> |
| 6 | Save and close the file. |

NCC Post Template Installation Tasks

Overview

Introduction

This chapter provides information about service templates. It describes the additional tasks you must perform before the template configuration will be fully operational.

Note: If you did not select a template service configuration in the Installation Manager then you should perform the *Post-Installation Tasks* (on page 87) only.

For information about configuring the system, see *Configuration User's Guide*.

In this chapter

This chapter contains the following topics.

| | |
|--|-----|
| About Post Installation Tasks | 105 |
| SMS Node Configuration | 106 |
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| Configuration Files on the SMS | 122 |
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| MFile Generation | 127 |
| Starting the SLEE | 130 |
| SLC Node Configuration | 130 |
| Messaging Manager Configuration | 130 |
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| MM SMSC Configuration and Node Mapping | 137 |
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| eserv.config Configuration on the SLC | 143 |
| Configuring and Starting the SLEE | 145 |

About Post Installation Tasks

Service Template Post Installation Tasks

This table lists the post installation tasks that you perform after installing the Prepaid Charging Service Template (PCST) configuration

Note: "Yes" in a column indicates that you should perform this task for this service template configuration. "No" in a column indicates that you should not perform this task for this service template configuration.

| Post Install Task to Perform | NCC and PCST |
|---|--------------|
| <i>SMS Node Configuration</i> (on page 106) | Yes |
| <i>OSD Configuration</i> (on page 118) | Yes |
| <i>Configuration Files on the SMS</i> (on page 122) | Yes |

| Post Install Task to Perform | NCC and PCST |
|--|--------------|
| <i>VWS Node Configuration</i> (on page 124) | Yes |
| <i>MFile Generation</i> (on page 127) | Yes |
| <i>Starting the SLEE on the VWS</i> (on page 130) | Yes |
| <i>SLC Node Configuration</i> (on page 130) | Yes |
| <i>Messaging Manager Configuration</i> (on page 130) | Yes |
| <i>Messaging Manager Scheme Configuration</i> (on page 132) | Yes |
| <i>MM SMSCs Configuration and Node Mapping</i> (on page 137) | Yes |
| <i>SCTP Configuration</i> (on page 141) | Yes |
| <i>Sigtran Configuration</i> (on page 141) | Yes |
| <i>eserv.config Configuration on the SLC</i> (on page 143) | Yes |
| <i>Configuring and Starting the SLEE</i> (on page 145) | Yes |

SMS Node Configuration

About SMS Node Configuration

This section describes the minimum configuration tasks you should perform on the SMS node. You perform these tasks in the Service Management System UI:

- Configure the node details for all NCC nodes.
- Configure the nodes that will be used by the replication processes.
- Configure the resource limits and global business prefix for the service provider.
- Configure the VWS domains. In a standard configuration, a pair of VWS (primary and secondary) servers is used.
- Add VWS pair details to the VWS domains.
- Configure the replication tables used in replicating data to nodes.

Launching SMS Using Java

Follow these steps to launch Service Management System using Java:

- Ensure the Java SE Runtime Environment version 21 is installed on your computer.
- If required, obtain, and install the trusted certificate for the database connection into your keystore.
- Obtain the application zip file containing jars and other files (smsGui.bat or smsGui.sh) in `/IN/html` directory of SMS node.
- In Windows, run **smsGui.bat** to run the application.
- On other machines:
 - Change the permission of **smsGui.sh** using `chmod 755 smsGui.sh` command.
 - Run the application using `bash smsGui.sh` command.
- The SMS Login window will appear.

Logging On To SMS

Follow these steps to log on to the SMS from the SMS Login screen.

| Step | Action |
|------|---|
| 1 | In the User Name field, enter su . |
| 2 | In the Password field, enter the password for the SU user. Passwords are case sensitive. Note: This will be the password that you specified for the SU users on the Environment tab in the Installation Manager window. |
| 3 | Click OK . Result: A security warning will pop up. |
| 4 | Click Run . |

Configuring Node Details

Follow these steps to configure the details for all nodes.

| Step | Action |
|------|--|
| 1 | In the Service Management System UI, select Operator Functions > Node Management . Result: You see the All Nodes tab in the Node Management screen. |

Note:

For remote database installation, the SMS application host details are not available on the Node Management screen. Add the SMS application host details:

- **Node Name:** Short name of the SMS application host
- **IP Address:** IP address of the SMS application host
- **Description:** <Any relevant Text>

Click **Save** to add the SMS application host details.

| Step | Action |
|------|--------|
|------|--------|

2 Click **Find**.

Result: You see the Find All Nodes screen.

3 Click **Search**.

Result: You should see an entry for the SMS node in the node table.

4 Select the node on the table and click **Close**.

Result: You see the node details on the **All Nodes** tab.

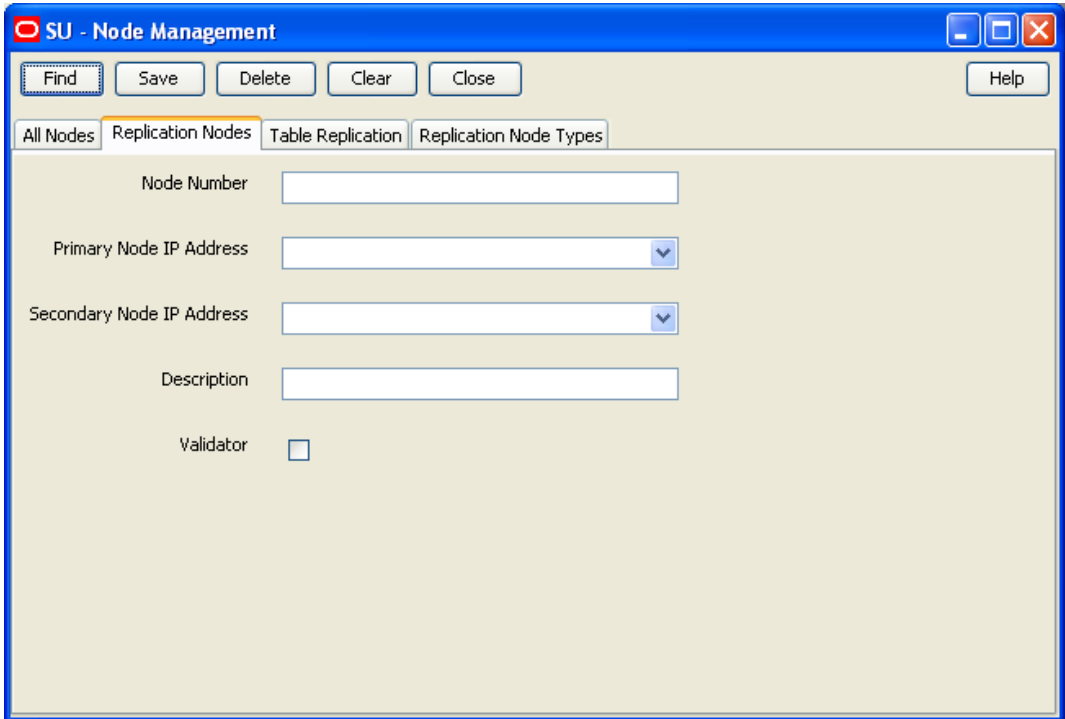
5 Verify the node details and make any necessary changes.

Note: You should use the Internal IP Address for the node or hostname. If you use the hostname, then this must resolve to the correct internal IP address for the node.

| Step | Action |
|------|--|
| 6 | Click Save . Note: If you are unable to save the node details after making changes to the IP Address field, then you will need to delete the existing record and create a new one. |
| 7 | Repeat steps 2 through 6 for all other nodes. To clear field values before adding another node, click Clear . |

Configuring Replication Nodes

Follow these steps to configure the nodes used in replication.

| Step | Action |
|------|---|
| 1 | Select the Replication Nodes tab in the Node Management screen.  |
| 2 | Enter the replication node information, referring to the table you created during <i>Replication Planning</i> (on page 7). In the Node Number field, enter the replication node ID. For example, for the primary SMS node you are configuring, enter 1. |
| 3 | Select the corresponding internal IP address from the Primary IP drop down list. |
| 4 | Enter the node description in the Description field. |
| 5 | If you are configuring the SMS node, select the Validator check box. For all other nodes this box should not be selected. |
| 6 | Click Save . |

| Step | Action |
|------|--|
| 7 | <p>Repeat steps 2 to 6 for all the other nodes, skipping step 5 for SLC and VWS nodes.</p> <p>Tip: Use the Find screen for replication nodes to review replication node configuration. For further information on replication configuration, refer to the <i>Service Management System User's Guide</i>.</p> <p>Note:</p> <p>For a remote database setup, do the following:</p> <p>Click Find on the Replication Nodes tab.</p> <p>Enter 1 in Node Number field.</p> <p>Click Search.</p> <p>Select the Node Number 1 entry from the results.</p> <p>Select Close</p> <p>Change the Primary Node IP Address to the SMS application host IP address configured earlier.</p> <p>Click Save.</p> |

Configuring Resource Limits

Follow these steps to configure resource limits. You must set resource limits for your service provider before you create VWS domains.

| Step | Action |
|------|--|
| 1 | <p>From the Services menu in the Service Management System UI, select Prepaid Charging > Service Management.</p> <p>Result: You see the Service Management screen.</p> |

Step

Action

The screenshot shows the 'Service Management' window with the 'Boss' service provider selected. The 'Currency' tab is active, displaying a table of currency configurations. The table has columns for Big Symbol, Little Symbol, Name, Code, Separator, and Base. Three currencies are listed: Euro (EUR), British Pound (GBP), and Australian Dollar (AUD).

| Big Symbol | Little Symbol | Name | Code | Separator | Base |
|------------|---------------|-------------------------------------|------|-----------|------|
| € | c | European Economic and Monet... | EUR | , | 100 |
| £ | p | Britain (Great Britain), Pound S... | GBP | . | 100 |
| \$ | c | Australia, Dollar (AUD) | AUD | . | 100 |

At the bottom of the window, there are buttons for 'New', 'Edit', 'Delete', and 'Close'.

- 2 Select the **Resource Limits** tab.

Result: You see the **Resource Limits** tab on the Service Management screen.

| Step | Action |
|------|--------|
|------|--------|

The screenshot shows a window titled "Service Management" with a blue title bar. Inside, there's a "Service Provider" dropdown menu set to "Boss" and a "Help" button. Below this is a tab labeled "Resource Limits". The main area contains several input fields for setting limits:

- Maximum Product Types: 20
- Maximum Voucher Types: 20
- Maximum Rate Tables: 20
- Grace Period (seconds): 0
- Maximum Bad PIN Count: 3
- Number of Product Types Used: 6
- Number of Voucher Types Used: 6
- Number of Rate Tables Used: 3
- Number of Promotion SMSs Sent: (empty)
- Global Business Prefix: 64

At the bottom, there are "Edit" and "Close" buttons.

3 Select the service provider for whom you want to set resource limits.

Note: The default service provider for the PCST is `OCNCCtemplate`.

4 Click **Edit**.

5 Select the **Limits** option and specify the service provider's limits for the following:

- Maximum Product Types
- Maximum Voucher Types
- Maximum Rate Tables
- Grace Period (period of time in seconds before a call begins to be charged)
- Maximum Bad Pin Count

| Step | Action |
|--|---|
| 6 | Select the Business Prefix option, and specify the Global Business Prefix for the service provider. |
| 7 | Click Save . |
| Note: This defines the minimum configuration for service provider limits. | |

Configuring VWS Domains

Follow these steps to configure the VWS domains. For each domain you will need to define a pair of servers (a primary VWS and a secondary VWS).

| Step | Action |
|--|---|
| 1 | From the Services menu in the Service Management System UI, select Prepaid Charging > Service Management . |
| 2 | Select the service provider for whom you want to configure the VWS domain. |
| Note: The default service provider for the PCST is <code>OCNCCtemplate</code> . | |
| 3 | Select the Domain tab, and click New . |
| | Result: The <i>New Domain screen</i> (See example on page 114) appears. |
| 4 | Enter the domain name in the Name field. For example, enter VWS Domain 1 . |
| 5 | From the Type drop down list, select UBE . |
| 6 | Specify the maximum number of accounts this domain will be able to handle in the Maximum Accounts field. For example, enter 1000000 . |
| 7 | In the Manages section, select Charging, Tracking and Voucher Management . |
| 8 | In the Nodes section, add the primary and secondary nodes. See <i>Adding node details</i> (on page 114) for details. |
| 9 | Click Save . |
| 10 | Repeat steps 3 through 9 for each VWS domain. |
| For more information on domains, refer to <i>Service Management</i> in <i>Charging Control Services User's Guide</i> . | |

Example New Domain Screen

Here is an example New Domain screen.

Adding Node Details

Follow these steps to add primary and secondary nodes to a VWS domain.

| Step | Action |
|------|---|
| 1 | From the Nodes section of the New Domain screen, click New . Result: The <i>New Domain Node</i> screen (See example on page 115) appears. |
| 2 | Enter the node name in the Name field, for example, VWS Domain Primary . You must enter a unique name. |
| 3 | Select the Node Number from the drop down list. This will be the corresponding replication node ID for this VWS node. Note: Where there is more than one node for a domain, the lower numbered node is the primary node. |
| 4 | The node's IP address is automatically populated in the Address field. If you have a dedicated billing network, change this to the dedicated billing IP address for this node. |
| 5 | The Client Port field is automatically set to 1500. You may change this if required. |
| 6 | The Internal Port field is automatically set to 1600. You may change this if required. |
| 7 | Click Save . |

| Step | Action |
|------|--------|
|------|--------|

- 8 Repeat steps 1 through 7 to add the secondary node for this domain.

Result: The new nodes are listed in the Nodes section of the screen.

Nodes

| Name | Node Number | Address | Client Port | Internal Port | id | |
|------------------------|-------------|-----------|-------------|---------------|----|--|
| VWS Domain 1 Primary | 351 | 10.0.0.21 | 1500 | 1600 | -1 | |
| VWS Domain 1 Secondary | 352 | 10.0.0.22 | 1500 | 1600 | -1 | |

New Edit Delete

Example New Domain Node Screen

Here is an example New Domain Node screen.

New Domain Node

Help

Name

Node Number

Address

Client Port

Internal Port

Minimum Weight

Maximum Weight

Stable Weight

Unstable Weight

Save Cancel

Configuring Replication Tables

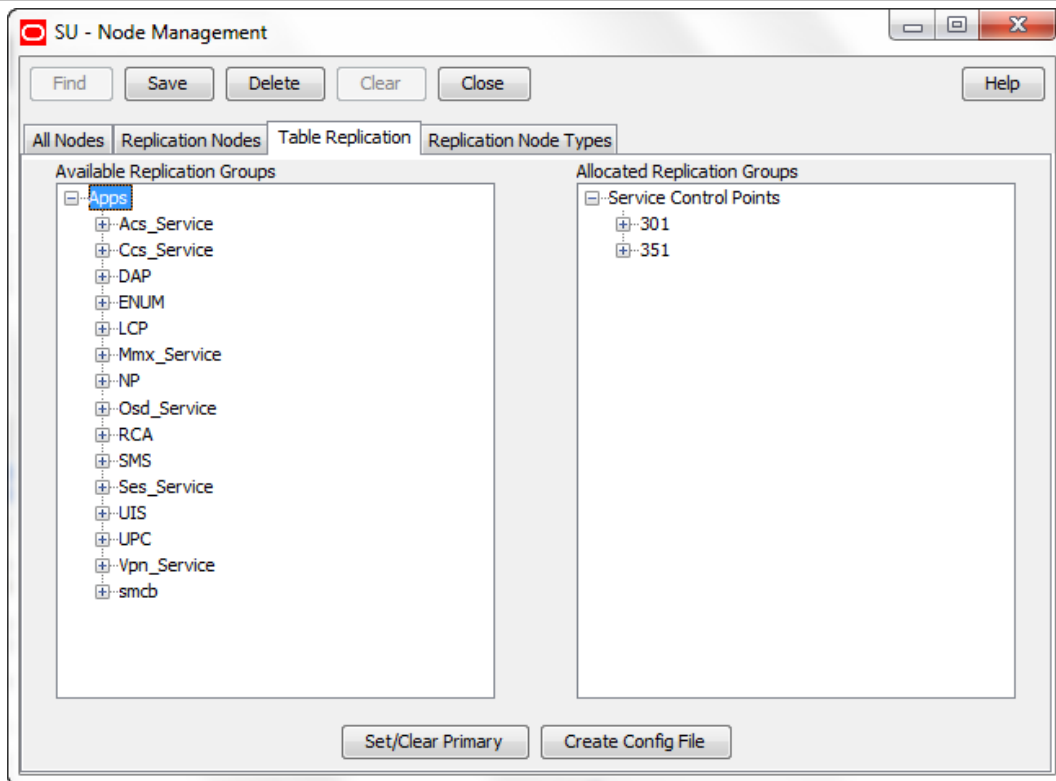
Follow these steps to configure table replication for each node.

