

# Oracle® Database Appliance

## Release Notes



Release 19.28 for Linux x86-64

G37754-01

August 2025

ORACLE®

Copyright © 2013, 2025, Oracle and/or its affiliates.

Primary Author: Aparna Kamath

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

# Contents

## Preface

---

Audience	i
Documentation Accessibility	i
Related Documents	i
Conventions	ii

## 1 What's New in This Release

---

## 2 Component Versions for Oracle Database Appliance

---

Component Versions for Oracle Database Appliance X11 Models	1
Component Versions for Oracle Database Appliance X10 Models	2
Component Versions for Oracle Database Appliance X9-2 Models	3
Component Versions for Oracle Database Appliance X8-2 Models	4

## 3 Oracle Database Appliance 19.28 Patches

---

Patching from Previous Releases	1
Minimum Software Version Requirements	5
Oracle Database Appliance Bare Metal System and KVM Patches	6

## 4 Known Issues with Oracle Database Appliance in This Release

---

Known Issues When Patching Oracle Database Appliance	1
Error in server patching	2
Error in attaching a vdisk after DB system patching	3
Error in rolling server patching	3
Error in creating database	4
Free space issue during database patching	5
Error in DB system after server patching	6
Error in server patching	7
Error in server patching	9
Error in upgrading a database	10

Error in database patching	12
Error in server patching	12
Component version not updated after patching	13
Error in server patching	13
AHF error in prepatch report for the update-dbhome command	13
Errors when running ORAchk or the odacli create-prepatchreport command	14
Error in patching prechecks report	14
Error message displayed even when patching Oracle Database Appliance is successful	15
Server status not set to Normal when patching	15
Patching of M.2 drives not supported	16
Known Issues When Deploying Oracle Database Appliance	16
Error in creating database home	17
Error in creating a database on DB system	18
Error in creating prepatch report	18
Error in creating DB system	19
Error in creating database	20
Error in Oracle Data Guard operation after modifying the Oracle ASM port	21
Error in database creation on multi-user access enabled system	22
Error in configuring Oracle ASR	23
Error in creating database	24
Error in creating two DB systems	24
Error in adding JBOD	25
Error in provisioning appliance after running cleanup.pl	25
Error encountered after running cleanup.pl	26
Errors in clone database operation	26
Known Issues When Managing Oracle Database Appliance	27
Error in configuring Oracle Data Guard	28
Error in interconnect network	29
Error in changing DB system shape	30
Error in configuring multiple standby databases on Oracle Data Guard	30
Error in upgrading Oracle Data Guard	31
Error in deconfiguring Oracle Data Guard	32
Error in creation of Oracle Key Vault TDE-enabled database	33
Error in deleting a TDE-enabled database	33
Error in deleting database home	34
Error in configuring Oracle Data Guard	35
Error in cleaning up a deployment	35
Error in display of file log path	36
Error in the enable apply process after upgrading databases	36
Error in updating Role after Oracle Data Guard operations	37
Inconsistency in ORAchk summary and details report page	37



# Preface

Oracle Database Appliance is an optimized, prebuilt database system that is easy to deploy, operate, and manage. By integrating hardware and software, Oracle Database Appliance eliminates the complexities of nonintegrated, manually assembled solutions. Oracle Database Appliance reduces the installation and software deployment times from weeks or months to just a few hours while preventing configuration and setup errors that often result in suboptimal, hard-to-manage database environments.

- [Audience](#)
- [Documentation Accessibility](#)
- [Related Documents](#)
- [Conventions](#)

## Audience

This guide is intended for anyone who configures, maintains, or uses Oracle Database Appliance:

- System administrators
- Network administrators
- Database administrators
- Application administrators and users

This book does not include information about Oracle Database architecture, tools, management, or application development that is covered in the main body of Oracle Documentation, unless the information provided is specific to Oracle Database Appliance. Users of Oracle Database Appliance software are expected to have the same skills as users of any other Linux-based Oracle Database installations.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### Access to Oracle Support

Oracle customer access to and use of Oracle support services will be pursuant to the terms and conditions specified in their Oracle order for the applicable services.

## Related Documents

For more information about Oracle Database Appliance, go to <http://www.oracle.com/goto/oda/docs> and click the appropriate release.

For more information about using Oracle Database, go to <http://docs.oracle.com/database/> and select the database release from the menu.

For more information about Oracle Integrated Lights Out Manager 3.2, see [https://docs.oracle.com/cd/E37444\\_01/](https://docs.oracle.com/cd/E37444_01/).

For more details about other Oracle products that are mentioned in Oracle Database Appliance documentation, see the Oracle Documentation home page at <http://docs.oracle.com>.

## Conventions

The following text conventions are used in this document:

Convention	Meaning
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action or terms defined in the text.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.
# prompt	The pound (#) prompt indicates a command that is run as the root user.

# 1

## What's New in This Release

Oracle Database Appliance release 19.28 supports Oracle Database 19c functionality on Oracle Database Appliance hardware models.

### New Features

This release supports Oracle Database Appliance models X11-HA, X11-L, X11-S, X10-HA, X10-L, X10-S, X9-2-HA, X9-2L, X9-2S, X8-2-HA, X8-2M, and X8-2S. You can create a bare metal deployment on Oracle Database Appliance or patch or upgrade your existing bare metal deployment to Oracle Database Appliance release 19.28. You can also create and patch Oracle Database Appliance DB systems. Read the chapter *Known Issues with Oracle Database Appliance in This Release* for critical fixes before deploying Oracle Database Appliance release 19.28.

For Oracle Database 19c and Oracle Database 23ai features, see the Oracle Database Documentation Library at <https://docs.oracle.com/en/database/oracle/oracle-database/index.html>.

The following new features are available in this release:

- **Oracle Data Guard Enhancements for Oracle Database Appliance**  
Oracle Database Appliance provides greater flexibility for multiple standby support for Oracle Data Guard in this release. You can add and forcefully remove standby databases and register Oracle Data Guard for manually added second standby database. You can also deconfigure Oracle Data Guard when the standby site is not available.  
  
See the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.
- **Security-Enhanced Linux (SELinux) is enabled in permissive mode during provisioning and patching of Oracle Database Appliance**  
Oracle Database Appliance supports enhanced security by enabling Security-Enhanced Linux (SELinux).
- **Oracle ASM Filter Driver (ASMFD) Changes During Patching**  
Starting with Oracle Database Appliance release 19.28, Oracle ASM Filter Driver (ASMFD) is automatically deconfigured during patching of the appliance.
- **Enterprise Manager Plug-in Support for Oracle Database Appliance X8-2 and Later Hardware Models with Oracle Database Appliance release 19.28**  
With this plug-in release, you can use Enterprise Manager Cloud Control 13c Release 5 (13.5) to manage and monitor your Oracle Database Appliance X8-2 and later systems for Oracle Database Appliance release 19.28.  
For more information, see the *Oracle Enterprise Manager Plugin for Oracle Database Appliance Release Notes*.
- **Oracle Database Appliance Configuration Collection Utility Enhancements**  
Oracle Database Appliance configuration collection collects configuration information for all components in the appliance. The utility assists in debugging issues on the appliance and provides a comprehensive record of all object versions and configuration details at a

specific date and time. Additionally, it serves as a valuable reference for tracking configuration changes over time.

For more information, see the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

- **Deprecation of the `odaccli update-dcsagent` command**

The `odaccli update-dcsagent` command is deprecated in this release and may be desupported in a future release. The command is not required to be run during patching of the appliance.

See the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

- **Provisioning and patching of Oracle Database Appliance bare metal deployments, KVM, and DB systems**

This release supports provisioning and patching of bare metal deployments, KVM, and DB systems with Oracle Database Appliance release 19.28 on X11-HA, X11-L, X11-S, X10-HA, X10-HA, X10-L, X10-S, X9-2-HA, X9-2L, X9-2S, X8-2-HA, X8-2M, X8-2S, X7-2-HA, X7-2M, and X7-2S.

See the chapter *Provisioning Oracle Database Appliance Bare Metal System* in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

- **Support for Oracle Database 23ai and 19c databases on Oracle Database Appliance DB systems**

This release supports creation of databases of Oracle Database 23ai and 19c databases on DB systems. The version is specified in the DB system JSON payload, with the attribute `version` for database. When you provision DB system of release 23ai, then you cannot provision any other database versions, such as 19c in the DB system at the same time. For details on the JSON file changes for creating Oracle Database 23ai and 19c databases on DB systems, see the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

- **ODACLI Command Enhancements**

There are changes to ODACLI command options in this release. Use the `--help` option with a command to view the supported options for the command in this release.

For more information, see the chapter *Oracle Database Appliance Command-Line Reference* in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

- **Access to Oracle Database Appliance documentation from the Browser User Interface**

You can access the Oracle Database Appliance documentation set for this release from the Browser User Interface.

There is a search box at the top right hand corner of the BUI. Search results are links to documentation pages shown as a new window in the BUI. When you click the **Help** button, links from the documentation relevant to the context of the tab are displayed. Along with the search results from the Oracle Database Appliance documentation pages, BUI also provides relevant Frequently Asked Questions (FAQs) for the search query. Additionally, you can also search on DCS error codes such as DCS-10001, DCS-10032, and so on in the search box and get the links to documentation pages containing these error codes. When you specify the search query, relevant documentation, FAQs, and DCS error codes links are displayed in a new window in the BUI.

For the latest updates to the documentation for a release, see the online Oracle Database Appliance documentation library at <https://docs.oracle.com/en/engineered-systems/oracle-database-appliance/index.html>.

- **Oracle Grid Infrastructure and Oracle Database Updates**

The following Oracle Grid Infrastructure and Oracle Database updates ( July 2025 Oracle Database Release Update) for bare metal systems are available in this release:

- 19.28.0.0.250715

Oracle Grid Infrastructure and Oracle Database Update 23.9.0.25.07 for DB system are also available with this release.

### Oracle Grid Infrastructure Clone, Oracle Database Clone, and ISO Image Patches

See the chapter *Oracle Database Appliance Release 19.28 Patches* for patch details and links.

Oracle Database Appliance patches are available in My Oracle Support. When selecting a patch, ensure that you select Oracle Database Appliance release 19.28 from the drop down list.

- **Oracle Database Appliance 19.28.0.0.0 Server Patch for Bare Metal Systems:** Use patch 38174287 to update your bare metal deployment to Oracle Database Appliance release 19.28. You must download the Server Patch, Oracle Grid Infrastructure clone file, and the Oracle Database clone file to update your deployment to release 19.28.
- **Oracle Database Appliance 19.28.0.0.0 GI Clone for ODACLI/DCS Stack:** Use patch 30403673 to update your deployment to this Oracle Database Appliance release. You also use this patch to perform an initial deployment of Oracle Database Appliance. The bundle contains the latest Oracle Grid Infrastructure components for deployment on an Oracle Database Appliance in the "shipped from factory" state, or an Oracle Database Appliance that has been re-imaged using the operating system ISO Image. This patch is for all Oracle Database Appliance Hardware Models (bare metal).
- **Oracle Database Appliance RDBMS Clone for ODACLI/DCS Stack:** Use the Oracle Database 19.28.0.0.250715 Software Clone file to create 19.28.0.0.250715 Oracle Database homes. Patch 30403662 provides the database clone for this update. This patch is for all Oracle Database Appliance Hardware Models (bare metal systems).
- **Oracle Database Appliance 19.28.0.0.0 DB System Image Download for KVM:** Use the KVM Database System template to deploy KVM-based virtualization for Oracle Database Appliance release 19.28. Patch 32451228 provides the software for this update.
- **Oracle Database Appliance 23ai DB System Image Download for KVM:** Use the KVM Database System template to deploy KVM-based virtualization for DB system of version 23ai. Patch 36524660 provides the software for this update.
- **Oracle Database Appliance 23ai GI Clone for DB Systems:** Use patch 36524627 to perform an initial deployment of Oracle Database Appliance on DB Systems for creating Oracle Database 23ai databases. This patch is for Oracle Database Appliance hardware models with DB systems only.
- **Oracle Database Appliance 23ai Database Clone File for DB Systems:** Use the Oracle Database 23ai Software Clone file to create 23ai Oracle Database homes. Patch 36524642 provides the database clone for this update. This patch is for Oracle Database Appliance hardware models with DB systems only.
- **Oracle Database Appliance 23ai DB System Server Patch:** Use the KVM DB System template to patch 23ai KVM-based virtualization for Oracle Database Appliance 19.28. Patch 38174300 provides this update. This patch is for Oracle Database Appliance hardware models with DB systems only.
- **Oracle Database Appliance 19.28.0.0.0 OS ISO Image for all Platforms:** Use this patch to reimage the operating system for Oracle Database Appliance 19.28. Patch 30403643 provides the software for this update.

