Oracle® Banking Accounts

Corporate Accounts User Guide

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Oracle Banking Accounts Corporate Accounts User Guide, Release 14.8.2.0.0

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Preface

- Purpose
- Acronyms and Abbreviations
- Audience
- Before You Begin
- Pre-requisite
  This topic explains the pre-requisites required for performing an action in the Corporate Accounts screens.
- Basic Actions
- Conventions
- Documentation Accessibility
- Diversity and Inclusion
- Related Documents
- Screenshot Disclaimer
- Icons
- Postrequisite

Purpose

The **Corporate Accounts User Guide** helps to understand the functionality of **Oracle Banking Corporate Accounts**. It provides an overview of the product and instructions for creating and maintaining a corporate account.

Acronyms and Abbreviations

The list of the acronyms and abbreviations that are used in this guide are as follows.

Table 1 Abbreviations

Abbreviation	Definition
AUF	Advance Against Uncollected Funds
BBAN	Basic Bank Account Number
DDA	Demand Deposit Account
EAC	External Account Check
ECA	External Credit Approval
EFTA	Electronic Fund Transfer Act
EOD	End of Day
IBAN	International Bank Account Number

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Table 1 (Cont.) Abbreviations

Abbreviation	Definition
KYC	Know Your Customer
LOV	List of Values
NPA	Non Performing Asset
CIF	Customer Information File
EA	External Account
MIS	Managing Information System
SWIFT	Society for Worldwide Interbank Financial Telecommunications
BIC	Bank Identifier Code
UDE	User Data Elements
SLA	Service Level Agreement

Audience

This user guide is intended for the following end Users / User Roles in the Bank.

Table 2 User Roles

User Role	Function
Back office clerk	Input functions for contracts
Back office managers/officers	Authorization functions
Product Managers	Product definition and authorization
End of Day operators	Processing during End of Day / Beginning of Day
Financial Controller/Product Managers	Generation of reports

Before You Begin

User Can refer the guide **Getting Started with Oracle Banking Accounts** for common elements, including Symbols and Icons, Conventions Definitions, and so forth.

Pre-requisite

This topic explains the pre-requisites required for performing an action in the Corporate Accounts screens.

1. Specify **User ID** and **Password**, and login to **Home** screen.
2. The fields, which are marked as **Required** are mandatory. The user must specify values for all the mandatory fields.

Basic Actions

This basic actions that can be performed on a screen are described in the following table.

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Table 3 Basic Actions

Action	Description
Approve	Approve the initiated record. This option displays when the user clicks **Authorize**.
Audit	View the maker details, checker details, and record status.
Authorize	Authorize the record created. A maker of the screen is not allowed to authorize the record. Only a checker can authorize a record, created by a maker.
Cancel	Cancel the performed action.
Close	Close a record. This action is available only when a record is created.
Collapse All	Hide the details in the sections. This option displays when the user clicks **Compare**.
Compare	View the comparison through the field values of old record and the current record. This option displays in a widget when the user clicks **Authorize**.
Confirm	Confirm the performed action.
Expand All	Expand and view all the details in a section. This option displays when the user clicks **Compare**.
New	Add a new record. When the user clicks **New**, the system displays a new record to specify the required data.
OK	Confirm the details on the screen.
Reject	Reject the record created. A maker of the screen is not allowed to reject the record. Only a checker can reject a record, created by a maker.
Save	Save the details entered or selected in the screen.
Unlock	Update the details of an existing record. System displays an existing record in the editable mode.
View	View the record details in a particular modification stage. This option displays in the widget when the user clicks **Authorize**. This option is also displayed in the Tile menu.
View Difference only	View a comparison through the field element values of old record and the current record, which has undergone changes. This option is displayed when the user clicks **Compare**.

> **Note**
>
> The user must specify values for all the mandatory fields and they are marked as **Required** in the User Interface.

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.

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Convention	Meaning
italic	Italic type indicates book titles, emphasis, or placeholder variables for which user supply particular values.
`monospace`	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that user enter.

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Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Related Documents

The related documents are as follows:

- *Oracle Banking Getting Started User Guide*
- *Oracle Banking Common Core User Guide*
- *Oracle Banking Security Management System User Guide*
- *Account Configurations User Guide*
- *EOD Configuration User Guide*

Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

Icons

This guide has the following list of symbols and icons.

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Table 4 Icons - Common

Icon	Function
	Minimize
	Maximize
	Close
	Edit
	Perform Search
	Open a list
	Date Range
	Add a new record
	Navigate to the first record
	Navigate to the last record
	Navigate to the previous record
	Navigate to the next record
	Grid view
	List view
	Refresh
	Click this icon to add a new row.
	Click this icon to delete a row, which is already added.
	Calendar
	Alerts

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Table 4 (Cont.) Icons - Common

Icon	Function
	Unlock Option
	View Option
	Reopen Option
	Move All Right
	Move Left
	Move All Left
	Move Right
	Expand
	Delete

Table 5 Icons – Audit Details

Icon	Function
	A user
	Date and time
	Unauthorized or Closed status
	Authorized or Open status
	Rejected status

Table 6 Icons - Widget

Icon	Function
	Open status
	Unauthorized status

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Table 6 (Cont.) Icons - Widget

Icon	Function
	Rejected status
	Closed status
	Authorized status
	Modification Number
	More Options
	Navigate to Next
	Tile View
	List View
	View Details
	Filter

Postrequisite

Once done with Account Configuration, User should Logout by clicking logout at the right corner.

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1

Introduction

Oracle Banking Corporate Accounts provides best-in-class corporate banking capabilities. It offers an integrated solution built on a cloud-native microservices architecture and offers comprehensive account creation and life cycle capability essential for Corporate Accounts.

The Oracle Banking Corporate Accounts user guide describes the processes and procedures to create various demand deposit accounts, namely Savings and Checking or Current Accounts. It details all account operations and activities allowed in a corporate account. The guide includes the Corporate Account configurations and a detailed view of the various account activities, such as Enquiry Services and Transactions supported for the account.

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2

Corporate Account Configurations

Before creating Corporate Customer Accounts, use Corporate Account Configurations to configure Interest and Charges and Account Class. These configurations are a prerequisite to creating Corporate Accounts.

This topic contains the following **Configurations** as subtopics:

- Interest and Charges
  This topic provides information about various maintenance's used to calculate the Interest and charges in the system.
- Account Class
  Account classes help classify and categorize bank customer accounts into different groups based on specific attributes and features. Users can assign an identification code to each account class. Account classes mitigate the process of account management and reporting in the Corporate Account application.

2.1 Interest and Charges

This topic provides information about various maintenance's used to calculate the Interest and charges in the system.

Interest is computed and applied on accounts having balances. The system uses the Interest component to calculate the interest accrued on such accounts. Setting up the Interest component is a one-time activity.

The system auto-computes the interest it applies to all the balance type accounts. Interest is calculated using the interest rules defined by the user to suit the requirements of the bank.

For more information, refer to the *Interest and Charges User Guide*.

2.2 Account Class

Account classes help classify and categorize bank customer accounts into different groups based on specific attributes and features. Users can assign an identification code to each account class. Account classes mitigate the process of account management and reporting in the Corporate Account application.

For example, user can define groups called *CORCUR* for corporate current accounts, *CORMCU* for corporate multi-currency current accounts, and *INDLSB* for local currency savings accounts held by individuals.

Each group is called an Account Class and maintained using the Account Class screen. Account class contains attributes common to all the accounts in the class, such as the General Ledger lines to which the accounts in this class report and facilities given to the account holders (Checkbook, ATM, limits, and similar attributes).

Before user create an Account Class, user must complete the following configurations:

- Configure the various Status Codes applicable to the accounts in the account class. For more information, see the topic **Status Code** in the *Account Configuration User Guide*.

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- Configure Rules and Facts so that the required rules to determine the status of an account are available when the option Automatic Account Status Update is enabled. For more information, see the topic **Rules Framework** in the *Oracle Banking Common Core User Guide*.
- Configure the Customer GLs to account for the debit and credit balances of the accounts based on the Account Status. For more information, see the topic **Customer GL** in the *Account Configuration User Guide*.
- Configure the MIS Group and MIS Class to which the Accounts under the Account Class should belong. For more information, see the topic **MIS Code** in the *Oracle Banking Common Core User Guide*.
- Configure the Interest and Charge Products and related configurations to link to the Account Class and default to the Accounts in the Account Class. For more information, see the *Interest and Charges User Guide*.
- Configure the Source Code. For more information, see the topic **Source Code** in the *Account Configuration User Guide*.
- Configure Non-Financial Activity Code for an external source code if non-financial activity determines the dormancy state of accounts in the account class. For more information, see the topic **Non-Financial Activity Code** in the *Account Configuration User Guide*.

> **Note**
>
> Non-Financial Activity codes are factory shipped for the Oracle Banking Accounts source code.

The definitions and features of an Account class are captured in the following sub-screens:

- **Basic Details**
- **Features**
- **Preferences**
- **Limits**
- **Interest**
- **MIS Details**
- **GL Reporting Details**
- **Statement Preferences**
- **Status Rule Definition**

This topic contains the following sub-topics:

- Create Account Class
  This topic describes the systematic instructions to create an account class. The maintenance screen allows the user to configure account class parameters.
- View Account Class
  This topic describes the systematic instructions to view the list of configured account classes.

2.2.1 Create Account Class

This topic describes the systematic instructions to create an account class. The maintenance screen allows the user to configure account class parameters.

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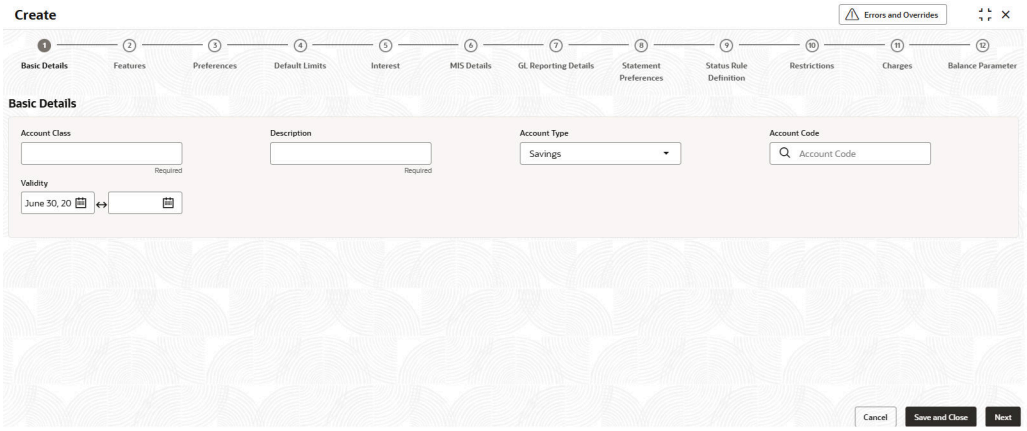
1. On **Home** screen, click **Corporate Account Configurations**. Under **Corporate Account Configurations**, click **Account Class** and then **Create**.

   The **Create** page displays the **Basic Details** screen.

Figure 2-1 Create Account Class - Basic Details



> **Note**
>
> The fields marked as **Required** are mandatory.

2. On the **Basic Details** screen, specify the fields. For more information on fields, refer to the field description table.

Table 2-1 Basic Details - Field Description

Field	Description
Account Class	Specify an identification code for the account class. Use the identification code to specify this class during the creation of a corporate account.
Description	Provide a brief description of the account class.
Account Type	Specify the type of the account from the following: • **Savings** • **Current** Account type is not enabled in amend mode.
Account Code	Click **Fetch** and select account code consisting of up to **four** characters. The list will display all previously used codes for the user to select. Banks determine the assignment of account classes to various account codes. The customer account mask can contain an account class or an account code. If the customer account mask is configured with an account code, it replaces the value in the account number.
Validity	Specify the validity period of the account class by entering the start and end dates. The end date is optional.

3. Click **Next**.

   The **Features** screen displays.

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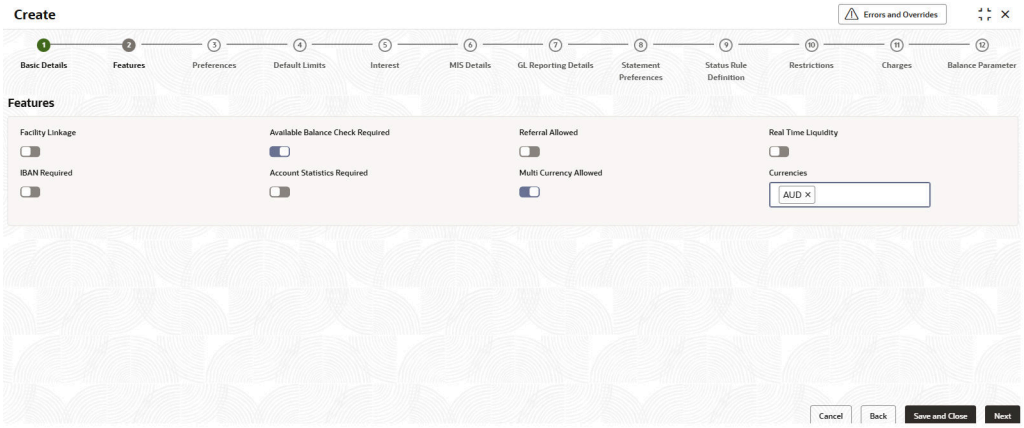
Figure 2-2 Create Account Class - Features



4. Specify the account features to enable in this account class. For more information on fields, refer to the field description table.

Table 2-2 Features - Field Description

Field	Description
Facility Linkage	Enable this feature if the facility can be linked to account.
Available Balance Check Required	By default this feature is enabled to allow the system to check for funds availability before posting a debit entry to customer accounts.
Referral Allowed	Enable this feature to specify whether a referral check is performed for accounts belonging to the account class. Therefore, the system checks the available balance (instead of the current balance) when performing referral checks for all transactions involving the account. When an account transaction results in an overdraft, the account and transaction details are sent to the referral queue.
Real Time Liquidity	Enable this feature to enable Real Time Liquidity (**RTL**) for the account. **Note:** If **RTL** is enabled then the features **Defer the Balance Update for Debit** and **Defer the Balance Update for Credit** cannot be enabled.
IBAN Required	Enable this feature if the accounts in this class require an International Bank Account Number (**IBAN**).
Multi-Currency Allowed	Enable this feature to allow an account to transact in multiple currencies. The allowed currencies are predefined.
Currencies	Select the permitted currencies for a multi-currency account class. Select the required currency from the drop-down list. Alternatively, type to narrow the listed items and select the required currency. **Note:** This field displays only when **Multi-Currency Allowed** is enabled.

5. Click **Next**.

   The **Preferences** screen displays.

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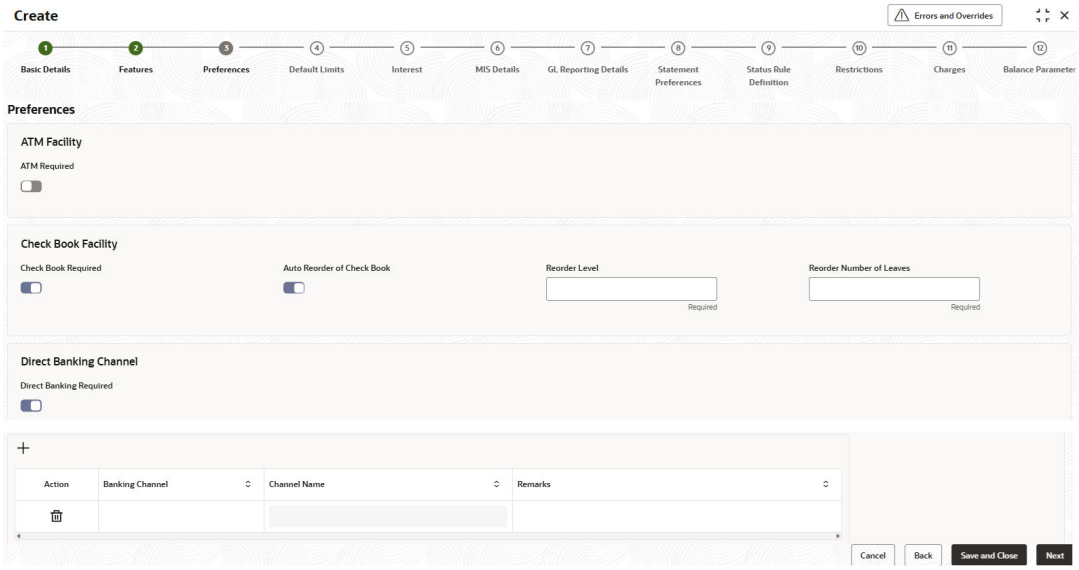
Figure 2-3 Create Account Class- Preferences



6. In the **Account Class**, specify the preferences for accounts. For more information on fields, refer to the field description table.

> **Note**
>
> By default, all the preferences are not enabled.

Table 2-3 Preferences - Field Description

Field	Description
ATM Required	Enable ATM facility on the accounts belonging to this account class.
Check Book Required	Enable Check Book facility on the accounts belonging to this account class.
Auto-Reorder of Check Book	Enable this preference to replenish check book automatically when a few check leaves are left. This preference appears when **Check Book Required** is enabled. To get used cheque leaf count, system considers and checks the following: • Cheque status that are in **Used** and **Blocked**. • Whether any stop payment requests are raised for **Unused** cheques.
Reorder Level	Specify the number of leaves remaining when a check book is auto-reordered.
Reorder Number of Leaves	Specify the number of leaves required in the issued check book.

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Table 2-3 (Cont.) Preferences - Field Description

Field	Description
Direct Banking Required	Enable this preference to allow direct banking facility to the accounts belonging to this class. When enabled, a new table is added with the following columns to capture channel details: • **Banking Channel**- Channels include **Internet Banking**, **Interactive Voice Response**, **Mobile**, **ATM**, **Credit Card**, and so on. • **Channel Name**- This field displays the name of the banking channel. For example, Internet Banking is a direct banking channel that allows users to directly perform their banking transactions. • **Remarks** – Provide any remarks about the banking channel.

7. If **Direct Banking Required** is enabled, follow the steps below to add a Direct Banking Channel:

   a. Click + to add a direct banking channel.

      A new row is added.

   b. Double click the **Banking Channel** column to enable the row.

   c. Click **Fetch** and select the required direct banking channel in the **Banking Channel** section.

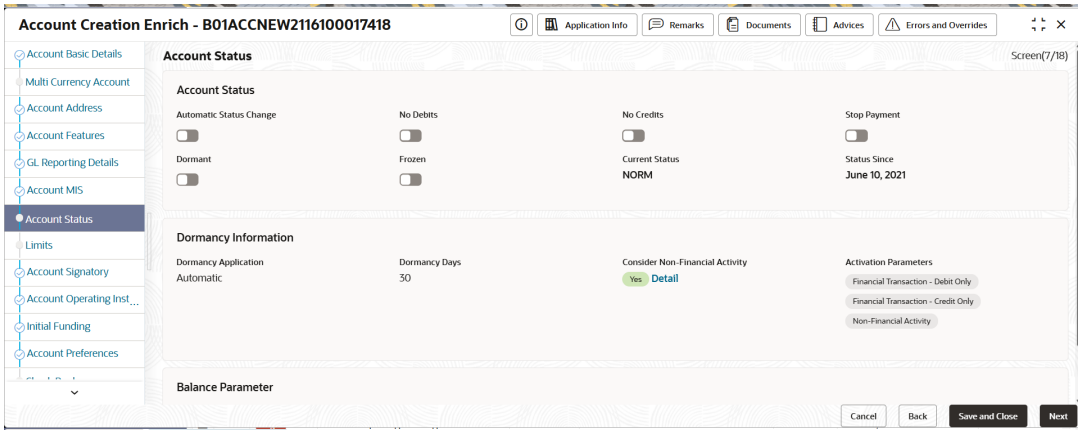
      The **Channel Name** is auto-populated.

   d. Add any remarks on the banking channel in the **Remarks** column.

8. Click **Next**.

   The **Create Page** displays the **Account Status** screen.

Figure 2-4 Account Status



9. Specify the fields on **Account Status** screen. For more information on fields, refer to the field description table.

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Table 2-4 Account Status - Field Description

Field	Description
Account Status Change	Enable **Account Status Change** on the accounts belonging to this account class.
No Debits	Enable **No Debits** on the accounts belonging to this account class.
No Credits	Enable **No Debits** on the accounts belonging to this account class.
Stop Payment	Enable **No Debits** on the accounts belonging to this account class.
Dormancy Information	This section displays dormancy information.
Dormancy Application	Indicate if the dormancy status for accounts belonging to the specified account class should be applied manually or automatically. **Note**: To automatically monitor and apply the dormancy state of the account, provide the remaining details in the table.
Dormancy Days	Specify the number of days an account can remain inactive before it is marked as dormant.
Consider Non-Financial Activity	Indicate if the application should consider non-financial activities to determine the dormancy state of an account. For example, a check book request is a non-financial activity but is considered an account activity and prevents the account from becoming dormant. **Note** If this option is not enabled, then the Non-financial activities configured at the domain level apply. For more information, see Non financial Activity in the **Oracle Banking Account Configuration User Guide**.
Activation Parameter	Specify if a dormant account is activated manually or automatically. To automatically activate a dormant account, specify the activation parameters to monitor account activity. The following activation parameters are available for selection: • **Debit Financial Transactions**- Any Debit transaction on the account makes the status of the account active. • **Credit Financial Transactions**- Any Credit transaction on the account makes the status of the account active. • **Non-financial transactions**- Any non-financial transaction on the account makes the account active.

10. Click **Next**.

    The **Create Page** displays the **Limits** screen.

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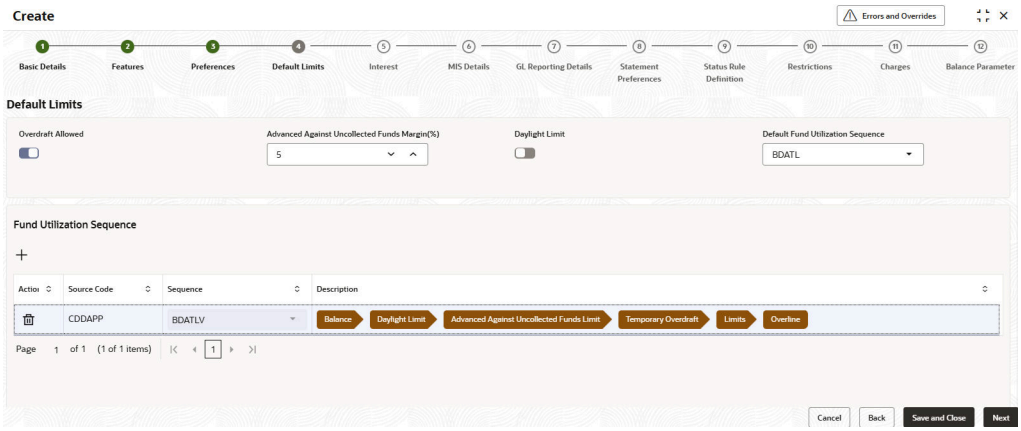
Figure 2-5 Create Account Class- Limits



11. Specify the fields on the **Limits** screen. For more information on fields, refer to the field description table.

Table 2-5 Limits - Field Description

Field	Description
Overdraft Allowed	Enable the overdraft facility to the accounts belonging to this account class. This facility is disabled by default. **Note:** The rest of the fields in this table display when the overdraft facility is enabled.
Advanced Against Uncollected Funds Margin (%)	Specify the margin in terms of the percentage to be held in the uncollected funds when the AUF (Advance against Uncollected Funds) limit is offered to an account. AUF margin should be between 0 to 100. **Note:** Decimal values with up to two decimal digits are allowed.
Daylight Limit	Enable Daylight limit for accounts with OD facility in this account class. By default, this field is not enabled. Daylight limit primarily applies to intraday consumption. It is the limit up to which an overdraft is allowed for that business day. The daylight limit is added to a temporary overdraft to calculate the available balance when EOD is not in progress. Daylight limit is not considered during the EOD.
Default Fund Utilization Sequence	Choose the **Default Fund Utilization Sequence** from the drop-down menu. When this is maintained, even if the fund utilization sequence is not maintained at account level, this gets defaulted.

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Table 2-5 (Cont.) Limits - Field Description

Field	Description
Fund Utilization Sequence	Specify the fund utilization sequence for accounts belonging to this account class in the table. The table contains the following columns: • **Source Code**– This field specifies the source through which the transaction can be sent to an account. • **Sequence**– Specify one of two available values, *BDATL* and *BDATLV*. The letters in the sequence represent the following: – **B** (Balance)- Balance refers to clear balance available for debits at account. – **D** (Daylight Limit)- Daylight Limit is primarily meant for intraday consumption. Only one active limit is allowed at any point in time. – **A**- AUF Limit granted against uncollected funds available in the account. Only one active limit allowed at any point in time. – **T** (Temporary)- Temporary OD granted at the account. – **L** (Local)- Local Limit Facility refers to the local facility. Limits captured under the **Line Linkage Details** section. – **V** (Overline)- Refers to the overline utilization. • **Description** – The expanded specified sequence is populated.

12. If **Fund Utilization Sequence** is enabled, follow the steps below for adding a sequence:

    a. Click .

       A new row is added.

    b. Double-click the **Source Code**.

       The row is enabled.

    c. Select the required **Source Code**.

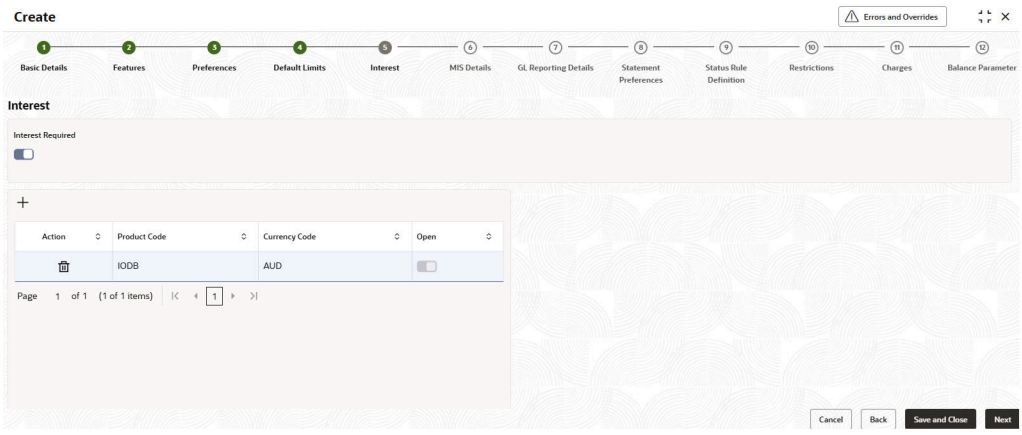
    d. Select the required sequence from the drop-down list.

       The **Description** field is auto-populated based on the specified sequence.

13. Click **Next**.

    The **Interest** screen displays.

Figure 2-6 Create Account Class- Interest



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14. Specify the fields on **Interest** screen and refer the following pointers:

    Select the interest product codes that apply to accounts based on this account class. Multiple interest product codes can be applied to the accounts. Each interest product code is associated with an interest rule. The interest rule encapsulates the logic to calculate interest. When an interest product code is applied to an account, interest is calculated according to the interest rule definition. The accounting rule can be general conditions or specific conditions.
    An example of a general condition rule can be to pay credit interest on the balance of a current account and charge debit interest when the account lapses into a debit balance. To achieve this, use two product codes (one for credit interest and one for debit interest).

    Select the product(s) that applies to the account for which you are defining special conditions. Special conditions for an account can be defined only if the account class of the account has general conditions defined for the product. Therefore, a pick list that selects products that define special conditions includes products that meet any of the following conditions:

    - A General Condition is defined for the product and account class combination.
    - The product is defined as a special-conditions-only product.

    For example, special conditions could be a different set of debit interest rates for the first 15 days of a month and the remaining days of the month.

    For more information on the fields, see the field description table below:

Table 2-6 Interest - Field Description

Field	Description
Interest Required	Enable this option to apply interest products on the accounts belonging to this account class. It is disabled by default. Enabling this option displays the Interest selection table. **Note:** The **Multi Currency** is enabled, the user should be allowed to add interest products for the permitted currencies. If the user attempts to add interest for any other currency, a soft warning should be displayed indicating that the selected currency is not permitted.

15. If **Interest Required** is enabled, follow the steps below for adding an interest product code:

    a. Click .

       A new row is added with the below columns:

Table 2-7 Interest Required - Field Description

Field	Description
Product Code	Specify the interest product code you want to apply to the accounts in the account class.
Currency Code	Specify the currency to which the interest product code applies.
Open	Enable to activate the Product Code.

    b. Double-click the **Product Code**.

       The row is enabled.

    c. Click **Fetch** and select the product code from the **Product Code** section.

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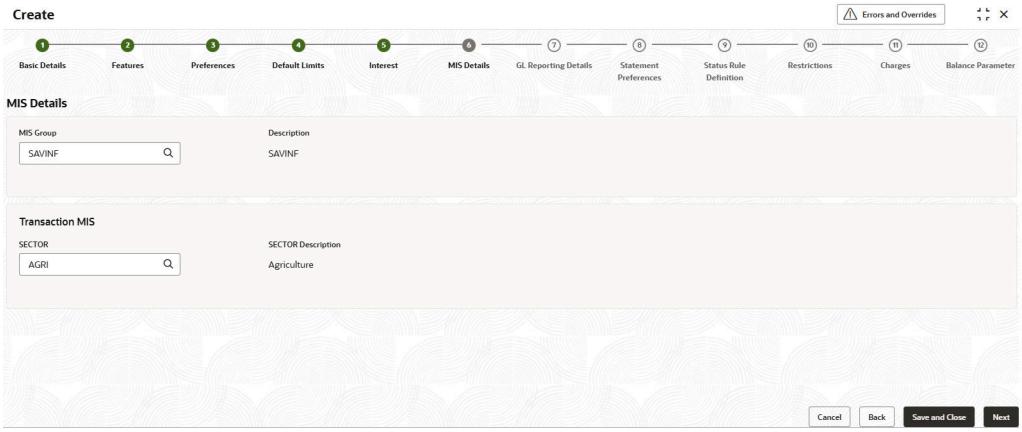
d. Click **Fetch** and select the currency code from the **Currency Code** section.

e. Toggle the **Open** switch to **ON** and enable the interest product.

16. Click **Next**.

The **MIS Details** tab displays.

Figure 2-7 Create Account Class- MIS Details



17. Specify the fields on the **MIS Details** screen. For more information on fields, refer to the field description table.

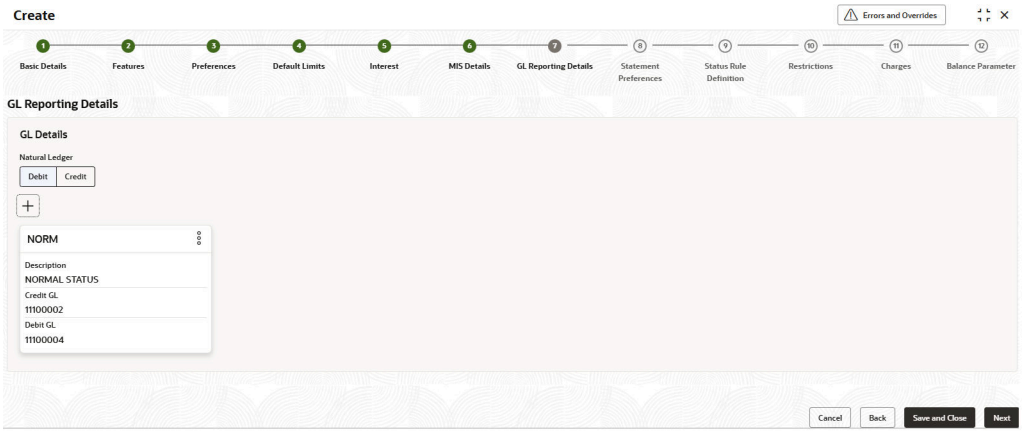
Table 2-8 MIS Details - Field Description

Field	Description
MIS Group	Specify the MIS group to associate with the Account Class.
Description	Describe the MIS group specified. This field is auto-populated.
MIS Class Code	Specify the **MIS Class Code** from the applicable MIS Classes in the MIS Group.
SECTOR	Specify the sector to be associated with the MIS Group.
SECTOR Description	Describes the Sector specified. This field is auto-populated.

18. Click **Next**.

The **GL Reporting Details** tab displays.

Figure 2-8 Create Account Class- GL Reporting Details



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19. Specify the fields on the **GL Reporting Details** tab. For more information on fields, refer to the field description table.

> **Note**
>
> All balances of the specified account class are reported to the General Ledger (GL) identified as the Natural GL. Depending on the account balance's nature, you have the option to designate whether the balances should be recorded in the **Debit GL** or the **Credit GL**. For example, in the case of an accounting class related to overdrafts, the usual balance is a debit, while current accounts typically do not maintain a debit balance.

Table 2-9 GL Reporting Details - Field Description

Field	Description
Natural Ledger	Select the natural ledger type from the list. The options are: • **Debit** • **Credit**
Status	Specify the status. **Note:** At least one GL Line with the status **Normal** must be specified.
Description	This field is auto-populated with a description of the status specified.
Credit GL	Specifies the GL to which the account credit balance belongs.
Debit GL	Specify the GL to which the account debit balance belongs.

To add a new GL Line:

a. Click .

The **Add GL Lines** section displays.

b. Specify the **Status** of the GL Line.

c. Click **Fetch** and select the required status from the **Status** section.

d. Specify the **Credit GL** and **Debit GL** lines.

e. Click **Fetch** and select the required GL from the **Status** section.

f. Click .

A new tile is added and displays the **GL Details** section.

> **Note**
>
> Use the More Options menu on the top right of a tile to **View**, **Edit**, or **Delete** the GL Details.

20. Click **Next**.

The **Statement Preferences** tab displays.

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Figure 2-9 Create Account Class- Statement Preferences

21. For **Multi-Currency Statement Preference** option, refer the following:
    - If an account class is marked as multi-currency, the **Statement Preferences** screen must display a toggle option labeled **Apply to all currencies**.
    - Setting the toggle to **On** applies the configured statement preferences to all currencies associated with the account class.
    - Setting the toggle to **Off** requires users to configure preferences individually for each currency.
    - The user should be able to maintain Default preferences (Primary, Secondary, and Tertiary statement). Additionally, specific preferences can be maintained for individual currencies.

> **Note**
>
> It is not mandatory to maintain preferences for every currency added in the account class. The system will follow fallback logic during account creation.

22. Specify the fields on the **Statement Preferences** screen for the primary, secondary, and tertiary account statements. For more information on fields, refer to the field description table.

> **Note**
>
> The fields for **Primary Account Statement**, **Secondary Account Statement**, and **Tertiary Account Statement** are the same.

Table 2-10 Statement Preferences - Field Description

Field	Description
Display IBAN on Advices	Toggle the switch **ON** to display IBAN on advices.
Exclude Same Day Reversal From Statement	Toggle the switch **ON** to exclude the same day reversed transactions.

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Table 2-10 (Cont.) Statement Preferences - Field Description

Field	Description
Account Statement Parameters	Provide the statement parameter details for the following statement types: • **Primary** • **Secondary** • **Tertiary**
Statement Type	Select one of the following: • **None** • **Detailed** • **Summary** **Note** The remaining fields in the table are common for these three statement types.
Cycle	Specify the frequency of statements generated. Click the **Calendar** icon and select the frequency from the drop-down. The options are: • Daily • Weekly • Fortnightly • Monthly • Quarterly • Semi-annual • Annual Specify the weekday or day of the month, or the month for the statement cycle. For example, if the user selects the 31st and any upcoming month does not have a 31st, the system will use the last day of that month as the statement due date. The user will be able to view the resolved due dates for the next 12 statement cycles in the **Statement Preference** data segment.
Statement Format	Specify the format of the statement generated.
SWIFT Required	Toggle the switch to **ON** to generate statements in the SWIFT format. This field is available only when the **Statement Type** is **Summary** or **Detailed**.
Swift message Type	Specify the SWIFT message type to generate. The supported Swift message type currently is MT950. This field is available only when **SWIFT Required** is **Yes**.
ISO Statement Required	Toggle the switch to **ON** to generate statements in the ISO format. This field is available only when the **Statement Type** is **Summary** or **Detailed**.
ISO Message Type	Specify the SWIFT message type to generate. The supported ISO message type currently is CAMT053. This field is available only when **ISO Statement Required** is **Yes**.

23. Click **Next**.

    The **Status Rule Definition** screen displays.

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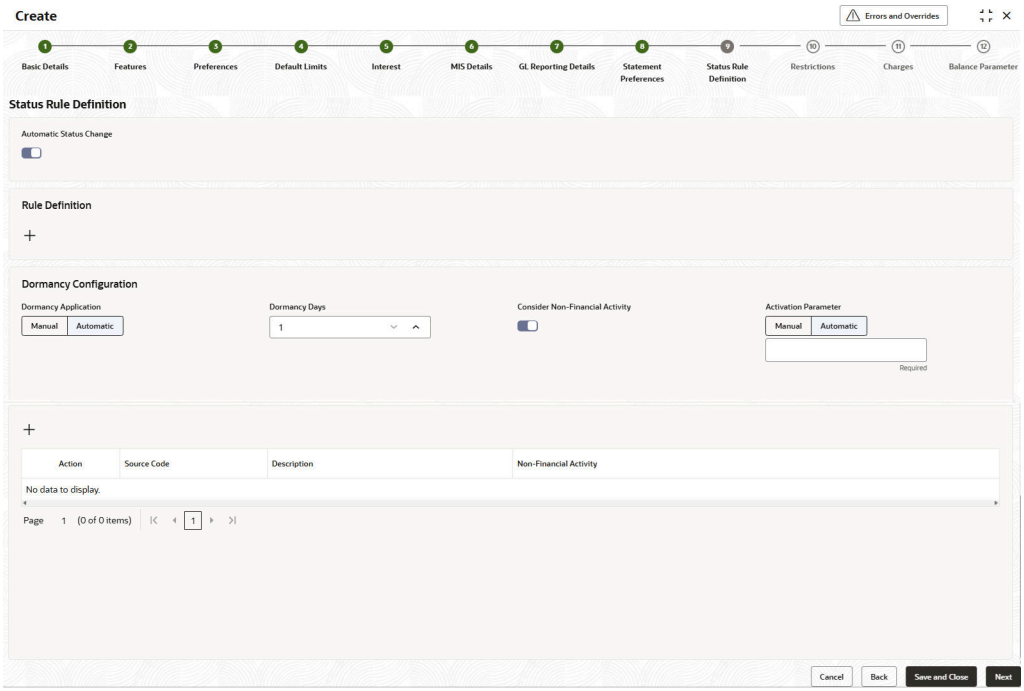
Figure 2-10 Create Account Class- Status Rule Definition



24. Enable the **Automatic Status Change** option and specify the rule definitions.

> **Note**
>
> Enable this option to perform an automatic status change of accounts that use this account class. Automatic status change will require setting up the rule definitions to check the state of the account.

a. Toggle the **Automatic Status Change** to **On**.

   The **Rule Definition** section displays.

b. Click + in the **Rule Definition** section.

   The **Add Rule Definition** section displays.

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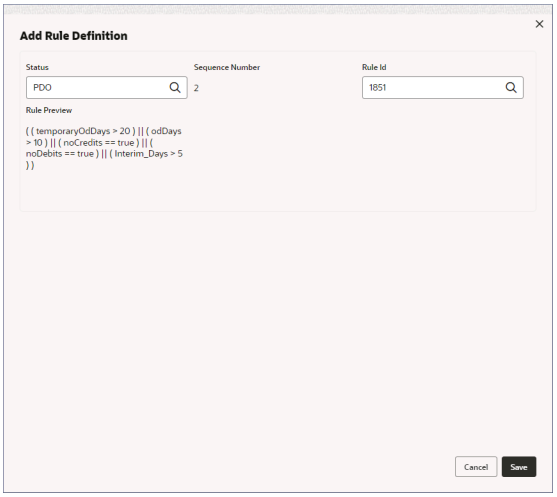
Figure 2-11 Add Rule Definition



For more information on fields, refer to the field description table.

Table 2-11 Rule Definition - Field Description

Field	Description
Status	Specify the status for which the rule is defined. Click **Search** to open the **Status** window. Select the account status from the list and click to add the status in the field.
Sequence Number	Specify the sequence number of the selected status and is auto-populated.
Rule ID	Specify the **Rule ID** to be associated with the status. Click **Fetch** to open the **Rule ID** section. Select the required Rule ID.
Rule Preview	Displays a preview of the rules defined for the Rule ID.

c. Click **Fetch** in the **Status** field and select the status from the **Status** section.

d. Click **Fetch** in the **Rule ID** field and select the rule from the **Rule** section.

e. Click **Save**.

The new rule definition tile is added to the **Rule Definition** section. For more information on fields, refer to the field description table.

Table 2-12 Rule Definition Tile - Field Description

Field Name	Description
Title	The status name displays as the title in the tile header.
Sequence Number	Specify the sequence number of the selected status and is auto-populated.
Rule ID	Specify the Rule ID to be associated with the status.
Rule Preview	Displays a preview of the rules defined for the Rule ID.

25. Set up the Dormancy Configurations and specify the dormancy details. For more information on fields, refer to the field description table.

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> **Note**
>
> A bank can mark an account manually as dormant. To automatically mark an account as dormant, specify the rules that govern the account dormancy.

Table 2-13 Dormancy Configuration - Field Description

Field	Description
Dormancy Application	Indicate if the dormancy status for accounts belonging to the specified account class should be applied manually or automatically. **Note:** To automatically monitor and apply the dormancy state of the account, provide the remaining details in the table.
Dormancy Days	Specify the number of days an account can remain inactive before it is marked as dormant.
Consider Non-financial Activity	Indicate if the application should consider non-financial activities to determine the dormancy state of an account. For example, a cheque book request is a non-financial activity but is considered an account activity and prevents the account from becoming dormant. **Note:** If this option is not enabled, then the Non-financial activities configured at the domain level apply. For more information, see **Non-financial Activity** in the *Oracle Banking Account Configuration User Guide*.
Activation Parameters	Specify if a dormant account is activated manually or automatically. To automatically activate a dormant account, specify the activation parameters to monitor account activity. The following activation parameters are available for selection: • **Debit Financial Transactions**- Any Debit transaction on the account makes the status of the account active. • **Credit Financial Transactions**- Any Credit transaction on the account makes the status of the account active. • **Non-financial transactions**- Any non-financial transaction on the account makes the account active.

26. Specify the activation parameters to be monitored, by following the steps below:
    a. Specify the activation parameters to be monitored.
        i. Click the multi-select drop-down field to display the available options. Alternatively, you can start typing to list the value and select it.
        ii. Select the required option.
        iii. Perform the above steps to add more values.
    b. Specify the Non-financial transaction activities, if **Non-financial transactions** is specified.
    c. Click .

       Adds a new row to the table
    d. Double-click the **Source Code**.

       The row is enabled.
    e. Click **Fetch** in the **Source Code** field and select the required **Source Code**.

       The description of the source code selected is auto-populated.
    f. Click the **Non-financial Activity** field and select the required non-financial activities.

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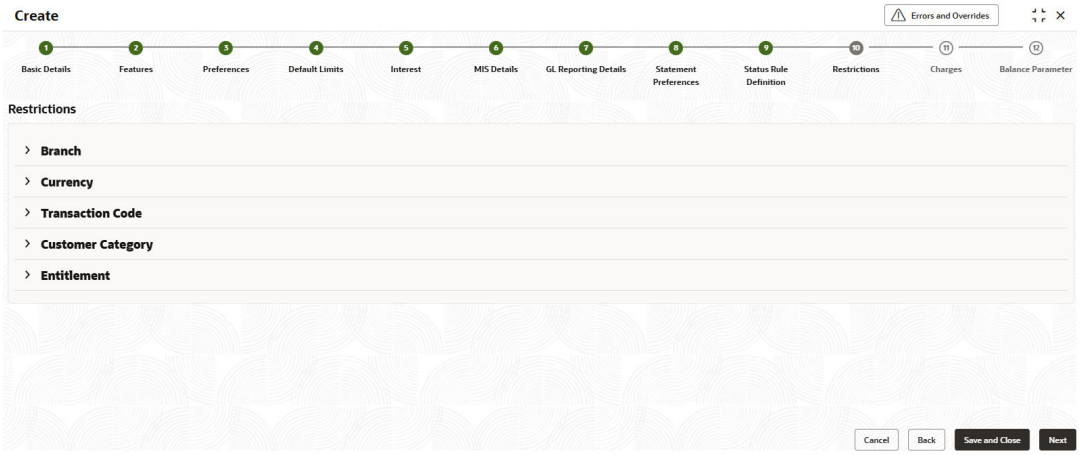
The non-financial activities that are configured on the system specified in the Source Code field should be considered in the source system before placing the account in a dormant state.

27. Click **Next**.

The **Restrictions** screen displays. Restrictions is an option provided to the Bank to allow the usage of the account class during account creation to a specific set of Branches, Currencies, Transaction codes and Customer categories. And also Bank can add the entitlement groups as well.

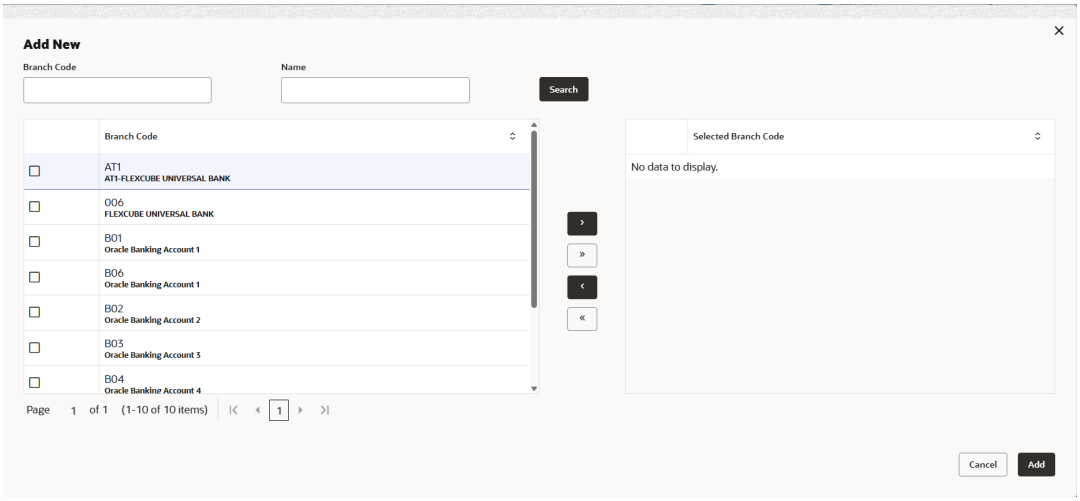
Figure 2-12 Create Account Class- Restrictions



28. Expand **Branch** and click +.

The **Add New** screen displays.

Figure 2-13 Restriction - Branch - Add New



29. Select the **Branch Code** check box from the list and click the **Navigation** icons. Click +.
30. Expand Currency and specify the Multiple Account Class:

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- Users can select Multiple Currency under the **Features** tab. The same selected Currencies should automatically appear in the **Restrictions** tab with the **Allowed** option selected by default.
- Users are allowed to edit the **Restrictions** tab, including toggling between **Allowed** and **Disallowed**.
- The user must first add the currency in the **Restrictions** tab with the **Allowed** option selected. Then, the same currency can be added in the **Features** tab.

> **Note**
>
> This applies when using amend mode.

Validation Rules:

- If a user removes any currency from the **Restrictions** tab that exists in the **Features** tab:
  The system must display an error.
- If a user adds additional currencies in the **Restrictions** tab:
  The system should allow it.
- If the **Allowed** option is selected:
  - All currencies in the **Features** tab must be a subset of the currencies in the **Restrictions** tab.
  - If a user adds a new currency in the **Features** tab without first adding it in the Restrictions tab as **Allowed**.
    The system must display an error.

> **Note**
>
> Validation rules applicable during amend mode.

- If the **Disallowed** option is selected:
  - If any currency in the **Restrictions** tab matches a currency in the **Features** tab. The system should display an error when the user click **Next** in the **Restrictions** tab.
  - If a currency is added to the **Features** tab, and the same currency exists in the **Restrictions** tab. The system should display an error when the user click **Next** in the **Restrictions** tab.

> **Note**
>
> Validation rules applicable during amend mode.

31. Select **Allowed or Disallowed** and click .

    The **Add New** screen displays.

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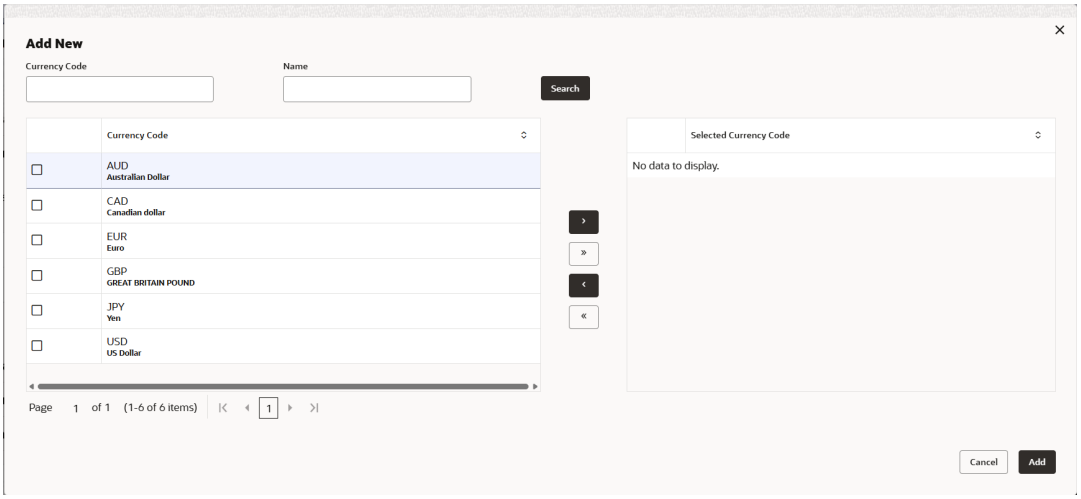
Figure 2-14 Restrictions - Currency - Add New

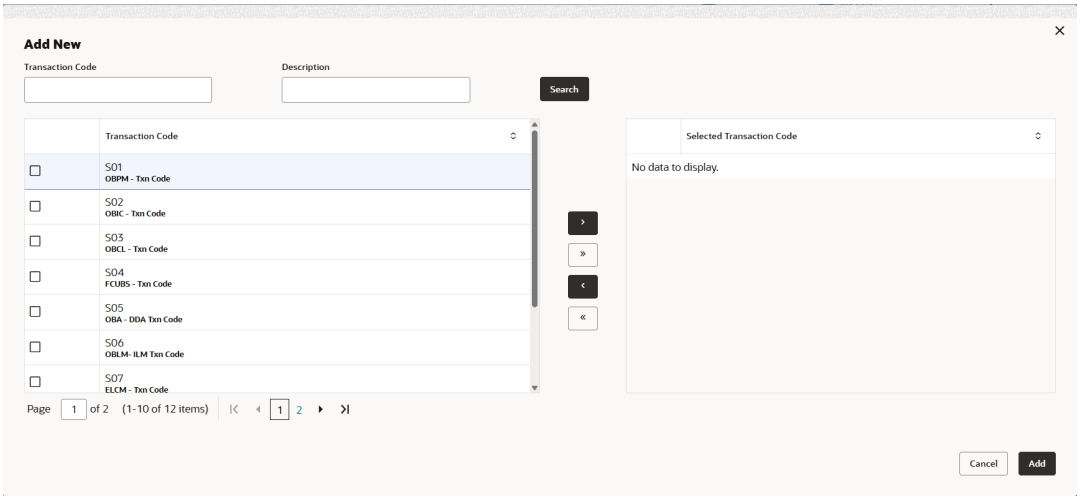


32. Select **Currency Code** check box from the list and click . Click **Add**.

33. Expand **Transaction Code** and click .

    The **Add New** screen displays.

Figure 2-15 Restrictions - Transaction Code - Add New



34. Select all **Transaction Code** check boxes and click . Click **Add**.

35. Expand **Customer Category** and click **Add**.

    The **Add New** screen displays.

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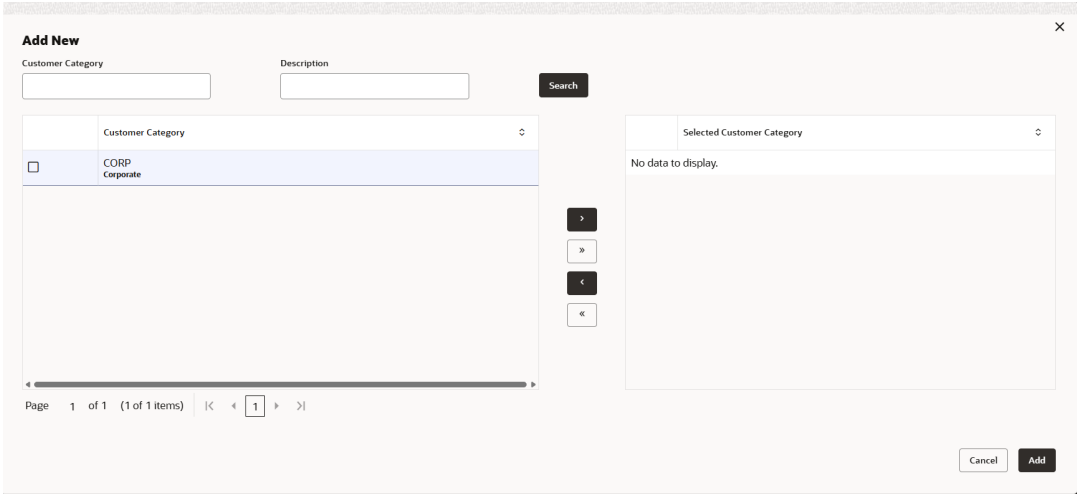
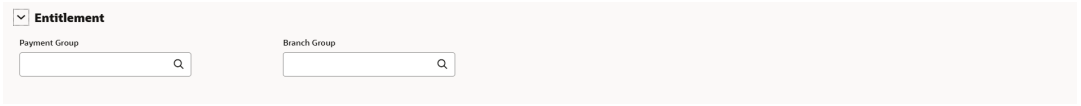
Figure 2-16 Restrictions - Customer Category - Add New



36. Select **Customer Category** check box and click . Click .
37. Expand the **Entitlement** screen.

    The **Entitlement** screen displays. Banks are provided with an option to add the entitlement groups instead of adding the other product processor restrictions directly.

Figure 2-17 Restrictions - Entitlement



38. Provide the Entitlement details:

Table 2-14 Entitlement - Field Description

Field	Remarks
Payment Group	Select the payment group from the list.
Branch Group	Select the branch group from the list.

39. Click **Next**.

    The **Charges** screen displays.

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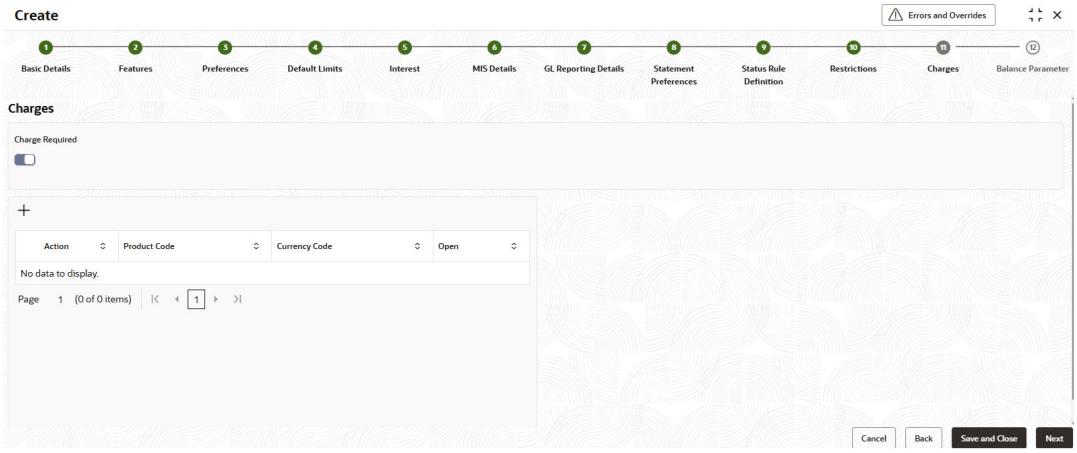
Figure 2-18 Create Account Class- Charges



40. Specify the fields on the **Charges** screen. For more information on fields, refer to the field description table.

Table 2-15 Charges - Field Description

Field	Description
Charge Required	Enable this option to apply charges on the accounts belonging to this account class. It is disabled by default. Enabling this option displays the Charges selection table.

41. From the **Charges Required** field, toggle the switch to **ON**.
42. Click +.

    A new row is added with the below columns:

Table 2-16 Charges Required - Field Description

Action Item	Description
Product Code	Specify the charges product code user want to apply to the accounts in the account class.
Currency Code	Specify the currency in which the charges needs to be applied.
Open	Enable to use the charge product in the account.

43. Double-click the **Product Code**.

    The row is enabled.
44. Click **Fetch** and select the product code from the **Product Code** section.
45. Click **Fetch** and select the currency code from the **Currency Code** section.
46. Switch the **Open** toggle to the **ON** position to activate the product.
47. Click **Next**.

    The **Balance Parameter** screen displays.

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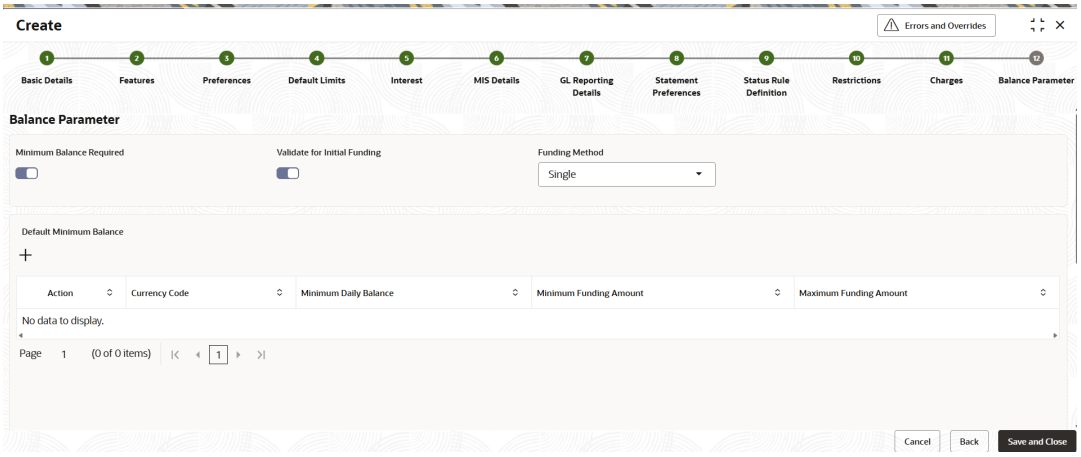
Figure 2-19 Balance Parameter



48. Specify the details on the **Balance Parameter** page. For more information on fields, refer to the field description table.

Table 2-17 Balance Parameter - Field Description

Field	Description
Minimum Balance Required	Specify the **Minimum Balance Required**.
Validate for the Initial Funding	Switch the Open toggle to the **ON** position to Validate for the Initial Funding.
Funding Method	Select the type of the funding method. The options are: • **Single** • **Multiple**

49. Click , to add details in the **Default Minimum Balance** details section.
50. Double click the **Currency Code** column to activate the row. For more information on fields, refer to the field description table.

Table 2-18 Default Minimum Balance - Field Description

Field	Description
Action	Select the field to perform the required action.
Currency Code	Select the currency code for the amount.
Minimum Daily Balance	Specify the minimum daily balance amount.
Minimum Funding Amount	Specify the minimum funding amount.
Maximum Funding Amount	Specify the maximum funding amount.

51. Click **Fetch** and select the currency code from the **Currency Code** section.
52. Switch the **Open** toggle to the **ON** position to activate the product.
53. Click **Save & Close** to complete the steps or click **Cancel** to exit without saving.

    The **Account Class** is created with **Initial Funding**.

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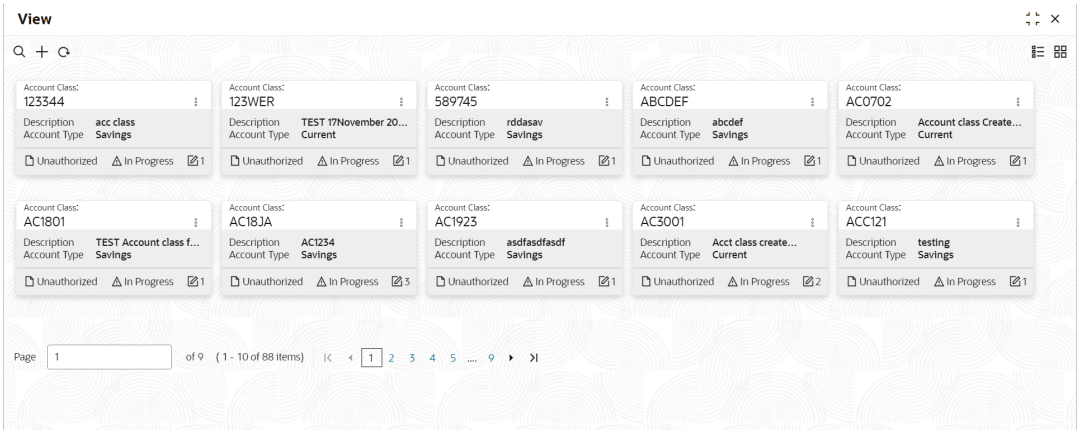
2.2.2 View Account Class

This topic describes the systematic instructions to view the list of configured account classes.

1. On **Home** screen, click **Corporate Account Configurations**. Under **Corporate Account Configurations**, click **Account Class**.
2. From **Account Class**, click **View**.

   The **View** page displays the account classes in the tile view.

Figure 2-20 View Account Class Records - Tile View



Tip

Click ⊞ or ☰ to switch between the views.

For more information on fields, refer to the field description table.

Table 2-19 View Account Class- Field Description

Field	Description
Account Class	Displays the Account Class name.
Description	Displays the description of the Account Class.
Account Type	Displays the type of the Account Class.
Status	Displays the status of the record.

The following table describes the action items in the **More Options** icon and the action items on the page.

Table 2-20 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.

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Table 2-20 (Cont.) Action Items Description

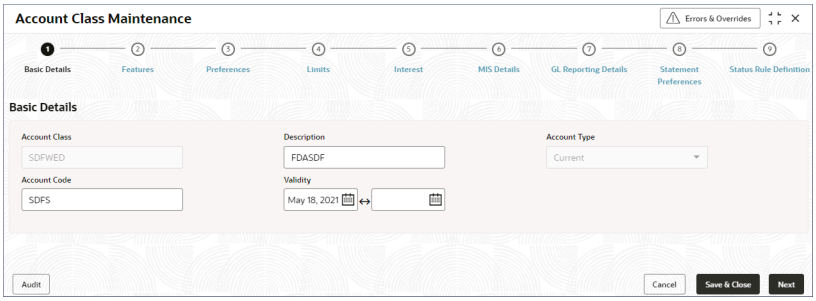
Action Item	Description
Copy	Copy a record and launch the **Account Class Maintenance** screen in edit mode.
View	View the details of a record.
Delete	Delete a record. **Note:** Once deleted, the record can no longer be used to define an entity. But entities already defined using the record can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of the record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note**
>
> The actions user can perform depend on role and the record status.

3. To unlock and update an **Account Class** follow the steps below:
   a. Click **More Options** and select **Unlock**.

      The **Basic Details** screen in the **Account Class Maintenance** page displays.

Figure 2-21 Unlock an Account Class



   b. Update the required fields on the **Basic Details** screen.

> **Note**
>
> To know more about updating the data entry screens and the field descriptions, see Create Account Class.

   c. Click **Next** to move to the next data entry screen or click the required data entry screen listed at the top of the page.

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d. Select or specify the required changes in the selected data entry screens.

e. Click **Save & Close**.

The **Save and Close** confirmation dialog displays.

f. Enter desired remarks and click **Confirm**.

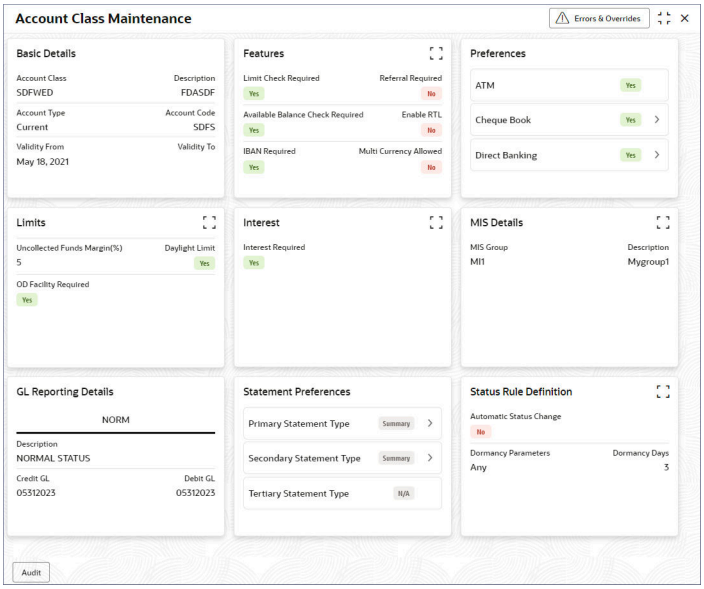
A toast message confirms that the record is saved successfully.

4. To **View** the details of an **Account Class**, follow the steps below:

a. Click **More Options** and select **View**.

The **Account Class Maintenance** page displays the account class data screens in tiles.

Figure 2-22 View an Account Class Details



b. Click ⛶ or **Next**, if present, in a data screen tile.

The corresponding dialog displays all the information present in the data screen.

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3
Corporate Account Enquiries

The Corporate Account Enquiries refer to the questions or requests related to the management, status, or details of a corporate account within the system.

This topic contains the following **Enquiries** as sub-topics:

- Account Search
  This topic explains the instructions provided for the Corporate accounts search and view the account details. It provides a snapshot view of the account.
- Accounting Enquiry
  The accounting enquiry page displays the details of the internal transactions booked on an account. This topic explains the systematic instructions to perform the accounting enquiry.
- Transaction Enquiry
  The Transaction Enquiry page displays the details of the internal transactions booked on an account. This topic explains the systematic instructions to perform transaction enquiry.
- Amount Block Enquiry
  This topic explains the systematic instructions to enquire about the External Credit Approval (ECA) and legal blocks on an account.
- Balance Enquiry
  This topic explains the systematic instructions to retrieve the account balance details.
- Stop Payment Enquiry
  This topic explains the systematic instructions to enquire about the stop payment instructions issued on an account.
- Online Interest Calculation
  This topic describes the systematic instructions to perform online interest calculation.

3.1 Account Search

This topic explains the instructions provided for the Corporate accounts search and view the account details. It provides a snapshot view of the account.

1. Click **Corporate Account Enquiries** and then **Corporate Account Enquiries**. Under **Corporate Account Enquiries**, click **Account Search**.

   The **Account Search** page displays.

2. Click the **Search** icon at the top left of the page.

   The **Search Filter** dialog displays.

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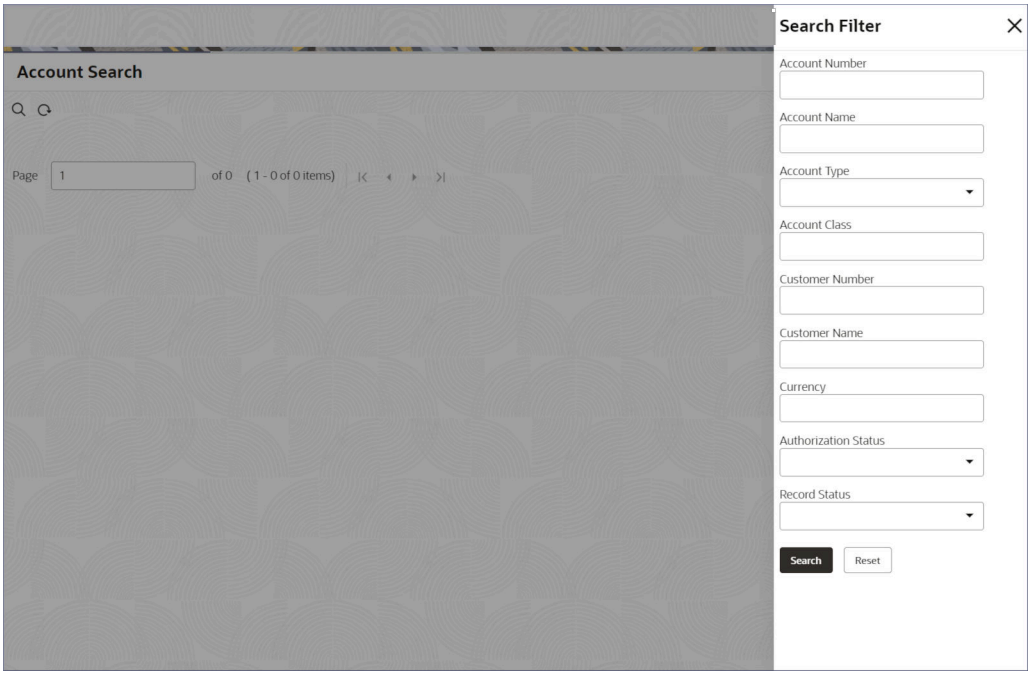
Figure 3-1 Account Search



3. Specify some or all of the details on the **Search Filter** dialog to narrow the search results and find the required account.

> **Note**
>
> Click **Reset** to clear the filters and apply new filters.

Table 3-1 Account Search - Field Description

Field	Description
Account Number	Specify the account number.
Account Name	Specify the account name.
Account Type	Specify the account type from the drop-down list.
Account Class	Specify the account class.
Customer Number	Specify the CIF number of the customer.
Customer Name	Specify the customer name.
Currency	Specify the operating currency of the customer account.
Authorization Status	Select the current authorization status from the list. The options are: • **Authorized** • **Unauthorized**
Record Status	Select the record status from the list. The options are: • **Open** • **Closed** • **In Progress**

4. Click **Search**.

   The **Account Search** page displays the accounts matching the search filters in the Tile view.

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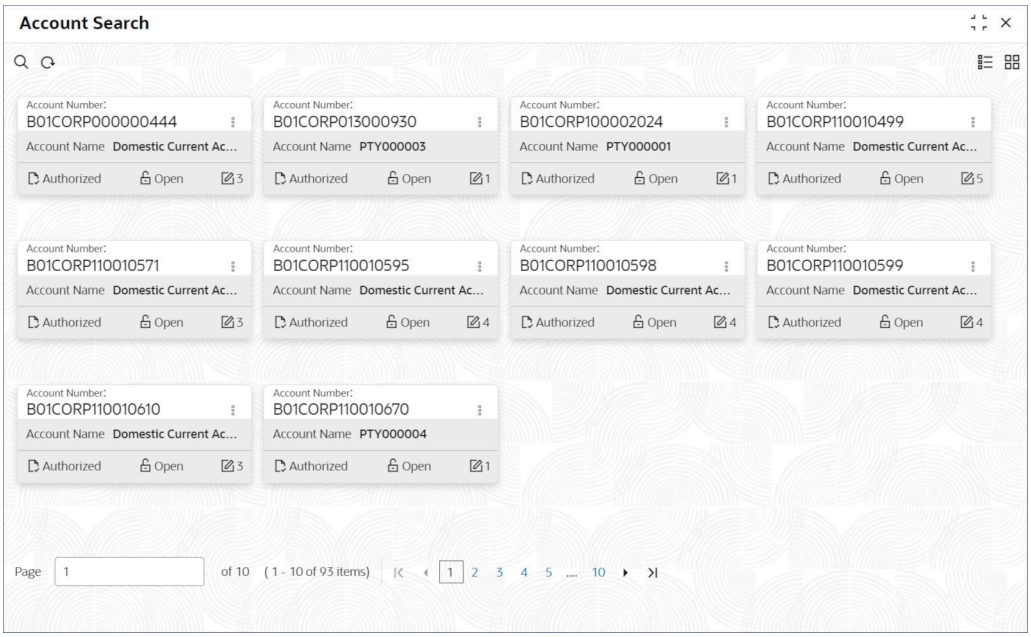
> **Tip**
>
> Change the view between the **Tile** view and the **List** view, by selecting the options available from the top right corner of the page.

Figure 3-2 Account Search Results



For more information on fields, refer to field description table below:

Table 3-2 Account Tile Details - Field Description

Field	Description
Account Number	Displays the account number.
Account Name	Displays the name of the account.
Status	Displays the status of the record.

The following table describes the action items in the **More Options** and the action items on the page.

Table 3-3 Action Items Description

Action Item	Description
Unlock	Unlock a record and make amendments.
Close	Close a record to prevent it from being unlocked and amended.
Copy	Copy a record and launch the **Account Class Maintenance** screen in edit mode.
View	View the details of a record.

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Table 3-3 (Cont.) Action Items Description

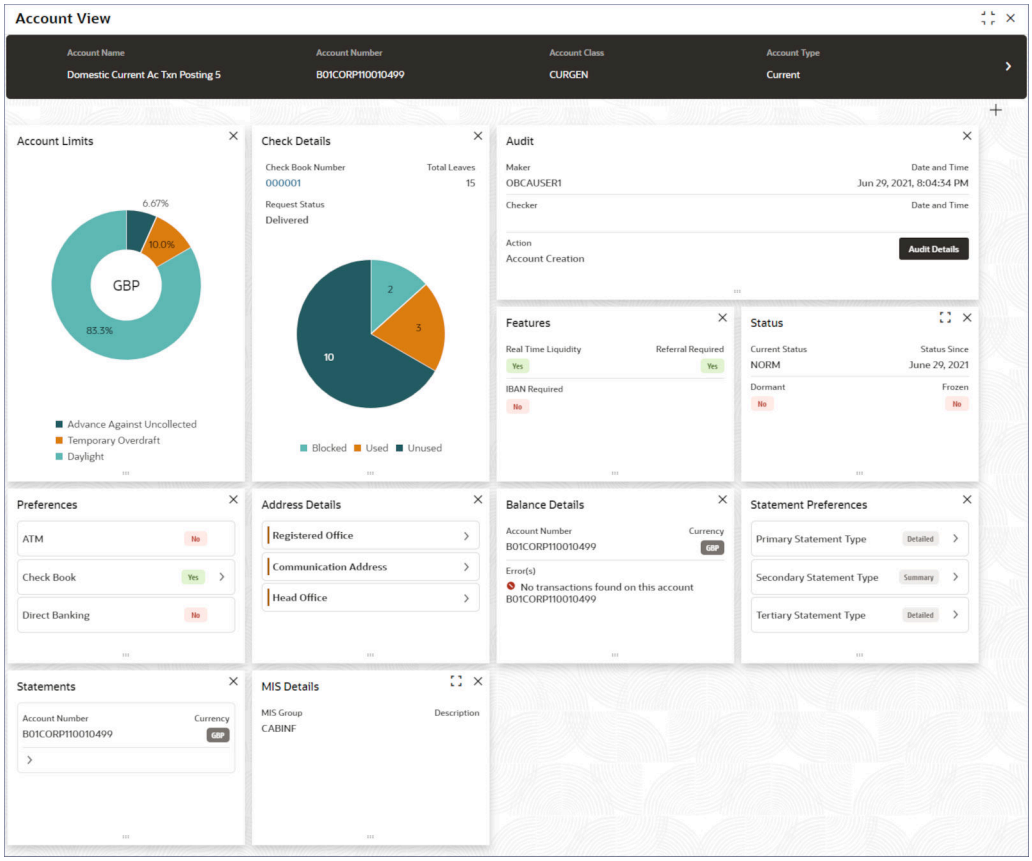
Action Item	Description
Delete	Delete a record. **Note:** Once deleted, the record can no longer be used to define an entity. But entities already defined using the record can continue to use it.
Reopen	Reopen a closed record.
Authorize	Authorize a record to make it active and available to define entities. **Note:** Creator of a record cannot authorize the component. Another user with authorize permissions can.
Audit	Select to view the **Maker**, **Checker**, **Status**, and **Modification Number** of the record.
Errors and Overrides	Select to view all existing errors or warnings on the page.

> **Note**
>
> The actions user can perform depend on role and the record status.

5. To view an Account details, click **More Options** and select **View**.

   The Account View provides a comprehensive 360 degree of the Account details in different tiles also referred to as widgets. The basic details of the account are visible at the top of the page. The widgets that display in the Account View depends on the user permission.

Figure 3-3 Account Record Tile - View



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User can perform the following actions on each tile:

a. Position the tiles on the page. Click and hold the **Drag and Drop** icon at the bottom of a tile, then drag and drop the tile to the required position.

b. Click **Expand** on a tile to view the field details in a pop-up dialog.

c. Click Right or Left of a tile to scroll through the details.

d. Hover over linked field values (blue text) or fields with the **Next** icon and click the **Pointer** icon that appears to view the field details in a pop-up dialog.

> **Note**
>
> Actions available on a tile are context sensitive and not all actions are available on all tiles.

6. To add or remove a tile from the page, follow the steps below:

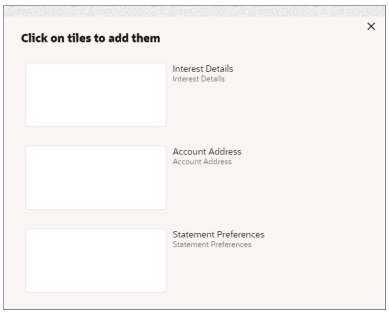
   a. Click **Delete** at the top right of a tile.

      The tile is removed from the page.

   b. Click **Add** at the top right of the page.

      A dialog displays the tiles that are not present on the screen.

Figure 3-4 Add Tiles dialog



   c. Click the required tile.

      The tile is added to the page.

The following sub-topics describe each tile in more detail.

- Account Search - Balance Details
  This topic explains the systematic instructions to view the account balance details.
- Account Search - Address Details
  This topic explains the systematic instruction to view the address details of an account.
- Account Search - Statements Details
  This topic explains the systematic instruction to view the statement details of an account.
- Account Search - Statement Preferences
  This topic explains the systematic instructions to view the statement preferences of an account.
- Account Search - Check Details
  This topic explains the systematic instructions to view the check details of an account.

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- Account Search - Account Limits
  This topic explains the systematic instructions to view the limit details of an account.
- Account Search - Preferences Detail
  This topic explains the systematic instructions to view the preference details of an account.
- Account Search - Multi Currency Details
  This topic explains the systematic instructions to view the multi currency account details.
- Account Search - Interest Configuration
  This topic explains the systematic instructions to view the interest configuration details of an account.
- Account Search - MIS Details
  This topic explains the systematic instructions to view the MIS details of an account.
- Account Search - Uncollected Funds
  This topic explains the systematic instructions to view the uncollected funds in an account.
- Account Search - Audit Details
  This topic explains the systematic instructions to view the audit details of the account creation and modification.
- Account Search - Status
  This topic explains the systematic instructions to view the account status details.
- Account Search - Document Details
  This topic explains the systematic instructions to view the documents provided during the corporate account creation.
- Account Search - Signatories Detail
  This topic explains the systematic instructions to view the signatories of an account.
- Department Approval
  The Department Approval will be read-only and will display data already captured during different stages of the account closure lifecycle.
- Closure Balance Details
  The Closure Balance Details will be read-only and will display data already captured during different stages of the account closure lifecycle.

3.1.1 Account Search - Balance Details

This topic explains the systematic instructions to view the account balance details.

User can search for the required account and open the 360 view of the account. To find and view the account, see Account Search.

The Balance Details tile displays the balance information of the account. For a multi-currency account, it displays the balance details of the sub-accounts. You can scroll the different sub-accounts by clicking the page view dot icons on the tile as shown in the image below.