Note: You must add all tables to be replicated to each node. For VWS nodes, some replication tables will be configured automatically during the VWS domain creation.

| Step | Action |
|------|--------|
|------|--------|

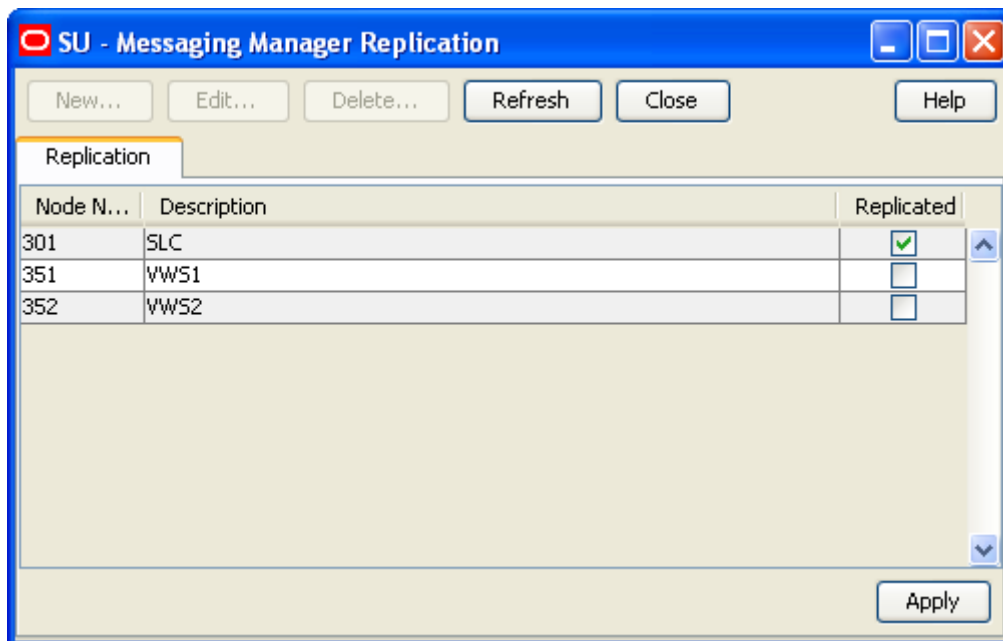
- 1 In the Service Management System UI, select **Operator Functions > Node Management**, then select the **Table Replication** tab.

| Step | Action |
|------|--------|
|------|--------|



- 2 Add all the required tables to be replicated to each node (the node can be identified by replication ID).
To add a table, drag and drop the table from the **Available Groups** section on the left to the relevant node number in the **Allocated Replication Groups** section on the right.
 - 3 The required tables for the SLC and VWS have been pre-configured. To immediately add all the required tables select `Apps` in the **Available Replication Groups** list.
 - 4 Keeping the mouse button depressed, drag the icon across to the **Allocated Replication Groups** list. Drop on the required node name by releasing the mouse button.
Result: The **Node Type Filter Selection** dialog appears.
 - 5 Select the **Node Type** from the drop-down list. Select:
 - `scp` for SLC
 - `be` for VWS
- Note:** Some replication groups are added automatically when you create a domain.
- 6 Click **OK**.
Result: The replication group will be allocated to the selected node.
 - 7 When replication tables have been configured for all the nodes, click **Save**.
Result: You see the **Save Complete** message and the details are saved.
- Note:** Do not click **Create Config File** as you do not need to create the replication configuration file at this stage. This will be created as part of VWS node configuration.
- 8 Click **Close**.
Result: The Node Management screen will be closed.
 - 9 From the **File** menu on the Service Management System screen, select **Logout & Exit**.
Result: All your updates will be saved to the database, including any updates that have been cached.

| Step | Action |
|------|--|
| 10 | Re-open the SMS main screen. See Accessing SMS for more information. |
| 11 | Select Services > Messaging Manager > Replication . Result: You see the Replication tab in the Messaging Manager Replication screen. |



- 12 Select only the check box for all SLC nodes.
Important: You should ensure that check boxes for all VWS nodes are not selected.
- 13 Click **Apply**, and then click **Close**.

Configuring VSSP

To complete VSSP configuration, add the lines in the following files:

- **acs.conf:**

```
ssf (vssp,NOA=4,Address=32495123452,interface=vssp)
ssf (sca,NOA=4,Address=32495123452,interface=sca)
```

 See *acs.conf configuration file* (on page 123) for details.
- **smsGui.bat/smsGui.sh:**

```
-Djnlp.acs.ssfs="sca"
```

 This file is located at `/IN/html/`.

Setting Default Currency

You must set a default currency for your country. The system currency is set when you install the SMS software using the OUI. You configure the system currency in the Global Configuration screen and the Currency tab in the SMS GUI.

If you have installed a service template, the default currency is automatically set to the first country in the list that has the selected default currency. To correctly set the default currency for your country:

- 1 Create a new currency with the correct country.
- 2 Delete the old one.

See the discussion of currency configuration and global configuration in *Charging Control Services User's Guide* for more information.

OSD Configuration

About OSD Configuration

Open Services Development (OSD) enables third parties to submit html (WSDL) files that invoke control plans. You should perform the following configuration in the Open Services Development screen for OSD:

- On the **Service Providers** tab configure the OSD ports for all OSD interfaces on all SLC nodes.
- On the **Client ASPs** tab configure the clients that will be using OSD. For SMS notifications, this will be all the SMS and VWS nodes.

Note: Use the information you prepared in *OSD configuration planning* (on page 7) to configure details of the OSD interfaces, IP addresses and TCP port numbers.

If you will be using `beServiceTrigger` to send real time wallet notifications to OSD, then you must ensure that the `beServiceTrigger` user has been set up. See *Setting the beServiceTrigger User and Password* (on page 91). To enable `beServiceTrigger` to connect to the client ASP, you must set the user and password for `beServiceTrigger` and for the client ASP to be the same.

Accessing OSD

Follow these steps to open the Open Services Development (OSD) screen.

| Step | Action |
|------|---|
| 1 | Launch the Service Management System UI. See <i>Launching SMS Using Java</i> (on page 106) for details. |
| 2 | From the Services menu, select Open Services Development . Result: You see the Service Providers tab in the Open Service Development window. |

Service Providers Tab

Here is an example **Service Providers** tab in the Open Services Development screen.

The screenshot shows the 'SU - Open Services Development' window. The 'Service Providers' tab is selected. The 'Service Provider' dropdown is set to 'OSD'. The 'Use Router' checkbox is unchecked. The 'Router Port' and 'Router Address' fields are empty. The 'Protocol' section has 'HTTP' selected and 'HTTPS' unselected. Below this is a table titled 'UAS Ports' with the following data:

| Port | Address | InterfaceName |
|------|---------------|---------------|
| 6262 | eng-host06-z7 | osdInterface |

Buttons for 'Add', 'Edit', and 'Remove' are located at the bottom right of the table.

Configuring OSD Ports

Configure OSD ports by defining the IP address, port, and interface name for all OSD interfaces on all SLC nodes. Follow these guidelines:

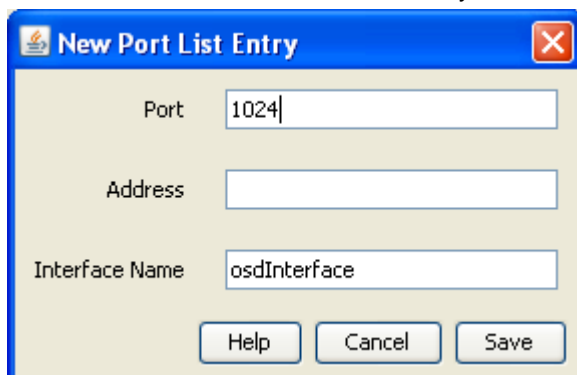
- If the OSD port will be used for internal communication between the SLC nodes, and the SMS or VWS nodes, then configure the SLC port and IP address to match the **eserv.config** file triggering section address and port information for the SMS or VWS nodes.
- Configure the interface name for the OSD port to match the configured OSD interface running on the SLC SLEE.

Follow these steps to configure OSD ports for the `OCNCCTemplate` service provider.

| Step | Action |
|------|--|
| 1 | Click the Service Providers tab in the Open Service Development screen. Result: You see the Service Providers tab in the Open Services Development screen. For an example screen, see Service Providers tab. |
| 2 | Select <code>OCNCCTemplate</code> from the Service Provider drop down list. |

| Step | Action |
|------|--------|
|------|--------|

- 3 Click **Add**.
Result: You see the New Port List Entry screen.

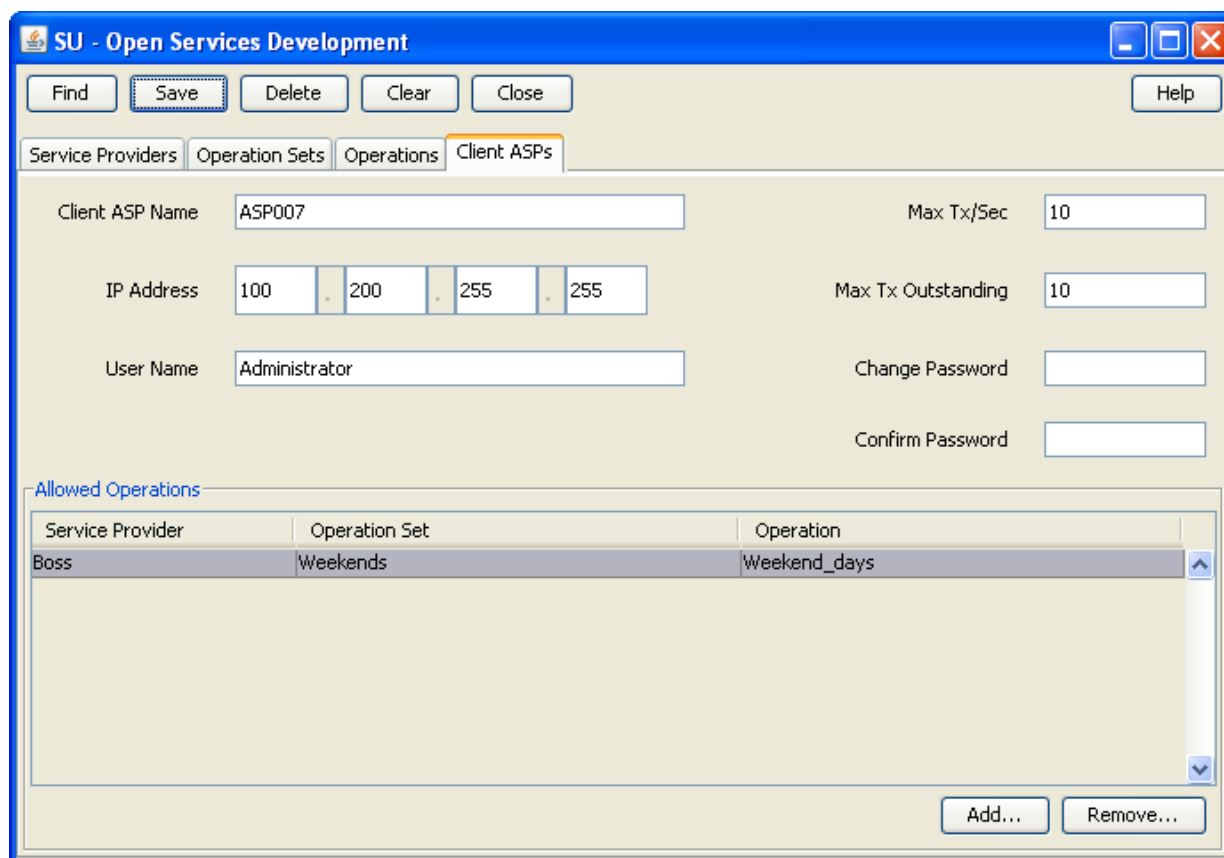


The 'New Port List Entry' dialog box contains three input fields: 'Port' with the value '1024', 'Address' (empty), and 'Interface Name' with the value 'osdInterface'. At the bottom are three buttons: 'Help', 'Cancel', and 'Save'.

- 4 Add the **IP Address**, **Port** and **Interface Name** for all OSD interfaces on all SLC nodes using the information prepared in *OSD configuration planning* (on page 7).
 5 After adding each entry, click **Save**.

Client ASPs Tab

Here is an example **Client ASPs** tab.



The 'SU - Open Services Development' window shows the 'Client ASPs' tab. It includes a toolbar with 'Find', 'Save', 'Delete', 'Clear', 'Close', and 'Help'. Below the tabs are input fields for 'Client ASP Name' (ASP007), 'Max Tx/Sec' (10), 'IP Address' (100, 200, 255, 255), 'Max Tx Outstanding' (10), 'User Name' (Administrator), 'Change Password', and 'Confirm Password'. A section titled 'Allowed Operations' contains a table with the following data:

| Service Provider | Operation Set | Operation |
|------------------|---------------|--------------|
| Boss | Weekends | Weekend_days |

At the bottom right are 'Add...' and 'Remove...' buttons.

Configuring Client ASPs

Use the information you prepared in *OSD configuration planning* (on page 7) to configure the client ASPs that will be using OSD. You should add clients for:

- SMS notifications, for all the SMS and VWS nodes.

Follow these steps to configure the client ASPs.

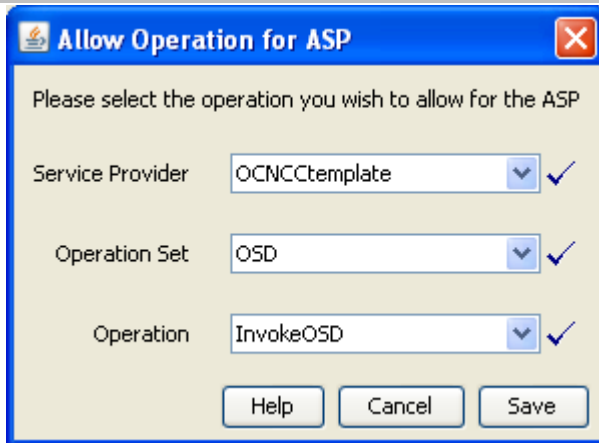
| Step | Action |
|------|---|
| 1 | Select the Client ASPs tab in the Open Services Development screen. Result: You see the Client ASPs tab. For an example screen, see Client ASPs tab. |
| 2 | Enter the name of the node in the Client ASP Name field. This will be one of the following: <ul style="list-style-type: none"> • The name of the SMS or VWS node for which you are configuring the ASP. |
| 3 | In the IP Address field, enter the IP address from which the client ASP node will connect to the SLC node. |
| 4 | In the User Name field, enter the username that the client ASP will use to authenticate itself on the SLC. Important: To enable <code>beServiceTrigger</code> to connect to the client ASP, you must specify the username for <code>beServiceTrigger</code> for VWS and SMS client ASPs. |
| 5 | Set Max Tx/Sec to 10. |
| 6 | Set Max Tx Outstanding to 10. |
| 7 | Set the password for the SOAP HTML header in the Change Password and Confirm Password fields. Important: To enable <code>beServiceTrigger</code> to connect to the client ASP, you must set password to the password for <code>beServiceTrigger</code> for VWS and SMS client ASPs. |
| 8 | Click Save . Result: The Add button becomes available. |
| 9 | Click Add to add allowed operations for this ASP. To add allowed operations for VWS or SMS clients, see Adding allowed operations for VWS and SMS clients. |
| 10 | Repeat these steps until all the clients have been configured. |

Adding Allowed Operations for VWS and SMS Clients

Follow these steps to add the `InvokeOSD` operation to the list of allowed operations for a VWS or SMS client ASP.

| Step | Action |
|------|--|
| 1 | On the Client ASPs tab, click Add . Result: The Allow Operation for ASP screen appears, with the following default field values: <ul style="list-style-type: none"> • Service Provider is the currently selected provider in other tabs. • Operation Set is the first in the list for the provider. • Operation is the first in the list for the operation set. |

| Step | Action |
|------|--------|
|------|--------|



- 2 Select the **OCNCCtemplate** **Service Provider** from the drop down list.

