

Oracle® Banking Cash Management Tasks User Guide



Release 14.7.4.0.0
G11736-03
June 2024

ORACLE®

Copyright © 2020, 2025, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

Preface

Purpose	v
Audience	v
Documentation Accessibility	v
Diversity and Inclusion	vi
Related Resources	vi
Conventions	vi
Screenshot Disclaimer	vi
Acronyms and Abbreviations	vi
Basic Actions	vii
Symbols and Icons	vii

1 Task Management

1.1 Create Tasks	1-1
1.2 View Tasks	1-4
1.3 Configure Tasks	1-5
1.4 Trigger Tasks	1-6
1.5 View Tasks Status	1-7

2 Tasks

2.1 Business Process Maintenance	2-2
2.2 Collections	2-5
2.3 Instruments	2-7
2.4 Netting Accept/Reject	2-9
2.5 Netting Payin Payout	2-11
2.6 Recon and Payment	2-13
2.7 Refunds	2-16
2.8 Search	2-18

A Functional Activity Codes

Preface

- [Purpose](#)
- [Audience](#)
- [Documentation Accessibility](#)
- [Diversity and Inclusion](#)
- [Related Resources](#)
- [Conventions](#)
- [Screenshot Disclaimer](#)
- [Acronyms and Abbreviations](#)
- [Basic Actions](#)
- [Symbols and Icons](#)

Purpose

This guide is designed to help acquaint you with the Tasks module of the Oracle® Banking Cash Management. It provides an overview of the module and guides you, through the various steps involved in viewing, the Cash Management services for the customers of your bank.

Audience

This guide is intended for the following User/User Roles:

Table 1 Audience

Role	Function
Back office executive	Input functions for transactions
Back office managers/officers	Authorization of functions
Product Managers	Product definition and authorization

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Related Resources

The related documents are as follows:

- *Oracle Banking Security Management System User Guide*
- *Oracle Banking Common Core User Guide*
- *Oracle Banking Getting Started User Guide*
- *Cashflow Forecasting User Guide*
- *Collections User Guide*
- *Netting User Guide*
- *Receivables and Payables User Guide*

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
<code>monospace</code>	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Screenshot Disclaimer

Personal information used in the interface or documents are dummy and does not exist in the real world. It is only for reference purposes.

Acronyms and Abbreviations

The list of acronyms and abbreviations that are used in this guide are as follows:

Table 2 Acronyms and Abbreviations

Abbreviation	Description
DSL	Domain Specific Language
JSON	JavaScript Object Notation

Basic Actions

The basic actions performed in the screens are as follows:

Table 3 Basic Actions

Actions	Description
Save	Click Save to save the details entered or selected in the screen.
Close	Click Close to close a record. This action is available only when a record is created.
Confirm	Click Confirm to confirm the action performed.
Cancel	Click Cancel to cancel the action performed.
Expand All	Click Expand All to expand and view all the details in the sections. This button is displayed once you click Compare.
Collapse All	Click Collapse All to hide the details in the sections. This button is displayed once you click Compare.
Menu Item Search	Specify the menu name to search and select the required screens from the list. This option is used to search and navigate the required screens.
OK	Click OK to confirm the details in the screen.

Symbols and Icons

The list of symbols and icons available on the screens are as follows:

Table 4 Symbols and Icons - Common

Symbol/Icon	Function
	Minimize
	Maximize
	Close
	Perform Search
	Navigate to the first record

Table 4 (Cont.) Symbols and Icons - Common

Symbol/Icon	Function
	Navigate to the last record
	Navigate to the previous record
	Navigate to the next record
	Refresh
	Click this icon to add a new row.
	Click this icon to delete a row, which is already added.

1

Task Management

This topic describes the information about the Task Management feature.

Tasks are created to execute certain processes, especially those that need to be processed in bulk. These bulk executions are referred as batch jobs. Examples of tasks are:

- Reconciliation of invoices – A task can be created to reconcile all invoices whose due dates have elapsed.
- Auto-debit of maturing finances – All finances that are maturing on a specific day can be settled using the debit accounts set for each of them.
- Acceptance of raised invoices – All invoices that are flagged for auto acceptance on a specific day can be marked as accepted.
- End-of-day processes – This job can include a variety of processes, which need to be executed before the closing of each bank day.

A set of standard tasks is offered with the deployment of the application (Oracle Banking Cash Management). They are set up as part of the Day 0 installation.

Apart from these standard tasks, an authorized bank user can create additional tasks if required. The Task Management feature enables banks to set up and manage tasks, configure them to be triggered at specific times, or even trigger them manually.

The application consists of the following functions:

- [Create Tasks](#)
This topic describes the systematic instruction to create a task for a specific purpose.
- [View Tasks](#)
This topic describes the systematic instruction to view a list of existing tasks.
- [Configure Tasks](#)
This topic describes the systematic instruction to configure the triggering of a particular task.
- [Trigger Tasks](#)
This topic describes the systematic instruction to trigger tasks manually when required.
- [View Tasks Status](#)
This topic describes the systematic instruction to view the statuses of the triggered tasks.

1.1 Create Tasks

This topic describes the systematic instruction to create a task for a specific purpose.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Task Management**. Under **Task Management**, click **Create Task**.
The **Create Task** screen displays.

Figure 1-1 Create Task

- On **Create Task** screen, specify the fields.

 Note:

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

Table 1-1 Create Task - Field Description

Field	Description
Task Name	Specify a unique name for the task being created.
Task Description	Specify the description for the task being created. The syntax is: <pre>appld:::<<appld>>;microServiceName:::<<microServiceName>>;contextRoot:::<<contextRoot>>;type:::<< type Of Schedule >>;jobName:::<< JOB to be triggered >>;destination:::<<Topic for which the trigger is defined>>;cronExpression:::<<cronExpression>> (without spaces)</pre> The values that must be provided for the appld, the microServiceName, the contextRoot, and the jobName are detailed in the Table 1-2 table. Some of these tasks come as part of the day 0 set up.

- Click **Create** to create the task.

A message appears stating that the record is successfully created.

Table 1-2 Task Description Formats

Task Name	Task Definition
pdUnholdJob	appld:::OBCMTXN;microServiceName:::obcm-collections-transaction-services;contextRoot:::obcm-collections-transaction-services;jobName:::pdUnholdJob;branchCode:::004;

Table 1-2 (Cont.) Task Description Formats

Task Name	Task Definition
pdclInstrumentCancelledJob	appld:::OBCMTXN;microServiceName:::obcm-collections-transaction-services;contextRoot:::obcm-collections-transaction-services;jobName:::pdclInstrumentCancelledJob;branchCode:::004;
changeDateJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::changeDateJob;
poStaleJob	appld:::OBSCFCMINST;microServiceName:::obscfcm-instruments-receivables-services;contextRoot:::obscfcm-instruments-receivables-services;jobName:::poProcessingJob;
arrangementCdtJob	appld:::OBCMTXN;microServiceName:::obcm-collections-transaction-services;contextRoot:::obcm-collections-transaction-services;jobName:::arrangementCdtJob;branchCode:::004;eventCode:::ARRANGEMENT_CREDIT;
poolingJob	appld:::OBCMTXN;microServiceName:::obcm-collections-transaction-services;contextRoot:::obcm-collections-transaction-services;jobName:::poolingJob;branchCode:::004;eventCode:::POOLING;
runAutoDebitFinanceJob	appld:::OBSCFCMBATCH;microServiceName:::obscfcm-batch-jobs;contextRoot:::obscfcm-batch-jobs;jobName:::autoDebitFinanceJob;
runAutoDebitInstrumentJob	appld:::OBSCFCMBATCH;microServiceName:::obscfcm-batch-jobs;contextRoot:::obscfcm-batch-jobs;jobName:::autDebitInstrumentsJob;
poolingJobCash	appld:::OBCMTXN;microServiceName:::obcm-collections-transaction-services;contextRoot:::obcm-collections-transaction-services;jobName:::poolingJobCash;branchCode:::004;eventCode:::POOLING;
cdtReversalJob	appld:::OBCMTXN;microServiceName:::obcm-collections-transaction-services;contextRoot:::obcm-collections-transaction-services;jobName:::cdtReversalJob;branchCode:::004;eventCode:::CREDIT_REVERSAL;
returnRecoveryJob	appld:::OBCMTXN;microServiceName:::obcm-collections-transaction-services;contextRoot:::obcm-collections-transaction-services;jobName:::returnRecoveryJob;branchCode:::004;eventCode:::RETURN;
vaultMasterRecordStatusJob	appld:::OBCMCOL;microServiceName:::obcm-collections-maintenance-services;contextRoot:::obcm-collections-maintenance-services;jobName:::vaultMasterRecordStatusJob;branchCode:::004;
runInvAcceptance	appld:::OBSCFCMBATCH;microServiceName:::obscfcm-batch-jobs;contextRoot:::obscfcm-batch-jobs;jobName:::invAcceptanceJob;
runautoreconbatchjob	appld:::SCFAUTORECON;microServiceName:::obscfcm-auto-recon-batch;contextRoot:::obscfcm-auto-recon-batch;jobName:::autoReconBatchJob;applicationCode:::OBSCFCM
runEodBatch	appld:::EODBATCH;microServiceName:::obscfcm-eod-batch;contextRoot:::obscfcm-eod-batch;jobName:::eodJob;
processFutureDatedDisbursement	appld:::OBSCFCMBATCH;microServiceName:::obscfcm-batch-jobs;contextRoot:::obscfcm-batch-jobs;jobName:::futureDatedDisbursementJob;
forgetCoreAccountsJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::forgetCoreAccountsJob;

Table 1-2 (Cont.) Task Description Formats

Task Name	Task Definition
forgetCoreCustomersJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::forgetCoreCustomersJob;
markEOFJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::markEOFJob;
markTIJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::markTIJob;
markCutOffJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::markCutOffJob;
releaseCutOffJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::releaseCutOffJob;
fciMessageTxnJob	appld:::OBSCFFCIMSG;microServiceName:::obscf-fci-messaging-service;contextRoot:::obscf-fci-messaging-service;jobName:::fciMessageTxnJob;branchCode:::004;

1.2 View Tasks

This topic describes the systematic instruction to view a list of existing tasks.

