# Oracle Permitting and Licensing

Subject Areas for Transactional Business Intelligence in Oracle Permitting and Licensing

**24A** 

Oracle Permitting and Licensing Subject Areas for Transactional Business Intelligence in Oracle Permitting and Licensing

24A

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# Get Help

There are a number of ways to learn more about your product and interact with Oracle and other users.

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# 1 Introduction

#### **About This Guide**

This guide contains information about Transactional Business Intelligence subject areas, their associated job and duty roles, and the business questions that they provide answers to. For your reference:

- Subject areas are the building blocks of your analytics and reports based upon them. Analytics are built by choosing an appropriate subject area that has information that answers the business question you're analyzing. Technically, subject areas are a grouping of information pieces called data objects that relate to each other in a particular context.
- Job roles inherit duty roles. To control access to the subject areas, copy the predefined job roles associated with the subject area to create custom roles, and assign them to users.

For more information about custom roles and their use with predefined roles, see *Guidance for Assigning Predefined Roles* in the Oracle Fusion Cloud Applications Securing Applications guide.





# 2 Subject Areas

#### Overview

This chapter provides information on the subject areas with data you maintain in Oracle Public Sector Cloud. These subject areas, with their corresponding data, are available for you to use when creating and editing analyses and reports. The information for each subject area includes:

- Description of the subject area.
- Business questions that can be answered by data in the subject area, with a link to more detailed information about each business question.
- Job roles and duty roles that can be used to secure access to the subject area, with a link to more detailed information about each job role and duty role.
- Primary navigation to the work area that is represented by the subject area.
- Time reporting considerations in using the subject area, such as whether the subject area reports historical data or only the current data. Historical reporting refers to reporting on historical transactional data in a subject area. With a few exceptions, all dimensional data are current as of the primary transaction dates or system date.
- The lowest grain of transactional data in a subject area. The lowest transactional data grain determines how
  data are joined in a report.
- Special considerations, tips, and things to look out for in using the subject area to create analyses and reports.

For detailed data lineage information about these subject areas, including mappings to view objects and database tables and columns, refer to the topic titled *R13 Higher Ed and Public Sector Cloud OTBI subject area to database lineage mapping spreadsheet* in Oracle Cloud Customer Connect.

#### **OTBI** Performance Real Time

#### Description

Analyze OTBI analysis and dashboard usage and performance, including logical and physical database SQL, execution time, and errors. View the last six months of OTBI usage and performance trends, commonly used subject areas, and report errors. This subject area provides data to monitor and disagnose OTBI reporting performance. Historical data older than six months is purged each week.

#### **Business Questions**

This subject area can answer the following business questions:

What are the most commonly used OTBI subject areas?



- Which subject areas have large data volume?
- Which subject areas have slow performance?
- What are the least-used OTBI subject areas?
- Which analyses have the longest response time?
- Which analyses have high data row count?
- What are the common execution errors in the past month?
- Which analyses have low usage because of poor performance?
- What are the long-running analyses in the past month?
- What is the OTBI execution time histogram in the past month?
- How many analyses and dashboards failed in the past month?
- Which analyses reached OTBI max row limit?
- What is the database SQL execution time and row count?

#### Job Roles

The following job roles secure access to this subject area:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to this subject area:

OTBI Report Performance Transactional Analysis Duty

# **Primary Navigation**

Not available

#### Time Reporting

This subject area supports six-month usage history data.

Time dimension is linked to "Time". "Report Start Date".

#### Transactional Grain

This subject area returns data at the grain of a query execution and database physical SQL.

#### Special Considerations



This subject area contains six months of query execution data. Each OTBI query execution can generate multiple database SQL statements. Usage data volume grows over time, so use proper filters to narrow reporting data load. Because this subject area has no data security, you're advised to secure user access to it.

# **OTBI Usage Real Time**

#### Description

Analyze six months of subject area and analysis usage trends and patterns with a simpler and lighter-weight selection of OTBI usage metrics, including for example user, report and subject area usage patterns. Historical data older than six months is purged each week.

#### **Business Questions**

This subject area can answer the following business questions:

- How many predefined OTBI analyses have been run in the past month?
- How many custom OTBI analyses have been run in the past month?
- Which analyses have low usage in the past month?
- How many users run OTBI analyses?
- What are the top N most frequently-run OTBI analyses?
- Who are the top N OTBI users?
- What is the weekly OTBI analysis usage trend?
- How many ad-hoc OTBI analyses have been run in the past month?
- What is the execution history of dashboard X in the past month?
- How many OTBI SOAP web services have been run in the past month?

#### Job Roles

The following job roles secure access to this subject area:

- Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to this subject area:

OTBI Report Usage Transactional Analysis Duty



#### **Primary Navigation**

Not available

#### Time Reporting

This subject area supports six-month usage history data.

Time dimension is linked to "Time". "Report Start Date".

#### Transactional Grain

This subject area returns data at the grain of a query execution.

#### **Special Considerations**

This subject area contains six months of usage history. It doesn't contain database SQL execution details so it has less data volume.

#### Public Sector Cloud - Business License Real Time

#### Description

Real time information on reporting various business licenses by license activity, license application status, and owenrship type for a given period.

#### **Business Questions**

This subject area can answer the following business questions:

- What are the total license fees received by agency department and how much is due?
- How many business license applications were received and accepted in a given period?
- How many business applications by license type are expiring and how many are expired?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Business Analyst
- PSC Business License Admininstrator
- PSC Business License Manager
- PSC Business License Specialist
- PSC Economic Development Officer



PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

Public Sector Agency Business License Transaction Analysis Duty

#### **Primary Navigation**

Navigator > Business Licenses > Business Licenses

#### Time Reporting

This subject area supports business license transaction history.

Time dimension is linked to License Application Date, License Issue Date.

#### Transactional Grain

This subject area returns data at the grain of Business Licenses (PSC\_LNP\_RECORD).

#### **Special Considerations**

None.

#### Public Sector Cloud - Case Fees

#### Description

Real time information on code enforcement fees by case and case status.

#### **Business Questions**

This subject area can answer the following business questions:

- Which departments have the highest amount of fees due?
- How much of the case fee amount was canceled?
- Which departments have received the highest amount of fees?

#### Job Roles



#### The following job roles secure access to this subject area:

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

PSC Agency Case Fees Inquiry Duty

#### **Primary Navigation**

Navigator > Code Enforcement

#### Time Reporting

This subject area supports case transaction history.

Time dimension is linked to Assesed Date, Due Date, Payment Date.

#### Transactional Grain

This subject area returns data at the grain of case fees.

#### **Special Considerations**

None.

# Public Sector Cloud - Case Inspections Real Time

#### Description

Real time information on reporting various inspection outcomes by issue type and issues by subtype, in a given period.

#### **Business Questions**



This subject area can answer the following business questions:

- What is the most common inspection outcome for incidents and cases?
- How many inspections were carried out by the code officers?
- What is the average number of inspections that were scheduled and completed during a given period?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

PSC Agency Code Case Inspections Inquiry Duty

#### **Primary Navigation**

Navigator > Code Enforcement

#### Time Reporting

This subject area supports case inspections history.

Time dimension is linked to Inspection Scheduled Date.

#### Transactional Grain

This subject area returns data at the grain of Case Inspections (PSC\_CE\_INSPECTIONS).

#### **Special Considerations**

None.



# Public Sector Cloud - Code Enforcement Case Real Time

#### Description

Real time information on reporting various violations, as well as citations by issue type and issues by subtype, in a given period.

#### **Business Questions**

This subject area can answer the following business questions:

- What are the primary reasons for major code case violations?
- How many code cases were reported in a given period, by issue type?
- How many citations are there compared to the same period last year?
- What is the monthly trend of reported incidents?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

PSC Agency Code Case Inquiry Duty

#### **Primary Navigation**

Navigator > Code Enforcement

#### Time Reporting

This subject area supports case transactions history.



Time dimension is linked to Case Submission Date.

#### Transactional Grain

This subject area returns data at the grain of Cases (PSC\_CE\_CASE).

#### **Special Considerations**

None.

# Public Sector Cloud - Deposit Account

#### Description

Real time information on deposit accounts by transactions, primary owner, and bank accounts.

#### **Business Questions**

This subject area can answer the following business questions:

- How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?
- Which accounts have an expired Letter of Credit, or will expire in the next 30 days?
- How many deposit accounts are closed for which a refund is due?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Cashier
- PSC Finance Administrator
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

PSC Agency Trust Account Inquiry Duty



#### **Primary Navigation**

Navigator > Billing and Payment > Deposit Accounts

#### Time Reporting

This subject area supports deposit account transaction history.

Time dimension is linked to Transaction Date, Letter of Credit Start Date, Letter of Credit Expiration Date..

#### Transactional Grain

This subject area returns data at the grain of account transactions.

#### **Special Considerations**

None.

# Public Sector Cloud - Permit Inspection Activity Real Time

#### Description

Real time information on volume by inspection type, parcel, assignment, duration, associated permit type, and date dimensions of inspections types processed by an agency.

#### **Business Ouestions**

This subject area can answer the following business questions:

- What is the total inspection activity for an inspection type?
- What is the total demand for inspections in a given period?
- What are the primary reasons for major inspection violations?
- What is the workload distribution across all inspectors in a given period?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer



- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

Public Sector Agency Inspections Transaction Analysis Duty

#### **Primary Navigation**

Navigator > Inspections > Inspections

#### Time Reporting

This subject area supports inspection transactions history.

Time dimension is linked to Inspection Result Date.

#### Transactional Grain

This subject area returns data at the grain of Inspections (PSC\_INS\_INSPECTION).

#### **Special Considerations**

None.

