Oracle® Banking Accounts Cloud Service

Account Configurations User Guide

Release 14.7.2.0.0
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Oracle Banking Accounts Cloud Service Account Configurations User Guide, Release 14.7.2.0.0

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Contents

Preface

Purpose

The **Account Configurations User Guide** helps to understand the functionality of **Accounts Cloud Service**. It provides an overview of the product and instructions for creating and maintaining a corporate account.

Audience

This user guide is intended for the following end Users / User Roles in the Bank.

Table 1 User Roles

User Role	Function
Back office clerk	Input functions for contracts
Back office managers/ officers	Authorization functions
Product Managers	Product definition and authorization
End of Day operators	Processing during End of Day / Beginning of Day
Financial Controller/ Product Managers	Generation of Advices or Lists.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
`monospace`	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Related Documents

The related documents are as follows:

- *Getting Started User Guide*
- *Oracle Banking Common Core User Guide*
- *Security Management System User Guide*
- *Security Management System User Guide*
- *Corporate Accounts User Guide*
- *Interests and Charges User Guide*
- *EOD Configuration User Guide*
- *Nostro Reconciliation User Guide*

Basic Actions

This basic actions that can be performed on a screen are described in the following table.

Table 2 Basic Actions

Action	Description
Approve	Approve the initiated record. This option displays when the user clicks **Authorize**.
Audit	View the maker details, checker details, and record status.
Authorize	Authorize the record created. A maker of the screen is not allowed to authorize the record. Only a checker can authorize a record, created by a maker.
Cancel	Cancel the performed action.
Close	Close a record. This action is available only when a record is created.
Collapse All	Hide the details in the sections. This option displays when the user clicks **Compare**.
Compare	View the comparison through the field values of old record and the current record. This option displays in a widget when the user clicks **Authorize**.
Confirm	Confirm the performed action.
Expand All	Expand and view all the details in a section. This option displays when the user clicks **Compare**.
New	Add a new record. When the user clicks **New**, the system displays a new record to specify the required data.
OK	Confirm the details on the screen.
Reject	Reject the record created. A maker of the screen is not allowed to reject the record. Only a checker can reject a record, created by a maker.
Save	Save the details entered or selected in the screen.
Unlock	Update the details of an existing record. System displays an existing record in the editable mode.
View	View the record details in a particular modification stage. This option displays in the widget when the user clicks **Authorize**. This option is also displayed in the Tile menu.
View Difference only	View a comparison through the field element values of old record and the current record, which has undergone changes. This option is displayed when the user clicks **Compare**.

Note:

The user must specify values for all the mandatory fields and they are marked as **Required** in the User Interface.

Acronyms and Abbreviations

The list of the acronyms and abbreviations that are used in this guide are as follows.

Table 3 Abbreviations

Abbreviation	Definition
DDA	Demand Deposit Account
KYC	Know Your Customer
EAC	External Account Check
ECA	External Credit Approval
LOV	List of Values
EOD	End of Day
IBAN	International Bank Account Number
BBAN	Basic Bank Account Number
NPA	Non Performing Asset

Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

Symbols and Icons

This guide has the following list of symbols and icons.

Table 4 Symbols and Icons - Common

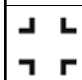
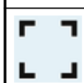
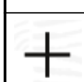
Symbol/Icon	Function
	Minimize
	Maximize
	Close
	Perform Search
	Open a list
	Date Range
	Add a new record
	Navigate to the first record

Table 4 (Cont.) Symbols and Icons - Common

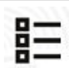
Symbol/Icon	Function
	Navigate to the last record
	Navigate to the previous record
	Navigate to the next record
	Grid view
	List view
	Refresh
	Click this icon to add a new row.
	Click this icon to delete a row, which is already added.
	Calendar
	Alerts
	Unlock Option
	View Option
	Reopen Option

Table 5 Symbols and Icons – Audit Details

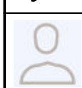
Symbol/Icon	Function
	A user
	Date and time

Table 5   (Cont.) Symbols and Icons – Audit Details

Symbol/Icon	Function
	Unauthorized or Closed status
	Authorized or Open status
	Rejected status

Table 6   Symbols and Icons - Widget

Symbol/Icon	Function
	Open status
	Unauthorized status
	Rejected status
	Closed status
	Authorized status
	Modification Number

1
Bank Parameters

Users can **Configure** and **View** the **Bank Parameters** using this **Menu** item. The details maintained at Bank Parameters level are applicable to all branches of the bank.

For example, the account number structure that is defined in this screen is a common format for customer accounts across all branches of the bank. However, if any specific handling of a parameter is to be performed for a branch, it can be achieved by maintaining the parameter at the branch level.

This topic contains the following subtopics:

- Configure Bank Parameters
  This topic describes the systematic instructions to configure Bank Parameters.
- View Bank Parameters
  This topic describes the systematic instructions to view the list of configured bank parameters.

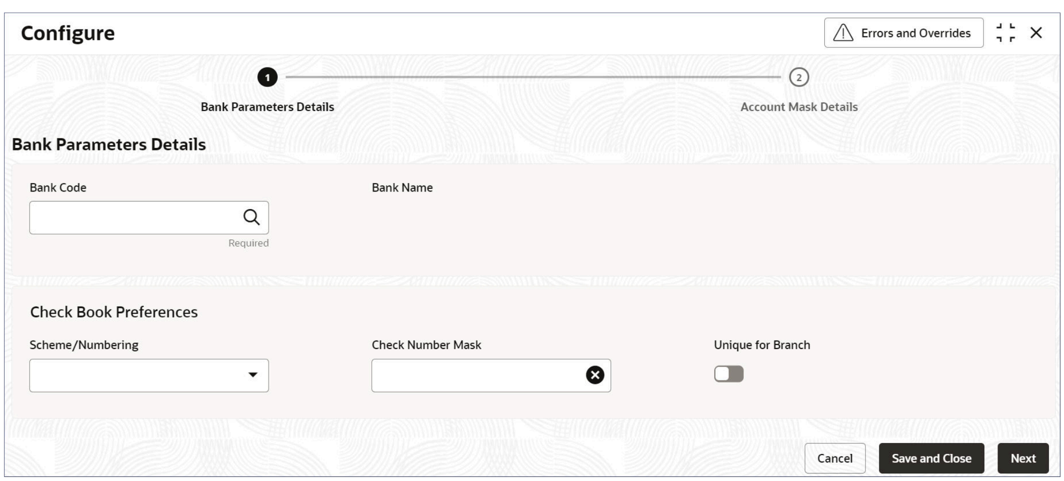
1.1 Configure Bank Parameters

This topic describes the systematic instructions to configure Bank Parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **Bank Parameters**.
2. Under **Bank Parameters**, click **Configure**.

   The **Configure** page displays.

   Figure 1-1 Configure Bank Parameters details

3. Specify the details on the **Bank Parameters Details** screen. They are described in the table below.

Table 1-1 Bank Parameters Details - Field Description

Field	Description
Bank Code	Specify the bank code which uniquely identifies your bank. For more details on the Bank Code, see **Create External Bank Parameters** in the *Oracle Banking Common Code User Guide*.
Bank Name	The detailed name of the bank is displayed and this field is auto-populated on selection of the bank code.
Scheme/Numbering	Select the check book numbering or scheme. The drop-down list displays the option, **Automatic**.
Check Number Mask	Specify the check number mask to be used by the bank. You can define numeric check mask as a series of **N** or an alphanumeric mask containing alphabets **A** and numbers **N**. Click to open the **Add Mask** window. Select **Check Mask Fields** from the given list and click **Add** to add the Check Number Mask. **Note:** Alphanumeric Check Mask is issued to the account only when the check generation is manual.
Unique for Branch	Enable this field to specify if a check number is unique to across all branches of the bank. If you specify that the check numbers are unique at the Branch level, then you cannot issue two accounts with the same check number. If you specify that the check numbers are *not* unique across all branches of a bank, then the same check number can be issued to one or more accounts.

Add the Check Number Mask.

a. Click **Check Number Mask**.

   The **Add Mask** dislog displays.

b. Select **Check Mask Fields** from the given list.

   The following elements are supported as part of the check mask.

Table 1-2 Check Mask

Field	Mask Character	Mask Length
Alphabet	**A**	2
Number	**N**	User defined

Validation:

- While defining an alpha numeric check mask, the alphanumeric character should always precede the numeric characters. For example: **AANNNN**, where **A** is alpha numeric character and **N** is numeric character.
- When you enter the check mask field, the screen is refreshed with valid characters and options for the check.

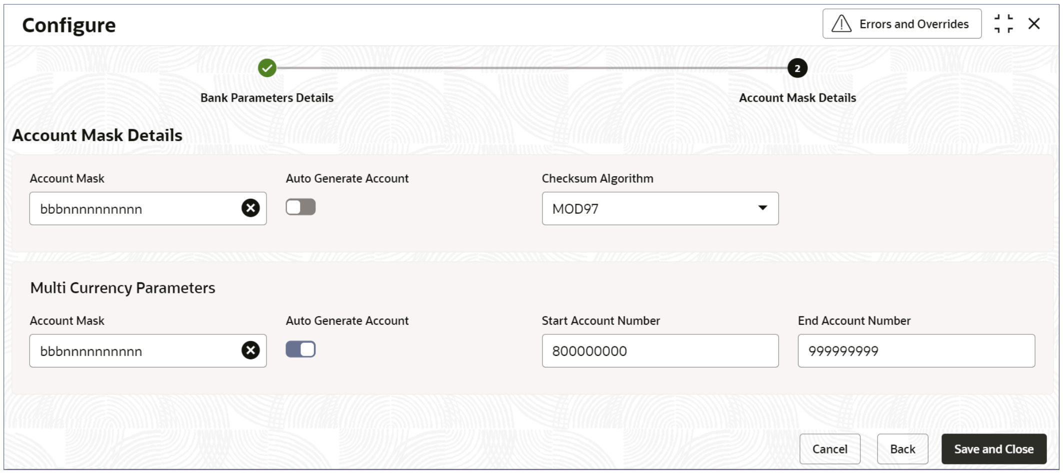
c. Click **Add**.

   The **Check Number Mask** is added.

4. Click **Next**.

   The **Account Mask Details** screen displays.

Figure 1-2 Account Mask Details



5. Specify the fields on the **Account Mask Details** screen.

Table 1-3 Account Mask Details - Field Description

Field	Description
Account Mask	This drop-down list displays the account mask value. The list of values is – • **L** - Account class • **T** - Account code • **a** – Alphabet • **B** - Branch code • **D** – Check digit • **$** - Currency code • **C** - Customer number • **n** - Numeric value
Auto Generate Account	Select this check box to generate the account number automatically. If an account is automatically generated, it can either contain only numbers or a combination of branch code and numbers. **Note:** This flag is 'Automatic' if the **Auto Generate Account** flag is '*Yes*' and, 'Manual' if **Auto Generate Account** flag is '*No*'.

Table 1-3 (Cont.) Account Mask Details - Field Description

Field	Description
Checksum Algorithm	This drop-down list displays the checksum algorithm to be used for the account. The following items are available in the list. • **Modulo 10** • **Modulo 11** • **Modulo 97** **Note:** **Modulo 97** supports only **Numeric** mask.
Start Account Number	This field appears if the **Auto Generate Account** is enabled. Specify the start account number.
End Account Number	This field appears if the **Auto Generate Account** is enabled. Specify the end account number.

> **Note:**
>
> These fields are repeated for **Multi-currency Parameters**.

Account Mask

When you open the **Account Mask** field, the left pane displays the list of elements that are part of the account mask. Click and select from the left pane to view the fields. Where 'n' characters or numbers are allowed, a text box appears where users can enter the number of times that value must repeat. Click **Add** to populate the values in the account mask screen.

The following characters are supported in **Account Mask**.

Table 1-4 Account Mask

Field	Mask Character	Mask Length
Account Class	**L**	6
Account Code	**T**	4
Alphabet (User Input)	**a**	User defined
Branch Code	**B**	3
Check Digit	**D**	2
Currency Code	**$**	3
Customer Number	**C**	9
Numeric Value (User Input)	**n**	User defined

> **Note:**
>
> There is no restriction on the number of characters unless *maximum length* is provided. However, the overall length cannot exceed a maximum of **20** characters including the check digit.

6. Click **Save & Close** to complete the steps or click **Cancel** to exit without saving.

   The Bank Parameters are created.

   > **Note:**
   >
   > At this point, the status of the Bank Parameters are *Unauthorized*. A user with a supervisor role has to approve the Bank Parameters. After approval, the status changes to *Authorized*, and the Bank Parameters are available for use by another process.

7. Approve the Bank Parameters.

   To approve or reject Bank Parameters, see View Bank Parameters.

   > **Note:**
   >
   > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

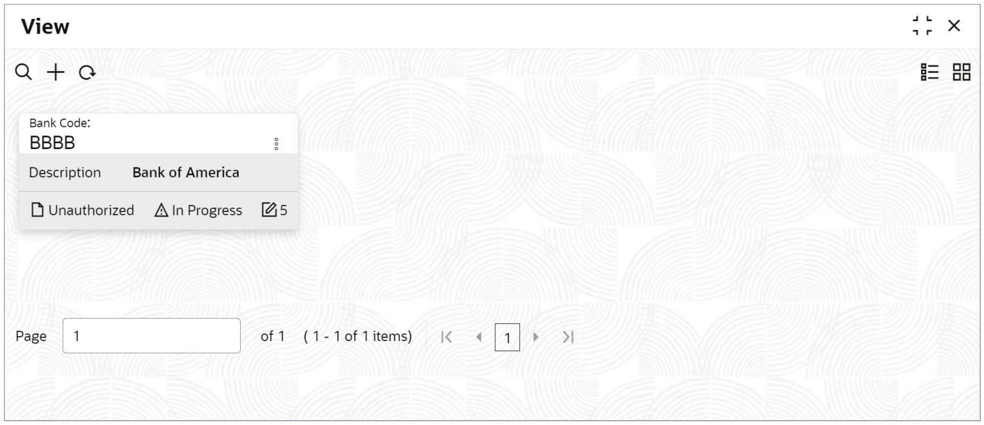
1.2 View Bank Parameters

This topic describes the systematic instructions to view the list of configured bank parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **Bank Parameters**.
2. Under **Bank Parameters**, click **View**.

   The **View** page displays the Bank Parameter records in the Tiles view.

Figure 1-3 View Bank Parameters



> **Tip:**
>
> Click or to switch between the **Tile** view and the **List** view.

Table 1-5 Bank Parameters Tile - Field Description

Field	Description
Bank Code	Displays the bank code.
Description	Displays the name for the bank.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options () menu and the action items on the page.

Table 1-6 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.

Table 1-6 (Cont.) Action Items Description

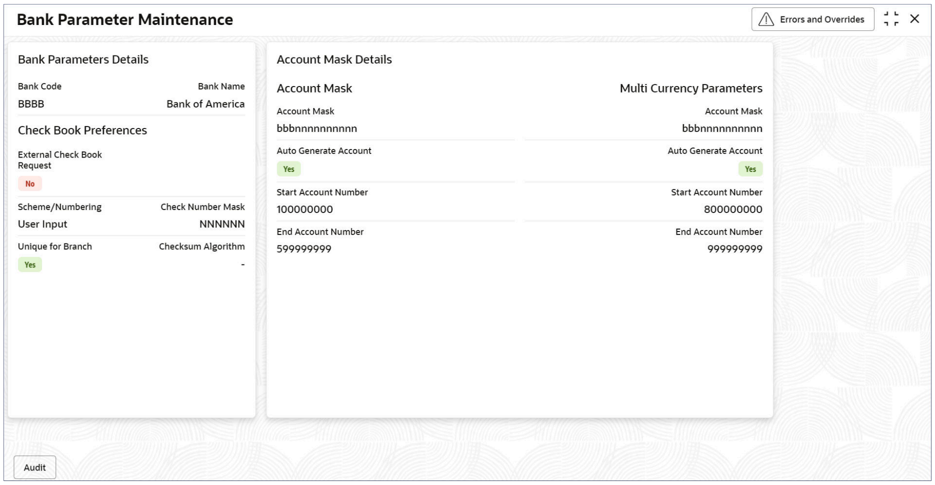
Action Item	Description
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Bank Parameter.
   a. Click ⋮ and select **View**.

      The **Bank Parameter Maintenance** page displays the Branch Parameter details in different tiles.

Figure 1-4 View Bank Parameters



> **Note:**
>
> To know more about the fields, see Configure Bank Parameters.

b. Hover over an **Account Mask** in the **Account Mask Details** tile to see its composition.

   A pop-up dialog displays the composition of the Account Mask.
   For example, hovering over the account mask in Account Mask Details tile in the image above displays the composition of the Account Mask.

   The first six characters represent the Account Class, next four characters represent the Account Code, next single character is an alphabet, next three character represent the branch code, and the last two characters represent the Check Digit.

4. Unlock and update Bank Parameter details.
   a. Click ⋮ and select **Unlock**.

      The **Bank Parameter Maintenance** page displays.
   b. Update the Bank Parameter details as necessary.

> **Note:**
>
> To know more about updating Bank Parameter details, see Configure Bank Parameters.

5. Approve or Reject unauthorized Bank Parameters.
   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.
   b. Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 1-5 Approve the Record

Table 1-7 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.

Table 1-7 (Cont.) Authorize View

Field Name	Description
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

2 Branch Parameters

The user can define any special configuration at the **Branch** level that supersedes the configuration at **Bank** level.

For example, if the account mask configuration at the **Branch** level is <*bbbLLLLLLnnnnnnnn*> and the account mask configuration at the **Bank** level is <*bbbTTTTnnnnnnnn*>, then the accounts for the **Branch** is generated with the mask <*bbbLLLLLLnnnnnnnn*>.

This topic contains the following subtopics:

- Configure Branch Parameters
  This topic describes the systematic instructions to configure branch parameters.
- View Branch Parameters
  This topic describes the systematic instructions to view the list of configured branch parameters.

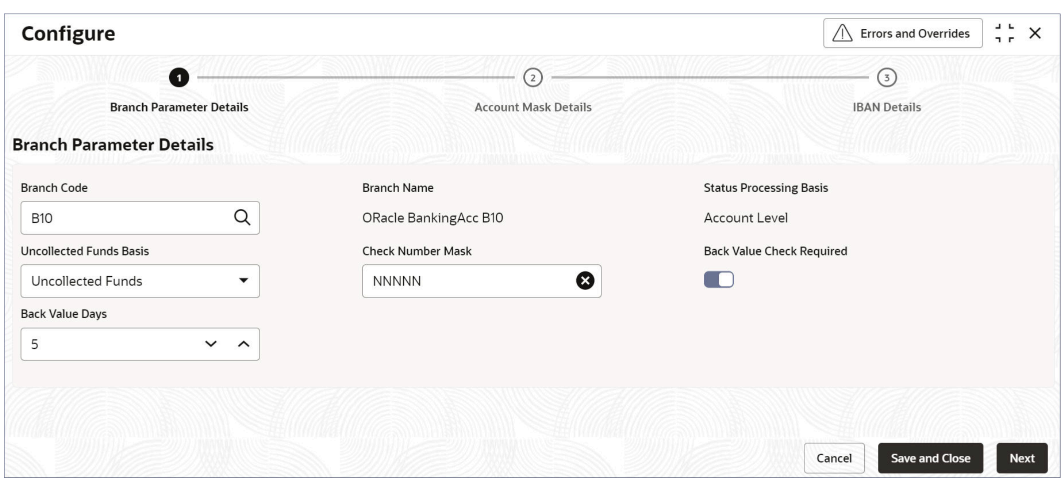
2.1 Configure Branch Parameters

This topic describes the systematic instructions to configure branch parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **Branch Parameters**.
2. Under **Branch Parameters**, click **Configure**.

   The **Configure** page displays the **Branch Parameter Details** screen.

   Figure 2-1 Configure Branch Parameter Details

3. On **Branch Parameter Details** screen, specify the fields.

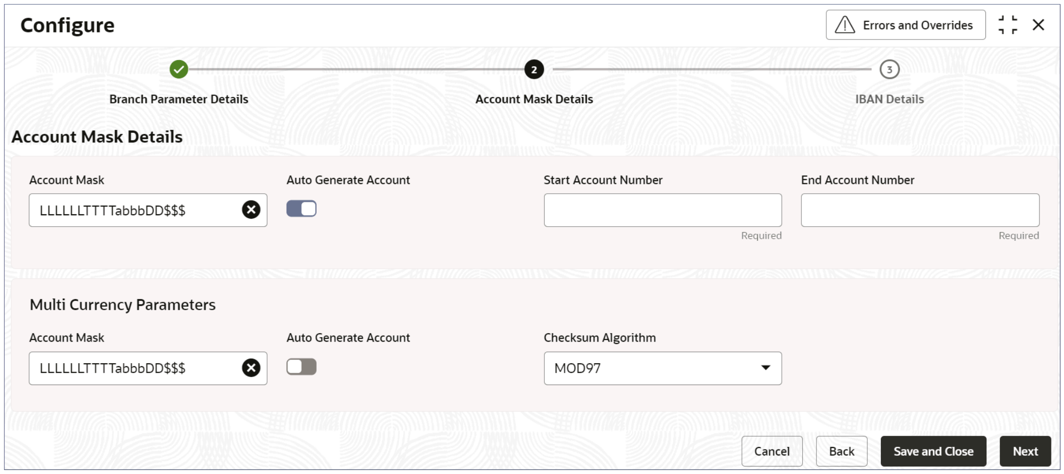
Table 2-1 Branch Parameter Details - Field Description

Field	Description
Branch Code	Specify the branch code. For more details on how to configure the Branch Code, see **External Branch Parameters** in the *Oracle Banking Common Code User Guide*.
Branch Name	The description for the branch is auto-populated.
Status Processing Basis	Status Processing is done at the Account level → 'A' (Default). Each account status is assigned according to the status processing parameters in effect for that account.
Uncollected Funds Basis	Specify how the system must enforce an amount of uncollected funds (on an account) that can be withdrawn within one business day. Set a limit on the amount of uncollected funds that can be withdrawn (Uncollected Funds Limit) for each account. You can also specify whether the system considers uncollected funds that are allowed to be withdrawn on a particular business day, as follows: • The funds yet to be released on the current date (today), OR, • The total uncollected funds available in accounts subject to the Uncollected Funds limit. The following details are displayed in the drop-down list: **Uncollected Funds → 'U' (Default)** - If selected, an amount equal to or lesser than the uncollected funds limit defined for the account can be withdrawn by the account on any business day.
Check Number Mask	Specify the mask of the check number. If the check mask is not maintained at the Branch level, the system checks for the maintenance at the Bank level.
Back Value Check Required	Specify whether a check is to be performed for back-valued transaction. The default value is *No*.
Back Value Days	Specify the number of days up to which back-valued transactions can be allowed. This field is enabled when **Back Value Check Required** is set to *Yes*.

4. Click **Next**.

   The **Account Mask Details** screen displays.

Figure 2-2 Account Mask Details



5. Specify the fields on the **Account Mask Details** screen.

Table 2-2 Account Mask Details - Field Description

Field	Description
Account Mask	This drop-down list displays the account mask value. The list of values is – • L - Account class • T - Account code • a – Alphabet • B - Branch code • D – Check digit • $ - Currency code • C - Customer number • n - Numeric value
Auto Generate Account	Select this check box to generate the account number automatically. The customer account mask contains only number or combination of Branch Code and number. **Note:** This flag will be ‘automatic’ - if the **Auto Generate Account** flag is *Yes* and ‘manual’ - if **Auto Generate Account** flag is *No*.

Table 2-2 (Cont.) Account Mask Details - Field Description

Field	Description
Checksum Algorithm	This drop-down list displays the checksum algorithm to be used for an account. The following items are available in the list. • Modulo 10 • Modulo 11 • Modulo 97 **Note:** *Mod 97* supports only **Numeric** mask.
Start Account Number	This field appears if **Auto Generate Account** is enabled. Specify the start account number.
End Account Number	This field appears if **Auto Generate Account** is enabled. Specify the end account number.

Some of the the above fields are repeated for **Multi-currency Parameters**.

Account Mask
When you open **Account Mask**, the left pane displays a list of items that are part of the account mask. Click and select from the left pane to view the fields. Fields that accept 'n' characters or numbers will have a text box where you can enter the number of times you want this value to repeat. Click **Add** to enter values in the Account Mask screen.

The following characters are supported in **Account Mask**.

Table 2-3 Account Mask

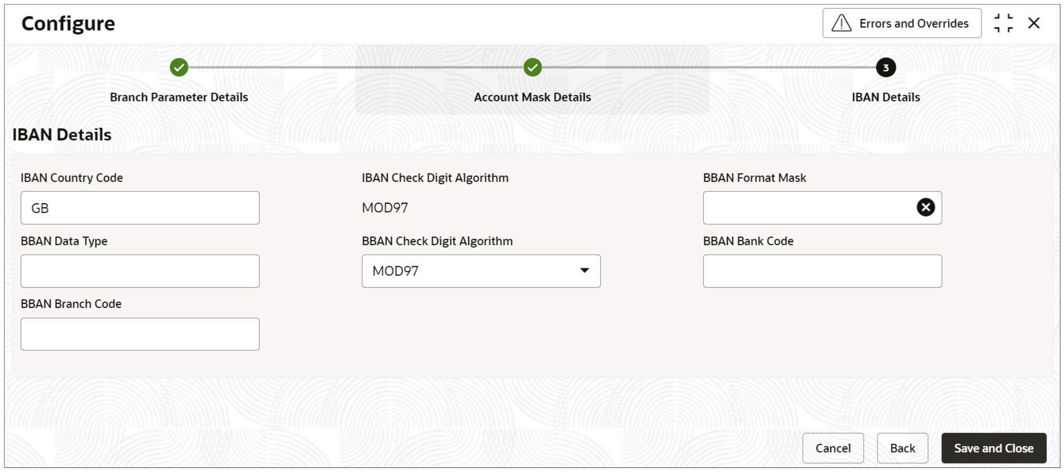
Field	Mask Character	Mask Length
Account Class	L	6
Account Code	T	4
Alphabet (User Input)	a	User defined
Branch Code	B	3
Check Digit	D	2
Currency Code	$	3
Customer Number	C	9
Numeric Value (User Input)	n	User defined

There is no restriction to the number of **characters** when maximum length is not provided. However, the total length including the check digit must not exceed a maximum of **20** characters.

6. Click **Next**.

   The **IBAN Details** screen displays.

Figure 2-3 IBAN Details



7. Specify the fields on the **IBAN Details** screen.

   International Bank Account Number (**IBAN**) allows the user to identify bank accounts across national borders. **IBAN** comprises of the country code, check digits followed by a country specific **Basic Bank Account Number** (**BBAN**).

Table 2-4 IBAN Details - Field Description

Field	Description
IBAN Country Code	The system defaults the country code of the branch. The maximum allowed characters for IBAN country code are **2**. IBAN Country Code is mandatory.
IBAN Check Digit Algorithm	The system defaults **MOD97** as IBAN check digit algorithm.
BBAN Format Mask	Specify the mask for BBAN. Refer to the table below.
BBAN Data Type	Specify the data type of the BBAN mask characters. It can have only **a** (alphabet), **n** (number) and **c** (alphanumeric) as values.
BBAN Check Digit Algorithm	Select the BBAN check digit algorithm from the drop-down list. The elements are as listed below – • MOD10 • MOD11 • MOD97
BBAN Bank Code	Specify the BBAN bank code which will be replaced for bank code in the BBAN account mask.
BBAN Branch Code	Specify the BBAN branch code which will be replaced for branch code in the BBAN account mask.

BBAN Format Mask

Table 2-5 BBAN Format Mask - Field Description

Field	Character	Mask Length
Account Number	z	User defined
Account Type	T	User defined
BBAN Bank Code	b	User defined

Table 2-5 (Cont.) BBAN Format Mask - Field Description

Field	Character	Mask Length
BBAN Branch Code	s	User defined
Check Digit	d	User defined
National Identifier	i	User defined
Number of Account Holders	h	The value is defaulted to 1

> **Note:**
>
> The maximum characters allowed for BBAN account mask is **30**.

8. Click **Back** to navigate to previous tabs or click **Save and Close** to complete the steps. Click **Cancel** to exit without saving.

   The Branch Parameters are created.

> **Note:**
>
> At this point, the status of the Branch Parameters are *Unauthorized*. A user with a supervisor role has to approve the Branch Parameters. After approval, the status changes to *Authorized*, and the Branch Parameters are available for use by another process.

9. Approve the Branch Parameters.

   To approve or reject Branch Parameters, see View Branch Parameters.

