Oracle® Cloud Sync JIRA Issues with GitHub





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Contents

About This Recipe	
Overview	1-1
System and Access Requirements	1-2
Before You Install the Recipe	
Configure Jira	2-1
Configure GitHub	2-2
Install and Configure the Recipe	
Configure the Oracle Jira Connection	3-2
Configure the Oracle GitHub Connection	3-2
Update Integration Properties	3-2
Activate and Run the Recipe	



Preface

This document describes how to install, configure, and run this recipe in Oracle Integration 3.

Topics:

- Documentation Accessibility
- Diversity and Inclusion
- Related Resources
- Conventions

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Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Related Resources

For more information, see these Oracle resources:

- Oracle Integration documentation on the Oracle Help Center.
- Oracle Cloud at http://cloud.oracle.com.

Conventions

The following text conventions are used in this document.

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.



Convention	Meaning
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.



1

About This Recipe

Use this recipe to synchronize issues created in Jira with GitHub.



This recipe is available as **Jira** — **GitHub | Sync Issues** in Oracle Integration. Oracle provides this recipe as a sample only. The recipe is meant only for guidance, and is not warranted to be error-free. No support is provided for this recipe.

Overview

This recipes demonstrates how to use Oracle Integration to create or update corresponding issues in GitHub for issues created or updated in Jira.

To use the recipe, you must install the recipe and configure the connections and other resources within it. When an issue is created or updated in Jira, the integration flow gets triggered and it creates or updates a corresponding issue in GitHub. Basic data such as Self, Id, Fields and so on are mapped between JIRA and GitHub platforms.

System and Access Requirements

- Oracle Integration, Version 24.10 or higher
- Jira
- An account on Jira with the Administrator role
- GitHub
- An account on GitHub with the Administrator role

2

Before You Install the Recipe

You must perform certain configuration tasks on your Jira instance and GitHub instance in order to connect to these external systems using Oracle Integration, and successfully synchronize issues created or updated in Jira with GitHub.

Configure Jira

To configure Jira, see Prerequisites for Creating a Connection.

Configure GitHub

To configure GitHub, see Prerequisites for Creating a Connection.



Install and Configure the Recipe

On your Oracle Integration instance, install the recipe to deploy and configure the integration and associated resources.

- 1. On the Oracle Integration Home page, in the **Get started** section, click **Browse store**.
- 2. Find the recipe you want to install, then click **Get**.

A message confirms that the recipe was successfully installed, and the recipe card shows **In use**.

Click Configure on the recipe to configure its resources.

The project workspace opens, displaying all the resources of the recipe. Configure the following resources before you activate and run the recipe.

Configure the Oracle Jira Connection

- 1. In the Connections section, click the connection name.
- 2. In the Properties section, enter the Jira host name. For example: https://id.atlassian.net/.
- 3. In the Security section, enter the following details:

Field	Information to Enter
Security Policy	Leave Authorization Code Credentials selected.
Client Id	Enter the client id. See Configure Jira.
Client Secret	Enter the client secret.

- 4. Click Save. If prompted, click Save again.
- Click Test to ensure that your connection is successfully configured. In the resulting dialog, click Test again.

A message confirms if your test is successful.

6. To return to the project workspace, click **Go back**

Configure the Oracle GitHub Connection

- 1. In the Connections section, click the connection name.
- 2. In the Security section, enter the following details:

Field	Information to Enter
Security Policy	Leave Authorization Code Credentials selected.
Client Id	Enter the client id. See Configure GitHub.
Client Secret	Enter the client secret.

- Click Save. If prompted, click Save again.
- 4. Click **Test** to ensure that your connection is successfully configured. In the resulting dialog, click **Test** again.

A message confirms if your test is successful.

5. To return to the project workspace, click **Go back**

Update Integration Properties

You can pass specific values while running the **Oracle Jira GitHub Create Issue Sync** integration by updating the integration property values.

- 1. In the Integrations section, click **Actions** • on the integration flow, then select **Update property values**.
- In the Update property values panel, update the integration properties with appropriate values.
 - **a. Owner_name**: This integration property holds the name of the owner.
 - **b. Retry_count**: This integration property holds the value for the number of retries when an invoke fails. The default value is 3.
 - emailTo: This integration property holds the email id to which error notifications are sent.
- 3. Click Submit.

A message confirms that the integration properties have been updated successfully.



Activate and Run the Recipe

After you've configured the connections and other resources, you can activate and run the recipe.

 In the project workspace, click Activate. In the Activate project panel, with the default project deployment selected, choose an appropriate tracing option, then click Activate.

A message confirms that the integration has been activated. Refresh the page to view the updated status of the integration.

- 2. Get the integration's endpoint URL.
 - a. In the Integrations section of the project workspace, click **Actions** • on the integration flow, then select **Run**.
 - On the Configure and run page, click Endpoint metadata.
 - c. In the panel that opens, copy the Endpoint URL value. This is the integration flow's endpoint URL.
- 3. Update the integration's endpoint URL in your Jira instance.

To register the endpoint URL:

- a. From your service project, select **Project settings**, then **Details**.
- b. In the URL field, enter the integration's endpoint URL that you obtained in step 2.
- c. Click Save.
- Create an issue in Jira.
 - Select Create.
 - **b.** In the **Summary** field, enter the summary of the issue.
 - c. Complete all the required fields and any other fields.
 - i. Optional: To change which fields appear when you create another issue, select Configure Fields and select and deselect the fields you want. When you next create an issue, the selected fields will be displayed.
 - ii. Optional: To create other issues with the same Project and Issue Type, select Create another. Depending on your configuration and issue creation history, some fields may be pre-populated. Review these before creating the new issue.
 - d. Select Create.

By creating the new Jira issue, you've successfully triggered the **Oracle Jira GitHub Create Issue Sync** integration flow. The integration now creates a corresponding issue in GitHub.

- 5. Monitor the running of the integration flow in Oracle Integration.
 - In the project workspace, click Observe. You'll see the integration flow being triggered and running successfully.
 - To manage errors in your project, see Manage Errors in a Project.
- 6. Check if a corresponding new issue is created in GitHub.

- a. Log in to your GitHub instance.
- **b.** Select the repository.
- **c.** At the top of the page, click **Issues**.

View the issues and verify that a new issue corresponding to the Jira issue is present.

Related Documentation

- Using the Jira Adapter with Oracle Integration 3
- Using the GitHub Adapter with Oracle Integration 3

