

# Oracle Fusion Cloud Human Resources

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**Using Payroll AI Agents**



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# Get Help

There are a number of ways to learn more about your product and interact with Oracle and other users.

## Get Help in the Applications

Some application pages have help icons  to give you access to contextual help. If you don't see any help icons on your page, click your user image or name in the global header and select Show Help Icons. If the page has contextual help, help icons will appear.

## Get Training

Increase your knowledge of Oracle Cloud by taking courses at [Oracle University](#).

## Join Our Community

Use [Cloud Customer Connect](#) to get information from industry experts at Oracle and in the partner community. You can join forums to connect with other customers, post questions, suggest [ideas](#) for product enhancements, and watch events.

## Share Your Feedback

We welcome your feedback about Oracle Applications user assistance. If you need clarification, find an error, or just want to tell us what you found helpful, we'd like to hear from you.

You can email your feedback to [oracle\\_fusion\\_applications\\_help\\_ww\\_grp@oracle.com](mailto:oracle_fusion_applications_help_ww_grp@oracle.com).

Thanks for helping us improve our user assistance!



# 1 AI agents for employees

## Pay Analyst

The **Pay Analyst** is an AI agent for employees that helps you review and understand your payslips and payroll details.

It supports queries on both current and historical payslips through a conversational interface and provides access to payslip-related information in one place.

The agent accepts natural language questions and responds based on your role and data access permissions. It can currently answer queries using the information displayed on the payslip pages. In a future release, it will also support additional payslip details from the PDF, including year-to-date information.

With this agent, you can:

- Retrieve your current and historical payslips
- View detailed breakdowns of earnings, deductions, taxes, and net pay
- Get explanations of specific pay components (for example, bonuses or deductions)

The agent is preconfigured and requires no setup. It operates within your existing security access and uses your payroll context, such as pay periods and payroll cycles.

You can ask questions such as:

- Can I see my most recent payslip?
- Show me my payslips from January to March.
- What was the bonus in my last paycheck?
- Can you explain the deductions on my latest payslip?
- What was my net pay two months ago?

## Pay Policy Advisor

The **Pay Policy Advisor** is an AI agent for employees that helps you understand your organization's pay policies and payroll processes.

It answers your questions using information sourced from official payroll policy documents, which are ingested through a retrieval-based approach (RAG). Responses are general in nature and aren't tailored to your individual payroll data.

It accepts natural language questions and provides policy-based guidance relevant to your query.

With this agent, you can:

- Access information on pay policies such as payroll schedules, deductions, overtime, bonuses, and time tracking
- Get guidance on payroll-related processes, such as submitting time or resolving pay issues

- Understand common payroll scenarios (for example, final pay, missed hours, or off-cycle payments)

The agent is preconfigured and requires no setup. However, company policy documents must be added as tools for the agent to provide responses. It uses these documents to deliver consistent and up-to-date information.

You can ask questions such as:

- What's the payroll schedule?
- How's overtime calculated?
- What happens to final pay after termination?
- How do I correct missed hours?
- When are off-cycle payments processed?

## 2 AI agents for administrators

### Payroll Run Analyst and Payroll Summary Analyst

Payroll administrators can use these AI agents to analyze payroll results:

- **Payroll Run Analyst** helps you review and validate payroll results for an employee using the interactive chat. It uses business objects to retrieve employee and payroll data, including employment, salary, absence, payroll records, and assignments.
- **Payroll Summary Analyst** highlights predefined changes and exceptions within the context of the Statement of Earnings (SoE) that you're viewing. It helps you identify employee changes and exceptions that might impact payroll results. It's a predefined runnable agent team available in the **Agent Teams** tab.

You can enable both agents on the Results Details page (that includes SoE, Run Results, and related pages) and the Person Results page (that includes all processes for a person).

#### Interactive chat

The chat interface lets you query employee data using natural language. It retrieves information from supported business objects, such as payroll relationships, element entries, calculation entries, costing, payslips, assignments, and salary details. Where applicable, the agent provides links to navigate directly to relevant pages for further review or updates while retaining employee context. Responses are based on your role and data access permissions.

#### Changes and Exceptions tab

The **Changes and Exceptions** tab highlights employee changes and exceptions identified during the payroll period, such as terminations, job or grade changes, and costing results posted to suspense or default accounts. It focuses on differences (deltas) and flagged conditions so you can quickly identify items that require attention.

### Enable and configure the agents

Use these steps to enable and configure the agents on the Results Details and Person Results pages.

1. To display the **Changes and Exceptions** tab, set the **Enable Changes and Exceptions Tab** page property to **True**.  
When enabled, the existing AI summary banner (if previously shown) is automatically hidden.
2. To configure the summary agent, use the **Changes and Exceptions Summary Agent Template** page property.  
By default, it's set to the **Payroll Summary Analyst** agent. You can select a different agent if you want an alternative summary.
3. To enable interactive chat, configure a Guided Journey at the page level.

Use a copy of the **Payroll Run Analyst** agent team to power the chat experience.

## Validate employee run results

Once enabled, the agents provide relevant details for payroll review and require no additional setup.

You can access information such as:

- Employee changes and exceptions:
  - Multiple net payments
  - First or last standard earning date within the pay period
  - Changes across attributes such as department, job, position, grade, location, business unit, assignment status and type, legal employer, and time card requirement
  - Costing results posted to a suspense or default account
- Retroactive pay events: Events awaiting processing
- Earnings and deductions changes: Updates to recurring entries within the pay period
- Partial deductions: Deductions placed in arrears or not taken