Oracle® Cloud

Getting Started with Oracle Enterprise Performance Management Cloud for Administrators
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New EPM Cloud Services

Oracle has introduced two new Oracle Enterprise Performance Management Cloud services: Oracle Enterprise Performance Management Standard Cloud Service (EPM Standard Cloud Service) and Oracle Enterprise Performance Management Enterprise Cloud Service (EPM Enterprise Cloud Service).

In this Section:
• Who Should Read this Chapter
• About the New EPM Cloud Services
  – EPM Standard Cloud Service
  – EPM Enterprise Cloud Service
• EPM Standard Cloud Service Landing Page
• EPM Enterprise Cloud Service Landing Page
• What Applications Can I Migrate to EPM Standard Cloud Service and EPM Enterprise Cloud Service?
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• New EPM Cloud URL
• Creating a Free Form Application
• Switching to a Different Business Process
• Product Name and Terminology Changes

Who Should Read this Chapter

You should read this chapter if you purchased EPM Standard Cloud Service or EPM Enterprise Cloud Service.

New Customers

Changes introduced as a part of the new approach to structuring Oracle Enterprise Performance Management Cloud business processes affect new customers and existing customers who purchase additional new subscriptions. New customers who purchase one of the following EPM Cloud services should read this chapter.

• EPM Standard Cloud Service
• EPM Enterprise Cloud Service

Existing Customers Adding a New Service

Current customers will continue using the existing EPM Cloud environments with which they are familiar.
About the New EPM Cloud Services

The new Oracle Enterprise Performance Management Cloud Services provide end-to-end business processes to meet the requirements of most organizations and ensure a connected and agile experience across multiple business processes.

New customers now purchase one of the following EPM Cloud services.

- EPM Standard Cloud Service
- EPM Enterprise Cloud Service

The business processes and features available to you depend on the specific EPM Cloud service that you purchased. Generally, the EPM Enterprise Cloud Service includes everything in the EPM Standard Cloud Service as well as additional offerings as illustrated in the following image:

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<thead>
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<td>• Strategic Modeling</td>
<td>• Financials</td>
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<tr>
<td>Hybrid BSO Cubes and ASO Reporting Cubes</td>
<td>• Projects</td>
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<td>Account Reconciliation</td>
<td>• Workforce</td>
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<tr>
<td>• Reconciliation Compliance</td>
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<tr>
<td>Financial Consolidation and Close</td>
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<tr>
<td>• Supplemental Data Management</td>
<td>• Hybrid BSO Cubes and ASO Reporting Cubes</td>
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<tr>
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<td>• Close Management</td>
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<td></td>
<td>• Support for complex ownership structures and custom calculations</td>
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<td></td>
<td>Account Reconciliation</td>
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<td>• Reconciliation Compliance</td>
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<td>Tax Reporting</td>
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Watch this video learn more about all of the value in EPM Standard Cloud Service and EPM Enterprise Cloud Service.

[Overview of EPM Standard Cloud Service and EPM Enterprise Cloud Service]

EPM Standard Cloud Service

EPM Standard Cloud Service is a suite of business processes, primarily for small and mid-sized businesses, and for businesses with lower complexity requirements to support planning and budgeting, consolidation and close, account reconciliation, and narrative reporting processes.
The following image presents an overview of the business processes available in EPM Standard Cloud Service:

![EPM Standard Cloud Service Overview](image)

Additionally, Data Management, which enables you to integrate data from source systems, is included with EPM Standard Cloud Service. Clients and command line tools, such as Oracle Smart View for Office and EPM Automate, are also included.

An EPM Standard Cloud Service instance allows you to deploy and use one of the supported business processes. To deploy another business process, you must request another EPM Standard Cloud Service subscription or remove the current business process.

Watch this video learn more about all of the value in EPM Standard Cloud Service and EPM Enterprise Cloud Service.

In the EPM Standard Cloud Service, you deploy one of the following business processes.

**Planning**

The Planning business process delivers instant value and greater productivity for business planners, analysts, modelers, and decision-makers across all lines of business of an enterprise.

Planning is available with:

- Capital
- Financials
- Projects
- Workforce
- Strategic Modeling

With the exception of Strategic Modeling, these are available with preseeded configurable content including dimensions, models, forms, rules, dashboards, infolets, and reports. Strategic Modeling is available with standard and industry templates that
can be leveraged to create a customized scenario models with flexible blended scenario business cases.

The Planning business process available in the EPM Standard Cloud Service does not support the following:

- Custom Planning, which allows a high degree of application customization to support business requirements
- Free Form Planning, which enables you to deploy Planning applications with no dimension requirements and also create applications using Essbase outline files
- Use of the Groovy scripting language to create or customize business rules

See Overview of Planning (Planning and Budgeting Cloud).

Watch this video for an overview of Planning in EPM Standard Cloud Service.

Overview: Planning in EPM Standard Cloud

Account Reconciliation

The Account Reconciliation business process enables you to automate the validation of financial accounts by checking the accuracy of account balances.

This business process does not include the Transaction Matching module, which automates the process of reconciling high volume or labor intensive reconciliations and integrating results into the tracking features within Reconciliation Compliance.

See Overview of Account Reconciliation.

Watch this video for an overview of Account Reconciliation.

Overview: Tour of Account Reconciliation

Financial Consolidation and Close

The Financial Consolidation and Close business process supports consolidation and close process tasks with default, prebuilt calculations; you cannot create custom calculations.

The Financial Consolidation and Close business process available in the EPM Standard Cloud Service does not support the following:

- Custom consolidation calculations and complex ownership structures
- Automation of consolidation and close tasks
- Intelligent process automation by integrating Task Manager with other services

See Overview of Financial Consolidation and Close.

Watch this video for an overview of Financial Consolidation.

Overview: Tour of Financial Consolidation

Narrative Reporting

The Narrative Reporting business process, previously known as Oracle Enterprise Performance Reporting, provides a secure, process-driven approach for defining, authoring, reviewing, and publishing financial and management report packages.
The Narrative Reporting business process available in the EPM Standard Cloud Service does not support Disclosure Management.

See Overview of Narrative Reporting.

Watch this video for an overview of Narrative Reporting.

Overview: Narrative Reporting in Oracle Enterprise Performance Management Cloud

**Business Processes not Available in the EPM Standard Cloud Service**

The following business processes are available in the EPM Enterprise Cloud Service only:

- Profitability and Cost Management
- Tax Reporting
- Enterprise Data Management

**EPM Enterprise Cloud Service**

The EPM Enterprise Cloud Service comprises the full suite of Oracle Enterprise Performance Management Cloud business processes supporting a comprehensive array of activities spanning planning and budgeting, consolidation and close, account reconciliation, profitability and cost management, tax reporting, enterprise data management, and narrative reporting.

The following image presents an overview of the business processes and modules available in the EPM Enterprise Cloud Service:
## EPM Enterprise Cloud Service

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<td>• Module-based Planning (Capital, Financials, Projects, Workforce, Strategic Modeling)</td>
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<tr>
<td>• Free Form Planning</td>
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<tr>
<td>• Hybrid BSO Cubes and ASO Reporting Cubes</td>
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<tr>
<td>• Groovy support for customizing business rules</td>
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<table>
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<td>Includes Transaction Matching</td>
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<table>
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<tr>
<th>Profitability and Cost Management</th>
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<th>Tax Reporting</th>
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Watch this video and learn more about all of the value in EPM Standard Cloud Service and EPM Enterprise Cloud Service

[Overview of EPM Standard Cloud Service and EPM Enterprise Cloud Service](#)

An EPM Enterprise Cloud Service instance allows you to deploy and use one of the supported business processes. To deploy another business process, you must request another EPM Enterprise Cloud Service instance or remove the current business process. The business processes that you deploy share the same identity domain to facilitate user management and assigning of roles. Access to resources belonging to a business process is individually controlled for each business process.

The EPM Enterprise Cloud Service allows you to deploy the following business processes:

### Planning

EPM Enterprise Cloud Service supports custom Planning, module-based Planning, and Free Form planning to deliver instant value and greater productivity for business planners, analysts, modelers, and decision-makers across all lines of business of an enterprise.

Custom Planning facilitates creation of a streamlined process-driven custom solution. Module-based Planning comes bundled with pre-packaged Capital, Financials, Projects, Strategic Modeling, and Workforce modules.
Free Form Planning helps you to create an unrestricted free form dimension solution using an Essbase outline file. Additionally, EPM Enterprise Cloud Service supports the use of the Groovy scripting language to customize business rules in the Planning business process.

See Overview of Planning (Planning and Budgeting Cloud).

Watch this video for an overview of Planning in EPM Enterprise Cloud Service.

Overview: Planning in EPM Enterprise Cloud

Account Reconciliation

You use the Account Reconciliation business process with transaction matching support to automate the process of validating your company's financial accounts by checking the account balances for accuracy. Transaction matching helps automate the process of reconciling high volume or labor intensive reconciliations and integrating results into the tracking features within reconciliation compliance.

Features such as reconciliations, including auto reconciliations, variance analysis, alerts and exception management, and auto-matching of transactions are available in the EPM Enterprise Cloud Service.

See Overview of Account Reconciliation.

See Overview of Account Reconciliation.

Watch this video for an overview of Account Reconciliation.

Overview: Tour of Account Reconciliation

Financial Consolidation and Close

The Financial Consolidation and Close business process supports consolidation and close process tasks with default, prebuilt calculations. You can create custom calculations and complex ownership structures and automate consolidation and close tasks.

Financial Consolidation and Close comes bundled with Supplemental Data Manager and Close Manager modules. Supplemental Data Manager helps create and manage data set definitions, input templates, data collection, and value linking.

Financial Consolidation and Close also supports the integration of Close Manager with other services.

See Overview of Financial Consolidation and Close.

Watch this video for an overview of Financial Consolidation.

Overview: Tour of Financial Consolidation

Narrative Reporting

The Narrative Reporting business process with Disclosure Management provides a secure, process-driven approach for defining, authoring, reviewing, and publishing financial and management report packages.

See Overview of Narrative Reporting.
Watch this video for an overview of Narrative Reporting.

Overview: Narrative Reporting in EPM Cloud

Oracle Enterprise Data Management Cloud
The Oracle Enterprise Data Management Cloud business process helps you manage business viewpoints, govern changes across them, share and map data sets to accelerate deployment, and build an authoritative system of reference.

See Overview of Oracle Enterprise Data Management Cloud.

Watch this video for an overview of Oracle Enterprise Data Management Cloud.

Overview: Tour of Enterprise Data Management

Profitability and Cost Management
The Profitability and Cost Management business process helps you manage the cost and revenue allocations that are necessary to compute profitability for a business segment, such as a product, customer, region, or branch.

See Overview of Profitability and Cost Management.

Watch this video for an overview of Profitability and Cost Management.

Overview: Tour of Profitability

Tax Reporting
The Tax Reporting business process calculates your company's global tax provision, effective tax rate, and deferred tax for tax provisioning purposes in accordance with the standards for accounting for income taxes under GAAP and IFRS.

See Overview of Tax Reporting.

Watch this video for an overview of Tax Reporting.

Overview: Tour of Tax Reporting

EPM Standard Cloud Service Landing Page
The landing page is your starting point for creating a business process and for viewing overview video tours to help you get started.
Each subscription to the EPM Standard Cloud Service allows you to create one business process.

About Making Selections to Create a Business Process

The EPM Standard Cloud Service landing page presents the business processes that you can create.

Note:

After you initiate the creation of a business process, you cannot return to the landing page. If wish to return to the landing page to create a different business process, you must first reset your environment to its original state. See Switching to a Different Business Process.

Planning and Financial Consolidation and Close

You have two options to create a business process:

- Choosing your own settings to create the business process
- Using an existing snapshot to create the business process

These options are displayed on a business process-specific landing page similar to the following illustration:

Account Reconciliation and Narrative Reporting
After you click SELECT, a message indicates that an initial preconfiguration of the environment will take approximately 20 minutes. Click OK to initiate the preconfiguration process. The environment is not available while the configuration is in progress.

Creating a Planning Business Process

On the landing page, click SELECT under Planning to view available options for creating a Planning business process.

Note:

You can have only one custom input cube and one reporting cube in the business process.

- **Create a new application**: Click START to create a Module-based Planning business process. See "Setting Up Your Application" in Administering Planning Modules.

- **Migrate**: click MIGRATE to import a Standard Planning business process from a snapshot that you previously uploaded to the environment. See What Applications Can I Migrate to EPM Standard Cloud Service and EPM Enterprise Cloud Service? for prerequisites and snapshot compatibility.

    See these topics in Administering Migration for Oracle Enterprise Performance Management Cloud:
    - Backing up Artifacts and Application
    - Uploading Archives to the Service
    - Importing Artifacts and Application from a Snapshot

Creating a Financial Consolidation and Close Business Process

On the landing page, click SELECT under Financial Consolidation and Close to view available options for creating a Financial Consolidation and Close business process.

- **Create a new application**: Click START to create a business process.

    The Financial Consolidation and Close business process is a set of related dimensions and members designed to meet a set of consolidation and close process needs. A business process has its own accounts, entities, scenarios, and other data elements. See "Creating Financial Consolidation and Close Application" in Administering Financial Consolidation and Close.

- **Migrate**: Click MIGRATE to import a business process from a snapshot that you previously uploaded to the environment. See What Applications Can I Migrate to EPM Standard Cloud Service and EPM Enterprise Cloud Service? for prerequisites and snapshot compatibility.

    See these topics in Administering Migration for Oracle Enterprise Performance Management Cloud:
    - Backing up Artifacts and Application
    - Uploading Archives to the Service
Importing Artifacts and Application from a Snapshot

Creating an Account Reconciliation Business Process

After you click SELECT under Account Reconciliation to configure your environment for the Account Reconciliation business process, a message indicates that an initial preconfiguration of the environment will take approximately 20 minutes. Click OK to initiate the preconfiguration process. The environment is not available while the configuration is in progress.

After the preconfiguration is complete, use these steps to create an account reconciliation business process:

1. Sign in to the environment as a Service Administrator. See Accessing EPM Cloud.
2. Select an option to create the business process.
   • Create a new application
     - Click START to create a blank business process, which does not contain artifacts or data. See "Creating a New Application" in Administering Account Reconciliation.
   • Migrate: Click MIGRATE to import a business process from a snapshot that you previously uploaded to the environment. See What Applications Can I Migrate to EPM Standard Cloud Service and EPM Enterprise Cloud Service? for prerequisites and snapshot compatibility.

See these topics in Administering Migration for Oracle Enterprise Performance Management Cloud:
- Backing up Artifacts and Application
- Uploading Archives to the Service
- Importing Artifacts and Application from a Snapshot

Creating a Narrative Reporting Business Process

On the landing page, click SELECT under Narrative Reporting to create a Narrative Reporting business process. EPM Standard Cloud Service requires approximately 20 minutes to configure your environment for the business process. Click OK to initiate the configuration process. The environment is not available while the configuration is in progress.

After the configuration is complete, use these steps to install samples or to design reports:

1. Sign in to the environment as a Service Administrator. See Accessing EPM Cloud.
2. Complete a step:
   • Install samples to familiarize yourself with Narrative Reporting functionality. See "Installing Samples" in Creating and Managing Report Packages for Narrative Reporting.
   • Create reports and report packages. See these information sources:
     - Designing Reports in Designing with Management Reporting for Oracle Enterprise Performance Management Cloud
EPM Enterprise Cloud Service Landing Page

The landing page is your starting point for creating an EPM business process and for viewing overview videos that help you get started.

Each subscription to the EPM Enterprise Cloud Service allows you to create one business process. Click SELECT under the business process description to see available options.

About Making Selections to Create a Business Process

The EPM Enterprise Cloud Service landing page presents the business processes that you can create.

Note:

After you initiate the creation of a business process, you cannot return to the landing page. If wish to return to the landing page to create a different business process, you must first reset your environment to its original state. See Switching to a Different Business Process.

Planning and Tax Reporting

You have three options to create a business process:

- Create a sample application
- Create a new application
• Use an existing snapshot to create an application

These options are displayed on a business process-specific landing page similar to the following illustration:

Financial Consolidation and Close

You have two options to create an application:
• Creating a new application
• Using an existing snapshot to create an application

Account Reconciliation, Profitability and Cost Management, Enterprise Data Management, and Narrative Reporting

After you click SELECT, a message indicates that an initial preconfiguration of the environment will take approximately 20 minutes. Click OK to initiate the preconfiguration process. The environment is not available while the configuration is in progress.

Creating a Planning Business Process

On the landing page, click SELECT under Planning to view available options for creating a Planning business process.

• **Create a sample application**: Click CREATE to automatically create the Vision sample application, which is a valuable tool to explore the planning and budgeting process. See “Creating a Sample Application” in Administering Planning.

• **Create a new application**: Click START to create a Planning business process. You can create a Custom, Free Form, or Planning Modules application to meet your business needs.
  – **Custom**: Supports most planning and budgeting requirements through complex business logic, such as business rules and allocations. Select this option to create a business process if your requirements would necessitate a high degree of application customization. See “Creating a Standard Application” in Administering Planning.

  **Note:**
  You can create a single currency or multicurrency application. Multicurrency custom applications are created using simplified multicurrency.

  – **Free Form**: Supports Free Form Planning, and does not require Currency, Entity, Scenario, and Version dimensions and their member hierarchies. This
business process is created using an Essbase outline file (OTL) from an on-premises deployment to import dimensions and members. The outline file name can have a maximum of eight characters because the file name is used to name the cube of the free form business process. See Creating a Free Form Application.

For information on loading data into a Free Form business process, see "Loading Data to a Free Form Application" in Administering Data Integration for Oracle Enterprise Performance Management Cloud.

- **Module**: Sets up the cubes required for Capital, Financials, Projects, Workforce and Strategic Modeling. Choose this option to create an application that supports best practices and industry standard functionality. See "Creating an Application" in Administering Planning for Oracle Enterprise Planning and Budgeting Cloud.

**Note:**

You can create a single currency or multicurrency application. Multicurrency applications are created using simplified multicurrency.

- **Migrate**: Click MIGRATE to create a custom Planning business process from a snapshot that you previously uploaded to the environment. See What Applications Can I Migrate to EPM Standard Cloud Service and EPM Enterprise Cloud Service? for prerequisites and snapshot compatibility.

See these topics in Administering Migration for Oracle Enterprise Performance Management Cloud:

- Backing up Artifacts and Application
- Uploading Archives to the Service
- Importing Artifacts and Application from a Snapshot

**Creating a Financial Consolidation and Close Business Process**

On the landing page, click SELECT under Financial Consolidation and Close to view these options for creating a Financial Consolidation and Close business process.

- **Create a new application**: Click START to create a business process.

See "Creating a Financial Consolidation and Close Application" in Administering Financial Consolidation and Close.

- **Migrate**: Click MIGRATE to import a business process from a snapshot that you previously uploaded to the environment. See What Applications Can I Migrate to EPM Standard Cloud Service and EPM Enterprise Cloud Service? for prerequisites and snapshot compatibility.

See these topics in Administering Migration for Oracle Enterprise Performance Management Cloud:

- Backing up Artifacts and Application
- Uploading Archives to the Service
- Importing Artifacts and Application from a Snapshot
Creating an Account Reconciliation Business Process

On the landing page, click SELECT under Account Reconciliation to configure your environment for the Account Reconciliation business process. EPM Enterprise Cloud Service displays a message indicating that approximately 20 minutes is required to preconfigure the environment. Click OK to initiate the configuration process. The environment is not available while the configuration is in progress.

After the preconfiguration is complete, use these steps to create the Account Reconciliation business process:

1. Sign in to your EPM Enterprise Cloud Service environment as a Service Administrator. See Accessing EPM Cloud.

2. Select an option to create the business process.
   - **Create a sample application**: Click CREATE to create a sample business process with data and artifacts. You can use this ready-to-use business process to explore Account Reconciliation capabilities and performance. It can also be used as a template to model your own business process. See "Creating a Sample Application" in Administering Account Reconciliation.
   - **Create a new application**: Click START to create a blank business process which does not contain artifacts or data. See "Creating a New Application" in Administering Account Reconciliation.
   - Configure Reconciliation Compliance or Transaction Matching.
     * To configure Reconciliation, see Setting Up Reconciliation Compliance in Setting Up and Configuring Account Reconciliation.
     * To Configure Transaction Matching, see Setting Up Transaction Matching in Setting Up and Configuring Account Reconciliation.
   - **Migrate**: Click MIGRATE to import a business process from a snapshot that you previously uploaded to the environment. See What Applications Can I Migrate to EPM Standard Cloud Service and EPM Enterprise Cloud Service? for prerequisites and snapshot compatibility.

See these topics in Administering Migration for Oracle Enterprise Performance Management Cloud:
   - Backing up Artifacts and Application
   - Uploading Archives to the Service
   - Importing Artifacts and Application from a Snapshot

Creating a Profitability and Cost Management Business Process

On the landing page, click SELECT under Profitability and Cost Management to preconfigure your environment. This process takes approximately 20 minutes. Click OK to initiate the preconfiguration process. The environment is not available during the preconfiguration process.

After the preconfiguration is complete, use these steps to create the Profitability and Cost Management business process:

1. Sign in to your EPM Enterprise Cloud Service environment as a Service Administrator. See Accessing EPM Cloud.
2. Select an option to create the business process.

- **Create a sample application:** Click CREATE to create a sample business process with data and artifacts. You can use this ready-to-use business process for testing and exploration of functional areas. You can also use it as a template to model your own business process. See "Accessing the Sample Application" in *Administering Oracle Profitability and Cost Management Cloud*.

- **Create a new application:** Click START to create a container business process. See "Creating Applications with Dimensions from Flat Files" in *Administering Oracle Profitability and Cost Management Cloud*.

- **Migrate:** Click MIGRATE to import a business process from a snapshot that you previously uploaded to the environment. See What Applications Can I Migrate to EPM Standard Cloud Service and EPM Enterprise Cloud Service? for prerequisites and snapshot compatibility.

  See “Building Applications by Importing Template Files” and "Creating and Migrating Profitability and Cost Management Applications" in *Administering Oracle Profitability and Cost Management Cloud*, and these topics in *Administering Migration for Oracle Enterprise Performance Management Cloud*:
  
  - Backing up Artifacts and Application
  - Uploading Archives to the Service
  - Importing Artifacts and Application from a Snapshot

**Creating a Tax Reporting Business Process**

On the landing page, click **SELECT** under **Tax Reporting** to view available options for creating a Tax Reporting business process.

- **Create a sample application:** Click CREATE to create a business process with sample metadata, data, and related artifacts, enabling you to immediately try different operations, perform calculations, or enter data. See "Creating a Sample Application" in *Getting Started with Tax Reporting*.

- **Create a new application:** Click START to create a Tax Reporting business process. During creation of the application, you define the number of years and the Main Currency, and indicate whether the application will use multiple currencies. You can then load your metadata and data, either manually or using a flat file. See these topics in *Getting Started with Tax Reporting*:

  - Prerequisites for Creating an Application
  - Workflow for Creating an Application
  - Creating a New Application
  - Enabling Application Features

- **Migrate:** Click MIGRATE to import a business process from a snapshot that you previously uploaded to the environment. See What Applications Can I Migrate to EPM Standard Cloud Service and EPM Enterprise Cloud Service? for prerequisites and snapshot compatibility.

  See these topics in *Administering Migration for Oracle Enterprise Performance Management Cloud*:

  - Backing up Artifacts and Application
  - Uploading Archives to the Service
Creating a Narrative Reporting Business Process

On the landing page, click SELECT under Narrative Reporting to create a Narrative Reporting business process. EPM Enterprise Cloud Service displays a message indicating that approximately 20 minutes are required to configure Narrative Reporting. Click OK to initiate the configuration process. The environment is not available while the configuration is in progress.

After the configuration is complete, use these steps to install samples or to design reports:

1. Sign in to the environment as a Service Administrator. See Accessing EPM Cloud.
2. Complete a step:
   - Install samples to familiarize yourself with Narrative Reporting functionality. See "Installing Samples" in Creating and Managing Report Packages for Narrative Reporting.
   - Create reports and report packages. See these information sources:
     - Designing Reports in Designing with Management Reporting for Oracle Enterprise Performance Management Cloud
     - Creating Report Packages in Creating and Managing Report Packages for Narrative Reporting

Creating an Enterprise Data Management Business Process

To initiate the creation of business process, on the landing page, click SELECT under Enterprise Data Management. This process takes approximately 20 minutes. The environment is not accessible while the business process creation is in process.

After the preconfiguration is complete, use these steps:

1. Sign in to your EPM Enterprise Cloud Service environment as a Service Administrator. See Accessing EPM Cloud.
2. Select an option to create the business process.
   - Create a sample application: Click CREATE to create a sample business process with data and artifacts. You can use this ready-to-use business process for testing, exploration of functional areas and tutorials. Tutorials provide instructions with sequenced videos and documentation to help you learn a topic. See Tutorials on the Help Center.
   - Create a new application: Click START then register your application. See Understanding Registering Applications
   - Migrate: Click MIGRATE to import a snapshot that you previously used on your environment. See What Applications Can I Migrate to EPM Standard Cloud Service and EPM Enterprise Cloud Service? for prerequisites and snapshot compatibility, and these topics in Administering Migration for Oracle Enterprise Performance Management Cloud:
     - Backing up Artifacts and Application
     - Uploading Archives to the Service
     - Importing Artifacts and Application from a Snapshot
What Applications Can I Migrate to EPM Standard Cloud Service and EPM Enterprise Cloud Service?

The following business processes provide an option to migrate a snapshot to create an application in EPM Standard Cloud Service and EPM Enterprise Cloud Service environments.

- Planning
- Financial Consolidation and Close
- Account Reconciliation
- Profitability and Cost Management
- Tax Reporting
- Enterprise Data Management

**Note:**

Tax Reporting, Enterprise Data Management, and Profitability and Cost Management business processes are not available in EPM Standard Cloud Service.

These migration scenarios are always supported:

- You can migrate a snapshot from a business process that you created in EPM Standard Cloud Service or EPM Enterprise Cloud Service. For example, after creating a snapshot in an EPM Standard Cloud Service you recreated the service, but want to recreate the application. In this scenario, you can create the application from the snapshot.
- You can migrate a snapshot created in a test environment to a production environment, and conversely.

**Migrating Planning Snapshots**

- You can migrate a snapshot from the current Planning and Budgeting Cloud release into EPM Enterprise Cloud Service to create a custom application.
- You can migrate a snapshot from the current Planning Modules release into EPM Enterprise Cloud Service to create module-based applications.
Note:
Attempts to import Groovy-based business rules and templates into a business process that does not support Groovy will fail. For example, EPM Standard Cloud Service planning and financial consolidation and close business processes do not support Groovy-based business rules. Import of business rules and templates exported from an application that supports Groovy, for example, from an EPM Enterprise Cloud Service Planning business process, into EPM Standard Cloud Service Planning business process will fail.

Migrating Financial Consolidation and Close Snapshots

- You cannot migrate a snapshot from the current release of Financial Consolidation and Close into EPM Standard Cloud Service or EPM Enterprise Cloud Service to create a Financial Consolidation and Close application.
- If you were pilot testing Financial Consolidation and Close applications with extended dimension features (hybrid cubes), you can migrate snapshots from such an environment to EPM Enterprise Cloud Service Financial Consolidation and Close business process.

Migrating Account Reconciliation Snapshots

You can migrate a snapshot from the current release of Account Reconciliation into EPM Enterprise Cloud Service to create an Account Reconciliation business process.

Migrating Profitability and Cost Management Snapshots

You can migrate a snapshot from the current release of Profitability and Cost Management into EPM Enterprise Cloud Service to create a Profitability and Cost Management business process. You can also migrate on-premises Release 11.1.2.4.x Profitability and Cost Management snapshots to EPM Enterprise Cloud Service. See "Migrate Profitability and Cost Management to Oracle Profitability and Cost Management Cloud" in Administering Migration for Oracle Enterprise Performance Management Cloud.

