# Oracle® Communications Session Monitor Upgrade Guide



Release 5.2 F88051-02 January 2024

ORACLE

Oracle Communications Session Monitor Upgrade Guide, Release 5.2

F88051-02

Copyright © 2014, 2024, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <a href="http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc">http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc</a>.

## Contents

## About this Guide

**Revision History** 

## 1 Upgrading Session Monitor

Supported Upgrade Paths	1-1
Pre-requisites	1-1
Configuring Proxies and Repos	1-1
Preparing MySQL before Upgrading	1-2
Temporarily Disabling External Authentication	1-2
Creating a Backup before Upgrading	1-2
A Note if you Have Not Taken a Backup	1-3
Upgrading Session Monitor from Release 4.4 or 5.0 to Release 5.2	1-3
Configuring Proxies	1-4
Downloading the Session Monitor Software	1-4
Downloading the Latest MySQL 8 Commercial Package	1-5
Installing the MySQL 8 RPMs	1-5
Install Python3.9	1-6
Downloading and Installing the MySQL Connector	1-6
Installing the Oracle epel Repository	1-7
Enabling or Disabling SELinux After Upgrading	1-8
Enabling SELinux After the Upgrade	1-8
Disabling SELinux After the Upgrade	1-8
Running the Post Install Script ocsm_post_install.sh	1-9
Post Upgrade	1-9
Upgrading Session Monitor from Release 5.1 to Release 5.2	1-10
Upgrading to MySQL 8.0.34	1-10
Upgrading to MySQL Connector 8.0.33	1-11
Upgrading to Release 5.2 Using the Platform Setup Application	1-11
Upgrading to Session Monitor Release 5.2 using ACLI	1-12
Upgrading Session Monitor without an Internet Connection	1-13



Creating the Backup File	1-13
Installing Session Monitor without Internet	1-13
Prerequisites	1-13
Downloading the RPM Files	1-14
Configuring the Repository Server	1-14
Installing Session Monitor for the First Time	1-16
Restoring Backup	1-20
Dependency RPMs	1-20

## 2 Upgrading DPDK

Uninstalling DPDK	2-1
Installing and Configuring DPDK with Internet for Intel	2-1
Installing and Configuring DPDK without Internet for Intel	2-2
Downloading, Installing, and Configuring DPDK for Mellanox NIC Cards	2-4
Installing Mellanox OFED	2-4
Installing and Configuring DPDK	2-5
DPDK with Higher Throughput	2-6

## 3 Upgrading MySQL



## About this Guide

This guide provides guidelines and recommendations for setting up Oracle Communications Session Monitor in a secure configuration. The Oracle Communications Session Monitor product family includes the following products:

- Operations Monitor
- Enterprise Operations Monitor
- Fraud Monitor
- Control Plane Monitor

#### **Documentation Set**

Document Name	Document Description
Backup and Restore Guide	Provides instructions for backing up and restoring Session Monitor.
Developer Guide	Contains information for using the Session Monitor SAU Extension.
Fraud Monitor User Guide	Contains information for installing and configuring Fraud Monitor to monitor calls and detect fraud.
Installation Guide	Contains information for installing Session Monitor
Mediation Engine Connector User Guide	Contains information for configuring and using the Mediation Engine Connector.
Operations Monitor User Guide	Contains information for monitoring and troubleshooting IMS, VoLTE, and NGN networks using the Operations Monitor.
Release Notes	Contains information about the Session Monitor Release 5.2, including new features.
Security Guide	Contains information for securely configuring Session Monitor.
Upgrade Guide	Contains information for upgrading Session Monitor.

#### Table 1 Documentation Suite for Session Monitor Release 5.2



## **Revision History**

This section provides a revision history for this document.

Date	Description
January 2024	Initial release
March 2024	Documentation refresh.



# 1 Upgrading Session Monitor

This document provides instructions for upgrading Oracle Communications Session Monitor from a previous version such as 4.x, 5.0, and 5.1 to Release 5.2 version.

## Supported Upgrade Paths

This release has been tested for upgrades from specific prior releases. Verify that your current installed release is listed on a valid upgrade path. The possible upgrade paths to Session Monitor Release 5.2 are listed below.

Table 1-1	Supported	<b>Upgrade Paths</b>
-----------	-----------	----------------------

From	То	Mechanism	Backup and Restore
4.4	5.2	CLI upgrade	Recommended
5.0	5.2	CLI upgrade	Recommended
5.1	5.2.	PSA upgrade	Optional

#### Note:

It is recommended to have both Probe and Mediation Engine in the same version of Release 5.2.

## **Pre-requisites**

Before beginning with the process of upgrading, ensure that the following pre-requisites are fulfilled.

## **Configuring Proxies and Repos**

You are required to configure the proxies and repos.

Configure the http proxy in *letc/yum.conf* file and also export the proxy's address to the environment.

1. In *letc/yum.conf*, add the following line:

proxy=<proxy server>

2. Export the proxy's address.

```
export http_proxy=<proxy_server>
export https proxy=<proxy server></proxy server>
```



## Preparing MySQL before Upgrading

Upgrading to Release Session Monitor Release 5.2 requires MySQL 8.0.34. For MySQL 8.0.34, it is required that you upgrade from a MySQL 5.7 GA release.

Upgrades from non-GA releases of MySQL 5.7 or later versions (earlier than 5.7.35) are not supported. In your current Session Monitor Server, ensure that the version of MySQL is 5.7.35 or higher. If it is not, upgrade to the latest GA release of 5.7 (5.7.35 or higher). For more information, see Upgrading MySQL section in the Session Monitor Upgrade Guide for your current Session Monitor version.

## Temporarily Disabling External Authentication

For External Authentication enabled systems, it is recommended that you temporally disable External Authentication as after the upgrade to Session Monitor Release 5.2, the Apache Web Server is reverted to NGINX.

#### Perform the following tasks for Mediation Engine External Authentication:

- **1.** Log in to the Mediation Engine with the configured credentials.
- 2. Disable the External authentication in admin  $\rightarrow$  Settings  $\rightarrow$  System Settings.
- 3. Click **Update** , and log out from the Mediation Engine.

#### Perform the following tasks for Mediation Engine Connector:

- 1. Log in to the Mediation Engine Connector with the configured credentials.
- 2. Navigate to admin  $\rightarrow$  Settings  $\rightarrow$  External Authentication and disable 'External authentication' .
- 3. Click **Save**, and log out from Mediation Engine Connector.

#### Note:

If the admin user is set up for External Authentication, set a local password for the admin user while disabling External Authentication.

## Creating a Backup before Upgrading

If you are upgrading from Release 4.4 or Release 5.0 to Release 5.2, it is recommended that you create a backup of the Mediation Engine and Mediation Engine Connector, and Fraud Monitor before you begin the upgrade procedure.

#### Note:

Currently, there is no rollback option available from an upgrade.

Session Monitor enables you to back up the Configuration, Database, Block Storage and essential Session Monitor files of Session Monitor Servers by providing a Backup and Restore procedure.



For more information, see the Session Monitor Release 5.2 Backup and Restore Guide.

#### Note:

The process to upgrade Session Monitor Releases 4.4 or 5.0 to Release 5.2 involves the upgrade of the complete tech stack including upgrade of Oracle Linux, Python and MySQL. Release 5.1 to Release 5.2 is a normal upgrade using PSA Upgrade.

#### A Note if you Have Not Taken a Backup

Create Historical System Diagnostics with the **Create savepoint** and **Include mysqldump** check boxes enabled from the PSA Page. This is mandatory.

Download a copy of the Diagnostics created and save it in a safe location. These diagnostics are required to debug any issues in the future.

For more information, see the System Diagnostics section in the Session Monitor Release 5.2 Installation Guide

#### Note:

Creating the Savepoint is applicable only for the Mediation Engine. Also, enabling the **Create savepoint** and **Include mysqldump** check boxes is mandatory for taking Diagnostics.

# Upgrading Session Monitor from Release 4.4 or 5.0 to Release 5.2

Upgrade of Session Monitor from Releases 4.4, and 5.0 to Release 5.2 is available only through a CLI upgrade. Upgrade of Session Monitor from Releases 5.1 to Release 5.2 is available only through a PSA page upgrade.