The user are also provided with the option to delete a particular task, if required.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Task Management**. Under **Task Management**, click **View Tasks**. The **View Tasks** screen displays.

Figure 1-2 View Tasks

Task Name	Task Definition	Actions
forgetCoreAccountsJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::forgetCoreAccountsJob;	Delete
forgetCoreCustomersJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::forgetCoreCustomersJob;	Delete
changeDateJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::changeDateJob;	Delete
markEOFJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::markEOFJob;	Delete
markTIJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::markTIJob;	Delete
markCutOffJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::markCutOffJob;	Delete
releaseCutOffJob	appld:::CMNCORE;microServiceName:::cmc-batch-services;contextRoot:::cmc-batch-services;jobName:::releaseCutOffJob;	Delete
poolingJob	appld:::OBSCMTXN;microServiceName:::obcm-collections-transaction-services;contextRoot:::obcm-collections-transaction-services;jobName:::poolingJob;branchCode:::004;eventCode:::POOLING;	Delete
cdtReversalJob	appld:::OBSCMTXN;microServiceName:::obcm-collections-transaction-services;contextRoot:::obcm-collections-transaction-services;jobName:::cdtReversalJob;branchCode:::004;eventCode:::CREDIT_REVERSAL;	Delete
withdrawalCancelEcaJob	appld:::OBSCMTXN;microServiceName:::obcm-collections-transaction-services;contextRoot:::obcm-collections-transaction-services;jobName:::withdrawalCancelEcaJob;branchCode:::004;	Delete

Page 1 of 5 (1-10 of 48 items) | < 1 2 3 4 5 > |

For more information on fields, refer to the field description table.

Table 1-3 View Tasks - Field Description

Field	Description
Task Name	Displays the name of the task.
Task Description	Displays the description of the task.
Actions	Provides the option to delete the task record.

- Click **Delete** button in the **Actions** column to delete the particular task.
A message appears stating that the record is deleted.

1.3 Configure Tasks

This topic describes the systematic instruction to configure the triggering of a particular task. This can be done as follows:

- Schedule the task to be triggered on a specific day of the month/week, at a specific time.
- Configure the task to be triggered when a particular event occurs.

Specify **User ID** and **Password**, and login to **Home** screen.

- On **Home** screen, click **Task Management**. Under **Task Management**, click **Configure Tasks**.

The **Configure Tasks** screen displays.

Figure 1-3 Configure Tasks

The screenshot shows the 'Configure Tasks' interface. At the top, there's a title bar with 'Configure Tasks' and a close icon. Below it, three tabs are visible: 'Task Name', 'Task Definition', and 'Actions'. The 'Task Name' tab is selected. The main content area displays 'No data to display.' and a pagination control showing 'Page 1 (0 of 0 items)'. Below this, there are two radio buttons: 'Event' (which is selected) and 'Schedule'. Under the 'Event' section, there are four text input fields: 'Task Name' (with a search icon and a 'Required' label), 'Task Trigger Name' (containing the text 'enabled'), 'Destination' (containing the text 'enabled'), and 'Additional Trigger Parameters' (containing the text 'enabled'). A 'Save' button is located at the bottom right of the form.

- On **Configure Tasks** screen, specify the fields.

**Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

Table 1-4 Configure Tasks - Field Description

Field	Description
Task Name	Displays the name of the task.
Task Description	Displays the description of the task.
Actions	Select the option to delete the task record.
Event / Schedule	Select 'Event' if the task must be triggered when a particular event occurs. Select 'Schedule' if the tasks must be triggered on a specific day at a specific time, using the CRON expression.
Task Name	Select the task for which a trigger should be configured.
Task Trigger Name	Specify a unique name for the task trigger.
CRON Expression / Topic Name	If you have selected the 'Schedule' option above, then enter the 'CRON Expression' pattern to schedule the triggering of the task for a specific day and time. The pattern is a list of six single space-separated fields, representing second, minute, hour, day, month, and weekday. For the month and weekday, provide the first three letters of their English names. OR If you have selected the 'Event' option above, then enter the 'Topic Name' or the destination for which the task should be triggered on the arrival of a new message.  Note: Examples of CRON expression patterns: "0 0 * * * *" = the top of every hour of every day. "*/10 * * * * *" = every ten seconds. "0 0 8-10 * * * *" = 8, 9 and 10 o'clock of every day. "0 0 6,19 * * * *" = 6:00 AM and 7:00 PM every day. "0 0/30 8-10 * * * *" = 8:00, 8:30, 9:00, 9:30, 10:00 and 10:30 every day. "0 0 9-17 * * MON-FRI" = on the hour nine-to-five weekdays "0 0 0 25 12 ?" = every Christmas Day at midnight

- Click **Save** to save the configuration and send for authorization (if applicable).

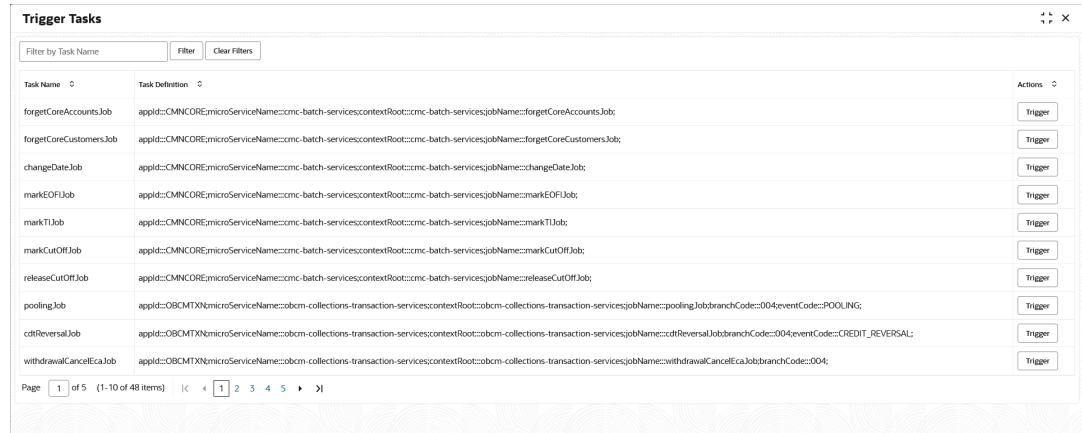
1.4 Trigger Tasks

This topic describes the systematic instruction to trigger tasks manually when required.

Specify **User ID** and **Password**, and login to **Home** screen.

- On **Home** screen, click **Task Management**. Under **Task Management**, click **Trigger Tasks**.

The **Trigger Tasks** screen displays.

Figure 1-4 Trigger Tasks


Task Name	Task Definition	Actions
forgetCoreAccountsJob	appId::CMNCOREmicroServiceName::cmc-batch-servicescontextRoot::cmc-batch-servicesjobName::forgetCoreAccountsJob;	Trigger
forgetCoreCustomersJob	appId::CMNCOREmicroServiceName::cmc-batch-servicescontextRoot::cmc-batch-servicesjobName::forgetCoreCustomersJob;	Trigger
changeDateJob	appId::CMNCOREmicroServiceName::cmc-batch-servicescontextRoot::cmc-batch-servicesjobName::changeDateJob;	Trigger
markEOFJob	appId::CMNCOREmicroServiceName::cmc-batch-servicescontextRoot::cmc-batch-servicesjobName::markEOFJob;	Trigger
markTIJob	appId::CMNCOREmicroServiceName::cmc-batch-servicescontextRoot::cmc-batch-servicesjobName::markTIJob;	Trigger
markCutOffJob	appId::CMNCOREmicroServiceName::cmc-batch-servicescontextRoot::cmc-batch-servicesjobName::markCutOffJob;	Trigger
releaseCutOffJob	appId::CMNCOREmicroServiceName::cmc-batch-servicescontextRoot::cmc-batch-servicesjobName::releaseCutOffJob;	Trigger
poolingJob	appId::OBCMTXNmicroServiceName::obcm-collections-transaction-servicescontextRoot::obcm-collections-transaction-servicesjobName::poolingJobbranchCode::004eventCode::POOLING;	Trigger
cdtReversalJob	appId::OBCMTXNmicroServiceName::obcm-collections-transaction-servicescontextRoot::obcm-collections-transaction-servicesjobName::cdtReversalJobbranchCode::004eventCode::CREDIT_REVERSAL;	Trigger
withdrawalCancelEcaJob	appId::OBCMTXNmicroServiceName::obcm-collections-transaction-servicescontextRoot::obcm-collections-transaction-servicesjobName::withdrawalCancelEcaJobbranchCode::004;	Trigger

For more information on fields, refer to the field description table.

