

# Oracle® Banking Corporate Accounts Cloud Service

## Corporate Accounts User Guide



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ORACLE®

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## Purpose

The **Corporate Accounts User Guide** helps to understand the functionality of **Oracle Banking Corporate Accounts Cloud Service**. It provides an overview of the product and instructions for creating and maintaining a corporate account.

## Audience

This user guide is intended for the following end Users / User Roles in the Bank.

**Table 1 User Roles**

| User Role                                 | Function                                        |
|-------------------------------------------|-------------------------------------------------|
| Back office clerk                         | Input functions for contracts                   |
| Back office managers/<br>officers         | Authorization functions                         |
| Product Managers                          | Product definition and authorization            |
| End of Day operators                      | Processing during End of Day / Beginning of Day |
| Financial Controller/<br>Product Managers | Generation of reports                           |

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## Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

## Conventions

The following text conventions are used in this document:

| Convention             | Meaning                                                                                                                                |
|------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| <b>boldface</b>        | Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.         |
| <i>italic</i>          | Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.                          |
| <code>monospace</code> | Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter. |

## Related Documents

The related documents are as follows:

- *Oracle Banking Getting Started User Guide*
- *Oracle Banking Common Core User Guide*
- *Oracle Banking Security Management System User Guide*
- *Account Configurations User Guide*
- *EOD Configuration User Guide*

## Basic Actions

This basic actions that can be performed on a screen are described in the following table.

Table 2 Basic Actions

| Action                      | Description                                                                                                                                                                            |
|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Approve</b>              | Approve the initiated record. This option displays when the user clicks <b>Authorize</b> .                                                                                             |
| <b>Audit</b>                | View the maker details, checker details, and record status.                                                                                                                            |
| <b>Authorize</b>            | Authorize the record created. A maker of the screen is not allowed to authorize the record. Only a checker can authorize a record, created by a maker.                                 |
| <b>Cancel</b>               | Cancel the performed action.                                                                                                                                                           |
| <b>Close</b>                | Close a record. This action is available only when a record is created.                                                                                                                |
| <b>Collapse All</b>         | Hide the details in the sections. This option displays when the user clicks <b>Compare</b> .                                                                                           |
| <b>Compare</b>              | View the comparison through the field values of old record and the current record. This option displays in a widget when the user clicks <b>Authorize</b> .                            |
| <b>Confirm</b>              | Confirm the performed action.                                                                                                                                                          |
| <b>Expand All</b>           | Expand and view all the details in a section. This option displays when the user clicks <b>Compare</b> .                                                                               |
| <b>New</b>                  | Add a new record. When the user clicks <b>New</b> , the system displays a new record to specify the required data.                                                                     |
| <b>OK</b>                   | Confirm the details on the screen.                                                                                                                                                     |
| <b>Reject</b>               | Reject the record created. A maker of the screen is not allowed to reject the record. Only a checker can reject a record, created by a maker.                                          |
| <b>Save</b>                 | Save the details entered or selected in the screen.                                                                                                                                    |
| <b>Unlock</b>               | Update the details of an existing record. System displays an existing record in the editable mode.                                                                                     |
| <b>View</b>                 | View the record details in a particular modification stage. This option displays in the widget when the user clicks <b>Authorize</b> . This option is also displayed in the Tile menu. |
| <b>View Difference only</b> | View a comparison through the field element values of old record and the current record, which has undergone changes. This option is displayed when the user clicks <b>Compare</b> .   |

**Note:**

The user must specify values for all the mandatory fields and they are marked as **Required** in the User Interface.

## Acronyms and Abbreviations

The list of the acronyms and abbreviations that are used in this guide are as follows.

**Table 3 Abbreviations**

| Abbreviation | Definition                        |
|--------------|-----------------------------------|
| AUF          | Advance Against Uncollected Funds |
| DDA          | Demand Deposit Account            |
| KYC          | Know Your Customer                |
| EAC          | External Account Check            |
| ECA          | External Credit Approval          |
| LOV          | List of Values                    |
| EOD          | End of Day                        |
| IBAN         | International Bank Account Number |
| BBAN         | Basic Bank Account Number         |
| NPA          | Non Performing Asset              |

## Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

## Symbols and Icons

This guide has the following list of symbols and icons.

**Table 4 Symbols and Icons - Common**

| Symbol/Icon                                                                         | Function                     |
|-------------------------------------------------------------------------------------|------------------------------|
|  | Minimize                     |
|  | Maximize                     |
|  | Close                        |
|  | Perform Search               |
|  | Open a list                  |
|  | Date Range                   |
|  | Add a new record             |
|  | Navigate to the first record |

Table 4 (Cont.) Symbols and Icons - Common

| Symbol/Icon                                                                         | Function                                                 |
|-------------------------------------------------------------------------------------|----------------------------------------------------------|
|    | Navigate to the last record                              |
|    | Navigate to the previous record                          |
|    | Navigate to the next record                              |
|    | Grid view                                                |
|    | List view                                                |
|    | Refresh                                                  |
|    | Click this icon to add a new row.                        |
|    | Click this icon to delete a row, which is already added. |
|  | Calendar                                                 |
|  | Alerts                                                   |
|  | Unlock Option                                            |
|  | View Option                                              |
|  | Reopen Option                                            |

Table 5 Symbols and Icons – Audit Details

| Symbol/Icon                                                                         | Function      |
|-------------------------------------------------------------------------------------|---------------|
|  | A user        |
|  | Date and time |

Table 5 (Cont.) Symbols and Icons – Audit Details

| Symbol/Icon                                                                       | Function                      |
|-----------------------------------------------------------------------------------|-------------------------------|
|  | Unauthorized or Closed status |
|  | Authorized or Open status     |
|  | Rejected status               |

Table 6 Symbols and Icons - Widget

| Symbol/Icon                                                                         | Function            |
|-------------------------------------------------------------------------------------|---------------------|
|    | Open status         |
|    | Unauthorized status |
|   | Rejected status     |
|  | Closed status       |
|  | Authorized status   |
|  | Modification Number |

# 1

## Introduction

Oracle Banking Corporate Accounts Cloud Service provides best-in-class corporate banking capabilities. It offers an integrated solution built on a cloud-native microservices architecture and offers comprehensive account creation and life cycle capability essential for Corporate Accounts.

The Oracle Banking Corporate Accounts user guide describes the processes and procedures to create various demand deposit accounts, namely Savings and Checking or Current Accounts. It details all account operations and activities allowed in a corporate account. The guide includes the Corporate Account configurations and a detailed view of the various account activities, such as Enquiry Services and Transactions supported for the account.



# 2

## Corporate Account Configurations

Before creating Corporate Customer Accounts, use Corporate Account Configurations to configure Interest and Charges and Account Class. These configurations are a prerequisite to creating Corporate Accounts.

This topic contains the following **Configurations** as subtopics:

- [Interest and Charges](#)  
This topic provides information about various maintenance's used to calculate the Interest and charges in the system.
- [Account Class](#)  
Account classes help classify and categorize bank customer accounts into different groups based on specific attributes and features. You can assign an identification code to each account class. Account classes mitigate the process of account management and reporting in the Corporate Account application.

### 2.1 Interest and Charges

This topic provides information about various maintenance's used to calculate the Interest and charges in the system.

Interest is computed and applied on accounts having balances. The system uses the Interest component to calculate the interest accrued on such accounts. Setting up the Interest component is a one-time activity.

The system auto-computes the interest it applies to all the balance type accounts. Interest is calculated using the interest rules defined by the user to suit the requirements of the bank.

For more information, refer to the *Interest and Charges User Guide*.

### 2.2 Account Class

Account classes help classify and categorize bank customer accounts into different groups based on specific attributes and features. You can assign an identification code to each account class. Account classes mitigate the process of account management and reporting in the Corporate Account application.

For example, you can define groups called *CORCUR* for corporate current accounts, *CORMCU* for corporate multi-currency current accounts, and *INDLSB* for local currency savings accounts held by individuals.

Each group is called an Account Class and maintained using the Account Class screen. Account class contains attributes common to all the accounts in the class, such as the General Ledger lines to which the accounts in this class report and facilities given to the account holders (Checkbook, ATM, limits, and similar attributes).

Before you create an Account Class, you must complete the following configurations:

- Configure the various Status Codes applicable to the accounts in the account class. For more information, see the topic **Status Code** in the *Account Configuration User Guide*.

- Configure Rules and Facts so that the required rules to determine the status of an account are available when the option Automatic Account Status Update is enabled. For more information, see the topic **Rules Framework** in the *Oracle Banking Common Core User Guide*.
- Configure the Customer GLs to account for the debit and credit balances of the accounts based on the Account Status. For more information, see the topic **Customer GL** in the *Account Configuration User Guide*.
- Configure the MIS Group and MIS Class to which the Accounts under the Account Class should belong. For more information, see the topic **MIS Code** in the *Oracle Banking Common Core User Guide*.
- Configure the Interest and Charge Products and related configurations to link to the Account Class and default to the Accounts in the Account Class. For more information, see the *Interest and Charges User Guide*.
- Configure the Source Code. For more information, see the topic **Source Code** in the *Account Configuration User Guide*.
- Configure Non-Financial Activity Code for an external source code if non-financial activity determines the dormancy state of accounts in the account class. For more information, see the topic **Non-Financial Activity Code** in the *Account Configuration User Guide*.

 **Note:**

Non-Financial Activity codes are factory shipped for the Oracle Banking Accounts source code.

The definitions and features of an Account class are captured in the following sub-screens.

- **Basic Details**
- **Features**
- **Preferences**
- **Limits**
- **Interest**
- **MIS Details**
- **GL Reporting Details**
- **Statement Preferences**
- **Status Rule Definition**

This topic contains the following subtopics:

- [Create Account Class](#)  
This topic describes the systematic instructions to create an account class. The maintenance screen allows the user to configure account class parameters.
- [View Account Class](#)  
This topic describes the systematic instructions to view the list of configured account classes.

## 2.2.1 Create Account Class

This topic describes the systematic instructions to create an account class. The maintenance screen allows the user to configure account class parameters.

1. Click **Corporate Account Configurations**, under **Corporate Account Configurations**, click **Account Class**.
2. Under **Account Class**, click **Create**.

The **Create** page displays the **Basic Details** screen.

**Figure 2-1 Create Account Class - Basic Details**

 **Note:**

The Fields with the asterisk marks are mandatory.

3. Specify the fields on the **Basic Details** screen.

**Table 2-1 Basic Details- Field Description**

| Field                | Description                                                                                                                                         |
|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Account Class</b> | Specify an identification code for the account class. Use the identification code to specify this class during the creation of a corporate account. |
| <b>Description</b>   | Provide a brief description of the account class.                                                                                                   |

Table 2-1 (Cont.) Basic Details- Field Description

| Field        | Description                                                                                                                                                                                                                                                                                                                                         |
|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Account Type | Specify the type of the account from the following: <ul style="list-style-type: none"> <li>• <b>Savings</b></li> <li>• <b>Current</b></li> </ul>                                                                                                                                                                                                    |
| Account Code | Specify the account code consisting of up to <b>four</b> characters.<br>Banks determine the assignment of account classes to various account codes.<br><br>The customer account mask can contain an account class or an account code. If the customer account mask is configured with an account code, it replaces the value in the account number. |
| Validity     | Specify the validity period of the account class by entering the start and end dates. The end date is optional.                                                                                                                                                                                                                                     |

4. Click **Next**.

The **Features** screen displays.

Figure 2-2 Create Account Class- Features

5. Specify the account features to enable in this account class.

#### Note:

By default, all the features are switched **OFF**. To enable a feature toggle the switch on a feature field to **ON**.

Table 2-2 Features- Field Description

| Field                                   | Description                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Limit Check Required</b>             | Enable this feature to specify that a limit check is performed to ensure sufficient funds are available in the account.                                                                                                                                                                                                                                                                                                                       |
| <b>Available Balance Check Required</b> | Enable this feature to allow the system to check for funds availability before posting a debit entry to customer accounts.                                                                                                                                                                                                                                                                                                                    |
| <b>Referral Required</b>                | Enable this feature to specify whether a referral check is performed for accounts belonging to the account class. Therefore, the system checks the available balance (instead of the current balance) when performing referral checks for all transactions involving the account. When an account transaction results in an overdraft, the account and transaction details are sent to the referral queue.                                    |
| <b>Enable RTL</b>                       | <p>Enable this feature to enable Real Time Liquidity (RTL) for the account.</p> <div>  <b>Note:</b><br/>           If RTL is enabled then the features <b>Defer the Balance Update for Debit</b> and <b>Defer the Balance Update for Credit</b> cannot be enabled.         </div>                                                                            |
| <b>Defer Balance Update For Debit</b>   | <p>Enable this feature to defer the balance update. When <b>Defer the Balance Update for Debit</b> is selected, the balance after debit transactions is updated at the end of the day (EOD).</p> <div>  <b>Note:</b><br/>           If <b>Defer the Balance Update for Debit</b> is enabled then the RTL feature cannot be enabled.         </div>         |
| <b>Defer Balance Update For Credit</b>  | <p>Enable this feature to defer the balance update for credit transactions. If <b>Defer the Balance Update For Credit</b> is selected, the balance after credit transactions is updated at the EOD.</p> <div>  <b>Note:</b><br/>           If <b>Defer the Balance Update for Credit</b> is enabled then the RTL feature cannot be enabled.         </div> |
| <b>IBAN Required</b>                    | Enable this feature if the accounts in this class require an International Bank Account Number (IBAN).                                                                                                                                                                                                                                                                                                                                        |

Table 2-2 (Cont.) Features- Field Description

| Field                         | Description                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Multi-Currency Allowed</b> | Enable this feature to allow an account to transact in multiple currencies. The allowed currencies are predefined.                                                                                                                                                                                                                                                                                                           |
| <b>Currencies</b>             | <p>Select the permitted currencies for a multi-currency account class. Select the required currency from the drop-down list. Alternatively, type to narrow the listed items and select the required currency.</p> <div>  <b>Note:</b><br/>           This field displays only when <b>Multi-Currency Allowed</b> is enabled.         </div> |

6. Click **Next**.

The **Preferences** screen displays.

Figure 2-3 Create Account Class- Preferences

7. Specify the preferences for accounts in this account class.

 **Note:**

By default, all the preferences are disabled.

Table 2-3 Preferences- Field Description

| Field                      | Description                                                                 |
|----------------------------|-----------------------------------------------------------------------------|
| <b>ATM Required</b>        | Enable ATM facility on the accounts belonging to this account class.        |
| <b>Check Book Required</b> | Enable Check Book facility on the accounts belonging to this account class. |

Table 2-3 (Cont.) Preferences- Field Description

| Field                             | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Auto-Reorder of Check Book</b> | Enable this preference to replenish check book automatically when a few check leaves are left. This preference appears when <b>Check Book Required</b> is enabled.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Reorder Level</b>              | Specify the number of leaves remaining when a check book is auto-reordered.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Reorder Number of Leaves</b>   | Specify the number of leaves required in the issued check book.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Direct Banking Required</b>    | Enable this preference to allow direct banking facility to the accounts belonging to this class. When enabled, a new table is added with the following columns to capture channel details: <ul style="list-style-type: none"><li>• <b>Banking Channel</b>- Channels include <b>Internet Banking, Interactive Voice Response, Mobile, ATM, Credit Card</b>, and so on.</li><li>• <b>Channel Name</b>- This field displays the name of the banking channel. For example, Internet Banking is a direct banking channel that allows users to directly perform their banking transactions.</li><li>• <b>Remarks</b> – Provide any remarks about the banking channel.</li></ul> |

8. Add a Direct Banking Channel, if **Direct Banking Required** is enabled.
  - a. Click **+** to add a direct banking channel. A new row is added.
  - b. Double click the **Banking Channel** column to activate the row.
  - c. Click **Fetch** and select the required direct banking channel in the **Banking Channel** dialog.
  - d. The **Channel Name** is auto-populated.
  - e. Add any remarks on the banking channel in the **Remarks** column.
9. Click **Next**.

The **Create Page** displays the **Limits** screen.

**Figure 2-4 Create Account Class- Limits**

10. Specify the fields on the **Limits** screen.

**Table 2-4 Limits- Field Description**

| Field                               | Description                                                                                                                                                                                                                                                                                                                                                                                                             |
|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>OD Facility Required</b>         | <p>Enable the OD (overdraft) facility to the accounts belonging to this account class. This facility is disabled by default.</p> <div> <b>Note:</b><br/>The rest of the fields in this table display when the OD facility is enabled. </div>                                                                                                                                                                            |
| <b>Uncollected Funds Margin (%)</b> | <p>Specify the margin in terms of the percentage to be held in the uncollected funds when the AUF (Advance against Uncollected Funds) limit is offered to an account. AUF margin should be between 0 to 100.</p> <div> <b>Note:</b><br/>Decimal values with up to two decimal digits are allowed. </div>                                                                                                                |
| <b>Daylight Limit</b>               | <p>Enable Daylight limit for accounts with OD facility in this account class. It is disabled by default. Daylight limit primarily applies to intraday consumption. It is the limit up to which an overdraft is allowed for that business day. The daylight limit is added to a temporary overdraft to calculate the available balance when EOD is not in progress. Daylight limit is not considered during the EOD.</p> |



Table 2-4 (Cont.) Limits- Field Description

| Field                            | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Fund Utilization Sequence</b> | <p>Specify the fund utilization sequence for accounts belonging to this account class in the table. The table contains the following columns:</p> <ul style="list-style-type: none"> <li>• <b>Source Code</b>– This field specifies the source through which the transaction can be sent to an account.</li> <li>• <b>Sequence</b>– Specify one of two available values, <i>BDATL</i> and <i>BDATLV</i>. The letters in the sequence represent the following: <ul style="list-style-type: none"> <li>– <b>B</b> (Balance)- Balance refers to clear balance available for debits at account.</li> <li>– <b>D</b> (Daylight Limit)- Daylight Limit is primarily meant for intraday consumption. Only one active limit is allowed at any point in time.</li> <li>– <b>A</b>- AUF Limit granted against uncollected funds available in the account. Only one active limit allowed at any point in time.</li> <li>– <b>T</b> (Temporary)- Temporary OD granted at the account.</li> <li>– <b>L</b> (Local)- Local Limit Facility refers to the local facility. Limits captured under the <b>Line Linkage Details</b> section.</li> <li>– <b>V</b> (Overline)- Refers to the overline utilization.</li> </ul> </li> <li>• <b>Description</b> – The expanded specified sequence is populated.</li> </ul> |

11. Add a sequence if **Fund Utilization Sequence** is enabled.
  - a. Click **+**. A new row is added.
  - b. Double-click the **Source Code**.
  - c. Select the required **Source Code**.
  - d. Select the required sequence from the drop-down list.
  - e. The Description field is auto-populated based on the specified sequence.
12. Click **Next**.  
The **Interest** screen displays.

Figure 2-5 Create Account Class- Interest

| Action | Product Code | Currency Code | Open                     |
|--------|--------------|---------------|--------------------------|
|        | ICPO         | GBP           | <input type="checkbox"/> |
|        | ICBD         | USD           | <input type="checkbox"/> |

13. Specify the fields on **Interest** Screen.

**Note:**

For more information on the fields, see the field description table below.

Select the interest product codes that apply to accounts based on this account class. Multiple interest product codes can be applied to the accounts. Each interest product code is associated with an interest rule. The interest rule encapsulates the logic to calculate interest. When an interest product code is applied to an account, interest is calculated according to the interest rule definition. The accounting rule can be general conditions or specific conditions.

An example of a general condition rule can be to pay credit interest on the balance of a current account and charge debit interest when the account lapses into a debit balance. To achieve this, use two product codes (one for credit interest and one for debit interest).

Select the product(s) that applies to the account for which you are defining special conditions. Special conditions for an account can be defined only if the account class of the account has general conditions defined for the product. Therefore, a pick list that selects products that define special conditions includes products that meet any of the following conditions:

- A General Condition is defined for the product and account class combination.
- The product is defined as a special-conditions-only product.

For example, special conditions could be a different set of debit interest rates for the first 15 days of a month and the remaining days of the month.

**Table 2-5 Interest- Field Description**

| Field                    | Description                                                                                                                                                                           |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Interest Required</b> | Enable this option to apply interest products on the accounts belonging to this account class. It is disabled by default. Enabling this option displays the Interest selection table. |

14. Add an interest product code, if **Interest Required** is enabled.
  - a. Click **+**.  
A new row is added with the below columns.
    - **Product Code**– Specify the interest product code you want to apply to the accounts in the account class.
    - **Currency Code**- Specify the currency to which the interest product code applies.
    - **Open** – Enable to activate the Product Code.
  - b. Double-click the **Product Code**.  
The row is activated.
  - c. Click **Fetch** and select the product code from the **Product Code** dialog.
  - d. Click **Fetch** and select the currency code from the **Currency Code** dialog.
  - e. Toggle the **Open** switch to ON and enable the interest product.
15. Click **Next**.  
The **MIS Details** tab displays.

**Figure 2-6 Create Account Class- MIS Details**

The screenshot displays the 'Create Account Class- MIS Details' interface. At the top, a progress bar indicates the current step is 'MIS Details'. The main area contains two sections: 'MIS Details' and 'Transaction MIS'. In the 'MIS Details' section, the 'MIS Group' field is populated with 'CABINF' and the 'Description' field also shows 'CABINF'. The 'Transaction MIS' section shows the 'SECTOR' as 'WIND' and the 'SECTOR Description' as 'Wind Energy'. At the bottom right, there are four buttons: 'Cancel', 'Back', 'Save and Close', and 'Next'.

16. Specify the fields on the **MIS Details** Screen.

Table 2-6 MIS Details- Field Description

| Field              | Description                                                                  |
|--------------------|------------------------------------------------------------------------------|
| MIS Group          | Specify the MIS group to associate with the Account Class.                   |
| Description        | Describe the MIS group specified. This field is auto-populated.              |
| MIS Class Code     | Specify the MIS Class Code from the applicable MIS Classes in the MIS Group. |
| SECTOR             | Specify the sector to be associated with the MIS Group.                      |
| SECTOR Description | Describes the Sector specified. This field is auto-populated.                |

17. Click **Next**.

The **GL Reporting Details** tab displays.

Figure 2-7 Create Account Class- GL Reporting Details

18. Specify the fields on the **GL Reporting Details** tab.

#### Note:

All balances of the specified account class are reported to the General Ledger (GL) identified as the Natural GL. Depending on the account balance's nature, you have the option to designate whether the balances should be recorded in the **Debit GL** or the **Credit GL**. For example, in the case of an accounting class related to overdrafts, the usual balance is a debit, while current accounts typically do not maintain a debit balance.

Table 2-7 GL Reporting Details - Field Description

| Field       | Description                                                                                                                                                                                            |
|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Natural GL  | The following values are available: <ul style="list-style-type: none"><li>• <b>Debit</b></li><li>• <b>Credit</b></li></ul>                                                                             |
| Status      | Specify the status.<br><br> <b>Note:</b><br><br>At least one GL Line with the status <b>Normal</b> must be specified. |
| Description | This field is auto-populated with a description of the status specified.                                                                                                                               |
| Credit GL   | Specifies the GL to which the account credit balance belongs.                                                                                                                                          |
| Debit GL    | Specify the GL to which the account debit balance belongs.                                                                                                                                             |

To add a new GL Line:

- a. Click **+**.  
The **Add GL Lines** dialog displays.
- b. Specify the **Status** of the GL Line. Click **Fetch** and select the required status from the **Status** dialog.
- c. Specify the **Credit GL** and **Debit GL** lines. Click **Fetch** and select the required GL from the **Status** dialog.
- d. Click **Add**.

A new tile is added and displays the **GL Details**.

 **Note:**

Use the More Options menu on the top right of a tile to View, Edit, or Delete the GL Details.

19. Click **Next**.

The **Statement Preferences** tab displays.

Figure 2-8 Create Account Class- Statement Preferences

**Create**

Basic Details Features Preferences Limits Interest MIS Details GL Reporting Details **Statement Preferences** Status Rule Definition

**Statement Preferences**

**Primary Account Statement**

Statement Type: None Summary Detailed

Cycle: Weekly - Mon

Swift Required: ☐

ISO Statement Required: ☐

Statement Format: PrimaryStmnt

ISO Message Type: CAMT053

**Secondary Account Statement**

Statement Type: None Summary Detailed

Cycle: Monthly - 1

Swift Required: ☐

Swift Message Type: MT950

Statement Format: SecondaryStmnt

ISO Statement Required: ☐

**Tertiary Account Statement**

Statement Type: None Summary Detailed

Cancel Back Save and Close Next

20. Specify the fields on the **Statement Preferences** screen for the primary, secondary, and tertiary account statements.

**Note:**

The fields for **Primary Account Statement**, **Secondary Account Statement**, and **Tertiary Account Statement** are the same.

Table 2-8 Statement Preferences- Field Description

| Field                 | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Statement Type</b> | Specify the type of statement. The values are: <ul style="list-style-type: none"> <li><b>None:</b> Select this option if statements are not required for this account class.</li> <li><b>Summary:</b> Select this option for a statement summary. Provide the frequency of statements, statement format, and the SWIFT format type (optional).</li> <li><b>Detailed:</b> Select this option for a detailed statement. Provide the frequency of statements, statement format, and the SWIFT format type (optional).</li> </ul> |
| <b>Cycle</b>          | Specify the frequency of statements generated. Click the <b>Calendar</b> icon and select the frequency from the drop-down. Select from <i>Daily</i> , <i>Weekly</i> , <i>Fortnightly</i> , <i>Monthly</i> , <i>Quarterly</i> , <i>Semi-annual</i> , and <i>Annual</i> . Specify the weekday or day of the month, or the month for the statement cycle.                                                                                                                                                                        |

Table 2-8 (Cont.) Statement Preferences- Field Description

| Field                | Description                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Statement Format     | <p>Specify the format of the account statement. Click the Fetch icon to open the <b>Statement Format</b> dialog. Select the required format. The list displays statement formats allowed in the Common Core advice parameter.</p> <div> <b>Note:</b><br/>This field is available only when <b>Statement Type</b> is <i>Summary</i> or <i>Detailed</i>.</div> |
| Swift Required       | <p>Enable this option to generate the statement in the SWIFT format. This field is disabled by default.</p> <div> <b>Note:</b><br/>This field is available only when <b>Statement Type</b> is <i>Summary</i> or <i>Detailed</i>.</div>                                                                                                                       |
| Swift Message Type   | <p>Specify the SWIFT message type to deliver the statement. Currently, the MT950 SWIFT message type is supported.</p> <div> <b>Note:</b><br/>This field is available only when <b>Swift Required</b> is enabled.</div>                                                                                                                                     |
| ISO Message Required | <p>Enable this option to generate the statement in the ISO format. This field is disabled by default.</p> <div> <b>Note:</b><br/>This field is available only when <b>Statement Type</b> is <i>Summary</i> or <i>Detailed</i>.</div>                                                                                                                       |

Table 2-8 (Cont.) Statement Preferences- Field Description

| Field            | Description                                                                                                                                                                      |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ISO Message Type | Specify the ISO message type to deliver the statement. Currently, the CAMT053 ISO 20022 standard message type is supported.                                                      |
|                  | <p> <b>Note:</b></p> <p>This field is available only when <b>Swift Required</b> is enabled.</p> |

21. Click **Next**.

The **Status Rule Definition** screen displays.

Figure 2-9 Create Account Class- Status Rule Definition

22. Enable automatic status change and specify the rule definitions.

 **Note:**

Enable this option to perform an automatic status change of accounts that use this account class. Automatic status change will require setting up the rule definitions to check the state of the account.

a. Toggle the **Automatic Status Change** to **On**.

The **Rule Definition** section displays.



- b. Click **+** in the Rule Definition section.  
The **Add Rule Definition** dialog displays.

**Figure 2-10 Add Rule Definition**

**Add Rule Definition**

Status: PDO Sequence Number: 2 Rule ID: 1851

Rule Preview

```
(( temporaryOdDays > 20 )) || (( odDays > 10 )) || (( noCredits == true )) || (( noDebits == true )) || (( Interim_Days > 5 ))
```

Cancel Save

**Table 2-9 Rule Definition- Field Description**

| Field                  | Description                                                                                                                                                                                 |
|------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Status</b>          | Specify the status for which the rule is defined. Click the search icon to open the <b>Status</b> window. Select the account status from the list and click to add the status in the field. |
| <b>Sequence Number</b> | Specifies the sequence number of the selected status and is auto-populated.                                                                                                                 |
| <b>Rule ID</b>         | Specify the Rule ID to be associated with the status. Click the <b>Fetch</b> icon to open the <b>Rule ID</b> dialog. Select the required Rule ID.                                           |
| <b>Rule Preview</b>    | Displays a preview of the rules defined for the Rule ID.                                                                                                                                    |

- c. Click **Fetch** in the **Status** field and select the required status from the **Status** dialog.  
d. Click **Fetch** in the **Rule ID** field and select the required rule from the **Rule** dialog.  
e. Click **Save**.

The new rule definition tile is added to the Rule Definition section.

**Table 2-10 Rule Definition Tile- Field Description**

| Field Name             | Description                                                                 |
|------------------------|-----------------------------------------------------------------------------|
| <b>&lt;Title&gt;</b>   | The Status name displays as the title in the Tile header.                   |
| <b>Sequence Number</b> | Specifies the sequence number of the selected status and is auto-populated. |

Table 2-10 (Cont.) Rule Definition Tile- Field Description

| Field Name   | Description                                              |
|--------------|----------------------------------------------------------|
| Rule ID      | Specify the Rule ID to be associated with the status.    |
| Rule Preview | Displays a preview of the rules defined for the Rule ID. |

23. Set up the Dormancy Configurations.

 **Note:**

A bank can mark an account manually as dormant. To automatically mark an account as dormant, specify the rules that govern the account dormancy.

Specify the dormancy details:

Table 2-11 Dormancy Configuration- Field Description

| Field                           | Description                                                                                                                                                                                                                                                                                                                                                                        |
|---------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Dormancy Application            | Indicate if the dormancy status for accounts belonging to the specified account class should be applied manually or automatically.<br><br> <b>Note:</b><br>To automatically monitor and apply the dormancy state of the account, provide the remaining details in the table.                    |
| Dormancy Days                   | Specify the number of days an account can remain inactive before it is marked as dormant.                                                                                                                                                                                                                                                                                          |
| Consider Non-financial Activity | Indicate if the application should consider non-financial activities to determine the dormant status of an account.<br><br> <b>Note:</b><br>For example, a check book request is a non-financial activity but is considered an account activity and prevents the account from becoming dormant. |

**Table 2-11 (Cont.) Dormancy Configuration- Field Description**

| Field                        | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Activation Parameters</b> | <p>Specify if a dormant account is activated manually or automatically. To automatically activate a dormant account, specify the activation parameters to monitor account activity. The following activation parameters are available for selection:</p> <ul style="list-style-type: none"> <li>• <b>Debit Financial Transactions</b>- Any Debit transaction on the account makes the status of the account active.</li> <li>• <b>Credit Financial Transactions</b>- Any Credit transaction on the account makes the status of the account active.</li> <li>• <b>Non-financial transactions</b>- Any non-financial transaction on the account makes the account active.</li> </ul> |

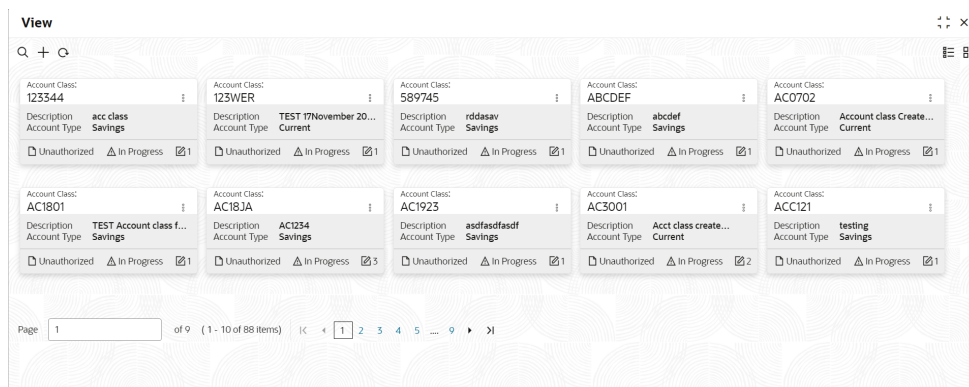
24. Specify the activation parameters to be monitored.
  - a. Specify the activation parameters to be monitored.
    - i. Click the multi-select drop-down field to display the available options. Alternatively, you can start typing to list the required value and select it.
    - ii. Select the required option.
    - iii. Perform the above steps to add more values.
  - b. Specify the Non-financial transaction activities, if **Non-financial transactions** is specified.
  - c. Click **+**.  
Adds a new row to the table
  - d. Double-click the **Source Code**.  
Activates the row and enables edit mode.
  - e. Click Fetch in the **Source Code** field and select the required **Source Code**.  
The Description of the source code selected is auto-populated.
  - f. Click the **Non-financial Activity** field and select the required non-financial activities.  
The non-financial activities that are configured on the system specified in the Source Code field should be considered in the source system before placing the account in a dormant state.
25. Click **Save & Close** to complete the steps or click **Cancel** to exit without saving.  
The Account Class is created.

## 2.2.2 View Account Class

This topic describes the systematic instructions to view the list of configured account classes.

1. Click **Corporate Account Configurations**, under **Corporate Account Configurations**, click **Account Class**.
2. Under **Account Class**, click **View**.

The **View** page displays the Account Classes in the Tile view.

**Figure 2-11 View Account Class Records - Tile View****Tip:**

Click  or  to switch between the **Tile** view and the **List** view.

**Table 2-12 View Account Class- Field Description**

| Field                | Description                                    |
|----------------------|------------------------------------------------|
| <b>Account Class</b> | Displays the Account Class name.               |
| <b>Description</b>   | Displays the description of the Account Class. |
| <b>Account Type</b>  | Displays the type of the Account Class.        |
| <b>Status</b>        | Displays the status of the record.             |

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

**Table 2-13 Action Items Description**

| Action Item   | Description                                                                                                                                                                                                                                                                                     |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Unlock</b> | Unlock a record and make amendments.                                                                                                                                                                                                                                                            |
| <b>Close</b>  | Close a record to prevent it from being unlocked and amended.                                                                                                                                                                                                                                   |
| <b>View</b>   | View the details of a record.                                                                                                                                                                                                                                                                   |
| <b>Delete</b> | Delete a record. <div>  <b>Note:</b><br/>           Once deleted, the record can no longer be used to define an entity. But entities already defined using the record can continue to use it.         </div> |
| <b>Reopen</b> | Reopen a closed record.                                                                                                                                                                                                                                                                         |

Table 2-13 (Cont.) Action Items Description

| Action Item                 | Description                                                                                                                                                                                                                                                                                 |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Authorize</b>            | <p>Authorize a record to make it active and available to define entities.</p> <p> <b>Note:</b></p> <p>Creator of a record cannot authorize the component. Another user with authorize permissions can.</p> |
| <b>Audit</b>                | Select to view the <b>Maker, Checker, Status, and Modification Number</b> of the record.                                                                                                                                                                                                    |
| <b>Errors and Overrides</b> | Select to view all existing errors or warnings on the page.                                                                                                                                                                                                                                 |

 **Note:**

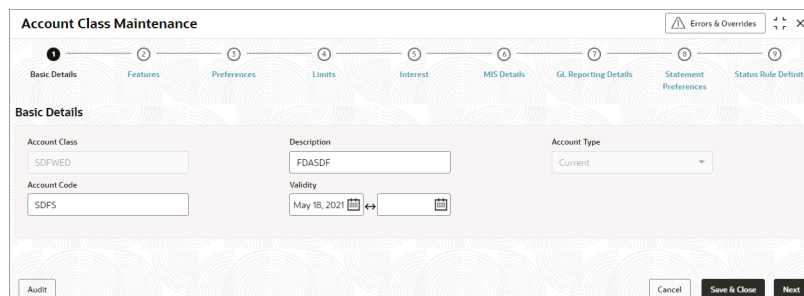
The actions you can perform depend on your role and the record status.

## 3. Unlock and update an Account Class.

a. Click  and select **Unlock**.

The **Basic Details** screen in the **Account Class Maintenance** page displays.

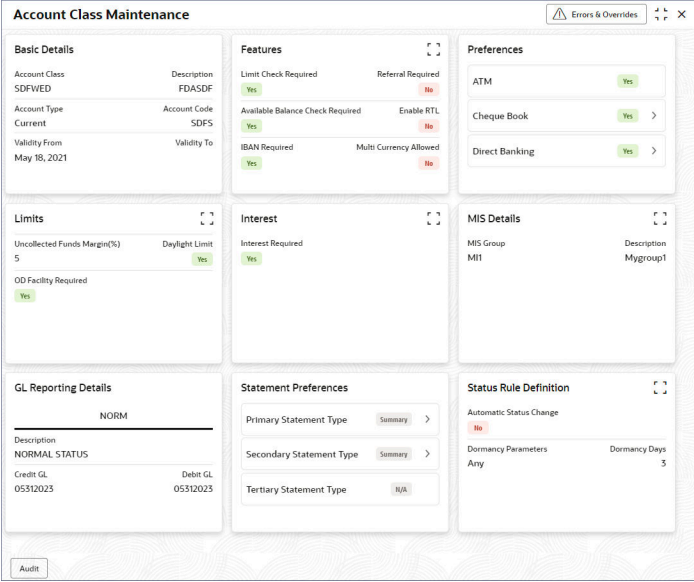
Figure 2-12 Unlock an Account Class


b. Update the required fields on the **Basic Details** screen. **Note:**

To know more about updating the data entry screens and the field descriptions, see [Create Account Class](#).

c. Click **Next** to move to the next data entry screen or click the required data entry screen listed at the top of the page.

- d. Make the required changes in the selected data entry screens.
  - e. Click **Save & Close**.  
The **Save and Close** confirmation dialog displays.
  - f. Enter desired remarks and click **Confirm**.  
A toast message confirms that the record is saved successfully.
4. View the details of an Account Class.
    - a. Click  and select **View**.  
The **Account Class Maintenance** page displays the account class data screens in tiles.

**Figure 2-13 View an Account Class Details**


**Account Class Maintenance** Errors & Overrides

| Basic Details |              | Features                         |                        | Preferences    |       |
|---------------|--------------|----------------------------------|------------------------|----------------|-------|
| Account Class | Description  | Limit Check Required             | Referral Required      | ATM            |       |
| SDFWED        | FDASDF       | Yes                              | No                     |                | Yes   |
| Account Type  | Account Code | Available Balance Check Required | Enable RTL             | Cheque Book    |       |
| Current       | SDFS         | Yes                              | No                     |                | Yes > |
| Validity From | Validity To  | IBAN Required                    | Multi Currency Allowed | Direct Banking |       |
| May 18, 2021  |              | Yes                              | No                     |                | Yes > |

| Limits                      |                | Interest          |  | MIS Details |             |
|-----------------------------|----------------|-------------------|--|-------------|-------------|
| Uncollected Funds Margin(%) | Daylight Limit | Interest Required |  | MIS Group   | Description |
| 5                           | Yes            | Yes               |  | M1          | Mygroup1    |
| OD Facility Required        |                |                   |  |             |             |
| Yes                         |                |                   |  |             |             |

| GL Reporting Details |          | Statement Preferences    |           | Status Rule Definition  |               |
|----------------------|----------|--------------------------|-----------|-------------------------|---------------|
| NORM                 |          | Primary Statement Type   | Summary > | Automatic Status Change |               |
| Description          |          | Secondary Statement Type | Summary > | No                      |               |
| NORMAL STATUS        |          | Tertiary Statement Type  | N/A       | Dormancy Parameters     | Dormancy Days |
| Credit GL            | Debit GL |                          |           | Any                     | 3             |
| 0531023              | 0531023  |                          |           |                         |               |

Audit

 **Note:**

Click the expand button at the top right of a tile or the > icon on details in a tile to display more information.

- b. Click the **Expand** button, if present, in a data screen tile.  
The corresponding dialog displays all the information present in the data screen.
- c. Click >, if present for a detail, listed in a data screen tile.  
A corresponding dialog displays all the information present in the data screen.

# 3

## Corporate Account Enquiries

This topic contains the following **Enquiries** as subtopics:

- [Account Search](#)  
Search for Corporate accounts and view the account details by following the instructions provided in this topic. It provides a snapshot view of the account.
- [Accounting Enquiry](#)  
The accounting enquiry page displays the details of the internal transactions booked on an account. List the accounting enquiry by following the instructions provided in this topic.
- [Amount Block Enquiry](#)  
Enquire about the External Credit Approval (ECA) and legal blocks on an account by following the instructions provided in this topic.
- [Balance Enquiry](#)  
Retrieve the account balance details by following the instructions provided in this topic.
- [Stop Payment Enquiry](#)  
Enquire about the stop payment instructions issued on an account.

### 3.1 Account Search

Search for Corporate accounts and view the account details by following the instructions provided in this topic. It provides a snapshot view of the account.

1. Click **Corporate Account Enquiries**, and under **Corporate Account Enquiries**, click **Account Search**.  
The **Account Search** page displays.
2. Click the **Search** icon at the top left of the page.  
The **Search Filter** dialog displays.

Figure 3-1 Account Search

- Specify some or all of the details on the **Search Filter** dialog to narrow your search results and find the required account.

 **Note:**

Click **Reset** to clear the filters and apply new filters.

Table 3-1 Account Search - Field Description

| Field                       | Description                                                                                                                               |
|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Account Number</b>       | Specify the account number.                                                                                                               |
| <b>Account Name</b>         | Specify the account name.                                                                                                                 |
| <b>Account Type</b>         | Specify the account type from the drop-down list.                                                                                         |
| <b>Account Class</b>        | Specify the account class.                                                                                                                |
| <b>Customer Number</b>      | Specify the CIF number of the customer.                                                                                                   |
| <b>Customer Name</b>        | Specify the customer name.                                                                                                                |
| <b>Currency</b>             | Specify the operating currency of the customer account.                                                                                   |
| <b>Authorization Status</b> | Specify the authorization status from the following: <ul style="list-style-type: none"> <li>Authorized</li> <li>Unauthorized</li> </ul>   |
| <b>Record Status</b>        | Specify the record status from the following: <ul style="list-style-type: none"> <li>Open</li> <li>Closed</li> <li>In Progress</li> </ul> |

- Click **Search**.

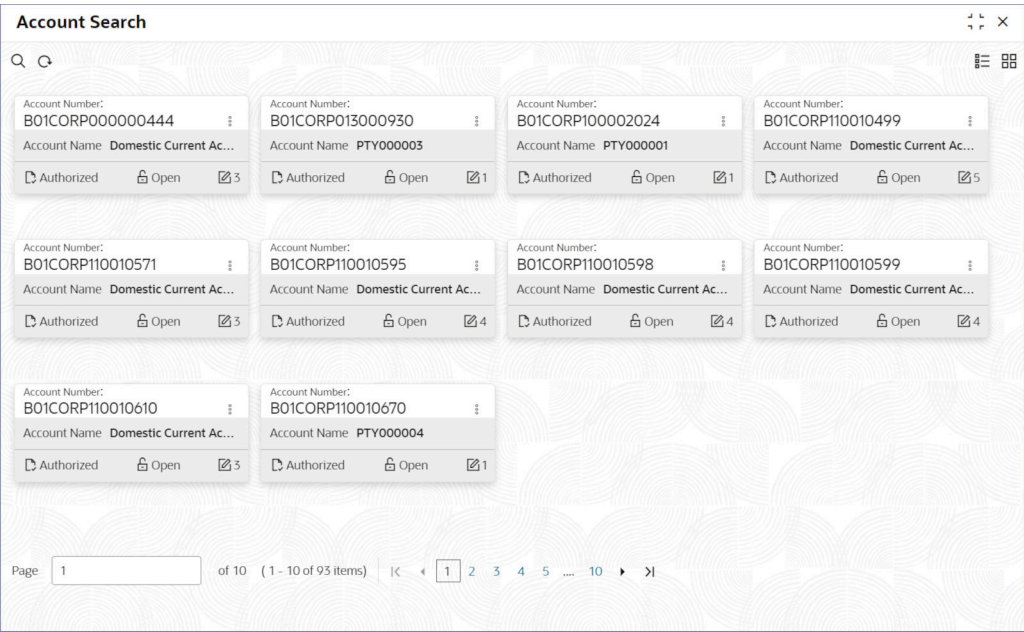


The **Account Search** page displays the accounts matching the search filters in the **Tile** view.

 **Tip:**

Change the view between the **Tile** view and the **List** view, by selecting the options available from the top right corner of the page.

Figure 3-2 Account Search Results



 **Tip:**

Click  or  to switch between the **Tile** view and the **List** view.

Table 3-2 Account Tile Details- Field Description

| Field          | Description                        |
|----------------|------------------------------------|
| Account Number | Displays the account number.       |
| Account Name   | Displays the name of the account.  |
| Status         | Displays the status of the record. |

The following table describes the action items in the More Options (⋮) menu and the action items on the page.

Table 3-3 Action Items Description

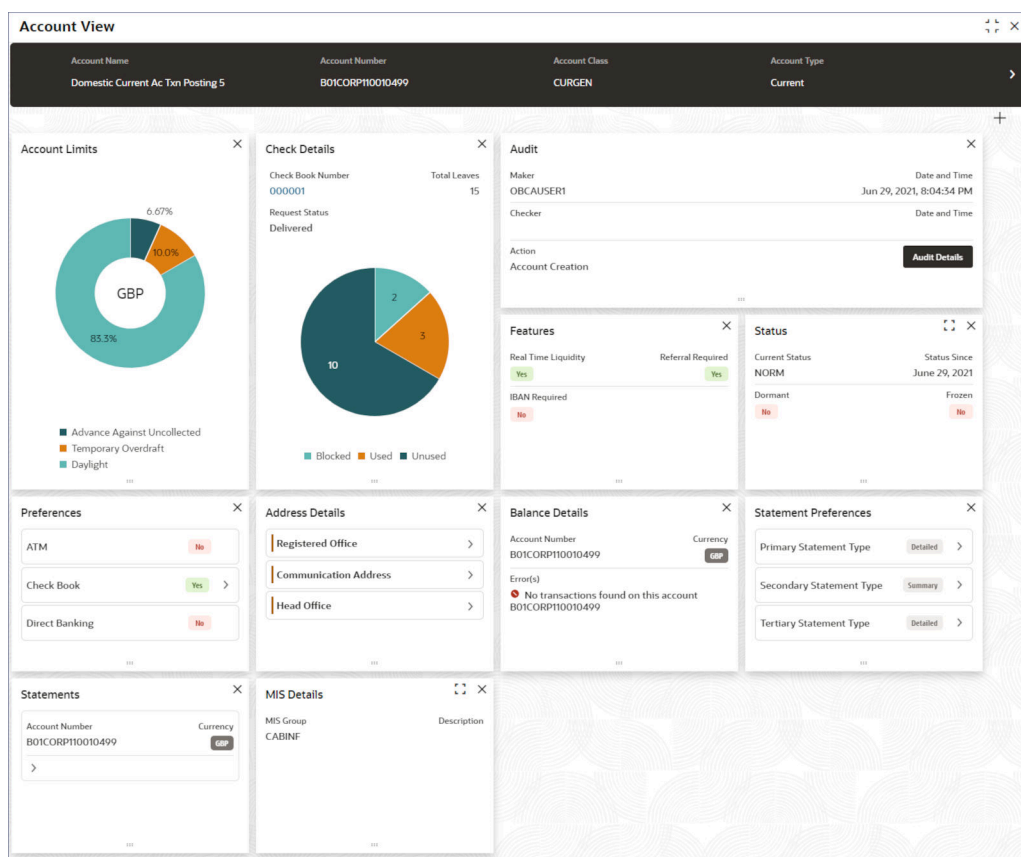
| Action Item                 | Description                                                                                                                                                                                                                                                                             |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Unlock</b>               | Unlock a record and make amendments.                                                                                                                                                                                                                                                    |
| <b>Close</b>                | Close a record to prevent it from being unlocked and amended.                                                                                                                                                                                                                           |
| <b>View</b>                 | View the details of a record.                                                                                                                                                                                                                                                           |
| <b>Delete</b>               | Delete a record. <div>  <b>Note:</b><br/>Once deleted, the record can no longer be used to define an entity. But entities already defined using the record can continue to use it. </div>              |
| <b>Reopen</b>               | Reopen a closed record.                                                                                                                                                                                                                                                                 |
| <b>Authorize</b>            | Authorize a record to make it active and available to define entities. <div>  <b>Note:</b><br/>Creator of a record cannot authorize the component. Another user with authorize permissions can. </div> |
| <b>Audit</b>                | Select to view the <b>Maker, Checker, Status</b> , and <b>Modification Number</b> of the record.                                                                                                                                                                                        |
| <b>Errors and Overrides</b> | Select to view all existing errors or warnings on the page.                                                                                                                                                                                                                             |

 **Note:**

The actions you can perform depend on your role and the record status.

5. To view an Account details, click  and select **View**.

The Account View provides a comprehensive 360 degree of the Account details in different tiles also referred to as widgets. The basic details of the account are visible at the top of the page. The Widgets that display in the Account View depend on your user permissions.

**Figure 3-3 Account Record Tile - View**

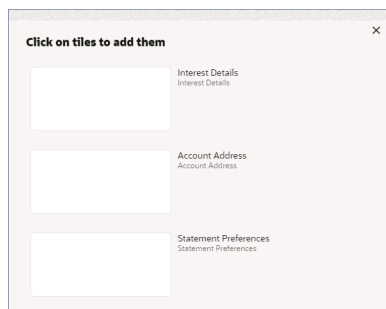
You can perform the following actions on each tile:

- Position the tiles on the page. Click and hold "⋮" at the bottom of a tile, then drag and drop the tile to the required position.
- Click [ ] on a tile to view the field details in a pop-up dialog.
- Click the Scroll buttons to the left (◀) and right (▶) of a tile to scroll through the details.
- Hover over linked field values (blue text) or fields with the > icon and click the Hand icon that appears to view the field details in a pop-up dialog.

#### Note:

Actions available on a tile are context sensitive and not all actions are available on all tiles.

6. Add or Remove a tile from the page.
  - a. Click X at the top right of a tile.  
The tile is removed from the page.
  - b. Click + at the top right of the page.  
A dialog displays the tiles that are not present on the screen.

**Figure 3-4 Add Tiles dialog**

- c. Click the required tile.

The tile is added to the page.

The following sub-topics describe each tile in more detail.

- [Balance Details](#)  
View the account balance details by following the instructions provided in this topic.
- [Address Details](#)  
View the address details of an account by following the instructions provided in this topic.
- [Statements](#)  
View the statement details of an account by following the instructions provided in this topic.
- [Statement Preferences](#)  
View the statement preferences of an account by following the instructions provided in this topic.
- [Check Details](#)  
View the check details of an account by following the instructions provided in this topic.
- [Account Limits](#)  
View the limit details of an account by following the instructions provided in this topic.
- [Preferences](#)  
View the preference details of an account by following the instructions provided in this topic.
- [Multi Currency Details](#)  
View the Multi Currency account details by following the instructions provided in this topic.
- [Interest Configuration](#)  
View the interest configuration details of an account by following the instructions provided in this topic.
- [MIS Details](#)  
View the MIS details of an account by following the instructions provided in this topic.
- [Uncollected Funds](#)  
View the uncollected funds in an account by following the instructions provided in this topic.

- [Audit](#)  
View the audit details of the account creation and modification by following the instructions provided in this topic.
- [Status](#)  
View the account status details by following the instructions provided in this topic.
- [Documents](#)  
View the documents provided during the corporate account creation by following the instructions provided in this topic.
- [Signatories](#)  
View the Signatories of an account by following the instructions provided in this topic.

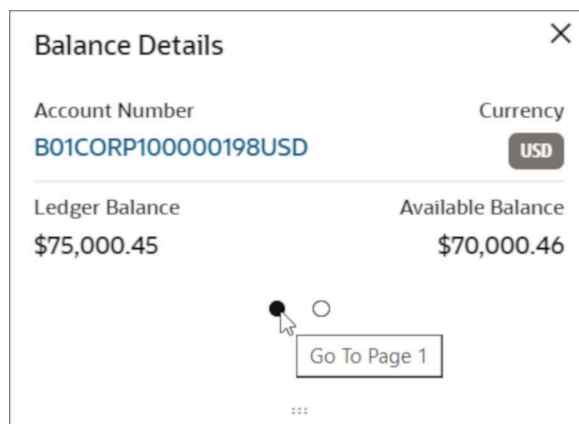
### 3.1.1 Balance Details

View the account balance details by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The Balance Details tile displays the balance information of the account. For a multi-currency account, it displays the balance details of the sub-accounts. You can scroll the different sub-accounts by clicking the page view dot icons on the tile as shown in the image below.

**Figure 3-5 Balance Details Tile**



1. View the account **Balances**.
  - a. Click the **Account Number** field value in the **Balance Details** tile.  
The **Balance Details** dialog displays the **Balances** tab.

**Figure 3-6 Balance Details- Balances tab**

Account Number

B01CORP100000899

Currency

USD

Balances

Booked Dated

Value Dated

Accruals

|                       |                       |
|-----------------------|-----------------------|
| Opening Balance (ACY) | Opening Balance (LCY) |
| \$0.00                | \$0.00                |
| Current Balance       | Uncollected           |
| \$206,992.42          | \$170,000.45          |
| ECA Blocked           | Legal Blocked         |
| \$14,999.99           | \$5,000.99            |
| Unauthorized Credit   | Unauthorized Debit    |
| \$15,000.99           | \$5,000.99            |
| Available             |                       |
| \$1,990.00            |                       |

Close

**Table 3-4 Balance Details- Balances tab**

| Field/Column Name            | Description                                                                                                                                                                     |
|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Opening Balance (ACY)</b> | Opening balance in the primary account currency value.                                                                                                                          |
| <b>Opening Balance (LCY)</b> | Opening balance in the local currency.                                                                                                                                          |
| <b>Current Balance</b>       | Current balance in the account.                                                                                                                                                 |
| <b>Uncollected</b>           | Uncollected funds that are applicable to the account. For example, a check deposit that is awaiting clearance.                                                                  |
| <b>ECA Blocked</b>           | Amount blocked in the account due to External Credit Approval (ECA) sought by external applications such as Liquidity Management applications.                                  |
| <b>Legal Blocked</b>         | Amount blocked in the account for legal obligations and requirements. For example, a minimum balance is to be maintained as per legal requirements.                             |
| <b>Unauthorized Credit</b>   | Total amount of Credits that await authorization.                                                                                                                               |
| <b>Unauthorized Debit</b>    | Total amount of Debits that are await authorization.                                                                                                                            |
| <b>Available Balance</b>     | Available Balance represents the maximum amount of money that can be withdrawn. This excludes pending transactions, holds, and any other restrictions or blocks on the account. |

- b. Click **Close** .

The **Balance Details** dialog closes.

2. View the **Booked Dated** balance details:
  - a. Click **Book Dated** tab.
  - b. Specify the date range to view the book dated transactions logged in the date range.
  - c. Click **Search**.

The **Booked Dated** tab displays the total book dated credit and debit turnover on a transaction date in the specified date range.

**Figure 3-7 Balance Details- Booked Dated Tab**

**Balance Details**

Account Number: B01CORP100000899      Currency: USD

Balances    **Booked Dated**    Value Dated    Accruals

Date Range: June 30, 2021 ↔ June 30, 2021    Search

Opening Balance: \$-23,010.99    Closing Balance: \$-23,010.99

| Date         | Debit Turnover | Credit Turnover | Balances     |
|--------------|----------------|-----------------|--------------|
| Jun 29, 2021 | \$25,110.98    | \$2,099.99      | \$-23,010.99 |

Close

**Table 3-5 Booked Dated Balance Details**

| Field/Column Name      | Description                                                                 |
|------------------------|-----------------------------------------------------------------------------|
| <b>Date Range</b>      | Specify the Start and End dates to determine the booked dated transactions. |
| <b>Opening Balance</b> | The account balance on the start date.                                      |
| <b>Closing Balance</b> | The account balance on the end date.                                        |
| <b>Date</b>            | The date on which a book dated transaction occurred.                        |
| <b>Debit Turnover</b>  | The total booked dated debit turnover on the specified date.                |
| <b>Credit Turnover</b> | The total booked dated credit turnover on the specified date.               |

3. View the **Value Dated** balance details.
  - a. Click **Value Dated** tab.

- b. Specify the date range to view the value dated transactions logged in the date range.
- c. Click **Search**.  
The **Value Dated** tab displays the value dated credit and debit turnover on transaction dates in the specified date range.

