

# Oracle® Documaker

## System Requirements Reference Guide

### Version 13.0.2



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# Contents

|   |                                           |   |
|---|-------------------------------------------|---|
| 1 | Overview Documaker System Requirements    |   |
|   | General System Availability               | 1 |
| 2 | Documaker Enterprise Edition Requirements |   |
|   | Client Requirements                       | 3 |
| 3 | Oracle Documaker Mobile                   |   |
| 4 | Documaker Standard Edition Requirements   |   |
| 5 | Docupresentment Requirements              |   |
| 6 | Documaker Connector Requirements          |   |
| 7 | Documaker Transall Requirements           |   |
| 8 | EWPS Requirements                         |   |
| 9 | Documaker Desktop Requirements            |   |
|   | Index                                     |   |

# 1

## Overview Documaker System Requirements

Oracle Documaker applications run on a variety of operating systems and hardware platforms. Each application may have specific requirements. These requirements are explained in this chapter. Please make sure you have these requirements available before you install your Documaker applications.

### General System Availability

The following Documaker applications run on a variety of operating systems, Windows x64 (e.g., Windows 2022, Windows 2025, Windows 11), Linux x86\_64 (e.g., Oracle Linux 8, Oracle Linux 9 and compatible distributions) and Solaris 11.4 SPARC64. This table shows the various application offerings and the operating systems under which they run.

**Table 1-1 Documaker application and OS matrix**

|                                                                                          | Windows* | Linux/Solaris |
|------------------------------------------------------------------------------------------|----------|---------------|
| Oracle Documaker Enterprise Edition (ODEE)**                                             |          |               |
| Document Factory                                                                         | Yes      | Yes           |
| ODEE Web Applications: Documaker Interactive, Dashboard, Documaker Administrator, DWS*** | Yes      | Yes           |
| Oracle Documaker Mobile (ODM)                                                            | Yes      | Yes           |
| Oracle Documaker Standard Edition (ODSE)                                                 |          |               |
| Documaker Server                                                                         | Yes      | Yes           |
| Documaker Studio                                                                         | Yes      | No            |
| Documaker Connector                                                                      | Yes      | Yes           |
| Docupresentment                                                                          | Yes      | Yes           |
| EWPS                                                                                     | Yes      | Yes           |
| Oracle Documaker Mobile (ODM)                                                            | Yes      | Yes           |
| Oracle Documaker Desktop                                                                 |          |               |
| Documaker Desktop                                                                        | Yes      | No            |

\*For ODEE and ODM, Windows 2022 and Windows 2025 Servers 64-bit versions are supported.

\*For ODSE, this includes Windows 2022, Windows 2025 and Windows 11. Be sure to have the latest service packs installed.

\*\*ODEE application tier runs with Java 8.

\*\*\*ODEE web applications run under WebLogic 14c version 14.1.2 deployed on a Windows or Linux platforms. The Java JRE requirement for these applications is set by the JRE requirement for the web application server.

**Note**

Documaker Server, Documaker Studio, Documaker WIP Edit Plug-in, and Docupresentment require Java JRE 1.8.

**Table 1-2 Printers and OS Matrix**

|                 | Windows* | Linux/Solaris |
|-----------------|----------|---------------|
| <b>Printers</b> |          |               |
| AFP             | Yes      | Yes           |
| GDI             | Yes      | No            |
| HTML            | Yes      | Yes           |
| Metacode        | Yes      | Yes           |
| PCL             | Yes      | Yes           |
| PCL 6*          | Yes      | Yes           |
| PDF             | Yes      | Yes           |
| PostScript      | Yes      | Yes           |
| RTF             | Yes      | Yes           |
| XML             | Yes      | Yes           |

\* You must have PCL version 6 or higher for Unicode support on PCL-compatible printers. PCL version 6 support became available in Documaker version 10.2.

**Networks**

The system does not use any specific network calls and is expected to work on any network compatible with Microsoft programs.

**Note**

The network file server you use with Documaker Studio or Documaker Desktop must be a 100% Windows network compatible. Some UNIX systems that offer Network File Server (NFS) support are not 100% Windows compatible and some UNIX systems do not honor Windows file locking calls and may not be suitable for use as a file server in a true multi-user environment.