**Related Topics**

- [Patching Oracle Database Appliance](#)
- [Provisioning Oracle Database Appliance X11 Bare Metal System](#)
- [Disaster Management and Recovery for Oracle Database Appliance](#)
- [Creating a Virtual Machine with a Kickstart Configuration File](#)
- [Oracle Database Appliance Command-Line Interface](#)
- [Oracle Enterprise Manager Plugin for Oracle Database Appliance Release Notes](#)

# 2

## Component Versions for Oracle Database Appliance

Review the component versions available for Oracle Database Appliance for supported hardware models for this release.

- [Component Versions for Oracle Database Appliance X11 Models](#)  
The matrix displays the component versions available for Oracle Database Appliance for X11-S, X11-L, and X11-HA.
- [Component Versions for Oracle Database Appliance X10 Models](#)  
The matrix displays the component versions available for Oracle Database Appliance for X10-S, X10-L, and X10-HA.
- [Component Versions for Oracle Database Appliance X9-2 Models](#)  
The matrix displays the component versions available for Oracle Database Appliance for X9-2S, X9-2L, and X9-2-HA.
- [Component Versions for Oracle Database Appliance X8-2 Models](#)  
The matrix displays the component versions available for Oracle Database Appliance for X8-2S, X8-2M, and X8-2-HA.

## Component Versions for Oracle Database Appliance X11 Models

The matrix displays the component versions available for Oracle Database Appliance for X11-S, X11-L, and X11-HA.

**Table 2-1 Component Versions for X11-HA, X11-L, and X11-S in Oracle Database Appliance Release 19.28**

Component Name	X11-HA	X11-S and X11-L
External HBA Silverthorn EXT-B	23.00.01.00	23.00.01.00
OS Disk Micron 7450 NVME M.2 SSD 480GB (Max)	E2MU200	E2MU200
Disks (SSD/HDD)	Samsung 7.5T SDD: RXG0/RXA0 WDC 22T HDD: A7B0	Not applicable
NVMe (firmware version)	Intel NVMe: 9CV1R490 Samsung NVMe: GDB7302Q	Samsung NVMe: MPPA6R5Q and GDB7302Q
Expander	DE3-24C: IOMv2- 2501	Not applicable
ILOM (Oracle Integrated Lights Out Manager)	5.1.5.22.r164925	5.1.5.22.r164925
BIOS	90030700	90030700
IPMI (Intelligent Platform Management Interface)	1.8.18.0	1.8.18.0
HMP (Oracle Hardware Management Pack)	2.4.10.1.600-4	2.4.10.1.600-4

**Table 2-1 (Cont.) Component Versions for X11-HA, X11-L, and X11-S in Oracle Database Appliance Release 19.28**

Component Name	X11-HA	X11-S and X11-L
Oracle Linux	8.10	8.10
AHF (Oracle Autonomous Health Framework)	25.6.0	25.6.0
MySQL	8.0.42	8.0.42
Kernel	kernel-uek-core-5.15.0-310.184.5.2.el8uek.x86_64	kernel-uek-core-5.15.0-310.184.5.2.el8uek.x86_64
GI_HOME	19.28.0.0.250715	19.28.0.0.250715
DB_HOME	19.28.0.0.250715	19.28.0.0.250715
Oracle Auto Service Request (Oracle ASR)	25.1.0	25.1.0

## Component Versions for Oracle Database Appliance X10 Models

The matrix displays the component versions available for Oracle Database Appliance for X10-S, X10-L, and X10-HA.

**Table 2-2 Component Versions for X10-HA, X10-L, and X10-S in Oracle Database Appliance Release 19.28**

Component Name	X10-HA	X10-S and X10-L
External HBA Silverthorn EXT-B	23.00.01.00	23.00.01.00
OS Disk Micron 7450 NVME M.2 SSD 480GB (Max)	E2MU200	E2MU200
Disks (SSD/HDD)	Samsung 7.5T SDD: RXG0/RXA0 WDC 22T HDD: A7B0	Not applicable
NVMe (firmware version)	Intel NVMe: 9CV1R490 Samsung NVMe: MPPA6R5Q	Intel NVMe: 9CV1R490 Samsung NVMe: MPPA6R5Q
Expander	DE3-24C: IOMv2- 2501	Not applicable
ILOM (Oracle Integrated Lights Out Manager)	5.1.5.22.r164925	5.1.5.22.r164925
BIOS	84100200	84100200
IPMI (Intelligent Platform Management Interface)	1.8.18.0	1.8.18.0
HMP (Oracle Hardware Management Pack)	2.4.10.1.600-4	2.4.10.1.600-4
Oracle Linux	8.10	8.10
AHF (Oracle Autonomous Health Framework)	25.6.0	25.6.0
MySQL	8.0.42	8.0.42
Kernel	kernel-uek-core-5.15.0-310.184.5.2.el8uek.x86_64	kernel-uek-core-5.15.0-310.184.5.2.el8uek.x86_64
GI_HOME	19.28.0.0.250715	19.28.0.0.250715

**Table 2-2 (Cont.) Component Versions for X10-HA, X10-L, and X10-S in Oracle Database Appliance Release 19.28**

Component Name	X10-HA	X10-S and X10-L
DB_HOME	19.28.0.0.250715	19.28.0.0.250715
Oracle Auto Service Request (Oracle ASR)	25.1.0	25.1.0

## Component Versions for Oracle Database Appliance X9-2 Models

The matrix displays the component versions available for Oracle Database Appliance for X9-2S, X9-2L, and X9-2-HA.

**Table 2-3 Component Versions for X9-2-HA, X9-2L, and X9-2S in Oracle Database Appliance Release 19.28**

Component Name	X9-2-HA	X9-2S and X9-2L
Controller	16.00.08.00	Not applicable
Expander	DE3-24C: IOMv2- 2501	Not applicable
SSD	RXG0	Not applicable
NVMe (firmware version)	Not applicable	2CV1RC55
OS Disk (SSD firmware version)	XC311132 or XC311151	XC311132 or XC311151
ILOM (Oracle Integrated Lights Out Manager)	5.1.5.20.r162439	X9-2S: 5.1.5.20.r162439 X9-2L: 5.1.5.20.r162439
BIOS	62130200	X9-2S: 62130200 X9-2L: 62130200
IPMI (Intelligent Platform Management Interface)	1.8.18.0	1.8.18.0
HMP (Oracle Hardware Management Pack)	2.4.10.1.600-4	2.4.10.1.600-4
Oracle Linux	8.10	8.10
AHF (Oracle Autonomous Health Framework)	25.6.0	25.6.0
MySQL	8.0.42	8.0.42
Kernel	kernel-uek-core-5.15.0-310.184.5.2.el8uek.x86_64	kernel-uek-core-5.15.0-310.184.5.2.el8uek.x86_64
GI_HOME	19.28.0.0.250715	19.28.0.0.250715
DB_HOME	19.28.0.0.250715	19.28.0.0.250715
Oracle Auto Service Request (Oracle ASR)	25.1.0	25.1.0

# Component Versions for Oracle Database Appliance X8-2 Models

The matrix displays the component versions available for Oracle Database Appliance for X8-2S, X8-2M, and X8-2-HA.

**Table 2-4 Component Versions for X8-2-HA, X8-2M, and X8-2S in Oracle Database Appliance Release 19.28**

Component Name	X8-2-HA	X8-2S and X8-2M
Controller	16.00.08.00	Not applicable
Expander	DE3-24C: IOMv2- 2501	Not applicable
SSD	A967	Not applicable
NVMe (firmware version)	Not applicable	VDV1RL06
OS Disk (SSD firmware version)	N2010121 or XC311132	N2010121
ILOM (Oracle Integrated Lights Out Manager)	5.1.4.25.r160118	X8-2S: 5.1.4.25.r160118 X8-2M: 5.1.4.25.r160118
BIOS	52140100	X8-2S: 52140100 X8-2M: 52140100
IPMI (Intelligent Platform Management Interface)	1.8.18.0	1.8.18.0
HMP (Oracle Hardware Management Pack)	2.4.10.1.600-4	2.4.10.1.600-4
Oracle Linux	8.10	8.10
AHF (Oracle Autonomous Health Framework)	25.6.0	25.6.0
MySQL	8.0.42	8.0.42
Kernel	kernel-uek-core-5.15.0-310.184.5.2.el8uek.x86_64	kernel-uek-core-5.15.0-310.184.5.2.el8uek.x86_64
GI_HOME	19.28.0.0.250715	19.28.0.0.250715
DB_HOME	19.28.0.0.250715	19.28.0.0.250715
Oracle Auto Service Request (Oracle ASR)	25.1.0	25.1.0

# 3

## Oracle Database Appliance 19.28 Patches

Get information about Oracle Database Appliance patches for this release, the download locations, and how to apply the patches.

- [Patching from Previous Releases](#)  
Understand the minimum versions for patching Oracle Database Appliance to later releases.
- [Minimum Software Version Requirements](#)  
Review the minimum software version requirements for installing this release of Oracle Database Appliance.
- [Oracle Database Appliance Bare Metal System and KVM Patches](#)  
Download the patches available for Oracle Database Appliance in My Oracle Support, get information on the prerequisites, and how to apply the patches.

### Patching from Previous Releases

Understand the minimum versions for patching Oracle Database Appliance to later releases.

Oracle recommends that you patch your Oracle Database Appliance deployment to within the previous four releases. There may be a minimum patch-level requirement for upgrades to certain releases. With this release of Oracle Database Appliance, there are a few changes to the patching procedure. Ensure that you follow the sequence of steps for patching your appliance as described in the *Oracle Database Appliance Deployment and User's Guide* for your hardware model.

#### ① See Also

For supported Oracle Database releases on Oracle Database Appliance, see *My Oracle Support Note 2757884.1* at <https://support.oracle.com/rs?type=doc&id=2757884.1>.

Use the following table as an indicator for minimum requirements for patching to a release.

