Oracle® Banking Digital Experience

Anomaly Model Detection Configuration Guide

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G42976-01
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ORACLE

Oracle Banking Digital Experience Anomaly Model Detection Configuration Guide, Release 25.1.0.0.0

G42976-01

Contents

Preface

Purpose

This guide is designed to help acquaint you with the Oracle Banking Digital Experience application. This guide provides answers to specific features and procedures that the user need to be aware of the module to function successfully.

Before you Begin

Kindly refer to our **Getting Started User Guide** for common elements, including Symbols and Icons, Conventions Definitions, and so forth.

Pre-requisites

Specify **User ID** and **Password**, and login to **Home** screen.

Audience

This document is intended for the following audience:

- Customers
- Partners

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Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Related Resources

For more information on any related features, refer to the following documents:

- Oracle Banking Digital Experience Installation Manuals
- Oracle Banking Digital Experience Licensing Manuals

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.

Convention	Meaning
`monospace`	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.

Acronyms and Abbreviations

The list of the acronyms and abbreviations used in this guide are as follows:

Table 1 Acronyms and Abbreviations

Abbreviation	Description
OBDX	Oracle Banking Digital Experience

Post-requisites

After finishing all the requirements, please log out from the **Home** screen.

1 Introduction

1.1 Purpose of the Document

This topic provides information on **Purpose of the Document**.

This user manual provides step-by-step instructions for managing and configuring anomaly detection models for the following use cases:

- **Login Data**
- **Payment Data**

The system is designed to detect anomalies in login activities and payment transactions, ensuring security and fraud prevention. By leveraging machine learning techniques, it helps identify unusual patterns that may indicate unauthorized access attempts or fraudulent transactions.

1.2 Key Features of the System

This topic provides information on **Key Features of the System**.

- **Automated Anomaly Detection**: The system automatically flags suspicious login attempts and payment activities.
- **Customizable Model Settings**: Users can define and adjust various model parameters, including sensitivity, error metrics, and data sources.
- **Real-time Monitoring**: The system enables continuous tracking and drift detection to ensure model effectiveness over time.
- **Debugging and Logging**: Provides detailed logs for troubleshooting.
- **User-Friendly Interface**: Simplifies model setup, evaluation, and maintenance through intuitive screens and action buttons.