**Figure 3-8 Balances- Value Dated**

**Balance Details**

Account Number: B01CORP100000899      Currency: USD

Balances    Booked Dated    Value Dated    Accruals

Date Range: June 30, 2021 ↔ June 30, 2021    Search

Opening Balance: \$-23,010.99      Closing Balance: \$-23,010.99

| Date         | Debit Turnover | Credit Turnover | Balances     |
|--------------|----------------|-----------------|--------------|
| Jun 29, 2021 | \$25,110.98    | \$2,099.99      | \$-23,010.99 |

Close

**Table 3-6 Value Dated Balance Details**

| Field/Column Name      | Description                                                                |
|------------------------|----------------------------------------------------------------------------|
| <b>Date Range</b>      | Specify the Start and End dates to determine the Value Dated transactions. |
| <b>Opening Balance</b> | The value dated account balance on the start date.                         |
| <b>Closing Balance</b> | The value dated account balance on the end date.                           |
| <b>Date</b>            | The date on which Value Dated transaction occurred.                        |
| <b>Debit Turnover</b>  | The total value dated debit turnover on the specified date.                |
| <b>Credit Turnover</b> | The total value dated credit turnover on the specified date.               |

4. To view the accruals of the account, click the **Accruals** tab.  
The **Accruals** tab displays the credit and debit accruals for each product associated with the account.



Figure 3-9 Balance Details- Accruals

Balance Details

Account Number

B01CORP100000899

Currency

USD

Balances

Booked Dated

Value Dated

Accruals

Product Name

Debit Amount

Credit Amount

No data to display.

Close

Table 3-7 Accrual Details

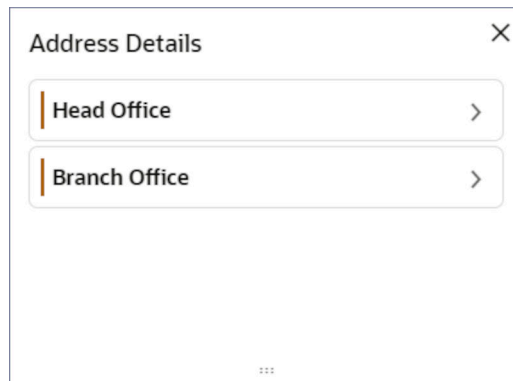
| Column Name   | Description                                                                                                               |
|---------------|---------------------------------------------------------------------------------------------------------------------------|
| Product Name  | Name of the product associated with the account.                                                                          |
| Debit Amount  | Displays the accrued debit amount for the specific product. For example, load interest amount accrued till date.          |
| Credit Amount | Displays the accrued credit amount for the specific product. For example, interest on corporate deposit accrued till date |

### 3.1.2 Address Details

View the address details of an account by following the instructions provided in this topic.

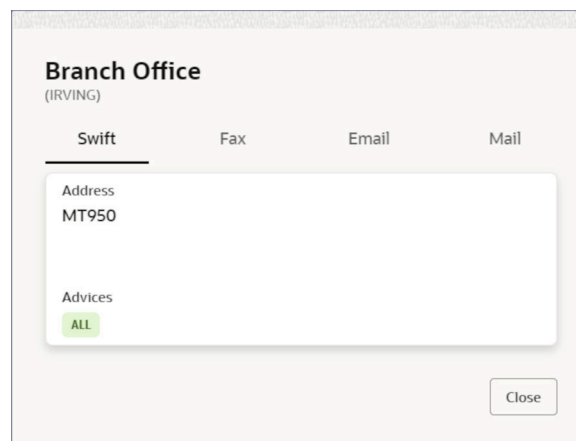
Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Address Details** tile displays different addresses associated with the account.

**Figure 3-10 Address Details Tile**

1. View the address details of a listed address.
  - a. Click a named address field in the **Address Details** tile. For example, **Head Office**.

The **<Named Address>** (for example, **Branch Office**) dialog displays the **Swift** address for SWIFT messages.

**Figure 3-11 Address Details**

- b. Click the **Fax** tab.

The **Fax** tab displays the Fax number.
    - c. Click the **Email** tab.

The **Email** tab displays the Email address.
    - d. Click the **Mail** tab.

The **Mail** tab displays the mailing address.
2. Click **Close** to close the **<Named Address>** dialog.

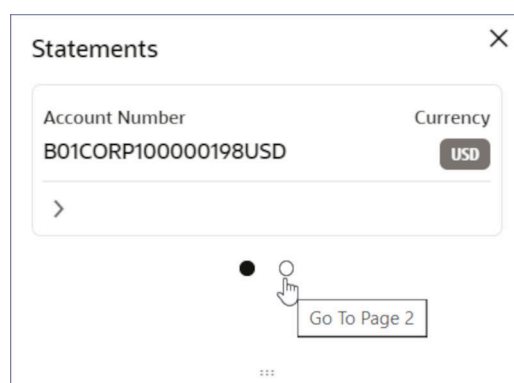
## 3.1.3 Statements

View the statement details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Statements** tile displays the account statements. For a multi-currency account, it displays the statements of the sub-accounts. You can scroll the different sub-accounts by clicking the Dots on the tile as shown in the image below. The statements presented are based on the preferences set in the **Statement Preferences** data entry screen during the account creation. For more information on adhoc statement requests, see [Account Statement Request](#). For more information on setting statement preferences for the account, see **Step 10** in [Account Creation](#).

Figure 3-12 Statement Tile



1. View the account **Statements**.
  - a. Click the **Account Number** in the **Statements** tile.

The **Statements** dialog displays the **Primary** tab listing the primary statements generated.

**Figure 3-13 Primary Statements**

**Statements**

Account Number: B01CORP100000198USD USD

Primary      Adhoc      Secondary      Tertiary

| Statement Type | Address Type | Media Type | Statement Date | From Date    | To Date      | Action |
|----------------|--------------|------------|----------------|--------------|--------------|--------|
| PDF            | HOA          | Email      | Jun 29, 2021   | Jun 29, 2021 | Jun 29, 2021 | ⦿      |
| PDF            | BOA          | Mail       | Jun 29, 2021   | Jun 29, 2021 | Jun 29, 2021 | ⦿      |
| MT950          | HOA          | Swift      | Jun 29, 2021   | Jun 29, 2021 | Jun 29, 2021 | ⦿      |
| PDF            | BOA          | Email      | Jun 29, 2021   | Jun 29, 2021 | Jun 29, 2021 | ⦿      |
| PDF            | HOA          | Mail       | Jun 29, 2021   | Jun 29, 2021 | Jun 29, 2021 | ⦿      |

Page  of 2 (6 - 10 of 10 items) ⏪ ⏩ 1 2 ⏭ ⏮ ⏯

Close

**Table 3-8 Statement Details- Column Description of the Primary Statement Details table**

| Field / Tab Name      | Description                                                                                                                                                                                                                                         |
|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Statement Type</b> | Displays the statement format.                                                                                                                                                                                                                      |
| <b>Address Type</b>   | Displays type of the address from the following: <ul style="list-style-type: none"> <li>• HOA- Head Office Address</li> <li>• ROA- Registered Office Address</li> <li>• BOA- Branch Office Address</li> <li>• COA- Communication Address</li> </ul> |
| <b>Media Type</b>     | Displays the address type to deliver the statement from the following: <b>Email</b> , <b>Mail</b> , <b>Fax</b> , or <b>Swift</b> .                                                                                                                  |
| <b>Statement Date</b> | Displays the date on which the statement was generated.                                                                                                                                                                                             |
| <b>From Date</b>      | Displays the start date of the generated statement.                                                                                                                                                                                                 |
| <b>To Date</b>        | Displays the end date of the generated statement.                                                                                                                                                                                                   |
| <b>Action</b>         | Click ⦿ to open and view the generated statement.                                                                                                                                                                                                   |

- b. Click ⦿ in the **Action** column.

The **View Document** dialog displays the statement in a new browser window or tab.

 **Note:**

You can download the statements from the browser window.

2. Click the **Adhoc** tab.

The adhoc statements display.

 **Note:**

The column descriptions of the table are the same as shown in Step 1.a.

3. Click the **Secondary** tab.

The secondary statements are generated as per the setting in the statement preferences.

 **Note:**

The column descriptions of the table are the same as shown in Step 1.a.

4. Click the **Tertiary** tab

The tertiary statements are generated as per the setting in the statement preferences.

 **Note:**

The column descriptions of the table are the same as shown in Step 1.a.

## 3.1.4 Statement Preferences

View the statement preferences of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Statement Preferences** tile displays the primary, secondary, and tertiary statement types. The statement preferences are configured in the **Statement Preferences** data entry screen during the account creation. For more information on setting statement preferences, see **Step 10** in [Account Creation](#).

**Figure 3-14 Statement Preferences Tile**

A dialog box titled "Statement Preferences" with a close button (X) in the top right corner. It contains three rows, each with a label and a "Summary" button with a right-pointing chevron:

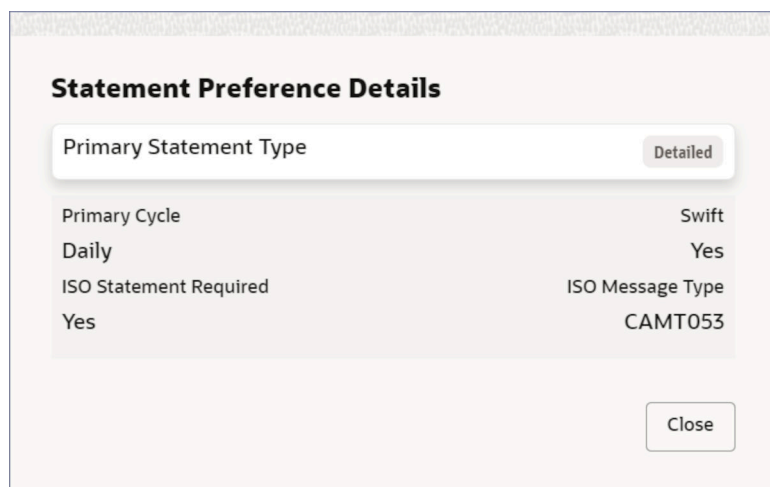
- Primary Statement Type
- Secondary Statement Type
- Tertiary Statement Type

At the bottom center, there is a small "111" indicator.

1. View the account **Statement Preferences**.

- Click the required primary, secondary, or tertiary statement type field in the **Statement Preferences** tile.

The corresponding dialog displays the Primary, Secondary, or Tertiary Statement Preference details.

**Figure 3-15 Statement Preference Details - Primary Statement**

A dialog box titled "Statement Preference Details" with a close button (X) in the top right corner. It contains a "Primary Statement Type" field with a "Detailed" button to its right. Below this, there is a table of details:

|                        |                  |
|------------------------|------------------|
| Primary Cycle          | Swift            |
| Daily                  | Yes              |
| ISO Statement Required | ISO Message Type |
| Yes                    | CAMT053          |

At the bottom right, there is a "Close" button.

 **Note:**

For more information on the fields in the Statement Preferences dialog, see **Step 10** in the [Account Creation](#) topic.

2. Click **Close**.

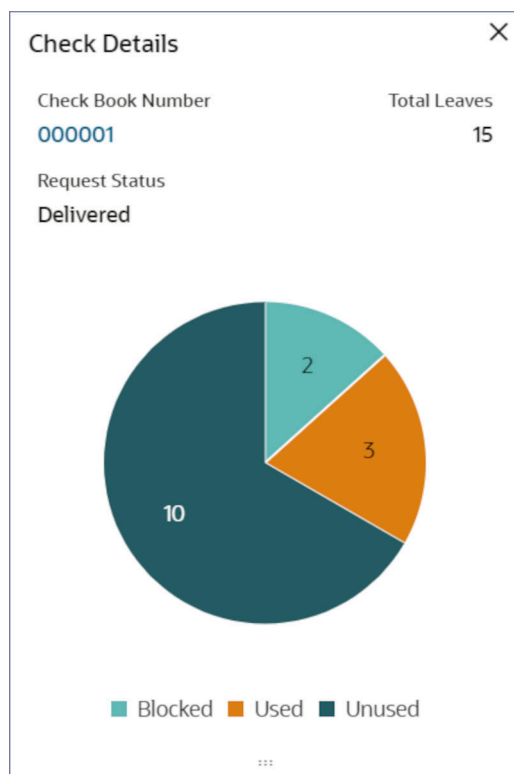
## 3.1.5 Check Details

View the check details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Check Details** tile displays the details of the check books currently issued. The tile displays the **Check Book Number**, **Total Leaves**, and **Request Status** of a check book. It also displays a pie chart showing the **Blocked**, **Used**, and **Unused** check leaves. You can scroll the different check books, by clicking the **Next (>)** icon to the right of the tile as shown in the image below. For more information on setting check details, see **Step 6** in [Account Creation](#).

**Figure 3-16** Check Details Tile



1. View check details.
  - a. Click the **Check Book Number** field in the **Check Details** tile.

 **Note:**

Alternatively, you can click on a slice in the Pie chart to view more details of specific check leaves.

The **Check Book Details** dialog displays the details of each check leaf.

**Figure 3-17 Check Book Details**

| Check Number | Status  | Amount | Remarks                                                                                 |
|--------------|---------|--------|-----------------------------------------------------------------------------------------|
| 000005       | Unused  |        |                                                                                         |
| 000006       | Blocked |        | BlockRefNo: 11745776701365780491, Amount: GBP 10000, Presentation Date: Jun 29, 2021    |
| 000007       | Blocked |        | BlockRefNo: 11745779627815567381, Amount: GBP 15570.49, Presentation Date: Jun 29, 2021 |
| 000008       | Used    |        | The ChequeNumber 000008 with amount GBP 1250 is presented on Dated Jun 29, 2021         |

**Table 3-9 Check Book Details - Field Description**

| Field / Tab Name  | Description                                                              |
|-------------------|--------------------------------------------------------------------------|
| Check Book Number | Displays the check book number.                                          |
| Check Number      | Displays the number of the check leaves in the check book.               |
| Status            | Displays the status of the check leaf.                                   |
| Amount            | Displays the amount of the check.                                        |
| Remarks           | Displays the remarks, if any logged for the specific check transaction.. |

- b. Scroll through the checks using the **Scroll** bar at the bottom of the list.
2. Click **Close**.

### 3.1.6 Account Limits

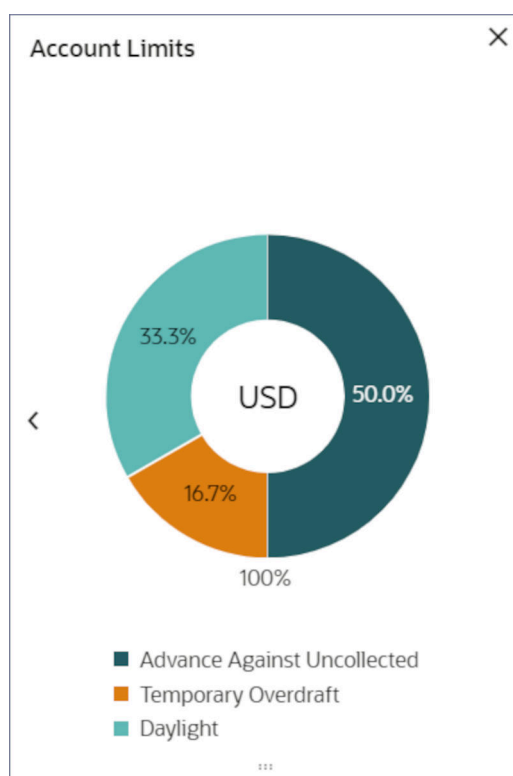
View the limit details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Account Limits** tile displays the limit details. For a multi-currency account, it displays the limits placed on the sub-accounts for each supported currency. You can scroll the different sub-accounts by clicking Next (>) to the right or Previous (<) to the left of the tile as shown in the image below. The limits presented are configured for each currency in the **Limits** data entry screen during the account creation. For more information on setting limits, see **Step 8** in [Account Creation](#).



Figure 3-18 Account Limits Tile



1. View the account **Limits**.

- Click the pie chart in the **Account Limits** tile.

The **Limit Details - <Currency Name>** dialog displays the limits placed on the account.

**Figure 3-19 Limit Details**

**Limit Details - USD**

| Advance Against Uncollected |           |
|-----------------------------|-----------|
| AUF Limit                   | Margin(%) |
| \$150,000.00                | 100       |
| Start Date                  | End Date  |
| June 29, 2021               |           |

| Daylight       |  |
|----------------|--|
| Daylight Limit |  |
| \$100,000.00   |  |

| Temporary Overdraft |             |
|---------------------|-------------|
| TOD Limit           |             |
| \$50,000.00         |             |
| Start Date          | End Date    |
| June 29, 2021       |             |
| Auto Renew          | Frequency   |
| Yes                 | Monthly     |
| Unit                | Amount      |
| 1                   | \$50,000.00 |

**Utilization Sequence**

| Sequence | Description                                                                                                               |
|----------|---------------------------------------------------------------------------------------------------------------------------|
| BDATL    | <div> <div>Balances</div> <div>Daylight Limit</div> <div>AUF Limit</div> <div>Temporary OD</div> <div>Limits</div> </div> |

Close

 **Note:**

For more information on the fields in the Limit Details dialog, see **Step 8** in the [Account Creation](#) topic.

2. Click **Close**.

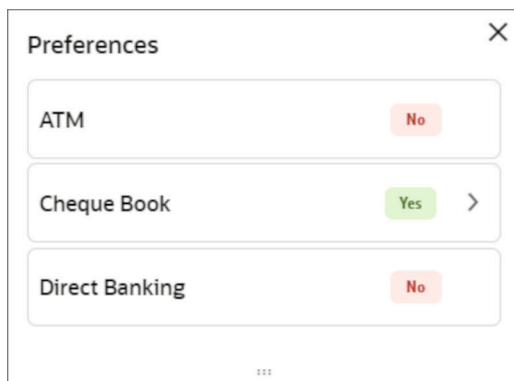
## 3.1.7 Preferences

View the preference details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Preferences** tile displays the account preference details for ATMs, check books, and direct banking facilities. The account preferences are configured during account creation in the **Preferences** data entry screen. For more information on setting account preferences, see **Step 5** in [Account Creation](#).

Figure 3-20 Preferences Tile



The Preferences dialog box contains three rows of settings:

| Field          | Value |
|----------------|-------|
| ATM            | No    |
| Cheque Book    | Yes > |
| Direct Banking | No    |

1. View the account **Preferences** details.

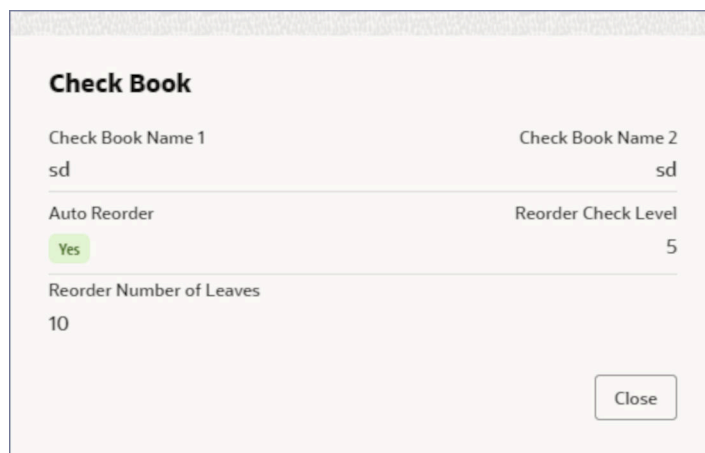
- Click the required preferences field in the **Preferences** tile.

A corresponding dialog displays the preference details. For example, clicking the Check Book field displays the **Check Book** dialog.

 **Note:**

The > icon to the right of a field indicates that there is more information to display.

Figure 3-21 Check Book Preferences



The Check Book dialog box displays the following fields:

| Field                    | Value |
|--------------------------|-------|
| Check Book Name 1        | sd    |
| Check Book Name 2        | sd    |
| Auto Reorder             | Yes   |
| Reorder Check Level      | 5     |
| Reorder Number of Leaves | 10    |

Close

 **Note:**

For more information on the fields in the respective dialogs, see **Step 5** in [Account Creation](#).

2. Click **Close**.

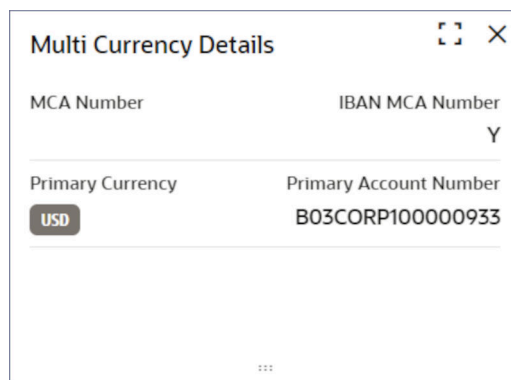
## 3.1.8 Multi Currency Details

View the Multi Currency account details by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Multi Currency** tile displays the Primary account number and the primary currency of the account. For more information on adding Multi Currency sub-accounts, see **Step 9** in [Account Creation](#).

**Figure 3-22 Multi Currency Details Tile**



The image shows a 'Multi Currency Details' dialog box. It has a title bar with a maximize icon and a close button (X). The dialog contains two rows of information. The first row has 'MCA Number' on the left and 'IBAN MCA Number' on the right, with a 'Y' icon below the IBAN label. The second row has 'Primary Currency' on the left, which is set to 'USD' in a dark button, and 'Primary Account Number' on the right, which is 'B03CORP100000933'. At the bottom center, there is a small 'XXX' label.

| MCA Number       | IBAN MCA Number        |
|------------------|------------------------|
|                  | Y                      |
| Primary Currency | Primary Account Number |
| USD              | B03CORP100000933       |

1. View the sub-account details of the Multi Currency account.
  - Click  on the **Multi Currency Details** tile.

The **Multi Currency Details** dialog displays the sub-accounts for the different currencies.

Figure 3-23 Multi Currency Sub-account Details

### Multi Currency Details

MCA Number

IBAN MCA Number

Y

Primary Currency

Primary Account Number

USD

B03CORP100000933

| Currency | Sub Account Number  |
|----------|---------------------|
| CAD      | B03CORP100000110CAD |
| JPY      | B03COPR100000113JPY |
| AUD      | B03CORP100000109AUD |
| EUR      | B03CORP100000111EUR |
| USD      | B03COPR100000112USD |

Close

 **Note:**

The Primary account has a primary operating currency, but it still creates a sub-account for the primary currency.

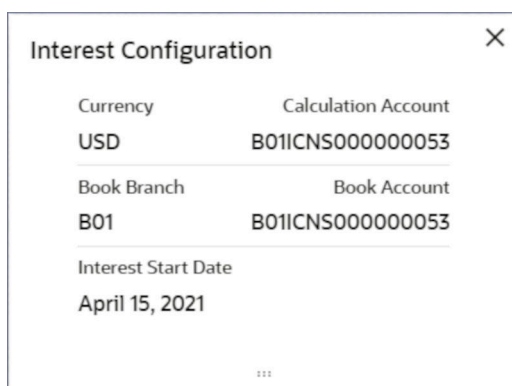
2. Click **Close**.

### 3.1.9 Interest Configuration

View the interest configuration details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Interest Configuration** tile displays the interest details configured on the account. The account class defines the interest product and related interest details. The Interest Details are added to the account from the account class during the account enrichment stage of account creation. For more information on setting the interest details, see **Step 15** in [Account Creation](#) and **Step 10** in [Create Account Class](#).

**Figure 3-24 Interest Configuration Tile**


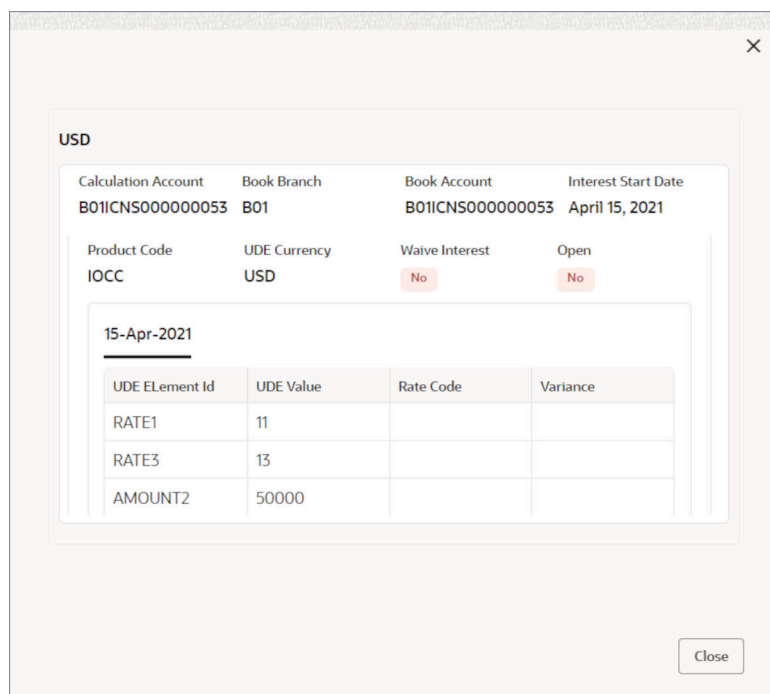
Interest Configuration

|                     |                     |
|---------------------|---------------------|
| Currency            | Calculation Account |
| USD                 | B01ICNS000000053    |
| Book Branch         | Book Account        |
| B01                 | B01ICNS000000053    |
| Interest Start Date |                     |
| April 15, 2021      |                     |

1. View the Interest Configuration details.

- Click the tile to open the **Interest Configuration** tile.

The **Interest Configuration** dialog displays the interest details configured on the account.

**Figure 3-25 Interest Configuration Details**


USD

|                     |              |                  |                     |
|---------------------|--------------|------------------|---------------------|
| Calculation Account | Book Branch  | Book Account     | Interest Start Date |
| B01ICNS000000053    | B01          | B01ICNS000000053 | April 15, 2021      |
| Product Code        | UDE Currency | Waive Interest   | Open                |
| IOCC                | USD          | No               | No                  |

15-Apr-2021

| UDE Element Id | UDE Value | Rate Code | Variance |
|----------------|-----------|-----------|----------|
| RATE1          | 11        |           |          |
| RATE3          | 13        |           |          |
| AMOUNT2        | 50000     |           |          |

Close

 **Note:**

For more information on the fields in the **Interest Configuration** dialog, see **Step 15** in [Account Creation](#) and **Step 10** in [Create Account Class](#).

2. Click **Close**.

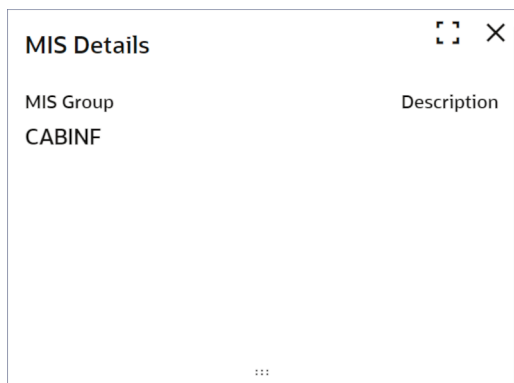
### 3.1.10 MIS Details

View the MIS details of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **MIS Details** tile displays the MIS details of the account.

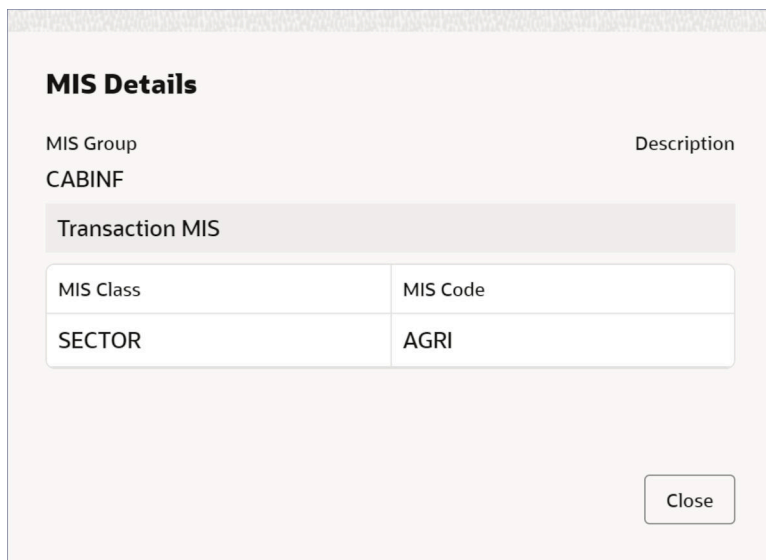
**Figure 3-26 MIS Details Tile**



A screenshot of the MIS Details tile. It has a title bar with 'MIS Details' and a close button. The main content area shows 'MIS Group' with the value 'CABINF' and 'Description' which is empty. There is a three-dot menu icon at the bottom center.

1. Click  on the MIS Details tile.  
The MIS Details dialog displays.

**Figure 3-27 MIS Details**



A screenshot of the MIS Details dialog. It has a title bar with 'MIS Details'. The main content area shows 'MIS Group' with the value 'CABINF' and 'Description' which is empty. Below this is a section titled 'Transaction MIS' containing a table with two columns: 'MIS Class' and 'MIS Code'. The table has one row with the values 'SECTOR' and 'AGRI'. A 'Close' button is located at the bottom right.

| MIS Class | MIS Code |
|-----------|----------|
| SECTOR    | AGRI     |

2. Click **Close**.

### 3.1.11 Uncollected Funds

View the uncollected funds in an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Uncollected Funds** tile displays the funds credited to the account but are not yet cleared for use. Click the date tab to view the uncollected funds for the date. For a Multi Currency account, it displays the uncollected funds in the sub-accounts for each supported currency.

**Figure 3-28 Uncollected Funds Tile**

| Uncollected Funds                           |              |             |
|---------------------------------------------|--------------|-------------|
| Jun 30, 2021    Jul 4, 2021    Jul 30, 2021 |              |             |
| Currency                                    | Transactions | Funds Value |
| USD                                         | 2            | \$26,500.44 |

1. Click a date tab to view more details of uncollected funds.  
The **Uncollected Funds** for that day displays.
2. Click **Close**.

### 3.1.12 Audit

View the audit details of the account creation and modification by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The Audit tile displays account creation and modification information recorded for audit trail purposes. The tile displays details of the **Maker** and **Checker**, including their corresponding **Date and Time**, along with the **Action** taken.



**Figure 3-29 Audit Tile**

| Audit            |                          | ✕                    |
|------------------|--------------------------|----------------------|
| Maker            | Date and Time            |                      |
| OBCDDAUSER1      | Mar 30, 2018, 5:30:00 AM |                      |
| Checker          | Date and Time            |                      |
| Action           |                          | <b>Audit Details</b> |
| Account Creation |                          |                      |

1. View the Audit Details.

- Click **Audit Details**.

The **Audit Modification Details** dialog displays.

**Figure 3-30 Audit Modification Details**

### Audit Modification Details

Modification Count

2

Action

Account Creation

Stage Name

Account Amendment Entry

User Name

OBCDDAUSER5

Completed Date And Time

Nov 3, 2023, 12:00:00 AM

Outcome

COMPLETED

Pick Up Date And Time

Nov 3, 2023, 12:00:00 AM

Stage Name

Approve Account Amendment

User Name

OBCDDAUSER5

Completed Date And Time

Nov 3, 2023, 12:00:00 AM

Outcome

COMPLETED

Pick Up Date And Time

Nov 3, 2023, 12:00:00 AM

Close

The Audit modification dialog displays the modification details of an account.

2. Click **Close**.

## 3.1.13 Status

View the account status details by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To know how to find and view the required account, see [Account Search](#).

The **Status** tile displays the account status details like dormancy, Stop Payments, No Credits, and No Debits. The Status data entry screen captures the account status details during the enrichment stage of account creation or the account amendment. For more information on setting the account status, see **Step 18** in [Create Account Class](#) topic.

**Figure 3-31 Account Status**

The screenshot shows a 'Status' dialog box with the following fields and values:

| Field          | Value         |
|----------------|---------------|
| Current Status | NORM          |
| Status Since   | June 29, 2021 |
| Dormant        | No            |
| Frozen         | No            |

1. View the account **Status** details.
  - Click the expand button on the top right of the **Status** tile.The **Status** dialog displays the account status details.

**Figure 3-32 Account Status Details**

The screenshot shows the expanded 'Status' dialog box with the following fields and values:

| Field                   | Value         |
|-------------------------|---------------|
| Current Status          | NORM          |
| Status Since            | June 29, 2021 |
| Dormant                 | No            |
| Frozen                  | No            |
| Status Change Automatic | No            |
| Stop Payments           | No            |
| No Credits              | No            |
| No Debits               | No            |
| Dormancy Parameters     | Debit         |

Close

**Note:**

For more information on the fields in the **Status** dialog, see **Step 18** in the [Account Creation](#) topic.

2. Click **Close**.

### 3.1.14 Documents

View the documents provided during the corporate account creation by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To know how to find and view the required account, see [Account Search](#).

The **Documents** tile displays the documents provided during the corporate account creation. These documents could be Certificates of Incorporation, Business Registration Certificates, Proof of Business Address, Identification documents of individuals responsible for managing the corporate accounts, and other necessary documents to open a corporate account. You can scroll the attached documents by using the scroll buttons on the left and right sides of the tile.

**Figure 3-33 Documents Tile**



| Title            | Code       |
|------------------|------------|
| Test Aadhar      | AADHARCARD |
| Expiry Date      | Type       |
| 29 July 2022     | ADDRESDOC  |
| Description      |            |
| Test Aadhar Desc |            |

To view a document's details:

1. Click the **Title** of the document.

The **View Document** dialog displays the selected document.

2. Click **Close**.

### 3.1.15 Signatories

View the Signatories of an account by following the instructions provided in this topic.

Search for the required account and open the 360 view of the account. To find and view the account, see [Account Search](#).

The **Signatories** tile displays the account signatories details. The **Name**, **Designation**, and **Status** of the signatory along with the signature are displayed.

**Figure 3-34 Signatories Tile**

The screenshot shows a window titled "Signatories" with a close button (X) in the top right corner. Below the title bar, there is a search bar containing the text "sign". Below the search bar, there is a table with two columns: "Designation" and "Status". The table contains one row with the value "hello sign" in the "Designation" column and a green button with the letter "Y" in the "Status" column. Below the table, there is a large orange warning triangle icon and the text "No Signature Data Available". At the bottom center of the window, there is a small "110" label.

| Designation | Status |
|-------------|--------|
| hello sign  | Y      |

## 3.2 Accounting Enquiry

The accounting enquiry page displays the details of the internal transactions booked on an account. List the accounting enquiry by following the instructions provided in this topic.

1. Click **Corporate Account Enquiries**, and under **Corporate Account Enquiries**, click **Accounting Enquiry**.

The **Accounting Enquiry** page displays.

**Figure 3-35 Accounting Enquiry**

The screenshot shows the "Accounting Enquiry" form. It has a light pink background with a decorative pattern. The form contains several input fields and a search button. The fields are: "Account Number" (with the value "B01CORP300000001" and a magnifying glass icon), "Account Name" (with the value "CUSTOMER1"), "Branch Code" (with the value "B01"), "External Transaction Reference Number" (empty), "Source Code" (empty with a magnifying glass icon), and "Duration" (a dropdown menu with the value "Today"). There is also a "Show Unauthorized" toggle switch which is currently turned off. A "Search" button is located at the bottom right of the form.

2. Provide the account details to search for the transactions booked on the account.

**Table 3-10 Field Description table**

| Field                                                      | Description                                                                                                                                                                                                                                                                                                                                                                                     |
|------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Account Number</b>                                      | <p>Specify the Account number.</p> <ul style="list-style-type: none"><li>a. Click the <b>Fetch</b> icon.<br/>The <b>Account Number</b> dialog displays.</li><li>b. Search for the required account by providing some or all of the following: <b>Account Number</b>, <b>Account Name</b>, or <b>Account Currency</b>.</li><li>c. Select the required account from the results.</li></ul>        |
| <b>Account Name</b>                                        | Auto-populated with the account name that corresponds to the selected account number.                                                                                                                                                                                                                                                                                                           |
| <b>Branch Code</b>                                         | Auto-populated with the branch that corresponds to the selected account number.                                                                                                                                                                                                                                                                                                                 |
| <b>External Transaction Reference Number</b><br>(Optional) | <p>Specify the reference number of the external transaction performed by the customer.</p> <div> <b>Note:</b><br/>If a transaction reference number is not provided then the search will list all the balance details of all transactions in the specified date range.</div>                                   |
| <b>Source Code</b>                                         | Enter the source code of the product that performed the transaction.                                                                                                                                                                                                                                                                                                                            |
| <b>Duration</b> (Optional)                                 | <p>Set the time frame to search and retrieve transaction entry records:</p> <ul style="list-style-type: none"><li>• <b>Today:</b> Transaction entries logged on the same day.</li><li>• <b>Date Range:</b> Transaction entries logged between specified dates.</li><li>• <b>Last 'n' transactions:</b> Latest transactions, where <b>n</b> is the number of most recent transactions.</li></ul> |
| <b>Show Unauthorized</b>                                   | Toggle this option <b>On</b> to view only unauthorized transactions.                                                                                                                                                                                                                                                                                                                            |

3. Click **Search**.

The transaction entries matching the search criteria display.

Figure 3-36 Accounting Enquiry

The screenshot shows the 'Accounting Enquiry' interface. It features a search form with the following fields: Account Number (B01CORP300000001), Account Name (CUSTOMER1), Branch Code (B01), External Transaction Reference Number (empty), Source Code (empty), and Duration (Today). There is a 'Show Unauthorized' toggle switch and a 'Search' button. Below the search form is a table with the following columns: Value Date, EA Reference Number, Debit/Credit, Amount, and Detail. The table contains two rows of data, both dated June 30, 2021, with 'Credit' transactions. The first row has an EA Reference Number of 1169623381240377346 and an amount of \$500.00. The second row has an EA Reference Number of 1168836809012211714 and an amount of \$1,000.00. Each row has a 'More' button in the Detail column. At the bottom, there is a pagination bar showing 'Page 1 of 1 (1 - 2 of 2 items)' and navigation controls.

| Value Date    | EA Reference Number | Debit/Credit | Amount     | Detail |
|---------------|---------------------|--------------|------------|--------|
| June 30, 2021 | 1169623381240377346 | Credit       | \$500.00   | More   |
| June 30, 2021 | 1168836809012211714 | Credit       | \$1,000.00 | More   |

Table 3-11 Column Description table

| Column              | Description                                                    |
|---------------------|----------------------------------------------------------------|
| Value Date          | The value date of the transaction.                             |
| EA Reference Number | The transaction reference number in the External Account (EA). |
| Debit/Credit        | The type of transaction, <b>Debit</b> or <b>Credit</b> .       |
| Amount              | The transaction amount in the account's currency.              |
| Detail              | Any details provided about the transaction.                    |

- Click **More** in the **Detail** column of a transaction.

The Accounting Enquiry dialog displays the transaction details.

Figure 3-37 Accounting Enquiry - Transaction Details

**Accounting Enquiry**

Account Number: B01CORP300000001    Branch: B01    Currency: USD

> Reference

> Transaction Details

> Dates

▼ Status

Transaction Status: UNAUTHORIZED    Write Back: Pending

> Statement Information

> Preference

Close

Table 3-12 Transaction Details - Field Description

| Field Name                   | Description                                                                                                      |
|------------------------------|------------------------------------------------------------------------------------------------------------------|
| <b>Accounting Reference</b>  | Displays the accounting reference number for the transaction in the internal system.                             |
| <b>EA Reference</b>          | Displays the accounting reference number for the transaction in the external system.                             |
| <b>Transaction Reference</b> | Displays the transaction reference number.                                                                       |
| <b>Source</b>                | Displays the DDA source system for the transaction.                                                              |
| <b>Transaction Amount</b>    | Displays the transaction amount in the original transaction currency.                                            |
| <b>Exchange Rate</b>         | Displays the exchange rate to convert the original currency to the currency of the local branch.                 |
| <b>LCY Amount</b>            | Displays the amount in the currency of the local branch.                                                         |
| <b>Debit/Credit</b>          | Displays the type of transaction: Debit or Credit.                                                               |
| <b>Reversal</b>              | Displays if the transaction is a reversal transaction.                                                           |
| <b>Instrument Number</b>     | Displays the instrument number used for the transaction. For example, the check number for a credit transaction. |
| <b>Value Date</b>            | Displays the value date of the credit or debit transaction.                                                      |
| <b>GL Posting Date</b>       | Displays the posting date of the transaction in the GL.                                                          |

Table 3-12 (Cont.) Transaction Details - Field Description

| Field Name              | Description                                                                              |
|-------------------------|------------------------------------------------------------------------------------------|
| Transaction Status      | Displays the status of the transaction. For example, an <b>Unauthorized</b> transaction. |
| Write Back              | Displays if a reversal of the transaction is allowed.                                    |
| Transaction Code        | Displays the transaction code used when posting the transaction.                         |
| Transaction Description | Displays the description provided for the transaction.                                   |
| Statement Narrative     | Displays the statement remarks provided for the transaction.                             |
| Force Post              | Displays if the transaction was force posted.                                            |
| RTL Allowed             | Displays if a real-time limit is allowed on a debit transaction.                         |

- Click **Close**.

## 3.3 Amount Block Enquiry

Enquire about the External Credit Approval (ECA) and legal blocks on an account by following the instructions provided in this topic.

- Click **Corporate Account Enquiries**, and under **Corporate Account Enquiries**, click **Amount Block Enquiry**.

The **Amount Block Enquiry** screen displays.

- Specify the details on the **Amount Block Enquiry** page to narrow your search results.

Figure 3-38 Amount Block Enquiry

The screenshot shows the 'Amount Block Enquiry' interface. It features a search form with the following fields and values:

- Customer Number: (empty)
- Customer Name: (empty)
- Account Number: B01CORP300000001
- Account Name: CUSTOMER1
- Currency: USD
- External Transaction Reference Number: (empty)
- Source Code: (empty)
- Amount: (empty)
- Block Type: Legal
- Block Status: Active
- Date: No Expiry Date

A 'Search' button is located at the bottom right of the search form.

Below the search form, a table displays the search results:

| Customer Number | Customer Name | Account Number   | Account Name | Currency | Out Standing Block | Block Type | Effective Date | Details |
|-----------------|---------------|------------------|--------------|----------|--------------------|------------|----------------|---------|
| CUSTOMER1       | CUSTOMER1     | B01CORP300000001 | CUSTOMER1    | USD      | \$5,578.00         | L          | June 30, 2021  | More    |

At the bottom, a pagination bar shows 'Page 1 of 1 (1 - 1 of 1 items)' with navigation arrows.



**Table 3-13 Amount Block Enquiry- Field Description**

| Field                                        | Description                                                                                                                                                                                                                                                                                                                                                               |
|----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Customer Number</b>                       | Specify the Customer Information File (CIF) number.                                                                                                                                                                                                                                                                                                                       |
| <b>Customer Name</b>                         | The customer name specified in the CIF displays.                                                                                                                                                                                                                                                                                                                          |
| <b>Account Number</b>                        | Specify the <b>Account Number</b> .<br><br><div>  <b>Note:</b><br/>           When searching for the required account, provide the customer number to display all the accounts belonging to the customer. Otherwise, all the account numbers of all customers are listed.         </div> |
| <b>Account Name</b>                          | The account name is displayed.                                                                                                                                                                                                                                                                                                                                            |
| <b>Currency</b>                              | Displays the operating currency of the account. For a multi-currency account, displays the list of sub-account currencies.                                                                                                                                                                                                                                                |
| <b>External Transaction Reference Number</b> | Specify the external reference number as part of External Account (EA) or External Credit Approval (ECA) provided by the external system.                                                                                                                                                                                                                                 |
| <b>Source Code</b>                           | Specify the source of the transaction from the list.                                                                                                                                                                                                                                                                                                                      |
| <b>Amount</b>                                | Specify the amount blocked.                                                                                                                                                                                                                                                                                                                                               |
| <b>Block Type</b>                            | Specify the block type. The available values are - <ul style="list-style-type: none"> <li>ECA (Default)</li> <li>Legal</li> </ul>                                                                                                                                                                                                                                         |
| <b>Block Status</b>                          | Specify the block status. The available values are - <ul style="list-style-type: none"> <li>Active (Default)</li> <li>Closed</li> </ul>                                                                                                                                                                                                                                   |
| <b>Date</b>                                  | Specify the date type. The available values are - <ul style="list-style-type: none"> <li>Effective Date (Default)</li> <li>Expiry Date</li> <li>No Expiry Date</li> </ul>                                                                                                                                                                                                 |
| <b>From Effective</b>                        | Specify the date from which the amount block would be effective.                                                                                                                                                                                                                                                                                                          |
| <b>To Effective</b>                          | Specify the date until when the amount block is effective.                                                                                                                                                                                                                                                                                                                |

3. Click **Search**.

The list of ECA and legal blocks on the specified account display in rows in the table. See the image in **Step 2**.

**Table 3-14 Table - Column Description**

| Column Name     | Description                     |
|-----------------|---------------------------------|
| Customer Number | CIF number of the customer.     |
| Customer Name   | Customer Name                   |
| Account Number  | Account Number of the customer. |
| Account Name    | Name of the account.            |

**Table 3-14 (Cont.) Table - Column Description**

| Column Name       | Description                                                |
|-------------------|------------------------------------------------------------|
| Currency          | Account currency                                           |
| Outstanding Block | Amount blocked on the account.                             |
| Block Type        | The type of the amount block imposed.                      |
| Effective Date    | Effective Dates the block is operational.                  |
| Details           | Click <b>More</b> to view the details of a specific block. |

- Click **More** in the Details column.  
The **ECA Enquiry** dialog displays.

**Figure 3-39 ECA Enquiry**

ECA Enquiry

Account Number: B01CORP300000001    Account Branch: B01    USD

▼ Reference

Reference Number: 1170605560476925954    Amount Block Number: 1170605560476925954

Approved Block Amount: \$5,578.00

> Date

> Remarks

Close

**Table 3-15 Field Description**

| Field Name            | Description                                        |
|-----------------------|----------------------------------------------------|
| Reference Number      | Displays the transaction reference number.         |
| Amount Block Number   | Displays the number assigned to the block request. |
| Approved Block Amount | Displays the amount approved to be blocked.        |
| Effective Date        | Displays the date from which the block is active.  |
| Expiry Date           | Displays the date on which the block expires.      |
| Remarks               | Displays any remarks added with the block request. |

- Click **Close**.

## 3.4 Balance Enquiry

Retrieve the account balance details by following the instructions provided in this topic.

1. Click **Corporate Account Enquiries**, and under **Corporate Account Enquiries**, click **Balance Enquiry**.

The **Balance Enquiry** screen displays.

**Figure 3-40 Balance Enquiry**

**Balance Enquiry**

Customer Number:

Customer Name:

Account Number:

Account Name:

Date Range:  ↔

Enquiry On:

Opening Balance: -

Closing Balance: -

Date: Debit Turnover: Credit Turnover: Balance:

No data to display.

2. Specify the details on the **Balance Enquiry** page.

**Table 3-16 Balance Enquiry- Field Description**

| Field           | Description                                                                                                                              |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------------|
| Customer Number | Specify the Customer Identification File (CIF) number.<br><br><b>Note:</b><br>All the account numbers belonging to the customer display. |
| Customer Name   | The customer name is auto-populated.                                                                                                     |

Table 3-16 (Cont.) Balance Enquiry- Field Description

| Field          | Description                                                                                                                                                                                                                                    |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Account Number | Specify the Account number that belongs to the customer.<br><br> <b>Note:</b><br><br>All the account numbers display, unless you specify the Customer Number. |
| Account Name   | The account name is auto-populated.                                                                                                                                                                                                            |
| Date Range     | Specify the date range to view the balance enquiry. Available options are <b>From Date</b> and <b>To Date</b> .                                                                                                                                |
| Enquiry On     | Specify the type of balance from the following: <ul style="list-style-type: none"><li>• Value Dated</li><li>• Book Dated (Default)</li></ul>                                                                                                   |

3. Click **Search**.

The Opening and Closing balance for the account is displayed along with a table of accounting entries in the specified date range.

Table 3-17 Field Description

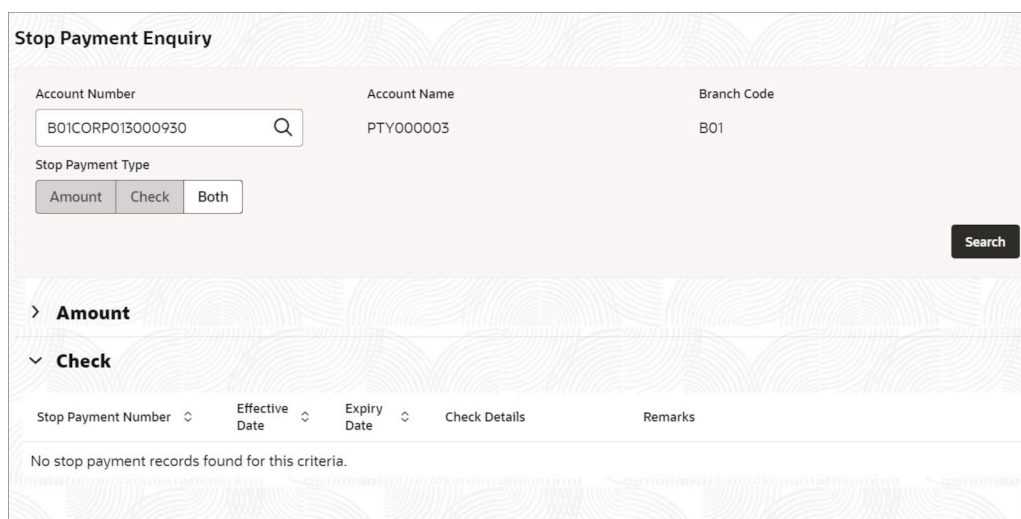
| Field Name      | Description                                                                    |
|-----------------|--------------------------------------------------------------------------------|
| Opening Balance | Displays the opening balance of the account.                                   |
| Closing Balance | Displays the closing balance of the account.                                   |
| Date            | Displays the date of balance computation.                                      |
| Debit Turnover  | Displays the value dated or book dated debit turnover for the specified date.  |
| Credit Turnover | Displays the value dated or book dated credit turnover for the specified date. |
| Balance         | The available balance on the specified date.                                   |

## 3.5 Stop Payment Enquiry

Enquire about the stop payment instructions issued on an account.

1. Click **Corporate Account Enquiries**, and under **Corporate Account Enquiries**, click **Stop Payment Enquiry**.

The **Stop Payment Enquiry** screen displays.

**Figure 3-41 Stop Payment Enquiry**


**Stop Payment Enquiry**

Account Number: B01CORP013000930

Account Name: PTY000003

Branch Code: B01

Stop Payment Type:

> **Amount**

< **Check**

| Stop Payment Number                              | Effective Date | Expiry Date | Check Details | Remarks |
|--------------------------------------------------|----------------|-------------|---------------|---------|
| No stop payment records found for this criteria. |                |             |               |         |

- Specify the fields on the screen described in the following table.

**Table 3-18 Stop Payment Enquiry - Field Description**

| Field                    | Description                                                                                                                                                                                                                                                                                                                                   |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Account Number</b>    | Enter the <b>Account Number</b> or click the search icon to view the <b>Account Number</b> pop-up window. By default, this window lists all the Account Numbers in the system. You can search for a specific Account Number by providing your <b>Customer ID</b> , <b>Account Number</b> , or <b>Account Name</b> and clicking <b>Fetch</b> . |
| <b>Account Name</b>      | The account name is displayed.                                                                                                                                                                                                                                                                                                                |
| <b>Branch Code</b>       | The branch code is displayed.                                                                                                                                                                                                                                                                                                                 |
| <b>Stop Payment Type</b> | Select the type of Stop Payment. The available values are - <ul style="list-style-type: none"> <li>Amount (A)</li> <li>Check (C)</li> <li>Both (B) [Default]</li> </ul>                                                                                                                                                                       |

- Click **Search**.

The stop payment details display in tables for the specified payment types.

**Table 3-19 Column Description table**

| Column Name                | Description                                                    |
|----------------------------|----------------------------------------------------------------|
| <b>Stop Payment Number</b> | The number assigned to the stop payment instruction.           |
| <b>Effective Date</b>      | The date from which the stop payment instruction is effective, |
| <b>Expiry Date</b>         | The date on which the stop payment instruction expires.        |
| <b>Amount</b>              | The amount payment to be stopped.                              |

**Table 3-19 (Cont.) Column Description table**

| Column Name   | Description                                                  |
|---------------|--------------------------------------------------------------|
| Check Details | The Check or Account number of the stop payment instruction. |
| Remarks       | The remarks added to the stop payment instruction.           |

# 4

## Corporate Account Services

This topic contains the following **Services** as subtopics:

- [Account Address Update](#)  
Use the **Account Address Update** service to add or modify the address information of an existing account.
- [Account Amendment](#)  
Use the **Account Amendment** service to change specific details of an existing customer account, such as preferences, features, account status, and other account details.
- [Account Closure](#)  
Use the **Account closure** service to close an existing account.
- [Account Creation](#)  
Use the **Account Creation** service to create accounts for an existing Corporate Customer. The process generates a unique identity for the Corporate account known as the Account Number. The Account Number can be a combination of the CIF Number, the Account Class, the Currency, and any other alphabet(s) or number(s) of the account or currency as defined.
- [Account Creation for New Customer](#)  
Use the **Account Creation for New Customer** service to create a new account for an new customer. You have to onboard the new customer before you can create accounts for the customer.
- [Account Limits Update](#)  
Use the **Account Limits Update** service to add new limits or modify existing limits of an account.
- [Account Statement](#)  
Use the **Account Statement Request** service to request and generate account statements based on a given date range or a selected period as requested by the account holder.
- [Check Book](#)  
Use the **Check Book** option to request a check book or update a check book status.

### 4.1 Account Address Update

Use the **Account Address Update** service to add or modify the address information of an existing account.

Use the Account Address Update option to add or modify address information of an existing account. Address details allow communication on different media channels like Postal, Email, and SWIFT (Society for Worldwide Interbank Financial Telecommunications). A media channel can have multiple addresses.

This topic contains the following subtopics:

- [Account Address Update](#)  
This topic describes the systematic instructions to update the address for an existing account.

## 4.1.1 Account Address Update

This topic describes the systematic instructions to update the address for an existing account.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Address Update**.

The **Account Address Update** screen displays.

**Figure 4-1 Account Address Update**

**Account Address Update**

**Account Search**

Customer Number: PTY000002  
Customer Name: PTY000002  
Account Category:   
Description:   
Currency:   
Currency Description:   
Account Number:   
Search

**Account Selection**

Account Number: B01CORP700000001  
Account Name: PTY000002  
Currency: JPY  
Account Class: CORSAV

Account Number: B01CORP900009011  
Account Name: PTY000002  
Currency: USD  
Account Class: CABINL

Account Number: B01ICNS000000002  
Account Name: IC Normal Savings LCY 2  
Currency: USD  
Account Class: SAVINL

**Priority**

Priority: High Medium Low  
Initiate

2. Specify one or more fields in the **Account Search** section.

**Table 4-1 Account Search- Field Description**

| Field                       | Description                                                         |
|-----------------------------|---------------------------------------------------------------------|
| <b>Customer Number</b>      | Specify the CIF number of the customer owning the account.          |
| <b>Customer Name</b>        | The name of the selected customer is auto-populated.                |
| <b>Account Category</b>     | Specify the account category to which the account belongs.          |
| <b>Description</b>          | The description of the selected account category is auto-populated. |
| <b>Currency</b>             | Specify the operating currency of the account.                      |
| <b>Currency Description</b> | The description of the operating currency is auto-populated.        |
| <b>Account Number</b>       | Specify the required Account number.                                |

3. Click **Search**.

The **Account Selection** section displays the accounts matching the search filters.



4. Click to select the required account tile, then click **Initiate**.

The **Address Update Entry- <Application Number>** page displays the **Account Basic Details** screen.

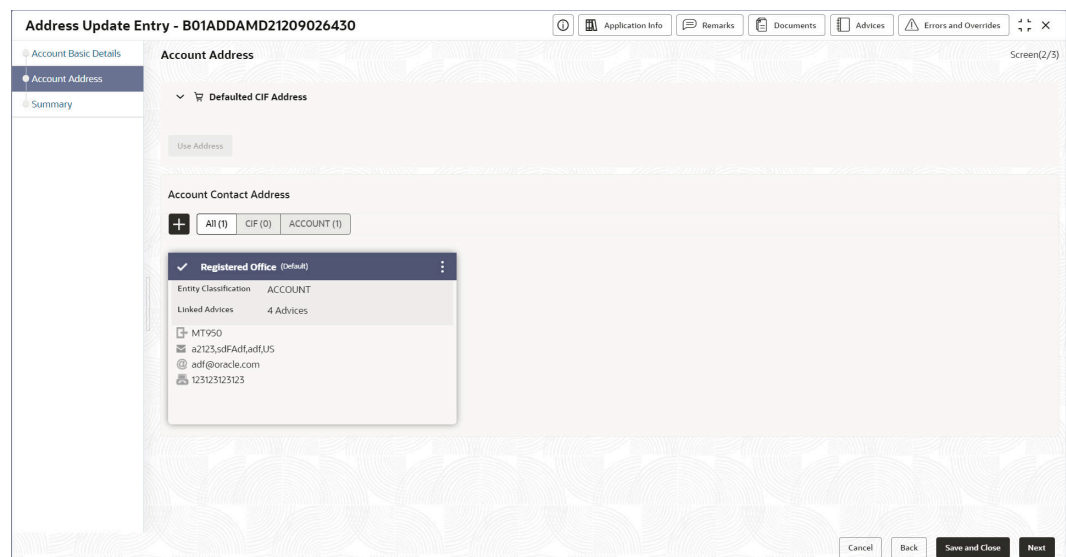
 **Tip:**

Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

5. Verify the details are for the required account you want to update and click **Next**.

The **Address Update Entry- <Application Number>** screen displays the **Account Address** screen.

