

# Oracle Permitting and Licensing

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**Subject Areas for Transactional Business Intelligence in Oracle Permitting and Licensing**

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# Get Help

There are a number of ways to learn more about your product and interact with Oracle and other users.

## Get Help in the Applications

Some application pages have help icons  to give you access to contextual help. If you don't see any help icons on your page, click your user image or name in the global header and select Show Help Icons. If the page has contextual help, help icons will appear.

## Get Training

Increase your knowledge of Oracle Cloud by taking courses at [Oracle University](#).

## Join Our Community

Use [Cloud Customer Connect](#) to get information from industry experts at Oracle and in the partner community. You can join forums to connect with other customers, post questions, suggest [ideas](#) for product enhancements, and watch events.

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We welcome your feedback about Oracle Applications user assistance. If you need clarification, find an error, or just want to tell us what you found helpful, we'd like to hear from you.

You can email your feedback to [oracle\\_fusion\\_applications\\_help\\_ww\\_grp@oracle.com](mailto:oracle_fusion_applications_help_ww_grp@oracle.com).

Thanks for helping us improve our user assistance!



# 1 Introduction

## About This Guide

This guide contains information about Transactional Business Intelligence subject areas, their associated job and duty roles, and the business questions that they provide answers to. For your reference:

- Subject areas are the building blocks of your analytics and reports based upon them. Analytics are built by choosing an appropriate subject area that has information that answers the business question you're analyzing. Technically, subject areas are a grouping of information pieces called data objects that relate to each other in a particular context.
- Job roles inherit duty roles. To control access to the subject areas, copy the predefined job roles associated with the subject area to create custom roles, and assign them to users.

For more information about custom roles and their use with predefined roles, see *Guidance for Assigning Predefined Roles* in the Oracle Fusion Cloud Applications Securing Applications guide.



## 2 Subject Areas

### Overview

This chapter provides information on the subject areas with data you maintain in Oracle Public Sector Cloud. These subject areas, with their corresponding data, are available for you to use when creating and editing analyses and reports. The information for each subject area includes:

- Description of the subject area.
- Business questions that can be answered by data in the subject area, with a link to more detailed information about each business question.
- Job roles and duty roles that can be used to secure access to the subject area, with a link to more detailed information about each job role and duty role.
- Primary navigation to the work area that is represented by the subject area.
- Time reporting considerations in using the subject area, such as whether the subject area reports historical data or only the current data. Historical reporting refers to reporting on historical transactional data in a subject area. With a few exceptions, all dimensional data are current as of the primary transaction dates or system date.
- The lowest grain of transactional data in a subject area. The lowest transactional data grain determines how data are joined in a report.
- Special considerations, tips, and things to look out for in using the subject area to create analyses and reports.

### OTBI Performance Real Time

#### Description

Analyze OTBI analysis and dashboard usage and performance, including logical and physical database SQL, execution time, and errors. View the last six months of OTBI usage and performance trends, commonly used subject areas, and report errors. This subject area provides data to monitor and diagnose OTBI reporting performance. Historical data older than six months is purged each week.

#### Business Questions

This subject area can answer the following business questions:

- *How many analyses and dashboards failed in the past month?*
- *What are the common execution errors in the past month?*
- *What are the least-used OTBI subject areas?*
- *What are the long-running analyses in the past month?*

- *What are the most commonly used OTBI subject areas?*
- *What is the OTBI execution time histogram in the past month?*
- *What is the database SQL execution time and row count?*
- *Which analyses have high data row count?*
- *Which analyses have low usage because of poor performance?*
- *Which analyses have the longest response time?*
- *Which analyses reached OTBI max row limit?*
- *Which subject areas have large data volume?*
- *Which subject areas have slow performance?*

## Job Roles

The following job roles secure access to this subject area:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to this subject area:

- *OTBI Report Performance Transactional Analysis Duty*

## Primary Navigation

Not applicable.

## Time Reporting

This subject area supports six months of usage historical data.

Time dimension is linked to "OTBI Performance Real Time"."Time"."Report Start Date".

## Transactional Grain

This subject area returns data at the grain of a query execution and database physical SQL.

## Special Considerations

This subject area contains six months of query execution data. Each OTBI query execution can generate multiple database SQL statements. Usage data volume grows over time, so use proper filters to narrow reporting data load. Because this subject area has no data security, you're advised to secure user access to it.

# OTBI Usage Real Time

## Description

Analyze six months of subject area and analysis usage trends and patterns with a simpler and lighter-weight selection of OTBI usage metrics, including for example user, report and subject area usage patterns. Historical data older than six months is purged each week.

## Business Questions

This subject area can answer the following business questions:

- *How many OTBI SOAP web services have been run in the past month?*
- *How many ad-hoc OTBI analyses have been run in the past month?*
- *How many custom OTBI analyses have been run in the past month?*
- *How many predefined OTBI analyses have been run in the past month?*
- *How many users run OTBI analyses?*
- *What are the top N most frequently-run OTBI analyses?*
- *What is the execution history of dashboard X in the past month?*
- *What is the weekly OTBI analysis usage trend?*
- *Which analyses have low usage in the past month?*
- *Who are the top N OTBI users?*

## Job Roles

The following job roles secure access to this subject area:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to this subject area:

- *OTBI Report Usage Transactional Analysis Duty*

## Primary Navigation

Not applicable.

## Time Reporting

This subject area supports six months of usage historical data.

Time dimension is linked to "OTBI Performance Real Time"."Time"."Report Start Date".

## Transactional Grain

This subject area returns data at the grain of a query execution.

## Special Considerations

This subject area contains six months of usage history. It doesn't contain database SQL execution details so it has less data volume.

# Public Sector Cloud - Business License Real Time

## Description

Real time information on reporting various business licenses by license activity, license application status, and ownership type for a given period.

## Business Questions

This subject area can answer the following business questions:

- *How many business applications by license type are expiring and how many are expired?*
- *How many business license applications were received and accepted in a given period?*
- *What are the total license fees received by agency department and how much is due?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Business Analyst*
- *PSC Business License Administrator*
- *PSC Business License Manager*
- *PSC Business License Specialist*
- *PSC Economic Development Officer*
- *PSC System Administrator*



## Duty Roles

The following duty roles secure access to this subject area:

- *Public Sector Agency Business License Transaction Analysis Duty*

## Primary Navigation

Navigator > Business Licenses > Business Licenses

## Time Reporting

This subject area supports business license transaction history.

Time dimension is linked to License Application Date, License Issue Date.

## Transactional Grain

This subject area returns data at the grain of Business Licenses (PSC\_LNP\_RECORD).

## Special Considerations

None.

# Public Sector Cloud - Case Fees

## Description

Real time information on code enforcement fees by case and case status.

## Business Questions

This subject area can answer the following business questions:

- *How much of the case fee amount was canceled?*
- *Which departments have received the highest amount of fees?*
- *Which departments have the highest amount of fees due?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *PSC Agency Case Fees Inquiry Duty*

## Primary Navigation

Navigator > Code Enforcement

## Time Reporting

This subject area supports case transaction history.

Time dimension is linked to Assessed Date, Due Date, Payment Date.

## Transactional Grain

This subject area returns data at the grain of case fees.

## Special Considerations

None.

# Public Sector Cloud - Case Inspections Real Time

## Description

Real time information on reporting various inspection outcomes by issue type and issues by subtype, in a given period.

## Business Questions

This subject area can answer the following business questions:

- *How many inspections were carried out by the code officers?*
- *What is the average number of inspections that were scheduled and completed during a given period?*
- *What is the most common inspection outcome for incidents and cases?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *PSC Agency Code Case Inspections Inquiry Duty*

## Primary Navigation

Navigator > Code Enforcement

## Time Reporting

This subject area supports case inspections history.

Time dimension is linked to Inspection Scheduled Date.

## Transactional Grain

This subject area returns data at the grain of Case Inspections (PSC\_CE\_INSPECTIONS).

## Special Considerations

None.

# Public Sector Cloud - Code Enforcement Case Real Time

## Description

Real time information on reporting various violations, as well as citations by issue type and issues by subtype, in a given period.

## Business Questions

This subject area can answer the following business questions:

- *How many citations are there compared to the same period last year?*
- *How many code cases were reported in a given period, by issue type?*
- *What are the primary reasons for major code case violations?*
- *What is the monthly trend of reported incidents?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *PSC Agency Code Case Inquiry Duty*

## Primary Navigation

Navigator > Code Enforcement

## Time Reporting

This subject area supports case transactions history.

Time dimension is linked to Case Submission Date.

## Transactional Grain

This subject area returns data at the grain of Cases (PSC\_CE\_CASE).

## Special Considerations

None.

# Public Sector Cloud - Contractor License

## Description

Real time information on contractor licenses by different license types and status.