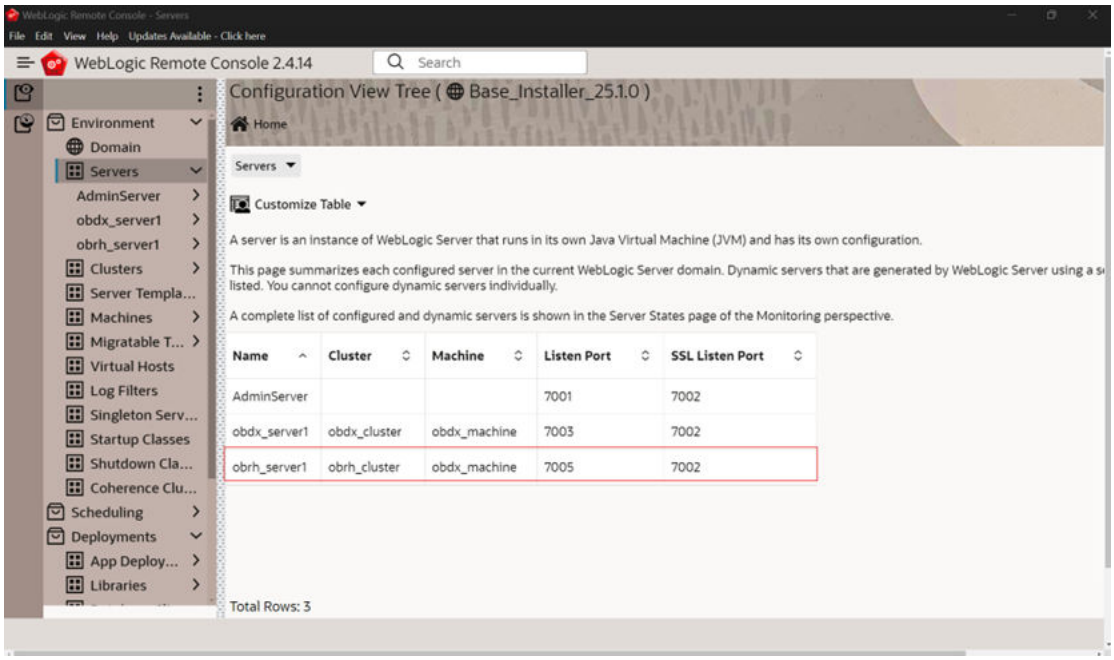
2
Prerequisites

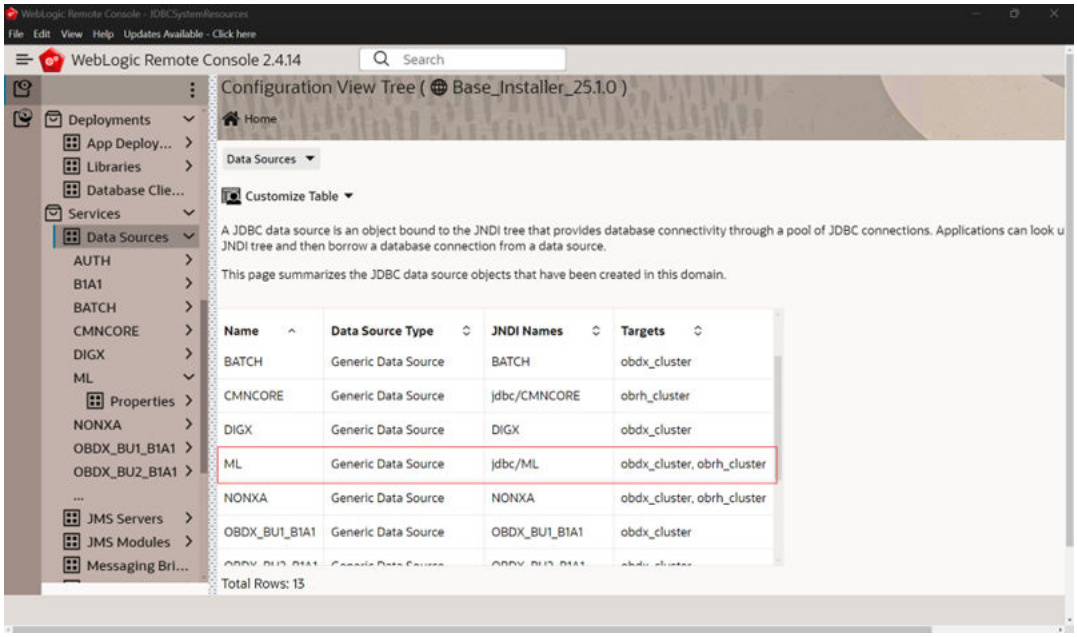
- Configure Bus Service
  This topic provides information on **Configure Bus Service**.
- OBDX Configuration Guide
  This topic provides information on **OBDX Configuration Guide**.

2.1 Configure Bus Service

This topic provides information on **Configure Bus Service**.

Before defining models, configure the Bus Service by inserting the required App ID and Bus Service URL:

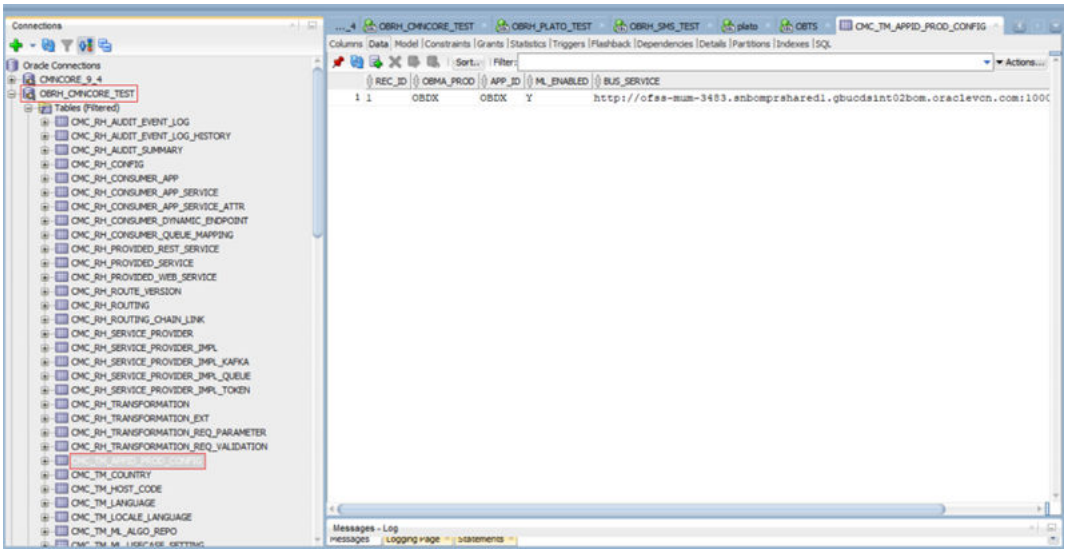




Steps:

1. Make sure **ML** Data source exists with the respective targets displayed above.
2. If ML doesn't exist, create ML schema in database and execute the following SQL queries.