Table 1-5 Trigger Tasks - Field Description

Field Name	Description
Task Name	Displays the name of the task.
Task Description	Displays the description of the task.
Actions	Select the option to trigger the task manually.

- Click **Trigger** button to trigger the particular task manually.

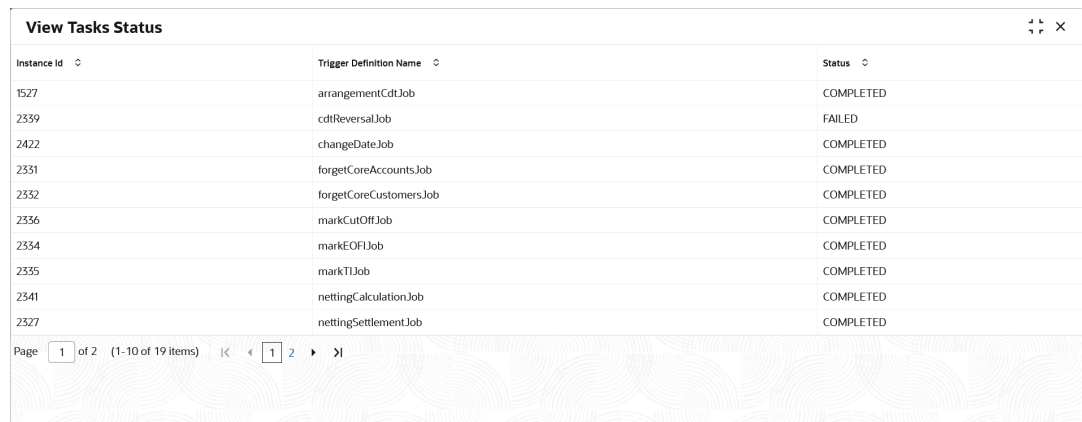
1.5 View Tasks Status

This topic describes the systematic instruction to view the statuses of the triggered tasks.

Specify **User ID** and **Password**, and login to **Home** screen.

- On **Home** screen, click **Task Management**. Under **Task Management**, click **View Tasks Status**.

The **View Tasks Status** screen displays.

Figure 1-5 View Tasks Status


Instance Id	Trigger Definition Name	Status
1527	arrangementCdtJob	COMPLETED
2339	cdtReversalJob	FAILED
2422	changeDateJob	COMPLETED
2331	forgetCoreAccountsJob	COMPLETED
2332	forgetCoreCustomersJob	COMPLETED
2336	markCutOffJob	COMPLETED
2334	markEOFJob	COMPLETED
2335	markTIJob	COMPLETED
2341	nettingCalculationJob	COMPLETED
2327	nettingSettlementJob	COMPLETED

For more information on fields, refer to the field description table.

Table 1-6 View Tasks Status - Field Description

Field Name	Description
Instance Id	Displays the auto-generated sequence number or instance of execution of the task.
Task Name	Displays the name of the task.
Status	Displays the status of the task. The available options are: • STARTED • FAILED • COMPLETED

2

Tasks

This topic describes the various features available in Tasks menu.

Tasks menu has multiple sub-menus such as Business Process Maintenance, Collections, Finance, Instruments, Recon, and Search. The user can access sub-menus based on their access rights. Each sub-menu segregates tasks into the following categories:

- **Completed Tasks:** This menu displays the tasks which have recently completed a stage in a process by the current user. This menu does not display completed tasks of all stages but displays only those of the latest stage.
- **Free Tasks:** This menu displays the tasks which have not yet been acquired by any user and are accessible to the current user.
- **Hold Tasks:** This menu displays the tasks which have been placed on hold by the current user.
- **My Tasks:** This menu displays the tasks acquired by the current user from the Free Tasks menu.

This topic contains the following subtopics:

- [Business Process Maintenance](#)
This topic describes the systematic instruction to create the workflows.
- [Collections](#)
This topic describes the systematic instruction to view the list of the various tasks under Collections.
- [Instruments](#)
This topic describes the systematic instruction to view the list of the various tasks under Instruments.
- [Netting Accept/Reject](#)
This topic describes the systematic instruction to view the list of the various tasks under Netting module.
- [Netting Payin Payout](#)
This topic describes the systematic instruction to view the list of the various tasks under Netting module.
- [Recon and Payment](#)
This topic describes the systematic instruction to view the list of the various tasks under Recon and Payment.
- [Refunds](#)
This topic describes the systematic instruction to view the list of the various tasks under Refunds.
- [Search](#)
This topic describes the systematic instruction to search for the task(s) with the various filters.

2.1 Business Process Maintenance

This topic describes the systematic instruction to create the workflows.

It comprises of the following three screens:

- Process List Screen
- Process Management Screen
- Verify & Submit Screen

Specify **User ID** and **Password**, and login to **Home** screen.

Process List

The **Process List** screen shows a list of processes. The user can select any of the existing processes. A blank process can also be selected in case the user wants to create a new workflow.

1. On **Home** screen, click **Task Management**. Under **Tasks**, click **Business Process Maintenance**.

The **Process List** screen displays.

Figure 2-1 Process List

The screenshot shows the 'Workflow Maintenance' application window. On the left is a sidebar with 'Process List' selected. The main area is titled 'Process List' and contains a search bar labeled 'Search Workflow'. Below the search bar is a table of processes. Each row has a checkbox, a process name, a version, a description, and a region code. An 'Upload DSL' button is located above the table. At the bottom right are 'Cancel' and 'Next' buttons. The screen is labeled 'Screen(1/3)' in the top right corner.

Process Name	Version	Process Description	Region Code
Process Name: blank	Version: blank		
Process Name: INSTRUMENT	Version: 1	Process Description: N/A	Region Code: RW
Process Name: CMS	Version: 2	Process Description: N/A	Region Code: RW
Process Name: DATE_FLIP_WORKFLOW	Version: 2	Process Description: N/A	Region Code: RW
Process Name: INSTRUMENT_AUTODEBIT	Version: 2	Process Description: N/A	Region Code: RW
Process Name: INSTRUMENT	Version: 2	Process Description: N/A	Region Code: RW
Process Name: OBSCFCM_EOD	Version: 2	Process Description: OBSCFCM EOD BATCH	Region Code: RW
Process Name: OBSCFCM_EOD	Version: 3	Process Description: OBSCFCM EOD BATCH	Region Code: RW
Process Name: OBSCFCM_EOD	Version: 4	Process Description: OBSCFCM EOD BATCH	Region Code: RW
Process Name: DISCOUNTING	Version: 2	Process Description: Completes the Discount Offer Creation flow	Region Code: RW
Process Name: MANUALRECON	Version: 16	Process Description: MANUALRECON	Region Code: RW

2. Select the required process and perform any one of the following actions:
 - Click **Next** to navigate to the next screen.
 - Click **Search** to search for any of the existing workflows/processes.
 - Click **Upload DSL** button to upload a workflow in JSON format.
 - Click **Cancel** button to exit the **Business Process Maintenance** screen.

Process Management

The **Process Management** screen displays the list of the stages under the process, which was selected from the **Process List** screen, on the right under the heading **Process Stage List**. Also, all stages are listed in table on the left under the heading **All Stage List**.

3. Click **Next**.

The **Process Management** screen displays.

Figure 2-2 Process Management

Workflow Maintenance

Process Management

Process Name: INSTRUMENT Version: 1 Process Description:

All Stage List

Name	Type
Approve_Accounting	HTTP
Authorization	WAIT
Cancel_Eca	HTTP
Check authorization response	DECISION
Is mater update retry required	DECISION
Is ECA Success	DECISION
Create Eca	HTTP

Process Stage List

- > Is ML Transaction check
- > Is File Upload
- > Is In Progress Kafka Task Required
- > IsKAFKA_postAuth_cashflow
- > Is File Upload Transaction
- > Is Portal Transaction
- COMPLETION

Buttons: Cancel, Back, Next

4. Drag and drop any stage from the **All Stage List** to the **Process Stage List** to add new stages in the process. The user can also perform the following actions in the **Process Management** screen:

- a. Click **Create Stage** to create a new stage. The type of the stage can be changed in the core properties.

The **Create Task** pop-up screen displays.

Figure 2-3 Create Task

Create Task

Input Parameters

Input Param	Values
FUNCTIONAL_CODE	
TASK_OUTCOMES	
APPLICATION_NO	\${workflow.input.application...}
processRefNo	\${workflow.input.processRef...}
lifecycleCode	

Stage Properties

Core Properties	Core Values
name	
taskReferenceName	
type	WAIT
startDelay	0
optional	false
asyncComplete	false

Buttons: Done, Cancel

- b. Click  and select **Edit** to edit a stage in the **Process Stage List**.

The **Modify Task** screen displays.

Figure 2-4 Modify Task

Input Parameters	
Input Param	Values
isFileUploadTxn	\${workflow.input.isFileUpload}
stage	Is File Upload Transaction

Stage Properties	
Core Properties	Core Values
name	is_file_upload_txn
taskReferenceName	is_file_upload_txn
type	DECISION
caseValueParam	isFileUploadTxn
decisionCases	Y
startDelay	0
optional	false
asyncComplete	false
children	[object Object]

- c. Click and select **Delete** to delete a stage from the **Process Stage List**.
5. Perform one of the following action on the **Process Management** screen.
 - Click **Next** to navigate to the next screen after modifying the stages.
 - Click **Back** to navigate to the previous screen.
 - Click **Cancel** to exit the **Business Process Maintenance** screen.

