Oracle® Cloud

Using the Concur Adapter with Oracle Integration
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</tbody>
</table>
Preface

This guide describes how to configure the Concur Adapter as a connection in an integration in Oracle Integration.

Note:
The information in this guide applies to all of your Oracle Integration instances. It doesn’t matter which edition you’re using, what features you have, or who manages your cloud environment. You’ll find what you need here, including notes about any differences between the various flavors of Oracle Integration when necessary.

Topics

• Audience
• Documentation Accessibility
• Related Resources
• Conventions

Audience

This guide is intended for developers who want to use the Concur Adapter in integrations in Oracle Integration.

Documentation Accessibility

For information about Oracle’s commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Related Resources

See these Oracle resources:
• Oracle Cloud
  http://cloud.oracle.com
• Using Integrations in Oracle Integration
• Using the Oracle Mapper with Oracle Integration

Conventions

The following text conventions are used in this document:

<table>
<thead>
<tr>
<th>Convention</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>boldface</strong></td>
<td>Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.</td>
</tr>
<tr>
<td><em>italic</em></td>
<td>Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.</td>
</tr>
<tr>
<td><strong>monospace</strong></td>
<td>Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.</td>
</tr>
</tbody>
</table>
Understand the Concur Adapter

Review the following conceptual topics to learn about the Concur Adapter and how to use it as a connection in integrations in Oracle Integration. A typical workflow of adapter and integration tasks is also provided.

Topics:

- Concur Adapter Capabilities
- What Application Version Is Supported?
- Workflow to Create and Add a Concur Adapter Connection to an Integration

Concur Adapter Capabilities

Use the Concur Adapter with Swagger API versions 3.0 and 3.1 to perform travel and expense operations.

The Concur Adapter requires no custom coding and the integration can be completed quickly without the need to hire a team of Concur application programming specialists. The Concur Adapter allows you to quickly import expense categories, employee data, customers, classes, and jobs. Use the Concur Adapter to eliminate duplicate manual data entry and achieve faster data synchronization.

The Concur Adapter provides support for Concur’s Extract API and Payment Batch API. Concur’s Extract Web Service enables you to request the extract of available data objects, such as approved expense reports, travel requests, and payment requests. Concur’s Payment Batch API enables you to manage payment batches and collect their batch files.

Note:

You must know your edition of the Concur application to correctly configure the Concur Adapter on the Connections page. See Identify the Concur Application Edition.

The Concur Adapter is one of many predefined adapters included with Oracle Integration. You can configure the Concur Adapter as a target in Oracle Integration.

What Application Version Is Supported?

For information about which application version is supported by this adapter, see the Oracle Integration Adapters Certification Matrix under section Oracle Integration Adapters Certification at the top of the page:

Oracle Integration Adapters Certification Matrix
Workflow to Create and Add a Concur Adapter Connection to an Integration

You follow a very simple workflow to create a connection with an adapter and include the connection in an integration in Oracle Integration.

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
<th>More Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Create the adapter connections for the applications you want to integrate. The connections can be reused in multiple integrations and are typically created by the administrator.</td>
<td>Create a Concur Adapter Connection</td>
</tr>
<tr>
<td>2</td>
<td>Create the integration. When you do this, you add trigger and invoke connections to the integration.</td>
<td>Create Integrations and Add the Concur Adapter Connection to an Integration</td>
</tr>
<tr>
<td>3</td>
<td>Map data between the trigger connection data structure and the invoke connection data structure.</td>
<td>Map Data of Using Oracle Integration</td>
</tr>
<tr>
<td>4</td>
<td>(Optional) Create lookups that map the different values used by those applications to identify the same type of object (such as gender codes or country codes).</td>
<td>Manage Lookups of Using Oracle Integration</td>
</tr>
<tr>
<td>5</td>
<td>Activate the integration.</td>
<td>Manage Integrations of Using Oracle Integration</td>
</tr>
<tr>
<td>6</td>
<td>Monitor the integration on the dashboard.</td>
<td>Monitor Integrations of Using Oracle Integration</td>
</tr>
<tr>
<td>7</td>
<td>Track payload fields in messages during runtime.</td>
<td>Assign Business Identifiers for Tracking Fields in Messages and Manage Business Identifiers for Tracking Fields in Messages of Using Oracle Integration</td>
</tr>
<tr>
<td>8</td>
<td>Manage errors at the integration level, connection level, or specific integration instance level.</td>
<td>Manage Errors of Using Oracle Integration</td>
</tr>
</tbody>
</table>
Create a Concur Adapter Connection

A connection is based on an adapter. You define connections to the specific cloud applications that you want to integrate.