- **1.** For Mediation Engines, it is recommended to disconnect all probes.
- 2. Run the following command to stop Session Monitor service:

```
source /opt/oracle/ocsm/ocsm_env.sh
pld-systemctl stop
```

3. Run these commands to save the version information. As the current version of files are updated after the upgrade.

cp /opt/oracle/ocsm/etc/iptego/version /opt/oracle/ocsm/etc/iptego/ version old

```
cp /opt/oracle/ocsm/etc/iptego/version.history /opt/oracle/ocsm/etc/
iptego/version.history old
```



-----> Execute only if the version.history file is present in the location /opt/ oracle/ocsm/etc/iptego/.

4. Run the following command to stop the MySQL services:

```
systemctl stop mysqld
```

 Upgrade Oracle Linux 7.X to Oracle Linux 8. Follow the official Oracle Linux 8 Upgrade Guide. For more information, see https://docs.oracle.com/en/operatingsystems/oracle-linux/8/leapp/leapp-PreparingfortheUpgrade.html#chap-leappprep.

#### Note:

The upgrade to Oracle Linux 8 removes Session Monitor, however Session Monitor data is left intact.

6. Run the following command to verify that Oracle Linux 8 has been installed:

```
cat /etc/oracle-release
```

You are required to re-configure the proxies. For more information, see Configuring Proxies.

## **Configuring Proxies**

You need to re-configure the proxies.

Configure the http proxy in the /etc/yum.conf file and also export the same to environment.

1. Add the following line in the /etc/yum.conf:

```
proxy=<proxy server>
```

2. Export the proxy's address.

```
export http_proxy=<proxy_server>
export https proxy=<proxy server>
```

## Downloading the Session Monitor Software

Perform the following tasks to download the Session Monitor Release 5.2 software:

- 1. Create a temporary directory (temp\_dir) on the system that hosts the Session Monitor.
- Download the Session Monitor installation software RPM Zip file to the temp\_dir folder.
- 3. Extract the Session Monitor installation software RPM Zip file.



## Downloading the Latest MySQL 8 Commercial Package

Perform the following tasks to download the latest MySQL 8 commercial package:

1. Download the MySQL 8 Commercial package from MOS to a temporary directory of the Session Monitor Server.

The latest supported Version is 8.0.34 (Patch 35614084 for MySQL-commercial: MySQL Database/Components 8.0.34 Yum Repository TAR for Oracle Linux / RHEL 8 x86 (64bit)).

- 2. Copy the MySQL tar.gz package from the download to a temporary directory.
- 3. Untar the MySQL tar.gz package by running the following commands:

```
yum install tar
tar -xvf mysql-commercial-<rn>.x86_64.repo.tar.gz
```

#### Note:

where <rn> is the current MySQL 8 version.

4. Navigate to the MySQL directory:

```
cd mysql-8.X/8.X.XX/
```

For example:

```
tar -xvf mysql-commercial-8.0.34-1.1.el8.x86_64.repo.tar.gz
cd mysql-8.0/8.0.34/
```

## Installing the MySQL 8 RPMs

Use the following instructions to install the MySQL 8 RPMs.

1. Run this command to install MYSQL 8 RPMs:

yum install mysql-commercial-\*

- 2. Replace the existing /opt/oracle/ocsm/etc/iptego/my.cnf file with the new my-8.0.cnf file present in the Session Monitor installation software RPM ZIP file:
  - Navigate to the temporary directory (temp\_dir) where the Session Monitor software RPM ZIP file was extracted.
  - b. Run the command:

cp my-8.0.cnf /opt/oracle/ocsm/etc/iptego/my.cnf



Note:

After replacing the new file ensure that the filename is still my.cnf under the path /opt/oracle/ocsm/etc/iptego/.

3. Run this command to start the MySQL 8 Server:

systemctl start mysqld

4. Run this command to verify the MySQL version:

mysql --version

#### Install Python3.9

Perform the following tasks to Install Python39.

**1.** Run the command to install Python39.

yum install python39-pip

2. Execute these commands to set Python alternatives to Python39:

```
update-alternatives --config python3 update-alternatives --config python
```

#### Note:

When prompted, select the number corresponding to Python39 option and press the Enter key.

#### Note:

After the Session Monitor upgrade, while installing any new packages using yum, some packages install Python 3.6 as a dependency. As a result, Python alternatives are changed which can cause unexpected problems in the Session Monitor. To avoid this, it is mandatory to verify that Python is pointing Python 39 after installing every package using yum by running the above two commands.

## Downloading and Installing the MySQL Connector

Download and install the MySQL Connector package.

1. Download the MySQL Connector package corresponding to the MySQL version installed from MOS to a temporary directory on the Session Monitor Server:

If MySQL 8.0.34 Commercial is installed on the system, download the MySQL Connector 8.0.33 Package from MOS:



- patch no 35614084 for MySQL Commercial
  - Patch number: 35614084
  - File name: p35614084\_580\_Linux-x86-64.zip
- MySQL Connector 8.0.33
  - Patch number: 35301971
  - File name: p35301971\_800\_Linux-x86-64.zip
- 2. From the temporary directory, run the following commands to install MySQL Connector:

```
yum install unzip
```

```
unzip pXXXXXXX_XXX_Linux-x86-64.zip
pip3 install mysql_connector_python-8.X.X-1commercial-cp39-cp39-
manylinux1 x86 64.whl
```

#### For example:

```
unzip p35301971_800_Linux-x86-64.zip
pip3 install mysql_connector_python-8.0.33-1commercial-cp39-cp39-
manylinux1_x86_64.whl
```

#### Note:

If necessary, use proxy with pip3. For example:

```
pip3 install --proxy [PROTOCOL://]HOST[:PORT]
mysql_connector_python-8.0.33-1commercial-cp39-cp39-
manylinux1 x86 64.whl
```

## Installing the Oracle epel Repository

Install the Oracle epel repository.

1. Run the following command to install the Oracle epel repository:

yum install oracle-epel-release-el8.x86\_64

2. Install the yum utils by running the following command:

yum install yum-utils

3. Enable the latest Oracle Linux 8 repositories by running the following command:

```
yum-config-manager --enable ol8_baseos_latest ol8_appstream ol8_addons
ol8_developer_EPEL
```



4. Install the Session Monitor RPM file by running the following command:

```
yum install ocsm-<rn>x86 64.rpm
```

where: <rn> is the current Session Monitor release number.

For example:

ocsm-5.2.0.0.0-237.x86 64.rpm

#### Note:

Session Monitor Installation may take several minutes depending on the data size of MySQL.

## Enabling or Disabling SELinux After Upgrading

After upgrading to Session Monitor Release 5.2, it is mandatory to enable or disable SELinux again as per your requirement.

SELinux policy modules have changed with Session Monitor Release 5.2, For more information, see Enabling SELinux in the Session Monitor Release 5.2 Installation Guide.

#### Enabling SELinux After the Upgrade

After the upgrade, it is mandatory to enable or disable SELinux again as per your requirement.

- To enable SELinux run the following commands:
  - 1. Run these commands:

```
sed -i -e "s/^SELINUX=.*/SELINUX=enforcing/" /etc/selinux/config
sed -i -e "s/^SELINUXTYPE=.*/SELINUXTYPE=targeted/" /etc/selinux/
config
```

reboot

2. Install the new customized SELinux policy modules for Session monitor using the command:

```
cd /opt/oracle/ocsm/
./ocsm_ext.sh
ip link add dummy0 type dummy
ifconfig dummy0 up
```

#### Disabling SELinux After the Upgrade

After the upgrade, it is mandatory to enable or disable SELinux again as per your requirement.



- To disable SELinux:
  - Run the following commands:

```
sed -i -e "s/^SELINUX=.*/SELINUX=disabled/" /etc/selinux/config
reboot
```

## Running the Post Install Script ocsm\_post\_install.sh

Execute the Post Install Script, ocsm\_post\_install.sh file present in the Session Monitor installation software RPM Zip file.

- To execute the post-install script ocsm post install.sh:
  - Navigate to the temporary directory (temp\_dir) where the Session Monitor software RPM zip file was unzipped.
  - 2. Run the following command to provide the necessary permissions for the script file:

```
chmod +x ocsm_post_install.sh
```

3. Run this script:

```
./ocsm_post_install.sh
```

#### Note:

Post-install script takes care of reconfiguring your Product Type to the state as before and links back the new Session Monitor with existing data.

The Session Monitor installation is complete now. Follow the post upgrade procedure once the script execution is successful as mentioned in the section Post Upgrade.

## Post Upgrade

After upgrading the system, complete the following steps.

#### **Certificate Exchange**

Before logging into the system, exchange certificates between the Mediation Engine and the Mediation Engine Connector.For more information, see the "Connecting Mediation Engine with Mediation Engine Connector" section in the Mediation Engine Connector User Guide.

