

# Oracle® Database Appliance

## Frequently Asked Questions



Release 19.15

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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

Oracle Database Appliance Frequently Asked Questions, Release 19.15

F54426-01

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# Preface

Oracle Database Appliance is an optimized, prebuilt database system that is easy to deploy, operate, and manage. By integrating hardware and software, Oracle Database Appliance eliminates the complexities of nonintegrated, manually assembled solutions. Oracle Database Appliance reduces the installation and software deployment times from weeks or months to just a few hours while preventing configuration and setup errors that often result in suboptimal, hard-to-manage database environments.

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- [Conventions](#)

## Audience

This guide is intended for anyone who configures, maintains, or uses Oracle Database Appliance:

- System administrators
- Network administrators
- Database administrators
- Application administrators and users

This book does not include information about Oracle Database architecture, tools, management, or application development that is covered in the main body of Oracle Documentation, unless the information provided is specific to Oracle Database Appliance. Users of Oracle Database Appliance software are expected to have the same skills as users of any other Linux-based Oracle Database installations.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## Related Documents

For more information about Oracle Database Appliance, go to <http://www.oracle.com/goto/oda/docs> and click the appropriate release. The following documents are published in the Oracle Database Appliance online documentation library:

- *Oracle Database Appliance Release Notes*
- *Oracle Database Appliance Licensing Information User Manual*
- *Oracle Database Appliance Security Guide*
- *Oracle Database Appliance Accessibility Guide*
- *Oracle Database Appliance X8-2 Deployment and User's Guide*
- *Oracle Database Appliance X7-2 Deployment and User's Guide*
- *Oracle Database Appliance X6-2-HA Deployment and User's Guide*
- *Oracle Database Appliance X6-2S/M/L Deployment and User's Guide*
- *Oracle Database Appliance X5-2 Deployment and User's Guide*
- Oracle Database Appliance Setup Posters and Booklets (a full-size printed copy ships with Oracle Database Appliance)
- *Oracle Database Appliance Owner's Guide*
- *Oracle Database Appliance Service Manual*
- *Oracle Database Appliance Series Safety and Compliance Guide*

For more information about using Oracle Database, go to <http://docs.oracle.com/en/database/> and select the database release from the menu. See the following documents in the Oracle Database online documentation library:

- *Oracle Database Security Guide*
- *Oracle Database Administrator's Guide*
- *Oracle Database SQL Language Quick Reference*
- *Oracle Database Backup and Recovery User's Guide*
- *Oracle Database Backup and Recovery Reference*
- *Oracle Database Utilities*
- *Oracle Automatic Storage Management Administrator's Guide*

For more information about Oracle Integrated Lights Out Manager 3.2, see [https://docs.oracle.com/cd/E37444\\_01/](https://docs.oracle.com/cd/E37444_01/).

For more details about other Oracle products that are mentioned in Oracle Database Appliance documentation, see the Oracle Documentation home page at <http://docs.oracle.com>.

## Conventions

The following text conventions are used in this document:

<b>Convention</b>	<b>Meaning</b>
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action or terms defined in the text.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.
# prompt	The pound (#) prompt indicates a command that is run as the root user.

# 1

## Oracle Database Appliance Frequently Asked Questions

Use these FAQs to address your queries about setting up, deploying, patching, and managing Oracle Database Appliance.

- [Patching Oracle Database Appliance](#)  
FAQs on patching Oracle Database Appliance.
- [Adaptive Classification and Redaction \(ACR\) on Oracle Database Appliance](#)  
FAQs on ACR on Oracle Database Appliance.
- [Multi-User Access on Oracle Database Appliance](#)  
FAQs on Oracle Database Appliance Multi-User Access.
- [Data Preserving Re provisioning](#)  
Understand FAQs on Data Preserving Re provisioning.
- [Integrated Oracle Data Guard](#)  
FAQs on Integrated Oracle Data Guard.
- [Oracle Database Appliance DB Systems](#)  
FAQs on Oracle Database Appliance DB Systems.
- [Application KVMs on Oracle Database Appliance](#)  
FAQs on Application KVMs on Oracle Database Appliance.
- [CPU Pools](#)  
FAQs on CPU pools on Oracle Database Appliance.
- [Oracle Database Appliance Networks](#)  
FAQs on Oracle Database Appliance networks.
- [Browser User Interface](#)  
FAQs on Browser User Interface (BUI).
- [Backup and Recovery](#)  
FAQs on backup and recovery on Oracle Database Appliance.
- [ODACLI Commands](#)  
Understand FAQs on ODA CLI commands.

### Patching Oracle Database Appliance

FAQs on patching Oracle Database Appliance.

#### What are the patching paths supported on Oracle Database Appliance?

Oracle Database Appliance supports patching from release N-4 to release N, where N is latest Oracle Database Appliance release. For example, if N=19.15, then you can patch from 19.11, 19.12, 19.13, or 19.14. Oracle recommends that your appliance is on an Oracle Database Appliance release that is N-4 or later. If you want to patch from releases earlier than N-4 to N, then ensure that you try it on a test system first.

**What are the database upgrade paths supported on Oracle Database Appliance?**

Oracle Database Appliance supports all upgrade paths supported by Oracle Database.

**How much time does patching Oracle Database Appliance bare metal systems take?**

Oracle Database Appliance patching involves multiple steps, as documented in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model. Listed below are times for bare metal system patching on Oracle Database Appliance release 19.15, when patching from 19.14 to 19.15. Note that patching times vary according to hardware, source and target version software, and configuration details such as the number of databases and database homes to be patched, patching of storage and firmware, and so on. Account for software download and running the command `odacli update-repository` times, which depend on your network bandwidth and the target system. If you do not run prechecks in advance, when estimating the maintenance window, you must also account for the time to run prechecks and corrective actions, if any, based on any precheck failures. The number of databases affects the time to patch a single database home, and patching multiple database homes takes proportionally longer.

**Table 1-1 Time Taken for Patching Oracle Database Appliance Bare Metal Systems**

Component Being Patched	Time taken for patching X8-2-HA	Time taken for patching X8-2M
Patching DCS stack (running the commands <code>odacli update-dcsadmin</code> , <code>odacli update-dcscomponents</code> , <code>odacli update-dcsagent</code> )	approximately 5-8 minutes to complete all three commands	approximately 3-7 minutes to complete all three commands
Server prechecks (running the command <code>odacli create-prepatchreport -s</code> )	approximately 14-16 minutes	approximately 8-12 minutes
Server patching - updating operating system, Oracle Grid Infrastructure, Oracle ILOM, and firmware (running the command <code>odacli update-server</code> )	approximately 45-50 minutes for both nodes	approximately 25-35 minutes
Oracle Database prechecks for a single database in an Oracle home (running the command <code>odacli create-prepatchreport --dbhome</code> )	approximately 25-35 minutes	approximately 10-15 minutes
Patching Oracle Database 19c for a single database in an Oracle home (running the command <code>odacli update-dbhome</code> )	approximately 8-12 minutes	approximately 9-15 minutes



**How much time does patching Oracle Database Appliance DB systems take?**

Oracle Database Appliance patching involves multiple steps, as documented in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model. Listed below are times for bare metal system patching on Oracle Database Appliance release 19.14, when patching from 19.13 to 19.14.

**Table 1-2 Time Taken for Patching Oracle Database Appliance DB Systems**

Component Being Patched	Time taken for patching X8-2-HA	Time taken for patching X8-2M
Patching DCS stack (running the commands <code>odacli update-dcsadmin</code> , <code>odacli update-dcscomponents</code> , <code>odacli update-dcsagent</code> )	approximately 10-15 minutes to complete all three commands	approximately 3-5 minutes to complete all three commands
Server prechecks (running the command <code>odacli create-prepatchreport -s</code> )	approximately 20-30 minutes	approximately 8-12 minutes
Server patching - updating operating system, Oracle Grid Infrastructure, Oracle ILOM, and firmware (running the command <code>odacli update-server</code> )	approximately 23-28 minutes for both nodes	approximately 20-25 minutes
Oracle Database prechecks for a single database in an Oracle home (running the command <code>odacli create-prepatchreport --dbhome</code> )	approximately 23-28 minutes	approximately 8-12 minutes
Patching Oracle Database 19c for a single database in an Oracle home (running the command <code>odacli update-dbhome</code> )	approximately 17-20 minutes	approximately 10-15 minutes

**When should patching prechecks be run?**

To run the latest prechecks, ensure the DCS admin, DCS components, and the DCS agent are updated to the latest Oracle Database Appliance release to which you want to patch your appliance.

It is recommended that you run patching prechecks in advance, outside the patching or maintenance window, and take corrective actions for precheck failures proactively.

**Should I always run Oracle Database Appliance prechecks before patching?**

Yes. When you run prechecks with the command `odacli create-prepatchreport`, checks specific to Oracle Database Appliance and ORAchk are run. Prechecks must be run at least once before running the command `odacli update-server` or `odacli update-dbhome`, otherwise these commands fail with an error. It is strongly recommended that you run patching prechecks in advance, outside the patching or maintenance window, and take corrective actions for precheck failures proactively.

### Can I run ORAchK directly on Oracle Database Appliance?

Yes. Refer to the *Troubleshooting Oracle Database Appliance* chapter in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

### Do Oracle Database Appliance patching steps remain the same over releases?

No, the patching steps may change when new features are introduced or for other reasons. Always refer to the documentation for an Oracle Database Appliance release before you patch your deployment.

### Why must the order of patching commands be strictly maintained?

Oracle Database Appliance patching comprises running multiple steps. These steps encompass patching of the DCS stack, Server, Storage, and Database. The DCS stack, Server, and Storage constitute the infrastructure, which must be updated before updating the databases. With every release, the new version of orchestration software, DCS, is updated and made capable of running new prechecks and handling differences, if any, for the new Oracle Grid Infrastructure and database versions. New DCS software also contains support for any new features in a Oracle Database Appliance release. Hence, DCS stack must be updated first, followed by the rest of infrastructure components that fall under the Server bucket. Strict order must be followed within the DCS stack too. The DCS admin orchestrates `odacli update-dcscomponents` and `odacli update-dcsagent` commands, and hence you must patch the DCS admin with the `odacli update-dcsadmin` command. Since the DCS Agent has a dependency on ZooKeeper, which is updated when running `odacli update-dcscomponents`, the DCS components must be updated next. And lastly, DCS Agent must be updated using `odacli update-dcsagent`.

### What are the components updated when running each patching command on Oracle Database Appliance?

The command `odacli update-dcsadmin` updates the DCS admin component.

The command `odacli update-dcscomponents` updates the DCS agent, DCS CLI, DCS Controller, Apache ZooKeeper and MySQL components.

The command `odacli update-dcsagent` updates Oracle Autonomous Health Framework (AHF).

The command `odacli update-server` updates OAK, operating system, local disk's firmware, Oracle ILOM firmware, and Oracle Grid Infrastructure.

The command `odacli update-dbhome` updates the database home and the databases running out of that Oracle home.

The command `odacli update-storage` updates shared storage (such as controller, disks, and expander) firmware.