Verify & Submit

The **Verify & Submit** screen displays the process task list with all the new/modified tasks.

6. Click **Next**.

The **Verify & Submit** screen displays.

Figure 2-5 Verify & Submit

Workflow Maintenance

Process List | Process Management | **Verify & Submit**

Preview ☐ Save as Regional Process Create Process Export DSL

Process Task List

isAutoProcessingReqd	DECISION
isBlockLimitsReqd	DECISION
isAutoAuth	DECISION
isAccountPostApplicable	DECISION
isLimitUtilRelReqd	DECISION

Cancel Back

7. Perform one of the following actions in the **Verify & Submit** screen.
 - **Preview** - Click this button to view the flow diagram of the selected process.
 - **Create Process** – Click this button to create a new process. If an existing process is modified, a new process with updated version appears in the process list.
 - **Export DSL** – Click this button to export DSL into a file in JSON format.
 - **Back** – Click this button to navigate to the previous screen.
 - **Cancel** – Click this button to exit the **Business Process Maintenance** screen.

2.2 Collections

This topic describes the systematic instruction to view the list of the various tasks under Collections.

Specify **User ID** and **Password**, and login to **Home** screen.

Completed Tasks:

1. On **Home** screen, click **Tasks**. Under **Tasks**, click **Collections**.
2. Under **Collections**, click **Completed Tasks**.

Figure 2-6 Completed Tasks - Collections

Completed Tasks						
			Flow Diagram			
☐	Stage	Event	Operation	Reference Number	Processing Date	Branch
☐	Authorization	CREATE	Cash Deposit	004220523COLL783	22-04-29	004
☐	Rework	CREATE	Cash Deposit	004220523COLL781	22-04-29	004
☐	Authorization	CREATE	Cash Deposit	004220523COLL781	22-04-29	004
☐	Rework	CREATE	Cash Deposit	004190523COLL738	22-04-29	004
☐	Authorization	CREATE	Cash Deposit	004190523COLL738	22-04-29	004
☐	Rework	CREATE	Cash Deposit	004160523COLL695	22-04-29	004
☐	Authorization	CREATE	Cash Deposit	004160523COLL695	22-04-29	004
☐	Rework	CREATE	Cash Deposit	004160523COLL694	22-04-29	004
☐	Authorization	CREATE	Cash Deposit	004160523COLL694	22-04-29	004
☐	Authorization	CREATE	Cash Deposit	004160523COLL692	22-04-29	004
☐	Rework	CREATE	Cash Deposit	004150523COLL688	22-04-29	004

Page 1 of 1 (1 - 20 of 20 items) |< < 1 > >|

Free Tasks:

3. On **Home** screen, click **Tasks**. Under **Tasks**, click **Collections**.
4. Under **Collections**, click **Free Tasks**.

Figure 2-7 Free Tasks - Collections

Free Tasks						
			Flow Diagram			
☐	Acquire & Edit	Stage	Event	Operation	Reference Number	Processing Date
☐	Acquire & ...	Authorization	CREATE	Cash Deposit	004150523COLL689	22-04-29
☐	Acquire & ...	Authorization	CREATE	Cash Withdrawal	004150523CW1062	22-04-29
☐	Acquire & ...	Rework	CREATE	Cash Withdrawal	004260423CW1020	22-04-29
☐	Acquire & ...	Authorization	CREATE	Cash Withdrawal	004150523CW1060	22-04-29
☐	Acquire & ...	Authorization	MARK_EXTENSION	Mark Extension	004100523MGMT640	22-04-29
☐	Acquire & ...	Authorization	CREATE	Cash Withdrawal	004171022CW558	22-04-29
☐	Acquire & ...	Posting Accounting Entries...	CREATE	Cash Withdrawal	004090223CW864	22-04-28
☐	Acquire & ...	Posting Accounting Entries...	MARKINSTSTAT	Mark Instrument Status	004030323MGMT603	22-04-28
☐	Acquire & ...	Posting Accounting Entries...	MARKINSTSTAT	Mark Instrument Status	004030323MGMT602	22-04-28
☐	Acquire & ...	Rework	CREATE	Instrument Collection	004170223COLL307	22-04-28
☐	Acquire & ...	Authorization	CREATE	Cash Withdrawal	004090223CW863	22-04-28

Page 1 of 2 (1 - 20 of 37 items) |< < 1 2 > >|

Hold Tasks:

5. On **Home** screen, click **Tasks**. Under **Tasks**, click **Collections**.
6. Under **Collections**, click **Hold Tasks**.

Figure 2-8 Hold Tasks - Collections

Hold Tasks					
Refresh Resume Flow Diagram					
☐	Stage ▾	Event ▾	Operation ▾	Reference Number ▾	Processing Date ▾
☐	Authorization	CREATE	Instrument Collection	004310523COLL828	22-04-29
☐	Authorization	CREATE	Instrument Collection	004190523COLL742	22-04-29
☐	Authorization	CREATE	Cash Deposit	004160523COLL690	22-04-29
☐	Rework	CREATE	Instrument Collection	004170223COLL307	22-04-28

My Tasks:

7. On **Home** screen, click **Tasks**. Under **Tasks**, click **Collections**.
8. Under **Collections**, click **My Tasks**.

Figure 2-9 My Tasks - Collections

My Tasks						
Refresh Release Escalate Delegate Flow Diagram						
☐	Edit	Stage ▾	Event ▾	Operation ▾	Reference Number ▾	Processing Date ▾
☐	Edit	Posting Accounting Entries...	CREATE	Cash Deposit	004150523COLL682	22-04-29
☐	Edit	Posting Accounting Entries...	CREATE	Cash Deposit	004100423COLL501	22-04-28
☐	Edit	Accounting Generation Exc...	CREATE	Instrument Collection	004170223COLL292	22-04-28
☐	Edit	Accounting Generation Exc...	CREATE	Cash Withdrawal	004130422CW381	22-04-28
☐	Edit	Posting Accounting Entries...	MARKINSTSTAT	Mark Instrument Status	004281222MGMT560	22-04-28
☐	Edit	Posting Accounting Entries...	MARKINSTSTAT	Mark Instrument Status	004221122MGMT501	22-04-28
☐	Edit	Accounting Generation Exc...	CREATE	Cash Withdrawal	004041122CW608	22-04-03
☐	Edit	Authorization	CREATE	Instrument Collection	004280922COLL570	21-04-09

Page 1 of 1 (1 - 8 of 8 items)

Supervisor Tasks:

9. On **Home** screen, click **Tasks**. Under **Tasks**, click **Collections**.
10. Under **Collections**, click **Supervisor Tasks**.

Figure 2-10 Supervisor Tasks - Collections

Supervisor Tasks

☒ User Tasks
 ☐ Free Tasks

☐	Stage	Event	Operation	Reference Number	Processing Date	Branch	Total Ar
No data to display.							

Page 1 of 0 (1 - 0 of 0 items) |< < > >|

2.3 Instruments

This topic describes the systematic instruction to view the list of the various tasks under Instruments.

Specify **User ID** and **Password**, and login to **Home** screen.

Completed Tasks:

1. On **Home** screen, click **Tasks**. Under **Tasks**, click **Instruments**.
2. Under **Instruments**, click **Completed Tasks**.

Figure 2-11 Completed Tasks - Instruments

Completed Tasks

☐	Stage	Transaction Ref No	Instrument Type	Event	Transaction Date	Suppli
☐	Instrument Master Update ...	004230123PO583	PURCHASE_ORDER	CREATE	22-04-28	Danone
☐	Authorization	004240223INV5236	INVOICE	CREATE	22-04-28	Danone
☐	Authorization	004210223INV5226	INVOICE	CREATE	22-04-28	Danone
☐	Authorization	004160223INV5209	INVOICE	CREATE	22-04-28	Danone
☐	Instrument Master Update ...	004160223INV5207	INVOICE	CREATE	22-04-28	Danone
☐	Authorization	004160223INV5207	INVOICE	CREATE	22-04-28	Danone
☐	Instrument Master Update ...	004160223INV5205	INVOICE	CREATE	22-04-28	Danone
☐	Authorization	004160223INV5205	INVOICE	CREATE	22-04-28	Danone

Page 1 of 1 (1 - 8 of 8 items) |< < 1 > >|

Free Tasks:

3. On **Home** screen, click **Tasks**. Under **Tasks**, click **Instruments**.
4. Under **Instruments**, click **Free Tasks**.