**Table 3-1 Minimum Patch Requirements for Oracle Database Appliance Releases**

Oracle Database Appliance Release (To patch to this release...)	Earliest Supported Release To Patch From (Oracle recommends this release...)
19.28.0.0	For bare metal systems: <ul style="list-style-type: none"><li>• 19.27.0.0</li><li>• 19.26.0.0</li><li>• 19.25.0.0</li><li>• 19.24.0.0</li></ul>

**Table 3-1 (Cont.) Minimum Patch Requirements for Oracle Database Appliance Releases**

Oracle Database Appliance Release (To patch to this release...)	Earliest Supported Release To Patch From (Oracle recommends this release...)
19.27.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.26.0.0</li> <li>• 19.25.0.0</li> <li>• 19.24.0.0</li> <li>• 19.23.0.0</li> </ul>
19.26.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.25.0.0</li> <li>• 19.24.0.0</li> <li>• 19.23.0.0</li> <li>• 19.22.0.0</li> </ul>
19.25.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.24.0.0</li> <li>• 19.23.0.0</li> <li>• 19.22.0.0</li> <li>• 19.21.0.0</li> </ul>
19.24.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.23.0.0</li> <li>• 19.22.0.0</li> <li>• 19.21.0.0</li> <li>• 19.20.0.0</li> </ul> <p><b>Note:</b> If your deployment is on Oracle Database Appliance release 19.20, then use Data Provisioning Reprovisioning to upgrade your appliance. If your deployment is on Oracle Database Appliance release 19.22 or 19.21, then patch your appliance.</p>
19.23.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.22.0.0</li> <li>• 19.21.0.0</li> <li>• 19.20.0.0</li> <li>• 19.19.0.0</li> </ul> <p><b>Note:</b> If your deployment is on Oracle Database Appliance release 19.19 or 19.20, then use Data Provisioning Reprovisioning to upgrade your appliance. If your deployment is on Oracle Database Appliance release 19.22 or 19.21, then patch your appliance.</p>
19.22.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.21.0.0</li> <li>• 19.20.0.0</li> <li>• 19.19.0.0</li> <li>• 19.18.0.0</li> </ul> <p><b>Note:</b> If your deployment is on Oracle Database Appliance release 19.18, 19.19, or 19.20, then use Data Provisioning Reprovisioning to upgrade your appliance. If your deployment is on Oracle Database Appliance release 19.21, then patch your appliance.</p>

**Table 3-1 (Cont.) Minimum Patch Requirements for Oracle Database Appliance Releases**

Oracle Database Appliance Release (To patch to this release...)	Earliest Supported Release To Patch From (Oracle recommends this release...)
19.21.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.20.0.0</li> <li>• 19.19.0.0</li> <li>• 19.18.0.0</li> <li>• 19.17.0.0</li> </ul> Only for Oracle Database Appliance X10, patch from 19.20.0.1 on bare metal systems.
19.20.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.19.0.0</li> <li>• 19.18.0.0</li> <li>• 19.17.0.0</li> <li>• 19.16.0.0</li> </ul>
19.19.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.18.0.0</li> <li>• 19.17.0.0</li> <li>• 19.16.0.0</li> <li>• 19.15.0.0</li> </ul>
19.18.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.17.0.0</li> <li>• 19.16.0.0</li> <li>• 19.15.0.0</li> <li>• 19.14.0.0</li> </ul>
19.17.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.16.0.0</li> <li>• 19.15.0.0</li> <li>• 19.14.0.0</li> <li>• 19.13.0.0</li> </ul>
19.16.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.15.0.0</li> <li>• 19.14.0.0</li> <li>• 19.13.0.0</li> <li>• 19.12.0.0</li> </ul>
19.15.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.14.0.0</li> <li>• 19.13.0.0</li> <li>• 19.12.0.0</li> <li>• 19.11.0.0</li> </ul>
19.14.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.13.0.0</li> <li>• 19.12.0.0</li> <li>• 19.11.0.0</li> <li>• 19.10.0.0</li> </ul>

**Table 3-1 (Cont.) Minimum Patch Requirements for Oracle Database Appliance Releases**

Oracle Database Appliance Release (To patch to this release...)	Earliest Supported Release To Patch From (Oracle recommends this release...)
19.13.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.12.0.0</li> <li>• 19.11.0.0</li> <li>• 19.10.0.0</li> <li>• 19.9.0.0</li> </ul> For virtualized platform deployments: <ul style="list-style-type: none"> <li>• 19.9.0.0</li> <li>• 19.8.0.0</li> </ul>
19.12.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.11.0.0</li> <li>• 19.10.0.0</li> <li>• 19.9.0.0</li> <li>• 19.8.0.0</li> </ul>
19.11.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.10.0.0</li> <li>• 19.9.0.0</li> <li>• 19.8.0.0</li> <li>• 19.7.0.0</li> </ul>
19.10.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.9.0.0</li> <li>• 19.8.0.0</li> <li>• 19.7.0.0</li> <li>• 19.6.0.0</li> </ul>
19.9.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.8.0.0</li> <li>• 19.7.0.0</li> <li>• 19.6.0.0</li> <li>• 19.5.0.0</li> </ul> For virtualized platform deployments: <ul style="list-style-type: none"> <li>• 19.8.0.0</li> </ul>
19.8.0.0	For bare metal systems: <ul style="list-style-type: none"> <li>• 19.7.0.0</li> <li>• 19.6.0.0</li> <li>• 19.5.0.0</li> </ul> For virtualized platform deployments: <ul style="list-style-type: none"> <li>• 18.8.0.0</li> </ul>
19.7.0.0	<ul style="list-style-type: none"> <li>• 19.6.0.0</li> <li>• 19.5.0.0</li> </ul>
19.6.0.0	<ul style="list-style-type: none"> <li>• 18.8.0.0</li> </ul>
18.8.0.0	<ul style="list-style-type: none"> <li>• 18.7.0.0</li> <li>• 18.5.0.0</li> <li>• 18.3.0.0</li> </ul>
18.7.0.0	<ul style="list-style-type: none"> <li>• 18.5.0.0</li> <li>• 18.3.0.0</li> </ul>

**Table 3-1 (Cont.) Minimum Patch Requirements for Oracle Database Appliance Releases**

Oracle Database Appliance Release (To patch to this release...)	Earliest Supported Release To Patch From (Oracle recommends this release...)
18.5.0.0	• 18.3.0.0
18.3.0.0	• 12.2.1.4.0
	• 12.2.1.3.0
	• 12.2.1.2.0
	• 12.1.2.12
12.2.1.4.0	• 12.2.1.3.0
	• 12.2.1.2.0
	• 12.1.2.12
12.2.1.3.0	• 12.2.1.2.0
	• 12.1.2.12
12.2.1.2.0	• 12.1.2.12
	<b>Note:</b> 12.2.1.2.0 is not supported on virtualized platform.
12.1.2.12	• 12.1.2.11
	• 12.1.2.10
	• 12.1.2.9
	• 12.1.2.8
12.1.2.11	• 12.1.2.10
	• 12.1.2.9
	• 12.1.2.8
	• 12.1.2.7
12.1.2.10	• 12.1.2.9
	• 12.1.2.8
	• 12.1.2.7
	• 12.1.2.6
12.1.2.9	• 12.1.2.8
	• 12.1.2.7
	• 12.1.2.6
12.1.2.5	12.1.2.0 to 12.1.2.4
12.1.2.0.0	2.2.0.0.0 to 2.10.0.0.0
2.2.0.0.0	2.1.0.3.1 or earlier

Release 12.2.1.1.0 is only supported on X7–2 models and hence is not listed in the table.

#### Related Topics

- Patching Oracle Database Appliance

## Minimum Software Version Requirements

Review the minimum software version requirements for installing this release of Oracle Database Appliance.

You can patch to Oracle Database Appliance release 19.28 on Oracle Database Appliance bare metal systems and DB systems from Oracle Database Appliance releases 19.24, 19.25, 19.26, and 19.27. You can also provision and patch Oracle Database Appliance bare metal systems and DB systems on KVM to release 19.28.

# Oracle Database Appliance Bare Metal System and KVM Patches

Download the patches available for Oracle Database Appliance in My Oracle Support, get information on the prerequisites, and how to apply the patches.

When downloading a patch from My Oracle Support, select Oracle Database Appliance release 19.28 from the release list.

**Table 3-2 Oracle Database Appliance Patches for Oracle Database Appliance Release 19.28**

Patch Type	Patch Number	Description	Resources
Oracle Database Appliance 19.28.0.0.0 Server Patch for Bare Metal Systems	<a href="#">38174287</a>	Use the server patch to update your deployment to Oracle Database Appliance release 19.28. You must download the Server Patch, Oracle Grid Infrastructure clone file, and the Oracle Database clone file to update your deployment to release 19.28.	For patching to Oracle Database Appliance release 19.28: Patching Oracle Database Appliance
Oracle Database Appliance 19.28.0.0.0 GI Clone for ODACLI/DCS Stack	<a href="#">30403673</a>	Use patch 30403673 to update your deployment to this Oracle Database Appliance release. You also use this patch to perform an initial deployment of Oracle Database Appliance. The bundle contains the latest Oracle Grid Infrastructure and database components for deployment on an Oracle Database Appliance after re-imaging Oracle Database Appliance with the Oracle Database Appliance ISO Image for release 19.28.	Provisioning Oracle Database Appliance Software
Oracle Database Appliance 19.28.0.0.0 RDBMS Clone for ODACLI/DCS Stack	<a href="#">30403662</a>	Use Oracle Database Appliance Database Clone 19.28.0.0.250715 for ODACLI/DCS stack to create 19.28.0.0.0 database homes for the ODACLI/DCS stack.	Provisioning Oracle Database Appliance Software

**Table 3-2 (Cont.) Oracle Database Appliance Patches for Oracle Database Appliance Release 19.28**

Patch Type	Patch Number	Description	Resources
Oracle Database Appliance 19.28.0.0.0 OS ISO Image for all Platform	<a href="#">30403643</a>	Use the ISO image to re-image the operating system for Oracle Database Appliance 19.28. Re-imaging a server installs the new operating system on the local disks on that server.	Re-imaging Oracle Database Appliance
Oracle Database Appliance 23ai DB System Image Download for KVM	<a href="#">36524660</a>	Use the 23ai DB System template to deploy KVM-based virtualization for Oracle Database Appliance 23ai DB system.	Managing DB Systems in KVM Deployment
Oracle Database Appliance 23ai GI Clone for DB Systems	<a href="#">36524627</a>	Use the Oracle Grid Infrastructure 23ai clone file to deploy Oracle Grid Infrastructure 23ai on DB system.	Managing DB Systems in KVM Deployment
Oracle Database Appliance 23ai Database Clone for DB Systems	<a href="#">36524642</a>	Use the Oracle Database Appliance 23ai clone file to deploy Oracle Database 23ai database on DB system.	Managing DB Systems in KVM Deployment
Oracle Database Appliance 19.28.0.0.0 DB System Image Download for KVM	<a href="#">32451228</a>	Use the KVM DB System template to deploy 19c KVM-based virtualization for Oracle Database Appliance 19.28.	Managing DB Systems in KVM Deployment
Oracle Database Appliance 23ai DB System Server Patch	<a href="#">38174300</a>	Use the KVM DB System template to patch 23ai KVM-based virtualization for Oracle Database Appliance 19.28.	Managing DB Systems in KVM Deployment

# 4

## Known Issues with Oracle Database Appliance in This Release

The following are known issues deploying, updating, and managing Oracle Database Appliance in this release.

- [Known Issues When Patching Oracle Database Appliance](#)  
Understand the known issues when patching Oracle Database Appliance to this release.
- [Known Issues When Deploying Oracle Database Appliance](#)  
Understand the known issues when provisioning or deploying Oracle Database Appliance.
- [Known Issues When Managing Oracle Database Appliance](#)  
Understand the known issues when managing or administering Oracle Database Appliance.

### Known Issues When Patching Oracle Database Appliance

Understand the known issues when patching Oracle Database Appliance to this release.

