Oracle® Banking Payments
Dashboard User Guide

Release 14.7.0.0.0

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Oracle Banking Payments Dashboard User Guide, Release 14.7.0.0.0

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Purpose

This guide is designed to help acquaint you with the Oracle Banking Payments application. This guide provides answers to specific features and procedures that the user need to be aware of the module to function successfully.

Audience

This manual is intended for the following User/User Roles:

Table 1-1   User Roles

Role	Function
Implementation & IT Staff	Implementation & Maintenance of the Software

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

Critical Patches

Oracle advises customers to get all their security vulnerability information from the Oracle Critical Patch Update Advisory, which is available at Critical Patches, Security Alerts and Bulletins. All critical patches should be applied in a timely manner to make sure effective security, as strongly recommended by Oracle Software Security Assurance.

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
`monospace`	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Related Resources

For more information on any related features, refer to the following documents:

- *Getting Started User Guide*

- *Oracle Banking Security Management System User Guide*

- *Oracle Banking Microservices Platform Foundation User Guide*

- *Routing Hub Configuration User Guide*

- *Oracle Banking Common Core User Guide*

- *Interest and Charges User Guide*

- *Oracle Banking Liquidity Management Configuration Guide*

- *Oracle Banking Liquidity Management File Upload User Guide*

Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

Acronyms and Abbreviations

The list of the acronyms and abbreviations that are used in this guide are as follows:

Table 1-2   Acronyms and Abbreviations

Abbreviation	Description
DDA	Demand Deposit Accounts
ECA	External Credit Approval
EOD	End of Day
IBAN	International Bank Account Number

Basic Actions

The basic actions performed in the screens are as follows:

Table 1-3   Basic Actions

Actions	Description
New	Click **New** to add a new record. The system displays a new record to specify the required data. The fields marked with asterisk are mandatory. - This button is displayed only for the records that are already created.
Save	Click **Save** to save the details entered or selected in the screen.
Unlock	Click **Unlock** to update the details of an existing record. The system displays an existing record in editable mode. - This button is displayed only for the records that are already created.
Authorize	Click **Authorize** to authorize the record created. A maker of the screen is not allowed to authorize the same. Only a checker can authorize a record. - This button is displayed only for the already created records. For more information on the process, refer Authorization Process.
Approve	Click **Approve** to approve the initiated record. - This button is displayed once the user click **Authorize**.
Audit	Click **Audit** to view the maker details, checker details of the particular record. - This button is displayed only for the records that are already created.
Close	Click **Close** to close a record. This action is available only when a record is created.
Confirm	Click **Confirm** to confirm the action performed.
Cancel	Click **Cancel** to cancel the action performed.
Compare	Click **Compare** to view the comparison through the field values of old record and the current record. - This button is displayed in the widget once the user click **Authorize**.
View	Click **View** to view the details in a particular modification stage. - This button is displayed in the widget once the user click **Authorize**.

Table 1-3   (Cont.) Basic Actions

Actions	Description
View Difference only	Click **View Difference only** to view a comparison through the field element values of old record and the current record, which has undergone changes. - This button is displayed once the user click **Compare**.
Expand All	Click **Expand All** to expand and view all the details in the sections. - This button is displayed once the user click **Compare**.
Collapse All	Click **Collapse All** to hide the details in the sections. - This button is displayed once the user click **Compare**.
OK	Click **OK** to confirm the details in the screen.

Symbols, Definitions and Abbreviations

The following are some of the Symbols you are likely to find in the manual:

Table 1-4   Symbols

Icons	Function
	Exit
	Add row
	Delete row
	Option List

Table 1-5   Common Icons and its Definitions

Icon Names	Applicable Stages	Operation
Minimize	Initiation, Approval and Hand-off Retry	Users can minimize the transaction input screen. When the screen is minimized, it appears as to a separate tab within the same web page.
Maximize	Initiation, Approval and Hand-off Retry	User can maximize the transaction input screen.
Close	Initiation, Approval and Hand-off Retry	Users can close the transaction input screen. The system displays a warning message to the user that any unsaved data would be lost. User can either choose to ignore the message and close the screen or choose to 'save and close' the transaction.

2

Maintenances

- Network Cutoff Priority Maintenance
- Dashboard Priority Maintenance

Network Cutoff Priority Maintenance

The Network Cutoff Priority Maintenance screen allows user to maintain the priority time limit for a Network based on the Network Cutoff. Payments Queues Dashboard Summary list the count of the transactions pending in queues for which Network cutoff is due within the priority window maintained.

1. On Homepage, specify **PMDNCTPR** in the text box, and click next arrow.

   Network Cutoff Priority Maintenance screen is displayed.

