

Oracle® Communications

EAGLE FTP Table Base Retrieval Release Notes



Release 5.0

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ORACLE®

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Introduction

This Release Notice includes feature descriptions, supported hardware, and media and documentation pack contents; and identifies the supported upgrade paths. This document includes listings for both the resolved and known bugs for this release. Directions for accessing key Oracles sites and services are also identified in the [Oracle References and Services](#) chapter.

Release Notices are included in the documentation pack made available with every software release.

FTRA 5.0 Introduction

Oracle Communications EAGLE FTP Table Based Retrieval (FTRA) facilitates offline database processing through FTP session.

2

Feature Descriptions

There are no new features added in EAGLE FTRA 5.0.

3

FTRA 5.0 Media and Documentation

Oracle Communications software is available for electronic download on the [Oracle Software Delivery Cloud \(OSDC\)](#). Documentation is delivered electronically on the [Oracle Help Centre \(OHC\)](#). Both the software Media Pack and Documentation Pack are listed in this chapter.

Media Pack

All components available for download from the [MOS](#) website are in [Table 3-1](#).



Note:

This list is accurate at the time of release, but is subject to change. See the [MOS](#) website for the latest information.

Table 3-1 Media Pack Contents for 5.0

Description
Oracle Communications EAGLE FTP Table Base Retrieval 5.0.0.0.0-40.41.0. This is for both Microsoft Windows 64-bit and Linux x86-64.

Documentation Pack

All documents available for download from the [Oracle Help Center \(OHC\)](#) are listed in [Table 3-2](#).



Note:

This list is accurate at the time of release, but it is subject to change. See the Oracle Help Center for the latest information.

Table 3-2 Documentation Pack Contents

Release Notices and Licensing Information User Manuals
Release Notice
Licensing Information User Manual
EAGLE Compatibility Matrix
EAGLE FTRA Hardware, Installation, Software Upgrade, and Maintenance
Software Installation Guide
EAGLE FTRA Core Manuals
Security Guide

Table 3-2 (Cont.) Documentation Pack Contents

EAGLE FTRA Feature Manuals
EAGLE FTP Table Base Retrieval User's Guide

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FTRA 5.0 Supported Upgrade Paths

This release has been tested for upgrade from specific prior releases. This chapter contains the exact paths for upgrade. Please verify your current installed release is listed on a valid upgrade path.

Supported Upgrade Paths

The possible upgrade paths to EAGLE FTRA 5.0 are listed in the following table.

From	To
EAGLE FTRA 4.5	EAGLE FTRA 5.0

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Product Compatibility

Refer to *EAGLE Compatibility Matrix* for the product compatibility between this product release and the releases of other products.

6

FTRA 5.0 Resolved and Known Bugs

This chapter lists the resolved and known bugs for EAGLE FTRA release 5.0.

These lists are distributed to customers with a new software release at the time of General Availability (GA) and are updated for each maintenance release.

Severity Definitions

The problem report sections in this document refer to bug severity levels. Definitions of these levels can be found in the publication, *TL 9000 Quality Management System Measurement Handbook*.

Problem Report: A report from a customer or on behalf of the customer concerning a product or process defect requesting an investigation of the issue and a resolution to remove the cause. The report may be issued via any medium.

Problem reports are systemic deficiencies with hardware, software, documentation, delivery, billing, invoicing, servicing, or any other process involved with the acquisition, operation, or performance of a product. An incident reported simply to request help to bring back the service or functionality to normal without the intent to investigate and provide a resolution to the cause of the incident is not a problem report.