> **Note:**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

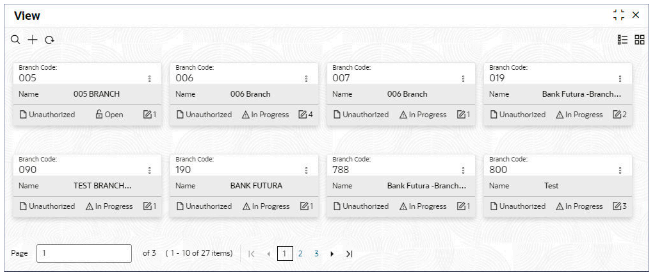
2.2 View Branch Parameters

This topic describes the systematic instructions to view the list of configured branch parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **Branch Parameters**.
2. Under **Branch Parameters**, click **View**.

   The **View** screen displays.

Figure 2-4 View Branch Parameters



> **Tip:**
>
> Click or to switch between the **Tile** view and the **List** view.

Table 2-6 Branch Parameters Tile - Field Description

Field	Description
Branch Code	Displays the branch code.
Name	Displays the name of the branch.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 2-7 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.

Table 2-7 (Cont.) Action Items Description

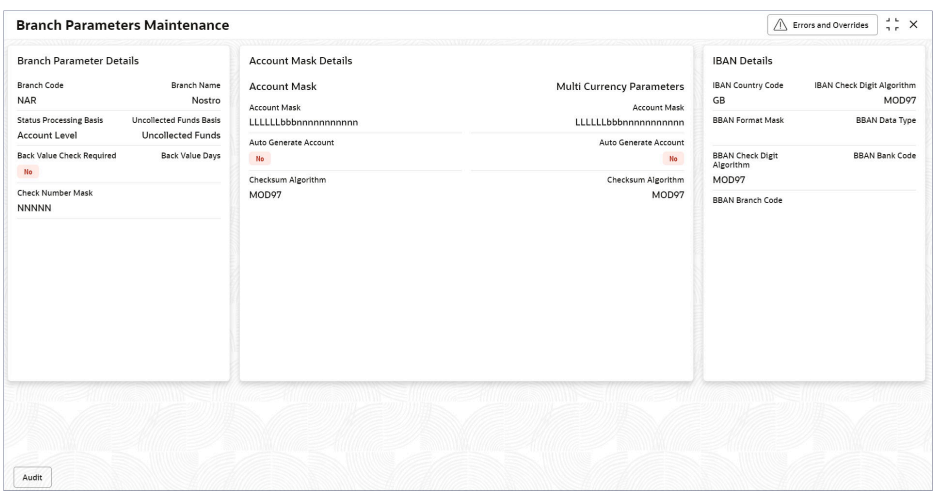
Action Item	Description
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Branch Parameters tile.
   a. Click ⋮ and select **View**.

      The **Branch Parameters Maintenance** page displays the Branch Parameters in different tiles.

Figure 2-5 Branch Parameters Maintenance view

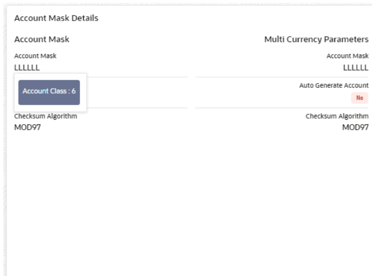


> **Note:**
>
> To know more about the fields, see Configure Branch Parameters.

b. Hover over an Account Mask in the **Account Mask Details** tile.

The composition of the account mask displays.

Figure 2-6 Account Mask Details



The pop-up shows that the Account Mask is composed of 6 characters from the Account Class.

4. Unlock and update Branch Parameters.

a. Click ⋮ and select **Unlock.**

The **Branch Parameter Maintenance** page displays.

b. Update the Branch Parameter details as necessary.

> **Note:**
>
> To know more about updating Branch Parameter details, see Configure Branch Parameters.

5. Approve or Reject unauthorized Branch Parameters.

a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b. Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 2-7 Approve the Record

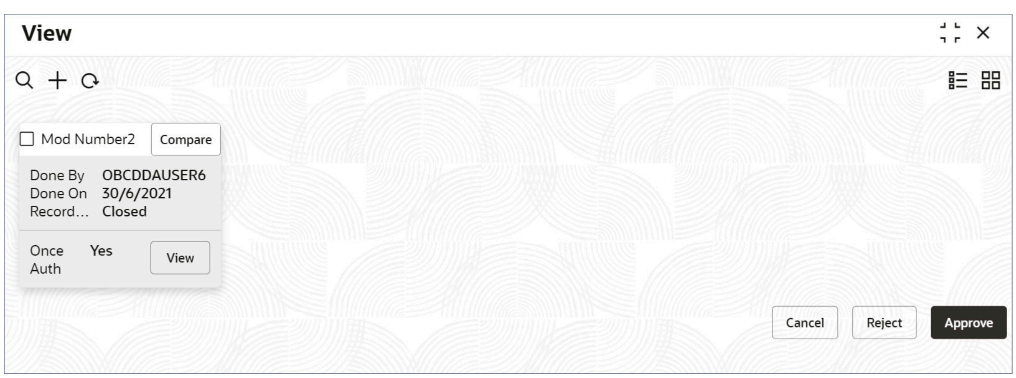


Table 2-8 Authorize View

<table>
<tr><th>Field Name</th><th>Description</th></tr>
<tr><td>Mod Number<N></td><td>Indicates the number of times the record was modified. Where N represents the number of modifications.

Note:
For a newly created record the modification number is 1.</td></tr>
<tr><td>Done By</td><td>Name of the user who performed the latest modification.</td></tr>
<tr><td>Done On</td><td>Date on which the record was modified.</td></tr>
<tr><td>Record Status</td><td>The status of the record.

Note:
To authorize a record, its status should be Open.</td></tr>
<tr><td>Once Auth</td><td>Specifies if the record was authorized at least once.

Note:
For a newly created record, the value is No.</td></tr>
<tr><td>Compare (Button)</td><td>Click to compare the modified record with the previous version of the record.</td></tr>
<tr><td>View (Button)</td><td>Click to display the record details.</td></tr>
</table>

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

3 Corporate / Nostro Account Category

Account Category is a logical grouping of account classes that is used in the Business Process definition.

The grouping of account classes helps to lay down business rules and set functional fields at a higher level. This option allows the user to create and view the different account categories.

This topic contains the following subtopics:

- Create Account Category
  This topic describes the systematic instructions to create account category.
- View Account Category
  This topic describes the systematic instructions to view the list of configured account categories.

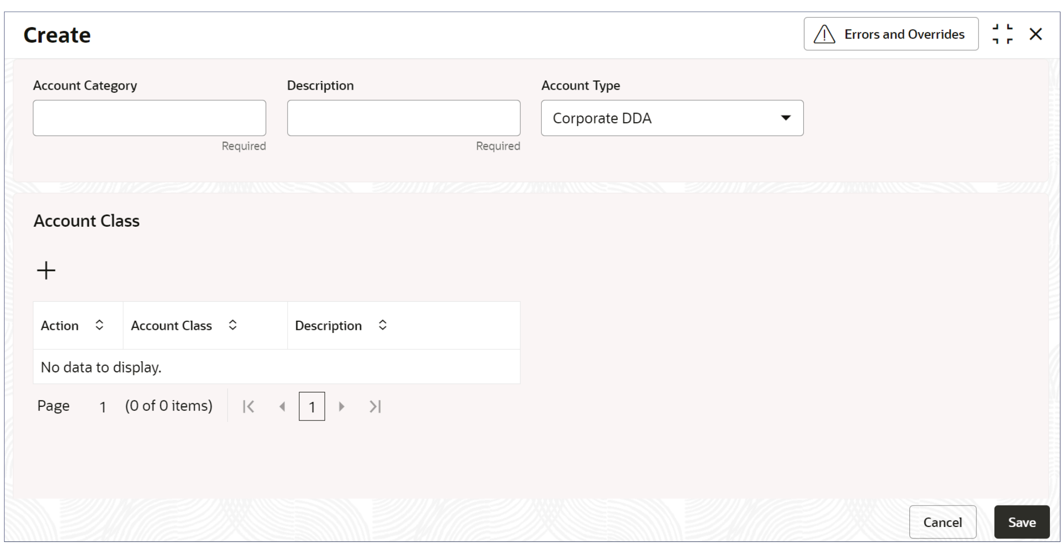
3.1 Create Account Category

This topic describes the systematic instructions to create account category.

1. Click **Account Configurations**, and under **Account Configurations**, click **Corporate / Nostro Account Category**.
2. Under **Corporate / Nostro Account Category**, click **Create**.

   The **Create** page displays.

Figure 3-1 Create Account Category



3. Specify the fields on the **Create** page.

Table 3-1 Create Account Category - Field Description

Field	Description
Account Category	Specify the account category name to be maintained.
Description	Specify the description for the account category.
Account Type	Specify the account type from the drop-down list. Values displayed are - • Corporate DDA • Nostro

4. Click **+** to add an account class to the Account Category.

   A new blank row is added with the below fields.

   - Account Class
   - Description

   > **Note:**
   >
   > You can add many Account Classes as required to the account category.

5. Double click the blank Account Class column to activate the row.
6. Select the required Account Class.

   The Account Class column is populated with the specified value and the Description column is auto-populated.

7. Click **Save** to save the details or click **Cancel** to exit the screen without saving.

   The Account Category is created.

   > **Note:**
   >
   > At this point, the status of the Account Category is *Unauthorized*. A user with a supervisor role has to approve the Account Category. After approval, the status changes to *Authorized*, and the Account Category is available for use by another process.

8. Approve the Account Category.

   To approve or reject the Account Category, see View Account Category.

   > **Note:**
   >
   > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

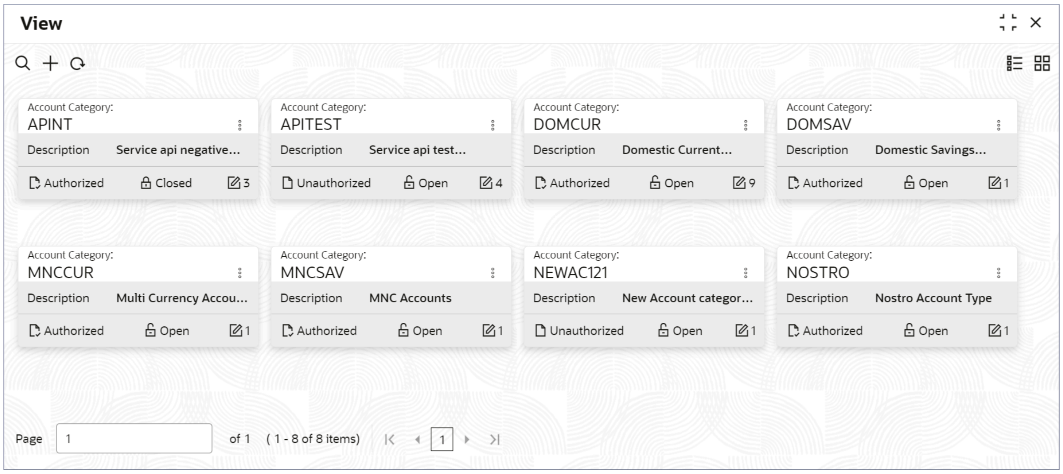
3.2 View Account Category

This topic describes the systematic instructions to view the list of configured account categories.

1. Click **Account Configurations**, and under **Account Configurations**, click **Corporate / Nostro Account Category**.
2. Under **Corporate / Nostro Account Category**, click **View**.

   The **View** page displays the Account Categories in the Tile view.

Figure 3-2 View Account Category



> **Tip:**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 3-2 Account Category Tile - Field Description

Field	Description
Account Category	Displays the category name.
Description	Displays the description for the category.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 3-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.

Table 3-3 (Cont.) Action Items Description

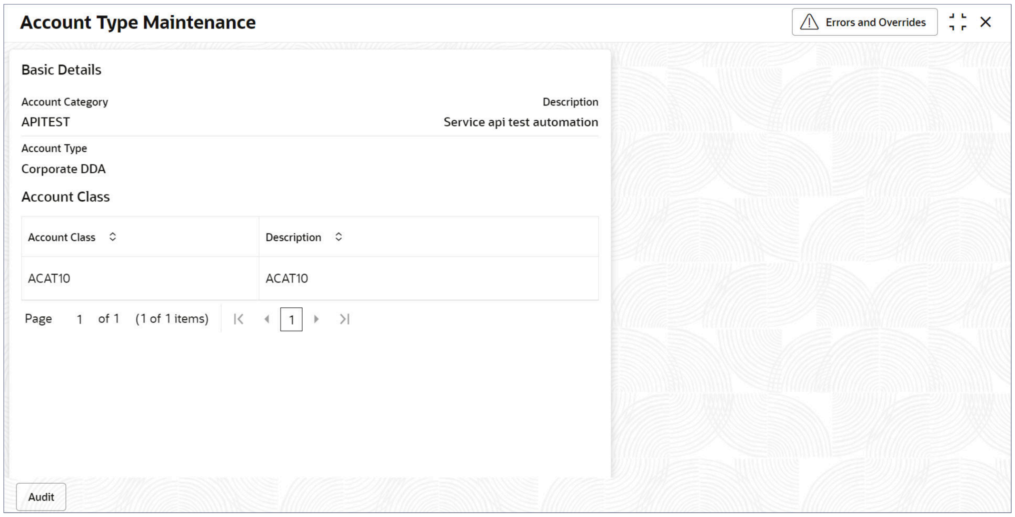
Action Item	Description
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of an Account Category.
   a. Click ⋮ and select **View**.

      The **Account Type Maintenance** page displays the Account category details.

Figure 3-3 View Account Type Maintenance



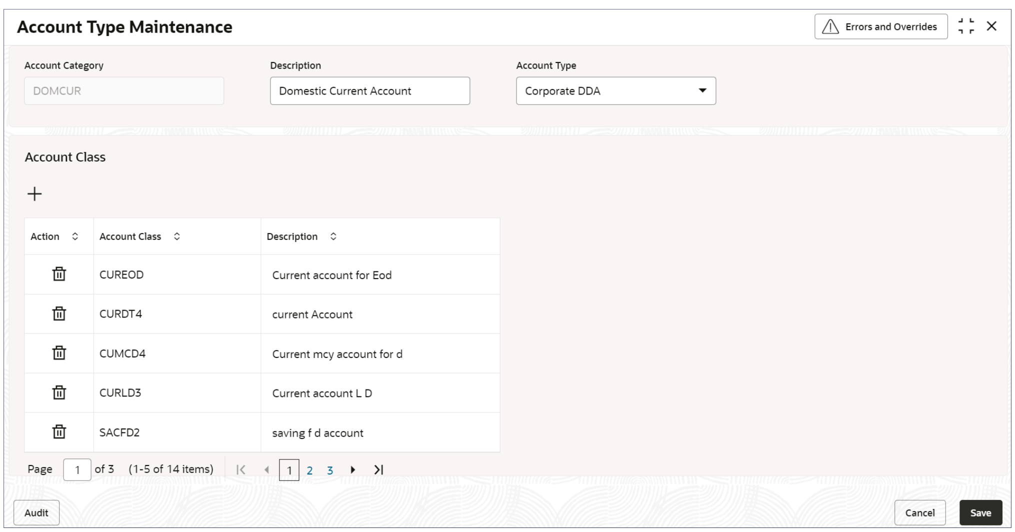
b. To scroll through the Account Classes associated with the Account Category use the pagination buttons at the bottom of the screen.

4. Unlock and update an Account Category.

   a. Click ⋮ and select **Unlock**.

      The Account Type Maintenance page displays.

Figure 3-4 Unlock Account Category



   b. Select the **Account Type** from the drop-down to list the associated Account Classes.

   c. Add or delete account classes and change the **Description** of the Account Category.

> **Note:**
>
> For more information about editing an Account Category, see Create Account Category.

   d. Click **Save**.

5. Approve or Reject an unauthorized Account Category.

   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

   b. Click ⋮ and select **Authorize**.

      The **View** page displays.

Figure 3-5 Approve the Record

Table 3-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.

Table 3-4 (Cont.) Authorize View

Field Name	Description
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

4 Corporate / Nostro Business Process

The **Corporate / Nostro Business Process** configuration helps users to build the required work flow by defining stages for product origination, data segments, checklists, required documents, and advices for the stages.

A business process can be defined as a series of activities and tasks that, when completed, it accomplishes distinct origination processes. The business process must have well-defined inputs and one output.

A business process definition determines the different stages required for a particular combination of the process code, life cycle, and business product code. The work flow management of these stages and the associated stage movements are defined in a Work flow Orchestrator that orchestrates micro-services-based process flows and allows processes to seamlessly transition through various stages in a specified order. The Work flow Orchestrator process drives the work flow from one stage to the next based on the process results at each stage, subject to fulfillment of the required data collection, confirmation on the mandatory checklist items, and submission of mandatory documentation at each respective stage. The stages defined in a business process can be dynamically assigned to different user profiles or roles.

During product origination/creation, the system selects a business process runtime and initiates a work flow based on the configuration.

The prerequisites to configure a Business Process are as explained below:

- **Life-cycle** - Life-cycle represents the life-cycle of the process in which the business process is created. These are factory-shipped codes that currently support the life-cycle of product types such as **Savings** and **Current** accounts. A list of life-cycle codes is available at Life-cycle Codes.
- **Process Code** - Process Code defines the various stages involved in the Business Process work flow. A process code configuration allows you to define the business process flows that must be mapped to a business process configuration for a combination of business product and life-cycle code.

This topic contains the following subtopics:

- Create Business Process
  This topic describes the systematic instructions to create a business process.
- View Business Process
  This topic describes the systematic instructions to view the list of available business processes.

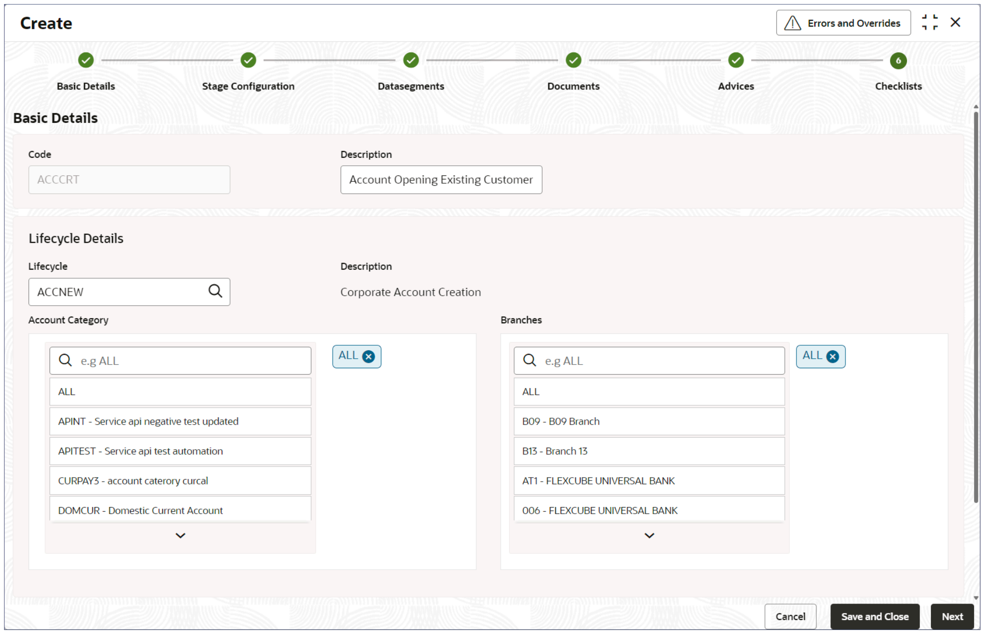
4.1 Create Business Process

This topic describes the systematic instructions to create a business process.

1. Click **Account Configurations**. Under **Account Configurations**, click **Corporate / Nostro Business Process**.
2. Under **Corporate / Nostro Business Process**, click **Create**.

The **Create** page displays the **Basic Details** screen.

Figure 4-1 Create Business Process - Basic Details



3. Specify the fields on the **Basic Details** screen.

Table 4-1 Basic Details - Field Description

Field	Description
Code	Specify the business process code of the account to be maintained. • **Business Product Code** - Specify the business product code. **Note:** The length of business product code is 6 characters. Alpha and numeric should be in capital. • **Business Product Name** - Specify the business product name.
Description	Specify the description for the business process.
Lifecycle	Click the search icon in the field to open the **Lifecycle** window. Select from the list and click to add the code.
Description	Displays the description of the selected life-cycle.
Account Category	Click **Add** to add the required account category from the list.
Branches	Click **Add** to add the applicable branches from the list.
Definition (Work flow Details)	Click the search icon in the field to open the **Definition** window. Select from the list and click to add the definition.

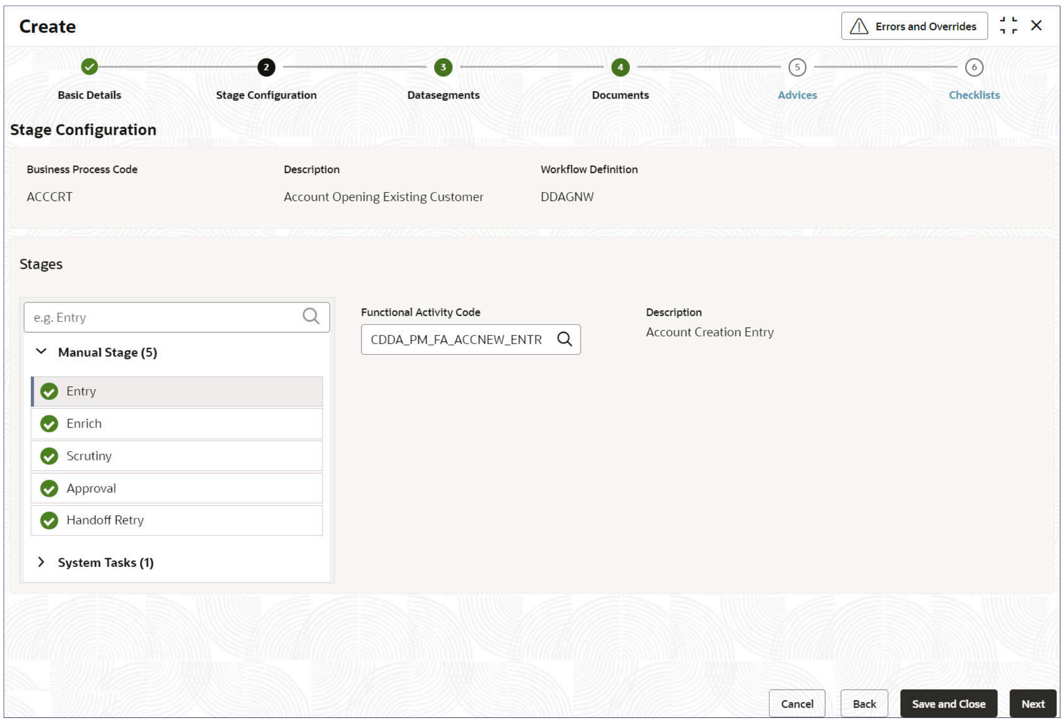
Table 4-1 (Cont.) Basic Details - Field Description

Field	Description
Description(Work flow Details)	Specify the description of the selected definition. This field is auto-populated.

4. Click **Next**.

   The **Stage Configuration** screen displays.

Figure 4-2 Stage Configuration



5. Specify the fields on the **Stage Configuration** screen.

Table 4-2 Stage Configuration - Field Description

Field	Description
Business Process Code	This field is auto-populated from the **Basic Details** screen.
Description	This field is auto-populated from the **Basic Details** screen.
Workflow Definition	This field is auto-populated from the **Basic Details** screen.
Stages	The list of stages defined for a process code is displayed here. This configuration allows to configure the below elements for each of the stages of the Product Origination work flow: • Data Segments • Documents • Advices • Checklists

Table 4-2 (Cont.) Stage Configuration - Field Description

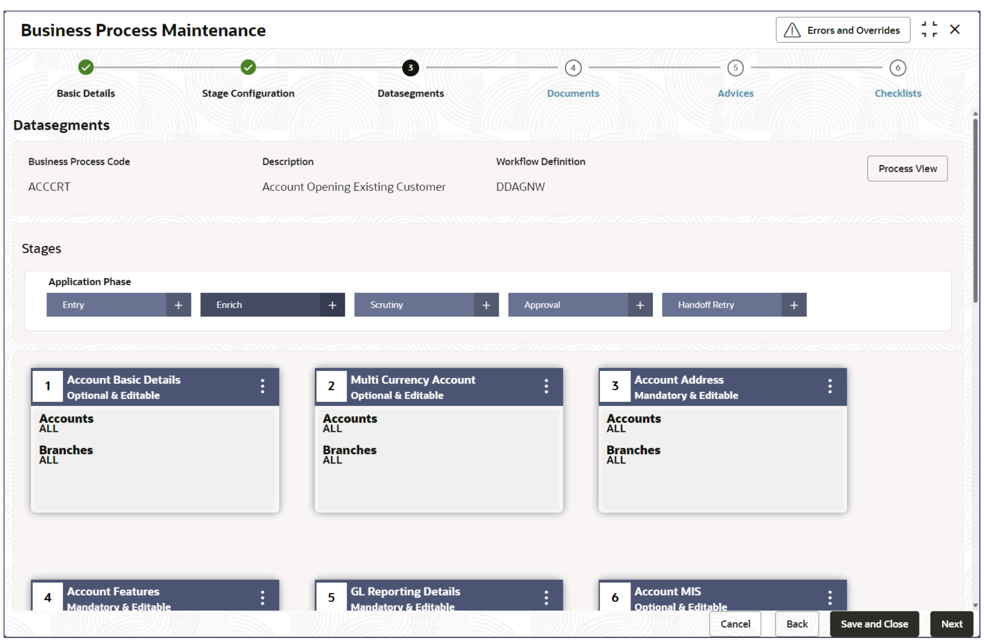
Field	Description
Manual Stage	Specify and configure the manual stages. Click and select each stage to configure the **Functional Activity Codes**.
System Tasks	Specify the system tasks. Click and select each task to configure the **Service Endpoint**.
Description	This field is auto-populated.

6. Click **Next**.

   The **Datasegments** screen displays.
   A data segment is an individual block of data. Bringing in data segments allows to break down huge processes into smaller units, which are easier to update, maintain and process. Business Process consists of several such data segments that makes up the stage. Business Process Definition allows the user to perform the following:

   - Add 'n' number of data segments to each stage.
   - Set the data segment as mandatory or non-mandatory.
   - Set the data segment as editable or non-editable.
   - Control the sequence order of the data segments.
   - Select the stage.

Figure 4-3 Datasegments



7. On **Datasegments** screen, specify the fields.

Table 4-3 Data segments - Field Description

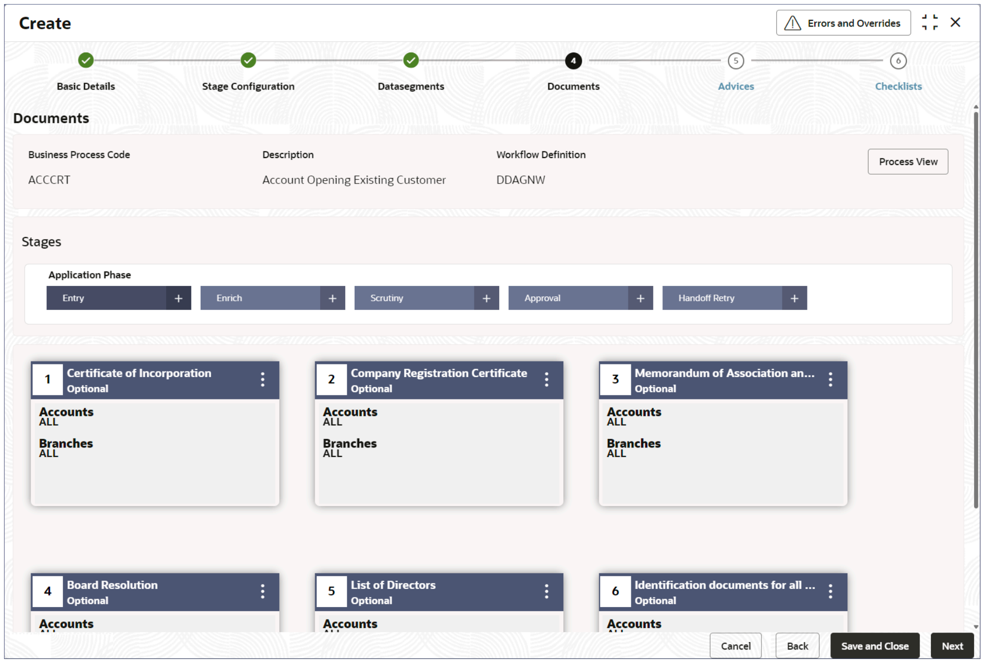
Field	Description
Business Process Code	This field is auto-populated from the **Basic Details** screen.
Description	This field is auto-populated from the **Basic Details** screen.
Workflow Definition	This field is auto-populated from the **Basic Details** screen.