Migrating Tax Reporting Snapshots

You cannot directly migrate a snapshot from the current release of Tax Reporting (for example, release 19.06) into the next release of EPM Enterprise Cloud Service (release 19.07) to create a Tax Reporting business process.

To work around this issue, first upgrade your existing application to the next release of Tax Reporting (for example, from release 19.06 to 19.07), and then migrate the updated Tax Reporting snapshot (release 19.07) to the same release of EPM Enterprise Cloud Service Tax Reporting business process.

Migrating Enterprise Data Management Snapshots

You can migrate a snapshot from the current release of Enterprise Data Management Cloud into EPM Enterprise Cloud Service to create an Enterprise Data Management business process.
About Essbase in EPM Cloud

Essbase Version that Supports Hybrid Cubes

EPM Enterprise Cloud Service and EPM Standard Cloud Service subscriptions are deployed with an Essbase version that supports Hybrid Block Storage Option (BSO) cubes.

To make parent members of sparse and dense dimension dynamic, the Hybrid BSO cubes support some Aggregate Storage Option (ASO) capabilities in addition to BSO capabilities. For example, all cubes can have dynamic aggregations for calculations. Hybrid cubes provide many benefits including smaller database and application size, better cube refresh performance, faster import and export of data, improved performance of business rules, and faster daily maintenance of the business process. To ensure optimal performance, warnings and error messages are displayed during cube refresh if the business process does not conform to best practices for the following parameters:

- Block size
- Number of blocks
- Number of dense dimensions
- Maximum number of child members under any dynamic parent
- Maximum number of child members under any store parent
- Parents with one child member for level 1 and above of dimensions
- Level 1 and above not set to dynamic calculation and label only in dense dimensions
- Usage of dynamic cross-references

These parameters of enabled modules are enforced to ensure that best practices are followed:

- Number of new rules that can be added to a module
- Number of rules that can be modified
- Number of new forms added to a module
- Number of forms that can be modified

If you have EPM Enterprise Cloud Service and EPM Standard Cloud Service, Financial Consolidation and Close, by default, Custom Planning, Planning Modules other than Workforce, and Free Form applications are created to use Hybrid BSO cubes in place of BSO cubes. However, if you create a Free Form application by importing a snapshot from an Essbase deployment that does not support Hybrid cubes, the Free Form application will use standard BSO cube.

Note:

Oracle Strategic Workforce Planning Cloud does not use Hybrid cubes.
Essbase Version that Does not Support Hybrid Cubes

Legacy Oracle Enterprise Performance Management Cloud subscriptions that were activated before the introduction of EPM Enterprise Cloud Service and EPM Standard Cloud Service are deployed with an Essbase version that does not support Hybrid cubes. These include legacy environments other than the following that were upgraded based on specific service requests:

- Oracle Enterprise Planning and Budgeting Cloud subscriptions
- Oracle Financial Consolidation and Close Cloud subscriptions
- Planning and Budgeting Cloud Service Plus One option license

If you purchased EPM Cloud before June 4, 2019, you may have a license (Planning and Budgeting Cloud Service Plus One Business Process option) that allowed you to deploy Enterprise Planning and Budgeting Cloud business processes (Financials, Strategic Modeling, Workforce, Projects, or Capital) in a Planning and Budgeting Cloud Service environment.

Can I Upgrade to the Hybrid-enabled Essbase?

If your legacy subscription to the following is not deployed to use Hybrid-enabled Essbase, you can upgrade your Essbase deployment.

- Oracle Enterprise Planning and Budgeting Cloud subscriptions
- Oracle Financial Consolidation and Close Cloud subscriptions
- Planning and Budgeting Cloud Service Plus One option license

Upgrading the Essbase version is a self-service operation using the `recreate` EPM Automate command. See EPM Automate Commands in Working with EPM Automate for Oracle Enterprise Performance Management Cloud.

What are the Implications if I Upgrade to Hybrid-enabled Essbase?

The following factors must be considered before upgrading to Hybrid-enabled Essbase:

- You must manually recreate the application or import an application snapshot after the environment is upgraded because the upgrade process deletes the existing application.

  If you are importing an application snapshot, follow the steps outlined in "Steps for Converting a Legacy Oracle Enterprise Planning and Budgeting Cloud or Planning and Budgeting Cloud Plus One Application to Use Hybrid BSO Cubes" section below.
• Upgrading your environments to use Hybrid-enabled Essbase does not mean that your applications will automatically use Hybrid cubes. You must enable Hybrid cubes in the application after the upgrade.

To enable Hybrid cubes:

1. From the Home page, select Application and then Overview.
2. From Actions, select Enable Hybrid Mode.
   EPM Cloud validates your application to ensure that it meets the requirements for applications that use Hybrid cubes. These best practices are listed at the beginning of this section.
3. Modify your application based on the validation errors and warnings. Errors must be resolved before a successful database refresh can occur. On encountering an error, the database refresh process stops and places the application in maintenance mode. Warnings must be reviewed to identify and correct potential issues.

   • Planning applications that use Hybrid-enabled Essbase do not permit incremental data loading using Migration. As a result, you cannot use the daily maintenance snapshot for incremental import of data; you must import the full snapshot to load data.
   • Snapshots of applications that use Hybrid-enabled Essbase, regardless of whether the application has been enabled to use Hybrid cubes, can be migrated only to other Hybrid-enabled Essbase environments.

Steps for Converting a Legacy Oracle Enterprise Planning and Budgeting Cloud or Planning and Budgeting Cloud Plus One Application to Use Hybrid BSO Cubes

If you have a legacy Oracle Enterprise Planning and Budgeting Cloud subscription or a Planning and Budgeting Cloud Service Plus One option license, you can convert your Planning application to use Hybrid BSO cubes. You should first convert the application in the Test environment and validate that it works properly before attempting to convert your production application.

To convert a legacy Planning application to use Hybrid BSO cubes:

1. Convert the Planning application in your test environment to a Planning Modules application.
   See “Converting a Standard or Reporting Application to an Enterprise Application” in Administering Planning Modules.

2. Refresh the database. Ensure that the process runs successfully without errors. See Creating and Refreshing Application Databases in Administering Planning.

3. Using Migration, create a full backup snapshot of the application in the Test environment. If you did not modify data and artifacts after the last maintenance of the environment, you can use Artifact Snapshot as a full backup of the environment.
   Download the backup to a local computer as a precautionary measure.

4. Using EPM Automate, upgrade your environment to use Hybrid-enabled Essbase.
   • Start an EPM Automate session and log into an environment:
epmautomate login serviceAdmin Example_pwd https://testexample.oraclecloud.com ExampleDomain

- Execute the `recreate` command setting the value of the optional `EssbaseChange` parameter to `Upgrade`.
  ```
  epmautomate recreate -f EssbaseChange=Upgrade
  ```

5. **Optional:** Generally, the backup snapshot you created in Step 3 is available in the environment. If it is not present, using the `uploadFile` EPM Automate command or Migration upload the backup snapshot to the environment.

6. Create the application by Importing the backup snapshot.

7. Enable Hybrid.
   a. From the Home page, select **Application** and then **Overview**.
   b. From **Actions**, select **Enable Hybrid Mode**.
      EPM Cloud validates your application to ensure that it meets the requirements for applications that use Hybrid cubes. These best practices are listed at the beginning of this section.
   c. Modify your application based on the validation errors and warnings. Errors must be resolved before a successful database refresh can occur. On encountering an error, the database refresh process stops and places the application into maintenance mode. Warnings must be reviewed to identify and correct potential issues.
   d. **Optional:** Redesign and streamline your application to make best use of Hybrid BSO capabilities. Steps to streamline your application include making parent members in some sparse dimensions dynamic and removing intermediate rollups from rules, where appropriate. Additionally, you may need to modify the existing member formula syntax to work as expected with Hybrid-Enabled Essbase. Test the application to determine the right combination of sparse dimensions with dynamic parent members that work for your specific application.

8. Test your application to verify that it works as designed.

9. Repeat the preceding steps to convert the application in the Production environment.

### Enabling Hybrid-Enabled Essbase for Legacy Oracle Financial Consolidation and Close Cloud Environments

For legacy Oracle Financial Consolidation and Close Cloud environments, Hybrid-enabled Essbase is needed only if you require the Extended Dimensionality option which supports more than two custom dimensions in your application. You should first enable Hybrid-Enabled Essbase in the Test environment validate that it works properly before attempting to convert your production environment.

To upgrade to Hybrid-Enabled Essbase:

1. Using Migration, create a full backup snapshot of the application in the Test environment. If you did not modify data and artifacts after the last maintenance of the environment, you can use **Artifact Snapshot** as a full backup of the environment.
   
   Download the backup to a local computer as a precautionary measure.

2. Using EPM Automate, upgrade your environment to use Hybrid-enabled Essbase.
See “EPM Automate Commands” in *Working with EPM Automate for Oracle Enterprise Performance Management Cloud*.

- Start an EPM Automate session and log into an environment:
  
  ```
  epmautomate login serviceAdmin Example_pwd https://testexample.oraclecloud.com ExampleDomain
  ```

- Execute the `recreate` command setting the value of the optional `EssbaseChange` parameter to `Upgrade`.
  
  ```
  epmautomate recreate -f EssbaseChange=Upgrade
  ```

3. **Optional:** Generally, the backup snapshot you created in Step 1 is available in the environment. If it is not present, using the `uploadFile` EPM Automate command or Migration, upload the backup snapshot (see Step 1) to the environment.

4. Create the application by importing the snapshot.

   See Importing Artifacts and Application from a Snapshot in *Administering Migration for Oracle Enterprise Performance Management Cloud* for detailed instructions.

5. Enable the Extended Dimensionality option.

**How Do I Know if an Application has Hybrid BSO Cubes Enabled?**

The Overview tab of your application indicates whether it is set up to use Hybrid cubes. You can open this tab from the Home page by selecting **Application** and then **Overview**.

As a general guideline, Financial Consolidation and Close, Custom Planning, Planning Modules, and Free Form applications that you create in EPM Enterprise Cloud Service use Hybrid BSO cubes. Additionally, Financial Consolidation and Close and Planning Modules applications you create in EPM Standard Cloud Service, by default, use Hybrid BSO cubes. Some cubes in these applications may still use ASO cubes, as necessary or as delivered content by Oracle.

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**New EPM Cloud URL**

Customers provisioned to EPM Standard Cloud Service and EPM Enterprise Cloud Service instances will use URLs similar to the following to access their environments:
Production environment URL: https://epm-idDomain.epm.dataCenter.oraclecloud.com/epmcloud

Test environment URL: https://epm-test-idDomain.epm.dataCenter.oraclecloud.com/epmcloud

For example, for Oracle Enterprise Performance Management Cloud environments provisioned with identity domain exampleDoM in exampleDC data center, the URLs may be as follows:

Production environment: https://epm-exampleDoM.epm.exampleDC.oraclecloud.com/epmcloud

Test environment: https://epm-test-exampleDoM.epm.exampleDC.oraclecloud.com/epmcloud

A Service Administrator is responsible for providing the unique URLs to users.
This is a change from previous versions of EPM Cloud where each business process used a separate context to access environments. See Sample EPM Cloud URLs.

Creating a Free Form Application

Free Form applications utilize an open dimensional cube construct allowing you to create cubes with any dimension combination you need in your BSO or ASO cube.

The Free Form application allows you to create an application with the dimensions of your choice without being constrained by the limitations imposed by standard applications. With Free Form applications, you can model and build your own Hybrid BSO or ASO cubes while preserving the ability to leverage Planning functionalities. Free Form applications can be accessed using Oracle Smart View for Office or Oracle Enterprise Performance Management Cloud screens; they support Groovy script for custom functions, and business rules for calculations.

Free Form Application Sources

You can build Free Form applications by creating dimensions using a graphical wizard. Alternatively, you can use an Outline file or snapshot from an on-premises release 11.1.2.400 single cube Essbase application to create a Free Form application.

When you use an outline (OTL) file or Essbase application snapshot as the source for an application, Account, Period (time), and Entity (country) dimensions are created and mapped automatically. Additionally, Version and Scenario dimensions of the Essbase application are created as custom dimensions. As a result, out of the box Workflow functionality is not supported in Free Form applications.

Service Administrators build a Free Form application using a graphical wizard or these sources:

- An Outline file from on-premises release 11.1.2.400 single cube Essbase application

You may use an outline (OTL) file from an on-premises release 11.1.2.400 single cubed Essbase application to create the structure of the Free Form application.

Because the OTL file name is assigned to the cube created for the Free Form application, the file name must be eight characters or less. Longer file names will cause the process to fail.
Generally, the OTL file is available in the `EssbaseServer/essbaseserver1/app/<app_Name>` directory within your on-premises Essbase deployment.

Because the OTL file does not contain application data, you must extract Essbase data to a file. Use MaxL, Essbase Studio, or another tool to export data from an Essbase application. The data must be exported in an Essbase data file format.

After creating the application, import the extracted data, selecting **Essbase** as the source type. You can import from a locally stored data file or from a file that was uploaded to the Oracle Enterprise Performance Management Cloud inbox. For detailed instructions, see Importing Data in *Administering Planning*.

- **An application snapshot from an on-premises release 11.1.2.400 single cube Essbase application**

  This option simplifies application creation by migrating an existing Essbase application snapshot (ZIP file) that was created using Lifecycle Management. This process automates dimensions loading, substitution variables creation, calculation scripts conversion as graphical rules, and data load.

**Important Considerations**

- **Note:**
  Do not attempt to create Free Form applications by migrating Essbase Lifecycle Management snapshots into an Oracle Enterprise Performance Management Cloud environment. Migration is supported only for snapshots created from a previous Free Form application.

- Essbase snapshots with Custom Defined Functions (CDF) and CDF references cannot be used to create Free Form applications.

- Make sure that the OTL file or Essbase application snapshot that you are using does not contain objects with system restricted names; for example, a member named `FY02` in the Year dimension. You must rename or remove such restricted names before generating the OTL file or snapshot that you plan to use to create the application. See Naming Restrictions in *Administering Planning*.

- If you plan to use an OTL file or snapshot stored in your EPM Cloud environment as the source, upload the file before starting the application creation process.

  Use the `uploadFile` EPM Automate command or Migration to upload the OTL file or snapshot to an EPM Cloud environment.

- Imported data may not be editable in Free Form applications. At times, the data is set as Read-only.

**Using an OTL File or Snapshot to Create an Application**

Watch this video to learn how to create Free Form Planning applications from on-premises Essbase outline files and snapshots.

[Creating Free Form Planning applications from on-premises Essbase outline files and snapshots]
To create a Free Form application:

1. On the EPM Enterprise Cloud Service landing page, click **SELECT** under **Planning**.
2. On the Planning landing page, click **START** under **Create a new application**.
3. Enter a **Name** and **Description** for the application.
4. From **Application Type**, select **Free Form**.
5. Select the location of the source OTL file or the Essbase Lifecycle Management snapshot:
   - Select **Local** to access the source OTL file or snapshot from the computer from which you are currently accessing Oracle Enterprise Performance Management Cloud.
     - Click **Browse** and then select the source OTL file or snapshot.
   - Select **Inbox** to access the source OTL file or snapshot from your EPM Cloud environment.
     - From **Select One**, select the source OTL file or snapshot.
6. Click **Next**.
7. Review application information and then click **Create**.
   
   When application creation is complete, EPM Cloud Home page is displayed.
8. Make sure that errors were not reported during application creation.
   - Open the Jobs console by clicking **Application**, and then **Jobs**
   - Verify that the **Create Database** and **Process Outline** activities finished without errors. Correct any reported errors.
9. **Optional**: If you created the application using an OTL file as the source, import application data. See Importing Data in **Administering Planning**.
   
   If you used a snapshot as the application source, the application creation process automatically imports data.
10. Create application users in identity domain and assign predefined roles as needed. See **Manage Users and Roles in Getting Started with Oracle Enterprise Performance Management Cloud for Administrators**.
11. Set up access permissions as needed. See **Setting Up Access Permissions in Administering Planning**.

Creating an Application Using a Wizard

Use this procedure to create Free Form applications based on your own models using custom dimensions. During this process, you can map the custom dimensions that you want to use as Entity, Period, and Account dimensions. You can also add other custom dimensions to support your model.

**Important Considerations**

Do not use these reserved words to name dimensions and members in your application:
Table 1-1  Reserved words that should not be used as member names

<table>
<thead>
<tr>
<th>Reserved words</th>
<th>Users</th>
<th>Attribute Dimensions</th>
<th>HSP_Entity</th>
</tr>
</thead>
<tbody>
<tr>
<td>BU Version_1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ConsolidatedData</td>
<td>Groups</td>
<td>Default</td>
<td>HSP_Period</td>
</tr>
<tr>
<td>BaseData</td>
<td>Calendars</td>
<td>Task Lists</td>
<td>HSP_Version</td>
</tr>
<tr>
<td>SandBoxData</td>
<td>Currencies</td>
<td>Menus</td>
<td>HSP_XCRNCY</td>
</tr>
<tr>
<td>Super User</td>
<td>Predefined</td>
<td>CalcMgrRules</td>
<td>HSP_Years</td>
</tr>
<tr>
<td>Strategic Planner</td>
<td>FX_Tables</td>
<td>CalcMgrRulesets</td>
<td>HSP_View</td>
</tr>
<tr>
<td>Service Administrator</td>
<td>Forms</td>
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Your Goal

Create Free Form applications with a Hybrid BSO cube

Learn How

Create Free Form applications with a Hybrid BSO cube.

Create Free Form applications with an ASO or reporting cube

Learn How

Create Free Form applications with a reporting or ASO cube.

To create an application using a wizard:

1. On the EPM Enterprise Cloud Service landing page, click SELECT under Planning.
2. On the Planning landing page, click START under Create a new application.
3. Enter a Name and Description for the application.
4. From Application Type, select Free Form.
5. From Application Setup, select an option:
   • Planning (BSO/Hybrid cube) to create a Free Form application that uses Hybrid BSO cube.
   • Reporting (ASO cube) to create a Free Form reporting application that uses an ASO cube.
     Reporting applications that using ASO cubes, generally, store data in aggregate views and can handle a higher number of dimensions than BSO without adversely affecting performance.
6. In Cube Name enter a name for the cube, maximum eight characters.
7. Click Next.

Create Dimensions screen is displayed. From this screen, you can create up to three dimensions and assign one each to Account, Entity, and Period default dimension types. Additional dimensions you want to add to the application can be added later using the Classic Dimension Editor.

**Note:**

Free Form applications do not require standard dimensions. You can create an application with only custom dimensions containing members of your choice. The dimensions you create and its structure are not governed by the constraints imposed on standard Planning application dimensions.

8. In Create Dimensions, create and map default application dimensions. Complete a step:

- To create dimensions and map them to default dimension types, select the Enabled check box and then type in dimension names.
- To create a dimension and assign a dimension type, select the check box in a row and then type in a dimension name.
• To create a shell application, do not change anything in this screen.
You can add and map dimensions to shell applications from the Classic
Dimension Editor after the application creation process is complete.
Alternatively, you can import a snapshot from a Free Form application into a
shell application using Migration.

9. Click Next.
10. In Review, verify the settings that you selected and then click Create.
The application creation process may take a few minutes.
11. In Application Creation Status screen, click OK.
The Planning Home page is displayed.

12. Optional: Create custom dimensions, if needed.

   a. Click (Navigator) and select Dimensions under Create and Manage.
   b. In Cube, select the cube that you created for your Free Form application.
   c. Click (Add Dimension)
   d. Complete this step for each dimension you want to add to the application:
      i. In Dimension, enter a name for the dimension.
      ii. In Dimension Type, select the default dimension type that you want to
          associate with this dimension. While you can add only one dimension of a
          specific default type to a Free Form application, you can add many
          dimensions of type Custom to an application.
          It is not mandatory for Free Form applications to contain default dimension
          types; you can create an application containing only custom dimensions.
      iii. Select Valid for Cube to indicate that the dimension is to be used in this
           cube.
      iv. Select other settings as needed.

   v. Click Save.
   vi. Click OK in the confirmation screen.
vii. In **Dimension**, select the name of the dimension you added.

viii. Add dimension members as needed.

e. Click **Action** and then **Refresh Database** to refresh the cube.

13. **Optional**: Import application data. See Importing Data in *Administering Planning*

14. **Optional**: If you created a shell application with a view to import a snapshot, access Migration, then delete the application, and then complete the import process.

   a. Upload a snapshot from a Free Form application to your environment. See Uploading Archives to the Service in *Administering Migration for Oracle Enterprise Performance Management Cloud* for detailed instructions.

   b. Import the snapshot. See "Importing a Backup to Create a Clone of Another Environment" in Importing Artifacts and Application from a Snapshot in *Administering Migration for Oracle Enterprise Performance Management Cloud* for detailed instructions.

15. Create application users in identity domain and assign predefined roles as needed. See Manage Users and Roles in *Getting Started with Oracle Enterprise Performance Management Cloud for Administrators*.

16. Set up access permissions as needed. See Setting Up Access Permissions in *Administering Planning*.

### Switching to a Different Business Process

Oracle now allows Service Administrators to restore an environment to its original state, ready for you to create a new business process. The ability to restore cloud environments to their original state is especially useful if you are evaluating the various EPM Cloud business processes. The process of resetting a cloud environment and reverting it to its original state, known as re-creating the environment, must be performed separately for the test and production environments within the Oracle Enterprise Performance Management Cloud instance.

#### What is Affected When You Recreate an Environment

The process of recreating your environment deletes the current application, including all user-defined (custom) artifacts and data from the environment. If you want to preserve the data and artifacts in the current environment, you must perform a complete backup of the application before you re-create an environment.

The environment is not available for approximately 15 minutes, while the re-create process is in progress.

After re-creating the environment, you can create the same business process or a different one. You can also import a business process from a snapshot using Migration or EPM Automate.

#### What is not Affected When You Re-create an Environment

These are not affected if you re-create an environment:

- Snapshot created during the last maintenance of the environment. EPM Cloud always retains the maintenance snapshot
- Users that you created in the identity domain that serves the environment
• Users to role assignments that you completed in the identity domain

To re-create an environment:

1. As a Service Administrator, sign into an environment that has a deployed business process. See Accessing EPM Cloud.

2. On the Home page, access Settings and Actions by clicking your user name at the top right corner of the screen.

3. Select Recreate Service.

4. Click OK to initiate the re-create process and to confirm that you are aware of the consequences of re-creating the environment.

Using the EPM Cloud Features Tool to View the Features Released Each Month

Use the EPM Cloud Features tool to view a list of features released each month for your Oracle Enterprise Performance Management Cloud business process. You can perform text searches and click links to read more about each feature in the What's New document and the EPM Cloud guides.

Product Name and Terminology Changes

EPM Standard Cloud Service and EPM Enterprise Cloud Service has introduced some product name and terminology changes, which may not be reflected in the user assistance collaterals, such as guides, learning paths, videos, screen shots, and online help.

<table>
<thead>
<tr>
<th>Old Terminology</th>
<th>New Terminology</th>
</tr>
</thead>
<tbody>
<tr>
<td>Planning and Budgeting Cloud</td>
<td>Planning</td>
</tr>
<tr>
<td>Enterprise Planning and Budgeting Cloud</td>
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<tr>
<td>Enterprise Planning and Budgeting Cloud</td>
<td></td>
</tr>
<tr>
<td>business processes; for example, Workforce</td>
<td></td>
</tr>
<tr>
<td>Enterprise Performance Reporting Cloud</td>
<td>Narrative Reporting</td>
</tr>
<tr>
<td>Cloud Service</td>
<td>Business process</td>
</tr>
</tbody>
</table>
Understanding EPM Cloud Business Processes

Oracle Enterprise Performance Management Cloud combines Oracle’s Enterprise Performance Management applications with the innovation and simplicity of the cloud to enable companies of any size to drive predictable performance, report with confidence, and connect the entire organization.

In This Section:

• Overview of EPM Cloud
  – Overview of Planning (Planning and Budgeting Cloud)
  – Overview of Planning Modules
  – Overview of Financial Consolidation and Close
  – Overview of Tax Reporting
  – Overview of Profitability and Cost Management
  – Overview of Account Reconciliation
  – Overview of Oracle Enterprise Data Management Cloud
  – Overview of Narrative Reporting
• Overview of Strategic Workforce Planning
• Overview of Oracle Sales Planning Cloud
• Setting Up Browsers for EPM Cloud
  – Supported Browsers
  – Browsers on Mobile Devices
  – Minimum Screen Resolution
• Accessing EPM Cloud
  – Authenticating Using Oracle Cloud Credentials
  – Authenticating Using Single Sign-On Credentials
• Understanding the Home Page
• Turning on Accessibility Mode
• Sample EPM Cloud URLs
• Information Sources
  – Oracle Cloud Help Center
  – Oracle Learning Library
• Understanding EPM Cloud Localization
Overview of EPM Cloud

Oracle Enterprise Performance Management Cloud offers the following services:

- Planning
- Planning Modules
- Financial Consolidation and Close
- Tax Reporting
- Profitability and Cost Management
- Account Reconciliation
- Oracle Enterprise Data Management Cloud
- Narrative Reporting

About Services and Environments

You buy a service to work with EPM Cloud. Each service entitles you to two environments—a test environment and a production environment.

Overview of Planning (Planning and Budgeting Cloud)

Planning is a subscription-based planning and budgeting solution built for and deployed on Oracle Cloud, using a proven, flexible planning and reporting best-in-class architecture. It delivers instant value and greater productivity for business planners, analysts, modelers, and decision-makers across all lines of business of an enterprise. Users interact through a Web 2.0 or Microsoft Office interface to model, plan, and report. The service, built to scale and perform, uses industry-standard Oracle Cloud infrastructure.

Proven Platform and Technology

The service helps companies plan their cloud strategy efficiently by avoiding data and business process fragmentation. It is built to optimize Oracle Cloud resources. The service’s functional architecture is based on the proven Planning platform, which helps solve simple to complex planning use cases across numerous industries. In Oracle Cloud, enterprise-wide user profiles can be maintained in one place so that they can be reused across all Oracle Cloud Services to which an organization subscribes.

Best-in-Class Functionality

The service offers an intuitive Web 2.0 and Microsoft Office interface for driver-based modeling, rolling forecasts, and management reporting for time-sensitive and goal-oriented planning activities. You can easily create and share on-the-fly models and validate them against sophisticated statistical predictive capabilities, thus generating unbiased, accurate, and agile plans. This service is built for real-time collaborative planning and variance analysis across the enterprise, using powerful annotations, commentary, document attachments, tasks, workflow, and reporting capabilities.

Scalable and Flexible

The service leverages the powerful Essbase OLAP calculation engine and a comprehensive rules framework to enable fast processing of complex calculations for
large volumes of data. Time and data intelligence built into the service provides out-of-the-box spreading and fast on-demand aggregation capabilities. By creating and sharing on-the-fly models, you can quickly build and collaborate using Microsoft Excel and Web interfaces.

Enterprise Ready

The service is a one-stop cloud service to build, deploy, and manage business planning activities for any size organization. It supports small- to large-scale deployment, data backup and migration, plus packaged Enterprise Resource Planning (ERP) data integration capabilities without compromising ease of use or self-service for smaller customers. This service includes comprehensive features to raise issues, get support, and seek product enhancements. It provides flat-file and Excel-based import and export, and comprehensive mapping capabilities for more sophisticated data integration use cases. You can seamlessly load and extract information, and you can drill back to source ERP.

Rapid Deployment

The service lets you get started immediately, because it requires no initial investment. Your subscription includes everything that you need. You don't need to license, install, upgrade, or patch software. You don't have to buy, install, or configure hardware. You can also leverage the deep product expertise of the worldwide Oracle Hyperion Partner network to develop and deploy cloud-based planning applications in weeks, using quick-start templates.

Portability

Existing Planning customers can leverage built-in migration capabilities to port their on-premises Planning application to the service. This capability also enables organizations to introduce or extend Planning usage across the enterprise to other lines of businesses without additional demands on their IT resource and budgets.

Watch this video for an overview of key Planning features.

