

Oracle® Cloud

Administering Oracle Real-Time Integration Business Insight

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Documentation for application users with various user roles that describes tasks to administer Oracle Real-Time Integration Business Insight.

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Preface

The *Oracle Real-Time Integration Business Insight Administrator's Guide* provides details about the administrative tasks that an Insight Administrator needs to perform in the Oracle Real-Time Integration Business Insight product.

Audience

This book is intended for the users with an *Administrator* role who use the Oracle Real-Time Integration Business Insight application for their business needs.

It is assumed that you have basic knowledge of the following:

- *Oracle WebLogic Server* console
- What is running on the WebLogic Servers
- *Oracle Business Intelligence Publisher* (BI Publisher).

For more information, see [Adding Users/Groups to Pre-defined Roles](#).

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Related Documents

For more information, see these Oracle Resources:

- *Understanding Oracle Real-Time Integration Business Insight*
- *Getting Started with Oracle Real-Time Integration Business Insight*
- *Using Oracle Real-Time Integration Business Insight*.

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
<code>monospace</code>	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Overview

Oracle Real-Time Integration Business Insight is an application designed for business users and provides a business-friendly experience. The administrators can perform many actions like adding users/groups, configuring data connections, configuring reports, purging, and cleaning data objects and projects at regular intervals.

Oracle Real-Time Integration Business Insight provides a web-based feature to allow to business users to:

- Model business concepts easily
- Map to implementation naturally
- Monitor business progress immediately
- Efficiently monitor workflow and runtime through
 - Zero development effort
 - Minimal impact to runtime
- Access advanced analytics through exposed star-schema
- Access bundled reporting capabilities.

Differences Between Using this Component in the Cloud and On-Premises Environments

There may be differences between using this component in the cloud and on-premises environments that impact the information described in this guide.

For information about differences, see [Differences Between the Cloud and On-Premises Environments](#) and [Known Issues for Oracle SOA Cloud Service](#).

Introduction to Insight

Oracle Real-Time Integration Business Insight (also known as *Insight*) puts business users in control by allowing them to model, collect and monitor business-level metrics without reliance on the Information Technology personnel.

The *Insight Administrator* needs to perform certain tasks for the application to function properly:

- Create users and assign them appropriate role privileges
- Set up connections to SOA or Service Bus Servers
- Configure and set up the reporting functionality.

Understanding Users and Their Roles

Oracle Real-Time Integration Business Insight has a variety of user personas. Each user has a defined set of roles and the areas of the application the user can access varies based on the permissions attached to the user role.

The following user personas are available and have an application role associated with each:

- *InsightBusinessUser*
 - Thinks in business terms like:
 - * Process Milestones
 - * Business Facts
 - * Service levels.
- *InsightIntegrationArchitect*
 - Understands implementation of:
 - * Software Architecture
 - * Process Topology
 - * Application Structure.
- *InsightExecutive*
 - Has access to dashboards. Can:
 - * Create dashboards
 - * Edit dashboards
 - * View dashboards.
- *InsightAdmin*
 - Super user with all privileges in the application. Can create users and assign role permissions provided this user has the appropriate permissions and privileges in Oracle WebLogic and Oracle Enterprise Manager consoles:
 - * Create users and assign role permissions
 - * Configure reports
 - * Create and manage data connections.
- *InsightModelCreator*
 - Has role privileges to:
 - * Create models
 - * Edit models
 - * View models.

This user is the owner of the model.

- *InsightConnectionCreator*
 - Has role permissions to:
 - * Create connections to servers
 - * Edit connections
 - * Delete connections
 - * Test and configure connections.

Only users with *InsightAdmin* or *InsightConnectionCreator* role privileges can manage the connections.