**Figure 4-2 Account Address Screen**



6. Add a new address or edit an existing address.
  - To add a new address, click **+** under **Account Contact Address**.
  - To edit an existing address, click the **More Options** menu on the top right of an address tile and select **Edit**.

The corresponding **Add Address** or **Edit Address** dialog displays the **Mail Address** screen.

**Figure 4-3 Add New Address**

7. Select the address type and provide the address details for each communication channel: **Mail**, **Swift**, **Email**, and **Fax**.

For more information on the editing process and the field descriptions on the data entry screens, see the **Account Address** data entry step in the [Account Creation](#) topic.

 **Note:**

If you are editing an existing address, you cannot change the **Address Type** field. The rest of the fields in all the address channels can be modified. The process and steps remain the same when adding a new address or editing an existing one.

8. Click **Add** to add the new address details. Or click **Save** to save the modified address.

The new or updated address is added or saved, and the **Account Address** screen displays.

9. Click **Next**.

The Summary screen displays the edited or new tiles with a checkmark in green on the bottom right of the tile.

 **Note:**

Click a address tile to view more details.

10. Click **Submit**.

The **Stage Movement Submission** dialog displays the **Overrides** stage.

11. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to this stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list and click **Submit**.

The **Stage Movement Submission** process creates the **Approve Address Update** task.

12. Complete the **Approve Address Update** task.

- a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

The **Free Tasks** page displays.

- b. Search the listed tasks with these column values. The **Process Name** column contains **Address Amendment**, the **Stage** column contains **Approve Address Update**, and the **Application Number** column has the number noted in **Step 4**.

- c. Click **Acquire and Edit**.

The **Approve Address Update- <Application Number>** page displays.

- d. Review the address updates and click **Submit** from the Summary page.

The address update is approved.

13. Confirm that all stages of the Account Creation process are complete.

- a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

- b. The **Completed Tasks** page should display the **Entry** and **Approve** stages.

To view the new address details in the account, see [Address Details](#).

## 4.2 Account Amendment

Use the **Account Amendment** service to change specific details of an existing customer account, such as preferences, features, account status, and other account details.

This topic contains the following subtopics:

- [Account Amendment](#)  
This topic describes the systematic instructions to amend an account.

### 4.2.1 Account Amendment

This topic describes the systematic instructions to amend an account.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Amendment**.

The **Account Amendment** page displays.

**Figure 4-4 Account Amendment Page**

The screenshot displays the 'Account Amendment' page. It is divided into three main sections: 'Account Search', 'Account Selection', and 'Priority'.

**Account Search:** This section contains several input fields for searching accounts: 'Customer Number' (with value PTY000002), 'Customer Name' (with value PTY000002), 'Account Category' (empty), 'Description' (empty), 'Currency' (empty), 'Currency Description' (empty), and 'Account Number' (empty). Each field has a magnifying glass icon. A 'Search' button is located at the bottom right of this section.

**Account Selection:** This section displays three account tiles. Each tile shows the 'Account Number', 'Account Name', 'Currency', and 'Account Class'. The first tile has Account Number B01CORP700000001, Account Name PTY000002, Currency JPY, and Account Class CORSAV. The second tile has Account Number B01CORP900009011, Account Name PTY000002, Currency USD, and Account Class CABINL. The third tile has Account Number B01CNS000000002, Account Name IC Normal Savings LCY 2, Currency USD, and Account Class SAVINL.

**Priority:** This section has a 'Priority' label and three buttons: 'High', 'Medium', and 'Low'. An 'Initiate' button is located at the bottom right of the entire page.

- Specify one or more fields in the **Account Search** section.

**Table 4-2 Account Search- Field Description**

| Field                       | Description                                                                      |
|-----------------------------|----------------------------------------------------------------------------------|
| <b>Customer Number</b>      | Specify the CIF number of the customer to update the associated account details. |
| <b>Customer Name</b>        | The name of the selected customer is auto-populated.                             |
| <b>Account Category</b>     | Specify the account category to which the account belongs.                       |
| <b>Description</b>          | The description of the selected account category is auto-populated.              |
| <b>Currency</b>             | Specify the operating currency of the account.                                   |
| <b>Currency Description</b> | The description of the operating currency is auto-populated.                     |
| <b>Account Number</b>       | Specify the required account number.                                             |

- Click **Search**.

The **Account Selection** section displays the accounts matching the search filters. See the image in **Step 1**.

- Click and select the required account tile, then click **Initiate**.

The **Account Amendment Update Entry- <Application Number>** page displays.

**Tip:**

Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

**Figure 4-5 Account Amendment Entry Page**

The screenshot displays the 'Account Amendment Entry - B01ACCAMD21209026470' interface. On the left is a navigation pane with links to Account Basic Details, Account Address, Account Features, Account Preferences, Account Signatory, Interest Details, Limits, Account Status, Statement Preferences, Multi Currency Account, Account MIS, GL Reporting Details, and Summary (selected). The main area is titled 'Summary' and contains a grid of data entry tiles. Each tile has a title, content, and a status icon (green checkmark for complete, orange X for incomplete).

| Summary                                                                                                                                                            |                                                                     |                                                  |                                                                                                           |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| <b>Account Basic Details</b><br>Customer Number: PTY000002<br>Customer Name: PTY000002<br>Account Class Code: CABINL<br>Account Name: PTY000002<br>Account Type: 5 | <b>Account Address</b><br>Click to view more details                | <b>Account Features</b><br>Referral Required: No | <b>Account Preferences</b><br>ATM Required: No<br>Check Book Required: Yes<br>Direct Banking Required: No |
| <b>Account Signatory</b><br>Click to view more details                                                                                                             | <b>Interest Details</b><br>Account Currency: USD<br>Multi Currency: | <b>Limits</b><br>No data available               | <b>Account Status</b><br>Dormant: No<br>Frozen: No                                                        |
| <b>Statement Preferences</b><br>Statement Type: D<br>Display IBAN on Advices: No                                                                                   | <b>Multi Currency Account</b><br>No data available                  | <b>Account MIS</b><br>Link To Group:             | <b>GL Reporting Details</b><br>Auto Provision: No<br>Propagate Reporting GLs: Yes                         |

At the bottom right are buttons: Cancel, Back, Save and Close, and Submit.

- Click the required data entry tile from the Summary screen or the data entry tabs on the left of the page.

The data entry screen displays.

**Note:**

For more details about the data segments, see the [Account Creation](#) topic.

- Update the required information in the data entry screens.  
For more information on the editing process and the field descriptions on the data entry screens, see the **Account Address** data entry step in the [Account Creation](#) topic.
- When the required updates are complete, click the **Summary** tab on the left of the page.  
The Summary screen displays all the data entry screen tiles.
- Click **Submit**.  
The **Stage Movement Submission** dialog displays the **Overrides** stage.
- Complete the Stage Movement Submission process.
  - Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to this stage.
  - Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list and click **Submit**.

The **Stage Movement Submission** process creates the **Approve Address Update** task.

- 10. Complete the **Approve Account Amendment** task.

- a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

The **Free Tasks** page displays.

- b. Search the listed tasks with these column values. **Process Name** column contains **ACCOUNT AMEND**, the **Stage** column contains **Approve Account Amendment**, and the **Application Number** column has the number noted in **Step 4**.

- c. Click **Acquire and Edit**.

The **Approve Account Amendment- <Application Number>** page displays.

- d. Review the amendments made and click **Submit** from the Summary page.

The amendments to the account are approved.

- 11. Confirm that the two stages of the Account Amendment process are complete.

- a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

- b. The **Completed Tasks** page should display entries for the **Entry**, and **Approve** stages.

To view the amended account details, see [Account Search](#).

## 4.3 Account Closure

Use the **Account closure** service to close an existing account.

When you close an account, the system performs the following before closing the account:

- Closes the account checkbooks
- Settles interest owed by or to the account
- Completes account maintenance in the product processor

This topic contains the following subtopics:

- [Account Closure](#)  
This topic describes the systematic instructions to search and close an account.

### 4.3.1 Account Closure

This topic describes the systematic instructions to search and close an account.

- 1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Closure**.

The **Account Closure** page displays.

**Figure 4-6 Account Closure Page**

The screenshot displays the 'Account Closure' page. It is divided into two main sections: 'Account Search' and 'Account Selection'.

**Account Search:** This section contains several input fields for searching accounts:
 

- Customer Number:** A text box with 'PTY000002' and a magnifying glass icon.
- Customer Name:** A text box with 'PTY000002'.
- Account Category:** A text box with a magnifying glass icon.
- Description:** A text box.
- Currency:** A text box with a magnifying glass icon.
- Currency Description:** A text box.
- Account Number:** A text box.

 A 'Search' button is located at the bottom right of this section.

**Account Selection:** This section displays three account tiles:
 

- Tile 1:** Account Number B01CORP700000001, Account Name PTY000002, Currency JPY, Account Class CORSAV.
- Tile 2:** Account Number B01CORP900009011, Account Name PTY000002, Currency USD, Account Class CABINL.
- Tile 3:** Account Number B01ICNS000000002, Account Name IC Normal Savings LCY 2, Currency USD, Account Class SAVINL.

 Below the tiles is a 'Priority' section with buttons for 'High', 'Medium', and 'Low'. An 'Initiate' button is located at the bottom right of the page.

- Specify one or more fields in the **Account Search** section.

**Table 4-3 Account Search- Field Description**

| Field                       | Description                                                                                                                                                                                                                                                                                                                                                                          |
|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Customer Number</b>      | Specify the CIF number of the customer owning the account.                                                                                                                                                                                                                                                                                                                           |
| <b>Customer Name</b>        | The name of the selected customer is auto-populated.                                                                                                                                                                                                                                                                                                                                 |
| <b>Account Category</b>     | Specify the account category to which the account belongs.                                                                                                                                                                                                                                                                                                                           |
| <b>Description</b>          | The description of the selected account category is auto-populated.                                                                                                                                                                                                                                                                                                                  |
| <b>Currency</b>             | Specify the operating currency of the account.                                                                                                                                                                                                                                                                                                                                       |
| <b>Currency Description</b> | The description of the operating currency is auto-populated.                                                                                                                                                                                                                                                                                                                         |
| <b>Account Number</b>       | Specify the Account number. <ol style="list-style-type: none"> <li>Click the <b>Fetch</b> icon.<br/>The <b>Account Number</b> dialog displays.</li> <li>Search for the required account by providing some or all of the following details: <b>Account Number</b>, <b>Account Name</b>, or <b>Account Currency</b>.</li> <li>Select the required account from the results.</li> </ol> |

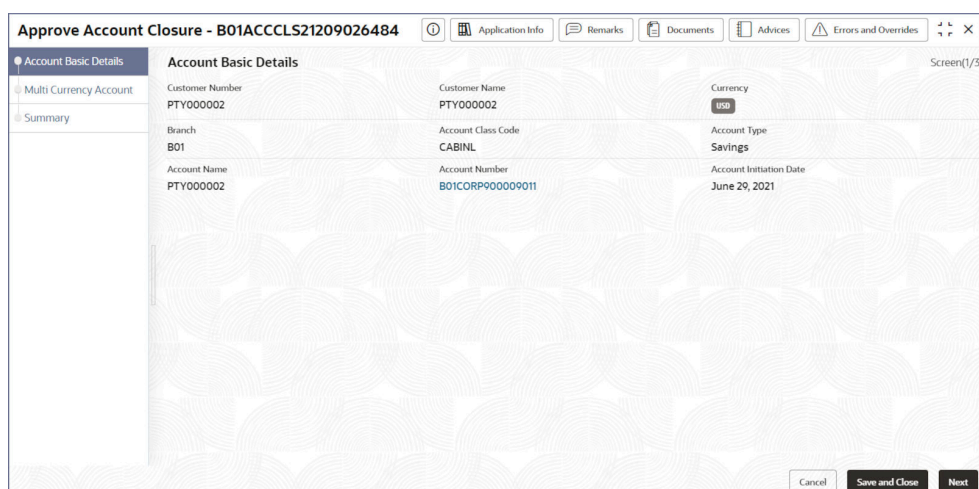
- Click **Search**.  
The accounts matching the search filters display in the **Account Selection** section.
- Click an account tile to select it, then click **Initiate**.

The **Approve Account Closure - <Application Number>** page displays the **Account Basic Details** screen.

 **Tip:**

Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

**Figure 4-7 Approve Account Closure Page**



**Approve Account Closure - B01ACCCLS21209026484**

Application Info | Remarks | Documents | Advices | Errors and Overrides

**Account Basic Details**

Customer Number: PTY000002 | Customer Name: PTY000002 | Currency: USD

Branch: B01 | Account Class Code: CABINL | Account Type: Savings

Account Name: PTY000002 | Account Number: B01CORP000009011 | Account Initiation Date: June 29, 2021

Cancel | Save and Close | Next

5. Review the account details on each tab and click **Next**.  
The **Multi Currency Account** page displays.
6. Select the sub-accounts to close and click **Next**.  
The **Summary** page displays.
7. Click **Submit** from the **Summary** screen.  
The **Stage Movement Submission** dialog displays the **Overrides** stage.
8. Complete the Stage Movement Submission process.
  - a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to this stage.
  - b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list and click **Submit**.  
The account closure is approved.
9. Confirm that all stages of the Account Creation process are complete.
  - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.
  - b. The **Completed Tasks** page should display the **Approve** stage.



## 4.4 Account Creation

Use the **Account Creation** service to create accounts for an existing Corporate Customer. The process generates a unique identity for the Corporate account known as the Account Number. The Account Number can be a combination of the CIF Number, the Account Class, the Currency, and any other alphabet(s) or number(s) of the account or currency as defined.

During account creation, you specify other parameters such as the Account category, primary currency of the account, Customer name, and more.

Authorization is required to activate the new account. When you create or modify an account, the system generates a notification message for the new or modified record.

**Account Number** - A single customer can have any number of accounts. The structure of the account number is defined in the customer account mask, maintained as an Account Parameter under **Branch Parameters**. The Account Number can be a combination of some or all of the following: customer code (CIF number), serial number, Account Class, and Currency, as defined in the Customer Account mask. The last part of the account number is always a system-generated alphanumeric check digit. You cannot change the relative position of the customer account constituent (defined in the mask) while maintaining the actual customer account.

**Customer Number** - You require the customer's CIF code to create an account. If the CIF number is part of the account mask, the system automatically defaults the customer CIF code in the appropriate field. If the CIF number is not part of the account mask, manually specify the customer CIF code. All valid customer codes are displayed in the adjoining option list. You can select the required one.

**Customer Name** - The customer name is displayed based on the customer CIF code specified.

**Primary Currency** - Specify the operating currency of the customer account. A list of all the currencies in the system appears in the available list. Select the applicable transaction currency for the account.

This topic contains the following subtopics:

- [Account Creation](#)  
This topic describes the systematic instructions to create an account for an existing customer.

### 4.4.1 Account Creation

This topic describes the systematic instructions to create an account for an existing customer.

1. Search and Initiate an existing customer.
  - a. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Creation**.

The **Account Creation** page displays.

**Figure 4-8 Account Creation**

The screenshot shows the 'Account Creation' form with the 'Basic Details' section highlighted. The form contains the following fields and values:

| Field            | Value                          |
|------------------|--------------------------------|
| Account Category | MNCCUR                         |
| Description      | Multi Currency Account for MNC |
| Customer Number  | CUSTOMER1                      |
| Customer Name    | CUSTOMER1                      |
| Primary Currency | USD                            |
| Priority         | High                           |
| Branch           | B01                            |

An 'Initiate' button is located at the bottom right of the form.

- b. Specify the basic details of the account.

**Table 4-4 Account Creation- Basic Details Fields**

| Field            | Description                                                                                                                   |
|------------------|-------------------------------------------------------------------------------------------------------------------------------|
| Account Category | Specify the account category to which the account belongs.                                                                    |
| Description      | The description of the account category is auto-populated.                                                                    |
| Customer Number  | Specify the customer CIF number. CIF number can be part of the account mask.                                                  |
| Customer Name    | Displays the customer name. This field is auto-populated.                                                                     |
| Primary Currency | Specify the primary currency of the customer account. It denotes the currency in which the account can transact.              |
| Priority         | Specify the priority from the options – <ul style="list-style-type: none"><li>• High</li><li>• Medium</li><li>• Low</li></ul> |
| Branch           | This field displays the branch code of the account.                                                                           |

- c. Click **Initiate**.

The **Account Creation Entry - <Application Number>** page displays the **Account Basic Details** screen.

 **Note:**

The screen is populated with the details provided in the previous step.

Figure 4-9 Account Basic Details

**Account Creation Entry - B01ACCNEW21209027574**

Application Info | Remarks | Documents | Advices | Errors and Overrides

Screen(1/10)

**Account Basic Details**

Customer Number: 000005067 | Customer Name: BOFAUS | Currency: USD | Branch: B01

Account Class Code: MNCCUR | Account Type: Current | Account Name: BOFAUS | Account Initiation Date: 28 July 2021

Account Number: B01C0RP100100043 | Generate

Cancel | Save and Close | Next

**Tip:**

Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, in the **Free Tasks** page.

**Note:**

The account creation entry stage involves manually capturing the required details in the following data entry screens.

- Account Basic Details
- Account Address
- Account Features
- Account Preferences
- Check book
- Account Signatory
- Limits
- Multi Currency Account
- Statement Preferences
- Summary

2. Provide the Account Basic Details.
  - a. Specify the **Account Class Code** for the account.

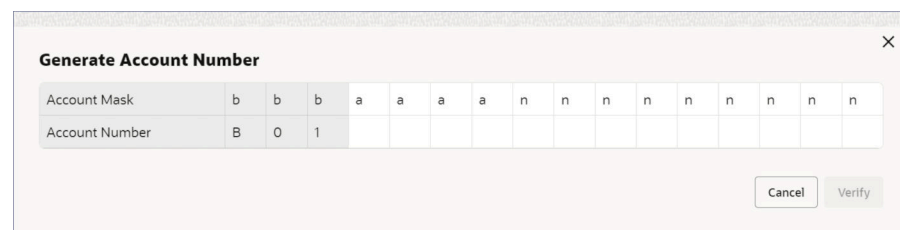
 **Note:**

The Account Class provides the Interest Details, Account Status, GL Reporting Details, and Account MIS details. Select the appropriate account class that supports the features you require in the account. For example, to include interests and charges in the account, ensure that the account class supports the interest and charges feature.

- b. Click **Generate**.

The **Generate Account Number** dialog displays.

**Figure 4-10 Generate Account Number**



| Generate Account Number |   |   |   |   |   |   |   |   |   |   |   |   |   |   | × |
|-------------------------|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Account Mask            | b | b | b | a | a | a | a | n | n | n | n | n | n | n | n |
| Account Number          | B | 0 | 1 |   |   |   |   |   |   |   |   |   |   |   |   |

Cancel Verify

 **Note:**

The columns masked with **L** represent the account class (may or may not be present and is decided by the banking organization), the columns masked with **b** represent the branch code, the columns masked with **a** represent the alphabets to be provided, and the columns masked with **n** represent the number to be provided. Together they represent a unique Corporate account number.

- c. Double-click the first column masked by **a**.

The cells become editable.

- d. Enter the required alphabets and numbers for the account number. Press the **Tab** key to move to the next cell.

- e. Press **Verify**.

The account number is verified and generated. The **Account Basic Details** screen displays the **Account Number** field populated with the new account number.

- f. Click **Next**.

The **Account Address** page displays.

Figure 4-11 Account Address

3. Provide the details on the **Account Address** page.
  - a. To use an existing CIF Address, expand the **Defaulted CIF Address** node and select the required address.
  - b. Click **Use Address**.  
The selected CIF address is added to the **Account Contact Address** section.
  - c. To add a new address, Click **+** in the **Account Contact Address** section.

**Note:**

Add as many addresses as needed.

The **Add Address** dialog displays.

- d. Specify the **Address Type**.  
Select the required address type from the following:
  - **HOA - Head Office**
  - **ROA - Registered Office**
  - **BOA - Branch Office**
  - **COA- Communication Address**
- e. Provide the mailing address details described in the following table:

Table 4-5 Field Description

| Field                 | Description                                                                             |
|-----------------------|-----------------------------------------------------------------------------------------|
| <b>Language</b>       | Specify the language of the address details.                                            |
| <b>Department</b>     | Specify the department which identifies a division of a large organization or building. |
| <b>Sub Department</b> | Specify the sub-division of a large organization or building.                           |
| <b>Street Name</b>    | Specify the street or thoroughfare name.                                                |

Table 4-5 (Cont.) Field Description

| Field                       | Description                                                                                             |
|-----------------------------|---------------------------------------------------------------------------------------------------------|
| <b>Building Name</b>        | Specify the building name.                                                                              |
| <b>Building Number</b>      | Specify the building number.                                                                            |
| <b>Floor</b>                | Specify the floor or story within a building.                                                           |
| <b>Post Box</b>             | Specify the numbered box in a post office assigned to a person or organization.                         |
| <b>Room</b>                 | Specify the room number in the building.                                                                |
| <b>Post Code</b>            | Specify a code of letters or numbers. The Post Code ensures proper sorting of the mail.                 |
| <b>Town Name</b>            | Specify the name of the town. A town is a built-up area with defined boundaries and a local government. |
| <b>Town Location Name</b>   | Specify the specific Location name within the town.                                                     |
| <b>District Name</b>        | Specify a subdivision within a country sub-division.                                                    |
| <b>Country Sub Division</b> | Specify a subdivision of a country such as a state, region, or county.                                  |
| <b>Country</b>              | Specify the nation with a government.                                                                   |

- f. Click the **Mobile** tab and specify the mobile number in the **Media Address** field.
- g. Click the **Swift** tab and specify the BIC (Bank Identifier Code) in the **Media Address** field. BIC uses eight to eleven-digit characters that identify the country, city, bank, and branch.
- h. Click the **Email** tab and specify the Email address in the **Media Address** field.
- i. Click the **Fax** tab and specify the Fax number in the **Media Address** field.
- j. Click **Add**.  
Adds a new account address row in the Account Address dialog.
- k. To add more addresses, repeat the above steps.
- l. Click **Next**.  
The **Account Features** page displays.

Figure 4-12 Account Features

Account Creation Entry - B01ACCNEW21209027574

Account Features

Real Time Liquidity ☐ Referral Required ☐ IBAN Required ☐

Cancel Back Save and Close Next

4. Specify the details on the **Account Features** page.
  - a. Specify the fields described in the following table.

 **Note:**

The account features mentioned in the table can be activated only if the same is allowed for the account class selected for the account creation in **Step 2.a**.

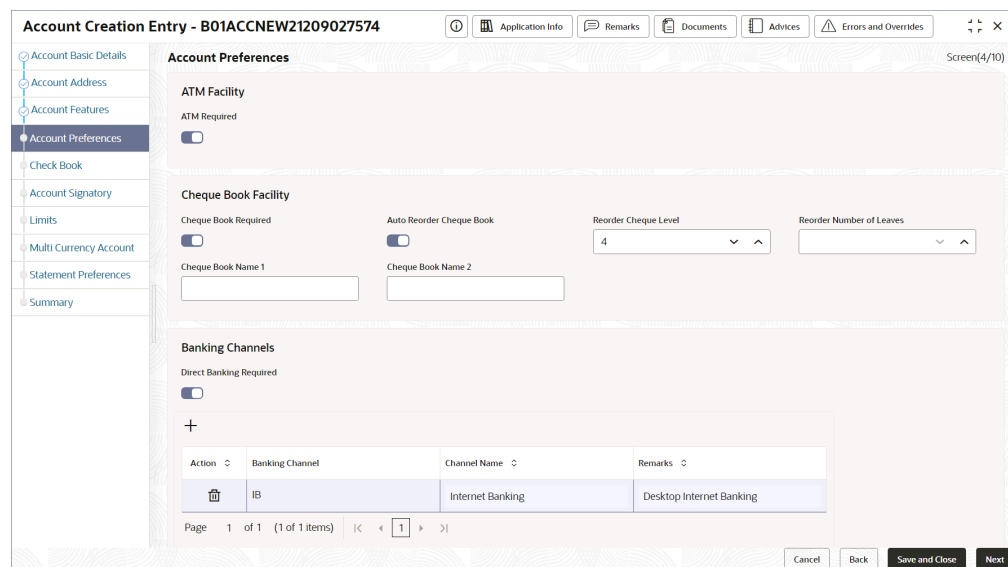
**Table 4-6 Field Description**

| Field                      | Description                                                                                                                                                                  |
|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Real Time Liquidity</b> | Toggle the option <b>On</b> to enable real-time liquidity management.                                                                                                        |
| <b>Referral Required</b>   | Toggle the option <b>On</b> to perform referral checks on the account. The application checks the available balance before triggering a referral check for all transactions. |
| <b>IBAN Required</b>       | Toggle the option <b>On</b> to enable the IBAN ( <b>International Bank Account Number</b> ) requirement.                                                                     |

- b. Click **Next**.

The **Account Preferences** page displays.

**Figure 4-13 Account Preferences**



**Account Creation Entry - B01ACCNEW21209027574**

**Account Preferences**

**ATM Facility**

ATM Required ☐

**Cheque Book Facility**

Cheque Book Required ☐ Auto Reorder Cheque Book ☐ Reorder Cheque Level  Reorder Number of Leaves

Cheque Book Name 1  Cheque Book Name 2

**Banking Channels**

Direct Banking Required ☐

**Banking Channels Table:**

| Action | Banking Channel | Channel Name     | Remarks                  |
|--------|-----------------|------------------|--------------------------|
|        | IB              | Internet Banking | Desktop Internet Banking |

Page 1 of 1 (1 of 1 items) | < 1 >

Cancel Back Save and Close Next

5. Specify the details on the **Account Preferences** screen.
  - a. Specify the fields described in the following table.

 **Note:**

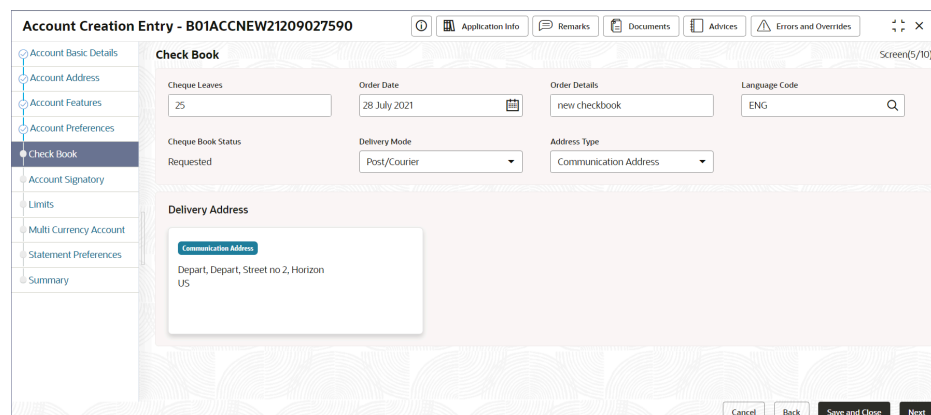
The account preference mentioned in the following table can be activated only if the same is allowed for the account class selected for the account creation in **Step 2.a**.

**Table 4-7 Field Description**

| Field                           | Description                                                                                                                                                                                                                                                                                                                        |
|---------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>ATM Required</b>             | Toggle the option <b>On</b> to enable the ATM facility for the account.                                                                                                                                                                                                                                                            |
| <b>Check Book Required</b>      | Toggle the option <b>On</b> to enable the check book facility for the account.                                                                                                                                                                                                                                                     |
| <b>Auto Reorder Check Book</b>  | Toggle the option <b>On</b> to auto-reorder check book.                                                                                                                                                                                                                                                                            |
| <b>Reorder Check Level</b>      | Specify the number of check leaves left when the reorder is triggered.<br><br><div>  <b>Note:</b><br/>           To find the number of checks left, the automatic reorder process considers the stopped, blocked, and used checks.         </div> |
| <b>Reorder Number of Leaves</b> | Specify the number of check leaves in the new check book.                                                                                                                                                                                                                                                                          |
| <b>Check Book Name 1</b>        | Specify a name for the first check book.                                                                                                                                                                                                                                                                                           |
| <b>Check Book Name 2</b>        | Specify a name for the second check book.                                                                                                                                                                                                                                                                                          |
| <b>Direct Banking Required</b>  | Toggle the option <b>On</b> to enable direct banking options for the account.                                                                                                                                                                                                                                                      |

- b. Click **Next**.

The **Check Book** screen displays.

**Figure 4-14 Check Book**


**Account Creation Entry - B01ACCNEW21209027590**

**Check Book**

Cheque Leaves: 25

Order Date: 28 July 2021

Order Details: new checkbook

Language Code: ENG

Cheque Book Status: Requested

Delivery Mode: Post/Courier

Address Type: Communication Address

**Delivery Address**

Communication Address

Depart, Depart, Street no 2, Horizon US

Cancel Back Save and Close Next



6. Provide the **Check Book** details.
- a. Specify the fields described in the following table.

**Table 4-8 Field Description**

| Field                    | Description                                                                                                                                                                                                                                                                                                                                                          |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Check Details</b>     | Specify the number of check leaves required in the check book.                                                                                                                                                                                                                                                                                                       |
| <b>Order Date</b>        | Specifies the Check Book order placement date.                                                                                                                                                                                                                                                                                                                       |
| <b>Order Details</b>     | Specify the Order details, such as requesting a new check book.                                                                                                                                                                                                                                                                                                      |
| <b>Language Code</b>     | Select the language code from the available options.                                                                                                                                                                                                                                                                                                                 |
| <b>Check Book Status</b> | By default, this value is set to <b>Requested</b> .                                                                                                                                                                                                                                                                                                                  |
| <b>Delivery Mode</b>     | Select the mode of the check book delivery from the following: <ul style="list-style-type: none"><li>• <b>Branch</b>- Check book is delivered at the specified branch.</li><li>• <b>Post/Courier</b>- Deliver the check book from the address types provided in the <b>Account Address</b> screen or a custom address to be provided.</li></ul>                      |
| <b>Branch Code</b>       | Specify the Branch code to deliver the check book. <div> <b>Note:</b><br/>This field is visible only if the <b>Delivery Mode</b> is set to <b>Branch</b>.</div>                                                                                                                     |
| <b>Address Type</b>      | Select the address type from the drop-down list. The address types available are: <ul style="list-style-type: none"><li>• <b>Custom</b> - Select this option and provide the required address in the <b>Add Address</b> dialog.</li><li>• <b>Other Address Types</b> - These address types will be the ones provided in the <b>Account Address</b> screen.</li></ul> |
| <b>Delivery Address</b>  | Displays the address to deliver the check book that corresponds to the <b>Delivery Mode</b> selected.                                                                                                                                                                                                                                                                |

- b. If required, specify a custom delivery address.
- i. In the **Delivery Mode** drop-down field, choose **Post/Courier**.
- ii. In the **Address Type** drop-down field, choose **Custom**.  
The **Add Address** dialog displays.

Figure 4-15 Check Book Request - Add Custom Mailing Address

The screenshot shows the 'Add Address' dialog box within the 'Account Creation Entry - B' application. The dialog box is titled 'Add Address' and contains a 'Mail Address' section with various input fields. The fields are organized as follows:

- Language:** A text input field with a search icon.
- Department:** A text input field.
- Sub Department:** A text input field.
- Street Name:** A text input field.
- Building Name:** A text input field.
- Building Number:** A text input field.
- Floor:** A text input field.
- Post Box:** A text input field.
- Room:** A text input field.
- Post Code:** A text input field with the value '500049'.
- Town Name:** A text input field with the value 'Texas'.
- Town Location Name:** A text input field.
- District Name:** A text input field.
- Country Sub Division:** A text input field.
- Country:** A text input field with the value 'US'.

At the bottom right of the dialog box, there are 'Cancel' and 'Add' buttons. The 'Add' button is highlighted. In the background, the 'Account Creation Entry - B' application window is visible, showing a sidebar with navigation options like 'Account Basic Details', 'Account Address', 'Account Features', 'Account Preferences', 'Check Book', 'Account Signatory', 'Limits', 'Multi Currency Account', 'Statement Preferences', and 'Summary'. The 'Check Book' option is selected. The main area of the application shows a 'Check Book Request' form with fields for 'Check Number' (25), 'Check Date' (10/10/2010), and 'Delivery Address' (10/10/2010). The 'Delivery Address' section is currently empty.

- iii. Specify the Mailing Address details described in the table below.

Table 4-9 Field Description - Custom Mailing Address

| Field                | Description                                                                                             |
|----------------------|---------------------------------------------------------------------------------------------------------|
| Language             | Specify the language of the address details.                                                            |
| Department           | Specify the department which identifies a division of a large organization or building.                 |
| Sub Department       | Specify the sub-division of a large organization or building.                                           |
| Street Name          | Specify the street or thoroughfare name.                                                                |
| Building Name        | Specify the building name.                                                                              |
| Building Number      | Specify the building number.                                                                            |
| Floor                | Specify the floor or story within a building.                                                           |
| Post Box             | Specify the numbered box in a post office assigned to a person or organization.                         |
| Room                 | Specify the room number in the building.                                                                |
| Post Code            | Specify a code of letters or numbers. The Post Code ensures proper sorting of the mail.                 |
| Town Name            | Specify the name of the town. A town is a built-up area with defined boundaries and a local government. |
| Town Location Name   | Specify the specific Location name within the town.                                                     |
| District Name        | Specify a subdivision within a country sub-division.                                                    |
| Country Sub Division | Specify a subdivision of a country such as a state, region, or county.                                  |
| Country              | Specify the nation with a government.                                                                   |

- iv. Click **Add**.  
The **CUSTOM** address displays in the **Delivery Address** section.
- c. Click **Next**.  
The **Account Signatory** screen displays.

Figure 4-16 Account Signatory

7. Provide the details on the **Account Signatory** page.
  - a. Specify the fields described in the following table.

Table 4-10 Field Description

| Field                               | Description                                                                                  |
|-------------------------------------|----------------------------------------------------------------------------------------------|
| <b>Minimum number of Signatures</b> | Specify the minimum number of signatories required to perform a transaction on this account. |
| <b>Account Message</b>              | Specify the message that is displayed when a transaction is initiated on this account.       |
| <b>Defaulted CIF Signatories</b>    | Select the default signatories imported from the Customer Information File.                  |
| <b>Use Signatories</b>              | Click to use the selected default signatory.                                                 |
| <b>Signature Details</b>            | Displays the signature details of the signatories.                                           |

- b. Click **Next**.  
The **Limits** screen displays.
8. Provide the limit details on the **Limits** Screen.
  - a. Click **+** under **Limits**.  
A blank node displays.

 **Note:**

The primary currency of the account is available for selection. For multi-currency accounts all the sub-account currencies would be available to select.

- b. Expand the node and specify the required currency in the currency field.  
The specified **Currency** node displays limit details for the **Advance Against Uncollected Funds** tab.

**Figure 4-17 Limits - Advance Against Uncollected Funds**

Account Creation Entry - B01ACCNEW21209026492

Application Info Remarks Documents Advises Errors and Overrides

Screen(7/10)

Account Basic Details  
Account Address  
Account Features  
Account Preferences  
Cheque Book  
Account Signatory  
**Limits**  
Multi Currency Account  
Statement Preferences  
Summary

Limits  
USD

Advance Against Uncollected Funds

Limit Start Date End Date

AUF Margin(%)

Temporary Overdraft

Daylight

Account Linkage

Utilization Sequence

Sequence Description

BDATL Balance Daylight Limit AUF Limit Temporary OD Limits

Cancel Back Save and Close Next

- c. Specify the limit details on the **Advance Against Uncollected Funds** tab described in the following table.

**Table 4-11 Field Description**

| Field                | Description                                                             |
|----------------------|-------------------------------------------------------------------------|
| <b>Limit</b>         | Specify the limit amount on an AUF (Advance Against Uncollected Funds). |
| <b>Start Date</b>    | The start date from when the limit is valid.                            |
| <b>End Date</b>      | The end date of the limit validity.                                     |
| <b>AUF Margin(%)</b> | The percentage of AUF allowed.                                          |

- d. Click the **Temporary Overdraft** tab and specify the fields described in the following table.

**Table 4-12 Field Description**

| Field             | Description                                                                                   |
|-------------------|-----------------------------------------------------------------------------------------------|
| <b>Limit</b>      | Specify the limit amount.                                                                     |
| <b>Start Date</b> | The limit start date.                                                                         |
| <b>End Date</b>   | The end date after which the limit is no longer available.                                    |
| <b>Auto Renew</b> | Turn this option <b>On</b> to automatically renew the temporary overdraft after the end date. |
| <b>Frequency</b>  | Select the limit renewal frequency from the following values: Daily, Monthly, and Yearly.     |
| <b>Unit</b>       | The number of limit renewals in the frequency interval..                                      |
| <b>Amount</b>     | The temporary overdraft amount allowed.                                                       |

- e. Click the **Daylight** tab and specify the daylight limit amount allowed during business hours.
- f. Click the **Account Linkage** tab and specify the details described in the following table.

**Table 4-13 Field Description**

| Field                    | Description                                                                   |
|--------------------------|-------------------------------------------------------------------------------|
| <b>Linkage Reference</b> | Specify the reference number of the linked liability account.                 |
| <b>Liability Number</b>  | The liability number is auto-populated from the <b>Linkage Reference</b> .    |
| <b>Effective Date</b>    | The date on which the account linkage is active.                              |
| <b>Limit Amount</b>      | Specify the limit amount that is available from the linked liability account. |

- g. Specify the **Utilization Sequence** of the limit amounts.

You can select from the following:

- **BDATL** - Balance, Daylight Limit, AUF Limit, Temporary OD, and Limits
- **BDATLV** - Balance, Daylight Limit, AUF Limit, Temporary OD, Limits and Overline.

- h. Click **Next**.

The **Multi Currency Account** screen displays.

**Figure 4-18 Multi-currency Account**

**Account Creation Entry - B01ACCNEW21181024296**

Application Info | Remarks | Documents | Advices | Errors and Overrides

Account Basic Details | Account Address | Account Features | Account Preferences | Cheque Book | Account Signatory | Limits | **Multi Currency Account** | Statement Preferences | Summary

**Multi Currency Account** Screen(8/10)

Account Number: B01BUBA111111123 | Primary Currency: USD

**Multi Currency Account Detail**

+ (Add new row)

| Action | Currency Code | Account Mask            | Sub Account Number           |
|--------|---------------|-------------------------|------------------------------|
|        | USD           | bbbaaaannnnnnnnnn\$\$\$ | Account number not generated |

Page 1 of 1 (1 of 1 items) | < 1 >

Cancel | Back | Save & Close | Next

9. Create the sub-accounts for the required currencies in the **Multi Currency Account** screen.

The **Multi Currency Account** page displays the primary currency of the account and allows the addition of sub-accounts for other supported currencies.

**Note:**

This screen is disabled for single currency account. To create a multi-currency account, select an appropriate account class that supports multiple currencies in **Step 2. a. (Account Basic Details)**.

- a. Click **+** under **Multi Currency Account Detail**.

The Sub-accounts table displays a new row.

- b. Double-click the **Currency Code** column to activate the row.
- c. Specify the currency code.

The **Account Mask** column is auto-populated.

- d. Click the **Sub Account Number** column.

The **Generate Account Number** dialog displays.

 **Note:**

The columns masked with **L** represent the account class (may or may not be present and is decided by the banking organization), the columns masked with **b** represent the branch code, the columns masked with **a** represent the alphabets to be provided, the columns masked with **n** represent the number to be provided and the columns masked with **\$** represent the currency code. Together they represent a unique Corporate sub-account number.

- e. Double-click the first column masked by **a**.  
The cells become editable.
- f. Enter the required alphabet and numbers for the sub-account number. Press the **Tab** key to move to the next cell.
- g. Click **Verify**.  
The account number is verified and generated, and the new account number is populated in the **Sub Account Number** column.
- h. Repeat the above steps to generate the sub-account number for more supported currencies.
- i. Click **Next**.

The **Statement Preferences** screen displays.

Figure 4-19 Statement Preferences

**Account Creation Entry - B01ACCNEW21209026492**

Application Info | Remarks | Documents | Advices | Errors and Overrides

Screen(9/10)

**Statement Preferences**

**General Details**

Display IBAN on Advices: ☐ Exclude Same Day Reversal From Statement: ☐

**Primary Account Statement Parameters**

Statement Type: ☐ None ☐ Detailed ☐ Summary Cycle:  Statement Format:

Swift Required: ☐ Swift Message Type:   ISO Statement Required: ☐

**Secondary Account Statement Parameters**

Statement Type: ☐ None ☐ Detailed ☐ Summary Cycle:  Statement Format:   Required

Swift Required: ☐ ISO Statement Required: ☐ ISO Message Type:

**Tertiary Account Statement Parameters**

Statement Type: ☐ None ☐ Detailed ☐ Summary Cycle:  Statement Format:

Swift Required: ☐ ISO Statement Required: ☐

10. Provide the details on the **Statement Preferences** page.

- a. Specify the fields described in the following table.

Table 4-14 Field Description

| Field                                           | Description                                                                                                                                                                                                                                             |
|-------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Display IBAN on Advices</b>                  | Toggle the switch <b>On</b> to display IBAN on advices.                                                                                                                                                                                                 |
| <b>Exclude Same Day Reversal From Statement</b> | Toggle the switch <b>On</b> to exclude the same day reversed transactions.                                                                                                                                                                              |
| <b>Account Statement Parameters</b>             | Provide the statement parameter details for the following statement types: <ul style="list-style-type: none"> <li>Primary</li> <li>Secondary</li> <li>Tertiary</li> </ul>                                                                               |
| <b>Statement Type</b>                           | Select one of the following: <ul style="list-style-type: none"> <li><b>None</b></li> <li><b>Detailed</b></li> <li><b>Summary</b></li> </ul> <div> <b>Note:</b><br/>The remaining fields in the table are common for these three statement types. </div> |

Table 4-14 (Cont.) Field Description

| Field                         | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cycle</b>                  | Specify the frequency of the statement generated. Click the Calendar icon and specify one of the following: <ul style="list-style-type: none"> <li>• <b>Daily</b>: Statements are generated every day.</li> <li>• <b>Weekly</b>: Select the day of the week to generate the weekly statement.</li> <li>• <b>Fortnightly</b>: Select the day of the week to generate the fortnightly statement.</li> <li>• <b>Monthly</b>: Select the day of the month to generate the monthly statement.</li> </ul> |
| <b>Statement Format</b>       | Specify the format of the statement generated.                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>SWIFT Required</b>         | Toggle this option On to generate statements in the SWIFT format. This field is available only when the <b>Statement Type</b> is <b>Summary</b> or <b>Detailed</b> .                                                                                                                                                                                                                                                                                                                                |
| <b>Swift message Type</b>     | Specify the SWIFT message type to generate. The supported Swift message type currently is MT950. This field is available only when <b>SWIFT Required</b> is <b>Yes</b> .                                                                                                                                                                                                                                                                                                                            |
| <b>ISO Statement Required</b> | Toggle this option On to generate statements in the ISO format. This field is available only when the <b>Statement Type</b> is <b>Summary</b> or <b>Detailed</b> .                                                                                                                                                                                                                                                                                                                                  |
| <b>ISO Message Type</b>       | Specify the SWIFT message type to generate. The supported ISO message type currently is CAMT053. This field is available only when <b>ISO Statement Required</b> is <b>Yes</b> .                                                                                                                                                                                                                                                                                                                    |

- b. Click **Next**.

The **Summary Screen** displays the data entry screen tiles.

11. Click **Submit**.

The **Stage Movement Submission** dialog displays the **Overrides** stage.

12. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to this stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list and click **Submit**.

The **Stage Movement Submission** process creates the **Account Creation Enrich** task.

13. Acquire and edit the **Account Creation Enrich** page.

- a. Select **Tasks**, and under **Tasks**, click **Free Tasks**.

The **Free Tasks** page displays.

- b. Search the listed tasks with these column values. Process Name column contains **Account Opening Existing Customer**, the **Stage** column contains **Account Creation Enrich**, and the **Application Number** column contains the number noted in **Step 1. c**.

- c. Click **Acquire and Edit**.

The **Account Creation Enrich - <Application Number>** page displays.



14. Ensure that the **GL Reporting Details**, **Account MIS**, **Account Status**, and **Interest Details** screens are visible and populated with appropriate data from the **Account Class** specified in **Step 2. a** (Account Basic Details).

 **Note:**

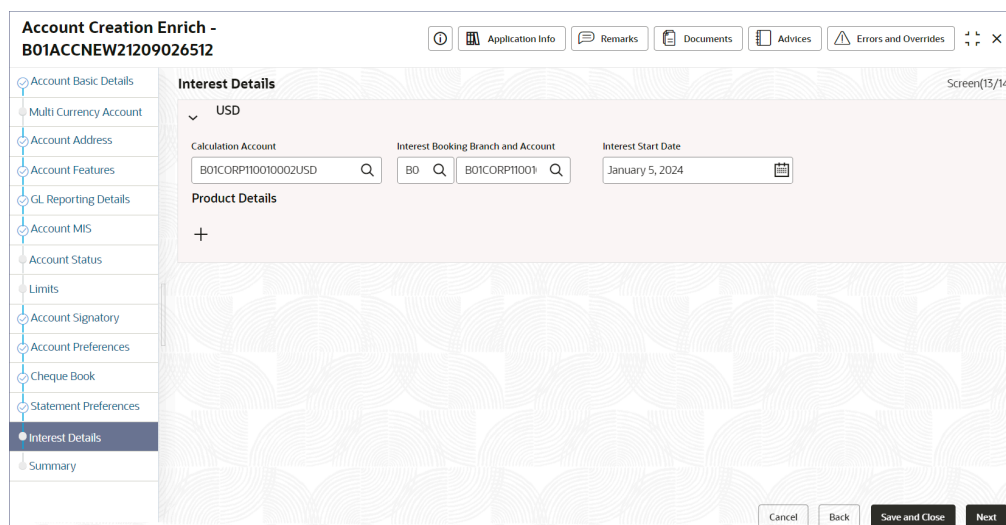
A feature screen is not populated if the account class does not support it. For example, the **Interest Details** screen is blank if the selected account class does not support the **Interests and Charges** feature.

15. Review and enrich the **Interest Details**.

- a. Click the **Interest Details** tab.

The Interest Details screen displays.

**Figure 4-20 Interest Details**



- b. Specify the fields described in the following table.

**Table 4-15 Field Description**

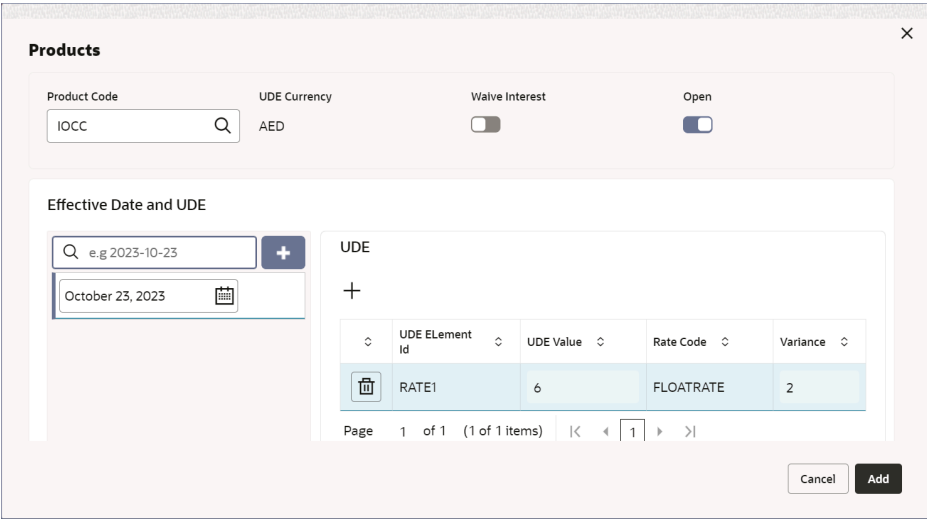
| Field                      | Description                                                                                                                                                                                                                                           |
|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Calculation Account</b> | Specify the account to calculate interest.<br><br><div>  <b>Note:</b><br/> For a multi-currency account, specify the sub-account to calculate the interest. </div> |
| <b>Booking Branch</b>      | Specify the branch to book the interest.                                                                                                                                                                                                              |

Table 4-15 (Cont.) Field Description

| Field                      | Description                                                                                                                                                                                                                                                                            |
|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Booking Account</b>     | Specify the account to book the interest.<br><br><div>  <b>Note:</b><br/> For a multi-currency account, the main account is the booking account. The sub-accounts cannot be a booking account. </div> |
| <b>Interest Start Date</b> | The date to start interest calculation.                                                                                                                                                                                                                                                |
| <b>Product Details</b>     | Displays the interest products applied to the account.<br><br><div>  <b>Note:</b><br/> The interest product has to be applied before it is displayed. </div>                                          |

- c. Click + to add an interest product to the account.  
The **Products** dialog displays.

Figure 4-21 Add Interest Products



- d. Specify the interest product details fields described in the following table.

Table 4-16 Field Description

| Field               | Description                          |
|---------------------|--------------------------------------|
| <b>Product Code</b> | Specify the interest product's code. |

Table 4-16 (Cont.) Field Description

| Field                         | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>UDE Currency</b>           | Specify the currency of the UDE product.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Waive Interest</b>         | Toggle the option <b>On</b> to enable interest waiver.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Effective Date and UDE</b> | <p>Specify the effective date from which the interest product is active on the account. Specify the User Data Elements (UDE) of Interests and Charges.</p> <div>  <b>Note:</b><br/>           The interest product calculates interest using an interest rule. The interest rule has two components:           <ul style="list-style-type: none"> <li>• A method to calculate the interest or charge</li> <li>• User Data Elements to be specified</li> </ul> </div> |

- e. Click **+** under **Effective Date and UDE** section.  
A blank date field displays.
- f. Click the date field and specify the date from which the interest product is active on the product.
- g. Click **+** under **UDE**.  
A blank row displays.
- h. Double-click the **UDE Element ID** column to activate the row and specify the UDE details described in the following table.

Table 4-17 Column Description

| Field                 | Description                                                                |
|-----------------------|----------------------------------------------------------------------------|
| <b>UDE Element ID</b> | Specify the ID of the Interest and Charges UDE element. The ID of the UDE. |
| <b>UDE Value</b>      | Specify the interest or charge rate to be applied.                         |
| <b>Rate Code</b>      | Select the <b>Rate code</b> to which the UDE Value is applied.             |
| <b>Variance</b>       | Specify the variance of the <b>UDE Value</b> that is allowed.              |

- i. Click **Add**.  
The **Interest Details** page displays the new product details tile.
  - j. Click **Next**.
16. Review and enrich the GL Reporting Details.
- a. Click the **GL Reporting Details** tab.  
The GL Reporting Details screen displays the Reporting Lines as tiles.

Figure 4-22 GL Reporting Details

**Account Creation Enrich - B01ACCNEW21209026512**

Application Info | Remarks | Documents | Advices | Errors and Overrides

Screen(5/14)

**GL Reporting Details**

Reporting Lines Setup

Propagate Reporting GLs ☐

Reporting Lines

| Reporting Line | Credit GL | Debit GL |
|----------------|-----------|----------|
| WROF           | 24100001  | 14100001 |
| NORM           | 11100001  | 21100001 |
| LOSS           | 23100001  | 13100001 |
| PDO            | 22100001  | 12100001 |

Cancel | Back | Save and Close | Next

- b. Toggle the option **Propagate Reporting GLs** to **On** or **Off**.

If propagation of GL Lines is turned on then the Reporting lines cannot be edited. To edit the **Reporting Lines** turn this option off.

- c. From the **More Options** menu on the top right corner of a **Reporting Line** tile, select **View** or **Edit**.

The **Reporting Line** dialog displays.

- d. Review and Edit the Status of the Reporting line, Credit GL, and Debit GL fields if necessary.
- e. Click **Close** (View mode) or **Save** (Edit mode).

17. Review and Enrich the Account MIS details.

- a. Click the **Account MIS** tab.

The **Account MIS** screen displays.

Figure 4-23 MIS Details

**Account Creation Enrich - B01ACCNEW21209026512**

Application Info | Remarks | Documents | Advices | Errors and Overrides

Screen(6/14)

**Account MIS**

MIS Group: CORSAV Description: CORSAV

Transaction MIS

SECTOR: AGRI SECTOR Description:

Cancel | Back | Save and Close | Next

- b. Modify the Account MIS details if required. The following table describes the fields.

**Table 4-18 Field Description**

| Field              | Description                                   |
|--------------------|-----------------------------------------------|
| <b>MIS Group</b>   | Specify the MIS Group the account belongs to. |
| <b>Description</b> | MIS Group description is auto-populated.      |
| <b>Sector</b>      | Specify the Sector the account belongs to.    |
| <b>Description</b> | The Sector description is auto-populated.     |

18. Review and enrich the Account Status details.

- a. Click the **Account Status** tab in the left panel.

The Account Status screen displays.

**Figure 4-24 Account Status**

The screenshot shows the 'Account Status' screen within the 'Account Creation Enrich' application. The left sidebar contains a navigation menu with options: Account Basic Details, Multi Currency Account, Account Address, Account Features, GL Reporting Details, Account MIS, Account Status (selected), Limits, Account Signatory, Account Preferences, Cheque Book, Statement Preferences, Interest Details, and Summary. The main content area is titled 'Account Status' and includes several sections: 'Account Status' with toggle switches for 'Status Change Automatic', 'Dormant', 'No Debits', 'Frozen', 'No Credits', and 'Stop Payment'; a 'Current Status' dropdown set to 'NORM'; and a 'Status Since' date field set to 'July 28, 2021'. Below this is the 'Dormancy Information' section with 'Dormancy Application' set to 'Automatic' and 'Dormancy Days' set to '2'. The 'Consider Non-Financial Activity' section shows 'Yes' with a 'Detail' link. The 'Activation Parameters' section lists 'Financial Transaction - Debit Only', 'Financial Transaction - Credit Only', and 'Non-Financial Activity'. At the bottom right are buttons for 'Cancel', 'Back', 'Save and Close', and 'Next'.

- b. Review and update the Account Status details if required.

**Note:**

For more information on the fields, see **Step 18** in [Create Account Class](#) topic.

19. Review and Enrich the remaining data entry screens.

**Note:**

For more information on the data entry screens, see the steps from *Step 2* to *Step 10* above.

20. Click **Submit** from the **Summary** screen.

The **Stage Movement Submission** dialog displays.

21. Complete the Stage Movement Submission process.
  - a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to this stage.
  - b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list and click **Submit**.  
The **Stage Movement Submission** process creates the **Scrutinize Account Creation** task.
22. Complete the **Scrutinize Account Creation** tasks.
  - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.  
The **Free Tasks** page displays.
  - b. Search the listed tasks with these column values. The **Process Name** column contains **Account Opening Existing Customer**, the **Stage** column contains **Scrutinize Account Creation**, and the **Application Number** column has the number noted in **Step 1. c**.
  - c. Click **Acquire and Edit**.  
The **Account Creation Scrutinize- <Application Number>** page displays.
  - d. Scrutinize and ensure that all the data entry screens are correct.
  - e. Click **Submit** from the **Summary** screen.  
The **Stage Movement Submission** dialog displays.
23. Complete the Stage Movement Submission process.
  - a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to this stage.
  - b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list and click **Submit**.  
The **Stage Movement Submission** process creates the **Approve Account Creation** task, and the **Free Tasks** page displays.
24. Complete the **Approve Account Creation** task.
  - a. Search the listed tasks with these column values. **Process Name** column contains **Account Opening Existing Customer**, the **Stage** column contains **Approve Account Creation**, and the **Application Number** column has the number noted in **Step 1. c**.
  - b. Click **Acquire and Edit**.  
The **Account Creation Approve- <Application Number>** page displays.
  - c. Review and ensure that all the data entry screens are correct.
  - d. Click **Submit** from the **Summary** screen.  
The **Stage Movement Submission** dialog displays.
25. Complete the Stage Movement Submission process.
  - a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to this stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list and click **Submit**.

The account creation is complete.

- 26.** Confirm that all stages of the Account Creation process are complete.

- a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

- b. The **Completed Tasks** page should display all four stages of the Account Creation process: **Entry**, **Enrich**, **Scrutinize**, and **Approve**.

## 4.5 Account Creation for New Customer

Use the **Account Creation for New Customer** service to create a new account for an new customer. You have to onboard the new customer before you can create accounts for the customer.

This topic contains the following subtopics:

- Account Creation for New Customer

This topic describes the systematic instructions to create an account for a new customer.

#### 4.5.1 Account Creation for New Customer

This topic describes the systematic instructions to create an account for a new customer.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Creation for New Customer**.

The **Account Creation for New Customer** page displays.