**Sample resources**

Sample Master Resource Libraries (MRL) are available on [Oracle Technology Network \(OTN\)](#). They are located under Oracle Documaker Documentation Libraries:

**Table 1-3 Sample resources**

| Sample resources for       | Use the MRL in this ZIP file: |
|----------------------------|-------------------------------|
| Documaker Desktop          | SAMPCO                        |
| Documaker Studio           | DMS1                          |
| Documaker Standard Edition | DMS1                          |

**Note**

To use the sample resources, you must have installed the Java Runtime Environment (JRE) 1.8.

**Downloading the Software**

The Oracle Software Delivery Cloud (OSDC) site lets you download Oracle software products.

The process of downloading software from OSDC includes following steps:

1. First, go to the Oracle Software Delivery Cloud website: <https://edelivery.oracle.com>
2. Sign in with your Oracle account. If you do not have an Oracle account, you can register for an account [here](#).
3. Search for the software by typing in the search bar and selecting it. For example, enter 13.0 to search for the list of Release 13.0 versions of Oracle Documaker software products.
4. Select the platform from the 'Select platform' drop-down.
5. The selected products are then listed under 'Download Queue'. Click the X(cross) which is adjacent to the product in case you want to remove individual files or click 'Remove All' in the lower left corner of the dialog if you want to remove all the listed items.
6. Click 'Continue' to proceed to next screen; you will see a list of the selected software for downloading.
7. Choose the individual software components for download and click 'Continue' if you wish to proceed or 'Return to Search' to review different software for downloading.
8. Read the license agreement carefully; mark the check box to agree with license agreements, and click 'Continue'.
9. Click 'Download' button to download the software or click the filename to individually download the files.
10. While you can save the file on any machine you choose, we recommend you save the file onto the machine where you plan to run it. You must unzip the file on the platform for which it was intended. The length of time it takes to download an application depends on the size of the download, your connection speed, and the amount of traffic on the site.
11. Once the Download has completed, click 'Return to Search' to search and download additional files or click 'Sign Out' to log off Oracle Software Delivery Cloud.

# 2

## Documaker Enterprise Edition Requirements

The following operating system and infrastructure software is needed to run Oracle Documaker Enterprise:

**Table 2-1 Operating System and Infrastructure Software for Oracle Documaker Enterprise**

| Tier                                                                                                                                             | Operating System/Software                                       | Comments                                                                                                                                                                                                                                                                          |
|--------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Present<br/>ation<br/>Tier</b>                                                                                                                | Any operating system that supports WebLogic 14c, version 14.1.2 | This layer hosts the web-based applications.                                                                                                                                                                                                                                      |
| <div> <div> <i>Note</i> <p>WebLogic 14.1.2 and required 64-bit OS and a 64-bit JVM. The Web Tier should be enabled to use SSL.</p> </div> </div> |                                                                 |                                                                                                                                                                                                                                                                                   |
|                                                                                                                                                  | Application Server 1 (logical)                                  | Hosts the Document Factory Dashboard and Documaker Administrator web applications, hosts the collection of messaging queues used for Factory processing. Messaging middleware can be either JMS or MQ. Also hosts DWS** for the first Assembly Line deployed, called dmkr_server. |
| <div> <div> <i>Note</i> <p>For WLS, the JMS queue server is a dedicated logical Application Server.</p> </div> </div>                            |                                                                 |                                                                                                                                                                                                                                                                                   |
|                                                                                                                                                  | Application Server 2 (logical)                                  | Hosts the Oracle Service-Oriented Architecture (SOA) Suite 12c (12.2.1.4) with BPEL, Oracle Business Rules, OPSS, and UMS enabled, called soa_server.                                                                                                                             |
| <div> <div> <i>Note</i> <p>SOA 12.2.1.4 does not support non Oracle databases.</p> </div> </div>                                                 |                                                                 |                                                                                                                                                                                                                                                                                   |