## Business Questions

This subject area can answer the following business questions:

- *How many contractor licenses have expired?*
- *How many contractors do not have insurance?*
- *Of the total contractors, how many are approved and how many are tied up to applications?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Permit Technician*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*

## Duty Roles

The following duty roles secure access to this subject area:

- *PSC Agency Contractor License Inquiry Duty*

## Primary Navigation

Navigator > Contractor > Contractors

## Time Reporting

This subject area supports contractor transaction history.

Time dimension is linked to Issue Date, Reissue Date, Expiry Date.

## Transactional Grain

This subject area returns data at the grain of contractor.

## Special Considerations

None.

# Public Sector Cloud - Deposit Accounts

## Description

Real time information on deposit accounts by transactions, primary owner, and bank accounts.

## Business Questions

This subject area can answer the following business questions:

- *How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?*
- *How many deposit accounts are closed for which a refund is due?*
- *Which accounts have an expired Letter of Credit, or will expire in the next 30 days?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Cashier*
- *PSC Finance Administrator*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *PSC Agency Trust Account Inquiry Duty*

## Primary Navigation

Navigator > Billing and Payment > Deposit Accounts

## Time Reporting

This subject area supports deposit account transaction history.

Time dimension is linked to Transaction Date, Letter of Credit Start Date, Letter of Credit Expiration Date.

## Transactional Grain

This subject area returns data at the grain of account transactions.

## Special Considerations

None.

# Public Sector Cloud - Permit Inspection Activity Real Time

## Description

Real time information on volume by inspection type, parcel, assignment, duration, associated permit type, and date dimensions of inspections types processed by an agency.

## Business Questions

This subject area can answer the following business questions:

- *What are the primary reasons for major inspection violations?*
- *What is the total demand for inspections in a given period?*
- *What is the total inspection activity for an inspection type?*
- *What is the workload distribution across all inspectors in a given period?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *Public Sector Agency Inspections Transaction Analysis Duty*

## Primary Navigation

Navigator > Inspections > Inspections

## Time Reporting

This subject area supports inspection transactions history.

Time dimension is linked to Inspection Result Date.

## Transactional Grain

This subject area returns data at the grain of Inspections (PSC\_INS\_INSPECTION).

## Special Considerations

None.

# Public Sector Cloud - Permits Real Time

## Description



Real time information on volume, revenue and square footage facts by permit type, parcel, permit status, assignment, and date dimensions of permits processed by an agency.

## Business Questions

This subject area can answer the following business questions:

- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee of permit activity?*
- *When does the agency issue the most permits?*
- *Who is the primary contact for a permit?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *Public Sector Permits Transaction Analysis Duty*

## Primary Navigation

Navigators > Permits > Permits

## Time Reporting

This subject area supports permits transactions history.

Time dimension is linked to Permit Application Date, Permit Issue Date.

## Transactional Grain

This subject area returns data at the grain of Permit Records (PSC\_LNP\_RECORD).

## Special Considerations

None.

# Public Sector Cloud - Plan Review Real Time

## Description

Real time information about the plan review and facts by plan review decisions, cycle time, and agency.

## Business Questions

This subject area can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the plan review information for permits and planning applications?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*

- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *Public Sector Plan Review Transaction Analysis Duty*

## Primary Navigation

Navigator > My Tasks > My Plan Reviews

## Time Reporting

This subject area supports plan review transactions history.

Time dimension is linked to Plan Review Decision Date.

## Transactional Grain

This subject area returns data at the grain of Plan Review Cycles (PSC\_LNP\_PR, PSC\_LNP\_PR\_USER).

## Special Considerations

None.

# Public Sector Cloud - Planning Application Real Time

## Description

Real time information on volume, revenue facts by planning application status, type, and assignment processed by an agency. This subject area includes activity log, conditions, hearing, and planner Information.

## Business Questions

This subject area can answer the following business questions:

- *How many applications are in different hearing statuses?*
- *How many meetings and hearings are assigned to a planner?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total valuation and assessed fee for a planning application?*
- *Who are the different planners associated with a planning application type?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *Public Sector Agency Planning Application Transaction Analysis Duty*

## Primary Navigation

Navigator > Planning and Zoning > Planning Applications

## Time Reporting

This subject area supports planning application transactions history.

Time dimension is linked to Planning Applications File Date.

## Transactional Grain

This subject area returns data at the grain of Planning Application Records (PSC\_LNP\_RECORD).

## Special Considerations

None.

# Public Sector Cloud - Projects Real Time

## Description

Real time information on project level volume, fees, payment facts by transaction type, transaction status by an agency.

## Business Questions

This subject area can answer the following business questions:

- *What are the inspections carried out for a project?*
- *What transactions are associated with a project?*
- *Which projects were started in a specified timeframe?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*

- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *Public Sector Agency Projects Transaction Analysis Duty*

## Primary Navigation

Navigator > Projects > Project List

## Time Reporting

This subject area supports project transactions history.

Time dimension is linked to Project Start Date.

## Transactional Grain

This subject area returns data at the grain of Project Records (PSC\_COM\_PROJECT, PSC\_COM\_PROJECT\_RECORD).

## Special Considerations

None.

# Public Sector Cloud - Property History Real Time

## Description

Real time history information on total area and land value facts by property type and districts by an agency.

## Business Questions

This subject area can answer the following business questions:

- *What are the net asset value changes in a given period?*
- *What are the property land value changes in a given period?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Permits Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *Public Sector Property Transaction Analysis Duty*

## Primary Navigation

Navigator > Property Information > Parcel

## Time Reporting

This subject area supports past property valuation history.

Time dimension is linked to Property Valuation Date.

## Transactional Grain

This subject area returns data at the grain of Parcel (PSC\_COM\_PARCEL\_B , PSC\_COM\_PARCEL\_VALUE\_F).

## Special Considerations

None.

# Public Sector Cloud - Property Real Time

## Description

Real time information on total area and land value facts by property type and districts by an agency.

## Business Questions

This subject area can answer the following business questions:

- *What are the property classifications by zone?*
- *What are the property valuations by district?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Permits Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *Public Sector Property Transaction Analysis Duty*



## Primary Navigation

Navigator > Property Information > Parcel

## Time Reporting

This subject area supports property valuation transactions history.

Time dimension is linked to Property Valuation Date.

## Transactional Grain

This subject area returns data at the grain of Parcel (PSC\_COM\_PARCEL\_B , PSC\_COM\_PARCEL\_VALUE\_F).

## Special Considerations

None.

# Public Sector Cloud - Receipts Real Time

## Description

Real time information on the fees and payment facts by parcel by an agency.

## Business Questions

This subject area can answer the following business questions:

- *How much in fees was received in a quarter?*
- *What is the total activity for fees?*
- *What is the total payment by fee type?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*

- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *Public Sector Agency Receipts Transaction Analysis Duty*

## Primary Navigation

Navigator > Billing and Payment > Payment History

## Time Reporting

This subject area supports receipt transactions history.

Time dimension is linked to Transaction File Date.

## Transactional Grain

This subject area returns data at the grain of fees (PSC\_LNP\_FEE\_RECORD).

## Special Considerations

None.

# Public Sector Cloud - Time Recording

## Description

Time recording information by different categories and sub-categories, billed, assessed and unassessed by agency staff.

## Business Questions

This subject area can answer the following business questions:

- *For the time recording hours, what is the equivalent assessed and unassessed amount?*
- *How many hours were recorded for different categories and sub-categories?*
- *Of the total hours recorded, how many hours were assessed and billed by agency staff?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Business Analyst*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *PSC Agency Time Recording Inquiry Duty*

## Primary Navigation

Navigator > Time recording > Time Recording

## Time Reporting

This subject area supports time recording transaction history.

Time dimension is linked to Time Entry Recorded Date.

## Transactional Grain

This subject area returns data at the grain of time entry.

## Special Considerations

None.

# Public Sector Cloud - Workflow Activities Real Time

## Description

Real time history information of workflow activity time duration facts by workflow transaction status.

## Business Questions

This subject area can answer the following business questions:

- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *What is the average number of workflow tasks by permit type?*

## Job Roles

The following job roles secure access to this subject area:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to this subject area:

- *Public Sector Agency Workflow Transaction Analysis Duty*

## Primary Navigation

Navigator > Permits > Permits > Workflow Tab

## Time Reporting

This subject area supports workflow transactions history.

Time dimension is linked to Workflow Creation Date.

## Transactional Grain

This subject area returns data at the grain of workflow activities (PSC\_TS\_WF\_ACTIVITIES).

## Special Considerations

None.

# Security - Audit Real Time

## Description

Provides real-time information on audit details related to security. For example, when a custom role was created, when roles were assigned to specific users, or when roles were given specific function or data privileges.

## Business Questions

This subject area can answer the following business questions:

- *What are all the data security privileges that a specific user added?*
- *Which roles were added with a specific functional security policy, and who added them?*

## Job Roles

The following job roles secure access to this subject area:

- *IT Security Manager*

## Duty Roles

The following duty roles secure access to this subject area:

- *Security Transaction Analysis Duty*

## Primary Navigation

Tools > Security Console

## Time Reporting

This subject area doesn't support historical data.

This subject area has no anchoring date.