   Figure 2-1   Network Cutoff Priority Maintenance
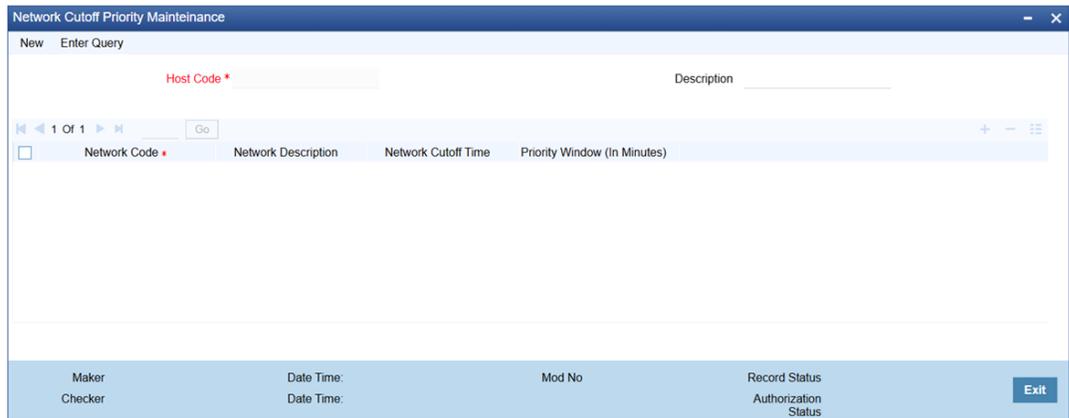
2. Click the **New** button, following fields gets defaulted with values:

   - **Host Code**
   - **Description**

3. On **Network Cutoff Priority Maintenance** screen, specify the fields.

   For more information about the fields, refer to field description below:

   Table 2-1   Network Cutoff Priority Maintenance - Field Description

Field	Description
Network Code	Select the Network Code from the list of values.
Network Description	System displays the description of the selected network.

Table 2-1   (Cont.) Network Cutoff Priority Maintenance - Field Description

Field	Description
Payment Type	Select the Payment Type from the following: • ACH • Book Transfer • Faster Payments • US NACHA • Cross Border • RTGS • IMPS
Network Cutoff Time	System displays the Cutoff Time maintained for the selected network.
Priority Window (In Minutes)	Select the cutoff time limit from the drop-down values. The drop-down contains time limit values from 30 to 120 minutes with an interval of 15 minutes. Default value is null.

Dashboard Priority Maintenance

The Dashboard Priority Maintenance screen allows user to maintain the priority limit monitor in the inbound Recall received ACH transaction which is not yet responded with Recall Acceptance or Reject. Transactions whose recall response due date gets breached within the window period maintained here are considered for the count in Dashboard priority maintenance.

The same maintenance can be used for maintaining the tracking days for Inbound Inquiry messages, which are not responded to yet.

1. On Homepage, specify **PMDRLTPR** in the text box, and click next arrow.

   Dashboard Priority Maintenance screen is displayed.

Figure 2-2   Dashboard Priority Maintenance
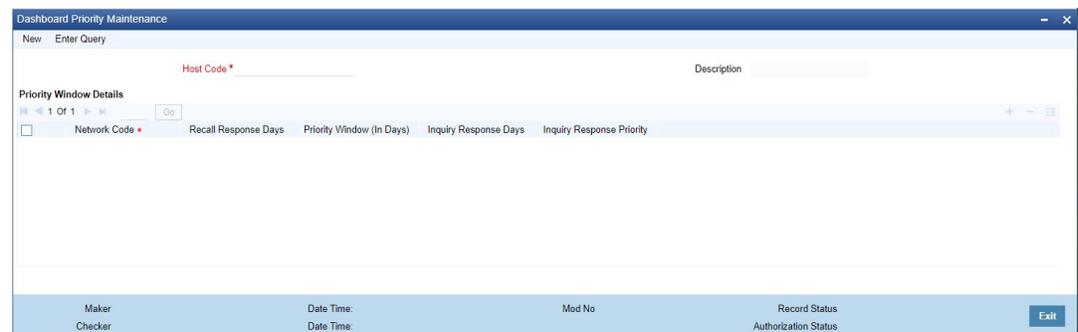
2. Click the **New** button, following fields gets defaulted with values:

   • **Host Code**

   • **Description**

3. On **Dashboard Priority Maintenance** screen, specify the fields.

   For more information about the fields, refer to field description below:

Table 2-2   Dashboard Priority Maintenance - Field Description

Field	Description
Network Code	Select the Network Code from the list of values.
Recall Response Days	System displays the recall response days of the selected network.
Priority Window (In Days)	Select the priority days from the drop-down values. The drop-down contains values from 0 to 10 days. Default value is null. **✏ Note:** On save, system validates that the priority days is less than or equal to Recall response days maintained for Inbound payments in Network Preferences.
Inquiry Response Days	System displays the inquiry response days of the selected network.
Inquiry Response Priority	Select the inquiry response priority days from the drop-down values. The drop-down contains values from 0 to 10 days. Default value is null.

• Dashboard Priority Maintenance Summary

Dashboard Priority Maintenance Summary

1. On Homepage, specify **PMSRLTPR** in the text box, and click next arrow.

   Dashboard Priority Maintenance Summary screen is displayed.