#### Multi VSP

Post the upgrade, multi-vsp will be disabled by default. You can enable multi-vsp again as per your requirement.

#### **External Authentication**

For External Authentication enabled Machines, re-enable External Authentication from Settings Post the upgrade, it is mandatory to copy the new pld.conf template from /opt/ oracle/ocsm/etc/httpd/conf.d/pld.conf to /etc/httpd/conf.d/ folder, and configure the External Authentication details again.



This ensures new fixes and any changes in the pld.conf template to be applied on the system.

# Note: If any data loss occurs post upgrade, follow the Restore procedure provided in the Backup and Restore Guide Note: URLs of the Session Monitor Nodes has been updated with version Release 5.2 as below: https://<machine\_ip>/me/ https://<machine\_ip>/me/ https://<machine\_ip>/me/ https://<machine\_ip>/fdp/ https://<machine\_ip>/fdp/ https://<machine\_ip>/setup/

## Upgrading Session Monitor from Release 5.1 to Release 5.2

Upgrade of Session Monitor from Releases 4.4, and 5.0 to Release 5.2 is available only through a CLI upgrade.

Upgrade of Session Monitor from Releases 5.1 to Release 5.2 is available through a PSA page upgrade or ACLI.

## Upgrading to MySQL 8.0.34

Follow the instructions given in this section to upgrade to MySQL 8.0.34 version.

1. Run the following command to stop the MySQL services:

systemctl stop mysqld

2. Run the following command to install the tar software.

yum install tar -y

3. Download MySQL Connector version 8.0.34, and untar using the following command

tar -xvf mysql-commercial-8.0.34-1.1.el8.x86 64.repo.tar.gz

4. Navigate to the mysql folder:

cd mysql-8.0/8.0.34/



5. Install MySQL 8.0.34 version:

```
yum -y install mysql-commercial-*
```

6. Verify MySQL version using following command:

mysql --version

7. Restart MySQL services using the following command

```
systemctl start mysqld
```

## Upgrading to MySQL Connector 8.0.33

Follow the instructions in this section to upgrade to MySQL Connector 8.0.33.

1. Run the following command to install unzip utility:

yum -y install unzip

2. Run the following command to unzip the downloaded MySQL Connector 8.0.33:

unzip p35301971 800 Linux-x86-64.zip

3. Run the following command to install MySQL Connector 8.0.33:

```
pip3 install mysql_connector_python-8.0.33-1commercial-cp39-cp39-
manylinux1 x86 64.whl
```

## Upgrading to Release 5.2 Using the Platform Setup Application

Follow the instruction provided in this section to upgrade Session Monitorto Release 5.2 using the Platform Setup Application

To upgrade Session Monitor to Release 5.2:

 In a web browser, type the URL https://<IP address of Mediation Engine>/setup/ where, <IP address of Mediation Engine> is the IP address of the Mediation Engine. Do this to open the Platform Setup Application page of the Mediation Engine.

#### Note:

Contact your Oracle representative for credentials.

- 2. Click **Browse** and upload the software that you downloaded from Oracle for Release 5.2, the software is an .rpm file: ocsm-5.2.0.0.-233.x86\_64.
- 3. After the upload is complete, click Install.
- 4. Accept the license agreement. The installation begins.



#### Note:

If you do not have sufficient disk space, you will receive the following error message: *To free up the space, refer to the Document 1937398.1 in the Customer Support website.* 

The upgrade/installation may take one hour or more depending on the data on your machine. Click Software Version from the right panel.

- 5. Once the installation is complete, log out of the Platform Setup Application page, and log in again.
- 6. Click Software Version on the right panel.

You must be able to see the upgraded version as Release 5.2.0.0.0

7. Log out of the application GUI and log in again to access new features.

## Upgrading to Session Monitor Release 5.2 using ACLI

This section provides an upgrade scenario using an example procedure to upgrade Mediation Engine. The procedure for other machine types such as Probe, and Mediation Engine Connector remains the same.

To upgrade to Session Monitor Release 5.2 using ACLI:

- **1.** Copy the .rpm file ocsm-5.2.0.0.0-237.x86\_64. to the system.
- 2. Run this command to set the correct environment:

source /opt/oracle/ocsm/ocsm env.sh

3. Run this command to stop all the services on Operations Monitor:

pld-systemctl stop

4. Run the following command to start the Session Monitor installation:

yum install ocsm-5.2.0.0.0-233.x86 64.

- 5. If Multi-VSP is enabled, then enable Multi-VSP again.
- 6. Restart all services using the command below. Otherwise, skip this step:

pld-systemctl start

The upgrade is complete.

7. Run the following command to verify the Session Monitor software version:

cat /opt/oracle/ocsm/etc/iptego/display version

The output of the command displays the version Session Monitor. For example, 5.2.0.0.

8. Log out of the application GUI.



9. Log in again to the access new features.

## Upgrading Session Monitor without an Internet Connection

If your Session Monitor server is located on an isolated network that does not have a direct connection to the internet you can follow the Offline Upgrade Steps provided in this section. For Session Monitor Release 5.2, the steps to upgrade without an Internet differ from the steps followed for upgrading using the Internet due to the limitation in Oracle Linux 8.

Session Monitor Offline upgrade involves Creating Backup of your existing Session Monitor and Restoring it on a newly installed Session Monitor Release 5.2 Server rather than direct upgrade on existing system.

Follow the tasks given in this section to upgrade Session Monitor without an Internet connection.

## Creating the Backup File

Take a backup of the current version of the Session Monitor Server by following the steps provided in the section Creating Backup in the Session Monitor Release 5.2 Backup and Restore Guide.

This involves taking a backup of the complete Session Monitor data including configuration, database, block storage and any essential Session Monitor files.

#### Note:

It is recommended not to delete the Session Monitor backup data until the Restore procedure is completed and data is verified successfully.

## Installing Session Monitor without Internet

This section describes the procedure to install Session Monitor using RPM files without an Internet connection on a new system.

#### Prerequisites

Set up the Session Monitor Server machine with Oracle Linux 8.8 operating system to install Session Monitor using the RPM files. You can do this by either reinstalling your current Session Monitor Server with Oracle Linux 8.8, or you can bring up a new Server with Oracle Linux 8.8.

In next steps, you will first do an offline fresh installation of Session Monitor Release 5.2 on this setup. Then you will restore the Backup data. For more information on restoring data, see the Session Monitor Release 5.2 Backup and Restore Guide.



#### Note:

If you are using a new system to install Session Monitor Release 5.2, it is recommended that the new system has the same or higher configuration as the previous system, and the machine hosting the earlier version of Session Monitor remains intact till the completion of the upgrade procedure.

### Downloading the RPM Files

This section describes how to download the RPM files needed to install Session Monitor. Complete this task on a system with an Internet connection.

You can manually download all RPM files from https://yum.oracle.com/oraclelinux-8.html or use a script. For more information on the RPM files that need to be downloaded, see Dependency RPMs.

To use the Download\_rpms.sh script to get the RPM files:

1. Download the script from the software.zip file and save the file to your local storage on your system. .

The Download\_rpms.sh script downloads all dependency RPM files except for the Session Monitor and MySQL RPMs. For more information on downloading Session Monitor and the MySQL RPM files, see the Session Monitor Release 5.2 Release Notes.

2. Set execute permission with the following:

chmod +x Download\_rpms.sh

3. Run the following command:

./Download\_rpms.sh

 If you need to configure a proxy server for your system, run the same command with the following information:

./Download rpms.sh "[PROTOCOL://]HOST[:PORT]"

#### Configuring the Repository Server

This section describes how to configure the repository server to install Session Monitor.

