

Oracle Utilities Customer Cloud Service Integration to Oracle Field Service

(Also applicable for Oracle Utilities Customer to Meter)

Data Mapping Guide

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Preface

Welcome to the Oracle Utilities Customer Cloud Service Integration to Oracle Field Service Data Mapping Guide.

The preface includes the following:

- [Audience](#)
- [Documentation and Resources](#)
- [Updates to Documentation](#)
- [Documentation Accessibility](#)
- [Conventions](#)
- [Acronyms](#)

Audience

This document is intended for anyone implementing the integration of the following products with Oracle Field Service:

- Oracle Utilities Customer Cloud Service
- Oracle Utilities Customer to Meter

Documentation and Resources

For more information regarding this integration, foundation technology and the edge applications, refer to the following documents:

Product Documentation

Resource	Location
Oracle Utilities Customer Cloud Service Integration to Oracle Field Service documentation	https://docs.oracle.com/en/industries/utilities/index.html
Oracle Utilities Customer to Meter documentation	https://docs.oracle.com/en/industries/energy-water/c2m/
Oracle Utilities Customer Cloud Service documentation	https://docs.oracle.com/en/industries/utilities/customer-cloud-service/
Oracle Field Service documentation	https://docs.oracle.com/en/cloud/saas/field-service/22d/index.html

Additional Documentation

Resource	Location
Oracle Integration Cloud Service documentation	Refer to the OIC documentation at: https://docs.oracle.com/en/cloud/paas/integration-cloud/index.html
Oracle Support	Visit My Oracle Support at https://support.oracle.com regularly to stay informed about updates and patches. Access the support site for the Edge Application Certification Matrix for Oracle Utilities products (Doc ID 1454143.1).
Oracle Technology Network (OTN) Latest versions of documents	http://www.oracle.com/technetwork/index.html
Oracle University for training opportunities	http://education.oracle.com/

Updates to Documentation

The complete Oracle Utilities Customer Cloud Service Integration to Oracle Field Service documentation set is available from Oracle Help Center at <https://docs.oracle.com/en/industries/energy-water/index.html>.

Visit [My Oracle Support](#) for additional and updated information about the product.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <https://www.oracle.com/corporate/accessibility/>.

Access to Oracle Support

Oracle customers have access to electronic support for the hearing impaired. Visit: <https://www.oracle.com/corporate/accessibility/learning-support.html#support-tab>

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Acronyms

The following terms are used in this document:

Term	Expanded Form
OFS	Oracle Field Service
OIC	Oracle Integration Cloud
ICS	Integration Cloud Service
DVM	Domain Value Map (Lookup)
CCS	Oracle Utilities Customer Cloud Service
C2M	Oracle Utilities Customer to Meter

Chapter 1

Data Mapping

This appendix provides mapping details for each integration point, including the following:

- [Activity Creation \(Oracle Field Service Initiated\)](#)
- [Activity Completion \(Oracle Field Service Initiated\)](#)
- [Activity Status \(Oracle Utilities Service Order Management Initiated\)](#)
- [Appointment Request \(Oracle Utilities Service Order Management Initiated\)](#)
- [Device Verification \(Oracle Utilities Field Service Initiated\)](#)
- [Query Service Point \(Oracle Field Service Initiated\)](#)
- [Process Activity \(Oracle Utilities Service Order Management Initiated\)](#)
- [Admin Sync \(Oracle Integration Cloud Initiated\)](#)

Activity Creation (Oracle Field Service Initiated)

This section describes data mapping for the following:

- [sendresponse](#)
- [invokesomactivity](#)
- [getactivity](#)

sendresponse

Mapping details for “Send Response” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$invokeSOMActivity		Outer mosttag	update_PATCH		Outer mosttag				
D1-FARequestSynchronousResponse	\$invokeSOMActivity	Group	TemplateParameters	update_PATCH	Group				
D1-FARequestSynchronous	D1-FARequestSynchronousResponse	Group							
request	D1-FARequestSynchronous	Group							
relatedActivityId	request	String	activityId	TemplateParameters	Integer				
response	D1-FARequestSynchronous	Group	activities.definitions.updateActivitySchema	update_PATCH	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
referenceId	response	String	apptNumber	activities.definitions.updateActivitySchema	String				Only if (\$invokeSOMActivity/nsmpr1:D1-FAResponse/nsmpr2:D1-FAResponse/nsmpr2:response/nsmpr2:referenceId!=")
			common_utilities_product_code	activities.definitions.updateActivitySchema	Field				Hardcoded as "OFSCCS"

invokesomactivity

Mapping details for "Invoke SOM Activity" are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outermosttag	D1-FAResponse		Outermosttag				
			D1-FAResponse	D1-FAResponse	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			request	D1-FARequestSynchronous	Group				
			sourceSystem	request	String	SOMOFS_C_ConfigProps	PropertyName : som.externalsystem	Value : OFSC	Maps PropertyName Column to the respective Value Column. Do not change the values in PropertyName column.
notify_POST		Group							
events.definitions.activityEvent	notify_POST	Group							
activityChanges	events.definitions.activityEvent	Group							
activityType	activityChanges	String	taskType	request	String	SOMOFS_C_ActivityType	OFSC_ActivityType	SOM_TaskType	Maps OFSC Activity type with SOM task type and vice versa.
c2m_service_pt_id	activityChanges	String	spId	request	String				Only if (/nssrcmpr:notify_POST/nssrcmpr:events.definitions.activityEvent/nsmpr0:activityChanges/nsmpr0:c2m_service_pt_id)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
activityDetails	events.definitions.activityEvent	Group							
activityId	activityDetails	Integer	relatedActivityId	request	String				
			externalActivityElement	request	Group				
activityId	activityDetails	Integer	requesterTransactionId	externalActivityElement	String				
			startDateTime	externalActivityElement	Group				
\$dateTimeFormat		Field	\$dateTimeFormat	startDateTime	DateTime				
user	events.definitions.activityEvent	String	requesterUserId	externalActivityElement	String				
ACTIVITY_NOTES	activityChanges	String	comments	externalActivityElement	String				
			addressConstituents	request	Group				
country_code	activityChanges	String	country	addressConstituents	String	SOMOFS_C_CountryCode	OFSC_CountryCode	SOM_CountryCode	Maps SOM Country Code to OFSC Country Code and vice versa.
postalCode	activityChanges	String	postal	addressConstituents	String				
streetAddress	activityChanges	String	\$address	addressConstituents	Field				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
string		Field	\$CountVar	addressConstituent s	Field				
\$address		Field	address1	addressConstituent s	String				Only if (\$CountVar=5 or \$CountVar=4 or \$CountVar=3 or \$CountVar=2) Function : substring- before(\$address,')
\$address		Field	address2	addressConstituent s	String				Only if (\$CountVar=5 or \$CountVar=4 or \$CountVar=3) Function : substring- before(substring- after(\$address,')',')
\$address		Field	address3	addressConstituent s	String				Only if (\$CountVar=5 or \$CountVar=4) Function : substring- before(substring- after(substring- after(\$address,')',')',')

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$address		Field	address4	addressConstituents	String				Only if (\$CountVar=5) Function : substring-before(substring-after(substring-after(substring-after(\$address,',')',')',')','))
city	activityChanges	String	city	addressConstituents	String				
stateProvince	activityChanges	String	state	addressConstituents	String				
latitude	activityChanges	Double	geocodeLatitude	addressConstituents	Decimal				
longitude	activityChanges	Double	geocodeLongitude	addressConstituents	Decimal				
			contactDetails	request	Group				
			customerInformation	contactDetails	Group				
customerName	activityChanges	String	customerName	customerInformation	String				
customerPhone	activityChanges	String	mainPhone	customerInformation	String				
customerCell	activityChanges	String	cellPhone	customerInformation	String				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			isAppointmentNecessary	customerInformation	String	SOMOFS_C_ConfigProps	PropertyName : pickuporder.appt needed	Value : N	Maps PropertyName Column to the respective Value Column. Do not change the values in PropertyName column.

getactivity

Mapping details for “Get Activity” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
notify_POST		Outermosttag	canonical_GET		Outermosttag				
events.definitions.activityEvent	notify_POST	Group	TemplateParameters	canonical_GET	Group				
activityDetails	events.definitions.activityEvent	Group							
activityId	activityDetails	Integer	activityId	TemplateParameters	Integer				

Activity Completion (Oracle Field Service Initiated)

This section describes data mapping for the following:

- [getcustomersignature](#)
- [getcustomerinventory](#)
- [getinstalledinventory](#)
- [getdeinstalledinventory](#)
- [getedattachments](#)
- [getspattachment](#)
- [getndattachments](#)
- [getactivityattachments](#)
- [invokesomactivity](#)
- [invokeofscgetactivity](#)

getcustomersignature

Mapping details for “Get Customer Signature” activity are as shown in the table below.

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
notify_POST		Outermosttag	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68__0x6c6362_propertyLabel_0x726362__		Outermosttag				

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
events.definitions.activityEvent	notify_POST	Group	TemplateParameters	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68__0x6c6362_propertyLabel_0x726362_	Group				
activityDetails	events.definitions.activityEvent	Group							
activityId	activityDetails	Integer	activityId	TemplateParameters	String				
			propertyLabel	TemplateParameters	String				Hardcoded as 'csign'

getcustomerinventory

Mapping details for “Get Customer Inventory” activity are as shown in the table below.

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
notify_POST		Outermosttag	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68_customerInventories		Outermosttag				
events.definitions.activityEvent	notify_POST	Group	TemplateParameters	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68_customerInventories	Group				
activityDetails	events.definitions.activityEvent	Group							
activityId	activityDetails	Integer	activityId	TemplateParameters	String				

getinstalledinventory

Mapping details for “Get Installed Inventory” activity are as shown in the table below.

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
notify_POST		Outermosttag	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68_installedInventories		Outermosttag				
events.definitions.activityEvent	notify_POST	Group	TemplateParameters	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68_installedInventories	Group				
activityDetails	events.definitions.activityEvent	Group							
activityId	activityDetails	Integer	activityId	TemplateParameters	String				

getdeinstalledinventory

Mapping details for “Get Deinstalled Inventory” activity are as shown in the table below.

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
notify_POST		Outermosttag	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68_deinstalledInventories		Outermosttag				
events.definitions.activityEvent	notify_POST	Group	TemplateParameters	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68_deinstalledInventories	Group				
activityDetails	events.definitions.activityEvent	Group							
activityId	activityDetails	Integer	activityId	TemplateParameters	String				

getedattachments

Mapping details for “Get ED Attachments” activity are as shown in the table below.

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
\$invokeOFSCGetActivity		Outermosttag	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68__0x6c6362_propertyLabel_0x726362__		Outermosttag				
canonical_GETResponse	\$invokeOFSCGetActivity	Group	TemplateParameters	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68__0x6c6362_propertyLabel_0x726362__	Group				
activities.definitions.getActivitySchema	canonical_GETResponse	Group							
activityId	activities.definitions.getActivitySchema	Integer	activityId	TemplateParameters	String				
			propertyLabel	TemplateParameters	String				concat ("c2m_upload_attach_ed_", \$edCounter)

getspattachment

Mapping details for “Get Service Point Attachment” activity are as shown in the table below.

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
\$invokeOFSCGetActivity		Outermosttag	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68__0x6c6362_propertyLabel_0x726362__		Outermosttag				
canonical_GETResponse	\$invokeOFSCGetActivity	Group	TemplateParameters	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68__0x6c6362_propertyLabel_0x726362__	Group				
activities.definitions.getActivitySchema	canonical_GETResponse	Group							
activityId	activities.definitions.getActivitySchema	Integer	activityId	TemplateParameters	String				
			propertyLabel	TemplateParameters	String				concat ("c2m_upload_attach_sp_", \$spCounter)

getndattachments

Mapping details for “Get ND Attachments” activity are as shown in the table below.

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
\$invokeOFSCGetActivity		Outermosttag	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68__0x6c6362_propertyLabel_0x726362_		Outermosttag				
canonical_GETResponse	\$invokeOFSCGetActivity	Group	TemplateParameters	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68__0x6c6362_propertyLabel_0x726362_	Group				
activities.definitions.getActivitySchema	canonical_GETResponse	Group							
activityId	activities.definitions.getActivitySchema	Integer	activityId	TemplateParameters	String				
			propertyLabel	TemplateParameters	String				concat ("c2m_upload_attach_nd_", \$ndCounter)

getactivityattachments

Mapping details for “Get Activity Attachments” activity are as shown in the table below.

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
notify_POST		Outermosttag	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68__0x6c6362_propertyLabel_0x726362_		Outermosttag				
events.definitions.activityEvent	notify_POST	Group	TemplateParameters	get_0x737063__0x736c68_rest_0x736c68_ofscCore_0x736c68_v1_0x736c68_activities_0x736c68__0x6c6362_activityId_0x726362__0x736c68__0x6c6362_propertyLabel_0x726362_	Group				
activityDetails	events.definitions.activityEvent	Group							
activityId	activityDetails	Integer	activityId	TemplateParameters	String				
			propertyLabel	TemplateParameters	String				concat ("c2m_upload_attach_ac_", \$acCounter)

invokesomactivity

Mapping details for “Invoke SOM Activity” are as shown in the table below.

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
\$invokeOFSCGetActivity		Outermosttag	D1-FieldActivityIBComm		Outermosttag				
canonical_GETResponse	\$invokeOFSCGetActivity	Group	D1-FieldActivityIBComm	D1-FieldActivityIBComm	Group				
activities.definitions.getActivitySchema	canonical_GETResponse	Group	responseDetail	D1-FieldActivityIBComm	Group				
			message	responseDetail	Group				
apptNumber	activities.definitions.getActivitySchema	String	hostExternalId	message	String				
\$invokeOFSCGetActivity		Group							
canonical_GETResponse	\$invokeOFSCGetActivity	Group							
activityType	activities.definitions.getActivitySchema	String	taskType	message	String	SOMOFSC_ActivityType	OFSC_ActivityType	SOM_TaskType	Maps OFSC Activity Type with SOM Task Type and vice versa.
status	activities.definitions.getActivitySchema	String	completionStatus	message	String	OFSCSOM_ActionCode	OFSC_ActivityStatus	SOM_ActionCode	Maps OFSC Activity Status to SOM Action Code.

