Oracle® Banking Microservices Architecture Corporate Onboarding User Guide



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Preface

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- Documentation Accessibility
- Diversity and Inclusion
- Conventions
- Related Resources
- Basic Actions
 Most of the screens contain icons to perform all or a few of the basic actions. The actions which are called here are generic, and it varies based on the usage and the applicability. The table below gives a snapshot of them:
- Acronyms and Abbreviations The following acronyms and abbreviations are used in this guide:
- Screenshot Disclaimer
- Symbols and Icons

Purpose

This guide provides step-by-step instructions to onboard a corporate customer using Oracle Banking Enterprise Party Management.

Audience

This guide is intended for the bankers who are responsible for onboarding corporate customers into the bank.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup? ctx=acc&id=docacc.

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.



Conventions

The following text conventions are used in this document:

| Convention | Meaning |
|------------|--|
| boldface | Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary. |
| italic | Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values. |
| monospace | Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter. |

Related Resources

For more information, see these Oracle resources:

- Getting Started User Guide
- Corporate 360 User Guide
- Oracle Banking Party Configurations User Guide

Basic Actions

Most of the screens contain icons to perform all or a few of the basic actions. The actions which are called here are generic, and it varies based on the usage and the applicability. The table below gives a snapshot of them:

| Icon | Operation |
|--------|---|
| Submit | Click Submit to default the checklists applicable for the stage based on the application category. On verifying all the checklists and on the selection of the outcome, the task will be submitted. |
| Post | Click Post to post the comments below the Comments text box. |
| Cancel | Once you click Cancel , the system will ask for confirmation, and on confirming, the task will be closed without saving the data. |
| Hold | Click Hold to save the captured details and suspend the task status. The suspended task will be available in the Hold queue. This option is used if there is any pending information to be captured. If mandatory fields have not been captured, the system will display an error until the mandatory fields have been captured. |

| Table | Common | Icons | and in | ts | Definitions |
|-------|--------|-------|--------|----|-------------|
|-------|--------|-------|--------|----|-------------|



| lcon | Operation |
|----------------|---|
| Next | Click Next to save the captured details and then the system will move to the next screen. If mandatory fields have not been captured, the system will display an error until the mandatory fields have been captured. If mandatory fields have not been captured, the system will display an error until the mandatory fields have been captured. |
| Back | Click Back to save the captured details and move to the previous screen. |
| Save and Close | Click Save and Close to save the captured details. If mandatory fields have not been captured, the system will display an error until the mandatory fields are captured. |

Table (Cont.) Common Icons and its Definitions

Acronyms and Abbreviations

The following acronyms and abbreviations are used in this guide:

Table Acronyms and Abbreviations

| Acronym/ Abbreviation | Description |
|--------------------------|-----------------------------|
| CIF | Customer Information File |
| КҮС | Know Your Customer |
| SME | Small and Medium Enterprise |

Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

Symbols and Icons

The following are the symbols/icons you are likely to find in this guide:

| Symbol | Function |
|--------|-----------|
| + | Add icon |
| | Edit icon |

Table Symbols



| Symbol | Function |
|--------------------|-------------|
| 1 | Delete icon |
| × | Close |
| 27 | Expand view |
| | Table view |
| | List view |
| R. 21 | Maximize |
| , p ^{ill} | Minimize |
| • | Open a list |
| : | Options |
| in •₁ ⊢in | Tree view |

Table (Cont.) Symbols



1 Corporate Customer Onboarding

This topic describes the information on the various activities performed for the Corporate Customer Onboarding process.

Overview

This topic describes the information about the Corporate Customer Onboarding.

- Prerequisites
- Onboarding Initiation

This topic describes the systematic instructions to capture the basic demographic information about the corporate customer to be onboarded using Oracle Banking Enterprise Party Management.

KYC Details

This topic describes the systematic instructions to capture KYC details about the corporate customers to be onboarded using Oracle Banking Enterprise Party Management.

Onboarding Enrichment

This topic describes the systematic instruction to capture detailed information about the corporate customer to be added in Oracle Banking Enterprise Party Management.

Review

This topic describes the systematic information to enable the final reviewers to review the customer details and moves the task to the *Approval* stage if the details are appropriate.

Recommendation

This topic describes the systematic instruction to enable the recommending user to review the progress did so far and provides recommendations for each of the data segments with a the decision as approve/reject

Approval

This topic describes the systematic instruction to enable the approver to review the activity done across all the stages and provides final signoff to approve the customer onboarding.

Amendment

This topic describes the systematic instruction to enable the Relationship Manager to amend the information or can add additional information about a corporate customer using Oracle Banking Enterprise Party Management.

1.1 Overview

This topic describes the information about the Corporate Customer Onboarding.

Corporate Customer Onboarding is an umbrella term that is often used to describe the entire process that users go through when they start their journey as a customer of a banking product or service. Onboarding is an ongoing process, which helps banks to create a relationship with customers. In a bank, there would be a Relationship Manager (RM) for every corporate customer. The respective RM would take care of the customer to successfully onboard into the bank.



The various activities performed for the Corporate Customer Onboarding process are:

- Initiation
- KYC
- Enrichment
- Review
- Recommendation
- Approval

Process Flow Diagram

The flow diagram illustrating the different stages in the corporate customer onboarding process is shown below for reference:



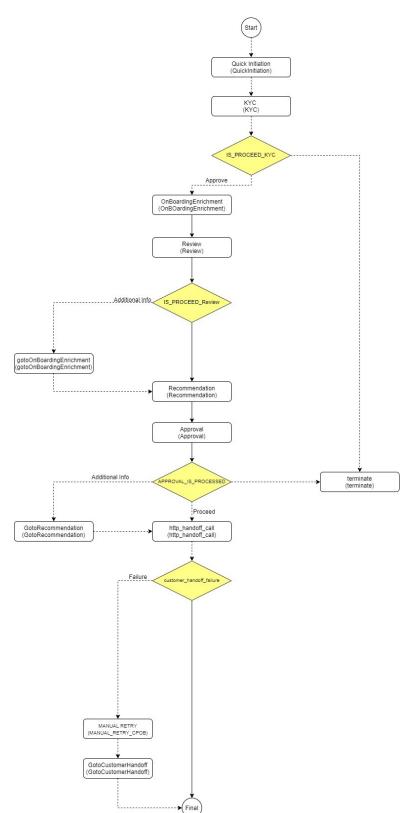


Figure 1-1 Corporate Onboarding Process Flow



1.2 Prerequisites

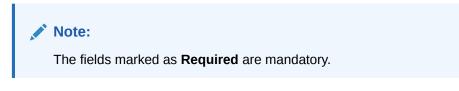
Before you begin, log in to the application Home page. For information on how to log in, refer to the *Getting Started User Guide*.

