Oracle® Communications Launch Cloud Service

Release Notes

Release 25C

G33338-01

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Release Notes

This document provides information about Oracle Communications Launch Cloud Service Release 25C.

- New Features
- Fixed Issues
- Known Issues
- Deprecated and Removed Features

New Features

This release includes the following features and enhancements:

- Integrate Launch with Digital Business Experience Solution
- Teams and Initiatives
- Offer Canvas
- Rollback of Market Releases
- Pricing Model Enhancements - Counters

Integrate Launch with Digital Business Experience Solution

The following modeling enhancements have been introduced for Digital Business Experience (DBE):

- The following atomic product offering modeling definition is enhanced exclusively for DBE solution deployments:
    - Discount priority for product offer type discounts and time-based discounts: The discount priority determines the sequence in which the charging engine evaluates discounts when multiple discounts are applicable. A higher number indicates a higher priority.
    - Discount mode: This specifies the method by which the charging system should apply a discount. The available options are 'sequential' or 'parallel'. A sequential discount implies that the discount offer is applied to the remaining

charge amount after previous discounts have been deducted. Conversely, a parallel discount is applied to the original charge amount, irrespective of any reductions from prior discount offers.

– Ability to publish these definitions to Pricing Design Center (PDC).

Example:

– Discount 1 with priority 1, and discount mode as sequential

– Discount 2 with priority 2, and discount mode as parallel

- The following atomic product offering pricing definition is enhanced for both DBE and non DBE solution deployments:

  – Ability to configure friends and family or closed user group pricing.

  – Initially setup custom event analyzer rule in both Pricing Design Center (PDC) and Launch for automated distribution to PDC.

    * REST API end point for custom analyzer rule:

    ```
    https://<HOST_NAME>/crmRestApi/atcProductCatalog/11.13.18.05/
    productCatalogReferenceManagement/v1/
    customProfileSpecification ("profileType":
    "CUSTOM_ANALYZER_RULE")
    ```

    * Configure the Impact category in the Common Business Configuration to be used in the attribute-based pricing.

  – Setup atomic offering with billing service type as special rating.

  – Use attribute-based pricing in Launch with the custom event analyzer rule and setup special rates for each rule.

  – Ability to publish these definitions to Siebel and PDC.

  – Example: 0.1$ price for five family numbers.

The business benefit of this feature is improved modeling capability and accelerated time to market.

Access Requirements:

- Communications Catalog Product Manager

- Communications Catalog Administrator

Teams and Initiatives

You can use the Teams functionality to manage and collaborate on Initiatives. Teams construct is where group of users come together to achieve a common goal of working on an Initiative targeted for market release. This is applicable to the design time catalog where for a Communications Service Provider (CSP) to roll out offers to the market, a group of users such as the product managers, technical special etc work and collaborate together. This enables focused outcomes. In Launch, a team of users will be assigned to work on an Initiative.

Product Manager and Product Specialist user roles will see a new dashboard as landing pages.

The business benefit of this feature is to provide improved collaboration, streamlined communication, and enhanced productivity.

Access Requirements:

- Communications Catalog Product Manager
- Communications Catalog Administrator
- Communications Product Specialist

Rollback of Market Releases

Rollback process allows Communications Service Provider (CSP) to undo or revert offers and promotions released to the market. The rollback is intended to eliminate manual interventions and to operate at speed. As releasing an offer or promotion to the market is the primary objective for a CSP from a time and cost perspective, rollback is equally important to mitigate revenue loss and poor customer experience. The objective is to ensure that no incorrect offers are ordered in the ordering system. With this capability, CSPs can revert to a last known good state after a bad deployment.

Similar to the release process, rollback is also applicable to Initiative contents. It supports:

- Partial Rollback: Few offerings/promotions from the launched initiative
- Full Rollback: All offerings/promotions from the launched initiative

Add the ATC_LAUNCHX_MANAGE_ENTITY_ROLLBACK privilege to the catalog administrator user to enable rollback capability.

The business benefit of this feature is to allow Business Continuity and Risk Mitigation during market releases.

Access Requirements: Communications Catalog Administrator

Offer Canvas

Offer Canvas is a new graphical visualization of bundles and packages. You can use Offer Canvas to view and add components to bundles.

The business benefit of this feature is improvised design time experience of managing the catalog modeling.

Access Requirements:

- Communications Catalog Product Manager
- Communications Marketing Manager

Pricing Model Enhancements - Counters

You can configure counters for atomic offers. Counters are often used as accumulators of usage or charges in atomic offers. Track usage or spending by using counters. They can be used in discount triggers. Configure Balance Elements that are of counter type before using in the pricing model.

The business benefit of this feature is improved modeling ability with faster deployment to Oracle's Billing and Revenue Management system.

Access Requirements: Communication Catalog Product Manager

Fixed Issues

There are no fixed issues in this release.

Known Issues

This section describes the known issues in this release.

Error while overriding commitment terms of a revised version

During the process of overriding commitment terms for Product Offers during revision, errors out with "We couldn't save the offer" error from the UI.

Workaround: Use the API to revise the penalty price with the updates and subsequently associate the revised version with the corresponding term.

Error while creating bundle offers

An error occurs when you create bundle offer and set the end date for bundle level price through the UI.

Workaround: Use UI to create bundle level price without an end date, and use API to update end date of bundle level price.

Error during partial rollback of initiatives

Partial rollback of an initiative would not work if there are revisions created for initiative entities that are not selected for rollback.

Currently, there is no workaround.

Components page doesn't allow scrolling of offers in Available Offers section

While assembling the components for a bundle offer in the Components page, the Available Offers section displays the list of offers based on the search criteria. However, if the result set is large, the page doesn't allow scrolling to view those offers.

Workaround: Narrow down the search to return fewer offers.

Deprecated and Removed Features

There are no deprecated or removed features in this release.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

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