Oracle® Communications Network Charging and Control

SMS Center Alarms Guide

Release 15.2

ORACLE

January 2026

Copyright

Contents

Alarm Topic Description

Alarm Generation

Alarms on each configured node are written to the syslog and are then captured by the smsAlarmDaemon for entry in the SMF database.

For management of these alarms, see *Service Management System Technical Guide*.

Severity Levels

This table describes the alarm severity levels.

Level	Abbreviation	Description
Critical	C	These alarms are raised when the application has encountered an error indicating that the system is unable to function.
Error	E	These alarms indicate the application has encountered a serious problem completing a necessary task and could not complete the task.
Warning	W	Warnings are raised to indicate the application encountered a problem completing a non-mission critical task.
Notice	N	Notices are raised to indicate that the application has completed a task successfully.

Alarm Format

Alarms usually follow this format:

```
Mon DD 24:MM:SS hostname process name: [ID alarmID user.severity] process(PID)
SEVERITY: Alarm text with possible variables
```

Where:

Variable	Description
Mon DD	Month and date the alarm was logged.
24:MM:SS	Time the alarm was logged in 24 hour format.
hostname	Name of the machine on which the alarm was generated.
process name	Name of the process which logged the alarm.
alarmID	ID number of the alarm.
severity	Alarm severity.
process	Name of the process which logged the alarm.
PID	Process ID of the process which logged the alarm.
SEVERITY	Alarm severity.
Alarm text	Alarm text. This may include variables such as node number.
	Note: In some cases, the entire alarm text is generated from variables.

> **Note:**   Some alarms from some subsystems may have a different format.

Example: This text shows an smsMaster alarm about pending update queues.

```
Mar 30 13:34:54 prodsmp1 smsMaster: [ID 953149 user.warning] smsMaster(17833)
WARNING: Pending queue now above 15 (Worst Node 317)
```

Alarm Text and Variables

The %d and %s symbols represent variables within the alarm text. These values are generated by the subsystem and added to the message when the alarm is raised.

Usually the %d is a number and the %s is text in the context of the message to complete the alarm message. Occasionally other % symbols are also used (for example, %u) for different variables.

Further Information

For more information about:

- The SMS Alarms subsystem, see *Service Management System Technical Guide*
- Creating and maintaining the SMS Alarm Relay rule set, see *Service Management System User's Guide*

