

# Oracle® Banking Payments Cloud Service

## Getting Started User Guide



Release 14.8.1.0.0  
G46958-01  
October 2025

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

Copyright © 2020, 2025, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

# Contents

## 1 Welcome to Getting Started User Guide

---

1.1	Accessing Application	1
1.1.1	Sign In to Oracle Cloud	1
1.1.2	Sign Out Oracle Cloud	3
1.2	Application Environment	4
1.3	Usage Instructions	5
1.3.1	Enable OBPM Menu in App-Shell	5
1.3.1.1	Create Entity Admin User	5
1.3.1.2	Create Role	6
1.3.1.3	Create Business User	7
1.3.1.4	Verify Payments Menu Link	7
1.3.2	Create new Business Users for Payments	8
1.3.2.1	Create new Business Users in App Shell	9
1.3.2.2	Replicate Business Users in Payments	9

# Preface

- [Purpose](#)
- [Module Pre-requisite](#)
- [Audience](#)
- [Conventions](#)
- [Documentation Accessibility](#)
- [Diversity and Inclusion](#)
- [Related Resources](#)
- [Concept Title](#)

## Purpose

Getting Started with Oracle Banking Cloud Service introduces you to cloud concepts and describes how you can perform basic operations. In addition, this document describes how to add users, change passwords, and access service consoles.

## Module Pre-requisite

Specify User Id and Password, and login to the Home screen.

## Audience

This guide is intended for the Customer Service Representatives (CSRs) and staff in charge of setting up new products in your bank.

## Conventions

The following text conventions are used in this document:

Convention	Meaning
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

## Related Resources

The related documents are as follows:

- Product User Guides

## Concept Title

After finishing all the requirements, log out from the Home screen.

# 1

## Welcome to Getting Started User Guide

This guide helps you get started with Oracle Banking applications and explains the fundamental design concepts of Oracle, as well as the common operations you can perform while using the application.

- [Accessing Application](#)
- [Application Environment](#)
- [Usage Instructions](#)

