

Known Issues for Oracle IoT Asset Monitoring Cloud Service

Learn about known Oracle IoT Asset Monitoring Cloud Service issues and their recommended workarounds.

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HTTP Basic Authentication is Deprecated

IOT-112706: HTTP Basic Authentication is deprecated and will be removed in a future release (24.2.1).

In-Place Duration Metric is Deprecated

IOT-111829: The *In Place Duration* system metric is deprecated and will be removed in a future release. We recommend that you do not add this metric to your asset dashboards. You can create custom duration-based metrics per your needs.

Deleting a Metric Does Not Delete Stored Metric Data

IOT-104348: When you delete a metric or KPI, the past data corresponding to the stored metric values is not deleted automatically. The amount of stored metric data may be greater if you are using a high Data Life Span value for your custom metrics, or if you have set the data retention value to a non-default, high value for the metric that you are deleting.

Metrics, Predictions, Trends, and Anomalies Cannot Share a Common Name for the Same Asset Type

IOT-91161: You cannot create more than one analytics artifact using the same name for the same asset type. For instance, if you have created a metric for an asset type, you cannot create a prediction, trend, or anomaly with the same name as the metric name for the same asset type.

Running a Test for Group Aggregated Metrics Returns Incorrect Group IDs

IOT-87603: If you are creating a formula-based metric that is aggregated at the group level (*On Schedule per Group*), and you try to test the metric in the metric editor using the **Run Test** option, the test results for the various groups are returned correctly, but the entity GUIDs of the groups are displayed incorrectly.

Support for Internet Explorer is Deprecated

Support for Microsoft Internet Explorer is deprecated.

Workaround: Microsoft Edge browser is supported.

On-Schedule Global Metrics Are Not Retrospectively Calculated for Imported Historical Data

IOT-75550: If you have imported historical data into your instance, and you have metrics of type **On Schedule for Entity Type**, then these metrics are not computed retrospectively for the imported historical data.

Role Changes for a User May Not Take Effect Immediately

IOT-65612: If you add a role to a user, the role privileges aren't effective immediately in the same session.

Workaround: Sign out from the session, and log in to the application again after 15 minutes, allowing the cache to expire. If this workaround doesn't help, then clear the browser cache and cookies, restart your browser, and log in again.

Importing a Previously Exported Organization from an Earlier Release Fails

IOT-65790: If you try to import a previously exported organization from an earlier release into an Oracle IoT Asset Monitoring Cloud Service OCI instance, the import fails.

Import of exported organizations from previous releases is not supported.

False Positives May Appear When Using Metric Anomalies on Slow-Varying Data

IOT-54678: When creating metric-based anomalies, you may see occasional false positives if the data is slow varying.

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