Figure 2-3   Dashboard Priority Maintenance Summary
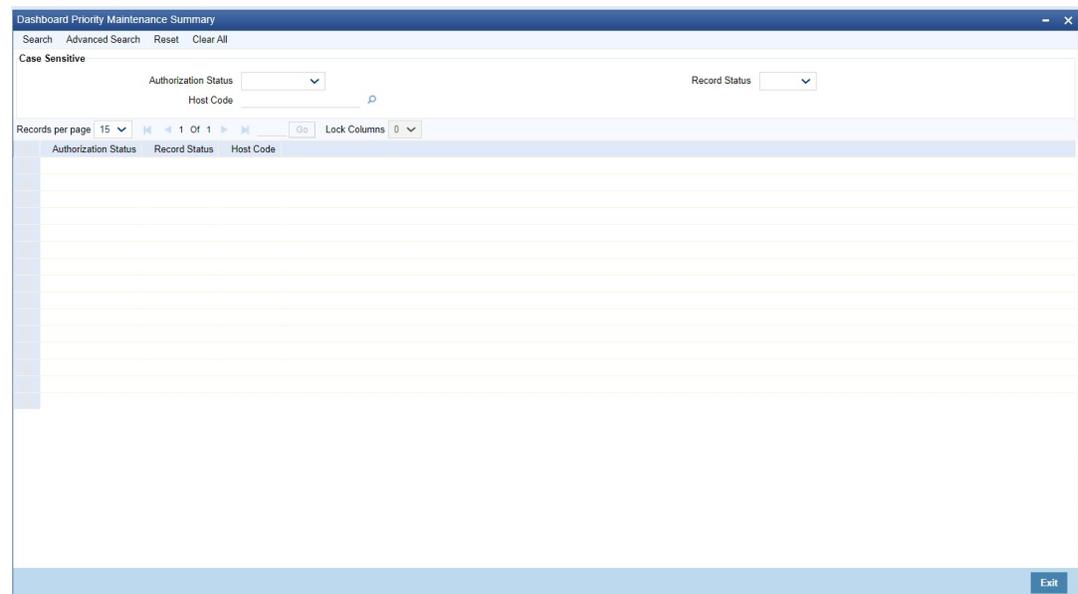
2. Search using one or more of the following parameters:

   • Authorization status

   • Record status

- Host Code

3. Once you specified the parameters, click the **Search** button.

   System displays the records that match the search criteria.

3

Transactions Dashboards

- Payments Status Dashboard
- Manual Payments Dashboard
- Maker Dashboard for Payments
- Authorizer Dashboard for Unauthorized Payments
- Message Status Dashboard

Payments Status Dashboard

The Payments Dashboard screen provides the matrix of completed or under processing transactions that are in various statuses for the logged in host.

In this dashboard screen, you can view the total transaction count for each payment type across all branch codes under the logged in host code with their corresponding transaction statuses.

Figure 3-1   Payments Dashboard Summary

Payment	Liquidated	Pending	Rejected	Cancelled	Returned	Reversed	Future Valued	Recall Request
BOOK	1	1	0	0	0	0	0	0

1. Click the **Refresh** button at the top right corner.

   System refreshes the total count of transactions for the logged in host.

2. Select and click any payment type to get a count for every network code and transaction type combination with the corresponding transaction status.

3. The following statuses are displayed in the dashboard:
   - Liquidated
   - Pending
   - Rejected
   - Returned
   - Cancelled
   - Reversed
   - Future Valued

- Recall Requested

- Reversal Initiated

- Seized

- Return Initiated

- Return Seized

- Return Cancelled

- Reject Initiated

- Reject Seized

- Reject Cancelled

4. The transaction count is displayed for the following payment types:

- XBORDER (Cross Border)

- BOOK

- RTGS (RTGS FIN)

- ACH (SEPA Credit)

- DD (SEPA Direct Debits)

- FASTERPAY (SEPA Instant)

- FEDWIRE

- USACH Credit (US NACHA Credit)

- USACH Debit (US NACHA Debit)

- USRTP

- NEFT (India NEFT)

- India RTGS

- IMPS (India IMPS)

- SWIFTMX

- RTGSMX

From dashboard screen, it is possible to drill down to a particular transaction.

5. Click the link for a Payment type.

System displays the Outgoing and Incoming transactions per Network code of the selected payment type in different statuses, in a separate window.

