Oracle® Communications

Cloud Native Core, Security Edge Protection Proxy Troubleshooting Guide

Release 24.1.0
F93947-02
May 2024

ORACLE

Oracle Communications Cloud Native Core, Security Edge Protection Proxy Troubleshooting Guide, Release 24.1.0

F93947-02

Contents

My Oracle Support

My Oracle Support (https://support.oracle.com) is your initial point of contact for all product support and training needs. A representative at Customer Access Support can assist you with My Oracle Support registration.

Call the Customer Access Support main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at http://www.oracle.com/us/support/contact/index.html. When calling, make the selections in the sequence shown below on the Support telephone menu:

- For Technical issues such as creating a new Service Request (SR), select **1**.
- For Non-technical issues such as registration or assistance with My Oracle Support, select **2**.
- For Hardware, Networking and Solaris Operating System Support, select **3**.

You are connected to a live agent who can assist you with My Oracle Support registration and opening a support ticket.

My Oracle Support is available 24 hours a day, 7 days a week, 365 days a year.

Acronyms

The following table provides information about the acronyms and the terminologies used in the document.

Table Acronyms and Terminologies

Acronym	Description
CRD	Custom Resource Definition
CNE	Cloud Native Environment
CSEPP	Consumer Security Edge Protection Proxy
DNS	Domain Name System
DD	Data Director
EGW	Egress Gateway
FQDN	Fully Qualified Domain Name
Hosted SEPP	Hosted SEPP functionality provides selective routing in Roaming Hub Mode
IGW	Ingress Gateway
IPX	Internetwork Packet Exchange
K8s	Kubernetes
Local PLMN	PLMN managed by Local SEPP
Local SEPP	SEPP in Local PLMN
MNO	Mobile Network Operator
NDB	Network Database
NF	Network Function
Network Function	A functional building block within a network infrastructure, which has well defined external interfaces and well defined functional behavior. In practical terms, a network function is often a network node or physical appliance.
NF Consumer	A generic way to refer to an NF which consumes services provided by another NF. Example: An AMF acts as a Consumer NF that consumes AMPolicy services provided by the PCF.
NF Instance	A specific instance of a network function type.
NF Producer or NF Provider	A generic way to refer to an NF which provides services that can be consumed by another NF. Example: A PCF acts as a Producer NF that provides AMPolicy Services to the AMF.
NRF	Network Repository Function
OHC	Oracle Help Center
OSDC	Oracle Software Delivery Cloud
PDB	PodDisruptionBudget
PLMN	Public Land Mobile Network
PSEPP	Producer Security Edge Protection Proxy
Remote PLMN	PLMN managed by Remote SEPP
Remote SEPP	SEPP in Remote PLMN
Remote SEPP Set	Set of Remote SEPPs to allow alternate routing across Remote SEPPs
REST API	Representational State Transfer Application Programming Interface

Table (Cont.) Acronyms and Terminologies

Acronym	Description
Roaming Hub	Roaming Hub is the deployment mode of SEPP. Roaming Hub is used as an intermediate proxy. Each SEPP connects to the Roaming Hub which further connect to another SEPP. All the Remote SEPPs can talk with each other through roaming hub.
Scaling	Ability to dynamically extend or reduce resources granted to the Virtual Network Function (VNF) as needed. This includes scaling out and in or scaling up and down.
SEPP	Security Edge Protection Proxy
SOR	Steering Of Roaming
SVC	Service
TLS	Transport Layer Security
TH	Topology Hiding
TUH	Topology Unhiding

What's New in This Guide

This section introduces the documentation updates for Release 24.1.x.

Release 24.1.0 - F93947-02, May 2024

Added the troubleshooting scenario related to the IllegalReferenceCount Exception Occurence in Logs of Ingress and Egress Gateways in the Troubleshooting SEPP section.

Release 24.1.0 - F93947-01, April 2024

- Restructured the troubleshooting scenarios into generic troubleshooting scenarios and feature-specific troubleshooting scenarios.
- Added the troubleshooting scenarios related to the Support for TLS 1.3 feature in the Troubleshooting SEPP section.
- Added the troubleshooting scenario related to the SEPP Deployment on OCI in the Troubleshooting SEPP section.
- Added the following alerts in the SEPP Alerts section for Support for TLS 1.3 feature:
  - SEPPConnectionFailurePLMNIGWAlert
  - SEPPConnectionFailureN32IGWAlert
  - SEPPX509CertificateExpiryAlertMinor
  - SEPPX509CertificateExpiryAlertMajor
  - SEPPX509CertificateExpiryAlertCritical

1 Introduction

This document provides information about troubleshooting Oracle Communications Security Edge Protection Proxy (SEPP).

1.1 Overview

Security Edge Protection Proxy (SEPP) is a key component of the 5G Service Based Architecture. It is a proxy Network Function (NF) which is used for the secured communication for inter Public Land Mobile Network (PLMN) messages.

For more information about the SEPP architecture, see *Oracle Communications Cloud Native Core, Security Edge Protection Proxy User Guide*.

SEPP can be deployed, upgraded, and rolled back using Continuous Delivery Control Server (CDCS) or Command Line Interface (CLI) procedures as described in *Oracle Communications Cloud Native Core Security Edge Protection Proxy Installation, Upgrade, and Fault Recovery Guide*. CDCS provides continuous delivery functionality for multi site Cloud Native Core (CNC) installations. For more information about CDCS, see *Oracle Communications Cloud Native Core, Continuous Delivery Control Server User Guide*.

The user can install either SEPP or Roaming Hub/Hosted SEPP.

> **Note**
>
> The performance and capacity of the SEPP system may vary based on the call model, Feature/Interface configuration, and underlying CNE and hardware environment.

1.1.1 Reference

Following are the reference documents:

- *Oracle Communications Cloud Native Core, Cloud Native Environment Installation, Upgrade, and Fault Recovery Guide*
- *Oracle Communications Cloud Native Core, cnDBTier User Guide*
- *Oracle Communications Cloud Native Core, cnDBTier Installation, Upgrade, and Fault Recovery Guide*
- *Oracle Communications Cloud Native Core, Data Collector User Guide*
- *Oracle Communications Cloud Native Core, Security Edge Protection Proxy (SEPP) User Guide*
- *Oracle Communications Cloud Native Core, Security Edge Protection Proxy (SEPP) REST Specification Guide*

2
Logs

This chapter explains the process to retrieve the logs and status that can be used for effective troubleshooting.

2.1 Log Levels

Logs register system events along with their date and time of occurrence. They also provide important details about a chain of events that could have led to an error or problem.

A log level helps in defining the severity level of a log message. For OCSEPP, the log level of a microservice can be set to any one of the following valid values:

- **TRACE:** A log level that describes events, as a step by step execution of code. This can be ignored during the standard operation, but may be useful during extended debugging sessions.
- **DEBUG:** A log level used for events during software debugging when more granular information is needed.
- **INFO:** A standard log level indicating that something has happened, an application has entered a certain state, etc.
- **WARN:** A log level indicates that something unexpected has happened in the application, a problem, or a situation that might disturb one of the processes. But this does not mean that the application has failed. The WARN level should be used in situations that are unexpected, but the code can continue to work.
- **ERROR:** A log level that should be used when an application hits an issue preventing one or more functionalities from functioning.

Using this information, the logs can be filtered based on the system requirements. For instance, if you want to filter the critical information about your system from the informational log messages, set a filter to view messages with only WARN log level in Kibana.

2.2 Collecting Logs

This section describes the steps to collect logs from PODs and containers. Perform the following steps:

1. Run the following command to get the PODs details:

   ```
   $ kubectl -n <namespace_name> get pods
   ```

2. Collect the logs from the specific pods or containers:
   From the pod:

   ```
   $ kubectl logs <podname> -n <namespace>
   ```

From the container:

```
$ kubectl logs <podname> -c <container name> -n <namespace>
```

Example:

From the pod:

```
$ kubectl logs ocsepp-release-xxxxxxxxxx-xxxxx -n seppsvc
```

From the container:

```
$ kubectl logs ocsepp-release-n32-egress-gateway-xxxxx -c n32-egress-
gateway -n
        seppsvc
```

3. Store the log in a file using the following command:

```
$ kubectl logs <podname> -n <namespace>  > <filename>
```

Example:

```
$ kubectl logs ocsepp-release-xxxxxxxxxx-xxxxx -n seppsvc > logs.txt
```

4. (Optional) You can also use the following commands for the log stream with file redirection starting with last 100 lines of log:

```
$ kubectl logs <podname> -n <namespace> -f --tail <number of lines> >
<filename>
```

Example:

```
$ kubectl logs ocsepp-release-xxxxxxxxxx-xxxxx -n seppsvc -f --tail 100 >
logs.txt
```

For more information on kubectl commands, see Kubernetes website.

2.3 Using Logs

This section explains the logs you need to look at, to handle different SEPP debugging issues.

For more information on how to collect the logs, see *Oracle Communication Cloud Native Core Data Collector Guide*.

This section provides log level attribute details for the following services:

- config-mgr-svc
- cn32c-svc
- pn32c-svc
- cn32f-svc
- pn32f-svc

- nrf-client-nfmanagement
- nrf-client-nfdiscovery
- app-info
- perf-info
- config-server
- n32-ingress-gateway
- n32-egress-gateway
- plmn-ingress-gateway
- plmn-egress-gateway
- nf-mediation

Sample Logs

Sample log statement config-mgr-svc :

```
{"instant":
{"epochSecond":1636703617,"nanoOfSecond":449636327},"thread":"XNIO-1
task-4","level":"DEBUG","loggerName":"org.springframework.web.servlet.Dispatch
erServlet","message":"Completed 200
OK","endOfBatch":false,"loggerFqcn":"org.apache.commons.logging.LogAdapter$Log
4jLog","threadId":40,"threadPriority":5,"ts":"21-11-12
07:53:449.037+0000","instanceType":"prod","processId":"1","ocLogId":"$
{ctx:ocLogId}","vendor":"oracle"}
```

Sample log statement cn32c-svc :

```
{"instant":{"epochSecond":1636456524,"nanoOfSecond":315917989},"thread":"sepp-
cn32c-
thread-2","level":"DEBUG","loggerName":"com.oracle.cgbu.cne.ocsepp.client.Http
2Client","message":"Http2 Client trying to connect with URL: http://ocsepp-
release-config-mgr-svc:9090/cn32c/Handshake-
success","endOfBatch":false,"loggerFqcn":"org.apache.logging.log4j.spi.Abstrac
tLogger","threadId":27,"threadPriority":5,"ts":"21-11-09
11:15:315.024+0000","instanceType":"prod","processId":"1","ocLogId":"$
{ctx:ocLogId}","vendor":"oracle"}
```

Sample log statement pn32c-svc :

```
{"instant":
{"epochSecond":1636455735,"nanoOfSecond":301984153},"thread":"main","level":"I
NFO","loggerName":"com.oracle.cgbu.cne.ocsepp.pn32c.Pn32cApplication","message
":"Starting Pn32cApplication using Java 16.0.1 on ocsepp-release-pn32c-
svc-7fb7d866c6-sczjg with PID 1(/ocsepp-pn32c-svc.jar started by seppuser
in /)","endOfBatch":false,"loggerFqcn":"org.apache.commons.logging.LogAdapter$
Log4jLog","threadId":1,"threadPriority":5,"ts":"21-11-09
11:02:301.015+0000","instanceType":"prod","processId":"1","ocLogId":"$
{ctx:ocLogId}","vendor":"oracle"}
```

Sample log statement cn32f-svc:


```
{"instant":
{"epochSecond":1636457129,"nanoOfSecond":526138937},"thread":"main","level":"I
NFO","loggerName":"com.oracle.cgbu.cne.ocsepp.cn32f.Cn32fApplication","message
":"Starting Cn32fApplication using Java 16.0.1 on ocsepp-release-cn32f-
svc-9b8c6d7c6-dgmqv with PID 1 (/ocsepp-cn32f-svc.jar started by seppuser
in /)","endOfBatch":false,"loggerFqcn":"org.apache.commons.logging.LogAdapter$
Log4jLog","threadId":1,"threadPriority":5,"ts":"21-11-09
11:25:526.029+0000","instanceType":"prod","processId":"1","ocLogId":"$
{ctx:ocLogId}","vendor":"oracle"}
```


Sample log statement pn32f-svc :


```
{"instant":
{"epochSecond":1636457721,"nanoOfSecond":692849682},"thread":"main","level":"I
NFO","loggerName":"com.oracle.cgbu.cne.ocsepp.pn32f.Pn32fApplication","message
":"Starting Pn32fApplication using Java 16.0.1 on ocsepp-release-pn32f-
svc-85b4b9fd9d-gzp6h with PID 1 (/ocsepp-pn32f-svc.jar started by seppuser
in /)","endOfBatch":false,"loggerFqcn":"org.apache.commons.logging.LogAdapter$
Log4jLog","threadId":1,"threadPriority":5,"ts":"21-11-09
11:35:692.021+0000","instanceType":"prod","processId":"1","ocLogId":"$
{ctx:ocLogId}","vendor":"oracle"}
```


Sample log statement - nrf-client-nfmanagement


```
{"instant":
{"epochSecond":1653141225,"nanoOfSecond":57167090},"thread":"taskScheduler-2",
"level":"WARN","loggerName":"com.oracle.cgbu.cnc.nrf.NRFManagement","message":
"NfServices is not present
inNfProfile.","endOfBatch":false,"loggerFqcn":"org.apache.logging.slf4j.Log4jL
ogger","threadId":27,"threadPriority":5,"source":
{"class":"com.oracle.cgbu.cnc.nrf.NRFManagement","method":"setPerformance","fi
le":"NRFManagement.java","line":1758},"messageTimestamp":"2022-05-21T13:53:45.
057+0000"}
```


Sample log statement - nrf-client-nfdiscovery


```
{"instant":
{"epochSecond":1653141021,"nanoOfSecond":819399951},"thread":"main","level":"W
ARN","loggerName":"com.oracle.cgbu.cnc.nrf.util.NrfClientProperties","message"
:"getHttpsProxyPort():Invalid
httpsProxyPort","endOfBatch":false,"loggerFqcn":"org.apache.logging.slf4j.Log4
jLogger","threadId":1,"threadPriority":5,"source":
{"class":"com.oracle.cgbu.cnc.nrf.util.NrfClientProperties","method":"getHttps
ProxyPort","file":"NrfClientProperties.java","line":260},"messageTimestamp":"2
022-05-21T13:50:21.819+0000"}
```


Sample log statement - app-info


```
{"name": "gunicorn.access", "message": "::ffff:10.244.1.106 - - [21/May/
2022:13:54:29 +0000] \"GET /status/category/sepp HTTP/1.1\" 200 7 \"-\"
\"okhttp/3.14.9\"", "level": "INFO", "filename": "glogging.py", "lineno":
```

```
349, "module": "glogging", "func": "access", "thread": "MainThread",
"messageTimestamp": "2022-05-21T13:54:29.385+0000"}Sample log statement -
perf-info
```

Sample log statement - perf-info

```
{"name": "stat_helper", "message": "Failed to reach prometheus", "level":
"ERROR", "filename": "stat_helper.py", "lineno": 106, "module":
"stat_helper","func": "get_db_param", "thread": "MainThread",
"messageTimestamp":"2022-05-21T13:57:39.639+0000"}
```

Sample log statement - config-server

```
{"instant":
{"epochSecond":1653140996,"nanoOfSecond":895472496},"thread":"main","level":"I
NFO","loggerName":"ocpm.cne.common.metrics.cgroup.CgroupMetricsHelper","messag
e":"Creating cgroup metric
finder","endOfBatch":false,"loggerFqcn":"org.apache.logging.slf4j.Log4jLogger"
,"threadId":1,"threadPriority":5,"messageTimestamp":"2022-05-21T13:49:56.895+0
000"}
```

Sample log statement- nf-mediation

```
{"instant":{"epochSecond":1660282861,"nanoOfSecond":184032848},"thread":"nf-
mediation-
thread-16","level":"RULE_TRAIL","loggerName":"com.oracle.cgbu.ocmediation.rule
engine.DroolsRuleEngine","message":"Rule Execution
Started","endOfBatch":false,"loggerFqcn":"org.apache.logging.log4j.spi.Abstrac
tLogger","threadId":43,"threadPriority":5,"ts":"22-08-12
05:41:184.001+0000","namespace":"psepp","node_name":"slave2","pod":"ocsepp-
release-nf-mediation-74bd4dc799-
d9ks2","instanceType":"prod","processId":"1","ocLogId":"1660282860545_289_ocse
pp-release-n32-ingress-gateway-6b744d6b8f-z5qqq","vendor":"oracle"}
```

Log Attribute Details for n32f, n32c, and config-mgr-svc

Table 2-1 Log Attribute Details for n32f, n32c, and config-mgr-svc

Log Attribute	Details	Sample Value	Data Type
instant	Epoch time. It is the group of two values epochSecond and nanoOfSecond	{"epochSecond":1604655402,"nanoOfSecond":946649000}	Object
thread	Logging Thread Name	"reactor-http-epoll-2"	String
level	Log Level of the log printed	"DEBUG"	String
loggerName	Class or module which printed the log	"com.oracle.cgbu.cne.ocsepp.pn32f.iointerface.Pn32fSeppAsyncIbInterface"	String
message	Message related to the log providing brief details. Indicates that no NFProfiles found for mentioned search query	"{LoggingRequestDecorator::getBody() Query target-nf-type=AUSF&requester-nf-type=SEPP}"	String

Table 2-1 (Cont.) Log Attribute Details for n32f, n32c, and config-mgr-svc

Log Attribute	Details	Sample Value	Data Type
endOfBatch	Log4j2 Internal Default from log4j2: false	false	Boolean
loggerFqcn	Log4j2 Internal Fully Qualified class name of logger module	org.apache.logging.log4j.spi.AbstractLogger	String
threadId	Thread Id generated internally by Log4j2	32	Integer
threadPriority	Thread Priority set internally by Log4j2	5	Integer
messageTimestamp	Timestamp of log from application container. Format: yyyy-MM-dd'T'HH:mm:ss.SSSZ Timestamp can be filtered using the following label :ts -> logs in containertimestamp -> logs on Kibana	"messageTimestamp":"2023-09-01T03:01:24.607+0000"	String
instanceType	Instance details. Example: dev, prod, qa. Note: Part of container logs but not in Kibana.	prod	String
processId	Process ID internally assigned. Note: Part of container logs but not in Kibana.	"1"	String
ocLogId	End to End Log Identifier across the OCSEPP microservices. Helps to correlate the logs across the microservices in OCSEPP application. Note: Part of container logs but not in Kibana.	${ctx:ocLogId}	String
vendor	Vendor Name	"oracle"	String

Sample Logs for Ingress Gateway

This section provides log level attribute details for following service:

- n32-ingress-gateway
- plmn-ingress-gateway

Sample log statement n32-ingress-gateway:

```
{"instant":
{"epochSecond":1643968884,"nanoOfSecond":549874972},"thread":"ingress-h2-
epoll-2","level":"DEBUG","loggerName":"org.springframework.cloud.gateway.handl
er.RoutePredicateHandlerMapping","message":"Route matched:
n32c2","endOfBatch":false,"loggerFqcn":"org.apache.commons.logging.LogAdapter$
Log4jLog","contextMap":{"ocLogId":"1643968884534_142_ocsepp-release-chandra-
n32-ingress-
gateway-6dfb6fc446-9phs6"},"threadId":142,"threadPriority":5,"messageTimestamp
":"2022-02-04T10:01:24.549+0000","ocLog      Id":"1643968884534_142_ocsepp-
```

release-chandra-n32-ingress-gateway-6dfb6fc446-9phs6","pod":"$
{ctx:hostname}","processId":"1","instanceType":"prod","ingressTxId":"$
{ctx:ingressTxId}"}^

Sample log statement plmn-ingress-gateway:

{"instant":
{"epochSecond":1643971167,"nanoOfSecond":783195870},"thread":"pool-11-
thread-6","level":"DEBUG","loggerName":"com.oracle.common.scheduler.ReloadConf
ig","message":"Config server URL: http://ocsepp-release-chandra-config-mgr-
svc:9090/config/igw/plmn/
22.2.2/1","endOfBatch":false,"loggerFqcn":"org.apache.logging.log4j.spi.Abstra
ctLogger","contextMap":
{},"threadId":79,"threadPriority":5,"messageTimestamp":"2022-02-04T10:39:27.78
3+0000","ocLogId":"${ctx:ocLogId}","pod":"$
{ctx:hostname}","processId":"1","instanceType":"prod","ingressTxId":"$
{ctx:ingressTxId}"}

Table 2-2 Log Attribute Details for Ingress Gateway

Log Attribute	Details	Sample Value	Data Type
thread	Logging Thread Name	"ingress-h2c-epoll-3"	String
level	Log Level of the log printed	"DEBUG"	String
loggerName	Class/Module which printed the log	"ocpm.cne.gateway.filters.PreGatewayFilter"	String
message	Message related to the log providing brief details. Indicates that the method PreGatewayFilter is being exited.	"Exiting PreGatewayFilter"	String
endOfBatch	Log4j2 Internal Default from log4j2: false	false	boolean
loggerFqcn	Log4j2 Internal Fully Qualified class name of logger module	org.apache.logging.log4j.spi.AbstractLogger	String
instant	Epoch timestamp It is group of two values epochSecond and nanoOfSecond	{"epochSecond":1604650229,"nanoOfSecond":4993000}	Object
contextMap	contents of log4j ThreadContext map	{"hostname":"ocsepp-ingressgateway-69f6544b8d-cdbgx","ingressTxId":"ingress-tx-1087436877","ocLogId":"1604650229002_72_ocsepp-ingressgateway-69f6544b8d-cdbgx"}	Object
threadId	Thread Id generated internally by Log4j2	72	Integer

Table 2-2 (Cont.) Log Attribute Details for Ingress Gateway

Log Attribute	Details	Sample Value	Data Type
threadPriority	Thread Priority set internally by Log4j2	5	Integer
messageTimestamp	Timestamp of log from application container. Format: yyyy-MM-dd'T'HH:mm:ss.SSSZ	"2020-11-06 08:10:29.004"	String
ocLogId	End to End Log Identifier across the OCSEPP microservices. Helps to correlate the logs across the microservices	"1604650229002_72_ocsepp-ingressgateway-69f6544b8d-cdbgx"	String
pod	Pod Name	"ocsepp-ingressgateway-69f6544b8d-cdbgx"	String
processId	Process ID internally assigned	"1"	String
instanceType	Instance type	"prod"	String
ingressTxId	Transaction id that is added to log4j ThreadContext map and is unique to every transaction	"ingress-tx-1087436877"	String

Egress Gateway

This section provides log level attribute details for following services:

- n32-egress-gateway
- plmn-egress-gateway

Sample log statement n32-egress-gateway:

```
{"instant":
{"epochSecond":1643968532,"nanoOfSecond":801113787},"thread":"scheduling-1","l
evel":"DEBUG","loggerName":"ocpm.cne.gateway.config.DynamicRouteConfiguration"
,"message":"Validated the following route sucessfully: RoutesConfiguration
[id=n32d, uri=https://ocsepp.com, order=81,
predicates=[PredicateDefinition{name='Path',
      args={pattern=/*/n32c-handshake/**}}], filters=null, metadata={},
httpRuriOnly=null,
      httpsTargetOnly=null,
sbiRoutingConfiguration=null]","endOfBatch":false,"loggerFqcn":"org.apache.log
ging.log4j.spi.AbstractLogger","contextMap":
{},"threadId":72,"threadPriority":5,"messageTimestamp":"2022-02-04T09:55:32.80
1+0000","ocLogId":"${ctx:ocLogId}","pod":"$
{ctx:hostname}","processId":"1","instanceType":"prod","egressTxId":"$
{ctx:egressTxId}"}
```

Sample log statement plmn-egress-gateway:

```
{"instant":
{"epochSecond":1643971148,"nanoOfSecond":705331370},"thread":"scheduling-1","l
evel":"INFO","loggerName":"com.oracle.common.metrics.ConfigClientMetrics","mes
sage":"Pegged ConfigClient Response metric with releaseVersion 22.2.2,
configVersion 1 and updated
      parameter
false","endOfBatch":false,"loggerFqcn":"org.apache.logging.log4j.spi.AbstractL
ogger","contextMap":
{},"threadId":72,"threadPriority":5,"messageTimestamp":"2022-02-04T10:39:08.70
5+0000","ocLogId":"${ctx:ocLogId}","pod":"$
{ctx:hostname}","processId":"1","instanceType":"prod","egressTxId":"$
{ctx:egressTxId}"}
```

