

# Oracle® Banking Virtual Account Management Cloud Service Customer and Accounts User Guide



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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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# Preface

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## Purpose

This guide is designed to help you quickly get acquainted with the customer and accounts functionality of Oracle® Banking Virtual Account Management Cloud Service.

## Audience

This guide is intended for Back Office Data Entry Clerk, Back Office Managers/Officers, Product Managers, End of Day Operators, and Financial Controller users.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### **Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and

the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

## Related Resources

The related documents are as follows:

- *Oracle Banking Security Management System User Guide*
- *Oracle Banking Common Core User Guide*
- *Oracle Banking Getting Started User Guide*
- *Overview User Guide*
- *Charges User Guide*
- *Configuration User Guide*
- *Identifier User Guide*
- *Transactions User Guide*

## Conventions

The following text conventions are used in this document:

| Convention      | Meaning  |
|-----------------|--|
| <b>boldface</b> | Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.         |
| <i>italic</i>   | Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.                          |
| monospace       | Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter. |

## Screenshot Disclaimer

Personal information used in the interface or documents are dummy and does not exist in the real world. It is only for reference purposes.

## Acronyms and Abbreviations

The list of acronyms and abbreviations that are used in this guide are as follows:

**Table 1 Acronyms and Abbreviations**

| Abbreviation | Description                       |
|--------------|-----------------------------------|
| DDA          | Demand Deposit Accounts           |
| EOD          | End of Day                        |
| IBAN         | International Bank Account Number |
| IC           | Interest and Charges              |
| SSN          | Social Security Number            |

## Basic Actions

The basic actions performed in the screens are as follows:

**Table 2 Basic Actions**


















| Actions                     | Description   |
|-----------------------------|---|
| <b>New</b>                  | Click <b>New</b> to add a new record. The system displays a new record to specify the required data. The fields marked with <b>Required</b> are mandatory. <ul style="list-style-type: none"> <li>This button is displayed only for the records that are already created.</li> </ul>  |
| <b>Save</b>                 | Click <b>Save</b> to save the details entered or selected in the screen.  |
| <b>Unlock</b>               | Click <b>Unlock</b> to update the details of an existing record. The system displays an existing record in editable mode. <ul style="list-style-type: none"> <li>This button is displayed only for the records that are already created.</li> </ul>   |
| <b>Authorize</b>            | Click <b>Authorize</b> to authorize the record created. A maker of the screen is not allowed to authorize the same. Only a checker can authorize a record. <ul style="list-style-type: none"> <li>This button is displayed only for the already created records. For more information on the process, refer Authorization Process.</li> </ul> |
| <b>Approve</b>              | Click <b>Approve</b> to approve the initiated record. <ul style="list-style-type: none"> <li>This button is displayed once you click <b>Authorize</b>.</li> </ul>   |
| <b>Reject</b>               | Click <b>Reject</b> to reject the initiated record. <ul style="list-style-type: none"> <li>This button is displayed once you click <b>Authorize</b>.</li> </ul>   |
| <b>Audit</b>                | Click <b>Audit</b> to view the maker details, checker details of the particular record. <ul style="list-style-type: none"> <li>This button is displayed only for the records that are already created.</li> </ul>   |
| <b>Close</b>                | Click <b>Close</b> to close a record. This action is available only when a record is created.   |
| <b>Confirm</b>              | Click <b>Confirm</b> to confirm the action performed.   |
| <b>Cancel</b>               | Click <b>Cancel</b> to cancel the action performed.   |
| <b>Compare</b>              | Click <b>Compare</b> to view the comparison through the field values of old record and the current record. <ul style="list-style-type: none"> <li>This button is displayed in the widget once you click <b>Authorize</b>.</li> </ul>  |
| <b>View</b>                 | Click <b>View</b> to view the details in a particular modification stage. <ul style="list-style-type: none"> <li>This button is displayed in the widget once you click <b>Authorize</b>.</li> </ul>   |
| <b>View Difference only</b> | Click <b>View Difference only</b> to view a comparison through the field element values of old record and the current record, which has undergone changes. <ul style="list-style-type: none"> <li>This button is displayed once you click <b>Compare</b>.</li> </ul>  |
| <b>Expand All</b>           | Click <b>Expand All</b> to expand and view all the details in the sections. <ul style="list-style-type: none"> <li>This button is displayed once you click <b>Compare</b>.</li> </ul>   |
| <b>Collapse All</b>         | Click <b>Collapse All</b> to hide the details in the sections. <ul style="list-style-type: none"> <li>This button is displayed once you click <b>Compare</b>.</li> </ul>  |
| <b>OK</b>                   | Click <b>OK</b> to confirm the details in the screen.   |







## Symbols and Icons

The list of symbols and icons available on the screens are as follows:







**Table 3 Symbols and Icons - Common**

| Symbol/Icon   | Function   |
|---|--|
|    | Minimize   |
|    | Maximize   |
|    | Close  |
|    | Perform Search   |
|    | Open a list  |
|    | Date Range   |
|   | Add a new record   |
|  | Navigate to the first record                             |
|  | Navigate to the last record                              |
|  | Navigate to the previous record                          |
|  | Navigate to the next record                              |
|  | Grid view  |
|  | List view  |
|  | Refresh  |
|  | Click this icon to add a new row.                        |
|  | Click this icon to delete a row, which is already added. |
|  | Calendar   |

**Table 3 (Cont.) Symbols and Icons - Common**

| Symbol/Icon   | Function      |
|---|---------------|
|  | Alerts        |
|  | Unlock Option |
|  | View Option   |
|  | Reopen Option |

**Table 4 Symbols and Icons - Widget**

| Symbol/Icon   | Function            |
|---|---------------------|
|   | Open status         |
|  | Unauthorized status |
|  | Rejected status     |
|  | Closed status       |
|  | Authorized status   |
|  | Modification Number |

# 1

## Introduction

Each virtual account is a dummy sub-account of the customer's own physical account with the bank. They cannot exist outside of that immediate relationship, hence they are virtual. The serves to segregate any funds from any other funds in the same main account and yet is inextricably linked to that account. The key to a virtual account is thus the virtual account number/identifier.

# 2

## Account Facility

This topic provides the information about the Account Facility maintenance.

As part of on-boarding a customer for virtual account facility, the user must enable virtual account facility for the customer. The user can enable/disable virtual account facility for one or more accounts. The customer information is provided by the DDA system.

This topic contains the following subtopics:

- [Create Account Facility](#)  
This topic describes the systematic instructions to enable or disable virtual account facility for a customer.
- [View Account Facility](#)  
This topic describes the systematic instructions to view the list of enabled virtual account facility for a customer.

### 2.1 Create Account Facility

This topic describes the systematic instructions to enable or disable virtual account facility for a customer.

The **Create Account Facility** screen allows the user to select the product templates under which the virtual accounts can be created. The user can also link a customer to a pricing scheme and define the charge funding account for customer level charges.


Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Customer**.
2. Under **Customer**, click **Account Facility**. Under **Account Facility**, click **Create Account Facility**.

The **Create Account Facility - Account Facility** screen displays.

**Figure 2-1 Create Account Facility - Account Facility**

3. Specify the fields on **Create Account Facility - Account Facility** screen.



 **Note:**  
The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 2-1 Create Account Facility - Account Facility – Field Description**

| Field                  | Description  |
|------------------------|--|
| <b>Customer Number</b> | Click <b>Search</b> icon to view and select the required customer number. The customer information is stored and used from the DDA system. |
| <b>Customer Name</b>   | Displays the brief description about the selected Customer Number.   |

**Table 2-1 (Cont.) Create Account Facility - Account Facility – Field Description**

| Field                          | Description   |
|--------------------------------|---|
| <b>Sanction Check Exempted</b> | By default, it is disabled.<br>If enabled, the customer is exempted from sanction check. It will be enabled only if Sanction Check Required is selected while configuring the bank parameters.  |
| <b>All Accounts</b>            | Displays the list of all the account of the selected customers. Specify the name of the account on the filter and/or select the required account to enable the virtual account facility that appears on the grid.   |
| <b>Virtual Account Enabled</b> | Displays the list of the accounts enabled for the virtual account facility.   |
| <b>Branch Restrictions</b>     | Select the option to allow/restrict the virtual accounts to be opened under specific branches.<br>The available options are: <ul style="list-style-type: none"> <li>• <b>Allowed</b></li> <li>• <b>Restricted</b></li> </ul>  |
| <b>Branch Group</b>            | Click <b>Search</b> icon to view and select the required branch group.  |
| <b>Description</b>             | Displays the brief description about the selected Branch Group.<br><br><div style="border-left: 2px solid #0070C0; padding-left: 10px; margin-top: 10px;"> <p> <b>Note:</b></p> <p>For more information on branch group creation and branch linking, refer to the <b>Branch Group</b> topic in <i>Configuration User Guide</i>.</p> </div>   |
| <b>Pricing Scheme</b>          | Click <b>Search</b> to view and select the required pricing scheme.<br><br><div style="border-left: 2px solid #0070C0; padding-left: 10px; margin-top: 10px;"> <p> <b>Note:</b></p> <p>If a pricing scheme linked to a customer is changed in the middle of a charge cycle, the charges configured for the updated pricing scheme will be applied for the entire charge cycle. Any pending event-based charges (Customer setup and Structure setup charges) will be calculated based on the existing pricing scheme. Any newly created structure will be charged based on the updated pricing scheme.</p> </div> |
| <b>Description</b>             | Displays the brief description about the selected Pricing Scheme.   |
| <b>Real Account Number</b>     | Click <b>Search</b> to view and select the required real account number to collect the charges.   |
| <b>Real Account Branch</b>     | Displays the account branch based on the selected Real Account Number.  |
| <b>Real Account Currency</b>   | Displays the account currency based on the selected Real Account Number.  |
| <b>Branch Code</b>             | Click <b>Search</b> to view and select the required branch code. This branch code will be used during charge postings.  |
| <b>Description</b>             | Displays the brief description about the selected Branch Code.  |

- Click > to move the selected account into the **Virtual Account Enabled** grid. The list of accounts displayed in the grid is enabled for virtual account facility.

 **Note:**

The user can use the respective options to move the records back and forth from one grid to another. The user can also filter to select the required account and move the record.

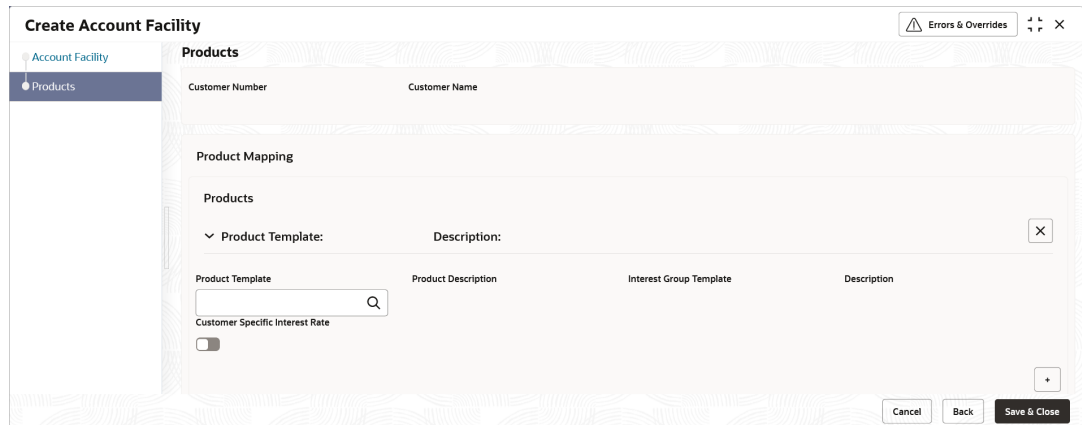
**Products**

The **Products** screen allows the user to select the one or more product templates.

- Click **Next**.

The **Create Account Facility - Products** screen displays.

**Figure 2-2 Create Account Facility - Products**



- Specify the fields on **Create Account Facility - Products** screen.

 **Note:**



The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 2-2 Create Account Facility - Products – Field Description**

| Field                  | Description   |
|------------------------|---|
| <b>Customer Number</b> | Based on the customer number selected in <b>Account Facility</b> screen, the information is auto-populated. |
| <b>Customer Name</b>   | Based on the customer name selected in <b>Account Facility</b> screen, the information is auto-populated.   |

**Table 2-2 (Cont.) Create Account Facility - Products – Field Description**

| Field                                  | Description  |
|--|--|
| <b>Product Template</b>                | <p>Click <b>Search</b> icon to view and select the required product template. Displays the list of product templates that are allowed for the customer category. For more information, refer to the <b>Restrictions</b> section of <b>Account Product Proposition</b> topic in <i>Configuration User Guide</i>.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b></p> <p>Product Template/s are allowed to be attached during the account facility creation only. Once a facility is created, the customer account product/s will automatically be created based on the product template/s attached. Any further maintenances on customer account products needs to be performed through <a href="#">View Customer Account Product</a> screen or if any subsequent product templates need to be attached to a customer, it can be performed through <a href="#">Create Customer Account Product</a> screen.</p> </div> |
| <b>Product Description</b>             | Based on the <b>Product Template</b> selected, the information is auto-populated.  |
| <b>Interest Group Template</b>         | Based on the <b>Product Template</b> selected, the information is auto-populated.  |
| <b>Description</b>                     | Based on the <b>Product Template</b> , selected the information is auto-populated.   |
| <b>Customer Specific Interest Rate</b> | <p>By default, this is disabled. If enabled, indicates if a customer specific interest rate needs to be maintained.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b></p> <p>If Customer Specific Interest Rate is selected, a new Customer Interest group will be created and mapped to the customer and Virtual Account product in IC else the Interest Group template selected will be mapped. The Interest products will be based on the Interest Group template selected.</p> </div>  |

7. Click **+** to map the multiple product templates to a customer.
8. Click **Save** to save the details.

The user can view the enabled virtual account facility details in the [View Account Facility](#).

 **Note:**

After enabling an account for virtual account facility, the user can either go ahead and create a virtual account and/or a virtual identifier.

9. Click **Cancel** to close the details without saving.



## 2.2 View Account Facility

This topic describes the systematic instructions to view the list of enabled virtual account facility for a customer.

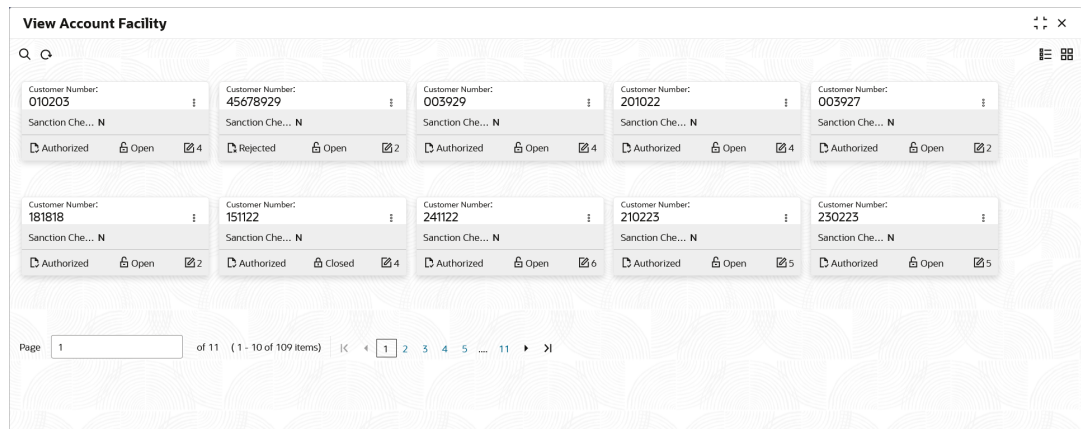
The user can enable the virtual account facility using the [Create Account Facility](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Customer**.
2. Under **Customer**, click **Account Facility**. Under **Account Facility**, click **View Account Facility**.

The **View Account Facility** screen displays.

**Figure 2-3 View Account Facility**



For more information on fields, refer to the field description table.

**Table 2-3 View Account Facility – Field Description**

| Field                          | Description  |
|--------------------------------|--|
| <b>Customer Number</b>         | Displays the number of the customer.   |
| <b>Sanction Check Exempted</b> | Displays whether the sanction check is exempted or not.  |
| <b>Authorization Status</b>    | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul> |
| <b>Record Status</b>           | Displays the status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Open</b></li> <li>• <b>Closed</b></li> </ul>  |
| <b>Modification Number</b>     | Displays the number of modification performed on the record.   |

# 3

## Corporate Specific Account Number Range

This topic provides the information about the Corporate Specific Account Number Range maintenance.

The **Corporate Specific Account Number Range** enables the user to configure virtual account number range for a specific corporate and branch.

This topic contains the following subtopics:

- [Create Corporate Specific Account Number Range](#)  
This topic describes the systematic instructions to define the virtual account number range or ranges for a specific corporate and branch.
- [View Corporate Specific Account Number Range](#)  
This topic describes the systematic instructions to view the defined corporate specific account number range or a list of defined corporate specific account number ranges.

### 3.1 Create Corporate Specific Account Number Range

This topic describes the systematic instructions to define the virtual account number range or ranges for a specific corporate and branch.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Customer**.
2. Under **Customer**, click **Corporate Specific Account Number Range**. Under **Corporate Specific Account Number Range**, click **Create Corporate Specific Account Number Range**.

The **Create Corporate Specific Account Number Range** screen displays.

**Figure 3-1 Create Corporate Specific Account Number Range**

The screenshot shows a web form titled "Create Corporate Specific Account Number Range". The form is divided into three main sections: "Customer Information", "Branch Preferences", and "Account Range Preferences".

- Customer Information:** Contains a "Customer Number" field with a search icon and a "Customer Name" field. Both fields are marked as "Required".
- Branch Preferences:** Contains a "Branch Code" field with a search icon, a "Branch Name" field, and an "Account Mask" field. The "Branch Code" field is marked as "Required".
- Account Range Preferences:** Features a dropdown menu currently set to "1". Below it are two input fields: "Start Range Number" and "End Range Number", both marked as "Required".

At the bottom right of the form, there are "Cancel" and "Save" buttons. An "Errors & Overrides" panel is visible in the top right corner.

3. Specify the fields on **Create Corporate Specific Account Number Range** screen.

 **Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 3-1 Create Corporate Specific Account Number Range – Field Description**

| Field                     | Description   |
|---------------------------|---|
| <b>Customer Number</b>    | Click <b>Search</b> icon to view and select the required Customer Number.                                     |
| <b>Customer Name</b>      | Based on the <b>Customer Name</b> selected, the information is auto-populated.                                |
| <b>Branch Code</b>        | Click <b>Search</b> icon to view and select the required branch code.   |
| <b>Branch Name</b>        | Based on the <b>Branch Code</b> selected, the information is auto-populated.                                  |
| <b>Account Mask</b>       | Based on the <b>Branch Code</b> selected, the information is auto-populated.                                  |
| <b>Start Range Number</b> | Specify the start number range.<br>The range should be defined only for the n characters of the Account mask. |
| <b>End Range Number</b>   | Specify the end number range.<br>The range should be defined only for the n characters of the Account mask.   |

4. Click + icon to add a row and specify the required details.
5. Click **Save** to save the details.

The user can view the configured account number range in [View Corporate Specific Account Number Range](#).

 **Note:**

- For each corporate, one or more account number ranges can be defined. However, for a specific branch, two corporates are not allowed to have an overlapping account number ranges.
- The user can not modify account number range or ranges, once defined. However, a new account number range can be added for a corporate.

6. Click **Cancel** to close the details without saving.

## 3.2 View Corporate Specific Account Number Range

This topic describes the systematic instructions to view the defined corporate specific account number range or a list of defined corporate specific account number ranges.

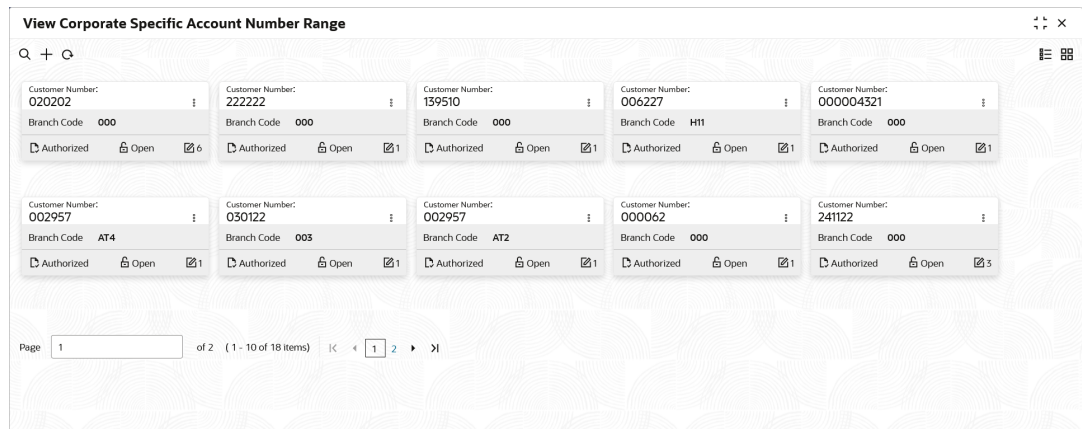
The user can configure a corporate specific account number range using the [Create Corporate Specific Account Number Range](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Customer**.
2. Under **Customer**, click **Corporate Specific Account Number Range**. Under **Corporate Specific Account Number Range**, click **View Corporate Specific Account Number Range**.

The **View Corporate Specific Account Number Range** screen displays.

**Figure 3-2 View Corporate Specific Account Number Range**



**Table 3-2 View Corporate Specific Account Number Range – Field Description**

| Field                       | Description  |
|-----------------------------|--|
| <b>Customer Number</b>      | Displays the customer number.  |
| <b>Branch Code</b>          | Displays the branch code.  |
| <b>Authorization Status</b> | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul> |
| <b>Record Status</b>        | Displays the status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Open</b></li> <li>• <b>Closed</b></li> </ul>  |
| <b>Modification Status</b>  | Displays the number of modification performed on the record.   |

# 4

## Customer Account Product

This topic provides the information about the Customer Account Product maintenance.

The **Customer Account Product** enables the user to configure account product/s for a customer.

- [Create Customer Account Product](#)  
This topic describes the systematic instructions to configure the account products for a customer.
- [View Customer Account Product](#)  
This topic describes the systematic instructions to view the list of configured customer account products.

### 4.1 Create Customer Account Product

This topic describes the systematic instructions to configure the account products for a customer.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Customer**.
2. Under **Customer**, click **Customer Account Product**. Under **Customer Account Product**, click **Create Customer Account Product**.

The **Create Customer Account Product - Virtual Account Product** screen displays.

**Figure 4-1 Create Customer Account Product - Virtual Account Product**

The screenshot shows the 'Create Customer Account Product' interface. At the top, there's a title bar with 'Create Customer Account Product' and a window control icon. Below that, a breadcrumb trail shows 'Virtual Account Product' and 'Screen(1/2)'. The main form area is divided into sections. The top section contains four input fields: 'Customer Number' (with a search icon and 'Required' label), 'Customer Name', 'Account Product', and 'Account Product Description'. Below this is the 'Account Preferences' section, which includes several toggle switches: 'Interest Calculation', 'Liquidity Management Allowed', 'Debit Transaction Allowed', 'Inactive Days' (a dropdown menu), 'Credit Transaction Allowed', and 'Overdraft Facility Allowed'. At the bottom right, there are three buttons: 'Cancel', 'Save & Close', and 'Next'.


3. Specify the fields on **Create Customer Account Product - Virtual Account Product** screen.

 **Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 4-1 Create Customer Account Product - Virtual Account Product – Field Description**

| Field                               | Description   |
|-------------------------------------|---|
| <b>Customer Number</b>              | Click <b>Search</b> icon to view and select the required customer number.   |
| <b>Customer Name</b>                | Displays the name of the customer.  |
| <b>Account Product</b>              | Specify a unique product code for the customer.<br>The user can create a new product code for the customer or use an existing product template to create a customer account product. To use a Product Template, refer to the <a href="#">Use Product Template</a> section.  |
| <b>Account Product Description</b>  | Specify the description of the account product.   |
| <b>Interest Calculation</b>         | Select the toggle to indicate whether the interest calculation is required for the virtual accounts created under this product, and Interest Group Mapping screen is visible.<br>By default, this is disabled.  |
| <b>Debit Transaction Allowed</b>    | Select the toggle to indicate whether the debit transactions are allowed for the virtual accounts created under this product.<br>By default, this is disabled.  |
| <b>Credit Transaction Allowed</b>   | Select the toggle to indicate whether the credit transactions are allowed for the virtual accounts created under this product.<br>By default, this is disabled.   |
| <b>Overdraft Facility Allowed</b>   | Select the toggle to indicate whether the overdrafts are allowed for the virtual accounts created under this product.<br>By default, this is disabled.  |
| <b>Liquidity Management Allowed</b> | Select the toggle to indicate whether the virtual accounts created under this product are allowed to be created as Liquidity Management accounts in Oracle Banking Liquidity Management.<br>By default, this is disabled.   |
| <b>Inactive Days</b>                | Specify the number of days after which the virtual accounts created under the product are marked as Inactive if no transactions are performed for the configured days.<br><br><div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"><p> <b>Note:</b></p><p>Any Credit transactions on an Inactive Virtual account will mark the account back as “Active”. However, Debit transactions are not allowed on Inactive Virtual Accounts.</p></div> |

**Use Product Template**

The **Use Product Template** hyperlink is used to link a new product template to a customer after the customer is onboarded for virtual account facility. Based the product template selected, the product parameters are defaulted and the user is allowed to modify the parameters at the customer account product level.