SMS Center Alarms

Alarm	Severity	Text	Cause	Resolution	Service
290000	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: SmscConnection::connect() : inet_addr() call failed on IP %s %d.	Invalid IP address.	Refer to application expert. Validate the IP address referenced in the configuration file.	SMSC
290001	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: SmscConnection::connect() : Cannot open configuration file %s %d :%z	Cannot open the configuration file.	Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC
290002	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: SmscConnection::sendMessage() : Cannot send message : stx%s 123etx	Error sending message to SMS.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290003	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: SmscConnection::process() : Read Error (%z)	Problem reading from the socket.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290004	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: SocketListener::process() : Error reading socket :%z	Error reading from connection.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290005	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: SmscConnection::timeout() : Message timed out : stx%s 123etx	Message has no response in timeout period	Refer to UNIX/application/LAN expert first (Check the following). 1) Is SMS timeout period very small? 2) TCP/IP connection integrity. 3) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290006	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: SmscConnection::process() : Got an unknown message type	Information only.	No resolution.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290007	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: SmscConnection::process() : Message Start Character Missing	Information only.	No resolution.	SMSC
290008	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: SocketListener::connect() : unlink (%z) failed :%z	Internal IPC communication error.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290009	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: SmscConnection::connect() : Retried to many times	Internal IPC communication error.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290010	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: SmscConnection::connect() : Socket call failedZZZ	Internal IPC communication error.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290011	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: SocketListener::connect() : bind() failed %d:%z	Internal IPC communication error.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290012	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: SocketListener::connect() : socket() failed :%z	Internal IPC communication error.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290013	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: SocketListener::process() : Cannot find SMSC connection	Internal IPC communication error.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290014	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: SmscConnection::connect() : Connect error (%s %d:%d) :%z	Internal IPC communication error.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290015	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: SocketListener::connect() : Retried too many times	Internal IPC communication error.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290016	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: SmscConnection::process() : Buffer Overflow : Closing Connection	Data overflow when reading from socket.	Refer to application expert first. Closing and then opening the connection should resolve the issue. Finally contact support.	SMSC
290017	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: SmscConnection::connect() : Cannot read ip address from configuration file.	Cannot find IP address configured in file.	Refer to application expert. Validate the IP address referenced in the configuration file.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290018	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: Language translation dictionary in %s %d contained an invalid mapping line (no unescaped = sign) on or about line %d	Attempting to read the language file has resulted in an error.	Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC
290019	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: Could not stat() language index fileZZZ	Attempting to obtain the status of the current file has resulted in an error.	Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290020	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: Could not load either the requested language file or Default.lang! Falling back to untranslated strings.	Attempting to open the current file has resulted in an error.	Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC
290021	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: Could not read language index fileZZZ	Attempting to open the current file has resulted in an error.	Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290022	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: cmnConfigGetStringVector: unable to openZZZ	Attempting to open the current file has resulted in an error.	Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC
290023	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: Could not load language file %s %d! Falling back to Default.lang.	Attempting to open the current file has resulted in an error.	Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290024	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: Could not reload language file %s %d! Staying with in-core copy.	Attempting to open the current file has resulted in an error.	Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC
290025	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: getValue: unable to openZZZ	Attempting to open the current file has resulted in an error.	Assuming basic UNIX skills (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC
290026	ERROR	SLEE[%d]: smscDaemon(%d) CRITICAL: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	No resolution. If problem persists then contact support.	SMSC
290027	ERROR	SLEE[%d]: smscDaemon(%d) CRITICAL: cmnPlugin: error loading library %s %d:%z	Internal software error.	No resolution. If problem persists then contact support.	SMSC
290028	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: ConnectionManager()::process() : Error in selectZZZ	Internal software error.	No resolution. If problem persists then contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290029	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: cmnDate::getLocalDate:%z	Internal software error.	No resolution. If problem persists then contact support.	SMSC
290030	NOTICE	SLEE[%d]: smscDaemon(%d) NOTICE: gethostbyname:%z	Internal software error.	No resolution. If problem persists then contact support.	SMSC
290031	NOTICE	SLEE[%d]: smscDaemon(%d) NOTICE: Select:%z	Internal software error.	No resolution. If problem persists then contact support.	SMSC
290032	NOTICE	SLEE[%d]: smscDaemon(%d) NOTICE: socket:%z	Communications over the socket appears to have problems.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290033	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: cmnPluginLookupFunction: could not find symbol %s %d::%s %d:%z	Internal software error.	No resolution. If problem persists then contact support.	SMSC
290034	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	No resolution. If problem persists then contact support.	SMSC
290035	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: Macro %s %d not found.	Internal software error.	No resolution. If problem persists then contact support.	SMSC
290036	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: SmscConnection::connect() : Reconnecting to (%z) in 10 seconds	Information only.	No resolution.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290037	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: SmscConnection::process() : Reconnecting in 10 seconds	Information only.	No resolution.	SMSC
290038	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: SocketListener::connect() : Retrying in 10 seconds	Information only.	No resolution.	SMSC
290039	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (data pos misaligned)	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290040	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (length < 0)	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290041	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset + length > profileLength)	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290042	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset < 0)	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290043	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (offset > profileLength)	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290044	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindIndex: Profile corrupt (TOC end > profileLength)	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290045	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (data pos misaligned)	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290046	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (length < 0)	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290047	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset + length > profileLength)	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290048	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset < 0)	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290049	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: cmnProfileFindTag: Profile corrupt (offset > profileLength)	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290050	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: Remove tag: Corrupted, tag field data passes end of profile	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290051	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: Remove tag: Corrupted, tag length begins before profile	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290052	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: Remove tag: Corrupted, tag length field passes end of profile	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290053	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: Update block corrupt. Item offset is negative. Creating empty block.	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290054	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: Update block has no tags but is wrong size. Creating empty profile.	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290055	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: Update profile corrupt. Field goes past profile block len.	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC
290056	ERROR	SLEE[%d]: smscDaemon(%d) ERROR: Update profile corrupt. Length goes past profile block len.	Error reading the current users profile block.	Refer to ORACLE expert first. Verify the profile block exists and is not corrupted or invalid for this user, by referring to the profile field of the ABS_ACCT_REFERENCE(public synonym) table.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290057	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: cmnConfigGetChar: %z	Attempting to read the smscDaemon configuration file has resulted in an error.	Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC
290058	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: cmnConfigGetFlag: %z	Attempting to read the smscDaemon configuration file has resulted in an error.	Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290059	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: cmnConfigGetInteger: %z	Attempting to read the smscDaemon configuration file has resulted in an error.	Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC
