Oracle Fusion Cloud Applications

Questions and Answers for Common Features

FA Latest

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Get Help

There are a number of ways to learn more about your product and interact with Oracle and other users.

Get Help in the Applications

Some application pages have help icons to give you access to contextual help. If you don't see any help icons on your page, click your user image or name in the global header and select Show Help Icons. If the page has contextual help, help icons will appear.

Get Support

You can get support at *My Oracle Support*. For accessible support, visit *Oracle Accessibility Learning and Support*.

Get Training

Increase your knowledge of Oracle Cloud by taking courses at *Oracle University*.

Join Our Community

Use *Cloud Customer Connect* to get information from industry experts at Oracle and in the partner community. You can join forums to connect with other customers, post questions, suggest *ideas* for product enhancements, and watch events.

Learn About Accessibility

For information about Oracle's commitment to accessibility, visit the *Oracle Accessibility Program*. Videos included in this guide are provided as a media alternative for text-based topics also available in this guide.

Share Your Feedback

We welcome your feedback about Oracle Applications user assistance. If you need clarification, find an error, or just want to tell us what you found helpful, we'd like to hear from you.

You can email your feedback to *oracle_fusion_applications_help_ww_grp@oracle.com*.

Thanks for helping us improve our user assistance!

1 Questions and Answers

How can I create saved searches for all users or specific users?

As an admin, you can create saved searches with the Page Composer tool opened in a sandbox. The context level of the sandbox makes your saved searches available to all or select users.

1. Create and activate a sandbox that has the Page Composer tool in it.
    - The default context level for the tool is **Site**, which applies to all users.
    - To apply to specific users, click the **Edit** icon and select a level other than **Site**.

   See *Create and Activate Sandboxes*.
2. Open the page where you want to create saved searches. For example, from the **Navigator**, select **Tools**, and then select **Transaction Console**.
3. Click your user image or name in the global header and select **Edit Page** from the **Settings and Actions** menu.
4. Set the filters you want for the saved search (in this example, on the Transaction Manager: Transactions page).
5. Click **Save** and optionally set this saved search as **Default** for all affected users.
6. Test your changes and publish the sandbox. See *Publish Sandboxes*.

How can I check for scheduled processes that have been running for a long time?

You can use SQL queries for that. See *Sample SQL Queries for Monitoring Enterprise Scheduled Services (ESS)* (SRDC1901) on *My Oracle Cloud Support*.

How can I enter or edit translated text?

1. For a row in a table or for a field in a form, click the icon for translations (where available).
2. Select a supported language, and view, edit, or enter the translated text.

If the translated text is in your current session's language, you can see the translation apply to the UI immediately.

How can I determine which languages appear in the Translation Editor?

1. In the Setup and Maintenance work area, go to the **Manage Applications Core Administrator Profile Values** task and search for the **Translation Editor Languages** (FND_TRANS_EDITOR_LANGS) profile option.
2. For the Site level profile value, enter a comma-separated list with either the complete names of the languages or just the language codes specified on the Manage Languages page. For example, F for French and KO for Korean.

   > **Note:** You can only specify languages available in the supported language pack. If you don't specify any value, all available language packs will appear in the translation editor.

After the users' next sign in, the languages will be available as options for them while they're editing translated text.

How can I resolve synchronization issues between flexfields and business objects?

Use the **Synchronize Flexfields with Business Objects** scheduled process. This process automatically runs each time the application is patched and updated to synchronize the flexfield changes. You can also manually submit it from the **Scheduled Processes** work area.

1. In the **Scheduled Processes** work area, schedule a new process and select **Synchronize Flexfields with Business Objects**.
2. Set the parameters and submit the process.
   Here are the parameters to set, depending on what you need to do.

What You Need	Parameters to Select	What the Process Does
Resync all flexfields	Flexfield Type: **All Flexfields**	Deploys all flexfields marked as deployed.
Resync a single flexfield	◦ Flexfield Type: **Descriptive Flexfields** or **Key Flexfields** ◦ Flexfield Code **Note:** You can find the flexfield code using setup tasks like Manage Descriptive Flexfields or Manage Key Flexfields. For example, the flexfield code for Values Set Values is FND_VS_VALUES_B.	Resyncs the specific flexfield identified by the code you entered.
Force resync all flexfields	◦ Flexfield Type: **All Flexfields**	Overrides the deployment time stamp and resyncs all flexfields.

What You Need	Parameters to Select	What the Process Does
	◦ Enforce Synchronization	
Force resync a single flexfield	◦ Flexfield Type: **Descriptive Flexfields** or **Key Flexfields** ◦ Flexfield Code ◦ Enforce Synchronization	Ignores any existing state or deployment history for a specific flexfield. It directly resyncs the business objects component of that flexfield with its latest definition, effectively resolving any discrepancies or outdated information.

After the process is completed, check for inconsistency errors in the log files.

Related Topics

- Submit Scheduled Processes and Process Sets
- View Status and Other Details for Scheduled Processes

What do I need to do if my scheduled process is stuck in canceling status for long?

Select the scheduled process and use the **Actions** menu from the Search Results table of the **Scheduled Processes** work area to end it.

This table provides information on the options you get depending on the process.

Option	Description
Hard Cancel	To end the process shortly after you canceled it, without waiting for the cancellation to finish by itself.
Force Cancel	To end a process that has been canceling for over 30 minutes but isn't done yet.

Some processes run on a remote server. Even if the status for the process that you hard or force canceled has changed to **Canceled**, the process might still be running on the remote server. With the scheduled process still selected in the Search Results table, you check the status of the remote process on the **Process Details** tab that appears after the table.

This table lists the options you can use to end your process.

Option You Use To End Your Process	Field that Shows the Status of the Remote Process	Status of Process on Remote Server
Force Cancel	Remote Process Status	• Completed Successfully: The remote process was successfully canceled within the 30 minute grace period. • Running or Unknown: Your scheduled process is in a Canceled state, but the remote process is still running.

Option You Use To End Your Process	Field that Shows the Status of the Remote Process	Status of Process on Remote Server
		• Terminated: Your scheduled process is in a Canceled state, and the remote process is successfully canceled after the 30 minute grace period.
Hard Cancel	External Job Status	• Completed Successfully: The remote process has successfully canceled. • Running or Unknown: Your scheduled process is in a Canceled state, but the remote process is still running.

If **Force Cancel** is unavailable, act according to your specific scenario listed in this table.

Scenario	Action
Less than 30 minutes have passed since the cancellation was initiated.	Let the cancellation process run for at least 30 minutes. After this time, check the status of the scheduled process again. If Force Cancel becomes active, you can use it.
The process is synchronous.	If a synchronous process remains in canceling status and the Force Cancel option isn't available, you can contact your help desk.
The process is a parent of recurring asynchronous processes.	Check the status of all child processes. When all associated child processes are in a canceled status, the status of the parent process will automatically update from Canceling to Canceled.