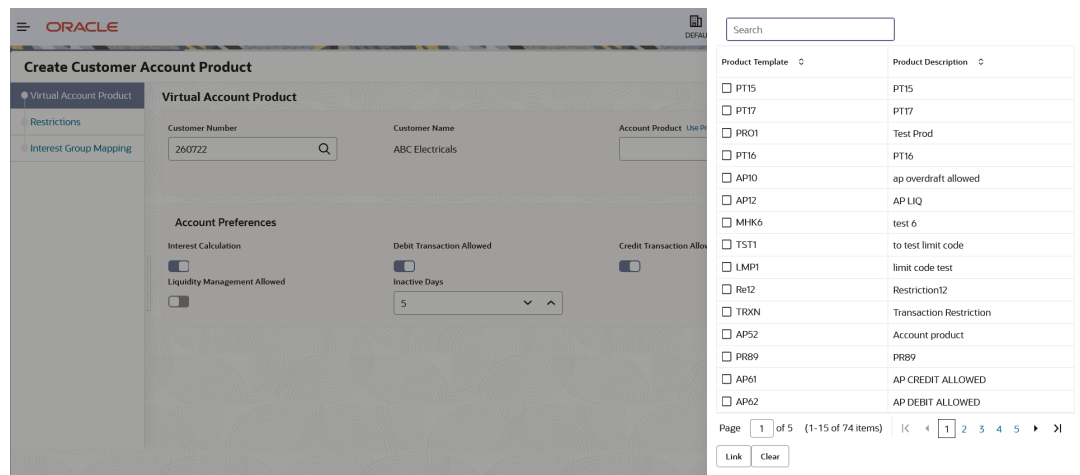
**Note:**

The **Use Product Template** hyperlink is applicable only during creation of a Customer Account Product.

4. Click **Use Product Template**.

The **Create Customer Account Product - Use Product Template** pop-up screen displays the list of applicable product templates based on the customer category.

**Figure 4-2 Create Customer Account Product - Use Product Template**



5. Specify the details to search and select the required product template from the list.  
For more information on fields, refer to the field description table.

**Table 4-2 Create Customer Account Product - Use Product Template – Field Description**

| Field                      | Description                                |
|----------------------------|--|
| <b>Product Template</b>    | Displays the name of the product template. |
| <b>Product Description</b> | Displays the description of the product.   |

6. Click **Link** to use the selected product template.  
The product parameters get defaulted from the template.
7. Click **Clear** to clear the search filter.

**Restrictions**

The **Restrictions** screen allows the user to configure the product restrictions.

8. Click **Next**.

The **Create Customer Account Product - Restrictions** screen displays.

Figure 4-3 Create Customer Account Product - Restrictions

- Specify the fields on **Create Customer Account Product - Restrictions** screen.

**Note:**

The fields marked as **Required** are mandatory.


For more information on fields, refer to the field description table.

Table 4-3 Create Customer Account Product - Restrictions – Field Description

| Field                                | Description  |
|--------------------------------------|--|
| <b>Customer Number</b>               | Displays the customer number selected in the <b>Virtual Account Product</b> screen.              |
| <b>Customer Name</b>                 | Displays the name of the selected customer.  |
| <b>Account Product</b>               | Displays the account product code specified in the <b>Virtual Account Product</b> screen.        |
| <b>Account Product Description</b>   | Displays the account product description specified in the <b>Virtual Account Product</b> screen. |
| <b>Transaction Code Restrictions</b> | <b>Displays the following fields to maintain Transaction Code Restrictions.</b>                  |



**Table 4-3 (Cont.) Create Customer Account Product - Restrictions – Field Description**

| Field                                 | Description  |
|---------------------------------------|--|
| <b>Allowed / Restricted</b>           | Select one of the options.<br>This is used for allowing or not allowing transaction codes for virtual accounts opened under this product.  |
| <b>Transaction Code</b>               | Click <b>Search</b> to view and select the required transaction code.<br>To create a new transaction code, refer to <b>Transaction Code Maintenance</b> in the <b>Oracle Banking Common Core User Guide</b> .  |
| <b>Description</b>                    | Displays the description of the selected Transaction Code.   |
| <b>Transaction Limit Restrictions</b> | <b>Displays the following fields to attach the transaction limits to a customer account product.</b>   |
| <b>Limit Code</b>                     | Click <b>Search</b> icon to view and select the limit code.<br>To define a new transaction limit rule, refer to the <b>Transaction Limit Rule</b> topic in the <b>Configuration User Guide</b> . To define a new transaction limit for a limit rule, refer to <b>Transaction Limits</b> topic in the <b>Configuration User Guide</b> .<br><br><div style="border: 1px solid #0070C0; padding: 10px; background-color: #E6F2FF;"> <p> <b>Note:</b></p> <ul style="list-style-type: none"> <li>• If no limit code is attached to the product, this will signify no transaction limit restrictions applies for the specific product and the subsequent virtual accounts opened under that product.</li> <li>• If a limit code mapping is modified, the changes will be effective from the modification date onwards.</li> </ul> </div> |
| <b>Description</b>                    | Displays the description of the selected limit code.   |
| <b>Restriction ID</b>                 | Displays the restriction IDs maintained for the limit rule attached to the limit code.   |
| <b>Description</b>                    | Displays the description of the respective Restriction ID.   |
| <b>Number of Transactions Allowed</b> | Displays the number of transactions allowed for the respective Restriction ID(s).  |
| <b>Currency Restrictions</b>          | <b>Displays the following fields to maintain Currency Restrictions.</b>  |
| <b>Allowed / Restricted</b>           | Select one of the options.<br>This is used for allowing or not allowing currencies for which the virtual accounts can be opened under this product.  |
| <b>Currency</b>                       | Click <b>Search</b> to view and select the required currency.<br>To define a new currency, refer to <b>Currency Definition</b> topic in the Common Core User Guide.  |
| <b>Currency Description</b>           | Displays the description of the selected Currency.   |

10. Click + to add a row and provide the required details.

 **Note:**

The number of transactions allowed under transaction limit restrictions cannot be modified at a product level. For any changes, a new limit code needs to be created with the required restrictions and attached to the product.

### Interest Group Mapping

The **Interest Group Mapping** screen allows the user to map a Customer Virtual Account Product to an interest group. This screen displays only if the **Interest Calculation** is enabled in **Virtual Account Product** screen.

11. Enable the **Interest Calculation** and click **Next**.

The **Create Customer Account Product - Interest Group Mapping** screen displays.

**Figure 4-4 Create Customer Account Product - Interest Group Mapping**

12. Specify the fields on **Create Customer Account Product - Interest Group Mapping** screen.

**Note:**


The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 4-4 Create Customer Account Product - Interest Group Mapping – Field Description**

| Field                          | Description   |
|--------------------------------|---|
| <b>Interest Group Template</b> | Click <b>Search</b> icon to view and select the required interest group template. Displays the list of all the bank level Interest groups maintained in IC. |
| <b>Description</b>             | Displays the description of the selected Interest Group Template.   |
| <b>Customer Specific Rate</b>  | Select the toggle to indicate whether a customer specific interest group needs to be maintained. By default, this is disabled.                              |

**Table 4-4 (Cont.) Create Customer Account Product - Interest Group Mapping – Field Description**

| Field                          | Description   |
|--------------------------------|---|
| <b>Customer Interest Group</b> | Displays the customer interest group.<br><br> <b>Note:</b><br>If <b>Corporate Specific Rate</b> is selected, a new Customer Interest group is created and mapped to the Customer and Virtual Account product in IC else the Interest Group template selected is mapped. The Interest products is based on the <b>Interest Group template</b> selected. |
| <b>Interest Products</b>       | Displays a list of interest product/s mapped to selected <b>Interest Group Template</b> .   |
| <b>Product Code</b>            | Displays the Interest Product Code.   |
| <b>Product Description</b>     | Displays the Interest Product Description.  |
| <b>Currency Code</b>           | Displays the currency of Interest Product.  |

13. Click **Save and Close** to save the details.

The user can view the configured account product details in the [View Customer Account Product](#).

14. Click **Cancel** to close the details without saving.

## 4.2 View Customer Account Product

This topic describes the systematic instructions to view the list of configured customer account products.

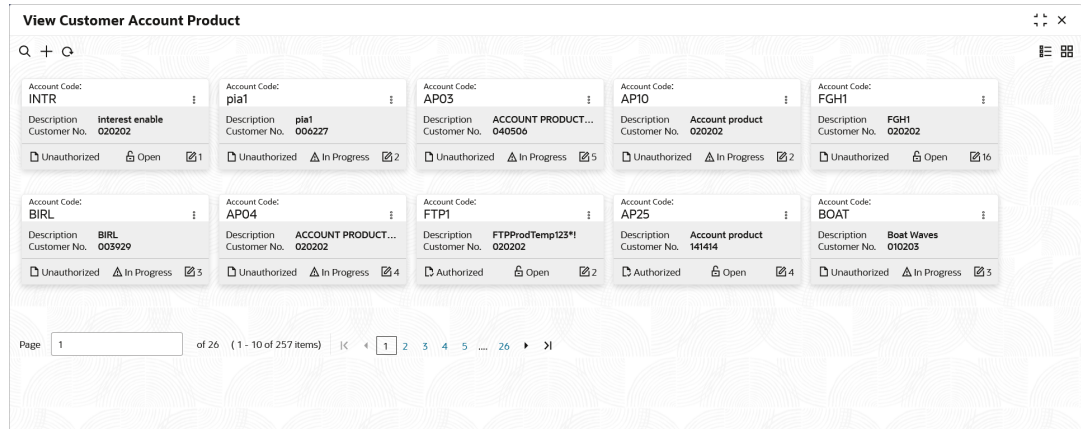
The user can configure an account product using the [Create Customer Account Product](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Customer**.
2. Under **Customer**, click **Customer Account Product**. Under **Customer Account Product**, click **View Customer Account Product**.

The **View Customer Account Product** screen displays.

Figure 4-5 View Customer Account Product



For more information on fields, refer to the field description table.

Table 4-5 View Customer Account Product – Field Description

| Field                       | Description  |
|-----------------------------|--|
| <b>Account Code</b>         | Displays the code of the account.  |
| <b>Description</b>          | Displays the additional information of the account.  |
| <b>Customer Number</b>      | Displays the customer number that is associated with the account code.   |
| <b>Authorization Status</b> | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul> |
| <b>Record Status</b>        | Displays the status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Open</b></li> <li>• <b>Closed</b></li> </ul>  |
| <b>Modification Number</b>  | Displays the number of modification performed on the record.   |

# 5

## Virtual Entity

This topic provides the information about the Virtual Entity maintenance.

The **Virtual Entity** enables the user to create a virtual entity and use it to map the details with a virtual account. The user can create multiple virtual entities for a real customer.

This topic contains the following subtopics:

- [Create Virtual Entity](#)  
This topic describes the systematic instructions to configure the virtual entity and its preferences.
- [View Virtual Entity](#)  
This topic describes the systematic instructions to view the list of virtual entity configured for a customer.

### 5.1 Create Virtual Entity

This topic describes the systematic instructions to configure the virtual entity and its preferences.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Customer**.
2. Under **Customer**, click **Virtual Entity**. Under **Virtual Entity**, click **Create Virtual Entity**.

The **Create Virtual Entity - Entity Information** screen displays.

**Figure 5-1 Create Virtual Entity - Entity Information**



3. Specify the fields on **Create Virtual Entity - Entity Information** screen.

 **Note:**






The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.






**Table 5-1 Create Virtual Entity - Entity Information – Field Description**

| Field                    | Description  |
|--------------------------|--|
| <b>Customer Number</b>   | Click <b>Search</b> icon to view and select the required customer number.  |
| <b>Customer Name</b>     | Based on the <b>Customer Number</b> selected, the information is auto-populated.   |
| <b>Virtual Entity ID</b> | This field is disabled.<br>Once the record is saved, an <b>Entity ID Generation</b> screen appears, where you can provide the information.   |
| <b>Entity Name</b>       | Specify a name for the entity.   |
| <b>Entity Type</b>       | <p>Select one of the following:</p> <ul style="list-style-type: none"> <li>• <b>Corporate</b>: If selected, the record configured is for a corporate entity.</li> <li>• <b>Individual</b>: If selected, the record configured is for an individual entity.</li> </ul> <p> <b>Note:</b></p> <p>Depending on the <b>Entity Type</b> selected, the Entity Information appears with different fields.</p>  |
| <b>Corporate Type</b>    | <p>Select the corporate type. The available options are:</p> <ul style="list-style-type: none"> <li>• Corporation</li> <li>• Partnership</li> <li>• Sole Proprietorship</li> <li>• Micro Business</li> </ul> <p> <b>Note:</b></p> <ul style="list-style-type: none"> <li>• The drop down values can be updated at bank level as a part of Day 0 setup.</li> <li>• This field appears only if the <b>Entity Type</b> is selected as <b>Corporate</b>.</li> </ul> |

**Table 5-1 (Cont.) Create Virtual Entity - Entity Information – Field Description**

| Field                           | Description  |
|---------------------------------|--|
| <b>Country of Incorporation</b> | <p>Click <b>Search</b> icon to view and select the required country for which you want to incorporate the virtual entity.</p> <div style="background-color: #e6f2ff; padding: 10px; border: 1px solid #0070c0;"> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Corporate</b>.</p> </div> |
| <b>Date of Incorporation</b>    | <p>Select a date of incorporation from the drop-down calendar.</p> <div style="background-color: #e6f2ff; padding: 10px; border: 1px solid #0070c0;"> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Corporate</b>.</p> </div>  |
| <b>Unique ID</b>                | <p>Specify an unique ID for the virtual entity.</p> <div style="background-color: #e6f2ff; padding: 10px; border: 1px solid #0070c0;"> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Corporate</b>.</p> </div>  |
| <b>Email ID</b>                 | <p>Specify the customer Email ID.</p> <div style="background-color: #e6f2ff; padding: 10px; border: 1px solid #0070c0;"> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Corporate</b>.</p> </div>   |
| <b>Mobile</b>                   | <p>Specify the customer contact number.</p> <div style="background-color: #e6f2ff; padding: 10px; border: 1px solid #0070c0;"> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Corporate</b>.</p> </div>   |

**Table 5-1 (Cont.) Create Virtual Entity - Entity Information – Field Description**

| Field                 | Description   |
|-----------------------|---|
| <b>Work Phone 1-2</b> | <p>Specify the customer work contact number.</p> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Corporate</b>.</p>   |
| <b>Preferred Mode</b> | <p>Select one of the following:</p> <ul style="list-style-type: none"> <li>• <b>Mobile:</b> If selected, mobile is the preferred mode to contact the customer.</li> <li>• <b>Email:</b> If selected, Email is the preferred mode to contact the customer.</li> </ul> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Corporate</b>.</p> |
| <b>BIC</b>            | <p>Specify the business identifier code.</p> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Corporate</b>.</p>   |
| <b>First Name</b>     | <p>Specify the first name of an individual.</p> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Individual</b>.</p>   |
| <b>Middle Name</b>    | <p>Specify the middle/maiden name of an individual.</p> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Individual</b>.</p>   |



**Table 5-1 (Cont.) Create Virtual Entity - Entity Information – Field Description**












| Field                | Description   |
|----------------------|---|
| <b>Last Name</b>     | <p>Specify the last name/surname of an individual.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;">  <b>Note:</b><br/>                     This field appears only if the <b>Entity Type</b> is selected as <b>Individual</b>.                 </div>                         |
| <b>Date of Birth</b> | <p>Select a DOB of the individual from the drop-down calendar.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;">  <b>Note:</b><br/>                     This field appears only if the <b>Entity Type</b> is selected as <b>Individual</b>.                 </div>             |
| <b>Gender</b>        | <p>Select a gender from the drop-down list.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;">  <b>Note:</b><br/>                     This field appears only if the <b>Entity Type</b> is selected as <b>Individual</b>.                 </div>                                |
| <b>Nationality</b>   | <p>Click <b>Search</b> icon to view and select the required nationality.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;">  <b>Note:</b><br/>                     This field appears only if the <b>Entity Type</b> is selected as <b>Individual</b>.                 </div> |
| <b>National ID</b>   | <p>Specify a national ID.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;">  <b>Note:</b><br/>                     This field appears only if the <b>Entity Type</b> is selected as <b>Individual</b>.                 </div>  |

Table 5-1 (Cont.) Create Virtual Entity - Entity Information – Field Description

| Field                 | Description  |
|-----------------------|--|
| <b>Home Phone</b>     | <p>Specify the residential contact number of the individual.</p> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Individual</b>.</p>   |
| <b>Work Phone</b>     | <p>Specify the official contact number of the individual.</p> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Individual</b>.</p>  |
| <b>Mobile</b>         | <p>Specify contact number of the individual.</p> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Individual</b>.</p>   |
| <b>Email ID</b>       | <p>Specify Email ID of the individual.</p> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Individual</b>.</p>   |
| <b>Preferred Mode</b> | <p>Select one of the following:</p> <ul style="list-style-type: none"> <li>• <b>Mobile:</b> If selected, mobile is the preferred mode to contact the customer.</li> <li>• <b>Email:</b> If selected, Email is the preferred mode to contact the customer.</li> </ul> <p> <b>Note:</b><br/>This field appears only if the <b>Entity Type</b> is selected as <b>Individual</b>.</p> |

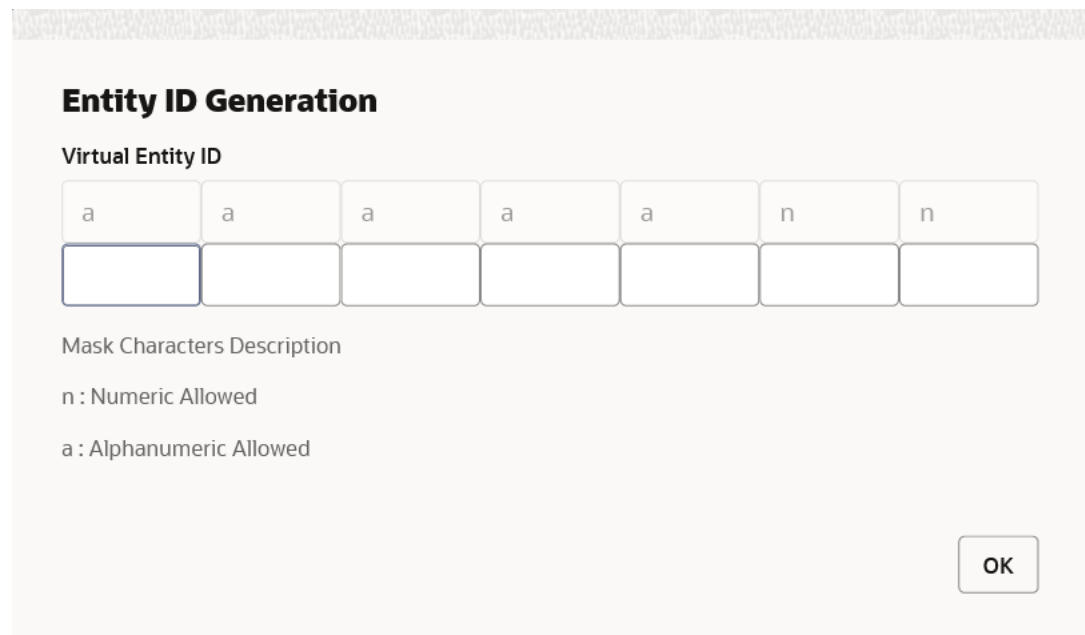
**Table 5-1 (Cont.) Create Virtual Entity - Entity Information – Field Description**

| Field                            | Description  |
|----------------------------------|--|
| <b>Identification Type</b>       | <p>Select an identification type from the drop-down list.<br/>The available options are:</p> <ul style="list-style-type: none"> <li>• National ID</li> <li>• Passport</li> <li>• SSN</li> </ul> <div style="border: 1px solid #0070c0; padding: 5px; margin-top: 10px;"> <p> <b>Note:</b><br/>The drop down values can be updated at bank level as a part of Day 0 setup</p> </div> |
| <b>Identification Number</b>     | Specify an identification number.  |
| <b>Tax Identification Number</b> | Specify a tax identification number.   |

4. Click **Next**.

The **Entity ID Generation** popup screen displays.

**Figure 5-2 Entity ID Generation**



5. Specify the required Entity ID in the format displayed.

To create a new entity ID format, refer to **Entity Mask Configuration Maintenance** in the *Configuration User Guide*.

6. Click **OK** to save the entity ID.

**Address Details:**

The **Address Details** screen allows the user to capture the address details for a customer.

7. Click **Next**.

The **Create Virtual Entity - Address Details** screen appears.

**Figure 5-3 Create Virtual Entity - Address Details**

- Specify the fields on **Create Virtual Entity - Address Details** screen.

**Note:**




The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 5-2 Create Virtual Entity - Address Details – Field Description**

| Field                    | Description  |
|--------------------------|--|
| <b>Customer Number</b>   | Displays the customer number.  |
| <b>Customer Name</b>     | Displays the customer name.  |
| <b>Virtual Entity ID</b> | Displays the Virtual Entity ID.  |
| <b>Entity Name</b>       | Displays the name of the entity.   |
| <b>Address Line 1</b>    | Specify the address line 1 of the correspondence address.<br><br><div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b></p> <p>This field is mandatory if <b>Structured Address Applicable</b> is not selected.</p> </div> |
| <b>Address Line 2</b>    | Specify the address line 2 of the correspondence address.  |
| <b>Address Line 3</b>    | Specify the address line 3 of the correspondence address.  |
| <b>Address Line 4</b>    | Specify the address line 4 of the correspondence address.  |

**Table 5-2 (Cont.) Create Virtual Entity - Address Details – Field Description**

| Field                                   | Description   |
|---|---|
| <b>Country</b>                          | <p>Click <b>Search</b> icon to view and select the require country of the correspondence address.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b><br/>This field is mandatory if <b>Structured Address Applicable</b> is not selected.</p> </div> |
| <b>Zip Code</b>                         | Specify the zip code details of the correspondence address.   |
| <b>Copy from Correspondence Address</b> | Select the checkbox to copy the address from the correspondence address to registered address.  |
| <b>Address Line 1</b>                   | <p>Specify the address line 1 of the registered address.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b><br/>This field is mandatory if <b>Structured Address Applicable</b> is not selected.</p> </div>  |
| <b>Address Line 2</b>                   | Specify the address line 2 of the registered address.   |
| <b>Address Line 3</b>                   | Specify the address line 3 of the registered address.   |
| <b>Address Line 4</b>                   | Specify the address line 4 of the registered address.   |
| <b>Country</b>                          | <p>Click <b>Search</b> icon to view and select the require country of the registered address.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b><br/>This field is mandatory if <b>Structured Address Applicable</b> is not selected.</p> </div>   |
| <b>Zip Code</b>                         | Specify the zip code details of the registered address.   |

**Structured Address**

The **Structured Address** screen allows the user to capture the address details of a customer in a structured format.

If **Structured Address Applicable** is selected in **Create Bank Parameters** screen, then **Structured Address** is visible to provide the required information.

9. Click **Next**.

The **Create Virtual Entity - Structured Address** screen displays.

**Figure 5-4 Create Virtual Entity - Structured Address**

- Specify the fields on **Create Virtual Entity - Structured Address** screen.

**Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 5-3 Create Virtual Entity - Structured Address – Field Description**

| Field                       | Description  |
|-----------------------------|--|
| <b>Department</b>           | Specify the department.                                      |
| <b>Sub Department</b>       | Specify the sub department.                                  |
| <b>Street Name</b>          | Specify the street name.                                     |
| <b>Building Number</b>      | Specify the building number.                                 |
| <b>Building Name</b>        | Specify the building name.                                   |
| <b>Floor</b>                | Specify the floor number.                                    |
| <b>Post Box</b>             | Specify the post box details                                 |
| <b>Room</b>                 | Specify the room number.                                     |
| <b>Post Code</b>            | Specify the post code details.                               |
| <b>Town Name</b>            | Specify the town name.                                       |
| <b>Town Location Name</b>   | Specify the location name of the town.                       |
| <b>District Name</b>        | Specify the district name.                                   |
| <b>Country Sub Division</b> | Specify the country sub division.                            |
| <b>Country</b>              | Click <b>Search</b> to view and select the required country. |

**KYC Details**

The **KYC Details** screen allows the user to capture the address details for a customer.

- Click **Next**.

The **Create Virtual Entity - KYC Details** screen displays.

**Figure 5-5 Create Virtual Entity - KYC Details**

- Specify the fields on **Create Virtual Entity - KYC Details** screen.

**Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 5-4 Create Virtual Entity - KYC Details – Field Description**

| Field                | Description  |
|----------------------|--|
| <b>KYC Status</b>    | Select a KYC status from the drop-down list.               |
| <b>KYC Reference</b> | Specify a KYC reference number.                            |
| <b>Last KYC Date</b> | Select the last KYC performed from the drop-down calendar. |

**Statement Preferences**

The **Statement Preferences** screen allows the user to configure the account statement preferences.