### Is server update rolling on Oracle Database Appliance?

For certain Oracle Database Appliance releases, server update supports the `--local` option for the command `odacli update-server` to patch one node at a time and maintain availability of at least one database at all times. This option is currently available.

**Is database update rolling on Oracle Database Appliance?**

For certain Oracle Database Appliance releases, database update supports the `--local` option for the command `odacli update-dbhome` to patch one node at a time and maintain availability of at least one database at all times. This option is currently available.

**How do I know whether local server patching is available in the current release?**

Check the prepatch report. It indicates with an alert whether local patching is available.

**How do I know whether local database patching is available in the current release?**

Check the prepatch report for the database home to be patched. It indicates with an alert whether local patching is available.

**Under what conditions are Oracle Database Appliance storage patching commands rolling on an high-availability system?**

The command `odacli update-storage -r` can be run only when shared controller or expander update is not required. When shared controller and expander patching is done, the Oracle Grid Infrastructure stack needs to be brought down on both nodes and both nodes are rebooted at the same time, hence rolling patching is not supported. Oracle Database Appliance release 19.13 onwards, storage patching prechecks, generated with the command `odacli create-prepatchreport -s` includes a check to indicate whether rolling patching option `-r` can be used in the `odacli update-storage` command.

**Can `odacli update-server` be rerun if it fails?**

Failure in running the `odacli update-server` command usually requires intervention from Oracle Support to run manual steps to fix the issues, before you can rerun the `odacli update-server` command.

**Can `odacli update-dbhome` be rerun if it fails?**

Yes. If a failed `odacli update-dbhome` command leaves behind a newly-created database home, it can be deleted using the `odacli delete-dbhome` command.

**Can `odacli update-dcscomponents`, `odacli update-dcscomponents`, and `odacli update-dcsagent` commands be rerun if they fail?**

Yes, these commands can be rerun if they fail.

**Is applying one-off patches for Oracle Grid Infrastructure and database supported on Oracle Database Appliance?**

Yes. However, these patches may need to be manually rolled back when applying the next Oracle Database Appliance patch bundle. Rollback is required when the one-off patches are not present in the Oracle Database Appliance patch bundle being applied. In such cases, another one-off patch on the new base release must be requested and applied.

**Can the one-off patches be applied in a rolling manner?**

If an Oracle Grid Infrastructure patch is a rolling patch, it can be applied in rolling manner. Oracle Database patches cannot be applied in a rolling manner because database homes on Oracle Database Appliance are on a shared Oracle ACFS file system starting with Oracle Database Appliance release 19.11.

**Can a newer RU be applied on database homes if RU is not available through an Oracle Database Appliance Patch Bundle yet?**

Yes, it is possible, though the recommended way to patch database homes is to update them as part of the quarterly Oracle Database Appliance release. Refer to the topic *Applying Out-of-Cycle Database Patches* in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model for a release.

**Just as is supported for Oracle Database on Oracle Database Appliance, can a new Oracle Grid Infrastructure RU be applied out of cycle?**

No.

**Can I update the kernel to apply security fixes?**

You can use Oracle Ksplice to update the kernel. Refer to the topic *Applying Additional Patches and Updates on Bare Metal Systems* in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model for a release.

**Should I always take ODABR snapshots before patching?**

It is an Oracle Database Appliance best practice and is highly recommended that Oracle Database Appliance snapshots be taken before patching.

**Should I delete ODABR snapshots after patching completes successfully?**

ODABR snapshots consume space on the boot disk and could also slow down steady-state operations. Besides, they have little utility once patching completes successfully and the system is back in the steady state. Hence, it is recommended that ODABR snapshots be deleted after patching completes successfully.

**What is the impact of installing additional operating system RPMs on Oracle Database Appliance patching?**

During Oracle Database Appliance server patching, newer versions of RPMs that Oracle Database Appliance ships are installed. If the additional RPMs installed on your system have dependencies on the Oracle Database Appliance RPMs, attempts to install the newer versions during patching may create conflicts, resulting in a patching failure. In such cases, you may need to uninstall additional RPMs, complete the patching, and reinstall the RPMs after patching succeeds.

**What is different about patching Oracle Database Appliance starting with Oracle Database Appliance release 19.11?**

Starting with Oracle Database Appliance release 19.11, Oracle Database Appliance follows the out-of-place patching model for Oracle Grid Infrastructure and database home patching. A new software home is created when patching Oracle Grid Infrastructure (with the command `odacli update-server`) and database homes (with the command `odacli update-dbhome`).

**Why is the Oracle Database Appliance Server Patch for ODACLI/DCS Stack file much smaller in Oracle Database Appliance release 19.11 and later?**

Starting 19.11, ODA follows the out of place patching model, which uses clone files during patching to create a new software (GI or database) home. Since GI and database patches (RUs) are no longer shipped on ODA, the "Oracle Database Appliance Server Patch for ODACLI/DCS Stack" file is smaller.

**Are the new database homes always created on an Oracle ACFS file system after patching to Oracle Database Appliance release 19.11?**

Yes.

**Is there an option to keep database homes on /u01 in Oracle Database Appliance release 19.11 and later?**

No.

**Can I remove the old Oracle Grid Infrastructure home after successful patching to a newer release?**

Yes. Refer to Oracle Support Document 2537389.1: ODA Administration: How to Manually Remove a 12.1 Grid Home on the ODA After an Upgrade to 12.2 or Higher at: <https://support.oracle.com/rs?type=doc&id=2537389.1>.

**How can I free up space before patching?**

To remove old patches and database clones, run the command `odacli cleanup-patchrepo`. To remove log files, run the command `odacli create-logcleanjob`.

**Can I delete the old database clones and patch components after patching?**

Yes. Run the command `odacli cleanup-patchrepo`.

**Does the OJVM patch need to be installed separately?**

See the following My Oracle Support Notes for more information:

- Oracle Support Document 1929745.1: Oracle Recommended Patches -- "Oracle JavaVM Component Database PSU and Update" (OJVM PSU and OJVM Update) Patches at: <https://support.oracle.com/rs?type=doc&id=1929745.1>.
- Oracle Support Document 2802019.1: Transparent rolling updates of OJVM components - Oracle Database 21c at <https://support.oracle.com/rs?type=doc&id=2802019.1>.

**How can I update Oracle ILOM and the BIOS manually in case of Oracle ILOM and the BIOS patching failures?**

Refer to Oracle Support Document 1427885.1: ODA (Oracle Database Appliance): OAK Bundle Patch failing on ILOM/BIOS component apply) at <https://support.oracle.com/rs?type=doc&id=1427885.1>.

**Does Oracle Database Appliance patch KVM and OVM guest VMs?**

No. You must patch them separately.

# Adaptive Classification and Redaction (ACR) on Oracle Database Appliance

FAQs on ACR on Oracle Database Appliance.

## What type of files does ACR handle?

ACR handles various files in a TFA collection such as trace files, alert logs, AWR, ASH, and ADDM reports, and ExaChk and ORACHk reports and other system generated logs. Also, ACR handles different compressed files such as zip, gzip, tar, tar.gz, bzip2, and tar.xz.

## What are the files not redacted by ACR?

ACR skips binaries, shared libraries, compiled files, core dumps, jar files even if they are part of a TFA collection. This ensures that the diagnosability of the issue is not affected.

## Does ACR redact literal values in the SQL statements?

Yes, ACR redacts SQL literals in the SQL statements present in AWR, ASH, and ADDM reports.

## Are there any additional space requirements to run ACR?

ACR runs in 2 modes: In-place and Out-of-place. For out-of-place redaction, extra space equal to the size of the input files is required because redacted files are created in a different directory. For in-place redaction, extra space equal to the size of biggest file in the collection is required. In this case, each input file is replaced by the redacted file. For multiple ACR processes that are spawned, additional space requirement is the sum of the sizes of N largest files among the input files, where N is the number of parallel ACR processes.

## Does ACR redact TFA collections generated on both nodes in a high availability environment?

In a high availability environment, TFA creates separate collections on both the nodes. ACR runs separately on each node on these collections to create two redacted collections. After redaction, redacted collection from the remote node is copied to the local node, that is, the node which initiated the TFA command.

## Does ACR generate any trace files?

Yes, ACR generates trace files and logs in the `oracle.ahf/` directory present at the location `/opt/oracle/dcs/oracle.ahf/`. The trace files are as follows:

- `acrctl_*.trc` files generated in `oracle.ahf/data/HOSTNAME/diag/acr/HOSTNAME/acrctl/trace/` directory. These trace files are generated during an ACR run capturing various steps during redaction.
- `acr_info.json` file generated in `oracle.ahf/common/acr/acr_repo/` directory. This file contains the list of sanitized version of all entity instances identified during an ACR run.

- `acr_stats_*.txt` files generated in `oracle.ahf/common/acr/acr_repo/` directory. These files capture various statistics during an ACR run such as size of collection being redacted, number of parallel ACR processes, redaction time, and largest file size in collection.
- `acrmap` file generated in `oracle.ahf/common/acr/acr_repo/` directory. This file contains the mapping from the redacted entity instance to the original instance. It is used to return the original entity instances while running `rmap` command.

**I have specified 'mask' as the redaction mode, but I still see files and directory names getting sanitized. Is this expected?**

Yes, this is correct ACR behaviour. Irrespective of redaction mode, ACR sanitizes sensitive entity instances appearing as part of files and directory names. This is done because changing files and directory names to '\*\*\*' will make the collection unsuitable for navigation.

**I have specified 'sanitize' as the redaction mode, but I still see some parts of trace files getting converted to '\*\*\*'. Is this expected?**

Yes, this is expected. Irrespective of the redaction mode, ACR converts sensitive data in trace files as part of block and redo log dumps to '\*\*\*'.

**Does ACR preserve features of entity instances during redaction?**

Yes, ACR preserves features of entity instances in following ways:

- ACR preserves entity word's shape, that is, capitalisation of letters are preserved, and any trailing numerical characters are preserved.

```
HRDB1 => ONVL1
hrdb1 => onv11
Hrdb1 => Onv11
HRDB1_host2_svc3 => ONVL1_ygmi2_wrj3
myhost007 => ppspao007
myhost008 => ppspao008
```

- **IPv4:** Restricts numbers for each octet to less than 255. Does not redact special octets such as 255, 127, and 0.
- **MAC address and IPv6:** Restricts numbers to follow hexadecimal number pattern.

**Can I redact an existing unredacted TFA collection or any other files not part of a TFA collection?**

Create a zip file containing all unredacted files, for example, `input.zip` and run the following command:

```
odacli redact-acr -i input.zip -m sanitize
```

The command redacts the files. The redacted file is present at `ACR_REPO/acr_runs/TIMESTAMP/outdir/input.zip`.

### How do I verify whether a TFA collection is redacted?

Any redacted TFA collection has an empty file file `TFA.txt`. Run the following command on a zipped TFA collection:

```
zipinfo TFA_COLLECTION | grep "ACR.txt"
```

If the above command returns an entry, then the collection is redacted.

### When redaction is performed, multiple ACR processes are spawned on my system. Is that expected?

Yes, ACR takes advantage of multiple free cores available on the machine to spawn multiple processes to reduce the overall redaction time.