The *InsightAdmin* user has the privileges to create as many users as required and to assign the users with appropriate role permissions, provided this user also has the appropriate permissions and privileges on the Oracle WebLogic Server and Oracle Enterprise Manager consoles. In general, it is common for a user to have multiple role privileges. For example, a user Karl can be *InsightAdmin*, *InsightModelCreator*, and *InsightIntegrationArchitect* as well. The number of users and their role permissions are governed by the business need.

For more information, see [Adding Users/Groups to Pre-defined Roles](#).

Adding Users/Groups to Pre-defined Roles

User roles determine the tasks or activities that a user can perform in the application. Users exist individually or in groups.

Before you can add users/groups to pre-defined roles, you need to:

1. Create Users. See http://docs.oracle.com/html/E24401_02/taskhelp/security/DefineUsers.html for detailed instructions.
2. Associate Users with Groups. See http://docs.oracle.com/html/E24401_02/taskhelp/security/ManageUsersAndGroups.html for detailed instructions.
3. Create Groups. See http://docs.oracle.com/html/E24401_02/taskhelp/security/DefineGroups.html for detailed information.

Oracle Real-Time Integration Business Insight provides six pre-defined roles along with the installation. A *Role* is the group of users designed at the enterprise level and typically used to assign a privilege or permission. A role can also contain other roles as members. Application role is the set of privileges or permissions a user or a group of users has within the application.

If you need to edit/create roles, you must have Admin access to the Oracle Enterprise Manager Fusion Middleware Console.

Editing Users Associated with a Role

To add/delete users or groups associated with an existing role:

1. Log in to the *Oracle Enterprise Manager* console as an administrator.
2. Go to **WebLogic Domain > Security > Application Roles**.

The **Application Roles** page opens.

Figure 2-1 Application Roles Page

Application Roles

Application roles are the roles used by security aware applications that are specific to the application. These roles are seeded by applications in single global policy store when the applications are registered. These are also application roles that are created in the context of end users accessing the application.

➤ To manage users and groups in the WebLogic Domain, use the [Oracle WebLogic Server Security Provider](#).

➤ Policy Store Provider

Search

Select an application and enter a search keyword for the role name to search for roles defined by this application. Use the application stripe to search if the application uses a stripe that is different from the application name.

Application Stripe: insight

Role Name: Starts With

View ▾ Create... Create Like... Edit... Delete... [Detach]

Role Name	Display Name	Description
InsightBusinessUser	Insight Business User	The Business User is responsible for creating the business models.
InsightIntegrationArchitect	Insight Integration Architect	The Business Architect has the responsibility to add mappings to an existing business model
InsightExecutive	Insight Executive	The Business Executive role can view and create new dashboards
InsightAdmin	Insight Administrator	The Insight Administrator
InsightModelCreator	Insight Model Creator	The model creator is responsible for creating new models and granting users to model specific roles
InsightConnectionCreator	Insight Connection Creator	The Connection creator is responsible for creating and granting connections groups and connections

Membership for InsightBusinessUser

Principal	Display Name	Type	Description
Nina	Nina	User	Insight Nina with role InsightBusinessUser+InsightExecutive+BAMContentCreator

3. Select *Insight* as the **Application Stripe**.
4. Click the arrow against the **Role Name** field to populate all the existing roles.
5. Select the role to which you want to add/delete users and click **Edit**.

The **Edit Application Role** page opens.

Figure 2-2 Edit Application Role Page

Edit Application Role : InsightBusinessUser [OK] [Cancel]

Role (or Enterprise Role) is the group of users designed at the enterprise level and typically used to assign a privilege or permission. A role can also contain other roles as members.

General

Application Stripe: insight

Role Name: InsightBusinessUser

Display Name: Insight Business User

Description: The Business User is responsible for creating the business models.

Members

An application role may need to be mapped to users or groups defined in enterprise LDAP server, or the role can be mapped to other application roles.

View ▾ + Add X Delete... [Detach]

Name	Display Name	Type
Nina	Nina	User
BusinessUser	BusinessUser	User
SuperUser	SuperUser	User

6. Edit the **Display Name** and **Description** if required.
7. Click **Add**.

The **Add Principal** dialog opens.