Application Phase	Specify and configure each stage in this section. Click **+** to open the **Add Datasegments** window and select the data segments applicable for each stage.
	The list of data segments are:
	• **Account Address**
	• **Account Basic Details**
	• **Account Features**
	• **Account MIS**
	• **Account Preferences**
	• **Account Signatory**
	• **Account Status**
	• **Approval**
	• **Back Office Errors**
	• **Cheque Book**
	• **GL Reporting Details**
	• **Interest Details**
	• **Legal Block**
	• **Limits**
	• **Multi-currency Account**
	• **New Customer Onboarding**
	• **Statement Preferences**
	• **Stop Payments**
	• **Transaction Journal Entry**
	Select a data segment and configure the following details:
	• **Settings** - Expand the node.
	  – Enable the **Mandatory** switch if the data segment is mandatory.
	  – Enable the **Editable** switch if the data segment is editable.
	• **Preview Datasegment** - You can view the information of the data segment.
	• **Account Category** - Select the required Account Category.
	• **Branch Codes** - Select the required Branch Codes to which the Data Segment applies.

8. Click **Next**.

   The **Documents** screen displays.

Figure 4-4 Documents



9. Specify the fields on the **Documents** screen.

   - Select a stage and click **Documents** tab to define specific documentation requirements for different stages.

   Table 4-4 Documents - Field Description

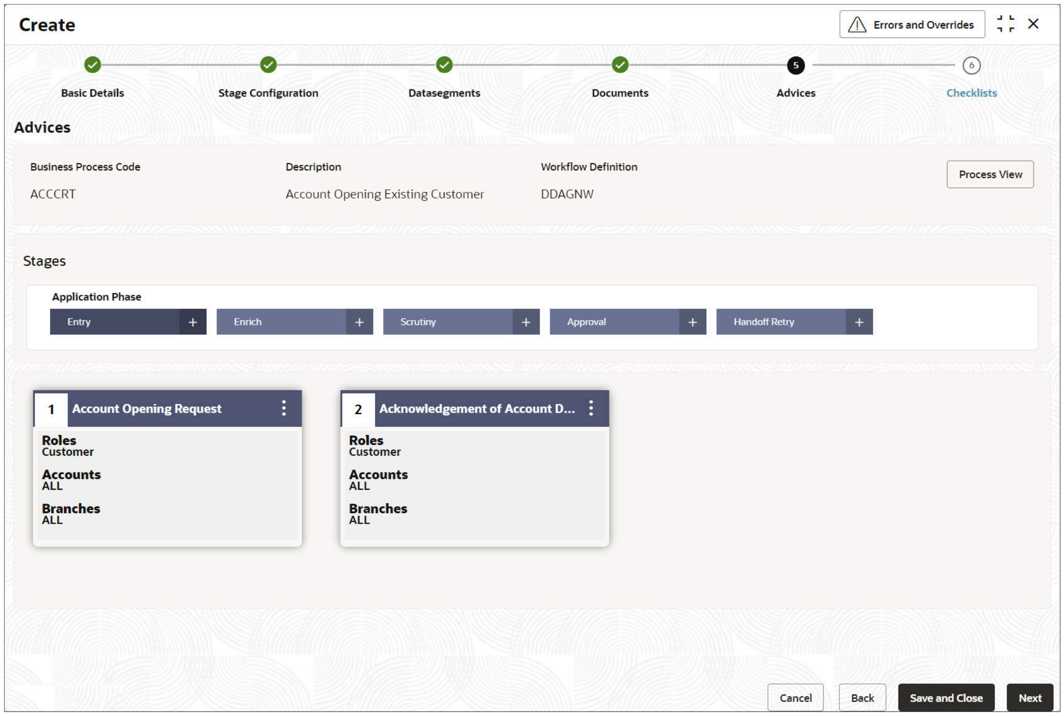
Field	Description
Business Process Code	This field is auto-populated from the **Basic Details** screen.
Description	This field is auto-populated from the **Basic Details** screen.
Workflow Definition	This field is auto-populated from the **Basic Details** screen.

Application Phase	Specify and configure each stage in this section.
	Click **+** to open the **Link Documents** window and select from the list to configure each phase.
	Select a data segment and configure the following details:
	• **Settings** - Expand the node.
	  – Enable the **Mandatory** switch if the data segment is mandatory.
	  – Enable the **Editable** switch if the data segment is editable.
	• **Preview Datasegment** - You can view the information of the data segment.
	• **Account Category** - Select the required Account Category.
	• **Branch Codes** - Select the required Branch Codes to which the Data Segment applies.

10. Click **Next**.

    The **Advices** screen displays.

Figure 4-5 Advices



11. On the **Advices** screen, select the stage and specify the fields.

> **Note:**
>
> Advices are official letter of notices detailing an action taken or to be taken on a stated date by the bank.

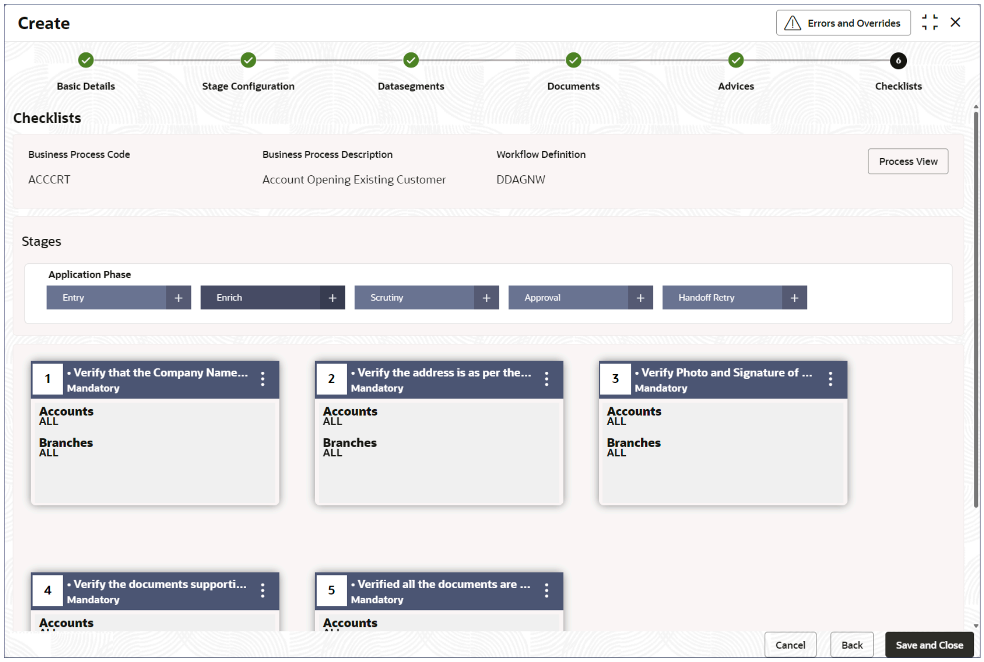
Table 4-5 Advices - Field Description

Field	Description
Business Process Code	This field is auto-populated from the **Basic Details** screen.
Description	This field is auto-populated from the **Basic Details** screen.
Workflow Definition	This field is auto-populated from the **Basic Details** screen.
Application Phase	Specify and configure each stage in this section. Click **+** to open the **Link Advices** window and select from the list to configure each phase. Select a data segment and configure the following details: • **Settings** - Expand the node. – Enable the **Mandatory** switch if the data segment is mandatory. – Enable the **Editable** switch if the data segment is editable. • **Preview Datasegment** - You can view the information of the data segment. • **Account Category** - Select the required Account Category. • **Branch Codes** - Select the required Branch Codes to which the Data Segment applies.

12. Click **Next**.

    The **Checklists** screen displays.

Figure 4-6 Checklists



13. On **Checklists** screen, select the stage and specify the fields.

    Checklists are distinct and they list mandatory checkpoints by the bank for its users to adhere to.

Table 4-6 Checklists - Field Description

Field	Description
Business Process Code	This field is auto-populated from the **Basic Details** screen.
Description	This field is auto-populated from the **Basic Details** screen.
Workflow Definition	This field is auto-populated from the **Basic Details** screen.
Application Phase	Specify and configure each stage in this section. Click **+** to open the **Add Checklists** window and add checklists for each phase. a. Enter any name in the field and click **Add**. b. Select the checklist and configure the following details: • **Settings** - Expand the node. – Enable the **Mandatory** switch if the data segment is mandatory. – Enable the **Editable** switch if the data segment is editable. • **Account Category** - Select the required Account Category. • **Branch Codes** - Select the required Branch Codes to which the Data Segment applies.

14. Click **Process View** to view the **Business Process** flowchart.
15. Click **Save & Close** to complete steps or click **Cancel** to exit without saving.

    The Business Process is created.

> **Note:**
>
> At this point, the status of the Business Process is *Unauthorized*. A user with a supervisor role has to approve the Business Process. After approval, the status changes to *Authorized*, and the Business Process is available for use by another process.

16. Approve the Business Process.

    To know more about approving the Business Process, see View Business Process.

> **Note:**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user.

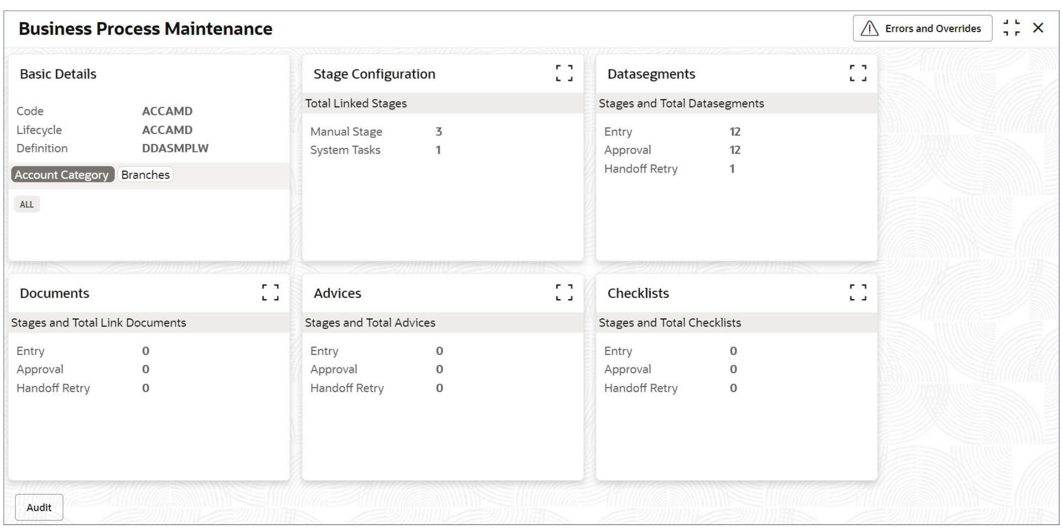
4.2 View Business Process

This topic describes the systematic instructions to view the list of available business processes.

1. Click **Account Configurations**. Under **Account Configurations**, click **Corporate / Nostro Business Process**.
2. Under **Corporate / Nostro Business Process**, click **View**.

   The **View** page displays the configured Business Processes.

Figure 4-7 View Business Processes



> **Tip:**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 4-7 Business Process Tile - Field Description

Field	Description
Business Process Code	Displays the business process code.
Description	Displays the description for the business process code.
Lifecycle	Displays the life-cycle code.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 4-8 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.

Table 4-8 (Cont.) Action Items Description

Action Item	Description
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

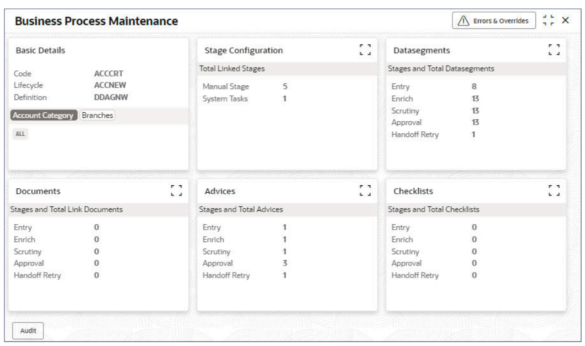
> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Business Process.

   a. Click ⋮ and select **View**.

   The **Business Process Maintenance** page displays the business process details in different tiles.

   Figure 4-8 View details of a Business Process

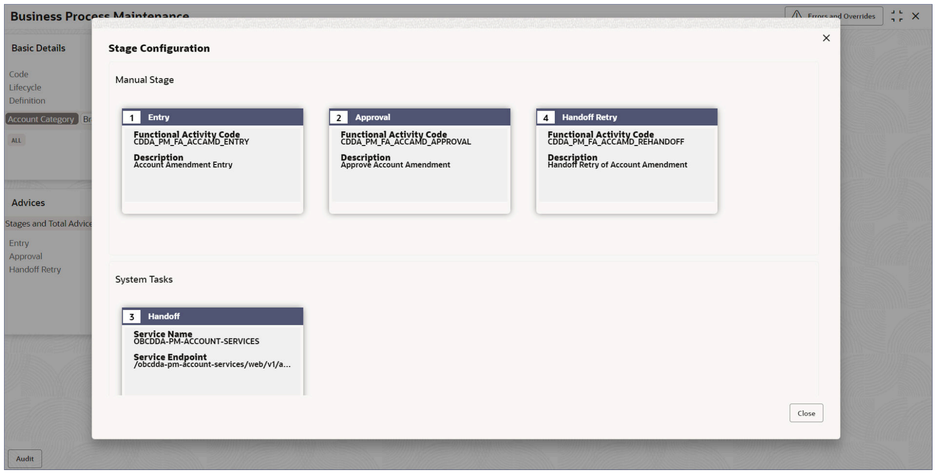
   b. Click **Account Category** or **Branches** tab in the **Basic Details** tile.

   The associated Account Categories or Branches are listed in the Basic Details tile.

   c. Click ⛶ on the **Stage Configuration** tile.

   The Stage Configuration details display the Manual Stages and System tasks configured in the Business Process.

Figure 4-9 Stage Configuration details of a Business Process

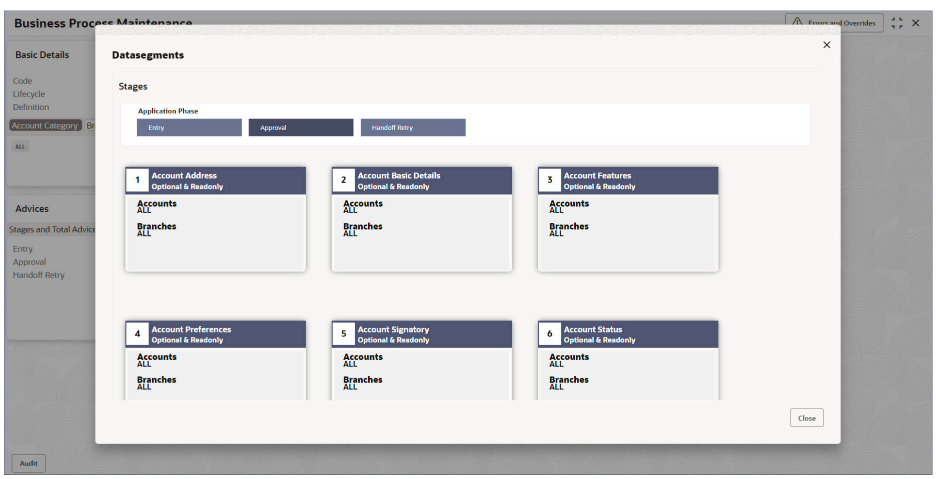


> **Note:**
>
> All the stages defined in the business process are displayed. And different business process can have different stages.

d. Click on the **Data Segments** tile.

The **Data Segments** screen displays the data segments added to each Application Phase of the business process.

Figure 4-10 View the Data Segments of a Business Process



e. Click on an Application Phase tab to view the Data Segments valid for each Application Phase.

> **Note:**
>
> For the business process in the image the following phases are defined: **Entry**, **Approval**, and **Handoff Retry**.

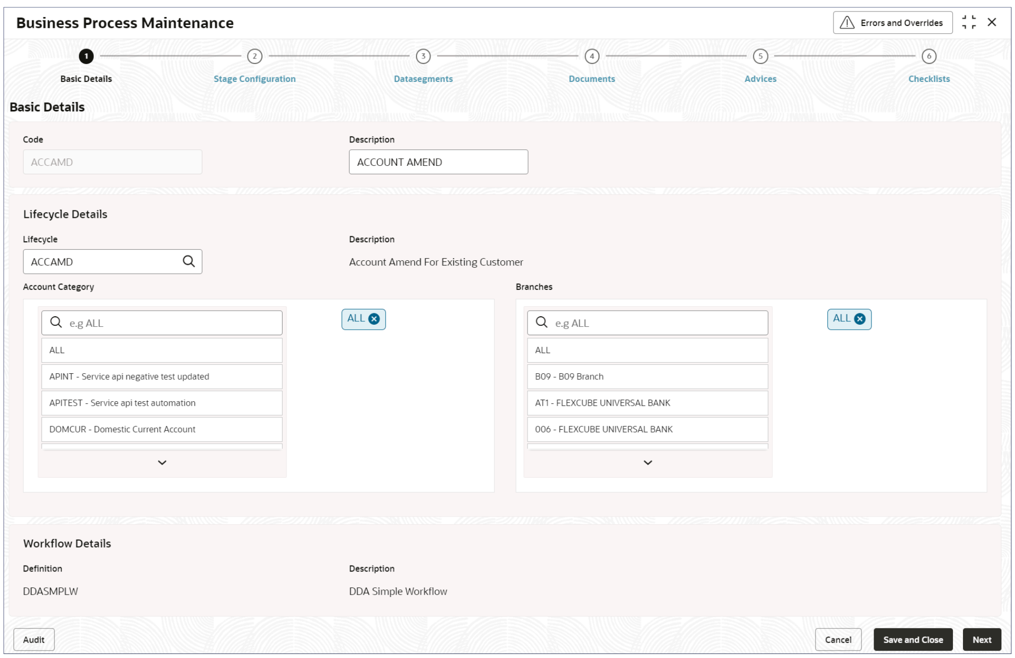
f. Click on the **Documents**, **Advices**, and **Checklist** tiles to view the corresponding details.

> **Tip:**
>
> Click an Application Phase tab at the top to view the corresponding details.

4. Unlock and update a Business Process.
   a. Click and select **Unlock**.

      The **Business Process Maintenance** page displays the **Basic Details** screen.

Figure 4-11 Unlock Business Process - Basic Details



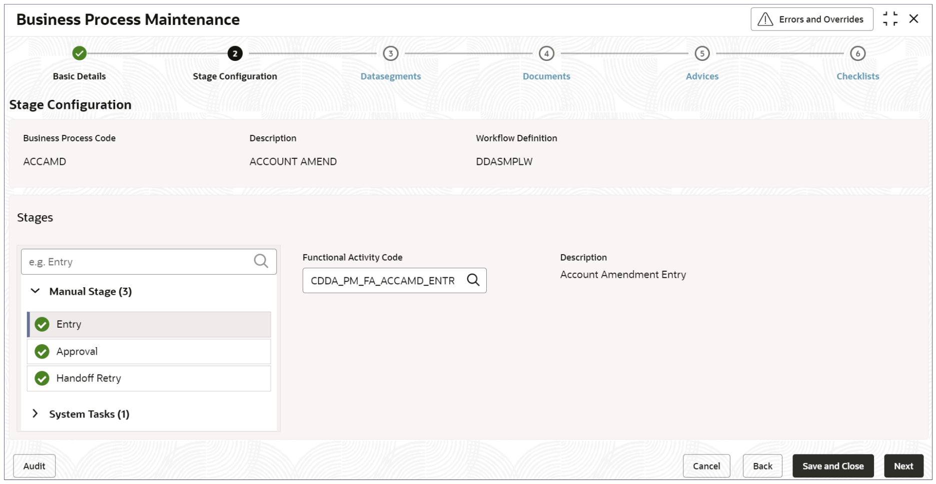
> **Note:**
>
> Fields that are grayed out cannot be edited.

> **Note:**
>
> For more information about fields in the Business Process screens, see Create Business Process.

b. Update the required fields and click **Next**.

The Stage Configuration screen displays.

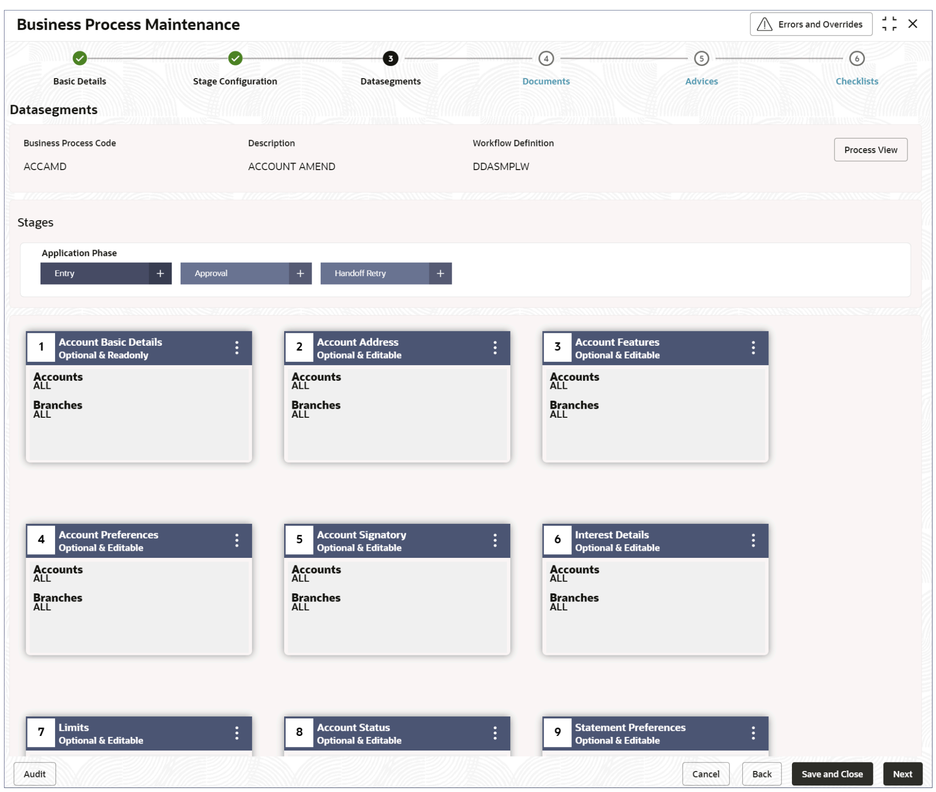
Figure 4-12 Unlock Business Process - Stage Configuration



c. Update the required fields and click **Next**.

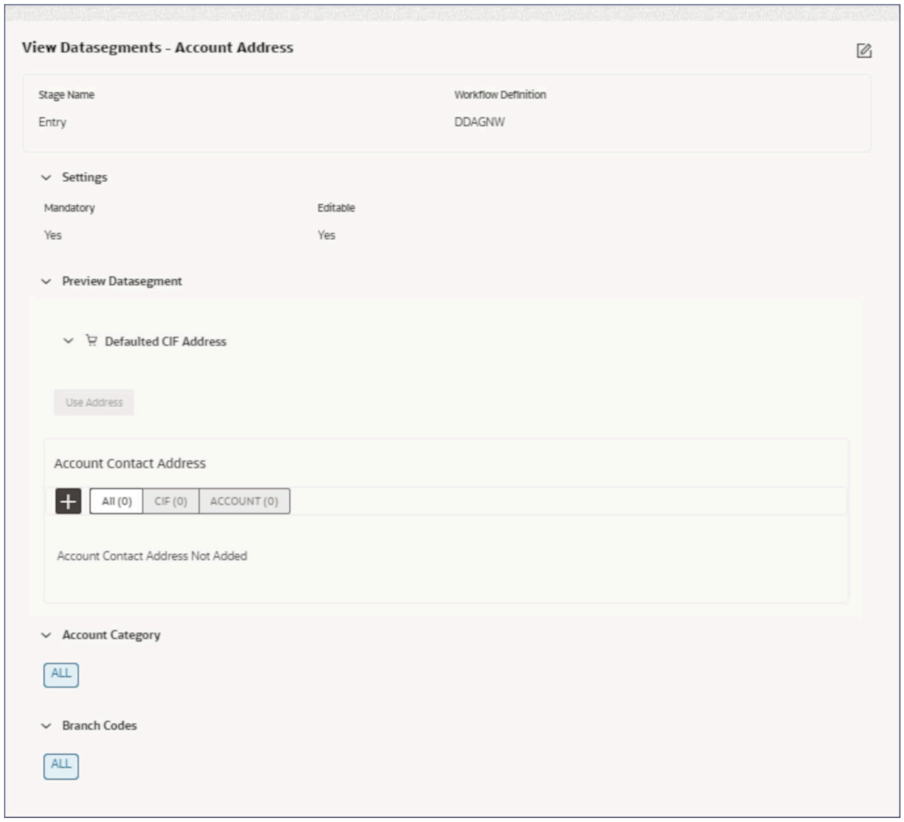
The Business Process Maintenance page displays the **Data Segments** screen.

Figure 4-13 Unlock Business Process - Data Segments



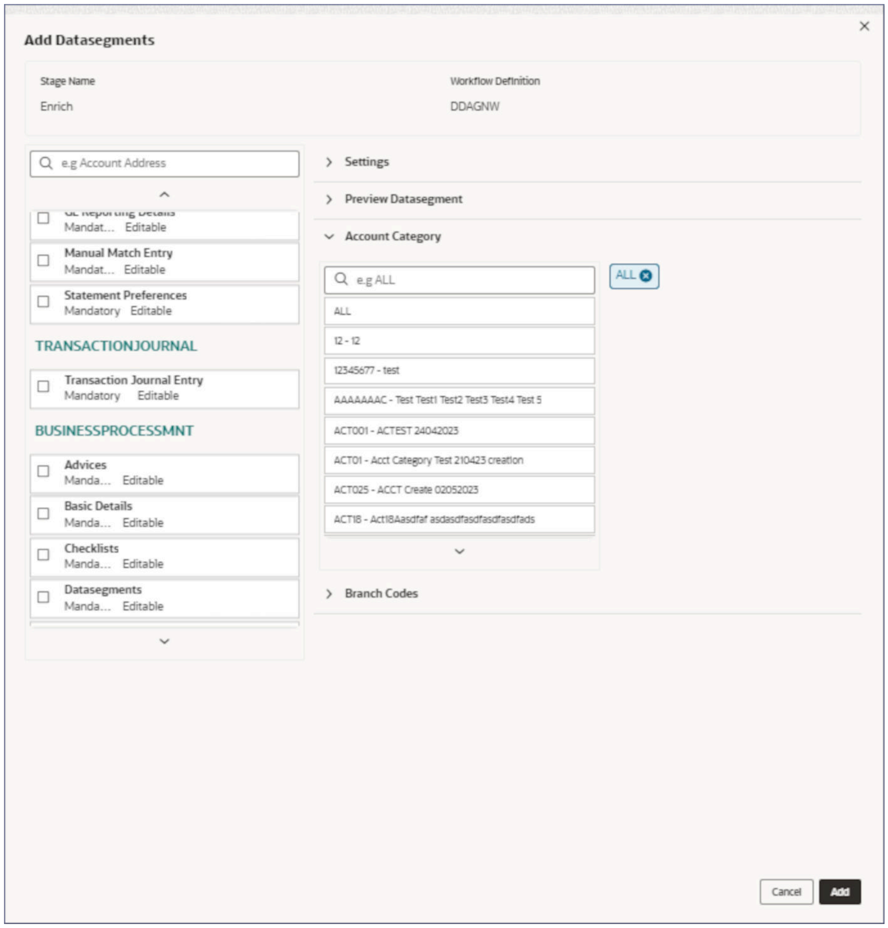
i. To view, edit, or delete a Data Segment tile, click ⋮ and select **View**, **Edit**, or **Delete**. For example, view the **Account Address** data segment tile to display the following:

Figure 4-14 Account Address - Data Segment



ii. To add a Data Segment to a stage, click **+** on the required Application Phase stage tab.
The add **Data Segments** dialog displays.

Figure 4-15   Add a Data Segment to a Stage



iii. Select the required Data Segments.

iv. Configure the **Settings**, **Account Category**, and **Branch Codes** for each data segment.