# Public Sector Cloud - Permits Real Time

#### Description

Real time information on volume, revenue and square footage facts by permit type, parcel, permit status, assignment, and date dimensions of permits processed by an agency.

#### **Business Questions**

This subject area can answer the following business questions:

What is the total valuation and assessed fee of permit activity?



- What is the busiest time for permit applications?
- What is the total permit activity for a permit type in a given period?
- Who is the primary contact for a permit?
- What is the distribution of permits across different permit statuses?
- When does the agency issue the most permits?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

Public Sector Permits Transaction Analysis Duty

#### **Primary Navigation**

Navigator > Permits > Permits

#### Time Reporting

This subject area supports permits transactions history.

Time dimension is linked to Permit Application Date, Permit Issue Date.

#### Transactional Grain



This subject area returns data at the grain of Permit Records (PSC\_LNP\_RECORD).

#### **Special Considerations**

None.

#### Public Sector Cloud - Plan Review Real Time

#### Description

Real time information about the plan review and facts by plan review decisions, cycle time, and agency.

#### **Business Questions**

This subject area can answer the following business questions:

- · What is the plan review information for permits and planning applications?
- How many plan review cycles are needed for a permit application on average?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- How many plan reviews had override decisions?
- How long are plan review cycles on average?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator



#### **Duty Roles**

The following duty roles secure access to this subject area:

Public Sector Plan Review Transaction Analysis Duty

#### **Primary Navigation**

Navigator > My Tasks > My Plan Reviews

#### Time Reporting

This subject area supports plan review transactions history.

Time dimension is linked to Plan Review Decision Date.

#### Transactional Grain

This subject area returns data at the grain of Plan Review Cycles (PSC\_LNP\_PR, PSC\_LNP\_PR\_USER).

#### **Special Considerations**

None.

# Public Sector Cloud - Planning Application Real Time

#### Description

Real time information on volume, revenue facts by planning application status, type, and assignment processed by an agency. This subject area includes activity log, conditions, hearing, and planner Information.

#### **Business Questions**

This subject area can answer the following business questions:

- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- What are the currently active applications by planner?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- How many applications are in different hearing statuses?



- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What is the total valuation and assessed fee for a planning application?
- What are the different decision-making bodies associated with a planning application type?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

Public Sector Agency Planning Application Transaction Analysis Duty

#### **Primary Navigation**

Navigator > Planning and Zoning > Planning Applications

#### Time Reporting

This subject area supports planning application transactions history.



Time dimension is linked to Planning Applications File Date.

#### Transactional Grain

This subject area returns data at the grain of Planning Application Records (PSC\_LNP\_RECORD).

#### **Special Considerations**

None.

# Public Sector Cloud - Projects Real Time

#### Description

Real time information on project level volume, fees, payment facts by transaction type, transaction status by an agency.

#### **Business Questions**

This subject area can answer the following business questions:

- What transactions are associated with a project?
- · Which projects were started in a specified timeframe?
- What are the inspections carried out for a project?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer



- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

Public Sector Agency Projects Transaction Analysis Duty

#### **Primary Navigation**

Navigator > Projects > Project List

#### Time Reporting

This subject area supports project transactions history.

Time dimension is linked to Project Start Date.

#### Transactional Grain

This subject area returns data at the grain of Project Records (PSC\_COM\_PROJECT, PSC\_COM\_PROJECT\_RECORD).

#### **Special Considerations**

None.

# Public Sector Cloud - Property History Real Time

#### Description

Real time history information on total area and land value facts by property type and districts by an agency.

#### **Business Questions**

This subject area can answer the following business questions:

• What are the property land value changes in a given period?



• What are the net asset value changes in a given period?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Permits Application Administrator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

Public Sector Property Transaction Analysis Duty

#### **Primary Navigation**

Navigator > Property Information > Parcel

#### Time Reporting

This subject area supports past property valuation history.

Time dimension is linked to Property Valuation Date.

#### Transactional Grain

This subject area returns data at the grain of Parcel (PSC\_COM\_PARCEL\_B, PSC\_COM\_PARCEL\_VALUE\_F).

#### **Special Considerations**

None.

# Public Sector Cloud - Property Real Time

#### Description

Real time information on total area and land value facts by property type and districts by an agency.



#### **Business Questions**

This subject area can answer the following business questions:

- What are the property valuations by district?
- What are the property classifications by zone?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Permits Application Administrator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

Public Sector Property Transaction Analysis Duty

#### **Primary Navigation**

Navigator > Property Information > Parcel

#### Time Reporting

This subject area supports property valuation transactions history.

Time dimension is linked to Property Valuation Date.

#### Transactional Grain

This subject area returns data at the grain of Parcel (PSC\_COM\_PARCEL\_B, PSC\_COM\_PARCEL\_VALUE\_F).

#### Special Considerations

None.



# Public Sector Cloud - Receipts Real Time

#### Description

Real time information on the fees and payment facts by parcel by an agency.

#### **Business Questions**

This subject area can answer the following business questions:

- How much in fees was received in a quarter?
- · What is the total activity for fees?
- What is the total payment by fee type?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

Public Sector Agency Receipts Transaction Analysis Duty



#### **Primary Navigation**

Navigator > Billing and Payment > Payment History

#### Time Reporting

This subject area supports receipt transactions history.

Time dimension is linked to Transaction File Date.

#### Transactional Grain

This subject area returns data at the grain of fees (PSC\_LNP\_FEE\_RECORD).

#### **Special Considerations**

None.

# Public Sector Cloud - Time Recording

#### Description

Time recording information by different categories and sub-categories, billed, assessed and unassessed by agency staff.

#### **Business Questions**

This subject area can answer the following business questions:

- For the time recording hours, what is the equivalent assessed and unassessed amount?
- How many hours were recorded for different categories and sub-categories?
- Of the total hours recorded, how many hours were assessed and billed by agency staff?

#### Job Roles

The following job roles secure access to this subject area:

- PSC Business Analyst
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator



#### **Duty Roles**

The following duty roles secure access to this subject area:

PSC Agency Time Recording Inquiry Duty

#### **Primary Navigation**

Navigator > Time recording > Time recording

#### Time Reporting

This subject area supports time recording transaction history.

Time dimension is linked to Time Entry Recorded Date.

#### Transactional Grain

This subject area returns data at the grain of time entry.

#### **Special Considerations**

None.

#### Public Sector Cloud - Workflow Activities Real Time

#### Description

Real time history information of workflow activity time duration facts by workflow transaction status.

#### **Business Questions**

This subject area can answer the following business questions:

- How much time elapsed between statuses in the workflow process?
- How many times did the agency staff alter the workflow during a given period?
- How much time elapsed between permit issuance and final inspection?
- What is the average number of workflow tasks by permit type?
- How many withdrawals were there in a given period?

#### Job Roles



#### The following job roles secure access to this subject area:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to this subject area:

Public Sector Agency Workflow Transaction Analysis Duty

#### **Primary Navigation**

Navigator > Permits > Permits > Workflow Tab

#### Time Reporting

This subject area supports workflow transactions history.

Time dimension is linked to Workflow Creation Date.

#### Transactional Grain

This subject area returns data at the grain of workflow activities (PSC\_TS\_WF\_ACTIVITIES).

#### Special Considerations

None.



# Security - Audit Real Time

#### Description

Provides real-time information on audit details related to security. For example, when a custom role was created, when roles were assigned to specific users, or when roles were given specific function or data privileges.

#### **Business Questions**

This subject area can answer the following business questions:

- Which roles were added with a specific functional security policy, and who added them?
- What are all the data security privileges that a specific user added?

#### Job Roles

The following job roles secure access to this subject area:

IT Security Manager

#### **Duty Roles**

The following duty roles secure access to this subject area:

Security Transaction Analysis Duty

#### **Primary Navigation**

Tools > Security Console

#### Time Reporting

This subject area does not support history data.

#### Transactional Grain

Not applicable.

#### **Special Considerations**



This subject area can't be used to create a cross-subject area analysis. Don't mix data from different folders within this subject area either. For example, keep data from the Data Security Policy Audit folder separate from the Instance Set Audit folder. If you need to combine data from different folders, use a union operation or create a report instead of an analysis.

## Security - Roles and Privileges Real Time

## Description

Provides real-time information about the security setup in the application. This subject area is independent of the pillar and can be used to report on roles and details across pillars like HCM, ERP, SCM and so on.

Use this subject area to report on role categories, roles, functional security policies, data security policies, and the users assigned to the roles.

You can report on the correlation between the objects like the roles that are directly assigned to another role, the roles that are inherited by the virtue of the directly assigned roles, or the functional and data security policies that are directly assigned to the roles.

For a given user, all the roles that have been assigned can also be reported.

### **Business Questions**

This subject area can answer the following business questions:

- Which data security policy would provide access to the data I need to see?
- Can I view and edit a particular page? If yes, which functional security policy do I need to provide to a user who needs similar access?
- Why am I not able to view certain subject areas with my login credentials?
- I have not added a specific role to a user, but the user seems to have this job role. Can I trace how has this been inherited by the user?

#### Job Roles

The following job roles secure access to this subject area:

IT Security Manager

### **Duty Roles**

The following duty roles secure access to this subject area:

Security Transaction Analysis Duty



## **Primary Navigation**

Tools > Security Console

## **Time Reporting**

This subject area does not support history data.

#### Transactional Grain

Not applicable.

## **Special Considerations**

This subject area is used to report on users, functional security policies, and data security policies all in the correlation of roles. For a role, you can report on functional security policies, or data security policies, or users. If you try to combine all the security objects in a single report, it displays an error message. This subject area can't be used to create a cross subject area report.



## **3** Business Questions

## Overview

For each business question in this chapter, links are provided for more detailed information about the subject areas, job roles, and duty roles associated with the business question.