- Copy the RPM files to the repository server in a temporary directory, such as /tmp/ocsm/.
- 2. Install the following RPM files in this order:
  - a. rpm -ivh vsftpd-3.0.3-35.el8.x86\_64.rpm
  - **b.** rpm -ivh drpm-0.4.1-3.el8.x86\_64.rpm
  - c. rpm -ivh createrepo\_c-libs-0.17.7-6.el8.x86\_64.rpm
  - d. rpm -ivh createrepo\_c-0.17.7-6.el8.x86\_64.rpm



3. Run this command to move the directory /tmp/ocsm/ to the directory /var/ftp/pub/.

mv /tmp/ocsm/ /var/ftp/pub/

4. Copy RPM files of Session Monitor and MySQL to the directory /var/ftp/pub/ocsm/

#### Note:

Use the Commercial Package of MySQL 8.0.34 for installation. The Session Monitor dependencies used here are based on MySQL 8.0.34 version. If there are any additional dependencies required, please take that as well

```
mysql-8.0/8.0.34/mysql-commercial-backup-8.0.34-1.1.el8.x86_64.rpm
mysql-8.0/8.0.34/mysql-commercial-client-8.0.34-1.1.el8.x86_64.rpm
mysql-8.0/8.0.34/mysql-commercial-client-plugins-8.0.34-1.1.el8.x86_64.rpm
mysql-8.0/8.0.34/mysql-commercial-devel-8.0.34-1.1.el8.x86_64.rpm
mysql-8.0/8.0.34/mysql-commercial-icu-data-files-8.0.34-1.1.el8.x86_64.rpm
mysql-8.0/8.0.34/mysql-commercial-libs-8.0.34-1.1.el8.x86_64.rpm
mysql-8.0/8.0.34/mysql-commercial-libs-8.0.34-1.1.el8.x86_64.rpm
mysql-8.0/8.0.34/mysql-commercial-libs-8.0.34-1.1.el8.x86_64.rpm
mysql-8.0/8.0.34/mysql-commercial-libs-8.0.34-1.1.el8.x86_64.rpm
mysql-8.0/8.0.34/mysql-commercial-libs-8.0.34-1.1.el8.x86_64.rpm
```

The Session Monitor, MySQL, and other dependency RPM files are now located in the directory /var/ftp/pub/ocsm/.

5. Run the following command to create the repository: .

createrepo /var/ftp/pub/ocsm/

6. Add a comment at the beginning of the root line of /etc/vsftpd/ftpusers and /etc/ vsftpd/user list using the character "#" to say the following:

```
[root@test vsftpd]# cat /etc/vsftpd/ftpusers
# Users that are not allowed to login via ftp
#root
bin
daemon
adm
lp
sync
shutdown
halt
mail
news
uucp
operator
games
nobody
[root@test vsftpd]# cat /etc/vsftpd/user list
# vsftpd userlist
# If userlist deny=NO, only allow users in this file
```



```
# If userlist deny=YES (default), never allow users in this file,
and
# do not even prompt for a password.
# Note that the default vsftpd pam config also checks /etc/vsftpd/
ftpusers
# for users that are denied.
#root
bin
daemon
adm
lp
sync
shutdown
halt
mail
news
uucp
operator
games
nobody
```

7. Run these commands to disable SELinux:

```
setenforce 0
sed -i -e "s/^SELINUX=.*/SELINUX=disabled/" /etc/selinux/config
reboot
```

- 8. Using an editor, open the file /etc/vsftpd/vsftpd.conf.
- 9. Comment the line anonymous enable=NO.
- 10. Save and quit the vsftpd.conf file.
- **11.** Run the following commands to start the vsftp service:

systemctl start vsftpd
systemctl enable vsftpd

12. Run this command to check the status of vsftp service:

systemctl status vsftpd

The status of the service should be active (running).

**13.** Run these commands to disable the firewall:

```
systemctl stop firewalld
systemctl disable firewalld
```

The repo server is now ready to be used.

#### Installing Session Monitor for the First Time

This section describes how to install Session Monitor for a new system.

1. Log in to the Session Monitor server as a root or root privileged user.



2. Run this command to verify that Oracle Linux 8 has been installed:

```
cat /etc/oracle-release
```

- **3.** For partitioning, see the Creating a Separate Partition for Data (block) Storage section in the Installation Guide.
- 4. Rename all the repos under the directory /etc/yum.repos.d/

```
mv /etc/yum.repos.d/oracle-linux-ol8.repo /etc/yum.repos.d/oracle-linux-
ol8.repo_bkp
mv /etc/yum.repos.d/uek-ol8.repo /etc/yum.repos.d/uek-ol8.repo_bkp
mv /etc/yum.repos.d/virt-ol8.repo /etc/yum.repos.d/virt-ol8.repo_bkp
```

5. Create the /etc/yum.repos.d/ocsm.repo with the following content:

```
[OCSM]
name=OCSM dependencies
baseurl=ftp://<REPO_SERVER_IP>/pub/ocsm/
gpgkey=file:///etc/pki/rpm-gpg/RPM-GPG-KEY-oracle
gpgcheck=0
enabled=1
proxy=_none_
```

6. Run this command to clean-up the repo:

yum clean all

7. Run this command to verify the repolist:

yum repolist
# yum repolist
repo id repo name
OCSM OCSM dependencies

 Copy the following from the repo server to the Session Monitor server in the temporary directory, such as /tmp/dependency/ and install those RPMs on Session Monitor server in this order.

```
yum install perl-IO-Socket-
SSL-2.066-4.module+el8.6.0+20623+f0897f98.noarch.rpm
perl-Mozilla-CA-20160104-7.0.1.module+el8.3.0+21136+b437fca9.noarch.rpm
perl-Net-SSLeay-1.88-2.module+el8.6.0+20623+f0897f98.x86 64.rpm
```

9. Install the MySQL RPM files using the following command:

yum install mysql-commercial-\*

- Copy the following RPMs from the Repo server to the Session Monitor server in a temporary directory, such as /tmp/dependency/, and install the RPM files on the Session Monitor server in this order:
  - a. rpm -ivh python39-setuptoolswheel-50.3.2-4.module+el8.9.0+90016+9c2d6573.noarch.rpm



- b. rpm -ivh python39-pipwheel-20.2.4-8.module+el8.9.0+90016+9c2d6573.noarch.rpm
- c. rpm -ivh python39libs-3.9.18-1.module+el8.9.0+90071+8dc52a4f.x86\_64.rpm
- d. rpm -ivh python39-3.9.18-1.module+el8.9.0+90071+8dc52a4f.x86 64.rpm
- e. rpm -ivh python39pip-20.2.4-8.module+el8.9.0+90016+9c2d6573.noarch.rpm
- f. rpm -ivh python39pyyaml-5.4.1-1.module+el8.9.0+90016+9c2d6573.x86 64.rpm
- Download the following protobuf package from https://pypi.org/project/protobuf/ 3.20.3/#files to a temporary directory, such as /tmp/dependency/ of the Session Monitor Server:

protobuf-3.20.3-cp39-cp39-manylinux\_2\_5\_x86\_64.manylinux1\_x86\_64.whl

12. Download the following MySQL Connector package from MOS to the same temporary directory used above. such as /tmp/dependency/ directory of Session Monitor Server:

```
MySQL Connector 8.0.33 Package: p35301971_800_Linux-x86-64.zip
(Patch 35301971: MySQL Connector/Python 8.0.33 WHL for portable
Linux x86 (64bit) Python 3.9)
```

#### Note:

The Session Monitor dependencies used here are based on MySQL Connector 8.0.33 version since we are using MySQL 8.0.34 version. If there are any additional dependencies required, please take that as well.

**13.** Run this command to set Python alternatives to python 3.9:

```
update-alternatives --config python3 update-alternatives --config python
```

#### Note:

After the Session Monitor upgrade, while installing any new packages using yum, some packages will install Python 3.6 as a dependency. As a result, Python alternatives will be getting changed. This can cause unexpected problems in the Session Monitor functionality. So, it is mandatory to verify that Python is pointing to Python 39. Run the commands listed above after installing every package using yum.



Note:

When prompted, select the number corresponding to python3.9 option and press the Enter key on the keyboard.

14. Run the following commands to install MySQL Connector from the temporary directory, such as /tmp/dependency/:

```
cd /tmp/dependency/
yum install unzip
unzip p35301971_800_Linux-x86-64.zip
pip3 install mysql_connector_python-8.0.33-1commercial-cp39-cp39-
manylinux1_x86_64.whl --no-index --find-links=/tmp/dependency/
```

#### Note:

In the pip3 command used above, the option "--find-links" points to the directory where the dependencies required for the MySQL Connector whl file is present. Here, protobul package is a dependency for MySQL Connector and is present in the temporary directory, such as /tmp/dependency/ as mentioned in the previous steps.

15. Run this command to install Session Monitor:

yum install ocsm

For adjusting the firewall access, see the section Tasks to be Performed after RPM Installation in the Session Monitor Release 5.2 Installation Guide.

The Session Monitor Release 5.2 rpm installation is now complete. Proceed with Restoring Backup. For more information, see the section Restoring Backup in the Session Monitor Release 5.2 Backup and Restore Guide.