Note: The selected provider will be updated in the other OSD tabs and you will be prompted to save any unsaved changes.

- 3 Select the **OSD** **Operation Set** from the drop down list.
- 4 Select the **InvokeOSD** **Operation** from the drop down list.
- 5 Click **Save**.

Configuration Files on the SMS

About SMS Configuration Files

Some configuration for the NCC software components is set in the following configuration files on the SMS node:

- **eserv.config**
- **acs.conf**

You should review the configuration in these files. For details, see *Checking eserv.config File Parameters* (on page 143).

eserv.config Configuration File

The **eserv.config** file is a shared configuration file, from which most NCC applications read their configuration. Each NCC node (SMS, VWS, and SLC) has its own version of the configuration file, containing configuration relevant to that machine. The configuration file contains many different parts or sections, each application reads the parts of the **eserv.config** file that contains data relevant to it. It is located in the **/IN/service_packages/** directory.

The **eserv.config** file format allows hierarchical groupings, and most applications make use of this to divide up the options into logical groupings.

Example eserv.config Parameter Section

This example shows CCS wallet handler configuration in **eserv.config**.

```
CCS = {
  reservationHandler = {
    reservationLengthTolerance = 60 # in milliseconds
    summariseWalletTolerance = 60000
  }
}
```

```
}
}
```

To identify a particular configuration item in the file, use notation such as this:

```
CCS.reservationHandler.summariseWalletTolerance
```

acs.conf Configuration File

The **acs.conf** configuration file contains configuration specific to the ACS application. It is located in the **/IN/service_packages/ACS/etc/** directory.

Checking Configuration File Parameters

This table lists the configuration parameters that you should review in **eserv.config** and **acs.conf**.

To make changes, log in as the user root and edit the relevant configuration file.

| Parameter | Description | File name |
|---|---|---------------------|
| <code>CCS.ccsProfileDaemon.triggering.osd_scps</code> | Set to a comma separated list of the IP:port combinations for all OSD interfaces on the SLC nodes that will be used for sending notification SMS messages. (Use the source IP address). Example <code>osd_scps=["10.1.0.10:2222","10.1.0.20.2222"]</code> | eserv.config |
| <code>CCS.ccsCDRLoader.AccHistPlugin.acsCustomerIdData.acsCustomerId</code> | Change the parameter value to the ID of the 'OCNCCtemplate' ACS Customer. To determine the ACS Customer ID enter the following SQL command: <code>select id from acs_customer where name = 'OCNCCtemplate';</code> | eserv.config |
| <code>triggering.scps</code> | Defined in the triggering section for the smsTrigDaemon process. This sets the SLC that will receive BPL execution requests from the SMS. Set to a comma separated list of the IP:port combinations for the SLCs. Set port to 3072, and use the internal IP address, if configured. Example <code>scps=["10.1.0.10:3072","10.1.0.20.3072"]</code> | eserv.config |
| <code>acsStatisticsDBInstaller.MasterServerLocation</code> | Set to an IP address or hostname for the SLC running the acsStatsMaster. Normally set to the first SLC node. You should use the default setting: "acsStatsMaster". The hostname must resolve to the correct SLC IP address using the /etc/hosts file. See <i>Setting IP Addresses and Hostnames</i> (on page 89). Example <code>MasterServerLocation acsStatsMaster</code> | acs.conf |

VWS Node Configuration

Introduction

The configuration tasks in this section define the minimum configuration for the VWS node. They are:

- Replicate data to the VWS domains. See *Replicating Data to the VWS* (on page 124).
- Check configuration in **eserv.config**. See *Checking eserv.config* (on page 126).
- Reread configuration for the inittab processes. See *Rereading Configuration for inittab Processes* (on page 127).

You should perform the tasks in this section if you installed:

- NCC software and Prepaid Charging Service Template (PCST)

After completing these configuration tasks you must:

- Generate MFiles. See *MFile Generation* (on page 127)
- Start the SLEE. See *Starting the SLEE* (on page 130)

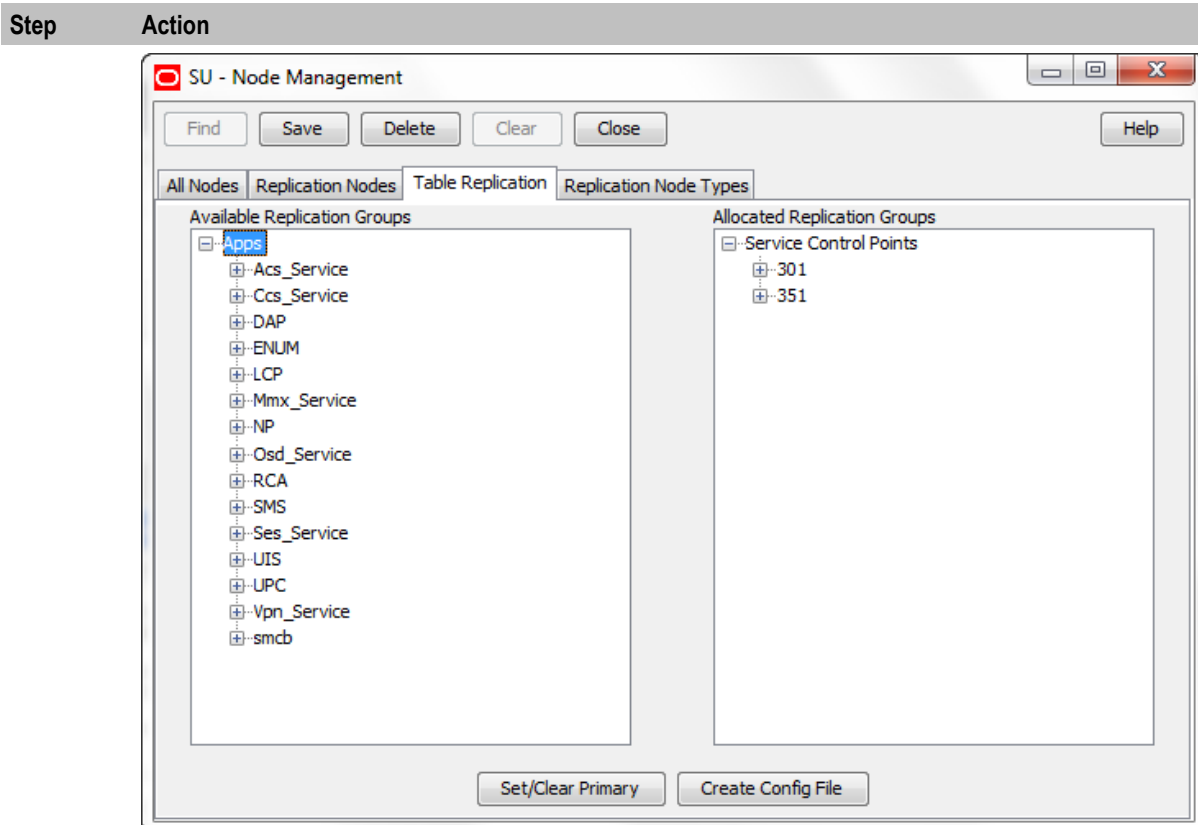
Replicating Data to the VWS

Follow these steps to enable replication between the SMS and VWS, and to perform initial synchronization of the data.

| Step | Action |
|------|---|
| 1 | In the Service Management SystemUI, select Operator Functions > Node Management . Result: You see the All Nodes tab on the Node Management screen. |

The screenshot shows a window titled "SU - Node Management". At the top, there is a toolbar with buttons for "Find", "Save", "Delete", "Clear", "Close", and "Help". Below the toolbar, there are four tabs: "All Nodes", "Replication Nodes", "Table Replication", and "Replication Node Types". The "All Nodes" tab is currently selected. The main content area of the window contains three input fields labeled "Node Name", "IP Address", and "Description".

| | |
|---|--|
| 2 | Select the Table Replication tab. |
|---|--|



- 3 Click **Create Config File**.
- 4 Click **OK**.
- 5 On the VWS nodes, open a shell session and review the output in the **updateLoader** log file. This file is located at **/IN/service_packages/CCS/tmp/**.

Example command

```
tail -20f /IN/service_packages/CCS/tmp/updateLoaderWrapper.log
```

Example output

```
Node 351 sms comparison / resync client ready.
Sep 29 15:09:36.750197 updateLoader (4369) NOTICE: Update Loader replication
process started (node 351)
Canceling any current client action.
Sep 29 15:09:36.753543 updateLoader (4369) NOTICE: Reached master node 1 at
'192.168.44.40'
RES: Wed Sep 29 15:09:39 2010: Node 351, started processing 781 SMS and 0 SCP
records.
RES: Wed Sep 29 15:09:39 2010: Node 351, resynchronization pass 1, started
processing of 781 SMS and 0 SCP records.
Sep 29 15:09:39.282806 smsCompareResyncClient (4383) NOTICE: Beginning
resynchronisation for node 351.
RES: Wed Sep 29 15:09:39 2010: Node 351, resynchronization pass 1, finished
processing 781 of 781 SMS and 0 of 0 SCP records.
Sep 29 15:09:39.803041 smsCompareResyncClient (4383) NOTICE: Ending
resynchronization for node 351. Resynchronization was successful.
RES: Wed Sep 29 15:09:39 2010: Node 351, finished processing 781 of 781 SMS and 0
of 0 SCP records, resync completed successfully.
Sep 29 15:09:40.827498 updateLoader (4369) NOTICE: Resynchronization Finished.
Processing Queued Updates
Node 351 SMS comparison/resync client ready.
```

Checking eserv.config

This table lists the configuration parameters that you should review in **eserv.config** on the VWS node. It is located at **/IN/service_packages/**. For more information, see **eserv.config configuration file** (on page 122).

Refer to *Voucher and Wallet Server Technical Guide* for details about **eserv.config** on the VWS.

To make changes, log in as the user root and edit the **eserv.config** file.

| Parameter | Description |
|--------------------------------|---|
| cmnPushFiles = ["-h", "host"] | <p>Set this parameter to an IP address or hostname of the SMS that will be used by the VWS to transfer files, such as CDRs, to the SMS.</p> <p>You should set this parameter in the following sections of eserv.config:</p> <ul style="list-style-type: none"> • CCS.ccsVWARSExpiry • CCS.ExpiryMessages • CCS.notificationPlugin • BE.cmnPushFiles <p>Note: You should use the default host "usms.CdrPush", and ensure that this hostname resolves to the correct SMS IP address through the /etc/hosts file. See <i>Setting IP Addresses and Hostnames</i> (on page 89).</p> |
| BE.serverId | <p>Set this parameter to the ID of the domain to which this VWS belongs.</p> <p>To determine the domain IDs, log on to the SMS as the user smf_oper, and enter the following SQL query:</p> <pre>sqlplus / SQL> select domain_id, name from ccs_domain;</pre> <pre>DOMAIN_ID NAME ----- 1 TESTVWS</pre> |
| BE.amPrimary | <p>Set this parameter to:</p> <ul style="list-style-type: none"> • True - if this is the primary VWS in the domain • False - if this is the secondary VWS |
| BE.triggering.scps | <p>Set this parameter to a comma separated list of IP:port combinations for all xmlTcap interfaces on SLC nodes.</p> <p>Example</p> <pre>scps = ["10.1.0.10.3072", "10.1.0.20:3072"]</pre> |
| BE.triggering.osd_scps | <p>Set this parameter to a comma separated list of IP:port combinations for all OSD interfaces on the SLC nodes that are used for sending notification SMS messages.</p> <p>Example</p> <pre>osd_scps = ["10.1.0.10.2222", "10.1.0.20:2222"]</pre> |
| BE.beVWARS.plugins | <p>The entry "ccsVWARSReservationExpiry.so" must only be included on the primary VWS.</p> <p>You must stop the VWS and remove this line from the list of plug-ins.</p> |

SLEE.cfg Configuration

The **SLEE.cfg** file is located on both primary and secondary VWS nodes in the **/IN/service_packages/SLEE/etc/** directory.

It includes the following configuration for the ccsSLEEChangeDaemon interface:

```
INTERFACE=ccsSLEEChangeDaemon ccsSLEEChangeD.sh /IN/service_packages/CCS/bin 1 EVENT
```

The ccsSLEEChangeDaemon should run on the primary VWS node only. Edit **SLEE.cfg** on the secondary VWS to ensure that the SLEE does not try to run this interface from the secondary VWS. You should comment out the following line:

```
# INTERFACE=ccsSLEEChangeDaemon ccsSLEEChangeD.sh /IN/service_packages/CCS/bin 1
EVENT
```

Note: Attempts by the SLEE to run ccsSLEEChangeDaemon from the secondary VWS node will result in recurring alarms being generated.

Rereading Configuration for inittab Processes

Follow these steps to force the system to reread the configuration for inittab processes on the VWS.

| Step | Action |
|------|---|
| 1 | Log in to the VWS as the user <code>root</code> . |
| 2 | Cycle between inittab run level 2 and run level 3. Set the inittab run level to 2 by entering the following command: <code>init 2</code> |
| 3 | Check the run level by entering: <code>who -r</code> Example output <code>run-level 2 Jan 13 10:46 2 0 3</code> |
| 4 | Set the inittab run level to 3 by entering: <code>init 3</code> |
| 5 | Check the run level by entering: <code>who -r</code> Example output <code>run-level 3 Jan 13 10:46 3 1 2</code> |

MFile Generation

Introduction

MFiles are files which are generated on the Voucher and Wallet Server (VWS) nodes, and provide a fast lookup for a subset of the data in the E2BE database. MFiles can be generated to provide either CLI-DN rating data or event data.

Following the NCC installation and after any rating change, you must compile new MFiles for each VWS node. You compile MFiles on the **MFile Generation** tab in the Service Management screen.

Note: For more information, see *Charging Control Services User's Guide*.

Accessing the MFile Generation Tab

Follow these steps to access the **MFile Generation** tab in the Service Management window.

| Step | Action |
|------|---|
| 1 | Open the Service Management System main screen if it is not already open. See <i>Opening SMS Using Webstart</i> (on page 106) for more information. |
| 2 | Select Services > Prepaid Charging > Service Management and select the MFile Generation tab. |

MFile Generation Tab

Here is an example MFile Generation tab.

The screenshot shows a window titled "Service Management" with a standard Windows-style title bar (minimize, maximize, close buttons). Inside the window, there is a "Service Provider" dropdown menu set to "OCNCCtemplate" and a "Help" button. Below this is a tabbed interface with several tabs: "Number Translation List", "Splash Screen Configuration", "Security", "Exchange Rates", "Global Configuration", "Channel", "Balance Type Mapping", "Barred List", and "MFile Generation". The "MFile Generation" tab is currently selected. It contains a table with the following data:

| Billing Engine | Requested Date | Type | Des |
|----------------|---------------------|-----------------------|-------|
| 1 | 2015-05-07 15:34:10 | Named Event Catalogue | Prod |
| 1 | 2015-05-07 15:34:10 | Rating | Ratir |
| 1 | 2015-05-08 11:53:07 | Rating | tony |
| 1 | 2015-05-08 11:53:17 | Named Event Catalogue | tony |

Below the table is a large empty area for additional data or notes. At the bottom of the window, there are four buttons: "New", "Edit", "Delete", and "Close".

MFile Fields

This table describes the function of each field.

| Field | Description |
|--------------|--|
| Domain | The Voucher and Wallet Server pair you will send the MFile to. This field is populated by the Domain tab. This field cannot be edited once it is initially saved. |
| Description | The description of the MFile. |
| Request Date | The date the MFile was last requested to run. Note: This field is only available on the Edit MFile screen. |
| Type | Whether the MFile is for: <ul style="list-style-type: none"> • Rating • Named event catalogue |

Compiling MFiles

Follow these steps to compile MFiles.

| Step | Action |
|------|--------|
|------|--------|

- On the **MFile Generation** tab, click **New**.
Result: You see the New MFile Configuration screen.