   `OBDX_Installer/installables/OBDX/BASE/25.1.0.0.0/obdx_obrh/db/ml/grants.sql`
3. Insert your OBMA_PROD, APP_ID & BUS_SERVICE (Add respective to your WebLogic)



Steps:

1. Connect to your database.
2. Navigate to Commoncore (CMNCORE) Schema.

3. Insert your OBMA_PROD, APP_ID & BUS_SERVICE (Add respective to your WebLogic)Example:

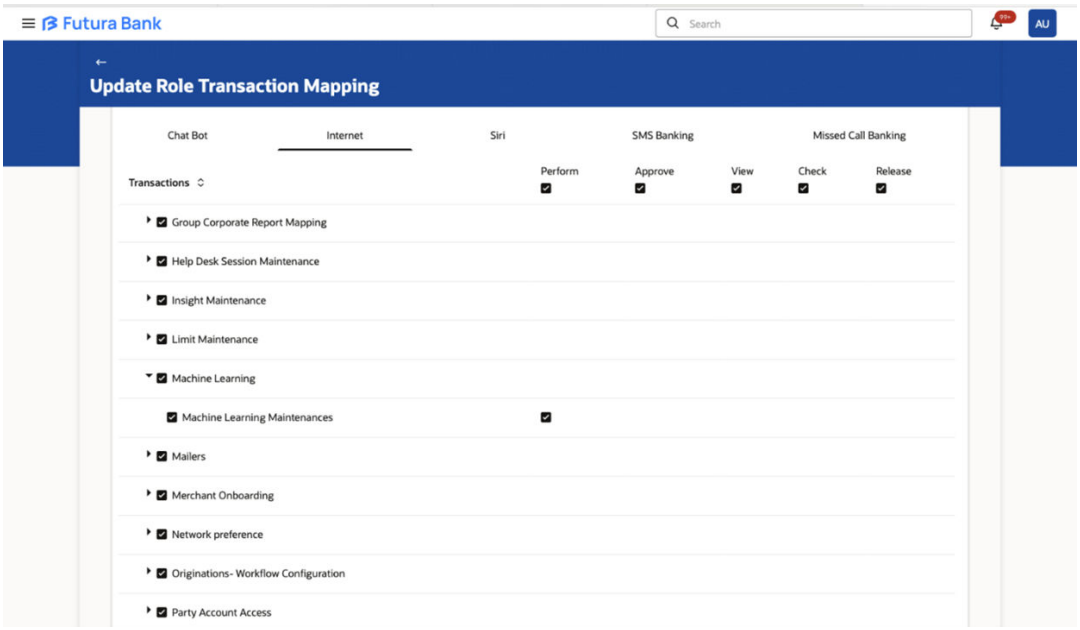
```
INSERT INTO CMC_TM_APPID_PROD_CONFIG (REC_ID, OBMA_PROD, APP_ID,
ML_ENABLED, BUS_SERVICE)
VALUES ('1', 'OBDX', 'OBDX', 'Y',
'http://ofss-mum-3483.snbomprshared1.gbucdsint02bom.oraclevcn.com:10002/
digx-ml-indb');
```

2.2 OBDX Configuration Guide

This topic provides information on **OBDX Configuration Guide**.

Steps for Role Maintenance and Machine Learning Selection

1. Navigate to Role Maintenance.
2. Select the User Type as admin.
3. Go to Administrator Maintenance.
4. Select Machine Learning.



Steps for Security Authentication in Admin

1. Access the Admin Panel.
2. Navigate to Security Authentication.
3. Select the Enterprise Role.
4. Set up Two-Factor Authentication (2FA) as OTP for the desired transaction:
   - Login
   - Internal Transfer

Steps to Make a Database Entry into DIGX_FW_CONFIG_ALL_B table for the Desired Transaction

1. Identify the Task ID for the transaction.
2. Map the Task ID to the prop_id column based on the transaction type:
   - PC_CM_ME → Login
   - PC_F_CRNSFTV2 → Own Account Transfer
3. Insert the entry into the database with the corresponding task_id and prop_id.
4. You can add other task codes for desired transactions.