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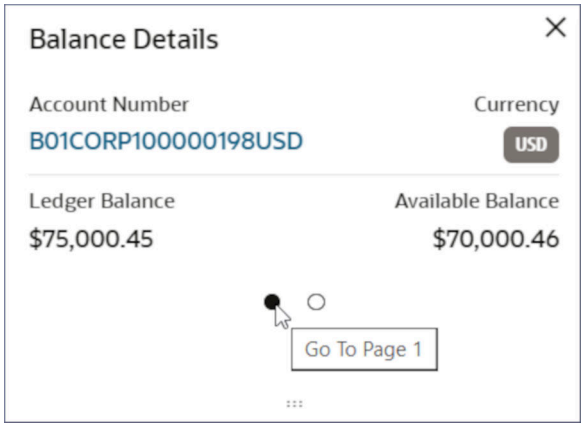
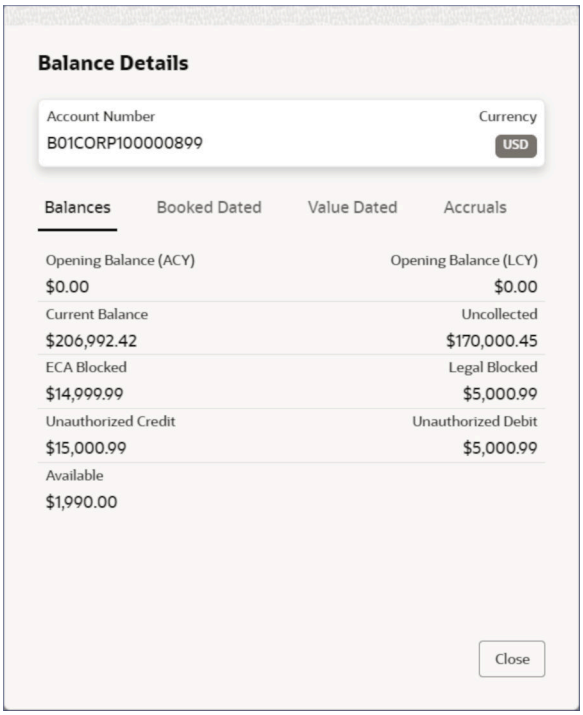
Figure 3-5 Balance Details Tile



1. To view the account balances, follow the steps below:
   a. Click the **Account Number** field value in the **Balance Details** tile.

      The **Balance Details** dialog displays the **Balances** tab.

Figure 3-6 Balance Details- Balances tab



For more information on fields, refer to field description table below:

Table 3-4 Balance Details- Balances tab - Field Description

Field Name	Description
Opening Balance (ACY)	Opening balance in the primary account currency value.
Opening Balance (LCY)	Opening balance in the local currency.

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Table 3-4 (Cont.) Balance Details- Balances tab - Field Description

Field Name	Description
Current Balance(Account Currency)	Current balance in the account currency.
Current Balance(Local Currency)	Current balance in the local currency.
Uncollected	Uncollected funds that are applicable to the account. For example, a check deposit that is awaiting clearance.
ECA Blocked	Amount blocked in the account due to External Credit Approval (ECA) sought by external applications such as Liquidity Management applications.
Legal Blocked	Amount blocked in the account for legal obligations and requirements. For example, a minimum balance is to be maintained as per legal requirements.
Unauthorized Credit	Total amount of Credits that await authorization.
Unauthorized Debit	Total amount of Debits that await authorization.
Available Balance	Available Balance represents the maximum amount of money that can be withdrawn. This excludes pending transactions, holds, and any other restrictions or blocks on the account.

b. Click **Close** .

   The **Balance Details** dialog closes.

2. To view the **Booked Dated** balance details, follow the steps below:

   a. Click the **Book Dated** tab.

   b. Specify the date range to view the book dated transactions logged in the date range.

   c. Click **Search**.
   The **Booked Dated** tab displays the total book dated credit and debit turnover on a transaction date in the specified date range.

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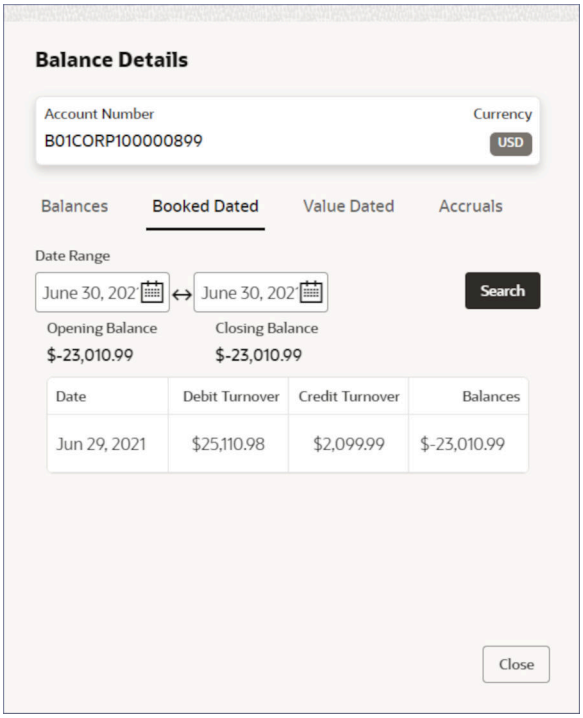
Figure 3-7 Balance Details- Booked Dated Tab



For more information on fields, refer to field description table below:

Table 3-5 Booked Dated Balance Details - Field Description

Field Name	Description
Date Range	Specify the Start and End dates to determine the booked dated transactions.
Opening Balance	The account balance on the start date.
Closing Balance	The account balance on the end date.
Date	The date on which a book dated transaction occurred.
Debit Turnover	The total booked dated debit turnover on the specified date.
Credit Turnover	The total booked dated credit turnover on the specified date.

3. To view the **Value Dated** balance details, follow the steps below:
   a. Click the **Value Dated** tab.
   b. Specify the date range to view the value dated transactions logged in the date range.
   c. Click **Search**.
   The **Value Dated** tab displays the value dated credit and debit turnover on transaction dates in the specified date range.

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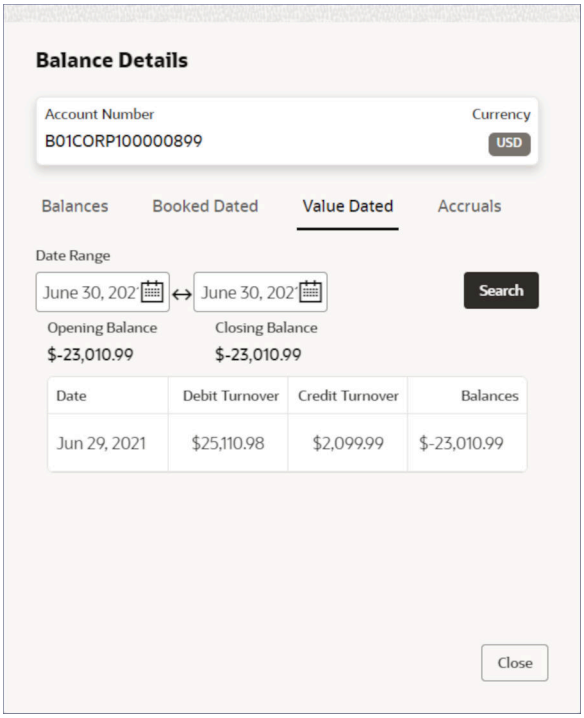
Figure 3-8 Balances- Value Dated



For more information on fields, refer to field description table below:

Table 3-6 Value Dated Balance Details - Field Description

Field Name	Description
Date Range	Specify the Start and End dates to determine the Value Dated transactions.
Opening Balance	The value dated account balance on the start date.
Closing Balance	The value dated account balance on the end date.
Date	The date on which Value Dated transaction occurred.
Debit Turnover	The total value dated debit turnover on the specified date.
Credit Turnover	The total value dated credit turnover on the specified date.

4. To view the accruals of the account, click the **Accruals** tab.

   The **Accruals** tab displays the credit and debit accruals for each product associated with the account.

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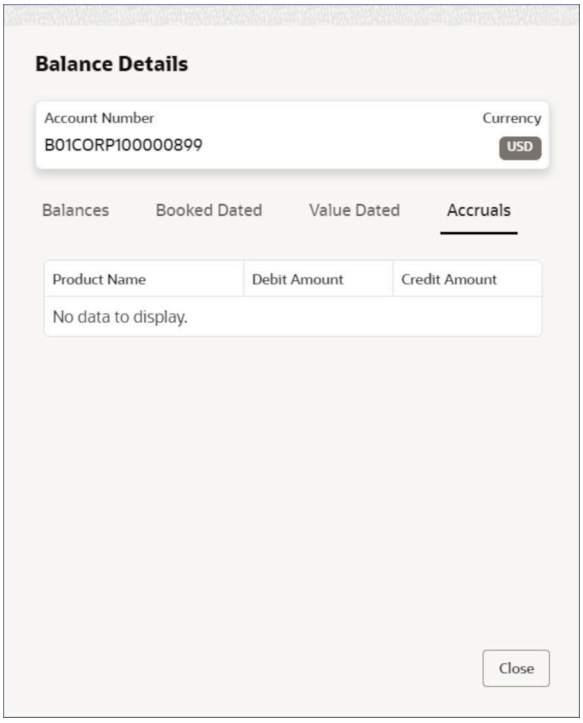
Figure 3-9 Balance Details- Accruals



For more information on fields, refer to field description table below:

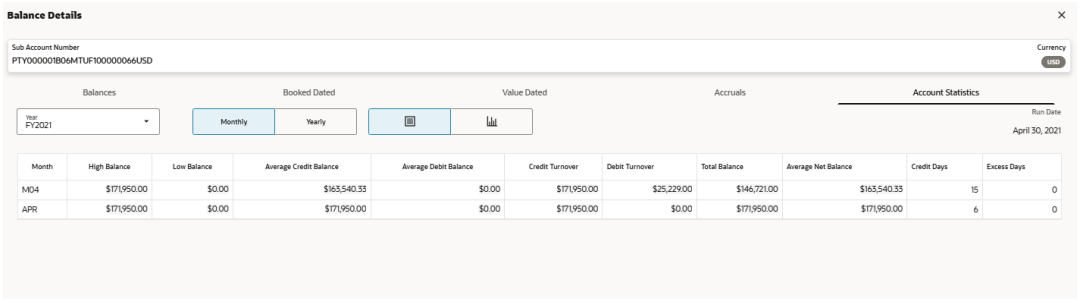
Table 3-7 Accrual Details - Field Description

Field Name	Description
Product Name	Name of the product associated with the account.
Debit Amount	Displays the accrued debit amount for the specific product. For example, load interest amount accrued till date.
Credit Amount	Displays the accrued credit amount for the specific product. For example, interest on corporate deposit accrued till date

5. To view the account statistics of the account, click the **Account Statistics** tab.

   The **Account Statistics** tab displays.

Figure 3-10 Balance Details - Account Statistics



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For more information on fields, refer to field description table below:

Table 3-8 Account Statistics - Field Description

Field Name	Description
Year	User can select the Fiscal Year.
Month	Displays the Month.
High Balance	It will display the highest balance of the account for the selected period and Financial cycle.
Low Balance	Displays the Lowest Balance of the account for the selected period and Financial cycle.
Average Credit Balance	Displays the Average Credit Balance.
Average Debit Balance	Displays the Average Debit Balance.
Credit Turnover	Displays the Credit Turnover for the period.
Debit Turnover	Displays the Debit Turnover for the period.
Total Balance	Displays the Final Balance of the account.
Average Net Balance	Displays the Average Net Balance.
Credit Days	The number of days the account was in Credit balance in the period.
Excess Days	The number of days the account was in Debit balance in the period.

6. Click ✕.

3.1.2 Account Search - Address Details

This topic explains the systematic instruction to view the address details of an account.

User can search for the required account and open the 360 view of the account. To find and view the account, see Account Search.

The **Address Details** tile displays different addresses associated with the account.

Figure 3-11 Address Details Tile

1. To view the address details of a listed address, follow the steps below:
   a. Click a named address field in the **Address Details** tile. For example, **Head Office**.

      The **<Named Address>** (for example, **Branch Office**) dialog displays the **Swift** address for SWIFT messages.

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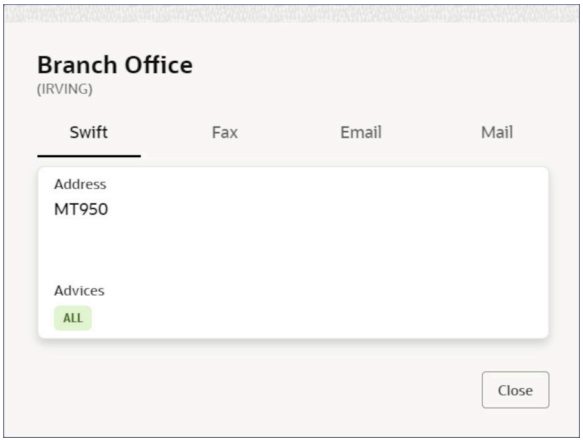
Figure 3-12 Address Details



b. Click the **Fax** tab.

   The **Fax** tab displays the Fax number.

c. Click the **Email** tab.

   The **Email** tab displays the Email address.

d. Click the **Mail** tab.

   The **Mail** tab displays the mailing address.

2. Click ✕ to close the **<Named Address>** dialog.

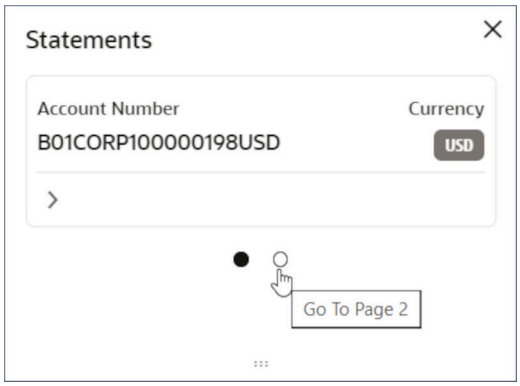
3.1.3 Account Search - Statements Details

This topic explains the systematic instruction to view the statement details of an account.

User can search for the required account and open the 360 view of the account. To find and view the account, see Account Search.

The **Statements** tile displays the account statements. For a multi-currency account, it displays the statements of the sub-accounts. User can scroll the different sub-accounts by clicking the Dots on the tile as shown in the image below. The statements presented are based on the preferences set in the **Statement Preferences** data entry screen during the account creation. For more information on adhoc statement requests, see Account Statement Request. For more information on setting statement preferences for the account, see Account Creation.

Figure 3-13 Statement Tile



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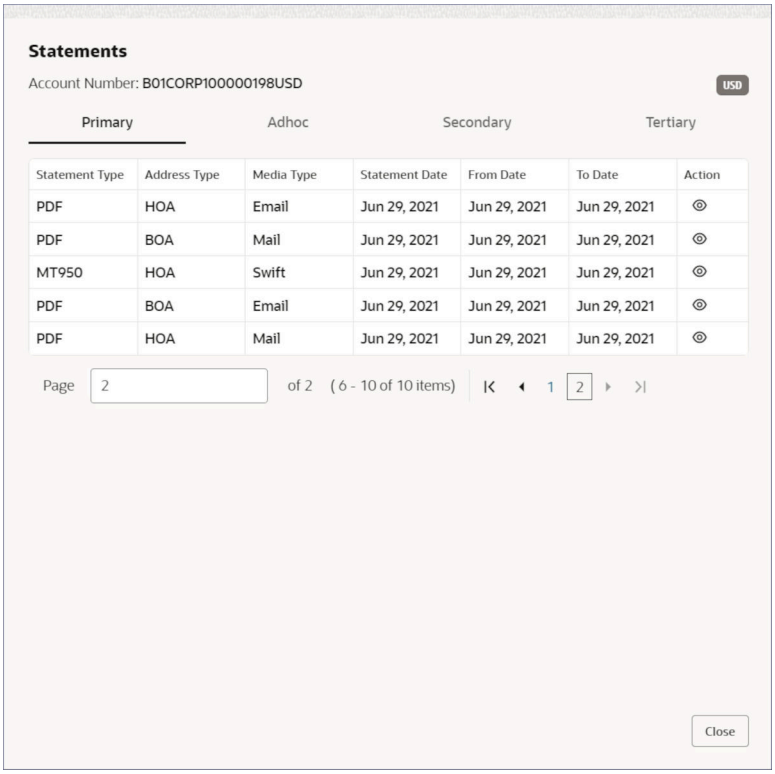
1. To view the account **Statements**, follow the steps below:
   a. Click the **Account Number** in the **Statements** tile.

      The **Statements** dialog displays the **Primary** tab listing the primary statements generated.

Figure 3-14 Primary Statements



For more information on fields, refer to field description table below:

Table 3-9 Statement Details - Field Description

Field Name	Description
Statement Type	Displays the statement format.
Address Type	Displays type of the address. The possible options are: • **HOA- Head Office Address** • **ROA- Registered Office Address** • **BOA- Branch Office Address** • **COA- Communication Address**
Media Type	Displays the address type to deliver the statement. The possible options are: • **Email** • **Mail** • **Fax** • **Swift**
Statement Date	Displays the date on which the statement was generated.
From Date	Displays the start date of the generated statement.

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Table 3-9 (Cont.) Statement Details - Field Description

Field Name	Description
To Date	Displays the end date of the generated statement.
Action	Click to open and view the generated statement.

b. Click **View** in the **Action** column.

The **View Document** dialog displays the statement in a new browser window or tab.

> **Note**
>
> User can download the statements from the browser window.

2. Click the **Adhoc** tab.

The adhoc statements display.

> **Note**
>
> The column descriptions of the table are the same as shown in Step 1.a.

3. Click the **Secondary** tab.

The secondary statements are generated as per the setting in the statement preferences.

> **Note**
>
> The descriptions of this tab are the same as the Field Description table above.

4. Click the **Tertiary** tab.

The tertiary statements are generated as per the setting in the statement preferences.

> **Note**
>
> The descriptions of this tab are the same as the Field Description table above.

3.1.4 Account Search - Statement Preferences

This topic explains the systematic instructions to view the statement preferences of an account.

User can search for the required account and open the 360 view of the account. To find and view the account, see Account Search.

The **Statement Preferences** tile displays the primary, secondary, and tertiary statement types. The statement preferences are configured in the **Statement Preferences** data entry screen during the account creation. For more information on setting statement preferences, see ***Step 10*** in Account Creation.

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Figure 3-15 Statement Preferences Tile

1. To view the account statement preferences details, follow the step below:

   - In the **Statement Preferences** tile, click the required primary, secondary, or tertiary statement type field.

     The corresponding dialog displays the Primary, Secondary, or Tertiary Statement Preference details.

Figure 3-16 Statement Preference Details - Primary Statement

> **Note**
>
> For more information on the fields in the **Statement Preferences** dialog, see **Step 10** in the Account Creation topic.

2. Click **Close**.

3.1.5 Account Search - Check Details

This topic explains the systematic instructions to view the check details of an account.

User can search for the required account and open the 360 view of the account. To find and view the account, see Account Search.

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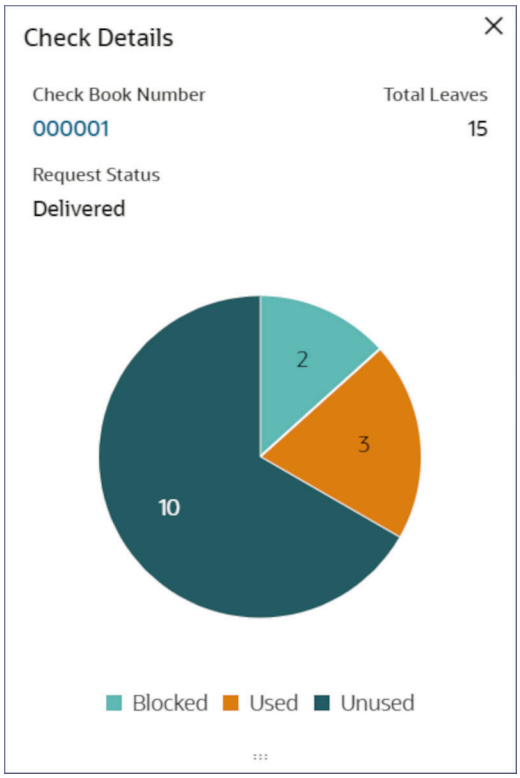
The **Check Details** tile displays the details of the check books currently issued. The tile displays the **Check Book Number**, **Total Leaves**, and **Request Status** of a check book. It also displays a pie chart showing the **Blocked**, **Used**, and **Unused** check leaves. User can scroll the different check books, by clicking the **Next** icon to the right of the tile as shown in the image below. For more information on setting check details, see ***Step 6*** in Account Creation.

Figure 3-17 Check Details Tile



1. To view check details, follow the steps below:
   a. In the **Check Details** tile, click the **Check Book Number** field.

> **Note**
>
> Alternatively, user can click on a slice in the Pie chart to view more details of specific check leaves.

The **Check Book Details** dialog displays the details of each check leaf.

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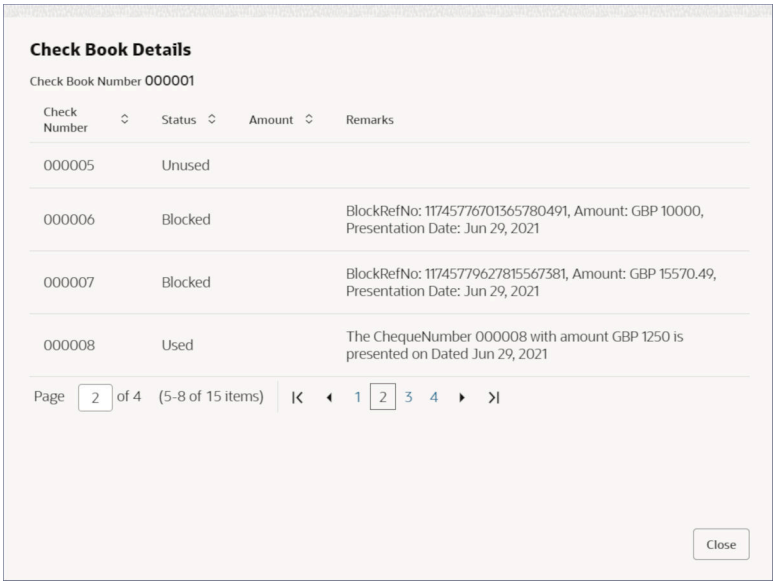
Figure 3-18 Check Book Details



For more information on fields, refer to field description table below:

Table 3-10 Check Book Details - Field Description

Field Name	Description
Check Book Number	Displays the check book number.
Check Number	Displays the number of the check leaves in the check book.
Status	Displays the status of the check leaf.
Amount	Displays the amount of the check.
Remarks	Displays the remarks, if any logged for the specific check transaction..

b. Scroll through the checks using the **Scroll** bar at the bottom of the list.

2. Click ✕.

3.1.6 Account Search - Account Limits

This topic explains the systematic instructions to view the limit details of an account.

User can search for the required account and open the 360 view of the account. To find and view the account, see Account Search.

The **Account Limits** tile displays the limit details. For a multi-currency account, it displays the limits placed on the sub-accounts for each supported currency. User can scroll the different sub-accounts by clicking Next (**>**) to the right or Previous (**<**) to the left of the tile as shown in the image below. The limits presented are configured for each currency in the **Limits** data entry screen during the account creation. For more information on setting limits, see ***Step 8*** in Account Creation.

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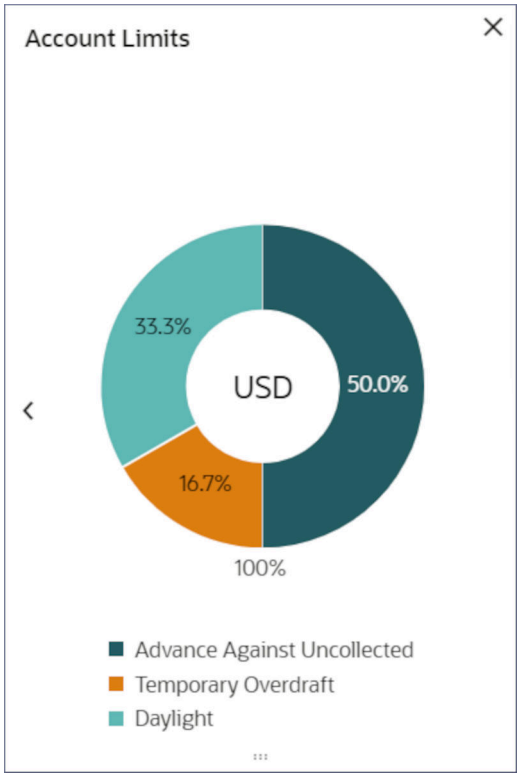
Figure 3-19 Account Limits Tile



1. In the **Account Limits** tile, click the pie chart, to view the account limits.

   The **Limit Details - <Currency Name>** dialog displays the limits placed on the account.

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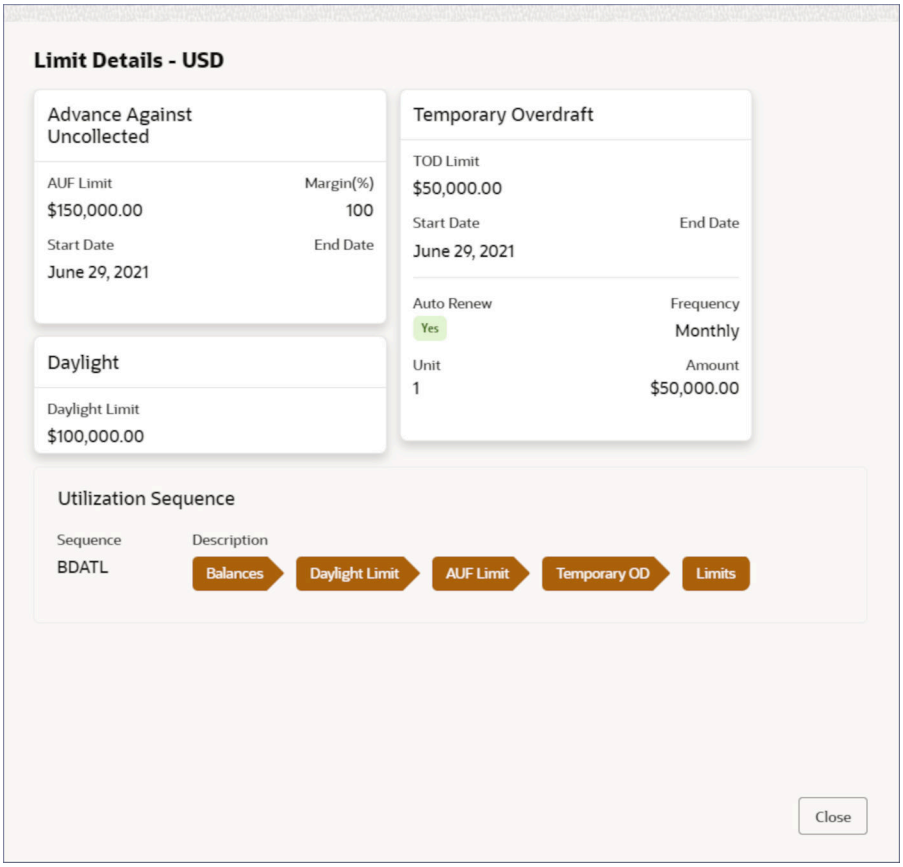
Figure 3-20 Limit Details



> **Note**
>
> For more information on the fields in the Limit Details dialog, see **Step 8** in the Account Creation topic.

2. Click **Close**.

3.1.7 Account Search - Preferences Detail

This topic explains the systematic instructions to view the preference details of an account.

User can search for the required account and open the 360 view of the account. To find and view the account, see Account Search.

The **Preferences** tile displays the account preference details for ATMs, check books, and direct banking facilities. The account preferences are configured during account creation in the **Preferences** data entry screen. For more information on setting account preferences, see **Step 5** in Account Creation.

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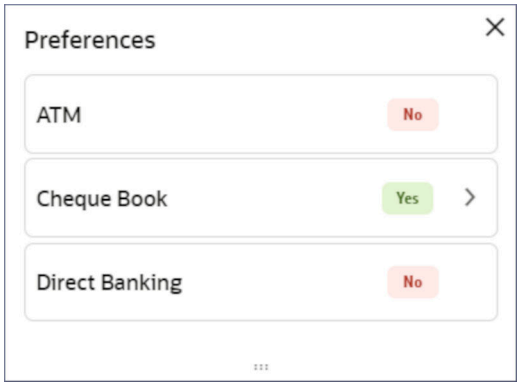
Figure 3-21 Preferences Tile

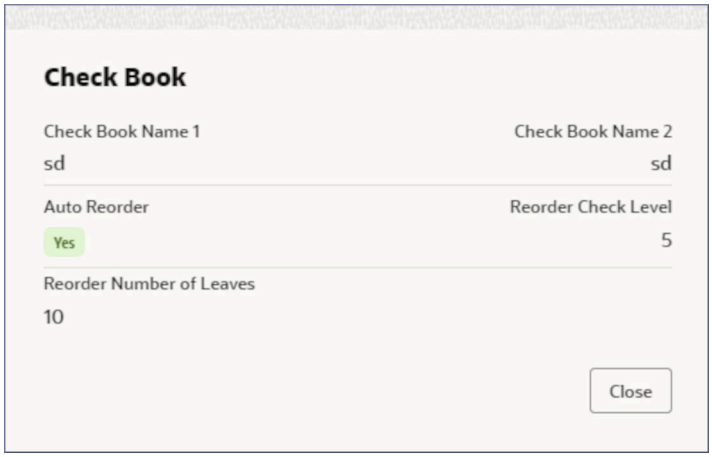


1. In the **Preferences** tile, click the required preferences field, to view the account **Preferences** details.

   A corresponding dialog displays the preference details.

> **Note**
>
> The user can click the required option from the dialog, and the system displays the related section accordingly. For example, if the user clicks the **Check Book** field, then the **Check Book** dialog is displayed. Also, the icon to the right of a field indicates that there is more information to display.

Figure 3-22 Check Book Preferences



> **Note**
>
> For more information on the fields in the respective dialogs, see **Step 5** in Account Creation.

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2. Click .

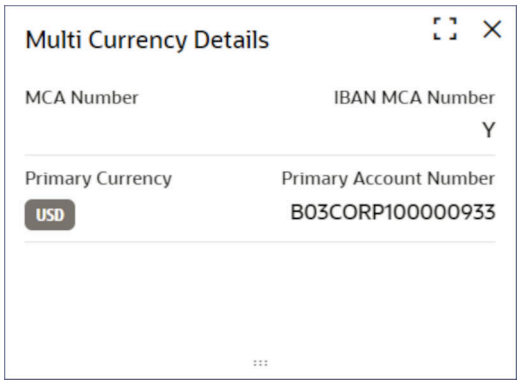
3.1.8 Account Search - Multi Currency Details

This topic explains the systematic instructions to view the multi currency account details.

User can search for the required account and open the 360 view of the account. To find and view the account, see Account Search.

The **Multi Currency** tile displays the Primary account number and the primary currency of the account. For more information on adding Multi Currency sub-accounts, see ***Step 9*** in Account Creation.

Figure 3-23 Multi Currency Details Tile



1. In the **Multi Currency Details** tile, click , to view the sub-account details of the Multi Currency account.

   The **Multi Currency Details** dialog displays the sub-accounts for the different currencies.

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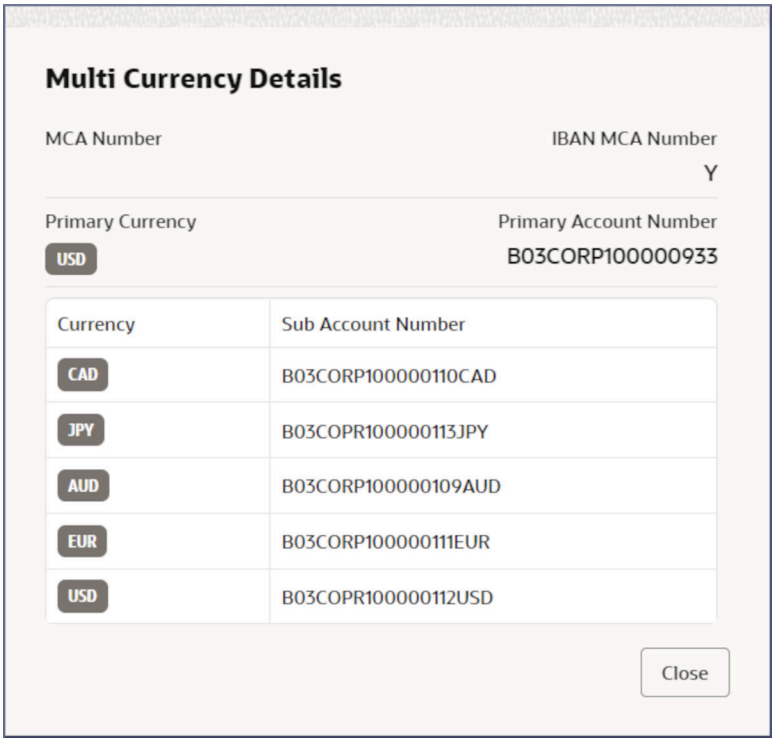
Figure 3-24 Multi Currency Sub-account Details



> **Note**
>
> The primary account has a primary operating currency, but it still creates a sub-account for the primary currency.

2. Click **Close**.

3.1.9 Account Search - Interest Configuration

This topic explains the systematic instructions to view the interest configuration details of an account.

User can search for the required account and open the 360 view of the account. To find and view the account, see Account Search.

The **Interest Configuration** tile displays the interest details configured on the account. The account class defines the interest product and related interest details. The Interest Details are added to the account from the account class during the account enrichment stage of account creation. For more information on setting the interest details, see **Step 15** in Account Creation and ***Step 10*** in Create Account Class.

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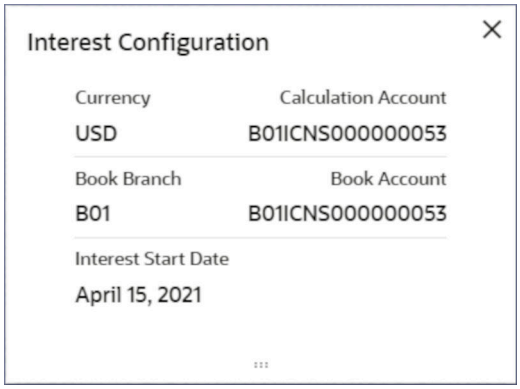
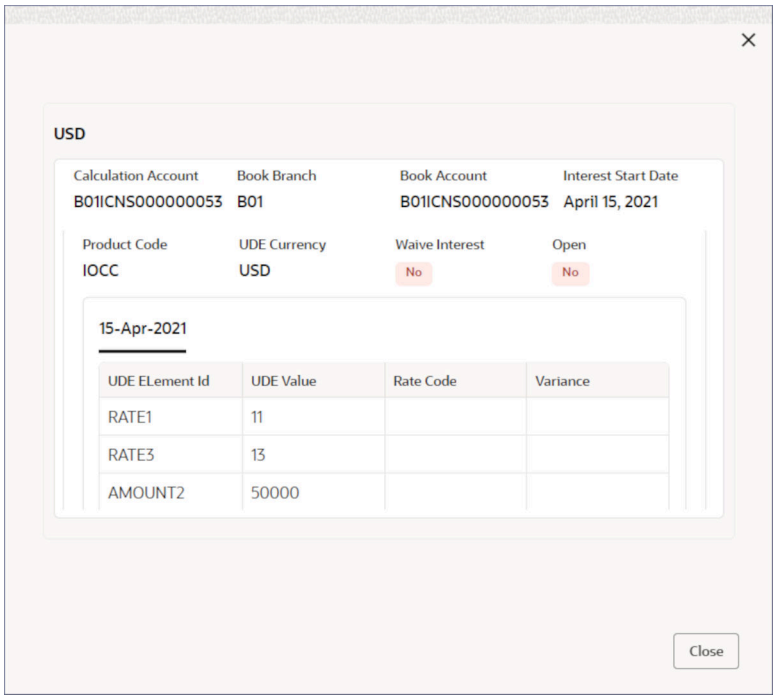
Figure 3-25 Interest Configuration Tile



1. Click the **Interest Configuration** tile, to view the Interest Configuration details.

   The **Interest Configuration** dialog displays the interest details configured on the account.

Figure 3-26 Interest Configuration Details



> **Note**
>
> For more information on the fields in the **Interest Configuration** dialog, see **Step 15** in Account Creation and ***Step 10*** in Create Account Class.

2. Click **Close**.

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3.1.10 Account Search - MIS Details

This topic explains the systematic instructions to view the MIS details of an account.

User can search for the required account and open the 360 view of the account. To find and view the account, see Account Search.

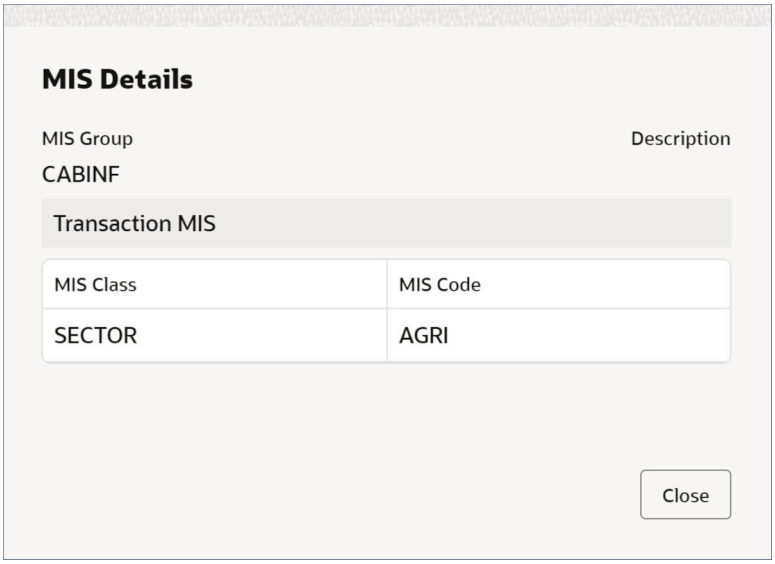
The **MIS Details** tile displays the MIS details of the account.

Figure 3-27 MIS Details Tile

1. On the **MIS Details** tile, click .

   The **MIS Details** dialog displays.

Figure 3-28 MIS Details



2. Click .

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3.1.11 Account Search - Uncollected Funds

This topic explains the systematic instructions to view the uncollected funds in an account.

User can search for the required account and open the 360 view of the account. To find and view the account, see Account Search.

The **Uncollected Funds** tile displays the funds credited to the account but are not yet cleared for use. Click the date tab to view the uncollected funds for the date. For a Multi Currency account, it displays the uncollected funds in the sub-accounts for each supported currency.

1. Click a date tab to view more details of uncollected funds.

   The **Uncollected Funds** for that day displays.

Figure 3-29 Uncollected Funds Tile

2. Click ✕.

3.1.12 Account Search - Audit Details

This topic explains the systematic instructions to view the audit details of the account creation and modification.

User can search for the required account and open the 360 view of the account. To find and view the account, see Account Search.

The Audit tile displays account creation and modification information recorded for audit trail purposes. The tile displays details of the **Maker** and **Checker**, including their corresponding **Date and Time**, along with the **Action** taken.

Figure 3-30 Audit Tile

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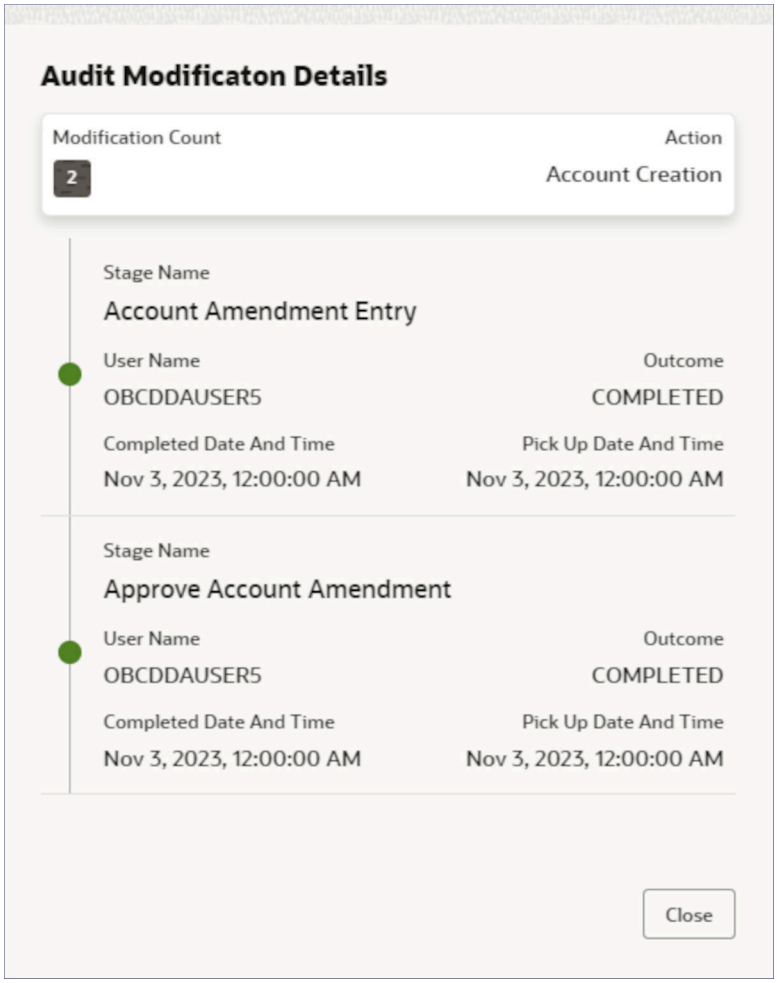
1. Click **Audit Details** to view the **Audit Details**.

   The **Audit Modification Details** dialog displays the modification details of an account.

Figure 3-31 Audit Modification Details



2. Click **Close**.

3.1.13 Account Search - Status

This topic explains the systematic instructions to view the account status details.

User can search for the required account and open the 360 view of the account. To know how to find and view the required account, see Account Search.

The **Status** tile displays the account status details like dormancy, Stop Payments, No Credits, and No Debits. The Status data entry screen captures the account status details during the enrichment stage of account creation or the account amendment. For more information on setting the account status, see ***Step 18*** in Create Account Class topic.

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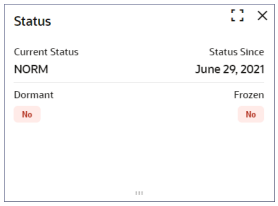
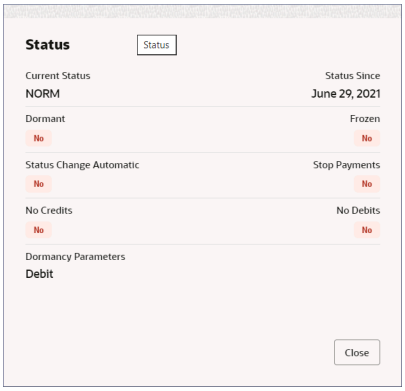
Figure 3-32 Account Status



1. Click ⛶ on the top right of the **Status** tile to view the account **Status** details.

   The **Status** dialog displays the account status details.

Figure 3-33 Account Status Details



> **Note**
>
> For more information on the fields in the **Status** dialog, see **Step 18** in the Account Creation topic.

2. Click **Close**.

3.1.14 Account Search - Document Details

This topic explains the systematic instructions to view the documents provided during the corporate account creation.

User can search for the required account and open the 360 view of the account. To know how to find and view the required account, see Account Search.

The **Documents** tile displays the documents provided during the corporate account creation. These documents could be Certificates of Incorporation, Business Registration Certificates, Proof of Business Address, Identification documents of individuals responsible for managing the corporate accounts, and other necessary documents to open a corporate account. User can scroll the attached documents by using the scroll buttons on the left and right sides of the tile.

1. Click the title of the document to view a document's detail.

   The **View Document** dialog displays the selected document.

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Figure 3-34 Documents Tile

2. Click ✕.

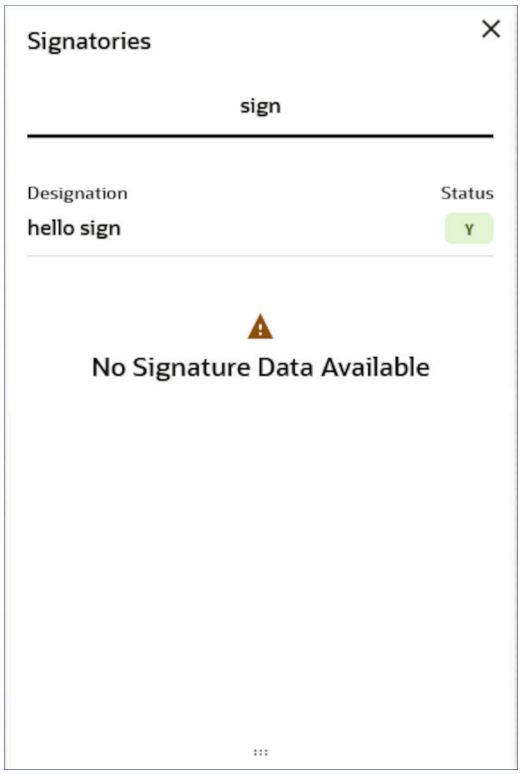
3.1.15 Account Search - Signatories Detail

This topic explains the systematic instructions to view the signatories of an account.

User can search for the required account and open the 360 view of the account. To know how to find and view the required account, see Account Search.

The **Signatories** tile displays the account signatories details. The **Name**, **Designation**, and **Status** of the signatory along with the signature are displayed.

Figure 3-35 Signatories Tile



3.1.16 Department Approval

The Department Approval will be read-only and will display data already captured during different stages of the account closure lifecycle.

Displays data captured during the Department Approval stage.

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Figure 3-36 Department Approval

For more information on fields, refer to field description table.

Table 3-11 Department Approval - Field Description

Field	Description
Department	Displays department name considering the source code.
Description	Auto populate the description of the department name.
Approval Status	Displays the current status.

> **Note**
>
> For field-level descriptions of the Department Approval data segment, see Account Closure

3.1.17 Closure Balance Details

The Closure Balance Details will be read-only and will display data already captured during different stages of the account closure lifecycle.

Displays financial information captured during the **Financial Clearance** stage

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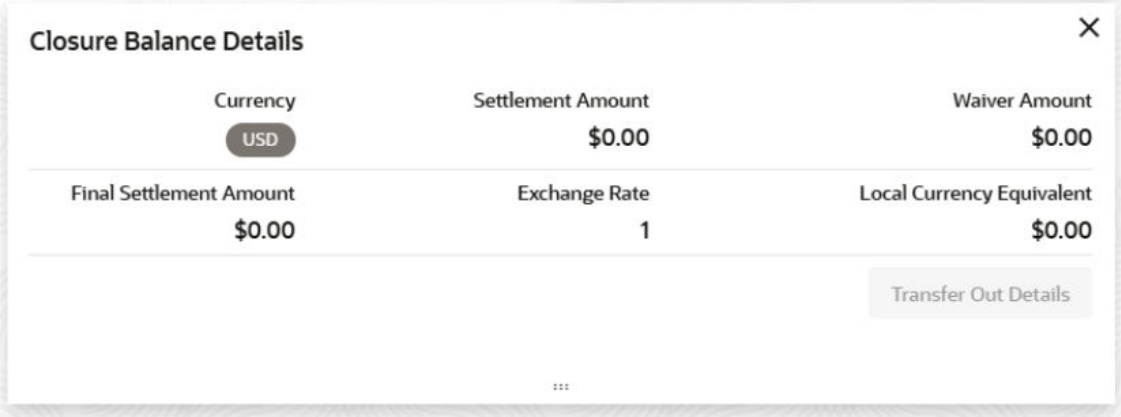
Figure 3-37 Closure Balance Details



For more information on fields, refer to field description table.

Table 3-12 Closure Balance Details - Field Description

Field	Description
Currency	Displays the currency.
Settlement Amount	Displays the settlement amount.
Walver Amount	Displays the walver amount.
Final Settlement Amount	Displays the final settlement amount
Exchange Rate	Displays the exchange rate.
Local Currency Equivalent	Displays the local currency equivalent.

> **Note**
>
> For field-level descriptions of account closure, see Account Closure

3.2 Accounting Enquiry

The accounting enquiry page displays the details of the internal transactions booked on an account. This topic explains the systematic instructions to perform the accounting enquiry.

1. On **Home** screen, click **Corporate Account Enquiries**. Under **Corporate Account Enquiries**, click **Accounting Enquiry**.

   The **Accounting Enquiry** page displays.

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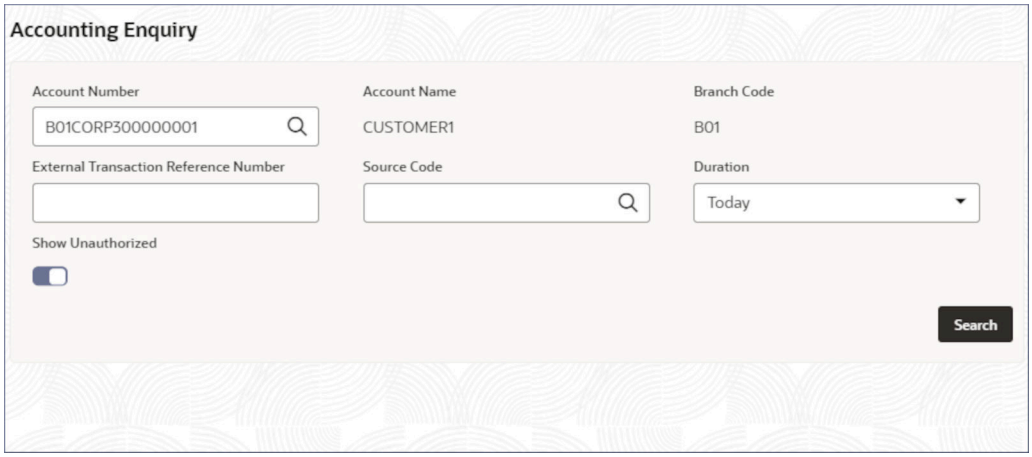
Figure 3-38 Accounting Enquiry



To fetch the account number:

a. Click **Fetch**.
The **Account Number** dialog displays.

b. Search for the required account by providing some or all of the following:

- **Account Number**
- **Account Name**
- **Account Currency**

c. Select the required account from the results.

2. Provide the account details to search for the transactions booked on the account. For more information on fields, refer to the field description table.

Table 3-13 Accounting Enquiry - Field Description

Field	Description
Account Number	Specify or select the account number for performing the enquiry.
Account Name	Displays with the account name that corresponds to the selected account number.
Branch Code	Displays with the branch that corresponds to the selected account number.
External Transaction Reference Number	Specify the reference number of the external transaction performed by the customer. **Note:** If a transaction reference number is not provided then the search will list all the balance details of all transactions in the specified date range.
Source Code	Specify the source code of the product that performed the transaction.
Duration	Select the time frame to search and retrieve transaction entry records. The options are: • **Today**: Transaction entries logged on the same day. • **Date Range**: Transaction entries logged between specified dates. • **Last n transactions**: Latest transactions, where **n** is the number of most recent transactions.

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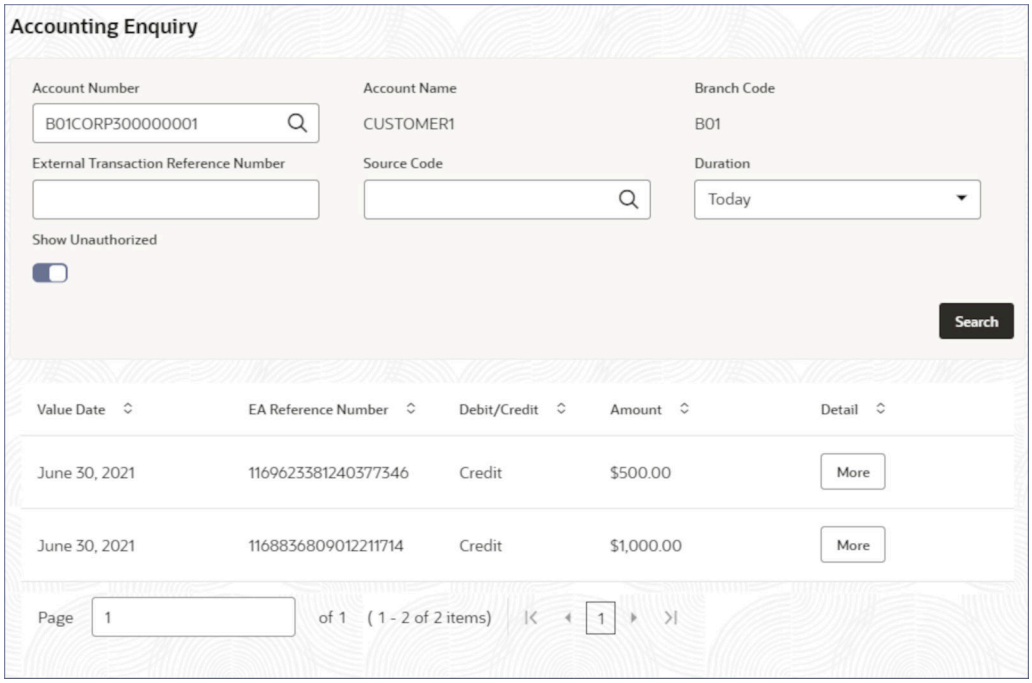
Table 3-13 (Cont.) Accounting Enquiry - Field Description

Field	Description
Show Unauthorized	Toggle this option to **ON** to view only unauthorized transactions.

3. Click **Search**.

The transaction entries matching the search criteria display.

Figure 3-39 Accounting Enquiry



For more information on fields, refer to the field description table below:

Table 3-14 Account Enquiry - Search Result - Field Description

Column	Description
Value Date	Displays the value date of the transaction.
EA Reference Number	Displays the transaction reference number in the External Account (EA).
Debit or Credit	Displays the type of transaction, **Debit** or **Credit**.
Amount	Displays the transaction amount in the account's currency.
Detail	Displays the details if any, provided about the transaction.

4. Click **More** in the **Detail** field of a transaction.

The **Accounting Enquiry** dialog displays the transaction details.

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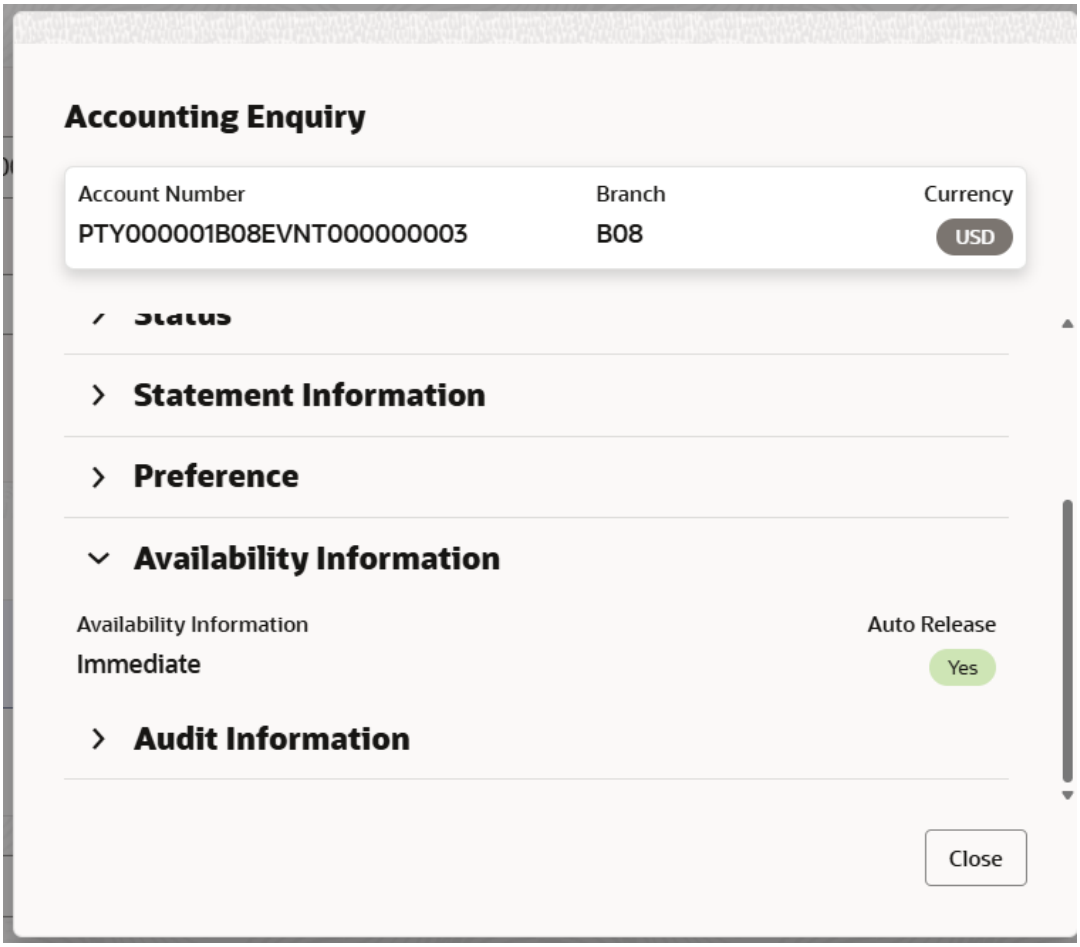
Figure 3-40 Accounting Enquiry - Transaction Details



For more information on fields, refer to the field description table below:

Table 3-15 Transaction Details - Field Description

Field Name	Description
Accounting Reference	Displays the accounting reference number for the transaction in the internal system.
EA Reference	Displays the accounting reference number for the transaction in the external system.
Transaction Reference	Displays the transaction reference number.
Source	Displays the DDA source system for the transaction.
Transaction Amount	Displays the transaction amount in the original transaction currency.
Exchange Rate	Displays the exchange rate to convert the original currency to the currency of the local branch.
LCY Amount	Displays the amount in the currency of the local branch.
Debit/Credit	Displays the type of transaction. the possible options are: • **Debit** • **Credit**
Reversal	Displays if the transaction is a reversal transaction.

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Table 3-15 (Cont.) Transaction Details - Field Description

Field Name	Description
Instrument Number	Displays the instrument number used for the transaction. For example, the check number for a credit transaction.
Value Date	Displays the value date of the credit or debit transaction.
GL Posting Date	Displays the posting date of the transaction in the GL.
Transaction Status	Displays the status of the transaction. For example, an **Unauthorized** transaction.
Write Back	Displays if a reversal of the transaction is allowed.
Transaction Code	Displays the transaction code used when posting the transaction.
Transaction Description	Displays the description provided for the transaction.
Statement Narrative	Displays the statement remarks provided for the transaction.
Force Post	Displays if the transaction was force posted.
RTL Allowed	Displays if a real-time limit is allowed on a debit transaction.
Availability Information	Displays the availability information. The possible options are: • – **Immediate** - This indicates the future value dated transaction will be available immediately for usage. • **On Value Date** - This indicates the future value dated transaction will be available on the value date for usage.
Auto Release	Displays whether the release is auto released. The possible options are: • **Yes**: This option is based on the availability date, the uncollected amount gets added to the available balance. • **No**: This option is based on the uncollected amount do not get added to the available balance.

5. Click **Close**.

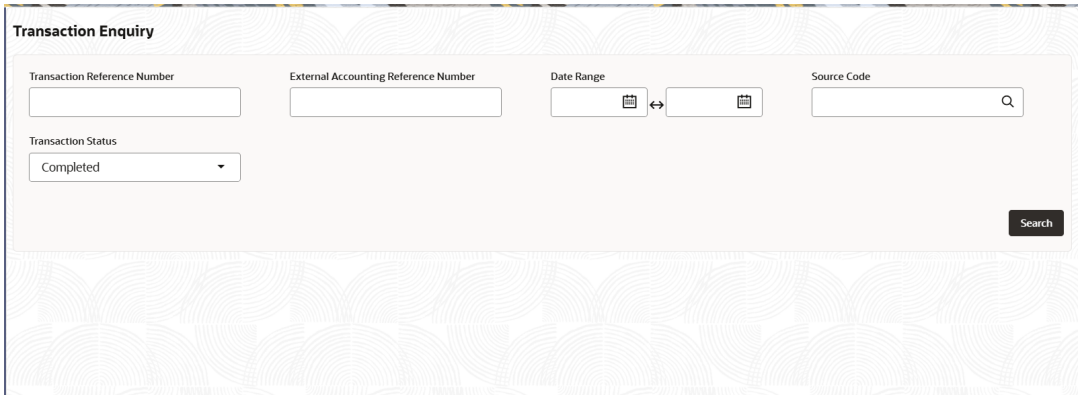
3.3 Transaction Enquiry

The Transaction Enquiry page displays the details of the internal transactions booked on an account. This topic explains the systematic instructions to perform transaction enquiry.

1. Click **Corporate Account Enquiries** under **Corporate Account Enquiries**, click **Transaction Enquiry**.

   The **Transaction Enquiry** page displays.

Figure 3-41 Transaction Enquiry



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2. Provide the account details to search for the transactions booked on the account. For more information on fields, refer to the field description table.

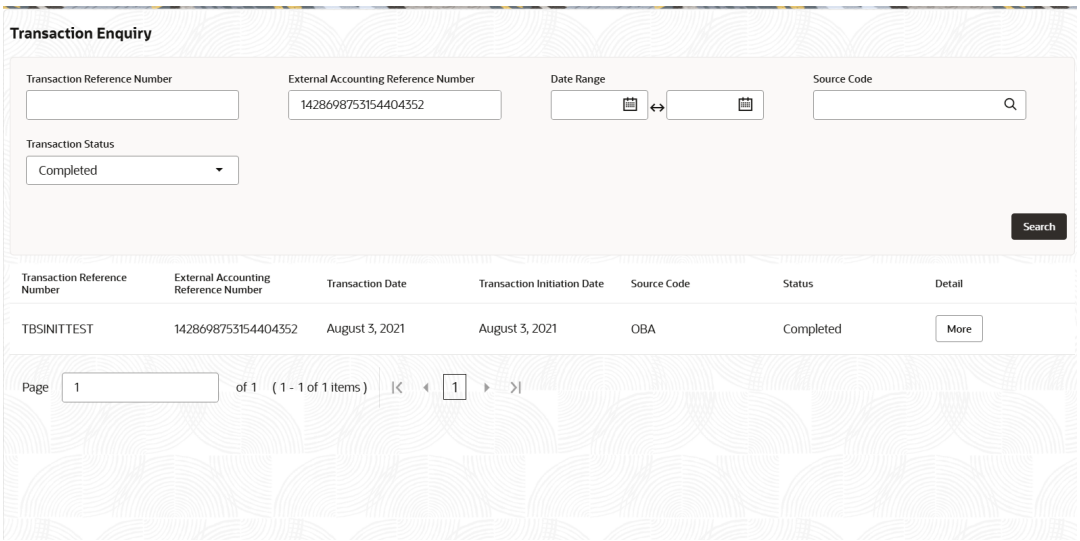
Table 3-16 Transaction Enquiry - Field Description table

Field	Description
Transaction Account Number	Specify the **Transaction Account Number**.
External Accounting Reference Number	Specify the reference number of the external transaction performed by the customer. **Note:** If a transaction reference number is not provided then the search will list all the balance details of all transactions in the specified date range.
Source Code	Specify the source code by clicking search icon.
Source Code	Enter the source code of the product that performed the transaction.
Source Code	Enter the source code of the product that performed the transaction.
Date Range (Optional)	Specify the Date range. Transaction entries logged between specified dates
Transaction Status	Specify the status of the transaction.

3. Click .

The transaction entries matching the search criteria display.

Figure 3-42 Transaction Enquiry



For more information on fields, refer to the field description table below:

Table 3-17 Transaction Enquiry - Search Result - Field Description

Field	Description
Transaction Reference Number	Displays the Transaction reference number.

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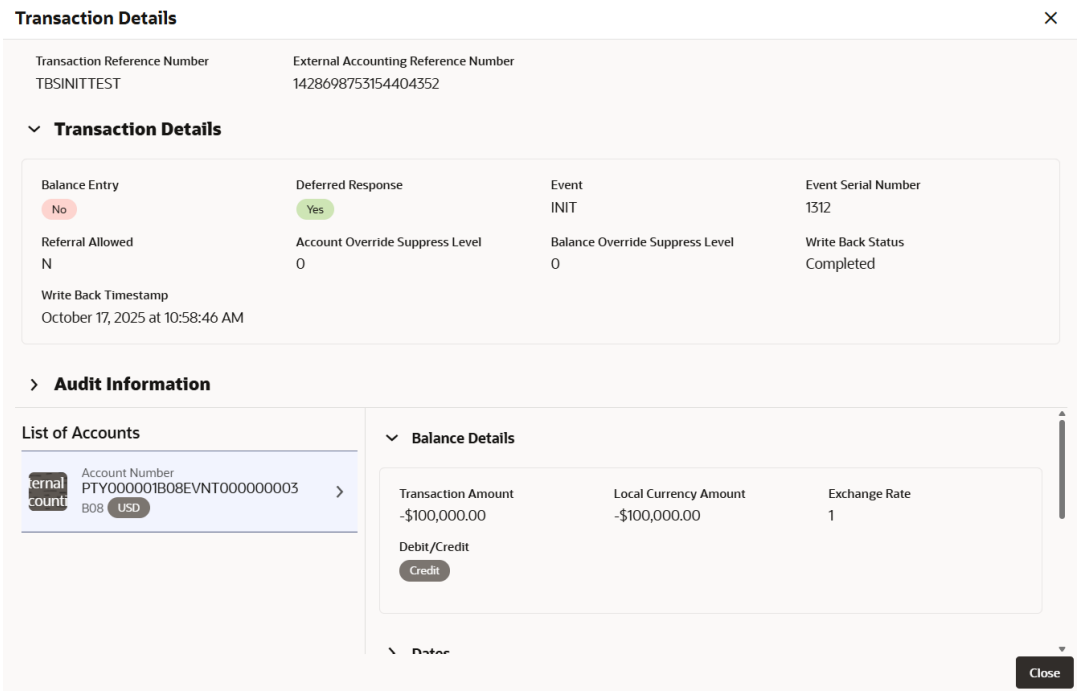
Table 3-17 (Cont.) Transaction Enquiry - Search Result - Field Description

Field	Description
External Accounting Reference Number	Displays the External accounting reference number.
Transaction Date	Displays the **Transaction Date**.
Transaction Initiation Date	Displays the **Transaction Initiation Date**.
Status	Displays the **Status** for the transaction.
Detail	Displays details if any, provided about the transaction.

4. Click **More** in the **Detail** field of a transaction.

The **Transaction Enquiry** dialog displays the transaction details.

Figure 3-43 Transaction Enquiry - Transaction Details



For more information on fields, refer to the field description table below:

Table 3-18 Transaction Details - Field Description

Field Name	Description
Transaction Reference Number	Displays the Transaction reference number for the transaction in the internal system.
EA Reference	Displays the accounting reference number for the transaction in the external system.
Balance Entry	Displays the balance entry.
Deferred Response	Displays the deferred response
Event	Displays the event.

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Table 3-18 (Cont.) Transaction Details - Field Description

Field Name	Description
Event Serial Number	Displays the Event serial number.
Referral Allowed	Displays the referral allowed.
Account Override Suppress Level	Displays the account override suppress level.
Write Back Status	Displays write back status of the transaction.
Audit Information	This section displays the Audit Information based on the search performed.
List of Account	Displays the list of account of the transaction.
Balance Details	Displays the balance details of the transaction.
Transaction Amount	Displays the transaction amount.
Local Currency Amount	Displays the amount in the currency of the local branch.
Exchange Rate	Displays the exchange rate.
Value Date	Displays the Value Date.
Transaction Date	Displays the Transaction Date.
Accounting Reference	Displays the accounting reference number.
Force Post	Displays if the transaction was force posted.
Reversal	Displays if the transaction is a reversal transaction.
Availability Information	Displays the availability information • Immediate - This indicates the future value dated transaction will be available immediately for usage. • On Value Date - This indicates the future value dated transaction will be available on the value date for usage.
Auto Release	• If this option is **Yes** - Based on the Availability date, the uncollected amount gets added to the available balance. • If this option is **No** - The uncollected amount do not get added to the available balance.
Available Days	If Availability Information is **Value Date**, then Available Days will get populated with Number of days by which the funds are available for the customer.
Amount Tag	Displays the Amount tag

5. Click **Close**.

3.4 Amount Block Enquiry

This topic explains the systematic instructions to enquire about the External Credit Approval (ECA) and legal blocks on an account.

1. Click **Corporate Account Enquiries** under **Corporate Account Enquiries**, click **Amount Block Enquiry**.

   The **Amount Block Enquiry** screen displays.

2. Specify the details on the **Amount Block Enquiry** page to narrow your search results.

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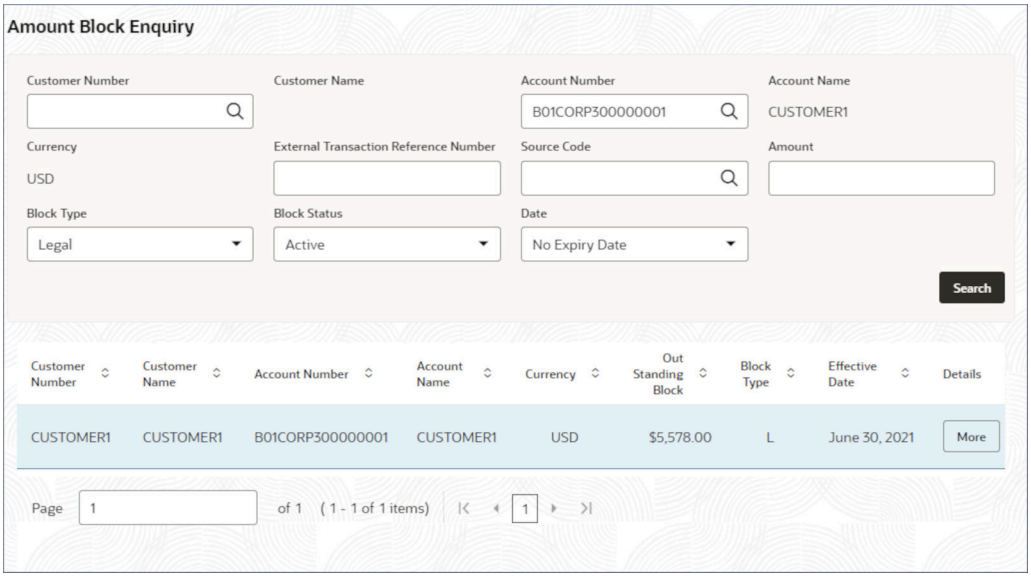
Figure 3-44 Amount Block Enquiry



For more information on fields, refer to the field description table below:

Table 3-19 Amount Block Enquiry- Field Description

Field	Description
Customer Number	Specify the Customer Information File (CIF) number.
Customer Name	Displays the customer name specified in the CIF displays.
Account Number	Specify the **Account Number**. **Note:** When searching for the required account, provide the customer number to display all the accounts belonging to the customer. Otherwise, all the account numbers of all customers are listed.
Account Name	Displays the account name based on the account number selected.
Currency	Displays the operating currency of the account. For a multi-currency account, displays the list of sub-account currencies.
External Transaction Reference Number	Specify the external reference number as part of External Account (EA) or External Credit Approval (ECA) provided by the external system.
Source Code	Specify or select the source of the transaction from the list.
Amount	Specify the amount blocked.
Block Type	Select the block type. The options are: • **ECA**: This option is displayed by default. • **Legal**
Block Status	Select the block status. The options are: • **Active**: This option is displayed by default. • **Closed**
Date	Select the date type. The options are: • **Effective Date**: This option is displayed by default. • **Expiry Date** • **No Expiry Date**
From Effective	Specify the date from which the amount block would be effective.

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Table 3-19 (Cont.) Amount Block Enquiry- Field Description

Field	Description
To Effective	Specify the date until when the amount block is effective.

3. Click .

The list of ECA and legal blocks on the specified account display in rows in the table. See the image in **Step 2**
For more information on fields, refer to the field description table.

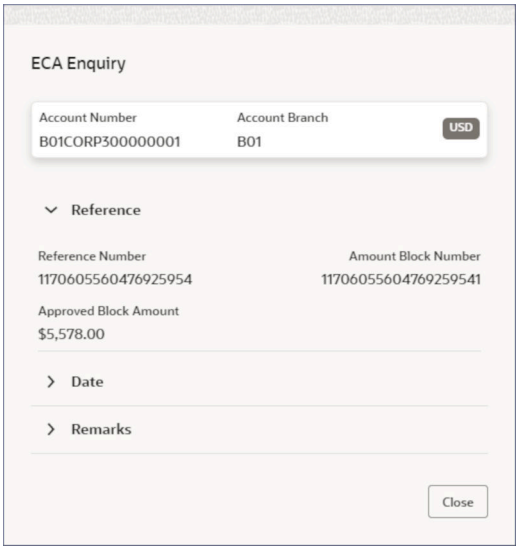
Table 3-20 Search Result - Field Description

Field Name	Description
Customer Number	Displays the CIF number of the customer.
Customer Name	Displays the customer name.
Account Number	Displays the account number of the customer.
Account Name	Displays the name of the account.
Currency	Displays the account currency.
Outstanding Block	Displays the amount blocked on the account.
Block Type	Displays the type of the amount block imposed.
Effective Date	Displays the effective dates on which the block is operational.
Details	Click **More** to view the details of a specific block.

4. Click **More** in the **Details** field.

The **ECA Enquiry** dialog displays.

Figure 3-45 ECA Enquiry



For more information on fields, refer to the field description table below:

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Table 3-21 ECA Enquiry - Field Description

Field Name	Description
Reference Number	Displays the transaction reference number.
Amount Block Number	Displays the number assigned to the block request.
Approved Block Amount	Displays the amount approved to be blocked.
Effective Date	Displays the date from which the block is active.
Expiry Date	Displays the date on which the block expires.
Remarks	Displays any remarks added with the block request.

5. Click **Close**.

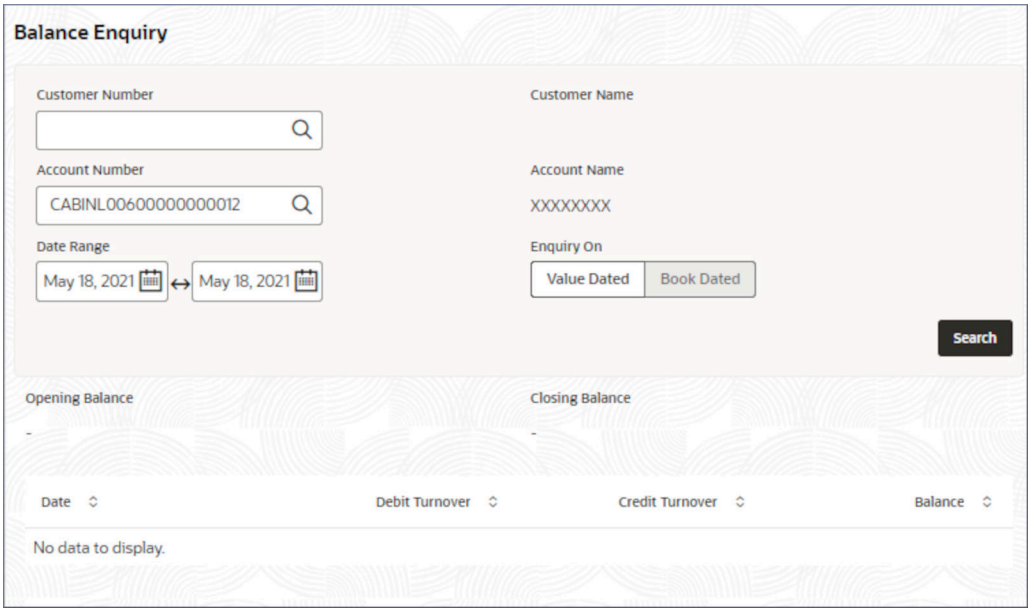
3.5 Balance Enquiry

This topic explains the systematic instructions to retrieve the account balance details.

1. Click **Corporate Account Enquiries** under **Corporate Account Enquiries**. Under **Corporate Account Enquiries**, click **Balance Enquiry**.

   The **Balance Enquiry** screen displays.

Figure 3-46 Balance Enquiry



2. Specify the details on the **Balance Enquiry** page. For more information on fields, refer to the field description table.

Table 3-22 Balance Enquiry- Field Description

Field	Description
Customer Number	Specify the Customer Identification File (CIF) number. **Note:** All the account numbers belonging to the customer display.
Customer Name	Displays the customer name based on the customer number selected.

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Table 3-22 (Cont.) Balance Enquiry- Field Description

Field	Description
Account Number	Specify the account number that belongs to the customer. **Note:** All the account numbers display, unless user specify the Customer Number.
Account Name	Displays the customer name based on the account number selected.
Date Range	Select the date range to view the balance enquiry. The options are: • **From Date** • **To Date**
Enquiry On	Select the option for performing the enquiry. The options are: • **Value Dated** • **Book Dated**

3. Click .

The opening and closing balance for the account is displayed along with a table of accounting entries in the specified date range.
For more information on fields, refer to the field description table below:

Table 3-23 Balance Enquiry - Search Result - Field Description

Field Name	Description
Opening Balance	Displays the opening balance of the account.
Closing Balance	Displays the closing balance of the account.
Date	Displays the date of balance computation.
Debit Turnover	Displays the value dated or book dated debit turnover for the specified date.
Credit Turnover	Displays the value dated or book dated credit turnover for the specified date.
Balance	Displays the available balance on the specified date.

3.6 Stop Payment Enquiry

This topic explains the systematic instructions to enquire about the stop payment instructions issued on an account.

1. Click **Corporate Account Enquiries** and **Corporate Account Enquiries**. Under **Corporate Account Enquiries**, click **Stop Payment Enquiry**.

   The **Stop Payment Enquiry** screen displays.

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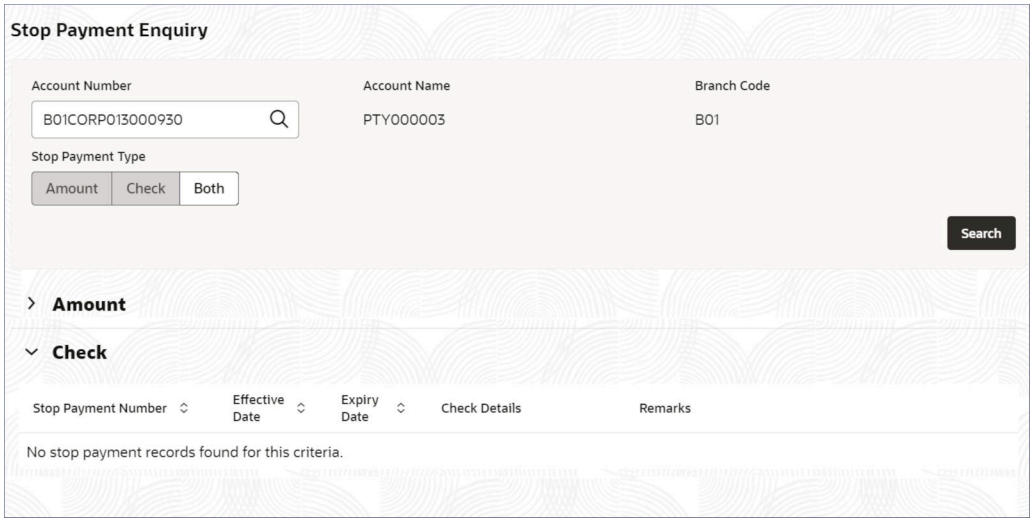
Figure 3-47 Stop Payment Enquiry



2. On the **Stop Payment Enquiry** screen, specify the fields. For more information on fields, refer to the field description table.