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
CANCEL_REASON	activities.definitions.getActivitySchema	String	statusReason	message	String				Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:CANCEL_REASON)
			statusReasonUsage	message	String	SOMOFSC_ConfigProps	PropertyName : som.statusreasonusage	Value : true	Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:status = 'notdone')
			completionDateTime	message	Group				

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
\$dateTimeFormat		Field	\$dateTimeFormat	completionDateTime	DateTime				<p>Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:endTime) and Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:endTime) and Only if (count(\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:endTime) = 0.0 and \$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/</p>

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
resourceId	activities.definitions.getActivitySchema	String	completedByCrew	message	String				
			completionInformation	message	Group				
ACTIVITY_NOTES	activities.definitions.getActivitySchema	String	comments	completionInformation	String				
			customerContactDetails	completionInformation	Group				
c2m_cust_contact_type	activities.definitions.getActivitySchema	String	customerContactType	customerContactDetails	String				
c2m_sp_attach_output	activities.definitions.getActivitySchema	String	\$spOutputData	completionInformation	Field				
1		Field	\$seq	completionInformation	Field				Function : number(1)
c2m_ed_attach_output	activities.definitions.getActivitySchema	String	\$edOutputData	completionInformation	Field				
c2m_nd_attach_output	activities.definitions.getActivitySchema	String	\$ndOutputData	completionInformation	Field				
c2m_ac_attach_output	activities.definitions.getActivitySchema	String	\$acOutputData	completionInformation	Field				
\$SPAttachXmlPayload		Group							
root	\$SPAttachXmlPayload	Group							

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
attList	root	Field	attachmentsGrp	completionInforma tion	Field				Only if (\$invokeOFSC GetActivity/ nsmpr0:canoni cal_GETRespo nse/ nsmpr0:activiti es.definitions.g etActivitySche ma/ nsmpr1:c2m_s p_attach_outp ut!=")
.		Group	attachmentsList	attachmentsGrp	Group				
attId	.	Field	\$attID	attachmentsList	Field				Only if (\$invokeOFSC GetActivity/ nsmpr0:canoni cal_GETRespo nse/ nsmpr0:activiti es.definitions.g etActivitySche ma/ nsmpr1:c2m_s p_attach_outp ut!=")
\$XMLspOutputData		Group							
root	\$XMLspOutputData	Group							
attachments	root	Group							

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
attachmentList[ccsUploadFileName=\$attID]	attachments	Group							
bo	attachmentList[ccsUploadFileName=\$attID]	Field	\$attbo	attachmentsList	Field				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_s_p_attach_output!=")
			sequence	attachmentsList	String				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_s_p_attach_output!=") and Function : position()

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
\$attbo		Field	bo	attachmentsList	String	SOMOFSC_AttachmentBO	OFSC_Mime	SOM_BO	Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_s_p_attach_output!=")
attData		Field	attachmentData	attachmentsList	String				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_s_p_attach_output!=")

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
attachmentFileName	attachmentList[ccsUploadFileNumber=\${attID}]	Field	attachmentFileName	attachmentsList	String				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_sp_attach_output!=")
			targetObject	attachmentsList	String				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_sp_attach_output!=") Hardcoded as SP

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
attList	root	Field	\$seq	attachmentsGrp	Field				Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_s p_attach_output!=") and Function : (number(\$seq)+1) and Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_e d_attach_output!=")

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
attId	.	Field	\$edAttID	attachmentsList	Field				Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_ed_attach_output!=")
\$XMLedOutputData		Group							
root	\$XMLedOutputData	Group							
attachmentList[ccsUploadFileNumber=\$edAttID]	attachments	Group							

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
attList	root	Field	\$edAttbo	attachmentsList	Field	SOMOFSC_AttachmentBO	OFSC_Mime	SOM_BO	<p>Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_ed_attach_output!="") and</p> <p>Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_ed_attach_output!="") and</p> <p>Function : position()+5 and Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_ed_attach_output!="") and</p> <p>Only if</p>

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
attId	.	Field	\$ndAttID	attachmentsList	Field				Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_nd_attach_output!=")
\$XMLndOutputData		Group							
root	\$XMLndOutputData	Group							
attachmentList[ccsUploadFileNumber=\$ndAttID]	attachments	Group							

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
attList	root	Field	\$ndAttbo	attachmentsList	Field	SOMOFSC_AttachmentBO	OFSC_Mime	SOM_BO	<p>Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_nd_attach_output!="") and</p> <p>Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_nd_attach_output!="") and</p> <p>Function : position()+10 and Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_nd_attach_output!="") and</p> <p>Only if</p>

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
attId	.	Field	\$acAttID	attachmentsList	Field				Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_a c_attach_output!=")
\$XMLacOutputData		Group							
root	\$XMLacOutputData	Group							
attachmentList[ccsUploadFileNumber=\$acAttID]	attachments	Group							

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
attData	attList	Field	\$acAttbo	attachmentsList	String	SOMOFSC_AttachmentBO	OFSC_Mime	SOM_BO	<p>Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_a_c_attach_output!=") and Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_a_c_attach_output!=") and</p> <p>Function : position()+15 and Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_a_c_attach_output!=") and Only if</p>

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
\$XML.signOutputData		Group	utilityCompletionInformation	message	Group				
parent	\$XML.signOutputData	Group	servicePointCompletionDetails	utilityCompletionInformation	Group				
attList	parent	Group	servicePointDataDetails	servicePointCompletionDetails	Group				
c2m_service_pt_id	activities.definitions.getActivitySchema	String	servicePointId	servicePointDataDetails	String				
c2m_SP_warnings	activities.definitions.getActivitySchema	String	serviceWarnings	servicePointDataDetails	String				
c2m_dev_location	activities.definitions.getActivitySchema	String	deviceLocation	servicePointDataDetails	String	SOMOFSC_DeviceLocation	OFSC_DeviceLocation	SOM_DeviceLocation	Maps SOM_DeviceLocation to OFSC_DeviceLocation and vice versa
c2m_device_location_details	activities.definitions.getActivitySchema	String	deviceLocationDetails	servicePointDataDetails	String				
c2m_SP_instructions	activities.definitions.getActivitySchema	String	serviceInstructions	servicePointDataDetails	String				
c2m_SP_instruction_details	activities.definitions.getActivitySchema	String	instructionDetails	servicePointDataDetails	String				
\$XmlPayload		Group							
parent	\$XmlPayload	Group							
customerInventory	parent	Group							
RESSCHNAME24	customerInventory	Group							

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
items	RESSCHNAME24	Field	servicePointEquipmentDetails	servicePointDataDetails	Field				
			equipmentList	servicePointEquipmentDetails	Group				
serialNumber		Field	equipmentId	equipmentList	String				Only if (ns12:inventoryType = 'SERT')
c2m_ert_badgeNumber		Field	badgeNumber	equipmentList	String				Only if (ns12:inventoryType = 'SERT')
c2m_ert_serialNumber		Field	serialNumber	equipmentList	String				Only if (ns12:inventoryType = 'SERT') and Only if (ns12:inventoryType = 'SERT') and Only if (ns12:inventoryType = 'SERT') and Only if (ns12:inventoryType = 'SERT')
c2m_ert_serialNumber		Field	action	equipmentList	String				Hardcoded as 'D'
c2m_disconnect_location	activities.definitions.getActivitySchema	String	disconnectLocation	servicePointCompletionDetails	String				
RESSCHNAME30	deinstalledInventory	Group	existingDevice	utilityCompletionInformation	Group				
			meterCompletionDetails	existingDevice	Group				

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
			meterDataDetails	meterCompletionDetails	Group				
c2m_meter1_number	activities.definitions.getActivitySchema	String	badgeNumber	meterDataDetails	String				
c2m_meter1_serial	activities.definitions.getActivitySchema	String	deviceId	meterDataDetails	String				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_meter1_serial)
c2m_meter1_type	activities.definitions.getActivitySchema	String	meterConfigurationType	meterDataDetails	String				
c2m_meter1_location	activities.definitions.getActivitySchema	String	meterLocation	meterDataDetails	String	SOMOFSC_MeterLocation	OFSC_MeterLocation	SOM_MeterLocation	Maps OFSC Meter Location to SOM Meter Location and Vice versa.
c2m_meter1_mfg	activities.definitions.getActivitySchema	String	deviceManufacturer	meterDataDetails	String				

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_newmeter_devicetypedescription	activities.definitions.getActivitySchema	String	deviceTypeDescription	meterDataDetails	String				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_newmeter_devicetypedescription)
c2m_newmeter_specificationdescription	activities.definitions.getActivitySchema	String	specificationDescription	meterDataDetails	String				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_newmeter_specificationdescription)

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_newmeter_headenddescription	activities.definitions.getActivitySchema	String	headEndSystemDescription	meterDataDetails	String				Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_newmeter_headenddescription)
c2m_meter1_model	activities.definitions.getActivitySchema	String	deviceModel	meterDataDetails	String				
items	RESSCHNAME24	Field	meterEquipmentDetail	meterDataDetails	Field				When (not (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_meter2_number))

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
serialNumber		Field	equipmentList	meterEquipmentDetail	String				When (not (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_meter2_number)) and Only if ((ns12:inventoryType = 'CERT') or (ns12:inventoryType = 'MERT'))

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_ert_badgeNumber		Field			String				When (not (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_meter2_number)) and Only if ((ns12:inventoryType = 'CERT') or (ns12:inventoryType = 'MERT'))

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_ert_serialNumber		Field			String				When (not (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_meter2_number)) and Only if ((ns12:inventoryType = 'CERT') or (ns12:inventoryType = 'MERT'))

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_ert_uom		Field	uom	equipmentList	String				When (not (\$invokeOFSC GetActivity/ nsmpr0:canonical_GETResponse/ nsmpr0:activities.definitions.getActivitySchema/ nsmpr1:c2m_meter2_number)) and Only if (ns12:c2m_ert_uom and (ns12:inventory Type = 'CERT') or (ns12:inventory Type = 'MERT'))

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_ert_tou		Field	tou	equipmentList	String				When (not (\$invokeOFSC GetActivity/ nsmpr0:canonical_GETResponse/ nsmpr0:activities.definitions.getActivitySchema/ nsmpr1:c2m_meter2_number) and Only if (ns12:c2m_ert_tou and ns12:c2m_ert_uom))

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_ert_sqi		Field	sqi	equipmentList	String				When (not (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_meter2_number)) and Only if (ns12:c2m_ert_sqi and ns12:c2m_ert_tou)
items	RESSCHNAME28	Field			Field				When (not (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_meter2_number))

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
serialNumber		Field			String				When (not (\$invokeOFSC GetActivity/ nsmpr0:canonical_GETResponse/ nsmpr0:activities.definitions.getActivitySchema/ nsmpr1:c2m_meter2_number)) and Only if ((ns12:inventoryType = 'CERT') or (ns12:inventoryType = 'MERT'))

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_ert_badgeNumber		Field			String				When (not (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_meter2_number)) and Only if ((ns12:inventoryType = 'CERT') or (ns12:inventoryType = 'MERT'))

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_ert_serialNumber		Field			String				When (not (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_meter2_number)) and Only if ((ns12:inventoryType = 'CERT') or (ns12:inventoryType = 'MERT'))

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
					String				When (not (\$invokeOFSC GetActivity/ nsmpr0:canonical_GETResponse/ nsmpr0:activities.definitions.getActivitySchema/ nsmpr1:c2meter2_number)) and Only if ((ns12:inventoryType = 'CERT') or (ns12:inventoryType = 'MERT')) Hardcoded as 'A'

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_ert_uom		Field			String				When (not (\$invokeOFSC GetActivity/ nsmpr0:canonical_GETResponse/ nsmpr0:activities.definitions.getActivitySchema/ nsmpr1:c2m_meter2_number)) and Only if (ns12:c2m_ert_uom and (ns12:inventory Type = 'CERT') or (ns12:inventory Type = 'MERT'))

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_ert_tou		Field			String				When (not (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_meter2_number)) and Only if (ns12:c2m_ert_tou and ns12:c2m_ert_uom)
c2m_ert_sqi		Field			String				When (not (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_meter2_number)) and Only if (ns12:c2m_ert_sqi and ns12:c2m_ert_tou)

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
items	RESSCHNAME30	Field			Field				When (not (\$invokeOFSC GetActivity/ nsmpr0:canonical_GETResponse/ nsmpr0:activities.definitions.getActivitySchema/ nsmpr1:c2m_meter2_number))
serialNumber		Field			String				Otherwise
c2m_ert_badgeNumber		Field			String				Otherwise
c2m_ert_serialNumber		Field			String				Otherwise
					String				Otherwise
c2m_ert_uom		Field			String				Otherwise Hardcoded as 'D'
c2m_ert_tou		Field			String				Otherwise
c2m_ert_sqi		Field			String				Otherwise
c2m_ert_sqi		Field							Otherwise and Only if (ns12:c2m_ert_sqi and ns12:c2m_ert_tou)

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_Status_Found	activities.definitions.getActivitySchema	String	deviceStatusFound	meterCompletionDetails	String				
c2m_Status_Left	activities.definitions.getActivitySchema	String	deviceStatusLeft	meterCompletionDetails	String	OFSCSOM_MeterStatus	OFSC_DeviceStatus	SOM_DeviceStatus	Maps OFSC Device status to SOM Device status.
			readingCompletionDetails	meterCompletionDetails	Group				
			readingDateTime	readingCompletionDetails	Group				

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
\$dateTimeFormat		Field	\$dateTimeFormat	readingDateTime	DateTime				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:endTime) and Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:endTime)
			readingDetails	readingCompletionDetails	Group				
			readingDetailsList	readingDetails	Group				

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_existing_meter_read_seq	activities.definitions.getActivitySchema	Integer	readSequence	readingDetailsList	Decimal				Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_existing_meter_uom)
c2m_existing_meter_uom	activities.definitions.getActivitySchema	String	unitOfMeasure	readingDetailsList	String				Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_existing_meter_uom)

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_existing_meter_TOU	activities.definitions.getActivitySchema	String	timeOfUse	readingDetailsList	String				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_existing_meter_uom)
c2m_existing_meter_sqi	activities.definitions.getActivitySchema	String	sqi	readingDetailsList	String				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_existing_meter_uom)

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_existing_meter_dials	activities.definitions.getActivitySchema	Integer	numberOfDials	readingDetailsList	Decimal				Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_existing_meter_uom)
c2m_existing_meter_numberofDecimals	activities.definitions.getActivitySchema	Integer	numberOfDecimals	readingDetailsList	Decimal				Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_existing_meter_uom)

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_existing_meter_current_index	activities.definitions.getActivitySchema	String	reading	readingDetailsList	Decimal				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_existing_meter_uom)

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_meter1_override_reading5	activities.definitions.getActivitySchema	String	overrideReading	readingDetailsList	Boolean				<p>Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_existing_meter_uom) and</p> <p>Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_existing_meter_uom2) and</p> <p>Only if (\$invokeOFSC GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_existing_meter_uom2) and</p>

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
			itemCompletionDetails	existingDevice	Group				
			itemDataDetails	itemCompletionDetails	Group				
c2m_item_nbr	activities.definitions.getActivitySchema	String	badgeNumber	itemDataDetails	String				
c2m_item_id	activities.definitions.getActivitySchema	String	deviceId	itemDataDetails	String				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_item_id)
c2m_item_manufacturer	activities.definitions.getActivitySchema	String	deviceManufacturer	itemDataDetails	String				
c2m_item_model	activities.definitions.getActivitySchema	String	deviceModel	itemDataDetails	String				
c2m_Status_Found	activities.definitions.getActivitySchema	String	deviceStatusFound	itemCompletionDetails	String				
c2m_Status_Left	activities.definitions.getActivitySchema	String	deviceStatusLeft	itemCompletionDetails	String	OFSCSOM_MeterStatus	OFSC_DeviceStatus	SOM_DeviceStatus	Maps OFSC Device status to SOM Device status.
			newDevice	utilityCompletionInformation	Group				

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_meter1_override_reading5	activities.definitions.getActivitySchema	String	meterCompletionDetails	newDevice	Boolean	OFSCSOM_Decimals	OFSC_Decimals	SOM_Decimal	Hardcoded as 'A' and Only if (ns12:c2m_ert_uom and (ns12:inventoryType = 'CERT') or (ns12:inventoryType = 'MERT') and \$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_meter2_number) and Only if (ns12:c2m_ert_tou and ns12:c2m_ert_uom and (ns12:inventoryType = 'CERT') or (ns12:inventoryType = 'MERT')) and Only if (ns12:c2m_ert_sqi and ns12:c2m_ert_tou and ns12:c2m_ert_uom) and

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
c2m_newitem_model	activities.definitions.getActivitySchema	String	itemCompletionDetails	newDevice	String				Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_new_item_id)
c2m_newMtr_status_left	activities.definitions.getActivitySchema	String	deviceTypeDescription	itemDataDetails	String	OFSCSOM_MeterStatus	OFSC_DeviceStatus	SOM_DeviceStatus	Only if (\$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_newitem_deviceTypeDescription)
\$CompXmlPayload		Group	completion	responseDetail	Group				
root	\$CompXmlPayload	Group							

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
assetLocationAssetList	root	Field	assetLocationAssets	completion	Field				Only if (\$CompXmlPayload/root/tns:assetLocationAssetList and \$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_valid_sh_data25)
serviceHistories		Group	assetLocationAssetList	assetLocationAssets	Group				

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
serviceHistoryList	serviceHistories	Field	serviceHistories	assetLocationAssetList	Field				Only if (tns:serviceHistories/tns:serviceHistoryList and \$CompXmlPayload/root/tns:assetLocationAssetList and \$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_valid_sh_data25)
serviceHistoryCompletion		Group	serviceHistoryList	serviceHistories	Group				
attachments	serviceHistoryCompletion	Group	serviceHistoryCompletion	serviceHistoryList	Group				

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
attachmentList	attachments	Field	attachments	serviceHistoryCompletion	Field				Only if (tns:serviceHistories/ tns:serviceHistoryList and \$CompXmlPayload/root/ tns:assetLocationAssetList and \$invokeOFSCGetActivity/ nsmpr0:canonical_GETResponse/ nsmpr0:activities.definitions.getActivitySchema/ nsmpr1:c2m_valid_sh_data25)
			attachmentList	attachments	Group				

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
bo		Field	\$attachmentbo	attachmentList	Field				Only if (tns:serviceHistories/ tns:serviceHistoryList and \$CompXmlPayload/root/ tns:assetLocationAssetList and \$invokeOFSCGetActivity/ nsmpr0:canonical_GETResponse/ nsmpr0:activities.definitions.getActivitySchema/ nsmpr1:c2m_valid_sh_data25)

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
bo		Field	bo	attachmentList	String				Only if (tns:serviceHistories/ tns:serviceHistoryList and \$CompXmlPayload/root/ tns:assetLocationAssetList and \$invokeOFSCGetActivity/ nsmpr0:canonical_GETResponse/ nsmpr0:activities.definitions.getActivitySchema/ nsmpr1:c2m_valid_sh_data25)
			attachmentData	attachmentList	Group				

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
\$attachmentId		Field	\$attachmentId	attachmentData	String				Only if (tns:serviceHistories/tns:serviceHistoryList and \$CompXmlPayload/root/tns:assetLocationAssetList and \$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_valid_sh_data25) and Only if (tns:serviceHistories/tns:serviceHistoryList and \$CompXmlPayload/root/tns:assetLocationAssetList and \$invokeOFSCGetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr1:c2m_valid_sh_data25)

invokeofscgetactivity

Mapping details for “Invoke OFSC Get Activity” are as shown in the table below.