# Of the total hours recorded, how many hours were assessed and billed by agency staff?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Time Recording

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Business Analyst
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

### **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Time Recording Inquiry Duty



## For the time recording hours, what is the equivalent assessed and unassessed amount?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

• Public Sector Cloud - Time Recording

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Business Analyst
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Time Recording Inquiry Duty

# How many hours were recorded for different categories and sub-categories?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Time Recording



#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Business Analyst
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Time Recording Inquiry Duty

## How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Deposit Account

### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Cashier
- PSC Finance Administrator
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC System Administrator

## **Duty Roles**



The following duty roles secure access to the data related to this business question:

PSC Agency Trust Account Inquiry Duty

## Which accounts have an expired Letter of Credit, or will expire in the next 30 days?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Deposit Account

#### **Job Roles**

The following job roles secure access to the data related to this business question:

- PSC Cashier
- PSC Finance Administrator
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Trust Account Inquiry Duty

## How many deposit accounts are closed for which a refund is due?

### Subject Areas



The following subject areas contain the folders and attributes needed to answer this business question:

• Public Sector Cloud - Deposit Account

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Cashier
- PSC Finance Administrator
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Trust Account Inquiry Duty

## Which departments have the highest amount of fees due?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Case Fees

#### Job Roles

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician



PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Case Fees Inquiry Duty

## Which departments have received the highest amount of fees?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

• Public Sector Cloud - Case Fees

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

### **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Case Fees Inquiry Duty



## How much of the case fee amount was canceled?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Case Fees

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

### **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Case Fees Inquiry Duty

# How many business license applications were received and accepted in a given period?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Business License Real Time



#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Business Analyst
- PSC Business License Admininstrator
- PSC Business License Manager
- PSC Business License Specialist
- PSC Economic Development Officer
- PSC System Administrator

### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Agency Business License Transaction Analysis Duty

## How many business applications by license type are expiring and how many are expired?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Business License Real Time

#### Job Roles

- PSC Business Analyst
- PSC Business License Admininstrator
- PSC Business License Manager
- PSC Business License Specialist
- PSC Economic Development Officer
- PSC System Administrator



The following duty roles secure access to the data related to this business question:

Public Sector Agency Business License Transaction Analysis Duty

## What are the total license fees received by agency department and how much is due?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Business License Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Business Analyst
- PSC Business License Admininstrator
- PSC Business License Manager
- PSC Business License Specialist
- PSC Economic Development Officer
- PSC System Administrator

### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Agency Business License Transaction Analysis Duty



## What is the most common inspection outcome for incidents and cases?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Case Inspections Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Code Case Inspections Inquiry Duty

# What is the average number of inspections that were scheduled and completed during a given period?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Case Inspections Real Time



#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

### **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Code Case Inspections Inquiry Duty

## How many inspections were carried out by the code officers?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Case Inspections Real Time

### Job Roles

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator



The following duty roles secure access to the data related to this business question:

PSC Agency Code Case Inspections Inquiry Duty

## What are the primary reasons for major code case violations?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Code Enforcement Case Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

### **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Code Case Inquiry Duty



# How many code cases were reported in a given period, by issue type?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Code Enforcement Case Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

### **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Code Case Inquiry Duty

## What is the monthly trend of reported incidents?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Code Enforcement Case Real Time



#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

### **Duty Roles**

The following duty roles secure access to the data related to this business question:

PSC Agency Code Case Inquiry Duty

# How many citations are there compared to the same period last year?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Code Enforcement Case Real Time

### Job Roles

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator



The following duty roles secure access to the data related to this business question:

PSC Agency Code Case Inquiry Duty

## What are the primary reasons for major inspection violations?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Permit Inspection Activity Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Agency Inspections Transaction Analysis Duty



# What is the workload distribution across all inspectors in a given period?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Permit Inspection Activity Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC System Administrator

### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Agency Inspections Transaction Analysis Duty

# What is the total inspection activity for an inspection type?

### Subject Areas



The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Permit Inspection Activity Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC System Administrator

### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Agency Inspections Transaction Analysis Duty

# What is the total demand for inspections in a given period?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Permit Inspection Activity Real Time

#### Job Roles

- PSC Building Inspector
- PSC Business Analyst



- PSC Chief Building Officer
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC System Administrator

The following duty roles secure access to the data related to this business question:

Public Sector Agency Inspections Transaction Analysis Duty

# What is the total permit activity for a permit type in a given period?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Permits Real Time

### Job Roles

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer



- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

The following duty roles secure access to the data related to this business question:

Public Sector Permits Transaction Analysis Duty

# What is the total valuation and assessed fee of permit activity?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Permits Real Time

### Job Roles

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator



The following duty roles secure access to the data related to this business question:

Public Sector Permits Transaction Analysis Duty

## What is the busiest time for permit applications?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Permits Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Permits Transaction Analysis Duty



## When does the agency issue the most permits?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Permits Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Permits Transaction Analysis Duty



# What is the distribution of permits across different permit statuses?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Permits Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:

· Public Sector Permits Transaction Analysis Duty



## Who is the primary contact for a permit?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Permits Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Permits Transaction Analysis Duty



## How long are plan review cycles on average?

## **Subject Areas**

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Plan Review Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:



# How many plan review cycles are needed for a permit application on average?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Plan Review Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:



# What is the distribution of plan review cycles across plan reviewers in a given period?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Plan Review Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:



## How many plan reviews had override decisions?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Plan Review Real Time

#### **Job Roles**

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:



# What is the plan review information for permits and planning applications?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Plan Review Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:



## How many applications are in different hearing statuses?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Planning Application Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:



## How many meetings and hearings are assigned to a planner?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Planning Application Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:



## What are the different decision-making bodies associated with a planning application type?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Planning Application Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:



# Who are the different planners associated with a planning application type?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Planning Application Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:



## What are the currently active applications by planner?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Planning Application Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:



## What are the different conditions applied to planning applications?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Planning Application Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

## **Duty Roles**

The following duty roles secure access to the data related to this business question:



## What are the different hearing decisions for a given application type?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Planning Application Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:



## What are the different activities tracked for a planning application?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Planning Application Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:



## What is the total application activity for a planning entitlement type?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Planning Application Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:



## What is the total valuation and assessed fee for a planning application?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

• Public Sector Cloud - Planning Application Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:



## What is the distribution of planning applications across different planning application statuses?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Planning Application Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:



## What are the property land value changes in a given period?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Property History Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Permits Application Administrator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Property Transaction Analysis Duty

#### What are the net asset value changes in a given period?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Property History Real Time



#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Permits Application Administrator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Property Transaction Analysis Duty

#### What are the property classifications by zone?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Property Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Permits Application Administrator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**



The following duty roles secure access to the data related to this business question:

Public Sector Property Transaction Analysis Duty

#### What are the property valuations by district?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Property Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Permits Application Administrator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Property Transaction Analysis Duty

#### What is the total activity for fees?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Receipts Real Time



#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Agency Receipts Transaction Analysis Duty

#### What is the total payment by fee type?

#### **Subject Areas**

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Receipts Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

PSC Building Inspector



- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

The following duty roles secure access to the data related to this business question:

Public Sector Agency Receipts Transaction Analysis Duty

#### How much in fees was received in a quarter?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Receipts Real Time

#### Job Roles

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor



- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

The following duty roles secure access to the data related to this business question:

Public Sector Agency Receipts Transaction Analysis Duty

#### Which projects were started in a specified timeframe?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Projects Real Time

#### Job Roles

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer



- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

The following duty roles secure access to the data related to this business question:

Public Sector Agency Projects Transaction Analysis Duty

#### What transactions are associated with a project?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Projects Real Time

#### Job Roles

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant



- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

The following duty roles secure access to the data related to this business question:

Public Sector Agency Projects Transaction Analysis Duty

#### What are the inspections carried out for a project?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

• Public Sector Cloud - Projects Real Time

#### Job Roles

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator



- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

The following duty roles secure access to the data related to this business question:

Public Sector Agency Projects Transaction Analysis Duty

## How much time elapsed between statuses in the workflow process?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Workflow Activities Real Time

#### Job Roles

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner



PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Agency Workflow Transaction Analysis Duty

### How much time elapsed between permit issuance and final inspection?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Workflow Activities Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**



The following duty roles secure access to the data related to this business question:

Public Sector Agency Workflow Transaction Analysis Duty

## What is the average number of workflow tasks by permit type?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Workflow Activities Real Time

#### **Job Roles**

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Agency Workflow Transaction Analysis Duty



#### How many withdrawals were there in a given period?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Public Sector Cloud - Workflow Activities Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Agency Workflow Transaction Analysis Duty



## How many times did the agency staff alter the workflow during a given period?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Public Sector Cloud - Workflow Activities Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Public Sector Agency Workflow Transaction Analysis Duty



#### How many users run OTBI analyses?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Usage Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Usage Transactional Analysis Duty

#### Who are the top N OTBI users?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Usage Real Time

#### Job Roles

- Application Implementation Consultant
- IT Security Manager



The following duty roles secure access to the data related to this business question:

OTBI Report Usage Transactional Analysis Duty

#### What is the weekly OTBI analysis usage trend?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Usage Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Usage Transactional Analysis Duty

#### What are the top N most frequently-run OTBI analyses?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Usage Real Time



#### Job Roles

The following job roles secure access to the data related to this business question:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Usage Transactional Analysis Duty

## How many predefined OTBI analyses have been run in the past month?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Usage Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Usage Transactional Analysis Duty



## How many custom OTBI analyses have been run in the past month?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

• OTBI Usage Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Usage Transactional Analysis Duty

## How many ad-hoc OTBI analyses have been run in the past month?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Usage Real Time

#### Job Roles



The following job roles secure access to the data related to this business question:

- Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Usage Transactional Analysis Duty