Figure 2-3 Add Principal Dialog

Add Principal

Specify criteria to search and select the application roles that you want to grant permissions to.

▲ Search

Type: Group

Principal Name: Starts With

Display Name: Starts With ▶

Searched Principals

View ▾ Detach

Principal	Display Name	Description
No search conducted		

▲ Advanced Option

☐ Check to enter principal name here instead of searching from above. This option can be used for advanced scenarios related to custom authenticators.

OK Cancel

8. Select **Application Role**, **Group** or **User** as the **Type**. If you select Group, all the users in that group will be affected.
9. Search for the user or the group based on the **Principal Name** or the **Display Name**.
10. Select the check box under the **Advanced Options** to enter principal name instead of searching.
 - a. Enter a **Principal Name**. This is a mandatory field.
 - b. Enter a **Display Name**.
11. Click **OK**.

The selected role permission is edited.

Important: Any user who needs permission to access the consoles and the dashboards must be associated with the **BAMContentCreator** group. For detailed instructions about associating users with groups, see http://docs.oracle.com/html/E24401_02/taskhelp/security/AddUsersToGroup.html.

For instructions about deleting groups and users, see http://docs.oracle.com/html/E24401_02/taskhelp/security/ManageUsersAndGroups.html.

Data Connections

Oracle Real-Time Integration Business Insight provides the ability for business users to create an abstract model of an application, and then map that model to implementation on various Oracle Fusion Middleware technologies such as SOA Suite and Service Bus. Mapped models can then be activated and the system observes the application for business activity. Both mapping and runtime extraction of metrics is done using data connections.

Data connections allow the system to communicate with a runtime engine, and must be configured with appropriate location and authentication information. These integrations are hosted on various technologies such as SOA and Service Bus.

You can use the Real-Time Integration Business Insight REST API to collect metrics for integrations that are not implemented using compatible versions of SOA Suite or Service Bus.

A user with the role permissions of an *InsightAdmin* or an *InsightConnectionCreator* have the privilege to create and manage connections. For more information about data connections, see Working with Data Connections in *Using Oracle Real-Time Integration Business Insight*.

Creating a Data Connection

Only users with the role *InsightConnectionCreator* / *InsightAdmin* can create connections.

To create a data connection:

1. Click the **Administration** tab or the navigational shortcut on the **Home** page.

The **Data Connections** page opens.

2. Click **Create Connection**.

The **Create Connection** dialog opens.

3. Enter the following details:

- a. **Name**: an appropriate name for the connection
- b. **ID**: enter a unique ID for the connection. By default, this field is populated by the value you entered in the **Name** field.
- c. **Description**: enter a suitable description for the connection
- d. **Type**: select the type of connection, SOA or Service Bus
- e. **Host Name**: the host name for the connection

Note: You can create a connection to a SOA Suite Server or Service Bus running within the same domain or on a different domain . The SOA Suite / Service bus Insight Agents should be running on the SOA Suite/Service bus servers for the insight data connections to connect to them .Also note that this version of Insight does not support multiple instances of Insight that are mapped to a single agent.

- f. **Port Number:** an appropriate port number for the connection
- g. Select **SSL Enabled** if you want the connection to be enabled with SSL.