290060	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: cmnConfigGetString: %z	Attempting to read the smscDaemon configuration file has resulted in an error.	Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290061	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: getConfig: No trailing : on sectionZZZ	Attempting to read the smscDaemon configuration file has resulted in an error.	Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC
290062	NOTICE	SLEE[%d]: smscDaemon(%d) NOTICE: cmnConfigGetChar: %z	Attempting to read the smscDaemon configuration file has resulted in an error.	Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290063	NOTICE	SLEE[%d]: smscDaemon(%d) NOTICE: cmnConfigGetFlag: %z	Attempting to read the smscDaemon configuration file has resulted in an error.	Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC
290064	NOTICE	SLEE[%d]: smscDaemon(%d) NOTICE: cmnConfigGetInteger: %z	Attempting to read the smscDaemon configuration file has resulted in an error.	Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290065	NOTICE	SLEE[%d]: smscDaemon(%d) NOTICE: cmnConfigGetString: %z	Attempting to read the smscDaemon configuration file has resulted in an error.	Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC
290066	CRITICAL	SLEE[%d]: smscDaemon(%d) CRITICAL: malloc() returned NULL in build_filename (cmnLang.cc)! Out of memory!	Insufficient memory to perform desired action due to internal software error.	Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support.	SMSC
290067	CRITICAL	SLEE[%d]: smscDaemon(%d) CRITICAL: Out of memory in cmnLang.cc:processLine!	Insufficient memory to perform desired action due to internal software error.	Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support.	SMSC
290068	CRITICAL	SLEE[%d]: smscDaemon(%d) NOTICE allocate=%d cmnRangeOciFetch.c@%d: out of memory	Insufficient memory to perform desired action due to internal software error.	Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290069	CRITICAL	SLEE[%d]: smscDaemon(%d) WARNING strdup=%d loggedError.c@%d: out of memory	Insufficient memory to perform desired action due to internal software error.	Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusally large memory consumption for an individual binary. Finally contact support.	SMSC
290070	WARNING	SLEE[%d]: smscDaemon(%d) WARNING: Language string not found in currently selected language database: %s %d	Language translation mapping failed.	Refer to ORACLE expert first. Verify the language for this language ID exists in the ACS_LANGUAGE(public synonym) table.	SMSC
290071	NOTICE	SLEE[%d]: smscDaemon(%d) NOTICE oparse=%d cmnRangeOciFetch.c@%d:%z	ORACLE error.	Refer to ORACLE expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if neccessary. 2) Check the following environment variables and/or configuration files: 2a) ORACLE_SID(environment) 2b) tnsnames.ora(configuration file) 2c) listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. Finally contact support.	SMSC
290072	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-sendError MSISDN=%d SMS failed (Too Many outstanding messages)	Maximum queue size reached.	Refer to application expert first. Within SMS check the queue size is not excessively small.	SMSC
290073	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Login Failure!	Information only.	No resolution.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290074	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-ConnectError (Response Timeout).	No response from SMS in configured connect timeout period	Refer to UNIX/application/LAN expert first (Check the following). 1) Is SMS timeout period very small? 2) TCP/IP connection integrity. 3) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290075	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-sendError MSISDN=%d SMS failed (Response Timeout)	No response from SMS in configured timeout period	Refer to UNIX/application/LAN expert first (Check the following). 1) Is SMS timeout period very small? 2) TCP/IP connection integrity. 3) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290076	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: smscIF-Queue size AFTER requeue: %d	Information only.	No resolution.	SMSC
290077	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : Error %d %d.	Dropped connection between smsIF and SMS	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290078	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: smscIF-Connect retry in %d second(s).	Information only.	No resolution.	SMSC
290079	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: smscIF-Attempting to connect to %d.%d.%d.%d:%d	Information only.	No resolution.	SMSC
290080	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: smscIF-Login Success.	Information only.	No resolution.	SMSC
290081	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: smscIF-Queue size BEFORE reload: %d	Information only.	No resolution.	SMSC
290082	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-connectTimeout:%z	Information only.	No resolution.	SMSC
290083	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-failoverInterval:%z	Information only.	No resolution.	SMSC
290084	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-idleTimeout:%z	Information only.	No resolution.	SMSC
290085	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-ip123:%z	Information only.	No resolution.	SMSC
290086	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-loginTimeout:%z	Information only.	No resolution.	SMSC
290087	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-msgLife:%z	Information only.	No resolution.	SMSC
290088	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-password:%z	Information only.	No resolution.	SMSC
290089	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-port123:%z	Information only.	No resolution.	SMSC
290090	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-queueMaximum:%z	Information only.	No resolution.	SMSC
290091	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-retryInterval:%z	Information only.	No resolution.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290092	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-retryNumber:%z	Information only.	No resolution.	SMSC
290093	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-timeout:%z	Information only.	No resolution.	SMSC
290094	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-userID:%z	Information only.	No resolution.	SMSC
290095	NOTICE	SLEE[%d]: smscIF(%d) ERROR: SMSC config-error: Unable to read from configuration file!	Attempting to read the smscDaemon configuration file has resulted in an error.	Refer to UNIX/application expert first (Check the following). 1) Does the configuration file exist? 2) Are the correct permissions set for the configuration file? 3) Is the configuration file corrupt? 4) Have all the required parameters been entered in the configuration file? 5) Have all the configuration parameters been formatted correctly? Finally contact support.	SMSC
290096	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : Connection refusedZZZ	SMSC has refused connection from the smscIF.	Refer to application expert. Full alarm string will detail fault.	SMSC
290097	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Attempt to send LOGIN request failed.	Failed to contact SMSC.	Refer to application expert. Check the configured username/password.	SMSC
290098	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : Connection reset by peer %d.	Failed to contact SMSC.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290099	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : Operation now in progress %d.	Information Only.	No resolution.	SMSC
290100	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : Resource temporarily unavailable %d.	Potential congestion build up.	Refer to application expert if alarm persists.	SMSC
290101	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-LoginError (Login Timeout).	Potential congestion build up.	Refer to application expert if alarm persists.	SMSC
290102	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-LoginError (Response Timeout).	Potential congestion build up.	Refer to application expert if alarm persists.	SMSC
290103	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-sendError MSISDN=%d SMS failed (negative return status)	SMS failed.	Refer to application expert. Check return code for reason.	SMSC
290104	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-FUNCTION: setTrace, DISABLED	Information Only.	No resolution.	SMSC
290105	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-FUNCTION: setTrace, ENABLED	Information Only.	No resolution.	SMSC
290106	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: smscIF-Connect (failover) retry in %d second(s).	Potential congestion build up.	Refer to application expert if alarm persists.	SMSC
290107	ERROR	SLEE[%d]: smscIF(%d) ERROR: SMSC config-error: No primary IP set in configuration file!	Missing primary SMSC IP information from config file.	Refer to application expert. Add missing address.	SMSC
290108	ERROR	SLEE[%d]: smscIF(%d) ERROR: SMSC config-message: Adding pointer to function for new key %s %d	Information Only.	No resolution.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290109	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-cdrInterfaceName: %s %d	Information Only.	No resolution.	SMSC
290110	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-cdrLibrary: %s %d with key(s):	Information Only.	No resolution.	SMSC
290111	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-numericAsTelephony: [%d]	Information Only.	No resolution.	SMSC
290112	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-tracingDirectory: %s %d	Information Only.	No resolution.	SMSC
290113	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-tracingEnabled : false	Information Only.	No resolution.	SMSC
290114	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-tracingEnabled : true	Information Only.	No resolution.	SMSC
290115	ERROR	SLEE[%d]: smscIF(%d) ERROR: SMSC config-error: No user id set in configuration file!	Missing user id in configuration file.	Refer to application expert. Supply user id.	SMSC
290116	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : Network is unreachable %d.	Cannot contact remote host.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290117	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : No such file or directoryZZZ	Cannot open file.	Verify file exists. Check permissions, etc.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290118	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-ProcessError (Idle Timeout).	Cannot contact remote host.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290119	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-sendError MSISDN=%d SMS failed (Queue Timeout)	Cannot contact remote host.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	SMSC
290120	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-cdrInterfaceName:%z	Information only.	No resolution.	SMSC
290121	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-ProcessError (Idle Timeout).	Timeout waiting for message from SMSC.	Verify connectivity if alarm persists.	SMSC
290122	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : Connection timed out %d.	Lost connection with SMSC.	Contact support.	SMSC
290123	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-classDefault: %d	Information Only.	No resolution.	SMSC
290124	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : File too large %d.	Cannot process file.	Contact support.	SMSC