- Click **Next**.

The **Create Virtual Entity - Statement Preferences** screen displays.

Figure 5-6 Create Virtual Entity - Statement Preferences

- Specify the fields on **Create Virtual Entity - Statement Preferences** screen.

**Note:**

The fields marked as **Required** are mandatory.



For more information on fields, refer to the field description table.

Table 5-5 Create Virtual Entity - Statement Preferences – Field Description



| Field                    | Description  |
|--------------------------|--|
| <b>Customer Number</b>   | Displays the customer number.  |
| <b>Customer Name</b>     | Displays the customer name.  |
| <b>Virtual Entity ID</b> | Displays the virtual entity ID.  |
| <b>Entity Name</b>       | Displays the entity name.  |
| <b>Generate PDF</b>      | If selected, an account statement is generated in PDF format.  |
| <b>Statement Type</b>    | Select one of the options: <ul style="list-style-type: none"> <li><b>Consolidated:</b> If selected, a consolidated statement is generated.</li> <li><b>Account Level:</b> If selected, an account level statement is generated.</li> </ul> |
| <b>Frequency</b>         | Select a frequency from the drop-down list.  |



Table 5-5 (Cont.) Create Virtual Entity - Statement Preferences – Field Description

| Field                                    | Description   |
|--|---|
| <b>Due On</b>                            | <p>Select the due date to generate the account statement from the drop-down list.</p> <p>The available options based on the frequency selected are:</p> <ul style="list-style-type: none"> <li>• <b>Daily</b> - This field is not applicable and will not appear for Daily frequency.</li> <li>• <b>Weekly</b> - Select the day when the account statement needs to be generated for the week.</li> <li>• <b>Monthly</b> - Select the day of the month when the account statement needs to be generated for the month.</li> </ul> <p><b>Example:</b> If <b>Due On</b> is selected as “31”, this will be considered as the last day of the month and the account statements will be generated on the last day for all the months.</p> <ul style="list-style-type: none"> <li>• <b>Quarterly</b> - Select the end month of quarter when the account statement needs to be generated. Statement will always be generated on the last day of the month selected</li> </ul> <p><b>Example:</b> If <b>Due On</b> is selected as “March (3)”, the account statement will be generated on the last day of the month (31st March) for the period of 1st January to 31st March.</p> <ul style="list-style-type: none"> <li>• <b>Yearly</b> - Select the month when the account statement needs to be generated for the year. Statement will always be generated on the last day of the month selected.</li> </ul> <div style="border: 1px solid #0070C0; padding: 5px; margin-top: 10px;"> <p> <b>Note:</b></p> <p>PDF Account statements can be generated in customer's language. Based on the media and advice created, and report locale selected while creating the advice, report can be generated in that language. Language specific templates will need to be provided by the bank.</p> </div> |
| <b>Generate MT940</b>                    | If selected, the statement is generated in MT940 format.  |
| <b>Generate MT950</b>                    | If selected, the statement is generated in MT950 format.  |
| <b>Generate MT942</b>                    | If selected, the intra-day account statement is generated in MT942 format.  |
| <b>Display IBAN</b>                      | <p>If selected, generated statement is reported with IBAN Account Number instead of Virtual Account Number.</p> <div style="border: 1px solid #0070C0; padding: 5px; margin-top: 10px;"> <p> <b>Note:</b></p> <p>System generates a statement automatically on the account closure day based on the statement preferences captured except the scheduled generation date.</p> </div>  |
| <b>Generate Message Only On Movement</b> | By default, it is disabled. If enabled, system generates statement only if additional entries have been posted subsequent to the previous statement generation.   |

**Table 5-5 (Cont.) Create Virtual Entity - Statement Preferences – Field Description**

| Field                                    | Description   |
|--|---|
| <b>Report Transactions Since</b>         | <p>Select one of the required options from the drop-down list:</p> <ul style="list-style-type: none"> <li>• <b>940:</b> If selected, the current statement includes all of the transactions posted and authorized since the previous MT940 generation.</li> <li>• <b>950:</b> If selected, the current statement includes all of the transactions posted and authorized since the previous MT950 generation.</li> <li>• <b>942:</b> If selected, the current statement includes all of the transactions posted and authorized since the previous MT942 generation.</li> </ul> |
| <b>Generation Time (In Hours)</b>        | <p>Select a timing for MT942 generation from the multi-select drop-down list.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b></p> <ul style="list-style-type: none"> <li>• The system supports only hourly time intervals.</li> <li>• The statement is generated based on the virtual account's branch timezone.</li> </ul> </div>  |
| <b>Generate CAMT.052</b>                 | If selected, the statement is generated in CAMT.053 format.   |
| <b>Generate CAMT.053</b>                 | If selected, the intra day account statement is generated in CAMT.052 format.   |
| <b>Generate Message Only On Movement</b> | By default, it is disabled.<br>If enabled, system generates statement only if additional entries have been posted subsequent to the previous statement generation.  |
| <b>Report Transactions Since</b>         | <p>Select the one of the required options from the drop-down list:</p> <ul style="list-style-type: none"> <li>• <b>052:</b> If selected, the current statement will include all the transactions posted and authorized since the previous CAMT.052 generation.</li> <li>• <b>053:</b> If selected, the current statement will include all the transactions posted and authorized since the previous CAMT.053 generation.</li> </ul>   |
| <b>Generation Time (In Hours)</b>        | <p>Select a timing for CAMT.052 generation from the multi-select drop-down list.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b></p> <ul style="list-style-type: none"> <li>• The system supports only hourly time intervals.</li> <li>• The statement is generated based on the virtual account's branch timezone.</li> </ul> </div>   |

15. Click **Save and Close** to save the details.

The user can view the defined virtual entity in the [View Virtual Entity](#).

16. Click **Cancel** to close the details without saving.

## 5.2 View Virtual Entity

This topic describes the systematic instructions to view the list of virtual entity configured for a customer.

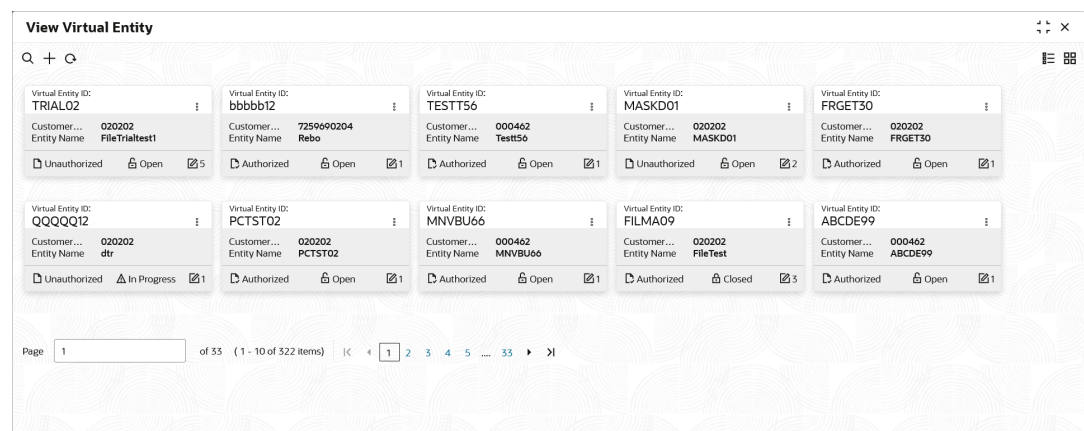
The user can capture the virtual entity details and its preferences using the [Create Virtual Entity](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Customer**.
2. Under **Customer**, click **Virtual Entity**. Under **Virtual Entity**, click **View Virtual Entity**.

The **View Virtual Entity** screen displays.

**Figure 5-7 View Virtual Entity**



For more information on fields, refer to the field description table.

**Table 5-6 View Virtual Entity – Field Description**

| Field                       | Description  |
|-----------------------------|--|
| <b>Virtual Entity ID</b>    | Displays the unique ID of the virtual entity.  |
| <b>Customer Number</b>      | Displays the customer number.  |
| <b>Entity Name</b>          | Displays the name of the entity.   |
| <b>Authorization Status</b> | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul> |
| <b>Record Status</b>        | Displays the status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Open</b></li> <li>• <b>Closed</b></li> </ul>  |
| <b>Modification Number</b>  | Displays the number of modification performed on the record.   |

# 6

## Virtual Multi-Currency Account

This topic provides the information about the Virtual Multi-Currency Account maintenance.

The **Virtual Multi-Currency Account** enables the user to create a group of multiple accounts with different currencies for a customer. The user can manage account transactions with more than one currency for a customer.

This topic contains the following subtopics:

- [Create Virtual Multi-Currency Account](#)  
This topic describes the systematic instructions to configure a virtual multi-currency account.
- [View Virtual Multi-Currency Account](#)  
This topic describes the systematic instructions to view the list of configured virtual multi-currency account.

### 6.1 Create Virtual Multi-Currency Account

This topic describes the systematic instructions to configure a virtual multi-currency account.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Virtual Multi-Currency Account**. Under **Virtual Multi-Currency Account**, click **Create Virtual Multi-Currency Account**.

The **Create Virtual Multi-Currency Account** screen displays.

**Figure 6-1 Create Virtual Multi-Currency Account**

The screenshot shows the 'Create Virtual Multi-Currency Account' interface. It features a top navigation bar with a close button. The main area contains several input fields: 'Customer Number' (with a search icon and 'Required' label), 'Customer Name', 'Virtual Multi-Currency Account Number' (with 'Required' label), and 'Account Description'. Below these fields is a 'View Accounts' button. A 'Real Account List' dropdown menu is open, displaying a table with columns: 'Real Account Number' (with a search icon and 'Required' label), 'Real Account Name', 'Currency', and 'Branch'. A 'Default' toggle switch is located below the table. At the bottom right, there are 'Cancel' and 'Save' buttons.

3. Specify the fields on **Create Virtual Multi-Currency Account** screen.

 **Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 6-1 Create Virtual Multi-Currency Account – Field Description**

| Field  | Description  |
|--|--|
| <b>Customer Number</b>                       | Click <b>Search</b> icon to view and select the required customer number.  |
| <b>Customer Name</b>                         | Based on the <b>Customer Number</b> selected, the information is auto-populated.   |
| <b>Virtual Multi-Currency Account Number</b> | Specify a virtual multi-currency account number.   |
| <b>Account Description</b>                   | Specify the additional information of the account.   |
| <b>View Account</b>                          | Click <b>View Account</b> to view the list all real account that are associated with the customer number.  |
| <b>Real Account Number</b>                   | Click <b>Search</b> icon to view and select the required action name.  |
| <b>Currency</b>                              | Based on the <b>Real Account Number</b> selected, the information is auto-populated.   |
| <b>Branch</b>                                | Based on the <b>Real Account Number</b> selected, the information is auto-populated.   |
| <b>Default</b>                               | If selected, indicates that the selected account currency is the default currency, if the transaction currency is not configured for a customer. For example, If the virtual multi-currency account consists of USD, EURO, and Peso, the default account currency is configured as USD. Any transactions performed in INR on the virtual multi-currency account is performed in the USD (default) account. |

4. Click **+** to add a row and provide the required details.
5. Click **Save** to save the details.

The user can view the configured virtual multi-currency account in the [View Virtual Multi-Currency Account](#).

6. Click **Cancel** to close the details without saving.

## 6.2 View Virtual Multi-Currency Account

This topic describes the systematic instructions to view the list of configured virtual multi-currency account.

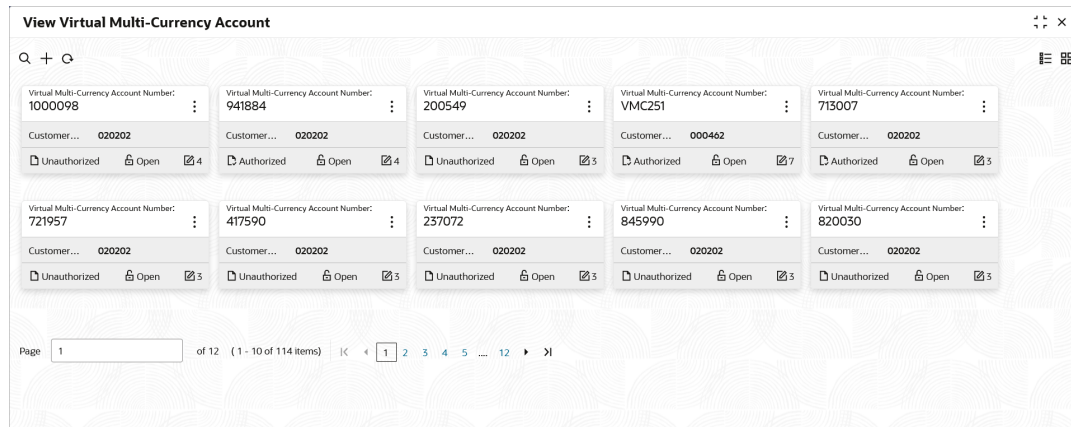
The user can configure a virtual multi-currency account using the [Create Virtual Multi-Currency Account](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Virtual Multi-Currency Account**. Under **Virtual Multi-Currency Account**, click **View Virtual Multi-Currency Account**.

The **View Virtual Multi-Currency Account** screen displays.

Figure 6-2 View Virtual Multi-Currency Account



For more information on fields, refer to the field description table.

Table 6-2 View Virtual Multi-Currency Account – Field Description

| Field                       | Description  |
|-----------------------------|--|
| <b>Virtual MCA Number</b>   | Displays the virtual multi-currency account number.  |
| <b>Customer Number</b>      | Displays the customer number.  |
| <b>Authorization Status</b> | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul> |
| <b>Record Status</b>        | Displays the status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Open</b></li> <li>• <b>Closed</b></li> </ul>  |
| <b>Modification Number</b>  | Displays the number of modification performed on the record.   |

# 7

## Account Closure

This topic provides the information about the Account Closure maintenance.

The **Account Closure** enables the user to initiate account closure for one or more virtual accounts for a customer.

This topic contains the following subtopics:

- [Create Account Closure](#)  
This topic describes the systematic instructions to to initiate an account closure request.
- [View Account Closure](#)  
This topic describes the systematic instructions to view the list of closure requests initiated.
- [Account Closure Status](#)  
This topic describes the systematic instructions to view the status of the closure request for a specific virtual account.

### 7.1 Create Account Closure

This topic describes the systematic instructions to to initiate an account closure request.

The user can initiate the account closure of one or more virtual accounts of a customer.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Account Closure**. Under **Account Closure**, click **Create Account Closure**.

The **Create Account Closure - Account Selection** screen displays.

**Figure 7-1 Create Account Closure - Account Selection**

The screenshot shows the 'Create Account Closure - Account Selection' screen. The interface includes a sidebar on the left with 'Account Selection' and 'Transfer Details'. The main content area is titled 'Account Selection' and contains several input fields: 'Source Reference Number', 'Reference Number', 'Source Code' (with 'OBVAM' entered), 'Customer Number' (with '99999'), 'Branch Code', 'Virtual Entity', 'Currency', 'Virtual Account Number', and 'IBAN'. A 'Query' button is present. At the bottom, there are 'Cancel', 'Save & Close', and 'Next' buttons.

3. Specify the fields on **Create Account Closure - Account Selection** screen.

 **Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 7-1 Create Account Closure - Account Selection – Field Description**

| Field                          | Description  |
|--------------------------------|--|
| <b>Source Reference Number</b> | Specify the source reference number.   |
| <b>Reference Number</b>        | System generates the reference number.   |
| <b>Source Code</b>             | Click <b>Search</b> icon to view and select the source code.                     |
| <b>Customer Number</b>         | Click <b>Search</b> icon to view and select the customer number.                 |
| <b>Customer Name</b>           | Based on the <b>Customer Number</b> selected, the information is auto-populated. |
| <b>Virtual Entity</b>          | Click <b>Search</b> icon to view and select the virtual entity.                  |
| <b>Virtual Account Number</b>  | Click <b>Search</b> icon to view and select the virtual account number.          |
| <b>Account Description</b>     | Specify the account description.   |
| <b>Branch Code</b>             | Click <b>Search</b> icon to view and select the branch code.                     |
| <b>Currency</b>                | Click <b>Search</b> icon to view and select the currency.                        |
| <b>IBAN Account Number</b>     | Click <b>Search</b> to view and select the IBAN account number.                  |

4. Click **Query** to list the virtual accounts.
5. Click the collapsible button to view the details and mark the respective virtual account or accounts for closure.

The **Create Account Closure - Query** screen displays.

**Figure 7-2 Create Account Closure - Query**

**Table 7-2 Create Account Closure - Query**

| Field                         | Description                          |
|-------------------------------|--------------------------------------|
| <b>Virtual Account Number</b> | Displays the virtual account number. |



**Table 7-2 (Cont.) Create Account Closure - Query**

| Field                      | Description  |
|----------------------------|--|
| <b>Account Description</b> | Displays the account description.                                      |
| <b>Current Balance</b>     | Displays the current balance.  |
| <b>Mark for Closure</b>    | Select the toggle to mark the virtual account or accounts for closure. |
| <b>Actions</b>             | Click this icon to view the virtual account details.                   |

- Click **Next**.

The **Create Account Closure - Transfer Details** screen displays.

**Figure 7-3 Create Account Closure - Transfer Details**

- Specify the fields on **Create Account Closure - Transfer Details** screen.

**Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 7-3 Create Account Closure - Transfer Details – Field Description**

| Field                          | Description  |
|--------------------------------|--|
| <b>Source Reference Number</b> | Displays the source reference number.  |
| <b>Reference Number</b>        | Displays the reference number.   |
| <b>Virtual Account Number</b>  | Displays the virtual account or virtual accounts selected in Account Selection for closure.  |
| <b>Current Balance</b>         | Displays the current account balance.  |
| <b>Accrued Interest</b>        | Displays the accrued interest.   |
| <b>Net Amount</b>              | Displays the net amount.<br>Net Amount = Current Balance + Accrued Interest.   |
| <b>Transfer Details</b>        | Click <b>Search</b> and select the offset virtual account from the list for transferring To/ From the residual balance based on the Net Balance. |

- Click **Save and Close** to submit the account closure request.

The user can view the account closure request in [View Account Closure](#).

9. Click **Cancel** to close the details without saving.

## 7.2 View Account Closure

This topic describes the systematic instructions to view the list of closure requests initiated.

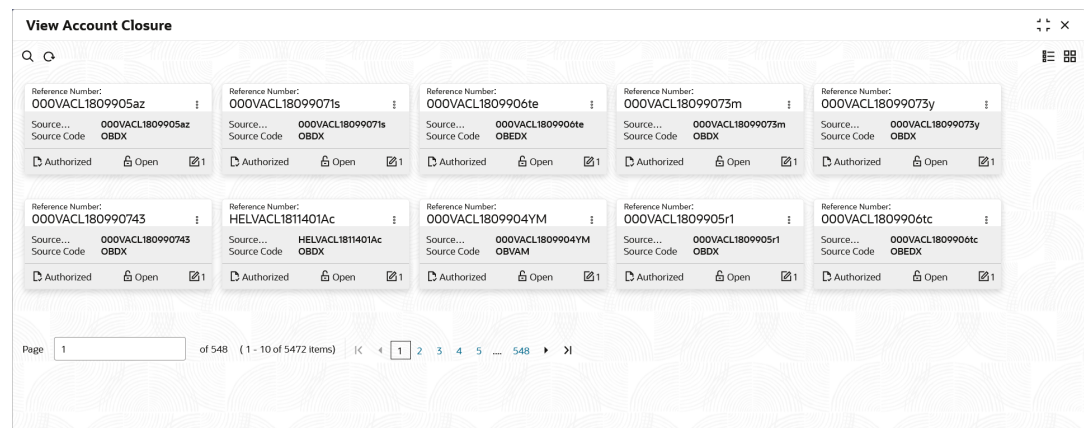
The user can initiate a closure request for one or more virtual accounts of a customer in a single operation using the [Create Account Closure](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Account Closure**. Under **Account Closure**, click **View Account Closure**.

The **View Account Closure** screen displays.

**Figure 7-4 View Account Closure**



For more information on fields, refer to the field description table.

**Table 7-4 View Account Closure – Field Description**

| Field                          | Description  |
|--------------------------------|--|
| <b>Source Reference Number</b> | Displays the source reference number of the closure request.   |
| <b>Source Code</b>             | Displays the source code.  |
| <b>Authorization Status</b>    | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul> |
| <b>Record Status</b>           | Displays the status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Open</b></li> <li>• <b>Closed</b></li> </ul>  |

**Table 7-4 (Cont.) View Account Closure – Field Description**

| Field                      | Description  |
|----------------------------|--|
| <b>Modification Number</b> | Displays the number of modification performed on the record. |

## 7.3 Account Closure Status

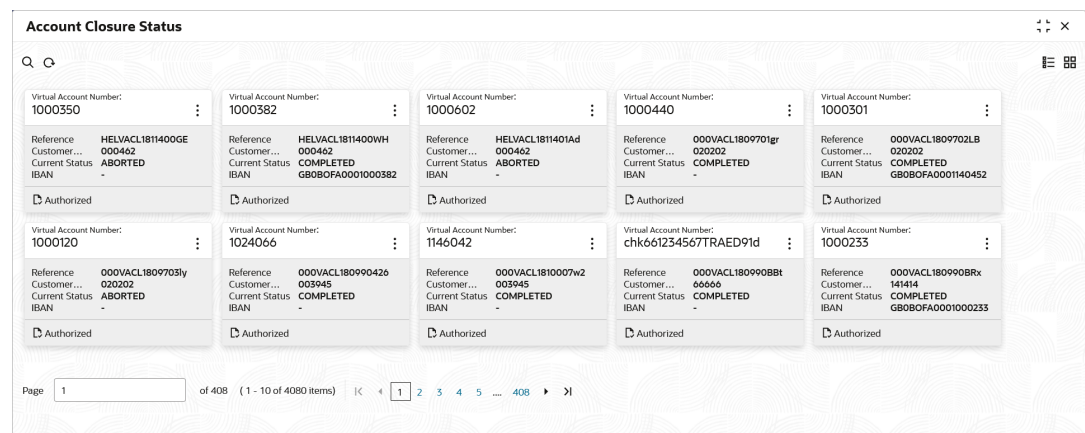
This topic describes the systematic instructions to view the status of the closure request for a specific virtual account.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Queues**.
2. Under **Queues**, click **Account Closure Status**.

The **Account Closure Status** screen displays.

**Figure 7-5 Account Closure Status**



For more information on fields, refer to the field description table.

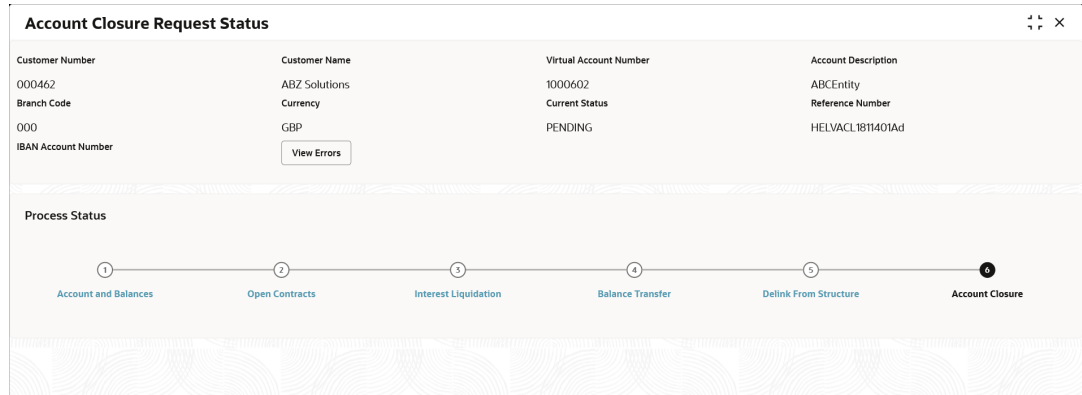
**Table 7-5 Account Closure Status – Field Description**

| Field                         | Description   |
|-------------------------------|---|
| <b>Virtual Account Number</b> | Displays the virtual account number.  |
| <b>Reference</b>              | Displays the reference number.  |
| <b>Customer Number</b>        | Displays the customer number.   |
| <b>Current Status</b>         | Displays the current status.  |
| <b>IBAN</b>                   | Displays the IBAN number.   |
| <b>Authorization Status</b>   | Displays the authorization status of the record.<br>The available options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Unauthorized</b></li> </ul> |

3. In the **Account Closure Status** screen, click a tile to open a record.

The **Account Closure Request Status** screen displays.

