Oracle Fusion Cloud Talent Management

Feedback Questions and Answers

FA-Latest

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Get Help

There are a number of ways to learn more about your product and interact with Oracle and other users.

Get Help in the Applications

Some application pages have help icons ⑦ to give you access to contextual help. If you don't see any help icons on your page, click your user image or name in the global header and select Show Help Icons. If the page has contextual help, help icons will appear.

Get Support

You can get support at *My Oracle Support*. For accessible support, visit *Oracle Accessibility Learning and Support*.

Get Training

Increase your knowledge of Oracle Cloud by taking courses at *Oracle University*.

Join Our Community

Use *Cloud Customer Connect* to get information from industry experts at Oracle and in the partner community. You can join forums to connect with other customers, post questions, suggest *ideas* for product enhancements, and watch events.

Learn About Accessibility

For information about Oracle's commitment to accessibility, visit the *Oracle Accessibility Program*. Videos included in this guide are provided as a media alternative for text-based topics also available in this guide.

Share Your Feedback

We welcome your feedback about Oracle Applications user assistance. If you need clarification, find an error, or just want to tell us what you found helpful, we'd like to hear from you.

You can email your feedback to *oracle_fusion_applications_help_ww_grp@oracle.com*.

Thanks for helping us improve our user assistance!

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1 Feedback Questions and Answers

How do I Enable Notifications to HR When Feedback is Provided on a Request by HR?

You need to enable the templates in Alerts Composer.

1. Go to **Tools** > **Alerts Composer**.
2. Enter the alert name **HRE Touchpoints Feedback Provided**.
3. Enable the templates **Mgr/HR notified, provider completes/revises feedback for goal** and **Manager/HR notified, participant completes/revises feedback**.

How do I Enable Printing of Multiple Anytime and Requested Feedback for an Employee?

To display the **Print** button on the Feedback Center page, set the page property **Page Level Print Button on Feedback Center Page** to True.

You need to have the appropriate function privileges to select the type of feedback for printing:

- To view Anytime Feedback you need to have the Manage HCM Person Note function privilege (HRT_MANAGE_HCM_PERSON_NOTE).

- To view Requested Feedback you need to have the View Requested Feedback function privilege (HRA_VIEW_REQUESTED_FEEDBACK) or the Administer Requested Feedback function privilege (HRA_ADMINISTER_REQUESTED_FEEDBACK).

How do I Hide and Change Default Selections for Sharing Requested Feedback?

You can hide or show a tab on a page and reorder tabs using Visual Builder Studio (VBS).

1. Navigate to the page.
2. Select the **Edit Page in Visual Builder Studio** task in the Settings and Actions menu.
3. Select your project or create a new one. Ensure that you're in **Express** mode.
4. To hide the checkboxes, set the following page properties to **False**:
   - **Show Share Feedback with Employee Checkbox**
   - **Show Share Feedback with Manager Checkbox**
   - **Show Share Feedback with Me Checkbox**

The above-mentioned page properties are set to **True** by default. If either **Show Share Feedback with Manager Checkbox** or **Show Share Feedback with Me Checkbox** is deselected and hidden by HR, the other needs to be selected and hidden.

5. To change the default values of the checkboxes, use the following page properties:
   - **Deselect Share Feedback with Employee Checkbox**
   - **Deselect Share Feedback with Manager Checkbox**
   - **Deselect Share Feedback with Me Checkbox**

   The above-mentioned page properties are set to **False** by default.

   When an employee requests for feedback, they need to select the checkbox to share the feedback with the manager or with themselves. If either **Deselect Share Feedback with Manager Checkbox** or **Deselect Share Feedback with Me Checkbox** is deselected and hidden by HR, the other needs to be selected and hidden.
6. Preview and publish your changes.

How do I Hide Feedback About Me Tab on Feedback Center?

You can hide or show a tab on a page and reorder tabs using Visual Builder Studio (VBS).

1. Navigate to the page.
2. Select the **Edit Page in Visual Builder Studio** task in the **Settings and Actions** menu.
3. Select your project or create a new one. Ensure that you're in **Express** mode.
4. Set the page property **Hide Feedback About Me Tab** to **True**.
5. Preview and publish your changes.

How Can I Control the Display Order of Tabs for a User Viewing the Feedback Center Page of Another Employee?

Use the page property Switch Display Order of Tabs for Others on Feedback Center Page.

If the page property is set to True, then for a user viewing another employee's Feedback Center will see **Feedback Given to [employee_name]** as the first tab and **Feedback Requests About [employee_name]** as the second tab.

How Can I Control the Display Order of Tabs for Self on Feedback Center Page?

Use the page property Switch Display Order of Tabs for Self on Feedback Center Page.

If the page property is set to True, then for an employee viewing their own Feedback Center will see **Feedback About Others** as the first tab and **Feedback About Me** as the second tab.

How Can I Define the Minimum Number of Characters a User Must Enter, to Generate Additional Feedback Comments?

You can define the minimum number of characters required using the page property Set Minimum Number of Characters Required to use Give Feedback AI.

How Can I Enable Feedback Notifications to Specific Manager Types?

HR can configure the feedback template so that specific manager types are notified when a worker receives a feedback.

Perform the following:

1. Navigate to **My Client Groups** > **Talent** > **Feedback Templates**.
2. Create a new feedback template.
3. Choose **Specific Manager Type** as manager types for notification.
4. Select the specific manager types to be notified.

If the template is in use, the manager types can't be edited.

How Can I Enable Formatting of Notes in Feedback Center?

Use the page property Control Display of Formatting Features for Give Feedback Region to add the formatting features to the comments section.

The formatting features are displayed in the predefined sequence.

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How do I Hide Talent Review Notes in Feedback Center and Performance Document?

To hide the notes set the page property Hide Talent Review Notes on Feedback Center Page and Hide Talent Review Notes on Performance Document to True.