Figure 3-2   Payments Status Detail
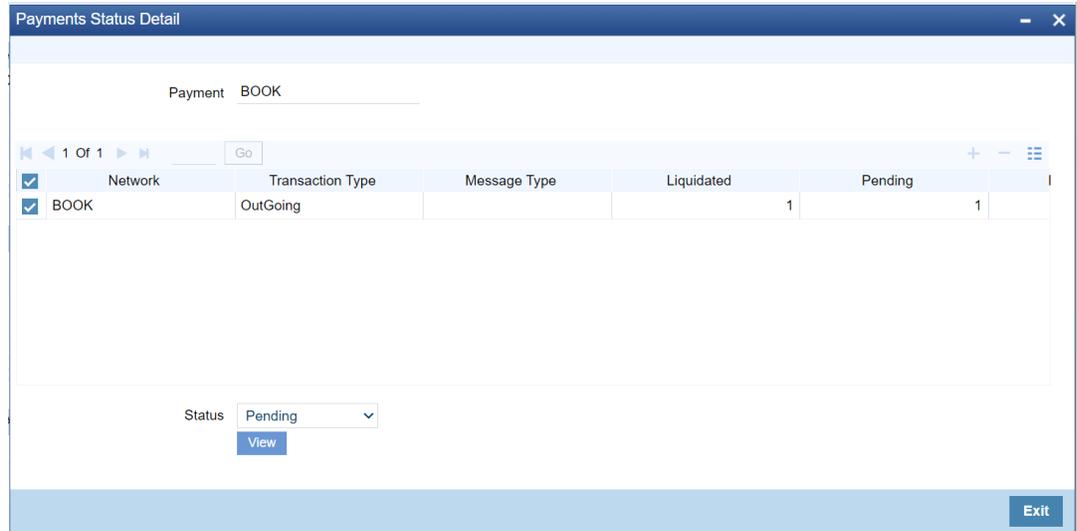
> ![Note icon] **Note:**
>
> - On Payment Status Detail sub-screen, the message types 'camt.050' is available in the Message Type field.
> - Payment Return (pacs.004) transactions count is displayed under the Return Initiated column present on Payment Dashboard Summary screen.
> - Message Type' is applicable for CBPRPlus / TARGET2 ISO payment types.

6. Select the row for which further drill down is required and provide the status in the Status field. Click the **View** button and the related transaction summary screen is opened that lists the transactions in the queried status:

Figure 3-3   Transaction Summary
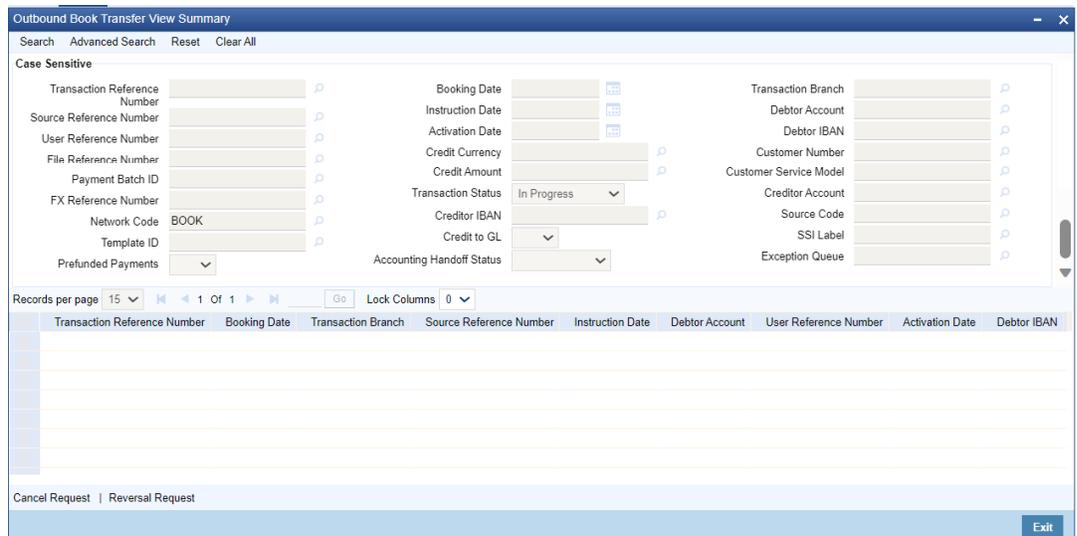
> **✎ Note:**
>
> - Auto-refresh feature is not available. Click the **Refresh** button to refresh the screen.
>
> - The count is displayed as 'zero' if there are no transactions for a specific transaction type and status combination.

7. The following status indicates the corresponding details:

Action	Description
Liquidated	Displays the total count of transactions for a specific network code and transaction type combination, which are completed successfully and dispatched to Network for the specified branch code.
Pending	Displays the count of transactions for a specific network code and transaction type combination which are authorized and pending in progress, but are not currently present in any of the Exception Queues.
Rejected	Displays the count of transactions that are marked with transaction status as 'Rejected' or "Network Rejected".
Returned	Displays the count of transactions that are marked with transaction status as 'Returned.
Recall Requested	Displays the count of transactions for which Recall is requested but not yet approved or rejected.
Reversed	Displays the count of transactions for a specific network code and transaction type combination with Transaction status as 'Reversed'.
R Initiated	Displays the count of transactions whose reversal transaction are pending in Exception Queues.
Future Valued	Displays the count of future valued transactions that are booked in the system and marked for future dated processing.

Manual Payments Dashboard

The Manual Payments Dashboard screen displays the transaction count of transactions booked manually by various Authorization Statuses and Payment types.

In this dashboard screen, you can view the total transaction count for each payment type across all branch codes under the logged in host code with their corresponding transaction statuses.