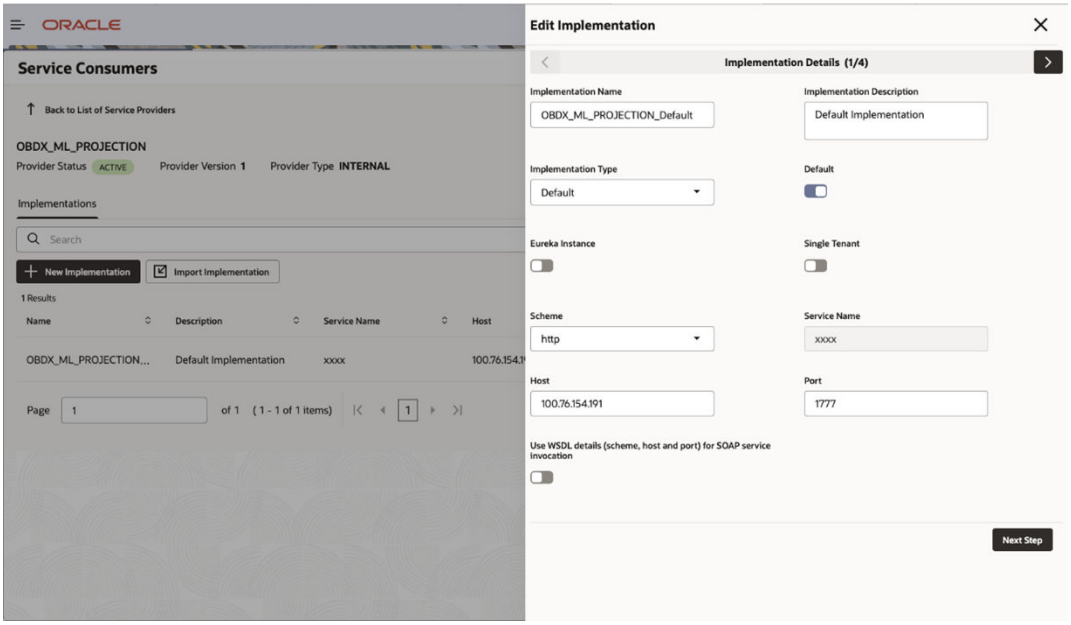
   Example query:

```
Insert into DIGX_FW_CONFIG_ALL_B

(PROP_ID,CATEGORY_ID,PROP_VALUE,FACTORY_SHIPPED_FLAG,PROP_COMMENTS,SUMMARY_
TEXT,CREATED_BY,
CREATION_DATE,LAST_UPDATED_BY,LAST_UPDATED_DATE,OBJECT_STATUS,OBJECT_VERSIO
N_NUMBER,
EDITABLE,CATEGORY_DESCRIPTION)
        values
('PC_F_CRNSFTV2','TwoFactorAuthenticationRuleEvaluator','ANOMALY_RULE','N',
null,
'External transactions repository adapter
class','ofssuser',sysdate,'ofssuser',sysdate,'Y',1,'N',null);
```

Steps to Update OBRH Configuration

1. Navigate to the Service Consumers Section.
2. Select OBDX_TRUNK.
3. Go to the Service Providers Section.
4. Select OBDX_ML_PROJECTION.
5. Edit the Host and Port to match your required host and port settings.
6. Save the changes and ensure proper connectivity.