Table 4-9   Configuration Fields Description

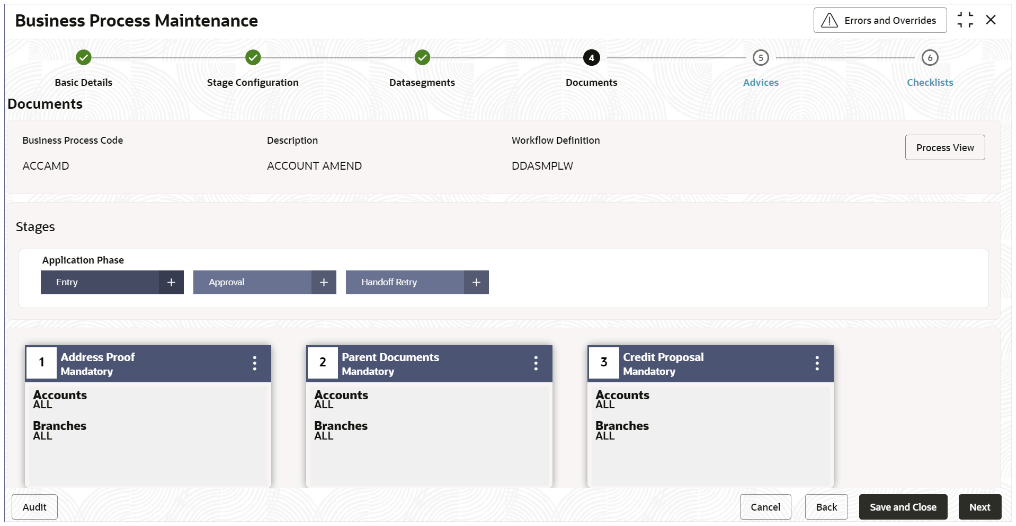
Fields Name	Description
Settings	Click the field and select the required Role from the drop-down list.
Account Category	Specify the Account Categories to which the linked advice applies.
Branches	Specify the Branches to which the linked advice applies.

v. Click **Add**.

d. Click **Next**.

The Business Process Maintenance page displays the **Documents** screen.

Figure 4-16 Unlock Business Process - Documents

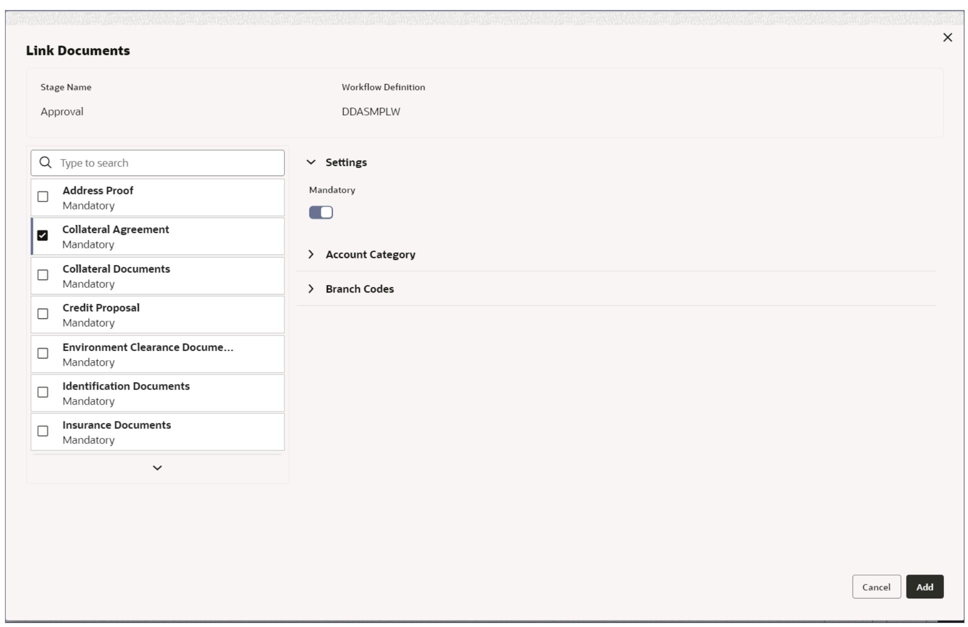


You can link documents required at each stage of the business process.

i. To view, edit, or delete a Linked Document tile, click ⋮ and select **View**, **Edit**, or **Delete**.

ii. To link document to a stage, click **+** on the required Application Phase stage tab. The **Link Documents** dialog displays.

Figure 4-17 Unlock Business Process - Link Documents



iii. Select the required document.

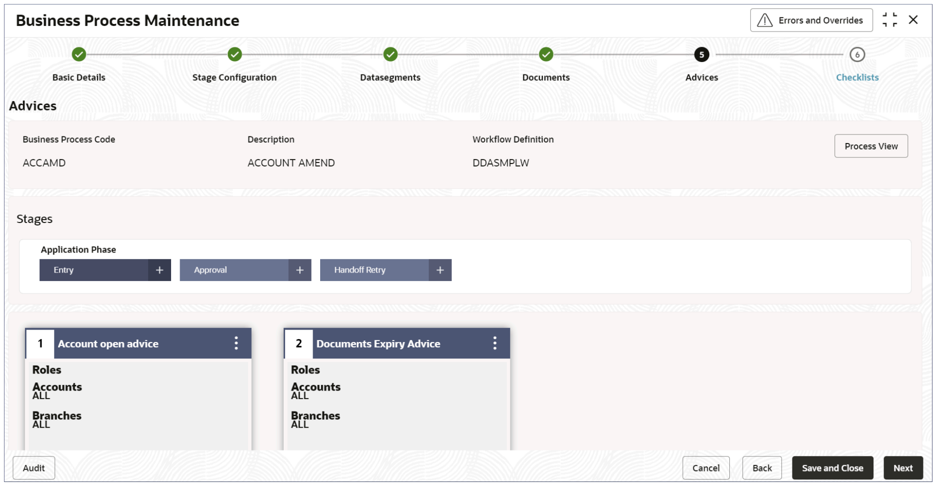
iv. Configure the **Settings**, **Account Category**, and **Branch Codes** for each selected document.

v. Click **Add**.

e. Click **Next**.

The Business Process Maintenance page displays the **Advices** screen.

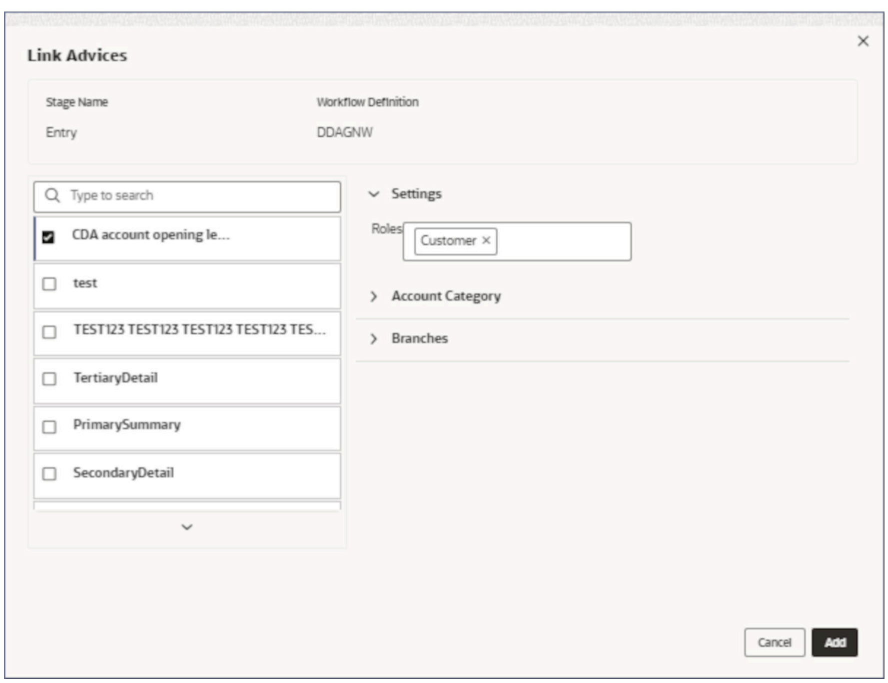
Figure 4-18 Unlock



i. To view, edit, or delete an Advices tile, click ⋮ and select **View**, **Edit**, or **Delete**.

ii. To link Advices to a stage, click **+** on the required Application Phase stage tab.
The **Link Advices** dialog displays.

Figure 4-19 Unlock Business Process - Link Advices



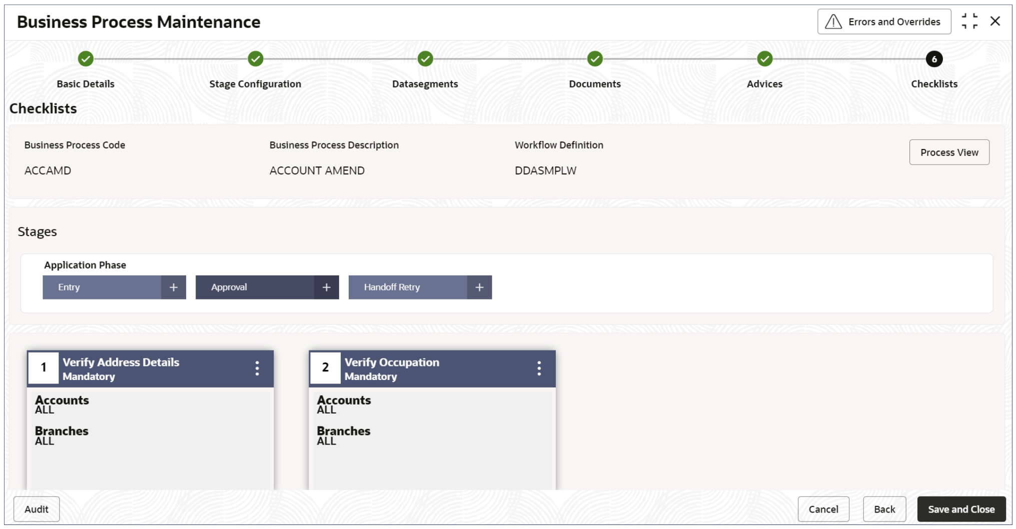
iii. Select the required Advices.

iv. Configure the **Settings**, **Account Category**, and **Branch Codes** for each selected advice.

f. Click **Next**.

The Business Process Maintenance page displays the **Checklist** screen.

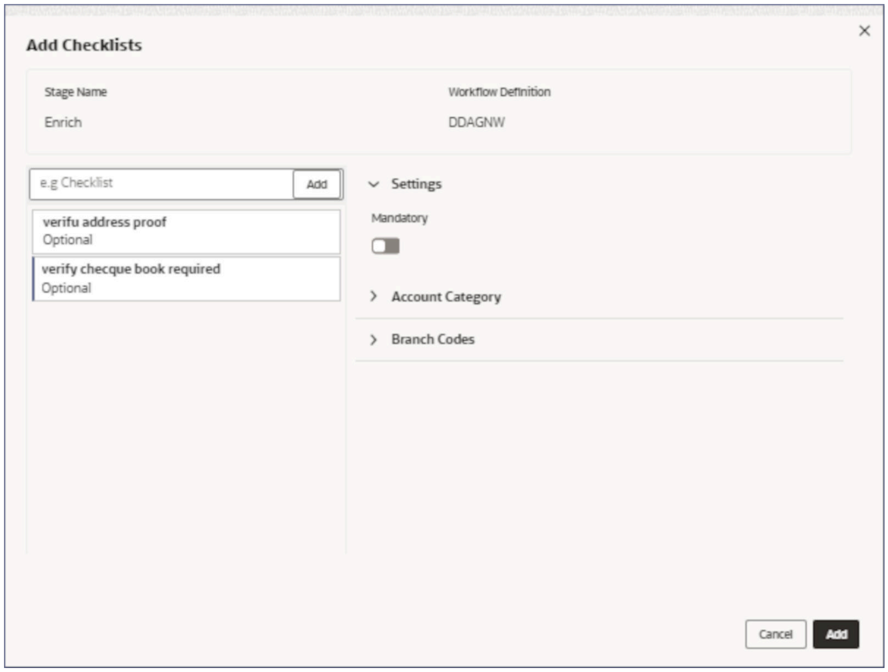
Figure 4-20 Unlock Business Process - Checklists



i. To view, edit, or delete a Checklist tile, click ⋮ and select **View**, **Edit**, or **Delete**.

ii. To link Checklists to a stage, click **+** on the required Application Phase stage tab. The **Add Checklists** dialog displays.

Figure 4-21 Add Checklists



iii. Select the required Checklists.

iv. Configure the **Settings**, **Account Category**, and **Branch Codes** for each selected Checklist.

5. Approve or Reject an unauthorized Business Process.

   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

   b. Click ⋮ and select **Authorize**.

      The **View** page displays.

Figure 4-22 Approve the Record

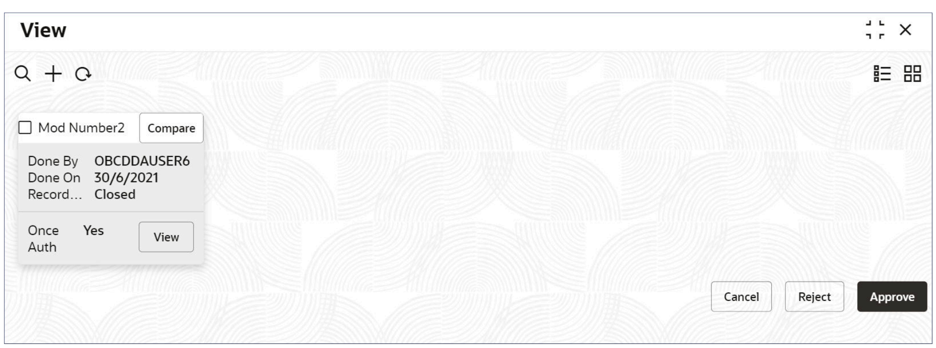


Table 4-10 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

5
Customer GL

Customer GLs reflect the balances in the customer account.

This topic contains the following subtopics:

- Create Customer GL
  This topic describes the systematic instructions to create customer GLs.
- View Customer GL
  This topic describes the systematic instructions to view the list of configured customer GLs.

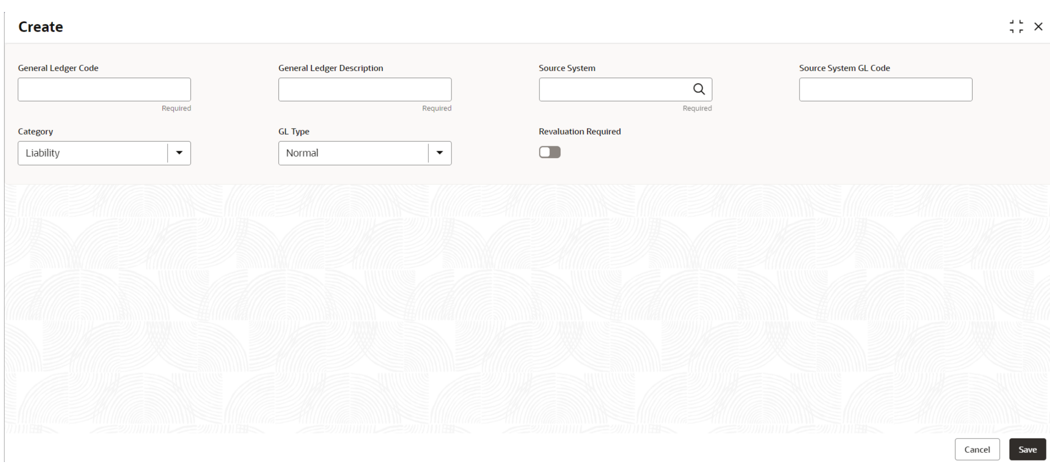
5.1 Create Customer GL

This topic describes the systematic instructions to create customer GLs.

1. Click **Account Configurations**, and under **Account Configurations**, click **Customer GL**.
2. Under **Customer GL**, click **Create**.

   The **Create** page displays.

   Figure 5-1 Create Customer GL

3. On the **Create** page, specify the fields.

   Table 5-1 Create Customer GL - Field Description

Field	Description
General Ledger Code	Specify the general ledger code.
General Ledger Description	Specify the description for the general ledger code.

Table 5-1 (Cont.) Create Customer GL - Field Description

Field	Description
Source System	Click the search icon and enter the source system.
Source System GL Code	Specify the GL code of the source system.
Category	Specify whether the GL is an *Asset* or a *Liability* GL.
GL Type	Specify the **GL Type** from the drop-down list. • Nostro → 1 • Normal → 6 (Default)
Revaluation Required	Specify whether revaluation is required for customer GLs or not. The default value is *No*.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The Customer GL is created.

   > **Note:**
   >
   > At this point, the status of the Customer GL is *Unauthorized*. A user with a supervisor role has to approve the Customer GL. After approval, the status changes to *Authorized*, and the Customer GL is available for use by another process.

5. Approve the Customer GL.

   To approve or reject Customer GL, see View Customer GL.

   > **Note:**
   >
   > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

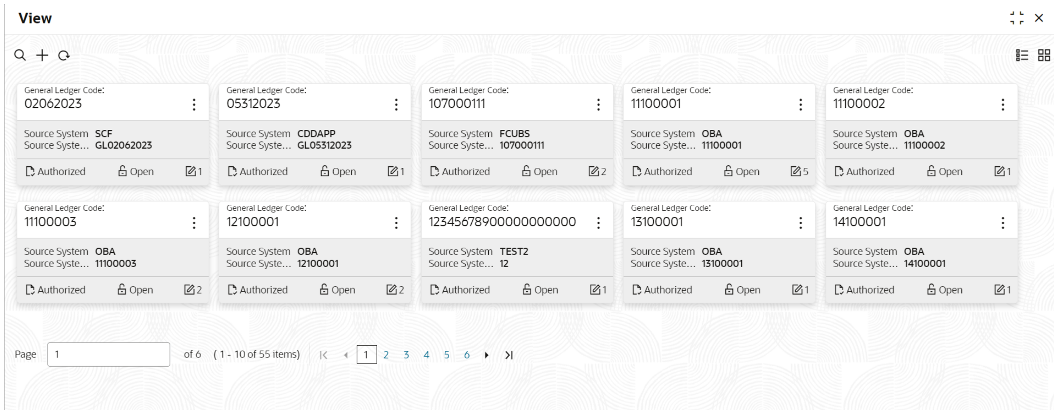
5.2 View Customer GL

This topic describes the systematic instructions to view the list of configured customer GLs.

1. Click **Account Configurations**, and under **Account Configurations**, click **Customer GL**.
2. Under **Customer GL**, click **View**.

   The **View** page displays.

Figure 5-2 View Customer GLs



> **Tip:**
>
> Click or to switch between the **Tile** view and the **List** view.

Table 5-2 Customer GL Tile - Field Description

Field	Description
General Ledger Code	Displays the GL Code.
Source System	Displays the Source System name.
Source System GL Code	Displays the Source System GL Code.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 5-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.

Table 5-3 (Cont.) Action Items Description

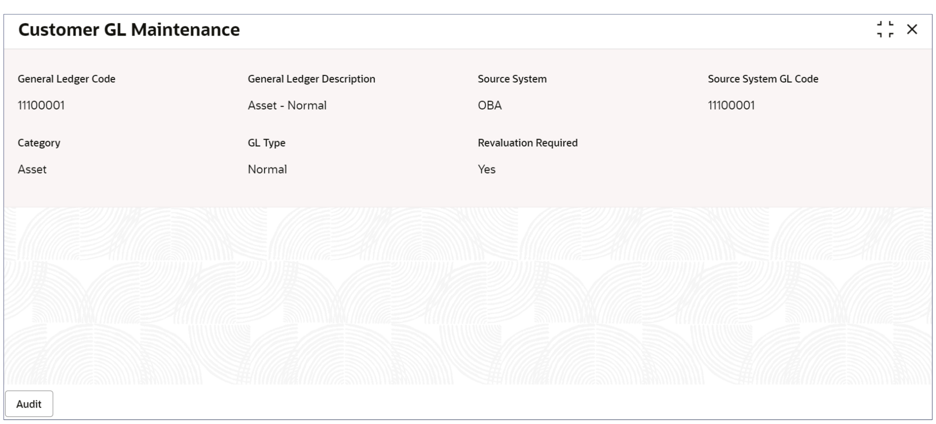
Action Item	Description
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a **Customer GL** tile.
   - Click ⋮ and select **View**.

     The **Customer GL Maintenance** page displays the customer general ledger details.

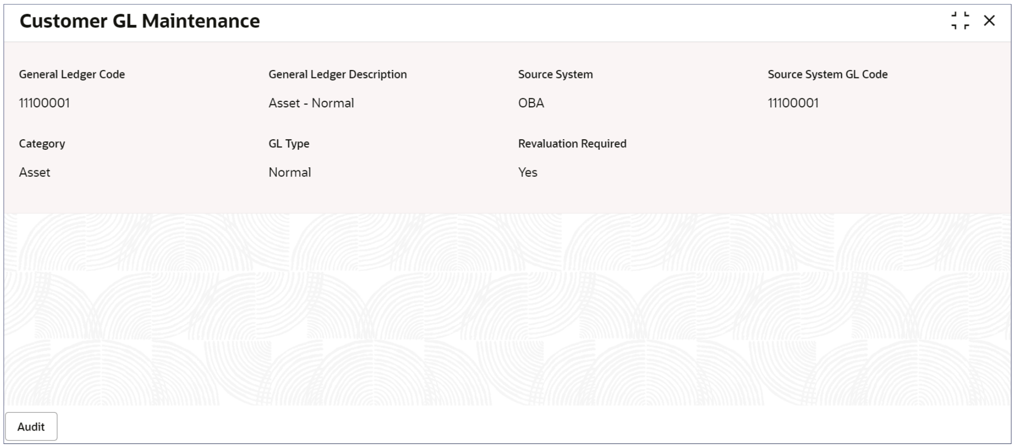
     Figure 5-3 Customer GL Maintenance

4. Unlock and update a Customer GL.
   a. Click ⋮ and select **Unlock**.

      The **Customer GL Maintenance** page displays the customer general ledger details.

      Figure 5-4 Unlock Customer GL



   b. Update the Customer GL fields.

> **Note:**
>
> To know more about editing Customer GL details, see Create Customer GL.

5. Approve or Reject the Customer GL.
   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.
   b. Click ⋮ and select **Authorize**.

      The **View** page displays.

      Figure 5-5 Approve the Record

Table 5-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

6
Hold Code

Hold Code allows the user to perform the following actions - firstly, prevent certain invoices and/or vendors from being paid until the payment is released, and secondly, setup multiple codes to differentiate and identify the reasons for holds. The users can also assign multiple hold codes to transactions.

This topic contains the following subtopics:

- Create Hold Code
  This topic describes the systematic instructions to create hold code.
- View Hold Code
  This topic describes the systematic instructions to view the list of configured hold codes.

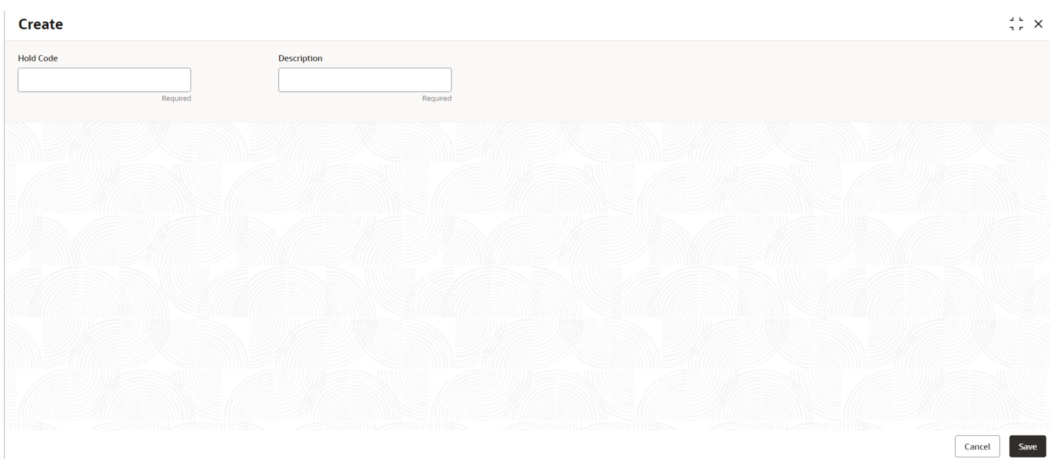
6.1 Create Hold Code

This topic describes the systematic instructions to create hold code.

1. Click **Account Configurations**, and under **Account Configurations**, click **Hold Code**.
2. Under **Hold Code**, click **Create**.

   The **Create** page displays.

Figure 6-1 Create Hold Code



3. Specify the fields on **Create** page, .

Table 6-1 Create Hold Code - Field Description

Field	Description
Hold Code	Specify the hold code.
Description	Specify the hold reason or description.

4. Click **Save** to complete the steps or click **Cancel** to exit without saving.

   The Hold Code is created.

   > **Note:**
   >
   > At this point, the status of the Hold Code is *Unauthorized*. A user with a supervisor role has to approve the Hold Code. After approval, the status changes to *Authorized*, and the Hold Code is available for use by another process.

5. Approve the Hold Code.

   To approve or reject Hold Code, see View Hold Code.

   > **Note:**
   >
   > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

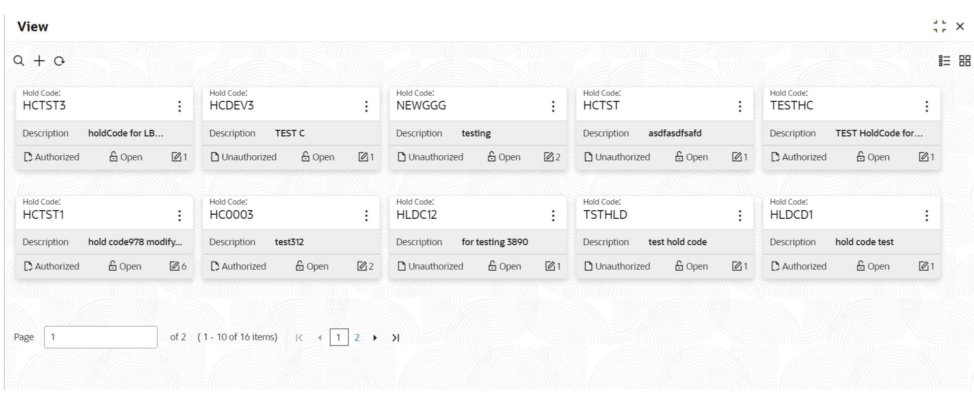
6.2 View Hold Code

This topic describes the systematic instructions to view the list of configured hold codes.

1. Click **Account Configurations**, and under **Account Configurations**, click **Hold Code**.
2. Under **Hold Code**, click **View**.

   The **View** page displays.

Figure 6-2 View Hold Code



> **Tip:**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 6-2 Hold Code Tile - Field Description

Field	Description
Hold Code	Displays the hold code.
Description	Displays the description of the hold code.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 6-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Hold Code.
   a. Click ⋮ and select **View**.

      The **Hold Code Maintenance** page displays.
   b. Click Audit.

      A dialog displays the **Maker**, **Checker**, **Status**, and **Modification Number** of the record.
4. Unlock and update a Hold Code.
   a. Click ⋮ and select **Unlock**.

      The **Hold Code Maintenance** page displays.
   b. Update the Hold Code Description.
   c. Click **Save**.
5. Approve or Reject the unauthorized Hold Code.
   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.
   b. Click ⋮ and select **Authorize**.

      The **View** page displays.

Figure 6-3 Approve the Record

Table 6-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.

Table 6-4 (Cont.) Authorize View

Field Name	Description
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

7
IBAN Maintenance

International Bank Account Number (IBAN) allows the user to identify bank accounts across national borders.

This topic contains the following subtopics:

- Create IBAN Maintenance
  This topic describes the systematic instructions to create **IBAN Maintenance**.
- View IBAN Maintenance
  This topic describes the systematic instructions to view the list of IBAN maintenance's.