- Select the name of the primary Domain from the **Domain** drop down list.
- Select **Rating** from the **Type** drop down list.
- Enter a description such as **Initial install** in the **Description** field.
- Click **Save**.
Result: The ccsMFileCompiler on the VWSs within the chosen domain will build up a new MFile and notify the VWS processes.
- Repeat these steps to create MFiles for **Type** `Named Event Catalogue`.
- Repeat these steps to create the MFiles for any other configured VWS domain.

Starting the SLEE

Starting the SLEE on the VWS

All critical application processes on the VWS node run in the SLEE.

To manually start the SLEE on the VWS node, log on as the user `NCC_runtime user` and enter the following command:

```
/IN/bin/slee-ctrl start
```

To restart the SLEE, enter the following command as the user `NCC_runtime user`:

```
/IN/bin/slee-ctrl restart
```

SLC Node Configuration

Checking acs.conf on the SLC

This table lists the configuration parameters that you should review in **acs.conf** on the SLC node. The **acs.conf** file is located in the `/IN/service_packages/ACS/etc/` directory.

To edit the **acs.conf** file you must be logged in as the user `NCC_runtime user`.

For more information on **acs.conf**, see *acs.conf configuration file* (on page 123).

| Parameter | Description |
|-------------------------------------|--|
| acsStatsMaster masterStatsServer | Set both parameters to an IP address or hostname of the SLC running the acsStatsMaster, normally the primary SLC node. |
| acsStatsLocal masterStatsServer | See <i>Setting IP Addresses and Hostnames</i> (on page 89). |
| | Note: You should use the default setting of <code>acsStatsMaster</code> and ensure that this hostname resolves to the correct SLC IP address in the <code>/etc/hosts</code> file. |

Messaging Manager Configuration

Introduction

The Messaging Manager (MM) application handles receiving, routing, and sending SMS messages through a variety of protocols. This section explains how to implement a basic initial configuration of MM to enable:

- Inbound SMS messages to be received through EMI, SMPP or MAP (MO_FwdSM).
- All inbound SMS messages to trigger the prepaid charging services to charge the sender.
- SMS messages to be routed using FDA (First Delivery Attempt). The FDA will be attempted using MAP. If this fails, then the SMS will be submitted to the SMSC using the MAP, SMPP or EMI protocol. MMX routing node should be added as per the instructions described in the Messaging Manager Technical Guide.

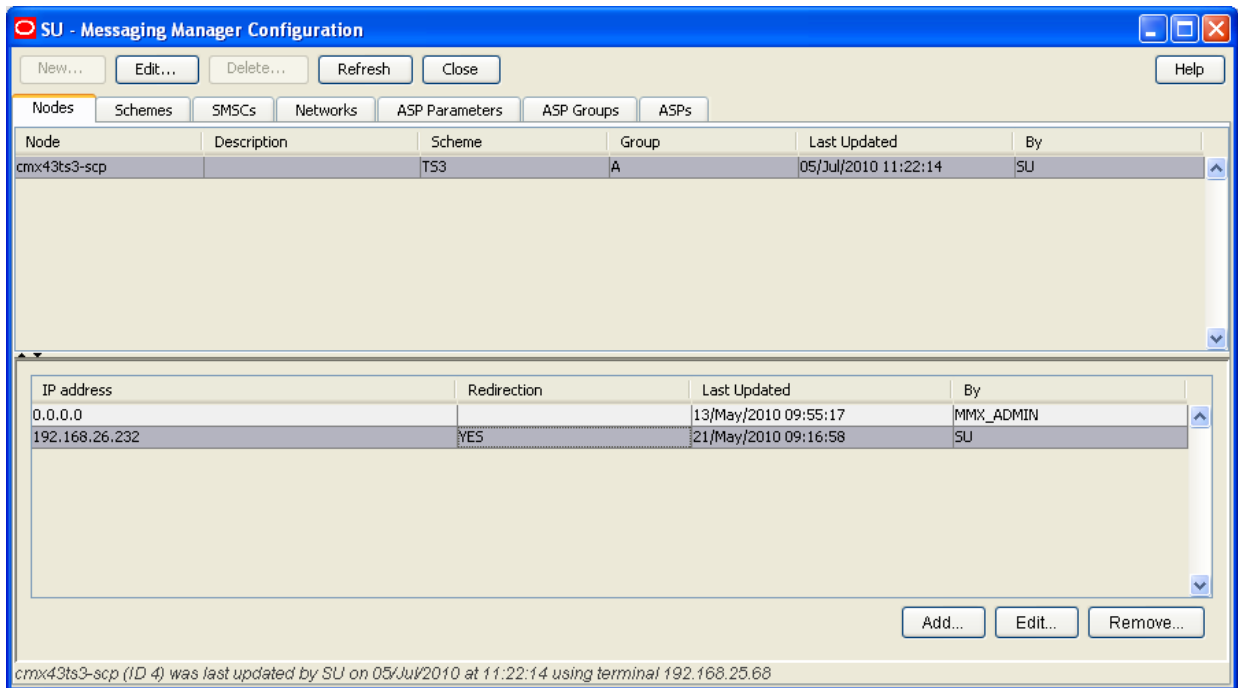
For more information on configuring MM, see *Messaging Manager User's Guide* and *Messaging Manager Technical Guide*.

Accessing the Messaging Manager Configuration Screen

Follow these steps to open the Messaging Manager Configuration screen.

| Step | Action |
|------|--|
| 1 | On the Service Management System main menu, select the Services menu. |
| 2 | Select Messaging Manager , then Configuration . |

Result: You see the Messaging Manager Configuration screen.

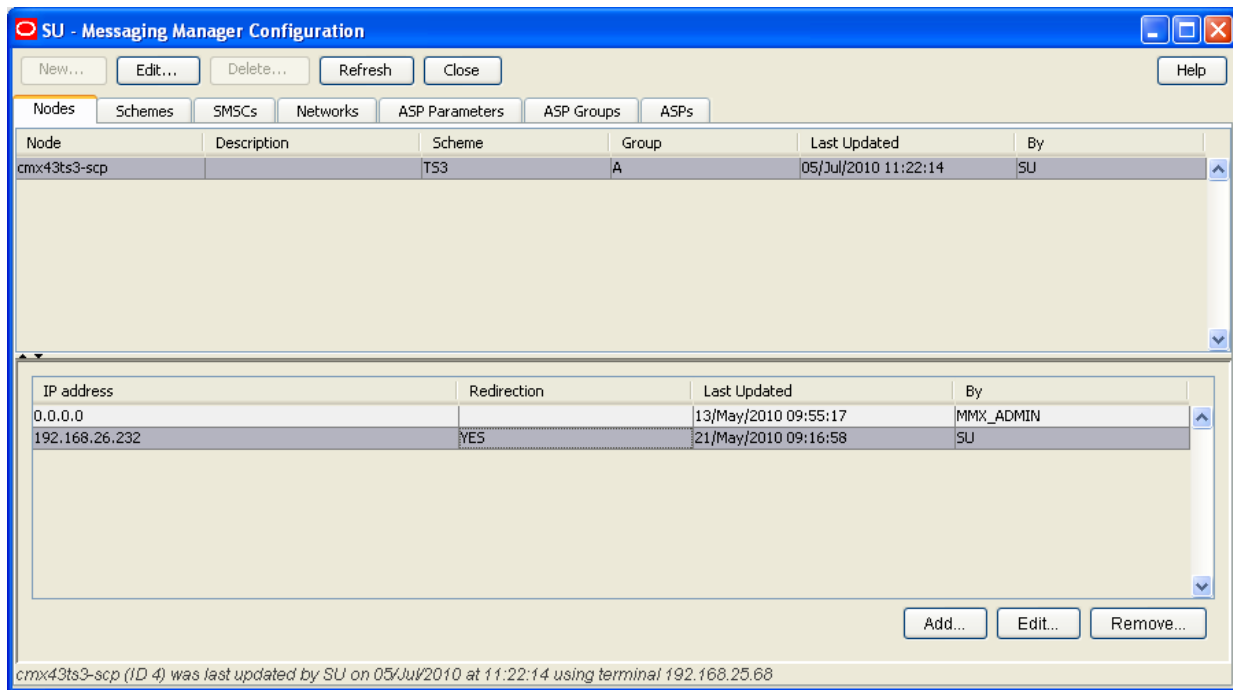


Viewing the Nodes

Follow these steps to view the MM nodes.

| Step | Action |
|------|--|
| 1 | Select the Nodes tab on the Messaging Manager Configuration screen. |

Result: You see the MM nodes listed on the tab.



Messaging Manager Scheme Configuration

Introduction

The **Schemes** tab in the Messaging Manager Configuration screen allows you to manage all the routing definitions for the Messaging Manager configuration.

A scheme is a set of rules that define how to treat and route messages.

You specify rules for multiple protocols to define:

- Paths to use
- Connections to use
- Billing domain to use
- Filtering to use
- Actions to take

PrepaidPack Schemes

The MM PrepaidPack scheme is automatically created when you install the Prepaid Charging Service Template (PCST).

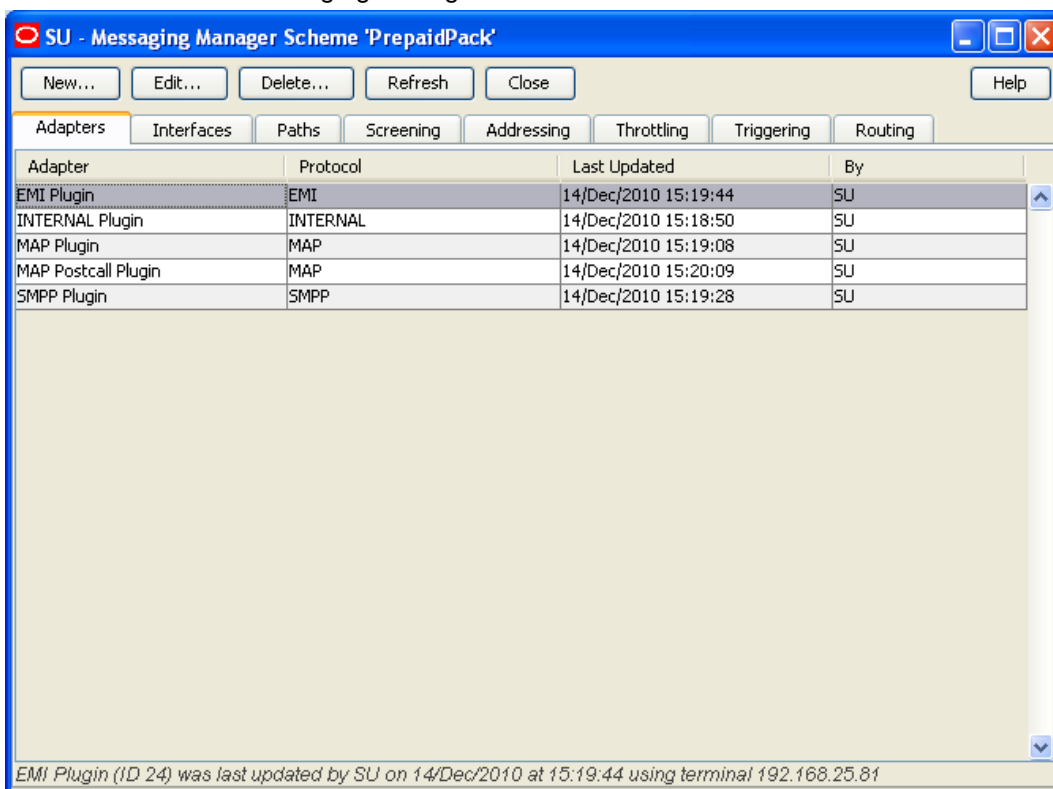
You will need to perform some additional configuration for these schemes. The additional configuration tasks are described in this section.

Opening the Scheme

Follow these steps to open the template scheme that you want to configure.

| Step | Action |
|------|---|
| 1 | Select the Schemes tab in the Messaging Manager Configuration screen. |
| 2 | In the table on the Schemes tab, select the scheme record to open. Select <code>PrepaidPack</code> . |

- | Step | Action |
|------|---|
| 3 | <p>Open the record, by performing one of the following actions:</p> <ul style="list-style-type: none"> • Double-click on the record in the table • Click Open. <p>Result: You see the Messaging Manager Scheme screen for the selected scheme record.</p> |



Scheme Tabs

The Scheme screen enables you to configure the scheme details.

This table describes the tabs on the screen and tells you whether any configuration is required.

| Tab | Description | Configuration |
|------------|--|---|
| Adapters | Defines the adapters which route traffic to and from this scheme. Entries in the eserv.config file identify which adapters will be loaded by Messaging Manager at startup. The link between eserv.config and the adapter configuration values is made on this tab. | No changes required. |
| Interfaces | Defines the interfaces which are available to this scheme. | No changes required. |
| Paths | Defines the paths available to this scheme. | See <i>Paths Configuration</i> (on page 134). |
| Screening | Defines the anti-spam rules for the Scheme. | Screening is not used in this configuration. |
| Addressing | Defines the addressing rules for the scheme. | Addressing has been pre-configured so that all inbound SMS messages |

| Tab | Description | Configuration |
|------------|--|--|
| | | are assigned a domain named "SMSMO", while all internally generated SMS messages are assigned a domain named "Notification SMS". |
| Throttling | Reports summary of all the domain throttling values. | Throttling is not used in this configuration. |
| Triggering | Defines the triggering rules for the scheme. | See <i>Configuring Triggering Rules</i> (on page 135). |
| Routing | Defines the routing rules for the scheme. | See <i>Configuring Routing Rules</i> (on page 136). |

Paths Configuration

A number of paths have been pre-configured for the service template schemes. This table lists the possible configuration for each path.

| Path | Configuration |
|--------------------|--|
| To SMSC using EMI | <p>For sending SMS messages to an SMSC using the EMI protocol.</p> <p>If you do not require this scenario:</p> <ul style="list-style-type: none"> • Select the path and click Edit • Deselect the Enabled check box • Click Save <p>If you do require this scenario:</p> <ul style="list-style-type: none"> • Select the path • In the Connection panel, select the connection labeled "To SMSC using EMI" • In the Connection panel, click Edit • In the Remote Listen field, configure the SMSC TCP/IP address and port MM will use to connect to the SMSC • In the Remote username and Remote password fields configure the username and password MM will use to log into the SMSC. • Click Save |
| To SMSC using SMPP | <p>For sending SMSs to an SMSC using the SMPP protocol.</p> <p>If you do not require this scenario:</p> <ul style="list-style-type: none"> • Select the path and click Edit • Deselect the Enabled check box • Click Save <p>If you do require this scenario:</p> <ul style="list-style-type: none"> • Select the path • In the Connection panel, select the connection labeled "To SMSC using SMPP" • In the Connection panel, click Edit • In the Remote Listen field, configure the SMSC TCP/IP address and port MM will use to connect to the SMSC • In the Remote username and Remote password fields configure the username and password MM will use to log into the SMSC. • Click Save |

| Path | Configuration |
|-----------------------------|--|
| Internal_DR INTERNAL_SME | These paths are used internally between MM and other NCC components. No configuration is required. |
| To SMSC using MAP | <p>For sending SMS messages to an SMSC using the MAP protocol.</p> <p>If you do not require this scenario:</p> <ul style="list-style-type: none"> • Select the path and click Edit • Deselect the Enabled check box • Click Save <p>If you do require this scenario:</p> <ul style="list-style-type: none"> • Select the path • In the Connection panel, select the connection labeled "SMSC" • You can configure the SSN and PC or GT values of the SMSC in the corresponding fields. MM will set these values in outgoing MAP messages to reach this SMSC. • Click Save |

Configuring Triggering Rules

Triggering for all inbound SMS messages has been pre-configured to trigger the template service. In general, all other internally generated SMS messages will be routed to their destination.