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM Name	Column 1	Column 2	
notify_POST		Outer mosttag	canonical_GET		Outer mosttag				
events.definitions.activityEvent	notify_POST	Group	TemplateParameters	canonical_GET	Group				
activityDetails	events.definitions.activityEvent	Group							
activityId	activityDetails	Integer	activityId	TemplateParameters	Integer				

Activity Status (Oracle Utilities Service Order Management Initiated)

This section describes data mapping for the following:

- [receivesomactivity](#)
- [receivesomactivity1receivesomactivity2](#)
- [receivesomactivity3](#)
- [receivesomactivity4](#)
- [findactivity](#)
- [getactivity](#)

receivesomactivity

Mapping details for “Receive SOM Activity” are as shown in the table below.

Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$GlobalFaultObject		Outermosttag	ICS_OFSC_GetStatusResponse		Outermosttag				
fault	\$GlobalFaultObject	Group	responseDetails	ICS_OFSC_GetStatusResponse	Group				
			statusDetails	responseDetails	Group				
reason	fault	Field	statusForHostDesc	statusDetails	String				

receivesomactivity1

Mapping details for “Receive SOM Activity 1” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$GlobalFaultObject		Outer mosttag	ICS_OFSC_GetStatusResponse		Outer mosttag				
fault	\$GlobalFaultObject	Group	responseDetails	ICS_OFSC_GetStatusResponse	Group				
			statusDetails	responseDetails	Group				
reason	fault	Field	statusForHostDesc	statusDetails	String				

receivesomactivity2

Mapping details for “Receive SOM Activity 2” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	ICS_OFSC_GetStatusResponse		Outer mosttag				
			responseDetails	ICS_OFSC_GetStatusResponse	Group				
			statusDetails	responseDetails	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			statusForHostDesc	statusDetails	String				Only if (\$GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr2:status='notdone') Hardcoded as Activity is Not Done
\$GetActivity		Group							
canonical_GETResponse	\$GetActivity	Group							
activities.definitions.getActivitySchema	canonical_GETResponse	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
status	activities.definitions.getActivitySchema	String	\$status	statusForHostDesc	Field	SOMOFS C_Interim Status	OFSC_InterimSta tus	SOM_InterimSta tus	When (\$GetActivity/ nsmpr0:canonical _GETResponse/ nsmpr0:activities. definitions.getAc tivitySchema/ nsmpr2:positionI nRoute > 0.0) and Only if (\$GetActivity/ nsmpr0:canonical _GETResponse/ nsmpr0:activities. definitions.getAc tivitySchema/ nsmpr2:status !='notdone')
					String				concat(\$status,co necat(' Scheduled for ', \$GetActivity/ nsmpr0:canonical _GETResponse/ nsmpr0:activities. definitions.getAc tivitySchema/ nsmpr2:startTim e))

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
status	activities.definitions.getActivitySchema	String				SOMOFS_C_InterimStatus	OFSC_InterimStatus	SOM_InterimStatus	Otherwise and Only if (\$GetActivity/nsmpr0:canonical_GETResponse/nsmpr0:activities.definitions.getActivitySchema/nsmpr2:status !='notdone')

receivesomactivity3

Mapping details for “Receive SOM Activity 3” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outermosttag	ICS_OFSC_GetStatusResponse		Outermosttag				
			responseDetails	ICS_OFSC_GetStatusResponse	Group				
			statusDetails	responseDetails	Group				
			statusForHostDesc	statusDetails	String				Hardcoded as 'Not scheduled'

receivesomactivity4

Mapping details for “Receive SOM Activity 4” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	ICS_OFSC_GetStatusResponse		Outer mosttag				
			responseDetails	ICS_OFSC_GetStatusResponse	Group				
			statusDetails	responseDetails	Group				
			statusForHostDesc	statusDetails	String				Set default value to "Not scheduled"

findactivity

Mapping details for “Find Activity 3” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	bulkUpdate_POST		Outer mosttag				
			activities.definition.s.customActionActivityBulkUpdateSchema	bulkUpdate_POST	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			updateParameters	activities.definitions .customActionActivityBulkUpdateSchema	Group				
			identifyActivityBy	updateParameters	Activities.definitions .customActionActivityBulkUpdateSchema.updateParameters				Set default value to "doNothing"
ICS_OFSC_GetStatus		Group	activities	activities.definitions .customActionActivityBulkUpdateSchema	Group				
sendDetails	ICS_OFSC_GetStatus	Group							
hostExternalId	sendDetails	String	apptNumber	activities	String				

getactivity

Mapping details for “Get Activity” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
'true'		Field	\$Interim_Dvm		Field	SOMOFS C_Email_I D	Recipient	Email_Id	Maps Recipient to Email_Id User can configure comma separated Email_Ids.
\$findActivity		Group	canonical_GET		Group				
bulkUpdate_POSTResponse	\$findActivity	Group	TemplateParameters	canonical_GET	Group				
activities.definitions.customActionActivityBulkUpdateSchemaResponse	bulkUpdate_POSTResponse	Group							
results	activities.definitions.customActionActivityBulkUpdateSchemaResponse	Group							
activityKeys	results	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
activityId	activityKeys	Integer	activityId	TemplateParameters	Integer				Only if (\$findActivity/nsmpr0:bulkUpdate_POSTResponse/nsmpr0:activities.definitions.customActionActivityBulkUpdateSchemaResponse/nsmpr1:results/nsmpr1:activityKeys/nsmpr1:activityId)

Appointment Request (Oracle Utilities Service Order Management Initiated)

This section describes data mapping for the following:

- [receivesomapprequest](#)
- [receivesomapprequest1](#)
- [receivesomapprequest2](#)
- [invokerestofscappt](#)

receivesomapprequest

Mapping details for “Receive SOM Appointment Request” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$GlobalFaultObject		Outermosttag	OIC_OFSC_OIC_OFSC_GAResponse		Outermosttag				
fault	\$GlobalFaultObject	Group	responseDetail	OIC_OFSC_OIC_OFSC_GAResponse	Group				
reason	fault	Field	messageText	responseDetail	String				
			fault	responseDetail	Group				
errorCode	fault	Field	faultCode	fault	String				

receivesomapprequest1

Mapping details for “Receive SOM Appointment Request 1” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$GlobalFaultObject		Outer mosttag	OIC_OFSC_OIC_OFSC_GAResponse		Outer mosttag				
fault	\$GlobalFaultObject	Group	responseDetail	OIC_OFSC_OIC_OFSC_GAResponse	Group				
reason	fault	Field	messageText	responseDetail	String				
			fault	responseDetail	Group				
errorCode	fault	Field	faultCode	fault	String				

receivesomapprequest2

Mapping details for “Receive SOM Appointment Request 2” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$invokeRESTOFSCApp		Outer mosttag	OIC_OFSC_OIC_OFSC_GAResponse		Outer mosttag				
executeResponse	\$invokeRESTOFSCApp	Group							
response-wrapper	executeResponse	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
timeSlots	areas	Field	responseDetail	OIC_OFSC_OIC_OFSC_GAResponse	Field				Set Default value to ""
areas		Group							
			appointmentWindowDuration	appointmentBookingsList	Group				
			shiftId	appointmentBookingsList	Group				

invokerestofscappt

Mapping details for “Invoke REST OFSC Appointment” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outermosttag	execute		Outermosttag				
			QueryParameters	execute	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			dates	QueryParameters	String				concat(substring(/ nssrcmpr:OIC_OFSC_OIC_OFSC_GA/ ns1:sendDetail/ ns1:startDateTime, 1.0, 10.0), ',', substring(/ nssrcmpr:OIC_OFSC_OIC_OFSC_GA/ ns1:sendDetail/ ns1:endDateTime, 1.0, 10.0))
OIC_OFSC_OIC_OFSC_GA		Group							
sendDetail	OIC_OFSC_OIC_OFSC_GA	Group							
postal	sendDetail	String	postalCode	QueryParameters	String				
taskType	sendDetail	String	activityType	QueryParameters	String	SOMOFS_C_ActivityType	SOM_TaskType	OFSC_ActivityType	Maps OFSC Activity type with SOM task type and vice versa.

Device Verification (Oracle Utilities Field Service Initiated)

This section describes data mapping for the following:

- [invokeitemverification](#)
- [receiveofscdevice](#)
- [receiveofscdevice1](#)
- [receiveofscdevice2](#)
- [invokeequipverification](#)
- [invokesomdevice](#)
- [syncdowntimereason](#)
- [syncdowntimereasonvalues](#)
- [syncdowntimereasonvals](#)

invokeitemverification

Mapping details for “Invoke Item Verification” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
execute		Outermosttag	D1-ItemVerificationService		Outermosttag				
QueryParameters	execute	Group	D1-ItemVerificationService	D1-ItemVerificationService	Group				
			requestMessage	D1-ItemVerificationService	Group				
c2m_new_item_nbr	QueryParameters	String	badgeNumber	requestMessage	String				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
c2m_SerialNumber	QueryParameters	String	serialNumber	requestMessage	String				Only if (/nssrcmpr:execute /nssrcmpr:QueryParameters/nsmpr0:c2m_SerialNumber)
c2m_service_pt_id	QueryParameters	String	servicePointId	requestMessage	String				

receiveofscdevice

Mapping details for “Receive OFSC Device” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$invokeSOMDevice		Outer mosttag	executeResponse		Outer mosttag				
D1-DeviceVerificationServiceResponse	\$invokeSOMDevice	Group	response-wrapper	executeResponse	Group				
D1-DeviceVerificationService	D1-DeviceVerificationServiceResponse	Group							
responseMessage	D1-DeviceVerificationService	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
meterConfigurationType	responseMessage	String	c2m_meter1_type	response-wrapper	String				
deviceTypeDescription	responseMessage	String	c2m_newmeter_devicetypedescription	response-wrapper	String				
\$invokeSOMDevice		Group							
D1-DeviceVerificationServiceResponse	\$invokeSOMDevice	Group							
errorText	responseMessage	String	c2m_verifyStatusFlag	response-wrapper	String				When (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:errorText!=") Otherwise, hardcoded as "Verification Successful"
readingDetails	responseMessage	Group							
readingDetailsList[1]	readingDetails	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
readSequence	readingDetailsList[1]	Decimal	c2m_meter1_read_seq	response-wrapper	String	OFSCSOM_ReadSequence	SOM_ReadSequence	OFSC_ReadSequence	This lookup transforms the SOM Read sequence to OFSC Read sequence and vice versa.
unitOfMeasure	readingDetailsList[1]	String	c2m_meter1_uom	response-wrapper	String				
numberOfDials	readingDetailsList[1]	Decimal	c2m_meter1_dials	response-wrapper	String	OFSCSOM_Dials	SOM_Dials	OFSC_Dials	This lookup maps the SOM Dials to OFSC and vice versa.
lowerLimit	readingDetailsList[1]	Decimal	c2m_meter1_lower_limit	response-wrapper	String				When (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:readingDetails/nsmpr1:readingDetailsList[1]/nsmpr1:lowerLimit !=") Otherwise, hardcoded as 0

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
upperLimit	readingDetailsList[1]	Decimal	c2m_meter1_upper_limit	response-wrapper	String				When (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:readingDetails/nsmpr1:readingDetailsList[1]/nsmpr1:upperLimit !=") Otherwise, hardcoded as 0
timeOfUse	readingDetailsList[1]	String	c2m_meter1_TOU1	response-wrapper	String				
sqi	readingDetailsList[1]	String	c2m_meter1_sqi	response-wrapper	String				
numberOfDecimals	readingDetailsList[1]	Decimal	c2m_meter1_numberofDecimals	response-wrapper	String	OFSCSO M_Decimals	SOM_Decimals	OFSC_Decimals	This lookup maps the SOM Decimals to OFSC and vice versa.
readingDetailsList[2]	readingDetails	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
readSequence	readingDetailsList[2]	Decimal	c2m_meter1_read_seq2	response-wrapper	String	OFSCSOM_ReadSequence	SOM_ReadSequence	OFSC_ReadSequence	This lookup transforms the SOM Read sequence to OFSC Read sequence and vice versa.
unitOfMeasure	readingDetailsList[2]	String	c2m_meter1_uom2	response-wrapper	String				
numberOfDials	readingDetailsList[2]	Decimal	c2m_meter1_dials2	response-wrapper	String	OFSCSOM_Dials	SOM_Dials	OFSC_Dials	This lookup maps the SOM Dials to OFSC and vice versa.
lowerLimit	readingDetailsList[2]	Decimal	c2m_meter1_lower_limit2	response-wrapper	String				When (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:readingDetails/nsmpr1:readingDetailsList[2]/nsmpr1:lowerLimit !=") Otherwise, hardcoded as 0

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
upperLimit	readingDetailsList[2]	Decimal	c2m_meter1_upper_limit2	response-wrapper	String				When (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:readingDetails/nsmpr1:readingDetailsList[2]/nsmpr1:upperLimit !=") Otherwise, hardcoded as 0
timeOfUse	readingDetailsList[2]	String	c2m_meter1_TOU2	response-wrapper	String				
sqi	readingDetailsList[2]	String	c2m_meter1_sqi2	response-wrapper	String				
numberOfDecimals	readingDetailsList[2]	Decimal	c2m_meter1_numberofDecimals2	response-wrapper	String	OFSCSO_M_Decimals	SOM_Decimals	OFSC_Decimals	This lookup maps the SOM Decimals to OFSC and vice versa.
readingDetailsList[3]	readingDetails	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
readSequence	readingDetailsList[3]	Decimal	c2m_meter1_read_seq3	response-wrapper	String	OFSCSOM_ReadSequence	SOM_ReadSequence	OFSC_ReadSequence	This lookup transforms the SOM Read sequence to OFSC Read sequence and vice versa.
unitOfMeasure	readingDetailsList[3]	String	c2m_meter1_uom3	response-wrapper	String				
numberOfDials	readingDetailsList[3]	Decimal	c2m_meter1_dials3	response-wrapper	String	OFSCSOM_Dials	SOM_Dials	OFSC_Dials	This lookup maps the SOM Dials to OFSC and vice versa.
lowerLimit	readingDetailsList[3]	Decimal	c2m_meter1_lower_limit3	response-wrapper	String				When (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:readingDetails/nsmpr1:readingDetailsList[3]/nsmpr1:lowerLimit !=") Otherwise, hardcoded as 0