Alarm	Severity	Text	Cause	Resolution	Service
290125	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Incoming Character Buffer Overflow	Internal program error.	Contact support.	SMSC
290126	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-sendError Unable to locate transaction ID [%d] in queue.	Internal program error.	Contact support.	SMSC
290127	NOTICE	SLEE[%d]: smscIF(%d) NOTICE SleeInterfaceAPI=%d sleeInterfaceAPI.cc@%d: Dialog timeout index (%d) exceeds maximum (%d)	Oracle is shutting down.	Refer to application/Oracle expert. Ensure both Oracle and process restarts without error.	SMSC
290128	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: SMSC config-Information: Only one IP used.	Startup parameter.	None.	SMSC
290129	NOTICE	SLEE[%d]: smscIF(%d) NOTICE: smscIF-Re-initialise signal detected.	Re-reading the configuration.	None.	SMSC
290130	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Connect Error : No space left on device %d.	Out of disk space.	Refer to unix/application expert. Remove unnecessary files.	SMSC
290131	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-Can not encode LOGIN message.	The login message is not of the correct format.	Check configured elements of login in config file	SMSC
290132	ERROR	SLEE[%d]: smscIF(%d) ERROR: smscIF-sendError MSISDN=%s %d SMS failed (negative return status)	The SMSC has experience an error processing the message.	Refer to application expert. Check return code for reason.	SMSC