### If there are 10 cores on my system, will ACR use all 10 cores?

Number of parallel processes spawned by ACR never crosses 20% of the total number of cores. So, there will only be 2 parallel ACR processes created in this case.

### CPU usage of each ACR process is close to 100%, is that an issue?

No, it is not an issue. Thus is expected behavior because ACR is a CPU intensive task. Whenever an ACR process is scheduled on a CPU, it utilises the CPU fully. But, since ACR does not run at an elevated priority, it does not starve other processes on the system.

### How are `odaadmcli` commands different from `odacli` ACR commands?

The `odaadmcli manage diagcollect` command provides functionality to collect diagnostics data as TFA collection. It can be redacted using the following option:

```
odaadmcli manage diagcollect [-dataMask|-dataSanitize]
```

If auto redaction is enabled as follows, the `odaadmcli` command will always mask or sanitize even if the option is not explicitly specified.

```
tfactl set redact=[sanitize | mask]
```

The above command is specific to each node. The command cannot be run on the BUI.

```
odacli enable-acr  
odacli disable-acr
```

These commands enable or disable ACR on both nodes in a high-availability environment and can be invoked from the BUI. The `odaadmcli manage diagcollect` and `odacli` commands use `tfactl` command internally to create and redact the collection.



### **How do I redact bind variables appearing in audit trails?**

Bind variables appearing in audit trails can be redacted to '\*' by enabling Transparent Sensitive Data Protection (TSDP). To achieve this, sensitive column protection has to be enabled on the column of the table which one considers as sensitive. For more information, refer to the *Oracle Database Security Guide*.

## Multi-User Access on Oracle Database Appliance

FAQs on Oracle Database Appliance Multi-User Access.

### **What are the advantages of enabling multi-user access on Oracle Database Appliance?**

Multi-user access provides enhanced capabilities for authentication, authorization, resource ownership, and access control. This helps in providing an efficient mechanism for role separation. The Oracle Database Appliance administrator can create users with specific roles, limiting these users to only the operations allowed by that role. This role separation also restricts one user from accessing resources of other users, thereby ensuring resource ownership. This isolation removes barriers to consolidation. For example, creation and management of departmental databases can be delegated to different owners while maintaining separation. See the chapter *Implementing Multi-User Access on Oracle Database Appliance* in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model for more information.

### **Is multi-user access enabled by default on provisioning Oracle Database Appliance?**

No, multi-user access is enabled when provisioning Oracle Database Appliance only if you choose to enable the option at the time of provisioning the appliance.

### **Can I enable multi-user access on my current Oracle Database Appliance deployment?**

No. The option to enable multi-user access is available only for new deployments of Oracle Database Appliance. Existing Oracle Database Appliance systems provisioned before Oracle Database Appliance release 19.13 continue to function without multi-user access feature even after patching to Oracle Database Appliance release 19.13 or later.

### **Can I disable multi-user access after enabling it during provisioning on Oracle Database Appliance?**

No. Once enabled, multi-user access cannot be disabled. It is recommended that you provision the feature on your staging systems first, and then deploy it on your production system.

### **If I enable multi-user access on Oracle Database Appliance, do I need to enter my password every time I run an ODACLI command?**

No, once you login with your Oracle Database Appliance account credentials, you are prompted for a password only when you run an ODACLI command for the first time. On successful authentication, an auth token is generated and used for authentication for running subsequent ODACLI commands. For every ODACLI command, the authentication token is further refreshed for a time interval equal to the token expiration duration. This implies that if your system is not idle for more than the token expiration duration, you need to enter the password only once. The default value of token expiration duration is 120 minutes and can be configured at the time of provisioning of the appliance up to a maximum of 600 minutes.

However, it is recommended that the Oracle Database Appliance administrator takes the security policies of the organization into account while modifying the token expiration duration from its default value.

**With multi-user access enabled, I am logged into the appliance as the `root` user. Why do I need to enter my password every time in spite of authentication token support ?**

The authentication token support for ODA CLI session management is linked to a multi-user access user account. Since `root` is an operating system administrative user and not a multi-user access user, auth token based session management system is not supported when a user logs in as `root`. Therefore, they must provide an Oracle Database Appliance account user name and password to run any ODA CLI command.

Note that `root` access must be used only by the Oracle Database Appliance administrator and only for tasks that require `root` privileges. In all other cases, all multi-user access users in the system including `odaadmin` must use the Oracle Database Appliance credentials assigned to them.

**Can I create new roles and entitlements?**

No. This release supports default roles and entitlements and there is no provision for the `odaadmin` user to create new roles and entitlements.

**What are the configurable parameters for multi-user access?**

You can configure the following system settings:

- **Token expiration duration in minutes:** The minimum value you can specify is 10 minutes, the maximum value is 600 minutes, and the default is 120 minutes.
- **Password expiration duration in days:** The minimum value you can specify is 30 days, the maximum value is 180 days, and the default is 90 days.
- **Maximum failed login attempts allowed:** The minimum value you can specify is 2, the maximum value is 5, and the default is 3.

**I have enabled multi-user access but do not plan to create new users. Will all Oracle Database Appliance features work as before ?**

Yes. You can login as the default user created with the role of `oracleUser` and `gridUser` during the provisioning of the appliance, for all your needs.

**What happens if I forget my Oracle Database Appliance account password?**

You can reset your Oracle Database Appliance account password after authorization from the Oracle Database Appliance administrator. You can reset the password using ODA CLI or the BUI.

**What happens if I enter wrong password multiple times ?**

Your account is locked when your consecutive login attempts have failed, as defined in the **Maximum failed login attempts allowed** setting. You can unlock your account by resetting the password after getting the authorization from the Oracle Database Appliance administrator. You can reset the password using ODA CLI or the BUI.

**I am a non-odadmin user with ODA-DB role. Should I create a separate database home for my use?**

The recommended practice is to create your own database home and then create databases in these database homes so that you have exclusive and full control of your database without anyone else being able to access it. However, in exceptional circumstances, you can request the Oracle Database Appliance administrator to grant you shared access to another database home. Creating a database on a shared database home restricts the operations you can perform on the database.

**Are there any restrictions on the number of users that can be created on multi-user access enabled systems?**

No. There is no maximum limit on the number of users that you can create on your deployment. The actual number of users depends on the availability of hardware resources such as CPU cores, disk space and memory on the appliance.

## Data Preserving Re provisioning

Understand FAQs on Data Preserving Re provisioning.

**Which releases of Oracle Database Appliance are supported as the source versions for upgrade using the Data Preserving Re provisioning feature?**

Oracle Database Appliance releases 12.1.2.12, 12.2.1.4, 18.3.0.0.0, 18.5.0.0.0, 18.7.0.0.0 and 18.8.0.0.0.

**Which database versions can be detached and recreated using Data Preserving Re provisioning?**

The following database versions are supported:

- Oracle Database 11.2.0.4.170814 and 12.1.0.2.170814 on Oracle Database Appliance release 12.1.2.12
- Oracle Database 11.2.0.4.180417, 12.1.0.2.180417, and 12.2.0.1.180417 on Oracle Database Appliance release 12.2.1.4
- Oracle Database 11.2.0.4.180717, 12.1.0.2.180717, 12.2.0.1.180717, and 18.3.0.0.180717 on Oracle Database Appliance release 18.3
- Oracle Database 11.2.0.4.190115, 12.1.0.2.190115, 12.2.0.1.190115, and 18.5.0.0.190115 on Oracle Database Appliance release 18.5
- Oracle Database 11.2.0.4.190716, 12.1.0.2.190716, 12.2.0.1.190716, and 18.7.0.0.190716 on Oracle Database Appliance release 18.7
- Oracle Database 11.2.0.4.191015, 12.1.0.2.191015, 12.2.0.1.191015, and 18.8.0.0.191015 on Oracle Database Appliance release 18.8

The databases of these versions are kept intact on the storage. Successful completion of the command `odacli restore-node -d` on the newly re provisioned system leaves these databases running with the same version as the one prior to Data Preserving Re provisioning. You can then patch the databases to the latest patchset release using the command `odacli update-dbhome`.

The following exception applies:

There is no patching support for Oracle Database release 11.2.0.4 databases from Oracle Database Appliance release 19.11 and later. There is no patching support for Oracle Database release 18c databases from Oracle Database Appliance release 19.12 and later. There is no patching support for Oracle Database release 12.2.0.1 databases from Oracle Database Appliance release 19.15 and later. You cannot use the command `odacli update-dbhome` to patch these databases. Use the OPatch utility to patch such databases. For the procedure to patch these databases, see the topic *Out-of-Cycle Database Patches* in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

**I have 11.2.0.4 databases on my 12.2.1.4 or 12.1.2.12 system. Are these databases preserved after running the `odacli detach-node` command?**

Yes.

**Are all the patches required during Data Preserving Reprovisioning still available on ARU?**

Yes. To view the patch numbers and details, refer to the *Oracle Database Appliance Release Notes* for your source system release. The database patches corresponding to 12.1.2.12, 12.2.1.4, 18.3, 18.5, 18.7, and 18.8 are still available for download.

Following are the patch numbers to search for OAK stack:

- Oracle Database 11.2.0.4 clones: [Patch 17770873](#)
- Oracle Database 12.1.0.2 clones: [Patch 19520042](#)
- Oracle Database 12.2.0.1 clones: [Patch 27449599](#)

Following are the patch numbers to search for DCS stack:

- Oracle Database 11.2.0.4 clones: [Patch 23494997](#). On the Patch page, make a selection from the drop down list.
  - For Oracle Database 11.2.0.4.170814 clone, select **Oracle Appliance Kit 12.1.2.12.0**.
  - For Oracle Database 11.2.0.4.171017 clone, select **Oracle Appliance Kit 12.2.1.2.0**.
  - For Oracle Database 11.2.0.4.180116 clone, select **Oracle Appliance Kit 12.2.1.3.0**.
  - For Oracle Database 11.2.0.4.180417 clone, select **Oracle Appliance Kit 12.2.1.4.0**.
  - For Oracle Database 11.2.0.4.180717 clone, select **Oracle Appliance Kit 18.3.0.0.0**.
  - For Oracle Database 11.2.0.4.181016 clone, select **Oracle Appliance Kit 18.4.0.0.0**.
  - For Oracle Database 11.2.0.4.190115 clone, select **Oracle Appliance Kit 18.5.0.0.0**.
  - For Oracle Database 11.2.0.4.190416 clone, select **Oracle Appliance Kit 18.6.0.0.0**.
  - For Oracle Database 11.2.0.4.190716 clone, select **Oracle Database Appliance Software (ODA) 18.7.0.0.0**.