**Table 2-1 (Cont.) Operating System and Infrastructure Software for Oracle Documaker Enterprise**

| Tier                                          | Operating System/Software                                                                                                                                                            | Comments                                                                                                                                                                                                                                |
|-----------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                               | Application Server 3 (logical)                                                                                                                                                       | Hosts Documaker Interactive for Correspondence Use Case, called <code>idm_server</code> .                                                                                                                                               |
|                                               |                                                                                                                                                                                      | <div> <i>Note</i><br/>           This server is only needed for deployments using Documaker Interactive. Interactive for Correspondence Use Case.         </div>                                                                        |
|                                               | Application Server 4 (logical)                                                                                                                                                       | Documaker Interactive for the Contracts Use Case, called <code>con_server</code> .                                                                                                                                                      |
|                                               |                                                                                                                                                                                      | <div> <i>Note</i><br/>           This server is only needed for deployments using Documaker Interactive Contracts Use case.         </div>                                                                                              |
|                                               | An HTTP web server for static content                                                                                                                                                | Hosts the WipEdit plug-in and can be used to host Online Help content.                                                                                                                                                                  |
|                                               |                                                                                                                                                                                      | <div> <i>Note</i><br/>           This server is only needed for deployments using Documaker Interactive.         </div>                                                                                                                 |
| <b>Application Tier</b>                       | Windows 2022 Server or higher (64-bit), Oracle Linux 8 or Linux 9 (64-bit), and Solaris 11.4 (SPARC64)                                                                               | This layer runs Documaker Document Factory and Docupresentation services.                                                                                                                                                               |
| <b>Data Tier</b>                              | Any operating system (64-bit) that supports the target database type and client. These database types are supported: Oracle Database 19c, Oracle Database 23ai, and SQL Server 2022. | This layer houses the database tables used to store system configuration and processing records. Unicode must be enabled and case sensitivity must be enabled (This is the default). The necessary database connections must be set up. |
| <b>Archive / Enclosure Content (Optional)</b> | Oracle WebCenter Content Core Capabilities 12c (12.2.1.1.0) or higher                                                                                                                | Oracle WebCenter can be used to store attachments or to archive output from Documaker.                                                                                                                                                  |

Oracle FMW WebCenter Content (WCC) 12c no longer supports SQL Server.

Use this formula to determine the number of database connections you need:  $500 + (5 \times \text{number of users})$ .

Web Server JDBC connection pools should also be adjusted appropriately.

\*Formerly known as Universal Content Management (UCM).

\*\*DWS can alternatively be deployed to a web server outside of the other ODEE deployments. In that case, the supported web application servers for DWS expands to include JBOSS and TOMCAT.

If you are using Tomcat version 6.0.20 or later, you must also have JAX-WS RI because Tomcat is not a J2EE container and therefore does not provide a JAX-WS RI. Extract the JAXWSRI jar files and place them inside the WEB-INF/lib directory of the Tomcat. DWS.war file before deployment. You can download the JAX-WS RI from this site: <http://jax-ws.java.net/>.

The following table lists the certified environment combinations that have been tested by Oracle's Product Development team for this release version.

**Table 2-2 Tested Environment Combinations**

| OS      | OS Version                       | Database                                                        | Web App                                                                           |
|---------|----------------------------------|-----------------------------------------------------------------|-----------------------------------------------------------------------------------|
| Linux   | Oracle Linux 9                   | Oracle Database 21ai Enterprise Edition<br>SQL Server 2022      | WebLogic Server 14c (v 14.1.2)+ WLS Stack Patch Bundle 14.1.2.0.250708            |
| Windows | 2022 Standard Server             | Oracle Database 19c, 21ai Enterprise Edition<br>SQL Server 2022 | WebLogic Server 14c (v 14.1.2)+ WLS Stack Patch Bundle 14.1.2.0.250424            |
| Solaris | Oracle Solaris 11.4 (SunOS 5.11) | Oracle Database 19c Enterprise Edition                          | WebLogic Server 14c (v 14.1.2)+ WLS Stack Patch Bundle 14.1.2.0.250708 (on Linux) |

**Note**

For all the above mentioned Operating Systems, **Queue and Identity Management** types are **JMS** and **OIMLDAP** respectively.