- [Error in server patching](#)  
When patching the server on Oracle Database Appliance, an error may be encountered.
- [Error in attaching a vdisk after DB system patching](#)  
After upgrading a DB system on Oracle Database Appliance, the vdisks attached to the DB system may not continue to be attached.
- [Error in rolling server patching](#)  
When patching the server on Oracle Database Appliance in a rolling manner, an error may be encountered.
- [Error in creating database](#)  
When creating a database on Oracle Database Appliance, an error may be encountered.
- [Free space issue during database patching](#)  
When patching the database on Oracle Database Appliance, an error may be encountered.
- [Error in DB system after server patching](#)  
After patching the server on Oracle Database Appliance, an error may be encountered on the DB system.
- [Error in server patching](#)  
When patching the server on Oracle Database Appliance, an error may be encountered.
- [Error in server patching](#)  
When patching the server on Oracle Database Appliance, an error may be encountered.
- [Error in upgrading a database](#)  
When upgrading a database, an error may be encountered.
- [Error in database patching](#)  
When patching a database on Oracle Database Appliance, an error may be encountered.

- [Error in server patching](#)  
When patching the Oracle Database Appliance server, an error may be encountered.
- [Component version not updated after patching](#)  
After patching the Oracle Database Appliance server, the `odacli describe-component` command does not display the correct Intel Model 0x1528 Ethernet Controller version, if the current version is 8000047B or 8000047C.
- [Error in server patching](#)  
When patching Oracle Database Appliance which already has STIG V1R2 deployed, an error may be encountered.
- [AHF error in prepatch report for the update-dbhome command](#)  
When you patch server to Oracle Database Appliance release 19.28, the `odacli update-dbhome` command may fail.
- [Errors when running ORAchk or the odacli create-prepatchreport command](#)  
When you run `ORAchk` or the `odacli create-prepatchreport` command, an error is encountered.
- [Error in patching prechecks report](#)  
The patchung prechecks report may display an error.
- [Error message displayed even when patching Oracle Database Appliance is successful](#)  
Although patching of Oracle Database Appliance was successful, an error message may be displayed.
- [Server status not set to Normal when patching](#)  
When patching Oracle Database Appliance, an error is encountered.
- [Patching of M.2 drives not supported](#)  
Patching of M.2 drives (local disks SSDSCKJB48 and SSDSCKJB480G7) is not supported.

## Error in server patching

When patching the server on Oracle Database Appliance, an error may be encountered.

### Problem Description

When patching the server on Oracle Database Appliance, and you patch `node1` from `node0` or `node0` from `node1`, an error message may be displayed due to unattended RPC on origin node.

### Failure Message

The following error message is displayed:

```
DCS-10001:Internal error encountered: Not able to retrieve result back for the task
```

### Command Details

```
# odacli update-server -nn remote_node
```

### Hardware Models

All Oracle Database Appliance high-availability hardware models

**Workaround**

Run the `odacli update-server` command again using the `--local, -l` or `--node-name, -nn local_node`.

**Bug Number**

This issue is tracked with Oracle bug 38323579.

## Error in attaching a vdisk after DB system patching

After upgrading a DB system on Oracle Database Appliance, the vdisks attached to the DB system may not continue to be attached.

**Problem Description**

After DB system upgrade, the existing vdisks are not attached. Only the vdisk metadata associated with the DB system is preserved. The virtual device name may be different from the name before you run the `odacli upgrade-dbsystem` command.

**Command Details**

```
# odacli upgrade-dbsystem
```

**Hardware Models**

All Oracle Database Appliance hardware models X9-2 and X8-2

**Workaround**

Detach the vdisk manually with the `--force` option from the VM to reconcile the metadata. Then, attach the vdisk to the respective VM. Then, manually mount the file system on the device in the DB system.

**Bug Number**

This issue is tracked with Oracle bug 36885595.

## Error in rolling server patching

When patching the server on Oracle Database Appliance in a rolling manner, an error may be encountered.

**Problem Description**

When patching the server on Oracle Database Appliance in a rolling manner, the database alert log may display an error message.

**Failure Message**

The following error message is displayed:

```
AFDLIB FAIL: scan failed for AFD disk label" ret: return_code
```

### Command Details

```
# odacli update-server --nodename remote_node
# odacli update-server --version current version --local
```

### Hardware Models

Oracle Database Appliance high-availability hardware models running Oracle Database 23.5 on DB systems

### Workaround

Shut down the database before patching the DB system.

### Bug Number

This issue is tracked with Oracle bug 38317787.

## Error in creating database

When creating a database on Oracle Database Appliance, an error may be encountered.

### Problem Description

When creating a database on Oracle Database Appliance, the operation may fail due to Oracle ASM disks not being detected.

### Failure Message

When you run the `odacli create-database` command, the following error message may be displayed:

```
[jobid-01869f4e-5f45-4f52-9973-6d39771ef86e] - [FATAL] [DBT-05801] There are
no ASM disk groups detected.
[jobid-01869f4e-5f45-4f52-9973-6d39771ef86e] - CAUSE: ASM may not be
configured, or ASM disk groups are not created yet.
[jobid-01869f4e-5f45-4f52-9973-6d39771ef86e] - ACTION: Create ASM disk
groups, or change the storage location to File System.
```

### Command Details

```
# odacli create-database run by customized user whose name is only one-
character long
```

### Task Level Failure Message

Check for `kfod` failure in DBCA trace file:

```
INFO: [2025-07-28 14:21:24.794 IST][main][StatusControl.showMessage:56]
Checking if ASM is configured

[main] [ 2025-07-28 14:21:24.795 IST ] [KfodUtil.kfodOutput:382] /u01/app/
23.9.0.25/grid/bin/kfod
[main] [ 2025-07-28 14:21:24.795 IST ] [KfodUtil.kfodOutput:382] nohdr=TRUE
[main] [ 2025-07-28 14:21:24.795 IST ] [KfodUtil.kfodOutput:382] OP=GROUPS
```

```
[main] [ 2025-07-28 14:21:24.795 IST ] [KfodUtil.kfodOutput:382] status=true
[main] [ 2025-07-28 14:21:24.795 IST ] [KfodUtil.kfodOutput:382]
asmcompatibility=true dbcompatibility=true
[main] [ 2025-07-28 14:21:24.795 IST ]
[OsUtilsBase.execProgInheritAddEnvNReturnOutput:2265] API
execProgInheritAddEnvReturnOutput invoked
[main] [ 2025-07-28 14:21:25.887 IST ]
[OsUtilsBase.execProgInheritAddEnvNReturnOutput:2271] Exec prog return code:
1
[main] [ 2025-07-28 14:21:25.887 IST ] [KfodUtil.kfodOutput:393] Kfod result
KFOD-00300: OCI error [-1] [OCI error] [-1]
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

In a multi-user access enabled system, ensure that the user name has atleast two characters.

### Bug Number

This issue is tracked with Oracle bug 38259329.

## Free space issue during database patching

When patching the database on Oracle Database Appliance, an error may be encountered.

### Problem Description

When patching the database or dbhome on Oracle Database Appliance, the datapatch sanity check or the datapatch application may fail because of insufficient free space for TEMP tablespace.

### Failure Message

The following error message may be displayed in the `sqlpatch_debug.log`:

```
ORA-01652: unable to extend temp segment by 128 in tablespace TEMP_ENC
```

Or, in the `sanity_checks.log`:

```
Check: Tablespace Status - ERROR
```

### Command Details

```
# odacli update-dbhome
# odacli update-database
```

### Hardware Models

All Oracle Database Appliance hardware models

**Workaround**

Extend tablespace `TEMP_ENC` and then resume the patching operation using the command `odacli update-database`.

```
alter database tempfile 4 resize 400M;
alter session set container=CHSTPDB;
alter database tempfile 5 resize 400M;
```

**Bug Number**

This issue is tracked with Oracle bug 37616088.

## Error in DB system after server patching

After patching the server on Oracle Database Appliance, an error may be encountered on the DB system.

**Failure Message**

The following error message is displayed:

```
DCS-10172:DCS infrastructure is not ready: The infrastructure is still
initializing
```

**Command Details**

Any command requiring the DCS infrastructure, such as:

```
# odacli update-server
```

**Hardware Models**

All Oracle Database Appliance hardware models

**Workaround**

Follow these steps:

1. On the DB system, stop the DCS agent service:

```
# systemctl stop initdcsagent
```

2. Delete the entry `HWADDR=null` from the `/etc/sysconfig/network-scripts/ifcfg-ib*` configuration files:

```
# sed -i '/HWADDR=null/d' /etc/sysconfig/network-scripts/ifcfg-ib*
```

3. Restart the network service:

```
# systemctl restart network
```

**4. Start the DCS agent service:**

```
# systemctl start initdcsagent
```

**5. Wait for about 5 minutes and then verify that the DCS agent infrastructure is initialized, and both Oracle HAMI members are ONLINE.**

```
# /opt/oracle/dcs/hami/bin/hamictl.sh status
```

**6. Verify that Oracle Clusterware service is online:**

```
# CRS_HOME/bin/crsctl check cluster -all
*****
Node0:
CRS-4537: Cluster Ready Services is online
CRS-4529: Cluster Synchronization Services is online
CRS-4533: Event Manager is online
*****
Node1:
CRS-4537: Cluster Ready Services is online
CRS-4529: Cluster Synchronization Services is online
CRS-4533: Event Manager is online
*****
```

**7. If Oracle Clusterware is not online on any DB system, then restart Oracle Clusterware on that DB system:**

```
# CRS_HOME/bin/crsctl stop crs -f
# CRS_HOME/bin/crsctl start crs
```

**Bug Number**

This issue is tracked with Oracle bug 38064361.

## Error in server patching

When patching the server on Oracle Database Appliance, an error may be encountered.

**Problem Description**

When patching the server on Oracle Database Appliance, the kdump may fail to start during node restart, and an error message may be displayed.

**Failure Message**

There may be an error locating the `modules.dep` for the newly installed kernel, and the following error message is displayed:

```
# systemctl status kdump -l
kdump.service - Crash recovery kernel arming
Loaded: loaded (/usr/lib/systemd/system/kdump.service; enabled; vendor
preset: enabled)
Active: failed (Result: exit-code) since Tue 2024-10-15 11:51:15 IST; 8min
ago
Process: 6280 ExecStart=/usr/bin/kdumpctl start (code=exited, status=1/
```

```

FAILURE)
Main PID: 6280 (code=exited, status=1/FAILURE)

Oct 15 11:51:12 systemd[1]: Starting Crash recovery kernel arming...
Oct 15 11:51:12 kdumpctl[6471]: kdump: No kdump initial ramdisk found.
Oct 15 11:51:12 kdumpctl[6471]: kdump: Rebuilding /boot/
initramfs-5.4.17-2136.335.4.el8uek.x86_64kdump.img
Oct 15 11:51:13 kdumpctl[6566]: kdump: Warning: There might not be enough
space to save a vmcore.
Oct 15 11:51:13 kdumpctl[6566]: kdump:          The size of /dev/mapper/
VolGroupSys-LogVolRoot should be greater than 393610208 kilo bytes.
Oct 15 11:51:15 dracut[8055]: Executing: /usr/bin/dracut --add kdumpbase --
quiet --hostonly --hostonly-cmdline --hostonly-il8n --hostonly-mode strict --
hostonly-nics -o "plymouth dash resume ifcfg earlykdump" --compress=xz --
mount "/dev/mapper/VolGroupSys-LogVolRoot /sysroot ext4 rw,relatime,nofail,x-
systemd.before=initrd-fs.target" --no-hostonly-default-device --add-
device /dev/md0 -f /boot/initramfs-5.4.17-2136.335.4.el8uek.x86_64kdump.img
5.4.17-2136.335.4.el8uek.x86_64
Oct 15 11:51:15 kdumpctl[7997]: dracut: /lib/modules/
5.4.17-2136.335.4.el8uek.x86_64/modules.dep is missing. Did you run depmod?
Oct 15 11:51:15 dracut[8055]: /lib/modules/5.4.17-2136.335.4.el8uek.x86_64/
modules.dep is missing. Did you run depmod?
Oct 15 11:51:15 kdumpctl[6471]: kdump: mkdumpprd: failed to make kdump initrd
Oct 15 11:51:15 kdumpctl[6471]: kdump: Starting kdump: [FAILED]
Oct 15 11:51:15 systemd[1]: kdump.service: Main process exited, code=exited,
status=1/FAILURE
Oct 15 11:51:15 systemd[1]: kdump.service: Failed with result 'exit-code'.
Oct 15 11:51:15 systemd[1]: Failed to start Crash recovery kernel arming.

```

## Command Details