### What is the execution history of dashboard X in the past month?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Usage Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Usage Transactional Analysis Duty



#### Which analyses have low usage in the past month?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Usage Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Usage Transactional Analysis Duty

## How many OTBI SOAP web services have been run in the past month?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

• OTBI Usage Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

Application Implementation Consultant



IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Usage Transactional Analysis Duty

#### What are the long-running analyses in the past month?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Performance Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty

### What is the OTBI execution time histogram in the past month?

#### Subject Areas



The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Performance Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty

#### Which analyses have the longest response time?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Performance Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty



#### Which analyses have high data row count?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Performance Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty

#### Which analyses reached OTBI max row limit?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· OTBI Performance Real Time

#### Job Roles

- Application Implementation Consultant
- IT Security Manager



The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty

### What are the common execution errors in the past month?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· OTBI Performance Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty

### How many analyses and dashboards failed in the past month?

#### Subject Areas



The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Performance Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty

#### What are the most commonly used OTBI subject areas?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Performance Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty



#### What are the least-used OTBI subject areas?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Performance Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty

#### Which subject areas have slow performance?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Performance Real Time

#### Job Roles

- Application Implementation Consultant
- IT Security Manager



The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty

#### Which subject areas have large data volume?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Performance Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty

## Which analyses have low usage because of poor performance?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· OTBI Performance Real Time



#### Job Roles

The following job roles secure access to the data related to this business question:

- · Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty

#### What is the database SQL execution time and row count?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

OTBI Performance Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

- Application Implementation Consultant
- IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

OTBI Report Performance Transactional Analysis Duty



### Why am I not able to view certain subject areas with my login credentials?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Security - Roles and Privileges Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Security Transaction Analysis Duty

### Which data security policy would provide access to the data I need to see?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Security - Roles and Privileges Real Time

#### Job Roles



The following job roles secure access to the data related to this business question:

IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Security Transaction Analysis Duty

Can I view and edit a particular page? If yes, which functional security policy do I need to provide to a user who needs similar access?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Security - Roles and Privileges Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Security Transaction Analysis Duty



# I have not added a specific role to a user, but the user seems to have this job role. Can I trace how has this been inherited by the user?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Security - Roles and Privileges Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Security Transaction Analysis Duty

### What are all the data security privileges that a specific user added?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

Security - Audit Real Time

#### Job Roles



The following job roles secure access to the data related to this business question:

IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Security Transaction Analysis Duty

## Which roles were added with a specific functional security policy, and who added them?

#### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

· Security - Audit Real Time

#### Job Roles

The following job roles secure access to the data related to this business question:

IT Security Manager

#### **Duty Roles**

The following duty roles secure access to the data related to this business question:

Security Transaction Analysis Duty



# **4** Job Roles

## Overview

For each job role in this chapter, links are provided for more detailed information about the duty roles, subject areas, and business questions associated with the job role.

# **Application Implementation Consultant**

#### Code Name

ORA\_ASM\_APPLICATION\_IMPLEMENTATION\_CONSULTANT\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- OTBI Report Performance Transactional Analysis Duty
- OTBI Report Usage Transactional Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

- OTBI Performance Real Time
- OTBI Usage Real Time

## **Business Questions**

- How many predefined OTBI analyses have been run in the past month?
- How many custom OTBI analyses have been run in the past month?
- Which analyses have low usage in the past month?
- What are the most commonly used OTBI subject areas?
- Which subject areas have large data volume?



- Which subject areas have slow performance?
- · What are the least-used OTBI subject areas?
- Which analyses have the longest response time?
- How many users run OTBI analyses?
- What are the top N most frequently-run OTBI analyses?
- Which analyses have high data row count?
- Who are the top N OTBI users?
- What are the common execution errors in the past month?
- Which analyses have low usage because of poor performance?
- What is the weekly OTBI analysis usage trend?
- How many ad-hoc OTBI analyses have been run in the past month?
- What are the long-running analyses in the past month?
- What is the OTBI execution time histogram in the past month?
- How many analyses and dashboards failed in the past month?
- What is the execution history of dashboard X in the past month?
- How many OTBI SOAP web services have been run in the past month?
- Which analyses reached OTBI max row limit?
- What is the database SOL execution time and row count?

## **IT Security Manager**

#### Code Name

ORA\_FND\_IT\_SECURITY\_MANAGER\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- OTBI Report Performance Transactional Analysis Duty
- OTBI Report Usage Transactional Analysis Duty
- Security Transaction Analysis Duty

### Subject Areas

This job role secures access to the following subject areas:

OTBI Performance Real Time



- OTBI Usage Real Time
- Security Audit Real Time
- Security Roles and Privileges Real Time

### **Business Ouestions**

- How many predefined OTBI analyses have been run in the past month?
- How many custom OTBI analyses have been run in the past month?
- Which analyses have low usage in the past month?
- What are the most commonly used OTBI subject areas?
- Which subject areas have large data volume?
- Which data security policy would provide access to the data I need to see?
- Which subject areas have slow performance?
- What are the least-used OTBI subject areas?
- Which analyses have the longest response time?
- How many users run OTBI analyses?
- What are the top N most frequently-run OTBI analyses?
- Which analyses have high data row count?
- Can I view and edit a particular page? If yes, which functional security policy do I need to provide to a user who needs similar access?
- Who are the top N OTBI users?
- What are the common execution errors in the past month?
- Which analyses have low usage because of poor performance?
- What is the weekly OTBI analysis usage trend?
- How many ad-hoc OTBI analyses have been run in the past month?
- What are the long-running analyses in the past month?
- What is the OTBI execution time histogram in the past month?
- How many analyses and dashboards failed in the past month?
- Why am I not able to view certain subject areas with my login credentials?
- Which roles were added with a specific functional security policy, and who added them?
- What is the execution history of dashboard X in the past month?
- How many OTBI SOAP web services have been run in the past month?
- Which analyses reached OTBI max row limit?
- What is the database SQL execution time and row count?
- I have not added a specific role to a user, but the user seems to have this job role. Can I trace how has this been inherited by the user?
- What are all the data security privileges that a specific user added?



## **PSC Associate Planner**

#### Code Name

ORA\_PSC\_ASSOCIATE\_PLANNER\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- Public Sector Agency Planning Application Transaction Analysis Duty
- · Public Sector Agency Projects Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time

## **Business Questions**

- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- What are the currently active applications by planner?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What transactions are associated with a project?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the inspections carried out for a project?
- What is the total valuation and assessed fee for a planning application?
- What are the different decision-making bodies associated with a planning application type?



# **PSC Building Inspector**

#### Code Name

ORA\_PSC\_BUILDING\_INSPECTOR\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- Public Sector Agency Inspections Transaction Analysis Duty
- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty
- Public Sector Agency Workflow Transaction Analysis Duty
- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Permit Inspection Activity Real Time
- Public Sector Cloud Permits Real Time
- Public Sector Cloud Plan Review Real Time
- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time
- · Public Sector Cloud Receipts Real Time
- Public Sector Cloud Workflow Activities Real Time

## **Business Questions**

- How much time elapsed between statuses in the workflow process?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?



- What are the different activities tracked for a planning application?
- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?
- What are the currently active applications by planner?
- · How much time elapsed between permit issuance and final inspection?
- What is the total inspection activity for an inspection type?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?
- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- How many plan reviews had override decisions?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the inspections carried out for a project?
- How many withdrawals were there in a given period?
- What is the total demand for inspections in a given period?
- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?
- What are the primary reasons for major inspection violations?
- What is the workload distribution across all inspectors in a given period?
- When does the agency issue the most permits?
- How long are plan review cycles on average?
- What are the different decision-making bodies associated with a planning application type?

# **PSC Business Analyst**

#### Code Name



#### ORA\_PSC\_BUSINESS\_ANALYST\_JOB

### **Duty Roles**

This job role is related to the following duty roles:

- PSC Agency Case Fees Inquiry Duty
- PSC Agency Code Case Inquiry Duty
- PSC Agency Code Case Inspections Inquiry Duty
- PSC Agency Time Recording Inquiry Duty
- Public Sector Agency Business License Transaction Analysis Duty
- Public Sector Agency Inspections Transaction Analysis Duty
- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty
- Public Sector Agency Workflow Transaction Analysis Duty
- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Business License Real Time
- Public Sector Cloud Case Fees
- Public Sector Cloud Case Inspections Real Time
- Public Sector Cloud Code Enforcement Case Real Time
- Public Sector Cloud Permit Inspection Activity Real Time
- Public Sector Cloud Permits Real Time
- Public Sector Cloud Plan Review Real Time
- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time
- Public Sector Cloud Receipts Real Time
- Public Sector Cloud Time Recording
- Public Sector Cloud Workflow Activities Real Time

#### **Business Questions**

This job role secures access to data that can answer the following business questions:

How much time elapsed between statuses in the workflow process?



- For the time recording hours, what is the equivalent assessed and unassessed amount?
- What are the primary reasons for major code case violations?
- How many code cases were reported in a given period, by issue type?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?
- How many hours were recorded for different categories and sub-categories?
- What are the total license fees received by agency department and how much is due?
- What is the most common inspection outcome for incidents and cases?
- What are the currently active applications by planner?
- How much time elapsed between permit issuance and final inspection?
- What is the total inspection activity for an inspection type?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- Which departments have the highest amount of fees due?
- How much of the case fee amount was canceled?
- How many citations are there compared to the same period last year?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?
- · Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?
- Which departments have received the highest amount of fees?
- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- How many plan reviews had override decisions?
- Of the total hours recorded, how many hours were assessed and billed by agency staff?
- How many inspections were carried out by the code officers?



