

# Oracle Banking Branch

## Release Notes



Release 14.7.2.0.0  
F88896-02  
November 2023



Oracle Banking Branch Release Notes, Release 14.7.2.0.0

F88896-02

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# Contents

## Preface

---

Background	v
Purpose	v
Audience	v
Documentation Accessibility	v
Diversity and Inclusion	vi
Conventions	vi
Related Resources	vi
Acronyms and Abbreviations	vi

## 1 Release Notes

---

1.1 Release Highlights	1-1
1.2 Release Enhancements	1-1
1.2.1 Enhancements in Party Services	1-2
1.2.2 Enhancements in Retail Account Servicing	1-6
1.2.3 Enhancements in Loan Servicing	1-6
1.2.4 Enhancements in Retail Deposit Servicing	1-7
1.2.5 Enhancements in Teller	1-8

## 2 Components of the Software

---

2.1 Documents Accompanying the Software	2-1
2.2 Software Components	2-1

## 3 Environment Details

---

## 4 Third-Party Software

---

# Index

---

# Preface

- [Background](#)
- [Purpose](#)
- [Audience](#)
- [Documentation Accessibility](#)
- [Diversity and Inclusion](#)
- [Conventions](#)
- [Related Resources](#)
- [Acronyms and Abbreviations](#)

## Background

Oracle Banking Branch is a retail banking application that handles the retail branch operations including both branch and customer transactions. This application also helps Teller to get the 360-degree view of the Customer while performing the Customer transactions. This application enables to provide better customer-focused services as well as cross-sell and up-sell the other products and services of the bank. Oracle Banking Branch is Oracle Javascript Extension Toolkit based front-end and facilitates the processing of several types of transactions that includes Branch transactions, Customer Cash Transactions, Cheques and Remittances, Loan Payments, Credit Card Payments, and Account Servicing transactions with rich user experience.

## Purpose

The purpose of this Release Note is to propagate the features of Oracle Banking Branch 14.7.2.0.0.

## Audience

This guide is intended for the following audience:

- Customers
- Partners

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

## Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

## Conventions

The following text conventions are used in this document:

Convention	Meaning
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

## Related Resources

For more information, refer to the following documents:

- Oracle Banking Branch User Manuals
- Oracle Banking Branch License Guide

## Acronyms and Abbreviations

The list of the acronyms and abbreviations used in this guide are as follows:

**Table 1 List of Acronyms and Abbreviations**

Abbreviation	Description
CASA	Current Account Savings Account
TD	Term Deposits
RD	Retail Deposits

**Table 1 (Cont.) List of Acronyms and Abbreviations**

<b>Abbreviation</b>	<b>Description</b>
LCY	Local Currency
FCY	Foreign Currency

# 1

## Release Notes

The release notes contain the details of the new features that are part of the release 14.7.2.0.0.

- [Release Highlights](#)  
Oracle Banking Branch 14.7.2.0.0 offers a comprehensive standalone solution for retail branch operations.
- [Release Enhancements](#)  
The enhancements for this release are as follows:

### 1.1 Release Highlights

Oracle Banking Branch 14.7.2.0.0 offers a comprehensive standalone solution for retail branch operations.

Following are the features included in the release along with forward porting of applicable fixes related to the incidences reported in previous versions.

- Enhancements in Party Services
- Enhancements in Retail Account Services
- Enhancements in Loan Services
- Enhancements in Retail Deposit Services
- Enhancements in Teller

This release also focused on technical qualification to comply with approved Tech Stack along with data privacy features.

### 1.2 Release Enhancements

The enhancements for this release are as follows:

- [Enhancements in Party Services](#)  
The following are the enhancements as a part of Party in this release:
- [Enhancements in Retail Account Servicing](#)  
Oracle Banking Branch initiates the request and handoff to FLEXCUBE Universal Banking for further verification and processing.
- [Enhancements in Loan Servicing](#)  
Oracle Banking Branch initiates the request and handoff to FLEXCUBE Universal Banking for further verification and processing.
- [Enhancements in Retail Deposit Servicing](#)  
The following are the enhancements as a part of Retail Deposit Servicing in this release:
- [Enhancements in Teller](#)  
The following are the updates as a part of Teller in this release:



## 1.2.1 Enhancements in Party Services

The following are the enhancements as a part of Party in this release:

**Table 1-1 Enhancements in Party Services**

Summary	Description
Party Event Publish	<p>New Events are introduced in OBPY to be published during Party Onboarding and Amendment. Amendment Event will be generated at the Data Segment Level.</p> <p><b>Onboarding Event Specification:</b> {"branchCode": "000", "userId": "XXXXX", "date": "18-05-2023", "time": "14.24.25", "applicationNumber": "xxxxx", "handoffStatus": "onboard", "sourceProductId": "OBPY", "eventType": "onboard", "externalCustomerNumber": "xxxxx", "isKycCompliant": "true", "partyCategory": "retail", "partyId": "xxxxxx", "partyType": "retail", "rmlId": "xxxxx", "firstName": "xxxxx", "middleName": "xxxxx", "lastName": "xxxxx", "residentStatus": "Permanent", "uniqueId": "xxxxx", "customerSegment": "Affluent", "partySubType": "retail", "isCustomer": "true", "isStaff": "true", "isInsider": "true", "isSpecial": "true", "isArmedForce": "true", "isPep": "true", "isMla": "true", "isMinor": "true", "isBlacklisted": "true", "isProspect": "true", "amendDateTime": "2023-10-05T09:52:32.887729300", "applicationDate": "2020-03-26"}.</p> <p><b>Amendment Event Sample Specification:</b> {"applicationNumber": "xxxxx", "branchCode": "000", "userId": "xxxxx", "partyId": "xxxxx", "externalCustomerId": "xxxxx", "eventType": "amend", "handoffStatus": "SUCCESS", "sourceProductId:OBPY, "datasegmentCode": "DS0021", "amendDateTime": "2023-10-05T10:43:48.381537600", "applicationDate": "2020-03-26"}.</p>
National ID/SSN Capture	<p>A new National ID/SSN Field is Introduced in Party Basic Info Data Segment to capture National ID of the Party such as SSN in US and Aadhar in Indian geography. During capture of SSN in US geography, input value will be validated for SSN format as XXX-XX-XXXX.</p>
Party Notes and Memos	<p>A new feature is introduced in Party Management to capture and manage party-level notes and memos. This enhancement enables the tracking of specific actions or information related to a party, providing a comprehensive solution for managing important details. Here are the key improvements:</p> <p><b>Comprehensive Information Tracking</b> - Users now have the capability to document and track crucial information about parties using the new Notes and Memos feature. This ensures that essential details and actions are recorded and easily accessible for reference.</p> <p><b>Categorization Options</b> - Notes and Memos can be categorized as either Warning or Overrides, allowing users to highlight critical information. This categorization system adds a layer of organization, making it simpler to identify and prioritize different types of notes and memos. Date Ranges for Context - Users can associate a start and end date with each note or memo, providing context to the information. This feature is particularly valuable for time-sensitive actions or warnings, ensuring that the information is relevant and up-to-date.</p>

**Table 1-1 (Cont.) Enhancements in Party Services**

Summary	Description
Insta Party Management	A new set of functionalities are introduced in Party Management as Insta Party Management to seamlessly onboard and amend parties through a single eliminating the need for navigating through a work-flow-based process. Insta Party Management will provide user convenience of having all data segments related to party onboarding and amendment consolidated in one streamlined interface, enhancing the user experience and efficiency.
FIDM - Child Support	To align with the Financial Institution Data Match (FIDM) regulation within the US geography, a new dedicated section in the "Additional Info" data segment is introduced for identifying FIDM-matched parties. This newly introduced section not only allows to flag a party as a FIDM match but also facilitates the recording of pertinent details associated with the match, including the Date of FIDM Match, Amount, and other relevant information.
Tax Declaration Enhancements	The Tax Declaration Data Segment is enhanced, now allowing for the distinction between Resident Alien, Citizen, and Resident Non-Alien statuses. With this enhancement, the system intelligently auto-populates Form W8 for parties as Resident Alien or Citizen. In the case of parties designated as Non-Resident Alien, the system will auto-populate Form W9, streamlining the process of capturing and managing tax declaration information. This refined functionality ensures accuracy and compliance by tailoring the available forms based on the specific resident status of each party. Experience a more intuitive and efficient tax declaration process with the enhanced capabilities of the Tax Declaration Data Segment.
Social Media for Marketing Communication	Marketing Communication section in Consent and Preferences Data Segment is enhanced to capture Social Media Details for marketing and other communications to the party
Customer Name Suffix	Party Management is enhancement by introducing an additional field to capture Party Name Suffixes such as Sr., Jr., II, III, and more in Basic Info and Citizenship data segment. This feature aims to enhance the identification of parties by incorporating richer name information. Now, users can seamlessly include relevant suffix details, providing a more comprehensive representation of individual or entity names. Whether it's distinguishing between generations or incorporating other suffix conventions, this new field ensures a nuanced and accurate portrayal of party names.
Date of Deceased	A new field Deceased Date field is introduced to capture the date of death for the deceased parties. A new field Deceased Date is introduced to capture the date of death for parties who are deceased. This addition aims to provide a more comprehensive and sensitive representation of party information. Now, users can input and store the exact date when a party passed away, enhancing the system's capability to manage and document crucial life status information.