**Figure 7-6 Account Closure Request Status**



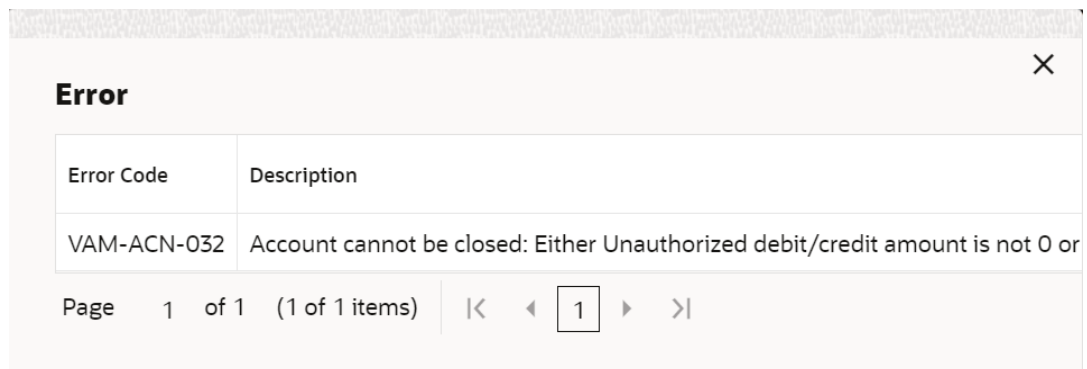
For more information on fields, refer to the field description table.

**Table 7-6 Account Closure Request Status – Field Description**

| Field                         | Description   |
|-------------------------------|---|
| <b>Customer Number</b>        | Displays the customer number of the virtual account being closed. |
| <b>Customer Name</b>          | Displays the customer name.                                       |
| <b>Virtual Account Number</b> | Displays the account number being closed.                         |
| <b>Account Description</b>    | Displays the account description.                                 |
| <b>Branch Code</b>            | Displays the branch code of the account.                          |
| <b>Currency</b>               | Displays the account currency.                                    |
| <b>Currency Status</b>        | Displays the current account closure status.                      |
| <b>Reference Number</b>       | Displays the reference number.                                    |
| <b>Process Status</b>         | Displays the process status.                                      |

- Click **View Errors** to view the error details of a marked stage. The **Error** popup screen displays.

**Figure 7-7 Error**



**Account Closure Status**

The available account closure status are:

- In-Progress:** The status of the closure request is marked as **In-Progress** until all the closure stages are successfully completed.

- **Completed:** On successful closure of the Virtual Account, the status of the closure request is marked as **Completed**.
- **Aborted:** The status of the closure request is marked as **Aborted**, whenever a user aborts a closure request before the account is closed. Click **Abort** to abort a closure request.
- **Failed:** The status of the closure request is marked as **Failed** if any of the closure stages fail. Click **View Errors** to view the failure reason. Click **Retry** to retry the closure request. The Retry process will start from the first closure stage (i.e. Account and Balances) irrespective of which stage the error has occurred.

#### Account Closure Stages

The account closure stages are as follows:

- **Account and Balances:** These are internal validations performed by the system.
- **Open Contracts:** These are external validations performed to validate, if any active Standing Orders, Future Value Dated Payments and Pending Payments are set on a virtual account in Oracle Banking Payments, and also the virtual account is an active liquidity account in Oracle Banking Liquidity Management.
- **Interest Liquidation:** Interest liquidation of the accrued Interest till date.
- **Balance Transfer:** Transfer of residual balance to a designated virtual account specified during account closure initiation.

#### Note:

Transaction postings on virtual accounts with zero net balance are not allowed while the account closure is pending/in-progress.

Transactions posting on virtual account (with an initial balance), after the balance transfer stage for which the closure request is in progress, will either be allowed or disallowed based on a parameter. For more details on the parameter, refer to *Oracle Banking Virtual Account Management Installation Guide*.

- **Delink From Structure:** Delinking of virtual accounts that are a part of structure and do not have any child accounts.
- **Account Closure:** Successful closure of virtual account.

# 8

## Account Input

This topic provides the information about the Account Input maintenance.

The **Account Input** enables the user to create a virtual account for a customer.

This topic contains the following subtopics:

- [Create Account Input](#)  
This topic describes the systematic instructions to configure the virtual account details.
- [View Account Input](#)  
This topic describes the systematic instructions to view the list of configured virtual account.

### 8.1 Create Account Input

This topic describes the systematic instructions to configure the virtual account details.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Account Input**. Under **Account Input**, click **Create Account Input**.

The **Create Account Input** screen displays.

**Figure 8-1 Create Account Input**

The screenshot shows the 'Create Account Input' form with the following fields and sections:

- Customer Information:**
  - Customer Number (Required)
  - Customer Name
  - Virtual Entity ID
  - Virtual Entity Name
  - Account Product
  - Account Currency
  - Branch Code
  - IBAN Required (Toggle)
  - Virtual Account Number
  - IBAN Account Number
  - Buttons: View Transactions, View Balance, View Interest Rates
- Correspondence Address:**
  - Copy Address from Entity
  - Address Line 1, Address Line 2, Address Line 3, Address Line 4
  - Country, Zip Code
- Structured Address:**
  - Copy Address from Entity
  - Department, Sub Department, Street Name, Building Number
  - Building Name, Floor, Post Box, Room
  - Post Code, Town Name, Town Location Name, District Name
  - Country Sub Division (Required), Country (Required)

3. Specify the fields on **Create Account Input** screen. **Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 8-1 Create Account Input – Field Description**

| Field                         | Description   |
|-------------------------------|---|
| <b>Customer Number</b>        | Click <b>Search</b> icon to view and select the required customer number.   |
| <b>Customer Name</b>          | Based on the <b>Customer Number</b> selected, the information is auto-populated.  |
| <b>Virtual Entity ID</b>      | Click <b>Search</b> icon to view and select the required virtual entity ID.   |
| <b>Virtual Entity Name</b>    | Based on the <b>Virtual Entity ID</b> selected, the information is auto-populated.  |
| <b>Account Product</b>        | Click <b>Search</b> icon to view and select the required account product.   |
| <b>Account Currency</b>       | Click <b>Search</b> icon to view and select the required account currency. Displays the list of currencies based on the currency restrictions configured in Customer Account Product.   |
| <b>Branch Code</b>            | Click <b>Search</b> icon to view and select the required branch code. Displays the list of branches based on the Branch Restrictions configured in Create Account Facility for the customer.  |
| <b>IBAN Required</b>          | By default, this is disabled.<br>If enabled, indicates that an IBAN must be generated.  |
| <b>Virtual Account Number</b> | System generates the virtual account number based on account numbering mask and corporate specific range, if defined. <ul style="list-style-type: none"> <li>If the <b>External Account Number</b> is selected in Branch Parameters configuration, the system suppresses internal account number generation logic and accepts externally generated account number for the specific branch.</li> <li>If <b>Corporate Specific Range Required</b> is opted and the auto-generation of account number is also enabled, the system automatically allocates the virtual account numbers from the corporate specified range defined. In this case, the next incremental virtual account number from the corporate specified range will be allocated. In case a corporate has been allocated with multiple ranges, then the new virtual account number is allocated from lowest number in the defined range or ranges. However, if all of the ranges are utilized for a corporate, the user needs to define a new corporate specific range for a given corporate. Until then, the user is not allowed to create a new virtual account for a given corporate.</li> <li>If <b>Manual Account Number Generation</b> is opted, the user has to manually provide account number from the corporate specific range defined.</li> </ul> |
| <b>IBAN Account Number</b>    | System generates the IBAN based on IBAN numbering mask. If the <b>External IBAN</b> is selected in Branch Parameters configuration, system suppresses internal IBAN generation logic and accepts externally generated IBAN for the specific branch.   |

Table 8-1 (Cont.) Create Account Input – Field Description



| Field                           | Description  |
|---------------------------------|--|
| <b>Copy Address from Entity</b> | Select the checkbox to copy the correspondence address captured at virtual entity level. However, you can also modify the address at the virtual account level.  |
| <b>Address Line 1</b>           | Specify the address line 1 address details.<br><br> <b>Note:</b><br>This field is mandatory if <b>Structured Address Applicable</b> is not selected.                      |
| <b>Address Line 2</b>           | Specify the address line 2 address details.  |
| <b>Address Line 3</b>           | Specify the address line 3 address details.  |
| <b>Address Line 4</b>           | Specify the address line 4 address details.  |
| <b>Country</b>                  | Click <b>Search</b> icon to view and select the require country.<br><br> <b>Note:</b><br>This field is mandatory if <b>Structured Address Applicable</b> is not selected. |
| <b>Zip Code</b>                 | Specify the zip code details of the address.   |
| <b>Structured Address</b>       | If <b>Structured Address Applicable</b> is selected in <b>Create Bank Parameters</b> , then the Structured Address is displayed to provide the required information.   |
| <b>Copy Address from Entity</b> | Select the checkbox to copy the structured address captured at virtual entity level. However, you can also modify the address at the virtual account level.  |
| <b>Department</b>               | Specify the department.  |
| <b>Sub Department</b>           | Specify the sub department.  |
| <b>Street Name</b>              | Specify the street name.   |
| <b>Building Number</b>          | Specify the building number.   |
| <b>Building Name</b>            | Specify the building name.   |
| <b>Floor</b>                    | Specify the floor number.  |
| <b>Post Box</b>                 | Specify the post box details   |
| <b>Room</b>                     | Specify the room number.   |
| <b>Post Code</b>                | Specify the post code details.   |
| <b>Town Name</b>                | Specify the town name.   |
| <b>Town Location Name</b>       | Specify the location name of the town.   |
| <b>District Name</b>            | Specify the district name.   |
| <b>Country Sub Division</b>     | Specify the country sub division.  |
| <b>Country</b>                  | Click <b>Search</b> icon to view and select the required country. This field is mandatory.   |
| <b>Account Description</b>      | This is auto-populated as virtual entity name. User can modify the auto-populated details.   |
| <b>Account Purpose</b>          | Specify the purpose of the virtual account.  |



Table 8-1 (Cont.) Create Account Input – Field Description







| Field                                | Description   |
|--------------------------------------|---|
| <b>Balance Availability</b>          | <p>Select one of the following options:</p> <ul style="list-style-type: none"> <li>• <b>Own Balance:</b> This is the available balance of the virtual account including child contributions and internal limits if available.</li> <li>• <b>Pool Balance:</b> The entire pool balance is available for this accounts irrespective of its own balance.</li> <li>• <b>Own Balance and Fixed Amount from Pool:</b> Sum of own balance as mentioned above and a fixed amount from the pool balance. If Own Balance and Fixed Amount from Pool is selected, the Fixed Amount in Pool Currency field is available to provide the fixed amount.</li> </ul> |
| <b>Fixed Amount in Pool Currency</b> | Specify the fixed amount in the pool currency.  |
| <b>Balance Check for Debits</b>      | This is defaulted from the account product used. The default value can be modified.   |
| <b>Debit Transaction Allowed</b>     | <p>This is defaulted from the account product used.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b><br/>This option can be disabled, but cannot enable it.</p> </div>   |
| <b>Credit Transaction Allowed</b>    | <p>This is defaulted from the account product used.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b><br/>This option can be disabled, but cannot enable it.</p> </div>   |
| <b>Account Frozen</b>                | By default, this is disabled.<br>If selected, indicates if the account is frozen.   |
| <b>Overdraft Required</b>            | <p>This is defaulted from the account product used.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b><br/>This option can be disabled, but cannot enable it.</p> </div>   |
| <b>Overdraft Amount</b>              | Specify the fixed amount that can be overdrawn by the account. This is applicable if overdraft is allowed.  |
| <b>Interest Calculation</b>          | <p>This is defaulted from the account product used.</p> <div style="border: 1px solid #ccc; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b><br/>This option can be disabled, but cannot enable it.</p> </div>   |

Table 8-1 (Cont.) Create Account Input – Field Description

| Field                               | Description   |
|-------------------------------------|---|
| <b>Liquidity Management Allowed</b> | <p>This is defaulted from the account product used. This option can be disabled but cannot enable. If enabled, the virtual accounts will be automatically created as Liquidity accounts in Oracle Banking Liquidity Management during Virtual Account creation.</p> <div style="border: 1px solid #0070C0; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b></p> <p>Any maintenances on virtual accounts in Oracle Banking Virtual Account Management or liquidity accounts in Oracle Banking Liquidity Management will have independent life cycles in the respective systems.</p> </div>   |
| <b>Sanction Check Status</b>        | <p>System displays the sanction check status for the virtual account. The available options are :</p> <ul style="list-style-type: none"> <li>• <b>Success</b></li> <li>• <b>Failed</b></li> <li>• <b>Pending</b></li> <li>• <b>Not Required</b></li> </ul> <div style="border: 1px solid #0070C0; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b></p> <p>During the virtual account creation or modification, the <b>Sanction Check Status</b> is marked as <b>Pending</b> by default, if the <b>Sanction Check Required</b> is selected while configuring the bank parameters. If the customer is exempted from the sanction check, the <b>Sanction Check Status</b> is marked as <b>Not Required</b>. However, the user can update the sanction check status from <a href="#">Update Sanction Status</a>.</p> </div> |
| <b>Real Account Linkage</b>         | <p>Select one of the options:</p> <ul style="list-style-type: none"> <li>• <b>Structure Level:</b> If selected, indicates that the real account for this virtual account is linked at the structure level.</li> <li>• <b>Account Level:</b> If selected, indicates that the real account for this virtual account is linked at the account level.</li> </ul>  |
| <b>Structure Code</b>               | <p>Specify the structure code to link the virtual account to an existing structure of the customer.<br/>This field is displayed if <b>Real Account Linkage</b> is selected as <b>Structure Level</b>.</p>   |
| <b>Structure Description</b>        | <p>Based on the <b>Structure Code</b> selected, the information is auto-populated.<br/>This field is displayed if <b>Real Account Linkage</b> is selected as <b>Structure Level</b>.</p>  |
| <b>Parent Account Linkage</b>       | <p>Select the required parent virtual account number from the drop-down list for linking the virtual account.<br/>The list of parent virtual accounts is based on the structure code selected. This field is displayed if <b>Real Account Linkage</b> is selected as <b>Structure Level</b>.</p>  |

**Table 8-1 (Cont.) Create Account Input – Field Description**

| Field                        | Description   |
|------------------------------|---|
| <b>Real Account Number</b>   | Click <b>Search</b> icon to view and select the required real account number, if real account linkage is at the account level. This field is displayed if <b>Real Account Linkage</b> is selected as <b>Account Level</b> . |
| <b>Real Account Branch</b>   | Based on the <b>Real Account Number</b> selected, the information is auto-populated. This field is displayed if <b>Real Account Linkage</b> is selected as <b>Account Level</b> .   |
| <b>Real Account Currency</b> | Based on the <b>Real Account Number</b> selected, the information is auto-populated. This field is displayed if <b>Real Account Linkage</b> is selected as <b>Account Level</b> .   |
| <b>Account Opening Date</b>  | Displays the account opening date for the virtual account.  |
| <b>Account Closure Date</b>  | Displays the account opening date for the virtual account.  |
| <b>Last Activity Date</b>    | Displays the last date on which a transaction was performed for the virtual account.  |
| <b>Account Status</b>        | Displays the current account status for the virtual account.  |

#### Account Transactions Enquiry

The **Account Transactions Enquiry** screen enables the user to view the virtual account transactions.

- On **Create Account Input** screen, select an account for which the user want to view the account transactions. The respective screen opens with the account details.
- Click **View Transactions**.

The **Account Transactions Enquiry** screen displays.

**Figure 8-2 Account Transactions Enquiry**

The screenshot shows the 'Account Transactions Enquiry' interface. At the top, there is a search bar with 'Customer Number' set to '150324' and 'Transaction Date Range' from 'March 9, 2018' to 'April 9, 2018'. Below the search bar are 'Query' and 'Export' buttons. The main area contains a table with the following data:

| Virtual Account Number | Transaction Reference Number | Debit/Credit | Transaction Amount | Balance  | Transaction Code | Transaction Date | Value Date    | Additional Information | Recon Refere Num |
|------------------------|------------------------------|--------------|--------------------|----------|------------------|------------------|---------------|------------------------|------------------|
| XYZUSD1234CHGT         | 000ZJNL1809902MB             | Credit       | \$200.00           | \$200.00 | 000              | April 9, 2018    | April 9, 2018 |                        |                  |
| XYZUSD1234CHGT         | 000ZJNL1809902MC             | Credit       | \$30.00            | \$230.00 | 000              | April 9, 2018    | April 9, 2018 |                        |                  |
| XYZUSD1234CHGT         | 000ZJNL1809902MD             | Credit       | \$500.00           | \$730.00 | 000              | April 9, 2018    | April 9, 2018 |                        |                  |

At the bottom of the table, there is a pagination control showing 'Page 1 of 1 (1-3 of 3 items)' and navigation arrows.

**Note:**

By default, the last one month transactions are auto-populated.

- Select the **Transaction Date Range** and click **Query** to view the list of transactions.  
For more information on fields, refer to the field description table.

**Table 8-2 Account Transactions Enquiry – Field Description**

| Field                                  | Description  |
|--|--|
| <b>Virtual Account Number</b>          | Displays the virtual account number.                       |
| <b>Transaction Reference Number</b>    | Displays the transaction reference number.                 |
| <b>Debit/Credit</b>                    | Indicates whether it is debit/credit transaction.          |
| <b>Transaction Currency</b>            | Displays the transaction currency.                         |
| <b>Transaction Amount</b>              | Displays the transaction amount.                           |
| <b>Balance</b>                         | Displays the account balance.                              |
| <b>Transaction Code</b>                | Displays the transaction code.                             |
| <b>Transaction Date</b>                | Displays the transaction date.                             |
| <b>Value Date</b>                      | Displays the value date.                                   |
| <b>Additional Information</b>          | Displays the additional information about the transaction. |
| <b>Reconciliation Reference Number</b> | Displays the reconciliation reference number.              |
| <b>Exchange Rate</b>                   | Displays the exchange rate.                                |
| <b>Real Account</b>                    | Displays the real account number.                          |
| <b>Real Account CCY</b>                | Displays the real account currency.                        |
| <b>Real Account Branch</b>             | Displays the branch of the real account number.            |
| <b>Real Transaction Exchange Rate</b>  | Displays the transaction exchange rate.                    |
| <b>Real Transaction Amount</b>         | Displays the transaction amount in real account currency.  |
| <b>Source Code</b>                     | Displays the source of transaction.                        |
| <b>Transaction Type</b>                | Displays the transaction type.                             |

- Click **Export** to export the transaction details in .csv format.

**Account Balance Details**

After saving a record, the user can navigate to **View Account Input** screen and **View Account Structure** screen to view the account balance details.

- On **Create Account Input** screen, select an account for which the user want to view the account balance details. The respective screen opens with the configured details.
- Click **View Balance**.

The **Account Balance and Transactions** screen displays.

Figure 8-3 Account Balance and Transactions

| Account Balance & Transactions       |                                    | ✕               |
|--------------------------------------|------------------------------------|-----------------|
| Account Number                       |                                    | XYZUSD1234CHGT  |
| Account Description                  |                                    | Charges Testing |
| Account Currency                     |                                    | USD             |
| <b>Current Balance</b>               |                                    | \$730.00        |
| Available Balance                    |                                    | \$730.00        |
| <b>∨ Available Balance Breakdown</b> |                                    |                 |
| <b>Add</b>                           | Overdraft Amount                   | \$0.00          |
| <b>Add</b>                           | Deferred Amount                    | \$0.00          |
| <b>Less</b>                          | Blocked Amount                     | \$0.00          |
| <b>Less</b>                          | Unauthorized Debit                 | \$0.00          |
| <b>Less</b>                          | Uncollected Amount                 | \$0.00          |
| <b>Add</b>                           | <b>Child Contributions</b>         | \$0.00          |
| <b>Less</b>                          | <b>Blocked Child Contributions</b> | \$0.00          |
|                                      | Benefit from Pool ⓘ                | \$0.00          |
|                                      | Available Line Amount ⓘ            | \$0.00          |
|                                      | <b>Effective Available Balance</b> | \$730.00        |
|                                      | Unauthorized Credit                | \$0.00          |
| <b>∨ Currency Wise Position ⓘ</b>    |                                    |                 |
|                                      | USD                                | \$730.00        |

For more information on fields, refer to the field description table.

**Table 8-3 Account Balance and Transactions - Field Description**

| Field                              | Description                                      |
|------------------------------------|--|
| <b>Account Number</b>              | Displays the account number.                     |
| <b>Account Description</b>         | Displays the account description.                |
| <b>Account Currency</b>            | Displays the account currency.                   |
| <b>Current Balance</b>             | Displays the current balance.                    |
| <b>Available Balance</b>           | Displays the available balance.                  |
| <b>Overdraft Amount</b>            | Displays the overdraft amount.                   |
| <b>Deferred Amount</b>             | Displays the deferred amount.                    |
| <b>Blocked Amount</b>              | Displays the blocked amount.                     |
| <b>Unauthorized Debit</b>          | Displays the unauthorized debit.                 |
| <b>Uncollected Amount</b>          | Displays the uncollected amount.                 |
| <b>Child Contributions</b>         | Displays the child account contribution.         |
| <b>Blocked Child Contributions</b> | Displays the blocked child account contribution. |
| <b>Benefit from Pool</b>           | Displays the benefit from the pool.              |
| <b>Available Line Amount</b>       | Displays the Available line amount.              |
| <b>Effective Available Balance</b> | Displays the effective available balance.        |
| <b>Unauthorized Credit</b>         | Displays the unauthorized credit.                |
| <b>Currency Wise Position</b>      | Displays the currency wise position.             |

10. Click **Current Balance**.

The **Account Balance and Transactions - Transactions** screen displays with the last one month's transactions listed.

**Figure 8-4 Account Balance and Transactions - Transactions**

| Account Balance & Transactions    |                         |             |
|-----------------------------------|-------------------------|-------------|
| <a href="#">&lt; Transactions</a> |                         |             |
| > Date: 2018-04-09                | Debit/Credit:<br>Credit | Amount: 200 |
| > Date: 2018-04-09                | Debit/Credit:<br>Credit | Amount: 30  |
| > Date: 2018-04-09                | Debit/Credit:<br>Credit | Amount: 500 |

For more information on fields, refer to the field description table.

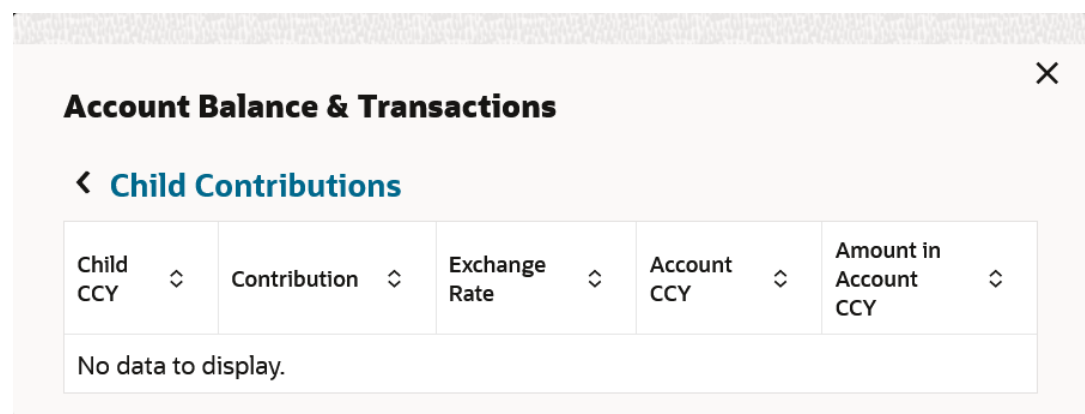
**Table 8-4 Account Balance and Transactions - Transactions - Field Description**

| Field         | Description   |
|---------------|---|
| <b>Date</b>   | Displays the transaction date.  |
| <b>Dr/Cr</b>  | Displays the transaction type whether the transaction is Credit or Debit. |
| <b>Amount</b> | Displays the transaction amount.  |

11. Click **Child Contributions**.

The **Account Balance Details - Child Contributions** screen displays with currency wise consolidated child contributions along with the applied exchange rate used for conversion for accounts in a structure.

**Figure 8-5 Account Balance Details - Child Contributions**



For more information on fields, refer to the field description table.

**Table 8-5 Account Balance Details - Child Contributions - Field Description**

| Field                        | Description  |
|------------------------------|--|
| <b>Child CCY</b>             | Displays the child contribution currency.  |
| <b>Contribution</b>          | Displays the child contribution amount for a specific currency.                                |
| <b>Exchange Rate</b>         | Displays the exchange rate applied to derive the equivalent amount in parent account currency. |
| <b>Account CCY</b>           | Displays the parent account currency.  |
| <b>Amount in Account CCY</b> | Displays the child contribution equivalent amount in parent account currency.                  |

12. Click **Blocked Contributions**.

The **Account Balance Details - Blocked Contributions** screen displays with currency wise consolidated child blocked contributions along with the applied exchanged rate used for conversion for accounts part of a structure. For more information on fields, refer to the field description table.

**Table 8-6 Account Balance Details - Blocked Contributions - Field Description**

| Field                        | Description  |
|------------------------------|--|
| <b>Child CCY</b>             | Displays the blocked child contribution currency.  |
| <b>Contribution</b>          | Displays the blocked child contribution amount for a specific currency.                        |
| <b>Exchange Rate</b>         | Displays the exchange rate applied to derive the equivalent amount in parent account currency. |
| <b>Account CCY</b>           | Displays the parent account currency.  |
| <b>Amount in Account CCY</b> | Displays the blocked child contribution equivalent amount in parent account currency.          |

- Click **Close** icon to close and navigate back to the selected screen.

### Interest Rates

The **Interest Rates** screen enables the user to view the interest rates of virtual account. The **View Interest Rates** button is enabled only if **Interest Calculations** is selected during the virtual account opening.