Table 2-3 Log Attribute Details for Egress Gateway

Log Attribute	Details	Sample Value	Data Type
thread	Logging Thread Name	"main"	String
level	Log Level of the log printed	"DEBUG"	String
loggerName	Class/Module which printed the log	"ocpm.cne.gateway.config.DynamicRouteConfiguration"	String
message	Message related to the log providing brief details	"Property name: server.port and value: 8080"	String
endOfBatch	Log4j2 Internal Default from log4j2: false	false	boolean
loggerFqcn	Log4j2 Internal Fully Qualified class name of logger module	org.apache.logging.log4j.spi.AbstractLogger	String
instant	Epoch timestamp. It is group of two values epochSecond and nanoOfSecond	{"epochSecond":1604564777,"nanoOfSecond":135977000	Object
contextMap	Elements in log4j ThreadContext map	{}	Object
threadId	Thread Id generated internally by Log4j2	1	Integer
threadPriority	Thread Priority set internally by Log4j2	5	Integer
messageTimestamp	Timestamp of log from application container. Format: yyyy-MM-dd'T'HH:mm:ss.SSSZ	"2020-11-05 08:26:17.135"	String
ocLogId	End to End Log Identifier across the OCSEPP microservices. Helps to correlate the logs across the microservices in OCSEPP application	"1604650229002_72_ocsepp-ingressgateway-69f6544b8d-cdbgx"	String

Table 2-3 (Cont.) Log Attribute Details for Egress Gateway

Log Attribute	Details	Sample Value	Data Type
pod	Name of the egress pod	"ocsepp-egressgateway-69f6544b8d-cdbgx"	String
processId	Process ID internally assigned	"1"	String
instanceType	Instance type	"prod"	String
egressTxId	Transaction id that is added to log4j ThreadContext map and is unique to every transaction	"egress-tx-1087436877"	String

Nf-Mediation service

This section provides log level attribute details for mediation service:

Sample log statement mediation service:

```
{"instant":
{"epochSecond":1661413301,"nanoOfSecond":856094544},"thread":"Thread-0","level
":"RULE_TRAIL","loggerName":"com.oracle.cgbu.ocmediation.ruleengine.DroolsRule
Engine","message":"Mediation Rule files reloading
successful","endOfBatch":false,"loggerFqcn":"org.apache.logging.log4j.spi.Abst
ractLogger","threadId":15,"threadPriority":5,"ts":"22-08-25
07:41:856.041+0000","namespace":"gwnrf","node_name":"cnejac0106.jacvla.morrisv
ille.us.lab.oracle.com","pod":"ocsepp-release-seppsvc-nf-mediation-7679c47c77-
zbqd2","instanceType":"prod","processId":"1","ocLogId":"$
{ctx:ocLogId}","vendor":"oracle"}
```

Log Attribute Details for Nf-Mediation service

Table 2-4 Log Attribute Details for Nf-Mediation service

Log Attribute	Details	Sample Value	Data Type
instant	Epoch time. It is the group of two values epochSecond and nanoOfSecond	{"epochSecond":1604655402, "nanoOfSecond":946649000}	Object
thread	Logging Thread Name	" Thread-0"	String
level	Log Level of the log printed	"RULE_TRAIL"	String
loggerName	Class or module which printed the log	" com.oracle.cgbu.ocmediation.ruleengine.DroolsRuleEngine "	String
message	Message related to the log providing brief details.	"Mediation Rule files reloading successful"	String
endOfBatch	Log4j2 Internal Default from log4j2: false	false	Boolean

Table 2-4 (Cont.) Log Attribute Details for Nf-Mediation service

Log Attribute	Details	Sample Value	Data Type
loggerFqcn	Log4j2 Internal Fully Qualified class name of logger module	org.apache.logging.log4j.spi.AbstractLogger	String
threadId	Thread Id generated internally by Log4j2	15	Integer
threadPriority	Thread Priority set internally by Log4j2	5	Integer
namespace	Namespace for which log is generated	“gwnrf”	
node_name	Name of the worker node on which this pod is allocated	“cnejac0106.jacvla.morrisville.us.lab.oracle.com”	
pod	Name of the pod which generated these logs	“ocsepp-release-seppsvc-nf-mediation-7679c47c77-zbqd2”	
ts	Timestamp of log from application container. Format: yyyy-MM-dd'T'HH:mm:ss.SSSZ Timestamp can be filtered using the following label :ts -> logs in containertimestamp -> logs on Kibana	"ts":"22-02-04 03:49:162.039+0000"	String
instanceType	Instance details. Example: dev, prod, qa. Note: Part of container logs but not in Kibana.	prod	String
processId	Process ID internally assigned. Note: Part of container logs but not in Kibana.	"1"	String
ocLogId	End to End Log Identifier across the OCSEPP microservices. Helps to correlate the logs across the microservices in OCSEPP application. Note: Part of container logs but not in Kibana.	${ctx:ocLogId}	String
vendor	Vendor Name	"oracle"	String

Common Useful log attributes

The following log attributes are available only through Kibana. These attribute names are part of Kubernetes Labels which are added in SEPPs each POD.

Table 2-5 Common useful log attributes

Log Attribute	Details	Sample Value	Data Type
engVersion	Engineering version	"23.3.0"	String
mktgVersion	Marketing version	"23.3.0.0.0"	String
vendor	Vendor Name	"Oracle"	String

3
Troubleshooting SEPP

This section provides information to troubleshoot the common errors which can be encountered during the installation and upgrade of SEPP:

> **Note**
>
> kubectl commands might vary based on the platform deployment. Replace kubectl with Kubernetes environment-specific command line tool to configure Kubernetes resources through kube-api server. The instructions provided in this document are as per the Oracle Communications Cloud Native Environment (OCCNE) version of kube-api server.

> **Caution**
>
> User, computer and applications, and character encoding settings may cause an issue when copy-pasting commands or any content from PDF. PDF reader version also affects the copy-pasting functionality. It is recommended to verify the copy-pasted content, especially when hyphens or any special characters are part of the copied content.

3.1 Generic Troubleshooting Scenarios

The following are the generic troubleshooting scenarios:

3.1.1 Generic Checklist

Environment Verification

The following sections provide generic checklist for troubleshooting tips:

a. Deployment related tips

Perform the following checks before the deployment:

- Are OCSEPP deployment, pods, and services created, running, and available? .

  To check this, run the following command:

  ```
  # kubectl -n get deployments,pods,svc
  ```

Inspect the output and check the following columns:

- AVAILABLE of deployment
- READY, STATUS, and RESTARTS of pod

- PORT(S) of service

b. Is the correct image used and the correct environment variables set in the deployment?
To check this, run the following the command:

```
# kubectl -n <namespace> get deployment <deployment-name> -o yaml
```

c. Inspect the output, check the environment and image.

```
# kubectl -n seppsvc get deployment sepp-release-1-n32-egress-gateway -o yaml
```

d. Check if the microservices can access each other through REST interface.
To check this, run following command:

```
# kubectl -n <namespace> exec <pod name> -- curl <uri>
```

3.1.2 The environment is not working as expected

Problem:

The environment is not working as expected.

Solution:

1. Check if `kubectl` is installed and working as expected.
2. Check if `kubectl version` command works: This must display the versions of client and server.
3. Check if `$ kubectl create namespace test` command works.
4. Check if `kubectl delete namespace test` command works.
5. Check if Helm is installed and working as expected.
6. Check if helm version command works: This must display the versions of client and server.

3.1.3 Helm Install Failure

This section describes the various scenarios in which `helm install` command might fail.

Following are some of the scenarios:

- Incorrect Image name in ocsepp-custom-values files
- Docker registry is incorrectly configured
- Continuous Restart of Pods
- Custom Value File Parse Failure

> **Note**
>
> Helm validation is enabled by default for helm v3 and to disable it, customer have to delete values.schema.json file from their charts folder.

Incorrect Image name in ocsepp-custom-values.yaml files

Problem

`helm install` might fail if an incorrect image name is provided in the ocsepp-custom-values file.

Error Code or Error Message

When you run `kubectl get pods -n <ocsepp_namespace>`, the status of the pods might be *ImagePullBackOff* or *ErrImagePull*.

Solution

Perform the following steps to verify and correct the image name:

1. Edit ocsepp-custom-values file and provide release specific image name and tags.
2. Run `helm install` command.
3. Run `kubectl get pods -n <ocsepp_namespace>` to verify if the status of all the pods is running.

Docker registry is incorrectly configured

Problem

`helm install` might fail if docker registry is not configured in all primary and secondary nodes.

Error Code or Error Message

When you run `kubectl get pods -n <ocsepp_namespace>`, the status of the pods might be *ImagePullBackOff* or *ErrImagePull*.

Solution

Configure docker registry on all primary and secondary nodes.

For more information on configuring docker registry, see Oracle Communications Cloud Native Environment Installation Guide.

Continuous Restart of Pods

Problem

`helm install` might fail if the MySQL primary and secondary hosts are not be configured properly in ocsepp-custom-values.yaml.

Error Code or Error Message

When you run `kubectl get pods -n <ocsepp_namespace>`, the pods restart count increases continuously.

Solution

MySQL servers may not be configured properly. For more information about the MySQL server configurations, see the *SEPP Predeployment Configuration* section in *Cloud Native Security Edge Protection Proxy Installation Guide*.

Custom Value File Parse Failure

This section explains troubleshooting procedure in case of failure while parsing the custom values file.

Problem

Unable to parse the ocsepp-custom-values-x.x.x.yaml while running helm install.

Error Code or Error Message

Error: failed to parse ocsepp-custom-values-x.x.x.yaml: error converting YAML to JSON: yaml

Symptom

While creating the ocsepp-custom-values-x.x.x.yaml file, if the aforementioned error is received, it means that the file is not created properly. The tree structure may not have been followed and there may also be tab spaces in the file.

Solution

Following the procedure as mentioned:

1. Download the latest SEPP templates zip file from MOS.
2. Follow the steps mentioned in the *SEPP Predeployment Configuration* section in *Cloud Native Security Edge Protection Proxy Installation Guide*.

3.1.4 Kubernetes Node Failure

Problem

Kubernetes nodes goes down.

Error Code/Error Message

"NotReady" status is displayed against the Kubernetes node.

Symptom

On running the command `kubectl get nodes`, "NotReady" status is displayed.

Solution

Following is the procedure to identify the kubernetes nodes failure:

1. Run the following command to describe the node:

   ```
   kubectl describe node <kubernete_node_name>
   ```

2. Check the nodes utilization by running the following command:

   ```
   kubectl top nodes
   ```

3.1.5 SEPP Installation Verification

Problem: The SEPP installation is not successful.

Solution:

1. Verify if SEPP specific pods are working as expected by running the following command:

   ```
   kubectl get pods -o wide -n <ocsepp _namespace>
   ```

   Check whether all the pods are up and running.

Sample output:

```
NAME     TYPE           CLUSTER-IP     EXTERNAL-IP
PORT(S)                     AGE
ocsepp-release-appinfo-55b8d4f687-wqtgj                          1/1
Running   0     141m
ocsepp-release-cn32c-svc-64cd9c555c-ftd8z                        1/1
Running   0     113m
ocsepp-release-cn32f-svc-dd886fbcc-xr2z8                         1/1
Running   0     4m4s
ocsepp-release-config-mgr-svc-6c8ddf4c4f-lb4zj                   1/1
Running   0     141m
ocsepp-release-n32-egress-gateway-5b575bbf5f-z5bbx               2/2
Running   0     131m
ocsepp-release-n32-ingress-gateway-76874c967b-btp46              2/2
Running   0     131m
ocsepp-release-ocpm-config-65978858dc-t4t5k                      1/1
Running   0     141m
ocsepp-release-performance-67d76d9d58-llwmt                      1/1
Running   0     141m
ocsepp-release-plmn-egress-gateway-6dc4759cc7-wn6r8              2/2
Running   0     31m
ocsepp-release-plmn-ingress-gateway-56c9b45658-hfcxx             2/2
Running   0     131m
ocsepp-release-pn32c-svc-57774fdc4-2qpvx                         1/1
Running   0     141m
ocsepp-release-pn32f-svc-586cd87c7b-pxk6m                        1/1
Running   0     3m47s
ocsepp-release-sepp-nrf-client-nfdiscovery-65747884cd-qblqn      1/1
Running   0     141m
ocsepp-release-sepp-nrf-client-nfmanagement-5dd6ff98d6-cr7s7     1/1
Running   0     141m
ocsepp-release-nf-mediation-74bd4dc799-d9ks2                     1/1
Running   0     141m
```

2. If status of any pod is shown as `ImagePullBackOff` or `ErrImagePull`, then it can be due to:
   a. Incorrect ImageName provided in `ocsepp_custom_values_<versions>.yaml`.
      Then, double check the image name and tags in `ocsepp_custom_values_<versions>.yaml`.
   b. Docker registry is incorrectly configured.
      Then, check docker registry is properly configured in all master and worker nodes.
3. If RESTARTS count of the pods is continuously increasing, then it can happen due to the following reasons:
   a. MySQL primary and secondary hosts may not be configured properly in `ocsepp_custom_values_<versions>.yaml`
   b. MySQL servers may not be configured properly. For more information about the MySQL configuration, see the*SEPP Predeployment Configuration* section in *Cloud Native Core. Security Edge Protection Proxy Installation, Upgrade ,and Fault Recovery Guide*.

3.1.6 Debugging General CNE

Problem: The environment is not working as expected

Solution:

Run the command `kubectl get events -n <ocsepp_namespace>` to get all the events related to a particular namespace.

3.1.7 Collecting the SEPP Logs to Check the Error Scenarios

Problem: The error scenarios are checked by collecting the SEPP logs.

Solution:

Run the following commands to get the logs from SEPP specific pods:

1. Run the following command to get the pods details:

   ```
   $ kubectl -n get pods
   ```

2. Run the following command to collect the logs from the specific pods or containers:

   ```
   kubectl get pods -n <ocsepp_namespace>
   ```

3. Collect the logs from the pod and redirect to file by running `kubectl logs <pod_name> -n <ocsepp_namespace> > <Log File>`

Example:

```
kubectl logs - seppsvc-cn32f-svc-57cff5665c-skk41 -n seppsvc > seppsvc_logs1.log
```

3.1.8 Helm Error During the Rollback

Problem

The Helm rollback causes failure and displays the following error:

"Duplicate value: "cnc-metrics" && cannot patch"

Symptom

The error indicates that the Helm is not able to merge the current and rollback charts.

Solution

Run the helm rollback command again with `--force` to resolve the issue.

> **Note**
>
> If the rollback is to be performed using –force, take the backup of configmap data as the config map data can be cleaned by Helm.

3.1.9 Upgrade or Rollback Failure

When Security Edge Protection Proxy (SEPP) upgrade or rollback fails, perform the following procedure:

- Check the pre or post-upgrade or rollback hook logs in Kibana as applicable.
- Users can filter upgrade or rollback logs using the pod name filter

example: ocsepp-release-update-db

- Check the pod logs in Kibana to analyze the cause of failure.

After detecting the cause of failure, do the following:

For upgrade failure:

- If the cause of upgrade failure is database or network connectivity issue, contact your system administrator. When the issue is resolved, rerun the upgrade command.
- If the upgrade failure occurs during the preupgrade phase, resolve the issue, then perform a upgrade. Do not perform rollback because SEPP deployment remains in the source or older release.
- If the upgrade failure occurs during the postupgrade phase, for example, post upgrade hook failure due to target release pod not moving to ready state, then perform a rollback.

For rollback failure:

- If the cause of rollback failure is database or network connectivity issue, contact your system administrator. When the issue is resolved, rerun the rollback command.

If the issue persists, contact My Oracle Support.

3.1.10 Helm Test Failure

Following are the troubleshooting steps if helm test is not getting initiated:

1. Run the following command to get the cn32f-svc name:

   ```
   kubectl get svc -n namespace
   ```

   Example:

   ```
   kubectl get svc -n seppsvc
   ```

2. Add the following property under the global section in the custom-values.yaml file.

   ```
   .global.seppServiceAccountName = cn32f-svc name
   ```

3. Upgrade to the same app version using updated custom-values.yaml file for changes to be updated in the installation.
4. Run helm test.

3.1.11 Helm Rollback Failure with the Configmap with the Name not Found Error

Problem

Helm rollback results in failure and displays the following error:

Rollback "ocsepp" failed: no ConfigMap with the name "rss-ratelimit-map" found

Symptom

The above-mentioned error indicates that Helm is not able to merge current and rollback charts.

Solution

Run the Helm rollback again with **--force** to resolve the issue.

> **Note**
>
> If the rollback is to be performed using –force, take the backup of configmap data as the config map data can be cleaned by Helm.

3.1.12 Continuous Restart of coherence-svc Pods

Problem: `Helm install` might fail if the coherence-svc pod is restarting repeatedly.

When you run `kubectl get pods -n <ocsepp_namespace>`, the coherence-svc pods restart count increases continuously.

Solution: Delete the coherence-svc pod using `kubectl delete po -n <namespace> <coherence pod>` and the pod will be up and running.

3.1.13 IllegalReferenceCount Exception Occurence in Logs of Ingress and Egress Gateways

Problem: In some environments, there can be `IllegalReferenceCount` exception in the Ingress or Egress logs which results in an unexpected traffic drop. This is visible if the incoming traffic at Gateway is not equal to the outgoing traffic.

Solution:

1. Check the per second occurrence of `IlleagalReferenceCount` exception on the Gateway pods.
2. Update the following configurations in the Config Map of the affected Gateway:

```
nettyInboundExceptions:
  exceptions:
    - io.netty.util.IllegalReferenceCountException
  count: 1000 //Update this to a value less than the per second occurrence
  timePeriod: 1
```

This resets the HTTP2 connection when the count reaches the configured value for this exception within the given time period.

3.1.14 False Message while Doing the Helm Uninstall

Problem: The user gets the following false message while doing the Helm uninstall:

```
These resources were kept due to the resource policy:
[ConfigMap] egress-ratelimit-map
[ConfigMap] rss-ratelimit-map
release "ocsepp-release" uninstalled.
```

Solution:

Run the following command to reverify whether the SEPP uninstallation is successful and the config maps are deleted:

```
kubectl get cm -n <namespace>
```

Output:

```
[seppuser@thrust6-bastion-1 ~]$ kubectl get cm -n <namespace>
NAME                 DATA   AGE
istio-ca-root-cert   1      87m
kube-root-ca.crt     1      87m
[seppuser@thrust6-bastion-1 ~]$
```

> **Note**
>
> The listed output should not have 'egress-ratelimit-map' and ' rss-ratelimit-map'.

3.2 Feature Specific Troubleshooting Scenarios

The following are the feature specific troubleshooting scenarios:

3.2.1 Cat-2 Network ID Validation Feature

The following are the troubleshooting scenarios of Cat-2 Network ID Validation feature:

The incoming request is rejected at CN32F microservice

Problem:

Incoming request gets rejected with error code configured (406 - default error code) at CN32F microservice.

Solution:

1. Search for error code SEPP-CN32FSEPP-ERROR-0013 or SEPP-CN32FSEPP-ERROR-0014 in CN32F logs.
2. Verify if correct regex is configured under **Header** or **Body IE** tab under Cat 2 – Network ID Validation Section of **Security Countermeasure** tab under **SEPP**.
3. Verify whether PLMN ID sent in the headers is part of PLMN ID List based on the associated SEPP configured.

The incoming request is rejected at PN32F microservice

Problem:

Incoming request gets rejected with error code configured (406 - default error code) at PN32F microservice.

Solution:

1. Search for error code SEPP-PN32FSEPP-ERROR-0016 or SEPP-PN32FSEPP-ERROR-0017 in PN32F logs.
2. Verify if correct regex is configured under **Header** or **Body IE** tab under Cat 2 – Network ID Validation Section of **Security Countermeasure** tab under **SEPP**.
3. Verify whether PLMN ID sent in the headers is present in the PLMN ID List based on the associated SEPP configured.

Invalid PLMN ID in Header configurations

Problem:

Invalid PLMN ID in Header configurations is received on SEPP.

Solution:

1. Verify if correct regex is configured against the header identifier in Header Configuration.
2. If error is thrown from CN32F microservices, verify if MCC and MNC combination is present in the PLMN ID List based on the associated SEPP configurations.
3. If error is thrown from PN32F microservices, verify proper configurations PLMN ID list based on the associated SEPP configurations.

Invalid PLMN ID in body configurations

Problem:

Invalid PLMN ID in body configurations is received on SEPP.

Solution:

1. Verify if correct regex is configured against the body IE in Body IE Configuration.
2. If the error is from CN32F microservices, verify f MCC and MNC combination is present in the PLMN ID List based on associated SEPP configured.
3. If the error is from PN32F microservices, verify if MCC and MNC combination is present in the PLMN ID list based on associated SEPP configured.

3.2.2 Troubleshooting Steps for Cat-1 Service API Validation Feature

The incoming request is rejected at CN32F:

Problem: The incoming request is rejected with the configured status code (default status code is 406) at CN32F microservice.

Solution:

1. Search for error code SEPP-CN32FSEPP-ERROR-0012 in CN32F logs.
2. Verify whether the proper HTTP method and Resource URI combination is sent in the request in CN32F logs.
3. Check Allowed list name configured against Remote SEPP set.
4. Verify whether the proper Resource URI and HTTP method is configured in CNC Console GUI screen of *Service API Allowed List* for that particular Allowed list name under *Security Counter Measure* Section for N32 Egress Direction.
5. If user is configuring a new Resource URI, ensure to configure the proper regex.

3.2.3 Troubleshooting Steps for Overload Control Feature

Problem:

Incoming request does not get rejected with error code configured in onsole (429 - default error code) at N32 Ingress Gateway

Solution:

C

1. check if feature is enabled through API: `curl -XGET http://<config-server>:<port>/sepp/nf-common-component/v1/igw/n32/ocpolicymapping`
2. Check if correct policy applied through API: `curl -XGET http://<config-server>:port/sepp/nf-common-component/v1/igw/n32/ocpolicymapping`
3. Check the **svcName** parameter to verify whether the release name is correct or not for pn32f-svc.

Problem:

a) Feature is correctly configured and enabled via REST still request is not getting rejected with configured error code

Solution

1. Fetch the current load-level for N32 Ingress gateway using the following API:

   ```
   curl 'http://<release-name>-n32-ingress-gateway:80/igw/load-level?
   svcName=<relase-name>-pn32f-svc'--http2-prior-knowledge
   ```

2. If the above has output the "Normal" ,check CPU and Memory thresholds defined using the API :

   ```
   curl -XGET http://<config-server>:port/sepp/nf-common-component/v1/perf-
   info/overloadLevelThreshold
   ```

3. Check the CPU and Memory statistics from Grafana or Prometheus to check the current CPU and Memory usage.
4. Use the metrics cgroup_cpu_nanoseconds and cgroup_memory_bytes for the service mapped.
5. Either of the metrics values should reach the "onsetvalue" for a particular threshold level (defined in step 2) to be applied and feature to run.

b)If the API mentioned in step 1 for case (a) returns following error:

```
{"type":null,"title":"Service
          Unavailable","status":503,"detail":"Load level
          for service ocsepp-release-pn32f-svc is not Configured at Ingress-
Gateway","instance":null,"cause":"Load level for service ocsepp-release-pn32f-
svc is not Configured at
          Ingress-Gateway","invalidParams":null}
```

Solution

1. Check custom-values.yaml used to deploy OCSEPP
2. In the Perf-info section , check the **tagNamespace** value
3. The above should be either "namespace" or "kubernetes_namespace" depending on the OCCNE version used.
4. Check the **configMap.prometheus** value - this should map to prometheus IP and port or service IP path used to access prometheus.
5. If any of the above have been incorrectly set , kindly change and re-deploy OCSEPP

c)If the API mentioned in step 1 for case (a) returns "Connection refused" error

Solution

1. Run the following:

   ```
   kubectl get svc -n <namespace> | grep n32-ingress-gateway
   ```

2. If the above does not have port 80 present in service , do the following:
3. In the custom-values.yaml , set the following parameter in the N32 Ingress gateway section : `enableIncomingHttp to true`
4. Re-deploy OCSEPP or upgrade the N32-Ingress-gateway service.
5. verify if port 80 if enabled using step 1.

3.2.4 Troubleshooting Steps for Rate Limiting Feature

Problem

Request not getting rejected with configured code.

Solution

1. Check **rateLimiting.enabled** must be set to True.
2. Check **globalIngressRateLimiting.enabled** must be set to True.
3. For Egress rate limiting, check **egressRateLimiting.enabled** must be set to True.

Problem

Request not getting rejected with configured error code.

Solution

1. In Ingress Gateway check for errorCodeProfiles in OCSEPP custom values.yaml file.
2. Check profile - name: ERR_1200
3. Change the error code from 503 to desired value.
4. Upgrade or re-deploy OCSEPP

3.2.5 Troubleshooting Steps for Message Feed Feature

Problem

Message Copy feature not copying JSON data to Data Director (DD).

Solution

1. Check whether the feature is enabled or not.
2. Check if **copyPayload** is set to false. If yes, set to **True.**
3. After re-deploying OCSEPP, verify if the data is copied at DD.