**Figure 4-25 Account Creation for New Customer**

### Account Creation for New Customer

#### Basic Details

Account Category

MNCCUR

Description

Multi Currency Account for MNC

Branch

B01

Primary Currency

USD

Priority

HighMediumLow

Initiate

2. Specify the **Account Category**, **Primary Currency**, and **Priority** fields, and then click **Initiate** to start the account creation process.

The **New Customer Account Creation Entry - <Application Number>** page displays the **New Customer Onboarding** page.

**Figure 4-26 New Customer Onboarding**

3. Specify the fields on the screen.

**Table 4-19 New Customer Onboarding - Field Description**

| Field                           | Description                                                                                                                                                                                                                                                                                                 |
|---------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Customer Name</b>            | Specify the customer name.                                                                                                                                                                                                                                                                                  |
| <b>Party Type</b>               | Specify the party type of the customer from the drop-down list. <ul style="list-style-type: none"> <li>COR – Corporate (Default).</li> </ul>                                                                                                                                                                |
| <b>Country of Incorporation</b> | Specify the country of incorporation.                                                                                                                                                                                                                                                                       |
| <b>Date of Incorporation</b>    | Specify the date of incorporation.                                                                                                                                                                                                                                                                          |
| <b>Place of Incorporation</b>   | Specify the place of incorporation.                                                                                                                                                                                                                                                                         |
| <b>KYC Status</b>               | Specify the KYC status of the customer from the drop-down list. Valid values are – <ul style="list-style-type: none"> <li>Pending</li> <li>Yet to verify</li> <li>Verified</li> <li>Not verified</li> </ul>                                                                                                 |
| <b>Preferred Language</b>       | Specify the preferred language of the customer from the drop-down list.                                                                                                                                                                                                                                     |
| <b>Address Type</b>             | Specify the type from the drop-down list which uniquely relates the address to the customer by its type. Select from the following: <ul style="list-style-type: none"> <li>HOA → Head Office</li> <li>ROA → Registered Office</li> <li>BOA → Branch Office</li> <li>COA → Communication Address.</li> </ul> |
| <b>Department</b>               | Specify the department which identifies a division of a large organization or building.                                                                                                                                                                                                                     |
| <b>Sub Department</b>           | Specify the sub-division of a large organization or building.                                                                                                                                                                                                                                               |
| <b>Street Name</b>              | Specify the name of a street or thoroughfare.                                                                                                                                                                                                                                                               |



Table 4-19 (Cont.) New Customer Onboarding - Field Description

| Field                      | Description                                                                                                            |
|----------------------------|------------------------------------------------------------------------------------------------------------------------|
| <b>Building Number</b>     | Specify the number that identifies the position of a building on a street.                                             |
| <b>Building Name</b>       | Specify the name of the building or house.                                                                             |
| <b>Floor</b>               | Specify the floor or story within a building.                                                                          |
| <b>Post Box</b>            | Specify the numbered box in a post office assigned to a person or organization, to keep letters until called for.      |
| <b>Room</b>                | Specify the building room number.                                                                                      |
| <b>Post Code</b>           | Specify the code consisting of a group of alphanumeric characters added to a postal address to assist in sorting mail. |
| <b>Town Name</b>           | Specify the name of a built-up area with defined boundaries and a local government.                                    |
| <b>Town Location Name</b>  | Specify the specific Location name within the town.                                                                    |
| <b>District Name</b>       | Specify a subdivision within a country sub-division.                                                                   |
| <b>Country Subdivision</b> | Specify a subdivision of a country, such as a state, region, or county.                                                |
| <b>Country</b>             | Specify the nation with its government.                                                                                |

4. Click **Next**.

The **Summary** tab displays.

Figure 4-27 Summary

**New Customer Account Creation Entry - B01ACCNWC21209026526**

Application Info Remarks Documents Advices Errors and Overrides

New Customer Onboarding Summary

New Customer Onboarding

Customer Name: OFSS CUST  
Party Type: CORP  
Country of Incorporation: US  
Date of Incorporation: Jul 28, 2021, ...  
Place of Incorporation: Montgome

Cancel Back Save and Close Submit

5. Click **Submit**.

The **Stage Movement Submission** dialog displays the **Overrides** stage.

6. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to this stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list and click **Submit**.  
The **Stage Movement Submission** process creates the **New Customer Account Creation Enrich** task.
7. Complete the **Account Creation for New Customer** tasks.
  - a. Select **Tasks**, and under **Tasks**, click **Free Tasks**.  
The **Free Tasks** page displays.
  - b. Search the listed tasks with these column values. The **Process Name** column contains **Account Opening For New Customer**, the **Stage** column contains **New Customer Account Creation Enrich** task and the **Application Number** column contains the number noted in **Step 6. c**.
  - c. Click **Acquire and Edit**.  
The **New Customer Account Creation Enrich - <Application Number>** page displays.

Figure 4-28 New Customer Account Creation Enrich - Account Details

The screenshot shows the 'New Customer Account Creation Enrich - Account Basic Details' form. The form is titled 'New Customer Account Creation Enrich - B01ACCNWC21209026526'. It has a sidebar on the left with a list of sections: Account Basic Details (selected), Multi Currency Account, Account Address, Account Signatory, Account Preferences, Cheque Book, Statement Preferences, Account Features, GL Reporting Details, Account MIS, Account Status, Interest Details, Limits, New Customer Onboard..., and Summary. The main form area contains several input fields: Customer Number (with a search icon), Customer Name, Currency (USD), Branch (B01), Account Class Code (with a search icon), Account Type, Account Name, and Account Initiation Date (July 28, 2021). There is a 'Generate' button next to the Account Number field. The top of the form has tabs for Application Info, Remarks, Documents, Advises, and Errors and Overrides. The bottom right has buttons for Cancel, Save and Close, and Next.

8. Update the data entry screens to create the new customer account.  
At this point, the steps to create the new customer account are similar to the steps in the account creation for existing customers. Follow the instructions in [Account Creation](#).

## 4.6 Account Limits Update

Use the **Account Limits Update** service to add new limits or modify existing limits of an account.

**Customer Number-** The system displays the customer number based on the customer account number selected. It cannot be modified.

**Account Category-** The system displays the account category based on the customer account number selected.

**Currency-** The system displays the customer account's currency.

**Account Number-** Specify the customer account number. The adjoining list displays all valid accounts maintained in the selected transaction branch. You can choose the appropriate account number.

This topic contains the following subtopics:

- [Account Limits Update](#)  
This topic describes the systematic instructions to update the transaction limits of an account.

## 4.6.1 Account Limits Update

This topic describes the systematic instructions to update the transaction limits of an account.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Limits Update**.

The **Account Limits Update** screen displays.

**Figure 4-29 Account Limits Update**

**Account Limits Update**

**Account Search**

Customer Number

Customer Name

Account Category

Currency

Currency Description

Account Number

**Account Limits Update** Search

**Account Selection**

Account Number  
B01CORP100000899

Account Name  
CUSTOMER1

Currency  Account Class

**Priority**

Priority

Initiate

2. Specify one or more fields in the **Account Search** section.

Table 4-20 Account Search - Field Description

| Field                | Description                                                         |
|----------------------|---------------------------------------------------------------------|
| Customer Number      | Specify the CIF number of the customer owning the required account. |
| Customer Name        | The name of the selected customer is auto-populated.                |
| Account Category     | Specify the account category to which the account belongs.          |
| Description          | The description of the selected account category is auto-populated. |
| Currency             | Specify the operating currency of the account.                      |
| Currency Description | The description of the operating currency is auto-populated.        |
| Account Number       | Specify the required account number.S                               |

3. Click **Search**.

The **Account Selection** section displays the accounts matching the search filters.

4. Click to select the required account tile, then click **Initiate**.

The **Entry of Limits Update Details- <Application Number>** page displays the **Account Basic Details** screen.

 **Tip:**

Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

5. Verify the Account Basic Details are for the required account and click **Next**.

The **Limits** screen displays.

6. Apply the Limits update for the required currencies.

 **Note:**

Limit updates for multiple currencies are available if the account is a multi-currency account.

- To add new limits, click  under **Limits** and fetch the required currency from the **Currency** dialog.
- To edit an existing limit, expand the currency node.

The Limit details on the currency display.

Figure 4-30 Entry of Limits Update Details

7. Click on each tab under the Limits section and update the limit details.

For more information on the editing process and the field descriptions, see the **Limits** data entry step in the [Account Creation](#) topic.

**Note:**

When adding new limits, currencies that apply to the multi-currency account are available for selection, not all currencies.

8. Click **Next**.

The Summary screen displays the updated **Limits** tile and the **Account Basic Details** tile.

9. Click **Submit**.

The **Stage Movement Submission** dialog displays the **Overrides** stage.

10. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to this stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list and click **Submit**.

The **Stage Movement Submission** process creates the **Approval Limits Update** task and opens the **Free Tasks** page.

11. Complete the **Approval Limits Update** task.

- a. Select **Tasks**, and under **Tasks**, click **Free Tasks**.

The **Free Tasks** page displays.

- b. Search the listed tasks with these column values. Process Name column contains **Limits Update**, the **Stage** column contains **Approval Limits Update**, and the **Application Number** column contains the number noted in Step 4.
  - c. Click **Acquire and Edit**.

The **Approval Limits Update - <Application Number>** page displays.
12. Review the updated limit details and click **Submit** from the **Summary** page.

The **Stage Movement Submission** dialog displays the **Overrides** stage.
13. Complete the Stage Movement Submission process.
  - a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to this stage.
  - b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list and click **Submit**.

The limits update process is complete.
14. Confirm that all stages of the Limits Update process are complete.
  - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.
  - b. The **Completed Tasks** page should display the two stages of the Limits Update process: **Entry** and **Approve**.

To view the updated limit details in the account, see [Account Limits](#).

## 4.7 Account Statement

Use the **Account Statement Request** service to request and generate account statements based on a given date range or a selected period as requested by the account holder.

A statement records the account transactions and balances over a specific period. It displays the debits and credits of the account in this period.

A detailed statement provides more details about each transactions, including the order of the transaction, ultimate beneficiary, payment methods, and more.

A Summary statement displays all the transactions with limited details about individual transactions, such as the reference number, date, and amount with a debit or credit indicator.

This topic contains the following subtopics:

- **Account Statement Request**  
This topic describes the systematic instructions to request and generate an account statement.

### 4.7.1 Account Statement Request

This topic describes the systematic instructions to request and generate an account statement.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Account Statement Request**.

The **Account Statement Request** page displays.

**Figure 4-31 Account Statement Request**

The screenshot shows the 'Account Statement Request' form. It has four main input sections: 'Account Number' with a text box containing 'B01CORP100000181' and a search icon; 'Sub Account Number' with a dropdown menu showing 'B01CORP100000198USD'; 'Currency' with a dropdown menu showing 'USD'; and 'Date Range' with two date pickers, both showing 'June 29, 2023'. A 'Generate' button is located at the bottom right of the form.

2. Specify the fields on the screen.

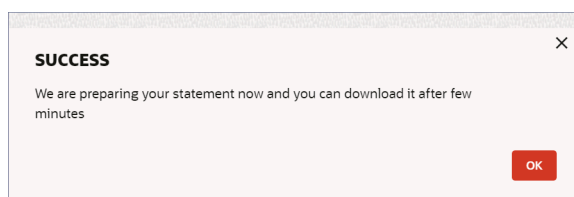
**Table 4-21 Account Statement Request- Field Description**

| Field                     | Description                                                                                                                                                                                                                     |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Account Number</b>     | Specify the required account number.                                                                                                                                                                                            |
| <b>Sub Account Number</b> | Select the <b>Sub Account Number</b> from the drop-down list.<br><br><b>Note:</b><br>This field is available only if the account is a multi-currency account.                                                                   |
| <b>Date Range</b>         | Specify the <b>From</b> date and <b>To</b> date to generate the account statement in the date range.<br><br><b>Note:</b><br>The <b>From</b> date is mandatory, and the <b>To</b> date cannot be less than the <b>From</b> date. |

3. Click **Generate**.

The **SUCCESS** dialog displays.

**Figure 4-32 Success Dialog**



 **Note:**

The generated statements are available for download from the Account's 360 View. For more information on viewing the account details and downloading the statement see, [Statements](#).

## 4.8 Check Book

Use the **Check Book** option to request a check book or update a check book status.

A check instructs a bank to pay a certain amount from an individual's account to another person.

A checkbook contains consecutively numbered check leaves that the account holder can use as a bill of exchange. Checkbooks are available in predefined booklet sizes, and customers can request new checkbooks when they run out of checks.

This topic contains the following subtopics:

- [Check Book Request](#)  
This topic describes the systematic instructions to request a check book.
- [Check Book Status Update](#)  
This topic describes the systematic instructions to update the delivery status of a check book request.

### 4.8.1 Check Book Request

This topic describes the systematic instructions to request a check book.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Check Book**.
2. Under **Check Book**, click **Request**.  
The **Request** page displays.



**Figure 4-33 Check Book Request**

- Specify one or more fields in the **Account Search** section.

**Table 4-22 Account Search - Field Description**

| Field                       | Description                                                         |
|-----------------------------|---------------------------------------------------------------------|
| <b>Customer Number</b>      | Specify the CIF number of the customer owning the account.          |
| <b>Customer Name</b>        | The name of the selected customer is auto-populated.                |
| <b>Account Category</b>     | Specify the account category to which the account belongs.          |
| <b>Description</b>          | The description of the selected account category is auto-populated. |
| <b>Currency</b>             | Specify the operating currency of the account.                      |
| <b>Currency Description</b> | The description of the operating currency is auto-populated.        |
| <b>Account Number</b>       | Specify the required account number.                                |

- Click **Search**.

The **Account Selection** section displays the accounts matching the search filters.

- Click to select the required account tile, then click **Initiate**.

The **Check Book Request Entry - <Application Number>** page displays the **Account Basic Details** screen.

**Tip:**

Make a note of the **Application Number**. This is needed to identify the tasks on the **Free Tasks** page.

- Verify that the Account Basic Details are for the required account you want to request a check book and click **Next**.

The **Check Book** screen displays.

**Figure 4-34 Check Book Request Entry**

7. Specify the check book details.

For more information on the editing process and the field descriptions, see the **Check Book** data entry step in the [Account Creation](#) topic.

8. If required, specify a custom delivery address.
  - a. Select **Post/Courier** in the **Delivery Mode** drop-down field.
  - b. Select **Custom** in the **Address Type** drop-down field.

The **Add Address** dialog displays the **Mail Address** fields.

**Figure 4-35 Check Book Request - Add Custom Delivery Address**

- c. Specify the Mailing Address details described in the table below.

**Table 4-23 Field Description**

| Field                | Description                                                                                             |
|----------------------|---------------------------------------------------------------------------------------------------------|
| Language             | Specify the language of the address details.                                                            |
| Department           | Specify the department which identifies a division of a large organization or building.                 |
| Sub Department       | Specify the sub-division of a large organization or building.                                           |
| Street Name          | Specify the street or thoroughfare name.                                                                |
| Building Name        | Specify the building name.                                                                              |
| Building Number      | Specify the building number.                                                                            |
| Floor                | Specify the floor or story within a building.                                                           |
| Post Box             | Specify the numbered box in a post office assigned to a person or organization.                         |
| Room                 | Specify the room number in the building.                                                                |
| Post Code            | Specify a code of letters or numbers. The Post Code ensures proper sorting of the mail.                 |
| Town Name            | Specify the name of the town. A town is a built-up area with defined boundaries and a local government. |
| Town Location Name   | Specify the specific Location name within the town.                                                     |
| District Name        | Specify a subdivision within a country sub-division.                                                    |
| Country Sub Division | Specify a subdivision of a country such as a state, region, or county.                                  |
| Country              | Specify the nation with a government.                                                                   |

- d. Click **Add**.

The **CUSTOM** address displays in the **Delivery Address** section.

**Figure 4-36 Check Book Request Entry - Custom Delivery Address**

The screenshot shows the 'Chequebook Request Entry' application for account B01CHQNEW21209027216. The 'Check Book' section contains the following fields:

- Check Leaves:** 25
- Order Date:** July 28, 2021
- Order Details:** new chequebook
- Language Code:** ENG
- Check Book Status:** Requested
- Delivery Mode:** Post/Courier
- Address Type:** Custom

The **Delivery Address** section displays a **CUSTOM** address: 04129 El Polin Loop, San Francisco, CA, US. The bottom of the screen features buttons for **Cancel**, **Back**, **Save and Close**, and **Next**.

9. Click **Next**.

The **Summary** screen displays the **Account Basic Details** tile and the updated **Check Book** tile.

10. Click **Submit**.

The **Stage Movement Submission** dialog displays the **Overrides** stage.

11. Complete the **Stage Movement Submission** process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to this stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list and click **Submit**.

The **Stage Movement Submission** process creates an **Approve Checkbook Request** task.

12. Complete the **Approve Checkbook Request** task.

- a. From the left navigation menu, select **Tasks**. Under **Tasks** click **Free Tasks**.

The **Free Tasks** page displays.

- b. Search the listed tasks with these column values. The **Process Name** column contains **Checkbook Request**, the **Stage** column contains **Approve Checkbook Request**, and the **Application Number** column contains the number noted in **Step 4**.

- c. Click **Acquire and Edit**.

The **Approve Check book Request - <Application Number>** page displays.

- d. Review the check book request details and click **Submit** from the Summary page.

The check book request is approved.

13. Confirm that all stages of the Check Book Request process are complete.

- a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

- b. The **Completed Tasks** page should display the **Entry** and **Approve** stages of the Check Book Request process.

To view the checkbook request details, see [Check Details](#).

## 4.8.2 Check Book Status Update

This topic describes the systematic instructions to update the delivery status of a check book request.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Check Book**.

2. Under **Check Book**, click **Request**.

The **Status Update** page displays.

Figure 4-37 Check Book Status Update

**Status Update**

Check Book Search

Account Number

B01CORP120000221

Check Book Selection

Check Book Number  
000001

Order Details  
Deliver to the  
Registered office

Order Date  
July 28, 2021

Check Leaves  
50

Language Code  
ENG

3. Specify the account number containing a Check Book request in the Account Number field.
4. Click **Search**.  
The **Check Book Selection** section displays the matching account.
5. Click and select the account tile, then click **Initiate**.

The **Checkbook Status Update Entry - <Application Number>** page displays the **Check Book** screen.

Figure 4-38 Initiate Check Status Update

**Chequebook status update Entry - B01CHQAMD21209026562**

Application Info Remarks Documents Advises Errors and Overrides

**Cheque Book** Screen(1/2)

Check Leaves 50 Order Date 2021-07-28 Order Details Deliver to the Registered office Language Code ENG

Check Book Status Delivered Delivery Mode Registered Office

Delivery Address

Registered Office

Happy Street  
560036  
Florida, Florida, Los Angeles, US

Cancel Save and Close Next

 **Tip:**

Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

6. Update the **Check Book Status** field.  
You can select from the following:
  - Delivered
  - Destroyed
7. Click **Next**.  
The **Summary** screen displays the **Check Book** tile.
8. Click **Submit**.  
The **Stage Movement Submission** dialog displays the **Overrides** stage.
9. Complete the **Stage Movement Submission** process.
  - a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to this stage.
  - b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list and click **Submit**.  
The **Stage Movement Submission** process creates the **Approve Status Update of Check Book** task.
10. Complete the **Approve Status Update of Check Book** task.
  - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.  
The **Free Tasks** page displays.
  - b. Search the listed tasks with these column values. The **Process Name** column contains **Checkbook Status Update**, the **Stage** column contains **Approve Status Update of Checkbook**, and the **Application Number** column contains the number noted in **Step 4**.
  - c. Click **Acquire and Edit**.  
The **Approve Status Update of Check Book- <Application Number>** page displays.
  - d. Review the check book status details and click **Submit** from the Summary page.  
The check book status is updated.
11. Confirm that all stages of the Check Book Status Update process are complete.
  - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.
  - b. The **Completed Tasks** page should display the **Entry** and **Approve** stages of the Check Book Status Update process.

To view the updated checkbook status, see [Check Details](#).



**Note:**

The Check book status should be 'delivered' before it can be used for any transactions.

# 5

## Corporate Account Transactions

This topic contains the following **Transactions** as subtopics:

- [Journal Transactions](#)  
A journal transaction refers to the recording of a financial transaction in a bank journal.
- [Legal Block](#)  
A Legal Block is a portion of the account balance a customer reserves for a specific purpose.
- [Post Processing Manual Retry](#)  
This topic describes the systematic instructions to retry post processing manually.
- [Referral Queue](#)  
As part of **Transactions**, the **Referral Queue** option allows the user to view all available referral queue.
- [Stop Payments](#)  
A Stop Payment is a request made by account holder to his/her bank, instructing the bank not to honor or process a specific check for any transaction.
- [Uncollected Funds Manual Release](#)  
The **Uncollected Funds Manual Release** option allows the user to manually release all the uncollected funds.

### 5.1 Journal Transactions

A journal transaction refers to the recording of a financial transaction in a bank journal.

#### Some Common Use Cases -

1. Post adjustment entries to clear suspense and post to the actual account.
2. Perform operational adjustments such as interest adjustment entries for an account.
3. Use as a fallback for accounting services. For example, invoke a transaction posting service.

This topic contains the following subtopics:

- [Create Journal Transactions](#)  
This topic describes the systematic instructions to create journal transactions.

#### 5.1.1 Create Journal Transactions

This topic describes the systematic instructions to create journal transactions.

1. Click **Corporate Account Transactions**, under **Corporate Account Transactions**, click **Journal Transactions**, then click **Create**.  
The **Create** screen displays.



**Figure 5-1 Create Journal Transactions**

The screenshot shows a 'Create' form for journal transactions. It is organized into several sections. The top section contains 'Branch Code' (pre-filled with 'B01'), 'Original Source Code' (with a search icon), 'Description', and 'Transaction Reference Number'. The middle section contains 'Event', 'Event Serial No', 'Booking Date' (pre-filled with 'July 28, 2021'), and 'Referral Allowed' (a dropdown menu showing 'Validation Internal and B'). The bottom section contains 'Priority' (radio buttons for 'High', 'Medium', 'Low'), 'Account Override Suppress Level' (a dropdown menu showing '0'), and 'Balance Override Suppress Level' (a dropdown menu showing '0'). An 'Initiate' button is located at the bottom right of the form.

2. Specify the transaction details on the **Create** screen.

**Table 5-1 Create - Field Description**

| Field                               | Description                                                                                     |
|-------------------------------------|-------------------------------------------------------------------------------------------------|
| <b>Branch Code</b>                  | Displays the branch code of the current active branch.                                          |
| <b>Original Source Code</b>         | Specify the DDA source-system's code for unauthorized credit or debit transactions.             |
| <b>Description</b>                  | Displays the DDA source code description.                                                       |
| <b>Transaction Reference Number</b> | Specify a unique reference number to identify the transaction.                                  |
| <b>Event</b>                        | Specify a name for the transaction event.                                                       |
| <b>Event Serial Number</b>          | Specify a serial number for the event.                                                          |
| <b>Booking Date</b>                 | Specify the booking date for the journal entry. This field displays the Branch date by default. |

Table 5-1 (Cont.) Create - Field Description

| Field                                  | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Referral Allowed</b>                | <p>Select the referral validation process from the following:</p> <ul style="list-style-type: none"> <li>• <b>Validation Internal and Balance Internal</b> (Default) - All referral validations are performed by the internal system and the balance is verified in the internal customer account.</li> <li>• <b>Validation External and Balance External</b> - All referral validations are performed by the external system and the balance is verified in the external customer account.</li> <li>• <b>Validation Internal and Balance External</b> - All referral validations are performed by the internal system and the balance is verified in the external customer account.</li> <li>• <b>No Referral</b> - The transaction is not sent for referral validation.</li> </ul> <div>  <b>Note:</b><br/> The transaction fails if sufficient funds are unavailable in the account. And the transaction is rejected. </div> |
| <b>Priority</b>                        | <p>Specify the priority of the transaction from the following options –</p> <ul style="list-style-type: none"> <li>• High (Default)</li> <li>• Medium</li> <li>• Low</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Account Override Suppress Level</b> | Specify the level of suppression to override transaction accounting errors. The system ignores accounting errors allowed within the suppress tier.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Balance Override Suppress Level</b> | Specify the level of suppression to override balance limit errors. The system ignores balance limit errors allowed within the suppress tier.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

3. Click **Initiate**.

The **Entry of Journal Transaction <Application Number>** screen displays the transaction details specified on the **Create** page.

Figure 5-2 Journal Transactions Entry

Entry of Journal Transaction - B01TXNJRN21209026672

Application Info Remarks Documents Advices Errors and Overrides

Transaction Journal Entry Summary

Balanced Entry

Transaction Details

|              |                                          |                                 |                                 |                 |
|--------------|------------------------------------------|---------------------------------|---------------------------------|-----------------|
| Branch Code  | Original Source Code                     | Transaction Reference Number    | Event                           | Event Serial No |
| B01          | CDDAPP                                   | TRNREF432909055                 | INIT                            | 1               |
| Booking Date | Referral Allowed                         | Account Override Suppress Level | Balance Override Suppress Level |                 |
| 2021-07-28   | Validation Internal and Balance Internal | 1                               | 1                               |                 |

Entries

Cancel Save and Close Next

**Tip:**

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

4. Turn on the **Balanced Entry** option to record the transaction entry as a balanced accounting.
5. Click **+** in the **Entries** section.

The **Entries** screen displays the Journal Entry fields.

Figure 5-3 Journal Entry Details

**Entry of Journal Transaction -**  
**B01TXNJRN21209026592**

Application Info Remarks Documents Advices Errors and Overrides

Transaction Journal Entry Summary

Balanced Entry ☐

**Transaction Details**

|                            |                                                                   |                                               |                                      |                      |
|----------------------------|-------------------------------------------------------------------|-----------------------------------------------|--------------------------------------|----------------------|
| Branch Code<br>B01         | Original Source Code<br>CDDAPP                                    | Transaction Reference Number<br>RYFJH67698980 | Event<br>INIT                        | Event Serial No<br>1 |
| Booking Date<br>2021-07-28 | Referral Allowed<br>Validation Internal and Balance 1<br>Internal | Account Override Suppress Level<br>1          | Balance Override Suppress Level<br>1 |                      |

**Entries**

Entry Type: ☐ Credit ☐ Debit

Posting Into: ☐ Account ☐ Suspense ☐ Intersystem Bridge

**Original Transaction**

Original Transaction Currency: USD

Original Transaction Amount: \$999.00

Account Number: B01CORP110010571

Account Branch: B01

Account Currency: USD

Account Currency Amount: \$999.00

Exchange Rate: 1

Branch Currency Amount: \$999.00

Value Date: July 28, 2021

Transaction Code: S05

Description: OBA - DDA Txn Code

Block Reference Number

Availability Information: Immediate

Instrument Code

Force Post: ☐

Limit Required: ☐

Reversal: ☐

Real Time Liquidity: ☐

Remarks

Cancel Save and Close Next

6. Specify the fields in the **Entries** section.
  - a. Turn on the **Balanced Entry** option to record the transaction entry as a balanced accounting.
  - b. Specify the fields listed under the **Entries** section described in the table below.

Table 5-2 Transaction Journal Entry- Field Description

| Field                                | Description                                                                                                                   |
|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| <b>Entry Type</b>                    | Specify whether the journal transaction entry is a Credit or a Debit entry.                                                   |
| <b>Posting Into</b>                  | Select the account type to post. The available options are <b>Account</b> , <b>Suspense</b> , and <b>Intersystem Bridge</b> . |
| <b>Original Transaction Currency</b> | Specify the currency of the transaction.                                                                                      |
| <b>Original Transaction Amount</b>   | Specify the transaction amount in the transaction currency.                                                                   |
| <b>Account Number</b>                | Specify the account number to post the transaction entry.                                                                     |
| <b>Account Branch</b>                | Displays the code of the branch holding the account receiving the transaction entry. This field is auto-populated.            |

Table 5-2 (Cont.) Transaction Journal Entry- Field Description

| Field                    | Description                                                                                                                                                                                                                                                                                                                                                           |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Account Currency         | Displays the primary currency of the account. This field is auto-populated.                                                                                                                                                                                                                                                                                           |
| Account Currency Amount  | Specify the transaction amount in the primary currency of the account.                                                                                                                                                                                                                                                                                                |
| Exchange Rate            | Specify the exchange rate when the transaction currency differs from the branch's local currency.                                                                                                                                                                                                                                                                     |
| Branch Currency Amount   | Specify the transaction amount in the branch currency.                                                                                                                                                                                                                                                                                                                |
| Value Date               | Specify the value date of the transaction.                                                                                                                                                                                                                                                                                                                            |
| Transaction Code         | Specify the transaction code required to post the transaction.                                                                                                                                                                                                                                                                                                        |
| Description              | Description of the transaction code. This field is auto-populated.                                                                                                                                                                                                                                                                                                    |
| Block Reference Number   | Specify the unique identifier assigned to an account block.                                                                                                                                                                                                                                                                                                           |
| Availability Information | Specify the availability. The available values are - <ul style="list-style-type: none"><li>• Value Date</li><li>• Immediate</li><li>• Available in 'n' days</li></ul>                                                                                                                                                                                                 |
| Instrument Code          | <p>Specify the instrument number used for the transaction. It could be a check number or any other identifier associated with the payment.</p> <div> <b>Note:</b><br/>The instrument code is valid for transactions that are unauthorized and related to debit transactions.</div> |
| Auto Release             | <p>Turn on this option to release funds automatically on the availability date.</p> <div> <b>Note:</b><br/>Auto-release is valid for transactions that are unauthorized and related to debit transactions.</div>                                                                   |

Table 5-2 (Cont.) Transaction Journal Entry- Field Description

| Field                                | Description                                                                                                                                                                                                                                                                                                                          |
|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Force Post</b>                    | <p>Turn on this option to process and approve the transaction even if it fails to meet requirements or encounters errors during the usual processing flow.</p> <div>  <b>Note:</b><br/>It is valid only for unauthorized debit transactions. </div> |
| <b>Limit Required</b>                | <p>Turn on this option to ensure the transaction does not exceed a predetermined limit.</p> <div>  <b>Note:</b><br/>It is valid only for unauthorized debit transactions. </div>                                                                    |
| <b>Reversal</b>                      | Turn on this option to indicate that this transaction reverses or cancels a previous transaction entry.                                                                                                                                                                                                                              |
| <b>Reversal Accounting Reference</b> | Specify the accounting reference number of a previous transaction you want to reverse.                                                                                                                                                                                                                                               |
| <b>Real Time Liquidity</b>           | <p>Turn on this option to ensure instant fund availability for the transaction.</p> <div>  <b>Note:</b><br/>RTL is valid only for unauthorized debit transactions. </div>                                                                         |
| <b>Remarks</b>                       | Provide details on the remarks that should be included when posting the transaction.                                                                                                                                                                                                                                                 |

7. Click **Next** to continue.

The **Summary** screen displays the **Transaction Journal Entry** tile.

8. Click the **Transaction Journal Entry** tile.

The **Transaction Journal Entry** summary dialog displays.

9. Review and Close the **Transaction Journal Entry** dialog.

10. Click **Submit**.

The **Stage Movement Submission** dialog displays the overrides on the Entry stage.

11. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to this stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list.
- d. Click **Submit**.

The **Stage Movement Submission** process creates the **Approval of Journal Transaction Entry** task.

- 12. (Optional) View the account balance and verify that the unauthorized transaction amount reflects in the account balance.

 **Note:**

To view balance details of an account, see [Balance Details](#).

The Account Balance details dialog shows the unauthorized credit amount of \$999.00 created by the unauthorized credit transaction entry for the account in **Step 5**.

Figure 5-4 Balance Details - Balances tab

### Balance Details

Account Number

B01CORP110010571

Currency

USD

| Balances              | Booked Dated | Value Dated | Accruals              |
|-----------------------|--------------|-------------|-----------------------|
| Opening Balance (ACY) |              |             | Opening Balance (LCY) |
| \$42,831.87           |              |             | \$42,831.87           |
| Current Balance       |              |             | Uncollected           |
| \$6,930.87            |              |             | \$3,000.00            |
| ECA Blocked           |              |             | Legal Blocked         |
| \$0.00                |              |             | \$2,999.99            |
| Unauthorized Credit   |              |             | Unauthorized Debit    |
| \$999.00              |              |             | \$0.00                |
| Available             |              |             |                       |
| \$-68.12              |              |             |                       |

Close

13. Acquire and edit the **Approval of Journal Transaction Entry** task.

 **Note:**

This and the remaining steps are performed by the back office accounting department personnel with the appropriate authority to approve the transaction.

- Click **Tasks**, under **Tasks**, click **Free Tasks**.  
The **Free Tasks** page displays.
- Search the listed tasks with these column values. Process Name column contains **Transaction Journal Creation**, the Stage column contains **Approval of Journal Transaction**, and the Application Number column has the number noted in **Step 3**.
- Click **Acquire and Edit**.  
The **Approval of Journal Transaction - <Application Number>** page displays.



Figure 5-5 Approval of Journal Transaction

**Approval of Journal Transaction -**  
B01TXNJR21209026584

Transaction Journal Entry

Balanced Entry  
No

|                                                       |                                              |                                      |                      |                            |
|-------------------------------------------------------|----------------------------------------------|--------------------------------------|----------------------|----------------------------|
| Original Source Code<br>CDDAPP                        | Transaction Reference Number<br>IEON01409034 | Event<br>INIT                        | Event Serial No<br>1 | Booking Date<br>2021-07-28 |
| Referral Allowed<br>Validation Internal and Balance 1 | Account Override Suppress Level<br>Internal  | Balance Override Suppress Level<br>1 |                      |                            |

**Credit**

Account Number  
B01CORP110010571

**Account Number :B01CORP110010571**

**Account Branch :B01**

|                                      |                                         |                                       |
|--------------------------------------|-----------------------------------------|---------------------------------------|
| Original Transaction Currency<br>USD | Original Transaction Amount<br>\$999.00 |                                       |
| Account Currency<br>USD              | Account Currency Amount<br>\$999.00     | Branch Currency Amount<br>\$999.00    |
| Exchange Rate<br>1                   | Value Date<br>2021-07-28                | Availability Information<br>Immediate |
| Force Post<br>No                     | Limit Required<br>Yes                   | Real Time Liquidity<br>No             |
| Related Account                      | Remarks                                 | Reversal<br>No                        |

Cancel Save and Close Next

14. Scrutinize and ensure that the transaction journal entry is correct.
15. Click **Submit** from the **Summary** screen. The **Stage Movement Submission** dialog displays.
16. Complete the Stage Movement Submission process.
  - a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to this stage.
  - b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list.
  - d. Click **Submit**.  
The transaction journal entry is approved, and the transaction executed.
17. Confirm that the unauthorized transaction entry is approved.
  - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.  
The **Completed Tasks** page should display the two stages of the Journal Transaction entry: **Entry** and **Approval**.
  - b. View the account balance details in the 360 view.  
Confirm that the current balance includes the unauthorized transaction amount. For more information on viewing Balance details, see [Balance Details](#).
18. View the account balance details.  
Check that the current balance includes the unauthorized transaction amount.

## 5.2 Legal Block

A Legal Block is a portion of the account balance a customer reserves for a specific purpose.

Customers or banks can place Legal Blocks on accounts for a fixed period or indefinitely. On expiry, the system removes the legal block.

The available balance in a blocked account is the current balance minus the blocked amount. Customers require an override to withdraw from the legal block portion. The system requests an override when a debit transaction amount exceeds the available balance.

For example, if the account balance is 1000 currency units and the legal block is 500, a customer can only withdraw 500 units and requires an override to withdraw more than 500 units. When the customer withdraws more than 500, the system places the override request.

This topic contains the following subtopics:

- [Create Legal Block](#)  
This topic describes the systematic instructions to create legal blocks.
- [Amend Legal Block](#)  
This topic describes the systematic instructions to amend legal blocks.
- [Close Legal Block](#)  
This topic describes the systematic instructions to close legal blocks.

## 5.2.1 Create Legal Block

This topic describes the systematic instructions to create legal blocks.

1. Search and select the required account and initiate legal block creation.
  - a. Click **Corporate Account Transactions**, and under **Corporate Account Transactions**, click **Legal Block**.
  - b. Under **Legal Block**, click **Create**.  
The **Create** page displays.

**Figure 5-6 Create Legal Block**

**Create**

**Account Search**

Customer Number  Customer Name  Account Category  Description

Currency  Currency Description  Account Number

**Search**

**Account Selection**

Account Number  
CURGEN00600000008901

Account Name  
TBSCconsume434

Currency  Account Class

**Priority**

Priority  
☐ High ☐ Medium ☐ Low

**Initiate**

- c. Specify the fields in the **Account Search** section.

**Table 5-3 Create Legal Block - Field Description**

| Field                       | Description                                                                                               |
|-----------------------------|-----------------------------------------------------------------------------------------------------------|
| <b>Customer Number</b>      | Specify the CIF number of the customer for whom the legal block is to be created from the drop-down list. |
| <b>Customer Name</b>        | The customer name is auto-populated.                                                                      |
| <b>Account Category</b>     | Specify the customer's CIF number owning the account.                                                     |
| <b>Description</b>          | The description of the account category is auto-populated.                                                |
| <b>Currency</b>             | Specify the currency of the customer account from the drop-down list.                                     |
| <b>Currency Description</b> | The description of the currency is auto-populated.                                                        |
| <b>Account Number</b>       | Specify the <b>Account Number</b> .                                                                       |

- d. Click **Search**.

The **Account Selection** section displays the accounts matching the search filters.

- e. Select the required account and click **Initiate**.

The **Create Legal Block Entry - <Application Number>** page displays the **Account Basic Details** screen.

**Tip:**

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

**Figure 5-7 Create Legal Block Entry - Basic Details**

**Create Legal Block Entry - B01LGLBLK21209026586**

Screen(1/3)

**Account Basic Details**

|                 |                                   |                    |                  |                         |               |
|-----------------|-----------------------------------|--------------------|------------------|-------------------------|---------------|
| Customer Number | PTY000001                         | Customer Name      | PTY000001        | Currency                | USD           |
| Branch          | B01                               | Account Class Code | CURGEN           | Account Type            | Current       |
| Account Name    | Domestic Current Ac Txn Posting 5 | Account Number     | B01CORP110010571 | Account Initiation Date | June 29, 2021 |

Cancel Save and Close Next

2. Review the account's basic details and ensure the correct account is selected.
3. Click **Next**.

The **Legal Block** screen displays.

**Figure 5-8 Create Legal Block - Legal Block**

**Create Legal Block Entry - B01LGLBLK21209026586**

Screen(2/3)

**Legal Block**

|                  |             |                 |               |
|------------------|-------------|-----------------|---------------|
| Account Number   | Branch Code | Customer Number | Customer Name |
| B01CORP110010571 | B01         | PTY000001       | PTY000001     |
| Currency         | Amount      | Effective Date  | Expiry Date   |
| USD              | \$2,999.99  | July 28, 2021   |               |
| Hold Code        | Remarks     |                 |               |
| HOLD10           | Legal Block |                 |               |

Cancel Back Save and Close Next

4. Specify the fields on the screen.

Table 5-4 Create Legal Block - Field Description

| Field           | Description                                                                  |
|-----------------|------------------------------------------------------------------------------|
| Account Number  | Displays the account number selected. Change the account number if required. |
| Branch Code     | Displays the code of the branch holding the specified account.               |
| Customer Number | Displays the number of the customer holding the account.                     |
| Currency        | Displays the account currency.                                               |
| Amount          | Specify the amount to block.                                                 |
| Effective Date  | The date from which the legal block would become active.                     |
| Expiry Date     | The date when the legal block expires.                                       |
| Hold Code       | Specify the hold code that applies to this legal block.                      |
| Remarks         | Provide remarks about the legal block or any other remarks.                  |

5. Click **Next**.  
The Summary screen displays.
6. Click **Submit**.  
The **Stage Movement Submission** dialog for the **Create Legal Block Entry** stage displays the **Overrides** present in this stage.
7. Complete the Stage Movement Submission process.
  - a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to the Create process.
  - b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list.
  - d. Click **Submit**.  
The **Approve Legal Block Creation** task is created.
8. Acquire and edit the **Approve Legal Block Creation** page.
  - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.  
The **Free Tasks** page displays.
  - b. Search the listed tasks with these column values. **Process Name** column contains **Create Legal Block**, the **Stage** column contains **Approve Legal Block Creation** and the **Application Number** column contains the number noted in **Step 1.d**.
  - c. Click **Acquire and Edit**.  
The **Approve Legal Block Creation - <Application Number>** page displays.

Figure 5-9 Approve Legal Block Creation - Legal Block

**Approve Legal Block Creation - B01LGLBLK21209026586**

Application Info | Remarks | Documents | Advices | Errors and Overrides

Legal Block | Summary

Screen(1/2)

|                  |               |             |
|------------------|---------------|-------------|
| Account Number   | Currency      | Branch Code |
| B01CORP110010571 | USD           | B01         |
| Customer Number  | Customer Name | Amount      |
| PTY000001        | PTY000001     | \$2,999.99  |
| Effective Date   | Expiry Date   | Hold Code   |
| July 28, 2021    | -             | HOLD10      |
| Remarks          |               |             |
| Legal Block      |               |             |

Cancel | Save and Close | Next

9. Click **Next**.

The **Summary** screen on the **Approve Legal Block Creation - <Application Number>** page displays.

10. Click **Submit**.

The **Stage Movement Submission** dialog for the **Approve Legal Block Creation** stage displays the **Overrides** present in this stage.

11. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to the Approve stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list.

- d. Click **Submit**.

12. Confirm that the account has the legal block.

- a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

The **Completed Tasks** page should display the two stages of the legal block creation process: **Entry** and **Approval**.

- b. View the account balance details in the 360 view.

**Figure 5-10 Balance Details**

The screenshot shows a 'Balance Details' window. At the top, there's a header 'Balance Details'. Below it, there are two input fields: 'Account Number' with the value 'B01CORP110010571' and 'Currency' with a dropdown menu showing 'USD'. Below these fields, there are four tabs: 'Balances', 'Booked Dated', 'Value Dated', and 'Accruals'. The 'Balances' tab is selected. The table below the tabs shows the following data:

| Balances              |                       |
|-----------------------|-----------------------|
| Opening Balance (ACY) | Opening Balance (LCY) |
| \$42,831.87           | \$42,831.87           |
| Current Balance       | Uncollected           |
| \$6,930.87            | \$3,000.00            |
| ECA Blocked           | Legal Blocked         |
| \$0.00                | \$2,999.99            |
| Unauthorized Credit   | Unauthorized Debit    |
| \$999.00              | \$0.00                |
| Available             |                       |
| \$-68.12              |                       |

At the bottom right of the window, there is a 'Close' button.

The **Balances** tab reflects the Legal Block amount of 2999.99\$ placed in the above screens. For more information on viewing Balance Details, see [Balance Details](#).

## 5.2.2 Amend Legal Block

This topic describes the systematic instructions to amend legal blocks.

1. Search and select the required account with an existing legal block and initiate legal block amendment.
  - a. Click **Corporate Account Transactions**, under **Corporate Account Transactions**, click **Legal Block**.
  - b. Under **Legal Block**, click **Amend**.

The **Amend** page displays.

**Figure 5-11 Amend Legal Block**

**Amend**

**Legal Block Search**

Account Number: CURGEN00600000008901

Account Name: TBSConsume434

Customer Number:

Customer Name:

Currency:

Currency Description:

**Search**

**Legal Block Selection**

|                                                |                                                |
|------------------------------------------------|------------------------------------------------|
| Block Reference Number<br>11671051833122897931 | Block Reference Number<br>11670639581022535681 |
| Amount<br>AED 15,749.99                        | Amount<br>AED 5,495.00                         |

**Initiate**

- c. Specify the fields in the **Legal Block Search** section.

**Table 5-5 Amend Legal Block- Field Description**

| Field                       | Description                                                                           |
|-----------------------------|---------------------------------------------------------------------------------------|
| <b>Account Number</b>       | Specify the account number containing the legal block.                                |
| <b>Account Name</b>         | Displays the account name.                                                            |
| <b>Customer Number</b>      | Specify the CIF number of the customer owning the account containing the legal block. |
| <b>Customer Name</b>        | Displays the customer name.                                                           |
| <b>Currency</b>             | Specify the primary currency of the account.                                          |
| <b>Currency Description</b> | Displays the Currency description.                                                    |

- d. Click **Search**.

The **Account Selection** section displays the accounts matching the search filters.

- e. Select the required account and click **Initiate**.

The **Entry of Legal Block Amendment- <Application Number>** page displays the **Account Basic Details** screen.



Figure 5-12 Entry of Legal Block Amendment - Basic Details

Entry of Legal Block Amendment - B01LGLAMD21209026588

Account Basic Details

Customer Number: PTY000001  
Customer Name: PTY000001  
Currency: USD  
Branch: B01  
Account Class Code: CURGEN  
Account Type: Current  
Account Number: B01CORP110010571  
Account Initiation Date: June 29, 2021  
Account Name: Domestic Current Ac Txn Posting 5

Cancel Save and Close Next

**Tip:**

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

2. Review the account's basic details and ensure the correct account is selected.
3. Click **Next**.

The **Legal Block** screen displays.

Figure 5-13 Entry of Legal Block Amendment - Legal Block

Entry of Legal Block Amendment - B01LGLAMD21209026588

Legal Block

Account Number: B01CORP110010571  
Branch Code: B01  
Customer Number: PTY000001  
Customer Name: PTY000001  
Currency: USD  
Amount: \$2,888.88  
Effective Date: July 28, 2021  
Expiry Date:   
Hold Code: HOLD10  
Reference Number: 1193205341921779713  
Remarks: Legal Block

Cancel Back Save and Close Next

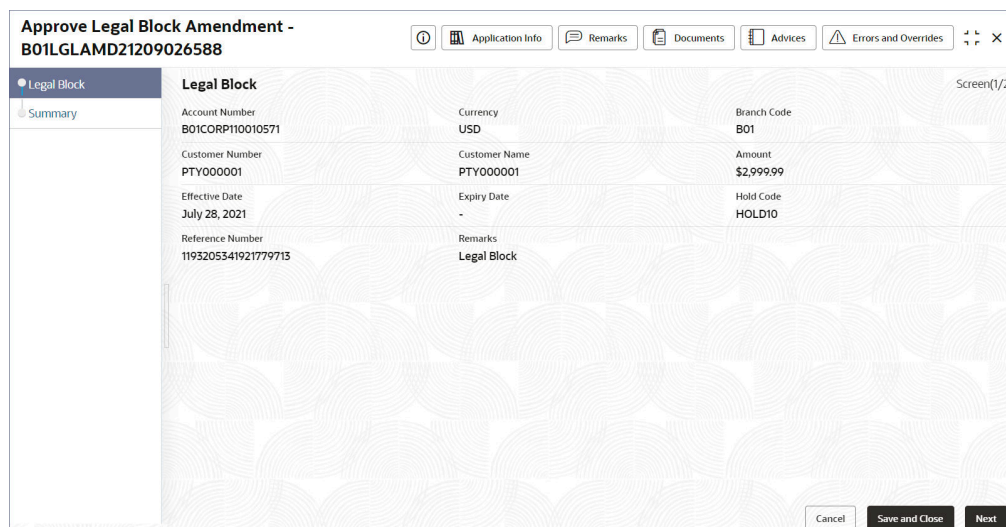
4. Amend the Legal Block as required..

 **Note:**

You can only amend the **Amount** and **Expiry Date** fields.

5. Click **Next**.  
The **Summary** page displays.
6. Click **Submit**.  
The **Stage Movement Submission** dialog for the **Entry of Legal Block Amendment** stage displays the **Overrides** present on this stage.
7. Complete the **Stage Movement Submission** process.
  - a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to the Create process.
  - b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list.
  - d. Click **Submit**.  
The **Approve Legal Block Amendment** task is created.
8. Acquire and edit the **Approve Legal Block Amendment** page.
  - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.  
The **Free Tasks** page displays.
  - b. Search the listed tasks with these column values. The **Process Name** column contains **Amend Legal Block**, the **Stage** column contains **Approve Legal Block Amendment** and the **Application Number** column contains the number noted in **Step 1.d**.
  - c. Click **Acquire and Edit**.  
The **Approve Legal Block Amendment- <Application Number>** page displays.

**Figure 5-14 Approve Legal Block Amendment - Legal Block**



**Approve Legal Block Amendment - B01LGLAMD21209026588**

Application Info | Remarks | Documents | Advises | Errors and Overrides

Legal Block

Summary

|                     |               |             |
|---------------------|---------------|-------------|
| Account Number      | Currency      | Branch Code |
| B01CORP110010571    | USD           | B01         |
| Customer Number     | Customer Name | Amount      |
| PTY000001           | PTY000001     | \$2,999.99  |
| Effective Date      | Expiry Date   | Hold Code   |
| July 28, 2021       | -             | HOLD10      |
| Reference Number    | Remarks       |             |
| 1193205341921779713 | Legal Block   |             |

Cancel Save and Close Next

9. Click **Submit** from the **Summary** page.  
The **Stage Movement Submission** dialog for the **Approve Legal Block Amendment** stage displays.
10. Complete the Stage Movement Submission process.
  - a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to the Approve stage.
  - b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list.
  - d. Click **Submit**.
11. Confirm that the account has the amended legal block.
  - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.  
The **Completed Tasks** page should display the two stages of the legal block amendment process: **Entry** and **Approval**.
  - b. View the account balance details in the 360 view. The **Balances** tab reflects the updated Legal Block amount.  
For more information on viewing Balance details, see [Balance Details](#).

## 5.2.3 Close Legal Block

This topic describes the systematic instructions to close legal blocks.

1. Search and select the required account with an existing legal block and initiate legal block amendment.
  - a. Click **Corporate Account Transactions**, under **Corporate Account Transactions**, click **Legal Block**.
  - b. Under **Legal Block**, click **Close**.  
The **Close** page displays.

**Figure 5-15 Close Legal Block**

**Close**

**Legal Block Search**

Account Number: B01CORP110010571  
Account Name: Domestic Current Ac. Txn Posting 5  
Customer Number: PTY000001  
Customer Name: PTY000001  
Currency:   
Currency Description:   
**Search**

**Legal Block Selection**

Block Reference Number: 11932053419217797131  
Amount: \$2,999.99  
**Initiate**

- c. Specify the fields in the **Legal Block Search** section.

**Table 5-6 Close Legal Block - Field Description**

| Field                       | Description                                                     |
|-----------------------------|-----------------------------------------------------------------|
| <b>Account Number</b>       | Specify the account number containing the legal block to close. |
| <b>Account Name</b>         | Displays the account name.                                      |
| <b>Customer Number</b>      | Specify the CIF number of the customer owning the account.      |
| <b>Customer Name</b>        | Displays the customer name.                                     |
| <b>Currency</b>             | Specify the currency of the customer account.                   |
| <b>Currency Description</b> | Displays a description of the currency.                         |

- d. Click **Search**.

The **Account Selection** section displays the accounts matching the search filters.

- e. Select the required account and click **Initiate**.

The **Legal Block Closure Details Entry - <Application Number>** page displays the **Account Basic Details** screen.

 **Tip:**

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

Figure 5-16 Legal Block Closure Details Entry - Basic Details

**Legal Block Closure Details Entry - B01LGLCLS21209026590**

Account Basic Details

|                 |                                   |                    |                 |                         |               |
|-----------------|-----------------------------------|--------------------|-----------------|-------------------------|---------------|
| Customer Number | PTY000001                         | Customer Name      | PTY000001       | Currency                | AED           |
| Branch          | B01                               | Account Class Code | CURGEN          | Account Type            | Current       |
| Account Name    | Domestic Current Ac Txn Posting 5 | Account Number     | B01CORP10010571 | Account Initiation Date | June 29, 2021 |

Screen(1/3)

Cancel Save and Close Next

**Tip:**

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

- Review the account basic details and ensure the correct account is selected.
- Click **Next**.

The **Legal Block** screen displays the selected legal block.

Figure 5-17 Entry of Legal Block Closure - Legal Block

**Legal Block Closure Details Entry - 006LGLCLS21138018547**

Legal Block

|                  |                      |               |               |             |              |
|------------------|----------------------|---------------|---------------|-------------|--------------|
| Account Number   | CURGEN00600000008901 | Currency      | AED           | Branch Code | 006          |
| Customer Number  | 000004439            | Customer Name | TBSConsume434 | Amount      | AED 5,495.00 |
| Effective Date   | May 18, 2021         | Expiry Date   | June 15, 2021 | Hold Code   | TESTHC       |
| Reference Number | 1167063958102253568  | Remarks       | Remark        |             |              |

Screen(2/3)

Cancel Back Save & Close Next

- Ensure that you have selected the appropriate account containing the legal block to close.
  - Click **Next**.
- The **Summary** screen displays.
- Click **Submit**.

The **Stage Movement Submission** dialog for the **Legal Block Closure Details Entry** stage displays the **Overrides** present on this stage.

- Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to the Create process.
  - b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list.
  - d. Click **Submit**.  
The **Approve Closure of Legal Block** task is created.
8. Acquire and edit the Approve Closure of Legal Block page.
    - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.  
The **Free Tasks** page displays.
    - b. Search the listed tasks with these column values. Process Name column contains **Close Legal Block**, the Stage column contains **Approve Closure of Legal Block** and the Application Number column contains the number noted in **Step 1.d**.
    - c. Click **Acquire and Edit**.  
The **Approve Closure of Legal Block - <Application Number>** page displays.

Figure 5-18 Approve Legal Block Closure - Legal Block

| Approve Closure of Legal Block - B01LGLCLS21209026590 |               |             |  |
|-------------------------------------------------------|---------------|-------------|--|
| <b>Legal Block</b>                                    |               | Screen(1/2) |  |
| Account Number                                        | Currency      | Branch Code |  |
| B01CORP110010571                                      | USD           | B01         |  |
| Customer Number                                       | Customer Name | Amount      |  |
| PTY000001                                             | PTY000001     | \$2,999.99  |  |
| Effective Date                                        | Expiry Date   | Hold Code   |  |
| July 28, 2021                                         | -             | HOLD10      |  |
| Reference Number                                      | Remarks       |             |  |
| 1193205341921779713                                   | Legal Block   |             |  |

9. Click Next.  
The **Approve Closure of Legal Block - <Application Number>** page displays the **Summary** screen.
10. Review the legal block details and click **Submit**.  
The **Stage Movement Submission** dialog for the **Approve Closure of Legal Block** stage displays the **Overrides** present on this stage.
11. Complete the Stage Movement Submission process.
  - a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to the Approve stage.

- b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list.
  - d. Click **Submit**.  
The Legal block is closed.
12. Confirm that the account no longer has the legal block.
  - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.  
The **Completed Tasks** page should display the two stages of the legal block closure process: **Entry** and **Approval**.
  - b. View the account balance details in the 360 view. The **Balances** tab should not reflect the closed Legal Block amount.  
For more information on viewing Balance details, see [Balance Details](#).

## 5.3 Post Processing Manual Retry

This topic describes the systematic instructions to retry post processing manually.

Post-processing signifies the various steps or activities completed by the system after the initial transaction posting. The system validates whether Post processing is complete for all transactions entries processed with the GL posting date as the branch date. If a post processing fails, the system retries post processing until the maximum retry count is reached. Once the maximum retry count has been reached, the post processing continues for other transactions. However, when the user initiates an action, the retry count is reset and the system does not trigger post processing.

1. Click **Corporate Account Transactions**, and under **Corporate Account Transactions**, click **Post Processing Manual Retry**.

The **Post Processing Manual Retry** page displays.

**Post Processing Manual Retry**

Account Number  Leg Reference Number

| <input type="checkbox"/> | Leg Reference Number | Branch Code | Account Number      | Transaction Init Date | Debit/Credit | Amount  | Currency | Failure Reason                 |
|--------------------------|----------------------|-------------|---------------------|-----------------------|--------------|---------|----------|--------------------------------|
| <input type="checkbox"/> | 11594618255129272331 | B01         | B01TEST100000804EUR | July 1, 2021          | Debit        | €500.00 | EUR      | Exception in handOffStatement; |
| <input type="checkbox"/> | 11594544921960079381 | B01         | B01TEST100000804EUR | July 1, 2021          | Debit        | €500.00 | EUR      | Exception in handOffStatement; |

Page 1 of 1 (1-2 of 2 items) |< 1 >|

2. Specify one or both of the following fields on the screen.
  - Account Number- The account number of the post processing transaction that requires a manual retry.
  - Leg Reference Number- The reference number of the Debit leg or Credit leg of the transaction.



3. Click **Search**.

The transactions requiring manual retry display in the table.

**Table 5-7 Post Processing Manual Retry- Field Description**

| Field                        | Description                                                                 |
|------------------------------|-----------------------------------------------------------------------------|
| <b>Leg Reference Number</b>  | The reference number for the credit or debit leg of the failed transaction. |
| <b>Branch Code</b>           | The branch where the transaction failed.                                    |
| <b>Account Number</b>        | The account number of the transaction.                                      |
| <b>Transaction Init Date</b> | The date on which the transaction was initiated.                            |
| <b>Debit / Credit</b>        | Specifies the transaction type: Debit or Credit.                            |
| <b>Amount</b>                | The amount of the transaction.                                              |
| <b>Currency</b>              | The currency of the transaction.                                            |
| <b>Failure Reason</b>        | The reason for the transaction failure.                                     |

4. Click the check box on the rows containing the required transactions for a manual retry.

5. Click **Process**.

A toast message confirms the success or failure of the manual retry. The successfully processed transactions are cleared from the table.

