

Oracle® Banking Branch Cloud Service

Release Notes



Release 14.8.2.0.0

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Oracle Banking Branch Cloud Service Release Notes, Release 14.8.2.0.0

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Preface

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Purpose

The purpose of this Release Notes is to highlight the various features in .

is built on a highly scalable, cloud native architecture capable of high concurrent transaction processing with enhanced controls and minimal risks. The offering enables banks to handle massive transactional volumes thereby providing the industry's highest TPS (Transaction per second) per CPU that scales linearly.

allows for highly configurable process automation and workflow. Real-time insights, intuitive dashboards and simple enquiry screens facilitate tracking and maintaining a 360-degree view of the account operations.

Audience

This guide is intended for the following audience:

- Customers
- Partners

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Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Acronyms and Abbreviations

This abbreviations used in this guide are as follows:

Table 1 Abbreviations

Term	Description
API	Application Programming Interface
CD	Certificate of Deposit
IRA	Individual Retirement Accounts
UI	User Interface
ESA	Education Savings Account

Related Documents

For more information, refer to the following documents:

- *Retail Accounts User Guide*
- *Retail Deposits User Guide*
- *Retail Lending User Guide*
- *Teller User Guide*

Conventions

The following text conventions are used in this document:

Table 2 Conventions

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.

Table 2 (Cont.) Conventions

Convention	Meaning
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1

Release Highlights

The following new or enhanced features are released as a part of **Oracle Banking Branch Cloud Service** version 14.8.2.0.0.

Following are the highlights for the current release:

Generic Enhancements

- Cross Branch Support for Servicing Operations
- SSN to TIN change in multi-search criteria panel

Education Savings Account (ESA)

- Introduced new menu and related screens for ESA.

Retail Accounts

- Enhanced the following screens:
 - **Account Closure**
 - **Garnishment**
 - **Joint Holder**
 - **Beneficiary Details Update**

Retail Deposits

Enhanced the following screens:

- **Certificate of Deposit Account Opening**
- **Deposit 360**
- **Redemption**
- **Create Amount Block**
- **Joint Holder**
- **Beneficiary Details Update**
- **Payout Modification**
- **View and Modify Amount Block**

Retail Lending

- Generic Enhancements:
 - Staff Access Control functionality introduction
 - Excess amount changes
 - Backdated support
 - Rescission
- Introduced the following new screens:

- **Interest Rate Inquiry**
- **Status Change Inquiry**
- **Sanctioned Amount Revision**
- **Manage Loan Securities**
- **Account Preferences**
- **Manage Parties**
- **APR history**
- Enhanced the following screens:
 - **Manage SCRA/MLA Benefits**
 - **Loan 360**
 - **Account Statement**
 - **Transaction View and Reversal**
 - **Payment Preferences**

IRA Services

Introduced the following new screens:

- **Internal Transfer**
- **Rollover**

Enhanced the following screens:

- **IRA 360**
- **Deposit Account Opening**
- **Create Amount Block**
- **View and Modify Amount Block**
- **Beneficiary Details Update**
- **Contributions and Distributions**
- **Trustee to Trustee transfer**
- **Deposit Account Opening**
- **Payout Modification**

Teller

- Support Third Party Cash Transaction Request for Cash Deposit and Cheque Withdrawal.
- Reversal configuration for Teller Transactions.
- Customer and Account level Memo Handling in Teller Transactions screens.
- Support Structured and Hybrid address formats for Payment Requests to OBPM.
- Teller consent for Cash transfer from Till to Till before completion.
- Redesign the Teller Transaction Screens for Redwood Experience.
- Operational Ledger Cloud Service integration - Phase 2 (GL and Accounts).
- Common-Adoption of Customer address formats.
- Multi BC Issuance against GL.

- Migration of Teller Screens using UI Toolkit.
- Sonarqube corrections.
- OBRH template Incremental release.
- Display Artifact Version, Environment Name in Logs.
- Display Product version, Env. Name on UI.
- Blue Green Deployment strategy for Plato.

For more information, Refer to the [Teller](#).

2

Release Enhancements

The enhancements in this release are listed in the below topics:

- [Servicing Common Enhancement](#)
This topic provides information about enhancements in the common for the product.
- [Retail Accounts](#)
This topic provides information about enhancements in the Retail Accounts.
- [Retail Deposits](#)
This topic provides information about enhancements in the Retail Deposits.
- [Retail Lending](#)
This topic provides information about enhancements in the Retail Lending.
- [IRA Services](#)
This topic provides information about enhancements in the IRA Services.
- [ESA Services](#)
This topic provides information about the newly added Education Savings Account (ESA) Services.
- [Teller](#)
This topic provides information about enhancements in the Teller.