Problem

Message copy not copying data to DD as incorrect IP Port.

Solution

1. Check whether the feature is enabled or not.
2. Check whether the security enabled or not.
3. If security set to false, check whether `DD Unreachable<GW>` has been raised.
4. If yes , then **Kafka.bootstrapAddress** parameter must be set to correct listener IP and port
5. After re-deploying OCSEPP, verify whether data is copied at DD.

Problem

Message copy not copying data to DD as topic name incorrect.

Solution

1. Check whether the feature is enabled or not.
2. Check whether the security enabled or not.
3. If security set to false, check whether the `DDUnreachable<GW>` has been raised.
4. If not, check the **topicName** parameter. This topic should be created in DD so that data copied can be seen on DD.
5. After creating topic, verify if data is copied at DD.

Problem

Message copy not copying data to DD (security enabled) - case A.

Solution

1. Check whether the feature is enabled or not.

2. Check whether the security enabled or not.
3. If security set to true ,check whether the DDUnreachable<GW> has been raised
4. If yes, then **Kafka.bootstrapAddress** parameter must be set to correct listener IP and security port for DD.
5. After re-deploying OCSEPP, verify if data is copied at DD.

Problem

Message copy not copying data to DD (security enabled) - case B

Solution

1. Check whether the feature is enabled or not.
2. Check whether the security enabled or not.
3. If security set to true, check whether the DDUnreachable<GW> has been raised
4. If not , then check the security configurations for DD.
5. Check the following parameters:
   a. **userName**: must be the same as used to configure DD
   b. **password**: Check the secret name and Namespace details if correct.
6. After re-deploying OCSEPP, verify if data is copied at DD.

> **Note**
>
> All the values will be checked in custom-values.yaml as this is a HELM based feature.

3.2.6 Troubleshooting Steps for Hosted SEPP

Problem:

The feature is Enabled and Consumer Remote SEPP Set not found (Default error code = 400)

Error Code or Error Message

Consumer Remote SEPP Set not found

Solution:

1. Check whether the following error is displayed in logs. The error is displayed if Allowed P-RSS Validation is Enabled and No Consumer RSS is configured.

```
{"instant":
{"epochSecond":1668703429,"nanoOfSecond":698428472},"thread":"reactor-http-
epoll-4","level":"ERROR","loggerName":"com.oracle.cgbu.cne.ocsepp.cn32f.han
dler.Cn32fSeppHandler","message":"HostedSEPPException: Request not allowed
as source remote sepp set not found","contextMap":
{"ocLogId":"1668703429683_71_ocsepp-release-mohit-plmn-ingress-
gateway-7b86f4855c-
ph9xj"},"endOfBatch":true,"loggerFqcn":"org.apache.logging.log4j.spi.Abstra
ctLogger","threadId":15,"threadPriority":5,"instanceType":"prod","vendor":"
oracle","ts":"22-11-17
```

16:43:49.698+0000","processId":"1","ocLogId":"1668703429683_71_ocsepp-release-mohit-plmn-ingress-gateway-7b86f4855c-ph9xj"}

2. Verify if Consumer Remote SEPP Set is present on Hosted SEPP.

Problem:

The feature is Enabled and Destination Roaming Partner Set is null (Error code = 400) or Remote SEPP Set Not Found (Error code = 404).

Error Code or Error Message

Destination RPS is null

Solution:

1. Above error is displayed if Allowed P-RSS Validation is Enabled and No Producer Remote SEPP Set is configured.
2. Verify if the Producer Remote SEPP Set is present on Hosted SEPP.

Error Code or Error Message

destinationRPS not present

Problem:

The feature is Enabled and destination Roaming Partner Set not present (Default error code = 400)

Solution:

1. Following logs is displayed:
2. The following Error is displayed if Destination Sepp set is not configured in **allowedProducerRemoteSeppSets** of Consumer Sepp Set:

{"instant":{"epochSecond":1668705561,"nanoOfSecond":940785763},"thread":"reactor-http-epoll-3","level":"ERROR","loggerName":"com.oracle.cgbu.cne.ocsepp.cn32f.handler.Cn32fSeppHandler","message":"HostedSEPPException: Request not allowed as remote sepp set psepp not present in allowed list","contextMap":{"ocLogId":"1668705561928_135_ocsepp-release-mohit-plmn-ingress-gateway-7b86f4855c-ph9xj"},"endOfBatch":true,"loggerFqcn":"org.apache.logging.log4j.spi.AbstractLogger","threadId":15,"threadPriority":5,"instanceType":"prod","vendor":"oracle","ts":"22-11-17 17:19:21.940+0000","processId":"1","ocLogId":"1668705561928_135_ocsepp-release-mohit-plmn-ingress-gateway-7b86f4855c-ph9xj"}

3. Verify whether the destinationRPS is present in **allowedProducerRemoteSeppSets** configured At RSS of Consumer.
4. If it is present, then wait for cache refresh to take place as configured.

3.2.7 Steering of Roaming (SOR) Feature

The following are the troubleshooting scenarios of Steering of Roaming (SOR) feature:

SOR feature is not enabled.

Problem:

SOR feature is not enabled.
Solution:

Verify the following scenarios:

- Check whether the SOR feature is enabled at CNC Console or REST API.
- Check the Remote SEPP Set, validate SOR is enabled for the given RSS.
- Check Roaming Hub is disabled, and SEPP is deployed in SEPP Mode.

SOR feature is enabled at Global or RSS level but SOR is still disabled.

Problem:

SOR is enabled at Global or RSS level but SOR is still disabled.

Solution:

Verify the following scenarios:

- Check Remote SEPP Set Configuration, check the SOR list name associated with RSS.
- Verify the method plus URI that is passed in the message request exists in the SOR List.

SOR is configured with Retry as true and server header value is provided but retry is not working.

Problem:

SOR is configured with Retry as true and server header value is provided but retry is not working.

Solution:

- Verify that the server header value given at the time of configuration matches the value that reaches in server header in the response.
- Example: SOR server header value is configured as SOR-sorfqdn.com, and message request is sent, error response is received with server header value as `'server': 'SOR-sorfqdn.com'`.

  In this case, if retry is true then retry will be performed.
- If server header value is not matched, even when retry is true, retry will not be performed.

3.2.8 Rate Limiting for Ingress Roaming Signaling per Remote SEPP Set Feature

The following are the troubleshooting scenarios of Rate Limiting for Ingress Roaming Signaling per Remote SEPP Set feature:

Problem: Unable to see reject list for traffic sent

Solution:

1. Check in `ocsepp_custom_values_<version>.yaml` file if the `rssRateLimiter.enabled` parameter for N32 Ingress Gateway is set to true.

2. Check whether the feature is enabled on **Options** screen under **Remote SEPP Set**, which is under **Ingress Rate Limiting**, at CNC Console by checking whether `Remote SEPP Set Ingress Rate Limiting Enabled` parameter is set to true.
3. Check whether the feature is enabled on RSS level by checking `RSS Ingress Rate Limiting Enabled` parameter is set to true on **Remote SEPP Set** screen of CNC Console for the particular PLMN traffic.
4. Check whether the the header configured in `Originating Network ID Header` parameter on **Options** screen under **Remote SEPP Set,** which is under **Ingress Rate Limiting**, at CNC Console, is being sent in traffic.

Problem: Unable to see status code in traffic set on Ingress Rate Limiting at CNC Console

Solution:

1. Check whether the status code configured is present in the RSS by checking Error configuration under **Ingress Rate Limiting** option in **Remote SEPP Set** screen for which the PLMN is being extracted.
2. Change the error code in RSS by editing **Error Configuration** under **Ingress Rate Limiting** option in **Remote SEPP Set** screen.

Problem: Unable to see error detail in traffic set on Ingress Rate Limiting at CNC Console

Solution:

1. Check whether the status code configured is present in the RSS by checking Error configuration under **Ingress Rate Limiting** option in **Remote SEPP Set** screen for which the PLMN is being extracted.
2. Change the error code in RSS by editing **Error Configuration** under **Ingress Rate Limiting** option in **Remote SEPP Set** screen.

Problem: Status code set to a different code in Error Configuration but Status code 429 is seen in rejected requests

Solution:

- Check if status code set on CNC Console is a valid HTTP Status code or in the series of 3xx. By default, these will be modified to 429.

Problem: Server header observed in logs

Solution:

- Server Header is added for the following Status codes - 408, 404, 400, and 429.

3.2.9 Cat-3 Previous Location Check feature

Problem:

Ingress request message gets rejected and displays the error code configured in the CNC Console (406 - default error code) at PN32F microservice.

Solution:

1. Search for the error codes SEPP-PREVIOUS-LOCATION-CHECK-VALIDATION-ERROR-0019 or SEPP-PN32FSEPP-ERROR-0018 or SEPP-PREVIOUS-LOCATION-CHECK-VALIDATION-EXCEPTION-0020 in PN32F microservice logs.
2. Verify if the correct regex is configured in Header or Body IE configuration for UE ID and Serving Network ID under Cat 3 – Previous Location Check Section under **Security Countermeasure** of SEPP CNC Console.
3. Verify if the MCC and MNC from serving network configured in either Header or Body is matching with the serving network name. The MCC and MNC values are part of the UDR response. Check whether the UDR response is success.
4. SUPI must be present in the incoming message, if it is configured for Cat-3 Previous Location Check.
5. UDR discovery procedure must be successful.
6. Coherence service must be up and running.
7. SUPI must be part of the IMSI range coming as part of the UDR profile received in UDR discovery response.
8. FQDN or IP of UDR must be reachable.
9. Proper DNS resolutions must be done for UDR discovery call, pn32f-svc for subscription use case.

3.2.10 Cat-0 SBI Message Schema Validation Feature

The following are the troubleshooting scenarios for Cat-0 SBI Message Schema Validation feature:

Problem:

The incoming request gets rejected at CN32F and PN32F microservices.

Solution:

1. Check the logs or metrics (`ocsepp_message_validation_on_body_failure` and `ocsepp_message_validation_on_header_failure`) to find the request has failed for which resource URI and HTTP method, do the following:
   a. If there is a request body failure, the following logs can be find by searching the text "Message validation failed for request body for request" :

```
{"instant":
{"epochSecond":1680084693,"nanoOfSecond":192915132},"thread":"reactor-
http-
epoll-1","level":"ERROR","loggerName":"com.oracle.cgbu.cne.ocsepp.cn32f.
handler.Cn32fSeppHandler","message":"OUT:
          Cn32fSeppHandler::Message validation failed for request body
for request:
            /nausf-auth/v1/ue-authentications for method:
POST","contextMap":{"ocLogId":"1680084693177_151_ocsepp-release-plmn-
ingress-
gateway-77c69f7bbc-2fxvg"},"endOfBatch":true,"loggerFqcn":"org.apache.lo
gging.log4j.spi.AbstractLogger","threadId":16,"threadPriority":5,"instan
ceType":"prod","vendor":"oracle","ts":"23-03-29
10:11:33.192+0000","processId":"7","ocLogId":"1680084693177_151_ocsepp-
release-shafali-plmn-ingress-gateway-77c69f7bbc-2fxvg"}
```

b. If there is a request query parameters failure, the following logs can be find by searching the text "Message validation failed for request query parameter(s) for request" :


```
{"instant":
{"epochSecond":1678638067,"nanoOfSecond":537933800},"thread":"reactor-
http-
nio-4","level":"ERROR","loggerName":"com.oracle.cgbu.cne.ocsepp.cn32f.ha
ndler.Cn32fSeppHandler","message":"OUT:
        Cn32fSeppHandler:: Message  validation failed for
            request query parameter(s) for request:
            //nnssf-nsselection/v2/network-slice-information for method:
        GET","contextMap":
{"ocLogId":"1678638061928_34_"},"endOfBatch":true,"loggerFqcn":"org.apac
he.logging.log4j.spi.AbstractLogger","threadId":22,"threadPriority":5,"i
nstanceType":"prod","vendor":"oracle","ts":"23-03-12
21:51:07.537+0530","processId":"37136","ocLogId":"1678638061928_34_ocsep
p-release-plmn-ingress-gateway-77c69f7bbc-2fxvg"}
```


2. From the left navigation menu, navigate to **SEPP** and then click **Security Countermeasure**. Click **Cat 0 - SBI Message Schema Validation feature** under **Security Countermeasure**, the **Message Validation List** appears underneath. Do the following:
   a. Search for the problematic resource URI and can get the corresponding schema.
   b. Compare the request body or request query parameter value(s) against the corresponding schema and ensure that either the request is complaint with its schema or existing schema needs updation.
3. If the user wants to know the detailed causes of message validation failures user can generate the debug logs, search for the configured error code and title or text "Error in Request Body" or "Error in Request Parameter(s)" and can get the following logs:
   a. Request body failure case log:


```
 {"instant":
{"epochSecond":1678392753,"nanoOfSecond":435438500},"thread":"reactor-
http-
nio-4","level":"DEBUG","loggerName":"com.oracle.cgbu.cne.ocsepp.webfluxl
og.LoggingResponseDecorator","message":"LoggingResponseDecorator::getBod
y()  Response {\"title\":\"Message validation
        failed\",\"status\":406,\"detail\":\"Message
        validation for request /nausf-auth/v1/ue-authentications failed
for  remote sepp set:
          RS\",\"instance\":\"/nausf-auth/v1/ue-
authentications\",\"cause\":\"Error
          in Request Body\",\"invalidParams\":
[\"requestBody.traceData.traceDepth:
        should be valid to any of the schemas
string\",\"requestBody.resynchronizationInfo.rand:
        does not match the  regex pattern ^[A-Fa-f0-9]{32}$
\",\"requestBody.servingNetworkName:
        does  not match the regex pattern
        ^5G:mnc[0-9]{3}[.]mcc[0-9]{3}[.]3gppnetwork[.]org(:[A-F0-9]
{11})?$\",\"requestBody.traceData.eventList:
        is missing but it is required\",\"requestBody.supiOrSuci: is
missing  but it is
        required\"]}","contextMap":
```

```
{"ocLogId":"1678392742101_34_"},"endOfBatch":true,"loggerFqcn":"org.apac
he.logging.log4j.spi.AbstractLogger","threadId":22,"threadPriority":5,"i
nstanceType":"prod","vendor":"oracle","ts":"23-03-10
01:42:33.435+0530","processId":"23320","ocLogId":"1678392742101_34_"}
```


b. Request query parameter failure case log:


```
{"instant":
{"epochSecond":1680685967,"nanoOfSecond":535845100},"thread":"reactor-
http-
nio-4","level":"DEBUG","loggerName":"com.oracle.cgbu.cne.ocsepp.webfluxl
og.LoggingResponseDecorator","message":"LoggingResponseDecorator::getBod
y() Response {\"title\":\"Message validation
              failed\",\"status\":406,\"detail\":\"Message
              validation for request /nudm-sdm/v2/imsi-987654000000001
failed for  remote sepp set:
                RS\",\"instance\":\"/nudm-sdm/v2/
imsi-987654000000001\",\"cause\":\"Error
                in Request Parameter(s)\",\"invalidParams\":
[\"supported-features:
              does not match the regex pattern  ^[A-Fa-f0-9]*$
\",\"parameters.dataset-names: is
              missing but it is  required\"]}","contextMap":
{"ocLogId":"1680685963154_34_"},"endOfBatch":true,"loggerFqcn":"org.apac
he.logging.log4j.spi.AbstractLogger","threadId":22,"threadPriority":5,"i
nstanceType":"prod","vendor":"oracle","ts":"23-04-05
14:42:47.535+0530","processId":"13060","ocLogId":"1680685963154_34_"}
```


4. On the basis of failure reasons, the user can either correct the request body or request query parameter values or user can update the schema as mentioned in the step 2.

3.2.11 Configuration Failure in Remote SEPP and Remote SEPP Set

Problem:

Configuration operations (Add/ Delete/ Modify) failure in Remote SEPP and Remote SEPP Set, but user receives a 200 OK response code.

Solution:

- The user must check the value of metrics `ocsepp_configmgr_routefailure_total` before and after the configuration operations (Edit/Add/Delete).
- An increment in the counter indicates that the operation needs to be triggered again.

3.2.12 Aspen Service Mesh

Problem: SEPP Deployment fails in ASM mode.
Solution:

1. Check whether istio enabled flag set in namespace. If not, run the following command and deploy again:

```
kubectl label ns seppsvc istio-injection=enabled
```

2. Check `PeerAuthentication` is STRICT or PERMISSIVE . If it is set to STRICT, then change to PERMISSIVE and deploy again.
3. Run the following command to check the IP and host name in Service Entry for `Kube-api-server`:

   ```
   kubectl get svc
   ```

   Sample Output:

   ```
   NAME TYPE CLUSTER-IP EXTERNAL-IP PORT(S)
   kubernetes ClusterIP 10.96.0.1 <none> 443/TCP
   ```

4. Check whether the SEPP is able to connect to Database. If CnDBTier is deployed in another namespace, create the DestinationRule(DR) as given below and deploy again:

   ```
   apiVersion: networking.istio.io/v1alpha3
   kind: DestinationRule
   metadata:
     name: ocsepp-db-service-dr
     namespace: <ocsepp-namespace>
   spec:
     exportTo:
     - "."
     host: <db-service-fqdn>.<db-namespace>.svc.<domain>
     trafficPolicy:
       tls:
         mode: DISABLE
   ```

5. Check whether the Service Account has all the Roles and RoleBindings permissions to access all the resources. If not, give all permissions as given below:

   ```
   ...
   verbs:
   - '*'
   ```

3.2.13 Rate Limiting for Egress Roaming Signaling per PLMN feature

The following are the troubleshooting scenarios of Rate Limiting for Egress Roaming Signaling per PLMN feature:

Problem: Unable to see the discarded messages for the traffic sent.

Solution:

- Check `ocsepp_custom_values_<version>.yaml` file for the following:
  - In SEPP mode, check whether the `egressRateLimiter.enabled` parameter is set to true in the PLMN Ingress Gateway section of `ocsepp_custom_values_<version>.yaml` file.
  - In Roaming Hub mode, check whether the `egressRateLimiter.enabled` parameter is set to true in the N32 Ingress Gateway section of `ocsepp_custom_values_roaming_hub_<version>.yaml` file.

CNC Console

1. In the CNC Console GUI, from the left navigation menu, navigate to **SEPP** and click **Rate Limiting**.
2. Select **Egress Rate Limiting** which is defined under **Rate Limiting**.
3. The **Option** and **EgressRateLimitingList** appears underneath.
4. Click **Option**. The option screen appears at the right pane. Check whether **Egress Rate Limiting Enabled** is **true**.
5. Check whether request's **PLMN ID** is present in any of the **EgressRateLimitingList** and **Egress Rate Limiting Enabled** is set to**true**.

REST API

Check whether the `egressRateLimitingEnabled` is set to True using the REST APIs. For more details, see the Egress Rate Limiting Option Configuration and Egress Rate Limiting List Configuration REST APIs sections in the *Cloud Native Core, Security Edge Protection Proxy REST Specification Guide*.

Problem: Traffic is being forwarded even if tokens for the Egress Rate Limiting List are exhausted.

Solution:

- The 3gpp-Sbi-Message-Priority header of the request must be verified before the message is dropped. If the priority in the header is less than (not equal to) Discard Message Priority property of the message in the Egress Rate Limiting List, then the message is not dropped.
- If the 3gpp-Sbi-Message-Priority header is not present, then the priority is checked in the route configuration. If a value for 3gpp-Sbi-Message-Priority is present in the route configuration, then the above mentioned condition is considered and the same solution is applied.
- If the priority is unknown for the request, 24 is considered as the default value for the request priority, then, the same condition as above is applied.

Problem: Status code is set to a different code in Error Configuration, but status code 429 is seen in rejected requests.

Solution: Check if status code set on CNC Console is a valid HTTP Status code or in the series of 3xx. By default, it should be 429.

Problem: The server header observed in response or logs.

Solution: The server header is observed in the response or logs, if the user cofigured error code is present in the Helm custom values. By default the status codes 400,404,408, and 429 are configured in Helm custom values.

3.2.14 Separate Port Configurations for N32c and N32f on the Egress Routes

The following are the troubleshooting scenarios for separate port configurations for n32c and n32f on the Egress routes feature:

Scenario: The Remote SEPP is changed with new fields of N32F configuration, and the traffic is not proper after changing the profile.
Solution:

1. Check whether the Remote Partner Set is created. If not, create the Remote Partner Set. For more information about API path, see *Oracle Communications Cloud Native Core, Security Edge Protection Proxy REST Specification Guide*.
2. Check if the configuration is stored inside the database correctly. Get the Remote SEPP profile using the following command and verify the configuration:

   ```
   curl -X GET 'http://<ocsepp-release-name>-config-mgr-svc::9091/sepp-configuration/v1/remotesepp/<name>'
   ```

   a. Check if **N32fFQDN** is correct; whether it is mapped to correct DNS entry and is reachable.
   b. Check the **N32fAddress**, whether it is correctly mapped to the service. To confirm that the IP is mapped to correct service, run the following command:

      ```
      kubectl get endpoints -n <namespace>
      ```

   c. Check whether the IP is mapped correctly to the intended service.
   d. Check if **N32fPort** is configured correctly.
3. Verify in the database that the routes at n32-egress-gateway are updated according to the new configuration done at Remote SEPP. Run the following command to get the routes created:

   ```
   curl  -X GET 'http://<ocsepp-release-name>-config-mgr-svc:9090/sepp/nf-common-component/v1/egw/n32/peerconfiguration'#Sample output[{"id":"psepp1","apiPrefix":"","Host":"<n32f-fqdn/IP>", "port": "8888"}]
   ```

   a. Check in the above output if the Host and port parameter are the N32f IP and FQDN and port respectively.
   b. Run the following command to check that the ID is mapped correctly in the peer set:

      ```
      curl  -X GET 'http://<ocsepp-release-name>-config-mgr-svc:9090/sepp/nf-common-component/v1/egw/n32/peersetconfiguration'#Sample output[{"id":"RSS-2","httpConfiguration": [{"priority":1,"peerIdentifier":"psepp1"}]}]
      ```

   c. Run the following command to check in routes configuration that the peerset Id is mapped correctly in the **peerSetIndentifier** parameter:

      ```
      curl  -X GET  'http://<ocsepp-release-name>-config-mgr-svc:9090/sepp/nf-common-component/v1/egw/n32/routesconfiguration'
      ```

3.2.15 Alternate Routing based on the DNS SRV Record for Home Network Functions

The following are the troubleshooting scenarios of alternate routing based on the DNS SRV Record for home network functions feature:

Problem: Virtual FQDNs are configured, but incoming request doesn't match any configured route.

Solution: Verify the routes and the matching criteria (URI and header) associated with each route. If the request is not matching any route, then the request will be routed via the configured default route.

Problem: The incoming requests are not routed according to the configuration defined at plmn-egress-gateway.

Solution:

- Get all the routes by using GET API.
  Example:

  ```
  curl -X 'GET' \
    'http://<config-mgr-svc-ip>:<port>/sepp/nf-common-component/v1/egw/plmn/
  routesconfiguration'
  ```

- Verify whether the Order id of the each route is configured correctly. Lower the order id, higher will be priority of routes.
- User must reconfigure the routes by using REST APIs.

Problem:The incoming requests are not routed to the target FQDNs associated with the virtual FQDNs in the DNS service.

Solution:

You can run below commands for debugging:

- Check if alternate-route-svc is up and running.
- Use "dig" command to verify if virtual FQDN is resolvable. Example dig -t srv "virtualFqdn". This command should return the list of the target FQDNs associated with the virtual FQDN.

Problem: Configurational issues at plmn-egress-gateway.