- What is the monthly trend of reported incidents?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the inspections carried out for a project?
- How many withdrawals were there in a given period?
- What is the total demand for inspections in a given period?
- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?
- How many business license applications were received and accepted in a given period?
- How many business applications by license type are expiring and how many are expired?
- What is the average number of inspections that were scheduled and completed during a given period?
- What are the primary reasons for major inspection violations?
- What is the workload distribution across all inspectors in a given period?
- When does the agency issue the most permits?
- How long are plan review cycles on average?
- What are the different decision-making bodies associated with a planning application type?

## **PSC Business License Admininstrator**

#### Code Name

ORA\_PSC\_BUSINESS\_LICENSE\_ADMINISTRATOR\_JOB

### **Duty Roles**

This job role is related to the following duty roles:

Public Sector Agency Business License Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

Public Sector Cloud - Business License Real Time

### **Business Questions**



This job role secures access to data that can answer the following business questions:

- What are the total license fees received by agency department and how much is due?
- How many business license applications were received and accepted in a given period?
- How many business applications by license type are expiring and how many are expired?

## **PSC Business License Manager**

#### Code Name

ORA\_PSC\_BL\_MANAGER\_JOB

### **Duty Roles**

This job role is related to the following duty roles:

Public Sector Agency Business License Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

Public Sector Cloud - Business License Real Time

## **Business Questions**

This job role secures access to data that can answer the following business questions:

- What are the total license fees received by agency department and how much is due?
- How many business license applications were received and accepted in a given period?
- How many business applications by license type are expiring and how many are expired?

# **PSC Business License Specialist**

#### Code Name

ORA\_PSC\_BL\_SPECIALIST\_JOB



## **Duty Roles**

This job role is related to the following duty roles:

Public Sector Agency Business License Transaction Analysis Duty

### Subject Areas

This job role secures access to the following subject areas:

Public Sector Cloud - Business License Real Time

## **Business Questions**

This job role secures access to data that can answer the following business questions:

- What are the total license fees received by agency department and how much is due?
- How many business license applications were received and accepted in a given period?
- How many business applications by license type are expiring and how many are expired?

## **PSC Cashier**

### Code Name

ORA\_PSC\_CASHIER\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

PSC Agency Trust Account Inquiry Duty

### Subject Areas

This job role secures access to the following subject areas:

Public Sector Cloud - Deposit Account

### **Business Questions**



This job role secures access to data that can answer the following business questions:

- How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?
- Which accounts have an expired Letter of Credit, or will expire in the next 30 days?
- How many deposit accounts are closed for which a refund is due?

## **PSC Chief Building Officer**

#### Code Name

ORA\_PSC\_CHIEF\_BUILDING\_OFFICER\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- Public Sector Agency Inspections Transaction Analysis Duty
- Public Sector Agency Planning Application Transaction Analysis Duty
- · Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty
- Public Sector Agency Workflow Transaction Analysis Duty
- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty
- Public Sector Property Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Permit Inspection Activity Real Time
- · Public Sector Cloud Permits Real Time
- Public Sector Cloud Plan Review Real Time
- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time
- · Public Sector Cloud Property History Real Time
- Public Sector Cloud Property Real Time
- · Public Sector Cloud Receipts Real Time
- Public Sector Cloud Workflow Activities Real Time



#### **Business Questions**

- How much time elapsed between statuses in the workflow process?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?
- What are the currently active applications by planner?
- What are the property valuations by district?
- How much time elapsed between permit issuance and final inspection?
- What is the total inspection activity for an inspection type?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What are the property classifications by zone?
- What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?
- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- How many plan reviews had override decisions?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the property land value changes in a given period?
- What are the inspections carried out for a project?
- How many withdrawals were there in a given period?
- What is the total demand for inspections in a given period?



- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?
- What are the net asset value changes in a given period?
- What are the primary reasons for major inspection violations?
- What is the workload distribution across all inspectors in a given period?
- When does the agency issue the most permits?
- How long are plan review cycles on average?
- What are the different decision-making bodies associated with a planning application type?

# PSC Code Enforcement Application Administrator

#### Code Name

ORA\_PSC\_CODE\_ENFORCEMENT\_APPLICATION\_ADMINISTRATOR\_JOB

### **Duty Roles**

This job role is related to the following duty roles:

- PSC Agency Case Fees Inquiry Duty
- PSC Agency Code Case Inquiry Duty
- PSC Agency Code Case Inspections Inquiry Duty

## Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Case Fees
- Public Sector Cloud Case Inspections Real Time
- Public Sector Cloud Code Enforcement Case Real Time

## **Business Questions**

- What are the primary reasons for major code case violations?
- How many code cases were reported in a given period, by issue type?
- What is the most common inspection outcome for incidents and cases?



- Which departments have the highest amount of fees due?
- How much of the case fee amount was canceled?
- How many citations are there compared to the same period last year?
- Which departments have received the highest amount of fees?
- How many inspections were carried out by the code officers?
- What is the monthly trend of reported incidents?
- What is the average number of inspections that were scheduled and completed during a given period?

## **PSC Code Enforcement Officer**

#### Code Name

ORA\_PSC\_CODE\_ENFORCEMENT\_OFFICER\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- PSC Agency Case Fees Inquiry Duty
- PSC Agency Code Case Inquiry Duty
- PSC Agency Code Case Inspections Inquiry Duty
- PSC Agency Time Recording Inquiry Duty

## Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Case Fees
- Public Sector Cloud Case Inspections Real Time
- Public Sector Cloud Code Enforcement Case Real Time
- · Public Sector Cloud Time Recording

### **Business Questions**

- For the time recording hours, what is the equivalent assessed and unassessed amount?
- What are the primary reasons for major code case violations?



- How many code cases were reported in a given period, by issue type?
- How many hours were recorded for different categories and sub-categories?
- What is the most common inspection outcome for incidents and cases?
- Which departments have the highest amount of fees due?
- How much of the case fee amount was canceled?
- How many citations are there compared to the same period last year?
- Which departments have received the highest amount of fees?
- Of the total hours recorded, how many hours were assessed and billed by agency staff?
- How many inspections were carried out by the code officers?
- What is the monthly trend of reported incidents?
- What is the average number of inspections that were scheduled and completed during a given period?

## **PSC Code Enforcement Supervisor**

#### Code Name

ORA\_PSC\_CODE\_ENFORCEMENT\_SUPERVISOR\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- PSC Agency Case Fees Inquiry Duty
- PSC Agency Code Case Inquiry Duty
- PSC Agency Code Case Inspections Inquiry Duty
- PSC Agency Time Recording Inquiry Duty

## Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Case Fees
- Public Sector Cloud Case Inspections Real Time
- Public Sector Cloud Code Enforcement Case Real Time
- Public Sector Cloud Time Recording

### **Business Questions**



#### This job role secures access to data that can answer the following business questions:

- For the time recording hours, what is the equivalent assessed and unassessed amount?
- What are the primary reasons for major code case violations?
- How many code cases were reported in a given period, by issue type?
- How many hours were recorded for different categories and sub-categories?
- What is the most common inspection outcome for incidents and cases?
- Which departments have the highest amount of fees due?
- How much of the case fee amount was canceled?
- How many citations are there compared to the same period last year?
- Which departments have received the highest amount of fees?
- Of the total hours recorded, how many hours were assessed and billed by agency staff?
- How many inspections were carried out by the code officers?
- What is the monthly trend of reported incidents?
- What is the average number of inspections that were scheduled and completed during a given period?

## **PSC Code Enforcement Technician**

### Code Name

ORA\_PSC\_CODE\_ENFORCEMENT\_TECHNICIAN\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- PSC Agency Case Fees Inquiry Duty
- PSC Agency Code Case Inquiry Duty
- PSC Agency Code Case Inspections Inquiry Duty
- PSC Agency Time Recording Inquiry Duty

### Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Case Fees
- Public Sector Cloud Case Inspections Real Time
- Public Sector Cloud Code Enforcement Case Real Time



Public Sector Cloud - Time Recording

#### **Business Questions**

This job role secures access to data that can answer the following business questions:

- For the time recording hours, what is the equivalent assessed and unassessed amount?
- What are the primary reasons for major code case violations?
- How many code cases were reported in a given period, by issue type?
- How many hours were recorded for different categories and sub-categories?
- What is the most common inspection outcome for incidents and cases?
- Which departments have the highest amount of fees due?
- How much of the case fee amount was canceled?
- How many citations are there compared to the same period last year?
- Which departments have received the highest amount of fees?
- Of the total hours recorded, how many hours were assessed and billed by agency staff?
- How many inspections were carried out by the code officers?
- What is the monthly trend of reported incidents?
- What is the average number of inspections that were scheduled and completed during a given period?

## **PSC Economic Development Officer**

#### Code Name

ORA\_PSC\_ECONOMIC\_DEVELOPMENT\_OFFICER\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

Public Sector Agency Business License Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

Public Sector Cloud - Business License Real Time



### **Business Questions**

This job role secures access to data that can answer the following business questions:

- What are the total license fees received by agency department and how much is due?
- How many business license applications were received and accepted in a given period?
- How many business applications by license type are expiring and how many are expired?

## PSC Economic Development Officer

#### Code Name

ORA\_PSC\_ECONOMIC\_DEV\_OFFICER\_JOB

### **Duty Roles**

This job role is related to the following duty roles:

- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty
- Public Sector Agency Workflow Transaction Analysis Duty
- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty
- Public Sector Property Transaction Analysis Duty

### Subject Areas

This job role secures access to the following subject areas:

- · Public Sector Cloud Permits Real Time
- Public Sector Cloud Plan Review Real Time
- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time
- · Public Sector Cloud Property History Real Time
- Public Sector Cloud Property Real Time
- · Public Sector Cloud Receipts Real Time
- Public Sector Cloud Workflow Activities Real Time



## **Business Questions**

- How much time elapsed between statuses in the workflow process?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?
- What are the currently active applications by planner?
- What are the property valuations by district?
- How much time elapsed between permit issuance and final inspection?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What are the property classifications by zone?
- What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?
- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- · How many plan reviews had override decisions?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the property land value changes in a given period?
- What are the inspections carried out for a project?
- How many withdrawals were there in a given period?
- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?



