

# Oracle® Banking Virtual Account Management Cloud Service

## Oracle Banking Getting Started User Guide



Release 14.7.3.0.0

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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

Oracle Banking Virtual Account Management Cloud Service Oracle Banking Getting Started User Guide, Release 14.7.3.0.0

F99454-01

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## Purpose

This guide helps to get started with Oracle Banking applications. It explains the basic design of Oracle and the common operations that can follow while using it. The guide must be used as a supplement and read in conjunction with Common Core, Security Management System, and other application user guides.

## Audience

This guide is intended for Back Office Data Entry Clerk, Back Office Managers/Officers, Product Managers, End of Day Operators, and Financial Controller users.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### **Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve.

Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

## Related Resources

The related documents are as follows:

- *Oracle Banking Security Management System User Guide*
- *Oracle Banking Common Core User Guide*
- *Overview User Guide*
- *Configuration User Guide*
- *Customer and Accounts User Guide*
- *Identifier User Guide*
- *Charges User Guide*
- *Transactions User Guide*

## Conventions

The following text conventions are used in this document:

| Convention      | Meaning  |
|-----------------|--|
| <b>boldface</b> | Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.         |
| <i>italic</i>   | Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.                          |
| monospace       | Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter. |

## Screenshot Disclaimer

Personal information used in the interface or documents are dummy and does not exist in the real world. It is only for reference purposes.

## Acronyms and Abbreviations

The list of acronyms and abbreviations that are used in this guide are as follows:

**Table 1 Acronyms and Abbreviations**

| Abbreviation | Description              |
|--------------|--------------------------|
| EOD          | End of Day               |
| URL          | Uniform Resource Locator |

# 1

## Access Application

The user can access any application using the link provided by the administrator. Please contact the administrator for URL and the login credentials.

For more information on Users and Roles, refer to **Oracle Banking Security Management System User Guide**.

- [Sign In](#)  
This topic provides the systematic instructions to sign in to the application.
- [Sign Out](#)  
This topic provides the systematic instructions to log out from the application.

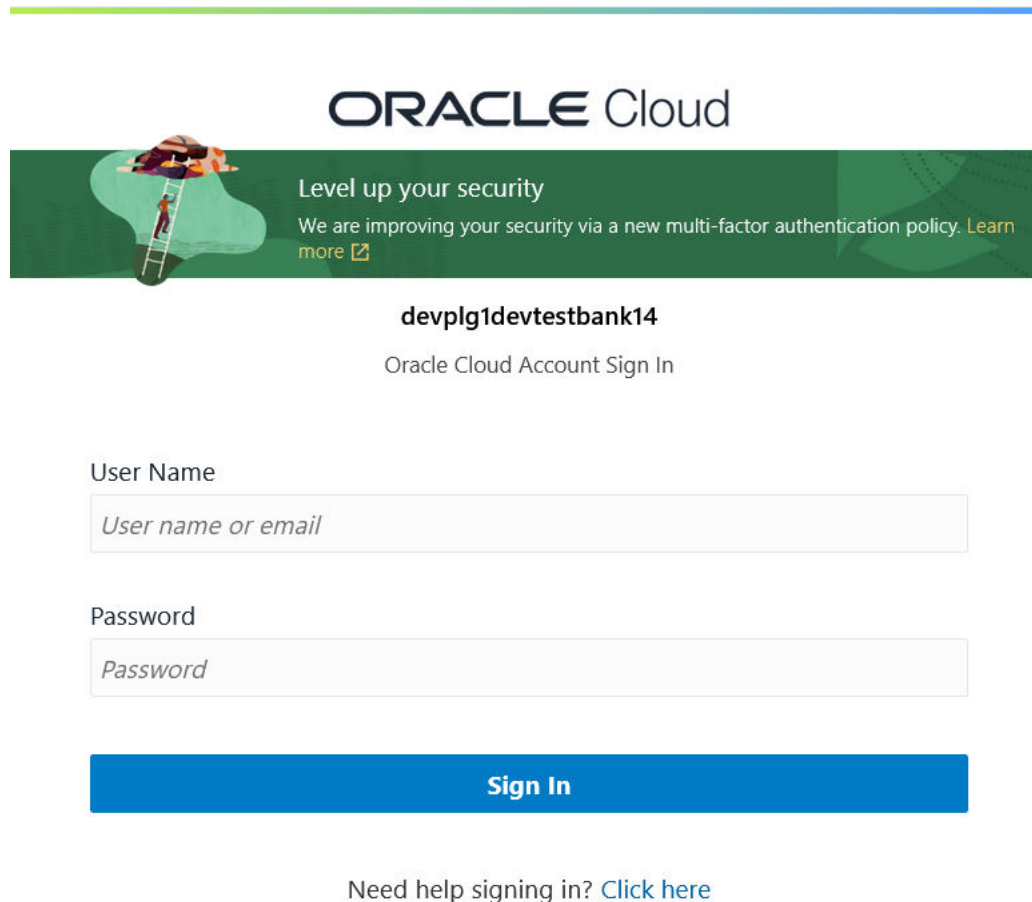
### 1.1 Sign In

This topic provides the systematic instructions to sign in to the application.

Make sure that the valid user name and password is created for the user.

1. Specify the URL in the browser address and press **Enter**.  
The **Sign In** screen displays.

**Figure 1-1 Sign In**



2. Specify the required fields on **Sign In** screen.  
For more information on fields, refer to the field description table.

**Table 1-1 Sign In – Field Description**

| Field            | Description  |
|------------------|--|
| <b>User Name</b> | Specify the user name provided by the administrator. |
| <b>Password</b>  | Specify the password provided by the administrator.  |

3. Click **Sign In** to login to the application.  
The **Home** screen displays.

## 1.2 Sign Out

This topic provides the systematic instructions to log out from the application.

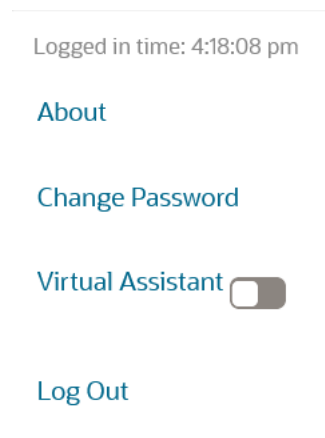
Make sure that all the fields are entered and saved.

1. In the selected application, navigate to toolbar.



2. From toolbar, click on the user name logged into the application.  
The **User Profile** fly-out screen displays.

**Figure 1-2 User Profile**



3. Click **Log out** to sign out from the application.  
The application logs out.

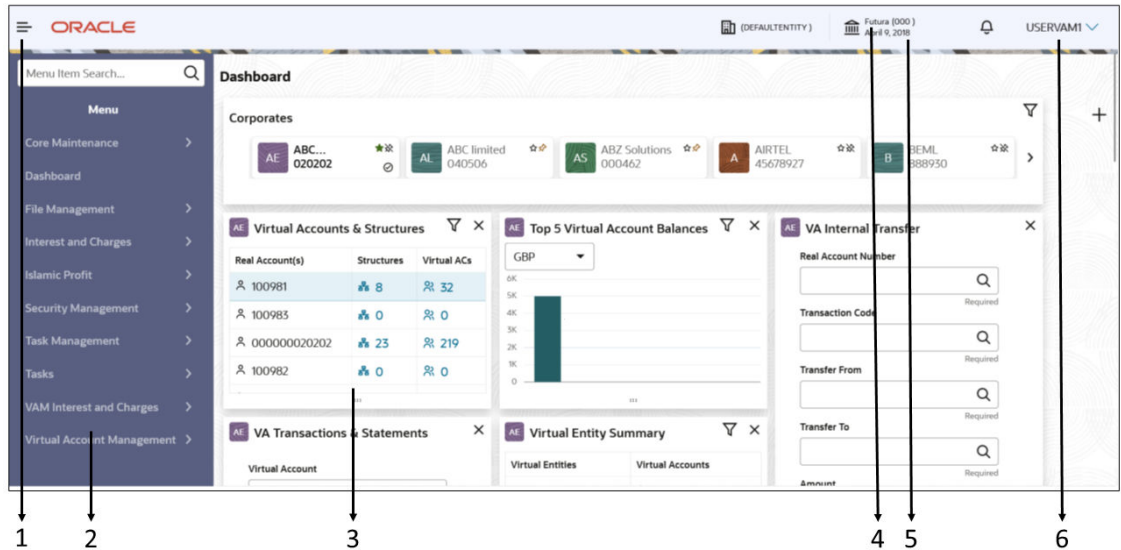
# 2

## Application Environment

This topic describes about the various fields available in the application environment.