Solution: If the user faces difficulty while updating DNS SRV records, the configuration must be cleared in the following order:

1. Routes Configuration
2. Peerset Configuration
3. Peer Configuration

The order for the configurtions must be as follows:

1. sbiroutingerrorcriteriasets
2. sbiroutingerroractionsets
3. Peer Configuration
4. Peerset Configuration
5. Routes Configuration

3.2.16 Load Sharing among Multiple Remote SEPP Nodes

The following are the troubleshooting scenarios of load sharing among multiple Remote SEPP nodes feature:

Problem: The Remote SEPP is changed with virtualHost, and the traffic is not working properly after changing the profile

Solution:

1. Check whether the Remote Partner Set is created. If not, create the Remote Partner Set. For more information about API path, see "Remote Partner Set" section of *Oracle Communications Cloud Native Core, Security Edge Protection Proxy REST Specification Guide*.
2. Check if the configuration is stored inside the database correctly. Get the Remote SEPP profile using the following command and verify the configuration:

   ```
   curl -X GET 'http://<ocsepp-release-name>-config-mgr-svc::9091/sepp-
   configuration/v1/remotesepp/<name>'
   ```

   a. Check if the virtualHost is correct; whether it is mapped to correct DNS entry and is reachable.
   b. To verify that the virtual route is created at N32 egress gateway correctly, run the following command:

      ```
      curl  -X GET 'http://<ocsepp-release-name>-config-mgr-svc:9090/sepp/nf-
      common-component/v1/egw/n32/peerconfiguration'
      #Sample
      output[{"id":"psepp1","apiPrefix":"","virtualHost":"<virtualHost>"}]
      ```

   c. Check the above output, and whether the virtualHost is mapped to the virtualHost configuration in the Remote SEPP.
   d. Check if ID is configured correctly in the peer-set:

      ```
      curl  -X GET 'http://<ocsepp-release-name>-config-mgr-svc:9090/sepp/nf-
      common-component/v1/egw/n32/peersetconfiguration'
      #Sample output[{"id":"RSS-2","httpConfiguration":
      [{"priority":1,"peerIdentifier":"psepp1"}]}]
      ```

3. Verify that the peerset Id in routes configuration is mapped correctly in peerSetIndentifier parameter:

   ```
   curl  -X GET  'http://<ocsepp-release-name>-config-mgr-svc:9090/sepp/nf-
   common-component/v1/egw/n32/routesconfiguration'
   ```

Problem: Check whether target host is mapped against virtual host correctly.

Solution:

Run the following curl from config mgr pod:

```
curl --noproxy "*"--http2-prior-knowledge -X GET -H 'Accept: application/
json'-H "Content-Type: application/json"'http://<ocsepp-release-name>-
alternate-route:80/lookup?fqdn=<virtualhost>g&scheme=http'
```

Sample output

```
[{"target":"ocsepp-release-adity-n32-ingress-
gateway.sepp3.3gppnetwork.org","port":443,"ttl":60,"type":"SRV","dclass":"IN",
"priority":10,"weight":10000},{"target":"ocsepp-release-adity-n32-ingress-
```

```
gateway.sepp2.3gppnetwork.org","port":443,"ttl":60,"type":"SRV","dclass":"IN",
"priority":10,"weight":10000}]bash-4.4$
```

3.2.17 5G SBI Message Mediation Support

For troubleshooting the mediation rules using Drools Rule Language (DRL) related scenarios, see "Error Messages for Mediation Rule Configuration" section in *Cloud Native Core, Service Communication Proxy Troubleshooting Guide*.

3.2.18 Georedundancy Support

The following are the troubleshooting scenarios for the Georedundancy Support feature:

Problem: One of the cnDBTier site data is not reflected on other sites.

Solution:

1. In the CNC Console GUI, from the left navigation menu, navigate to **SEPP** and then click **Georeplication Status**.
2. If the Replication Status is **Down**, then user need to perform Recovering a Failed Site procedure.
   For more information on how to perform Recovering a Failed Site procedure, see "Recovering a Failed Site" section in *Oracle Communications Cloud Native Core, Security Edge Protection Proxy User Guide*.

Problem: Traffic is failing at C SEPP.

Solution:

Verify the following on the Grafana dashboard:

- If the error is coming from alternate-route service, then check DNS configuration.
- If the error is coming on n32-egress-gateway service, then verify routing configuration in Remote SEPP Set.

Problem: Traffic is failed on one of the producer SEPP instances even with equal weights and priorities.

Solution:

1. Verify n32-ingress-gateway pod of P SEPP is up and running.
2. Verify n32-egress-gateway logs at C SEPP and n32-ingress-gateway logs at P SEPP to identity the reason for call drop.

Problem: DNS SRV configuration is not reflecting.

Solution:

1. Verify the DNS settings and run service restart.

2. Restart the pods on C SEPP:

```
<release>-alternate-route
<release>-n32-egress-gateway
```

Problem: cnDBTier health APIs are not working.

Solution:

Check the SEPP and cnDBTier compatibility in SEPP User Guide. If the health APIs are supported from cnDBTier 24.1.x onwards. For the earlier versions of cnDBTier, the health APIs were not supported.

For more details, see 'Support for cnDBTier APIs in CNC Console' section of *Oracle Communications Cloud Native Core, Security Edge Protection Proxy User Guide*.

Problem: NDB health status Screen is blank.

Solution: Enable the following parameters in cnDBTier yaml file and run the helm upgrade.

```
pvchealth:
      enable:
        all: true
        mgm: true
        ndb: true
        api: true
```

3.3 HTTP Response Codes and Error Codes

The following are the HTTP Response Codes:

Table 3-1 HTTP Response Codes and Error Codes

Data Type	Mandatory(M)/ Optional(O)/Conditional(C)	Cardinality	Response Code	Description
ProblemDetails	C	1	400 - BAD REQUEST	SEPP config-mgr-svc shall send the response when the Request body received is not as per defined Data Model.
ProblemDetails	C	1	500 - INTERNAL SERVER ERROR	SEPP config-mgr-svc shall send the response when an internal error has occurred.

Table 3-1 (Cont.) HTTP Response Codes and Error Codes

Data Type	Mandatory(M)/ Optional(O)/Conditional(C)	Cardinality	Response Code	Description
Response Body as per Data Model defined	C	1	200 - OK	SEPP config-mgr-svc shall send the response when the request is successful.
ProblemDetails	C	1	404 -NOT FOUND	SEPP config-mgr-svc shall send the response when the requested entry is not present in the database.

Error Codes and Recovery Steps

The following tables list the various SEPP error codes and the recovery steps:

Table 3-2 Error Codes and Recovery Steps

Error Code	Error Text	Command/ Method	Description	Recovery Steps
SEPP-COM-DB-ERROR-0002	Remote Sepp record not found	GET remotesepp/{name} DELETE remotesepp/{name} PATCH remotesepp/{name}	This error is observed if the provided name in the request is not present.	Verify that Remote SEPP name given in request parameter is present.
SEPP-COM-DB-ERROR-0003	N32F Context not found record not found	GET handshakestatus/fqdn/{fqdn} GET handshakestatus/name/{name}	This error is observed if the context with given name or fqdn in the request parameter is not found.	Verify that context with given name or fqdn in request parameter is present in DB.
SEPP-COM-DB-ERROR-0005	Database connection is down	Can be thrown from any Method (Generic Exception if application is unable to connect with Database)	This error is observed if the application is unable to make the connection with Database.	Verify that DB is up and running.
SEPP-COM-DB-ERROR-0007	SQL Grammer exception	PUT remoteseppset/{name}	This error is observed if there is some corruption in the Database related to Remote SEPP Set table (This error gets generated for all the commands that is trying to access corrupted table or Database).	Recheck the corruption in database and re-install SEPP

Table 3-2 (Cont.) Error Codes and Recovery Steps

Error Code	Error Text	Command/ Method	Description	Recovery Steps
SEPP-COM-DB-ERROR-0008	Constraint violation exception of database table columns	PUT {remoteSepp}	This error is observed when one of the mandatory parameters required for remote SEPP are not present.	Verify that mandatory parameter like name, seppfqdn are present.
SEPP-COM-DB-ERROR-0009	Unsupported security capability list exception	POST / remotesepp PUT remotesepp/ {name} PATCH remotesepp/ {name}	This error is observed if unsupported securityCapabilityList is provided in request.	Make sure securityCapabilityList provided is supported by SEPP. Allowed security capability list is 'TLS' and 'TLS and PRINS.
SEPP-COM-DB-ERROR-0010	Update not allowed on table entry exception	PUT remotesepp/ {name} PATCH remotesepp/ {name}	This error is observed if given parameter to update is same as configured one or trying to update mandatory parameter.	Verify that the parameter provided in the request to update is different from the configured one or not while updating any mandatory parameter like name, seppfqdn etc.
SEPP-COM-DB-ERROR-0011	Remote Sepp already present	POST / remotesepp	This error is observed if Remote SEPP with same seppfqdn is already present in DB.	Verify that seppfqdn provided in configuration request is not already present in DB.
SEPP-COM-DB-ERROR-0012	Mandatory Parameter Update Not Allowed	PUT remotesepp/ {name} PATCH remotesepp/ {name}	This error is observed if the user is trying to update the value of mandatory parameter which is not allowed.	Verify that some of the mandatory parameters are not allowed to be updated. Those allowed should match with the value in the request.
SEPP-COM-ERROR-0013	Invalid PLMN List in Request	POST / remotesepp PUT / remotesepp	This error is observed if the user has configured PLMN in incorrect format in PLMNID List.	Verify the entered PLMN (mcc and mnc) in PLMNID List while configuring Remote Sepp.
SEPP-COM-DB-ERROR-0020	Remote Sepp Set not found	GET RemoteSeppSet/ {name}	This error is observed if the Remote Sepp Set is not present	Give the Remote SEPP Set name that exist in the database
SEPP-COM-DB-ERROR-0021	Remote Sepp Set associated with Remote SEPP	DELETE RemoteSepp/ {name} PUT RemoteSepp/ {name} PATCH RemoteSepp/ {name}	This error is observed if Remote SEPP is associated with Remote Sepp Set, it gives this error on deletion.	Disassociate the Remote Sepp from Remote SEPP Set by executing the Remote SEPP Set PUT command. Or Do the following: • Delete the Remote Sepp Set • Delete the Remote Sepp • Create Remote Sepp Set again

Table 3-2 (Cont.) Error Codes and Recovery Steps

Error Code	Error Text	Command/ Method	Description	Recovery Steps
SEPP-COM-DB-ERROR-0022	Remote Sepp Set already exists	POST RemoteSeppSet/{name}	This error is observed if Remote Sepp Set already exists and same entry is added again.	Use a unique name in Remote Sepp Set
SEPP-COM-DB-ERROR-0023	Remote Sepp Set configuration error	PUT RemoteSeppSet/{name} POST RemoteSeppSet/{name}	• Remote Sepp Set does not exists • Requested Remote Sepp does not exists • At least one Remote Sepp should be associated with Remote Sepp Set • Configured Domains are different between peers • Remote Sepp Set exists with same domain • Configured PLMNs are different between peers • Remote Sepp Set exists with same PLMN • Configured PLMNs/Domains are different between peers • Associating Remote Sepp should be unique for Remote Sepp Set	• Give the Remote SEPP Set name that exists in the database • Give the Remote SEPP name that exists in the database • Give at least a single Remote Sepp name while creating a Remote Sepp Set • Check that each Remote Sepp has same Domain when creating a Remote Sepp Set • Check that each Remote Sepp has same PLMN when creating a Remote Sepp Set • Check that each Remote Sepp name is unique while creating a Remote Sepp Set
SEPP-COM-xx-ERROR-0101	Config Not Acceptable	PUT POST PATCH /v1/remotesepp/	This error is observed if PLMNIdList is empty or PLMNIdList size is greater than max size allowed or if domain is null.	Verify that PLMNIdList is not empty or PLMNIdList size is not greater than max size allowed or if domain is not null.
SEPP-COM-xx-ERROR-0102	Mandatory Parameter Missing	POST / remotesepp POST / remoteseppset	This error is observed if mandatory parameter is missing in request.	Verify that all mandatory parameter for configuration of Remote SEPP or Remote SEPP Set is present

Table 3-2 (Cont.) Error Codes and Recovery Steps

Error Code	Error Text	Command/ Method	Description	Recovery Steps
SEPP-COM-xx-ERROR-0103	Connection could not be established on N32c interface	POST / remotesepp DELETE remotesepp/{name} PUT remotesepp/{name} PATCH remotesepp/{name}	This error is observed if n32c service is down or not up and running.	Verify that n32c service is up and running
SEPP-COM-xx-ERROR-0104	Invalid Value for Parameter		This Error occurs when user enters the invalid value for Enum Field in SEPP.	
SEPP-COM-SVR-ERROR-0404	Unable to connect to EGW to sync config	PUT peerconfiguration/ peersetconfiguration / routesconfiguration	This error is observed if config mgr is not able to update peer/peerset/ routes configurations at EGW.	Verify that common configuration server is up and running.
SEPP-CN32FSEPP-ERROR-0013	PLMN ID Validation In Header Failed	NA	This error is observed if PLMN ID is not matched in header of the incoming request on CN32F microservice.	• Verify if correct regex is configured against the header identifier in Header Configuration. • Verify if MCC & MNC combination is present in the Remote PLMN ID List.
SEPP-CN32FSEPP-ERROR-0014	PLMN ID Validation In Body Failed	NA	This error is observed if PLMN ID is not matched in body of the incoming request on CN32F microservice.	• Verify if correct regex is configured against the body IE in Body IE Configuration. • Verify f MCC & MNC combination is present in the Remote PLMN ID List.
SEPP-PN32FSEPP-ERROR-0016	PLMN ID Validation In Header Failed	NA	This error is observed if PLMN ID is not matched in header of the incoming request on PN32F microservice.	• Verify if correct regex is configured against the header identifier in Header Configuration. • Verify if MCC & MNC combination is present in the helm based local PLMN ID list.

Table 3-2 (Cont.) Error Codes and Recovery Steps

Error Code	Error Text	Command/ Method	Description	Recovery Steps
SEPP-PN32FSEPP-ERROR-0017	PLMN ID Validation In Body Failed	NA	This error is observed if PLMN ID is not matched in body of the incoming request on PN32F microservice.	• Verify if correct regex is configured against the body IE in Body IE Configuration. • Verify if MCC & MNC combination is present in the helm based local PLMN ID list.
SEPP-SECURITY-PLMN-HEADER-ERROR-0015	PLMN ID Validation In Header Failed	NA	• Verify if correct regex is configured against the header in header Configuration. • Verify if MCC & MNC combination is present in the helm based local PLMN ID list.	if PLMN ID is not matched in the header of the incoming request. Metrics can be checked for the details for which it has failed.
SEPP-SECURITY-PLMN-BODY-ERROR-0016	PLMN ID Validation in body failed	NA	• Verify if correct regex is configured against the body IE in Body IE Configuration. • Verify if MCC and MNC combination is present in the helm based local PLMN ID list.	if PLMN ID is not matched in the body of the incoming request. Metrics can be checked for the details for which it has failed.

The following are the error codes of Mediation feature:

Table 3-3 Mediation Error Codes and Recovery Steps

Error Code	Error Text	Command/ Method	Description	Recovery Steps
SEPP-MEDIATION-ERROR-001	Mediation Trigger Rule Not Found.	GET x`/sepp-mediation-trigger-rule-list/{triggerRuleListName} DELETE /sepp-mediation-trigger-rule-list/{triggerRuleListName}	Requested Trigger Rule List does not exist.	Give the Trigger Rule List Name that exist in Database.

Table 3-3 (Cont.) Mediation Error Codes and Recovery Steps

Error Code	Error Text	Command/ Method	Description	Recovery Steps
SEPP-MEDIATION-ERROR-002	Unsupported Trigger Points	PUT /sepp-mediation-trigger-rule-list/{triggerRuleListName}	Trigger Points provided in configuration request body is not supported.	Provide valid Trigger Points in Configuration Request. Valid Trigger Points : N32_Egress_Request N32_Ingress_Response N32_Ingress_Request N32_Egress_Response
SEPP-MEDIATION-ERROR-003	Mediation Trigger Mandatory Parameter Update Not Allowed.	PUT /sepp-mediation-trigger-rule-list/{triggerRuleListName}	Trigger Rule List mandatory parameter like TriggerRuleListName can not be updated.	Make sure TriggerRuleListName you are providing in configuration request url is same as name in request url path.
SEPP-MEDIATION-ERROR-004	Trigger Rule is Mandatory Parameter.	PUT /sepp-mediation-trigger-rule-list/{triggerRuleListName}	If MediationAllEnabled is false and there is no TriggerRules or empty TriggerRules in request.	If MediationAllEnabled is false, then make sure there is TriggerRules Provided in Request.
SEPP-MEDIATION-ERROR-005	Invalid Error Status Code	PUT /mediation/feature	Invalid Http Status Code is provided is Error Configuration Request.	Make sure to provide valid HTTP Status Code in statusCode field in Error Configuration Request
SEPP-MEDIATION-ERROR-006	Invalid ResourceURI and HTTPMethod Error	PUT /sepp-mediation-trigger-rule-list/{triggerRuleListName}	ResourceURI and HttpMethod provided in Request is not valid.	Make sure to provide ResourceURI and HttpMethod combination that is configuration for SEPP, already present in Database.
SEPP-MEDIATION-ERROR-007	DELETE Not Allowed	DELETE /sepp-mediation-trigger-rule-list/{triggerRuleListName}	Trigger Rule List Delete Not Allowed.	Ensure you are deleting only that Trigger Rule List that is not associated with Remote SEPP Set.

Table 3-3 (Cont.) Mediation Error Codes and Recovery Steps

Error Code	Error Text	Command/ Method	Description	Recovery Steps
SEPP-MEDIATION-ERROR-008	Trigger Rule Configuration Error	PUT /sepp-mediation-trigger-rule-list/{triggerRuleListName}	Error in Configuration of Trigger Rule List.	Ensure there is no duplicated ResourceURI and Method in request body.
SEPP-MEDIATION-ERROR-009	Mediation Trigger Rules Configuration Mandatory Parameter Missing Error	PUT /sepp-mediation-trigger-rule-list/{triggerRuleListName}	Mediation Trigger Rules Configuration Mandatory Parameter Missing in configuration request.	Ensure all mandatory parameters are present in Mediation Trigger Rule Configuration request.
SEPP-MEDIATION-ERROR-010	Multiple Local Trigger Rule List Configuration Error	PUT /sepp-mediation-trigger-rule-list/{triggerRuleListName}	Multiple Local Trigger Rule List Configuration is Not Allowed.	Make sure we are not configuring another Local Trigger Rule List if there is already one configured in DB. Only one Local Trigger Rule List can be configured for SEPP.
SEPP-MEDIATION-ERROR-011	Mediation Feature Mandatory Parameter Error	PUT /mediation/feature	Mediation Feature Configuration Mandatory Parameter is missing.	Make sure if FeatureEnabled is true in request then all field Error Configuration is present in request.
SEPP-MEDIATION-ERROR-012	Mediation Local Trigger Rule IPX Mode Error	PUT /sepp-mediation-trigger-rule-list/{triggerRuleListName}	In IPX Mode SEPP allow only 2 Trigger Points (N32 Ingress Request, N32 Egress Response) in local TRL configuration.	Make sure there is not any invalid Trigger Points like N32 Egress Request or N32 Ingress Response in Local Trigger Rule Configuration Request.
SEPP-MEDIATION-ERROR-013	Mediation service is not available	PUT /mediation/feature	Mediation Service Not deployed.	Before Enabling Mediation Feature through API , make sure Mediation Service is being deployed for SEPP.
SEPP-MEDIATION-ERROR-014	Invalid Error Action	PUT /mediation/feature	Invalid Error Action in Mediation Feature Configuration request.	Make sure to provide valid ErrorAction in Mediation Feature Configuration request in ErrorConfiguration section.

The following are the error codes of Cat-1 feature:

Table 3-4 Cat-1 Error Codes and Recovery Steps

Error Code	Error Text	Description	Recovery
SEPP-SECURITY-ERROR-001	Service API not in allowed list	If resource URI and Http Method is not matched as per the configured allowed list on SEPP.	Verify whether the proper Resource URI and HTTP method is configured in the CNC Console GUI. Go to the Security Countermeasure section, check under the Service API Allowed List for that particular Allowed list name for N32 Egress or N32 Ingress Direction.
SEPP-CN32FSEPP-ERROR-0012	Service API Validation Failed	This error occurs on CN32F microservice. If resource URI and Http Method is not matched as per the configured allowed list on SEPP.	Verify whether the proper Resource URI and HTTP method is configured in the CNC Console GUI. Go to the Security Countermeasure section, check under the Service API Allowed List for that particular Allowed list name for N32 Egress or N32 Ingress Direction.
SEPP-PN32FSEPP-ERROR-0015	Service API Validation Failed	This error occurs on PN32F microservice. If resource URI and Http Method is not matched as per the configured allowed list on SEPP.	Verify whether the proper Resource URI and HTTP method is configured in the CNC Console GUI. Go to the Security Countermeasure section, check under the Service API Allowed List for that particular Allowed list name for N32 Egress or N32 Ingress Direction.

The following are the error codes of Cat-2 Network ID Validation feature:

Table 3-5 Cat-2 Network ID Error Codes and Recovery Steps

Error Code	Error Text	Description	Recovery
SEPP-CN32FSEPP-ERROR-0013	Network ID Validation In Header Failed	Check whether PLMN ID is not matched in header of the incoming request on CN32F microservice.	1. Verify if correct regex is configured against the header identifier in Header Configuration. 2. Verify if MCC and MNC combination is present in the visitor or target PLMN ID List based on the associated SEPP configuration

Table 3-5 (Cont.) Cat-2 Network ID Error Codes and Recovery Steps

Error Code	Error Text	Description	Recovery
SEPP-CN32FSEPP-ERROR-0014	Network ID Validation In Body Failed	Check whether PLMN ID is not matched in body of the incoming request on CN32F microservice.	1. Verify if correct regex is configured against the body IE in Body IE Configuration. 2. Verify f MCC and MNC combination is present in the home or visitor PLMN ID List based on configuration of associated SEPP.
SEPP-PN32FSEPP-ERROR-0016	Network ID Validation In Header Failed	Check whether PLMN ID is not matched in header of the incoming request on PN32F microservice.	1. Verify if correct regex is configured against the header identifier in Header Configuration. 2. Verify if MCC and MNC combination is present in the target or visitor PLMN ID list based on the associated SEPP configuration.
SEPP-PN32FSEPP-ERROR-0017	Network ID Validation In Body Failed	Check whether PLMN ID is not matched in body of the incoming request on PN32F microservice.	1. Verify if correct regex is configured against the body IE in Body IE Configuration. 2. Verify if MCC and MNC combination is present in the target or visitor PLMN ID list based on the associated SEPP configuration.

Table 3-6 Cat-3 Previous Location Check Error Codes

Error Code	Error Text	Description	Recovery
SEPP-PREVIOUS-LOCATION-CHECK-VALIDATION-ERROR-0019 or SEPP-PN32FSEPP-ERROR-0018	Previous Location Check Validation Failed	This error code is observed only on PN32F microservice. If Serving Network ID is not matching against the serving network ID coming from UDR response, to check whether UE authentication is success. This error also occurs if the authentication from UDR is false.	1. Verify whether the correct regex is configured against the serving network identifier in either Header or Body Configuration. 2. Verify whether the MCC and MNC combination is present in the Serving Network ID. 3. Verify whether the identifier coming in the ingress request on PN32F microservice is also same as the serving Network name coming as part of the UDR response if UE authentication is successful.
SEPP-PREVIOUS-LOCATION-CHECK-VALIDATION-EXCEPTION-0020	Previous Location Check Validation Failed Due To Exception	This error will occur if the system is not able to extract the SUPI, or if the incoming message doesn't contain SUPI, or if there are any sort of connectivity issues with NRF or UDR.	1. Verify if correct regex for UE ID in Header or Body configuration screen is configured due to which correct UE ID value is extracted. 2. Verify if the incoming message has SUPI. 3. Verify whether the FQDN or IP fetched for the UDR as part of NRF discovery call is reachable. 4. Verify if UDR discovery procedure from NRF is successful. 5. Verify if the SUPI received in the Ingress request message is part of the SUPI range received in UDR profile from discovery response from NRF.

4 Debug Tool

Overview

The Debug Tool provides third-party troubleshooting tools for debugging the runtime issues in a lab environment.

Following are the available tools:

- tcpdump
- ip
- netstat
- curl
- ping
- dig

Preconfiguration Steps

This section explains the preconfiguration steps for using the debug tool:

> **Note**
>
> - For the CNE 23.2.0 and later versions, follow the Step a of Configuration in CNE to Update the Cluster Policies and Add Namespace.
> - For the CNE 23.1.x and previous versions, follow the Step b of Configuration in CNE for PodSecurityPolicy (PSP) Creation, Role Creation, and RoleBinding Creation.

1. **Configuration in CNE**
   Perform the following configurations in the Bastion Host. You need admin privileges to perform these configurations.
   a. When NEF is installed on CNE version 23.2.0 or above

   > **Note**
   >
   > - In CNE version 23.2.0 or above, the default CNE 23.2.0 Kyverno policy, disallow-capabilities, do not allow NET_ADMIN and NET_RAW capabilities that are required for debug tool.
   > - To run Debug tool on CNE 23.2.0 and above, the user must modify the existing Kyverno policy, disallow-capabilities, as below.

