

Oracle Banking Credit Facilities Process Management Dashboard User Manual



Release 14.8.1.0.0

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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Contents

1	Preface	
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1.1	Purpose	1
1.2	Audience	1
1.3	Documentation Accessibility	1
1.4	Critical Patches	1
1.5	Diversity and Inclusion	1
1.6	Basic Actions	2
1.7	Related Resources	2
1.8	Conventions	2
1.9	Screenshot Disclaimer	3
1.10	Acronyms and Abbreviations	3
1.11	Icons	3
1.12	Prerequisite	6
2	About Dashboard	
<hr/>		
3	Customizing Dashboard	
<hr/>		
4	Navigating from Dashboard	
<hr/>		
4.1	Alerts	2
4.2	Collateral Due for Review	3
4.3	Facility Due for Review	4
4.4	Collateral Due for Review RM	4
4.5	Facility Due for Review RM	5
4.6	Pending Exception	7
4.7	Top 5 Customer by RM	9
4.8	Upcoming Covenants	12
4.9	Pending Covenants	13
4.10	Collateral Summary	13
4.11	Collateral Coverage	14
4.12	Collateral Actionable	15

4.13	Collateral Performance	16
4.14	Terms and conditions	17
4.15	Covenants	18

5 Filtering Data in Dashboard

5.1	References	3
5.2	Feedback and Support	3

1

Preface

1.1 Purpose

This guide is designed to help the user to quickly get acquainted with the Customer Standard Instructions maintenance process.

1.2 Audience

This guide is intended for the central administrator of the Bank who controls the system and application parameters and ensures smooth functionality and flexibility of the banking application.

1.3 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <https://www.oracle.com/corporate/accessibility/>.

Access to Oracle Support

Oracle customer access to and use of Oracle support services will be pursuant to the terms and conditions specified in their Oracle order for the applicable services.

1.4 Critical Patches

Oracle advises customers to get all their security vulnerability information from the Oracle Critical Patch Update Advisory, which is available at [Critical Patches, Security Alerts and Bulletins](#). All critical patches should be applied in a timely manner to ensure effective security, as strongly recommended by [Oracle Software Security Assurance](#).

1.5 Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

1.6 Basic Actions

Table 1-1 Basic Actions

Action	Description
Approve	Used to approve the initiated report. This button is displayed, once the user click Authorize .
Audit	Used to view the maker details, checker details, and report status.
Authorize	Used to authorize the report created. A maker of the screen is not allowed to authorize the report. Only a checker can authorize a report, created by a maker.
Close	Used to close a record. This action is available only when a record is created.
Confirm	Used to confirm the performed action.
Cancel	Used to cancel the performed action.
Compare	Used to view the comparison through the field values of old record and the current record. This button is displayed in the widget, once the user click Authorize .
Collapse All	Used to hide the details in the sections. This button is displayed, once the user click Compare .
Expand All	Used to expand and view all the details in the sections. This button is displayed, once the user click Compare .
New	Used to add a new record. When the user click New , the system displays a new record enabling to specify the required data.
OK	Used to confirm the details in the screen.
Save	Used to save the details entered or selected in the screen.
View	Used to view the report details in a particular modification stage. This button is displayed in the widget, once the user click Authorize .
View Difference only	Used to view a comparison through the field element values of old record and the current record, which has undergone changes. This button is displayed, once the user click Compare .
Unlock	Used to update the details of an existing record. System displays an existing record in editable mode.

1.7 Related Resources

For more information on any related features, refer to the following documents

- End user license agreement.
- Oracle Banking Enterprise Limits and Collateral Management User Manuals.

1.8 Conventions

The following text conventions are used in this document:

Table 1-2 Conventions

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

1.9 Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

1.10 Acronyms and Abbreviations

The list of the acronyms and abbreviations used in this guide are as follows:

Table 1-3 Acronyms and Abbreviations

Abbreviation	Description
System	Core Maintenance Module
NLP	Natural Language Processing
REST	Representational State Transfer

1.11 Icons

The following icons are used in the screens.

Table 1-4 Icons - Common




Symbol/Icon	Function
	Minimize
	Maximize
	Close

Table 1-4 (Cont.) Icons - Common










Symbol/Icon	Function
	Perform Search
	Open a list
	Add a new record
	Navigate to the first record
	Navigate to the last record
	Grid view
	List view
	Refresh
	Click this icon to add a new row.

Table 1-4 (Cont.) Icons - Common





Symbol/Icon	Function
	Click this icon to delete an existing row.
	Click to view the created record.
	Click to modify the fields.
	Click to unlock, delete, authorize or view the created record.

Table 1-5 Symbols and Icons - Audit Details









Symbol/Icon	Function
	A user
	Date and time
	Unauthorized or Closed status
	Authorized or Open status

Table 1-6 Symbols and Icons - Widget

Symbol/Icon	Function
	Open status
	Unauthorized status
	Closed status
	Authorized status

1.12 Prerequisite

Specify the **User ID** and **Password**, and login to **Home** screen.

2

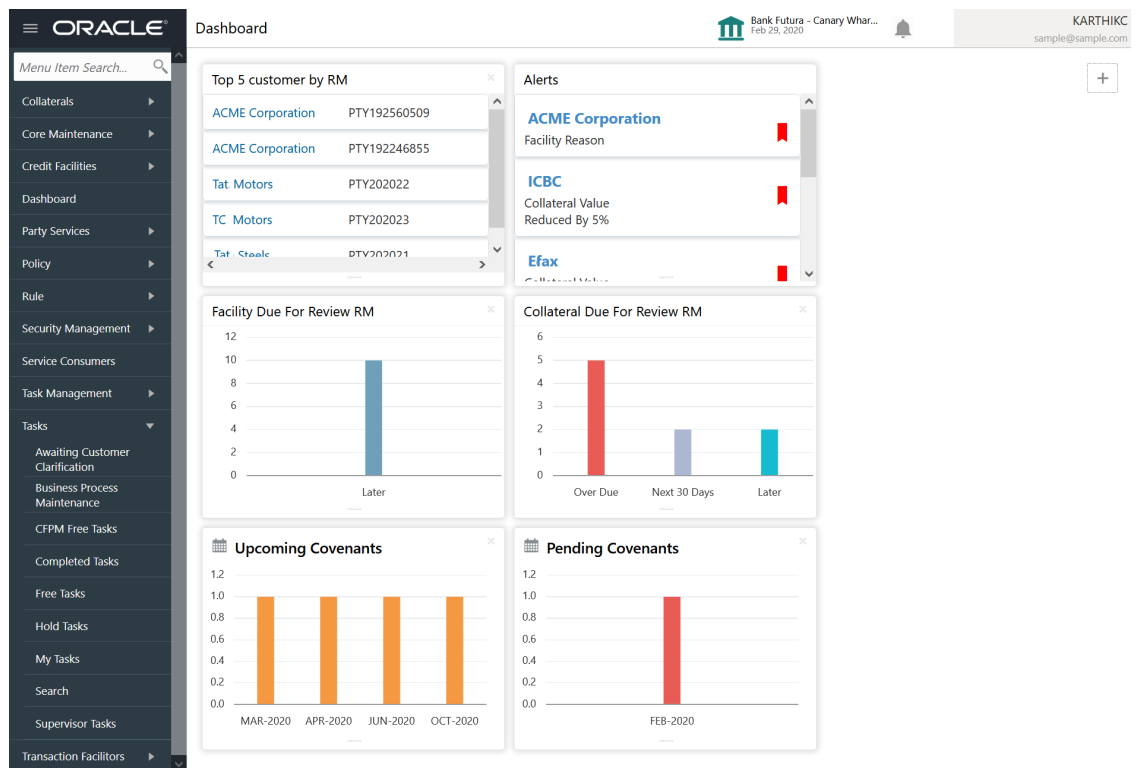
About Dashboard

This topic describes about the overview of Dashboard in OBCFPM.

Dashboard in OBCFPM is a smart UI built to simplify the work of banking personnels. Information displayed in the Dashboard highlights the activities to be performed by the bank user over a certain period of time. It also allows to quickly navigate to the required page to perform the listed actions or to view customer information. By taking all the necessary actions listed in the Dashboard, the bank users can increase their productivity and ensure smooth functioning of the bank.