On successful login, the application environment screen appears depending on the user privileges.

**Figure 2-1 Application Environment**




For more information on fields, refer to the field description table.

**Table 2-1 Application Environment – Field Description**

| Field                 | Description  |
|-----------------------|--|
| <b>Hamburger Menu</b> | Click to expand/collapse the menu.   |
| <b>Menu</b>           | Click to navigate/open the screens associated with the application.  |
| <b>Sub-Menu</b>       | Click to navigate/open the screens associated with the application. These screens are associated with the menu depending on the user privileges. |
| <b>Display Grid</b>   | Displays the screens/dashboards.   |

**Table 2-1 (Cont.) Application Environment – Field Description**

| Field                   | Description  |
|-------------------------|--|
| <b>Bank Name</b>        | <p>Displays the name of the bank and its branch code.<br/>Click to select the branches associated with the logged in user.</p> <div style="border: 1px solid #0070c0; background-color: #e6f2ff; padding: 10px; margin-top: 10px;"> <p> <b>Note:</b><br/>Depending on the logged in user and the branches associated, the user can switch between branches and view the records.</p> </div> |
| <b>Application Date</b> | Displays the last performed application date of branch's EOD.  |
| <b>User Profile</b>     | Displays the user profile related options and actions.   |

- [Screen Environment](#)  
This topic describes about the various components in the screen environment.

## 2.1 Screen Environment

This topic describes about the various components in the screen environment.

There are three types of screens in the application.

- Dashboard
- Maintenance Screen
- Summary Screen
- [Dashboard](#)  
This topic describes about the various components in the dashboard.
- [Maintenance Screen](#)  
This topic describes about the various components in the maintenance screen.
- [Summary Screen](#)  
This topic describes about the various components on the summary screen.

### 2.1.1 Dashboard

This topic describes about the various components in the dashboard.

Depending on the access/permission provided to the logged-in user, the user can view the dashboards associated with the user. These dashboard helps the user to analyse the situation and take the necessary actions.

Figure 2-2 Dashboard

### Dashboard

**Corporates**

AE ABC... 020202 ★ ☆

AL ABC limited 040506 ★ ☆

AS ABZ Solutions 000462 ★ ☆

A AIRTEL 45678927 ★ ☆

B BEML 888930 ★ ☆

**Virtual Accounts & Structures**

| Real Account(s) | Structures | Virtual ACs |
|-----------------|------------|-------------|
| 100981          | 8          | 32          |
| 100983          | 0          | 0           |
| 00000020202     | 23         | 219         |
| 100982          | 0          | 0           |

**Virtual Entity Summary**

| Virtual Entities | Virtual Accounts |
|------------------|------------------|
| BICCO03          | 1                |
| BICCO02          | 1                |
| ABC Entity       | 206              |
| FileTest         | 1                |

**Virtual Identifiers**

| Real Account(s) | Identifiers |
|-----------------|-------------|
| 100981          | 0           |
| 100983          | 0           |
| 00000020202     | 3           |
| 100982          | 0           |

**Top 5 Virtual Account Balances**

GBP

**VA Internal Transfer**

Real Account Number:

Transaction Code:

Transfer From:

Transfer To:

Amount:

Remarks:

**Transfer**

**VA Transactions & Statements**

Virtual Account:

Account Name: ABCEntity

Statement Period:

Date Range:  to

**Query** **Generate Statement**

**VA Transaction By Source**

Showing today's values

**VAM Unauthorized...**

**414**

Amount Block

**37**

Journal Online

**81**

Internal Transfer

**VAM Unauthorized...**

|                                |    |
|--------------------------------|----|
| Virtual Multi-Currency Account | 88 |
| Account Structure              | 18 |
| Branch Parameters              | 4  |
| Identifier Mask Configuration  | 2  |

**VA Transaction Status**

84% Rejected, 16% Successfully Processed

**Rejection Reasons**

Showing Today's Values

**VA Transaction Volume Trend**

7 Days | 15 Days | 1 Month | 3 Months | Yearly

**VA Currency Wise Balance**

| Currency | Virtual Accounts | Current Balance |
|----------|------------------|-----------------|
| GBP      | 492              | £4,996.00       |
| AFN      | 1                | AFN 0.00        |
| AUB      | 1                | AUB 0.00        |

**Virtual Account Structure - Test123**

## 2.1.2 Maintenance Screen

This topic describes about the various components in the maintenance screen.

Depending on the access/permission provided to the logged-in user, the user can access the create screen. The create screen allows the user to create/configure the new records using the fields associated with the selected create screen. These new records can also be saved.

**Figure 2-3 Maintenance Screen**

For more information on fields, refer to the field description table.

**Table 2-2 Maintenance Screen – Field Description**

| Field           | Description  |
|-----------------|--|
| <b>Fields</b>   | Displays the fields associated with the selected create screen. There are several types of fields such as text box, drop-down, and so on. These fields are either mandatory or options fields. For more information, refer to <b>Mandatory and Optional Fields</b> . |
| <b>Tile bar</b> | Displays the name of the screen, minimize, and remove actions. For more information, refer to <b>Minimizing Records</b> and <b>Closing Records</b> .   |
| <b>Save</b>     | Click to save the entered details.   |
| <b>Cancel</b>   | Click to cancel the entered details.   |

## 2.1.3 Summary Screen

This topic describes about the various components on the summary screen.

Depending on the access/permission provided to the logged in user, the user can access the summary screen. The summary screen provides the information about the configured records, where the user can perform few common actions and view the records.