Figure 2-12 Free Tasks - Instruments

Free Tasks						
 Refresh	 Acquire	 Flow Diagram				
☐	Acquire & Edit	Stage ▾	Transaction Ref No ▾	Instrument Type ▾	Event ▾	Transaction Date ▾
☐	Acquire & ...	Instrument Master Update ...	004190123PO569	PURCHASE_ORDER	CREATE	22-04-28
☐	Acquire & ...	Instrument Master Update ...	004190123PO568	PURCHASE_ORDER	CREATE	22-04-28
☐	Acquire & ...	Instrument Master Update ...	004190123PO567	PURCHASE_ORDER	CREATE	22-04-28
☐	Acquire & ...	Instrument Master Update ...	004190123PO564	PURCHASE_ORDER	CREATE	22-04-28
☐	Acquire & ...	Instrument Master Update ...	004190123PO563	PURCHASE_ORDER	CREATE	22-04-28
☐	Acquire & ...	Instrument Master Update ...	004240322CN422	CREDIT_NOTE	CREATE	21-04-09
☐	Acquire & ...	Instrument Master Update ...	004220322INV1779	INVOICE	EDIT	21-04-09
☐	Acquire & ...	Instrument Master Update ...	004220322INV1778	INVOICE	EDIT	21-04-09
☐	Acquire & ...	Instrument Master Update ...	004090322CN321	CREDIT_NOTE	CREATE	21-04-09
☐	Acquire & ...	Transaction Rejection Appr...	004221221INV1002	INVOICE	RAISE_DISPUTE	21-04-05
☐	Acquire & ...	Limits Update Exception	004211221INV849	INVOICE	RAISE_DISPUTE	21-04-05
Page 1 of 4 (1 - 20 of 68 items) < 1 2 3 4 > >>						

Hold Tasks:

- On **Home** screen, click **Tasks**. Under **Tasks**, click **Instruments**.
- Under **Instruments**, click **Hold Tasks**.

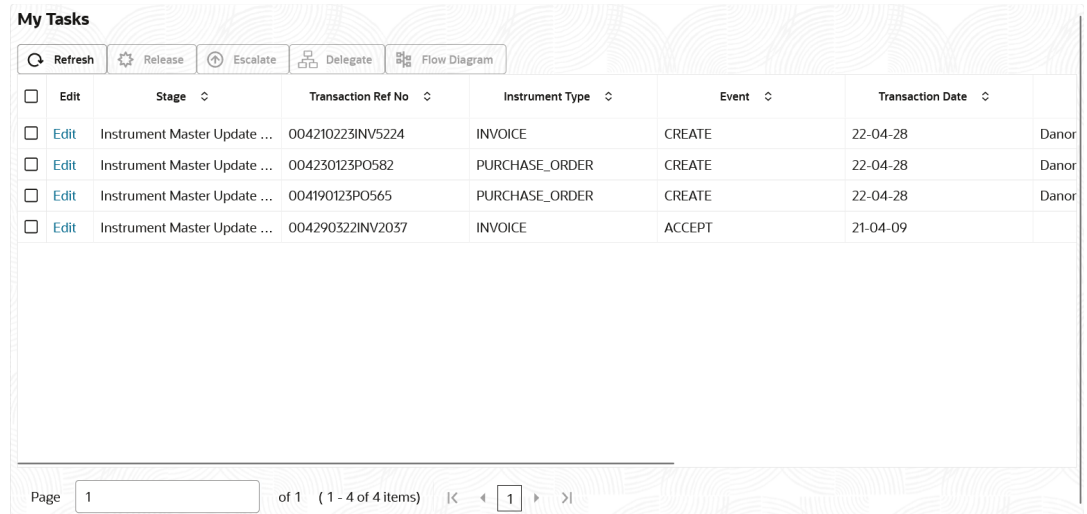
Figure 2-13 Hold Tasks - Instruments

Hold Tasks						
 Refresh	 Resume	 Flow Diagram				
☐	Stage ▾	Transaction Ref No ▾	Instrument Type ▾	Event ▾	Transaction Date ▾	Suppli
☐	Instrument Master Update ...	004290322INV2037	INVOICE	ACCEPT	21-04-09	
☐	Instrument Master Update ...	004240322CN422	CREDIT_NOTE	CREATE	21-04-09	APIAutoNonCi
Page 1 of 1 (1 - 2 of 2 items) < 1 > >>						

My Tasks:

- On **Home** screen, click **Tasks**. Under **Tasks**, click **Instruments**.
- Under **Instruments**, click **My Tasks**.

Figure 2-14 My Tasks - Instruments



The screenshot shows the 'My Tasks' interface. At the top, there are buttons for Refresh, Release, Escalate, Delegate, and Flow Diagram. Below these is a table with columns: Edit, Stage, Transaction Ref No, Instrument Type, Event, Transaction Date, and an empty column. The table contains four rows of data. At the bottom, there is a pagination bar showing 'Page 1 of 1 (1 - 4 of 4 items)'.

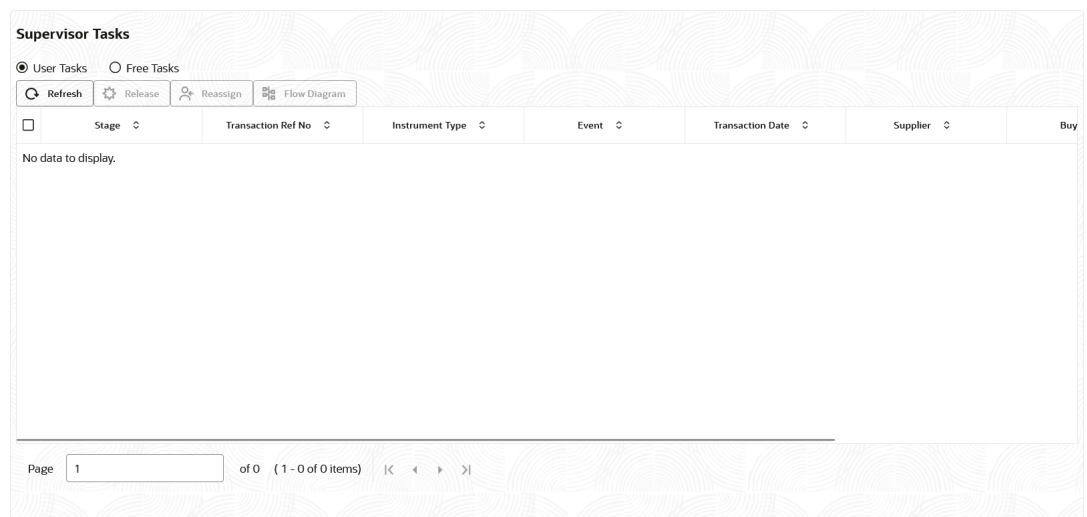
☐ Edit	Stage	Transaction Ref No	Instrument Type	Event	Transaction Date	
☐ Edit	Instrument Master Update ...	004210223INV5224	INVOICE	CREATE	22-04-28	Danor
☐ Edit	Instrument Master Update ...	004230123PO582	PURCHASE_ORDER	CREATE	22-04-28	Danor
☐ Edit	Instrument Master Update ...	004190123PO565	PURCHASE_ORDER	CREATE	22-04-28	Danor
☐ Edit	Instrument Master Update ...	004290322INV2037	INVOICE	ACCEPT	21-04-09	

Page 1 of 1 (1 - 4 of 4 items)

Supervisor Tasks:

9. On **Home** screen, click **Tasks**. Under **Tasks**, click **Instruments**.
10. Under **Instruments**, click **Supervisor Tasks**.

Figure 2-15 Supervisor Tasks - Instruments



The screenshot shows the 'Supervisor Tasks' interface. At the top, there are buttons for Refresh, Release, Reassign, and Flow Diagram. Below these is a table with columns: Stage, Transaction Ref No, Instrument Type, Event, Transaction Date, Supplier, and Buy. The table is empty, and the text 'No data to display.' is shown. At the bottom, there is a pagination bar showing 'Page 1 of 0 (1 - 0 of 0 items)'.

Stage	Transaction Ref No	Instrument Type	Event	Transaction Date	Supplier	Buy
No data to display.						

Page 1 of 0 (1 - 0 of 0 items)

2.4 Netting Accept/Reject

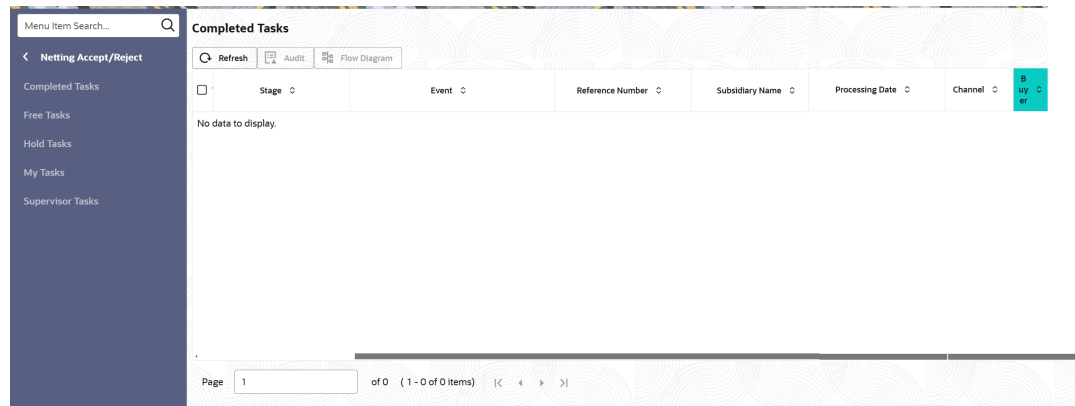
This topic describes the systematic instruction to view the list of the various tasks under Netting module.

Specify **User ID** and **Password**, and login to **Home** screen.