Dashboard in OBCFPM differs based on the user roles. A sample RM Dashboard in OBCFPM is shown below for reference:

Figure 2-1 Dashboard









3

Customizing Dashboard

This topic provides the instructions about the procedure to customize dashboard.

All the Dashboards (Dashboard specific to all the users) in OBCFPM are customizable, thus you can customize it based on your preference.

In the Dashboard:

1. To close the tile that is not required, click  the close icon in the tile.
2. To flip the tile forward, click  the flip forward icon.
3. To flip the tile backward, click  the flip back icon.
4. To reorder the tile, click  the drag to reorder icon and drag the tile to the required position.
5. To expand the tile, click  the expand tile icon.
6. To add a new tile, click  the add icon at the top right corner.
The **Add Tiles** window is displayed.
7. Click on the required tile.
The tile is added to the Dashboard.

4

Navigating from Dashboard

This topic describes about how to navigate from Dashboard.

Navigate to the required page to perform necessary action or view a piece of information is time consuming. To enable the user to quickly jump to the required page, the Dashboard is provided with corresponding links in each tile.

The information that can be viewed from or the actions that can be performed from the following Dashboard tiles are explained in detail in this chapter:

- **Alerts**
- **Collateral Due for Review**
- **Facility Due for Review**
- **Collateral Due for Review RM**
- **Facility Due for Review RM**
- **Pending Exception**
- **Top 5 Customer by RM**
- **Upcoming Covenants**
- **Pending Covenants**
- [Alerts](#)
This topic provides information about the Alerts tile in Dashboard.
- [Collateral Due for Review](#)
This topic provides about information on the Collateral Due for Review tile in Dashboard.
- [Facility Due for Review](#)
This topic provides information on the Facility Due for Review tile in Dashboard.
- [Collateral Due for Review RM](#)
This topic provides information the Collateral Due for Review RM tile in Dashboard.
- [Facility Due for Review RM](#)
This topic provides about the information on the Facility Due for Review RM tile in Dashboard.
- [Pending Exception](#)
This topic provides systematic instructions about the Pending Exception tile in Dashboard.
- [Top 5 Customer by RM](#)
This topic provides information about the Top 5 Customer by RM tile in Dashboard.
- [Upcoming Covenants](#)
This topic provides information about the Upcoming Covenants tile in Dashboard.
- [Pending Covenants](#)
This topic describes information about the Pending Covenants tile in Dashboard.
- [Collateral Summary](#)
This topic provides information about the Collateral Summary tile in Dashboard.

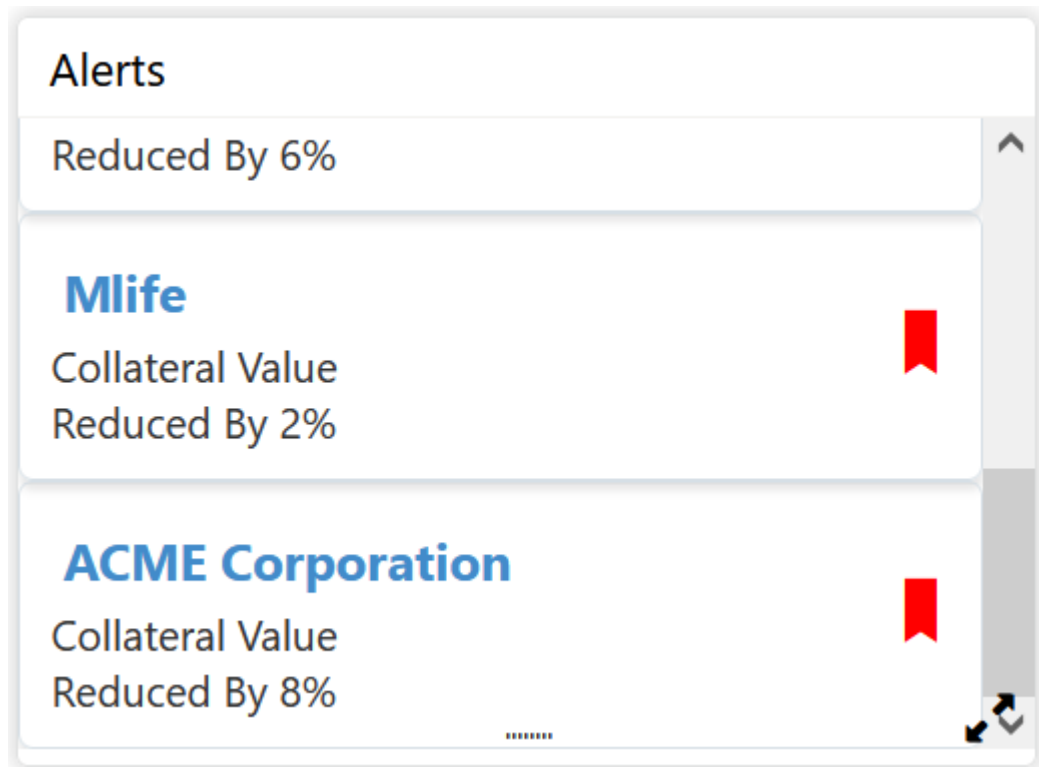
- [Collateral Coverage](#)
This topic provides information about the Collateral Coverage by RM tile in Dashboard.
- [Collateral Actionable](#)
This topic provides information on the Collateral Actionable tile in Dashboard.
- [Collateral Performance](#)
This topic provides Information on the Collateral Performance tile in Dashboard.
- [Terms and conditions](#)
This topic provides information about the Terms & conditions tile in Dashboard.
- [Covenants](#)
This topic provides information about the Covenants tile in Dashboard.

4.1 Alerts

This topic provides information about the Alerts tile in Dashboard.

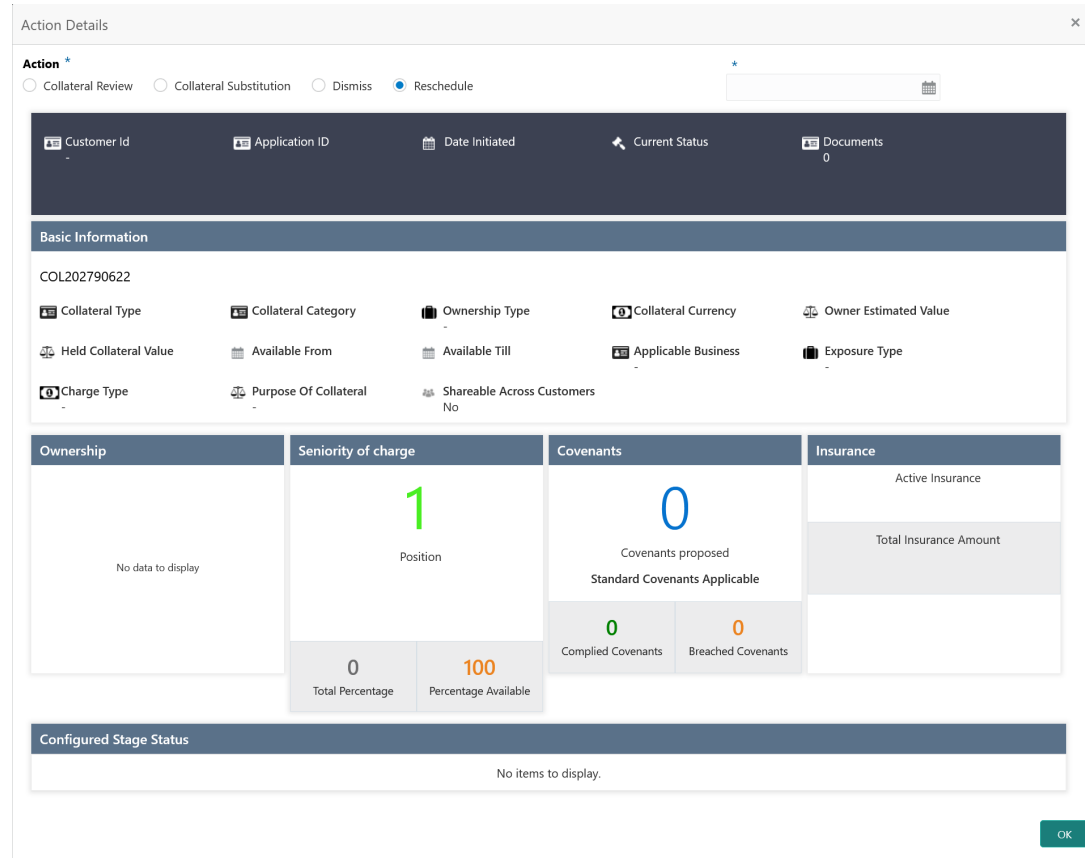
This tile lists the action items that require immediate attention by the user. User can view the action details and perform any of the actions listed in the following table:

Figure 4-1 Alerts



1. Click the required action item.
The **Action Details** screen displays.

Figure 4-2 Actio Details



For more information on fields, refer to the field description table below:

Table 4-1 Alerts - Actions

Action	Result
Facility Amendment	Facility Amendment process will be initiated.
Facility Closure	Facility Closure process will be initiated.
Collateral Review	Collateral Review process will be initiated.
Collateral Substitution	Collateral Substitution process will be initiated.
Dismiss	Alert will be dismissed.
Reschedule	Click reschedule option, reschedule date field is displayed. Select the Reschedule date. Alert will be snoozed for the specified time period.

2. View the action details and select the required option.
3. Click **OK**.

4.2 Collateral Due for Review

This topic provides about information on the Collateral Due for Review tile in Dashboard.

This tile lists the collaterals which past the review date or for which the review is pending.

Note

This tile is not applicable for RM.

For more information on Collateral Due for Review tile, refer **Collateral Due for Review RM** topic.

4.3 Facility Due for Review

This topic provides information on the Facility Due for Review tile in Dashboard.

This tile lists the facilities which past the review date or for which the review is pending.

Note

This tile is not applicable for RM.

For information on Facility Due for Review tile, refer **Facility Due for Review RM** topic.

4.4 Collateral Due for Review RM

This topic provides information the Collateral Due for Review RM tile in Dashboard.

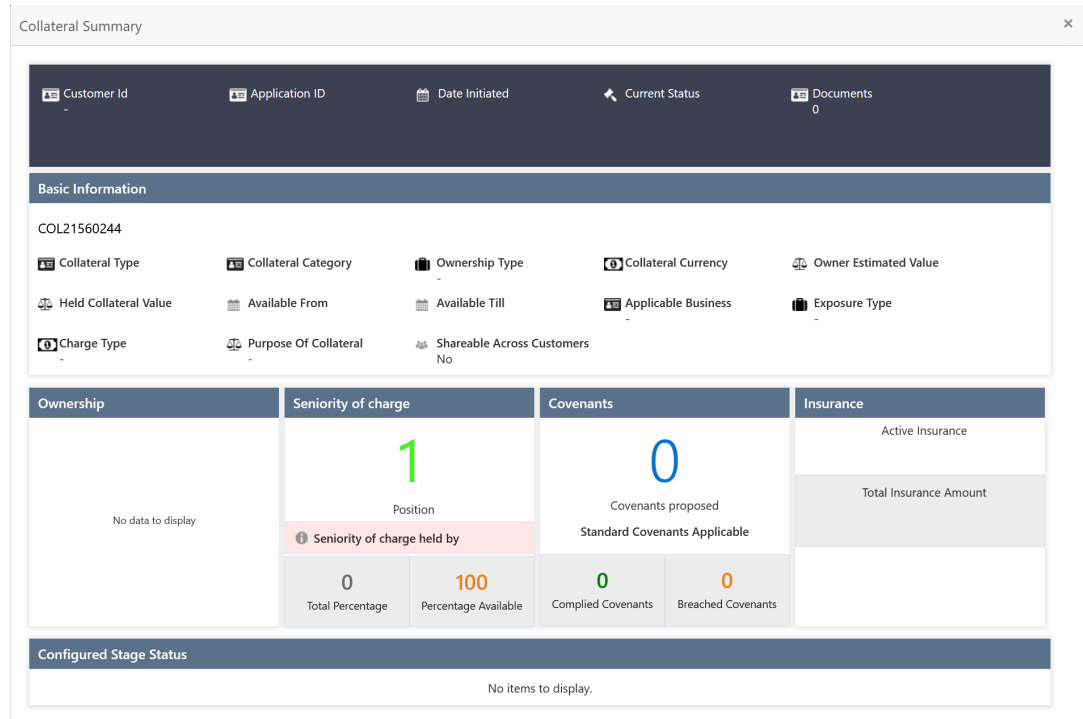
This tile lists the collaterals which past the RM review date or for which the RM review is pending.

Figure 4-3 Collateral due for Review - RM

Collateral ID	Company	Review Date
COL21560244	ASTRACORP	Dec 2, 2018
COL181320149	Bayer	May 16, 2018
COL181360246	Liberty Mutual	Apr 17, 2018

1. Click on the required collateral ID.
The **Collateral Summary** is displayed.

Figure 4-4 Collateral Summary



Note

In the bar chart view, click on the bar and then select the **Collateral ID** to launch the **Collateral Summary** screen.

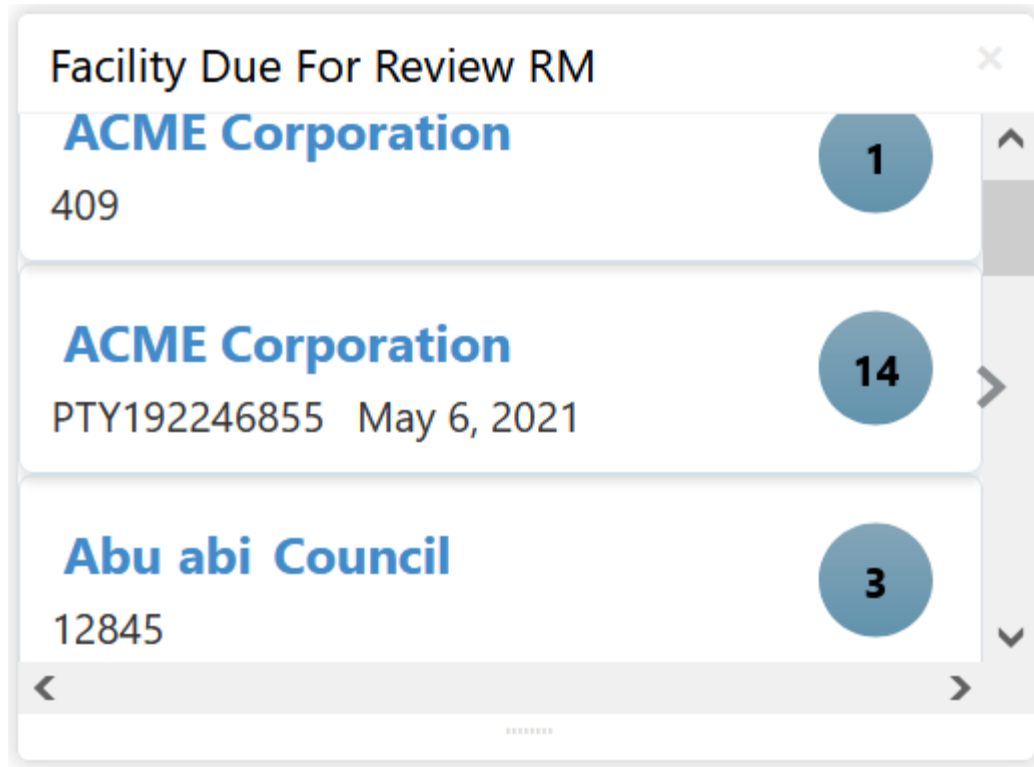
2. Review the collateral summary.
3. Click the close icon at the top right corner.

4.5 Facility Due for Review RM

This topic provides about the information on the Facility Due for Review RM tile in Dashboard.

This tile lists the facilities which past the RM review date or for which the RM review is pending.