1.3 Onboarding Initiation

This topic describes the systematic instructions to capture the basic demographic information about the corporate customer to be onboarded using Oracle Banking Enterprise Party Management.

Before you begin, log in to the application Home page. For information on how to log in, refer to the *Getting Started User Guide*.

To initiate the Onboarding process:



1. On the Home page, click Party Services. Under Party Services, click Onboarding.

The **Onboarding** screen displays.

Figure 1-2 Onboarding Initiation

| nboarding | | | | |
|---------------|---|--|-------------|--------|
| Customer Type | • | | | |
| corporate | | | Onboard Now | Cancel |

2. On the **Onboarding** screen, specify the fields. For more information on fields, refer to the field description table.

Table 1-1 Onboarding - Field Description

| Field | Description |
|---------------|---|
| Customer Type | Select Corporate from the drop-down values. |



| Field | Description | | | |
|-----------------------|---|--|--|--|
| Business Process Code | Select the desired business process code, if required. | | | |
| | Note: This field is displayed and required only if more than one process code is configured for a given customer type. | | | |

Table 1-1 (Cont.) Onboarding - Field Description

3. Click Onboard Now.

The Quick Initiation screen displays.

Figure 1-3 Corporate Quick Initiation

| | ls | | | | | | | | | |
|---|--------------|------------------------|-----------|-----------|------------------|--------------|---------|-----------------|--------------|---------|
| Organization Name | | Organization Typ | be | L | egal Entity Type | | | Customer Cate | gory | |
| | | | | | | | - | | | Q |
| Demography Type | Require | d Classification Ty | pe | Required | Branch Code | | Require | Upload Logo | | Require |
| | • | | | • | 000 | | | 1 Upload | | |
| ustomer Access Group | Require | d Application Prior | ritv | Required | | | | Maximum file si | ize is 100kb | |
| | Q | Low | , | • | | | | | | |
| | ~ | | | | | | | | | |
| 1 | | | | | | | | | | |
| Industries * | | | | | | | | | | |
| | | | | | | | | | | + |
| Sector 🗘 | Industry Gro | up ≎ | | ndustry 🗘 | | Sub Industry | ٥ | | Action 0 | |
| No data to display. | | | | | | | | | | |
| No data to display. | | | | | | | | | | |
| | | | | | | | | | | |
| Credit Rating * | | | | | | | | | | |
| | | | | | | | | | | + |
| | | | | | | | | | | 1 |
| | ting Date 🗘 | | Outlook 🗘 | | Agency 🗘 | | Rating | 0 | Action 🗘 | |
| Year \Diamond Ra | | | | | | | | | | |
| Year \diamond Ra No data to display. | | | | | | | | | | |
| | | | | | | | | | | |
| No data to display. | ac | | | | | | | | | |
| No data to display. Social Media Profile | es | Freehools | | | | | | | | |
| No data to display. | es | Facebook | | | ſwitter | | |] | | |

4. On the **Quick Initiation** screen, specify the details about the customer. For more information on fields, refer to the field description table.



| Field Name | Description |
|--------------------------|---|
| Organization details | Specify the fields under this section. |
| Organization Name | Specify the registered name of the organization. |
| Organization Type | Select the type of organization from the following drop-down values: Conglomerate Single |
| Customer Category | Click Search icon and select the customer category from the list of values. |
| Entity Type | Select the type of business entity from the following drop-down values: Private Limited Public Limited Trusts Government Owned Associations |
| Demography Type | Specify the company demography from the following drop- down values: • Global • Domestic |
| Geographical Spread | Select the geographical spread of the company from the given list. |
| Classification Type | Select the Classification of the Corporate as per the local regulations from the following drop-down values: Micro Small Medium |
| Branch Code | Specify the branch code. |
| | Note: For the parent customer, the branch code defaults to the logged-in branch. For subsidiaries, the values can be entered at the time of capturing the details. |
| Logo | Upload the logo of the company. |
| Customer Access Group | Click Search icon and select the customer access group for the party. Note: The user should have required access to onboarding a party within a customer access group. For more details, refer Oracle Banking Party Configuration User Guide. |
| Application Priority | Specify the Priority of Party Onboarding application. |



| Field Name | Description |
|----------------------|--|
| Industries | Specify the fields under this section. |
| Sector | Specify the industry sector to which the corporate belongs. For example, Energy Real Estate Utilities Consumer Staples, etc. |
| Industry Group | Specify the industry group within the sector. For example, Software Hardware Semiconductor Industry Groups within Information technology Sector |
| Industry | Specify the industry within the Industry group. For example, IT services and software products within software. |
| Sub Industry | Specify the sub-industry within the industry. For example, IT Consulting Services Data Processing Services Internet Services within IT services |
| Credit Rating | Specify the fields under this section. |
| Rating Agency | Select the name of the credit rating agency which has given a rating to the corporate. |
| Rating | Select the rating provided by the credit rating agency. |
| Social Media Profile | Specify the fields under this section. |
| Official Website | Specify the official website address for the corporate customer. |
| Facebook | Specify the Facebook URL for the corporate. |
| Twitter | Specify the corporate's Twitter handle. |

Table 1-2 (Cont.) Quick Initiation - Field Description

5. Click Submit.

The system will check for duplicate customers.

If there is no duplicate customer existed in the system, then the system creates a unique party ID for the customer and displays the **Initiation - Basic Details** screen.

If there are duplicate customers exist in the system. It will display the list of customers with the same name. the user will have the following facility:

- Abort to discard the Customer Onboarding.
- **Continue** to save the Customer Onboarding.
- Cancel to cancel the Customer Onboarding.

The Initiation - Duplication Check screen displays.

Figure 1-4 Initiation – Duplication Check

| Suplication Check | | | | | | 1 |
|------------------------------|--------------|--------------------|-------|--------------------------|-----------------------------------|-------------|
| ollowing matching re | cords are fo | and. Please verify | | | | |
| Business Type | CIF | Party ID | Nome | ID / Registration Number | Date of Birth / Registration Date | Status |
| Individual | | 000039053 | VINAY | | 1992-02-06 | IN,PROGRESS |
| Page I of 1 (1 proments * | | K (1) | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | 10 | |



6. Click Next.

The Initiation - Comments screen displays.

| Quick Initiation | Comments Screen(2 |
|------------------|--|
| Comments | ▶ ☆ B I U ∓ A -size- ▼ E Ξ Ξ ■ E 판 ≔ ≔ H1 H2 ∞ > |
| | Enter text here |
| | |
| | |
| | |
| | |
| | Por |
| | No items to display. |

Figure 1-5 Initiation – Comments

Note:

The Relationship Managers can capture overall comments for the *Initiation* stage. Capturing comments helps in a better understanding of the task by the banker who will work with this task in the next stage.

