## Oracle Utilities Customer to Meter 24.1.0.0.0 Testing Assets

This document lists the specific business processes included in each Testing Asset document bundle.

## 3 Manage Customer

- 3.1.2.1 C2M-CCB Select Customers and Manage Marketing Programs
- 3.3.1.1 C2M-CCB Establish Person and/or Account
- 3.3.2.1 C2M-CCB Start Premise Based Service
- 3.3.2.2 C2M-CCB Start Non-Premise Based Service
- 3.3.2.3 C2M-CCB Stop Premise Based Service
- 3.3.2.4 C2M-CCB Stop Non-Premise Based Service
- 3.3.3.1 C2M-CCB Refund Deposits
- 3.3.3.2 C2M-CCB Determine Customer Deposit (Cash/Non-cash/3rd Party)
- 3.3.3.3 C2M-CCB Review Deposits
- 3.3.3.4 C2M-CCB Monitor Deposit-Calculate Interest
- 3.3.5.1 C2M-CCB Establish and Maintain Loan
- 3.3.6.1 C2M-CCB Establish Landlord Agreement-Manage Premises
- 3.3.8.1 C2M-CCB Establish and Maintain Net Energy Metering Service
- 3.4.1.1 C2M-CCB Manage Customer Contacts
- 3.4.2.1 C2M-CCB Maintain Customer Profile
- 3.4.2.2 C2M CCB Manage Customer Risk
- 3.4.4.1a C2M-CCB Enroll in Budget
- 3.4.4.1b C2M-CCB Enroll in Non-Billed Budget
- 3.4.4.2a C2M-CCB Monitor and True Up Budget
- 3.4.4.2b C2M-CCB Renew Non-Billed Budget
- 3.4.4.3a C2M-CCB Cancel Budget
- 3.4.4.3b C2M-CCB Expire Non-Billed Budget

## 4.0 Manage Revenue

- 4.1.1.1 C2M-CCB Manage Adjustment and Adjustment Approval
- 4.2.1.1 C2M-MDM Upload Device Measurements
- 4.2.1.1a C2M-MDM Upload Device Measurements (L&G)
- 4.2.1.1c C2M-MDM Upload Device Measurements (SSN)
- 4.2.1.1d C2M-MDM Upload Device Measurements (Sensus)
- 4.2.1.1e C2M-MDM Upload Device Measurements (MV90)
- 4.2.1.2 C2M-MDM Manage VEE and VEE Exceptions
- 4.2.1.5 C2M-MDM Maintain Measurement Cycle Schedule
- 4.2.1.6 C2M-CCB Receive External Charges
- 4.2.1.7 C2M-CCB Apply Miscellaneous Charges
- 4.2.2.2 C2M-CCB-MDM Manage Meter Charges
- 4.2.2.3 C2M-CCB-MDM Manage Item Charges
- 4.2.2.4 C2M-CCB Manage External and Miscellaneous Charges
- 4.2.2.5 C2M-CCB Manage Loan Charges
- 4.2.2.6 C2M-CCB Manage Deposit Charges
- 4.2.2.8 C2M-CCB Manage Billing Disputes
- 4.2.2.11 C2M-CCB Update Billing Information
- 4.2.2.12 C2M-CCB Manage Payment Arrangement Charges
- 4.2.2.14 C2M-CCB Manage Off Cycle Billing Charges
- 4.3.1.1 C2M-CCB Manage Payments
- 4.3.1.1d C2M-CCB Manage Autopayments
- 4.3.1.1e C2M-CCB Manage Pay Plan Payment
- 4.3.1.1f C2M-CCB Manage Credit Card Payment
- 4.3.1.2 C2M-CCB Manage Workstation Cashiering

5.0 Manage Network and Infrastructure 5.1.5.1 C2M-CCB Manage Metered Site
5.1.5.2 C2M-CCB Manage Un-Metered Site
5.3.2.1 C2M-SOM Manage Field Activities and Service Orders
5.3.3.1 C2M-MDM Upload Device Events
5.3.3.1a C2M-MDM Upload Device Events (L&G)
5.3.3.1c C2M-MDM Upload Device Events (SSN)
5.3.3.1d C2M-MDM Upload Device Events (Sensus)
5.3.3.1e C2M-MDM Upload Device Events (MV90)
5.3.3.1f C2M-MDM Upload Device Events (Itron)
5.3.3.2 C2M-MDM Manage Device Events
5.6.3.1 C2M-ODM-MDM Manage Tracked Assets and Devices
5.6.3.1a C2M-MDM Manage On-Demand Read (L&G)
5.6.3.1c C2M-MDM Manage On-Demand Read (SSN)
5.6.3.1d C2M-MDM Manage On-Demand Read (Sensus)
5.6.3.1f C2M-MDM Manage On-Demand Read (Itron)
5.6.3.2 C2M-ODM-MDM Manage Device Installation and Commissioning (Non-SGG)
5.6.3.2a C2M-MDM Manage Device Commissioning (L&G)
5.6.3.2c C2M-MDM.Manage Device Commissioning (SSN)
5.6.3.2d C2M-MDM Manage Device Commissioning (Sensus)
5.6.3.2f C2M-MDM Manage Device Commissioning (Itron)
5.6.3.3 C2M-ODM-MDM Manage Device De-Installation and Retirement (Scalar Devices
5.6.3.3a C2M-MDM Manage Device Decommissioning (L&G)
5.6.3.3c C2M-MDM Manage Device Decommissioning (SSN)
5.6.3.3d C2M-MDM Manage Device Decommissioning (Sensus)
5.6.3.3f C2M-MDM Manage Device Decommissioning (Itron)

5.6.3.4a C2M-MDM Manage Device Remote Connect (L&G)

5.6.3.4c C2M-MDM Manage Device Remote Connect (SSN)

5.6.3.4d C2M-MDM Manage Device Remote Connect (Sensus)

5.6.3.4f C2M-MDM Manage Device Remote Connect (Itron)

5.6.3.5a C2M-MDM Manage Device Remote Disconnect (L&G)

5.6.3.5c C2M-MDM Manage Device Remote Disconnect (SSN)

5.6.3.5d C2M-MDM Manage Device Remote Disconnect (Sensus)

5.6.3.5f C2M-MDM Manage Device Remote Disconnect (Itron)

5.6.3.6a C2M-MDM Manage Device Status Check (L&G)

5.6.3.6c C2M-MDM Manage Device Status Check (SSN)

5.6.3.6d C2M-MDM Manage Device Status Check (Sensus)

5.6.3.6f C2M-MDM Manage Device Status Check (Itron)