Getting Started with Oracle Service Monitoring for Connected Assets

Monitor your connected assets using the Internet of Things (IoT) and integrate with Oracle Service Cloud and Oracle Engagement Cloud. Manage your assets effectively and reduce overall maintenance costs. Track the real-time location, health, and utilization of your assets. View your assets and analytics on the dashboard, and automate actions based on predictive insights from your business applications.

Oracle Service Monitoring for Connected Assets is a version of Oracle IoT Asset Monitoring Cloud Service that includes integrations with Oracle Service Cloud and Oracle Engagement Cloud.

You can access Oracle Service Monitoring for Connected Assets from the following URL:

https://hostname/smca

Here, hostname is the host name of your Oracle IoT Cloud Service instance.

After logging in, you are placed in the Operations Center for your organization.

Available Features

All the features in Oracle Internet of Things Asset Monitoring Cloud Service are available for this version. Additionally, this version includes integrations with Oracle Service Cloud and Oracle Engagement Cloud. For information on how to configure these integrations, see:

- Integrating Oracle Service Cloud with Oracle Service Monitoring for Connected Assets
- Integrating Oracle Engagement Cloud with Oracle Service Monitoring for Connected Assets

Documentation Resources
To learn more about Oracle Service Monitoring for Connected Assets, use the following resources:

- Oracle Help Center for Internet of Things Asset Monitoring Cloud Service
- Using Oracle Internet of Things Asset Monitoring Cloud Service
- What's New for Oracle Internet of Things Asset Monitoring Cloud Service
- Known Issues for Oracle IoT Asset Monitoring Cloud Service
- REST API Reference for Oracle Internet of Things Asset Monitoring Cloud Service
- List of books for Oracle Internet of Things Asset Monitoring Cloud Service

Note:

These resources refer to Oracle IoT Asset Monitoring Cloud Service, but the features they describe also apply to Oracle Service Monitoring for Connected Assets.

Documentation Accessibility

For information about Oracle’s commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Access to Oracle Support

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