Table 3-24 Stop Payment Enquiry - Field Description

Field	Description
Account Number	Specify the **Account Number** or click the search icon to view the **Account Number** pop-up window. By default, this window lists all the Account Numbers in the system. You can search for a specific Account Number by providing your **Customer ID**, **Account Number**, or **Account Name** and clicking **Fetch**.
Account Name	Displays the account name based on the account number selected.
Branch Code	Displays the branch code.
Stop Payment Type	Select the type of stop payment. The options are: • **Amount** • **Check** • **Both**: By default, this option is selected.

3. Click .

The stop payment details display in tables for the specified payment types. For more information on fields, refer to the field description table.

Table 3-25 Enquiry - Search Result - Field Description

Column Name	Description
Stop Payment Number	Displays the number assigned to the stop payment instruction.
Effective Date	Displays the date from which the stop payment instruction is effective.
Expiry Date	Displays the date on which the stop payment instruction expires.
Amount	Displays the amount payment to be stopped.
Check Details	Displays the check or account number of the stop payment instruction.

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Table 3-25 (Cont.) Enquiry - Search Result - Field Description

Column Name	Description
Remarks	Displays the remarks added to the stop payment instruction.

3.7 Online Interest Calculation

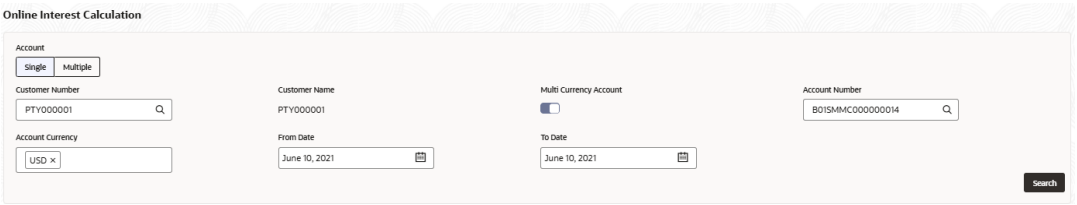
This topic describes the systematic instructions to perform online interest calculation.

The **Online Interest Calculation** screen allows users to view the interest accrued on a **Single** account or **Multiple** accounts, based on input details.

1. Click **Corporate Account Enquiries** and **Corporate Account Enquiries**. Under **Corporate Account Enquiries**, click **Online Interest Calculation**.

   The **Online Interest Calculation** page displays.

Figure 3-48 Online Interest Calculation



2. On the **Online Interest Calculation** screen, specify the fields on the screen. For more information on fields, refer to the field description table.

Table 3-26 Online Interest Calculation - Field Description

Field	Description
Account	Select the required account type. The options are: • **Single** • **Multiple** **Note:**The **Account Number** field displays only when user select the **Single Account** type.
Customer Number	Select or specify the customer number for the enquiry. The list displays all active customers.
Customer Name	Displays the customer name based on the customer number selected.
Multi Currency Account	Toggle the switch to **ON**, to enable the feature to filter the multi currency account. **Note:**This field displays only when user select the **Single Account** type.
Account Number	Specify or select the account number.
Account Currency	Select the required currency from the drop-down list. Alternatively, type to narrow the listed items and select the required currency. **Note:**This field displays only when **Multi-Currency Account** is enabled.
From Date	Specify the start date of the interest calculation.
To Date	Specify the end date of the interest calculation.

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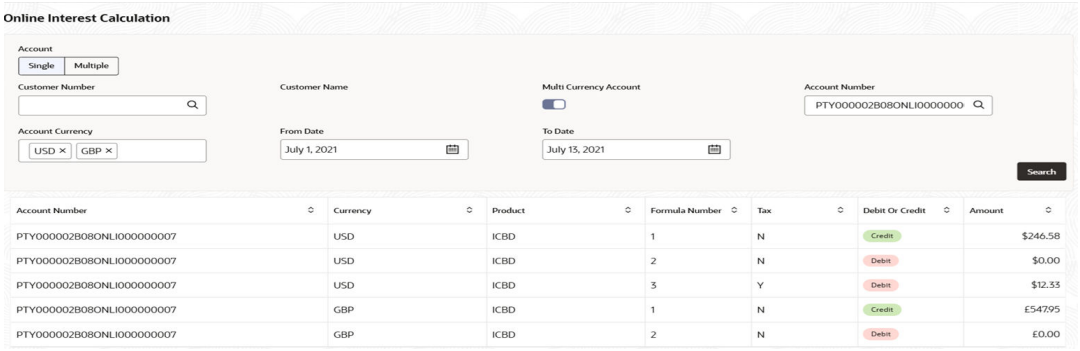
3. Click .

The system will calculate and display the interest amount for the selected accounts based on the From and To date range specified.

Figure 3-49 Interest Calculation Details



For more information on fields, refer to the field description table below:

Table 3-27 Interest Calculation Details - Field Description

Column	Description
Account Number	Displays the account number.
Currency	Displays the operating currency of the account.
Product	Displays the product name.
Formula Number	Displays the formula number.
Tax	Displays whether tax is applicable.
Debit Or Credit	Displays the type of transaction. The possible options: • **Debit** • **Credit**
Amount	Displays the amount along with currency for the respective account.

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4

Corporate Account Services

This topic describes all features and processes offered to help customers securely manage their business presence, data, and activities.

This topic contains the following **Services** as sub-topics:

- Account Address Update
  This topic describes the systematic instructions to update the address for an existing account.
- Account Amendment
  This topic describes the systematic instructions to change specific details of an existing customer account, such as preferences, features, account status, and other account details.
- Account Class Transfer
  This topic describes the systematic instructions to transfer the account class for active account without the need to close it or open a new one. This facilitates easy access to new account features, while adhering to specific rules.
- Account Closure
  This topic describes the systematic instructions to search and close an account.
- Account Creation
  This topic describes the systematic instructions to create accounts for an existing Corporate customer.
- Account Creation for New Customer
  This topic describes the systematic instructions to create an account for a new customer.
- Account Limits Update
  This topic describes the systematic instructions to add new limits or modify existing limits of an account.
- Account Statement Request
  This topic describes the systematic instructions to request and generate account statements based on a given date range or a selected period as requested by the account holder.
- Check Book Request
  This topic describes the systematic instructions to request a check book or update a check book status.
- Check Book Status Update
  This topic describes the systematic instructions to update the delivery status of a check book request.
- Customer Transfer
  This topic describes the systematic instructions to transfer customer account.

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4.1 Account Address Update

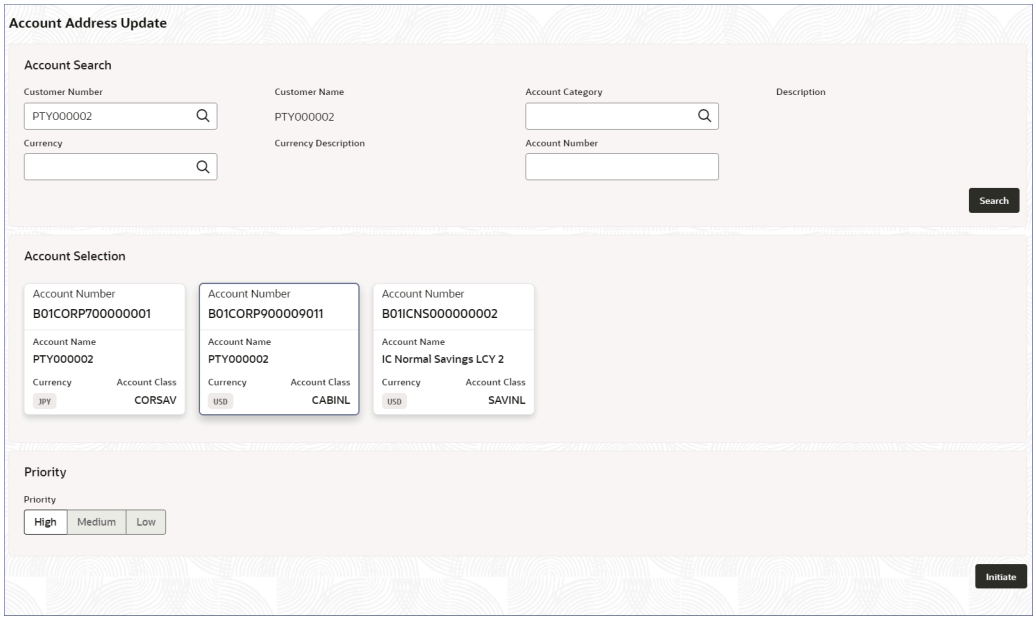
This topic describes the systematic instructions to update the address for an existing account.

Use the **Account Address Update** option to add or modify address information of an existing account. Address details allow communication on different media channels like Postal, Email, and SWIFT (Society for Worldwide Interbank Financial Telecommunications). A media channel can have multiple addresses.

1. Click **Corporate Account Services** and **Corporate Account Services**. Under **Corporate Account Services**, click **Account Address Update**.

   The **Account Address Update** screen displays.

Figure 4-1 Account Address Update



2. In the **Account Search** section, specify one or more fields. For more information on fields, refer to the field description table.

Table 4-1 Account Search- Field Description

Field	Description
Customer Number	Specify the CIF number of the customer owning the account.
Customer Name	Displays the name of the selected customer.
Account Category	Specify the account category to which the account belongs.
Description	Displays the description of the selected account category.
Currency	Specify the operating currency of the account.
Currency Description	Displays the description of the operating currency.
Account Number	Specify the required account number.

3. Click .

   The **Account Selection** section displays the accounts matching the search filters.

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4. Select the required account tile, then click **Initiate**.

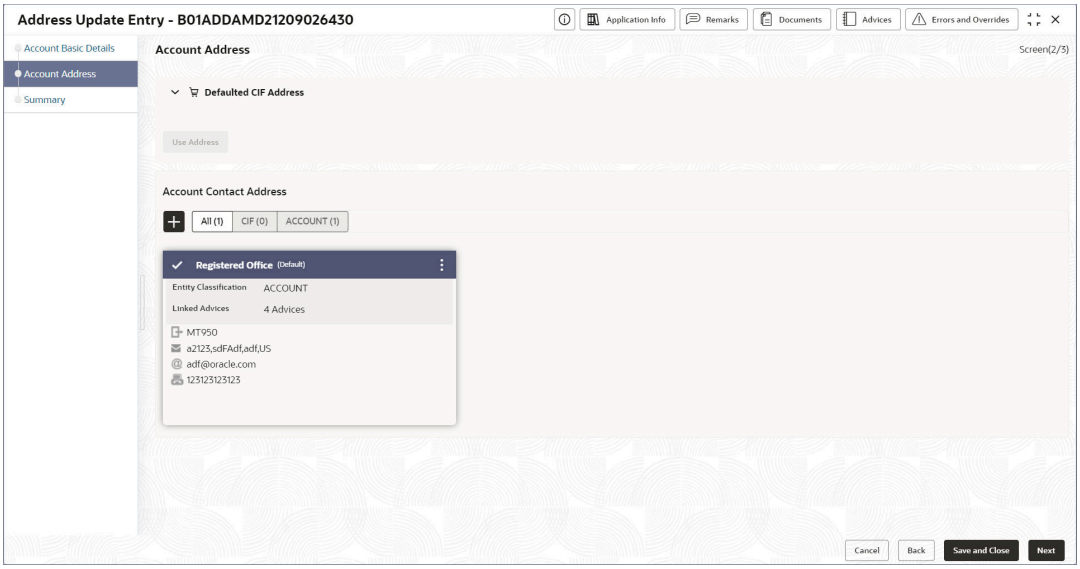
   The **Address Update Entry- Application Number** page displays the **Account Basic Details** screen.

> **Tip**
>
> Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

5. Verify the details are for the required account user want to update and click **Next**.

   The **Address Update Entry- Application Number** screen displays the **Account Address** section.

Figure 4-2 Account Address Screen



6. In the **Account Contact Address** section, to add a new address, click ⊞.

7. To edit an existing address, click ⋮ on the top right of an address tile and select **Edit**.

   The corresponding **Add Address** or **Edit Address** dialog displays the **Mail Address** screen.

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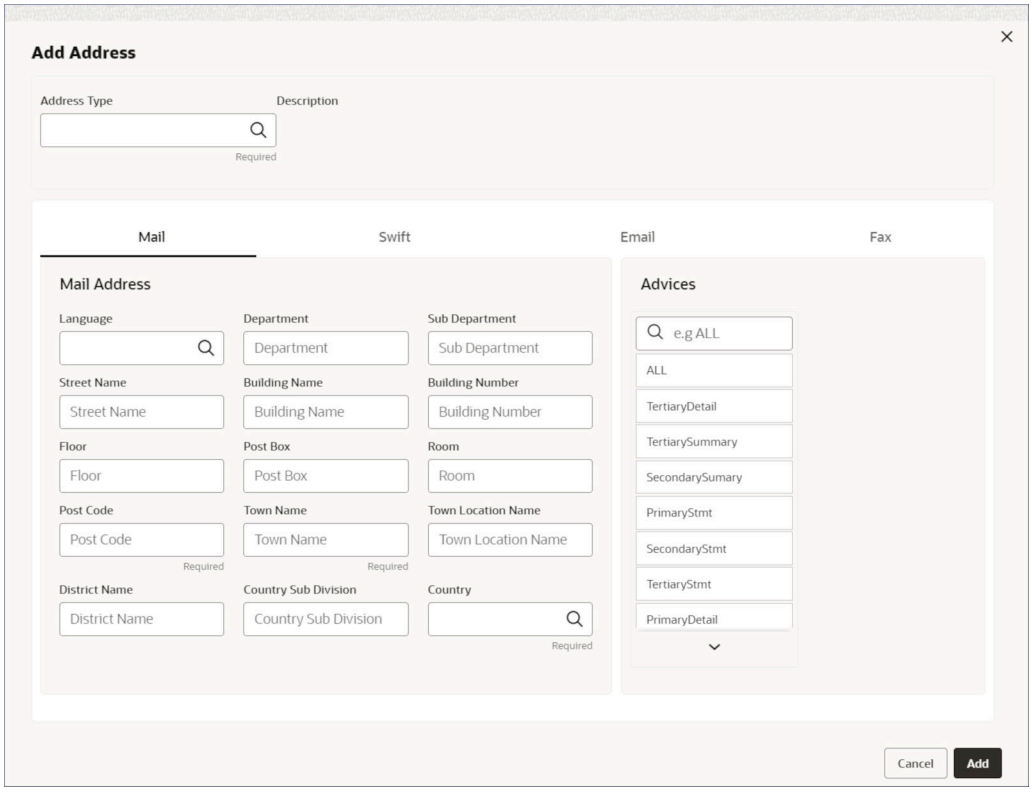
Figure 4-3 Add New Address



8. Select the address type and provide the address details for each communication channel: **Mail**, **Swift**, **Email**, and **Fax**.

   For more information on the editing process and the field descriptions on the data entry screens, see the **Account Address** data entry step in the Account Creation topic.

> **Note**
>
> If user is editing an existing address, then user cannot change the **Address Type** field. The rest of the fields in all the address channels can be modified. The process and steps remain the same when adding a new address or editing an existing one.

9. Click ■ to add the new address details or click **Save** to save the modified address.

   The new or updated address is added or saved, and the **Account Address** screen displays.

10. Click **Next**

    The **Account Signatories** screen displays the Signatory Details. Clear all the existing signatures to add the new set of signatures as required.

11. Click **Next**.

    The **Summary** screen displays the edited or new tiles with a checkmark in green on the bottom right of the tile.

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> **Note**
>
> Click the address tile to view more details.

12. Click **Submit**.

    The **Stage Movement Submission** dialog displays the **Overrides** stage.

13. To complete the Stage Movement Submission process, follow the steps below:

    a. Accept any Overrides generated and click **Proceed Next**.

       The Checklist stage fetches and displays checklists mapped to this stage.

    b. Confirm the checklist items and then click **Proceed Next**.

       The **Outcome** stage displays.

    c. Select **PROCEED** from the drop-down list and click **Submit**.

       The **Stage Movement Submission** process creates the **Approve Address Update** task.

14. To complete the **Approve Address Update** task, follow the steps below:

    a. Under **Tasks** click **Tasks**, and then **Free Tasks**.

       The **Free Tasks** page displays.

    b. Search the listed tasks with these column values. The **Process Name** column contains **Address Amendment**, the **Stage** column contains **Approve Address Update**, and the **Application Number** column has the number noted in **Step 4**.

    c. Click **Acquire and Edit**.

       The **Approve Address Update- Application Number** page displays.

    d. Review the address updates and click **Submit** from the **Summary** page.

       The address update is approved.

15. To confirm that the stages of the **Account Creation** process are complete, click **Tasks** under **Tasks**, and then click **Completed Tasks**

    The **Completed Tasks** page should display the **Entry** and **Approve** stages.

To view the new address details of the account, see Account Search - Address Details.

4.2 Account Amendment

This topic describes the systematic instructions to change specific details of an existing customer account, such as preferences, features, account status, and other account details.

1. On the **Home** screen, click **Corporate Account Services**. Under **Corporate Account Services**, click **Account Amendment**.

   The **Account Amendment** page displays.

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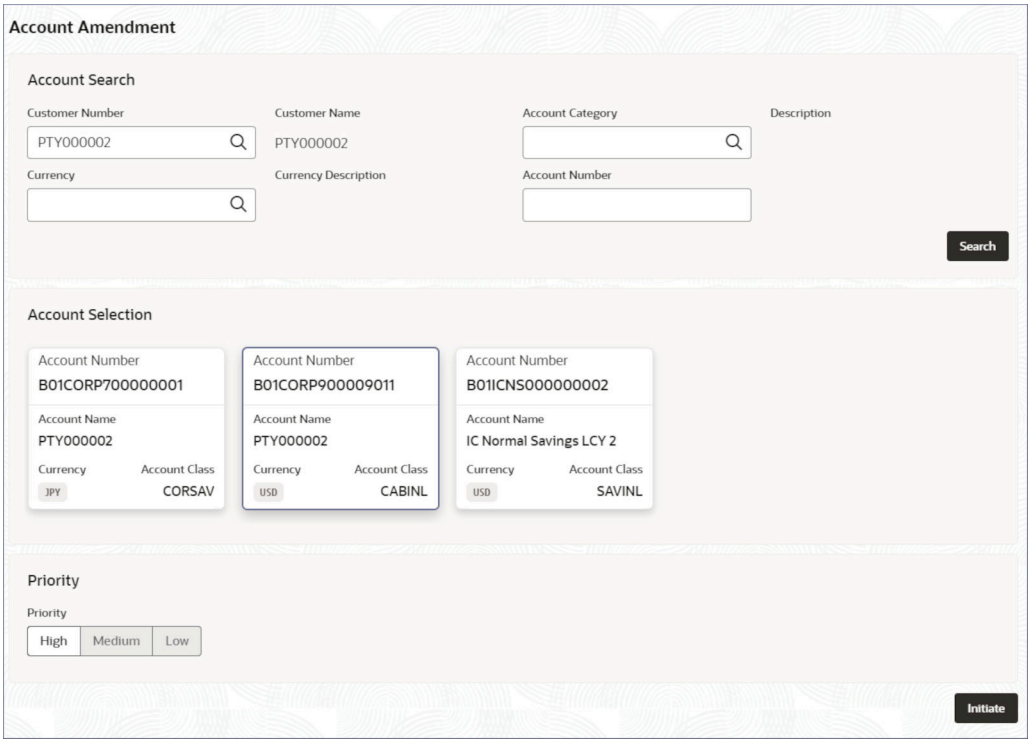
Figure 4-4 Account Amendment Page



2. In the **Account Search** section, specify one or more fields. For more information on fields, refer to the field description table.

Table 4-2 Account Search- Field Description

Field	Description
Customer Number	Specify the CIF number of the customer to update the associated account details.
Customer Name	Displays the name of the selected customer.
Account Category	Specify the account category to which the account belongs.
Description	Displays the description of the selected account category.
Currency	Specify the operating currency of the account.
Currency Description	Displays the description of the operating currency.
Account Number	Specify the required account number.

To fetch the customer account:

a. From the **Customer Number** dialog, click **Fetch**.

b. Search for the required customer.

c. Click the required customer number from the results.

3. Click .

The **Account Selection** section displays the accounts matching the search filters.

4. Select the required account tile and click **Initiate**.

The **Account Amendment Update Entry- Application Number** page displays.

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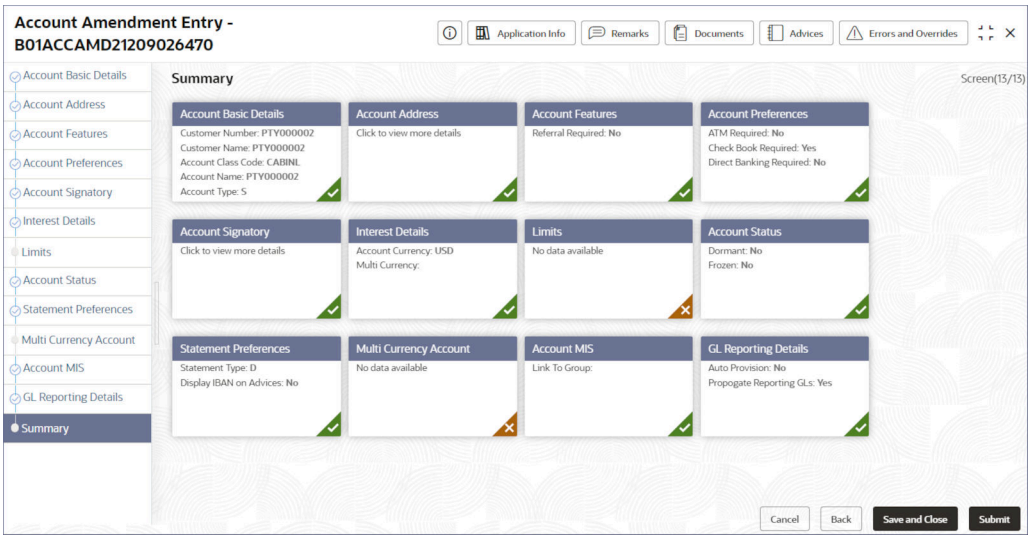
> **Tip**
>
> Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

Figure 4-5 Account Amendment Entry Page



5. From the **Summary** screen or the data entry tabs on the left of the page, click the required data entry tile.

   The data entry screen displays.

> **Note**
>
> For more details about the data segments, see the Account Creation topic.

6. Update the required information in the data entry screens.
7. Click **Next**.
8. When the required updates are complete, click the **Summary** tab on the left of the page.

   The **Summary** screen displays all the data entry screen tiles.
9. Click **Submit**.

   The **Stage Movement Submission** dialog displays the **Overrides** stage.
10. To complete the Stage Movement Submission process, follow the steps below:
    a. Accept any Overrides generated and click **Proceed Next**.

       The Checklist stage fetches and displays checklists mapped to this stage.
    b. Confirm the checklist items and then click **Proceed Next**.

       The **Outcome** stage displays.
    c. Select **PROCEED** from the drop-down list and click **Submit**.

       The **Stage Movement Submission** process creates the **Approve Address Update** task.

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11. To complete the **Approve Account Amendment** task, follow the steps below:
    a. Click **Tasks** under **Tasks**, click **Free Tasks**.

       The **Free Tasks** page displays.

    b. Search the listed tasks with these column values. **Process Name** column contains **ACCOUNT AMEND**, the **Stage** column contains **Approve Account Amendment**, and the **Application Number** column has the number noted in **Step 4**.

    c. Click **Acquire and Edit**.

       The **Approve Account Amendment - Application Number** page displays.

    d. Review the amendments made and click **Submit** from the **Summary** page.

       The amendments to the account are approved.

12. To confirm that the two stages of the **Account Amendment** process are complete, click **Tasks** under **Tasks**, and then click **Completed Tasks**.

    The **Completed Tasks** screen displays the entries for the **Entry**, and **Approve** stages.

To view the amended account details, see Account Search.

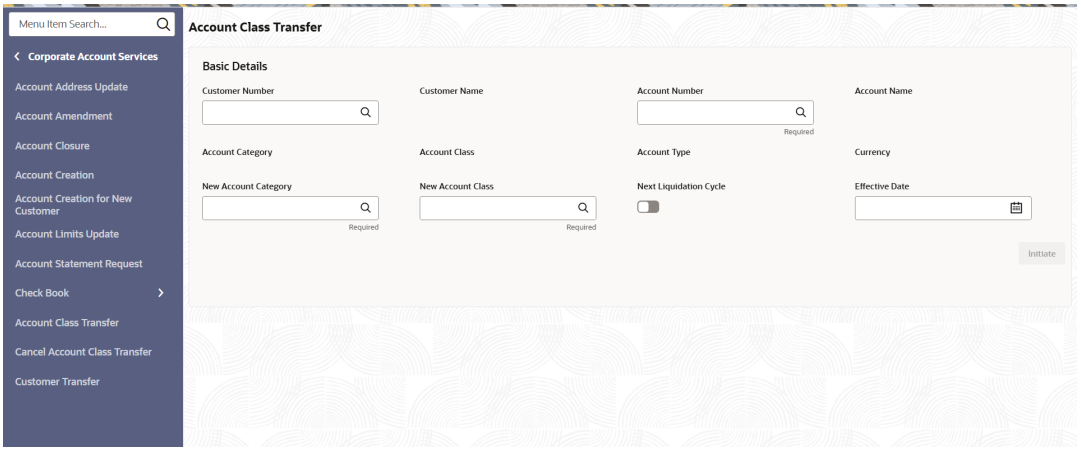
4.3 Account Class Transfer

This topic describes the systematic instructions to transfer the account class for active account without the need to close it or open a new one. This facilitates easy access to new account features, while adhering to specific rules.

1. On the **Home** page, click **Corporate Account Services**. Under **Corporate Account Services**, click **Account Class Transfer**.

   The **Account Class Transfer** page displays.

Figure 4-6 Account Class Transfer



2. In the **Account Class Transfer** screen, specify all the required fields. For more information on fields, refer to the field description table.

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Table 4-3 Account Class Transfer - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer owning the account.
Customer Name	Displays the name of the selected customer.
Account Number	Specify or select the account number.
Account Name	Displays the account name for the selected account number.
Account Category	Displays the account category based on the selected account.
New Account Category	Select or specify the new account category for transfer.
Account Class	Displays the account class based on the selected account.
New Account Class	Select or specify the new account class.
Account Type	Displays the type of account.
Currency	Displays the operating currency of the account.
Next Liquidation cycle	Toggle the switch **ON** to display next liquidation cycle.
Effective Date	Specify the date from when the account class switch has to happen.

To fetch an account number:

a. Click **Fetch**.
The **Account Number** dialog displays.

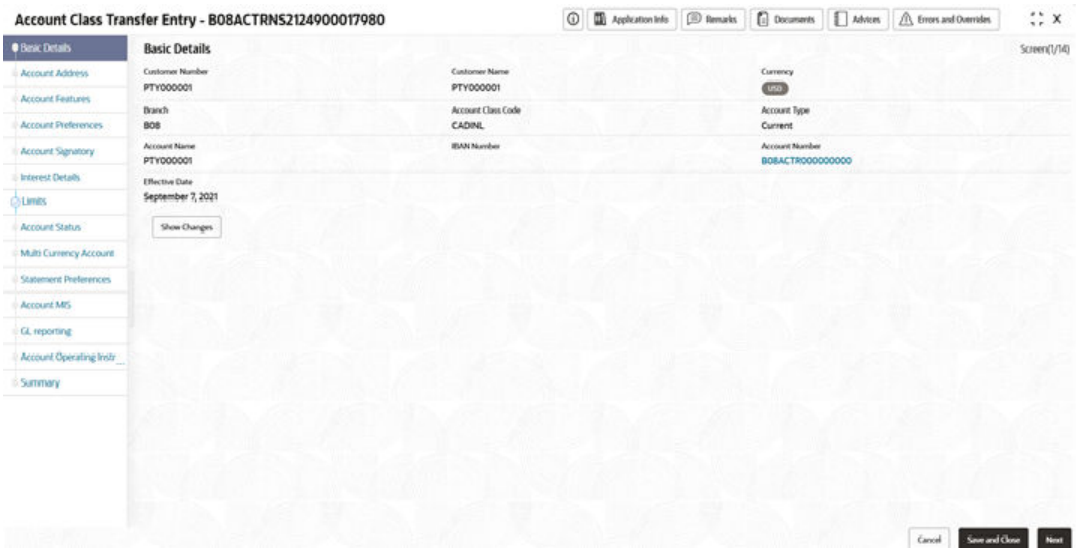
b. Search for the required account by providing some or all of the following details: **Account Number**, **Account Name**, or **Account Currency**.

c. Select the required account from the results.

3. Click **Initiate**.

The **Account Class Transfer** page displays the **Account Basic Details** screen.

Figure 4-7 Account Class Transfer



4. All relevant details will be defaulted according to the new account class. For more information on the field descriptions, see the steps in Account Creation topic.

5. Click **Next**.

The **Summary** page displays.

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6. Click **Submit** from the **Summary** screen.

   The **Stage Movement Submission** dialog displays the **Overrides** stage.

7. To complete the **Stage Movement Submission** process, follow the steps below:

   a. Accept any Overrides generated and click **Proceed Next**.

      The **Checklist** stage fetches and displays checklists mapped to this stage.

   b. Confirm the checklist items and then click **Proceed Next**.

      The **Outcome** stage displays.

   c. Click **Proceed**.

      The Account class transfer entry stage is completed.

8. To complete the **Approve Account Class Transfer** task, follow the steps below:

   a. Search the listed tasks with these column values. Process Name column contains **Account Opening Existing Customer**, the Stage column contains **Approve Account Class Transfer**, and the **Application Number** column has the number noted in **Step 1. c**.

   b. Click **Acquire and Edit**.

      The **Approve Account Class Transfer** page displays.

   c. Review and ensure that all the data entry screens are correct.

   d. Click **Submit** from the **Summary** screen.

      The **Stage Movement Submission** dialog displays.

9. To confirm that all stages of the account transfer process are complete, click **Tasks** under **Tasks**, and then click **Completed Tasks**.

   The **Completed Tasks** page displays all four stages of the **Account Class Transfer** screen.

4.4 Account Closure

This topic describes the systematic instructions to search and close an account.

When the user closes an account, the system performs the following actions before closing the account:

- Closes the account checkbooks
- Settles interest owed by or to the account
- Completes account maintenance in the product processor

1. On the **Home** screen, click **Corporate Account Services**. Under **Corporate Account Services**, click **Account Closure**.

   The **Account Closure** page displays.

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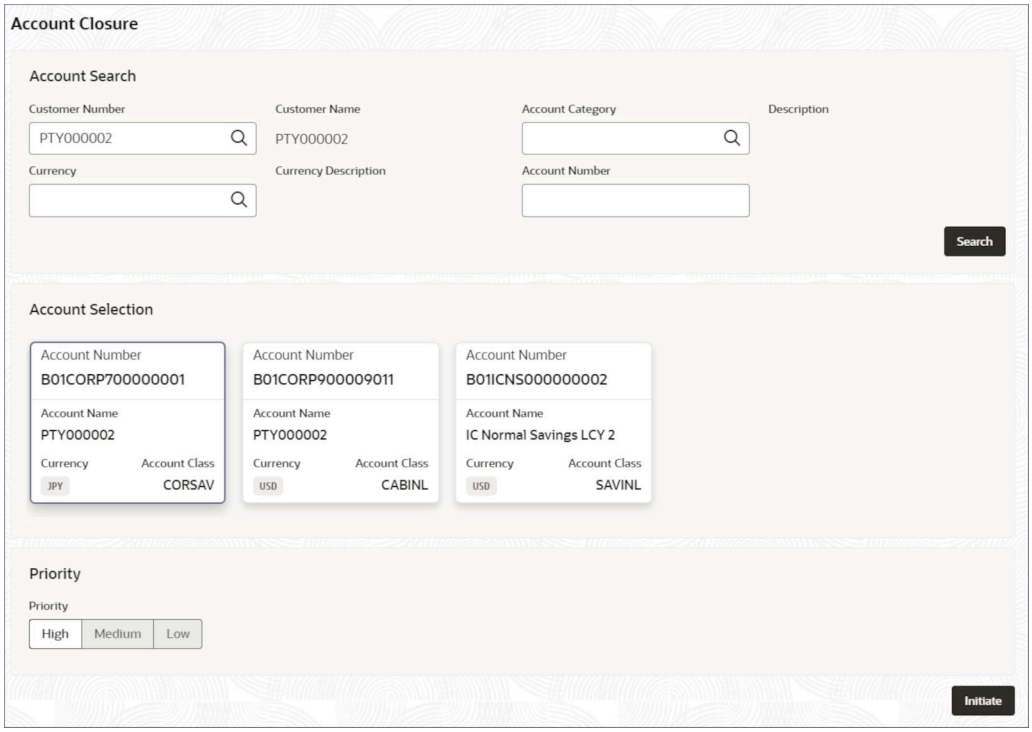
Figure 4-8 Account Closure Page



2. In the **Account Search** section, specify one or more fields. For more information on fields, refer to the field description table.

Table 4-4 Account Search - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer owning the account.
Customer Name	Displays the name of the selected customer.
Account Category	Specify the account category to which the account belongs.
Description	Displays the description of the selected account category.
Currency	Specify the operating currency of the account.
Currency Description	Displays the description of the operating currency.
Account Number	Specify the account number for closure.

To fetch an account number:

a. Click **Fetch**.
The **Account Number** dialog displays.

b. Search for the required account by providing some or all of the following details: **Account Number**, **Account Name**, or **Account Currency**.

c. Select the required account from the results.

3. Click .

The accounts matching the search filters display in the **Account Selection** section.

4. Click an account tile to select it and then click **Initiate**.

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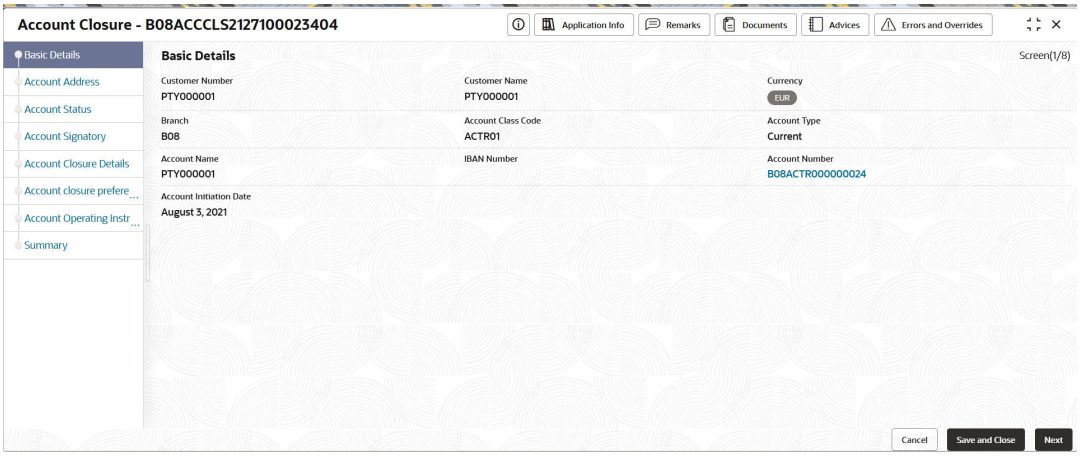
The **Account Closure - Application Number** page displays the **Account Basic Details** screen.

> **Tip**
>
> Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

Figure 4-9 Account Closure Page



> **Note**
>
> The following data segments on field-level descriptions refer to the Account Creation topic.
>
> - **Account Basic Details**
> - **Account Address**
> - **Account Status**
> - **Account Signatory**

5. Click **Next**

   The **Account Closure Details** page displays.

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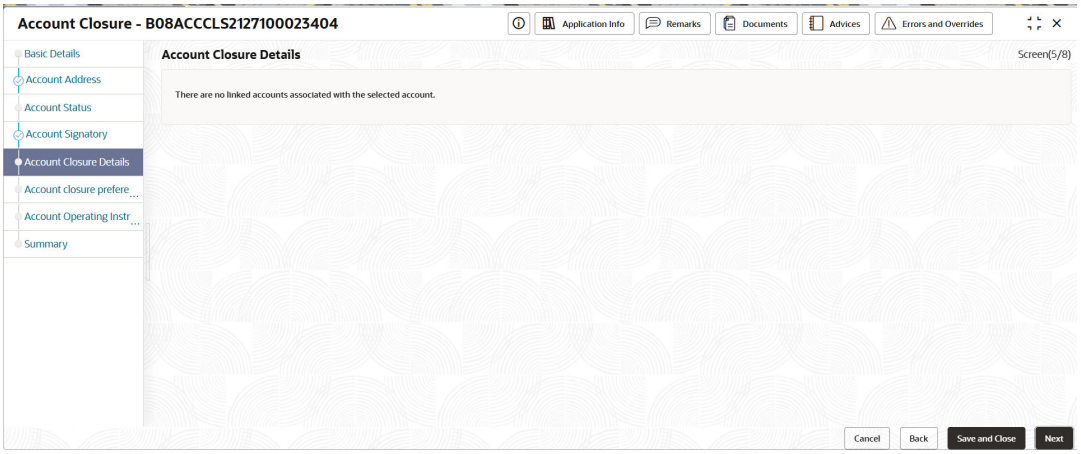
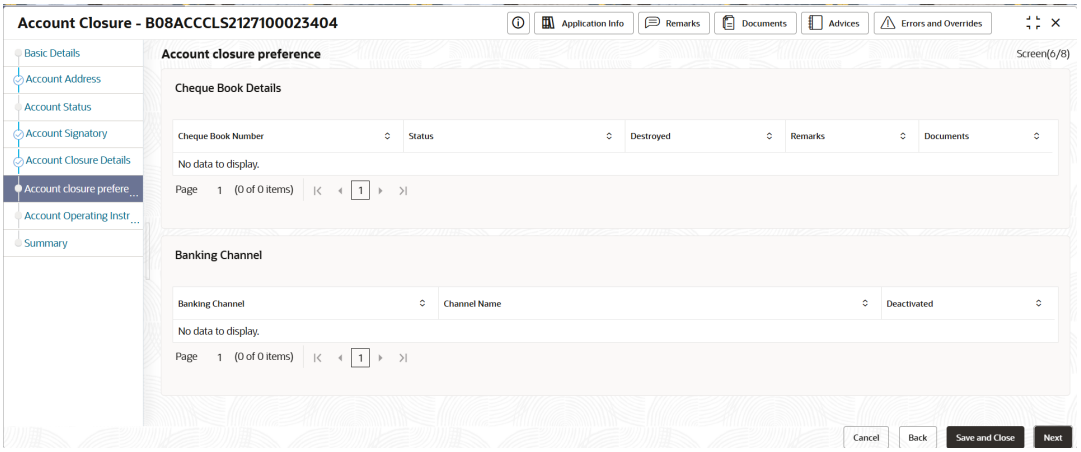
Figure 4-10 Account Closure Details



6. Click **Next**.

   The **Account Closure Preference** page displays.

Figure 4-11 Account Closure Preference



7. On the **Account Closure Preference** screen, specify the details by following the steps below:

   On the **Account Closure Preference** screen, specify the fields. For more information on fields, refer to the field description table.

Table 4-5 Account Closure Preference - Field Description

Field Name	Description
Cheque Book Number	Display the cheque book number.
Status	Display the current status of the record.
Destroyed	Switch the toggle to **ON**, to specify whether the cheque is destroyed.
Remarks	Displays the remarks.
Documents	Update the required documents.
Banking Channel	Display all the active banking channel for the account.
Channel Name	Display all the active banking channel name for the account.

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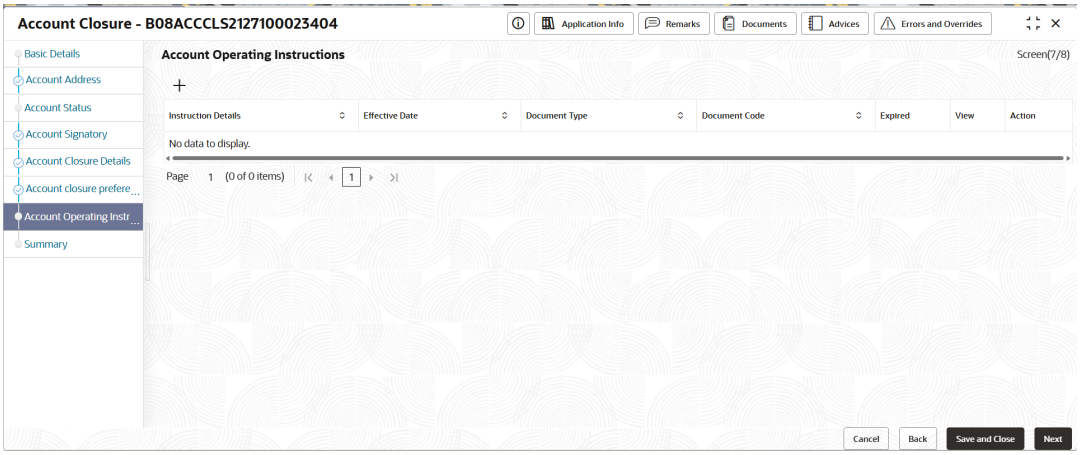
Table 4-5 (Cont.) Account Closure Preference - Field Description

Field Name	Description
Deactivated	Displays the deactivated status.

8. Click **Next**.

   The **Account Operating Instructions** page displays.

Figure 4-12 Account Operating Instructions



9. On the **Account Operating Instructions** screen, specify the details. For more information on fields, refer to the field description table.

Table 4-6 Account Operating Instructions - Field Description

Field Name	Description
Instruction Details	Displays the instruction details.
Effective Date	Displays the date from which the block is active.
Document Type	Displays the type of document.
Document Code	Displays the document code.
Expired	Displays the expired date of the instruction.
View	Click the icon to view the document.

10. Click **Next**.

    The **Summary** page displays.

11. Click **Submit** from the **Summary** screen.

    The **Stage Movement Submission** dialog displays.

12. Complete the **Stage Movement Submission** process, by following the steps below:

    a. Accept any Overrides generated and click **Proceed Next**.

       The **Checklist** stage fetches and displays checklists mapped to this stage.

    b. Confirm the checklist items and then click **Proceed Next**.

       The **Outcome** stage displays.

    c. Select **PROCEED** from the drop-down list and click **Submit**.

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The **Stage Movement Submission** process creates the **Corporate Account Closure** task.

13. Complete the **Corporate Account Closure** tasks, by following the steps below:

    a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

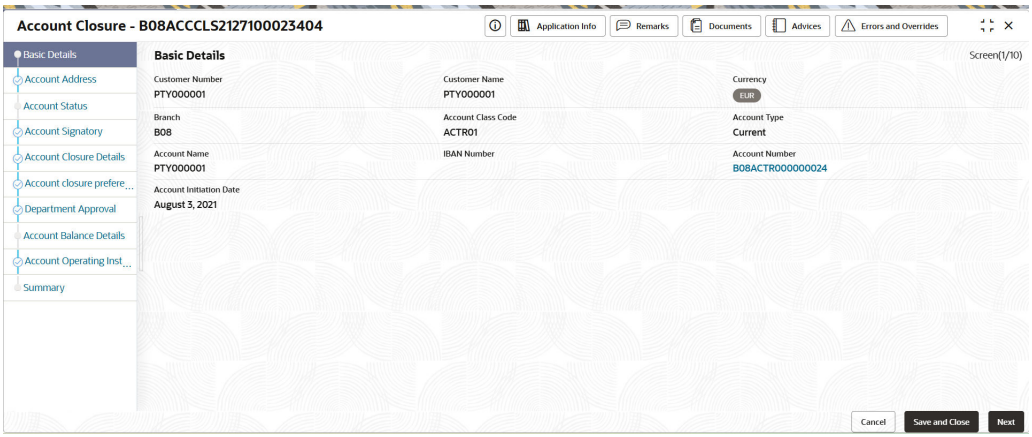
    The **Free Tasks** page displays.

    b. Search the listed tasks with these column values. The **Process Name** column contains **Corporate Account Closure**, the **Stage** column contains **Account Closure**.

    c. Click **Acquire and Edit**.

    The **Account Closure** page displays.

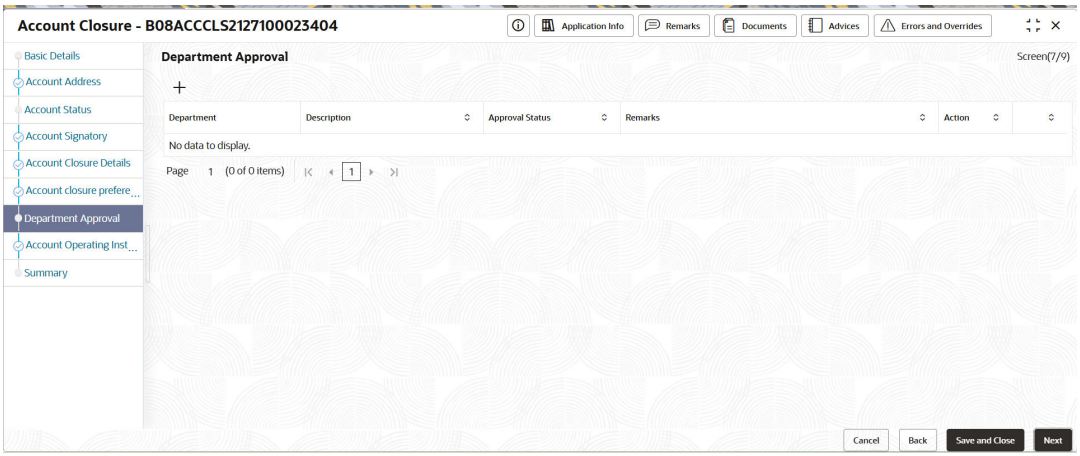
Figure 4-13 Account Closure



14. Click **Next** from the **Account Closure Preference** screen.

    The **Department Approval** page displays.

Figure 4-14 Department Approval



15. To provide the details on the **Department Approval** page, follow the steps below.

    Specify the column on the screen. For more information on fields, refer to the field description table.

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Table 4-7 Department Approval - Field Description

Column Name	Description
Department	Display all the department considering the source code.
Description	Display the brief description of the source code.
Approval Status	Display the current status of the record. The possible options are: • **Accepted** • **Rejected**
Remarks	Displays the remarks.
Action	Update the required documents.

16. Click **Submit** from the **Summary** screen.

    The **Stage Movement Submission** dialog displays.

17. Complete the **Stage Movement Submission** process, by following the steps below:

    a. Accept any Overrides generated and click **Proceed Next**.

       The **Checklist** stage fetches and displays checklists mapped to this stage.

    b. Confirm the checklist items and then click **Proceed Next**.

       The **Outcome** stage displays.

    c. Select **PROCEED** from the drop-down list and click **Submit**.

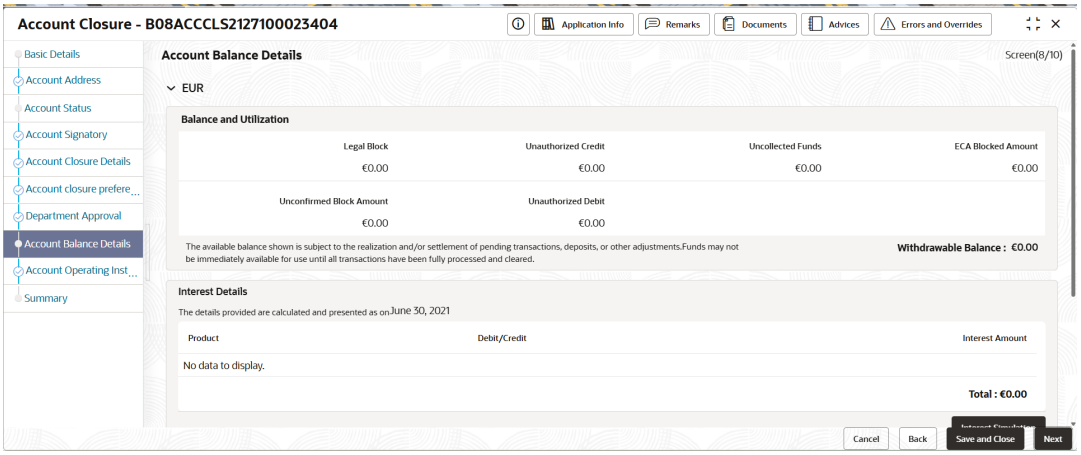
       The **Stage Movement Submission** process creates the **Corporate Account Closure** task.

    d. Complete the **Corporate Account Closure** tasks.

18. Click **Acquire and Edit**.

    The **Account Closure** page displays.

Figure 4-15 Account Closure - Account Balance Details



19. To provide the details on the **Account Balance Details** page, follow the steps below:

    a. Specify the fields on the screen. For more information on fields, refer to the field description table.

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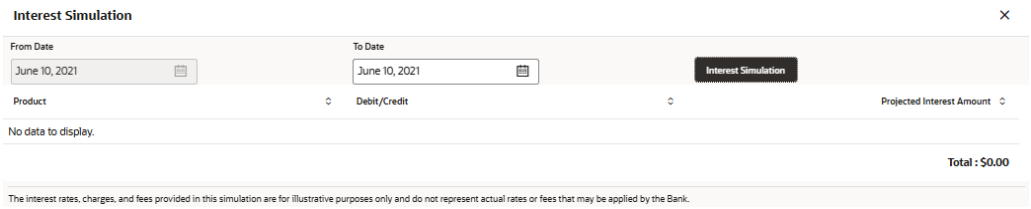
Table 4-8 Account Balance Details - Field Description

Field Name	Description
Legal Block	Displays the legal block.
Unauthorized Credit	Displays the total amount of Credits that are not authorized.
Uncollected Funds	Displays the uncollected funds that are applicable to the account.
ECA Blocked Amount	Displays the amount blocked in the account due to External Credit Approval (ECA) sought by external applications such as Liquidity Management applications.
Unconfirmed Block Amount	Displays the unconfirmed block amount.
Unauthorized Debit	Displays the total amount of debits that are not authorized.
Withdrawable Balance	Displays the sum of balances of Legal Blocks, Unauth Credit, Uncollected funds , Blocked Amount , Unauth Debit.
Product	Displays the interest product details.
Debit/Credit	Displays the type of transaction. The possible options are: • **Credit** • **Debit**
Interest Amount	Displays the interest amount.
Settlement Amount	Displays the settlement amount.
Waiver/Residual Required	Switch the toggle to ON, to add the waiver or residual amount.
Waiver/Residual Amount	Displays the waiver or residual amount.
Final Settlement Amount	Displays the final settlement amount.
Update Exchange Rate	Displays the exchange rate to convert the original currency to the currency of the local branch.
Exchange Rate	Displays the exchange rate.
Local Currency Equivalent	Displays the local currency equivalent amount.
Transfer Out Details	Select the required option from the list. The options are: • **None** • **Manager Checks** • **Internal Account** • **External Account**

b. Click **Interest Simulation**.

The **Interest Simulation** page displays.

Figure 4-16 Interest Simulation



c. On the **Interest Simulation** screen, specify the fields. For more information on fields, refer to the field description table.

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Table 4-9 Interest Simulation - Field and Description

Field Name	Description
From Date	Specify the date from which the simulation is to be done.
To Date	Specify the date till which the simulation is to be done.
Product	Displays the product for simulation.
Debit/Credit	Displays the type of transaction. The possible options are: • **Debit** • **Credit**
Projected Interest Amount	Displays the projected interest amount.

20. Click **Next** from **Account Operating Instructions**.

    The **Summary** page displays.

21. Click **Submit** from the **Summary** screen.

    The **Stage Movement Submission** dialog displays.

22. Complete the **Stage Movement Submission** process.

23. Complete the **Corporate Account Closure** tasks, by following the steps below:

    a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

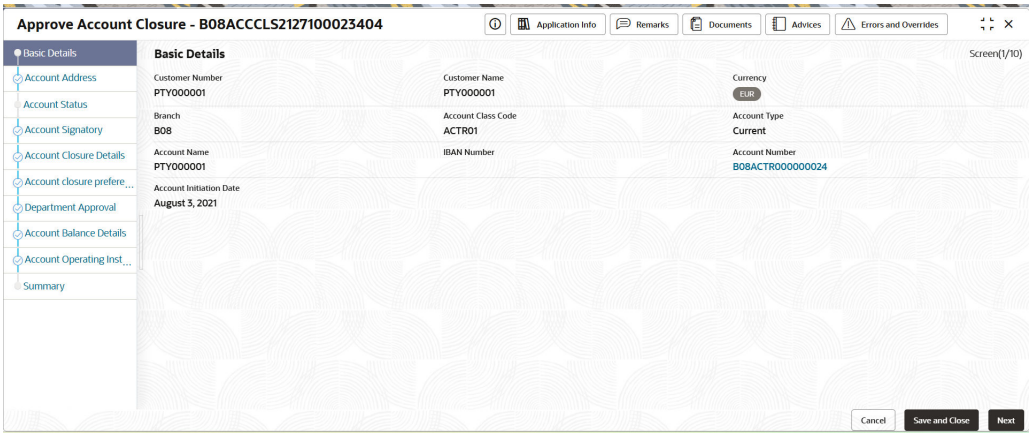
       The **Free Tasks** page displays.

    b. Search the listed tasks with these column values. The **Process Name** column contains **Corporate Account Closure**, the **Stage** column contains **Approve Account Closure**.

    c. Click **Acquire and Edit**.

       The **Approve Account Closure** page displays.

Figure 4-17 Approve Account Closure



24. Click **Next** from the **Department Approval** screen.

    The **Account Balance Details** page displays.

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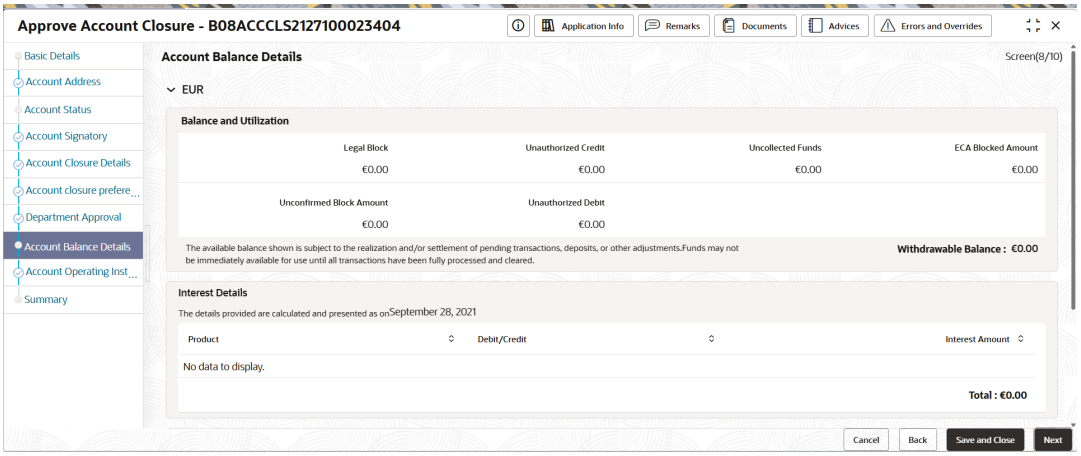
Figure 4-18 Account Balance Details



25. Click **Submit** from the summary screen.

    The **Stage Movement Submission** dialog displays the Overrides stage.

26. Complete the **Stage Movement Submission** process, by following the steps below:

    a. Accept any Overrides generated and click **Proceed Next**.

       The **Checklist** stage fetches and displays checklists mapped to this stage.

    b. Confirm the checklist items and then click **Proceed Next**.

       The **Outcome** stage displays.

    c. Select **PROCEED** from the drop-down list and click **Submit**.

       The **Account closure** is approved.

4.5 Account Creation

This topic describes the systematic instructions to create accounts for an existing Corporate customer.

The process generates a unique identity for the Corporate account known as the Account Number. The Account Number can be a combination of the CIF Number, the Account Class, the Currency, and any other alphabet(s) or number(s) of the account or currency as defined. During account creation, user can specify other parameters such as the **Account Category**, **Primary Currency** of the account, **Customer Name**, and more.

Authorization is required to activate the new account. When user creates or modify an account, the system generates a notification message for the new or modified record.

1. To search and initiate an account creation, follow the steps below:

    a. On the **Home** screen, click **Corporate Account Services**. Under **Corporate Account Services** click **Account Creation**.

       The **Account Creation** page displays.

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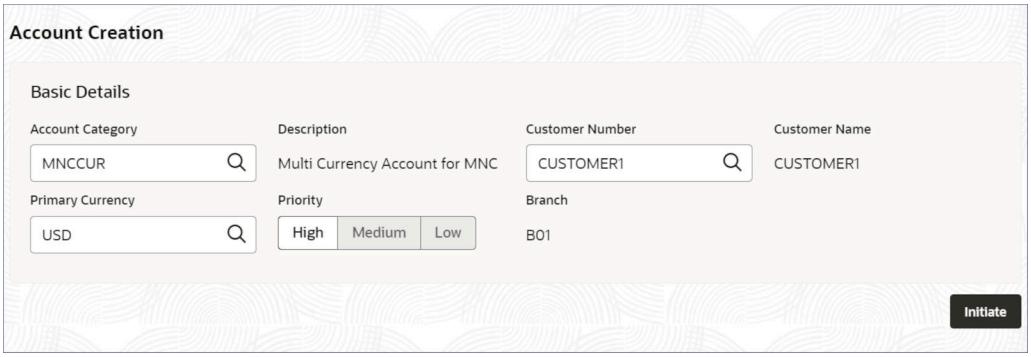
Figure 4-19 Account Creation



b. In the **Account Creation** screen, specify the basic details of the account. For more information on fields, refer to the field description table.

Table 4-10 Account Creation - Field Description

Field	Description
Account Category	Specify the account category to which the account belongs. A single customer can have any number of accounts. The structure of the account number is defined in the customer account mask, maintained as an Account Parameter under Branch Parameters. The Account Number can be a combination of some or all of the following: customer code (CIF number), serial number, Account Class, and Currency, as defined in the Customer Account mask. The last part of the account number is always a system-generated alphanumeric check digit. User cannot change the relative position of the customer account constituent (defined in the mask) while maintaining the actual customer account.
Description	Displays the description of the account category.
Customer Number	Specify the customer CIF number. CIF number can be part of the account mask. The customer's CIF code is required to create an account. If the CIF number is part of the account mask, the system automatically defaults the customer CIF code in the appropriate field. If the CIF number is not part of the account mask, manually specify the customer CIF code. All valid customer codes are displayed in the adjoining option list. User can select the required one.
Customer Name	Displays the customer name. This field is auto-populated.
Primary Currency	Specify the primary currency of the customer account. It denotes the currency in which the account can transact.
Priority	Select the priority for creating the account. The options are: • **High** • **Medium** • **Low**
Branch	Displays the branch code of the account.

c. Click **Initiate**.

The **Account Creation Entry - Application Number** screen displays the **Account Basic Details** screen. The screen is populated with the details provided in the previous step.

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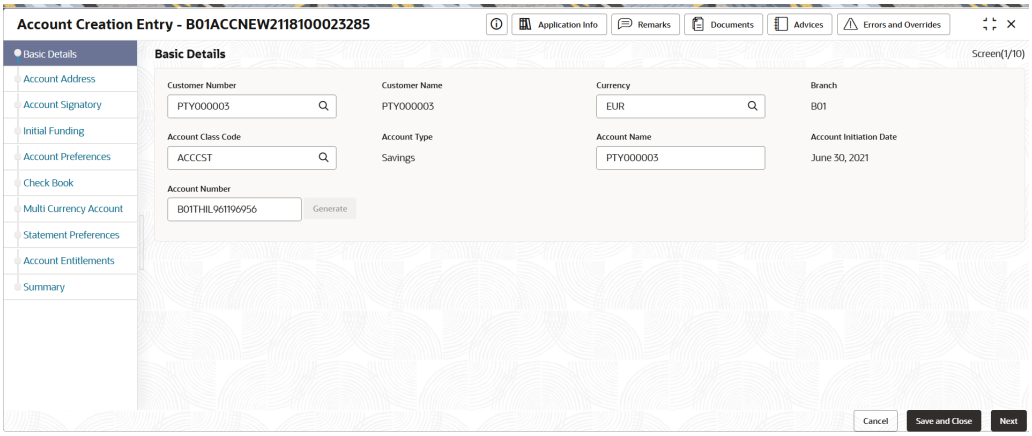
Figure 4-20 Account Basic Details



> **Tip**
>
> Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, in the **Free Tasks** screen.

2. To provide the **Account Basic Details**, follow the steps below:

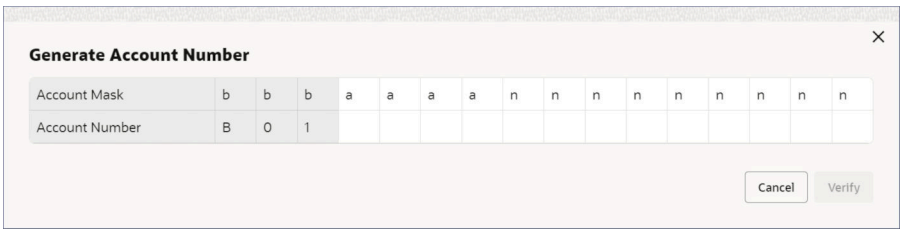
   a. Specify the **Account Class Code** for the account.

> **Note**
>
> The **Account Class** provides the Interest Details, Account Status, GL Reporting Details, and Account MIS details. Select the appropriate account class that supports the features user require in the account. For example, to include interests and charges in the account, ensure that the account class supports the interest and charges feature.

   b. Click **Generate**.

   The **Generate Account Number** dialog displays.

Figure 4-21 Generate Account Number



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> **Note**
>
> The columns masked with **L** represent the account class (may or may not be present and is decided by the banking organization), the columns masked with **b** represent the branch code, the columns masked with **a** represent the alphabets to be provided, and the columns masked with **n** represent the number to be provided. Together they represent a unique Corporate account number.

c. Double-click the first column masked by **a**.

   The cells become editable.

d. Enter the required alphabets and numbers for the account number. Press the **Tab** key to move to the next cell.

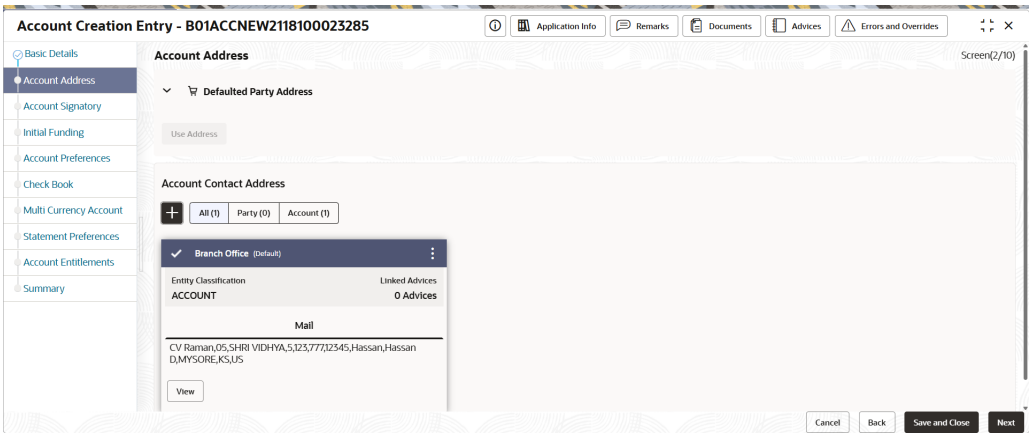
e. Press **Verify**.

   The account number is verified and generated. The **Account Basic Details** screen displays the **Account Number** field populated with the new account number.

f. Click **Next**.

   The **Account Address** page displays.

Figure 4-22 Account Address



3. To provide the details on the **Account Address** page, follow the steps below:

   a. To use an existing CIF Address, expand the **Defaulted CIF Address** node and select the required address. Click **Use Address**.

      The selected CIF address is added to the **Account Contact Address** section.

   b. In the **Account Contact Address** section, click + to add a new address.

> **Note**
>
> User can add as many addresses as needed.

The **Add Address** section displays.

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c. In the **Add Address** section, specify the **Address Type** and mailing address details. For more information on fields, refer to field description table.

Figure 4-23 Account Address

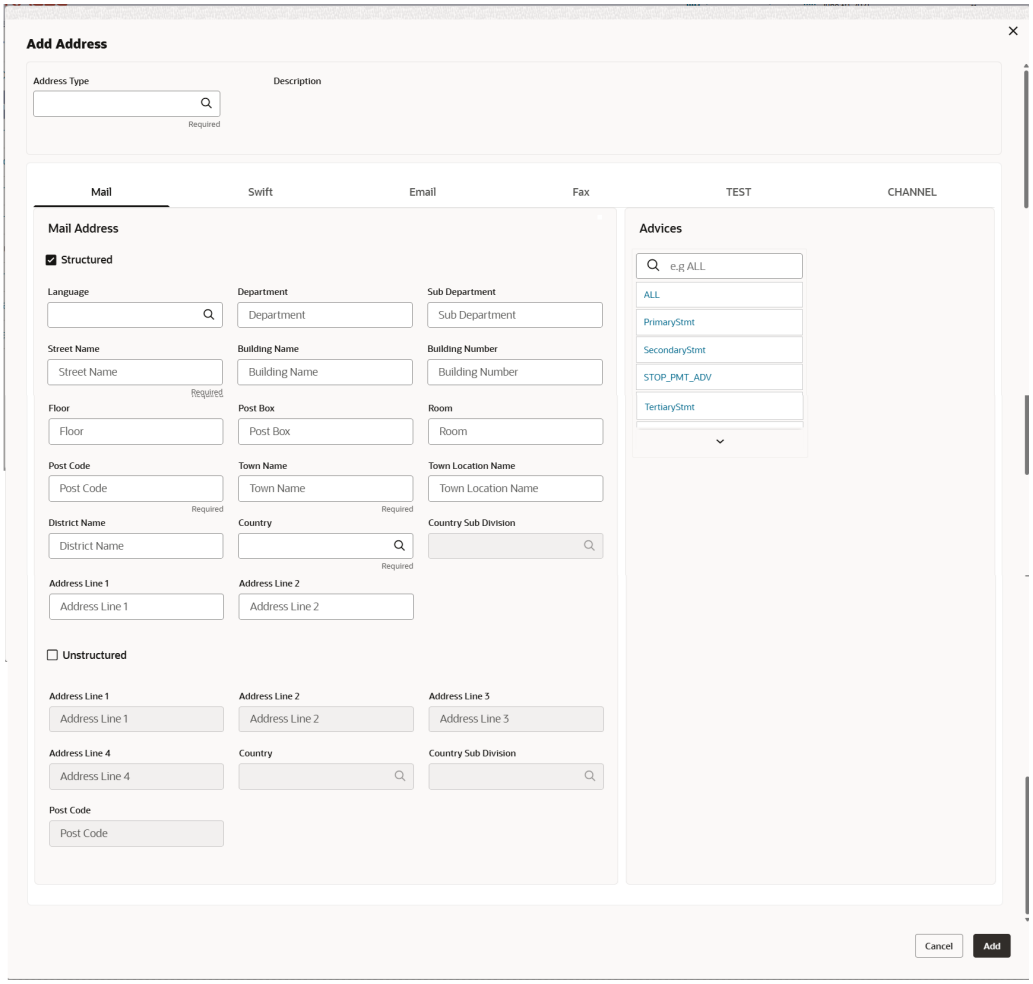

Table 4-11 Account Address - Field Description

Field	Description
1**Address Type**	Select the required address type. The options are: • **HOA - Head Office** • **ROA - Registered Office** • **BOA - Branch Office** • **COA- Communication Address**
Language	Specify the language of the address details.
Department	Specify the department which identifies a division of a large organization or building.
Sub Department	Specify the sub-division of a large organization or building.
Street Name	Specify the street or thoroughfare name.
Building Name	Specify the building name.
Building Number	Specify the building number.

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Table 4-11 (Cont.) Account Address - Field Description

Field	Description
Floor	Specify the floor within a building.
Post Box	Specify the numbered box in a post office, assigned to a person or organization, where letters are kept until called for.
Room	Specify the room number in the building.
Post Code	Specify the code consisting of a group of letters and/or numbers that is added to a postal Address to assist the sorting of mail.
Town Name	Specify the name of a built-up area, with defined boundaries, and a local government.
Town Location Name	Specify the specific location name within the town.
District Name	Specify a subdivision within a country sub-division.
Country Sub Division	Specify a subdivision of a country such as state, region, county.
Country	Specify the nation with its own government.
Address Line 1	The first line of the current address, typically including the building name or primary address details.
Address Line 2	The second line of the address, usually containing the street name or additional address details.
Unstructured	Select **Unstructured** check box to enter address.
Address Line 1	Specify the **Address Line 1**.
Address Line 2	Specify the **Address Line 2**.
Address Line 3	Specify the **Address Line 3**.
Address Line 4	Specify the **Address Line 4**.
Country	Click to select the country
Country Sub Division	Click to select country sub division.
Post Code	Specify the code consisting of a group of letters and/or numbers that is added to a postal Address to assist the sorting of mail.

d. In the **Media Address** field, click the **Mobile** tab and specify the mobile number.

e. In the **Media Address** field, click the **Swift** tab and specify the BIC (Bank Identifier Code). BIC uses eight to eleven-digit characters that identify the country, city, bank, and branch.

f. In the **Media Address** field, click the **Email** tab and specify the Email address.

g. In the **Media Address** field, click the **Fax** tab and specify the fax number.

h. In the **Account Address** section, click .

   Adds a new account address row.

i. To add more addresses, repeat the above steps.

j. Click **Next**.

   The **Account Signatory** page displays.

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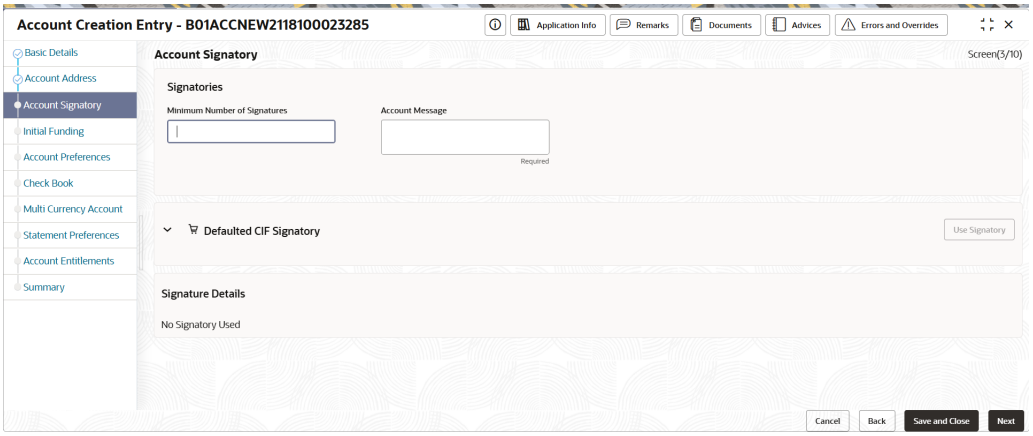
Figure 4-24 Account Signatory



4. To provide the details on the **Account Signatory** page, follow the steps below:

   a. In the **Account Signatory** page, specify the fields. For more information on fields, refer to field description table.

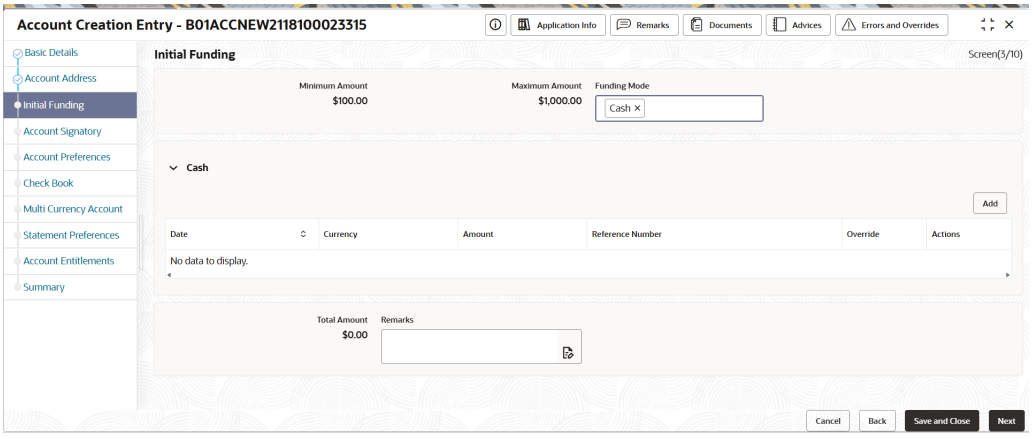
Table 4-12 Account Signatory - Field Description

Field	Description
Minimum number of Signatures	Specify the minimum number of signatories required to perform a transaction on this account.
Account Message	Specify the message that is displayed when a transaction is initiated on this account.
Defaulted CIF Signatories	Select the default signatories imported from the Customer Information File.
Use Signatories	Click to use the selected default signatory.
Signature Details	Displays the signature details of the signatories.

   b. Click **Next**.

   The **Initial Funding** screen displays.

Figure 4-25 Initial Funding



5. Click **Add** icon to upload the document.

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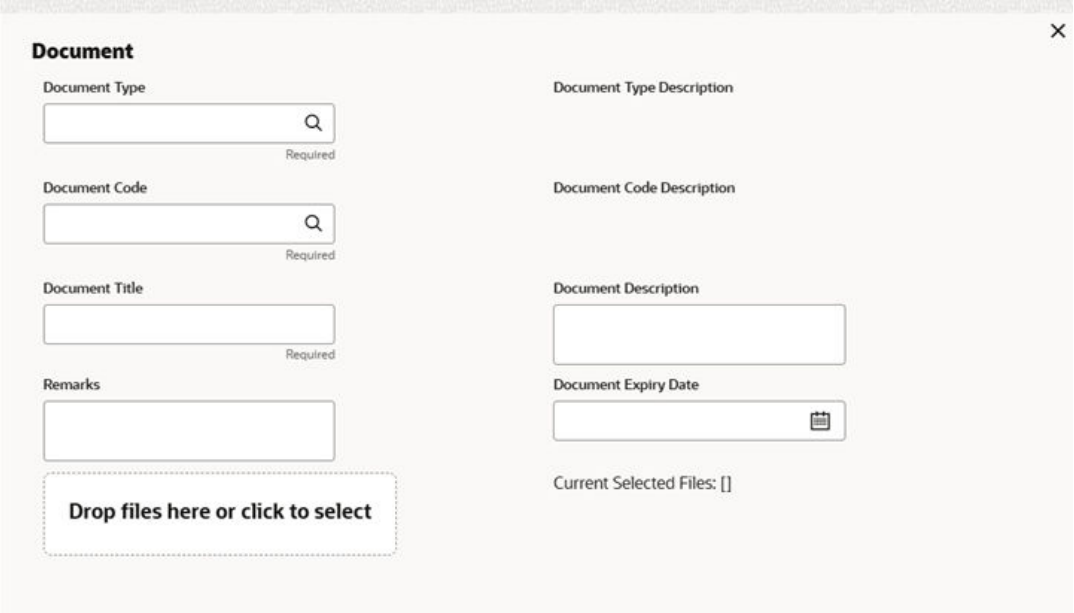
6. The **Document** pop-up dialog displays.

Figure 4-26 Document



7. Click **Drop files here or click to select** to upload the file.
8. In the **Initial Funding** screen, specify the details. For more information on fields, refer to field description table.

Table 4-13 Initial Funding - Field Description

Field	Description
Minimum Amount	Specify the **Minimum Amount**.
Maximum Amount	Specify the **Maximum Amount**.
Funding Mode	Select **Funding Mode** from the list of values. • **Cash** • **Cheque** • **Account Transfer**
Cash	This section displays the following fields.
Date	Specify the **Date**.
Currency	Specify the operating currency of the account.
Amount	Specify the required amount.
Reference Number	Specify the transaction reference number.
Actions	Click to delete the row.

9. Click **Add** to displays a new row.
   a. Double-click on the row to activate.

      The cells is enabled for editing.

   b. Press the **Tab** key to move to the next cell and specify the required fields.
10. Specify the **Total amount**.

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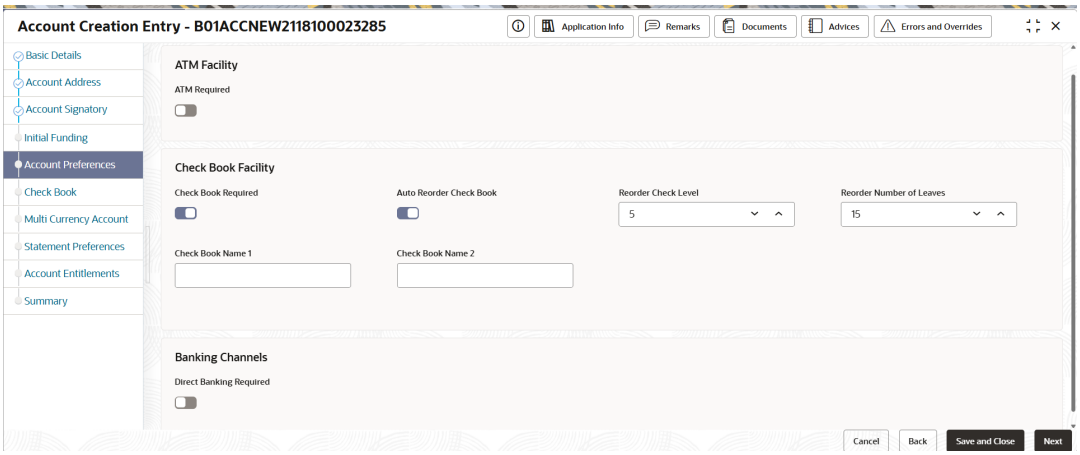
The system marks the account as **Funded**. if the application has an initial funding requirement marked as **YES**, then the system marks the account as **Non Funded**.

11. Click **Next**.

    The **Account Preferences** page displays.

Figure 4-27 Account Preferences



12. Perform the following actions on the **Account Preferences** screen:

    a. On the **Account Preferences** screen, specify the fields. For more information on fields, refer to field description table.

> **Note**
>
> The account preference mentioned in the following table can be activated only if the same is allowed for the account class selected for the account creation in **Step 2.a**.

Table 4-14 Account Preferences - Field Description

Field	Description
ATM Required	Toggle the switch to **ON** to enable the ATM facility for the account.
Check Book Required	Toggle the switch to **ON** to enable the check book facility for the account.
Auto Reorder Check Book	Toggle the switch to **ON** to auto-reorder check book.
Reorder Check Level	Specify the number of check leaves left when the reorder is triggered. **Note:** To find the number of checks left, the automatic reorder process considers the stopped, blocked, and used checks.
Reorder Number of Leaves	Specify the number of check leaves in the new check book.
Check Book Name 1	Specify a name for the first check book.
Check Book Name 2	Specify a name for the second check book.
Direct Banking Required	Toggle the switch to **ON** to enable direct banking options for the account.

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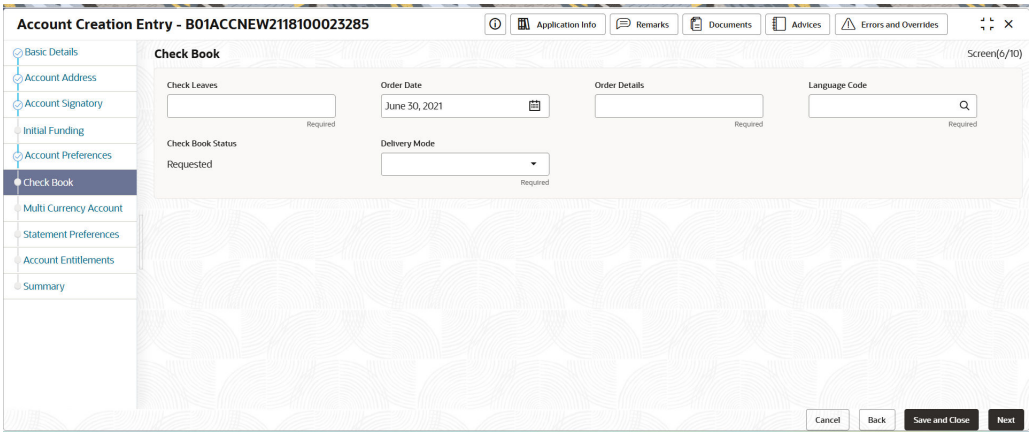
b. Click **Next**.