Overview Tour Video

Overview of Planning Modules

Planning Modules comprise complete planning and budgeting solutions for Financials, Workforce, Capital, and Projects. These business processes include built-in best practice predefined content including forms, calculations, dashboards, drivers, and key performance indicators (KPIs). Forms are designed to integrate with the dashboards and reports that dynamically reflect your data, plans, and forecasts.

Watch this overview video to learn more about Planning Modules.

Overview Tour Video

Financials

The Financials solution provides integrated driver-based planning for income statement, balance sheet, and cash flow. The out-of-box tools, such as KPIs, drivers, and accounts help you prepare reports faster. You can also use Financials to perform expense and revenue planning.
Watch this video to learn more about Financials.

Overview Tour Video

Workforce

The Workforce solution enables headcount and compensation planning to link financial plans with the workforce plan. You can budget for future headcount and related personnel expenses such as salary, benefits, and taxes.

Watch this video to learn more about Workforce.

Overview Tour Video

Projects

The Projects solution bridges the gap between project planning systems and the financial planning process. It helps you assess the impact organizational projects and initiatives have on overall resources to ensure they align with short and long term financial targets.

Watch this video to learn more about Projects.

Overview Tour Video

Capital

The Capital solution helps you plan for the long-term impact of capital assets on financial plans to manage, prioritize, and plan for capital expenses.

Watch this video to learn more about Capital.

Overview Tour Video

Strategic Modeling

The Strategic Modeling solution combines a set of rich financial forecasting and modeling features with built in on-the-fly scenario analysis and modeling capabilities for long-term strategic planning.

Watch this video to learn more about Strategic Modeling.

Overview Tour Video

You might not see all the features described in this guide depending on what your Service Administrator has enabled. Service Administrators can incrementally enable some features, which adds additional forms, dashboards, KPIs, rules, and so on.

Overview of Financial Consolidation and Close

Financial Consolidation and Close is a subscription-based consolidation and reporting solution built for and deployed on Oracle Cloud. It provides a simple and quick deployment for users who want fast implementation with no hardware and minimal IT support. It provides a user-friendly and intuitive interface along with built-in functionality for consolidation and close process tasks.
Financial Consolidation and Close provides these features:

- Simplified tablet user interface
- Native dashboarding and analysis
- Predefined dimensions for detailed analysis
- Flexible application configuration with pre-built forms and reports
- Currency translations and FX adjustment calculations
- Automated cash flow
- Dynamic out-of-box calculations with limited need for customization
- Simplified Consolidation dimension for easy audit
- Close calendar task management and workflow
- Supplemental schedule data management

View this video to get an overview of the consolidation and close process.

Overview Tour Video

Overview of Tax Reporting

Tax Reporting is a comprehensive global tax provision solution for multinational companies reporting under GAAP (Generally Accepted Accounting Principles) or IFRS (International Finance Reporting Standards). The solution encompasses all stages of the corporate tax provision process, including tax automation, data collection, tax provision calculation, return-to-accrual automation, tax reporting and analysis, and Country by Country (CbCR) reporting.

Tax Reporting calculates your company’s global tax provision, effective tax rate, and deferred tax for tax provisioning purposes. The application complies with the standards for accounting for income taxes under US GAAP and IFRS.

Tax Reporting can use the same platform as your corporate close process and therefore may be directly integrated utilizing the same metadata. As one solution, consolidated pretax income can be reported by legal entity to calculate the consolidated income tax provision. When corporate accounting finalizes the period-end close and all required amounts—such as permanent and temporary differences, tax rates, and foreign exchange rates—Tax Reporting automatically calculates the current and deferred income tax provisions by legal entity and by jurisdiction.

From the provision calculation, Tax Reporting produces a journal entry and draft income tax financial statement disclosure, complete with supporting schedules. The supporting schedules provide details for the required disclosures in the income tax footnote to the financial statements, including:

- Pretax income by foreign and domestic entities
- Consolidated tax provision by current and deferred tax expense
- Consolidated and statutory effective tax rate reconciliations
- Composition of deferred tax assets, liabilities, and valuation allowance (as required)

View this video to get an overview of the tax reporting process.
Overview of Profitability and Cost Management

To maximize profitability, a business must be able to accurately measure, allocate, and manage costs and revenue. Profitability and Cost Management is an analytic software tool that manages the cost and revenue allocations that are necessary to compute profitability for a business segment, such as a product, customer, region, or branch. Profitability and Cost Management enables you to use cost decomposition, consumption-based costing and scenario-playing to measure profitability for effective planning and decision support.

Watch this video to get an overview of Profitability and Cost Management.

Profitability and Cost Management applications are designed for use by analysts who have deep domain experience in the computation and reporting methods of management reporting, but who may not have much experience with Essbase and scripting syntax or programming languages.

Data for Profitability and Cost Management applications is housed in both multidimensional databases and relational databases.

Overview of Account Reconciliation

Reconciliations ensure that a company's financial accounts are validated by checking to see if the balance in the account is correct. Oracle Account Reconciliation Cloud Service makes this process simpler and faster for companies by automating the process and helping users involved in the process collaborate effectively.

Because account balances are valid at a point in time, and business conditions change, it is critical that reconciliations occur. In addition, companies face stiff penalties for failing to reconcile.

Account Reconciliation consists of two modules: Reconciliation Compliance and Transaction Matching.

Watch this video to get an overview of Account Reconciliation.

Reconciliation Compliance

Reconciliation Compliance helps you manage account reconciliation processes, including balance sheet reconciliations, consolidation system reconciliations, and other reconciliation processes in effect.

Reconciliations can be performed at whatever level makes sense for the business. For example, you could perform some reconciliation by business unit or company code, while performing other reconciliations at the department level. An administrator can create mapping rules to assign the account balances to the reconciliations, and when balances are imported, ensure they appear in the correct reconciliation based on these rules.
The administrator sets up the reconciliation lists that contain the balances to be reconciled, as well as account descriptions, instructions, due dates, and completed dates. Email notifications are sent, reminding other users that due dates are approaching, or that reconciliations can be acted upon.

**Transaction Matching**

Transaction Matching is an integrated module of Account Reconciliation and the perfect complement to the existing Reconciliation Compliance feature set.

With Transaction Matching, companies can automate performance of high volume/labor intensive reconciliations, and seamlessly integrate those results into the tracking features within Reconciliation Compliance.

With the addition of this powerful new module, companies save additional time on the performance of reconciliations, while improving quality and reducing risk.

**Overview of Oracle Enterprise Data Management Cloud**

Oracle Enterprise Data Management Cloud is a modern, agile data management application that enables enterprises to manage application-specific business viewpoints, govern changes across them, share and map data sets to accelerate cloud deployment, and build an authoritative system of reference.

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**Note:**

You can use Oracle Enterprise Data Management Cloud as a standalone service or as a business process within Oracle Enterprise Performance Management Cloud.

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**Work with Applications**

Application creators register each connected business application to generate end user experiences called a default view. Upon registration, creators can assign others as application owners or data managers. Each view contains one or more viewpoints that are optimized to maintain each registered application dimension as a list or a hierarchy. To collaborate, application owners and view owners may then come together to tailor custom views and viewpoints (for example, by subject area or by business domain) to build change management views. Data managers may then apply changes within their purview.

**Work with Views and Viewpoints**

Views are end user portals into enterprise data. Browse or search viewpoints within or across views. Import dirty dimension data into viewpoints from contributing applications, validate and resolve issues to build an authoritative system of reference. Compare viewpoints side-by-side to understand differences. Align related properties visually and copy values. Create requests to share data across viewpoints. Use subscriptions to share data between viewpoints by subscribing a target viewpoint to a source viewpoint. When an update is made to the source viewpoint, a request is automatically generated to make the same change in the target viewpoint.
Manage Change with Requests

Requests represent the fundamental building block of change. Use requests to model changes to any viewpoint. Visualize all changes against the target viewpoint, validate them, analyze impact, and only then commit them. Author changes interactively or in batch from file sources. Browse request activity to audit committed changes.

Collaborative Workflows

Collaborative workflows support a submit process, approval process and address these governance challenges:

- Configure one or more approval policies at the application, dimension, hierarchy set, or node type level. The workflow orchestrates the invitation of approvers while executing approval policies concurrently to achieve high quality outcomes.
- Implement request workflows across multiple business contexts to secure approval for related changes across applications.
- Use approvals with subscription requests to simulate application dimension-level enrichment and approval stages across multiple application contexts.
- Define items within a request that are validated, approved, and committed together. This creates integrity in change management and enables change control.

Create Alternate Views and Viewpoints

Tailor custom views and viewpoints to build alternate hierarchies, access read-only reference data for comparison purposes, or work with hierarchy members in a list. Copy viewpoints to make a historical snapshot, perform a what-if scenario, or reorganize data as fit-for-purpose.

Information Model

Each viewpoint is powered by a data chain that specifies associated business objects (using node types), associated parent child relationships (using relationship sets), and associated predicates such as top nodes (using node sets) to construct each viewpoint for end use. Viewpoints are grouped together logically in views that either represent business applications or subject areas. Application views are defaulted based upon application registration.

Build Data Maps

Create new data chains to manage mapping relationships. Construct mapping viewpoint to map one or more sources to each target application dimension. Compare source to target and create requests to build data maps across applications. Configure mapping keys and locations for each target dimension to export data maps.

Application Integration

Accelerate integration with EPM Cloud applications, for example, Planning, Financial Consolidation and Close, E-Business Suite General Ledger and Oracle Financials Cloud General Ledger, using predefined application registration. Leverage a custom application registration using an open interface to integrate with all other business applications. Use a wizard-driven configuration experience to onboard applications: establish reusable connections, configure import and export operations, and construct...
ready-to-use, application-specific views for immediate application maintenance purposes.

**Automate Tasks**

Automate tasks interactively or via a scheduled process using the EPM Automate. For example, migrate across service instances, upload and download files, reset an environment and re-create an environment.

**Audit Transaction History**

Transaction history can be audited to see changes made to nodes, properties, and relationships over time. Transaction history is recorded when requests are committed. You can view, filter, and download transaction history to a file.

**Expressions for Custom Business Logic**

Expressions are used to define custom business rules for nodes in particular applications. Expressions can be configured for derived properties and property transformations to calculate property values for nodes in viewpoints. Expressions are defined in a graphical manner using a palette and an editor.

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<tbody>
<tr>
<td>Get an overview of Oracle Enterprise Data Management Cloud</td>
<td><a href="#">Overview Tour Video</a></td>
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<tr>
<td>Understand the user interface of Oracle Enterprise Data Management Cloud</td>
<td><a href="#">Overview Tour Video</a></td>
</tr>
</tbody>
</table>

**Overview of Narrative Reporting**

Narrative Reporting is an Oracle Cloud solution for management and narrative reporting. It provides a secure, collaborative, and process driven approach for defining, authoring, reviewing and publishing financial and management report packages. In addition, Narrative Reporting offers multidimensional analytics, and you can choose to store, analyze, and source data from the Cloud via built-in analytics or use your own existing data sources for analyzing and authoring doclet content.

**Key benefits:**

- **Combine Data and Narrative**: Use report packages and doclets to address authoring, collaboration, commentary, and delivery needs.
- **Collaborate Securely**: Gives report contributors access to content based on their role and insures that sensitive content is secure. Also, lets report owners see the progress of the reporting lifecycle.
- **Report Confidently**: Allows you to trust that the data is reliable and accurate while providing faster, more accurate insights to all stakeholders.

Watch this video to get an overview of Narrative Reporting.

[Overview Tour Video](#)
Overview of Strategic Workforce Planning

Oracle Strategic Workforce Planning Cloud, a part of the Oracle Fusion Human Capital Management family, translates long-term corporate strategy into execution plans by ensuring that the strategy is supported by the right workforce—the right skill sets and headcount at the right time.

You look at long-term demand for resources by exploring scenarios that impact those demands. You also look at what’s going to happen with your current workforce, for example, through retirement or natural attrition. Evaluating demand against supply helps you understand what gaps there may be—positive or negative—so that you can proactively plan for needed resources. You can anticipate the headcount and skills needed to support your business strategy.

Strategic Workforce Planning provides configurable drivers and demand thresholds that enable planners to answer such questions as, “Do our employees have the right skill sets to accomplish future plans?” and “Will expected expenses and revenues support our plans?”. You select the best calculation logic for each driver, which translates driver values to future long-term full-time equivalent (FTE).

Watch this video to learn about Strategic Workforce Planning.

Overview Tour Video

You can also enable Workforce to manage and track headcount expenses. You can then align critical corporate resources—people and dollars—with the strategies that best leverage a competitive advantage. Departments can collaborate to plan headcount and related expenses such as salaries, health care, bonuses, and taxes. Planners can see up-to-date graphics that show expenses and trends.

If Workforce is enabled with all its features, planners can manage and track headcount expenses:

- Analyze, calculate, and report on headcount, salary, bonuses, taxes, and health care expenses
- Plan for hires, transfers, promotions, terminations, and so on
- Define country-appropriate taxes and benefits

Overview of Oracle Sales Planning Cloud

Oracle Sales Planning Cloud provides an extensible framework for planning and managing sales performance.

Using Oracle Sales Planning Cloud enables you to automate critical processes by eliminating spreadsheets in key sales operations processes and improves collaboration for planning and modeling sales quotas.

Oracle Sales Planning Cloud is extensible using the EPM Cloud framework to further add additional configurations and personalization into your sales planning application with custom navigation flows, dashboards, and infolets. Use tasks and approvals to manage the quota planning process. Use Groovy rules to customize even further for enhanced calculation and business rules. Oracle Sales Planning Cloud can be integrated with Oracle Engagement Cloud – Sales Cloud for pushing quota targets to incentive compensation or bring in actual attainment.
Watch this overview video to learn more about Oracle Sales Planning Cloud.

Overview Tour Video

About Quota Planning
The Quota Planning business process offers top-down and bottom up target quota planning by territory, product, account, or other custom dimensions. Use Predictive Planning and what if scenario planning to explore and compare different quota scenarios for informed decision making. Quota Planning builds best practices into its content, including its forms, calculations, dashboards, infolets, drivers, and measures.

Quota Planning helps you plan reliable target quotas by engaging all of the participants of the process, for example, the VP of Sales, Sales Operations, Sales Managers, and Sales Reps. Set a target quota for the next year. Then, optimize your results by making adjustments by product, applying padding or seasonality, or performing predictive planning or what-if analysis. When the target is ready, planners perform top-down or waterfall planning to allocate the target quota throughout the hierarchy.

If needed in your organization, you can also perform bottom up planning to get quota commitments from Sales Reps, allowing a collaborative approach. After the target quotas are pushed up to the next level of the hierarchy and aggregated, you can compare top down and bottom up results. Use the built-in dashboards to analyze and evaluate your quota plans with quota attainments.

Enhance the planning process in your organization by adding additional measures, task lists, or approvals.

Watch this video to learn about Quota Planning.

Overview Tour Video

About Sales Forecasting
Advanced Sales Forecasting provides a robust platform for the sales forecasting process, allowing multidimensional sales forecasting across territory, products, accounts, channels, or other custom dimensions. It offers sales teams connected sales planning with integration between Quota Planning, compensation planning, and sales forecasts. With Advanced Sales Forecasting, you can plan at the weekly or monthly level, and use a rolling forecast if your business requires it. It offers these key features:

- Out-of-box best practice content for sales forecasting and analysis, including metrics, KPIs, and measures to help data-driven sales forecasting across the Sales hierarchy.
- Extensibility using the Planning Cloud platform, allowing additional configurations, such as custom forms and dashboards, measures, dimensions, navigation flows, and Groovy rules for custom calculations.
- Ability to adjust forecast commitment at the territory level or detailed level (for example, by product or account) to facilitate collaborative data-driven forecast commitment.
- Predictive Planning to take the guesswork out of your forecasting.
• Oracle Smart View for Office, which provides a common Microsoft Office interface designed specifically for Oracle Enterprise Performance Management Cloud, including Oracle Sales Planning Cloud.

• Instantaneous aggregations and reporting using out-of-box reporting cube.

Advanced Sales Forecasting ensures greater reliability in your forecasts, and accountability and collaboration between Sales Management and Sales Reps.

Setting Up Browsers for EPM Cloud

Related Topics

• Supported Browsers
  Lists the supported and recommended browsers for Oracle Enterprise Performance Management Cloud.

• Browsers on Mobile Devices

• Minimum Screen Resolution

Supported Browsers

Lists the supported and recommended browsers for Oracle Enterprise Performance Management Cloud.

Table 2-1  Supported Browsers for Each Client Platform

<table>
<thead>
<tr>
<th>Client Platforms</th>
<th>Recommended Browser</th>
<th>Other Supported Browsers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows 8, 8.1, and 10</td>
<td>Google Chrome</td>
<td>Firefox ESR</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Microsoft Edge Version 80 or newer</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Internet Explorer</td>
</tr>
<tr>
<td>Apple Mac OS10.12.x (Sierra)</td>
<td>Google Chrome</td>
<td>Safari, Firefox ESR</td>
</tr>
<tr>
<td>Linux (all versions)</td>
<td>Google Chrome</td>
<td>Firefox ESR</td>
</tr>
<tr>
<td>iOS devices 9.x through 11.x</td>
<td>Safari</td>
<td>None</td>
</tr>
<tr>
<td>Android devices version 4.4.x, through version 7.x</td>
<td>Google Chrome</td>
<td>None</td>
</tr>
</tbody>
</table>

Note:

Internet Explorer should be used in standard mode. Do not enable Compatibility View and Enterprise Mode.

To ensure access to the service, you must configure your browser to:

• Accept cookies from oraclecloud.com and cloud.oracle.com

By default, the browsers are set up to accept cookies from websites. If your browser is configured to not accept cookies from sites, you must allow a per session or permanent exception for these sites.

• Allow pop-up windows from oraclecloud.com and cloud.oracle.com
About Duplicating Firefox and Chrome Tabs

A Duplicate Tab command is available in Firefox and Chrome browsers to spawn another instance of the current tab. Oracle does not recommend using this command to duplicate the current view of a business process because it may cause EPM Cloud business process to display an error.

Configuring Google Chrome for a Localized Version of the Service

You update the language settings of Google Chrome to access the service in a language other than the default browser language. For a list of languages in which the service is available, see Understanding EPM Cloud Localization.

To reconfigure Chrome for a new locale:

1. In Google Chrome, access Settings by navigating to the following URL: chrome://settings/
2. Click Settings, then Advanced, and then Languages.
3. From Language drop-down list, select Add Languages.
4. In Add Languages, select the display language for the service and then click ADD.
5. Click More actions next to the display language for the service that you added in the preceding step and then select Display Google Chrome in this Language.
6. Click RELAUNCH.

Google Chrome restarts in the selected language.

Configuring Microsoft Edge

You update the language settings of Microsoft Edge to access Oracle Enterprise Performance Management Cloud in a language other than the default browser language. For a

General Settings

Make sure that Microsoft Edge is configured to allow JavaScripts, cookies, and pop-ups. These are allowed by default.

- If your organization does not allow the default setting, make sure to add *.oraclecloud.com as an allowed site. You can view the current JavaScript setting by entering the URL edge://settings/content/javascript
- If popups are blocked, make sure to add *.oraclecloud.com as an allowed site. You can view the current popup setting by entering the URL edge://settings/content/popups
- If the use of cookies is blocked, add *.oraclecloud.com as a site from cookies should be accepted. You can view the current cookie setting by entering the URL edge://settings/content/cookies

Configuring Microsoft Edge for a Localized Version of the Service

For a list of languages in which the service is available, see Understanding EPM Cloud Localization.
To configure Microsoft Edge for a new locale:

1. Open your Microsoft Edge browser and enter the following URL:
   \(\text{edge://settings/languages}\)
2. If the locale you want to use is not listed under **Preferred languages**, click **Add languages** and add it.
3. Under **Preferred languages**, click **… (More actions)** in the row of the locale you want Microsoft Edge to use, and then select **Display Microsoft Edge in this language**.
4. Click **Restart**.

Configuring Firefox

Configuring Firefox involves enabling Oracle Enterprise Performance Management Cloud pop-ups and modifying privacy settings.

Firefox, by default, is configured to accept cookies from websites. If your browser is configured to not accept cookies from sites, you must allow a per-session or permanent exception for `cloud.oracle.com` and `oraclecloud.com`. You must also allow Firefox to open pop-up windows from these websites.

To configure Firefox to accept cookies and enable pop-ups:

1. Start Firefox
2. Select **Tools**, then **Options**, and then **Privacy**.
3. Verify the setting in the **Firefox will** field:
   - If the value is set to **Remember history** or **Never remember history**, your browser will use default settings to correctly display the service.
   - If the value is set to **Use custom settings for history**:
     - Verify that the **Accept cookies from sites** check box is selected (checked).
     - Click **Exceptions**, and remove any exception that prevents the following websites from setting cookies:
       * `cloud.oracle.com`
       * `oraclecloud.com`
     - If the **Accept cookies from sites** check box is not selected, complete the following steps:
       a. Click **Exceptions**.
       b. In **Address of web site**, enter `cloud.oracle.com`, and then click either **Allow** or **Allow for session**, depending on your privacy policies.
       c. Repeat step 3.b to add `oraclecloud.com`.
       d. Click **Save Changes**.
4. Enable pop-up windows from `cloud.oracle.com` and `oraclecloud.com`, and, optionally, enable pages to choose their own fonts.
   - Click **Content**.
b. If **Block pop-up windows** is selected (checked), click **Exceptions**.

c. In **Address of web site**, enter *oraclecloud.com*, and then click **Allow**.

d. In **Address of web site**, enter *cloud.oracle.com*, and then click **Allow**.

e. Click **Save Changes**.

f. **For Narrative Reporting only**: enable pages to choose their own fonts.

   i. Click **Advanced** under **Fonts & Colors**.

   ii. Select **Allow pages to choose their own fonts, instead of my selections above**.

   iii. Click **OK**.

### Configuring Firefox for a Localized Version of the Service

You update the language settings of Firefox to access Oracle Enterprise Performance Management Cloud in a language other than the default browser language.

For a list of languages in which the service is available, see [Understanding EPM Cloud Localization](#).

#### Note:

Narrative Reporting can override the browser locale by setting a preferred locale. See [Managing User Preferences in Administering Narrative Reporting](#) for details.

To modify language settings:

1. In Firefox, select **Tools**, and then **Options**.
2. Click **Content** to open the Content page.
3. Click **Choose** next to **Languages**.
4. **Optional**: If the language that you want to use is not listed in **Languages**, add it using these steps:
   a. In **Languages**, click **Select a language to add**.
   b. Select the desired language, and then click **Add**.
5. Click the desired language and then click **Move Up** to move it to the top of the list.
6. Click **OK**.

### Configuring Internet Explorer

Configuring Internet Explorer for Oracle Enterprise Performance Management Cloud involves enabling cookies and customizing security settings.

Additionally, you need to complete these steps following:

- Add service URLs to trusted sites:
– URLs of each environment that you access; for example,

https://env_type-servicename.pbcs_us1.oraclecloud.com/workspace

– The following URL of the website from which you access the video feature overviews:

https://apex.oracle.com

• Enable cookies, ActiveX, and JavaScript
• Enable pop-up windows from oraclecloud.com and cloud.oracle.com.

To configure Internet Explorer settings:

1. In Internet Explorer, select Tools, and then Internet Options.

2. Add trusted sites.
   a. In Security, click Trusted Sites, and then Sites.
   b. In Add this website to the zone, enter the URL of the service environment.
   c. Click Add.
   d. Repeat step 2.b and 2.c to add https://apex.oracle.com as a trusted site.
   e. Click Close.

   a. In Security, click the zone to which your EPM Cloud service belongs (typically, Internet), and then Custom level.
   b. Under ActiveX controls and plug-ins, select Enable as the value of these settings:
      • Allow ActiveX Filtering

         | Note: |
         | Enable ActiveX filtering if you do not want to add https://apex.oracle.com as a trusted site. |

      • Run ActiveX controls and plug-ins
   c. Under Miscellaneous, select Enable as the value of Allow script-initiated windows without size or position constraints.
   d. Click OK.
   e. Click OK.

4. Enable pop-ups from oraclecloud.com and cloud.oracle.com.
   a. Select Tools, then Pop-up Blocker, and then Pop-up Blocker settings.
   b. In Address of web site to allow, enter oraclecloud.com, and then click Add.
   c. In Address of web site to allow, enter cloud.oracle.com, and then click Add.
   d. Click Close.
Configuring Internet Explorer for a Localized Version of the Service

You update the language settings of Internet Explorer to access Oracle Enterprise Performance Management Cloud in a language other than the default browser language.

For a list of languages in which the service is available, see Understanding EPM Cloud Localization.

**Note:**

Narrative Reporting can override the browser locale by setting a preferred locale. See Managing User Preferences in Administering Narrative Reporting for details.

To modify language settings:

1. In Internet Explorer, select **Tools**, and then **Internet Options**.
2. In **Internet Options**, click **Languages**.
3. **Optional:** If the language that you want to use is not listed in **Language**, add it using these steps:
   a. In **Language Preference**, click **Add**.
   b. In **Add Language**, select the desired language, and then click **OK**.
4. Click the desired language and then click **Move Up** to move it to the top of the list.
5. Click **OK**.
6. Click **OK** to close **Internet Options**.

Browsers on Mobile Devices

Only Google Chrome (on Android mobile devices) and Apple Safari (on iPads) are supported for mobile devices. See Oracle Mobile Application Framework web site and then click the current version (for example, **MAF 2.6.1**) to open the Oracle Mobile Application Framework Documentation page. Click **Certification Information** for a list of supported devices.

Minimum Screen Resolution

Ensure that the screen resolution of your display unit is set to 1024 x 768 or higher.

Accessing EPM Cloud

You can access an environment using Oracle Cloud or Single Sign-On credentials.

- Using Oracle Cloud credentials. See Authenticating Using Oracle Cloud Credentials.
- Using network credentials if your organization configured Single Sign-On (SSO) access. See Authenticating Using Single Sign-On Credentials.
SSO access between Oracle Enterprise Performance Management Cloud and deployments of Oracle Fusion and NetSuite is also available. Additionally, SSO can be provided by integrating your services with Oracle Identity Cloud Service. See "Managing Single Sign-On" in Administering Oracle Cloud Identity Management for information on configuring the SSO process to work with the identity provider that your organization uses. Additionally, your IT administrator may configure browsers for Integrated Windows Authentication (IWA) to allow you to access the service without entering your credentials.

Note:
Clients such as the EPM Automate do not work with SSO credentials. The user accounts for accessing such clients must be maintained in EPM Cloud.

Authenticating Using Oracle Cloud Credentials

The first time you log in, check the email from Oracle Cloud Administrator (oraclecloudadmin_ww@oracle.com) for your user name and a temporary password. Check the email from your Service Administrator for the URL to access the service.

To access the service, you must have the following information:

- The URL of an Oracle Cloud environment
- A user name
- A password

To access an environment:

1. Go to the URL of an Oracle Enterprise Performance Management Cloud environment.
2. Enter your user name and password.
3. Click Sign In.
   
   If you have already reset your default password, the Home page is displayed.
   
   If you are accessing the service for the first time, the Password Management screen is displayed to help you personalize your password.
   
   a. In Old Password, enter the temporary password that you received in the email from Oracle Cloud Administrator (oraclecloudadmin_ww@oracle.com).
   
   b. In New Password and Re-Type Password, enter a new password that conforms to the password policy displayed on screen.
   
   c. In Register challenge questions for your account, select challenge questions and their answers. These are used to retrieve the password if you forget it.
   
   d. Click Submit.

Authenticating Using Single Sign-On Credentials

The process of signing in is determined by your organization's SSO configuration. If you are in a setup that uses IWA, upon accessing an Oracle Enterprise Performance
Management Cloud URL, the SSO process may not prompt you to supply a user name and password.

To access an environment using your SSO credentials:

1. Go to the URL of an EPM Cloud environment.
2. Click **Company Sign In**.

   **Note:**

   In SSO enabled environments, **Company Sign In** is the only option available to most users. Service Administrators and Account Reconciliation Power Users, whose accounts are configured to run EPM Cloud client components such as EPM Automate, will see an additional option to sign in using Traditional Cloud Account.