- On **Create Account Input** screen, Click **View Interest Rates**.

The **Interest Rates** screen displays.

**Figure 8-6 Interest Rates**

| Interest Product       | Rate Description | Effective Date | Currency | Rate | Rate Code |
|------------------------|------------------|----------------|----------|------|-----------|
| Debit Interest Product |                  |                |          |      |           |
| Debit Interest Product |                  |                |          |      |           |
| Debit Interest Product |                  |                |          |      |           |

Page 1 of 1 (1-3 of 3 items)

For more information on fields, refer to the field description table.

**Table 8-7 Interest Rates - Field Description**

| Field                   | Description                                    |
|-------------------------|--|
| <b>Interest Product</b> | Displays the interest product.                 |
| <b>Rate Description</b> | Displays the interest rate description.        |
| <b>Effective Date</b>   | Displays the effective date.                   |
| <b>Currency</b>         | Displays the currency of the interest product. |
| <b>Rate</b>             | Displays the interest rate.                    |
| <b>Rate Code</b>        | Displays the rate code.                        |

- Click **Close** icon to close and navigate back to the selected screen.
- Click **Save** to save the details.

The user can view the configured account details in the [View Account Input](#).



17. Click **Cancel** to close the details without saving.

## 8.2 View Account Input

This topic describes the systematic instructions to view the list of configured virtual account.

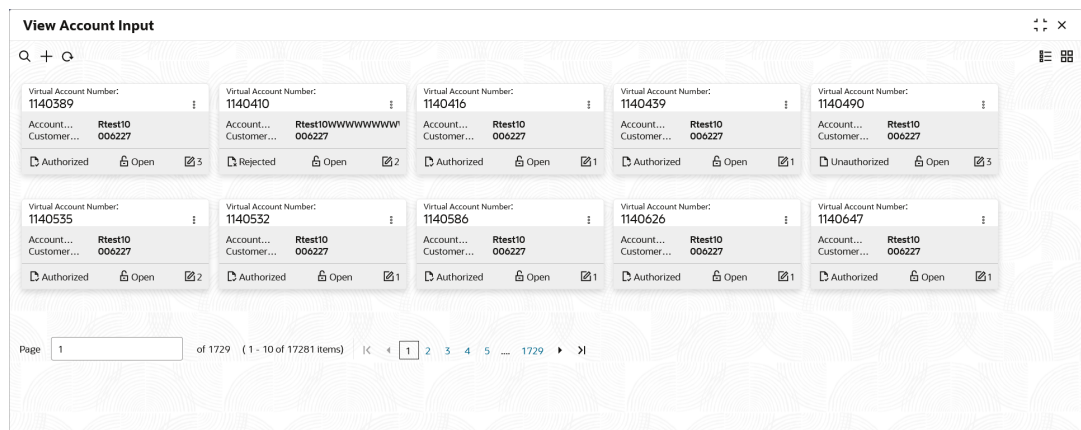
The user can configure a virtual account using the [Create Account Input](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Account Input**. Under **Account Input**, click **View Account Input**.

The **View Account Input** screen displays.

**Figure 8-7 View Account Input**



For more information on fields, refer to the field description table.

**Table 8-8 View Account Input – Field Description**

| Field                         | Description  |
|-------------------------------|--|
| <b>Virtual Account Number</b> | Displays the number of the virtual account.  |
| <b>Account Description</b>    | Displays additional details of the virtual account.  |
| <b>Customer ID</b>            | Displays the customer ID.  |
| <b>Authorization Status</b>   | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul> |
| <b>Record Status</b>          | Displays the status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Open</b></li> <li>• <b>Closed</b></li> </ul>  |
| <b>Modification Number</b>    | Displays the number of modification performed on the record.   |

# 9

## Account Structure

This topic provides the information about the Account Structure maintenance.

The **Account Structure** enables the user to configure an account structure for a real account that belongs to any customer.

This topic contains the following subtopics:

- [Create Account Structure](#)  
This topic describes the systematic instructions to create or modify the account structure for a customer.
- [View Account Structure](#)  
This topic describes the systematic instructions to view the list of the configured account structures.

### 9.1 Create Account Structure

This topic describes the systematic instructions to create or modify the account structure for a customer.

The user can configure charge funding account for structure level charges.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Account Structure**. Under **Account Structure**, click **Create Account Structure**.

The **Create Account Structure** screen displays.

**Figure 9-1 Create Account Structure**

The screenshot shows the 'Create Account Structure' interface with the following fields and values:

| Customer Number | Customer Name  | Structure Code | Structure Description |
|-----------------|----------------|----------------|-----------------------|
| 000062          | Customer FCUBS | STRUCT76       | TEST STRUCTURE        |

Interest Calculation Required:

| Account Linkage            | Real Account Number | Real Account Branch | Virtual Multi-Currency Account |
|----------------------------|---------------------|---------------------|--------------------------------|
| Real Account   Virtual MCA | 0010000620026       | 001                 |                                |

| Charge Account | Real Account Name    | Real Account Branch | Real Account Currency |
|----------------|----------------------|---------------------|-----------------------|
| 0010000620015  | FCUBS Customer GBP_1 | 001                 | GBP                   |

Buttons: Build Structure, Cancel, Save

3. Specify the fields on **Create Account Structure** screen.

 **Note:**

The fields marked as **Required** are mandatory.

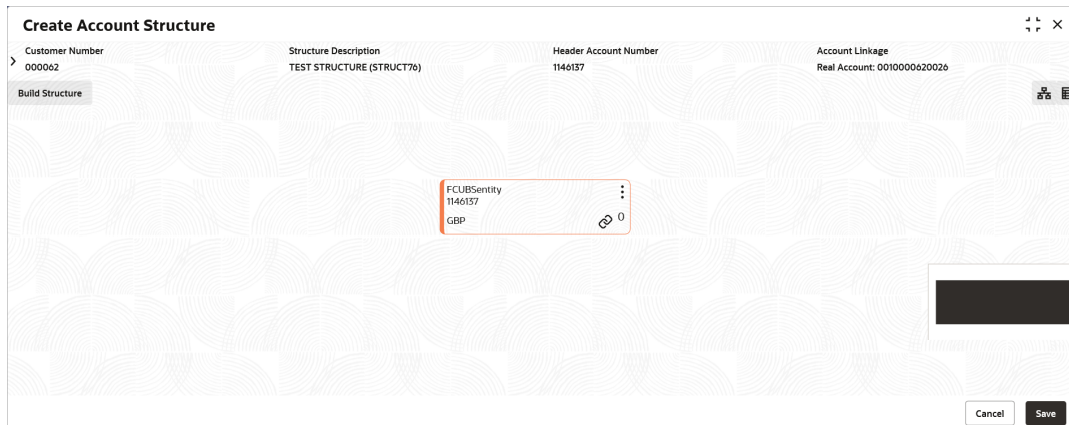
For more information on fields, refer to the field description table.

**Table 9-1 Create Account Structure – Field Description**

| Field                                 | Description   |
|---------------------------------------|---|
| <b>Customer Number</b>                | Click <b>Search</b> icon to view and select the required customer number.   |
| <b>Customer Name</b>                  | Based on the <b>Customer Number</b> selected, the information is auto-populated.  |
| <b>Structure Code</b>                 | Specify a code for the structure.<br>A maximum length of eight alphanumeric characters are allowed.   |
| <b>Structure Description</b>          | Specify the additional information for the structure.   |
| <b>Header Account Number</b>          | Click <b>Search</b> icon to view and select the required header account number.<br>This is the root node for the structure and is always a virtual account.   |
| <b>Interest Calculation Required</b>  | If enabled, indicates the interest calculation required at the account structure level.   |
| <b>Account Linkage</b>                | Select one of the options below: <ul style="list-style-type: none"> <li>• <b>Real Account:</b> If selected, the user can configure an account structure for a real account. The <b>Real Account Number</b> and the <b>Real Account Branch</b> are enabled to select the account.</li> <li>• <b>Virtual MCA:</b> If selected, the user can configure an account structure for a virtual multi-currency account. The <b>Virtual Multi-Currency Account</b> is enabled to select the account.</li> </ul> |
| <b>Real Account Number</b>            | Click <b>Search</b> icon to view and select the required real account number.   |
| <b>Real Account Branch</b>            | Based on the <b>Real Account Number</b> selected, the information is auto-populated.  |
| <b>Virtual Multi-Currency Account</b> | Click <b>Search</b> icon to view and select the required virtual multi-currency account.  |
| <b>Real Account Number</b>            | Click <b>Search</b> icon to view and select the required real account number.   |
| <b>Real Account Name</b>              | Based on the <b>Real Account Number</b> selected, the information is auto-populated.  |
| <b>Real Account Branch</b>            | Based on the <b>Real Account Number</b> selected, the information is auto-populated.  |
| <b>Real Account Currency</b>          | Based on the <b>Real Account Number</b> selected, the information is auto-populated.  |

4. Click **Build Structure** to define the account structure using **Diagram View** or **Detail View**.  
The selected **Header Account Number** displays as the first node.

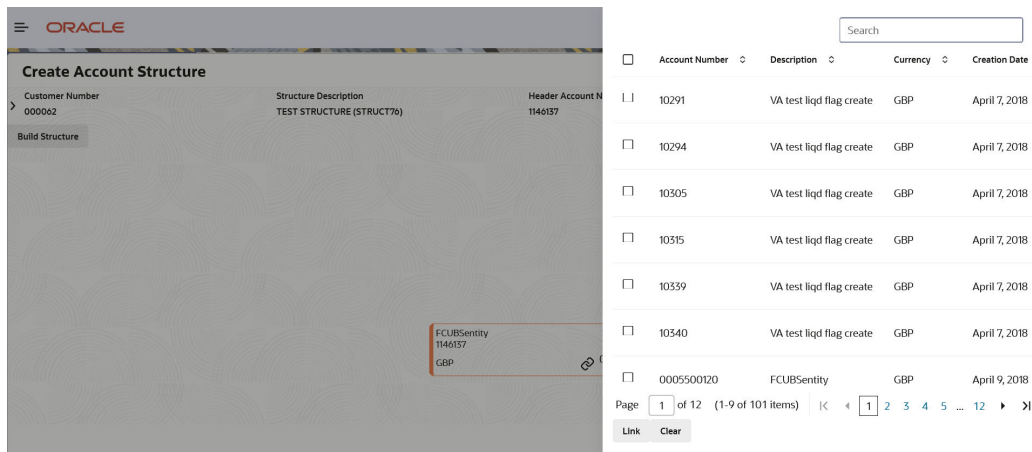
**Figure 9-2 Create Account Structure - Header Account Number**



**Diagram View**

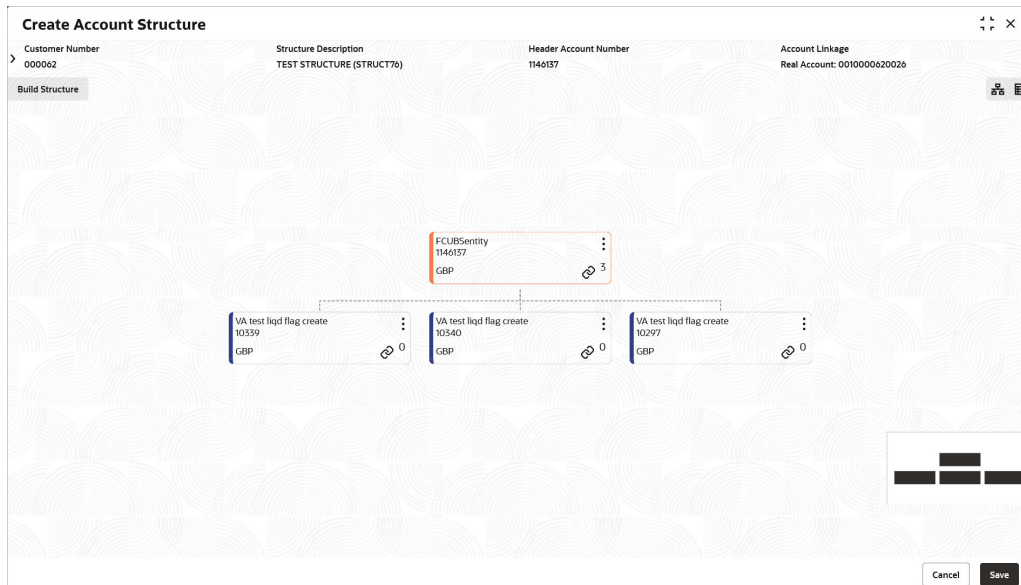
5. For **Diagram View**, follow the below steps:
  - a. Click on the **Link** button to link the virtual accounts to the structure.

**Figure 9-3 Create Account Structure - Diagram View - Link Account**



- b. Select the virtual account number from the list which needs to be linked and click **Link**.

**Figure 9-4 Create Account Structure - Diagram View**



- The user can select a node, click on three dots symbol, and click on **Account Details** to view more details of the account.
- The user can select a node, click on three dots symbol, and click on **Undo Link** to remove the newly added linkage before submitting the request.

**Detail View**

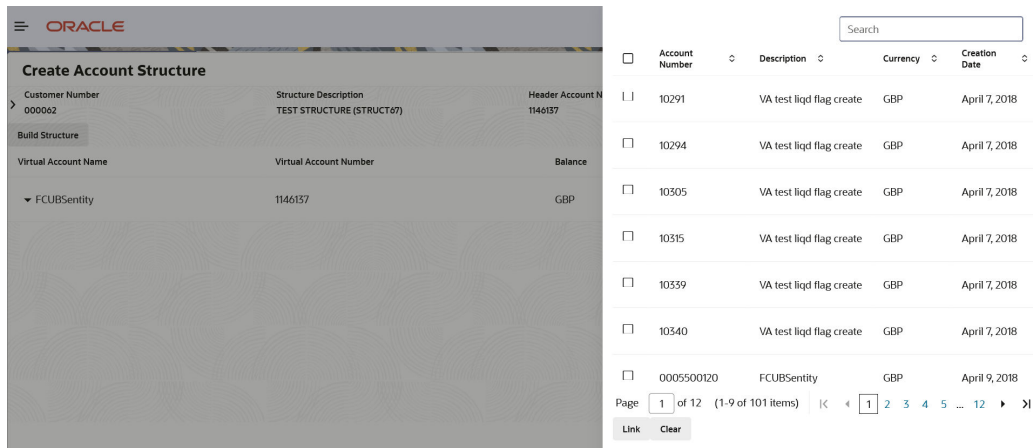
6. For **Detail View**, follow the below steps:
  - a. Click **Detail View** to change the view and provide the details in a tabular format.

**Figure 9-5 Create Account Structure - Detail View - Header Account Number**

| Virtual Account Name | Virtual Account Number | Balance | Accounts Linked | Actions |
|----------------------|------------------------|---------|-----------------|---------|
| FCUBSentity          | 1146137                | GBP     | 0               |         |

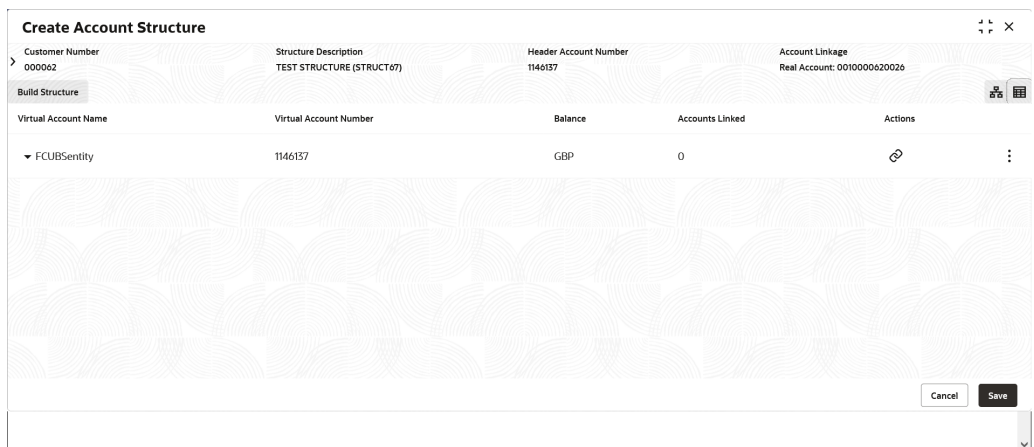
- b. Click **Link** button to link the virtual accounts to the structure.

**Figure 9-6 Create Account Structure - Detail View - Link Account**



- c. Select the virtual account number from the list which needs to be linked and click **Link**.

**Figure 9-7 Create Account Structure - Detail View**



- The user can select a node, click on three dots symbol, and click on **Account Details** to view more details of the account.
  - The user can select a node, click on three dots symbol, and click on **Undo Link** to remove the newly added linkage before submitting the request.
7. Click **Export** to download the account structure in .csv format.

**Note:**

The Account Structure displays in the **Diagram View** when all the available rows of the **Detail View** has relevant data.

8. Click **Save** to save the details.  
The user can view the configured account structure details in the [View Account Structure](#).

**Note:**

Once the Virtual Account Structure is closed and authorized, the linked virtual accounts will automatically be delinked and will be available to be linked to a new or existing Virtual Account Structure. A closed Virtual Account Structure cannot be re-opened.

9. Click **Cancel** to close the details without saving.

## 9.2 View Account Structure

This topic describes the systematic instructions to view the list of the configured account structures.

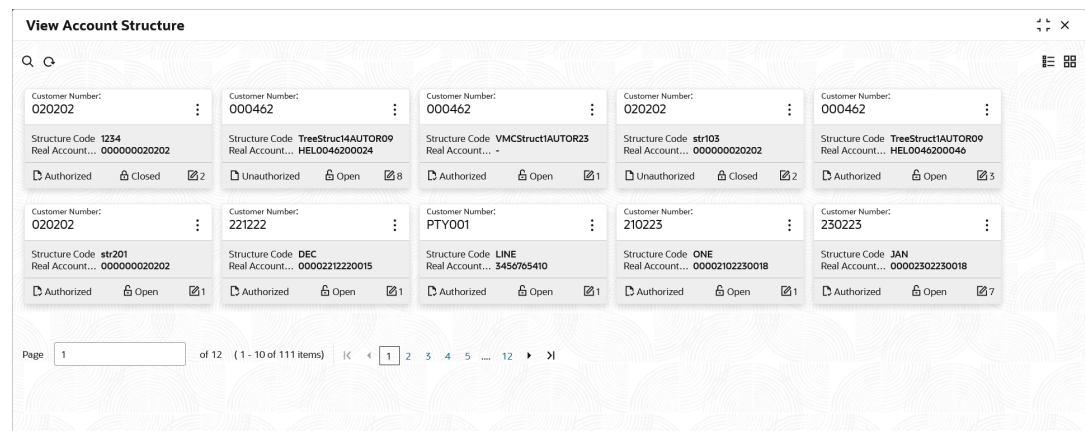
The user can configure an account structure using the [Create Account Structure](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Account Structure**. Under **Account Structure**, click **View Account Structure**.

The **View Account Structure** screen displays.

**Figure 9-8 View Account Structure**



For more information on fields, refer to the field description table.

**Table 9-2 View Account Structure – Field Description**

| Field                      | Description  |
|----------------------------|--|
| <b>Customer ID</b>         | Displays the customer ID details.                                  |
| <b>Structure Code</b>      | Displays the structure code associated with the account structure. |
| <b>Real Account Number</b> | Displays the account number that is mapped to the structure.       |

**Table 9-2 (Cont.) View Account Structure – Field Description**

| <b>Field</b>                | <b>Description</b>   |
|-----------------------------|--|
| <b>Authorization Status</b> | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"><li>• <b>Authorized</b></li><li>• <b>Rejected</b></li><li>• <b>Unauthorized</b></li></ul> |
| <b>Record Status</b>        | Displays the status of the record.<br>The options are: <ul style="list-style-type: none"><li>• <b>Open</b></li><li>• <b>Closed</b></li></ul>   |
| <b>Modification Number</b>  | Displays the number of modification performed on the record.   |



# 10

## Account Transaction Limits

This topic provides the information about the Account Transaction Limits maintenance.

The **Account Transaction Limits** enables the user to configure the account level restrictions where the restriction values are different from the one maintained at the customer account product level. If the transaction limit restrictions are maintained at both the product and account level, the account level restrictions will be considered.

This topic contains the following subtopics:

- [Create Account Transaction Limits](#)  
This topic describes the systematic instructions to configure the transaction limits at the account level for special cases where the account level transaction limits are different from that attached at an account product level.
- [View Account Transaction Limits](#)  
This topic describes the systematic instructions to view the list of configured account transaction limits.

### 10.1 Create Account Transaction Limits

This topic describes the systematic instructions to configure the transaction limits at the account level for special cases where the account level transaction limits are different from that attached at an account product level.

If the transaction limits are maintained for the specific virtual account, it will take precedence over the transaction limits maintained at an account product level.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Account Transaction Limits**. Under **Account Transaction Limits**, click **Create Account Transaction Limits**.

The **Create Account Transaction Limits** screen displays.

**Figure 10-1 Create Account Transaction Limits**

3. Specify the fields on **Create Account Transaction Limits** screen.

**Note:**  
The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 10-1 Create Account Transaction Limits – Field Description**

| Field                                 | Description  |
|---------------------------------------|--|
| <b>Account Number</b>                 | Click <b>Search</b> icon to view and select the account number for which a specific transaction limit needs to be maintained.                                |
| <b>Account Description</b>            | Displays the description of the selected account.  |
| <b>Transaction Limit Restrictions</b> | <b>Displays the following fields to attach the transaction limits for the selected virtual account.</b>  |
| <b>Limit Code</b>                     | Displays the limit code maintained at the product level for the selected Virtual Account.  |
| <b>Description</b>                    | Displays the description of the selected limit code.   |
| <b>Restriction ID</b>                 | Displays the Restriction ID(s) maintained for the limit rule attached to the limit code.   |
| <b>Description</b>                    | Displays the description of the specific Restriction ID.   |
| <b>Number of Transaction Allowed</b>  | Specify the number of transactions allowed for the specific Restriction ID(s).<br>By default, the system displays the value maintained at the product level. |
| <b>Utilization</b>                    | <b>Displays the following fields to view the current transaction limit utilization for the Virtual Account.</b>  |
| <b>Restriction ID</b>                 | Displays the restriction ID(s) applicable for the virtual account.   |
| <b>Start Date</b>                     | Displays the start date of the current restriction period. This is based on period configured for the respective restriction ID in the limit rule.           |

**Table 10-1 (Cont.) Create Account Transaction Limits – Field Description**

| Field                                | Description  |
|--------------------------------------|--|
| <b>End Date</b>                      | Displays the end date of the current restriction period. This is based on period configured for the respective restriction ID in the limit rule. |
| <b>Number of Transaction Allowed</b> | Displays the number of transactions allowed for the specific restriction ID and period.  |
| <b>Utilized Count</b>                | Displays the current utilization of transaction limit for the specific restriction ID and period.  |
| <b>Available Count</b>               | Displays the available transaction limit for the specific restriction ID and period.   |

- Click **Save** to save the details.

The user can view the configured account transaction limits in the [View Account Transaction Limits](#).

- Click **Cancel** to close the details without saving.

## 10.2 View Account Transaction Limits

This topic describes the systematic instructions to view the list of configured account transaction limits.

The user can configure the transaction limits at the account level using the [Create Account Transaction Limits](#).

Specify **User ID** and **Password**, and login to **Home** screen.

- On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
- Under **Accounts**, click **Account Transaction Limits**. Under **Account Transaction Limits**, click **View Account Transaction Limits**.

The **View Account Transaction Limits** screen displays.

**Figure 10-2 View Account Transaction Limits**

The screenshot shows the 'View Account Transaction Limits' interface. It features a search bar at the top left and a list of 10 account limit configurations arranged in two rows of five. Each configuration card displays the Virtual Account Number, Limit Code, and status with a count. A pagination bar at the bottom indicates 'Page 1 of 2 (1 - 10 of 20 items)'.

| Virtual Account Number | Limit Code | Status       | Count |
|------------------------|------------|--------------|-------|
| 1000774                | LIMCD1     | Unauthorized | 14    |
| 1146272                | LMCODES    | Unauthorized | 2     |
| 1000776                | LIMCD1     | Unauthorized | 3     |
| 1146380                | TXNLIMIT   | Authorized   | 1     |
| 1146425                | MSP        | Authorized   | 49    |
| 1146457                | LMCODES    | Unauthorized | 5     |
| 003945PRD1             | LIMCD1     | Rejected     | 4     |
| 1146291                | DEBITR     | Authorized   | 2     |
| 1146433                | LMCODES    | Authorized   | 4     |
| 1146224                | LIMCD890   | Authorized   | 4     |

For more information on fields, refer to the field description table.

**Table 10-2 View Account Transaction Limits – Field Description**

| <b>Field</b>                  | <b>Description</b>   |
|-------------------------------|--|
| <b>Virtual Account Number</b> | Displays the virtual account number.   |
| <b>Limit Code</b>             | Displays the limit code maintained for the virtual account.  |
| <b>Authorization Status</b>   | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"><li>• <b>Authorized</b></li><li>• <b>Rejected</b></li><li>• <b>Unauthorized</b></li></ul> |
| <b>Record Status</b>          | Displays the status of the record.<br>The options are: <ul style="list-style-type: none"><li>• <b>Open</b></li><li>• <b>Closed</b></li></ul>   |
| <b>Modification Number</b>    | Displays the number of modification performed on the record.   |

# 11

## Adhoc Interest Liquidation

This topic provides the information about the Adhoc Interest Liquidation maintenance.