## Transactional Grain

Not applicable.

## Special Considerations

This subject area can't be used to create a cross-subject area analysis. Don't mix data from different folders within this subject area either. For example, keep data from the Data Security Policy Audit folder separate from the Instance Set Audit folder. If you need to combine data from different folders, use a union operation or create a report instead of an analysis.

# Security - Roles and Privileges Real Time

## Description

Provides real-time information about the security setup in the application. This subject area is independent of the pillar and can be used to report on roles and details across pillars like HCM, ERP, SCM and so on.

Use this subject area to report on role categories, roles, functional security policies, data security policies, and the users assigned to the roles.

You can report on the correlation between the objects like the roles that are directly assigned to another role, the roles that are inherited by the virtue of the directly assigned roles, or the functional and data security policies that are directly assigned to the roles.

For a given user, all the roles that have been assigned can also be reported.

## Business Questions

This subject area can answer the following business questions:

- *Can I view and edit a particular page? If yes, which functional security policy do I need to provide to a user who needs similar access?*
- *I haven't added a specific role to a user, but the user seems to have this job role. Can I trace how has this been inherited by the user?*
- *Which data security policy would provide access to the data I need to see?*
- *Why am I not able to view certain subject areas with my login credentials?*

## Job Roles

The following job roles secure access to this subject area:

- *IT Security Manager*

## Duty Roles

The following duty roles secure access to this subject area:

- *Security Transaction Analysis Duty*

## Primary Navigation

Tools > Security Console

## Time Reporting

This subject area doesn't support historical data.

This subject area has no anchoring date.

## Transactional Grain

Not applicable.

## Special Considerations

This subject area is used to report on users, functional security policies, and data security policies all in the correlation of roles. For a role, you can report on functional security policies, or data security policies, or users. If you try to combine all the security objects in a single report, it displays an error message.

This subject area can't be used to create a cross-subject area report.





# 3 Business Questions

## Overview

For each business question in this chapter, links are provided for more detailed information about the subject areas, job roles, and duty roles associated with the business question.

Can I view and edit a particular page? If yes, which functional security policy do I need to provide to a user who needs similar access?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Security - Roles and Privileges Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Security Transaction Analysis Duty*

## For the time recording hours, what is the equivalent assessed and unassessed amount?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Time Recording*

### Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

### Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Time Recording Inquiry Duty*

## How long are plan review cycles on average?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Plan Review Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Plan Review Transaction Analysis Duty*

# How many OTBI SOAP web services have been run in the past month?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Usage Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Usage Transactional Analysis Duty*

How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Deposit Accounts*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Cashier*
- *PSC Finance Administrator*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Trust Account Inquiry Duty*

# How many ad-hoc OTBI analyses have been run in the past month?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Usage Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Usage Transactional Analysis Duty*

# How many analyses and dashboards failed in the past month?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

# How many applications are in different hearing statuses?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Planning Application Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*

- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Planning Application Transaction Analysis Duty*

# How many business applications by license type are expiring and how many are expired?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Business License Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Business License Administrator*
- *PSC Business License Manager*
- *PSC Business License Specialist*
- *PSC Economic Development Officer*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Business License Transaction Analysis Duty*

## How many business license applications were received and accepted in a given period?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Business License Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Business License Administrator*
- *PSC Business License Manager*
- *PSC Business License Specialist*
- *PSC Economic Development Officer*
- *PSC System Administrator*

### Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Business License Transaction Analysis Duty*

## How many citations are there compared to the same period last year?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Code Enforcement Case Real Time*



## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Code Case Inquiry Duty*

How many code cases were reported in a given period,  
by issue type?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Code Enforcement Case Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Code Case Inquiry Duty*

## How many contractor licenses have expired?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Contractor License*

### Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Permit Technician*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Contractor License Inquiry Duty*

## How many contractors do not have insurance?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Contractor License*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Permit Technician*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Contractor License Inquiry Duty*

# How many custom OTBI analyses have been run in the past month?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Usage Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Usage Transactional Analysis Duty*

## How many deposit accounts are closed for which a refund is due?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Deposit Accounts*

### Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Cashier*
- *PSC Finance Administrator*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC System Administrator*

### Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Trust Account Inquiry Duty*

## How many hours were recorded for different categories and sub-categories?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Time Recording*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Time Recording Inquiry Duty*

# How many inspections were carried out by the code officers?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Case Inspections Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*

- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Code Case Inspections Inquiry Duty*

# How many meetings and hearings are assigned to a planner?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Planning Application Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*

- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Planning Application Transaction Analysis Duty*

# How many plan review cycles are needed for a permit application on average?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Plan Review Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Plan Review Transaction Analysis Duty*

# How many plan reviews had override decisions?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Plan Review Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Plan Review Transaction Analysis Duty*



## How many predefined OTBI analyses have been run in the past month?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Usage Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

### Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Usage Transactional Analysis Duty*

## How many times did the agency staff alter the workflow during a given period?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Workflow Activities Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Workflow Transaction Analysis Duty*

# How many users run OTBI analyses?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Usage Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Usage Transactional Analysis Duty*

# How many withdrawals were there in a given period?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Workflow Activities Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Workflow Transaction Analysis Duty*

# How much in fees was received in a quarter?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Receipts Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Receipts Transaction Analysis Duty*

## How much of the case fee amount was canceled?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Case Fees*

### Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

### Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Case Fees Inquiry Duty*

## How much time elapsed between permit issuance and final inspection?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Workflow Activities Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Workflow Transaction Analysis Duty*

# How much time elapsed between statuses in the workflow process?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Workflow Activities Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*

- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Workflow Transaction Analysis Duty*

I haven't added a specific role to a user, but the user seems to have this job role. Can I trace how has this been inherited by the user?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Security - Roles and Privileges Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Security Transaction Analysis Duty*

Of the total contractors, how many are approved and how many are tied up to applications?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Contractor License*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Permit Technician*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Contractor License Inquiry Duty*

Of the total hours recorded, how many hours were assessed and billed by agency staff?

## Subject Areas



The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Time Recording*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Time Recording Inquiry Duty*

# What are all the data security privileges that a specific user added?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Security - Audit Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Security Transaction Analysis Duty*

## What are the common execution errors in the past month?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

### Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

## What are the currently active applications by planner?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Planning Application Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Planning Application Transaction Analysis Duty*

# What are the different activities tracked for a planning application?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Planning Application Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Planning Application Transaction Analysis Duty*

## What are the different conditions applied to planning applications?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Planning Application Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Planning Application Transaction Analysis Duty*

## What are the different decision-making bodies associated with a planning application type?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Planning Application Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Planning Application Transaction Analysis Duty*

## What are the different hearing decisions for a given application type?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Planning Application Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Planning Application Transaction Analysis Duty*

# What are the inspections carried out for a project?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Projects Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Projects Transaction Analysis Duty*

## What are the least-used OTBI subject areas?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

### Job Roles



The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

# What are the long-running analyses in the past month?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

# What are the most commonly used OTBI subject areas?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

# What are the net asset value changes in a given period?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Property History Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Permits Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Property Transaction Analysis Duty*

## What are the primary reasons for major code case violations?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Code Enforcement Case Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

### Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Code Case Inquiry Duty*

## What are the primary reasons for major inspection violations?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Permit Inspection Activity Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Inspections Transaction Analysis Duty*

# What are the property classifications by zone?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Property Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Permits Application Administrator*

- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Property Transaction Analysis Duty*

# What are the property land value changes in a given period?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Property History Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Permits Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Property Transaction Analysis Duty*

# What are the property valuations by district?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Property Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Permits Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Property Transaction Analysis Duty*

# What are the top N most frequently-run OTBI analyses?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Usage Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Usage Transactional Analysis Duty*

# What are the total license fees received by agency department and how much is due?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Business License Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Business License Administrator*
- *PSC Business License Manager*
- *PSC Business License Specialist*
- *PSC Economic Development Officer*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Business License Transaction Analysis Duty*

## What is the OTBI execution time histogram in the past month?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

### Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

## What is the average number of inspections that were scheduled and completed during a given period?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Case Inspections Real Time*

### Job Roles



The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Code Case Inspections Inquiry Duty*

# What is the average number of workflow tasks by permit type?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Workflow Activities Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*

- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Workflow Transaction Analysis Duty*

# What is the busiest time for permit applications?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Permits Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Permits Transaction Analysis Duty*

## What is the database SQL execution time and row count?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

### Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

## What is the distribution of permits across different permit statuses?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Permits Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Permits Transaction Analysis Duty*

# What is the distribution of plan review cycles across plan reviewers in a given period?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Plan Review Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*

- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Plan Review Transaction Analysis Duty*

## What is the distribution of planning applications across different planning application statuses?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Planning Application Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*

- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Planning Application Transaction Analysis Duty*

# What is the execution history of dashboard X in the past month?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Usage Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Usage Transactional Analysis Duty*

## What is the monthly trend of reported incidents?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Code Enforcement Case Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

### Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Code Case Inquiry Duty*

## What is the most common inspection outcome for incidents and cases?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Case Inspections Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Code Case Inspections Inquiry Duty*

# What is the plan review information for permits and planning applications?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Plan Review Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*



- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Plan Review Transaction Analysis Duty*

# What is the total activity for fees?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Receipts Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*

- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Receipts Transaction Analysis Duty*

## What is the total application activity for a planning entitlement type?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Planning Application Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*

- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Planning Application Transaction Analysis Duty*

# What is the total demand for inspections in a given period?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Permit Inspection Activity Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Inspections Transaction Analysis Duty*

# What is the total inspection activity for an inspection type?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Permit Inspection Activity Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Inspections Transaction Analysis Duty*

# What is the total payment by fee type?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Receipts Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Receipts Transaction Analysis Duty*

# What is the total permit activity for a permit type in a given period?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Permits Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Permits Transaction Analysis Duty*

# What is the total valuation and assessed fee for a planning application?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Planning Application Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Planning Application Transaction Analysis Duty*

# What is the total valuation and assessed fee of permit activity?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Permits Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*

- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Permits Transaction Analysis Duty*

# What is the weekly OTBI analysis usage trend?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Usage Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Usage Transactional Analysis Duty*



# What is the workload distribution across all inspectors in a given period?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Permit Inspection Activity Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Inspections Transaction Analysis Duty*

# What transactions are associated with a project?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Projects Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Projects Transaction Analysis Duty*

# When does the agency issue the most permits?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Permits Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Permits Transaction Analysis Duty*

# Which accounts have an expired Letter of Credit, or will expire in the next 30 days?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Deposit Accounts*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Cashier*
- *PSC Finance Administrator*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Trust Account Inquiry Duty*

# Which analyses have high data row count?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

## Which analyses have low usage because of poor performance?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

### Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

## Which analyses have low usage in the past month?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Usage Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*

- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Usage Transactional Analysis Duty*

# Which analyses have the longest response time?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

# Which analyses reached OTBI max row limit?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

Which data security policy would provide access to the data I need to see?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Security - Roles and Privileges Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Security Transaction Analysis Duty*

# Which departments have received the highest amount of fees?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Case Fees*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Case Fees Inquiry Duty*

# Which departments have the highest amount of fees due?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Case Fees*



## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *PSC Agency Case Fees Inquiry Duty*

# Which projects were started in a specified timeframe?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Projects Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*

- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Projects Transaction Analysis Duty*

Which roles were added with a specific functional security policy, and who added them?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Security - Audit Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Security Transaction Analysis Duty*

## Which subject areas have large data volume?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

### Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

## Which subject areas have slow performance?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Performance Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Performance Transactional Analysis Duty*

## Who are the different planners associated with a planning application type?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Planning Application Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Agency Planning Application Transaction Analysis Duty*

## Who are the top N OTBI users?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *OTBI Usage Real Time*

### Job Roles

The following job roles secure access to the data related to this business question:

- *Application Implementation Consultant*
- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *OTBI Report Usage Transactional Analysis Duty*

## Who is the primary contact for a permit?

### Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Public Sector Cloud - Permits Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Public Sector Permits Transaction Analysis Duty*

# Why am I not able to view certain subject areas with my login credentials?

## Subject Areas

The following subject areas contain the folders and attributes needed to answer this business question:

- *Security - Roles and Privileges Real Time*

## Job Roles

The following job roles secure access to the data related to this business question:

- *IT Security Manager*

## Duty Roles

The following duty roles secure access to the data related to this business question:

- *Security Transaction Analysis Duty*





# 4 Job Roles

## Overview

For each job role in this chapter, links are provided for more detailed information about the duty roles, subject areas, and business questions associated with the job role.

## Application Implementation Consultant

### Code Name

ORA\_ASM\_APPLICATION\_IMPLEMENTATION\_CONSULTANT\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *OTBI Report Performance Transactional Analysis Duty*
- *OTBI Report Usage Transactional Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *OTBI Performance Real Time*
- *OTBI Usage Real Time*

### Business Questions

This job role secures access to data that can answer the following business questions:

- *How many OTBI SOAP web services have been run in the past month?*
- *How many ad-hoc OTBI analyses have been run in the past month?*
- *How many analyses and dashboards failed in the past month?*
- *How many custom OTBI analyses have been run in the past month?*
- *How many predefined OTBI analyses have been run in the past month?*

- *How many users run OTBI analyses?*
- *What are the common execution errors in the past month?*
- *What are the least-used OTBI subject areas?*
- *What are the long-running analyses in the past month?*
- *What are the most commonly used OTBI subject areas?*
- *What are the top N most frequently-run OTBI analyses?*
- *What is the OTBI execution time histogram in the past month?*
- *What is the database SQL execution time and row count?*
- *What is the execution history of dashboard X in the past month?*
- *What is the weekly OTBI analysis usage trend?*
- *Which analyses have high data row count?*
- *Which analyses have low usage because of poor performance?*
- *Which analyses have low usage in the past month?*
- *Which analyses have the longest response time?*
- *Which analyses reached OTBI max row limit?*
- *Which subject areas have large data volume?*
- *Which subject areas have slow performance?*
- *Who are the top N OTBI users?*

## IT Security Manager

### Code Name

ORA\_FND\_IT\_SECURITY\_MANAGER\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *OTBI Report Performance Transactional Analysis Duty*
- *OTBI Report Usage Transactional Analysis Duty*
- *Security Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *OTBI Performance Real Time*

- *OTBI Usage Real Time*
- *Security - Audit Real Time*
- *Security - Roles and Privileges Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *Can I view and edit a particular page? If yes, which functional security policy do I need to provide to a user who needs similar access?*
- *How many OTBI SOAP web services have been run in the past month?*
- *How many ad-hoc OTBI analyses have been run in the past month?*
- *How many analyses and dashboards failed in the past month?*
- *How many custom OTBI analyses have been run in the past month?*
- *How many predefined OTBI analyses have been run in the past month?*
- *How many users run OTBI analyses?*
- *I haven't added a specific role to a user, but the user seems to have this job role. Can I trace how has this been inherited by the user?*
- *What are all the data security privileges that a specific user added?*
- *What are the common execution errors in the past month?*
- *What are the least-used OTBI subject areas?*
- *What are the long-running analyses in the past month?*
- *What are the most commonly used OTBI subject areas?*
- *What are the top N most frequently-run OTBI analyses?*
- *What is the OTBI execution time histogram in the past month?*
- *What is the database SQL execution time and row count?*
- *What is the execution history of dashboard X in the past month?*
- *What is the weekly OTBI analysis usage trend?*
- *Which analyses have high data row count?*
- *Which analyses have low usage because of poor performance?*
- *Which analyses have low usage in the past month?*
- *Which analyses have the longest response time?*
- *Which analyses reached OTBI max row limit?*
- *Which data security policy would provide access to the data I need to see?*
- *Which roles were added with a specific functional security policy, and who added them?*
- *Which subject areas have large data volume?*
- *Which subject areas have slow performance?*
- *Who are the top N OTBI users?*
- *Why am I not able to view certain subject areas with my login credentials?*

# PSC Associate Planner

## Code Name

ORA\_PSC\_ASSOCIATE\_PLANNER\_JOB

## Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*

## Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How many applications are in different hearing statuses?*
- *How many meetings and hearings are assigned to a planner?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total valuation and assessed fee for a planning application?*
- *What transactions are associated with a project?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*

# PSC Building Inspector

## Code Name

ORA\_PSC\_BUILDING\_INSPECTOR\_JOB

## Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Inspections Transaction Analysis Duty*
- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*

## Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Permit Inspection Activity Real Time*
- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Receipts Real Time*
- *Public Sector Cloud - Workflow Activities Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many applications are in different hearing statuses?*
- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*

- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much in fees was received in a quarter?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What are the primary reasons for major inspection violations?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the plan review information for permits and planning applications?*
- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total demand for inspections in a given period?*
- *What is the total inspection activity for an inspection type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee for a planning application?*
- *What is the total valuation and assessed fee of permit activity?*
- *What is the workload distribution across all inspectors in a given period?*
- *What transactions are associated with a project?*
- *When does the agency issue the most permits?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

## PSC Business Analyst

Code Name

## ORA\_PSC\_BUSINESS\_ANALYST\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Case Fees Inquiry Duty*
- *PSC Agency Code Case Inquiry Duty*
- *PSC Agency Code Case Inspections Inquiry Duty*
- *PSC Agency Time Recording Inquiry Duty*
- *Public Sector Agency Business License Transaction Analysis Duty*
- *Public Sector Agency Inspections Transaction Analysis Duty*
- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Business License Real Time*
- *Public Sector Cloud - Case Fees*
- *Public Sector Cloud - Case Inspections Real Time*
- *Public Sector Cloud - Code Enforcement Case Real Time*
- *Public Sector Cloud - Permit Inspection Activity Real Time*
- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Receipts Real Time*
- *Public Sector Cloud - Time Recording*
- *Public Sector Cloud - Workflow Activities Real Time*

### Business Questions

This job role secures access to data that can answer the following business questions:

- *For the time recording hours, what is the equivalent assessed and unassessed amount?*