If you are in a setup that uses IWA, the landing page of the service is displayed. Otherwise, a login screen is displayed.

3. If a sign in screen is displayed, enter the user name and password that you use to access your organization's network resources, and then click **OK**.

### Understanding the Home Page

When you sign in to an environment, the Home page, which contains cards that group the activities that you can perform in the environment, is displayed. Cards provide access to key tasks, tutorials, and related information. On clicking a card, a page containing available shortcuts opens. Availability of shortcuts on a page depends on the role you have in the environment.

In addition to service-specific cards, the following common panels, cards and icons are available on the Home page.

#### Welcome Panel

The Welcome Panel gives you quick access to key information including messages and the tasks assigned to you. What you see in the Welcome Panel depends on the service.

#### Academy

Click **Academy** to access a variety of resources for understanding and working with the service. Available resources includes video overviews, tutorials, and information on key tasks.

#### Navigator

Click to open a list of shortcuts that mirror the features and functionality that you normally access from the cards available on the Home page.

#### Settings and Actions Menu

Click your user name at the top-right corner of the screen to display **Settings and Actions**. The options available in this menu depend on your role. Generally, you use
this menu to access online Help, the Provide Feedback utility, Downloads page, and Oracle Support website, and to sign out of the environment.

You can also access Oracle Cloud Customer Connect, a community gathering place for members to interact and collaborate on common goals and objectives, from **Settings and Actions**. You will find the latest release information, upcoming events, and answers to use-case questions on Oracle Cloud Customer Connect.

**Accessibility Settings Icon**

Click 🔄 to specify accessibility settings to enable screen readers and the high contrast setting.

**Home Icon**

Click 🏘️ to return to the Home page.

**Show/Hide Bar**

The Show/Hide bar 📌 is available after you select an option from a card on the Home page. You click it to hide or show the contents of the current card.

### Changing Your Password

At your first login, you are prompted to personalize your password and set responses to challenge questions to retrieve the password if you forget it. Subsequently, Oracle Enterprise Performance Management Cloud users will receive an email notification every day, starting seven days prior to password expiry, asking you to change your password. You can reset the password and change your challenge questions and responses from the My Profile page of the My Services application.

> **Note:**
>
> This information is not applicable to users who use the Company Sign In option to access an environment.

To change your password:

1. Go to the Oracle Cloud website:
   
   http://cloud.oracle.com

2. Click **Sign In**.

3. Under **Cloud Account**, select an account type and data center, for example, US Commercial 1 (us1).

4. Click **My Services**.

5. Enter your identity domain and click **Go**.

6. Enter your Oracle account credentials (user name and password), and click **Sign In**.

7. Click **My Profile**.
8. To change your current password:
   a. In **Old Password**, enter your current password.
   b. In **New Password** and **Confirm New Password**, enter a new password that abides by the password policy.
   c. Click **Submit**.

## Turning on Accessibility Mode

Except in Oracle Enterprise Data Management Cloud environments, accessibility mode is not enabled by default. A Service Administrator must enable the use of screen reading software from your environment before other users can use accessibility mode.

If you are using a screen reader, Oracle recommends that you use Internet Explorer; some service screens may not display properly if you use other browsers.

See these guides:

- [Accessibility Guide for Planning](#)
- [Accessibility Guide for Financial Consolidation and Close](#)
- [Accessibility Guide for Profitability and Cost Management](#)
- [Accessibility Guide for Account Reconciliation](#)
- [Oracle Cloud Accessibility Guide for Narrative Reporting](#)
- [Accessibility Guide for Tax Reporting](#)

## Sample EPM Cloud URLs

You use a unique URL to access each Oracle Enterprise Performance Management Cloud environment. A Service Administrator provides these URLs to users.

Generally, in addition to an application context, the URL of a newly provisioned EPM Cloud instance identifies these components:

- **Service name**: This is an auto-generated string, which is assigned when you order an EPM Cloud subscription. To distinguish between your Test and Production environments, Oracle appends `-test` to create a unique service name for the Test environment.
- **Identity domain name**: This is the name of the identity domain that services your subscription. This name is auto generated.
- **EPM Cloud family**: This is one of the following:
  - `pbc` for legacy Planning and Budgeting Cloud, Enterprise Planning and Budgeting Cloud, Oracle Tax Reporting Cloud, and Oracle Financial Consolidation and Close Cloud environments.
  - `epm` for EPM Standard Cloud Service and EPM Enterprise Cloud Service instances. This EPM Cloud family is also used in the URLs of legacy Profitability and Cost Management cloud, Account Reconciliation Cloud, Oracle Enterprise Data Management Cloud, and Enterprise Performance Reporting Cloud instances. This is also used in the URLs of newly provisioned legacy instances of Planning and Budgeting Cloud, Enterprise Planning and
Budgeting Cloud, Oracle Tax Reporting Cloud, and Oracle Financial Consolidation and Close Cloud.

- Data center region: This is the region where the data center that hosts the EPM Cloud instance is located. This is not a region name, but a designator for the data center region, for example, us1.

New URL pattern:

**Production environment URL pattern:** https://epm-idDomain.epm.dataCenterRegion.oraclecloud.com/epmcloud

**Test environment URL pattern:** https://epm-test-idDomain.epm.dataCenterRegion.oraclecloud.com/epmcloud

For example, for EPM Cloud environments provisioned with identity domain exampleDoM in exampleDC data center region, the URLs may be as follows:

**Production environment:** https://epm-exampleDoM.epm.exampleDC.oraclecloud.com/epmcloud

**Test environment:** https://epm-test-exampleDoM.epm.exampleDC.oraclecloud.com/epmcloud

New subscriptions, including those newly purchased by existing customers, are configured to use this URL pattern.

**What Happens to the Legacy URLs?**

You can continue using the old legacy URLs or switch to the new URL, which will automatically redirect to your environments.

If you are an existing user, you may update your URLs with this new application context. For example, if your legacy URL is https://example-idDomain.pbcς.dom1.oraclecloud.com/HyperionPlanning, you can update it as follows:

https://example-idDomain.pbcς.dom1.oraclecloud.com/epmcloud

It is not mandatory to update your legacy URLs, which can also be used to access your environment.

**Sample URLs**

**Planning**

- https://example-idDomain.pbcς.dom1.oraclecloud.com/HyperionPlanning
- https://example-idDomain.pbcς.dom1.oraclecloud.com/workspace/index.jsp

**Planning Modules and Financial Consolidation and Close**

https://example-idDomain.pbcς.dom1.oraclecloud.com/HyperionPlanning

**Tax Reporting**

https://example-idDomain.pbcς.dom1.oraclecloud.com/workspace

**Profitability and Cost Management, Account Reconciliation, Oracle Enterprise Data Management Cloud, and Narrative Reporting**

https://example-idDomain.epm.dom1.oraclecloud.com/epm
# Information Sources

The following documents contain information on performing functional administrative tasks for Oracle Enterprise Performance Management Cloud components:

## Table 2-2  Information Sources for Service Administrators

<table>
<thead>
<tr>
<th>Document Title</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Enterprise Performance Management Cloud Operations Guide</td>
<td>Lists some common EPM Cloud issues and the procedures to troubleshoot them. Also details the information that you must provide to Oracle Support while seeking help.</td>
</tr>
<tr>
<td>Administering Planning</td>
<td>Explains how to create and administer Planning applications.</td>
</tr>
<tr>
<td>Administering Planning Modules</td>
<td>Explains how to create and administer Planning Modules applications.</td>
</tr>
<tr>
<td>Administering Financial Consolidation and Close</td>
<td>Explains how to create and administer Financial Consolidation and Close applications.</td>
</tr>
<tr>
<td>Administering Tax Reporting</td>
<td>Explains how to create, configure, and administer Tax Reporting applications.</td>
</tr>
<tr>
<td>Administering Oracle Profitability and Cost Management Cloud</td>
<td>Explains how to create and administer Profitability and Cost Management applications.</td>
</tr>
<tr>
<td>Setting Up and Configuring Account Reconciliation</td>
<td>Explains how to set up and configure the account reconciliation process in EPM Cloud.</td>
</tr>
<tr>
<td>Administering and Working with Oracle Strategic Workforce Planning Cloud</td>
<td>Details how to configure and administer Oracle Strategic Workforce Planning Cloud and complete tasks.</td>
</tr>
<tr>
<td>Administering Account Reconciliation</td>
<td>Contains information on administering account reconciliation compliance and transaction matching in EPM Cloud.</td>
</tr>
<tr>
<td>Administering Narrative Reporting Designing with Management Reporting for Oracle Enterprise Performance Management Cloud</td>
<td>Explains how to administer Narrative Reporting to create financial and managerial reports.</td>
</tr>
<tr>
<td>Working with Applications, Models, and Dimensions for Narrative Reporting</td>
<td>Explains how to set up and administer Narrative Reporting applications.</td>
</tr>
<tr>
<td>Working with EPM Automate for Oracle Enterprise Performance Management Cloud</td>
<td>Contains information about the EPM Automate, which helps you automate many EPM Cloud administrative tasks.</td>
</tr>
<tr>
<td>Administering Access Control for Oracle Enterprise Performance Management Cloud</td>
<td>Contains information about using Access Control to manage user groups and generate various reports to understand service usage.</td>
</tr>
<tr>
<td>Administering and Working with Oracle Enterprise Data Management Cloud</td>
<td>Explains how to use Oracle Enterprise Data Management Cloud to manage all your enterprise data and work with business perspectives.</td>
</tr>
<tr>
<td>Administering Migration for Oracle Enterprise Performance Management Cloud</td>
<td>Contains information about using Migration to perform administrative tasks on artifacts and to generate reports that identify artifact changes that have taken place over a period.</td>
</tr>
</tbody>
</table>
Table 2-2 (Cont.) Information Sources for Service Administrators

<table>
<thead>
<tr>
<th>Document Title</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Working with Financial Reporting for Oracle Enterprise Performance Management Cloud</td>
<td>Contains information on administering Financial Reporting to support EPM Cloud components</td>
</tr>
<tr>
<td>Administering Oracle Enterprise Data Management Cloud</td>
<td>Describes how to use Data Management to develop standardized financial data management processes and validate data from most source systems.</td>
</tr>
<tr>
<td>Administering Data Integration for Oracle Enterprise Performance Management Cloud</td>
<td>Describes how to use the Data Integration to integrate data from source systems into Planning and Planning Modules.</td>
</tr>
</tbody>
</table>

Oracle Cloud Help Center

The Oracle Cloud Help Center is the hub for accessing the latest Oracle Enterprise Performance Management Cloud books, Help topics, and videos.

From the Cloud Help Center, you can get user assistance from a variety of sources such as documentation, videos, and tutorials. Typically, the Cloud Help Center is updated on the first Friday of each month.

Service-Specific Libraries

To access a service-specific library containing the latest documentation for a service, click the name of the service in the Enterprise Performance Management section of Oracle Cloud Help Center.

Available User Assistance Assets

User assistance available from a service-specific library, includes the following:

- **Videos**: Click Videos to access videos that provide overview information as well as instructions to use application features
- **Books**: Click Books in the navigation pane to see the latest English documentation.
- **Translated Books**: Click Translated Books in the navigation pane to see available localized online help and documentation.
- **Tutorials**: Click Tutorials to get instructions (Learning Paths and Oracle by Example) to learn a topic.

<table>
<thead>
<tr>
<th>Your Goal</th>
<th>Watch this Video</th>
</tr>
</thead>
<tbody>
<tr>
<td>Learn about available EPM Cloud user assistance assets</td>
<td>Overview Tour Video</td>
</tr>
<tr>
<td>Get answers, learn more, and stay current using the EPM Cloud Help Center</td>
<td>Overview Tour Video</td>
</tr>
</tbody>
</table>
Oracle Learning Library

The Oracle Learning Library is dedicated to hosting free instructional content developed by Oracle subject-matter experts.

Use the Search function in Oracle Learning Library to find tutorials, overview videos and Oracle by Example (OBE) tutorials.

Understanding EPM Cloud Localization

Oracle Enterprise Performance Management Cloud user interface, Online Help, and guides are available in many languages.

User Interface

Generally, EPM Cloud user interface is translated into Arabic, Danish, German, Spanish, Finnish, French, French Canadian, Italian, Japanese, Korean, Dutch, Norwegian, Polish, Portuguese (Brazilian), Russian, Swedish, Turkish, Simplified Chinese, and Traditional Chinese.

Exceptions: Account Reconciliation and Profitability and Cost Management user interfaces are not translated into Arabic and Norwegian.

- Oracle Enterprise Data Management Cloud user interface is translated into these additional languages: Czech, Hebrew, Hungarian, Romanian, and Thai
- Oracle Smart View for Office user interface is translated into these additional languages: Czech, Greek, Hebrew, Hungarian, Portuguese, Romanian, Slovak, and Thai

Note:

To change the language displayed on the user interface and online Help, see the following:
- Configuring Internet Explorer for a Localized Version of the Service
- Configuring Firefox for a Localized Version of the Service
- Configuring Google Chrome for a Localized Version of the Service

For information to display a localized version of Smart View, see "Translation Information" in Oracle Smart View for Office User’s Guide.

Online Help and Documentation

Online Help and guides are translated into French, German, Italian, Spanish, Brazilian Portuguese, Japanese, Korean, Traditional Chinese, and Simplified Chinese. Oracle Smart View for Office User’s Guide is translated into Dutch also.

The translated online help and documentation cover all features up to February 7, 2020, except for the Oracle Enterprise Data Management Cloud translated online Help and guides which cover all features up to October 4, 2019.
To see the latest documentation, use the English documentation on the Books tab.

**Sample Applications and Demos**

EPM Cloud sample applications, demos, and data are in English only.

**Videos**

The overview video closed captions are translated into French, German, Italian, Spanish, Brazilian Portuguese, Japanese, Korean, Traditional Chinese, and Simplified Chinese.

Tutorial video closed captions are not translated.
Working with EPM Cloud Clients and Tools

Oracle Enterprise Performance Management Cloud client components include Oracle Smart View for Office, EPM Automate, and Financial Reporting. Availability of client components depend on your service.

In This Section:

• Available Clients and Utilities
• Prerequisites
  – Smart View Requirements
  – Calculation Manager Requirements
• Downloading and Installing Clients
• Accessing a Service Using Smart View
  – Connection Types
  – URL Syntax for Smart View Connections
  – Configuring Connections in Smart View
  – Initiating a Connection
• Connecting to a Service Using Financial Reporting Web Studio

Available Clients and Utilities

Availability of Oracle Enterprise Performance Management Cloud clients and utilities depends on the current environment. For example, Oracle Smart View for Office and Financial Reporting do not apply to all services.

You can download the following EPM Cloud components, utilities, and templates.

• Clients for Planning and Planning Modules
• Clients for Financial Consolidation and Close and Tax Reporting
• Clients for Profitability and Cost Management
• Clients for Account Reconciliation
• Clients for Oracle Enterprise Data Management Cloud
• Clients for Strategic Workforce Planning
• Clients for Narrative Reporting
• Clients for Oracle Sales Planning Cloud

All Available Clients and Utilities

This is a list of all clients and utilities available from EPM Cloud services.

• EPM Automate
The EPM Automate allows Service Administrators to access environments over a command window to automate business activities such as exporting an application and downloading the exported application to desktop. See "About EPM Automate" in Working with EPM Automate for Oracle Enterprise Performance Management Cloud for details.

- **Smart View**

  Smart View provides a common Microsoft Office interface designed specifically for EPM Cloud.

  ![Note:](image)

  You may also use Smart View (Mac and Browser) with the browser-based version of Excel 365 and Excel 365 for Mac. See these information sources:

  - A Service Administrator deploys Smart View (Mac and Browser) for all users. See Deploying and Administering Oracle Smart View for Office (Mac and Browser) for information on prerequisites and deployment procedures.
  
  - Users connect to EPM Cloud using Smart View (Mac and Browser) to compete tasks. See Working with Oracle Smart View for Office (Mac and Browser).

  These service-specific extensions are available:

  - **Planning Extensions**
    
    Planning Extensions include Smart View Admin Extensions and Planning application templates, which facilitate application administration activities, such as dimension management, from within the Excel interface.

  - **Smart View Add-On For Administrator**
    
    Allows application administration activities, such as dimension management, to be performed from within the Excel interface.

  - **Smart View Extension for Close and Supplemental Data Management**
    
    Enables users to perform close and supplemental data management from within the Excel Interface.

  - **Smart View Extension for Enterprise Performance Reporting**
    
    Allows users to perform assigned tasks and analyze model data from within the Microsoft Office suite.

  - **Smart View Extension for Disclosure Management**
    
    Allows users to perform disclosure management activities in Narrative Reporting, including tagging, validation, and instance generation from within Microsoft Word.

  - **Smart View Extension for Disclosure Management Auto Tagging**
    
    Provides the ability to perform high volume XBRL auto tagging from within Microsoft Excel as part of as part of Narrative Reporting Disclosure Management.
• Strategic Modeling
  Strategic Modeling is an add-on to Smart View that enables users to interact with Strategic Modeling, one of the Planning Modules.
• Predictive Planning
  Predictive Planning is an extension to Smart View that works with valid forms to predict performance based on historical data.
• File Transfer Utility
  This utility allows Service Administrators to access Narrative Reporting environments over a command window to automate business activities.
• Sample Content
  Provides sample report packages, management reports, dimension and data load files, and a sample application for Planning Modules.

Clients for Planning and Planning Modules
• EPM Automate
• Smart View
• Planning Extensions
• Predictive Planning
• Strategic Modeling (for Planning Modules only)

Clients for Financial Consolidation and Close and Tax Reporting
• EPM Automate
• Smart View
• Smart View Add-On for Administrator
• Smart View Extension for Close and Supplemental Data Management

Clients for Profitability and Cost Management
• EPM Automate
• Smart View

Clients for Account Reconciliation
EPM Automate

Clients for Oracle Enterprise Data Management Cloud
EPM Automate

Clients for Strategic Workforce Planning
• EPM Automate
• Smart View
• Planning Extensions
• Predictive Planning
Clients for Narrative Reporting

- Smart View
- Smart View Extension for Enterprise Performance Reporting
- Smart View Extension for Disclosure Management
- Smart View Extension for Disclosure Management Auto Tagging
- File Transfer Utility
- Sample Content

Clients for Oracle Sales Planning Cloud

- EPM Automate
- Predictive Planning
- Smart View
- Planning extensions
- Strategic Modeling

Prerequisites

Related Topics

- Smart View Requirements
  Excepting Account Reconciliation and Oracle Enterprise Data Management Cloud, all Oracle Enterprise Performance Management Cloud services use Oracle Smart View for Office as a client component.

- Calculation Manager Requirements
  Shockwave Flash (Firefox) or Adobe Flash Player (Internet Explorer) is required.

Smart View Requirements

Excepting Account Reconciliation and Oracle Enterprise Data Management Cloud, all Oracle Enterprise Performance Management Cloud services use Oracle Smart View for Office as a client component.

These services must satisfy Microsoft Office requirements in addition to Smart View requirements.

- The newest Smart View release is available from the Downloads tab on Oracle Technology Network.
- .NET Framework 4.5 or higher

For Smart View platform and Microsoft Office requirements, see Smart View Support Matrix and Compatibility FAQ (My Oracle Support Doc ID 1923582.1).
Calculation Manager Requirements

Shockwave Flash (Firefox) or Adobe Flash Player (Internet Explorer) is required.

These services do not use Calculation Manager.

- Profitability and Cost Management
- Tax Reporting
- Account Reconciliation
- Narrative Reporting

Downloading and Installing Clients

You download Oracle Enterprise Performance Management Cloud components and utilities from the **Downloads** page. You can download Oracle Smart View for Office from Oracle Technology Network.

For information on installing the EPM Automate, see "Installing EPM Automate" in *Working with EPM Automate for Oracle Enterprise Performance Management Cloud*.

To install EPM Cloud clients:

1. Sign in to an environment. See [Accessing EPM Cloud](#).
2. On the **Home** page, access **Settings and Actions** by clicking your user name at the top right corner of the screen.
3. Click **Downloads**.

   The Downloads page opens. This page lists only the components applicable to the service that you are currently accessing.

4. Download the component that you want to install:

   **For Smart View only:**
   
   a. Click **Download from Oracle Technology Network**.
      
      The Oracle Technology Network download page is displayed.
   
   b. Click **Download Latest Version**.
   
   c. Select **Accept License Agreement**, and then click **Download Now**.
   
   d. If prompted to sign in, enter your Oracle Technology Network credentials and click **Sign in**.
   
   e. Follow the on-screen instructions and save the Smart View archive to a local folder.
   
   f. Unzip the Smart View archive to extract **SmartView.exe**.
g. Close all Microsoft Office applications.

For components other than Smart View:

a. In the Downloads page, click the Download button of the component that you want to install.

b. Follow the on-screen instructions and save the installer to a local folder.

5. Run the installer (for example, SmartView.exe) as an administrator.

Note:

Before starting the installation process:
Before installing Smart View, close all Microsoft Office applications.

Accessing a Service Using Smart View

You can use a shared Connection or a private connection to access Oracle Smart View for Office.

Related Topics

• Connection Types
  Oracle Smart View for Office supports these connection types. You see the same data irrespective of the connection type you use.

• URL Syntax for Smart View Connections
  Oracle Smart View for Office uses different URL syntax for shared and private connections.

• Configuring Connections in Smart View
  After installing Oracle Smart View for Office, you must set up a connection to an environment.

• Initiating a Connection
  You may need to sign in to initiate an Oracle Smart View for Office connection.

Connection Types

Oracle Smart View for Office supports these connection types. You see the same data irrespective of the connection type you use.

• **Shared connections**: Use public URL of an environment, which is also used to access the environment through a browser, to establish a connection between Smart View and an Oracle Enterprise Performance Management Cloud environment. See Configuring a Shared Connection

• **Private connections**: Use the an environment-specific URL to establish a connection between Smart View and an EPM Cloud environment. See Configuring a Private Connection.

See "Shared Connections and Private Connections" in Oracle Smart View for Office User's Guide for more information on these connection types.
URL Syntax for Smart View Connections

Oracle Smart View for Office uses different URL syntax for shared and private connections.

Use the following information as a guide to the URL syntax you must specify for each service type.

Planning, Planning Modules, Financial Consolidation and Close, and Tax Reporting

**Shared connection syntax:**

https://env-example-idDomain.dom1.oraclecloud.com/workspace/SmartViewProviders

**Private connection syntax:**

https://env-example-idDomain.dom1.oraclecloud.com/HyperionPlanning/SmartView

Profitability and Cost Management and Narrative Reporting

**Private connection syntax:**

https://env-example-idDomain.dom1.oraclecloud.com/epm/SmartView

Configuring Connections in Smart View

After installing Oracle Smart View for Office, you must set up a connection to an environment.

- Configuring a Shared Connection
- Configuring a Private Connection

Configuring a Shared Connection

To configure a shared connection:

1. Start Microsoft Excel.
2. Click **Smart View**, then **Options**, and then **Advanced**.
3. In **Shared Connections URL**, enter the connection URL. See **URL Syntax for Smart View Connections** for connection syntax.
4. Click **OK**.

Configuring a Private Connection

See “Using Quick Connection Method” in *Oracle Smart View for Office User’s Guide* for an alternate way to create a private connection.
To configure a private connection using the Private Connection Wizard:

1. Start Microsoft Excel.
2. Click Smart View and then Panel.
3. In Smart View Panel, click the arrow next to (Switch to), and then select Private Connections.
4. Click Create new connection at the bottom of the panel.
5. From Smart View, select Smart View HTTP Provider.
6. In URL, enter the connection URL. See URL Syntax for Smart View Connections for connection syntax.
7. Click Next.
8. In Login, enter the user name and password for accessing the service, and then click Sign In.
9. In Add Connection - Application/Cube, navigate to the application and cube to work with, select it, and then click Next.
10. In Add Connection - Name/Description, enter a name for the connection and an optional description.
11. Click Finish.

Initiating a Connection

You may need to sign in to initiate an Oracle Smart View for Office connection.

You can connect to only one service per worksheet.

Watch this tutorial video on navigating in Smart View, including connecting to a data source.

![Tutorial Video](image)

To initiate a connection:

1. Start Microsoft Excel.
2. Click Smart View, and then Panel.
3. Click the arrow next to (Switch to), and then do one of the following:
   - Select Shared Connections, and then select a shared connection that you previously configured. See Configuring a Shared Connection.
   - Select Private Connections, and then, from the drop-down list, select a private connection that you previously configured. See Configuring a Private Connection.
4. Click (Go to the selected Server or URL).
   The Login screen is displayed.
5. In Login, enter the user name and password for accessing the service, and then click Sign In.
Connecting to a Service Using Financial Reporting Web Studio

You access Financial Reporting Web Studio by selecting a link from the service.

To launch Financial Reporting Web Studio:

1. Using a browser, access an environment. See Accessing EPM Cloud.

2. Click (Navigator), and then select Reporting Web Studio.
Managing Users and Roles

Identity Domain Administrators create and manage Oracle Enterprise Performance Management Cloud users. While users are shared across test and production environments, they are provisioned separately for each.

In This Section:
- About User and Role Management
- Understanding Predefined Roles
  - Planning and Planning Modules
  - Financial Consolidation and Close
  - Tax Reporting
  - Profitability and Cost Management
  - Account Reconciliation
  - Strategic Workforce Planning
  - Oracle Enterprise Data Management Cloud
  - Narrative Reporting
  - Oracle Sales Planning Cloud
- Accessing My Services
- Creating Users
- Assigning Roles to Users
- Managing Users
- Default Oracle SFTP User Accounts

About User and Role Management

The service implements several security layers. Infrastructure security components, which are implemented and managed by Oracle, create a highly secure service environment.

The service ensures security using the following mechanisms that permit only authorized users to access the service.

- Single Sign-On (SSO)
- Role-based access to environments

SSO and role-based security are controlled by Oracle Identity Management, which defines a security domain for each environment. After a successful signin, access to the service is determined by the role assigned to the user.
Identity Domain

An identity domain controls the accounts of users who need access to environments. It also controls the features that authorized users can access. An Identity Domain Administrator creates and manages user accounts within an identity domain. The Account Administrator, while activating the service, identifies a user who is granted the Identity Domain Administrator role.

By default, each customer is allocated two environments (test and production environments) of a service. The Identity Domain Administrator uses the My Services application to manage the users who need access to these environments.

Many Oracle Enterprise Performance Management Cloud services may belong to one identity domain.

Users

Each user who needs to access an environment must have an account in the identity domain associated with the environment. The roles granted to the user determine what the user can do within an environment.

Roles

Roles link users to the business activities that they are permitted to perform within an environment and the data that they can access.

Users must be assigned to predefined roles that grant them access to business functions and associated data. Predefined service roles are described in Understanding Predefined Roles.

Understanding Predefined Roles

Most Oracle Enterprise Performance Management Cloud services use a common set of predefined functional roles to control access to environments.

Access to environments is granted by assigning users to roles. For example, to permit user John Doe to view reports belonging to a Planning and Budgeting test environment, he should be assigned to the Viewer role of the environment.

All EPM Cloud services other than Narrative Reporting and Oracle Enterprise Data Management Cloud use a common set of four predefined functional roles to control access to service environments:

- Service Administrator
- Power User
- User
- Viewer

Note:

Roles belonging to a test environment are distinguished by appending -test to the service name; for example, myservice-test User.
The access that a predefined role grants within an environment depends on the service type. For example, the Power User role in Planning enables you to manage business rule security and control the approval process while the same role in Tax Reporting enables you to run tax automation and import data.

Predefined functional service roles are hierarchical. Access granted through lower-level roles is inherited by higher-level roles. For example, Service Administrators, in addition to the access that only they have, inherit the access granted through Power User, User, and Viewer roles.

Note:
- To create unique role names that distinguish the roles belonging to an environment, Oracle Identity Management prepends the environment name to roles; for example, myservice Viewer, where myservice is the environment name.
- EPM Cloud does not support custom roles (which can be created in the identity domain).