The **Adhoc Interest Liquidation** enables the user to initiate the adhoc interest liquidation for a virtual account. Interest accrued till date will be liquidated.

This topic contains the following subtopics:

- [Create Adhoc Interest Liquidation](#)  
This topic describes the systematic instructions to initiate the adhoc interest liquidation request for a virtual account.
- [View Adhoc Interest Liquidation](#)  
This topic describes the systematic instructions to view the adhoc interest liquidation.

### 11.1 Create Adhoc Interest Liquidation

This topic describes the systematic instructions to initiate the adhoc interest liquidation request for a virtual account.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Adhoc Interest Liquidation**. Under **Adhoc Interest Liquidation**, click **Create Adhoc Interest Liquidation**.

The **Create Adhoc Interest Liquidation** screen displays.

**Figure 11-1 Create Adhoc Interest Liquidation**

The screenshot shows a web application window titled "Create Adhoc Interest Liquidation". It contains several input fields for data entry. The "Source Code" field is pre-filled with "OBVAM". The "Virtual Account Number" field is marked as "Required". The "Save" button is highlighted in black.

3. Specify the fields on **Create Adhoc Interest Liquidation** screen.



#### Note:

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 11-1 Create Adhoc Interest Liquidation – Field Description**

| Field                          | Description   |
|--------------------------------|---|
| <b>Source Reference Number</b> | Specify the required source reference number.                           |
| <b>Reference Number</b>        | System generates the reference number for the transaction.              |
| <b>Source Code</b>             | Click <b>Search</b> icon to view and select the required source code.   |
| <b>Virtual Account Number</b>  | Click <b>Search</b> icon to view and select the virtual account number. |
| <b>Branch Code</b>             | Displays the branch code.   |
| <b>Currency</b>                | Displays the currency.  |
| <b>Accured Interest</b>        | Displays the accured interest till date.                                |

- Click **Save** to save the details.  
The user can view the adhoc interest liquidation details in [View Adhoc Interest Liquidation](#).
- Click **Cancel** to close the details without saving.

## 11.2 View Adhoc Interest Liquidation

This topic describes the systematic instructions to view the adhoc interest liquidation.

Specify **User ID** and **Password**, and login to **Home** screen.

- On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
- Under **Accounts**, click **Adhoc Interest Liquidation**. Under **Adhoc Interest Liquidation**, click **View Adhoc Interest Liquidation**.

The **View Adhoc Interest Liquidation** screen displays.

**Figure 11-2 View Adhoc Interest Liquidation**

The screenshot shows the 'View Adhoc Interest Liquidation' interface. It features a search bar at the top left and a grid of eight transaction cards. Each card displays the following information:

- Reference:** HELVAIL181140001 through 000VAIL1809908qb
- Virtual Account:** 1000939 or 1000960 or 1146268
- Source Code:** OBVAM
- Currency:** GBP
- Accrued Interest:** 10, 20, 30, 40, 50, -12, or -
- Status:** Authorized, Liquidated, Rejected, Expired, or Active

At the bottom, there is a pagination control showing 'Page 1 of 1 (1 - 8 of 8 items)' with navigation arrows.

For more information on fields, refer to the field description table.

**Table 11-2 View Adhoc Interest Liquidation – Field Description**

| Field            | Description                    |
|------------------|--------------------------------|
| <b>Reference</b> | Displays the reference number. |

**Table 11-2 (Cont.) View Adhoc Interest Liquidation – Field Description**

| <b>Field</b>                  | <b>Description</b>   |
|-------------------------------|--|
| <b>Virtual Account Number</b> | Displays the virtual account number.   |
| <b>Source Code</b>            | Displays the Source Code.  |
| <b>Currency</b>               | Displays the currency of the virtual account.  |
| <b>Accured Interest</b>       | Displays the accured interest.   |
| <b>Authorization Status</b>   | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul> |
| <b>Transaction Status</b>     | Displays the status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Active</b></li> <li>• <b>Expired</b></li> <li>• <b>Liquidated</b></li> </ul>                      |

# 12

## Internal Credit Line

This topic provides the information about the Internal Credit Line maintenance.

The **Internal Credit Line** enables the user to configure internal credit line for a customer. The customer can offer the facility to its subsidiaries and the subsidiaries can use the credit line.

This topic contains the following subtopics:

- [Create Internal Credit Line](#)  
This topic describes the systematic instructions to configure internal credit line.
- [View Internal Credit Line](#)  
This topic describes the systematic instructions to view the list of configured internal credit line.

### 12.1 Create Internal Credit Line

This topic describes the systematic instructions to configure internal credit line.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Internal Credit Line**. Under **Internal Credit Line**, click **Create Internal Credit Line**.

The **Create Internal Credit Line** screen displays.



**Figure 12-1 Create Internal Credit Line**

3. Specify the fields on **Create Internal Credit Line** screen.

 **Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 12-1 Create Internal Credit Line – Field Description**

| Field                  | Description   |
|------------------------|---|
| <b>Customer Number</b> | Click <b>Search</b> icon to view and select the required customer number.   |
| <b>Customer Name</b>   | Based on the <b>Customer Number</b> selected, the information is auto-populated.                                      |
| <b>Line ID</b>         | Specify a line ID.  |
| <b>Description</b>     | Specify the additional information about the line ID.   |
| <b>Line Currency</b>   | Click <b>Search</b> icon to view and select the required line currency.   |
| <b>Line Amount</b>     | Specify the internal credit line amount.  |
| <b>Line Start Date</b> | Specify a start date for the line amount from the drop-down calendar.   |
| <b>Line End Date</b>   | Specify an end date for the line amount from the drop-down calendar.  |
| <b>Available</b>       | By default, this option is selected.<br>If selected, indicates that the line amount is valid for the selected period. |

**Table 12-1 (Cont.) Create Internal Credit Line – Field Description**

| Field                            | Description  |
|----------------------------------|--|
| <b>Utilization Status</b>        | Displays the pie chart of the amount that is utilized. |
| <b>Utilized Amount</b>           | Displays the amount that is utilized.                  |
| <b>Amount Utilized Today</b>     | Displays the amount that is utilized today.            |
| <b>Available Amount</b>          | Displays the amount that is available.                 |
| <b>Date of First Utilization</b> | Displays the date from when the amount is utilized.    |
| <b>Maximum Available Amount</b>  | Displays the maximum amount that is available.         |
| <b>Date of Last Utilization</b>  | Displays the date until when the amount is utilized.   |

4. Click **Utilization Details** to view all the utilization details of the internal credit line.
5. Click **Save** to save the details.  
The user can view the configured internal credit line in the [View Internal Credit Line](#).
6. Click **Cancel** to close the details without saving.

## 12.2 View Internal Credit Line

This topic describes the systematic instructions to view the list of configured internal credit line.

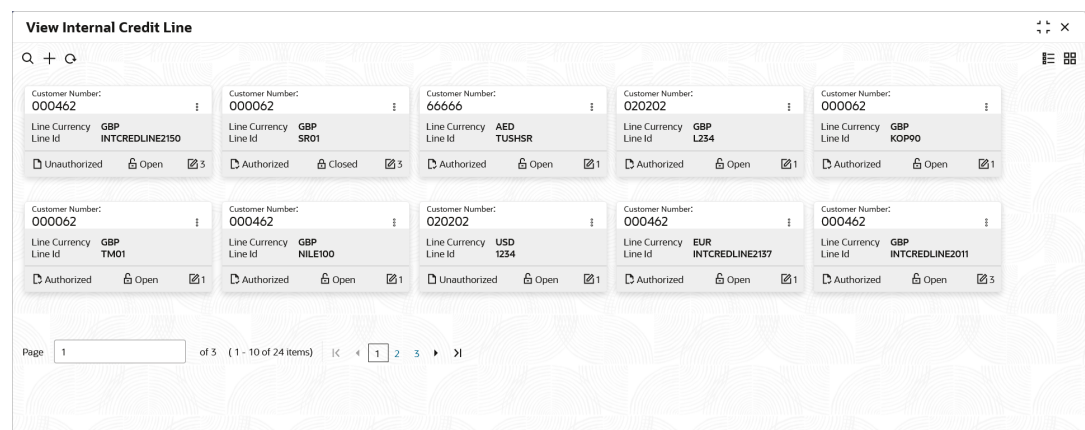
The user can configure an internal credit line using the [Create Internal Credit Line](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Internal Credit Line**. Under **Internal Credit Line**, click **View Internal Credit Line**.

The **View Internal Credit Line** screen displays.

**Figure 12-2 View Internal Credit Line**



For more information on fields, refer to the field description table.

Table 12-2 View Internal Credit Line – Field Description

| Field                       | Description  |
|-----------------------------|--|
| <b>Customer Number</b>      | Displays the customer number details.  |
| <b>Line Currency</b>        | Displays the line currency details.  |
| <b>Line ID</b>              | Displays the line ID details.  |
| <b>Authorization Status</b> | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"><li>• <b>Authorized</b></li><li>• <b>Rejected</b></li><li>• <b>Unauthorized</b></li></ul> |
| <b>Record Status</b>        | Displays the status of the record.<br>The options are: <ul style="list-style-type: none"><li>• <b>Open</b></li><li>• <b>Closed</b></li></ul>   |
| <b>Modification Number</b>  | Displays the number of modification performed on the record.   |

# 13

## Line Account Linkage

This topic provides the information about the Line Account Linkage maintenance.

The **Line Account Linkage** enables the user to configure the credit line of a customer to a virtual account for that customer. The virtual account that is linked must be either individual accounts or header accounts from account structure.

This topic contains the following subtopics:

- [Create Line Account Linkage](#)  
This topic describes the systematic instructions to configure line account linkage.
- [View Line Account Linkage](#)  
This topic describes the systematic instructions to view the list of configured line account linkage.

### 13.1 Create Line Account Linkage

This topic describes the systematic instructions to configure line account linkage.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Line Account Linkage**. Under **Line Account Linkage**, click **Create Line Account Linkage**.

The **Create Line Account Linkage** screen displays.

**Figure 13-1 Create Line Account Linkage**

3. Specify the fields on **Create Line Account Linkage** screen.

 **Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 13-1 Create Line Account Linkage – Field Description**

| Field                         | Description  |
|-------------------------------|--|
| <b>Customer Number</b>        | Click <b>Search</b> icon to view and select the required customer number.  |
| <b>Customer Name</b>          | Based on the <b>Customer Number</b> selected, the information is auto-populated.   |
| <b>Virtual Account Number</b> | Click <b>Search</b> icon to view and select the required virtual account number.   |
| <b>Account Description</b>    | Specify additional information about the line account linkage.   |
| <b>Line ID</b>                | Specify a line ID.   |
| <b>Description</b>            | Specify additional information about the line ID.  |
| <b>Line Currency</b>          | Click <b>Search</b> icon to view and select the required line currency.  |
| <b>Credit Line Linkage</b>    | Select one of the following: <ul style="list-style-type: none"> <li>• <b>Amount:</b> If selected, displays the credit line in amounts.</li> <li>• <b>Percentage:</b> If selected, displays the credit line in percentage.</li> </ul> |
| <b>Linkage Value</b>          | Specify a linkage value.   |

4. Click **Save** to save the details.

The user can view the configured line account linkage in the [View Line Account Linkage](#).

5. Click **Cancel** to close the details without saving.

## 13.2 View Line Account Linkage

This topic describes the systematic instructions to view the list of configured line account linkage.

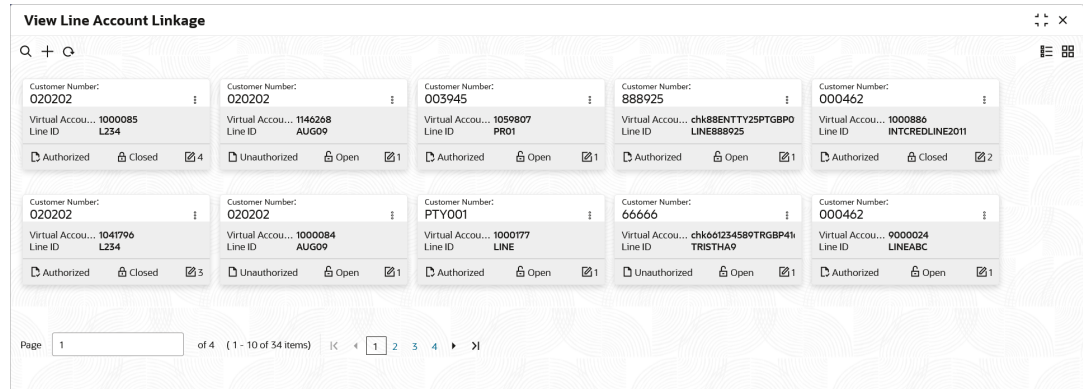
The user can configure the line account linkage using the [Create Line Account Linkage](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Line Account Linkage**. Under **Line Account Linkage**, click **View Line Account Linkage**.

The **View Line Account Linkage** screen displays.

**Figure 13-2 View Line Account Linkage**



For more information on fields, refer to the field description table.

**Table 13-2 View Line Account Linkage – Field Description**

| Field                         | Description  |
|-------------------------------|--|
| <b>Customer Number</b>        | Displays the customer number.  |
| <b>Virtual Account Number</b> | Displays the virtual account number details.   |
| <b>Line ID</b>                | Displays the line ID details.  |
| <b>Authorization Status</b>   | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul> |
| <b>Record Status</b>          | Displays the status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Open</b></li> <li>• <b>Closed</b></li> </ul>  |
| <b>Modification Number</b>    | Displays the number of modification performed on the record.   |

# 14

## Sanction Status

This topic provides the information about the Sanction Status maintenance.

The **Sanction Status** enables the user to update and view the sanction status of the virtual accounts.

This topic contains the following subtopics:

- [Update Sanction Status](#)  
This topic describes the systematic instructions to update the sanction status for a virtual account.
- [View Sanction Status](#)  
This topic describes the systematic instructions to view the list of virtual accounts with sanction status.

### 14.1 Update Sanction Status

This topic describes the systematic instructions to update the sanction status for a virtual account.

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Sanction Status**. Under **Sanction Status**, click **Update Sanction Status**.

The **Update Sanction Status** screen displays.

**Figure 14-1 Update Sanction Status**

| Account Number            | Account Description | Current Sanction Status | New Sanction Status |
|---------------------------|---------------------|-------------------------|---------------------|
| 1000120                   | ABCEntity           | Failed                  | Success             |
| Customer Number<br>020202 | Reference Number    | Source Reference Number | Remarks             |

3. Specify the fields on **Update Sanction Status** screen.

#### **Note:**

The fields marked as **Required** are mandatory.

For more information on fields, refer to the field description table.

**Table 14-1 Update Sanction Status – Field Description**

| Field                          | Description   |
|--------------------------------|---|
| <b>Account Number</b>          | Click <b>Search</b> icon to view and select the required account number.  |
| <b>Account Description</b>     | Displays additional information about the account.  |
| <b>Current Sanction Status</b> | Displays the current sanction status.   |
| <b>New Sanction Status</b>     | Select the new sanction status from the drop-down list.<br>The available options are as following: <ul style="list-style-type: none"> <li>• <b>Success</b></li> <li>• <b>Failed</b></li> <li>• <b>Pending</b></li> <li>• <b>Not Required</b></li> </ul> |
| <b>Customer ID</b>             | Displays the current customer ID.   |
| <b>Reference Number</b>        | Displays the reference number.  |
| <b>Source Reference Number</b> | Specify the source reference number.  |
| <b>Remarks</b>                 | Specify the remarks, if any.  |

4. Click **Save** to save the details.

The user can view the sanction status in the [View Sanction Status](#).

## 14.2 View Sanction Status

This topic describes the systematic instructions to view the list of virtual accounts with sanction status.

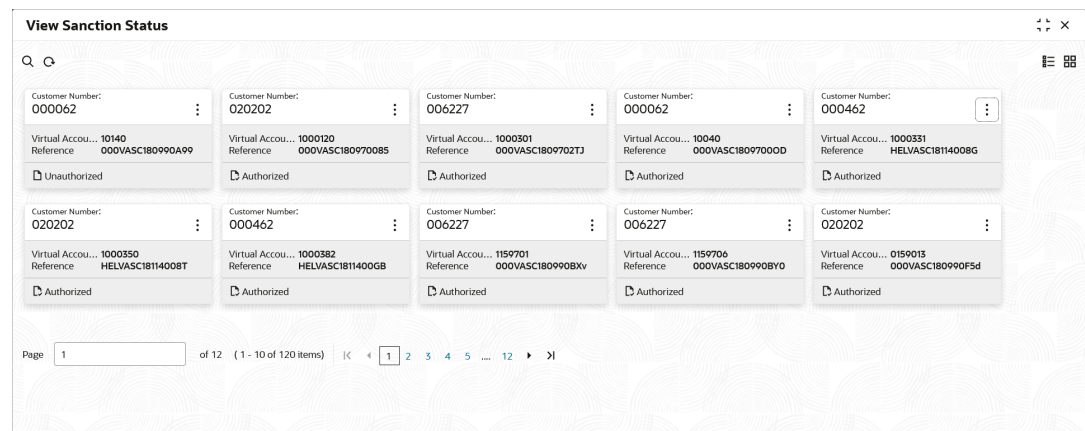
The user can update the sanction status using the [Update Sanction Status](#).

Specify **User ID** and **Password**, and login to **Home** screen.

1. On **Home** screen, click **Virtual Account Management**. Under **Virtual Account Management**, click **Accounts**.
2. Under **Accounts**, click **Sanction Status**. Under **Sanction Status**, click **View Sanction Status**.

The **View Sanction Status** screen displays.

**Figure 14-2 View Sanction Status**



For more information on fields, refer to the field description table.

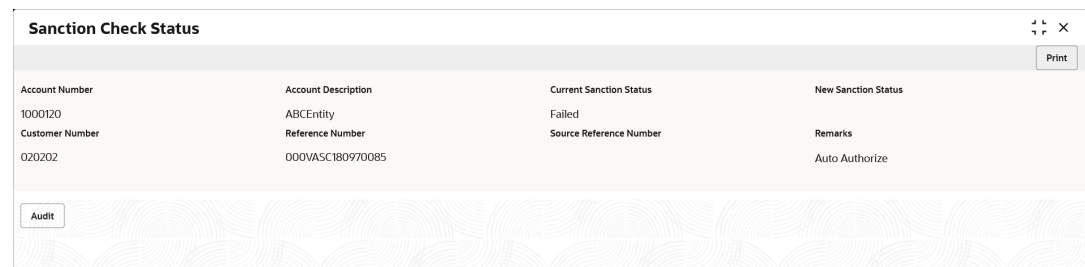


**Table 14-2 View Sanction Status – Field Description**

| Field                         | Description  |
|-------------------------------|--|
| <b>Customer ID</b>            | Displays the customer ID.  |
| <b>Virtual Account Number</b> | Displays the virtual account number details.   |
| <b>Reference Number</b>       | Displays the reference number.   |
| <b>Authorization Status</b>   | Displays the authorization status of the record.<br>The options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul> |

3. On **View Sanction Status** screen, click a tile to open a record.  
The **Sanction Check Status** screen displays.

**Figure 14-3 Sanction Check Status**



For more information on fields, refer to the field description table.

**Table 14-3 Sanction Check Status – Field Description**

| Field                          | Description   |
|--------------------------------|---|
| <b>New</b>                     | Click <b>New</b> to update the sanction check status. |
| <b>Print</b>                   | Click <b>Print</b> to print the selected records.     |
| <b>Account Number</b>          | Displays the virtual account number details.          |
| <b>Account Description</b>     | Displays the virtual account description details.     |
| <b>Current Sanction Status</b> | Displays the current sanction status.                 |
| <b>New Sanction Status</b>     | Displays the new sanction status.                     |
| <b>Customer ID</b>             | Displays the customer ID.                             |
| <b>Reference Number</b>        | Displays the reference number.                        |
| <b>Source Reference Number</b> | Displays the source reference number.                 |
| <b>Remarks</b>                 | Displays the remarks.                                 |

# A

## Error Codes and Messages

This topic provides the error codes and messages found in the application.

**Table A-1 Error Codes and Messages**

| Screen Name | Error Code   | Error Message   |
|-------------|--------------|---|
| All Screens | GC-CLS-02    | Record Successfully Closed  |
| All Screens | GC-REOP-03   | Successfully Reopened   |
| All Screens | GCS-AUTH-01  | Record Successfully Authorized  |
| All Screens | GCS-AUTH-02  | Valid modifications for approval were not sent. Failed to match                                       |
| All Screens | GCS-AUTH-03  | Maker cannot authorize  |
| All Screens | GCS-AUTH-04  | No Valid unauthorized modifications found for approval.   |
| All Screens | GCS-CLOS-002 | Record Successfully Closed  |
| All Screens | GCS-CLOS-01  | Record Already Closed   |
| All Screens | GCS-CLOS-02  | Record Successfully Closed  |
| All Screens | GCS-CLOS-03  | Unauthorized record cannot be closed, it can be deleted before first authorization                    |
| All Screens | GCS-COM-001  | Record does not exist   |
| All Screens | GCS-COM-002  | Invalid version sent, operation can be performed only on latest version                               |
| All Screens | GCS-COM-003  | Please Send Proper ModNo  |
| All Screens | GCS-COM-004  | Please send makerId in the request  |
| All Screens | GCS-COM-005  | Request is Null. Please Resend with Proper Values   |
| All Screens | GCS-COM-006  | Unable to parse JSON  |
| All Screens | GCS-COM-007  | Request Successfully Processed  |
| All Screens | GCS-COM-008  | Modifications should be consecutive.  |
| All Screens | GCS-COM-009  | Resource ID cannot be blank or "null".  |
| All Screens | GCS-COM-010  | Successfully cancelled \$1.   |
| All Screens | GCS-COM-011  | \$1 failed to update.   |
| All Screens | GCS-DEL-001  | Record deleted successfully   |
| All Screens | GCS-DEL-002  | Record(s) deleted successfully  |
| All Screens | GCS-DEL-003  | Modifications didn't match valid unauthorized modifications that can be deleted for this record       |
| All Screens | GCS-DEL-004  | Send all unauthorized modifications to be deleted for record that is not authorized even once.        |
| All Screens | GCS-DEL-005  | Only Maker of first version of record can delete modifications of record that is not once authorized. |
| All Screens | GCS-DEL-006  | No valid unauthorized modifications found for deleting  |
| All Screens | GCS-DEL-007  | Failed to delete. Only maker of the modification(s) can delete.                                       |
| All Screens | GCS-MOD-001  | Closed Record cannot be modified  |

**Table A-1 (Cont.) Error Codes and Messages**

| Screen Name      | Error Code   | Error Message   |
|------------------|--------------|---|
| All Screens      | GCS-MOD-002  | Record Successfully Modified  |
| All Screens      | GCS-MOD-003  | Record marked for close, cannot modify.   |
| All Screens      | GCS-MOD-004  | Only maker of the record can modify before once auth                                |
| All Screens      | GCS-MOD-005  | Not amendable field, cannot modify  |
| All Screens      | GCS-MOD-006  | Natural Key cannot be modified  |
| All Screens      | GCS-MOD-007  | Only the maker can modify the pending records.                                      |
| All Screens      | GCS-REOP-003 | Successfully Reopened   |
| All Screens      | GCS-REOP-01  | Unauthorized Record cannot be Reopened  |
| All Screens      | GCS-REOP-02  | Failed to Reopen the Record, cannot reopen Open records                             |
| All Screens      | GCS-REOP-03  | Successfully Reopened   |
| All Screens      | GCS-REOP-04  | Unauthorized record cannot be reopened, record should be closed and authorized      |
| All Screens      | GCS-SAV-001  | Record already exists   |
| All Screens      | GCS-SAV-002  | Record Saved Successfully.  |
| All Screens      | GCS-SAV-003  | The record is saved and validated successfully.                                     |
| All Screens      | GCS-REJ-001  | A rejected record cannot be closed. Please delete this modification.                |
| All Screens      | GCS-REJ-002  | A rejected record cannot be reopened. Please delete this modification.              |
| All Screens      | GCS-REJ-003  | Invalid modifications sent for reject. Highest modification must also be included.  |
| All Screens      | GCS-REJ-004  | Record Rejected successfully  |
| All Screens      | GCS-REJ-005  | Maker cannot reject the record.   |
| All Screens      | GCS-REJ-006  | Checker remarks are mandatory while rejecting.                                      |
| All Screens      | GCS-REJ-007  | No valid modifications found for reject.  |
| All Screens      | GCS-REJ-008  | Invalid modifications sent for reject. Consecutive modifications must be included.  |
| All Screens      | GCS-VAL-001  | The record is successfully validated.   |
| Account Facility | VAC-FCLT-001 | Cannot remove the Association as Mapping exists for the \$1 Real Account No         |
| Account Facility | VAC-FCLT-002 | Cannot Close the Facility as Virtual Account Mapping exists for the Real Account No |
| Account Facility | VAC-FCLT-003 | Cannot Map \$1 Account Number more than once  |
| Account Facility | VAC-FCLT-004 | At least One Real Account No must be Mapped to the Customer                         |
| Account Facility | VAC-FCLT-005 | Cannot Close the Maintenance as Virtual Customer exists                             |
| Account Facility | VAC-FCLT-006 | Cannot Close the Maintenance as Virtual Account Code exists                         |
| Account Facility | VAC-FCLT-007 | Cannot Reopen the Facility as the Customer is Closed                                |
| Account Facility | VAC-FCLT-008 | Cannot Reopen the Facility as the one of the Accounts is Closed                     |

