

Oracle® Communications Converged Application Server

Oracle Universal Installer Help



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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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My Oracle Support

My Oracle Support (<https://support.oracle.com>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with My Oracle Support registration.

Call the CAS main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>. When calling, make the selections in the sequence shown below on the Support telephone menu:

1. Select 2 for New Service Request.
2. Select 3 for Hardware, Networking, and Solaris Operating System Support.
3. Select one of the following options:
 - For technical issues such as creating a new Service Request (SR), select 1.
 - For non-technical issues such as registration or assistance with My Oracle Support, select 2.

You are connected to a live agent who can assist you with My Oracle Support registration and opening a support ticket.

My Oracle Support is available 24 hours a day, 7 days a week, 365 days a year.

Emergency Response

In the event of a critical service situation, emergency response is offered by the Customer Access Support (CAS) main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with Oracle.

Locate Product Documentation on the Oracle Help Center Site

Oracle Communications customer documentation is available on the web at the Oracle Help Center (OHC) site, <http://docs.oracle.com>. You do not have to register to access these documents. Viewing these files requires Adobe Acrobat Reader, which can be downloaded at <http://www.adobe.com>.

1. Access the Oracle Help Center site at <http://docs.oracle.com>.
2. Click **Industries**.
3. Under the Oracle Communications sub-header, click the **Oracle Communications documentation** link.
The Communications Documentation page appears. Most products covered by these documentation sets appear under the headings "Network Session Delivery and Control Infrastructure" or "Platforms."
4. Click on your Product and then Release Number.
A list of the entire documentation set for the selected product and release appears.
5. To download a file to your location, right-click the **PDF** link, select **Save target as** (or similar command based on your browser), and save to a local folder.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Revision History

Table Revision History

Date	Revision
December 2021	<ul style="list-style-type: none"><li data-bbox="883 436 1073 457">• Initial release
June 2023	<ul style="list-style-type: none"><li data-bbox="883 476 1203 497">• Updates OCCAS variable

1

Getting Starting with Converged Application Server Installation

The installer enables you to install the Oracle Communications Converged Application Server software.

Introduction to the Converged Application Server Installer

This section includes more resources for information about installing a Converged Application Server implementation:

- [Overview of the Oracle Universal Installer](#)
- [About My Oracle Support](#)
- [About the Installation Documentation](#)
- [Converged Application Server Installer Screens](#)

Overview of the Oracle Universal Installer

The Converged Application Server installer automates most of the installation tasks.

The installer is based on the Oracle Universal Installer, which provides a standard interface for installing many Oracle products. For more information, see *Oracle Universal Installer and OPatch User's Guide for Windows and UNIX* in the Oracle database documentation library:

<http://docs.oracle.com/>

Related Topics

- [Introduction to the Converged Application Server Installer](#)

About My Oracle Support

My Oracle Support offers troubleshooting information, software patches, and other resources to help you maintain your Oracle software. See [My Oracle Support](#).

Related Topics

- [Introduction to the Converged Application Server Installer](#)

About the Installation Documentation

When installing the Converged Application Server, follow the instructions in the Installation Guide, which is available from the documentation page on the Oracle Technology Network (OTN):

<http://docs.oracle.com/>

If deploying the Converged Application Server to a public or private cloud, see the Cloud Deployment Guide.

Related Topics

- [Introduction to the Converged Application Server Installer](#)

Converged Application Server Installer Screens

The following topics describe the screens that appear when you are installing the Oracle Communications Converged Application Server software:

- [Welcome](#)
- [Auto Updates](#)
- [Installation Location](#)
- [Installation Type](#)
- [Prerequisite Checks](#)
- [Installation Summary](#)
- [Installation Progress](#)
- [Installation Complete](#)

Welcome

The Welcome screen introduces you to the Oracle Communications Converged Application Server installer.

The installer includes a navigation pane on the left side that summarizes the tasks that the installer helps you complete. Each item in the navigation pane represents a specific installer screen that prompts you for information required to install the software.

Related Topics

- [Converged Application Server Installer Screens](#)
- [Introduction to the Converged Application Server Installer](#)

Auto Updates

Use the Security Updates screen to enter your My Oracle Support account information so you can receive the latest product information and security updates through your My Oracle Support account.

Field	Description
Skip Auto Updates	Select to disable the auto update feature.
Select patches from directory	Select to install patches that you download to a specific directory. Use the Location field to specify the directory where you intend to download patches.

Field	Description
Search My Oracle Support for Updates	Select to enable the auto update feature. Converged Application Server will automatically search for and install updates, using your My Oracle Support account user name and password.
Proxy Settings	Configure proxy settings so that your machine can reach the internet.
Test Connection	Test your connection to My Oracle Support.
Search	Search My Oracle Support for Converged Application Server updates.

Related Topics

- [Converged Application Server Installer Screens](#)
- [Introduction to the Converged Application Server Installer](#)

Installation Location

Use the Installation Location screen to identify where you want to install your Oracle Communications Converged Application Server software.