Completed Tasks:

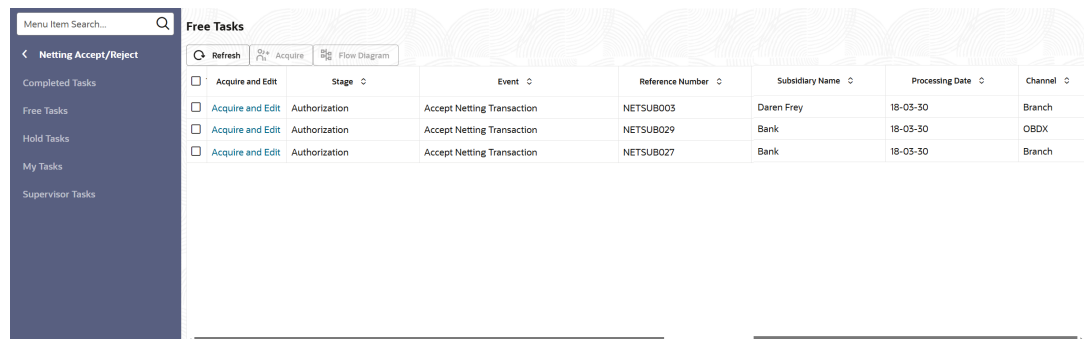
1. On **Home** screen, click **Tasks**. Under **Tasks**, click **Netting Accept/Reject**.
2. Under **Netting Accept/Reject**, click **Completed Tasks**.

Figure 2-16 Completed Tasks - Netting

**Free Tasks:**

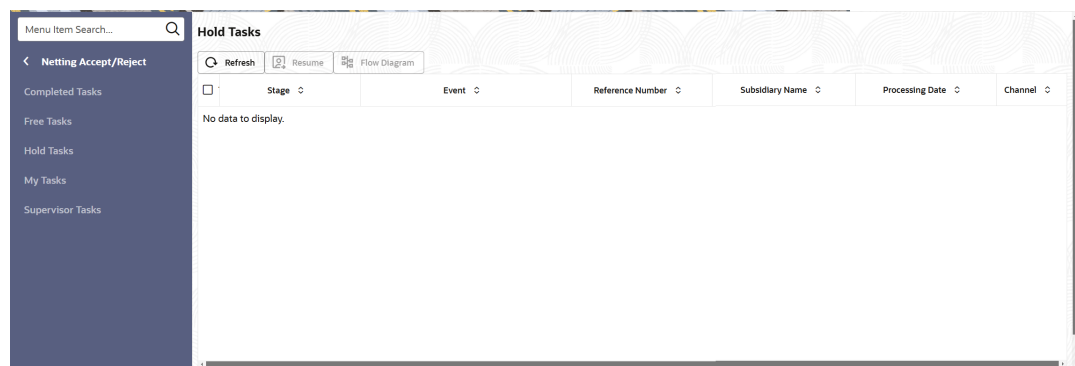
- On **Home** screen, click **Tasks**. Under **Tasks**, click **Netting Accept/Reject**.
- Under **Netting Accept/Reject**, click **Free Tasks**.

Figure 2-17 Free Tasks - Netting

**Hold Tasks:**

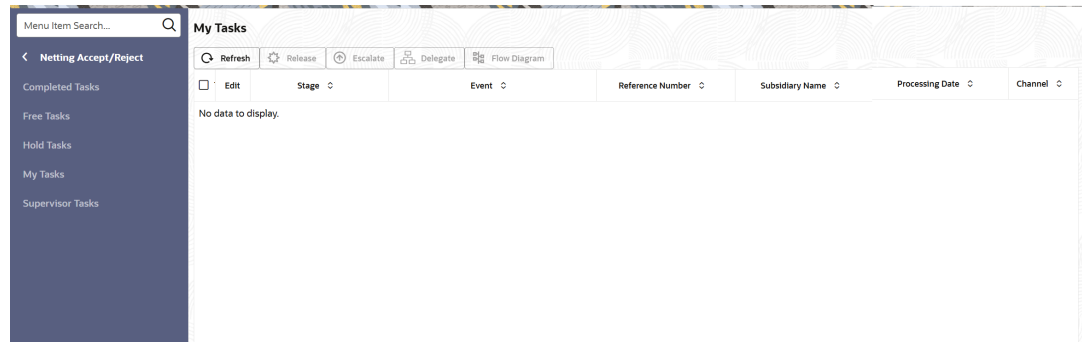
- On **Home** screen, click **Tasks**. Under **Tasks**, click **Netting Accept/Reject**.
- Under **Netting Accept/Reject**, click **Hold Tasks**.

Figure 2-18 Hold Tasks - Netting

**My Tasks:**

7. On **Home** screen, click **Tasks**. Under **Tasks**, click **Netting Accept/Reject**.
8. Under **Netting Accept/Reject**, click **My Tasks**.

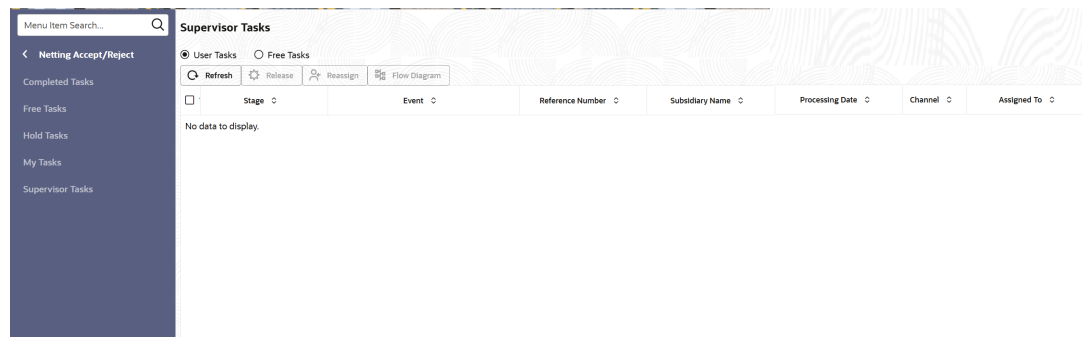
Figure 2-19 My Tasks - Netting



Supervisor Tasks:

9. On **Home** screen, click **Tasks**. Under **Tasks**, click **Netting Accept/Reject**.
10. Under **Netting Accept/Reject**, click **Supervisor Tasks**.

Figure 2-20 Supervisor Tasks - Netting



2.5 Netting Payin Payout

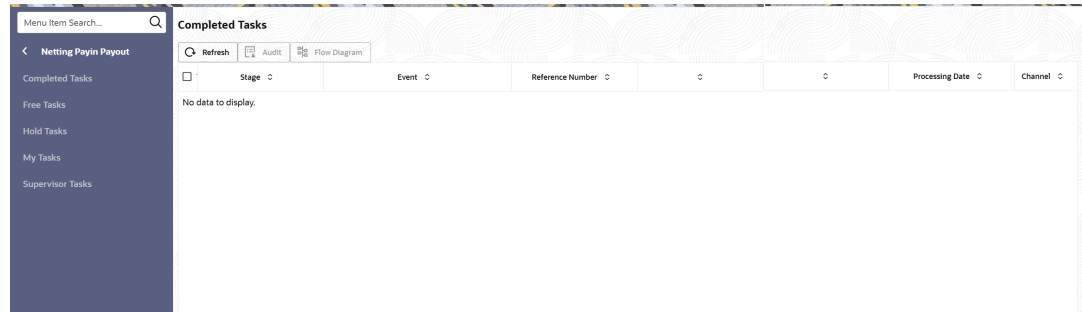
This topic describes the systematic instruction to view the list of the various tasks under Netting module.

Specify **User ID** and **Password**, and login to **Home** screen.

Completed Tasks:

1. On **Home** screen, click **Tasks**. Under **Tasks**, click **Netting**.
2. Under **Netting Payin Payout**, click **Completed Tasks**.

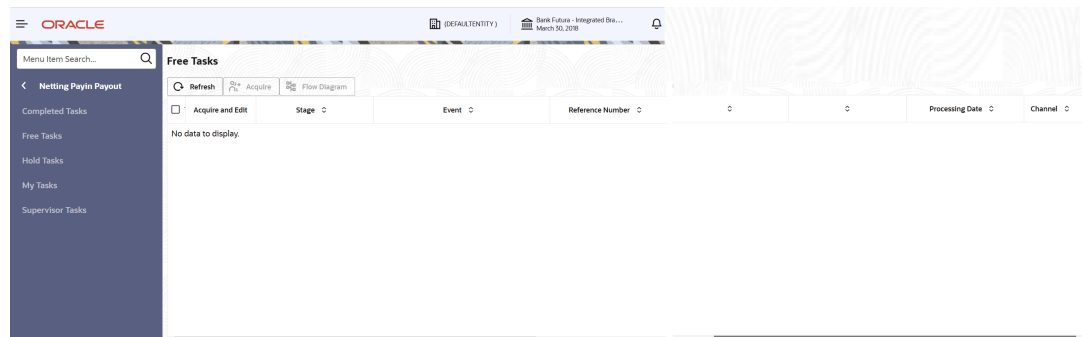
Figure 2-21 Completed Tasks - Netting Payin Payout



Free Tasks:

3. On **Home** screen, click **Tasks**. Under **Tasks**, click **Netting Payin Payout**.
4. Under **Netting Payin Payout**, click **Free Tasks**.