Topics:
• Prerequisites for Creating a Connection
• Create a Connection
• Upload an SSL Certificate

Prerequisites for Creating a Connection

You must satisfy the following prerequisites to create a connection with the Concur Adapter.
• Identify the Concur Application Edition
• Obtain the Consumer Key and Consumer Secret
• Enable the APIs
• Enable the Permissions for the Extract API and Payment Batch API for the Registered Application

Identify the Concur Application Edition

There are two types of Concur application edition: Professional Edition and Standard Edition. Perform the following steps to identify the edition of the Concur application you are using before creating a Concur connection.

1. Sign in to the Concur application.
2. In the upper right corner, select the Administration list.
3. Select Expenses > Expense Admin.
   The Expense Admin option is available only in the Professional Edition. In the Standard edition, the Expense Admin option is unavailable. Therefore, you can identify your Concur application edition.

Obtain the Consumer Key and Consumer Secret

The Concur administrator must perform the following tasks to obtain the consumer key and consumer secret.

1. Sign in to the Concur application.
2. In the upper right corner, select the Administration list.
4. From the left navigation pane, select **Register Partner Application**.

5. Click **New** to register a new partner application.
   The New Partner Application dialog is displayed.

6. Fill in the required details and select the APIs.
   The key and secret are mentioned in the **Application Authorization** section at the bottom of the dialog.

7. Save this information because it is required when creating a connection in **Configure Connection Security**.

8. Click **OK**.

**Enable the APIs**

Enable the APIs to use to complete operations. To enable and add APIs, see the Concur documentation.

**Enable the Permissions for the Extract API and Payment Batch API for the Registered Application**

The Concur administrator must perform the following tasks to enable the permissions for the Extract API and Payment Batch API for the registered application.

1. Sign in to the Concur application.

2. In the upper right corner, select the **Administration** list.

3. Select **Company > Web Services**.

4. From the left navigation pane, select **Register Partner Application**.

5. Select the registered application and click **Modify**.
   The Modify Partner Application dialog is displayed.

6. Select the **Extract – Request Extract of Available Data** and **Payment Batch – Close Batches and Request Batch Export Files** APIs to enable the permissions for the Extract API and Payment Batch API.

7. Click **OK**.

**Create a Connection**

The first step in creating an integration is to create the connections to the applications with which you want to share data.

1. In the navigation pane, click **Integrations**, then click **Connections**.

2. Click **Create**.
Note:

You can also create a connection in the integration canvas of:

- An orchestrated integration (See Define Inbound Triggers and Outbound Invokes.)
- A basic routing integration (See Add a Trigger (Source) Connection.)

The Create Connection — Select Adapter dialog is displayed.

3. Select an adapter from the dialog. You can also search for the type of adapter to use by entering a partial or full name in the Search field, and clicking Search. The Create New Connection dialog is displayed.

4. Enter the information to describe the connection.

- Enter a meaningful name to help others find your connection when they begin to create their own integrations. The name you enter is automatically added in capital letters to the Identifier field. If you modify the identifier name, do not include a blank space (for example, Sales Opportunity).

- Select the role (direction) in which to use this connection (trigger, invoke, or both). Only the roles supported by this adapter are displayed for selection. When you select a role, only the connection properties and security policies appropriate to that role are displayed on the Connections page. If you select an adapter that supports both invoke and trigger, but select only one of those roles, then try to drag the adapter into the section you did not select, you receive an error (for example, configure an Oracle Service Cloud (RightNow) Adapter as only an invoke, but drag the adapter to the trigger section).

- Enter an optional description of the connection.
5. Click Create.

Your connection is created and you are now ready to configure connection details, such as email contact, connection properties, security policies, connection login credentials, and (for certain connections) agent group.

Add a Contact Email

From the Connection Administrator section of the connection, you can add a contact email address for notifications.

1. In the Email Address field, enter an email address to receive email notifications when problems occur.
2. In the upper right corner, click Save.

Configure Connection Properties

Enter connection information so your application can process requests.

1. Click Configure Connectivity.
2. In the Concur Instance URL field, enter the URL for the Concur application host location. This is the same URL that you use to log in to Concur.

The URL to specify is based on where the application is hosted:

- USA: https://www.concursolutions.com
- EMEA: https://eu1.concursolutions.com
4. Click OK.
5. Configure connection security.

