

**Oracle Utilities Customer Cloud Service
Integration to Oracle E-Business Suite for
General Ledger and Accounts Payable**

Release Notes

Release 23C

F94138-01

March 2024

Oracle Utilities Customer Cloud Service Integration to Oracle E-Business Suite for General Ledger and Accounts Payable Release Notes

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Preface

Welcome to the Oracle Utilities Customer Cloud Service Integration to Oracle E-Business Suite for General Ledger and Accounts Payable Release Notes for release 23C.

The preface includes the following:

- [Audience](#)
- [Documentation and Resources](#)
- [Updates to Documentation](#)
- [Documentation Accessibility](#)
- [Conventions](#)
- [Abbreviations](#)

Audience

This document is intended for anyone implementing the integration of the following products with Oracle E-Business Suite for General Ledger and Accounts Payable:

- Oracle Utilities Customer Cloud Service

Documentation and Resources

For more information regarding this integration, foundation technology and the edge applications, refer to the following documents:

Product Documentation

Resource	Location
Oracle E-Business Suite for General Ledger and Accounts Payable documentation	https://docs.oracle.com/en/industries/energy-water/integrations-index.html
Oracle Utilities Customer Cloud Service documentation	https://docs.oracle.com/en/industries/energy-water/customer-cloud-service/index.html
Oracle EBusiness Suite documentation	https://docs.oracle.com/cd/E26401_01/index.htm

Additional Documentation

Resource	Location
Oracle Integration Cloud Service documentation	Refer to the OIC documentation at: https://docs.oracle.com/en/cloud/paas/integration-cloud/index.html
Oracle Support	Visit My Oracle Support at https://support.oracle.com regularly to stay informed about updates and patches. Access the support site for the Edge Application Certification Matrix for Oracle Utilities products (Doc ID 1454143.1).
Oracle Technology Network (OTN) Latest versions of documents	http://www.oracle.com/technetwork/index.html
Oracle University for training opportunities	http://education.oracle.com/

Updates to Documentation

The complete Oracle Utilities Customer Cloud Service Integration to Oracle E-Business Suite for General Ledger and Accounts Payable documentation set is available from Oracle Help Center at <https://docs.oracle.com/en/industries/energy-water/index.html>.

Visit [My Oracle Support](#) for additional and updated information about the product.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers have access to electronic support for the hearing impaired. Visit: <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs>

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Abbreviations

This document includes the following abbreviations:

Term	Expanded Form
OUCCS	Oracle Utilities Customer Cloud Service
EBS	Oracle EBusiness Suite
OIC	Oracle Integration Cloud

Chapter 1

Release Notes

This release notes outline the information about new and improved functionality in integrating Oracle Utilities Customer Cloud Service with Oracle E-Business Suite for General Ledger and Accounts Payable in release 23C. Each section includes a brief description of the feature, the steps to enable or start using the feature, and any tips or considerations to consider.

Note that Oracle E-Business Suite for General Ledger and Accounts Payable will be referred as Oracle E-Business Suite.

The release notes focuses on the following:

- [Overview](#)
- [Supported Applications](#)
- [Browser-Based Client Versions](#)
- [New Features Summary](#)
- [Known Issues](#)