Table A-1 (Cont.) Error Codes and Messages

| Screen Name      | Error Code   | Error Message   |
|------------------|--------------|---|
| Account Facility | VAC-FCLT-009 | Cannot Reopen the Facility as the one of the Branches is Closed   |
| Account Facility | VAC-FCLT-010 | Real Customer Number in Master and Detail cannot be different   |
| Account Facility | VAC-FCLT-011 | Cannot remove the association as Real Account is Mapped with Virtual Account                              |
| Account Facility | VAC-FCLT-012 | Cannot Close the Customer as Active Mapping exists in Identifier Service                                  |
| Account Facility | VAC-FCLT-013 | Default Virtual Entity is Invalid   |
| Account Facility | VAC-FCLT-014 | Cannot remove the association as Real Account is Mapped in Idmap Service                                  |
| Account Facility | VAC-FCLT-015 | Cannot close the Facility as Real Account is used in IDMAP  |
| Account Facility | VAC-FCLT-016 | \$1 is an invalid Real Account Number   |
| Account Facility | VAC-FCLT-017 | \$1 is an invalid Customer Number   |
| Account Facility | VAC-FCLT-018 | Cannot Close the facility as existing identifier rule is active   |
| Account Facility | VAC-FCLT-019 | Cannot Close the facility as existing remittance Id is active   |
| Account Facility | VAC-FCLT-020 | Cannot Close the facility as existing virtual entity is active  |
| Account Facility | VAC-FCLT-021 | Currency is not valid for the given real account - \$1  |
| Account Facility | VAC-FCLT-022 | Currency is not applicable for multi-currency account \$1   |
| Account Facility | VAC-FCLT-023 | Active account group with the real account number that is being removed exists. Modification not allowed. |
| Account Facility | VAC-FCLT-024 | Active account group for this customer exists. Close not allowed.   |
| Account Facility | VAC-FCLT-027 | Source System \$1 should be maintained in External DDA Service.   |
| Account Facility | VAC-FCLT-030 | Please enter mandatory entity details needed for the Default Virtual Entity                               |
| Account Facility | VAC-FCLT-031 | Virtual entity id should be same for facility and entity  |
| Account Facility | VAC-FCLT-032 | Default Virtual Entity cannot be removed  |
| Account Facility | VAC-FCLT-033 | Default Virtual Entity can be created only at the time of facility creation                               |
| Account Facility | VAC-FCLT-034 | Default Virtual Entity cannot be changed once facility created  |
| Account Facility | VAC-FCLT-035 | Entity cannot be modified from facility side after once auth  |
| Account Facility | VAC-FCLT-040 | Account class can not be null   |
| Account Facility | VAC-FCLT-041 | Account class \$1 is not valid for Real account \$2 and Branch \$3  |
| Account Facility | VAC-FCLT-042 | Sanction check Exempted flag can not be ON when sanction check required flag in bank parameter is OFF     |

**Table A-1 (Cont.) Error Codes and Messages**

| Screen Name  | Error Code   | Error Message  |
|--|--------------|--|
| Account Facility   | VAC-FCLT-043 | Account Product \$1 can not be mapped to Customer number Twice.  |
| Virtual Multi-Currency Account                                 | VAC-GRP-001  | Cannot close the Group as Active Group exist in Identifier Mapping                                       |
| Virtual Multi-Currency Account                                 | VAC-GRP-002  | Cannot close the Group as Active Group exist in Virtual Account Structure                                |
| Virtual Multi-Currency Account                                 | VAC-GRP-003  | Cannot reopen Real Customer number is Invalid  |
| Virtual Multi-Currency Account                                 | VAC-GRP-004  | Cannot reopen Real Customer number is Invalid in Core  |
| Virtual Multi-Currency Account                                 | VAC-GRP-005  | Cannot reopen as Ccy \$1 is invalid  |
| Virtual Multi-Currency Account                                 | VAC-GRP-006  | Real Customer No in all the detail blocks must be same as the Master block                               |
| Virtual Multi-Currency Account                                 | VAC-GRP-007  | Modify failed as currency present in Account Group is mapped in Account Structure                        |
| Virtual Multi-Currency Account                                 | VAC-GRP-025  | Cannot map two accounts with the same currency   |
| Virtual Multi-Currency Account                                 | VAC-GRP-026  | More than one Account cannot selected as Default   |
| Virtual Multi-Currency Account                                 | VAC-GRP-027  | Account Group Id in all the detail blocks must be same as the Master block                               |
| Virtual Multi-Currency Account                                 | VAC-GRP-028  | Real Account \$1, branch \$2 and currency \$3 Mapping is Invalid for customer \$4                        |
| Virtual Multi-Currency Account                                 | VAC-GRP-029  | Account \$1 is Invalid in Core   |
| Virtual Multi-Currency Account                                 | VAC-GRP-030  | Ccy \$1 is invalid   |
| Virtual Multi-Currency Account                                 | VAC-GRP-031  | Please Map at least one Account-currency pair  |
| Virtual Multi-Currency Account                                 | VAC-GRP-032  | Rolled Back Due to Exception   |
| Virtual Multi-Currency Account Account Input Account Structure | VAC-GRP-033  | Virtual Multi-ccy Account not found for the Customer   |
| Virtual Entity   | VAE-CIF-01   | Entity cannot be created, as customer is closed  |
| Virtual Entity   | VAE-CIF-02   | Size of Virtual Customer No and virtual customer mask maintained at virtual bank parameters do not match |
| Virtual Entity   | VAE-CIF-03   | Inputted Virtual Entity is not matched with Mask   |
| Virtual Entity   | VAE-CIF-04   | Virtual Entity Id is not the same for Individual type customer   |
| Virtual Entity   | VAE-CIF-05   | Virtual Entity Id is not the same for Corporate type customer  |
| Virtual Entity   | VAE-CIF-06   | Virtual Entity Bank Parameters is not maintained   |
| Virtual Entity   | VAE-CIF-07   | Provide Individual details   |
| Virtual Entity   | VAE-CIF-08   | can not close the record as active virtual account found   |

Table A-1 (Cont.) Error Codes and Messages

| Screen Name                  | Error Code    | Error Message   |
|------------------------------|---------------|---|
| Virtual Entity               | VAE-CIF-09    | \$1 is invalid  |
| Virtual Entity               | VAE-CIF-10    | Entity cannot be created, as facility is closed   |
| Virtual Entity               | VAE-CIF-11    | Entity cannot be modified, as customer is closed  |
| Virtual Entity               | VAE-CIF-12    | Entity cannot be modified, as Facility is closed  |
| Virtual Entity               | VAE-CIF-13    | Entity cannot be reopened, as customer is closed  |
| Virtual Entity               | VAE-CIF-14    | Entity cannot be reopened, as facility is closed  |
| Virtual Entity               | VAE-CIF-15    | \$1 Cannot be modified  |
| Virtual Entity               | VAE-CIF-16    | Mobile No. and Mobile No. ISD Should be Entered, as Preferred Mode is Mobile  |
| Virtual Entity               | VAE-CIF-17    | Email Id Should be Entered, as Preferred Mode is Email  |
| Virtual Entity               | VAE-CIF-18    | Provide Corporate Details   |
| Virtual Entity               | VAE-CIF-19    | Preferred Mode should be either E or M  |
| Virtual Entity               | VAE-CIF-20    | Default virtual entity record can be modified only after its corresponding account facility record is authorized    |
| Virtual Entity               | VAE-CIF-21    | The default virtual entity can be authorized only using the Account Facility screen                                 |
| Virtual Entity               | VAE-CIF-22    | Cannot delete the default virtual entity record as it is linked to an account facility                              |
| Virtual Entity               | VAE-CIF-23    | Record doesn't exist  |
| Virtual Entity               | VAE-CIF-24    | \$1 Length cannot be more than 35   |
| Virtual Entity               | VAE-CIF-26    | Length of BIC should be between 8 and 11 characters   |
| Virtual Entity               | VAE-CIF-025   | Incorrect value for Corporate Entity Type   |
| Virtual Entity Forget Entity | VAE-CLS-001   | Cannot close entity which has accounts in open state  |
| Virtual Entity               | VAE-COM-001   | txnControllerRefNo should not be null or empty  |
| Virtual Entity               | VAE-ENT-FOR01 | Cannot reopen forgotten entity  |
| Virtual Entity               | VAE-ENT-PII01 | User doesn't have access to PII data, cannot perform create or modify operations                                    |
| Forget Entity                | VAE-FOR-001   | Request is null, not valid.   |
| Forget Entity                | VAE-FOR-002   | Forget entities request created successfully.   |
| Forget Entity                | VAE-FOR-003   | Failed to create forget entities request.   |
| Forget Entity                | VAE-FOR-004   | Invalid id sent, cannot delete.   |
| Forget Entity                | VAE-FOR-005   | Record is already authorized  |
| Forget Entity                | VAE-FOR-006   | Authorized successfully   |
| Forget Entity                | VAE-FOR-007   | Record not found, invalid id.   |
| Forget Entity                | VAE-FOR-008   | Cannot delete authorized record   |
| Forget Entity                | VAE-FOR-009   | Record successfully deleted   |
| Forget Entity                | VAE-FOR-010   | Invalid Entity \$1 added, Entity should be valid and in closed and authorized state and without pending maintenance |
| Forget Entity                | VAE-FOR-011   | Invalid request. Duplicate requests for entity number \$1   |

Table A-1 (Cont.) Error Codes and Messages

| Screen Name                     | Error Code  | Error Message  |
|---------------------------------|-------------|--|
| Virtual Entity                  | VAE-STR-032 | mandatory fields are missing for structured address. Town Name, Post Code and Country are mandatory to proceed.                  |
| Virtual Entity                  | VAE-STR-033 | Structured address is disabled at bank level...  |
| Virtual Entity                  | VAE-STR-034 | mandatory fields are missing in Address. Please enter Registered address1, Country and correspondence Address1.                  |
| Virtual Entity                  | VAE-STR-035 | structured address is missing  |
| Account Structure               | VAM-ACC-101 | \$1 account is already linked to another structure   |
| Account Structure               | VAM-ACC-102 | \$1 child has been mapped to multiple parents  |
| Account Structure               | VAM-ACC-103 | \$1 doesn't have a parent  |
| Account Structure               | VAM-ACC-104 | \$1 has been mapped to itself  |
| Account Structure               | VAM-ACC-105 | \$1 account is not mapped to the structure properly  |
| Account Structure               | VAM-ACC-106 | Virtual Main Account should not have a parent  |
| Account Structure               | VAM-ACC-107 | \$1 Account has a parent account which has balance check not required checked  |
| Account Structure               | VAM-ACC-108 | Duplicate Rows are not allowed in multigrid  |
| Account Structure               | VAM-ACC-109 | \$1 account has non zero balance hence mapping cannot be closed  |
| Account Structure               | VAM-ACC-110 | \$1 account has non zero balance hence cant be removed from the mapping  |
| Account Structure               | VAM-ACC-120 | Account \$1 is closed. Reopen not allowed.   |
| Account Structure               | VAM-ACC-121 | Virtual parent and child account cannot be null in detail block  |
| Account Input Account Structure | VAM-ACC-122 | Virtual account number \$1 is not allowed as no Real account number of currency \$2 is found in Account group                    |
| Account Structure               | VAM-ACC-123 | Failed in updating the Parent Account in Account Balance Table.  |
| Account Structure               | VAM-ACC-125 | Account linkage for \$1 is not S, this account cannot be part of a structure.  |
| Account Input Account Structure | VAM-ACC-126 | Value for Real Account Linkage cannot be modified because the current account is part of an active structure.                    |
| Account Structure               | VAM-ACC-127 | Virtual Account \$1 with balance check not required cannot be parent account to virtual account \$2 with Balance check required. |
| Account Input Account Structure | VAM-ACC-128 | IBAN Account no already generated, modify not allowed  |
| Account Input                   | VAM-ACC-129 | Overdraft fixed amount cannot be less than utilized amount \$1   |
| Account Input Account Structure | VAM-ACC-130 | Virtual Account doesn't exist  |
| Account Structure               | VAM-ACC-131 | At least one Virtual parent - Virtual Child account mapping is mandatory   |
| Account Input Account Structure | VAM-ACC-132 | Balance Fetch Failed for Virtual Account \$1 and Real Customer \$2   |

Table A-1 (Cont.) Error Codes and Messages

| Screen Name                     | Error Code     | Error Message  |
|---------------------------------|----------------|--|
| Account Input                   | VAM-ACC-133    | OD Start Date cannot be lesser than application Date   |
| Account Input                   | VAM-ACC-134    | Error while parsing OD Start Date  |
| Account Input                   | VAM-ACC-135    | OD End Date cannot be lesser than OD start Date  |
| Account Input                   | VAM-ACC-136    | Error while parsing OD End Date  |
| Account Input                   | VAM-ACC-137    | Don't Pass OD Start and End Dates when Overdraft allowed flag is N   |
| Account Input                   | VAM-ACC-138    | Corporate Range has not been defined in Branch for respective customer.  |
| Account Input                   | VAM-ACC-139    | Account number cannot be generated as all the range/s exhausted and No Active Range/s available.                       |
| Account Input                   | VAM-ACC-140    | Given Account number is out of defined range/s for Customer/Corporate in respective Branch.                            |
| Account Input                   | VAM-ACC-141    | Account number cannot be generated as no Active Range/s available in Branch for respective customer.                   |
| Account Input Account Structure | VAM-ACC-142    | Virtual Account \$1 not allowed as closure request is initiated for the same   |
| Account Input                   | VAM-ACC-143    | The length of Zip code must not exceed 15 characters   |
| Account Input                   | VAM-ACC-144    | Cannot modify BalanceCheck for debits flag to Y as the Parent Account flag is N  |
| Account Input                   | VAM-ACC-145    | Cannot modify BalanceCheck for debits flag to N as the child Account flag is Y   |
| Account Input                   | VAM-ACC-AUTH01 | Event request logged for handing off account details to \$ system  |
| Account Input                   | VAM-ACC-FOR01  | Cannot reopen forgotten virtual account  |
| Account Input                   | VAM-ACCK-001   | \$1 account is in unauthorized state   |
| Account Input                   | VAM-ACCK-002   | \$1 account is not in open status  |
| Account Input                   | VAM-ACCK-003   | \$1 account is frozen  |
| Account Input Account Structure | VAM-ACCK-011   | Invalid Virtual Account \$1  |
| Account Input                   | VAM-ACCK-012   | KYC Status is \$1 for Virtual Entity \$2   |
| Account Input                   | VAM-ACN-002    | Length of Branch Code is greater than Branch Code of Account Mask  |
| Account Input                   | VAM-ACN-003    | Length of Currency is greater than Currency of Account Mask  |
| Account Input                   | VAM-ACN-004    | Real Account currency and default account currency are not same.   |
| Account Input                   | VAM-ACN-008    | Check digit generation failed for \$1  |
| Account Input                   | VAM-ACN-015    | Account cannot be closed: Either current balance/ Unauthorized debit/credit amount is not 0 or some amount is blocked. |
| Account Input                   | VAM-ACN-016    | Account cannot be closed: Account is currently mapped to another account.  |
| Account Input                   | VAM-ACN-018    | Virtual Account Number Generation Failed : Account \$1 Already Exists  |



**Table A-1 (Cont.) Error Codes and Messages**

| Screen Name                        | Error Code  | Error Message   |
|------------------------------------|-------------|---|
| Account Input                      | VAM-ACN-020 | Virtual customer no is closed. Virtual Account cannot be reopened.  |
| Account Input                      | VAM-ACN-021 | Branch code is closed. Virtual Account cannot be reopened.  |
| Account Input                      | VAM-ACN-022 | Currency is closed. Virtual Account cannot be reopened.   |
| Account Input                      | VAM-ACN-023 | Branch \$1 is not allowed for Customer \$2, Virtual Account cannot be reopened  |
| Account Input                      | VAM-ACN-026 | \$1 flag should be enabled first at Account Product Level   |
| Account Input                      | VAM-ACN-027 | Fixed Amount is Mandatory when Overdraft Allowed is Y   |
| Account Input                      | VAM-ACN-028 | Fixed amount from pool is Mandatory when Balance Availability Options is selected as Own Bal + Fixed Amt from Pool(B) |
| Account Input                      | VAM-ACN-029 | Real Account Number and Real Account Branch is mandatory when Real Account Linkage is Account Level                   |
| Account Input                      | VAM-ACN-030 | When balAvailabilityOptions is not B then fixed amount from pool should not be given                                  |
| Account Input                      | VAM-ACN-031 | Currency is not applicable for multi-currency real account \$1  |
| Account Input                      | VAM-ACN-032 | Account cannot be closed: Either Unauthorized debit/credit amount is not 0 or some amount is blocked                  |
| Account Input                      | VAM-ACN-033 | Structure Code and Virtual Parent Acc are applicable for linkage at Structure level.                                  |
| Account Input                      | VAM-ACN-034 | Structure Code or Virtual Parent Account is missing   |
| Account Input                      | VAM-ACN-035 | Structure Linkage cannot be done for different Real Account Nos   |
| Account Input                      | VAM-ACN-037 | Structure Code is Invalid   |
| Account Input                      | VAM-ACN-120 | The manually input Virtual Account number is not as per the mask  |
| Account Input                      | VAM-ACN-121 | Real Account Number/Branch/Currency is not required when Real Account Linkage is Structure level                      |
| Account Input                      | VAM-ACN-122 | Virtual Account Number is mandatory when autogen flag is N  |
| Account Input                      | VAM-ACN-125 | Default Virtual Entity is not available   |
| Account Input                      | VAM-ACN-201 | Account number cannot be generated as the limit exhausted.  |
| Account Input                      | VAM-ACN-301 | PII access not enabled for user, cannot perform create  |
| Account Input                      | VAM-ACN-302 | PII access not enabled for user, cannot perform modify  |
| Account Input<br>Account Structure | VAM-BAL-001 | Failed to save Account Balance  |

**Table A-1 (Cont.) Error Codes and Messages**

| Screen Name                        | Error Code  | Error Message  |
|------------------------------------|-------------|--|
| Account Input<br>Account Structure | VAM-BAL-002 | Successfully validated and updated balance   |
| Account Input<br>Account Structure | VAM-BAL-003 | Insufficient funds for \$1 account   |
| Account Input<br>Account Structure | VAM-BAL-004 | Insufficient funds for \$1   |
| Account Input<br>Account Structure | VAM-BAL-005 | Sufficient funds available for \$1   |
| Account Input<br>Account Structure | VAM-BAL-006 | Successfully inserted data into Value Dated table for \$1  |
| Account Input<br>Account Structure | VAM-BAL-007 | Successfully updated data into Value Dated table for \$1   |
| Account Input<br>Account Structure | VAM-BAL-008 | Successfully inserted data into Account Transaction table for \$1                                      |
| Account Input<br>Account Structure | VAM-BAL-009 | Failed to build URL to call Turn over balance  |
| Account Input<br>Account Structure | VAM-BAL-010 | No records sent to post turn over balance  |
| Account Input<br>Account Structure | VAM-BAL-011 | No response has come after call to turn over balance   |
| Account Input<br>Account Structure | VAM-BAL-012 | Successfully updated turn over balance   |
| Account Input<br>Account Structure | VAM-BAL-013 | Failed to insert turn over balance for virtual account \$1   |
| Account Input<br>Account Structure | VAM-BAL-014 | Successfully retrieved   |
| Account Input<br>Account Structure | VAM-BAL-015 | Failed while fetching the records for the given combination, please check the logs for further details |
| Account Input<br>Account Structure | VAM-BAL-016 | It is mandatory to pass either the virtual account number or the value date to fetch records           |
| Account Input<br>Account Structure | VAM-BAL-017 | Virtual Account number, from date and to date, all three are mandatory fields                          |
| Account Input<br>Account Structure | VAM-BAL-018 | From date cannot be greater than to date   |
| Account Input<br>Account Structure | VAM-BAL-020 | Failed to acquire balances of participating account(s)   |
| Account Input<br>Account Structure | VAM-BAL-021 | Virtual Account \$1 and currency \$2 combination is Invalid  |
| Account Input<br>Account Structure | VAM-BAL-022 | Failed to acquire account details of participating account(s)  |
| Account Input<br>Account Structure | VAM-BAL-023 | Failed to merge Account Balance details for Tanked Batch   |
| Account Input<br>Account Structure | VAM-BAL-024 | Successfully merged account details for Untanking batch  |

**Table A-1 (Cont.) Error Codes and Messages**

| Screen Name                        | Error Code  | Error Message  |
|------------------------------------|-------------|--|
| Account Input<br>Account Structure | VAM-BAL-025 | Failed to retrieve current balance   |
| Account Closure                    | VAM-CLS-001 | Inserted entry into Virtual Account Closure Request Status Successfully                                |
| Account Closure                    | VAM-CLS-002 | Updated Virtual Account Closure Request Status Successfully  |
| Account Closure                    | VAM-CLS-003 | Virtual account closure request initiated successfully   |
| Account Closure                    | VAM-CLS-004 | Failed when pushing into Virtual Account Closure Request Status queue                                  |
| Account Closure                    | VAM-CLS-005 | Retry request for Virtual Account Closure submitted successfully                                       |
| Account Closure                    | VAM-CLS-006 | Virtual account closure aborted successfully   |
| Account Closure                    | VAM-CLS-007 | Cannot abort virtual account closure as it is already aborted  |
| Account Closure                    | VAM-CLS-008 | Cannot retry virtual account closure that is already aborted   |
| Account Closure                    | VAM-CLS-009 | Virtual account closure request already exists for the given source system and source reference number |
| Account Closure                    | VAM-CLS-010 | At least one virtual account closure request is mandatory  |
| Account Closure                    | VAM-CLS-011 | Transfer out virtual account is mandatory when outstanding balance is greater than zero                |
| Account Closure                    | VAM-CLS-012 | Transfer in virtual account is mandatory when outstanding balance is less than zero                    |
| Account Closure                    | VAM-CLS-013 | Virtual account and transfer in/out virtual account must be in same currency                           |
| Account Closure                    | VAM-CLS-014 | Virtual account and transfer in virtual account must be in same currency                               |
| Account Closure                    | VAM-CLS-015 | Virtual account and transfer in/out virtual account should belong to same Real account                 |
| Account Closure                    | VAM-CLS-016 | Transfer out virtual account \$1 is not valid as account closure request is initiated for the same     |
| Account Closure                    | VAM-CLS-017 | Closure request already initiated for virtual account \$1  |
| Account Closure                    | VAM-CLS-018 | Transfer in virtual account \$1 is not valid as account closure request is initiated for the same      |
| Account Closure                    | VAM-CLS-019 | Multiple account closure requests found for virtual account \$1  |
| Account Closure                    | VAM-CLS-020 | Virtual account \$1 for which closure is requested cannot be given as Transfer In Account              |
| Account Closure                    | VAM-CLS-021 | Virtual account \$1 for which closure is requested cannot be given as Transfer Out Account             |
| Account Closure                    | VAM-CLS-022 | Closure request for virtual account \$1 is not allowed as it has non zero outstanding balance          |
| Account Closure                    | VAM-CLS-023 | Transfer virtual account \$1 is not linked to any real account   |

Table A-1 (Cont.) Error Codes and Messages

| Screen Name     | Error Code   | Error Message  |
|-----------------|--------------|--|
| Account Closure | VAM-CLS-025  | Closure request for virtual account \$1 not allowed as it is maintained as transfer account in another account closure request |
| Account Closure | VAM-CLS-026  | Virtual account closure request authorization failed   |
| Account Closure | VAM-CLS-027  | Virtual account closure request authorized successfully  |
| Account Closure | VAM-CLS-028  | Virtual account closure request deleted successfully   |
| Account Closure | VAM-CLS-029  | Deletion of virtual account closure request failed   |
| Account Closure | VAM-CLS-030  | Maker and Checker cannot be same   |
| Account Closure | VAM-CLS-031  | Virtual account closure request saved successfully   |
| Account Closure | VAM-CLS-032  | Only Maker can delete the record   |
| Account Closure | VAM-CLS-033  | Authorized record cannot be deleted  |
| Account Closure | VAM-CLS-034  | Virtual account closure request is already authorized  |
| Account Closure | VAM-CLS-037  | Failed to abort conductor workflow   |
| Account Closure | VAM-CLS-038  | Failed to start conductor workflow   |
| Account Closure | VAM-CLS-039  | Cannot retry virtual account closure request that is in progress   |
| Account Closure | VAM-CLS-040  | Cannot retry Account closure in Pending state  |
| Account Closure | VAM-CLS-042  | Virtual Account Closure saved and authorized successfully  |
| Account Closure | VAM-CLS-043  | Closure Request already exists for the Virtual Account \$1   |
| Account Closure | VAM-CLS-044  | Failed while generating Request Ref No   |
| Account Closure | VAM-CLS-045  | Virtual Account Closure Request Failed   |
| Account Closure | VAM-CLS-046  | No Closure request found to Delete   |
| Account Closure | VAM-CLS-047  | No Closure request found to Authorize  |
| Account Closure | VAM-CLS-048  | Virtual Account No \$1 is part of an Unauthorized Account Structure  |
| Account Closure | VAM-CLS-049  | Virtual Account \$1 is an active liquidity account   |
| Account Input   | VAM-EXT-001  | External system could not generated the Virtual Account Number.  |
| Account Input   | VAM-EXT-002  | External system could not generated the IBAN Number.   |
| Account Input   | VAM-EXT-003  | Externally Generation Virtual Account Number validation Failed : Account \$1 Already Exists                                    |
| Account Input   | VAM-EXT-004  | Externally Generation IBAN number validation Failed : IBAN number \$1 Already Exists   |
| Account Input   | VAM-EXT-005  | Externally generated VA number length can not exceed 35 characters   |
| Account Input   | VAM-EXT-006  | Externally generated IBAN length can not exceed 35 characters  |
| Account Input   | VAM-IBAN-006 | IBAN Account already exists for this account   |
| Account Input   | VAM-IBAN-007 | IBAN Generation Failed -Virtual account number is not available  |