Figure 3-4   Manual Payments Dashboard Summary

Payment	Authorized	Unauthorized	Rejected at Authorization
BOOK	2	0	0

1. Click on **Refresh** button at the top right corner.

    System refreshes the total count of transactions for the logged in host.

2. Select and click any payment type to get a count for every network code and transaction type combination with the corresponding transaction status.

3. The following statuses are displayed in the dashboard:

    • Authorized

    • Rejected

    • Unauthorized

4. The transaction count is displayed for the following payment types:

    • ACH (SEPA CT)

    • BOOK

    • RTGS

    • Cross Border

    • DD (SEPA DD)

    • ACHCT

    • ACHDD

    • US Fedwire

    • US NACHA CT

    • US NACHA DD

    From dashboard screen, it is possible to drill down to a particular transaction.

5. Click the link for a Payment type.

    System displays all the networks for the selected payment and the transaction count by transaction type Outgoing and Incoming, and Authorization statuses Authorized, Unauthorized, and Rejected in a separate window.

Figure 3-5   Manual Payments Dashboard Detail
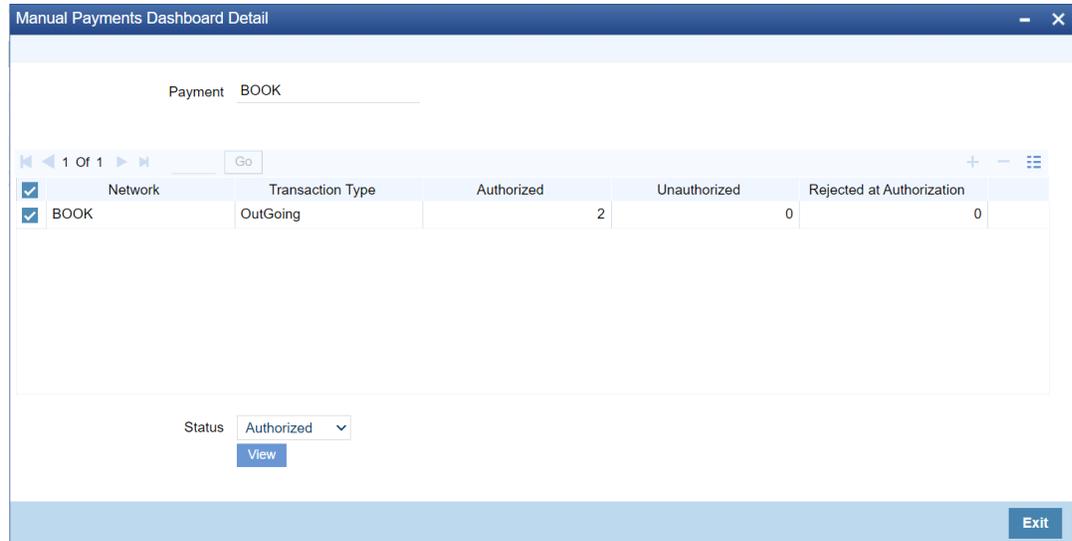
6. Select the row to drill down further and in the Status field, provide the status. Click the **View** button to open the related transaction summary screen. This screen lists the transactions for the selected network and Authorization Status.

Figure 3-6   Transaction Summary
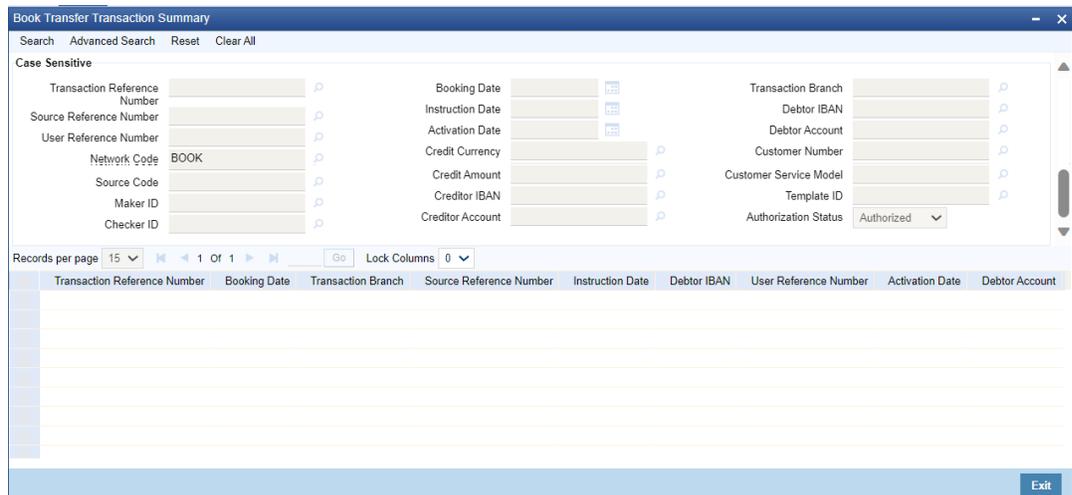
> **Note:**
>
> • Auto-refresh feature is not available. Click on the **Refresh** button to refresh the screen.
>
> • The count is displayed as 'zero' if there are no transactions for a specific transaction type and status combination.

