Oracle Fusion Student Financial Aid Cloud Service

How do I complete an ISIR Verification task?

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Get Help

There are a number of ways to learn more about your product and interact with Oracle and other users.

Get Help in the Applications

Some application pages have help icons ② to give you access to contextual help. If you don't see any help icons on your page, click your user image or name in the global header and select Show Help Icons. If the page has contextual help, help icons will appear.

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Share Your Feedback

We welcome your feedback about Oracle Applications user assistance. If you need clarification, find an error, or just want to tell us what you found helpful, we'd like to hear from you.

You can email your feedback to oracle_fusion_applications_help_ww_grp@oracle.com.

Thanks for helping us improve our user assistance!





1 Overview of ISIR Verification

Complete ISIR Verification tasks are created based on institutional policy when it's determined that the student's active ISIR is flagged for Verification and can't be automatically cleared based on configured rules.

Before creating the Complete ISIR Verification task, Oracle Fusion Student Financial Aid Cloud Service identifies if any documents are required, if required documents have been requested, received, and if they're in an acceptable status.

Institutions can view or request more documents from the student, spouse, or parent if necessary and associate them to the Valid ISIR Process. You can also make or submit ISIR corrections while completing a manual ISIR Verification task and view associated student notifications or student history entries.





2 Required Permissions to Manage ISIR Verifications

To complete ISIR Verification tasks, you need these permissions:

- Student
- Dashboard
- Task
- ISIR Verification Task

Document permissions are required to view and complete the Review Document for Approval tasks.

For more information on permissions, see *Manage General Permissions Matrix*.





3 Complete ISIR Verification

- 1. In Oracle Fusion Student Financial Aid Cloud Service, go to Dashboard > Complete ISIR Verification.
- Click Start/Resume.
- **3.** Follow the instructions to review and complete the task.
 - a. Review comment codes.
 - **b.** Review ISIR fields.
 - c. Review pending corrections.
 - **d.** If necessary, make ISIR corrections.
 - e. If necessary, request documents.
 - **f.** If necessary, review information outside the task.
 - g. Update the "Identity Confirmation" option to confirm how the student's identification was verified if they were selected for V4 or V5. Possible values can be: Blank (should be used for non V4/V5 verification), In-Person, Conference Call, Third Party Verification.
- **4.** Choose an option for completing the ISIR Verification task.
 - Complete Task and Clear Verification. The ISIR is updated to a Corrected status, the associated Valid ISIR process continues, and any corrections that are queued because automation or from the task queue are transmitted to the FAFSA Processing System (FPS).
 - Complete Task Without Clearing Verification. This closes the task with unresolved codes because student follow up is required. When a user chooses this option, a message is returned to verify that the task is being completed without all codes being cleared. The ISIR remains in a pending status, the associated Valid ISIR process remains open, and any corrections that are queued because automation or from the task queue aren't transmitted to FPS until all codes are cleared.