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
upperLimit	readingDetailsList[3]	Decimal	c2m_meter1_upper_limit3	response-wrapper	String				When (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:readingDetails/nsmpr1:readingDetailsList[3]/nsmpr1:upperLimit !=") Otherwise, hardcoded as 0
timeOfUse	readingDetailsList[3]	String	c2m_meter1_TOU3	response-wrapper	String				
sqi	readingDetailsList[3]	String	c2m_meter1_sqi3	response-wrapper	String				
numberOfDecimals	readingDetailsList[3]	Decimal	c2m_meter1_numberofDecimals3	response-wrapper	String	OFSCSO_M_Decimals	SOM_Decimals	OFSC_Decimals	This lookup maps the SOM Decimals to OFSC and vice versa.
readingDetailsList[4]	readingDetails	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
readSequence	readingDetailsList[4]	Decimal	c2m_meter1_read_seq4	response-wrapper	String	OFSCSOM_ReadSequence	SOM_ReadSequence	OFSC_ReadSequence	This lookup transforms the SOM Read sequence to OFSC Read sequence and vice versa.
unitOfMeasure	readingDetailsList[4]	String	c2m_meter1_uom4	response-wrapper	String				
numberOfDials	readingDetailsList[4]	Decimal	c2m_meter1_dials4	response-wrapper	String	OFSCSOM_Dials	SOM_Dials	OFSC_Dials	This lookup maps the SOM Dials to OFSC and vice versa.
lowerLimit	readingDetailsList[4]	Decimal	c2m_meter1_lower_limit4	response-wrapper	String				When (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:readingDetails/nsmpr1:readingDetailsList[4]/nsmpr1:lowerLimit !=") Otherwise, hardcoded as 0

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
upperLimit	readingDetailsList[4]	Decimal	c2m_meter1_upper_limit4	response-wrapper	String				When (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:readingDetails/nsmpr1:readingDetailsList[4]/nsmpr1:upperLimit !=") Otherwise, hardcoded as 0
timeOfUse	readingDetailsList[4]	String	c2m_meter1_TOU4	response-wrapper	String				
sqi	readingDetailsList[4]	String	c2m_meter1_sqi4	response-wrapper	String				
numberOfDecimals	readingDetailsList[4]	Decimal	c2m_meter1_numberofDecimals4	response-wrapper	String	OFSCSO_M_Decimals	SOM_Decimals	OFSC_Decimals	This lookup maps the SOM Decimals to OFSC and vice versa.
readingDetailsList[5]	readingDetails	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
readSequence	readingDetailsList[5]	Decimal	c2m_meter1_read_seq5	response-wrapper	String	OFSCSOM_ReadSequence	SOM_ReadSequence	OFSC_ReadSequence	This lookup transforms the SOM Read sequence to OFSC Read sequence and vice versa.
unitOfMeasure	readingDetailsList[5]	String	c2m_meter1_uom5	response-wrapper	String				
numberOfDials	readingDetailsList[5]	Decimal	c2m_meter1_dials5	response-wrapper	String	OFSCSOM_Dials	SOM_Dials	OFSC_Dials	This lookup maps the SOM Dials to OFSC and vice versa.
lowerLimit	readingDetailsList[5]	Decimal	c2m_meter1_lower_limit5	response-wrapper	String				When (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:readingDetails/nsmpr1:readingDetailsList[5]/nsmpr1:lowerLimit !=") Otherwise, hardcoded as 0

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
upperLimit	readingDetailsList[5]	Decimal	c2m_meter1_upper_limit5	response-wrapper	String				When (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:readingDetails/nsmpr1:readingDetailsList[5]/nsmpr1:upperLimit !=") Otherwise, hardcoded as 0
timeOfUse	readingDetailsList[5]	String	c2m_meter1_TOU5	response-wrapper	String				
sqi	readingDetailsList[5]	String	c2m_meter1_sqi5	response-wrapper	String				
numberOfDecimals	readingDetailsList[5]	Decimal	c2m_meter1_numberofDecimals5	response-wrapper	String	OFSCSO_M_Decimals	SOM_Decimals	OFSC_Decimals	This lookup maps the SOM Decimals to OFSC and vice versa.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
readingDetailsList	readingDetails	Field	c2m_enable_register	response-wrapper	String				Function : count(\$invokeSOMDevice/ nsmpr0:D1- DeviceVerificationServiceResponse/ nsmpr1:D1- DeviceVerificationService/ nsmpr1:responseMessage/ nsmpr1:readingDetails/ nsmpr1:readingDetailsList)
manufacturer	responseMessage	String	c2m_newmeter_manufacturer	response-wrapper	String				Only if (\$invokeSOMDevice/ nsmpr0:D1- DeviceVerificationServiceResponse/ nsmpr1:D1- DeviceVerificationService/ nsmpr1:responseMessage/ nsmpr1:manufacturer !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
deviceId	responseMessage	Field	c2m_new_meter_s erial	response-wrapper	String				Only if (\$invokeSOMDe vice/nsmpr0:D1- DeviceVerificatio nServiceRespons e/nsmpr1:D1- DeviceVerificatio nService/ nsmpr1:response Message/ nsmpr1:deviceId !=")
model	responseMessage	String	c2m_newmeter_m odel	response-wrapper	String				Only if (\$invokeSOMDe vice/nsmpr0:D1- DeviceVerificatio nServiceRespons e/nsmpr1:D1- DeviceVerificatio nService/ nsmpr1:response Message/ nsmpr1:model !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
validServiceHistoryTypes		String	c2m_dev_valid_service_history_types	response-wrapper	String				Function : get-content-as-string (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:deviceDetails/nsmpr1:validServiceHistoryTypes)
failureInformation		String	c2m_failure_info	response-wrapper	String				Function : get-content-as-string (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationServiceResponse/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:deviceDetails/nsmpr1:failureInformation)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
serviceHistoryTypes		String	c2m_dev_service_history_types1	response-wrapper	String				Function : get-content-as-string (\$invokeSOMDevice/nsmpr0:D1-DeviceVerificationService/Response/nsmpr1:D1-DeviceVerificationService/nsmpr1:responseMessage/nsmpr1:serviceHistoryTypes)

receiveofscdevice1

Mapping details for “Receive OFSC Device 1” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$invokeItemVerification		Outermosttag	executeResponse		Outermosttag				
D1-ItemVerificationServiceResponse	\$invokeItemVerification	Group	response-wrapper	executeResponse	Group				
D1-ItemVerificationService	D1-ItemVerificationServiceResponse	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
responseMessage	D1-ItemVerificationService	Group							
errorText	responseMessage	String	c2m_verifyStatusFlag	response-wrapper	String				When (\$invokeItemVerification/nsmpr0:D1-ItemVerificationServiceResponse/nsmpr1:D1-ItemVerificationService/nsmpr1:responseMessage/nsmpr1:errorText!=") Otherwise, hardcoded as "Verification Successful"
meterConfigurationType	responseMessage	String	c2m_new_item_type	response-wrapper	String				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
manufacturer	responseMessage	String	c2m_newitem_manufacturer	response-wrapper	String				Only if (\$invokeItemVerification/nsmpr0:D1-ItemVerificationServiceResponse/nsmpr1:D1-ItemVerificationService/nsmpr1:responseMessage/nsmpr1:manufacturer !=")
model	responseMessage	String	c2m_newitem_model	response-wrapper	String				Only if (\$invokeItemVerification/nsmpr0:D1-ItemVerificationServiceResponse/nsmpr1:D1-ItemVerificationService/nsmpr1:responseMessage/nsmpr1:model !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
itemId	responseMessage	Field	c2m_new_item_id	response-wrapper	String				Only if (\$invokeItemVerification/nsmpr0:D1-ItemVerificationServiceResponse/nsmpr1:D1-ItemVerificationService/nsmpr1:responseMessage/nsmpr1:itemId!=")
validServiceHistoryTypes		String	c2m_dev_valid_service_history_types	response-wrapper	String				Function : get-content-as-string (\$invokeItemVerification/nsmpr0:D1-ItemVerificationServiceResponse/nsmpr1:D1-ItemVerificationService/nsmpr1:responseMessage/nsmpr1:deviceDetails/nsmpr1:validServiceHistoryTypes)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
failureInformation		String	c2m_failure_info	response-wrapper	String				Function : get-content-as-string (\$invokeItemVerification/nsmpr0:D1-ItemVerificationServiceResponse/nsmpr1:D1-ItemVerificationService/nsmpr1:responseMessage/nsmpr1:deviceDetails/nsmpr1:failureInformation)
serviceHistoryTypes		String	c2m_dev_service_history_types1	response-wrapper	String				Function : get-content-as-string (\$invokeItemVerification/nsmpr0:D1-ItemVerificationServiceResponse/nsmpr1:D1-ItemVerificationService/nsmpr1:responseMessage/nsmpr1:serviceHistoryTypes)

receiveofscdevice2

Mapping details for “Receive OFSC Device 2” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$invokeEquipVerification		Outermosttag	executeResponse		Outermosttag				
D1-DeviceVerificationServiceResponse	\$invokeEquipVerification	Group	response-wrapper	executeResponse	Group				
D1-DeviceVerificationService	D1-DeviceVerificationServiceResponse	Group							
responseMessage	D1-DeviceVerificationService	Group							
errorText	responseMessage	String	c2m_verifyStatusFlag	response-wrapper	String				When (\$invokeEquipVerification/nsmpr3:D1-DeviceVerificationServiceResponse/tns:D1-DeviceVerificationService/tns:responseMessage/tns:errorText != "") Otherwise Hardcoded as "Verification Successful"

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
equipmentId	responseMessage	String	c2m_ert_equipmen tId	response-wrapper	String				
badgeNumber	responseMessage	String	c2m_ert_badgeNu mber	response-wrapper	String				
serialNumber	responseMessage	String	c2m_ert_serialNu mber	response-wrapper	String				Only if (\$invokeEquipVe rification/ nsmpr3:D1- DeviceVerificatio nServiceRespons e/tns:D1- DeviceVerificatio nService/ tns:responseMess age/ tns:serialNumber)
deviceTypeDescriptio n	responseMessage	String	c2m_ert_dev_desc ription	response-wrapper	String				Only if (\$invokeEquipVe rification/ nsmpr3:D1- DeviceVerificatio nServiceRespons e/tns:D1- DeviceVerificatio nService/ tns:responseMess age/ tns:deviceTypeD escription)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
validServiceHistoryTypes		String	c2m_equip_valid_service_history_types	response-wrapper	String				Function : get-content-as-string (\$invokeEquipVerification/nsmpr3:D1-DeviceVerificationServiceResponse/tns:D1-DeviceVerificationService/tns:responseMessage/tns:deviceDetails /tns:validServiceHistoryTypes)
serviceHistoryTypes		String	c2m_equip_service_history_types1	response-wrapper	String				Function : get-content-as-string (\$invokeEquipVerification/nsmpr3:D1-DeviceVerificationServiceResponse/tns:D1-DeviceVerificationService/tns:responseMessage/tns:serviceHistoryTypes)

invokeequipverification

Mapping details for “Invoke Equipment Verification” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
execute		Outer mosttag	D1-DeviceVerificationService		Outer mosttag				
QueryParameters	execute	Group	D1-DeviceVerificationService	D1-DeviceVerificationService	Group				
			requestMessage	D1-DeviceVerificationService	Group				
c2m_ert_badgeNumber	QueryParameters	String	badgeNumber	requestMessage	String				
c2m_ert_serialNumber	QueryParameters	String	serialNumber	requestMessage	String				
verificationType	QueryParameters	String	deviceVerificationType	requestMessage	String				
ertAttachedTo	QueryParameters	String	attachedTo	requestMessage	String				

invokesomdevice

Mapping details for “Invoke SOM Device” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
execute		Outermosttag	D1-DeviceVerificationService		Outermosttag				
QueryParameters	execute	Group	D1-DeviceVerificationService	D1-DeviceVerificationService	Group				
			requestMessage	D1-DeviceVerificationService	Group				
c2m_meter2_number	QueryParameters	String	badgeNumber	requestMessage	String				Only if (/nssrcmpr:execute/nssrcmpr:QueryParameters/nsmpr1:c2m_meter2_number !='null')
			deviceVerificationType	requestMessage	String				Set Default value to "D1MR"
c2m_SerialNumber	QueryParameters	String	serialNumber	requestMessage	String				Only if (/nssrcmpr:execute/nssrcmpr:QueryParameters/nsmpr1:c2m_SerialNumber !='null')
c2m_service_pt_id	QueryParameters	String	servicePointId	requestMessage	String				

syncdowntimereason

Mapping details for “Synchronization Downtime Reason” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$invokeSOMDevice		Outer mosttag	execute		Outer mosttag				
D1-DeviceVerificationServiceResponse	\$invokeSOMDevice	Group							
D1-DeviceVerificationService	D1-DeviceVerificationServiceResponse	Group							
responseMessage	D1-DeviceVerificationService	Group							
deviceDetails	responseMessage	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
downtimeReason	deviceDetails	Field	request-wrapper	execute	Field				Only if (\$invokeSOMDevice/nsmpr1:D1-DeviceVerificationServiceResponse/ns36:D1-DeviceVerificationService/ns36:responseMessage/ns36:deviceDetails/ns36:downtimeReason)
			items	request-wrapper	Group				
code		String	label	items	String				Only if (\$invokeSOMDevice/nsmpr1:D1-DeviceVerificationServiceResponse/ns36:D1-DeviceVerificationService/ns36:responseMessage/ns36:deviceDetails/ns36:downtimeReason)
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Hardcoded as "en"
description		String	name	translations	String				Only if (\$invokeSOMDevice/nsmpr1:D1-DeviceVerificationServiceResponse/ns36:D1-DeviceVerificationService/ns36:responseMessage/ns36:deviceDetails/ns36:downtimeReason)

syncdowntimereasonvalues

Mapping details for “Synchronization Downtime Reason Values - Item Verification” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$invokeItemVerification		Outermosttag	execute		Outermosttag				
D1-ItemVerificationServiceResponse	\$invokeItemVerification	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
D1-ItemVerificationService	D1-ItemVerificationServiceResponse	Group							
responseMessage	D1-ItemVerificationService	Group							
deviceDetails	responseMessage	Group							
downtimeReason	deviceDetails	Field	request-wrapper	execute	Field				Only if (\$invokeItemVerification/nsmpr0:D1-ItemVerificationServiceResponse/tns:D1-ItemVerificationService/tns:responseMessage/tns:deviceDetails/tns:downtimeReason)
			items	request-wrapper	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
code		Field	label	items	String				Only if (\$invokeItemVerification/nsmpr0:D1-ItemVerificationServiceResponse/tns:D1-ItemVerificationService/tns:responseMessage/tns:deviceDetails / tns:downtimeReason)
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				
			language	translations	String				Hardcoded as "en"

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
description		Field	name	translations	String				Only if (\$invokeItemVerification/nsmpr0:D1-ItemVerificationServiceResponse/tns:D1-ItemVerificationService/tns:responseMessage/tns:deviceDetails / tns:downtimeReason)

syncdowntimereasonvals

Mapping details for “Synchronization Downtime Reason Values - Equipment and Device Verification” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$invokeEquipVerification		Outermosttag	execute		Outermosttag				
D1-DeviceVerificationServiceResponse	\$invokeEquipVerification	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
D1-DeviceVerificationService	D1-DeviceVerificationServiceResponse	Group							
responseMessage	D1-DeviceVerificationService	Group							
deviceDetails	responseMessage	Group							
downtimeReason	deviceDetails	Field	request-wrapper	execute	Field				Only if (\$invokeEquipVerification/nsmpr1:D1-DeviceVerificationServiceResponse/tns:D1-DeviceVerificationService/tns:responseMessage/tns:deviceDetails/tns:downtimeReason)
			items	request-wrapper	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
code		String	label	items	String				Only if (\$invokeEquipVerification/nsmpr1:D1-DeviceVerificationServiceResponse/tns:D1-DeviceVerificationService/tns:responseMessage/tns:deviceDetails /tns:downtimeReason)
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				
			language	translations	String				Hardcoded as "en"