About the Identity Domain Administrator Role

In addition to the functional roles, all EPM Cloud services use the Identity Domain Administrator role to manage users. Identity Domain Administrators use the Security Page of My Services to perform all identity domain management tasks such as managing users and their roles, configuring single sign-on, and setting up network restricted access.

See the Identity Domain Administrator role description in Getting Started with Oracle Cloud for a detailed description of this role.

Identity Domain Administrator is not a functional role; it does not inherit access privileges granted through functional roles. To access service features, the Identity Domain Administrator must be granted one of the four functional roles.

Note:
An Identity Domain Administrator manages both the test and production environments of all services belonging to an identity domain.

An Identity Domain Administrator can create other Identity Domain Administrators, who can share the administrative workload. Having multiple Identity Domain Administrators also ensures seamless operation in case an Identity Domain Administrator becomes unavailable.

Planning and Planning Modules

Service Administrator
Performs all Planning or Planning Modules functional activities, including granting roles to users.
This role should be granted to functional experts who need to create and administer Planning or Planning Modules and service components.

**Power User**

Views and interacts with data. This role grants high-level access to several functional areas within an environment and should be granted to department heads and business unit managers, and business users in charge of a region who need to control the approval process.

A Power User can perform these activities:

- Creates and maintains forms, Oracle Smart View for Office worksheets, and Financial Reporting reports
- Manages business rules security, but cannot create rules
- Creates and manages user variables for the application, but cannot delete them.
- Views substitution variables
- Controls the approvals process, performs actions on approval units to which they have write access, and assigns owners and reviewers for the organization under her charge
- Creates reports using Financial Reporting, accesses the repository to create folders and save artifacts
- Loads data using forms and Data Management

**User**

- Enters data into forms and submits them for approval, analyzes forms using ad hoc features, controls the ability to drill through to the source system
- Accesses and modifies (rename, delete) the Financial Reporting content stored in the Repository for which the user has View, Modify, or Full Control permissions.

**Viewer**

Views and analyzes data through forms and data access tools. Typically, this role should be assigned to executives who need to view business plans during the budgeting process.

**Financial Consolidation and Close**

**Service Administrator**

Performs all Financial Consolidation and Close functional activities, including granting roles to users.

- Access all tasks, Task Manager templates and schedules

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**Note:**

The User role was created by renaming the Planner role. If your service was provisioned after May, 2016, you will see the User role and not the Planner role.
• Create and manage Task Types, Integration Types, Attributes, and Alert Types
• Generate and manage Task Manager and Supplemental Data Manager reports
• Define and deploy Supplemental Data sets, and manage data collection periods
• Manage Supplemental Data forms

This role should be granted to Financial Consolidation and Close experts who need to create and administer the Consolidation application and service components.

**Power User**

Views and interacts with data. This role grants high-level access to several Financial Consolidation and Close functional areas and should be granted, typically, to the consolidation experts and regional senior financial analysts of your organization. A Power User can perform these activities:

• Create and maintain forms, Oracle Smart View for Office worksheets, business rules, task lists, and Financial Reporting reports
• Consolidate data as needed for entities to which they have access
• Control the approvals process, perform actions on consolidation units and journals to which they have modify access, and assign owners and reviewers for the organization under their charge
• Import data
• Create and save Smart Slices
• Create and manage Task Manager tasks, templates, Task Types, and schedules
• Define and deploy Supplemental Data sets
• Define Supplemental Data forms and modify form data

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**Note:**

Anyone other than a user with the Viewer role can become an owner or reviewer.

**User**

The activities that a User can perform includes:

• Enter and submit data for approval, analyzes forms using ad hoc features, and control the ability to drill through to the source system. Create and submit for approval the journals for dimension members for which they have Modify rights
• Access Data Management (to create an integration, run an integration, and drill through) and load data if an application role that grants such access is assigned to the user
• Modify task status, create and modify Task Manager alerts, comments, and questions
• Access Task Manager and Supplemental Data Manager Dashboards
• Enter and edit data in Supplemental Data forms
Viewer

Tasks that a Viewer can perform includes:

- View and analyze data through forms and any data access tool, such as reports, Smart Slices, and journals if the user is granted access rights to related objects such as data forms and ad hoc grids (the user cannot create these objects). A user with only View access cannot access Consol or Rates cube
- View Task Manager schedules and Supplemental Data form data

This role typically should be assigned to executives who need to view consolidation and close reports.

Tax Reporting

Service Administrator

Performs all functional activities (read, write, and update) in Tax Reporting, including granting roles to users, and metadata and data, for all entities or a specific group or entity. This role also performs tax automation.

This role should be granted to Tax Reporting experts who need to create and administer the application and service components.

- Accesses all tasks, Task Manager templates and schedules
- Creates and manages Task Types, Integration Types, Attributes, and Alert Types
- Generates and manages Task Manager and Supplemental Data Manager reports
- Defines and deploys Supplemental Data sets, and manage data collection periods
- Manages Supplemental Data forms

Power User

Views and interacts with data. This role grants high-level access to several Tax Reporting functional areas and should be granted, typically, to the consolidation experts and regional senior financial analysts of your organization. A Power User can perform these activities:

- Reads and writes to the application, runs tax automation, and imports data for the assigned entities.
- Create and maintain forms, Oracle Smart View for Office worksheets, business rules, task lists, and Financial Reporting reports
- Imports data
- Creates and saves Smart Slices
- Creates and manages Task Manager tasks, templates, Task Types, and schedules
- Defines and deploys Supplemental Data sets
- Defines Supplemental Data forms and modifies form data
Note:
Anyone other than a user with the Viewer role can become an owner or reviewer.

User

The activities that a User can perform includes the following:

- Reads, writes, and updates only tax-related forms for the assigned entities. Also, enters and submits data for approval, analyzes forms, consolidates data, and creates and submits journals for dimension members to which they have access. This role cannot perform tax automation.
- Accesses Data Management (to create an integration, run an integration, and drill through) and load data if an application role that grants such access is assigned to the user
- Modifies task status, create and modify Task Manager alerts, comments, and questions
- Accesses Task Manager and Supplemental Data Manager Dashboards
- Enters and edits data in Supplemental Data forms

Viewer

Tasks that a Viewer can perform include the following:

-Views reports and has read-only access to specified forms to view and analyze data through forms and any data access tools. Data Access tools include reports, Smart Slices, journals, and ad hoc grids. This access is usually assigned to reviewers, directors, executives, and so on
- Views Task Manager schedules and Supplemental Data form data

Profitability and Cost Management

Service Administrator

Performs all functional activities in an environment.

This role should be granted to functional experts who need to create and administer Profitability and Cost Management application and service components.

Power User

Views and interacts with data. This role grants high-level access to several functional areas within an environment and should be granted to department heads and business unit managers, and business users in charge of a region who need to control the approval process.

A Power User can perform activities including the following:

- Adds allocation rules, analytical features, financial reports, and queries
- Imports and exports data
- Calculates application models
• Updates metadata and performs all application management tasks except creation and deletion

User
• Enters data where user input is requested
• Runs analytical tools and reports
• Designs reports, queries, dashboards, and other analytical elements

Viewer
Views and analyzes data but does not have write access

Account Reconciliation

Service Administrator
Configures the system and manages the worldwide reconciliation process. These users have unrestricted access to all Account Reconciliation features including the ability to view all reconciliations.

Power User
Adds and maintains profiles and creates reconciliations from those profiles, but only if the profiles fall within the user’s security filter. A Service Administrator defines security filters from the System Settings configuration tab of the Account Reconciliation environment.

Generally, this role is assigned to users who have regional reconciliation management responsibilities.

Note:
Power Users can administer authorized sets of profiles and reconciliations in Account Reconciliation. This feature is designed for companies with distributed reconciliation processes that require participation of employees familiar with configuring profiles and reconciliations locally.

Authorization of profiles and reconciliations occurs through security filters on account segments. For example, Power User A might be granted authorization only to profiles or reconciliations where segment one = 100 and segment two starts with 12. Security filters are created and assigned to each Power User.

User
Prepares and reviews account reconciliations or views or comments on reconciliations. Access to reconciliations is controlled by the assignment of the user to the reconciliation. For example, in order to prepare a given reconciliation, the user must be assigned the Preparer role for that reconciliation.

Typically, this role is granted to preparers, reviewers, and commentators on reconciliations.
Viewer
Views reconciliations.

Oracle Enterprise Data Management Cloud

Service Administrator
Performs all Oracle Enterprise Data Management Cloud functional activities such as creating applications, views and updating data. Performs administrative tasks including granting functional roles to users, migrating artifacts across test and production environments, and performing daily maintenance.

This role should be granted to functional experts who need to create and administer Oracle Enterprise Data Management Cloud applications and data.

User
A user in Oracle Enterprise Data Management Cloud can be assigned roles to create views and applications and assigned permissions to work with applications, views and data chains.

Note:
Power User and Viewer predefined roles are also displayed in My Services. Do not assign users to these roles, which are not applicable to Oracle Enterprise Data Management Cloud.

Strategic Workforce Planning

Service Administrator
Performs all Oracle Strategic Workforce Planning Cloud functional activities, including granting roles to users. This role should be granted to functional experts who need to create and administer Strategic Workforce Planning components.

Power User
Views and interacts with data. This role grants high-level access to several functional areas within an environment and should be granted to department heads and business unit managers, and business users in charge of a region who need to control the approval process.

A Power User can perform these activities:

- Creates and maintains forms, Oracle Smart View for Office worksheets, task lists, and Financial Reporting reports
- Manages business rules security, but cannot create rules
- Creates and manages user variables for the application, but cannot delete them.
- Views substitution variables
• Controls the approvals process, performs actions on approval units to which they have write access, and assigns owners and reviewers for the organization under her charge

• Creates reports using Financial Reporting, accesses the repository to create folders and save artifacts

User
• Enters data into forms and submits them for approval, analyzes forms using ad hoc features, controls the ability to drill through to the source system

• Accesses and modifies Financial Reporting content stored in the Repository for which the user has View, Modify, or Full Control permissions.

• Accesses Data Management and loads data

Viewer
Views and analyzes data through forms and data access tools. Typically, this role should be assigned to executives who need to view business plans during the budgeting process.

Narrative Reporting

Roles for New Subscriptions
If you are working in an EPM Standard Cloud Service or EPM Enterprise Cloud Service environment, you can assign Narrative Reporting users to these predefined roles.

Service Administrator
Performs all functional activities, including granting predefined roles to Narrative Reporting users.

Power User
• Creates report packages, management reporting definitions, and Disclosure Management documents.

• Creates folders, including root-level folders.

• Creates and maintains all artifacts, such as models, dimensions, and data grants.

User
Views Narrative Reporting artifacts to which the user has access.

Viewer
Views reports and other artifacts to which the user has access. This is the minimum role required to sign in to and use an environment.

Roles for Legacy Subscriptions
Users can be assigned to the following predefined roles if your Narrative Reporting subscription was purchased before release 19.07 (June 2019).

System Administrator
Creates and maintains all aspects of the service, but cannot create and manage users in the identity domain. This role is similar to the Service Administrator role of other Oracle Enterprise Performance Management Cloud services.

**Reports Administrator**

Creates report packages, management reporting definitions, and Disclosure Management documents.

**Application Administrator**

Creates and maintains all artifacts, such as applications, models, dimensions, and data grants.

**Library Administrator**

Creates folders, including root-level folders.

**User**

Views artifacts to which the user has access. This is the minimum role required to sign in to and use an environment.

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**Oracle Sales Planning Cloud**

**Service Administrator**

Performs all Oracle Sales Planning Cloud functional activities, including granting roles to users. This role should be granted to functional experts who need to create and administer Oracle Sales Planning Cloud components.

**Power User**

Views and interacts with data. This role grants high-level access to several functional areas within an environment and should be granted to department heads and business unit managers, and business users in charge of a region who need to control the approval process.

A Power User can perform these activities:

- Creates and maintains forms, Oracle Smart View for Office worksheets, and task lists
- Creates and manages user variables for the application, but cannot delete them.
- Views substitution variables
- Controls the approvals process, performs actions on approval units to which they have write access, and assigns owners and reviewers for the organization under her charge

**User**

- Enters data into forms and submits them for approval, analyzes forms using ad hoc features, controls the ability to drill through to the source system
- Accesses Data Management and loads data
Viewer
Views and analyzes data through forms and data access tools. Typically, this role should be assigned to executives who need to view business plans during the sales planning process.

Accessing My Services
The Identity Domain Administrator uses My Services to create and manage users.

The Identity Domain Administrator can complete tasks such as the following:

- Set up single sign-on
- Create and manage users
- Manage and monitor Oracle Enterprise Performance Management Cloud account
- Set up network restricted access (whitelists/blacklists)
- Consolidate identity domains

If you are the Identity Domain Administrator for multiple environments, you must sign in to My Services using the Identity Domain Administrator credentials applicable to the identity domain associated with the environment.

See Sign In to Your Account From the Oracle Cloud Website in *Getting Started with Oracle Cloud* for steps to access My Services from http://cloud.oracle.com.

Creating Users
The Identity Domain Administrator can create users individually or use an upload file containing user data to create many users at once.

Identity Domain Administrators are expected to possess these skills:

- Proficiency in security concepts, including the predefined Oracle Enterprise Performance Management Cloud roles that allow users to gain access to an environment.
- Know how to use My Services to complete tasks.

By default, Oracle Cloud administrator (oraclecloudadmin_ww@oracle.com) sends an email to each new user. The email contains the credentials (user name and a temporary password) that the user needs to sign in to the environment.
Note:

- User names must contain only ASCII characters and must be unique within the identity domain.
- Email IDs must be unique; two users cannot have the same email ID.
- The first name, last name and email ID of users may contain the apostrophe punctuation mark (‘).
- Email IDs containing the apostrophe punctuation mark cannot be used as the user name.

Use these information sources:

- To create one user and assign roles, see “Creating a User and Assigning a Role” in Getting Started with Oracle Cloud.
- To create many users using an input file, see “Importing a Batch of User Accounts” in Getting Started with Oracle Cloud.
- To generate a Comma Separated Value (CSV) file that identifies the users in an identity domain, use the Export button on the Users tab of My Services.

Assigning Roles to Users

You can assign predefined roles to users while creating them or later on by loading user assignments to role from a CSV file.

To assign predefined roles to many users at once, you use role upload files, one for each role. Create role upload files by dividing the users in the user upload file among comma-separated value files, one for each role. Each file must contain the email address of the users to whom you want to assign a specific role.

Note:

Oracle Enterprise Performance Management Cloud does not support the use of custom roles (which can be created in the identity domain).

See Understanding Predefined Roles for detailed information on EPM Cloud roles.

For detailed steps, see these sections in Getting Started with Oracle Cloud:

- Creating a User and Assigning a Role
- Assigning One Role to Many Users
Note:

After assigning roles, a Service Administrator should email the URLs to access the test and production environments of the service to EPM Cloud.

Generally, you use different URLs to access the test and production environments of the service. Be sure to include the appropriate URL in the email.

Managing Users

Unassigning a Role

The Service Administrator, by unassigning a role, denies access that was previously granted to the user. You unassign a role by modifying the roles assigned to the user.

Deleting Users

Only an Identity Domain Administrator can delete a user account.

See "Removing a User Account" in Managing and Monitoring Oracle Cloud.

Creating Groups for Application-Level Role Assignment

The following Oracle Enterprise Performance Management Cloud applications allow you to create groups. You can assign identity domain users or other groups as children of a group.

- Planning
- Planning Modules
- Financial Consolidation and Close
- Tax Reporting

Group information is maintained independently by each environment. For information on creating groups and assigning application-level roles, see Administering Access Control for Oracle Enterprise Performance Management Cloud.

Default Oracle SFTP User Accounts

The SFTP Users tab of My Services lists the predefined SFTP (Secure File Transfer Protocol) user accounts.

Oracle Cloud creates a domain SFTP account and two service SFTP accounts (one each for test and production environments) for an Oracle Enterprise Performance Management Cloud subscription. You use the domain SFTP account to retrieve archived data (primarily the user data) from a terminated domain. You use the service SFTP account to retrieve archived snapshot of a terminated environment.

For detailed information on how to identify the domain and service SFTP accounts, see "Setting Up Secure FTP User Accounts" in Managing and Monitoring Oracle Cloud.
An Identity Domain Administrator must reset the SFTP user passwords using My Services. Other than setting a password for each of these accounts, you are not permitted to modify them in any manner. For instructions to reset the password for SFTP accounts, see “Setting Up Secure FTP User Accounts” in Managing and Monitoring Oracle Cloud.

SFTP accounts cannot be deleted or assigned to EPM Cloud predefined roles.
Securing EPM Cloud

You can use the default Oracle Enterprise Performance Management Cloud Single Sign-On (SSO) or use a Security Assertion Markup Language 2 (SAML 2) compliant identity provider to authenticate users to multiple EPM Cloud services.

In This Section:

• Configuring Single Sign-On
  – Setting up Single Sign-on Using Oracle Identity Cloud Service
  – Configuring Single Sign-On Between EPM Cloud and Oracle Fusion Cloud
  – Configuring Single Sign-On Between EPM Cloud and NetSuite

• Setting up Network Restricted Access

• Relocating an EPM Cloud Environment to a Different Identity Domain
  – Supported Relocation Scenarios
  – Considerations
  – Preparing to Relocate an environment
  – Scheduling the Daily Maintenance Process
  – Completing Relocation Tasks in Oracle Cloud
  – Importing Users into the Target Identity Domain and Assigning Roles
  – Importing Maintenance Snapshot into the Relocated Environment
  – Emailing Access Details

• Managing Cross-Subscription Connections

Configuring Single Sign-On

You can configure SSO to enable users belonging to a SAML 2 compliant identity provider to authenticate users against many Oracle Enterprise Performance Management Cloud environments.

Users use the SSO credentials that they use to access network resources of their organization to authenticate once to an EPM Cloud environment, and then seamlessly access other cloud environments configured using the same identity provider.

You may use any SAML 2.0 identity provider, for example, Oracle Identity Federation, Microsoft Active Directory Federation Services 2.0+, Okta, Ping Identity PingFederate, and Shibboleth Identity Provider, to establish SSO.

Oracle Fusion Cloud can be configured with Oracle Identity Federation as the identity provider. Similarly, Oracle NetSuite can be configured to use a SAML2 compliant identity provider. Additionally, you can integrate EPM Cloud with Oracle Identity Cloud Service to provide SSO access to many Oracle cloud environments.
Setting up Single Sign-on Using Oracle Identity Cloud Service

Oracle Identity Cloud Service, a comprehensive cloud-based identity management and security platform, supports a universal set of access controls, permissions, and password security constraints.

Activity flow in this SSO scenario:

1. From a new browser session, a user accesses an Oracle Enterprise Performance Management Cloud environment URL. Oracle Identity Cloud Service signin screen is displayed.
2. The user enters an Oracle Identity Cloud Service user name and password.
3. Oracle Identity Cloud Service authenticates the user. The EPM Cloud environment that the user requested is displayed. Access within the environment is determined by the service role assigned to the user.
4. The user navigates to another environment that uses the same identity domain. Because the user is already authenticated, the requested environment is displayed without challenging the user for credentials.


Prerequisites

- A subscription to Oracle Identity Cloud Service.
- Users who need SSO access were created in Oracle Identity Cloud Service.
- Users who need SSO access were created and provisioned in the identity domains being configured for SSO.

For detailed instructions to create and provision users, see "Adding Users and Assigning Roles" in Getting Started with Oracle Cloud.

Configuration Steps

Tasks to complete in Oracle Identity Cloud Service

Note:

Use Oracle Identity Cloud Service documentation to complete these steps.

Note:
The information in this section does not apply to SaaS at Customer (EPM Cloud deployed within a customer cloud).
For each EPM Cloud service for which you want to set up SSO, complete these actions:

- Add the EPM Cloud service as a SAML application. Application links in the Oracle Identity Cloud Service SAML application should point to the test or production environment of a service. For example, create a SAML application for Planning with an application link to its test or production environment.

  If multiple environments share the same identity domain, you can create them as one SAML application or create a SAML application for each environment. Creating a SAML application for each environment allows you to invoke individual EPM Cloud environments.

  Complete these steps while creating each application:
  - Configure the SAML application for SSO.
    The entity id and assertion consumer URL must specify the identity domain for which SSO is being configured.
  - Download Oracle Identity Cloud Service application metadata and store it in a secure location. You will need to load this metadata into EPM Cloud while configuring the identity domain for SSO.
  - Assign users to the SAML application.
  - Activate the SAML application.
  - Import the signing certificates of the identity domain referenced by SAML applications.

    The signing certificate is generated from the identity domain that EPM Cloud service uses.

Tasks to complete in EPM Cloud

For each identity domain that supports SSO, complete these actions:

- Create Oracle Identity Cloud Service users as users in each identity domain and provision them.

  The Identity Domain Administrator can create users individually or use an upload file containing user data to create many users at once. See these topics in *Getting Started with Oracle Cloud*:
  - Creating a User and Assigning a Role
  - Importing a Batch of User Accounts

  Users who need to work with EPM Cloud client components; for example, EPM Automate, must be configured to maintain identity domain credentials. See *Ensuring that Users Can Run EPM Cloud Utilities After Configuring SSO*.

- Enable SSO in EPM Cloud.

  - Import the metadata of the Oracle Identity Cloud Service SAML application into the identity domain.
  - Export the signing certificate of the identity domain by selecting *Signing Certificate* from the drop-down list in the *Configure your Identity Provider Information* section.

    You must import the signing certificate into Oracle Identity Cloud Service.
Test the SSO configuration.
Start SSO.

• Test SSO configuration by accessing EPM Cloud environments.

Configuring Single Sign-On Between EPM Cloud and Oracle Fusion Cloud

You can establish SSO between Oracle Enterprise Performance Management Cloud and Oracle Fusion Cloud deployments that use Oracle Identity Federation as the identity provider.


Note:
To establish SSO between Oracle Strategic Workforce Planning Cloud and Oracle Human Capital Management Cloud, use an SSO Federation (SAML 2) server that is approved for use with Fusion Cloud (many major ones are). An additional fee may be incurred if you use an uncertified server. See “Non-Certified Federation Server SSO Enablement for Oracle Fusion Cloud Service Setup Fee” in Oracle Fusion Service Descriptions for a list of SAML2 providers that are certified for Oracle HCM Cloud.

Prerequisites
• The identity provider must be SAML2 compliant (if you are using your own identity provider).
• User accounts must exist in the Oracle Fusion Cloud identity store and the EPM Cloud identity domain. Both must be configured for SSO.

If you use an identity provider such as Okta, instead of the Oracle Identity Federation of Oracle Fusion Cloud, you must configure your users in the identity provider as well.

Configuration Steps
• Open a service request with Oracle Support to configure Oracle Identity Federation as the identity provider for SSO with Oracle Fusion Cloud. Oracle imports the required metadata to enable Oracle Fusion Cloud to work with Oracle Identity Federation.
Note:

Be sure to provide the metadata of your identity provider in the service request if you are not using the Oracle Identity Federation of Oracle Fusion Cloud as the identity provider. In this scenario, Oracle will provide the metadata of Oracle Fusion Cloud service provider to your identity provider administrator to import it into your identity provider.

- In the Oracle Identity Federation that supports Oracle Fusion Cloud, or in the identity provider that you are using, create an account for each user who needs SSO access to Oracle Fusion Cloud.

You can create users by importing user details from a file or by accessing the Oracle Identity Management (OIM) console of the Oracle Identity Federation that supports Oracle Fusion Cloud. See Oracle Fusion Cloud documentation for information on creating users.

- Enable SSO in EPM Cloud.


- In the identity domain that supports the EPM Cloud environment, create and provision an account for each user who needs SSO access to EPM Cloud.

The Identity Domain Administrator can create users individually or use an upload file containing user data to create many users at once. See these topics in Getting Started with Oracle Cloud:

- Creating a User and Assigning a Role
- Importing a Batch of User Accounts

Users who need to work with EPM Cloud client components; for example, EPM Automate, must be configured to maintain identity domain credentials. See Ensuring that Users Can Run EPM Cloud Utilities After Configuring SSO.

- Test SSO configuration by accessing Oracle Fusion Cloud and then navigating to EPM Cloud, and vice versa.

Configuring Single Sign-On Between EPM Cloud and NetSuite

You can establish SSO between Oracle Enterprise Performance Management Cloud and NetSuite deployments using user identities stored in a SAML 2.0 compliant identity provider.

Note:

The procedures in this section have been tested using Okta as the identity provider that stores user identities. You can use any SAML 2.0 compliant identity provider to enable SSO.

SSO access between NetSuite and EPM Cloud is permitted only for users who have accounts in the user directories of NetSuite, Okta, and EPM Cloud identity domain.

Prerequisites

- All users of NetSuite and EPM Cloud are available in the SAML 2.0 compliant identity provider that you are using.
- EPM Cloud users who need SSO access were created and provisioned in the identity domain that services EPM Cloud. For detailed instructions to create and provision users, see "Adding Users and Assigning Roles" in Getting Started with Oracle Cloud.

After enabling SSO, all EPM Cloud users will be able to navigate to NetSuite without being challenged for credentials. For these users, functional access is controlled by NetSuite roles and permissions.

- Users who need SSO access have been created and provisioned in NetSuite. For detailed information, see NetSuite documentation.

After enabling SSO, only the users in NetSuite who have been granted a NetSuite role that assigns SAML Single Sign-on access will be able to navigate to EPM Cloud without going through an additional sign in process.

Before starting the SSO configuration process, make sure that all users who need SSO access to EPM Cloud can access and work in NetSuite.

Configuration Steps

Tasks to complete in the Identity Provider (for example, Okta)

- Create and activate users who need SSO access between NetSuite and EPM Cloud resources as users in your organization's identity provider.
- Add NetSuite as an application, and provision the users who can use SSO.
- Add EPM Cloud as an application, and provision the users who can use SSO.

Tasks to complete in NetSuite

- Configure and enable SAML SSO.
  For Okta-specific instructions, see How to Configure SAML 2.0 for Netsuite.
- Create a SAML role that allow users to perform SAML SSO.
- Provision NetSuite users with the SAML role.
• Import the identity provider's (for example, Okta's) metadata file. You created this file as a part of creating the NetSuite application in Okta.

Tasks to complete in EPM Cloud
• Enable SSO in EPM Cloud.
• In the identity domain that supports the EPM Cloud environment, create and provision an account for each user who needs SSO access to NetSuite.
  The Identity Domain Administrator can create users individually or use an upload file containing user data to create many users at once. See these topics in Getting Started with Oracle Cloud:
  – Creating a User and Assigning a Role
  – Importing a Batch of User Accounts
  Users who need to work with EPM Cloud client components; for example, EPM Automate, must be configured to maintain identity domain credentials. See Ensuring that Users Can Run EPM Cloud Utilities After Configuring SSO.
• Test SSO configuration by accessing NetSuite and then navigating to EPM Cloud, and vice versa.

Ensuring that Users Can Run EPM Cloud Utilities After Configuring SSO

Some Oracle Enterprise Performance Management Cloud client components; for example, EPM Automate, do not work with the SSO credentials that you use to access your organization's network resources.

In SSO-enabled environments, the accounts of all users, generally Service Administrators and Account Reconciliation Power Users, who need to work with EPM Cloud utilities, must be configured to maintain identity domain credentials. Identity Domain Administrators, while creating a user account in My Services, may select the Maintain Identity Domain Credentials to enable a user to maintain identity domain credentials.

Note:

Users whose accounts are configured to maintain identity domain credentials will see two sign in options—Company Sign In and Traditional Cloud Account Sign In—when you use a browser to access an environment. All other users will see only the Company Sign In option.

To modify a user account to maintain identity domain credentials:

1. Sign in to My Services as an Identity Domain Administrator. See Accessing My Services for instructions.
2. Click Users.
3. Click **Action** next to the user whose account is to be modified to maintain identity domain credentials, and then select **Modify**.
4. Select **Maintain Identity Domain Credentials**.
5. Click **Save**.

### Setting up Network Restricted Access

Identity Domain Administrators and Service Administrators, by configuring a whitelist or a blacklist, can control whether Internet Protocol (IP) addresses belonging to a network can connect to an environment.