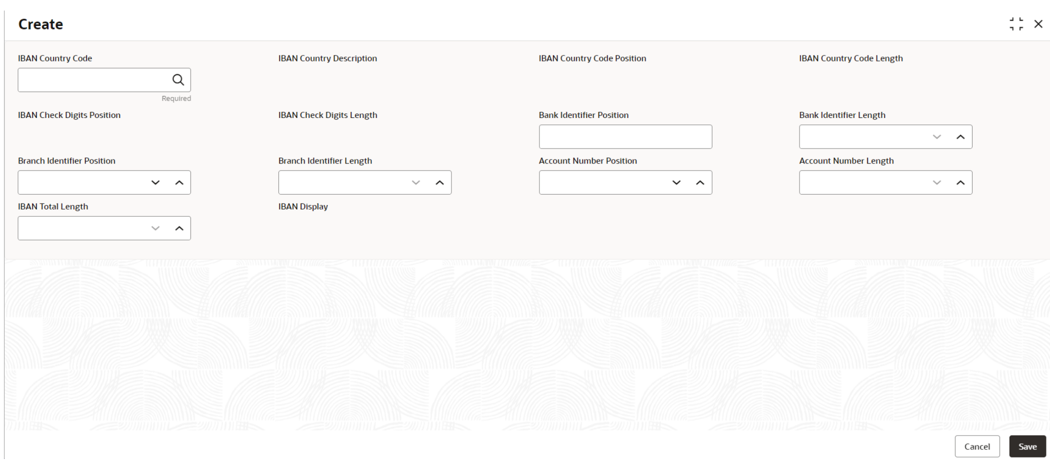
7.1 Create IBAN Maintenance

This topic describes the systematic instructions to create **IBAN Maintenance**.

1. Click **Account Configurations**, and under **Account Configurations**, click **IBAN Maintenance**.
2. Under **IBAN Maintenance**, click **Create**.

   The **Create** page displays.

Figure 7-1 Create IBAN Maintenance



3. Specify the field values on the on the **Create** page.

Table 7-1 Create IBAN - Field Description

Field	Description
IBAN Country Code	Specify the country code of the IBAN account. The maximum number of characters allowed is two.
IBAN Country Description	This field is auto-populated based on the country code specified.

Table 7-1 (Cont.) Create IBAN - Field Description

Field	Description
IBAN Country Code Position	The start position of the country code in the IBAN account number is always one.
IBAN Country Code Length	The total length or the number of characters of the country code in the IBAN account number is always two.
IBAN Check Digits Position	The start position of the check digit of the country code in the IBAN account number is always three.
IBAN Check Digits Length	The length of the check digit of the country code in the IBAN account number is always two.
Bank Identifier Position	Specify the start position of the bank identifier in the IBAN account number.
Bank Identifier Length	Specify the total length of the bank identifier in the IBAN account number.
Branch Identifier Position	Specify the start position of the branch identifier in the IBAN account number.
Branch Identifier Length	Specify the total length of the branch identifier in the IBAN account number.
Account Number Position	Specify the start position of the account number in the IBAN account number.
Account Number Length	Specify the total length of the account number in the IBAN account number.
IBAN Total Length	Specify the total length of the IBAN account number.

4. Click **Save** to complete the steps or click **Cancel** to exit without saving.

   The IBAN is created.

   > **Note:**
   >
   > At this point, the status of the IBAN is *Unauthorized*. A user with a supervisor role has to approve the IBAN. After approval, the status changes to *Authorized*, and the IBAN is available for use by another process.

5. Approve the IBAN.

   To approve or reject an IBAN, see View IBAN Maintenance.

   > **Note:**
   >
   > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

7.2 View IBAN Maintenance

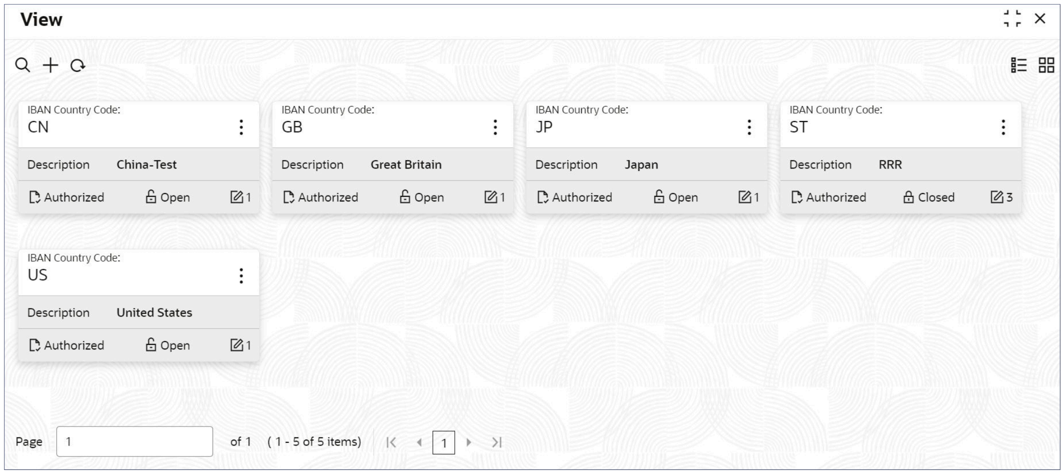
This topic describes the systematic instructions to view the list of IBAN maintenance's.

1. Click **Account Configurations**, and under **Account Configurations**, click **IBAN Maintenance**.

2. Under **IBAN Maintenance**, click **View**.

   The **View** page displays.

Figure 7-2 View IBANs



> **Tip:**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 7-2 IBAN Tile - Field Description

Field	Description
IBAN Country Code	Displays the country code of the IBAN account.
Description	Displays the country description for the country code.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 7-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.

Table 7-3 (Cont.) Action Items Description

Action Item	Description
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

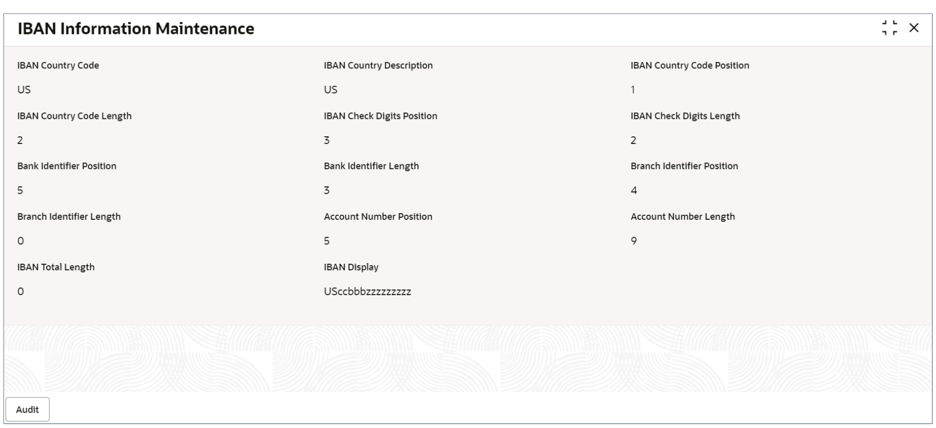
> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of an IBAN.

   - Click ⋮ and select **View**.

     The IBAN Information Maintenance page displays.

Figure 7-3 View IBAN Information

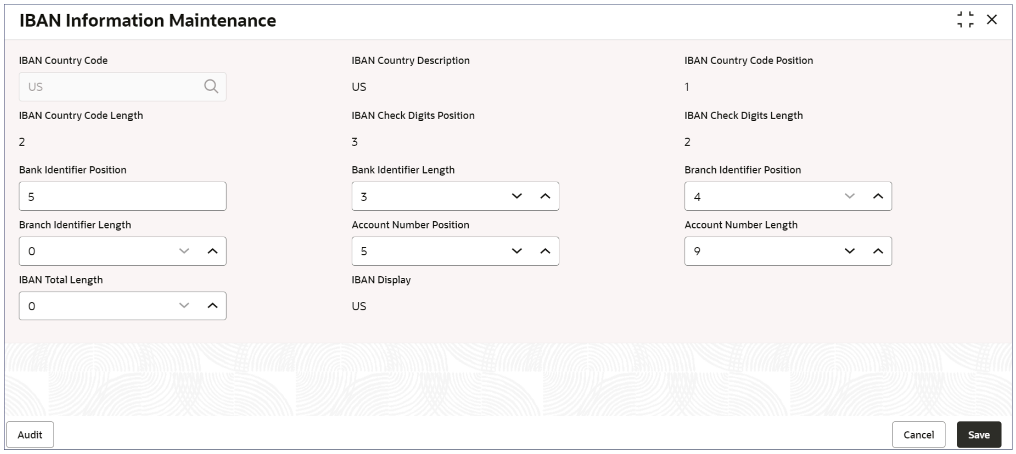


4. Unlock and update an IBAN tile.

   a. Click ⋮ and select **Unlock**.

      The IBAN Information Maintenance page displays.

      Figure 7-4 Unlock IBAN Information



   b. Update the required fields and adjust the position and length of the next fields.

      Note:

      To know more about editing IBAN information, see Create IBAN Maintenance.

   c. Click **Save**.

5. Approve or Reject an unauthorized IBAN.

   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

   b. Click ⋮ and select **Authorize**.

      The **View** page displays.

      Figure 7-5 Approve the Record

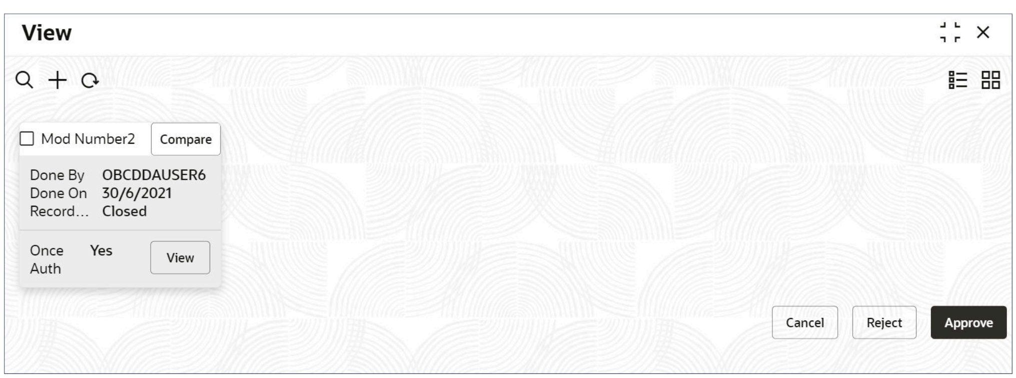


Table 7-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

8

Overrides Configuration

The **Error Codes** that are maintained for Source Code **- ALL** are displayed.

This topic contains the following subtopics:

- View Overrides Configuration
  This topic describes the systematic instructions to view the list of Overrides configurations.

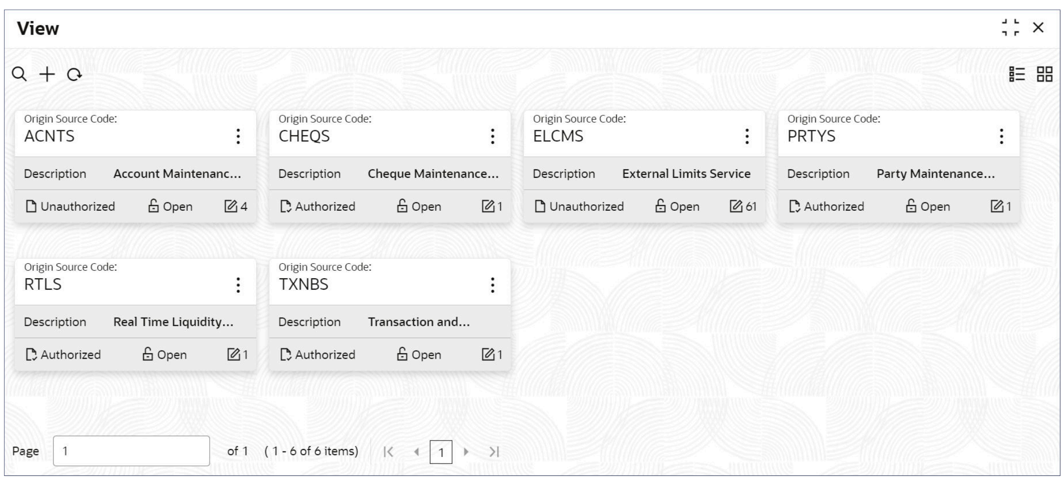
8.1 View Overrides Configuration

This topic describes the systematic instructions to view the list of Overrides configurations.

1. Click **Account Configurations**, and under **Account Configurations**, click **Overrides Configuration**.
2. Under **Overrides Configuration**, click **View**.

   The **View** page displays.

Figure 8-1 View Overrides Configuration



> **Tip:**
>
> Click or to switch between the **Tile** view and the **List** view.

Table 8-1 Overrides Configuration Tile - Field Description

Field	Description
Origins Source Code	Displays the Code for the Overrides configuration.
Description	Displays the description of the Overrides configuration.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 8-2 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View details of an Overrides Configuration.

   a. Click ⋮ and select **View**.

   The **Overrides Configuration** page displays.

Figure 8-2 View Overrides Configuration

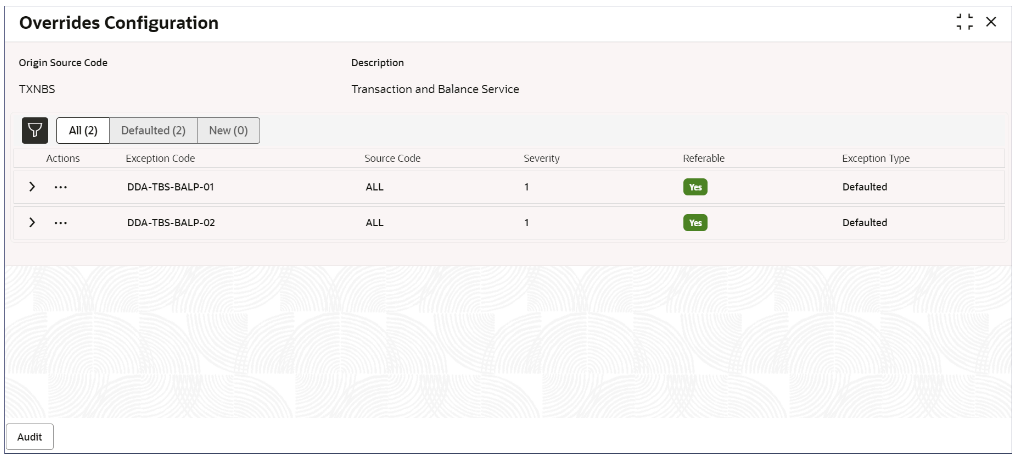


Table 8-3 Fields and Column Descriptions

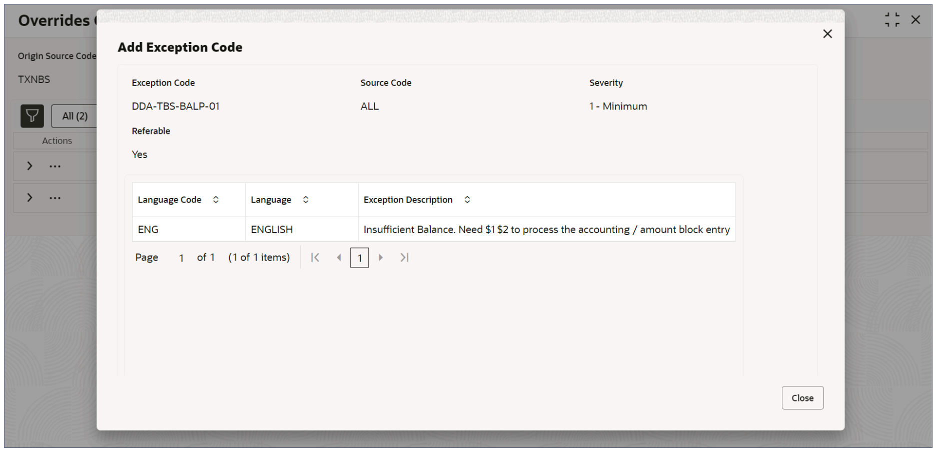
Column Name	Description
Origin Source Code	Specifies the origin source of the exception codes.
Description	Description of the origin source.
Exception Code	This column lists the exception code added to the origin source.
Source Code	This column lists the source code to which the exception code applies.
Severity	This column lists the severity level of the exception.
Referable	This column lists if the exception is marked for referral.
Exception Type	This column lists the type of the exception.

   b. Click **All**, **Defaulted**, or **New** buttons to list the corresponding exception codes.

   c. Click ⋮ in the **Actions** column and select **View**.

   The **Add Exception Code** dialog displays.

Figure 8-3 Add Exception Code



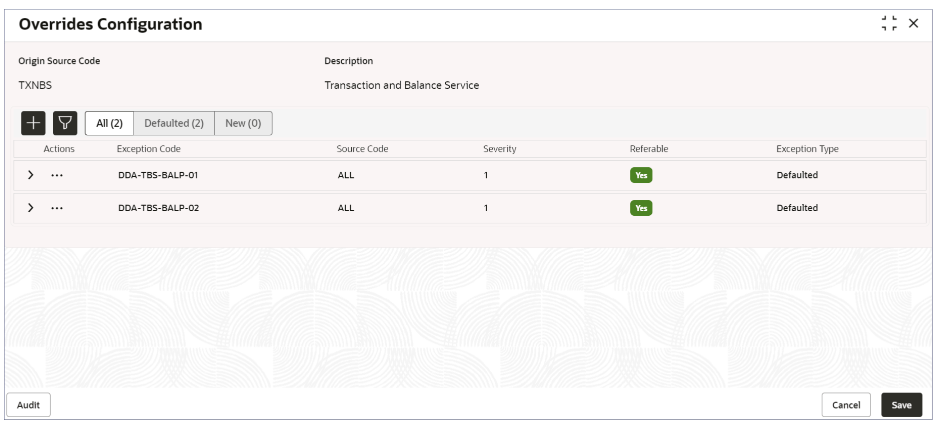
d. Click **Close**.

4. Unlock and update an Overrides Configuration.

   a. Click ⋮ and select **Unlock**.

      The Overrides Configuration page displays.

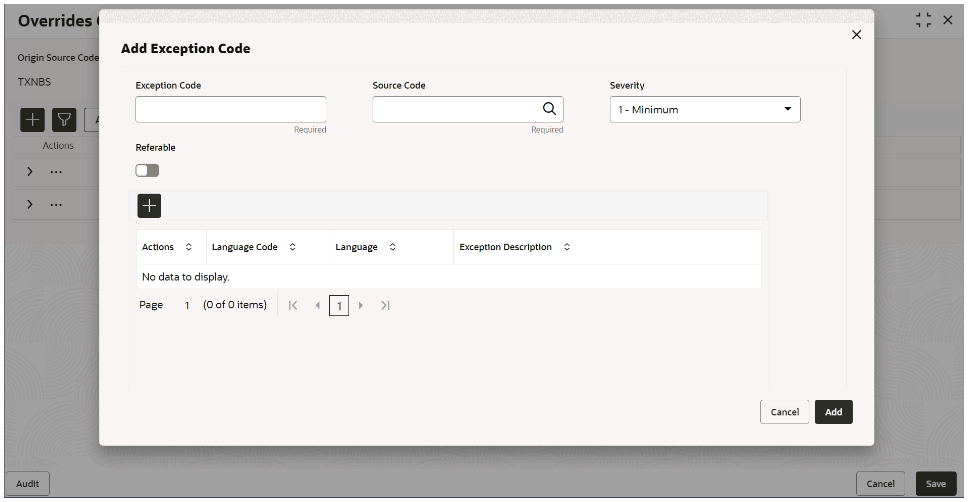
Figure 8-4 Overrides Configuration - Unlock



   b. To add a new Exception Code, click ⊞.

      i. click ⊞.
         The Add Exception Code dialog displays.

Figure 8-5 Add Exception Code



ii. Specify the required fields.

Table 8-4 Field Description

Field	Description
Exception Code	Specify an alphanumeric code for the exception.
Source Code	Specify the Source Code for which the Exception Code is specified.
Severity	Specify the Severity of the exception. You can specify a value from one to ten, where One represents the minimum severity and 10 represents the maximum severity.
Referable	Enable to mark an exception for a Referral.

iii. To add a new language Code for the Exception code, click .
A new blank row is added to the Language Code table.

iv. Double click the Language Code column to activate the row.

v. Specify the **Language Code**.
The **Language** column is auto-populated.

vi. Enter a **Description** for the Exception code.

vii. Click **Add**.
The **Overrides Configuration** page displays the new **Exception Code** in a new row.

c. Edit an Exception code.

i. Click in the **Actions** column and select ,**Edit**.
The **Add Exception Code** dialog displays.

ii. Perform the required edits.

iii. Click **Save**.

d. Delete an Exception code.

i. Click in the **Actions** column and select ,**Delete**.
The exception code is deleted.

> **Note:**
>
> You can only delete exception codes that you added in the same session.

5. Approve or Reject Overrides.
    a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.
    b. Click ⋮ and select **Authorize**.

    The **View** page displays.

Figure 8-6 Approve the Record

Table 8-5 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.

Table 8-5 (Cont.) Authorize View

Field Name	Description
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

9 Non-Financial Activity Code

Banks can configure non-financial activities along with financial activities to be considered before marking an account as dormant. The topics in this section describe how to create and view non-financial activity codes.

This configuration is relevant solely if a bank's operational procedure treats non-financial activities as similar to financial transactions and the accounts engaged in non-financial activities remain active. Skip this configuration if your Bank considers only financial transactions for dormancy considerations.

This configuration only applies to non-financial activities occurring in other integrated external applications. An example of non-financial activity in an external system is a pin change request for a debit card in a Card Management System.

Non-financial activities internal to the application, such as address change and stop payment, are factory shipped and do not require configuration in this process.

This topic contains the following subtopics:

- Create Non-financial Activity Code
  This topic describes the systematic instructions to create **Non-financial activity code**.
- View Non-financial Activity Code
  This topic describes the systematic instructions to view the list of Non-Financial Activity Codes.

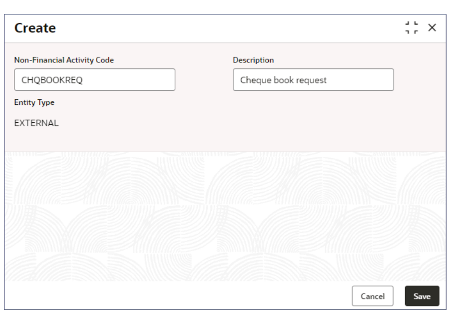
9.1 Create Non-financial Activity Code

This topic describes the systematic instructions to create **Non-financial activity code**.

1. Click **Account Configurations**, and under **Account Configurations**, click **Non-Financial Activity Code**.
2. Under **Non-Financial Activity Code**, click **Create**.

   The **Create** page displays.

   Figure 9-1 Create Non-financial Activity Code

3. Specify the field values on the **Create** page.

Table 9-1 Create Non-financial Activity Code - Field Description

Field	Description
Non-financial Activity Code	Specify a code for the Non-financial Activity. The code should contain a minimum of six and a maximum of twenty characters.
Description	Enter a description of the activity.
Entity Type	Specifies the entity type of the activity. This field is auto-populated as **External** since the Non-Financial Activity Code is configured only for external applications.

4. Click **Save** to complete the steps or click **Cancel** to exit without saving.

   The Confirm dialog displays.

5. Enter a remark and click **Confirm**.

   The Non-financial Activity Code is saved.

   Note:

   At this point, the status of the Non-financial Activity Code is *Unauthorized*. A user with a supervisor role has to approve the Non-financial Activity Code. After approval, the status changes to *Authorized*, and the Non-financial Activity Code is available for use by another process.

6. Approve the Non-Financial Activity Code.

   To approve or reject Non-financial Activity Code, see View Non-Financial Activity Code.

   Note:

   As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

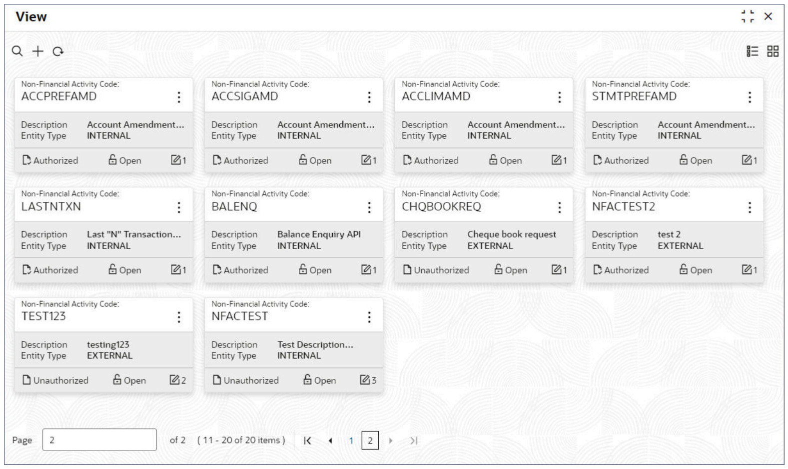
9.2 View Non-financial Activity Code

This topic describes the systematic instructions to view the list of Non-Financial Activity Codes.

1. Click **Account Configurations**, and under **Account Configurations**, click **Non-Financial Activity Code**.
2. Under **Non-Financial Activity Code**, click **View**.

   The **View** page displays the non-financial activity codes in the Tile view.

Figure 9-2 View Non-financial Activity Code



> **Tip:**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 9-2 Non-financial Activity Code Tile - Field Description

Field	Description
Non-Financial Activity Code	Displays the code for the non-financial activity.
Description	Displays the country description for the country code.
Entity Type	Displays the entity type of the activity. This field is auto-populated as **External** since the Non-Financial Activity Code is configured only for external applications.

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 9-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.

Table 9-3 (Cont.) Action Items Description

Action Item	Description
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a non-financial activity code.
   - Click ⋮ and select **View**.

     The non-financial activity code details display.
4. Unlock and update a non-financial activity code.
   a. Click ⋮ and select **Unlock**.

      The Create page displays the non-financial activity code details.
   b. Update the Description field.

      > **Note:**
      >
      > For more information about editing non-financial activity code information, see Create Non-financial Activity Code.

   c. Click **Save**.
5. Approve the unauthorized Non-financial Activity Code.

a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b. Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 9-3 Approve the Record

Table 9-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.

Table 9-4 (Cont.) Authorize View

Field Name	Description
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

10
Queue Maintenance

Errors that occur during ECA / EA processing are assigned to different categories such as Account validation exceptions, Balance exceptions, Limit exceptions and so on.

The goal of maintenance is to map or categorize each error code into one of the exception queues so that it can be subject to "approval processing" based on its severity level. The user can also manually configure each queue to allow for single or multiple levels of approval.

> **Note:**
>
> Approval on multiple levels can be sequential or parallel.

When error codes are not mapped to a queue at the time of processing, the system picks up the default queue.

> **Note:**
>
> An error code can be part of only one exception queue.

This topic contains the following subtopics:

- Create Queue Maintenance
  This topic describes the systematic instructions to create queue maintenance (referral queue).
- View Queue Maintenance
  This topic describes the systematic instructions to view the list of configured Queue maintenance's.

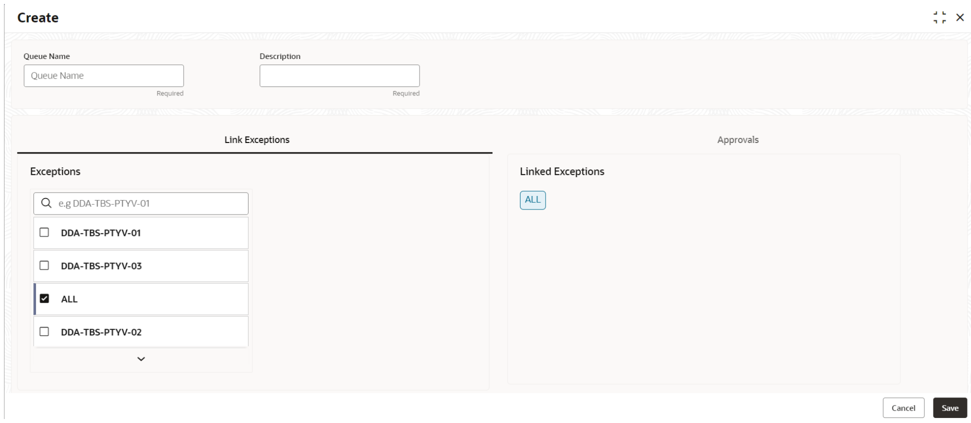
10.1 Create Queue Maintenance

This topic describes the systematic instructions to create queue maintenance (referral queue).

1. Click **Account Configurations**, and under **Account Configurations**, click **Queue Maintenance**.
2. Under **Queue Maintenance**, click **Create**.

   The **Create** page displays.

Figure 10-1 Create Queue Maintenance



3. Specify the fields on the **Create** page.

Table 10-1 Create Queue Maintenance - Field Description

Field	Description
Queue Name	Specify a name for the queue. For example, *BalanceExceptionQueue* and *AccountValidationQueue*.
Description	Specify the description of the queue.
Link Exceptions	Specify the exceptions from the list and link it to the queue.
Approvals	Displays all the linked exceptions and allows users to set single or multiple levels of approvals to the queue.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The Queue is created.