**Table A-1 (Cont.) Error Codes and Messages**

| Screen Name                        | Error Code   | Error Message  |
|------------------------------------|--------------|--|
| Account Input                      | VAM-IBAN-008 | IBAN Generation Failed -IBAN format validation failed.   |
| Account Input                      | VAM-IBAN-016 | IBAN Generation Failed -Value for Bank Code does not match corresponding Mask                            |
| Account Input                      | VAM-IBAN-018 | IBAN Generation failed -BBAN Mask Value could not be fetched   |
| Account Input                      | VAM-IBAN-019 | IBAN Generation Failed -Value for Branch Code does not match corresponding Mask                          |
| Account Input                      | VAM-IBAN-020 | IBAN Generation Failed -Value for Branch Code could not be fetched                                       |
| Account Input                      | VAM-IBAN-021 | IBAN Generation Failed -Value for Account Number could not be fetched                                    |
| Account Input                      | VAM-IBAN-023 | IBAN Generation Failed -Virtual Account Number does not match corresponding Mask                         |
| Account Input                      | VAM-IBAN-025 | IBAN Generation Failed -Virtual Customer Type does not match corresponding Mask                          |
| Account Input                      | VAM-IBAN-026 | IBAN Generation Failed -Value for Customer Type could not be fetched                                     |
| Account Input                      | VAM-IBAN-029 | IBAN Generation Failed   |
| Account Input                      | VAM-IBAN-030 | Mismatch in the length of bban data type and bban format mask  |
| Account Input<br>Account Structure | VAM-MAND-001 | Please input all mandatory values  |
| Account Structure                  | VAM-MAP-01   | Real account number is mandatory when Account linkage is A   |
| Account Structure                  | VAM-MAP-02   | Account group id is not required when Account linkage is A   |
| Account Structure                  | VAM-MAP-03   | Real account number is not required when Account linkage is G  |
| Account Structure                  | VAM-MAP-033  | Account Structure not found for given header account   |
| Account Structure                  | VAM-MAP-035  | Download Account Structure is not applicable on Closed Structures  |
| Account Structure                  | VAM-MAP-04   | Account group id is mandatory when Account linkage is G  |
| Account Structure                  | VAM-MAP-05   | Linking and De-Linking of the same Virtual Account cannot be in the same request                         |
| Account Structure                  | VAM-MAP-06   | Virtual Account Number \$1 can not be de-linked, as it is not a part of given structure.                 |
| Account Structure                  | VAM-MAP-07   | Virtual Account Number \$1 is not the leaf account, as there are account/s connected to this as a child. |
| Account Input<br>Account Structure | VAM-MOD-001  | \$1 cannot be modified   |
| Account Input<br>Account Structure | VAM-MOD-INV  | \$1 is invalid   |
| Sanction Status                    | VAM-SANC-001 | Can not update sanction status, account is closed  |
| Sanction Status                    | VAM-SANC-002 | Can not update sanction status, no account with given virtual account number exists                      |

**Table A-1 (Cont.) Error Codes and Messages**

| Screen Name                             | Error Code     | Error Message   |
|---|----------------|---|
| Sanction Status                         | VAM-SANC-003   | Record Successfully Saved   |
| Sanction Status                         | VAM-SANC-004   | Maker and checker can not be same   |
| Sanction Status                         | VAM-SANC-005   | No Entry for this virtual account, can not authorize  |
| Sanction Status                         | VAM-SANC-006   | Record Successfully authorized  |
| Sanction Status                         | VAM-SANC-007   | Authorized record can not be deleted  |
| Sanction Status                         | VAM-SANC-008   | Record Successfully Deleted   |
| Sanction Status                         | VAM-SANC-009   | Transaction not allowed for virtual account/s with posting restrictions for specific status                     |
| Account Input                           | VAM-STR-032    | mandatory fields are missing for structured address. Town Name, Post Code and Country are mandatory to proceed. |
| Account Input                           | VAM-STR-033    | Structured address is disabled at bank level...   |
| Account Input                           | VAM-STR-035    | structured address is missing   |
| Account Structure                       | VAM-STR-AUTH01 | Event request logged for handing off account map details to \$ system   |
| Account Structure                       | VAM-STR-AUTH02 | Failed to process handing off account map details to \$ system  |
| Account Structure                       | VAM-STR-AUTH03 | Failed to process authorization of account map  |
| Corporate Specific Account Number Range | VAM-RNG-000    | Account Range provided has already been defined for another Real Customer in the same Branch                    |
| Corporate Specific Account Number Range | VAM-RNG-001    | Record cannot be closed as there are active Accounts for the Real Customer and Branch combination               |
| Corporate Specific Account Number Range | VAM-RNG-002    | At least one Account Number Range must be maintained  |
| Corporate Specific Account Number Range | VAM-RNG-003    | Account Range provided doesn't lie within the Account Number Range provided at Branch level                     |
| Corporate Specific Account Number Range | VAM-RNG-004    | Account Range cannot be modified  |
| Corporate Specific Account Number Range | VAM-RNG-005    | Account Range cannot be deleted   |
| Corporate Specific Account Number Range | VAM-RNG-006    | Duplicate entry of \$1 Account Range exists in the record   |
| Adhoc Interest Liquidation              | EIE-INT-001    | Interest is not enabled for this Virtual Account  |
| Adhoc Interest Liquidation              | EIE-INT-002    | Interest retrieved successfully   |
| Adhoc Interest Liquidation              | EIE-INT-003    | Unable to fetch accrued interest  |
| Adhoc Interest Liquidation              | EIE-INT-004    | Unable to fetch Virtual Account details   |
| Adhoc Interest Liquidation              | EIE-LIQ-002    | Virtual account Interest Liquidation request initiated successfully.  |
| Adhoc Interest Liquidation              | EIE-LIQ-003    | Maker and Checker cannot be same.   |
| Adhoc Interest Liquidation              | EIE-LIQ-004    | Record already authorized.  |
| Adhoc Interest Liquidation              | EIE-LIQ-005    | Virtual account interest Liquidation request authorized successfully.   |
| Adhoc Interest Liquidation              | EIE-LIQ-006    | Authorization of Interest Liquidation Failed  |
| Adhoc Interest Liquidation              | EIE-LIQ-007    | Failed while liquidating interest in IC   |
| Adhoc Interest Liquidation              | EIE-LIQ-008    | Interest Liquidation Record Deleted successfully  |

**Table A-1 (Cont.) Error Codes and Messages**

| Screen Name                | Error Code  | Error Message   |
|----------------------------|-------------|---|
| Adhoc Interest Liquidation | EIE-LIQ-009 | Failed when liquidating the interest.   |
| Adhoc Interest Liquidation | EIE-LIQ-010 | Interest Liquidation not allowed for this Virtual account.  |
| Adhoc Interest Liquidation | EIE-LIQ-011 | Virtual account is not Valid.   |
| Adhoc Interest Liquidation | EIE-LIQ-012 | Virtual account Interest Liquidated successfully.   |
| Adhoc Interest Liquidation | EIE-LIQ-013 | Accrued Interest must not be zero   |
| Line Account Linkage       | VAM-LAL-001 | Successfully created entry in account line utilization  |
| Line Account Linkage       | VAM-LAL-002 | Line id -customer configuration does not exists   |
| Line Account Linkage       | VAM-LAL-003 | Virtual Account-Real customer combination does not exists   |
| Line Account Linkage       | VAM-LAL-004 | An Account can be linked to only one Line   |
| Line Account Linkage       | VAM-LAL-006 | The virtual account selected for line linkage should be either a header account of a Structure or directly linked to Real Account |
| Line Account Linkage       | VAM-LAL-009 | For linkage as Percent, the linkage value should be within 1 to 100   |
| Line Account Linkage       | VAM-LAL-012 | Balance Availability of virtual account is not Own Balance and hence cannot be linked to a Line                                   |
| Line Account Linkage       | VAM-LAL-014 | Credit Line Account Linkage cannot be closed: utilization is greater than zero  |
| Line Account Linkage       | VAM-LAL-020 | Linkage entry doesn't exist   |
| Internal Credit Line       | VAM-LINE-04 | Successfully utilized Line  |
| Internal Credit Line       | VAM-LINE-06 | Internal credit is linked to a VA. Cannot Close the Record  |
| Internal Credit Line       | VAM-LINE-07 | Real Customer No is Invalid   |
| Internal Credit Line       | VAM-LINE-08 | Currency is Invalid   |
| Customer Account Product   | VAM-COD-111 | The Limit Code cannot be changed as Account Level Restriction exists for Virtual Accounts using this Account Product.             |
| Customer Account Product   | VAM-COD-112 | Limit Code is invalid   |
| Account Transaction Limit  | VAM-ATR-01  | Please provide mandatory values for Virtual Account, Limit Code, Restriction Details  |
| Account Transaction Limit  | VAM-ATR-02  | Invalid virtual account number  |
| Account Transaction Limit  | VAM-ATR-03  | Limit Code provided doesn't match with the value maintained at Account Product  |
| Account Transaction Limit  | VAM-ATR-04  | Key fields should not be modified   |
| Account Transaction Limit  | VAM-ATR-05  | Invalid Limit code  |
| Account Transaction Limit  | VAM-ATR-06  | Restrictions provided doesn't match with those maintained at Limit Code   |
| Account Transaction Limit  | VAM-ATR-07  | Count should be greater than 0  |
| Account Transaction Limit  | VAM-ATR-08  | Count should be greater than utilized count   |

# B

## Functional Activity Codes

**Table B-1 List of Functional Activity Codes**

| Screen Name/API Name       | Functional Activity Code             | Action    | Description                                       |
|----------------------------|--------------------------------------|-----------|---|
| Account Closure            | VAM_FA_SAVE_VA_CLOSURE               | NEW       | Create a request to Close Virtual Account(s)      |
| Account Closure            | VAM_FA_GET_VA_CLOSURE                | VIEW      | Fetch the Virtual Account Closure Requests        |
| Account Closure            | VAM_FA_AUTHORIZE_VA_CLOSURE          | AUTHORIZE | Authorize the Virtual Account Closure Request     |
| Account Input              | VAM_FA_VIRTUAL_ACCOUNT_CREATE        | NEW       | Create Virtual Account                            |
| Account Input              | VAM_FA_VIRTUAL_ACCOUNT_VIEW          | VIEW      | View Virtual Account                              |
| Account Input              | VAM_FA_VIRTUAL_ACCOUNT_MODIFY        | UNLOCK    | Modify Virtual Account                            |
| Account Input              | VAM_FA_VIRTUAL_ACCOUNT_AUTHORIZE     | AUTHORIZE | Authorize Virtual Account                         |
| Account Input              | VAM_FA_VIRTUAL_ACCOUNT_DELETE        | DELETE    | Delete Virtual Account                            |
| Account Input              | VAM_FA_VIRTUAL_ACCOUNT_REOPEN        | REOPEN    | Reopen Virtual Account                            |
| Account Structure          | VAM_FA_VIRTUAL_ACCOUNT_MAP_CREATE    | NEW       | Create Virtual Account Structure                  |
| Account Structure          | VAM_FA_VIRTUAL_ACCOUNT_MAP_VIEW      | VIEW      | View Virtual Account Structure                    |
| Account Structure          | VAM_FA_VIRTUAL_ACCOUNT_MAP_MODIFY    | UNLOCK    | Modify Virtual Account Structure                  |
| Account Structure          | VAM_FA_VIRTUAL_ACCOUNT_MAP_AUTHORIZE | AUTHORIZE | Authorize Virtual Account Structure               |
| Account Structure          | VAM_FA_VIRTUAL_ACCOUNT_MAP_CLOSE     | CLOSE     | Close Virtual Account Structure                   |
| Account Structure          | VAM_FA_VIRTUAL_ACCOUNT_MAP_REOPEN    | REOPEN    | Reopen Virtual Account Structure                  |
| Account Transaction Limits | VAM_FA_VA_TXN_RESTRICTION_CREATE     | NEW       | Create Virtual Account Transaction Restriction    |
| Account Transaction Limits | VAM_FA_VA_TXN_RESTRICTION_VIEW       | VIEW      | View Virtual Account Transaction Restriction      |
| Account Transaction Limits | VAM_FA_VA_TXN_RESTRICTION_MODIFY     | UNLOCK    | Modify Virtual Account Transaction Restriction    |
| Account Transaction Limits | VAM_FA_VA_TXN_RESTRICTION_AUTHORIZE  | AUTHORIZE | Authorize Virtual Account Transaction Restriction |
| Account Transaction Limits | VAM_FA_VA_TXN_RESTRICTION_CLOSE      | CLOSE     | Close Virtual Account Transaction Restriction     |
| Account Transaction Limits | VAM_FA_VA_TXN_RESTRICTION_REOPEN     | REOPEN    | Reopen Virtual Account Transaction Restriction    |



**Table B-1 (Cont.) List of Functional Activity Codes**

| Screen Name/API Name       | Functional Activity Code                  | Action    | Description                                    |
|----------------------------|---|-----------|--|
| Adhoc Interest Liquidation | EIE_FA_SAVE_INR_LIQ                       | NEW       | Create an Adhoc Interest Liquidation record    |
| Adhoc Interest Liquidation | EIE_FA_GETALL_INR_LIQ                     | VIEW      | Fetch the Adhoc Interest Liquidation record    |
| Adhoc Interest Liquidation | EIE_FA_AUTH_INR_LIQ                       | AUTHORIZE | Authorize an Adhoc Interest Liquidation record |
| Adhoc Interest Liquidation | EIE_FA_DELETE_INR_LIQ                     | DELETE    | Delete an Adhoc Interest Liquidation record    |
| Internal Credit Line       | VAM_FA_CREATE_CR_LIMIT                    | NEW       | Create Internal Credit Limit                   |
| Internal Credit Line       | VAM_FA_GETALL_CR_LIMIT                    | VIEW      | View Internal Credit Limit                     |
| Internal Credit Line       | VAM_FA_MODIFY_CR_LIMIT                    | UNLOCK    | Modify Internal Credit Limit                   |
| Internal Credit Line       | VAM_FA_AUTH_CR_LIMIT                      | AUTHORIZE | Authorize Internal Credit Limit                |
| Internal Credit Line       | VAM_FA_CLOSE_CR_LIMIT                     | CLOSE     | Close Internal Credit Limit                    |
| Internal Credit Line       | VAM_FA_REOPEN_CR_LIMIT                    | REOPEN    | Reopen Internal Credit Limit                   |
| Internal Credit Line       | VAM_FA_DELETE_CR_LIMIT                    | DELETE    | Delete Internal Credit Limit                   |
| Line Account Linkage       | VAM_FA_CREATE_CR_ACC_LINKAGE              | NEW       | Create Credit Account Linkage                  |
| Line Account Linkage       | VAM_FA_GETALL_CR_ACC_LINKAGE              | VIEW      | Get all Credit Account Linkage                 |
| Line Account Linkage       | VAM_FA_MODIFY_CR_ACC_LINKAGE              | UNLOCK    | Modify Credit Account Linkage                  |
| Line Account Linkage       | VAM_FA_AUTH_CR_ACC_LINKAGE                | AUTHORIZE | Authorize Credit Account Linkage               |
| Line Account Linkage       | VAM_FA_CLOSE_CR_ACC_LINKAGE               | CLOSE     | Close Credit Account Linkage                   |
| Line Account Linkage       | VAM_FA_REOPEN_CR_ACC_LINKAGE              | REOPEN    | Reopen Credit Account Linkage                  |
| Line Account Linkage       | VAM_FA_DELETE_CR_ACC_LINKAGE              | DELETE    | Delete Credit Account Linkage                  |
| Sanction Status            | VAM_FA_VA_SANCTION_CHECK_SAVE             | NEW       | Save Sanction Status Record                    |
| Sanction Status            | VAM_FA_VA_SANCTION_CHECK_AUTHORIZE        | AUTHORIZE | Authorize Sanction Status Record               |
| Sanction Status            | VAM_FA_VA_SANCTION_CHECK_DELETE_BY_ID     | DELETE    | Delete Sanction Status Record by ID            |
| Account Facility           | VAC_FA_VIRTUAL_ACCOUNT_FACILITY_CREATE    | NEW       | Create Virtual Account Facility                |
| Account Facility           | VAC_FA_VIRTUAL_ACCOUNT_FACILITY_VIEW      | VIEW      | View Virtual Account Facility                  |
| Account Facility           | VAC_FA_VIRTUAL_ACCOUNT_FACILITY_MODIFY    | UNLOCK    | Modify Virtual Account Facility                |
| Account Facility           | VAC_FA_VIRTUAL_ACCOUNT_FACILITY_AUTHORIZE | AUTHORIZE | Authorize Virtual Account Facility             |

**Table B-1 (Cont.) List of Functional Activity Codes**

| Screen Name/API Name                    | Functional Activity Code                 | Action    | Description                                       |
|---|--|-----------|---|
| Account Facility                        | VAC_FA_VIRTUAL_ACCOUNT_FACILITY_CLOSE    | CLOSE     | Close Virtual Account Facility                    |
| Account Facility                        | VAC_FA_VIRTUAL_ACCOUNT_FACILITY_REOPEN   | REOPEN    | Reopen Virtual Account Facility                   |
| Account Facility                        | VAC_FA_VIRTUAL_ACCOUNT_FACILITY_DELETE   | DELETE    | Delete Virtual Account Facility                   |
| Corporate Specific Account Number Range | VAM_FA_CORP_ACCOUNT_RANGE_NEW            | NEW       | Create Corporate Specific Account Number Range    |
| Corporate Specific Account Number Range | VAM_FA_CORP_ACCOUNT_RANGE_VIEW           | VIEW      | View Corporate Specific Account Number Range      |
| Corporate Specific Account Number Range | VAM_FA_CORP_ACCOUNT_RANGE_AMEND          | UNLOCK    | Amend Corporate Specific Account Number Range     |
| Corporate Specific Account Number Range | VAM_FA_CORP_ACCOUNT_RANGE_AUTHORIZE      | AUTHORIZE | Authorize Corporate Specific Account Number Range |
| Corporate Specific Account Number Range | VAM_FA_CORP_ACCOUNT_RANGE_CLOSE          | CLOSE     | Close Corporate Specific Account Number Range     |
| Corporate Specific Account Number Range | VAM_FA_CORP_ACCOUNT_RANGE_REOPEN         | REOPEN    | Reopen Corporate Specific Account Number Range    |
| Corporate Specific Account Number Range | VAM_FA_CORP_ACCOUNT_RANGE_DELETE         | DELETE    | Delete Corporate Specific Account Number Range    |
| Customer Account Product                | VAM_FA_VIRTUAL_ACCOUNT_PRODUCT_CREATE    | NEW       | Create Virtual Account Product                    |
| Customer Account Product                | VAM_FA_VIRTUAL_ACCOUNT_PRODUCT_VIEW      | VIEW      | View Virtual Account Product                      |
| Customer Account Product                | VAM_FA_VIRTUAL_ACCOUNT_PRODUCT_MODIFY    | UNLOCK    | Modify Virtual Account Product                    |
| Customer Account Product                | VAM_FA_VIRTUAL_ACCOUNT_PRODUCT_AUTHORIZE | AUTHORIZE | Authorize Virtual Account Product                 |
| Customer Account Product                | VAM_FA_VIRTUAL_ACCOUNT_PRODUCT_CLOSE     | CLOSE     | Close Virtual Account Product                     |
| Customer Account Product                | VAM_FA_VIRTUAL_ACCOUNT_PRODUCT_REOPEN    | REOPEN    | Reopen Virtual Account Product                    |
| Customer Account Product                | VAM_FA_VIRTUAL_ACCOUNT_PRODUCT_DELETE    | DELETE    | Delete Virtual Account Product                    |
| Virtual Entity                          | VAE_FA_ENTITY_CREATE                     | NEW       | Create Virtual Entity                             |
| Virtual Entity                          | VAE_FA_ENTITY_VIEW                       | VIEW      | View Virtual Entity                               |
| Virtual Entity                          | VAE_FA_ENTITY_MODIFY                     | UNLOCK    | Modify an existing Virtual Entity                 |
| Virtual Entity                          | VAE_FA_ENTITY_AUTHORIZE                  | AUTHORIZE | Authorize Virtual Entity                          |
| Virtual Entity                          | VAE_FA_ENTITY_CLOSE                      | CLOSE     | Close Virtual Entity                              |
| Virtual Entity                          | VAE_FA_ENTITY_REOPEN                     | REOPEN    | Reopen Virtual Entity                             |
| Virtual Entity                          | VAE_FA_ENTITY_DELETE                     | DELETE    | Delete Virtual Entity                             |
| Virtual Multi-Currency Account Group    | VAC_FA_MCCY_ACCOUNT_GROUP_NEW            | NEW       | Create Virtual Multi-Currency Account Group       |
| Virtual Multi-Currency Account Group    | VAC_FA_MCCY_ACCOUNT_GROUP_VIEW           | VIEW      | View Virtual Multi-Currency Account Group         |

**Table B-1 (Cont.) List of Functional Activity Codes**

| Screen Name/API Name                 | Functional Activity Code            | Action    | Description                                    |
|--------------------------------------|-------------------------------------|-----------|--|
| Virtual Multi-Currency Account Group | VAC_FA_MCCY_ACCOUNT_GROUP_AMEND     | AMEND     | Amend Virtual Multi-Currency Account Group     |
| Virtual Multi-Currency Account Group | VAC_FA_MCCY_ACCOUNT_GROUP_AUTHORIZE | AUTHORIZE | Authorize Virtual Multi-Currency Account Group |
| Virtual Multi-Currency Account Group | VAC_FA_MCCY_ACCOUNT_GROUP_AUTHQUERY | AUTHQUERY | Virtual Multi Currency Account Group Authquery |
| Virtual Multi-Currency Account Group | VAC_FA_MCCY_ACCOUNT_GROUP_CLOSE     | CLOSE     | Close Virtual Multi-Currency Account Group     |
| Virtual Multi-Currency Account Group | VAC_FA_MCCY_ACCOUNT_GROUP_REOPEN    | REOPEN    | Reopen Virtual Multi-Currency Account Group    |
| Virtual Multi-Currency Account Group | VAC_FA_MCCY_ACCOUNT_GROUP_DELETE    | DELETE    | Delete Virtual Multi-Currency Account Group    |

# C

## Annexure - Events

This topic contains the events and its purpose.

**Table C-1 List of Events**

| Events                              | Purpose  |
|-------------------------------------|--|
| vac.accountfacilitynotification     | Event is generated when a Virtual Account Facility is Created/ Modified/ Closed  |
| vae.virtualentitynotification       | Event is generated when a Virtual Entity is Created/ Modified/ Closed/Re-Opened  |
| vam.virtualaccountnotification      | Event is generated when a Virtual Account is Created/ Modified/ Closed/Re-Opened   |
| vam.accountstructurenotification    | Event is generated when a Virtual Account Structure is Created/ Modified/Closed/Re-Opened  |
| vam.sanctioncheckupdatenotification | Event is generated when an Account Sanction Status is updated  |
| vam.accountbalancenotification      | Event is generated to provide the Account balance notification to reporting service.   |
| vas.genericdashboardeventrequest    | Event is generated for unauthorised transaction count.   |
| vam.sanctioncheckupdatenotification | Event is generated when an Account Sanction Status is updated.   |
| vamlm.branchchargeeventrequest      | Event raised to push branch level currency conversion configuration for Charges.   |
| vamlm.structurechargesnotification  | Event raised to push Charge Preferences at Structure level.  |
| vamlm.chargebasisnotification       | Event raised to update the action and count related to <ul style="list-style-type: none"> <li>• account Creation/Closure/Reopen</li> <li>• Transaction create/reverse</li> <li>• sweep transaction in Oracle Banking Liquidity Management</li> </ul> |
| vac.ccyaccgroupnotification         | Event populates data in projection service for Virtual Multi- Currency Account Group   |
| vamlm.pricingmapnotification        | Event raised to push Charge Preferences at Customer level  |
| vae.statementpreferencenotification | Event is generated whenever the statement generation preference changes.   |

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