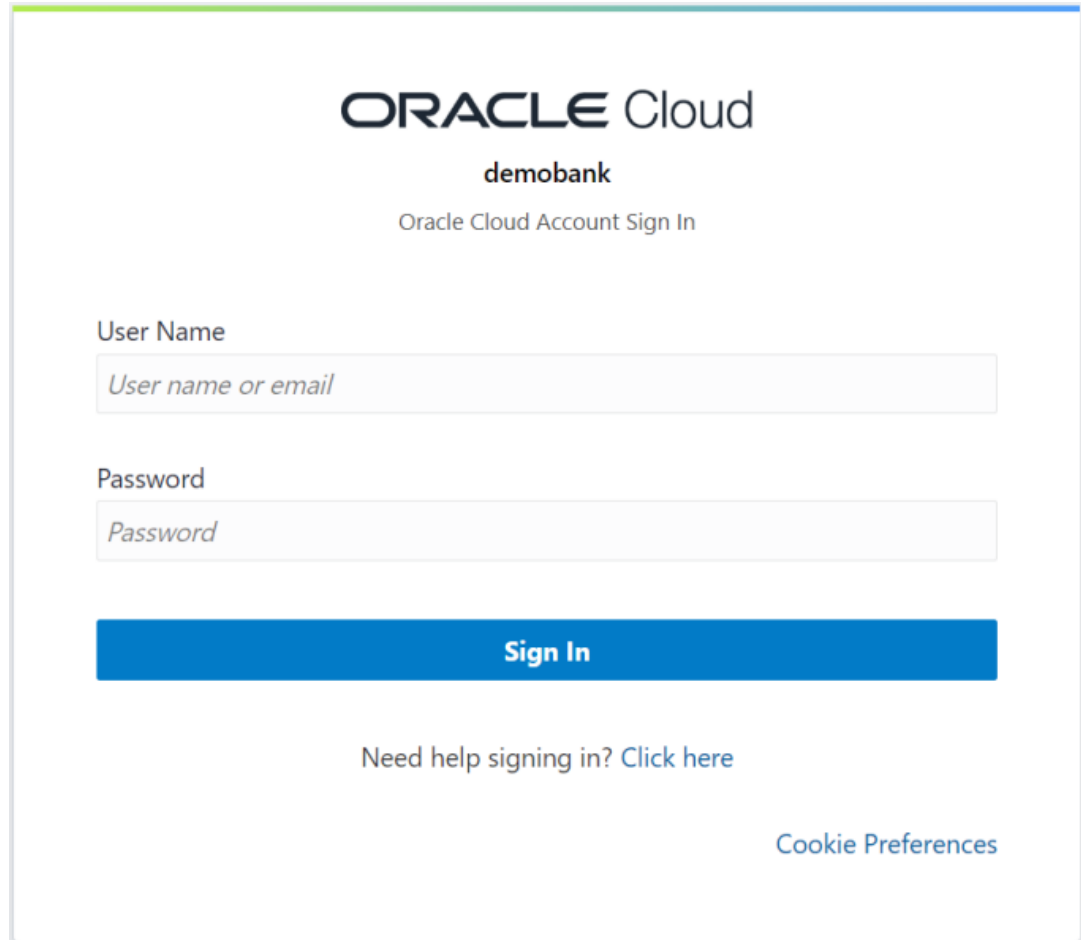
### 1.1 Accessing Application

User can access the application using the link provided by the administrator. The user should contact the administrator to obtain the URL and login credentials.

- [Sign In to Oracle Cloud](#)
- [Sign Out Oracle Cloud](#)