The **Check Book** screen displays.

Figure 4-28 Check Book



13. Perform the following actions on the **Check Book** screen.

a. In the **Check Book** screen, specify the fields. For more information on fields, refer to field description table.

Table 4-15 Check Book - Field Description

Field	Description
Check Details	Specify the number of check leaves required in the check book.
Order Date	Specifies the Check Book order placement date.
Order Details	Specify the Order details, such as requesting a new check book.
Language Code	Select the language code from the available options.
Check Book Status	By default, this value is set to **Requested**.
Delivery Mode	Select the mode of the check book delivery. The options are: • **Branch**- Check book is delivered at the specified branch. • **Post/Courier**- Deliver the check book from the address types provided in the **Account Address** screen or a custom address to be provided.
Branch Code	Specify the Branch code to deliver the check book. **Note:** This field is visible only if the **Delivery Mode** is set to **Branch**.
Address Type	Select the address type from the drop-down list. The options are: • **Custom** - Select this option and provide the required address in the **Add Address** dialog. • **Other Address Types** - These address types will be the ones provided in the **Account Address** screen.
Delivery Address	Displays the address to deliver the check book that corresponds to the **Delivery Mode** selected.

b. If required, specify a custom delivery address.

i. In the **Delivery Mode** drop-down field, select **Post/Courier**.

ii. In the **Address Type** drop-down field, select **Custom**.
The **Add Address** section displays.

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> **Note**
>
> For more information on Add Address dialog refer Account Address data segment.

iii. Click **Add**.
In the **Delivery Address** section, the **CUSTOM** address displays.

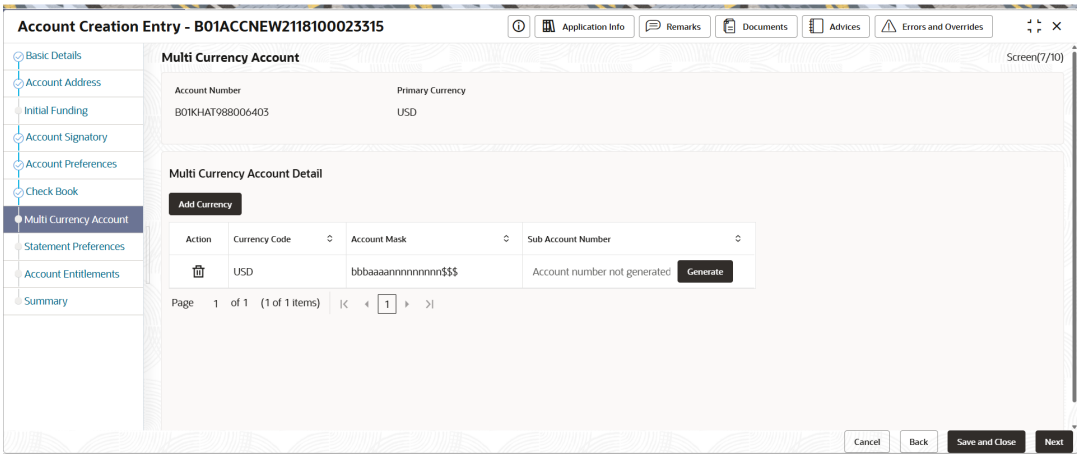
c. Click **Next**.

The **Multi** screen displays.

14. Click **Next**.

The **Multi Currency Account** screen displays.

Figure 4-29 Multi Currency Account



15. In the **Multi Currency Account** screen, create the sub-accounts for the required currencies.

The **Multi Currency Account** page displays the primary currency of the account and allows the addition of sub-accounts for other supported currencies.

> **Note**
>
> This screen is not available for single currency account. To create a multi-currency account, select an appropriate account class that supports multiple currencies in **Step 2. a**. (**Account Basic Details**).

a. In the **Multi Currency Account Detail** section, click **Add Currency**.

The **Account Currency List** will be displayed.

b. Select the required currencies from the list.

The **Account Mask** column will be auto-populated.

c. In the **Sub Account** column, click **Generate**.

The **Generate Account Number** pop-up displays.

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> **Note**
>
> The columns masked with **L** represent the account class (may or may not be present and is decided by the banking organization), the columns masked with **b** represent the branch code, the columns masked with **a** represent the alphabets to be provided, the columns masked with **n** represent the number to be provided and the columns masked with **$** represent the currency code. Together they represent a unique Corporate sub-account number.

d. Double-click the first column masked by **a**.

   The cells become editable.

e. specify the required alphabet and numbers for the sub-account number. Press the **Tab** key to move to the next cell.

f. Click **Verify**.

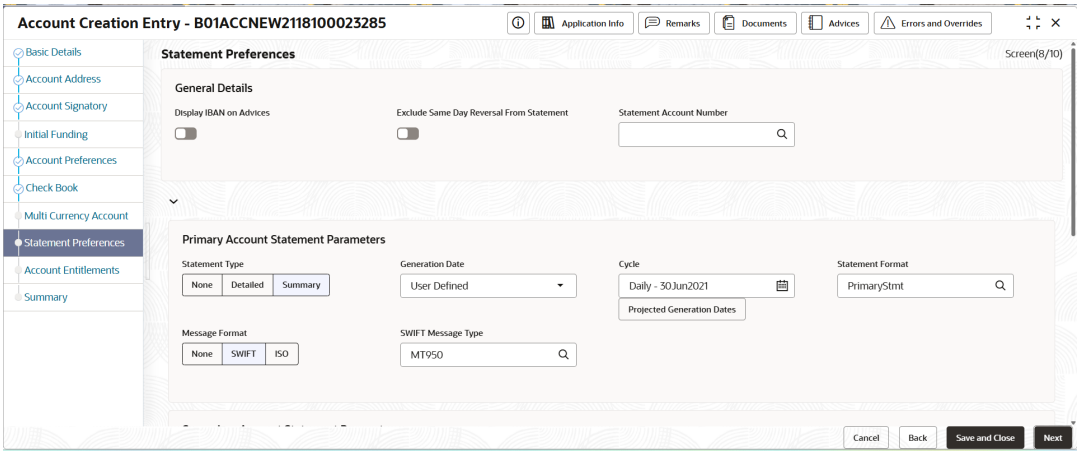
   The account number is verified and generated, and the new account number is populated in the **Sub Account Number** column.

g. Repeat the above steps to generate the sub-account number for more supported currencies.

16. Click **Next**.

    The **Statement Preferences** screen displays.

Figure 4-30 Statement Preferences



17. In the Statement Preference screen, specify the fields. For more information on fields, refer to field description table.

Table 4-16 Statement Preferences - Field Description

Field	Description
Display IBAN on Advices	Toggle the switch to **ON** to display IBAN on advices.
Exclude Same Day Reversal From Statement	Toggle the switch to **ON** to exclude the same day reversed transactions.

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Table 4-16 (Cont.) Statement Preferences - Field Description

Field	Description
Account Statement Parameters	Select the statement parameter details for the statement types. The options are: • **Primary** • **Secondary** • **Tertiary**
Statement Type	Select an appropriate statement type. The options are: • **None** • **Detailed** • **Summary** **Note**: The remaining fields in the table are common for these three statement types.
Cycle	Specify the frequency of statements generated. Click the **Calendar** icon and select the frequency from the drop-down. Select from Daily, Weekly, Fortnightly, Monthly, Quarterly, Semi-annual, and Annual. Specify the weekday or day of the month, or the month for the statement cycle. **Note**: • If the user selects the 31st and any upcoming month does not have a 31st, the system will use the last day of that month as the statement due date. • The user will be able to view the resolved due dates for the next 12 statement cycles.
Projected Generation Dates	Displays the list of upcoming dates on which account statements are scheduled to be generated, based on the selected statement preferences and cycle.
Statement Format	Specify the format of the statement generated.
SWIFT Required	Toggle this switch to **ON** to generate statements in the SWIFT format. This field is available only when the **Statement Type** is **Summary** or **Detailed**.
Swift message Type	Specify the SWIFT message type to generate. The supported Swift message type currently is MT950. This field is available only when **SWIFT Required** is **Yes**.
ISO Statement Required	Toggle the switch to **ON** to generate statements in the ISO format. This field is available only when the **Statement Type** is **Summary** or **Detailed**.
ISO Message Type	Specify the SWIFT message type to generate. The supported ISO message type currently is CAMT053. This field is available only when **ISO Statement Required** is **Yes**.

18. Click **Next**.

    The **Account Entitlements** screen displays.

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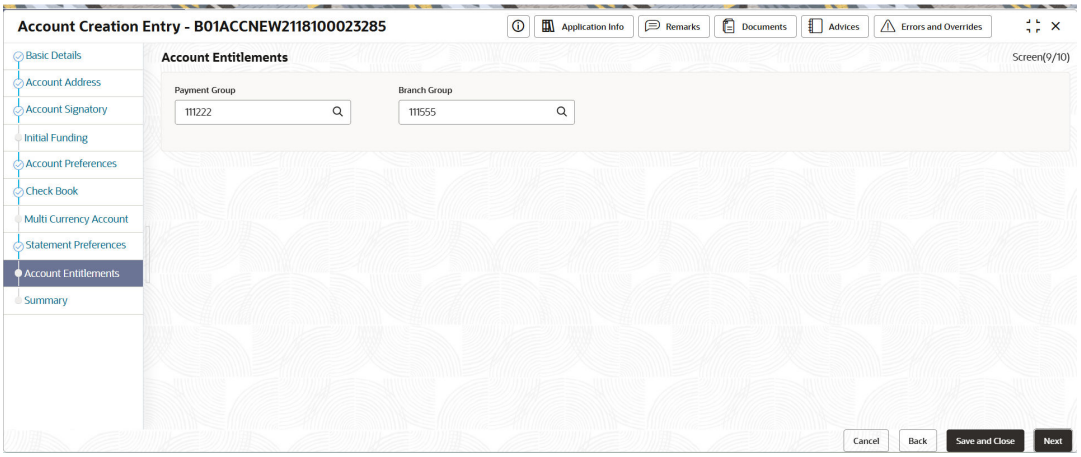
Figure 4-31 Account Entitlements



For more information on fields, refer to field description table.

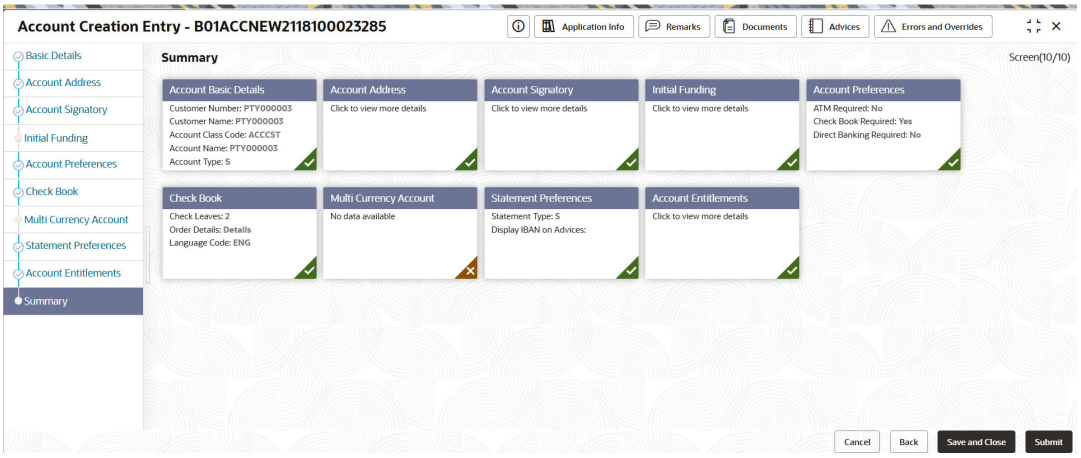
Table 4-17 Account Entitlements - Field Description

Field	Description
Payment Group	Click the **Search** icon to select the payment group.
Branch Group	Click the **Search** icon to select the branch group.

19. Click **Next**.

    The **Summary** page displays.

Figure 4-32 Summary



20. Click **Submit**.

    The **Stage Movement Submission** dialog displays the **Overrides** stage.

21. To complete the Stage Movement Submission process, follow the steps below:

    a. Accept any Overrides generated and click **Proceed Next**.

       The **Checklist** stage fetches and displays checklists mapped to this stage.

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b. Confirm the checklist items and then click **Proceed Next**.

   The **Outcome** stage displays.

c. Select **PROCEED** from the drop-down list and click **Submit**.

   The **Stage Movement Submission** process creates the **Account Creation Enrich** task.

22. Acquire and edit the **Account Creation Enrich** page.

a. Select **Tasks** under **Tasks** and click **Free Tasks**.

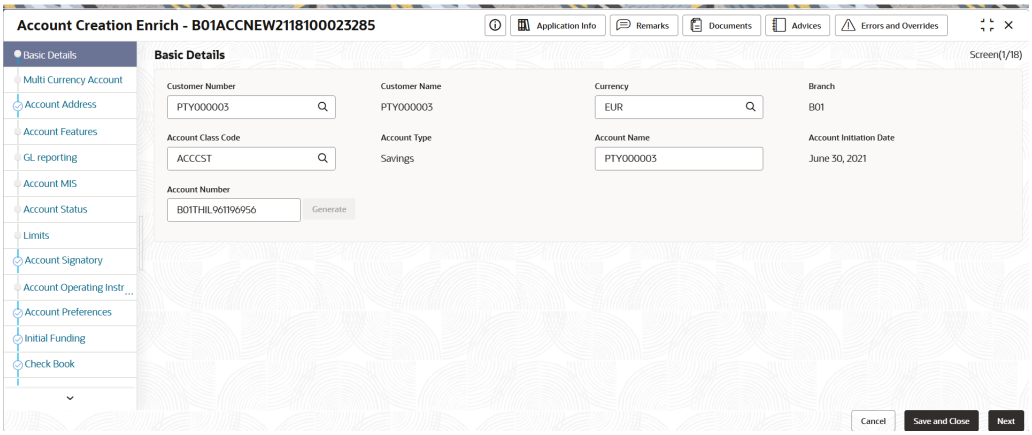
   The **Free Tasks** page displays.

b. Search the listed tasks with these column values. The **Process Name** column contains **Account Opening Existing Customer**, the **Stage** column contains **Account Creation Enrich**, and the **Application Number** column contains the number noted in **Step 1. c**.

c. Click **Acquire and Edit**.

   The **Account Creation Enrich - Application Number** page displays.

Figure 4-33 Basic Details - Account Creation Enrich



For more information on the following data segments, see the field description table in the Account Creation Entry stage:

- **Basic Details**
- **Multi Currency Account**
- **Account Address**

23. Click **Next**.

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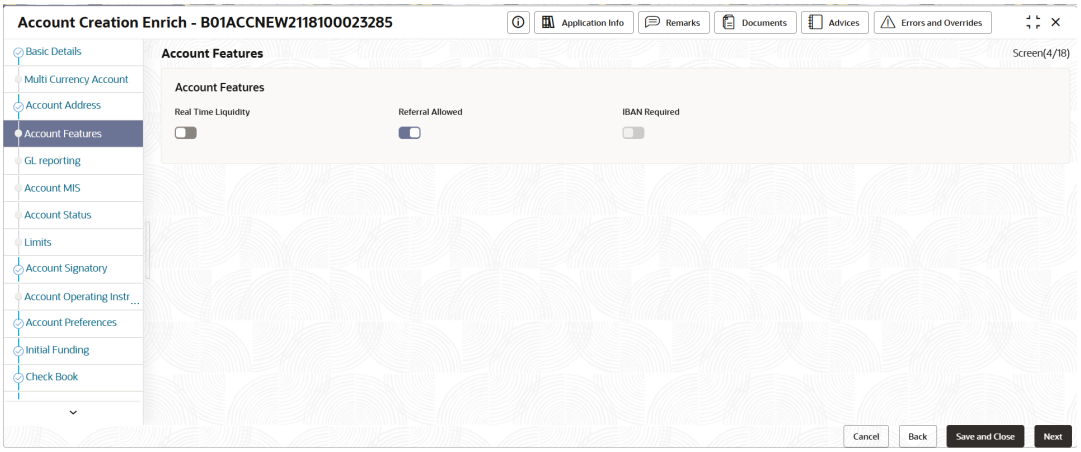
Figure 4-34 Account Features



24. On the **Account Features** screen, specify the fields. For more information on fields, refer to field description table.

> **Note**
>
> The account features mentioned in the table can be activated only if the same is allowed for the account class selected for the account creation in **Step 2.a**.

Table 4-18 Account Features - Field Description

Field	Description
Real Time Liquidity	Toggle the switch to **ON** to enable real-time liquidity management.
Referral Required	Toggle the switch to **ON** to perform referral checks on the account. The application checks the available balance before triggering a referral check for all transactions.
IBAN Required	Toggle the switch to **ON** to enable the IBAN (**International Bank Account Number**) requirement.

25. Click **Next**.
26. To review and enrich the **GL Reporting Details**, follow the steps below:
    a. Click the **GL Reporting Details** tab.

       The GL Reporting Details screen displays the Reporting Lines as tiles.

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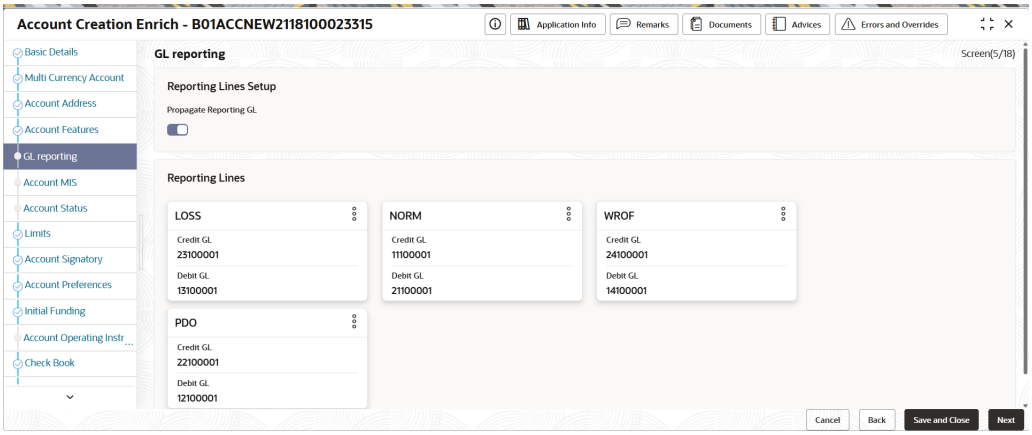
Figure 4-35 GL Reporting Details



b. From the **Propagate Reporting GLs** field, toggle the switch to **ON** or **Off**.

If propagation of GL Lines is turned on then the Reporting lines cannot be edited. To edit the **Reporting Lines** turn this option off.

c. Click of a **Reporting Line** tile, and select **View**.

The **Reporting Line** dialog displays.

d. Click **Close**.

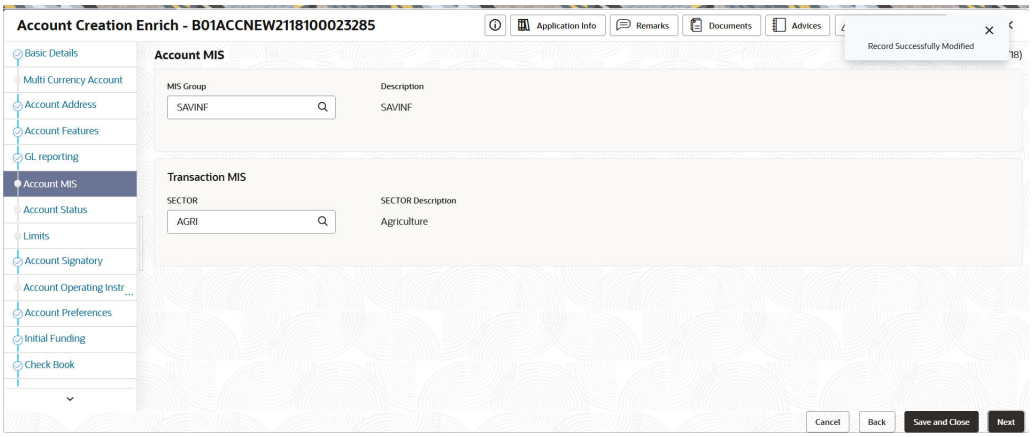
27. Click **Next**.

28. Perform the following actions to review and enrich the **Account MIS** details:

a. Click the **Account MIS** tab.

The **Account MIS** screen displays.

Figure 4-36 MIS Details



b. Modify the Account MIS details if required. For more information on fields, refer to field description table.

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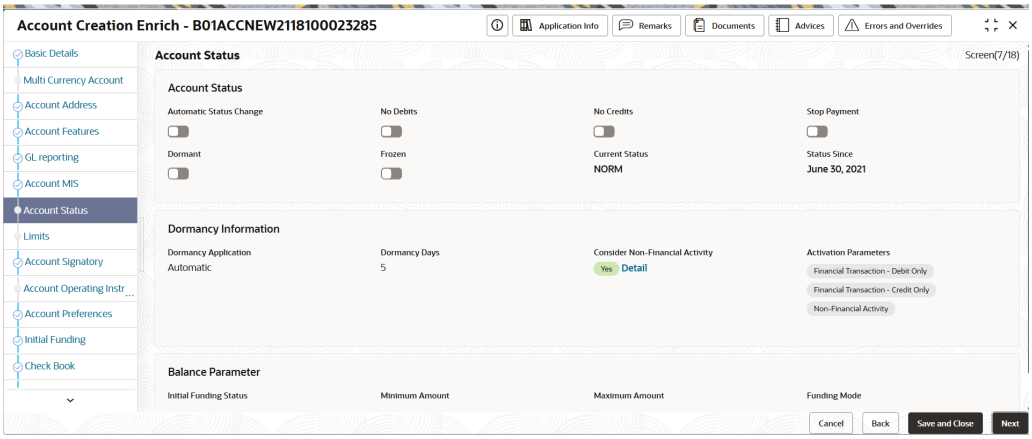
Table 4-19 Account MIS - Field Description

Field	Description
MIS Group	Specify the MIS Group the account belongs to.
Description	Displays the MIS group description.
Sector	Specify the sector the account belongs.
Description	Displays the description for the sector.

29. Perform the following actions to review and enrich the **Account Status** details:
    a. Click the **Account Status** tab in the left panel.

       The **Account Status** screen displays.

Figure 4-37 Account Status



    b. Review and update the account status details if required.

> **Note**
>
> For more information on the fields, see ***Step 18*** in Create Account Class topic.

30. Review and Enrich the remaining data entry screens.

> **Note**
>
> For more information on the data entry screens, see the steps from *Step 2* to *Step 10* above.

31. Review and enrich the **Account Status** details and click **Next**.

    The **Limits** page displays.

32. To provide the limit details on the **Limits** Screen, follow the steps below:
    a. In the **Limits** screen, click +.

       A blank node displays.

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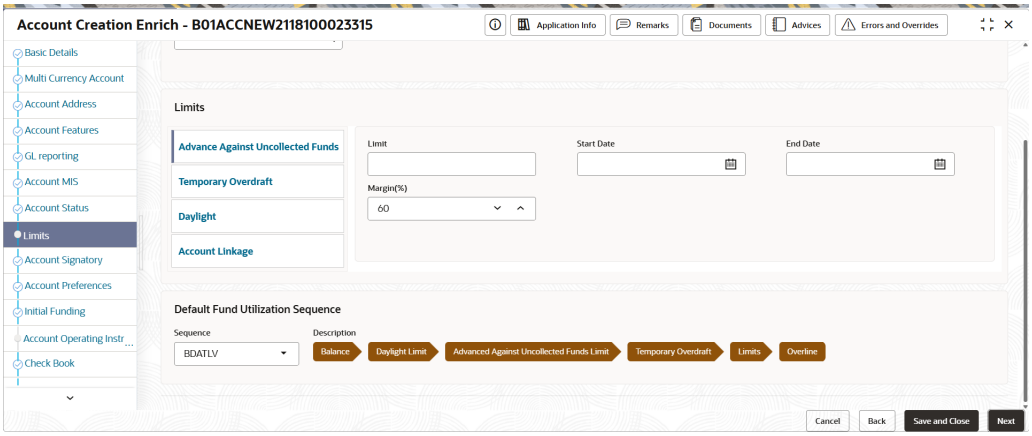
> **Note**
>
> The primary currency of the account is available for selection. For multi-currency accounts all the sub-account currencies would be available to select.

b. Expand the node and specify the required currency in the currency field.

The specified **Currency** node displays limit details for the **Advance Against Uncollected Funds** tab.

Figure 4-38 Limits



c. In the **Advance Against Uncollected Funds** tab, specify the limit details. For more information on fields, refer to field description table.

Table 4-20 Advance Against Uncollected - Field Description

Field	Description
Limit	Specify the limit amount on an AUF (Advance Against Uncollected Funds).
Start Date	The start date from when the limit is valid.
End Date	The end date of the limit validity.
AUF Margin(%)	The percentage of AUF allowed.

d. Select the **Temporary Overdraft** tab and specify the fields. For more information on fields, refer to field description table.

Table 4-21 Temporary Overdraft - Field Description

Field	Description
Limit	Specify the limit amount.
Start Date	The limit start date.
End Date	The end date after which the limit is no longer available.
Auto Renew	Turn this option **On** to automatically renew the temporary overdraft after the end date.

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Table 4-21 (Cont.) Temporary Overdraft - Field Description

Field	Description
Frequency	Select the limit renewal frequency. The options are: • **Daily** • **Monthly** • **Yearly**
Unit	Specify the number of limit renewals in the frequency interval.
Amount	Specify the temporary overdraft amount allowed.

e. Select the **Daylight** tab and specify the daylight limit amount allowed during business hours.

f. Select the **Account Linkage** tab and specify the details. For more information on fields, refer to field description table.

Table 4-22 Account Linkage - Field Description

Field	Description
Linkage Reference	Specify the reference number of the linked liability account.
Liability Number	Displays the liability number from the **Linkage Reference**.
Effective Date	Specify the date on which the account linkage is active.
Limit Amount	Specify the limit amount that is available from the linked liability account.

g. To specify the **Utilization Sequence** of the limit amounts user can select from the following:

- **BDATL** - Balance, Daylight Limit, AUF Limit, Temporary OD, and Limits
- **BDATLV** - Balance, Daylight Limit, AUF Limit, Temporary OD, Limits and Overline.

h. Click **Next**.

The **Account Signatory** screen displays.

For more information on the **Account Signatory**, see the field description table in the Account Creation Entry stage

33. Click **Next**.

The **Account Operating Instructions** screen displays with instruction details.

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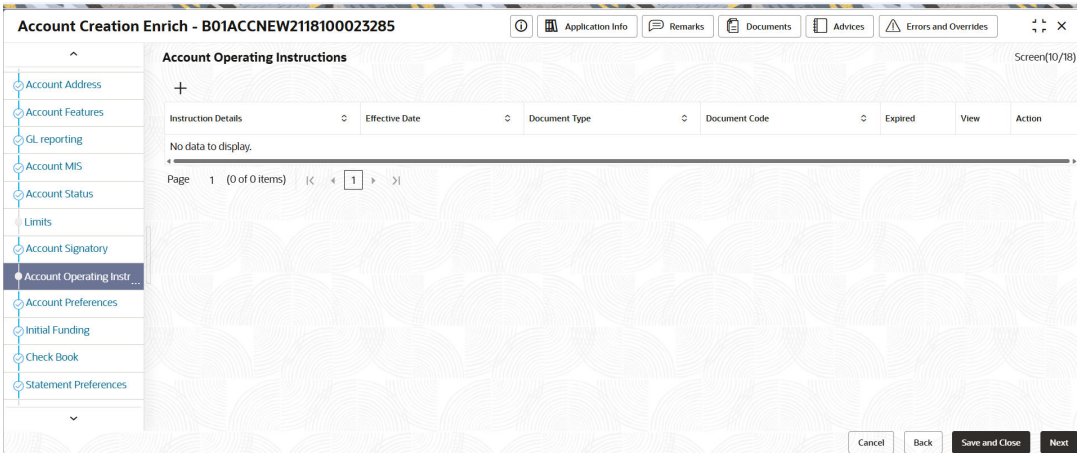
Figure 4-39 Account Operating Instructions



34. On the **Account Operating Instructions** screen, specify the details. For more information on fields, refer to field description table.

Table 4-23 Account Operating Instructions - Field Descriptions

Column Name	Description
Instruction Details	Displays the Instruction Details.
Effective Date	Displays the date from which the block is active.
Document Type	Displays the Document Type.
Document Code	Displays the Document Code.
Expired	Displays the Expired date.
View	View the Document.

35. Click **Next**.

    For more information on the following data segments, see the field description table in the Account Creation Entry stage:

    - **Account Preferences**
    - **Initial Funding**
    - **Check book**
    - **Statement Preferences**

    The **Interest Details** screen displays with instruction details.

36. Perform the following action to review and enrich the **Interest Details** tab.

    a. Click the **Interest Details** tab.

       The **Interest Details** screen displays.

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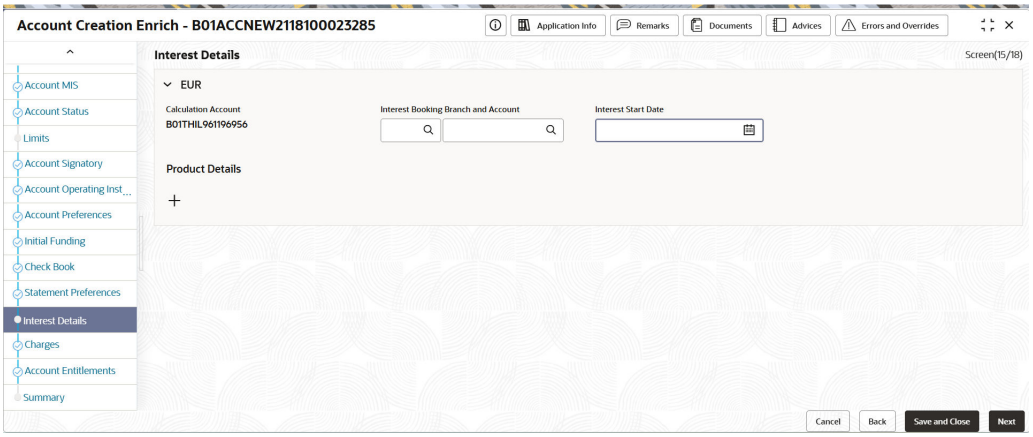
Figure 4-40 Interest Details



> **Note**
>
> Users may proceed by clicking Next without entering any information in the Interest tab. The system will automatically apply the default account number and Interest product values configured in the Account Class. If any special conditions are required, they must be defined by adding the necessary details under the Product Details section.
> The Interest Details screen is blank if the selected account class does not support the Interests and Charges feature.

b. In the **Interest Details** screen, specify the fields. For more information on fields, refer to field description table.

Table 4-24 Interest Details - Field Description

Field	Description
Calculation Account	**Calculation Account** is displayed by default with account number.
Booking Branch	Specify the branch to book the interest.
Booking Account	Specify the account to book the interest. **Note:** For a multi-currency account, the main account is the booking account. The sub-accounts cannot be a booking account.
Interest Start Date	The date to start interest calculation.
Product Details	Displays the interest products applied to the account. **Note:** The interest product has to be applied before it is displayed.

c. Click + to add an interest product to the account.

The **Products** dialog displays.

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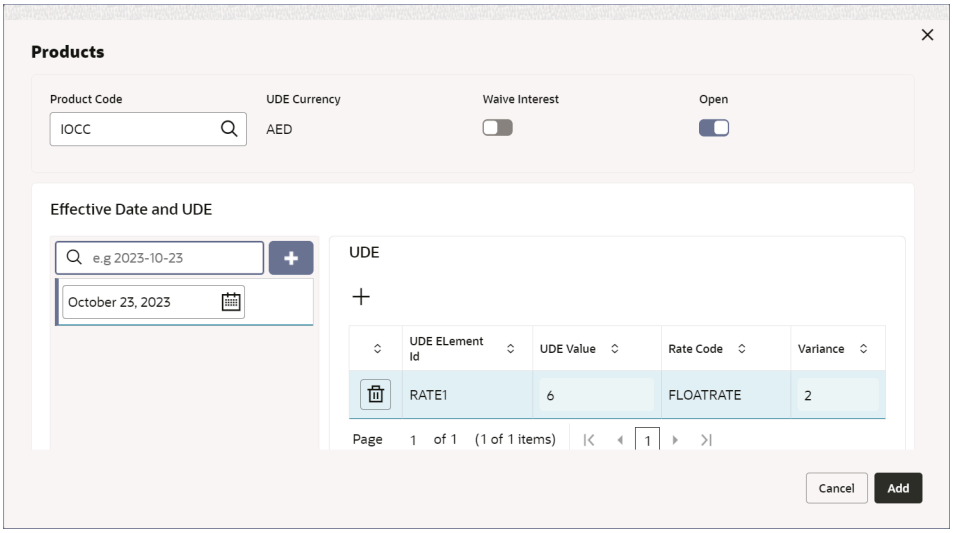
Figure 4-41 Add Interest Products



d. Specify the interest product details fields. For more information on fields, refer to field description table.

Table 4-25 Products - Field Description

Field	Description
Product Code	Specify the interest product's code.
UDE Currency	Specify the currency of the UDE product.
Waive Interest	Toggle the option **On** to enable interest waiver.
Effective Date and UDE	Specify the effective date from which the interest product is active on the account. Specify the User Data Elements (UDE) of Interests and Charges. **Note:** The interest product calculates interest using an interest rule. The interest rule has two components: • A method to calculate the interest or charge • User Data Elements to be specified

e. In the **Effective Date and UDE** section, click +.

A blank date field displays.

f. Click the date field and specify the date from which the interest product is active on the product.

g. In the **UDE** section, click +.

A blank row displays.

h. Double-click the **UDE Element ID** column to activate the row and specify the UDE details described in the following table.

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Table 4-26 UDE - Field Description

Field	Description
UDE Element ID	Specify the ID of the Interest and Charges UDE element. The ID of the UDE.
UDE Value	Specify the interest or charge rate to be applied.
Rate Code	Select the **Rate code** to which the UDE Value is applied.
Variance	Specify the variance of the **UDE Value** that is allowed.

i. Click **Add**.

The **Interest Details** page displays the new product details tile.

37. Click **Next**.

The **Charges** page displays .

38. Click **Next**.

The **Account Entitlements** page displays.

Figure 4-42 Account Entitlements

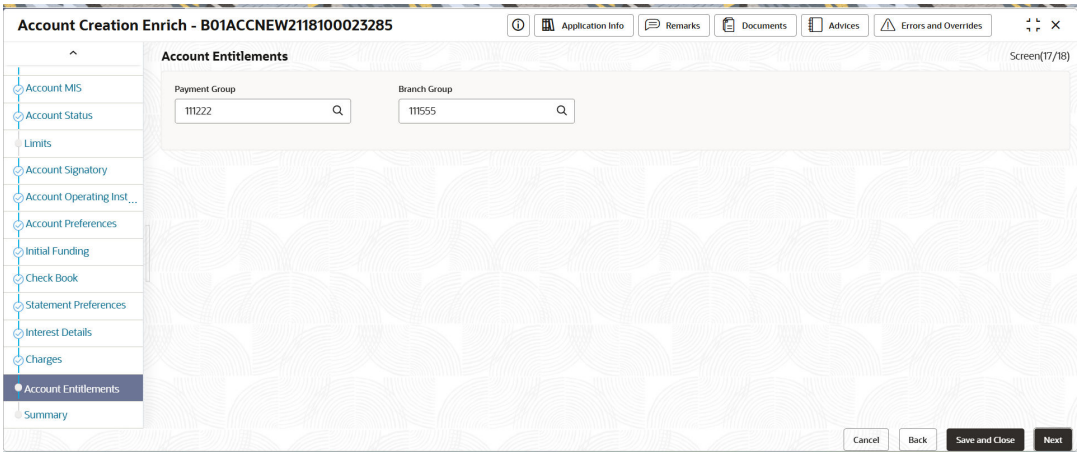

Table 4-27 Account Entitlements - Field Description

Field	Description
Payment Group	Click the **Search** icon to select the payment group.
Branch Group	Click the **Search** icon to select the branch group.

39. Click **Submit** from the **Summary** screen.

The **Stage Movement Submission** dialog displays.

40. Complete the **Stage Movement Submission** process, by following the steps below:

a. Accept any Overrides generated and click **Proceed Next**.

The **Checklist** stage fetches and displays checklists mapped to this stage.

b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

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c. Select **PROCEED** from the drop-down list and click **Submit**.

The **Stage Movement Submission** process creates the **Scrutinize Account Creation** task.

41. Complete the **Scrutinize Account Creation** tasks, by following the steps below:

a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

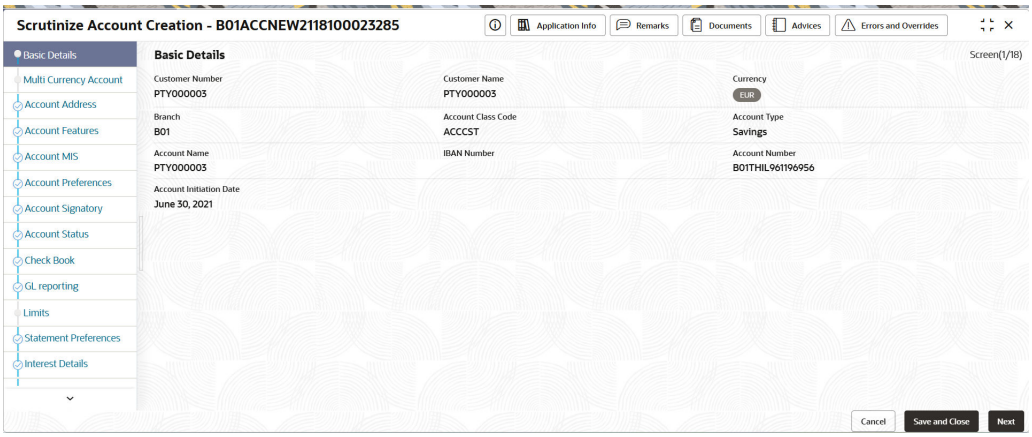
The **Free Tasks** page displays.

b. Search the listed tasks with these column values. The **Process Name** column contains **Account Opening Existing Customer**, the **Stage** column contains **Scrutinize Account Creation**, and the **Application Number** column has the number noted in **Step 1. c**.

c. Click **Acquire and Edit**.

The **Account Creation Scrutinize- <Application Number>** page displays.

Figure 4-43 Basic Details - Scrutinize Account Creation



The Scrutinize Account Creation stage involves the following data segments:

- **Basic Details**
- **Multi Currency Account**
- **Account Address**
- **Account Features**
- **Account MIS**
- **Account Preferences**
- **Account Signatory**
- **Account Status**
- **Check Book**
- **GL Reporting**
- **Limits**
- **Statement Preferences**
- **Interest Details**

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- **Charges**
- **Account Entitlement**
- **Initial Funding**
- **Account Operating Instruction**
- **Summary**

d. Scrutinize and ensure that all the data entry screens are correct.

e. Click **Submit** from the **Summary** screen.

The **Stage Movement Submission** dialog displays.

42. To complete the **Stage Movement Submission** process, follow the steps below:

a. Accept any Overrides generated and click **Proceed Next**.

The **Checklist** stage fetches and displays checklists mapped to this stage.

b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

c. Select **PROCEED** from the drop-down list and click **Submit**.

The **Stage Movement Submission** process creates the **Approve Account Creation** task, and the **Free Tasks** page displays.

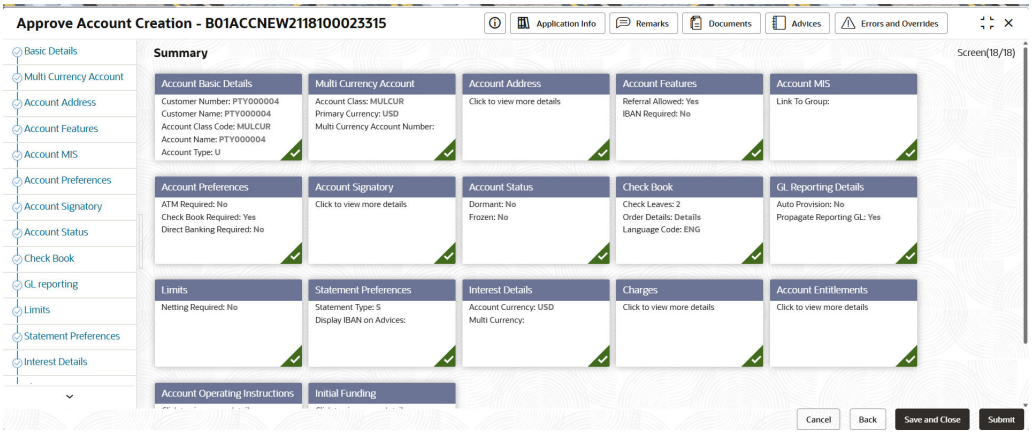
43. To complete the **Approve Account Creation** task, follow the steps below:

a. Search the listed tasks with these column values. **Process Name** column contains **Account Opening Existing Customer**, the **Stage** column contains **Approve Account Creation**, and the **Application Number** column has the number noted in **Step 1. c**.

b. Click **Acquire and Edit**.

The **Account Creation Approve- Application Number** page displays the summary page.

Figure 4-44 Account Creation Approve- Application Number



The Account Creation Approve Stage involves the following data segments:

- **Basic Details**

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- **Multi Currency Account**
- **Account Address**
- **Account Features**
- **Account MIS**
- **Account Preferences**
- **Account Signatory**
- **Account Status**
- **Check Book**
- **GL Reporting**
- **Limits**
- **Statement Preferences**
- **Interest Details**
- **Charges**
- **Account Entitlement**
- **Initial Funding**
- **Account Operating Instruction**
- **Summary**

c. Review and ensure that all the data entry screens are correct.

d. Click **Submit** from the **Summary** screen.

The **Stage Movement Submission** dialog displays.

44. Complete the **Stage Movement Submission** process, by following the steps below:

a. Accept any Overrides generated and click **Proceed Next**.

The **Checklist** stage fetches and displays checklists mapped to this stage.

b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

c. Select **PROCEED** from the drop-down list and click **Submit**.

The account creation is complete.

45. To confirm that all stages of the **Account Creation** process are complete, click **Tasks** under **Tasks**, and then click **Completed Tasks**.

The **Completed Tasks** screen displays all four stages of the **Account Creation process**, **Entry**, **Scrutinize**, and **Approve** stages.

4.6 Account Creation for New Customer

This topic describes the systematic instructions to create an account for a new customer.

Using the **Account Creation for New Customer** screen, user can create a new account for an new customer. User have to onboard the new customer before creating accounts for the customer.

1. Click **Corporate Account Services** under **Corporate Account Services**, and click **Account Creation for New Customer**.

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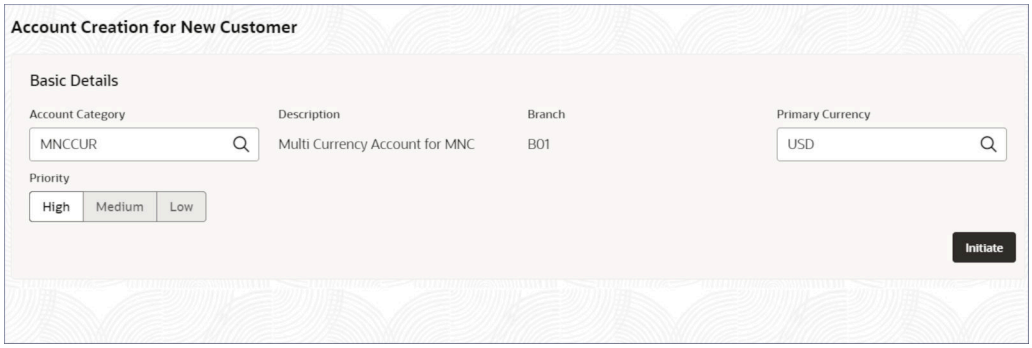
The **Account Creation for New Customer** screen displays.

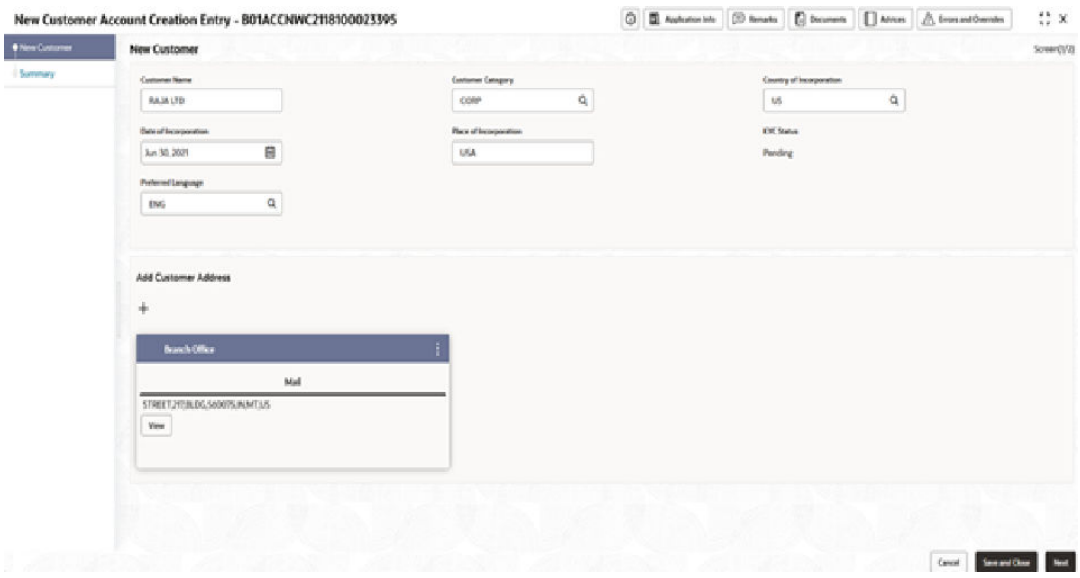
Figure 4-45 Account Creation for New Customer



2. Specify the **Account Category**, **Primary Currency**, and **Priority** fields, and then click **Initiate** to start the account creation process.
3. To proceed with the customer onboarding, user need to select a default address.

   The **New Customer Account Creation Entry - <Application Number>** screen displays the **New Customer Onboarding** section.

Figure 4-46 New Customer Account Creation Entry



4. In the **New Customer Onboarding** section, specify the fields. For more information on fields, refer to field description table.

Table 4-28 New Customer Onboarding - Field Description

Field	Description
Customer Name	Specify the customer name.
Party Type	Specify the party type of the customer. The option is: • **COR– Corporate** (Default)

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Table 4-28 (Cont.) New Customer Onboarding - Field Description

Field	Description
Country of Incorporation	Specify the country of incorporation.
Date of Incorporation	Specify the date of incorporation.
Place of Incorporation	Specify the place of incorporation.
KYC Status	Select the KYC status of the customer from the drop-down list. The options are: • **Pending** • **Yet to verify** • **Verified** • **Not verified**
Preferred Language	Select the preferred language of the customer from the drop-down list.
Address Type	Select the type from the drop-down list which uniquely relates the address to the customer by its type. The options are: • **HOA - Head Office** • **ROA - Registered Office** • **BOA - Branch Office** • **COA - Communication Address**
Department	Specify the department which identifies a division of a large organization or building.
Sub Department	Specify the sub-division of a large organization or building.
Street Name	Specify the name of a street or thoroughfare.
Building Number	Specify the number that identifies the position of a building on a street.
Building Name	Specify the name of the building or house.
Floor	Specify the floor or story within a building.
Post Box	Specify the numbered box in a post office assigned to a person or organization, to keep letters until called for.
Room	Specify the building room number.
Post Code	Specify the code consisting of a group of alphanumeric characters added to a postal address to assist in sorting mail.
Town Name	Specify the name of a built-up area with defined boundaries and a local government.
Town Location Name	Specify the specific Location name within the town.
District Name	Specify a subdivision within a country sub-division.
Country Subdivision	Specify a subdivision of a country, such as a state, region, or county.
Country	Specify the nation with its government.

5. Click on the address ribbon on the card.

   The **Add Customer Address** segment displays with tick mark on address ribbon.

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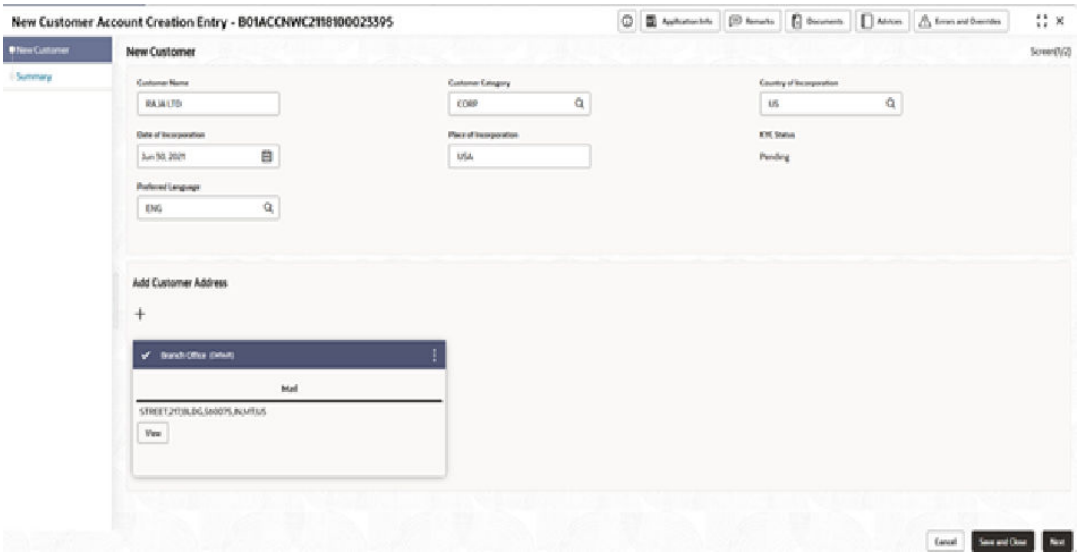
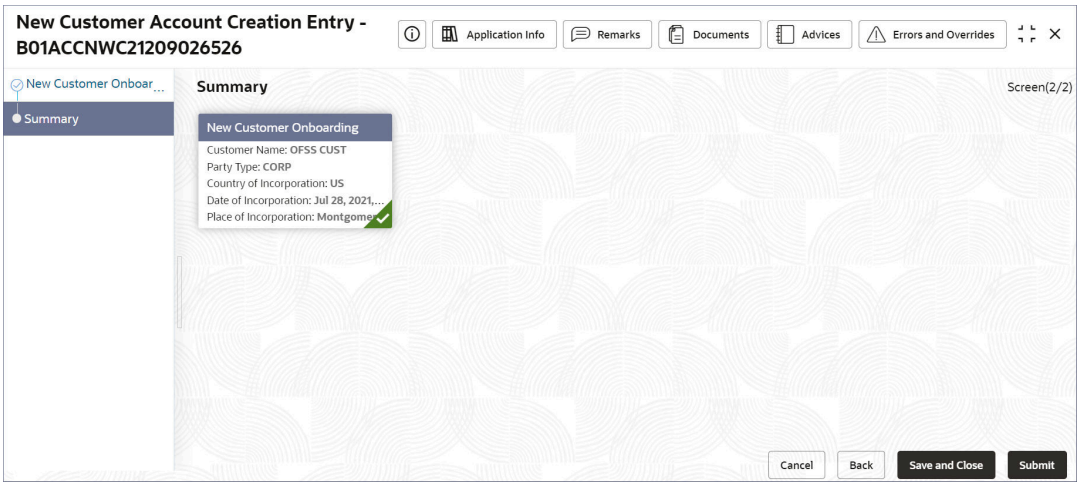
Figure 4-47 New Customer Account Creation Entry



6. Click **Next**.

   The **Summary** tab displays.

Figure 4-48 Summary



7. Click **Submit**.

   The **Stage Movement Submission** dialog displays the **Overrides** stage.

8. Complete the Stage Movement Submission process, by following the steps below:

   a. Accept any Overrides generated and click **Proceed Next**.

      The **Checklist** stage fetches and displays checklists mapped to this stage.

   b. Confirm the checklist items and then click **Proceed Next**.

      The **Outcome** stage displays.

   c. Select **PROCEED** from the drop-down list and click **Submit**.

      The **Stage Movement Submission** process creates the **New Customer Account Creation Enrich** task.

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9. Complete the **Account Creation for New Customer** tasks.

   a. Select **Tasks**, and under **Tasks**, click **Free Tasks**.

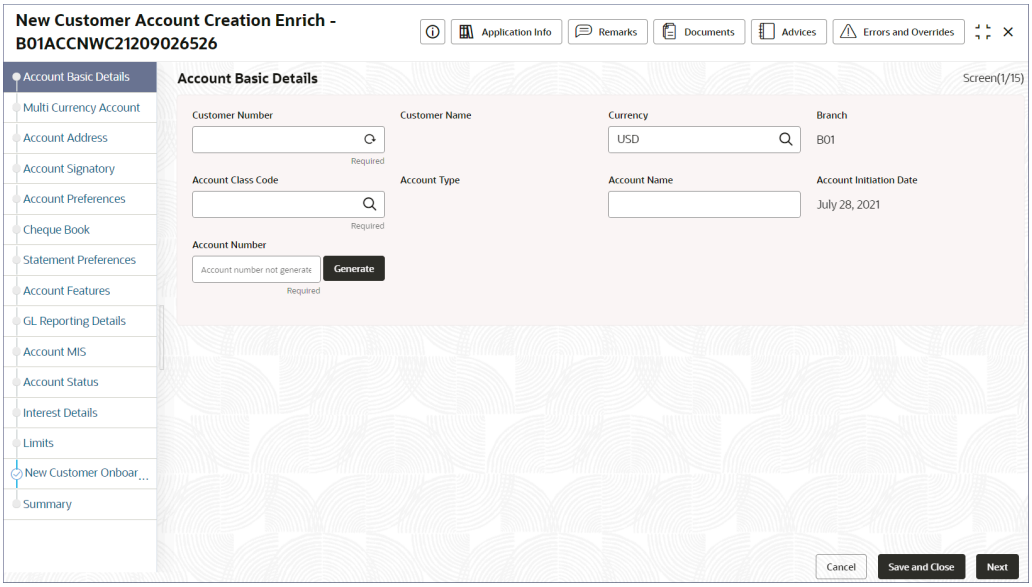
      The **Free Tasks** page displays.

   b. Search the listed tasks with these column values. The **Process Name** column contains **Account Opening For New Customer**, the **Stage** column contains **New Customer Account Creation Enrich** task and the **Application Number** column contains the number noted in **Step 6. c**.

   c. Click **Acquire and Edit**.

      The **New Customer Account Creation Enrich - <Application Number>** page displays.

Figure 4-49 New Customer Account Creation Enrich - Account Details



10. Update the data entry screens to create the new customer account.

    At this point, the steps to create the new customer account are similar to the steps in the account creation for existing customers. Follow the instructions in Account Creation.

4.7 Account Limits Update

This topic describes the systematic instructions to add new limits or modify existing limits of an account.

1. On **Home** screen, click **Corporate Account Services**. Under **Corporate Account Services**, and click **Account Limits Update**.

   The **Account Limits Update** screen displays.

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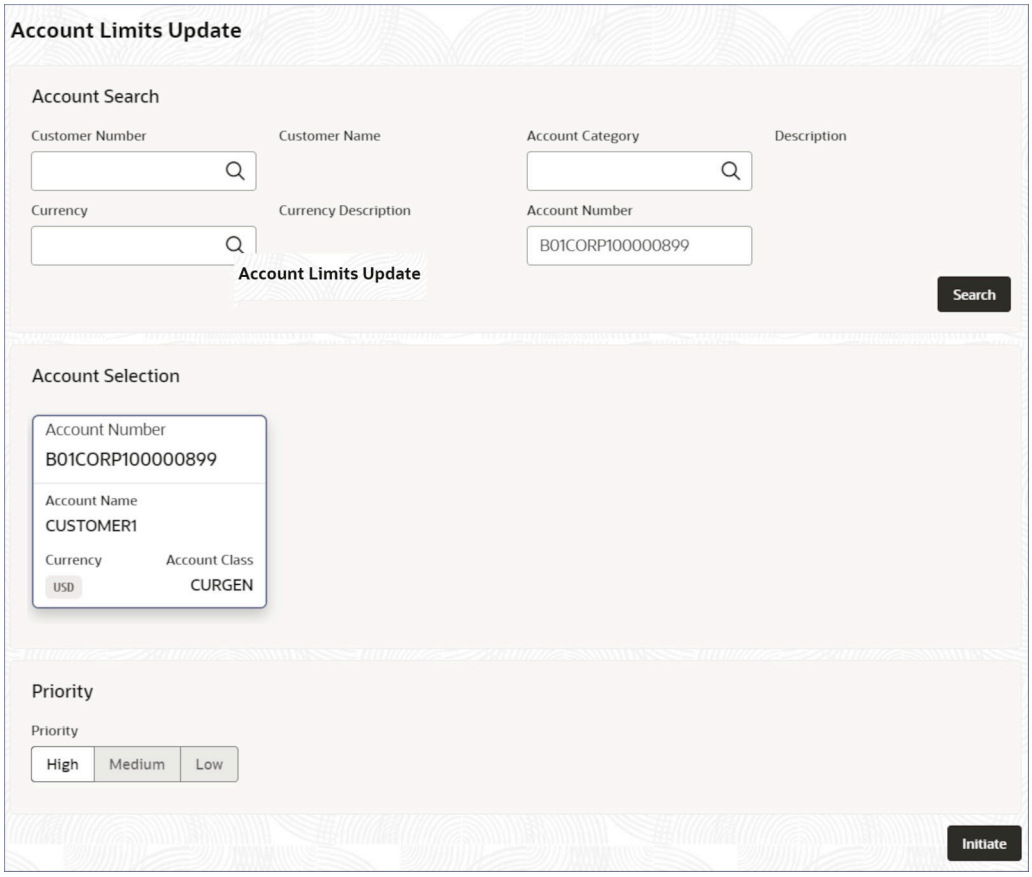
Figure 4-50 Account Limits Update



2. Specify one or more fields in the **Account Search** section.

Table 4-29 Account Search - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer owning the required account.
Customer Name	Displays the name of the selected customer.
Account Category	Specify the account category to which the account belongs.
Description	Displays the description of the selected account category.
Currency	Specify the operating currency of the account.
Currency Description	Displays the description of the operating currency.
Account Number	Specify the required account number.

3. Click **Search**.

   The **Account Selection** section displays the accounts matching the search filters.

4. Click the tile to select the required account and then click **Initiate**.

   The **Entry of Limits Update Details - Application Number** screen displays the **Account Basic Details** section.

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> **Tip**
>
> Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

5. Verify the **Account Basic Details** are for the required account and click **Next**.

   The **Limits** section displays.

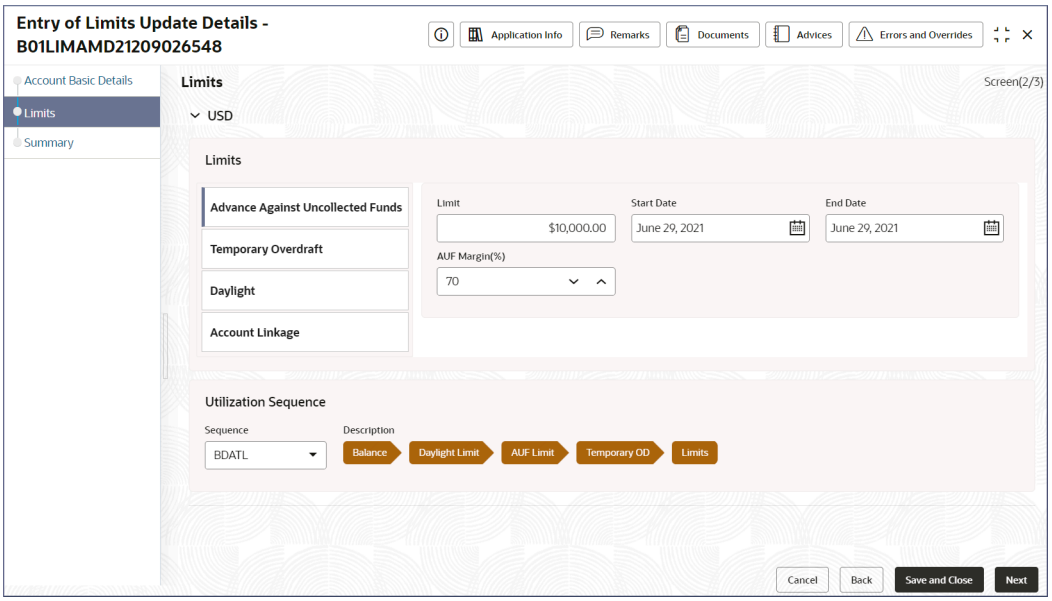
6. Specify the **Limits** update for the required currencies.

> **Note**
>
> Limit updates for multiple currencies are available if the account is a multi-currency account.

- To add new limits, click ➕ under **Limits**, and fetch the required currency from the **Currency** dialog.
- To edit an existing limit, expand the currency node.

The Limit details on the currency display.

Figure 4-51 Entry of Limits Update Details



7. Click on each tab under the **Limits** section and update the limit details.

   For more information on the editing process and the field descriptions, see the **Limits** data entry step in the Account Creation topic.

> **Note**
>
> When adding new limits, currencies that apply to the multi-currency account are available for selection, not all currencies.

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8. Click **Next**.

   The **Summary** screen displays the updated **Limits** tile and the **Account Basic Details** tile.

9. Click **Submit**.

   The **Stage Movement Submission** dialog displays the **Overrides** stage.

10. To complete the **Stage Movement Submission** process, follow the steps below:

    a. Accept any Overrides generated and click **Proceed Next**.

       The **Checklist** stage fetches and displays checklists mapped to this stage.

    b. Confirm the checklist items and then click **Proceed Next**.

       The **Outcome** stage displays.

    c. Select **PROCEED** from the drop-down list and click **Submit**.

       The **Stage Movement Submission** process creates the **Approval Limits Update** task and opens the **Free Tasks** page.

11. To complete the **Approval Limits Update** task, follow the steps below:

    a. Select **Tasks**, and under **Tasks**, click **Free Tasks**.

       The **Free Tasks** page displays.

    b. Search the listed tasks with these column values. Process Name column contains **Limits Update**, the **Stage** column contains **Approval Limits Update**, and the **Application Number** column contains the number noted in **Step 4**.

    c. Click **Acquire and Edit**.

       The **Approval Limits Update - <Application Number>** page displays.

12. Review the updated limit details and click **Submit** from the **Summary** page.

    The **Stage Movement Submission** dialog displays the **Overrides** stage.

13. To complete the **Stage Movement Submission** process, follow the steps below:

    a. Accept any Overrides generated and click **Proceed Next**.

       The **Checklist** stage fetches and displays checklists mapped to this stage.

    b. Confirm the checklist items and then click **Proceed Next**.

       The **Outcome** stage displays.

    c. Select **PROCEED** from the drop-down list and click **Submit**.

       The limits update process is complete.

14. To confirm that all stages of the **Limits Update** process are complete, click **Tasks** under **Tasks**, and click **Completed Tasks**.

    The **Completed Tasks** screen displays the two stages of the **Limits Update** process, the **Entry** and **Approve** stages.

To view the updated limit details in the account, see Account Search - Account Limits.

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4.8 Account Statement Request

This topic describes the systematic instructions to request and generate account statements based on a given date range or a selected period as requested by the account holder.

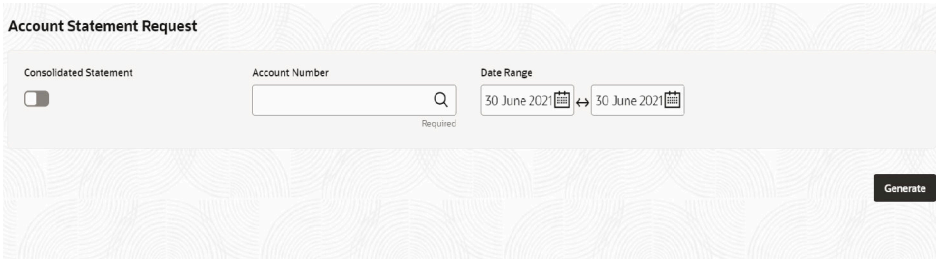
A statement records the account transactions and balances over a specific period. It displays the debits and credits of the account in this period. A detailed statement provides more details about each transactions, including the order of the transaction, ultimate beneficiary, payment methods, and more.

A summary statement displays all the transactions with limited details about individual transactions, such as the reference number, date, and amount with a debit or credit indicator.

1. On **Home** screen, click **Corporate Account Services**. Under **Corporate Account Services** click **Account Statement Request**.

   The **Account Statement Request** screen displays.

Figure 4-52 Account Statement Request



2. In the **Account Statement Request** screen, specify the fields. For more information on fields, refer to field description table.

Table 4-30 Account Statement Request - Field Description

Field	Description
Consolidated Statement	Toggle the switch to **On** to enable the use of consolidated statement.
Account Number	Specify the required account number.
Date Range	Specify the **From** date and **To** date to generate the account statement in the date range. **Note:** The **From** date is mandatory, and the **To** date cannot be less than the **From** date.

3. From the **Consolidated Statement** field, toggle the switch to **ON**.

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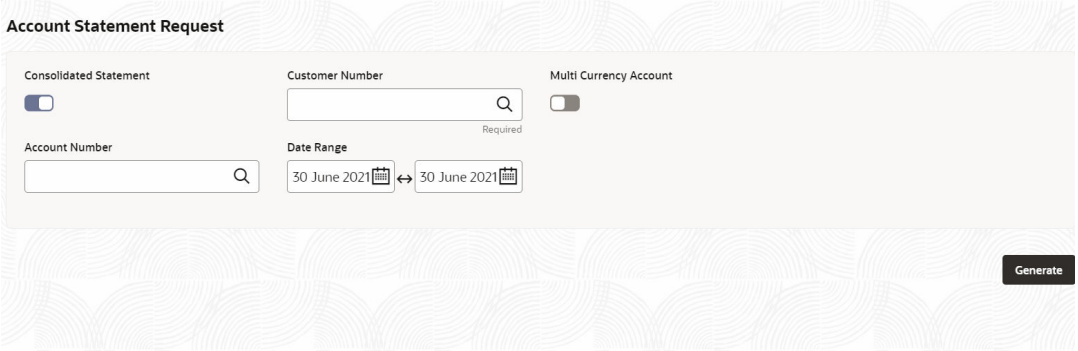
Figure 4-53 Account Statement Request - View



4. In the **Account Statement Request** screen, specify the fields. For more information on fields, refer to field description table.

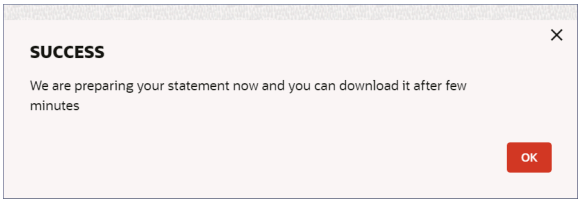
Table 4-31 Account Statement Request - View - Field Description

Field	Description
Customer Number	Specify the required customer number.
Multi Currency Account	Toggle the switch to **ON** to enable the use of multi currency account.

5. Click **Generate**.

   The **SUCCESS** dialog displays.

Figure 4-54 Success Dialog



> **Note**
>
> The generated statements are available for download from the Account's 360 View. For more information on viewing the account details and downloading the statement see, Account Search - Statements Details.

4.9 Check Book Request

This topic describes the systematic instructions to request a check book or update a check book status.

A check instructs a bank to pay a certain amount from an individual's account to another person. It contains consecutively numbered check leaves that the account holder can use as a bill of exchange. Checkbooks are available in predefined booklet sizes, and customers can request new checkbooks when they run out of checks.

1. On **Home** screen, click **Corporate Account Services**. Under **Corporate Account Services** click **Check Book**.

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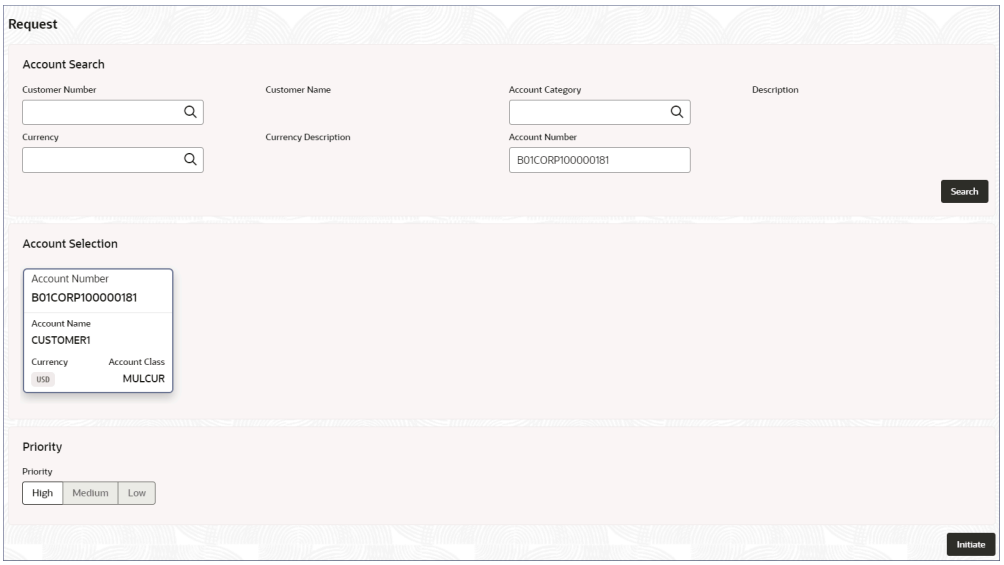
2. From the **Check Book** option, click **Request**.

   The **Request** screen displays.

Figure 4-55 Check Book Request



3. In the **Account Search** section, specify one or more fields. For more information on fields, refer to field description table.

Table 4-32 Account Search - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer owning the account.
Customer Name	Displays the name of the selected customer.
Account Category	Specify the account category to which the account belongs.
Description	Displays the description of the selected account category.
Currency	Specify the operating currency of the account.
Currency Description	Displays the description of the operating currency.
Account Number	Specify the required account number.

4. Click **Search**.

   The **Account Selection** section displays the accounts matching the search filters.

5. Click the tile to select the required account and then click **Initiate**.

   The **Check Book Request Entry - Application Number** screen displays the **Account Basic Details** section.

> **Tip**
>
> Make a note of the **Application Number**. This is needed to identify the tasks on the **Free Tasks** page.

6. Verify that the account basic details are for the required account you want to request a check book and click **Next**.

   The **Check Book** screen displays.

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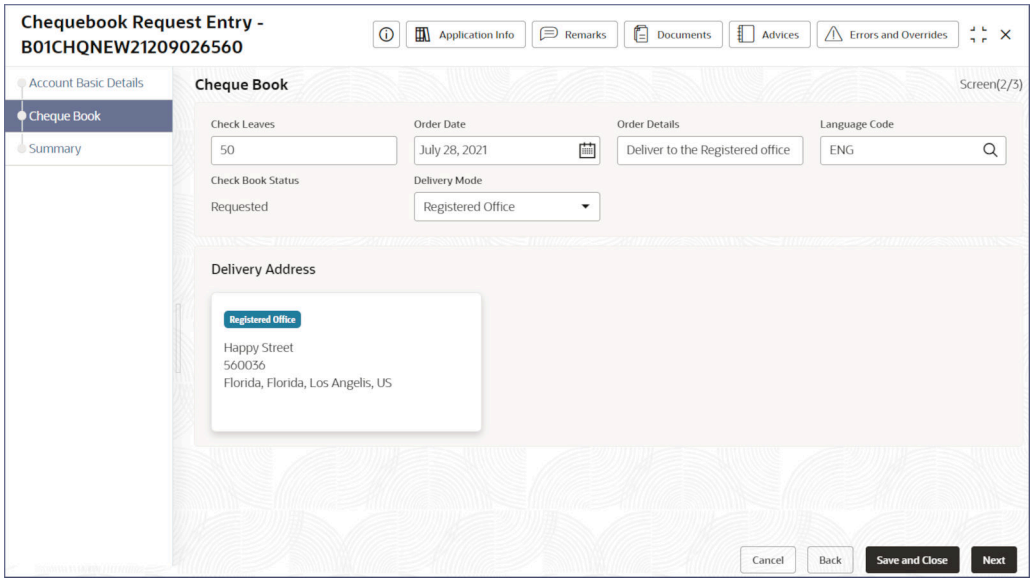
Figure 4-56 Check Book Request Entry



7. In the **Check Book Request Entry <Request Number>** screen, specify the check book details.

   For more information on the editing process and the field descriptions, see the **Check Book** data entry step in the Account Creation topic.

8. If required, specify a custom delivery address, by following the steps below:

   a. Select the **Post or Courier** option from the **Delivery Mode** drop-down list.

   b. Select the **Custom** option from the **Address Type** drop-down list.

      The **Add Address** dialog displays the **Mail Address** fields.

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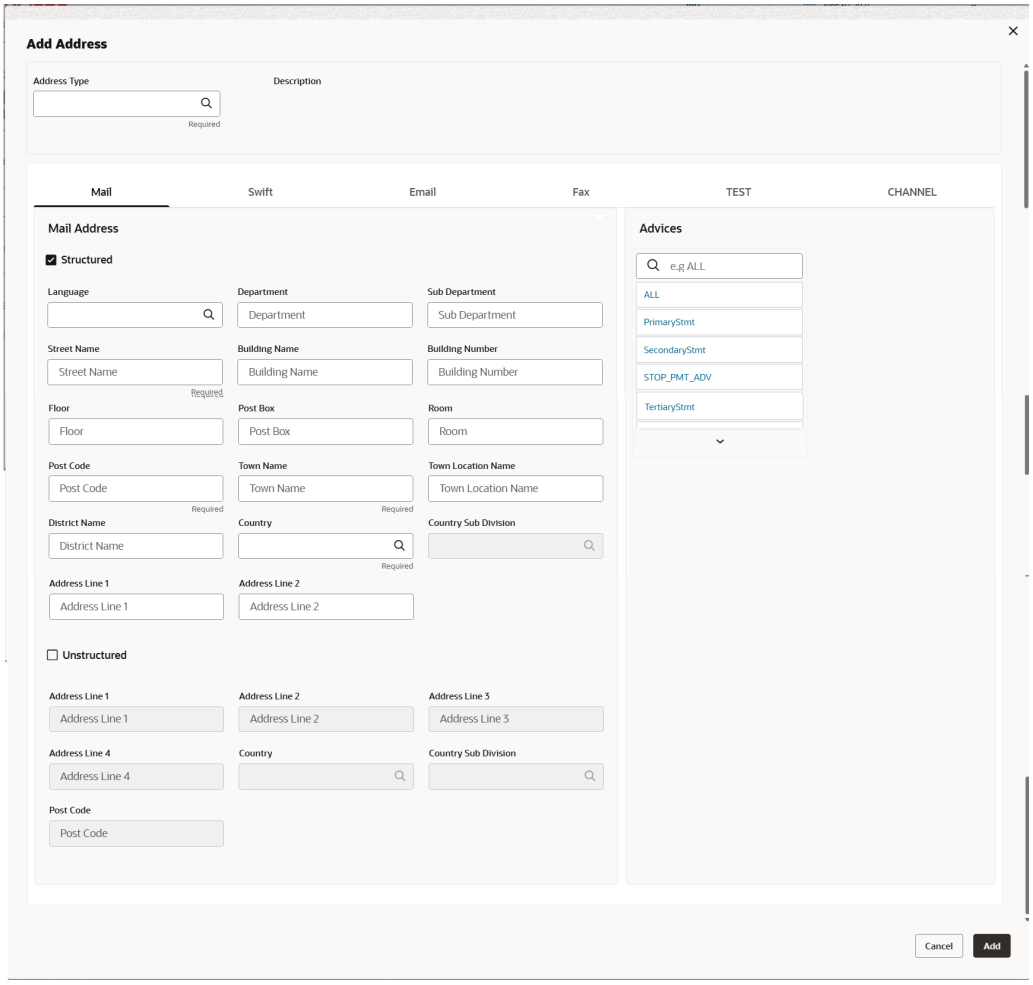
Figure 4-57 Check Book Request - Add Custom Delivery Address



For more information on the add address and the field descriptions, see the Account Creation.

c. Click **Add**.

The **CUSTOM** address displays in the **Delivery Address** section.

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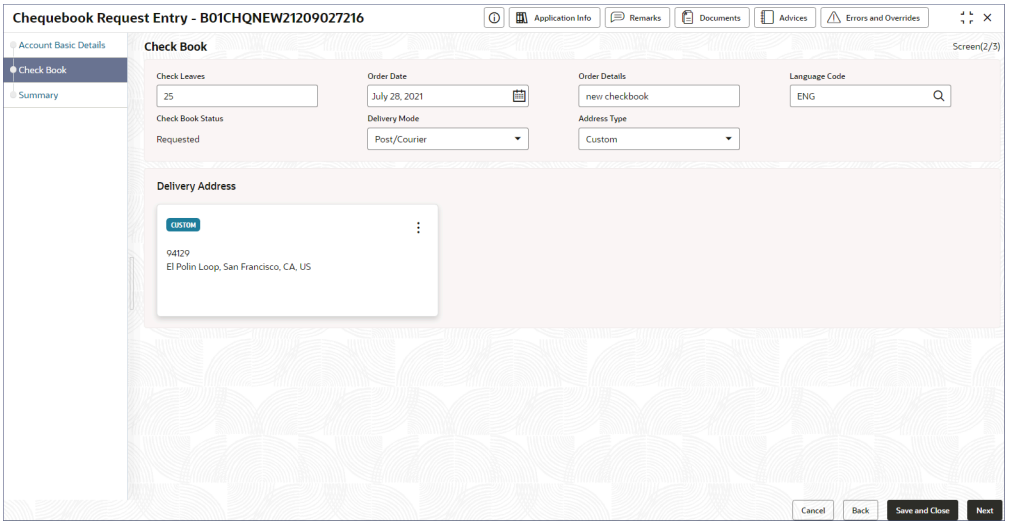
Figure 4-58 Check Book Request Entry - Custom Delivery Address



9. Click **Next**.

   The **Summary** screen displays the **Account Basic Details** tile and the updated **Check Book** tile.

10. Click **Submit**.

    The **Stage Movement Submission** dialog displays the **Overrides** stage.

11. To complete the **Stage Movement Submission** process, follow the steps below:

    a. Accept any Overrides generated and click **Proceed Next**.

       The **Checklist** stage fetches and displays the checklist mapped to this stage.

    b. Confirm the checklist items and then click **Proceed Next**.

       The **Outcome** stage displays.

    c. Select **PROCEED** from the drop-down list and click **Submit**.

       The **Stage Movement Submission** process creates an **Approve Checkbook Request** task.

12. To complete the **Approve Checkbook Request** task, follow the steps below:

    a. From the left navigation menu, select **Tasks**. Under **Tasks** click **Free Tasks**.

       The **Free Tasks** page displays.

    b. Search the listed tasks with these column values. The **Process Name** column contains **Checkbook Request**, the **Stage** column contains **Approve Check book Request**, and the **Application Number** column contains the number noted in **Step 4**.

    c. Click **Acquire and Edit**.

       The **Approve Check book Request - <Application Number>** page displays.

    d. Review the check book request details and click **Submit** from the **Summary** screen.

       The check book request is approved.

13. To confirm that all stages of the **Check Book Request** process are complete, click **Tasks** under **Tasks**, and then click **Completed Tasks**.

    The **Completed Tasks** page should display the **Entry** and **Approve** stages of the **Check Book Request** process.

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To view the checkbook request details, see Account Search - Check Details.