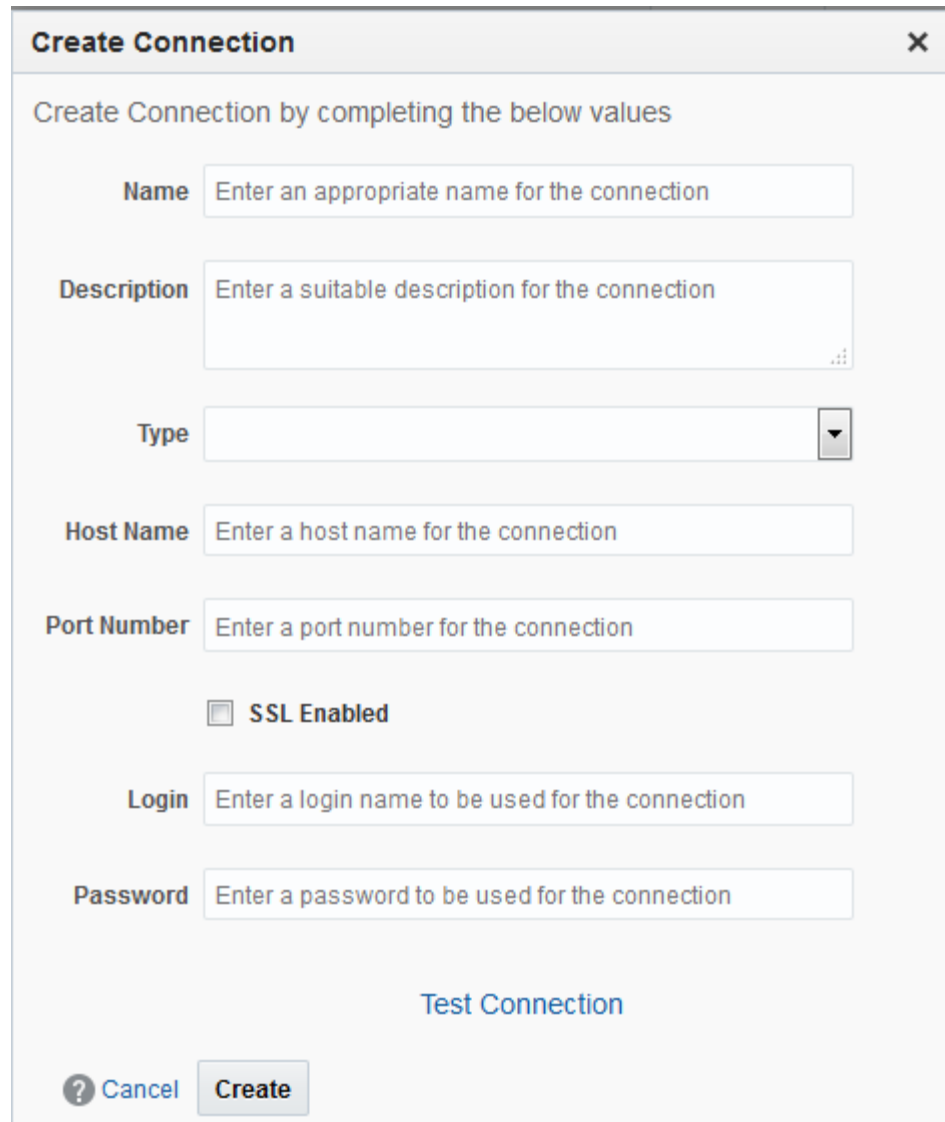
Note: When creating a connection to SOA Suite/Service Bus SOA Cloud Service instances, you must use the Public IP address of the instance, select **SSL Enabled**, and use port 443, regardless of the port you normally use to access the instance.

- h. **Login:** the user name to be used for the connection
 - i. **Password:** the password to be used for the connection
- 4. Click **Test Connection** to test if a successful connection is established to the Server with the provided parameters.

If the connection is established successfully, you see a **Configured** message.

For more information, see [Testing a Data Connection](#).

- 5. Click **Create**.

Figure 3-1 Create Connection Dialog


The dialog box is titled "Create Connection" with a close button (X) in the top right corner. Below the title bar, it says "Create Connection by completing the below values". The form contains the following fields and controls:

- Name:** A text input field with placeholder text "Enter an appropriate name for the connection".
- Description:** A text input field with placeholder text "Enter a suitable description for the connection".
- Type:** A dropdown menu with a downward arrow icon.
- Host Name:** A text input field with placeholder text "Enter a host name for the connection".
- Port Number:** A text input field with placeholder text "Enter a port number for the connection".
- SSL Enabled:** A checkbox followed by the text "SSL Enabled".
- Login:** A text input field with placeholder text "Enter a login name to be used for the connection".
- Password:** A text input field with placeholder text "Enter a password to be used for the connection".
- Test Connection:** A blue text button.
- Buttons:** At the bottom left, there is a "Cancel" button with a question mark icon and a "Create" button.