- For Oracle Database 11.2.0.4.191015 clone, select **Oracle Appliance Kit 18.8.0.0.0**.
- Oracle Database 12.1.0.2 clones: [Patch 23494992](#). On the Patch page, make a selection from the drop down list.
  - For Oracle Database 12.1.0.2.170814 clone, select **ORACLE DATABASE APPLIANCE X6-2 S and X6-2 M 12.1.0.2.170814 RDBMS Clone DOWNLOAD (Patch)**.
  - For Oracle Database 12.1.0.2.170814 clone, select **ORACLE DATABASE APPLIANCE X7-2 HA, X7-2 S and X7-2 M 12.1.0.2.170814 RDBMS Clone DOWNLOAD (Patch)**.
  - For Oracle Database 12.1.0.2.171017 clone, select **ORACLE DATABASE APPLIANCE X6-2 S and X6-2 M 12.1.0.2.171017 RDBMS Clone DOWNLOAD (Patch)**.
  - For Oracle Database 12.1.0.2.180116 clone, select **ORACLE DATABASE APPLIANCE X6-2 S and X6-2 M 12.1.0.2.180116 RDBMS Clone DOWNLOAD (Patch)**.
  - For Oracle Database 12.1.0.2.180417 clone, select **ORACLE DATABASE APPLIANCE RDBMS CLONE 12.1.0.2.180417 FOR ODACLI/DCS STACK (Patch)**.
  - For Oracle Database 12.1.0.2.180717 clone, select **ORACLE DATABASE APPLIANCE RDBMS CLONE 12.1.0.2.180717 FOR ODACLI/DCS STACK (Patch)**.
  - For Oracle Database 12.1.0.2.181016 clone, select **ORACLE DATABASE APPLIANCE RDBMS CLONE 12.1.0.2.181016 FOR ODACLI/DCS STACK (Patch)**.
  - For Oracle Database 12.1.0.2.190416 clone, select **ORACLE DATABASE APPLIANCE RDBMS CLONE 12.1.0.2.190416 FOR ODACLI/DCS STACK (Patch)**.
  - For Oracle Database 12.1.0.2.190716 clone, select **ORACLE DATABASE APPLIANCE RDBMS CLONE 12.1.0.2.190716 FOR ODACLI/DCS STACK (Patch)**.
  - For Oracle Database 12.1.0.2.191015 clone, select **ORACLE DATABASE APPLIANCE RDBMS CLONE 12.1.0.2.191015 FOR ODACLI/DCS STACK (Patch)**.
- Oracle Database 12.2.0.1 clones: [Patch 27449599](#). On the Patch page, make a selection from the drop down list.
  - For Oracle Database 12.2.0.1.180417 clone, select **Oracle Appliance Kit 12.2.1.4.0**.
  - For Oracle Database 12.2.0.1.180717 clone, select **Oracle Appliance Kit 18.3.0.0.0**.
  - For Oracle Database 12.2.0.1.181016 clone, select **Oracle Appliance Kit 18.4.0.0.0**.
  - For Oracle Database 12.2.0.1.190115 clone, select **Oracle Appliance Kit 18.5.0.0.0**.
  - For Oracle Database 12.2.0.1.190416 clone, select **Oracle Appliance Kit 18.6.0.0.0**.
  - For Oracle Database 12.2.0.1.190716 clone, select **Oracle Database Appliance Software (ODA) 18.7.0.0.0**.
  - For Oracle Database 12.2.0.1.191015 clone, select **Oracle Appliance Kit 18.8.0.0.0**.
- Oracle Database 18.x clones: [27604558](#). On the Patch page, make a selection from the drop down list.
  - For Oracle Database 18.3.0.0.180717 clone, select **Oracle Appliance Kit 18.3.0.0.0**.
  - For Oracle Database 18.4.0.0.181016 clone, select **Oracle Appliance Kit 18.4.0.0.0**.
  - For Oracle Database 18.5.0.0.190115 clone, select **Oracle Appliance Kit 18.5.0.0.0**.
  - For Oracle Database 18.6.0.0.190416 clone, select **Oracle Appliance Kit 18.6.0.0.0**.

- For Oracle Database 18.7.0.0.190716 clone, select **Oracle Database Appliance Software (ODA) 18.7.0.0.0**.
- For Oracle Database 18.8.0.0.191015 clone, select **Oracle Database Appliance Software (ODA) 18.8.0.0.0**.

**Which are the versions of database clones that must be available on the appliance before running the command `odacli restore-node`?**

The databases versions supported are listed in the previous FAQ. If the source was an OAK stack, the DCS clone version must be updated in the repository after the system is reimaged to Oracle Database Appliance release 19.15.

**Can database clones that were used on Oracle Database Appliance system running OAK software be used when running the command `odacli restore-node` on Oracle Database Appliance deployment with release 19.15 or later DCS software?**

No. If the source Oracle Database Appliance version on which the `odacli detach-node` command is run is an OAK stack, then after re-imaging to Oracle Database Appliance release 19.15 or later, the software runs on a DCS stack. The Oracle Database clone file corresponding to the DCS stack must be used. For example, for 12.1.0.2 database, if the clone used on the OAK stack was patch number 19520042, then after reimaging to 19.15 or later, the clone 23494992 for the same version (12.1.0.2.170814) must be downloaded and used.

**I have additional operating system RPMs installed on my system. Are these restored as part of Data Preserving Reprovisioning?**

No. Since the Data Preserving Reprovisioning process involves reimaging using the latest Oracle Database Appliance ISO image, any previous customizations in operating system RPMs, or any customizations in the settings or configurations of services in the operating system are lost. You must uninstall these RPMs and then continue with the next step in the upgrade process. You can reinstall these custom RPMs as required, after the upgrade.

**I have configured VLANs on my system. Will these VLANs be configured on the upgraded system?**

Yes.

**Do I need to take backups of my databases before running the `odacli detach-node` command?**

The database files are left intact on Oracle ASM disk groups and are used for bringing up the databases after successful reprovisioning. You must, however, take database backups as a safety measure.

**I have a 2-JBOD configuration. Is Data Preserving Reprovisioning supported with this configuration?**

Yes.

**I have additional options (for example, ASO) enabled on my source databases. Are these options preserved?**

Options that are part of the Oracle software are not preserved. The new database homes created as part of reprovisioning are created with the default options.

**Is Data Preserving Re provisioning supported on all supported Oracle Database Appliance hardware models?**

Yes.

**What happens to my database audit data after the reimage process in Data Preserving Re provisioning?**

The audit data of databases can be either in database tables or in operating system files or in `SYSLOG`. Only the data in database tables is preserved. You must save the audit data that is present on the root file system before initiating reimage of the system.

**Can I run `cleanup.pl` after detaching the node on source ODA version?**

No. Do not run **cleanup.pl** at any time during the upgrade process. This utility erases the Oracle ASM disk groups and then you cannot restore the databases. If there is a failure in running the command `odacli restore-node -g`, then you can use **cleanup.pl** to clean up the system while preserving Oracle ASM disk groups. Run **cleanup.pl** in DPR mode and do not use the `-nodpr` option.

**What is the typical outage time for upgrade using Data Preserving Re provisioning?**

The total outage time depends on various factors such as system configuration, for example, CPU, memory, disk, and the number of databases configured. The process typically requires approximately 4 hours from the time of running the detach-node process. For a high-availability system, the typical outage is around 5 hours 30 minutes.

**Are all files present in database homes preserved and restored?**

Since the information on the local filesystem is deleted during reimage, the files on database homes such as TDE wallets are not preserved.

**Is Oracle ASR restored?**

Oracle ASR is not restored during the re provisioning process. Oracle ASR information is saved at `/opt/oracle/oak/restore/metadata/asr.info`. After the re provisioning process, you can manually configure Oracle ASR using the command `odacli configure-asr`, which automatically configures Oracle ASR to use the latest version available on the re provisioned system.

**Can database homes be created on the root file system after re provisioning to Oracle Database Appliance release 19.15 or later?**

No, database homes can only be created on Oracle ACFS.

**How much space is required for database homes and database clones on Oracle ACFS?**

For database clones on Oracle ACFS, a total of 150 GB is required. The space required for database homes is 15GB multiplied by the number of database homes to be restored. The space availability is also validated at the source by the `odaupgradeutil` prechecks.

**Should I unpack Oracle Grid Infrastructure and Oracle Database clones together?**

No, it is recommended that only the Oracle Grid Infrastructure clone is unpacked before running the command `odacli restore-node -g`. After the command `odacli restore-node`



-g runs successfully, the database clones are moved to Oracle ACFS which has 150 GB of space.

**Do the nodes restart during any of the operations?**

When running the command `odacli restore-node -g`, if the number of licensed CPU cores is less than the maximum, the nodes are restarted to enable this setting.

**Related Topics**

- Applying Out-of-Place Database Patches
- Troubleshooting Oracle Database Appliance

## Integrated Oracle Data Guard

FAQs on Integrated Oracle Data Guard.

**Can I configure Oracle Data Guard between high-availability and single-node Oracle Database Appliance system?**

Yes. Oracle Data Guard configuration between high-availability to high-availability, high-availability to single-node, single-node to single-node, and single-node to high-availability are supported.

**If Oracle Data Guard is implemented using ODACLI, can DGMGRL commands be used for switchover/failover/reinststate?**

It is recommended to use ODACLI for switchover/failover/reinststate to better synchronize DCS metadata.

**What is the best approach to setup Oracle Data Guard with Fast-Start Fail-Over?**

Oracle Data Guard Observer for Fast-Start Fail-Over (FSFO) can be manually configured into Oracle Database Appliance Data Guard configuration.

**Are different DB shapes of primary and standby allowed for using Oracle Database Appliance tooling to configure Oracle Data Guard?**

Starting with Oracle Database Appliance release 19.11, different DB shapes of primary and standby are allowed.

**Can the Oracle Database Appliance tooling configure Oracle Data Guard for one primary database to multiple standby databases?**

Currently, the Oracle Database Appliance tooling supports one primary database to one standby database configuration.

**Can standby database be created in ways other than irestore?**

The Oracle Database Appliance tooling of configuring Oracle Data Guard only supports standby database created using irestore from NFS mount or Oracle Cloud backup of the database.



**Is it mandatory to configure Oracle Data Guard using the Oracle Database Appliance tooling?**

Oracle recommends that you use Oracle Database Appliance tooling to configure Oracle Data Guard. However, the manual steps to configure Oracle Data Guard should still work.

**Will the manually configured Data Guard be affected by upgrading Oracle Database Appliance software?**

No.

**What are the best practices for migrating databases from an Oracle Database Appliance X5-2 hardware model to newer Oracle Database Appliance hardware models?**

Use the Integrated Data Guard on Oracle Database Appliance feature, available from release 19.8, to migrate databases from old hardware to new hardware. Refer to the Oracle Database Appliance Deployment and User's Guide for your hardware model.

**What is the procedure to patch or upgrade in the Integrated Data Guard environment?**

Refer to the Oracle Database Appliance Deployment and User's Guide for your hardware model for the procedure to upgrade or patch databases.

**What are the Oracle Database Appliance hardware models supported for Oracle Database Appliance Integrated Data Guard?**

Any Oracle Database Appliance hardware model that supports Oracle Database Appliance release 19.8 and later supports Oracle Database Appliance Integrated Data Guard. Refer to the *Prerequisites for Oracle Database Guard Configuration* topic in the Oracle Database Appliance Deployment and User's Guide for your hardware model.

## Oracle Database Appliance DB Systems

FAQs on Oracle Database Appliance DB Systems.

**Can I create a single DBVM on a high-availability system?**

For single-node systems, each DB system consists of only one DBVM. For high-availability systems, each DB system has two DBVM clusters, one on each Oracle Database Appliance system. Creation of a DB system with only one VM on a high-availability system is not supported.