#### Installing any New Package on the Session Monitor Server

To install any new package on Session Monitor Server follow these steps:

- 1. Download the required RPM files and their dependences from yum.oracle.com OL8 repo manually.
- 2. Copy the RPM files to the directory /var/ftp/pub/ocsm/ of the Repo Server .
- 3. On the Repo Server, execute the following command: createrepo /var/ftp/pub/ocsm/.
- 4. On the Session Monitor Server, execute the following command: yum clean all.
- 5. Install the package on the Session Monitor Server using the command "yum install <package>"



#### Note:

Alternatively, you can also update the Download\_rpm.sh script by adding the RPM file names under the respective Repo links and follow the steps.

## **Restoring Backup**

Restore the backup of the earlier version Session Monitor taken during the Backup procedure on the newly installed version of Session Monitor Server Release 5.2, by following the steps provided in Restoring Backup Section in Backup and Restore Guide.

This involves complete restoration of all Session Monitor Data backed up during the Backup procedure including configuration, database, block storage and essential Session Monitor files of the Session Monitor Servers.

It is recommended not to delete the Backup data of the earlier version of Session Monitor until the restore procedure is completed and data is verified successfully.

Session Monitor Offline Upgrade Procedure is now complete.

## Dependency RPMs

This section describes the RPMs needed to install Session Monitor without an internet connection.

BaseOS Latest: https://yum.oracle.com/repo/OracleLinux/OL8/baseos/latest/x86\_64/ index.html.

- 1. avahi-libs-0.7-20.el8.x86\_64.rpm
- 2. bash-4.4.20-4.el8\_6.x86\_64.rpm
- 3. binutils-2.30-117.0.3.el8.x86\_64.rpm
- 4. brotli-1.0.6-3.el8.x86\_64.rpm
- 5. bzip2-libs-1.0.6-26.el8.x86\_64.rpm
- 6. c-ares-1.13.0-6.el8.x86\_64.rpm
- 7. checkpolicy-2.9-1.el8.x86\_64.rpm
- 8. coreutils-8.30-13.0.1.el8.x86\_64.rpm
- coreutils-single-8.30-13.0.1.el8.x86\_64.rpm
- 10. cronie-1.5.2-8.el8.x86\_64.rpm
- 11. dejavu-fonts-common-2.35-7.el8.noarch.rpm
- 12. dejavu-sans-fonts-2.35-7.el8.noarch.rpm
- 13. dejavu-serif-fonts-2.35-7.el8.noarch.rpm
- **14.** efivar-libs-37-4.el8.x86\_64.rpm
- 15. elfutils-debuginfod-client-devel-0.187-4.el8.x86\_64.rpm
- 16. elfutils-devel-0.187-4.el8.x86\_64.rpm



- 17. elfutils-libelf-devel-0.187-4.el8.x86\_64.rpm
- 18. environment-modules-4.5.2-2.el8.x86\_64.rpm
- 19. fontpackages-filesystem-1.44-22.el8.noarch.rpm
- 20. freetype-2.9.1-9.el8.x86\_64.rpm
- 21. glib2-2.56.4-159.0.1.el8.x86\_64.rpm
- 22. glibc-2.28-211.0.1.el8.x86\_64.rpm
- 23. glibc-devel-2.28-211.0.1.el8.x86\_64.rpm
- 24. glibc-headers-2.28-211.0.1.el8.x86\_64.rpm
- 25. gnutls-3.6.16-5.el8\_6.x86\_64.rpm
- 26. kernel-devel-4.18.0-425.13.1.el8\_7.x86\_64.rpm
- 27. kernel-headers-4.18.0-425.13.1.el8\_7.x86\_64.rpm
- 28. keyutils-libs-devel-1.5.10-9.el8.x86\_64.rpm
- 29. krb5-devel-1.18.2-21.0.1.el8.x86\_64.rpm
- 30. krb5-devel-1.18.2-22.0.1.el8\_7.x86\_64.rpm
- 31. krb5-libs-1.18.2-22.0.1.el8\_7.x86\_64.rpm
- 32. libbabeltrace-1.5.4-4.el8.x86\_64.rpm
- 33. libcap-2.48-4.el8.x86\_64.rpm
- 34. libcom\_err-devel-1.45.6-5.el8.x86\_64.rpm
- 35. libcurl-7.61.1-25.el8\_7.1.x86\_64.rpm
- 36. libcurl-minimal-7.61.1-25.el8\_7.1.x86\_64.rpm
- 37. libgcc-8.5.0-16.0.2.el8\_7.x86\_64.rpm
- 38. libgcrypt-1.8.5-7.el8\_6.x86\_64.rpm
- 39. libgfortran-8.5.0-16.0.2.el8\_7.x86\_64.rpm
- 40. libgomp-8.5.0-16.0.2.el8\_7.x86\_64.rpm
- 41. libibverbs-41.0-1.el8.x86\_64.rpm
- 42. libicu-60.3-2.el8\_1.x86\_64.rpm
- 43. libkadm5-1.18.2-22.0.1.el8\_7.x86\_64.rpm
- 44. libmetalink-0.1.3-7.el8.x86\_64.rpm
- 45. libnghttp2-1.33.0-3.el8\_2.1.x86\_64.rpm
- 46. libnl3-3.7.0-1.el8.x86\_64.rpm
- 47. libpcap-1.9.1-5.el8.x86\_64.rpm
- 48. libpkgconf-1.4.2-1.el8.x86\_64.rpm
- 49. libpng-1.6.34-5.el8.x86\_64.rpm
- 50. libquadmath-8.5.0-16.0.2.el8\_7.x86\_64.rpm
- 51. libselinux-devel-2.9-6.el8.x86\_64.rpm
- 52. libselinux-devel-2.9-8.el8.x86\_64.rpm
- 53. libsepol-devel-2.9-3.el8.x86\_64.rpm



- 54. libssh-0.9.6-3.el8.x86\_64.rpm
- 55. libstdc++-8.5.0-16.0.2.el8\_7.x86\_64.rpm
- 56. libtool-ltdl-2.4.6-25.el8.x86\_64.rpm
- 57. libuuid-2.32.1-39.el8\_7.x86\_64.rpm
- 58. libverto-devel-0.3.2-2.el8.x86\_64.rpm
- 59. libxcrypt-4.1.1-6.el8.x86\_64.rpm
- 60. libxcrypt-devel-4.1.1-6.el8.x86\_64.rpm
- 61. libxml2-2.9.7-15.el8\_7.1.x86\_64.rpm
- 62. libzstd-1.4.4-1.0.1.el8.x86\_64.rpm
- 63. libzstd-devel-1.4.4-1.0.1.el8.x86\_64.rpm
- 64. lm\_sensors-libs-3.4.0-23.20180522git70f7e08.el8.x86\_64.rpm
- 65. lshw-B.02.19.2-6.el8.x86\_64.rpm
- 66. make-4.2.1-11.el8.x86\_64.rpm
- 67. mokutil-0.6.0-1.0.1.el8.x86\_64.rpm
- 68. net-snmp-libs-5.8-28.0.1.el8.x86\_64.rpm
- 69. net-tools-2.0-0.52.20160912git.el8.x86\_64.rpm
- 70. numactl-devel-2.0.12-13.el8.x86\_64.rpm
- 71. numactl-libs-2.0.12-13.el8.x86\_64.rpm
- 72. openssl-1.1.1k-7.el8\_6.x86\_64.rpm
- 73. openssl-devel-1.1.1k-9.el8\_7.x86\_64.rpm
- 74. openssl-libs-1.1.1k-7.el8\_6.x86\_64.rpm
- 75. openssl-perl-1.1.1k-9.el8\_7.x86\_64.rpm
- 76. pciutils-3.7.0-3.el8.x86\_64.rpm
- 77. pcre2-10.32-3.el8\_6.x86\_64.rpm
- 78. pcre2-devel-10.32-3.el8\_6.x86\_64.rpm
- 79. pcre2-utf16-10.32-3.el8\_6.x86\_64.rpm
- 80. pcre2-utf32-10.32-3.el8\_6.x86\_64.rpm
- 81. perl-Carp-1.42-396.el8.noarch.rpm
- 82. perl-constant-1.33-396.el8.noarch.rpm
- 83. perl-Data-Dumper-2.167-399.el8.x86\_64.rpm
- 84. perl-Digest-1.17-395.el8.noarch.rpm
- 85. perl-Digest-MD5-2.55-396.el8.x86\_64.rpm
- 86. perl-Encode-2.97-3.el8.x86\_64.rpm
- 87. perl-Errno-1.28-422.el8.x86\_64.rpm
- 88. perl-Exporter-5.72-396.el8.noarch.rpm
- 89. perl-File-Path-2.15-2.el8.noarch.rpm
- 90. perl-File-Temp-0.230.600-1.el8.noarch.rpm