- *How long are plan review cycles on average?*
- *How many applications are in different hearing statuses?*
- *How many business applications by license type are expiring and how many are expired?*
- *How many business license applications were received and accepted in a given period?*
- *How many citations are there compared to the same period last year?*
- *How many code cases were reported in a given period, by issue type?*
- *How many hours were recorded for different categories and sub-categories?*
- *How many inspections were carried out by the code officers?*
- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much in fees was received in a quarter?*
- *How much of the case fee amount was canceled?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *Of the total hours recorded, how many hours were assessed and billed by agency staff?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What are the primary reasons for major code case violations?*
- *What are the primary reasons for major inspection violations?*
- *What are the total license fees received by agency department and how much is due?*
- *What is the average number of inspections that were scheduled and completed during a given period?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the monthly trend of reported incidents?*
- *What is the most common inspection outcome for incidents and cases?*
- *What is the plan review information for permits and planning applications?*



- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total demand for inspections in a given period?*
- *What is the total inspection activity for an inspection type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee for a planning application?*
- *What is the total valuation and assessed fee of permit activity?*
- *What is the workload distribution across all inspectors in a given period?*
- *What transactions are associated with a project?*
- *When does the agency issue the most permits?*
- *Which departments have received the highest amount of fees?*
- *Which departments have the highest amount of fees due?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

## PSC Business License Administrator

### Code Name

ORA\_PSC\_BUSINESS\_LICENSE\_ADMINISTRATOR\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Business License Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Business License Real Time*

### Business Questions

This job role secures access to data that can answer the following business questions:

- *How many business applications by license type are expiring and how many are expired?*
- *How many business license applications were received and accepted in a given period?*
- *What are the total license fees received by agency department and how much is due?*

## PSC Business License Manager

### Code Name

ORA\_PSC\_BL\_MANAGER\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Business License Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Business License Real Time*

### Business Questions

This job role secures access to data that can answer the following business questions:

- *How many business applications by license type are expiring and how many are expired?*
- *How many business license applications were received and accepted in a given period?*
- *What are the total license fees received by agency department and how much is due?*

## PSC Business License Specialist

### Code Name

ORA\_PSC\_BL\_SPECIALIST\_JOB

## Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Business License Transaction Analysis Duty*

## Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Business License Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How many business applications by license type are expiring and how many are expired?*
- *How many business license applications were received and accepted in a given period?*
- *What are the total license fees received by agency department and how much is due?*

# PSC Cashier

## Code Name

ORA\_PSC\_CASHIER\_JOB

## Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Trust Account Inquiry Duty*

## Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Deposit Accounts*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?*
- *How many deposit accounts are closed for which a refund is due?*
- *Which accounts have an expired Letter of Credit, or will expire in the next 30 days?*

## PSC Chief Building Officer

### Code Name

ORA\_PSC\_CHIEF\_BUILDING\_OFFICER\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Inspections Transaction Analysis Duty*
- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*
- *Public Sector Property Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Permit Inspection Activity Real Time*
- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Property History Real Time*
- *Public Sector Cloud - Property Real Time*
- *Public Sector Cloud - Receipts Real Time*
- *Public Sector Cloud - Workflow Activities Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many applications are in different hearing statuses?*
- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much in fees was received in a quarter?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What are the net asset value changes in a given period?*
- *What are the primary reasons for major inspection violations?*
- *What are the property classifications by zone?*
- *What are the property land value changes in a given period?*
- *What are the property valuations by district?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the plan review information for permits and planning applications?*
- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total demand for inspections in a given period?*
- *What is the total inspection activity for an inspection type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*

- *What is the total valuation and assessed fee for a planning application?*
- *What is the total valuation and assessed fee of permit activity?*
- *What is the workload distribution across all inspectors in a given period?*
- *What transactions are associated with a project?*
- *When does the agency issue the most permits?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

## PSC Code Enforcement Application Administrator

### Code Name

ORA\_PSC\_CODE\_ENFORCEMENT\_APPLICATION\_ADMINISTRATOR\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Case Fees Inquiry Duty*
- *PSC Agency Code Case Inquiry Duty*
- *PSC Agency Code Case Inspections Inquiry Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Case Fees*
- *Public Sector Cloud - Case Inspections Real Time*
- *Public Sector Cloud - Code Enforcement Case Real Time*

### Business Questions

This job role secures access to data that can answer the following business questions:

- *How many citations are there compared to the same period last year?*
- *How many code cases were reported in a given period, by issue type?*
- *How many inspections were carried out by the code officers?*

- *How much of the case fee amount was canceled?*
- *What are the primary reasons for major code case violations?*
- *What is the average number of inspections that were scheduled and completed during a given period?*
- *What is the monthly trend of reported incidents?*
- *What is the most common inspection outcome for incidents and cases?*
- *Which departments have received the highest amount of fees?*
- *Which departments have the highest amount of fees due?*

## PSC Code Enforcement Officer

### Code Name

ORA\_PSC\_CODE\_ENFORCEMENT\_OFFICER\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Case Fees Inquiry Duty*
- *PSC Agency Code Case Inquiry Duty*
- *PSC Agency Code Case Inspections Inquiry Duty*
- *PSC Agency Time Recording Inquiry Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Case Fees*
- *Public Sector Cloud - Case Inspections Real Time*
- *Public Sector Cloud - Code Enforcement Case Real Time*
- *Public Sector Cloud - Time Recording*

### Business Questions

This job role secures access to data that can answer the following business questions:

- *For the time recording hours, what is the equivalent assessed and unassessed amount?*
- *How many citations are there compared to the same period last year?*

- *How many code cases were reported in a given period, by issue type?*
- *How many hours were recorded for different categories and sub-categories?*
- *How many inspections were carried out by the code officers?*
- *How much of the case fee amount was canceled?*
- *Of the total hours recorded, how many hours were assessed and billed by agency staff?*
- *What are the primary reasons for major code case violations?*
- *What is the average number of inspections that were scheduled and completed during a given period?*
- *What is the monthly trend of reported incidents?*
- *What is the most common inspection outcome for incidents and cases?*
- *Which departments have received the highest amount of fees?*
- *Which departments have the highest amount of fees due?*

## PSC Code Enforcement Supervisor

### Code Name

ORA\_PSC\_CODE\_ENFORCEMENT\_SUPERVISOR\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Case Fees Inquiry Duty*
- *PSC Agency Code Case Inquiry Duty*
- *PSC Agency Code Case Inspections Inquiry Duty*
- *PSC Agency Time Recording Inquiry Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Case Fees*
- *Public Sector Cloud - Case Inspections Real Time*
- *Public Sector Cloud - Code Enforcement Case Real Time*
- *Public Sector Cloud - Time Recording*

### Business Questions



This job role secures access to data that can answer the following business questions:

- *For the time recording hours, what is the equivalent assessed and unassessed amount?*
- *How many citations are there compared to the same period last year?*
- *How many code cases were reported in a given period, by issue type?*
- *How many hours were recorded for different categories and sub-categories?*
- *How many inspections were carried out by the code officers?*
- *How much of the case fee amount was canceled?*
- *Of the total hours recorded, how many hours were assessed and billed by agency staff?*
- *What are the primary reasons for major code case violations?*
- *What is the average number of inspections that were scheduled and completed during a given period?*
- *What is the monthly trend of reported incidents?*
- *What is the most common inspection outcome for incidents and cases?*
- *Which departments have received the highest amount of fees?*
- *Which departments have the highest amount of fees due?*

## PSC Code Enforcement Technician

### Code Name

ORA\_PSC\_CODE\_ENFORCEMENT\_TECHNICIAN\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Case Fees Inquiry Duty*
- *PSC Agency Code Case Inquiry Duty*
- *PSC Agency Code Case Inspections Inquiry Duty*
- *PSC Agency Time Recording Inquiry Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Case Fees*
- *Public Sector Cloud - Case Inspections Real Time*
- *Public Sector Cloud - Code Enforcement Case Real Time*

- *Public Sector Cloud - Time Recording*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *For the time recording hours, what is the equivalent assessed and unassessed amount?*
- *How many citations are there compared to the same period last year?*
- *How many code cases were reported in a given period, by issue type?*
- *How many hours were recorded for different categories and sub-categories?*
- *How many inspections were carried out by the code officers?*
- *How much of the case fee amount was canceled?*
- *Of the total hours recorded, how many hours were assessed and billed by agency staff?*
- *What are the primary reasons for major code case violations?*
- *What is the average number of inspections that were scheduled and completed during a given period?*
- *What is the monthly trend of reported incidents?*
- *What is the most common inspection outcome for incidents and cases?*
- *Which departments have received the highest amount of fees?*
- *Which departments have the highest amount of fees due?*

## PSC Economic Development Officer

### Code Name

ORA\_PSC\_ECONOMIC\_DEVELOPMENT\_OFFICER\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Business License Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Business License Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How many business applications by license type are expiring and how many are expired?*
- *How many business license applications were received and accepted in a given period?*
- *What are the total license fees received by agency department and how much is due?*