Adding a Namespace to an Empty Resource

i. Run the following command to verify if the current disallow-capabilities cluster policy has namespace in it.
Example:

```
$ kubectl get clusterpolicies disallow-capabilities -oyaml
```

Sample output:

```
apiVersion: kyverno.io/v1
kind: ClusterPolicy
...
...
spec:
  rules:
  -exclude:
      any:
      -resources:{}
```

ii. If there are no namespaces, then patch the policy using the following command to add <namespace> under resources:

```
$ kubectl patch clusterpolicy disallow-capabilities --type=json \
  -p='[{"op": "add", "path": "/spec/rules/0/exclude/any/0/
resources", "value": {"namespaces":["<namespace>"]} }]'
```

Example:

```
$ kubectl patch clusterpolicy disallow-capabilities --type=json \
  -p='[{"op": "add", "path": "/spec/rules/0/exclude/any/0/
resources", "value": {"namespaces":["ocnef"]} }]'
```

Sample output:

```
apiVersion: kyverno.io/v1
kind: ClusterPolicy
...
...
spec:
  rules:
  -exclude:
      resources:
        namespaces:
        - sepp1
```

iii. If in case it is needed to remove the namespace added in the above step, use the following command:

```
$ kubectl patch clusterpolicy disallow-capabilities --type=json \
  -p='[{"op": "replace", "path": "/spec/rules/0/exclude/any/0/
resources", "value": {} }]'
```

Sample output:

```
apiVersion: kyverno.io/v1
kind: ClusterPolicy
...
...
spec:
  rules:
  -exclude:
      any:
      -resources:{}
```

Adding a Namespace to an Existing Namespace List

i. Run the following command to verify if the current disallow-capabilities cluster policy has namespaces in it.
Example:

```
$ kubectl get clusterpolicies disallow-capabilities -oyaml
```

Sample output:

```
apiVersion: kyverno.io/v1
kind: ClusterPolicy
...
...
spec:
  rules:
  -exclude:
      any:
      -resources:
          namespaces:
          -namespace1
          -namespace2
          -namespace3
```

ii. If there are namespaces already added, then patch the policy using the following command to add <namespace> to the existing list:

```
$ kubectl patch clusterpolicy disallow-capabilities --type=json \
  -p='[{"op": "add", "path": "/spec/rules/0/exclude/any/0/resources/
namespaces/-", "value": "<namespace>" }]'
```

Example:

```
$ kubectl patch clusterpolicy disallow-capabilities --type=json \
  -p='[{"op": "add", "path": "/spec/rules/0/exclude/any/0/resources/
namespaces/-", "value": "seppsvc" }]'
```

Sample output:

```
apiVersion: kyverno.io/v1
kind: ClusterPolicy
...
```

```
...
spec:
  rules:
  -exclude:
      resources:
        namespaces:
        -namespace1
        -namespace2
        -namespace3
        - sepp1
```

iii. If in case it is needed to remove the namespace added in the above step, use the following command:

```
$ kubectl patch clusterpolicy disallow-capabilities --type=json \
  -p='[{"op": "remove", "path": "/spec/rules/0/exclude/any/0/
resources/namespaces/<index>"}]'
```

Example:

```
$ kubectl patch clusterpolicy disallow-capabilities --type=json \
  -p='[{"op": "remove", "path": "/spec/rules/0/exclude/any/0/
resources/namespaces/3"}]'
```

Sample output:

```
apiVersion: kyverno.io/v1
kind: ClusterPolicy
...
...
spec:
  rules:
  -exclude:
      resources:
        namespaces:
        -namespace1
        -namespace2
        -namespace3
```

> **Note**
>
> While removing the namespace, provide the index value for namespace within the array. The index starts from '0'.

b. When NEF is installed on CNE version prior to 23.2.0

PodSecurityPolicy (PSP) Creation

1. Log in to the Bastion Host.
2. Create a new PSP by running the following command from the bastion host. The parameters **readOnlyRootFileSystem, allowPrivilegeEscalation, allowedCapabilities** are required by the debug container.

> **Note**
>
> Other parameters are mandatory for PSP creation and can be customized as per the CNE environment. **Default values** are recommended.

```
$ kubectl apply -f - <<EOF

apiVersion: policy/v1beta1
kind: PodSecurityPolicy
metadata:
  name: debug-tool-psp
spec:
  readOnlyRootFilesystem: false
  allowPrivilegeEscalation: true
  allowedCapabilities:
  - NET_ADMIN
  - NET_RAW
  fsGroup:
    ranges:
    - max: 65535
      min: 1
    rule: MustRunAs
  runAsUser:
    rule: MustRunAsNonRoot
  seLinux:
    rule: RunAsAny
  supplementalGroups:
    rule: RunAsAny
  volumes:
  - configMap
  - downwardAPI
  - emptyDir
  - persistentVolumeClaim
  - projected
  - secret
EOF
```

Role Creation

Run the following command to create a role for the PSP:

```
kubectl apply -f - <<EOF
apiVersion: rbac.authorization.k8s.io/v1
kind: Role
metadata:
  name: debug-tool-role
  namespace: seppsvc
rules:
- apiGroups:
  - policy
  resources:
  - podsecuritypolicies
  verbs:
  - use
```

```
  resourceNames:
  - debug-tool-psp
EOF
```

RoleBinding Creation

Run the following command to attach the service account for your NF namespace with the role created for the tool PSP:

```
$ kubectl apply -f - <<EOF
apiVersion: rbac.authorization.k8s.io/v1
kind: RoleBinding
metadata:
  name: debug-tool-rolebinding
  namespace: seppsvc
roleRef:
  apiGroup: rbac.authorization.k8s.io
  kind: Role
  name: debug-tool-role
subjects:
- kind: Group
  apiGroup: rbac.authorization.k8s.io
  name: system:serviceaccounts
EOF
```

For parameter details, see Debug Tool Configuration Parameters.

1. **Configuration in NF specific Helm**
   Following updates must be performed in custom_values.yaml file.
   a. Log in to the NF server.
   b. Open the custom_values file:

      ```
      $ vim <custom_values file>
      ```

   c. Under global configuration, add the following:

      ```
      # Allowed Values: DISABLED, ENABLED
        podSecurityPolicy: "DISABLED"
        extraContainers: "DISABLED"
        debugToolContainerMemoryLimit: 4Gi
        extraContainersImageDetails:
          image: ocdebugtool/ocdebug-tools
          tag: debug_container_tag
          imagePullPolicy: Always
        extraContainersVolumesTpl: |
          - name: debug-tools-dir
            emptyDir:
              medium: Memory
              sizeLimit: {{ .Values.global.debugToolContainerMemoryLimit |
      quote }}
        extraContainersTpl: |-
          - command:
              - /bin/sleep
              - infinity
      ```

```
      name: tools
      resources:
        requests:
          ephemeral-storage: "512Mi"
          cpu: "0.5"
          memory: {{ .Values.global.debugToolContainerMemoryLimit |
quote }}
        limits:
          ephemeral-storage: "512Mi"
          cpu: "1"
          memory: {{ .Values.global.debugToolContainerMemoryLimit |
quote }}
      securityContext:
        allowPrivilegeEscalation: true
        capabilities:
          drop:
          - ALL
          add:
          - NET_RAW
          - NET_ADMIN
        runAsUser: 1012
      volumeMounts:
      - mountPath: /tmp/tools
        name: debug-tools-dir
```

Note

- Debug Tool Container comes up with the default user ID - 7000. If you want to override this default value, use the `runAsUser` field, or else, you can skip the field.

  Default value: uid=7000(debugtool) gid=7000(debugtool) groups=7000(debugtool)

- In case you want to customize the container name, replace the `name` field in the above values.yaml with the following:

  ```
  name: {{ printf "%s-tools-%s" (include "getprefix" .)
  (include "getsuffix" .) | trunc 63 | trimPrefix "-" |
  trimSuffix "-"  }}
  ```

  This will ensure that the container name is prefixed and suffixed with the necessary values.

d. Under service specific configurations for which debugging is required, add the following:

```
# Allowed Values: DISABLED, ENABLED, USE_GLOBAL_VALUE
extraContainers: USE_GLOBAL_VALUE
```

> **Note**
>
> - At the global level, `extraContainers` flag can be used to enable or disable injecting extra containers globally. This ensures that all the services that use this global value have extra containers enabled or disabled using a single flag.
> - At the service level, `extraContainers` flag determines whether to use the extra container configuration from the global level or enable or disable injecting extra containers for the specific service.

Run the Debug Tool

Following is the procedure to run Debug Tool.

Run the following command to enter Debug Tool Container:

1. Run the following command to retrieve the POD details:

   ```
   $ kubectl get pods -n <k8s namespace>
   ```

   Example:

   ```
   $ kubectl get pods -n seppsvc
   ```

   Sample Output:

   ```
   NAME                                                  READY   STATUS
   RESTARTS    AGE
   ocsepp-release-appinfo-75894d8d8c-4zzkt                        2/2
   Running    0          5m54s
   ocsepp-release-cn32c-svc-5f5cdbfb7f-kspw6                      2/2
   Running    0          5m55s
   ocsepp-release-cn32f-svc-5458886cc7-nm7c8                      2/2
   Running    0          5m55s
   ocsepp-release-config-mgr-svc-6c94c449f-v8qnv                  2/2
   Running    0          5m55s
   ocsepp-release-n32-egress-gateway-55ccbbf46f-bb4tp             3/3
   Running    0          5m54s
   ocsepp-release-n32-ingress-gateway-7bd984c9c6-pcpqd            3/3
   Running    0          5m54s
   ocsepp-release-ocpm-config-65dd85d96d-59t4w                    2/2
   Running    0          5m54s
   ocsepp-release-performance-7456bbd8-2j7dx                      2/2
   Running    0          5m54s
   ocsepp-release-plmn-egress-gateway-67b7864664-cmcf8            3/3
   Running    0          5m54s
   ocsepp-release-plmn-egress-gateway-67b7864664-lwhxz            3/3
   Running    0          4m31s
   ocsepp-release-plmn-ingress-gateway-596c78f967-sc44c           3/3
   Running    0          5m53s
   ocsepp-release-pn32c-svc-6498f6dc-lrvtt                        2/2
   Running    0          5m53s
   ocsepp-release-pn32f-svc-59bcb4c545-c4pqj                      2/2
   ```

```
Running    0          5m53s
ocsepp-release-sepp-nrf-client-nfdiscovery-9db8957cb-47j6g     1/1
Running    0          5m54s
ocsepp-release-sepp-nrf-client-nfmanagement-5ddfd8d754-nbx69   1/1
Running    0          5m54s
sepp-mysql-54b7c5699d-5nmzc                                    1/1
Running    0          3d23h
```

2. Run the following command to enter Debug Tool Container:

   ```
   $ kubectl exec -it <pod name> -c <debug_container name> -n <namespace> bash
   ```

   Example:

   ```
   $ kubectl exec -it ocsepp-release-cn32c-svc-5f5cdbfb7f-kspw6 -c tools -n
   seppsvc bash
   ```

3. Run the commands supported by debug tools:

   ```
   bash -4.2$ <debug_tools>
   ```

   Example:

   ```
   bash -4.2$ tcpdump
   ```

4. Copy the output files from container to host:

   ```
   $ kubectl cp -c <debug_container name> <pod name>:<file location in
   container> -n <namespace> <destination location>
   ```

   Example:

   ```
   $ kubectl cp -c tools ocsepp-release-cn32c-svc-5f5cdbfb7f-kspw6:/tmp/
   capture.pcap -n seppsvc /tmp/
   ```

Tools Tested in Debug Container

Following is the list of debugging tools that are tested.

tcpdump

Table 4-1 tcpdump

Options Tested	Description	Output	Capabilities
-D	Print the list of the network interfaces available on the system and on which *tcpdump* can capture packets.	`tcpdump -D` 1. eth02. 2. nflog (Linux netfilter log (NFLOG) interface) 3. nfqueue (Linux netfilter queue (NFQUEUE) interface) 4. any (Pseudo-device that captures on all interfaces) 5. lo [Loopback]	NET_ADMIN, NET_RAW
-i	Listen on *interface*	`tcpdump -i eth0` tcpdump: verbose output suppressed, use -v or -vv for full protocol decodelistening on eth0, link-type EN10MB (Ethernet), capture size 262144 bytes12:10:37.381199 IP ocsepp-plmn-ingress-gateway-7ffc49bb7f-2kkhc.46519 > kubernetes.default.svc.cluster.local.https: Flags [P.], seq 1986927241:1986927276, ack 1334332290, win 626, options [nop,nop,TS val 849591834 ecr 849561833], length 3512:10:37.381952 IP ocsepp-plmn--ingress-gateway-7ffc49bb7f-2kkhc.45868 > kube-dns.kube-system.svc.cluster.local.domain: 62870+ PTR? 1.0.96.10.in-addr.arpa. (40)	NET_ADMIN, NET_RAW
-w	Write the raw packets to file rather than parsing and printing them out.	`tcpdump -w capture.pcap -i eth0`	NET_ADMIN, NET_RAW
-r	Read packets from *file* (which was created with the **-w** option).	`tcpdump -r capture.pcap` reading from file /tmp/capture.pcap, link-type EN10MB (Ethernet)12:13:07.381019 IP ocsepp-plmn-ingress-gateway-7ffc49bb7f-2kkhc.46519 > kubernetes.default.svc.cluster.local.https: Flags [P.], seq 1986927416:1986927451, ack 1334332445, win 626, options [nop,nop,TS val 849741834 ecr 849711834], length 3512:13:07.381194 IP kubernetes.default.svc.cluster.local.https > ocsepp-plmn-ingress-gateway-7ffc49bb7f-2kkhc.46519: Flags [P.], seq 1:32, ack 35, win 247, options [nop,nop,TS val 849741834 ecr 849741834], length 3112:13:07.381207 IP ocsepp-plmn-ingress-gateway-7ffc49bb7f-2kkhc.46519 > kubernetes.default.svc.cluster.local.https: Flags [.], ack 32, win 626, options [nop,nop,TS val 849741834 ecr 849741834], length 0	NET_ADMIN, NET_RAW

ip

Table 4-2 ip

Options Tested	Description	Output	Capabilities
addr show	Look at protocol addresses.	`ip addr show` 1: lo: <LOOPBACK,UP,LOWER_UP> mtu 65536 qdisc noqueue state UNKNOWN group defaultlink/loopback 00:00:00:00:00:00 brd 00:00:00:00:00:00inet 127.0.0.1/8 scope host lovalid_lft forever preferred_lft forever2: tunl0@NONE: <NOARP> mtu 1480 qdisc noop state DOWN group defaultlink/ipip 0.0.0.0 brd 0.0.0.04: eth0@if190: <BROADCAST,MULTICAST,UP,LOWER_UP> mtu 1440 qdisc noqueue state UP group defaultlink/ether aa:5a:27:8d:74:6f brd ff:ff:ff:ff:ff:ff link-netnsid 0inet 192.168.219.112/32 scope global eth0valid_lft forever preferred_lft forever	--
route show	List routes	`ip route show` default via 169.254.1.1 dev eth0 169.254.1.1 dev eth0 scope link	--
addrlabel list	List address labels	`ip addrlabel list` prefix ::1/128 label 0 prefix ::/96 label 3 prefix ::ffff:0.0.0.0/96 label 4 prefix 2001::/32 label 6 prefix 2001:10::/28 label 7 prefix 3ffe::/16 label 12 prefix 2002::/16 label 2 prefix fec0::/10 label 11 prefix fc00::/7 label 5 prefix ::/0 label 1	--

netstat

Table 4-3 netstat

Options Tested	Description	Output	Capabilities
-a	Show both listening and non-listening (for TCP, this means established connections) sockets.	`netstat -a` Active Internet connections (servers and established)Proto Recv-Q Send-Q Local Address Foreign Address Statetcp 0 0 0.0.0.0:tproxy 0.0.0.0:* LISTENtcp 0 0 0.0.0.0:websm 0.0.0.0:* LISTENtcp 0 0 cncc-core-ingress:websm 10-178-254-194.ku:47292 TIME_WAITtcp 0 0 cncc-core-ingress:46519 kubernetes.defaul:https ESTABLISHEDtcp 0 0 cncc-core-ingress:websm 10-178-254-194.ku:47240 TIME_WAITtcp 0 0 cncc-core-ingress:websm 10-178-254-194.ku:47347 TIME_WAITudp 0 0 localhost:59351 localhost:ambit-lm ESTABLISHEDActive UNIX domain sockets (servers and established)Proto RefCnt Flags Type State I-Node Pathunix 2 [ ] STREAM CONNECTED 576064861	--

Table 4-3 (Cont.) netstat

Options Tested	Description	Output	Capabilities
-l	Show only listening sockets.	`netstat -l` Active Internet connections (only servers)Proto Recv-Q Send-Q Local Address Foreign Address Statetcp 0 0 0.0.0.0:tproxy 0.0.0.0:* LISTENtcp 0 0 0.0.0.0:websm 0.0.0.0:* LISTENActive UNIX domain sockets (only servers)Proto RefCnt Flags Type State I-Node Path	--
-s	Display summary statistics for each protocol.	`netstat -s` Ip:4070 total packets received0 forwarded0 incoming packets discarded4070 incoming packets delivered4315 requests sent outIcmp:0 ICMP messages received0 input ICMP message failed.ICMP input histogram:2 ICMP messages sent0 ICMP messages failedICMP output histogram:destination unreachable: 2	--
-i	Display a table of all network interfaces.	`netstat -i` Kernel Interface tableIface MTU RX-OK RX-ERR RX-DRP RX-OVR TX-OK TX-ERR TX-DRP TX-OVR Flgeth0 1440 4131 0 0 0 4355 0 0 0 BMRUlo 65536 0 0 0 0 0 0 0 0 LRU	--

curl

Table 4-4 curl

Options Tested	Description	Output	Capabilities
-o	Write output to <file> instead of stdout.	`curl -o file.txt http://abc.com/file.txt`	--
-x	Use the specified HTTP proxy.	`curl -x proxy.com:8080 -o http://abc.com/file.txt`	--

ping

Table 4-5 ping

Options Tested	Description	Output	Capabilities
<ip>	Run a ping test to see whether the target host is reachable or not.	`ping 10.178.254.194`	NET_ADMIN, NET_RAW
-c	Stop after sending 'c' number of ECHO_REQUEST packets.	`ping -c 5 10.178.254.194`	NET_ADMIN, NET_RAW
-f (with non zero interval)	Flood ping. For every ECHO_REQUEST sent, a period "." is printed, while for every ECHO_REPLY received a backspace is printed.	`ping -f -i 2 10.178.254.194`	NET_ADMIN, NET_RAW

dig

Table 4-6 dig

Options Tested	Description	Output	Capabilities
<ip>	It performs DNS lookups and displays the answers that are returned from the name server(s) that were queried.	`dig 10.178.254.194` **Note**: The IP should be reachable from inside the container.	--
-x	Query DNS Reverse lookup.	`dig -x 10.178.254.194`	--

4.1 Debug Tool Configuration Parameters

Following are the parameters used to configure debug tool.

OCCNE Parameters

Table 4-7 OCCNE Parameters

Parameter	Description
apiVersion	APIVersion defines the version schema of this representation of an object.
kind	Kind is a string value representing the REST resource this object represents.
metadata	Standard object's metadata.
metadata.name	Name must be unique within a namespace.
spec	spec defines the policy enforced.
spec.allowPrivilegeEscalation	Gates whether or not a user is allowed to set the security context of a container to allowPrivilegeEscalation=true.
spec.allowedCapabilities	Provides a list of capabilities that are allowed to be added to a container.
spec.fsGroup	Controls the supplemental group applied to some volumes. RunAsAny allows any fsGroup ID to be specified.
spec.runAsUser	Controls which user ID the containers are run with. RunAsAny allows any runAsUser to be specified.
spec.seLinux	RunAsAny allows any seLinuxOptions to be specified.
spec.supplementalGroups	Controls which group IDs containers add. RunAsAny allows any supplementalGroups to be specified.
spec.volumes	Provides a list of allowed volume types. The allowable values correspond to the volume sources that are defined when creating a volume.

Role Creation Parameters

Table 4-8 Role Creation

Parameter	Description
apiVersion	APIVersion defines the versioned schema of this representation of an object.
kind	Kind is a string value representing the REST resource this object represents.

Table 4-8 (Cont.) Role Creation

Parameter	Description
metadata	Standard object's metadata.
metadata.name	Name must be unique within a namespace.
metadata.namespace	Namespace defines the space within which each name must be unique.
rules	Rules holds all the PolicyRules for this Role
apiGroups	APIGroups is the name of the APIGroup that contains the resources.
rules.resources	Resources is a list of resources this rule applies to.
rules.verbs	Verbs is a list of Verbs that apply to ALL the ResourceKinds and AttributeRestrictions contained in this rule.
rules.resourceNames	ResourceNames is an optional allowed list of names that the rule applies to.

Table 4-9 Role Binding Creation

Parameter	Description
apiVersion	APIVersion defines the versioned schema of this representation of an object.
kind	Kind is a string value representing the REST resource this object represents.
metadata	Standard object's metadata.
metadata.name	Name must be unique within a namespace.
metadata.namespace	Namespace defines the space within which each name must be unique.
roleRef	RoleRef can reference a Role in the current namespace or a ClusterRole in the global namespace.
roleRef.apiGroup	APIGroup is the group for the resource being referenced
roleRef.kind	Kind is the type of resource being referenced
roleRef.name	Name is the name of resource being referenced
subjects	Subjects holds references to the objects the role applies to.
subjects.kind	Kind of object being referenced. Values defined by this API group are "User", "Group", and "ServiceAccount".
subjects.apiGroup	APIGroup holds the API group of the referenced subject.
subjects.name	Name of the object being referenced appended by namespace.

Debug Tool Configuration Parameters

Table 4-10 Debug Tool Configuration Parameters

Parameter	Description
extraContainers	Specifies the spawns debug container along with application container in the pod.
debugToolContainerMemoryLimit	Indicates the memory assigned for the debug tool container.
extraContainersVolumesTpl	Specifies the extra container template for the debug tool volume.

Table 4-10 (Cont.) Debug Tool Configuration Parameters

Parameter	Description
extraContainersVolumesTpl.name	Indicates the name of the volume for debug tool logs storage.
extraContainersVolumesTpl.emptyDir.medium	Indicates the location where `emptyDir` volume is stored.
extraContainersVolumesTpl.emptyDir.sizeLimit	Indicates the `emptyDir` volume size.
command	String array used for container command.
image	Docker image name
imagePullPolicy	Image Pull Policy
name	Name of the container
resources	Compute Resources required by this container
resources.limits	Limits describes the maximum amount of compute resources allowed
resources.requests	Requests describes the minimum amount of compute resources required
resources.limits.cpu	CPU limits
resources.limits.memory	Memory limits
resources.limits.ephemeral-storage	Ephemeral Storage limits
resources.requests.cpu	CPU requests
resources.requests.memory	Memory requests
resources.requests.ephemeral-storage	Ephemeral Storage requests
securityContext	Security options the container should run with.
securityContext.allowPrivilegeEscalation	AllowPrivilegeEscalation controls whether a process can gain more privileges than its parent process. This directly controls if the no_new_privs flag will be set on the container process
securityContext.capabilities	The capabilities to add or drop when running containers. Defaults to the default set of capabilities granted by the container runtime.
securityContext.capabilities.drop	Removed capabilities
secuirtyContext.capabilities.add	Added capabilities
securityContext.runAsUser	The UID to run the entry point of the container process.
volumeMounts.mountPath	Indicates the path for volume mount.
volumeMounts.name	Indicates the name of the directory for debug tool logs storage.

5
SEPP Alerts

This section provides information about the SEPP alerts and their configuration.

> **Note**
>
> For CNE1.8.4 or earlier versions:
>
> - namespace: {{$labels.kubernetes_namespace}}
> - podname: {{$labels.kubernetes_pod_name}}
>
> For CNE 1.9.x or later versions:
>
> - namespace: {{$labels.namespace}}
> - podname: {{$labels.pod}}

5.1 System Level Alerts

5.1.1 SEPPPodMemoryUsageAlert

Table 5-1 SEPPPodMemoryUsageAlert

Trigger Condition	Pod memory usage is above the threshold (70%)
Severity	Warning

Alert details provided	**Summary**
	`'namespace: {{$labels.namespace}}, podname: {{$labels.pod}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }}{{ end }}: Memory usage is {{ $value | printf "%.2f" }} which is above 70% (current value is: {{ $value }})'`
	
	Expression:
	`(sum by(namespace,container) (container_memory_usage_bytes{container=~".*cn32c-svc.*|.*pn32c-svc.*|.*cn32f-svc.*|.*pn32f-svc.*|.*config-mgr-svc.*|.*n32-egress-gateway.*|.*n32-ingress-gateway.*|.*plmn-egress-gateway.*|.*plmn-ingress-gateway.*|.*nf-mediation.*"}) / sum by(namespace,container) (container_spec_memory_limit_bytes{container=~".*cn32c-svc.*|.*pn32c-svc.*|.*cn32f-svc.*|.*pn32f-svc.*|.*config-mgr-svc.*|.*n32-egress-gateway.*|.*n32-ingress-gateway.*|.*plmn-egress-gateway.*|.*plmn-ingress-gateway.*|.*nf-mediation.*"})) * 100 >= 70`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4003

Table 5-1 (Cont.) SEPPPodMemoryUsageAlert

Metric Used	container_memory_usage_bytes **Note:** This is a Kubernetes metric used for instance availability monitoring. If the metric is not available, use the similar metric as exposed by the monitoring system.
Resolution	The alert gets cleared when the memory utilization falls below the critical threshold. **Note:** The threshold is configurable in the *SeppAlertrules.yaml* file. If guidance is required, contact My Oracle Support.