**How many databases does a DB System support?**

One database per DB system. The database can be a multitenant container database (CDB) or a non-CDB. If you want to deploy multiple databases on each DB system, it is recommended that you consolidate into a CDB.

**Can you run both Oracle Database Standard Edition and Enterprise Edition databases in KVMs on a single Oracle Database Appliance system?**

Yes.

**What is the CPU cores granularity for DBVM, that is, what is the smallest virtual DB system?**

The minimal CPU cores a DB System supports is 2 cores.

**Is it supported to run both bare metal databases and KVM DB system on an Oracle Database Appliance system?**

Yes. Both bare metal databases and KVM DB system are supported on a single Oracle Database Appliance system.

**Is Oracle Database Standard Edition2 licensing of one socket is possible?**

In Oracle Database Appliance releases 19.10 and 19.11, you cannot choose from which socket the CPU is allocated. But based on how CPU is allocated, it is possible to use `odacli create-cpupool` to temporarily occupy the CPU pool on one socket, then create the DB system that uses the CPU pool on the second socket. Starting from release 19.12, you can specify the socket from which the CPU is allocated with the `odacli create-cpupool --socket` option. This is intended to support SE2 licensing. For other use cases, do not specify the `--socket` option and allow the system to handle the default CPU allocation. Do not create the CPU pool using mixed options, that is, some CPU pool created with the `--socket` option, and some created without. This causes imbalanced CPU allocations across the socket and do not optimize CPUs.

**How many cores does a DB system utilize?**

The shape of the DB system is derived from the shape you select for the database. The CPU cores for the database system is set as one defined in the database shape. For example, if you select `odb4` as the database shape, in which the database uses 4 cores, then the database system is created with 4 cores.

**Can I use Oracle ACFS inside the DB system?**

Oracle ACFS is not supported in the DB system.

**Does DB system support oversubscription?**

Each DB system is associated with a CPU pool created internally. In release 19.10, the CPU pool associated with a DB system cannot be shared. Starting with release 19.11, you can create the DB system type of CPU pool and share the CPU pool with multiple DB systems. Oversubscribing the CPU pool is allowed among DB systems. Oversubscribing the CPU pool may impact the performance. You must evaluate the impact before implementing CPU pool oversubscription in production.

**What are the supported database versions on DB systems?**

You can check the supported database version for a DB system version using the command `odacli describe-dbsystem-image`.

**Can I install a later version of the database on the DB system than the Oracle Grid Infrastructure version on the bare metal system?**

Yes, starting with release 19.12, DB system supports Oracle Database 21c. You can install Oracle Database 21.3 database in the DB system while the bare metal system runs Oracle Grid Infrastructure 19.x. Run the command `odacli describe-dbsystem-`

image to confirm the Oracle Database and Oracle Grid Infrastructure versions supported on the DB system.

### **What is the maximum number of DB systems that can be created on an Oracle Database Appliance system?**

The maximum number of DB systems depend on the CPU and the memory. By default, half of the host memory is allocated to the huge page, and the DB system is configured using huge page. So the total memory used by the DB system must be less than the huge page allocated at the host. If there are databases and blackbox VMs running at the host, then you must also consider them when you plan for CPU and memory resource for DB systems.

### **What is the storage used by the DB system?**

The DB system local file system includes the `/u01`, used for Oracle Grid Infrastructure and Oracle Database home, boot partition, the partition for the operating system, swap space, and the `/opt` partition for the Oracle Database Appliance software. The size of the DB system local file system is fixed at 200 GB per node. For each high-availability system, each DB system node has 200 GB allocated for local storage, and placed on Oracle ACFS on the bare metal system. The databases on the DB system use Oracle ASM disk groups for storage. There is no quota limit per database. The space usage is dependent on how Oracle ASM disk group is used.

### **The DB system fails to be created due to lack of memory error. But the free space command shows that there is enough memory. What is the cause of the failure?**

The DB system uses huge page. By default, Oracle Database Appliance allocates half of the physical memory as huge page. The huge page is shared by the databases on the bare metal system and DB system. Check `/proc/meminfo` on the bare metal for the number of free huge page available for the DB system. You can increase the huge page configuration based on the usage of the Oracle Database Appliance system.

### **Can I create multiple DB systems at the same time?**

You can create DB systems that use different disk groups for the VM storage at the same time. If they use the same disk group as the VM storage, they must be created in serial.

### **Can I use FLASH disk group for the DB system VM storage?**

Starting with release 19.12, DB systems can be created on FLASH disk group.

### **Is the name used in DB system case-sensitive or case-insensitive?**

The DB system name is case-insensitive. For example, the name `DBSystemname1` is considered the same as `dbsystemname1`.

### **How can I backup a DB system?**

For the detailed procedure, see My Oracle Support Note 2784991.1: *Database System backup on Oracle Database Appliance Release 19.10 and later* at <https://support.oracle.com/rs?type=doc&id=2784991.1>.

### **Why do I need to specify SCAN IP and VIP if I create a single-instance database?**

Currently, a DB system with two nodes is created by default on Oracle Database Appliance high-availability environment to support Oracle RAC One node and Standard Edition High Availability databases. Therefore, SCAN IP and VIP are required.

### How to resize the root partitions and mount points on DB systems?

The size of the internal file systems on a DB system are optimized and cannot be resized.

### Since only one database is supported per DB system, can I create the database as CDB and consolidate databases into different PDBs? Is there any licensing issue?

Only one database is supported per DB system. You can select the CDB option to create a CDB when creating the DB system. One PDB is created by default, and additional PDBs can be created manually by using SQL Plus. You can create a maximum of three PDBs without additional licenses. For more details, see <https://blogs.oracle.com/database/post/oracle-database-19c-up-to-3-pdbs-per-cdb-without-licensing-multitenant>.

### Can I setup the Integrated Data Guard between the bare metal database and DB system database?

Yes, Integrated Oracle Data Guard is supported for DB system in release 19.11 and later. You can set up Oracle Data Guard between bare metal database and DB system database.

### Can a different public network be used for the DB system?

Yes. By default, if no public network is provided when creating the DB system, the DB system uses the pubnet from the bare metal as its public network. Starting from release 19.11, you can have different networks for the public network of the DB system. You can create a vnetwork (bridge or bridged-vlan) and select this vnetwork when creating the DB system.

### Can I change the DB system memory size without changing number of the CPU?

Yes. You can change the DB system memory size.

### Can I detach the default public network from the DB system?

You can select a vnetwork as the public network when creating the DB system. By default, the DB system uses the pubnet as the public network. You cannot detach this public network after the DB system is created because it used by Oracle Grid Infrastructure and the database. You can add a new public network to an existing DB system and detach this second public network with the `odacli modify-dbsystem` command.

### How do I change the public network of a DB system?

Refer to the following *My Oracle Support* Notes:

- *Doc ID 2824390.1: How To Change DBSystem Nodes' Public IP / Network After Deployment on ODA S/M/L Release 19.10 and later* at <https://support.oracle.com/rs?type=doc&id=2824390.1>
- *Doc ID 2797758.1: How To Change DBSystem Nodes' Public IP / Network After Deployment on ODA HA Release 19.10 and later* at <https://support.oracle.com/rs?type=doc&id=2797758.1>

### Can I create a DB system of an earlier release?

You can only create a DB system of the same release as the bare metal system on Oracle Database Appliance. For example, if the bare metal system is on Oracle Database Appliance release 19.13, you can deploy DB system running Oracle Database Appliance release 19.13. However, you can choose earlier releases of Oracle Grid Infrastructure and Oracle Database, for example, you can deploy Oracle Grid Infrastructure 19.12 and Oracle Database 19.12 on a DB system running Oracle Database Appliance release 19.13. Use the command `odacli describe-dbsystem-image` to check the supported DB system, Oracle Grid Infrastructure, and Oracle Database releases.

### What is the *modify dbsystem memory* feature?

The *modify dbsystem memory* feature allows you to increase the DB system memory so that you can add more memory to the database (SGA or PGA). It is recommended that you select DB system shapes instead, optimizing the sizing of CPU and memory used by the database. If you want to increase database memory without changing the number of CPUs, then use the *modify dbsystem memory* feature.

### Why is decreasing the DB system memory not supported? How can I reduce the DB system memory?

Database CPU and memory sizing ratios on Oracle Database Appliance are optimized for pre-defined database shapes. Reducing the database memory for a given CPU setting is against the sizing best practices recommended on Oracle Database Appliance. If reducing database memory is justified, then you can reduce the database memory without modifying the DB system memory. Change the DB system shape to reduce the DB system memory.

### If I increase the DB system memory and the database memory and then change the DB system shape by using the command `odacli modify-dbsystem -s`, what happens to the database memory?

Changing the DB system shape changes the database inside the DB system accordingly. So, both the DB system and the database setting, including memory, are reset to match the new shape of the DB system.

### I increased the `dbsystem` memory. How do I revert the changes?

You can use `odacli modify-dbsystem -s` to revert the changes. For example, if you updated the DB system from the default `odb4/32G` to `odb4/48G`. To revert it to `odb4/32G`, you can modify the shape from `odb4` to `odb2`, and then from `odb2` to `odb4` again.

## Application KVMs on Oracle Database Appliance

FAQs on Application KVMs on Oracle Database Appliance.

### The Browser User Interface (BUI) prompts to enter `VM Disk` and `Virtual Disk` when creating VM compute instance. What are `VM Disk` and `Virtual Disk`?

The `VM Disk` is the disk created internally where the VM operating system is installed and shows up as root partition inside the VM. When a VM is created, the `Virtual Disk` is a separate disk that can be used to provide additional space in the VM. The `Virtual Disk` details can be specified when creating the VM, or attached to the existing VM. It can then be formatted to a file system and mounted to a mount point, such as `/data`, inside the VM.

### **How do I backup and restore the application VMs?**

See My Oracle Support note 2779329.1 *Backup of KVM guests on ODA 19.9 BM and later*.

### **What is the maximum size of RAM for an application VM?**

The maximum size depends on the available memory of the Oracle Database Appliance host. It can be as much as the available regular memory and does not include the huge page memory.

### **How do I attach a new network to the application VM?**

When an application VM is created, a default network interface is created in the VM. This interface is attached to the default KVM bridge (virbr0) at the host. This interface is intended for convenient communication between the host and VM. This interface does not attach to any physical network interface on the host. Do not configure this interface to use for any external communication. You should create a vnetwork using the command `odacli create-vnetwork` and attach the vnetwork using the command `odacli modify-vm -avn` to the VM. This creates a second interface in the VM. Configure this network interface for your network requirement. The network interface name in the VM depends on the operating system.

### **How do I configure Highly-Available NFS (HANFS) on Oracle Database Appliance KVM system?**

Oracle Database Appliance KVM uses a different architecture than the Oracle Database Appliance OVM system. There is no ODA\_BASE in the Oracle Database Appliance KVM system. The Oracle Grid Infrastructure and Oracle ASM run on the Oracle Database Appliance host where the application VMs and DB systems run. If you want to use Oracle ACFS for storage, then configure HANFS using Oracle ACFS and mount it on the DB system and application VM. See the *Oracle ASM Administrator's Guide* at the location: <https://docs.oracle.com/en/database/oracle/oracle-database/19/ostmg/understand-acfs-admin.html>.