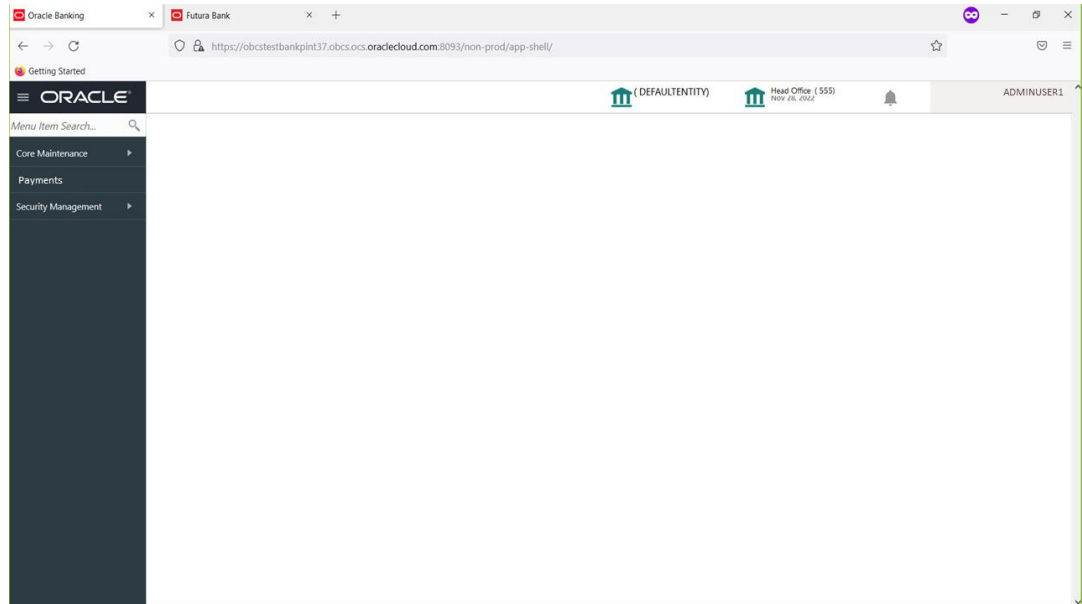
#### 1.1.1 Sign In to Oracle Cloud

1. Specify the URL in the browser address and press Enter.  
The Oracle Cloud Account Sign In page appears.

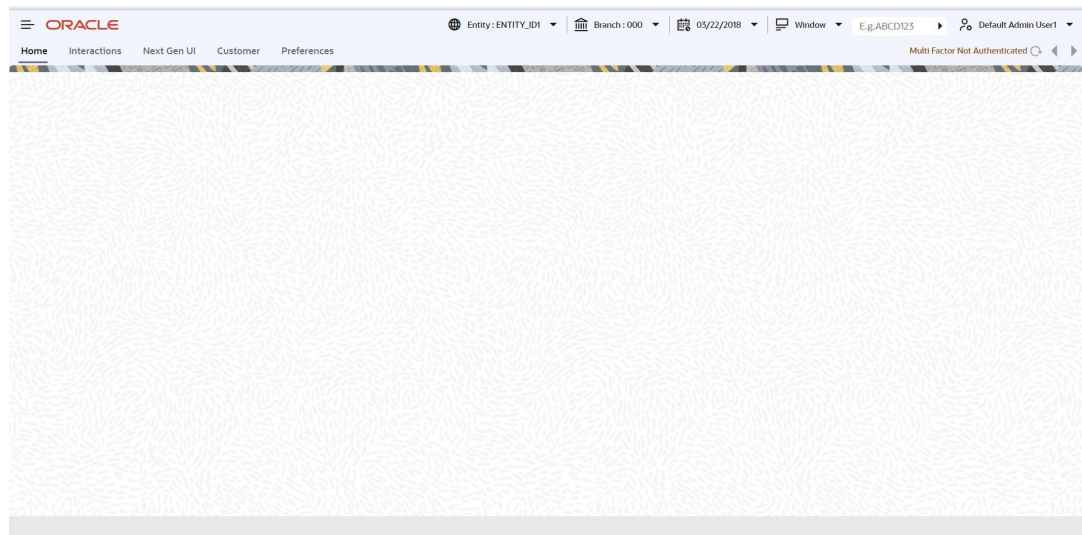
**Figure 1-1 Oracle Cloud Application**

The screenshot shows the Oracle Cloud Account Sign In page for demobank. The page features the Oracle Cloud logo at the top, followed by the text "demobank" and "Oracle Cloud Account Sign In". Below this, there are two input fields: "User Name" with a placeholder "User name or email" and "Password" with a placeholder "Password". A prominent blue "Sign In" button is centered below the fields. At the bottom, there is a link "Need help signing in? Click here" and a "Cookie Preferences" link in the bottom right corner.

2. Specify the required information such as User Name and Password for an user to log in to the Applications Console.
3. Click Sign In to log in to the application.  
The Application Homepage displays.