Figure 2-4 Summary Screen

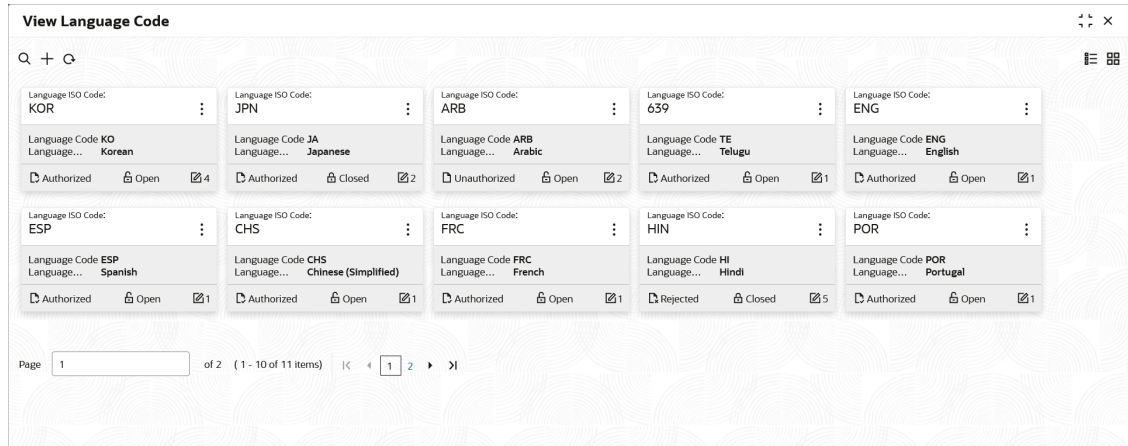


Table 2-3 Summary Screen – Field Description

| Field             | Description  |
|-------------------|--|
| <b>Search</b>     | Click to search/view a record.   |
| <b>Refresh</b>    | Click to refresh all configured records.   |
| <b>Add</b>        | Click to create/configure a new record.  |
| <b>Pagination</b> | Displays the number of items available and its page numbers.   |
| <b>Title bar</b>  | Displays the name of the screen, minimize, and remove actions. For more information, refer to <b>Minimizing Records</b> and <b>Closing Records</b> . |
| <b>Records</b>    | Displays the configured records. The user can view the records in different format. For more information, refer to <b>Viewing Records</b> .          |
| <b>Tile view</b>  | Displays the configured records in the tile format.  |
| <b>List view</b>  | Displays the configured records in the list format.  |

# 3

## How to's

This topic describes about the different types of actions that the user can perform.

As a new user, the user need to perform a set of tasks that are similar in all the screens such as view, edit, delete existing records, and more.

When the user is working with records, it is important to remember that any records that user create, view, edit, delete, and more are determined by administrator settings such as user profile or permission set. Work with the administrator to ensure that the user have access to the records and data.

Now, you have learned how to work with your records, you might want to explore more advanced features.

- [Access the Records](#)  
This topic provides the systematic instructions to access the records.
- [View the Records](#)  
This topic describes about the various formats to view the records.
- [Search the Records / Transactions](#)  
This topic describes the instruction to search the records/transactions.
- [Refresh the Records](#)  
This topic provides the systematic instructions to refresh the records.
- [Create / Configure the Records](#)  
This topic provides the systematic instructions to create / configure the records.
- [Copy the Records](#)  
This topic provides the systematic instructions to copy the record.
- [Unlock the Records](#)  
This topic provides the systematic instructions to unlock the record.
- [Reopen the Records](#)  
This topic provides the systematic instructions to reopen the record.
- [Delete the Records](#)  
This topic provides the systematic instructions to delete the record.
- [Print the Records](#)  
This topic provides the systematic instructions to print the record.
- [Authorize the Records / Transactions](#)  
This topic describes the instruction to authorize the records/transactions.
- [Minimize and Maximize the Records](#)  
This topic provides the systematic instructions to minimize and maximize the records.
- [Close the Records](#)  
This topic provides the systematic instructions to close the record.
- [Audit the Records](#)  
This topic provides the systematic instructions to audit the record.

## 3.1 Access the Records

This topic provides the systematic instructions to access the records.

The user can access the screens on the permissions/rights provided for the user.

Specify **User ID** and **Password**, and login to **Home** screen.

1. Navigate to the hamburger menu.  
By default, the hamburger menu is expanded.
2. Click <sub-menu>, and click <name of the screen>.  
The screens associated with the sub-menu displays.
3. Click Create <name of the screen>.  
The Create <name of the screen> screen displays. The user can create/configure the new records.
4. Click View <name of the screen>.  
The View <name of the screen> screen displays. The user can view the configured records.

## 3.2 View the Records

This topic describes about the various formats to view the records.

The user can view the summary of all configured records in the selected summary screen. This helps you to find the required record faster.

The various formats to view the records are as follows:

- [Tile View](#)  
This topic describes about viewing the records in tile view.
- [Tile View with Context Menu](#)  
This topic describes about viewing the records in tile view with context menu.
- [List View](#)  
This topic describes about viewing the records in list view.

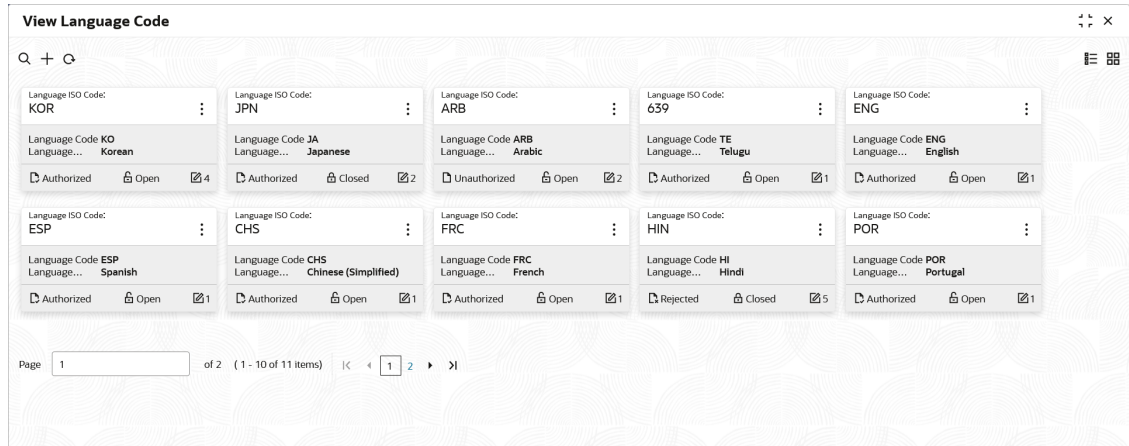
### 3.2.1 Tile View

This topic describes about viewing the records in tile view.

The default summary view of the records are tile view. Displays the configured records in a tile format with few key fields that are associated with the screen. The user can click a tile to open a record in a full screen and view the details.



Figure 3-1 Tile View



### 3.2.2 Tile View with Context Menu

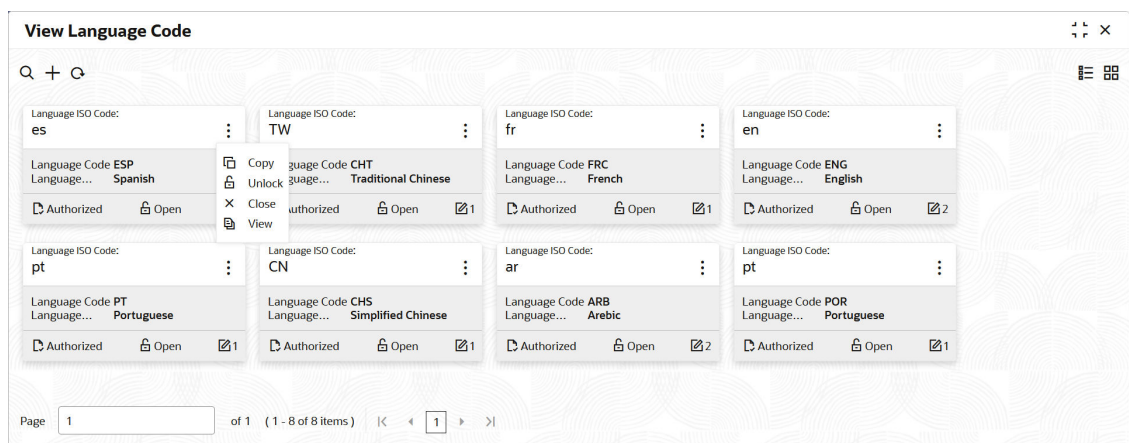
This topic describes about viewing the records in tile view with context menu.