## Client Requirements

Clients accessing the web-based applications will need:

- Adobe Acrobat Reader
- One of these web browsers with most current versions at time of publication:
  - Microsoft Edge
  - Chrome
  - Mozilla Firefox

**Table 2-3 Testing Hardware Configuration**

|                   | Windows                                                                         | Linux                          | Solaris                               |
|-------------------|---------------------------------------------------------------------------------|--------------------------------|---------------------------------------|
| Presentation Tier |                                                                                 |                                |                                       |
| OS                | Windows Server 2022 x64 (64-bit)                                                | Oracle Linux 9 x86_64 (64-bit) | Oracle Solaris (64-bit)               |
| CPU#              | AMD® x64, 4 Cores, 2.25GHz                                                      | AMD® x64, 4 Cores, 2.25GHz     | SPARC-T5 8 virtual processors, 3.6GHz |
| Memory#           | 16 GB RAM                                                                       | 16 GB RAM                      | 32 GB RAM                             |
| Hard disk         | 300 GB                                                                          |                                |                                       |
| Application Tier  |                                                                                 |                                |                                       |
| OS                | Windows Server 2022 (64-bit)                                                    | Oracle Linux 9 (64-bit)        | Oracle Solaris (64-bit)               |
| CPU               | AMD® x64, 4 Cores, 2.25GHz                                                      | AMD® x64, 4 Cores, 2.25GHz     | SPARC-T5 8 virtual processors, 3.6GHz |
| Memory*           | 16 GB RAM                                                                       | 16 GB RAM                      | 32 GB RAM                             |
| Hard disk         | 300 GB                                                                          |                                |                                       |
| Printer           | HP-compatible printers supporting PCL version 5 or Postscript with 8 MB RAM *** |                                |                                       |
| Data Tier         |                                                                                 |                                |                                       |
| OS                | Windows Server 2022 (64-bit)                                                    | Oracle Linux 9 (64-bit)        | Oracle Solaris (64-bit)               |
| CPU               | AMD® x64, 4 Cores, 2.25GHz                                                      | AMD® x64, 4 Cores, 2.25GHz     | SPARC-T5 8 virtual processors, 3.6GHz |
| Memory*           | 16 GB RAM                                                                       | 16 GB RAM                      | 32 GB RAM                             |
| Hard disk         | 500 GB***                                                                       |                                |                                       |

**Table 2-4 Minimum sandbox platform**

|                | Windows                                                       | Linux                                    | Solaris                               |
|----------------|---------------------------------------------------------------|------------------------------------------|---------------------------------------|
| OS             | Windows Server 2022 (64-bit)                                  | Oracle Linux 9 (64-bit)                  | Oracle Solaris (64-bit)               |
| CPU            | Intel® x86 Compatible, 2 Cores, 2.25 GHz                      | Intel® x86 Compatible, 2 Cores, 2.25 GHz | SPARC64, 4 virtual processors, 3.0GHz |
| Memory*        | 16 GB RAM                                                     |                                          |                                       |
| Hard disk      | 250 GB                                                        |                                          |                                       |
| Printer        | HP-compatible printers supporting PCL version 5 or Postscript |                                          |                                       |
| Printer Memory | 8 MB RAM                                                      |                                          |                                       |

# 3

## Oracle Documaker Mobile

Oracle Documaker Enterprise Edition or Oracle Documaker Standard Edition is a prerequisite of Oracle Documaker Mobile. Oracle Documaker Mobile is designed to produce output targeted to display on your customers devices. Your company must choose the supported devices for the output. The following hand-held and tablet devices are listed as a suggestion of what you might recommend:

**Table 3-1 Recommendation**

| Device Type   | iOS             | Android               |
|---------------|-----------------|-----------------------|
| Mobile Device | iOS 6 or higher | Android 4.4 or higher |
| Tablets       | iOS 7 or higher | Android 4.4 or higher |

### Note

In Documaker Studio and in Oracle Documaker Enterprise/Standard Edition you may notice Mobile options enabled. Note that those these options may be visible and editable, Mobile production is NOT available without installing Oracle Documaker Mobile. To purchase Documaker Mobile visit [My Oracle Support](#) website or contact your Oracle Sales representative.

# 4

## Documaker Standard Edition Requirements

Your computer must have certain software and hardware components to run the programs that comprise the Documaker system. Depending on your software license, operating environment, and your processing needs, these requirements vary.

The following tables outline the minimum hardware used to test Documaker and are included for informational reasons only. You should run the system on a computer configured appropriately for the operating system you use and with the processing power to meet your needs.

