

**Oracle Utilities Customer Care and Billing  
Release 2.5.0**

Utility Reference Model

4.2.1 Collect and Process Meter Reads and  
Miscellaneous Charges

August 2016

Oracle Utilities Customer Care and Billing Release 2.5.0 Utility Reference Model 4.2.1 Collect and Process Meter Reads and Miscellaneous Charges

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## 4.2.1 Collect and Process Meter Reads and Miscellaneous Charges

This section provides a description of the “Collect and Process Meter Reads and Miscellaneous Charges” business process, including:

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## Brief Description

**Business Process:** 4.2.1 CC&B v2.5 Collect and Process Meter Reads and Miscellaneous Charges

**Process Type:** Process

**Parent Process:** n/a

**Sibling Processes:** n/a

This is one of the basic processes of meter to cash flow. Collect and Process Meter Reads and Miscellaneous Charges process describes the sequence of events that occur when the following situations take place:

- Meter Read is obtained and loaded in to the system where it gets validated, processes and become available for Billing
- Meter Read has been obtained and charges were calculated by Third Party Service Provider, who wants system to include path through charges into the Bill. CC&B uploads Billable Charges , validates , processes based on the business requirements and makes them available for Billing

Company provides additional Services and requests Customer to pay for these services. System allows creating these Charges based on the business rules and practice. These charges are validated and become available for billing.

# Business Process Diagrams

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