7. The following statuses indicates the corresponding details:

Action	Description
Authorized	Displays the count of authorized transactions for a specific network code and transaction type combination.
Unauthorized	Displays the count of unauthorized transactions for a specific network code and transaction type combination.
Rejected	Displays the count of transactions that are marked with contract status as 'Rejected' or "Network Rejected".

Maker Dashboard for Payments

This Dashboard lists the payments booked on Current Date where the Maker of the payments is the logged-in user:

Figure 3-7   Maker Dashboard for Payments

1. The following transaction types are considered:

    • Outgoing

    • Incoming

    • Reversals

2. Number pf Payments are listed based on the Network and Authorization status. The following Authorization statuses are considered:

    • Unauthorized

    • Authorized

    • Rejected

Authorizer Dashboard for Unauthorized Payments

1. This Dashboard lists the payments in 'Unauthorized' status which are booked on current date:

Figure 3-8   Authorizer Dashboard for Unauthorized Payments

2. The transaction is counted only if:

    • It is in unauthorized status

    • The logged-in user has access to Authorize operation for that function ID

    • Transaction Amount is less than or equal to the User Authorization Limit allowed for the transaction (based on PMDUSRLT if record is available, else based on PMDROLLT)

Message Status Dashboard

The Message Status Dashboard screen provides the details of the SWIFT/RTGS transactions and message statuses count only for the logged in host.

1. Click on **Refresh** button at the top right corner.

    System refreshes the total count of transactions for the logged in host.

2. Dashboard lists the number of messages based on the:

    • ACK/NAK received

    • Delivery Notification Received

    • RTGS Funding Notification

3. The following statuses are displayed Network-Wise:

    • Pending ACK - Acknowledgement not yet received from SWIFT

    • ACK Received

    • NAK received

    • Delivered - On receiving MT 011 delivery notification

    • Non-delivered - MT 010 Non –delivery warning is received

    • MT 012 Received - Funding notification received from SWIFT for RTGS messages sent

    • MT 019 Received - Abort Notification received for RTGS message sent

    • Notification Pending -Yet to receive MT 012 / MT 019 notification for RTGS message sent

Figure 3-9   Message Status Dashboard
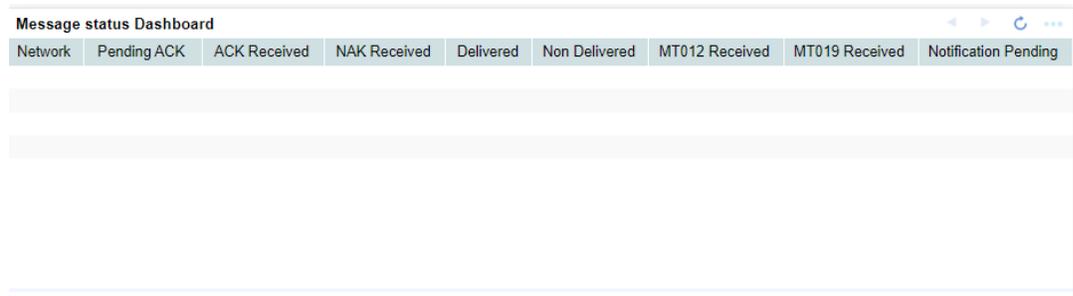
4. On selecting a row, a detailed screen gets opened and the user can select the status for which the list of messages to be viewed.

   Based on the status selected, Outbound Message Browser screen gets opened with related messages displayed.

4
Exception & Investigation Queues Dashboards

- Payments Queues Dashboard
- Pending Queue Items Dashboard Summary
- Maker Queue Dashboard for Pending Transactions
- Authorizer Dashboard for Unauthorized Queue Actions
- Missed SLA Queue Dashboard

Payments Queues Dashboard

The Payments Dashboard screen provides the count of Total or Unauthorized transactions held in various exceptional queues of the logged in host code.

The Payments Queues Dashboard Summary lists:

- The Payments Queues Dashboard Summary lists:
- Payment Type Unauthorized – Count of transactions held in Exception Queues for authorization for any queue action initiated.

Figure 4-1   Payment Queues Dashboard Summary

Payment	TR	PC	NC	A1	A2	EC	EE	SC	BO	PE	EA	FV	SI	FC	EQ	NS	IR	A
ACH	158	0	2	1	0	45	0	247	33	52	0	237	0	3	0	12	0	
ACH Unauthorized	0	0	0	1	0	0	1	0	2	0	0	0	0	0	0	0	0	
ACHCT	0	0	0	0	0	0	0	0	0	90	0	0	0	0	0	0	0	
ACHDD	0	0	0	0	0	0	0	0	0	654	0	0	0	0	0	0	0	
BOOK	14	4	42	0	0	117	3	1360	1398	2157	1	126	0	26	0	44	0	12

1. The following are the payment types considered for Total and unauthorized transactions count:
   - XBORDER (Cross Border)
   - BOOK
   - RTGS (RTGS FIN)
   - ACH (SEPA Credit)
   - DD (SEPA Direct Debits)
   - FASTERPAY (SEPA Instant)
   - FEDWIRE
   - USACH Credit (US NACHA Credit)

- • USACH Debit (US NACHA Debit)

- • USRTP

- • NEFT (India NEFT)

- • India RTGS

- • IMPS (India IMPS)

2. Click the **Refresh** button at the top right corner.

   System refreshes the total count of payment transactions for each payment type.