Figure 4-5 Facility Due for Review RM



1. Click on the count next to the required customer.
The **Review Summary** window is displayed.

Figure 4-6 Review Summary

The screenshot shows a window titled "Review Summary" with a close button (X) in the top right. It contains a table with the following data:

Line No	Facility Id	Facility Type	Parent Line No	Facility Category	Review Date	Approved Amount	Utilized Amount
GTU1	F2002477	NF		GTU	06May 21	\$5M	\$0
LCUK1	F2002490	NF	LC1	LC	06May 21	\$1M	\$0
STLNIND1	F2002479	F	STLOAN1	TL	06May 21	\$2M	\$0
STLNUK1	F2002480	F	STLOAN1	TL	06May 21	\$1M	\$0
LTWC1	F2002481	F		WC	06May 21	\$1.5M	\$0
STWC1	F2002482	F		WC	06May 21	\$2.5M	\$0
STWCUK1	F2002483	F	STWC1	WC	06May 21	\$1M	\$0
STWCUS1	F2002484	F	STWC1	WC	06May 21	\$1M	\$0
STWCIND1	F2002485	F	STWC1	WC	06May 21	\$500K	\$0

2. Click on the required **Line No**.
The **Facility Details** window is displayed.

Figure 4-7 Facility Details

Letter of Credit UK - LC

Facility Details

Facility Basic Info

Schedule

Tenor Restrictions

Exposure

Fee

Pool Linkage

Pricing

Facility collateral linkage

Credit Rating

FX Rate Revaluation

Utilization History

Line Code *	Line Serial Number *	Facility Description *
LCUK	1	Letter of Credit UK
Branch *	Parent Facility Id	Parent Line Number
004	F2002487	LC1 - LC
Bank Futura - Canary Wharf Branch		
Facility Type	Facility Category	Line Start Date
<input type="radio"/> Funded <input checked="" type="radio"/> Non Funded	LC - Letter of credit	Aug 10, 2020
<input type="checkbox"/> Cascade		
Next Review Date	Line Expiry Date	Currency *
May 6, 2021	Jul 6, 2021	USD
Requested Amount *	Proposed Amount	Project Id
Availability Period (in months)	Commitment Status	Secured?
	<input type="radio"/> Committed <input type="checkbox"/> Cascade	<input checked="" type="radio"/> <input type="checkbox"/> Cascade
	<input type="radio"/> Uncommitted	
<input type="checkbox"/> Revaluation Required	Sanctioned Amount	Utilized Amount
<input type="checkbox"/> Rate Agreement Required	\$1,000,000.00	\$0.00
Available Amount	OSUC Amount	Total repaid amount
\$1,000,000.00	\$0.00	\$0.00
Outstanding utilized amount	Net Utilization	Peak Utilization
\$0.00	\$0.00	\$0.00
Average Utilization	Released Amount	
\$0.00	\$1,000,000.00	

Close

Note

In the **Facility Details** window, you can edit the details for which modification is allowed in Business Process Configuration. For detailed information on the sub-menu, refer Credit Proposal User Guide.

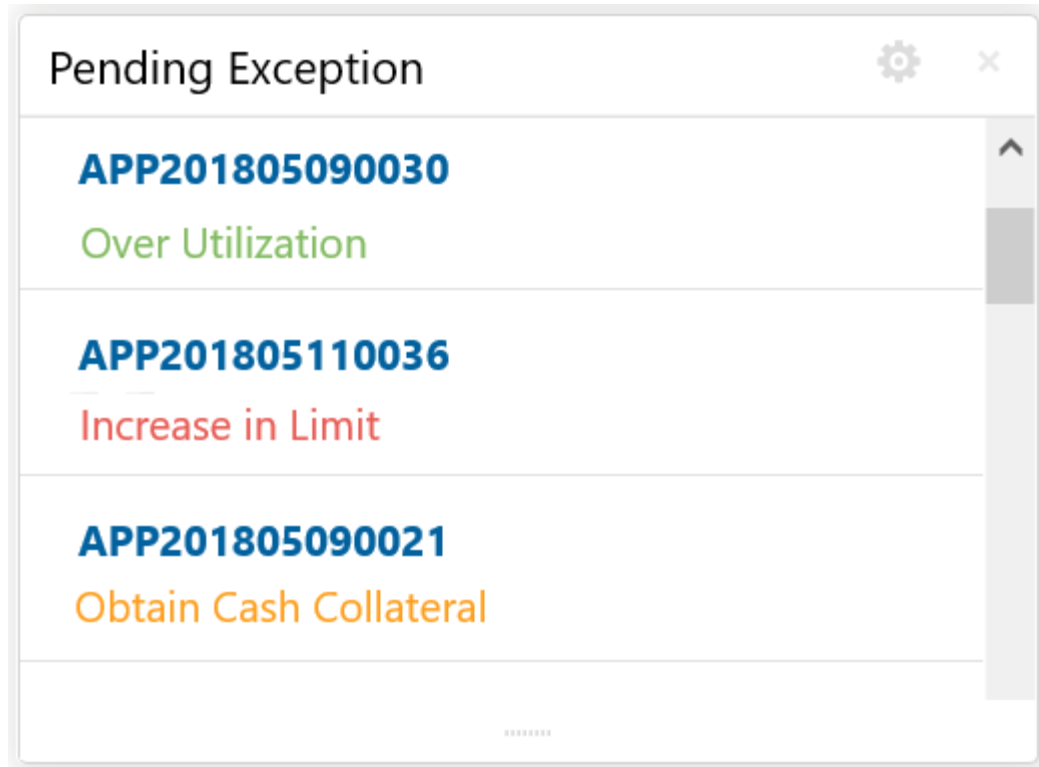
- To exit the **Facility Details** window, click **Close**.

4.6 Pending Exception

This topic provides systematic instructions about the Pending Exception tile in Dashboard.

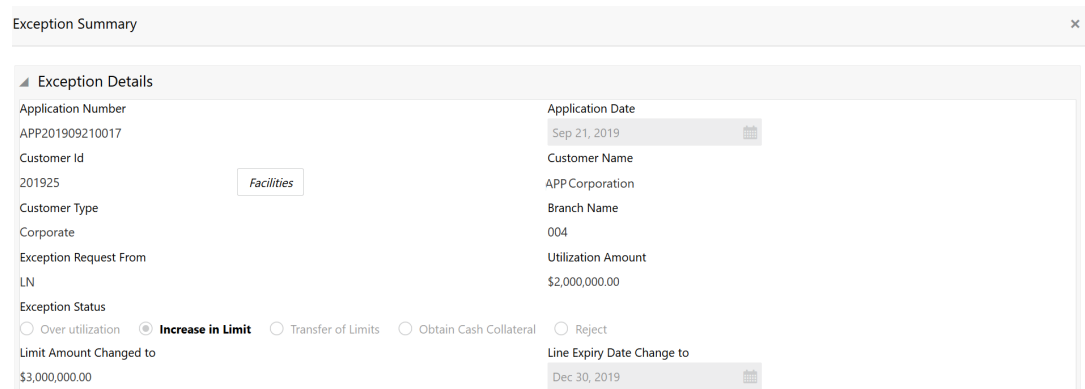
This tile lists the policy exceptions for which the review is pending.

Figure 4-8 Pending Exception



1. Click on the required application ID.
The **Exception Summary** screen displays.

Figure 4-9 Exception Summary



2. To view the facility details, click **Facilities**.
The **Facility Details** screen displays.

Figure 4-10 Facility Details

Facility Details								
Customer Number	Customer Name							
201925	APP Corporation							
ID	Customer Number	Linkage Type	Linkage Reference No	Lendable Margin	Available Amount	Utilized Amount	Currency	Desc
No data to display.								