- 7. Specify the overall comments for the **Onboarding Initiation** stage.
- 8. Click Submit to submit the Onboarding Initiation stage.

The **Checklist** window is displayed and select the **Outcome**.

The available **Outcome** options are:

- If **Approve** is selected, the task is moved to the **KYC** stage.
- If **Reject** is selected, the task is terminated.

After **Submit** successful screen displays and Task will be available in the **Free Task** screen.

1.4 KYC Details

This topic describes the systematic instructions to capture KYC details about the corporate customers to be onboarded using Oracle Banking Enterprise Party Management.

The user can acquire and edit the KYC task using the Free Tasks screen.

To add the KYC details:

1. On the Home page, click Tasks. Under Tasks, click Free Tasks.

The Free Tasks screen displays.



Figure 1-6 Free Tasks

| (Tasks | O felent | 2º August | Bg finelinger | | | | | | |
|------------------|-------------|----------------|-------------------------|----------------------------|----------------------|-------------------------|--------------------|--------|----------------|
| | 1 | Edit Process (| | Process Reference Namber 0 | Application Number 2 | Step 0 | Application-Date 0 | bash 0 | Cuttomer Nambe |
| | - | - | SMB Oriboarding | 257723026 | 0064899000060950 | KNT. | 18-05-50 | 006 | |
| Completed Tasks | Acquire I | and . | SMB Loan Origination | 0065MBL010025766 | 006APP000060958 | Application Entry | 18-03-30 | 006 | |
| Free Taska | Acquire I | | 1948 Loan Origination | 006/SMTL010025755 | 005APP000050944 | Application Entry | 18-03-30 | 006 | |
| | Alante I | Keen : | Small and Medium Bu | 0065MBCA30012655 | 006APP000060941 | Application Entry | 18-05-30 | 006 | |
| | Acquire (| law. | Retail Lisen Originatio | 006HMLN010025750 | 006479000060934 | Application Entry | 18-05-50 | 006 | |
| | Acquires 1 | | CcOriginationProcess. | 00eMASTER0005te9 | 005A7P000060927 | Application Entry | 18-05-50 | 006 | |
| | C Acquire I | | Current Account Origi | 006CURPCA0012652 | 006APP000060925 | Application Entry | 18-03-30 | 006 | |
| SubProcess Terms | Acquire i | Fact. | Savings Account Origi | 00454I/REG0016259 | 006APP000060920 | Application Entry | 18-03-50 | 009 | |
| | Altered | | Small and Medium Bu | 0065MBCA10012649 | 006479000060868 | Application Entry | 18-05-30 | 006 | |
| | C Acquire I | - | Small and Medium Bu | 0065MBCA10012645 | 005479000050805 | Application Environment | 16-03-50 | 006 | |
| | · ······ | _ | THE PLACE AND | CONTRACT. | and descention over | | | - | |

2. On the Free Tasks screen, select the required task and click Acquire and Edit. The Customer KYC Details screen displays.

| Figure 1-7 | KYC Details |
|------------|-------------|
|------------|-------------|

| KYC - 0001210 | 41 | | | | Document | s jr X |
|---------------|----------------------------|---------------------|---------------------|--------------|-------------|------------|
| • KYC | КҮС | | | | | Screen(1/2 |
| Comments | Customer KYC Details | | | | | |
| | Party Id 🗘 | Organization Name 🔅 | Customer Category 😄 | KYC Status 💠 | Actions | 0 |
| | 000121041 | Test2 | CORPORATE | | KYC Details | |
| | | | | | | |
| | Page 1 of 1 (1 of 1 items) | K (1)) | | | | |

3. On the **Customer KYC Details** screen, click **KYC Details** to update the status of the KYC check. For more information on fields, refer to the field description table.

| Table 1-3 Customer KYC Details - Field Description |
|--|
|--|

| Field | Description |
|-------------------|--|
| Report Received | Once you select this option, it highlights blue, which indicates true, and the report is received. |
| | Note: By default, it is selected as false. |
| Verification Date | Specify the date or use the calendar icon to select the KYC verification date. |
| Effective Date | Specify the date or use the calendar icon to select the KYC effective from the date. |



| Field | Description |
|------------|---|
| KYC Method | Specify the method by which the KYC is completed. |
| KYC Status | Select the KYC status from the drop-down values. |

Table 1-3 (Cont.) Customer KYC Details - Field Description

4. Click Next.

The Comments screen displays.

Figure 1-8 KYC – Comments

| KYC - 00012104 | 1041 Documents | | | | |
|----------------|--|--|--|--|--|
| • күс | Comments Screen(2/2 | | | | |
| Comments | n a BIUTA -size. VEEEEEEE H1 H2 | | | | |
| | Enter text here | | | | |
| | | | | | |
| | | | | | |
| | Post | | | | |
| | 05Jun KYC 23 Docuser1 1208:17 Done. | | | | |
| | Cancel Hold Back Save & Close Submit | | | | |

- 5. Specify the overall comments for the **KYC** stage.
- 6. Click **Post** to post the comments.
- 7. Click Submit to submit the KYC stage.

The Checklist window displays and select the Outcome.

The available **Outcome** options are:

- If **Approve** is selected, the task is moved to the **Onboarding Enrichment** stage.
- If **Reject** is selected, the task is terminated.

After **Submit** successful screen displays and Task will be available in the **Free Task** screen.

1.5 Onboarding Enrichment

This topic describes the systematic instruction to capture detailed information about the corporate customer to be added in Oracle Banking Enterprise Party Management.

The user can acquire and edit the Enrichment task using the Free Tasks screen.

To add the additional information:

1. On the Home page, click Tasks. Under Tasks, click Free Tasks.

The Free Tasks screen displays.