3

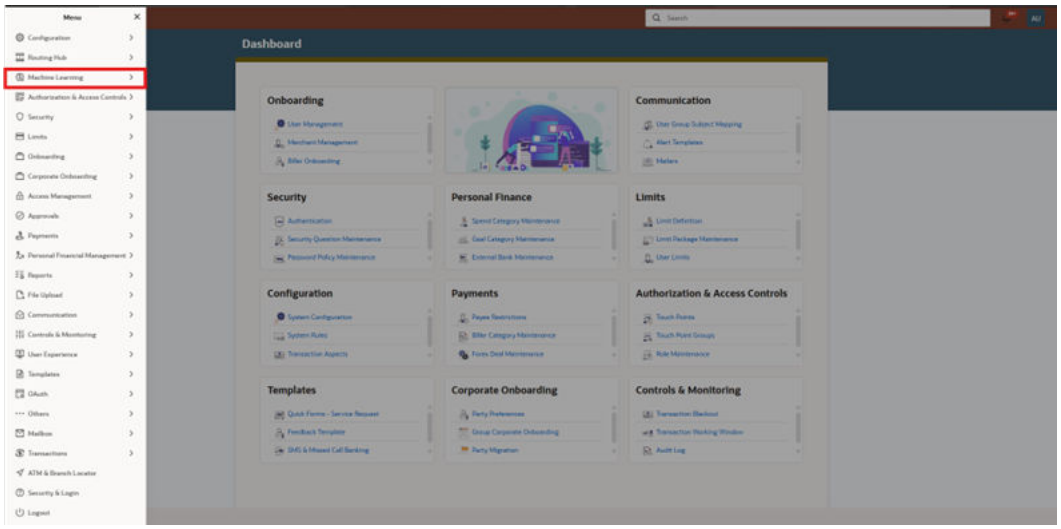
Model Definition Overview

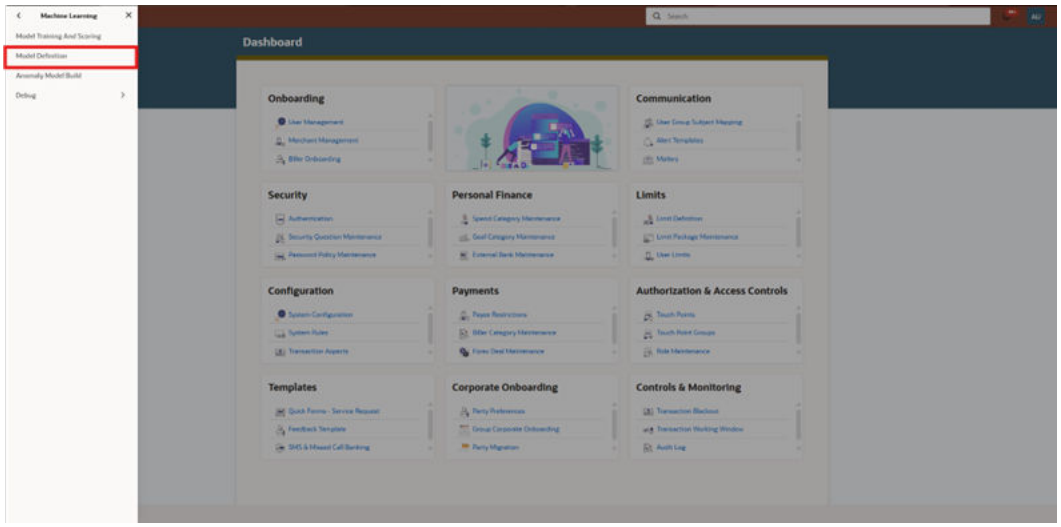
- Key Features
  This topic provides information on **Key Features**.

3.1 Key Features

This topic provides information on **Key Features**.

The Model Definition screen displays a list of configured anomaly detection models.





1. **Use Case Cards**

- Each card represents an anomaly detection model.
- Displays:
  - Use Case Name (e.g., OBDX_ANOMALY_PAYMENT, OBDX_ANOMALY_LOGIN)
  - Model Number (Versioning)
  - Correlation Status (Y/N)
  - Authorized / Unauthorized Status

2. **Navigation Controls**
   - Scroll through models using pagination.
3. **Action Buttons**
   - **Add New Model**: Create a new model.
   - **Refresh**: Update the model list.
   - **Settings/Options**: Manage, edit, or delete models.

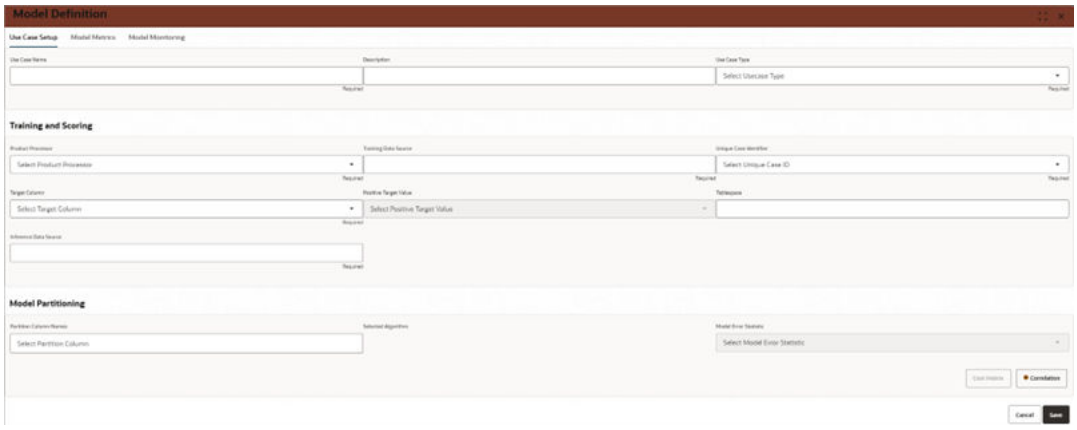
4

Use Case Setup

4.1 Fields

This topic provides information on **Fields**.

This section allows users to define basic model details.