< >

OK

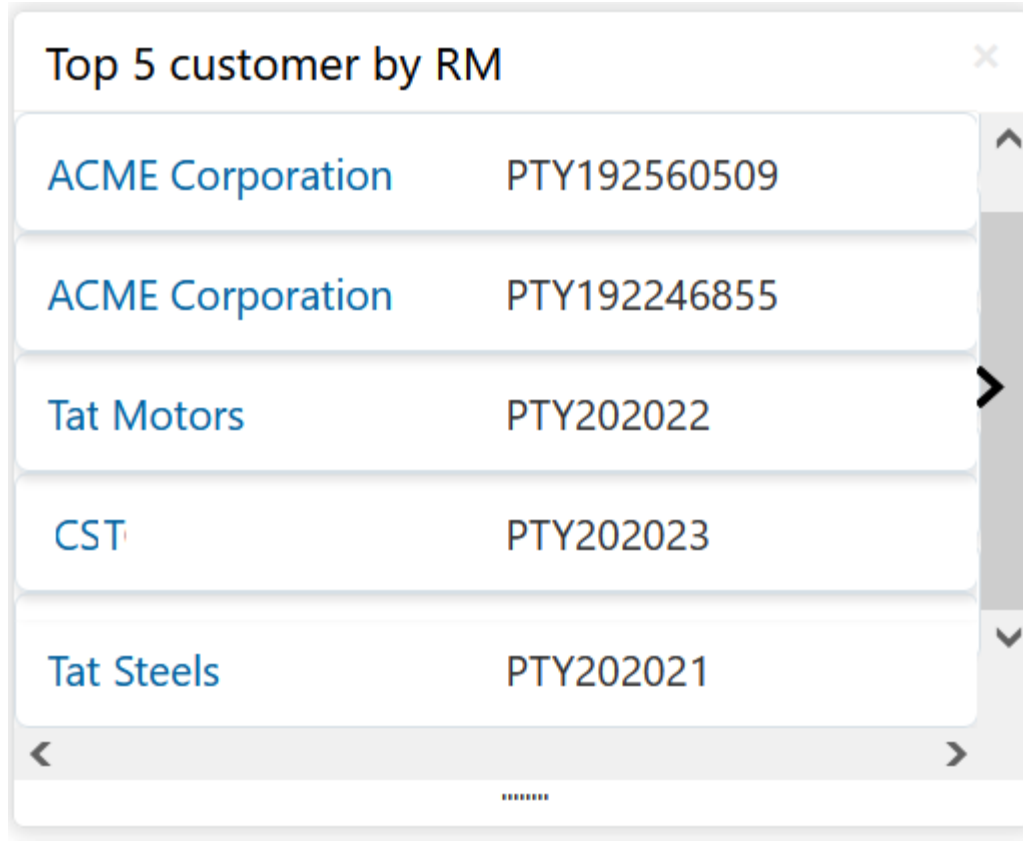
3. View the facility details and click **OK**.
4. To close the **Exception Summary**, click the close icon at the top right corner.

4.7 Top 5 Customer by RM

This topic provides information about the Top 5 Customer by RM tile in Dashboard.

This tile lists the top five customers associated with the logged in user along with the funding information.

Figure 4-11 Top 5 customer by RM



The screenshot shows a dialog box titled "Top 5 customer by RM" with a close button (X) in the top right corner. The dialog contains a list of five customer entries, each with a customer name and an RM number. The entries are: ACME Corporation (PTY192560509), ACME Corporation (PTY192246855), Tat Motors (PTY202022), CST (PTY202023), and Tat Steels (PTY202021). The customer names are in blue text. The dialog has a scroll bar on the right side and navigation arrows (left and right) at the bottom.

Customer Name	RM Number
ACME Corporation	PTY192560509
ACME Corporation	PTY192246855
Tat Motors	PTY202022
CST	PTY202023
Tat Steels	PTY202021

1. To view the detailed customer information, click on the required customer name. The **Customer Summary** is displayed.

Figure 4-12 Customer Summary



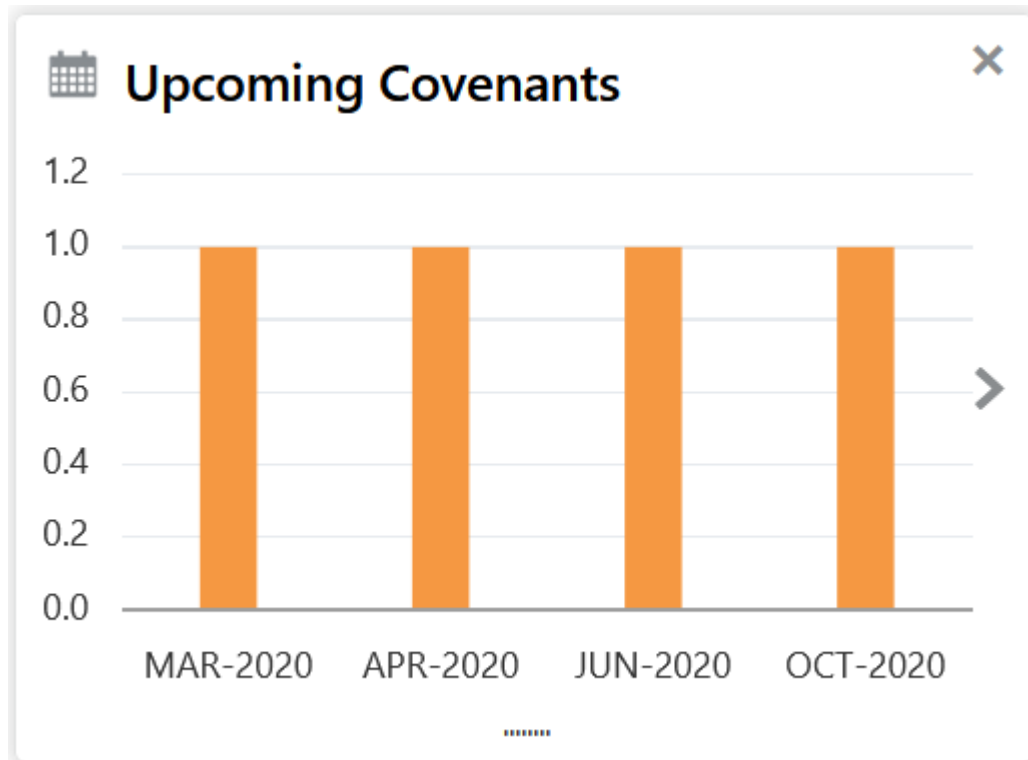
2. Review the **Customer Summary**.
3. Click the close icon at the top right corner.

4.8 Upcoming Covenants

This topic provides information about the Upcoming Covenants tile in Dashboard.

This tile displays the covenants which have review due date in the upcoming days.

Figure 4-13 Upcoming Covenants Tile



1. Click on any bar or date.

The **Upcoming Covenants** screen displays.

Figure 4-14 Upcoming Covenants

Upcoming Covenants

Filter Type to filter INITIATE

firesafety	Customer Name: ACME Corporation	Frequency: Monthly
<input type="checkbox"/> Customer Id: PTY192560509 Covenant Code: CVNTFACDBE Due Date: Apr 23, 2020	Covenant Type: Non Financial Linkage Type: Facility	Start Date: Sep 19, 2018 Linkage Entity Id: FAC00018

Page 1 of 1 (1 of 1 items) < 1 >

Initiate Tracking
Covenant History

2. To filter the required covenant record, click the **Filter** icon and specify the search parameters or directly specify the parameter in **Type to filter** text box.
3. To initiate Covenant Tracking process, select the covenant and click **Initiate** or click the action icon and select **Initiate Tracking**.