5.1.2 SEPPPodCpuUsageAlert

Table 5-2 SEPPPodCpuUsageAlert

Field	Details
Trigger Condition	Pod CPU usage is above the threshold (70%)
Severity	Warning

Alert details provided	**Summary**
	`'namespace: {{$labels.namespace}}, podname: {{$labels.pod}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }}{{ end }}: CPU usage is {{ $value | printf "%.2f" }} which is usage is above 70% (current value is: {{ $value }})'`
	Expression:
	`(sum by (namespace,container) (rate(container_cpu_usage_seconds_total{container=~".*cn32c-svc.*|.*pn32c-svc.*|.*cn32f-svc.*|.*pn32f-svc.*|.*config-mgr-svc.*|.*n32-egress-gateway.*|.*n32-ingress-gateway.*|.*plmn-egress-gateway.*|.*plmn-ingress-gateway.*|.*nf-mediation.*"}[2m]))) / (sum by (container, namespace) (kube_pod_container_resource_limits{resource="cpu",container=~".*cn32c-svc.*|.*pn32c-svc.*|.*cn32f-svc.*|.*pn32f-svc.*|.*config-mgr-svc.*|.*n32-egress-gateway.*|.*n32-ingress-gateway.*|.*plmn-egress-gateway.*|.*plmn-ingress-gateway.*|.*nf-mediation.*"})) * 100 >= 70`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4002
Metric Used	container_cpu_usage_seconds_total **Note :** This is a Kubernetes metric used for instance availability monitoring. If the metric is not available, use the similar metric as exposed by the monitoring system.
Resolution	The alert gets cleared when the CPU utilization is below the critical threshold. **Note:** The threshold is configurable in the *SeppAlertrules.yaml* file. If guidance is required, contact My Oracle Support.

5.2 Application Level Alerts

5.2.1 Common Alerts

5.2.1.1 SEPPN32fRoutingFailure

Table 5-3 SEPPN32fRoutingFailure

Trigger Condition	N32f service not able to forward message
Severity	Info

Alert details provided	**Summary**
	`'namespace: {{$labels.namespace}}, podname: {{$labels.pod}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }}{{ end }}: N32f service not able to forward message because {{ $labels.error_msg }}'`
	Expression:
	`idelta(ocsepp_cn32f_requests_failure_total[2m]) > 0`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4001
Metric Used	ocsepp_cn32f_requests_failure_total
Resolution	The alert gets cleared when Consumer SEPP accepts request only if producer NF domain and PLMN match the Remote SEPP configured. Steps: The failure reason is present in the alert. Possible Resolutions : 1. Check whether the Remote SEPP is present in database. 2. Validate the Remote SEPP PLMN which is configured. 3. Validate the handshake is completed with the remote SEPP and context is present in database. 4. Validate the producer NF Domain. 5. Check whether the Remote SEPP Set for required Remote SEPP is present in the database. 6. Check whether the N32F route is present in database (common_configuration table).

5.2.1.2 SEPPConfigMgrRouteFailureAlert

Table 5-4 SEPPConfigMgrRouteFailureAlert

Trigger Condition	When routing failure occurs while posting remote SEPP or roaming partner set, this alert will be raised.
Severity	Major

Table 5-4 (Cont.) SEPPConfigMgrRouteFailureAlert

Alert Details Provided	**Summary**
	`namespace: {{$labels.kubernetes_namespace}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }} {{ end }}: Route Failure has occurred because {{ $labels.errorReason }}`
	Expression
	`sum(increase(ocsepp_configmgr_routefailure_total{app="config-mgr-svc"}[5m]) >0 or (ocsepp_configmgr_routefailure_total{app="config-mgr-svc"} unless ocsepp_configmgr_routefailure_total{app="config-mgr-svc"} offset 5m )) by (namespace,errorCode) > 0`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4026
Metric Name	Metric ocsepp_configmgr_routefailure_total
Resolution	The alert is cleared if no new failures are observed in 5 minutes window.

5.2.1.3 EgressSbiErrorRateAbove1Percent

Table 5-5 EgressSbiErrorRateAbove1Percent

Trigger Condition	Sbi Transaction Error Rate exceeded configured threshold
Severity	Major

Alert details provided	**Summary**
	`"Sbi Transaction Error Rate detected above 1 Percent of Total Sbi Transactions"`
	Expression
	`sum(rate(oc_egressgateway_sbiRouting_http_responses_total{Status!~"2.*"}[24h])) by (app,pod, namespace) / sum(rate(oc_egressgateway_sbiRouting_http_responses_total[24h])) by (app,pod, namespace) *100 >= 1`

OID	1.3.6.1.4.1.323.5.3.46.1.2.7001
Metric Used	oc_egressgateway_sbiRouting_http_responses_total
Resolution	This alert will be raised when the total SBI transaction error rate will be above 1% of the total transaction done during 24 hour time period. Metric will be cleared when the error rate will be below 1%

5.2.2 Handshake Alerts

5.2.2.1 SEPPCn32cHandshakeFailureAlert

Table 5-6 SEPPCn32cHandshakeFailureAlert

Trigger Condition	Handshake procedure has failed on Consumer SEPP
Severity	Major

Alert details provided	**Summary**
	`'namespace: {{$labels.namespace}}, podname: {{$labels.pod}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }}{{ end }}: Handshake procedure has failed on Consumer side because {{ $labels.reason }}'`
	Expression:
	`sum(increase(ocsepp_n32c_handshake_failure_attempts_total{app="cn32c-svc"}[5m]) >0 or (ocsepp_n32c_handshake_failure_attempts_total{app="cn32c-svc"} unless ocsepp_n32c_handshake_failure_attempts_total{app="cn32c-svc"} offset 5m )) by (namespace,remote_sepp_name,nfinstanceid,peer_fqdn,app) > 0`

OID	1.3.6.1.4.1.323.5.3.46.1.2.2001
Metric Used	ocsepp_n32c_handshake_failure_attempts_total filtered by app=cn32-svc

Table 5-6 (Cont.) SEPPCn32cHandshakeFailureAlert

Resolution 1	The alert gets cleared when the N32C Handshake is established after successful TCP connection to remote SEPP.
	Failure reason: Release name used while helm installation is other than `ocsepp-release`.
	Error Verification: Check the failure reason in the alert. If the failure reason is *404 –route not found* or *Route not found*, follow the recovery steps:
	1. Run the following command to get pod details:
	`$ kubectl get pods –n <namespace>`
	Example:
	`# kubectl get pods -n csepp`
	`NAME READY STATUS RESTARTS AGE`
	`ocsepp-release-appinfo-6cdc48fc47-c9gfv 1/1 Running 0 8d`
	`ocsepp-release-cn32c-svc-6547db777d-76gwd 1/1 Running 0 8d`
	`ocsepp-release-cn32f-svc-7cd54bdf68-czbnb 1/1 Running 0 8d`
	`ocsepp-release-config-mgr-svc-79c95d4b9d-8stk7 1/1 Running 0 8d`
	`ocsepp-release-n32-egress-gateway-54c658b947-s5f9m 0/2 Pending 0 23h`
	`ocsepp-release-n32-egress-gateway-54c658b947-scvvp 2/2 Running 0 7d23h`
	`ocsepp-release-n32-ingress-gateway-777c68cb9-8jsdc 0/2 Pending 0 23h`
	`ocsepp-release-n32-ingress-gateway-777c68cb9-98t7x 0/2 Init:ImagePullBackOff 0 23h`
	`ocsepp-release-pn32c-svc-58bff857f-jmfdd 1/1 Running 0 8d`
	`ocsepp-release-pn32f-svc-784d5c7568-rh24g`
	2. Run the following command to navigate to the pod:
	`$ kubectl exec –it <config-mgr-pod name> –n <namespace> bash`
	Example:
	`$ kubectl exec -it ocsepp-release-config-mgr-svc-79c95d4b9d-8stk7 -n csepp bash`

Table 5-6 (Cont.) SEPPCn32cHandshakeFailureAlert

	3. Run the command to get the existing route details present on N32 Egress Gateway:
	`curl -X GET http://<config-manager-service-name>:9090/sepp/nf-common-component/v1/egw/n32/routesconfiguration`
	Example:
	`curl -X GET http://ocsepp-release-config-mgr-svc:9090/sepp/nf-common-component/v1/egw/n32/routesconfiguration`
	4. If this output is **null**, add the configuration details in `config-mgr-svc` deployment.
	For more information about the configuration details, see the *Deployment Configuration for Config-mgr-svc* section in *Oracle Communications Cloud Native Core Security Edge Protection Proxy Installation Guide.*
	5. After the `config-mgr-svc` pod is restarted, run the step1 to step3 again. After adding the configuration, rerun the curl command mentioned in step3 to get the route details.
	6. Delete and add the RemoteSepp and reinitiate the handshake.
	If the value is still **null**, contact My Oracle Support.

Resolution 2	The alert gets cleared when the N32C Handshake is established after successful TCP connection to remote SEPP. Steps: The failure reason is present in the alert. Possible Resolutions: 1. Disable the Remote SEPP. 2. Delete the Remote SEPP. 3. Update and reinitiate Handshake.

5.2.2.2 SEPPPn32cHandshakeFailureAlert

Table 5-7 SEPPPn32cHandshakeFailureAlert

Trigger Condition	Handshake procedure has failed on Producer sepp
Severity	Major

Table 5-7 (Cont.) SEPPPn32cHandshakeFailureAlert

Alert details provided	**Summary** 'namespace: {{$labels.namespace}}, podname: {{$labels.pod}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }}{{ end }}: Handshake procedure has failed on Producer side because {{ $labels.error_msg }}' **Expression:** sum(increase(ocsepp_n32c_handshake_failure_attempts_total{app="pn32c-svc"}[5m]) >0 or (ocsepp_n32c_handshake_failure_attempts_total{app="pn32c-svc"} unless ocsepp_n32c_handshake_failure_attempts_total{app="pn32c-svc"} offset 5m)) by (namespace,remote_sepp_name,nfinstanceid,peer_fqdn,app) > 0
OID	1.3.6.1.4.1.323.5.3.46.1.2.3001
Metric Used	ocsepp_n32c_handshake_failure_attempts_total filtered by app=pn32-svc
Resolution	The alert gets cleared when the N32C Handshake is successful due to TCP connection success of Producer to consumer SEPP. Steps: The failure reason is present in the alert. Possible Resolution: Update and reinitiate the Handshake.

5.2.3 Upgrade Alerts

5.2.3.1 SEPPUpgradeStartedAlert

Table 5-8 SEPPUpgradeStartedAlert

Trigger Condition	Rest API trigger at start of Upgrade
Severity	NA
Alert details provided	applicationname alertname servicename releasename namespace oid severity vendor sourcerelease targetrelease
OID	1.3.6.1.4.1.323.5.3.46.1.2.8001
Metric Used	NA

Table 5-8 (Cont.) SEPPUpgradeStartedAlert

Resolution	If a success alert is generated then start and failure alerts will be cleared.

5.2.3.2 SEPPUpgradeFailedAlert

Table 5-9 SEPPUpgradeFailedAlert

Trigger Condition	Rest API trigger at failure of Upgrade
Severity	NA
Alert details provided	applicationname alertname servicename releasename namespace oid severity vendor sourcerelease targetrelease
OID	1.3.6.1.4.1.323.5.3.46.1.2.8002
Metric Used	NA
Resolution	If a success alert is generated then start and failure alerts will be cleared.

5.2.3.3 SEPPUpgradeSuccessfulAlert

Table 5-10 SEPPUpgradeSuccessfulAlert

Trigger Condition	Rest API trigger at success of Upgrade
Severity	NA
Alert details provided	applicationname alertname servicename releasename namespace oid severity vendor sourcerelease targetrelease
OID	1.3.6.1.4.1.323.5.3.46.1.2.8003
Metric Used	NA
Resolution	If a success alert is generated then start and failure alerts will be cleared.

5.2.4 Rollback Alerts

5.2.4.1 SEPPRollbackStartedAlert

Table 5-11 SEPPRollbackStartedAlert

Trigger Condition	Rest API trigger at start of Rollback
Severity	NA
Alert details provided	applicationname alertname servicename releasename namespace oid severity vendor sourcerelease targetrelease
OID	1.3.6.1.4.1.323.5.3.46.1.2.8004
Metric Used	NA
Resolution	If a success alert is generated then start and failure alerts will be cleared.

5.2.4.2 SEPPRollbackFailedAlert

Table 5-12 SEPPRollbackFailedAlert

Trigger Condition	Rest API trigger at failure of Rollback
Severity	NA
Alert details provided	applicationname alertname servicename releasename namespace oid severity vendor sourcerelease targetrelease
OID	1.3.6.1.4.1.323.5.3.46.1.2.8005
Metric Used	NA
Resolution	If a success alert is generated then start and failure alerts will be cleared.

5.2.4.3 SEPPRollbackSuccessfulAlert

Table 5-13 SEPPRollbackSuccessfulAlert

Trigger Condition	Rest API trigger at success of Rollback
Severity	NA
Alert details provided	applicationname alertname servicename releasename namespace oid severity vendor sourcerelease targetrelease
OID	1.3.6.1.4.1.323.5.3.46.1.2.8006
Metric Used	NA
Resolution	Cleared after DEFAULT_DURATION_FOR_ALERT_EXPIRY minutes

5.2.5 Global Rate Limiting on Ingress Gateway of SEPP Alerts

5.2.5.1 IngressGlobalMessageDropAbovePointOnePercent

Table 5-14 IngressGlobalMessageDropAbovePointOnePercent

Trigger Condition	Ingress Global Message Drop Rate detected greater than or equal to 0.1 Percent of Total Transactions.
Severity	Warning

Alert details provided	**Summary**
	`"Ingress Global Message Drop Rate detected above 0.1 Percent of Total Transactions"`
	
	Expression
	
	`sum(rate(oc_ingressgateway_global_ratelimit_total{Status="dropped"}[5m])) by (namespace)/ sum(rate(oc_ingressgateway_global_ratelimit_total[5m])) by (namespace) *100 >= 0.1 < 1`

OID	1.3.6.1.4.1.323.5.3.46.1.2.7002
Metric Used	oc_ingressgateway_global_ratelimit_total
Resolution	The alert will be raised when the percentage of messages rejected for Global Rate Limit will be greater than or equal to 0.1% of the total messages received. This will get cleared once percentage of message rejected is below 0.1% or greater than or equal to 1%.

5.2.5.2 IngressGlobalMessageDropAbove1Percent

Table 5-15 IngressGlobalMessageDropAbove1Percent

Trigger Condition	Ingress Global Message Drop Rate detected greater than or equal to 1 Percent of Total Transactions.
Severity	Warning

Alert details provided	**Summary**
	`"Ingress Global Message Drop Rate detected above 1 Percent of Total Transactions"`
	Expression
	`sum(rate(oc_ingressgateway_global_ratelimit_total{Status="dropped"}[5m])) by (namespace)/ sum(rate(oc_ingressgateway_global_ratelimit_total[5m])) by (namespace) *100 >= 1 < 10`

OID	1.3.6.1.4.1.323.5.3.46.1.2.7003
Metric Used	oc_ingressgateway_global_ratelimit_total
Resolution	The alert will be raised when the percentage of messages rejected for Global Rate Limit will be greater than or equal to 1% of the total messages received. This will get cleared once percentage of message rejected is below 1% greater than or equal to 10%.

5.2.5.3 IngressGlobalMessageDropAbove10Percent

Table 5-16 IngressGlobalMessageDropAbove10Percent

Trigger Condition	Ingress Global Message Drop Rate detected greater than or equal to 10 Percent of Total Transactions
Severity	Minor

Alert details provided	**Summary**
	`"Ingress Global Message Drop Rate detected above 10 Percent of Total Transactions"`
	Expression
	`sum(rate(oc_ingressgateway_global_ratelimit_total{Status="dropped"}[5m])) by (namespace)/ sum(rate(oc_ingressgateway_global_ratelimit_total[5m])) by (namespace) *100 >= 10 < 25`

OID	1.3.6.1.4.1.323.5.3.46.1.2.7004
Metric Used	oc_ingressgateway_global_ratelimit_total

Table 5-16 (Cont.) IngressGlobalMessageDropAbove10Percent

Resolution	The alert will be raised when the percentage of messages rejected for Global Rate Limit will be greater than or equal to 10% of the total messages received. This will get cleared once percentage of message rejected is below 10% or greater than or equal to 25% .

5.2.5.4 IngressGlobalMessageDropAbove25Percent

Table 5-17 IngressGlobalMessageDropAbove25Percent

Trigger Condition	Ingress Global Message Drop Rate detected greater than or equal to 25 Percent of Total Transactions
Severity	Major

Alert details provided	**Summary**
	`"Ingress Global Message Drop Rate detected above 25 Percent of Total Transactions"`
	Expression
	`sum(rate(oc_ingressgateway_global_ratelimit_total{Status="dropped"}[5m])) by (namespace)/ sum(rate(oc_ingressgateway_global_ratelimit_total[5m])) by (namespace) *100 >= 25 < 50`

OID	1.3.6.1.4.1.323.5.3.46.1.2.7005
Metric Used	oc_ingressgateway_global_ratelimit_total
Resolution	The alert will be raised when the percentage of messages rejected for Global Rate Limit will be greater than or equal to 25% of the total messages received.This will get cleared once percentage of message rejected is below 25% or greater than or equal to 50%.

5.2.5.5 IngressGlobalMessageDropAbove50Percent

Table 5-18 IngressGlobalMessageDropAbove50Percent

Trigger Condition	Ingress Global Message Drop Rate detected greater than or equal to 50 Percent of Total Transactions
Severity	Critical

Table 5-18 (Cont.) IngressGlobalMessageDropAbove50Percent

Alert details provided	**Summary**
	`"Ingress Global Message Drop Rate detected above 50 Percent of Total Transactions"`
	
	Expression
	`sum(rate(oc_ingressgateway_global_ratelimit_total{Status="dropped"}[5m])) by (namespace)/ sum(rate(oc_ingressgateway_global_ratelimit_total[5m])) by (namespace) *100 >= 50`

OID	1.3.6.1.4.1.323.5.3.46.1.2.7006
Metric Used	oc_ingressgateway_global_ratelimit_total
Resolution	The alert will be raised when the percentage of messages rejected for Global Rate Limit will be greater than or equal to 50% of the total messages received.This will get cleared once percentage of message rejected is below 50%.

5.2.6 Topology Hiding Alerts

5.2.6.1 SEPPN32fTopologyOperationFailureAlert

Table 5-19 SEPPN32fTopologyOperationFailureAlert

Field	Details
Trigger Condition	Topology Hiding or Recovery Failure exceeded configured threshold (1%)
Severity	Major

Alert details provided	**Summary**
	`"Topology hiding/recovery operation failres reached more than configured threshold"`
	
	Expression
	`delta(ocsepp_topology_header_failure_total[2m])>0 or (ocsepp_topology_header_failure_total unless ocsepp_topology_header_failure_total offset 2m)`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4004
Metric Used	ocsepp_topology_header_failure_total, ocsepp_topology_header_success_total

Table 5-19 (Cont.) SEPPN32fTopologyOperationFailureAlert

Field	Details
Resolution	This alert will be raised when the total Topology Hiding or Recovery failures reach more than 1%. Alert will be cleared when the error rate is below 1%. Possible Resolutions: 1. Check the header for which alert is raised, header name present in alert label. 2. Verify the error_msg using "ocsepp_topology_header_failure_total" metric and KPI. 3. Fix or add configuration for the header. Note: The alert will be cleared only if the corresponding success metric is pegged.

5.2.6.2 SEPPN32fTopologyBodyOperationFailureAlert

Table 5-20 SEPPN32fTopologyBodyOperationFailureAlert

Field	Details
Trigger Condition	Topology Operation failed and exceeds defined threshold
Severity	Major

Alert details provided	**Summary**
	`"Topology Hiding/Recovery Operation failures reached more than configured threshold"`
	Expression:
	`delta(ocsepp_topology_body_failure_total[2m])>0 or (ocsepp_topology_body_failure_total unless ocsepp_topology_body_failure_total offset 2m)`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4006
Metric Used	ocsepp_topology_body_failure_total ocsepp_topology_body_success_total
Resolution	This alert will be raised when the total Topology Hiding or Recovery for message body failures reach more than 1%. Alert will be cleared when the error rate will be below 1%. Possible Resolutions: 1. Check the apiUrl, method for which alert is raised, apiUrl present in alert label. 2. Verify the error_msg using "ocsepp_topology_body_failure_total" metric and KPI. 3. Fix or add configuration for the body Identifiers. Note: The alert will be cleared only if the corresponding success metric is pegged.

5.2.7 5G SBI Message Mediation Support Alerts

5.2.7.1 SEPPCN32fMediationFailure

Table 5-21 SEPPCN32fMediationFailure

Trigger Condition	Mediation processing Failure
Severity	Info

Alert details provided	**Summary**
	`"Mediation processing Failure"`
	Expression:
	`increase(ocsepp_cn32f_mediation_response_failure{status_code!="504 GATEWAY_TIMEOUT"}[10m]) > 0`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4007
Metric Used	ocsepp_cn32f_mediation_response_failure
Resolution	This alert will be raised when Mediation microservice is unable to apply rules on the incoming request & response from SEPP. Possible Resolution: 1. Check if the Mediation Rules exist. 2. Check the Agenda Group in the mediation rule is matching from the request and response sent from SEPP.

5.2.7.2 SEPPCN32fMediationUnreachable

Table 5-22 SEPPCN32fMediationUnreachable

Trigger Condition	Mediation service is not accessible
Severity	Critical

Alert details provided	**Summary**
	`"Mediation service is not accessible"`
	Expression:
	`increase(ocsepp_cn32f_mediation_response_failure {status_code="504 GATEWAY_TIMEOUT"}[10m]) > 0`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4008
Metric Used	ocsepp_cn32f_mediation_response_failure
Resolution	This alert will be raised when Mediation microservice is not accessible. Possible Resolution: 1. Check if the Mediation microservice pod is up. 2. Check if Mediation Service Name and servicePort number is correct.

5.2.7.3 SEPPPN32fMediationFailure

Table 5-23 SEPPPN32fMediationFailure

Trigger Condition	Mediation processing Failure
Severity	Info

Alert details provided	**Summary**
	`"Mediation processing Failure"`
	Expression:
	`increase(ocsepp_pn32f_mediation_response_failure {status_code!="504 GATEWAY_TIMEOUT"}[10m]) > 0`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4009
Metric Used	ocsepp_pn32f_mediation_response_failure
Resolution	This alert will be raised when Mediation microservice is unable to apply rules on the incoming request & response from SEPP. Possible Resolution: 1. Check if the Mediation Rules exist. 2. Check the Agenda Group in the mediation rule is matching from the request and response sent from SEPP.

5.2.7.4 SEPPPN32fMediationUnreachable

Table 5-24 SEPPPN32fMediationUnreachable

Trigger Condition	Mediation service is not accessible
Severity	Critical

Alert details provided	**Summary**
	`"Mediation service is not accessible"`
	Expression:
	`increase(ocsepp_pn32f_mediation_response_failure {status_code="504 GATEWAY_TIMEOUT"}[10m]) > 0`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4010
Metric Used	ocsepp_pn32f_mediation_response_failure
Resolution	This alert will be raised when Mediation microservice is not accessible. Possible Resolution: 1. Check if the Mediation microservice pod is up. 2. Check if Mediation Service Name and servicePort number is correct.

5.2.8 Overload Control Alerts

5.2.8.1 SEPPServiceOverload65Percent

Table 5-25 SEPPServiceOverload65Percent

Trigger Condition	CPU memory of pn32f-svc more than 65%
Severity	Warning

Alert details provided	**Summary**
	`Backend service is in overload with load level > 65%`
	Expression
	`service_resource_overload_level == 1`

OID	1.3.6.1.4.1.323.5.3.46.1.2.7007
Metric Used	service_resource_overload_level
Resolution	The alert will be cleared when CPU Memory for backend-svc goes below 60%.