2.1 Servicing Common Enhancement

This topic provides information about enhancements in the common for the product.

Common Feature Enhancement

- **SSN to TIN change in multi-search criteria panel:** The multi-search panel criterion previously labeled **SSN** in servicing screens is renamed to **Tax Identification Number**. It is now mapped to the corresponding field in the **Tax Declaration** segment of **Oracle Banking Party Services** instead of **National ID**.

2.2 Retail Accounts

This topic provides information about enhancements in the Retail Accounts.

Generic Feature Enhancements

- **Account Closure Fee** - Introduced a configurable charge feature on the account closure screen, allowing users to view, modify, or waive charges with real-time payout calculation.
- **View, Print and Email Historical Account Statement** - Branch users can now view, print, and email both ad hoc and periodic account statements.
- **Customer details displayed in the Garnishment screen** - This enhancement provides Operations Officers and Authorisers with on-demand access to customer information at key points in the Account Garnishment transaction journey.
- **Guardian validation to be relaxed for minor beneficiaries** - Mandatory system validation in the Beneficiary Details maintenance screen for the US region has been

relaxed where system was enforcing the user to capture guardian details mandatorily when the beneficiary being added was a minor.

- **Add remark capture for the user to input the reason for garnishment and other relevant information to the garnishment** - Remarks field has been introduced in the Account Garnishment screen allowing users to input free text remarks enabling them to capture pertinent information relevant to garnishment.

2.3 Retail Deposits

This topic provides information about enhancements in the Retail Deposits.

Generic Feature Enhancements

- **Enhancements in Deposit 360 screen are as follows:**
 - **Amount Block** widget: All active and full balance block details are now displayed, with totals, while garnishments are moved to a separate widget for clarity.
 - **Garnishment** widget: A new Garnishments widget allows users to view and manage garnishments directly in Deposit 360.
 - **Instrument Set** widget: The existing Instruction Set widget is updated for CD 360 to display rollover products and group multiple payout details for a better user experience.
 - **Additional Customer Details:** Deposit 360 view for CD now lets users quickly access full account holder details, including joint holder address, DOB, and KYC status, via quick navigation to Customer 360.
- **Minor Validation Changes for Deposit Account** - Branch users can now create CD accounts for emancipated minors or minors with an adult/emancipated minor joint holder. Minors can also be joint holders or beneficiaries without requiring guardian details.
- **Enhancements in Payout Modification screen** - The latest update brings a refreshed, modern UI for the Deposit Payout Modification screen with a streamlined drawer-based layout for easier navigation. Users can now make payouts to external accounts via Fedwire and Instruments.
- **Capture Target Product CD renewal** - CD accounts can now auto-rollover to a specified target product at the account or product level, with account-level settings prioritized. Users can select or update the target product anytime via the Payout Modification screen. CD creation and payout screens have been enhanced to support this functionality.
- **Enhancements in CD Redemption screens are as follows:**
 - **Gross or Net Based Redemption Amount:** Bank officers can now choose redemption amounts as Gross or Net for partial CD redemption, with dynamic recalculation and display.
 - **Interest Handling During Redemption:** Introduced an interest handling option to payout, retain, or forfeit accrued interest during CD redemption.
 - **Penalty Waiver Reason:** Users can select a predefined penalty waiver reason from a drop-down when applying CD penalty waivers.
- **Rollover Excess Payout Account** - Branch users can now capture a settlement account to automatically transfer any excess amounts exceeding the rollover product's threshold. Supported for CD for the settlement account can be set during deposit creation or modified later via the Deposit Payout Modification screen.

- **Full Balance Block for CD** - Branch users can now block the entire balance, including future credits, of CD accounts. A new **Full Amount Block** option has been added to the Amount Block screen alongside partial or amount-based blocks.
- **Cross Branch Support for Servicing Operations** - Branch officers can now perform CD lifecycle operations on accounts across branches without switching logins. The restriction requiring the account and logged-in branch to match has been relaxed, while access rights continue to govern available operations. Note that CD account openings still require the user to be logged in to the respective branch, and this change currently applies only to CD operations.

2.4 Retail Lending

This topic provides information about enhancements in the Retail Lending.

