

Oracle Financial Crime and Compliance Management Customer Screening Cloud Service

My Case Report



Release 24.2.1
F93836-01
February 2024

ORACLE®

F93836-01

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1 My Case Report


Preface

My Case Report describes how to access and use assigned canned reports for Oracle Financial Crime and Compliance Management Customer Screening Cloud Service.

Audience

This document is intended for users who are responsible for provisioning and activating Oracle Customer Screening Cloud services or for adding other users who would manage the services, or for users who want to develop Oracle Cloud applications.

Help

Use Help Icon  to access help in the application. If you don't see any help icons on your page, click your user image or name in the global header and select Show Help Icons. Not all pages have help icons. You can also access the <https://docs.oracle.com/en/> to find guides and videos.

Related Resources

For more information, see these Oracle resources:

- Oracle Public Cloud: <http://cloud.oracle.com>
- Community: Use <https://community.oracle.com/customerconnect/> to get information from experts at Oracle, the partner community, and other users.
- Training: Take courses on Oracle Cloud from <https://education.oracle.com/oracle-cloud-learning-subscriptions>.

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
<code>monospace</code>	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Comments and Suggestions

Please give us feedback about Oracle Applications Help and guides! You can send an e-mail to: <https://support.oracle.com/portal/>.

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My Case Report

My Case Report window enables the CS analysts to view and access the assigned CS-specific cases.

To enable the **My Case Report** window for a CS Analyst, you must map and authorize the **Data Maintenance Admin** group to the user using the Admin Console. For more information about mapping the group, see [Using the Admin Console](#).

To access My Case Report Window and canned report, follow the subsequent steps:

1. Enter the URL in the web browser. The **Oracle Cloud** login page is displayed.
2. Enter your **User ID** and **Password**.
3. Click **Sign In**. The Applications landing page is displayed.
4. The **Navigation List** displays the list of modules. Click **Oracle Financial Services Crime and Compliance Management Anti Money Laundering Cloud Service**. The menu options are displayed.
5. Click **Case Management** then click **My Case Report**. The Date Reporting - Data View window is displayed with `FCC_CANNED_CS_ASSIGNED_CASES_REPORT`. The `FCC_CANNED_CS_ASSIGNED_CASES_REPORT` has the cases assigned to logged-in user.
6. Click on the Filter icon to create attributes filters for the reports. For more information, see [Editing Report Attributes/Columns](#)
7. Click on the **Menu** button next to Canned Report and then select **View** to view the report details.
8. Expand the report to view the default Attribute names. In the top right corner of the **Attributes Selection** tab, click **Apply** to preview the report details in the **Data Preview** tab.
9. Click on the **Download** button to download the report details in CSV file format.

Note:

For more information about using the Canned Reports, see [View Reports for Download](#).