A whitelist contains rules that define which IP addresses can access an environment while a blacklist contains rules that exclude IP addresses from connecting to an environment.

You use the Service Details screen of My Services to create whitelist or blacklist rules to regulate how users access an environment. While creating rules, the Domain Administrator or Service Administrator identifies individual IP addresses, a range of IP address, subnets/masks, or Classless Inter-Domain Routing (CIDR) to identify the addresses that are allowed or denied access to the environment.

See "Managing Internet Protocol Whitelist and Blacklist Rules" in *Managing and Monitoring Oracle Cloud*.

### Relocating an EPM Cloud Environment to a Different Identity Domain

You can consolidate Oracle Enterprise Performance Management Cloud services into one identity domain to centralize the process of managing users.

**Related Topics**

- Supported Relocation Scenarios
- Considerations
- Preparing to Relocate an environment
- Scheduling the Daily Maintenance Process
- Completing Relocation Tasks in Oracle Cloud
- Importing Users into the Target Identity Domain and Assigning Roles
- Importing Maintenance Snapshot into the Relocated Environment
- Emailing Access Details

**Note:**

The information in this section does not apply to SaaS at Customer (EPM Cloud deployed within a customer cloud).
Supported Relocation Scenarios

By default, the test and production service environments use one common identity domain to facilitate the management of users and role assignments for each environment. You can relocate Oracle Enterprise Performance Management Cloud environments to suit these scenarios:

- Relocate both the production and test environments to a different identity domain than the default.

  In this scenario, you can relocate both environments to another identity domain that you own so as to consolidate EPM Cloud environments into fewer identity domains. Consolidating identity domains allows you to manage users and roles in fewer identity domains.

- Relocate the production environment, test environment, or both to different identity domains.

  In this scenario, you manage users and role assignments in two different identity domains. To grant access to both test and production environments to a user, you need to create the user in two identity domains.

  This configuration may be used to co-locate your EPM Cloud environments so that they share identity domains with Oracle Fusion Applications Cloud environments, which by default, use different identity domains for test and production environments.

- Locate a pair of environments in one identity domain and another pair in a different identity domain.

  This option is suitable if you have a four-stage process involving an environment each for development, test, acceptance, and production. In this scenario, you can locate the development and test environments in one identity domain and acceptance and production environments in a different identity domain.

Considerations

- Both the source and target identity domains must be within the same data center. You cannot relocate an environment from an identity domain in one data center (for example, identity domain 311964 in US2 data center) to an identity domain in another data center (for example, identity domain 196431 in US1 data center).

- You can relocate an environment only if it was provisioned after May 1, 2016. Environments that were provisioned prior to this date cannot be relocated into another identity domain.

- You cannot relocate environments ordered with Hosted Named Users incremented over time, where the total number of Hosted Named User licenses has not yet been reached. Refer to your Order Documents for detailed information.

- Oracle Cloud Account Administrators may relocate an environment from its current identity domain to another if the target identity domain is provisioned for the same customer account.

- Account Administrators can relocate an environment to a target identity domain even if the target identity domain already hosts an environment with the same service name. In such cases, you are prompted to rename the environment that you are relocating to ensure that the environment name is unique within the target
identity domain. Account Administrator role is not the same as the Identity Domain Administrator role of the service.

Only an user who is the Account Administrator in both the source and target domains can relocate an environment.

Note:
If you are relocating a test environment, you must append -test to the environment name in the target identity domain; for example, new_env-test. If you do not appropriately name your migrated test environments, the monthly update cycle will be disrupted.

- Account Administrators cannot create an identity domain as a part of the relocation process.
- It is possible to relocate only the test or production environment of a service into a target identity domain.

Relocation procedures are to be performed separately for the test and production environments.

Note:
After relocating an environment, be sure to update information such as identity domain name, environment URL, and user password in batch files or scripts that you use to perform routine maintenance tasks.

A relocated environment cannot be reverted to the original identity domain.

Preparing to Relocate an environment

You prepare to relocate an environment by completing these tasks:

- Create Backup of the Environment
- Exporting Users and Roles from the Current Identity Domain for Narrative Reporting only

Create Backup of the Environment

Service Administrators can back up the environment by downloading the maintenance snapshot from the environment to a local folder.

If users modified data or artifacts after the last maintenance window, Service Administrators should perform the appropriate export operations and then download the resulting snapshot to a local folder. You can upload and import the saved snapshot into the relocated environment.

For Services Other Than Narrative Reporting

See Backing Up the Maintenance Snapshot for instructions to download the maintenance snapshot.
Use these steps to back up an environment.

- Create a snapshot using these information sources:
  - `exportsnapshot` command in *Working with EPM Automate for Oracle Enterprise Performance Management Cloud*
  - Exporting Artifacts in *Administering Migration for Oracle Enterprise Performance Management Cloud*

- Download snapshots using these information sources:
  - `downloadfile` command in *Working with EPM Automate for Oracle Enterprise Performance Management Cloud*
  - Downloading Snapshots from the Service in *Administering Migration for Oracle Enterprise Performance Management Cloud*

For Narrative Reporting

Use the `download_dbsnapshot` File Transfer Utility command to download the backup snapshot to a local computer. See "Using the File Transfer Utility" in *Administering Narrative Reporting*.

Exporting Users and Roles from the Current Identity Domain

**Note:**
This step is required for Narrative Reporting only.

Identity Domain Administrators use My Services to export users from the current identity domain.

To export user information:

1. Sign in to My Services as an Identity Domain Administrator. See *Accessing My Services* for instructions.
2. Click **Users**.
3. Ensure that **All Roles** is selected as the **Show** filter.
4. Click **Export**.
5. Save **users.CSV** in a folder on a local computer.

Scheduling the Daily Maintenance Process

Completing relocation tasks in Oracle Cloud prevents everyone from accessing the service until after the next scheduled maintenance of the environment is complete. Completing relocation tasks in Oracle Cloud takes only a few minutes.

To speed up the relocation process, a Service Administrator should reschedule the daily maintenance process for the environment to start at the beginning of the hour after relocation tasks are complete. If you are too close to the beginning of the next hour when you start the relocation tasks in Oracle Cloud, schedule daily maintenance to start at the hour after that. See *Setting Service Maintenance Time* for instructions.
Completing Relocation Tasks in Oracle Cloud

Oracle Cloud Account Administrators use the instructions available in Relocating a Service Entitlement to Another Identity Domain in Managing and Monitoring Oracle Cloud to relocate an environment.

Completing relocation tasks in Oracle Cloud takes only a few minutes. Oracle Cloud sends an email to Service Administrators when the process is complete.

**Note:**
You can continue with the remaining tasks only after the next daily maintenance of the environment is complete. See Scheduling the Daily Maintenance Process.

Importing Users into the Target Identity Domain and Assigning Roles

**Note:**
Complete this step only for Narrative Reporting. Other services do not require this step.

After the daily maintenance process is complete, an Identity Domain Administrator imports users from the user export file into the target identity domain.

Users that exist in the target identity domain are not re-created during the user import process. Such users need only be provisioned with their original roles. New users that were added to the target identity domain must also be provisioned.

Additional information is available in Getting Started with Oracle Cloud:

- Importing a Batch of User Accounts
- Assigning One Role to Many Users

To import users in to the target identity domain and assign roles:

1. Sign in to My Services as an Identity Domain Administrator. See Accessing My Services for instructions. Be sure to sign into the target identity domain.
2. Click Users.
3. Click Import.
4. In Import Users, click Browse and select the users export file (users.CSV) that you saved to a local folder.
5. Click Import.
   The user import process is not instantaneous.
6. After the user accounts are available in the Identity Domain Administrator, provision the users with roles belonging to the relocated environment.
To grant predefined service roles to many users at once, you import role upload files, one for each predefined role. See "Assigning One Role to Many Users" in *Getting Started with Oracle Cloud*.

## Importing Maintenance Snapshot into the Relocated Environment

Use one of the following to import the maintenance snapshot:

- For Services Other Than Narrative Reporting
- For Narrative Reporting Only

**Note:**

Delete the current application from the environment before importing maintenance snapshot.

### For Services Other Than Narrative Reporting

A Service Administrator who is also assigned the Identity Domain Administrator role uses the EPM Automate to import users, role assignments, and artifacts from the maintenance snapshot into the relocated environment.

See "Command Reference" in *Working with EPM Automate for Oracle Enterprise Performance Management Cloud* for detailed information on the commands used in this discussion.

To import the maintenance Snapshot:

1. Launch the EPM Automate. See these topics in *Working with EPM Automate for Oracle Enterprise Performance Management Cloud*:
   - Running EPM Automate: Windows
   - Running EPM Automate: Linux
2. Using the `login` command, sign in to the relocated environment in the new identity domain as a Service Administrator who also has the Identity Domain Administrator role:

   **Examples:**
   ```
   • epmautomate login USERNAME PASSWORD URL IDENTITYDOMAIN
   • epmautomate login USERNAME PASSWORD_FILE URL IDENTITYDOMAIN
   ```

3. Execute a command similar to the following to upload artifacts and data from the snapshot; for example, Artifact Snapshot:

   ```
   epmautomate importsnapshot "Artifact Snapshot"
   userPassword=ExamplePwd1 resetPassword=true
   ```

4. Sign out of the service:

   ```
   epmautomate logout
   ```
For Narrative Reporting Only

Use the `upload_dbsnapshot` File Transfer Utility command to upload the backup snapshot to the relocated environment. See “Using the File Transfer Utility” in *Administering Narrative Reporting.*

Emailing Access Details

After testing the relocated environment, a Service Administrator should email all users to provide them the URL to access the environment in the new identity domain.

If you use the Simplified Interface of Planning, users must use a URL similar to the following to access the relocated environment:

`https://env_name-domain.epm.data_center_region.oraclecloud.com/epmcloud`

For example, `https://example-12345678.epm.us2.oraclecloud.com/epmcloud`

This replaces the following redirect URL format, which you may have previously used:

`https://env_name-domain.us2.oraclecloud.com/workspace`

**Note:**

If the environment is not set up for SSO, Oracle Cloud Administrator (`oraclecloudadmin_ww@oracle.com`) sends an email to users whose accounts are re-created in the target identity domain. This email contains the user name and a temporary password to access the environment in the new identity domain.

The Service Administrator should also ask users to modify any bookmarks or shortcuts they may have, so that they point to the new service URL.

**Note:**

After relocating an environment, be sure to update the information, such as the identity domain, user name, and password, in batch files or scripts that you use to perform routine maintenance tasks.

Managing Cross-Subscription Connections

Service Administrators can set up Cross-Subscription Connections that enable users to navigate across Oracle Enterprise Performance Management Cloud environments to create unified business process flows across multiple environments.

Cross-environment navigation flows allow users of multiple EPM Cloud environments to sign into one environment, and then seamlessly navigate to others without going through additional authentication processes. Service Administrators can create mashups of artifacts from various environments into a single unified business process flow for their users. Clusters, cards, and tabs can be brought together into a single flow.
These cards and tabs can contain forms, reports dashboards from various applications.

Watch this video for an overview of customizing Workflow in EPM Cloud.

**Overview Video**

**Considerations**

- Cross-Subscription Connections can be created in the following services only:
  - Planning
  - Planning Modules
  - Financial Consolidation and Close
  - Tax Reporting

- All EPM Cloud environments can be accessed from these source connections. Cross-Subscription Connections can be created between environments of the same service type. Only connections where environments are in the same identity domain within the same data center are supported.

**Note:**

- Connections across environments that use different identity domains within the same data center is not currently supported.
- Applications must be of the same version. For example, you cannot set up connections between a 19.09 Planning application and a 19.08 Financial Consolidation and Close application.

For detailed information on setting up and using cross-environment navigation, see the Administration Guide of the source service in which you want to configure links for navigation flow. For troubleshooting information, see Handling EPM Cloud Connections Issues in *Oracle Enterprise Performance Management Cloud Operations Guide*.
6

Back up and Restoring an Environment
Using the Maintenance Snapshot

Oracle uses Artifact Snapshot to restore artifacts and data. This snapshot is created by the daily maintenance process.

In This Section:
• Overview of the Maintenance Snapshot
• For Services Other Than Narrative Reporting
  – Backing up the Maintenance Snapshot
  – Restoring Application Artifacts and Data from a Snapshot
• For Narrative Reporting Only
  – Saving Backup Snapshots
  – Restoring from a Backup

Overview of the Maintenance Snapshot

Every day, during the operational maintenance of the environment, Oracle backs up the content of the environment to create a maintenance snapshot, named Artifact Snapshot, of existing artifacts and data.

Service Administrators can use the maintenance snapshot to recover artifacts and data; for example, form definitions, reports, and so on, from the previous day that were deleted from the service after the last operational maintenance window. They can also, if needed, use it to restore the environment to the state it was in during the last operational maintenance. See Setting Service Maintenance Time.

Because Oracle stores only the snapshots created in the most recent maintenance window, the artifacts and data available for restoration depend on their state during the last maintenance window. Maintenance snapshots are created primarily to restore your environment in the case of a catastrophic failure.

Oracle recommends that you download the maintenance snapshots regularly to a local machine. Service Administrators are responsible for backing up the maintenance snapshot and then restoring the service environment if needed.

Files and snapshots that you create or upload to an environment are deleted after 60 days. The daily maintenance process monitors the environment and automatically removes snapshots older than 60 days. If the total size of all snapshots still exceeds 150 GB, it deletes snapshots from the last 60 days, oldest first, until the total size of snapshots is less than 150 GB. The daily maintenance snapshot, irrespective of its size, is always retained. If your maintenance snapshot is larger than 150 GB, then only the maintenance snapshot is retained; all other snapshots are deleted.

Data Management process log files are retained for seven days only.
Note:

- An environment does not create a maintenance snapshot if it has not been in use since the last maintenance window. If an environment has not been in use for 14 days, however, a new maintenance snapshot is created.
- Generally, you can migrate maintenance snapshots from the test environment to the production environment and vice versa.

**For Account Reconciliation only:** Account Reconciliation does not support migration of snapshots from the latest service update to an earlier service update (for example, when moving snapshots between test and production environments during the window when the test environment is upgraded before the production environment.)
- You can create a backup of your environment at any time by exporting artifacts using Migration. See "Backing up Artifacts and Applications" in *Administering Migration for Oracle Enterprise Performance Management Cloud*.

The daily maintenance snapshot is stored in the environment.

**These Artifacts are Not Included in the Maintenance Snapshot**

- Data Management data that is not managed by Migration.
- Files that were uploaded to the environment, including snapshots that you uploaded.
- Files that you created by exporting artifacts from the environment.
- **For services other than Financial Consolidation and Close:** Audit records available in the environment. Audit records of Financial Consolidation and Close are included in the maintenance snapshot.

**For Services Other Than Narrative Reporting**

You can download the daily maintenance snapshot to a local computer manually from the Migration screen or automatically by using the EPM Automate.

**Backing up the Maintenance Snapshot**

**Automating the Download of the Maintenance Snapshot**

To automate the downloading of the snapshot, you create a script file containing the required EPM Automate commands, and schedule it (for example, using Windows Scheduler or Linux CRON job) to run after the daily maintenance of the environment is complete. See "Scenario 8: Backing up Application Snapshot to a Computer" in *Working with EPM Automate for Oracle Enterprise Performance Management Cloud* for a sample Windows script that you can repurpose to download the artifact snapshot.

**Manually Downloading the Maintenance Snapshot**

To manually download the artifact snapshot:
1. Access the environment as a Service Administrator. See Accessing EPM Cloud.

2. Complete a step:
   - Click **Application** and then **Migration**.
   - **Oracle Enterprise Data Management Cloud only**: Click **Migration**.
   - **Profitability and Cost Management only**: Click **Console** and then (Migration).

3. Click **Snapshots**.

4. Click ☀ (Actions) next to **Artifact Snapshot**, and then select **Download**.

5. Save the artifact snapshot (**Artifact Snapshot.zip**) to the local computer.

Restoring Application Artifacts and Data from a Snapshot

You can restore application artifacts and data from previous snapshots. For example, you can restore the artifacts and data to the state they were in a few days ago by restoring them from a snapshot that you backed up to a local machine.

Before restoring application artifacts, you should upload the source snapshot to the Oracle Enterprise Performance Management Cloud environment. Snapshots that you create or upload to the service are stored for 60 days, after which they are automatically deleted. See these sources for information on uploading snapshots to an environment:

- The EPM Automate `uploadfile` command in *Working with EPM Automate for Oracle Enterprise Performance Management Cloud*
- "Uploading Archives to the Service" in *Administering Migration for Oracle Enterprise Performance Management Cloud*

To restore artifacts from a snapshot:

1. Access the environment as a Service Administrator. See Accessing EPM Cloud.

2. Complete a step:
   - Click **Application** and then **Migration**.
   - **Oracle Enterprise Data Management Cloud only**: Click **Migration**.
   - **Profitability and Cost Management only**: Click **Console** and then (Migration).

3. Click **Snapshots**.

4. Select the snapshot that you want to use as the source to restore artifacts.
   
   - **To restore all artifacts of a specific component**:
     a. Expand the snapshot, and then click a component name; for example **HP-Vision** to list artifacts of the Vision sample application included in the snapshot.
     b. Click **Import**.
   
   - **To restore specific artifacts of service components**:
     a. Expand the snapshot, and then click a component name; for example **HP-Vision** to access a list of artifacts of the Vision sample application included in the snapshot.
b. In **Artifact List**, expand the list of available artifacts, and then select the artifacts you want to restore.

c. Click **Close** to return to **Artifact Snapshots**.

d. **Optional:** Repeat the preceding steps to select artifacts from other components included in the snapshot.

5. Click **(Selected Artifacts)**, and then verify the list of artifacts selected for export.

6. Click **Actions**, and then select **Import**.

7. Click **OK**.

The Migration Status Report opens. Click **Refresh** to verify that the operation completes without errors. Click **Cancel** to close the report.

---

### For Narrative Reporting Only

Narrative Reporting uses the File Transfer Utility to perform backup and restore activities.

For detailed information on this utility, see "Using the File Transfer Utility" in *Administering Narrative Reporting*.

---

**Note:**

Before you restore your service from a backup snapshot, make sure the destination service is the same release or newer. You cannot restore a backup snapshot into a service that has an older release. You can confirm the version from the **Settings and Action** menu in Home page.

---

### Saving Backup Snapshots

A saved snapshot allows you to restore an environment to a specific point.

A saved snapshot may be used to provide a specific restore point. For example,

- The state of the system immediately when going live, or immediately after a critical point, like the finalization of a quarterly reporting period. In this case, the snapshot would be restored if you ever want to further review or investigate prior activities.

- A saved snapshot could also be used if you discover that something went wrong prior to the most recent snapshot. You can select one of the snapshots from your local file system that you saved in order to restore the service to a known state.

To download the backup snapshot using the File Transfer Utility:

1. Open a Command Prompt window and navigate to the folder where the File Transfer Utility is installed.

2. Execute the following command:

   eprcsct1 operation=download_dbsnapshot secret=SECRET
   tenantid=TENTANTID user=USER password=PASSWORD file=XML_FILE_PATH,

   where:

   - **secret** is a phrase that is used to encrypt the backup.
• tenantid is the name of the identity domain that services the environment.
• user and password are the Oracle Enterprise Performance Management Cloud credentials of the Service Administrator who is downloading the backup.
• file is the absolute path, including file name, for storing the downloaded backup.

For example, `eprcsctl operation=download_dbsnapshot
secret=myencryptionphrase tenantid=mydomain user=johndoe password=pwd
file=c:\dbdownload.xml`

Restoring from a Backup

Application restoration can be completed either through the Settings on the Home page or by using the File Transfer Utility.

When you restore a backup snapshot, your system returns to that prior state. Changes that occurred after the backup are not reflected in the restored system.

Restore will take place during the next daily maintenance, which you may reschedule so that it starts soon after you upload the backup snapshot. If daily maintenance includes restoring an application from a backup, the maintenance process may take more than one hour. The additional time requirement varies with the size of the snapshot being restored. See Setting Service Maintenance Time.

Note:

From the Daily Maintenance screen, a Service Administrator can restore an environment using the current maintenance snapshot. To access this screen, select Daily Maintenance from the Home page.

To restore an environment using a backup snapshot that you downloaded:

1. Open a Command Prompt window and navigate to the folder where the File Transfer Utility is installed.
2. Execute the following command to upload the snapshot and to schedule it for restoration during the next scheduled maintenance of the environment.

   `eprcsctl operation=upload_dbsnapshot secret=SECRET tenantid=TENTANTID
   user=USER password=PASSWORD file=XML_FILE_PATH`, where:

   • secret is a phrase that is used to encrypt the backup.
   • tenantid is the name of the identity domain that services the environment.
   • user and password are the Oracle Enterprise Performance Management Cloud credentials of the Service Administrator who is uploading the backup.
   • file is the absolute path, including file name, from where the backup is to be uploaded.

For example, `eprcsctl operation=upload_dbsnapshot
secret=myencryptionphrase tenantid=mydomain user=johndoe password=pwd
file=c:\dbdownload.xml`
Setting Up EPM Cloud Environments

Setup tasks can be performed for an Oracle Enterprise Performance Management Cloud environment include setting the daily maintenance and content update start time, rebranding, and configuring SPF record for email verification.

In This Section:

- Understanding Updates to an Environment and Viewing Readiness Information
- Setting Service Maintenance Time
- Setting Content Update Start Time
- Monitoring Your Service
  - Using Activity Reports and Access Logs to Monitor Usage
  - Using the Role Assignment Report to Monitor Users
  - Monitoring Environments Using Oracle Cloud Applications
  - Monitoring Metrics in Oracle Cloud Portal
- Helping Oracle Collect Diagnostic Information Using the Provide Feedback Utility
  - Submitting Feedback Using the Provide Feedback Utility
  - Disabling Feedback Notification
- Rebranding EPM Cloud Environments
- Understanding Encryption Levels and Session Timeout
- Configuring SPF Record for Oracle Cloud Email Verification
- Retrieving Data After Service Termination

Understanding Updates to an Environment and Viewing Readiness Information

Generally, Oracle releases a patch containing bug fixes, code optimization, and feature updates on the first Friday of the month. Oracle applies this patch to the test environment of the service during the next Daily Maintenance window following a patch release. Typically, production environments are patched on the third Friday of the month.

Monthly Updates to Environments

Oracle notifies Service Administrators of the updates included in each patch. For minor patch releases, Oracle typically provides one week advance notification before patching the test environment. For major updates, Oracle provides a two-month advance notification.
Viewing Readiness Information

A document that provides detailed information about the currently installed service update is posted on the Oracle Cloud Release Readiness website. Information that may be available at this website includes announcements and new features, changes in behavior, and fixed defects.

Note:
You can open the Oracle Cloud Release Readiness website directly by going to https://cloud.oracle.com/saas/readiness/overview.

To access readiness information from the service:

1. Access an environment. See Accessing EPM Cloud.
2. On the Home page, access Settings and Actions by clicking your user name at the top right corner of the screen.
3. Select About and then Version.
   Oracle Cloud Release Readiness website is displayed.
5. Click Enterprise Performance Management, and then the service type, for example, Planning & Budgeting.

Setting Service Maintenance Time

Each environment requires up to one hour every day to perform routine maintenance. Service Administrators can select (and change) the most convenient time to start the maintenance window.

In addition to routine maintenance, Oracle applies required patches (for example, monthly updates) to the environment and creates maintenance snapshots and Activity Reports during the maintenance window.

The new maintenance snapshot replaces the previous snapshot. Oracle recommends that you download the snapshot daily to backup the environment. See Backing Up and Restoring an Environment Using the Maintenance Snapshot.

Because the environment is not available to users during the maintenance window, the Service Administrator should identify a one-hour period when no one uses the service. Any connected user will be logged off and will lose unsaved data.

Note:
To allow users to save their data, Oracle Enterprise Performance Management Cloud displays a notice of impending maintenance 15 minutes before the maintenance process starts.
The default maintenance start time is between 10:00 p.m. and 1:00 a.m. local time of the data center that hosts your environment. If you do not reset the default start time for an environment, Oracle randomizes it to start between 10:00 p.m. and 1:00 a.m. local time of the data center. After you select a maintenance start time, Oracle honors your selection.

Some services may perform additional maintenance operations. For example, Planning Modules, Account Reconciliation, and Financial Consolidation and Close may require additional maintenance time for content upgrade. EPM Cloud environments are available only to Service Administrators during such maintenance periods.

Note:
Additionally, because of planned daily maintenance, the status of the environment in My Services console is always displayed as Planned Maintenance (in yellow) even if your environment has no other planned maintenance.

To set the maintenance start time:
1. Access an environment. See Accessing EPM Cloud.
2. Click Tools and then Daily Maintenance.
   Narratives Reporting only: Click Daily Maintenance.
3. Select the time zone of your data center.
4. In Start Time, select the time when the maintenance process should start.
5. Click Apply.

Setting Content Update Start Time

Oracle Enterprise Performance Management Cloud business processes and applications may, sometimes, require a content update to accommodate the changes introduced during the daily maintenance of an environment.

What is Content Update?
Content update propagates the changes introduced during the daily maintenance of an environment. If a content update is required, Oracle creates and schedules a content
update job, which will, by default, be executed 12 hours after the daily maintenance is completed. All activities in the environment are suspended while content update is in progress. If other jobs are active in the environment when the content update job is scheduled to start, the content update job waits for three hours after which it is rescheduled for the next day. If a similar situation prevails at the content update scheduled start time on the next day, the update job is forcibly executed during the next daily maintenance.

**Note:**

Self-service content update is supported only for Planning Modules, Oracle Sales Planning Cloud, and Oracle Strategic Workforce Planning Cloud business processes.

Content update for Financial Consolidation and Close and Tax Reporting business processes is performed immediately after completing daily maintenance.

Service Administrators can determine when content update processes starts by specifying an offset in relation to the daily maintenance start time. You can schedule it to begin any time within a 3 to 12 hour window after daily maintenance start time. Content update can be deferred for a maximum of 12 hours. Oracle will create and schedule a new content update job based on your setting.

Because Oracle performs a cube refresh after content update, application customizations; for example, incomplete changes to the outline and metadata, may cause the content update to fail. In such cases, a Service Administrator should sign in to the environment and remove the customizations or complete the changes that caused the cube refresh to fail. If content update fails, the environment becomes inaccessible using REST APIs and the EPM Automate.

If a Service Administrator signs into an environment for which content update is scheduled, a screen indicating the scheduled content update is displayed. From this screen, the Service Administrator can start the content update or schedule it for later.

**Note:**

To view the progress and details of the content update process, use the Jobs console, which you can access by clicking Jobs in the Application cluster in the Home page.

To specify content update start time:

1. Access an environment as a Service Administrator.
2. Click Tools, then Daily Maintenance, and then Upgrade.
3. Using Hours and Mins drop down lists, select the offset time for starting the upgrade. This offset is in relation to the daily maintenance start time.

   If daily maintenance is in progress at the content update start time, the environment will wait for the maintenance process to end before starting content update.
4. To always start the content update at the default update start time, select **In the future, automatically update the application content.**

5. Click **Save.**

**Monitoring Your Service**

You use the Activity Report and Access Logs to monitor what is happening in Oracle Enterprise Performance Management Cloud environments.

**Related Topics**

- Using Activity Reports and Access Logs to Monitor Usage
- Using the Role Assignment Report to Monitor Users
- Monitoring Environments Using Oracle Cloud Applications
- Monitoring Metrics in Oracle Cloud Portal

**Using Activity Reports and Access Logs to Monitor Usage**

Oracle Enterprise Performance Management Cloud retains Activity Reports and Access Logs for the last 60 days only. Oracle recommends that you download and create backup copies on a local computer to analyze them for historical trends.

**Note:**

The information in this section is not applicable to these services:

- Oracle Enterprise Data Management Cloud
- Narrative Reporting

Activity Reports are generated and stored in Narrative Reporting server. While Activity Reports are not accessible from Narrative Reporting screens, they can be downloaded using the `downloadFile EPM Automate` command.