## 5.4 Referral Queue

As part of **Transactions**, the **Referral Queue** option allows the user to view all available referral queue.

*Referral* is the process of handling a customer transaction that causes the account involved in such transaction to exceed its overdraft limit. Examples of typical transactions that cause an account to move to overdraft include Standing Instructions or Clearing transactions.

Referral checks can be enabled for accounts that belong to account classes that have referrals enabled. When referral check is enabled for an account, the system will check the available balance (not the current balance) for all transactions involving that account. If a transaction involving the account results in the account being overdrawn, the account and transaction details will be sent to the Referral Queue. Transactions in the referral queue are not posted until the supervisor manually approves them. The supervisor has the option to decline the referral, in which case the transaction will not be executed. Note that charges, fees or interest debited or charged to the customer's account are not referred to the Referral Queue.

This topic contains the following subtopics:

- [Referral Queue](#)  
This topic describes the systematic instructions to view all transactions entries and exception details in the referral queue.

### 5.4.1 Referral Queue

This topic describes the systematic instructions to view all transactions entries and exception details in the referral queue.



1. Click **Corporate Account Transactions**, and under **Corporate Account Transactions**, click **Referral Queue**.

The **Referral Queue** screen displays the internal and external balances of transactions in the referral queue.

**Figure 5-19 Referral Queue**

The screenshot shows the 'Referral Queue' interface. At the top, there are tabs for 'All', 'Internal', and 'External'. Below these, a dropdown menu is set to 'EXT\_BALANCE' with a '2 Transactions' indicator. The main table has columns: 'Entry Reference Number', 'Entry Type', 'Transaction Type', 'Exception Time and Date', 'Entries and Exceptions', and 'Exception Codes'. Two rows are visible: one for 'EA051223' with 'External' type and 'ACCOUNTING' transaction, and another for 'EACr' with 'External' type and 'ACCOUNTING' transaction. The 'Entries and Exceptions' column shows '2 Entries - 1 Exceptions' and '3 Entries - 1 Exceptions' respectively. At the bottom, there is a pagination bar showing 'Page 1 of 1 (1-2 of 2 items)'.

| Entry Reference Number | Entry Type | Transaction Type | Exception Time and Date          | Entries and Exceptions   | Exception Codes   |
|------------------------|------------|------------------|----------------------------------|--------------------------|-------------------|
| EA051223               | External   | ACCOUNTING       | December 6, 2023 at 10:04:51 AM  | 2 Entries - 1 Exceptions | [DDA-TBS-BALP-01] |
| EACr                   | External   | ACCOUNTING       | December 11, 2023 at 12:08:56 PM | 3 Entries - 1 Exceptions | [DDA-TBS-BALP-01] |

2. Click **All**, **Internal**, or **External** tab to view the transactions in the corresponding referral queues.
3. Verify the fields on the screen.

**Table 5-8 Referral Queue - Field Description**

| Field                         | Description                                                                                           |
|-------------------------------|-------------------------------------------------------------------------------------------------------|
| Entry Reference Number        | The transaction entry reference number..                                                              |
| Entry Type                    | Displays the type of the entry: <b>Internal</b> or <b>External</b> .                                  |
| Transaction Type              | Whether the exception appears as part of EA / ECA is displayed.                                       |
| Exception Time & Date         | The Date and Time stamp when the transaction processing exception occurred.                           |
| Entries & Exceptions (Button) | The button displays the number of entries for the transaction and number of exceptions that occurred. |
| Exception Codes               | Displays a comma separated list of unique error codes (referable) across all transactions.            |

4. Click **Entries & Exceptions** link to open the referral queue.

The **Referral Queue** screen displays the transaction entry tiles in the **Entries** section and the list of approver tiles in the **Approvers** section.

**Table 5-9 Entries & Exceptions- Field Description**

| Field  | Description                                                                                    |
|--------|------------------------------------------------------------------------------------------------|
| Number | The exception number is added as the title in the tile header. It does not have a field label. |

Table 5-9 (Cont.) Entries &amp; Exceptions- Field Description

| Field          | Description                                                                                                                                      |
|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| System Name    | The system that sent this entry to Corporate Accounts is displayed.                                                                              |
| Account Number | The account number displays.                                                                                                                     |
| Debit/Credit   | Displays if entry is for credit or debit transaction.                                                                                            |
| Amount         | The transaction amount to be blocked and the currency displays.                                                                                  |
| Check Balance  | Click to display the account balances. When you click, the system calls the Account Balance Query service and retrieves account balance details. |

 **Note:**

- Each entry is displayed in a tile. The tile header displays the **Entry Reference Number** and the number of exceptions for the entry. You can scroll the listed tiles.
- In case you decide to approve the exception then you can enter the remarks for each exception code and click the approve button to approve the entry.
- Similarly Reject and Cancel button are also available to reject the entry or cancel the approval.

5. Click the required tile to select it.
6. Verify the balances in the account, click **Check Balance**.  
The Balances dialog displays.

Figure 5-20 Account Balances

The screenshot shows the 'Referral Queue' interface with a modal window titled 'Balances' open. The modal displays account information for 'B01CORP800000001'. The background interface shows 'Entries' (12 Entries - 1 Exceptions) and 'Approvers (3)' (Level1, Level3, and Level4). The 'Level3' approver is in 'In Progress' status.

| Balances             |                  |
|----------------------|------------------|
| Account Number       | B01CORP800000001 |
| Opening Balance(ACY) | A\$0.00          |
| Opening Balance(LCY) | A\$0.00          |
| Current Balance      | A\$4,203.03      |
| Uncollected Funds    | A\$3,203.03      |
| ECA Blocked          | A\$0.00          |
| Legal Blocked        | A\$0.00          |
| Available Balance    | A\$0.00          |

7. Select the required approver tile.

The exception details display in the **Exceptions and Remarks** section.

Figure 5-21 Referral Queue- Exceptions and Remarks

The screenshot shows the 'Referral Queue' interface with the 'Exceptions and Remarks' section expanded. It displays a table of exceptions with columns for Entry Reference Number, Entry Type, Transaction Type, Exception Time and Date, Entries and Exceptions, and Exception Codes. The table shows two entries: one for 'EXT\_BALANCE' and one for 'BALANCE'. The 'BALANCE' entry is highlighted, showing details for 'EACr' and 'Internal' transaction type. The 'Remarks' field is visible at the bottom, and the 'Approve' button is highlighted.

| Entry Reference Number | Entry Type | Transaction Type | Exception Time and Date        | Entries and Exceptions    | Exception Codes   |
|------------------------|------------|------------------|--------------------------------|---------------------------|-------------------|
| EACr                   | Internal   | ACCOUNTING       | October 31, 2023 at 9:46:07 AM | 1 Entries - 1 Exceptions  | [DDA-TBS-BALP-01] |
| EACr                   | Internal   | ACCOUNTING       | October 31, 2023 at 9:46:07 AM | 12 Entries - 1 Exceptions | [DDA-TBS-BALP-01] |

8. Enter any observations in the Remarks field.

9. Click **Approve**.

The referral is approved.

 **Note:**

- Referrals can be rejected or closed.
- Depending on the queue and approval level, the **Approvers** section displays the approval details for the entry in a tile having one tile for each level of approval. The tile displays the Approval Role, the User-name, and the time-stamp of approval. In case a particular level approval is completed, then the tile status displays if the approval is “Complete”, else “In Progress”.
- When you click the approve button for an entry, the system validates that user rights to approve the entry (based on role) for the approval level, and that they have not authorized any of the preceding levels for the same entry.
- When all the entries and level of approval is performed, then the approval for the entry is said to be complete and it can be removed from the Referral Queue.

## 5.5 Stop Payments

A Stop Payment is a request made by account holder to his/her bank, instructing the bank not to honor or process a specific check for any transaction.

This instruction can be based on any of the following:

- A single Check number
- A range of Check numbers
- The amount for which a Check is drawn

When a stop payment is affected, the stop payment status in the ‘Customer Accounts Maintenance’ table is updated to reflect the existence of a stop payment instruction for the customer account. Each time a data entry initiates a Check based transaction, the system validates if a stop payment instruction exists against it. If yes, then payment against that Check is stopped.

Stop payment for a Check can be specified for a defined period of time. You can also maintain a stop payment with no expiry date, that is, the instruction remains effective until revoked.

When a stop payment instruction (check or money) is issued to an account number, the system automatically selects the **Stop Payment** check box. If the stop payment instruction is withdrawn, the status is updated accordingly. If a customer requests to stop payment of multiple checks, the ‘Stop Payment’ option remains active until the last request is canceled. If the last stop payment instruction is canceled, the option is updated (disabled) immediately.

Here you define the following:

- Account number on which you are enforcing a stop payment
- Whether stop payment is being defined against Checks or an amount
- If stop payment is based on Check then the start and end Check numbers
- If stop payment is based on amount then the Check amount
- Amount for which the stop payment has been enforced

- Period for which this stop payment should remain effective
- Any reason applicable to this stop payment. It could be the purpose for which it has been enforced

Any number of stop payment instructions can be maintained for an account. With every stop payment instruction on an account, the system displays the stop payment number. This number denotes the number of current stop payment records being maintained for this account.

This topic contains the following subtopics:

- [Create Stop Payments](#)  
This topic describes the systematic instructions to create stop payments.
- [Amend Stop Payments](#)  
This topic describes the systematic instructions to amend stop payments.
- [Close Stop Payments](#)  
This topic describes the systematic instructions to close stop payments.

## 5.5.1 Create Stop Payments

This topic describes the systematic instructions to create stop payments.

1. Search and select the required account and initiate stop payment creation.
  - a. Click **Corporate Account Transactions**, under **Corporate Account Transactions**, click **Stop Payments**.
  - b. Under **Stop Payments**, click **Create**.  
The **Create** page displays.

**Figure 5-22 Create Stop Payment**

- c. Specify the fields in the **Account Search** section.

Table 5-10 Create Legal Block - Field Description

| Field                | Description                                                                                                        |
|----------------------|--------------------------------------------------------------------------------------------------------------------|
| Customer Number      | Specify the CIF number of the customer for whom the stop payment request is to be created from the drop-down list. |
| Customer Name        | The customer name is displayed.                                                                                    |
| Account Category     | Specify the account category.                                                                                      |
| Description          | The description of the account category is displayed.                                                              |
| Currency             | Specify the currency of the customer account.                                                                      |
| Currency Description | The description of the currency is displayed.                                                                      |
| Account Number       | Enter the <b>Account Number</b> .                                                                                  |

- d. Click **Search**.

The **Create** page displays the accounts matching the search filters in the **Account Selection** section .

- e. Select the required account and click **Initiate**.

The **Create Stop Payment Entry - <Application Number>** page displays the **Stop Payments** screen.



**Tip:**

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

2. Specify the details on the **Stop Payments** screen.

Figure 5-23 Create Stop Payment Entry

**Create Stop Payment Entry - B01STPPMT21209026600**

Application Info Remarks Documents Advises Errors and Overrides

Screen(1/2)

**Stop Payments**

Branch Code: B01 Account Number: B01CORP110010671 Source Code: CDDAPP Stop Payment Type: Cheque

Start Check Number: 000005 End Check Number: 000007 Effective Date: July 28, 2021 Expiry Date:

External Reference Number: Remarks: Confirmed: ☐

Cancel Save and Close Next

Table 5-11 Create Stop Payments Entry - Field Description

| Field                                | Description                                                                                                                                                                                                                                                                                                        |
|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Branch Code                          | Displays the branch code the account belongs.                                                                                                                                                                                                                                                                      |
| Account Number                       | Displays the number of the account.                                                                                                                                                                                                                                                                                |
| Source Code                          | Specify the product source code that has issued the stop check payment request.                                                                                                                                                                                                                                    |
| Stop Payment Type                    | Specify the stop payment type from the following: <ul style="list-style-type: none"> <li>Amount - The transaction amount to stop payment.</li> <li>Check - The sequence of checks issued to stop payment.</li> </ul>                                                                                               |
| Amount                               | <p>The transaction amount to block from payment.</p> <div>  <b>Note:</b><br/> This field displays if the <b>Stop Payment Type</b> is Amount. </div>                                                                               |
| Start Check Number                   | <p>The number of the first check in the sequence to stop payment.</p> <div>  <b>Note:</b><br/> The check number should match the number in the check leaf. This field displays if the <b>Stop Payment Type</b> is Check. </div> |
| End Check Number                     | <p>The number of the last check in the sequence to stop payment.</p> <div>  <b>Note:</b><br/> The check number should match the number in the check leaf. This field displays if the Stop Payment Type is Check. </div>         |
| Effective Date                       | The date from which the stop payment instruction is active.                                                                                                                                                                                                                                                        |
| Expiry Date                          | The date on which the stop payment instruction expires.                                                                                                                                                                                                                                                            |
| External Reference Number (optional) | Specify the external reference number of the transaction to stop payment.                                                                                                                                                                                                                                          |
| Remarks                              | Specify any remarks.                                                                                                                                                                                                                                                                                               |
| Confirmed                            | Toggle the switch <b>On</b> if the stop payment is confirmed.                                                                                                                                                                                                                                                      |

3. Click **Next**.  
The **Summary** screen displays.
4. Click **Submit**.  
The **Stage Movement Submission** dialog for the **Create Stop Payment Entry** stage displays the **Overrides** present on this stage.
5. Complete the Stage Movement Submission process.
  - a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to the Create process.
  - b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list.
  - d. Click **Submit**.  
The **Approve Stop Payment Entry** task is created.
6. Acquire and edit the Approve Stop Payment Entry page.
  - a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.  
The **Free Tasks** page displays.
  - b. Search the listed tasks with these column values. Process Name column contains **Create Stop Payment Entry**, the **Stage** column contains **Approve Stop Payment Entry** and the **Application Number** column contains the number noted in **Step 1.d**.
  - c. Click **Acquire and Edit**.  
The **Approval of Stop Payment Creation - <Application Number>** page displays.
7. Review the stop payment entry and click **Submit** from the **Summary** screen.  
The **Stage Movement Submission** dialog for the **Approve Stop Payment Entry** stage displays the **Overrides** present on this stage.
8. Complete the Stage Movement Submission process.
  - a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to the Approve stage.
  - b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list.
  - d. Click **Submit**.  
The Stop Payment is created.
9. Confirm that the Stop Payment entries are created.
  - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.  
The **Completed Tasks** page should display the two stages of the Create Stop Payment process: **Entry** and **Approval**.
  - b. View the check details in the 360 view. The **Check Details** tile should reflect the blocked payments.  
For more information on viewing Check details, see [Check Details](#).



## 5.5.2 Amend Stop Payments

This topic describes the systematic instructions to amend stop payments.

1. Search and select the required account and initiate amend stop payment.
  - a. Click **Corporate Account Transactions**, and under **Corporate Account Transactions**, click **Stop Payments**.
  - b. Under **Stop Payments**, click **Amend**.  
The **Amend** screen displays.

**Figure 5-24 Amend Stop Payments**

- c. Specify the fields in the **Account Search** section.

**Table 5-12 Create Legal Block - Field Description**

| Field                       | Description                                                                                               |
|-----------------------------|-----------------------------------------------------------------------------------------------------------|
| <b>Customer Number</b>      | Specify the CIF number of the customer for whom the legal block is to be created from the drop-down list. |
| <b>Customer Name</b>        | The customer name is displayed.                                                                           |
| <b>Account Category</b>     | Specify the account category.                                                                             |
| <b>Description</b>          | The description of the account category is displayed.                                                     |
| <b>Currency</b>             | Specify the currency of the customer account.                                                             |
| <b>Currency Description</b> | The description of the currency is displayed.                                                             |
| <b>Account Number</b>       | Enter the <b>Account Number</b> .                                                                         |

- d. Click **Search**.

The **Create** page displays the accounts matching the search filters in the **Account Selection** section .

- e. Select the required account and click **Initiate**.

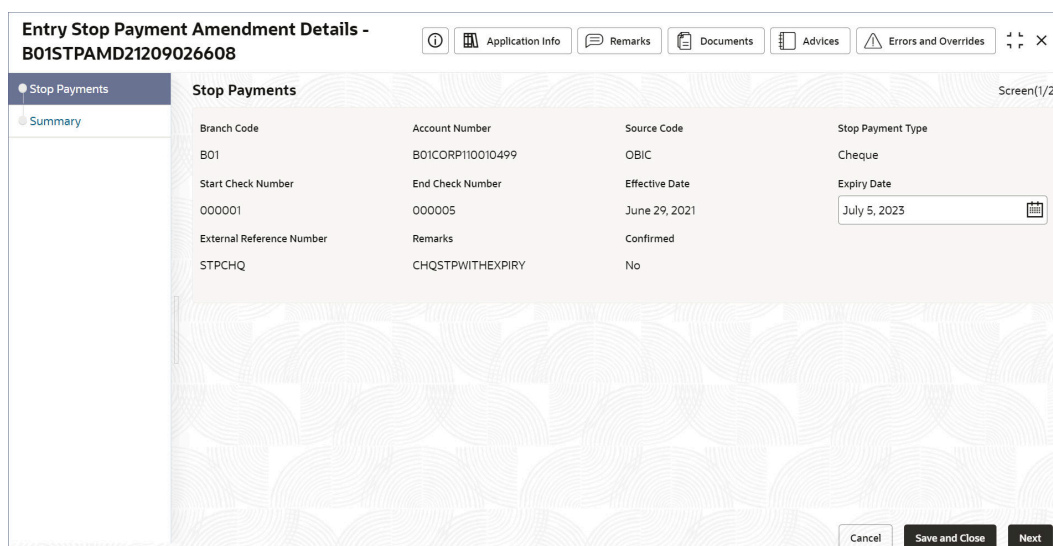
The **Entry Stop Payment Amendment Details - <Application Number>** page displays.

 **Tip:**

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

2. Amend the details on the **Stop Payments** screen.

**Figure 5-25 Amend Stop Payment Entry**



| Branch Code               | Account Number   | Source Code    | Stop Payment Type |
|---------------------------|------------------|----------------|-------------------|
| B01                       | B01CORP110010499 | OBIC           | Cheque            |
| Start Check Number        | End Check Number | Effective Date | Expiry Date       |
| 000001                    | 000005           | June 29, 2021  | July 5, 2023      |
| External Reference Number | Remarks          | Confirmed      |                   |
| STPCHQ                    | CHQSTPWITHEXPIRY | No             |                   |

3. Click **Next**.

The **Summary** screen displays.

4. Click **Submit**.

The **Stage Movement Submission** dialog for the **Entry Stop Payment Amendment Details** stage displays the **Overrides** present on this stage.

5. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to the Create process.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list.

- d. Click **Submit**.

The **Approve Stop Payment Entry** task is created.

6. Acquire and edit the Approve Stop Payment Entry task.

- a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

The **Free Tasks** page displays.

- b. Search the listed tasks with these column values. Process Name column contains **Close Legal Block**, the **Stage** column contains **Approve Closure of Legal Block** and the Application Number column contains the number noted in **Step 1.d**.
- c. Click **Acquire and Edit**.

The **Approve Closure of Legal Block - <Application Number>** page displays.

**Figure 5-26 Approve Amendment of Stop Payment**

7. Review the stop payment amendment and click **Submit** from the **Summary** screen.

The **Stage Movement Submission** dialog for the **Approve Amendment of Stop Payment** stage displays the **Overrides** present on this stage.

8. Complete the Stage Movement Submission process.
  - a. Accept any Overrides generated and click **Proceed Next**.  
The Checklist stage fetches and displays checklists mapped to the Approve stage.
  - b. Confirm the checklist items and then click **Proceed Next**.  
The **Outcome** stage displays.
  - c. Select **PROCEED** from the drop-down list.
  - d. Click **Submit**.
9. Confirm that the Stop Payment amendment is created.
  - a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.  
The **Completed Tasks** page should display the two stages of the Stop Payment Amendment process: **Entry** and **Approval**.
  - b. View the check details in the 360 view. The **Check Details** tile should reflect the amendments to the stop payments.  
For more information on viewing check details, see [Check Details](#).

## 5.5.3 Close Stop Payments

This topic describes the systematic instructions to close stop payments.

1. Search and select the required account and initiate amend stop payment.
  - a. Click **Corporate Account Transactions**, and under **Corporate Account Transactions**, click **Stop Payments**, then click **Close**.

The **Close** screen displays.

**Figure 5-27 Close Stop Payments**

- b. Specify the fields in the **Account Search** section.

**Table 5-13 Create Legal Block - Field Description**

| Field                       | Description                                                                                       |
|-----------------------------|---------------------------------------------------------------------------------------------------|
| <b>Customer Number</b>      | Specify the CIF number of the customer owning the account that contains the stop payment request. |
| <b>Customer Name</b>        | The customer name is displayed.                                                                   |
| <b>Account Category</b>     | Specify the account category.                                                                     |
| <b>Description</b>          | The description of the account category is displayed.                                             |
| <b>Currency</b>             | Specify the currency of the customer account.                                                     |
| <b>Currency Description</b> | The description of the currency is displayed.                                                     |
| <b>Account Number</b>       | Enter the <b>Account Number</b> .                                                                 |

- c. Click **Search**.

The **Create** page displays the accounts matching the search filters in the **Account Selection** section .

- d. Select the required account and click **Initiate**.

The **Stop Payment Closure Entry - <Application Number>** page displays.



**Tip:**

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

2. Review the **Stop Payments** screen.

**Figure 5-28 Stop Payment Closure Entry**

| Stop Payment Closure Entry - B01STPCLS21209026610 |                           |                    |
|---------------------------------------------------|---------------------------|--------------------|
| Branch Code                                       | Account Number            | Source Code        |
| B01                                               | B01CORP110010499          | OBIC               |
| Stop Payment Type                                 | Stop Payment Number       | Start Check Number |
| Cheque                                            | B01STPPAY21180010001      | 000001             |
| End Check Number                                  | Confirmed                 | Effective Date     |
| 000005                                            | No                        | June 29, 2021      |
| Expiry Date                                       | External Reference Number | Remarks            |
| July 10, 2023                                     |                           | CHQSTPWITHEXPIRY   |

Buttons: Cancel, Save and Close, Next

3. Click **Next**.

The **Summary** screen displays.

4. Click **Submit**.

The **Stage Movement Submission** dialog for the **Stop Payment Closure Entry** stage displays the **Overrides** present on this stage.

5. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to the Create process.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list.

- d. Click **Submit**.

The **Approve Stop Payment Entry** task is created.

6. Acquire and edit the Approve Stop Payment Entry task.

- a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

The **Free Tasks** page displays.

- b. Search the listed tasks with these column values. Process Name column contains **Close Legal Block**, the **Stage** column contains **Approve Closure of**

**Stop Payment** and the **Application Number** column contains the number noted in **Step 1.d**.

- c. Click **Acquire and Edit**.

The **Approve Closure of Stop Payment - <Application Number>** page displays.

**Figure 5-29 Approve Closure of Stop Payment**

| Approve Closure of Stop Payment - B01STPCLS21209026610 |                           |                    |  |
|--------------------------------------------------------|---------------------------|--------------------|--|
| Branch Code                                            | Account Number            | Source Code        |  |
| B01                                                    | B01CORP10010499           | OBIC               |  |
| Stop Payment Type                                      | Stop Payment Number       | Start Check Number |  |
| Cheque                                                 | B01STPPAY21180010001      | 000001             |  |
| End Check Number                                       | Confirmed                 | Effective Date     |  |
| 000005                                                 | No                        | June 29, 2021      |  |
| Expiry Date                                            | External Reference Number | Remarks            |  |
| July 10, 2023                                          |                           | CHQSTPWITHEXPIRY   |  |

Buttons: Cancel, Save and Close, Next

7. Review the stop payment amendment and click **Submit** from the **Summary** screen.

The **Stage Movement Submission** dialog for the **Approve Closure of Stop Payment** stage displays the **Overrides** present on this stage.

8. Complete the Stage Movement Submission process.

- a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to the Approve stage.

- b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

- c. Select **PROCEED** from the drop-down list.

- d. Click **Submit**.

9. Confirm that the Stop Payment is closed.

- a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

The **Completed Tasks** page should display the two stages of the Stop Payment Closure process: **Entry** and **Approval**.

- b. View the check details in the 360 view. The **Check Details** tile should not show the stop payments.

For more information on viewing Check details, see [Check Details](#).

## 5.6 Uncollected Funds Manual Release

The **Uncollected Funds Manual Release** option allows the user to manually release all the uncollected funds.

Uncollected funds are funds that become available to the customer for withdrawal after a specified time interval.

The availability information is maintained by the bank for every type of transaction and that is represented by a transaction code. At the customer's request, the Bank may release uncollected funds before the value date is reached. This screen provides an overview of all uncollected funds, available dates, and the cumulative amounts held in the customer's account.

This topic contains the following subtopics:

- [Uncollected Funds Manual Release](#)  
This topic describes the systematic instructions to manually release uncollected funds.

## 5.6.1 Uncollected Funds Manual Release

This topic describes the systematic instructions to manually release uncollected funds.

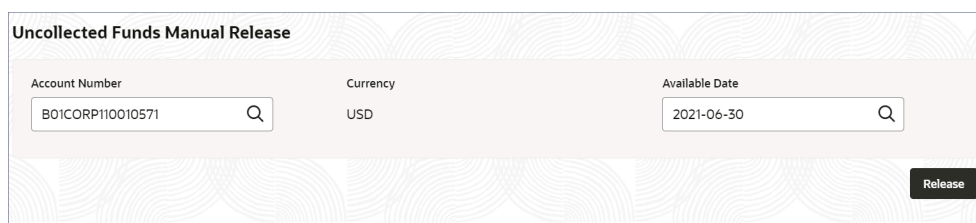
Uncollected funds in a credit transaction refer to the portion of the payment that has not yet been cleared or collected. Similarly, the funds may be held until a float period or until they require manual release. Releasing uncollected funds in such cases can help ensure that the payment is completed smoothly and without any issues.

The **Uncollected Funds Manual Release** screen allows you to choose whether to release the uncollected funds for credit transactions requiring manual release, or for credit transactions with a float period. Funds can be released before the available date is reached.

1. Click **Corporate Account Services**, and under **Corporate Account Services**, click **Uncollected Funds Manual Release**.

The **Uncollected Funds Manual Release** page displays.

**Figure 5-30 Uncollected Funds Manual Release**



2. Specify the fields on the screen.

**Table 5-14 Uncollected Funds Manual Release - Field Description**

| Field                 | Description                                                          |
|-----------------------|----------------------------------------------------------------------|
| <b>Account Number</b> | Enter the <b>Account Number</b> containing uncollected funds.        |
| <b>Currency</b>       | Auto-populates the operating currency of the account.                |
| <b>Available Date</b> | Specify the date the uncollected funds are scheduled to be released. |

3. Click **Release**.

A toast message confirms the successful release of the uncollected fund.



## A

# Functional Activity Codes

This topic contains the functional activity codes available in Oracle Banking Accounts Cloud Service.

**Table A-1 Functional Activity Codes**

| Screen/API Name           | Functional Activity Codes                                          | Action      | Description                    |
|---------------------------|--------------------------------------------------------------------|-------------|--------------------------------|
| Account Class             | CDDAPP_FA_ACCOUNTCL<br>ASSAGGREGATE_AMEND                          | UNLOCK      | Update Account Class           |
| Account Class             | CDDAPP_FA_ACCOUNTCL<br>ASSAGGREGATE_AUTHOR<br>IZE                  | AUTHORIZE   | Authorize Account Class        |
| Account Class             | CDDAPP_FA_ACCOUNTCL<br>ASSAGGREGATE_CLOSE                          | CLOSE       | Close Account Class            |
| Account Class             | CDDAPP_FA_ACCOUNTCL<br>ASSAGGREGATE_DELETE                         | DELETE      | Delete Account Class           |
| Account Class             | CDDAPP_FA_ACCOUNTCL<br>ASSAGGREGATE_NEW                            | NEW         | Create Account Class           |
| Account Class             | CDDAPP_FA_ACCOUNTCL<br>ASSAGGREGATE_REMOVE<br>LOCK                 | REMOVELOCK  | Remove Lock from Account Class |
| Account Class             | CDDAPP_FA_ACCOUNTCL<br>ASSAGGREGATE_REOPEN                         | REOPEN      | Reopen Account Class           |
| Bank Parameters Configure | DDACFG_FA_BANKPARAM<br>ETERSAGGREGATE_NEW                          | NEW         | Create Bank Parameters         |
| Bank Parameters View      | DDACFG_FA_BANKPARAM<br>ETERSAGGREGATE_VIEW                         | VIEW        | View Bank Parameters           |
| Bank Parameters           | DDACFG_FA_BANKPARAM<br>ETERSAGGREGATE_VALID<br>ATE                 | VALIDATE    | Validate Bank Parameters       |
| Bank Parameters           | DDACFG_FA_BANKPARAM<br>ETERSAGGREGATE_SUBM<br>IT                   | SUBMIT      | Submit Bank Parameters         |
| Bank Parameters           | DDACFG_FA_BANKPARAM<br>ETERSAGGREGATE_REOP<br>EN                   | REOPEN      | Reopen Bank Parameters         |
| Bank Parameters           | DDACFG_FA_BANKPARAM<br>ETERSAGGREGATE_REMO<br>VELOCK               | REMOVE LOCK | Remove Bank Parameters Lock    |
| Bank Parameters           | DDACFG_FA_BANKPARAM<br>ETERSAGGREGATE_GET_<br>ALL_RESOURCE_DETAILS | GET         | Get Bank Parameters            |
| Bank Parameters           | DDACFG_FA_BANKPARAM<br>ETERSAGGREGATE_DELE<br>TE                   | DELETE      | Delete Bank Parameters         |

**Table A-1 (Cont.) Functional Activity Codes**

| Screen/API Name                   | Functional Activity Codes                      | Action     | Description                                      |
|-----------------------------------|------------------------------------------------|------------|--------------------------------------------------|
| Bank Parameters                   | DDACFG_FA_BANKPARAMETERSAGGREGATE_CLOSE        | CLOSE      | Close Bank Parameters                            |
| Bank Parameters                   | DDACFG_FA_BANKPARAMETERSAGGREGATE_AUTHORIZE    | AUTHORIZE  | Authorize Bank Parameters                        |
| Bank Parameters                   | DDACFG_FA_BANKPARAMETERSAGGREGATE_AMEND        | UNLOCK     | Unlock Bank Parameters                           |
| Branch Parameters Configure       | DDACFG_FA_BRANCHPARAMETERSAGGREGATE_NEW        | NEW        | Create Branch Parameters                         |
| Branch Parameters                 | DDACFG_FA_BRANCHPARAMETERSAGGREGATE_AMEND      | AMEND      | Unlock Branch Parameters                         |
| Branch Parameters                 | DDACFG_FA_BRANCHPARAMETERSAGGREGATE_DELETE     | DELETE     | Delete Branch Parameters                         |
| Branch Parameters                 | DDACFG_FA_BRANCHPARAMETERSAGGREGATE_SUBMIT     | SUBMIT     | Submit Branch Parameters                         |
| Branch Parameters                 | DDACFG_FA_BRANCHPARAMETERSAGGREGATE_VALIDATE   | VALIDATE   | Validate Branch Parameters                       |
| Branch Parameters                 | DDACFG_FA_BRANCHPARAMETERSAGGREGATE_AUTHORIZE  | AUTHORIZE  | Authorize Branch Parameters                      |
| Branch Parameters                 | DDACFG_FA_BRANCHPARAMETERSAGGREGATE_REOPEN     | REOPEN     | Reopen Branch Parameters                         |
| Branch Parameters                 | DDACFG_FA_BRANCHPARAMETERSAGGREGATE_CLOSE      | CLOSE      | Close Branch Parameters                          |
| Branch Parameters                 | DDACFG_FA_BRANCHPARAMETERSAGGREGATE_REMOVELOCK | REMOVELOCK | Remove Branch Parameters Lock                    |
| Branch Parameters View            | DDACFG_FA_BRANCHPARAMETERSAGGREGATE_VIEW       | VIEW       | View Branch Parameters                           |
| Corporate/Nostro Account Category | CDDAPM_FA_ACCOUNTTYPEAGGREGATE_AMEND           | UNLOCK     | Unlock Account Category Corporate/Nostro Account |
| Category                          | CDDAPM_FA_ACCOUNTTYPEAGGREGATE_AUTHORIZE       | AUTHORIZE  | Authorize Account Category                       |
| Corporate/Nostro Account Category | CDDAPM_FA_ACCOUNTTYPEAGGREGATE_CLOSE           | CLOSE      | Close Account Category                           |
| Corporate/Nostro Account Category | CDDAPM_FA_ACCOUNTTYPEAGGREGATE_DELETE          | DELETE     | Delete Account Category                          |

**Table A-1 (Cont.) Functional Activity Codes**

| Screen/API Name                             | Functional Activity Codes                         | Action     | Description                                          |
|---------------------------------------------|---------------------------------------------------|------------|------------------------------------------------------|
| Corporate/Nostro Account Category Configure | CDDAPM_FA_ACCOUNTTY<br>PEAGGREGATE_NEW            | NEW        | Create Account Category<br>Corporate/Nostro Account  |
| Category                                    | CDDAPM_FA_ACCOUNTTY<br>PEAGGREGATE_REMOVELOCK     | REMOVELOCK | Remove Account Category                              |
| Corporate/Nostro Account Category           | CDDAPM_FA_ACCOUNTTY<br>PEAGGREGATE_REOPEN         | REOPEN     | Reopen Account Category                              |
| Corporate/Nostro Account Category           | CDDAPM_FA_ACCOUNTTY<br>PEAGGREGATE_SUBMIT         | SUBMIT     | Submit Account Category<br>Corporate/Nostro Account  |
| Category                                    | CDDAPM_FA_ACCOUNTTY<br>PEAGGREGATE_VALIDATE       | VALIDATE   | Validate Account Category                            |
| Corporate/Nostro Account Category View      | CDDAPM_FA_ACCOUNTTY<br>PEAGGREGATE_VIEW           | VIEW       | View Account Category                                |
| Corporate/Nostro Business Process           | CDDAPM_FA_BUSINESSPR<br>OCESSAGGREGATE_AMEND      | UNLOCK     | Unlock Business Process<br>Corporate/Nostro Business |
| Process                                     | CDDAPM_FA_BUSINESSPR<br>OCESSAGGREGATE_AUTHORIZE  | AUTHORIZE  | Authorize Business Process                           |
| Corporate/Nostro Business Process           | CDDAPM_FA_BUSINESSPR<br>OCESSAGGREGATE_CLOSE      | CLOSE      | Close Business Process                               |
| Corporate/Nostro Business Process           | CDDAPM_FA_BUSINESSPR<br>OCESSAGGREGATE_DELETE     | DELETE     | Delete Business Process                              |
| Corporate/Nostro Business Process           | CDDAPM_FA_BUSINESSPR<br>OCESSAGGREGATE_NEW        | NEW        | Create Business Process<br>Corporate/Nostro Business |
| Process                                     | CDDAPM_FA_BUSINESSPR<br>OCESSAGGREGATE_REMOVELOCK | REMOVELOCK | Remove Business Process Lock                         |
| Corporate/Nostro Business Process           | CDDAPM_FA_BUSINESSPR<br>OCESSAGGREGATE_REOPEN     | REOPEN     | Reopen Business Process                              |
| Corporate/Nostro Business Process           | CDDAPM_FA_BUSINESSPR<br>OCESSAGGREGATE_SUBMIT     | SUBMIT     | Submit Business Process<br>Corporate/Nostro Business |
| Process                                     | CDDAPM_FA_BUSINESSPR<br>OCESSAGGREGATE_VALIDATE   | VALIDATE   | Validate Business Process                            |
| Corporate/Nostro Business Process           | CDDAPM_FA_BUSINESSPR<br>OCESSAGGREGATE_VIEW       | VIEW       | View Business Process                                |

**Table A-1 (Cont.) Functional Activity Codes**

| Screen/API Name  | Functional Activity Codes                  | Action    | Description                 |
|------------------|--------------------------------------------|-----------|-----------------------------|
| Custore GL       | DDACFG_FA_CUSTOMERGLMAINTAINANCE_AMEND     | UNLOCK    | Unlock Customer GL          |
| Custore GL       | DDACFG_FA_CUSTOMERGLMAINTAINANCE_AUTHORIZE | AUTHORIZE | Authorize Customer GL       |
| Custore GL       | DDACFG_FA_CUSTOMERGLMAINTAINANCE_CLOSE     | CLOSE     | Close Customer GL           |
| Custore GL       | DDACFG_FA_CUSTOMERGLMAINTAINANCE_DELETE    | DELETE    | Delete Customer GL          |
| Custore GL       | DDACFG_FA_CUSTOMERGLMAINTAINANCE_NEW       | NEW       | Create Customer GL          |
| Custore GL       | DDACFG_FA_CUSTOMERGLMAINTAINANCE_REOPEN    | REOPEN    | Reopen Customer GL          |
| Custore GL       | DDACFG_FA_CUSTOMERGLMAINTAINANCE_VALIDATE  | VALIDATE  | Validate Customer GL        |
| Custore GL       | DDACFG_FA_CUSTOMERGLMAINTAINANCE_VIEW      | VIEW      | View Customer GL            |
| Hold Code        | DDACFG_FA_HOLDCODEMENU_MAINT               | NEW       | Create Hold Code            |
| Hold Code        | DDACFG_FA_HOLDCODEMENU_SUMMARY             | VIEW      | View Hold Code              |
| Hold Code        | DDACFG_FA_HOLDCODE_AMEND                   | UNLOCK    | Unlock Hold Code            |
| Hold Code        | DDACFG_FA_HOLDCODE_AUTHORIZE               | AUTHORIZE | Authorize Hold Code         |
| Hold Code        | DDACFG_FA_HOLDCODE_AUTHQUERY               | AUTHQUERY | View unauthorized Hold Code |
| Hold Code        | DDACFG_FA_HOLDCODE_CLOSE                   | CLOSE     | Close Hold Code             |
| Hold Code        | DDACFG_FA_HOLDCODE_DELETE                  | DELETE    | Delete Hold Code            |
| Hold Code        | DDACFG_FA_HOLDCODE_NEW                     | NEW       | Create Hold Code            |
| Hold Code        | DDACFG_FA_HOLDCODE_REOPEN                  | REOPEN    | Reopen Hold Code            |
| Hold Code        | DDACFG_FA_HOLDCODE_VALIDATE                | VALIDATE  | Validate Hold Code          |
| Hold Code        | DDACFG_FA_HOLDCODE_VIEW                    | VIEW      | View Hold Code              |
| IBAN Maintenance | DDACFG_FA_IBANDIRMAINTAINANCE_AMEND        | UNLOCK    | Unlock IBAN Maintenance     |
| IBAN Maintenance | DDACFG_FA_IBANDIRMAINTAINANCE_AUTHORIZE    | AUTHORIZE | Authorize IBAN Maintenance  |
| IBAN Maintenance | DDACFG_FA_IBANDIRMAINTAINANCE_CLOSE        | CLOSE     | Close IBAN Maintenance      |
| IBAN Maintenance | DDACFG_FA_IBANDIRMAINTAINANCE_DELETE       | DELETE    | Delete IBAN Maintenance     |

**Table A-1 (Cont.) Functional Activity Codes**

| Screen/API Name        | Functional Activity Codes                          | Action    | Description                         |
|------------------------|----------------------------------------------------|-----------|-------------------------------------|
| IBAN Maintenance       | DDACFG_FA_IBANDIRMAIN<br>TAINANCE_NEW              | NEW       | Create IBAN<br>Maintenance          |
| IBAN Maintenance       | DDACFG_FA_IBANDIRMAIN<br>TAINANCE_REOPEN           | REOPEN    | Reopen IBAN<br>Maintenance          |
| IBAN Maintenance       | DDACFG_FA_IBANDIRMAIN<br>TAINANCE_VALIDATE         | VALIDATE  | Validate IBAN<br>Maintenance        |
| IBAN Maintenance       | DDACFG_FA_IBANDIRMAIN<br>TAINANCE_VIEW             | VIEW      | View IBAN<br>Maintenance            |
| Override Configuration | DDACFG_FA_OVERRIDESC<br>ONFIGURATION_AMEND         | UNLOCK    | Unlock Override<br>Configuration    |
| Override Configuration | DDACFG_FA_OVERRIDESC<br>ONFIGURATION_AUTHORI<br>ZE | AUTHORIZE | Authorize Override<br>Configuration |
| Override Configuration | DDACFG_FA_OVERRIDESC<br>ONFIGURATION_CLOSE         | CLOSE     | Close Override<br>Configuration     |
| Override Configuration | DDACFG_FA_OVERRIDESC<br>ONFIGURATION_DELETE        | DELETE    | Delete Override<br>Configuration    |
| Override Configuration | DDACFG_FA_OVERRIDESC<br>ONFIGURATION_NEW           | NEW       | Create Override<br>Configuration    |
| Override Configuration | DDACFG_FA_OVERRIDESC<br>ONFIGURATION_REOPEN        | REOPEN    | Reopen Override<br>Configuration    |
| Override Configuration | DDACFG_FA_OVERRIDESC<br>ONFIGURATION_VALIDATE      | VALIDATE  | Validate Override<br>Configuration  |
| Override Configuration | DDACFG_FA_OVERRIDESC<br>ONFIGURATION_VIEW          | VIEW      | View Override<br>Configuration      |
| Queue Maintenance      | DDACFG_FA_QUEUECREA<br>TION_AMEND                  | UNLOCK    | Unlock Queue<br>Creation            |
| Queue Maintenance      | DDACFG_FA_QUEUECREA<br>TION_AUTHORIZE              | AUTHORIZE | Authorize Queue<br>Creation         |
| Queue Maintenance      | DDACFG_FA_QUEUECREA<br>TION_CLOSE                  | CLOSE     | Close Queue<br>Creation             |
| Queue Maintenance      | DDACFG_FA_QUEUECREA<br>TION_DELETE                 | DELETE    | Delete Queue<br>Creation            |
| Queue Maintenance      | DDACFG_FA_QUEUECREA<br>TION_NEW                    | NEW       | New Queue<br>Creation               |
| Queue Maintenance      | DDACFG_FA_QUEUECREA<br>TION_REOPEN                 | REOPEN    | Reopen Queue<br>Creation            |
| Queue Maintenance      | DDACFG_FA_QUEUECREA<br>TION_VALIDATE               | VALIDATE  | Validate Queue<br>Creation          |
| Queue Maintenance      | DDACFG_FA_QUEUECREA<br>TION_VIEW                   | VIEW      | View Queue<br>Creation              |
| Revaluation Setup      | DDACFG_FA_REVALUATIO<br>NSETUP_AMEND               | UNLOCK    | Unlock<br>Revaluation Setup         |
| Revaluation Setup      | DDACFG_FA_REVALUATIO<br>NSETUP_AUTHORIZE           | AUTHORIZE | Authorize<br>Revaluation Setup      |
| Revaluation Setup      | DDACFG_FA_REVALUATIO<br>NSETUP_CLOSE               | CLOSE     | Close Revaluation<br>Setup          |

**Table A-1 (Cont.) Functional Activity Codes**

| Screen/API Name    | Functional Activity Codes             | Action            | Description                           |
|--------------------|---------------------------------------|-------------------|---------------------------------------|
| Revaluation Setup  | DDACFG_FA_REVALUATIONSETUP_DELETE     | DELETE            | Delete Revaluation Setup              |
| Revaluation Setup  | DDACFG_FA_REVALUATIONSETUP_NEW        | NEW               | Create Revaluation Setup              |
| Revaluation Setup  | DDACFG_FA_REVALUATIONSETUP_REOPEN     | REOPEN            | Reopen Revaluation Setup              |
| Revaluation Setup  | DDACFG_FA_REVALUATIONSETUP_VALIDATE   | VALIDATE          | Validate Revaluation Setup            |
| Revaluation Setup  | DDACFG_FA_REVALUATIONSETUP_VIEW       | VIEW              | View Revaluation Setup                |
| Source Code        | DDACFG_FA_SOURCECODE_AMEND            | UNLOCK            | Unlock Source Code                    |
| Source Code        | DDACFG_FA_SOURCECODE_AUTHORIZE        | AUTHORIZE         | Authorize Source Code                 |
| Source Code        | DDACFG_FA_SOURCECODE_CLOSE            | CLOSE             | Close Source Code                     |
| Source Code        | DDACFG_FA_SOURCECODE_DELETE           | DELETE            | Delete Source Code                    |
| Source Code        | DDACFG_FA_SOURCECODE_NEW              | NEW               | Create Source Code                    |
| Source Code        | DDACFG_FA_SOURCECODE_REOPEN           | REOPEN            | Reopen Source Code                    |
| Source Code        | DDACFG_FA_SOURCECODE_VALIDATE         | VALIDATE          | Validate Source Code                  |
| Source Code        | DDACFG_FA_SOURCECODE_VIEW             | VIEW              | View Source Code                      |
| State Code Mapping | DDACFG_FA_STATE_MAP_AMEND             | UNLOCK            | Unlock State Code Mapping             |
| State Code Mapping | DDACFG_FA_STATE_MAP_AUTHORIZE         | AUTHORIZE         | Authorize State Code Mapping          |
| State Code Mapping | DDACFG_FA_STATE_MAP_CLOSE             | CLOSE             | Close State Code Mapping              |
| State Code Mapping | DDACFG_FA_STATE_MAP_DELETE            | DELETE            | Delete State Code Mapping             |
| State Code Mapping | DDACFG_FA_STATE_MAP_GETACTION         | GETACTION         | View State Code Mapping Actions       |
| State Code Mapping | DDACFG_FA_STATE_MAP_GETRESAGG         | GETRESAGG         | View All State Code Mapping Resources |
| State Code Mapping | DDACFG_FA_STATE_MAP_GETRESHISTORY     | GETRESHISTORY     | View State Code Mapping History       |
| State Code Mapping | DDACFG_FA_STATE_MAP_GETSUMMARY        | GETSUMMARY        | View State Code Mapping Summary       |
| State Code Mapping | DDACFG_FA_STATE_MAP_GETUNAUTHRESOURCE | GETUNAUTHRESOURCE | View unauthorized State Code Mapping  |

**Table A-1 (Cont.) Functional Activity Codes**

| Screen/API Name        | Functional Activity Codes               | Action            | Description                               |
|------------------------|-----------------------------------------|-------------------|-------------------------------------------|
| State Code Mapping     | DDACFG_FA_STATE_MAP_LOVVALIDATE         | LOVVALIDATE       | State Code Mapping LOV Validation         |
| State Code Mapping     | DDACFG_FA_STATE_MAP_NEW                 | NEW               | Create State Code Mapping                 |
| State Code Mapping     | DDACFG_FA_STATE_MAP_REJECT              | REJECT            | Reject State Code Mapping                 |
| State Code Mapping     | DDACFG_FA_STATE_MAP_REMOVELOCK          | REMOVELOCK        | Remove State Code Mapping Lock            |
| State Code Mapping     | DDACFG_FA_STATE_MAP_REOPEN              | REOPEN            | Reopen State Code Mapping                 |
| State Code Mapping     | DDACFG_FA_STATE_MAP_SUBMIT              | SUBMIT            | Submit State Code Mapping                 |
| State Code Mapping     | DDACFG_FA_STATE_MAP_VALIDATE            | VALIDATE          | Validate State Code Mapping               |
| State Code Mapping     | DDACFG_FA_STATE_MAP_VIEW                | VIEW              | View State Code Mapping                   |
| State Group Parameters | DDACFG_FA_STATE_GROUP_AMEND             | UNLOCK            | Unlock State Group Parameters             |
| State Group Parameters | DDACFG_FA_STATE_GROUP_AUTHORIZE         | AUTHORIZE         | Authorize State Group Parameters          |
| State Group Parameters | DDACFG_FA_STATE_GROUP_CLOSE             | CLOSE             | Close State Group Parameters              |
| State Group Parameters | DDACFG_FA_STATE_GROUP_DELETE            | DELETE            | Delete State Group Parameters             |
| State Group Parameters | DDACFG_FA_STATE_GROUP_GETACTION         | GETACTION         | State Group Parameters Actions            |
| State Group Parameters | DDACFG_FA_STATE_GROUP_GETRESAGG         | GETRESAGG         | View State Group Parameters               |
| State Group Parameters | DDACFG_FA_STATE_GROUP_GETRESHISTORY     | GETRESHISTORY     | View State Group Parameters History       |
| State Group Parameters | DDACFG_FA_STATE_GROUP_GETSUMMARY        | GETSUMMARY        | View All State Group Parameters Resources |
| State Group Parameters | DDACFG_FA_STATE_GROUP_GETUNAUTHRESOURCE | GETUNAUTHRESOURCE | View Unauthorized State Group Parameters  |
| State Group Parameters | DDACFG_FA_STATE_GROUP_LOVVALIDATE       | LOVVALIDATE       | State Group Parameters Validation         |
| State Group Parameters | DDACFG_FA_STATE_GROUP_NEW               | NEW               | Create State Group Parameters             |
| State Group Parameters | DDACFG_FA_STATE_GROUP_REJECT            | REJECT            | Reject State Group Parameters             |

**Table A-1 (Cont.) Functional Activity Codes**

| Screen/API Name             | Functional Activity Codes                        | Action     | Description                                         |
|-----------------------------|--------------------------------------------------|------------|-----------------------------------------------------|
| State Group Parameters      | DDACFG_FA_STATE_GROU<br>P_REMOVELOCK             | REMOVELOCK | Remove State Group Parameters Lock                  |
| State Group Parameters      | DDACFG_FA_STATE_GROU<br>P_REOPEN                 | REOPEN     | Reopen State Group Parameters                       |
| State Group Parameters      | DDACFG_FA_STATE_GROU<br>P_SUBMIT                 | SUBMIT     | Submit State Group Parameters                       |
| State Group Parameters      | DDACFG_FA_STATE_GROU<br>P_VALIDATE               | VALIDATE   | Validate State Group Parameters                     |
| State Group Parameters      | DDACFG_FA_STATE_GROU<br>P_VIEW                   | VIEW       | View State Group Parameters                         |
| Status Code                 | DDACFG_FA_STATUSCODE<br>AGGREGATE_AMEND          | UNLOCK     | Unlock Status Code                                  |
| Status Code                 | DDACFG_FA_STATUSCODE<br>AGGREGATE_AUTHORIZE      | AUTHORIZE  | Authorize Status Code                               |
| Status Code                 | DDACFG_FA_STATUSCODE<br>AGGREGATE_CLOSE          | CLOSE      | Close Status Code                                   |
| Status Code                 | DDACFG_FA_STATUSCODE<br>AGGREGATE_DELETE         | DELETE     | Delete Status Code                                  |
| Status Code                 | DDACFG_FA_STATUSCODE<br>AGGREGATE_NEW            | NEW        | Create Status Code                                  |
| Status Code                 | DDACFG_FA_STATUSCODE<br>AGGREGATE_REMOVELOC<br>K | REMOVELOCK | Remove Status Code Lock                             |
| Status Code                 | DDACFG_FA_STATUSCODE<br>AGGREGATE_REOPEN         | REOPEN     | Reopen Status Code                                  |
| Status Code                 | DDACFG_FA_STATUSCODE<br>AGGREGATE_SUBMIT         | SUBMIT     | Submit Status Code                                  |
| Status Code                 | DDACFG_FA_STATUSCODE<br>AGGREGATE_VALIDATE       | VALIDATE   | Validate Status Code                                |
| Status Code                 | DDACFG_FA_STATUSCODE<br>AGGREGATE_VIEW           | VIEW       | View Status Code                                    |
| Transaction Code Parameters | DDACFG_FA_TRANSACTIONCODE<br>AGGREGATE_AMEND     | UNLOCK     | Unlock Transaction Code Parameters Transaction Code |
| Parameters                  | DDACFG_FA_TRANSACTIONCODE<br>AGGREGATE_AUTHORIZE | AUTHORIZE  | Authorize Transaction Code Parameters               |
| Transaction Code Parameters | DDACFG_FA_TRANSACTIONCODE<br>AGGREGATE_CLOSE     | CLOSE      | Close Transaction Code Parameters                   |
| Transaction Code Parameters | DDACFG_FA_TRANSACTIONCODE<br>AGGREGATE_DELETE    | DELETE     | Delete Transaction Code Parameters                  |
| Transaction Code Parameters | DDACFG_FA_TRANSACTIONCODE<br>AGGREGATE_NEW       | NEW        | Create Transaction Code Parameters Transaction Code |



**Table A-1 (Cont.) Functional Activity Codes**

| Screen/API Name                   | Functional Activity Codes                     | Action     | Description                             |
|-----------------------------------|-----------------------------------------------|------------|-----------------------------------------|
| Parameters                        | DDACFG_FA_TRANSACTIONCODEAGGREGATE_REMOVELOCK | REMOVELOCK | Remove Transaction Code Parameters Lock |
| Transaction Code Parameters       | DDACFG_FA_TRANSACTIONCODEAGGREGATE_REOPEN     | REOPEN     | Reopen Transaction Code Parameters      |
| Transaction Code Parameters       | DDACFG_FA_TRANSACTIONCODEAGGREGATE_SUBMIT     | SUBMIT     | Submit Transaction Code Parameters      |
| Transaction Code Parameters       | DDACFG_FA_TRANSACTIONCODEAGGREGATE_VALIDATE   | VALIDATE   | Validate Transaction Code Parameters    |
| Transaction Code Parameters       | DDACFG_FA_TRANSACTIONCODEAGGREGATE_VIEW       | VIEW       | View Transaction Code Parameters        |
| Account Search                    | CDDAPP_FA_ACCOUNTSERVICESAGGREGATE_VIEW       | VIEW       | Corporate Account Search                |
| Accounting Enquiry                | CDDAPP_FA_TRANSACTIONSENQUIRY                 | VIEW       | Corporate Accounting Enquiry            |
| Amount Block Enquiry              | CDDAPP_FA_ECA_ENQUIRY                         | VIEW       | Corporate Account Amount Block Enquiry  |
| Balance Enquiry                   | CDDAPP_FA_BAL_ENQUIRY                         | VIEW       | Corporate Account Balance Enquiry       |
| Stop Payment Enquiry              | CDDAPP_FA_STOPPAYMENT_ENQUIRY                 | VIEW       | Stop Payment Enquiry                    |
| Account Address Update            | CDDAPM_FA_ACCOUNTINITIATION_NEW               | VIEW       | Update Account Address                  |
| Account Amendment                 | CDDAPM_FA_ACCOUNTINITIATION_NEW               | VIEW       | Amend Account                           |
| Account Closure                   | CDDAPM_FA_ACCOUNTINITIATION_NEW               | VIEW       | Account Closure                         |
| Account Creation                  | CDDAPM_FA_ACCOUNTINITIATION_NEW               | VIEW       | Account Creation                        |
| Account Creation for New Customer | CDDAPM_FA_ACCOUNTINITIATION_NEW               | VIEW       | Account Creation for New Customer       |
| Account Limits Update             | CDDAPM_FA_ACCOUNTINITIATION_NEW               | VIEW       | Account Limits Update                   |
| Account Statement Request         | DDASTMT_MENU_FA_GEN_STATEMENT                 | VIEW       | Account Statement Request               |
| Cheque Book Request               | CDDAPM_FA_ACCOUNTINITIATION_NEW               | VIEW       | Cheque Book Request                     |
| Cheque Book Status Update         | CDDAPM_MENU_FA_AMENDED_CHEQUE_BOOK            | VIEW       | Cheque Book Status Update               |
| Journal Transaction Create        | CDDAPM_SA_MANUAL_TRANSACTIONSCREATE           | VIEW       | Journal Transaction Create              |
| Legal Block                       | CDDAPM_MENU_FA_LEGAL_BLOCK                    | VIEW       | Legal Block                             |

**Table A-1 (Cont.) Functional Activity Codes**

| Screen/API Name                  | Functional Activity Codes           | Action | Description                      |
|----------------------------------|-------------------------------------|--------|----------------------------------|
| Post Processing Manual Retry     | CDDAPP_FA_PP_MANUAL_RETRY           | VIEW   | Post Processing Manual Retry     |
| Referral Queue                   | CDDA_FA_PP_RQS_LISTREFERRAL         | VIEW   | Referral Queue                   |
| Stop Payment                     | CDDAPM_MENU_FA_STOPPAYMENTS         | VIEW   | Stop Payment                     |
| Uncollected Funds Manual Release | CDDAPP_FA_UNCOLLECTED_FUNDS_RELEASE | VIEW   | Uncollected Funds Manual Release |

# B

## Error Codes and Messages

This topic contains error codes and messages found while using Oracle Banking Accounts Cloud Service.