```
# odacli update-server
```

## Hardware Models

All Oracle Database Appliance hardware models

## Workaround

Restart the kdump service:

```

# systemctl restart kdump

# systemctl status kdump -l
kdump.service - Crash recovery kernel arming
   Loaded: loaded (/usr/lib/systemd/system/kdump.service; enabled; vendor
   preset: enabled)
   Active: active (exited) since Sat 2024-10-19 09:34:23 IST; 8s ago
     Process: 2028 ExecStart=/usr/bin/kdumpctl start (code=exited, status=0/
   SUCCESS)
    Main PID: 2028 (code=exited, status=0/SUCCESS)

Oct 19 09:34:21 dracut[2762]: rd.lvm.lv=VolGroupSys/LogVolRoot
Oct 19 09:34:21 dracut[2762]: rd.md.uuid=1e7140f4:2f5386a9:3093dd8d:ee3b9b29
Oct 19 09:34:22 dracut[2762]: *** Install squash loader ***

```

```
Oct 19 09:34:22 dracut[2762]: *** Squashing the files inside the initramfs ***
Oct 19 09:34:23 dracut[2762]: *** Squashing the files inside the initramfs
done ***
Oct 19 09:34:23 dracut[2762]: *** Creating image file '/boot/
initramfs-5.4.17-2136.335.4.el8uek.x86_64kdump.img' ***
Oct 19 09:34:23 dracut[2762]: *** Creating initramfs image file '/boot/
initramfs-5.4.17-2136.335.4.el8uek.x86_64kdump.img' done ***
Oct 19 09:34:23 kdumpctl[2104]: kdump: kexec: loaded kdump kernel
Oct 19 09:34:23 kdumpctl[2104]: kdump: Starting kdump: [OK]
Oct 19 09:34:23 systemd[1]: Started Crash recovery kernel arming.
```

### Bug Number

This issue is tracked with Oracle bug 36998253.

## Error in server patching

When patching the server on Oracle Database Appliance, an error may be encountered.

### Problem Description

When patching the server on Oracle Database Appliance, and the DCS agent loads, the scheduler service may fail to start and an error message may be displayed.

### Failure Message

The `dcs-agent.log` file displays the following error message:

```
-----
2024-07-29 14:24:30,351 WARN [backgroundjob-zookeeper-pool-7-thread-2] []
o.j.s.JobZooKeeper: JobRunr encountered a problematic exception. Please
create a bug report (if possible, provide the code to reproduce this and the
stacktrace) - Processing will continue.
java.lang.NullPointerException: null
    at
    org.jobrunr.server.zookeeper.tasks.ZooKeeperTask.pollIntervalInSecondsTimeBoxI
sAboutToPass(ZooKeeperTask.java:93)
    at
    org.jobrunr.server.zookeeper.tasks.ZooKeeperTask.getJobsToProcess(ZooKeeperTas
k.java:84)
    at
    org.jobrunr.server.zookeeper.tasks.ZooKeeperTask.processJobList(ZooKeeperTask.
java:57)
    at
    org.jobrunr.server.zookeeper.tasks.ProcessOrphanedJobsTask.runTask(ProcessOrph
anedJobsTask.java:29)
    at
    org.jobrunr.server.zookeeper.tasks.ZooKeeperTask.run(ZooKeeperTask.java:47)
    at
    org.jobrunr.server.JobZooKeeper.lambda$runMasterTasksIfCurrentServerIsMaster$
0(JobZooKeeper.java:76)
    at java.util.Arrays$ArrayList.forEach(Arrays.java:3880)
    at
    org.jobrunr.server.JobZooKeeper.runMasterTasksIfCurrentServerIsMaster(JobZooKe
eper.java:76)
```

```
at org.jobrunr.server.JobZooKeeper.run(JobZooKeeper.java:56)
```

### Command Details

```
# odacli update-server
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

1. Restart the DCS agent:

```
systemctl restart initdcsagent
```

2. Verify that the DCS agent is running:

```
odacli ping-agent
odacli list-jobs
odacli describe-component
```

### Bug Number

This issue is tracked with Oracle bug 36896020.

## Error in upgrading a database

When upgrading a database, an error may be encountered.

### Problem Description

When you create Oracle ASM databases, the RECO directory may not have been created on systems provisioned with the OAK stack. This directory is created when the first RECO record is written. After successfully upgrading these systems using Data Preserving Reprovisioning to Oracle Database Appliance release 19.15 or later, if you attempt to upgrade the database, an error message may be displayed.

### Failure Message

When the `odacli upgrade-database` command is run, the following error message is displayed:

```
# odacli upgrade-database -i 16288932-61c6-4a9b-beb0-4eb19d95b2bd -to
b969dd9b-f9cb-4e49-8e0d-575a0940d288
DCS-10001:Internal error encountered: dbStorage metadata not in place:
DCS-12013:Metadata validation error encountered: dbStorage metadata missing
Location info for database database_unique_name..
```

### Command Details

```
# odacli upgrade-database
```

## Hardware Models

All Oracle Database Appliance X6-2HA and X5-2 hardware models

### Workaround

1. Verify that the `odacli list-dbstorages` command displays `null` for the redo location for the database that reported the error. For example, the following output displays a null or empty value for the database unique name `F`.

```
# odacli list-dbstorages
```

ID	Destination Location	Total	Used	Type	DBUnique Name	Status
					Available	
...						
...						
...						
198678d9-c7c7-4e74-9bd6-004485b07c14				ASM	F	CONFIGURED
DATA	+DATA/F	4.89 TB	1.67 GB	4.89		
TB						
REDO	+REDO/F	183.09 GB	3.05 GB	180.04		
GB						
RECO		8.51 TB				
...						
...						
...						

In the above output, the RECO record has a null value.

2. Manually create the RECO directory for this database. If the database unique name is `dbuniq`, then run the `asmcmd` command as the `grid` user.

```
asmcmd
```

3. Run the `mkdir` command.

```
asmcmd> mkdir +RECO/dbuniq
```

4. Verify that the `odacli list-dbstorages` command output does not display a null or empty value for the database.
5. Rerun the `odacli upgrade-database` command.

### Bug Number

This issue is tracked with Oracle bug 34923078.

## Error in database patching

When patching a database on Oracle Database Appliance, an error may be encountered.

### Problem Description

When applying the datapatch during patching of database on Oracle Database Appliance, an error message may be displayed.

### Failure Message

When the `odacli update-database` command is run, the following error message is displayed:

```
Failed to execute sqlpatch for database ...
```

### Command Details

```
# odacli update-database
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

1. Run the following SQL\*Plus command:

```
alter system set nls_sort='BINARY' SCOPE=SPFILE;
```

2. Restart the database using `srvctl` command.
3. Retry applying the datapatch with `dbhome/OPatch/datapatch -verbose -db dbUniqueName`.

### Bug Number

This issue is tracked with Oracle bug 35060742.

## Error in server patching

When patching the Oracle Database Appliance server, an error may be encountered.

### Problem Description

When you run the `odacli upgrade-server` command, an error may be encountered in stopping Oracle Clusterware due to failure in unmounting the `/opt/oracle/oak/pkgrepos/orapks/clones` file system.

### Command Details

```
# odacli upgrade-server
```

### Hardware Models

All Oracle Database Appliance hardware models

**Workaround**

Restart the NFS server and run the `odacli upgrade-server` command again.

**Bug Number**

This issue is tracked with Oracle bug 38255201.

## Component version not updated after patching

After patching the Oracle Database Appliance server, the `odacli describe-component` command does not display the correct Intel Model 0x1528 Ethernet Controller version, if the current version is 8000047B or 8000047C.

**Hardware Models**

All Oracle Database Appliance hardware models

**Workaround**

Manually update the Ethernet controllers to 00005DD or 800005DE using the `fwupdate` command.

This issue is tracked with Oracle bug 34402352.

## Error in server patching

When patching Oracle Database Appliance which already has STIG V1R2 deployed, an error may be encountered.

On an Oracle Database Appliance deployment with release earlier than 19.28, if the Security Technical Implementation Guidelines (STIG) V1R2 is already deployed, then when you patch to 19.28 or earlier, and run the command `odacli update-server -f version`, an error may be displayed.

**Hardware Models**

All Oracle Database Appliance hardware models

**Workaround**

The STIG V1R2 rule OL7-00-040420 tries to change the permission of the file `/etc/ssh/ssh_host_rsa_key` from '640' to '600' which causes the error. During patching, run the command `chmod 600 /etc/ssh/ssh_host_rsa_key` command on both nodes.

This issue is tracked with Oracle bug 33168598.

## AHF error in prepatch report for the update-dbhome command

When you patch server to Oracle Database Appliance release 19.28, the `odacli update-dbhome` command may fail.

The following error message is displayed in the pre-patch report:

Verify the Alternate Archive Destination is Configured to archive	Failed	AHF-4940: One or more log archive destination and alternate log
---	--------	--

Prevent Database Hangs  
recommended

destination settings are not as

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Follow these steps:

1. Run the `odacli update-dbhome` command with the `-f` option.

```
/opt/oracle/dcs/bin/odacli update-dbhome --dbhomeid 7c67c5b4-  
f585-4ba9-865f-c719c63c0a6e -v 19.28.0.0.0 -f
```

This issue is tracked with Oracle bug 33144170.

## Errors when running ORAchk or the odacli create-prepatchreport command

When you run ORAchk or the `odacli create-prepatchreport` command, an error is encountered.

The following error messages may be seen:

```
One or more log archive destination and alternate log archive destination  
settings are not as recommended  
Software home check failed
```

### Hardware Models

Oracle Database Appliance hardware models bare metal deployments

### Workaround

Run the `odacli update-dbhome`, `odacli create-prepatchreport`, `odacli update-server` commands with the `-sko` option. For example:

```
odacli update-dbhome -j -v 19.28.0.0.0 -i dbhome_id -sko
```

This issue is tracked with Oracle bugs 30931017, 31631618, and 31921112.

## Error in patching prechecks report

The patching prechecks report may display an error.

The following error message may be displayed:

```
Failure in the pre-patch report caused by "AHF-5190: operating system boot  
device order is not configured as recommended"
```

### Hardware Models

Oracle Database Appliance X-7 hardware models

### Workaround

Run the `odacli update-server` or `odacli update-dbhome` command with the `-f` option.

This issue is tracked with Oracle bug 33631256.

## Error message displayed even when patching Oracle Database Appliance is successful

Although patching of Oracle Database Appliance was successful, an error message may be displayed.

The following error is seen when running the `odacli update-dcscomponents` command:

```
# time odacli update-dcscomponents -v 19.28.0.0.0
^[[ADCS-10008:Failed to update DCScomponents: 19.28.0.0.0
Internal error while patching the DCS components :
DCS-10231:Cannot proceed. Pre-checks for update-dcscomponents failed. Refer
to /opt/oracle/dcs/log/-dcscomponentsPreCheckReport.log on node 1 for
details.
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

This is a timing issue with setting up the SSH equivalence.