You can generate a System Audit log, a CSV file, to identify changes to the service over a period of time. See "Performing an Audit" in *Administering Narrative Reporting* for detailed information.

**About the Activity Report**

The Activity Report, which is automatically generated during the maintenance process, enables Service Administrators to understand application usage. It also helps streamline application design by identifying calculation scripts and user requests that impact application performance. Two versions of the report; an HTML version and a JSON version, are available.

Oracle Enterprise Performance Management Cloud generates an additional Activity Report each time a user submits a feedback using the Provide Feedback Utility. This report, additionally, displays information that the user submitted, for example, screen shots and problem description.
Note:
The JSON version of the Activity Report is not accessible from the service. Use the downloadfile EPM Automate command to download it.

Service Administrators use these reports to identify problems faced by users and to compare service usage and performance to those available in a report from the past. Information about these areas is available:

- Jobs in the Last Hour
- User Information
- Interface Usage and Service Response Data
- Essbase Statistics
- Calculation Script Statistics
- Manual Database Access Information
- Business Rules Information
- Application Design Information
- Most Recent Metadata Validation Errors and Warnings
- Top 5 Consolidation and Translation Jobs by Duration
- CPU and Memory Usage Statistics
- Browser, Smart View, and Excel Usage Information

Note:
Information available in the Activity Report depends on the components used. For example, the report will not contain Oracle Smart View for Office statistics if no user used it to access data in the course of the day.

Jobs in the Last Hour

This information is available only in an Activity Report generated when a user submits a feedback.

<table>
<thead>
<tr>
<th>Job Console Records in the Last Hour</th>
</tr>
</thead>
<tbody>
<tr>
<td>Start Time/Duration (UTC)</td>
</tr>
<tr>
<td>---------------------------</td>
</tr>
<tr>
<td>18 : 01 : 02</td>
</tr>
<tr>
<td>18 : 01 : 02</td>
</tr>
<tr>
<td>18 : 01 : 02</td>
</tr>
</tbody>
</table>

User Information

User information available in the report includes the following:

- Number of users who accessed the service.
In addition to the average usage duration for the number of users on a specific day, the report presents information on the number of users who logged on each day over the last week, users over the last seven days, and users over the last 30 days.

### Number of Users

<table>
<thead>
<tr>
<th>Metric</th>
<th>08/02</th>
<th>08/03</th>
<th>08/04</th>
<th>08/05</th>
<th>08/06</th>
<th>08/07</th>
<th>Today</th>
</tr>
</thead>
<tbody>
<tr>
<td>Users</td>
<td>26</td>
<td>25</td>
<td>27</td>
<td>27</td>
<td>27</td>
<td>-</td>
<td>22</td>
</tr>
<tr>
<td>Users Last 7 Days</td>
<td>35</td>
<td>36</td>
<td>41</td>
<td>45</td>
<td>49</td>
<td>-</td>
<td>51</td>
</tr>
<tr>
<td>Users Last 30 Days</td>
<td>35</td>
<td>36</td>
<td>41</td>
<td>45</td>
<td>49</td>
<td>-</td>
<td>52</td>
</tr>
<tr>
<td>Average Duration (Hour:Min)</td>
<td>00:56</td>
<td>00:57</td>
<td>00:53</td>
<td>00:53</td>
<td>00:53</td>
<td>-</td>
<td>00:28</td>
</tr>
</tbody>
</table>

You can use this information to determine if there is a correlation between the number of users and the performance of your environment.

- List of feedbacks that were submitted to Oracle. This section helps you identify some of the issues that users faced.

### User Provided Feedbacks

<table>
<thead>
<tr>
<th>Time</th>
<th>User</th>
<th>Feedback</th>
</tr>
</thead>
<tbody>
<tr>
<td>17:54:32</td>
<td>janedoe</td>
<td>Feedback submitted in production</td>
</tr>
<tr>
<td>17:52:40</td>
<td>janedoe</td>
<td>Feedback submitted in production</td>
</tr>
</tbody>
</table>

- Number of unique users that used the environment for different ranges of durations.
• Top 10 most active users based on usage duration.

<table>
<thead>
<tr>
<th>Top 10 Most Active Users by Usage Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>User</td>
</tr>
<tr>
<td>------</td>
</tr>
<tr>
<td>user0032</td>
</tr>
<tr>
<td>user0022</td>
</tr>
<tr>
<td>user0023</td>
</tr>
<tr>
<td>user0025</td>
</tr>
<tr>
<td>user0029</td>
</tr>
<tr>
<td>user003</td>
</tr>
<tr>
<td>user002</td>
</tr>
<tr>
<td>user005</td>
</tr>
<tr>
<td>user0092</td>
</tr>
<tr>
<td>user0099</td>
</tr>
</tbody>
</table>

• Top 10 least active users based on usage duration.

<table>
<thead>
<tr>
<th>10 Least Active Users by Usage Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>User</td>
</tr>
<tr>
<td>------</td>
</tr>
<tr>
<td>user300</td>
</tr>
<tr>
<td>user200</td>
</tr>
<tr>
<td>user500</td>
</tr>
<tr>
<td>user0092</td>
</tr>
<tr>
<td>user0099</td>
</tr>
<tr>
<td>user0032_1</td>
</tr>
<tr>
<td>user0022_1</td>
</tr>
<tr>
<td>user0023_1</td>
</tr>
<tr>
<td>user0025_1</td>
</tr>
<tr>
<td>user0029_1</td>
</tr>
</tbody>
</table>

Interface Usage and Service Response Data

The Activity Report presents the following information on user interface requests and service response:

• Percentage of UI requests that took more than 2 seconds to finish.

A UI request is a user action such as signing in, loading data, opening or saving forms, and validating rules. The section on the top 30 worst performing user actions identifies the user, duration of the action, the activity that the user was performing, and the screen that the user was on.
• Top 7 requests that took the most time to complete.

<table>
<thead>
<tr>
<th>Total Duration (Min:Sec)</th>
<th>Screen</th>
<th>Action</th>
<th>Executions</th>
<th>Average Duration (Min:Sec)</th>
<th>Min Duration (Min:Sec)</th>
<th>Max Duration (Min:Sec)</th>
</tr>
</thead>
<tbody>
<tr>
<td>4283:18</td>
<td>Planning</td>
<td>Application Retrieve</td>
<td>61</td>
<td>70:13</td>
<td>00:00</td>
<td>230:20</td>
</tr>
<tr>
<td>4095:49</td>
<td>Unknown</td>
<td>Unknown</td>
<td>3,035</td>
<td>01:21</td>
<td>00:00</td>
<td>554:01</td>
</tr>
<tr>
<td>632:36</td>
<td>Smart View</td>
<td>Launch Business Rule</td>
<td>210</td>
<td>03:01</td>
<td>03:00</td>
<td>03:04</td>
</tr>
<tr>
<td>170:40</td>
<td>Smart View</td>
<td>List Run Time Prompts</td>
<td>362</td>
<td>00:28</td>
<td>00:00</td>
<td>89:47</td>
</tr>
<tr>
<td>21:22</td>
<td>Other</td>
<td>Other</td>
<td>62,292</td>
<td>00:00</td>
<td>00:00</td>
<td>00:07</td>
</tr>
<tr>
<td>12:06</td>
<td>Smart View</td>
<td>Save Form</td>
<td>30</td>
<td>00:24</td>
<td>00:00</td>
<td>04:32</td>
</tr>
<tr>
<td>06:13</td>
<td>Smart View</td>
<td>Open Form</td>
<td>355</td>
<td>00:01</td>
<td>00:00</td>
<td>00:24</td>
</tr>
</tbody>
</table>

• Top 15 user interface requests that were executed most frequently.
• Top 30 user interface actions that took more than 2 seconds to complete. By analyzing this data, you can identify optimizations that can improve performance.

<table>
<thead>
<tr>
<th>Execution</th>
<th>Screen</th>
<th>Action</th>
<th>Total Duration (Min:Sec)</th>
</tr>
</thead>
<tbody>
<tr>
<td>21,274</td>
<td>Smart View</td>
<td>List Documents</td>
<td>03:16</td>
</tr>
<tr>
<td>9,790</td>
<td>Smart View</td>
<td>Get Form Instructions</td>
<td>01:36</td>
</tr>
<tr>
<td>7,640</td>
<td>Smart View</td>
<td>Get Job Details</td>
<td>03:18</td>
</tr>
<tr>
<td>4,540</td>
<td>Smart View</td>
<td>Connect to Provider</td>
<td>01:14</td>
</tr>
<tr>
<td>4,184</td>
<td>Smart View</td>
<td>Get Task List</td>
<td>01:02</td>
</tr>
<tr>
<td>3,035</td>
<td>Unknown</td>
<td>Unknown</td>
<td>00:55:49</td>
</tr>
<tr>
<td>2,533</td>
<td>Smart View</td>
<td>Open Application</td>
<td>01:12</td>
</tr>
<tr>
<td>2,034</td>
<td>Smart View</td>
<td>List Applications</td>
<td>00:20</td>
</tr>
<tr>
<td>2,034</td>
<td>Smart View</td>
<td>List Servers</td>
<td>00:34</td>
</tr>
<tr>
<td>1,744</td>
<td>Smart View</td>
<td>Open Cube</td>
<td>00:16</td>
</tr>
<tr>
<td>874</td>
<td>Smart View</td>
<td>List Cubes</td>
<td>00:09</td>
</tr>
<tr>
<td>672</td>
<td>Smart View</td>
<td>Adhoc Get Default Grid</td>
<td>00:56</td>
</tr>
<tr>
<td>672</td>
<td>Smart View</td>
<td>Get Available Services</td>
<td>00:10</td>
</tr>
<tr>
<td>672</td>
<td>Smart View</td>
<td>Get Default POV</td>
<td>00:07</td>
</tr>
<tr>
<td>684</td>
<td>Smart View</td>
<td>List Task Lists</td>
<td>00:06</td>
</tr>
</tbody>
</table>

• Average service response time every hour for the last 24 hours.
• Number and duration of interface requests each hour.
Essbase Statistics

The following Essbase-related data is available:

- Number and type of Essbase operations each hour.

- Duration of Essbase operations each hour.

- Top 10 Essbase queries that were executed for the longest durations.
Top 10 most frequently run Essbase queries.

Top 10 Essbase Queries by Duration

<table>
<thead>
<tr>
<th>Total Duration (Min:Sec)</th>
<th>Essbase Query</th>
</tr>
</thead>
<tbody>
<tr>
<td>07:11</td>
<td>Ap: Vert_10.Price.FY19.KP_1000.[Kombo] [E_1005], M_3101, [Total Room Type &amp; Front Office][B_1001], [Local Currency][Budget_A_361001], Local...</td>
</tr>
<tr>
<td>04:24</td>
<td>SELECT [A_361005][A_360001][A_361002][A_361000][A_361001][A_361011][A_361011][A_361012][A_361012][A_361020][A_361020][A_361051][A_361062][A_361062][A_361070][A_361070][...</td>
</tr>
<tr>
<td>02:32</td>
<td>Ap: Vert_10.Price.FY19.KP_1000.[Kombo] [E_1005], M_3101, [Total Room Type &amp; Front Office][B_1001], [Local Currency][Budget_A_361001], Local...</td>
</tr>
</tbody>
</table>

Top 10 Essbase Queries that took over 15 seconds to execute.

Top 10 Essbase Queries by Execution

<table>
<thead>
<tr>
<th>Executions</th>
<th>Total Duration (Min:Sec)</th>
<th>Essbase Query</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>04:24</td>
<td>SELECT [A_361005][A_360001][A_361002][A_361000][A_361011][A_361011][A_361012][A_361012][A_361020][A_361020][A_361051][A_361062][A_361062][A_361070][A_361070][...</td>
</tr>
<tr>
<td>4</td>
<td>01:06</td>
<td>Ap: Vert_10.Price.FY19.KP_1000.[Kombo] [E_1005], M_3101, [Total Room Type &amp; Front Office][B_1001], [Local Currency][Budget_A_361001], Local...</td>
</tr>
<tr>
<td>1</td>
<td>07:11</td>
<td>Ap: Vert_10.Price.FY19.KP_1000.[Kombo] [E_1005], M_3101, [Total Room Type &amp; Front Office][B_1001], [Local Currency][Budget_A_361001], Local...</td>
</tr>
</tbody>
</table>

Top 10 Worst Performing Essbase Queries over 15 seconds

<table>
<thead>
<tr>
<th>Duration (Min:Sec)</th>
<th>Time</th>
<th>Essbase Query</th>
</tr>
</thead>
<tbody>
<tr>
<td>02:11</td>
<td>00:30:30</td>
<td>Ap: Vert_10.Price.FY19.KP_1000.[Kombo] [E_1005], M_3101, [Total Room Type &amp; Front Office][B_1001], [Local Currency][Budget_A_361001], Local...</td>
</tr>
<tr>
<td>00:48</td>
<td>05:45:00</td>
<td>Ap: Vert_10.Price.FY19.KP_1000.[Kombo] [E_1005], M_3101, [Total Room Type &amp; Front Office][B_1001], [Local Currency][Budget_A_361001], Local...</td>
</tr>
<tr>
<td>00:48</td>
<td>05:45:01</td>
<td>Ap: Vert_10.Price.FY19.KP_1000.[Kombo] [E_1005], M_3101, [Total Room Type &amp; Front Office][B_1001], [Local Currency][Budget_A_361001], Local...</td>
</tr>
</tbody>
</table>

Analyzing the Essbase queries listed in this section helps you optimize the process to improve performance.

Calculation Script Statistics

The Activity Reports contains the following information about calculation scripts that were executed in the environment:
• **Top 5 worst performing calculation scripts that took over one minute to execute.**

<table>
<thead>
<tr>
<th>Duration (Min:Sec)</th>
<th>Begin Time</th>
<th>End Time</th>
<th>Context</th>
<th>Calc Script Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>22:23</td>
<td>05:01:46</td>
<td>05:23:11</td>
<td>CalcScript: Forecast_Calculated</td>
<td>FRCL_15027; Fctst_11_11, FY18, Vrlm_inp, &quot;Local Currency&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>FCT=&quot;1&quot;, @Ref lecturer=&quot;TotalChart&quot;, @()</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;Room Furniture&quot; TO A_201515=&quot;None&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;POS Furniture&quot; TO A_261085=&quot;None&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;Room Equipment&quot; TO A_2610251=&quot;None&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;Laundry Equipment&quot; TO A_2610265=&quot;None&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;Housekeeping Items&quot;</td>
</tr>
<tr>
<td>21:38</td>
<td>05:04:11</td>
<td>05:25:43</td>
<td>CalcScript: Forecast_Calculated</td>
<td>FRCL_15027; Fctst_11_11, FY18, Vrlm_inp, &quot;Local Currency&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>FCT=&quot;1&quot;, @Ref lecturer=&quot;TotalChart&quot;, @()</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;Room Furniture&quot; TO A_201515=&quot;None&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;POS Furniture&quot; TO A_261085=&quot;None&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;Room Equipment&quot; TO A_2610251=&quot;None&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;Laundry Equipment&quot; TO A_2610265=&quot;None&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;Housekeeping Items&quot;</td>
</tr>
<tr>
<td>21:18</td>
<td>04:32:49</td>
<td>05:27:01</td>
<td>CalcScript: Forecast_Calculated</td>
<td>FRCL_15027; Fctst_11_11, FY18, Vrlm_inp, &quot;Local Currency&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>FCT=&quot;1&quot;, @Ref lecturer=&quot;TotalChart&quot;, @()</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;Room Furniture&quot; TO A_201515=&quot;None&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;POS Furniture&quot; TO A_261085=&quot;None&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;Room Equipment&quot; TO A_2610251=&quot;None&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;Laundry Equipment&quot; TO A_2610265=&quot;None&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>DATA::COPY &quot;Copex Value&quot;,&quot;Housekeeping Items&quot;</td>
</tr>
</tbody>
</table>

• **Top 10 calculation scripts by duration**

This table identifies the business rules that were executed for the longest duration. Available information includes the name of the calculation script, the number of times the script was run, and the duration.

<table>
<thead>
<tr>
<th>Calc Script</th>
<th>Execution</th>
<th>Average Duration (Min:Sec)</th>
<th>Min Duration (Min:Sec)</th>
<th>Max Duration (Min:Sec)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Export: OLU</td>
<td>2</td>
<td>11:45</td>
<td>09:53</td>
<td>13:38</td>
</tr>
<tr>
<td>Fctst_Task</td>
<td>30</td>
<td>00:22</td>
<td>00:08</td>
<td>00:44</td>
</tr>
<tr>
<td>Load GL Acctals Current Year</td>
<td>9</td>
<td>00:11</td>
<td>00:07</td>
<td>00:26</td>
</tr>
<tr>
<td>Load GL Acctals Current Year 7 Closed Month</td>
<td>50</td>
<td>00:04</td>
<td>00:01</td>
<td>00:05</td>
</tr>
<tr>
<td>Fctst_RoomsMainCalc</td>
<td>3</td>
<td>00:01</td>
<td>00:01</td>
<td>00:01</td>
</tr>
<tr>
<td>Fctst_BaseCateringMainCalc</td>
<td>4</td>
<td>00:01</td>
<td>00:01</td>
<td>00:01</td>
</tr>
<tr>
<td>Fctst_OtherOperatedPlan</td>
<td>8</td>
<td>00:00</td>
<td>00:00</td>
<td>00:00</td>
</tr>
<tr>
<td>Fctst_OutRevOthExpCalc</td>
<td>4</td>
<td>00:00</td>
<td>00:00</td>
<td>00:00</td>
</tr>
<tr>
<td>Fctst_OvheadPospOptUtiltiesExpCalc</td>
<td>2</td>
<td>00:00</td>
<td>00:00</td>
<td>00:00</td>
</tr>
<tr>
<td>Fctst_GLMSBenefitsCalc</td>
<td>18</td>
<td>00:00</td>
<td>00:00</td>
<td>00:00</td>
</tr>
</tbody>
</table>

• **Top 10 calculation scripts by execution.**
Manual Database Access Information

Manual access to the database by running SQL commands is prohibited except under emergency situations, for example, when an environment becomes unresponsive. The general process for addressing such emergencies involves Oracle responding to a service request filed on behalf of the subscriber. The service request should give explicit permission to Oracle to manually access the database to address issues. Statistics on manual access of the database available in the Manual SQL Executions section of the Activity Report includes the following:

- The time at which SQL commands were executed against the database
- The service request number based on which the database was manually accessed

### Top 10 Calc Scripts by Executions

<table>
<thead>
<tr>
<th>Executions</th>
<th>Calc Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>74</td>
<td>Weekly_Webform_Calculation</td>
</tr>
<tr>
<td>50</td>
<td>Load GL Actuals Current Year ? Closed Month</td>
</tr>
<tr>
<td>30</td>
<td>Fcst_Task</td>
</tr>
<tr>
<td>18</td>
<td>Fcst_GLMSEmphasisCalc</td>
</tr>
<tr>
<td>15</td>
<td>Weekly Task</td>
</tr>
<tr>
<td>9</td>
<td>Load GL Actuals Current Year</td>
</tr>
<tr>
<td>8</td>
<td>Fcst_OtherOperatedMain</td>
</tr>
<tr>
<td>4</td>
<td>Fcst_BanqCateringMainCalc</td>
</tr>
<tr>
<td>4</td>
<td>Fcst_OutRevOthExpCalc</td>
</tr>
<tr>
<td>3</td>
<td>Fcst_RoomsMainCalc</td>
</tr>
</tbody>
</table>

### Top 10 Worst Performing Calc Scripts

<table>
<thead>
<tr>
<th>Duration (Min:Sec)</th>
<th>Time (PST)</th>
<th>Application</th>
<th>Calc Script</th>
</tr>
</thead>
<tbody>
<tr>
<td>13:38</td>
<td>02:03:11</td>
<td>PROPPLAN</td>
<td>Data Export: OLU</td>
</tr>
<tr>
<td>09:53</td>
<td>01:48:44</td>
<td>PROPPLAN</td>
<td>Data Export: OLU</td>
</tr>
<tr>
<td>00:44</td>
<td>18:50:40</td>
<td>PROPPLAN</td>
<td>Fcst_Task</td>
</tr>
<tr>
<td>00:43</td>
<td>18:43:53</td>
<td>PROPPLAN</td>
<td>Fcst_Task</td>
</tr>
<tr>
<td>00:43</td>
<td>18:55:08</td>
<td>PROPPLAN</td>
<td>Fcst_Task</td>
</tr>
<tr>
<td>00:43</td>
<td>19:10:53</td>
<td>PROPPLAN</td>
<td>Fcst_Task</td>
</tr>
<tr>
<td>00:26</td>
<td>21:01:21</td>
<td>PROPPLAN</td>
<td>Fcst_Task</td>
</tr>
<tr>
<td>00:26</td>
<td>18:37:30</td>
<td>PROPPLAN</td>
<td>Load GL Actuals Current Year</td>
</tr>
<tr>
<td>00:24</td>
<td>19:25:47</td>
<td>PROPPLAN</td>
<td>Fcst_Task</td>
</tr>
<tr>
<td>00:22</td>
<td>19:05:11</td>
<td>PROPPLAN</td>
<td>Fcst_Task</td>
</tr>
</tbody>
</table>
• The SQL statements that were executed

This section of the report allows you to audit manual database activities. If you identify an unauthorized manual database access, add the information from this section to a service request so that Oracle can immediately investigate the incident and take remedial actions if needed.

Business Rules Information

The following information is available:

• Top 10 worst performing business rules that takes more than 30 seconds to run.

<table>
<thead>
<tr>
<th>Duration [Min:Sec]</th>
<th>Time (PST)</th>
<th>User</th>
<th>Business Rule</th>
<th>Run Time Prompts</th>
</tr>
</thead>
<tbody>
<tr>
<td>0:01:43</td>
<td>13:46:29</td>
<td>jhoes</td>
<td>Fct_Task</td>
<td>rbp_Emp “WA_Boca_Raton”</td>
</tr>
<tr>
<td>0:01:39</td>
<td>07:01:42</td>
<td>jhoes</td>
<td>Fct_Task</td>
<td>rbp_Emp “Bonnet_Creek_Complex”</td>
</tr>
<tr>
<td>0:01:36</td>
<td>13:38:16</td>
<td>jhoes</td>
<td>Fct_Task</td>
<td>rbp_Emp “WA_Boca_Raton”</td>
</tr>
<tr>
<td>0:01:28</td>
<td>09:55:29</td>
<td>jhoes</td>
<td>Fct_Task</td>
<td>rbp_Emp “Bonnet_Creek_Complex”</td>
</tr>
<tr>
<td>0:01:28</td>
<td>08:24:56</td>
<td>jhoes</td>
<td>End User Dacopy</td>
<td>rbp_Emp “36391_51-892” See More</td>
</tr>
<tr>
<td>0:01:23</td>
<td>15:53:40</td>
<td>jhoes</td>
<td>Fct_Task</td>
<td>rbp_Emp “La_Quinta”</td>
</tr>
<tr>
<td>0:01:22</td>
<td>15:10:54</td>
<td>jhoes</td>
<td>Fct_Task</td>
<td>rbp_Emp “La_Quinta”</td>
</tr>
<tr>
<td>0:01:22</td>
<td>15:43:53</td>
<td>jhoes</td>
<td>Fct_Task</td>
<td>rbp_Emp “La_Quinta”</td>
</tr>
<tr>
<td>0:01:22</td>
<td>16:55:09</td>
<td>jhoes</td>
<td>Fct_Task</td>
<td>rbp_Emp “La_Quinta”</td>
</tr>
</tbody>
</table>

• Business rules that take more than 3 seconds to run.

<table>
<thead>
<tr>
<th>Duration [Min:Sec]</th>
<th>Time (PST)</th>
<th>User</th>
<th>Form</th>
<th>Business Rule</th>
<th>Run Time Prompts</th>
</tr>
</thead>
<tbody>
<tr>
<td>0:00:03</td>
<td>07:18:36</td>
<td>jhoes</td>
<td>Other Operated Pl - Forecast</td>
<td>Fct_OtherOperatedMan</td>
<td>rbp_Department “D11202” See More</td>
</tr>
<tr>
<td>0:00:03</td>
<td>13:00:47</td>
<td>jhoes</td>
<td>Rooms Pl - Forecast</td>
<td>Fct_RoomsManCalc</td>
<td>rbp_Department “D11010” See More</td>
</tr>
</tbody>
</table>

Application Design Information

The following information is available:

• Application design changes that occurred during the last 24 hours.

This section provides an audit trail of application design changes, if any. Information available in this table includes application name, type and name of the modified design artifact, identity of the user who modified the artifact, and the time when the changes were made. Data changes are not reflected in this table.

<table>
<thead>
<tr>
<th>Application Name</th>
<th>Type</th>
<th>Artifact Name</th>
<th>Modified By</th>
<th>Modified Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Veen</td>
<td>Planning Form</td>
<td>Global Artifacts/Composite Forms/Calc1</td>
<td><a href="mailto:9000000000@exmaple.com">9000000000@exmaple.com</a></td>
<td>09:16:16</td>
</tr>
</tbody>
</table>

• Essbase design metrics.

This section contains information related to the application such as the number of ASO and BSO cubes and their dimensions, and the highest number of total blocks in any Essbase cube.
• Application size
  This section of the report explores the size of the application. Information available includes the data size (includes the size of snapshots and files available in the inbox and outbox), size of Essbase data, and the size of the maintenance snapshot.

• Essbase BSO and ASO Cube Statistics
  These sections provide statistics about each ASO and BSO cube in the application.

<table>
<thead>
<tr>
<th>Metric Name</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Essbase ASO Cubes</td>
<td>1</td>
</tr>
<tr>
<td>Max Essbase ASO Dimensions</td>
<td>16</td>
</tr>
<tr>
<td>Max Essbase ASO Total Size in MB</td>
<td>0</td>
</tr>
<tr>
<td>Essbase BSO Cubes</td>
<td>3</td>
</tr>
<tr>
<td>Max Essbase BSO Standard Dimensions</td>
<td>9</td>
</tr>
<tr>
<td>Max Essbase BSO Sparse Dimensions</td>
<td>7</td>
</tr>
<tr>
<td>Max Essbase BSO Dense Dimensions</td>
<td>2</td>
</tr>
<tr>
<td>Max Essbase BSO Attribute Dimensions</td>
<td>6</td>
</tr>
<tr>
<td>Max Essbase Total Blocks</td>
<td>33,570,013</td>
</tr>
<tr>
<td>Max Essbase Block Size in KB</td>
<td>259</td>
</tr>
<tr>
<td>Max Essbase Cells in Millions</td>
<td>1,116,370</td>
</tr>
<tr>
<td>Max Essbase Level 0 Blocks</td>
<td>7,541,116</td>
</tr>
<tr>
<td>Max Essbase Upper Level Blocks</td>
<td>26,028,897</td>
</tr>
<tr>
<td>Max Essbase Upper Level Blocks Percentage</td>
<td>78%</td>
</tr>
<tr>
<td>Max Essbase Page File Size in MB</td>
<td>171,007</td>
</tr>
<tr>
<td>Max Essbase Index File Size in MB</td>
<td>875</td>
</tr>
<tr>
<td>Max Essbase Hourglass Deviations on Dense</td>
<td>0</td>
</tr>
<tr>
<td>Max Essbase Hourglass Deviations on Sparse</td>
<td>14</td>
</tr>
</tbody>
</table>
### Essbase BSO Cube Statistics

<table>
<thead>
<tr>
<th></th>
<th>Plan1</th>
<th>Plan2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Dimensions</td>
<td>11</td>
<td>10</td>
</tr>
<tr>
<td>Standard Dimensions</td>
<td>11</td>
<td>10</td>
</tr>
<tr>
<td>Dense</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Sparse</td>
<td>9</td>
<td>8</td>
</tr>
<tr>
<td>Attribute</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Block Size in Cells</td>
<td>6,417</td>
<td>598</td>
</tr>
<tr>
<td>Block Size in KB</td>
<td>50</td>
<td>4</td>
</tr>
<tr>
<td>Level 0 Blocks</td>
<td>28,493</td>
<td>192</td>
</tr>
<tr>
<td>Upper Level Blocks</td>
<td>969,151</td>
<td>5</td>
</tr>
<tr>
<td>Total Blocks</td>
<td>997,644</td>
<td>197</td>
</tr>
<tr>
<td>Upper Level Blocks Percentage</td>
<td>97%</td>
<td>3%</td>
</tr>
<tr>
<td>Cells in Million</td>
<td>6,401</td>
<td>0</td>
</tr>
<tr>
<td>Page File Sizes in MB</td>
<td>629</td>
<td>0</td>
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<tr>
<td>Data Cache Setting in MB</td>
<td>500</td>
<td>500</td>
</tr>
<tr>
<td>Index File Size in MB</td>
<td>31</td>
<td>7</td>
</tr>
<tr>
<td>Index Cache Setting in MB</td>
<td>500</td>
<td>500</td>
</tr>
<tr>
<td>Hourglass Deviations on Dense</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>Hourglass Deviations on Sparse</td>
<td>10</td>
<td>11</td>
</tr>
<tr>
<td>Restructure</td>
<td>7</td>
<td>7</td>
</tr>
<tr>
<td>Calc Execution</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Dimensions in each cube.