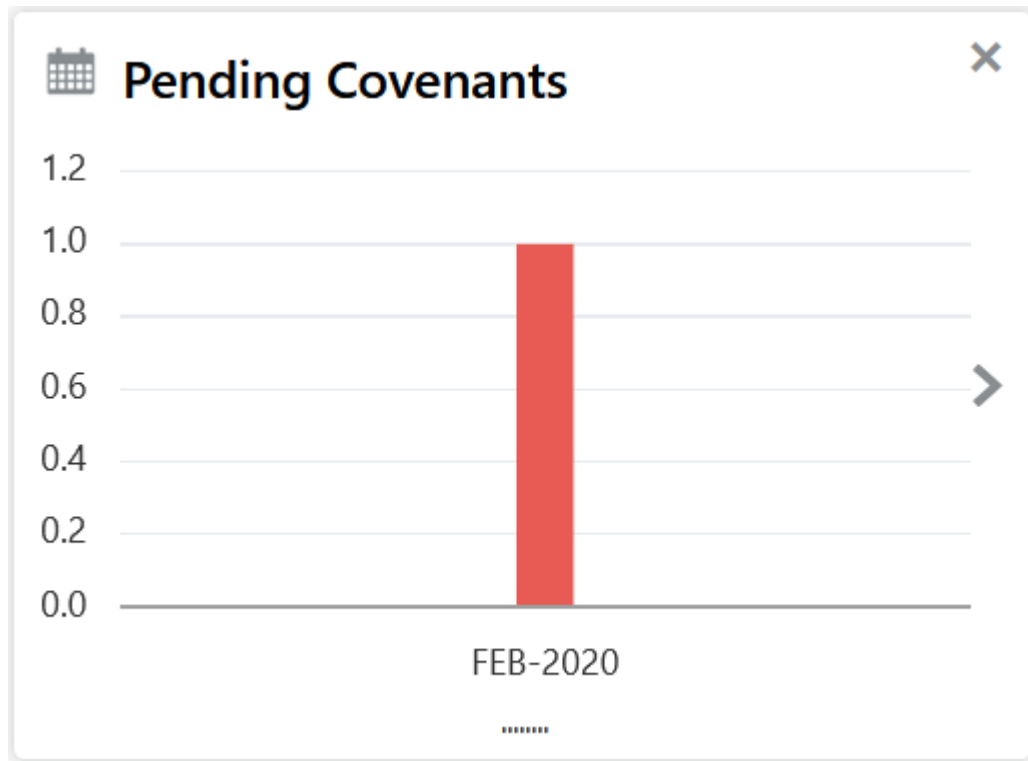
4. To view the covenant history, click the action icon and select **Covenant History**.
5. To close the **Upcoming Covenants** window, click the close icon.

4.9 Pending Covenants

This topic describes information about the Pending Covenants tile in Dashboard.

This tile displays the covenants for which review is pending.

Figure 4-15 Pending Covenants

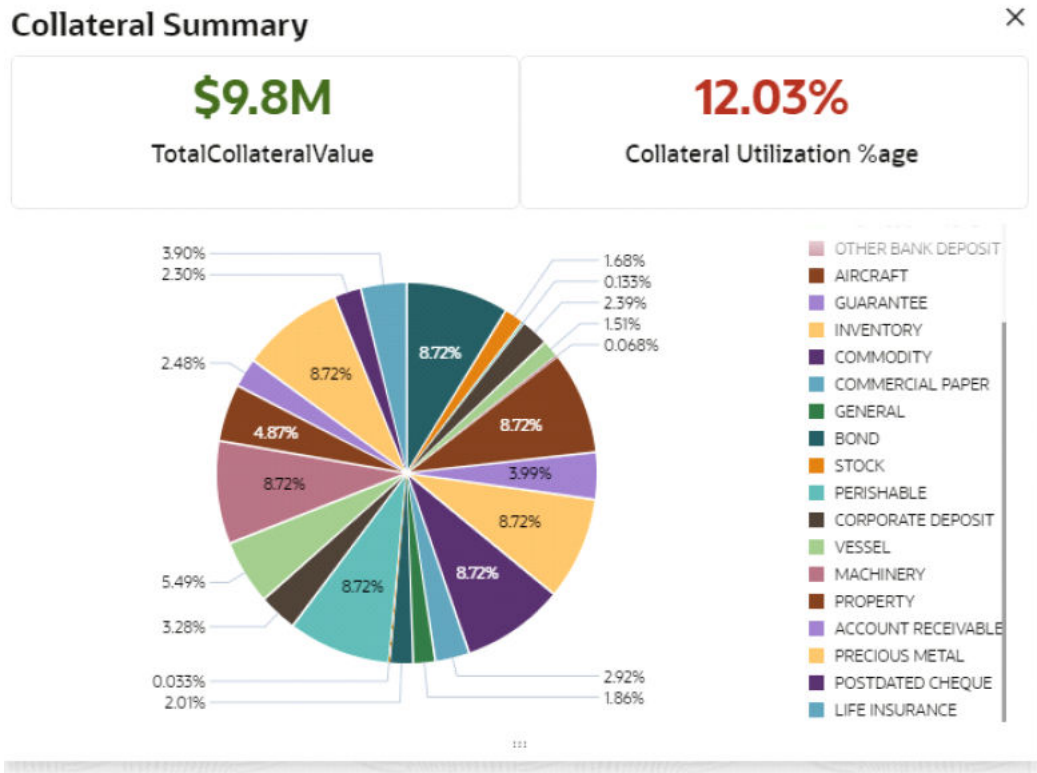


For information on initiating Covenant Tracking process, refer the **Upcoming Covenants** topic.

4.10 Collateral Summary

This topic provides information about the Collateral Summary tile in Dashboard.

This tile displays the total collateral value and collateral utilization of collateral summary.

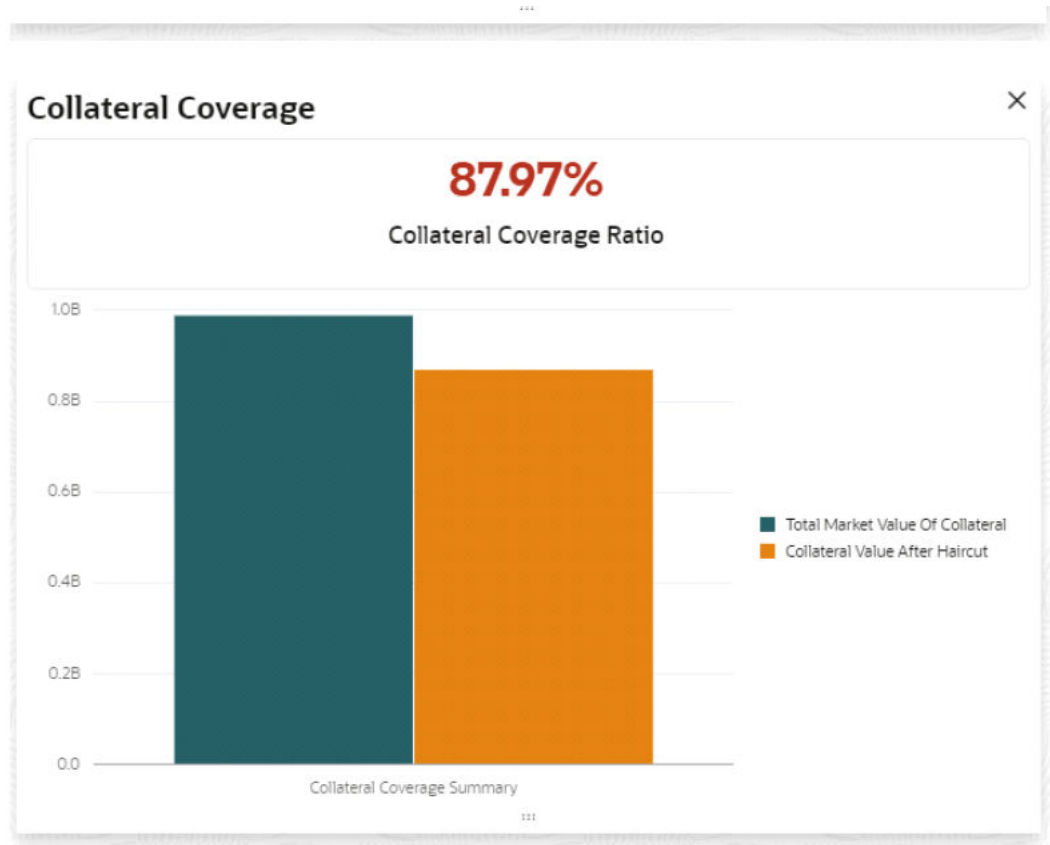


4.11 Collateral Coverage

This topic provides information about the Collateral Coverage by RM tile in Dashboard.

This tile displays the ratio of collateral coverage.