## PSC Economic Development Officer

### Code Name

ORA\_PSC\_ECONOMIC\_DEV\_OFFICER\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*
- *Public Sector Property Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Property History Real Time*
- *Public Sector Cloud - Property Real Time*
- *Public Sector Cloud - Receipts Real Time*
- *Public Sector Cloud - Workflow Activities Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many applications are in different hearing statuses?*
- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much in fees was received in a quarter?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What are the net asset value changes in a given period?*
- *What are the property classifications by zone?*
- *What are the property land value changes in a given period?*
- *What are the property valuations by district?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the plan review information for permits and planning applications?*
- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee for a planning application?*
- *What is the total valuation and assessed fee of permit activity?*
- *What transactions are associated with a project?*

- *When does the agency issue the most permits?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

## PSC Finance Administrator

### Code Name

ORA\_PSC\_FINANCE\_ADMIN\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Trust Account Inquiry Duty*
- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*
- *Public Sector Property Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Deposit Accounts*
- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Property History Real Time*
- *Public Sector Cloud - Property Real Time*
- *Public Sector Cloud - Receipts Real Time*
- *Public Sector Cloud - Workflow Activities Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?*
- *How many applications are in different hearing statuses?*
- *How many deposit accounts are closed for which a refund is due?*
- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much in fees was received in a quarter?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What are the net asset value changes in a given period?*
- *What are the property classifications by zone?*
- *What are the property land value changes in a given period?*
- *What are the property valuations by district?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the plan review information for permits and planning applications?*
- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee for a planning application?*

- *What is the total valuation and assessed fee of permit activity?*
- *What transactions are associated with a project?*
- *When does the agency issue the most permits?*
- *Which accounts have an expired Letter of Credit, or will expire in the next 30 days?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

## PSC Inspections Supervisor

### Code Name

ORA\_PSC\_INSPECTIONS\_SUPERVISOR\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Inspections Transaction Analysis Duty*
- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Permit Inspection Activity Real Time*
- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Receipts Real Time*
- *Public Sector Cloud - Workflow Activities Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many applications are in different hearing statuses?*
- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much in fees was received in a quarter?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What are the primary reasons for major inspection violations?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the plan review information for permits and planning applications?*
- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total demand for inspections in a given period?*
- *What is the total inspection activity for an inspection type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee for a planning application?*
- *What is the total valuation and assessed fee of permit activity?*
- *What is the workload distribution across all inspectors in a given period?*
- *What transactions are associated with a project?*
- *When does the agency issue the most permits?*



- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

## PSC Permit Technician

### Code Name

ORA\_PSC\_PERMIT\_TECHNICIAN\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Contractor License Inquiry Duty*
- *Public Sector Agency Inspections Transaction Analysis Duty*
- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Contractor License*
- *Public Sector Cloud - Permit Inspection Activity Real Time*
- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Receipts Real Time*
- *Public Sector Cloud - Workflow Activities Real Time*

### Business Questions

This job role secures access to data that can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many applications are in different hearing statuses?*
- *How many contractor licenses have expired?*
- *How many contractors do not have insurance?*
- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much in fees was received in a quarter?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *Of the total contractors, how many are approved and how many are tied up to applications?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What are the primary reasons for major inspection violations?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the plan review information for permits and planning applications?*
- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total demand for inspections in a given period?*
- *What is the total inspection activity for an inspection type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee for a planning application?*
- *What is the total valuation and assessed fee of permit activity?*
- *What is the workload distribution across all inspectors in a given period?*
- *What transactions are associated with a project?*

- *When does the agency issue the most permits?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

## PSC Permits Application Administrator

### Code Name

ORA\_PSC\_PERMITS\_APPLICATION\_ADMINISTRATOR\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Trust Account Inquiry Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Deposit Accounts*

### Business Questions

This job role secures access to data that can answer the following business questions:

- *How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?*
- *How many deposit accounts are closed for which a refund is due?*
- *Which accounts have an expired Letter of Credit, or will expire in the next 30 days?*

## PSC Permits Application Administrator

### Code Name

ORA\_PSC\_PERMITS\_APPLICATION\_ADMINISTRATOR\_JOB

## Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Inspections Transaction Analysis Duty*
- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*
- *Public Sector Property Transaction Analysis Duty*

## Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Permit Inspection Activity Real Time*
- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Property History Real Time*
- *Public Sector Cloud - Property Real Time*
- *Public Sector Cloud - Receipts Real Time*
- *Public Sector Cloud - Workflow Activities Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many applications are in different hearing statuses?*
- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much in fees was received in a quarter?*
- *How much time elapsed between permit issuance and final inspection?*

- *How much time elapsed between statuses in the workflow process?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What are the net asset value changes in a given period?*
- *What are the primary reasons for major inspection violations?*
- *What are the property classifications by zone?*
- *What are the property land value changes in a given period?*
- *What are the property valuations by district?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the plan review information for permits and planning applications?*
- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total demand for inspections in a given period?*
- *What is the total inspection activity for an inspection type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee for a planning application?*
- *What is the total valuation and assessed fee of permit activity?*
- *What is the workload distribution across all inspectors in a given period?*
- *What transactions are associated with a project?*
- *When does the agency issue the most permits?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

## PSC Permits Supervisor

Code Name

## ORA\_PSC\_PERMITS\_SUPERVISOR\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Contractor License Inquiry Duty*
- *PSC Agency Trust Account Inquiry Duty*
- *Public Sector Agency Inspections Transaction Analysis Duty*
- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Contractor License*
- *Public Sector Cloud - Deposit Accounts*
- *Public Sector Cloud - Permit Inspection Activity Real Time*
- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Receipts Real Time*
- *Public Sector Cloud - Workflow Activities Real Time*

### Business Questions

This job role secures access to data that can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?*
- *How many applications are in different hearing statuses?*
- *How many contractor licenses have expired?*
- *How many contractors do not have insurance?*
- *How many deposit accounts are closed for which a refund is due?*

- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much in fees was received in a quarter?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *Of the total contractors, how many are approved and how many are tied up to applications?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What are the primary reasons for major inspection violations?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the plan review information for permits and planning applications?*
- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total demand for inspections in a given period?*
- *What is the total inspection activity for an inspection type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee for a planning application?*
- *What is the total valuation and assessed fee of permit activity?*
- *What is the workload distribution across all inspectors in a given period?*
- *What transactions are associated with a project?*
- *When does the agency issue the most permits?*
- *Which accounts have an expired Letter of Credit, or will expire in the next 30 days?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

# PSC Plan Reviewer

## Code Name

ORA\_PSC\_PLAN\_REVIEWER\_JOB

## Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Contractor License Inquiry Duty*
- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*

## Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Contractor License*
- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Receipts Real Time*
- *Public Sector Cloud - Workflow Activities Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many applications are in different hearing statuses?*
- *How many contractor licenses have expired?*
- *How many contractors do not have insurance?*



- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much in fees was received in a quarter?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *Of the total contractors, how many are approved and how many are tied up to applications?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the plan review information for permits and planning applications?*
- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee for a planning application?*
- *What is the total valuation and assessed fee of permit activity?*
- *What transactions are associated with a project?*
- *When does the agency issue the most permits?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

## PSC Planning Assistant

Code Name

## ORA\_PSC\_PLANNING\_ASSISTANT\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*

### Business Questions

This job role secures access to data that can answer the following business questions:

- *How many applications are in different hearing statuses?*
- *How many meetings and hearings are assigned to a planner?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total valuation and assessed fee for a planning application?*
- *What transactions are associated with a project?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*

## PSC Planning Coordinator

### Code Name

## ORA\_PSC\_PLAN\_COORDINATOR\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Contractor License Inquiry Duty*
- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Contractor License*
- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Receipts Real Time*
- *Public Sector Cloud - Workflow Activities Real Time*

### Business Questions

This job role secures access to data that can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many applications are in different hearing statuses?*
- *How many contractor licenses have expired?*
- *How many contractors do not have insurance?*
- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*

- *How much in fees was received in a quarter?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *Of the total contractors, how many are approved and how many are tied up to applications?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the plan review information for permits and planning applications?*
- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee for a planning application?*
- *What is the total valuation and assessed fee of permit activity?*
- *What transactions are associated with a project?*
- *When does the agency issue the most permits?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

## PSC Planning and Zoning Application Administrator

### Code Name

ORA\_PSC\_PLANNING\_AND\_ZONING\_APPLICATION\_ADMINISTRATOR\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*

## Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How many applications are in different hearing statuses?*
- *How many meetings and hearings are assigned to a planner?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total valuation and assessed fee for a planning application?*
- *What transactions are associated with a project?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*

## PSC Principal Planner

### Code Name

ORA\_PSC\_PRINCIPAL\_PLANNER\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Contractor License Inquiry Duty*
- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*
- *Public Sector Property Transaction Analysis Duty*

## Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Contractor License*
- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Property History Real Time*
- *Public Sector Cloud - Property Real Time*
- *Public Sector Cloud - Receipts Real Time*
- *Public Sector Cloud - Workflow Activities Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many applications are in different hearing statuses?*
- *How many contractor licenses have expired?*
- *How many contractors do not have insurance?*
- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much in fees was received in a quarter?*

- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *Of the total contractors, how many are approved and how many are tied up to applications?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What are the net asset value changes in a given period?*
- *What are the property classifications by zone?*
- *What are the property land value changes in a given period?*
- *What are the property valuations by district?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the plan review information for permits and planning applications?*
- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee for a planning application?*
- *What is the total valuation and assessed fee of permit activity?*
- *What transactions are associated with a project?*
- *When does the agency issue the most permits?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

## PSC System Administrator

Code Name

## ORA\_PSC\_SYSTEM\_ADMINISTRATOR\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *PSC Agency Case Fees Inquiry Duty*
- *PSC Agency Code Case Inquiry Duty*
- *PSC Agency Code Case Inspections Inquiry Duty*
- *PSC Agency Time Recording Inquiry Duty*
- *PSC Agency Trust Account Inquiry Duty*
- *Public Sector Agency Business License Transaction Analysis Duty*
- *Public Sector Agency Inspections Transaction Analysis Duty*
- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*
- *Public Sector Agency Receipts Transaction Analysis Duty*
- *Public Sector Agency Workflow Transaction Analysis Duty*
- *Public Sector Permits Transaction Analysis Duty*
- *Public Sector Plan Review Transaction Analysis Duty*
- *Public Sector Property Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Business License Real Time*
- *Public Sector Cloud - Case Fees*
- *Public Sector Cloud - Case Inspections Real Time*
- *Public Sector Cloud - Code Enforcement Case Real Time*
- *Public Sector Cloud - Deposit Accounts*
- *Public Sector Cloud - Permit Inspection Activity Real Time*
- *Public Sector Cloud - Permits Real Time*
- *Public Sector Cloud - Plan Review Real Time*
- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*
- *Public Sector Cloud - Property History Real Time*
- *Public Sector Cloud - Property Real Time*
- *Public Sector Cloud - Receipts Real Time*



- *Public Sector Cloud - Time Recording*
- *Public Sector Cloud - Workflow Activities Real Time*

## Business Questions

This job role secures access to data that can answer the following business questions:

- *For the time recording hours, what is the equivalent assessed and unassessed amount?*
- *How long are plan review cycles on average?*
- *How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?*
- *How many applications are in different hearing statuses?*
- *How many business applications by license type are expiring and how many are expired?*
- *How many business license applications were received and accepted in a given period?*
- *How many citations are there compared to the same period last year?*
- *How many code cases were reported in a given period, by issue type?*
- *How many deposit accounts are closed for which a refund is due?*
- *How many hours were recorded for different categories and sub-categories?*
- *How many inspections were carried out by the code officers?*
- *How many meetings and hearings are assigned to a planner?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much in fees was received in a quarter?*
- *How much of the case fee amount was canceled?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *Of the total hours recorded, how many hours were assessed and billed by agency staff?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What are the net asset value changes in a given period?*
- *What are the primary reasons for major code case violations?*
- *What are the primary reasons for major inspection violations?*

- *What are the property classifications by zone?*
- *What are the property land value changes in a given period?*
- *What are the property valuations by district?*
- *What are the total license fees received by agency department and how much is due?*
- *What is the average number of inspections that were scheduled and completed during a given period?*
- *What is the average number of workflow tasks by permit type?*
- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the monthly trend of reported incidents?*
- *What is the most common inspection outcome for incidents and cases?*
- *What is the plan review information for permits and planning applications?*
- *What is the total activity for fees?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total demand for inspections in a given period?*
- *What is the total inspection activity for an inspection type?*
- *What is the total payment by fee type?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee for a planning application?*
- *What is the total valuation and assessed fee of permit activity?*
- *What is the workload distribution across all inspectors in a given period?*
- *What transactions are associated with a project?*
- *When does the agency issue the most permits?*
- *Which accounts have an expired Letter of Credit, or will expire in the next 30 days?*
- *Which departments have received the highest amount of fees?*
- *Which departments have the highest amount of fees due?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*
- *Who is the primary contact for a permit?*

## PSC Zoning Administrator

Code Name

## ORA\_PSC\_ZONING\_ADMINISTRATOR\_JOB

### Duty Roles

This job role is related to the following duty roles:

- *Public Sector Agency Planning Application Transaction Analysis Duty*
- *Public Sector Agency Projects Transaction Analysis Duty*

### Subject Areas

This job role secures access to the following subject areas:

- *Public Sector Cloud - Planning Application Real Time*
- *Public Sector Cloud - Projects Real Time*

### Business Questions

This job role secures access to data that can answer the following business questions:

- *How many applications are in different hearing statuses?*
- *How many meetings and hearings are assigned to a planner?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What are the inspections carried out for a project?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total valuation and assessed fee for a planning application?*
- *What transactions are associated with a project?*
- *Which projects were started in a specified timeframe?*
- *Who are the different planners associated with a planning application type?*



# 5 Duty Roles

## Overview

For each duty role in this chapter, links are provided for more detailed information about the job roles, subject areas, and business questions associated with the duty role.

## OTBI Report Performance Transactional Analysis Duty

### Code Name

FBI\_REPORT\_PERFORMANCE\_TRANSACTION\_ANALYSIS\_DUTY

### Job Roles

This duty role is related to the following job roles:

- *Application Implementation Consultant*
- *IT Security Manager*

### Subject Areas

This duty role secures access to the following subject areas:

- *OTBI Performance Real Time*

### Business Questions

This duty role secures access to data that can answer the following business questions:

- *How many analyses and dashboards failed in the past month?*
- *What are the common execution errors in the past month?*
- *What are the least-used OTBI subject areas?*
- *What are the long-running analyses in the past month?*
- *What are the most commonly used OTBI subject areas?*
- *What is the OTBI execution time histogram in the past month?*
- *What is the database SQL execution time and row count?*

- *Which analyses have high data row count?*
- *Which analyses have low usage because of poor performance?*
- *Which analyses have the longest response time?*
- *Which analyses reached OTBI max row limit?*
- *Which subject areas have large data volume?*
- *Which subject areas have slow performance?*

## OTBI Report Usage Transactional Analysis Duty

### Code Name

FBI\_REPORT\_USAGE\_TRANSACTION\_ANALYSIS\_DUTY

### Job Roles

This duty role is related to the following job roles:

- *Application Implementation Consultant*
- *IT Security Manager*

### Subject Areas

This duty role secures access to the following subject areas:

- *OTBI Usage Real Time*

### Business Questions

This duty role secures access to data that can answer the following business questions:

- *How many OTBI SOAP web services have been run in the past month?*
- *How many ad-hoc OTBI analyses have been run in the past month?*
- *How many custom OTBI analyses have been run in the past month?*
- *How many predefined OTBI analyses have been run in the past month?*
- *How many users run OTBI analyses?*
- *What are the top N most frequently-run OTBI analyses?*
- *What is the execution history of dashboard X in the past month?*
- *What is the weekly OTBI analysis usage trend?*
- *Which analyses have low usage in the past month?*

- *Who are the top N OTBI users?*

## PSC Agency Case Fees Inquiry Duty

### Code Name

FBI\_PSC\_AGENCY\_CASE\_FEES\_INQUIRY\_DUTY

### Job Roles

This duty role is related to the following job roles:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

### Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Case Fees*

### Business Questions

This duty role secures access to data that can answer the following business questions:

- *How much of the case fee amount was canceled?*
- *Which departments have received the highest amount of fees?*
- *Which departments have the highest amount of fees due?*

## PSC Agency Code Case Inquiry Duty

### Code Name

FBI\_PSC\_AGENCY\_CODE\_CASE\_INQUIRY\_DUTY

## Job Roles

This duty role is related to the following job roles:

- *PSC Business Analyst*
- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Code Enforcement Case Real Time*

## Business Questions

This duty role secures access to data that can answer the following business questions:

- *How many citations are there compared to the same period last year?*
- *How many code cases were reported in a given period, by issue type?*
- *What are the primary reasons for major code case violations?*
- *What is the monthly trend of reported incidents?*

# PSC Agency Code Case Inspections Inquiry Duty

## Code Name

FBI\_PSC\_AGENCY\_CODE\_CASE\_INSPECTIONS\_INQUIRY\_DUTY

## Job Roles

This duty role is related to the following job roles:

- *PSC Business Analyst*



- *PSC Code Enforcement Application Administrator*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Case Inspections Real Time*

## Business Questions

This duty role secures access to data that can answer the following business questions:

- *How many inspections were carried out by the code officers?*
- *What is the average number of inspections that were scheduled and completed during a given period?*
- *What is the most common inspection outcome for incidents and cases?*

# PSC Agency Contractor License Inquiry Duty

## Code Name

ORA\_PSC\_AGENCY\_CONTRACTOR\_LICENSE\_INQUIRY\_DUTY

## Job Roles

This duty role is related to the following job roles:

- *PSC Permit Technician*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*

## Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Contractor License*

## Business Questions

This duty role secures access to data that can answer the following business questions:

- *How many contractor licenses have expired?*
- *How many contractors do not have insurance?*
- *Of the total contractors, how many are approved and how many are tied up to applications?*

# PSC Agency Time Recording Inquiry Duty

## Code Name

FBI\_PSC\_AGENCY\_TIME\_RECORDING\_INQUIRY\_DUTY

## Job Roles

This duty role is related to the following job roles:

- *PSC Business Analyst*
- *PSC Code Enforcement Officer*
- *PSC Code Enforcement Supervisor*
- *PSC Code Enforcement Technician*
- *PSC System Administrator*

## Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Time Recording*

## Business Questions

This duty role secures access to data that can answer the following business questions:

- *For the time recording hours, what is the equivalent assessed and unassessed amount?*
- *How many hours were recorded for different categories and sub-categories?*

- 
- *Of the total hours recorded, how many hours were assessed and billed by agency staff?*

## PSC Agency Trust Account Inquiry Duty

### Code Name

ORA\_PSC\_AGENCY\_TRUST\_ACCOUNT\_INQUIRY\_DUTY

### Job Roles

This duty role is related to the following job roles:

- *PSC Cashier*
- *PSC Finance Administrator*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC System Administrator*

### Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Deposit Accounts*

### Business Questions

This duty role secures access to data that can answer the following business questions:

- *How many accounts do not meet the minimum balance (shortage accounts) and what is the shortage amount?*
- *How many deposit accounts are closed for which a refund is due?*
- *Which accounts have an expired Letter of Credit, or will expire in the next 30 days?*

## Public Sector Agency Business License Transaction Analysis Duty

### Code Name

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FBI\_PUBLIC\_SECTOR\_BUSINESS\_LICENSE\_TRANSACTION\_ANALYSIS\_DUTY

## Job Roles

This duty role is related to the following job roles:

- *PSC Business Analyst*
- *PSC Business License Administrator*
- *PSC Business License Manager*
- *PSC Business License Specialist*
- *PSC Economic Development Officer*
- *PSC System Administrator*

## Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Business License Real Time*

## Business Questions

This duty role secures access to data that can answer the following business questions:

- *How many business applications by license type are expiring and how many are expired?*
- *How many business license applications were received and accepted in a given period?*
- *What are the total license fees received by agency department and how much is due?*

# Public Sector Agency Inspections Transaction Analysis Duty

## Code Name

FBI\_PUBLIC\_SECTOR\_INSPECTIONS\_TRANSACTION\_ANALYSIS\_DUTY

## Job Roles

This duty role is related to the following job roles:

- *PSC Building Inspector*

- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC System Administrator*

## Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Permit Inspection Activity Real Time*

## Business Questions

This duty role secures access to data that can answer the following business questions:

- *What are the primary reasons for major inspection violations?*
- *What is the total demand for inspections in a given period?*
- *What is the total inspection activity for an inspection type?*
- *What is the workload distribution across all inspectors in a given period?*

# Public Sector Agency Planning Application Transaction Analysis Duty

## Code Name

FBI\_PUBLIC\_SECTOR\_AGENCY\_PLANNING\_APPLICATION\_TRANSACTION\_ANALYSIS\_DUTY

## Job Roles

This duty role is related to the following job roles:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*

- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Planning Application Real Time*

## Business Questions

This duty role secures access to data that can answer the following business questions:

- *How many applications are in different hearing statuses?*
- *How many meetings and hearings are assigned to a planner?*
- *What are the currently active applications by planner?*
- *What are the different activities tracked for a planning application?*
- *What are the different conditions applied to planning applications?*
- *What are the different decision-making bodies associated with a planning application type?*
- *What are the different hearing decisions for a given application type?*
- *What is the distribution of planning applications across different planning application statuses?*
- *What is the total application activity for a planning entitlement type?*
- *What is the total valuation and assessed fee for a planning application?*
- *Who are the different planners associated with a planning application type?*

# Public Sector Agency Projects Transaction Analysis Duty

## Code Name

FBI\_PUBLIC\_SECTOR\_AGENCY\_PROJECTS\_TRANSACTION\_ANALYSIS\_DUTY

## Job Roles

This duty role is related to the following job roles:

- *PSC Associate Planner*
- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Assistant*
- *PSC Planning Coordinator*
- *PSC Planning and Zoning Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*
- *PSC Zoning Administrator*

## Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Projects Real Time*

## Business Questions

This duty role secures access to data that can answer the following business questions:

- *What are the inspections carried out for a project?*
- *What transactions are associated with a project?*
- *Which projects were started in a specified timeframe?*

## Public Sector Agency Receipts Transaction Analysis Duty

### Code Name

FBI\_PUBLIC\_SECTOR\_AGENCY\_RECEIPTS\_TRANSACTION\_ANALYSIS\_DUTY

### Job Roles

This duty role is related to the following job roles:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

### Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Receipts Real Time*

### Business Questions



This duty role secures access to data that can answer the following business questions:

- *How much in fees was received in a quarter?*
- *What is the total activity for fees?*
- *What is the total payment by fee type?*

## Public Sector Agency Workflow Transaction Analysis Duty

### Code Name

FBI\_PUBLIC\_SECTOR\_AGENCY\_WORKFLOW\_TRANSACTION\_ANALYSIS\_DUTY

### Job Roles

This duty role is related to the following job roles:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

### Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Workflow Activities Real Time*

### Business Questions

This duty role secures access to data that can answer the following business questions:

- *How many times did the agency staff alter the workflow during a given period?*
- *How many withdrawals were there in a given period?*
- *How much time elapsed between permit issuance and final inspection?*
- *How much time elapsed between statuses in the workflow process?*
- *What is the average number of workflow tasks by permit type?*

## Public Sector Permits Transaction Analysis Duty

### Code Name

FBI\_PUBLIC\_SECTOR\_PERMITS\_TRANSACTION\_ANALYSIS\_DUTY

### Job Roles

This duty role is related to the following job roles:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

### Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Permits Real Time*

## Business Questions

This duty role secures access to data that can answer the following business questions:

- *What is the busiest time for permit applications?*
- *What is the distribution of permits across different permit statuses?*
- *What is the total permit activity for a permit type in a given period?*
- *What is the total valuation and assessed fee of permit activity?*
- *When does the agency issue the most permits?*
- *Who is the primary contact for a permit?*

## Public Sector Plan Review Transaction Analysis Duty

### Code Name

FBI\_PUBLIC\_SECTOR\_PLAN\_REVIEW\_TRANSACTION\_ANALYSIS\_DUTY

### Job Roles

This duty role is related to the following job roles:

- *PSC Building Inspector*
- *PSC Business Analyst*
- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Inspections Supervisor*
- *PSC Permit Technician*
- *PSC Permits Application Administrator*
- *PSC Permits Supervisor*
- *PSC Plan Reviewer*
- *PSC Planning Coordinator*
- *PSC Principal Planner*
- *PSC System Administrator*

### Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Plan Review Real Time*

## Business Questions

This duty role secures access to data that can answer the following business questions:

- *How long are plan review cycles on average?*
- *How many plan review cycles are needed for a permit application on average?*
- *How many plan reviews had override decisions?*
- *What is the distribution of plan review cycles across plan reviewers in a given period?*
- *What is the plan review information for permits and planning applications?*

# Public Sector Property Transaction Analysis Duty

## Code Name

FBI\_PUBLIC\_SECTOR\_PROPERTY\_TRANSACTION\_ANALYSIS\_DUTY

## Job Roles

This duty role is related to the following job roles:

- *PSC Chief Building Officer*
- *PSC Economic Development Officer*
- *PSC Finance Administrator*
- *PSC Permits Application Administrator*
- *PSC Principal Planner*
- *PSC System Administrator*

## Subject Areas

This duty role secures access to the following subject areas:

- *Public Sector Cloud - Property History Real Time*
- *Public Sector Cloud - Property Real Time*

## Business Questions

This duty role secures access to data that can answer the following business questions:

- *What are the net asset value changes in a given period?*
- *What are the property classifications by zone?*
- *What are the property land value changes in a given period?*
- *What are the property valuations by district?*

## Security Transaction Analysis Duty

### Code Name

FBI\_SECURITY\_TRANSACTION\_ANALYSIS\_DUTY

### Job Roles

This duty role is related to the following job roles:

- *IT Security Manager*

### Subject Areas

This duty role secures access to the following subject areas:

- *Security - Audit Real Time*
- *Security - Roles and Privileges Real Time*

### Business Questions

This duty role secures access to data that can answer the following business questions:

- *Can I view and edit a particular page? If yes, which functional security policy do I need to provide to a user who needs similar access?*
- *I haven't added a specific role to a user, but the user seems to have this job role. Can I trace how has this been inherited by the user?*
- *What are all the data security privileges that a specific user added?*
- *Which data security policy would provide access to the data I need to see?*
- *Which roles were added with a specific functional security policy, and who added them?*
- *Why am I not able to view certain subject areas with my login credentials?*