- 91. perl-Getopt-Long-2.50-4.el8.noarch.rpm
- 92. perl-HTTP-Tiny-0.074-2.el8.noarch.rpm
- 93. perl-interpreter-5.26.3-422.el8.x86\_64.rpm
- 94. perl-IO-1.38-422.el8.x86\_64.rpm
- 95. perl-IO-Socket-IP-0.39-5.el8.noarch.rpm
- 96. perl-libs-5.26.3-422.el8.x86\_64.rpm
- 97. perl-macros-5.26.3-422.el8.x86\_64.rpm
- 98. perl-MIME-Base64-3.15-396.el8.x86\_64.rpm
- 99. perl-parent-0.237-1.el8.noarch.rpm
- 100.perl-PathTools-3.74-1.el8.x86\_64.rpm
- 101.perl-Pod-Escapes-1.07-395.el8.noarch.rpm
- 102.perl-podlators-4.11-1.el8.noarch.rpm
- 103.perl-Pod-Perldoc-3.28-396.el8.noarch.rpm
- 104.perl-Pod-Simple-3.35-395.el8.noarch.rpm
- 105.perl-Pod-Usage-1.69-395.el8.noarch.rpm
- 106.perl-Scalar-List-Utils-1.49-2.el8.x86\_64.rpm
- 107.perl-Socket-2.027-3.el8.x86\_64.rpm
- **108**.perl-Storable-3.11-3.el8.x86\_64.rpm
- 109.perl-Term-ANSIColor-4.06-396.el8.noarch.rpm
- 110. perl-Term-Cap-1.17-395.el8.noarch.rpm
- 111. perl-Text-ParseWords-3.30-395.el8.noarch.rpm
- 112. perl-Text-Tabs+Wrap-2013.0523-395.el8.noarch.rpm
- 113. perl-threads-2.21-2.el8.x86\_64.rpm
- 114. perl-threads-shared-1.58-2.el8.x86\_64.rpm
- 115. perl-Time-Local-1.280-1.el8.noarch.rpm
- 116. perl-Unicode-Normalize-1.25-396.el8.x86\_64.rpm
- 117.perl-URI-1.73-3.el8.noarch.rpm
- 118.pkgconf-1.4.2-1.el8.x86\_64.rpm
- 119. pkgconf-m4-1.4.2-1.el8.noarch.rpm
- 120.pkgconf-pkg-config-1.4.2-1.el8.x86\_64.rpm
- 121.policycoreutils-python-utils-2.9-20.0.1.el8.noarch.rpm
- 122.python3-audit-3.0.7-4.el8.x86\_64.rpm
- 123.python3-chardet-3.0.4-7.el8.noarch.rpm
- 124.python3-idna-2.5-5.el8.noarch.rpm
- 125.python3-libsemanage-2.9-9.el8.x86\_64.rpm
- 126.python3-policycoreutils-2.9-20.0.1.el8.noarch.rpm
- 127.python3-pysocks-1.6.8-3.el8.noarch.rpm

128.python3-requests-2.20.0-3.el8\_8.noarch.rpm

129.python3-setools-4.3.0-3.el8.x86\_64.rpm

130.python3-setuptools-39.2.0-7.el8.noarch.rpm

131.python3-urllib3-1.24.2-5.0.1.el8.noarch.rpm

132.selinux-policy-3.14.3-108.0.2.el8\_7.1.noarch.rpm

133.selinux-policy-targeted-3.14.3-108.0.2.el8\_7.1.noarch.rpm

134.snappy-1.1.8-3.el8.x86\_64.rpm

135.sudo-1.8.29-8.el8\_7.1.x86\_64.rpm

136.systemd-libs-239-68.0.2.el8\_7.2.x86\_64.rpm

137.tar-1.30-6.el8\_7.1.x86\_64.rpm

138.tcl-8.6.8-2.el8.x86\_64.rpm

139.unzip-6.0-46.0.1.el8.x86\_64.rpm

140.xmlrpc-c-1.51.0-8.el8.x86\_64.rpm

141.xmlrpc-c-client-1.51.0-8.el8.x86\_64.rpm

142.xz-devel-5.2.4-4.el8\_6.x86\_64.rpm

143.xz-libs-5.2.4-4.el8\_6.x86\_64.rpm

144.zip-3.0-23.el8.x86\_64.rpm

145.zlib-1.2.11-21.el8\_7.x86\_64.rpm

146.zlib-devel-1.2.11-21.el8\_7.x86\_64.rpm

AppStream Latest: https://yum.oracle.com/repo/OracleLinux/OL8/appstream/x86\_64/ index.html

- 1. boost-atomic-1.66.0-13.el8.x86\_64.rpm
- 2. boost-chrono-1.66.0-13.el8.x86\_64.rpm
- boost-date-time-1.66.0-13.el8.x86\_64.rpm
- 4. boost-filesystem-1.66.0-13.el8.x86\_64.rpm
- 5. boost-regex-1.66.0-13.el8.x86\_64.rpm
- 6. boost-system-1.66.0-13.el8.x86\_64.rpm
- 7. boost-thread-1.66.0-13.el8.x86\_64.rpm
- 8. boost-timer-1.66.0-13.el8.x86\_64.rpm
- 9. cpp-8.5.0-15.0.1.el8.x86\_64.rpm
- 10. createrepo\_c-0.17.7-6.el8.x86\_64.rpm
- 11. createrepo\_c-libs-0.17.7-6.el8.x86\_64.rpm
- 12. ctags-5.8-22.el8.x86\_64.rpm
- **13.** drpm-0.4.1-3.el8.x86\_64.rpm
- 14. fribidi-1.0.4-9.el8.x86\_64.rpm
- **15.** gc-7.6.4-3.el8.x86\_64.rpm
- 16. gcc-8.5.0-15.0.1.el8.x86\_64.rpm



- 17. gcc-toolset-11-11.1-1.el8.x86\_64.rpm
- 18. gcc-toolset-11-annobin-docs-10.23-1.el8.noarch.rpm
- 19. gcc-toolset-11-binutils-2.36.1-2.0.1.el8.x86\_64.rpm
- 20. gcc-toolset-11-binutils-devel-2.36.1-2.0.1.el8.x86\_64.rpm
- 21. gcc-toolset-11-dwz-0.14-2.el8.x86\_64.rpm
- 22. gcc-toolset-11-dyninst-11.0.0-2.el8.x86\_64.rpm
- 23. gcc-toolset-11-elfutils-0.185-5.el8.x86\_64.rpm
- 24. gcc-toolset-11-elfutils-debuginfod-client-0.185-5.el8.x86\_64.rpm
- 25. gcc-toolset-11-elfutils-libelf-0.185-5.el8.x86\_64.rpm
- 26. gcc-toolset-11-elfutils-libelf-devel-0.185-5.el8.x86\_64.rpm
- 27. gcc-toolset-11-elfutils-libs-0.185-5.el8.x86\_64.rpm
- 28. gcc-toolset-11-gcc-11.2.1-9.1.0.3.el8.x86\_64.rpm
- 29. gcc-toolset-11-gcc-c++-11.2.1-9.1.0.3.el8.x86\_64.rpm
- 30. gcc-toolset-11-gcc-gdb-plugin-11.2.1-9.1.0.3.el8.x86\_64.rpm
- 31. gcc-toolset-11-gcc-gfortran-11.2.1-9.1.0.3.el8.x86\_64.rpm
- 32. gcc-toolset-11-gdb-10.2-5.0.1.el8.x86\_64.rpm
- 33. gcc-toolset-11-libquadmath-devel-11.2.1-9.1.0.3.el8.x86\_64.rpm
- 34. gcc-toolset-11-libstdc++-devel-11.2.1-9.1.0.3.el8.x86\_64.rpm
- 35. gcc-toolset-11-ltrace-0.7.91-1.el8.x86\_64.rpm
- 36. gcc-toolset-11-make-4.3-2.el8.x86\_64.rpm
- 37. gcc-toolset-11-perftools-11.1-1.el8.x86\_64.rpm
- 38. gcc-toolset-11-runtime-11.1-1.el8.x86\_64.rpm
- 39. gcc-toolset-11-strace-5.13-7.el8.x86\_64.rpm
- 40. gcc-toolset-11-systemtap-4.5-6.el8.x86\_64.rpm
- gcc-toolset-11-systemtap-client-4.5-6.el8.x86\_64.rpm
- 42. gcc-toolset-11-systemtap-devel-4.5-6.el8.x86\_64.rpm
- 43. gcc-toolset-11-systemtap-runtime-4.5-6.el8.x86\_64.rpm
- 44. gcc-toolset-11-toolchain-11.1-1.el8.x86\_64.rpm
- 45. gcc-toolset-11-valgrind-3.17.0-6.el8.x86\_64.rpm
- 46. geolite2-city-20180605-1.el8.noarch.rpm
- 47. geolite2-country-20180605-1.el8.noarch.rpm
- 48. graphite2-1.3.10-10.el8.x86\_64.rpm
- 49. guile-2.0.14-7.0.1.el8.x86\_64.rpm
- 50. harfbuzz-1.7.5-3.el8.x86\_64.rpm
- 51. isl-0.16.1-6.el8.x86\_64.rpm
- 52. jbigkit-libs-2.1-14.el8.x86\_64.rpm
- 53. lcms2-2.9-2.el8.x86\_64.rpm