**Table 1-1 (Cont.) Enhancements in Party Services**

Summary	Description
Last Contact Date	<p>A new field Last Contact Date is introduced in Basic Info and Citizenship data segment to capture the last communication date between party and financial institution based on customer induced or bank induced transactions.</p> <p>This crucial information enhances your ability to track and understand the dynamics of interactions, providing valuable insights into the customer relationship. The Last Contact Date field will be readily accessible in the View Party Information screen, offering a overview of the communication history.</p> <p>It's important to note that the Last Contact Date field is intentionally designed to be view-only, ensuring the accuracy and integrity of the recorded information. This approach guarantees that the date remains a reliable reference point without being subject to inadvertent modifications during day-to-day operations.</p>
New Party Relationship Type	<p>Party Management has introduced to 2 new data segments as Custodian and Solicitor in relationship information, enhancing the depth and richness of information capture for parties. These additions not only provide comprehensive insights but also ensure compliance with regulatory aspects specific to the geography.</p> <p><b>Custodian Data Segment:</b> Now, users can capture and manage custodial relationships within the system. This includes key information such as custodian names, and other pertinent details. This segment caters to the nuanced requirements of custodial arrangements, enabling financial institutions to maintain accurate and compliant records.</p> <p><b>Solicitor Data Segment:</b> The introduction of the Solicitor Data Segment further enriches the information captured for parties involved in solicitation relationships. Users can now record essential details related to solicitors, facilitating a more detailed understanding of the party landscape.</p>
Automated KYC & KYC Maintenance	<p>A new feature is introduced in Party Management for seamless integration with third-party service providers for Know Your Customer (KYC) Checks. This enhancement enables automated and efficient KYC processes. Also, to facilitate this integration and configure variables specific to KYC Checks, a new KYC Maintenance is introduced.</p> <p><b>KYC Maintenance:</b> Within this new feature, users can easily configure variables related to KYC Checks, tailoring the system to the specific requirements of third-party service providers. This includes parameters such as definition of mandatory and optional KYCs, Third Party services for the automated KYC check and any other variables necessary for a thorough KYC process. The KYC Maintenance feature ensures a flexible and customizable approach to KYC Checks, allowing financial institutions to adapt to evolving compliance standards and the unique demands of their operational environment.</p>