Generic Feature Enhancements

- **Interest Rate Inquiry** - A new inquiry screen to view the both regular interest and penalty interest maintained on the loan account across its life cycle.
- **Status Change Inquiry** - A new inquiry screen to view the time lines of status movement of the selected Loan account.
- **Sanctioned Amount Revision** - A new functional screen which would help the user to decrease or increase the sanctioned amount.
- **Enhancement in Manage SCRA/MLA Benefits screen** - Enhancement to existing functionality, where user can modify the interest rate for loan accounts while initiating SCRA initiation and re-computation basis capture for benefit termination.
- **Manage Loan Securities** - A new functional screen to do link/de-link of securities attached to a loan account. These securities can be one among the following types - Collaterals, Deposits, Limits. Additional amendment features are available for loans with collaterals.
- **Account Preferences** - A new maintenance screen where few loan account specific behaviors will be grouped.
- **Enhancement in Loan 360 screen** - Few functional enhancements are covered in Loan 360. Display of deposits or limits attached.
- **Account Statement** - Enhancement to existing functionality.
- **Manage Parties** - A new screen where user can modify the parties related to the loan. Modifications may be replacing, adding and deleting the existing relationship types.
- **Staff Access Control**: Introduced this new functionality for Retail Lending.
- **Excess amount changes**: To display in Outstanding Balance Inquiry and allow forfeit of excess amount it in Forfeit Excess amount screen.
- **Backdated support**: For all amendment screens the backdated support is provided.
- **Rescission**: Screens have been enhanced to support Rescission feature on Loan Accounts.
- **Enhanced Transaction View and Reversal**: Display External Settlement account maintained in Payment preferences.
- **Payment Preferences**: Able to maintain Payment preferences with External account in credit account.
- **APR History**: To display APR changes happened on a loan account

2.5 IRA Services

This topic provides information about enhancements in the IRA Services.

Generic Feature Enhancements

- **Enhancements in IRA 360 screen are as follows:**
 - **Amount Block** widget: All active and full balance block details are now displayed, with totals, while garnishments are moved to a separate widget for clarity.
 - **Instrument Set** widget: The existing Instruction Set widget is updated for IRA CD, to display rollover products and group multiple payout details for a better user experience.
 - **Additional Customer Details:** IRA 360 view for CD now lets users quickly access full account holder details, including joint holder address, DOB, and KYC status, via quick navigation to Customer 360.
- **Full Balance Block for IRA CD** - Branch users can now block the entire balance, including future credits, of IRA CD accounts. A new **Full Amount Block** option has been added to the Amount Block screen alongside partial or amount-based blocks.
- **Capture Target Product IRA CD renewal** - IRA CD accounts can now auto-rollover to a specified target product at the account or product level, with account-level settings prioritized. Users can select or update the target product anytime via the Payout Modification screen. CD creation and payout screens have been enhanced to support this functionality.
- **IRA-Fund Transfer between Accounts of same plan** - IRA Internal transfer allows a Bank user to process customer request to move funds from one IRA account to another within the same plan for reasons such as adjusting the funds within the plan across the accounts to gain advantage due to interest rate changes, movement from one account type to another and so on.
- **IRA-Rollover or Fund Transfer - (one plan to another plan)** - IRA Rollover facilitates movement of funds from an account or deposit under one plan to an account or deposit under another plan of the customer. Transfers can be within the same financial entity or between different entities. The transfer can be made between different plans of the same customer or the customers could be different.
- **Additional Contributions and Distributions Codes and allow for multiple Distribution codes to be assigned to a single transaction** - This enhancement has expanded the functionality of contribution to support new repayment codes and reason codes, accommodating a broader range of transaction scenarios for IRAs. Additional distribution codes allows users to capture an additional code for IRA distributions that qualify for exemptions.
- **Contribution and Distribution screen to support Checks and External Accounts** - Payin by check allows tellers to capture and submit IRA contributions via cheque as one the payment modes. Distribution through external account enables tellers to initiate IRA Distribution payouts to an external account via Fedwire, in addition to existing payout modes.
- **IRA Trustee to Trustee transfer** - IRA Trustee-to-Trustee Transfer allows direct movement of funds between two financial institutions that serve as custodians or trustees of IRAs. In this process, the transfer is executed institution-to-institution, without the account holder taking receipt of the funds at any stage.