Follow these steps to configure whether or not direct delivery (FDA) is attempted for inbound SMS messages.

| Step | Action |
|------|--|
| 1 | Select the Triggering tab in the Messaging Manager Scheme screen. |
| 2 | From the table on the tab, select the <code>Submit</code> detection point. |
| 3 | Select the rule for <code>Orig.Domain = SMSMO</code> in the <code>PrepaidPack</code> scheme. |
| 4 | Click Edit . |
| | Result: The Edit Trigger Rule screen appears. |

| Step | Action |
|---|--------|
| <div> <div> Edit Trigger Rule </div> <div> <p><i>Trigger Selection Criteria</i></p> <p>Detection point: <input type="text" value="Submit"/></p> <p>Originating Domain: <input type="text"/></p> <p>Originating Address prefix: <input type="text"/></p> <p><i>Trigger Processing</i></p> <p><input checked="" type="radio"/> Perform action: <input type="text" value="Route"/></p> <p>Release cause: <input type="text"/></p> <p><input type="checkbox"/> Set routing class: <input type="text" value="Submit"/></p> <p><input type="radio"/> Trigger a call plan in ACS</p> <p><input type="checkbox"/> Use scheduled call plan if present</p> <p><input type="checkbox"/> Use this named call plan</p> <p>ACS customer: <input type="text"/></p> <p>Call plan: <input type="text"/></p> <p>Please press ENTER after keying customer or call plan names. This will cause the value entered to be retrieved and validated. You can search in either field by entering partial names.</p> <p>Note that a limit of 100 rows is returned in each list. If you cannot find the item you're looking for, please narrow your search criteria.</p> <p> <input type="button" value="Help"/> <input type="button" value="Cancel"/> <input type="button" value="Save"/> </p> </div> </div> | |

- 5 Select the **Set routing class** check box.
- 6 Select one of the following options from the **Set routing class** drop down list:
 - Submit - if no FDA is required. SMS messages will be sent to the SMSC
 - FDA - if FDA is required. MM will first attempt to deliver SMS messages directly before sending them to the SMSC
- 7 Click **Save**.

Configuring Routing Rules

Routing has been pre-configured so that the SMS messages sent to the SMSC are sent using the MAP path (using the MAP protocol). If required you can change this to route SMS messages using the EMI or SMPP path.

Follow these steps to configure routing for the selected service template using EMI or SMPP.

| Step | Action |
|------|---|
| | Select the Routing tab in the Messaging Manager Scheme screen. |
| 1 | Select the <code>Submit</code> routing class. Result: All rules for the selected routing class are displayed in the table on the tab. |
| 2 | Select a rule in the table. |
| 3 | Click Edit . Result: The Edit Routing Rule screen applicable to the routing class for the selected record appears. |
| 4 | Remove the path named <code>To SMSC using MAP</code> from the rule. In the Path table in the Paths Sequencing section of the Edit Routing Rule screen, select the path <code>To SMSC using MAP</code> and click Remove . |
| 5 | From the Paths sequencing drop down list, select either the EMI or SMPP path by selecting one of the following paths: <ul style="list-style-type: none"> • <code>To SMSC using EMI</code> • <code>To SMSC using MAP</code> |
| 6 | Click Add . |
| 7 | Click Save to save the routing rule to the configuration database. |
| 8 | Repeat these steps for each rule. |
| 9 | Click Close to close the scheme. |

MM SMSC Configuration and Node Mapping

Introduction

To complete Messaging Manager (MM) configuration for the Prepaid Charging Service Template (PCST), you should:

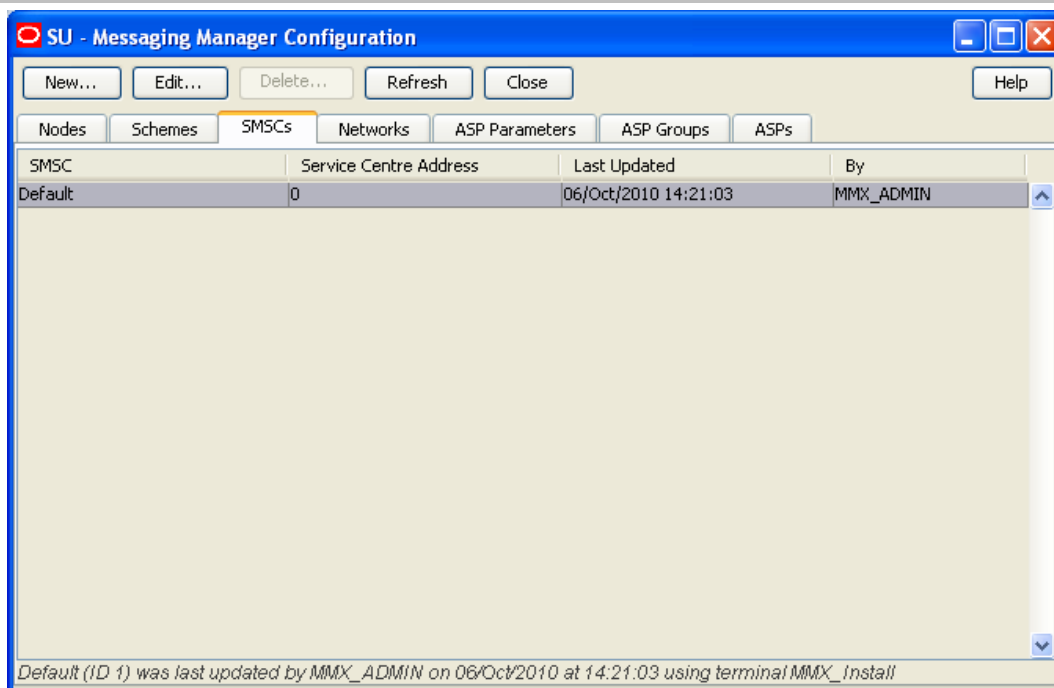
- Configure the default SMSC
- Map the Messaging Manager nodes to the `PrepaidPack`

Configuring Default SMSC

Follow these steps to configure the default SMSC.

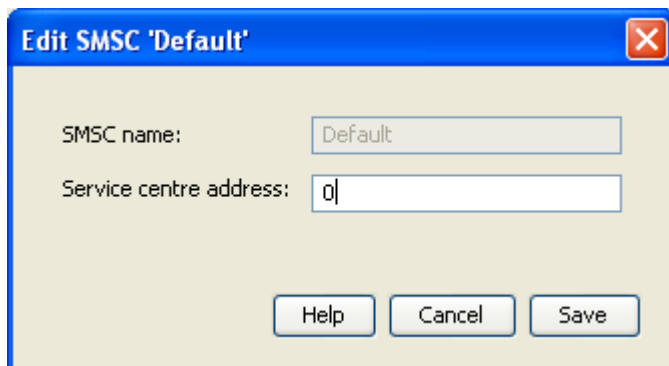
| Step | Action |
|------|---|
| 1 | Select the SMSCs tab in the Messaging Manager Configuration screen. Result: You see the available SMSCs listed on the tab. |

| Step | Action |
|------|--------|
|------|--------|



- 2 Select the **Default** SMSC record in the table and click **Edit**.

Result: You see the Edit SMSC 'Default' screen.



- 3 In the **Service centre address** field, enter the address to set in outbound MAP messages.
- 4 Click **Save**.

Mapping Nodes to Service Template Schemes

Follow these steps to map MM nodes to the required service template scheme.

| Step | Action |
|------|--------|
|------|--------|

- 1 Select the **Nodes** tab in the Messaging Manager Configuration screen.
Result: You see the available MM nodes listed on the tab. For an example screen, see *Viewing the Nodes* (on page 131).
- 2 Select the first node in the table and click **Edit**.
- 3 In the Edit Node <node name> screen, select the service template **Routing Scheme**.
- 4 In the table, select the IP address for the NIC_A interface. This will be the IP address this SLC will use for EMI and SMPP connections.

| Step | Action |
|------|--------------------------------------|
| 5 | Click Save . |
| 6 | Repeat these steps for each MM node. |

Replicating Data to the SLC

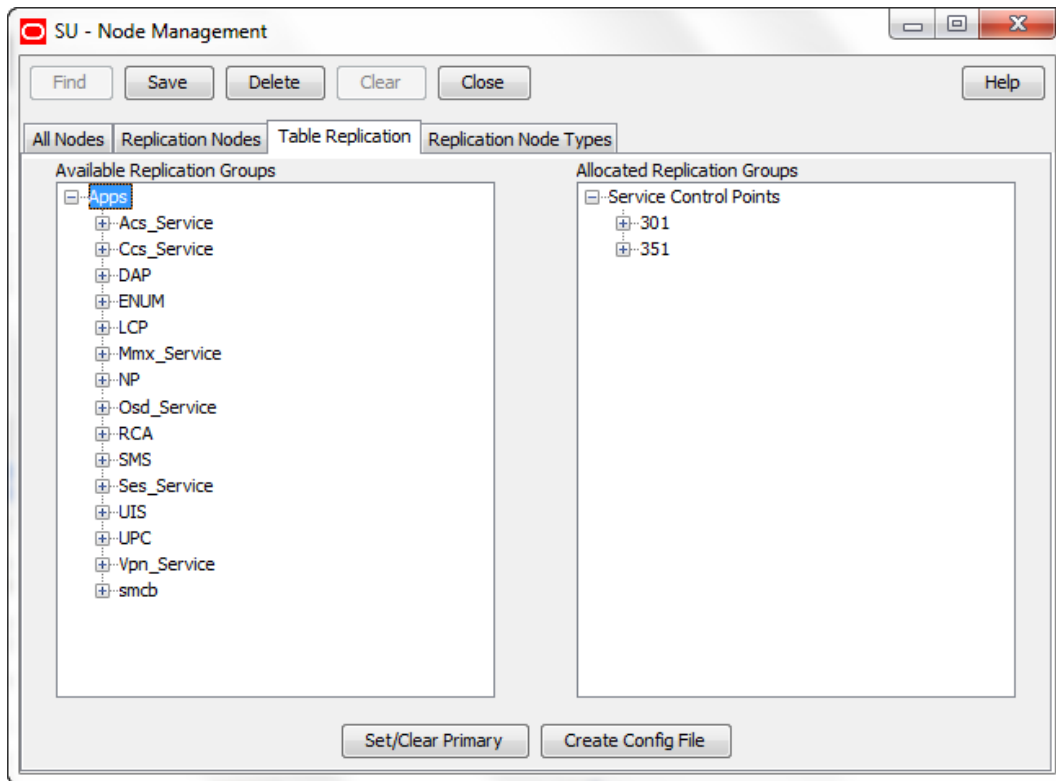
Follow these steps to enable replication between the SMS and SLC and perform initial synchronization of the data.

| Step | Action |
|------|--|
| 1 | <p>Open the Service Management System screen.</p> <p>Note: If the SMS UI is already running from previous tasks, close the running instance first and then start a new instance.</p> <p>To start a new instance, select Logout & Exit from the File menu in the Service Management System screen.</p> |
| 2 | <p>Select Operator Functions > Node Management in the Service Management System screen.</p> <p>Result: You see the All Nodes tab on the Node Management screen.</p> |

The screenshot shows the 'SU - Node Management' window. It features a blue title bar with the text 'SU - Node Management' and standard window control buttons (minimize, maximize, close). Below the title bar is a toolbar with buttons for 'Find', 'Save', 'Delete', 'Clear', 'Close', and 'Help'. Underneath the toolbar are four tabs: 'All Nodes' (which is selected and highlighted in orange), 'Replication Nodes', 'Table Replication', and 'Replication Node Types'. The main content area of the window contains three input fields: 'Node Name', 'IP Address', and 'Description', each with a corresponding text box.

| Step | Action |
|------|--------|
|------|--------|

- | | |
|---|--|
| 3 | Select the Table Replication tab. |
|---|--|



- | | |
|---|-----------------------------------|
| 4 | Click Create Config File . |
|---|-----------------------------------|

Note: If you have already created a replication configuration file as part of another task and you have not changed the replication configuration, then you do not need to re-create the replication configuration file.

- | | |
|---|-------------------|
| 5 | Click OK . |
|---|-------------------|

- | | |
|---|---|
| 6 | On the SLC node, open a shell session and review the output in the updateLoader.log file. This file is located at /IN/service_packages/SMS/tmp/updateLoader.log . |
|---|---|

Example output

```
# tail -20f /IN/service_packages/SMS/tmp/updateLoader.log

RES: Wed Sep 29 15:09:39 2010: Node 301, started processing.
RES: Wed Sep 29 15:09:39 2010: Node 301, resynchronization pass 1, started
processing.
Sep 29 15:09:39.282806 smsCompareResyncClient (1052) NOTICE: Beginning
resynchronization for node 301.
RES: Wed Sep 29 15:09:39 2010: Node 301, resynchronization pass 1, finished
processing 0 SMS and 0 SCP records.
Sep 29 15:09:39.803041 smsCompareResyncClient (1052) NOTICE: Ending
resynchronization for node 301. Resynchronization was successful.
RES: Wed Sep 29 15:09:39 2010: Node 301, finished processing 0 SMS and 0 SCP
records, resync completed successfully.
Sep 29 15:09:40.827498 updateLoader (858) NOTICE: Resynchronization Finished.
Processing Queued Updates
Node 301 SMS comparison/resync client ready.
Sep 29 15:09:40.872190 updateLoader (858) NOTICE: Finished Processing Queued
Updates
```

Configuring xmsTrigger.sh on the SLC

You must update the **xmsTrigger.sh** file to add the Messaging Manager node name configuration for the SLC node.

Follow these steps to update **xmsTrigger.sh**.

| Step | Action |
|------|--|
| 1 | Log in to the SLC node as the user root. |
| 2 | Edit the xmsTrigger.sh script to add the Messaging Manager node name in the <i>exec</i> line. |

SIGTRAN Configuration

Introduction

The NCC SIGTRAN component provides SIGTRAN M3UA and SUA capabilities for sending and receiving traffic. The NCC template configuration defines four default M3UA Sigtran stack instances. These are for:

- Inbound CAMEL traffic
- Inbound INAP traffic
- Inbound USSD traffic
- Inbound and outbound MAP traffic

Each stack is a separate instance of the m3ua_if process, controlled by individual startup scripts and configuration files and started from the SLEE. You will need to edit each startup script to change the settings to match the target sigtran network.

For more information on SIGTRAN, please refer to the SIGTRAN specific user documentation.

SIGTRAN Startup Scripts and Configuration Files

This table lists the startup scripts and configuration files for the sigtran SLEE interfaces.

Note: All startup scripts are located in the `/IN/service_packages/SLEE/bin` directory on the SLC. All configuration files are located in the `/IN/service_packages/SLEE/etc` directory on the SLC.

| SLEE Interface | Protocol | Startup Script | Configuration File |
|----------------|----------|-----------------|--------------------|
| m3uaCapIf | CAMEL | m3ua_CAP_if.sh | m3ua_CAP.config |
| m3uaInapIf | INAP | m3ua_INAP_if.sh | m3ua_INAP.config |
| m3uaUssdIf | USSD | m3ua_USSD_if.sh | m3ua_USSD.config |
| m3uaMmxIf | MAP | m3ua_MMX_if.sh | m3ua_MMX.config |

Startup Script Parameters

The startup scripts are used to configure SCCP (for example, Global Titles, SSNs) and maximum traffic rates.

This table describes the mandatory parameters which must be configured.

| Parameter | Description | Default Value |
|-------------|--|--|
| retgt | Sets the default SCCP Origination Global Title Address. The format depends on the GT type: <ul style="list-style-type: none"> 1 = "1,Noa,Address_Digits" 2 = "2,Trans_TypeAddress_Digits" 3 = "3,Trans_Type,Num_Plan,Address_Digits" 4 = "4,Trans_Type,Num_Plan,Noa,Address_Digits" Example "4,0,1,4,123456789" - replace 123456789 with the GTA to be used for each SLC/stack | "4,0,1,4,123456789" |
| retni | Sets the National Indicator in a return address. <ul style="list-style-type: none"> 0 - to set the NI to 0 (ITU). 1 - to set the NI to 1 (ANSI). | 0 |
| retpc | Sets the default SCCP Origination Point Code. If 0, then no Point Code is set | 0 |
| retri | Sets the default SCCP Origination Address's routing indicator. <ul style="list-style-type: none"> 0 - route on GT 1 - route on PC | 0 |
| retssn | Sets the default SCCP Origination Address SSN value. | CAMEL: 146 INAP: 242 USSD: 8 MAP: 8 |
| ssns | A comma separated list of SCCP subsystem numbers (SSNs) that this stack will register to. | CAMEL: 146 INAP: 242 USSD: 8 MAP: 8 |
| rejectlevel | Sets the maximum number of new inbound transaction attempts (TCAP_BEGIN) per second that will be accepted by this stack. | CAMEL: 400 INAP: 50 USSD: 50 MAP: 200 |

Configuration File Parameters

The configuration files are used to configure SCTP and M3UA.