Tile view with context menu is similar to any tile view summary record. The context menu allows the user to perform any actions that are associated with the records.

The content menu is available for:

- View Account Input
- View Account Closure
- View Account Product
- View Internal Credit Line
- View Line Account Linkage
- View Bank Parameters
- View Virtual Entity
- View Corporate Specific Account Number Range

Figure 3-2 Tile View with Context Menu



For more information on fields, refer to the field description table.

**Table 3-1 Tile View with Context Menu - Field Description**

| Field                      | Description   |
|----------------------------|---|
| <b>Context Menu</b>        | This button appears only to a select the number of screens.<br>The context menu allows the user to perform actions that are associated with the record. |
| <b>Context Menu Flyout</b> | A list of all actions appears.<br>The list of actions depend on the status of the record.   |

### 3.2.3 List View

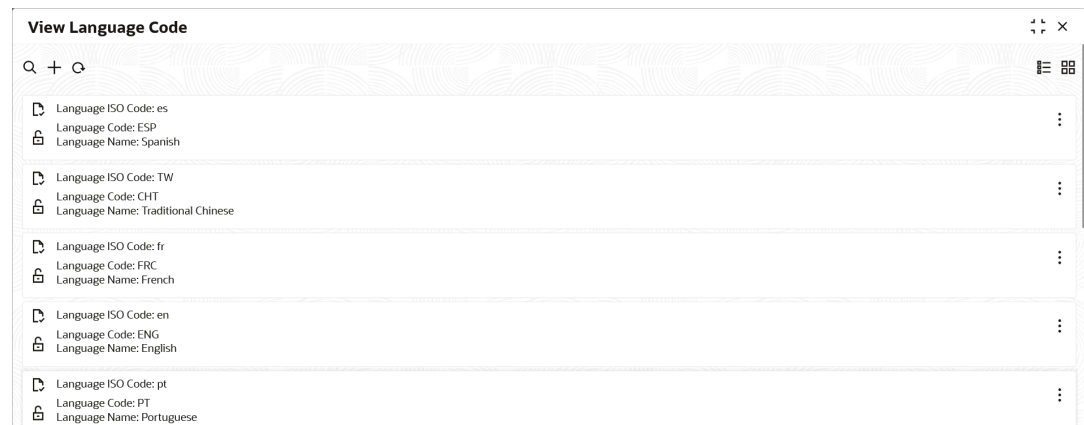
This topic describes about viewing the records in list view.

The **List View** displays the configured records in a list format.

1. Navigate to **View** screen.
2. Click **List View** on the action toolbar to view the details.

The **List View** screen displays with the details.

**Figure 3-3 List View**



## 3.3 Search the Records / Transactions

This topic describes the instruction to search the records/transactions.

- [Search the Records](#)  
This topic provides the systematic instructions to search the records.
- [Search the Transactions](#)  
This topic provides the systematic instructions to search the transactions.

### 3.3.1 Search the Records

This topic provides the systematic instructions to search the records.

1. Navigate to **Summary - Maintenance** screen.

- Click **Search** button.  
The fields associated with the screen displays.

**Figure 3-4 Search - Maintenance**

### Search Filter ✕

---

Language Code

Language Name

Authorization Status

Record Status

For more information on fields, refer to the field description table.

**Table 3-2 Search - Field Description**

| Field                                     | Description  |
|---|--|
| <b>&lt;Specific Search Parameters&gt;</b> | Specify the applicable search parameters for the respective summary screen.  |
| <b>Authorization Status</b>               | Select the authorization status to filter the records.<br>The available options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Unauthorized</b></li> <li>• <b>Rejected</b></li> </ul> |
| <b>Record Status</b>                      | Select the record status to filter the records.<br>The available options are: <ul style="list-style-type: none"> <li>• <b>Open</b></li> <li>• <b>In Progress</b></li> <li>• <b>Closed</b></li> </ul>                 |

- Specify the required fields.
- Click **Search**.  
The requested record displays.

### 3.3.2 Search the Transactions

This topic provides the systematic instructions to search the transactions.

1. Navigate to **Summary - Transaction** screen.
2. Click **Search** button.

The fields associated with the screen displays.

**Figure 3-5 Search - Transaction**

**Search Filter**
✕

---

Branch

Reference

Source Reference

Authorization Status

▼

Transaction Status

▼

Search

Reset

For more information on fields, refer to the field description table.

**Table 3-3 Search - Field Description**

| Field                                     | Description   |
|---|---|
| <b>&lt;Specific Search Parameters&gt;</b> | Specify the applicable search parameters for the respective summary screen.   |
| <b>Authorization Status</b>               | Select the authorization status to filter the transactions.<br>The available options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Unauthorized</b></li> <li>• <b>Rejected</b></li> </ul> |

Table 3-3 (Cont.) Search - Field Description

| Field                     | Description  |
|---------------------------|--|
| <b>Transaction Status</b> | Select the transaction status to filter the transactions.<br>The available options are: <ul style="list-style-type: none"> <li>• <b>Active</b></li> <li>• <b>Reversed</b></li> <li>• <b>Pending</b></li> <li>• <b>Expired</b></li> </ul> |

3. Specify the required fields.
4. Click **Search**.  
The requested transaction displays.

## 3.4 Refresh the Records

This topic provides the systematic instructions to refresh the records.

1. Navigate to **Summary** screen.
2. Click **Refresh** button.

The records associated with the screen is updated with the latest details.

## 3.5 Create / Configure the Records

This topic provides the systematic instructions to create / configure the records.

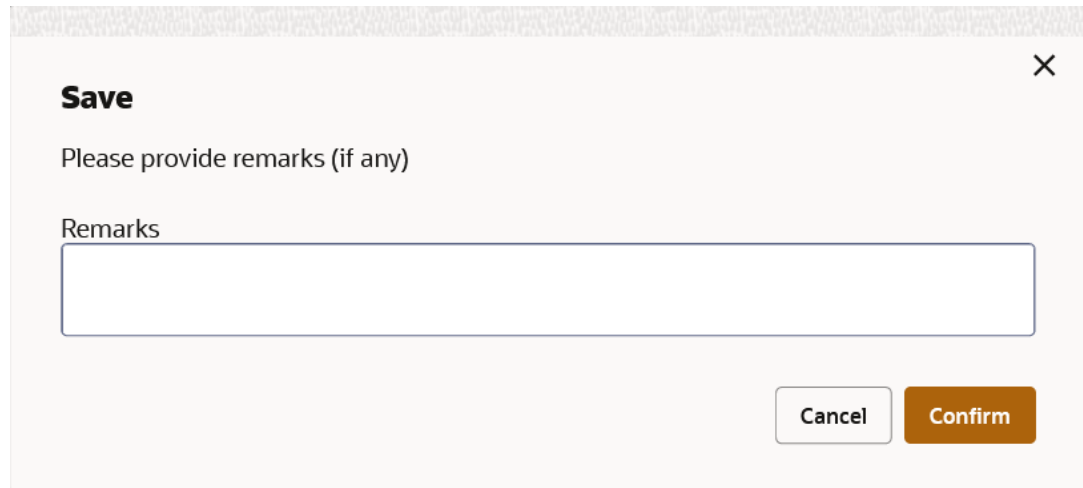
The user can create / configure records in any of the two ways:

1. In the selected **Summary** screen, click **Add** to create / configure a record.
2. On the **menu**, select a **sub-menu** and click **<Create name of the screen>**.

The **Create Host Code** screen shown for reference.

Figure 3-6 Create Host Code

3. Specify the required details in the respective fields.
4. Click **Save**.  
The **Save - Confirmation Message** popup screen displays.

