

Oracle Fusion Cloud Human Resources

Activity Centers Questions and Answers



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1 Activity Centers Questions and Answers

HCM Professional Activity Center

Product availability

When is HCM Professional Activity Center available?

HCM Professional Activity Center is available from release 26C onward.

Does HCM Professional Activity Center replace Person Management?

Yes, HCM Professional Activity Center is the replacement for Person Management. It surfaces the user's quick actions and more actions and answers that weren't available in Person Management.

Will Person Spotlight or Person Management be decommissioned at some point?

In the 27x release series, Person Management and Person Spotlight pages will be hidden by default. You can temporarily unhide these pages using delivered profile options; however note that these pages will be completely decommissioned in the near future.

How does HCM Professional Activity Center differ from Employment Info and Person Spotlight?

HCM Professional Activity Center makes all of a HR user's quick actions available in one place, whereas Employment Info provides only employment-related quick actions.

Person Activity Center is a replacement for Person Spotlight. In HCM Professional Activity Center, selecting an employee from the search results opens that employee's Person Activity Center, where HR users can view the employee's information through various quick actions that are available in the Redwood experience.

Will HCM Professional Activity Center replace specialized activity centers, such as Payroll?

No. HCM Professional Activity Center doesn't replace other specialized activity centers.

Can I open pages that aren't in Redwood from HCM Professional Activity Center?

No, you can access only Redwood pages through Quick actions.

Can we turn off or hide HCM Professional Activity Center?

Using the Structure tool, you can turn off the HCM Professional Activity Center quick action in My Client Groups.

For details, see *Manage the Display of Quick Actions in Activity Centers*.

Security and access

Who can use HCM Professional Activity Center, and does it use existing security?

HCM Professional Activity Center is available through security for HR roles. The same HR role that can access Person Management can access the Activity Center. Existing security is honored throughout, including restricted navigation through Structure and EL expressions.

Are data roles and AOR used for HCM Professional Activity Center security?

Yes, data roles and Area of Responsibility (AOR) apply to HCM Professional Activity Center.

Search and results

How do I find employees, and can I keep a search for later?

Search for an employee based on their name, person number, business title, or work email. You can also find employees by applying any of the search filters, such as Assignment Status, Business Title, Department, and more.

You can save your search to apply it again without recreating it. You can make a saved search your default. For details, see [HCM Professional Activity Center](#).

Can I search by National ID or SSN, and what if the National ID filter isn't available?

Yes, you can apply the National ID filter using the **Filters** button. If you don't find the filter, use Oracle Visual Builder Studio to add it.

For details, see [Extensibility for HCM Professional Activity Center](#).

If SSN is set as a worker's primary national ID, you can filter by SSN as well.

If you receive the message "National identifier filtering isn't enabled. To use this filter, update your profile option settings," some setup might be missing. See [Redwood Experience: National Identifier Person Search](#) for setup information. If this doesn't solve the issue, send the issue to the product team for review.

Can I search by employee number, manager, or search active and inactive employees together?

You can see the employee number or manager filters when you select the **Filters** button. You can search for both active and inactive employees using the **Assignment Status** filter.

Can I search for future-dated hires?

While searching based on the hire date isn't supported, you can use the Effective As of Date filter, which returns people who exist in Oracle Fusion Cloud HCM as on that date, including future hires.

Can I add and save columns in search results?

You can select from the set of columns available to you to display. Added, removed, and reordered columns are retained across sessions when you use the same browser and device. For details, see [HCM Professional Activity Center](#).

If you don't find a column, use Oracle Visual Builder Studio to add it. For details, see [Extensibility for HCM Professional Activity Center](#).

Can I control what information is included in an export?

All information shown in the search results is downloaded. Configure the search results view to change the information included in the export.

Can I view terminated-worker details, such as termination date, address, assignment history, and person information?

Yes, if you have the security privilege to view termination details, you can access them from search results. Termination date is also available as a search filter when you have the security assigned.

HR transactions

Can I complete all Person Management actions in HCM Professional Activity Center?

HCM Professional Activity Center is an enhanced person management experience. You can complete all actions that were available in Person Management based on your access, provided those actions are in the Redwood experience.

Can I access Payroll actions for a team member?

Yes, provided you have the security privileges to navigate to the Payroll actions or pages. All quick actions available to you in the My Client Groups work area are available in HCM Professional Activity Center.

Is Element Entry available from HCM Professional Activity Center?

The Redwood equivalent of Element Entry is Earnings and Deductions, which was released in 26B. When you enable this feature, you can access the page through Quick actions in HCM Professional Activity Center.

Can I view change history on employee records, including changed attributes, the date of change, and who made the change?

History is available on the relevant subject area page, as in Person Management. You can find employment history on the Employment Info page and compensation history on the Compensation page.

Can I find and take action for terminated workers, such as updating Employment, Personal, or Work Relationship information?

The link to a terminated worker's Person Activity Center is grayed out in the search results. You can still access the quick actions available in HCM Professional Activity Center, search for terminated workers in the relevant app, and take action.

How can I see a snapshot of an employee's basic information such as hire date, position, manager, department, similar to the Employment info page?

Selecting an employee from search results opens that person's Person Activity Center, where you can view this information through the Employment Info quick action, which is in the Redwood experience. You can also select the work anniversary event, if it's available, and view this information.

How can I update or correct employment details, such as work schedule, FTE, pay type, people group, action, and action reason, in HCM Professional Activity Center?

You can do these actions using the Employment Info quick action. Use the **View More** link in the Quick actions section to access it. On the Employment Info page, you'll see various actions on the ellipsis menu that let you complete these tasks.

How can I allocate journeys through HCM Professional Activity Center, similar to how we do in Person Management?

You can do this using the Journeys application that's available in HCM Professional Activity Center.

If you have the necessary privileges, you can access it when you select **View More** in the Quick actions section.

Do multiple browser tabs time out when users return to HCM Professional Activity Center?

No. The activity center remains available while the user's session is active.

All Activity Centers

Quick actions

Do pinned quick actions persist across sessions?

Yes. Your pinned items persist across sessions when you use the same browser or computer.

Can administrators set global pinned quick actions?

Yes, this capability was delivered in 26D.

For details, see *Manage the Display of Quick Actions in Activity Centers*.

How can I control the display of quick actions such that some links appear on top during specific periods?

Quick actions are picked up in the order they exist on the home page of Oracle Fusion Cloud HCM, in the Me, My Team, and My Client Groups work areas. You can reorder the quick actions using the Structure tool and have them show up in the order you like.

Org-level pinned quick actions can be set for all users from release 26D onward. For details, see [Manage the Display of Quick Actions in Activity Centers](#).

What quick actions are available in Person Activity Center, Team Activity Center and HCM Professional Activity Center?

My Activity Center or Person Activity Center displays all Redwood quick actions that are available under the Me work area/tab on the home page.

Team Activity Center displays all person-specific Redwood quick actions that are available in the My Team work area/tab.

The HCM Professional Activity Center displays all person-specific Redwood quick actions that are available in the My Client Groups work area/tab. If you're looking for a quick action that's in the My Team work area, you need to access Team Activity Center.

