Oracle Utilities Customer to Meter 25.4 Testing Assets

This document lists the specific business processes included in each Testing Asset document bundle.

3 Manage Customer

3.1.2.1 C2M-CCB Select Customers and Manage Marketing Programs

3.3.1.1 C2M-CCB Establish Person and/or Account

3.3.2.1 C2M-CCB Start Premise Based Service

3.3.2.2 C2M-CCB Start Non-Premise Based Service

3.3.2.3 C2M-CCB Stop Premise Based Service

3.3.2.4 C2M-CCB Stop Non-Premise Based Service

3.3.3.1 C2M-CCB Refund Deposits

3.3.3.2 C2M-CCB Determine Customer Deposit (Cash/Non-cash/3rd Party)

3.3.3.3 C2M-CCB Review Deposits

3.3.3.4 C2M-CCB Monitor Deposit-Calculate Interest

3.3.5.1 C2M-CCB Establish and Maintain Loan

3.3.6.1 C2M-CCB Establish Landlord Agreement-Manage Premises

3.3.8.1 C2M-CCB Establish and Maintain Net Energy Metering Service

3.4.1.1 C2M-CCB Manage Customer Contacts

3.4.2.1 C2M-CCB Maintain Customer Profile

3.4.2.2 C2M CCB Manage Customer Risk

3.4.4.1a C2M-CCB Enroll in Budget

3.4.4.1b C2M-CCB Enroll in Non-Billed Budget

3.4.4.2a C2M-CCB Monitor and True Up Budget

3.4.4.2b C2M-CCB Renew Non-Billed Budget

3.4.4.3a C2M-CCB Cancel Budget

3.4.4.3b C2M-CCB Expire Non-Billed Budget

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4.0 Manage Revenue

4.1.1.1 C2M-CCB Manage Adjustment and Adjustment Approval

4.2.1.1 C2M-MDM Upload Device Measurements

4.2.1.1a C2M-MDM Upload Device Measurements (L&G)

4.2.1.1c C2M-MDM Upload Device Measurements (SSN)

4.2.1.1d C2M-MDM Upload Device Measurements (Sensus)

4.2.1.1e C2M-MDM Upload Device Measurements (MV90)

4.2.1.2 C2M-MDM Manage VEE and VEE Exceptions

4.2.1.5 C2M-MDM Maintain Measurement Cycle Schedule

4.2.1.6 C2M-CCB Receive External Charges

4.2.1.7 C2M-CCB Apply Miscellaneous Charges

4.2.2.2 C2M-CCB-MDM Manage Meter Charges

4.2.2.3 C2M-CCB-MDM Manage Item Charges

4.2.2.4 C2M-CCB Manage External and Miscellaneous Charges

4.2.2.5 C2M-CCB Manage Loan Charges

4.2.2.6 C2M-CCB Manage Deposit Charges

4.2.2.8 C2M-CCB Manage Billing Disputes

4.2.2.11 C2M-CCB Update Billing Information

4.2.2.12 C2M-CCB Manage Payment Arrangement Charges

4.2.2.14 C2M-CCB Manage Off Cycle Billing Charges

4.3.1.1 C2M-CCB Manage Payments

4.3.1.1d C2M-CCB Manage Autopayments

4.3.1.1e C2M-CCB Manage Pay Plan Payment

4.3.1.1f C2M-CCB Manage Credit Card Payment

4.3.1.2 C2M-CCB Manage Workstation Cashiering

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5.0 Manage Network and Infrastructure

5.1.5.1 C2M-CCB Manage Metered Site

5.1.5.2 C2M-CCB Manage Un-Metered Site

5.3.2.1 C2M-SOM Manage Field Activities and Service Orders

5.3.3.1 C2M-MDM Upload Device Events

5.3.3.1a C2M-MDM Upload Device Events (L&G)

5.3.3.1c C2M-MDM Upload Device Events (SSN)

5.3.3.1d C2M-MDM Upload Device Events (Sensus)

5.3.3.1e C2M-MDM Upload Device Events (MV90)

5.3.3.1f C2M-MDM Upload Device Events (Itron)

5.3.3.2 C2M-MDM Manage Device Events

5.6.3.1 C2M-ODM-MDM Manage Tracked Assets and Devices

5.6.3.1a C2M-MDM Manage On-Demand Read (L&G)

5.6.3.1c C2M-MDM Manage On-Demand Read (SSN)

5.6.3.1d C2M-MDM Manage On-Demand Read (Sensus)

5.6.3.1f C2M-MDM Manage On-Demand Read (Itron)

5.6.3.2 C2M-ODM-MDM Manage Device Installation and Commissioning (Non-SGG)

5.6.3.2a C2M-MDM Manage Device Commissioning (L&G)

5.6.3.2c C2M-MDM.Manage Device Commissioning (SSN)

5.6.3.2d C2M-MDM Manage Device Commissioning (Sensus)

5.6.3.2f C2M-MDM Manage Device Commissioning (Itron)

5.6.3.3 C2M-ODM-MDM Manage Device De-Installation and Retirement (Scalar Devices)

5.6.3.3a C2M-MDM Manage Device Decommissioning (L&G)

5.6.3.3c C2M-MDM Manage Device Decommissioning (SSN)

5.6.3.3d C2M-MDM Manage Device Decommissioning (Sensus)

5.6.3.3f C2M-MDM Manage Device Decommissioning (Itron)

5.6.3.4a C2M-MDM Manage Device Remote Connect (L&G)

5.6.3.4c C2M-MDM Manage Device Remote Connect (SSN)

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5.6.3.4d C2M-MDM Manage Device Remote Connect (Sensus)

5.6.3.4f C2M-MDM Manage Device Remote Connect (Itron)

5.6.3.5a C2M-MDM Manage Device Remote Disconnect (L&G)

5.6.3.5c C2M-MDM Manage Device Remote Disconnect (SSN)

5.6.3.5d C2M-MDM Manage Device Remote Disconnect (Sensus)

5.6.3.5f C2M-MDM Manage Device Remote Disconnect (Itron)

5.6.3.6a C2M-MDM Manage Device Status Check (L&G)

5.6.3.6c C2M-MDM Manage Device Status Check (SSN)

5.6.3.6d C2M-MDM Manage Device Status Check (Sensus)

5.6.3.6f C2M-MDM Manage Device Status Check (Itron)

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