Run the `odacli update-dcscomponents` command again and the operation completes successfully.

This issue is tracked with Oracle bug 32553519.

## Server status not set to Normal when patching

When patching Oracle Database Appliance, an error is encountered.

When patching the appliance, the `odacli update-server` command fails with the following error:

```
DCS-10001:Internal error encountered: Server upgrade state is not NORMAL
node_name
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

1. Run the command:

```
Grid_home/bin/cluvfy stage -post crsinst -collect cluster -gi_upgrade -n
all
```

2. Ignore the following two warnings:

```
Verifying OCR Integrity ...WARNING  
PRVG-6017 : OCR backup is located in the same disk group "+DATA" as OCR.
```

```
Verifying Single Client Access Name (SCAN) ...WARNING  
RVG-11368 : A SCAN is recommended to resolve to "3" or more IP
```

3. Run the command again till the output displays only the two warnings above. The status of Oracle Custerware status should be `Normal` again.
4. You can verify the status with the command:

```
Grid_home/bin/crsctl query crs activeversion -f
```

This issue is tracked with Oracle bug 30099090.

## Patching of M.2 drives not supported

Patching of M.2 drives (local disks SSDSCKJB48 and SSDSCKJB480G7) is not supported.

These drives are displayed when you run the `odacli describe-component` command.  
Patching of neither of the two known versions 0112 and 0121 of the M.2 disk is supported.

### Hardware Models

Oracle Database Appliance bare metal deployments

### Workaround

None

This issue is tracked with Oracle bug 30249232.

## Known Issues When Deploying Oracle Database Appliance

Understand the known issues when provisioning or deploying Oracle Database Appliance.

- [Error in creating database home](#)  
When creating a database home on Oracle Database Appliance, an error may be encountered.
- [Error in creating a database on DB system](#)  
When creating a database on DB system, an error may be encountered.
- [Error in creating prepatch report](#)  
When creating a prepatch report on Oracle Database Appliance, an error may be encountered.
- [Error in creating DB system](#)  
When creating a DB system, an error may be encountered.
- [Error in creating database](#)  
When creating a database on Oracle Database Appliance, an error may be encountered.
- [Error in Oracle Data Guard operation after modifying the Oracle ASM port](#)  
When running the `odacli modify-asmport` command on Oracle Database Appliance configured with Oracle Data Guard, an error may be encountered.

- [Error in database creation on multi-user access enabled system](#)  
When creating a database on multi-user access enabled system on Oracle Database Appliance, an error may be encountered.
- [Error in configuring Oracle ASR](#)  
When configuring Oracle ASR, an error may be encountered when registering Oracle ASR Manager due to an issue while contacting the transport server.
- [Error in creating database](#)  
When creating a database on Oracle Database Appliance, an error may be encountered.
- [Error in creating two DB systems](#)  
When creating two DB systems concurrently in two different Oracle ASM disk groups, an error is encountered.
- [Error in adding JBOD](#)  
When you add a second JBOD to your Oracle Database Appliance deployment on which a DB system is running, an error is encountered.
- [Error in provisioning appliance after running cleanup.pl](#)  
Errors encountered in provisioning appliance after running `cleanup.pl`.
- [Error encountered after running cleanup.pl](#)  
Errors encountered in running `odacli` commands after running `cleanup.pl`.
- [Errors in clone database operation](#)  
Clone database operation fails due to errors.

## Error in creating database home

When creating a database home on Oracle Database Appliance, an error may be encountered.

### Problem Description

When provisioning the database home, you run the `odacli create-dbhome` or `odacli create-prepatchreport` command, an error may be encountered due to a temporary lock of the `/u01/app/oraInventory/` directory.

### Failure Message

When you run the `odacli create-prepatchreport` command, the following error message may be displayed:

```
DCS-10267 - failed to run the patch precheck with Oracle FPP for Oracle home  
ID dbhome_ID For input string: "dbhome_name"
```

When you run the `odacli create-dbhome` command, the following error message may be displayed:

```
DCS-10001:Internal error encountered: Failed to run create dbhome  
dbhome_name : null
```

### Command Details

```
# odacli create-dbhome  
# odacli create-prepatchreport
```

**Hardware Models**

All Oracle Database Appliance hardware models

**Workaround**

Delete the partially created atabase home using the `odacli delete-dbhome` command and run the `odacli create-prepatchreport` or `odacli create-dbhome` command again.

**Bug Number**

This issue is tracked with Oracle bug 38143200.

## Error in creating a database on DB system

When creating a database on DB system, an error may be encountered.

**Problem Description**

When you create a database on a DB system on Oracle Database Appliance, an error may be encountered due to the flash cache option.

**Failure Message**

```
DCS-10045:Validation error encountered: Cannot enable flash cache for
database testflex.
```

**Command Details**

```
odacli create-database --dbname testflex --dbRedundancy mirror --dbhomeid
65862398-672b-4dc0-86d9-67fd91d04737 --enableFlashCache
```

**Hardware Models**

All Oracle Database Appliance hardware models

**Workaround**

Flash cache option is not supported on DB systems. For bare metal systems, flash cache option is supported when storage is high capacity, that is, storage has HDD disks, storage type is Oracle ACFS, and database type is OLTP, and data destination is DATA disk group.

**Bug Number**

This issue is tracked with Oracle bug 38285415.

## Error in creating prepatch report

When creating a prepatch report on Oracle Database Appliance, an error may be encountered.

**Problem Description**

When you run the `odacli create-prepatchreport` command, an error may be encountered.

**Failure Message**

When you run the `odacli create-prepatchreport` command, the following error message may be displayed:

```
DCS-10012 - Input parameter 'version' cannot be empty.
```

**Command Details**

```
# odacli create-prepatchreport
```

**Hardware Models**

All Oracle Database Appliance hardware models

**Workaround**

Delete the DB systems that are not in the `CONFIGURED` state and run the command again.

**Bug Number**

This issue is tracked with Oracle bug 38288325.

## Error in creating DB system

When creating a DB system, an error may be encountered.

**Problem Description**

When you create a DB system on Oracle Database Appliance, the following error may be encountered:

```
DCS-10001:THE CONNECTION IS CLOSED
```

This error may occur when the bare metal system is provisioned with NTP configured, or there is a time difference between bare metal system and the standard NTP server, or the DB system is created after NTP is configured.

**Failure Message**

```
[DB System nl creation] - DCS-10001:Internal error encountered: Job  
'Provision DB System 'nl'' (f91fd1db-78ec-452d-bcdb-975947849370) failed.
```

**Command Details**

```
odacli create-dbsystem
```

**Hardware Models**

All Oracle Database Appliance hardware models

**Workaround**

Provision the bare metal system without configuring NTP.

If there is a time difference between the bare metal system and the standard NTP server, then add several minutes to the current date.

Enable chrony.

1. Before enabling chrony, add or update the chrony configuration as follows:

```
-----  
# cat /etc/chrony.conf  
server 10.246.6.36 iburst  
driftfile /var/lib/chrony/drift  
makestep 1.0 -1  
rtcsync  
logdir /var/log/chrony  
-----
```

2. Run the systemctl command to enable and start chronyd service:

```
date;  
systemctl enable chronyd  
systemctl start chronyd  
systemctl status chronyd  
sleep 10;  
date;
```

3. Create DB system with NTP configured.

### Bug Number

This issue is tracked with Oracle bug 37166091.

## Error in creating database

When creating a database on Oracle Database Appliance, an error may be encountered.

### Problem Description

When creating a database on Oracle Database Appliance, the operation may fail due to Oracle ASM disks not being detected.

### Failure Message

When you run the `odacli create-database` command, the following error message may be displayed:

```
[jobid-01869f4e-5f45-4f52-9973-6d39771ef86e] - [FATAL] [DBT-05801] There are  
no ASM disk groups detected.  
[jobid-01869f4e-5f45-4f52-9973-6d39771ef86e] - CAUSE: ASM may not be  
configured, or ASM disk groups are not created yet.  
[jobid-01869f4e-5f45-4f52-9973-6d39771ef86e] - ACTION: Create ASM disk  
groups, or change the storage location to File System.
```

### Command Details

```
# odacli create-database run by customized user whose name is only one-  
character long
```

### Task Level Failure Message

Check for kfod failure in DBCA trace file:

```
INFO: [2025-07-28 14:21:24.794 IST][main][StatusControl.showMessage:56]
Checking if ASM is configured

[main] [ 2025-07-28 14:21:24.795 IST ] [KfodUtil.kfodOutput:382] /u01/app/
23.9.0.25/grid/bin/kfod
[main] [ 2025-07-28 14:21:24.795 IST ] [KfodUtil.kfodOutput:382] nohdr=TRUE
[main] [ 2025-07-28 14:21:24.795 IST ] [KfodUtil.kfodOutput:382] OP=GROUPS
[main] [ 2025-07-28 14:21:24.795 IST ] [KfodUtil.kfodOutput:382] status=true
[main] [ 2025-07-28 14:21:24.795 IST ] [KfodUtil.kfodOutput:382]
asmcompatibility=true dbcompatibility=true
[main] [ 2025-07-28 14:21:24.795 IST ]
[OsUtilsBase.execProgInheritAddEnvNReturnOutput:2265] API
execProgInheritAddEnvReturnOutput invoked
[main] [ 2025-07-28 14:21:25.887 IST ]
[OsUtilsBase.execProgInheritAddEnvNReturnOutput:2271] Exec prog return code:
1
[main] [ 2025-07-28 14:21:25.887 IST ] [KfodUtil.kfodOutput:393] Kfod result
KFOD-00300: OCI error [-1] [OCI error] [-1]
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

In a multi-user access enabled system, ensure that the user name has atleast two characters.

### Bug Number

This issue is tracked with Oracle bug 38259329.

## Error in Oracle Data Guard operation after modifying the Oracle ASM port

When running the `odacli modify-asmport` command on Oracle Database Appliance configured with Oracle Data Guard, an error may be encountered.

### Problem Description

If you run the `odacli modify-asmport` command on an appliance configured with Oracle Data Guard that uses `MAX PROTECTION` mode, then this could cause a disruption in primary site due to the standby Oracle Clusterware being restarted as part of the Oracle ASM port change.

### Failure Message

The following error message may be displayed in the alert logs for the database on the primary host:

```
ORA-16072: a minimum of one standby database destination is required
```

Followed by the message:

```
terminating the instance due to ORA error 16072
```

### Task Level Failure Message

The job may fail at the Stop CRS on DB System(s) step. The complete details of the error are displayed in the Message section of the command output.