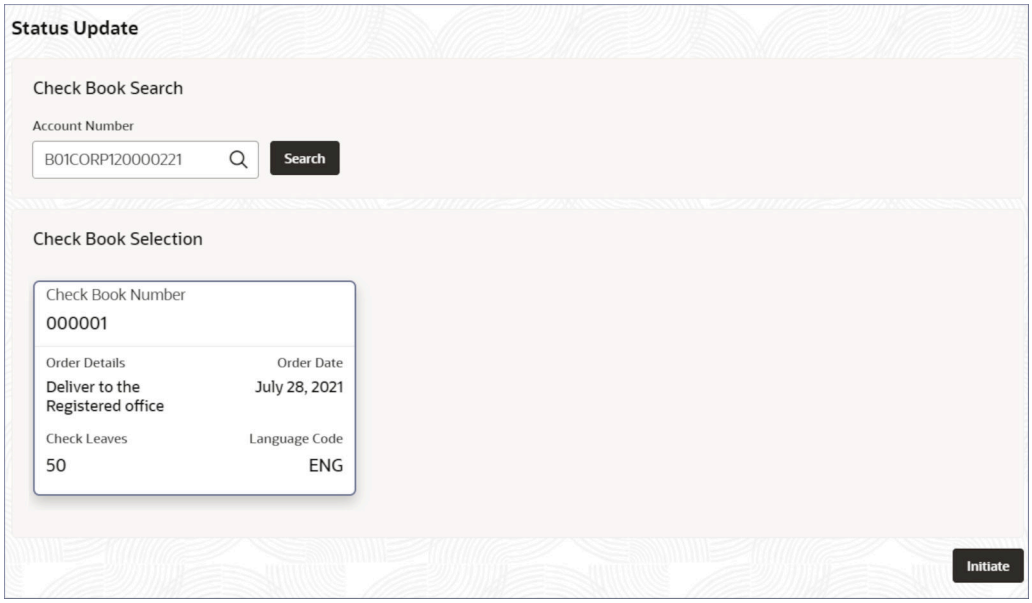
4.10 Check Book Status Update

This topic describes the systematic instructions to update the delivery status of a check book request.

1. Click **Corporate Account Services** under **Corporate Account Services**, and then click **Check Book**.
2. Under **Check Book**, click **Request**.

   The **Status Update** screen displays.

Figure 4-59 Check Book Status Update



3. Specify the account number containing a check book request in the **Account Number** field.
4. Click **Search**.

   The **Check Book Selection** section displays the matching account.
5. Click the tile and select the account and then click **Initiate**.

   The **Checkbook Status Update Entry - Application Number** screen displays the **Check Book** section.

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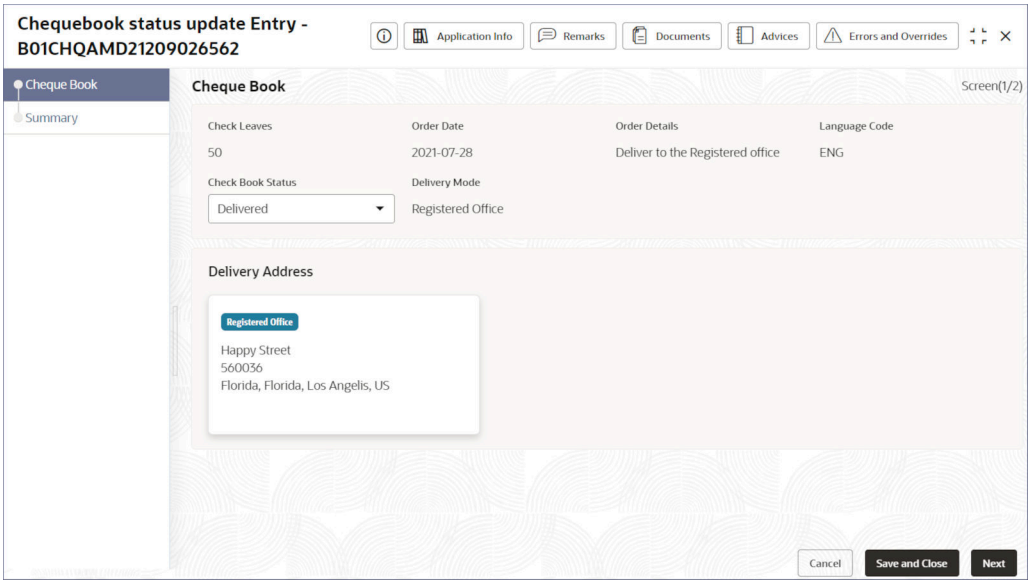
Figure 4-60 Initiate Check Status Update



> **Tip**
>
> Make a note of the **Application Number**. This is needed to identify the task at the entry, enrich, and approval stages in the matching process, on the **Free Tasks** page.

6. From the **Check Book Status** field, select the appropriate option. For more information on fields, refer to field description table.

Table 4-33 Cheque Book - Field Description

Field	Description
Check Leaves	Displays the number of check leaves.
Order Date	Displays the check order date.
Order Details	Displays the check order details.
Language Code	Displays the language code of the check.
Check Book Status	Select the check book status from the list. The options are: • **Delivered** • **Destroyed**
Delivery Mode	Displays the delivery mode set for the check.
Delivery Address	This section displays the address for delivering the check.

7. Click **Next**.

   The **Summary** screen displays the **Check Book** tile.

8. Click **Submit**.

   The **Stage Movement Submission** dialog displays the **Overrides** stage.

9. To complete the **Stage Movement Submission** process, follow the steps the below:

   a. Accept any Overrides generated and click **Proceed Next**.

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The **Checklist** stage fetches and displays checklists mapped to this stage.

b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

c. Select **PROCEED** from the drop-down list and click **Submit**.

The **Stage Movement Submission** process creates the **Approve Status Update of Check Book** task.

10. To complete the **Approve Status Update of Check Book** task, follow the steps the below:

a. Click **Tasks** under **Tasks**, and click **Free Tasks**.

The **Free Tasks** page displays.

b. Search the listed tasks with these column values. The **Process Name** column contains **Checkbook Status Update**, the **Stage** column contains **Approve Status Update of Checkbook**, and the **Application Number** column contains the number noted in **Step 4**.

c. Click **Acquire and Edit**.

The **Approve Status Update of Check Book- <Application Number>** page displays.

d. Review the check book status details and click **Submit** from the Summary page.

The check book status is updated.

11. To confirm that all stages of the **Check Book Status Update** process are complete, click **Tasks** under **Tasks**, and then click **Completed Tasks**.

The **Completed Tasks** screen displays the **Entry** and **Approve** stages of the **Check Book Status Update** process.

To view the updated checkbook status, see Account Search - Check Details.

> **Note**
>
> The Check book status should be **Delivered** before it can be used for any transactions.

4.11 Customer Transfer

This topic describes the systematic instructions to transfer customer account.

This feature allows changing customer associated with the existing account. This helps customers access new account features more easily while following certain rules.

1. On **Home** screen, click **Corporate Account Services**. Under **Corporate Account Services**, click **Customer Transfer**.

The **Customer Transfer** screen displays.

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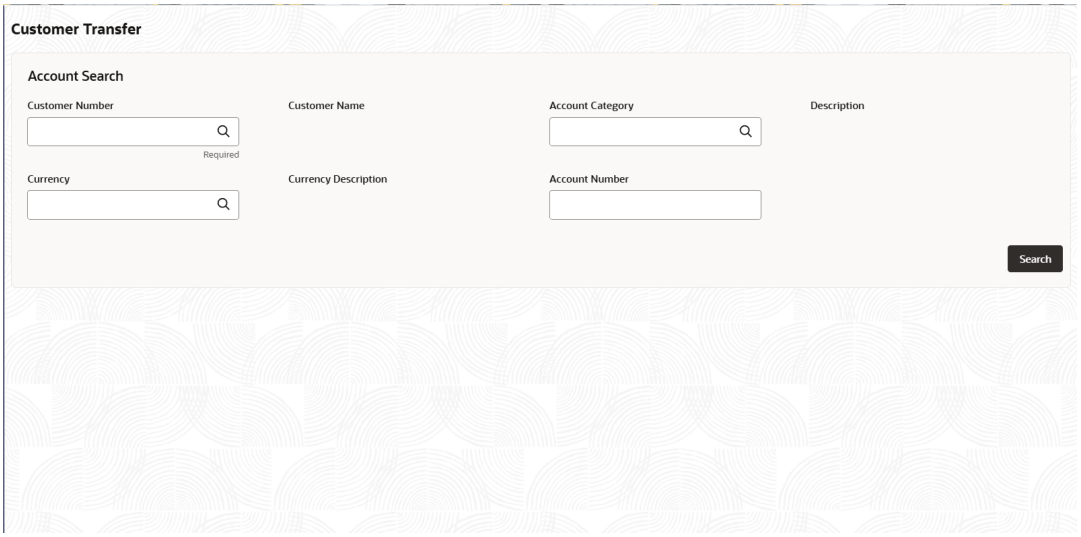
Figure 4-61 Customer Transfer

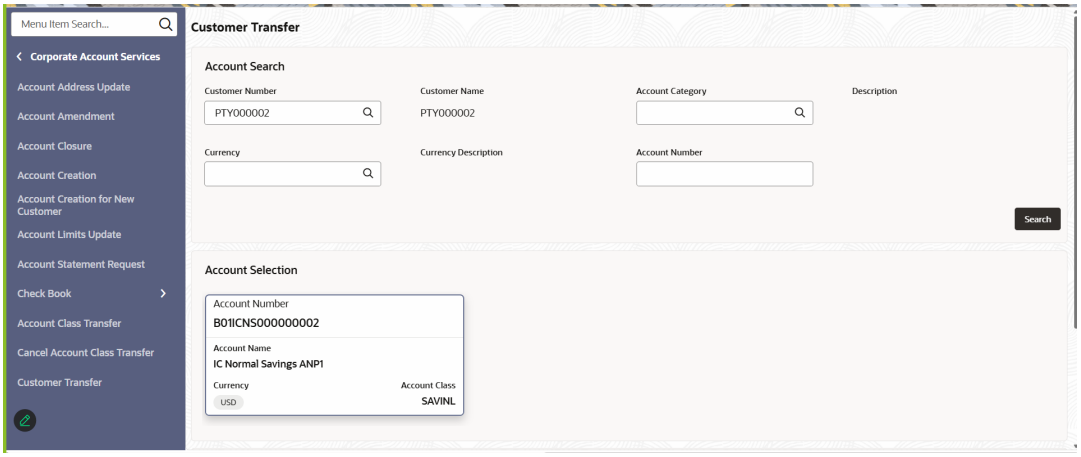


2. In the **Account Search** section, specify one or more fields. For more information on fields, refer to the field description table.

Table 4-34 Account Search - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer owning the account.
Customer Name	The name of the selected customer is auto-populated.
Account Category	Specify the account category to which the account belongs.
Description	Displays the description of the selected account category.
Currency	Specify the operating currency of the account.
Currency Description	Displays the description of the operating currency.
Account Number	Specify the account number.

Figure 4-62 Customer Transfer



3. Click **Search**.

   The accounts matching the search filters display in the **Account Selection** section.

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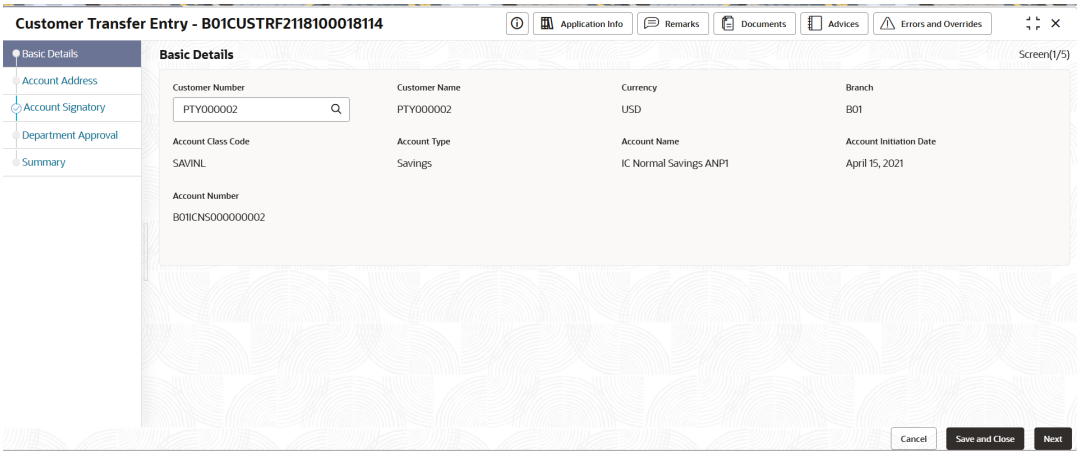
4. Click an account tile to select it and then click **Initiate**.

   The **Customer Transfer Entry** screen displays the **Account Basic Details** section.

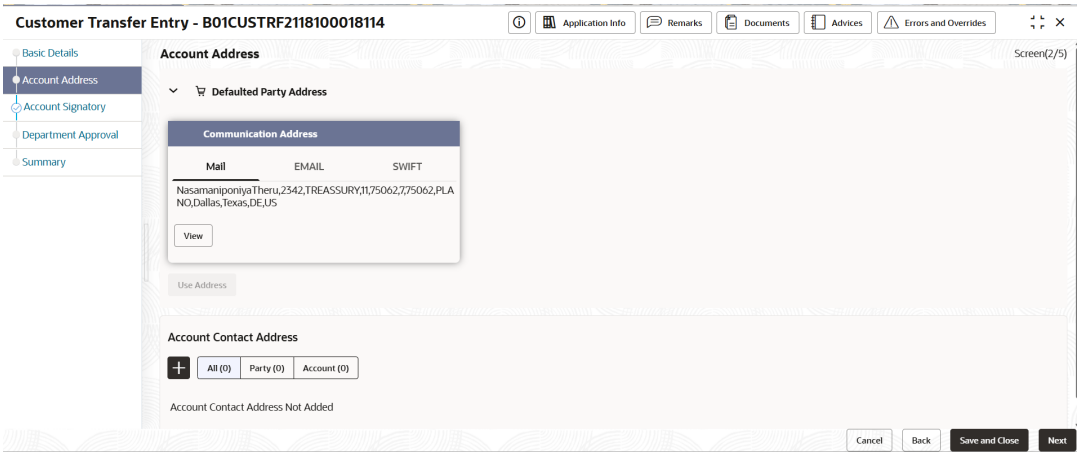
Figure 4-63 Customer Transfer Entry



5. The user is allowed to change the customer number. Review the account details on each tab and click **Next**.

   The **Account Address** page displays.

Figure 4-64 Account Address



6. The user is allowed to review the defaulted details and can change or add additional details if required. To add a new address, Click **Add**.

   The **Add Address** dialog displays.

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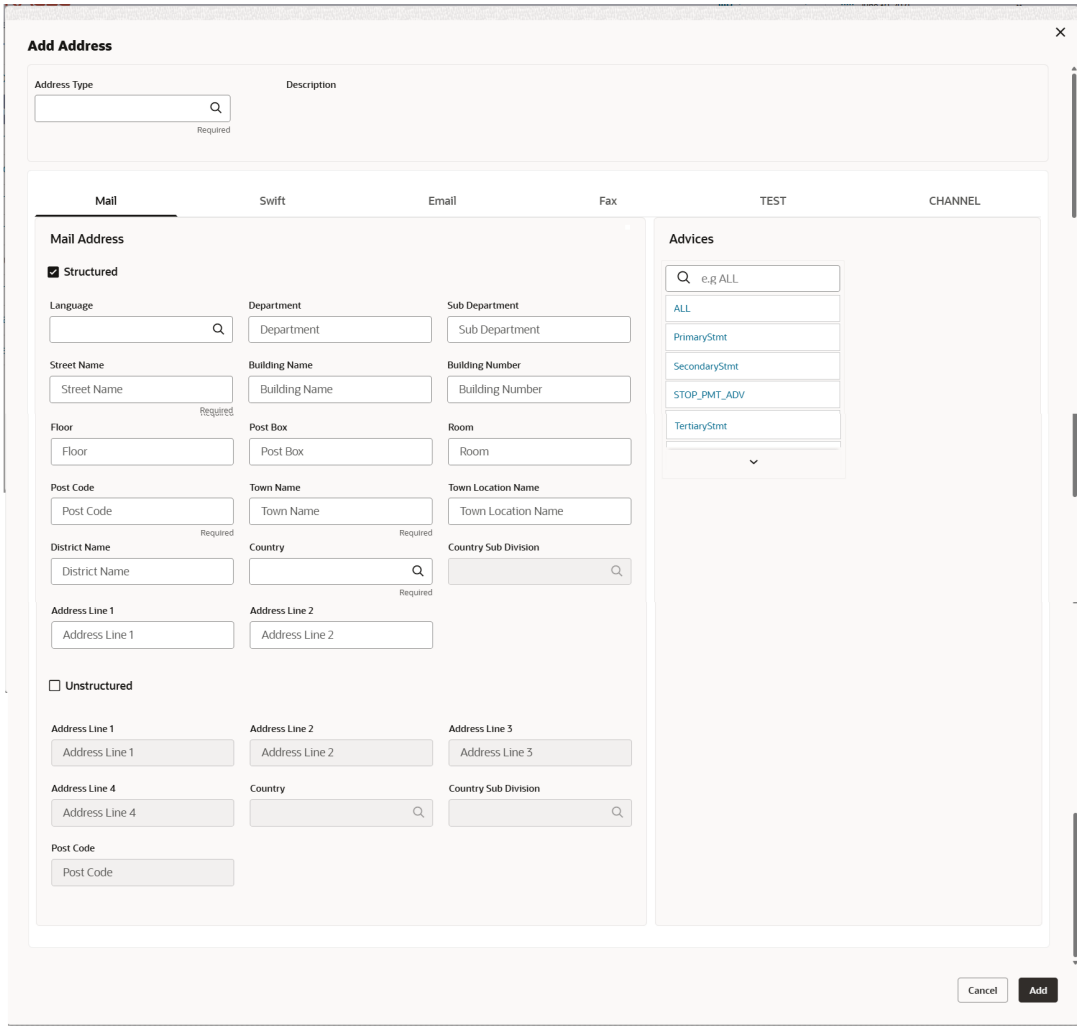
Figure 4-65 Add Address



For more information on fields, refer to the field description table.

Table 4-35 Account Address - Field Description

Field	Description
Language	Specify the language of the address details.
Department	Specify the department which identifies a division of a large organization or building.
Sub Department	Specify the sub-division of a large organization or building.
Street Name	Specify the street or thoroughfare name.
Building Name	Specify the building name.
Building Number	Specify the building number.
Floor	Specify the floor within a building.
Post Box	Specify the numbered box in a post office, assigned to a person or organization, where letters are kept until called for.
Room	Specify the room number in the building.

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Table 4-35 (Cont.) Account Address - Field Description

Field	Description
Post Code	Specify the code consisting of a group of letters and/or numbers that is added to a postal Address to assist the sorting of mail.
Town Name	Specify the name of a built-up area, with defined boundaries, and a local government.
Town Location Name	Specify the specific Location name within the town.
District Name	Specify a subdivision within a country sub-division.
Country Sub Division	Specify a subdivision of a country such as state, region, county.
Country	Specify the nation with its own government.
Address Line 1	The first line of the current address, typically including the building name or primary address details.
Address Line 2	The second line of the address, usually containing the street name or additional address details.
Unstructured	Select **Unstructured** check box to enter address.
Address Line 1	Specify the **Address Line 1**.
Address Line 2	Specify the **Address Line 2**.
Address Line 3	Specify the **Address Line 3**.
Address Line 4	Specify the **Address Line 4**.
Country	Click icon to select the country
Country Sub Division	Click icon to select country sub division.
Post Code	Specify the code consisting of a group of letters and/or numbers that is added to a postal Address to assist the sorting of mail.

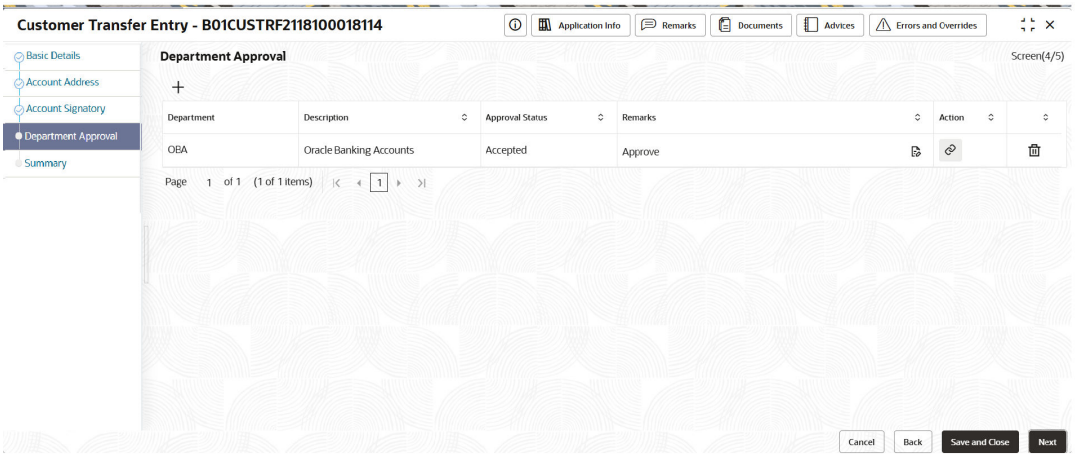
7. The user is allowed to review the defaulted details and can change or add additional details if required. click **Next**.

   The **Account Signatory** page displays.

8. The user is allowed to review the defaulted details and can change or add additional details if required. click **Next**.

   The **Department Approval** page displays.

Figure 4-66 Customer Transfer Entry



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For more information on fields refer to the field description table.

Table 4-36 Department Approval - Field Description

Field	Description
Department Name	Displays the department name considering the source code.
Description	Auto populate the description of the department name.
Approval Status	Displays the current status.
Remarks	Provide remarks about the department approval or any other remarks
Action	To upload the documents.

9. The user is allowed to review the defaulted details and can change or add additional details if required and Click **Next**.

   The **Summary** page displays.

10. Click **Submit** from the **Summary** screen.

    The **Stage Movement Submission** dialog displays the **Overrides** stage.

11. To complete the **Stage Movement Submission** process, follow the steps the below:

    a. Accept any Overrides generated and click **Proceed Next**.

       The **Checklist** stage fetches and displays checklists mapped to this stage.

    b. Confirm the checklist items and then click **Proceed Next**.

       The **Outcome** stage displays.

    c. Select **Proceed** from the drop-down list and click **Submit**.

       The customer transfer is submitted.

12. To complete the Approve **Customer Transfer** task, follow the steps the below:

    a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

       The **Free Tasks** page displays.

    b. Search the listed tasks with these column values. The Process Name column contains **Customer Transfer**, the Stage column contains **Approve Customer Transfer**.

    c. Click **Acquire and Edit**.

       The **Approve Customer Transfer** - **Application Number** page displays

13. Review the updated **Customer Transfer** Details and click **Submit** from the **Summary** page.

    The **Customer Transfer** is approved.

14. To complete the **Stage Movement Submission** process, follow the steps below:

    a. Accept any **Overrides** generated and click **Proceed Next**. The **Checklist** stage fetches and displays checklists mapped to the **Approve** stage.

    b. Confirm the checklist items and then click **Proceed Next**. The Outcome stage displays.

    c. Select **PROCEED** from the drop-down list.

    d. Click **Submit**.

15. To confirm that all stages of the **Customer Transfer** process are complete, click **Tasks** under **Tasks**, and then click **Completed Tasks**.

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The **Completed Tasks** screen displays **Entry** and **Approval** stages.

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5

Corporate Account Transactions

Corporate Account Transactions are the foundation of a company's financial movement and record-keeping, ensuring that all business-related monetary activities are properly managed, authorized, recorded, and reported.

This topic contains the following **Transactions** as sub-topics:

- Legal Block
  A Legal Block is a portion of the account balance a customer reserves for a specific purpose.
- Post Processing Manual Retry
  This topic describes the systematic instructions to retry post processing manually.
- Referral Queue
  As part of **Transactions**, the **Referral Queue** option allows the user to view all available referral queue.
- Stop Payments
  A Stop Payment is a request made by account holder to their bank, instructing the bank not to honor or process a specific check for any transaction.
- Upload Transactions
  User can bulk upload a large number of transaction data manually into the system. This is useful when managing high transaction volumes.
- Online Interest Liquidation
  This topic describes the systematic instructions to online interest liquidation.

5.1 Legal Block

A Legal Block is a portion of the account balance a customer reserves for a specific purpose.

Customers or banks can place Legal Blocks on accounts for a fixed period or indefinitely. On expiry, the system removes the legal block.

The available balance in a blocked account is the current balance minus the blocked amount. Customers require an override to withdraw from the legal block portion. The system requests an override when a debit transaction amount exceeds the available balance.

For example, if the account balance is 1000 currency units and the legal block is 500, a customer can only withdraw 500 units and requires an override to withdraw more than 500 units. When the customer withdraws more than 500, the system places the override request.

This topic contains the following sub-topics:

- Create Legal Block
  This topic describes the systematic instructions to create legal blocks.
- Amend Legal Block
  This topic describes the systematic instructions to amend the legal blocks.
- Close Legal Block
  This topic describes the systematic instructions to close legal blocks.

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5.1.1 Create Legal Block

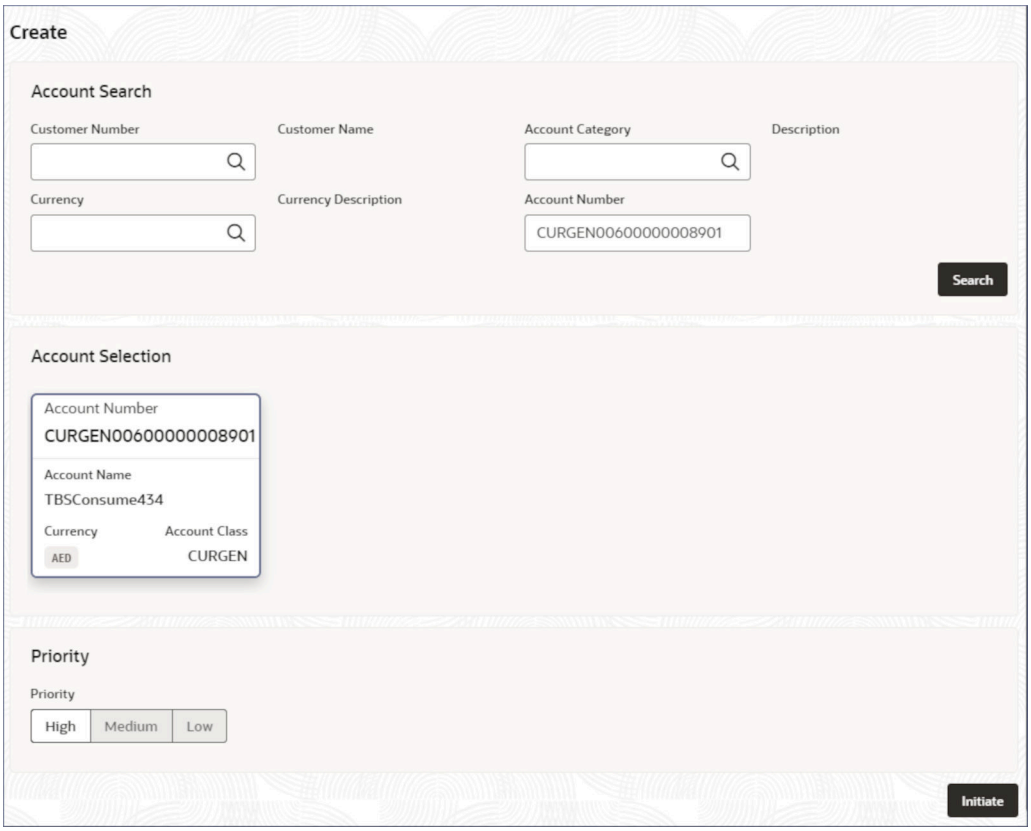
This topic describes the systematic instructions to create legal blocks.

Creating a legal block is a formal process of limiting account activity due to legal reasons, ensuring the organizations comply with laws and regulatory mandates.

1. To search and select the required account and initiate legal block creation, follow the steps below:
   a. Click **Corporate Account Transactions** under **Corporate Account Transactions**, and then **Legal Block**.
   b. Under **Legal Block** click **Create**.

      The **Create** page displays.

Figure 5-1 Create Legal Block



   c. In the **Account Search** section, specify the fields. For more information on fields, refer to the field description table.

Table 5-1 Create Legal Block - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer for whom the legal block is to be created from the drop-down list.
Customer Name	Displays the customer name.

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Table 5-1 (Cont.) Create Legal Block - Field Description

Field	Description
Account Category	Specify the customer's CIF number owning the account.
Description	Displays the description of the account category.
Currency	Specify the currency of the customer account from the drop-down list.
Currency Description	Displays the description of the currency.
Account Number	Specify the **Account Number**.

d. Click **Search**.

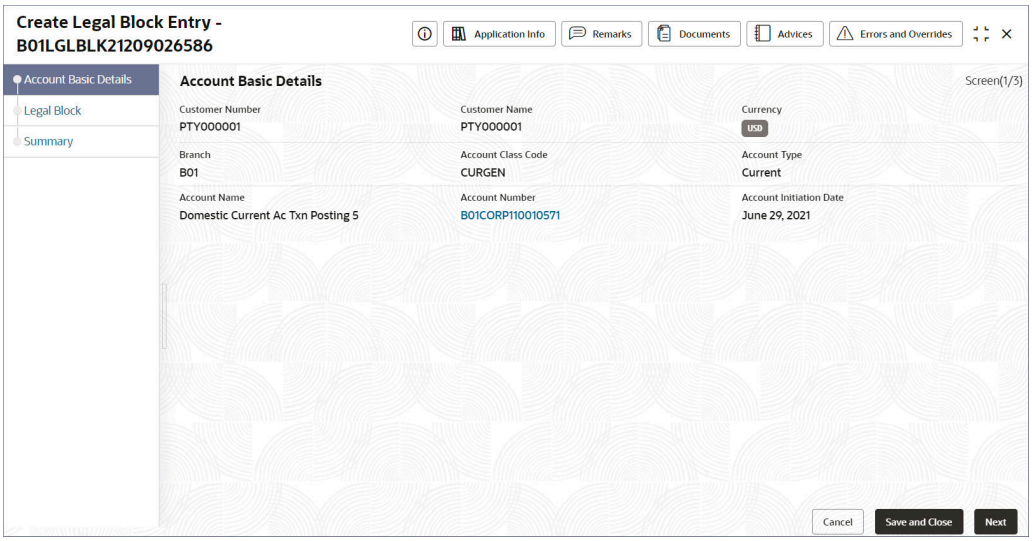
The **Account Selection** section displays the accounts matching the search filters.

e. Select the required account and click **Initiate**.

The **Create Legal Block Entry - <Application Number>** page displays the **Account Basic Details** screen.

> **Tip**
>
> Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

Figure 5-2 Create Legal Block Entry - Basic Details



2. Review the account's basic details and ensure the correct account is selected.
3. Click **Next**.

The **Legal Block** screen displays.

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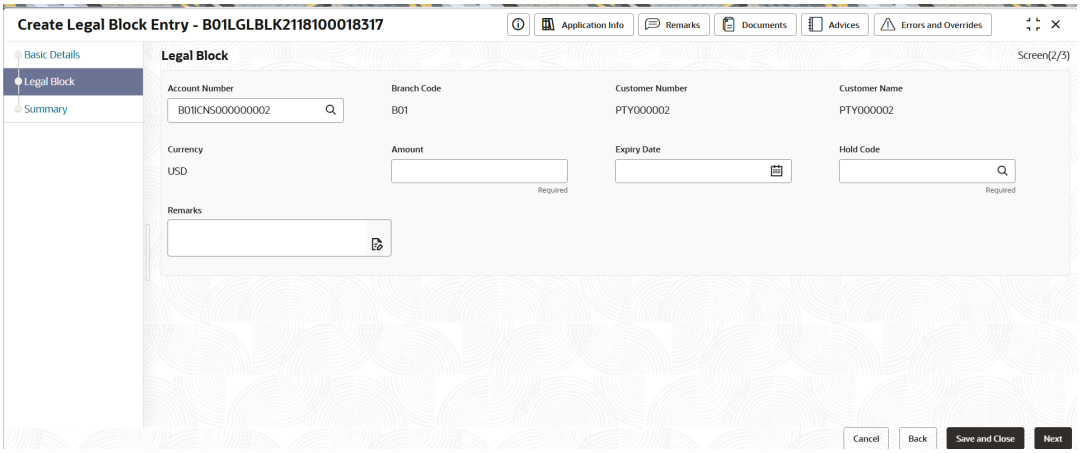
Figure 5-3 Create Legal Block - Legal Block



4. In the **Legal Block** section, specify the fields. For more information on fields, refer to the field description table.

Table 5-2 Create Legal Block - Field Description

Field	Description
Account Number	Displays the account number selected. Change the account number if required.
Branch Code	Displays the code of the branch holding the specified account.
Customer Number	Displays the number of the customer holding the account.
Currency	Displays the account currency.
Amount	Specify the amount to block.
Expiry Date	The date when the legal block expires.
Hold Code	Specify the hold code that applies to this legal block.
Remarks	Provide remarks about the legal block or any other remarks.

5. Click **Next**.

   The **Summary** screen displays.

6. Click **Submit**.

   The **Stage Movement Submission** dialog for the **Create Legal Block Entry** stage displays the **Overrides** present in this stage.

7. Complete the Stage Movement Submission process, by following the steps below:

   a. Accept any Overrides generated and click **Proceed Next**.

      The Checklist stage fetches and displays checklists mapped to the Create process.

   b. Confirm the checklist items and then click **Proceed Next**.

      The **Outcome** stage displays.

   c. Select **PROCEED** from the drop-down list.

   d. Click **Submit**.

      The **Approve Legal Block Creation** task is created.

8. To acquire and edit the **Approve Legal Block Creation** page, follow the steps below:

   a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

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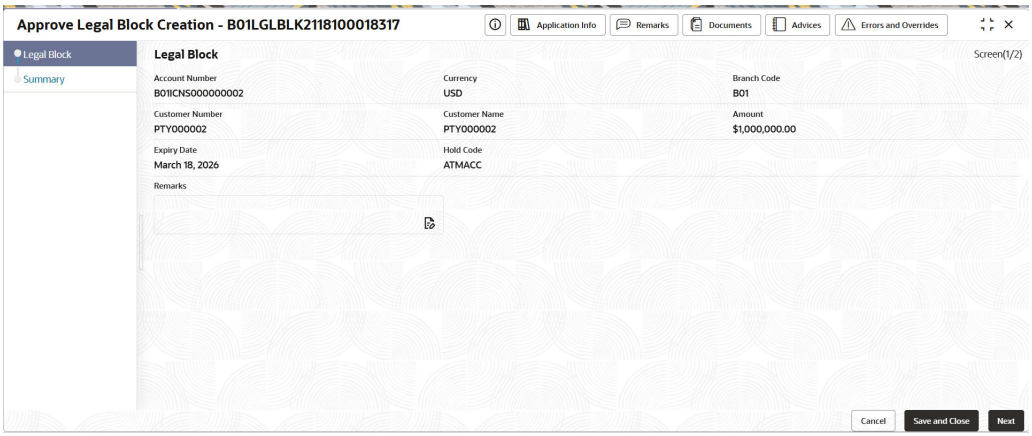
The **Free Tasks** page displays.

b. Search the listed tasks with these column values. **Process Name** column contains **Create Legal Block**, the **Stage** column contains **Approve Legal Block Creation** and the **Application Number** column contains the number noted in **Step 1.d**.

c. Click **Acquire and Edit**.

The **Approve Legal Block Creation - Application Number** page displays.

Figure 5-4 Approve Legal Block Creation - Legal Block



9. Click **Next**.

The **Summary** screen on the **Approve Legal Block Creation - <Application Number>** page displays.

10. Click **Submit**.

The **Stage Movement Submission** dialog for the **Approve Legal Block Creation** stage displays the **Overrides** present in this stage.

11. To complete the **Stage Movement Submission** process, follow the steps below:

a. Accept any Overrides generated and click **Proceed Next**.

The Checklist stage fetches and displays checklists mapped to the Approve stage.

b. Confirm the checklist items and then click **Proceed Next**.

The **Outcome** stage displays.

c. Select **PROCEED** from the drop-down list.

d. Click **Submit**.

12. To confirm that the account has the legal block, follow the steps below:

a. Click **Tasks** under **Tasks**, and then click **Completed Tasks**.

The **Completed Tasks** page displays the two stages of the legal block creation process: **Entry** and **Approval**.

b. In the **Balance Details** section, view the account balance details in the 360 view.

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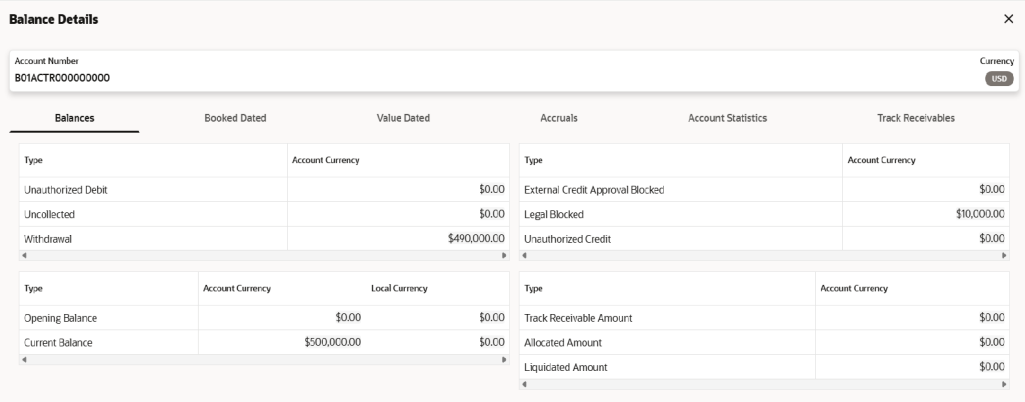
Figure 5-5 Balance Details



The **Balances** tab reflects the Legal Block amount of 2999.99$ placed in the above screens. For more information on viewing Balance Details, see Account Search - Balance Details.

5.1.2 Amend Legal Block

This topic describes the systematic instructions to amend the legal blocks.

1. To search and select the required account with an existing legal block and initiate legal block amendment, follow the steps below:
   a. Click **Corporate Account Transactions** under **Corporate Account Transactions** and then click **Legal Block**.
   b. Under **Legal Block**, click **Amend**.

      The **Amend** page displays.

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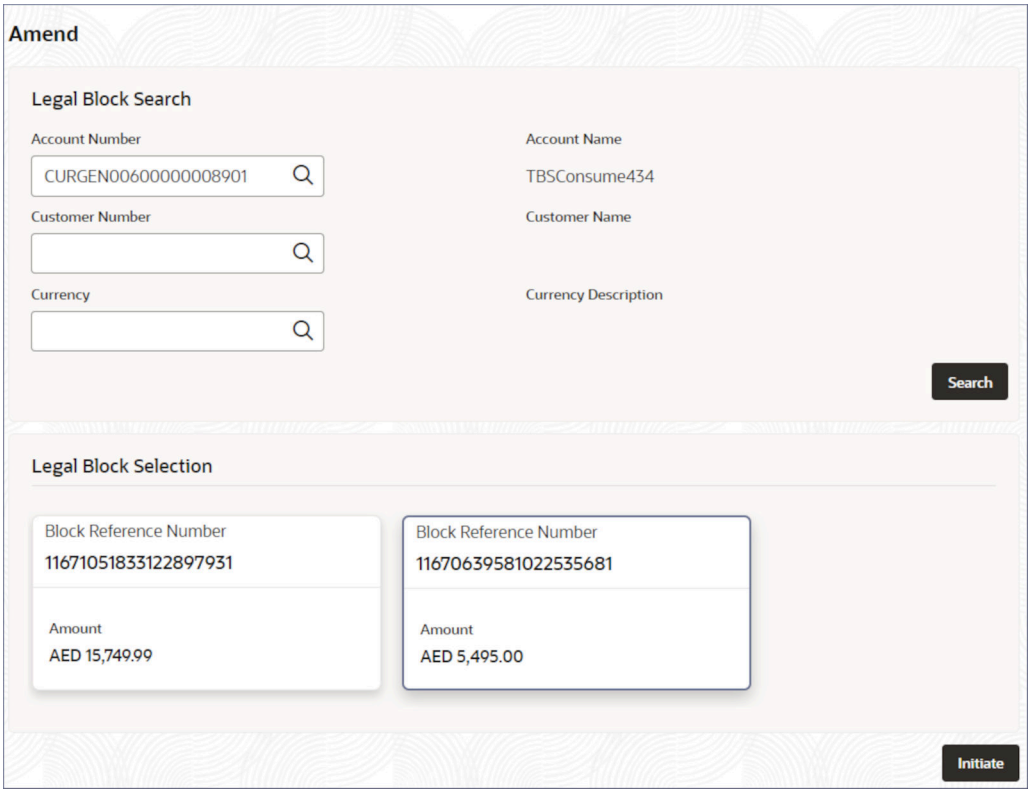
Figure 5-6 Amend Legal Block



c. In the **Legal Block Search** section, specify the fields. For more information on fields, refer to the field description table.

Table 5-3 Amend Legal Block- Field Description

Field	Description
Account Number	Specify the account number containing the legal block.
Account Name	Displays the account name.
Customer Number	Specify the CIF number of the customer owning the account containing the legal block.
Customer Name	Displays the customer name.
Currency	Specify the primary currency of the account.
Currency Description	Displays the currency description.

d. Click **Search**.

The **Account Selection** section displays the accounts matching the search filters.

e. Select the required account and click **Initiate**.

The **Entry of Legal Block Amendment- Application Number** page displays the **Account Basic Details** screen.

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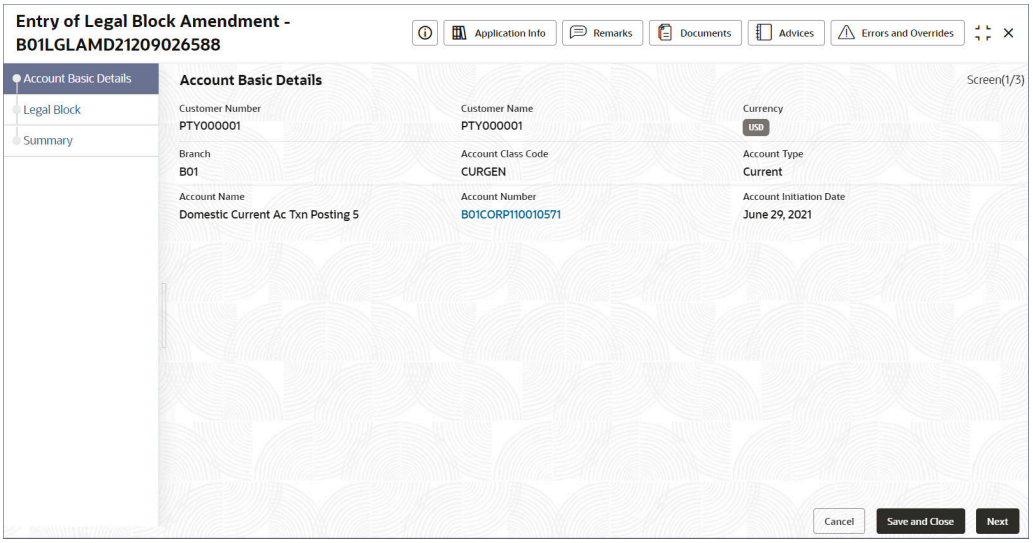
Figure 5-7 Entry of Legal Block Amendment - Basic Details



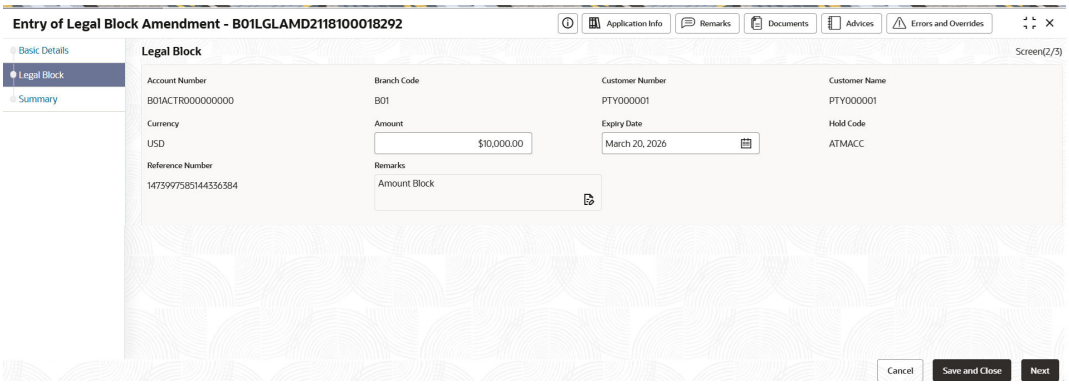
Tip

Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

2. Review the account's basic details and ensure the correct account is selected.
3. Click **Next**.

   The **Legal Block** screen displays.

Figure 5-8 Entry of Legal Block Amendment - Legal Block



4. In the **Legal Block** section, amend the **Amount** or **Expiry Date** as required.
5. Click **Next**.

   The **Summary** page displays.
6. Click **Submit**.

   The **Stage Movement Submission** dialog for the **Entry of Legal Block Amendment** stage displays the **Overrides** present on this stage.

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7. To complete the **Stage Movement Submission** process, follow the steps below:
   a. Accept any Overrides generated and click **Proceed Next**.

      The Checklist stage fetches and displays checklists mapped to the Create process.
   b. Confirm the checklist items and then click **Proceed Next**.

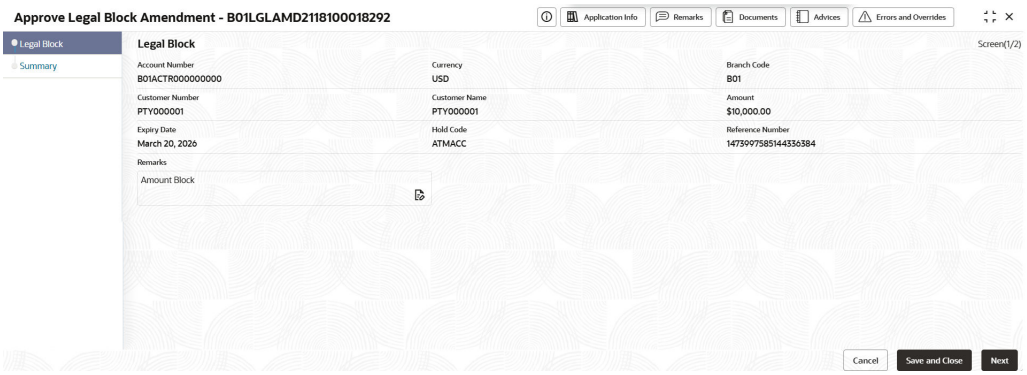
      The **Outcome** stage displays.
   c. Select **PROCEED** from the drop-down list.
   d. Click **Submit**.

      The **Approve Legal Block Amendment** task is created.
8. To acquire and edit the **Approve Legal Block Amendment** page, follow the steps below:
   a. Click **Tasks** under **Tasks**,and click **Free Tasks**.

      The **Free Tasks** page displays.
   b. Search the listed tasks with these column values. The **Process Name** column contains **Amend Legal Block**, the **Stage** column contains **Approve Legal Block Amendment** and the **Application Number** column contains the number noted in **Step 1.d**.
   c. Click **Acquire and Edit**.

      The **Approve Legal Block Amendment- <Application Number>** page displays.

Figure 5-9 Approve Legal Block Amendment - Legal Block



9. Click **Submit** from the **Summary** page.

   The **Stage Movement Submission** dialog for the **Approve Legal Block Amendment** stage displays.
10. To complete the **Stage Movement Submission** process, follow the steps below:
    a. Accept any Overrides generated and click **Proceed Next**.

       The Checklist stage fetches and displays checklists mapped to the Approve stage.
    b. Confirm the checklist items and then click **Proceed Next**.

       The **Outcome** stage displays.
    c. Select **PROCEED** from the drop-down list.
    d. Click **Submit**.
11. To confirm that the account has the amended legal block, follow the steps below:

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a. Click **Tasks** under **Tasks**, and then click **Completed Tasks**.

   The **Completed Tasks** page should display the two stages of the legal block amendment process: **Entry** and **Approval**.

b. View the account balance details in the 360 view. The **Balances** tab reflects the updated Legal Block amount.

   For more information on viewing Balance details, see Account Search - Balance Details.

5.1.3 Close Legal Block

This topic describes the systematic instructions to close legal blocks.

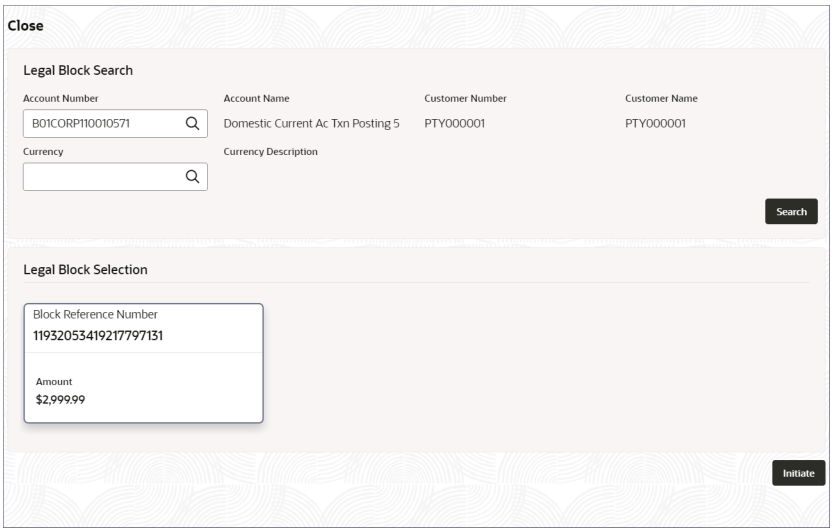
1. To search and select the required account with an existing legal block and initiate legal block amendment, follow the steps below:

   a. Click **Corporate Account Transactions** under **Corporate Account Transactions** and then click **Legal Block**.

   b. Under **Legal Block**, click **Close**.

      The **Close** page displays.

Figure 5-10 Close Legal Block



   c. In the **Legal Block Search** section, specify the fields. For more information on fields, refer to the field description table.

Table 5-4 Close Legal Block - Field Description

Field	Description
Account Number	Specify the account number containing the legal block to close.
Account Name	Displays the account name.
Customer Number	Specify the CIF number of the customer owning the account.
Customer Name	Displays the customer name.
Currency	Specify the currency of the customer account.
Currency Description	Displays a description of the currency.

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d. Click **Search**.

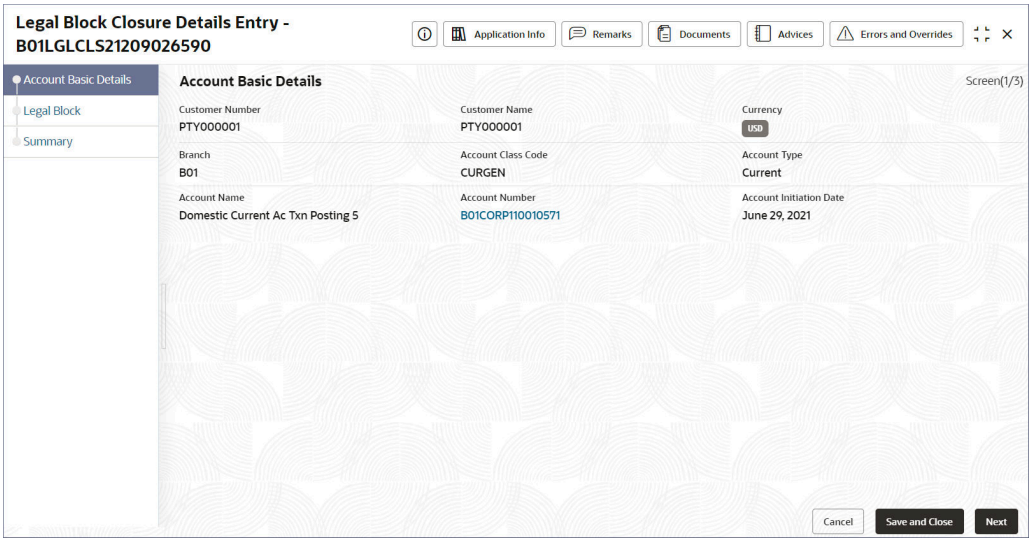
The **Account Selection** section displays the accounts matching the search filters.

e. Select the required account and click **Initiate**.

The **Legal Block Closure Details Entry - Application Number** page displays the **Account Basic Details** screen.

> **Tip**
>
> Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

Figure 5-11 Legal Block Closure Details Entry - Basic Details



> **Tip**
>
> Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

2. Review the account basic details and ensure the correct account is selected.
3. Click **Next**.

The **Legal Block** screen displays the selected legal block.

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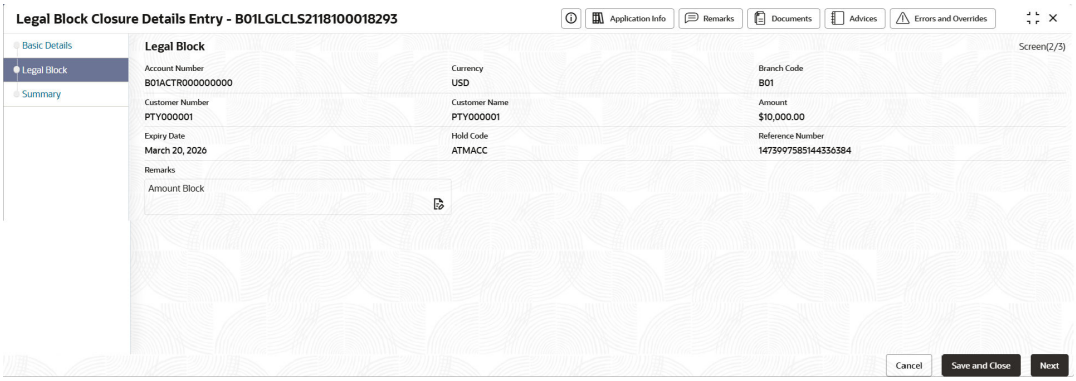
Figure 5-12 Entry of Legal Block Closure - Legal Block



4. Ensure that you have selected the appropriate account containing the legal block to close.
5. Click **Next**.

   The **Summary** screen displays.
6. Click **Submit**.

   The **Stage Movement Submission** dialog for the **Legal Block Closure Details Entry** stage displays the **Overrides** present on this stage.
7. To complete the Stage Movement Submission process, follow the steps below:
   a. Accept any Overrides generated and click **Proceed Next**.

      The Checklist stage fetches and displays checklists mapped to the Create process.
   b. Confirm the checklist items and then click **Proceed Next**.

      The **Outcome** stage displays.
   c. Select **PROCEED** from the drop-down list.
   d. Click **Submit**.

      The **Approve Closure of Legal Block** task is created.
8. To acquire and edit the **Approve Closure of Legal Block** page, follow the steps below:
   a. Click **Tasks**, and under **Tasks**, and then click **Free Tasks**.

      The **Free Tasks** page displays.
   b. Search the listed tasks with these column values. Process Name column contains **Close Legal Block**, the Stage column contains **Approve Closure of Legal Block** and the Application Number column contains the number noted in **Step 1.d**.
   c. Click **Acquire and Edit**.

      The **Approve Closure of Legal Block - <Application Number>** page displays.

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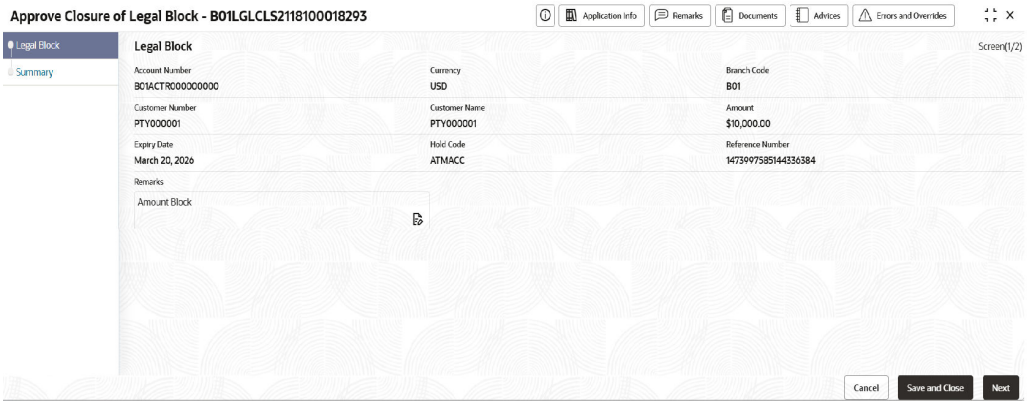
Figure 5-13 Approve Legal Block Closure - Legal Block



9. Click **Next**.

   The **Approve Closure of Legal Block - <Application Number>** page displays the **Summary** screen.

10. Review the legal block details and click **Submit**.

    The **Stage Movement Submission** dialog for the **Approve Closure of Legal Block** stage displays the **Overrides** present on this stage.

11. To complete the **Stage Movement Submission** process, follow the steps below:

    a. Accept any Overrides generated and click **Proceed Next**.

       The **Checklist** stage fetches and displays checklists mapped to the Approve stage.

    b. Confirm the checklist items and then click **Proceed Next**.

       The **Outcome** stage displays.

    c. Select **PROCEED** from the drop-down list.

    d. Click **Submit**.

       The Legal block is closed.

12. To confirm that the account no longer has the legal block, follow the steps below:

    a. Click **Tasks** under **Tasks** and then click **Completed Tasks**.

       The **Completed Tasks** page should display the two stages of the legal block closure process: **Entry** and **Approval**.

    b. View the account balance details in the 360 view. The **Balances** tab should not reflect the closed Legal Block amount.

       For more information on viewing Balance details, see Account Search - Balance Details.

5.2 Post Processing Manual Retry

This topic describes the systematic instructions to retry post processing manually.

Post-processing signifies the various steps or activities completed by the system after the initial transaction posting. The system validates whether Post processing is complete for all transactions entries processed with the GL posting date as the branch date. If a post processing fails, the system retries post processing until the maximum retry count is reached. Once the maximum retry count has been reached, the post processing continues for other

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transactions. However, when the user initiates an action, the retry count is reset and the system does not trigger post processing.

1. Click **Corporate Account Transactions** under **Corporate Account Transactions**, and then click **Post Processing Manual Retry**.

   The **Post Processing Manual Retry** page displays.

2. In the **Post Processing Manual Retry** screen, specify the fields for performing search.

3. Click **Search**.

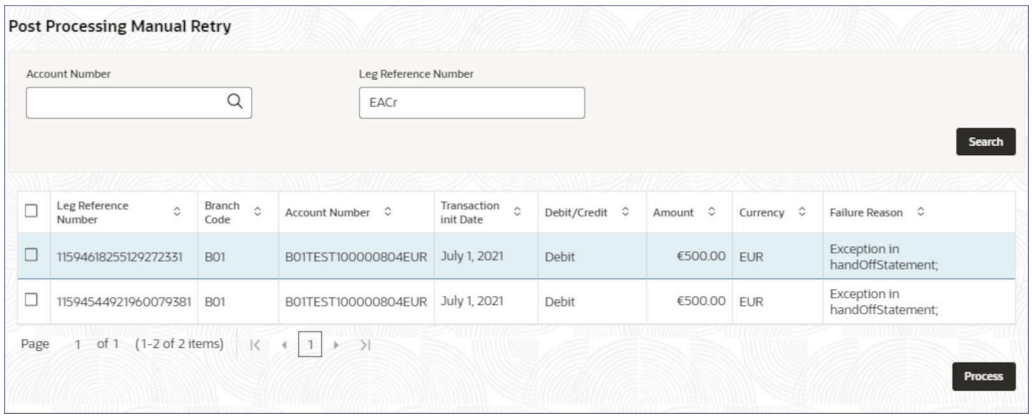

Table 5-5 Post Processing Manual Retry - Search - Field Description

Field	Description
Account Number	Select the account number of the post processing transaction that requires a manual retry.
Leg Reference Number	Specify the reference number of the Debit leg or Credit leg of the transaction.

The transactions requiring manual retry display in a tabular format.

4. Click **Search**.

5. Select the check box on the rows containing the required transactions for a manual retry. For more information on fields, refer to the field description table.

Table 5-6 Post Processing Manual Retry - Search - Field Description

Field	Description
Account Number	Select the account number of the post processing transaction that requires a manual retry.
Leg Reference Number	Specify the reference number of the Debit leg or Credit leg of the transaction.

The following fields are displayed once the user clicks **Search**.

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Table 5-7 Post Processing Manual Retry - Field Description

Field	Description
Leg Reference Number	The reference number for the credit or debit leg of the failed transaction.
Branch Code	The branch where the transaction failed.
Account Number	The account number of the transaction.
Transaction Init Date	The date on which the transaction was initiated.
Debit / Credit	Specifies the transaction type: Debit or Credit.
Amount	The amount of the transaction.
Currency	The currency of the transaction.
Failure Reason	The reason for the transaction failure.

6. Click **Process**.

   A toast message confirms the success or failure of the manual retry. The successfully processed transactions are cleared from the table.

5.3 Referral Queue

As part of **Transactions**, the **Referral Queue** option allows the user to view all available referral queue.

Referral is the process of handling a customer transaction that causes the account involved in such transaction to exceed its overdraft limit. Examples of typical transactions that cause an account to move to overdraft include Standing Instructions or Clearing transactions.

Referral checks can be enabled for accounts that belong to account classes that have referrals enabled. When referral check is enabled for an account, the system will check the available balance (not the current balance) for all transactions involving that account. If a transaction involving the account results in the account being overdrawn, the account and transaction details will be sent to the Referral Queue. Transactions in the referral queue are not posted until the supervisor manually approves them. The supervisor has the option to decline the referral, in which case the transaction will not be executed. Note that charges, fees, or interest debited or charged to the customer's account are not referred to the Referral Queue.

This topic contains the following sub-topics:

- Referral Queue
  This topic describes the systematic instructions to view all transactions entries and exception details in the referral queue.

5.3.1 Referral Queue

This topic describes the systematic instructions to view all transactions entries and exception details in the referral queue.

1. Click **Corporate Account Transactions** and under **Corporate Account Transactions**, click **Referral Queue**.

   The **Referral Queue** screen displays the internal and external balances of transactions in the referral queue.

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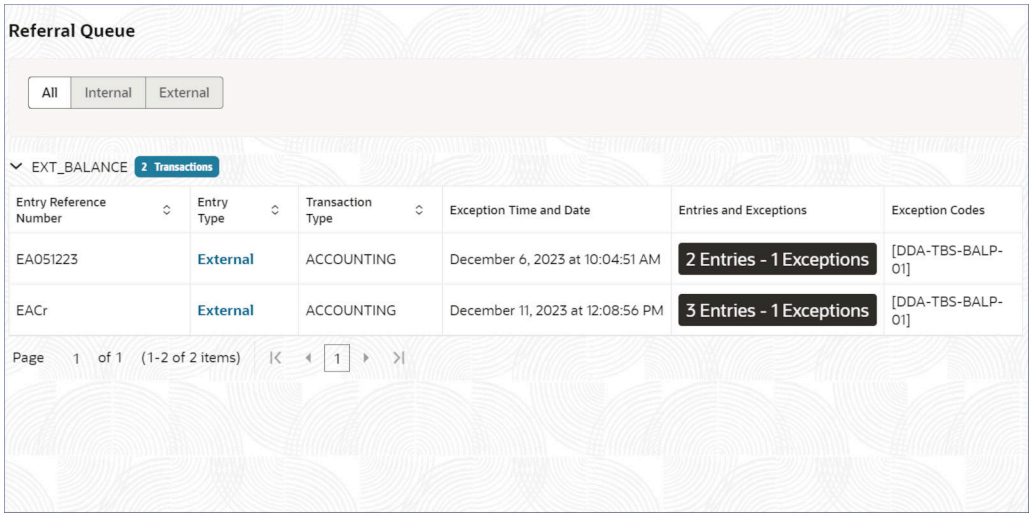
Figure 5-14 Referral Queue



2. Click **All**, **Internal**, or **External** option, to view the transactions in the corresponding referral queues.
3. In the **Referral Queue** screen, verify the fields.

Table 5-8 Referral Queue - Field Description

Field	Description
Entry Reference Number	Displays the transaction entry reference number.
Entry Type	Displays the type of the entry. The possible options are: • **Internal** • **External**
Transaction Type	Displays whether the exception appears as part of **EA** or **ECA**.
Exception Time and Date	Displays the date and time stamp when the transaction processing exception occurred.
Entries and Exceptions	Displays the **Entries and Exceptions** button. As user select this button, it displays the number of entries for the transaction and number of exceptions that occurred.
Exception Codes	Displays the list of unique error codes (referable) across all transactions.

4. Select **Entries and Exceptions** link to open the referral queue.

   The **Referral Queue** screen displays the transaction entry tiles in the **Entries** section and the list of approver tiles in the **Approvers** section.

Table 5-9 Entries and Exceptions - Field Description

Field	Description
Number	The exception number is added as the title in the tile header. It does not have a field label.
System Name	Displays the system name that sent this entry to corporate accounts.
Account Number	Displays the account number.
Debit/Credit	Displays whether the entry is for credit or debit transaction.
Amount	Displays the transaction amount to be blocked and the currency.

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Table 5-9 (Cont.) Entries and Exceptions - Field Description

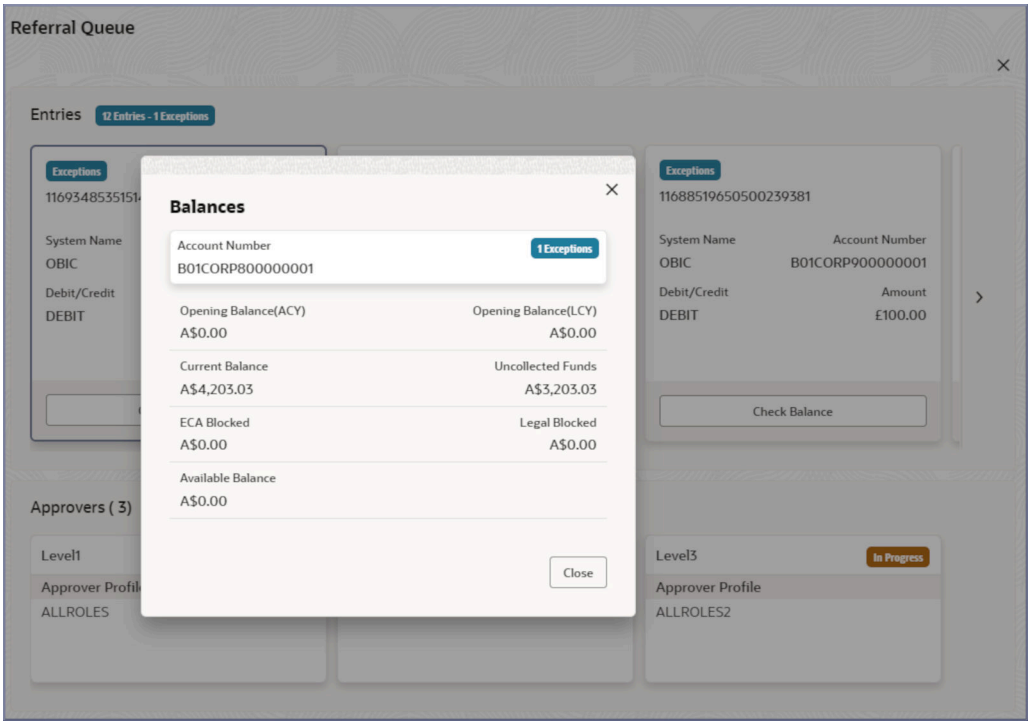
Field	Description
Check Balance	Click to display the account balances. When user clicks, the system calls the Account Balance Query service and retrieves account balance details.

> **Note**
>
> - Each entry is displayed in a tile. The tile header displays the **Entry Reference Number** and the number of exceptions for the entry. User can scroll the listed tiles.
> - In case user decide to approve the exception then user can enter the remarks for each exception code and click the **Approve** button to approve the entry. Similarly **Reject** or **Cancel** button are also available to reject the entry or cancel the approval.

5. To select a required option, click the tile.
6. Verify the balances in the account and click **Check Balance**.

   The **Balances** dialog displays.

Figure 5-15 Account Balances



7. Select the required approver tile.

   The exception details display in the **Exceptions and Remarks** section.

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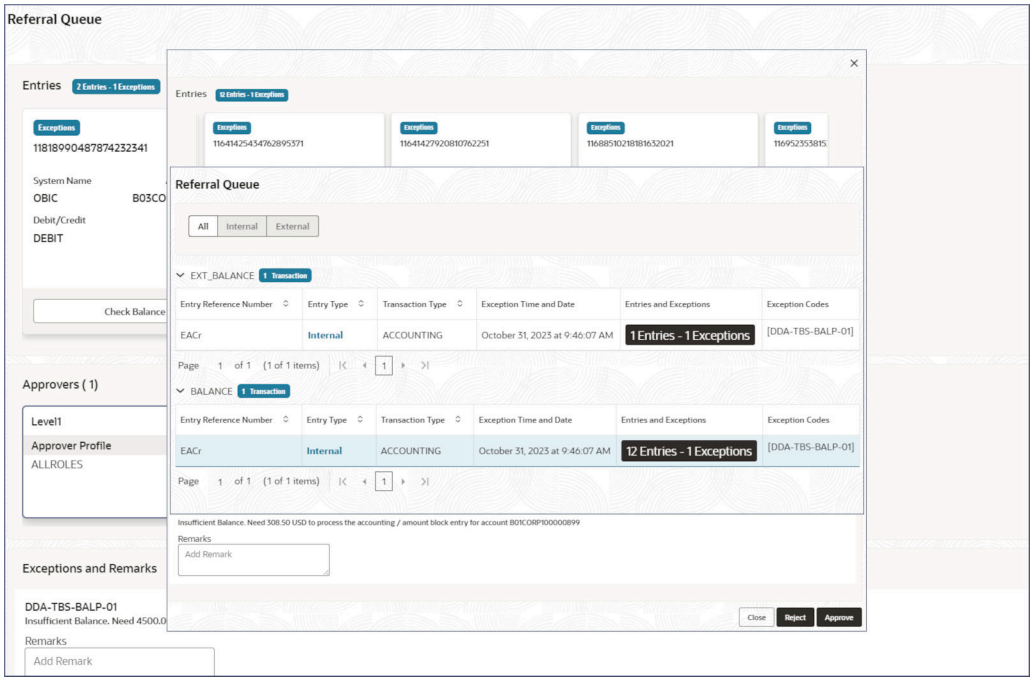
Figure 5-16 Referral Queue- Exceptions and Remarks



8. In the **Remarks** field, specify any observations.
9. Click **Approve**.

   The referral is approved.

> **Note**
>
> - Referrals can be rejected or closed.
> - Depending on the queue and approval level, the **Approvers** section displays the approval details for the entry in a tile having one tile for each level of approval. The tile displays the Approval Role, the User-name, and the time-stamp of approval. In case a particular level approval is completed, then the tile status displays if the approval is **Complete**, else **In Progress**.
> - When user click the approve button for an entry, the system validates that user rights to approve the entry (based on role) for the approval level, and that they have not authorized any of the preceding levels for the same entry.
> - When all the entries and level of approval is performed, then the approval for the entry is said to be complete and it can be removed from the Referral Queue.
> - When a transaction is getting into referral queue, the status of check leaf is updated as **Blocked** and corresponding debit amount is updated in the account. When the same check is rejected in the referral queue, the status of the check leaf is updated back to **Unused** and the debit transaction is also removed from the account.

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5.4 Stop Payments

A Stop Payment is a request made by account holder to their bank, instructing the bank not to honor or process a specific check for any transaction.

This instruction can be based on any of the following:

- A single check number
- A range of check numbers
- The amount for which a check is drawn

When a stop payment is affected, the stop payment status in the ‘Customer Accounts Maintenance’ table is updated to reflect the existence of a stop payment instruction for the customer account. Each time a data entry initiates a check based transaction, the system validates if a stop payment instruction exists against it. If yes, then payment against that check is stopped.

Stop payment for a check can be specified for a defined period of time. User can also maintain a stop payment with no expiry date, that is, the instruction remains effective until revoked.

When a stop payment instruction (check or money) is issued to an account number, the system automatically selects the **Stop Payment** check box. If the stop payment instruction is withdrawn, the status is updated accordingly. If a customer requests to stop payment of multiple checks, the ‘Stop Payment’ option remains active until the last request is canceled. If the last stop payment instruction is canceled, then the option is updated (not available) immediately.

Here, the user has to define the following:

- Account number on which the user is enforcing a stop payment
- Whether stop payment is being defined against checks or an amount
- If stop payment is based on check then the start and end check numbers
- If stop payment is based on amount then the check amount
- Amount for which the stop payment has been enforced
- Period for which this stop payment should remain effective
- Any reason applicable to this stop payment. It could be the purpose for which it has been enforced

Any number of stop payment instructions can be maintained for an account. With every stop payment instruction on an account, the system displays the stop payment number. This number denotes the number of current stop payment records being maintained for this account.

This topic contains the following sub-topics:

- Create Stop Payments
  This topic describes the systematic instructions to create stop payments on the account.
- Amend Stop Payments
  This topic describes the systematic instructions to amend stop payments on the account.
- Close Stop Payments
  This topic describes the systematic instructions to close stop payments on the accounts.

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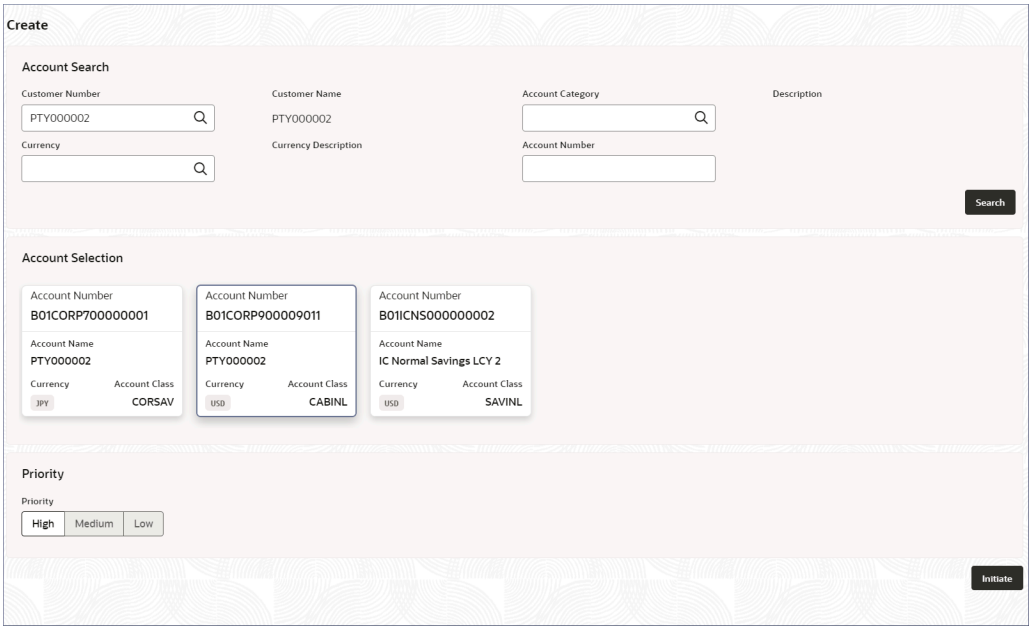
5.4.1 Create Stop Payments

This topic describes the systematic instructions to create stop payments on the account.

1. To search and select the required account and initiate stop payment creation, follow the steps below:
   a. Click **Corporate Account Transactions**, under **Corporate Account Transactions**, and then click **Stop Payments**.
   b. Under **Stop Payments**, click **Create**.

      The **Create** page displays.

Figure 5-17 Create Stop Payment



   c. In the **Account Search** section, specify the fields. For more information on fields, refer to field description table.

Table 5-10 Create Legal Block - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer for whom the stop payment request is to be created from the drop-down list.
Customer Name	The customer name is displayed.
Account Category	Specify the account category.
Description	Displays the description of the account category.
Currency	Specify the currency of the customer account.
Currency Description	Displays the description of the currency.
Account Number	Specify the **Account Number**.

   d. Click **Search**.

      The **Create** page displays the accounts matching the search filters in the **Account Selection** section.

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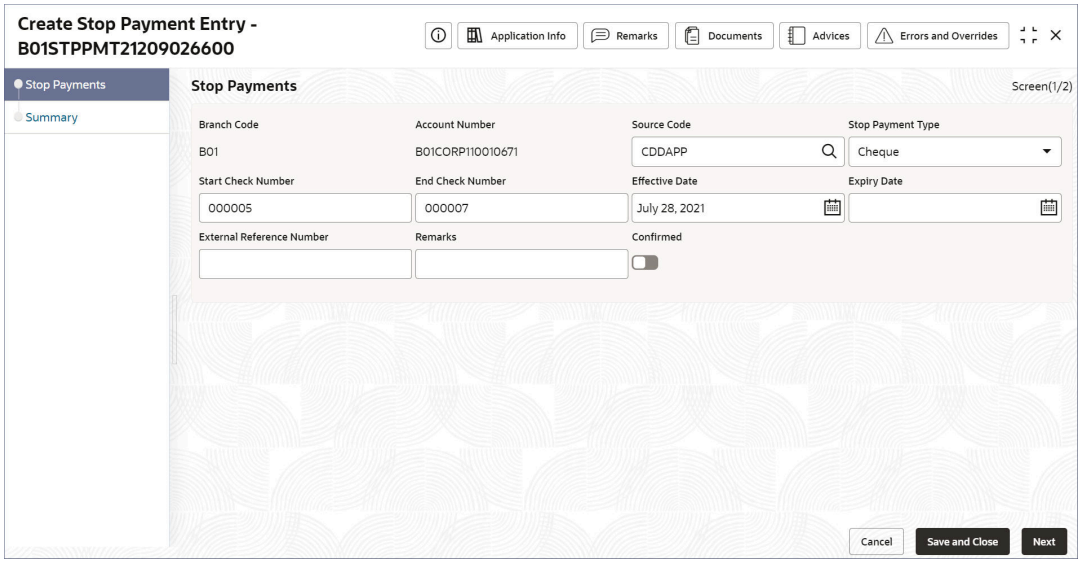
e. Select the required account and click **Initiate**.

The **Create Stop Payment Entry - Application Number** page displays the **Stop Payments** screen.

> **Tip**
>
> Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

2. On the **Stop Payments** screen, specify the details.

Figure 5-18 Create Stop Payment Entry



For more information on fields, refer to field description table:

Table 5-11 Create Stop Payments Entry - Field Description

Field	Description
Branch Code	Displays the branch code the account belongs.
Account Number	Displays the number of the account.
Source Code	Specify the product source code that has issued the stop check payment request.
Stop Payment Type	Specify the stop payment type. The options are: • **Amount** - The transaction amount to stop payment. • **Check** - The sequence of checks issued to stop payment.
Amount	The transaction amount to block from payment. **Note:** This field displays if the **Stop Payment Type** is Amount.
Start Check Number	Specify the number of the first check in the sequence to stop payment. **Note:** The check number should match the number in the check leaf. This field displays if the **Stop Payment Type** is Check.

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Table 5-11 (Cont.) Create Stop Payments Entry - Field Description

Field	Description
End Check Number	Specify the number of the last check in the sequence to stop payment. **Note:** The check number should match the number in the check leaf. This field displays if the Stop Payment Type is Check.
Effective Date	Specify or select the date from which the stop payment instruction is active.
Expiry Date	Specify or select the date on which the stop payment instruction expires.
External Reference Number	Specify the external reference number of the transaction to stop payment.
Remarks	Specify any remarks for stop payment.
Confirmed	Toggle the switch to **ON** if the stop payment is confirmed.