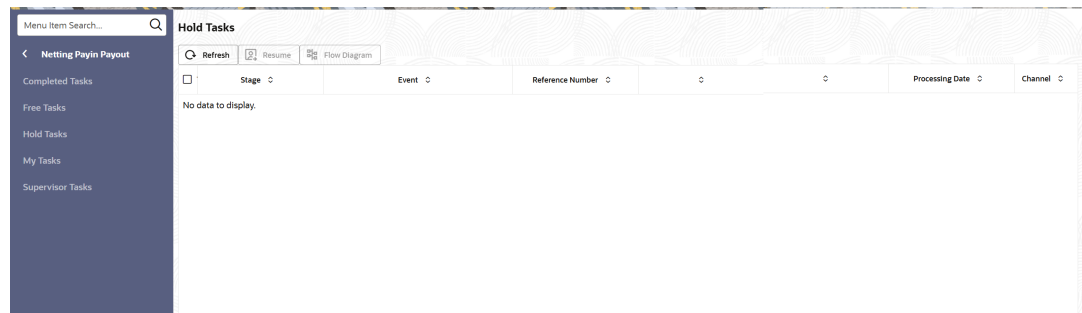
Figure 2-22 Free Tasks - Netting Payin Payout



Hold Tasks:

5. On **Home** screen, click **Tasks**. Under **Tasks**, click **Netting Payin Payout**.
6. Under **Netting Payin Payout**, click **Hold Tasks**.

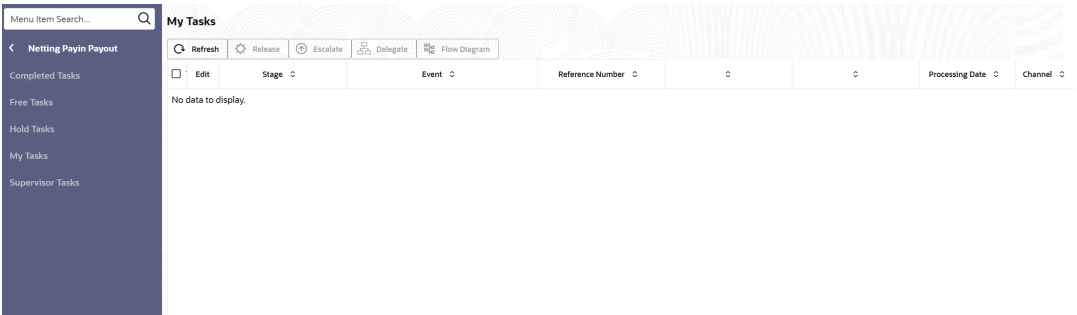
Figure 2-23 Hold Tasks - Netting Payin Payout



My Tasks:

7. On **Home** screen, click **Tasks**. Under **Tasks**, click **Netting Payin Payout**.
8. Under **Netting Payin Payout**, click **My Tasks**.

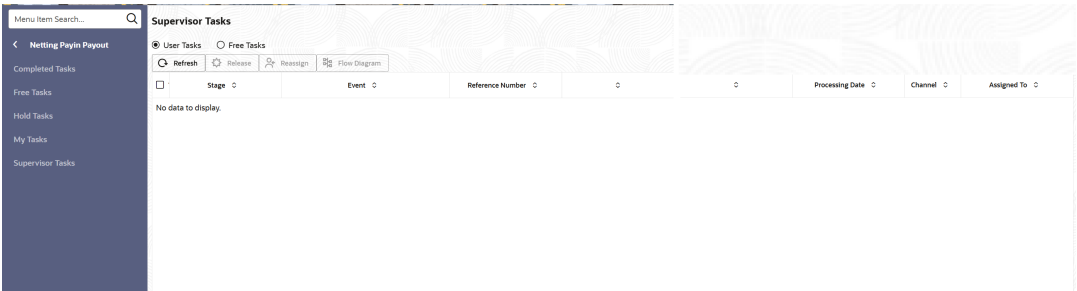
Figure 2-24 My Tasks - Netting Payin Payout



Supervisor Tasks:

- 9. On **Home** screen, click **Tasks**. Under **Tasks**, click **Netting Payin Payout**.
- 10. Under **Netting Payin Payout**, click **Supervisor Tasks**.

Figure 2-25 Supervisor Tasks - Netting Payin Payout



2.6 Recon and Payment

This topic describes the systematic instruction to view the list of the various tasks under Recon and Payment.

Specify **User ID** and **Password**, and login to **Home** screen.

Completed Tasks:

- 1. On **Home** screen, click **Tasks**. Under **Tasks**, click **Recon and Payment**.
- 2. Under **Recon and Payment**, click **Completed Tasks**.

Figure 2-26 Completed Tasks - Recon and Payment

Completed Tasks						
			Flow Diagram			
☐	Stage	Transaction Ref No	Event	Category	Workflow	Transaction
☐	Master Update Retry	004090421REC0912	RECON	Invoice Payment Recon	Manual	21-04-09
Page 1 of 1 (1 - 1 of 1 items)						

Free Tasks:

- On **Home** screen, click **Tasks**. Under **Tasks**, click **Recon and Payment**.
- Under **Recon and Payment**, click **Free Tasks**.

Figure 2-27 Free Tasks - Recon and Payment

Free Tasks						
			Flow Diagram			
☐	Acquire & Edit	Stage	Transaction Ref No	Event	Category	Workflow
☐	Acquire & ...	Processing	004090421REC2269	RECON	Invoice Payment Recon	Manual
☐	Acquire & ...	Processing	004090421REC2264	RECON	Invoice Payment Recon	Manual
☐	Acquire & ...	Authorization	004090421REC2250	RECON	Invoice Payment Recon	Manual
☐	Acquire & ...	Processing	004090421REC1825	RECON	Invoice Payment Recon	Manual
☐	Acquire & ...	Processing	004090421REC1486	RECON	Invoice Payment Recon	Manual
☐	Acquire & ...	Processing	004090421REC1393	RECON	Invoice Payment Recon	Manual
☐	Acquire & ...	Processing	004090421REC1390	RECON	Invoice Payment Recon	Manual
☐	Acquire & ...	Processing	004090421REC1297	RECON	Invoice Payment Recon	Manual
☐	Acquire & ...	Master Update Retry	004090421REC1110	ALLOCATE	Allocation of Payment to Vi...	Manual
☐	Acquire & ...	Master Update Retry	004090421REC1105	RECON	Invoice Payment Recon	Manual
☐	Acquire & ...	Processing	004090421REC1077	RECON	Invoice Payment Recon	Manual
Page 1 of 2 (1 - 20 of 25 items)						

Hold Tasks:

- On **Home** screen, click **Tasks**. Under **Tasks**, click **Recon and Payment**.
- Under **Recon and Payment**, click **Hold Tasks**.

Figure 2-28 Hold Tasks - Recon and Payment

Hold Tasks

Refresh

1

24

Resume

8

16

Flow Diagram

☐	Stage	Transaction Ref No	Event	Category	Workflow	Transaction Date
☐	Processing	00409042IREC1297	RECON	Invoice Payment Recon	Manual	21-04-09

Page

1

of 1 (1 - 1 of 1 items)

1

My Tasks:

- On **Home** screen, click **Tasks**. Under **Tasks**, click **Recon and Payment**.
- Under **Recon and Payment**, click **My Tasks**.

Figure 2-29 My Tasks - Recon and Payment

My Tasks							
<button>Refresh</button>		<button>Release</button>		<button>Escalate</button>		<button>Delegate</button>	
						<button>Flow Diagram</button>	
☐	Edit	Stage ▾	Transaction Ref No ▾	Event ▾	Category ▾	Workflow ▾	
☐	Edit	Processing	004090421REC2269	RECON	Invoice Payment Recon	Manual	
☐	Edit	Processing	004090421REC1825	RECON	Invoice Payment Recon	Manual	
☐	Edit	Master Update Retry	004090421REC110	ALLOCATE	Allocation of Payment to Vi...	Manual	
☐	Edit	Master Update Retry	004090421REC1105	RECON	Invoice Payment Recon	Manual	
☐	Edit	Processing	004090421REC1029	RECON	Invoice Payment Recon	Manual	
☐	Edit	Processing	004090421REC0974	RECON	Invoice Credit Note Recon	Manual	
☐	Edit	Authorization	004090421REC0816	RECON	Expected Cashflow to Pay...	Manual	FILEU
☐	Edit	Authorization	004090421REC0814	RECON	Expected Cashflow to Pay...	Manual	FILEU

Supervisor Tasks:

- On **Home** screen, click **Tasks**. Under **Tasks**, click **Recon and Payment**.
- Under **Recon and Payment**, click **Supervisor Tasks**.

Figure 2-30 Supervisor Tasks - Recon and Payment

Supervisor Tasks

☒ User Tasks
 ☐ Free Tasks

☐	Stage	Transaction Ref No	Event	Category	Workflow	Transaction Date	Chan
No data to display.							

Page 1 of 0 (1 - 0 of 0 items) |< < > >|

2.7 Refunds

This topic describes the systematic instruction to view the list of the various tasks under Refunds.

Specify **User ID** and **Password**, and login to **Home** screen.

Completed Tasks:

1. On **Home** screen, click **Tasks**. Under **Tasks**, click **Refunds**.
2. Under **Refunds**, click **Completed Tasks**.