- **Inherited IRA CD Account opening** - The existing IRA CD account opening screen has been enhanced to support opening Inherited IRA CD accounts with zero-balance enabled business products.
- **Reason or Repayment Code** - The existing IRA CD opening screen is enhanced to capture reason and repayment code.
- **Enhancements in Payout Modification screen** - The latest update brings a refreshed, modern UI for the IRA CD Payout Modification screen with a streamlined drawer-based layout for easier navigation. Users can now make payouts to external accounts via Fedwire and Instruments.
- **Rollover Excess Payout Account** - Branch users can now capture a settlement account to automatically transfer any excess amounts exceeding the rollover product's threshold. Supported for CD for the settlement account can be set during deposit creation or modified later via the IRA CD Payout Modification screen.

2.6 ESA Services

This topic provides information about the newly added Education Savings Account (ESA) Services.

Feature Introduction

- A separate menu structure is created for ESA services which allows a Bank users to perform servicing transactions on ESA Accounts and Deposits.
- Following new screens are introduced under the ESA menu:
 - **ESA 360**
 - **Deposit Account Opening**
 - **Contribution and Distribution**
 - **ESA Internal Transfer**
 - **ESA Rollover**
 - **Account Address Update**
 - **Beneficiary Details Update**
 - **Account Preferences**
 - **Account Closure**
 - **Customer Relationship Maintenance**
 - **Account Statement Frequency**
 - **Consolidated Adhoc Statement**
 - **Activate Inactive/Dormant Account**
 - **Account Status Change**
 - **Create Amount Block**
 - **View and Modify Amount Block**
 - **Account Transactions**
 - **Certificate**
 - **Interest Paid Out Details**
 - **Account Closure Inquiry**

- **ESA Plan Details**
- **Account Modification**

2.7 Teller

This topic provides information about enhancements in the Teller.

Table 2-1 Enhancements in Teller

Summary	Description
Support Third Party Cash Transaction Request for Cash Deposit and Cheque Withdrawal .	<p>This release adds support for Third-Party Cash Transaction requests for Cash Deposit and Cheque Withdrawal by introducing a dynamic transaction-type selector on teller screens.</p> <p>Tellers can now choose between Self, Third Party, and Charge-by-Cash without switching screens, and the system automatically applies the relevant data segments, GL mappings, pricing rules, settlements, and validations.</p> <p>This improvement reduces reliance on custom deployments by allowing banks to set up new transaction variants using parent-child function code mapping.</p> <p>If configuration is unavailable, the system automatically reverts to the base transaction screen without interrupting teller operations.</p>
Reversal configuration for Teller Transactions.	<p>Introduced a new Reversal Configuration capability that allows banks to set the maximum number of days for reversing teller transactions for each function code.</p> <p>The system now determines a Max Reversal Date for every posted transaction and checks each reversal attempt against it. If a transaction exceeds the allowed timeframe, the system displays a clear message to the teller stating that the reversal is not permitted.</p> <p>This improvement gives banks better control, reduces operational risks, and ensures compliance with their reversal policies.</p>
Customer and Account level Memo Handling in Teller Transactions screens.	<p>The Branch Teller application now features improved Memo Alerts that automatically gather and display customer-level and account-level memos during teller transactions. When the teller exits the Account Number field, the system collects all active customer and account memos and combines them in the Memo Alerts widget. If memo verification is enabled for the function code, the teller must verify the displayed memos before proceeding.</p>
Support Structured and Hybrid address format for Payment Requests to OBPM.	<p>This release introduces support for structured and hybrid customer address formats in Branch Teller Payments related screens. Tellers can now view, validate, and capture addresses using the latest SWIFT-compliant formats.</p>