3. Click **Next**.

   The **Summary** screen displays.

4. Click **Submit**.

   The **Stage Movement Submission** dialog for the **Create Stop Payment Entry** stage displays the **Overrides** present on this stage.

5. To complete the **Stage Movement Submission** process, follow the steps below:

   a. Accept any Overrides generated and click **Proceed Next**.

      The Checklist stage fetches and displays checklists mapped to the Create process.

   b. Confirm the checklist items and then click **Proceed Next**.

      The **Outcome** stage displays.

   c. Select **PROCEED** from the drop-down list.

   d. Click **Submit**.

      The **Approve Stop Payment Entry** task is created.

6. To acquire and edit the Approve Stop Payment Entry page, follow the steps below:

   a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

      The **Free Tasks** page displays.

   b. Search the listed tasks with these column values. Process Name column contains **Create Stop Payment Entry**, the **Stage** column contains **Approve Stop Payment Entry** and the **Application Number** column contains the number noted in **Step 1.d**.

   c. Click **Acquire and Edit**.

      The **Approval of Stop Payment Creation - <Application Number>** page displays.

7. Review the stop payment entry and click **Submit** from the **Summary** screen.

   The **Stage Movement Submission** dialog for the **Approve Stop Payment Entry** stage displays the **Overrides** present on this stage.

8. To complete the Stage Movement Submission process, follow the steps below:

   a. Accept any Overrides generated and click **Proceed Next**.

      The Checklist stage fetches and displays checklists mapped to the Approve stage.

   b. Confirm the checklist items and then click **Proceed Next**.

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The **Outcome** stage displays.

c. Select **PROCEED** from the drop-down list.

d. Click **Submit**.

The Stop Payment is created.

9. To confirm that the stop payment entries are created, follow the steps below:

a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

The **Completed Tasks** page should display the two stages of the Create Stop Payment process: **Entry** and **Approval**.

b. View the check details in the 360 view. The **Check Details** tile should reflect the blocked payments.

For more information on viewing check details, see Account Search - Check Details.

5.4.2 Amend Stop Payments

This topic describes the systematic instructions to amend stop payments on the account.

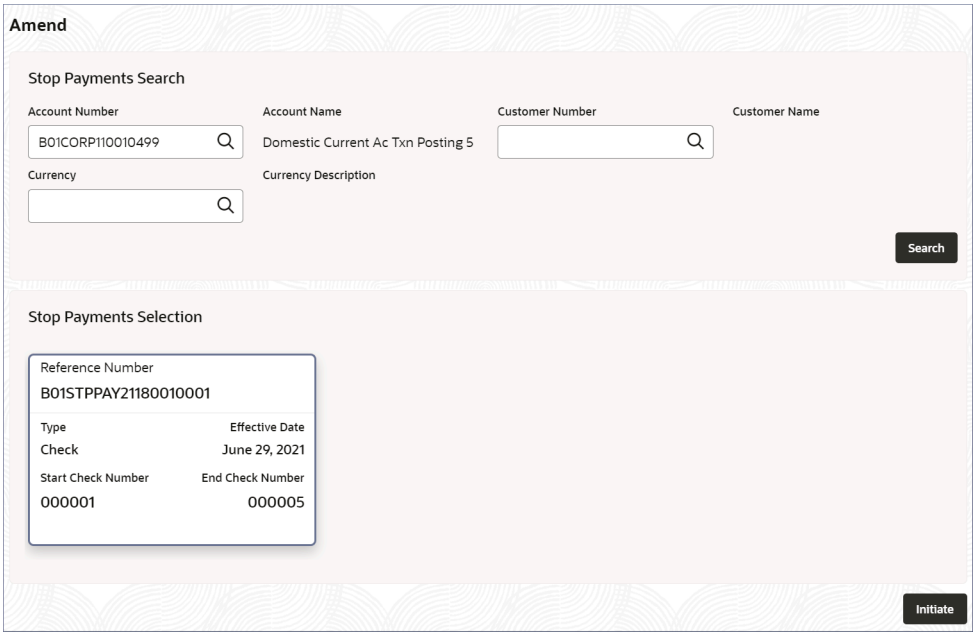
1. To search and select the required account and initiate amend stop payment, follow the steps below:

a. Click **Corporate Account Transactions**, and under **Corporate Account Transactions**, click **Stop Payments**.

b. Under **Stop Payments**, click **Amend**.

The **Amend** screen displays.

Figure 5-19 Amend Stop Payments



c. In the **Account Search** section, specify the fields. For more information on fields, refer to field description table.

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Table 5-12 Create Legal Block - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer for whom the legal block is to be created from the drop-down list.
Customer Name	Displays the customer name.
Account Category	Specify the account category.
Description	Displays the description of the account category.
Currency	Specify the currency of the customer account.
Currency Description	Displays the description of the currency.
Account Number	Specify the account number.

d. Click **Search**.

The **Create** page displays the accounts matching the search filters in the **Account Selection** section .

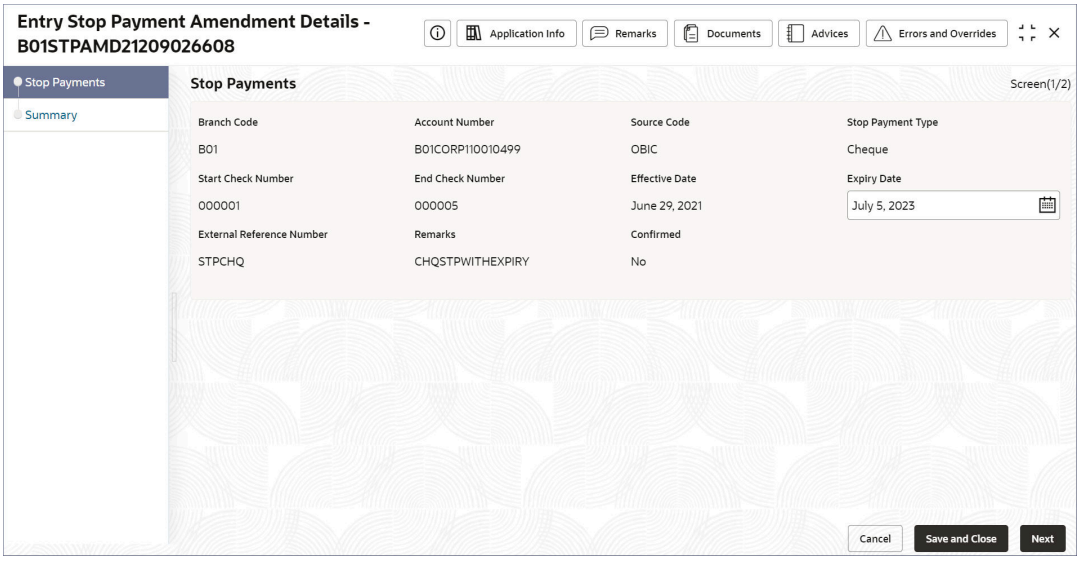
e. Select the required account and click **Initiate**.

The **Entry Stop Payment Amendment Details - Application Number** page displays.

> **Tip**
>
> Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

2. Amend the details on the **Stop Payments** screen.

Figure 5-20 Amend Stop Payment Entry



3. Click **Next**.

The **Summary** screen displays.

4. Click **Submit**.

The **Stage Movement Submission** dialog for the **Entry Stop Payment Amendment Details** stage displays the **Overrides** present on this stage.

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5. To complete the **Stage Movement Submission** process, follow the steps below:
   a. Accept any Overrides generated and click **Proceed Next**.

      The **Checklist** stage fetches and displays checklists mapped to the Create process.
   b. Confirm the checklist items and then click **Proceed Next**.

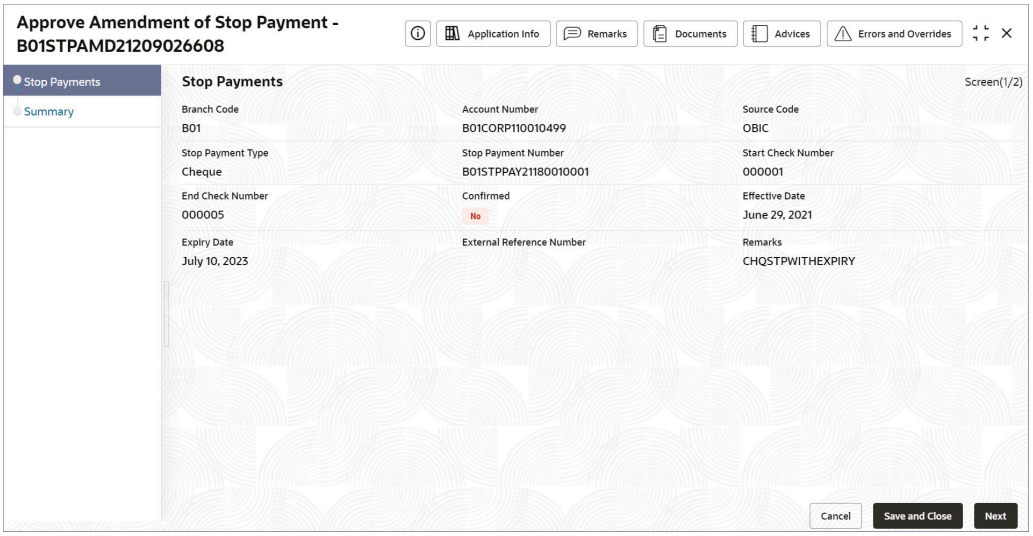
      The **Outcome** stage displays.
   c. Select **PROCEED** from the drop-down list.
   d. Click **Submit**.

      The **Approve Stop Payment Entry** task is created.
6. To acquire and edit the Approve Stop Payment Entry task, follow the steps below:
   a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

      The **Free Tasks** page displays.
   b. Search the listed tasks with these column values. Process Name column contains **Close Legal Block**, the **Stage** column contains **Approve Closure of Legal Block** and the Application Number column contains the number noted in **Step 1.d**.
   c. Click **Acquire and Edit**.

      The **Approve Closure of Legal Block - Application Number** page displays.

Figure 5-21 Approve Amendment of Stop Payment



7. Review the stop payment amendment and click **Submit** from the **Summary** screen.

   The **Stage Movement Submission** dialog for the **Approve Amendment of Stop Payment** stage displays the **Overrides** present on this stage.
8. To complete the **Stage Movement Submission** process, follow the steps below:
   a. Accept any Overrides generated and click **Proceed Next**.

      The **Checklist** stage fetches and displays checklists mapped to the Approve stage.
   b. Confirm the checklist items and then click **Proceed Next**.

      The **Outcome** stage displays.
   c. Select **PROCEED** from the drop-down list.

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d. Click **Submit**.

9. To confirm that the Stop Payment amendment is created, follow the steps below:

a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

The **Completed Tasks** page should display the two stages of the Stop Payment Amendment process: **Entry** and **Approval**.

b. View the check details in the 360 view. The **Check Details** tile should reflect the amendments to the stop payments.

For more information on viewing check details, see Account Search - Check Details.

5.4.3 Close Stop Payments

This topic describes the systematic instructions to close stop payments on the accounts.

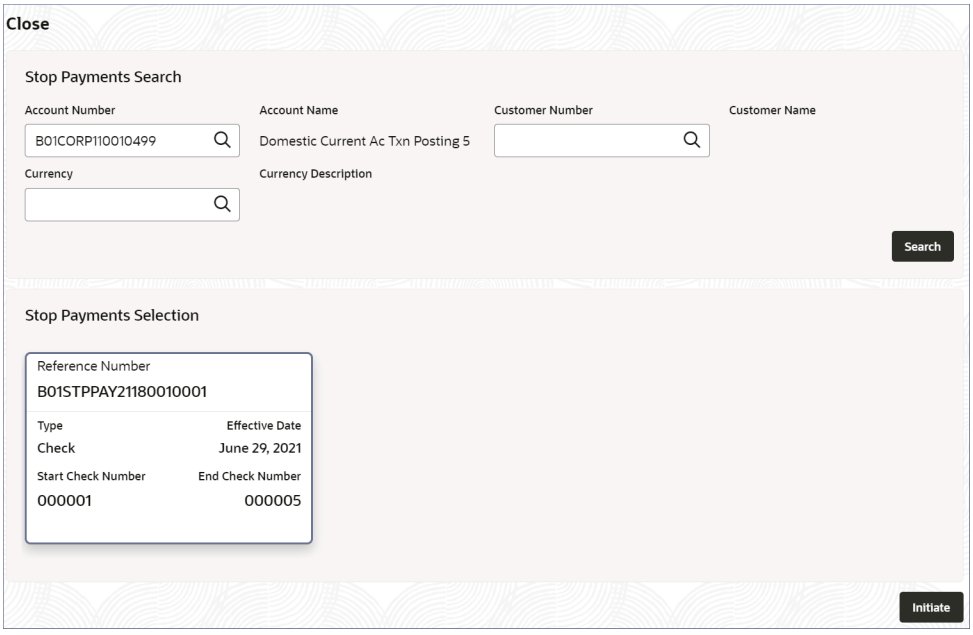
1. To search and select the required account and initiate an amend stop payment, follow the steps below:

a. Click **Corporate Account Transactions**, and under **Corporate Account Transactions**, click **Stop Payments**.

b. Under **Stop Payments**, click **Close**.

The **Close** screen displays.

Figure 5-22 Close Stop Payments



c. In the **Account Search** section, specify the fields. For more information on fields, refer to field description table.

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Table 5-13 Create Legal Block - Field Description

Field	Description
Customer Number	Specify the CIF number of the customer owning the account that contains the stop payment request.
Customer Name	Displays The customer name is displayed.
Account Category	Specify the account category.
Description	Displays the description of the account category.
Currency	Specify the currency of the customer account.
Currency Description	Displays the description of the currency.
Account Number	Specify the account number.

d. Click **Search**.

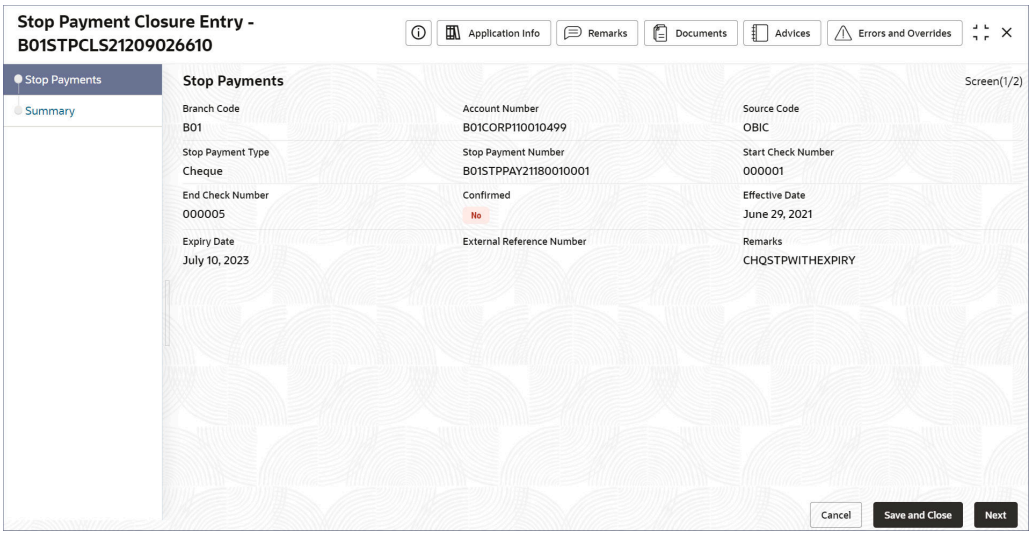
The **Create** page displays the accounts matching the search filters in the **Account Selection** section .

e. Select the required account and click **Initiate**.

The **Stop Payment Closure Entry - Application Number** page displays and review the **Stop Payments** screen.

> **Tip**
>
> Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

Figure 5-23 Stop Payment Closure Entry



2. Click **Next**.

The **Summary** screen displays.

3. Click **Submit**.

The **Stage Movement Submission** dialog for the **Stop Payment Closure Entry** stage displays the **Overrides** present on this stage.

4. To complete the **Stage Movement Submission** process, follow the steps below:

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a. Accept any Overrides generated and click **Proceed Next**.

   The **Checklist** stage fetches and displays checklists mapped to the Create process.

b. Confirm the checklist items and then click **Proceed Next**.

   The **Outcome** stage displays.

c. Select **PROCEED** from the drop-down list.

d. Click **Submit**.

   The **Approve Stop Payment Entry** task is created.

5. To acquire and edit the **Approve Stop Payment Entry** task, follow the steps below:

   a. Click **Tasks**, and under **Tasks**, click **Free Tasks**.

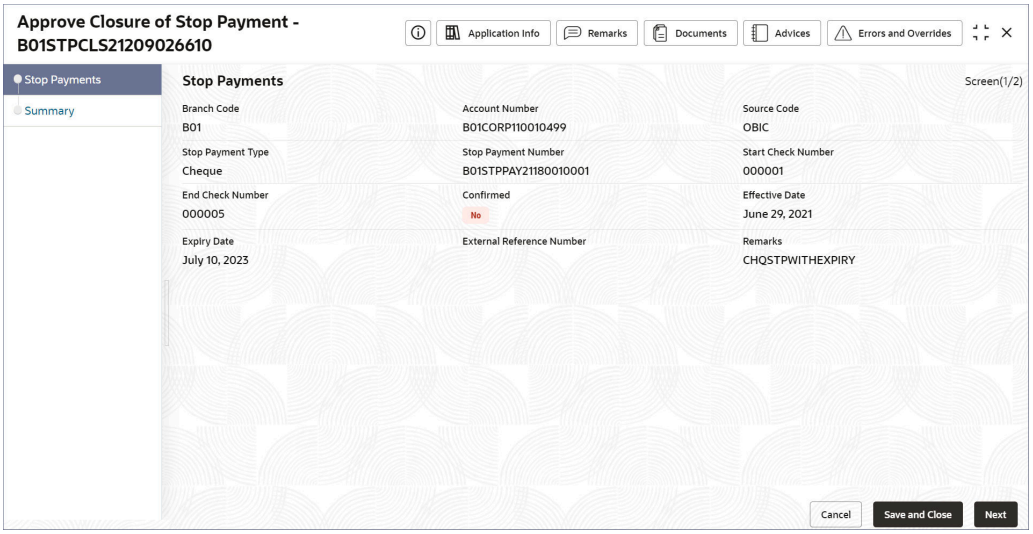
      The **Free Tasks** page displays.

   b. Search the listed tasks with these column values. The **Process Name** column contains **Close Legal Block**, the **Stage** column contains **Approve Closure of Stop Payment** and the **Application Number** column contains the number noted in **Step 1.d**.

   c. Click **Acquire and Edit**.

      The **Approve Closure of Stop Payment - Application Number** page displays.

Figure 5-24 Approve Closure of Stop Payment



6. Review the stop payment amendment and click **Submit** from the **Summary** screen.

   The **Stage Movement Submission** dialog for the **Approve Closure of Stop Payment** stage displays the **Overrides** present on this stage.

7. To complete the **Stage Movement Submission** process, follow the steps below:

   a. Accept any Overrides generated and click **Proceed Next**.

      The **Checklist** stage fetches and displays checklists mapped to the Approve stage.

   b. Confirm the checklist items and then click **Proceed Next**.

      The **Outcome** stage displays.

   c. Select **PROCEED** from the drop-down list.

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d. Click **Submit**.

8. To confirm that the **Stop Payment** is closed, follow the steps below:

   a. Click **Tasks**, and under **Tasks**, click **Completed Tasks**.

      The **Completed Tasks** page should display the two stages of the Stop Payment Closure process: **Entry** and **Approval**.

   b. View the check details in the 360 view. The **Check Details** tile should not show the stop payments.

      For more information on viewing Check details, see Account Search - Check Details.

5.5 Upload Transactions

User can bulk upload a large number of transaction data manually into the system. This is useful when managing high transaction volumes.

This topic contains the following sub-topics:

- Bulk Upload Transactions
  Bulk uploading transactions involves preparing the transaction records in a structured format, validating the data, and uploading the file. This topic describes the systematic instructions to bulk upload transactions using CSV files.

5.5.1 Bulk Upload Transactions

Bulk uploading transactions involves preparing the transaction records in a structured format, validating the data, and uploading the file. This topic describes the systematic instructions to bulk upload transactions using CSV files.

1. Prepare the transaction records in a comma-separated value (CSV) file as described in the table.

> **Note**
>
> User can post a minimum of one transaction and a maximum of ninety nine transactions in a CSV file. Each transaction can have multiple Credit or Debit legs. User can upload multiple CSV files at a time.

The general framework of the file has a parent component followed by one or more child components that mimic the hierarchical relationship between the elements of the transaction data. The parent component carries the header details of an entire transaction batch, including the transaction reference number and initialization date. Each child component represents a single Credit or Debit leg of a transaction in the batch.

The following tables display the parent and the child component frameworks. Create the CSV files using the same field sequence number the tables specify for the parent and child records.

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Table 5-14 Transaction Record - Parent Component

Field Name	Field Sequence	Field Description
discriminator	1	This field determines the parent and child component. Specify **P** to represent the parent component containing the header details of the transaction.
txnRefNo	2	Specify a unique identifier for the transaction.
source	3	Specify the system that initiated the transaction.
event	4	Specify the event associated with the transaction at this stage of the transaction.
eventSrNo	5	Specify the sequential order of the event at this stage of the transaction in the transaction lifecycle.
txnInitDate	6	Specify the date and time when the transaction was initiated.
externalMaker	7	Specify the external entity or user who created the transaction.
externalChecker	8	Specify the external entity or user who validated the transaction.
referralAllowed	9	Specify TRUE to escalate the transaction to the review team for approval or other actions if it is necessary. Specify **false** otherwise.
suppressAccOverridesUptoSeverityLevel	10	Specify the threshold level of severity to suppress or restrict account overrides. **Note:**Provide a value from one to ten, where one is the lowest level of severity and ten is the highest.
suppressBalanceOverridesUptoSeverityLevel	11	Specify the threshold level of severity to suppress or restrict balance overrides. **Note:** Provide a value from one to ten, where one is the lowest level of severity and ten is the highest.
triggerSuspenseEntry	12	Specify **true** for the system to create a suspense entry if the transaction meets specific conditions. Specify **false** otherwise. **Note:** The system temporarily holds the transactions that require additional scrutiny in a suspense entry.
deferredResponse	13	Specify **true** to defer a response to a transaction processing for a period. Specify **false** otherwise. **Note:** The system holds the transactions under deferred response for a specified period before final processing or responding.
fileName	14	Specify the name of the file containing this transaction.
originalSource	15	Specify the primary source system the transaction originated from.
balancedEntry	16	Specify if this transaction requires a balanced double-entry accounting.

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Table 5-15 Transaction Record - Child Component

Field Name	Field Sequence	Field Description
discriminator	1	This field determines the parent and child component. Specify **C** to represents the child component containing the details of the Credit or Debit leg of a transaction. There can be multiple child components for a parent component.
accNo	2	Specify the Account Number of the Account involved in this leg of the transaction.
accBranch	3	Specify the Account Branch where the transaction occurred.
accCcy	4	Specify the currency of the account.
blockRefNo	5	Specify the Block Reference Number assigned to this block of transactions.
accountCcyAmt	6	Specify the transaction amount in the currency of the account.
branchLcyAmt	7	Specify the transaction amount in the local currency of the branch where the transaction occurs.
exchRate	8	Specify the exchange rate to convert the transaction currency amount to the local currency of the branch.
valueDate	9	Specify the date on which the transaction is considered effective for processing.
instrumentCode	10	Specify the identifier that represents the product within the system.
drCrInd	11	Specify if this is the Credit (C) leg or Debit leg of the transaction. Enter **C** for Credit or **D** for Debit.
forcePost	12	Specify if this transaction posting bypasses validations and restrictions. Enter **TRUE** or **FALSE**.
rtlAllowed	13	Specify if real time limits are applied for this transaction. Enter **TRUE** or **FALSE**.
limitRequired	14	Specify if a transaction requires a limit to be set. Enter **TRUE** or **FALSE**.
reversal	15	Specify if the transaction can be reversed. Enter **TRUE** or **FALSE**.
reval	16	Specify if revaluation of the transaction is required. Enter **TRUE** or **FALSE**.
accountEntryType	17	Specify the account entry type of the transaction from the following:
txnCode	18	Specify the transaction code that identifies the transaction type.
txnDescription	19	Provide a description of the transaction.
availableDays	20	Specify the number of days the funds for a transaction are available to the account holder.
availabilityInfo	21	Specify the availability of funds resulting from the transaction.
autoRelease	22	Specify if the transaction is automatically released or completed without manual intervention. Enter **TRUE** or **FALSE**.

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Table 5-15 (Cont.) Transaction Record - Child Component

Field Name	Field Sequence	Field Description
module	23	Specify the module through which the transaction is processed.
rtlRefNo	24	Specify the real time limit reference number applicable to the transaction.
revalRequired	25	Specify if the transaction requires revaluation. Enter **TRUE** or **FALSE**.
revalCode	26	Specify the revaluation code associated with the revaluation process applied to the transaction.
revalRate	27	Specify the conversion or exchange rate used for the revaluation process.
revalRateCode	28	Specify the rate code used for exchange rate or conversion rate for the revaluation process.
revalProfitGl	29	Specify the general ledger code used to record the profit resulting from the revaluation process.
revalLossGl	30	Specify the general ledger code used to record the loss resulting from the revaluation process.
revalTxnCode	31	Specify the transaction code associated with the revaluation process applied to the transaction.
considerForTurnOver	32	Specify if the transaction should be considered for turnover calculations. Enter **TRUE** or **FALSE**.
considerForAccActivity	33	Specify if the transaction is considered as part of the associated account's activity. Enter **TRUE** or **FALSE**.
product	34	Specify the financial product or service associated with the transaction.
relatedAccount	35	Specify the account that is linked with the transaction.
relatedReferrence	36	Specify the reference code of a related transaction that links to this transaction.
relatedCustomer	37	Specify the customers who are directly associated or effected by the transaction.
amtTag	38	Specify the label used to classify the type of the monetary amount in the transaction.
accountingRefNoToBeReversed	39	Specify the reference number of a previous transaction to be reversed.
statementNarrative	40	Provide a description of the transaction that provides additional context or details about the transaction.
tag61SupportInfo	41	Provide supplementary information relating to :61: field of a SWIFT MT940 or MT942 message.
userRefNo	42	Specify unique identifier assigned to the transaction by the external system to reference the transaction.
bankRefNo	43	Specify the reference number assigned to the transaction by the bank initiating the transaction.
productProcessor	44	Specify the system responsible for handling this transaction.

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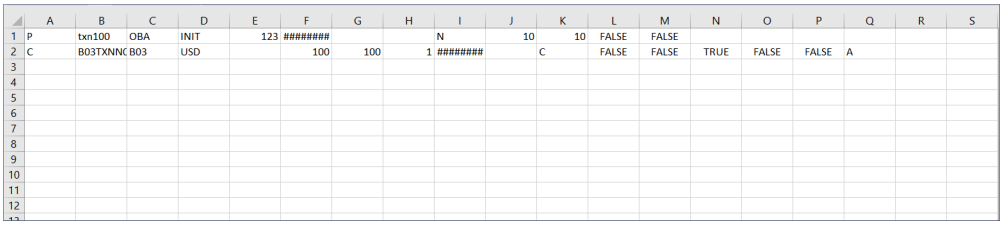
Table 5-15 (Cont.) Transaction Record - Child Component

Field Name	Field Sequence	Field Description
fileName	45	Specify the name of the file containing this transaction data.
requestTrackId	46	Specify the unique identifier to track and manage the transaction in the system.
courtesyPaySource	47	Specify the funding source that covers the transaction if the account does not have sufficient funds.
regdApplicable	48	Specify if the transaction has to comply with regulatory requirements. Enter **TRUE** or **FALSE**.
originalTransactionAmount	49	Specify the amount involved in the transaction when it was initially processed or recorded.
originalTransactionCurrency	50	Specify the currency of the amount involved in the transaction when it was initially processed or recorded.
extAccountingRefNo	51	Specify the unique reference number assigned to this transaction by the external accounting or banking system.
regEApplicable	52	Specify if the transaction is subject to Regulation E. The Electronic Fund Transfer Act (EFTA) in the United States regulates transactions through Regulation E.
sweepApplicable	53	Specify if the transaction qualifies for the sweeping services provided by the system. **Note:** The sweeping service transfers funds between accounts to optimize balances, update interest earnings, or manage liquidity.

The following image shows a sample CSV file with a parent and child record.

Figure 5-25 Create Account Category



	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
1	P	txn100	OBA	INIT	123	########			N	10	10	FALSE	FALSE						
2	C	B03TXNNC	B03	USD		100	100	1	########		C	FALSE	FALSE	TRUE	FALSE	FALSE	A		
3																			
4																			
5																			
6																			
7																			
8																			
9																			
10																			
11																			
12																			

2. Name the file in the **CDDATransactionPosting**_<Unique Identifier> format.

   For example, **CDDATransactionPosting**_16042024.

3. Validate the file and then upload it, by following the steps below:

   a. Click **File Management**, and under **File Management**, click **File Upload**.

      The **File Upload** page displays.

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Figure 5-26 Transaction File Upload

b. Drag and drop the required CSV file(s) into the **Drag and Drop** field. Alternatively, click the field, and navigate to and open the selected file(s).

   The message **Selected files: <filename.csv>** displays above the **Upload** button.

c. Click **Enter Source Code** field and select **TXN_UPLOAD** from the list of values.

   For more information, see **Upload Source** in the *Oracle Banking Common Core User Guide*.

d. Click **Upload**.

   The **File Upload Status** dialog displays the file upload initiation message.

> **Note**
>
> At this point the uploaded file(s) and the transaction records in them are not processed.

e. Click **Clear ALL**.

   The system clears the uploaded file and Source Code fields, and the page is ready to upload more files.

4. Authorize and approve the uploaded file and the transaction records.

   To view the status of uploaded files and transaction records and approve the records, see **View File Upload Status** in the *Oracle Banking Microservices Platform Foundation User Guide*.

> **Note**
>
> As a Maker of these transaction records, user cannot authorize and approve the files and the records. They have to be approved by another user (Checker) with a Supervisor role.

5.6 Online Interest Liquidation

This topic describes the systematic instructions to online interest liquidation.

The **Online Interest Liquidation** screen allows users to **Liquidate** the accrued interest for **Single** or **Multiple** accounts.

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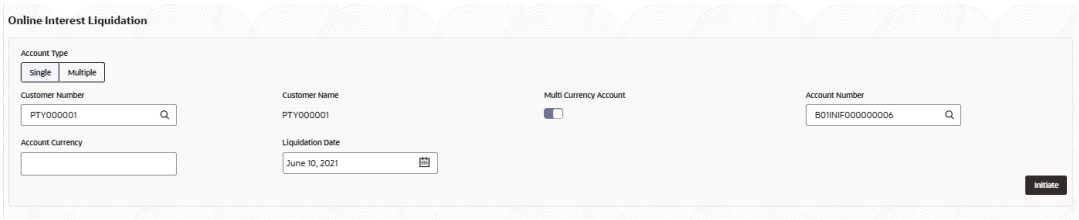
1. On **Home** screen, click **Corporate Account Transactions**. Under **Corporate Account Transactions**, click **Online Interest Liquidation**.

   The **Online Interest Liquidation** page displays.

Figure 5-27 Online Interest Liquidation



2. On the **Online Interest Liquidation** screen, specify the fields. For more information on fields, refer to field description table.

Table 5-16 Online Interest Liquidation - Field Description

Field	Description
Account Type	Select the required account type. The options are: • **Single** • **Multiple** **Note:** The **Account Number** field displays only when user select the **Single Account** type.
Customer Number	Select the customer number from the active customers list.
Customer Name	Displays the customer name based on the customer number selection.
Multi Currency Account	Toggle the switch to **ON** to enable this feature to filter the multi-currency account. **Note:** This field displays only when user select the **Single Account** type.
Account Number	Specify the account number.
Account Currency	Select the required currency from the drop-down list. Alternatively, type to narrow the listed items and select the required currency. **Note:** This field displays only when **Multi-Currency Account** is enabled.
Liquidation Date	Select a liquidation date. Interest will be applied from the last liquidation date to the selected date across all chosen accounts.

3. Select the required account and click **Initiate**.

   The **Interest Liquidation Approval - Application Number** page displays the **Liquidation Details** screen.

> **Tip**
>
> Note the **Application Number**. It is needed to identify the tasks on the **Free Tasks** page.

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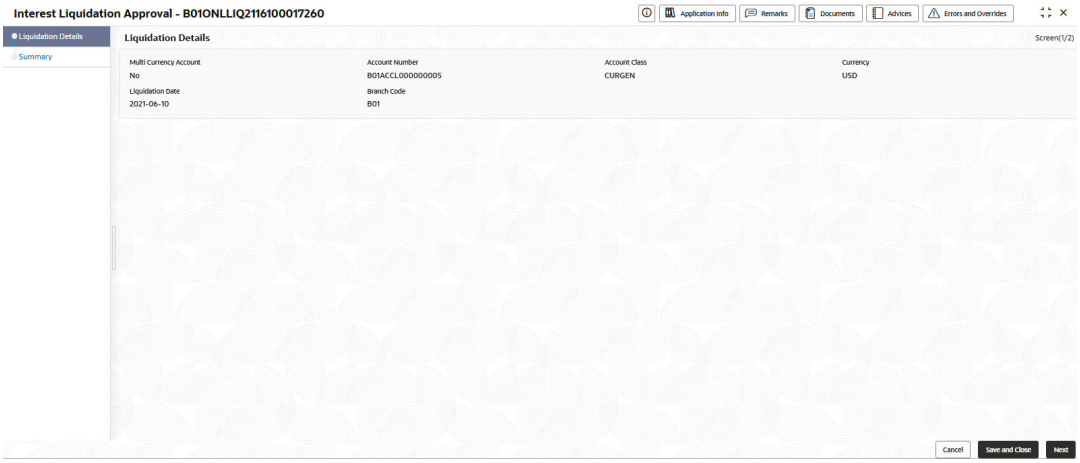
Figure 5-28 Liquidation Details



4. Review the liquidation details and ensure the correct account is selected.
5. Click **Next**.

   The **Summary** screen displays.

> **Note**
>
> Click the summary tab to see the liquidation details.

6. Click **Submit**.

   The **Stage Movement Submission** dialog for the **Online interest liquidation Approval** stage displays the **Overrides** present in this stage.

7. To complete the **Stage Movement Submission** process, follow the steps below:
   a. Accept any Overrides generated and click **Proceed Next**.

      The **Checklist** stage fetches and displays checklists mapped to the liquidation process.

   b. Confirm the checklist items and then click **Proceed Next**.

      The **Outcome** stage displays.

   c. Select the **Outcome** from the following:

      - **Proceed**: To proceed with the submission.
      - **Cancel**: To cancel the submission.

   d. Click **Submit**.

      The **Online Interest Liquidation** is approved.

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6

Corporate Accounts Dashboard Widgets

The widgets on the dashboard display the current state of different Corporate account activities with real-time updates. Corporate Accounts widgets on the dashboard serve several purposes. They enhance user experience, facilitate decision-making, and improve operational efficiency.

Some of the uses of Corporate Accounts widgets are listed below:

- Consolidate and present a visual representation of information from different banking systems and modules.
- Provide intuitive and easy-to-understand graphical representations like graphs and charts.
- Help monitor and track key performance indicators (KPIs), metrics, and trends in real-time.
- Customize the widgets by selecting filtered views to focus on specific transactions and activities.
- Drill down and explore detailed information underlying the summarized views.

The following Corporate Accounts widgets and customization are available on the dashboard:

- Service Request Status
  The Service Request Status widget for Corporate Accounts allows a detailed examination of service requests by Corporate Accounts banking systems. This topic explains the service request status widget and its drill-down features.
- Referral Queue
  The Referral Queue widget displays the transactions that are moved to the referral queue for further review and approval. User can view the number of tasks in a referral queue and drill-down further to view the transactions and their details.
- Uncollected Funds
  The Uncollected Funds widget displays the number of transactions and the total uncollected funds value of the transactions by date. The widget displays the currency, number of transactions with uncollected funds, and the total value of the uncollected funds on a given date in the system.
- Upcoming Dormant Account
  Upcoming Dormant Accounts widget displays the savings and current accounts that will become dormant. The widget displays key metrics, indicators, and summaries to monitor the accounts that will become dormant.
- Create and Load Custom Views
  Create a custom view of a Corporate Accounts Widget to track and monitor specific accounts and their activities. The default widgets provided on the Dashboard are generic and track all entities.
- Service Level Agreement
  This topic provides the information of Service Level Agreement for Corporate Accounts.

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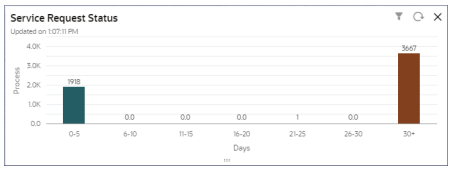
6.1 Service Request Status

The Service Request Status widget for Corporate Accounts allows a detailed examination of service requests by Corporate Accounts banking systems. This topic explains the service request status widget and its drill-down features.

The **Service Request Status** widget displays the total number of different service requests in groups of 5 days going back over a period of 30 days. Double click the results in the graph to view the following Corporate Accounts service requests:

- Account Amend for Existing Customer
- Account Closure
- Corporate Account Creation
- Account Creation for New Customer
- Amend Cheque Book
- Legal Block Creation
- Stop Payments Creation
- Transaction Journal Creation

Figure 6-1 Service Request Status

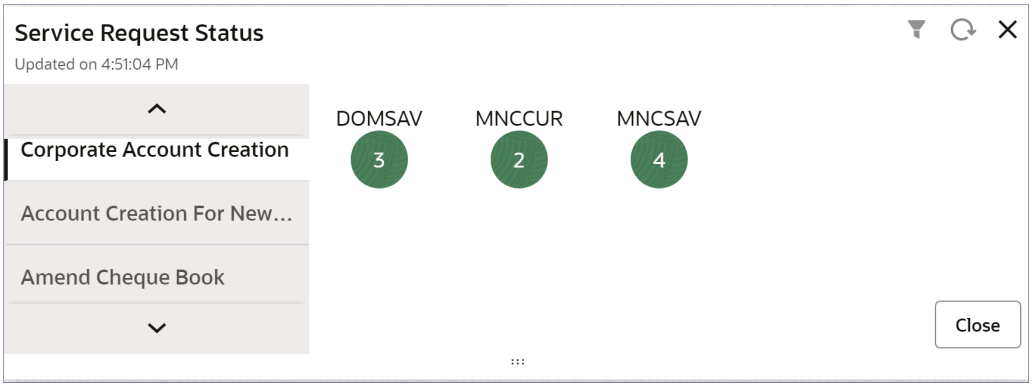


- To view a Corporate Accounts service request status, follow the steps below:
  1. Click the bar on the chart in the required day range.

     A dialog displays the different services offered in the vertical scroll bar to the left.
  2. Click the required Corporate Accounts service.

     The number of that service request raised for each of the Account class display in green bubbles.

Figure 6-2 Service Request - Corporate Account Creation



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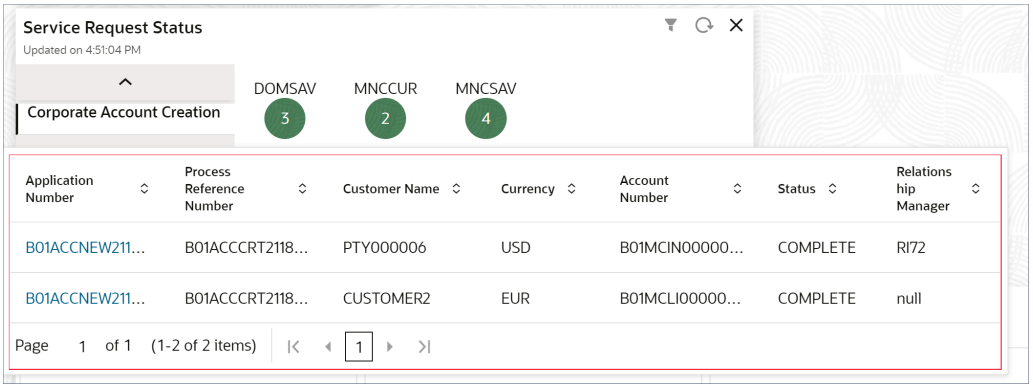
3. Click the value to view the request details.

   A dialog displays the service requests details. The following sample image shows the service requests table for Corporate Account Creation.

Figure 6-3 Service Request status report table - Corporate Accounts Creation



For more information on fields, refer to field description table.

Table 6-1 Status Report Table - Field Description

Column Name	Description
Application Number	Displays the application number generated for the service request.
Process Reference Number	Displays the reference number generated when the request is assigned to the respective business process.
Customer Name	Displays the name of the customer requesting the service.
Currency	Displays the currency of the customer's account.
Account Number	Displays the account number for which the service is raised.
Status	Displays the status of the service request.
Relationship Manager	Displays the name of the relationship manager assigned to the customer.

4. Click on the **Application Number** to open the service request.

   The service request application displays. The following image shows a Corporate Account Amendment application status. The Account amendment entry and approval details are visible on the left of the page.

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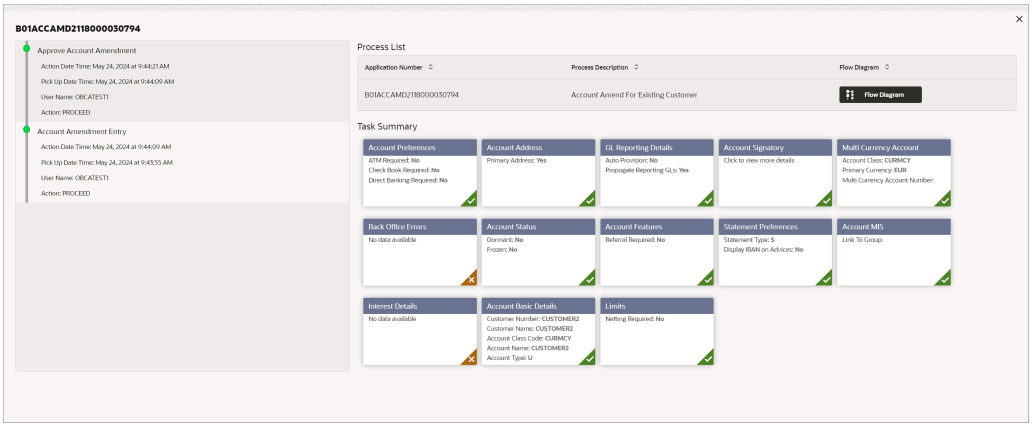
Figure 6-4 Service Request Application - Corporate Account Amendment



5. Click ✕ at the top right to close the application dialog.
6. Click outside the dialog to close the status report table dialog.
7. Select **Close** to close the service request status dialog.

To create and view a custom **Service Request Status** widget by **Customer Number**, **Account Number**, **Status**, and **Process Life Cycles**, see Create and Load a Custom View.

6.2 Referral Queue

The Referral Queue widget displays the transactions that are moved to the referral queue for further review and approval. User can view the number of tasks in a referral queue and drill-down further to view the transactions and their details.

The following types of referrals are displayed in the referral queues:

- **VIBI** - Validation Internal and Balance Internal
- **VIBE** - Validation Internal and Balance External
- **VEBE** - Validation External and Balance External

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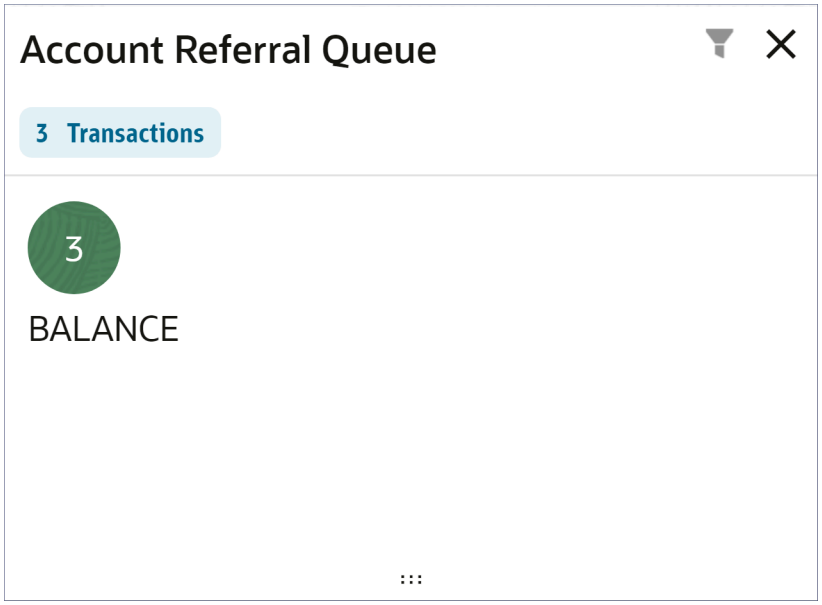
Figure 6-5 Account Referral Queue



The **Referral Queue** widget provides the following information and abilities:

- Transactions in a referral queue - User can monitor the items in the referral queues, and take appropriate actions to review and approve the transactions.
- Metrics - A green bubble displays the number of transactions in the referral queue. The tag under the bubble provide information about the type of validation that requires a referral. In the above screen shot it is the **balance** check validation.
- Drill-down to view transaction details - User can drill down a bubble to view the corresponding transactions in the **Referral Queue** and their details in the **Referral Queue** dialog that displays.
- Customize the view - User can create custom views filtered by different entities, for example **Customer Name**, **Customer Number**, **Source Code**, **Account Number**, and Selected Periods. To create custom views for the **Referral Queue** widget, see Create and Load a Custom View.

> **Note**
>
> To know more about Referral Queues, see Referral Queue.

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Figure 6-6 Incoming Statement Status - Repair

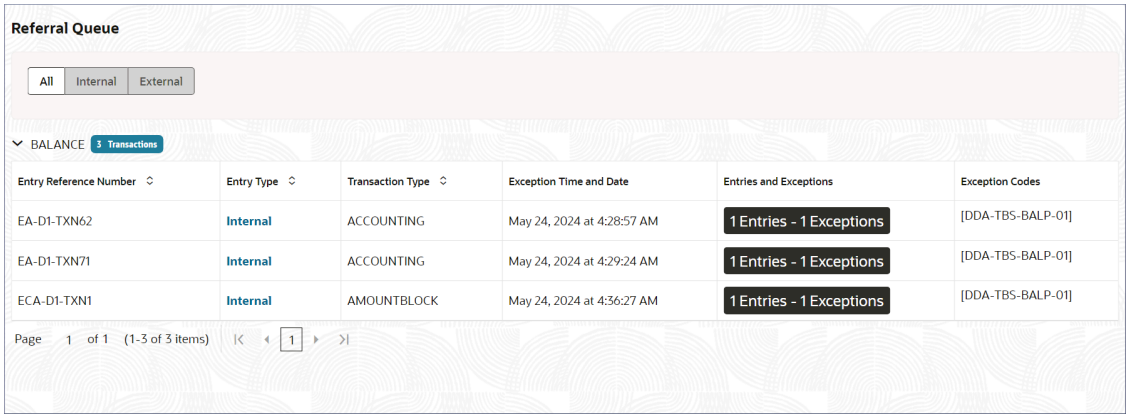

Table 6-2 Referral Queue - Column Description

Field	Description
Entry Reference Number	The transaction entry reference number.
Entry Type	Displays the type of the entry. The possible options are: • **Internal** • **External**
Transaction Type	Displays whether the exception appears as part of EA or ECA is displayed.
Exception Time & Date	Displays the Date and Time stamp when the transaction processing exception occurred.
Entries & Exceptions	Select the button to display the number of entries for the transaction and number of exceptions that occurred.
Exception Codes	Displays a comma separated list of unique error codes (referable) across all transactions.

For more details, see Create Referral Queue.

6.3 Uncollected Funds

The Uncollected Funds widget displays the number of transactions and the total uncollected funds value of the transactions by date. The widget displays the currency, number of transactions with uncollected funds, and the total value of the uncollected funds on a given date in the system.

User can create custom views filtered by Customer Number, or Account Number, or both. To create custom views for the Uncollected Funds widget, see Create and Load a Custom View.

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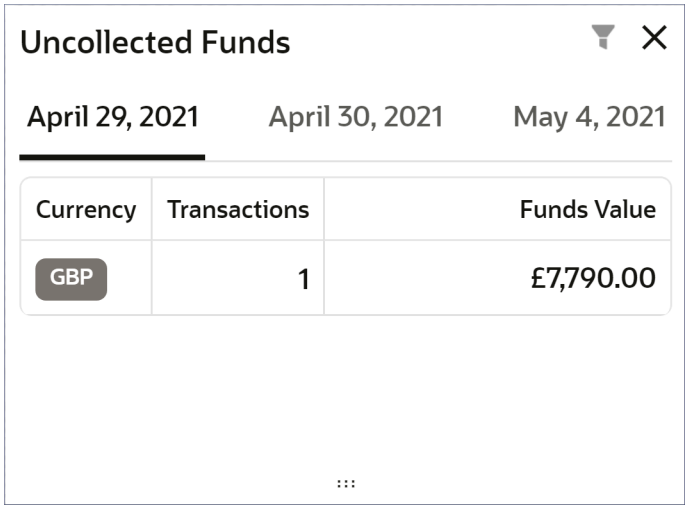
Figure 6-7 Uncollected Funds Status



For more information on fields, refer to field description table.

Table 6-3 Uncollected Funds - Field Description

Field	Description
<Date>	Displays the uncollected funds details by date.
Currency	Displays the currency for the amount.
Transaction	Displays the number of transactions with uncollected funds for a date selected.
Funds Value	Displays the stotal value of uncollected funds for the date selected.

6.4 Upcoming Dormant Account

Upcoming Dormant Accounts widget displays the savings and current accounts that will become dormant. The widget displays key metrics, indicators, and summaries to monitor the accounts that will become dormant.

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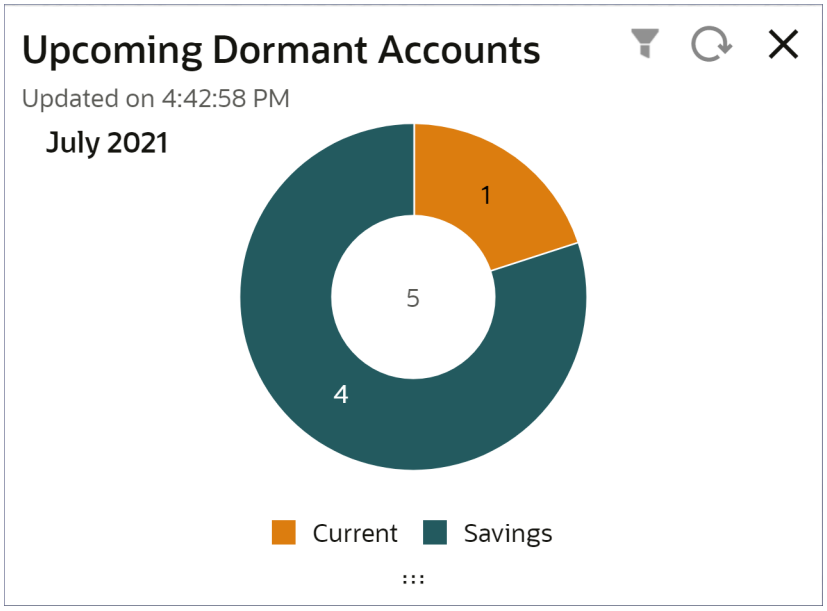
Figure 6-8 Upcoming Dormant Accounts



The Incoming Statement Status widget provides the following information and abilities:

- Upcoming Dormant Accounts for Current and Savings - User can monitor status of accounts in real-time, identify issues, and take appropriate actions to ensure accurate and timely processing of dormancy status of accounts.
- Metrics - A Pie chart displays the number of upcoming dormant accounts in Savings and Current accounts. When user hover over a colored coded sector, a pop-up displays the number of statements in the account type. The total number of accounts that will become dormant displays in the center of the chart.
- Drill-down to filter and view the dormant account details - User can drill down a sector to view the corresponding upcoming dormancy accounts and their details in the dialog that displays.
- Customize the view - User can create custom views filtered by selected periods of current month, next month, or subsequent months. To create custom views for the Upcoming Dormancy Account widget, see Create and Load a Custom View.

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Figure 6-9 Incoming Statement Status - Repair

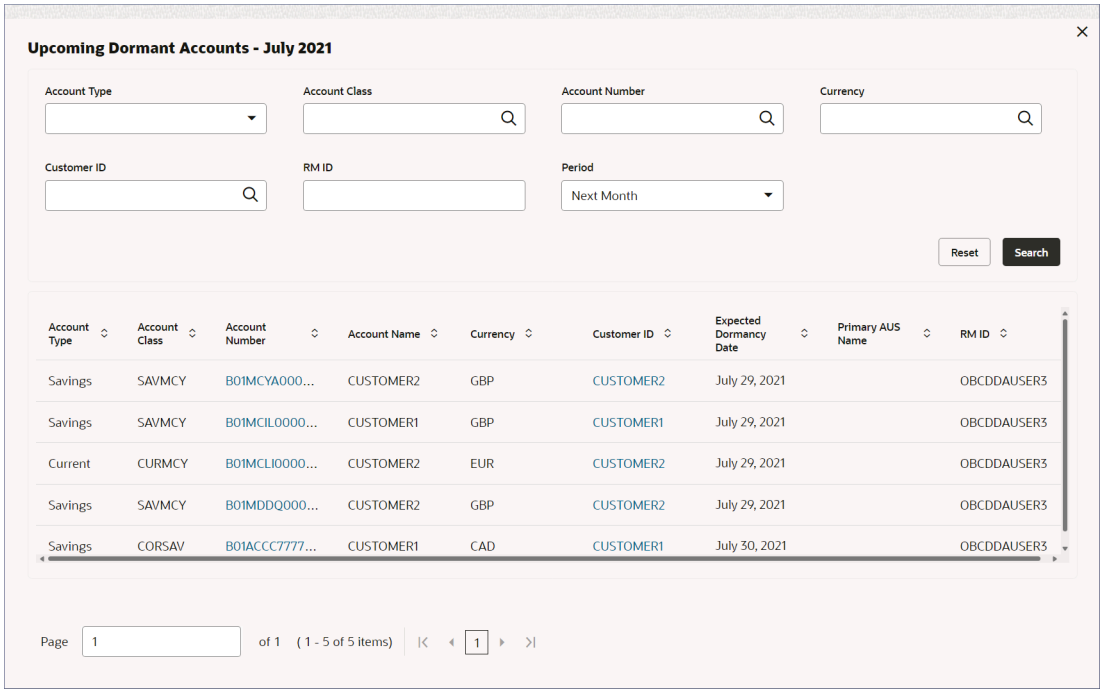

Table 6-4 Upcoming Dormancy Accounts - Field Descriptions

Field	Description
Account Type	Displays the type of the upcoming dormancy account.
Account Number	Displays the account class of the upcoming dormancy account. Click the link to open the **Account View** page.
Sender	Displays the account number of the upcoming dormancy account.
Currency	Displays the currency of the upcoming dormancy account.
Customer ID	Displays the ID of the customer who owns the upcoming dormancy account. Click the link to open the **Customer View** page.
Expected Dormancy Date	Displays the expected dormancy date of the account.
Primary AUS Number	Displays the primary account unique sequence number of the upcoming dormancy account.
RM ID	Displays the Identification Number of the Relationship Manager assigned to the upcoming dormancy account.

6.5 Create and Load Custom Views

Create a custom view of a Corporate Accounts Widget to track and monitor specific accounts and their activities. The default widgets provided on the Dashboard are generic and track all entities.

1. On **Home** screen, click , and click **Add**.

   The **Add Filter** section displays.

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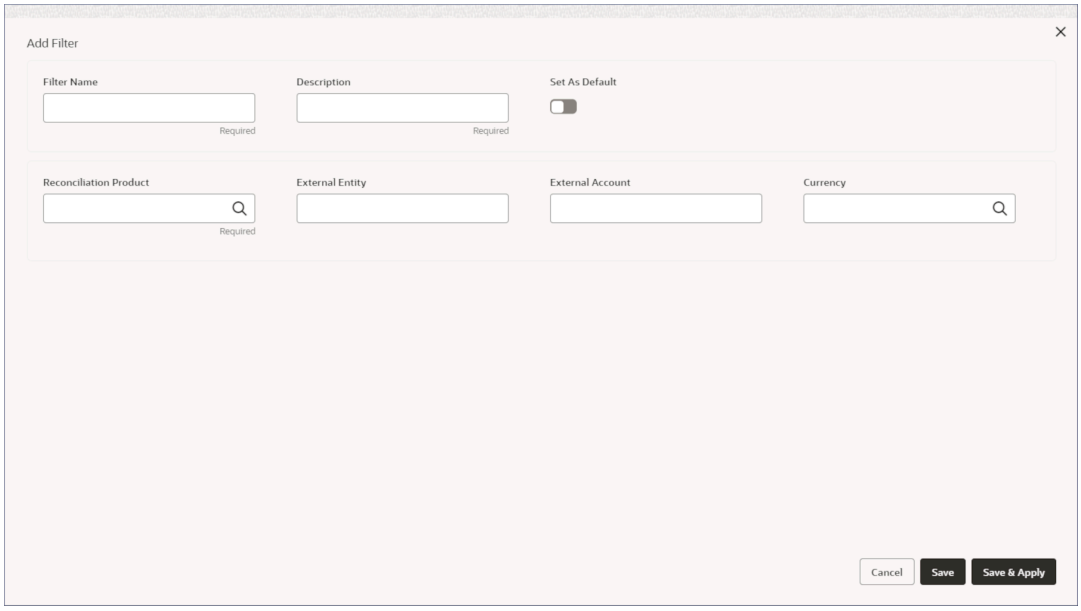
Figure 6-10 Add Filter



2. In the **Add Filter** section, specify the details. For more information on fields, refer to field description table.

Table 6-5 Add Filters - Field Description table

Field	Description
Filter Name	Specify a name for the custom filter.
Description	Specify a description for the custom filter.
Reconciliation Product	Select the required reconciliation product from the list.
Set as Default	Toggle the switch to **ON** to set the filter as the default.
External Entity	Specify the BIC ID of the external entity.
External Account	Specify the account number of the external entity.
Currency	Select the required currency from the list.

3. Select **Save and Apply**.
4. To load the custom view, follow the steps below:
   a. Click .
      The **Filters** dialog displays the custom filters.
   b. Click a custom filter.
      The **Custom View** section displays.
5. To update a custom filter, follow the steps below:
   a. Click .
      The **Filters** dialog displays the custom filters.
   b. Click on the custom filter.

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The **Update Filter** section displays.

c. In the **Update Filter** section, specify the details. For more information on the fields, refer the table above.

6.6 Service Level Agreement

This topic provides the information of Service Level Agreement for Corporate Accounts.

Service Level Agreement (SLA) for all the transactions that involves business process. A view has to be provided to track the tasks for that system to have the below capability.

SLA WIDGET

SLA widget should be introduced to display the SLA status of a task as part of the dashboard and the following details:

- Available in the Dashboard and is accessible as per user credentials.
- Displays the SLA status maintained at the process level.
- Displays only those tasks that have not been handed off to Back Office system.
- Highlights the tasks that are within SLA (in green), approaching SLA breach (in amber) and that have breached SLA (in red).
- Able to view the number of items in each status for all the processes.

1. On the screen, apply the filters. For more information on fields, refer to field description table.

Table 6-6 Filters - Field Description table

Field	Description
Customer	Select the customer name.
Branch Code & Name	Select or specify the branch code and name.
Process	Select the process for applying filter.
From Date	Select or specify the from date. By default, the branch date is displayed. User can edit if required.
To Date	Select or specify the to date. By default, the branch date is displayed. User can specify a back date.
SLA Status	Select the SLA status from the drop-down list. The options are: • **Near Breach** • **Breached**

2. As per the filter criteria, the SLA Status widget displays the detail.

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Figure 6-11 SLA Status Summery

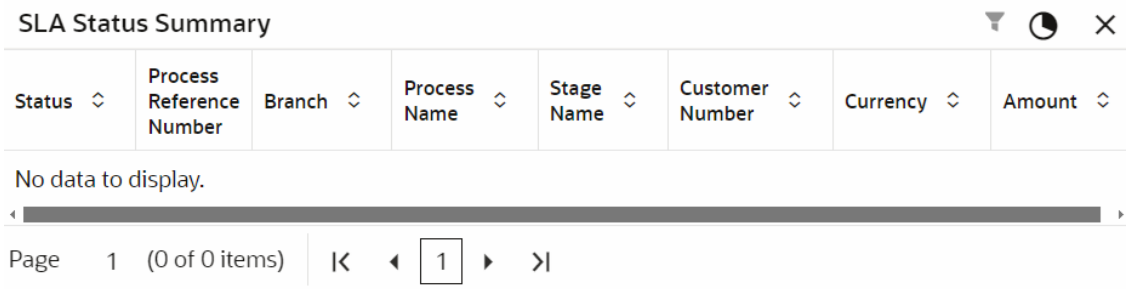

Table 6-7 SLA Status Summary - Field Description

Field	Description
Status	Displays the SLA status. The possible options are: • **Not Breached** • **Near Breached** • **Breached**
Process Reference Number	Displays the application reference number of the process.
Branch	Displays the origination branch code where the transaction is being processed.
Process Name	Displays the name of the process which is being tracked.
Stage Name	Displays the stage name in the process which is being tracked.
Customer Number	Displays the customer number for which the process is being tracked.
Currency	Displays the currency of the transaction if any.
Amount	Displays the transaction amount if involved.

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7

Task Management

User can view, configure, and trigger tasks by following the instructions provided in this topic.

A task executes an identified process or a set of processes. It usually executes then in bulk either periodically and in the background. This facilitates seamless integration of certain repetitive or bulk activities.

Some examples of Corporate Account tasks are:

- Reconciling internal and external entries
- Mapping Internal entries to external accounts
- Mapping external account entries to internal accounts
- Processing SWIFT messages

A set of standard tasks (jobs) are factory shipped with Oracle Banking Accounts and are set up as part of the initial system installation. Authorized users can create more tasks and configure the existing tasks, task configuration determines the following:

- Trigger tasks on specific days and times using CRON expressions (Scheduled tasks)
- Trigger tasks based on events (Event based tasks)
- Perform tasks on specific branch (Both scheduled and event based tasks)

> **Note**
>
> Tasks can also be triggered manually.

The following **Task Management** menu items are described:

- Create Task
  This topic provides the systematic instructions to create a task.
- View Tasks
  This topic explains the systematic instructions to view tasks.
- Configure Tasks
  This topic provides a systematic instructions to configure tasks. Tasks are configured in the following ways to be triggered at a specific time on a day of the month or a week. Tasks can also be triggered when a specific event occurs.
- Trigger Tasks Manually
  This topic provides a systematic instructions to trigger tasks manually.
- View Tasks Status
  This topic provides a systematic instructions to view the status of triggered tasks.

7.1 Create Task

This topic provides the systematic instructions to create a task.

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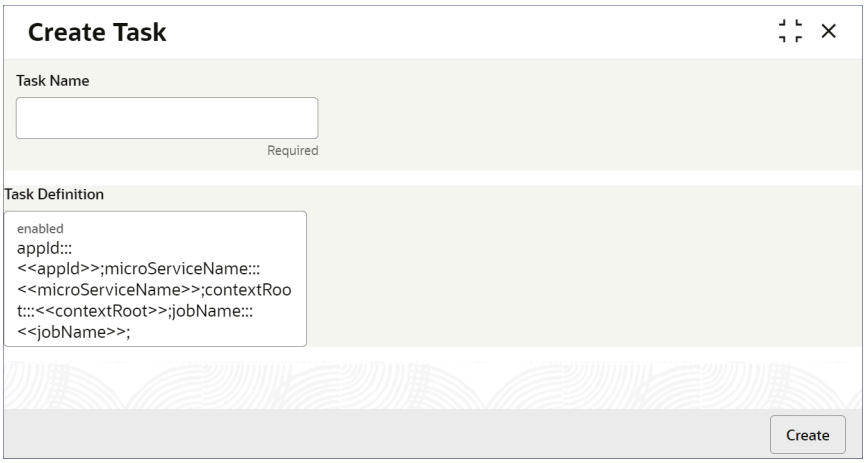
1. On **Home** page, click **Task Management**. Under **Task Management**, click **Create Task**.

   The **Create Task** page displays.

Figure 7-1 Create a Task



2. In the **Create Task** screen, specify the fields. For more information on fields, refer to field description table.

Table 7-1 Create Task - Field Description

Field	Description
Task Name	Specify a name for the task.
Task Definition	Specify the task definition in the following format: `appId:::<<appId>>;microServiceName:::<<microServiceName>>;contextRoot:::<<contextRoot>>;jobName:::<<jobName>>;` • **<<appId>>** - Specify the ID of the Application that processes the task. • **<<microServiceName>>**: Specify the Id of the application that processes the task. • **<<contextRoot>>**: Specify the context root (location of the application) where the micro-service can be accessed. • **<<jobName>>**: Specify the job performing the required task.

> **Note**
>
> To see the list of task definitions available, see Link to Appendix: Task Definitions.

3. Click **Create**.

   A pop-up message confirms that the status of the record creation.

7.2 View Tasks

This topic explains the systematic instructions to view tasks.

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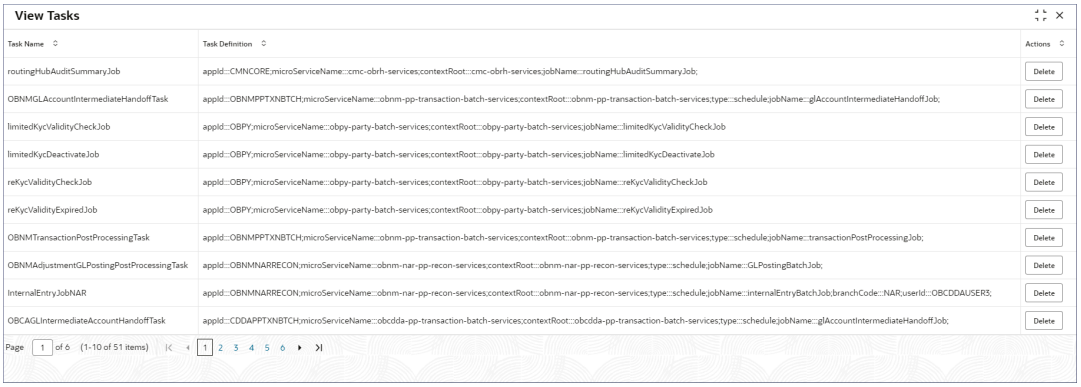
1. On **Home** page, click **Task Management**. Under **Task Management**, and click **View Tasks**.

   The **View Tasks** page displays.

Figure 7-2 View Tasks



2. In the **View Tasks** screen, view the details. For more information on fields, refer to field description table.

Table 7-2 View Tasks - Field Description

Field	Description
Task Name	Displays the name of the task.
Task Definition	Displays the task definition.
Actions	Provides an option to delete the task.

3. Select **Delete** in the **Actions** field, to delete the task.

7.3 Configure Tasks

This topic provides a systematic instructions to configure tasks. Tasks are configured in the following ways to be triggered at a specific time on a day of the month or a week. Tasks can also be triggered when a specific event occurs.

1. On **Home** screen, click **Task Management**. Under **Task Management**, and click **Configure Tasks**.

   The **Configure Tasks** page displays.

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Figure 7-3 Configure Tasks

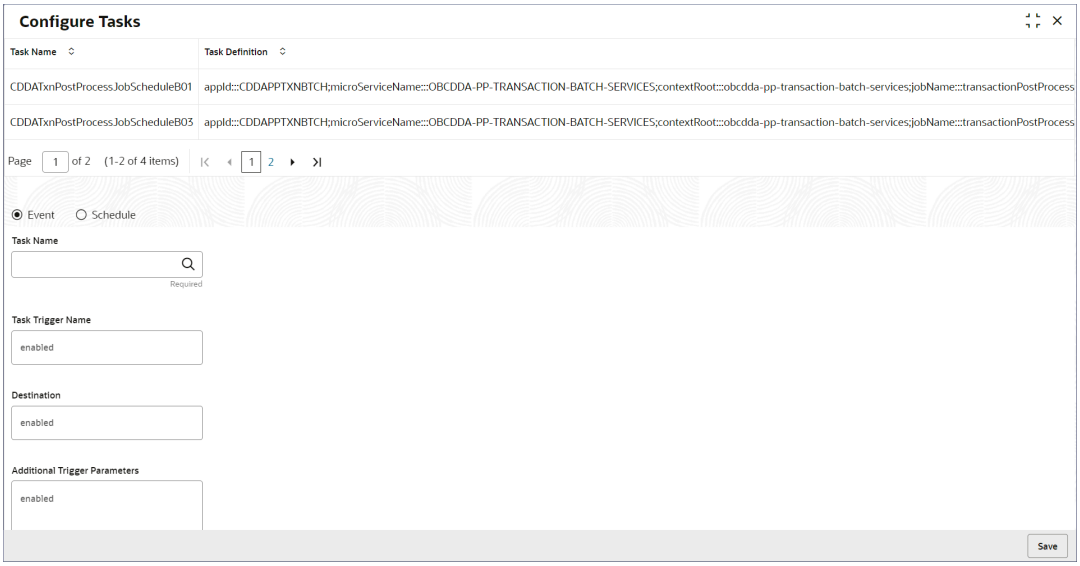

Table 7-3 Configure Tasks - Field Description

Field	Description
Task Name	Displays the name of the task.
Task Definition	Displays the task definition.
Actions	Click **Delete**, to delete the task.

2. On the **Configure Task** screen, specify the required fields. For more information on fields, refer to field description table.

Table 7-4 Configure Task - Field Description

Field Name	Description
Event or **Schedule**	Select **Event** to trigger a task when a specific event occurs. OR Select **Schedule** to trigger a task at a specific time of a day of a month or week.
Task Name	Select the task for the event or scheduled trigger.
Task Trigger Name	Specify a unique name for the configured trigger.
CRON Expression	Displays whether the user is scheduling a trigger. Specify the **CRON Expression** that specifies the specific time and day. The expression consists of six single space-separated fields, representing second, minute, hour, day, month, and weekday. For the month and weekday, provide the first three letters of their English names.
Destination	Displays whether user is configuring an event trigger. Specify the destination that triggers the task when a new event occurs.

Sample Task configurations are given below:

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Table 7-5 OBCA Transaction Post Processing Task

Task Name	Task Description	Additional Parameters
OBCA Transaction Post Processing Task	appId:::CDDAPPTXNPPBTCH;microServiceName:::obcdda-pp-txn-post-processing-batch-services;contextRoot:::obcdda-pp-txn-post-processing-batch-services;type:::schedule;jobName:::executorBatch;populationParamAccountDomain:::CDDAPP;populationParamIsCleanup:::true;batchName:::TxnPostProcessingBatch;processCode:::TxnPostProcessingBatch;populationParamPopulationType:::method;populationParamIsContinuousDataPopulationRequired:::true	branchCode:::<Valid branch code>;userId:::<Valid User id>;populationParamStreamSize:::1;domainBatchParamPageSize::: <any numeric value> (based on the server performance, the size can be defined)

Table 7-6 OBCA Statement Narrative Task

Task Name	Task Description	Additional Parameters
OBCA Statement Narrative Task	appId:::CDDAPPSTNHBTCH;microServiceName:::obcdda-pp-statement-narrative-batch-services;contextRoot:::obcdda-pp-statement-narrative-batch-services;type:::schedule;jobName:::executorBatch;populationParamAccountDomain:::CDDAPP;populationParamIsCleanup:::true;batchName:::statementnarrativebatch;processCode:::statementnarrativebatch;populationParamPopulationType:::method;populationParamIsContinuousDataPopulationRequired:::true	branchCode:::<Valid branch code>;userId:::<Valid User id>; populationParamStreamSize:::<Numeric value>; (based on the server performance, the size can be defined)domainBatchParamPageSize:::<Numeric value>; (based on the server performance, the size can be defined)populationParamPostProcessingStatus:::C; populationParamStatementNarrativeUpdateStatus:P

Table 7-7 OBCAGL Account Intermediate Handoff Task

Task Name	Task Description	Additional Parameters
OBCAGL Account Intermediate Handoff Task	appId:::CDDAPPGLHIBTCH;microServiceName:::obcdda-pp-glhandoff-intermediate-batch-services;contextRoot:::obcdda-pp-glhandoff-intermediate-batch-services;type:::schedule;jobName:::executorBatch;populationParamAccountDomain:::CDDAPP;populationParamIsCleanup:::true;batchName:::TxnPostProcessingBatch;processCode:::TxnPostProcessingBatch;populationParamPopulationType:::method;populationParamIsContinuousDataPopulationRequired:::true	branchCode:::<Valid branch code>; userId::: <Valid User id>; populationParamStreamSize:::<Numeric value>; (based on the server performance, the size can be defined); domainBatchParamPageSize:::<Numeric value>; (based on the server performance, the size can be defined)

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Table 7-8 OBCA WithdrBalance Update Task

Task Name	Task Description	Additional Parameters
OBCA Withdr Balance Update Task	appId:::CDDAPPTBSWBUBTCH;microServiceName:::obcdda-pp-withdr-balance-update-batch-services;contextRoot:::obcdda-pp-withdr-balance-update-batch-services;type:::schedule;jobName:::executorBatch;populationParamAccountDomain:::CDDAPP;batchName:::WithdrawableBalanceBatch;processCode:::WithdrawableBalanceBatch;populationParamPopulationType:::method;populationParamIsContinuousDataPopulationRequired:::true	contextRoot:::obcdda-pp-withdr-balance-update-batch-services;branchCode:::<Valid branch code>;userId:::<Valid User id>;populationParamStreamSize:::<Numeric value>; (based on the server performance, the size can be defined)

3. Click **Save**.

   The configuration is saved and sent for authorization.

Table 7-9 Examples of CRON Expressions

CRON Expression	Description
0 0 12 * * ?	Trigger at 12:00 (PM) everyday
0 * 14 * * ?	Fire every minute starting at 2:00 PM and ending at 2:59 PM, every day
0 10,44 14 ? 3 WED	Triggers at 2:10 PM and 2:44 PM every Wed of March
0 15 10 ? * MON-FRI	Triggers at 10:15 AM every day from Monday to Friday
0 15 10 ? * 6L 2020-2025	Triggers at 10:15 AM on the last Friday of every month from 2020 to 2025
0 15 10 ? * 6#3	Triggers at 10:15 AM on the third Friday of every month
0 0 0 1 1 *	Triggers at the start of a new year

7.4 Trigger Tasks Manually

This topic provides a systematic instructions to trigger tasks manually.

1. On **Home** screen, click **Task Management**. Under **Task Management**, and click **Trigger Tasks**.

   The **Trigger Tasks** page displays.

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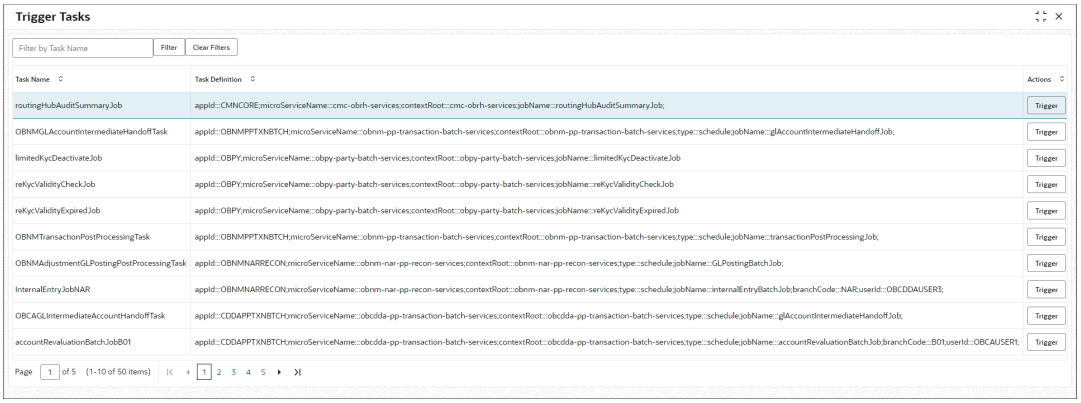
Figure 7-4 Trigger Tasks



2. On the **Trigger Tasks** screen, specify the fields. For more information on fields, refer to field description table.

Table 7-10 View Tasks Table - Field Description

Field	Description
Task Name	Displays the name of the task.
Task Definition	Displays the task definition.
Actions	Click **Trigger**, to trigger the task.

3. In the **Actions** field, click **Trigger**, to trigger the task.

   The **Task Trigger Status** section displays the status of the triggered task.

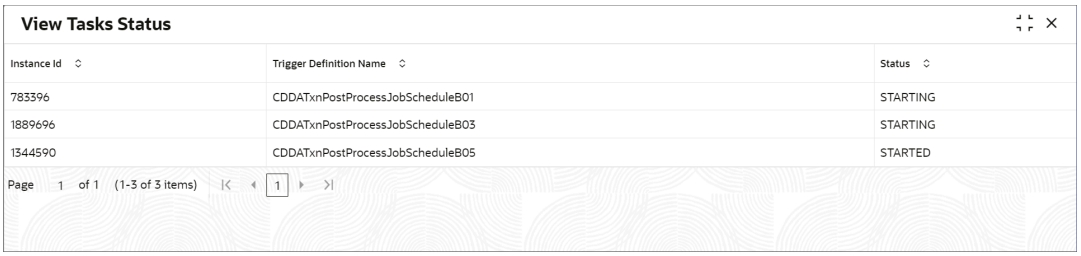
7.5 View Tasks Status

This topic provides a systematic instructions to view the status of triggered tasks.

1. On **Home** screen, click **Task Management**. Under **Task Management**, and click **View Tasks Status**.

   The **View Tasks Status** page displays.

Figure 7-5 View Tasks



2. On the View Tasks Status screen, view the details. For more information on fields, refer to field description table.

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Table 7-11 View Tasks Status - Field Description

Field	Description
Instance Id	Displays the auto-generated Id of the executed task instance.
Trigger Definition Name	Displays the name of the task trigger.
Status	Displays the status of the triggered task. The possible options are: • **STARTING** • **STARTED** • **FAILED** • **COMPLETED**

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8

Functional Activity Codes

This topic contains the functional activity codes available in Oracle Banking Accounts.