This table describes the mandatory configuration file parameters that you should configure.

| Parameter | Description | Default Value |
|-------------|---|----------------------------|
| opc | Local point-code for this SLC/stack. | |
| stpPCs | List of the SG-STPs (signaling gateways) to which outbound traffic will be routed. | [1,2] |
| remote_host | For each signaling gateway, the primary and secondary SCTP IP address (or hostname) to be used to connect to this SG. | ["sg1_sig1", "sg1_sig2"] |
| remote_port | SCTP port on the SG to connect to. | 2900 |

| Parameter | Description | Default Value |
|------------|--|---|
| local_host | For each signaling gateway, the primary and secondary SCTP IP address (or hostname) to be used on the SLC to connect to this SG. | ["hostname_sig1", "hostname_sig2"] |
| local_port | SCTP port on the SLC to connect from. | |

eserv.config Configuration on the SLC

Checking eserv.config File Parameters

The **eserv.config** file on the SLC defines configuration for NCC. It is located at **/IN/service_packages/eserv.config**.

For more information on **eserv.config**, see **eserv.config configuration file** (on page 122).

You should review the configuration parameters listed in the following table in the **eserv.config** file. You must log in to the SLC as the user root to edit the configuration.

| Parameter | Description |
|---|---|
| BeClient.clientName | Set to a unique name on each SLC node. Example configuration <pre>BeClient = { clientName = "slcX-ccsBeClient" }</pre> Where <i>X</i> is a unique number per SLC node. |
| CCS.smcMacroNodes.HomeCountryCode | Set this to the country code of the HPLMN. Example configuration <pre>CCS = { smcMacroNodes = { HomeCountryCode = "44" } }</pre> |
| CCS.ccsMacroNodes.BSAnnBalanceTypes.acsCustomerId | Change the parameter value to the ID of the 'OCNCCtemplate' ACS Customer. To determine the ACS Customer ID enter the following SQL command: <pre>select id from acs_customer where name = 'OCNCCtemplate';</pre> |
| CCS.ccsMacroNodes.BSAnnBalanceTypes.balTypeIds | Change the parameter value to the ID of the General Cash Balance. To determine the General Cash Balance ID enter the following SQL command: <pre>select id from ccs_balance_type where acs_cust_id = ID and name = 'General Cash';</pre> Where: <ul style="list-style-type: none"> <i>ID</i> is the ACS Customer ID |

| Parameter | Description |
|---|--|
| XMS.xmsTrigger.adapters.GT XMS.xmsTrigger.adapters.SCA | <p>Set these values to the GT and SCA which will be used in inbound MAP messages addressed to this SLC node.</p> <p>Example configuration</p> <pre>adapters = [{ GT = "5114406267" SCA = "5114406267" }]</pre> <p>Note: Set these parameters in all the adapters sections of xmsTrigger.</p> |
| RIMS.MAP.GT RIMS.MAP.SCA | <p>Set these values to the GTA and SCA that will be used in outbound MAP SRI_SM messages sent out by Messaging Manager for the FDA functionality.</p> |
| LCP.sriPlugin.gmscAddress LCP.atiPlugin.gsmScfAddress | <p>Set these values to the GT that will be set as the originating address in outbound SRI and ATI messages used for location based capabilities.</p> <p>Example configuration</p> <pre>LCP = { sriPlugin = { gmscAddress = "441234567890" } atiPlugin = { gsmScfAddress=441234567890 } }</pre> |

Rereading Configuration for inittab Processes

Follow these steps to force the system to reread the configuration for inittab processes on the SLC.

| Step | Action |
|------|---|
| 1 | Log on to the SLC as the user root. |
| 2 | Cycle between inittab run level 2 and run level 3. Set the inittab run level to 2 by entering the following command: <code>init 2</code> |
| 3 | Check the run level by entering: <code>who -r</code> Example output run-level 2 Jan 13 10:46 2 0 3 |
| 4 | Set the inittab run level to 3 by entering: <code>init 3</code> |
| 5 | Check the run level by entering: <code>who -r</code> Example output run-level 3 Jan 13 10:46 3 1 2 |

Configuring and Starting the SLEE

SLEE Configuration File

The Service Logic Execution Environment (SLEE) is configured in the **SLEE.cfg** file located in the `/IN/service_packages/SLEE/cfg` directory.

For information on the SLEE, see *Service Logic Execution Environment Technical Guide*.

SLEE Commands

All critical application processes on the SLC run in the SLEE.

To manually start/restart/check the status of SLEE, log in as the user `NCC_runtime user`, and enter the command:

```
/IN/bin/slee-ctrl start
```

To restart the SLEE:

```
/IN/bin/slee-ctrl restart
```

To check the status of the SLEE, and see a list of the processes that are running, enter:

```
/IN/bin/slee_ctrl status
```


Verifying the NCC Installation

Overview

Introduction

This chapter explains how to verify that the Oracle Communications Network Charging and Control (NCC) applications work correctly following the installation.

In this chapter

This chapter contains the following topics.

| | |
|--|-----|
| About Verifying the Installation | 147 |
| About Collecting Diagnostic Data with RDA HCVE | 148 |

About Verifying the Installation

Introduction

Verify the NCC installation to ensure the system works correctly after installation. This chapter describes how to set up NCC and the tests that you should run to verify the installation. These tests cover the basic features of the installation.

Prerequisites

Before you start verifying the installation, you must ensure that all:

- Nodes are running
- Post-installation tasks are completed

Note: If you have the Application Management Pack for Communications available in your Oracle Enterprise Manager installation, the availability test will be automatically reported after discovery of the nodes. Otherwise the following manual steps can be performed:

On the SMS Node

Check that the SMS processes are running by running the following commands:

```
ps -ef | grep smsNamingServer
ps -ef | grep smsTaskAgent
ps -ef | grep smsMaster
ps -ef | grep ccsBeOrb
```

Check the Oracle listener is running by running the following command:

```
lsnrctl status
```

To verify the SLC and VWS nodes on SMS:

| Step | Action |
|------|---|
| 1 | Log in to SMS UI as super user. |
| 2 | Click the Operators tab and select Node Management . |
| 3 | In the All Nodes screen, enter the node details in the Node Name field. The node name can be either SLC or VWS. |
| 4 | In the Replication Nodes screen, enter the node number in the Node Number field. |
| 5 | Click Find . The Find Replication Node dialogue box appears. |
| 6 | Click Search . Result: The available nodes details are displayed. |

On the SLC Node

Check that the SLC processes are running by running the following commands:

```
ps -ef | grep slee_acs
ps -ef | grep replicationIF
ps -ef | grep diameterBeClient
ps -ef | grep BeClient
```

On VWS Node

Check that the SLC processes are running by running the following commands:

```
ps -ef | grep beServer
ps -ef | grep beVWARS
ps -ef | grep beSync
ps -ef | grep beGroveler
```

About Collecting Diagnostic Data with RDA HCVE

Overview

Remote Diagnostic Agent (RDA) is an Oracle standard tool that you use to collect diagnostic data about your NCC system. When you submit a service request (SR) to Oracle Technical Support, you must also provide an RDA output file. The RDA output file provides a comprehensive view of your system configuration and contains diagnostic data used by Oracle Technical Support to diagnose problems. This minimizes the number of requests from Oracle Technical Support for additional information, which can reduce the service request resolution time.

RDA includes a Health Check Validation Engine (HCVE) module that checks your NCC installation for known issues and common practices that impact performance, availability, and functionality. When you run HCVE, it generates a detailed report in both HTML and text formats that detail possible issues it has found on your system. You can then use the report for preventive maintenance to avoid any service disruption.

HCVE Validations on NCC Systems

RDA HCVE performs a variety of checks of your NCC system, such as ensuring that:

- Sufficient memory and disk space is available.

- The appropriate packages and scripts are installed and are configured correctly.
- The appropriate flags and parameters are set.
- acsDbCleanup.sh is configured correctly.
- The log files are set up correctly.
- The NCC system is configured to startup and shutdown the Oracle database appropriately.
- The appropriate permissions for running scripts are set correctly.

HCVE Validations on NCC Databases

RDA HCVE performs a variety of checks of your NCC database, such as ensuring that:

- The user running HCVE has sufficient privileges
- There are no invalid objects in the Oracle Database instance
- Database parameters, such as `_job_queue_process`, are set to appropriate values

Downloading and Installing RDA

Follow these steps to download and install the RDA software:

| Step | Action |
|------|--|
| 1 | Go to the My Oracle Support Web site: http://support.oracle.com |
| 2 | In the Knowledge Base Search & Browse section, enter 314422.1 in the Enter Search Terms field, and then click Search . |
| 3 | In the search results, click the Remote Diagnostic Agent (RDA) - Getting Started link. Result: The Remote Diagnostic Agent (RDA) - Getting Started page is displayed. |
| 4 | In the RDA Bundle section of the page, click the link for the appropriate operating system. |
| 5 | Follow the directions in the Installation Instructions section of the page to install the RDA software. |

Running HCVE on Your NCC System

Follow these steps to collect data about your NCC system:

| Step | Action |
|------|---|
| 1 | Log in as the root user. |
| 2 | Go to the directory in which you installed RDA. Note: The default RDA installation directory is <code>/IN/service_packages/SUPPORT/rda</code> . |
| 3 | Run data collection by entering the following command: <code>./rda.pl -dT hcve:Pncc44os_sol</code> |
| 4 | Answer the prompts. Result: HCVE generates an output file. |
| 5 | Send the output file to Oracle Technical Support. |

Running HCVE on NCC Databases

Follow these steps to collect data about your NCC database:

| Step | Action |
|------|---|
| 1 | Log in as the oracle user. |
| 2 | Go to the directory in which you installed RDA. Note: The default RDA installation directory is <code>/IN/service_packages/SUPPORT/rda</code> . |
| 3 | Run data collection by entering the following command: <code>./rda.pl -dT hcve:Pncc44db_gen.xml</code> |
| 4 | Answer the prompts. Result: HCVE generates an output file. |
| 5 | Send the output file to Oracle Technical Support. |

NCC OUI Installer Screens

Overview

This appendix describes the information you need to provide for each screen when you install Oracle Communications Network Charging and Control (NCC) in interactive mode. You can also access the information by clicking Help during installation.

Note: This document does not substitute for NCC installation instructions. You should read all chapters in NCC Installation Guide in preparation for installing NCC, including "*NCC System Requirements* (on page 9)" for information you need to collect in preparation for installation, and "*Installing NCC* (on page 57)" for installation procedures.

NCC OUI Installer Screens

Installation Inventory

Specify the name and location of the directory where all Oracle installations are done.

| Field | Description |
|------------------------|--|
| Inventory Directory | Enter the name and the full path to the directory where all Oracle installations are done. |
| Operating System Group | Select the primary Oracle inventory group. |

Installation Location

Specify the name and location of the directory in which to install NCC.

| Field | Description |
|-----------------------|---|
| Application Home Path | Enter the full path to the /IN directory in which to install NCC. |

Installation Type

Select the installation type.

| Field | Description |
|-------|---|
| SMS | Installs the NCC Service Management System (SMS) application and the SMS database. You use the SMS GUI to configure and manage NCC. |
| SLC | Installs the NCC Service Logic Controller (SLC) application and the SLC database. You use SLC to provide the logic to manage the calls, sessions, messages in NCC. Note: Ensure that SMS is installed before installing SLC. |

| Field | Description |
|---------------------|--|
| SLC With Test Tools | Installs the NCC Service Logic Controller (SLC) application, the SLC database, and the SLC test tools. Note: Ensure that SMS is installed before installing SLC With Test Tools. |
| VWS | Installs the NCC Voucher and Wallet Server (VWS) application and VWS database. The Voucher and Wallet Server manages charging, vouchers, balances, and subscribers. Note: Ensure that SMS is installed before installing VWS. |

Oracle User

Enter the Oracle database user details.

| Field | Description |
|-----------------|---|
| Oracle DB owner | Retain the default, oracle , which is the user name with permissions to create the Oracle database instance. |
| Oracle DB group | The OS group which owns the Oracle database. For example 'dba'. |

Application User

Enter the NCC runtime user details.

| Field | Description |
|-------------------|--|
| Application owner | The NCC_runtime_user i.e. the OS user that will run the application. |
| Application group | The NCC OS group. Fixed to 'esg'. |

Database Location

Select one from the provided options.

| Option | Description |
|---|--|
| The database, schema and application will all be installed | Select this option to install all items on the same node. |
| The database already exists and both the schema and application will be installed | Select this option if you have already created the database including datafiles on this or a remote node but not the database schema or application. |
| The database and schema already exists and only the application will be installed | Select this option if the database and schema already exists on this or a remote node and you want to only install the application. |

Database Datafiles

Database Server Paths

Specify the location of the base directory and the Oracle home directory.

| Field | Description |
|----------------|---|
| Base directory | Enter the name and the full path to the oracle base directory in which the database creation scripts are installed. The oracle base directory is the directory in which the Oracle database is installed. |
| Oracle home | Enter name and the full path to the Oracle Database home directory in which Oracle 19c database is installed. |

Datafile and Redolog Paths

Specify the location of the datafile and redo log directories.

| Field | Description |
|--------------------|---|
| Datafile directory | Enter the full path to the directory where the oracle datafiles are stored. |
| Redo log directory | Enter the full path to the directory to store the database redo log files. |

Database User Password

Specify a password for the database schema user accounts.

| Field | Description |
|--|---|
| Oracle SID | Oracle SID |
| Database user (smf, scp or e2be_admin) | Database username |
| Oracle database password | Enter the password for the Oracle database administrative accounts. |
| Confirm password | Re-enter your password to confirm. |

Database Type Selection

Select one from the provided options.

| Option | Description |
|---------------------------|--|
| Standard Database | Select this option to install traditional database. |
| RAC/Multi-tenant Database | Select this option to install multi-tenant database. For example, select this option for 26ai database installation. |

Oracle Client Path

Specify the Oracle Database Client home directory.

| Field | Description |
|--------------------|---|
| Oracle client home | Enter the full path to the Oracle Database Client home directory. |

Pre-existing Database Details

Specify the hostname, username, and password for the existing database connection.

| Field | Description |
|--|---|
| Oracle SID | Enter the Oracle SID. |
| Database hostname | Enter the hostname where the database is located. |
| Database user (smf, scp or e2be_admin) | Enter the database username. |
| Oracle database password | Enter the password for the Oracle database administrative accounts. |
| Database Port | Enter the port that is required to connect to the database host. |
| Service database hostname | Enter the fully qualified service DB hostname. For 26ai database, enter <Database name>.<remote database host short name> Example: <smf scp e2be>.<remote database host short name> |

SMS GUI

Enter the information for SMS GUI.

| Field | Description |
|---------------------------|--|
| Screen superuser password | Enter the password for the SMS GUI administrator user account. |
| Confirm password | Enter the password again for confirmation. |
| Timezone | Enter the time zone in which the date and time are displayed in the SMS GUI. |

PI Admin

Enter the information for Provisioning Interface (PI) configuration.

| Field | Description |
|-------------------|---|
| PI admin password | Enter the password for PI administrator user account. |
| Confirm password | Enter the password again for confirmation. |

SMS EDR Paths

Enter the path to the directories in which the SMS event data record (EDR) files are stored.

| Field | Description |
|-----------------------------|---|
| CDR Loader Input directory | Retain the default path to the directory of a single file system to store CDR input files. |
| CDR Loader Output directory | Retain the default path to the directory of a single file system to store CDR output files. |

Default Template

Select the option to install default template.

| Field | Description |
|--------------|--|
| Install PCST | Check the box to install Prepaid Charging Service Template (PCST). |

Default Currency

Enter the details of default system currency.