Figure 1-9 Free Tasks

| C Tanks | 10 | netwoh 1 2 | August 1 | 2 Findingers | | | | | | |
|------------------|----|-------------|-----------|-------------------------|----------------------------|----------------------|-------------------------|--------------------|--------|----------------|
| | 0 | Acquirestat | Possety 2 | Process Name D | Process Reference Namber 0 | Application Number 2 | Stage 0 | Application-Date 0 | bash 0 | Customer Nambe |
| | 0 | Acquire 6 | (Balles) | SMB Oriboarding | 257725026 | 005499000050950 | KNC . | 18-05-50 | 006 | |
| Completed Tasks | ٥ | Acquire 6 | | SMB Loan Origination | 0065MBL010025766 | 00647P000060956 | Application Entry | 18-03-30 | 006 | |
| Free Taska | | Acquire & | | SMB-Loan Origination | 0065MTL010025755 | 005APP000050944 | Application Entry | 18-03-30 | 006 | |
| | 0 | Acquire 5 | | Small and Medium Bu | 0065MBCA30012655 | 006APP000060941 | Application Entry | 18-05-30 | 006 | |
| Hold Tasks | | Acquire 6 | | Retail Lisen Originatio | 006HMLN010025750 | 006479000060934 | Application Entry | 18-05-50 | 006 | |
| | | Acquire 6 | | CoOrigination/houris | 008MASTER0003189 | 006A2P000060927 | Application Entry | 18-05-50 | 006 | |
| | 0 | Acquire & | | Current Account Origi | 006CURPCA0012652 | 006APP000060925 | Application Entry | 18-03-30 | 006 | |
| SubProcess Terms | | Acquire & | | Savings Account Origi | 00654I/REG0016299 | 006APP000060920 | Application Entry | 18-03-50 | 009 | |
| | | Acquire & | | Small and Medium Bu | 0065MBCA10012649 | 006479000060868 | Application Entry | 18-05-30 | 006 | |
| | 0 | Acquire 6 | Bellevi | Smalt and Medium Bu | 0065MBCA10012645 | 005479000050805 | Application Environment | 16-03-50 | 006 | |
| | - | ***** | _ | POR Researcher | - | and descention over | | | - | |

2. On the Free Tasks screen, select the required task and click Acquire and Edit. The Onboarding Enrichment screen displays.

Figure 1-10 Corporate Onboarding Enrichment



Note:

By default, the onboarded customer is displayed as an icon under the tree view. The default view can be changed to a list view or table view if required.

3. On the **Onboarding Enrichment** screen, right-click on the customer icon for the options. For more information on options, refer to the field description table.



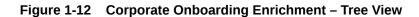
| Onboarding B | Enrichment - 000117255 | | Documents |
|--------------|------------------------|----------|-------------------------------|
| Enrichment | Enrichment | | Screen(1/2) |
| Comments | TEST 🚽 | | |
| | | | |
| | | | |
| | | TEST OT | |
| | | | |
| | | TExxxx12 | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | Cancel Hold Save & Close Next |

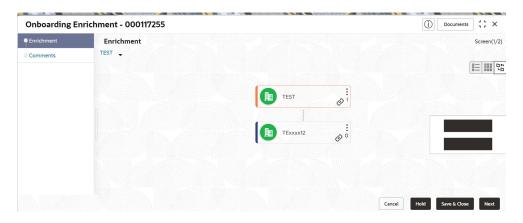
Figure 1-11 Corporate Onboarding Enrichment Options



| Field | Description |
|--------------|--|
| Add Customer | Select this option to open a pop-up with multiple options, where the child customer details are added and linked with the parent customer. |
| View | Select this option to open a pop-up with the customer details in read-only mode. |
| Quick View | Select this option to open a pop-up with the limited customer details in read-only mode. |
| Configure | Select this option to add the following details. For more information, refer to Customer Profile thru Assets. Customer Profile Financial Profile Stakeholders Assets |

The details of the corporate customer can be displayed in various views. The following figures depict the tree, list, and table views.







| Onboarding En | richment - 000117255 | | | Documents d L |
|---------------|----------------------|-----------------|----------------------------|------------------------|
| Enrichment | Enrichment | | | Screen(1/2) |
| Comments | TEST | | | |
| | Party ld: 000117255 | Name: TEST | Demographic Type: Domestic | Organization Type: |
| | Party Id: 0001/7256 | Name: TExxxx/12 | Demographic Type: Domestic | Organization Type: |
| | | | Cancel | Hold Save & Close Next |

Figure 1-13 Corporate Onboarding Enrichment – List View

Figure 1-14 Corporate Onboarding Enrichment – Table View

| Enrichment | Enrichment | | | | | | Screen(1/2 |
|------------|-------------|----------|---------------|----------------------|----------------------|---------------------|------------|
| Comments | TEST 🗸 | | | | | | |
| | | | | | | | |
| | Party Id 🗘 | Name 🗘 | Demographic 🗘 | Legal Entity Type | Organization Type | Other Information 🗘 | Action 0 |
| | ▼ 000117255 | TEST | Domestic | Pvt Ltd | | 🔇 FI 🖸 🏦 🧟 | : |
| | ▶ 000117256 | TExxxx12 | Domestic | Pvt Ltd | | 😪 Fi 🔽 🏦 🤗 | : |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |

4. Click Next.

The Onboarding Enrichment - Comments screen is displayed.

Onboarding Enrichment - 000117255 Documents Enrichment Comments Screen(2/2) Comments B I ⊻ ∓ A -size-⇔ > 5 0 ~ H1 Enter text here... :: Post No items to display. Cancel Back Hold

Figure 1-15 Enrichment – Comments



Note:

TThe Relationship Managers can capture overall comments for the *Enrichment* stage. Capturing comments helps in a better understanding of the task by the banker who will work with this task in the next stage.

5. On the **Comments** screen, click **Submit**.

The Checklist window displays.

6. On the Checklist window, select the Outcome as Proceed and click Submit.

The task is moved to the **Review** stage.

Customer Profile

This topic describes the systematic instructions to enrich the corporate customer with additional details.

Financial Profile

This topic describes the systematic instructions to add the financial information of the corporate customer.

Add Stakeholders

This topic describes the systematic instruction to add the details about the stakeholder such as authorized signatories, management team, etc. of the business.

Assets

This topic describes the systematic instructions to add the details about the assets of the corporate customer.

1.5.1 Customer Profile

This topic describes the systematic instructions to enrich the corporate customer with additional details.

This topic contains the following subtopics:

Basic Information

This topic describes the systematic instructions to add the demographic details of the corporate customer in the **Basic Info** segment.

Address

This topic describes the systematic instruction to add the address details for the Corporate customer.

Rating

This topic describes the systematic instruction to add the details of the credit ratings of the corporate customer given by the agencies.

1.5.1.1 Basic Information

This topic describes the systematic instructions to add the demographic details of the corporate customer in the **Basic Info** segment.