**Figure 3-7 Save - Confirmation Message**

**Save** ✕

Please provide remarks (if any)

Remarks

5. Specify the remarks on the **Remarks** field.

6. Click **Confirm** to save the details.

The record is created and the maker remarks can be viewed in **Audit** screen. Refer [Audit the Records](#) topic for the detailed explanation.

7. Click **Cancel** to discard the changes.

## 3.6 Copy the Records

This topic provides the systematic instructions to copy the record.

1. Navigate to **Summary** screen.

2. Click the record that need to copy.

3. Click **Copy** to copy the selected record details and do the required changes to the record.

4. Click **Save**.

The modified record is saved.

## 3.7 Unlock the Records

This topic provides the systematic instructions to unlock the record.

1. Navigate to **Summary** screen.

2. Click the record that need to unlock.

3. Click **Unlock** to unlock the selected record details and do the required changes to the record.

4. Click **Save**.

The modified record is saved.

## 3.8 Reopen the Records

This topic provides the systematic instructions to reopen the record.

1. Navigate to **Summary** screen.
2. Click on the record that need to reopen.
3. Click **Reopen**.  
The **Confirmation** screen displays.
4. Specify a remark.
5. Click **Confirm** to reopen the record.

## 3.9 Delete the Records

This topic provides the systematic instructions to delete the record.



### Note:

Make sure that the user have privileges and know the guidelines to delete the records.

1. Navigate to **Summary** screen.
2. Click the record that needs to be deleted.
3. Click **Delete**.  
The selected record is deleted.

## 3.10 Print the Records

This topic provides the systematic instructions to print the record.

1. Navigate to **Summary** screen.
2. Click the record that needs to be printed.
3. Click **Print** to view the record in a print format.  
The selected record is printed.


## 3.11 Authorize the Records / Transactions

This topic describes the instruction to authorize the records/transactions.

- [Authorize the Records](#)  
This topic provides the systematic instructions to authorize the record.
- [Authorize the Transactions](#)  
This topic provides the systematic instructions to authorize the transaction.

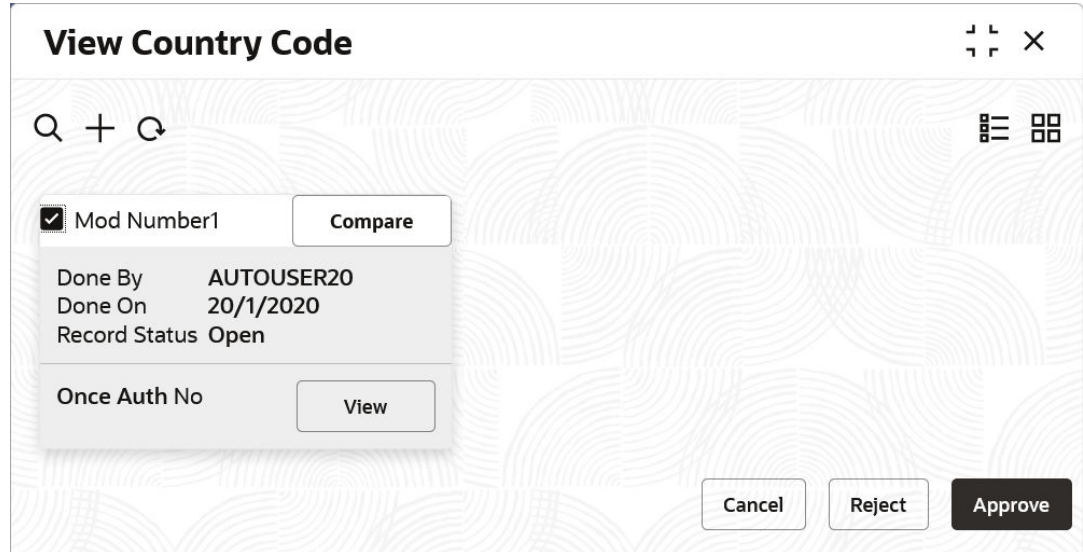
### 3.11.1 Authorize the Records

This topic provides the systematic instructions to authorize the record.

1. Navigate to **Summary - Maintenance** screen.
2. Click  icon on the unauthorized record which needs to be actioned.

3. Click **Authorize**.  
The **Authorization** screen displays.

**Figure 3-8 Authorization**



4. Click **View** to view the record.

 **Note:**

If the **Enforce View before Authorize** toggle is enabled in **External Bank Parameter Maintenance** screen, the user must view the record before approving or rejecting.

5. Click **Cancel** to cancel the authorization of the record.
6. Select the required modification number that must be approved/rejected.

 **Note:**

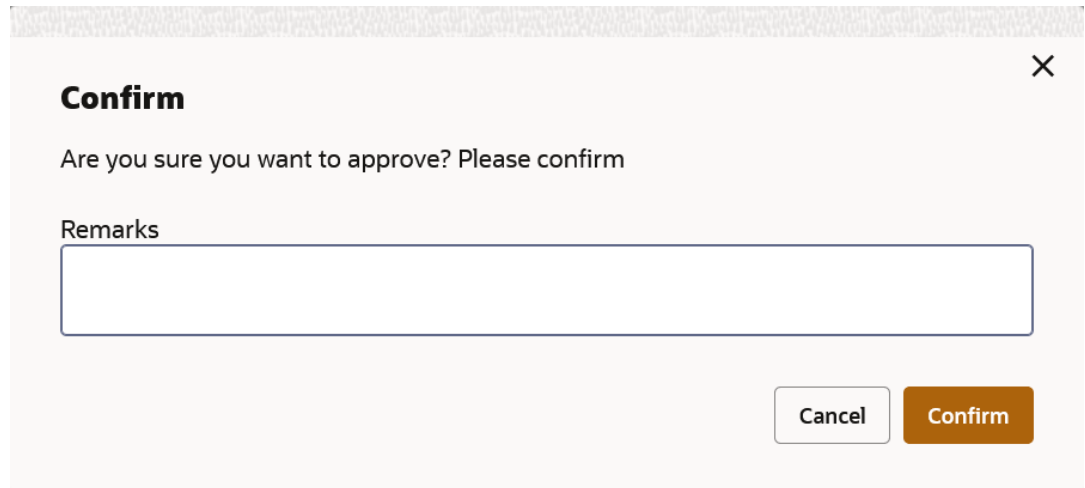
- If the lower modification has to be rejected, all the higher modifications (if any) must also be rejected.
- If the higher modification has to be approved, all the lower modifications (if any) must also be approved.

