

Environment Status

The Primavera P6 Unifier SaaS Status Page provides updates on the events occurring in the data center where your Primavera P6 EPPM and Primavera Unifier instances are hosted. You can view events and updates directly on the status page or by subscribing to alerts.

You can access the Primavera P6 Unifier SaaS Status Page here: https://statuspage.gbucnss.oci.oraclecloud.com/status/cegbu_primaverap6unifier/

How can I subscribe to get updates?

To subscribe to the Status Page to receive updates in email or text messages:

1. On the **Status** page, select **Subscribe to updates**.
2. On the **Subscribe to updates** dialog box, select the **Email** or **SMS** tab, complete the fields, and then select **Subscribe to updates**.
3. Depending on your selection, open the email or text message and confirm your subscription.
4. For email subscriptions, click the **Confirm Subscription** button in the email to open the **Manage Subscriptions** page, select only the data center where your instance of Primavera P6 EPPM and Primavera Unifier is hosted, then select **Update Subscription**.

What events do we communicate?

We communicate the following events:

- Complete service outages
- Partial service outages

What does an event's status indicate?

A service outage will typically move through the following statuses:

- **Investigating:** Teams are actively investigating but the cause has not yet been identified.
- **Identified:** The cause has been identified and a resolution action has been determined.
- **Monitoring:** A fix has been applied and is being monitored to ensure the system is operating as expected.
- **Resolved:** The service is back online and operating normally.

After each unplanned service outage is resolved, our teams will conduct an investigation to determine the cause, assign corrective actions, and ensure efforts are made to prevent the issue from happening in the future.

Checking Primavera SaaS Environment Status
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