After a connection is created, there are 3 states a connection can be in.

- *Draft* state if the connection has not been tested yet
- *Configured* state if the connection has been tested either while creating or editing it, and the test has passed
- *Disconnected* state if the connection has been tested either while creating or editing it, and the test has failed.

Editing a Data Connection

Only users with the role *InsightConnectionCreator* / *InsightAdmin* can edit/update connections.

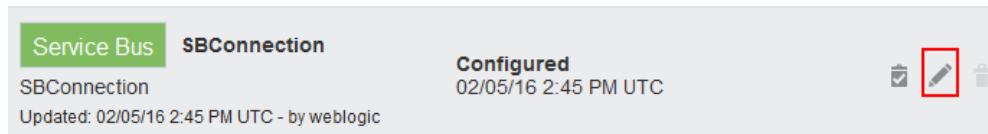
To edit a connection:

1. Click the **Administration** tab or the navigational shortcut on the **Home** page.

The **Data Connections** page opens.

- Click the **Edit** icon (the pencil icon) next to the connection you want to edit.

Figure 3-2 Edit Connection



The **Edit Connection** dialog opens.

Figure 3-3 Edit Connection Dialog

A screenshot of a dialog box titled 'Edit Connection' with a close button (X) in the top right. Below the title bar, it says 'Edit Connection by updating the below values'. The form contains several fields: 'Name' with the value 'SOAConnection', 'Description' with the value 'SOAConnection', 'Type' with a dropdown menu showing 'SOA', 'Host Name' with the value 'slc03spf.us.oracle.com', 'Port Number' with the value '7001', a checkbox for 'SSL Enabled' which is unchecked, 'Login' with the value 'weblogic', and 'Password' with masked characters '••••••'. Below these fields, the word 'Configured' is displayed in bold. To the right of 'Configured' is a blue link 'Retest Connection'. At the bottom left are two buttons: 'Cancel' with a question mark icon and 'Save'.

- Click **Retest Connection** to test the connection with the changes you have made.

The connection state changes to **Configured** if the test passes or **Disconnected** if the test fails.

- Make the required updates and click **Save**.

The data connection is edited with the changes you made.

Testing a Data Connection

Testing a data connection is essential, because it ensures that the credentials entered are valid and the connection can be used for implementation.

You can use tested connections for implementing mappings in new models. Only users with the role *InsightConnectionCreator* / *InsightAdmin* can test connections.

To test a data connection:

1. Click the **Administration** tab or the navigational shortcut on the **Home** page.

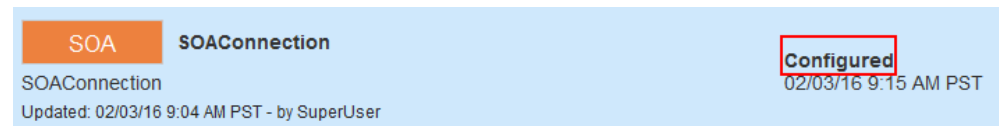
The **Data Connections** page opens.

2. Click the **Test Connection** icon against the connection you want to test.

The state of the connection changes to **Configured** if the test passes. Else the state changes to **Disconnected** if the test fails. The test may fail because of either of the following reasons:

- the provided credentials are incorrect
- the Server referred to in the connection is unavailable.

Figure 3-4 Connection Tested



3. Click **Test All** on the **Data Connections** page to test all the connections at a time.

Note: You cannot test the connections with the **Test All** button if the connections are in *Draft* state.