**Figure 1-2 Application Homepage**

4. Click Payments to navigate to the Payments main page.

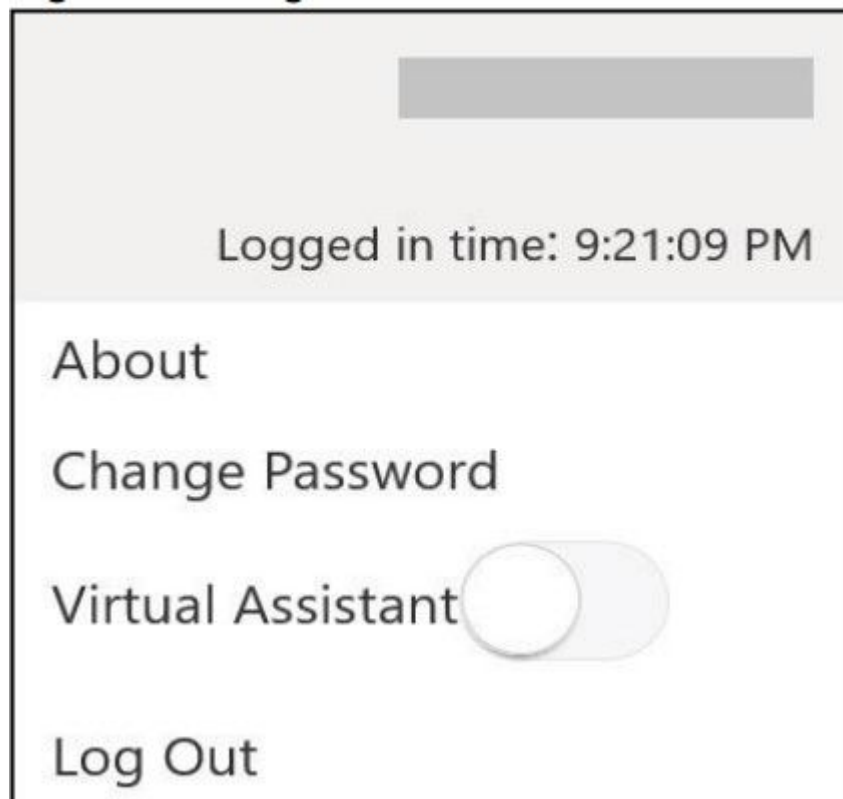
**Figure 1-3 Payments Main Page**

## 1.1.2 Sign Out Oracle Cloud

1. In the selected application, navigate to the toolbar, and click the user name that is logged into the application.

The User Profile drop-down menu appears.

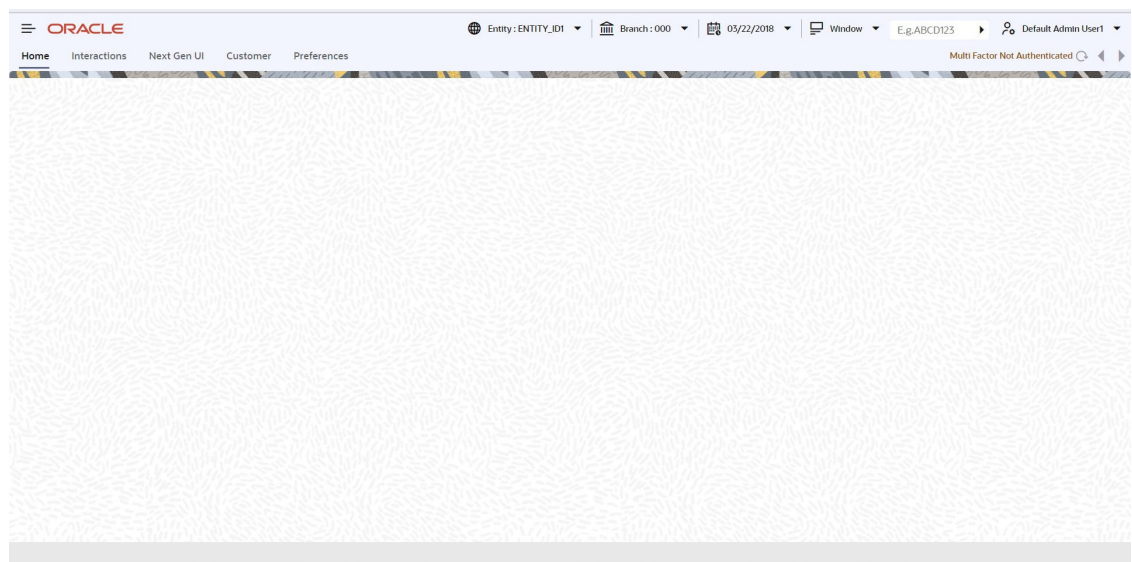


**Figure 1-4** User Profile drop-down menu

2. Click Log Out from the menu to sign out of the application.

## 1.2 Application Environment

Upon successful login, the application environment displays based on the user privileges. A sample screenshot of the application environment is shown below:

**Figure 1-5** Payments Main Page

## 1.3 Usage Instructions

As a subscriber, you need to create different sets of users to navigate between the App-shell and the Payments page. This guide explains how to create user groups and establish links between the App-shell and the Payments page:

- [Enable OBPM Menu in App-Shell](#)
- [Create new Business Users for Payments](#)

### 1.3.1 Enable OBPM Menu in App-Shell

After the successful provisioning of Oracle Banking Payment Cloud services, a Multi-Entity Admin user must complete the following steps:

- **Create New Entity Admin Users:** if they haven't already been set up as part of other cloud service setup processes.
- **Map OBPM Functional Activity Codes:** Entity Admin Users should assign OBPM functional activity codes to an existing role or to a newly created role.
- **Create Business Users:** Entity Admin users must first create the initial two business users as described in the detailed steps below. Subsequently, additional business users can be created with a User ID of the user's choice.

This topic contains the following sub-topics:

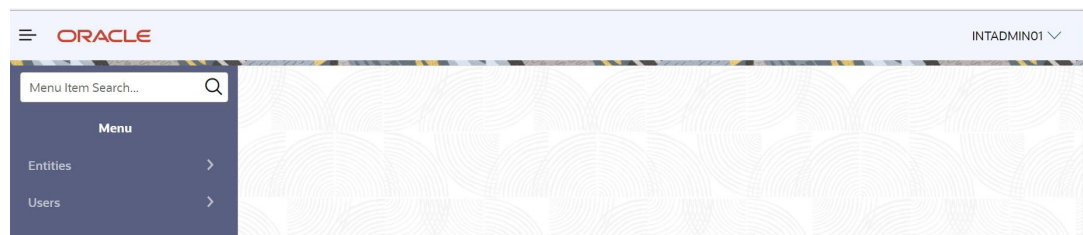
- [Create Entity Admin User](#)
- [Create Role](#)
- [Create Business User](#)
- [Verify Payments Menu Link](#)

#### 1.3.1.1 Create Entity Admin User

The subscriber for Oracle Banking Payments Cloud Service is designated as a multi-entity admin user.

1. Sign in to the App Shell application using the multi-entity admin user credentials.

**Figure 1-6 App Shell Application\_Entity**



2. Create entity admin users, such as OBPMENTAD1 and OBPMENTAD2.

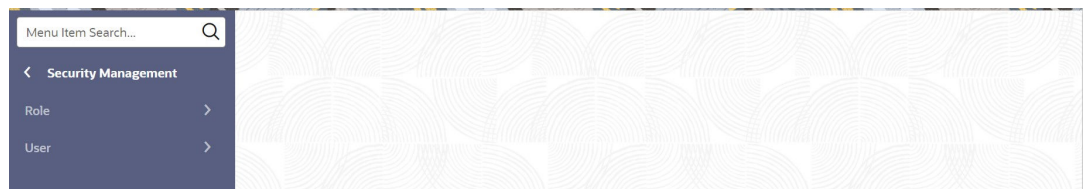
A sample entity admin user is shown.

**Figure 1-7 Create Entity Admin User1**

3. Log Out from the App Shell application.

### 1.3.1.2 Create Role

1. Sign in to the App Shell again using the entity admin user OBPMENTAD1 to create a role.

**Figure 1-8 App Shell Application\_Role**

2. Create the role OBPM\_ROLE using the entity admin user OBPMENTAD1, and authorize it using the entity admin user OBPMENTAD2.

#### **Note**

The role name OBPM\_ROLE is provided as an example. Entity admin users may choose any role name as per their preference.

**Figure 1-9 Create Role**

3. Map the functional activity code OBPM\_MENU\_FA\_DASHBOARD, corresponding to the OBPM menu, to the role OBPM\_ROLE.

### 1.3.1.3 Create Business User

OBPM provides two factory-shipped user IDs:

- OBPMUSER1 (factory-shipped user 1)
- OBPMUSER2 (factory-shipped user 2)

The Entity Admin user must create these users using the specified user ID values. Modifying the user IDs will prevent the App Shell menu from linking to the Payment Application. These business users serve as the Payment Admin Users.