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
description		String	name	translations	String				Only if (\$invokeEquipVerification/nsmpr1:D1-DeviceVerificationServiceResponse/tns:D1-DeviceVerificationService/tns:responseMessage/tns:deviceDetails /tns:downtimeReason)

Query Service Point (Oracle Field Service Initiated)

This section describes data mapping for the following:

- [receiveofscspquery](#)
- [invokesomservicepoint](#)
- [receiveofscspquery1](#)

receiveofscspquery

Mapping details for “Receive OFSC Service Point Query” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$GlobalFaultObject		Outer mosttag	APIInvocationError		Outer mosttag				
fault	\$GlobalFaultObject	Group							
details	fault	Field	detail	APIInvocationError	String				Function : substring-before(substring-after(\$GlobalFaultObject/nsmpr0:fault/nsmpr0:details, '<ResponseText >'), '</ResponseText>')
errorCode	fault	String	errorCode	APIInvocationError	String				

invokesomservicepoint

Mapping details for “Invoke SOM Service Point” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outermosttag	D1-FieldWorkSPQuery		Outermosttag				
			D1-FieldWorkSPQuery	D1-FieldWorkSPQuery	Group				
			input	D1-FieldWorkSPQuery	Group				
			maximumRowsToReturn	input	Decimal	SOMOFS_C_ConfigParams	PropertyName : sp.maximumrowstoreturn	Value : true	Maps PropertyName Column to the respective Value Column. Do not change the values in PropertyName column.
execute		Group							
QueryParameters	execute	Group							
streetAddress	QueryParameters	String	address1	input	String				Only if (/nssrcmpr:execute /nssrcmpr:QueryParameters/nsmpr1:streetAddress)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
city	QueryParameters	String	city	input	String				Only if (/ nssrcmpr:execute / nssrcmpr:QueryParameters/ nsmpr1:city)
postalCode	QueryParameters	String	postal	input	String				Only if (/ nssrcmpr:execute / nssrcmpr:QueryParameters/ nsmpr1:postalCode!='Unavailable')
acoord_x	QueryParameters	String	latitude	input	Decimal				Only if (/ nssrcmpr:execute / nssrcmpr:QueryParameters/ nsmpr1:acoord_x)
acoord_y	QueryParameters	String	longitude	input	Decimal				Only if (/ nssrcmpr:execute / nssrcmpr:QueryParameters/ nsmpr1:acoord_y)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			includeAbolishFlag	input	String	SOMOFS C_ConfigP rops	PropertyName : som.includeabolis hflag	Value : true	Maps PropertyName Cloumn to the respective Value Column. Do not change the values in PropertyName column.

receiveofscspquery1

Mapping details for “Receive OFSC Service Point Query 1” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$invokeSOMServicePoint		Outer mosttag	executeResponse		Outer mosttag				
D1-FieldWorkSPQueryResponse	\$invokeSOMServicePoint	Group							
D1-FieldWorkSPQuery	D1-FieldWorkSPQueryResponse	Group							
output	D1-FieldWorkSPQuery	Group							
servicePoints	output	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
servicePointsList	servicePoints	Field	response-wrapper	executeResponse	Field				
servicePointQueryData		Group	resultSet	response-wrapper	Group				
customerInformation	servicePointQueryData	Group							
customerName	customerInformation	String	customer_name	resultSet	String				Only if (tns:servicePoint QueryData/ tns:customerInfo rmation/ tns:customerNa me)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			address	resultSet	String				Only if (tns:servicePoint QueryData/ tns:location/ tns:siteAddress/ tns:address1) and Function : nsmpr4:SOMOF SC_addressForm at(tns:servicePoin tQueryData/ tns:location/ tns:siteAddress/ tns:address1,tns:s ervicePointQuer yData/ tns:location/ tns:siteAddress/ tns:address2,tns:s ervicePointQuer yData/ tns:location/ tns:siteAddress/ tns:address3,tns:s ervicePointQuer yData/ tns:location/ tns:siteAddress/ tns:address4,nsm pr2:lookupValue('tenant/ resources/dvms/ SOMOFSC_Con figProps', 'PropertyName', 'ofsc.address.deli miter', 'Value', ''))

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
location	servicePointQueryData	Group							
siteAddress	location	Group							
city	siteAddress	String	city	resultSet	String				Only if (tns:servicePointQueryData/tns:location/tns:siteAddress/tns:city)
state	siteAddress	String	state_province	resultSet	String				Only if (tns:servicePointQueryData/tns:location/tns:siteAddress/tns:state)
country	siteAddress	String	country_code	resultSet	String	SOMOFS_C_CountryCode	SOM_CountryCode	OFSC_CountryCode	Only if (tns:servicePointQueryData/tns:location/tns:siteAddress/tns:country)
postal	siteAddress	String	postal_code	resultSet	String				Only if (tns:servicePointQueryData/tns:location/tns:siteAddress/tns:postal)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
timeZone	location	String	timeZone	resultSet	String	SOMOFS C_TimeZone	SOM_TimeZone	SOM_TimeZone IANA	Only if (tns:servicePoint QueryData/ tns:location/ tns:timeZone)
servicePointDataDetails	servicePointQueryData	Group							
servicePointId	servicePointDataDetails	String	service_point_id	resultSet	String				Only if (tns:servicePoint QueryData/ tns:servicePoint DataDetails/ tns:servicePointI d)
servicePointTypeCode	servicePointQueryData	String	service_pt_type	resultSet	String				Only if (tns:servicePoint QueryData/ tns:servicePointT ypeCode)
meterDataDetails	servicePointQueryData	Group							
badgeNumber	meterDataDetails	String	meter1_number	resultSet	String				Only if (tns:servicePoint QueryData/ tns:meterDataDe tails/ tns:badgeNumbe r)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			meter1_type	resultSet	String	SOMOFS C_MeterC onfiguratio nType	SOM_MeterConf figurationType : tns:servicePointQ ueryData/ tns:meterDataDet ails/ tns:meterConfigu rationType	OFSC_MeterCo nfigurationType : tns:servicePoint QueryData/ tns:meterDataDe tails/ tns:meterConfigu rationType	Only if (tns:servicePoint QueryData/ tns:meterDataDe tails/ tns:meterConfigu rationType)
itemDataDetails	servicePointQueryData	Group							
badgeNumber	itemDataDetails	String	item_nbr	resultSet	String				Only if (tns:servicePoint QueryData/ tns:itemDataDet ails/ tns:badgeNumbe r)
servicePointTypeDescription	servicePointQueryData	String	sp_type_desc	resultSet	String				Only if (tns:servicePoint QueryData/ tns:servicePointT ypeDescription)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			sp_src_status_code	resultSet	String				<p>When (tns:servicePoint QueryData/ tns:servicePointS ourceStatusCode = 'D1CN') and Only if (tns:servicePoint QueryData/ tns:servicePointS ourceStatusCode) , hardcoded as 'CN'</p> <p>Otherwise and only if (tns:servicePoint QueryData/ tns:servicePointS ourceStatusCode) , hardcoded as 'DC'</p>
servicePointSourceSta tusDescription	servicePointQueryDat a	String	sp_src_status_desc	resultSet	String				Only if (tns:servicePoint QueryData/ tns:servicePointS ourceStatusDescr iption)
servicePointStatusCod e	servicePointQueryDat a	String	sp_status_code	resultSet	String				Only if (tns:servicePoint QueryData/ tns:servicePointS tatusCode)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
servicePointStatusDescription	servicePointQueryData	String	sp_status_desc	resultSet	String				Only if (tns:servicePointQueryData/tns:servicePointStatusDescription)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			moreRowsAvailable	response-wrapper	String				<p>When (\$invokeSOMServicePoint/nsmpr0:D1-FieldWorkSPQueryResponse/tns:D1-FieldWorkSPQuery/tns:output/tns:moreRowsAvailable = 'D1YS') and only if (\$invokeSOMServicePoint/nsmpr0:D1-FieldWorkSPQueryResponse/tns:D1-FieldWorkSPQuery/tns:output/tns:moreRowsAvailable), hardcoded as 'Yes'</p> <p>Otherwise and only if (\$invokeSOMServicePoint/nsmpr0:D1-FieldWorkSPQueryResponse/tns:D1-FieldWorkSPQuery/tns:output/tns:moreRowsAvailable), hardcoded as 'No'</p>

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
errorText	output	String	errorText	response-wrapper	String				<p>When (\$invokeSOMServicePoint/ nsmpr0:D1- FieldWorkSPQueryResponse/ tns:D1- FieldWorkSPQuery/tns:output/ tns:errorText)</p> <p>Otherwise, hardcoded as 'NE'</p>

Process Activity (Oracle Utilities Service Order Management Initiated)

This section describes data mapping for the following:

- [receivesomactivity](#)
- [searchactivity](#)
- [invokeofscancelactivity](#)
- [receivesomactivity1](#)
- [putdowntimereasonvalues](#)
- [invokeofscactivity](#)
- [receivesomactivity2](#)
- [receivesomactivity3](#)
- [receivesomactivity4](#)
- [receivesomactivity5](#)

receivesomactivity

Mapping details for “Receive SOM Activity” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outermosttag	ICS_OFSC_ProcessActivityResponse		Outermosttag				
			responseDetail	ICS_OFSC_ProcessActivityResponse	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			messageText	responseDetail	String				Set Default value to "Please send a transaction of Activity create,update or cancel only"

searchactivity

Mapping details for "Search Activity" are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	search_GET		Outer mosttag				
			QueryParameters	search_GET	Group				
			searchInField	QueryParameters	String				Hardcoded as "apptNumber"
ICS_OFSC_ProcessActivity		Group							
sendDetail	ICS_OFSC_ProcessActivity	Group							
activities	sendDetail	Group							
activity	activities	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
hostExternalId	activity	String	searchForValue	QueryParameters	String				
		Decimal	dateFrom	QueryParameters	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Con figProps", "PropertyName", "search.dateFro m", "Value", "")
			dateTo	QueryParameters	String				Function : substring-before (string (fn:current-date()), "Z")
			limit	QueryParameters	Integer				Hardcoded as "1"

invokeofscancelactivity

Mapping details for “Invoker OFSC Cancel Activity” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$searchActivity		Outermosttag	execute		Outermosttag				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
search_GETResponse	\$searchActivity	Group	TemplateParameters	execute	Group				
activities.definitions.activities	search_GETResponse	Group							
items	activities.definitions.activities	Group							
activityId	items	Integer	activityId	TemplateParameters	String				

receivesomactivity1

Mapping details for “Receive SOM Activity 1” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outermosttag	ICS_OFSC_ProcessActivityResponse		Outermosttag				
			responseDetail	ICS_OFSC_ProcessActivityResponse	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			messageStatus	responseDetail	String				When (\$invokeOFSCCancelActivity/nsmpr0:executeResponse/ns29:response-wrapper/ns29:detail=) Hardcoded as "N"
detail	response-wrapper	String			String				Otherwise Hardcoded as "Y" and Only if (\$invokeOFSCCancelActivity/nsmpr0:executeResponse/ns29:response-wrapper/ns29:detail=)
\$invokeOFSCCancelActivity		Group	messageText	responseDetail	Group				
executeResponse	\$invokeOFSCCancelActivity	Group							
response-wrapper	executeResponse	Group							

putdowntimereasonvalues

Mapping details for “Put Downtime Reason Values” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
ICS_OFSC_ProcessActivity		Outermosttag	execute		Outermosttag				
sendDetail	ICS_OFSC_ProcessActivity	Group							
deviceDetails	sendDetail	Group							
downtimeReason	deviceDetails	Field	request-wrapper	execute	Field				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:deviceDetails/tns:downtimeReason)
			items	request-wrapper	Group				
code		Field	label	items	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:deviceDetails/tns:downtimeReason)
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Hardcoded as "en"
description		Field	name	translations	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:deviceDetails/tns:downtimeReason)

invokeofscactivity

Mapping details for “Invoker OFSC Activity” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	bulkUpdate_POST		Outer mosttag				
			activities.definition.s.customActionActivityBulkUpdateSchema	bulkUpdate_POST	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			updateParameters	activities.definitions .customActionActi vityBulkUpdateSch ema	Group				
			identifyActivityBy	updateParameters	Activit ies.defi nitions .custo mactio nactivi tybulk update schem a.upda tepara meters				Set default value to "doNothing"
			activities	activities.definitions .customActionActi vityBulkUpdateSch ema	Group				
			resourceId	activities	String	SOMOFS C_ConfigP rops	PropertyName : ofsc.bucket	Value : true	Only if (/nssrcmpr:ICS_O FSC_ProcessActi vity/ tns:sendDetail/ tns:activities/ tns:activity/ tns:hostAction !='D1UP')

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			\$SOMTimeSlot	activities	Field				concat(concat(translate(substring-before(substring-after(/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:timeWindows/ /tns:timeWindowsList/tns:startDateTime,'T'),'-');':!');'),translate(substring-before(substring-after(/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:timeWindows/ /tns:timeWindowsList/tns:endDateTime,'T'),'-');':!'))

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$SOMTimeSlot		Field	\$timeslot	activities	Field	OFSCSO M_Appt_ Timeslots	SOM_Timeslots	OFSC_Timeslots	Maps OFSC time slots to SOM time slots and vice versa. The time slot entries are in format start time : end time. Ensure the values entered in SOM_Timeslots column are in the format: HH.MM.SS:HH.MM.SS.
\$timeslot		Field	timeSlot	activities	String				Only if (\$timeslot!='')
ICS_OFSC_ProcessActivity		Group							
sendDetail	ICS_OFSC_ProcessActivity	Group							
activities	sendDetail	Group							
activity	activities	Group							
timeWindows	activity	Group							
timeWindowsList	timeWindows	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
startDateTime	timeWindowsList	Date	date	activities	String				When (\$timeslot!='') Function : substring- before(/ nssrcmpr:ICS_O FSC_ProcessActi vity/ tns:sendDetail/ tns:activities/ tns:activity/ tns:timeWindows / tns:timeWindows List/ tns:startDateTim e,"T')
hostExternalId	activity	String	apptNumber	activities	String				Only if (/nssrcmpr:ICS_O FSC_ProcessActi vity/ tns:sendDetail/ tns:activities/ tns:activity/ tns:hostExternalI d!=")
taskType	activity	String	activityType	activities	String	SOMOFS C_Activity Type	SOM_TaskType	OFSC_ActivityT ype	Only if (/nssrcmpr:ICS_O FSC_ProcessActi vity/ tns:sendDetail/ tns:activities/ tns:activity/ tns:taskType!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
estimatedDuration	activity	Int	duration	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:estimatedDuration !=")
customerInformation	activity	Group							
customerName	customerInformation	String	customerName	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:customerName !=")
contactName	customerInformation	String	contactName	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:contactName !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
accountId	customerInformation	String	customerNumber	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:accountId!=")
mainPhone	customerInformation	String	customerPhone	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:mainPhone!=")
cellPhone	customerInformation	String	customerCell	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:cellPhone!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
email	customerInformation	Field	c2m_email	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:email !=")
personUDF1	customerInformation	Field	c2m_personUDF1	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:personUDF1 !=")
personUDF2	customerInformation	Field	c2m_personUDF2	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:personUDF2 !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
personUDF3	customerInformation	Field	c2m_personUDF3	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:personUDF3!=")
personUDF4	customerInformation	Field	c2m_personUDF4	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:personUDF4!=")
personUDF5	customerInformation	Field	c2m_personUDF5	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:personUDF5!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
billCycle	customerInformation	Field	c2m_billCycle	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:billCycle !=")
collectionClass	customerInformation	Field	c2m_collectionClasses	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:collectionClasses !=")
billAmount	customerInformation	Field	c2m_billAmount	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:billAmount !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
billDate	customerInformation	Field	c2m_billDate	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:billDate !=")
accountUDF1	customerInformation	Field	c2m_accountUDF1	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:accountUDF1 !=")
accountUDF2	customerInformation	Field	c2m_accountUDF2	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:accountUDF2 !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
accountUDF3	customerInformation	Field	c2m_accountUDF3	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:accountUDF3!=")
accountUDF4	customerInformation	Field	c2m_accountUDF4	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:accountUDF4!=")
accountUDF5	customerInformation	Field	c2m_accountUDF5	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:customerInformation/tns:accountUDF5!=")
location	activity	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
siteAddress	location	Group							
address1,	siteAddress	Group							
ICS_OFSC_ProcessActivity	address1,	Group							
address2,	siteAddress	Group							
ICS_OFSC_ProcessActivity	address2,	Group							
address3,	siteAddress	Group							
ICS_OFSC_ProcessActivity	address3,	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
address4,""	siteAddress	Field	streetAddress	activities	String				Only if (/nssrcmpr:ICS_O FSC_ProcessActi vity/ tns:sendDetail/ tns:activities/ tns:activity/ tns:location/ tns:siteAddress/ tns:address1 !=") and Function : nsmpr4:SOMOF SC_addressForm at(/nssrcmpr:ICS_O FSC_ProcessActi vity/ tns:sendDetail/ tns:activities/ tns:activity/ tns:location/ tns:siteAddress/ tns:address1, nssrcmpr:ICS_O FSC_ProcessActi vity/ tns:sendDetail/ tns:activities/ tns:activity/ tns:location/ tns:siteAddress/ tns:address2, nssrcmpr:ICS_O FSC_ProcessActi vity/ tns:sendDetail/ tns:activities/ tns:activity/ tns:location/ tns:siteAddress/ tns:address3, nssrcmpr:ICS_O