### Note

- For running Documaker Studio, Documaker Server, Docupresentment and WIP Edit plug-in use Java 1.8 64-bit.
- For more specific information on the GenArc program and the additional archive and retrieval capabilities available, refer to the Documaker Administration Guide under Oracle Documaker Standard Edition .

### On Windows

When running Documaker Studio, keep in mind:

- You can use Oracle, and SQL Server databases with Documaker Studio.
- If you are using Microsoft Internet Explorer version 11 on the machine where Documaker Studio is running, turn on Internet Explorer's compatibility view.
- Microsoft Word 2016 and 2019 is required in order to:
  - Convert Microsoft Word (\*.doc, \*.docx) documents using Documaker Studio or command line utility RTF2FAP
  - Create or modify Documaker documents using Oracle Documaker Add-In for Microsoft Word
  - Microsoft.NET Programmability Support in MS Word.

### Note

If you are using Oracle database and ODBC connection, the Oracle Instant Client version 12.1.0.2.0 must be used as the client for the Data Source Name.  
Documaker Add-In for Microsoft Word supports Microsoft Office 2016 and 2019.

**Table 4-1 Applications Required**

| Item                     | Version                                                                                                 |
|--------------------------|---------------------------------------------------------------------------------------------------------|
| Microsoft .NET Framework | If you are using Office 2016 or Office 2019, you will need .NET 4.0, .NET 4.5.1 and VSTO2010 installed. |

Review the Microsoft Download Center site for any additional requirements associated with these applications: <http://www.microsoft.com/downloads/>

- Microsoft VSTO (Visual Studio 2010 Tools for Office Runtime).

**Note**

The Microsoft .NET Framework must be installed before the VSTO Runtime.

This table outlines the minimum hardware used to test the system on single user for Windows.

**Table 4-2 Testing Hardware Configuration**

|                                    | For Windows                                                  |
|------------------------------------|--------------------------------------------------------------|
| <b>CPU</b>                         | Intel® x64 Compatible 2 Cores CPU @2.25GHz                   |
| <b>Memory</b> <sup>1</sup>         | 4 GB RAM                                                     |
| <b>Hard disk</b> <sup>2</sup>      | 150 GB                                                       |
| <b>Printer</b>                     | HP-compatible printers supporting PCL version 5              |
| <b>Printer memory</b> <sup>3</sup> | 8 MB RAM                                                     |
| <b>Runtime library</b>             | Microsoft Visual C++ 2015-2022 Redistributable Package (x64) |

<sup>1</sup> Additional memory improves system performance.

<sup>2</sup> Depends on the volume of data you must process

<sup>3</sup> Additional memory may be required if printing complicated graphics or using a lot of fonts.

### On LINUX/Solaris Systems

For all Linux/Solaris systems, you can use any printer that supports IBM AFP, PCL, PostScript level 2, or Xerox Metacode. For HP printers, you need at least 8mb of memory, more if you are printing complicated graphics or using a lot of fonts. The amount of hard disk space you need depends on the volume of data you process.

Keep in mind too, that a compiler is only required if you plan to recompile the system, such as if you customize the source code or use a runtime library other than the one shown for your operating system.

**Note**

For any Linux installation, first make sure you have the uudecode, uncompress, and awk utilities installed.