Configure Connection Security

Use this procedure to configure security for your Concur Adapter connection.

1. Click Configure Security.

The Credentials dialog is displayed. The Security Policy field displays Concur Resource Owner Password Credentials Policy. This value cannot be changed.

2. Complete these fields:
   a. In the Consumer Key field, enter the consumer key for the Concur account. You created the consumer key and consumer secret to specify in Prerequisites for Creating a Connection.
   b. In the Consumer Secret field, enter the consumer secret.
   c. In the Confirm Consumer Secret field, enter the consumer secret again.
   d. In the Username field, enter the user name for the Concur account.
   e. In the Password field, enter the password for the Concur account.
   f. In the Confirm Password field, enter the password for the Concur account.
3. Click **OK**.

### Test the Connection

Test your connection to ensure that it is successfully configured.

1. In the upper right corner of the page, click **Test**.
2. If your adapter connection uses a WSDL, you are prompted to select the type of connection testing to perform:
   - **Validate and Test**: Performs a full validation of the WSDL, including processing of the imported schemas and WSDLs. Complete validation can take several minutes depending on the number of imported schemas and WSDLs. No requests are sent to the operations exposed in the WSDL.
   - **Test**: Connects to the WSDL URL and performs a syntax check on the WSDL. No requests are sent to the operations exposed in the WSDL.

If successful, the following message is displayed and the progress indicator shows 100%.

Connection `connection_name` was tested successfully.

3. If your connection was unsuccessful, an error message is displayed with details. Verify that the configuration details you entered are correct.
4. When complete, click **Save**, then click **Close**.

### Upload an SSL Certificate

Certificates are used to validate outbound SSL connections. If you make an SSL connection in which the root certificate does not exist in Oracle Integration, an exception is thrown. In that case, you must upload the appropriate certificate. A certificate enables Oracle Integration to connect with external services. If the external endpoint requires a specific certificate, request the certificate and then upload it into Oracle Integration.

To upload an SSL certificate:

1. In the navigation pane, click **Integrations**, then click the `<` arrow next to **Designer**.
2. Click **Settings > Certificates**.
   
   All certificates currently uploaded to the trust store are displayed in the Certificates dialog. The **Filter By > Type** list displays the following details:
   - **Preinstalled**: Displays the certificates automatically installed in Oracle Integration. These certificates cannot be deleted.
   - **Uploaded**: Displays the certificates uploaded by individual users. These certificates can be deleted and updated.

   You can also search for certificates in the **Search** field. The search results are limited to a maximum of ten records sorted by name for performance and usability reasons. To ensure that your search results are more granular, enter as much of the certificate name as possible.

3. Click **Upload** at the top of the page.
4. In the Upload Certificate dialog box, select the certificate type. Each certificate type enables Oracle Integration to connect with external services.
• **Trust Certificate:** Use this option to upload a trust certificate.
  a. Enter a unique alias for the certificate.
  b. Click **Browse**, then select the trust file (for example, .cer or .crt) to upload.

• **Message Protection Certificate:** Use this option to upload a keystore certificate with SAML token support. Create, read, update, and delete (CRUD) operations are supported on this type of certificate.
  a. Enter a unique alias for the certificate.
  b. Click **Browse**, then select the certificate file (.cer or .crt) to upload.

• **Identity Certificate:** Use this option to upload a certificate for two-way SSL communication.
  a. Click **Browse**, then select the keystore file (.jks) to upload.
  b. Enter the password of the keystore being imported.
  c. Enter the comma-separated list of aliases from the keystore being imported.
  d. Enter the comma-separated list of passwords corresponding to key aliases.
  e. If you want to display the passwords in clear text, select **Show Key Password(s)**. This enables you to ensure that you are correctly entering a list of keystore passwords.

5. Click **Upload**.

6. Click the certificate name to view details such as the subject of the certificate, the issuer of the certificate, the date the certificate was issued, and the date the certificate expires.
Add the Concur Adapter Connection to an Integration

When you drag the Concur Adapter into the invoke area of an integration, the Adapter Endpoint Configuration Wizard appears. This wizard guides you through configuration of the Concur Adapter endpoint properties.

These topics describe the wizard pages that guide you through configuration of the Concur Adapter as an invoke in an integration. The Concur Adapter cannot be used as a trigger in an integration.