Also, see <https://www.oracle.com/technetwork/database/database-technologies/cloud-storage/acfs/learnmore/acfs-nas-max-wp-3618364.html> for configuring HANFS. Choose the VIP from the public network used by the DB system or the application VM.

### **What happens to the KVMs the DB system and the application VM when one of the Oracle Database Appliance high-availability node fails?**

Autostart and failover can be set for application VMs as required to enable the failover. Oracle RAC One Node database or Standard Edition High Availability databases on DB systems can failover to the second node automatically.

### **In case of disaster, if reimaging is only option to recover the Oracle Database Appliance, what are all the backups required to restore all the KVMs on Oracle Database Appliance?**

DB systems cannot be restored in such a case and they need to be recreated. The database can be restore from backup once the DB system is recreated. Remote DB backup is essential to recover the database. KVM guest backups are required to restore application VMs.

### How can I download the additional RPMS for the application VMs and DB systems?

You manage the application VMs on Oracle Database Appliance, and hence the RPMS in the VM. The policy of updating or installing additional RPMS for DB system is the same as the process on bare metal system. The DB system contains version lock to maintain the integrity of the RPMS. Any RPM that violate the version locks should not be installed or updated. Use the Oracle Database Appliance patch bundle to patch your bare metal and DB systems.

### How is memory allocated on Oracle Database Appliance?

About half of the Oracle Database Appliance host memory is allocated to huge page pool, which is consumed by the SGA of the database and DB system. The remaining memory is shared by the database and other memory usage, Oracle Clusterware such as Oracle Grid Infrastructure and Oracle ASM, application VMs, operating system, swap space, and other applications that you may have installed. Therefore, when sizing the database, DB system, or the application VMs, the huge page and the remaining regular memory must be carefully considered.

### How can I create the VM using the KVM template published by Oracle?

See this example:

```
# wget https://yum.oracle.com/templates/OracleLinux/OL8/u4/x86_64/
OL8U4_x86_64-olvm-b85.qcow2
# odacli create-vmstorage -n vms3 -s 20G
# odacli create-vm -n ol8test -src /u01/kvm/disks/OL8U4_x86_64-olvm-
b85.qcow2 -vms vms3 -m 8G -vc 4
# odacli stop-vm -n ol8test
# yum install /usr/bin/virt-sysprep
# vi /tmp/pass_ol8 <<< enter the root password in the /tmp/pass_ol8
# chmod 600 /tmp/pass_ol8
# virt-sysprep --root-password file:/tmp/pass_ol8 -a /u05/app/sharedrepo/
vms3/.ACFS/snaps/vm_ol8test/ol8test <<< reset the root password using /tmp/
pass_ol8
# odacli modify-vm -n ol8test -g vnc,listen=0.0.0.0,port=5902
# odacli start-vm -n ol8test
# odacli describe-vm -n ol8test
```

### How do I configure the application VM network after attaching a vnetwork?

See the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

### How do I create a Microsoft Windows application VM?

See *My Oracle Support Note 2748946.1* at:

<https://support.oracle.com/rs?type=doc&id=2748946.1>

### How do I migrate OVM guest machines from Oracle Database Appliance Virtualized Platform to KVM on bare metal systems?

See *My Oracle Support Note 2773840.1: Migrating OVM guests from ODA VP to KVM on ODA BM* at:

<https://support.oracle.com/rs?type=doc&id=2773840.1>



### Which are the guest operating systems supported on Oracle Database Appliance application VMs?

Oracle Database Appliance application VMs support the same guest operating systems as Oracle KVM. For more information about supported operating systems, see the *Oracle Linux KVM User's Guide* at: <https://docs.oracle.com/en/operating-systems/oracle-linux/kvm-user/about.html#about-kvm>.

### Why does the command `odacli modify-vm --enable-numa` fail on my application with the error `Cannot get NUMA configuration for odd number of max cores?`

`--enable-numa` is only supported for application VMs with even number of cpu cores (one cpucore is 2 vcpus). When enabling NUMA for existing application VMs, cpucores are evenly distributed across two NUMA nodes, that's why it requires VM to have even number of cpucores in order to enable NUMA.

### Is overcommitting of CPU and memory supported on application VMs?

Overcommitting of CPU and memory is possible on Oracle KVM. Oracle Database Appliance does not restrict overcommitting of CPU or memory for application VMs. In general, it is not recommended to overcommit CPU or memory. Overcommitting CPU can lead to slow performance of the VMs and the host. Overcommitting memory can cause the system to run out of memory (OOM), which may lead to the Linux kernel shutting down important system processes. If you decide to overcommit CPU or memory, ensure that sufficient testing is performed.

### What is the maximum number of application VMs that can be created on Oracle Database Appliance?

The maximum number of application VMs that can be created on Oracle Database Appliance depends on the available CPU and regular memory and whether you want to overcommit CPU and memory. It is recommended that you reserve at least 2 CPU cores and 24 GB memory for the bare metal host (hypervisor). A portion of the Oracle Database Appliance memory is also allocated to HugePages and is not accounted in the regular memory available to the application VMs. Check `/proc/meminfo` for memory allocation details.

## CPU Pools

FAQs on CPU pools on Oracle Database Appliance.

### What are the types of CPU pools supported?

There are three types of CPU pools available. BM type, VM type and DBS (DB system) type. The `db_s` type is available in Oracle Database appliance release 19.11 and later. In general, CPU pool is used to limit CPU usage by the objects, but it is not designed to prevent other objects from using the CPUs within the CPU pool.

### What is the BM CPU pool?

BM CPU pool is designed to limit the database on the Oracle Database Appliance to only run on the CPUs within the CPU pool. Once a CPU pool is assigned to a database, then the database can only run on the CPU set within the CPU pool. BM CPU pool can be attached to different databases. But one database cannot use more than one CPU pool.



### What is VM CPU pool?

VM CPU pool is designed to limit the application VMs to only run on the CPUs within the CPU pool. Once a CPU pool is assigned to a VM, then the VM can only run on the CPU set within the CPU pool. VM CPU pool can be attached to different VMs.

### What is DB system CPU pool?

With Oracle Database appliance release 19.11 and later, a new CPU pool type called DB system CPU pool, or `dbssystem` type is available. The `dbssystem` CPU pool cannot overlap with any other CPU pool (BM, or VM CPU pool). After it is created, it can be passed as a parameter to the command `odacli create-dbsystem` to limit the DB system CPU within the CPUs inside this CPU pool. Multiple DB systems can share one `dbssystem` CPU pool and can oversubscribe to the `dbssystem` CPU pool. When DB system is created without specifying the `dbssystem` CPU pool, an internal CPU pool is created and this CPU pool is exclusive to this DB system; it cannot be shared with any other DB system. The `dbssystem` CPU pool is manually created through ODA CLI commands. The `dbssystem` CPU pool is assigned to DB systems at creation time or after creation using the command `odacli modify-dbsystem`. The `dbssystem` CPU pool can be shared by different DB systems, but the size of the CPU pool should be at least equal or greater than the largest DB system shape it is associated to.

### What is shared DB system CPU pool?

With Oracle Database appliance release 19.11 and later, a new CPU pool type called DB system CPU pool, or `dbssystem` type is available. The `dbssystem` CPU pool cannot overlap with any other CPU pool (BM, or VM CPU pool). After it is created, it can be passed as a parameter to the command `odacli create-dbsystem` to limit the DB system CPU within the CPUs inside this CPU pool. Multiple DB systems can share one `dbssystem` CPU pool and can oversubscribe to the `dbssystem` CPU pool.

### What happens if application VMs are not using CPU pool?

If a database or VM is not using a CPU pool, then the database or VM can run on any CPU. The operating system assigns the available CPUs at run time, including the CPUs within a CPU pool assigned to other VMs.

### Can a CPU pool overlap with another CPU pool by sharing some CPUs?

No, two CPU pools cannot overlap.

### Can I create the `vm` CPU pool on a single node on a high-availability environment?

Currently, this is not supported. If a VM uses a `vm` CPU pool, and wants to failover to the other node, the CPU pool is pre-created.

### I have DB system and application VMs running on the same host, how do I prevent application VMs from using the CPUs of the DB system?

You should create a CPU pool for the application VMs. Attaching the `vm` CPU pool to the application VMs will limit VMs to only use the CPUs in the CPU pool, and not use the CPUs of the DB systems.

### Can application VMs share the same CPU pool?

Yes, different application VMs can share the same CPU pool. Oversubscription to the CPU pool is allowed, although not recommended because of potential performance impact.

**Can DB systems share the same CPU pool?**

Yes, different DB systems can share the same `db`s CPU pool. Oversubscription to the CPU pool is allowed, although not recommended because of potential performance impact.

**Can DB systems share the same CPU pool with application VMs?**

No.

**Can I use all bare metal system CPU cores in the CPU pool?**

In general, you must not use all CPU cores in the CPU pool. The bare metal system host needs CPU as well. Starting with Oracle Database Appliance release 19.12, by default, the first core of the socket is reserved for the bare metal system host and cannot be used by the VM or DB system CPU pools, and can be used by BM CPU pools. With Oracle Database Appliance release 19.13, you can use the `--use-reserved-cpucores` option to override this behavior in the `odacli remap-cpupools` command. For more information, see the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

## Oracle Database Appliance Networks

FAQs on Oracle Database Appliance networks.

**Can a mix of 10 Gb Base-T and 10 Gb SFP+ network adapters be used on Oracle Database Appliance X8-2-HA?**

Yes. For the detailed configuration options and instructions, refer to the chapter *Managing Networks* in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

**What are the supported network cables for Oracle Dual Port 25 Gb Ethernet Adapter SFP Ports?**

The adapter supports cables and transceivers that align to the SFP28 and SFP+ MSAs. These include Direct Attach Copper (DAC) cables for shorter lengths as well as discrete transceivers and fiber cables for longer lengths. For the details, refer to the section *Ethernet Transceivers and Cables Supported* in the *Oracle Dual Port 25 Gb Ethernet Adapter Product Notes*.

**For Oracle Database Appliance X8-2-HA systems, what is the order in which to install additional network cards?**

For Oracle Database Appliance X8-2-HA and X8-2M, the additional network cards can be installed in the order of slot 2 and 10. For Oracle Database Appliance X8-2S, it might be in the order of slot 8 and 10.

**Can the Net0 (on-board 1Gbps port) in Oracle Database Appliance X7-2 be used?**

Yes, it can be configured using ODACLI or the Browser User interface (BUI).

### **How do I change from SFP28 Copper to SPF28 Fiber in Oracle Database Appliance X7-2?**

Shut down the server, install the appropriate transceivers, swap cables, and restart the server. There are no changes necessary in the host operating system.

### **How can I disable DCB (Data Center Bridging) and LLDP (Link Layer Discovery Protocol) on the Oracle Dual Port 25 Gb Ethernet Adapter?**

In the BIOS setup, select **Oracle Dual 25Gb Ethernet Adapter** in the **Advanced** tab. In the Device Configuration menu, disable LLDP Nearest Bridge and DCB Protocol.