Table 4-3 Requirements

|                                             | Oracle Linux 8                                                                                                          | Oracle Linux 9                                                                                                             | Oracle Solaris 11.4                                                                                 |
|---------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| <b>Operating system</b>                     | GNU/Linux - Oracle Linux 8 (or compatible distribution and version)                                                     | GNU/Linux Distribution Oracle Linux 9 (or compatible distribution and version)                                             | Solaris 11.4 (SunOS 5.11)                                                                           |
| <b>Model</b>                                | Intel/AMD x64 based systems                                                                                             | Intel/AMD x64 based systems                                                                                                | SPARC (64-bit) systems                                                                              |
| <b>Compiler/Linker*</b>                     | GNU C/C++ V8.5 w/64-bit compile flag, libgcc-8.5.0-18.0.5.el8.x86_64, gcc-c++-8.5.0-18.0.5.el8.x86_64                   | GNU C/C++ V11.4 w/64-bit compile flag, libgcc-11.4.1-3.0.1.el9.x86_64, gcc-11.4.1-3.0.1.el9.x86_64                         | Oracle Developer Studio 12.6 package with C/C++ compilers (cc/CC) using 64-bit compile flag (-m64). |
| <b>Runtime Libraries (64-bit/x86_64)</b>    | libgcc-8.5.0-18.0.5.el8.x86_64, libstdc++-8.5.0-18.0.5.el8.x86_64                                                       | libgcc-11.4.1-3.0.1.el9.x86_64, libstdc++-11.4.1-2.1.0.1.el9.x86_64                                                        | Oracle Developer Studio 12.6 compatible c/c++ runtimes                                              |
| <b>Supporting Libraries (64-bit/x86_64)</b> | libstdc++-8.5.0 (e.g. libstdc++-8.5.0-18.0.5.el8.x86_64), libnsl, libaio, libXext, libXrender, libXtst, libtiff, libpng | libstdc++-11.4.1 (e.g. libstdc++-11.4.1-2.1.0.1.el9.x86_64), libnsl, libaio, libXext, libXrender, libXtst, libtiff, libpng |                                                                                                     |
| <b>Additional Requirements</b>              | The installer requires the sharutils package for the uudecode applet.                                                   |                                                                                                                            |                                                                                                     |

Table 4-4 Example Test Configuration for Linux

|                               | Oracle Linux 8                                          | Oracle Linux 9                                         |
|-------------------------------|---------------------------------------------------------|--------------------------------------------------------|
| <b>CPU <sup>1</sup></b>       | AMD® EPYC® CPU 7742 (Rome) @ 2.25GHz                    | AMD® EPYC® CPU 7742 (Rome) @ 2.25GHz                   |
| <b>Operating system</b>       | Oracle Linux 8.2 Kernel 5.4.17-2136.335.4.el8uek.x86_64 | Oracle Linux 9.3 Kernel 5.15.0-210.163.7.el9uek.x86_64 |
| <b>Memory <sup>2</sup></b>    | 8 GB                                                    | 8 GB                                                   |
| <b>Hard disk <sup>3</sup></b> | 300 GB                                                  | 300 GB                                                 |

- <sup>1</sup> Only necessary if you are adding custom code to the system. Recommend building on Oracle Linux 8 and deploying on Linux 8 or 9
- <sup>2</sup> Additional memory and a faster CPU is not required, but will improve performance.
- <sup>3</sup> Additional space required for your customized forms

**Note**

For installation on Security Enabled (SE) Linux, contact [Support](#) for assistance.

# 5

## Docupresentment Requirements

Your computer must have certain software and hardware components to run Docupresentment. Depending on your software license and operating environment, these requirements vary.

You can run Docupresentment on the following operating systems:

- Windows
- Linux and Solaris

### Note

For Docupresentment you must have Java 1.8 64-bit.

These tables provide more detailed information on our minimum platform requirements for testing Docupresentment implementations.

### On Windows systems

**Table 5-1 Minimum Requirements**

|                                    | Tested on                            |
|------------------------------------|--------------------------------------|
| <b>Operating system</b>            | Windows 2022 Standard Server         |
| <b>CPU</b>                         | AMD® EPYC® CPU 7742 (Rome) @ 2.25GHz |
| <b>Memory</b>                      | 4 GB                                 |
| <b>Hard disk (RTE)</b>             | 250 GB                               |
| <b>Hard disk (MRL)<sup>1</sup></b> | 80 GB                                |

<sup>1</sup> Additional space required for your customized forms

### On Linux systems

**Table 5-2 Minimum Requirements**

|                         | Oracle Linux 8                                                                   | Oracle Linux 9                                                                   | Oracle Solaris 11.4       |
|-------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|---------------------------|
| <b>Operating system</b> | GNU/Linux Distribution - Oracle Linux 8 (or compatible distribution and version) | GNU/Linux Distribution - Oracle Linux 9 (or compatible distribution and version) | Solaris 11.4 (SunOS 5.11) |
| <b>Model</b>            | Intel/AMD x86_64 based systems                                                   | Intel/AMD x86_64 based systems                                                   | SPARC (64-bit) systems    |