> **Note:**
>
> At this point, the status of the Queue is *Unauthorized*. A user with a supervisor role has to approve the Queue. After approval, the status changes to *Authorized*, and the Queue is available for use by another process.

5. Approve the Queue.

   To approve or reject Queue, see View Queue Maintenance.

> **Note:**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

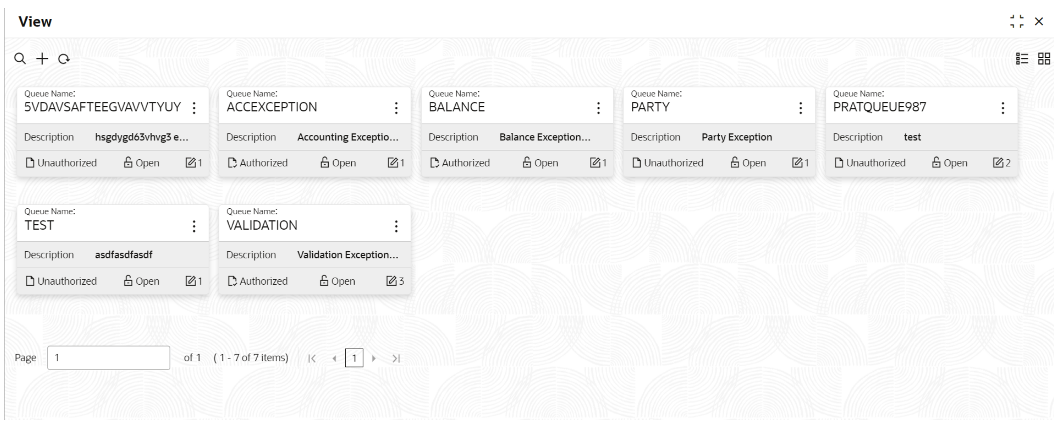
10.2 View Queue Maintenance

This topic describes the systematic instructions to view the list of configured Queue maintenance's.

1. Click **Account Configurations**, and under **Account Configurations**, click **Queue Maintenance**.
2. Under **Queue Maintenance**, click **Create**.

   The **View** page displays.

Figure 10-2 View Queue Maintenance



> **Tip:**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 10-2 Queue Maintenance Tile - Field Description

Field	Description
Queue Name	Displays the name of the queue.
Description	Displays the description of the queue.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 10-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Queue Maintenance tile.
   a. Click ⋮ and select **View**.

      The **Queue Maintenance** page displays the **Link Exceptions** tab.

Figure 10-3 View Queue Maintenance - Link Exceptions

b. Click **Approvals** tab.

   The Approval details and the list of approver displays.

Figure 10-4 View Queue Maintenance - Approvals

c. To view the audit details, click **Audit**.

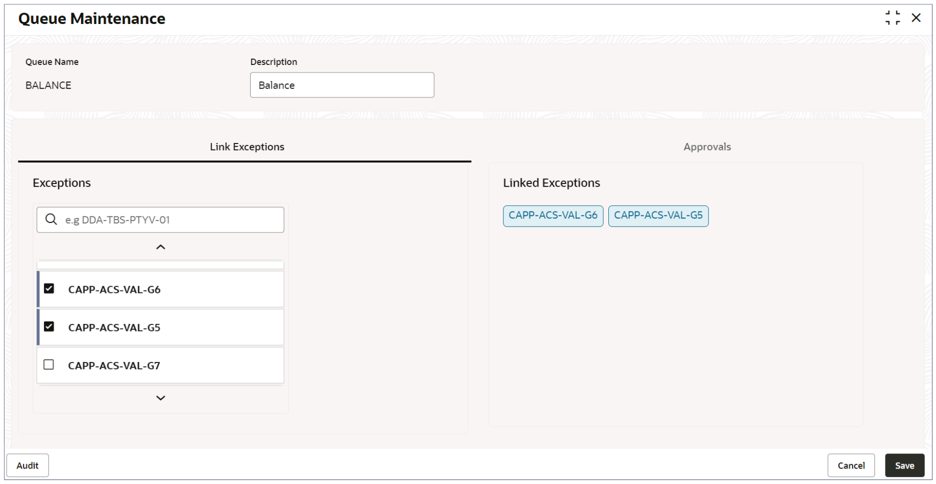
   A dialog displays the **Maker**, **Checker**, **Status**, and **Modification Number**.

4. Unlock and update a Queue Maintenance.

   a. Click ⋮ and select **Unlock**.

      The **Queue Maintenance** page displays the **Link Exceptions** tab.

Figure 10-5   Unlock Queue Maintenance - Link Exceptions

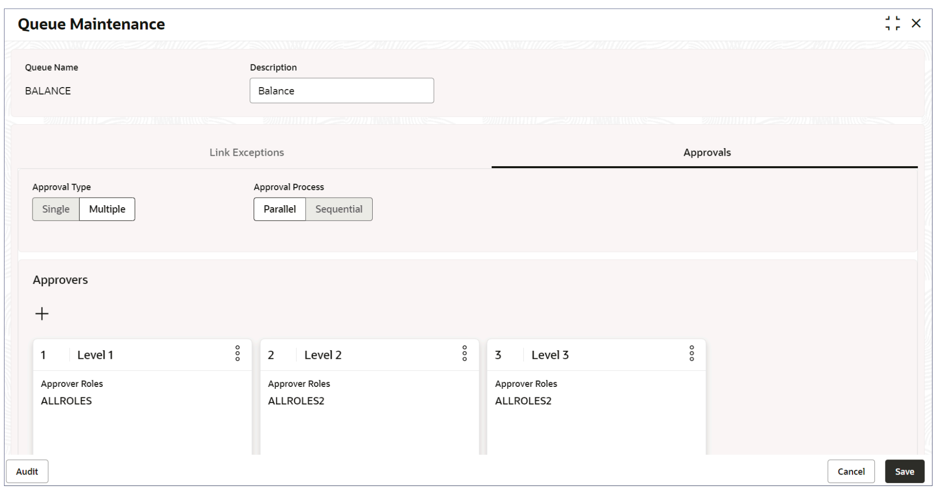


b. Select or deselect link exceptions as required.

c. Click **Approvals**.

   The Approvals tab displays.

Figure 10-6   Unlock Queue Maintenance - Approvals



d. Specify the **Approval Type** and **Approval Process** as required.

e. Add an approver.

   i. Click **+**.
      A pop-up dialog displays the available roles.

   ii. Select the required approver roles.

   iii. Click **Add**.

f. Click **Save**.

5. Approve or Reject an unauthorized Queue.

   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b. Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 10-7 Approve the Record

Table 10-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.

Table 10-4 (Cont.) Authorize View

Field Name	Description
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

11 External Relationship Code

External Relationship Code is an unique identifier assigned to an external entity or relationship associated with a customer's account. This external entity could be another financial institution, a business partner, or any third-party entity that has a connection or relationship with the customer's account.

This topic contains the following subtopics:

- Create External Relationship Code
  This topic describes the systematic instructions to create **Non-financial activity code**.
- View External Relationship Code
  This topic describes the systematic instructions to view the list of External Relationship Codes.

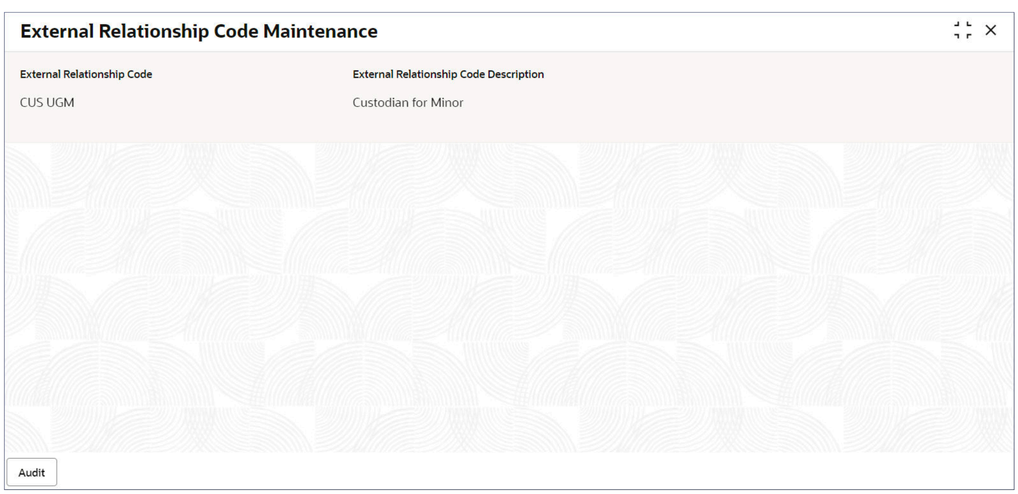
11.1 Create External Relationship Code

This topic describes the systematic instructions to create **Non-financial activity code**.

1. Click **Account Configurations**, and under **Account Configurations**, click **External Relationship Code**.
2. Under **External Relationship Code**, click **Create**.

   The **Create** page displays.

   Figure 11-1 Create External Relationship Code

3. Specify the field values on the **Create** page.

Table 11-1 Create External Relationship Code - Field Description

Field	Description
External Relationship Code	Specify a code for the External Relationship.
External Relationship Code Description	Enter a description for the External Relationship Code.

4. Click **Save** to complete the steps or click **Cancel** to exit without saving.

   The **Confirm** dialog displays.

5. Enter a remark and click **Confirm**.

   The External Relationship Code is saved.

   > **Note:**
   >
   > At this point, the status of the External Relationship Code is *Unauthorized*. A user with a supervisor role has to approve the External Relationship Code. After approval, the status changes to *Authorized*, and the External Relationship Code is available for use by another process.

6. Approve the External Relationship Code.

   To approve or reject External Relationship Code, see View External Relationship Code.

   > **Note:**
   >
   > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

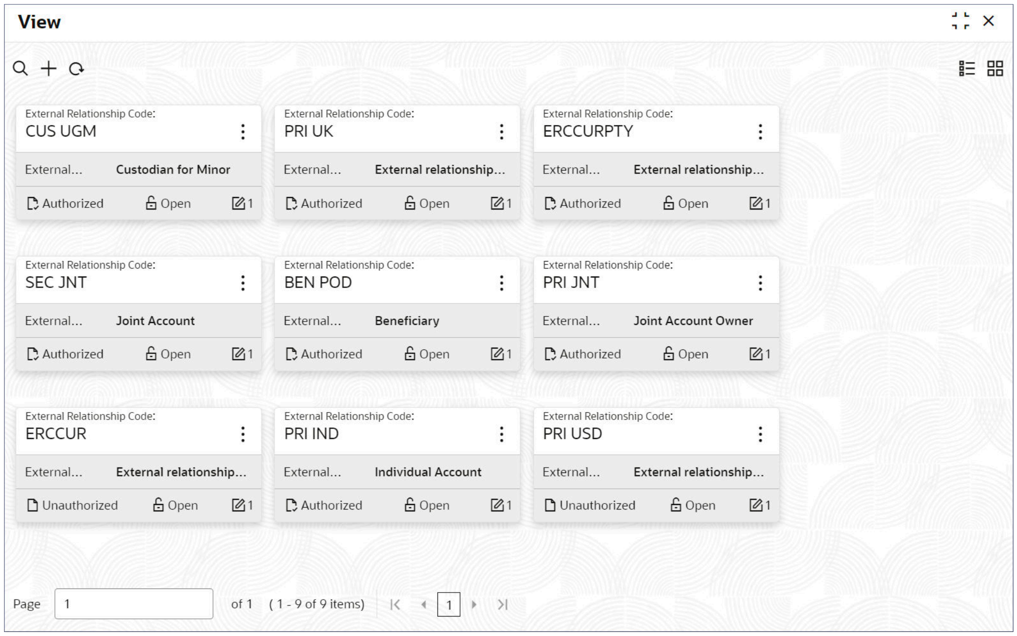
11.2 View External Relationship Code

This topic describes the systematic instructions to view the list of External Relationship Codes.

1. Click **Account Configurations**, and under **Account Configurations**, click **External Relationship Code**.
2. Under **External Relationship Code**, click **View**.

   The **View** page displays the External Relationship Codes in the Tile view.

Figure 11-2 View External Relationship Code



Tip:

Click or to switch between the **Tile** view and the **List** view.

Table 11-2 External Relationship Code Tile - Field Description

Field	Description
External Relationship Code	Displays the code for an external relationship.
External Relationship Code Description	Displays the description for the external relationship code.

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 11-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.

Table 11-3 (Cont.) Action Items Description

Action Item	Description
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of an External Relationship Code.
   - Click ⋮ and select **View**.

     The non-financial activity code details display.
4. Unlock and update an External Relationship Code.
   a. Click ⋮ and select **Unlock**.

      The **External Relationship Code Maintenance** page displays.

   b. Update the Description field.

      > **Note:**
      >
      > For more information about editing External Relationship Code information, see Create External Relationship Code.

   c. Click **Save**.
5. Approve the unauthorized External Relationship Code.

a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b. Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 11-3 Approve the Record

Table 11-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.

Table 11-4 (Cont.) Authorize View

Field Name	Description
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

A toast message confirms the successful approval or rejection of the record.

12 Revaluation Setup

Revaluation is a process where the balance in each foreign currency account is revalued. The revaluation setup is required to perform the necessary maintenance(s) in running the revaluation process.

This topic contains the following subtopics:

- Create Revaluation Setup
  This topic describes the systematic instructions to create revaluation setup.
- View Revaluation Setup
  This topic describes the systematic instructions to view the list of configured revaluation setup.

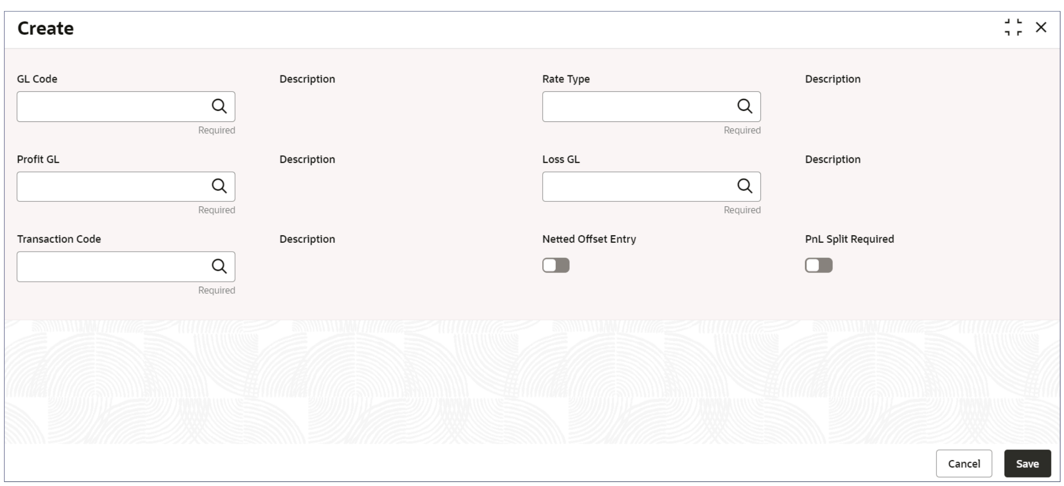
12.1 Create Revaluation Setup

This topic describes the systematic instructions to create revaluation setup.

1. Click **Account Configurations**, and under **Account Configurations**, click **Revaluation Setup**.
2. Under **Revaluation Setup**, click **Create**.

   The **Create** page displays.

Figure 12-1 Create Revaluation Setup



3. Specify the fields.

Table 12-1 Create Revaluation Setup - Field Description

Field	Description
GL Code	Specify the GL code that needs revaluation. It displays the open GLs from **customer GL maintenance** screen where 'Revaluation Required' is set to *Yes*. Click the search icon to open the **GL Code** window. Select from the list and click to add the code.
Description	The description of the **GL code** is auto populated.
Rate Type	Specify the rate type used for revaluation. Click the search icon to open the **Rate Type** window. Select from the list and click to add the type.
Description	The description of the **Rate Type** is auto-populated.
Profit GL	Specify the GL where the revaluation profit should be booked.
Description	The description of the **Profit GL** is auto-populated.
Loss GL	Specify the GL where the revaluation loss should be booked.
Description	The description of the **Loss GL** is auto-populated.
Transaction Code	Specify the transaction code used to post revaluation entries. The list displays all the valid values maintained in the system.
Description	The description of the **Transaction Code** is auto-populated.
Netted Offset Entry	Specify if the revaluation offset entries for this GL should be netted or not. The default value is *No*.
PnL Split Required	Specify whether PnL split is required or not. You can choose to break-up the revaluation profit/loss for the GL you are defining to - • **Trading P&L** – P&L due to revaluation of foreign currency transactions during the day. • **Revaluation P&L** – P&L due to revaluation of opening balances (balances without current day's turnover). This is used in revaluation processing. The default value is *No*.
Trading Profit GL	Specify the GL to be used for posting trading profit. This field appears only when **PnL Split Required** is enabled.
Description	The description of the **Trading Profit GL** is auto populated.
Trading Loss GL	Specify the GL to be used for posting trading loss. This field appears only when **PnL Split Required** is enabled.
Description	The description of the **Trading Loss GL** is auto-populated.

4. Specify all the fields and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The Revaluation Setup is created.

   > **Note:**
   >
   > At this point, the status of the Revaluation Setup is *Unauthorized*. A user with a supervisor role has to approve the Revaluation Setup. After approval, the status changes to *Authorized*, and the Revaluation Setup is available for use by another process.

5. Approve the Revaluation Setup.

To approve or reject the Revaluation Setup, see View Revaluation Setup.

> **Note:**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

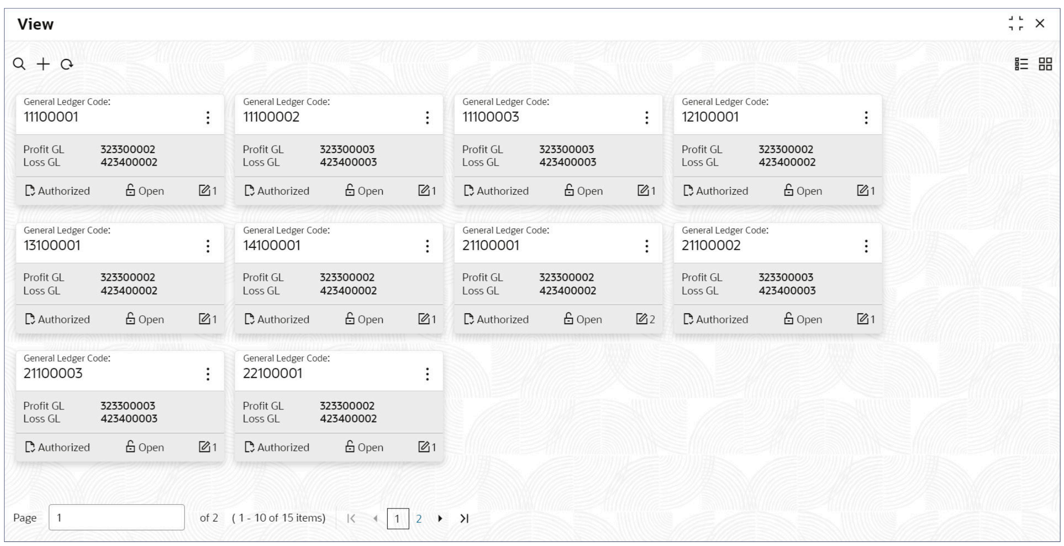
12.2 View Revaluation Setup

This topic describes the systematic instructions to view the list of configured revaluation setup.

1. Click **Account Configurations**, and under **Account Configurations**, click **Revaluation Setup**.
2. Under **Revaluation Setup**, click **View**.

   The **View** page displays in the Tiles view.

Figure 12-2 View Revaluation Setup



> **Tip:**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 12-2 Revaluation Setup Tile - Field Description

Field	Description
General Ledger Code	Displays the GL Code.
Profit GL	Displays the GL where the revaluation profit will be booked.

Table 12-2 (Cont.) Revaluation Setup Tile - Field Description

Field	Description
Loss GL	Displays the GL where the revaluation loss will be booked.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 12-3 Action Items Description

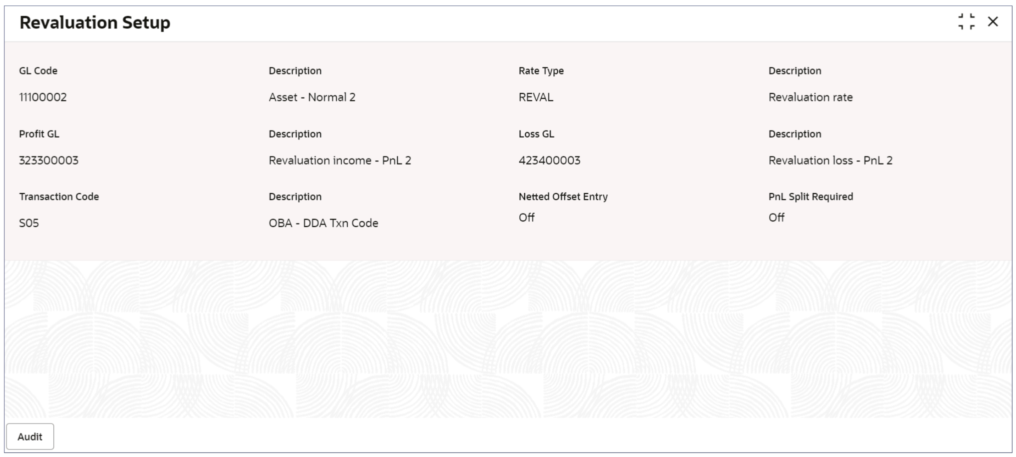
Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Revaluation Setup tile.
   a. Click ⋮ and select **View**.

      The **Revaluation Setup** page displays revaluation details.

      Figure 12-3 View Revaluation Setup Details



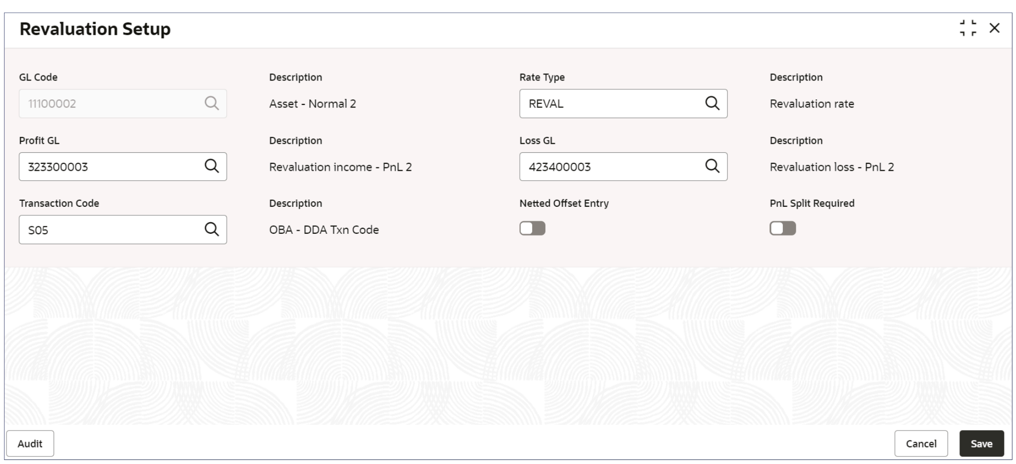
   b. Click **Audit**.

      A dialog displays the **Maker**, **Checker**, **Status**, and **Modification Number**.

4. Unlock and update a Revaluation Setup.
   a. Click ⋮ and select **Unlock**.

      The **Revaluation Setup** page displays.

      Figure 12-4 Revaluation Setup - Unlock



> **Note:**
>
> The fields that are grayed cannot be updated.

b. Edit the required fields.

> **Note:**
>
> To know more about editing a **Revaluation Setup**, see Create Revaluation Setup.

c. Click **Save**.

5. Approve or Reject the unauthorized Revaluation Setup.

    a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

    b. Click ⋮ and select **Authorize**.

    The **View** page displays.

Figure 12-5 Approve the Record

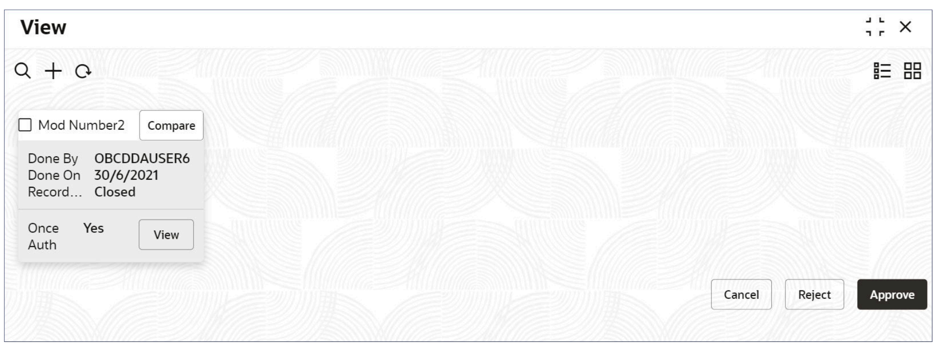


Table 12-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.

Table 12-4 (Cont.) Authorize View

Field Name	Description
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

13
Source Code

A **Source Code** uniquely defines the system from where the transactions or requests originate. The originating systems can be internal or external systems integrated with Oracle Banking Corporate Accounts. This configuration defines specific default values and additional parameters for the Source Codes. These parameters are necessary to process transactions or requests from the respective source systems.

This topic contains the following subtopics:

- Configure Source Code
  This topic describes the systematic instructions to configure source code.
- View Source Code
  This topic describes the systematic instructions to view the list of configured Source codes.

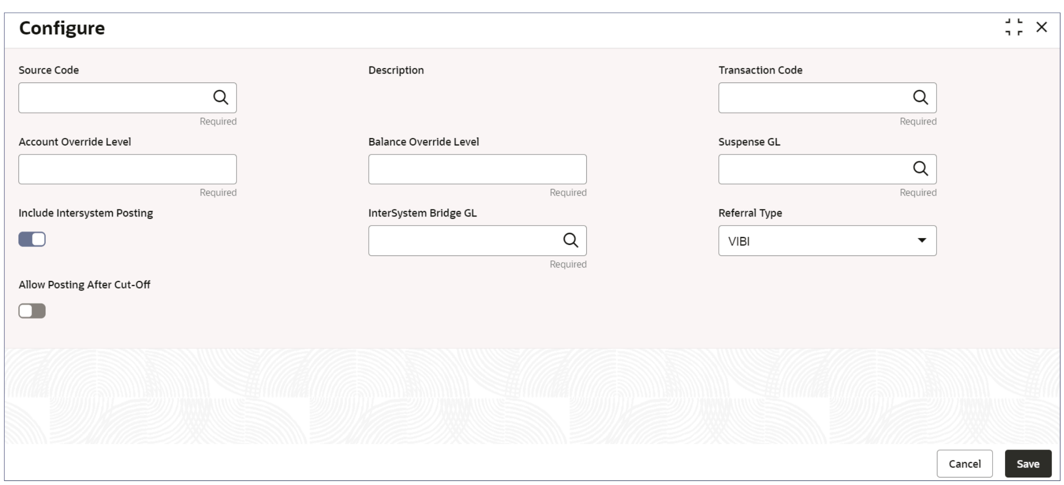
13.1 Configure Source Code

This topic describes the systematic instructions to configure source code.

1. Click **Account Configurations**, and under **Account Configurations**, click **Source Code**.
2. Under **Source Code**, click **Configure**.

   The **Configure** page displays.

   Figure 13-1 Configure Source Code

3. Specify the fields on the **Configure** page.

Table 13-1 Configure Source Code - Field Description

Field	Description
Source Code	Specify the source code.
Description	Displays a description of the Source Code. This field is auto-populated.
Transaction Code	Specify the default transaction code applicable for the source code being created.
Account Override Level	Specify the default override level for account related validations. You can specify a value from 1 to 10.
Balance Override Level	Specify the default override level for balance related validations. You can specify a value from 1 to 10.
Suspense GL	Specify the GL to which suspense posting should be performed.
Include InterSystem Posting	Specify if **Include InterSystem Posting** is required or not. The default value is *Yes*.
InterSystem Bridge GL	Specify any Internal GL as an Inter-system Bridge GL for the specific source code. This field is required only if **Include InterSystem Posting** is set to *Yes*.
Referral Type	Select the referral type for source code from the drop-down list. The following values are available: • **VIBI** • **VEBE** • **VIBE** • **No Referral**
Allow Posting After Cut-off	If this is enabled, the system allows transaction post the cut-off. The default value is **No**.