**To approve the record:**

7. Click **Approve** to approve the record.  
The **Approval Confirmation** popup screen displays.



**Figure 3-9 Approval Confirmation**



**Confirm** ✕

Are you sure you want to approve? Please confirm

Remarks

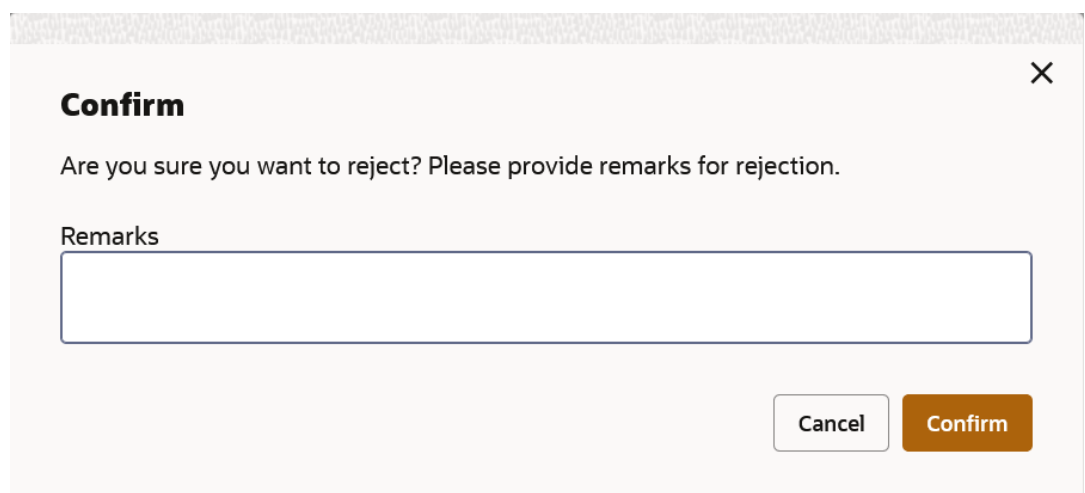
Cancel Confirm

8. Specify the approval remarks in the **Remarks** field.
  9. Click **Confirm** to approve the record.

The selected record is approved and the approval remarks can be viewed in **Audit** screen. Refer [Audit the Records](#) topic for the detailed explanation.
  10. Click **Cancel** to discard the approval.
- To reject the record:**
11. Click **Reject** to reject the record.

The **Rejection Confirmation** popup screen displays.

**Figure 3-10 Rejection Confirmation**



**Confirm** ✕

Are you sure you want to reject? Please provide remarks for rejection.

Remarks

Cancel Confirm

12. Specify the rejection remarks in the **Remarks** field.




**Note:**

The **Remarks** is mandatory while rejecting the record.

13. Click **Confirm** to reject the record.  
 The selected record is rejected and the rejection remarks can be viewed in **Audit** screen. Refer [Audit the Records](#) topic for the detailed explanation.
14. Click **Cancel** to discard the rejection.

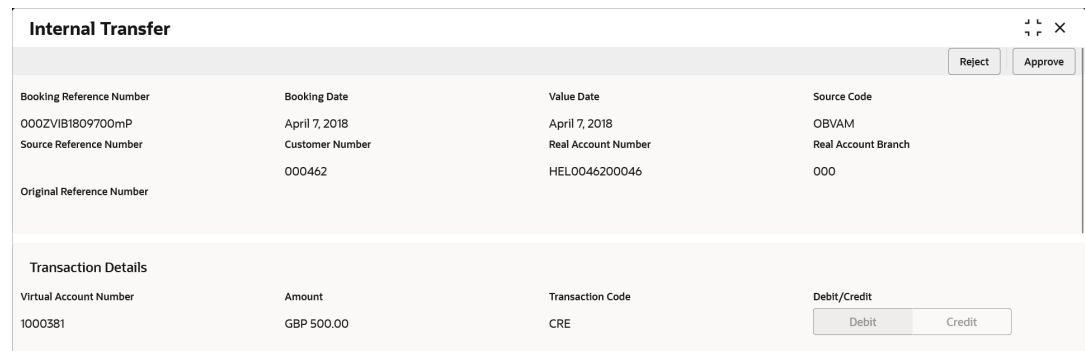
### 3.11.2 Authorize the Transactions

This topic provides the systematic instructions to authorize the transaction.

1. Navigate to **Summary - Transaction** screen.
2. Click  icon on the unauthorized transaction which needs to be actioned.
3. Click **Authorize**.

The **Authorization** screen displays.

**Figure 3-11 Authorization**

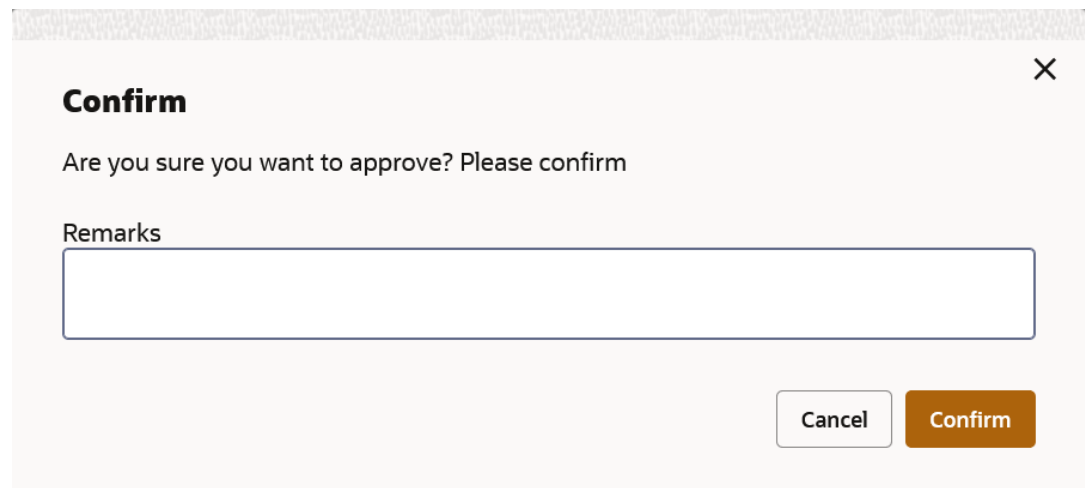


| Internal Transfer  |                 |                     |  |
|--|-----------------|---------------------|--|
| <input type="button" value="Reject"/> <input type="button" value="Approve"/> |                 |                     |  |
| Booking Reference Number   | Booking Date    | Value Date          | Source Code  |
| 000ZVIB1809700mP   | April 7, 2018   | April 7, 2018       | OBVAM  |
| Source Reference Number  | Customer Number | Real Account Number | Real Account Branch  |
|  | 000462          | HEL0046200046       | 000  |
| Original Reference Number  |                 |                     |  |
| Transaction Details  |                 |                     |  |
| Virtual Account Number   | Amount          | Transaction Code    | Debit/Credit   |
| 1000381  | GBP 500.00      | CRE                 | <input type="button" value="Debit"/> <input type="button" value="Credit"/> |

**To approve the transaction:**

4. Click **Approve** to approve the transaction.  
 The **Approval Confirmation** popup screen displays.

**Figure 3-12 Approval Confirmation**



✕

**Confirm**

Are you sure you want to approve? Please confirm

Remarks

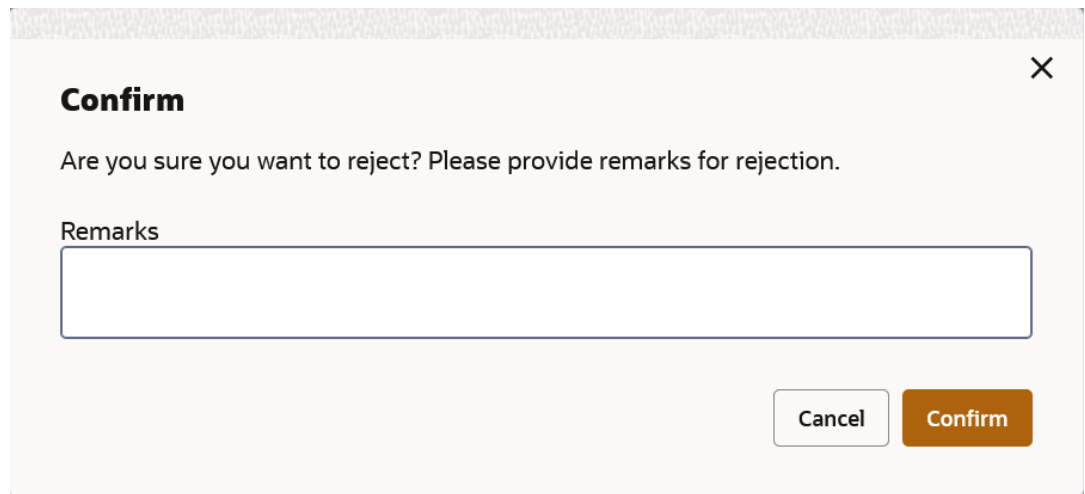
5. Specify the approval remarks in the **Remarks** field.
6. Click **Confirm** to approve the transaction.  
The selected transaction is approved and the approval remarks can be viewed in **Audit** screen. Refer [Audit the Records](#) topic for the detailed explanation.