Figure 2-31 Completed Tasks - Refunds

Completed Tasks

☒ Refresh

☐	Stage	Transaction Ref No	Instrument Type	Event	Transaction Date	Refund Party
☐	Authorization	004290523PAY8619	INVOICE	EXCESS_REFUND	22-09-06	Asian Paints
☐	Authorization	004290323PAY3050	FINANCE	INTEREST_REFUND	22-07-11	Reindeer Corp
☐	Authorization	004300323PAY3186	FINANCE	INTEREST_REFUND	22-07-11	CPC SRL

Page 1 of 1 (1 - 3 of 3 items) |< < 1 > >|

Free Tasks:

3. On **Home** screen, click **Tasks**. Under **Tasks**, click **Refunds**.
4. Under **Refunds**, click **Free Tasks**.

Figure 2-32 Free Tasks - Refunds

Free Tasks

(DEFAULTTENTITY) 004-FLEXCUBE-UNIVERSAL... Oct 4, 2022 RAGHUNATHM USER1dac@gmail.com

Refresh Acquire Flow Diagram

	Acquire & E...	Stage	Transaction Ref No	Instrument Type	Event	Transaction Date	
☐	Acquire & E...	Authorization	004100723PAY11020	INVOICE	EXCESS_REFUND	22-09-12	Blad
☐	Acquire & E...	Authorization	004100723PAY11022	INVOICE	EXCESS_REFUND	22-09-12	ABZ
☐	Acquire & E...	Authorization	004100723PAY11017	INVOICE	EXCESS_REFUND	22-09-12	ABZ
☐	Acquire & E...	Authorization	004100723PAY11024	INVOICE	EXCESS_REFUND	22-09-12	FER
☐	Acquire & E...	Authorization	004100723PAY11021	INVOICE	EXCESS_REFUND	22-09-12	ABZ
☐	Acquire & E...	AccountingEntriesRegenerat...	004100723PAY11015	INVOICE	EXCESS_REFUND	22-09-12	Asia
☐	Acquire & E...	AccountingEntriesRegenerat...	004100723PAY11016	INVOICE	EXCESS_REFUND	22-09-12	ABZ
☐	Acquire & E...	AccountingEntriesRegenerat...	004130623PAY9832	INVOICE	EXCESS_REFUND	22-09-08	ABZ
☐	Acquire & E...	AccountingEntriesRegenerat...	004130623PAY9836	INVOICE	EXCESS_REFUND	22-09-08	ABZ
☐	Acquire & E...	AccountingEntriesRegenerat...	004130623PAY9837	INVOICE	EXCESS_REFUND	22-09-08	ABZ
☐	Acquire & E...	Authorization	004130623PAY9830	INVOICE	EXCESS_REFUND	22-09-08	ABZ

Page 1 of 2 (1 - 20 of 33 items) K < 1 2 > X

Hold Tasks:

- On **Home** screen, click **Tasks**. Under **Tasks**, click **Refunds**.
- Under **Refunds**, click **Hold Tasks**.

Figure 2-33 Hold Tasks - Refunds

Hold Tasks

(DEFAULTTENTITY) 004-FLEXCUBE-UNIVERSAL... Oct 4, 2022 RAGHUNATHM USER1dac@gmail.com

Refresh Resume Flow Diagram

	Stage	Transaction Ref No	Instrument Type	Event	Transaction Date	Refund Party
No data to display.						

Page 1 of 0 (1 - 0 of 0 items) K < > X

My Tasks:

- On **Home** screen, click **Tasks**. Under **Tasks**, click **Refunds**.
- Under **Refunds**, click **My Tasks**.

Figure 2-34 My Tasks - Refunds

My Tasks

(DEFAULTTNTITY) 004-FLEXCUBE-UNIVERSAL... Oct 4, 2022 RAGHUNATHM USER1dac@gmail.com

Refresh Release Escalate Delegate Flow Diagram

	Edit	Stage	Transaction Ref No	Instrument Type	Event	Transaction Date	Refund
☐	Edit	Authorization	004130623PAY9838	INVOICE	EXCESS_REFUND	22-09-08	ABZ Solution
☐	Edit	AccountingEntriesRegenerat...	004240523PAY8245	INVOICE	EXCESS_REFUND	22-09-05	ABZ Solution
☐	Edit	AccountingEntriesRegenerat...	004110523PAY6857	INVOICE	EXCESS_REFUND	22-08-09	ABZ Solution
☐	Edit	AccountingEntriesRegenerat...	004110523PAY6855	INVOICE	EXCESS_REFUND	22-08-09	ADCB Bank
☐	Edit	AccountingEntriesRegenerat...	004240323PAY2770	INVOICE	EXCESS_REFUND	22-07-06	Danone

Page 1 of 1 (1 - 5 of 5 items) K < 1 > X

Supervisor Tasks:

9. On **Home** screen, click **Tasks**. Under **Tasks**, click **Refunds**.
10. Under **Refunds**, click **Supervisor Tasks**.

Figure 2-35 Supervisor Tasks - Refunds

Supervisor Tasks

(DEFAULTTNTITY) 004-FLEXCUBE-UNIVERSAL... Oct 4, 2022 RAGHUNATHM USER1dac@gmail.com

User Tasks Free Tasks

Refresh Release Reassign Flow Diagram

	Stage	Transaction Ref No	Instrument Type	Event	Transaction Date	Refund Party
No data to display.						

Page 1 of 0 (1 - 0 of 0 items) K < > X

2.8 Search

This topic describes the systematic instruction to search for the task(s) with the various filters.

Specify **User ID** and **Password**, and login to **Home** screen.

Search feature fetches the results based on one or more filter criteria.

1. On **Home** screen, click **Tasks**. Under **Tasks**, click **Search**.

The **Search** screen displays.

Figure 2-36 Search

The screenshot shows a search interface with a sidebar on the left and a main task list on the right. The sidebar contains filters for Application Number, Customer Id, Party Id, Branch Name, Processes/Tasks, Priority, and Process. The main task list displays a table of tasks with columns for Application Number, Task Name, Amount, and Status. The first task is 'MANUALRECON Master Update Retry 004' with a status of 'This task is completed by OBCMQUAUSER2(OBCMQUAUSER2) and last modified on Jun 7, 2023 4:44:38 pm'. The other four tasks are 'CMS Authorization 004' with a status of 'This task is in free state'.

Application Number	Task Name	Amount	Status
004090421REC0912	MANUALRECON Master Update Retry 004		This task is completed by OBCMQUAUSER2(OBCMQUAUSER2) and last modified on Jun 7, 2023 4:44:38 pm
004010623COLL860_1	CMS Authorization 004	£100,000.00	This task is in free state
004010623COLL858_1	CMS Authorization 004	£100,000.00	This task is in free state
004010623COLL857_1	CMS Authorization 004	£100,000.00	This task is in free state
004010623COLL856_1	CMS Authorization 004	£100,000.00	This task is in free state

2. Perform the following actions on the tasks listed:
- **AcquireAndEdit** - Click this button to acquire and edit a task.
 - **FlowDiagram** – This enables the user to view the process flow of the selected task and also find the stages that have been completed. The current stage appears highlighted in the process flow.

Figure 2-37 Search - Acquire and Flow

The screenshot shows the same search interface as Figure 2-36, but with a context menu open over the second task row. The context menu contains three options: 'FlowDiagram', 'Audit', and 'AcquireAndEdit'. The task list is the same as in Figure 2-36.

Application Number	Task Name	Amount	Status
004090421REC0912	MANUALRECON Master Update Retry 004		This task is completed by OBCMQUAUSER2(OBCMQUAUSER2) and last modified on Jun 7, 2023 4:44:38 pm
004010623COLL860_1	CMS Authorization 004	£100,000.00	This task is in free state
004010623COLL858_1	CMS Authorization 004	£100,000.00	This task is in free state
004010623COLL857_1	CMS Authorization 004	£100,000.00	This task is in free state
004010623COLL856_1	CMS Authorization 004	£100,000.00	This task is in free state

A

Functional Activity Codes

Table A-1 List of Functional Activity Codes

Screen Name/API Name	Functional Activity Code	Action	Description
Task Menu	CMC_FA_MENU_Tasks	Menu	Task menu
Completed Task	CMC_FA_SUBMENU_1_Completed	Completed	Completed Task menu
Free Task	CMC_FA_SUBMENU_1_FreeTasks	FreeTasks	Free Task menu
Hold Task	CMC_FA_SUBMENU_1_HoldTasks	HoldTasks	Hold Task menu
My Task	CMC_FA_SUBMENU_1_MyTasks	MyTasks	My Task menu
Search Task	CMC_FA_SUBMENU_1_SEARCH	Search	Task Search
Supervisor Task	CMC_FA_SUBMENU_1_Supervisor	Supervisor	Supervisor Task menu
Workflow Maintenance	CMC_FA_SUBMENU_1_WORKFLOW_MAINT	Workflow Maintenance	Workflow Maintenance
Configure Task	CMC_FA_CONFIGPROP	Configprop	Configprop Task
Subprocess Task	CMC_FA_SUBMENU_1_Subprocess	Subprocess	Subprocess Task menu

Index

B

Business Process Maintenance, [2-2](#)

C

Collections, [2-5](#)
Configure Tasks, [1-5](#)
Create Tasks, [1-1](#)

F

Finance, [2-16](#)
Functional Activity Codes, [A-1](#)

I

Instruments, [2-7](#)

N

Netting, [2-9](#), [2-11](#)

R

Recon and Payment, [2-13](#)

S

Search, [2-18](#)

T

Task Management, [1-1](#)
Tasks, [2-1](#)
Trigger Tasks, [1-6](#)

V

View Task Status, [1-7](#)
View Tasks, [1-4](#)