Table 2-1 (Cont.) Enhancements in Teller

Summary	Description
Common-Adoption of Customer address formats	This release introduces support for structured and hybrid customer address formats in Branch Teller screens. Tellers can now view, validate, and capture addresses using the latest SWIFT-compliant formats, with mandatory Town Name and Country enforcement. Addresses for customer accounts auto-populate from common core, while walk-in/external parties benefit from easy manual entry and validation. UI enhancements include an Address Details drawer and improved Address display. All teller transactions now capture and display address data accurately, ensuring regulatory compliance and operational efficiency.
Teller consent for Cash transfer from Till to Till before completion.	A required consent step for cash transfers between tills has been implemented. When this feature is activated, the receiving teller must explicitly approve the transfer request before any cash is moved or recorded. This enhances operational control, stops unauthorized till changes, and increases the auditability of cash handling tasks. The process is smoothly incorporated into current teller operations without affecting the usual transaction screens.
Redesign the Teller Transaction Screens for Redwood Experience.	The Teller Transaction screens have been revamped with Oracle's Redwood UI standards. The enhancement includes a refreshed layout, new icons, consistent typography, and a modern drawer-based panel for viewing transaction charges. The Customer Panel and Current Till Position widget have also been redesigned for better visibility and ease of use. The update brings the Teller Transaction screens in line with Oracle's Redwood UI standards. It introduces a new layout, updated icons, consistent font styles, and a modern drawer panel for viewing transaction fees. The update also redesigns the Customer Panel and Current Till Position widget to improve visibility and user-friendliness.
Operational Ledger Cloud Service integration - Phase 2 (GL & Accounts)	Integration with Oracle Banking Operational Ledger Cloud Service (OBOLCS) has been extended to support teller transactions involving both General Ledger (GL) and customer (CASA) accounts. Accounting entries are now automatically routed to the appropriate host system based on account type. This enables centralized, accurate posting, improves reconciliation and reporting, and ensures consistent control across mixed GL and customer account transactions.
Multi BC Issuance against GL	The Multi Bankers Cheque Issuance function has been enhanced to support funding from a General Ledger (GL) account. When the GL issue mode is selected, multiple Bankers Cheques can be issued in a single batch using a designated GL as the funding source. This enables faster bulk issuance, reduces manual effort, and ensures consolidated, auditable accounting for GL-funded cheque operations, while keeping all existing authorization and lifecycle processes unchanged.

3

Technical Changes

This topic provides the information on the Technical Changes.

Table 3-1 Technical Changes

Summary	Description
OBRH Template Incremental release	A new enhancement in the Oracle Banking Branch streamlines the upload of Oracle Banking Routing Hub (OBRH) configuration templates in cloud environments. The obrh-config-feeder-service utility now enables users to upload Provider-level and Service-level JSON templates directly, improving the process for maintaining integration configurations. With this enhancement, the utility supports granular uploads—allowing you to update provider and service configurations independently, while enforcing robust data integrity by restricting consumer-level changes.
Migration of Teller Screens using UI Toolkit.	Teller transaction screens have been migrated to UI Toolkit-compliant Oracle JET (OJET) components using common core and native toolkit libraries. The upgraded screens support component extensions and standardized UI behavior across the application. This ensures improved consistency, better maintainability, and a scalable UI foundation for future functional enhancements.
SonarQube corrections	Technical: As part of this development cycle, all SonarQube critical issues and blocker vulnerabilities identified across the module were analyzed and resolved. This includes code refactoring, dead code removal, improved null handling, optimized logic, and updated best-practice implementations. The codebase now meets the targeted quality gate standards with zero critical and zero blocker findings, resulting in enhanced maintainability, readability, and overall application reliability. non-technical: In this release, we completed a full cleanup of all high-priority quality issues reported in SonarQube. All critical and blocker items have been successfully resolved, improving overall code health and stability. The application is now cleaner, more reliable, and better prepared for future enhancements.
Display Artifact Version, Environment Name in Logs	Logs will now clearly show which environment the application is running in along with the version of the build deployed. This makes it easier to identify releases, track changes, and avoid mix-ups between environments.

Table 3-1 (Cont.) Technical Changes

Summary	Description
Display Product version, Environment Name on UI	On the UI, users will now be able to see the environment they are currently working in along with the product version. This helps reduce confusion and provides clear visibility of the running release.
Blue Green Deployment Strategy for Plato	With a Blue-Green deployment strategy, hotfixes, patches, and upgrades occur with near-zero downtime. Applications are now backward compatible with both database and application changes, enabling seamless, disruption-free releases.

4

Components of the Software

This topic provides the information on the components of the software.

Documents Accompanying the Software

The various documents accompanying the software are as follows:

- Product Release Notes
- User Guides

Software Components

Software Components of Oracle Banking Accounts Cloud Service that are part of this release are as follows:

HOST

- Service Components
- UI Components (OJET)
- Tables, Sequences, Static Data
- Process Framework components (Conductor artifacts)
- Configuration files used for deployment
- FOP Report Templates

5

Environment Details

This topic describes about Tech Stack details of Oracle Banking Branch Cloud Service.

Client Machines: For detailed information on Browser Support, please refer to the Oracle Software Web Browser Support Policy at <https://www.oracle.com/middleware/technologies/browser-policy.html>

Note

Browser support is no longer based on Operating Systems but strictly tied to the browser themselves, no matter on which Operating Systems they are installed. Current release is certified on client workstations with Windows 10 and Mac OS.