Before you begin, acquire the enrichment task and select **Configure** option to enrich the desired corporate customer with additional information. For more information, refer to Onboarding Enrichment.



| Test Automation Co | orp 357794 | | | × |
|----------------------|-----------------------------------|-------------------------------|----------------------------|--------------------------|
| Party Details | Demographic Details | | | |
| Customer Profile > | Basic Info | | Address | Rating |
| Financial Profile | | | | Save |
| Stakeholders | Company Details | | | |
| Assets | Registration Number | Organization Name | Organization Type | Short Name |
| Supporting Document | Requir | Test Automation Corp 357794 | Conglomerate • | Tes1684929096 |
| Customer MIS Details | Branch Code | Legal Entity Type | Customer Category | Classification Type |
| | 000 | Pvt Ltd 🗸 | CORPORATE Q | Small |
| | Demographic Type | Country Of Incorporation | Country Of Risk | Place Of Incorporation |
| | Domestic - | Q | Q | |
| | | Require | | |
| | Incorporation Date | Established Date | Upload Logo | Relationship Manager |
| | Requir | 1 | Maximum file size is 100kb | Q |
| | Customer Access Group | Country Of Tax | Tax Identification Number | Good and Services Tax Id |
| | Q | . Q | | |
| | | | | |
| | Website | Facebook URL | Twitter URL | Employee Strength |
| | https://www.test-automation-org.c | | | × ^ |
| | No. Of Years In Business | No. Of Companies In the Group | Is Special Customer ? | Is Blocklisted? |
| | ~ ^ | | | |
| | Is KYC Complaint? | Last KYC Date | Listed | Language |
| | | Ē | | Q |
| | | | | Required |
| | KYC Details | | | |
| | Received | Verification Date | Effective Date | Verification Method |
| | | Ē | |] |
| | | | | · |
| | | | | Save |
| | | | | |
| | | | | OK Cancel |

Figure 1-16 Demographic Details – Basic Info

To update the basic information:

Specify the required details in the **Basic Info** tab. For more information on fields, refer to the field description table.

Note:

The fields marked as **Required** are mandatory.

| Table 1-5 Demographic Details – Ba | asic Info – Field Description |
|------------------------------------|-------------------------------|
|------------------------------------|-------------------------------|

| Field | Description |
|---------------------|---|
| Registration Number | Specify the registration number of the company. |
| Company Name | Specify the company name. |
| Organization Type | Select the type of company. |



| Field | Description |
|---------------------------|--|
| Branch Code | Specify the branch code. |
| | Note: For the parent customer, the branch code defaults as the logged-in branch. For subsidiaries, the values can be entered at the time of capturing the details. |
| Customer Category | Click Search icon and select the desired value from the list of values. |
| Country Of Tax | Specify the country of tax. |
| Tax Identification Number | Specify the Tax Identification Number. |
| | Note: If the Tax Identification Number is provided, the Country of Tax must be provided. |
| Good and Services Tax Id | Specify the Goods and Service Tax ID. |
| Demography Type | Specify the company demography from the drop-down values: Global Domestic |
| Geographical Spread | Select the geographical spread of the company from the given list. |
| Country of Incorporation | Click Search icon and select the country code from the list of values. |
| Country of Risk | Click Search icon and select country code from the list of values. |
| Place of In-corporation | Specify the place of incorporation of the company. |
| Incorporation Date | Specify the incorporation date. |
| Established Date | Specify the established date. |
| Upload Logo | Upload the logo of the corporate customer. |
| RMID | Select the RM to be associated with the customer. |
| Customer Access Group | Specify the Customer Access Group for the party. |
| | Note: The user should have required access to onboarding a party within a customer access group. |
| | For more details, refer to Oracle Banking Party Configurations User Guide. |
| Company Website | Specify the company website. |

 Table 1-5
 (Cont.) Demographic Details – Basic Info – Field Description



| Field | Description |
|----------------------------------|---|
| Facebook URL | Specify the Facebook URL of the company. |
| Twitter URL | Specify the Twitter URL of the company. |
| Employee Strength | Specify the employee strength of the company. |
| No. Of Years In Business | Specify the number of years the corporate is in business. |
| No. Of Companies In the Group | Specify the number of companies that are part of the corporate group. |
| Is KYC Compliant | Specify the Party is KYC Compliant. |
| Last KYC Date | Specify the date of last KYC Check. |
| Listed Company | Specify whether the party is a listed company. |
| Language | Specify the preferred language to be used for communication. |
| Media | Specify the preferred mode of communication. |

Table 1-5 (Cont.) Demographic Details – Basic Info – Field Description

1.5.1.2 Address

This topic describes the systematic instruction to add the address details for the Corporate customer.

1. On the **Customer Profile** screen, click on the **Address** tab after you add the basic information.

The Demographic Details - Address screen displays.

| Party Details | Demographic Details | | |
|----------------------|---|------------------------------------|--------|
| Customer Profile > | Basic Info | Address | Rating |
| Financial Profile | • | | |
| Stakeholders | с | | |
| Assets | Golden Heights | Email: Mobile: | |
| Supporting Document | New York New York | Mobile: Phone Number: FAX: | : |
| Customer MIS Details | UNITED STATES Address Since: | SWIFT BIC: | |
| | Р | | |
| | Blue Heights 51st Street New York | Email: Mobile: Phone Number: | : |
| | New York US | FAX: SWIFT BIC: | |
| | Address Since: | | |
| | | | |
| | Page 1 of 1 (1-2 of 2 items) | | |
| | | | ок |

Figure 1-17 Demographic Details - Address



3. Click on the + button to add the address details.

The Add Address screen displays.

Figure 1-18 Add Address

| ddress Type | Location | Preferred | | Address Since | | | |
|--|------------------------------------|---|----------|----------------------|------|----------|---|
| Permanent Address 🔹 | | Q 🔲 | | | | Ē | |
| | Re | quired | | | | Requires | i |
| Country | State / Country Sub Division | | | | | | |
| Q | | | | | | | |
| Required Address Line 1 / Building Name | Re Address Line 2 / Street Name | quired Address Line 3 / City / Town Na | me | Zip Code / Post Code | Code | | |
| | | | | DOCUSER1 | | | |
| Required | d Re | quired | Required | | | | |
| > Additional Info | | | | | | | |
| > Media For Address | | | | | | | |