- 54. libatomic\_ops-7.6.2-3.el8.x86\_64.rpm
- 55. libipt-1.6.1-8.el8.x86\_64.rpm
- **56.** libjpeg-turbo-1.5.3-12.el8.x86\_64.rpm
- 57. libmaxminddb-1.2.0-10.el8.x86\_64.rpm
- 58. libmpc-1.1.0-9.1.el8.x86\_64.rpm
- 59. libsmi-0.4.8-23.el8.x86\_64.rpm
- 60. libtiff-4.0.9-29.el8\_8.x86\_64.rpm
- 61. libwebp-1.0.0-9.el8\_9.1.x86\_64.rpm
- 62. libX11-1.6.8-6.el8.x86\_64.rpm
- 63. libX11-common-1.6.8-6.el8.noarch.rpm
- 64. libxcb-1.13.1-1.el8.x86\_64.rpm
- 65. mariadb-connector-c-3.1.11-2.el8\_3.x86\_64.rpm
- 66. net-snmp-5.8-28.0.1.el8.x86\_64.rpm
- 67. net-snmp-agent-libs-5.8-28.0.1.el8.x86\_64.rpm
- 68. nspr-4.34.0-3.el8\_6.x86\_64.rpm
- 69. nss-3.79.0-10.el8\_6.x86\_64.rpm
- 70. nss-softokn-3.79.0-10.el8\_6.x86\_64.rpm
- 71. nss-softokn-freebl-3.79.0-10.el8\_6.x86\_64.rpm
- 72. nss-sysinit-3.79.0-10.el8\_6.x86\_64.rpm
- 73. nss-util-3.79.0-10.el8\_6.x86\_64.rpm
- 74. openjpeg2-2.4.0-5.el8.x86\_64.rpm
- 75. perl-IO-Socket-SSL-2.066-4.module+el8.6.0+20623+f0897f98.noarch.rpm
- 76. perl-JSON-2.97.001-2.el8.noarch.rpm
- 77. perl-libnet-3.11-3.el8.noarch.rpm
- 78. perl-Memoize-1.03-422.el8.noarch.rpm
- 79. perl-Mozilla-CA-20160104-7.0.1.module+el8.3.0+21136+b437fca9.noarch.rpm
- 80. perl-Net-SSLeay-1.88-2.module+el8.6.0+20623+f0897f98.x86\_64.rpm
- 81. perl-Time-HiRes-1.9758-2.el8.x86\_64.rpm
- 82. python39-3.9.18-1.module+el8.9.0+90071+8dc52a4f.x86\_64.rpm
- 83. python39-libs-3.9.13-2.module+el8.7.0+20879+a85b87b0.x86\_64.rpm
- 84. python39-libs-3.9.18-1.module+el8.9.0+90071+8dc52a4f.x86\_64.rpm
- 85. python39-pip-20.2.4-8.module+el8.9.0+90016+9c2d6573.noarch.rpm
- 86. python39-pip-wheel-20.2.4-8.module+el8.9.0+90016+9c2d6573.noarch.rpm
- 87. python39-pyyaml-5.4.1-1.module+el8.9.0+90016+9c2d6573.x86\_64.rpm
- 88. python39-setuptools-50.3.2-4.module+el8.9.0+90016+9c2d6573.noarch.rpm
- **89.** python39-setuptoolswheel-50.3.2-4.module+el8.9.0+90016+9c2d6573.noarch.rpm



- 90. python3-pillow-5.1.1-18.el8\_5.x86\_64.rpm
- 91. python3-reportlab-3.4.0-8.el8.x86\_64.rpm
- 92. sbc-1.3-9.el8.x86\_64.rpm
- 93. scl-utils-2.0.2-15.0.1.el8.x86\_64.rpm
- 94. source-highlight-3.1.8-17.el8.x86\_64.rpm
- 95. tbb-2018.2-9.el8.x86\_64.rpm
- 96. vsftpd-3.0.3-35.el8.x86\_64.rpm
- 97. wget-1.19.5-11.0.1.el8.x86\_64.rpm
- 98. whois-5.5.1-2.el8.x86\_64.rpm
- 99. whois-nls-5.5.1-2.el8.noarch.rpm
- 100.libxcb-1.13.1-1.el8.x86\_64.rpm

101.libXau-1.0.9-3.el8.x86\_64.rpm

**Developer EPEL Packages**: https://yum.oracle.com/repo/OracleLinux/OL8/developer/EPEL/ x86\_64/index.html

- 1. gperftools-libs-2.7-9.el8.x86\_64.rpm
- 2. jemalloc-5.2.1-2.el8.x86\_64.rpm
- 3. libimagequant-2.12.5-1.el8.x86\_64.rpm
- 4. libraqm-0.7.0-4.el8.x86\_64.rpm
- 5. libunwind-1.3.1-3.el8.x86\_64.rpm
- 6. openpgm-5.2.122-21.el8.x86\_64.rpm
- 7. spandsp-0.0.6-9.el8.x86\_64.rpm
- 8. zeromq-4.3.4-2.el8.x86\_64.rpm

UEK Release 7 Packages:

- 1. https://yum.oracle.com/repo/OracleLinux/OL8/UEKR7/x86\_64/index.html
- 2. kernel-uek-devel-5.15.0-3.60.5.1.el8uek.x86\_64.rpm



## 2 Upgrading DPDK

DPDK upgrade is required. Session Monitor Release 5.2 and above supports DPDK version 22.11.3 only. To update DPDK:

- Follow the instructions in Uninstalling DPDK.
- 2. Follow the instructions in Installing and Configuring DPDK with Internet for Intel or
- Installing and Configuring DPDK without Internet for Intel based on the set up below.
- 3. Reboot the machine that hosts the probe, or mediation engine and probe.

## **Uninstalling DPDK**

This section describes the instructions for uninstalling DPDK. To uninstall DPDK:

Run the following commands:

```
source /opt/oracle/ocsm/ocsm env.sh
```

/opt/oracle/ocsm/usr/share/pld/rat/configure dpdk.py --remove

## Installing and Configuring DPDK with Internet for Intel

#### Note:

You must be connected to the internet before starting the installation. Running the following command installs, downloads the required files, and configures the DPDK automatically.

For DPDK installation, for Oracle X9-2 server has the following pre-requisites:

- 1. Log into the Platform Setup Application page:
  - a. Select Capture Settings.
  - **b.** Check the box in **Monitoring** column against each sniffing interface that you want to use for capturing the traffic.
- 2. Log into the machine that hosts the probe or mediation engine and probe as a root user.



 (Optional) For better understanding of the network, CPU, and NUMA nodes of the server, you can run the following command to review the output of the system\_layout.py script, that will display system information:

```
source /opt/oracle/ocsm/ocsm_env.sh
/opt/oracle/ocsm/usr/share/pld/rat/system_layout.py
```

4. Run the following commands which guides you through the installation:

```
source /opt/oracle/ocsm/ocsm_env.sh
python3 -m pip install meson
python3 -m pip install ninja
python3 -m pip install pyelftools
yum install -y git
yum install -y gcc-toolset-11.x86_64
git clone http://dpdk.org/git/dpdk-kmods (This command is
to be executed in root folder)
scl enable gcc-toolset-11 '/opt/oracle/ocsm/usr/share/pld/rat/
configure dpdk.py'
```

The **configure\_dpdk.py** script downloads and installs the required DPDK driver, the corresponding Kernel headers required for compiling DPDK driver, compiles, installs the driver, and creates server and Session Monitor DPDK related configuration.