### **Does Oracle Database Appliance support IPv6?**

Currently IPv6 is not supported.

### **Does Oracle Database Appliance support LACP or "trunk mode"?**

You can configure the switch and host as the standard Linux configuration to use the LACP. When creating mode 4 bonding in Linux, the parameters `miimon`, `downdelay`, `updelay`, `lacp_rate`, and `xmit_hash_policy` need to be adjusted for your environment. When patching your Oracle Database Appliance to the latest software, you may need to set these settings again.

### **Can I create network bonding across two physically separated NICs?**

No. Creating network bonding across two physically separated NICs is not supported.

### **Can I configure Oracle Database Appliance to break the network bonding?**

Breaking network bonding feature is available only for Oracle Database Appliance X7-2.

### **Are there any issues when configuring the same subnet on two different bonding interfaces?**

There is no assurance to which interface will be used to transmit traffic. The wrong interface may be used or one of IP addresses may become non-reachable.

### **How can I resolve the Multi-Homed Routing issue?**

Refer to the Oracle blog *Advanced Routing for Multi-Homed Hosts* at <https://blogs.oracle.com/networking/advance-routing-for-multi-homed-hosts>.

### **Is bonding or HAIP used for private interconnect on bare metal systems?**

Starting with Oracle Database Appliance release 18.7, the bonding interface is used instead of the HAIP on two network interfaces.

### **How can I disable Network Manager in Oracle Database Appliance release 19.x?**

By default, the `"NM_CONTROLLED=No"` is set on the `ifcfg` files provided by Oracle Database Appliance. If you have networking issues, contact Oracle Support to get instructions on how to address your issue.

### **What is the default firewall on Oracle Database Appliance releases 18.x and 19.x?**

The iptables is default for Oracle Linux 6 and firewalld is the default for Oracle Linux 7. By default, both iptables and firewalld are not running on Oracle Database Appliance. When the

iptables or firewalld need to run, ensure that your rules do not affect the cluster interconnect interfaces, protocols and network address space. If iptables are already running in pre-19.x systems, refer to the My Oracle Support note *Oracle Linux: Migrate OL6 iptables(8) Rules To OL7 firewalld(1)* (Doc ID 2518939.1) or *Oracle Linux 7: How to Replace firewalld with iptables* (Doc ID 2620399.1).

### **How do I change the public IP or network for an existing Oracle Database Appliance after deployment?**

Refer to the My Oracle Support note *How To Change the Public IP / Network For an Existing ODA HA After Deployment (DCS)* (Doc ID 2638458.1) and *How To Change the Public IP / Network For an Existing ODA M/L After Deployment (DCS)* (Doc ID 2638331.1).

### **How to change the DNS and NTP settings after deployment?**

Refer to the My Oracle Support note *How To Change DNS and NTP Settings On an ODA Post-install for DCS Stack 18.3 to 18.6* (Doc ID 2680182.1) and *ODA:Changing NTP server Does Not Change Output Of odacli describe-system* (Doc ID 2675635.1).

### **How can I update the NTP server information on Oracle Database Appliance registry after deployment?**

Refer to the My Oracle Support note *ODA:Changing NTP server Does Not Change Output Of odacli describe-system* (Doc ID 2675635.1).

### **Which SNMP version is supported for Oracle ASR on Oracle Database Appliance?**

The SNMP v3 is supported on the host.

### **Is NTP supported in Oracle Database Appliance release 19.x?**

By default, NTP is not running in Oracle Linux 7. To start NTP, refer to the My Oracle Support note *Oracle Linux: NTP Does Not Start Automatically After Server Reboot on OL7* (Doc ID 2422378.1).

### **Is enabling the FTP daemon supported on Oracle Database Appliance?**

It is not recommended to enable the FTP due to security reasons. If you enable the FTP daemon for some reason, you must ensure that security is considered and that installation and configuration is done properly.

### **How can I use Oracle Database Appliance as an NFS server?**

Refer to the My Oracle Support Note *ODA (Oracle Database Appliance): How To export ACFS (cloudfs) using HANFS* (Doc ID 1934030.1) or *ODA (Oracle Database Appliance): How to export ACFS using Samba-CIFS to MS Windows* (Doc ID 1634154.1).

### **Can I change the VLAN ID of the default public VLAN configured by odacli configure-firstnet?**

It is not possible to change the VLAN ID without redeploying the appliance.

**How do I use native VLAN?**

To use the native VLAN, do not choose the `VLAN` feature in the `odacli configure-firstnet` command.

**Is the policy-based routing supported in Oracle Database Appliance?**

The policy-based routing could be configured on non-NM\_CONTROLLED interfaces. When setting your policy, be aware that there are reserved subnets for the HAIP, HAVIP, private interconnect, and 169.254.0.0 on Oracle Database Appliance. When patching your appliance to the latest release, you must set these settings again.

**Is the VRF (Virtual Routing and Forwarding) supported in Oracle Database Appliance?**

The layer 2 tagged VLAN is supported. Regarding VRF in layer 3 settings, you must set these settings again when patching your appliance to the latest release.

**How do I resolve the subnet conflict with Oracle Database Appliance private network 192.168.16/17.xxx?**

The 192.168.16.0/24 and 192.168.17.0/24 subnet are reserved for private network communications.

**Is it possible to separate the networks used by the two databases?**

Starting with Oracle Database Appliance release 19.7, a network can be attached or detached with the database with the `odacli modify-database` command.

## Browser User Interface

FAQs on Browser User Interface (BUI).

**Why do I get an error when I try to access the BUI at port 7093?**

Oracle Database Appliance uses self-signed certificates. Depending on the browser and browser version, you may receive a warning or error that the certificate is invalid or not trusted because it is self-signed, or that the connection is not private. Ensure that you accept the self-signed certificate for the agent and Browser User Interface. For more information about configuring the self-signed certificates, see the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

**Why does the browser show Not Secure warning when I access the BUI?**

Oracle Database Appliance BUI uses self-signed certificates. For custom certificates, unless configured, a warning is displayed. For more information about configuring custom certificates, see the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

**Can I change the port number for accessing the BUI?**

The BUI runs on port 7093 by default. You can manually change the port number following these steps:

1. Update the entry corresponding to "port" in `/opt/oracle/dcs/conf/dcs-controller.json`:

```
{
  "server": {
    "applicationConnectors": [
      {
        "type": "https",
        "port": 7093,
        "keyStorePath": "/opt/oracle/dcs/conf/dcsKey.jks",
        "trustStorePath": "/opt/oracle/dcs/conf/cacerts",
        "keyStorePassword": "OBF:1vn2lugulsajlv9ilv94lsarlugwlvo0",
        "certAlias": "selfsigned",
```

2. Restart DCS controller after making the changes:

```
systemctl restart initdcscontroller
```

### **Bill of Materials in the BUI does not show up-to-date information. Why does this happen?**

The Bill of Materials Information shown in the BUI is based on the last collection on Oracle Database Appliance. The collection can be triggered using the command `odacli describe-system -b`. The BUI does not trigger the collection. If you notice that the information shown in the BUI is not up-to-date, run the command `odacli describe-system -b` and refresh the BUI to see the latest collection. The collection also runs as part of a weekly automatic scheduler on Oracle Database Appliance.

### **What are the supported browsers for running the BUI?**

Firefox, Chrome, and Safari. The BUI may not display correctly in an Internet Explorer browser.

### **Is the Oracle Database Appliance documentation in the BUI up-to-date with the release?**

The Oracle Database Appliance documentation shown in the BUI contains the latest documentation for the release.

### **Does BUI support all of the functionality that is available in the CLI?**

While the BUI does support most of the functionality, there may be some functionality that is available only using ODA CLI commands.

### **Does BUI support Oracle Data Guard?**

BUI does not support Oracle Data Guard currently. Use ODA CLI commands to configure and manage Oracle Data Guard on Oracle Database Appliance.

### **Is Backup Policy same as Backup Config?**

Yes. The BUI uses the term Backup Policy which corresponds to backupconfig used by the ODA CLI commands. They both mean the same.

### **Can I update DCS admin and DCS agent using BUI?**

The BUI does not provide support to update the DCS admin. The DCS agent is updated when updating the server in the BUI. When you select the option to update the server in the BUI, the DCS agent is first updated, if it is an earlier version.

### **Can the BUI be used to run `odacli configure-firstnet`?**

No. In order to access the BUI, `odacli configure-firstnet` has to be run first. The BUI can then be accessed using the host name or public IP.

### **If a BUI page fails to load, are there any logs that can be checked?**

Different browsers have different ways for accessing the console logs. In most of the browsers, you can right-click and select **Inspect or Inspect Element**. This opens a window where you can check the console logs and look for errors or exception traces.

## Backup and Recovery

FAQs on backup and recovery on Oracle Database Appliance.

### **What are all the backup destinations supported in Oracle Database Appliance?**

Oracle Database Appliance supports backups to Fast Recovery Area (Disk), Object Store and NFS-mounted location.

### **How do I take a database backup?**

See the *Oracle Database Appliance Deployment and User's Guide* for your hardware model for the complete procedure.

### **What are the Oracle Database Appliance components which support backup and restore?**

Oracle Database Appliance supports backup of components such as database and TDE wallet. When you take a backup of the database, a backup of the TDE wallet is also performed, if the database is TDE-enabled.

### **If the database is TDE-enabled, is it required that the backupconfig that is used to attach to that database must have a separate Database backup location and TDE wallet location?**

Yes. According to security guidelines, the backup of the database and TDE wallet must not be in the same location.

### **How is the database backup location and TDE wallet location separated in the case of disk backupconfig?**

While creating the disk backupconfig, explicit paths for database backup and TDE wallet backup is not required to be provided. Oracle Database Appliance internally backs up the TDE wallet to separate path within the Fast Recovery Area (FRA).

### **What type of keystore is used in Oracle Database Appliance to configure TDE?**

Oracle Database Appliance uses Software Keystore to configure TDE

**What are the different types of keystores created in Oracle Database Appliance?**

Oracle Database Appliance creates **Password Protected Software Keystore** and **Autologin Software Keystore**. However, **Local Autologin Software Keystore** is not created on Oracle Database Appliance.

**Does Oracle Database Appliance tooling support setting up Oracle Key Vault as a key management solution?**

Not at this time.

**Which are the database versions that Oracle Database Appliance supports TDE on?**

Oracle Database Appliance supports TDE configuration for 18c and above databases.

**What is the TDE parameter used in Oracle Database Appliance while configuring TDE?**

Oracle Database Appliance uses the Oracle recommended `WALLET_ROOT` parameter to configure TDE.

**Does Oracle Database Appliance support auto backups?**

Yes, Oracle Database Appliance supports auto backup of database and archive logs.

**When are the auto backup schedulers created?**

Backup schedulers are created while attaching a backupconfig to the database. On successfully attaching the backupconfig to the database, a database backup scheduler and archive log backup scheduler are created.

**What is the frequency of the database backup scheduler and archive log backup scheduler?**

Default frequency of database backup scheduler is once every 24 hours and that of archive log backup scheduler is every 30 mins.