**Table B-1 List of Error Codes and Messages**

| Error Code      | Error Message                                                  |
|-----------------|----------------------------------------------------------------|
| CAPM-COM-001    | Record does not exist                                          |
| CAPM-COM-002    | Unable to parse JSON                                           |
| CAPM-COM-003    | Application Number cannot be blank or "null".                  |
| CAPM-COM-004    | Process Ref Number cannot be blank or "null".                  |
| CAPM-COM-005    | Error saving the datasegment                                   |
| CAPM-COM-006    | Unexpected error occurred during runtime                       |
| CAPM-COM-007    | Application Initiated Successfully                             |
| CAPM-DEL-001    | Record deleted successfully                                    |
| CAPM-DEL-002    | Record(s) deleted successfully                                 |
| CAPM-DEL-003    | Failed to Delete the record                                    |
| CAPM-MOD-001    | Record Successfully Modified                                   |
| CAPM-MOD-002    | Failed to Update the record                                    |
| CAPM-SAV-001    | Record Saved Successfully.                                     |
| CAPM-SAV-002    | Failed to create the record                                    |
| CAPM-SAV-003    | The record is validated and saved successfully.                |
| CAPM-SAV-004    | Record already exists                                          |
| CAPM-VAL-001    | The record is successfully validated.                          |
| CAPM-VAL-002    | Error in fetching Summary Info.                                |
| CAPM-TJS-VAL-00 | Process code is not set for the selected Life-cycle            |
| CAPM-TJS-VAL-01 | AccountType, LifeCycleCode, and BranchCode cannot be null      |
| CAPM-TJS-VAL-02 | BusinessProcess Code cannot be null                            |
| CAPM-TJS-VAL-03 | Failed to generate the reference number                        |
| CAPM-TJS-VAL-04 | No business process code found                                 |
| CAPM-TJS-VAL-05 | Application Initiation Failed                                  |
| CAPM-TJS-VAL-06 | Unable to Parse Application Initiation Json                    |
| CAPM-TJS-VAL-07 | Process Code cannot be null for the life-cycle                 |
| CAPM-TJS-VAL-08 | Error in retrieving application category                       |
| CAPM-TJS-VAL-09 | Error in retrieving Task ID List                               |
| CAPM-TJS-VAL-10 | Work-flow Definition Not Found                                 |
| CAPM-TJS-VAL-11 | Error while checking work-flow definition existence            |
| CAPM-TJS-VAL-12 | Response from EA service is null                               |
| CAPM-TJS-VAL-13 | Only maximum 4 characters are allowed                          |
| CAPM-TJS-VAL-14 | Invalid Event Serial Number. Value should be a positive number |
| CAPM-TJS-VAL-15 | The record is successfully validated.                          |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                       |
|-----------------|---------------------------------------------------------------------|
| CAPM-TJS-MOD-00 | Record Successfully Modified                                        |
| CAPM-TJS-SAV-00 | Record Saved Successfully.                                          |
| CAPM-TJS-COM-00 | Unable to parse JSON                                                |
| CAPM-TJS-COM-01 | Application Number cannot be blank or "null".                       |
| CAPM-TJS-COM-02 | Unexpected error occurred during runtime                            |
| CAPM-TJS-COM-03 | Application Initiated Successfully                                  |
| CAPM-TJS-COM-04 | Application Number cannot be blank or "null".                       |
| CAPM-TJS-VAL-16 | Error while checking work-flow definition existence                 |
| CAPM-TJS-COM-05 | Update status failed                                                |
| CAPM-TJS-COM-06 | Unable to get sub-domain info                                       |
| CAPM-TJS-VAL-17 | Application date parsing failed                                     |
| CAPM-TJS-VAL-18 | Application number not valid                                        |
| CAPM-TJS-VAL-19 | Unable to parse application transaction flow JSON                   |
| CAPM-TJS-VAL-21 | Failed in parsing date                                              |
| CAPM-TJS-SAV-01 | Record Saved Successfully.                                          |
| CAPM-TJS-VAL-22 | Source code cannot be null or empty                                 |
| CAPM-TJS-VAL-23 | Error while parsing source code from DDA-CONFIG-SOURCECODE-SERVICES |
| CAPM-TJS-VAL-24 | Source code is invalid                                              |
| CAPM-TJS-VAL-25 | Error in getting data from DDA-CONFIG-SOURCECODE-SERVICES           |
| CAPM-TJS-VAL-26 | Error in validating the record.                                     |
| CAPM-TJS-DEF-00 | Error in defaulting source code details                             |
| CAPM-TJS-VAL-27 | Invalid entry type                                                  |
| CAPM-TJS-VAL-28 | Invalid posting into                                                |
| CAPM-TJS-VAL-29 | Account currency amount cannot be NULL or empty                     |
| CAPM-TJS-VAL-30 | Exchange rate cannot be NULL or empty                               |
| CAPM-TJS-VAL-31 | Branch currency amount cannot be NULL or empty                      |
| CAPM-TJS-VAL-32 | Invalid value date format                                           |
| CAPM-TJS-VAL-33 | Value date cannot be NULL or empty                                  |
| CAPM-TJS-VAL-34 | Invalid availability info                                           |
| CAPM-TJS-VAL-35 | Availability info cannot be NULL or empty                           |
| CAPM-ACS-COM-F1 | DirectBankingRequired must be Y/N only                              |
| CAPM-ACS-COM-F2 | CurrentStatus is invalid                                            |
| CAPM-ACS-COM-G0 | MultiCurrencyAccount must be Y/N only                               |
| CAPM-ACS-COM-G1 | RenewUnit must be positive Number                                   |
| CAPM-ACS-COM-G2 | NextRenewLimit must be greater than Zero                            |
| CAPM-ACS-COM-G3 | RenewFrequency must Daily(D)/Yearly(Y)/Monthly(M)                   |
| CAPM-ACS-COM-G4 | RequestStatus is Invalid                                            |
| CAPM-ACS-COM-G5 | ChequeLevelReorder must be empty/null                               |
| CAPM-ACS-COM-G6 | NoOfLeavesReorder must be empty/null                                |
| CAPM-ACS-COM-G7 | ChequeLevelReorder is Invalid                                       |
| CAPM-ACS-COM-G8 | NoOfLeavesReorder is Invalid                                        |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                       |
|-----------------|-----------------------------------------------------|
| CAPM-ACS-COM-G9 | ReportingGL is not allowed                          |
| CAPM-ACS-COM-H0 | At least one limit Type is required                 |
| CAPM-ACS-COM-H1 | TodLimit should be greater than Zero                |
| CAPM-ACS-COM-H2 | Daylight Limit should be greater than Zero          |
| CAPM-ACS-DEF-01 | Error in defaulting Account Statement Preferences   |
| CAPM-ACS-DEF-02 | Error in Defaulting Provisioning and Reporting Line |
| CAPM-ACS-DEF-03 | Error in defaulting Account Preferences             |
| CAPM-ACS-DEF-04 | Error in defaulting Account Status                  |
| CAPM-ACS-DEF-05 | Error in defaulting Account Features                |
| CAPM-ACS-DEF-06 | Error in defaulting Account Limits                  |
| CAPM-ACS-DEF-07 | Error in defaulting Account Signatory               |
| CAPM-ACS-DEF-08 | Error in defaulting Initial Funding                 |
| CAPM-ACS-DEF-09 | Error in defaulting Multi Currency Account          |
| CAPM-ACS-DEF-10 | Error in defaulting Account Address                 |
| CAPM-ACS-DEF-AA | Error in defaulting Interest Details                |
| CAPM-ACS-DEF-AC | Error in defaulting Charges                         |
| CAPM-ACS-DEF-AD | Error in defaulting Account Status                  |
| CAPM-ACS-DEF-AE | Error in defaulting Account Statement Preferences   |
| CAPM-ACS-DEF-AF | Error in defaulting Provisioning Reporting Line     |
| CAPM-ACS-DEF-AG | Error in defaulting Account Preferences             |
| CAPM-ACS-DEF-AH | Error in defaulting Account Features                |
| CAPM-ACS-DEF-AI | Error in defaulting Account Limits                  |
| CAPM-ACS-DEF-AJ | Error in defaulting Account MIS                     |
| CAPM-ACS-DEF-AK | Error in defaulting Account Signatory               |
| CAPM-ACS-DEF-AL | Error in defaulting Initial Funding                 |
| CAPM-ACS-DEF-AM | Error in defaulting Multi-currency                  |
| CAPM-ACS-DEF-AN | Error in defaulting Account Address                 |
| CAPM-ACS-VAL-01 | Auto Debit Card Request cannot be null.             |
| CAPM-ACS-VAL-02 | Request Reference Number cannot be null.            |
| CAPM-ACS-VAL-M0 | Process code is not set for the selected Lifecycle  |
| CAPM-ACS-VAL-M1 | AccountType,LifeCycleCode,BranchCode cannot be null |
| CAPM-ACS-VAL-M2 | BusinessProcess Code cannot be null                 |
| CAPM-ACS-VAL-M4 | Failed to generate the reference number             |
| CAPM-ACS-VAL-M3 | Error in parsing date. Date should be in YYYY-MM-DD |
| CAPM-ACS-VAL-M5 | No business process code found                      |
| CAPM-ACS-VAL-M6 | Application Initiation Failed                       |
| CAPM-ACS-VAL-M7 | Unable to Parse Application Initiation Json         |
| CAPM-ACS-VAL-M8 | Process Code cannot be null for the lifecycle       |
| CAPM-ACS-VAL-M9 | Error in retrieving application category            |
| CAPM-ACS-VAL-N0 | Error in retrieving Task ID List                    |
| CAPM-ACS-VAL-N3 | Fail to acquire Plato Task                          |
| CAPM-ACS-VAL-N1 | Workflow Definition Not Found                       |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                              |
|-----------------|--------------------------------------------------------------------------------------------|
| CAPM-ACS-VAL-N2 | Error while checking workflow definition existence                                         |
| CAPM-ACS-VAL-N4 | No data found for this Application Number                                                  |
| CAPM-ACS-VAL-N5 | Failed To Invoke OBRH                                                                      |
| CAPM-ACS-VAL-N6 | Handoff Completed Successfully                                                             |
| CAPM-ACS-VAL-N7 | Handoff Failed due to network issue                                                        |
| CAPM-ACS-COM-00 | Customer Account Basic Details is NULL                                                     |
| CAPM-ACS-COM-01 | Account Group is Empty/NULL                                                                |
| CAPM-ACS-COM-02 | Invalid Account Number                                                                     |
| CAPM-ACS-COM-03 | Invalid Customer Number                                                                    |
| CAPM-ACS-COM-04 | Invalid Branch Code                                                                        |
| CAPM-ACS-COM-05 | Invalid Currency                                                                           |
| CAPM-ACS-COM-06 | Invalid Account Class                                                                      |
| CAPM-ACS-COM-07 | Invalid Account Type                                                                       |
| CAPM-ACS-COM-08 | Not a Multi-Currency Account Class. MultiCurrency_Account flag should be N                 |
| CAPM-ACS-COM-09 | Multi-Currency Account Class. MultiCurrency_Account flag should be Y                       |
| CAPM-ACS-COM-10 | RTL should be N                                                                            |
| CAPM-ACS-COM-11 | IBAN should be N                                                                           |
| CAPM-ACS-COM-12 | Referral Required should be N                                                              |
| CAPM-ACS-COM-13 | Account Preferences is empty                                                               |
| CAPM-ACS-COM-14 | ATM Required should be N                                                                   |
| CAPM-ACS-COM-15 | Cheque Book Required should be N                                                           |
| CAPM-ACS-COM-16 | Cheque Book Auto-reorder should be N                                                       |
| CAPM-ACS-COM-17 | Invalid max Cheque rejections                                                              |
| CAPM-ACS-COM-18 | Direct Banking Required should be N                                                        |
| CAPM-ACS-COM-19 | Direct Banking Required should be Y                                                        |
| CAPM-ACS-COM-20 | NULL Account number in Account status                                                      |
| CAPM-ACS-COM-21 | NULL Branch Code in Account status                                                         |
| CAPM-ACS-COM-22 | Invalid value for Status change automatic                                                  |
| CAPM-ACS-COM-23 | Invalid value for No Debits                                                                |
| CAPM-ACS-COM-24 | Invalid value for No Credits                                                               |
| CAPM-ACS-COM-25 | Invalid value for Stop Payment                                                             |
| CAPM-ACS-COM-26 | Invalid value for Dormant                                                                  |
| CAPM-ACS-COM-27 | Invalid value for Frozen                                                                   |
| CAPM-ACS-COM-28 | Current Status to be NORM in Account opening                                               |
| CAPM-ACS-COM-29 | Dormancy Parameter must be D(Debit) or C(Credit) or A(Any of Credit or Debit) or M(Manual) |
| CAPM-ACS-COM-30 | Invalid date for Status Since                                                              |
| CAPM-ACS-COM-31 | Cheque Leaves must be numeric                                                              |
| CAPM-ACS-COM-32 | Invalid date for Order Date                                                                |
| CAPM-ACS-COM-33 | First Cheque Number has to be numeric                                                      |
| CAPM-ACS-COM-34 | Invalid value for Cheque leaves                                                            |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                 |
|-----------------|-------------------------------------------------------------------------------|
| CAPM-ACS-COM-36 | Branch Code in Cheque Book request is empty"                                  |
| CAPM-ACS-COM-37 | Account number in Cheque Book request is empty                                |
| CAPM-ACS-COM-38 | Cheque Book number in Cheque Book request is empty                            |
| CAPM-ACS-COM-39 | Cheque number in Cheque Book request is empty                                 |
| CAPM-ACS-COM-40 | Leaf Number Status of Cheque Details cannot be empty                          |
| CAPM-ACS-COM-41 | Interest Details must not be Empty/Null                                       |
| CAPM-ACS-COM-42 | Currency cannot be duplicated                                                 |
| CAPM-ACS-COM-43 | Invalid value for Waive Interest                                              |
| CAPM-ACS-COM-44 | Invalid value for Open, can be Y or N                                         |
| CAPM-ACS-COM-45 | Invalid value for Variance                                                    |
| CAPM-ACS-COM-46 | Duplicate Currency selected in Multi-currency                                 |
| CAPM-ACS-COM-47 | Invalid Fund Utilization sequence                                             |
| CAPM-ACS-COM-48 | OD required in Account Class is N. AUF limit should not be entered            |
| CAPM-ACS-COM-49 | OD required in Account Class is N. AUF limit start date should not be entered |
| CAPM-ACS-COM-50 | OD required in Account Class is N. AUF limit end date should not be entered   |
| CAPM-ACS-COM-51 | OD required in Account Class is N. AUF margin should not be entered           |
| CAPM-ACS-COM-52 | Invalid AUF limit start date                                                  |
| CAPM-ACS-COM-53 | Invalid AUF limit end date                                                    |
| CAPM-ACS-COM-54 | AufMargin must not be empty when OdFacReq is set to Y in Account Class        |
| CAPM-ACS-COM-55 | OD required in Account Class is N. TOD limit should not be entered            |
| CAPM-ACS-COM-56 | OD required in Account Class is N. TOD limit start date should not be entered |
| CAPM-ACS-COM-57 | OD required in Account Class is N. TOD limit end date should not be entered   |
| CAPM-ACS-COM-58 | TodLimit is must not be empty when OdFacReq is set to Y in Account Class      |
| CAPM-ACS-COM-59 | Invalid TOD limit start date                                                  |
| CAPM-ACS-COM-60 | Invalid TOD limit end date                                                    |
| CAPM-ACS-COM-61 | OD required in Account Class is N. Day light limit should not be entered      |
| CAPM-ACS-COM-62 | Invalid Renew TOD                                                             |
| CAPM-ACS-COM-63 | Renew TOD is N. Renew frequency should be NULL                                |
| CAPM-ACS-COM-64 | Renew TOD is N. Renew unit should be NULL                                     |
| CAPM-ACS-COM-65 | Renew TOD is N. Next renewal limit should be NULL                             |
| CAPM-ACS-COM-66 | Invalid Linkage reference                                                     |
| CAPM-ACS-COM-67 | Linked Amount must be Numeric                                                 |
| CAPM-ACS-COM-68 | Invalid Effective date                                                        |
| CAPM-ACS-COM-69 | Account number different from the master                                      |
| CAPM-ACS-COM-70 | Currency different from the master                                            |
| CAPM-ACS-COM-71 | Invalid Provisioning and GL                                                   |
| CAPM-ACS-COM-72 | Invalid Status                                                                |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                |
|-----------------|--------------------------------------------------------------|
| CAPM-ACS-COM-73 | Invalid Debit GL                                             |
| CAPM-ACS-COM-74 | Invalid Credit GL                                            |
| CAPM-ACS-COM-75 | Propagate reporting GL is Y. Status should not be entered    |
| CAPM-ACS-COM-76 | Propagate reporting GL is Y. Debit GL should not be entered  |
| CAPM-ACS-COM-77 | Propagate reporting GL is Y. Credit GL should not be entered |
| CAPM-ACS-COM-78 | Invalid Language Code                                        |
| CAPM-ACS-COM-79 | Account address is Empty / NULL                              |
| CAPM-ACS-COM-80 | Address type is Empty / NULL                                 |
| CAPM-ACS-COM-81 | Order details is Empty / NULL                                |
| CAPM-ACS-COM-82 | Invalid IBAN Account number                                  |
| CAPM-ACS-COM-83 | Invalid Product Code                                         |
| CAPM-ACS-COM-84 | Invalid UDE Currency                                         |
| CAPM-ACS-COM-85 | Invalid UDE element id                                       |
| CAPM-ACS-COM-86 | Invalid Rate Code                                            |
| CAPM-ACS-COM-87 | Invalid Calculation Account                                  |
| CAPM-ACS-COM-88 | Invalid Interest Booking Branch Code                         |
| CAPM-ACS-COM-89 | Invalid Interest Booking Account                             |
| CAPM-ACS-COM-90 | Effective date is before Account open date                   |
| CAPM-ACS-COM-91 | Start date is before Account open date                       |
| CAPM-ACS-COM-92 | Effective date is before Account open date                   |
| CAPM-ACS-COM-93 | Status since should be Account open date                     |
| CAPM-ACS-COM-A1 | AddressType length is more then 22.                          |
| CAPM-ACS-COM-A2 | PostCode can not be blank and empty                          |
| CAPM-ACS-COM-A3 | TownName can not be blank and empty                          |
| CAPM-ACS-COM-A4 | Country can not be blank and empty                           |
| CAPM-ACS-COM-A5 | Department length is out of limit                            |
| CAPM-ACS-COM-A6 | SubDepartment length is out of limit                         |
| CAPM-ACS-COM-A7 | StreetName length is out of limit                            |
| CAPM-ACS-COM-A8 | BuildingNumber length is out of limit                        |
| CAPM-ACS-COM-A9 | BuildingName length is out of limit                          |
| CAPM-ACS-COM-A0 | Floor length is out of limit                                 |
| CAPM-ACS-COM-B0 | PostBox length is out of limit                               |
| CAPM-ACS-COM-B1 | Room length is out of limit                                  |
| CAPM-ACS-COM-B2 | PostCode length is out of limit                              |
| CAPM-ACS-COM-B3 | TownName length is out of limit                              |
| CAPM-ACS-COM-B4 | TownLocationName length is out of limit                      |
| CAPM-ACS-COM-B5 | DistrictName length is out of limit                          |
| CAPM-ACS-COM-B6 | CountrySubDivision length is out of limit                    |
| CAPM-ACS-COM-B7 | Country length is out of limit                               |
| CAPM-ACS-COM-C1 | RealTimeLiquidity must be Y/N only                           |
| CAPM-ACS-COM-C2 | IBAN Required must be Y/N only                               |
| CAPM-ACS-COM-C3 | ReferralRequired can be Y/N only                             |



**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                       |
|-----------------|-------------------------------------------------------------------------------------|
| CAPM-ACS-COM-C4 | ATM Required must be Y/N only                                                       |
| CAPM-ACS-COM-C5 | Cheque Book Required must be Y/N only                                               |
| CAPM-ACS-COM-C6 | Cheque Book AutoReorder must be Y/N only                                            |
| CAPM-ACS-VAL-U4 | Minimum one address should be marked as default                                     |
| CAPM-ACS-VAL-U5 | Default address must have mail media                                                |
| CAPM-ACS-VAL-C8 | Invalid Advice                                                                      |
| CAPM-ACS-VAL-70 | Customer Number not valid                                                           |
| CAPM-ACS-VAL-71 | Currency not valid                                                                  |
| CAPM-ACS-VAL-72 | Account Class not valid                                                             |
| CAPM-ACS-VAL-04 | Account Number cannot be null.                                                      |
| CAPM-ACS-VAL-78 | When the statement type is chosen as None then Cycle and On should not be captured. |
| CAPM-ACS-VAL-79 | Primary Cycle must not be Empty/Null                                                |
| CAPM-ACS-VAL-80 | PrimaryOn must not be Empty/Null                                                    |
| CAPM-ACS-VAL-S2 | PrimaryStatement Format must not be Empty/Null                                      |
| CAPM-ACS-VAL-R1 | PrimarySwiftAddress required only when Swift Required is set to Y                   |
| CAPM-ACS-VAL-S4 | PrimaryStatement Swift Address must not be Empty/Null                               |
| CAPM-ACS-VAL-82 | Secondary Cycle must not be Empty/Null                                              |
| CAPM-ACS-VAL-93 | Invalid Primary Cycle                                                               |
| CAPM-ACS-VAL-S5 | SecondaryStatement Format must not be Empty/Null                                    |
| CAPM-ACS-VAL-R2 | SecondarySwiftAddress required only when Swift Required is set to Y                 |
| CAPM-ACS-VAL-S7 | Secondary Swift Address must not be Empty/Null                                      |
| CAPM-ACS-VAL-86 | TertiaryOn must not be Empty/Null                                                   |
| CAPM-ACS-VAL-S8 | TertiaryStatement Format must not be Empty/Null                                     |
| CAPM-ACS-VAL-R3 | TertiarySwiftAddress required only when Swift Required is set to Y                  |
| CAPM-ACS-VAL-R0 | TertiarySwiftAddress must not be Empty/Null                                         |
| CAPM-ACS-VAL-94 | Invalid Secondary Cycle                                                             |
| CAPM-ACS-VAL-95 | Invalid Tertiary Cycle                                                              |
| CAPM-ACS-VAL-27 | LanguageCode does not match from the LOV.                                           |
| CAPM-ACS-VAL-E8 | Branch Date is null                                                                 |
| CAPM-ACS-VAL-E9 | Amount not valid                                                                    |
| CAPM-ACS-VAL-F0 | Effective Date is not valid                                                         |
| CAPM-ACS-VAL-F1 | Effective date should not be before branch date                                     |
| CAPM-ACS-VAL-F2 | expiryDate date should not be before branch date                                    |
| CAPM-ACS-VAL-F3 | expiryDate date should not be before effective date                                 |
| CAPM-ACS-VAL-S0 | duplicate sub account currency not allowed                                          |
| CAPM-ACS-VAL-34 | Customer Name cannot be null.                                                       |
| CAPM-ACS-VAL-35 | Party Type cannot be null                                                           |
| CAPM-ACS-VAL-36 | Country of Incorporation cannot be null.                                            |
| CAPM-ACS-VAL-37 | Date of Incorporation cannot be null                                                |
| CAPM-ACS-VAL-38 | Place of Incorporation cannot be null                                               |
| CAPM-ACS-VAL-39 | KYC status cannot be null                                                           |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                      |
|-----------------|------------------------------------------------------------------------------------|
| CAPM-ACS-VAL-40 | Preferred language cannot be null                                                  |
| CAPM-ACS-VAL-41 | Media in CustomerAddresMaintenance cannot be null                                  |
| CAPM-ACS-VAL-42 | Address Type in CustomerAddresMaintenance cannot be null                           |
| CAPM-ACS-VAL-43 | Country code value does not match from the LOV API                                 |
| CAPM-ACS-VAL-44 | Preferred Language does not match from the LOV.                                    |
| CAPM-ACS-VAL-45 | house/building, city, zip code, email address and state cannot be null             |
| CAPM-ACS-VAL-46 | mail address is mandatory                                                          |
| CAPM-ACS-VAL-47 | swift, mobile,fax or phone either one should be have details.                      |
| CAPM-ACS-VAL-C7 | Reporting GL must contain atleast one NORM status during SAVE                      |
| CAPM-ACS-VAL-G3 | StopPaymentsType should be A or C                                                  |
| CAPM-ACS-VAL-G4 | Effective Date is not valid                                                        |
| CAPM-ACS-VAL-G5 | Effective date should not be before branch date                                    |
| CAPM-ACS-VAL-G6 | expiryDate date should not be before branch date                                   |
| CAPM-ACS-VAL-G7 | expiryDate date should not be before effective date                                |
| CAPM-ACS-VAL-N8 | Record already Handed off                                                          |
| CAPM-ACS-VAL-N9 | Failed to parse data to ProductProcess due to network issue                        |
| CAPM-ACS-VAL-T1 | Customer Number not generated                                                      |
| PLATO-EVNT-001  | Failed to update                                                                   |
| PLATO-EVNT-002  | Record already exists                                                              |
| CAPM-ACS-VAL-05 | Cannot have Request Reference Number for empty Card Products.                      |
| CAPM-COM-020    | Unable to get Sub-domain info from Transaction Controller                          |
| CAPM-ACS-VAL-H9 | \$1 is an invalid branch code                                                      |
| CAPM-ACS-VAL-H8 | Chequebook required flag is disabled for account \$1                               |
| CAPM-ACS-COM-J0 | Failed to get amount block details                                                 |
| CAPM-ACS-COM-J1 | Error while get amount block details                                               |
| CAPM-ACS-COM-J2 | Failed to post amount block details                                                |
| CAPM-ACS-COM-J3 | Error while post amount block details                                              |
| CAPM-ACS-COM-J4 | Failed to update amount block details                                              |
| CAPM-ACS-COM-J5 | Error while amend amount block details                                             |
| CAPM-ACS-COM-J6 | Failed to close amount block                                                       |
| CAPM-ACS-COM-J7 | Error while close amount block                                                     |
| GCS-AUTH-01     | Record Successfully Authorized                                                     |
| GCS-AUTH-02     | Valid modifications for approval were not sent. Failed to match                    |
| GCS-AUTH-03     | Maker cannot authorize                                                             |
| GCS-AUTH-04     | No Valid unauthorized modifications found for approval.                            |
| GCS-AUTH-05     | Failed to Authorize the record                                                     |
| GCS-CLOS-002    | Record Successfully Closed                                                         |
| GCS-CLOS-01     | Record Already Closed                                                              |
| GCS-CLOS-02     | Record Successfully Closed                                                         |
| GCS-CLOS-03     | Unauthorized record cannot be closed, it can be deleted before first authorization |
| GCS-CLOS-04     | Failed to Close the record                                                         |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code  | Error Message                                                                                         |
|-------------|-------------------------------------------------------------------------------------------------------|
| GCS-COM-001 | Record does not exist                                                                                 |
| GCS-COM-002 | Invalid version sent, operation can be performed only on latest version                               |
| GCS-COM-003 | Please Send Proper ModNo                                                                              |
| GCS-COM-004 | Please send makerId in the request                                                                    |
| GCS-COM-005 | Request is Null. Please Resend with Proper SELECT                                                     |
| GCS-COM-006 | Unable to parse JSON                                                                                  |
| GCS-COM-007 | Request Successfully Processed                                                                        |
| GCS-COM-008 | Modifications should be consecutive.                                                                  |
| GCS-COM-009 | Resource ID cannot be blank or "null".                                                                |
| GCS-COM-010 | Successfully canceled \$1.                                                                            |
| GCS-COM-011 | \$1 failed to update.                                                                                 |
| GCS-COM-012 | Error saving child datasegment, Master validation failed                                              |
| GCS-COM-013 | Error saving the datasegment                                                                          |
| GCS-COM-014 | Error validating the datasegment                                                                      |
| GCS-COM-015 | Error submitting the datasegment                                                                      |
| GCS-COM-016 | Unexpected error occurred during runtime                                                              |
| GCS-COM-017 | Error deleting the extended datasegment                                                               |
| GCS-COM-018 | Remove lock failed                                                                                    |
| GCS-COM-019 | Revert call to extended datasegment failed                                                            |
| GCS-COM-020 | Revert call to sub-domain datasegment failed                                                          |
| GCS-COM-021 | Error deleting the sub-domain datasegment                                                             |
| GCS-COM-022 | Authorize call to extended datasegment failed                                                         |
| GCS-COM-023 | Authorize call to sub-domain datasegment failed                                                       |
| GCS-COM-025 | Client error occurred during API call                                                                 |
| GCS-COM-026 | Invalid datasegment code                                                                              |
| GCS-DEL-001 | Record deleted successfully                                                                           |
| GCS-DEL-002 | Record(s) deleted successfully                                                                        |
| GCS-DEL-003 | Modifications didn't match valid unauthorized modifications that can be deleted for this record       |
| GCS-DEL-004 | Send all unauthorized modifications to be deleted for record that is not authorized even once.        |
| GCS-DEL-005 | Only Maker of first version of record can delete modifications of record that is not once authorized. |
| GCS-DEL-006 | No valid unauthorized modifications found for deleting                                                |
| GCS-DEL-007 | Failed to delete. Only maker of the modification(s) can delete.                                       |
| GCS-DEL-008 | Failed to Delete the record                                                                           |
| GCS-DEL-009 | No valid pre-validated modifications found for deletion                                               |
| GCS-MOD-001 | Closed Record cannot be modified                                                                      |
| GCS-MOD-002 | Record Successfully Modified                                                                          |
| GCS-MOD-003 | Record marked for close, cannot modify.                                                               |
| GCS-MOD-004 | Only maker of the record can modify before once authorized                                            |
| GCS-MOD-005 | Not amendable field, cannot modify                                                                    |
| GCS-MOD-006 | Natural Key cannot be modified                                                                        |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                  |
|-----------------|--------------------------------------------------------------------------------|
| GCS-MOD-007     | Only the maker can modify the pending records.                                 |
| GCS-MOD-008     | Failed to Update the record                                                    |
| GCS-REOP-003    | Successfully Reopened                                                          |
| GCS-REOP-01     | Unauthorized Record cannot be Reopened                                         |
| GCS-REOP-02     | Failed to Reopen the Record, cannot reopen Open records                        |
| GCS-REOP-03     | Successfully Reopened                                                          |
| GCS-REOP-04     | Unauthorized record cannot be reopened, record should be closed and authorized |
| GCS-REOP-05     | Failed to Reopen the record                                                    |
| GCS-REVT-01     | Record reverted successfully                                                   |
| GCS-REVT-02     | Failed to Revert the record                                                    |
| GCS-SAV-001     | Record already exists                                                          |
| GCS-SAV-002     | Record Saved Successfully.                                                     |
| GCS-SAV-003     | The record is saved and validated successfully.                                |
| GCS-SAV-004     | Failed to create the record                                                    |
| GCS-VAL-001     | The record is successfully validated.                                          |
| GCS-LOCK-01     | Remove dirty lock failed                                                       |
| CAPM-ACT-VAL-01 | AccountType is Mandatory.                                                      |
| CAPM-ACT-VAL-02 | AccountType Code is Mandatory.                                                 |
| CAPM-ACT-VAL-03 | AccountType Description is Mandatory.                                          |
| CAPM-ACT-LOV-01 | Error in getting data from Account class service                               |
| CAPM-ACT-LOV-02 | Error while Parsing data from Account Class service                            |
| CAPM-ACT-LOV-03 | Account class code is invalid                                                  |
| CAPM-BPC-CDS-00 | AccountType of Advices not matching with BasicDetails                          |
| CAPM-BPC-CDS-01 | BranchCode of Advices not matching with BasicDetails                           |
| CAPM-BPC-CDS-02 | AccountType of Checklists not matching with BasicDetails                       |
| CAPM-BPC-CDS-03 | BranchCode of Checklists not matching with BasicDetails                        |
| CAPM-BPC-CDS-04 | AccountType of Datasegments not matching with BasicDetails                     |
| CAPM-BPC-CDS-05 | BranchCode of Datasegments not matching with BasicDetails                      |
| CAPM-BPC-CDS-06 | AccountType of Documents not matching with BasicDetails                        |
| CAPM-BPC-CDS-07 | BranchCode of Documents not matching with BasicDetails                         |
| CAPM-BPC-MAN-00 | LIFECYCLE is Mandatory                                                         |
| CAPM-BPC-MAN-01 | WorkFlow Definition is Mandatory                                               |
| CAPM-BPC-MAN-02 | AccountType is Mandatory                                                       |
| CAPM-BPC-MAN-03 | BranchCode is Mandatory                                                        |
| CAPM-BPC-MAN-04 | BusinessProcess Code is Mandatory in \$1                                       |
| CAPM-BPC-MAN-05 | Party RoleCode is Mandatory in \$1                                             |
| CAPM-BPC-MAN-06 | AccountType is Mandatory in \$1                                                |
| CAPM-BPC-MAN-07 | BranchCode is Mandatory in \$1                                                 |
| CAPM-BPC-MAN-08 | AccountType is Mandatory in \$1                                                |
| CAPM-BPC-MAN-09 | BranchCode is Mandatory in \$1                                                 |
| CAPM-BPC-MAN-10 | AccountType is Mandatory in \$1                                                |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                              |
|-----------------|--------------------------------------------------------------------------------------------|
| CAPM-BPC-MAN-11 | BranchCode is Mandatory in \$1                                                             |
| CAPM-BPC-MAN-12 | AccountType is Mandatory in \$1                                                            |
| CAPM-BPC-MAN-13 | BranchCode is Mandatory in \$1                                                             |
| CAPM-BPC-MAN-14 | FunctionalCode and FunctionalDesc is Mandatory in \$1                                      |
| CAPM-BPC-MAN-15 | ServiceName and Service endpoint is Mandatory in \$1                                       |
| CAPM-BPC-MAN-18 | Stage configuration is Mandatory                                                           |
| CAPM-BPC-MAN-19 | StageDatasegment configuration is Mandatory                                                |
| CAPM-BPC-MAN-20 | No Stage configured in this process                                                        |
| CAPM-BPC-VAL-00 | Source stage value should be either Y/N                                                    |
| CAPM-BPC-VAL-01 | Cannot have more than 1 source Stage                                                       |
| CAPM-BPC-VAL-02 | Businessprocess code should be in Upper Case and should not contain any special characters |
| CAPM-BPC-VAL-03 | \$1 Functional code is invalid                                                             |
| CAPM-BPC-VAL-04 | Businessprocess code should be of length 6                                                 |
| CAPM-BPC-VAL-05 | Record already exist with same Lifecycle and AccountType                                   |
| CAPM-BPC-VAL-06 | Unable to fetch and validateLifecycle Code data                                            |
| CAPM-BPC-VAL-07 | Unable to fetch and validate branch Code data                                              |
| CAPM-BPC-VAL-08 | Unable to fetch and validate AccountType                                                   |
| CAPM-BPC-LOV-00 | \$1 is not a valid LifeCycle Code                                                          |
| CAPM-BPC-LOV-01 | \$1 is not a valid AccountType Code in BasicDetails                                        |
| CAPM-BPC-LOV-02 | \$1 is not a valid Branch Code in BasicDetails                                             |
| CAPM-BPC-LOV-03 | \$1 is not a valid AccountType in Advice                                                   |
| CAPM-BPC-LOV-04 | \$1 is not a valid BranchCode in Advice                                                    |
| CAPM-BPC-LOV-13 | \$1 is not a valid RoleCode in Advice                                                      |
| CAPM-BPC-LOV-05 | \$1 is not a valid AccountType in Checklist                                                |
| CAPM-BPC-LOV-06 | \$1 is not a valid BranchCode in Checklist                                                 |
| CAPM-BPC-LOV-07 | \$1 is not a valid AccountType in Document                                                 |
| CAPM-BPC-LOV-08 | \$1 is not a valid BranchCode in Document                                                  |
| CAPM-BPC-LOV-09 | \$1 is not a valid DocumentCode                                                            |
| CAPM-BPC-LOV-10 | \$1 is not a valid AccountType in Datasegments                                             |
| CAPM-BPC-LOV-11 | \$1 is not a valid BranchCode in Datasegments                                              |
| CAPM-BPC-LOV-12 | \$1 is not a valid DatasegmentCode                                                         |
| CAPM-BPC-OVR-00 | No Advices configured in this process                                                      |
| CAPM-BPC-OVR-01 | No Checklist configured in this process                                                    |
| CAPM-BPC-OVR-02 | No Document configured in this process                                                     |
| CAPM-BPC-VAL-09 | \$1 Stage : Service Name and Endpoint is invalid                                           |
| CAPM-BPC-VAL-10 | Unable to fetch and validate Service Endpoint                                              |
| CAPM-BPC-VAL-11 | Unable to fetch and validate FunctionalActivity                                            |
| CAPM-TRO-001    | Failed in Updating Task                                                                    |
| CAPM-TRO-002    | Stage Updated Successfully                                                                 |
| CAPM-TRO-003    | Failed in Updating Transaction Log                                                         |
| CAPM-TRO-004    | Application Number, Process Code and Stagecode are mandatory                               |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                    |
|-----------------|--------------------------------------------------------------------------------------------------|
| CAPM-TRO-005    | No transaction exists with the given application number                                          |
| CAPM-TRO-007    | Approval Pending for Business Overrides                                                          |
| CAPM-TRO-008    | Workflow and TaskID are mandatory                                                                |
| CAPM-TRO-009    | Failed in updating stage                                                                         |
| CAPM-TRO-010    | Sending advice failed, Preferred Contact Media Not Found                                         |
| CAPM-TRO-011    | Task Not Found in Current Branch                                                                 |
| CAPM-TRO-012    | \$1 Datasegment is Mandatory                                                                     |
| CAPM-TRO-013    | Upload Mandatory Documents                                                                       |
| CAPM-TRO-014    | Upload Mandatory Checklist                                                                       |
| CAPM-TRO-015    | ProcessRef Number is Mandatory                                                                   |
| CAPM-TRO-016    | Initiation Process Failed                                                                        |
| CAPM-TRO-017    | Workflow definition not found                                                                    |
| CAPM-TRO-018    | Error while checking workflow definition existence                                               |
| CAPM-TRO-019    | Failed in task search API call                                                                   |
| CAPM-TRO-021    | Business process not available for the given productCode                                         |
| CAPM-TRO-023    | Failed in task search API call                                                                   |
| CAPM-TRO-022    | Business process fetch failed due to some error                                                  |
| CAPM-TRO-020    | Failed in Getting Descriptions                                                                   |
| CAPM-TRO-024    | Unable to Fetch Dashboard filter                                                                 |
| CAPM-TRO-025    | Unable to update Dashboard filter                                                                |
| CAPM-COM-015    | Mandatory Document check failed                                                                  |
| CAPM-COM-016    | Mandatory Datasegment check failed                                                               |
| CAPM-COM-017    | Checklist check failed                                                                           |
| CAPM-COM-018    | Overrides check failed                                                                           |
| CAPM-COM-019    | Domain data validation failed                                                                    |
| CAPM-ACS-VAL-F9 | Duplicate Account Number                                                                         |
| CAPM-STP-VAL-24 | Invalid Cheque Number given                                                                      |
| CAPM-ACS-COM-I5 | Primary Swift Address Not Allowed                                                                |
| CAPM-ACS-COM-I6 | Secondary Swift Address Not Allowed                                                              |
| CAPM-ACS-COM-I7 | Tertiary Swift Address Not Allowed                                                               |
| CAPM-TJS-VAL-36 | Related account cannot be NULL or empty for the selected posting into                            |
| CAPM-TJS-VAL-37 | Reversal Accounting Reference cannot be NULL or empty if reversal is set to true                 |
| CAPM-TJS-VAL-38 | Account number not matching with the list of account numbers in core-account-service             |
| CAPM-TJS-VAL-39 | Account number cannot be NULL or empty                                                           |
| CAPM-TJS-VAL-40 | Account number cannot be defaulted from source code as it is not present in source-code-services |
| CAPM-TJS-VAL-41 | Account branch cannot be NULL or empty                                                           |
| CAPM-TJS-VAL-42 | Account currency cannot be NULL or empty                                                         |
| CAPM-TJS-VAL-43 | Account currency amount cannot be NULL or empty                                                  |
| CAPM-TJS-VAL-44 | Invalid booking date/transaction init date format                                                |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                                 |
|-----------------|---------------------------------------------------------------------------------------------------------------|
| CAPM-TJS-VAL-45 | Booking date/transaction init date is neither specified by user nor available in branch service               |
| CAPM-TJS-VAL-46 | Error while fetching date from branch service                                                                 |
| CAPM-TJS-VAL-47 | Value date of transaction account is less than account open date                                              |
| CAPM-TJS-VAL-48 | Value date is earlier than the permitted back value days                                                      |
| CAPM-TJS-VAL-49 | Error while fetching account open date                                                                        |
| CAPM-TJS-VAL-50 | Error while fetching branch parameters details from config service                                            |
| CAPM-TJS-VAL-51 | Error while parsing branch parameters details from config service                                             |
| CAPM-TJS-VAL-52 | Error while validating value date with branch parameters as the required info is NULL                         |
| CAPM-TJS-VAL-53 | Error while parsing account number from core-account-service                                                  |
| CAPM-TJS-VAL-54 | Error while fetching account numbers from core-account-service                                                |
| CAPM-TJS-VAL-55 | Branch parameters details is not available for the selected branch                                            |
| CAPM-TJS-VAL-56 | Account branch cannot be defaulted from account, as the configured value is NULL or empty                     |
| CAPM-TJS-VAL-57 | Account currency cannot be defaulted from account, as the configured value is NULL or empty                   |
| CAPM-TJS-VAL-58 | Exchange rate cannot be defaulted, as the required branch parameters is not available for the selected branch |
| CAPM-TJS-VAL-59 | Exchange rate cannot be defaulted, as either account currency or branch local currency is NULL or empty       |
| CAPM-TJS-VAL-60 | Account open date cannot be defaulted from account, as the configured value is NULL or empty                  |
| CAPM-TJS-VAL-61 | Error while parsing transaction code from transaction-code-services                                           |
| CAPM-TJS-VAL-62 | Available days cannot be defaulted from transaction code, as the configured value is NULL or empty            |
| CAPM-TJS-VAL-63 | Available days cannot be defaulted, as the required entry is not available for the selected transaction code  |
| CAPM-TJS-VAL-64 | Error while parsing available days from transaction code service response                                     |
| CAPM-TJS-VAL-65 | Error while calling business process services to fetch business process code details                          |
| CAPM-STP-VAL-01 | Branch Date is null.                                                                                          |
| CAPM-STP-VAL-02 | Branch Code must be the Branch you logged in                                                                  |
| CAPM-STP-VAL-03 | AccountNumber is not valid or not having chequebook facility                                                  |
| CAPM-STP-VAL-04 | StopPaymentType must be A or C Type                                                                           |
| CAPM-STP-VAL-05 | Effective Date is not valid                                                                                   |
| CAPM-STP-VAL-06 | Effective date should not be before branch date                                                               |
| CAPM-STP-VAL-07 | expiryDate date should not be before branch date                                                              |
| CAPM-STP-VAL-08 | expiryDate date should not be before effective date                                                           |
| CAPM-STP-VAL-09 | Both StartCheque Number/Amount cannot be Null/Empty at the Same time                                          |
| CAPM-STP-VAL-10 | Amount is invalid ,should must greater than 0                                                                 |
| CAPM-STP-VAL-11 | Stop Payment can be requested either with ChequeNumber or Amount, not both                                    |



**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                        |
|-----------------|------------------------------------------------------------------------------------------------------|
| CAPM-STP-VAL-12 | ResourceId and operationType must not be null.                                                       |
| CAPM-STP-VAL-13 | Stop payment type cannot be changed                                                                  |
| CAPM-STP-VAL-14 | Start Cheque Number cannot be changed                                                                |
| CAPM-STP-VAL-15 | End Cheque Number cannot be changed                                                                  |
| CAPM-STP-VAL-16 | Amount cannot be changed                                                                             |
| CAPM-STP-VAL-17 | Effective date cannot be changed                                                                     |
| CAPM-STP-VAL-18 | Source code cannot be changed                                                                        |
| CAPM-STP-VAL-19 | Start and End Cheque Number should be within the assigned chequebook number range                    |
| CAPM-STP-VAL-22 | stop payment already issued for this cheque number                                                   |
| CAPM-STP-VAL-23 | Expiry Date cannot overlap with existing Stop Payment date                                           |
| CAPP-ACC-VAL-01 | Account Class Parameter In One or More Account Mask is Not match with Entered Account Class Length   |
| CAPP-ACC-VAL-02 | Start date should be in yyyy-MM-dd format                                                            |
| CAPP-ACC-VAL-03 | end date should be in yyyy-MM-dd format                                                              |
| CAPP-ACC-VAL-04 | start date should not be blank if end date is selected                                               |
| CAPP-ACC-VAL-05 | end date should not be before start date                                                             |
| CAPP-ACC-VAL-06 | Daily Fixed Time is not a valid time                                                                 |
| CAPP-ACC-VAL-07 | account type should be of S or U or C or D                                                           |
| CAPP-ACC-VAL-08 | account code should be should be 4 character alpha numeric                                           |
| CAPP-ACC-VAL-09 | unauthorized account inactive close day should be between 0 and 999                                  |
| CAPP-ACC-VAL-10 | Authorized account inactive close day should be between 0 and 999                                    |
| CAPP-ACC-VAL-11 | Notice frequency should be O or D or W or M or Y or N                                                |
| CAPP-ACC-VAL-12 | Inactive account notice generation days should be between 0 and 999                                  |
| CAPP-ACC-VAL-13 | Limit for unprinted transactions can be entered only if compression required is selected.            |
| CAPP-ACC-VAL-14 | Transaction code for unprinted transactions can be entered only if compression required is selected. |
| CAPP-ACC-VAL-15 | Limit for Unprinted Transaction is mandatory if Compression Required is selected.                    |
| CAPP-ACC-VAL-16 | Transaction Code is mandatory if Compression Required is selected                                    |
| CAPP-ACC-VAL-17 | Iban account type is mandatory if Compression Required is selected                                   |
| CAPP-ACC-VAL-18 | Iban account type should be 4 character alpha numeric                                                |
| CAPP-ACC-VAL-19 | Daily Fixed Time value should be with respect to STDCAMPM                                            |
| CAPP-ACC-VAL-20 | Cheque Book Required can either be Y/N                                                               |
| CAPP-ACC-VAL-21 | Lodgement book should be empty as Passbook Facility Req is Y                                         |
| CAPP-ACC-VAL-22 | ChequeBook related data is not applicable as Checkbook Required is N                                 |
| CAPP-ACC-VAL-23 | Reorder Level cannot be null or zero                                                                 |
| CAPP-ACC-VAL-24 | Reorder Number cannot be null or zero                                                                |
| CAPP-ACC-VAL-25 | Max Check Reject cannot be null or < 1                                                               |
| CAPP-ACC-VAL-26 | Channel Details is not applicable as Direct Banking Req is N                                         |
| CAPP-ACC-VAL-27 | Margin on Advance against Uncollected Funds should be between 0 or 100                               |