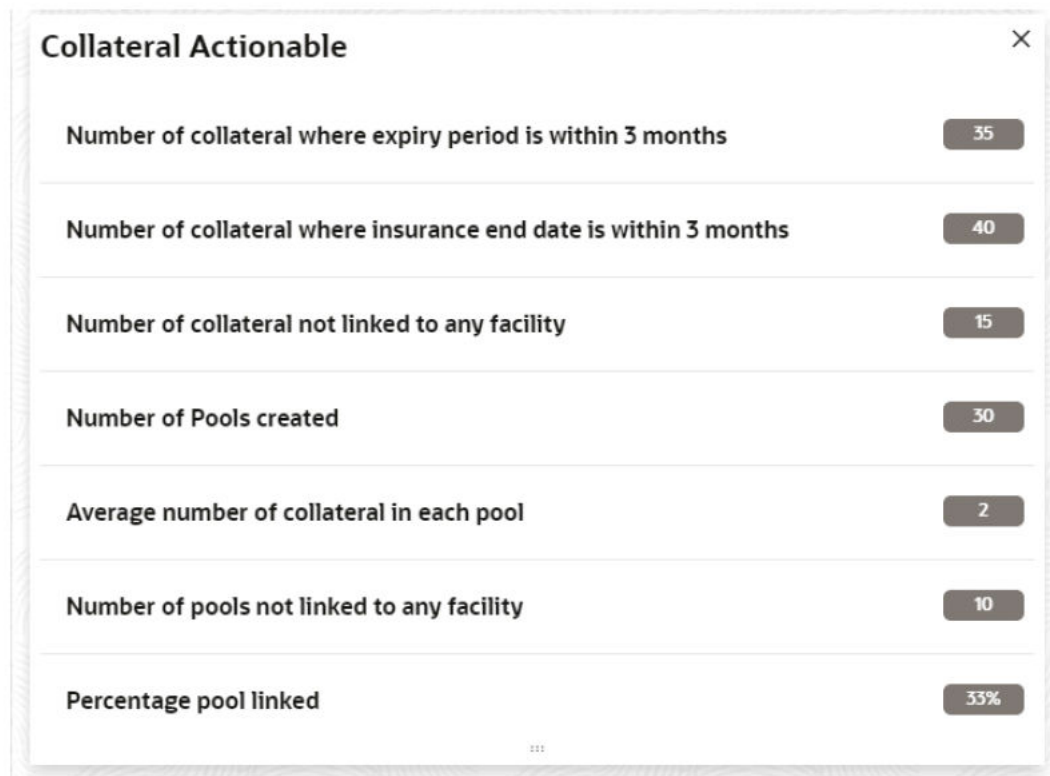
Figure 4-16 Collateral Coverage



4.12 Collateral Actionable

This topic provides information on the Collateral Actionable tile in Dashboard.

Figure 4-17 Collateral Actionable

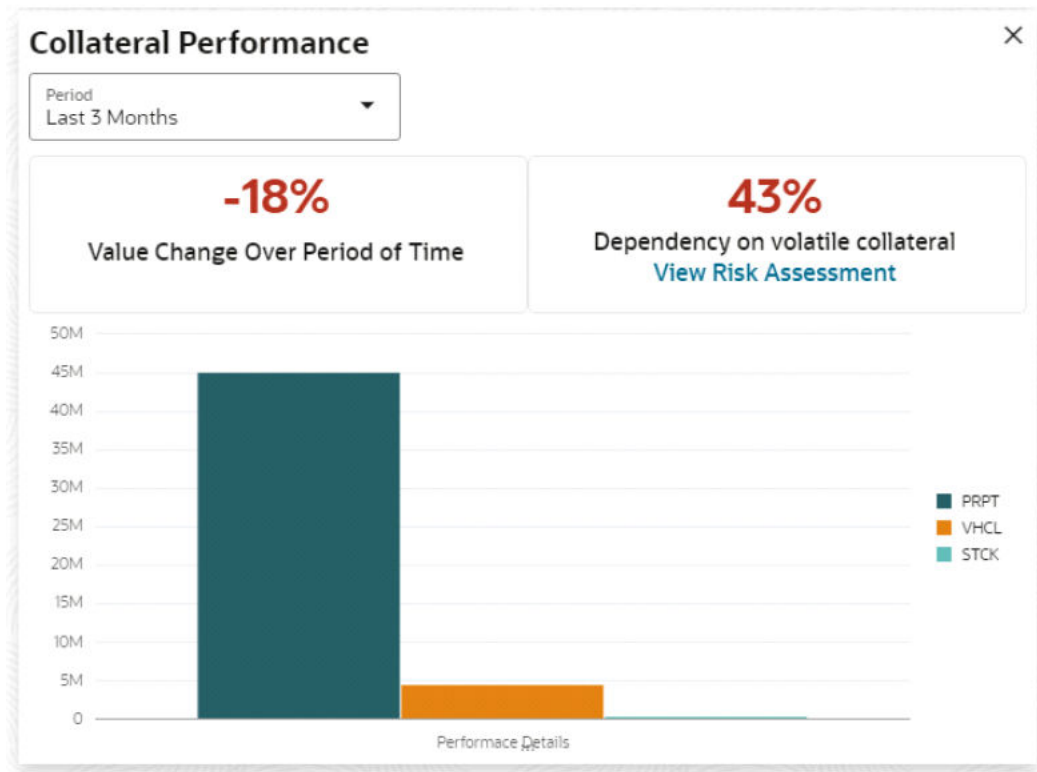


4.13 Collateral Performance

This topic provides Information on the Collateral Performance tile in Dashboard.

This tile displays the collateral performance details.

Figure 4-18 Collateral Performance

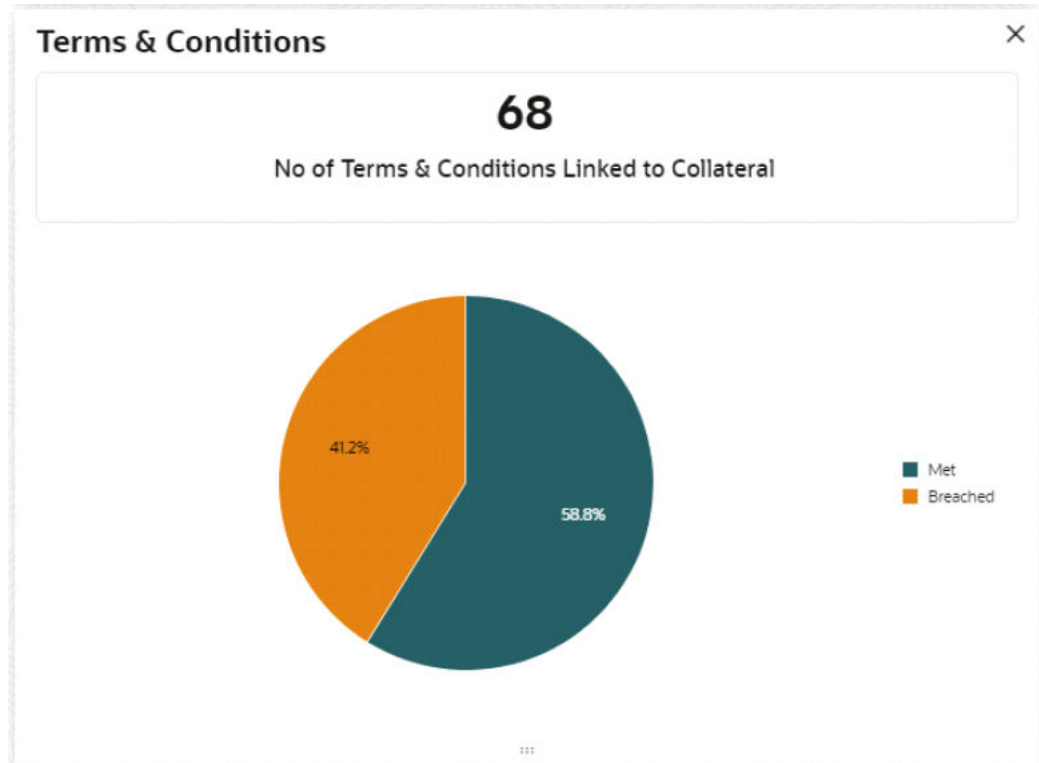


4.14 Terms and conditions

This topic provides information about the Terms & conditions tile in Dashboard.

This tile displays the number of terms and conditions linked to the collateral.