Deleting a Data Connection

You can delete data connections that are no longer in use. Only users with the role *InsightConnectionCreator* / *InsightAdmin* can delete data connections.

To delete a data connection:

1. Click the **Administration** tab or the navigational shortcut on the **Home** page.

The **Data Connections** page opens.

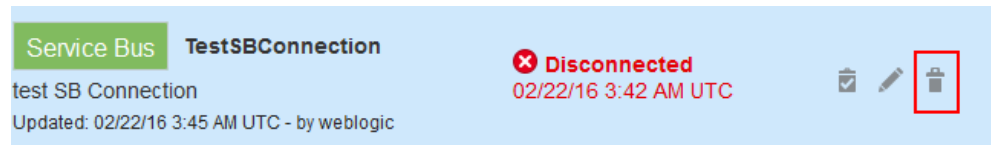
2. Click the **Delete Connection** icon against the connection you want to delete.

The **Delete Connection** icon will be enabled only if the data connection is in a :

- *Disconnected* state
- *Draft* state
- *Configured* state but not used in any active model.

Note: You cannot delete a data connection if it is being used in an activated model.

Figure 3-5 *Delete Icon for a Data Connection*



The selected data connection is deleted.

Reports

Reports are not supported in Oracle Real-Time Integration Business Insight Cloud instances.

The Reports tab remains visible, but you can't configure reports on this page.

Purging

Purging permanently removes data from the *Insight Event Store*. The metrics collected as part of Insight need to be purged based on a configuration to maintain database growth and application performance.

The data for Insight is stored in the *Insight Event Store* and in the Business Activity Monitoring Data Objects created for each of the Insight activated models. Data in these two sources needs to be purged periodically based on configuration provided through the **ConfigMBean** of Insight.

InsightConfigBean Parameters

Configurable MBeans and MBean parameters determine the purge settings for data objects and events in Insight.

The following configurable parameters will be made available as part of the **InsightConfigBean**. The mBean is as follows:

```
com.oracle.procmon.engine.management.mbeans.impl:name=InsightConfigBean,type=ConfigMBean,Application=insight
```

Parameters

The details of the parameters are described below:

- **BAMMetricsRetentionPeriod** — this parameter controls the retention period of the metrics captured as part of BAM Data Objects. The default value is 90 days. Once the attribute is updated, the retention period of BAM Data Objects of all activated models gets updated with the same value. A value of 0 signifies that the metrics will be retained indefinitely and never be purged.
- **EventStoreRetentionPeriod** — this parameter controls the retention period of the raw events captured. The default value is -1, which implies that table data will be purged immediately once they are processed and metrics published in BAM. A value of 0 implies that data will not be purged. A change in value of this attributes needs a server restart for the purge job to take effect.

Purging Events Captured in Event Store

Insight events generated by agents are persistent in the database tables. A purge job runs to purge data based on the **EventStoreRetentionPeriod** attribute in **InsightConfigBean** attribute comparing the **CREATION_DATE** column.

The default value is -1, which means the purge job will always be running in background and deletes events once they are processed. Once a non-zero value is configured in the mBean, a server restart is required for the purge job to pick up the configured value. Any events older than the retention period (comparing **CREATION_DATE** column) will be deleted.

You can purge only successful events.

Purging Metrics Captured in BAM Data Objects

During activation of a model, BAM Data Objects specific to the model get created. To purge the metrics captured in these Data Objects, you need to leverage the BAM data retention feature. Based on the `BAMMetricsRetentionPeriod` in the

InsightConfigBean, the retention period of the data in these Data Objects will be set.

The default value is 90. BAM internal jobs will take care of purging of metrics created beyond the retention period. A nightly job takes care of the purging, the time of running the purge job is done through the BAM configuration. An update of **InsightConfigBean** attribute results in immediate update of the retention period of all activated model Data Objects. The BAM metrics are a global configuration and not model specific.