Table 8-1 Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_AMEND	UNLOCK	Update Account Class
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_AUTHORIZE	AUTHORIZE	Authorize Account Class
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_CLOSE	CLOSE	Close Account Class
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_DELETE	DELETE	Delete Account Class
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_NEW	NEW	Create Account Class
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_REMOVELOCK	REMOVELOCK	Remove Lock from Account Class
Account Class	CDDAPP_FA_ACCOUNTCLASSAGGREGATE_REOPEN	REOPEN	Reopen Account Class
Bank Parameters Configure	DDACFG_FA_BANKPARAMETERSAGGREGATE_NEW	NEW	Create Bank Parameters
Bank Parameters View	DDACFG_FA_BANKPARAMETERSAGGREGATE_VIEW	VIEW	View Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_VALIDATE	VALIDATE	Validate Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_SUBMIT	SUBMIT	Submit Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_REOPEN	REOPEN	Reopen Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_REMOVELOCK	REMOVE LOCK	Remove Bank Parameters Lock
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_GET_ALL_RESOURCE_DETAILS	GET	Get Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_DELETE	DELETE	Delete Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_CLOSE	CLOSE	Close Bank Parameters
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_AUTHORIZE	AUTHORIZE	Authorize Bank Parameters

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Table 8-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Bank Parameters	DDACFG_FA_BANKPARAMETERSAGGREGATE_AMEND	UNLOCK	Unlock Bank Parameters
Branch Parameters Configure	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_NEW	NEW	Create Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_AMEND	AMEND	Unlock Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_DELETE	DELETE	Delete Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_SUBMIT	SUBMIT	Submit Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_VALIDATE	VALIDATE	Validate Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_AUTHORIZE	AUTHORIZE	Authorize Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_REOPEN	REOPEN	Reopen Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_CLOSE	CLOSE	Close Branch Parameters
Branch Parameters	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_REMOVELOCK	REMOVELOCK	Remove Branch Parameters Lock
Branch Parameters View	DDACFG_FA_BRANCHPARAMETERSAGGREGATE_VIEW	VIEW	View Branch Parameters
Corporate/Nostro Account Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_AMEND	UNLOCK	Unlock Account Category Corporate/Nostro Account
Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_AUTHORIZE	AUTHORIZE	Authorize Account Category
Corporate/Nostro Account Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_CLOSE	CLOSE	Close Account Category
Corporate/Nostro Account Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_DELETE	DELETE	Delete Account Category
Corporate/Nostro Account Category Configure	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_NEW	NEW	Create Account Category Corporate/Nostro Account
Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_REMOVELOCK	REMOVELOCK	Remove Account Category
Corporate/Nostro Account Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_REOPEN	REOPEN	Reopen Account Category

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Table 8-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Corporate/Nostro Account Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_SUBMIT	SUBMIT	Submit Account Category Corporate/Nostro Account
Category	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_VALIDATE	VALIDATE	Validate Account Category
Corporate/Nostro Account Category View	CDDAPM_FA_ACCOUNTTYPEAGGREGATE_VIEW	VIEW	View Account Category
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPROCESSAGGREGATE_AMEND	UNLOCK	Unlock Business Process Corporate/ Nostro Business
Process	CDDAPM_FA_BUSINESSPROCESSAGGREGATE_AUTHORIZE	AUTHORIZE	Authorize Business Process
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPROCESSAGGREGATE_CLOSE	CLOSE	Close Business Process
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPROCESSAGGREGATE_DELETE	DELETE	Delete Business Process
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPROCESSAGGREGATE_NEW	NEW	Create Business Process Corporate/ Nostro Business
Process	CDDAPM_FA_BUSINESSPROCESSAGGREGATE_REMOVELOCK	REMOVELOCK	Remove Business Process Lock
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPROCESSAGGREGATE_REOPEN	REOPEN	Reopen Business Process
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPROCESSAGGREGATE_SUBMIT	SUBMIT	Submit Business Process Corporate/ Nostro Business
Process	CDDAPM_FA_BUSINESSPROCESSAGGREGATE_VALIDATE	VALIDATE	Validate Business Process
Corporate/Nostro Business Process	CDDAPM_FA_BUSINESSPROCESSAGGREGATE_VIEW	VIEW	View Business Process
Custore GL	DDACFG_FA_CUSTOMERGLMAINTAINANCE_AMEND	UNLOCK	Unlock Customer GL
Custore GL	DDACFG_FA_CUSTOMERGLMAINTAINANCE_AUTHORIZE	AUTHORIZE	Authorize Customer GL
Custore GL	DDACFG_FA_CUSTOMERGLMAINTAINANCE_CLOSE	CLOSE	Close Customer GL
Custore GL	DDACFG_FA_CUSTOMERGLMAINTAINANCE_DELETE	DELETE	Delete Customer GL
Custore GL	DDACFG_FA_CUSTOMERGLMAINTAINANCE_NEW	NEW	Create Customer GL
Custore GL	DDACFG_FA_CUSTOMERGLMAINTAINANCE_REOPEN	REOPEN	Reopen Customer GL

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Table 8-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Custore GL	DDACFG_FA_CUSTOMERGLMAINTAINANCE_VALIDATE	VALIDATE	Validate Customer GL
Custore GL	DDACFG_FA_CUSTOMERGLMAINTAINANCE_VIEW	VIEW	View Customer GL
Hold Code	DDACFG_FA_HOLDCODEMENU_MAINT	NEW	Create Hold Code
Hold Code	DDACFG_FA_HOLDCODEMENU_SUMMARY	VIEW	View Hold Code
Hold Code	DDACFG_FA_HOLDCODE_AMEND	UNLOCK	Unlock Hold Code
Hold Code	DDACFG_FA_HOLDCODE_AUTHORIZE	AUTHORIZE	Authorize Hold Code
Hold Code	DDACFG_FA_HOLDCODE_AUTHQUERY	AUTHQUERY	View unauthorized Hold Code
Hold Code	DDACFG_FA_HOLDCODE_CLOSE	CLOSE	Close Hold Code
Hold Code	DDACFG_FA_HOLDCODE_DELETE	DELETE	Delete Hold Code
Hold Code	DDACFG_FA_HOLDCODE_NEW	NEW	Create Hold Code
Hold Code	DDACFG_FA_HOLDCODE_REOPEN	REOPEN	Reopen Hold Code
Hold Code	DDACFG_FA_HOLDCODE_VALIDATE	VALIDATE	Validate Hold Code
Hold Code	DDACFG_FA_HOLDCODE_VIEW	VIEW	View Hold Code
IBAN Maintenance	DDACFG_FA_IBANDIRMAINTAINANCE_AMEND	UNLOCK	Unlock IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAINTAINANCE_AUTHORIZE	AUTHORIZE	Authorize IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAINTAINANCE_CLOSE	CLOSE	Close IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAINTAINANCE_DELETE	DELETE	Delete IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAINTAINANCE_NEW	NEW	Create IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAINTAINANCE_REOPEN	REOPEN	Reopen IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAINTAINANCE_VALIDATE	VALIDATE	Validate IBAN Maintenance
IBAN Maintenance	DDACFG_FA_IBANDIRMAINTAINANCE_VIEW	VIEW	View IBAN Maintenance
Override Configuration	DDACFG_FA_OVERRIDESCONFIGURATION_AMEND	UNLOCK	Unlock Override Configuration
Override Configuration	DDACFG_FA_OVERRIDESCONFIGURATION_AUTHORIZE	AUTHORIZE	Authorize Override Configuration
Override Configuration	DDACFG_FA_OVERRIDESCONFIGURATION_CLOSE	CLOSE	Close Override Configuration

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Table 8-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Override Configuration	DDACFG_FA_OVERRIDESCONFIGURATION_DELETE	DELETE	Delete Override Configuration
Override Configuration	DDACFG_FA_OVERRIDESCONFIGURATION_NEW	NEW	Create Override Configuration
Override Configuration	DDACFG_FA_OVERRIDESCONFIGURATION_REOPEN	REOPEN	Reopen Override Configuration
Override Configuration	DDACFG_FA_OVERRIDESCONFIGURATION_VALIDATE	VALIDATE	Validate Override Configuration
Override Configuration	DDACFG_FA_OVERRIDESCONFIGURATION_VIEW	VIEW	View Override Configuration
Queue Maintenance	DDACFG_FA_QUEUECREATION_AMEND	UNLOCK	Unlock Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREATION_AUTHORIZE	AUTHORIZE	Authorize Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREATION_CLOSE	CLOSE	Close Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREATION_DELETE	DELETE	Delete Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREATION_NEW	NEW	New Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREATION_REOPEN	REOPEN	Reopen Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREATION_VALIDATE	VALIDATE	Validate Queue Creation
Queue Maintenance	DDACFG_FA_QUEUECREATION_VIEW	VIEW	View Queue Creation
Revaluation Setup	DDACFG_FA_REVALUATIONSETUP_AMEND	UNLOCK	Unlock Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATIONSETUP_AUTHORIZE	AUTHORIZE	Authorize Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATIONSETUP_CLOSE	CLOSE	Close Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATIONSETUP_DELETE	DELETE	Delete Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATIONSETUP_NEW	NEW	Create Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATIONSETUP_REOPEN	REOPEN	Reopen Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATIONSETUP_VALIDATE	VALIDATE	Validate Revaluation Setup
Revaluation Setup	DDACFG_FA_REVALUATIONSETUP_VIEW	VIEW	View Revaluation Setup
Source Code	DDACFG_FA_SOURCECODE_AMEND	UNLOCK	Unlock Source Code
Source Code	DDACFG_FA_SOURCECODE_AUTHORIZE	AUTHORIZE	Authorize Source Code
Source Code	DDACFG_FA_SOURCECODE_CLOSE	CLOSE	Close Source Code

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Table 8-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Source Code	DDACFG_FA_SOURCECODE_DELETE	DELETE	Delete Source Code
Source Code	DDACFG_FA_SOURCECODE_NEW	NEW	Create Source Code
Source Code	DDACFG_FA_SOURCECODE_REOPEN	REOPEN	Reopen Source Code
Source Code	DDACFG_FA_SOURCECODE_VALIDATE	VALIDATE	Validate Source Code
Source Code	DDACFG_FA_SOURCECODE_VIEW	VIEW	View Source Code
State Code Mapping	DDACFG_FA_STATE_MAP_AMEND	UNLOCK	Unlock State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_AUTHORIZE	AUTHORIZE	Authorize State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_CLOSE	CLOSE	Close State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_DELETE	DELETE	Delete State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_GETACTION	GETACTION	View State Code Mapping Actions
State Code Mapping	DDACFG_FA_STATE_MAP_GETRESAGG	GETRESAGG	View All State Code Mapping Resources
State Code Mapping	DDACFG_FA_STATE_MAP_GETRESHISTORY	GETRESHISTORY	View State Code Mapping History
State Code Mapping	DDACFG_FA_STATE_MAP_GETSUMMARY	GETSUMMARY	View State Code Mapping Summary
State Code Mapping	DDACFG_FA_STATE_MAP_GETUNAUTHRESOURCE	GETUNAUTHRESOURCE	View unauthorized State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_LOVVALIDATE	LOVVALIDATE	State Code Mapping LOV Validation
State Code Mapping	DDACFG_FA_STATE_MAP_NEW	NEW	Create State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_REJECT	REJECT	Reject State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_REMOVELOCK	REMOVELOCK	Remove State Code Mapping Lock
State Code Mapping	DDACFG_FA_STATE_MAP_REOPEN	REOPEN	Reopen State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_SUBMIT	SUBMIT	Submit State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_VALIDATE	VALIDATE	Validate State Code Mapping
State Code Mapping	DDACFG_FA_STATE_MAP_VIEW	VIEW	View State Code Mapping

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Table 8-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
State Group Parameters	DDACFG_FA_STATE_GROUP_AMEND	UNLOCK	Unlock State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROUP_AUTHORIZE	AUTHORIZE	Authorize State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROUP_CLOSE	CLOSE	Close State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROUP_DELETE	DELETE	Delete State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROUP_GETACTION	GETACTION	State Group Parameters Actions
State Group Parameters	DDACFG_FA_STATE_GROUP_GETRESAGG	GETRESAGG	View State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROUP_GETRESHISTORY	GETRESHISTORY	View State Group Parameters History
State Group Parameters	DDACFG_FA_STATE_GROUP_GETSUMMARY	GETSUMMARY	View All State Group Parameters Resources
State Group Parameters	DDACFG_FA_STATE_GROUP_GETUNAUTHRESOURCE	GETUNAUTHRESOURCE	View Unauthorized State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROUP_LOVVALIDATE	LOVVALIDATE	State Group Parameters Validation
State Group Parameters	DDACFG_FA_STATE_GROUP_NEW	NEW	Create State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROUP_REJECT	REJECT	Reject State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROUP_REMOVELOCK	REMOVELOCK	Remove State Group Parameters Lock
State Group Parameters	DDACFG_FA_STATE_GROUP_REOPEN	REOPEN	Reopen State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROUP_SUBMIT	SUBMIT	Submit State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROUP_VALIDATE	VALIDATE	Validate State Group Parameters
State Group Parameters	DDACFG_FA_STATE_GROUP_VIEW	VIEW	View State Group Parameters
Status Code	DDACFG_FA_STATUSCODEAGGREGATE_AMEND	UNLOCK	Unlock Status Code
Status Code	DDACFG_FA_STATUSCODEAGGREGATE_AUTHORIZE	AUTHORIZE	Authorize Status Code
Status Code	DDACFG_FA_STATUSCODEAGGREGATE_CLOSE	CLOSE	Close Status Code
Status Code	DDACFG_FA_STATUSCODEAGGREGATE_DELETE	DELETE	Delete Status Code
Status Code	DDACFG_FA_STATUSCODEAGGREGATE_NEW	NEW	Create Status Code

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Table 8-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Status Code	DDACFG_FA_STATUSCODEAGGREGATE_REMOVELOCK	REMOVELOCK	Remove Status Code Lock
Status Code	DDACFG_FA_STATUSCODEAGGREGATE_REOPEN	REOPEN	Reopen Status Code
Status Code	DDACFG_FA_STATUSCODEAGGREGATE_SUBMIT	SUBMIT	Submit Status Code
Status Code	DDACFG_FA_STATUSCODEAGGREGATE_VALIDATE	VALIDATE	Validate Status Code
Status Code	DDACFG_FA_STATUSCODEAGGREGATE_VIEW	VIEW	View Status Code
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODEAGGREGATE_AMEND	UNLOCK	Unlock Transaction Code Parameters Transaction Code
Parameters	DDACFG_FA_TRANSACTIONCODEAGGREGATE_AUTHORIZE	AUTHORIZE	Authorize Transaction Code Parameters
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODEAGGREGATE_CLOSE	CLOSE	Close Transaction Code Parameters
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODEAGGREGATE_DELETE	DELETE	Delete Transaction Code Parameters
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODEAGGREGATE_NEW	NEW	Create Transaction Code Parameters Transaction Code
Parameters	DDACFG_FA_TRANSACTIONCODEAGGREGATE_REMOVELOCK	REMOVELOCK	Remove Transaction Code Parameters Lock
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODEAGGREGATE_REOPEN	REOPEN	Reopen Transaction Code Parameters
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODEAGGREGATE_SUBMIT	SUBMIT	Submit Transaction Code Parameters
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODEAGGREGATE_VALIDATE	VALIDATE	Validate Transaction Code Parameters
Transaction Code Parameters	DDACFG_FA_TRANSACTIONCODEAGGREGATE_VIEW	VIEW	View Transaction Code Parameters
Account Search	CDDAPP_FA_ACCOUNTSERVICESAGGREGATE_VIEW	VIEW	Corporate Account Search
Accounting Enquiry	CDDAPP_FA_TRANSACTIONS_ENQUIRY	VIEW	Corporate Accounting Enquiry
Amount Block Enquiry	CDDAPP_FA_ECA_ENQUIRY	VIEW	Corporate Account Amount Block Enquiry
Balance Enquiry	CDDAPP_FA_BAL_ENQUIRY	VIEW	Corporate Account Balance Enquiry

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Table 8-1 (Cont.) Functional Activity Codes

Screen/API Name	Functional Activity Codes	Action	Description
Stop Payment Enquiry	CDDAPP_FA_STOPPAYMENT_ENQUIRY	VIEW	Stop Payment Enquiry
Account Address Update	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Update Account Address
Account Amendment	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Amend Account
Account Closure	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Account Closure
Account Creation	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Account Creation
Account Creation for New Customer	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Account Creation for New Customer
Account Limits Update	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Account Limits Update
Account Statement Request	DDASTMT_MENU_FA_GEN_STATEMENT	VIEW	Account Statement Request
Cheque Book Request	CDDAPM_FA_ACCOUNTINITIATION_NEW	VIEW	Cheque Book Request
Cheque Book Status Update	CDDAPM_MENU_FA_AMEND_CHEQUE_BOOK	VIEW	Cheque Book Status Update
Journal Transaction Create	CDDAPM_SA_MANUAL_TRANSACTIONS_CREATE	VIEW	Journal Transaction Create
Legal Block	CDDAPM_MENU_FA_LEGAL_BLOCK	VIEW	Legal Block
Post Processing Manual Retry	CDDAPP_FA_PP_MANUAL_RETRY	VIEW	Post Processing Manual Retry
Referral Queue	CDDA_FA_PP_RQS_LISTREFERRAL	VIEW	Referral Queue
Stop Payment	CDDAPM_MENU_FA_STOPPAYMENTS	VIEW	Stop Payment
Uncollected Funds Manual Release	CDDAPP_FA_UNCOLLECTED_FUNDS_RELEASE	VIEW	Uncollected Funds Manual Release

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A

Error Codes and Messages

This topic contains error codes and messages found while using Oracle Banking Accounts.

Table A-1 List of Error Codes and Messages

Error Code	Error Message
CAPM-COM-001	Record does not exist
CAPM-COM-002	Unable to parse JSON
CAPM-COM-003	Application Number cannot be blank or "null".
CAPM-COM-004	Process Ref Number cannot be blank or "null".
CAPM-COM-005	Error saving the datasegment
CAPM-COM-006	Unexpected error occurred during runtime
CAPM-COM-007	Application Initiated Successfully
CAPM-DEL-001	Record deleted successfully
CAPM-DEL-002	Record(s) deleted successfully
CAPM-DEL-003	Failed to Delete the record
CAPM-MOD-001	Record Successfully Modified
CAPM-MOD-002	Failed to Update the record
CAPM-SAV-001	Record Saved Successfully.
CAPM-SAV-002	Failed to create the record
CAPM-SAV-003	The record is validated and saved successfully.
CAPM-SAV-004	Record already exists
CAPM-VAL-001	The record is successfully validated.
CAPM-VAL-002	Error in fetching Summary Info.
CAPM-TJS-VAL-00	Process code is not set for the selected Life-cycle
CAPM-TJS-VAL-01	AccountType, LifeCycleCode, and BranchCode cannot be null
CAPM-TJS-VAL-02	BusinessProcess Code cannot be null
CAPM-TJS-VAL-03	Failed to generate the reference number
CAPM-TJS-VAL-04	No business process code found
CAPM-TJS-VAL-05	Application Initiation Failed
CAPM-TJS-VAL-06	Unable to Parse Application Initiation Json
CAPM-TJS-VAL-07	Process Code cannot be null for the life-cycle
CAPM-TJS-VAL-08	Error in retrieving application category
CAPM-TJS-VAL-09	Error in retrieving Task ID List
CAPM-TJS-VAL-10	Work-flow Definition Not Found
CAPM-TJS-VAL-11	Error while checking work-flow definition existence
CAPM-TJS-VAL-12	Response from EA service is null
CAPM-TJS-VAL-13	Only maximum 4 characters are allowed
CAPM-TJS-VAL-14	Invalid Event Serial Number. Value should be a positive number
CAPM-TJS-VAL-15	The record is successfully validated.
CAPM-TJS-MOD-00	Record Successfully Modified
CAPM-TJS-SAV-00	Record Saved Successfully.

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-TJS-COM-00	Unable to parse JSON
CAPM-TJS-COM-01	Application Number cannot be blank or "null".
CAPM-TJS-COM-02	Unexpected error occurred during runtime
CAPM-TJS-COM-03	Application Initiated Successfully
CAPM-TJS-COM-04	Application Number cannot be blank or "null".
CAPM-TJS-VAL-16	Error while checking work-flow definition existence
CAPM-TJS-COM-05	Update status failed
CAPM-TJS-COM-06	Unable to get sub-domain info
CAPM-TJS-VAL-17	Application date parsing failed
CAPM-TJS-VAL-18	Application number not valid
CAPM-TJS-VAL-19	Unable to parse application transaction flow JSON
CAPM-TJS-VAL-21	Failed in parsing date
CAPM-TJS-SAV-01	Record Saved Successfully.
CAPM-TJS-VAL-22	Source code cannot be null or empty
CAPM-TJS-VAL-23	Error while parsing source code from DDA-CONFIG-SOURCECODE-SERVICES
CAPM-TJS-VAL-24	Source code is invalid
CAPM-TJS-VAL-25	Error in getting data from DDA-CONFIG-SOURCECODE-SERVICES
CAPM-TJS-VAL-26	Error in validating the record.
CAPM-TJS-DEF-00	Error in defaulting source code details
CAPM-TJS-VAL-27	Invalid entry type
CAPM-TJS-VAL-28	Invalid posting into
CAPM-TJS-VAL-29	Account currency amount cannot be NULL or empty
CAPM-TJS-VAL-30	Exchange rate cannot be NULL or empty
CAPM-TJS-VAL-31	Branch currency amount cannot be NULL or empty
CAPM-TJS-VAL-32	Invalid value date format
CAPM-TJS-VAL-33	Value date cannot be NULL or empty
CAPM-TJS-VAL-34	Invalid availability info
CAPM-TJS-VAL-35	Availability info cannot be NULL or empty
CAPM-ACS-COM-F1	DirectBankingRequired must be Y/N only
CAPM-ACS-COM-F2	CurrentStatus is invalid
CAPM-ACS-COM-G0	MultiCurrencyAccount must be Y/N only
CAPM-ACS-COM-G1	RenewUnit must be positive Number
CAPM-ACS-COM-G2	NextRenewLimit must be greater than Zero
CAPM-ACS-COM-G3	RenewFrequency must Daily(D)/Yearly(Y/Monthly(M)
CAPM-ACS-COM-G4	RequestStatus is Invalid
CAPM-ACS-COM-G5	ChequeLevelReorder must be empty/null
CAPM-ACS-COM-G6	NoOfLeavesReorder must be empty/null
CAPM-ACS-COM-G7	ChequeLevelReorder is Invalid
CAPM-ACS-COM-G8	NoOfLeavesReorder is Invalid
CAPM-ACS-COM-G9	ReportingGL is not allowed
CAPM-ACS-COM-H0	At least one limit Type is required
CAPM-ACS-COM-H1	TodLimit should be greater than Zero

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-COM-H2	Daylight Limit should be greater than Zero
CAPM-ACS-DEF-01	Error in defaulting Account Statement Preferences
CAPM-ACS-DEF-02	Error in Defaulting Provisioning and Reporting Line
CAPM-ACS-DEF-03	Error in defaulting Account Preferences
CAPM-ACS-DEF-04	Error in defaulting Account Status
CAPM-ACS-DEF-05	Error in defaulting Account Features
CAPM-ACS-DEF-06	Error in defaulting Account Limits
CAPM-ACS-DEF-07	Error in defaulting Account Signatory
CAPM-ACS-DEF-08	Error in defaulting Initial Funding
CAPM-ACS-DEF-09	Error in defaulting Multi Currency Account
CAPM-ACS-DEF-10	Error in defaulting Account Address
CAPM-ACS-DEF-AA	Error in defaulting Interest Details
CAPM-ACS-DEF-AC	Error in defaulting Charges
CAPM-ACS-DEF-AD	Error in defaulting Account Status
CAPM-ACS-DEF-AE	Error in defaulting Account Statement Preferences
CAPM-ACS-DEF-AF	Error in defaulting Provisioning Reporting Line
CAPM-ACS-DEF-AG	Error in defaulting Account Preferences
CAPM-ACS-DEF-AH	Error in defaulting Account Features
CAPM-ACS-DEF-AI	Error in defaulting Account Limits
CAPM-ACS-DEF-AJ	Error in defaulting Account MIS
CAPM-ACS-DEF-AK	Error in defaulting Account Signatory
CAPM-ACS-DEF-AL	Error in defaulting Initial Funding
CAPM-ACS-DEF-AM	Error in defaulting Multi-currency
CAPM-ACS-DEF-AN	Error in defaulting Account Address
CAPM-ACS-VAL-01	Auto Debit Card Request cannot be null.
CAPM-ACS-VAL-02	Request Reference Number cannot be null.
CAPM-ACS-VAL-M0	Process code is not set for the selected Lifecycle
CAPM-ACS-VAL-M1	AccountType,LifeCycleCode,BranchCode cannot be null
CAPM-ACS-VAL-M2	BusinessProcess Code cannot be null
CAPM-ACS-VAL-M4	Failed to generate the reference number
CAPM-ACS-VAL-M3	Error in parsing date. Date should be in YYYY-MM-DD
CAPM-ACS-VAL-M5	No business process code found
CAPM-ACS-VAL-M6	Application Initiation Failed
CAPM-ACS-VAL-M7	Unable to Parse Application Initiation Json
CAPM-ACS-VAL-M8	Process Code cannot be null for the lifecycle
CAPM-ACS-VAL-M9	Error in retrieving application category
CAPM-ACS-VAL-N0	Error in retrieving Task ID List
CAPM-ACS-VAL-N3	Fail to acquire Plato Task
CAPM-ACS-VAL-N1	Workflow Definition Not Found
CAPM-ACS-VAL-N2	Error while checking workflow definition existence
CAPM-ACS-VAL-N4	No data found for this Application Number
CAPM-ACS-VAL-N5	Failed To Invoke OBRH
CAPM-ACS-VAL-N6	Handoff Completed Successfully

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-VAL-N7	Handoff Failed due to network issue
CAPM-ACS-COM-00	Customer Account Basic Details is NULL
CAPM-ACS-COM-01	Account Group is Empty/NULL
CAPM-ACS-COM-02	Invalid Account Number
CAPM-ACS-COM-03	Invalid Customer Number
CAPM-ACS-COM-04	Invalid Branch Code
CAPM-ACS-COM-05	Invalid Currency
CAPM-ACS-COM-06	Invalid Account Class
CAPM-ACS-COM-07	Invalid Account Type
CAPM-ACS-COM-08	Not a Multi-Currency Account Class. MultiCurrency_Account flag should be N
CAPM-ACS-COM-09	Multi-Currency Account Class. MultiCurrency_Account flag should be Y
CAPM-ACS-COM-10	RTL should be N
CAPM-ACS-COM-11	IBAN should be N
CAPM-ACS-COM-12	Referral Required should be N
CAPM-ACS-COM-13	Account Preferences is empty
CAPM-ACS-COM-14	ATM Required should be N
CAPM-ACS-COM-15	Cheque Book Required should be N
CAPM-ACS-COM-16	Cheque Book Auto-reorder should be N
CAPM-ACS-COM-17	Invalid max Cheque rejections
CAPM-ACS-COM-18	Direct Banking Required should be N
CAPM-ACS-COM-19	Direct Banking Required should be Y
CAPM-ACS-COM-20	NULL Account number in Account status
CAPM-ACS-COM-21	NULL Branch Code in Account status
CAPM-ACS-COM-22	Invalid value for Status change automatic
CAPM-ACS-COM-23	Invalid value for No Debits
CAPM-ACS-COM-24	Invalid value for No Credits
CAPM-ACS-COM-25	Invalid value for Stop Payment
CAPM-ACS-COM-26	Invalid value for Dormant
CAPM-ACS-COM-27	Invalid value for Frozen
CAPM-ACS-COM-28	Current Status to be NORM in Account opening
CAPM-ACS-COM-29	Dormancy Parameter must be D(Debit) or C(Credit) or A(Any of Credit or Debit) or M(Manual)
CAPM-ACS-COM-30	Invalid date for Status Since
CAPM-ACS-COM-31	Cheque Leaves must be numeric
CAPM-ACS-COM-32	Invalid date for Order Date
CAPM-ACS-COM-33	First Cheque Number has to be numeric
CAPM-ACS-COM-34	Invalid value for Cheque leaves
CAPM-ACS-COM-36	Branch Code in Cheque Book request is empty"
CAPM-ACS-COM-37	Account number in Cheque Book request is empty
CAPM-ACS-COM-38	Cheque Book number in Cheque Book request is empty
CAPM-ACS-COM-39	Cheque number in Cheque Book request is empty
CAPM-ACS-COM-40	Leaf Number Status of Cheque Details cannot be empty

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-COM-41	Interest Details must not be Empty/Null
CAPM-ACS-COM-42	Currency cannot be duplicated
CAPM-ACS-COM-43	Invalid value for Waive Interest
CAPM-ACS-COM-44	Invalid value for Open, can be Y or N
CAPM-ACS-COM-45	Invalid value for Variance
CAPM-ACS-COM-46	Duplicate Currency selected in Multi-currency
CAPM-ACS-COM-47	Invalid Fund Utilization sequence
CAPM-ACS-COM-48	OD required in Account Class is N. AUF limit should not be entered
CAPM-ACS-COM-49	OD required in Account Class is N. AUF limit start date should not be entered
CAPM-ACS-COM-50	OD required in Account Class is N. AUF limit end date should not be entered
CAPM-ACS-COM-51	OD required in Account Class is N. AUF margin should not be entered
CAPM-ACS-COM-52	Invalid AUF limit start date
CAPM-ACS-COM-53	Invalid AUF limit end date
CAPM-ACS-COM-54	AufMargin must not be empty when OdFacReq is set to Y in Account Class
CAPM-ACS-COM-55	OD required in Account Class is N. TOD limit should not be entered
CAPM-ACS-COM-56	OD required in Account Class is N. TOD limit start date should not be entered
CAPM-ACS-COM-57	OD required in Account Class is N. TOD limit end date should not be entered
CAPM-ACS-COM-58	TodLimit is must not be empty when OdFacReq is set to Y in Account Class
CAPM-ACS-COM-59	Invalid TOD limit start date
CAPM-ACS-COM-60	Invalid TOD limit end date
CAPM-ACS-COM-61	OD required in Account Class is N. Day light limit should not be entered
CAPM-ACS-COM-62	Invalid Renew TOD
CAPM-ACS-COM-63	Renew TOD is N. Renew frequency should be NULL
CAPM-ACS-COM-64	Renew TOD is N. Renew unit should be NULL
CAPM-ACS-COM-65	Renew TOD is N. Next renewal limit should be NULL
CAPM-ACS-COM-66	Invalid Linkage reference
CAPM-ACS-COM-67	Linked Amount must be Numeric
CAPM-ACS-COM-68	Invalid Effective date
CAPM-ACS-COM-69	Account number different from the master
CAPM-ACS-COM-70	Currency different from the master
CAPM-ACS-COM-71	Invalid Provisioning and GL
CAPM-ACS-COM-72	Invalid Status
CAPM-ACS-COM-73	Invalid Debit GL
CAPM-ACS-COM-74	Invalid Credit GL
CAPM-ACS-COM-75	Propagate reporting GL is Y. Status should not be entered
CAPM-ACS-COM-76	Propagate reporting GL is Y. Debit GL should not be entered
CAPM-ACS-COM-77	Propagate reporting GL is Y. Credit GL should not be entered
CAPM-ACS-COM-78	Invalid Language Code

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-COM-79	Account address is Empty / NULL
CAPM-ACS-COM-80	Address type is Empty / NULL
CAPM-ACS-COM-81	Order details is Empty / NULL
CAPM-ACS-COM-82	Invalid IBAN Account number
CAPM-ACS-COM-83	Invalid Product Code
CAPM-ACS-COM-84	Invalid UDE Currency
CAPM-ACS-COM-85	Invalid UDE element id
CAPM-ACS-COM-86	Invalid Rate Code
CAPM-ACS-COM-87	Invalid Calculation Account
CAPM-ACS-COM-88	Invalid Interest Booking Branch Code
CAPM-ACS-COM-89	Invalid Interest Booking Account
CAPM-ACS-COM-90	Effective date is before Account open date
CAPM-ACS-COM-91	Start date is before Account open date
CAPM-ACS-COM-92	Effective date is before Account open date
CAPM-ACS-COM-93	Status since should be Account open date
CAPM-ACS-COM-A1	AddressType length is more then 22.
CAPM-ACS-COM-A2	PostCode can not be blank and empty
CAPM-ACS-COM-A3	TownName can not be blank and empty
CAPM-ACS-COM-A4	Country can not be blank and empty
CAPM-ACS-COM-A5	Department length is out of limit
CAPM-ACS-COM-A6	SubDepartment length is out of limit
CAPM-ACS-COM-A7	StreetName length is out of limit
CAPM-ACS-COM-A8	BuildingNumber length is out of limit
CAPM-ACS-COM-A9	BuildingName length is out of limit
CAPM-ACS-COM-A0	Floor length is out of limit
CAPM-ACS-COM-B0	PostBox length is out of limit
CAPM-ACS-COM-B1	Room length is out of limit
CAPM-ACS-COM-B2	PostCode length is out of limit
CAPM-ACS-COM-B3	TownName length is out of limit
CAPM-ACS-COM-B4	TownLocationName length is out of limit
CAPM-ACS-COM-B5	DistrictName length is out of limit
CAPM-ACS-COM-B6	CountrySubDivision length is out of limit
CAPM-ACS-COM-B7	Country length is out of limit
CAPM-ACS-COM-C1	RealTimeLiquidity must be Y/N only
CAPM-ACS-COM-C2	IBAN Required must be Y/N only
CAPM-ACS-COM-C3	ReferralRequired can be Y/N only
CAPM-ACS-COM-C4	ATM Required must be Y/N only
CAPM-ACS-COM-C5	Cheque Book Required must be Y/N only
CAPM-ACS-COM-C6	Cheque Book AutoReorder must be Y/N only
CAPM-ACS-VAL-U4	Minimum one address should be marked as default
CAPM-ACS-VAL-U5	Default address must have mail media
CAPM-ACS-VAL-C8	Invalid Advice
CAPM-ACS-VAL-70	Customer Number not valid

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-VAL-71	Currency not valid
CAPM-ACS-VAL-72	Account Class not valid
CAPM-ACS-VAL-04	Account Number cannot be null.
CAPM-ACS-VAL-78	When the statement type is chosen as None then Cycle and On should not be captured.
CAPM-ACS-VAL-79	Primary Cycle must not be Empty/Null
CAPM-ACS-VAL-80	PrimaryOn must not be Empty/Null
CAPM-ACS-VAL-S2	PrimaryStatement Format must not be Empty/Null
CAPM-ACS-VAL-R1	PrimarySwiftAddress required only when Swift Required is set to Y
CAPM-ACS-VAL-S4	PrimaryStatement Swift Address must not be Empty/Null
CAPM-ACS-VAL-82	Secondary Cycle must not be Empty/Null
CAPM-ACS-VAL-93	Invalid Primary Cycle
CAPM-ACS-VAL-S5	SecondaryStatement Format must not be Empty/Null
CAPM-ACS-VAL-R2	SecondarySwiftAddress required only when Swift Required is set to Y
CAPM-ACS-VAL-S7	Secondary Swift Address must not be Empty/Null
CAPM-ACS-VAL-86	TertiaryOn must not be Empty/Null
CAPM-ACS-VAL-S8	TertiaryStatement Format must not be Empty/Null
CAPM-ACS-VAL-R3	TertiarySwiftAddress required only when Swift Required is set to Y
CAPM-ACS-VAL-R0	TertiarySwiftAddress must not be Empty/Null
CAPM-ACS-VAL-94	Invalid Secondary Cycle
CAPM-ACS-VAL-95	Invalid Tertiary Cycle
CAPM-ACS-VAL-27	LanguageCode does not match from the LOV.
CAPM-ACS-VAL-E8	Branch Date is null
CAPM-ACS-VAL-E9	Amount not valid
CAPM-ACS-VAL-F0	Effective Date is not valid
CAPM-ACS-VAL-F1	Effective date should not be before branch date
CAPM-ACS-VAL-F2	expiryDate date should not be before branch date
CAPM-ACS-VAL-F3	expiryDate date should not be before effective date
CAPM-ACS-VAL-S0	duplicate sub account currency not allowed
CAPM-ACS-VAL-34	Customer Name cannot be null.
CAPM-ACS-VAL-35	Party Type cannot be null
CAPM-ACS-VAL-36	Country of Incorporation cannot be null.
CAPM-ACS-VAL-37	Date of Incorporation cannot be null
CAPM-ACS-VAL-38	Place of Incorporation cannot be null
CAPM-ACS-VAL-39	KYC status cannot be null
CAPM-ACS-VAL-40	Preferred language cannot be null
CAPM-ACS-VAL-41	Media in CustomerAddresMaintenance cannot be null
CAPM-ACS-VAL-42	Address Type in CustomerAddresMaintenance cannot be null
CAPM-ACS-VAL-43	Country code value does not match from the LOV API
CAPM-ACS-VAL-44	Preferred Language does not match from the LOV.
CAPM-ACS-VAL-45	house/building, city, zip code, email address and state cannot be null
CAPM-ACS-VAL-46	mail address is mandatory
CAPM-ACS-VAL-47	swift, mobile,fax or phone either one should be have details.

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-VAL-C7	Reporting GL must contain atleast one NORM status during SAVE
CAPM-ACS-VAL-G3	StopPaymentsType should be A or C
CAPM-ACS-VAL-G4	Effective Date is not valid
CAPM-ACS-VAL-G5	Effective date should not be before branch date
CAPM-ACS-VAL-G6	expiryDate date should not be before branch date
CAPM-ACS-VAL-G7	expiryDate date should not be before effective date
CAPM-ACS-VAL-N8	Record already Handed off
CAPM-ACS-VAL-N9	Failed to parse data to ProductProcess due to network issue
CAPM-ACS-VAL-T1	Customer Number not generated
PLATO-EVNT-001	Failed to update
PLATO-EVNT-002	Record already exists
CAPM-ACS-VAL-05	Cannot have Request Reference Number for empty Card Products.
CAPM-COM-020	Unable to get Sub-domain info from Transaction Controller
CAPM-ACS-VAL-H9	$1 is an invalid branch code
CAPM-ACS-VAL-H8	Chequebook required flag is disabled for account $1
CAPM-ACS-COM-J0	Failed to get amount block details
CAPM-ACS-COM-J1	Error while get amount block details
CAPM-ACS-COM-J2	Failed to post amount block details
CAPM-ACS-COM-J3	Error while post amount block details
CAPM-ACS-COM-J4	Failed to update amount block details
CAPM-ACS-COM-J5	Error while amend amount block details
CAPM-ACS-COM-J6	Failed to close amount block
CAPM-ACS-COM-J7	Error while close amount block
GCS-AUTH-01	Record Successfully Authorized
GCS-AUTH-02	Valid modifications for approval were not sent. Failed to match
GCS-AUTH-03	Maker cannot authorize
GCS-AUTH-04	No Valid unauthorized modifications found for approval.
GCS-AUTH-05	Failed to Authorize the record
GCS-CLOS-002	Record Successfully Closed
GCS-CLOS-01	Record Already Closed
GCS-CLOS-02	Record Successfully Closed
GCS-CLOS-03	Unauthorized record cannot be closed, it can be deleted before first authorization
GCS-CLOS-04	Failed to Close the record
GCS-COM-001	Record does not exist
GCS-COM-002	Invalid version sent, operation can be performed only on latest version
GCS-COM-003	Please Send Proper ModNo
GCS-COM-004	Please send makerId in the request
GCS-COM-005	Request is Null. Please Resend with Proper SELECT
GCS-COM-006	Unable to parse JSON
GCS-COM-007	Request Successfully Processed
GCS-COM-008	Modifications should be consecutive.
GCS-COM-009	Resource ID cannot be blank or "null".

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
GCS-COM-010	Successfully canceled $1.
GCS-COM-011	$1 failed to update.
GCS-COM-012	Error saving child datasegment, Master validation failed
GCS-COM-013	Error saving the datasegment
GCS-COM-014	Error validating the datasegment
GCS-COM-015	Error submitting the datasegment
GCS-COM-016	Unexpected error occurred during runtime
GCS-COM-017	Error deleting the extended datasegment
GCS-COM-018	Remove lock failed
GCS-COM-019	Revert call to extended datasegment failed
GCS-COM-020	Revert call to sub-domain datasegment failed
GCS-COM-021	Error deleting the sub-domain datasegment
GCS-COM-022	Authorize call to extended datasegment failed
GCS-COM-023	Authorize call to sub-domain datasegment failed
GCS-COM-025	Client error occurred during API call
GCS-COM-026	Invalid datasegment code
GCS-DEL-001	Record deleted successfully
GCS-DEL-002	Record(s) deleted successfully
GCS-DEL-003	Modifications didn’t match valid unauthorized modifications that can be deleted for this record
GCS-DEL-004	Send all unauthorized modifications to be deleted for record that is not authorized even once.
GCS-DEL-005	Only Maker of first version of record can delete modifications of record that is not once authorized.
GCS-DEL-006	No valid unauthorized modifications found for deleting
GCS-DEL-007	Failed to delete. Only maker of the modification(s) can delete.
GCS-DEL-008	Failed to Delete the record
GCS-DEL-009	No valid pre-validated modifications found for deletion
GCS-MOD-001	Closed Record cannot be modified
GCS-MOD-002	Record Successfully Modified
GCS-MOD-003	Record marked for close, cannot modify.
GCS-MOD-004	Only maker of the record can modify before once authorized
GCS-MOD-005	Not amendable field, cannot modify
GCS-MOD-006	Natural Key cannot be modified
GCS-MOD-007	Only the maker can modify the pending records.
GCS-MOD-008	Failed to Update the record
GCS-REOP-003	Successfully Reopened
GCS-REOP-01	Unauthorized Record cannot be Reopened
GCS-REOP-02	Failed to Reopen the Record, cannot reopen Open records
GCS-REOP-03	Successfully Reopened
GCS-REOP-04	Unauthorized record cannot be reopened, record should be closed and authorized
GCS-REOP-05	Failed to Reopen the record
GCS-REVT-01	Record reverted successfully

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
GCS-REVT-02	Failed to Revert the record
GCS-SAV-001	Record already exists
GCS-SAV-002	Record Saved Successfully.
GCS-SAV-003	The record is saved and validated successfully.
GCS-SAV-004	Failed to create the record
GCS-VAL-001	The record is successfully validated.
GCS-LOCK-01	Remove dirty lock failed
CAPM-ACT-VAL-01	AccountType is Mandatory.
CAPM-ACT-VAL-02	AccountType Code is Mandatory.
CAPM-ACT-VAL-03	AccountType Description is Mandatory.
CAPM-ACT-LOV-01	Error in getting data from Account class service
CAPM-ACT-LOV-02	Error while Parsing data from Account Class service
CAPM-ACT-LOV-03	Account class code is invalid
CAPM-BPC-CDS-00	AccountType of Advices not matching with BasicDetails
CAPM-BPC-CDS-01	BranchCode of Advices not matching with BasicDetails
CAPM-BPC-CDS-02	AccountType of Checklists not matching with BasicDetails
CAPM-BPC-CDS-03	BranchCode of Checklists not matching with BasicDetails
CAPM-BPC-CDS-04	AccountType of Datasegments not matching with BasicDetails
CAPM-BPC-CDS-05	BranchCode of Datasegments not matching with BasicDetails
CAPM-BPC-CDS-06	AccountType of Documents not matching with BasicDetails
CAPM-BPC-CDS-07	BranchCode of Documents not matching with BasicDetails
CAPM-BPC-MAN-00	LIFECYCLE is Mandatory
CAPM-BPC-MAN-01	WorkFlow Definition is Mandatory
CAPM-BPC-MAN-02	AccountType is Mandatory
CAPM-BPC-MAN-03	BranchCode is Mandatory
CAPM-BPC-MAN-04	BusinessProcess Code is Mandatory in $1
CAPM-BPC-MAN-05	Party RoleCode is Mandatory in $1
CAPM-BPC-MAN-06	AccountType is Mandatory in $1
CAPM-BPC-MAN-07	BranchCode is Mandatory in $1
CAPM-BPC-MAN-08	AccountType is Mandatory in $1
CAPM-BPC-MAN-09	BranchCode is Mandatory in $1
CAPM-BPC-MAN-10	AccountType is Mandatory in $1
CAPM-BPC-MAN-11	BranchCode is Mandatory in $1
CAPM-BPC-MAN-12	AccountType is Mandatory in $1
CAPM-BPC-MAN-13	BranchCode is Mandatory in $1
CAPM-BPC-MAN-14	FunctionalCode and FunctionalDesc is Mandatory in $1
CAPM-BPC-MAN-15	ServiceName and Service endpoint is Mandatory in $1
CAPM-BPC-MAN-18	Stage configuration is Mandatory
CAPM-BPC-MAN-19	StageDatasegment configuration is Mandatory
CAPM-BPC-MAN-20	No Stage configured in this process
CAPM-BPC-VAL-00	Source stage value should be either Y/N
CAPM-BPC-VAL-01	Cannot have more than 1 source Stage

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-BPC-VAL-02	Businessprocess code should be in Upper Case and should not contain any special characters
CAPM-BPC-VAL-03	$1 Functional code is invalid
CAPM-BPC-VAL-04	Businessprocess code should be of length 6
CAPM-BPC-VAL-05	Record already exist with same Lifecycle and AccountType
CAPM-BPC-VAL-06	Unable to fetch and validateLifecycle Code data
CAPM-BPC-VAL-07	Unable to fetch and validate branch Code data
CAPM-BPC-VAL-08	Unable to fetch and validate AccountType
CAPM-BPC-LOV-00	$1 is not a valid LifeCycle Code
CAPM-BPC-LOV-01	$1 is not a valid AccountType Code in BasicDetails
CAPM-BPC-LOV-02	$1 is not a valid Branch Code in BasicDetails
CAPM-BPC-LOV-03	$1 is not a valid AccountType in Advice
CAPM-BPC-LOV-04	$1 is not a valid BranchCode in Advice
CAPM-BPC-LOV-13	$1 is not a valid RoleCode in Advice
CAPM-BPC-LOV-05	$1 is not a valid AccountType in Checklist
CAPM-BPC-LOV-06	$1 is not a valid BranchCode in Checklist
CAPM-BPC-LOV-07	$1 is not a valid AccountType in Document
CAPM-BPC-LOV-08	$1 is not a valid BranchCode in Document
CAPM-BPC-LOV-09	$1 is not a valid DocumentCode
CAPM-BPC-LOV-10	$1 is not a valid AccountType in Datasegments
CAPM-BPC-LOV-11	$1 is not a valid BranchCode in Datasegments
CAPM-BPC-LOV-12	$1 is not a valid DatasegmentCode
CAPM-BPC-OVR-00	No Advices configured in this process
CAPM-BPC-OVR-01	No Checklist configured in this process
CAPM-BPC-OVR-02	No Document configured in this process
CAPM-BPC-VAL-09	$1 Stage : Service Name and Endpoint is invalid
CAPM-BPC-VAL-10	Unable to fetch and validate Service Endpoint
CAPM-BPC-VAL-11	Unable to fetch and validate FunctionalActivity
CAPM-TRO-001	Failed in Updating Task
CAPM-TRO-002	Stage Updated Successfully
CAPM-TRO-003	Failed in Updating Transaction Log
CAPM-TRO-004	Application Number, Process Code and Stagecode are mandatory
CAPM-TRO-005	No transaction exists with the given application number
CAPM-TRO-007	Approval Pending for Business Overrides
CAPM-TRO-008	Workflow and TaskID are mandatory
CAPM-TRO-009	Failed in updating stage
CAPM-TRO-010	Sending advice failed, Preferred Contact Media Not Found
CAPM-TRO-011	Task Not Found in Current Branch
CAPM-TRO-012	$1 Datasegment is Mandatory
CAPM-TRO-013	Upload Mandatory Documents
CAPM-TRO-014	Upload Mandatory Checklist
CAPM-TRO-015	ProcessRef Number is Mandatory
CAPM-TRO-016	Initiation Process Failed

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-TRO-017	Workflow definition not found
CAPM-TRO-018	Error while checking workflow definition existence
CAPM-TRO-019	Failed in task search API call
CAPM-TRO-021	Business process not available for the given productCode
CAPM-TRO-023	Failed in task search API call
CAPM-TRO-022	Business process fetch failed due to some error
CAPM-TRO-020	Failed in Getting Descriptions
CAPM-TRO-024	Unable to Fetch Dashboard filter
CAPM-TRO-025	Unable to update Dashboard filter
CAPM-COM-015	Mandatory Document check failed
CAPM-COM-016	Mandatory Datasegment check failed
CAPM-COM-017	Checklist check failed
CAPM-COM-018	Overrides check failed
CAPM-COM-019	Domain data validation failed
CAPM-ACS-VAL-F9	Duplicate Account Number
CAPM-STP-VAL-24	Invalid Cheque Number given
CAPM-ACS-COM-I5	Primary Swift Address Not Allowed
CAPM-ACS-COM-I6	Secondary Swift Address Not Allowed
CAPM-ACS-COM-I7	Tertiary Swift Address Not Allowed
CAPM-TJS-VAL-36	Related account cannot be NULL or empty for the selected posting into
CAPM-TJS-VAL-37	Reversal Accounting Reference cannot be NULL or empty if reversal is set to true
CAPM-TJS-VAL-38	Account number not matching with the list of account numbers in core-account-service
CAPM-TJS-VAL-39	Account number cannot be NULL or empty
CAPM-TJS-VAL-40	Account number cannot be defaulted from source code as it is not present in source-code-services
CAPM-TJS-VAL-41	Account branch cannot be NULL or empty
CAPM-TJS-VAL-42	Account currency cannot be NULL or empty
CAPM-TJS-VAL-43	Account currency amount cannot be NULL or empty
CAPM-TJS-VAL-44	Invalid booking date/transaction init date format
CAPM-TJS-VAL-45	Booking date/transaction init date is neither specified by user nor available in branch service
CAPM-TJS-VAL-46	Error while fetching date from branch service
CAPM-TJS-VAL-47	Value date of transaction account is less than account open date
CAPM-TJS-VAL-48	Value date is earlier than the permitted back value days
CAPM-TJS-VAL-49	Error while fetching account open date
CAPM-TJS-VAL-50	Error while fetching branch parameters details from config service
CAPM-TJS-VAL-51	Error while parsing branch parameters details from config service
CAPM-TJS-VAL-52	Error while validating value date with branch parameters as the required info is NULL
CAPM-TJS-VAL-53	Error while parsing account number from core-account-service
CAPM-TJS-VAL-54	Error while fetching account numbers from core-account-service
CAPM-TJS-VAL-55	Branch parameters details is not available for the selected branch

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-TJS-VAL-56	Account branch cannot be defaulted from account, as the configured value is NULL or empty
CAPM-TJS-VAL-57	Account currency cannot be defaulted from account, as the configured value is NULL or empty
CAPM-TJS-VAL-58	Exchange rate cannot be defaulted, as the required branch parameters is not available for the selected branch
CAPM-TJS-VAL-59	Exchange rate cannot be defaulted, as either account currency or branch local currency is NULL or empty
CAPM-TJS-VAL-60	Account open date cannot be defaulted from account, as the configured value is NULL or empty
CAPM-TJS-VAL-61	Error while parsing transaction code from transaction-code-services
CAPM-TJS-VAL-62	Available days cannot be defaulted from transaction code, as the configured value is NULL or empty
CAPM-TJS-VAL-63	Available days cannot be defaulted, as the required entry is not available for the selected transaction code
CAPM-TJS-VAL-64	Error while parsing available days from transaction code service response
CAPM-TJS-VAL-65	Error while calling business process services to fetch business process code details
CAPM-STP-VAL-01	Branch Date is null.
CAPM-STP-VAL-02	Branch Code must be the Branch you logged in
CAPM-STP-VAL-03	AccountNumber is not valid or not having chequebook facility
CAPM-STP-VAL-04	StopPaymentType must be A or C Type
CAPM-STP-VAL-05	Effective Date is not valid
CAPM-STP-VAL-06	Effective date should not be before branch date
CAPM-STP-VAL-07	expiryDate date should not be before branch date
CAPM-STP-VAL-08	expiryDate date should not be before effective date
CAPM-STP-VAL-09	Both StartCheque Number/Amount cannot be Null/Empty at the Same time
CAPM-STP-VAL-10	Amount is invalid ,should must greater than 0
CAPM-STP-VAL-11	Stop Payment can be requested either with ChequeNumber or Amount, not both
CAPM-STP-VAL-12	ResourceId and operationType must not be null.
CAPM-STP-VAL-13	Stop payment type cannot be changed
CAPM-STP-VAL-14	Start Cheque Number cannot be changed
CAPM-STP-VAL-15	End Cheque Number cannot be changed
CAPM-STP-VAL-16	Amount cannot be changed
CAPM-STP-VAL-17	Effective date cannot be changed
CAPM-STP-VAL-18	Source code cannot be changed
CAPM-STP-VAL-19	Start and End Cheque Number should be within the assigned chequebook number range
CAPM-STP-VAL-22	stop payment already issued for this cheque number
CAPM-STP-VAL-23	Expiry Date cannot overlap with existing Stop Payment date
CAPP-ACC-VAL-01	Account Class Parameter In One or More Account Mask is Not match with Entered Account Class Length
CAPP-ACC-VAL-02	Start date should be in yyyy-MM-dd format

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-VAL-03	end date should be in yyyy-MM-dd format
CAPP-ACC-VAL-04	start date should not be blank if end date is selected
CAPP-ACC-VAL-05	end date should not be before start date
CAPP-ACC-VAL-06	Daily Fixed Time is not a valid time
CAPP-ACC-VAL-07	account type should be of S or U or C or D
CAPP-ACC-VAL-08	account code should be should be 4 character alpha numeric
CAPP-ACC-VAL-09	unauthorized account inactive close day should be between 0 and 999
CAPP-ACC-VAL-10	Authorized account inactive close day should be between 0 and 999
CAPP-ACC-VAL-11	Notice frequency should be O or D or W or M or Y or N
CAPP-ACC-VAL-12	Inactive account notice generation days should be between 0 and 999
CAPP-ACC-VAL-13	Limit for unprinted transactions can be entered only if compression required is selected.
CAPP-ACC-VAL-14	Transaction code for unprinted transactions can be entered only if compression required is selected.
CAPP-ACC-VAL-15	Limit for Unprinted Transaction is mandatory if Compression Required is selected.
CAPP-ACC-VAL-16	Transaction Code is mandatory if Compression Required is selected
CAPP-ACC-VAL-17	Iban account type is mandatory if Compression Required is selected
CAPP-ACC-VAL-18	Iban account type should be 4 character alpha numeric
CAPP-ACC-VAL-19	Daily Fixed Time value should be with respect to STDCAMPM
CAPP-ACC-VAL-20	Cheque Book Required can either be Y/N
CAPP-ACC-VAL-21	Lodgement book should be empty as Passbook Facility Req is Y
CAPP-ACC-VAL-22	ChequeBook related data is not applicable as Checkbook Required is N
CAPP-ACC-VAL-23	Reorder Level cannot be null or zero
CAPP-ACC-VAL-24	Reorder Number cannot be null or zero
CAPP-ACC-VAL-25	Max Check Reject cannot be null or < 1
CAPP-ACC-VAL-26	Channel Details is not applicable as Direct Banking Req is N
CAPP-ACC-VAL-27	Margin on Advance against Uncollected Funds should be between 0 or 100
CAPP-ACC-VAL-28	Sequence cannot have null value
CAPP-ACC-VAL-29	RateValue should be between 0 or 100
CAPP-ACC-VAL-30	MaxRate cannot be a negative value
CAPP-ACC-VAL-31	MaxRate should be between 0 or 100
CAPP-ACC-VAL-32	MaxRate cannot have null value
CAPP-ACC-VAL-33	MinRate cannot be a negative value
CAPP-ACC-VAL-34	MaxRate should be between 0 or 100
CAPP-ACC-VAL-35	Maximum Rate should be greater than or equal to Minimum Rate
CAPP-ACC-VAL-36	Entered rate outside acceptable range for interest rate
CAPP-ACC-VAL-37	Input either rate code or interest rate for a limit category
CAPP-ACC-VAL-38	Atleast one of Rate Code or Rate Value should be available on Save. For Term Deposits both can be null if Default Deposit Rate is Yes.
CAPP-ACC-VAL-39	Statement cycles should be blank when Statement Type is None
CAPP-ACC-VAL-40	Statement Day cannot be blank
CAPP-ACC-VAL-41	Statement cycles have to be different

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-VAL-42	If Hourly Cycle is selected only Hourly Frequency should have the value
CAPP-ACC-VAL-43	If Daily Cycle is selected only Daily Fixed Time should have the value
CAPP-ACC-VAL-44	Hourly Frequency or Daily Fixed Time cannot be selected when Cycle is NULL
CAPP-ACC-VAL-45	Statement Fee ON field not applicable for Daily Cycle
CAPP-ACC-VAL-46	Invalid Statement Fee Cycle
CAPP-ACC-VAL-47	Primary ON field contains invalid Month
CAPP-ACC-VAL-48	Primary ON field is not applicable for Daily Cycle
CAPP-ACC-VAL-49	Secondary ON field should have values between 1 to 31
CAPP-ACC-VAL-50	Secondary ON field contains invalid week
CAPP-ACC-VAL-51	Secondary ON field contains invalid Month
CAPP-ACC-VAL-52	Secondary ON field is not applicable for Daily Cycle
CAPP-ACC-VAL-53	Invalid Primary Cycle
CAPP-ACC-VAL-54	Invalid Secondary Cycle
CAPP-ACC-VAL-55	Invalid Tertiary Cycle
CAPP-ACC-VAL-56	Tertiary ON field should have values between 1 to 31
CAPP-ACC-VAL-57	Tertiary ON field contains invalid week
CAPP-ACC-VAL-58	Tertiary ON field contains invalid Month
CAPP-ACC-VAL-59	Tertiary ON field is not applicable for Daily Cycle
CAPP-ACC-VAL-60	Invalid Provisioning Frequency
CAPP-ACC-VAL-61	Invalid Provisioning Currency
CAPP-ACC-VAL-62	Invalid Natural GL
CAPP-ACC-VAL-63	LiquidationDays should be greater than or equal to zero and should be a non-decimal value
CAPP-ACC-VAL-64	Fee Period should be greater than or equal to zero and should be a non-decimal value
CAPP-ACC-VAL-65	Advice Days should be greater than or equal to zero and should be a non-decimal value
CAPP-ACC-VAL-66	Verify Funds cannot be Y if Liquidation Mode is Manual
CAPP-ACC-VAL-67	Advice days is not applicable as Charge Start Advice is N
CAPP-ACC-VAL-68	Charge Start Advice can either be Y/N
CAPP-ACC-VAL-69	Verify Funds can either be Y/N
CAPP-ACC-VAL-70	Debit Notice can either be Y/N
CAPP-ACC-VAL-71	Interest And Charges Required can either be Y/N
CAPP-ACC-VAL-72	Liquidate Receivable can either be Y/N
CAPP-ACC-VAL-73	MinRate cannot be null
CAPP-ACC-VAL-74	Not a valid Limit Type
CAPP-ACC-VAL-75	Auto Reorder Cheque Book can either be Y/N
CAPP-ACC-VAL-76	Direct Banking Required can either be Y/N
CAPP-ACC-VAL-77	Daylight Limit can either be Y/N
CAPP-ACC-VAL-78	Allow Collateral Linkage can either be Y/N
CAPP-ACC-VAL-79	OD Facility Required can either be Y/N
CAPP-ACC-VAL-80	Dormancy Days should be > 0
CAPP-ACC-VAL-81	Account Class should not be more than 6 character

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-MAN-01	Account class is mandatory
CAPP-ACC-MAN-02	Account type is mandatory
CAPP-ACC-MOD-01	Account class already used in account service
CAPP-ACC-CLO-01	Account class already used in account service
CAPP-ACC-LOV-01	$1 is not a valid Event Class code
CAPP-ACC-LOV-02	$1 is not a valid Source Code
CAPP-ACC-LOV-03	$1 is not a valid Banking Channel
CAPP-ACC-LOV-04	$1 is not a valid Status in Status Rule Definition
CAPP-ACC-LOV-05	$1 is not a valid Status in GL Details
CAPP-ACC-LOV-06	$1 is not a valid EventClass code
CAPP-ACC-LOV-07	$1 is not a valid Exposure Category
CAPP-ACC-LOV-08	$1 is not a valid Accounting Role
CAPP-ACC-LOV-09	$1 is not a valid GL Line
CAPP-ACC-LOV-10	$1 is invalid data in Primary ON field
CAPP-ACC-LOV-11	$1 is invalid data in Secondary ON field
CAPP-ACC-LOV-12	$1 is invalid data in Tertiary ON field
CAPP-ACC-LOV-13	$1 is invalid data in Statement Fee ON field
CAPP-ACC-LOV-14	$1 is invalid data in credit GL Line
CAPP-ACC-LOV-15	$1 is invalid data in debit GL Line
CAPP-ACC-LOV-16	$1 is invalid data in Account Head
CAPP-ACC-LOV-17	Error parsing time , Time should be in hh:mm:ss format
CAPP-ACC-LOV-18	Invalid Mis Group
CAPP-ACC-LOV-19	Mis class/code/type mismatch for $1/$2/$3
CAPP-ACC-LOV-20	No data found from Bank configuration for validations
CAPP-ACC-LOV-21	Unable to get camStartDate from Bank Configuration
CAPP-ACC-LOV-22	Unable to get camEndDate from Bank Configuration
CAPP-ACC-LOV-23	Unable to get account mask from Bank Configuration
CAPP-ACC-LOV-24	Unable to get event class code from Event Class Configuration
CAPP-ACC-LOV-25	No data found in Event Class Configuration for validations
CAPP-ACC-LOV-26	Unable to get event class code summary from Event Class Configuration
CAPP-ACC-LOV-27	No data found for event class code summary in Event Class Configuration for validations
CAPP-ACC-LOV-28	Unable to get accounting role from Event Class Configuration
CAPP-ACC-LOV-29	No data found for accounting role in Event Class Configuration for validations
CAPP-ACC-LOV-30	Unable to get exposure category from Exposure Category Configuration
CAPP-ACC-LOV-31	No data found from Exposure Category Configuration for validations
CAPP-ACC-LOV-32	Unable to get gl code from CMC External Chart Configuration
CAPP-ACC-LOV-33	No data found from CMC External Chart Configuration for validations
CAPP-ACC-LOV-34	Unable to get gl code from Customer GL Configuration
CAPP-ACC-LOV-35	No data found from Customer GL Configuration for validations
CAPP-ACC-LOV-36	No data found from CMC MIS Group Configuration for validations
CAPP-ACC-LOV-37	Unable to get misGroup from CMC MIS Group Configuration

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-LOV-38	No data found from CMC MIS Class Configuration for validations
CAPP-ACC-LOV-39	Unable to get mis class/mis type from CMC MIS Group Configuration
CAPP-ACC-LOV-40	No statement maintenance data found from Maintenance services(static data) for validations
CAPP-ACC-LOV-41	Unable to get statement maintenance data from Maintenance(static data) services
CAPP-ACC-LOV-42	Unable to get status code from Status Code Configuration
CAPP-ACC-LOV-43	No data found from Status Code Configuration for validations
CAPP-ACC-LOV-44	No maintenance data found from Maintenance services(static data) for validations
CAPP-ACC-LOV-45	Unable to get maintenance data from Maintenance(static data) services
CAPP-ACC-CDS-01	IBAN required is set to true in account feature datasegment
CAPP-ACC-CDS-02	IBAN required is set to false in account feature datasegment
CAPP-ACC-VAL-82	Duplicate Source Code is not allowed
CAPP-ACC-VAL-83	Duplicate Bank channel is not allowed
CAPP-ACC-VAL-84	Source Code should not be null or empty
CAPP-ACC-VAL-85	Duplicate Account Role is not allowed
CAPP-ACC-VAL-86	Account Role cannot be null
CAPP-ACC-VAL-87	Duplicate Status is not allowed
CAPP-ACC-VAL-88	Status cannot be null
CAPP-ACC-VAL-89	Dormancy days should be greater than zero
CAPP-ACC-VAL-90	Dormancy parameter should be D or C or B or M
CAPP-ACC-VAL-91	Status code cannot be Null or Empty
CAPP-ACC-VAL-92	Sequence number cannot be Null or Empty
CAPP-ACC-VAL-93	Rule ID cannot be Null or Empty
CAPP-ACC-LOV-46	$1 is not a valid Status code
CAPP-ACC-LOV-47	$1 is not a valid Status Sequence Number
CAPP-ACC-LOV-48	$1 is not a valid Rule Id
CAPP-ACC-LOV-49	No rules found in Rule List from rule service
CAPP-ACC-LOV-50	Unable to fetch rule list from rule service
CAPP-ACC-VAL-94	Currencies cannot be empty when multi currency required is true
CAPP-ACC-VAL-95	Currency cannot be null or empty
CAPP-ACC-VAL-96	Currencies should be empty when multi currency required is false
CAPP-ACC-LOV-51	$1 is not a valid currency
CAPP-ACC-LOV-52	No currency code found in Currency List from CMC-Currency-Service
CAPP-ACC-LOV-53	Unable to get data from CMC-Currency-Service
CAPP-ACC-CLI-01	OBIC - Create External Group Failed
CAPP-ACC-CLI-02	IC - Product Mapping Failed
CAPP-ACC-LOV-54	Unable to get sources from cmc-external-system-services
CAPP-ACC-VAL-97	product code cannot be null or empty
CAPP-ACC-VAL-98	open cannot be null or empty
CAPP-ACC-VAL-99	Open should be either Y or N
CAPP-ACC-VAL-AA	Duplicate status is not allowed in rule definition
CAPP-ACC-VAL-AB	Duplicate combination of Product Code and Currency not allowed

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-VAL-AC	Atleast one rule definition is required when Automatic status change is on
CAPP-ACC-VAL-AD	Rule definition is allowed only when Automatic status change is on
CAPP-ACC-VAL-AE	At least one GL reporting with NORM status is mandatory
CAPP-ACC-VAL-AF	Credit GL cannot be null or empty
CAPP-ACC-VAL-AG	Debit GL cannot be null or empty
CAPM-ACS-VAL-06	Cannot have empty Request Reference Number for Card Products.
CAPM-ACS-VAL-07	accountOpenDate cannot be after cardApplicationDate.
CAPM-ACS-VAL-10	accountOpenDate cannot be after orderDate.
CAPM-ACS-VAL-11	First Check Number is not null hence Check Number Mask cannot be empty
CAPM-ACS-VAL-12	Sum of FirstChequeNumber and ChequeLeaves is greater than the numeric values in ChequeNumberMask
CAPM-ACS-VAL-13	ChequeNumberMask in numeric and Length of FirstChequeNumber and ChequeNumberMask does not match
CAPM-ACS-VAL-14	ChequeNumberMask in alphanumeric and Length of FirstChequeNumber and ChequeNumberMask does not match.
CAPM-ACS-VAL-15	Length of alpha part of FirstChequeNumber not equal to the length of alpha_part of ChequeNumberMask.
CAPM-ACS-VAL-16	Length of numeric part of FirstChequeNumber not equal to the length of numeric part of ChequeNumberMask.
CAPM-ACS-VAL-17	First Cheque Number has to be numeric
CAPM-ACS-VAL-18	Cheque Leaves cannot be null or 0
CAPM-ACS-VAL-19	Branch Code cannot be empty
CAPM-ACS-VAL-20	Account Number cannot be empty
CAPM-ACS-VAL-21	Cheque Leaves cannot be empty
CAPM-ACS-VAL-22	Branch Code of Cheque Details cannot be empty
CAPM-ACS-VAL-23	Account number of Cheque Details cannot be empty
CAPM-ACS-VAL-24	Cheque Book Number of Cheque Details cannot be empty
CAPM-ACS-VAL-25	Cheque Number of Cheque Details cannot be empty
CAPM-ACS-VAL-26	Leaf Number Status of Cheque Details cannot be empty
CAPM-ACS-VAL-51	Account Address is Mandatory.
CAPM-ACS-VAL-52	Account Branch must not be Empty/Null.
CAPM-ACS-VAL-53	Account Name must not be Empty/Null
CAPM-ACS-VAL-54	Address Type is Mandatory.
CAPM-ACS-VAL-56	Valid Media is Mandatory.
CAPM-ACS-VAL-57	Valid Language is Mandatory.
CAPM-ACS-VAL-58	Language is Mandatory.
CAPM-ACS-VAL-59	Interest Details must not be Empty/Null
CAPM-ACS-VAL-60	Interest Start Date must not be Empty/Null
CAPM-ACS-VAL-61	Charge Start Date must not be Empty/Null
CAPM-ACS-VAL-62	Interest start date cannot be before account open date
CAPM-ACS-VAL-63	Charge start date cannot be before account open date
CAPM-ACS-VAL-64	Customer Account Basic Details must not be Empty/Null
CAPM-ACS-VAL-65	Customer Number must not be Empty/Null

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-VAL-66	Currency must not be Empty/Null
CAPM-ACS-VAL-67	Account Class must not be Empty/Null
CAPM-ACS-VAL-68	Account Number must not be Empty/Null
CAPM-ACS-VAL-69	Branch must not be Empty/Null
CAPM-ACS-VAL-73	Account Statement Preferences must not be Empty/Null
CAPM-ACS-VAL-74	IBAN On Advices must not be Empty/Null
CAPM-ACS-VAL-75	Interest Statement must not be Empty/Null
CAPM-ACS-VAL-76	Debit Credit Advices must not be Empty/Null
CAPM-ACS-VAL-77	Primary Statement Type must not be Empty/Null
CAPM-ACS-VAL-81	Secondary Statement Type must not be Empty/Null
CAPM-ACS-VAL-83	Secondary On must not be Empty/Null
CAPM-ACS-VAL-84	Tertiary Statement Type must not be Empty/Null
CAPM-ACS-VAL-85	Tertiary Cycle must not be Empty/Null
CAPM-ACS-VAL-87	Camt052 Cycle must not be Empty/Null
CAPM-ACS-VAL-88	Hourly Frequency must not be Empty/Null
CAPM-ACS-VAL-89	Daily Fixed Time must not be Empty/Null
CAPM-ACS-VAL-90	StatementFeesReq must not be Empty/Null
CAPM-ACS-VAL-91	StatementFeesCycle and StatementFeesOn must not be Empty/Null
CAPM-ACS-VAL-92	StatementFeesCycle and StatementFeesOn must be Empty/Null
CAPM-ACS-VAL-96	Hourly Frequency not valid
CAPM-ACS-VAL-97	Invalid BranchCode
CAPM-ACS-VAL-98	Invalid Account Number
CAPM-ACS-VAL-A1	Account Preferences must not be Empty/Null
CAPM-ACS-VAL-A2	ATM Required must not be Empty/Null
CAPM-ACS-VAL-A3	ATM Required is a mandatory field. If NOT checked it denotes that the preference is not enabled for the account
CAPM-ACS-VAL-A4	Daily Amount Limit field will be enabled if ATM required is Yes
CAPM-ACS-VAL-A5	Daily Count Limit field will be enabled if ATM required is Yes
CAPM-ACS-VAL-A6	Cheque Book Required is a mandatory field. If NOT checked it denotes that the preference is not enabled for the account
CAPM-ACS-VAL-A7	Auto Reorder Of ChequeBook field will be enabled if Cheque book required is Yes
CAPM-ACS-VAL-A8	Reorder Cheque Level field will be enabled if Cheque book required is Yes and Auto reorder of cheque book is Yes
CAPM-ACS-VAL-A9	Reorder No Of Leaves field will be enabled if Cheque book required is Yes and Auto reorder of cheque book is Yes
CAPM-ACS-VAL-B1	Max No Of Cheque Rejections field will be enabled if Cheque book required is Yes
CAPM-ACS-VAL-B2	MediaType must not be Empty/Null
CAPM-ACS-VAL-B3	Media Address must not be Empty/Null
CAPM-ACS-VAL-B4	Media must not be Empty/Null
CAPM-ACS-VAL-B5	Invalid Exposure category
CAPM-ACS-VAL-B6	Invalid Status Code
CAPM-ACS-VAL-B7	Invalid DebitGL

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-VAL-B8	Invalid CreditGL
CAPM-ACS-VAL-B9	Account Signatory must not be Empty/Null
CAPM-ACS-VAL-C0	Account Message must not be Empty/Null
CAPM-ACS-VAL-C1	Minimum Number Of Signatures must not be Empty/Null
CAPM-ACS-VAL-C2	CIF ID must not be Empty/Null
CAPM-ACS-VAL-C3	CIF Signature ID must not be Empty/Null
CAPM-ACS-VAL-C4	Signature Message must not be Empty/Null
CAPM-ACS-VAL-C5	Signature Type must not be Empty/Null
CAPM-ACS-VAL-C6	Account Group must not be Empty/Null
CAPM-ACS-VAL-C9	Unable to fetch account class data
CAPM-ACS-VAL-D0	Unable to fetch Advice data
CAPM-ACS-VAL-D1	Unable to fetch GLCode data
CAPM-ACS-VAL-D2	Unable to fetch statement maintenance data
CAPM-ACS-VAL-D3	Unable to fetch statusCode data
CAPM-ACS-VAL-D4	Address Type $1 length is more then 22.
CAPM-ACS-VAL-D5	$1 size is more than $2
CAPM-ACS-VAL-D6	Business Process does not support Multi Currency Account
CAPM-ACS-VAL-R6	Failed to validate Account Number
CAPM-ACS-VAL-R7	Failed to validate Multicurrency Account Number
CAPM-ACS-VAL-R8	Failed to generate Account Number
CAPM-ACS-VAL-S1	Failed to generate IBAN Number
CAPM-ACS-VAL-R9	Failed to validate IBAN Account Number
CAPM-ACS-VAL-R4	Failed to generate Multicurrency Account Number
CAPM-ACS-VAL-R5	MultiCurrency Sub Account Number cannot be null
CAPM-ACS-DEF-AR	Error in defaulting Account Address
CAPM-ACS-DEF-AB	Error in defaulting Chequebook
CAPM-ACS-VAL-T2	Unable to fetch Branch Information
CAPM-ACS-VAL-T3	Unable to fetch Country Code Maintenance
CAPM-ACS-VAL-K1	$1 not permissible currency for multi currency account
DDA-ANG-001	Error in Generating Account Number
DDA-ANG-002	The account number is not between start and end account number
DDA-ANG-003	Unable to fetch Account Mask Info
DDA-ANG-004	Unable to Fetching Customer Details
DDA-ANG-005	Unable to Fetching Bank/Branch Details
DDA-ANG-006	Unable to Fetching Bank Code
DDA-ANG-007	BranchCode cannot be null
DDA-ANG-008	Length of Account Class Code is greater than Account Mask
DDA-ANG-009	Length of Currency is greater than Account Mask
DDA-ANG-010	Length of Currency Type is greater than Account Mask
DDA-ANG-011	Length of Account Code is greater than Account Mask
DDA-ANG-012	Length of Branch Code is greater than Account Mask
DDA-ANG-013	Length of Sequence Number is greater than Account Mask
DDA-ANG-014	Length of Serial Number is greater than Account Mask

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-ANG-015	Unable to validate Account Mask Info
DDA-ANG-016	Mandatory Field - User input-able mask value - blank or Invalid
DDA-ANG-017	Account Class Code mismatch with the generated Account number
DDA-ANG-018	Currency Code mismatch with the generated Account number
DDA-ANG-019	Customer Number mismatch with the generated Account number
DDA-ANG-020	Branch Code mismatch with the generated Account number
DDA-ANG-021	Customer Account Mask is not of Numeric Type
DDA-ANG-022	Account Number is not as per the mask
DDA-ANG-023	Account Code is part of the mask and is not maintained for the Account Class
DDA-ANG-024	CustomerNumber Length is greater than Account Mask
DDA-ANG-025	Account Number Length is lesser than Customer Account Mask
DDA-ANG-026	MOD97 cannot be done as AccountNumber contains alphabet
DDA-ANG-027	Duplicate account number generated
DDA-ANG-028	Validation Failed due to invalid Account Number
DDA-ANG-029	Account Number cannot be a null value
DDA-ANG-030	Duplicate IBAN Number generated
DDA-ANG-031	IBAN Number already linked with other Account
DDA-ANG-032	Unable to Fetching IBAN Mask details from Branch Parameter
DDA-ANG-033	Unable to Fetching IBAN Mask details from IBAN Maintenance
DDA-ANG-034	BbanBankCode mismatch with the generated IBAN Number
DDA-ANG-035	BbanBranchCode mismatch with the generated IBAN Number
DDA-ANG-036	AccountNumber mismatch with the generated IBAN Number
DDA-ANG-037	CountryCode mismatch with the generated IBAN Number
DDA-ANG-038	Length of BbanBankCode is greater than IBAN Mask
DDA-ANG-039	Length of IbanCountryCode is greater than IBAN Mask
DDA-ANG-040	Length of BbanBranchCode is greater than IBAN Mask
DDA-ANG-041	BbanBankCode cannot be a null value
DDA-ANG-042	Length of AccountNumber is greater than IBAN Mask
DDA-ANG-043	BbanBranchCode cannot be a null value
DDA-ANG-044	CountryCode cannot be a null value
CAPM-ACS-DEF-AO	Error in defaulting basicDetails
CAPM-ACS-DEF-AP	Error in defaulting legal block
CAPM-ACS-DEF-AQ	Error in defaulting stop payments
CAPM-ACS-COM-H3	Account Open Date is past dated
CAPM-ACS-COM-H4	Account Open Date is invalid
CAPM-ACS-VAL-D7	Account Class does not support Multi Currency Account
CAPM-ACS-VAL-D8	Error in Account Number Generation
CAPM-ACS-VAL-D9	selected primary currency not supported by multi currency account class
CAPM-ACS-VAL-E1	Branch Code must not be Empty/Null
CAPM-ACS-VAL-E2	AccountNumber must not be Empty/Null
CAPM-ACS-VAL-E3	Customer Number not be Empty/Null

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-VAL-E4	Customer Name must not be Empty/Null
CAPM-ACS-VAL-E5	Currency must not be Empty/Null
CAPM-ACS-VAL-E6	Amount must not be Empty/Null
CAPM-ACS-VAL-E7	Expiry Date must not be Empty/Null
CAPM-ACS-VAL-F5	Branch Code must not be Empty/Null
CAPM-ACS-VAL-F6	AccountNumber must not be Empty/Null
CAPM-ACS-VAL-F7	StopPayment Type not be Empty/Null
CAPM-ACS-VAL-F8	Start Check Number must not be Empty/Null
CAPM-ACS-VAL-G0	Currency must not be Empty/Null
CAPM-ACS-VAL-G1	Amount must not be Empty/Null
CAPM-ACS-VAL-G2	Expiry Date must not be Empty/Null
CAPM-ACS-VAL-G8	Amount is invalid.. should be greater than 1
CAPM-ACS-VAL-H6	Currency cannot be duplicated
CAPM-ACS-VAL-S3	PrimaryStatement SwiftReq must not be Empty/Null
CAPM-ACS-VAL-S6	Secondary Swift Req must not be Empty/Null
CAPM-ACS-VAL-S9	TertiarySwiftReq must not be Empty/Null
CAPM-ACS-VAL-T0	Cheque Leaves cannot be null when cheque required is Yes
CAPM-ACS-VAL-U0	$1 can not be blank and empty
CAPM-ACS-VAL-U1	primary currency not allowed as sub account currency
CAPM-ACS-VAL-U2	UDEID for same effective date not allowed
CAPM-ACS-VAL-U3	Mail address type must marked as default address
CAPM-ACS-VAL-U6	Effective Date can not be null/empty
CAPM-ACS-VAL-U7	UDE can not be null/empty
CAPM-ACS-VAL-U8	AUF Margin within range 0% to 100%
CAPM-ACS-VAL-Z1	successfully initiated party flow.
CAPM-ACS-VAL-Z2	no new customer onboarding details available from the entry stage.
CAPM-ACS-VAL-Z3	error occurred while initiating the party flow.
CAPM-ACS-VAL-V1	Invalid Account Number
CAPM-ACS-VAL-V2	Invalid StopPayment Number
CAPM-ACS-VAL-V3	Start Cheque Number cannot be changed
CAPM-ACS-VAL-V4	End Cheque Number cannot be changed
CAPM-ACS-VAL-V5	Amount cannot be changed
CAPM-ACS-VAL-V6	Effective date cannot be changed
CAPM-ACS-VAL-V7	Source code cannot be changed
CAPM-ACS-VAL-V8	Stop payment type cannot be changed
CAPM-ACS-VAL-V9	Stop payment validation failed
CAPM-ACS-VAL-H7	Active Request Pending for A/C no. $1
CAPM-ACS-VAL-H2	Multi currency account not yet configured
CAPM-STP-VAL-25	stop payments cannot be issued for chequebooks which are not in delivered state
CAPM-ACS-COM-H5	Either RateCode or udeValue is allowed
CAPM-ACS-COM-H6	Variance is not allowed with UdeValue
CAPM-ACS-COM-I0	Online Liquidation Failed