- What are the net asset value changes in a given period?
- When does the agency issue the most permits?
- How long are plan review cycles on average?
- What are the different decision-making bodies associated with a planning application type?

## **PSC Finance Administrator**

#### Code Name

ORA\_PSC\_FINANCE\_ADMIN\_JOB

### **Duty Roles**

This job role is related to the following duty roles:

- PSC Agency Trust Account Inquiry Duty
- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty
- Public Sector Agency Workflow Transaction Analysis Duty
- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty
- Public Sector Property Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Deposit Account
- · Public Sector Cloud Permits Real Time
- Public Sector Cloud Plan Review Real Time
- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time
- Public Sector Cloud Property History Real Time
- Public Sector Cloud Property Real Time
- Public Sector Cloud Receipts Real Time
- Public Sector Cloud Workflow Activities Real Time



#### **Business Questions**

- How much time elapsed between statuses in the workflow process?
- How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?
- What are the currently active applications by planner?
- What are the property valuations by district?
- How much time elapsed between permit issuance and final inspection?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What are the property classifications by zone?
- What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?
- Which accounts have an expired Letter of Credit, or will expire in the next 30 days?
- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- How many plan reviews had override decisions?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the property land value changes in a given period?
- What are the inspections carried out for a project?
- How many withdrawals were there in a given period?



- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?
- What are the net asset value changes in a given period?
- How many deposit accounts are closed for which a refund is due?
- When does the agency issue the most permits?
- How long are plan review cycles on average?
- · What are the different decision-making bodies associated with a planning application type?

## **PSC Inspections Supervisor**

#### Code Name

ORA\_PSC\_INSPECTIONS\_SUPERVISOR\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- Public Sector Agency Inspections Transaction Analysis Duty
- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty
- Public Sector Agency Workflow Transaction Analysis Duty
- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty

## **Subject Areas**

This job role secures access to the following subject areas:

- Public Sector Cloud Permit Inspection Activity Real Time
- Public Sector Cloud Permits Real Time
- · Public Sector Cloud Plan Review Real Time
- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time
- Public Sector Cloud Receipts Real Time
- Public Sector Cloud Workflow Activities Real Time



#### **Business Questions**

- How much time elapsed between statuses in the workflow process?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?
- What are the currently active applications by planner?
- How much time elapsed between permit issuance and final inspection?
- What is the total inspection activity for an inspection type?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?
- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- How many plan reviews had override decisions?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the inspections carried out for a project?
- How many withdrawals were there in a given period?
- What is the total demand for inspections in a given period?
- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?
- What are the primary reasons for major inspection violations?



- What is the workload distribution across all inspectors in a given period?
- When does the agency issue the most permits?
- How long are plan review cycles on average?
- What are the different decision-making bodies associated with a planning application type?

## **PSC Permit Technician**

#### Code Name

ORA\_PSC\_PERMIT\_TECHNICIAN\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- Public Sector Agency Inspections Transaction Analysis Duty
- Public Sector Agency Planning Application Transaction Analysis Duty
- · Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty
- Public Sector Agency Workflow Transaction Analysis Duty
- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Permit Inspection Activity Real Time
- Public Sector Cloud Permits Real Time
- · Public Sector Cloud Plan Review Real Time
- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time
- Public Sector Cloud Receipts Real Time
- Public Sector Cloud Workflow Activities Real Time

### **Business Questions**



- How much time elapsed between statuses in the workflow process?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?
- What are the currently active applications by planner?
- How much time elapsed between permit issuance and final inspection?
- What is the total inspection activity for an inspection type?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?
- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- How many plan reviews had override decisions?
- What is the total application activity for a planning entitlement type?
- · What is the distribution of planning applications across different planning application statuses?
- What are the inspections carried out for a project?
- How many withdrawals were there in a given period?
- What is the total demand for inspections in a given period?
- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?
- What are the primary reasons for major inspection violations?
- What is the workload distribution across all inspectors in a given period?
- When does the agency issue the most permits?



- How long are plan review cycles on average?
- What are the different decision-making bodies associated with a planning application type?

# **PSC Permits Application Administrator**

### Code Name

ORA\_PSC\_PERMITS\_APPLICATION\_ADMINISTRAOR\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

PSC Agency Trust Account Inquiry Duty

## Subject Areas

This job role secures access to the following subject areas:

Public Sector Cloud - Deposit Account

### **Business Ouestions**

This job role secures access to data that can answer the following business questions:

- How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?
- Which accounts have an expired Letter of Credit, or will expire in the next 30 days?
- How many deposit accounts are closed for which a refund is due?

# **PSC Permits Application Administrator**

## Code Name

ORA\_PSC\_PERMITS\_APPLICATION\_ADMINISTRATOR\_JOB

## **Duty Roles**



#### This job role is related to the following duty roles:

- Public Sector Agency Inspections Transaction Analysis Duty
- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty
- Public Sector Agency Workflow Transaction Analysis Duty
- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty
- Public Sector Property Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

- · Public Sector Cloud Permit Inspection Activity Real Time
- Public Sector Cloud Permits Real Time
- Public Sector Cloud Plan Review Real Time
- · Public Sector Cloud Planning Application Real Time
- · Public Sector Cloud Projects Real Time
- Public Sector Cloud Property History Real Time
- Public Sector Cloud Property Real Time
- · Public Sector Cloud Receipts Real Time
- · Public Sector Cloud Workflow Activities Real Time

### **Business Questions**

- How much time elapsed between statuses in the workflow process?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?
- What are the currently active applications by planner?
- What are the property valuations by district?
- How much time elapsed between permit issuance and final inspection?



- What is the total inspection activity for an inspection type?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What are the property classifications by zone?
- What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?
- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- · How many plan reviews had override decisions?
- What is the total application activity for a planning entitlement type?
- · What is the distribution of planning applications across different planning application statuses?
- What are the property land value changes in a given period?
- What are the inspections carried out for a project?
- How many withdrawals were there in a given period?
- What is the total demand for inspections in a given period?
- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?
- What are the net asset value changes in a given period?
- What are the primary reasons for major inspection violations?
- What is the workload distribution across all inspectors in a given period?
- When does the agency issue the most permits?
- How long are plan review cycles on average?
- What are the different decision-making bodies associated with a planning application type?

# **PSC Permits Supervisor**

#### Code Name

ORA\_PSC\_PERMITS\_SUPERVISOR\_JOB



## **Duty Roles**

This job role is related to the following duty roles:

- PSC Agency Trust Account Inquiry Duty
- Public Sector Agency Inspections Transaction Analysis Duty
- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty
- Public Sector Agency Workflow Transaction Analysis Duty
- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Deposit Account
- Public Sector Cloud Permit Inspection Activity Real Time
- Public Sector Cloud Permits Real Time
- Public Sector Cloud Plan Review Real Time
- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time
- Public Sector Cloud Receipts Real Time
- Public Sector Cloud Workflow Activities Real Time

## **Business Questions**

- How much time elapsed between statuses in the workflow process?
- How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- · How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?



- What are the currently active applications by planner?
- How much time elapsed between permit issuance and final inspection?
- What is the total inspection activity for an inspection type?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?
- Which accounts have an expired Letter of Credit, or will expire in the next 30 days?
- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- How many plan reviews had override decisions?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the inspections carried out for a project?
- How many withdrawals were there in a given period?
- What is the total demand for inspections in a given period?
- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?
- How many deposit accounts are closed for which a refund is due?
- What are the primary reasons for major inspection violations?
- What is the workload distribution across all inspectors in a given period?
- When does the agency issue the most permits?
- How long are plan review cycles on average?
- What are the different decision-making bodies associated with a planning application type?

## **PSC Plan Reviewer**

#### Code Name



#### ORA\_PSC\_PLAN\_REVIEWER\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty
- Public Sector Agency Workflow Transaction Analysis Duty
- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Permits Real Time
- Public Sector Cloud Plan Review Real Time
- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time
- Public Sector Cloud Receipts Real Time
- Public Sector Cloud Workflow Activities Real Time

### **Business Questions**

- How much time elapsed between statuses in the workflow process?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?
- What are the currently active applications by planner?
- How much time elapsed between permit issuance and final inspection?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?



- What are the different conditions applied to planning applications?
- · What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?
- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- How many plan reviews had override decisions?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the inspections carried out for a project?
- How many withdrawals were there in a given period?
- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?
- When does the agency issue the most permits?
- How long are plan review cycles on average?
- What are the different decision-making bodies associated with a planning application type?

## **PSC Planning Assistant**

#### Code Name

ORA\_PSC\_PLANNING\_ASSISTANT\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty

## Subject Areas



#### This job role secures access to the following subject areas:

- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time

### **Business Questions**

This job role secures access to data that can answer the following business questions:

- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- What are the currently active applications by planner?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What transactions are associated with a project?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the inspections carried out for a project?
- What is the total valuation and assessed fee for a planning application?
- What are the different decision-making bodies associated with a planning application type?

## **PSC Planning Coordinator**

#### Code Name

ORA\_PSC\_PLAN\_COORDINATOR\_JOB

### **Duty Roles**

This job role is related to the following duty roles:

- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty



- Public Sector Agency Workflow Transaction Analysis Duty
- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Permits Real Time
- Public Sector Cloud Plan Review Real Time
- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time
- Public Sector Cloud Receipts Real Time
- Public Sector Cloud Workflow Activities Real Time

#### **Business Questions**

- How much time elapsed between statuses in the workflow process?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?
- What are the currently active applications by planner?
- How much time elapsed between permit issuance and final inspection?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?



- Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?
- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- How many plan reviews had override decisions?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the inspections carried out for a project?
- How many withdrawals were there in a given period?
- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?
- When does the agency issue the most permits?
- How long are plan review cycles on average?
- What are the different decision-making bodies associated with a planning application type?

# PSC Planning and Zoning Application Administrator

### Code Name

ORA\_PSC\_PLANNING\_AND\_ZONING\_APPLICATION\_ADMINISTRATOR\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty

### Subject Areas

This job role secures access to the following subject areas:

- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time

#### **Business Questions**



#### This job role secures access to data that can answer the following business questions:

- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- What are the currently active applications by planner?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What transactions are associated with a project?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the inspections carried out for a project?
- What is the total valuation and assessed fee for a planning application?
- What are the different decision-making bodies associated with a planning application type?

# **PSC Principal Planner**

#### Code Name

ORA\_PSC\_PRINCIPAL\_PLANNER\_JOB

## **Duty Roles**

This job role is related to the following duty roles:

- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty
- Public Sector Agency Workflow Transaction Analysis Duty
- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty
- Public Sector Property Transaction Analysis Duty

## Subject Areas



#### This job role secures access to the following subject areas:

- Public Sector Cloud Permits Real Time
- · Public Sector Cloud Plan Review Real Time
- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time
- Public Sector Cloud Property History Real Time
- Public Sector Cloud Property Real Time
- Public Sector Cloud Receipts Real Time
- Public Sector Cloud Workflow Activities Real Time

#### **Business Questions**

- How much time elapsed between statuses in the workflow process?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?
- What are the currently active applications by planner?
- What are the property valuations by district?
- How much time elapsed between permit issuance and final inspection?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What are the property classifications by zone?
- What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?



- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- How many plan reviews had override decisions?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the property land value changes in a given period?
- What are the inspections carried out for a project?
- How many withdrawals were there in a given period?
- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?
- What are the net asset value changes in a given period?
- When does the agency issue the most permits?
- How long are plan review cycles on average?
- What are the different decision-making bodies associated with a planning application type?

# **PSC System Administrator**

#### Code Name

ORA\_PSC\_SYSTEM\_ADMINISTRATOR\_JOB

# **Duty Roles**

This job role is related to the following duty roles:

- PSC Agency Case Fees Inquiry Duty
- PSC Agency Code Case Inquiry Duty
- PSC Agency Code Case Inspections Inquiry Duty
- PSC Agency Time Recording Inquiry Duty
- PSC Agency Trust Account Inquiry Duty
- Public Sector Agency Business License Transaction Analysis Duty
- Public Sector Agency Inspections Transaction Analysis Duty
- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty
- Public Sector Agency Receipts Transaction Analysis Duty
- Public Sector Agency Workflow Transaction Analysis Duty



- Public Sector Permits Transaction Analysis Duty
- Public Sector Plan Review Transaction Analysis Duty
- Public Sector Property Transaction Analysis Duty

This job role secures access to the following subject areas:

- Public Sector Cloud Business License Real Time
- Public Sector Cloud Case Fees
- Public Sector Cloud Case Inspections Real Time
- Public Sector Cloud Code Enforcement Case Real Time
- Public Sector Cloud Deposit Account
- Public Sector Cloud Permit Inspection Activity Real Time
- Public Sector Cloud Permits Real Time
- Public Sector Cloud Plan Review Real Time
- Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time
- Public Sector Cloud Property History Real Time
- Public Sector Cloud Property Real Time
- · Public Sector Cloud Receipts Real Time
- Public Sector Cloud Time Recording
- Public Sector Cloud Workflow Activities Real Time

### **Business Questions**

- How much time elapsed between statuses in the workflow process?
- For the time recording hours, what is the equivalent assessed and unassessed amount?
- How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?
- What are the primary reasons for major code case violations?
- How many code cases were reported in a given period, by issue type?
- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?



- How much in fees was received in a quarter?
- How many times did the agency staff alter the workflow during a given period?
- How many hours were recorded for different categories and sub-categories?
- What are the total license fees received by agency department and how much is due?
- What is the most common inspection outcome for incidents and cases?
- What are the currently active applications by planner?
- What are the property valuations by district?
- How much time elapsed between permit issuance and final inspection?
- What is the total inspection activity for an inspection type?
- What is the plan review information for permits and planning applications?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What are the property classifications by zone?
- What is the total activity for fees?
- What is the total payment by fee type?
- What transactions are associated with a project?
- Which departments have the highest amount of fees due?
- How much of the case fee amount was canceled?
- How many citations are there compared to the same period last year?
- What is the total permit activity for a permit type in a given period?
- How many plan review cycles are needed for a permit application on average?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the average number of workflow tasks by permit type?
- Which accounts have an expired Letter of Credit, or will expire in the next 30 days?
- Which departments have received the highest amount of fees?
- Who is the primary contact for a permit?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- · How many plan reviews had override decisions?
- Of the total hours recorded, how many hours were assessed and billed by agency staff?
- How many inspections were carried out by the code officers?
- What is the monthly trend of reported incidents?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the property land value changes in a given period?
- What are the inspections carried out for a project?



- How many withdrawals were there in a given period?
- What is the total demand for inspections in a given period?
- What is the distribution of permits across different permit statuses?
- What is the total valuation and assessed fee for a planning application?
- What are the net asset value changes in a given period?
- How many deposit accounts are closed for which a refund is due?
- How many business license applications were received and accepted in a given period?
- · How many business applications by license type are expiring and how many are expired?
- What is the average number of inspections that were scheduled and completed during a given period?
- What are the primary reasons for major inspection violations?
- What is the workload distribution across all inspectors in a given period?
- When does the agency issue the most permits?
- How long are plan review cycles on average?
- What are the different decision-making bodies associated with a planning application type?

# **PSC Zoning Administrator**

#### Code Name

ORA\_PSC\_ZONING\_ADMINISTRATOR\_JOB

# **Duty Roles**

This job role is related to the following duty roles:

- Public Sector Agency Planning Application Transaction Analysis Duty
- Public Sector Agency Projects Transaction Analysis Duty

## Subject Areas

This job role secures access to the following subject areas:

- · Public Sector Cloud Planning Application Real Time
- Public Sector Cloud Projects Real Time

### **Business Questions**



- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- What are the currently active applications by planner?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- What transactions are associated with a project?
- How many applications are in different hearing statuses?
- Which projects were started in a specified timeframe?
- What is the total application activity for a planning entitlement type?
- What is the distribution of planning applications across different planning application statuses?
- What are the inspections carried out for a project?
- What is the total valuation and assessed fee for a planning application?
- What are the different decision-making bodies associated with a planning application type?





# **5** Duty Roles

## Overview

For each duty role in this chapter, links are provided for more detailed information about the job roles, subject areas, and business questions associated with the duty role.

# OTBI Report Performance Transactional Analysis Duty

#### Code Name

FBI\_REPORT\_PERFORMANCE\_TRANSACTION\_ANALYSIS\_DUTY

#### **Job Roles**

This duty role is related to the following job roles:

- Application Implementation Consultant
- IT Security Manager

## Subject Areas

This duty role secures access to the following subject areas:

OTBI Performance Real Time

# **Business Questions**

- What are the most commonly used OTBI subject areas?
- Which subject areas have large data volume?
- Which subject areas have slow performance?
- What are the least-used OTBI subject areas?
- Which analyses have the longest response time?
- Which analyses have high data row count?
- What are the common execution errors in the past month?



- Which analyses have low usage because of poor performance?
- What are the long-running analyses in the past month?
- What is the OTBI execution time histogram in the past month?
- How many analyses and dashboards failed in the past month?
- Which analyses reached OTBI max row limit?
- What is the database SQL execution time and row count?

# OTBI Report Usage Transactional Analysis Duty

#### Code Name

FBI\_REPORT\_USAGE\_TRANSACTION\_ANALYSIS\_DUTY

#### Job Roles

This duty role is related to the following job roles:

- · Application Implementation Consultant
- IT Security Manager

### Subject Areas

This duty role secures access to the following subject areas:

OTBI Usage Real Time

#### **Business Questions**

- How many predefined OTBI analyses have been run in the past month?
- How many custom OTBI analyses have been run in the past month?
- Which analyses have low usage in the past month?
- How many users run OTBI analyses?
- What are the top N most frequently-run OTBI analyses?
- Who are the top N OTBI users?
- What is the weekly OTBI analysis usage trend?
- How many ad-hoc OTBI analyses have been run in the past month?
- What is the execution history of dashboard X in the past month?



• How many OTBI SOAP web services have been run in the past month?

# PSC Agency Case Fees Inquiry Duty

#### Code Name

FBI\_PSC\_AGENCY\_CASE\_FEES\_INQUIRY\_DUTY

#### Job Roles

This duty role is related to the following job roles:

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

# Subject Areas

This duty role secures access to the following subject areas:

Public Sector Cloud - Case Fees

# **Business Questions**

This duty role secures access to data that can answer the following business questions:

- Which departments have the highest amount of fees due?
- How much of the case fee amount was canceled?
- Which departments have received the highest amount of fees?

# PSC Agency Code Case Inquiry Duty

#### Code Name



#### FBI\_PSC\_AGENCY\_CODE\_CASE\_INQUIRY\_DUTY

#### **Job Roles**

This duty role is related to the following job roles:

- PSC Business Analyst
- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

# Subject Areas

This duty role secures access to the following subject areas:

Public Sector Cloud - Code Enforcement Case Real Time

#### **Business Questions**

This duty role secures access to data that can answer the following business questions:

- What are the primary reasons for major code case violations?
- How many code cases were reported in a given period, by issue type?
- How many citations are there compared to the same period last year?
- What is the monthly trend of reported incidents?