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
city	siteAddress	String	city	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:location/tns:siteAddress/tns:city !=")
postal	siteAddress	String	postalCode	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:location/tns:siteAddress/tns:postal !=")
state	siteAddress	String	stateProvince	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:location/tns:siteAddress/tns:state !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
geocodeLongitude	siteAddress	Decimal	longitude	activities	Double				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:location/tns:siteAddress/tns:geocodeLongitude !=")
geocodeLatitude	siteAddress	Decimal	latitude	activities	Double				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:location/tns:siteAddress/tns:geocodeLatitude !=")
country	siteAddress	String	country_code	activities	String	SOMOFS_C_CountryCode	SOM_CountryCode	OFSC_CountryCode	Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:location/tns:siteAddress/tns:country !=")
meterDataDetails	activity	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
deviceId	meterDataDetails	String	c2m_meter1_serial	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:deviceId!=")
deviceType	meterDataDetails	Field	c2m_deviceType	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:deviceType!=")
deviceTypeDescription	meterDataDetails	Field	c2m_deviceTypeDescription	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:deviceTypeDescription!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
badgeNumber	meterDataDetails	String	c2m_meter1_number	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:badgeNumber!=")
specification	meterDataDetails	Field	c2m_specification	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:specification!=")
specificationDescription	meterDataDetails	Field	c2m_specificationDescription	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:specificationDescription!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
configuration	meterDataDetails	Field	c2m_configuration	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:configuration!=")
headendSystem	meterDataDetails	Field	c2m_headendSystem	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:headendSystem!=")
headendSystemDescription	meterDataDetails	Field	c2m_headendSystemDescription	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:headendSystemDescription!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
deviceUDF1	meterDataDetails	Field	c2m_deviceUDF1	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:deviceUDF1!=")
deviceUDF2	meterDataDetails	Field	c2m_deviceUDF2	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:deviceUDF2!=")
deviceUDF3	meterDataDetails	Field	c2m_deviceUDF3	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:deviceUDF3!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
deviceUDF4	meterDataDetails	Field	c2m_deviceUDF4	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:deviceUDF4!=")
deviceUDF5	meterDataDetails	Field	c2m_deviceUDF5	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:deviceUDF5!=")
meterLocation	meterDataDetails	String	c2m_meter1_location	activities	String	SOMOFS_C_MeterLocation	SOM_MeterLocation	OFSC_MeterLocation	Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:meterLocation!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
meterConfigurationType	meterDataDetails	String	c2m_meter1_type	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:meterConfigurationType !=")
collectionDataDetails	activity	Group							
payoffAmount	collectionDataDetails	Money	payOffAmount	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:collectionDataDetails/tns:payoffAmount !=")
currentAmount	collectionDataDetails	Money	currentAmount	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:collectionDataDetails/tns:currentAmount !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
arrearsDataDetails	collectionDataDetails	Group							
lessThanThirtyDaysAmount	arrearsDataDetails	Money	lessThan30	activities	Field				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:collectionDataDetails/tns:arrearsDataDetails/tns:lessThanThirtyDaysAmount !=")
thirtyDaysAmount	arrearsDataDetails	Money	thirtyDaysAmount	activities	Field				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:collectionDataDetails/tns:arrearsDataDetails/tns:thirtyDaysAmount !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
overSixtyDaysAmount	arrearsDataDetails	Money	over60DaysAmt	activities	Field				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:collectionDataDetails/tns:arrearsDataDetails/tns:overSixtyDaysAmount !=")
itemDataDetails	activity	Group							
badgeNumber	itemDataDetails	String	c2m_item_nbr	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:itemDataDetails/tns:badgeNumber !=")
criteria	activity	String	c2m_service_pt_type	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:criteria !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
servicePointDataDetails	activity	Group							
servicePointId	servicePointDataDetails	String	c2m_service_pt_id	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointId!=")
disconnectLocation	servicePointDataDetails	String	c2m_disconnect_location	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:disconnectLocation!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
newCharges	arrearsDataDetails	Money	c2m_new_charges	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:collectionDataDetails/tns:arrearsDataDetails/tns:newCharges !=")
deviceId	itemDataDetails	String	c2m_item_id	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:itemDataDetails/tns:deviceId !=")
deviceManufacturer	itemDataDetails	String	c2m_item_manufacturer	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:itemDataDetails/tns:deviceManufacturer !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
deviceModel	itemDataDetails	String	c2m_item_model	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:itemDataDetails/tns:deviceModel!=")
deviceType	itemDataDetails	Field	c2m_item_device_type	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:itemDataDetails/tns:deviceType!=")
deviceTypeDescription	itemDataDetails	Field	c2m_item_device_type_description	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:itemDataDetails/tns:deviceTypeDescription!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
specification	itemDataDetails	Field	c2m_item_specification	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:itemDataDetails/tns:specification!=")
specificationDescription	itemDataDetails	Field	c2m_item_specification_description	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:itemDataDetails/tns:specificationDescription!=")
configuration	itemDataDetails	Field	c2m_item_configuration	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:itemDataDetails/tns:configuration!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
headendSystem	itemDataDetails	Field	c2m_item_headendsystem	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:itemDataDetails/tns:headendSystem!=")
headendSystemDescription	itemDataDetails	Field	c2m_item_headendsystem_description	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:itemDataDetails/tns:headendSystemDescription!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
disputedAmount	arrearsDataDetails	Money	disputedAmount	activities	Field				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:collectionDataDetails/tns:arrearsDataDetails/tns:disputedAmount !=")
activityComments	activity	String	c2m_activity_comments	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:activityComments !=")
siteInstructions	location	String	c2m_site_instructions	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:location/tns:siteInstructions !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
serviceWarnings	servicePointDataDetails	String	c2m_SP_warnings	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceWarnings !=")
serviceInstructions	servicePointDataDetails	String	c2m_SP_instructions	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceInstructions !=")
instructionDetails	servicePointDataDetails	String	c2m_SP_instruction_details	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:instructionDetails !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
servicePointTypeCode	servicePointDataDetails	Field	c2m_SP_type_code	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointTypeCode !=")
servicePointTypeDescription	servicePointDataDetails	Field	c2m_SP_type_description	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointTypeDescription !=")
servicePointStatus	servicePointDataDetails	Field	c2m_SP_status	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointStatus !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
serviceType	servicePointDataDetails	Field	c2m_Service_type	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceType!=")
serviceTypeDescription	servicePointDataDetails	Field	c2m_Service_type_description	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceTypeDescription!=")
deviceLocation	servicePointDataDetails	Field	c2m_dev_location	activities	String	SOMOFS_C_DeviceLocation	SOM_DeviceLocation	OFSC_DeviceLocation	Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:deviceLocation!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
deviceLocationDetails	servicePointDataDetails	Field	c2m_device_location_details	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:deviceLocationDetails !=")
measurementCycle	servicePointDataDetails	Field	c2m_measurement_cycle	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:measurementCycle !=")
measurementCycleRoute	servicePointDataDetails	Field	c2m_measurement_cycle_route	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:measurementCycleRoute !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
key	servicePointDataDetails	Field	c2m_SP_key	activities	Field	SOMOFS C_Key	SOM_Key	OFSC_Key	Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:key !=")
keyId	servicePointDataDetails	Field	c2m_key_id	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:keyId !=")
servicePointUDF1	servicePointDataDetails	Field	c2m_SP_UDF1	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointUDF1 !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
servicePointUDF2	servicePointDataDetails	Field	c2m_SP_UDF2	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointUDF2 !=")
servicePointUDF3	servicePointDataDetails	Field	c2m_SP_UDF3	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointUDF3 !=")
servicePointUDF4	servicePointDataDetails	Field	c2m_SP_UDF4	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointUDF4 !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
servicePointUDF5	servicePointDataDetails	Field	c2m_SP_UDF5	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointUDF5 !=")
premiseId	servicePointDataDetails	String	c2m_premise_id	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:premiseId !=")
premiseType	servicePointDataDetails	Field	c2m_premise_type	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:premiseId !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
premiseTypeDescription	servicePointDataDetails	Field	c2m_premise_type_description	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:premiseTypeDescription !=")
premiseUDF1	servicePointDataDetails	Field	c2m_premise_UDF1	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:premiseUDF1 !=")
premiseUDF2	servicePointDataDetails	Field	c2m_premise_UDF2	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:premiseUDF2 !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
premiseUDF3	servicePointDataDetails	Field	c2m_premise_UDF3	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:premiseUDF3!=")
premiseUDF4	servicePointDataDetails	Field	c2m_premise_UDF4	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:premiseUDF4!=")
premiseUDF5	servicePointDataDetails	Field	c2m_premise_UDF5	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:premiseUDF5!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
serviceAgreementId	servicePointDataDetails	String	c2m_service_agreement_id	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceAgreementId !=")
serviceAgreementStatus	servicePointDataDetails	String	c2m_service_agreement_status	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceAgreementStatus !=")
cisDivision	servicePointDataDetails	Field	c2m_cis_division	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:cisDivision !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
serviceAgreementType	servicePointDataDetails	Field	c2m_service_agreement_type	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceAgreementType !=")
serviceAgreementTypeDescription	servicePointDataDetails	Field	c2m_service_agreement_type_description	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceAgreementTypeDescription !=")
serviceAgreementStartDate	servicePointDataDetails	Field	c2m_service_agreement_start_date	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceAgreementStartDate !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
serviceAgreementEndDate	servicePointDataDetails	Field	c2m_service_agreement_end_date	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceAgreementEndDate !=")
rateSchedule	servicePointDataDetails	Field	c2m_rate_schedule	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:rateSchedule !=")
rateScheduleDescription	servicePointDataDetails	Field	c2m_rate_schedule_description	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:rateScheduleDescription !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
serviceAgreementUDF1	servicePointDataDetails	Field	c2m_service_agreement_UDF1	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceAgreementUDF1 !=")
serviceAgreementUDF2	servicePointDataDetails	Field	c2m_service_agreement_UDF2	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceAgreementUDF2 !=")
serviceAgreementUDF3	servicePointDataDetails	Field	c2m_service_agreement_UDF3	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceAgreementUDF3 !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
serviceAgreementUDF4	servicePointDataDetails	Field	c2m_service_agreement_UDF4	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceAgreementUDF4 !=")
serviceAgreementUDF5	servicePointDataDetails	Field	c2m_service_agreement_UDF5	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:serviceAgreementUDF5 !=")
deviceManufacturer	meterDataDetails	String	c2m_meter1_mfg	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:deviceManufacturer !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
meterLocation	meterDataDetails	String	c2m_meter1_loc	activities	Field	SOMOFS C_MeterL ocation	SOM_MeterLocat ion	OFSC_MeterLoc ation	Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:meterLocation !=")
deviceModel	meterDataDetails	String	c2m_meter1_mode 1	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:deviceModel !=")
readingDetails	activity	Group							
readingDetailsList[1]	readingDetails	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
numberOfDecimals	readingDetailsList[1]	Decimal	c2m_existing_meter_numberofDecimals	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:numberOfDecimals !=")
upperLimit	readingDetailsList[1]	Decimal	c2m_existing_meter_upper_limit	activities	String				When (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:upperLimit !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
									Otherwise and Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:readSequence!=") Hardcoded as 0

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
lowerLimit	readingDetailsList[1]	Decimal	c2m_existing_meter_lower_limit	activities	String				<p>When (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:lowerLimit!=")</p> <p>Otherwise and only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:readSequence!="), hardcoded as 0</p>

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
unitOfMeasure	readingDetailsList[1]	String	c2m_existing_meter_uom	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:unitOfMeasure!=")
timeOfUse	readingDetailsList[1]	String	c2m_existing_meter_TOU	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:timeOfUse!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
numberOfDials	readingDetailsList[1]	Decimal	c2m_existing_meter_dials	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:numberOfDials !=")
reading	readingDetailsList[1]	Decimal	c2m_existing_meter_current_index	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:reading !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
overrideReading	readingDetailsList[1]	Boolean	c2m_existing_meter_override_reading	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:overrideReading!=")
readSequence	readingDetailsList[1]	Decimal	c2m_existing_meter_read_seq	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:readSequence!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
sqi	readingDetailsList[1]	Field	c2m_existing_meter_sqi	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:sqi!=")
measurementCondition	readingDetailsList[1]	Field	c2m_measurement_condition_1	activities	String	SOMOFS_C_MeasurementCondition	SOM_MeasurementCondition	OFSC_MeasurementCondition	Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:measurementCondition!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
measurementConditionDescription	readingDetailsList[1]	Field	c2m_measurement_condition_description	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[1]/tns:measurementConditionDescription !=")
readingDetailsList[2]	readingDetails	Group							
readSequence	readingDetailsList[2]	Decimal	c2m_existing_meter_read_seq2	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:readSequence !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
unitOfMeasure	readingDetailsList[2]	String	c2m_existing_meter_uom2	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:unitOfMeasure !=")
numberOfDials	readingDetailsList[2]	Decimal	c2m_existing_meter_dials2	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:numberOfDials !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
lowerLimit	readingDetailsList[2]	Decimal	c2m_existing_meter_lower_limit2	activities	String				When (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:lowerLimit!=")
									Otherwise and Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:readSequence!=") Hardcoded as 0

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
upperLimit	readingDetailsList[2]	Decimal	c2m_existing_meter_upper_limit2	activities	String				When (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:upperLimit!=")
									Otherwise and Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:readSequence!=") Hardcoded as 0