- **Use Case Name:**
  - Enter a unique name for the model.
  - Example: "Login_Anomaly_Model" or "Payment_Fraud_Detection"
  - **(Required)** – This field must be filled to proceed.
- **Description:**
  - Provide a summary of the model's purpose.
  - Example: "Detects unusual login attempts based on user behaviour patterns."
- **Use Case Type:**
  - Select the type of use case as **Anomaly_Detection**.
  - Options may **Regression & Classification**, or any other specific use cases. **(Required)**
- **Product Processor:**
  - **Select** the system or processor that will handle training.
  - Example: "OBDX"
  - **(Required)**
- **Training Data Source:**

  - Specify the dataset used to train the anomaly detection model.
  - The dataset **must include** the target column (i.e., the column indicating whether an instance is anomalous or normal).
  - Example: A CSV file or database table containing past login records.
  - **(Required)**
- **Inference Data Source:**
  - Specify the dataset used when making predictions.
  - Unlike the training dataset, this dataset **should not** include the target column.
  - Example: "Live payment transaction records without labels."
  - **(Required)**
- **Unique Case Identifier:**
  - Select the column in the dataset that uniquely identifies each record.
  - Example: "User_ID" for login data or "Transaction_ID" for payment data.
  - **(Required)**
- **Target Column:**
  - Select the column that defines whether a transaction/login attempt is an anomaly.
  - Example: A column labelled "Anomaly_Flag" where 1 indicates an anomaly and 0 indicates normal behaviour.
  - **(Required)**
- **Positive Target Value:**
  - Specify the value that represents an anomaly.
  - Example: If "1" indicates fraud or an unauthorized login, set "1" as the positive target value.
- **Tablespace:**
  1. Define the storage location for the model's data within the system.
- **Partition Column Names:**
  - Select the columns used for partitioning the dataset.
  - Example: "Date" to separate records by time period.
- **Selected Algorithm:**
  - Choose the machine learning algorithm to be used.
  - Example: ALGO_SUPPORT_VECTOR_MACHINES, ALGO_NEURAL_NETWORK etc.
- **Model Error Statistic:**
  - Select an error metric to evaluate the model's accuracy.
  - Example: F1 Score, Precision-Recall, or AUC-ROC.
- **Correlation Button:**
  - Clicking this button will analyse relationships between features and the target variable.
  - Helps in understanding the significance of different input features.
- **Cost Matrix Button:**

  - Allows users to define cost-sensitive learning, useful for reducing false positives or false negatives.
  - **(Optional)**

- **Save Button:**
  1. Saves the model configuration.
- **Cancel Button:**
  - Exits without saving any changes.

5
Model Metrics

5.1 Features

This topic provides information on **Features**.

This section provides model evaluation metrics.

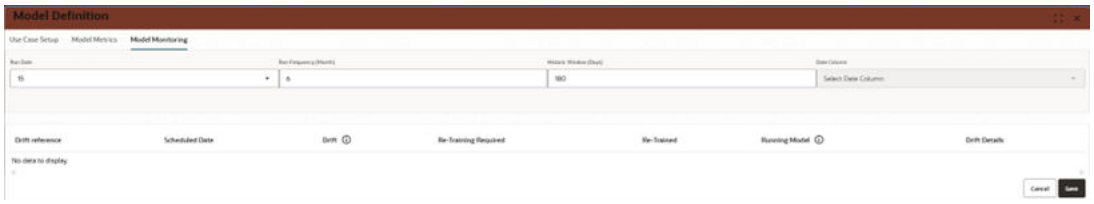
- **Model Partitions:**
  - Select different dataset partitions for viewing metrics.
  - **(Not Required)**
- **Metrics Table:**
  - Displays various performance evaluation metrics once the model is trained.
  - Initially, this table is empty until training is complete.
- **Save Button:**
  1. Saves any updates made to the displayed metrics.
- **Cancel Button:**
  - Exits without saving changes.

6
Model Monitoring

6.1 Fields

This topic provides information on **Fields**.

Allows users to define model monitoring parameters.



- **Run Date:**
  - A dropdown to select the scheduled monitoring run date.
- **Run Frequency (Months):**
  - Defines how often the model should be monitored.
  - Make sure training data consists data in range of frequency(For an instance if you set 180 days, then the training data should have data ranging in last 180 days)
  - Example: Every **6 months** or **quarterly.**
- **Historic Window (Days):**
  - Specifies how much past data should be considered for anomaly monitoring.
  - Example: "Last 90 days."
- **Date Column:**
  - The column used for time-based tracking of anomalies.
- **Drift Reference:**
  - Displays data drift detection results.
  - **Initially empty** but fills once monitoring is active.
- **Scheduled Date:**
  - Displays the next scheduled model monitoring date.
- **Drift:**
  - Shows whether significant changes in data distribution have been detected.
- **Re-Training Required:**
  - Indicates if the model requires retraining due to data drift or performance decline.