Table 5-2 (Cont.) Minimum Requirements

|                                          | Oracle Linux 8                                                                                                                                       | Oracle Linux 9                                                                                     | Oracle Solaris 11.4                                                                                 |
|------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| <b>Compiler/Linker</b>                   | GNU C/C++ V8.5 w/64-bit compile flag, libgcc-8.5.0-18.0.5.el8.x86_64, gcc-c++-8.5.0-18.0.5.el8.x86_64                                                | GNU C/C++ V11.4 w/64-bit compile flag, libgcc-11.4.1-3.0.1.el9.x86_64, gcc-11.4.1-3.0.1.el9.x86_64 | Oracle Developer Studio 12.6 package with C/C++ compilers (cc/CC) using 64-bit compile flag (-m64). |
| <b>Runtime Libraries (64-bit/x86_64)</b> | libgcc-8.5.0-18.0.5.el8.x86_64, libstdc++-8.5.0-18.0.5.el8.x86_64                                                                                    | libgcc-11.4.1-3.0.1.el9.x86_64, libstdc++-11.4.1-2.1.0.1.el9.x86_64                                | Oracle Developer Studio 12.6 compatible c/c++ runtimes                                              |
| <b>Additional Requirements</b>           | The installer requires the sharutils package for the uudecode applet. Any other utilized software required packages, such as Oracle, DB2, MySQL, etc |                                                                                                    |                                                                                                     |

Table 5-3 Example Test Configuration for Linux

|                               | Linux 8                                                 | Linux 9                                                |
|-------------------------------|---------------------------------------------------------|--------------------------------------------------------|
| <b>CPU <sup>1</sup></b>       | AMD® EPYC® CPU 7742 (Rome) @ 2.25GHz                    | AMD® EPYC® CPU 7742 (Rome) @ 2.25GHz                   |
| <b>Operating system</b>       | Oracle Linux 8.2 Kernel 5.4.17-2136.335.4.el8uek.x86_64 | Oracle Linux 9.3 Kernel 5.15.0-210.163.7.el9uek.x86_64 |
| <b>Memory <sup>2</sup></b>    | 8 GB                                                    | 8 GB                                                   |
| <b>Hard disk <sup>3</sup></b> | 300 GB                                                  | 300 GB                                                 |

<sup>1</sup> Only necessary if you are adding custom code to the system. Recommend building on Oracle Linux 8 and deploying on Linux 8 or 9

<sup>2</sup> Additional memory and a faster CPU is not required, but will improve performance.

<sup>3</sup> Additional space required for your customized forms

#### ① Note

For installation on Security Enabled (SE) Linux, contact [Support](#) for assistance.

Table 5-4 Web Server

| Operating system | Web server                                                                                                |
|------------------|-----------------------------------------------------------------------------------------------------------|
| Windows          | 2022 Server, such as Microsoft Internet Information Server version 4.0 or higher.                         |
| Linux            | Web server for Linux, such as Apache version 1.3.12 or higher or IBM HTTP Server version 1.3.9 or higher. |

**Note**

Oracle tests Docupresentment implementations on WebLogic 14c (14.1.2) JMS and Tomcat 9.x/10.0 Application Server.

# 6

## Documaker Connector Requirements

To use Documaker Connector, you need the following:

- Platform support of Java 8 (compatible JVM) 64-bit, including JDBC database connectivity.
- Connection to an SQL database and file system directory are accessible to Oracle Documaker when using the Documaker source.
- A connection to the configured destination system, such as Oracle WebCenter Content.

### **Note**

On Windows, Linux and Solaris; the installer installs a compatible JVM (Java Virtual Machine) for you.

# Documaker Transall Requirements

Documaker Transall runs on a variety of operating systems and hardware platforms. Each may have specific requirements. These requirements are explained in this chapter. Please make sure you have followed these requirements before installing Transall.

## Windows (32-bit)

The minimum hardware requirements to install and operate Transall are:

- Processor: Intel-compatible; 1.0 GHz or faster processor required, or equivalent
- Memory: 1 GB available RAM or more recommended
- Hard disk: 1 GB of available hard disk space required for installation (hard disk usage will vary based on configuration).
- Monitor: recommend 19" monitor or better at 1280 x 1024 resolution or better for viewing and working with documents in workstation software

The minimum software requirements to install and operate Transall are:

- Windows 2019, and Windows 2022 (the latest service packs for each operating system are highly recommended).
- Database support requires 32bit ODBC Level 2 drivers (Level 3 drivers recommended).
- Oracle Common Objects 11.2 (required for some sources and destinations).