Displays outline and statistics of each cube in the application.

### Dimensions for Plan1 (BSO)

<table>
<thead>
<tr>
<th>Name</th>
<th>Type</th>
<th>Declared Members</th>
<th>Stored Members</th>
<th>Levels</th>
<th>Forumulas</th>
<th>Store</th>
<th>Never Share</th>
<th>Label Only</th>
<th>Shared Members</th>
<th>Dynamic Calc and Store</th>
<th>Dynamic Calc</th>
<th>Add Operator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Account</td>
<td>Dense</td>
<td>354</td>
<td>279</td>
<td>9</td>
<td>18</td>
<td>79%</td>
<td>83%</td>
<td>2.0%</td>
<td>19%</td>
<td>91%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Period</td>
<td>Dense</td>
<td>31</td>
<td>23</td>
<td>4</td>
<td>59%</td>
<td>21%</td>
<td></td>
<td></td>
<td>21%</td>
<td>97%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Years</td>
<td>Sparse</td>
<td>20</td>
<td>19</td>
<td>3</td>
<td>96%</td>
<td>5.0%</td>
<td></td>
<td></td>
<td>5.0%</td>
<td>95%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scenario</td>
<td>Sparse</td>
<td>25</td>
<td>9</td>
<td>4</td>
<td>32%</td>
<td>4.0%</td>
<td>12%</td>
<td></td>
<td>52%</td>
<td>100%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Version</td>
<td>Sparse</td>
<td>34</td>
<td>32</td>
<td>3</td>
<td>68%</td>
<td>36%</td>
<td>2.9%</td>
<td></td>
<td>2.9%</td>
<td>94%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Currency</td>
<td>Sparse</td>
<td>10</td>
<td>8</td>
<td>3</td>
<td>40%</td>
<td>40%</td>
<td>20%</td>
<td></td>
<td>10%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Entity</td>
<td>Sparse</td>
<td>51</td>
<td>51</td>
<td>5</td>
<td>2.0%</td>
<td>98%</td>
<td></td>
<td></td>
<td>98%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Product</td>
<td>Sparse</td>
<td>78</td>
<td>78</td>
<td>7</td>
<td>3.8%</td>
<td>96%</td>
<td></td>
<td></td>
<td>100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Intercompany</td>
<td>Sparse</td>
<td>53</td>
<td>52</td>
<td>5</td>
<td>98%</td>
<td>1.9%</td>
<td></td>
<td></td>
<td>100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Left</td>
<td>Sparse</td>
<td>10</td>
<td>16</td>
<td>3</td>
<td>50%</td>
<td>14%</td>
<td></td>
<td></td>
<td>100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cost Center</td>
<td>Sparse</td>
<td>84</td>
<td>84</td>
<td>4</td>
<td>99%</td>
<td>1.2%</td>
<td></td>
<td></td>
<td>100%</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Most Recent Metadata Validation Errors and Warnings

This table indicates the validation errors and warnings (generally displayed in the Validate Metadata screen) from the newest Financial Consolidation and Close metadata validation within the last 24 hours. The title of this table indicates the time when you ran metadata validation, which may be different from the time at which the Activity Report was created.

<table>
<thead>
<tr>
<th>Type</th>
<th>Dimension</th>
<th>Member Name</th>
<th>Cube Name</th>
<th>Validation Error</th>
</tr>
</thead>
<tbody>
<tr>
<td>Error</td>
<td>Account</td>
<td>Statistical</td>
<td>Consol</td>
<td>The consol operator for all children of the dimension name should be Ignore or Newer</td>
</tr>
<tr>
<td>Error</td>
<td>Account</td>
<td>FX Exposure</td>
<td>Rates</td>
<td>The consol operator for all children of the dimension name should be Ignore</td>
</tr>
<tr>
<td>Error</td>
<td>Account</td>
<td>2381</td>
<td>Rates</td>
<td>Account consol operator should be addition based on parent and child account types</td>
</tr>
<tr>
<td>Error</td>
<td>Account</td>
<td>2980</td>
<td>Rates</td>
<td>Account consol operator should be addition based on parent and child account types</td>
</tr>
<tr>
<td>Error</td>
<td>Account</td>
<td>2130</td>
<td>Rates</td>
<td>Account consol operator should be addition based on parent and child account types</td>
</tr>
<tr>
<td>Error</td>
<td>Account</td>
<td>Investment</td>
<td>Detail</td>
<td>Account consol operator should be subtraction based on parent and child account types</td>
</tr>
<tr>
<td>Error</td>
<td>Account</td>
<td>1730</td>
<td>Rates</td>
<td>Default data storage should match with Consol cube data storage</td>
</tr>
<tr>
<td>Error</td>
<td>Account</td>
<td>1730</td>
<td>Consol</td>
<td>Level 0 members should not be Dynamic Calc without member formulas</td>
</tr>
<tr>
<td>Error</td>
<td>Account</td>
<td>1740</td>
<td>Consol</td>
<td>Default data storage should match with Consol cube data storage</td>
</tr>
<tr>
<td>Error</td>
<td>Account</td>
<td>1760</td>
<td>Consol</td>
<td>Level 0 members should not be Dynamic Calc without member formulas</td>
</tr>
<tr>
<td>Error</td>
<td>Account</td>
<td>1730</td>
<td>Consol</td>
<td>Level 0 members should not be Dynamic Calc without member formulas</td>
</tr>
<tr>
<td>Error</td>
<td>Account</td>
<td>3500</td>
<td>Consol</td>
<td>Default data storage should match with Consol cube data storage</td>
</tr>
<tr>
<td>Error</td>
<td>Scenario</td>
<td>ActualLRate</td>
<td>Consol</td>
<td>The consol operator for all children of the dimension name should be Ignore or Newer</td>
</tr>
<tr>
<td>Error</td>
<td>Scenario</td>
<td>ActualLRate</td>
<td>Rates</td>
<td>The consol operator for all children of the dimension name should be Ignore</td>
</tr>
<tr>
<td>Error</td>
<td>Scenario</td>
<td>ActualBRate</td>
<td>Consol</td>
<td>The consol operator for all children of the dimension name should be Ignore or Newer</td>
</tr>
<tr>
<td>Error</td>
<td>Scenario</td>
<td>ActualBRate</td>
<td>Rates</td>
<td>The consol operator for all children of the dimension name should be Ignore</td>
</tr>
<tr>
<td>Error</td>
<td>Scenario</td>
<td>Plan</td>
<td>Consol</td>
<td>The consol operator for all children of the dimension name should be Ignore or Newer</td>
</tr>
<tr>
<td>Error</td>
<td>Scenario</td>
<td>Plan</td>
<td>Rates</td>
<td>The consol operator for all children of the dimension name should be Ignore</td>
</tr>
<tr>
<td>Error</td>
<td>Scenario</td>
<td>Forecast</td>
<td>Consol</td>
<td>The consol operator for all children of the dimension name should be Ignore or Newer</td>
</tr>
<tr>
<td>Error</td>
<td>Scenario</td>
<td>Forecast</td>
<td>Rates</td>
<td>The consol operator for all children of the dimension name should be Ignore</td>
</tr>
</tbody>
</table>

Top 5 Consolidation and Translation Jobs by Duration

Financial Consolidation and Close allows you to enable consolidation rules logging to identify and troubleshoot issues related to consolidation and close performance. By enabling consolidation rules logging, you generate the consolidation performance diagnostics logs. The Top 5 Consolidation and Translation Jobs by Duration table contains information available in consolidation performance diagnostics logs to help troubleshoot consolidation issues. Specifically, it reports on a maximum of five jobs that take the most processing time. For each of these jobs, this table identifies the rule template that takes up most processing time and the number of entities being processes by each rule.

<table>
<thead>
<tr>
<th>Job Type</th>
<th>Job Description</th>
<th>Rule Template</th>
<th>Level of Error</th>
<th>Duration</th>
<th>Size of Job</th>
</tr>
</thead>
<tbody>
<tr>
<td>CONSOLIDATE</td>
<td>10 Jan</td>
<td>Aggregate non Dynamic Dims Entry Currency</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>CONSOLIDATE</td>
<td>10 Jan</td>
<td>Default Translation</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>CONSOLIDATE</td>
<td>10 Jan</td>
<td>Translation Override Rules</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>CONSOLIDATE</td>
<td>10 Jan</td>
<td>Aggregate non Dynamic Dims</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>CONSOLIDATE</td>
<td>10 Jan</td>
<td>Monetization Calculations</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>CONSOLIDATE</td>
<td>10 Jan</td>
<td>Elimination logic</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>CONSOLIDATE</td>
<td>10 Jan</td>
<td>VTD Calculation</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>CONSOLIDATE</td>
<td>10 Jan</td>
<td>DefaultConsTemplate</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>CONSOLIDATE</td>
<td>10 Jan</td>
<td>FillMissingTemplate</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>
The Duration column indicates how long a calculation takes. However, because of multiple cores and parallelism, duration may not indicate the actual processing cost (in time taken). For example, if the processing time is 10 minutes, the duration is only one minute if you use 10 cores.

Always start by looking at the Duration column because that is what matches with the visual data in logs and tables. However, to identify processing bottlenecks, check the CPU time column, which is a better indicator of a slow operation. Any row in this table with a high CPU time value indicates a candidate for optimization.

CPU and Memory Usage Statistics

The following information on CPU and memory usage is available:

- CPU usage for Essbase and application server.

![CPU Usage Chart]

- Memory usage for Essbase and application server.

![Memory Usage Chart]

Browser, Smart View, and Excel Usage Information

The following information is available:
• Oracle Smart View for Office versions being used and the number of users who used them.
• The 10 most active Smart View users who did not use the current version of Smart View.
• Top 10 users who used older versions of Smart View.
• 10 Most Active Smart View users on Older Versions of Microsoft Excel
• Microsoft Excel Versions in use and the number of users who used them.
• The versions of the browsers that were used to access the service and the number of users who used them.
• Unsupported browser versions and the number of users who used them.

About Access Logs

The Access Log, which helps Service Administrators understand application usage by each active user, is automatically generated. It contains information on users who logs into the environment directly or by using tools such as EPM Automate.

The Access Log for the day will not be available if you cancel the daily maintenance of the environment.

Viewing and Downloading Activity Reports and Access Logs

Note:

• The information in this section is not applicable to Oracle Enterprise Data Management Cloud and Narrative Reporting.
• The JSON version of the Activity Report is not accessible from the service. Use the downloadfile EPM Automate command to download it.

To view and download Activity Reports and Access Logs:

1. Access the service. See Accessing EPM Cloud.
2. Perform an action:
   • Profitability and Cost Management only: Click Application, then Application, and then Performance.
   • Account Reconciliation only: Click Tools, and then Service Activity.
   • Other services: Click Application, then Overview, and then Activity Reports.
3. Perform an action:
   • To open an activity report, click View under Activity Report in the row that indicates the day for which you want to view the report.
     Activity Reports created during Provide Feedback uses Feedback as the prefix.
   • To view and download an access log, click Download under Access Log in the row that indicates the day for which you want to download the log.
Automating Activity Report and Access Log Download

Use the downloadfile EPM Automate command to download activity reports and access logs to a local computer if you need them for audit purposes.

Oracle provides you a script that demonstrates how to use the downloadfile command to automate file download process. For detailed information, see these topics in Working with EPM Automate for Oracle Enterprise Performance Management Cloud:

- Automate Activity Report Downloads to a Local Computer
- Download Access Logs from an Environment
- Automating Script Execution
- Installing the EPM Automate
- Running the EPM Automate

Using the Role Assignment Report to Monitor Users

You use the Role Assignment Report to identify users who are assigned predefined roles that enable them to access an environment. Additionally, this report displays the number of users of an environment and the application-level role assignment of each user.

You can use Access Control to generate and download the Role Assignment Report. Services other than Narrative Reporting can also use the EPM Automate to generate and download the Role Assignment Report.

Using Access Control to Generate the Role Assignment Report

To generate and download a Service Administrator Report:

1. Access the service as a Service Administrator. See Accessing EPM Cloud.
2. On the Home page, Click Tools, and then Access Control.
3. Click Role Assignment Report.

The service displays the Role Assignment Report, which shows the number of authorized users, their roles, and how those roles are granted.

<table>
<thead>
<tr>
<th>User</th>
<th>Role</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:xxxxxxx@gmail.com">xxxxxxx@gmail.com</a></td>
<td>service-name Power User</td>
</tr>
<tr>
<td><a href="mailto:xxxxxxx@gmail.com">xxxxxxx@gmail.com</a></td>
<td>service-name Service Administrator</td>
</tr>
<tr>
<td><a href="mailto:xxxxxxxxxx@gmail.com">xxxxxxxxxx@gmail.com</a></td>
<td>service-name Service Administrator</td>
</tr>
<tr>
<td><a href="mailto:xxxxxxx@gmail.com">xxxxxxx@gmail.com</a></td>
<td>service-name Service Administrator Mass Allocation</td>
</tr>
<tr>
<td><a href="mailto:xxxxxxxxxx@gmail.com">xxxxxxxxxx@gmail.com</a></td>
<td>service-name Power User</td>
</tr>
<tr>
<td><a href="mailto:xxxxxxxxxx@gmail.com">xxxxxxxxxx@gmail.com</a></td>
<td>service-name User Approver Process Designer (NativeGroup2-service-name User) Calculation Manager Administrator (NativeGroup2-service-name User)</td>
</tr>
<tr>
<td><a href="mailto:xxxxxxxxxx@gmail.com">xxxxxxxxxx@gmail.com</a></td>
<td>service-name Service Administrator</td>
</tr>
</tbody>
</table>
Using a Script to Automate the Process

Using EPM Automate, you can automate the process of creating the Service Administrator Report and counting the number of users who are assigned to predefined roles in an environment. See “Scenario 12: Counting the Number of Users Assigned to Roles” in Working with EPM Automate for Oracle Enterprise Performance Management Cloud.

Monitoring Environments Using Oracle Cloud Applications

Oracle Cloud provides two applications—My Services and My Account—to monitor environments. My Services application provides both summary and detailed information to monitor active environments belonging to one identity domain. You use the My Account application to monitor environments across multiple data centers and identity domains.

A dashboard that provides an overview of the health of active applications over a period of 14 days is available in Oracle Cloud. You can view historical service status, outages, and uptime percentage for a specific day by hovering over the cell for the specific application.

You can drill down to each application listed in the dashboard to gather detailed information. For Oracle Cloud, data is presented in the following default metrics:

- Number of users
- Average user interface response time (ms)
- Size of data (GB)

Monitoring Metrics in Oracle Cloud Portal

This topic discusses how you can monitor business metrics such as number of unique users, average user interface response time, and data size of your Oracle Enterprise Performance Management Cloud environments.

Business metrics are displayed in the following formats:

- As a graph

  ![Graph Example]

- As a table
• As the most recent value

**Latest Usage**

(as of 2 hours 5 minutes ago)

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Users</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Average User Interface</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Response Time (ms)</td>
<td>58</td>
<td>62</td>
<td>62</td>
<td>58</td>
<td>170</td>
<td>376</td>
<td>0</td>
</tr>
<tr>
<td>Size of Data (GB)</td>
<td>14</td>
<td>15.2</td>
<td>22.5</td>
<td>22.5</td>
<td>25.2</td>
<td>25.2</td>
<td>25.2</td>
</tr>
</tbody>
</table>

**Monitoring Number of Users**

Oracle Cloud Portal contains a graph showing the number of unique users for each day in a period you select. This metric helps you understand how many users signed into the environment on a given day.

**Monitoring Average User Interface Response Time**

Average response time (in millisecond) for user interface requests indicates how well the environment is performing. If the average response time if high and you are not running long operations, you may consider resetting the environment using the `resetService` EPM Automate command.

**Monitoring Data Size**

This business metric in the Oracle Cloud portal helps you monitor the data size in your environment so that you can ensure that it is within predefined limits.

The total size of data in an environment cannot exceed 150 GB. If the total data size is over 150 GB, Oracle may ask you to reduce the data size. See Overview of the Maintenance Snapshot in *Getting Started with Oracle Enterprise Performance Management Cloud for Administrators* for information on automatic deletion of some files to ensure that environments adhere to the 150 GB storage limit.

The data size displayed for an environment comprises the following:

• Application data stored in Essbase. For environments that do not use Essbase, for example, Account Reconciliation, the database size is used.

• The artifact snapshot created by the daily maintenance process.

• All exported snapshots using EPM Automate or Migration.
• All snapshots that you uploaded using EPM Automate or Migration.
• All files that you uploaded using EPM Automate or Migration.

To monitor business metrics:

1. Sign into the My Services Portal. See Sign In to Your Account From the Oracle Cloud Website in Getting Started with Oracle Cloud for steps to access My Services from http://cloud.oracle.com.

   The My Services Dashboard displays the EPM Cloud environments that uses the current identity domain.

2. Click the name of an environment to view its status.

3. Click Business Metrics.

4. Select one or more business metrics from the drop down list below Historical Usage.

   Alternatively, select only the business metric that is of interest to you. For example, to get the space occupied by your application data, select Size of Data (GB).

Helping Oracle Collect Diagnostic Information Using the Provide Feedback Utility

Use the Provide Feedback utility to help Oracle diagnose and resolve issues efficiently. This utility is available within your Oracle Enterprise Performance Management Cloud environment.

If you encounter an issue while using the service, use the Provide Feedback utility to describe the issue and the steps to reproduce it. To expedite the resolution of issues, Oracle recommends that you add multiple screenshots to your feedback submissions. Adding a succession of screenshots that show your progress through a task enables you to create a storyboard that shows Oracle how to recreate your issue.

Each time a user submits feedback to Oracle using the Provide Feedback utility, a feedback notification, a subset of the information that a user submits, is sent to Service Administrators and to the user who submits the feedback. These notifications enable Service Administrators to review submitted issues and suggest corrective actions. Feedback notification is enabled by default.

Each Service Administrator can turn off the notification by clicking the Unsubscribe link embedded in the email. See Disabling Feedback Notification. Regardless of the subscription status, a notification is always sent to the user who submits the feedback.

For services other than Narrative Reporting: You can also provide feedback (text only) to Oracle using the feedback EPM Automate command if the user interface becomes unresponsive. See "Command Reference" in Working with EPM Automate for Oracle Enterprise Performance Management Cloud for details.

<table>
<thead>
<tr>
<th>Your Goal</th>
<th>Learn How</th>
</tr>
</thead>
<tbody>
<tr>
<td>Understand the information that you need to submit to quickly resolve issues</td>
<td><a href="#">Overview Video</a></td>
</tr>
</tbody>
</table>
Submitting Feedback Using the Provide Feedback Utility

**For services other than Narrative Reporting:** While submitting feedback, Service Administrators can consent to submit the last maintenance snapshot of the environment to Oracle. Oracle uses the submitted application snapshot for testing purposes only; Oracle does not make changes to the application or data. If you consent to submit the maintenance snapshot, Oracle automatically encrypts and copies the current maintenance snapshot.

- **Note:**
  - It is your responsibility to keep backup copies of the maintenance snapshot for recovery purposes. Oracle cannot restore your service using the snapshot that you submit. See Backing Up and Restoring an Environment Using the Maintenance Snapshot.
  - Using the Provide Feedback utility to submit diagnostic information sends your submission to Oracle but does not create a service request. If a Service Administrator cannot resolve the issue, then you can create a service request using the information that you submit. While creating the service request, you are prompted for the reference number, which is displayed on the screen when you submitted diagnostic information using the utility. Additionally, the reference number is included in the feedback notification email. Entering the reference information helps Oracle to easily collect the required diagnostic data.

Before providing feedback, ensure that you are at the stage in the process when the problem was observed.

- **Note:**
  - You must be a Service Administrator to submit feedback using this utility.

To provide feedback:

1. While you are in the screen about which you want to provide feedback, access the Provide Feedback utility using one of these options.
   - Click your user name (displayed at the right top corner of the screen), and then select **Provide Feedback**.
   - **For business processes other than Oracle Enterprise Data Management Cloud:** If you are in an Access Control or Migration modal window, click (User Assistance) and then select **Provide Feedback**.

2. In **Give a brief description**, describe the issue that you encountered.
3. **Optional**: Select an option to highlight or darken areas of the screen.
   - Select **Highlight**, and then click and drag on the screen to highlight portions of the screen; for example, to highlight errors or issues.
   - Select **Darken**, and then click and drag on the screen to hide portions of the screen. Use this option to hide sensitive data from the screenshot.

4. Click 📷 (Add button) to capture the screenshot.

5. **Optional**: Add additional screenshots:
   a. Navigate to the new screen that you want to capture.
   b. Click 📷 (Add).
   c. **Optional**: Select an option to highlight or darken areas of the screen, and then click and drag on the screen to highlight or darken an area.
   d. Describe your issue or the actions that you performed in the current screen.
   e. Click Add.
   f. Repeat these steps to add more screenshots.

6. Click **Submit**.

   **Note:**
   
   This button is available only to Service Administrators.

7. Review the browser, environment, and plug-in information. Click ➡️ (Next) to review screenshots.

8. **Optional**: If you are a Service Administrator, allow Oracle to access the maintenance snapshot.
   a. In **Provide Feedback**, click **User permissions**.
   b. In **Submit application snapshot**, click **Details** to view information about how Oracle uses the snapshot.
   c. Select the radio button to indicate that you agree to submit the application snapshot to Oracle.

9. Click **Submit**.
10. **Optional:** If you need Oracle’s assistance to resolve this issue, follow the instructions on the screen to log a service request. While creating the service request, be sure to enter the reference number that is displayed on the screen. The reference number is included in the feedback notification email also.

11. Click **Close**.

### Disabling Feedback Notification

By default, Service Administrators get a feedback notification each time a user submits feedback to Oracle. Each recipient can unsubscribe from the notification mailing list.

Service Administrators use the information included in the notification to review the issue and suggest corrective actions.

If you unsubscribe, feedback notification are disabled for you after the next daily maintenance of the environment. You will, however, continue to receive notification of any feedback that you submit.

**Note:**

If you disable feedback notification, you cannot enable it again.

To disable feedback notification:

1. Open the feedback notification email (sent by EPM Cloud User Feedback), and then click **Unsubscribe**.
2. Sign in to the environment if prompted.
3. Click **Unsubscribe**.
4. Click **Close**.

### Rebranding EPM Cloud Environments

You can customize your environments for easy recognition; for example, to distinguish your test environment from the production environments or to distinguish one service type from another.

**Customizable UI Elements**

You can change the following to rebrand an environment:

- The background image that displays on the Home page
- The default display theme, which changes the color scheme of the user interface
- The Oracle logo, which appears at the right top corner of the Home page
The logo and background image that you use must be accessible using a URL; you cannot import them into EPM Cloud environments. Oracle does not store or maintain them.

**Logo Requirements**

Logo images smaller than 125 pixels wide and 25 pixels are displayed without resizing them. For large image logos, Oracle recommends that you maintain a 5:1 ratio so the image can be scaled without distortion.

**Background Image Requirements**

The default size for the background image is 1024x768. If you use a larger background image, the image is scaled to fit the resolution setting of your display. If you want your background image to fit both a browser and a mobile device, Oracle recommends that you size the image so that it fits your biggest screen (or highest resolution device). The background image is centered horizontally.

To customize the appearance of your environment:

1. Access the environment as a Service Administrator. See **Accessing EPM Cloud**.

2. Perform an action:
   - *All services other than Narrative Reporting:* Click **Tools** and then **Appearance**.
   - *Narrative Reporting only:* Click **Appearance**.

3. **Optional:** To use a custom logo, in **Logo Image URL**, enter a web address at which the logo image is available.

4. **Optional:** To change the background image, in **Background Image URL**, enter a web address where the image is available.

5. **Optional:** To change background color (if this option is available):
   - *Profitability and Cost Management only:* From **Background color**, select a color scheme.
   - *Other Services:* From **Theme**, select a color scheme.

6. **Optional:** To change the shape of screen corners (if this option is available), from **Shape**, select **Oblong**, **Round**, or **Square**.
   
   This setting is not available for Profitability and Cost Management and Narrative Reporting environments.

7. Save the settings that you specified.
Understanding Encryption Levels and Session Timeout

Oracle Enterprise Performance Management Cloud uses Transport Layer Security (TLS) with SHA-2/SHA-256 Cryptographic Hash Algorithm to secure communication and data.

Encryption Level for Browsers, Smart View, and the EPM Automate

EPM Cloud uses Transport Layer Security (TLS) with SHA-2/SHA-256 Cryptographic Hash Algorithm to secure communication with browsers, Oracle Smart View for Office, and the EPM Automate.

Oracle recommends that you install the newest version of the supported browser. Generally, the newest version is compatible with higher cipher strengths and has improved security. See Supported Browsers.

Encryption Level for SAML Messages to Identity Providers

- Oracle Access Manager, which is the default EPM Cloud Service Provider (SP), uses the MD5 algorithm to sign SAML messages to the Identity Provider (IdP) that you configured when setting up SSO. See Securing EPM Cloud.
- If your IdP, for example, SiteMinder, indicates that the signature validation of authentication request from the SP fails because it is signed using MD5 while the IdP supports only newer algorithms (such as RSA), create a service request.
  - Sign in to My Services.
  - Create a service request containing an Exception Request asking Oracle to provide SSO SP XML metadata (in SHA-256 format). In the service request, indicate Hosting Services Problem Type.

On receiving the service request, Oracle will attach the SP metadata in SHA-256 format to the service request, which you can extract and upload to the IdP.

- EPM Cloud relational data is encrypted using Transparent Data Encryption (TDE).

About Session Management

To ensure security, EPM Cloud encrypts all sessions. The session information contained in cookies is encrypted and the session ID is randomly generated.

Session Timeout Settings

The service automatically terminates inactive user sessions after 75 minutes.

Smart View terminates sessions after 75 minutes or the HTTP session timeout specified for Internet Explorer, whichever is shorter.

Configuring SPF Record for Oracle Cloud Email Verification

Oracle publishes the Sender Protection Framework (SPF) policy that identifies the Oracle server IP addresses and subnets that are permitted to send cloud services emails.
You can use the SPF policy information to assess the validity of the messages to determine whether or not to accept them. Additionally, you can use the information as a part of the message protection services.

Add the following lines in your SPF record to take advantage of this protection:

```
v=spf1 include:spf_c.oracle.com include:spf_a.oracle.com -all
```

### Retrieving Data After Service Termination

You need to activate a service SFTP (Secure File Transfer Protocol) account to retrieve the archived snapshot of a terminated Oracle Enterprise Performance Management Cloud environment.

An Identity Domain Administrator configures the service SFTP account by resetting its password. You cannot retrieve the archived snapshot if the service SFTP account password was not reset before terminating the subscription. For more information on the default Oracle SFTP accounts, see Default Oracle SFTP User Accounts.

Also, see these topics in Managing and Monitoring Oracle Cloud:

- Setting Up Secure FTP User Accounts
- Terminating Your Paid Subscription to an Oracle Cloud Service