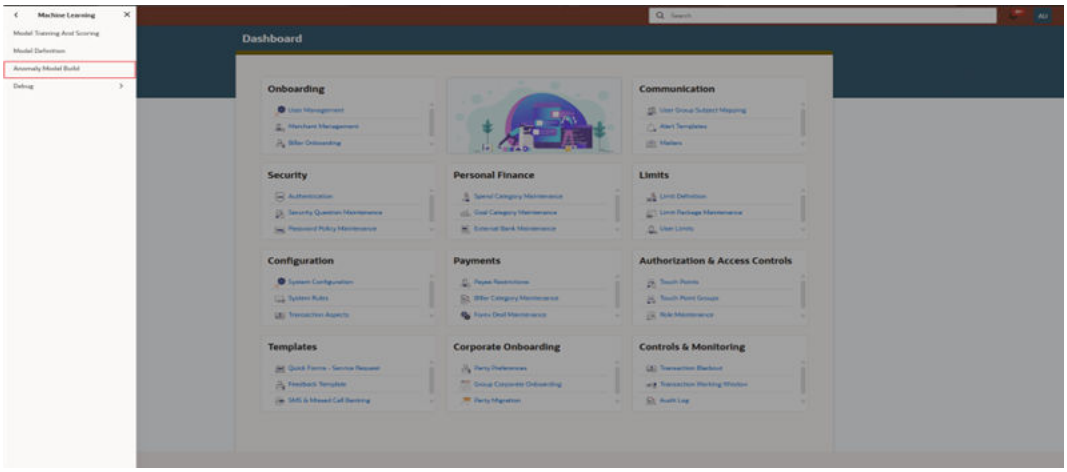
- **Re-Trained:**
  - Displays whether the model has been successfully retrained.
- **Running Model:**
  - Shows the status of the currently active model version.
- **Drift Details:**
  - Provides additional information on detected data drift and its impact on model performance.
- **Save Button:**
  - Saves the monitoring configuration settings.
- **Cancel Button:**
  - Exits without saving any changes.

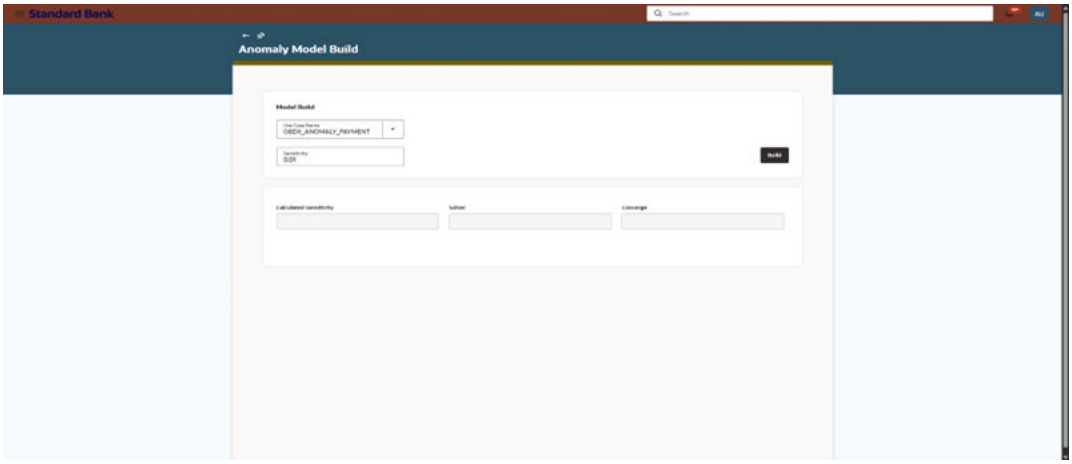
7

Anomaly Model Build

This topic provides information on **Anomaly Model Build**.

Defines and builds the anomaly detection model with sensitivity settings.





- Model Build Section
  This topic provides information on **Model Build Section**.
- Model Output Section
  This topic provides information on **Model Output Section**.

7.1 Model Build Section

This topic provides information on **Model Build Section**.

- **Use Case Name**: Select predefined use case (OBDX_ANOMALY_PAYMENT or OBDX_ANOMALY_LOGIN)
- **Sensitivity**: Define anomaly detection sensitivity (default: 0.01)
- **Build Button**: Start model training

7.2 Model Output Section

This topic provides information on **Model Output Section**.