| Field | Description |
|-----------------|--|
| System Currency | Select the currency name from the Name drop down box. Note: Only valid currency names are available from the list. |
| Base Value | Enter the ratio of subunits to main units of currency in the Base field. Example: 100 cents per euro = a ratio of 100. |
| Big Symbol | Enter the symbol that represents the main unit of the currency in the Big Symbol field (for example, € for euros). |
| Little Symbol | Enter the symbol that represents the subunit of the currency in the Little Symbol field (for example, c for cents). |
| Separator | Enter the separator used to separate the main unit from the subunit of the currency in the Separator field. Example: In the currency of: Euros - the separator is a comma (for example, 3,20) Dollars - the separator is a decimal point (for example, \$4.00) |

Replication

Enter the information of the SMS host from which the current node is replicated.

| Field | Description |
|---------------|--|
| SMS Host name | Enter the qualified hostname for the SMS server used to configure the clients that will connect to the SMS server. |

VWS Config

Enter the information Voucher and Wallet Server (VWS) configuration.

| Field | Description |
|-------------------------|--|
| SMS EDR Input directory | Enter the name and the full path to the directory in which the SMS event data record (EDR) input files are stored. |
| Primary VWS node | Select to install the primary node of a VWS pair. |

Maintaining a Remote Database

If the SMS node is on a remote database, the following scripts (which require DBA privileges) should be run on the database node, or equivalent schema management for partitioning needs to be implemented:

- smsAddArchiveLog.sh
- hotbackup.sh
- archbackup.sh
- oraLockMonitor.sh
- fragmentation_install_oui.sh
- CCSPART_uninstall.sh
- CCSPART_create_schema.sh
- CCSPART_maintenance.sh
- CCSPART_statistics.sh
- CCSPART_capacity_monitor.sh
- CCSCPART_check_oracle.sh
- CCSCPART_statistics.sh
- CCSCPART_add_week.sh
- CCSCPART_capacity_monitor.sh
- CCSCPART_restart_job_processes.sh
- CCSCPART_install.sh
- CCSCPART_rman_exclude.sh
- CCSCPART_maintenance.sh
- CCSCPART_uninstall.sh
- CCSCPART_drop_week.sh
- CCSCPART_list_partitions.sh
- CCSVCHRPART_uninstall.sh
- CCSVCHRPART_statistics.sh
- CCSVCHRPART_capacity_monitor.sh
- CCSVCHRPART_maintenance.sh
- CCSVCHRPART_create_schema.sh

Installing Network Charging and Control on a Remote Database Using the OUI Installer (For 19c)

This section describes how to install Network Charging and Control using a remote database by deploying the database schemas and applications with the Oracle Universal Installer and completing the required configuration and verification tasks.

Install the SMS, SLC, and VWS schemas on a dedicated remote database server using the OUI. Then install each application component (SMS, SLC, VWS) on separate nodes. Before you begin, you must prepare the remote database server, set required environment variables, assign directory permissions, configure network files, and create the required Oracle Wallet credentials.

Prerequisites

Before starting the installation, ensure that you have completed all pre-installation tasks described in *NCC Pre-Installation Tasks* (on page 43)

Linux Asynchronous I/O Configuration

For installations using Linux and Oracle Database versions 10.2 through 12.1, you might need to set the maximum number of asynchronous I/O requests allowed by the operating system.

If you are installing the database schema on a remote database server, perform the following steps on the remote database server.

1. Install the database schema and application on the remote server using OUI installer in a server. After this installation, treat that server as the remote database host for all subsequent nodes. See *NCC Pre-Installation Tasks* (on page 43) for details.
2. If you're installing using Linux, set the maximum number of asynchronous I/O requests. If you use Oracle Database 10.2 to 12.1, edit `/etc/sysctl.conf` and add:

```
fs.aio-max-nr = 3145728
```

Then run:

```
/sbin/sysctl -p /etc/sysctl.conf
```

Installing the Database and Schema on the Remote Server Using the OUI Installer

1. Before installing each component, export the appropriate ORACLE_SID:
 - Before installing SMS:
`export ORACLE_SID=SMF`
 - Before installing SLC:
`export ORACLE_SID=SCP`
 - Before installing VWS:
`export ORACLE_SID=E2BE`
2. Install the SMS database and schema on the remote database server, then install the SMS application on its designated server.
You must fully complete the installation of both the SMS database schema and the SMS application before you attempt to install the SLC or VWS components. See [Installing Applications Using the OUI](#) Installer section for more information.

3. During SLC and VWS Database and Schema installation, on the Replication Configuration screen, enter the SMS application node name in the **SMS Hostname** field where the SMS application is installed.

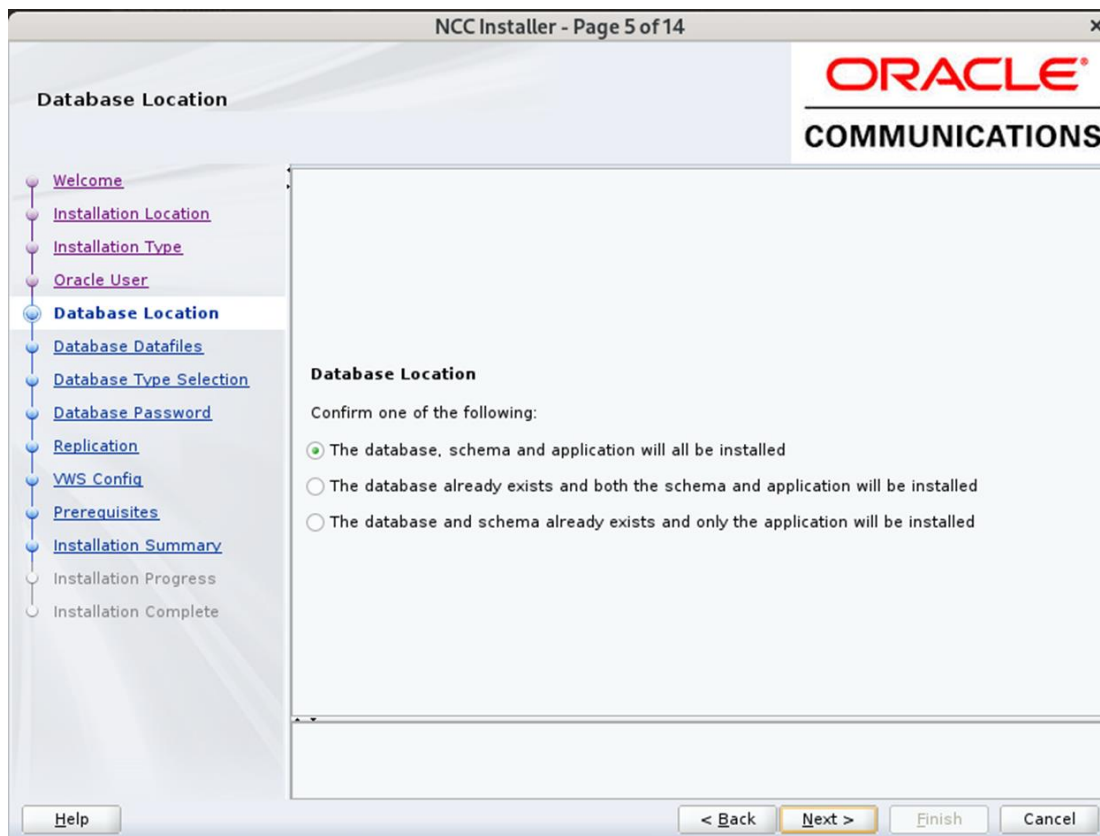
Installing SMS Database and Schema

Follow the steps below to install SMS database and schema:

1. Log in to the remote database server as the LDAP user.
2. Launch the OUI installer.
3. On the Database Installation Mode screen, select **Database Location** in the left pane.

The Database Location window appears.

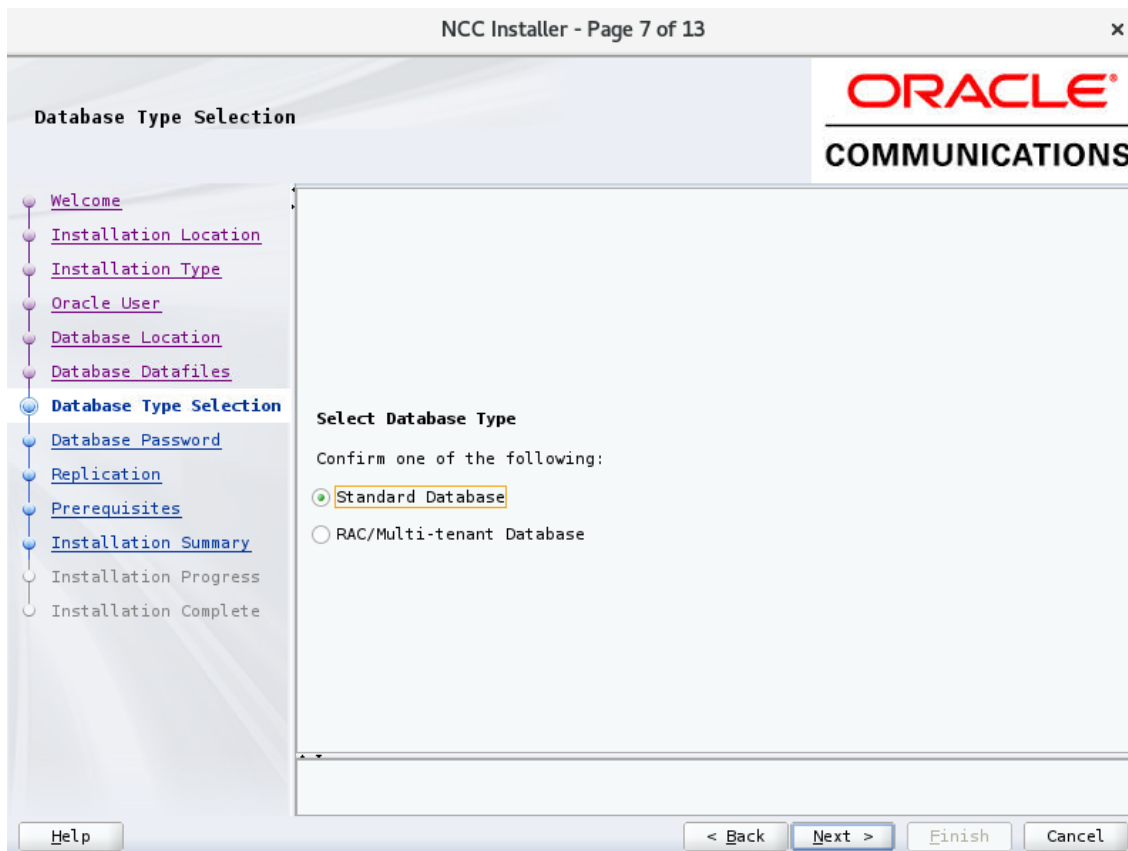
4. In the Database Location window, select **The database, schema and application will all be installed**:



5. In the left pane, select **Database Type Selection**.

The Selection Database Type window appears.

6. In the Select Database Type window, select the database type as **Standard Database** and complete the SMS installation:



Renaming Installation Directories

Follow the steps below to rename the installation directories:

1. After completing the SMS installation on the remote server, rename the `IN` directory:
 - Rename `IN` to `IN_SMS`.
2. Install the SLC database and schema using OUI, and then rename the directory:
 - Rename `IN` to `IN_SLC`.
3. Install the VWS database and schema using OUI, and then rename the directory:
 - Rename `IN` to `IN_VWS`.

Consolidating Database Files on the Remote Database Server

After completing the SMS, SLC, and VWS database and schema installations, perform the following steps on the remote database server:

1. Rename `IN_SMS` back to `IN`, or create a symbolic link:

```
ln -s IN_SMS IN
```

2. Copy the SLC database files:

```
Copy SCP directory from /IN_SLC/oracle/datafiles to /IN/oracle/datafiles
```


3. Copy the VWS database files:

```
Copy E2BE directory from /IN_VWS/oracle/datafiles to /IN/oracle/datafiles
```

4. Change ownership of all database-related files:

```
chown oracle:dba *
```

Apply this ownership change to all files (database files, control files, and related files) in the following directories:

- /IN/oracle/datafiles/SMF
- /IN/oracle/datafiles/SCP
- /IN/oracle/datafiles/E2BE

Updating Ownership Under /IN/service_packages

On the remote database server, update ownership for the following directories under /IN/service_packages:

1. CCSPART

- Set owner and group to `oracle:esg` for the directory and all files and subdirectories.

2. SMS

- Set owner and group to `smf_oper:esg` for all files and subdirectories.

3. CCSVCHRPART

- Set owner and group to `oracle:esg` for the directory and all files and subdirectories.

4. CCS

- Set owner and group to `smf_oper:esg` for all files and subdirectories.

5. Copy the following files:

- Copy `variables_vws.sh` from the `etc` directory under `IN_VWS` to `/IN/etc`.
- Copy `variables_scp.sh` from the `etc` directory under `IN_SLC` to `/IN/etc`.

Other modules under /IN/service_packages can be removed or retained. However, the modules listed above are mandatory because they are required to run cron jobs and because the profile files located in these directories are required.

Updating tnsnames.ora and listener.ora on the Remote Database Server

Update the `tnsnames.ora` and `listener.ora` files located under `/IN/etc` on the remote database server. If a secondary VWS instance exists, update that instance as well. After updating these files, restart the SMS, SLC, and VWS databases and restart the listener. If any required database instance does not start, update the `ORACLE_SID` entry in the `listener.ora` file.

Sample tnsnames.ora:

```

# TNS alias for the SMF database. SMF =

(DESCRIPTION =

  (ADDRESS = (PROTOCOL = TCP) (HOST = <Remote_database_server_hostname>) (PORT
= 1521))

  (CONNECT_DATA = (SERVER = DEDICATED)

  (SID = <ORACLE_SID_OF_SMS>)

  )

)

SCP =

(DESCRIPTION =

  (ADDRESS = (PROTOCOL = TCP) (HOST = <Remote_database_server_hostname>) (PORT
= 1521))

  (CONNECT_DATA = (SERVER = DEDICATED)

  (SID = <ORACLE_SID_OF_SLC>)

  )

)

E2BE =

(DESCRIPTION =

  (ADDRESS = (PROTOCOL = TCP) (HOST = <Remote_database_server_hostname>) (PORT
= 1521))

  (CONNECT_DATA = (SERVER = DEDICATED)

  (SID = <ORACLE_SID_OF_VWS>)

  )

)

```

Sample listener.ora:

```

LISTENER = (DESCRIPTION =

  (ADDRESS_LIST =

    (ADDRESS = (PROTOCOL = TCP) (PORT = 1521))

  )

)

SID_LIST_LISTENER = (SID_LIST =

  (SID_DESC =

    (SID_NAME = <ORACLE_SID_SMS>)

    (ORACLE_HOME = /u01/app/oracle/product/19.0.0)

```

```

)
)
(SID_LIST = (SID_DESC =
(SID_NAME = <ORACLE_SID_SLC>)
(ORACLE_HOME = /u01/app/oracle/product/19.0.0)
)
)
(SID_LIST = (SID_DESC =
(SID_NAME = <ORACLE_SID_VWS>)
(ORACLE_HOME = /u01/app/oracle/product/19.0.0)
)
)
LOG_LEVEL_LISTENER = OFF
LOGGING_LISTENER = OFF
CONNECT_TIMEOUT_LISTENER = 10
STARTUP_WAIT_TIME_LISTENER = 0
TRACE_LEVEL_LISTENER = OFF
ADMIN_RESTRICTIONS_LISTENER=ON

```

Creating the Oracle Wallet on the Remote Database Server

Follow the steps below to create the Oracle wallet on the remote database server:

1. Create the wallet directory:

```
mkdir -p /IN/wallet
```

2. Change to the wallet directory:

```
cd /IN/wallet
```

3. Create the wallet with auto-login enabled:

```
orapki wallet create -wallet . -auto_login
```

4. Create credentials for each schema:

```

mkstore -wrl /IN/wallet -createCredential E2BE E2BE_ADMIN manager
mkstore -wrl /IN/wallet -createCredential SCP SCP manager
mkstore -wrl /IN/wallet -createCredential SMF SMF manager

```

5. Set the wallet permissions:

```
sudo chmod -R 750 /IN/wallet
```

6. Restart the listener after completing wallet configuration.

Stopping Database Instances on the Remote Database Server

Follow the steps below to stop database instances on the remote database server:

1. Log in to the remote database server as the LDAP user.
2. Switch to the oracle user:

```
su - oracle
```

3. Stop the listener:

```
lsnrctl stop
```

4. Shut down the SMF instance:

```
export ORACLE_SID=SMF; echo $ORACLE_SID; sqlplus /  
as sysdba  
  
shutdown immediate
```

5. Shut down the SCP instance:

```
export ORACLE_SID=SCP; echo $ORACLE_SID; sqlplus /  
as sysdba  
  
shutdown immediate
```

6. Shut down the E2BE instance:

```
export ORACLE_SID=E2BE; echo $ORACLE_SID; sqlplus /  
as sysdba  
  
shutdown immediate
```

Starting Database Instances on the Remote Database Server

Follow the steps below to start database instances on the remote database server:

1. Log in as the LDAP user and switch to the oracle user.

2. Start the SMF instance:

```
export ORACLE_SID=SMF; echo $ORACLE_SID; sqlplus /  
as sysdba  
  
startup pfile='/u01/app/oracle/product/19.0.0/dbs/initSMF.ora'
```

3. Start the SCP instance:

```
export ORACLE_SID=SCP; echo $ORACLE_SID; sqlplus /  
as sysdba  
  
startup pfile='/u01/app/oracle/product/19.0.0/dbs/initSCP.ora'
```

4. Start the E2BE instance:

```
export ORACLE_SID=E2BE; echo $ORACLE_SID; sqlplus /  
as sysdba
```

```
startup pfile='/u01/app/oracle/product/19.0.0/dbs/initE2BE.ora'
```

5. Start the listener:

```
lsnrctl start
```

Configuring Maintenance Cron Jobs on the Remote Database Server

Configure the following cron jobs for the Oracle user on the remote database server. If these cron jobs are not already present, you must configure them:

CDR Partitions

```
30 * * * * ( . /IN/service_packages/CCS/.profile ; /IN/service_packages/
CCSPART/bin/CCSPART_capacity_monitor.sh ) >
/IN/service_packages/CCSPART/tmp/ CCSPART_capacity_monitor.sh.log 2>&1

30 7 * * * ( . /IN/service_packages/CCS/.profile ; /IN/service_packages/
CCSPART/bin/CCSPART_log_cleaner.sh ) > /IN/service_packages/CCSPART/tmp/
CCSPART_log_cleaner.sh.log 2>&1

30 1 * * * ( . /IN/service_packages/CCS/.profile ; /IN/service_packages/
CCSPART/bin/CCSPART_maintenance.sh ) > /IN/service_packages/CCSPART/tmp/
CCSPART_maintenance.sh.log 2>&1

0 2 * * * ( . /IN/service_packages/CCS/.profile ; /IN/service_packages/
CCSPART/bin/CCSPART_statistics.sh ) > /IN/service_packages/CCSPART/tmp/
CCSPART_statistics.sh.log 2>&1
```

Voucher Partitions

```
40 * * * * ( . /IN/service_packages/CCS/.profile ; /IN/service_packages/
CCSVCHRPART/bin/CCSVCHRPART_capacity_monitor.sh ) > /IN/service_packages/
CCSVCHRPART/tmp/CCSVCHRPART_capacity_monitor.sh.log 2>&1

20 7 * * * ( . /IN/service_packages/CCS/.profile ; /IN/service_packages/
CCSVCHRPART/bin/CCSVCHRPART_log_cleaner.sh ) > /IN/service_packages/
CCSVCHRPART/tmp/CCSVCHRPART_log_cleaner.sh.log 2>&1

30 2 * * * ( . /IN/service_packages/CCS/.profile ; /IN/service_packages/
CCSVCHRPART/bin/CCSVCHRPART_maintenance.sh ) > /IN/service_packages/
CCSVCHRPART/tmp/CCSVCHRPART_maintenance.sh.log 2>&1

0 3 * * * ( . /IN/service_packages/CCS/.profile ; /IN/service_packages/
CCSVCHRPART/bin/CCSVCHRPART_statistics.sh ) > /IN/service_packages/
CCSVCHRPART/tmp/CCSVCHRPART_statistics.sh.log 2>&1
```

Installing Applications Using the OUI Installer

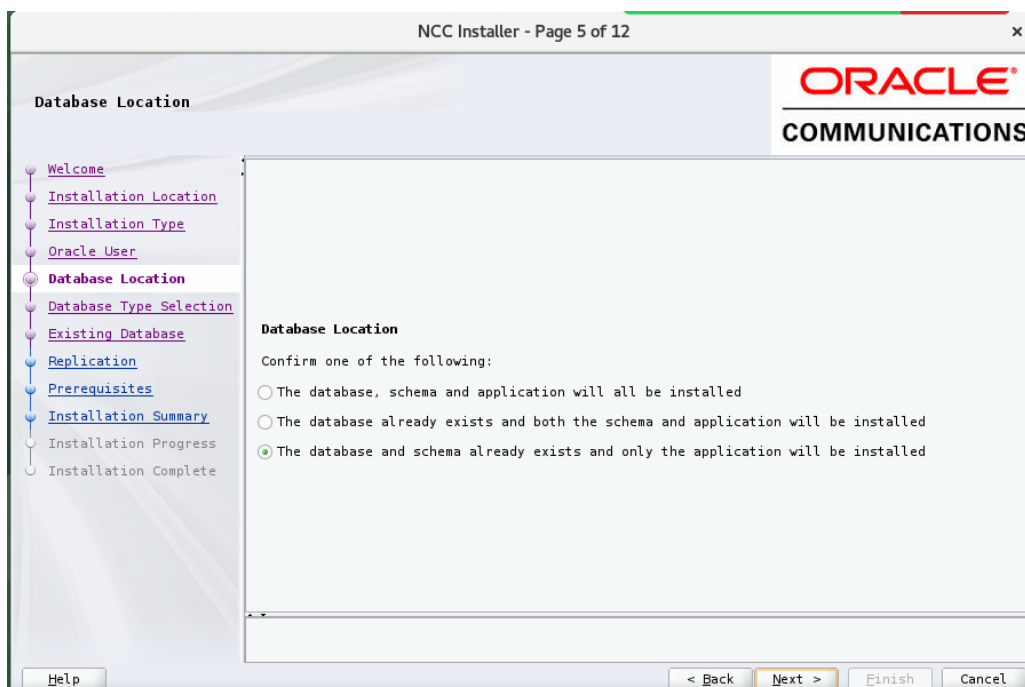
Follow the steps below to install the SMS, SLC, and VWS applications on three different application nodes using the OUI installer:

1. Log in as the LDAP user on each application server.
2. Launch the OUI installer.
3. On the Database Installation Mode screen, select **Database Location** in the left pane.

The Database Location window appears.

4. In the Database Location window, select **The database and schema already exist and only the**

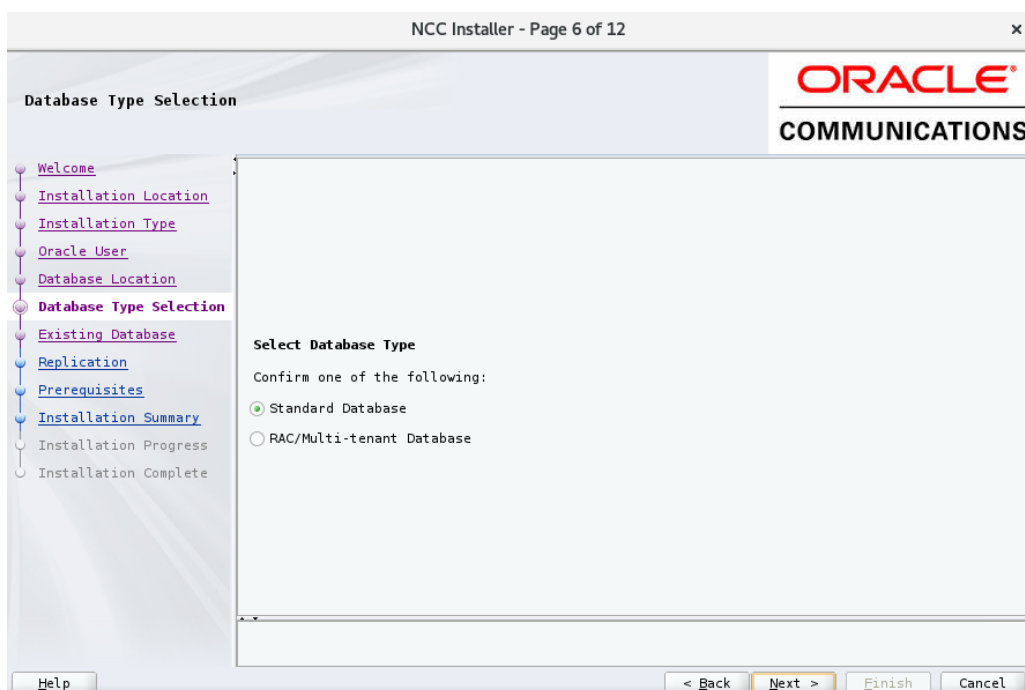
application will be installed:



5. In the left pane, select **Database Type Selection**.

The Select Database Type window appears.

6. In the Select Database Type window, select the database type as **Standard Database**:



7. On the pre-existing database details page, enter the remote database server hostname in the **Database Hostname** field and complete the installation.

8. On each application server, verify the database connectivity configuration files located under

/IN/etc by performing the following checks:

- a. Ensure that the `tnsnames.ora` file contains the correct remote database host name (`<Remote_database_server_name>`).
- b. Verify that the entries are appropriate for the specific application node.

The following is an example of `tnsnames.ora` on the SMS application node:

```
# TNS alias for the SMF database. SMF =
(DESCRIPTION =
  (ADDRESS = (PROTOCOL = TCP) (HOST = <Remote_database_server_name>)
    (PORT = 1521))
  (CONNECT_DATA = (SERVER = DEDICATED) (SID = <ORACLE_SID>))
)
```

Note:

- On the SMS application node, the `tnsnames.ora` file must contain only the SMF entry. It must not include SLC or VWS (E2BE) entries.
- On the SLC application node, the `tnsnames.ora` file must contain only the SLC (SCP) entry. It must not include SMF or VWS (E2BE) entries.
- On the VWS application node, the `tnsnames.ora` file must contain only the VWS entry. It must not include SMF or SLC entries.
- On the remote database server, the `tnsnames.ora` file must contain all required entries for SMS, SLC, and VWS.

9. Verify that the `listener.ora` file on the remote database server is correctly configured. See *Updating tnsnames.ora and listener.ora on the Remote Database Server* (on page 161) for more details.

Use the following example for reference:

```
LISTENER = (DESCRIPTION =
  (ADDRESS_LIST =
    (ADDRESS = (PROTOCOL = TCP) (PORT = 1521))
  )
)
SID_LIST_LISTENER = (SID_LIST =
  (SID_DESC =
    (SID_NAME = <ORACLE_SID>)
    (ORACLE_HOME = /u01/app/oracle/product/19.0.0)
  )
)
LOG_LEVEL_LISTENER = OFF
LOGGING_LISTENER = OFF
```

```
CONNECT_TIMEOUT_LISTENER = 10
STARTUP_WAIT_TIME_LISTENER = 0
TRACE_LEVEL_LISTENER = OFF
ADMIN_RESTRICTIONS_LISTENER = ON
```

10. Repeat the verification on the SLC and VWS application servers to ensure their configurations match the requirements described above.

Verifying Remote Database Access from Application Server

Follow the steps below to check that the application server can connect to the remote database before and after installing NCC:

1. Before you start the installation, check that the application server can connect to the remote database using a database username and password.
2. Log in to the server where you plan to install Network Charging and Control as the `smf_oper` user or the `oracle` user.
3. Run the following command to test the connection to the remote database:

Syntax

```
sqlplus
"<username>/<password>@(DESCRIPTION=(ADDRESS_LIST=(ADDRESS=(
  PROTOCOL=TCP)

(HOST=<remote database
  hostname>)(PORT=1521))) (CONNECT_DATA=(SERVER=DEDICATED)

(SID=<ORACLE_SID>))) "
```

Update the values in the command as needed:

- Database username and password
- Remote database host name
- Database SID (SMF, SCP, or E2BE)

This check confirms that the database is reachable before installation and does not use TNS configuration files.

Verifying Connectivity Using TNS Aliases

Note: Run these checks only after the NCC installation finishes, because the required TNS files are created during installation.

Follow the steps below to check database connectivity using TNS aliases after installation:

1. Log in to each application node as the `smf_oper` user to check the database connection using the connected strings in the `tnsnames.ora` file.

2. Run the following commands to test the connections:

```
sqlplus /@SMF
```

```
sqlplus /@SCP
```

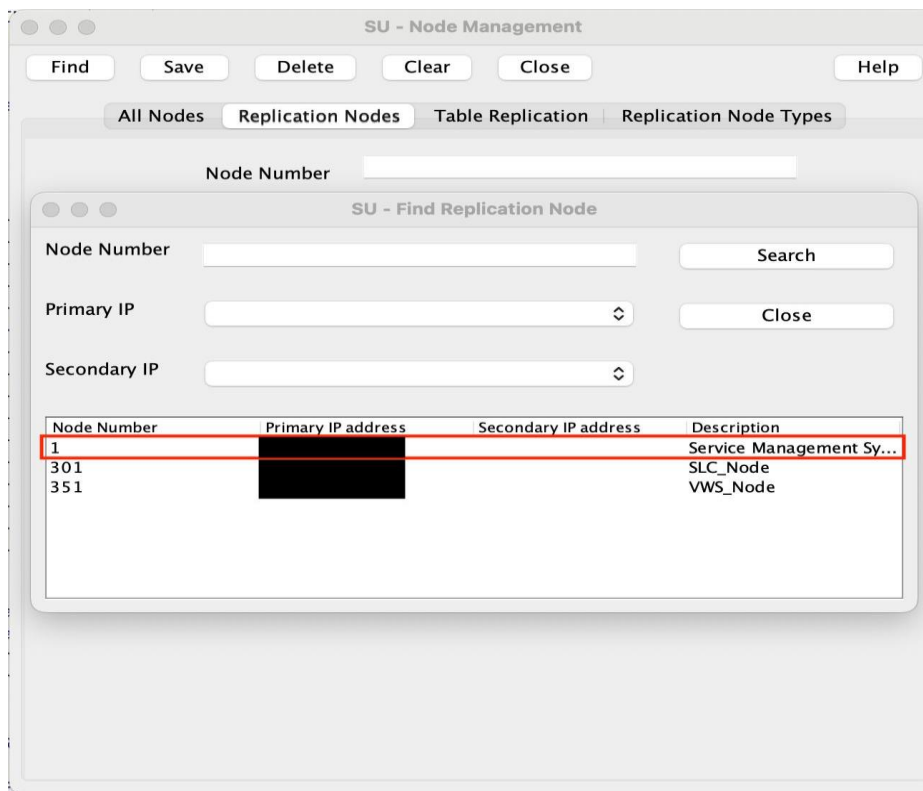
```
sqlplus /@E2BE
```

Launching the SMS GUI

Note: In the SMS GUI:

- Check that all application node addresses appear in the Node Management screen.
- On the Replication Nodes tab, make sure the **Node Number** for the SMS application node is set to **1**.

The following figure shows the Replication Nodes tab in the Node Management screen:



To launch the SMS GUI, follow the steps below:

1. Open the `smsGui.sh` or `smsGui.bat` file located in the `/IN/html` directory on the SMS application node.
2. Verify that the file contains the correct remote database host name in the required fields. If the information is missing or incorrect, update the file before proceeding.
3. Set the `databaseHost` parameter so that it points to the remote database server where the database is installed:

```
-Djnlp.sms.databaseHost=<Remote_database_server_name>:<port>:<ORACLE_SID>
```

4. Configure the secure database connection parameter as follows:

```
-  
Djnlp.sms.secureConnectionDatabaseHost=" (DESCRIPTION= (ADDRESS_LIST= (ADDRESS  
= (PROTOCOL=TCPS)  
 (HOST=<Remote_database_server_name>) (PORT=2484)))  
 (CONNECT_DATA= (SERVICE_NAME=SMF))) "
```

These parameters are mandatory for successfully launching the SMS GUI when the database is hosted on a remote database server.