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPM-ACS-COM-I1	Online Liquidation Is Successful
CAPM-ACS-COM-I3	Cheque Book Closure Failed
CAPM-ACS-COM-I2	Cheque Book Closure Is Successful
CAPM-ACS-COM-H7	Invalid Primary Swift Address
CAPM-ACS-COM-H8	Invalid Secondary Swift Address
CAPM-ACS-COM-H9	Invalid Tertiary Swift Address
CAPM-ACS-VAL-00	chequebook order date cannot be prior to the account open date
CAPM-ACS-COM-J8	Failed to get account balance details
CAPM-ACS-COM-J9	Error while get account balance details
DDA-ANG-008	Length of Accountclass Code is greater than Account Mask
DDA-ANG-009	Length of Currency is greater than Account Mask
DDA-ANG-010	Length of Currency Type is greater than Account Mask
DDA-ANG-011	Length of Account Code is greater than Account Mask
DDA-ANG-012	Length of Branch Code is greater than Account Mask
DDA-ANG-013	Length of Sequence Number is greater than Account Mask
DDA-ANG-014	Length of Serial Number is greater than Account Mask
DDA-ANG-015	Unable to validate Account Mask Info
DDA-ANG-016	Mandatory Field - User input-able mask value - blank or Invalid
DDA-ANG-017	Accountclass Code mismatch with the generated Account number
DDA-ANG-018	Currency Code mismatch with the generated Account number
DDA-ANG-019	Customer Number mismatch with the generated Account number
DDA-ANG-020	Branch Code mismatch with the generated Account number
DDA-ANG-021	Customer Account Mask is not of Numeric Type
DDA-ANG-022	Account Number is not as per the mask
DDA-ANG-023	Account Code is part of the mask and is not maintained for the Account Class
DDA-ANG-024	Customer Number Length is greater than Account Mask
DDA-ANG-025	Account Number Length is lesser than Customer Account Mask
DDA-ANG-026	MOD97 cannot be done as Account Number contains alphabet
DDA-ANG-027	Duplicate account Number generated
DDA-ANG-028	Validation Failed due to invalid Account Number
DDA-ANG-029	Account Number cannot be a null value
DDA-ANG-030	Duplicate IBAN Number generated
DDA-ANG-031	IBAN Number already linked with other Account
DDA-ANG-032	Unable to Fetching IBAN Mask details from Branch Parameter
DDA-ANG-033	Unable to Fetching IBAN Mask details from IBAN Maintenance
DDA-ANG-034	BbanBankCode mismatch with the generated IBAN Number
DDA-ANG-035	BbanBranchCode mismatch with the generated IBAN Number
DDA-ANG-036	AccountNumber mismatch with the generated IBAN Number
DDA-ANG-037	CountryCode mismatch with the generated IBAN Number
DDA-ANG-038	Length of BbanBankCode is greater than IBAN Mask
DDA-ANG-039	Length of IbanCountryCode is greater than IBAN Mask
DDA-ANG-040	Length of BbanBranchCode is greater than IBAN Mask

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-ANG-041	BbanBankCode cannot be a null value
DDA-ANG-042	Length of AccountNumber is greater than IBAN Mask
DDA-ANG-043	BbanBranchCode cannot be a null value
DDA-ANG-044	CountryCode cannot be a null value
CAPP-ACS-COM-F2	CurrentStatus is invalid
CAPP-ACS-COM-F1	DirectBankingRequired must be Y/N only
CAPP-ACS-COM-G0	MultiCurrencyAccount must be Y/N only
CAPP-ACS-COM-G1	RenewUnit must be positive Number
CAPP-ACS-COM-G2	NextRenewLimit must be greater than Zero
CAPP-ACS-COM-G3	RenewFrequency must Daily(D)/Yearly(Y/Monthly(M)
CAPP-ACS-COM-G4	RequestStatus is Invalid
CAPP-ACS-COM-G5	ChequeLevelReorder must be empty/null
CAPP-ACS-COM-G6	NoOfLeavesReorder must be empty/null
CAPP-ACS-COM-G7	ChequeLevelReorder is Invalid
CAPP-ACS-COM-G8	NoOfLeavesReorder is Invalid
CAPP-ACS-COM-G9	ReportingGL is not allowed
CAPP-ACS-COM-H0	At least one limit Type is required
CAPP-ACS-COM-H1	TodLimit should be greater than Zero
CAPP-ACS-COM-H2	Daylight Limit should be greater than Zero
CAPP-ACS-COM-H3	Account Open Date is past dated
CAPP-ACS-COM-H4	Account Open Date is invalid
CAPP-ACS-COM-E8	Account Group is invalid
CAPP-ACC-VAL-AH	Statement Format is required when Swift Required is disabled
CAPP-DBF-001	Invalid Filter Name, should not contain special characters.
CAPP-DBF-002	Invalid Filter Description, should not contain special characters.
CAPP-CHQ-VAL-31	chequebook is requested
CAPP-ACS-VAL-K5	At least One Address is Mandatory for Account Creation
CACG-QUC-VAL-01	Selected Error Codes $1 is already linked to a Queue.
CACG-OVC-VAL-01	Combination of Exception code $1 and Source code $2 has to be unique for an override configuration.
CACG-OVC-VAL-02	Minimum one Language record is mandatory for Exception Code $1
CACG-OVC-VAL-03	Child Level Source Code cannot be the same as the Origin Source Code or its Parent Source Code.
CACG-QUC-VAL-02	$1 is not a valid queue name
CAPP-STP-VAL-24	Invalid Cheque Number given
CAPP-STP-VAL-25	stop payments cannot be issued for chequebooks which are not in delivered state
CAPP-ACS-COM-H7	Invalid Primary Swift Address
CAPP-ACS-COM-H8	Invalid Secondary Swift Address
CAPP-ACS-COM-H9	Invalid Tertiary Swift Address
CAPP-ACS-COM-I5	Primary Swift Address Not Allowed
CAPP-ACS-COM-I6	Secondary Swift Address Not Allowed
CAPP-ACS-COM-I7	Tertiary Swift Address Not Allowed
GCS-COM-027	Not a valid Key Id: $1)

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACS-VAL-51	Account Address is Mandatory.
CAPP-ACS-VAL-54	AddressType is Mandatory.
CAPP-ACS-VAL-D4	AddressType $1 length is more then 15.
CAPP-ACS-VAL-64	Customer Account Basic Details must not be Empty/Null
CAPP-ACS-VAL-67	Account Class must not be Empty/Null
CAPP-ACS-VAL-69	Branch must not be Empty/Null
CAPP-ACS-VAL-C6	AccountGroup must not be Empty/Null
CAPP-ACS-VAL-A1	AccountPreferences must not be Empty/Null
CAPP-ACS-VAL-B9	Account Signatory must not be Empty/Null
CAPP-ACS-VAL-C0	Account Message must not be Empty/Null
CAPP-ACS-VAL-C1	Minimum Number Of Signatures must not be Empty/Null
CAPP-ACS-VAL-C2	CifID must not be Empty/Null
CAPP-ACS-VAL-C3	CIF Signature Id must not be Empty/Null
CAPP-ACS-VAL-C4	Signature Message must not be Empty/Null
CAPP-ACS-VAL-C5	Signature Type must not be Empty/Null
CAPP-ACS-VAL-01	Auto Debit Card Request cannot be null.
CAPP-ACS-VAL-02	Request Reference Number cannot be null.
CAPP-ACS-VAL-03	Customer Number cannot be null.
CAPP-ACS-VAL-05	Cannot have Request Reference Number for empty Card Products.
CAPP-ACS-VAL-06	Cannot have empty Request Reference Number for Card Products.
CAPP-ACS-VAL-17	First Cheque Number has to be numeric
CAPP-ACS-VAL-18	Cheque Leaves cannot be null or 0
CAPP-ACS-VAL-21	Cheque Leaves cannot be empty
CAPP-ACS-VAL-22	Branch Code of Cheque Details cannot be empty
CAPP-ACS-VAL-23	Account number of Cheque Details cannot be empty
CAPP-ACS-VAL-24	Cheque Book Number of Cheque Details cannot be empty
CAPP-ACS-VAL-25	Cheque Number of Cheque Details cannot be empty
CAPP-ACS-VAL-26	Leaf Number Status of Cheque Details cannot be empty
CAPP-ACS-VAL-59	Interest Details must not be Empty/Null
CAPP-ACS-VAL-60	Interest Start Date must not be Empty/Null
CAPP-ACS-VAL-61	Charge Start Date must not be Empty/Null
CAPP-ACS-VAL-E1	Branch Code must not be Empty/Null
CAPP-ACS-VAL-E2	AccountNumber must not be Empty/Null
CAPP-ACS-VAL-E3	Customer Number not be Empty/Null
CAPP-ACS-VAL-E4	Customer Name must not be Empty/Null
CAPP-ACS-VAL-E5	Currency must not be Empty/Null
CAPP-ACS-VAL-E6	Amount must not be Empty/Null
CAPP-ACS-VAL-F5	Branch Code must not be Empty/Null
CAPP-ACS-VAL-F6	Account Number must not be Empty/Null
CAPP-ACS-VAL-F7	StopPayment Type not be Empty/Null
CAPP-ACS-VAL-F8	Start Check Number must not be Empty/Null
CAPP-ACS-VAL-G0	Currency must not be Empty/Null
CAPP-ACS-VAL-G1	Amount must not be Empty/Null

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACS-VAL-G2	Expiry Date must not be Empty/Null
CAPP-COM-001	AccountBasicDetails is Master DS,cannot be blank or "null".
CAPP-ACS-COM-00	Customer Account Basic Details is NULL
CAPP-ACS-COM-01	Account Group is Empty/NULL
CAPP-ACS-COM-02	Invalid Account Number
CAPP-ACS-COM-03	Invalid Customer Number
CAPP-ACS-COM-04	Invalid Branch Code
CAPP-ACS-COM-05	Invalid Currency
CAPP-ACS-COM-06	Invalid Account Class
CAPP-ACS-COM-07	Invalid Account Type
CAPP-ACS-COM-08	Not a MultiCurrency Account Class.MultiCurrency_Account flag should be N
CAPP-ACS-COM-09	MultiCurrency Account Class.MultiCurrency_Account flag should be Y
CAPP-ACS-COM-10	RTL should be N
CAPP-ACS-COM-11	IBAN should be N
CAPP-ACS-COM-12	Referral Required should be N
CAPP-ACS-COM-13	Account Preferences is empty
CAPP-ACS-COM-14	ATM Required should be N
CAPP-ACS-COM-15	Cheque Book Required should be N
CAPP-ACS-COM-16	Cheque Book Autoreorder should be N
CAPP-ACS-COM-17	Invalid max Cheque rejections
CAPP-ACS-COM-18	Direct Banking Required should be N
CAPP-ACS-COM-19	Direct Banking Required should be Y
CAPP-ACS-COM-20	NULL Account number in Account status
CAPP-ACS-COM-21	NULL Branch Code in Account status
CAPP-ACS-COM-22	Invalid value for Status change automatic
CAPP-ACS-COM-23	Invalid value for No Debits
CAPP-ACS-COM-24	Invalid value for No Credits
CAPP-ACS-COM-25	Invalid value for Stop Payment
CAPP-ACS-COM-26	Invalid value for Dormant
CAPP-ACS-COM-27	Invalid value for Frozen
CAPP-ACS-COM-28	Current Status to be NORM in Account opening
CAPP-ACS-COM-29	Dormancy Parameter must be D(Debit) or C(Credit) or A(Any of Credit or Debit) or M(Manual)
CAPP-ACS-COM-30	Invalid date for Status Since
CAPP-ACS-COM-31	Cheque Leaves must be numeric
CAPP-ACS-COM-32	Invalid date for Order Date
CAPP-ACS-COM-33	First Cheque Number has to be numeric
CAPP-ACS-COM-34	Invalid value for Cheque leaves
CAPP-ACS-COM-36	Branch Code in Cheque Book request is empty"
CAPP-ACS-COM-37	Account number in Cheque Book request is empty
CAPP-ACS-COM-38	Cheque Book number in Cheque Book request is empty
CAPP-ACS-COM-39	Cheque number in Cheque Book request is empty

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACS-COM-40	Leaf Number Status of Cheque Details cannot be empty
CAPP-ACS-COM-41	Interest Details must not be Empty/Null
CAPP-ACS-COM-42	Currency cannot be duplicated
CAPP-ACS-COM-43	Invalid value for Waive Interest
CAPP-ACS-COM-44	Invalid value for Open, can be Y or N
CAPP-ACS-COM-45	Invalid value for Variance
CAPP-ACS-COM-46	Duplicate Currency selected in MultiCurrency
CAPP-ACS-COM-47	Invalid Fund Utilization sequence
CAPP-ACS-COM-48	OD required in Account Class is N. AUF limit should not be entered
CAPP-ACS-COM-49	OD required in Account Class is N. AUF limit start date should not be entered
CAPP-ACS-COM-50	OD required in Account Class is N. AUF limit end date should not be entered
CAPP-ACS-COM-51	OD required in Account Class is N. AUF margin should not be entered
CAPP-ACS-COM-52	Invalid AUF limit start date
CAPP-ACS-COM-53	Invalid AUF limit end date
CAPP-ACS-COM-54	AufMargin must not be empty when OdFacReq is set to Y in Account Class
CAPP-ACS-COM-55	OD required in Account Class is N. TOD limit should not be entered
CAPP-ACS-COM-56	OD required in Account Class is N. TOD limit start date should not be entered
CAPP-ACS-COM-57	OD required in Account Class is N. TOD limit end date should not be entered
CAPP-ACS-COM-58	TodLimit is must not be empty when OdFacReq is set to Y in Account Class
CAPP-ACS-COM-59	Invalid TOD limit start date
CAPP-ACS-COM-60	Invalid TOD limit end date
CAPP-ACS-COM-61	OD required in Account Class is N. Day light limit should not be entered
CAPP-ACS-COM-62	Invalid Renew TOD
CAPP-ACS-COM-63	Renew TOD is N. Renew frequency should be NULL
CAPP-ACS-COM-64	Renew TOD is N. Renew unit should be NULL
CAPP-ACS-COM-65	Renew TOD is N. Next renewal limit should be NULL
CAPP-ACS-COM-66	Invalid Linkage reference
CAPP-ACS-COM-67	Linked Amount must be Numeric
CAPP-ACS-COM-68	Invalid Effective date
CAPP-ACS-COM-69	Account number different from the master
CAPP-ACS-COM-70	Currency different from the master
CAPP-ACS-COM-71	Invalid Provisioning and GL
CAPP-ACS-COM-72	Invalid Status
CAPP-ACS-COM-73	Invalid Debit GL
CAPP-ACS-COM-74	Invalid Credit GL
CAPP-ACS-COM-75	Propagate reporting GL is Y. Status should not be entered
CAPP-ACS-COM-76	Propagate reporting GL is Y. Debit GL should not be entered
CAPP-ACS-COM-77	Propagate reporting GL is Y. Credit GL should not be entered

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACS-COM-78	Invalid Language Code
CAPP-ACS-COM-79	Account address is Empty / NULL
CAPP-ACS-COM-80	Address type is Empty / NULL
CAPP-ACS-COM-81	Order details is Empty / NULL
CAPP-ACS-COM-82	Invalid IBAN Account number
CAPP-ACS-COM-83	Invalid Product Code
CAPP-ACS-COM-84	Invalid UDE Currency
CAPP-ACS-COM-85	Invalid UDE element id
CAPP-ACS-COM-86	Invalid Rate Code
CAPP-ACS-COM-87	Invalid Calculation Account
CAPP-ACS-COM-88	Invalid Interest Booking Branch Code
CAPP-ACS-COM-89	Invalid Interest Booking Account
CAPP-ACS-COM-90	Effective date is before Account open date
CAPP-ACS-COM-91	Start date is before Account open date
CAPP-ACS-COM-92	Effective date is before Account open date
CAPP-ACS-COM-93	Status since should be Account open date
CAPP-ACS-COM-A1	AddressType length is more than 22.
CAPP-ACS-COM-A2	PostCode can not be blank and empty
CAPP-ACS-COM-A3	TownName can not be blank and empty
CAPP-ACS-COM-A4	Country can not be blank and empty
CAPP-ACS-COM-A5	Department length is out of limit
CAPP-ACS-COM-A6	SubDepartment length is out of limit
CAPP-ACS-COM-A7	StreetName length is out of limit
CAPP-ACS-COM-A8	BuildingNumber length is out of limit
CAPP-ACS-COM-A9	BuildingName length is out of limit
CAPP-ACS-COM-A0	Floor length is out of limit
CAPP-ACS-COM-B0	PostBox length is out of limit
CAPP-ACS-COM-B1	Room length is out of limit
CAPP-ACS-COM-B2	PostCode length is out of limit
CAPP-ACS-COM-B3	TownName length is out of limit
CAPP-ACS-COM-B4	TownLocationName length is out of limit
CAPP-ACS-COM-B5	DistrictName length is out of limit
CAPP-ACS-COM-B6	CountrySubDivision length is out of limit
CAPP-ACS-COM-B7	Country length is out of limit
CAPP-ACS-COM-C1	RealTimeLiquidity must be Y/N only
CAPP-ACS-COM-C2	IBAN Required must be Y/N only
CAPP-ACS-COM-C3	ReferralRequired can be Y/N only
CAPP-ACS-COM-C4	ATM Required must be Y/N only
CAPP-ACS-COM-C5	Cheque Book Required must be Y/N only
CAPP-ACS-COM-C6	Cheque Book AutoReorder must be Y/N only
CAPP-ACS-VAL-07	ResourceId and operationType must not be null.
CAPP-ACS-VAL-R1	Failed to validate Account Number
CAPP-CHQ-VAL-01	chequebook not delivered

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-CHQ-VAL-02	chequebook not delivered
CAPP-CHQ-VAL-03	cheque used
CAPP-CHQ-VAL-04	cheque rejected
CAPP-CHQ-VAL-05	cheque canceled
CAPP-CHQ-VAL-06	cheque stopped
CAPP-CHQ-VAL-07	cheque blocked
CAPP-CHQ-VAL-08	cheque partially used
CAPP-CHQ-VAL-09	cheque not exist
CAPP-CHQ-VAL-10	Transaction Details Update Failed
CAPP-CHQ-VAL-11	cheque invalid state and it should be in unused state
CAPP-CHQ-VAL-12	chequeNumber should not be null
CAPP-CHQ-VAL-13	blockRefNo should not be null
CAPP-CHQ-VAL-14	Account Number should not be null
CAPP-CHQ-VAL-15	branchCode should not be null
CAPP-CHQ-VAL-16	amount should not be null
CAPP-CHQ-VAL-17	cheque book not available for given account, branch and cheque number
CAPP-CHQ-VAL-18	utilizationRefNo should not be null
CAPP-CHQ-VAL-19	Allow either utilizationRefNo or blockRefNo
CAPP-CHQ-VAL-20	Both blockRefNo and utilizationRefNo should not be allowed
CAPP-CHQ-VAL-21	Transaction Successful
CAPP-CHQ-VAL-22	Utilization amount should not be greater than the blocked amount.
CAPP-CHQ-VAL-24	Cheque Block can not be exist for undo
CAPP-CHQ-VAL-25	Max Retry Limit Reached,Error allocating Cheque Number
CAPP-CHQ-VAL-26	uniqueForBranch is unavailable
CAPP-CHQ-VAL-27	Cheque number reached it max limits
CAPP-CHQ-VAL-28	chequeMask is unavailable
CAPP-CHQ-VAL-29	Cheque Book is not available for the given account number.
CAPP-CHQ-VAL-30	ResourceId and operationType must not be null.
CAPP-STP-VAL-01	Branch Date is null.
CAPP-STP-VAL-02	Branch Code must be the Branch you logged in
CAPP-STP-VAL-03	Account Number is not valid or not having chequebook facility
CAPP-STP-VAL-04	StopPaymentType must be A or C Type
CAPP-STP-VAL-05	Effective Date is not valid
CAPP-STP-VAL-06	Effective date should not be before branch date
CAPP-STP-VAL-07	expiryDate date should not be before branch date
CAPP-STP-VAL-08	expiryDate date should not be before effective date
CAPP-STP-VAL-09	Both Start Cheque Number/Amount cannot be Null/Empty at the Same time
CAPP-STP-VAL-10	Amount is invalid ,should must greater than 0
CAPP-STP-VAL-11	Stop Payment can be requested either with ChequeNumber or Amount, not both
CAPP-STP-VAL-12	ResourceID and operationType must not be null.
CAPP-SAV-001	Record Saved Successfully.

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-SAV-002	Record Updated Successfully.
CAPP-DEL-001	Record Deleted Successfully.
CAPP-COM-002	Exception Occurred - Illegal State Exception
CAPP-COM-003	Exception Occurred While Executing Query
CAPP-COM-004	Server Error Occurred during API call
CAPP-COM-005	Client Error Occurred during API call
CAPP-COM-006	Exception Occurred while creating Bean
CAPP-COM-007	Exception Occurred while converting string to number
CAPP-RVL-BAT-01	Account reval batch job failed
CAPP-RVL-BAT-02	Account reval batch step building failed
CAPP-RVL-BAT-03	Account reval batch job reader has failed
CAPP-RVL-BAT-04	Unable to fetch data from DDA-CONFIG-REVALUATIONSETUP-SERVICES for GLCode
CAPP-RVL-BAT-05	Unable to fetch data from CMC-CURRENCY-SERVICES
CAPP-RVL-BAT-06	Unable to fetch branch LCY from CMC-BRANCH-SERVICES
CAPP-RVL-BAT-07	AccountStatus is not available for $1 and $2
CAPP-RVL-BAT-08	AccountClass is not available for $1 and $2
CAPP-RVL-BAT-09	Unable to get reporting GL for $1 and $2
CAPP-RVL-BAT-10	Unable to get credit GL for $1 and $2
CAPP-RVL-BAT-11	Unable to get debit GL for $1 and $2
CAPP-RVL-BAT-12	Unable to get current balance for $1 and $2
CAPP-RVL-BAT-13	Current balance is zero for $1 and $2
CAPP-RVL-BAT-14	Unable to fetch reval setup data for $1 and $2
CAPP-RVL-BAT-15	.
CAPP-RVL-BAT-16	Reval setup information incomplete for $1 and $2
CAPP-RVL-BAT-17	Unable to fetch currency conversion data for $1 and $2
CAPP-RVL-BAT-18	.
CAPP-RVL-BAT-19	Unable to get LCY current balance for $1 and $2
CAPP-RVL-BAT-20	Unable to get opening balance for $1 and $2
CAPP-RVL-BAT-21	.
CAPP-RVL-BAT-22	.
CAPP-RVL-BAT-23	Unable to get LCY opening balance for $1 and $2
CAPP-RVL-BAT-24	Unable to process reval for $1 and $2
CAPP-RVL-BAT-25	Account revaluation writer failed to write for $1 and $2
CAPP-RVL-BAT-26	Reval account posting batch step building failed
CAPP-RVL-BAT-27	Reval account posting batch job reader has failed
CAPP-RVL-BAT-28	Unable to process account reval for $1 and $2
CAPP-RVL-BAT-29	Unable to post account and non netted gl to transaction service for $1 and $2
CAPP-RVL-BAT-30	Reval netted GL posting batch step building failed
CAPP-RVL-BAT-31	Reval netted GL posting batch job reader has failed
CAPP-RVL-BAT-32	Unable to process netted GL reval for $1 and $2
CAPP-RVL-BAT-33	Unable to post netted GL reval to transaction service for $1 and $2

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-PP-BAT-01	Error in Reader at branch $1 , partitionNumber $2
CAPP-PP-BAT-02	Error in Writer while processing VDBalances for accNo $1, branch $1, partitionNumber $2
CAPP-PP-BAT-03	Error in Writer while processing ICVDBalances for accNo $1, branch $1, partitionNumber $2
CAPP-PP-BAT-04	Error in Writer while processing BDBalances for accNo $1, branch $1, partitionNumber $2
CAPP-PP-BAT-05	Error in Writer while processing TurnOverBalances for accNo $1, branch $1, partitionNumber $2
CAPP-PP-BAT-06	Error in Writer while saving balances for branch $1, partitionNumber $2
CAPP-PP-BAT-07	Error in Writer while inserting into ICVDBalances for branch $1, partitionNumber $2
CAPP-PP-BLQ-01	Invalid Request
CAPP-PP-BLQ-02	$1 balance queries are only allowed in a request
CAPP-PP-BLQ-03	FromDate $1 cannot be later than ToDate $2
CAPP-PP-BLQ-04	Date range search cannot exceed $1 days
CAPP-PP-BLQ-05	No balance details found for given criteria
CAPP-PP-BLQ-06	Error occurred while fetching the balance details
CAPP-ACS-VAL-70	Version Number Mismatch while Account Amendment for Account Address
CAPP-ACS-VAL-71	Version Number Mismatch while Account Amendment for Account Features
CAPP-ACS-VAL-72	Version Number Mismatch while Account Amendment for Account MIS
CAPP-ACS-VAL-73	Version Number Mismatch while Account Amendment for AccountOperatingInstructions
CAPP-ACS-VAL-74	Version Number Mismatch while Account Amendment for Account Preferences
CAPP-ACS-VAL-75	Version Number Mismatch while Account Amendment for Account Signatory
CAPP-ACS-VAL-76	Version Number Mismatch while Account Amendment for AccountStatementPreferences
CAPP-ACS-VAL-77	Version Number Mismatch while Account Amendment for Account Status
CAPP-ACS-VAL-78	Version Number Mismatch while Account Amendment for ATM
CAPP-ACS-VAL-79	Version Number Mismatch while Account Amendment for Charges
CAPP-ACS-VAL-80	Version Number Mismatch while Account Amendment for Cheque Book
CAPP-ACS-VAL-81	Version Number Mismatch while Account Amendment for Initial Funding
CAPP-ACS-VAL-82	Version Number Mismatch while Account Amendment for Interest Details
CAPP-ACS-VAL-83	Version Number Mismatch while Account Amendment for Limits
CAPP-ACS-VAL-84	Version Number Mismatch while Account Amendment for MultiCurrency Account
CAPP-ACS-VAL-85	Version Number Mismatch while Account Amendment for ProvisioningAndGl
CAPP-ACS-VAL-86	Pushing Authorized Account to CMC External Account Failed
CAPP-ACS-VAL-W1	Pushing Account to MCYAccount Failed

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACS-VAL-88	Pushing Address to CMC External Customer Structured Address Failed
CAPP-ACS-VAL-87	Failed to parse data to Chequebook service due to network issue
CAPP-ACS-VAL-92	Error in defaulting Account Preferences
CAPP-ACS-VAL-93	ModNo Mismatch while Account Amendment
CAPP-ACS-VAL-95	Error in defaulting master DS
CAPP-ACS-VAL-G3	Account not found
CAPP-ACS-VAL-G4	Account is marked for No Credit
CAPP-ACS-VAL-G5	Account status is Frozen
CAPP-ACS-VAL-G6	Account is marked for closure
CAPP-ACS-VAL-G7	Account is marked for No Debit
CAPP-ACS-VAL-G9	Account is closed
CAPP-ACS-VAL-H0	Account status is Dormant
CAPP-ACS-VAL-H1	Account validation failed
CAPP-ACS-VAL-H2	Invalid account $1 and branch $2 combination
CAPP-ACS-VAL-H3	Invalid account $1 and currency $2 combination
CAPP-ACS-VAL-H4	Transaction date is before account open date
CAPP-ACS-VAL-H5	Incorrect transaction date format
CAPP-ACS-VAL-H6	Account balance service not found.
CAPP-ACS-VAL-H7	Failed to get account balance.
CAPP-ACS-VAL-H8	Failed to get cheque book details.
CAPP-ACS-VAL-H9	Account balance should be zero.
CAPP-ACS-VAL-I0	Account is having stopped or blocked cheques.
CAPP-ACS-COM-H5	Either RateCode or udeValue is allowed
CAPP-ACS-COM-H6	Variance is not allowed with UdeValue
CAPP-STP-VAL-19	Start and End Cheque Number should be within the assigned chequebook number range
CAPP-STP-VAL-14	Start Cheque Number cannot be changed
CAPP-STP-VAL-15	End Cheque Number cannot be changed
CAPP-STP-VAL-16	Amount cannot be changed
CAPP-STP-VAL-17	Effective date cannot be changed
CAPP-STP-VAL-18	Source code cannot be changed
CAPP-STP-VAL-13	Stop payment type cannot be changed
CAPP-STP-VAL-22	stop payment already issued for this cheque number
CAPP-STP-VAL-23	Expiry Date cannot overlap with existing Stop Payment date
CAPP-ACC-VAL-AI	Interest Required is Yes, but no Interest Product is attached
GCS-AUTH-01	Record Successfully Authorized
GCS-AUTH-02	Valid modifications for approval were not sent. Failed to match
GCS-AUTH-03	Maker cannot authorize
GCS-AUTH-04	No Valid unauthorized modifications found for approval.
GCS-AUTH-05	Failed to Authorize the record
GCS-CLOS-002	Record Successfully Closed
GCS-CLOS-01	Record Already Closed
GCS-CLOS-02	Record Successfully Closed

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
GCS-CLOS-03	Unauthorized record cannot be closed, it can be deleted before first authorization
GCS-CLOS-04	Failed to Close the record
GCS-COM-001	Record does not exist
GCS-COM-002	Invalid version sent, operation can be performed only on latest version
GCS-COM-003	Please Send Proper ModNo
GCS-COM-004	Please send makerId in the request
GCS-COM-005	Request is Null. Please Resend with Proper SELECT
GCS-COM-006	Unable to parse JSON
GCS-COM-007	Request Successfully Processed
GCS-COM-008	Modifications should be consecutive.
GCS-COM-009	Resource ID cannot be blank or "null".
GCS-COM-010	Successfully canceled $1.
GCS-COM-011	$1 failed to update.
GCS-COM-012	Error saving child datasegment, Master validation failed
GCS-COM-013	Error saving the datasegment
GCS-COM-014	Error validating the datasegment
GCS-COM-015	Error submitting the datasegment
GCS-COM-016	Unexpected error occurred during runtime
GCS-COM-017	Error deleting the extended datasegment
GCS-COM-018	Remove lock failed
GCS-COM-019	Revert call to extended datasegment failed
GCS-COM-020	Revert call to sub-domain datasegment failed
GCS-COM-021	Error deleting the sub-domain datasegment
GCS-COM-022	Authorize call to extended datasegment failed
GCS-COM-023	Authorize call to sub-domain datasegment failed
GCS-COM-025	Client error occurred during API call
GCS-COM-026	Invalid datasegment code
GCS-DEL-001	Record deleted successfully
GCS-DEL-002	Record(s) deleted successfully
GCS-DEL-003	Modifications didn’t match valid unauthorized modifications that can be deleted for this record
GCS-DEL-004	Send all unauthorized modifications to be deleted for record that is not authorized even once.
GCS-DEL-005	Only Maker of first version of record can delete modifications of record that is not once authorized.
GCS-DEL-006	No valid unauthorized modifications found for deleting
GCS-DEL-007	Failed to delete. Only maker of the modification(s) can delete.
GCS-DEL-008	Failed to Delete the record
GCS-DEL-009	No valid pre-validated modifications found for deletion
GCS-MOD-001	Closed Record cannot be modified
GCS-MOD-002	Record Successfully Modified
GCS-MOD-003	Record marked for close, cannot modify.
GCS-MOD-004	Only maker of the record can modify before once auth

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
GCS-MOD-005	Not amendable field, cannot modify
GCS-MOD-006	Natural Key cannot be modified
GCS-MOD-007	Only the maker can modify the pending records.
GCS-MOD-008	Failed to Update the record
GCS-REOP-003	Successfully Reopened
GCS-REOP-01	Unauthorized Record cannot be Reopened
GCS-REOP-02	Failed to Reopen the Record, cannot reopen Open records
GCS-REOP-03	Successfully Reopened
GCS-REOP-04	Unauthorized record cannot be reopened, record should be closed and authorized
GCS-REOP-05	Failed to Reopen the record
GCS-REVT-01	Record reverted successfully
GCS-REVT-02	Failed to Revert the record
GCS-SAV-001	Record already exists
GCS-SAV-002	Record Saved Successfully.
GCS-SAV-003	The record is saved and validated successfully.
GCS-SAV-004	Failed to create the record
GCS-VAL-001	The record is successfully validated.
GCS-LOCK-01	Remove dirty lock failed
CAPP-ACC-VAL-01	Account Class Parameter In One or More Account Mask is Not match with Entered Account Class Length
CAPP-ACC-VAL-02	Start date should be in yyyy-MM-dd format
CAPP-ACC-VAL-03	end date should be in yyyy-MM-dd format
CAPP-ACC-VAL-04	start date should not be blank if end date is selected
CAPP-ACC-VAL-05	end date should not be before start date
CAPP-ACC-VAL-06	Daily Fixed Time is not a valid time
CAPP-ACC-VAL-07	account type should be of S or U or C or D
CAPP-ACC-VAL-08	account code should be should be 4 character alpha numeric
CAPP-ACC-VAL-09	unauthorized account inactive close day should be between 0 and 999
CAPP-ACC-VAL-10	Authorized account inactive close day should be between 0 and 999
CAPP-ACC-VAL-11	Notice frequency should be O or D or W or M or Y or N
CAPP-ACC-VAL-12	Inactive account notice generation days should be between 0 and 999
CAPP-ACC-VAL-13	Limit for unprinted transactions can be entered only if compression required is selected.
CAPP-ACC-VAL-14	Transaction code for unprinted transactions can be entered only if compression required is selected.
CAPP-ACC-VAL-15	Limit for Unprinted Transaction is mandatory if Compression Required is selected.
CAPP-ACC-VAL-16	Transaction Code is mandatory if Compression Required is selected
CAPP-ACC-VAL-17	Iban account type is mandatory if Compression Required is selected
CAPP-ACC-VAL-18	Iban account type should be 4 character alpha numeric
CAPP-ACC-VAL-19	Daily Fixed Time value should be with respect to STDCAMPM
CAPP-ACC-VAL-20	Cheque Book Required can either be Y/N
CAPP-ACC-VAL-21	Lodgement book should be empty as Passbook Facility Req is Y

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-VAL-22	ChequeBook related data is not applicable as Checkbook Required is N
CAPP-ACC-VAL-23	Reorder Level cannot be null or zero
CAPP-ACC-VAL-24	Reorder Number cannot be null or zero
CAPP-ACC-VAL-25	Max Check Reject cannot be null or < 1
CAPP-ACC-VAL-26	Channel Details is not applicable as Direct Banking Req is N
CAPP-ACC-VAL-27	Margin on Advance against Uncollected Funds should be between 0 or 100
CAPP-ACC-VAL-28	Sequence cannot have null value
CAPP-ACC-VAL-29	RateValue should be between 0 or 100
CAPP-ACC-VAL-30	Maximum Rate cannot be a negative value
CAPP-ACC-VAL-31	Maximum Rate should be between 0 or 100
CAPP-ACC-VAL-32	Maximum Rate cannot have null value
CAPP-ACC-VAL-33	Minimum Rate cannot be a negative value
CAPP-ACC-VAL-34	Maximum Rate should be between 0 or 100
CAPP-ACC-VAL-35	Maximum Rate should be greater than or equal to Minimum Rate
CAPP-ACC-VAL-36	Entered rate outside acceptable range for interest rate
CAPP-ACC-VAL-37	Input either rate code or interest rate for a limit category
CAPP-ACC-VAL-38	At least one of Rate Code or Rate Value should be available on Save. For Term Deposits both can be null if Default Deposit Rate is Yes.
CAPP-ACC-VAL-39	Statement cycles should be blank when Statement Type is None
CAPP-ACC-VAL-40	Statement Day cannot be blank
CAPP-ACC-VAL-41	Statement cycles have to be different
CAPP-ACC-VAL-42	If Hourly Cycle is selected only Hourly Frequency should have the value
CAPP-ACC-VAL-43	If Daily Cycle is selected only Daily Fixed Time should have the value
CAPP-ACC-VAL-44	Hourly Frequency or Daily Fixed Time cannot be selected when Cycle is NULL
CAPP-ACC-VAL-45	Statement Fee ON field not applicable for Daily Cycle
CAPP-ACC-VAL-46	Invalid Statement Fee Cycle
CAPP-ACC-VAL-47	Primary ON field contains invalid Month
CAPP-ACC-VAL-48	Primary ON field is not applicable for Daily Cycle
CAPP-ACC-VAL-49	Secondary ON field should have values between 1 to 31
CAPP-ACC-VAL-50	Secondary ON field contains invalid week
CAPP-ACC-VAL-51	Secondary ON field contains invalid Month
CAPP-ACC-VAL-52	Secondary ON field is not applicable for Daily Cycle
CAPP-ACC-VAL-53	Invalid Primary Cycle
CAPP-ACC-VAL-54	Invalid Secondary Cycle
CAPP-ACC-VAL-55	Invalid Tertiary Cycle
CAPP-ACC-VAL-56	Tertiary ON field should have values between 1 to 31
CAPP-ACC-VAL-57	Tertiary ON field contains invalid week
CAPP-ACC-VAL-58	Tertiary ON field contains invalid Month
CAPP-ACC-VAL-59	Tertiary ON field is not applicable for Daily Cycle
CAPP-ACC-VAL-60	Invalid Provisioning Frequency
CAPP-ACC-VAL-61	Invalid Provisioning Currency
CAPP-ACC-VAL-62	Invalid Natural GL

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-VAL-63	Liquidation Days should be greater than or equal to zero and should be a non-decimal value
CAPP-ACC-VAL-64	Fee Period should be greater than or equal to zero and should be a non-decimal value
CAPP-ACC-VAL-65	Advice Days should be greater than or equal to zero and should be a non-decimal value
CAPP-ACC-VAL-66	Verify Funds cannot be Y if Liquidation Mode is Manual
CAPP-ACC-VAL-67	Advice days is not applicable as Charge Start Advice is N
CAPP-ACC-VAL-68	Charge Start Advice can either be Y/N
CAPP-ACC-VAL-69	Verify Funds can either be Y/N
CAPP-ACC-VAL-70	Debit Notice can either be Y/N
CAPP-ACC-VAL-71	Interest And Charges Required can either be Y/N
CAPP-ACC-VAL-72	Liquidate Receivable can either be Y/N
CAPP-ACC-VAL-73	Minimum Rate cannot be null
CAPP-ACC-VAL-74	Not a valid Limit Type
CAPP-ACC-VAL-75	Auto Reorder Cheque Book can either be Y/N
CAPP-ACC-VAL-76	Direct Banking Required can either be Y/N
CAPP-ACC-VAL-77	Daylight Limit can either be Y/N
CAPP-ACC-VAL-78	Allow Collateral Linkage can either be Y/N
CAPP-ACC-VAL-79	OD Facility Required can either be Y/N
CAPP-ACC-VAL-80	Dormancy Days should be > 0
CAPP-ACC-VAL-81	Account class length should be 6
CAPP-ACC-MAN-01	Account class is mandatory
CAPP-ACC-MAN-02	Account type is mandatory
CAPP-ACC-MOD-01	Account class already used in account service
CAPP-ACC-CLO-01	Account class already used in account service
CAPP-ACC-LOV-01	$1 is not a valid Event Class code
CAPP-ACC-LOV-02	$1 is not a valid Source Code
CAPP-ACC-LOV-03	$1 is not a valid Banking Channel
CAPP-ACC-LOV-04	$1 is not a valid Status in Status Rule Definition
CAPP-ACC-LOV-05	$1 is not a valid Status in GL Details
CAPP-ACC-LOV-06	$1 is not a valid EventClass code
CAPP-ACC-LOV-07	$1 is not a valid Exposure Category
CAPP-ACC-LOV-08	$1 is not a valid Accounting Role
CAPP-ACC-LOV-09	$1 is not a valid GL Line
CAPP-ACC-LOV-10	$1 is invalid data in Primary ON field
CAPP-ACC-LOV-11	$1 is invalid data in Secondary ON field
CAPP-ACC-LOV-12	$1 is invalid data in Tertiary ON field
CAPP-ACC-LOV-13	$1 is invalid data in Statement Fee ON field
CAPP-ACC-LOV-14	$1 is invalid data in credit GL Line
CAPP-ACC-LOV-15	$1 is invalid data in debit GL Line
CAPP-ACC-LOV-16	$1 is invalid data in Account Head
CAPP-ACC-LOV-17	Error parsing time , Time should be in hh:mm:ss format
CAPP-ACC-LOV-18	Invalid Mis Group

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-LOV-19	Mis class $1 is mandatory
CAPP-ACC-LOV-20	No data found from Bank configuration for validations
CAPP-ACC-LOV-21	Unable to get camStartDate from Bank Configuration
CAPP-ACC-LOV-22	Unable to get camEndDate from Bank Configuration
CAPP-ACC-LOV-23	Unable to get account mask from Bank Configuration
CAPP-ACC-LOV-24	Unable to get event class code from Event Class Configuration
CAPP-ACC-LOV-25	No data found in Event Class Configuration for validations
CAPP-ACC-LOV-26	Unable to get event class code summary from Event Class Configuration
CAPP-ACC-LOV-27	No data found for event class code summary in Event Class Configuration for validations
CAPP-ACC-LOV-28	Unable to get accounting role from Event Class Configuration
CAPP-ACC-LOV-29	No data found for accounting role in Event Class Configuration for validations
CAPP-ACC-LOV-30	Unable to get exposure category from Exposure Category Configuration
CAPP-ACC-LOV-31	No data found from Exposure Category Configuration for validations
CAPP-ACC-LOV-32	Unable to get gl code from CMC External Chart Configuration
CAPP-ACC-LOV-33	No data found from CMC External Chart Configuration for validations
CAPP-ACC-LOV-34	Unable to get gl code from Customer GL Configuration
CAPP-ACC-LOV-35	No data found from Customer GL Configuration for validations
CAPP-ACC-LOV-36	No data found from CMC MIS Group Configuration for validations
CAPP-ACC-LOV-37	Unable to get misGroup from CMC MIS Group Configuration
CAPP-ACC-LOV-38	No data found from CMC MIS Class Configuration for validations
CAPP-ACC-LOV-39	Unable to get mis class/mis type from CMC MIS Group Configuration
CAPP-ACC-LOV-40	No statement maintenance data found from Maintenance services(static data) for validations
CAPP-ACC-LOV-41	Unable to get statement maintenance data from Maintenance(static data) services
CAPP-ACC-LOV-42	Unable to get status code from Status Code Configuration
CAPP-ACC-LOV-43	No data found from Status Code Configuration for validations
CAPP-ACC-LOV-44	No maintenance data found from Maintenance services(static data) for validations
CAPP-ACC-LOV-45	Unable to get maintenance data from Maintenance(static data) services
CAPP-ACC-CDS-01	IBAN required is set to true in account feature datasegment
CAPP-ACC-CDS-02	IBAN required is set to false in account feature datasegment
CAPP-ACC-VAL-82	Duplicate Source Code is not allowed
CAPP-ACC-VAL-83	Duplicate Bank channel is not allowed
CAPP-ACC-VAL-84	Source Code should not be null or empty
CAPP-ACC-VAL-85	Duplicate Account Role is not allowed
CAPP-ACC-VAL-86	Account Role cannot be null
CAPP-ACC-VAL-87	Duplicate Status is not allowed
CAPP-ACC-VAL-88	Status cannot be null
CAPP-ACC-VAL-89	Dormancy days should be greater than zero
CAPP-ACC-VAL-90	Dormancy parameter should be D or C or B or M

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-ACC-VAL-91	Status code cannot be Null or Empty
CAPP-ACC-VAL-92	Sequence number cannot be Null or Empty
CAPP-ACC-VAL-93	Rule ID cannot be Null or Empty
CAPP-ACC-LOV-46	$1 is not a valid Status code
CAPP-ACC-LOV-47	$1 is not a valid Status Sequence Number
CAPP-ACC-LOV-48	$1 is not a valid Rule Id
CAPP-ACC-LOV-49	No rules found in Rule List from rule service
CAPP-ACC-LOV-50	Unable to fetch rule list from rule service
CAPP-ACC-VAL-94	Currencies cannot be empty when multi currency required is true
CAPP-ACC-VAL-95	Currency cannot be null or empty
CAPP-ACC-VAL-96	Currencies should be empty when multi currency required is false
CAPP-ACC-LOV-51	$1 is not a valid currency
CAPP-ACC-LOV-52	No currency code found in Currency List from CMC-Currency-Service
CAPP-ACC-LOV-53	Unable to get data from CMC-Currency-Service
CAPP-ACC-CLI-01	OBIC - Create External Group Failed
CAPP-ACC-CLI-02	IC - Product Mapping Failed
CAPP-ACC-LOV-54	$1 is not a valid product code
CAPP-ACC-VAL-97	product code cannot be null or empty
CAPP-ACC-VAL-98	open cannot be null or empty
CAPP-ACC-VAL-99	Open should be either N or C
CAPP-ACC-VAL-AA	Duplicate status is not allowed in rule definition
CAPP-ACC-VAL-AB	Duplicate combination of Product Code and Currency not allowed
CAPP-ACC-VAL-AC	At least one rule definition is required when Automatic status change is on
CAPP-ACC-VAL-AD	Rule definition is allowed only when Automatic status change is on
CAPP-ACC-VAL-AE	At least one GL reporting with NORM status is mandatory
CAPP-ACC-VAL-AF	Credit GL cannot be null or empty
CAPP-ACC-VAL-AG	Debit GL cannot be null or empty
PLATO-EVNT-001	Failed to update
PLATO-EVNT-002	Record already exists
CAPP-ACS-VAL-V0	Error in Parsing Account Data
CAPP-ACS-VAL-V1	Error in Parsing Account Balance Data
CAPP-ACS-VAL-V2	Unable to fetch Account Balance Data
CAPP-ACS-VAL-R6	Failed to validate Account Number
CAPP-ACS-VAL-R7	Failed to validate Multicurrency Account Number
CAPP-ACS-VAL-R8	Failed to generate Account Number
CAPP-ACS-VAL-S1	Failed to generate IBAN Number
CAPP-ACS-VAL-R9	Failed to validate IBAN Account Number
CAPP-ACS-VAL-R4	Failed to generate Multicurrency Account Number
CAPP-ACS-VAL-R5	MultiCurrency Sub Account Number cannot be null
CAPP-ACS-VAL-T2	Unable to fetch Branch Information
CAPP-ACS-VAL-T3	Unable to fetch Country Code Maintenance
DDA-ANG-001	Error in Generating Account Number

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-ANG-002	The account number is not between start and end account number
DDA-ANG-003	Unable to fetch Account Mask Info
DDA-ANG-004	Unable to Fetching Customer Details
DDA-ANG-005	Unable to Fetching Bank/Branch Details
DDA-ANG-006	Unable to Fetching Bank Code
DDA-ANG-007	BranchCode cannot be null
DDA-TBS-ACNT-04	Invalid GL Account Number
IC-INPT-001	No records present for given branch and account
DDA-TBS-BALV-06	Original transaction amount $1 , reversal Transaction amount $2 do not match
IC-PRCBT002	To Period Code should be greater than From Period Code
INT-MCT-001	Release CutOff is not processed for previous mark CutOff
INT-MCT-002	Branch Code Not Valid
INT-MCT-003	Branch Dates Not Set
INT-MCT-004	Branch Dates Not Maintained
INT-MCT-005	Error Occurred in Mark Cutoff
INT-RCT-001	No data found for this branchCode in CutOff
INT-RCT-002	Release CutOff is already processed
INT-RCT-003	Error occurred while processing Release CutOff
INT-RCT-004	Branch Code Not Valid
INT-PRC-001	No data found for this branchCode in Branch Dates
INT-PRC-002	Release Cutoff Failed
IC-GETSP-01	No details present for the given Branch and Account
IC-IPTAC-01	Record Already Exists, Failed to save.
IC-IPTVD-01	Ref No in the request must be unique
IC-BRNC-01	Invalid Branch Parameter
IC-MNTBR-01	Error while validation of branch code using common core branch services
IC-MNTBR-02	Branch code not found in core branches
IC-MNTBR-03	IC Period Code Maintenance is not present
IC-MNTBR-04	Error while fetching system date values from CMC Branch Services
IC-MNTBR-05	Branch code not found in system dates
IC-MNRUL-01	System elements not mapped to the Rule
IC-INPER-01	Account is Mandatory
IC-INPER-02	Account Group Code is Mandatory
IC-INPER-03	Account Open Date is Mandatory
IC-INPER-04	Branch is Mandatory
IC-INPER-05	Currency is Mandatory
IC-INPER-06	Customer Number is Mandatory
IC-INPER-07	Source System is Mandatory
IC-INPER-09	No Records to process
IC-INPER-11	Maintenance Queue Population Failed
IC-INPER-20	Branch Parameter Not maintained

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
IC-PRD062	Branch Parameter not maintained
IC-GRC001	Effective Date cannot be Back Dated.
IC-GRC002	Current IC Group and New IC Group cannot be same.
IC-GRC003	Account Branch and currency cannot be *.* for given Account.
IC-GRC004	Pending request is active for an Account, therefore new change request is not allowed to be saved
CACG-QUC-VAL-02	$1 is not a valid queue name
CAPP-RVL-BAT-01	Account reval batch job failed
CAPP-RVL-BAT-02	Account reval batch step building failed
CAPP-RVL-BAT-03	Account reval batch job reader has failed
CAPP-RVL-BAT-04	Unable to fetch data from DDA-CONFIG-REVALUATIONSETUP-SERVICES for GLCode
CAPP-RVL-BAT-05	Unable to fetch data from CMC-CURRENCY-SERVICES
CAPP-RVL-BAT-06	Unable to fetch branch LCY from CMC-BRANCH-SERVICES
CAPP-RVL-BAT-07	AccountStatus is not available for $1 and $2
CAPP-RVL-BAT-08	AccountClass is not available for $1 and $2
CAPP-RVL-BAT-09	Unable to get reporting GL for $1 and $2
CAPP-RVL-BAT-10	Unable to get credit GL for $1 and $2
CAPP-RVL-BAT-11	Unable to get debit GL for $1 and $2
CAPP-RVL-BAT-12	Unable to get current balance for $1 and $2
CAPP-RVL-BAT-13	Current balance is zero for $1 and $2
CAPP-RVL-BAT-14	Unable to fetch reval setup data for $1 and $2
CAPP-RVL-BAT-15	.
CAPP-RVL-BAT-16	Reval setup information incomplete for $1 and $2
CAPP-RVL-BAT-17	Unable to fetch currency conversion data for $1 and $2
CAPP-RVL-BAT-18	.
CAPP-RVL-BAT-19	Unable to get LCY current balance for $1 and $2
CAPP-RVL-BAT-20	Unable to get opening balance for $1 and $2
CAPP-RVL-BAT-21	.
CAPP-RVL-BAT-22	.
CAPP-RVL-BAT-23	Unable to get LCY opening balance for $1 and $2
CAPP-RVL-BAT-24	Unable to process reval for $1 and $2
CAPP-RVL-BAT-25	Account revaluation writer failed to write for $1 and $2
CAPP-RVL-BAT-26	Reval account posting batch step building failed
CAPP-RVL-BAT-27	Reval account posting batch job reader has failed
CAPP-RVL-BAT-28	Unable to process account reval for $1 and $2
CAPP-RVL-BAT-29	Unable to post account and non netted gl to transaction service for $1 and $2
CAPP-RVL-BAT-30	Reval netted GL posting batch step building failed
CAPP-RVL-BAT-31	Reval netted GL posting batch job reader has failed
CAPP-RVL-BAT-32	Unable to process netted GL reval for $1 and $2
CAPP-RVL-BAT-33	Unable to post netted GL reval to transaction service for $1 and $2
CAPP-PP-BAT-01	Error in Reader at branch $1, partitionNumber $2

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
CAPP-PP-BAT-02	Error in Writer while processing VDBalances for accNo $1, branch $1, partitionNumber $2
CAPP-PP-BAT-03	Error in Writer while processing ICVDBalances for accNo $1, branch $1, partitionNumber $2
CAPP-PP-BAT-04	Error in Writer while processing BDBalances for accNo $1, branch $1, partitionNumber $2
CAPP-PP-BAT-05	Error in Writer while processing TurnOverBalances for accNo $1, branch $1, partitionNumber $2
CAPP-PP-BAT-06	Error in Writer while saving balances for branch $1, partitionNumber $2
CAPP-PP-BAT-07	Error in Writer while inserting into ICVDBalances for branch $1, partitionNumber $2
CAPP-PP-BLQ-01	Invalid Request
CAPP-PP-BLQ-02	$1 balance queries are only allowed in a request
CAPP-PP-BLQ-03	FromDate $1 cannot be later than ToDate $2
CAPP-PP-BLQ-04	Date range search cannot exceed $1 days
CAPP-PP-BLQ-05	No balance details found for given criteria
CAPP-PP-BLQ-06	Error occurred while fetching the balance details
DDA-TBS-MAND-01	Mandatory value(s) missing
DDA-TBS-MAND-02	Transaction request is missing
CACG-QUC-VAL-01	Selected Error Codes $1 is already linked to a Queue.
DDA-TBS-MAND-03	Transaction Branch is mandatory
DDA-TBS-MAND-04	Transaction Reference Number is mandatory
DDA-TBS-MAND-07	Event is mandatory
DDA-TBS-MAND-06	Source is mandatory
GCS-AUTH-01	Record Successfully Authorized
GCS-AUTH-02	Valid modifications for approval were not sent. Failed to match
GCS-AUTH-03	Maker cannot authorize
GCS-AUTH-04	No Valid unauthorized modifications found for approval.
GCS-AUTH-05	Failed to Authorize the record
GCS-CLOS-002	Record Successfully Closed
GCS-CLOS-01	Record Already Closed
GCS-CLOS-02	Record Successfully Closed
GCS-CLOS-03	Unauthorized record cannot be closed, it can be deleted before first authorization
GCS-CLOS-04	Failed to Close the record
GCS-COM-001	Record does not exist
GCS-COM-002	Invalid version sent, operation can be performed only on latest version
GCS-COM-003	Please Send Proper ModNo
GCS-COM-004	Please send makerId in the request
GCS-COM-005	Request is Null. Please Resend with Proper SELECT
GCS-COM-006	Unable to parse JSON
GCS-COM-007	Request Successfully Processed
GCS-COM-008	Modifications should be consecutive.
GCS-COM-009	Resource ID cannot be blank or "null".

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
GCS-COM-010	Successfully canceled $1.
GCS-COM-011	$1 failed to update.
GCS-COM-012	Error saving child datasegment, Master validation failed
GCS-COM-013	Error saving the datasegment
GCS-COM-014	Error validating the datasegment
GCS-COM-015	Error submitting the datasegment
GCS-COM-016	Unexpected error occurred during runtime
GCS-COM-017	Error deleting the extended datasegment
GCS-COM-018	Remove lock failed
GCS-COM-019	Revert call to extended datasegment failed
GCS-COM-020	Revert call to subdomain datasegment failed
GCS-COM-021	Error deleting the subdomain datasegment
GCS-COM-022	Authorize call to extended datasegment failed
GCS-COM-023	Authorize call to subdomain datasegment failed
GCS-COM-025	Client error occurred during API call
GCS-COM-026	Invalid datasegment code
GCS-DEL-001	Record deleted successfully
GCS-DEL-002	Record(s) deleted successfully
GCS-DEL-003	Modifications didn’t match valid unauthorized modifications that can be deleted for this record
GCS-DEL-004	Send all unauthorized modifications to be deleted for record that is not authorized even once.
GCS-DEL-005	Only Maker of first version of record can delete modifications of record that is not once authorized.
GCS-DEL-006	No valid unauthorized modifications found for deleting
GCS-DEL-007	Failed to delete. Only maker of the modification(s) can delete.
GCS-DEL-008	Failed to Delete the record
GCS-DEL-009	No valid pre-validated modifications found for deletion
GCS-MOD-001	Closed Record cannot be modified
GCS-MOD-002	Record Successfully Modified
GCS-MOD-003	Record marked for close, cannot modify.
GCS-MOD-004	Only maker of the record can modify before once auth
GCS-MOD-005	Not amendable field, cannot modify
GCS-MOD-006	Natural Key cannot be modified
GCS-MOD-007	Only the maker can modify the pending records.
GCS-MOD-008	Failed to Update the record
GCS-REOP-003	Successfully Reopened
GCS-REOP-01	Unauthorized Record cannot be Reopened
GCS-REOP-02	Failed to Reopen the Record, cannot reopen Open records
GCS-REOP-03	Successfully Reopened
GCS-REOP-04	Unauthorized record cannot be reopened, record should be closed and authorized
GCS-REOP-05	Failed to Reopen the record
GCS-REVT-01	Record reverted successfully

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
GCS-REVT-02	Failed to Revert the record
GCS-SAV-001	Record already exists
GCS-SAV-002	Record Saved Successfully.
GCS-SAV-003	The record is saved and validated successfully.
GCS-SAV-004	Failed to create the record
GCS-VAL-001	The record is successfully validated.
GCS-LOCK-01	Remove dirty lock failed
CACG-OVC-VAL-01	Combination of Exception code $1 and Source code $2 has to be unique for an override configuration.
CACG-OVC-VAL-02	Minimum one Language record is mandatory for Exception Code $1
CACG-OVC-VAL-03	Child Level Source Code cannot be the same as the Origin Source Code or its Parent Source Code.
PLATO-EVNT-001	Failed to update
PLATO-EVNT-002	Record already exists
IC-INPT-002	Exceeded accGrp max size 6
IC-INPT-003	accGrp not sent
IC-INPT-004	Exceeded accGrpDesc max size 2000
IC-INPT-005	accGrpDesc not sent
IC-INPT-006	Exceeded extAccGrp max size 64
IC-INPT-007	extAccGrp not sent
IC-INPT-008	Exceeded extAccGrpDesc max size 2000
IC-INPT-009	extAccGrpDesc not sent
IC-INPT-010	Exceeded extAccGrpType max size 1
IC-INPT-011	extAccGrpType not sent
IC-INPT-012	Exceeded productCode max size 4
IC-INPT-013	productCode not sent
IC-INPT-014	Exceeded ccy max size 3
IC-INPT-015	ccy not sent
IC-INPT-016	Exceeded open max size 1
IC-INPT-017	open not sent
IC-ACC-08	Required Parameters for Account Class transfer not maintained
IC-ACC-09	Unhandled Exception occurred during Account Class transfer check
IC-SPRM-001	Service Parameters cannot be empty
IC-GRC005	Booking GL details and accounting details are mandatory if Liquidation mode is Liquidate to GL or Liquidate to Different Account respectively
IC-BAT-142	Error Occurred during Service Call to Pre Branch Resolution
IC-BAT-160	Failed while getting pending count for Intraday Batch
IC-BAT-161	Failed during service call for Intraday Batch
IN-HEAR-583	Period Dates should be within Financial Cycle Start and End Date
GCS-COM-027	Not a valid Key Id: $1)
IC-PRD120	Defer liquidation days should not be entered when defer liquidation flag is not selected
IC-PRD121	Defer before month end days should not be entered when defer liquidation flag is not selected

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
IC-PRD122	Defer liquidation days or defer before month end days should be entered when defer liquidation flag is selected
IC-PRD123	Both start from account opening and defer liquidation days flags cannot be selected at the same time
IC-PRD124	Days before month end should not be entered for frequency days
IC-PRD125	Both defer liquidation days and defer before month end day cannot be entered at the same time
IC-PRD126	Accrual cycle should be None when accrual frequency is Daily
IN-HEAR-590	The entered characters exceed the maximum length allowed for Period Code
IN-HEAR-586	The entered characters exceed the maximum length allowed for Financial Cycle
IN-HEAR-587	The entered characters exceed the maximum length allowed for Description
IC-PRD131	Min Effective Value cannot be greater than Max Effective Value
IC-PRD132	Minimum Variance cannot be greater than Maximum Variance
DDA-TBS-MAND-08	Event SerialNo is mandatory
DDA-TBS-MAND-09	Transaction details is missing
DDA-TBS-MAND-10	More than 99 entries/blocks/blockModifications are not allowed in a DDA Transaction
DDA-TBS-MAND-11	Account Number is mandatory
DDA-TBS-MAND-12	Account Branch is mandatory
DDA-TBS-MAND-13	Account Currency is mandatory
DDA-TBS-MAND-14	Requested Block Amount $1 is invalid or less than or equal to Zero
DDA-TBS-MAND-15	Block Expiry Date is mandatory for Lien Block
DDA-TBS-MAND-16	Credit Debit Indicator is invalid
DDA-TBS-MAND-18	One or more revaluation parameter is missing
DDA-TBS-DEFA-01	Error while defaulting Transaction attributes
DDA-TBS-DEFA-02	Source Code $1 does not exists
DDA-TBS-DEFA-03	TransactionCode $1 does not exists
DDA-TBS-DEFA-04	No Transaction Code is defined in source preference $1
DDA-TBS-DEFA-05	Branch $1 does not exist
DDA-TBS-DEFA-06	Error while fetching Branch date for transaction branch $1
DDA-TBS-BDRQ-01	Invalid Input
DDA-TBS-BDRQ-02	Block Type is invalid
DDA-TBS-BDRQ-03	Invalid Action given in the Block modification request
DDA-TBS-BDRQ-05	AutoRelease $1 is invalid
DDA-TBS-BDRQ-06	AvailableDays $1 is invalid
DDA-TBS-BDRQ-07	Availability Info is invalid
DDA-TBS-DUP-01	More than one block cannot be requested on an account $1, branch $2, and currency $3 in a Transaction
DDA-TBS-DUP-02	Block requested does not exists on account $1, branch $2 and currency $3 under EcaRefNo $
DDA-TBS-DUP-03	Error in Amount Block Duplicate Validation
DDA-TBS-ACNT-01	Account Number $1 does not exist

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-TBS-ACNT-02	Posting into Suspense Entry as Account Number $1 does not exist
DDA-TBS-CUST-01	Customer $1 not found of account $2
DDA-TBS-EAVL-01	Error in External Accounting(EA) Validation
DDA-TBS-EAVL-02	Local Holiday Check for next working day has Failed. Please check whether Local Holiday has been maintained.
DDA-TBS-EAVL-03	Rounded branchLcyAmount $1 is different from actual branchLcyAmount $2
DDA-TBS-EAVL-04	BranchLcyAmt $1 is invalid or less than or equal to Zero
DDA-TBS-EAVL-05	Exchange rate $1 is invalid or Zero
DDA-TBS-EAVL-06	accountCcyAmt $1 is invalid
DDA-TBS-EAVL-07	Rounded accountCcyAmount $1 is different from actual accountCcyAmount $2
DDA-TBS-OVDH-01	Referral processing is not allowed
DDA-TBS-OVDH-02	Error while sending Referral processing request
DDA-TBS-OVDH-04	Transaction Pending for Referral Approval of accounts $1
DDA-TBS-OVDH-05	Referral not allowed for accounts $1
DDA-TBS-TXNH-01	Unexpected Error
DDA-TBS-TXNH-02	Error/Override to be handled
DDA-TBS-RSUP-01	Transaction/Transaction details not found while updating Referral status
DDA-TBS-BALP-01	Insufficient Balance. Need $1 $2 to process the accounting / amount block entry
DDA-TBS-BALP-02	Requested decrease amount $1 is more than Outstanding block amount $2
DDA-TBS-BALV-01	Requested block amount cannot be negative
DDA-TBS-BALV-02	Amount Block is not active
DDA-TBS-BALV-03	Requested modification amount is equal to outstanding amount
DDA-TBS-BALV-04	Invalid ECA Reference Number
DDA-TBS-BALV-05	Invalid Block Reference Number
DDA-TBS-LMIT-01	Error(s) $1 raised from Limit system
DDA-TBS-RTL-01	Error(s) $1 raised from RTL system
DDA-TBS-EAVL-08	$1 $2 cannot be positive for a reversal transaction
DDA-TBS-UNVL-01	Error while processing Unauthorized transaction
DDA-TBS-UNVL-02	Transaction cannot be authorized by maker
DDA-TBS-UNVL-03	Transaction has been already deleted by maker
DDA-TBS-UNVL-04	Transaction can be deleted only by maker
DDA-TBS-UNVL-05	Transaction has been already authorized by checker
DDA-TBS-DEFA-07	Transaction status for Source Code $1 does not exist
DDA-TBS-PTYV-02	Customer Whereabouts are unknown.
DDA-TBS-PTYV-01	Customer is Frozen
DDA-TBS-PTYV-03	Customer is bankrupt
DDA-TBS-CUST-02	Customer validation failed
DDA-TBS-ACNT-03	Unexpected Error while validating account $1
DDA-TBS-EAVL-10	Error while rounding $1 , Currency $2 is not maintained for country $3
DDA-TBS-CHQE-01	Cheque Block failed

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-TBS-CHQE-02	Cheque Block and Utilization failed
DDA-TBS-CHQE-03	Cheque Utilization failed
DDA-TBS-CHQE-04	Cheque Undo failed
DDA-TBS-CHQE-05	Instrument code mismatch, should pass the same instrument code that blocked in ECA.
DDA-TBS-BDRQ-08	Number of transaction in single request should be within the range of 1 and $1
DDA-TBS-BDRQ-09	Number of legs in single transaction request should be within the range of 1 and $1
DDA-TBS-INLM-01	Temporary Overdraft Limit has been utilized for this transaction
DDA-TBS-INLM-02	DayLight Limit has been utilized for this transaction
DDA-TBS-INLM-03	AUF Limit has been utilized for this transaction
DDA-TBS-BDRQ-04	TxnInitDate is Invalid
DDA-TBS-BDRQ-10	BlockExpiryDate is Invalid
DDA-TBS-BDRQ-11	ValueDate is Invalid
DDA-TBS-UCOL-01	Branch $1 not found
DDA-TBS-UCOL-02	Data not found
DDA-TBS-UCOL-03	Missing Mandatory Request Parameter(s)
DDA-TBS-UCOL-04	Request Processed Successfully
DDA-TBS-UCOL-05	PreviousWorkingDay of Branch $1 not found
DDA-TBS-EODP-01	Branch $1 not found
DDA-TBS-EODP-02	$1 is not same as previous working day $2 from core branch
DDA-TBS-EODP-03	Either of branch status or eoDdate is only allowed in the request
DDA-RQS-FAL-001	Error while Processing request
DDA-RQS-SUC-002	Request Processed Successfully
DDA-RQS-VAL-003	Allowed value for listExternalFlag is Y/N
DDA-RQS-VAL-004	Previous level approval is pending
DDA-RQS-VAL-005	Queue overrides had rejected already
DDA-RQS-VAL-006	Referral allowed flag is missing
DDA-RQS-VAL-007	Invalid queue type
DDA-RQS-VAL-008	Invalid override code
DDA-RQS-MAN-009	Override code is missing
DDA-RQS-DUP-010	Duplicate Override code present in txn leg
DDA-RQS-MAN-011	Either Request or Entry ref no is missing
DDA-RQS-VAL-012	Invalid Request
DDA-RQS-VAL-013	Allowed value for approvalStatus is A/R/P/C
DDA-RQS-VAL-014	Invalid external referral
DDA-RQS-VAL-015	Failed to update status to transaction and balance service
DDA-RQS-VAL-016	Account number is mandatory
DDA-RQS-VAL-017	Operation is mandatory
DDA-RQS-VAL-018	Transaction Type is mandatory
DDA-RQS-VAL-019	Customer Number is mandatory
DDA-RQS-VAL-020	Amount is mandatory
DDA-RQS-VAL-021	Source System is mandatory

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-RQS-VAL-022	EntryMasterRefNo is mandatory
DDA-RQS-VAL-023	Action is mandatory and expected value either A or P
DDA-RQS-DUP-024	Duplicate record found
DDA-RQS-VAL-025	Invalid Queue type
DDA-RQS-VAL-027	Current user not authorized to approve/reject
DDA-RQS-VAL-028	Current user can approve/reject only one level
DDA-RQS-VAL-029	Override code already posted for this entry
DDA-TBS-VALI-01	Error while field validations
DDA-TBS-VALI-02	Case/format of the value for the field $1 is invalid
DDA-TBS-VALI-03	Length of the value for the field $1 is invalid
DDA-TBS-VALI-04	Invalid Input for $1
ACC_PRD-01	Unhandled Exception occurred
ACC_PRD-02	Invalid Product Accounting entry setup
ACC_PRD-03	Product code cannot be null
ACC_PRD-04	IC Branch Date not available for the current branch
BC-00234	Product End Date cannot be less than today
GC-CLS-02	Record Successfully Closed
GC-REOP-03	Successfully Reopened
IC-ACC-01	Branch Dates could not be resolved
IC-ACC-02	Failed while fetching user globals
IC-ACC-03	Could not get account
IC-ACC-04	Failed during Lookup
IC-ACC-05	Unhandled exception occurred during Lookup
IC-ACC-06	Bombed while converting the amount
IC-ACC-07	Unhandled Exception occurred
IC-ACC-50	Exception Occurred while querying Intraday Table for Product Accrual
IC-ACC-51	Exception Occurred while posting Liquidation Netting
IC-ACC-52	Failed while populating Product Accrual Entries
IC-ACC-53	Failed while updating final status
IC-ACC-54	Failed while querying branch parameters
IC-ACC-55	Lookup failed for product code $1
IC-ACC-57	Failed During Currency Conversion for product $1
IC-ACC-58	Failed while marking entry passed for product $1
IC-ACC-59	Exception Occurred while preparing Accounting Entries for Product Accrual for product $1
IC-CHGERR01	Failed while fetching user globals
IC-CHGERR02	Branch Dates could not be resolved
IC-CHGERR03	Could not get account
IC-CHGERR04	Could not get account
IC-CHGERR05	Error Occurred during Initialization
IC-CHGERR06	Bombed while converting the amount
IC-CHGERR07	Failed while deriving charge amount
IC-CHGERR08	Failed while deriving min/max amount

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
IC-CHGERR09	Failed during LCY Conversion
IC-CHGERR10	Failed While Caching Details for Charge Slab
IC-CHGERR11	Problem as both discount amt and discount percentage maintained
IC-CHGERR12	Failed while fetching Slab Details
IC-CHGERR13	Failed while fetching Tier Details
IC-CHGERR14	Failed during amount round
IC-CHGERR17	Failed while fetching product details
IC-CHGERR19	Failed during currency conversion
IC-CHGERR23	Failed while fetching Charge Entries
IC-CHGERR24	Failed while Processing Charge
IC-CHGERR25	Failed while updating liqd dates
IC-CHGERR28	Could not get the book type
IC-PRD054	Value of Accrual Day should be less than or equal to 31
IC-PRD061	Frequency is blank in product preferences
IC-PRD201	Interest liquidation frequency has to be monthly and Liquidation at Month End flag has to be checked if the Split Interest Adj for Prev Year is required
IC-RL0007	Rule Id has invalid characters
IC-RL0008	Blank characters are not allowed in Rule Id
IC-RL0009	Rule Id - First character should be an alphabet or underscore
IC-RL0048	Requires atleast one formula with a valid expression for a rule
IC-RL0056	Required atleast one booked formula to save the rule
IC-RLM060	Rounding Required should be checked when Book Flag is "Booked" and periodicity is "Daily/Periodic"
IC-RLM061	Accruals Required should be Unchecked when Book Flag is "Non-Booked" and periodicity is "Daily/Periodic"
IC-RLM069	Length of Rule Id should be equal to 4 characters
IC-RULE-01	SDE Id and UDE Id should be different
IC-RULE-02	Result cannot have logical operator
MM-10051	Product Code should be 4 characters
IC-BAT-131	Error Occurred during Service Call to Allocation
IC-BAT-132	Error Occurred during Service Call to Interest Calc
IC-BAT-133	Error Occurred during Service Call to Interest Accrual
IC-BAT-134	Error Occurred during Service Call to Interest Liquidation
IC-BAT-135	Error Occurred during Service Call to Charge
IC-BAT-136	Error Occurred during Service Call to Accounting
IC-BAT-137	Error Occurred during Service Call to Product Accounting
IC-BAT-138	Error Occurred during Service Call to Resolve Branch
IC-BAT-139	Error Occurred during Service Call to Resolve Account
IC-BAT-140	Error Occurred during Service Call to Mark Cutoff
IC-BAT-141	Error Occurred during Service Call to Release Cutoff
IC-BAT-121	Failed in verifying pending process for the branch
CS-PRD002	Product code should be of four characters.
IC-PRCBT003	Profit calculation exclusion batch not executed for the given period

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Table A-1 (Cont.) List of Error Codes and Messages

Error Code	Error Message
DDA-STMT-001	Inserted successfully
DDA-STMT-002	Failed while inserting into statement
DDA-STMT-003	From date cannot be greater than To date
DDA-STMT-004	To date cannot be a future date
DDA-STMT-005	Successfully Deleted
DDA-STMT-006	Record doesn't exist
DDA-STMT-007	Processing Reference Number is Null.
DDA-STMT-008	Updated successfully
DDA-STMT-009	Failed while updating last statement generation date
DDA-STMT-010	Customer is not maintained
DDA-STMT-011	Statement Preference is not maintained for the Account
DDA-STMT-012	Account provided is not available
DDA-STMT-013	Account number is mandatory
DDA-STMT-015	Stmt Entries for Account is not maintained properly, please check data in entries table
DDA-STMT-019	Request Successfully Processed
DDA-STMT-016	Failed while sending advice
DDA-STMT-017	Failed To Invoke generate statement
DDA-STMT-018	Thank you for your request to download the statement. We are preparing your statement now. You can come back and download it after few minutes.
DDA-STMT-020	Unexpected Error occurred during save
PLATO-EVNT-001	Failed to update
PLATO-EVNT-002	Record already exists

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B

Task Definitions

The task definitions to create and manage tasks are listed in this topic.

Table B-1 Task Definitions

Job Name	Task Definition
accountRevaluationBatchJob	appId:::CDDAPPTXNBTCH;microServiceName:::obcdda-pp-transaction-batch-services;contextRoot:::obcdda-pp-transaction-batch-services;jobName:::accountRevaluationBatchJob;
changeDateJob	appId:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::changeDateJob;
chequeBookAutoReorderJob	appId:::CDDAPPCHQAPP;microServiceName:::obcdda-pp-chequebook-services;contextRoot:::obcdda-pp-chequebook-services;jobName:::chequeBookAutoReorderBatchJob;
chequeBookStopPaymentJob	appId:::CDDAPPCHQAPP;microServiceName:::obcdda-pp-chequebook-services;contextRoot:::obcdda-pp-chequebook-services;jobName:::chequeBookStopPaymentJob;
dormancyBatchJob	appId:::CDDAPPTXNBTCH;microServiceName:::obcdda-pp-transaction-batch-services;contextRoot:::obcdda-pp-transaction-batch-services;jobName:::dormancyBatchJob;
forgetCoreAccountsJob	appId:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::forgetCoreAccountsJob;
forgetCoreCustomersJob	appId:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::forgetCoreCustomersJob;
glAccountHandoffJob	appId:::CDDAPPTXNBTCH;microServiceName:::obcdda-pp-transaction-batch-services;contextRoot:::obcdda-pp-transaction-batch-services;jobName:::glAccountHandoffJob;
gLAdjustmentPostingBatchJob	appId:::OBNMNARRECON;microServiceName:::obnm-nar-pp-recon-services;contextRoot:::obnm-nar-pp-recon-services;jobName:::gLAdjustmentPostingBatchJob;
glTransactionSynthesizeJob	appId:::CDDAPPTXNBTCH;microServiceName:::obcdda-pp-transaction-batch-services;contextRoot:::obcdda-pp-transaction-batch-services;jobName:::glTransactionSynthesizeJob;
internalEntryBatchJob	appId:::OBNMNARRECON;microServiceName:::obnm-nar-pp-recon-services;contextRoot:::obnm-nar-pp-recon-services;jobName:::internalEntryBatchJob;
limitedKycDeactivateJob	appId:::OBPY;microServiceName:::obpy-party-batch-services;contextRoot:::obpy-party-batch-services;jobName:::limitedKycDeactivateJob
limitedKycValidityCheckJob	appId:::OBPY;microServiceName:::obpy-party-batch-services;contextRoot:::obpy-party-batch-services;jobName:::limitedKycValidityCheckJob

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Table B-1 (Cont.) Task Definitions

Job Name	Task Definition
markCutOffJob	appId:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::markCutOffJob;
markEOFIJob	appId:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::markEOFIJob;
routingHubAuditRetentionJob	appId:::CMNCORE;microServiceName:::cmc-obrh-services;contextRoot:::cmc-obrh-services;jobName:::routingHubAuditRetentionJob;
statementBatchJob	appId:::DDASTMNTAPP;microServiceName:::dda-statement-services;contextRoot:::dda-statement-services;jobName:::statementBatchJob;
statementUpdateBatchJob	appId:::OBNMNARRECON;microServiceName:::obnm-nar-pp-recon-services;contextRoot:::obnm-nar-pp-recon-services;jobName:::statementUpdateBatchJob;
statusChangeBatchJob	appId:::CDDAPPTXNBTCH;microServiceName:::obcdda-pp-transaction-batch-services;contextRoot:::obcdda-pp-transaction-batch-services;jobName:::statusChangeBatchJob;
stmtUpldProcessingJob	appId:::OBNMNARRECON;microServiceName:::obnm-nar-pp-recon-services;contextRoot:::obnm-nar-pp-recon-services;jobName:::stmtUpldProcessingJob;
swiftMsgProcessingJob	appId:::OBNMNASMSG;microServiceName:::obnm-nas-pp-messaging-services;contextRoot:::obnm-nas-pp-messaging-services;jobName:::swiftMsgProcessingJob;
routingHubAuditSummaryJob	appId:::CMNCORE;microServiceName:::cmc-obrh-services;contextRoot:::cmc-obrh-services;jobName:::routingHubAuditSummaryJob;
todLimitBatchJob	appId:::CDDAPPTXNBTCH;microServiceName:::obcdda-pp-transaction-batch-services;contextRoot:::obcdda-pp-transaction-batch-services;jobName:::todLimitBatchJob;
transactionPostProcessingJob	appId:::CDDAPPTXNBTCH;microServiceName:::OBCDDA-PP-TRANSACTION-BATCH-SERVICES;contextRoot:::obcdda-pp-transaction-batch-services;jobName:::transactionPostProcessingJob;
userMaintenanceJob	appId:::sms;microServiceName:::sms-core-services;contextRoot:::sms-core-service;jobName:::userMaintenanceJob;
OBCATransactionPostProcessingTask	appId:::CDDAPPTXNPPBTCH;microServiceName:::obcdda-pp-txn-post-processing-batch-services;contextRoot:::obcdda-pp-txn-post-processing-batch-services;type:::schedule;jobName:::executorBatch;populationParamAccountDomain:::CDDAPP;populationParamIsCleanup:::true;batchName:::TxnPostProcessingBatch;processCode:::TxnPostProcessingBatch;populationParamPopulationType:::method;populationParamIsContinuousDataPopulationRequired:::true

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Table B-1 (Cont.) Task Definitions

Job Name	Task Definition
OBCAStatementNarrativeTask	appId:::CDDAPPSTNHBTCH;microServiceName:::obcdda-pp-statement-narrative-batch-services;contextRoot:::obcdda-pp-statement-narrative-batch-services;type:::schedule;jobName:::executorBatch;populationParamAccountDomain:::CDDAPP;populationParamIsCleanup:::true;batchName:::statementnarrativebatch;processCode:::statementnarrativebatch;populationParamPopulationType:::method;populationParamIsContinuousDataPopulationRequired:::true
OBCAGLAccountIntermediateHandoffTask	appId:::CDDAPPGLHIBTCH;microServiceName:::obcdda-pp-glhandoff-intermediate-batch-services;contextRoot:::obcdda-pp-glhandoff-intermediate-batch-services;type:::schedule;jobName:::executorBatch;populationParamAccountDomain:::CDDAPP;populationParamIsCleanup:::true;batchName:::TxnPostProcessingBatch;processCode:::TxnPostProcessingBatch;populationParamPopulationType:::method;populationParamIsContinuousDataPopulationRequired:::true
OBCAWithdrBalanceUpdateTask	appId:::CDDAPPTBSWBUBTCH;microServiceName:::obcdda-pp-withdr-balance-update-batch-services;contextRoot:::obcdda-pp-withdr-balance-update-batch-services;type:::schedule;jobName:::executorBatch;populationParamAccountDomain:::CDDAPP;batchName:::WithdrawableBalanceBatch;processCode:::WithdrawableBalanceBatch;populationParamPopulationType:::method;populationParamIsContinuousDataPopulationRequired:::true

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