**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                                                          |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------|
| CAPP-ACC-VAL-28 | Sequence cannot have null value                                                                                                        |
| CAPP-ACC-VAL-29 | RateValue should be between 0 or 100                                                                                                   |
| CAPP-ACC-VAL-30 | MaxRate cannot be a negative value                                                                                                     |
| CAPP-ACC-VAL-31 | MaxRate should be between 0 or 100                                                                                                     |
| CAPP-ACC-VAL-32 | MaxRate cannot have null value                                                                                                         |
| CAPP-ACC-VAL-33 | MinRate cannot be a negative value                                                                                                     |
| CAPP-ACC-VAL-34 | MaxRate should be between 0 or 100                                                                                                     |
| CAPP-ACC-VAL-35 | Maximum Rate should be greater than or equal to Minimum Rate                                                                           |
| CAPP-ACC-VAL-36 | Entered rate outside acceptable range for interest rate                                                                                |
| CAPP-ACC-VAL-37 | Input either rate code or interest rate for a limit category                                                                           |
| CAPP-ACC-VAL-38 | Atleast one of Rate Code or Rate Value should be available on Save. For Term Deposits both can be null if Default Deposit Rate is Yes. |
| CAPP-ACC-VAL-39 | Statement cycles should be blank when Statement Type is None                                                                           |
| CAPP-ACC-VAL-40 | Statement Day cannot be blank                                                                                                          |
| CAPP-ACC-VAL-41 | Statement cycles have to be different                                                                                                  |
| CAPP-ACC-VAL-42 | If Hourly Cycle is selected only Hourly Frequency should have the value                                                                |
| CAPP-ACC-VAL-43 | If Daily Cycle is selected only Daily Fixed Time should have the value                                                                 |
| CAPP-ACC-VAL-44 | Hourly Frequency or Daily Fixed Time cannot be selected when Cycle is NULL                                                             |
| CAPP-ACC-VAL-45 | Statement Fee ON field not applicable for Daily Cycle                                                                                  |
| CAPP-ACC-VAL-46 | Invalid Statement Fee Cycle                                                                                                            |
| CAPP-ACC-VAL-47 | Primary ON field contains invalid Month                                                                                                |
| CAPP-ACC-VAL-48 | Primary ON field is not applicable for Daily Cycle                                                                                     |
| CAPP-ACC-VAL-49 | Secondary ON field should have values between 1 to 31                                                                                  |
| CAPP-ACC-VAL-50 | Secondary ON field contains invalid week                                                                                               |
| CAPP-ACC-VAL-51 | Secondary ON field contains invalid Month                                                                                              |
| CAPP-ACC-VAL-52 | Secondary ON field is not applicable for Daily Cycle                                                                                   |
| CAPP-ACC-VAL-53 | Invalid Primary Cycle                                                                                                                  |
| CAPP-ACC-VAL-54 | Invalid Secondary Cycle                                                                                                                |
| CAPP-ACC-VAL-55 | Invalid Tertiary Cycle                                                                                                                 |
| CAPP-ACC-VAL-56 | Tertiary ON field should have values between 1 to 31                                                                                   |
| CAPP-ACC-VAL-57 | Tertiary ON field contains invalid week                                                                                                |
| CAPP-ACC-VAL-58 | Tertiary ON field contains invalid Month                                                                                               |
| CAPP-ACC-VAL-59 | Tertiary ON field is not applicable for Daily Cycle                                                                                    |
| CAPP-ACC-VAL-60 | Invalid Provisioning Frequency                                                                                                         |
| CAPP-ACC-VAL-61 | Invalid Provisioning Currency                                                                                                          |
| CAPP-ACC-VAL-62 | Invalid Natural GL                                                                                                                     |
| CAPP-ACC-VAL-63 | LiquidationDays should be greater than or equal to zero and should be a non-decimal value                                              |
| CAPP-ACC-VAL-64 | Fee Period should be greater than or equal to zero and should be a non-decimal value                                                   |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                         |
|-----------------|---------------------------------------------------------------------------------------|
| CAPP-ACC-VAL-65 | Advice Days should be greater than or equal to zero and should be a non-decimal value |
| CAPP-ACC-VAL-66 | Verify Funds cannot be Y if Liquidation Mode is Manual                                |
| CAPP-ACC-VAL-67 | Advice days is not applicable as Charge Start Advice is N                             |
| CAPP-ACC-VAL-68 | Charge Start Advice can either be Y/N                                                 |
| CAPP-ACC-VAL-69 | Verify Funds can either be Y/N                                                        |
| CAPP-ACC-VAL-70 | Debit Notice can either be Y/N                                                        |
| CAPP-ACC-VAL-71 | Interest And Charges Required can either be Y/N                                       |
| CAPP-ACC-VAL-72 | Liquidate Receivable can either be Y/N                                                |
| CAPP-ACC-VAL-73 | MinRate cannot be null                                                                |
| CAPP-ACC-VAL-74 | Not a valid Limit Type                                                                |
| CAPP-ACC-VAL-75 | Auto Reorder Cheque Book can either be Y/N                                            |
| CAPP-ACC-VAL-76 | Direct Banking Required can either be Y/N                                             |
| CAPP-ACC-VAL-77 | Daylight Limit can either be Y/N                                                      |
| CAPP-ACC-VAL-78 | Allow Collateral Linkage can either be Y/N                                            |
| CAPP-ACC-VAL-79 | OD Facility Required can either be Y/N                                                |
| CAPP-ACC-VAL-80 | Dormancy Days should be > 0                                                           |
| CAPP-ACC-VAL-81 | Account Class should not be more than 6 character                                     |
| CAPP-ACC-MAN-01 | Account class is mandatory                                                            |
| CAPP-ACC-MAN-02 | Account type is mandatory                                                             |
| CAPP-ACC-MOD-01 | Account class already used in account service                                         |
| CAPP-ACC-CLO-01 | Account class already used in account service                                         |
| CAPP-ACC-LOV-01 | \$1 is not a valid Event Class code                                                   |
| CAPP-ACC-LOV-02 | \$1 is not a valid Source Code                                                        |
| CAPP-ACC-LOV-03 | \$1 is not a valid Banking Channel                                                    |
| CAPP-ACC-LOV-04 | \$1 is not a valid Status in Status Rule Definition                                   |
| CAPP-ACC-LOV-05 | \$1 is not a valid Status in GL Details                                               |
| CAPP-ACC-LOV-06 | \$1 is not a valid EventClass code                                                    |
| CAPP-ACC-LOV-07 | \$1 is not a valid Exposure Category                                                  |
| CAPP-ACC-LOV-08 | \$1 is not a valid Accounting Role                                                    |
| CAPP-ACC-LOV-09 | \$1 is not a valid GL Line                                                            |
| CAPP-ACC-LOV-10 | \$1 is invalid data in Primary ON field                                               |
| CAPP-ACC-LOV-11 | \$1 is invalid data in Secondary ON field                                             |
| CAPP-ACC-LOV-12 | \$1 is invalid data in Tertiary ON field                                              |
| CAPP-ACC-LOV-13 | \$1 is invalid data in Statement Fee ON field                                         |
| CAPP-ACC-LOV-14 | \$1 is invalid data in credit GL Line                                                 |
| CAPP-ACC-LOV-15 | \$1 is invalid data in debit GL Line                                                  |
| CAPP-ACC-LOV-16 | \$1 is invalid data in Account Head                                                   |
| CAPP-ACC-LOV-17 | Error parsing time , Time should be in hh:mm:ss format                                |
| CAPP-ACC-LOV-18 | Invalid Mis Group                                                                     |
| CAPP-ACC-LOV-19 | Mis class/code/type mismatch for \$1/\$2/\$3                                          |
| CAPP-ACC-LOV-20 | No data found from Bank configuration for validations                                 |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                              |
|-----------------|--------------------------------------------------------------------------------------------|
| CAPP-ACC-LOV-21 | Unable to get camStartDate from Bank Configuration                                         |
| CAPP-ACC-LOV-22 | Unable to get camEndDate from Bank Configuration                                           |
| CAPP-ACC-LOV-23 | Unable to get account mask from Bank Configuration                                         |
| CAPP-ACC-LOV-24 | Unable to get event class code from Event Class Configuration                              |
| CAPP-ACC-LOV-25 | No data found in Event Class Configuration for validations                                 |
| CAPP-ACC-LOV-26 | Unable to get event class code summary from Event Class Configuration                      |
| CAPP-ACC-LOV-27 | No data found for event class code summary in Event Class Configuration for validations    |
| CAPP-ACC-LOV-28 | Unable to get accounting role from Event Class Configuration                               |
| CAPP-ACC-LOV-29 | No data found for accounting role in Event Class Configuration for validations             |
| CAPP-ACC-LOV-30 | Unable to get exposure category from Exposure Category Configuration                       |
| CAPP-ACC-LOV-31 | No data found from Exposure Category Configuration for validations                         |
| CAPP-ACC-LOV-32 | Unable to get gl code from CMC External Chart Configuration                                |
| CAPP-ACC-LOV-33 | No data found from CMC External Chart Configuration for validations                        |
| CAPP-ACC-LOV-34 | Unable to get gl code from Customer GL Configuration                                       |
| CAPP-ACC-LOV-35 | No data found from Customer GL Configuration for validations                               |
| CAPP-ACC-LOV-36 | No data found from CMC MIS Group Configuration for validations                             |
| CAPP-ACC-LOV-37 | Unable to get misGroup from CMC MIS Group Configuration                                    |
| CAPP-ACC-LOV-38 | No data found from CMC MIS Class Configuration for validations                             |
| CAPP-ACC-LOV-39 | Unable to get mis class/mis type from CMC MIS Group Configuration                          |
| CAPP-ACC-LOV-40 | No statement maintenance data found from Maintenance services(static data) for validations |
| CAPP-ACC-LOV-41 | Unable to get statement maintenance data from Maintenance(static data) services            |
| CAPP-ACC-LOV-42 | Unable to get status code from Status Code Configuration                                   |
| CAPP-ACC-LOV-43 | No data found from Status Code Configuration for validations                               |
| CAPP-ACC-LOV-44 | No maintenance data found from Maintenance services(static data) for validations           |
| CAPP-ACC-LOV-45 | Unable to get maintenance data from Maintenance(static data) services                      |
| CAPP-ACC-CDS-01 | IBAN required is set to true in account feature datasegment                                |
| CAPP-ACC-CDS-02 | IBAN required is set to false in account feature datasegment                               |
| CAPP-ACC-VAL-82 | Duplicate Source Code is not allowed                                                       |
| CAPP-ACC-VAL-83 | Duplicate Bank channel is not allowed                                                      |
| CAPP-ACC-VAL-84 | Source Code should not be null or empty                                                    |
| CAPP-ACC-VAL-85 | Duplicate Account Role is not allowed                                                      |
| CAPP-ACC-VAL-86 | Account Role cannot be null                                                                |
| CAPP-ACC-VAL-87 | Duplicate Status is not allowed                                                            |
| CAPP-ACC-VAL-88 | Status cannot be null                                                                      |
| CAPP-ACC-VAL-89 | Dormancy days should be greater than zero                                                  |
| CAPP-ACC-VAL-90 | Dormancy parameter should be D or C or B or M                                              |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                            |
|-----------------|----------------------------------------------------------------------------------------------------------|
| CAPP-ACC-VAL-91 | Status code cannot be Null or Empty                                                                      |
| CAPP-ACC-VAL-92 | Sequence number cannot be Null or Empty                                                                  |
| CAPP-ACC-VAL-93 | Rule ID cannot be Null or Empty                                                                          |
| CAPP-ACC-LOV-46 | \$1 is not a valid Status code                                                                           |
| CAPP-ACC-LOV-47 | \$1 is not a valid Status Sequence Number                                                                |
| CAPP-ACC-LOV-48 | \$1 is not a valid Rule Id                                                                               |
| CAPP-ACC-LOV-49 | No rules found in Rule List from rule service                                                            |
| CAPP-ACC-LOV-50 | Unable to fetch rule list from rule service                                                              |
| CAPP-ACC-VAL-94 | Currencies cannot be empty when multi currency required is true                                          |
| CAPP-ACC-VAL-95 | Currency cannot be null or empty                                                                         |
| CAPP-ACC-VAL-96 | Currencies should be empty when multi currency required is false                                         |
| CAPP-ACC-LOV-51 | \$1 is not a valid currency                                                                              |
| CAPP-ACC-LOV-52 | No currency code found in Currency List from CMC-Currency-Service                                        |
| CAPP-ACC-LOV-53 | Unable to get data from CMC-Currency-Service                                                             |
| CAPP-ACC-CLI-01 | OBIC - Create External Group Failed                                                                      |
| CAPP-ACC-CLI-02 | IC - Product Mapping Failed                                                                              |
| CAPP-ACC-LOV-54 | Unable to get sources from cmc-external-system-services                                                  |
| CAPP-ACC-VAL-97 | product code cannot be null or empty                                                                     |
| CAPP-ACC-VAL-98 | open cannot be null or empty                                                                             |
| CAPP-ACC-VAL-99 | Open should be either Y or N                                                                             |
| CAPP-ACC-VAL-AA | Duplicate status is not allowed in rule definition                                                       |
| CAPP-ACC-VAL-AB | Duplicate combination of Product Code and Currency not allowed                                           |
| CAPP-ACC-VAL-AC | Atleast one rule definition is required when Automatic status change is on                               |
| CAPP-ACC-VAL-AD | Rule definition is allowed only when Automatic status change is on                                       |
| CAPP-ACC-VAL-AE | At least one GL reporting with NORM status is mandatory                                                  |
| CAPP-ACC-VAL-AF | Credit GL cannot be null or empty                                                                        |
| CAPP-ACC-VAL-AG | Debit GL cannot be null or empty                                                                         |
| CAPM-ACS-VAL-06 | Cannot have empty Request Reference Number for Card Products.                                            |
| CAPM-ACS-VAL-07 | accountOpenDate cannot be after cardApplicationDate.                                                     |
| CAPM-ACS-VAL-10 | accountOpenDate cannot be after orderDate.                                                               |
| CAPM-ACS-VAL-11 | First Check Number is not null hence Check Number Mask cannot be empty                                   |
| CAPM-ACS-VAL-12 | Sum of FirstChequeNumber and ChequeLeaves is greater than the numeric values in ChequeNumberMask         |
| CAPM-ACS-VAL-13 | ChequeNumberMask in numeric and Length of FirstChequeNumber and ChequeNumberMask does not match          |
| CAPM-ACS-VAL-14 | ChequeNumberMask in alphanumeric and Length of FirstChequeNumber and ChequeNumberMask does not match.    |
| CAPM-ACS-VAL-15 | Length of alpha part of FirstChequeNumber not equal to the length of alpha_part of ChequeNumberMask.     |
| CAPM-ACS-VAL-16 | Length of numeric part of FirstChequeNumber not equal to the length of numeric part of ChequeNumberMask. |
| CAPM-ACS-VAL-17 | First Cheque Number has to be numeric                                                                    |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                 |
|-----------------|---------------------------------------------------------------|
| CAPM-ACS-VAL-18 | Cheque Leaves cannot be null or 0                             |
| CAPM-ACS-VAL-19 | Branch Code cannot be empty                                   |
| CAPM-ACS-VAL-20 | Account Number cannot be empty                                |
| CAPM-ACS-VAL-21 | Cheque Leaves cannot be empty                                 |
| CAPM-ACS-VAL-22 | Branch Code of Cheque Details cannot be empty                 |
| CAPM-ACS-VAL-23 | Account number of Cheque Details cannot be empty              |
| CAPM-ACS-VAL-24 | Cheque Book Number of Cheque Details cannot be empty          |
| CAPM-ACS-VAL-25 | Cheque Number of Cheque Details cannot be empty               |
| CAPM-ACS-VAL-26 | Leaf Number Status of Cheque Details cannot be empty          |
| CAPM-ACS-VAL-51 | Account Address is Mandatory.                                 |
| CAPM-ACS-VAL-52 | Account Branch must not be Empty/Null.                        |
| CAPM-ACS-VAL-53 | Account Name must not be Empty/Null                           |
| CAPM-ACS-VAL-54 | Address Type is Mandatory.                                    |
| CAPM-ACS-VAL-56 | Valid Media is Mandatory.                                     |
| CAPM-ACS-VAL-57 | Valid Language is Mandatory.                                  |
| CAPM-ACS-VAL-58 | Language is Mandatory.                                        |
| CAPM-ACS-VAL-59 | Interest Details must not be Empty/Null                       |
| CAPM-ACS-VAL-60 | Interest Start Date must not be Empty/Null                    |
| CAPM-ACS-VAL-61 | Charge Start Date must not be Empty/Null                      |
| CAPM-ACS-VAL-62 | Interest start date cannot be before account open date        |
| CAPM-ACS-VAL-63 | Charge start date cannot be before account open date          |
| CAPM-ACS-VAL-64 | Customer Account Basic Details must not be Empty/Null         |
| CAPM-ACS-VAL-65 | Customer Number must not be Empty/Null                        |
| CAPM-ACS-VAL-66 | Currency must not be Empty/Null                               |
| CAPM-ACS-VAL-67 | Account Class must not be Empty/Null                          |
| CAPM-ACS-VAL-68 | Account Number must not be Empty/Null                         |
| CAPM-ACS-VAL-69 | Branch must not be Empty/Null                                 |
| CAPM-ACS-VAL-73 | Account Statement Preferences must not be Empty/Null          |
| CAPM-ACS-VAL-74 | IBAN On Advices must not be Empty/Null                        |
| CAPM-ACS-VAL-75 | Interest Statement must not be Empty/Null                     |
| CAPM-ACS-VAL-76 | Debit Credit Advices must not be Empty/Null                   |
| CAPM-ACS-VAL-77 | Primary Statement Type must not be Empty/Null                 |
| CAPM-ACS-VAL-81 | Secondary Statement Type must not be Empty/Null               |
| CAPM-ACS-VAL-83 | Secondary On must not be Empty/Null                           |
| CAPM-ACS-VAL-84 | Tertiary Statement Type must not be Empty/Null                |
| CAPM-ACS-VAL-85 | Tertiary Cycle must not be Empty/Null                         |
| CAPM-ACS-VAL-87 | Camt052 Cycle must not be Empty/Null                          |
| CAPM-ACS-VAL-88 | Hourly Frequency must not be Empty/Null                       |
| CAPM-ACS-VAL-89 | Daily Fixed Time must not be Empty/Null                       |
| CAPM-ACS-VAL-90 | StatementFeesReq must not be Empty/Null                       |
| CAPM-ACS-VAL-91 | StatementFeesCycle and StatementFeesOn must not be Empty/Null |
| CAPM-ACS-VAL-92 | StatementFeesCycle and StatementFeesOn must be Empty/Null     |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                                           |
|-----------------|-------------------------------------------------------------------------------------------------------------------------|
| CAPM-ACS-VAL-96 | Hourly Frequency not valid                                                                                              |
| CAPM-ACS-VAL-97 | Invalid BranchCode                                                                                                      |
| CAPM-ACS-VAL-98 | Invalid Account Number                                                                                                  |
| CAPM-ACS-VAL-A1 | Account Preferences must not be Empty/Null                                                                              |
| CAPM-ACS-VAL-A2 | ATM Required must not be Empty/Null                                                                                     |
| CAPM-ACS-VAL-A3 | ATM Required is a mandatory field. If NOT checked it denotes that the preference is not enabled for the account         |
| CAPM-ACS-VAL-A4 | Daily Amount Limit field will be enabled if ATM required is Yes                                                         |
| CAPM-ACS-VAL-A5 | Daily Count Limit field will be enabled if ATM required is Yes                                                          |
| CAPM-ACS-VAL-A6 | Cheque Book Required is a mandatory field. If NOT checked it denotes that the preference is not enabled for the account |
| CAPM-ACS-VAL-A7 | Auto Reorder Of ChequeBook field will be enabled if Cheque book required is Yes                                         |
| CAPM-ACS-VAL-A8 | Reorder Cheque Level field will be enabled if Cheque book required is Yes and Auto reorder of cheque book is Yes        |
| CAPM-ACS-VAL-A9 | Reorder No Of Leaves field will be enabled if Cheque book required is Yes and Auto reorder of cheque book is Yes        |
| CAPM-ACS-VAL-B1 | Max No Of Cheque Rejections field will be enabled if Cheque book required is Yes                                        |
| CAPM-ACS-VAL-B2 | MediaType must not be Empty/Null                                                                                        |
| CAPM-ACS-VAL-B3 | Media Address must not be Empty/Null                                                                                    |
| CAPM-ACS-VAL-B4 | Media must not be Empty/Null                                                                                            |
| CAPM-ACS-VAL-B5 | Invalid Exposure category                                                                                               |
| CAPM-ACS-VAL-B6 | Invalid Status Code                                                                                                     |
| CAPM-ACS-VAL-B7 | Invalid DebitGL                                                                                                         |
| CAPM-ACS-VAL-B8 | Invalid CreditGL                                                                                                        |
| CAPM-ACS-VAL-B9 | Account Signatory must not be Empty/Null                                                                                |
| CAPM-ACS-VAL-C0 | Account Message must not be Empty/Null                                                                                  |
| CAPM-ACS-VAL-C1 | Minimum Number Of Signatures must not be Empty/Null                                                                     |
| CAPM-ACS-VAL-C2 | CIF ID must not be Empty/Null                                                                                           |
| CAPM-ACS-VAL-C3 | CIF Signature ID must not be Empty/Null                                                                                 |
| CAPM-ACS-VAL-C4 | Signature Message must not be Empty/Null                                                                                |
| CAPM-ACS-VAL-C5 | Signature Type must not be Empty/Null                                                                                   |
| CAPM-ACS-VAL-C6 | Account Group must not be Empty/Null                                                                                    |
| CAPM-ACS-VAL-C9 | Unable to fetch account class data                                                                                      |
| CAPM-ACS-VAL-D0 | Unable to fetch Advice data                                                                                             |
| CAPM-ACS-VAL-D1 | Unable to fetch GLCode data                                                                                             |
| CAPM-ACS-VAL-D2 | Unable to fetch statement maintenance data                                                                              |
| CAPM-ACS-VAL-D3 | Unable to fetch statusCode data                                                                                         |
| CAPM-ACS-VAL-D4 | Address Type \$1 length is more then 22.                                                                                |
| CAPM-ACS-VAL-D5 | \$1 size is more than \$2                                                                                               |
| CAPM-ACS-VAL-D6 | Business Process does not support Multi Currency Account                                                                |
| CAPM-ACS-VAL-R6 | Failed to validate Account Number                                                                                       |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                |
|-----------------|------------------------------------------------------------------------------|
| CAPM-ACS-VAL-R7 | Failed to validate Multicurrency Account Number                              |
| CAPM-ACS-VAL-R8 | Failed to generate Account Number                                            |
| CAPM-ACS-VAL-S1 | Failed to generate IBAN Number                                               |
| CAPM-ACS-VAL-R9 | Failed to validate IBAN Account Number                                       |
| CAPM-ACS-VAL-R4 | Failed to generate Multicurrency Account Number                              |
| CAPM-ACS-VAL-R5 | MultiCurrency Sub Account Number cannot be null                              |
| CAPM-ACS-DEF-AR | Error in defaulting Account Address                                          |
| CAPM-ACS-DEF-AB | Error in defaulting Chequebook                                               |
| CAPM-ACS-VAL-T2 | Unable to fetch Branch Information                                           |
| CAPM-ACS-VAL-T3 | Unable to fetch Country Code Maintenance                                     |
| CAPM-ACS-VAL-K1 | \$1 not permissible currency for multi currency account                      |
| DDA-ANG-001     | Error in Generating Account Number                                           |
| DDA-ANG-002     | The account number is not between start and end account number               |
| DDA-ANG-003     | Unable to fetch Account Mask Info                                            |
| DDA-ANG-004     | Unable to Fetching Customer Details                                          |
| DDA-ANG-005     | Unable to Fetching Bank/Branch Details                                       |
| DDA-ANG-006     | Unable to Fetching Bank Code                                                 |
| DDA-ANG-007     | BranchCode cannot be null                                                    |
| DDA-ANG-008     | Length of Account Class Code is greater than Account Mask                    |
| DDA-ANG-009     | Length of Currency is greater than Account Mask                              |
| DDA-ANG-010     | Length of Currency Type is greater than Account Mask                         |
| DDA-ANG-011     | Length of Account Code is greater than Account Mask                          |
| DDA-ANG-012     | Length of Branch Code is greater than Account Mask                           |
| DDA-ANG-013     | Length of Sequence Number is greater than Account Mask                       |
| DDA-ANG-014     | Length of Serial Number is greater than Account Mask                         |
| DDA-ANG-015     | Unable to validate Account Mask Info                                         |
| DDA-ANG-016     | Mandatory Field - User input-able mask value - blank or Invalid              |
| DDA-ANG-017     | Account Class Code mismatch with the generated Account number                |
| DDA-ANG-018     | Currency Code mismatch with the generated Account number                     |
| DDA-ANG-019     | Customer Number mismatch with the generated Account number                   |
| DDA-ANG-020     | Branch Code mismatch with the generated Account number                       |
| DDA-ANG-021     | Customer Account Mask is not of Numeric Type                                 |
| DDA-ANG-022     | Account Number is not as per the mask                                        |
| DDA-ANG-023     | Account Code is part of the mask and is not maintained for the Account Class |
| DDA-ANG-024     | CustomerNumber Length is greater than Account Mask                           |
| DDA-ANG-025     | Account Number Length is lesser than Customer Account Mask                   |
| DDA-ANG-026     | MOD97 cannot be done as AccountNumber contains alphabet                      |
| DDA-ANG-027     | Duplicate account number generated                                           |
| DDA-ANG-028     | Validation Failed due to invalid Account Number                              |
| DDA-ANG-029     | Account Number cannot be a null value                                        |
| DDA-ANG-030     | Duplicate IBAN Number generated                                              |



**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                           |
|-----------------|-------------------------------------------------------------------------|
| DDA-ANG-031     | IBAN Number already linked with other Account                           |
| DDA-ANG-032     | Unable to Fetching IBAN Mask details from Branch Parameter              |
| DDA-ANG-033     | Unable to Fetching IBAN Mask details from IBAN Maintenance              |
| DDA-ANG-034     | BbanBankCode mismatch with the generated IBAN Number                    |
| DDA-ANG-035     | BbanBranchCode mismatch with the generated IBAN Number                  |
| DDA-ANG-036     | AccountNumber mismatch with the generated IBAN Number                   |
| DDA-ANG-037     | CountryCode mismatch with the generated IBAN Number                     |
| DDA-ANG-038     | Length of BbanBankCode is greater than IBAN Mask                        |
| DDA-ANG-039     | Length of IbanCountryCode is greater than IBAN Mask                     |
| DDA-ANG-040     | Length of BbanBranchCode is greater than IBAN Mask                      |
| DDA-ANG-041     | BbanBankCode cannot be a null value                                     |
| DDA-ANG-042     | Length of AccountNumber is greater than IBAN Mask                       |
| DDA-ANG-043     | BbanBranchCode cannot be a null value                                   |
| DDA-ANG-044     | CountryCode cannot be a null value                                      |
| CAPM-ACS-DEF-AO | Error in defaulting basicDetails                                        |
| CAPM-ACS-DEF-AP | Error in defaulting legal block                                         |
| CAPM-ACS-DEF-AQ | Error in defaulting stop payments                                       |
| CAPM-ACS-COM-H3 | Account Open Date is past dated                                         |
| CAPM-ACS-COM-H4 | Account Open Date is invalid                                            |
| CAPM-ACS-VAL-D7 | Account Class does not support Multi Currency Account                   |
| CAPM-ACS-VAL-D8 | Error in Account Number Generation                                      |
| CAPM-ACS-VAL-D9 | selected primary currency not supported by multi currency account class |
| CAPM-ACS-VAL-E1 | Branch Code must not be Empty/Null                                      |
| CAPM-ACS-VAL-E2 | AccountNumber must not be Empty/Null                                    |
| CAPM-ACS-VAL-E3 | Customer Number not be Empty/Null                                       |
| CAPM-ACS-VAL-E4 | Customer Name must not be Empty/Null                                    |
| CAPM-ACS-VAL-E5 | Currency must not be Empty/Null                                         |
| CAPM-ACS-VAL-E6 | Amount must not be Empty/Null                                           |
| CAPM-ACS-VAL-E7 | Expiry Date must not be Empty/Null                                      |
| CAPM-ACS-VAL-F5 | Branch Code must not be Empty/Null                                      |
| CAPM-ACS-VAL-F6 | AccountNumber must not be Empty/Null                                    |
| CAPM-ACS-VAL-F7 | StopPayment Type not be Empty/Null                                      |
| CAPM-ACS-VAL-F8 | Start Check Number must not be Empty/Null                               |
| CAPM-ACS-VAL-G0 | Currency must not be Empty/Null                                         |
| CAPM-ACS-VAL-G1 | Amount must not be Empty/Null                                           |
| CAPM-ACS-VAL-G2 | Expiry Date must not be Empty/Null                                      |
| CAPM-ACS-VAL-G8 | Amount is invalid.. should be greater than 1                            |
| CAPM-ACS-VAL-H6 | Currency cannot be duplicated                                           |
| CAPM-ACS-VAL-S3 | PrimaryStatement SwiftReq must not be Empty/Null                        |
| CAPM-ACS-VAL-S6 | Secondary Swift Req must not be Empty/Null                              |
| CAPM-ACS-VAL-S9 | TertiarySwiftReq must not be Empty/Null                                 |



**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                   |
|-----------------|---------------------------------------------------------------------------------|
| CAPM-ACS-VAL-T0 | Cheque Leaves cannot be null when cheque required is Yes                        |
| CAPM-ACS-VAL-U0 | \$1 can not be blank and empty                                                  |
| CAPM-ACS-VAL-U1 | primary currency not allowed as sub account currency                            |
| CAPM-ACS-VAL-U2 | UDEID for same effective date not allowed                                       |
| CAPM-ACS-VAL-U3 | Mail address type must marked as default address                                |
| CAPM-ACS-VAL-U6 | Effective Date can not be null/empty                                            |
| CAPM-ACS-VAL-U7 | UDE can not be null/empty                                                       |
| CAPM-ACS-VAL-U8 | AUF Margin within range 0% to 100%                                              |
| CAPM-ACS-VAL-Z1 | successfully initiated party flow.                                              |
| CAPM-ACS-VAL-Z2 | no new customer onboarding details available from the entry stage.              |
| CAPM-ACS-VAL-Z3 | error occurred while initiating the party flow.                                 |
| CAPM-ACS-VAL-V1 | Invalid Account Number                                                          |
| CAPM-ACS-VAL-V2 | Invalid StopPayment Number                                                      |
| CAPM-ACS-VAL-V3 | Start Cheque Number cannot be changed                                           |
| CAPM-ACS-VAL-V4 | End Cheque Number cannot be changed                                             |
| CAPM-ACS-VAL-V5 | Amount cannot be changed                                                        |
| CAPM-ACS-VAL-V6 | Effective date cannot be changed                                                |
| CAPM-ACS-VAL-V7 | Source code cannot be changed                                                   |
| CAPM-ACS-VAL-V8 | Stop payment type cannot be changed                                             |
| CAPM-ACS-VAL-V9 | Stop payment validation failed                                                  |
| CAPM-ACS-VAL-H7 | Active Request Pending for A/C no. \$1                                          |
| CAPM-ACS-VAL-H2 | Multi currency account not yet configured                                       |
| CAPM-STP-VAL-25 | stop payments cannot be issued for chequebooks which are not in delivered state |
| CAPM-ACS-COM-H5 | Either RateCode or udeValue is allowed                                          |
| CAPM-ACS-COM-H6 | Variance is not allowed with UdeValue                                           |
| CAPM-ACS-COM-I0 | Online Liquidation Failed                                                       |
| CAPM-ACS-COM-I1 | Online Liquidation Is Successful                                                |
| CAPM-ACS-COM-I3 | Cheque Book Closure Failed                                                      |
| CAPM-ACS-COM-I2 | Cheque Book Closure Is Successful                                               |
| CAPM-ACS-COM-H7 | Invalid Primary Swift Address                                                   |
| CAPM-ACS-COM-H8 | Invalid Secondary Swift Address                                                 |
| CAPM-ACS-COM-H9 | Invalid Tertiary Swift Address                                                  |
| CAPM-ACS-VAL-00 | chequebook order date cannot be prior to the account open date                  |
| CAPM-ACS-COM-J8 | Failed to get account balance details                                           |
| CAPM-ACS-COM-J9 | Error while get account balance details                                         |
| DDA-ANG-008     | Length of Accountclass Code is greater than Account Mask                        |
| DDA-ANG-009     | Length of Currency is greater than Account Mask                                 |
| DDA-ANG-010     | Length of Currency Type is greater than Account Mask                            |
| DDA-ANG-011     | Length of Account Code is greater than Account Mask                             |
| DDA-ANG-012     | Length of Branch Code is greater than Account Mask                              |
| DDA-ANG-013     | Length of Sequence Number is greater than Account Mask                          |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                |
|-----------------|------------------------------------------------------------------------------|
| DDA-ANG-014     | Length of Serial Number is greater than Account Mask                         |
| DDA-ANG-015     | Unable to validate Account Mask Info                                         |
| DDA-ANG-016     | Mandatory Field - User input-able mask value - blank or Invalid              |
| DDA-ANG-017     | Accountclass Code mismatch with the generated Account number                 |
| DDA-ANG-018     | Currency Code mismatch with the generated Account number                     |
| DDA-ANG-019     | Customer Number mismatch with the generated Account number                   |
| DDA-ANG-020     | Branch Code mismatch with the generated Account number                       |
| DDA-ANG-021     | Customer Account Mask is not of Numeric Type                                 |
| DDA-ANG-022     | Account Number is not as per the mask                                        |
| DDA-ANG-023     | Account Code is part of the mask and is not maintained for the Account Class |
| DDA-ANG-024     | Customer Number Length is greater than Account Mask                          |
| DDA-ANG-025     | Account Number Length is lesser than Customer Account Mask                   |
| DDA-ANG-026     | MOD97 cannot be done as Account Number contains alphabet                     |
| DDA-ANG-027     | Duplicate account Number generated                                           |
| DDA-ANG-028     | Validation Failed due to invalid Account Number                              |
| DDA-ANG-029     | Account Number cannot be a null value                                        |
| DDA-ANG-030     | Duplicate IBAN Number generated                                              |
| DDA-ANG-031     | IBAN Number already linked with other Account                                |
| DDA-ANG-032     | Unable to Fetching IBAN Mask details from Branch Parameter                   |
| DDA-ANG-033     | Unable to Fetching IBAN Mask details from IBAN Maintenance                   |
| DDA-ANG-034     | BbanBankCode mismatch with the generated IBAN Number                         |
| DDA-ANG-035     | BbanBranchCode mismatch with the generated IBAN Number                       |
| DDA-ANG-036     | AccountNumber mismatch with the generated IBAN Number                        |
| DDA-ANG-037     | CountryCode mismatch with the generated IBAN Number                          |
| DDA-ANG-038     | Length of BbanBankCode is greater than IBAN Mask                             |
| DDA-ANG-039     | Length of IbanCountryCode is greater than IBAN Mask                          |
| DDA-ANG-040     | Length of BbanBranchCode is greater than IBAN Mask                           |
| DDA-ANG-041     | BbanBankCode cannot be a null value                                          |
| DDA-ANG-042     | Length of AccountNumber is greater than IBAN Mask                            |
| DDA-ANG-043     | BbanBranchCode cannot be a null value                                        |
| DDA-ANG-044     | CountryCode cannot be a null value                                           |
| CAPP-ACS-COM-F2 | CurrentStatus is invalid                                                     |
| CAPP-ACS-COM-F1 | DirectBankingRequired must be Y/N only                                       |
| CAPP-ACS-COM-G0 | MultiCurrencyAccount must be Y/N only                                        |
| CAPP-ACS-COM-G1 | RenewUnit must be positive Number                                            |
| CAPP-ACS-COM-G2 | NextRenewLimit must be greater than Zero                                     |
| CAPP-ACS-COM-G3 | RenewFrequency must Daily(D)/Yearly(Y)/Monthly(M)                            |
| CAPP-ACS-COM-G4 | RequestStatus is Invalid                                                     |
| CAPP-ACS-COM-G5 | ChequeLevelReorder must be empty/null                                        |
| CAPP-ACS-COM-G6 | NoOfLeavesReorder must be empty/null                                         |
| CAPP-ACS-COM-G7 | ChequeLevelReorder is Invalid                                                |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                         |
|-----------------|-------------------------------------------------------------------------------------------------------|
| CAPP-ACS-COM-G8 | NoOfLeavesReorder is Invalid                                                                          |
| CAPP-ACS-COM-G9 | ReportingGL is not allowed                                                                            |
| CAPP-ACS-COM-H0 | At least one limit Type is required                                                                   |
| CAPP-ACS-COM-H1 | TodLimit should be greater than Zero                                                                  |
| CAPP-ACS-COM-H2 | Daylight Limit should be greater than Zero                                                            |
| CAPP-ACS-COM-H3 | Account Open Date is past dated                                                                       |
| CAPP-ACS-COM-H4 | Account Open Date is invalid                                                                          |
| CAPP-ACS-COM-E8 | Account Group is invalid                                                                              |
| CAPP-ACC-VAL-AH | Statement Format is required when Swift Required is disabled                                          |
| CAPP-DBF-001    | Invalid Filter Name, should not contain special characters.                                           |
| CAPP-DBF-002    | Invalid Filter Description, should not contain special characters.                                    |
| CAPP-CHQ-VAL-31 | chequebook is requested                                                                               |
| CAPP-ACS-VAL-K5 | At least One Address is Mandatory for Account Creation                                                |
| CACG-QUC-VAL-01 | Selected Error Codes \$1 is already linked to a Queue.                                                |
| CACG-OVC-VAL-01 | Combination of Exception code \$1 and Source code \$2 has to be unique for an override configuration. |
| CACG-OVC-VAL-02 | Minimum one Language record is mandatory for Exception Code \$1                                       |
| CACG-OVC-VAL-03 | Child Level Source Code cannot be the same as the Origin Source Code or its Parent Source Code.       |
| CACG-QUC-VAL-02 | \$1 is not a valid queue name                                                                         |
| CAPP-STP-VAL-24 | Invalid Cheque Number given                                                                           |
| CAPP-STP-VAL-25 | stop payments cannot be issued for chequebooks which are not in delivered state                       |
| CAPP-ACS-COM-H7 | Invalid Primary Swift Address                                                                         |
| CAPP-ACS-COM-H8 | Invalid Secondary Swift Address                                                                       |
| CAPP-ACS-COM-H9 | Invalid Tertiary Swift Address                                                                        |
| CAPP-ACS-COM-I5 | Primary Swift Address Not Allowed                                                                     |
| CAPP-ACS-COM-I6 | Secondary Swift Address Not Allowed                                                                   |
| CAPP-ACS-COM-I7 | Tertiary Swift Address Not Allowed                                                                    |
| GCS-COM-027     | Not a valid Key Id: \$1)                                                                              |
| CAPP-ACS-VAL-51 | Account Address is Mandatory.                                                                         |
| CAPP-ACS-VAL-54 | AddressType is Mandatory.                                                                             |
| CAPP-ACS-VAL-D4 | AddressType \$1 length is more then 15.                                                               |
| CAPP-ACS-VAL-64 | Customer Account Basic Details must not be Empty/Null                                                 |
| CAPP-ACS-VAL-67 | Account Class must not be Empty/Null                                                                  |
| CAPP-ACS-VAL-69 | Branch must not be Empty/Null                                                                         |
| CAPP-ACS-VAL-C6 | AccountGroup must not be Empty/Null                                                                   |
| CAPP-ACS-VAL-A1 | AccountPreferences must not be Empty/Null                                                             |
| CAPP-ACS-VAL-B9 | Account Signatory must not be Empty/Null                                                              |
| CAPP-ACS-VAL-C0 | Account Message must not be Empty/Null                                                                |
| CAPP-ACS-VAL-C1 | Minimum Number Of Signatures must not be Empty/Null                                                   |
| CAPP-ACS-VAL-C2 | CifID must not be Empty/Null                                                                          |
| CAPP-ACS-VAL-C3 | CIF Signature Id must not be Empty/Null                                                               |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                            |
|-----------------|--------------------------------------------------------------------------|
| CAPP-ACS-VAL-C4 | Signature Message must not be Empty/Null                                 |
| CAPP-ACS-VAL-C5 | Signature Type must not be Empty/Null                                    |
| CAPP-ACS-VAL-01 | Auto Debit Card Request cannot be null.                                  |
| CAPP-ACS-VAL-02 | Request Reference Number cannot be null.                                 |
| CAPP-ACS-VAL-03 | Customer Number cannot be null.                                          |
| CAPP-ACS-VAL-05 | Cannot have Request Reference Number for empty Card Products.            |
| CAPP-ACS-VAL-06 | Cannot have empty Request Reference Number for Card Products.            |
| CAPP-ACS-VAL-17 | First Cheque Number has to be numeric                                    |
| CAPP-ACS-VAL-18 | Cheque Leaves cannot be null or 0                                        |
| CAPP-ACS-VAL-21 | Cheque Leaves cannot be empty                                            |
| CAPP-ACS-VAL-22 | Branch Code of Cheque Details cannot be empty                            |
| CAPP-ACS-VAL-23 | Account number of Cheque Details cannot be empty                         |
| CAPP-ACS-VAL-24 | Cheque Book Number of Cheque Details cannot be empty                     |
| CAPP-ACS-VAL-25 | Cheque Number of Cheque Details cannot be empty                          |
| CAPP-ACS-VAL-26 | Leaf Number Status of Cheque Details cannot be empty                     |
| CAPP-ACS-VAL-59 | Interest Details must not be Empty/Null                                  |
| CAPP-ACS-VAL-60 | Interest Start Date must not be Empty/Null                               |
| CAPP-ACS-VAL-61 | Charge Start Date must not be Empty/Null                                 |
| CAPP-ACS-VAL-E1 | Branch Code must not be Empty/Null                                       |
| CAPP-ACS-VAL-E2 | AccountNumber must not be Empty/Null                                     |
| CAPP-ACS-VAL-E3 | Customer Number not be Empty/Null                                        |
| CAPP-ACS-VAL-E4 | Customer Name must not be Empty/Null                                     |
| CAPP-ACS-VAL-E5 | Currency must not be Empty/Null                                          |
| CAPP-ACS-VAL-E6 | Amount must not be Empty/Null                                            |
| CAPP-ACS-VAL-F5 | Branch Code must not be Empty/Null                                       |
| CAPP-ACS-VAL-F6 | Account Number must not be Empty/Null                                    |
| CAPP-ACS-VAL-F7 | StopPayment Type not be Empty/Null                                       |
| CAPP-ACS-VAL-F8 | Start Check Number must not be Empty/Null                                |
| CAPP-ACS-VAL-G0 | Currency must not be Empty/Null                                          |
| CAPP-ACS-VAL-G1 | Amount must not be Empty/Null                                            |
| CAPP-ACS-VAL-G2 | Expiry Date must not be Empty/Null                                       |
| CAPP-COM-001    | AccountBasicDetails is Master DS,cannot be blank or "null".              |
| CAPP-ACS-COM-00 | Customer Account Basic Details is NULL                                   |
| CAPP-ACS-COM-01 | Account Group is Empty/NULL                                              |
| CAPP-ACS-COM-02 | Invalid Account Number                                                   |
| CAPP-ACS-COM-03 | Invalid Customer Number                                                  |
| CAPP-ACS-COM-04 | Invalid Branch Code                                                      |
| CAPP-ACS-COM-05 | Invalid Currency                                                         |
| CAPP-ACS-COM-06 | Invalid Account Class                                                    |
| CAPP-ACS-COM-07 | Invalid Account Type                                                     |
| CAPP-ACS-COM-08 | Not a MultiCurrency Account Class.MultiCurrency_Account flag should be N |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                              |
|-----------------|--------------------------------------------------------------------------------------------|
| CAPP-ACS-COM-09 | MultiCurrency Account Class.MultiCurrency_Account flag should be Y                         |
| CAPP-ACS-COM-10 | RTL should be N                                                                            |
| CAPP-ACS-COM-11 | IBAN should be N                                                                           |
| CAPP-ACS-COM-12 | Referral Required should be N                                                              |
| CAPP-ACS-COM-13 | Account Preferences is empty                                                               |
| CAPP-ACS-COM-14 | ATM Required should be N                                                                   |
| CAPP-ACS-COM-15 | Cheque Book Required should be N                                                           |
| CAPP-ACS-COM-16 | Cheque Book Autoreorder should be N                                                        |
| CAPP-ACS-COM-17 | Invalid max Cheque rejections                                                              |
| CAPP-ACS-COM-18 | Direct Banking Required should be N                                                        |
| CAPP-ACS-COM-19 | Direct Banking Required should be Y                                                        |
| CAPP-ACS-COM-20 | NULL Account number in Account status                                                      |
| CAPP-ACS-COM-21 | NULL Branch Code in Account status                                                         |
| CAPP-ACS-COM-22 | Invalid value for Status change automatic                                                  |
| CAPP-ACS-COM-23 | Invalid value for No Debits                                                                |
| CAPP-ACS-COM-24 | Invalid value for No Credits                                                               |
| CAPP-ACS-COM-25 | Invalid value for Stop Payment                                                             |
| CAPP-ACS-COM-26 | Invalid value for Dormant                                                                  |
| CAPP-ACS-COM-27 | Invalid value for Frozen                                                                   |
| CAPP-ACS-COM-28 | Current Status to be NORM in Account opening                                               |
| CAPP-ACS-COM-29 | Dormancy Parameter must be D(Debit) or C(Credit) or A(Any of Credit or Debit) or M(Manual) |
| CAPP-ACS-COM-30 | Invalid date for Status Since                                                              |
| CAPP-ACS-COM-31 | Cheque Leaves must be numeric                                                              |
| CAPP-ACS-COM-32 | Invalid date for Order Date                                                                |
| CAPP-ACS-COM-33 | First Cheque Number has to be numeric                                                      |
| CAPP-ACS-COM-34 | Invalid value for Cheque leaves                                                            |
| CAPP-ACS-COM-36 | Branch Code in Cheque Book request is empty"                                               |
| CAPP-ACS-COM-37 | Account number in Cheque Book request is empty                                             |
| CAPP-ACS-COM-38 | Cheque Book number in Cheque Book request is empty                                         |
| CAPP-ACS-COM-39 | Cheque number in Cheque Book request is empty                                              |
| CAPP-ACS-COM-40 | Leaf Number Status of Cheque Details cannot be empty                                       |
| CAPP-ACS-COM-41 | Interest Details must not be Empty/Null                                                    |
| CAPP-ACS-COM-42 | Currency cannot be duplicated                                                              |
| CAPP-ACS-COM-43 | Invalid value for Waive Interest                                                           |
| CAPP-ACS-COM-44 | Invalid value for Open, can be Y or N                                                      |
| CAPP-ACS-COM-45 | Invalid value for Variance                                                                 |
| CAPP-ACS-COM-46 | Duplicate Currency selected in MultiCurrency                                               |
| CAPP-ACS-COM-47 | Invalid Fund Utilization sequence                                                          |
| CAPP-ACS-COM-48 | OD required in Account Class is N. AUF limit should not be entered                         |
| CAPP-ACS-COM-49 | OD required in Account Class is N. AUF limit start date should not be entered              |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                 |
|-----------------|-------------------------------------------------------------------------------|
| CAPP-ACS-COM-50 | OD required in Account Class is N. AUF limit end date should not be entered   |
| CAPP-ACS-COM-51 | OD required in Account Class is N. AUF margin should not be entered           |
| CAPP-ACS-COM-52 | Invalid AUF limit start date                                                  |
| CAPP-ACS-COM-53 | Invalid AUF limit end date                                                    |
| CAPP-ACS-COM-54 | AufMargin must not be empty when OdFacReq is set to Y in Account Class        |
| CAPP-ACS-COM-55 | OD required in Account Class is N. TOD limit should not be entered            |
| CAPP-ACS-COM-56 | OD required in Account Class is N. TOD limit start date should not be entered |
| CAPP-ACS-COM-57 | OD required in Account Class is N. TOD limit end date should not be entered   |
| CAPP-ACS-COM-58 | TodLimit is must not be empty when OdFacReq is set to Y in Account Class      |
| CAPP-ACS-COM-59 | Invalid TOD limit start date                                                  |
| CAPP-ACS-COM-60 | Invalid TOD limit end date                                                    |
| CAPP-ACS-COM-61 | OD required in Account Class is N. Day light limit should not be entered      |
| CAPP-ACS-COM-62 | Invalid Renew TOD                                                             |
| CAPP-ACS-COM-63 | Renew TOD is N. Renew frequency should be NULL                                |
| CAPP-ACS-COM-64 | Renew TOD is N. Renew unit should be NULL                                     |
| CAPP-ACS-COM-65 | Renew TOD is N. Next renewal limit should be NULL                             |
| CAPP-ACS-COM-66 | Invalid Linkage reference                                                     |
| CAPP-ACS-COM-67 | Linked Amount must be Numeric                                                 |
| CAPP-ACS-COM-68 | Invalid Effective date                                                        |
| CAPP-ACS-COM-69 | Account number different from the master                                      |
| CAPP-ACS-COM-70 | Currency different from the master                                            |
| CAPP-ACS-COM-71 | Invalid Provisioning and GL                                                   |
| CAPP-ACS-COM-72 | Invalid Status                                                                |
| CAPP-ACS-COM-73 | Invalid Debit GL                                                              |
| CAPP-ACS-COM-74 | Invalid Credit GL                                                             |
| CAPP-ACS-COM-75 | Propagate reporting GL is Y. Status should not be entered                     |
| CAPP-ACS-COM-76 | Propagate reporting GL is Y. Debit GL should not be entered                   |
| CAPP-ACS-COM-77 | Propagate reporting GL is Y. Credit GL should not be entered                  |
| CAPP-ACS-COM-78 | Invalid Language Code                                                         |
| CAPP-ACS-COM-79 | Account address is Empty / NULL                                               |
| CAPP-ACS-COM-80 | Address type is Empty / NULL                                                  |
| CAPP-ACS-COM-81 | Order details is Empty / NULL                                                 |
| CAPP-ACS-COM-82 | Invalid IBAN Account number                                                   |
| CAPP-ACS-COM-83 | Invalid Product Code                                                          |
| CAPP-ACS-COM-84 | Invalid UDE Currency                                                          |
| CAPP-ACS-COM-85 | Invalid UDE element id                                                        |
| CAPP-ACS-COM-86 | Invalid Rate Code                                                             |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                  |
|-----------------|------------------------------------------------|
| CAPP-ACS-COM-87 | Invalid Calculation Account                    |
| CAPP-ACS-COM-88 | Invalid Interest Booking Branch Code           |
| CAPP-ACS-COM-89 | Invalid Interest Booking Account               |
| CAPP-ACS-COM-90 | Effective date is before Account open date     |
| CAPP-ACS-COM-91 | Start date is before Account open date         |
| CAPP-ACS-COM-92 | Effective date is before Account open date     |
| CAPP-ACS-COM-93 | Status since should be Account open date       |
| CAPP-ACS-COM-A1 | AddressType length is more than 22.            |
| CAPP-ACS-COM-A2 | PostCode can not be blank and empty            |
| CAPP-ACS-COM-A3 | TownName can not be blank and empty            |
| CAPP-ACS-COM-A4 | Country can not be blank and empty             |
| CAPP-ACS-COM-A5 | Department length is out of limit              |
| CAPP-ACS-COM-A6 | SubDepartment length is out of limit           |
| CAPP-ACS-COM-A7 | StreetName length is out of limit              |
| CAPP-ACS-COM-A8 | BuildingNumber length is out of limit          |
| CAPP-ACS-COM-A9 | BuildingName length is out of limit            |
| CAPP-ACS-COM-A0 | Floor length is out of limit                   |
| CAPP-ACS-COM-B0 | PostBox length is out of limit                 |
| CAPP-ACS-COM-B1 | Room length is out of limit                    |
| CAPP-ACS-COM-B2 | PostCode length is out of limit                |
| CAPP-ACS-COM-B3 | TownName length is out of limit                |
| CAPP-ACS-COM-B4 | TownLocationName length is out of limit        |
| CAPP-ACS-COM-B5 | DistrictName length is out of limit            |
| CAPP-ACS-COM-B6 | CountrySubDivision length is out of limit      |
| CAPP-ACS-COM-B7 | Country length is out of limit                 |
| CAPP-ACS-COM-C1 | RealTimeLiquidity must be Y/N only             |
| CAPP-ACS-COM-C2 | IBAN Required must be Y/N only                 |
| CAPP-ACS-COM-C3 | ReferralRequired can be Y/N only               |
| CAPP-ACS-COM-C4 | ATM Required must be Y/N only                  |
| CAPP-ACS-COM-C5 | Cheque Book Required must be Y/N only          |
| CAPP-ACS-COM-C6 | Cheque Book AutoReorder must be Y/N only       |
| CAPP-ACS-VAL-07 | ResourceId and operationType must not be null. |
| CAPP-ACS-VAL-R1 | Failed to validate Account Number              |
| CAPP-CHQ-VAL-01 | chequebook not delivered                       |
| CAPP-CHQ-VAL-02 | chequebook not delivered                       |
| CAPP-CHQ-VAL-03 | cheque used                                    |
| CAPP-CHQ-VAL-04 | cheque rejected                                |
| CAPP-CHQ-VAL-05 | cheque canceled                                |
| CAPP-CHQ-VAL-06 | cheque stopped                                 |
| CAPP-CHQ-VAL-07 | cheque blocked                                 |
| CAPP-CHQ-VAL-08 | cheque partially used                          |
| CAPP-CHQ-VAL-09 | cheque not exist                               |



**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                              |
|-----------------|----------------------------------------------------------------------------|
| CAPP-CHQ-VAL-10 | Transaction Details Update Failed                                          |
| CAPP-CHQ-VAL-11 | cheque invalid state and it should be in unused state                      |
| CAPP-CHQ-VAL-12 | chequeNumber should not be null                                            |
| CAPP-CHQ-VAL-13 | blockRefNo should not be null                                              |
| CAPP-CHQ-VAL-14 | Account Number should not be null                                          |
| CAPP-CHQ-VAL-15 | branchCode should not be null                                              |
| CAPP-CHQ-VAL-16 | amount should not be null                                                  |
| CAPP-CHQ-VAL-17 | cheque book not available for given account, branch and cheque number      |
| CAPP-CHQ-VAL-18 | utilizationRefNo should not be null                                        |
| CAPP-CHQ-VAL-19 | Allow either utilizationRefNo or blockRefNo                                |
| CAPP-CHQ-VAL-20 | Both blockRefNo and utilizationRefNo should not be allowed                 |
| CAPP-CHQ-VAL-21 | Transaction Successful                                                     |
| CAPP-CHQ-VAL-22 | Utilization amount should not be greater than the blocked amount.          |
| CAPP-CHQ-VAL-24 | Cheque Block can not be exist for undo                                     |
| CAPP-CHQ-VAL-25 | Max Retry Limit Reached,Error allocating Cheque Number                     |
| CAPP-CHQ-VAL-26 | uniqueForBranch is unavailable                                             |
| CAPP-CHQ-VAL-27 | Cheque number reached it max limits                                        |
| CAPP-CHQ-VAL-28 | chequeMask is unavailable                                                  |
| CAPP-CHQ-VAL-29 | Cheque Book is not available for the given account number.                 |
| CAPP-CHQ-VAL-30 | ResourceId and operationType must not be null.                             |
| CAPP-STP-VAL-01 | Branch Date is null.                                                       |
| CAPP-STP-VAL-02 | Branch Code must be the Branch you logged in                               |
| CAPP-STP-VAL-03 | Account Number is not valid or not having chequebook facility              |
| CAPP-STP-VAL-04 | StopPaymentType must be A or C Type                                        |
| CAPP-STP-VAL-05 | Effective Date is not valid                                                |
| CAPP-STP-VAL-06 | Effective date should not be before branch date                            |
| CAPP-STP-VAL-07 | expiryDate date should not be before branch date                           |
| CAPP-STP-VAL-08 | expiryDate date should not be before effective date                        |
| CAPP-STP-VAL-09 | Both Start Cheque Number/Amount cannot be Null/Empty at the Same time      |
| CAPP-STP-VAL-10 | Amount is invalid ,should must greater than 0                              |
| CAPP-STP-VAL-11 | Stop Payment can be requested either with ChequeNumber or Amount, not both |
| CAPP-STP-VAL-12 | ResourceID and operationType must not be null.                             |
| CAPP-SAV-001    | Record Saved Successfully.                                                 |
| CAPP-SAV-002    | Record Updated Successfully.                                               |
| CAPP-DEL-001    | Record Deleted Successfully.                                               |
| CAPP-COM-002    | Exception Occurred - Illegal State Exception                               |
| CAPP-COM-003    | Exception Occurred While Executing Query                                   |
| CAPP-COM-004    | Server Error Occurred during API call                                      |
| CAPP-COM-005    | Client Error Occurred during API call                                      |
| CAPP-COM-006    | Exception Occurred while creating Bean                                     |



