

Oracle® Banking Collections

Oracle Banking Digital Experience Integration Guide



Release 14.8.0.0.0
G29532-01
April 2025

ORACLE®

Copyright © 2022, 2025, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

Preface

Purpose	iv
Audience	iv
List of Topics	iv
Documentation Accessibility	iv
Critical Patches	v
Diversity and Inclusion	v

1 Oracle Banking Digital Experience Integration

1.1 Introduction	1-1
1.2 Integration Touchpoints	1-1

Preface

- [Purpose](#)
- [Audience](#)
- [List of Topics](#)
- [Documentation Accessibility](#)
- [Critical Patches](#)
- [Diversity and Inclusion](#)

Purpose

This guide is to help with Integration of Oracle Banking Origination with Oracle Banking Digital Experience product.

Audience

This guide is primarily intended for the following user/user roles:

Table 1 Audience

Role	Function
Implementation and IT Staff	Implementation and maintenance of the software

List of Topics

Table 2 List of Topics

Topics	Description
Oracle Banking Digital Experience Integration	This topic helps you to Integrate Oracle Banking Digital Experience with Oracle Banking Collections.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Critical Patches

Oracle advises customers to get all their security vulnerability information from the Oracle Critical Patch Update Advisory, which is available at [Critical Patches](#), [Security Alerts and Bulletins](#). All critical patches should be applied in a timely manner to ensure effective security, as strongly recommended by [Oracle Software Security Assurance](#).

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

1

Oracle Banking Digital Experience Integration

This topic provide information about the Oracle Banking Digital Experience Integration.

This topic contains the following sub-topics:

- [Introduction](#)
This topic provide the information to an out-of-the-box interface with Oracle Banking Collections.
- [Integration Touchpoints](#)
This topic provide information about the Integration Touchpoints.

1.1 Introduction

This topic provide the information to an out-of-the-box interface with Oracle Banking Collections.

Oracle Banking Digital Experience provides an out-of-the-box interface with Oracle Banking Collections. Through this capability, end customers or borrowers who have a overdue with the bank, will be able to get delinquency notice in case their account is past due on their self-service portal, make a direct payment against their past due amount, or provide a promise to make the payment as of the future date.

The Oracle Banking Digital Experience interfaces with Oracle Banking Collections to obtain the customer or borrower's promise details and save the promise provided by the customer through the portal.

1.2 Integration Touchpoints

This topic provide information about the Integration Touchpoints.

Table 1-1 Integration Touchpoints

Interface Id	Description	Request Type	Operation	Use Case (Actor and Response)
obcr-ptp-services/ptp/fetch	Fetch all PTPs provided by the customer	Get	Fetch the list of all promises provided by the customer in Oracle Banking Collections.	Actor: Individual Customer Self Service – Customer should be able to see their delinquency notice and already active promise when they log into OBDX portal. Response: List of all the PTPs that are, or were associated, with an account with an active collections case in Oracle Banking Collections.

Table 1-1 (Cont.) Integration Touchpoints

Interface Id	Description	Request Type	Operation	Use Case (Actor and Response)
obcr-ptp-services/ptp/create	Create PTP in Oracle Banking Collections	Post	Enables Oracle Banking Digital Experience to create a promise in Oracle Banking Collections.	Actor: Individual Customer Self Service - Customer should be able to initiate a self-service Promise (PTP) by providing a future business date from OBDX portal. Response: Initiate the creation of promise in Oracle Banking Collections based on customer account number, promise amount and promise date.