Topics:

• Basic Info Page
• Invoke API Option Page
• Invoke Operations Page
• Summary Page

Basic Info Page

You can enter a name and description on the Basic Info page of each adapter in your integration.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>What do you want to call your endpoint?</td>
<td>Provide a meaningful name so that others can understand the responsibilities of this connection. You can include English alphabetic characters, numbers, underscores, and dashes in the name. You cannot include the following:</td>
</tr>
<tr>
<td></td>
<td>• Blank spaces (for example, My Inbound Connection)</td>
</tr>
<tr>
<td></td>
<td>• Special characters (for example, #;83&amp; or righ(t)now4)</td>
</tr>
<tr>
<td></td>
<td>• Multibyte characters</td>
</tr>
<tr>
<td>What does this endpoint do?</td>
<td>Enter an optional description of the connection's responsibilities. For example: This connection receives an inbound request to synchronize account information with the cloud application.</td>
</tr>
</tbody>
</table>

Invoke API Option Page

Select the APIs to use.
Invoke Operations Page

Select the Concur Adapter invoke operation values for your integration.

You identify the operation type and the operations to perform in the Concur application.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select Operation Type -</td>
<td>If you selected Swagger API on the API Options page, these are the available operations:</td>
</tr>
<tr>
<td>Swagger API option</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Create</td>
</tr>
<tr>
<td></td>
<td>• Update</td>
</tr>
<tr>
<td></td>
<td>• Delete</td>
</tr>
<tr>
<td></td>
<td>• Get</td>
</tr>
</tbody>
</table>

Invoke Operations Page

Select the Concur Adapter invoke operation values for your integration.

You identify the operation type and the operations to perform in the Concur application.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>API</td>
<td>Select the API to use in the integration.</td>
</tr>
<tr>
<td></td>
<td>- Swagger API: Enables you to perform create, update, delete, and get operations in the Concur application.</td>
</tr>
<tr>
<td></td>
<td>- Extract API: Enables you to request the extract of available data objects, such as approved expense reports, travel requests, and payment requests.</td>
</tr>
<tr>
<td></td>
<td>- Payment Batch API: Enables you to manage payment batches and collect their batch files.</td>
</tr>
<tr>
<td></td>
<td>Note: The payment Batch API is not available for selection if you are using Concur’s Professional Edition.</td>
</tr>
<tr>
<td>API Description</td>
<td>Describes the selected API.</td>
</tr>
</tbody>
</table>
If you selected **Extract API** on the API Options page, these are the available operations:

- **SubmitJobRequest**: Submits a job request. After selecting this option, you select an extract corresponding to the job to post to the Concur application. The response of this operation contains the link (status-link) to track the status of the submitted job. The Summary page of the **SubmitJobRequest** operation shows the file headers of the file(s) returned after the job is completed. You can use the **RetrieveFile** operation to get the extract file(s) for the job and use the file headers on the Summary page for further processing of the file(s).

  **Note**: In Concur’s Standard Edition, only jobs for Invoice GL Extract can be submitted, as provisioned by Concur.

- **Getjobdetails**: Fetches the details of the past 100 jobs submitted to the Concur application corresponding to the extract you select.

- **GetJobstatus**: Takes jobStatusLink as input in the payload and returns the status of the job.

  **Note**:  
  - The Status element’s value (the status of the job) in the response is 2, as returned by Concur if the job is completed.  
  - The link for the extract file is not available in the response until the job status is completed.  
  - The jobStatusLink is returned by the **SubmitJobRequest** or **GetJobDetails** operation in the response.

- **RetrieveFile**: Takes file-link as input in the payload and returns a CSV file(s) (if file-link returns a ZIP, extraction is handled by the adapter) based on the response of the respective file-link. You can use the **RetrieveFile** operation to get the extract data corresponding to the file link. The **RetrieveFile** operation downloads the file to a virtual file system (VFS) directory. The VFS location of the downloaded file is returned in the response of the **RetrieveFile** operation, along with the file(s) name.

  **Note**: The file-link value is used as the URI when retrieving the extract data. You cannot get the file-link until the job is in a running stage.