5.2.8.2 SEPPServiceOverload70Percent

Table 5-26 SEPPServiceOverload70Percent

Trigger Condition	CPU memory of pn32f-svc more than 70%
Severity	Minor

Alert details provided	**Summary**
	`Backend service is in overload with load level > 70%`
	Expression
	`service_resource_overload_level == 2`

OID	1.3.6.1.4.1.323.5.3.46.1.2.7008
Metric Used	service_resource_overload_level
Resolution	The alert will be cleared when CPU Memory for backend-svc goes below 70%

5.2.8.3 SEPPServiceOverload80Percent

Table 5-27 SEPPServiceOverload80Percent

Trigger Condition	CPU memory of pn32f-svc more than 80%
Severity	Major

Table 5-27 (Cont.) SEPPServiceOverload80Percent

Alert details provided	**Summary**
	`Backend service is in overload with load level > 80%`
	Expression
	`service_resource_overload_level == 3`

OID	1.3.6.1.4.1.323.5.3.46.1.2.7009
Metric Used	service_resource_overload_level
Resolution	The alert will be cleared when CPU Memory for backend-svc goes below 80%

5.2.8.4 SEPPServiceOverload90Percent

Table 5-28 SEPPServiceOverload90Percent

Trigger Condition	CPU memory of pn32f-svc more than 90%
Severity	Critical

Alert details provided	**Summary**
	`Backend service is in overload with load level > 90%`
	Expression
	`service_resource_overload_level == 4`

OID	1.3.6.1.4.1.323.5.3.46.1.2.7010
Metric Used	service_resource_overload_level
Resolution	The alert will be cleared when CPU Memory for backend-svc goes below 90%

5.2.9 Hosted SEPP Alerts

5.2.9.1 SEPPPn32fHSRoutingFailureAlert

Table 5-29 SEPPPn32fHSRoutingFailureAlert

Trigger Condition	When the routing failure rate at Pn32f service is greater than 20 percentage.
Severity	Major
Alert details provided	Allowed P-RSS Validation failure at Roaming Hub **Expression** ((sum by(namespace, app, nfInstanceId, pod) (ocsepp_allowed_p_rss_routing_failure_total)) / (sum by(namespace, app, nfInstanceId, pod) (ocsepp_pn32f_requests_total))) > 0.2
OID	1.3.6.1.4.1.323.5.3.46.1.2.4013
Metric Used	ocsepp_allowed_p_rss_routing_failure_total , ocsepp_pn32f_requests_total

Table 5-29 (Cont.) SEPPPn32fHSRoutingFailureAlert

Resolution	The alert gets automatically cleared when the failure rate at pn32f microservice goes below 20 percent.

5.2.9.2 SEPPCn32fHSRoutingFailureAlert

Table 5-30 SEPPCn32fHSRoutingFailureAlert

Trigger Condition	When the routing failure rate at Cn32f service is greater than 20 percentage.
Severity	Minor
Alert details provided	Allowed P-RSS Validation failure at Roaming Hub for Consumer SEPP. **Expression** ((sum by(namespace, app, nfInstanceId, pod, sourceRss) (ocsepp_allowed_p_rss_routing_failure_total)) / (sum by(namespace, app, nfInstanceId, pod, sourceRss) (ocsepp_cn32f_requests_total))) > 0.5
OID	1.3.6.1.4.1.323.5.3.46.1.2.4014
Metric Used	ocsepp_allowed_p_rss_routing_failure_total , ocsepp_cn32f_requests_total
Resolution	The alert gets automatically cleared when the failure rate at cn32f microservice goes below 50 percent.

5.2.9.3 SEPPCn32fHSRoutingFailureAlert

Table 5-31 SEPPCn32fHSRoutingFailureAlert

Trigger Condition	When the routing failure rate at Cn32f service is greater than 20 percentage.
Severity	Major
Alert details provided	Allowed P-RSS Validation failure at Roaming Hub for Consumer SEPP. **Expression** ((sum by(namespace, app, nfInstanceId, pod, sourceRss) (ocsepp_allowed_p_rss_routing_failure_total)) / (sum by(namespace, app, nfInstanceId, pod, sourceRss) (ocsepp_cn32f_requests_total))) > 0.6
OID	1.3.6.1.4.1.323.5.3.46.1.2.4015
Metric Used	ocsepp_allowed_p_rss_routing_failure_total, ocsepp_cn32f_requests_total
Resolution	The alert gets automatically cleared when the failure rate at cn32f microservice goes below 60 percent.

5.2.9.4 SEPPCn32fHSRoutingFailureAlert

Table 5-32 SEPCn32fHSRoutingFailureAlert

Trigger Condition	When the routing failure rate at Cn32f service is greater than 20 percentage.
Severity	Critical

Table 5-32 (Cont.) SEPCn32fHSRoutingFailureAlert

Alert details provided	Allowed P-RSS Validation failure at Roaming Hub for Consumer SEPP. **Expression** ((sum by(namespace, app, nfInstanceId, pod, sourceRss) (ocsepp_allowed_p_rss_routing_failure_total)) / (sum by(namespace, app, nfInstanceId, pod, sourceRss) (ocsepp_cn32f_requests_total))) > 0.65
OID	1.3.6.1.4.1.323.5.3.46.1.2.4016
Metric Used	ocsepp_allowed_p_rss_routing_failure_total, ocsepp_cn32f_requests_total
Resolution	The alert gets automatically cleared when the failure rate at cn32f microservice goes below 65 percent.

5.2.9.5 SEPPCn32fHSRoutingFailureAlert

Table 5-33 SEPCn32fHSRoutingFailureAlert

Trigger Condition	When the routing failure rate at Cn32f service is greater than 20 percentage.
Severity	Warning
Alert details provided	Allowed P-RSS Validation failure at Roaming Hub for Consumer SEPP. **Expression** ((sum by(namespace, app, nfInstanceId, pod, sourceRss) (ocsepp_allowed_p_rss_routing_failure_total)) / (sum by(namespace, app, nfInstanceId, pod, sourceRss) (ocsepp_cn32f_requests_total))) > 0.25
OID	1.3.6.1.4.1.323.5.3.46.1.2.4017
Metric Used	ocsepp_allowed_p_rss_routing_failure_total, ocsepp_cn32f_requests_total
Resolution	The alert gets automatically cleared when the failure rate at cn32f microservice goes below 25 percent.

5.2.10 SEPP Message Feed Alerts

5.2.10.1 DDUnreachableFromN32IGW

Table 5-34 DDUnreachableFromN32IGW

Trigger Condition	This alarm is raised when Data Director is not reachable from N32 Ingress Gateway.
Severity	major
Alert details provided	**Summary** (oc_ingressgateway_dd_unreachable{app="n32-ingress-gateway"} == 1)
OID	1.3.6.1.4.1.323.5.3.46.1.2.4018
Metric Used	oc_ingressgateway_dd_unreachable
Resolution	Alert gets cleared automatically when the connection with Data Director is established.

5.2.10.2 DDUnreachableFromPLMNIGW

Table 5-35 DDUnreachableFromPLMNIGW

Trigger Condition	This alarm is raised when Data Director is not reachable from PLMN Ingress Gateway.
Severity	major
Alert details provided	**Summary** (oc_ingressgateway_dd_unreachable{app="n32-ingress-gateway"} == 1)
OID	1.3.6.1.4.1.323.5.3.46.1.2.4019
Metric Used	oc_ingressgateway_dd_unreachable
Resolution	Alert gets cleared automatically when the connection with Data Director is established.

5.2.10.3 DDUnreachableFromN32EGW

Table 5-36 DDUnreachableFromN32EGW

Trigger Condition	This alarm is raised when Data Director is not reachable from N32 Egress Gateway.
Severity	major
Alert details provided	**Summary** (oc_egressgateway_dd_unreachable{app="n32-egress-gateway"} == 1)
OID	1.3.6.1.4.1.323.5.3.46.1.2.4020
Metric Used	oc_egressgateway_dd_unreachable
Resolution	Alert gets cleared automatically when the connection with Data Director is established.

5.2.10.4 DDUnreachableFromPLMNEGW

Table 5-37 DDUnreachableFromPLMNEGW

Trigger Condition	This alarm is raised when Data Director is not reachable from PLMN Egress Gateway.
Severity	major
Alert details provided	**Summary** (oc_egressgateway_dd_unreachable{app="plmn-egress-gateway"} == 1)
OID	1.3.6.1.4.1.323.5.3.46.1.2.4021
Metric Used	oc_egressgateway_dd_unreachable
Resolution	Alert gets cleared automatically when the connection with Data Director is established.

5.2.11 Steering of Roaming (SOR) Alerts

5.2.11.1 SEPPPn32fSORFailureAlertPercent30to40

Table 5-38 SEPPPn32fSORFailureAlertPercent30to40

Field	Details
Trigger Condition	30% to 40% of SOR traffic results in failure.
Severity	Minor
Alert details provided	Summary: 'namespace: {{$labels.namespace}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }}{{ end }}' Expression: sum(rate(ocsepp_pn32f_sor_failure_total[2m]))by(namespace,nf_instance_id,app)/ sum(rate(ocsepp_pn32f_sor_requests_total[2m]))by(namespace,nf_instance_id,app)>=0.3 and sum(rate(ocsepp_pn32f_sor_failure_total[2m]))by(namespace,nf_instance_id,app)/ sum(rate(ocsepp_pn32f_sor_requests_total[2m]))by(namespace,nf_instance_id,app)<0.4
OID	1.3.6.1.4.1.323.5.3.46.1.2.4022
Metric Used	ocsepp_pn32f_sor_failure_total and ocsepp_pn32f_sor_requests_total
Resolution	This alert will be raised when the percentage failure of SOR responses is in the range 30%-40%, in the sample collected in last 2 min. Possible Resolutions : 1. Check the below headers in the response coming from SOR server. If any of these is missing, it will cause SOR Failure: a. Server Header b. Location Header 2. Check if the redirection code (3xx) received from SOR should be the same as the one configured through CNC Console. This code can be viewed in the metricocsepp_pn32f_sor_failure_total. 3. Check if the SOR Server is sending the response code 5xx and whether the code is not configured through CNC Console or retry to Producer NF is disabled. This code can be viewed in the metric ocsepp_pn32f_sor_failure_total. 4. Check if any client error(4xx) is coming while connecting to SoR. This code can be viewed in the metricocsepp_pn32f_sor_failure_total.

5.2.11.2 SEPPPn32fSORFailureAlertPercent40to50

Table 5-39 SEPPPn32fSORFailureAlertPercent40to50

Field	Details
Trigger Condition	40% to 50% of SOR traffic results in failure.
Severity	Major
Alert details provided	Summary: 'namespace: {{$labels.namespace}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }}{{ end }}' Expression: sum(rate(ocsepp_pn32f_sor_failure_total[2m]))by(namespace,nf_instance_id,app)/ sum(rate(ocsepp_pn32f_sor_requests_total[2m]))by(namespace,nf_instance_id,app)>=0.4 and sum(rate(ocsepp_pn32f_sor_failure_total[2m]))by(namespace,nf_instance_id,app)/ sum(rate(ocsepp_pn32f_sor_requests_total[2m]))by(namespace,nf_instance_id,app)<0.5
OID	1.3.6.1.4.1.323.5.3.46.1.2.4023
Metric Used	ocsepp_pn32f_sor_failure_total and ocsepp_pn32f_sor_requests_total
Resolution	This alert will be raised when the percentage failure of SOR responses is in the range 40%-50%, in the sample collected in last 2 min. Possible Resolutions : 1. Check the below headers in the response coming from SoR server, if any of these is missing, it will cause SOR Failure: a. Server Header b. Location Header 2. Check if the redirection code (3xx) received from SOR should be same as one configured through CNC Console. This code can be viewed in the metricocsepp_pn32f_sor_failure_total. 3. Check if SOR Server is sending response code 5xx and the code is not configured through CNC Console or Retry to Producer NF is disabled. This code can be viewed in the metricocsepp_pn32f_sor_failure_total. 4. Check if any client error (4xx) is coming while connecting to SOR. This code can be viewed in the metricocsepp_pn32f_sor_failure_total.

5.2.11.3 SEPPPn32fSORFailureAlertPercentAbove50

Table 5-40 SEPPPn32fSORFailureAlertPercentAbove50

Field	Details
Trigger Condition	50% of SOR traffic results in failure

Table 5-40 (Cont.) SEPPPn32fSORFailureAlertPercentAbove50

Field	Details
Severity	Critical
Alert details provided	Summary: 'namespace: {{$labels.namespace}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }}{{ end }}' Expression: sum(rate(ocsepp_pn32f_sor_failure_total[2m]))by(namespace,nf_instance_id,app)/sum(rate(ocsepp_pn32f_sor_requests_total[2m]))by(namespace,nf_instance_id,app)>=0.5
OID	1.3.6.1.4.1.323.5.3.46.1.2.4024
Metric Used	ocsepp_pn32f_sor_failure_total and ocsepp_pn32f_sor_requests_total
Resolution	This alert will be raised when the percentage failure of SOR responses is above 50%, in the sample collected in last 2 min. Possible Resolutions : 1. Check the below headers in the response coming from SOR server, if any of these is missing, it will cause SOR Failure: a. Server Header b. Location Header 2. Check if the redirection code(3xx) received from SOR should be same as one configured via CNC Console. This code can be viewed in the metricocsepp_pn32f_sor_failure_total. 3. Check if SOR Server is sending response code 5xx and the code is not configured through CNC Console or retry to Producer NF is disabled. This code can be viewed in the metricocsepp_pn32f_sor_failure_total. 4. Check if any client error(4xx) is coming while connecting to SOR. This code can be viewed in the metricocsepp_pn32f_sor_failure_total.

5.2.11.4 SEPPPn32fSORTimeoutFailureAlert

Table 5-41 SEPPPn32fSORTimeoutFailureAlert

Field	Details
Trigger Condition	Increase of more than five timeout errors in last two minutes for SOR.
Severity	critical

Table 5-41 (Cont.) SEPPPn32fSORTimeoutFailureAlert

Field	Details
Alert details provided	Summary: 'namespace: {{$labels.namespace}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }}{{ end }}' Expression: idelta(ocsepp_pn32f_sor_timeout_failure_total[2m]) > 5 or (ocsepp_pn32f_sor_timeout_failure_total unless ocsepp_pn32f_sor_timeout_failure_total offset 2m)
OID	1.3.6.1.4.1.323.5.3.46.1.2.4025
Metric Used	ocsepp_pn32f_sor_timeout_failure_total
Resolution	This alert will be raised when the response received from SOR Server suggests that server is either down or unreachable for more than five error counts in the sample collected in last two minutes. Possible Resolutions : 1. Check and fix if the SOR server is unreachable. 2. Check and fix if the configuration made through CNC Console has wrong values for server. Check if the FQDN and port configured are correct. 3. The scheme selected must be supported by SOR server.

5.2.12 Global Rate Limiting on Ingress Gateway of SEPP Alerts

5.2.12.1 Ingress RSS Rate Limit per RSS Message Drop Above Point one Percent Alert

Table 5-42 Ingress RSS Rate Limit per RSS Message Drop Above Point one Percent Alert

Trigger Condition	If a request has to be dropped when all the tokens in the bucket are exhausted and drop rate per RSS is detected above 0.1 percent of total transactions of that RSS, this metric will be pegged and corresponding alert will be raised.
Severity	Warning
Alert Details Provided	**Summary:** Ingress RSS Based Rate Limiting Message Drop Rate per RSS detected above 0.1 Percent of Total Transactions of that RSS **Expression:** sum(rate(oc_ingressgateway_rss_ratelimit_total{Status="dropped"}[5m])) by (Remote_SEPP_Set,namespace)/ sum(rate(oc_ingressgateway_rss_ratelimit_total[5m])) by (Remote_SEPP_Set,namespace) *100 >= 0.1 < 10
OID	1.3.6.1.4.1.323.5.3.46.1.2.7011

Table 5-42 (Cont.) Ingress RSS Rate Limit per RSS Message Drop Above Point one Percent Alert

Metric Name	oc_ingressgateway_rss_ratelimit_total
Resolution	The alerts gets cleared when the count goes down.

5.2.12.2 Ingress RSS Rate Limit per RSS Message Drop Above 10 Percent Alert

Table 5-43 Ingress RSS Rate Limit per RSS Message Drop Above 10 Percent Alert

Trigger Condition	If a request has to be dropped when all the tokens in the bucket are exhausted and drop rate per RSS is detected above 10 percent of total transactions of that RSS, this metric will be pegged and corresponding alert will be raised.
Severity	Minor
Alert Details Provided	**Summary:** Ingress RSS Based Rate Limiting Message Drop Rate per RSS detected above 10 Percent of Total Transactions of that RSS **Expression:** sum(rate(oc_ingressgateway_rss_ratelimit_total{Status="dropped"}[5m])) by (Remote_SEPP_Set,namespace)/ sum(rate(oc_ingressgateway_rss_ratelimit_total[5m])) by (Remote_SEPP_Set,namespace) *100 >= 10 < 25
OID	1.3.6.1.4.1.323.5.3.46.1.2.7012
Metric Name	oc_ingressgateway_rss_ratelimit_total
Resolution	The alerts gets cleared when the count goes down.

5.2.12.3 Ingress RSS Rate Limit per RSS Message Drop Above 25 Percent Alert

Table 5-44 Ingress RSS Rate Limit per RSS Message Drop Above 25 Percent Alert:

Trigger Condition	If a request has to be dropped when all the tokens in the bucket are exhausted and drop rate per RSS is detected above 25 percent of total transactions of that RSS, this metric will be pegged and corresponding alert will be raised.
Severity	Major
Alert Details Provided	**Summary:** Ingress RSS Based Rate Limiting Message Drop Rate per RSS detected above 25 Percent of Total Transactions of that RSS **Expression:** sum(rate(oc_ingressgateway_rss_ratelimit_total{Status="dropped"}[5m])) by (Remote_SEPP_Set,namespace)/ sum(rate(oc_ingressgateway_rss_ratelimit_total[5m])) by (Remote_SEPP_Set,namespace) *100 >= 25 < 50
OID	1.3.6.1.4.1.323.5.3.46.1.2.7013
Metric Name	oc_ingressgateway_rss_ratelimit_total
Resolution	The alerts gets cleared when the count goes down.

5.2.12.4 Ingress RSS Rate Limit per RSS Message Drop Above 50 Percent Alert

Table 5-45 Ingress RSS Rate Limit per RSS Message Drop Above 50 Percent Alert

Trigger Condition	If a request has to be dropped when all the tokens in the bucket are exhausted and drop rate per RSS is detected above 50 percent of total transactions of that RSS, this metric will be pegged and corresponding alert will be raised.
Severity	Critical
Alert Details Provided	**Summary:** Ingress RSS Based Rate Limiting Message Drop Rate per RSS detected above 50 Percent of Total Transactions of that RSS **Expression:** sum(rate(oc_ingressgateway_rss_ratelimit_total{Status="dropped"}[5m])) by (Remote_SEPP_Set,namespace)/ sum(rate(oc_ingressgateway_rss_ratelimit_total[5m])) by (Remote_SEPP_Set,namespace) *100 >= 50
OID	1.3.6.1.4.1.323.5.3.46.1.2.7014
Metric Name	oc_ingressgateway_rss_ratelimit_total
Resolution	The alerts gets cleared when the count goes down.

5.2.12.5 Ingress RSS Rate Limit Message Drop Above Point one Percent Alert

Table 5-46 Ingress RSS Rate Limit Message Drop Above Point one Percent Alert

Trigger Condition	If a request has to be dropped when all the tokens in the bucket are exhausted and drop rate is detected above 0.1 percent of total transactions, this metric will be pegged and corresponding alert will be raised.
Severity	Warning
Alert Details Provided	**Summary:** Ingress RSS Based Rate Limiting Message Drop Rate detected above 0.1 Percent of Total Transaction **Expression:** sum(rate(oc_ingressgateway_rss_ratelimit_total{Status="dropped"}[5m])) by (namespace)/ sum(rate(oc_ingressgateway_rss_ratelimit_total[5m])) by (namespace) *100 >= 0.1 < 1
OID	1.3.6.1.4.1.323.5.3.46.1.2.7015
Metric Name	oc_ingressgateway_rss_ratelimit_total
Resolution	The alerts gets cleared when the count goes down.

5.2.12.6 Ingress RSS Rate Limit Message Drop Above one Percent Alert

Table 5-47 Ingress RSS Rate Limit Message Drop Above one Percent Alert:

Trigger Condition	If a request has to be dropped when all the tokens in the bucket are exhausted and drop rate is detected above 1 percent of total transactions, this metric will be pegged and corresponding alert will be raised.
Severity	Warning

Table 5-47 (Cont.) Ingress RSS Rate Limit Message Drop Above one Percent Alert:

Alert Details Provided	**Summary:** Ingress RSS Based Rate Limiting Message Drop Rate detected above 1 Percent of Total Transactions **Expression:** sum(rate(oc_ingressgateway_rss_ratelimit_total{Status="dropped"}[5m])) by (namespace)/ sum(rate(oc_ingressgateway_rss_ratelimit_total[5m])) by (namespace) *100 >= 1 < 10
OID	1.3.6.1.4.1.323.5.3.46.1.2.7016
Metric Name	oc_ingressgateway_rss_ratelimit_total
Resolution	The alerts gets cleared when the count goes down.

5.2.12.7 Ingress RSS Rate Limit Message Drop Above 10 Percent Alert

Table 5-48 Ingress RSS Rate Limit Message Drop Above 10 Percent Alert

Trigger Condition	If a request has to be dropped when all the tokens in the bucket are exhausted and drop rate is detected above 10 percent of total transactions, this metric will be pegged and corresponding alert will be raised.
Severity	Minor
Alert Details Provided	**Summary:** Ingress RSS Based Rate Limiting Message Drop Rate detected above 10 Percent of Total Transactions. **Expression:** sum(rate(oc_ingressgateway_rss_ratelimit_total{Status="dropped"}[5m])) by (Remote_SEPP_Set,namespace)/ sum(rate(oc_ingressgateway_rss_ratelimit_total[5m])) by (Remote_SEPP_Set,namespace) *100 >= 10 < 25
OID	1.3.6.1.4.1.323.5.3.46.1.2.7017
Metric Name	oc_ingressgateway_rss_ratelimit_total
Resolution	The alerts gets cleared when the count goes down.

5.2.12.8 Ingress RSS Rate Limit Message Drop Above 25 Percent Alert

Table 5-49 Ingress RSS Rate Limit Message Drop Above 25 Percent Alert

Trigger Condition	If a request has to be dropped when all the tokens in the bucket are exhausted and drop rate is detected above 25 percent of total transactions, this metric will be pegged and corresponding alert will be raised.
Severity	Major

Table 5-49 (Cont.) Ingress RSS Rate Limit Message Drop Above 25 Percent Alert

Alert Details Provided	**Summary:** Ingress RSS Based Rate Limiting Message Drop Rate detected above 25 Percent of Total Transactions **Expression:** sum(rate(oc_ingressgateway_rss_ratelimit_total{Status="dropped"}[5m])) by (Remote_SEPP_Set,namespace)/ sum(rate(oc_ingressgateway_rss_ratelimit_total[5m])) by (Remote_SEPP_Set,namespace) *100 >= 25 < 50
OID	1.3.6.1.4.1.323.5.3.46.1.2.7018
Metric Name	oc_ingressgateway_rss_ratelimit_total
Resolution	The alerts gets cleared when the count goes down.

5.2.12.9 Ingress RSS Rate Limit Message Drop Above 50 Percent Alert

Table 5-50 Ingress RSS Rate Limit Message Drop Above 50 Percent Alert

Trigger Condition	If a request has to be dropped when all the tokens in the bucket are exhausted and drop rate is detected above 50 percent of total transactions, this metric will be pegged andcorresponding alert will be raised.
Severity	Critical
Alert Details Provided	**Summary:** Ingress RSS Based Rate Limiting Message Drop Rate detected above 50 Percent of Total Transactions **Expression:** sum(rate(oc_ingressgateway_rss_ratelimit_total{Status="dropped"}[5m])) by (Remote_SEPP_Set,namespace)/ sum(rate(oc_ingressgateway_rss_ratelimit_total[5m])) by (Remote_SEPP_Set,namespace) *100 >= 50
OID	1.3.6.1.4.1.323.5.3.46.1.2.7019
Metric Name	oc_ingressgateway_rss_ratelimit_total
Resolution	The alerts gets cleared when the count goes down.

5.2.13 Cat-0 SBI Message Schema Validation Alerts

5.2.13.1 SEPPN32fMessageValidationOnHeaderFailureMinorAlert

Table 5-51 SEPPN32fMessageValidationOnHeaderFailureMinorAlert

Field	Details
Trigger Condition	Message validation failed for request query parameters for 40 % of requests (on which message validation was applied) in last 2 minutes.
Severity	minor

Table 5-51 (Cont.) SEPPN32fMessageValidationOnHeaderFailureMinorAlert

Field	Details
Alert Details Provided	**Summary:** Namespace: {{ $labels.kubernetes_namespace }}, Podname: {{$labels.kubernetes_pod_name}}, App: {{ $labels.app }}, Nfinstanceid: {{ $labels.nfInstanceId }} **Expression:** (sum(rate(ocsepp_message_validation_on_header_failure_total[2m])) by (app, pod, namespace, nf_instance_id) / sum(rate(ocsepp_message_validation_applied_total[2m])) by (app, pod, namespace, nf_instance_id))*100 >= 40 < 60
OID	1.3.6.1.4.1.323.5.3.46.1.2.4026
Metric Used	ocsepp_message_validation_on_header_failure_total
Resolution	The alerts gets cleared when the count is not between 40 to 60.