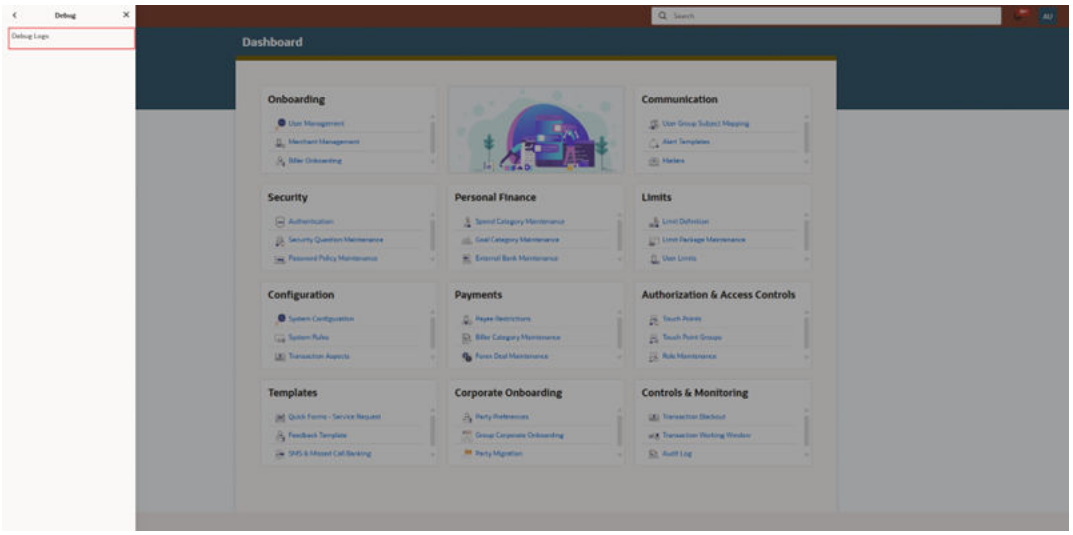
- **Calculated Sensitivity**: Display computed sensitivity
- **Solver**: Show optimization method used
- **Converge**: Indicate if model reached an optimal solution

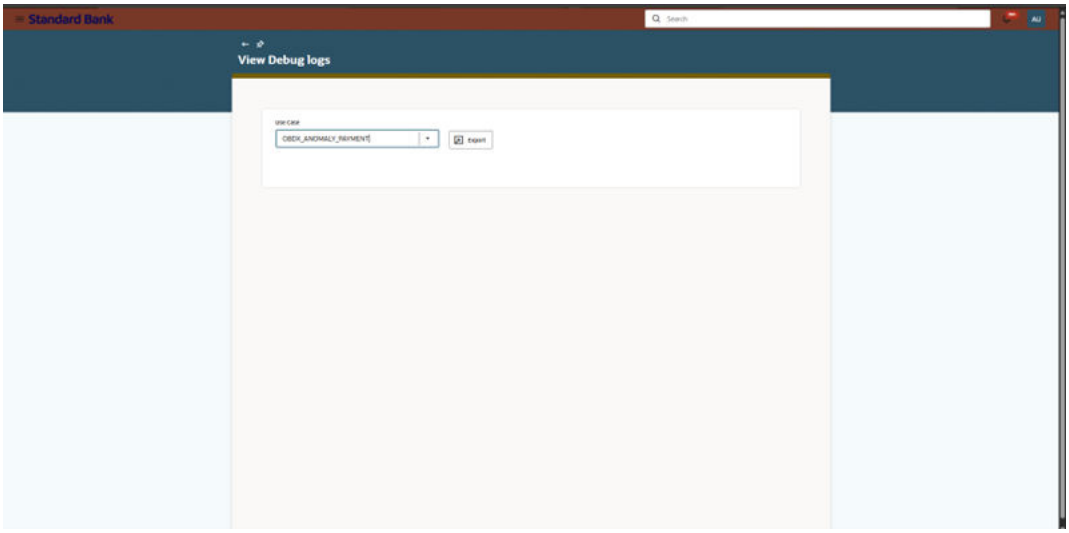
8

View Debug Logs

This topic provides information on **View Debug Logs**.

This section allows users to retrieve debug logs for model diagnostics.





- Steps
  This topic provides information on **Steps**.

8.1 Steps

This topic provides information on **Steps**.

- **Select Use Case**: Choose between OBDX_ANOMALY_PAYMENT or OBDX_ANOMALY_LOGIN.
- **Export Logs**: Click the **Export** button to download logs.

9 Conclusion

This user manual provides a detailed guide on setting up, managing, and monitoring anomaly detection models for login and payment data. Follow the outlined steps to ensure accurate anomaly detection and security monitoring.

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