

**Oracle Utilities Customer Care and Billing
Release 2.5.0**

Utility Reference Model

5.6.3 Manage Devices

August 2016

Oracle Utilities Customer Care and Billing Release 2.5.0 Utility Reference Model 5.6.3 Manage Devices

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5.6.3 Manage Devices

This section provides a description of the “Manage Devices” business process, including:

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 - ♦ [Manage Devices Process Model - Page 1](#)

Brief Description

Business Process: 5.6.3 CC&B v2.5 Manage Devices

Process Type: Process

Parent Process: 5.6 CC&B v2.5 Manage Assets

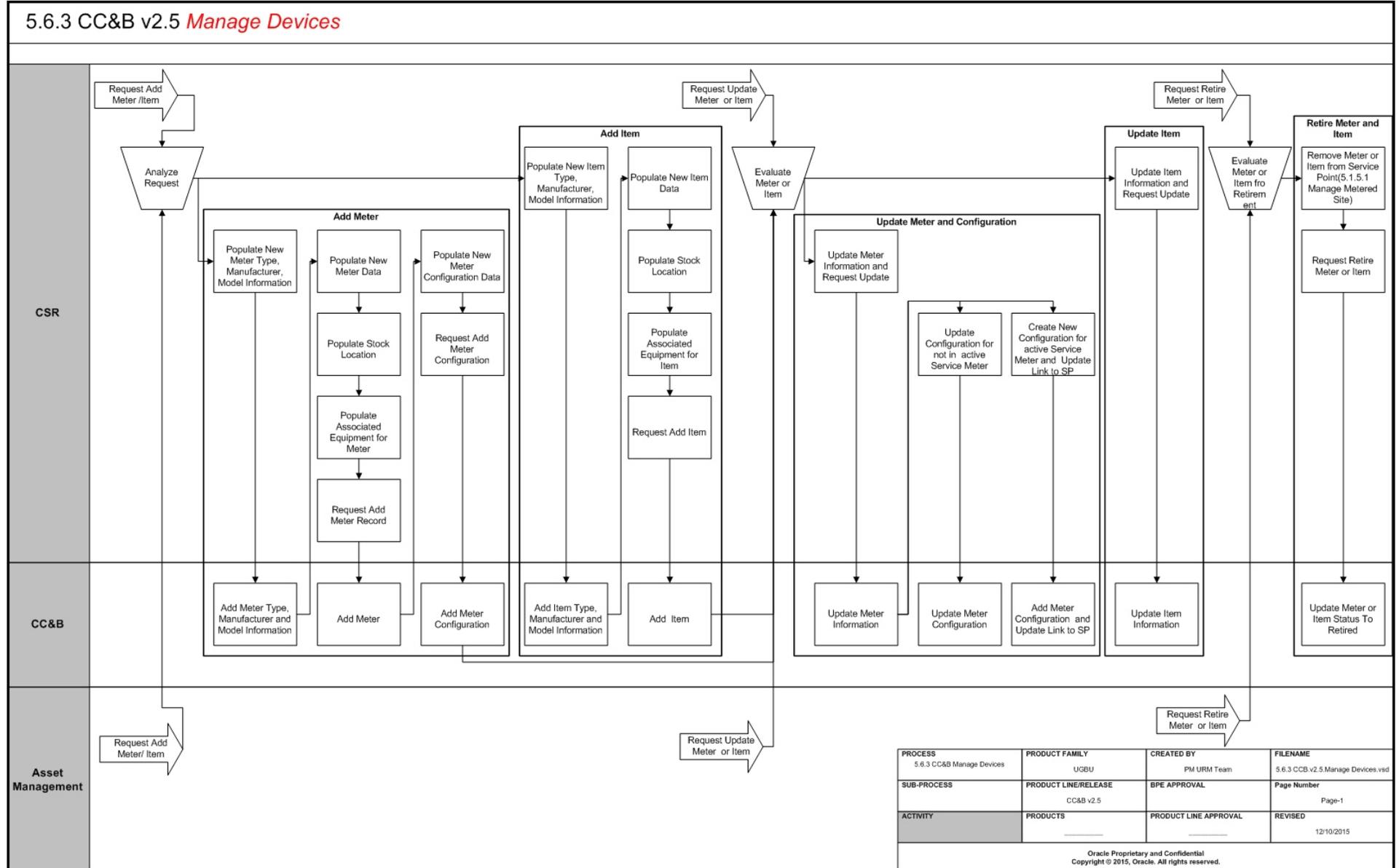
Sibling Processes: n/a

Manage Devices process takes place when utility Company needs to have inventory records of Meters and Items Company owns or uses to provide the services. This process describes how Meters and Items are recorded in CC&B inventory, as well as maintenance of the Meter Record and Item records in the system.

The CSR or Authorized User can add or modify Meter, Meter Configuration, and/or Item information upon internal or external requests.

Business Process Diagrams

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PROCESS	PRODUCT FAMILY	CREATED BY	FILENAME
5.6.3 CC&B Manage Devices	UGBU	PM URM Team	5.6.3 CC&B v2.5.Manage Devices.vsd
SUB-PROCESS	PRODUCT LINE/RELEASE	BPE APPROVAL	Page Number
CC&B v2.5			Page-1
ACTIVITY	PRODUCTS	PRODUCT LINE APPROVAL	REVISED
			12/10/2015

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