5.2.13.2 SEPPN32fMessageValidationOnHeaderFailureMajorAlert

Table 5-52 SEPPN32fMessageValidationOnHeaderFailureMajorAlert

Field	Description
Trigger Condition	Message validation failed for request query parameters for 60 % of requests(on which message validation was applied) in last 2 minutes.
Severity	major
Alert Details Provided	**Summary:** Namespace: {{ $labels.kubernetes_namespace }}, Podname: {{$labels.kubernetes_pod_name}}, App: {{ $labels.app }}, Nfinstanceid: {{ $labels.nfInstanceId }} **Expression:** (sum(rate(ocsepp_message_validation_on_header_failure_total[2m])) by (app, pod, namespace, nf_instance_id) / sum(rate(ocsepp_message_validation_applied_total[2m])) by (app, pod, namespace, nf_instance_id))*100 >= 60 < 80
OID	1.3.6.1.4.1.323.5.3.46.1.2.4027
Metric Name	ocsepp_message_validation_on_header_failure_total

Table 5-52 (Cont.) SEPPN32fMessageValidationOnHeaderFailureMajorAlert

Field	Description
Resolution	The alerts gets cleared when the count is not between 60 to 80.Possible Resolutions: 1. Check Logs or Metrics: Review the following metrics for message validation failures: • `ocsepp_message_validation_on_body_failure` • `ocsepp_message_validation_on_header_failure` 2. To identify the Failing Resource URI and HTTP Method, do the following: • For request body validation failures, search for the text: "Message validation failed for request body for request" • For query parameter validation failures, search for: "Message validation failed for request query parameter(s) for request" • For more detailed information about logs, refer to *Oracle Communications Cloud Native Core, Security Edge Protection Proxy Troubleshooting Guide*. 3. In CNC Console GUI, navigate to SEPP and select Security Countermeasure from the left-hand menu. • Click Cat 0 - SBI Message Schema Validation to open the Message Validation List. • Search for the relevant resource URI to retrieve the corresponding schema. • Compare the request body or query parameters against the schema to ensure the request complies with the schema. If necessary, update the schema to reflect the correct structure.

5.2.13.3 SEPPN32fMessageValidationOnHeaderFailureCriticalAlert

Table 5-53 SEPPN32fMessageValidationOnHeaderFailureCriticalAlert

Field	Description
Trigger Condition	Message validation failed for request query parameters for 80 % of requests(on which message validation was applied) in last 2 minutes.
Severity	critical

Table 5-53 (Cont.) SEPPN32fMessageValidationOnHeaderFailureCriticalAlert

Field	Description
Alert Details Provided	**Summary:** Namespace: {{ $labels.kubernetes_namespace }}, Podname: {{$labels.kubernetes_pod_name}}, App: {{ $labels.app }}, Nfinstanceid: {{ $labels.nfInstanceId }} **Expression:** (sum(rate(ocsepp_message_validation_on_header_failure_total[2m])) by (app, pod, namespace, nf_instance_id) / sum(rate(ocsepp_message_validation_applied_total[2m])) by (app, pod, namespace, nf_instance_id))*100 >= 80
OID	1.3.6.1.4.1.323.5.3.46.1.2.4028
Metric Name	ocsepp_message_validation_on_header_failure_total
Resolution	The alerts gets cleared when the count is not between 80 to 100.

5.2.13.4 SEPPN32fMessageValidationOnBodyFailureMinorAlert

Table 5-54 SEPPN32fMessageValidationOnBodyFailureMinorAlert

Field	Description
Trigger Condition	Message validation failed for request body for 40 % of requests(on which message validation was applied) in last 2 minutes.
Severity	minor
Alert Details Provided	**Summary:** Namespace: {{ $labels.kubernetes_namespace }}, Podname: {{$labels.kubernetes_pod_name}}, App: {{ $labels.app }}, Nfinstanceid: {{ $labels.nfInstanceId }} **Expression:** (sum(rate(ocsepp_message_validation_on_body_failure_total[2m])) by (app, pod, namespace, nf_instance_id) / sum(rate(ocsepp_message_validation_applied_total[2m])) by (app, pod, namespace, nf_instance_id))*100 >= 40 < 60
OID	1.3.6.1.4.1.323.5.3.46.1.2.4029
Metric Name	ocsepp_message_validation_on_body_failure_total
Resolution	The alerts gets cleared when the count is not between 60 to 100.

5.2.13.5 SEPPN32fMessageValidationOnBodyFailureMajorAlert

Table 5-55 SEPPN32fMessageValidationOnBodyFailureMajorAlert

Field	Details
Trigger Condition	Message validation failed for request body for 60 % of requests(on which message validation was applied) in last 2 minutes.
Severity	major
Alert Details Provided	**Summary:** Namespace: {{ $labels.kubernetes_namespace }}, Podname: {{$labels.kubernetes_pod_name}}, App: {{ $labels.app }}, Nfinstanceid: {{ $labels.nfInstanceId }} **Expression:** (sum(rate(ocsepp_message_validation_on_body_failure_total[2m])) by (app, pod, namespace, nf_instance_id) / sum(rate(ocsepp_message_validation_applied_total[2m])) by (app, pod, namespace, nf_instance_id))*100 >= 60 < 80
OID	1.3.6.1.4.1.323.5.3.46.1.2.4030
Metric Name	ocsepp_message_validation_on_body_failure_total
Resolution	The alerts gets cleared when the count is not between 80 to 100.

5.2.13.6 SEPPN32fMessageValidationOnBodyFailureCriticalAlert

Table 5-56 SEPPN32fMessageValidationOnBodyFailureCriticalAlert

Field	Details
Trigger Condition	Message validation failed for request body for 80 % of requests(on which message validation was applied) in last 2 minutes.
Severity	critical
Alert Details Provided	**Summary:** Namespace: {{ $labels.kubernetes_namespace }}, Podname: {{$labels.kubernetes_pod_name}}, App: {{ $labels.app }}, Nfinstanceid: {{ $labels.nfInstanceId }} **Expression:** (sum(rate(ocsepp_message_validation_on_body_failure_total[2m])) by (app, pod, namespace, nf_instance_id) / sum(rate(ocsepp_message_validation_applied_total[2m])) by (app, pod, namespace, nf_instance_id))*100 >= 80
OID	1.3.6.1.4.1.323.5.3.46.1.2.4031
Metric Name	ocsepp_message_validation_on_body_failure_total
Resolution	The alerts gets cleared when the count is not between 80 to 100.

5.2.14 Cat-1 Service API Validation Alerts

5.2.14.1 SEPPN32fServiceApiValidationFailureAlert

Table 5-57 SEPPN32fServiceApiValidationFailureAlert

Trigger Condition	Service API not in allowed list
Severity	Major

Alert details provided	**Summary**
	`N32f : Service API not in allowed list`
	Expression:
	`delta(ocsepp_security_service_api_failure_total[2m]) > 0`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4005
Metric Used	ocsepp_security_service_api_failure_total
Resolution 1	This alert will be raised when there is difference of at least 1 between first and last data point in sample collected in last 2 minutes. Alert will be cleared after 2 minutes. Possible Resolutions: 1. Check the Resource URI + Method for which alert is raised. 2. Verify the error_msg using "ocsepp_security_service_api_failure_total" metric and KPI. 3. Fix or add configuration for the Resource URI + Method in Service API's and Allowed List.
Resolution 2	The alert gets cleared when the N32C Handshake is established after successful TCP connection to remote SEPP. Steps: The failure reason is present in the alert. Possible Resolutions: 1. Disable the Remote SEPP. 2. Delete the Remote SEPP. 3. Update and reinitiate Handshake.

5.2.15 Cat-2 Network ID Validation Alerts

5.2.15.1 SEPPN32fNetworkIDValidationHeaderFailureAlert

Table 5-58 SEPPN32fNetworkIDValidationHeaderFailureAlert

Field	Details
Trigger Condition	If Network ID Validation for Header fails, this metrics will be pegged and corresponding alert will be raised.
Severity	Major

Table 5-58 (Cont.) SEPPN32fNetworkIDValidationHeaderFailureAlert

Field	Details
Alert details provided	**Summary:** 'namespace: {{ $labels.namespace}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }}{{ end }}: Network ID Validation has failed because {{ $labels.cause }}' **Expression:** sum(increase(ocsepp_network_id_validation_header_failure_total[2m]) >0 or (ocsepp_network_id_validation_header_failure_total unless ocsepp_network_id_validation_header_failure_total offset 2m)) by (namespace, remote_sepp_name, nf_instance_id, peer_fqdn, plmn_identifier, app, resource_uri, pod) > 0
OID	1.3.6.1.4.1.323.5.3.46.1.2.4011
Metric Used	ocsepp_network_id_validation_header_failure_total
Resolution	The alerts gets cleared when the count goes below 0.

5.2.15.2 SEPPN32fNetworkIDValidationBodyIEFailureAlert

Table 5-59 SEPPN32fNetworkIDValidationBodyIEFailureAlert

Field	Details
Trigger Condition	If Network ID Validation for Body fails, this metrics will be pegged and corresponding alert will be raised.
Severity	Major
Alert details provided	**Summary:** 'namespace: {{ $labels.namespace}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }}{{ end }}: Network ID Body Validation has failed because {{ $labels.cause }}' **Expression:** sum(increase(ocsepp_network_id_validation_body_failure_total[2m]) >0 or (ocsepp_network_id_validation_body_failure_total unless ocsepp_network_id_validation_body_failure_total offset 2m)) by (namespace, remote_sepp_name, nf_instance_id, peer_fqdn, plmn_identifier, app, resource_uri, pod) > 0
OID	1.3.6.1.4.1.323.5.3.46.1.2.4012
Metric Used	ocsepp_network_id_validation_body_failure_total
Resolution	The alerts gets cleared when the count goes below 0.

5.2.16 Cat-3 Previous Location Check Alerts

5.2.16.1 SEPPPn32fPreviousLocationCheckValidationFailureAlertPercent30to40

Table 5-60 SEPPPn32fPreviousLocationCheckValidationFailureAlertPercent30to40

Trigger Condition	When previous location check validation failure error is detected between 30 to 40 Percent of Total Transactions , this alert will be raised.
Severity	Minor

Table 5-60 (Cont.)
SEPPPn32fPreviousLocationCheckValidationFailureAlertPercent30to40

Alert Details Provided	**Summary**
	`Previous location check validation failure detected between 30 to 40 Percent of Total Transactions`
	Expression
	`sum(rate(ocsepp_previous_location_validation_failure_total[2m]))by(namespace)/ sum(rate(ocsepp_previous_location_validation_requests_total[2m]))by(namespace)>=0.3 and sum(rate(ocsepp_previous_location_validation_failure_total[2m]))by(namespace)/ sum(rate(ocsepp_previous_location_validation_requests_total[2m]))by(namespace)<0.4`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4032
Metric Name	ocsepp_previous_location_validation_failure_total
Resolution	The alerts gets cleared when the previous location check validation failure error does not lie between 30 to 40 percent of total transactions.

5.2.16.2 SEPPPn32fPreviousLocationCheckValidationFailureAlertPercent40to50

Table 5-61 SEPPPn32fPreviousLocationCheckValidationFailureAlertPercent40to50

Trigger Condition	When previous location check validation failure error is detected between 40 to 50 Percent of Total Transactions , this alert will be raised.
Severity	Major

Alert Details Provided	**Summary**
	`Previous location check validation failure detected between 40 to 50 Percent of Total Transactions`
	Expression
	`sum(rate(ocsepp_previous_location_validation_failure_total[2m]))by(namespace)/ sum(rate(ocsepp_previous_location_validation_requests_total[2m]))by(namespace)>=0.4 and sum(rate(ocsepp_previous_location_validation_failure_total[2m]))by(namespace)/ sum(rate(ocsepp_previous_location_validation_requests_total[2m]))by(namespace)<0.5`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4033
Metric Name	ocsepp_previous_location_validation_failure_total

Table 5-61 (Cont.) SEPPPn32fPreviousLocationCheckValidationFailureAlertPercent40to50

Resolution	The alerts gets cleared when the previous location check validation failure error does not lie between 40 to 50 percent of total transactions.

5.2.16.3 SEPPPn32fPreviousLocationCheckValidationFailureAlertPercentAbove50

Table 5-62 SEPPPn32fPreviousLocationCheckValidationFailureAlertPercentAbove50

Trigger Condition	When previous location check validation failure error is detected above 50 Percent of Total Transactions , this alert will be raised.
Severity	Critical

Alert Details Provided	**Summary**
	`Previous location check validation failure detected above 50 Percent of Total Transactions`
	Expression
	`sum(rate(ocsepp_previous_location_validation_failure_total[2m]))by(namespace)/ sum(rate(ocsepp_previous_location_validation_requests_total[2m]))by(namespace)>=0.5"`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4034
Metric Name	ocsepp_previous_location_validation_failure_total
Resolution	The alerts gets cleared when the previous location check validation failure error does not lie above 50 percent of total transactions.

5.2.16.4 SEPPPn32fPreviousLocationCheckExceptionFailureAlertPercent30to40

Table 5-63 SEPPPn32fPreviousLocationCheckExceptionFailureAlertPercent30to40

Trigger Condition	When previous location check exception failure is detected between 30 to 40 Percent of Total Transactions , this alert will be raised.
Severity	Minor

Table 5-63 (Cont.)
SEPPPn32fPreviousLocationCheckExceptionFailureAlertPercent30to40

Alert Details Provided	**Summary**
	`Previous location check exception failure detected between 30 to 40 Percent of Total Transactions`
	Expression
	`sum(rate(ocsepp_previous_location_exception_failure_total[2m]))by(namespace)/ sum(rate(ocsepp_previous_location_validation_requests_total[2m]))by(namespace)>=0.3 and sum(rate(ocsepp_previous_location_exception_failure_total[2m]))by(namespace)/ sum(rate(ocsepp_previous_location_validation_requests_total[2m]))by(namespace)<0.4`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4035
Metric Name	ocsepp_previous_location_exception_failure_total
Resolution	The alerts gets cleared when the previous location check exception failure does not lie between 30 to 40 percent of total transactions.

5.2.16.5 SEPPPn32fPreviousLocationCheckExceptionFailureAlertPercent40to50

Table 5-64 SEPPPn32fPreviousLocationCheckExceptionFailureAlertPercent40to50

Trigger Condition	When previous location check exception failure error is detected between 40 to 50 Percent of Total Transactions , this alert will be raised.
Severity	Major

Alert Details Provided	**Summary**
	`Previous location check exception failure detected between 40 to 50 Percent of Total Transactions`
	Expression
	`sum(rate(ocsepp_previous_location_exception_failure_total[2m]))by(namespace)/ sum(rate(ocsepp_previous_location_validation_requests_total[2m]))by(namespace)>=0.4 and sum(rate(ocsepp_previous_location_exception_failure_total[2m]))by(namespace)/ sum(rate(ocsepp_previous_location_validation_requests_total[2m]))by(namespace)<0.5`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4036
Metric Name	ocsepp_previous_location_exception_failure_total

Table 5-64 (Cont.)
SEPPPn32fPreviousLocationCheckExceptionFailureAlertPercent40to50

Resolution	The alerts gets cleared when the previous location check exception failure error does not lie between 40 to 50 percent of total transactions.

5.2.16.6 SEPPPn32fPreviousLocationCheckExceptionFailureAlertPercentAbove50

Table 5-65 SEPPPn32fPreviousLocationCheckExceptionFailureAlertPercentAbove50

Trigger Condition	When previous location check exception failure error is detected above 50 Percent of Total Transactions , this alert will be raised.
Severity	Critical

Alert Details Provided	**Summary**
	`Previous location check exception failure detected above 50 Percent of Total Transactions`
	Expression
	`sum(rate(ocsepp_previous_location_exception_failure_total[2m]))by(namespace)/ sum(rate(ocsepp_previous_location_validation_requests_total[2m]))by(namespace)>=0.5`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4037
Metric Name	ocsepp_previous_location_exception_failure_total
Resolution	The alerts gets cleared when the previous location check exception failure error does not lie above 50 percent of total transactions.

5.2.17 Rate Limiting for Egress Roaming Signaling per PLMN Alerts

5.2.17.1 Egress Request Rate Limit per PLMN Message Drop Above 10 Percent Alert

Table 5-66 Egress Request Rate Limit per PLMN Message Drop Above 10 Percent Alert

Trigger Condition	If a request is dropped due to the tokens in the bucket are exhausted and drop rate per PLMN is detected above 10 percent of total transactions of that PLMN, oc_ingressgateway_plmn_egress_ratelimit_total metric will be pegged and corresponding alert will be raised.
Severity	Minor

Table 5-66 (Cont.) Egress Request Rate Limit per PLMN Message Drop Above 10 Percent Alert

Alert Details Provided	**Summary**
	`Egress Rate Limiting Request Drop Rate detected per PLMN above 10 Percent of Total Transactions`
	Expression
	`sum(rate(oc_ingressgateway_plmn_egress_rate limit_total{Status="ERL_MATCH_NO_TOKEN_LOW_ PRI_REJECT"}[5m])) by (EgressRateLimitList,PLMN_ID,namespace)/ sum(rate(oc_ingressgateway_plmn_egress_rate limit_total[5m])) by (EgressRateLimitList,PLMN_ID,namespace) *100 >= 10 < 25`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4039
Metric Name	oc_ingressgateway_plmn_egress_ratelimit_total
Resolution	The alerts gets cleared when the count goes down.

5.2.17.2 Egress Request Rate Limit per PLMN Message Drop Above 25 Percent Alert

Table 5-67 Egress Request Rate Limit per PLMN Message Drop Above 25 Percent Alert

Trigger Condition	If a request is dropped due to the tokens in the bucket are exhausted and drop rate per PLMN is detected above 25 percent of total transactions of that PLMN, oc_ingressgateway_plmn_egress_ratelimit_total metric will be pegged and corresponding alert will be raised.
Severity	Major

Alert Details Provided	**Summary**
	`Egress Rate Limiting Request Drop Rate detected per PLMN above 25 Percent of Total Transactions`
	Expression
	`sum(rate(oc_ingressgateway_plmn_egress_rate limit_total{Status="ERL_MATCH_NO_TOKEN_LOW_ PRI_REJECT"}[5m])) by (EgressRateLimitList,PLMN_ID,namespace)/ sum(rate(oc_ingressgateway_plmn_egress_rate limit_total[5m])) by (EgressRateLimitList,PLMN_ID,namespace) *100 >= 10 < 25`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4040
Metric Name	oc_ingressgateway_plmn_egress_ratelimit_total
Resolution	The alerts gets cleared when the count goes down.

5.2.17.3 Egress Request Rate Limit per PLMN Message Drop Above 50 Percent Alert

Table 5-68 Egress Request Rate Limit per PLMN Message Drop Above 50 Percent Alert

Trigger Condition	If a request is dropped due to the tokens in the bucket are exhausted and the drop rate per PLMN is detected above 50 percent of total transactions of that PLMN, oc_ingressgateway_plmn_egress_ratelimit_total metric will be pegged and corresponding alert will be raised.
Severity	Critical

Alert Details Provided	**Summary**
	`Egress Rate Limiting Request Drop Rate detected per PLMN above 50 Percent of Total Transactions`
	Expression
	`sum(rate(oc_ingressgateway_plmn_egress_ratelimit_total{Status="ERL_MATCH_NO_TOKEN_LOW_PRI_REJECT"}[5m])) by (EgressRateLimitList,PLMN_ID,namespace)/ sum(rate(oc_ingressgateway_plmn_egress_ratelimit_total[5m])) by (EgressRateLimitList,PLMN_ID,namespace) *100 >= 50`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4041
Metric Name	oc_ingressgateway_plmn_egress_ratelimit_total
Resolution	The alerts gets cleared when the count goes down.

5.2.18 Separate Port Configurations for N32c and N32f on the Egress Routes Alerts

5.2.18.1 EgressInterfaceConnectionFailure

Table 5-69 EgressInterfaceConnectionFailure

Field	Details
Trigger Condition	If the destination host and port mentioned in the Remote profile are unreachable or not available, then the alert will be raised.
Severity	Major
Alert Details Provided	**Summary:** Egress connection failure on the interface **Expression:** sum(increase(oc_egressgateway_connection_failure_total{app="n32-egress-gateway"}[5m])) by (namespace,app,Host,Port) >0
OID	1.3.6.1.4.1.323.5.3.46.1.2.4042
Metric Name	oc_egressgateway_connection_failure_total

Table 5-69 (Cont.) EgressInterfaceConnectionFailure

Field	Details
Resolution	If the destination host and port are reachable, then the alert will be cleared.

5.2.19 Support for TLS 1.3

5.2.19.1 SEPPConnectionFailurePLMNIGWAlert

Table 5-70 SEPPConnectionFailurePLMNIGWAlert

Field	Details
Trigger Condition	Connection failure occurs for incoming traffic at PLMN Ingress Gateway
Severity	Major

Alert details provided	Summary:
	
	`namespace:`
	
	`{{$labels.namespace}}, timestamp: {{ with query "time()" }}{{ . | first | value | humanizeTimestamp }}{{ end }}: Incoming connection failure on plmn-ingress-gateway due to {{ $labels.error_reason }}`
	
	Expression:
	
	`sum(increase(oc_ingressgateway_connection_failure_total{app="plmn-ingress-gateway"}[5m]) >0 or (oc_ingressgateway_connection_failure_total{app="plmn-ingress-gateway"} unless oc_ingressgateway_connection_failure_total{app="plmn-ingress-gateway"} offset 5m )) by (namespace,app) > 0`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4043
Metric used	oc_ingressgateway_connection_failure_total

Table 5-70 (Cont.) SEPPConnectionFailurePLMNIGWAlert

Field	Details
Resolution	After resolving the reason for the connection failure, this alert will be removed.

5.2.19.2 SEPPConnectionFailureN32IGWAlert

Table 5-71 SEPPConnectionFailureN32IGWAlert

Field	Details
Trigger Condition	Connection failure occurs for incoming traffic at N32 Ingress Gateway
Severity	Major

Alert details provided	Summary:
	
	`namespace: {{$labels.namespace}}, timestamp: {{ with query "time()" }} {{ . | first | value | humanizeTimestamp }}{{ end }}: Incoming connection failure on n32-ingress-gateway due to {{ $labels.error_reason }}`
	
	Expression:
	
	`sum(increase(oc_ingressgateway_connection_failure_total{app="n32-ingress-gateway"}[5m]) >0 or (oc_ingressgateway_connection_failure_total{app="n32-ingress-gateway"} unless oc_ingressgateway_connection_failure_total{app="n32-ingress-gateway"} offset 5m )) by (namespace,app) > 0`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4044
Metric used	oc_ingressgateway_connection_failure_total
Resolution	After resolving the reason for connection failure, this alert will be removed.

5.2.19.3 SEPPX509CertificateExpiryAlertMinor

Table 5-72 SEPPX509CertificateExpiryAlertMinor

Field	Details
Trigger Condition	When TLS certificate is valid for only 6 months before expiration.
Severity	Minor

Alert details provided	**Summery**:
	
	`Certificate expiry in less than 6 months`
	
	Expression:
	
	`security_cert_x509_expiration_seconds - time() <= 15724800`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4045
Metric used	security_cert_x509_expiration_seconds
Resolution	Only after certificates have been updated, this alert will be removed.

5.2.19.4 SEPPX509CertificateExpiryAlertMajor

Table 5-73 SEPPX509CertificateExpiryAlertMajor

Field	Details
Trigger Condition	When TLS certificate is valid for only 3 months before expiration.
Severity	Major

Alert details provided	**Summery**:
	
	`Certificate expiry in less than 3 months`
	
	Expression:
	
	`security_cert_x509_expiration_seconds - time() <= 7862400`

OID	1.3.6.1.4.1.323.5.3.46.1.2.4046
Metric used	security_cert_x509_expiration_seconds
Resolution	Only after certificates have been updated, this alert will be removed.

5.2.19.5 SEPPX509CertificateExpiryAlertCritical

Table 5-74 SEPPX509CertificateExpiryAlertCritical

Field	Details
Trigger Condition	When TLS certificate is valid for only 1 month before expiration.
Severity	Critical

Alert details provided	Summery:
	
	`Certificate expiry in less than 1 month`
	
	Expression:
	
	`security_cert_x509_expiration_seconds - time() <= 2592000`

OID	`1.3.6.1.4.1.323.5.3.46.1.2.4047`
Metric used	security_cert_x509_expiration_seconds
Resolution	Only after certificates have been updated, this alert will be removed.