---

**Table: Select Operation Type - Extract API option**

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
</table>
| **SubmitJobRequest** | Submits a job request. After selecting this option, you select an extract corresponding to the job to post to the Concur application. The response of this operation contains the link (status-link) to track the status of the submitted job. The Summary page of the **SubmitJobRequest** operation shows the file headers of the file(s) returned after the job is completed. You can use the **RetrieveFile** operation to get the extract file(s) for the job and use the file headers on the Summary page for further processing of the file(s).  
**Note**: In Concur’s Standard Edition, only jobs for Invoice GL Extract can be submitted, as provisioned by Concur.  |
| **Getjobdetails** | Fetches the details of the past 100 jobs submitted to the Concur application corresponding to the extract you select.  |
| **GetJobstatus** | Takes jobStatusLink as input in the payload and returns the status of the job.  
**Note**:  
- The Status element’s value (the status of the job) in the response is 2, as returned by Concur if the job is completed.  
- The link for the extract file is not available in the response until the job status is completed.  
- The jobStatusLink is returned by the **SubmitJobRequest** or **GetJobDetails** operation in the response.  |
| **RetrieveFile** | Takes file-link as input in the payload and returns a CSV file(s) (if file-link returns a ZIP, extraction is handled by the adapter) based on the response of the respective file-link. You can use the **RetrieveFile** operation to get the extract data corresponding to the file link. The **RetrieveFile** operation downloads the file to a virtual file system (VFS) directory. The VFS location of the downloaded file is returned in the response of the **RetrieveFile** operation, along with the file(s) name.  
**Note**: The file-link value is used as the URI when retrieving the extract data. You cannot get the file-link until the job is in a running stage.  |
## Summary Page

You can review the specified adapter configuration values on the Summary page.

<table>
<thead>
<tr>
<th>Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Summary</strong></td>
<td>Displays a summary of the configuration values you defined on previous pages of the wizard. The information that is displayed can vary by adapter. For some adapters, the selected business objects and operation name are displayed. For adapters for which a generated XSD file is provided, click the XSD link to view a read-only version of the file. To return to a previous page to update any values, click the appropriate tab in the left panel or click <strong>Back</strong>. Click <strong>Cancel</strong> to cancel your configuration details.</td>
</tr>
</tbody>
</table>
Implement Common Patterns Using the Concur Adapter

You can use the Concur Adapter to implement the following common patterns.

Topics:

- Synchronize Campaign Cost Data Between Salesforce.com and Concur
- Use the Extract API in a Scheduled Orchestrated Integration

Synchronize Campaign Cost Data Between Salesforce.com and Concur

This use case describes how the Concur Adapter is used to synchronize campaign cost data between Salesforce.com and Concur in real-time.

- A new campaign is created in Salesforce.com.
- Campaign data is sent from Salesforce.com to the Concur Adapter.
- The Concur Adapter sends the campaign data to Concur.
- Campaign data from Salesforce.com is used to populate the campaign name and campaign cost fields in a Concur expense report.
- When the campaign costs change in Salesforce.com, the updated data is sent to the Concur Adapter and then Concur where the expense report is updated.

Use the Extract API in a Scheduled Orchestrated Integration

This use case provides a high level overview of how to submit a job, get job status, and retrieve the extract data of the job created by using the Concur Adapter Extract API.
1. Select and configure the Concur Adapter on the Connections page.
2. Create a scheduled orchestrated integration.
3. Drag the Concur Adapter into the integration as an invoke connection.
   a. On the API Option page, select **Extract API**.
      This API enables you to request the extract of available data objects, such as approved expense reports, travel requests, and payment requests.
   b. On the Operations page, select **SubmitJobRequest** from the **Select Operation** list to configure the Concur Adapter to submit the job.
4. In the request mapper, map **startTime** to **POST**.
5. Add an assign activity.
   a. Create two variables to store the status of the job (for this example, named `done`) and a file link to retrieve the file (for this example, named `Filelikvar`).
6. Configure a while action below the assign action to check the status for the submitted job.
   a. Configure the condition for the status ("done! =2").

   ![While loop configuration](image)

   **Note:**
   The status of the job is 2 if the job is completed. This is returned by Concur.

7. Drag a second Concur Adapter inside the while loop and configure the adapter to get the job status.
   a. On the API Option page, select Extract API.
   b. On the Operations page, select `GetJobStatus` from the Select Operation list.
8. Map `status-link` from the `SubmitJobRequest` operation's response to `JobStatusLink` in the request of the `GetJobStatus` operation.
9. Drag a switch action into the integration.
   a. Configure the condition for the `status` variable to check the job status.

10. Drag an assign action in the switch action to update the status.
    If the status is completed (that is, `status = "2"`), it is updated in the variable created in Step 5.

   a. Update `done` to `status` and `Filelikvar` to `file-link`.

   b. In the `Otherwise` condition of the switch action, drag a wait action.
   c. Configure the wait action to wait for 2 minutes.