### Command Details

```
# odacli modify-asmport
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Start the database instance on the primary host.

### Bug Number

This issue is tracked with Oracle bug 36931905.

## Error in database creation on multi-user access enabled system

When creating a database on multi-user access enabled system on Oracle Database Appliance, an error may be encountered.

### Problem Description

When you create a database on a multi-user access enabled system, an error message may be displayed.

### Failure Message

When the user name of database owner contains both lowercase and uppercase letters, the error message may be as follows:

```
[jobid-74f31148-ebe0-4507-9296-b9ad4ca7e03b] - [FATAL] Error in
Process: /u01/app/KvEl6/product/19.0.0.0/dbhome_2/bin/orapwd
[jobid-74f31148-ebe0-4507-9296-b9ad4ca7e03b] - Enter password for SYS:
[jobid-74f31148-ebe0-4507-9296-b9ad4ca7e03b] - OPW-00010: Could not
create the password file.
[jobid-74f31148-ebe0-4507-9296-b9ad4ca7e03b] - ORA-00600: internal error
code, arguments: [kfzpCreate02], [0], [], [], [], [], [], [], [], [], []
[jobid-74f31148-ebe0-4507-9296-b9ad4ca7e03b] - ORA-15260: permission
denied on ASM disk group
[jobid-74f31148-ebe0-4507-9296-b9ad4ca7e03b] - ORA-06512: at
"SYS.X$DBMS_DISKGROUP", line 679
[jobid-74f31148-ebe0-4507-9296-b9ad4ca7e03b] - ORA-06512: at line 2
```

When the user name of database owner begins with number digit, the error message may be as follows:

```
PRCZ-4001 : failed to execute command "/u01/app/6RXNI/product/19.0.0.0/
dbhome_15//bin/dbca" using the privileged execution plugin "odaexec" on nodes
"scaoda901c7n1" within 5,000 seconds
PRCZ-2103 : Failed to execute command "/u01/app/6RXNI/product/19.0.0.0/
dbhome_15//bin/dbca" on node "scaoda901c7n1" as user "6RXNI". Detailed error:
[FATAL] [DBT-05801] There are no ASM disk groups detected.
  CAUSE: ASM may not be configured, or ASM disk groups are not created yet.
  ACTION: Create ASM disk groups, or change the storage location to File
System.
[FATAL] [DBT-05801] There are no ASM disk groups detected.
  CAUSE: ASM may not be configured, or ASM disk groups are not created yet.
  ACTION: Create ASM disk groups, or change the storage location to File
System.
```

### Command Details

```
# odacli create-database
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Do not start custom user name with number digit or have mixed-case letters in the custom user name.

### Bug Number

This issue is tracked with Oracle bug 36878796.

## Error in configuring Oracle ASR

When configuring Oracle ASR, an error may be encountered when registering Oracle ASR Manager due to an issue while contacting the transport server.

### Failure Message

The following error message is displayed:

```
DCS-10045:Validation error encountered: Registration failed : Please check
the agent logs for details.
```

### Command Details

```
# odacli configure-asr
```

### Hardware Models

All Oracle Database Appliance hardware models

**Workaround**

Retry configuring Oracle ASR using the `odacli configure-asr` command.

**Bug Number**

This issue is tracked with Oracle bug 36363437.

## Error in creating database

When creating a database on Oracle Database Appliance, an error may be encountered.

**Problem Description**

When creating a database on Oracle Database Appliance, the operation may fail after the `createDatabaseByRHP` task. However, the `odacli list-databases` command displays the status as CONFIGURED for the failed database in the job results.

**Failure Message**

When you run the `odacli create-database` command, the following error message is displayed:

```
DCS-10001:Internal error encountered: Failed to clear all listeners from database
```

**Command Details**

```
# odacli create-database
```

**Hardware Models**

All Oracle Database Appliance hardware models

**Workaround**

Check the job description of the `odacli create-database` command using the `odacli describe-job` command. Fix the issue for the task failure in the `odacli create-database` command. Delete the database with the command `odacli delete-database -n db_name` and retry the `odacli create-database` command.

**Bug Number**

This issue is tracked with Oracle bug 34709091.

## Error in creating two DB systems

When creating two DB systems concurrently in two different Oracle ASM disk groups, an error is encountered.

When attempting to start the DB systems, the following error message is displayed:

```
CRS-2672: Attempting to start 'vm_name.kvm' on 'oda_server'  
CRS-5017: The resource action "vm_name.kvm start" encountered the following error:
```

```
CRS-29200: The libvirt virtualization library encountered the following
error:
Timed out during operation: cannot acquire state change lock (held by
monitor=remoteDispatchDomainCreate)
. For details refer to "(:CLSN00107:)" in
"/u01/app/grid/diag/crs/<oda_server>/crs/trace/crsd_orarootagent_root.trc".
CRS-2674: Start of 'vm_name.kvm' on 'oda_server' failed
CRS-2679: Attempting to clean 'vm_name.kvm' on 'oda_server'
CRS-2681: Clean of 'vm_name.kvm' on 'oda_server' succeeded
CRS-4000: Command Start failed, or completed with errors.
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Do not create two DB systems concurrently. Instead, complete the creation of one DB system and then create the other.

This issue is tracked with Oracle bug 33275630.

## Error in adding JBOD

When you add a second JBOD to your Oracle Database Appliance deployment on which a DB system is running, an error is encountered.

The following error message is displayed:

```
ORA-15333: disk is not visible on client instance
```

### Hardware Models

All Oracle Database Appliance hardware models bare metal and dbsystem

### Workaround

Shut down dbsystem before adding the second JBOD.

```
systemctl restart initdcsagent
```

This issue is tracked with Oracle bug 32586762.

## Error in provisioning appliance after running cleanup.pl

Errors encountered in provisioning appliance after running cleanup.pl.

After running cleanup.pl, provisioning the appliance fails because of missing Oracle Grid Infrastructure image (IMGGI191100). The following error message is displayed:

```
DCS-10042:User oda-cliadmin cannot be authorized.
```

### Hardware Models

All Oracle Database Appliance hardware models for bare metal deployments

**Workaround**

After running `cleanup.pl`, and before provisioning the appliance, update the repository as follows:

```
# odacli update-repository -f /**gi**
```

This issue is tracked with Oracle bug 32707387.

## Error encountered after running `cleanup.pl`

Errors encountered in running `odacli` commands after running `cleanup.pl`.

After running `cleanup.pl`, when you try to use `odacli` commands, the following error is encountered:

```
DCS-10042:User oda-cliadmin cannot be authorized.
```

**Hardware Models**

All Oracle Database Appliance hardware models for bare metal deployments

**Workaround**

Run the following commands to set up the credentials for the user `oda-cliadmin` on the agent wallet:

```
# rm -rf /opt/oracle/dcs/conf/.authconfig
# /opt/oracle/dcs/bin/setupAgentAuth.sh
```

This issue is tracked with Oracle bug 29038717.

## Errors in clone database operation

Clone database operation fails due to errors.

If the source database is single-instance or Oracle RAC One Node, or running on the remote node, the clone database operation fails, because the paths are not created correctly in the control file.

Clone database operation may also fail with errors if the source database creation time stamp is too close to the clone operation (at least within 60 minutes).

**Hardware Models**

All Oracle Database Appliance high-availability hardware models for bare metal deployments

**Workaround**

Create the clone database from the source database instance that is running on the same node from which the clone database creation is triggered.

For Oracle Database 12c and later, synchronize the source database before the clone operation, by running the command:

```
SQL> alter system checkpoint;
```

This issue is tracked with Oracle bugs 29002563, 29002004, 29001906, 29001855, 29001631, 28995153, 28986643, 30309971, and 30228362.

## Known Issues When Managing Oracle Database Appliance

Understand the known issues when managing or administering Oracle Database Appliance.

- [Error in configuring Oracle Data Guard](#)  
When configuring Oracle Data Guard on Oracle Database Appliance, an error may be encountered.
- [Error in interconnect network](#)  
DCS agent may not be able to run jobs because of an interconnect network issue.
- [Error in changing DB system shape](#)  
When changing the DB system shape on Oracle Database Appliance, an error may be encountered.
- [Error in configuring multiple standby databases on Oracle Data Guard](#)  
When configuring multiple standby databases for Oracle Data Guard on Oracle Database Appliance, an error may be encountered.
- [Error in upgrading Oracle Data Guard](#)  
When upgrading Oracle Data Guard, an error may be encountered.
- [Error in deconfiguring Oracle Data Guard](#)  
When deconfiguring multiple standby databases for Oracle Data Guard on Oracle Database Appliance, an error may be encountered.
- [Error in creation of Oracle Key Vault TDE-enabled database](#)  
When creating an Oracle Key Vault TDE-enabled database on Oracle Database Appliance, an error may be encountered.
- [Error in deleting a TDE-enabled database](#)  
When deleting a TDE-enabled database on Oracle Database Appliance, an error may be encountered.
- [Error in deleting database home](#)  
When deleting a database home on Oracle Database Appliance, an error may be encountered.
- [Error in configuring Oracle Data Guard](#)  
When configuring Oracle Data Guard on Oracle Database Appliance, an error may be encountered.
- [Error in cleaning up a deployment](#)  
When cleaning up a Oracle Database Appliance, an error is encountered.
- [Error in display of file log path](#)  
File log paths are not displayed correctly on the console but all the logs that were generated for a job have actually logged the correct paths.
- [Error in the enable apply process after upgrading databases](#)  
When running the enable apply process after upgrading databases in an Oracle Data Guard deployment, an error is encountered.

- [Error in updating Role after Oracle Data Guard operations](#)  
When performing operations with Oracle Data Guard on Oracle Database Appliance, an error is encountered in updating the Role.
- [Inconsistency in ORAchK summary and details report page](#)  
ORACHk report summary on the Browser User Interface may show different counts of Critical, Failed, and Warning issues than the report detail page.
- [The odaeraser tool does not work if oakd is running in non-cluster mode](#)  
After cleaning up the deployment, the Secure Eraser tool does not work if oakd is running in non-cluster mode.

## Error in configuring Oracle Data Guard

When configuring Oracle Data Guard on Oracle Database Appliance, an error may be encountered.

### Problem Description

When you configure Oracle Data Guard on an Oracle Database Appliance for Oracle Database 23ai database with Release Update 23.8, the operation may fail because of missing `tnsnames.ora` file.

### Failure Message

When the `odacli configure-dataguard` command is run, the following error message is displayed:

```
DCS-10003:File '/u01/app/oracle/product/23.0.0.0/dbhome_1/network/admin/tnsnames.ora' does not exist
```

### Command Details

```
odacli configure-dataguard
```

### Hardware Models

All Oracle Database Appliance hardware models high-availability deployments

### Workaround

Create the `tnsnames.ora` file in the location `DBHOME/network/admin/tnsnames.ora` of the database that has this issue, and add a TNS entry for it.

For example, add a database with database unique name `testdb` on the host `testhost` as follows:

```
cat /u01/app/oracle/product/23.0.0.0/dbhome_1/network/admin/tnsnames.ora
testdb=
(DESCRIPTION=
  (ADDRESS = (PROTOCOL = TCP)(HOST = testhost)(PORT = 1521))
  (CONNECT_DATA =
    (SERVER = DEDICATED)
    (SERVICE_NAME = testdb.example)
  )
)
```

**Bug Number**

This issue is tracked with Oracle bug 38132893.

## Error in interconnect network

DCS agent may not be able to run jobs because of an interconnect network issue.

**Problem Description**

When you run the `odacli ping-agent` command, an error may be encountered.

**Failure message**

```
DCS-10033:Service DCS agent is down.
```

**Command Details**

```
# odacli ping-agent
```

**Hardware Models**

All Oracle Database Appliance hardware models with high-availability

**Workaround**

Do the following:

1. Validate that the issue is due to interconnect not working. From the first node, run the command:

```
# arping -I icbond0 xx.xx.xx.xx -c 10
```

The output is similar to the following:

```
ARPING xx.xx.xx.xx from xx.xx.xx.xx icbond0
Sent 10 probes (10 broadcast(s))
Received 0 response(s)
```

2. On both nodes, modify the `/etc/sysconfig/network-scripts/ifcfg-icbond0` file to add `arp_interval=100` to `BONDING_OPTS`. The update is as follows:

```
BONDING_OPTS="mode=active-backup miimon=100 primary=plp1 arp_interval=100"
```

3. On both nodes, restart the network:

```
# systemctl restart network
```

4. On both nodes, restart the agent and wait for a few minutes:

```
# systemctl restart initdcsagent
```

**Bug Number**

This issue is tracked with Oracle bug 37611921.

## Error in changing DB system shape

When changing the DB system shape on Oracle Database Appliance, an error may be encountered.

**Problem Description**

On Oracle Database Appliance where the bare metal system is on Oracle Database Appliance release 19.26 or later, but the DB system is on Oracle Database Appliance release 19.25 or earlier, and the DB system shape is changed, then an error is encountered at the task: Modify the database shape.

Oracle Database Appliance release 19.26 and later introduced the nwfilter feature to the Oracle ASM network. When the DB system is on an earlier Oracle Database Appliance release, this feature is not supported, and hence an error is caused.

**Failure Message**

When you run the `odacli update-server` command, the following error message may be displayed on the DB system:

```
The remote host xx.xx.xx.xx is not reachable
```

**Command Details**

```
# odacli create-prepatchreport
```

**Hardware Models**

All Oracle Database Appliance hardware models

**Workaround**

Before changing the DB system shape, patch the DB system to Oracle Database Appliance release 19.26 or later.

**Bug Number**

This issue is tracked with Oracle bug 38275277.

## Error in configuring multiple standby databases on Oracle Data Guard

When configuring multiple standby databases for Oracle Data Guard on Oracle Database Appliance, an error may be encountered.

**Problem Description**

When you configure Oracle Data Guard for multiple standby databases, that is, two standby, the operation fails at the step `Update Data Guard status (Existing standby site)` but Oracle Data Guard is configured successfully with no issue. The command `DGMGRL> SHOW`

CONFIGURATION; shows success status for all standby databases. The command `odacli list-dataguardstatus` on all sites shows correct Oracle Data Guard information.

### Failure Message

The following error message is displayed:

```
DCS-10001:Internal error encountered: Unable to update dg config
```

The `dcs-agent.log` shows the temporary error:

```
"Error: ORA-16532: Oracle Data Guard broker configuration does not exist."
```

### Hardware Models

All Oracle Database Appliance hardware models high-availability deployments

### Workaround

Ignore the error. Oracle Data Guard was actually configured successfully.

### Bug Number

This issue is tracked with Oracle bug 37780488.

## Error in upgrading Oracle Data Guard

When upgrading Oracle Data Guard, an error may be encountered.

### Problem Description

If you configured Oracle Data Guard on a multi-user access enabled Oracle Database Appliance release 19.19 system, as `odaadmin` user, then this Oracle Data Guard configuration may not display when you run the `odacli list-dataguardstatus` command. If you upgrade this system to Oracle Database Appliance release 19.23 using Data Preserving Reprovisioning, then the Validate Database Service presence step in the the `create-preupgradereport` precheck may fail for the Oracle Data Guard database.

The following error message is displayed:

```
One or more pre-checks failed for [DB]
```

### Command Details

```
# odacli create-preupgradereport
```

```
# odacli describe-preupgradereport
```

### Task Level Failure message

```
"The following services [TDGlyn_ro, TDGlyn_rw, Y6Z_ro, Y6Z_rw] created on  
database  
'TDGlyn' can result in a failure in 'detach-node'
```

### Hardware Models

All Oracle Database Appliance hardware models X9-2, X8-2, and X7-2

### Workaround

For each service listed, do the following:

1. Stop the service reported:

```
srvctl stop service -d db_unique_name -service service_name
```

2. Remove the service:

```
srvctl remove service -d db_unique_name -service service_name
```

### Bug Number

This issue is tracked with Oracle bug 36610040.

## Error in deconfiguring Oracle Data Guard

When deconfiguring multiple standby databases for Oracle Data Guard on Oracle Database Appliance, an error may be encountered.

### Problem Description

If you specify incorrect primary site address for the "Standby site address" details when deconfiguring Oracle Data Guard, then the operation fails at the step `Delete Dataguard Status(Standby site)`.

### Failure Message

The following error message is displayed:

```
DCS-10001:Internal error encountered: Error creating job 'Delete Dataguard
Status(Standby site)':
com.oracle.pic.commons.client.exceptions.RestClientException:
DCS-10000:Resource dgConfig with ID xxx is not found
```

### Hardware Models

All Oracle Database Appliance hardware models high-availability deployments

### Workaround

One the standby site, run the command `DEVMODE=true odacli delete-dataguardstatus -i dataguard_status_id` to remove the Oracle Data Guard status metadata. Run the command `odacli list-dataguardstatus` to confirm removal.

### Bug Number

This issue is tracked with Oracle bug 37782833.

## Error in creation of Oracle Key Vault TDE-enabled database

When creating an Oracle Key Vault TDE-enabled database on Oracle Database Appliance, an error may be encountered.

### Problem Description

Creation of Oracle Key Vault TDE database on an Oracle Key Vault server whose version is earlier than the version of the existing Oracle Key Vault PKCS library `/opt/oracle/extapi/64/hsm/oracle/1.0.0/liborapkcs.so` on the system may fail.

### Failure Message

```
DCS-10164:Failed to configure TDE: Failed to set TDE Master Encryption key:
ERROR at line 1:
ORA-28353: failed to open wallet
```

### Command Details

```
# odacli create-database -n db_name -t -kt OKV -ocp
absolute_path_to_okvclient.jar
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Remove the later version of Oracle Key Vault PKCS library `/opt/oracle/extapi/64/hsm/oracle/1.0.0/liborapkcs.so` and retry the operation.

### Bug Number

This issue is tracked with Oracle bug 38175259.

## Error in deleting a TDE-enabled database

When deleting a TDE-enabled database on Oracle Database Appliance, an error may be encountered.

### Problem Description

When you delete a TDE-enabled database that uses Oracle Key Vault release 21.8 to store TDE keys, then an error message may be displayed during the OKV delete task.

### Failure Message

```
DCS-10001:Internal error encountered: Failed to delete Wallet <wallet_name> :
okv.log.0 (Permission denied)
{
  "result" : "Failure",
  "message" : "Insufficient privileges on wallet"
}.
```

### Command Details

```
# odacli delete-database -n db_name
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Follow these steps:

1. Log into as the Oracle Key Vault administrator to the Oracle Key Vault server where the Oracle Key Vault wallet is present.
2. Navigate to the **Keys & Wallets** tab.
3. Click the edit icon for the wallet that you want to delete.
4. In the Select Endpoint/User Group section, select the Type as **Users** from the drop down list.
5. Select the user that owns the Oracle Key Vault wallet.
6. In the Select Access Level section, select **Read and Modify**, and then **Manage Wallet**.
7. Click **Save**.
8. Delete the database.

### Bug Number

This issue is tracked with Oracle bug 36640379.

## Error in deleting database home

When deleting a database home on Oracle Database Appliance, an error may be encountered.

### Problem Description

When you delete a database home, the database home is not deleted completely. The subfolders and files exist in the corresponding database home location and the database home entry exists in the `/u01/app/oraInventory/ContentsXML/inventory.xml` file.

### Failure Message

When the `odacli update-database` command is run, the following error message is displayed:

```
Failed to execute sqlpatch for database ...
```

### Command Details

```
# odacli delete-dbhome
```

### Hardware Models

All Oracle Database Appliance hardware models

**Workaround**

Before you run the `odacli delete-dbhome` command, confirm that the `wOraDBversion_homeidx` exists in the `/opt/oracle/rhp/RHPCheckpoints/` location on the same node where you run the command.

**Bug Number**

This issue is tracked with Oracle bug 36864228.

## Error in configuring Oracle Data Guard

When configuring Oracle Data Guard on Oracle Database Appliance, an error may be encountered.

**Problem Description**

When you configure Oracle Data Guard on the second node of the standby system on an Oracle Database Appliance high-availability deployment, the operation may fail at step `Configure Standby database (Standby site)` in the task `Reset Db sizing and hidden parameters for ODA best practice`.

**Command Details**

```
odacli configure-dataguard
```

**Hardware Models**

All Oracle Database Appliance hardware models high-availability deployments

**Workaround**

Run `odacli configure-dataguard` on the first node of the standby system in the high-availability deployment

**Bug Number**

This issue is tracked with Oracle bug 33401667.

## Error in cleaning up a deployment

When cleaning up a Oracle Database Appliance, an error is encountered.

During cleanup, shutdown of Clusterware fails because the NFS export service uses Oracle ACFS-based clones repository.

**Hardware Models**

All Oracle Database Appliance hardware models with DB systems

**Workaround**

Follow these steps:

1. Stop the NFS service on both nodes:

```
service nfs stop
```

2. Clean up the bare metal system. See the *Oracle Database Appliance Deployment and User's Guide* for your hardware model for the steps.

This issue is tracked with Oracle bug 33289742.

## Error in display of file log path

File log paths are not displayed correctly on the console but all the logs that were generated for a job have actually logged the correct paths.

### Hardware Models

All Oracle Database Appliance hardware models with virtualized platform

### Workaround

None.

This issue is tracked with Oracle bug 33580574.

## Error in the enable apply process after upgrading databases

When running the enable apply process after upgrading databases in an Oracle Data Guard deployment, an error is encountered.

The following error message is displayed:

```
Error: ORA-16664: unable to receive the result from a member
```

### Hardware Models

All Oracle Database Appliance hardware models

### Workaround

Follow these steps:

1. Restart standby database in upgrade mode:

```
srvctl stop database -d <db_unique_name>  
Run PL/SQL command: STARTUP UPGRADE;
```

2. Continue the enable apply process and wait for log apply process to refresh.
3. After some time, check the Data Guard status with the DGMGRL command:

```
SHOW CONFIGURATION;
```

This issue is tracked with Oracle bug 32864100.

## Error in updating Role after Oracle Data Guard operations

When performing operations with Oracle Data Guard on Oracle Database Appliance, an error is encountered in updating the Role.

The `dbRole` component described in the output of the `odacli describe-database` command is not updated after Oracle Data Guard switchover, failover, and reinstate operations on Oracle Database Appliance.

### Hardware Models

All Oracle Database Appliance hardware models with Oracle Data Guard configuration

### Workaround

Run `odacli update-registry -n db --force/-f` to update the database metadata. After the job completes, run the `odacli describe-database` command and verify that `dbRole` is updated.

This issue is tracked with Oracle bug 31378202.

## Inconsistency in ORAchk summary and details report page

ORAchk report summary on the Browser User Interface may show different counts of Critical, Failed, and Warning issues than the report detail page.

### Hardware Models

Oracle Database Appliance hardware models bare metal deployments

### Workaround

Ignore counts of Critical, Failed, and Warning issues in the ORAchk report summary on the Browser User Interface. Check the report detail page.

This issue is tracked with Oracle bug 30676674.

## The odaeraser tool does not work if oakd is running in non-cluster mode

After cleaning up the deployment, the Secure Eraser tool does not work if `oakd` is running in non-cluster mode.

### Hardware Models

All Oracle Database Appliance Hardware bare metal systems

### Workaround

After cleanup of the deployment, `oakd` is started in the non-cluster mode, and it cannot be stopped using "`odaadmcli stop oak`" command. In such a case, if the Secure Erase tool is run, then the `odaeraser` command fails.

Use the command `odaadmcli shutdown oak` to stop `oakd`.

This issue is tracked with Oracle bug 28547433.