# Oracle® Cloud Update Drivers License





Oracle Cloud Update Drivers License,

G13269-01

Copyright © 2024, Oracle and/or its affiliates.

Primary Author: Oracle Corporation

# Contents

About This Recipe	
Overview	1-1
System and Access Requirements	1-1
Perform Prerequisite Tasks	
Configure Oracle Identity Cloud Service	2-1
Configure Oracle HCM Cloud	2-2
Select and Configure the Recipe	
Configure Roles	3-1
Configure the Oracle HCM Cloud Connector	3-1
Activate the Application	3-2
Create a Journey on Oracle HCM Cloud	
Register the Process in HCM Journeys	4-2
Create a New Journey	4- <u>-</u>
Run the Recipe	



#### **Preface**

This document describes how to install, configure, and run this recipe in Oracle Cloud Infrastructure Process Automation.

#### **Topics:**

- Documentation Accessibility
- · Diversity and Inclusion
- Related Resources
- Conventions

#### **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at https://www.oracle.com/corporate/accessibility/.

#### **Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit https://support.oracle.com/portal/ or visit Oracle Accessibility Learning and Support if you are hearing impaired.

#### **Diversity and Inclusion**

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

#### **Related Resources**

For more information, see these Oracle resources:

- Oracle Cloud Infrastructure Process Automation documentation in the Oracle Cloud Library on the Oracle Help Center.
- Oracle Cloud at http://cloud.oracle.com.

#### Conventions

The following text conventions are used in this document.

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.



Convention	Meaning
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.



1

# **About This Recipe**

Use this recipe to update drivers license for employees through Oracle Cloud Infrastructure Process Automation and Oracle HCM Cloud.



The recipe is meant only for guidance and is not warranted to be error-free.

#### Overview

This recipe demonstrates how you can use a Process Automation task in the Journeys feature of Oracle HCM Cloud to update drivers license for employees.

To run the recipe, you must create a process application using the recipe, and configure the roles and other resources of the recipe. When an employee uploads an image of their drivers license through a HCM Journey task, the process flow of the recipe is triggered. It notifies the line manager, who then reviews and approves the task. The approved request will be reflected in Oracle HCM Cloud, where the uploaded drivers license gets updated in both the employee's Personal Information and Document of Records.

## System and Access Requirements

- Process Automation for Fusion-based Oracle Cloud Applications (Oracle HCM Cloud)
- Oracle HCM Cloud with Journeys Booster

2

# Perform Prerequisite Tasks

You must perform the following configuration tasks on your Oracle Identity Cloud Service (IDCS) and Oracle HCM Cloud instances in order to successfully run the recipe.

#### Configure Oracle Identity Cloud Service

You must assign predefined application roles to users or groups in IDCS to allow them to work with Oracle Cloud Infrastructure Process Automation.

On your IDCS instance, perform the following tasks:

- Assign IDCS application roles
- Create the required users in IDCS (fa hcm journey admin)

For details, see Manage Access and Assign Roles.

## Configure Oracle HCM Cloud

To access the Oracle HCM Cloud instance from Oracle Cloud Infrastructure Process Automation, you'll require a user account with certain permissions on Oracle HCM Cloud.

On your Oracle HCM Cloud instance, perform the following tasks:

- Create a new user account. Make a note of the user name and password you set for the account. You'll use the credentials of this user account in the connector in Oracle Cloud Infrastructure Process Automation.
- 2. Assign the Workers and User Account privileges to this user. See REST API for Oracle Fusion Cloud HCM.

# Select and Configure the Recipe

On your Oracle Cloud Infrastructure Process Automation instance, import the recipe from the Process Automation Store. Subsequently, configure the resources of the recipe and activate it.

- On the Designer home page, click Create. In the Create application pane, select Create application from recipe.
- 2. Find the recipe of your choice, then click **Select**.
  - The Create application from recipe pane opens.
- 3. Review the name, version, and description for the application, and click **Create**.

The process application's main page opens, displaying all the resources of the recipe. Configure the following resources before you activate and run the application.

#### **Configure Roles**

- 1. Click the **Roles** tab to view the roles present in the process application. The following roles are displayed:
  - Process User: Users that initiate the process in Oracle HCM Cloud.
  - **Line Managers**: Users that will approve changes to the employee record.
- Assign the right users to each role.
  - a. Click a role to open the page that lists the users, groups, and permissions for the role.
  - b. Delete the default users assigned, if any.
  - c. In the **Search by** drop-down field, select **Users**.
  - d. In the **Search for users or groups** field, search and select a user.
    - The user you select is added to the role.
  - **e.** Select the necessary permission for the user in the Application Permission Level section.



For the Process User role, add the fa\_hcm\_journey\_admin user corresponding to your instance, and assign the **Use** permission.

**3.** To return to the process application's main page, click the application's name in the breadcrumb.

## Configure the Oracle HCM Cloud Connector

Configure the connection details for the Oracle HCM Cloud connector.

 Click the Connectors tab, and then click the Oracle HCM Cloud connector. The connector details page opens.