11. Drag a third Concur Adapter connection outside of the while action.
    a. On the API Option page, select Extract API.
b. On the Operations page, select the `RetrieveFile` operation. The `RetrieveFile` operation downloads the file to a virtual file system (VFS) directory. The VFS location of the downloaded file is returned in the response of the `RetrieveFile` operation along with the file(s) name.

12. In the mapper, map `$filelikvar` to `file-link`.

13. Drag a for-each action into the integration.
   a. Name the activity (for this example, `foreach` is entered).
   b. Drag the `files` element from the response of `RetrieveFile` to the `Repeating Element` field.
   c. Enter a name in the `Current Element Name` field (for this example, `FileTemp` is entered).
   d. Click `Create` and complete for-each action configuration.

14. Drag a stage file action inside the for-each action to read the downloaded result.
   a. Provide a name, and then click `Next`.
   b. Select `Read Entire File` from the list.
   c. In the `Specify the File Name` field, provide the file name for the stage file action response.
d. For the **Specify the Directory to read from** field, provide a file location.

The Configure Operation page looks as follows.

You now create a schema based on the sample headers mentioned on the Summary page of the **SubmitJobRequest** operation for each extract.

e. On the Schema Options page, select **Create a new schema from a CSV file**, which maintains the response file structure.

f. On the Schema Options page, select the CSV file.

g. Check the configuration in the Summary page.

15. Drag an FTP Adapter connection below the stage file action configured to read the retrieved files.

a. On the Operations page, select the **Write File** operation.

b. On the Schema page, select to create a new schema.

c. On the Format Definition page, select a sample CSV file that maintains the response file structure (for this example, **InvoiceGLEExtract.csv** is selected). This is the same CSV file selected for the stage file action.

16. In the mapper, map the stage file action response elements to FTP Adapter request elements.
17. Add the tracking variable:
   a. In the upper-right corner, select **Tracking** from the **Actions** menu.
   b. Drag a tracking variable.

18. Save and close the integration, which looks as follows:

19. Activate the integration.

20. From the **Actions** menu at the far right for this integration, select **Submit Now**.

   You receive a run ID. You can monitor the flow using this run ID.

   The integration is deployed and the web service is ready to accept requests.
Troubleshoot the Concur Adapter

Review the following topics to learn about troubleshooting issues with the Concur Adapter.

Topics

- Troubleshoot Concur Adapter Connection Issues

Additional integration troubleshooting information is provided. See Troubleshoot Oracle Integration Cloud of Using Integrations in Oracle Integration.

Troubleshoot Concur Adapter Connection Issues

The following issues can occur when using the Concur Adapter. Review the following table to identify solutions for these issues.

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Why is the Payment Batch API not visible in the Adapter Endpoint Configuration Wizard?</td>
<td>You may have selected Professional Edition on the Connections page instead of Standard edition and provided credentials for the Standard Edition, or vice versa. Identify your Concur edition and provide the correct credentials. See Identify the Concur Application Edition. Also, check whether the Payment Batch API is enabled. You must enable the permissions for the Extract API and Payment Batch API for the registered application as a prerequisite to configuring the Concur Adapter. See Enable the Permissions for the Extract API and Payment Batch API for the Registered Application.</td>
</tr>
</tbody>
</table>
| Why am I unable to see the Payment Batch API after changing the edition to use Standard Edition instead of Professional Edition on the Connections page? | 1. In the navigation pane, click Integrations > Connections.  
2. On the Connections page, click at the far right for the respective connection, and select Refresh Metadata. |
<p>| Why is the SubmitJobRequest operation for the Extract API not visible in the Adapter Endpoint Configuration Wizard? | You may have selected Standard Edition on the Connection page and provided credentials for the Professional Edition. Identify your Concur application edition and provide the correct credentials. See Identify the Concur Application Edition. |
| Why is the Extract API/Payment Batch API not visible in the Adapter Endpoint Configuration Wizard while configuring the Concur Adapter connection for the Standard Edition? | You need to enable the Extract API/Payment Batch API in the Concur application. See Enable the Permissions for the Extract API and Payment Batch API for the Registered Application. |</p>
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<td>Why does the Concur Adapter show the error Unable to configure the</td>
<td>You need to enable the Extract API/ Payment Batch API in the Concur application. See Enable the</td>
</tr>
<tr>
<td>operations once you select the Extract API in the Concur Adapter?</td>
<td>Permissions for the Extract API and Payment Batch API for the Registered Application.</td>
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