**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                |
|-----------------|----------------------------------------------------------------------------------------------|
| CAPP-COM-007    | Exception Occurred while converting string to number                                         |
| CAPP-RVL-BAT-01 | Account reval batch job failed                                                               |
| CAPP-RVL-BAT-02 | Account reval batch step building failed                                                     |
| CAPP-RVL-BAT-03 | Account reval batch job reader has failed                                                    |
| CAPP-RVL-BAT-04 | Unable to fetch data from DDA-CONFIG-REVALUATIONSETUP-SERVICES for GLCode                    |
| CAPP-RVL-BAT-05 | Unable to fetch data from CMC-CURRENCY-SERVICES                                              |
| CAPP-RVL-BAT-06 | Unable to fetch branch LCY from CMC-BRANCH-SERVICES                                          |
| CAPP-RVL-BAT-07 | AccountStatus is not available for \$1 and \$2                                               |
| CAPP-RVL-BAT-08 | AccountClass is not available for \$1 and \$2                                                |
| CAPP-RVL-BAT-09 | Unable to get reporting GL for \$1 and \$2                                                   |
| CAPP-RVL-BAT-10 | Unable to get credit GL for \$1 and \$2                                                      |
| CAPP-RVL-BAT-11 | Unable to get debit GL for \$1 and \$2                                                       |
| CAPP-RVL-BAT-12 | Unable to get current balance for \$1 and \$2                                                |
| CAPP-RVL-BAT-13 | Current balance is zero for \$1 and \$2                                                      |
| CAPP-RVL-BAT-14 | Unable to fetch reval setup data for \$1 and \$2                                             |
| CAPP-RVL-BAT-15 | .                                                                                            |
| CAPP-RVL-BAT-16 | Reval setup information incomplete for \$1 and \$2                                           |
| CAPP-RVL-BAT-17 | Unable to fetch currency conversion data for \$1 and \$2                                     |
| CAPP-RVL-BAT-18 | .                                                                                            |
| CAPP-RVL-BAT-19 | Unable to get LCY current balance for \$1 and \$2                                            |
| CAPP-RVL-BAT-20 | Unable to get opening balance for \$1 and \$2                                                |
| CAPP-RVL-BAT-21 | .                                                                                            |
| CAPP-RVL-BAT-22 | .                                                                                            |
| CAPP-RVL-BAT-23 | Unable to get LCY opening balance for \$1 and \$2                                            |
| CAPP-RVL-BAT-24 | Unable to process reval for \$1 and \$2                                                      |
| CAPP-RVL-BAT-25 | Account revaluation writer failed to write for \$1 and \$2                                   |
| CAPP-RVL-BAT-26 | Reval account posting batch step building failed                                             |
| CAPP-RVL-BAT-27 | Reval account posting batch job reader has failed                                            |
| CAPP-RVL-BAT-28 | Unable to process account reval for \$1 and \$2                                              |
| CAPP-RVL-BAT-29 | Unable to post account and non netted gl to transaction service for \$1 and \$2              |
| CAPP-RVL-BAT-30 | Reval netted GL posting batch step building failed                                           |
| CAPP-RVL-BAT-31 | Reval netted GL posting batch job reader has failed                                          |
| CAPP-RVL-BAT-32 | Unable to process netted GL reval for \$1 and \$2                                            |
| CAPP-RVL-BAT-33 | Unable to post netted GL reval to transaction service for \$1 and \$2                        |
| CAPP-PP-BAT-01  | Error in Reader at branch \$1 , partitionNumber \$2                                          |
| CAPP-PP-BAT-02  | Error in Writer while processing VDBalances for accNo \$1, branch \$1, partitionNumber \$2   |
| CAPP-PP-BAT-03  | Error in Writer while processing ICVDBalances for accNo \$1, branch \$1, partitionNumber \$2 |
| CAPP-PP-BAT-04  | Error in Writer while processing BDBalances for accNo \$1, branch \$1, partitionNumber \$2   |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                    |
|-----------------|--------------------------------------------------------------------------------------------------|
| CAPP-PP-BAT-05  | Error in Writer while processing TurnOverBalances for accNo \$1, branch \$1, partitionNumber \$2 |
| CAPP-PP-BAT-06  | Error in Writer while saving balances for branch \$1, partitionNumber \$2                        |
| CAPP-PP-BAT-07  | Error in Writer while inserting into ICVDBalances for branch \$1, partitionNumber \$2            |
| CAPP-PP-BLQ-01  | Invalid Request                                                                                  |
| CAPP-PP-BLQ-02  | \$1 balance queries are only allowed in a request                                                |
| CAPP-PP-BLQ-03  | FromDate \$1 cannot be later than ToDate \$2                                                     |
| CAPP-PP-BLQ-04  | Date range search cannot exceed \$1 days                                                         |
| CAPP-PP-BLQ-05  | No balance details found for given criteria                                                      |
| CAPP-PP-BLQ-06  | Error occurred while fetching the balance details                                                |
| CAPP-ACS-VAL-70 | Version Number Mismatch while Account Amendment for Account Address                              |
| CAPP-ACS-VAL-71 | Version Number Mismatch while Account Amendment for Account Features                             |
| CAPP-ACS-VAL-72 | Version Number Mismatch while Account Amendment for Account MIS                                  |
| CAPP-ACS-VAL-73 | Version Number Mismatch while Account Amendment for AccountOperatingInstructions                 |
| CAPP-ACS-VAL-74 | Version Number Mismatch while Account Amendment for Account Preferences                          |
| CAPP-ACS-VAL-75 | Version Number Mismatch while Account Amendment for Account Signatory                            |
| CAPP-ACS-VAL-76 | Version Number Mismatch while Account Amendment for AccountStatementPreferences                  |
| CAPP-ACS-VAL-77 | Version Number Mismatch while Account Amendment for Account Status                               |
| CAPP-ACS-VAL-78 | Version Number Mismatch while Account Amendment for ATM                                          |
| CAPP-ACS-VAL-79 | Version Number Mismatch while Account Amendment for Charges                                      |
| CAPP-ACS-VAL-80 | Version Number Mismatch while Account Amendment for Cheque Book                                  |
| CAPP-ACS-VAL-81 | Version Number Mismatch while Account Amendment for Initial Funding                              |
| CAPP-ACS-VAL-82 | Version Number Mismatch while Account Amendment for Interest Details                             |
| CAPP-ACS-VAL-83 | Version Number Mismatch while Account Amendment for Limits                                       |
| CAPP-ACS-VAL-84 | Version Number Mismatch while Account Amendment for MultiCurrency Account                        |
| CAPP-ACS-VAL-85 | Version Number Mismatch while Account Amendment for ProvisioningAndGI                            |
| CAPP-ACS-VAL-86 | Pushing Authorized Account to CMC External Account Failed                                        |
| CAPP-ACS-VAL-W1 | Pushing Account to MCYAccount Failed                                                             |
| CAPP-ACS-VAL-88 | Pushing Address to CMC External Customer Structured Address Failed                               |
| CAPP-ACS-VAL-87 | Failed to parse data to Chequebook service due to network issue                                  |
| CAPP-ACS-VAL-92 | Error in defaulting Account Preferences                                                          |
| CAPP-ACS-VAL-93 | ModNo Mismatch while Account Amendment                                                           |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                      |
|-----------------|------------------------------------------------------------------------------------|
| CAPP-ACS-VAL-95 | Error in defaulting master DS                                                      |
| CAPP-ACS-VAL-G3 | Account not found                                                                  |
| CAPP-ACS-VAL-G4 | Account is marked for No Credit                                                    |
| CAPP-ACS-VAL-G5 | Account status is Frozen                                                           |
| CAPP-ACS-VAL-G6 | Account is marked for closure                                                      |
| CAPP-ACS-VAL-G7 | Account is marked for No Debit                                                     |
| CAPP-ACS-VAL-G9 | Account is closed                                                                  |
| CAPP-ACS-VAL-H0 | Account status is Dormant                                                          |
| CAPP-ACS-VAL-H1 | Account validation failed                                                          |
| CAPP-ACS-VAL-H2 | Invalid account \$1 and branch \$2 combination                                     |
| CAPP-ACS-VAL-H3 | Invalid account \$1 and currency \$2 combination                                   |
| CAPP-ACS-VAL-H4 | Transaction date is before account open date                                       |
| CAPP-ACS-VAL-H5 | Incorrect transaction date format                                                  |
| CAPP-ACS-VAL-H6 | Account balance service not found.                                                 |
| CAPP-ACS-VAL-H7 | Failed to get account balance.                                                     |
| CAPP-ACS-VAL-H8 | Failed to get cheque book details.                                                 |
| CAPP-ACS-VAL-H9 | Account balance should be zero.                                                    |
| CAPP-ACS-VAL-I0 | Account is having stopped or blocked cheques.                                      |
| CAPP-ACS-COM-H5 | Either RateCode or udeValue is allowed                                             |
| CAPP-ACS-COM-H6 | Variance is not allowed with UdeValue                                              |
| CAPP-STP-VAL-19 | Start and End Cheque Number should be within the assigned chequebook number range  |
| CAPP-STP-VAL-14 | Start Cheque Number cannot be changed                                              |
| CAPP-STP-VAL-15 | End Cheque Number cannot be changed                                                |
| CAPP-STP-VAL-16 | Amount cannot be changed                                                           |
| CAPP-STP-VAL-17 | Effective date cannot be changed                                                   |
| CAPP-STP-VAL-18 | Source code cannot be changed                                                      |
| CAPP-STP-VAL-13 | Stop payment type cannot be changed                                                |
| CAPP-STP-VAL-22 | stop payment already issued for this cheque number                                 |
| CAPP-STP-VAL-23 | Expiry Date cannot overlap with existing Stop Payment date                         |
| CAPP-ACC-VAL-AI | Interest Required is Yes, but no Interest Product is attached                      |
| GCS-AUTH-01     | Record Successfully Authorized                                                     |
| GCS-AUTH-02     | Valid modifications for approval were not sent. Failed to match                    |
| GCS-AUTH-03     | Maker cannot authorize                                                             |
| GCS-AUTH-04     | No Valid unauthorized modifications found for approval.                            |
| GCS-AUTH-05     | Failed to Authorize the record                                                     |
| GCS-CLOS-002    | Record Successfully Closed                                                         |
| GCS-CLOS-01     | Record Already Closed                                                              |
| GCS-CLOS-02     | Record Successfully Closed                                                         |
| GCS-CLOS-03     | Unauthorized record cannot be closed, it can be deleted before first authorization |
| GCS-CLOS-04     | Failed to Close the record                                                         |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code  | Error Message                                                                                         |
|-------------|-------------------------------------------------------------------------------------------------------|
| GCS-COM-001 | Record does not exist                                                                                 |
| GCS-COM-002 | Invalid version sent, operation can be performed only on latest version                               |
| GCS-COM-003 | Please Send Proper ModNo                                                                              |
| GCS-COM-004 | Please send makerId in the request                                                                    |
| GCS-COM-005 | Request is Null. Please Resend with Proper SELECT                                                     |
| GCS-COM-006 | Unable to parse JSON                                                                                  |
| GCS-COM-007 | Request Successfully Processed                                                                        |
| GCS-COM-008 | Modifications should be consecutive.                                                                  |
| GCS-COM-009 | Resource ID cannot be blank or "null".                                                                |
| GCS-COM-010 | Successfully canceled \$1.                                                                            |
| GCS-COM-011 | \$1 failed to update.                                                                                 |
| GCS-COM-012 | Error saving child datasegment, Master validation failed                                              |
| GCS-COM-013 | Error saving the datasegment                                                                          |
| GCS-COM-014 | Error validating the datasegment                                                                      |
| GCS-COM-015 | Error submitting the datasegment                                                                      |
| GCS-COM-016 | Unexpected error occurred during runtime                                                              |
| GCS-COM-017 | Error deleting the extended datasegment                                                               |
| GCS-COM-018 | Remove lock failed                                                                                    |
| GCS-COM-019 | Revert call to extended datasegment failed                                                            |
| GCS-COM-020 | Revert call to sub-domain datasegment failed                                                          |
| GCS-COM-021 | Error deleting the sub-domain datasegment                                                             |
| GCS-COM-022 | Authorize call to extended datasegment failed                                                         |
| GCS-COM-023 | Authorize call to sub-domain datasegment failed                                                       |
| GCS-COM-025 | Client error occurred during API call                                                                 |
| GCS-COM-026 | Invalid datasegment code                                                                              |
| GCS-DEL-001 | Record deleted successfully                                                                           |
| GCS-DEL-002 | Record(s) deleted successfully                                                                        |
| GCS-DEL-003 | Modifications didn't match valid unauthorized modifications that can be deleted for this record       |
| GCS-DEL-004 | Send all unauthorized modifications to be deleted for record that is not authorized even once.        |
| GCS-DEL-005 | Only Maker of first version of record can delete modifications of record that is not once authorized. |
| GCS-DEL-006 | No valid unauthorized modifications found for deleting                                                |
| GCS-DEL-007 | Failed to delete. Only maker of the modification(s) can delete.                                       |
| GCS-DEL-008 | Failed to Delete the record                                                                           |
| GCS-DEL-009 | No valid pre-validated modifications found for deletion                                               |
| GCS-MOD-001 | Closed Record cannot be modified                                                                      |
| GCS-MOD-002 | Record Successfully Modified                                                                          |
| GCS-MOD-003 | Record marked for close, cannot modify.                                                               |
| GCS-MOD-004 | Only maker of the record can modify before once auth                                                  |
| GCS-MOD-005 | Not amendable field, cannot modify                                                                    |
| GCS-MOD-006 | Natural Key cannot be modified                                                                        |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                        |
|-----------------|------------------------------------------------------------------------------------------------------|
| GCS-MOD-007     | Only the maker can modify the pending records.                                                       |
| GCS-MOD-008     | Failed to Update the record                                                                          |
| GCS-REOP-003    | Successfully Reopened                                                                                |
| GCS-REOP-01     | Unauthorized Record cannot be Reopened                                                               |
| GCS-REOP-02     | Failed to Reopen the Record, cannot reopen Open records                                              |
| GCS-REOP-03     | Successfully Reopened                                                                                |
| GCS-REOP-04     | Unauthorized record cannot be reopened, record should be closed and authorized                       |
| GCS-REOP-05     | Failed to Reopen the record                                                                          |
| GCS-REVT-01     | Record reverted successfully                                                                         |
| GCS-REVT-02     | Failed to Revert the record                                                                          |
| GCS-SAV-001     | Record already exists                                                                                |
| GCS-SAV-002     | Record Saved Successfully.                                                                           |
| GCS-SAV-003     | The record is saved and validated successfully.                                                      |
| GCS-SAV-004     | Failed to create the record                                                                          |
| GCS-VAL-001     | The record is successfully validated.                                                                |
| GCS-LOCK-01     | Remove dirty lock failed                                                                             |
| CAPP-ACC-VAL-01 | Account Class Parameter In One or More Account Mask is Not match with Entered Account Class Length   |
| CAPP-ACC-VAL-02 | Start date should be in yyyy-MM-dd format                                                            |
| CAPP-ACC-VAL-03 | end date should be in yyyy-MM-dd format                                                              |
| CAPP-ACC-VAL-04 | start date should not be blank if end date is selected                                               |
| CAPP-ACC-VAL-05 | end date should not be before start date                                                             |
| CAPP-ACC-VAL-06 | Daily Fixed Time is not a valid time                                                                 |
| CAPP-ACC-VAL-07 | account type should be of S or U or C or D                                                           |
| CAPP-ACC-VAL-08 | account code should be should be 4 character alpha numeric                                           |
| CAPP-ACC-VAL-09 | unauthorized account inactive close day should be between 0 and 999                                  |
| CAPP-ACC-VAL-10 | Authorized account inactive close day should be between 0 and 999                                    |
| CAPP-ACC-VAL-11 | Notice frequency should be O or D or W or M or Y or N                                                |
| CAPP-ACC-VAL-12 | Inactive account notice generation days should be between 0 and 999                                  |
| CAPP-ACC-VAL-13 | Limit for unprinted transactions can be entered only if compression required is selected.            |
| CAPP-ACC-VAL-14 | Transaction code for unprinted transactions can be entered only if compression required is selected. |
| CAPP-ACC-VAL-15 | Limit for Unprinted Transaction is mandatory if Compression Required is selected.                    |
| CAPP-ACC-VAL-16 | Transaction Code is mandatory if Compression Required is selected                                    |
| CAPP-ACC-VAL-17 | Iban account type is mandatory if Compression Required is selected                                   |
| CAPP-ACC-VAL-18 | Iban account type should be 4 character alpha numeric                                                |
| CAPP-ACC-VAL-19 | Daily Fixed Time value should be with respect to STDCAMPM                                            |
| CAPP-ACC-VAL-20 | Cheque Book Required can either be Y/N                                                               |
| CAPP-ACC-VAL-21 | Lodgement book should be empty as Passbook Facility Req is Y                                         |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                                                           |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| CAPP-ACC-VAL-22 | ChequeBook related data is not applicable as Checkbook Required is N                                                                    |
| CAPP-ACC-VAL-23 | Reorder Level cannot be null or zero                                                                                                    |
| CAPP-ACC-VAL-24 | Reorder Number cannot be null or zero                                                                                                   |
| CAPP-ACC-VAL-25 | Max Check Reject cannot be null or < 1                                                                                                  |
| CAPP-ACC-VAL-26 | Channel Details is not applicable as Direct Banking Req is N                                                                            |
| CAPP-ACC-VAL-27 | Margin on Advance against Uncollected Funds should be between 0 or 100                                                                  |
| CAPP-ACC-VAL-28 | Sequence cannot have null value                                                                                                         |
| CAPP-ACC-VAL-29 | RateValue should be between 0 or 100                                                                                                    |
| CAPP-ACC-VAL-30 | Maximum Rate cannot be a negative value                                                                                                 |
| CAPP-ACC-VAL-31 | Maximum Rate should be between 0 or 100                                                                                                 |
| CAPP-ACC-VAL-32 | Maximum Rate cannot have null value                                                                                                     |
| CAPP-ACC-VAL-33 | Minimum Rate cannot be a negative value                                                                                                 |
| CAPP-ACC-VAL-34 | Maximum Rate should be between 0 or 100                                                                                                 |
| CAPP-ACC-VAL-35 | Maximum Rate should be greater than or equal to Minimum Rate                                                                            |
| CAPP-ACC-VAL-36 | Entered rate outside acceptable range for interest rate                                                                                 |
| CAPP-ACC-VAL-37 | Input either rate code or interest rate for a limit category                                                                            |
| CAPP-ACC-VAL-38 | At least one of Rate Code or Rate Value should be available on Save. For Term Deposits both can be null if Default Deposit Rate is Yes. |
| CAPP-ACC-VAL-39 | Statement cycles should be blank when Statement Type is None                                                                            |
| CAPP-ACC-VAL-40 | Statement Day cannot be blank                                                                                                           |
| CAPP-ACC-VAL-41 | Statement cycles have to be different                                                                                                   |
| CAPP-ACC-VAL-42 | If Hourly Cycle is selected only Hourly Frequency should have the value                                                                 |
| CAPP-ACC-VAL-43 | If Daily Cycle is selected only Daily Fixed Time should have the value                                                                  |
| CAPP-ACC-VAL-44 | Hourly Frequency or Daily Fixed Time cannot be selected when Cycle is NULL                                                              |
| CAPP-ACC-VAL-45 | Statement Fee ON field not applicable for Daily Cycle                                                                                   |
| CAPP-ACC-VAL-46 | Invalid Statement Fee Cycle                                                                                                             |
| CAPP-ACC-VAL-47 | Primary ON field contains invalid Month                                                                                                 |
| CAPP-ACC-VAL-48 | Primary ON field is not applicable for Daily Cycle                                                                                      |
| CAPP-ACC-VAL-49 | Secondary ON field should have values between 1 to 31                                                                                   |
| CAPP-ACC-VAL-50 | Secondary ON field contains invalid week                                                                                                |
| CAPP-ACC-VAL-51 | Secondary ON field contains invalid Month                                                                                               |
| CAPP-ACC-VAL-52 | Secondary ON field is not applicable for Daily Cycle                                                                                    |
| CAPP-ACC-VAL-53 | Invalid Primary Cycle                                                                                                                   |
| CAPP-ACC-VAL-54 | Invalid Secondary Cycle                                                                                                                 |
| CAPP-ACC-VAL-55 | Invalid Tertiary Cycle                                                                                                                  |
| CAPP-ACC-VAL-56 | Tertiary ON field should have values between 1 to 31                                                                                    |
| CAPP-ACC-VAL-57 | Tertiary ON field contains invalid week                                                                                                 |
| CAPP-ACC-VAL-58 | Tertiary ON field contains invalid Month                                                                                                |
| CAPP-ACC-VAL-59 | Tertiary ON field is not applicable for Daily Cycle                                                                                     |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                              |
|-----------------|--------------------------------------------------------------------------------------------|
| CAPP-ACC-VAL-60 | Invalid Provisioning Frequency                                                             |
| CAPP-ACC-VAL-61 | Invalid Provisioning Currency                                                              |
| CAPP-ACC-VAL-62 | Invalid Natural GL                                                                         |
| CAPP-ACC-VAL-63 | Liquidation Days should be greater than or equal to zero and should be a non-decimal value |
| CAPP-ACC-VAL-64 | Fee Period should be greater than or equal to zero and should be a non-decimal value       |
| CAPP-ACC-VAL-65 | Advice Days should be greater than or equal to zero and should be a non-decimal value      |
| CAPP-ACC-VAL-66 | Verify Funds cannot be Y if Liquidation Mode is Manual                                     |
| CAPP-ACC-VAL-67 | Advice days is not applicable as Charge Start Advice is N                                  |
| CAPP-ACC-VAL-68 | Charge Start Advice can either be Y/N                                                      |
| CAPP-ACC-VAL-69 | Verify Funds can either be Y/N                                                             |
| CAPP-ACC-VAL-70 | Debit Notice can either be Y/N                                                             |
| CAPP-ACC-VAL-71 | Interest And Charges Required can either be Y/N                                            |
| CAPP-ACC-VAL-72 | Liquidate Receivable can either be Y/N                                                     |
| CAPP-ACC-VAL-73 | Minimum Rate cannot be null                                                                |
| CAPP-ACC-VAL-74 | Not a valid Limit Type                                                                     |
| CAPP-ACC-VAL-75 | Auto Reorder Cheque Book can either be Y/N                                                 |
| CAPP-ACC-VAL-76 | Direct Banking Required can either be Y/N                                                  |
| CAPP-ACC-VAL-77 | Daylight Limit can either be Y/N                                                           |
| CAPP-ACC-VAL-78 | Allow Collateral Linkage can either be Y/N                                                 |
| CAPP-ACC-VAL-79 | OD Facility Required can either be Y/N                                                     |
| CAPP-ACC-VAL-80 | Dormancy Days should be > 0                                                                |
| CAPP-ACC-VAL-81 | Account class length should be 6                                                           |
| CAPP-ACC-MAN-01 | Account class is mandatory                                                                 |
| CAPP-ACC-MAN-02 | Account type is mandatory                                                                  |
| CAPP-ACC-MOD-01 | Account class already used in account service                                              |
| CAPP-ACC-CLO-01 | Account class already used in account service                                              |
| CAPP-ACC-LOV-01 | \$1 is not a valid Event Class code                                                        |
| CAPP-ACC-LOV-02 | \$1 is not a valid Source Code                                                             |
| CAPP-ACC-LOV-03 | \$1 is not a valid Banking Channel                                                         |
| CAPP-ACC-LOV-04 | \$1 is not a valid Status in Status Rule Definition                                        |
| CAPP-ACC-LOV-05 | \$1 is not a valid Status in GL Details                                                    |
| CAPP-ACC-LOV-06 | \$1 is not a valid EventClass code                                                         |
| CAPP-ACC-LOV-07 | \$1 is not a valid Exposure Category                                                       |
| CAPP-ACC-LOV-08 | \$1 is not a valid Accounting Role                                                         |
| CAPP-ACC-LOV-09 | \$1 is not a valid GL Line                                                                 |
| CAPP-ACC-LOV-10 | \$1 is invalid data in Primary ON field                                                    |
| CAPP-ACC-LOV-11 | \$1 is invalid data in Secondary ON field                                                  |
| CAPP-ACC-LOV-12 | \$1 is invalid data in Tertiary ON field                                                   |
| CAPP-ACC-LOV-13 | \$1 is invalid data in Statement Fee ON field                                              |
| CAPP-ACC-LOV-14 | \$1 is invalid data in credit GL Line                                                      |



**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                              |
|-----------------|--------------------------------------------------------------------------------------------|
| CAPP-ACC-LOV-15 | \$1 is invalid data in debit GL Line                                                       |
| CAPP-ACC-LOV-16 | \$1 is invalid data in Account Head                                                        |
| CAPP-ACC-LOV-17 | Error parsing time , Time should be in hh:mm:ss format                                     |
| CAPP-ACC-LOV-18 | Invalid Mis Group                                                                          |
| CAPP-ACC-LOV-19 | Mis class \$1 is mandatory                                                                 |
| CAPP-ACC-LOV-20 | No data found from Bank configuration for validations                                      |
| CAPP-ACC-LOV-21 | Unable to get camStartDate from Bank Configuration                                         |
| CAPP-ACC-LOV-22 | Unable to get camEndDate from Bank Configuration                                           |
| CAPP-ACC-LOV-23 | Unable to get account mask from Bank Configuration                                         |
| CAPP-ACC-LOV-24 | Unable to get event class code from Event Class Configuration                              |
| CAPP-ACC-LOV-25 | No data found in Event Class Configuration for validations                                 |
| CAPP-ACC-LOV-26 | Unable to get event class code summary from Event Class Configuration                      |
| CAPP-ACC-LOV-27 | No data found for event class code summary in Event Class Configuration for validations    |
| CAPP-ACC-LOV-28 | Unable to get accounting role from Event Class Configuration                               |
| CAPP-ACC-LOV-29 | No data found for accounting role in Event Class Configuration for validations             |
| CAPP-ACC-LOV-30 | Unable to get exposure category from Exposure Category Configuration                       |
| CAPP-ACC-LOV-31 | No data found from Exposure Category Configuration for validations                         |
| CAPP-ACC-LOV-32 | Unable to get gl code from CMC External Chart Configuration                                |
| CAPP-ACC-LOV-33 | No data found from CMC External Chart Configuration for validations                        |
| CAPP-ACC-LOV-34 | Unable to get gl code from Customer GL Configuration                                       |
| CAPP-ACC-LOV-35 | No data found from Customer GL Configuration for validations                               |
| CAPP-ACC-LOV-36 | No data found from CMC MIS Group Configuration for validations                             |
| CAPP-ACC-LOV-37 | Unable to get misGroup from CMC MIS Group Configuration                                    |
| CAPP-ACC-LOV-38 | No data found from CMC MIS Class Configuration for validations                             |
| CAPP-ACC-LOV-39 | Unable to get mis class/mis type from CMC MIS Group Configuration                          |
| CAPP-ACC-LOV-40 | No statement maintenance data found from Maintenance services(static data) for validations |
| CAPP-ACC-LOV-41 | Unable to get statement maintenance data from Maintenance(static data) services            |
| CAPP-ACC-LOV-42 | Unable to get status code from Status Code Configuration                                   |
| CAPP-ACC-LOV-43 | No data found from Status Code Configuration for validations                               |
| CAPP-ACC-LOV-44 | No maintenance data found from Maintenance services(static data) for validations           |
| CAPP-ACC-LOV-45 | Unable to get maintenance data from Maintenance(static data) services                      |
| CAPP-ACC-CDS-01 | IBAN required is set to true in account feature datasegment                                |
| CAPP-ACC-CDS-02 | IBAN required is set to false in account feature datasegment                               |
| CAPP-ACC-VAL-82 | Duplicate Source Code is not allowed                                                       |
| CAPP-ACC-VAL-83 | Duplicate Bank channel is not allowed                                                      |
| CAPP-ACC-VAL-84 | Source Code should not be null or empty                                                    |



**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                               |
|-----------------|-----------------------------------------------------------------------------|
| CAPP-ACC-VAL-85 | Duplicate Account Role is not allowed                                       |
| CAPP-ACC-VAL-86 | Account Role cannot be null                                                 |
| CAPP-ACC-VAL-87 | Duplicate Status is not allowed                                             |
| CAPP-ACC-VAL-88 | Status cannot be null                                                       |
| CAPP-ACC-VAL-89 | Dormancy days should be greater than zero                                   |
| CAPP-ACC-VAL-90 | Dormancy parameter should be D or C or B or M                               |
| CAPP-ACC-VAL-91 | Status code cannot be Null or Empty                                         |
| CAPP-ACC-VAL-92 | Sequence number cannot be Null or Empty                                     |
| CAPP-ACC-VAL-93 | Rule ID cannot be Null or Empty                                             |
| CAPP-ACC-LOV-46 | \$1 is not a valid Status code                                              |
| CAPP-ACC-LOV-47 | \$1 is not a valid Status Sequence Number                                   |
| CAPP-ACC-LOV-48 | \$1 is not a valid Rule Id                                                  |
| CAPP-ACC-LOV-49 | No rules found in Rule List from rule service                               |
| CAPP-ACC-LOV-50 | Unable to fetch rule list from rule service                                 |
| CAPP-ACC-VAL-94 | Currencies cannot be empty when multi currency required is true             |
| CAPP-ACC-VAL-95 | Currency cannot be null or empty                                            |
| CAPP-ACC-VAL-96 | Currencies should be empty when multi currency required is false            |
| CAPP-ACC-LOV-51 | \$1 is not a valid currency                                                 |
| CAPP-ACC-LOV-52 | No currency code found in Currency List from CMC-Currency-Service           |
| CAPP-ACC-LOV-53 | Unable to get data from CMC-Currency-Service                                |
| CAPP-ACC-CLI-01 | OBIC - Create External Group Failed                                         |
| CAPP-ACC-CLI-02 | IC - Product Mapping Failed                                                 |
| CAPP-ACC-LOV-54 | \$1 is not a valid product code                                             |
| CAPP-ACC-VAL-97 | product code cannot be null or empty                                        |
| CAPP-ACC-VAL-98 | open cannot be null or empty                                                |
| CAPP-ACC-VAL-99 | Open should be either N or C                                                |
| CAPP-ACC-VAL-AA | Duplicate status is not allowed in rule definition                          |
| CAPP-ACC-VAL-AB | Duplicate combination of Product Code and Currency not allowed              |
| CAPP-ACC-VAL-AC | At least one rule definition is required when Automatic status change is on |
| CAPP-ACC-VAL-AD | Rule definition is allowed only when Automatic status change is on          |
| CAPP-ACC-VAL-AE | At least one GL reporting with NORM status is mandatory                     |
| CAPP-ACC-VAL-AF | Credit GL cannot be null or empty                                           |
| CAPP-ACC-VAL-AG | Debit GL cannot be null or empty                                            |
| PLATO-EVNT-001  | Failed to update                                                            |
| PLATO-EVNT-002  | Record already exists                                                       |
| CAPP-ACS-VAL-V0 | Error in Parsing Account Data                                               |
| CAPP-ACS-VAL-V1 | Error in Parsing Account Balance Data                                       |
| CAPP-ACS-VAL-V2 | Unable to fetch Account Balance Data                                        |
| CAPP-ACS-VAL-R6 | Failed to validate Account Number                                           |
| CAPP-ACS-VAL-R7 | Failed to validate Multicurrency Account Number                             |
| CAPP-ACS-VAL-R8 | Failed to generate Account Number                                           |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                  |
|-----------------|--------------------------------------------------------------------------------|
| CAPP-ACS-VAL-S1 | Failed to generate IBAN Number                                                 |
| CAPP-ACS-VAL-R9 | Failed to validate IBAN Account Number                                         |
| CAPP-ACS-VAL-R4 | Failed to generate Multicurrency Account Number                                |
| CAPP-ACS-VAL-R5 | MultiCurrency Sub Account Number cannot be null                                |
| CAPP-ACS-VAL-T2 | Unable to fetch Branch Information                                             |
| CAPP-ACS-VAL-T3 | Unable to fetch Country Code Maintenance                                       |
| DDA-ANG-001     | Error in Generating Account Number                                             |
| DDA-ANG-002     | The account number is not between start and end account number                 |
| DDA-ANG-003     | Unable to fetch Account Mask Info                                              |
| DDA-ANG-004     | Unable to Fetching Customer Details                                            |
| DDA-ANG-005     | Unable to Fetching Bank/Branch Details                                         |
| DDA-ANG-006     | Unable to Fetching Bank Code                                                   |
| DDA-ANG-007     | BranchCode cannot be null                                                      |
| DDA-TBS-ACNT-04 | Invalid GL Account Number                                                      |
| IC-INPT-001     | No records present for given branch and account                                |
| DDA-TBS-BALV-06 | Original transaction amount \$1 , reversal Transaction amount \$2 do not match |
| IC-PRCBT002     | To Period Code should be greater than From Period Code                         |
| INT-MCT-001     | Release CutOff is not processed for previous mark CutOff                       |
| INT-MCT-002     | Branch Code Not Valid                                                          |
| INT-MCT-003     | Branch Dates Not Set                                                           |
| INT-MCT-004     | Branch Dates Not Maintained                                                    |
| INT-MCT-005     | Error Occurred in Mark Cutoff                                                  |
| INT-RCT-001     | No data found for this branchCode in CutOff                                    |
| INT-RCT-002     | Release CutOff is already processed                                            |
| INT-RCT-003     | Error occurred while processing Release CutOff                                 |
| INT-RCT-004     | Branch Code Not Valid                                                          |
| INT-PRC-001     | No data found for this branchCode in Branch Dates                              |
| INT-PRC-002     | Release Cutoff Failed                                                          |
| IC-GETSP-01     | No details present for the given Branch and Account                            |
| IC-IPTAC-01     | Record Already Exists, Failed to save.                                         |
| IC-IPTVD-01     | Ref No in the request must be unique                                           |
| IC-BRNC-01      | Invalid Branch Parameter                                                       |
| IC-MNTBR-01     | Error while validation of branch code using common core branch services        |
| IC-MNTBR-02     | Branch code not found in core branches                                         |
| IC-MNTBR-03     | IC Period Code Maintenance is not present                                      |
| IC-MNTBR-04     | Error while fetching system date values from CMC Branch Services               |
| IC-MNTBR-05     | Branch code not found in system dates                                          |
| IC-MNRUL-01     | System elements not mapped to the Rule                                         |
| IC-INPER-01     | Account is Mandatory                                                           |
| IC-INPER-02     | Account Group Code is Mandatory                                                |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                     |
|-----------------|---------------------------------------------------------------------------------------------------|
| IC-INPER-03     | Account Open Date is Mandatory                                                                    |
| IC-INPER-04     | Branch is Mandatory                                                                               |
| IC-INPER-05     | Currency is Mandatory                                                                             |
| IC-INPER-06     | Customer Number is Mandatory                                                                      |
| IC-INPER-07     | Source System is Mandatory                                                                        |
| IC-INPER-09     | No Records to process                                                                             |
| IC-INPER-11     | Maintenance Queue Population Failed                                                               |
| IC-INPER-20     | Branch Parameter Not maintained                                                                   |
| IC-PRD062       | Branch Parameter not maintained                                                                   |
| IC-GRC001       | Effective Date cannot be Back Dated.                                                              |
| IC-GRC002       | Current IC Group and New IC Group cannot be same.                                                 |
| IC-GRC003       | Account Branch and currency cannot be *.* for given Account.                                      |
| IC-GRC004       | Pending request is active for an Account, therefore new change request is not allowed to be saved |
| CACG-QUC-VAL-02 | \$1 is not a valid queue name                                                                     |
| CAPP-RVL-BAT-01 | Account reval batch job failed                                                                    |
| CAPP-RVL-BAT-02 | Account reval batch step building failed                                                          |
| CAPP-RVL-BAT-03 | Account reval batch job reader has failed                                                         |
| CAPP-RVL-BAT-04 | Unable to fetch data from DDA-CONFIG-REVALUATIONSETUP-SERVICES for GLCode                         |
| CAPP-RVL-BAT-05 | Unable to fetch data from CMC-CURRENCY-SERVICES                                                   |
| CAPP-RVL-BAT-06 | Unable to fetch branch LCY from CMC-BRANCH-SERVICES                                               |
| CAPP-RVL-BAT-07 | AccountStatus is not available for \$1 and \$2                                                    |
| CAPP-RVL-BAT-08 | AccountClass is not available for \$1 and \$2                                                     |
| CAPP-RVL-BAT-09 | Unable to get reporting GL for \$1 and \$2                                                        |
| CAPP-RVL-BAT-10 | Unable to get credit GL for \$1 and \$2                                                           |
| CAPP-RVL-BAT-11 | Unable to get debit GL for \$1 and \$2                                                            |
| CAPP-RVL-BAT-12 | Unable to get current balance for \$1 and \$2                                                     |
| CAPP-RVL-BAT-13 | Current balance is zero for \$1 and \$2                                                           |
| CAPP-RVL-BAT-14 | Unable to fetch reval setup data for \$1 and \$2                                                  |
| CAPP-RVL-BAT-15 | .                                                                                                 |
| CAPP-RVL-BAT-16 | Reval setup information incomplete for \$1 and \$2                                                |
| CAPP-RVL-BAT-17 | Unable to fetch currency conversion data for \$1 and \$2                                          |
| CAPP-RVL-BAT-18 | .                                                                                                 |
| CAPP-RVL-BAT-19 | Unable to get LCY current balance for \$1 and \$2                                                 |
| CAPP-RVL-BAT-20 | Unable to get opening balance for \$1 and \$2                                                     |
| CAPP-RVL-BAT-21 | .                                                                                                 |
| CAPP-RVL-BAT-22 | .                                                                                                 |
| CAPP-RVL-BAT-23 | Unable to get LCY opening balance for \$1 and \$2                                                 |
| CAPP-RVL-BAT-24 | Unable to process reval for \$1 and \$2                                                           |
| CAPP-RVL-BAT-25 | Account revaluation writer failed to write for \$1 and \$2                                        |
| CAPP-RVL-BAT-26 | Reval account posting batch step building failed                                                  |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                    |
|-----------------|--------------------------------------------------------------------------------------------------|
| CAPP-RVL-BAT-27 | Reval account posting batch job reader has failed                                                |
| CAPP-RVL-BAT-28 | Unable to process account reval for \$1 and \$2                                                  |
| CAPP-RVL-BAT-29 | Unable to post account and non netted gl to transaction service for \$1 and \$2                  |
| CAPP-RVL-BAT-30 | Reval netted GL posting batch step building failed                                               |
| CAPP-RVL-BAT-31 | Reval netted GL posting batch job reader has failed                                              |
| CAPP-RVL-BAT-32 | Unable to process netted GL reval for \$1 and \$2                                                |
| CAPP-RVL-BAT-33 | Unable to post netted GL reval to transaction service for \$1 and \$2                            |
| CAPP-PP-BAT-01  | Error in Reader at branch \$1, partitionNumber \$2                                               |
| CAPP-PP-BAT-02  | Error in Writer while processing VDBalances for accNo \$1, branch \$1, partitionNumber \$2       |
| CAPP-PP-BAT-03  | Error in Writer while processing ICVDBalances for accNo \$1, branch \$1, partitionNumber \$2     |
| CAPP-PP-BAT-04  | Error in Writer while processing BDBalances for accNo \$1, branch \$1, partitionNumber \$2       |
| CAPP-PP-BAT-05  | Error in Writer while processing TurnOverBalances for accNo \$1, branch \$1, partitionNumber \$2 |
| CAPP-PP-BAT-06  | Error in Writer while saving balances for branch \$1, partitionNumber \$2                        |
| CAPP-PP-BAT-07  | Error in Writer while inserting into ICVDBalances for branch \$1, partitionNumber \$2            |
| CAPP-PP-BLQ-01  | Invalid Request                                                                                  |
| CAPP-PP-BLQ-02  | \$1 balance queries are only allowed in a request                                                |
| CAPP-PP-BLQ-03  | FromDate \$1 cannot be later than ToDate \$2                                                     |
| CAPP-PP-BLQ-04  | Date range search cannot exceed \$1 days                                                         |
| CAPP-PP-BLQ-05  | No balance details found for given criteria                                                      |
| CAPP-PP-BLQ-06  | Error occurred while fetching the balance details                                                |
| DDA-TBS-MAND-01 | Mandatory value(s) missing                                                                       |
| DDA-TBS-MAND-02 | Transaction request is missing                                                                   |
| CACG-QUC-VAL-01 | Selected Error Codes \$1 is already linked to a Queue.                                           |
| DDA-TBS-MAND-03 | Transaction Branch is mandatory                                                                  |
| DDA-TBS-MAND-04 | Transaction Reference Number is mandatory                                                        |
| DDA-TBS-MAND-07 | Event is mandatory                                                                               |
| DDA-TBS-MAND-06 | Source is mandatory                                                                              |
| GCS-AUTH-01     | Record Successfully Authorized                                                                   |
| GCS-AUTH-02     | Valid modifications for approval were not sent. Failed to match                                  |
| GCS-AUTH-03     | Maker cannot authorize                                                                           |
| GCS-AUTH-04     | No Valid unauthorized modifications found for approval.                                          |
| GCS-AUTH-05     | Failed to Authorize the record                                                                   |
| GCS-CLOS-002    | Record Successfully Closed                                                                       |
| GCS-CLOS-01     | Record Already Closed                                                                            |
| GCS-CLOS-02     | Record Successfully Closed                                                                       |
| GCS-CLOS-03     | Unauthorized record cannot be closed, it can be deleted before first authorization               |
| GCS-CLOS-04     | Failed to Close the record                                                                       |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code  | Error Message                                                                                         |
|-------------|-------------------------------------------------------------------------------------------------------|
| GCS-COM-001 | Record does not exist                                                                                 |
| GCS-COM-002 | Invalid version sent, operation can be performed only on latest version                               |
| GCS-COM-003 | Please Send Proper ModNo                                                                              |
| GCS-COM-004 | Please send makerId in the request                                                                    |
| GCS-COM-005 | Request is Null. Please Resend with Proper SELECT                                                     |
| GCS-COM-006 | Unable to parse JSON                                                                                  |
| GCS-COM-007 | Request Successfully Processed                                                                        |
| GCS-COM-008 | Modifications should be consecutive.                                                                  |
| GCS-COM-009 | Resource ID cannot be blank or "null".                                                                |
| GCS-COM-010 | Successfully canceled \$1.                                                                            |
| GCS-COM-011 | \$1 failed to update.                                                                                 |
| GCS-COM-012 | Error saving child datasegment, Master validation failed                                              |
| GCS-COM-013 | Error saving the datasegment                                                                          |
| GCS-COM-014 | Error validating the datasegment                                                                      |
| GCS-COM-015 | Error submitting the datasegment                                                                      |
| GCS-COM-016 | Unexpected error occurred during runtime                                                              |
| GCS-COM-017 | Error deleting the extended datasegment                                                               |
| GCS-COM-018 | Remove lock failed                                                                                    |
| GCS-COM-019 | Revert call to extended datasegment failed                                                            |
| GCS-COM-020 | Revert call to subdomain datasegment failed                                                           |
| GCS-COM-021 | Error deleting the subdomain datasegment                                                              |
| GCS-COM-022 | Authorize call to extended datasegment failed                                                         |
| GCS-COM-023 | Authorize call to subdomain datasegment failed                                                        |
| GCS-COM-025 | Client error occurred during API call                                                                 |
| GCS-COM-026 | Invalid datasegment code                                                                              |
| GCS-DEL-001 | Record deleted successfully                                                                           |
| GCS-DEL-002 | Record(s) deleted successfully                                                                        |
| GCS-DEL-003 | Modifications didn't match valid unauthorized modifications that can be deleted for this record       |
| GCS-DEL-004 | Send all unauthorized modifications to be deleted for record that is not authorized even once.        |
| GCS-DEL-005 | Only Maker of first version of record can delete modifications of record that is not once authorized. |
| GCS-DEL-006 | No valid unauthorized modifications found for deleting                                                |
| GCS-DEL-007 | Failed to delete. Only maker of the modification(s) can delete.                                       |
| GCS-DEL-008 | Failed to Delete the record                                                                           |
| GCS-DEL-009 | No valid pre-validated modifications found for deletion                                               |
| GCS-MOD-001 | Closed Record cannot be modified                                                                      |
| GCS-MOD-002 | Record Successfully Modified                                                                          |
| GCS-MOD-003 | Record marked for close, cannot modify.                                                               |
| GCS-MOD-004 | Only maker of the record can modify before once auth                                                  |
| GCS-MOD-005 | Not amendable field, cannot modify                                                                    |
| GCS-MOD-006 | Natural Key cannot be modified                                                                        |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                         |
|-----------------|-------------------------------------------------------------------------------------------------------|
| GCS-MOD-007     | Only the maker can modify the pending records.                                                        |
| GCS-MOD-008     | Failed to Update the record                                                                           |
| GCS-REOP-003    | Successfully Reopened                                                                                 |
| GCS-REOP-01     | Unauthorized Record cannot be Reopened                                                                |
| GCS-REOP-02     | Failed to Reopen the Record, cannot reopen Open records                                               |
| GCS-REOP-03     | Successfully Reopened                                                                                 |
| GCS-REOP-04     | Unauthorized record cannot be reopened, record should be closed and authorized                        |
| GCS-REOP-05     | Failed to Reopen the record                                                                           |
| GCS-REVT-01     | Record reverted successfully                                                                          |
| GCS-REVT-02     | Failed to Revert the record                                                                           |
| GCS-SAV-001     | Record already exists                                                                                 |
| GCS-SAV-002     | Record Saved Successfully.                                                                            |
| GCS-SAV-003     | The record is saved and validated successfully.                                                       |
| GCS-SAV-004     | Failed to create the record                                                                           |
| GCS-VAL-001     | The record is successfully validated.                                                                 |
| GCS-LOCK-01     | Remove dirty lock failed                                                                              |
| CACG-OVC-VAL-01 | Combination of Exception code \$1 and Source code \$2 has to be unique for an override configuration. |
| CACG-OVC-VAL-02 | Minimum one Language record is mandatory for Exception Code \$1                                       |
| CACG-OVC-VAL-03 | Child Level Source Code cannot be the same as the Origin Source Code or its Parent Source Code.       |
| PLATO-EVNT-001  | Failed to update                                                                                      |
| PLATO-EVNT-002  | Record already exists                                                                                 |
| IC-INPT-002     | Exceeded accGrp max size 6                                                                            |
| IC-INPT-003     | accGrp not sent                                                                                       |
| IC-INPT-004     | Exceeded accGrpDesc max size 2000                                                                     |
| IC-INPT-005     | accGrpDesc not sent                                                                                   |
| IC-INPT-006     | Exceeded extAccGrp max size 64                                                                        |
| IC-INPT-007     | extAccGrp not sent                                                                                    |
| IC-INPT-008     | Exceeded extAccGrpDesc max size 2000                                                                  |
| IC-INPT-009     | extAccGrpDesc not sent                                                                                |
| IC-INPT-010     | Exceeded extAccGrpType max size 1                                                                     |
| IC-INPT-011     | extAccGrpType not sent                                                                                |
| IC-INPT-012     | Exceeded productCode max size 4                                                                       |
| IC-INPT-013     | productCode not sent                                                                                  |
| IC-INPT-014     | Exceeded ccy max size 3                                                                               |
| IC-INPT-015     | ccy not sent                                                                                          |
| IC-INPT-016     | Exceeded open max size 1                                                                              |
| IC-INPT-017     | open not sent                                                                                         |
| IC-ACC-08       | Required Parameters for Account Class transfer not maintained                                         |
| IC-ACC-09       | Unhandled Exception occurred during Account Class transfer check                                      |
| IC-SPRM-001     | Service Parameters cannot be empty                                                                    |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                                                                 |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| IC-GRC005       | Booking GL details and accounting details are mandatory if Liquidation mode is Liquidate to GL or Liquidate to Different Account respectively |
| IC-BAT-142      | Error Occurred during Service Call to Pre Branch Resolution                                                                                   |
| IC-BAT-160      | Failed while getting pending count for Intraday Batch                                                                                         |
| IC-BAT-161      | Failed during service call for Intraday Batch                                                                                                 |
| IN-HEAR-583     | Period Dates should be within Financial Cycle Start and End Date                                                                              |
| GCS-COM-027     | Not a valid Key Id: \$1)                                                                                                                      |
| IC-PRD120       | Defer liquidation days should not be entered when defer liquidation flag is not selected                                                      |
| IC-PRD121       | Defer before month end days should not be entered when defer liquidation flag is not selected                                                 |
| IC-PRD122       | Defer liquidation days or defer before month end days should be entered when defer liquidation flag is selected                               |
| IC-PRD123       | Both start from account opening and defer liquidation days flags cannot be selected at the same time                                          |
| IC-PRD124       | Days before month end should not be entered for frequency days                                                                                |
| IC-PRD125       | Both defer liquidation days and defer before month end day cannot be entered at the same time                                                 |
| IC-PRD126       | Accrual cycle should be None when accrual frequency is Daily                                                                                  |
| IN-HEAR-590     | The entered characters exceed the maximum length allowed for Period Code                                                                      |
| IN-HEAR-586     | The entered characters exceed the maximum length allowed for Financial Cycle                                                                  |
| IN-HEAR-587     | The entered characters exceed the maximum length allowed for Description                                                                      |
| IC-PRD131       | Min Effective Value cannot be greater than Max Effective Value                                                                                |
| IC-PRD132       | Minimum Variance cannot be greater than Maximum Variance                                                                                      |
| DDA-TBS-MAND-08 | Event SerialNo is mandatory                                                                                                                   |
| DDA-TBS-MAND-09 | Transaction details is missing                                                                                                                |
| DDA-TBS-MAND-10 | More than 99 entries/blocks/blockModifications are not allowed in a DDA Transaction                                                           |
| DDA-TBS-MAND-11 | Account Number is mandatory                                                                                                                   |
| DDA-TBS-MAND-12 | Account Branch is mandatory                                                                                                                   |
| DDA-TBS-MAND-13 | Account Currency is mandatory                                                                                                                 |
| DDA-TBS-MAND-14 | Requested Block Amount \$1 is invalid or less than or equal to Zero                                                                           |
| DDA-TBS-MAND-15 | Block Expiry Date is mandatory for Lien Block                                                                                                 |
| DDA-TBS-MAND-16 | Credit Debit Indicator is invalid                                                                                                             |
| DDA-TBS-MAND-18 | One or more revaluation parameter is missing                                                                                                  |
| DDA-TBS-DEFA-01 | Error while defaulting Transaction attributes                                                                                                 |
| DDA-TBS-DEFA-02 | Source Code \$1 does not exists                                                                                                               |
| DDA-TBS-DEFA-03 | TransactionCode \$1 does not exists                                                                                                           |
| DDA-TBS-DEFA-04 | No Transaction Code is defined in source preference \$1                                                                                       |
| DDA-TBS-DEFA-05 | Branch \$1 does not exist                                                                                                                     |
| DDA-TBS-DEFA-06 | Error while fetching Branch date for transaction branch \$1                                                                                   |



**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                                                |
|-----------------|--------------------------------------------------------------------------------------------------------------|
| DDA-TBS-BDRQ-01 | Invalid Input                                                                                                |
| DDA-TBS-BDRQ-02 | Block Type is invalid                                                                                        |
| DDA-TBS-BDRQ-03 | Invalid Action given in the Block modification request                                                       |
| DDA-TBS-BDRQ-05 | AutoRelease \$1 is invalid                                                                                   |
| DDA-TBS-BDRQ-06 | AvailableDays \$1 is invalid                                                                                 |
| DDA-TBS-BDRQ-07 | Availability Info is invalid                                                                                 |
| DDA-TBS-DUP-01  | More than one block cannot be requested on an account \$1, branch \$2, and currency \$3 in a Transaction     |
| DDA-TBS-DUP-02  | Block requested does not exists on account \$1, branch \$2 and currency \$3 under EcaRefNo \$                |
| DDA-TBS-DUP-03  | Error in Amount Block Duplicate Validation                                                                   |
| DDA-TBS-ACNT-01 | Account Number \$1 does not exist                                                                            |
| DDA-TBS-ACNT-02 | Posting into Suspense Entry as Account Number \$1 does not exist                                             |
| DDA-TBS-CUST-01 | Customer \$1 not found of account \$2                                                                        |
| DDA-TBS-EAVL-01 | Error in External Accounting(EA) Validation                                                                  |
| DDA-TBS-EAVL-02 | Local Holiday Check for next working day has Failed. Please check whether Local Holiday has been maintained. |
| DDA-TBS-EAVL-03 | Rounded branchLcyAmount \$1 is different from actual branchLcyAmount \$2                                     |
| DDA-TBS-EAVL-04 | BranchLcyAmt \$1 is invalid or less than or equal to Zero                                                    |
| DDA-TBS-EAVL-05 | Exchange rate \$1 is invalid or Zero                                                                         |
| DDA-TBS-EAVL-06 | accountCcyAmt \$1 is invalid                                                                                 |
| DDA-TBS-EAVL-07 | Rounded accountCcyAmount \$1 is different from actual accountCcyAmount \$2                                   |
| DDA-TBS-OVDH-01 | Referral processing is not allowed                                                                           |
| DDA-TBS-OVDH-02 | Error while sending Referral processing request                                                              |
| DDA-TBS-OVDH-04 | Transaction Pending for Referral Approval of accounts \$1                                                    |
| DDA-TBS-OVDH-05 | Referral not allowed for accounts \$1                                                                        |
| DDA-TBS-TXNH-01 | Unexpected Error                                                                                             |
| DDA-TBS-TXNH-02 | Error/Override to be handled                                                                                 |
| DDA-TBS-RSUP-01 | Transaction/Transaction details not found while updating Referral status                                     |
| DDA-TBS-BALP-01 | Insufficient Balance. Need \$1 \$2 to process the accounting / amount block entry                            |
| DDA-TBS-BALP-02 | Requested decrease amount \$1 is more than Outstanding block amount \$2                                      |
| DDA-TBS-BALV-01 | Requested block amount cannot be negative                                                                    |
| DDA-TBS-BALV-02 | Amount Block is not active                                                                                   |
| DDA-TBS-BALV-03 | Requested modification amount is equal to outstanding amount                                                 |
| DDA-TBS-BALV-04 | Invalid ECA Reference Number                                                                                 |
| DDA-TBS-BALV-05 | Invalid Block Reference Number                                                                               |
| DDA-TBS-LMIT-01 | Error(s) \$1 raised from Limit system                                                                        |
| DDA-TBS-RTL-01  | Error(s) \$1 raised from RTL system                                                                          |
| DDA-TBS-EAVL-08 | \$1 \$2 cannot be positive for a reversal transaction                                                        |
| DDA-TBS-UNVL-01 | Error while processing Unauthorized transaction                                                              |



**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                                        |
|-----------------|--------------------------------------------------------------------------------------|
| DDA-TBS-UNVL-02 | Transaction cannot be authorized by maker                                            |
| DDA-TBS-UNVL-03 | Transaction has been already deleted by maker                                        |
| DDA-TBS-UNVL-04 | Transaction can be deleted only by maker                                             |
| DDA-TBS-UNVL-05 | Transaction has been already authorized by checker                                   |
| DDA-TBS-DEFA-07 | Transaction status for Source Code \$1 does not exist                                |
| DDA-TBS-PTYV-02 | Customer Whereabouts are unknown.                                                    |
| DDA-TBS-PTYV-01 | Customer is Frozen                                                                   |
| DDA-TBS-PTYV-03 | Customer is bankrupt                                                                 |
| DDA-TBS-CUST-02 | Customer validation failed                                                           |
| DDA-TBS-ACNT-03 | Unexpected Error while validating account \$1                                        |
| DDA-TBS-EAVL-10 | Error while rounding \$1 , Currency \$2 is not maintained for country \$3            |
| DDA-TBS-CHQE-01 | Cheque Block failed                                                                  |
| DDA-TBS-CHQE-02 | Cheque Block and Utilization failed                                                  |
| DDA-TBS-CHQE-03 | Cheque Utilization failed                                                            |
| DDA-TBS-CHQE-04 | Cheque Undo failed                                                                   |
| DDA-TBS-CHQE-05 | Instrument code mismatch, should pass the same instrument code that blocked in ECA.  |
| DDA-TBS-BDRQ-08 | Number of transaction in single request should be within the range of 1 and \$1      |
| DDA-TBS-BDRQ-09 | Number of legs in single transaction request should be within the range of 1 and \$1 |
| DDA-TBS-INLM-01 | Temporary Overdraft Limit has been utilized for this transaction                     |
| DDA-TBS-INLM-02 | DayLight Limit has been utilized for this transaction                                |
| DDA-TBS-INLM-03 | AUF Limit has been utilized for this transaction                                     |
| DDA-TBS-BDRQ-04 | TxnInitDate is Invalid                                                               |
| DDA-TBS-BDRQ-10 | BlockExpiryDate is Invalid                                                           |
| DDA-TBS-BDRQ-11 | ValueDate is Invalid                                                                 |
| DDA-TBS-UCOL-01 | Branch \$1 not found                                                                 |
| DDA-TBS-UCOL-02 | Data not found                                                                       |
| DDA-TBS-UCOL-03 | Missing Mandatory Request Parameter(s)                                               |
| DDA-TBS-UCOL-04 | Request Processed Successfully                                                       |
| DDA-TBS-UCOL-05 | PreviousWorkingDay of Branch \$1 not found                                           |
| DDA-TBS-EODP-01 | Branch \$1 not found                                                                 |
| DDA-TBS-EODP-02 | \$1 is not same as previous working day \$2 from core branch                         |
| DDA-TBS-EODP-03 | Either of branch status or eoDdate is only allowed in the request                    |
| DDA-RQS-FAL-001 | Error while Processing request                                                       |
| DDA-RQS-SUC-002 | Request Processed Successfully                                                       |
| DDA-RQS-VAL-003 | Allowed value for listExternalFlag is Y/N                                            |
| DDA-RQS-VAL-004 | Previous level approval is pending                                                   |
| DDA-RQS-VAL-005 | Queue overrides had rejected already                                                 |
| DDA-RQS-VAL-006 | Referral allowed flag is missing                                                     |
| DDA-RQS-VAL-007 | Invalid queue type                                                                   |
| DDA-RQS-VAL-008 | Invalid override code                                                                |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code      | Error Message                                                        |
|-----------------|----------------------------------------------------------------------|
| DDA-RQS-MAN-009 | Override code is missing                                             |
| DDA-RQS-DUP-010 | Duplicate Override code present in txn leg                           |
| DDA-RQS-MAN-011 | Either Request or Entry ref no is missing                            |
| DDA-RQS-VAL-012 | Invalid Request                                                      |
| DDA-RQS-VAL-013 | Allowed value for approvalStatus is A/R/P/C                          |
| DDA-RQS-VAL-014 | Invalid external referral                                            |
| DDA-RQS-VAL-015 | Failed to update status to transaction and balance service           |
| DDA-RQS-VAL-016 | Account number is mandatory                                          |
| DDA-RQS-VAL-017 | Operation is mandatory                                               |
| DDA-RQS-VAL-018 | Transaction Type is mandatory                                        |
| DDA-RQS-VAL-019 | Customer Number is mandatory                                         |
| DDA-RQS-VAL-020 | Amount is mandatory                                                  |
| DDA-RQS-VAL-021 | Source System is mandatory                                           |
| DDA-RQS-VAL-022 | EntryMasterRefNo is mandatory                                        |
| DDA-RQS-VAL-023 | Action is mandatory and expected value either A or P                 |
| DDA-RQS-DUP-024 | Duplicate record found                                               |
| DDA-RQS-VAL-025 | Invalid Queue type                                                   |
| DDA-RQS-VAL-027 | Current user not authorized to approve/reject                        |
| DDA-RQS-VAL-028 | Current user can approve/reject only one level                       |
| DDA-RQS-VAL-029 | Override code already posted for this entry                          |
| DDA-TBS-VALI-01 | Error while field validations                                        |
| DDA-TBS-VALI-02 | Case/format of the value for the field \$1 is invalid                |
| DDA-TBS-VALI-03 | Length of the value for the field \$1 is invalid                     |
| DDA-TBS-VALI-04 | Invalid Input for \$1                                                |
| ACC_PRD-01      | Unhandled Exception occurred                                         |
| ACC_PRD-02      | Invalid Product Accounting entry setup                               |
| ACC_PRD-03      | Product code cannot be null                                          |
| ACC_PRD-04      | IC Branch Date not available for the current branch                  |
| BC-00234        | Product End Date cannot be less than today                           |
| GC-CLS-02       | Record Successfully Closed                                           |
| GC-REOP-03      | Successfully Reopened                                                |
| IC-ACC-01       | Branch Dates could not be resolved                                   |
| IC-ACC-02       | Failed while fetching user globals                                   |
| IC-ACC-03       | Could not get account                                                |
| IC-ACC-04       | Failed during Lookup                                                 |
| IC-ACC-05       | Unhandled exception occurred during Lookup                           |
| IC-ACC-06       | Bombed while converting the amount                                   |
| IC-ACC-07       | Unhandled Exception occurred                                         |
| IC-ACC-50       | Exception Occurred while querying Intraday Table for Product Accrual |
| IC-ACC-51       | Exception Occurred while posting Liquidation Netting                 |
| IC-ACC-52       | Failed while populating Product Accrual Entries                      |
| IC-ACC-53       | Failed while updating final status                                   |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code  | Error Message                                                                                                                                            |
|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| IC-ACC-54   | Failed while querying branch parameters                                                                                                                  |
| IC-ACC-55   | Lookup failed for product code \$1                                                                                                                       |
| IC-ACC-57   | Failed During Currency Conversion for product \$1                                                                                                        |
| IC-ACC-58   | Failed while marking entry passed for product \$1                                                                                                        |
| IC-ACC-59   | Exception Occurred while preparing Accounting Entries for Product Accrual for product \$1                                                                |
| IC-CHGERR01 | Failed while fetching user globals                                                                                                                       |
| IC-CHGERR02 | Branch Dates could not be resolved                                                                                                                       |
| IC-CHGERR03 | Could not get account                                                                                                                                    |
| IC-CHGERR04 | Could not get account                                                                                                                                    |
| IC-CHGERR05 | Error Occurred during Initialization                                                                                                                     |
| IC-CHGERR06 | Bombed while converting the amount                                                                                                                       |
| IC-CHGERR07 | Failed while deriving charge amount                                                                                                                      |
| IC-CHGERR08 | Failed while deriving min/max amount                                                                                                                     |
| IC-CHGERR09 | Failed during LCY Conversion                                                                                                                             |
| IC-CHGERR10 | Failed While Caching Details for Charge Slab                                                                                                             |
| IC-CHGERR11 | Problem as both discount amt and discount percentage maintained                                                                                          |
| IC-CHGERR12 | Failed while fetching Slab Details                                                                                                                       |
| IC-CHGERR13 | Failed while fetching Tier Details                                                                                                                       |
| IC-CHGERR14 | Failed during amount round                                                                                                                               |
| IC-CHGERR17 | Failed while fetching product details                                                                                                                    |
| IC-CHGERR19 | Failed during currency conversion                                                                                                                        |
| IC-CHGERR23 | Failed while fetching Charge Entries                                                                                                                     |
| IC-CHGERR24 | Failed while Processing Charge                                                                                                                           |
| IC-CHGERR25 | Failed while updating liqd dates                                                                                                                         |
| IC-CHGERR28 | Could not get the book type                                                                                                                              |
| IC-PRD054   | Value of Accrual Day should be less than or equal to 31                                                                                                  |
| IC-PRD061   | Frequency is blank in product preferences                                                                                                                |
| IC-PRD201   | Interest liquidation frequency has to be monthly and Liquidation at Month End flag has to be checked if the Split Interest Adj for Prev Year is required |
| IC-RL0007   | Rule Id has invalid characters                                                                                                                           |
| IC-RL0008   | Blank characters are not allowed in Rule Id                                                                                                              |
| IC-RL0009   | Rule Id - First character should be an alphabet or underscore                                                                                            |
| IC-RL0048   | Requires atleast one formula with a valid expression for a rule                                                                                          |
| IC-RL0056   | Required atleast one booked formula to save the rule                                                                                                     |
| IC-RLM060   | Rounding Required should be checked when Book Flag is "Booked" and periodicity is "Daily/Periodic"                                                       |
| IC-RLM061   | Accruals Required should be Unchecked when Book Flag is "Non-Booked" and periodicity is "Daily/Periodic"                                                 |
| IC-RLM069   | Length of Rule Id should be equal to 4 characters                                                                                                        |
| IC-RULE-01  | SDE Id and UDE Id should be different                                                                                                                    |
| IC-RULE-02  | Result cannot have logical operator                                                                                                                      |

**Table B-1 (Cont.) List of Error Codes and Messages**

| Error Code     | Error Message                                                                                                                                   |
|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| MM-10051       | Product Code should be 4 characters                                                                                                             |
| IC-BAT-131     | Error Occurred during Service Call to Allocation                                                                                                |
| IC-BAT-132     | Error Occurred during Service Call to Interest Calc                                                                                             |
| IC-BAT-133     | Error Occurred during Service Call to Interest Accrual                                                                                          |
| IC-BAT-134     | Error Occurred during Service Call to Interest Liquidation                                                                                      |
| IC-BAT-135     | Error Occurred during Service Call to Charge                                                                                                    |
| IC-BAT-136     | Error Occurred during Service Call to Accounting                                                                                                |
| IC-BAT-137     | Error Occurred during Service Call to Product Accounting                                                                                        |
| IC-BAT-138     | Error Occurred during Service Call to Resolve Branch                                                                                            |
| IC-BAT-139     | Error Occurred during Service Call to Resolve Account                                                                                           |
| IC-BAT-140     | Error Occurred during Service Call to Mark Cutoff                                                                                               |
| IC-BAT-141     | Error Occurred during Service Call to Release Cutoff                                                                                            |
| IC-BAT-121     | Failed in verifying pending process for the branch                                                                                              |
| CS-PRD002      | Product code should be of four characters.                                                                                                      |
| IC-PRCBT003    | Profit calculation exclusion batch not executed for the given period                                                                            |
| DDA-STMT-001   | Inserted successfully                                                                                                                           |
| DDA-STMT-002   | Failed while inserting into statement                                                                                                           |
| DDA-STMT-003   | From date cannot be greater than To date                                                                                                        |
| DDA-STMT-004   | To date cannot be a future date                                                                                                                 |
| DDA-STMT-005   | Successfully Deleted                                                                                                                            |
| DDA-STMT-006   | Record doesn't exist                                                                                                                            |
| DDA-STMT-007   | Processing Reference Number is Null.                                                                                                            |
| DDA-STMT-008   | Updated successfully                                                                                                                            |
| DDA-STMT-009   | Failed while updating last statement generation date                                                                                            |
| DDA-STMT-010   | Customer is not maintained                                                                                                                      |
| DDA-STMT-011   | Statement Preference is not maintained for the Account                                                                                          |
| DDA-STMT-012   | Account provided is not available                                                                                                               |
| DDA-STMT-013   | Account number is mandatory                                                                                                                     |
| DDA-STMT-015   | Stmt Entries for Account is not maintained properly, please check data in entries table                                                         |
| DDA-STMT-019   | Request Successfully Processed                                                                                                                  |
| DDA-STMT-016   | Failed while sending advice                                                                                                                     |
| DDA-STMT-017   | Failed To Invoke generate statement                                                                                                             |
| DDA-STMT-018   | Thank you for your request to download the statement. We are preparing your statement now. You can come back and download it after few minutes. |
| DDA-STMT-020   | Unexpected Error occurred during save                                                                                                           |
| PLATO-EVNT-001 | Failed to update                                                                                                                                |
| PLATO-EVNT-002 | Record already exists                                                                                                                           |

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