# PSC Agency Code Case Inspections Inquiry Duty

#### Code Name

FBI\_PSC\_AGENCY\_CODE\_CASE\_INSPECTIONS\_ INQUIRY\_DUTY

#### Job Roles

This duty role is related to the following job roles:

PSC Business Analyst



- PSC Code Enforcement Application Administrator
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

This duty role secures access to the following subject areas:

Public Sector Cloud - Case Inspections Real Time

## **Business Questions**

This duty role secures access to data that can answer the following business questions:

- What is the most common inspection outcome for incidents and cases?
- How many inspections were carried out by the code officers?
- What is the average number of inspections that were scheduled and completed during a given period?

# PSC Agency Time Recording Inquiry Duty

#### Code Name

FBI\_PSC\_AGENCY\_TIME\_RECORDING\_INQUIRY\_DUTY

#### Job Roles

This duty role is related to the following job roles:

- PSC Business Analyst
- PSC Code Enforcement Officer
- PSC Code Enforcement Supervisor
- PSC Code Enforcement Technician
- PSC System Administrator

## Subject Areas



This duty role secures access to the following subject areas:

Public Sector Cloud - Time Recording

#### **Business Ouestions**

This duty role secures access to data that can answer the following business questions:

- For the time recording hours, what is the equivalent assessed and unassessed amount?
- How many hours were recorded for different categories and sub-categories?
- Of the total hours recorded, how many hours were assessed and billed by agency staff?

# **PSC Agency Trust Account Inquiry Duty**

#### Code Name

ORA\_PSC\_AGENCY\_TRUST\_ACCOUNT\_INQUIRY\_DUTY

#### Job Roles

This duty role is related to the following job roles:

- PSC Cashier
- PSC Finance Administrator
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC System Administrator

# Subject Areas

This duty role secures access to the following subject areas:

Public Sector Cloud - Deposit Account

# **Business Questions**

- How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?
- Which accounts have an expired Letter of Credit, or will expire in the next 30 days?



• How many deposit accounts are closed for which a refund is due?

# Public Sector Agency Business License Transaction Analysis Duty

#### Code Name

FBI\_PUBLIC\_SECTOR\_BUSINESS\_LICENSE\_TRANSACTION\_ANALYSIS\_DUTY

#### Job Roles

This duty role is related to the following job roles:

- PSC Business Analyst
- PSC Business License Admininstrator
- PSC Business License Manager
- PSC Business License Specialist
- PSC Economic Development Officer
- PSC System Administrator

## Subject Areas

This duty role secures access to the following subject areas:

Public Sector Cloud - Business License Real Time

## **Business Questions**

- What are the total license fees received by agency department and how much is due?
- How many business license applications were received and accepted in a given period?
- How many business applications by license type are expiring and how many are expired?



# Public Sector Agency Inspections Transaction Analysis Duty

#### Code Name

FBI\_PUBLIC\_SECTOR\_INSPECTIONS\_TRANSACTION\_ANALYSIS\_DUTY

#### Job Roles

This duty role is related to the following job roles:

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC System Administrator

# Subject Areas

This duty role secures access to the following subject areas:

Public Sector Cloud - Permit Inspection Activity Real Time

#### **Business Questions**

- What is the total inspection activity for an inspection type?
- What is the total demand for inspections in a given period?
- What are the primary reasons for major inspection violations?
- What is the workload distribution across all inspectors in a given period?



# Public Sector Agency Planning Application Transaction Analysis Duty

#### Code Name

FBI\_PUBLIC\_SECTOR\_AGENCY\_PLANNING\_APPLICATION\_TRANSACTION\_ANALYSIS\_DUTY

#### **Job Roles**

This duty role is related to the following job roles:

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant
- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

## Subject Areas

This duty role secures access to the following subject areas:

Public Sector Cloud - Planning Application Real Time

# **Business Questions**



#### This duty role secures access to data that can answer the following business questions:

- How many meetings and hearings are assigned to a planner?
- What are the different hearing decisions for a given application type?
- What are the different activities tracked for a planning application?
- What are the currently active applications by planner?
- Who are the different planners associated with a planning application type?
- What are the different conditions applied to planning applications?
- How many applications are in different hearing statuses?
- What is the total application activity for a planning entitlement type?
- · What is the distribution of planning applications across different planning application statuses?
- What is the total valuation and assessed fee for a planning application?
- What are the different decision-making bodies associated with a planning application type?

# Public Sector Agency Projects Transaction Analysis Duty

#### Code Name

FBI\_PUBLIC\_SECTOR\_AGENCY\_PROJECTS\_TRANSACTION\_ANALYSIS\_DUTY

#### Job Roles

- PSC Associate Planner
- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Assistant



- PSC Planning Coordinator
- PSC Planning and Zoning Application Administrator
- PSC Principal Planner
- PSC System Administrator
- PSC Zoning Administrator

This duty role secures access to the following subject areas:

• Public Sector Cloud - Projects Real Time

#### **Business Questions**

This duty role secures access to data that can answer the following business questions:

- What transactions are associated with a project?
- Which projects were started in a specified timeframe?
- What are the inspections carried out for a project?

# Public Sector Agency Receipts Transaction Analysis Duty

#### Code Name

FBI\_PUBLIC\_SECTOR\_AGENCY\_RECEIPTS\_TRANSACTION\_ANALYSIS\_DUTY

## Job Roles

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician



- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

This duty role secures access to the following subject areas:

· Public Sector Cloud - Receipts Real Time

#### **Business Questions**

This duty role secures access to data that can answer the following business questions:

- How much in fees was received in a quarter?
- What is the total activity for fees?
- What is the total payment by fee type?

# Public Sector Agency Workflow Transaction Analysis Duty

#### Code Name

FBI\_PUBLIC\_SECTOR\_AGENCY\_WORKFLOW\_TRANSACTION\_ANALYSIS\_DUTY

#### Job Roles

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor



- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

This duty role secures access to the following subject areas:

Public Sector Cloud - Workflow Activities Real Time

## **Business Questions**

This duty role secures access to data that can answer the following business questions:

- How much time elapsed between statuses in the workflow process?
- How many times did the agency staff alter the workflow during a given period?
- How much time elapsed between permit issuance and final inspection?
- What is the average number of workflow tasks by permit type?
- How many withdrawals were there in a given period?

# Public Sector Permits Transaction Analysis Duty

#### Code Name

FBI\_PUBLIC\_SECTOR\_PERMITS\_TRANSACTION\_ANALYSIS\_DUTY

## **Job Roles**

- PSC Building Inspector
- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer



- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

This duty role secures access to the following subject areas:

• Public Sector Cloud - Permits Real Time

#### **Business Questions**

This duty role secures access to data that can answer the following business questions:

- What is the total valuation and assessed fee of permit activity?
- What is the busiest time for permit applications?
- What is the total permit activity for a permit type in a given period?
- Who is the primary contact for a permit?
- What is the distribution of permits across different permit statuses?
- When does the agency issue the most permits?

# Public Sector Plan Review Transaction Analysis Duty

#### Code Name

FBI\_PUBLIC\_SECTOR\_PLAN\_REVIEW\_TRANSACTION\_ANALYSIS\_DUTY

#### Job Roles

This duty role is related to the following job roles:

PSC Building Inspector



- PSC Business Analyst
- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Inspections Supervisor
- PSC Permit Technician
- PSC Permits Application Administrator
- PSC Permits Supervisor
- PSC Plan Reviewer
- PSC Planning Coordinator
- PSC Principal Planner
- PSC System Administrator

This duty role secures access to the following subject areas:

Public Sector Cloud - Plan Review Real Time

## **Business Questions**

This duty role secures access to data that can answer the following business questions:

- What is the plan review information for permits and planning applications?
- How many plan review cycles are needed for a permit application on average?
- What is the distribution of plan review cycles across plan reviewers in a given period?
- · How many plan reviews had override decisions?
- How long are plan review cycles on average?

# Public Sector Property Transaction Analysis Duty

# Code Name

FBI\_PUBLIC\_SECTOR\_PROPERTY\_TRANSACTION\_ANALYSIS\_DUTY

#### Job Roles



#### This duty role is related to the following job roles:

- PSC Chief Building Officer
- PSC Economic Development Officer
- PSC Finance Administrator
- PSC Permits Application Administrator
- PSC Principal Planner
- PSC System Administrator

# Subject Areas

This duty role secures access to the following subject areas:

- Public Sector Cloud Property History Real Time
- Public Sector Cloud Property Real Time

#### **Business Questions**

This duty role secures access to data that can answer the following business questions:

- What are the property valuations by district?
- What are the property classifications by zone?
- What are the property land value changes in a given period?
- What are the net asset value changes in a given period?

# Security Transaction Analysis Duty

#### Code Name

FBI\_SECURITY\_TRANSACTION\_ANALYSIS\_DUTY

#### Job Roles

This duty role is related to the following job roles:

IT Security Manager

## Subject Areas



#### This duty role secures access to the following subject areas:

- Security Audit Real Time
- Security Roles and Privileges Real Time

#### **Business Questions**

- Which data security policy would provide access to the data I need to see?
- Can I view and edit a particular page? If yes, which functional security policy do I need to provide to a user who needs similar access?
- Why am I not able to view certain subject areas with my login credentials?
- Which roles were added with a specific functional security policy, and who added them?
- I have not added a specific role to a user, but the user seems to have this job role. Can I trace how has this been inherited by the user?
- What are all the data security privileges that a specific user added?