- 2. Click **Properties** from the side menu, and perform the following actions in the Properties pane:
  - a. Review and edit the name and description of the connector, if necessary.
  - **b.** Enter the URL of your Oracle HCM Cloud instance in the **Base URL** field.
  - c. Close the pane to save changes.
- 3. Click Security ☐ from the side menu, and perform the following actions in the Define Security pane:
  - a. Click **Edit** to define a security policy for the connector.
  - b. In the Security Type field, select Basic Auth from the drop-down list.
  - c. In the Basic Auth Security Info section, enter the user name and password of the user you created earlier in Oracle HCM Cloud. See Configure Oracle HCM Cloud.
  - d. Click Save.
- To return to the process application's main page, click the application's name in the breadcrumb.

### Activate the Application

After you've configured the roles and connectors, you can activate the application.

On the process application's main page, click **Activate**. In the Activate pane, with the default snapshot selected, click **Activate**.

A message confirms that the application has been activated.



4

# Create a Journey on Oracle HCM Cloud

After you activate the recipe in Oracle Cloud Infrastructure Process Automation, you must register the recipe's process flow in Oracle HCM Cloud and create a new Journey.

Log in to your Oracle HCM Cloud instance with an account that has access to Journeys (Manage Journey By HR role) and perform the following tasks.

## Register the Process in HCM Journeys

- In the Setup and Maintenance work area, click Workforce Information in the Function Areas pane.
- 2. Click the **Checklist Integrations** task to open the Configure Checklist Integration page.
- 3. Click **Add** to open the Integrations Details page, and enter the following information.

Field	Field Type	Value
Integration Category	Drop-down list	Process Automation
Integration Type	Drop-down list	Structured process
Integration Code	Text	Update Drivers License Process
Application Name	Drop-down list	HCM Drivers License Upload
Process Name	Drop-down list	Update Drivers License Process

- Select the Enable and send information for process automation integration check box.
- 5. Click Validate.

You'll see a success message in the Validate Integration Details section.

6. Click Save and Close.

#### Create a New Journey

- In the Setup and Maintenance work area, click Workforce Information in the Function Areas pane.
- Click the Checklist Templates task, and then click Create.
- 3. On the Create Checklists page, perform the following actions.
  - a. Click the **General** tab, and add the following information.

Field	Field Type	Value
Name	Text	Update Drivers License Process
Description	Text	This Journey is used to update the drivers license information for an employee.
Category	Drop-down list	Person

- b. Leave all the other fields with default values, and click **Save**.
- c. Click the **Tasks** tab, and on the Create Tasks page, enter the following details.

Field	Field Type	Value
Name	Text	Upload Drivers License
Sequence	Text	1
Description	Text	This task starts the uniform request process.
Required	Check box	Check the box.
Task Type	Drop-down list	External URL
URL	Drop-down list	Enter https:// /process/ workspace/pages.html? root=startForm&reloadOn Submit=false&processDef initionKey=HCMDriversLi censeUpload1.0 IDPProcess&form.personI d={PersonId}&form.alloc atedChecklistId={Alloca tedChecklistId}&form.al locatedTaskId={Allocate dTaskId}
Open URL on the same	e page Check box	False

- d. Leave all the other fields with default values, and click Save and Close.
- e. Repeat Steps 3(c) and 3(d) to add another task with the following details.

Field	Field Type	Value
Name	Text	Check the Drivers License Update process status.
Sequence	Text	2
Description	Text	This task checks the status of the uniform request process.
Required	Check box	Check the box.
Task Type	Drop-down list	Process Automation
Process Section	Drop-down list	Process Section 2 – Check Process Status
Process Configuration	Drop-down list	Drivers License Update Request

You can now see both the tasks listed on the **Tasks** tab.

- . Click the **General** tab, and select the **Active** check box for the status of the checklist.
- 4. Click **Save and Close** to return to the Checklist Templates page.



# Run the Recipe

After you've completed the configurations in both Oracle HCM Cloud and Oracle Cloud Infrastructure Process Automation, you can run the recipe.

- 1. Run the recipe.
  - a. On your Oracle HCM Cloud instance, log in as a user with the Process User role, and assign the Journey to an employee.
    - i. On the Explore page of HCM Journeys, enter Drivers License in the Search field to find the Journey you created earlier.
    - ii. For test purposes, assign the Journey to yourself. Click the Journey, then click Actions, and select Add to My Journeys.
    - iii. Navigate to the My Journeys tab, and click the Drivers License Journey.
    - iv. On the Journey's page, expand the Upload Drivers License task, and click Go to Website.
    - v. Upload your drivers license and click **Submit**. You've now triggered the recipe.
    - vi. Click Done.
  - b. Log in as a user with the Line Manager role to Process Automation Workspace.
  - c. Open the Workspace navigation menu, and click **Tasks** to open the Tasks page.
  - d. Under the **Team tasks** tab, find the task from the Update Drivers License process.
  - e. Click Actions on the task row, and from the Actions menu that opens, click Claim.
  - f. Under the My tasks tab, find and click the task that you claimed.
  - g. In the task details pane, review the form associated with the task, and then click Approve.
- Log in to Oracle HCM Cloud and check if the employee drivers license has been updated in the employee record.

#### **Related Documentation**

- Using Oracle Cloud Infrastructure Process Automation
- Implementing Global Human Resources
- REST API for Oracle Fusion Cloud HCM