7. Click **Cancel** to discard the approval.

**To reject the transaction:**

8. Click **Reject** to reject the transaction.  
The **Rejection Confirmation** popup screen displays.

**Figure 3-13 Rejection Confirmation**

A screenshot of a 'Confirm' dialog box. The title bar says 'Confirm' with a close button (X) in the top right. The main text asks, 'Are you sure you want to reject? Please provide remarks for rejection.' Below this is a text input field labeled 'Remarks'. At the bottom right, there are two buttons: 'Cancel' and 'Confirm'.

9. Specify the rejection remarks in the **Remarks** field.

 **Note:**

The **Remarks** is mandatory while rejecting the transaction.

10. Click **Confirm** to reject the transaction.  
The selected transaction is rejected and the rejection remarks can be viewed in **Audit** screen. Refer [Audit the Records](#) topic for the detailed explanation.
11. Click **Cancel** to discard the rejection.

## 3.12 Minimize and Maximize the Records

This topic provides the systematic instructions to minimize and maximize the records.

1. Navigate to **Summary** screen.
2. Click **Collapse** to minimize the screen.  
The minimized screen displays at the bottom left corner of the screen.
3. Click **Maximize** button to maximize the screen.  
The screen is maximized.

## 3.13 Close the Records

This topic provides the systematic instructions to close the record.

1. Navigate to **Summary** screen.
2. Click **Remove** button to close the record.


The selected record is closed.

### Note:

If the user is in the middle of creating/modifying the records, an error/warning message appears prompting to save the changes.







## 3.14 Audit the Records

This topic provides the systematic instructions to audit the record.

1. Navigate to **Summary** screen.
2. Click  icon and click **Unlock** or **View** button to modify/view the record.
3. On **Maintenance** screen, click **Audit** to view the change history of the record.

The **Audit** detail popup screen displays.

**Figure 3-14 Audit**

| Maker   | Checker   |
|---|---|
|  ADMINUSER1          |  ADMINUSER2          |
|  2018-04-09 11:50:44 |  2018-05-09 12:54:48 |
| OVERDRAFT AMOUNT INCREASED FROM 10000 USD TO 20000 USD  | OVERDRAFT AMOUNT VERIFIED   |
| Status  | Modification No   |
|  Unauthorized        | 3   |
|  Open                | <a href="#">Show History</a>  |

4. Click **Show History** hyperlink to view the modification history of the record.

### Note:

This hyperlink appears only if the **Modification Number** is greater than 1.

The **Modification History** popup screen displays in the reverse chronological order.

**Figure 3-15 Modification History**

[Back](#)

|  |  |   |
|--|--|---|
| <b>Modification No:</b> 3<br><b>Authorization Status:</b> Unauthorized<br><b>Record Status:</b> Open | <b>Maker:</b> ADMINUSER1<br><b>Maker Remarks:</b> OVERDRAFT AMOUNT CHANGED<br><b>Maker Date Time:</b> April 9, 2018 at 11:50:44 AM | <b>Checker:</b><br><b>Checker Remarks:</b> OVERDRAFT AMOUNT VERIFIED<br><b>Checker Date Time:</b>                             |
| <b>Modification No:</b> 2<br><b>Authorization Status:</b> Authorized<br><b>Record Status:</b> Closed | <b>Maker:</b> ADMINUSER1<br><b>Maker Remarks:</b> close<br><b>Maker Date Time:</b> April 9, 2018 at 6:30:03 PM                     | <b>Checker:</b> ADMINUSER1<br><b>Checker Remarks:</b> Auto Authorize<br><b>Checker Date Time:</b> April 9, 2018 at 6:30:03 PM |
| <b>Modification No:</b> 1<br><b>Authorization Status:</b> Authorized<br><b>Record Status:</b> Open   | <b>Maker:</b> ADMINUSER1<br><b>Maker Remarks:</b> -<br><b>Maker Date Time:</b> April 9, 2018 at 4:20:33 AM                         | <b>Checker:</b> ADMINUSER1<br><b>Checker Remarks:</b> -<br><b>Checker Date Time:</b> April 9, 2018 at 4:20:33 AM              |

Page 1 of 1 (1-3 of 3 items) < 1 >

5. Click **Back** to navigate to the previous screen.
6. Click anywhere the screen to close the audit detail popup screen.

# 4

## Screen / Dashboard

This topic describes about the various components in Screen / Dashboard.

- [Pagination](#)  
This topic describes about the pagination details in the screen.
- [Mandatory and Optional Fields](#)  
This topic describes about the mandatory and optional fields in the screen.
- [Remove Tile](#)  
This topic describes the systematic instructions to remove the dashboard tile.
- [Reorder Tile](#)  
This topic describes the systematic instructions to reorder the dashboard tile.
- [Expand Tile](#)  
This topic describes the systematic instructions to expand the dashboard tile.
- [Add Tile](#)  
This topic describes the systematic instructions to add the dashboard tile.

### 4.1 Pagination

This topic describes about the pagination details in the screen.

The pagination displays the number of records on the bottom left corner of the selected view screen. The number of pages appears depending on the records available. The user can navigate to the first page, last page, previous page, or next page using the numbers options.

### 4.2 Mandatory and Optional Fields

This topic describes about the mandatory and optional fields in the screen.

There are mandatory and optional fields available for any screen. The user can identify the mandatory field with the **Required** text. Once the value is captured, the **Required** text will disappear. If the user tries to save the record without providing all the mandatory fields, the fields are highlighted with the error message at the bottom.

### 4.3 Remove Tile

This topic describes the systematic instructions to remove the dashboard tile.

- Click **Remove** to remove the dashboard widget from the landing page.  
The removed widgets are available under the **Add Tiles** option.

### 4.4 Reorder Tile

This topic describes the systematic instructions to reorder the dashboard tile.

- Select and drag the **Drag to Reorder** to drop the dashboard widget at the desired place. The page is automatically refreshed and displays the updated order.

## 4.5 Expand Tile

This topic describes the systematic instructions to expand the dashboard tile.

- Click **Expand Tile** to view all the information of the dashboard widget. The expanded widget appears on a complete row to view more information.