4. On the Add Address segment, specify the fields. For more information on fields, refer to the field description table.

| Table 1-6 | Add Address - | - Field Description |
|-----------|---------------|---------------------|
|-----------|---------------|---------------------|

| Field | Description |
|--------------|--|
| Address Type | Select the address type from the drop-down list. The available options are: Permanent Address Residential Address Communication Address Office Address |
| | Note: The address type can be configured as mandatory using Address Management. Refer to the Oracle Banking Party Configurations User Guide for more details. |
| Location | Click Search and select the preferred location from the list of values. |
| | Note: The list of values can be configured through Common Core Maintenance for Location Code. |



| Field | Description | |
|--------------------------------------|--|--|
| Preferred | Click the toggle to specify the preferred to be used for communication. | |
| | Note: If more than one address is captured for the same address type, at-least one address should be marked as preferred. | |
| Address Since | Specify address start date. | |
| Country | Click Search icon and select the country from the list of values. | |
| | Note: The list of values can be configured through Common Core Maintenance for Country Code | |
| State / Country Sub- | Specify State or Country Sub-division. | |
| division | | |
| Address Line 1 / Building Name | Specify Address Line 1 or Building Name. | |
| Address Line 2 / Street Name | Specify Address Line 2 or Street Name. | |
| Address Line 3 / City / Town Name | Specify Address Line 3 or City Name or Town Name. | |
| Zip Code / Post Code | Specify Zip Code or Post Code. | |

Table 1-6 (Cont.) Add Address – Field Description

5. Expand the Additional Info section on the Add Address segment.

The Additional Info data segment is displayed.

Figure 1-19 Additional Info

| ✓ Additional Info | | | |
|-------------------|--------------------------|-------------------------------|---------------|
| Department | Sub Department | Building Number | Floor |
| Post Box | Room | Town Location Name / Locality | District Name |
| | | | |
| Landmark | Contact Name / Narrative | | |
| | | | |

6. Specify the details in the **Additional Info** segment. For more information on fields, refer to the field description table.



| Field | Description | |
|----------------------------------|--|--|
| Department | Specify the name of the department for the customer. | |
| Sub Department | Specify the sub-department for the customer. | |
| Building Number | Specify the building number. | |
| Floor | Specify the floor for the given address. | |
| Post Box | Specify the post box. | |
| Room | Specify the room for the given address. | |
| Town Location Name / Locality | Specify Town Location or Locality Name. | |
| District Name | Specify the district name. | |
| Landmark | Specify the near Landmark to address. | |
| Contact Name / Narrative | Specify Contact Name or Narrative for the address | |

Table 1-7 Additional Info – Field Description

Note:

Refer to the **Oracle Banking Party Configurations User Guide** for entity maintenance.

7. On the Add Address screen, in the Media For Address segment, specify the details under the Mobile tab.

Figure 1-20 Mobile

| ✓ Media For Address | | | |
|---------------------------|---------------|-------------|--------|
| Mobile Phone Email FAX Sw | ift | | |
| + | | | |
| ISD Code 🗘 | Mobile Number | Preferred 🗘 | Action |
| No data to display. | | | |
| Page 1 (0 of 0 items) < | < <u>1</u> | | |

8. On the **Mobile** tab, click + icon.

The Add Mobile Number pop-up screen is displayed.

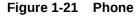
9. Specify the details in the **Add Mobile Number** pop-up screen. For more information on the fields, refer to the field description table.

Table 1-8 Media (Mobile) – Field Description

| Field | Description | |
|---------------|---|--|
| ISD Code | Specify the ISD code for the mobile number of the customer. | |
| Mobile Number | Specify the mobile number of the customer. | |
| Preferred | Specify the preferred mobile number, in case more than one mobile number is captured. | |

10. On the **Add Address** screen, in the **Media For Address** segment, specify the details under the **Phone** tab.





| ✓ Media For Address | | | | |
|-----------------------|-------------|--------------|-------------|--------|
| Mobile Phone Email | FAX Swift | | | |
| + | | | | |
| ISD Code 🗘 | Area Code 🗘 | Phone Number | Preferred 🗘 | Action |
| No data to display. | | | | |
| Page 1 (0 of 0 items) | | | | |

11. On the **Phone** tab, click **+** icon.

The Add Phone Number pop-up screen is displayed.

12. Specify the details in the **Add Phone Number** pop-up screen. For more information on the fields, refer to the field description table.

Table 1-9 Media (Phone Number) – Field Description

| Field | Description | |
|--------------|---|--|
| ISD Code | Specify the ISD code for the phone number of the customer. | |
| Area Code | Specify the area code for the phone number of the customer. | |
| Phone Number | Specify the phone number of the customer. | |
| Preferred | Specify the preferred phone number, in case more than one phone number is captured. | |

13. On the **Add Address** screen, in the **Media** segment, specify the details under the **Email** tab.

Figure 1-22 Email

| ✓ Media For Address | | |
|------------------------------|-------------|--------|
| Mobile Phone Email FAX Swift | | |
| + | | |
| Email Id 🗘 | Preferred 🗘 | Action |
| No data to display. | | |
| Page 1 (0 of 0 items) < | X | |

14. On the Email tab, click + icon.

The Add Email pop-up screen is displayed.

15. Specify the details in the **Add Email** pop-up screen. For more information on the fields, refer to the field description table.

 Table 1-10
 Media (Email) – Field Description

| Field | Description | |
|-----------|---|--|
| Email Id | Specify the email id of the customer. | |
| Preferred | Specify the preferred email id, in case more than one email id is captured. | |



16. On the Add Address screen, in the Media segment, specify the details under the FAX tab.

Figure 1-23 FAX

| Media For Address | | | | |
|---------------------------------------|---------------|------------|-------------|--------|
| Mobile Phone Email | FAX Swift | | | |
| + | | | | |
| ISD Code 🗘 | Area Code 🗘 | Fax Number | Preferred 🗘 | Action |
| No data to display. | | | | |
| Page 1 (0 of 0 item: | s) < ∢ 1 → > | | | |

17. On the **Fax** tab, click **+** icon.

The Add Fax Number pop-up screen is displayed.

18. Specify the fields under **Add Fax Number** pop-up screen. For more information on fields, refer to the field description table.

Table 1-11 Media (Fax) – Field Description

| Field | Description |
|------------|---|
| ISD Code | Specify the ISD code for the FAX number of the customer. |
| Area Code | Specify the area code for the FAX number of the customer. |
| Fax Number | Specify the FAX number of the customer. |
| Preferred | Specify the preferred FAX number, in case more than one FAX number is captured. |

19. On the **Add Address** screen, in the **Media for Address** segment, specify the details under the **SWIFT** tab.

Figure 1-24 SWIFT

| ✓ Media For Address | | | | | | |
|------------------------------|-----------------------------------|------------------|------------------|--------------------|-------------|--------|
| Mobile Phone Email FAX | Swift | | | | | |
| + | | | | | | |
| Business Identifier Code 🛛 🗘 | Address Line 1 🗘 | Address Line 2 🗘 | Address Line 3 🗘 | Address Line 4 🛛 🗘 | Preferred 0 | Action |
| No data to display. | | | | | | |
| Page 1 (0 of 0 items) < | $\langle 1 \rangle \rightarrow $ | | | | | |

1.5.1.3 Rating

This topic describes the systematic instruction to add the details of the credit ratings of the corporate customer given by the agencies.