Table 1-1 (Cont.) Enhancements in Party Services

Summary	Description
Standalone KYC	<p>A set of new functionalities is introduced to create and amend Know Your Customer (KYC) records independently of Party Onboarding and Amendment processes. Standalone KYC can be initiated and amended for party using specific set of Data Attributes. This innovative feature allows for standalone KYC creation and updates, providing a more flexible and efficient approach to managing essential customer information.</p> <p><b>Standalone KYC Creation</b> - Users can now initiate KYC processes independent of Party Onboarding, allowing for a dedicated focus on ensuring up-to-date and accurate KYC records. This streamlines the work-flow and provides a more direct avenue for KYC management.</p> <p><b>Standalone KYC Amendment</b> - The ability to amend KYC records for a party, separate from the party amendment processes, brings a new level of flexibility. This ensures that KYC information can be updated promptly and efficiently, responding to changing customer details.</p>
Address Enhancements	<p>Current Address and Previous Address Data Segments, are integrated with a common core state maintenance service. This enhancement ensures a more streamlined and user-friendly experience by retrieving pre-configured states based on the country of the address. Also, "Address Line 2 / Street Name" is changed to optional from mandatory in Current and Previous Address data segments.</p> <p><b>Dynamic State Retrieval</b> - The integration with the common core state maintenance service enables the system to dynamically retrieve and present pre-configured states to the specific country selected for the address. This not only ensures accuracy but also significantly expedites the data entry process.</p> <p><b>User-Friendly Experience</b> - Users will benefit from a more intuitive and efficient data entry experience. By automating the retrieval of states based on the country, the system reduces the likelihood of errors and enhances the overall usability of the Current and Previous Address Data Segments.</p> <p><b>Consistency Across Entries</b> - New feature will promote consistency across address entries, as the system ensures that only valid states associated with the chosen country are presented. This not only improves data accuracy but also aligns with best practices in address management.</p>
Advance Party Search	<p>Advance Party Search is an enhancement in Party Management to expand search capabilities with extended parameters. Users can now effortlessly search for parties using a diverse set of criteria, including First Name, Last Name, National ID, Date of Birth, and other relevant parameters. This improvement is designed to streamline operational processes and enhance the overall user experience.</p>
Insider and Service Member Search	<p>Party Management has introduced a service that enables users to conduct targeted searches for Insider and Service Member parties. This new feature enhances the efficiency of party management by offering a focused and tailored approach to locating insider and service member parties within the system.</p>

## 1.2.2 Enhancements in Retail Account Servicing

Oracle Banking Branch initiates the request and handoff to FLEXCUBE Universal Banking for further verification and processing.

The following are the enhancements as part of Retail Account Servicing in this release:

**Table 1-2 Enhancements in Retail Account Servicing**

Topic	Description
<b>Account 360</b>	<ul style="list-style-type: none"> <li>Introduced the progressive loading.</li> <li>Display an error message if any widget fails to fetch the result.</li> <li>Retry option is provided to retry in case of any failure.</li> <li>Introduced the New Status Inactive.</li> </ul>
<b>Account Address Update</b>	The existing field <b>State</b> is changed to the list of values field, it fetches the values from the common core state maintenance.
<b>Customer Panel</b>	The existing field <b>Status</b> is enhanced to display the account status-Dormant, Frozen, Active, and Inactive.
<b>Servicing Charges</b>	Enhanced online service charge support for the below screens: <ul style="list-style-type: none"> <li><b>Account Statement Frequency</b></li> <li><b>Nominee Details</b></li> <li><b>Joint Holder</b></li> <li><b>Account Preferences</b></li> <li><b>Account status change</b></li> <li><b>Modify Stop Cheque</b></li> <li><b>Close stop Cheque</b></li> </ul>

## 1.2.3 Enhancements in Loan Servicing

Oracle Banking Branch initiates the request and handoff to FLEXCUBE Universal Banking for further verification and processing.

The following are the enhancements as a part of Loan Servicing in this release:

**Table 1-3 Enhancements in Loan Servicing**

Topic	Description
<b>Settlement CCA Removal of Instrument and Other Bank</b>	In Settle data segment of <b>Disbursement</b> and <b>Payment and Closure</b> screens, the below options are removed. <ul style="list-style-type: none"> <li><b>Instrument</b></li> <li><b>Other Bank Account</b> from <b>Others</b> option.</li> </ul>
<b>LOV Search Changes</b>	The loan account LOV Search displays three fields and allows the search based on them. They are listed below: <ul style="list-style-type: none"> <li><b>Customer Id</b></li> <li><b>Account Number</b></li> <li><b>Account Description</b></li> </ul>

Table 1-3 (Cont.) Enhancements in Loan Servicing

Topic	Description
<b>Payment and Closure</b>	In the <b>Payment and Closure</b> screen, from the <b>Pay Dues</b> , the <b>Pay</b> column is editable now. The UI validate the sum of Pay, Capitalize and Waive for a specific component, is not more than the value of respective component's <b>Arrear</b> and an appropriate message will be given to the user.
<b>Outstanding Balance Inquiry</b>	In the <b>Outstanding Balance Inquiry</b> screen, the existing values <b>Last Payment Date</b> and <b>Show only Paid</b> is removed from the Arrear History.