Overview

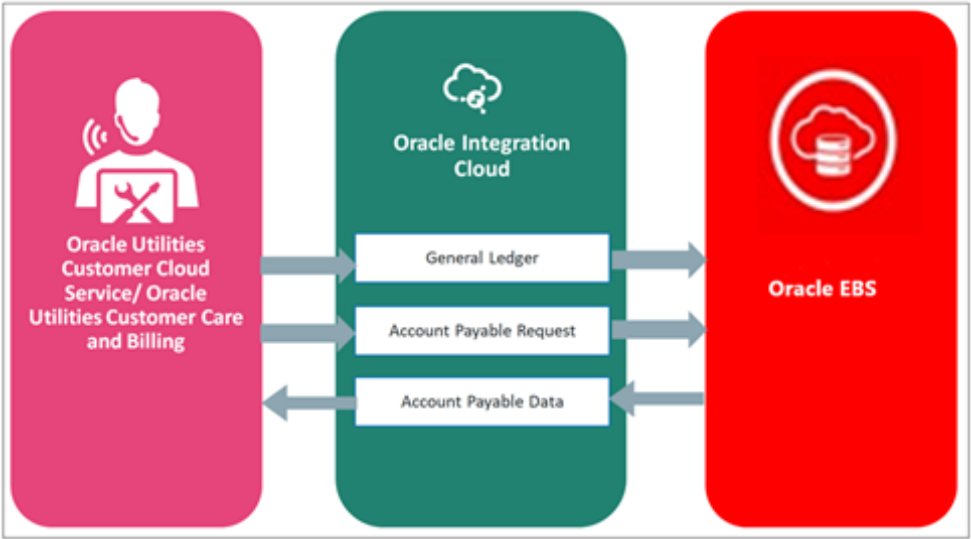
Oracle Utilities Customer Cloud Service Integration to Oracle E-Business Suite for General Ledger and Accounts Payable helps to manage a fieldwork originated in Oracle Utilities Customer Cloud Service using Oracle E-Business Suite. This pre-built integration represents significant business value for utilities that need to manage their financial operations.

For more information about the functionality, refer to the *Oracle Utilities Customer Cloud Service Integration to Oracle E-Business Suite for General Ledger and Accounts Payable Configuration Guide* included in this release. The documentation is available on Oracle Help Center at: <https://docs.oracle.com/en/industries/energy-water/integrations-index.html>

The integration supports the following flows:

- General Ledger Extract Process OS (Oracle Utilities Customer Cloud Service Initiated)
- General Ledger Extract Process FTP (Oracle Utilities Customer Cloud Service Initiated)
- Account Payable Request Extract Process OS (Oracle Utilities Customer Cloud Service Initiated)
- Account Payable Request Extract Process FTP (Oracle Utilities Customer Cloud Service Initiated)
- Account Payable Data Payment Update Process (Oracle E-Business Suite Initiated)

The following diagram illustrates the business processes supported in this integration.



Supported Applications

The supported application versions in this integration are:

Application	Version
Oracle Utilities Customer Cloud Service	23C and higher
Oracle Integration Cloud	24.02 and higher
Oracle E-Business Suite	12.2.11 or higher

Browser-Based Client Versions

The following table lists the web browsers this integration supports:

Browser	Google Chrome, Microsoft Edge, FireFox
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New Features Summary

The following enhancements are included in this integration release:

- [General Ledger Extract Process OS \(Oracle Utilities Customer Customer Cloud Initiated\)](#)
- [General Ledger Extract Process FTP \(Oracle Utilities Customer Customer Cloud Initiated\)](#)
- [Account Payable Request Extract Process FTP \(Oracle Utilities Customer Cloud Service Initiated\)](#)
- [Account Payable Request Extract Process OS \(Oracle Utilities Customer Cloud Service Initiated\)](#)
- [Account Payable Data Payment Update Process \(Oracle E-Business Suite Initiated\)](#)

General Ledger Extract Process OS (Oracle Utilities Customer Customer Cloud Initiated)

This integration process is used to transfer all approved General Ledger transaction from Oracle Utilities Customer Cloud Service to Oracle E-Business Suite for General Ledger and Accounts Payable for journal creation. It is an asynchronous flow that is triggered by a schedule. Oracle Utilities Customer Cloud Service creates a GL Extract file that is picked up by the integration process and uploaded to Oracle E-Business Suite for General Ledger and Accounts Payable. This is just a file pass through and no transformation will be done by the integration.

Make sure the GL related batch processes (GLASSIGN, GLS, C1-GLFCX) in Oracle Utilities Customer Cloud Service are executed before this integration process is run.

This integration is used to import journal files generated from Oracle Utilities Customer Cloud Service to the Oracle E-Business Suite for General Ledger and Accounts Payable

GL_INTERFACE stage table. The files are read from an Oracle Cloud Infrastructure object storage.