1. Create the business users OBPMUSER1 and OBPMUSER2 using entity admin user OBPMENTAD1, and authorize them with entity admin user OBPMENTAD2.

**Figure 1-10 Create Business User1**

**Create User**

**User Details**

Name: OBPMUSER1      Login ID: OBPMUSER1      Home Branch: 001

**Status**

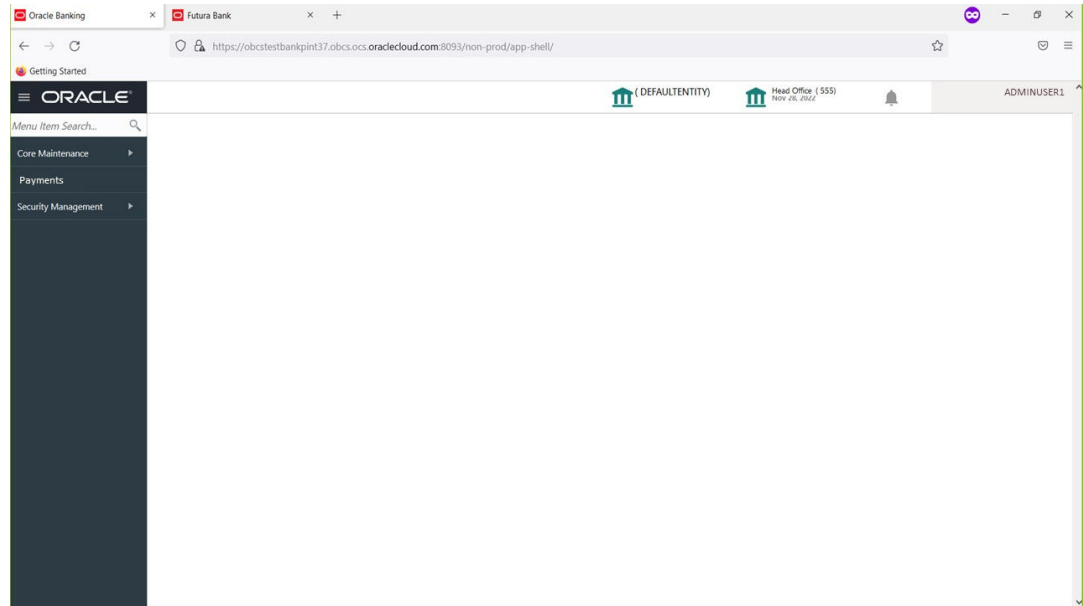
User Status: Enable      Status Changed On:      Is Supervisor:       Manager ID:     

Start Date: January 25, 2022      End Date:      System User:

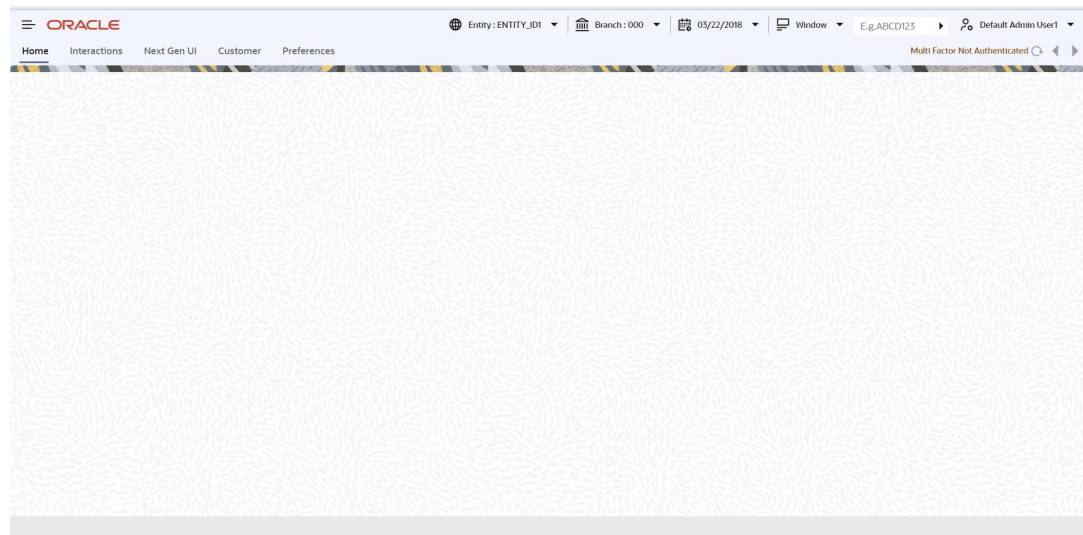
2. Map the business users OBPMUSER1 and OBPMUSER2 to the role created in the *Create Role* section.
3. Log Out from the App Shell application.