> **Note:**
>
> When transaction code and override level are *not* sent as part of the EA / ECA request, the system applies default transaction codes and override levels for the sources maintained in this screen. Therefore, it is mandatory to configure the DDA source preferences.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The Source Code is created,

> **Note:**
>
> At this point, the status of the Source Code is *Unauthorized*. A user with a supervisor role has to approve the Source Code. After approval, the status changes to *Authorized*, and the Source Code is available for use by another process.

5. Approve the Source Code.

   To know more about approving the Source Code, see View Source Code.

> **Note:**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

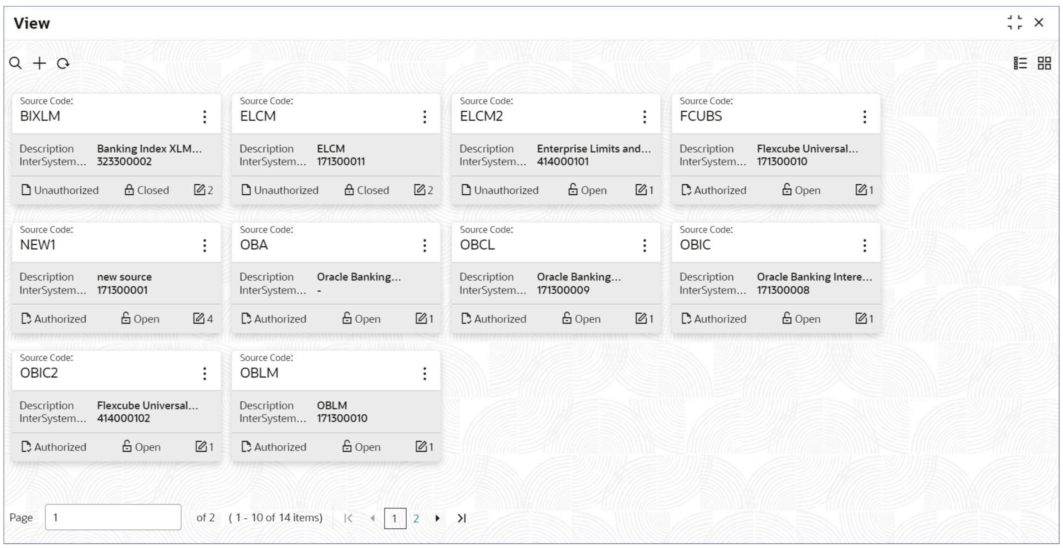
13.2 View Source Code

This topic describes the systematic instructions to view the list of configured Source codes.

1. Click **Account Configurations**, and under **Account Configurations**, click **Source Code**.
2. Under **Source Code**, click **View**.

   The **View** page displays.

Figure 13-2 View Source Code



> **Tip:**
>
> Click ⊞ or ☰ to switch between the **Tile** view and the **List** view.

Table 13-2 Source Code Tile - Field Description

Field	Description
Source Code	Displays the Source Code.
Description	Displays the description of the source code.
InterSystem Bridge GL	Displays the Internal GL as an inter-system bridge GL for the source code.

Table 13-2 (Cont.) Source Code Tile - Field Description

Field	Description
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 13-3 Action Items Description

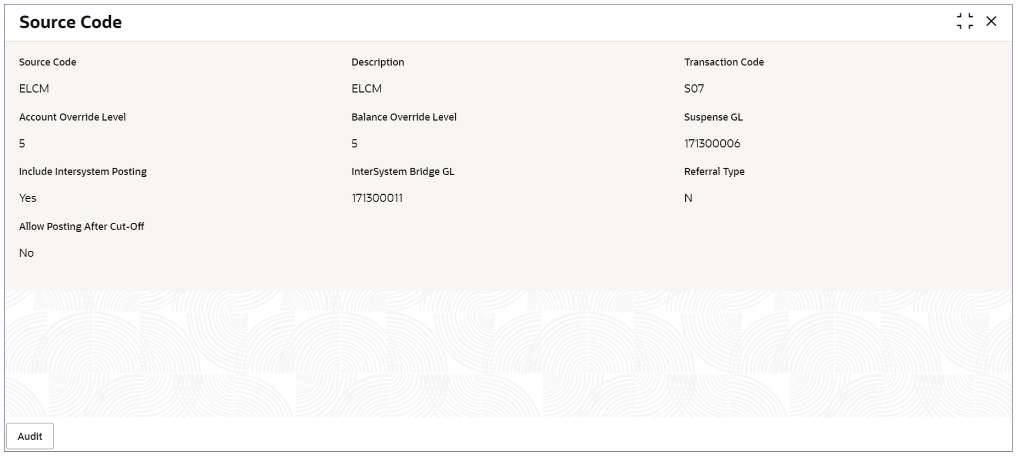
Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Source Code tile.
   a. Click ⋮ and select **View**.

      The **Source Code** page displays.

      Figure 13-3 Source Code Details View

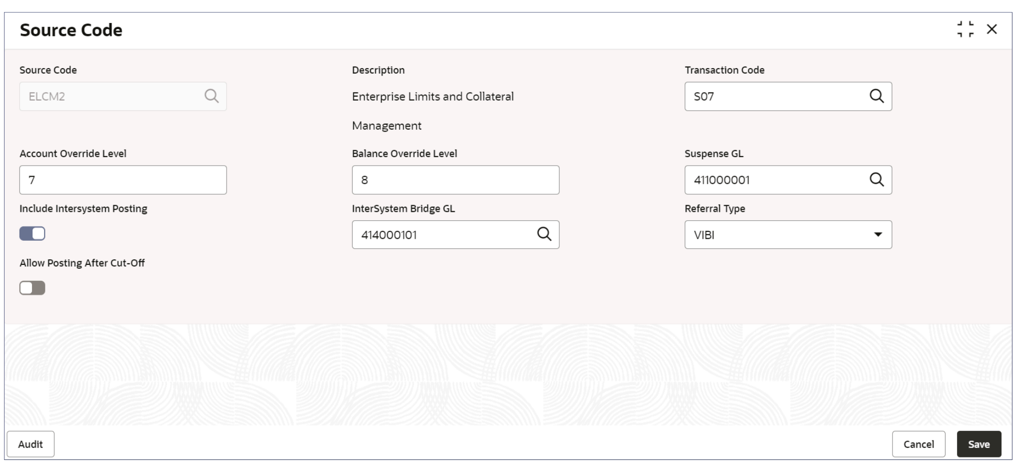
      

   b. Click **Audit**.

      A dialog displays the Maker, Checker, Status, and Modification Number.
4. Unlock and update a Source Code.
   a. Click ⋮ and select **Unlock**.

      The **Source Code** page displays.

      Figure 13-4 Source Code - Unlock

> **Note:**
>
> The fields that are grayed out cannot be updated.

b. Edit the required fields.

> **Note:**
>
> For more information on editing the Source Code, see Configure Source Code.

c. Click **Save**.

5. Approve or Reject an unauthorized Source Code.

a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

b. Click ⋮ and select **Authorize**.

The **View** page displays.

Figure 13-5 Approve the Record

Table 13-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.

Table 13-4 (Cont.) Authorize View

Field Name	Description
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.
d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.
e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

14
State Code Mapping

State Code Mapping allows the user to map the state group ID to state codes and business products so that the inactive dormancy and escheat parameters can be mapped as per state.

Escheatment is a process where a financial institution transfers unclaimed balances to the state from an account that has remained dormant beyond the state-mandated threshold.

This topic contains the following subtopics:

- Create State Code Mapping
  This topic describes the systematic instructions to create state code mapping.
- View State Code Mapping
  This topic describes the systematic instructions to view the list of configured state code mappings.

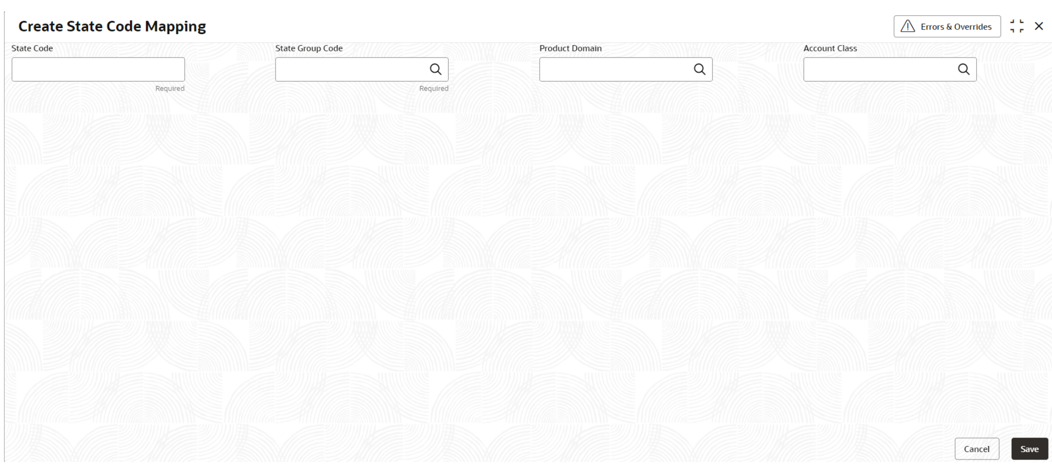
14.1 Create State Code Mapping

This topic describes the systematic instructions to create state code mapping.

1. Click **Account Configurations**, and under **Account Configurations**, click **State Code Mapping**.
2. Under **State Code Mapping**, click **Create State Code Mapping**.

   The **Create State Code Mapping** page displays.

Figure 14-1 Create State Code Mapping



3. On **Create State Code Mapping** page, specify the fields.

Table 14-1 Create State Code Mapping - Field Description

Field	Description
State Code	Specify the state code.
State Group Code	Specify the state group code.
Product Domain	Specify the product domain.
Account Class	Specify the account class.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The State Code Mapping is created.

> **Note:**
>
> At this point, the status of the State Code Mapping is *Unauthorized*. A user with a supervisor role has to approve the State Code Mapping. After approval, the status changes to *Authorized*, and the State Code Mapping is available for use by another process.

5. Approve the State Code Mapping.

   To approve or reject State Code Mapping, see View State Code Mapping.

> **Note:**
>
> As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

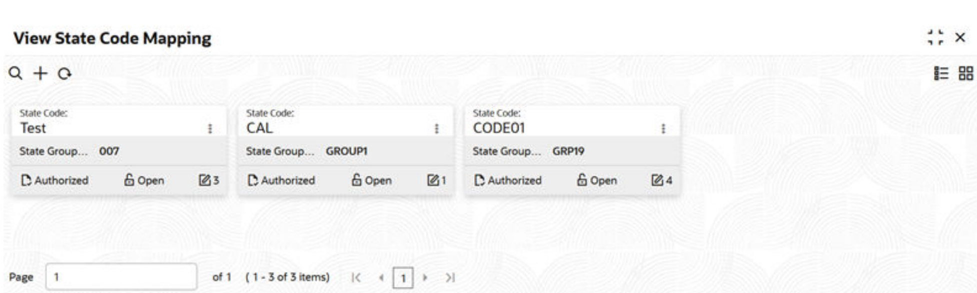
14.2 View State Code Mapping

This topic describes the systematic instructions to view the list of configured state code mappings.

1. Click **Account Configurations**, and under **Account Configurations**, click **State Code Mapping**.
2. Under **State Code Mapping**, click **View State Code Mapping**.

   The **View State Code Mapping** page displays.

Figure 14-2 View State Code Mapping



> **Tip:**
>
> Click or to switch between the **Tile** view and the **List** view.

Table 14-2 State Code Mapping Tile - Field Description

Field	Description
State Code	Displays the state code.
State Group Code	Displays the state group code.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options () menu and the action items on the page.

Table 14-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a State Code Mapping tile.
   a. Click ⋮ and select **View**.
      The **State Code Mapping** page displays.
   b. Click **Audit**.
      A dialog displays the Maker, Checker, Status, and Modification Number.
4. Unlock and update a State Code Mapping.
   a. Click ⋮ and select **View**.
      The **State Code Mapping** page displays.
   b. Edit the required fields.

      > **Note:**
      >
      > For more information on editing the State Code Mapping, see Create State Code Mapping.

   c. Click **Save**.
5. Approve or Reject the State Code Mapping.
   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.
   b. Click ⋮ and select **Authorize**.
      The **View** page displays.

Figure 14-3 Approve the Record

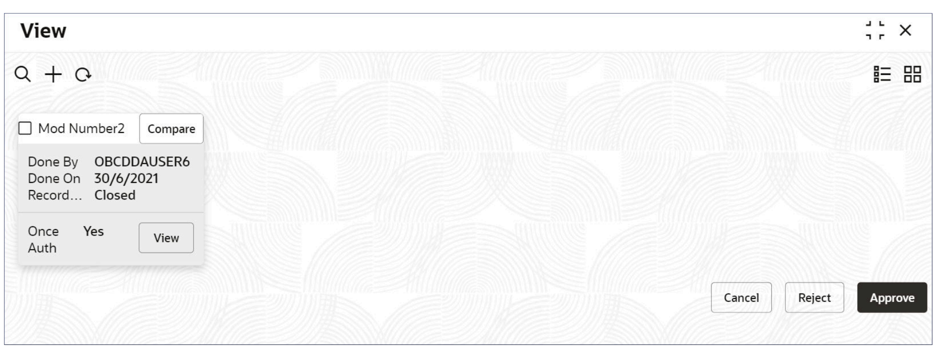


Table 14-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

15
State Group Parameters

State Group Parameters allow users to define state group parameters for Inactivity, Dormancy, and Escheatment parameters across the currencies.

This topic contains the following subtopics:

- Create State Group Parameters
  This topic describes the systematic instructions to create state group parameters.
- View State Group Parameters
  This topic describes the systematic instructions to view the list of configured State Group parameters.

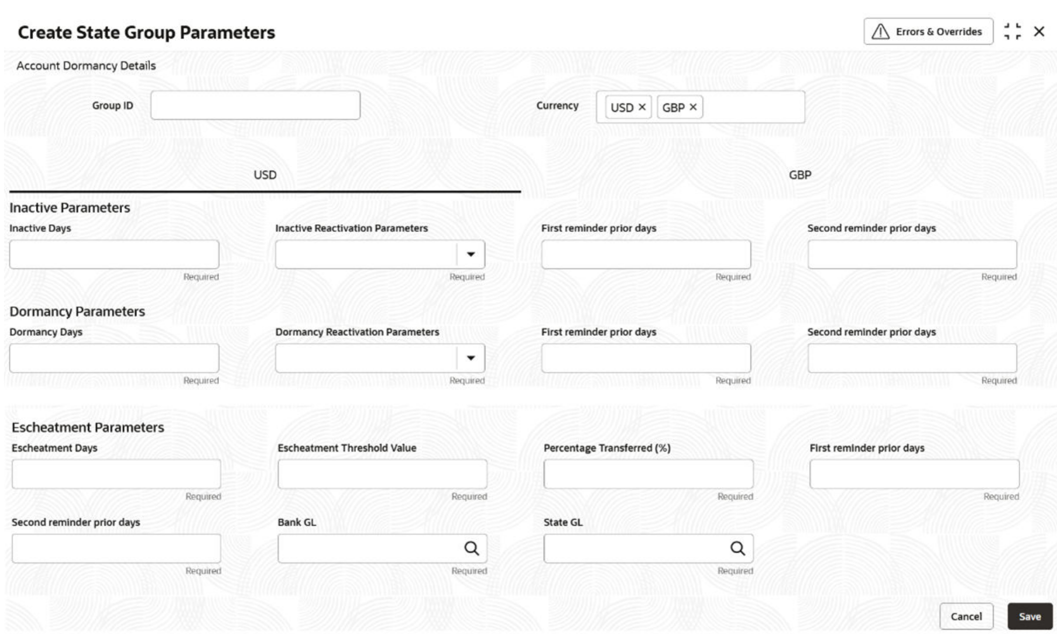
15.1 Create State Group Parameters

This topic describes the systematic instructions to create state group parameters.

1. Click **Account Configurations**. Under **Account Configurations**, click **State Group Parameters**.
2. Under **State Group Parameters**, click **Create State Group Parameters**.

   The **Create State Group Parameters** page displays.

Figure 15-1 Create State Group Parameters



3. On **Create State Group Parameters** page, specify the fields.

Table 15-1 Create State Group Parameters - Field Description

Field	Description
Group ID	Specify the state group ID.
Currency	Select the currency for which the grouping has to be done.
Inactive Parameters	Specify the Inactive details in the respective Inactive parameters fields.
Inactive Days	Specify the inactive days for the state group ID and currency.
Inactive Reactivation Parameters	Select the reactivation parameters when account status is inactive. Select the values from the drop-down list as follows: • **Debit** • **Credit** • **Any** • **Manual**
First Remainder Prior Days	Specify the first reminder notice prior days based on which the first notification prior to inactive marking will be sent to the customer.
Second Remainder Prior Days	Specify the second reminder notice prior days based on which the second notification prior to inactive marking will be sent to the customer.
Dormancy Parameters	Specify the Dormancy details in the respective Dormancy parameters fields.
Dormancy Days	Specify the dormancy days for the state group ID and currency.
Dormancy Reactivation Parameters	Select the reactivation parameters when account status is in dormant. Select the values from the drop-down list as follows: • **Debit** • **Credit** • **Any** • **Manual**
First Remainder Prior Days	Specify the first reminder notice prior days based on which the first notification prior to dormancy marking will be sent to the customer.
Second Remainder Prior Days	Specify the second reminder notice prior days based on which the second notification prior to dormancy marking will be sent to the customer.
Escheatment Parameters	Specify the Escheatment details in the respective Escheatment parameters fields.
Escheatment Days	Specify the escheatment days for the state group ID and currency.
Escheatment Threshold Value	Specify the threshold value of the account balance beyond which the balance will be proportioned between bank and state.
Percentage Transferred (%)	Specify the (%) based on which the balance amount will be proportioned between bank and state. For Example, If the (%) value is given as 90%, then 90% of funds will be transferred to the state GL and 10% will be retained by the bank.
First Remainder Prior Days	Specify the first reminder notice prior days based on which the first notification prior to escheatment marking will be sent to the customer.
Second Remainder Prior Days	Specify the second reminder notice prior days based on which the second notification prior to escheatment marking will be sent to the customer.

Table 15-1 (Cont.) Create State Group Parameters - Field Description

Field	Description
Bank GL	Specify the Bank GL to which the escheated funds has to be transferred.
State GL	Specify the State GL to which the escheated funds has to be transferred.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The State Group Parameters are created.

   > **Note:**
   >
   > At this point, the status of the State Group Parameters are *Unauthorized*. A user with a supervisor role has to approve the State Group Parameters. After approval, the status changes to *Authorized*, and the State Group Parameters are available for use by another process.

5. Approve the State Group Parameters.

   To approve or reject State Group Parameters, see View State Group Parameters.

   > **Note:**
   >
   > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

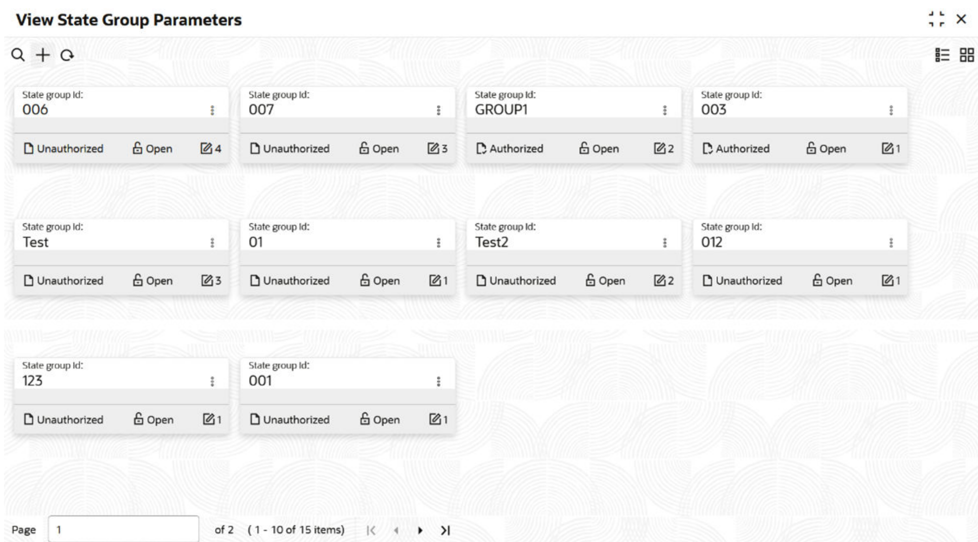
15.2 View State Group Parameters

This topic describes the systematic instructions to view the list of configured State Group parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **State Group Parameters**, then click **View State Group Parameters**.

   The **View State Group Parameters** page displays.

Figure 15-2 View State Group Parameters



> **Tip:**
>
> Click or to switch between the **Tile** view and the **List** view.

Table 15-2 State Group Parameters Tile - Field Description

Field	Description
State Group ID	Displays the State Group ID.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 15-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.

Table 15-3 (Cont.) Action Items Description

Action Item	Description
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

2. View the details of a State Group Parameters tile.
   a. Click ⋮ and select **View**.

      The **State Group Parameters** page displays.
   b. Click **Audit**.

      A dialog displays the Maker, Checker, Status, and Modification Number.
3. Unlock and update State Group Parameters.
   a. Click ⋮ and select **Unlock**.

      The **State Group Parameters** page displays.

      > **Note:**
      >
      > The fields that are grayed out cannot be updated.
   b. Edit the required fields.

> **Note:**
>
> For more information on editing the State Group Parameters, see Create State Group Parameters.

   c. Click **Save**.

4. Approve or Reject the State Group Parameters.

   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

   b. Click ⋮ and select **Authorize**.

   The **View** page displays.

Figure 15-3 Approve the Record

Table 15-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.

Table 15-4 (Cont.) Authorize View

Field Name	Description
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

16

Status Code

An account class can be assigned different status codes that apply to all accounts under it.

Accounts move from one status to another based on the number of days they remained in the previous status. The system maintains various statuses that apply to accounts for which account classes are defined. This is used to track NPAs for current and savings accounts.

This topic contains the following subtopics:

- Create Status Code
  This topic describes the systematic instructions to create status code.
- View Status Code
  This topic describes the systematic instructions to view the list of configured status codes.

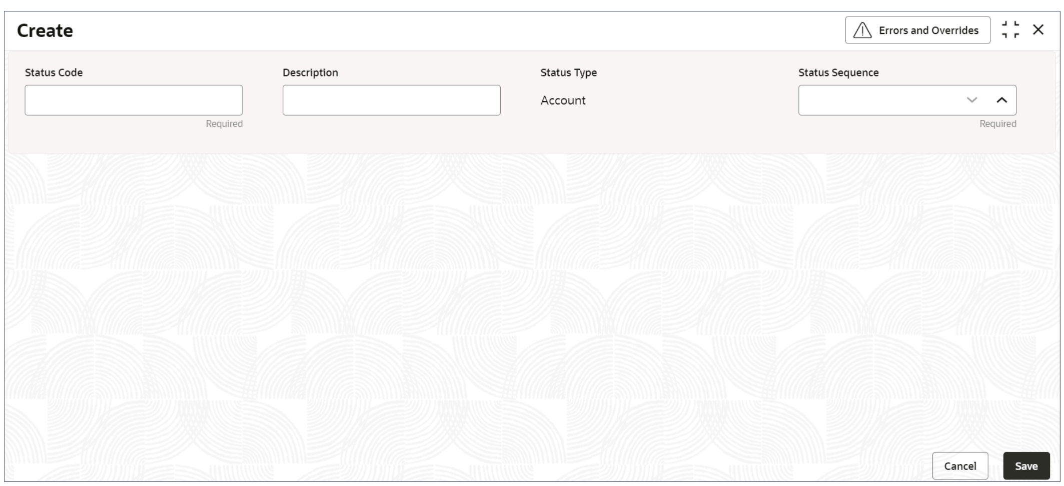
16.1 Create Status Code

This topic describes the systematic instructions to create status code.

1. Click **Account Configurations**, and under **Account Configurations**, click **Status Code**.
2. Under **Status Code**, click **Create**.

   The **Create** page displays.

Figure 16-1 Create Status Code



3. On **Create** page, specify the fields.

Table 16-1 Create Status Code - Field Description

Field	Description
Status Code	Specify the status code. The length is maximum of **4** characters.
Description	Specify the description for the Status Code.
Status Type	This is a read-only field and the value is '**Account**'.
Status Sequence	Specify the sequence of the status code which is unique. The values are between *1* and *9999*.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The Status Code is created.

   > **Note:**
   >
   > At this point, the status of the Status Code is *Unauthorized*. A user with a supervisor role has to approve the Status Code. After approval, the status changes to *Authorized*, and the Status Code is available for use by another process.

5. Approve the Status Code.

   To approve or reject Status Code, see View Status Code.

   > **Note:**
   >
   > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

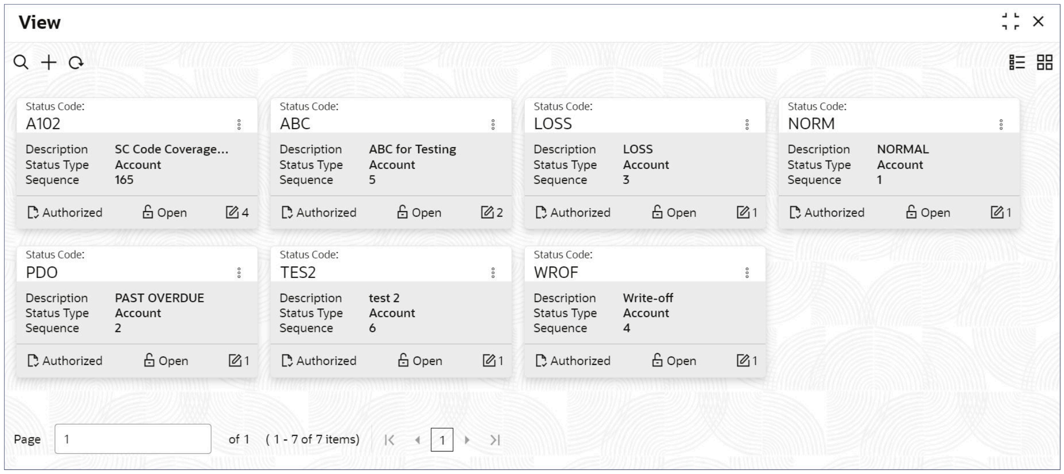
16.2 View Status Code

This topic describes the systematic instructions to view the list of configured status codes.

1. Click **Account Configurations**, and under **Account Configurations**, click **Status Code**.
2. Under **Status Code**, click **View**.

   The **View** page displays.

Figure 16-2 View Status Code



> **Tip:**
>
> Click or to switch between the **Tile** view and the **List** view.

Table 16-2 Status Code Tile - Field Description

Field	Description
Status Code	Displays the Status Code.
Description	Displays the description of the Status Code.
Status Type	Displays the Status Type **A**.
Sequence	Display the sequence of the status code. The value is between *1* and *9999*.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 16-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.

Table 16-3 (Cont.) Action Items Description

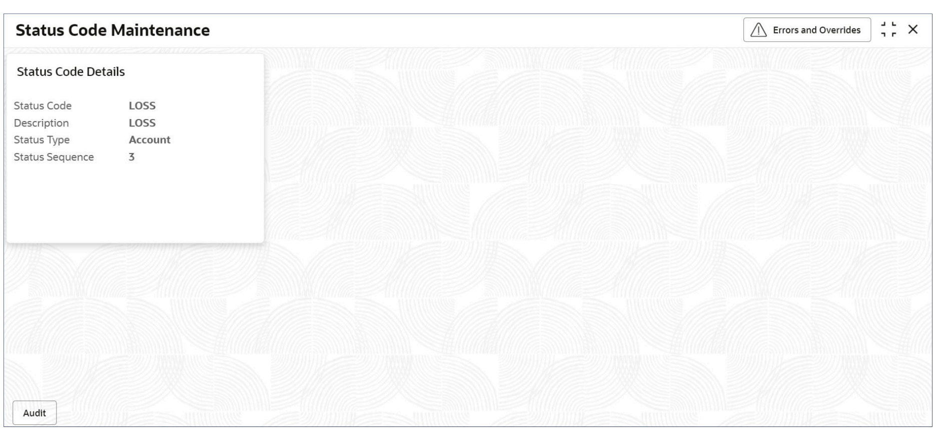
Action Item	Description
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Status Code tile.
   a. Click ⋮ and select **View**.