Figure 4-19 Terms and conditions

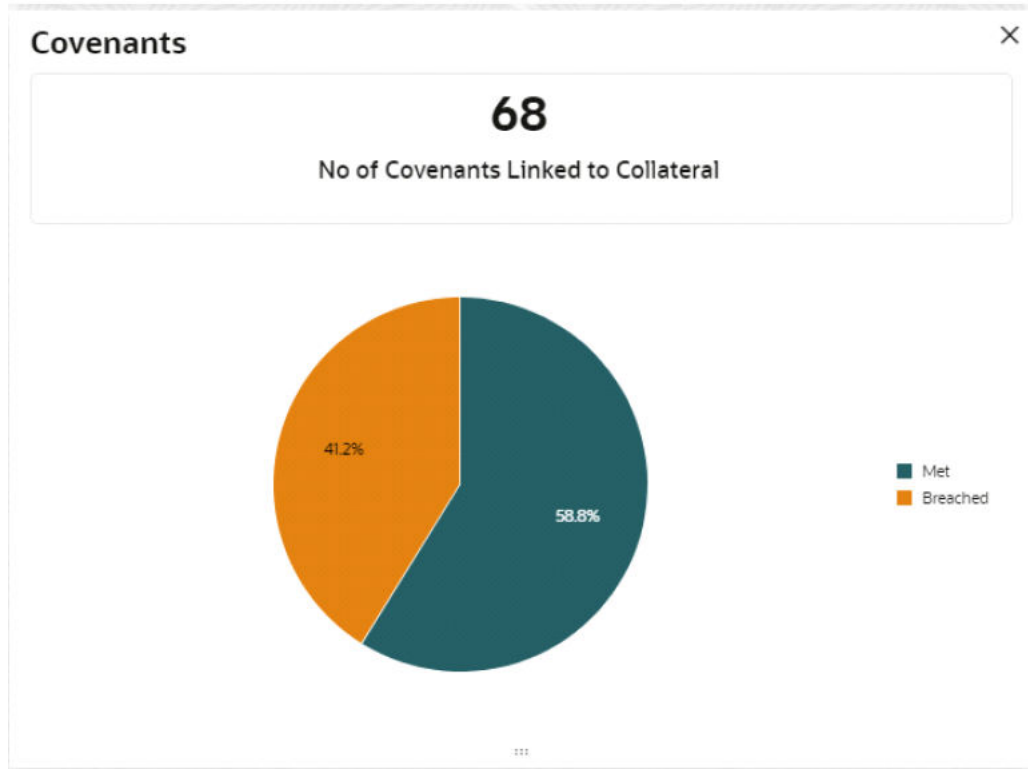


4.15 Covenants

This topic provides information about the Covenants tile in Dashboard.

This tile displays the number of covenants linked to the collateral.

Figure 4-20 Covenants



5

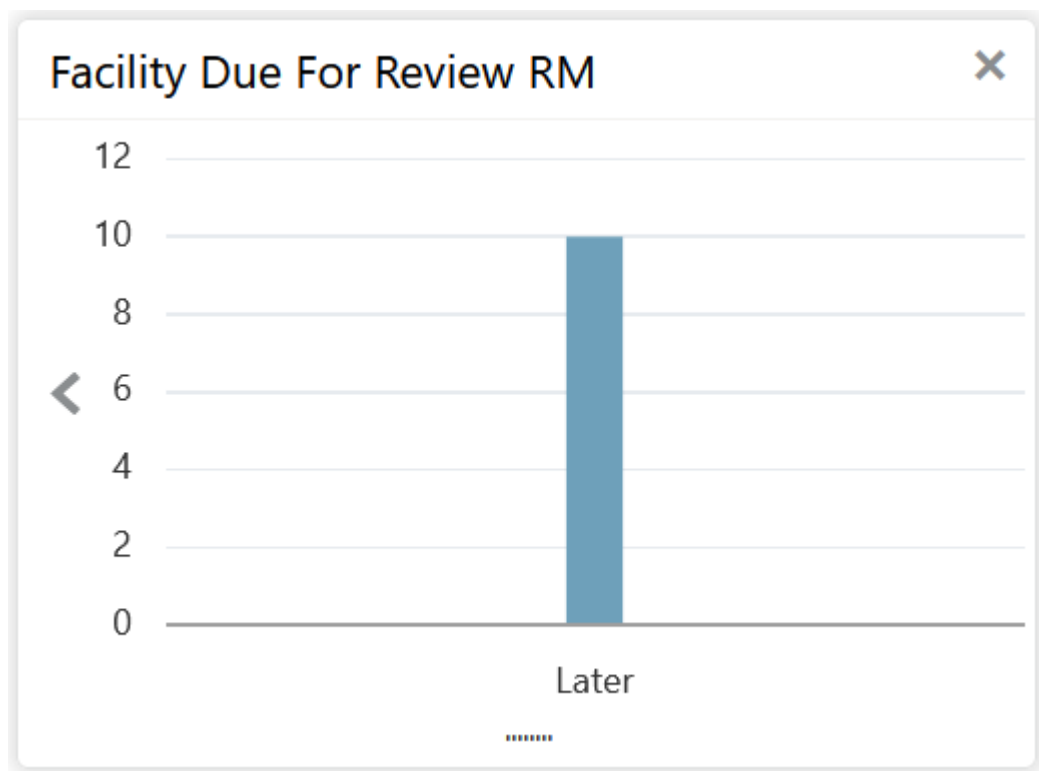
Filtering Data in Dashboard

This topic provides systematic instructions on how to filter data in the Dashboard.

The system allows you to filter the required information from each tile of the Dashboard in graphical view.

The **Facility Due for Review RM** tile in graphical view is shown below for reference:

Figure 5-1 Facility Due for Review RM - Chart



1. Click any bar in the graph.
The **Filter** window is displayed.

Figure 5-2 Filter


Type to filter × Clear ×			
Party	No of Facilities	Customer Name	Review Date
409	1	ACME Corporation	NaN-undefined-NaN
PTY192246855	14	ACME Corporation	6-May-2021
12845	3	Abu abi Council	NaN-undefined-NaN
PTY203091193	2	TQT2234	NaN-undefined-NaN
PTY201835452	15	BC CORP	6-May-2021
PTY20202	2	Tat Group	7-July-2021
PTY202021	2	Tat Steels	7-July-2021
14184	13	AI Automotive	NaN-undefined-NaN
8088	2	CORP 16052021 1	17-May-2021
15161	18	Et Technologies FZ - LLC	NaN-undefined-NaN

2. Type the filter parameter in the **Type to filter** text box.

For example: Type the first three characters of customer name, facilities associated with the mentioned customer are displayed.

3. To sort the data in ascending or descending order, click the triangle next to any header as shown below.

Figure 5-3 Sort records

Type to filter × Clear ×			
Party	No of Facilities	Customer Name	Review Date 
409	1	ACME Corporation	NaN-undefined-NaN
PTY192246855	14	ACME Corporation	6-May-2021
12845	3	Abu abi Council	NaN-undefined-NaN
PTY203091193	2	TQT2234	NaN-undefined-NaN
PTY201835452	15	BC CORP	6-May-2021
PTY20202	2	Tat Group	7-July-2021
PTY202021	2	Tat Steels	7-July-2021
14184	13	AI Automotive	NaN-undefined-NaN
8088	2	CORP 16052021 1	17-May-2021
15161	18	Et Technologies FZ - LLC	NaN-undefined-NaN

- To close the **Filter** window, click anywhere outside the window.
- [References](#)
This topic provides the information about user guides of modules related to Credit 360 interface.
 - [Feedback and Support](#)
This topic provides Information about Oracle's feedback and support policy.

5.1 References

This topic provides the information about user guides of modules related to Credit 360 interface.

For more information on any related features, you can refer to the following documents:

- Oracle Banking Procedure User Guide
- Oracle Banking SMS User Guide
- Oracle Banking Common Core User Guide
- Oracle Banking Credit Facilities Process Management Installation Guides

5.2 Feedback and Support

This topic provides Information about Oracle's feedback and support policy.

Oracle welcomes customer's comments and suggestions on the quality and usefulness of the document. Your feedback is important to us. If you have a query that is not covered in this user guide or if you still need assistance, please contact documentation team.