3. Select and click any payment type to get a count for every network code and 4-2 transaction type combination with the corresponding exception status.

4. Select a particular row for which further drill down is required and provide the queue name and click the **View** button. The particular Queue opens with the list of transactions applicable for the row selected.

5. The following queues are available in the dashboard:

Queue Code	Name of Queue	Description
TR	Repair Queue	Displays the total count of transactions for a specific network code and transaction type combination that are in Repair Queue for the logged in host code.
BO	Business Override Queue	Displays the total count of transactions for a specific network code and transaction type combination, which are in Business Override Queue for the logged in host code.
PE	Process Exception Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Process Exception Queue for the logged in host.
PC	Processing Cut-off Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Processing Cut Off Queue for the
NC	Network Post cut off Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Network Cut Off Queue for the logged in host.
AL	Auth Limit 1 and 2 Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Auth 1 and Auth 2 limit for the logged in
EC	ECA	Displays the count of transactions for a specific network code and transaction type combination which are in ECA Queue for the logged in host.
EA	EAC	Displays the count of transactions for a specific network code and transaction type combination which are in EAC Queue for the logged in host.
EE	Exchange Rate Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Exchange Rate Queue for the logged in host.
SC	Sanction Check Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Sanctions Queue for the logged in host.
FC	FX Unwind Queue	Displays the number of pending transactions in the FX Unwind Queue for the logged in Host.
FV	Warehouse Queue	Displays the number of pending transactions in the Warehouse Queue for the logged in host.

Queue Code	Name of Queue	Description
SI	Standing Instruction Queue	Displays the number of pending transactions in the Standing Instruction Queue for the logged in host.
EQ	EU Payer Queue	Display the number of pending transactions in the EU Payer Queue for the logged in host.
NS	Non STP	Display the number of pending transactions in the Non STP Queue for the logged in host.
IR	Inbound Cancellation Request Queue	Display the number of pending transactions in the Inbound Cancellation Request Queue for the logged in host.

> **Note:**
>
> • Auto-refresh feature is not available. Click the **Refresh** button to refresh the screen.
>
> • The count is displayed as 'zero' if there are no transactions for a specific transaction type and status combination.

Pending Queue Items Dashboard Summary

The Pending Queue Items Dashboard Summary screen provides the list of transactions pending in message processing Queues across all branch codes under the logged in host code.

The following queues are available in the dashboard:

• Network Resolution Queue

• SEPA R-Processing Queue

• Accounting Queue

• SEPA Dispatch Browser

• ACH Dispatch File Browser

• STP Queue

• ACH R Processing Queue

• Incoming Unmatched Queue

Figure 4-2   Pending Queue Items Dashboard Summary

1. Click the **Refresh** button at the top right corner.

   System refreshes the total count of pending transactions.

   Figure 4-3   Pending Queue Items Dashboard
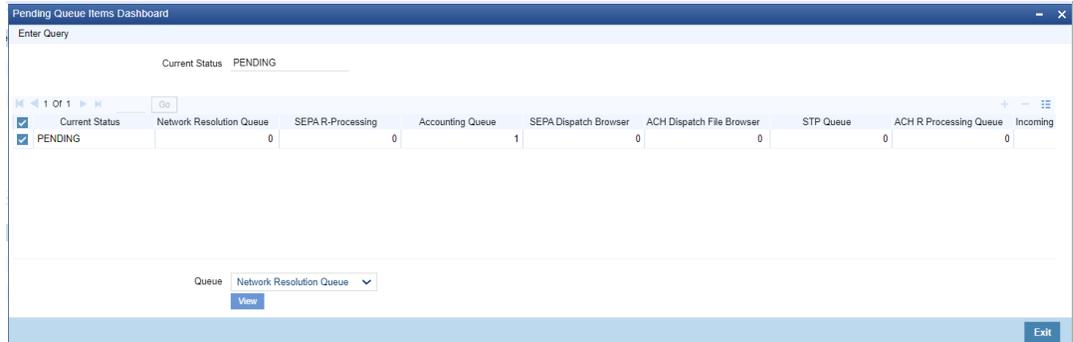
2. Select a particular row for which further drill down is required and provide the queue name and click the **View** button. The particular Queue opens with the list of transactions applicable for the row selected.

Maker Queue Dashboard for Pending Transactions

This Dashboard is available for transactions pending in Exception Queues for which no queue action is initiated yet. The transaction is counted only if the user has access for any of the queue actions other than Authorize /Verify/Reject.