1. On the **Customer Profile** screen, Click on the **Rating** tab to add the address information for Corporate customer.

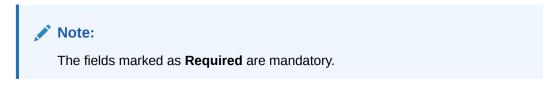
The **Demographic Details – Add Rating** screen displays.



| | | | × |
|----------------|---------|----------------|--------|
| Add Rating | | | |
| Rating Date | Outlook | Year Of Rating | |
| | Ē | ✓ 2020 | |
| Risk Rating | | | |
| FITCHTESTINGAT | | > | |
| | | | Cancel |

Figure 1-25 Demographic Details – Add Rating

2. Specify the required details of the corporate customer in the Rating segment.



For more information on fields, refer to the field description table.

| Table 1-12 | Demographic Details – A | Add Rating – Field Description |
|------------|-------------------------|--------------------------------|
|------------|-------------------------|--------------------------------|

| Field | Description | | | | |
|----------------|--|--|--|--|--|
| Rating Date | Select the date on which the rating was updated. | | | | |
| Outlook | Specify the credit rating agency output for the customer. | | | | |
| Year Of Rating | Specify the year of the rating. | | | | |
| Risk Rating | Specify the credit rating by selecting the rating agency and the corresponding rating. | | | | |

3. Click **OK** to save the details.

1.5.2 Financial Profile

This topic describes the systematic instructions to add the financial information of the corporate customer.

1. On the **Party Details** screen, click on the **Financial Profile** section.

The Demographic Details - Financial Profile screen displays.



| Financial Year | | Financial Period | | | | | |
|--------------------------------------|-----------------|----------------------------------|----------|--------------------------------|-----------------|-----------------------------|---------|
| | - | | • | | | | |
| Balance Sheet Size | Required | Operating Profit | Required | Net Profit | | Year Over Year Growth (%) | |
| • | | • | | - | (| | |
| Required Return On Investment (%) | Required | Required Return On Equity (%) | Required | Required Return On Asset (9 | d Require %) | d Capital Adequacy Ratio | Require |
| Cost to Income ratio | Required | Equity | Required | Gross Impaired Lo | Require | d Liquid assets | Require |
| | | | | | | | |
| Loan Loss Res / Impaired Loa | Required ans | Loan-to-Deposit Ratio | Required | NPA coverage ratio | Require | d NPA ratio | Require |
| Return on Avg Equity | Required | Return on Avg Assets | Required | Tier 1 CAR | Require | d Total Assets | Require |
| | | | | | | | |
| Unreserved Equity | Required | | Required | 1 | Require | d | Require |
| | | | | | | | |
| | Required | | | | | | |

Figure 1-26 Financial Profile

2. Click + icon to add the financial profile.

The Financial Profile screen displays.

✓ Note: The fields marked as Required are mandatory.

For more information on fields, refer to the field description table.

 Table 1-13
 Financial Profile – Field Description

| Field | Description |
|-----------------------|--|
| Year | Specify the year for which the financial details will be captured. |
| Balance Sheet Size | Specify the balance sheet size of the Financial Institution for the selected year. |
| Operating Profit | Specify the operating profit of the Financial Institution for the selected year. |
| Net Profit | Specify the net profit of the Financial Institution for the selected year. |
| Year Over Year Growth | Specify the year-on-year growth. |
| Return On Investment | Specify the return on investment for the selected year. |
| Return On Equity | Specify the return on equity for the selected year. |
| Return On Asset | Specify the return on assets for the selected year. |

3. Click **Save** to save the details.



1.5.3 Add Stakeholders

This topic describes the systematic instruction to add the details about the stakeholder such as authorized signatories, management team, etc. of the business.

Stakeholders' detail is necessary for the bank to ascertain the credibility of the business. Stakeholders to a customer can be either of the following:

- An existing customer of the Bank
- An existing party that is not a customer but is a stakeholder to another customer of the bank
- A new party, which is neither a customer nor an existing party (stakeholder)

The following stakeholder types are supported for the corporate customer:

- Shareholders
- Customers
- Owners
- Authorized Signatories Signature can be uploaded for Authorized Signatories.
- Guarantors
- Suppliers
- Bankers
- Insurers
- Buyers
- Management Team
- Sponsors
- Directors
- Contractors
- Auditors
- Debtors
- Creditors
- Advisor

Note:

- Users should have the required access to add a party within a customer access group as a stakeholder. For more details, refer to Oracle Banking Party Configuration User Guide.
- User should have required Personal Identifiable Information (PII) access to add individual stakeholders if PII fields are configured. For more details, refer Oracle Banking Party Configuration User Guide.

To update the stakeholder details:



1. On the **Party Details** screen, click on the **Stakeholders** section.

The Demographic Details - Stakeholders Details screen displays.

Figure 1-27 Stakeholder Details

| Owners (0) Au | thorized Signatories (0) | Guarantors (0) | Suppliers (0) | Bankers (0) | Insurers (0) | Buyers (0) | Management Team | (0) Credito |
|---------------|--------------------------|----------------|---------------|------------------|--------------|------------|-----------------|-------------|
| + | | | | | | | | |
| Dentu Ture O | CIF/Party Id 🗘 | Name | ¢ 1 | D/Registration N | umber 🗘 | c | ustomer 🗘 | Action \$ |
| Party Type 💲 | | | | | | | | |

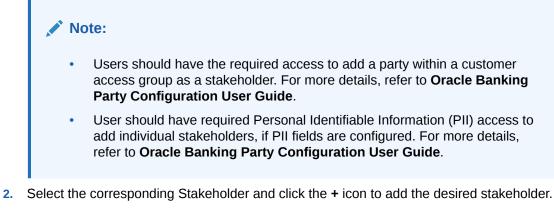
Stakeholders Detail is necessary for the bank to ascertain the credibility of the business. Stakeholders to a customer can be either of the following:

- An existing customer of the Bank.
- An existing party that is not a customer but is a stakeholder to another customer of the bank.
- A new party, which is neither a customer nor an existing party (stakeholder).

