

# Oracle® Banking Collections and Recovery

## Release Notes



Release 14.7.3.0.0

F94122-01

February 2024

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

ORACLE®

Oracle Banking Collections and Recovery Release Notes, Release 14.7.3.0.0

F94122-01

Copyright © 2023, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

# Contents

## Preface

---

Audience	iv
Documentation Accessibility	iv
Diversity and Inclusion	iv
Related Resources	iv
Conventions	v

## 1 New Features

---

1.1 Manual Email Alerts	1-1
1.2 Fees & Charges	1-1
1.3 Specialized Cases Tab	1-2

## 2 System Requirements and Technology Stack

---

2.1 Technology Stack	2-1
2.2 Supported Browsers	2-1

## 3 Third Party Software

---

## 4 Media and Documentation

---

4.1 Media Pack	4-1
4.2 Documentation Pack	4-1

# Preface

The release notes contain details of the new features of Oracle Banking Collections and Recovery that are part of Release 14.7.3.0.0.

- [Audience](#)
- [Documentation Accessibility](#)
- [Diversity and Inclusion](#)
- [Related Resources](#)
- [Conventions](#)

## Audience

This guide is intended for the users of Oracle Banking Collections and Recovery.

## Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

## Related Resources

For more information, see these related Oracle resources:

- *Oracle Banking Collections and Recovery License Guide - On-Premise*
- *Oracle Banking Collections and Recovery Security Guide*
- *Oracle Banking Collections and Recovery Maintenance User Guide*

- 
- *Oracle Banking Collections and Recovery Transactions User Guide*

## Conventions

The following text conventions are used in this document:

---

<b>Convention</b>	<b>Meaning</b>
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

---

# 1

## New Features

Oracle Banking Collections and Recovery is designed to assist financial institutions with managing the repayment of their consumer outstanding or past due debts. The solution helps in accurate tracking and monitoring of delinquent accounts with high standards of efficiency.

The significant features of Oracle Banking Collections and Recovery 14.7.3.0.0 release are:

### Note:

Oracle Banking Collections and Recovery is integrated with FLEXCUBE 14.7.0.0.0 (Retail Loan CL Module) and 14.7.2.0.0 (Islamic Finance CI Module) Release. The interface is file based and covers receiving new delinquent account data along with supporting entities, such as Party and Collateral information. Also, it covers the updates on these entities from FLEXCUBE.

- [Manual Email Alerts](#)
- [Fees & Charges](#)
- [Specialized Cases Tab](#)

### 1.1 Manual Email Alerts

Oracle Banking Collections and Recovery facilitates to send email alerts to customers based on configuration.

The key features of this functionality are:

- Ability to create a task of type email.
- Facilitates in manual sending of emails to customers by the collector based on the task that is assigned to the collector.
- Ability to manually trigger email from case summary or task summary screen.
- Facilitates to integrate with any email system.

### 1.2 Fees & Charges

Oracle Banking Collections and Recovery facilitates the calculation of specific fees and charges on individual delinquent accounts.

The key features of this functionality are:

- Ability to define different fee or charge headers with fixed or percentage-based calculation methods.
- Ability to calculate different fees and charges automatically based on pre-defined configurations.
- View different fee headers on individual accounts from case summary dashboard.

## 1.3 Specialized Cases Tab

Oracle Banking Collections and Recovery facilitates specialized action on accounts belonging to specialized condition or segment like litigation, bankruptcy etc.

The key features of this functionality are:

- A new tab in Task Summary dashboard called Specialized cases will display all account which belong to specialized segment and assigned to logged in collector.
- Through this tab, collector can view all tasks assigned to them, filter search task, escalate task, perform action and navigate to case summary dashboard.
- In addition, Supervisor will be able to reassign the account belonging to a collector in his hierarchy to a different collector.

# 2

## System Requirements and Technology Stack

For successful installation and configuration of Oracle Banking Collections and Recovery, users must ensure following hardware and software prerequisite requirements are met before installation.

- [Technology Stack](#)
- [Supported Browsers](#)

### 2.1 Technology Stack

The technology stack for Oracle Banking Collections and Recovery 14.7.3.0.0 is as listed below.

**Deployment Option:** Single Instance Standalone

**Table 2-1 Technology Stack**

Machine	Operating System	Software and Version
Application Server	Oracle Enterprise Linux Server 8.3 (x86 64 Bit)	<ul style="list-style-type: none"><li>• Oracle WebLogic Server 14.1.1.0.0 with Patch 32077936.</li><li>• Oracle JDK 11.0.16</li></ul>
Database Server	Oracle Enterprise Linux Server 8.3 (x86 64 Bit)	Oracle Database 19c Enterprise Edition Release 19.18.0.0.0 (19c)
Message Broker	Oracle Enterprise Linux Server 8.3 (x86 64 Bit)	<ul style="list-style-type: none"><li>• Apache Kafka 2.13-3.4.0</li><li>• Apache ZooKeeper (embedded with Kafka) 3.6.3</li></ul>

 **Note:**

Patch 32077936: JSF APPLICATION RESPONSE ISSUE FOR HTTPS PROTOCOL WHEN HTTP2 IS ENABLED, needs to be applied to Weblogic version 14.1.1.0.0.

#### UI Stack

**Table 2-2 UI Stack**

Software Type	Recommended Software	Version Number
UI	Oracle JET	v15.0.0

### 2.2 Supported Browsers

The following browsers are supported:

- Microsoft Edge 103+



- Microsoft Internet Explorer 11.\*
- Google Chrome 103+
- Mozilla Firefox 102+
- Apple Safari 14.\*
- Apple Safari 15.\*

 **Note:**

- Browser support is no longer based on operating systems but strictly tied to the browser themselves, no matter on which operating systems they are installed. Current release is certified on client workstations with Windows 10 and Mac OS.
- For detailed information on browser support, please see [Oracle Software Web Browser Support Policy](#).

# 3

## Third Party Software

For information on the third-party software, refer *Oracle Banking Collections and Recovery License Guide - On-Premise*.

# 4

## Media and Documentation

- [Media Pack](#)
- [Documentation Pack](#)

### 4.1 Media Pack

The media package for Oracle Banking Collections and Recovery 14.7.3.0.0 is available at [Oracle Software Delivery Cloud](#).

### 4.2 Documentation Pack

The Oracle Banking Collections and Recovery documentation is available on [Oracle Help Center](#).