Figure 4-4   Maker Queue Dashboard for Pending Transactions
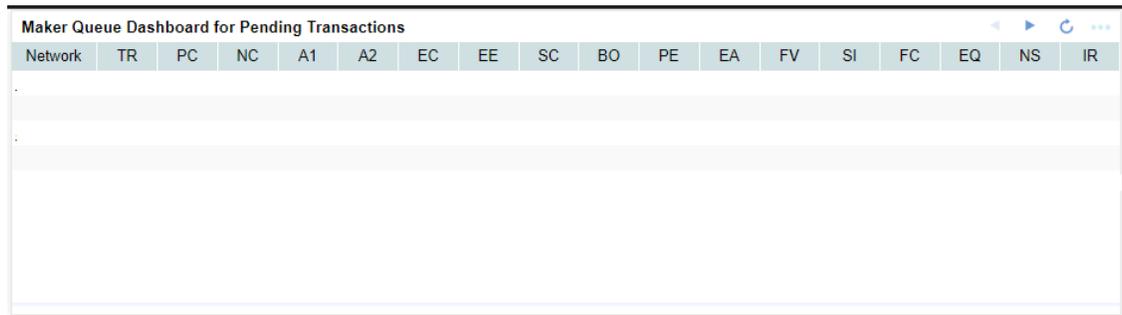
The transaction is counted if:

- No queue action is initiated yet for the transaction

- The logged-in user has access to Queue and any of the Queue actions except Authorize/ Verify/Reject (based on PMDUSRQA, if available; else based on PMDROLQA)

- No Queue user restriction is applicable for the User (Based on PMDUSRQR if available; else PMDDROLQR)

- Transaction Amount is less than or equal to the User Input Limit allowed for the transaction (PMDUSERLT if maintained; else PMDROLLT)

Authorizer Dashboard for Unauthorized Queue Actions

The Queue record is counted for this Dashboard only if:

- A queue action is in unauthorized status.

- The logged-in user has access to Authorize action for that Queue (based on PMDUSRQA, if available; else based on PMDROLQA).

- No Queue user restriction is applicable for the Authorizer (Based on PMDUSRQR if available; else PMDDROLQR).

- Transaction Amount is less than or equal to the User Authorization Limit allowed for the transaction (PMDUSERLT if maintained; else PMDROLLT).

Figure 4-5   Authorizer Dashboard for Unauthorized Queue Actions

Authorizer Dashboard for Unauthorized Queue Actions																
Network	TR	PC	NC	A1	A2	EC	EE	SC	BO	PE	EA	FV	SI	FC	EQ	NS	IR
BOOK	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Missed SLA Queue Dashboard

Missed SLA Queue Dashboard is provided to list the transactions which are pending in Non STP Queue, Repair queue & ECA Queue for which the time limit stipulated in Customer Preferences is breached. For this, the system considers the difference between the Payment request received time and current time.

Number of Payments are listed based on the Network for each queue:

Figure 4-6   Missed SLA Queue Dashboard

Missed SLA Queue Dashboard			
Network	Non STP Queue	Repair Queue	ECA Queue

On the click on the **Refresh** button, the system refreshes the total count of pending Inbound ACH transactions.

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5

SEPA Dashboards

- Recall Priority Dashboard

Recall Priority Dashboard

The Recall Priority Dashboard screen provides the list of pending Inbound ACH transactions, yet to be responded with acceptance or rejection of recall received.

This dashboard displays the count of all Inbound ACH transactions which are in recall requested status whose recall response due date gets breached within in the priority days maintained in Dashboard Priority Maintenance (PMDRLTPR) screen.

Figure 5-1   Recall Priority Dashboard
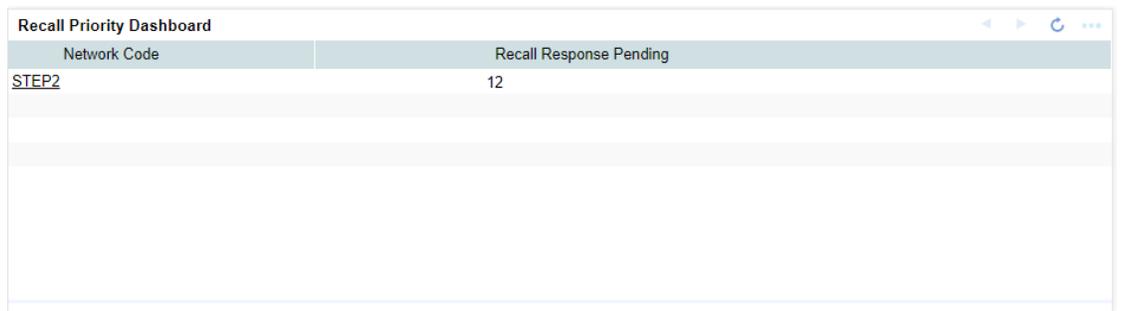
Network Code	Recall Response Pending
STEP2	12

Click the **Refresh** button, then system refreshes the total count of pending Inbound ACH transactions.