The Oracle E-Business Suite for General Ledger and Accounts Payable user can use the concurrents to post the journals from stage table to production tables after being validated.

General Ledger Extract Process FTP (Oracle Utilities Customer Customer Cloud Initiated)

This integration process is used to transfer all approved General Ledger transaction from Oracle Utilities Customer Cloud Service to Oracle E-Business Suite for General Ledger and Accounts Payable for journal creation. It is an asynchronous flow that is triggered by a schedule. Oracle Utilities Customer Cloud Service creates a GL Extract file which is picked up by the integration process and uploaded to Oracle E-Business Suite for General Ledger and Accounts Payable. This is just a file pass through and no transformation will be done by the integration.

Make sure the GL related batch processes (GLASSIGN, GLS, C1-GLFCX) in Oracle Utilities Customer Cloud Service are executed before this integration process is run.

This integration is used to import journal files generated from Oracle Utilities Customer Cloud Service to the Oracle E-Business Suite for General Ledger and Accounts Payable GL_INTERFACE stage table. The files are read from FTP Server.

The Oracle E-Business Suite for General Ledger and Accounts Payable user can use the concurrents to post the journals from stage table to production tables after being validated.

Account Payable Request Extract Process FTP (Oracle Utilities Customer Cloud Service Initiated)

This integration process is used to transfer payable refund payment request from Oracle Utilities Customer Cloud Service to Oracle E-Business Suite for General Ledger and Accounts Payable for one-time payment creation.

It is an asynchronous flow that is triggered by a schedule. Oracle Utilities Customer Cloud Service creates an AP Request Extract file which is picked up by the integration process and uploaded to Oracle E-Business Suite for General Ledger and Accounts Payable. This is just a file pass through, and no transformation will be done by the integration.

Make sure the C1-APFCX batch process in Oracle Utilities Customer Care and Billing is run before this integration process is executed.

This integration is used to import payment request files generated from Oracle Utilities Customer Cloud Service to the Oracle E-Business Suite for General Ledger and Accounts Payable stage tables: AP_INVOICES_INTERFACE and AP_INVOICE_LINES_INTERFACE. The files are read from the FTP Server.

The Oracle E-Business Suite for General Ledger and Accounts Payable user can use the concurrents to post the invoices from stage table to production tables after being validated.

Account Payable Request Extract Process OS (Oracle Utilities Customer Cloud Service Initiated)

This integration process is used to transfer payable refund payment request from Oracle Utilities Customer Cloud Service to Oracle E-Business Suite for General Ledger and Accounts Payable for one-time payment creation.

It is an asynchronous flow that is triggered by a schedule. Oracle Utilities Customer Cloud Service creates an AP Request Extract file which is picked up by the integration process and uploaded to Oracle E-Business Suite for General Ledger and Accounts Payable. This is just a file pass through, and no transformation will be done by the integration.

Make sure the C1-APFCX batch process in Oracle Utilities Customer Care and Billing have been run before this integration process is executed.

This integration is used to import payment request files generated from Oracle Utilities Customer Cloud Service to the Oracle E-Business Suite for General Ledger and Accounts Payable stage tables: AP_INVOICES_INTERFACE and AP_INVOICE_LINES_INTERFACE. The files are read from Oracle Cloud Infrastructure object storage.

The Oracle E-Business Suite for General Ledger and Accounts Payable user can use the concurrents to post the invoices from stage tables to production tables after being validated.

Account Payable Data Payment Update Process (Oracle E-Business Suite Initiated)

This integration process is used to send the AP refund request payment information from Oracle E-Business Suite for General Ledger and Accounts Payable to Oracle Utilities Customer Cloud Service.

The payment information for system-generated checks to customers is generated and processed in Oracle E-Business Suite for General Ledger and Accounts Payable, and then sent to Oracle Utilities Customer Cloud Service. Only payment information that corresponds to the AP refund requests originally generated in Oracle Utilities Customer Cloud Service are sent back. The integration process updates the original AP Request in Oracle Utilities Customer Cloud Service with the details of the payment including the payment status, check number, and date.

Known Issues

There are no known issues at the time of this integration release.