## 1.2.4 Enhancements in Retail Deposit Servicing

The following are the enhancements as a part of Retail Deposit Servicing in this release:

Table 1-4 Enhancements in Retail Deposit Servicing

Topic	Description
<b>Term Deposit Audit Trail Inquiry</b>	<ul style="list-style-type: none"> <li>Redesigned the UI for the Audit Trail Inquiry screen.</li> <li>Renamed the screen to Transaction Inquiry.</li> <li>This screen has been enhanced to display the Audit details for a particular transaction and transaction details such as transaction branch, account branch, account name, Debit and Credit leg of the transaction, Local Currency Amount, Foreign Currency amount, and exchange rate of the transaction.</li> </ul>
<b>Term Deposit Top Up</b>	Redesigned the UI for the Term Deposit Top up screen.
<b>Term Deposit Redemption</b>	Redesigned the UI for the Term Deposit Redemption screen.
<b>Term Deposit Account Opening</b>	Displays the Account Opening Payin mode based on product configuration.
<b>Term Deposit Account Opening</b>	The field <b>Tenor</b> is enhanced to display the predefined tenor based on product configuration.
<b>Term Deposit View and Modify Amount Block</b>	<ul style="list-style-type: none"> <li>The Modify Amount Block screen name is changed to Modify Term Deposit Amount Block.</li> <li>The Close Amount Block screen name is changed to Close Term Deposit Amount Block.</li> </ul>
<b>Common Changes</b>	<ul style="list-style-type: none"> <li>Enhanced auto authorization for all the RD and TD screens.</li> <li>Enhanced multi-level authorization feature for all TD and RD screens.</li> <li>Introduced the maker checker validations for all TD and RD screens.</li> </ul>
<b>Term Deposit Nominee Details Update</b>	The Term Deposit Nominee screen is enhanced to capture the guardian details for non minor nominee.
<b>Recurring Deposit Audit Trail Inquiry</b>	<ul style="list-style-type: none"> <li>Redesigned the UI for the Audit Trail Inquiry screen.</li> <li>Renamed the screen to Transaction Inquiry.</li> <li>This screen has been enhanced to display the Audit details for a particular transaction and transaction details such as transaction branch, account branch, account name, Debit and Credit leg of the transaction, Local Currency Amount, Foreign Currency amount, and exchange rate of the transaction.</li> </ul>
<b>Recurring Deposit Redemption</b>	Redesigned the UI for Term Recurring Redemption screen.

Table 1-4 (Cont.) Enhancements in Retail Deposit Servicing

Topic	Description
<b>Recurring Deposit Nominee Details Update</b>	Recurring Deposit Nominee screen is enhanced to capture the guardian details for non-minor nominee.
<b>Recurring Deposit View and Modify Amount Block</b>	<ul style="list-style-type: none"> <li>The Modify Amount Block screen name is changed to Modify Recurring Deposit Amount Block.</li> <li>The Close Amount Block screen name is changed to Close Term Recurring Deposit Amount Block.</li> </ul>

## 1.2.5 Enhancements in Teller

The following are the updates as a part of Teller in this release:

- EJ Persistence on Failure:** Enhancement to ensure the persistence of all failed teller transactions into the Electronic Journal **SRV\_TB\_BC\_EJ\_LOG** table. This feature guarantees the retention of transaction details even in case of failure.
- Advance Term Deposit Account Opening:** Improved the term deposit account opening screen to facilitate the opening of Advance/Discounted Term Deposit Products. Enhanced the system to seamlessly transmit the interest booking account to the host system during the deposit opening process. Specifically for discounted term deposits, the teller now can input the payout current account or savings account for the interest payout option.
- Oracle Banking Branch Integration with Oracle Pricing and Decision Service:** Oracle Banking Branch module has been enhanced to seamlessly interface with Oracle Pricing and Decision Service (OPDS). This integration facilitates basic charge configuration in OPDS through the user-friendly **Create Charge Code Maintenance** screen. Users can configure charges, including Fixed Amount, Fixed Percentage, and Tiered-based charges. For comprehensive details, refer to the **Oracle Banking Common Core User Guide**. The OBBRN interface with OPDS can be activated through the `OPDS_INTEGRATED` parameter in **SRV\_TM\_BC\_PARAM\_DTLS**.
- Memo Alerts Confirmation:** Enhancement is made to the function code preferences screen to enable the memo alert confirmation. If the parameter is ON then the memo alerts confirmation is required in the transaction screen where the memo is present to proceed with the transaction. If the memo is present in the FLEXCUBE Universal Banking for the customer/account, then the transaction will go through without memo confirmation. If the parameter is OFF then no confirmation is required for memo alerts.
- Signature Name in Customer Panel:** Enhancement is done in the customer panel to display the signature name along with the signature ID on the tab out of the account number and amount.
- Additional Changes in three-step to two-step Approval:** Refined the two-step process to provide clear feedback to the checker. Upon successful completion of a transaction, the system will seamlessly execute subsequent processes, such as TILL updates and accounting calls, and transition to a completed status. In case of an error message, the transaction is intelligently redirected to the sent-back queue for the maker to take appropriate action.

- **Oracle Banking Payments Management Microservice Integration:** Oracle Banking Branch now seamlessly integrates with Oracle Banking Payments Management Microservices, expanding its capabilities to offer a more comprehensive banking experience.



# 2

## Components of the Software

The components of the software are covered in this topic.

- [Documents Accompanying the Software](#)  
The various documents accompanying the software are as follows:
- [Software Components](#)  
Software Components of Oracle Banking Branch 14.7.2.0.0 that are part of this release are as follows:

### 2.1 Documents Accompanying the Software

The various documents accompanying the software are as follows:

- Product Release Notes
- Installation Guides
- User Guides

### 2.2 Software Components

Software Components of Oracle Banking Branch 14.7.2.0.0 that are part of this release are as follows:

**Host:**

- Service Components
- User Interface (UI) Components like OJET
- Tables, Sequences, Static Data
- Advices
- Configuration files used for deployment
- Conductor based process flows
- Oracle Digital Assistance (ODA) related Skills and Digital Assistance

# 3

## Environment Details

The Tech Stack details of Oracle Banking Branch are covered in this topic.

**Table 3-1 Tech Stack – Oracle Banking Branch**

Component	Machine	Operating System	Software	Version Number
Oracle Banking Branch	Application Server	Oracle Enterprise Linux Server 8.3 (x86 64 Bit)	Oracle WebLogic	14.1.1.0.0
			Java HotSpot (TM) JDK (with WebLogic Application Server)	JDK 11.0.16
	Database Server	Oracle Enterprise Linux Server 8.3 (x86 64 Bit)	Oracle RDBMS Enterprise Edition	19.18.0.0.0
	Build Tool	Oracle Enterprise Linux Server 8.3 (x86 64 Bit)	Gradle	6.8.3
	UI	Oracle Enterprise Linux Server 8.3 (x86 64 Bit)	Oracle JET	v13.0.0
	Message Broker	Oracle Enterprise Linux Server 8.3 (x86 64 Bit)	Apache Kafka	2.13-3.4.0
Apache ZooKeeper			3.6.3	

\*\* Patch 32077936 : JSF APPLICATION RESPONSE ISSUE FOR HTTPS PROTOCOL WHEN HTTP2 IS ENABLED, needs to be applied to Weblogic version 14.1.1.0.0.



### Note:

# Browser support is no longer based on Operating Systems but strictly tied to the browser themselves, no matter on which Operating Systems they are installed. Current release is certified on client workstations with Windows 10.

**Client Machines#:** For detailed information on Browser Support, please refer to the Oracle Software Web Browser Support Policy at <https://www.oracle.com/middleware/technologies/browser-policy.html>.

# 4

## Third-Party Software

This topic describes about the license information for third-party software.

For information on the third-party software, refer to the Oracle Banking Branch License Guide.

# Index

## C

---

Components of the Software, [2-1](#)

## E

---

Environment Details, [3-1](#)

## R

---

Release Notes, [1-1](#)

## T

---

Third-Party Software, [4-1](#)