## Linux (32-bit)

The minimum hardware requirements to install and operate Transall are:

- Processor: Intel-compatible only; 1.0 GHz or faster processor required
- Memory: 1 GB available RAM or more recommended
- Hard disk: 1 GB of available hard disk space required for installation (hard disk usage will vary based on configuration)

The minimum software requirements to install and operate Transall are:

- • Kernel 5.x or later; formal Linux distribution is desirable (e.g., Oracle Linux, Red Hat Linux, SuSE Linux Server); all current fixes are required for each kernel release.
- Databases supported:
  - Oracle 12c (32bit ODBC drivers)
- Linux 7 or later with the following libraries:
  - /lib/ld-linux.so.2
  - libc.so.6
  - libdl.so.2
  - libgcc\_s.so.1
  - libm.so.6
  - libpthread.so.0

— libstdc++.so.6

# 8

## EWPS Requirements

The EWPS Java web application deployment supports Java Runtime Environment (JRE) version 17 64-bit. This table shows the version of Java you need for each supported platform:

**Table 8-1 Required Java versions**

| For this platform                                                                  | You need this version of Java |
|------------------------------------------------------------------------------------|-------------------------------|
| Microsoft Windows (x64)<br>Windows 2022 or later                                   | Java version 17               |
| Linux (x86_64)<br>Oracle Linux 8 or later (or compatible distribution and version) | Java version 17               |
| Solaris (SPARC64)<br>Solaris 11.4                                                  | Java version 17               |

### Web application server

When running on Windows, Linux or Solaris, you can use the following Java web application servers and servlet containers:

- Tomcat version 8, 9, 10.0  
(Tomcat 10.1+ requires migration from javax to jakarta using Tomcat migration tool)

#### • **Note**

Note As shown above, Oracle tests with Tomcat 9 on Windows 2022 OS with JRE 17.

The EWPS Java web application deployment requires the following version of Docupresentment to process web services requests:

- Docupresentment version 13.0 or higher

### Message bus systems

EWPS communicates to Docupresentment using a message bus provider such as Oracle WebLogic JMS, IBM WebSphere MQ, MSMQ.

**Table 8-2 Message bus systems**

| For this platform | You can use one of these message busses                                                                                                                              |
|-------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Windows (x64)     | <ul style="list-style-type: none"> <li>• HTTP/SOAP*</li> <li>• IBM WebSphere MQ</li> <li>• Oracle WebLogic 14c, JMS Server</li> <li>• Other JMS providers</li> </ul> |

**Table 8-2 (Cont.) Message bus systems**

| For this platform             | You can use one of these message busses                                                                                                                         |
|-------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Linux (x86_64) and Solaris ** | <ul style="list-style-type: none"><li>• HTTP/SOAP*</li><li>• IBM WebSphere MQ</li><li>• Oracle WebLogic 14c, JMS Server</li><li>• Other JMS providers</li></ul> |

\* HTTP is recommended for development systems, not for production use.

\*\* Other Linux distributions should work at kernel v5.x or higher but not all are tested.

# 9

## Documaker Desktop Requirements

Your computer must have certain software and hardware components to run Documaker Desktop.

The following table lists the minimum hardware used to test Documaker Desktop.

### On Windows

This table outlines the minimum hardware used to test the system on a single user Windows workstation.

**Table 9-1**

| For Windows              | Our minimum test configuration is      |
|--------------------------|----------------------------------------|
| <b>CPU</b>               | AMD® 2 CPU.2.25GHz                     |
| <b>Memory*</b>           | 2 GB RAM                               |
| <b>Hard disk**</b>       | 250 GB                                 |
| <b>Printer</b>           | HP-compatible printers supporting PCL5 |
| <b>Printer memory***</b> | 8 MB RAM                               |

\* Additional memory improves system performance.

\*\* Depends on the volume of data you must process

\*\*\* Additional memory may be required if printing complicated graphics or using numerous fonts.

# Glossary

# Index