**Can the autobackup scheduler be disabled?**

Yes, the database backup scheduler and archive log backup scheduler associated to the database can be disabled by running the `odacli update-scheduler` command.

**Can the frequency of the schedulers be changed?**

Yes, the frequency of the schedulers can be changed by updating the corresponding `cron` expression using the `odacli update-scheduler` command.

**Can the database backup be disabled?**

Yes, the database backups can be disabled by using the `odacli modify-database` command with the `-no-bkp` option. Once disabled, manual backup, using the `odacli create-backup` command and automatic backups using schedulers, cannot be performed.



### **What are the backup compression algorithms supported in Oracle Database Appliance?**

Oracle Database Appliance supports BASIC, LOW, MEDIUM and HIGH compression algorithms.

### **How can the compression algorithm be specified in Oracle Database Appliance backup?**

Compression algorithm can be specified while creating the Backupconfig object. However, by default, BASIC compression algorithm is used while creating Disk or NFS backupconfig and MEDIUM compression algorithm is used while creating Objectstore backupconfig.

### **Can the compression algorithm be updated?**

Yes, use the `odacli update-backupconfig` command to update the compression algorithm.

### **What is the license requirement to use different types of compression algorithm in Oracle Database Appliance?**

BASIC compression algorithm does not require any license, whereas LOW, MEDIUM and HIGH compression algorithm require Advanced Compression Option license. However, if the user has Objectstore subscription, that is, Objectstore credentials, then any compression algorithm can be used.

### **Does Oracle Database Appliance check for license compliance before using any compression algorithm?**

Compliance with license is the end user's responsibility, and Oracle Database Appliance tooling does not verify it.

### **Are the Objectstore credentials validated while creating the Objectstoreswift object?**

No. The Objectstore credential is not validated while creating the Objectstoreswift object.

### **When does the validation of the Objectstore credentials happen?**

The validation of the Objectstore credential happens while creating the backupconfig which uses the Objectstore.

### **What all attributes are considered to validate the Objectstore credentials?**

Attributes such as Username, Password, Endpoint URL, Tenancy, and Container are considered while validating the Objectstore credentials.

### **Can more than one Objectstoreswift object can be created using the same Objectstore credential?**

Yes, any number of Objectstoreswift objects can be created with one Objectstore credential. However, the Objectstoreswift object names must be different. Oracle Database Appliance does not allow multiple Objectstoreswift objects with the same name.

### **Can multiple Objectstore backupconfigs be created using same Objectstoreswift object?**

Yes, multiple Objectstore backupconfigs can be created using same Objectstoreswift object. The names of the Objectstore backupconfigs must be different.

### Can TDE enabled database be registered in Oracle Database Appliance?

Yes, Oracle Database Appliance supports registration of TDE-enabled database from 19.12 onwards with limited support for TDE wallet lifecycle management.

### What are the prerequisites to register TDE enabled database in Oracle Database Appliance?

Following are the prerequisites:

- Software keystore must be used to configure TDE.
- `SQLNET.ENCRYPTION_WALLET_LOCATION` must be used to configure TDE.
- For bare metal deployments, password-protected wallet (`ewallet.p12`) and autologin TDE wallet (`cwallet.sso`) must be available in the location `/opt/oracle/dcs/commonstore/wallets/tde/db_uniquename/`.
- If autologin TDE wallet (`cwallet.sso`) is not present but password-protected wallet (`ewallet.p12`) is present, then TDE password must be provided in the register database request.
- For Oracle Database Appliance DB systems deployments, TDE must be configured using the `WALLET_ROOT` parameter and TDE wallets must be at location `+DATA/db_uniquename/tde`.

### What is the significance of TDE Wallet Management attribute in database object?

TDE Wallet Management attribute signifies the one responsible for TDE wallet lifecycle management and is available starting from Oracle Database Appliance release 19.12.

### What value does TDE Wallet Management attribute in database object take?

The TDE Wallet Management attribute takes the values: `ODA`, which means Oracle Database Appliance manages the lifecycle management of TDE wallets, `EXTERNAL`, which means Oracle Database Appliance does not manage the LCM of TDE wallets, and the value `NULL` which means database is not TDE-enabled.

### What are the operations that are not supported by Oracle Database Appliance when TDE Wallet Management is EXTERNAL?

The following operations are not supported by Oracle Database Appliance when TDE Wallet Management is `EXTERNAL`:

- Re-key of TDE wallet
- TDE wallet password change
- TDE wallet backup
- Restore of TDE wallet
- Cloning of TDE database
- Deletion of TDE wallet on deleting the database

### Is it possible to change the TDE Wallet Management attribute of a database from EXTERNAL to ODA?

Yes, the TDE Wallet Management attribute of a database can be changed from `EXTERNAL` to `ODA` if the following conditions are met:

- TDE must be configured using Software Keystore.
- TDE wallet must be present in the path `/opt/oracle/dcs/commonstore/wallets/tde/db_unique_name`.
- The database version must be 18c or later.

**Is it possible to change the TDE Wallet Management attribute of a database from ODA to EXTERNAL?**

No, it is not possible to change the TDE Wallet Management attribute of a database from ODA to EXTERNAL.

**How can the TDE Wallet Management of a database be changed from EXTERNAL to ODA?**

The TDE Wallet Management attribute of a database be changed from EXTERNAL to ODA in the following ways:

- Using the Modify Database operation, for database versions 18c or later.
- While upgrading the database from Oracle Database release 12c to 18c or later.

**The `odacli list-backupreports` and `odacli describe-backupreport` commands do not complete quickly. What could cause it and how can I manage these backup reports?**

The slowness in listing backup reports or describing a backup report could be because there may be many backup reports accumulated in the metadata. To resolve this issue, run the `odacli delete-backup` command. For Oracle Database Appliance release 19.12 or earlier, the `odacli delete-backup` command only deletes the obsolete backups for a database. Starting with Oracle Database Appliance release 19.13, the `odacli delete-backup` command also deletea the backup reports associated with such obsolete database backups. For example: `odacli delete-backup -in myDBname`

**Is RMAN backup password, which is used to encrypt backup, required for TDE-enabled databases?**

No, if a database is TDE-enabled, RMAN backup password is not required while modifying the database with the Objectstore or NFS backup configuration or while restoring the database.

## ODACLI Commands

Understand FAQs on ODACLI commands.

**What is the difference between `odacli` and `odaadmcli` commands?**

ODACLI commands are used to perform most of the lifecycle management operations for the appliance, network, databases, data guard, application VMs and DB systems. ODAADMCLI is used to perform hardware management and monitoring operations.

**What is the difference between `oakcli` and `odacli` commands?**

OAKCLI commands are deprecated from Oracle Database Appliance release 19.10 on bare metal deployments. OAKCLI commands can be used on Oracle VM (Xen) deployments for lifecycle management of virtual resources. You can use ODACLI to perform the corresponding oakcli functionality on bare metal systems. ODACLI is also enhanced in each

Oracle Database Appliance release and enables management of KVM and DB systems on Oracle Database Appliance.

### Can I run `odacli` or `odaadmcli` commands as a non-root user?

No, only `root` user or `root sudoers` can run ODACLI and ODAADMCLI commands.

### When I run `odacli` commands, why is the error `DCS-10033:Service DCS_AGENT is down. displayed?`

ODACLI commands communicates with the DCS agent to perform most operations on the appliance. Ensure that the system service `initdcsagent` is running properly. The ODACLI commands also communicate with the DCS admin to perform some patching operations. Ensure that the system service `initdcsadmin` is running properly if you face any issue communicating with that service.

```
# systemctl status initdcsagent
* initdcsagent.service - Oracle dcs-agent startup
   Loaded: loaded (/etc/systemd/system/initdcsagent.service; enabled;
 vendor preset: disabled)
   Active: active (running) since (...
 Main PID: 1512 (sh)
    Tasks: 45
   Memory: 352.9M
 (...)
```

### How can I get more information about `odacli` commands?

The *Oracle Database Appliance Deployment and User's Guide* for your hardware model contains detailed information about each ODACLI command. You can use the command line to view the help for each command.

To list all the actions and object categories use: `odacli -h`

To list all the operations against an object category, use: `odacli object -h`

```
# odacli database -h
Command usage:
  database:
    clone-database
    create-database
    delete-database
    describe-database
    irestore-database
    list-databases
    modify-database
    move-database
    recover-database
    register-database
    upgrade-database
```

To list all the operations against an action, use: `odacli action -h`

```
# odacli create -h
Command usage:
```

```

create:
    create-appliance
    create-auto-logclean-policy
    create-backup
    create-backupconfig
    create-cpupool
    create-database
    create-dbhome
    create-dbstorage
    create-dbsystem
    create-jobdata-retention-policy
    create-logcleanjob
    create-network
    create-objectstoreswift
    create-prepatchreport
    create-purge-jobdata-job
    create-vdisk
    create-vm
    create-vmstorage
    create-vnetwork

```

To get the help of a specific command, use: `odacli command -h`

```

# odacli create-database -h
create-database
    Creates a new database

```

#### Syntax

```

create-database -n db_name [-nn associated_network_names]
[-bi backup_config_id] [-bn backup_config_name] [-bp] [-c]
[-cs character_set] [-cp cpu_pool] [-u database_unique_name]
[-de db_editon] [-f] [-rd db_redundancy] [-cl db_class] [-co]
[-dn db_domain_name] [-dh db_home_id] [-l db_language]
[-s db_shape] [-r db_storage] [-dt db_territory]
[-y {RAC|RACOne|SI}] [-no-sh] [-sh] [-t] [-fc] [-io]
[-lb level_zero_backup_day] [-ns national_character_set] [-no-c]
[-no-f] [-no-co] [-no-fc] [-d pdb_adminuser_name] [-p pdb_name]
[-th db_target_node_name] [-g db_target_node_number]
[-v db_version] [-j] [-h]

```

#### Parameters

##### Options

##### Description

```

-----
--dbname, -n (*)           Database
name

--associated-networks, -nn Associated network names (in
format                    networkname1, networkname2, ...)

```

(...)

**Can I change the default port to communicate with DCS agent?**

Yes, by default the DCS agent service uses port 7070 but you can edit the file `/opt/oracle/dcs/dcscli/dcscli.conf` to change the property `"AgentPort=port"`. Note: by default the DCS admin service uses port 7060, you can edit the same file to edit the property `"AdminPort=port"` to change that port.

**Where are the logs for odacli command?**

The logs are in the `/opt/oracle/dcs/dcscli/log` directory. Most of the operations log entries are available in the `dcscli.log`. VM and DB system operations log entries are available in `dcscli_kvm.log`.

**How I can process the output of odacli command more easily?**

Each ODACLI command has the `-j` option which provides a JSON formatted output that may be processed by any other process. For complex integration, use the Oracle Database Appliance Java SDK.

**Where I could check the cause and action for each DCS error message I get after running an odacli command?**

You can use the tool `dcserr` to see the cause and action for any DCS error message displayed when you run an ODACLI command:

```
# dcserr
10037, System_Not_Provisioned, "System is not yet Provisioned."
// *Cause: System was not yet Provisioned.
// *Action: Contact Oracle Support Services.
/
```