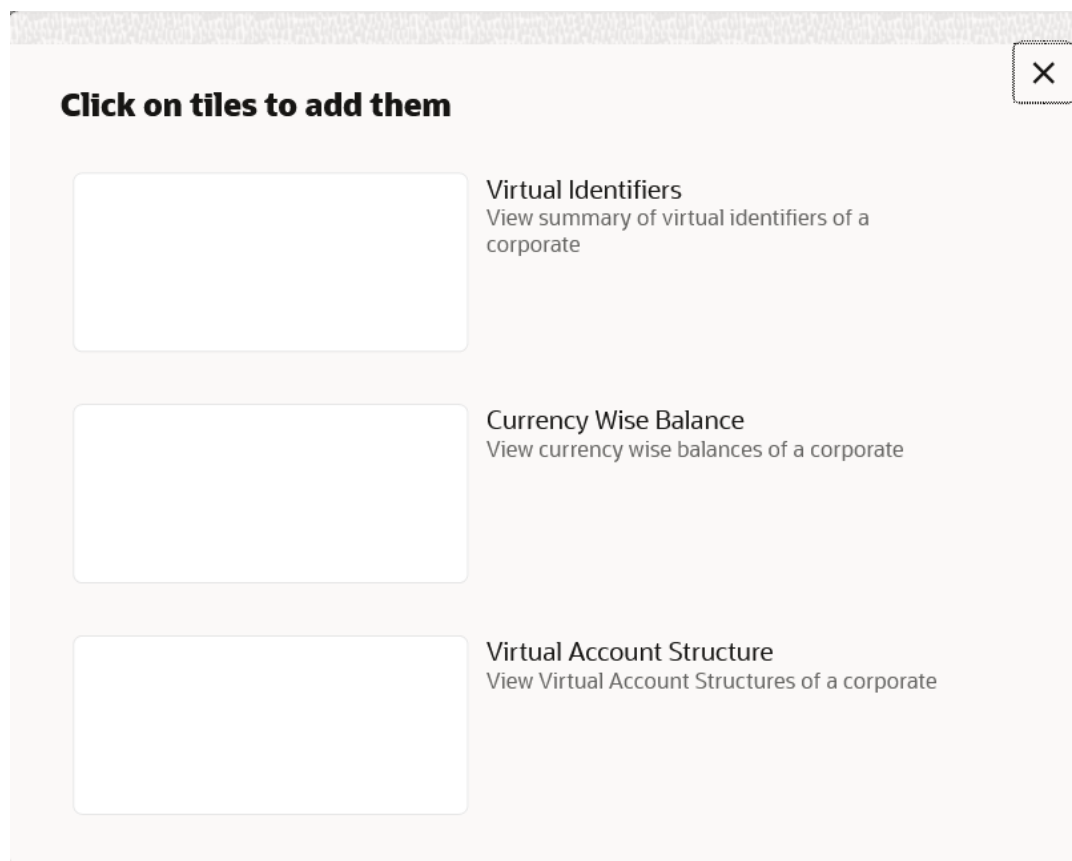
## 4.6 Add Tile

This topic describes the systematic instructions to add the dashboard tile.

1. Click **Add Tiles to Dashboard** to add more available dashboard widget to the dashboard landing page.

The **Click on tiles to add them** screen displays.

**Figure 4-1** Click on tiles to add them



2. Click on the dashboard that the user wants to add to the dashboard-landing page. The page is automatically refreshed and displays the added dashboard widget.

# 5

## Common Fields

This topic provides the information about all the common fields used in the application.

The list of common fields are described as follows.

**Table 5-1 Common Fields**

| Field                  | Description  |
|------------------------|--|
| <b>Branch Code</b>     | The user can select a configured branch code which the user wants to associate with the selected screen.   |
| <b>Maker</b>           | Displays the name of the logged in user who created the record.  |
| <b>Customer Number</b> | The user can select a configured customer number which the user wants to associate with the selected screen. The user can configure the customer number using the <b>Create External Customer</b> screen.  |
| <b>Account Number</b>  | The user can select a configured account number which the user wants to associate with the selected screen. The user can configure the account number using the <b>Create External Customer Account</b> screen.  |
| <b>Source System</b>   | The user can select a configured source system which the user wants to associate with the selected screen. The user can configure the source system using the <b>Create Upload Source</b> screen.  |
| <b>Host Code</b>       | The user can select a configured host code which the user wants to associate with the selected screen. The user can configure the host code using the <b>Create Host Code</b> screen.  |
| <b>Currency</b>        | The user can select a configured currency which the user wants to associate with the selected screen. The user can configure the currency using the <b>Create Currency Definition</b> screen.  |
| <b>Status</b>          | Displays the status of the record. <ul style="list-style-type: none"><li>• <b>Authorized:</b> The record is verified and authorized.</li><li>• <b>Unauthorized:</b> The record is not verified.</li><li>• <b>Rejected:</b> The record is rejected.</li><li>• <b>Open:</b> The record is open and waiting for verification.</li><li>• <b>Locked:</b> The record is locked.</li><li>• <b>Closed:</b> The record is closed.</li></ul> |



# 6

## Common Buttons/Icons

This topic provides the information about all the common buttons/icons used in the application. The list of common buttons and icons are described as follows.

**Table 6-1 Common Buttons**

| Button           | Description  |
|------------------|--|
| <b>New</b>       | Creates a new record for the selected screen.  |
| <b>Query</b>     | View all the configured records for the selected screen.                                       |
| <b>Unlock</b>    | Unlock the configured record for the selected screen.  |
| <b>Search</b>    | Search the configured record and select the required record for the selected screen.           |
| <b>Copy</b>      | Copy the configured record, modify the details, and save with a different name for the record. |
| <b>Delete</b>    | Remove the configured record for the selected screen.  |
| <b>Reopen</b>    | Reopens a closed record for the selected screen.   |
| <b>Close</b>     | Closes the configured record for the selected screen.  |
| <b>Print</b>     | Prints the configured record for the selected screen.  |
| <b>Authorize</b> | Authorizes the configured record for the selected screen.                                      |
| <b>Reject</b>    | Rejects the configured record for the selected screen.   |
| <b>Collapse</b>  | Minimises the opened screen to the bottom left corner of the screen.                           |
| <b>Remove</b>    | Closes the opened screen.  |
| <b>Audit</b>     | Check the history of the configured records for the selected screen.                           |
| <b>Save</b>      | Save the configured record for the selected scree  |
| <b>Cancel</b>    | Discard the configured record before saving it.  |

**Table 6-2 Symbols and Icons - Common**






| Symbol/Icon   | Function       |
|---|----------------|
|  | Minimize       |
|  | Maximize       |
|  | Close          |
|  | Perform Search |
|  | Open a list    |

Table 6-2 (Cont.) Symbols and Icons - Common

















| Symbol/Icon   | Function   |
|---|--|
|    | Date Range   |
|    | Add a new record   |
|    | Navigate to the first record                             |
|    | Navigate to the last record                              |
|    | Navigate to the previous record                          |
|    | Navigate to the next record                              |
|    | Grid view  |
|    | List view  |
|  | Refresh  |
|  | Click this icon to add a new row.                        |
|  | Click this icon to delete a row, which is already added. |
|  | Calendar   |
|  | Alerts   |
|  | Unlock Option  |
|  | View Option  |
|  | Reopen Option  |

Table 6-2 (Cont.) Symbols and Icons - Common


| Symbol/Icon   | Function   |
|---|------------|
|  | Table View |

Table 6-3 Symbols and Icons – Audit Details






| Symbol/Icon  | Function                      |
|--|-------------------------------|
|   | A user                        |
|   | Date and time                 |
|   | Unauthorized or Closed status |
|   | Authorized or Open status     |
|  | Rejected status               |

Table 6-4 Symbols and Icons - Widget

















| Symbol/Icon   | Function            |
|---|---------------------|
|  | Open status         |
|  | Unauthorized status |
|  | Rejected status     |
|  | Closed status       |
|  | Authorized status   |
|  | Modification Number |

Table 6-5 Symbols and Icons - Dashboard

| Symbol/Icon   | Function          |
|---|-------------------|
|    | Bar Chart         |
|    | Donut Chart       |
|    | Filter            |
|    | Move Widgets      |
|   | Linked Accounts   |
|  | Linked Structure  |
|  | Pin Corporates    |
|  | Marked Corporates |
|  | Unpin Corporates  |
|  | Reset             |

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