      The **Status Code Maintenance** page displays.

Figure 16-3 View Status Code Details



b. Click **Audit**.

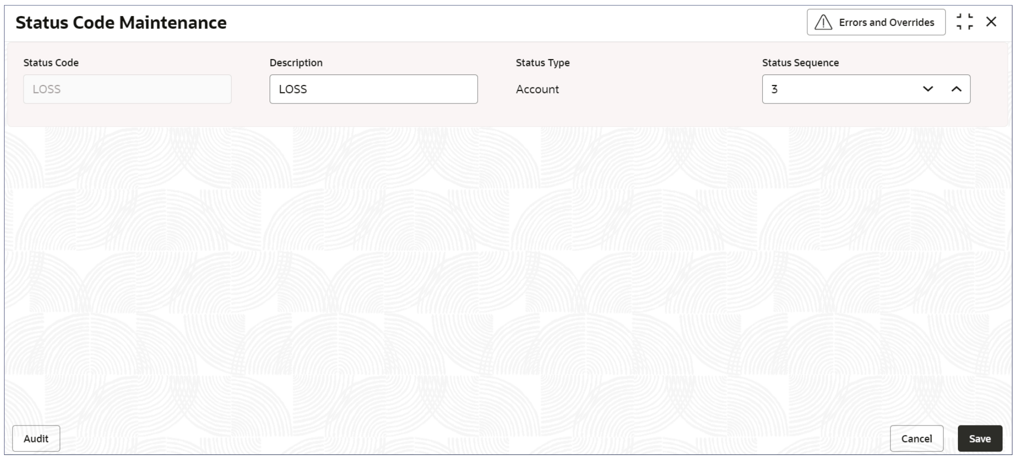
   A dialog displays the Maker, Checker, Status, and Modification Number.

4. Unlock and update a Status Code.

   a. Click ⋮ and select **Unlock**.

      The **Status Code Maintenance** page displays.

Figure 16-4 Unlock Status Code



> **Note:**
>
> The fields that are grayed cannot be updated.

   b. Edit the required fields.

> **Note:**
>
> For more information on editing the Status Code, see Create Status Code.

   c. Click **Save**.

5. Approve or Reject the Status Code.

   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

   b. Click ⋮ and select **Authorize**.

      The **View** page displays.

Figure 16-5 Approve the Record

Table 16-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.
d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.
e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

17

Transaction Code Parameters

Transaction Code Parameters are associated with accounting entries for the transactions and they are used to uniquely identify the transactions.

This topic contains the following subtopics:

- Configure Transaction Code Parameters
  This topic describes the systematic instructions to configure transaction code parameters.
- View Transaction Code Parameters
  This topic describes the systematic instructions to view the list of configured Transaction code parameters.

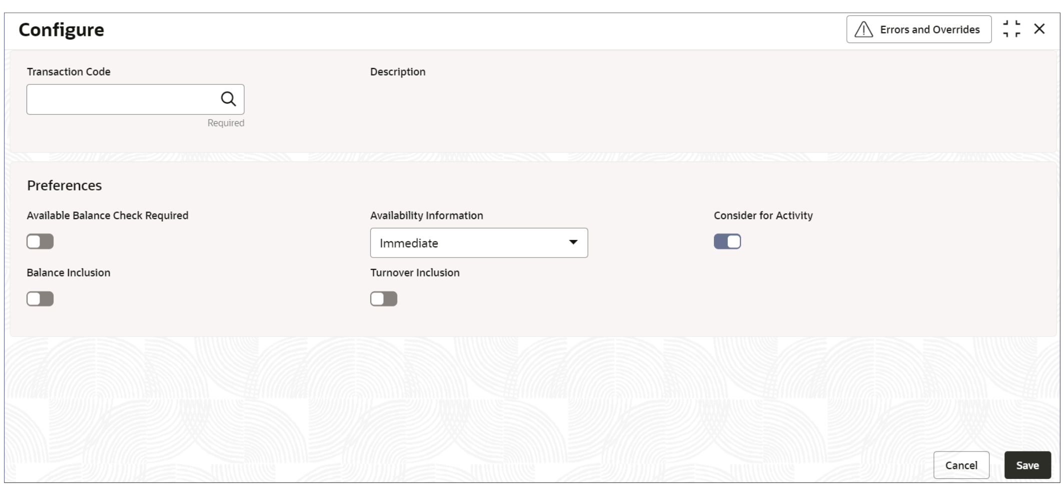
17.1 Configure Transaction Code Parameters

This topic describes the systematic instructions to configure transaction code parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **Transaction Code Parameters**.
2. Under **Transaction Code Parameters**, click **Configure**.

   The **Configure** page displays.

Figure 17-1   Configure Transaction Code Parameters



3. Specify the fields on the **Configure** page.

Table 17-1 Configure Transaction Code - Field Description

Field	Description
Transaction Code	Specify the transaction code for which maintenance needs to be done. Click the search icon to open the **Transaction Code** window. Select and click to add the code in the field.
Description	Based on the Transaction Code selected, the information is auto-populated.
Available Balance Check Required	Specify whether available balance check must be performed as part of transaction posting or not. The values are either **Yes** or **No**.
Availability Information	Specify a value from the drop-down list. The values are - • **Immediate** → I (Default) - This indicates the future value dated credit transaction will be available immediately for usage. • **On Value Date** → V - This indicates the future value dated credit transaction will be available on the value date for usage. • **After 'N' Days** → A - This indicates the future value dated credit transactions will be available after 'N' days from the value date.
Consider For Activity	Only those transactions having this flag selected are considered as financial activity for the purpose of determining the inactive and dormancy days.
Days	Specify the number of working days from the value date. **Note:** This field is enabled only if the **Availability Information** is selected as **After 'N' Days**.
Auto Release	Select the toggle to enable/disable the auto release of the uncollected amount. The values are either **Yes** or **No**. If Auto Release toggle is enabled, the uncollected amount on transactions posted using the transaction code will be released automatically for withdrawal on the **On Value Date** or **After 'N' Days** from the value date. If Auto Release toggle is disabled, the user needs to manually release the uncollected amount for withdrawal. **Note:** This field is enabled only if the **Availability Information** is selected as **On Value Date** or **After 'N' Days**.
Balance Inclusion	Specify whether the transaction must be considered for IC computation. The default value is **No**.
Turnover Inclusion	Specify whether the transaction must be considered for turnover during IC computation. The default value is **No**.

4. Specify all the details and click **Save** to complete the steps or click **Cancel** to exit without saving.

   The Transaction Code Parameters are created.

   > **Note:**
   >
   > At this point, the status of the Transaction Code Parameters are *Unauthorized*. A user with a supervisor role has to approve the Transaction Code Parameters. After approval, the status changes to *Authorized*, and the Transaction Code Parameters are available for use by another process.

5. Approve the Transaction Code Parameters.

   To approve or reject Transaction Code Parameters, see View Transaction Code Parameters.

   > **Note:**
   >
   > As a maker of this configuration, you cannot approve it. It has to be approved by another user with a Supervisor role.

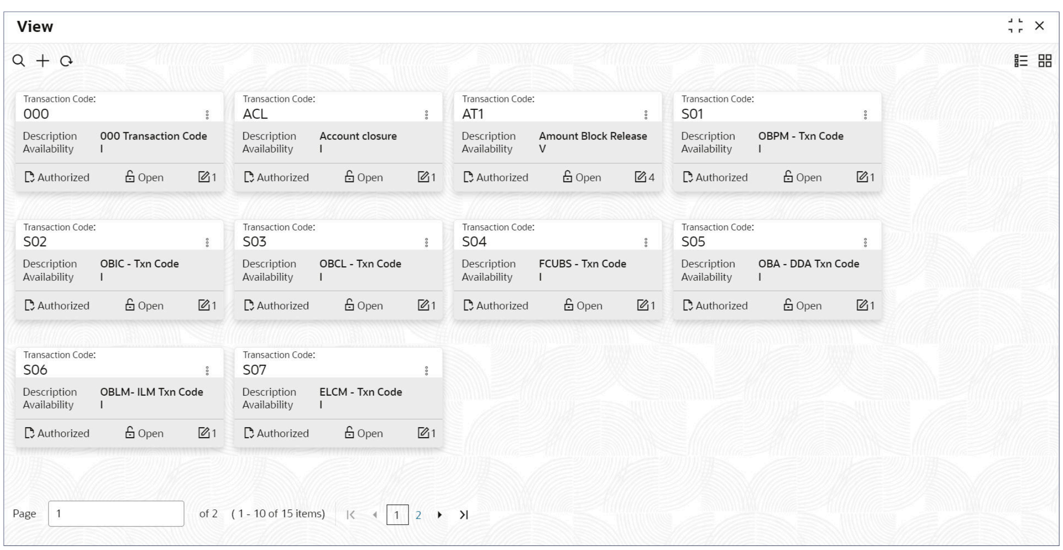
17.2 View Transaction Code Parameters

This topic describes the systematic instructions to view the list of configured Transaction code parameters.

1. Click **Account Configurations**, and under **Account Configurations**, click **Transaction Code Parameters**.
2. Under **Transaction Code Parameters**, click **View**.

   The **View** page displays.

Figure 17-2 View Transaction Code Parameters



> **Tip:**
>
> Click or to switch between the **Tile** view and the **List** view.

Table 17-2 Transaction Code Parameters Tile - Field Description

Field	Description
Transaction Code	Displays the Transaction Code.
Description	Displays the description of the transaction code.
Availability	Displays the value **A**, **V** or **I**. Where **A** represents After 'N' day, **V** represents Value date, and **I** represents Immediate.
Authorization	Displays the authorization status of the record. • **Authorized** • **Rejected** • **Unauthorized**
Status	Displays the status of the record. • **Open** • **Closed**

The following table describes the action items in the More Options () menu and the action items on the page.

Table 17-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the component can no longer be used to define an entity. But entities already defined using the component can continue to use it.
Reopen	Reopen a closed record.

Table 17-3 (Cont.) Action Items Description

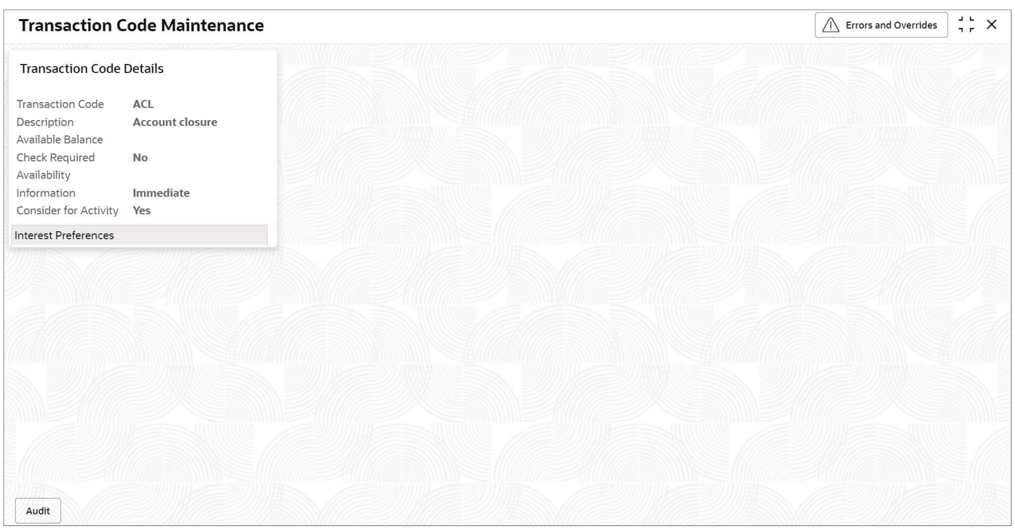
Action Item	Description
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of a record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note:**
>
> The actions you can perform depend on your role and the record status.

3. View the details of a Transaction Code Parameters tile.
   a. Click ⋮ and select **View**.

      The **Transaction Code Maintenance** page displays.

      Figure 17-3 Transaction Code Maintenance Page

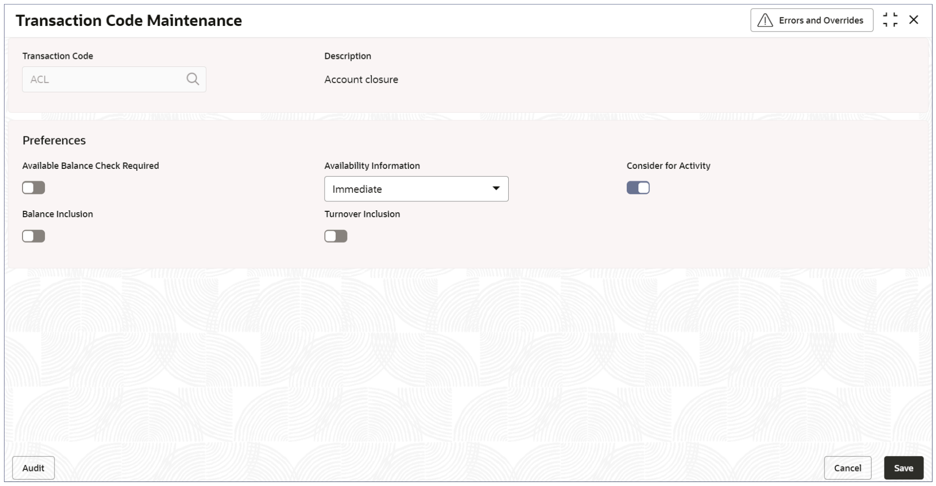
      

   b. Click **Audit**.

      A dialog displays the **Maker**, **Checker**, **Status**, and **Modification Number**.
4. Unlock and update Transaction Code Parameters.
   a. Click ⋮ and select **Unlock**.

      The **Transaction Code Parameters** page displays.

Figure 17-4 Transaction Code Parameters - Unlock



> **Note:**
>
> The fields that are grayed cannot be updated.

b. Edit the required fields.

> **Note:**
>
> To know more about editing the Transaction Code Parameters, see Configure Transaction Code Parameters.

c. Click **Save**.

5. Authorize or Reject the Transaction Code Parameters.

   a. From the Search Filter, search for the required record that is in an **Unauthorized** and **Open** state.

   b. Click ⋮ and select **Authorize**.

   The **View** page displays.

Figure 17-5 Approve the Record

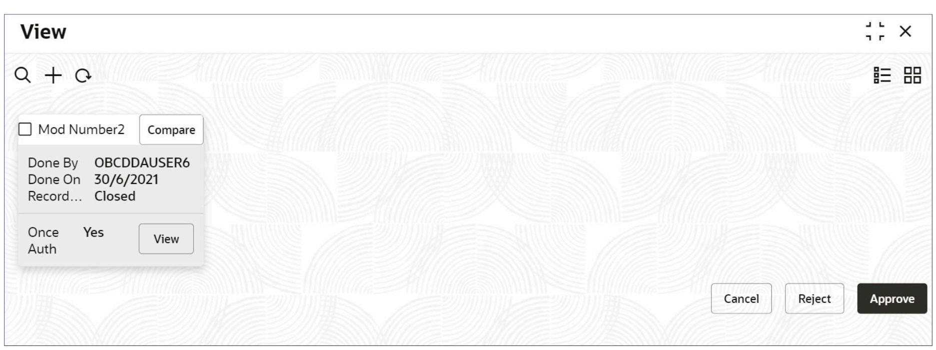


Table 17-4 Authorize View

Field Name	Description
Mod Number<N>	Indicates the number of times the record was modified. Where **N** represents the number of modifications. **Note:** For a newly created record the modification number is **1**.
Done By	Name of the user who performed the latest modification.
Done On	Date on which the record was modified.
Record Status	The status of the record. **Note:** To authorize a record, its status should be **Open**.
Once Auth	Specifies if the record was authorized at least once. **Note:** For a newly created record, the value is **No**.
Compare (Button)	Click to compare the modified record with the previous version of the record.
View (Button)	Click to display the record details.

c. Click the check box besides **Mod Number<N>** to select the modified record.

d. Click **Approve** or **Reject**.

   The **Confirm** dialog displays.

e. Enter any remarks and click **Confirm**.

   A toast message confirms the successful approval or rejection of the record.

18 Operations

Operations menu allows the configuration of banking application properties.

This topic contains the following subtopics:

- Operations - Application Properties
  This topic describes the systematic instructions to specify the Application Properties.
- Operations - Refresh Cache
  This topic describes the systematic instructions to specify the Refresh Cache details.

18.1 Operations - Application Properties

This topic describes the systematic instructions to specify the Application Properties.

1. Click **Operations**, and under **Operations**, click **Application Properties**.

   The **Application Properties** page displays.
   The application properties page allows the specification of the following properties:

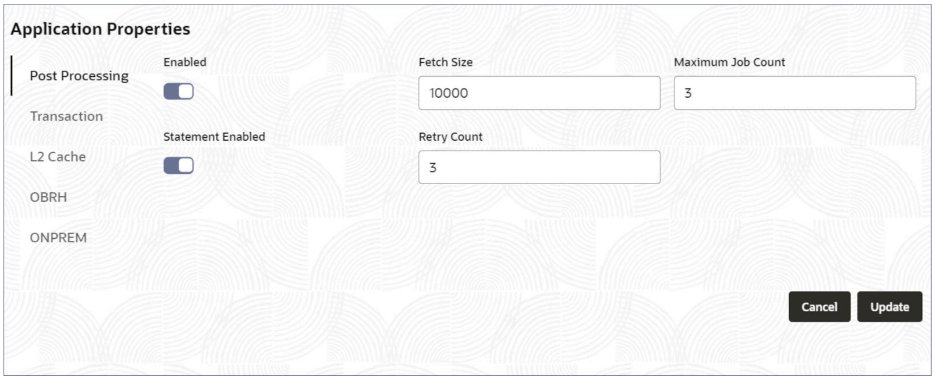
   - Post Processing
   - Transaction
   - L2 Cache
   - OBRH
   - ONPREM

   > **Note:**
   >
   > Clicking the vertical tabs on the left of the page display the related properties.

2. Specify the Application Post Processing properties.
   a. Click **Post Processing**.

      The Post Processing properties display.

Figure 18-1 Application Post Processing Properties



b. Specify the properties described in the following table.

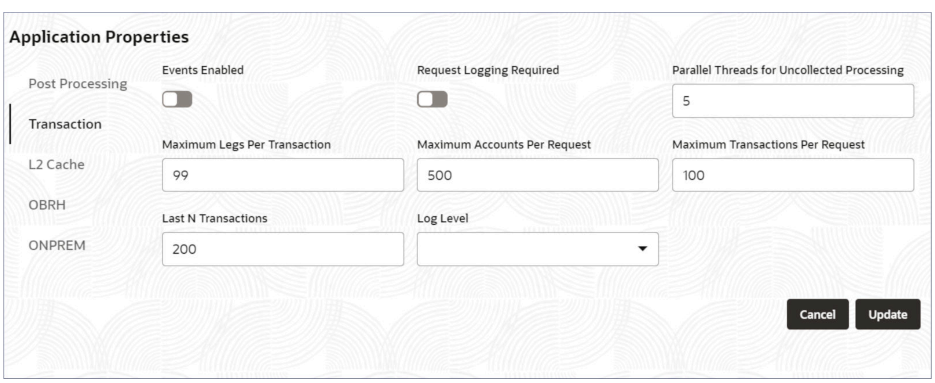
Table 18-1 Post Processing Properties - Field Description

Field Name	Description
Enabled	Toggle this option **On** to enable post processing.
Statement Enabled	Toggle this option **On** to enable statement generation.
Fetch Size	The size of each post processing data chunk on each fetch cycle.
Maximum Job Count	The maximum number of jobs allowed in each post processing call.
Retry Count	The number of retries allowed when a fetch fails.

3. Specify the Application Transaction properties.
   a. Click **Transaction**.

      The Transaction properties display.

Figure 18-2 Application Transaction Properties



   b. Specify the properties described in the following table.

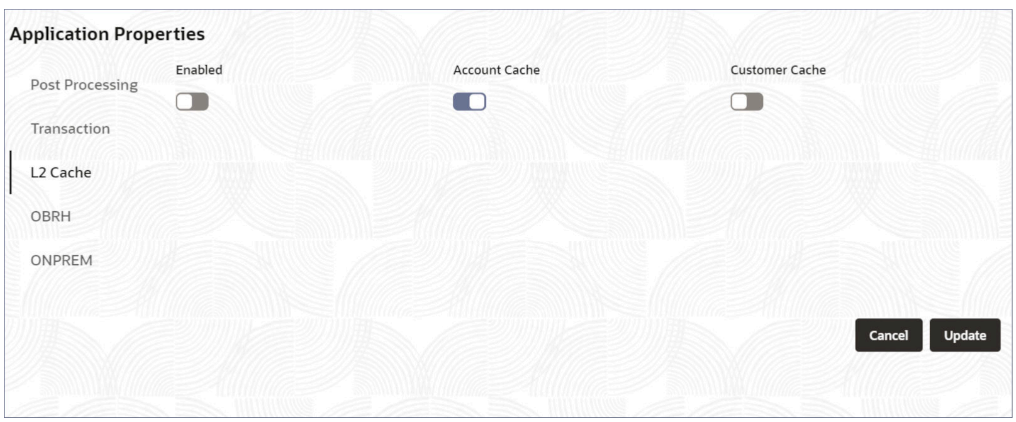
Table 18-2 Transaction Properties - Field Description

Field Name	Description
Events Enabled	Toggle this option **On** to enable transaction events.
Request Logging Required	Toggle this option **On** to enable transaction logs.
Maximum Legs Per Transaction	Specify the maximum number of legs per transaction.
Maximum Accounts Per Request	Specify the maximum number of accounts handled in each request.
Maximum Transaction Per Request	Maximum number of transactions allowed per request.
Last N Transactions	Specify the number of previous transactions to be considered for logging.
Log Level	Specify the log level to capture the appropriate details in the information logs.

4. Specify the Application L2 Cache details.
   a. Click the **L2 Cache** tab.

      The related properties display.

Figure 18-3 Application L2 Cache properties



   b. Specify the properties described in the following table.

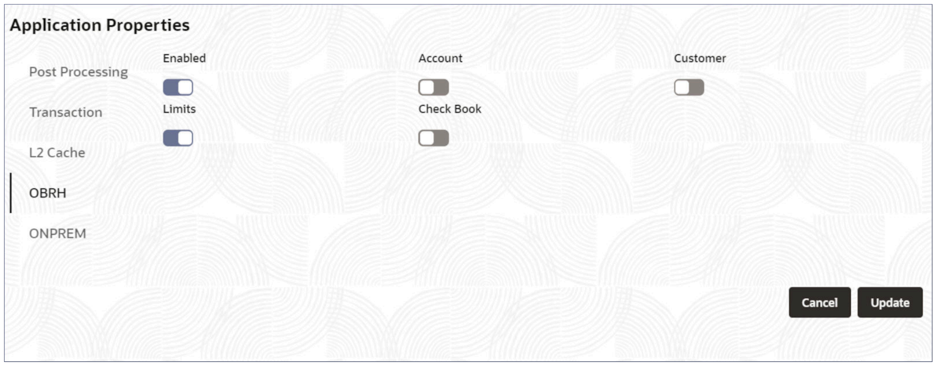
Table 18-3 L2 Cache Properties - Field Description

Field Name	Description
Enabled	Toggle this option **On** to enable L2 caching.
Account Cache	Toggle this option **On** to enable Account caching.
Customer Cache	Toggle this option **On** to enable Customer caching.

5. Specify the Application OBRH (Oracle Banking Routing Hub) details.
   a. Click the **OBRH** tab.

      The related properties display.

Figure 18-4 Application OBRH Properties



b. Specify the properties described in the following table.

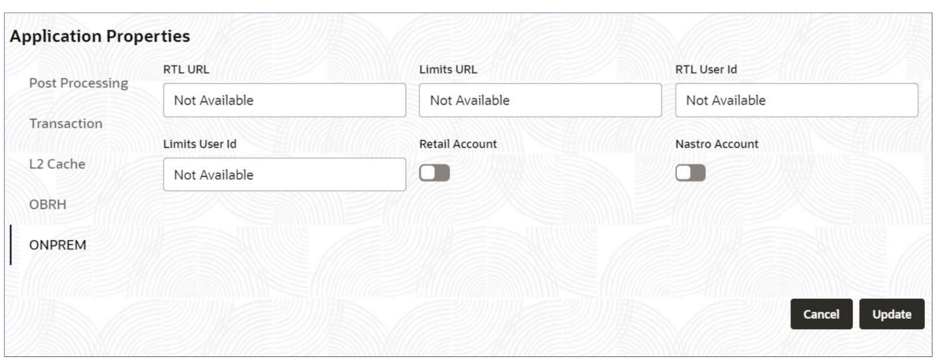
Table 18-4 OBRH Properties - Field Description

Field Name	Description
Enabled	Toggle this option **On** to enable the use of the Oracle Banking Routing Hub (OBRH).
Account	Toggle this option **On** to enable Corporate Accounts to use the Oracle Banking Routing Hub.
Customer	Toggle this option **On** to enable Corporate Customers to use the Oracle Banking Routing Hub.
Limits	Toggle this option **On** to enable limits to be routed through the hub.
Cheque Book	Toggle this option **On** to enable Cheque details to be routed through the hub.

6. Specify the Application ONPREM details.
   a. Click the **ONPREM** tab.

      The related properties display.

Figure 18-5 Application ONPREM Properties



   b. Specify the properties described in the following table.

Table 18-5 OBRH Properties - Field Description

Field Name	Description
RTL URL	Specify the URL to query real time limits.
Limits URL	Specify the URL to query limits..
RTL User Id	Specify the User Id to be used when querying real time limits.
Limits User Id	Specify the User Id to be used when querying limits.
Retail Account	Toggle this option **On** to enable the use of on premises deployment of Retail accounts..
Nostro Account	Toggle this option **On** to enable the use of on premises deployment of Nostro accounts.

7. Click **Update**.

   The application properties specified are updated in the system.

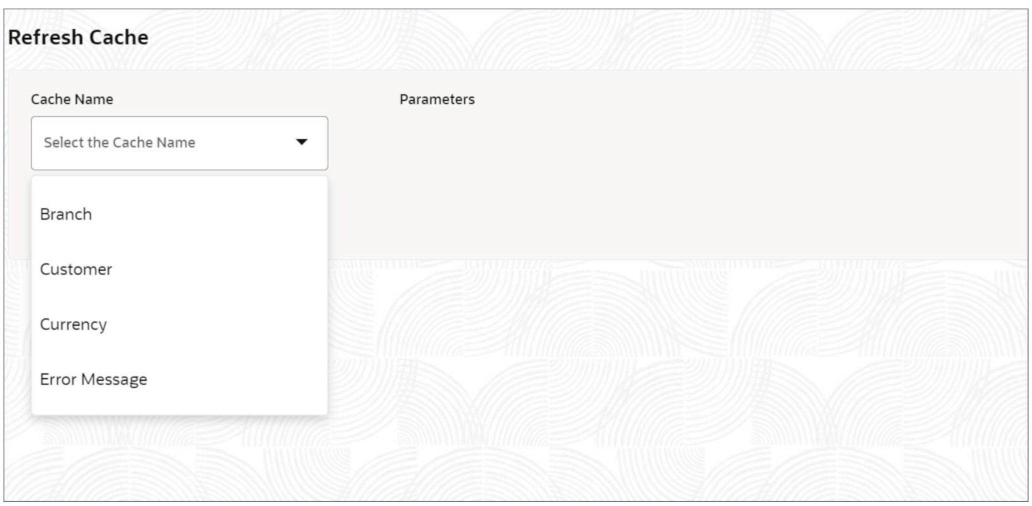
18.2 Operations - Refresh Cache

This topic describes the systematic instructions to specify the Refresh Cache details.

1. Click **Operations**, and under **Operations**, click **Refresh Cache**.

   The **Refresh Cache** page displays.

Figure 18-6 Refresh Cache



2. Select the **Cache Name** from the drop-down list and specify the appropriate parameters and actions as described in the following table.

Table 18-6 Actions Description table

Cache Name	Parameters and Actions
Branch	a. Select **Branch** to specify a branch level cache. The Branch Code is auto-populated in the **Parameters** field. b. Click **Save**.
Customer	a. Select **Customer** to evict a customer from the cache. b. Specify the required customer in the **Parameters** field. c. Click **Evict**.
Currency	a. Select **Currency** to specify a currency cache. The value ALL is populated in the **Parameters** field. b. Click **Save**.
Error Message	a. Select **Error Message** to specify error messages to cache. b. Click the multi-select drop-down parameters field and select the error messages. c. Click **Save**.

3. Click **Save**.

   The Cache Name and the specified parameters and actions are saved.

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