Field	Description
Oracle Home	<p>Use this field to specify the location of the <i>Oracle_home</i> directory, which serves as the repository for common files that are used by Oracle products installed on the same server, such as Converged Application Server and WebLogic Server.</p> <p>To create a new <i>Oracle_home</i>, enter the name of the new directory. The installer creates the directory during the installation process.</p> <p>To use an existing <i>Oracle_home</i>, use the drop-down menu or the Browse button to select the directory.</p> <p>Note: If you are performing an installation on a Windows operating system, ensure that your directory paths are valid and do not contain double backslashes (\\).</p>
View	Use this button to review the Oracle Communications features that are currently installed in the directory.

Related Topics

- [Converged Application Server Installer Screens](#)
- [Introduction to the Converged Application Server Installer](#)

Installation Type

The Installation Type screen is preconfigured to install Oracle Communications Converged Application Server.

It also lists all components installed with Oracle Communications Converged Application Server.

Related Topics

- [Converged Application Server Installer Screens](#)
- [Introduction to the Converged Application Server Installer](#)

Prerequisite Checks

The Prerequisite Checks screen analyzes the host computer to ensure that it meets operating system and JRE version requirements. To halt prerequisite checking for all components, click **Stop**.

If any of the prerequisite checks fail, a short error message appears at the bottom of the screen. Do one of the following:

- Fix the error and click **Rerun** to perform the prerequisite check again.
- If you want to ignore the error or warning messages and continue with the installation, click **Skip**.

Field	Description
View Successful Tasks	Displays the successful tasks, along with the failed prerequisite tasks.
View Log	Displays the installation log file in a popup window. Use this log to monitor the progress of the prerequisite checks and to review any errors generated by the prerequisite checks.

Before performing any installation, read the system requirements to ensure that your environment meets the minimum installation requirements for the products you are installing. For more information, see "Converged Application Server System Requirements" in the *Installation Guide*.

Related Topics

- [About the Installation Documentation](#)
- [Converged Application Server Installer Screens](#)
- [Introduction to the Converged Application Server Installer](#)

Installation Summary

The Installation Summary screen displays the selections you made during the installation session.

This screen provides the following information:

- The location of your installation
- The disk space used for the installation
- The features installed with Converged Application Server

Review the information on this page to verify the options that you selected.

If you want to make changes to the configuration before starting the installation, click **Back** to return to and edit previous installer screens. Use the navigation pane to select the installer screen you want to edit.

If you want to save your installation responses to a text file (called a response file), click **Save Response File**. The resulting response file can be used later if you choose to perform the same installation from the command line. See "Installing Converged Application Server in Silent Mode" in the *Installation Guide* for more information about using the command line to perform a silent installation.

Related Topics

- [About the Installation Documentation](#)
- [Converged Application Server Installer Screens](#)
- [Introduction to the Converged Application Server Installer](#)

Installation Progress

The Installation Progress screen shows you the progress of the installation.

If you want to quit before the installation completes, click **Cancel**. Doing so results in a partial installation; the portion of the software that was installed on your system before you canceled the installation remains on your system, and you have to remove it manually.

Related Topics

- [Converged Application Server Installer Screens](#)
- [Introduction to the Converged Application Server Installer](#)

Installation Complete

The Installation Complete screen summarizes the installation that was completed.

By default, the WebLogic Server Configuration Wizard starts at the end of the installation process. If you do not want to configure your Converged Application Server domain now, disable the **Automatically Launch the Configuration Wizard** check box.

Click **Finish** to dismiss the screen and end your installation session.

For more information about configuring your Converged Application Server domain, see "Configuring the Converged Application Server Domain" in the Installation Guide.

Related Topics

- [About the Installation Documentation](#)
- [Converged Application Server Installer Screens](#)
- [Introduction to the Converged Application Server Installer](#)

Converged Application Server Deinstallation Screens

The following topics describe the screens that appear when you are uninstalling an Oracle Communications Converged Application Server software component:

- [Welcome](#)
- [Deinstallation Progress](#)
- [Deinstallation Summary](#)
- [Deinstallation Complete](#)

Welcome

The Welcome screen is displayed when you are about to uninstall one or more Oracle Communications Converged Application Server components.

The deinstaller removes the software files in the selected Oracle home from disk, updates the Oracle inventory, and performs other operating-specific tasks to remove the components.

The screen contains a navigation pane on the left side that summarizes the tasks the uninstaller helps you complete. Each item in the navigation pane represents a specific screen that prompts you for information required to uninstall the software.

For complete information about uninstalling your Converged Application Server software, see the Installation Guide.

Related Topics

- [About the Installation Documentation](#)
- [Converged Application Server Deinstallation Screens](#)
- [Introduction to the Converged Application Server Installer](#)

Deinstallation Progress

The Deinstallation Progress screen monitors the progress of the uninstallation process.

Click **Cancel** to stop the uninstallation process.

Related Topics

- [Converged Application Server Deinstallation Screens](#)
- [Introduction to the Converged Application Server Installer](#)

Deinstallation Summary

The Deinstallation Summary screen lists the Converged Application Server components to uninstall. Verify that the list of components is correct.

Click **Deinstall** to begin the uninstallation process.

Related Topics

- [Converged Application Server Deinstallation Screens](#)
- [Introduction to the Converged Application Server Installer](#)

Deinstallation Complete

When the Deinstallation Complete screen appears, it indicates that your software was uninstalled successfully.

Click **Finish** to exit the uninstaller.

Related Topics

- [Converged Application Server Deinstallation Screens](#)
- [Introduction to the Converged Application Server Installer](#)