### 1.3.1.4 Verify Payments Menu Link

1. Sign in to the App Shell application using the business users OBPMUSER1 and OBPMUSER2 to view the Payments option in the menu.

**Figure 1-11 Application Homepage**

2. Click the Payments menu to open the payments landing page.

**Figure 1-12 Payments Main Page**

## 1.3.2 Create new Business Users for Payments

An Entity Admin user can create additional business users as needed after creating the role and mapping the factory-shipped business users. For these additional users, user IDs can be chosen as appropriate. Once created in the App-Shell, the same user IDs must also be replicated in the Payment application. The Payment Admin users created in *Create Business User* section can perform this replication in the Payment application.

This topic contains the following sub-topics:

- [Create new Business Users in App Shell](#)

- [Replicate Business Users in Payments](#)

### 1.3.2.1 Create new Business Users in App Shell

1. Sign in to the App Shell using the Payment Admin user OBPMUSER1.
2. Navigate to the Menu, then select Security Management, followed by User, and then Create User.
3. On the **Create User** screen, enter the required information to create a new business user. For your reference, an example of the user creation process is provided below.

**Figure 1-13 User Creation Process Sample**

4. On the Create User screen, scroll down to the User Role Branches section. Map both the appropriate branch and role to the new user.

**Figure 1-14 User Role Branches**

	Branch Code	Role Code	Role Description
<input type="checkbox"/>	001	OBPMBU1	Role for OBPMBU1

5. Save the new user, then authorize it using OBPMUSER2.

### 1.3.2.2 Replicate Business Users in Payments

1. Sign in to the App Shell application using the Payments Admin user OBPMUSER1.
2. Click the **Payments** menu to open the payments landing page.
3. Next, in the top right corner of the application toolbar, enter the function ID **SSDUSRDF** and click the adjacent arrow button to access the **User Creation** screen.

For more information about the User Creation screen, refer to *Common Core – Security Management System User Guide*. When creating new business users, ensure that the user ID is identical in both the App Shell and the Payments application. Additionally, the user ID entered in the User Identification and LDAP DN fields must match.

The User Creation screen displays.

Figure 1-15 User Creation

The screenshot displays the 'User Creation' interface with the following sections:

- User Details:** Includes fields for User Identification (Name), LDAP DN (with a Validate button), MFA ID, MFA Enabled (set to Disabled), Home Entity, Start Date, and End Date.
- User Password:** Includes fields for Password (with a visibility icon), Password Changed On, Email, Status Changed On, Reference No, and User Status (radio buttons for Enabled, Hold, Disabled, Locked).
- Invalid Logins:** Includes fields for No of Cumulative Logins, No of Successive Logins, and Last Signed On.
- Screen Saver Details:** Includes a field for Screensaver Interval (in seconds).
- Entity Mapping:** A table with columns for Entity ID and Description. The table is currently empty, showing 'No data to display.' and a pagination bar for Page 1 of 0 items.

At the bottom of the interface, there is a 'Restricted Password' button on the left and 'Audit' and 'Exit' buttons on the right.