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
reading	readingDetailsList[2]	Decimal	c2m_existing_meter_current_index2	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:reading !=")
timeOfUse	readingDetailsList[2]	String	c2m_existing_meter_TOU2	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:timeOfUse !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
sqi	readingDetailsList[2]	Field	c2m_existing_meter_sqi2	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:sqi!=")
numberOfDecimals	readingDetailsList[2]	Decimal	c2m_existing_meter_numberofDecimals2	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:numberOfDecimals!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
overrideReading	readingDetailsList[2]	Boolean	c2m_existing_meter_override_reading_2	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:overrideReading!=")
measurementCondition	readingDetailsList[2]	Field	c2m_measurement_condition_2	activities	String	SOMOFS_C_MeasurementCondition	SOM_MeasurementCondition	OFSC_MeasurementCondition	Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[2]/tns:measurementCondition!=")
readingDetailsList[5]	readingDetails	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
measurementConditionDescription	readingDetailsList[5]	Field	c2m_measurement_condition2	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:measurementConditionDescription !=")
readingDetailsList[3]	readingDetails	Group							
readSequence	readingDetailsList[3]	Decimal	c2m_existing_meter_read_seq3	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:readSequence !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
unitOfMeasure	readingDetailsList[3]	String	c2m_existing_meter_uom3	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:unitOfMeasure !=")
numberOfDials	readingDetailsList[3]	Decimal	c2m_existing_meter_dials3	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:numberOfDials !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
sqi	readingDetailsList[3]	Field	c2m_existing_meter_sqi3	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:sqi!=")
lowerLimit	readingDetailsList[3]	Decimal	c2m_existing_meter_lower_limit3	activities	String				When (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:lowerLimit!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
									Otherwise and Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:readSequence!=") Hardcoded as 0

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
upperLimit	readingDetailsList[3]	Decimal	c2m_existing_meter_upper_limit3	activities	String				<p>When (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:upperLimit!=")</p> <p>Otherwise and only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:readSequence!="), hardcoded as 0</p>

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
reading	readingDetailsList[3]	Decimal	c2m_existing_meter_current_index3	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:reading !=")
timeOfUse	readingDetailsList[3]	String	c2m_existing_meter_TOU3	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:timeOfUse !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
numberOfDecimals	readingDetailsList[3]	Decimal	c2m_existing_meter_numberofDecimals3	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:numberOfDecimals !=")
overrideReading	readingDetailsList[3]	Boolean	c2m_existing_meter_override_reading3	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:overrideReading !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
measurementCondition	readingDetailsList[3]	Field	c2m_measurement_condition_3	activities	String	SOMOFS_C_MeasurementCondition	SOM_MeasurementCondition	OFSC_MeasurementCondition	Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:measurementCondition !=")
measurementConditionDescription	readingDetailsList[3]	Field	c2m_measurement_condition_description3	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[3]/tns:measurementConditionDescription !=")
readingDetailsList[4]	readingDetails	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
readSequence	readingDetailsList[4]	Decimal	c2m_existing_meter_read_seq4	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:readSequence!=")
unitOfMeasure	readingDetailsList[4]	String	c2m_existing_meter_uom4	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:unitOfMeasure!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
numberOfDials	readingDetailsList[4]	Decimal	c2m_existing_meter_dials4	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:numberOfDials !=")
sqi	readingDetailsList[4]	Field	c2m_existing_meter_sqi4	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:sqi !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
lowerLimit	readingDetailsList[4]	Decimal	c2m_existing_meter_lower_limit4	activities	String				When (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:lowerLimit!=")
									Otherwise and Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:readSequence!=") Hardcoded as 0

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
upperLimit	readingDetailsList[4]	Decimal	c2m_existing_meter_upper_limit4	activities	String				<p>When (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:upperLimit!=")</p> <p>Otherwise and only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:readSequence!="), hardcoded as 0</p>

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
reading	readingDetailsList[4]	Decimal	c2m_existing_meter_current_index4	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:reading !=")
timeOfUse	readingDetailsList[4]	String	c2m_existing_meter_TOU4	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:timeOfUse !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
numberOfDecimals	readingDetailsList[4]	Decimal	c2m_existing_meter_numberofDecimals4	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:numberOfDecimals !=")
overrideReading	readingDetailsList[4]	Boolean	c2m_existing_meter_override_reading4	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:overrideReading !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
measurementCondition	readingDetailsList[4]	Field	c2m_measurement_condition_4	activities	String	SOMOFS_C_MeasurementCondition	SOM_MeasurementCondition	OFSC_MeasurementCondition	Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:measurementCondition !=")
measurementConditionDescription	readingDetailsList[4]	Field	c2m_measurement_condition_description4	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[4]/tns:measurementConditionDescription !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
readSequence	readingDetailsList[5]	Decimal	c2m_existing_meter_read_seq5	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:readSequence!=")
unitOfMeasure	readingDetailsList[5]	String	c2m_existing_meter_uom5	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:unitOfMeasure!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
numberOfDials	readingDetailsList[5]	Decimal	c2m_existing_meter_dials5	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:numberOfDials !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
lowerLimit	readingDetailsList[5]	Decimal	c2m_existing_meter_lower_limit5	activities	String				<p>When (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:lowerLimit!=")</p> <p>Otherwise and only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:readSequence!="), hardcoded as 0</p>

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
upperLimit	readingDetailsList[5]	Decimal	c2m_existing_meter_upper_limit5	activities	String				<p>When (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:upperLimit!=")</p> <p>Otherwise and only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:readSequence!="), hardcoded as 0</p>

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
reading	readingDetailsList[5]	Decimal	c2m_existing_meter_current_index5	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:reading !=")
timeOfUse	readingDetailsList[5]	String	c2m_existing_meter_TOU5	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:timeOfUse !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
sqi	readingDetailsList[5]	Field	c2m_existing_meter_sqi5	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:sqi!=")
numberOfDecimals	readingDetailsList[5]	Decimal	c2m_existing_meter_numberofDecimals5	activities	Integer				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:numberOfDecimals!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
overrideReading	readingDetailsList[5]	Boolean	c2m_existing_meter_override_reading_5	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:overrideReading!=")
measurementCondition	readingDetailsList[5]	Field	c2m_measurement_condition_5	activities	String	SOMOFS_C_MeasurementCondition	SOM_MeasurementCondition	OFSC_MeasurementCondition	Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:measurementCondition!=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
measurementConditionDescription	readingDetailsList[5]	Field	c2m_measurement_condition5	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:readingDetails/tns:readingDetailsList[5]/tns:measurementConditionDescription !=")
utilityCommonActivityDetails	activity	Group							
lifeSupport	utilityCommonActivityDetails	String	c2m_life_support	activities	String	SOMOFS_C_LifeSupport	SOM_LifeSupport	OFSC_LifeSupport	Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:utilityCommonActivityDetails/tns:lifeSupport !=")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
lifeSupportSensitiveLoadDescription	utilityCommonActivityDetails	Field	c2m_life_support_description	activities	String				Only if (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:utilityCommonActivityDetails/tns:lifeSupportSensitiveLoadDescription !=")
hostExternalSystem	sendDetail	String	common_utilities_product_code	activities	Field				When (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:hostExternalSystem !=")
						SOMOFS_C_ConfigProps	PropertyName : source.system	Value : SOM	Otherwise
servicePointEquipmentDetails	servicePointDataDetails	Group							

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
equipmentList	servicePointEquipmentDetails	Field	inventories	activities	Activities.definitions.activitiesinventories				Only if (((/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointEquipmentDetails/ tns:equipmentList!= ") or (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:meterEquipmentDetail/tns:equipmentList!= ")))
			items	inventories	Group				
			inventoryType	items	String				Hardcoded as 'SERT'

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
equipmentId		Field	serialNumber	items	String				Only if (((/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointEquipmentDetails/ tns:equipmentList != ") or (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:meterEquipmentDetail/tns:equipmentList != ")))

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
badgeNumber		String	c2m_ert_badgeNumber	items	Field				Only if (((/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointEquipmentDetails/ tns:equipmentList != ") or (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/ tns:meterEquipmentDetail/tns:equipmentList != ")))

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
serialNumber		Field	c2m_ert_serialNumber	items	Field				Only if (((/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointEquipmentDetails/ tns:equipmentList != ") or (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:meterEquipmentDetail/tns:equipmentList != ")))

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
substring		Field	c2m_ert_attachDateTime	items	Field				Only if (((/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointEquipmentDetails/tns:equipmentList != ") or (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:meterEquipmentDetail/tns:equipmentList != ")))

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
equipmentList	meterEquipmentDetail	Field	c2m_ert_dev_description	items	String				When (tns:uom) and Only if (((/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointEquipmentDetails/ tns:equipmentList != ") or (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:meterEquipmentDetail/tns:equipmentList != "))) Hardcoded as 'CERT'

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
equipmentTypeDescription		Field			Field				<p>Otherwise and Only if (((/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointEquipmentDetails/tns:equipmentList != ") or (/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:meterDataDetails/tns:meterEquipmentDetail/tns:equipmentList != ")))</p> <p>Hardcoded as 'MERT' and Only if (((/nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:activities/tns:activity/tns:servicePointDataDetails/tns:servicePointEquipmentDetails/tns:equipmentList != ")))</p>

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
uom		Field	c2m_ert_uom	items	Field				Only if (tns:uom and ((/ nssrcmpr:ICS_O FSC_ProcessActivity/ tns:sendDetail/ tns:activities/ tns:activity/ tns:servicePoint DataDetails/ tns:servicePointEquipmentDetails / tns:equipmentList != ") or (/ nssrcmpr:ICS_O FSC_ProcessActivity/ tns:sendDetail/ tns:activities/ tns:activity/ tns:meterDataDetails/ tns:meterEquipmentDetail/ tns:equipmentList != "))))
tou		Field	c2m_ert_tou	items	Field				Only if (tns:tou and tns:uom)
sqi		Field	c2m_ert_sqi	items	Field				Only if (tns:sqi and tns:tou)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
validServiceHistoryTypes		String	c2m_act_valid_service_history_types	activities	String				Function : get-content-as-string (/ nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:validServiceHistoryTypes)
validServiceHistoryTypes		String	c2m_dev_valid_service_history_types	activities	String				Function : get-content-as-string (/ nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:deviceDetails /tns:validServiceHistoryTypes)
downtimeReason		String	c2m_downtime_reason	activities	Field				Function : get-content-as-string (/ nssrcmpr:ICS_OFSC_ProcessActivity/tns:sendDetail/tns:deviceDetails /tns:downtimeReason)

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
failureInformation		String	c2m_failure_info	activities	Field				Function : get-content-as-string (/ nssrcmpr:ICS_O FSC_ProcessActivity/ tns:sendDetail/ tns:deviceDetails / tns:failureInformation)
serviceHistoryTypes		String	c2m_act_service_history_types1	activities	String				Function : get-content-as-string (/ nssrcmpr:ICS_O FSC_ProcessActivity/ tns:sendDetail/ tns:serviceHistoryTypes)
			c2m_emergency_indicator	activities	String				Set default value to "No"

receivesomactivity2

Mapping details for “Receive SOM Activity 2” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$invokeOFSCActivity		Outermosttag	ICS_OFSC_ProcessActivityResponse		Outermosttag				
bulkUpdate_POSTResponse	\$invokeOFSCActivity	Group	responseDetail	ICS_OFSC_ProcessActivityResponse	Group				
activities.definitions.customActionActivityBulkUpdateSchemaResponse	bulkUpdate_POSTResponse	Group							
results	activities.definitions.customActionActivityBulkUpdateSchemaResponse	Group							
activityKeys	results	Group							
activityId	activityKeys	Integer	\$ActID	responseDetail	Field				Only if (\$invokeOFSCActivity/nsmpr0:bulkUpdate_POSTResponse/nsmpr0:activities.definitions.customActionActivityBulkUpdateSchemaResponse/nsmpr1:results/nsmpr1:operationsPerformed='createActivity')

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			messageText	responseDetail	String				concat('OFSC Activity ID ', \$ActID)
errorDetail	errors	String	messageStatus	responseDetail	String				Only if (\$invokeOFSCActivity/nsmpr0:bulkUpdate_POSTResponse/nsmpr0:activities.definitions.customActionActivityBulkUpdateSchemaResponse/nsmpr1:results/nsmpr1:operationsPerformed='updateProperties') Hardcoded as Y and Only if (\$invokeOFSCActivity/nsmpr0:bulkUpdate_POSTResponse/nsmpr0:activities.definitions.customActionActivityBulkUpdateSchemaResponse/nsmpr1:results/nsmpr1:operationsFailed !=")
errors	results	Group	fault	responseDetail	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
errorDetail	errors	String	faultCode	fault	Field				Set Default value to " "

receivesomactivity3

Mapping details for “Receive SOM Activity 3” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$GlobalFaultObject		Outer mosttag	ICS_OFSC_ProcessActivityResponse		Outer mosttag				
fault	\$GlobalFaultObject	Group	responseDetail	ICS_OFSC_ProcessActivityResponse	Group				
reason	fault	Field	messageText	responseDetail	String				
			fault	responseDetail	Group				
errorCode	fault	Field	faultCode	fault	String				

receivesomactivity4

Mapping details for “Receive SOM Activity 4” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$GlobalFaultObject		Outer mosttag	ICS_OFSC_ProcessActivityResponse		Outer mosttag				
fault	\$GlobalFaultObject	Group	responseDetail	ICS_OFSC_ProcessActivityResponse	Group				
reason	fault	Field	messageText	responseDetail	String				
			fault	responseDetail	Group				
errorCode	fault	Field	faultCode	fault	String				

receivesomactivity5

Mapping details for “Receive SOM Activity 5” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
\$GlobalFaultObject		Outer mosttag	ICS_OFSC_ProcessActivityResponse		Outer mosttag				
fault	\$GlobalFaultObject	Group	responseDetail	ICS_OFSC_ProcessActivityResponse	Group				
reason	fault	Field	messageText	responseDetail	String				
			fault	responseDetail	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
errorCode	fault	Field	faultCode	fault	String				

Admin Sync (Oracle Integration Cloud Initiated)

This section describes data mapping for the following:

- [syncspadmindata](#)
- [syncactextndblelkpdata](#)
- [senddevicedata](#)
- [syncconfigurationtypedata](#)
- [syncmanufacturerdata](#)
- [syncmodeldata](#)
- [syncspextendablelkpdata](#)
- [synheadendsystemdata](#)
- [syncspstardllkpdata](#)
- [getspfadata](#)
- [synccustcontcatdata](#)
- [syncuomdata](#)
- [syncsqidata](#)
- [synctoudata](#)
- [getofscactivitytypes](#)
- [createorupdateacttype](#)
- [getactdeviceregiserdata](#)

syncspadmindata

Mapping details for “Synchronize Service Point Admin Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				
			TemplateParameters	execute	Group				
\$getSPLabel		Field	label	TemplateParameters	String				
\$table		Group							
tableList	\$table	Group							
codeDescriptionList	tableList	Field	request-wrapper	execute	Field				
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Lan guageCode", "SOM_Languag eCode", \$getSP_FA_Data /nsmpr1:X1- RequestAdminD ataResponse/ nsmpr3:X1- RequestAdminD ata/ nsmpr3:input/ nsmpr3:language Cd, "OFSC_Languag eCode", "en")
description		String	name	translations	String				

syncactextndblelkpdata

Mapping details for “Synchronize Activity Extendable Lookup Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				
			TemplateParameters	execute	Group				
\$getActPropertyLbl		Field	label	TemplateParameters	String				
\$actExtendableLkp		Group							
extendableLookupList	\$actExtendableLkp	Group							
codeDescriptionList	extendableLookupList	Field	request-wrapper	execute	Field				
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Lan guageCode", "SOM_Languag eCode", \$getAct_Device_ Regiser_Data/ nsmpr2:X1- RequestAdminD ataResponse/ nsmpr1:X1- RequestAdminD ata/ nsmpr1:input/ nsmpr1:language Cd, "OFSC_Languag eCode", "en")
description		String	name	translations	String				

senddevicedata

Mapping details for “Send Device Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				
			TemplateParameters	execute	Group				
			label	TemplateParameters	Strings				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Syn c_DeviceTypesD ata", "S.No", \$getDevicePrope rtyLbl, "OFSC_Property Label", "0")
\$deviceTable		Group							
tableList	\$deviceTable	Group							
codeDescriptionList	tableList	Field	request-wrapper	execute	Field				
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Lan guageCode", "SOM_Language Code", \$getAct_Device_ Regiser_Data/ nsmpr2:X1- RequestAdminD ataResponse/ nsmpr1:X1- RequestAdminD ata/ nsmpr1:input/ nsmpr1:language Cd, "OFSC_Languag eCode", "en")
description		String	name	translations	String				

syncconfigurationtypedata

Mapping details for “Synchronize Configuration Type Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				
			TemplateParameters	execute	Group				
			label	TemplateParameters	Strings				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_Sync_DeviceConfigurationData", "S.No", \$configTypeCounter, "OFSC_PropertyLabel", "0")
\$deviceTable		Group							
tableList	\$deviceTable	Group							
codeDescriptionList	tableList	Field	request-wrapper	execute	Field				
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Lan guageCode", "SOM_Languag eCode", \$getAct_Device_ Regiser_Data/ nsmpr2:X1- RequestAdminD ataResponse/ nsmpr1:X1- RequestAdminD ata/ nsmpr1:input/ nsmpr1:language Cd, "OFSC_Languag eCode", "en")
description		String	name	translations	String				

syncmanufacturerdata

Mapping details for “Synchronize Manufacturer Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				
			TemplateParameters	execute	Group				
			label	TemplateParameters	Strings				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_Sync_DeviceManufacturerData", "S.No", \$manufacturerCounter, "OFSC_Property Label", "0")
\$deviceTable		Group							
tableList	\$deviceTable	Group							
codeDescriptionList	tableList	Field	request-wrapper	execute	Field				
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Lan guageCode", "SOM_Languag eCode", \$getAct_Device_ Regiser_Data/ nsmpr2:X1- RequestAdminD ataResponse/ nsmpr1:X1- RequestAdminD ata/ nsmpr1:input/ nsmpr1:language Cd, "OFSC_Languag eCode", "en")
description		String	name	translations	String				

syncmodeldata

Mapping details for “Synchronize Model Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				
			TemplateParameters	execute	Group				
			label	TemplateParameters	Strings				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_Sync_DeviceModelData", "S.No", \$modelCounter, "OFSC_PropertyLabel", "0")
\$childTable		Group							
codeDescriptionList	\$childTable	Group							
childTableCodeDescriptionList	codeDescriptionList	Field	request-wrapper	execute	Field				
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Lan guageCode","SO M_LanguageCod e",\$getAct_Devi ce_Regiser_Data /nsmpr2:X1- RequestAdminD ataResponse/ nsmpr1:X1- RequestAdminD ata/ nsmpr1:input/ nsmpr1:language Cd,"OFSC_Lang uageCode","en")
description		String	name	translations	String				

syncspextendablelkpdata

Mapping details for “Synchronize Service Point Extendable Lookup Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			TemplateParameters	execute	Group				
\$getSPLabel		Field	label	TemplateParameters	String				
\$extendableLkp		Group							
extendableLookupList	\$extendableLkp	Group							
codeDescriptionList	extendableLookupList	Field	request-wrapper	execute	Field				
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Lan guageCode", "SOM_Languag eCode", \$getSP_FA_Data /nsmpr2:X1- RequestAdminD ataResponse/ nsmpr1:X1- RequestAdminD ata/ nsmpr1:input/ nsmpr1:language Cd, "OFSC_Languag eCode", "en")
description		String	name	translations	String				

synheadendsystemdata

Mapping details for “Synchronize Head-end System Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				
			TemplateParameters	execute	Group				
			label	TemplateParameters	Strings				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_Sync_DeviceHeadEndSystemData", "S.No", \$headEndSystemCounter, "OFSC_PropertyLabel", "0")
\$deviceTable		Group							
tableList	\$deviceTable	Group							
codeDescriptionList	tableList	Field	request-wrapper	execute	Field				
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Lan guageCode", "SOM_Languag eCode", \$getAct_Device_ Regiser_Data/ nsmpr2:X1- RequestAdminD ataResponse/ nsmpr1:X1- RequestAdminD ata/ nsmpr1:input/ nsmpr1:language Cd, "OFSC_Languag eCode", "en")
description		String	name	translations	String				

syncspstandardlkpdata

Mapping details for “Synchronize Service Point Standard Lookup Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				
			TemplateParameters	execute	Group				
\$getSPLabel		Field	label	TemplateParameters	String				
\$standardLkp		Group							
standardLookupList	\$standardLkp	Group							
codeDescriptionList	standardLookupList	Field	request-wrapper	execute	Field				
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Lan guageCode", "SOM_Languag eCode", \$getSP_FA_Data /nsmpr1:X1- RequestAdminD ataResponse/ nsmpr3:X1- RequestAdminD ata/ nsmpr3:input/ nsmpr3:language Cd, "OFSC_Languag eCode", "en")
description		String	name	translations	String				

getspfadata

Mapping details for “Get Service Point Field Activity Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outermosttag	X1-RequestAdminData		Outermosttag				
			X1-RequestAdminData	X1-RequestAdminData	Group				
			input	X1-RequestAdminData	Group				
			languageCd	input	String				Function : dvm.lookupValue ("tenant/ resources/dvms/ SOMOFSC_Con figProps", "PropertyName", "som.adminsync.l anguagecode", "Value", "ENG")
			table	input	Group				
			tableList[1]	table	Group				
			tableName	tableList[1]	String				Hardcoded as "CL_PREM_TY PE"
			tableList[2]	table	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			tableName	tableList[2]	String				Hardcoded as "D1_SVC_TYP E"
			standardLookup	input	Group				
			standardLookupList	standardLookup	Group				
			lookupField	standardLookupList	String				Hardcoded as "DISCONN_LOC_FLG"
			extendableLookup	input	Group				
			extendableLookupList[1]	extendableLookup	Group				
			extendableLookupBO	extendableLookupList[1]	String				Hardcoded as "D1-SPInstructionLookup"
			extendableLookupList[2]	extendableLookup	Group				
			extendableLookupBO	extendableLookupList[2]	String				Hardcoded as "D1-SPWarningLookup"
			extendableLookupList	extendableLookup	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			extendableLookup BO	extendableLookup List	String				When ("som.adminsync. activitytypes.sync " = "true") Hardcoded as "D1- FieldTaskTypeLo okup"

synccustcontcatdata

Mapping details for “Synchronize Customer Contact Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				
			TemplateParameters	execute	Group				
\$getActPropertyLbl		Field	label	TemplateParameters	String				
\$chldTbl		Group							
codeDescriptionList	\$chldTbl	Group							
childTableCodeDescriptionList	codeDescriptionList	Field	request-wrapper	execute	Field				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/SOMOFSC_Lan guageCode", "SOM_Language Code", \$getAct_Device_ Regiser_Data/ nsmpr2:X1- RequestAdminD ataResponse/ nsmpr1:X1- RequestAdminD ata/ nsmpr1:input/ nsmpr1:language Cd, "OFSC_Languag eCode", "en")
description		String	name	translations	String				

syncuomdata

Mapping details for “Synchronize UOM Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				
			TemplateParameters	execute	Group				
\$getRegisterPropertylabel		Field	label	TemplateParameters	String				
\$regTable		Group							
tableList	\$regTable	Group							
codeDescriptionList	tableList	Field	request-wrapper	execute	Field				
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Lan guageCode", "SOM_Languag eCode", \$getAct_Device_ Regiser_Data/ nsmpr1:X1- RequestAdminD ataResponse/ nsmpr3:X1- RequestAdminD ata/ nsmpr3:input/ nsmpr3:language Cd, "OFSC_Languag eCode", "en")
description		String	name	translations	String				

syncsqldata

Mapping details for “Synchronize SQI Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				
			TemplateParameters	execute	Group				
\$getRegisterPropertylabel		Field	label	TemplateParameters	String				
\$regTable		Group							
tableList	\$regTable	Group							
codeDescriptionList	tableList	Field	request-wrapper	execute	Field				
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Lan guageCode", "SOM_Languag eCode", \$getSP_FA_Data /nsmpr2:X1- RequestAdminD ataResponse/ nsmpr3:X1- RequestAdminD ata/ nsmpr3:input/ nsmpr3:language Cd, "OFSC_Languag eCode", "en")
description		String	name	translations	String				

syncclouddata

Mapping details for “Synchronize TOU Data” activity are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mosttag	execute		Outer mosttag				
			TemplateParameters	execute	Group				
\$getRegisterPropertylabel		Field	label	TemplateParameters	String				
\$regTable		Group							
tableList	\$regTable	Group							
codeDescriptionList	tableList	Field	request-wrapper	execute	Field				
			items	request-wrapper	Group				
code		String	label	items	String				
			active	items	Boolean				Hardcoded as "true"
			translations	items	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			language	translations	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Lan guageCode", "SOM_Languag eCode", \$getSP_FA_Data /nsmpr2:X1- RequestAdminD ataResponse/ nsmpr3:X1- RequestAdminD ata/ nsmpr3:input/ nsmpr3:language Cd, "OFSC_Languag eCode", "en")

getofscactivitytypes

Mapping details for “Get OFSC Activity Types” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outer mostta g	execute		Outer mostta g				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			TemplateParameters	execute	Group				
			label	TemplateParameters	Strings				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "groupLabel", "Value", "true")

createorupdateacttype

Mapping details for “Create or Update Activity Type” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outermosttag	execute		Outermosttag				
			TemplateParameters	execute	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			label	TemplateParameters	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityType", "SOM_TaskType ", \$activity_Type/ nsmpr1:codeDes criptionList/ nsmpr1:code, "OFSC_Activity Type", \$activity_Type/ nsmpr1:codeDes criptionList/ nsmpr1:code)
			request-wrapper	execute	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			label	request-wrapper	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityType", "SOM_TaskType ", \$activity_Type/ nsmpr1:codeDes criptionList/ nsmpr1:code, "OFSC_Activity Type", \$activity_Type/ nsmpr1:codeDes criptionList/ nsmpr1:code)
\$activity_Type		Group							
codeDescriptionList	\$activity_Type	Group							
description	codeDescriptionList	String	name	request-wrapper	String				
			active	request-wrapper	Boolea n				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "activityType.acti ve", "Value", "true")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			groupLabel	request-wrapper	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "groupLabel", "Value", "customer")
			defaultDuration	request-wrapper	Double				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "duration", "Value", "")
			timeSlots	request-wrapper	Group				
			label	timeSlots	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "timeslots.label", "Value", "all-day")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			colors	request-wrapper	Group				
			pending	colors	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "colors.pending", "Value", "FFDE01")
			started	colors	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "colors.started", "Value", "FFDE01")
			suspended	colors	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "colors.suspende d", "Value", "FFDE01")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			cancelled	colors	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "colors.cancelled ", "Value", "FFDE01")
			notdone	colors	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "colors.notdone", "Value", "FFDE01")
			notOrdered	colors	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "colors.notOrder ed", "Value", "FFDE01")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			warning	colors	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "colors.warning", "Value", "FFDE01")
			completed	colors	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "colors.complete d", "Value", "FFDE01")
			features	request-wrapper	Group				
			isTeamworkAvailab le	features	Boolea n				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Acti vityTypeConfigP rops", "PropertyName", "features.isTeam workAvailable", "Value", "false")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			isSegmentingEnabled	features	Boolean				Hardcoded as "false"
			allowMoveBetweenResources	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProps", "PropertyName", "features.allowMoveBetweenResources", "Value", "true")
			allowCreationInBuckets	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProps", "PropertyName", "features.allowCreationInBuckets", "Value", "true")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			allowReschedule	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProperties", "PropertyName", "features.allowReschedule", "Value", "true")
			supportOfNotOrderedActivities	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProperties", "PropertyName", "features.supportOfNotOrderedActivities", "Value", "true")
			allowNonScheduled	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProperties", "PropertyName", "features.allowNonScheduled", "Value", "true")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			supportOfWorkZones	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProps", "PropertyName", "features.supportOfWorkZones", "Value", "true")
			supportOfWorkSkills	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProps", "PropertyName", "features.supportOfWorkSkills", "Value", "true")
			supportOfTimeSlots	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProps", "PropertyName", "features.supportOfTimeSlots", "Value", "true")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			supportOfInventory	features	Boolean				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_ActivityTypeConfigP rops", "PropertyName", "features.support OfInventory", "Value", "true")
			supportOfLinks	features	Boolean				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_ActivityTypeConfigP rops", "PropertyName", "features.support OfLinks", "Value", "true")
			supportOfPreferredResources	features	Boolean				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_ActivityTypeConfigP rops", "PropertyName", "features.support OfPreferredReso urces", "Value", "true")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			allowRepeatingActivities	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProps", "PropertyName", "features.allowRepeatingActivities", "Value", "false")
			calculateTravel	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProps", "PropertyName", "features.calculateTravel", "Value", "true")
			allowToSearch	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProps", "PropertyName", "features.allowToSearch", "Value", "true")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			allowToCreateFromIncomingInterface	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProps", "PropertyName", "features.allowToCreateFromIncomingInterface", "Value", "true")
			calculateDeliveryWindow	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProps", "PropertyName", "features.calculateDeliveryWindow", "Value", "true")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			slaAndServiceWindowUseCustomerTimeZone	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProps", "PropertyName", "features.slaAndServiceWindowUseCustomerTimeZone", "Value", "true")
			supportOfRequiredInventory	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProps", "PropertyName", "features.supportOfRequiredInventory", "Value", "true")

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			disableLocationTracking	features	Boolean				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_ActivityTypeConfigProperties", "PropertyName", "features.disableLocationTracking", "Value", "true")
			translations	request-wrapper	Group				
			language	translations	String				Function : dvm:lookupValue ("tenant/resources/dvms/SOMOFSC_LanguageCode", "SOM_LanguageCode", \$getSP_FA_Data /nsmpr2:X1-RequestAdminDataResponse/nsmpr1:X1-RequestAdminData/nsmpr1:input/nsmpr1:languageCd, "OFSC_LanguageCode", "en")
description	codeDescriptionList	String	name	translations	String				

getactdeviceregiserdata

Mapping details for “Get Registered Device Activity Data” are as shown in the table below.

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
		Outermosttag	X1-RequestAdminData		Outermosttag				
			X1-RequestAdminData	X1-RequestAdminData	Group				
			input	X1-RequestAdminData	Group				
			languageCd	input	String				Function : dvm:lookupValue ("tenant/ resources/dvms/ SOMOFSC_Con figProps", "PropertyName", "som.languagecode", "Value", "ENG")
			table	input	Group				
			tableList[1]	table	Group				
			tableName	tableList[1]	String				Hardcoded as "CL_CC_TYPE"
			tableList[2]	table	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			tableName	tableList[2]	String				Hardcoded as "D1_UOM"
			tableList[3]	table	Group				
			tableName	tableList[3]	String				Hardcoded as "D1_DVC_TYP E"
			tableList[4]	table	Group				
			tableName	tableList[4]	String				Hardcoded as "D1_DVC_CFG _TYPE"
			tableList[5]	table	Group				
			tableName	tableList[5]	String				Hardcoded as "D1_SPR"
			tableList[6]	table	Group				
			tableName	tableList[6]	String				Hardcoded as "D1_MANUFA CTURER"
			tableList[7]	table	Group				
			tableName	tableList[7]	String				Hardcoded as "D1_SQI"
			tableList[8]	table	Group				
			tableName	tableList[8]	String				Hardcoded as "D1_TOU"
			extendableLookup	input	Group				

Oracle Utilities Customer Cloud Service			Oracle Field Service Cloud			DVM Mapping			Comments
Element Name	Parent Element	Type	Element Name	Parent Element	Type	DVM	Column 1	Column 2	
			extendableLookupList[1]	extendableLookup	Group				
			extendableLookupBO	extendableLookupList[1]	String				Hardcoded as "D1-FARemarkTypeLookup"
			extendableLookupList[2]	extendableLookup	Group				
			extendableLookupBO	extendableLookupList[2]	String				Hardcoded as "D1-CancelReasonLookup"