1. **Critical:** Conditions that severely affect the primary functionality of the product and because of the business impact to the customer requires non-stop immediate corrective action regardless of time of day, or day of the week as viewed by a customer on discussion with the organization such as:
 - Product inoperability (total or partial outage),
 - A reduction in the capacity capability, that is, traffic/data handling capability, such that expected loads cannot be handled,
 - Any loss of emergency capability (for example, emergency 911 calls), or
 - Safety hazard or risk of security breach.
2. **Major:** Product is usable, but a condition exists that seriously degrades the product operation, maintenance, or administration, etc., and requires attention during pre-defined standard hours to resolve the situation.
The urgency is less than in critical situations because of a less immediate or impending effect on product performance, customers, and the customer's operation and revenue such as:
 - Reduction in product's capacity (but still able to handle the expected load),
 - Any loss of administrative or maintenance visibility of the product and/or diagnostic capability,
 - Repeated degradation of an essential component or function, or
 - Degradation of the product's ability to provide any required notification of malfunction.
3. **Minor:** Other problems of a lesser severity than "critical" or "major" such as conditions that have little or no impairment on the function of the system.

4. **Minor, No Loss of Service:** Oracle severity beyond what is defined by TL 9000. The numbered severity levels in the tables below correspond to these definitions of 1–Critical, 2–Major, 3–Minor, 4–Minor, No Loss of Service.

Resolved Bug List

The tables in this section list bugs resolved in the following builds:

- EAGLE FTFA 5.0.0.0.0-40.41.0.

The resolved bug table shows an impact statement for the severity 1 and 2 bugs as well as severity 3 bugs associated with an SR.



Note:

Resolved bugs are sorted in ascending order by severity and then by bug number.

Table 6-1 EAGLE FTFA Release FTFA 5.0.0.0.0-40.41.0 Resolved Bugs (April 2022)

Bug Number	SR	Severity	Title	Customer Impact
32039540		3	FTFA 5.0 - Update the cmdlist.txt file	
32039523		4	FTFA 5.0 - Update Maverick J2SSH	
32434533		4	Remove support of UNIX CSV (Solaris), CSVGENX and SWP from FTFA	
33716790		4	Apache Log4J update to 2.17.1	

Customer Known Bug List

There are no customer known bugs in this release.

Oracle References and Services

This chapter describes how to obtain help, where to find related documentation, and provides other general information.

My Oracle Support (MOS)

My Oracle Support (<https://support.oracle.com>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support can assist you with My Oracle Support registration.

Call the Customer Access Support main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>. When calling, make the selections in the sequence shown below on the Support telephone menu:

- For Technical issues such as creating a new Service Request (SR), select **1**.
- For Non-technical issues such as registration or assistance with My Oracle Support, select **2**.
- For Hardware, Networking and Solaris Operating System Support, select **3**.

You are connected to a live agent who can assist you with My Oracle Support registration and opening a support ticket.

My Oracle Support is available 24 hours a day, 7 days a week, 365 days a year.

Product Support

The information in this document addresses the product releases that are currently covered under Premier Support and also some product releases that are no longer covered under Premier Support. Refer to [Lifetime Support for your Oracle Application Unlimited Products](#) on the Applications Unlimited Lifetime Support web page for support information.

Also refer to [EAGLE Error Correction Policy](#) on MOS for detailed information on bug fix and patch release policies. Refer to the Release Notices of each product release for information related to supported upgrade paths.

Locate Product Documentation on the Oracle Help Center Site

Oracle Communications customer documentation is available on the web at the Oracle Help Center (OHC) [Oracle Help Center \(OHC\)](#) site. You do not have to register to access these documents. Viewing these files requires Adobe Acrobat Reader, which can be downloaded at <http://www.adobe.com>.

1. Access [OHC](#).
2. Click **Industries> Communications**.
The Communications Documentation page appears.

3. Under **Signalling and Policy** header, select **EAGLE**.
The list of entire documentation set for EAGLE Product Line and releases appears.
4. Click on your product and then the release number.
A list of the entire documentation set for the selected product and release appears.
5. To download a file to your location, right-click the PDF link, click **Save Target As** (or similar command based on your browser), and save to a local folder.

Locate Product Release Software on the Oracle Software Delivery Cloud Site

Oracle Communications software is available for electronic download at the [Oracle Software Delivery Cloud \(OSDC\)](#) site. Only authorized customers with a valid password may download software from the site.

For directions on downloading the software and other information about using this site, click FAQ on the top right corner.