5. (Optional) To view all the available advanced options, run the following command:

```
/opt/oracle/ocsm/usr/share/pld/rat/configure dpdk.py -h
```

6. Reboot the machine that hosts the probe or mediation engine and probe.

## Installing and Configuring DPDK without Internet for Intel

- 1. Log into the Platform Setup Application page:
  - a. Select Capture Settings.
  - **b.** Check the box in Monitoring column against each sniffing interface that you want to use for capturing the traffic.
- Log into the machine that hosts the probe or mediation engine and probe as a root user.
- (Optional) For better understanding of the network, CPU, and NUMA nodes of the server, run the system\_layout.py script to display system information.

```
source /opt/oracle/ocsm/ocsm_env.sh
/opt/oracle/ocsm/usr/share/pld/rat/system_layout.py
```

4. Run the following command to download and install the kernel:



#### Note:

For offline installation of DPDK, check the Kernel version before downloading. The Kernel version in the Download\_rpms.sh script is currently - "kernel-uekdevel-5.15.0-3.60.5.1.el8uek.x86\_64.rpm". The Kernel dependency libraries are also present in the Download\_rpms.sh script. The Kernel version is subject to change and hence we recommend you to check the uname -r and then download the corresponding RPM file and their dependencies from the YUM repository and place the appropriate Kernel version RPM file in the Download\_rpms.sh script. Or, you can download and copy the RPM file and their dependencies to the existing offline REPO server. For more information, see Installing Session Monitor.

After downloading the RPM file, run this command:

yum install kernel-uek-devel-\$(uname -r)

- 5. Download the DPDK tar.gz file from https://fast.dpdk.org/rel into the folder /var/cache/ ocsm/dpdk/.
- 6. Run the below commands on a linux terminal connected to internet and download the dpdk-kmods folder:

```
yum install git
git clone http://dpdk.org/git/dpdk-kmods
```

- 7. Copy the downloaded dpdk-kmods folder into root of the system where DPDK needs to be installed.
- 8. Download the latest .whl files for the meson, ninja and pyelftools libraries from the URLs mentioned below:

#### Table 2-1 Download URLs

Item	URL
meson-X.X.X-py3-none-any.whl	https://pypi.org/project/meson/#files
ninja-1.11.1-py2.py3-none- manylinux_X_XX_x86_64.manylinux20XX_x86 _64.whl	https://pypi.org/project/ninja/#files
pyelftools-X.XX-py2.py3-none-any.whl	https://pypi.org/project/pyelftools/#files

9. Run the following commands as a **root** user:

```
source /opt/oracle/ocsm/ocsm_env.sh
pip3 install meson-X.X.X-py3-none-any.whl --no-index
pip3 install ninja-1.11.1-py2.py3-none-
manylinux_X_XX_x86_64.manylinux20XX_x86_64.whl --no-index
pip3 install pyelftools-X.XX-py2.py3-none-any.whl --no-
index
yum install -y gcc-toolset-11.x86_64
scl enable gcc-toolset-11 '/opt/oracle/ocsm/usr/share/pld/rat/
configure_dpdk.py'
```



**10.** (Optional) To view all the available advanced options, run the following command:

/opt/oracle/ocsm/usr/share/pld/rat/configure dpdk.py -h

**11**. Reboot the machine that hosts the probe or mediation engine and probe.

# Downloading, Installing, and Configuring DPDK for Mellanox NIC Cards

Follow the instructions in this section to install and configure DPDK for Mellanox NIC cards.

- 1. Installing Mellanox OFED
- 2. Installing and Configuring DPDK

## Installing Mellanox OFED

Complete the following tasks to download and install Mellanox OFED package for Oracle Linux.

The supported networking cards are: Mellanox Technologies MT27800 Family [ConnectX-5].

Ensure that you have installed:

- Oracle Linux 8.8
- Session Monitor Release 5.2
- DPDK Version 22.11.3
- Download the latest MLNX OFED driver (.iso) based on OS distribution and architecture from the MLNX\_OFED Download Center page. Browse to Downloads - > Current Versions.
- 2. Run the commands:

a.

```
mount -o ro,loop MLNX OFED LINUX-xxxx /mnt
```

b. Run this command:

```
yum install rpm-build
```

#### Note:

The command may fail while building RPMs and may require the appropriate dependencies to be installed. Based on the dependency errors, the required packages must be installed. This builds the RPMs based on the underlying Kernel version and copy the RPMs to /tmp/xxx.tgz.



```
c.
    cd /mnt/
    /mnt/mlnx_add_kernel_support.sh -m /mnt --make-tgz
```

3. Install the MLNX OFED with upstream-libs:

```
cd /tmp
tar -xzvf MLxxxxx.tgz
cd /MLxxxxxxxx
./mlnxofedinstall --upstream-libs
```

#### Note:

For more information, see Installing Mellanox OFED.

4. Load the MLNX driver module.

modprobe mlx5\_ib

5. Make sure that the mlx kernel modules mlx5 ib, mlx5 core, ib uverbs are loaded.

```
lsmod | grep mlx5
lsmod | grep ib uverbs
```

## Installing and Configuring DPDK

Complete the following tasks to install and configure DPDK for Mellanox NIC cards.

- Create a file /opt/oracle/ocsm/etc/iptego/white\_list\_dpdk.local with the value mlx5\_core before starting the DPDK installation.
- 2. Log into the **Platform Setup** Application page.
  - a. Select Capture Settings.
  - **b.** Check the box in the **Monitoring** column against each sniffing interface that you want to use for capturing the traffic.
- **3.** Log into the machine that hosts the probe or the mediation engine and probe as a **root** user.

(Optional) For better understanding of the network, CPU, and NUMA nodes of the server, run the system\_layout.py script to display system information.

```
source /opt/oracle/ocsm/ocsm_env.sh
/opt/oracle/ocsm/usr/share/pld/rat/system layout.py
```



Note:

If you observe a Python error while executing the .py files, run the command update-alternatives --config python3 and select the /usr/bin/python3.9 option.

4. Run the command:

yum install kernel-uek-devel-\$(uname -r)

- Download the DPDK tar file from https://fast.dpdk.org/rel/ into the folder /var/ cache/ocsm/dpdk/.
- 6. Untar and open the file in edit mode.

/var/cache/ocsm/dpdk/dpdk-<version>/config/common base

7. Run the following commands as a root user:

```
source /opt/oracle/ocsm/ocsm_env.sh
python3 -m pip install meson
python3 -m pip install ninja
python3 -m pip install pyelftools
yum install gcc-toolset-11.x86_64
scl enable gcc-toolset-11 '/opt/oracle/ocsm/usr/share/pld/rat/
configure dpdk mlx.py'
```

- 8. Reboot the machine that hosts the probe or the mediation engine and probe.
- MLNX drivers require root privileges for the Promiscuous Mode to be enabled. Assign root user privileges to the ocsm user.
- 10. Open file in edit mode: /etc/passwd
- 11. Change line ocsm:x:998:996::/opt/oracle/ocsm:/sbin/nologin to ocsm:x:0:0::/opt/oracle/ocsm:/sbin/nologin
- 12. Restart the RAT service (pld-rat): systemctl restart pld-rat

## **DPDK** with Higher Throughput

Starting with Session Monitor Release 5.1, both dynamic memory mode and legacy memory mode is supported. DPDK probe can reach up to 3.2 Mpps on a single port when legacy memory mode is enabled.

Note: This applies only for Intel NIC cards.

Legacy Memory Mode



Add the below configurations in the rat.dpdk.conf.

[dpdk]
mem\_mode = 2
[sniffer/xx\_xx\_x]
dpdk\_rx\_ring\_desc = 1024

After making the changes, restart the rat process using the command  ${\tt systemctl}$  restart pld-rat.



# 3 Upgrading MySQL

Session Monitor Release 5.2 supports upgrade from MySQL 8.0.32 to MySQL 8.0.34 and MySQL Connector 8.0.33.

The MySQL upgrade occurs as part of the Session Monitor Release 5.2 upgrade. For more information, see the section, Upgrading Session Monitor. The procedure for future upgrades of MySQL 8.0.34 to a newer version will not be available at the time of general availability of Session Monitor Release 5.2, as this cannot be verified in our lab. Detailed steps will made available along with subsequent patches. For more information, contact Oracle Support.