The Following Stakeholder types are supported for the FI customer:

- Shareholders
- Customers
- Owners
- Authorized Signatories Signature can be uploaded for Authorized Signatories.
- Guarantors
- Suppliers
- Bankers
- Insurers
- Buyers
- Management Team
- Sponsors
- Directors
- Contractors
- Auditors
- Debtors
- Creditors
- Advisor





The Add New Owners screen displays.

Figure 1-28 Add New Owners

| Add New Owners Enter existing CIF/Party Id or Select fro | om the recently added s | takeholders or Click | Next to onboard a ne | w stakeholder | | |
|---|-------------------------|----------------------|----------------------|---------------|--|--|
| Enter CIF/Party Id: | , | | | | | |
| | | | | | | |
| or | | | | | | |
| Select Recently Added Stakeholder: | | | | | | |
| • | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

- 3. On the Add New Owners screen.
 - Specify the existing CIF if the stakeholder is an existing customer.
 - Specify the existing Party Id if the stakeholder is an existing party but not a customer (or) select from the list of the recently added stakeholders to the same application.



If CIF/Party Id is not known, click the search icon to launch the **Search Party** screen and select from the list of values.

The Search Party - Individual screen displays.



| | | dle Name | Last Nar | me | Date of Birth | |
|--------------------|-----|---------------------|-------------|-----------|---------------|----------|
| que ld | Mak | ile Number | Email | | | Ē |
| que la | моы | lle Number | Email | | | |
| etch Clear | | | | | | |
| akeholder Type | CIF | First Name | Middle Name | Last Name | Party Id | Customer |
| o data to display. | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| Dage 1 | | (1 - 0 of 0 items) | | | | |

Figure 1-29 Search Party – Individual

The Search Party - Non Individual screen displays.

Figure 1-30 Search Party – Non-Individual

| siness/Organization N | lame | Registration Number | Registration date | Email | | |
|-----------------------|--------|-----------------------|----------------------------|-------------------|----------|----------|
| () | | | | <u> </u> | | |
| etch Clear | | | | | | |
| takeholder Type | CIF Re | egistration Number | Business/Organization Name | Registration Date | Party Id | Customer |
| o data to display. | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| Page 1 | | of 0 (1-0 of 0 item | ns) (< 4 > >) | | | |
| Page 1 | | of 0 (1-0 of 0 item | ns) < 4 > > | | | |
| Page 1 | | of 0 (1 - 0 of 0 item | ns) < 4 > > | | | |
| Page 1 | | of 0 (1 - 0 of 0 item | ns) < 4 > > | | | |

- 4. If the **Stakeholder** is **New** to the bank, perform the following steps:
 - a. Click Next without entering CIF/Party Id.

The **Add New Owners** screen is displayed to capture details for the new relationship.



| dividual 🔻 | | | |
|--|--------------------|------------------------|----------------------------------|
| ' Basic info & Citizenship | | | |
| itle | First Name | Middle Name | Last Name |
| • | | | |
| Require | | | Required |
| hort Name | Malden Name | Name In Local Language | Date of Birth |
| | | | |
| finor | Gender | Marital Status | Profession Required |
| | ▼ | • | • |
| | Required | | |
| locupation | Staff | Country of Residence | Resident Status |
| • | | Q | • |
| irth Place | Birth Country | Nationality | Required Citizenship by |
| in the Place | Q | Q | |
| | Required | | • |
| Ipload Photo | required | required. | |
| ▲ Upload Maximum file size is 100kb | | | |
| ustomer Category | Customer Segment | Customer Access Group | Risk Level |
| Q | • | Q | • |
| Require referred Language | Preferred Currency | Purpose | Required Relationship Manager ID |
| Q | Q | • | RATNESH2 Q |
| Require | d | | |
| | | | |
| | | | |
| ID Details | | | |

Figure 1-31 Add New Owners

b. On the **Add New Owners** segment, specify the fields. For more information on fields, refer to the field description table.

Note:

The fields marked as **Required** are mandatory.

| Table 1-14 Add New Owners – Field Description | Table 1-14 | Add New Owners | - Field Description |
|---|------------|----------------|---------------------|
|---|------------|----------------|---------------------|

| Field | Description |
|--------------------------|--|
| Stakeholder Type | Select the stakeholder type from the drop-down list. |
| Basic Info & Citizenship | Specify the fields under this segment. |
| Title | Select the title from the drop-down list. |
| First Name | Specify the first name of the new stakeholder. |
| Middle Name | Specify the middle name of the new stakeholder. |
| Last Name | Specify the last name of the new stakeholder. |
| Short Name | Specify the short name of the new stakeholder. |
| Maiden Name | Specify the maiden name of the new stakeholder. |



| Field | Description |
|-----------------------|---|
| Date of Birth | Select the date of birth of the new stakeholder. |
| | |
| Gender | Select the gender from the drop-down list. |
| Marital Status | Select the marital status from the drop-down list. |
| Customer Category | Click the Search icon and select the customer category from the list. |
| Customer Segment | Select the customer segment from the drop-down list. |
| Customer Access Group | Click the Search icon and select the customer access group for the party. |
| | Note: The user should have required access to onboarding a party within a customer access group. For more details, refer Oracle Banking Party Configurations |
| | User Guide. |
| ID Туре | Select the ID type from the drop-down list. |
| Unique ID | Specify the unique ID of the new stakeholder. |
| Upload Photo | Upload the photo of the new stakeholder. |
| Birth Country | Click the Search icon and select the birth country from the list. |
| Nationality | Click the Search icon and select the nationality of the stakeholder from the list. |
| Citizenship By | Select the Citizenship By from the drop-down list. |
| Residential Status | Select the residential status from the drop-down list. |
| Country of Residence | Click the Search icon and select the country from the list. |
| Preferred Language | Select the preferred language from the drop-down list. |
| Preferred Currency | Click the Search icon and select a preferred currency from the list. |
| Address | Specify the fields under this segment. |
| Address Type | Select the address type from the drop-down list. |
| Building Name | Specify the building name of the new stakeholder. |
| Street Name | Specify the street name of the new stakeholder. |
| Locality | Specify the locality of the new stakeholder. |
| City | Specify the city of the new stakeholder. |
| State | Specify the state of the new stakeholder. |
| Country Code | Click the Search icon and select country code from the list. |
| Zip Code | Specify the zip code of the address. |
| Mobile Number | Specify the mobile number of the new stakeholder. |
| Email ID | Specify the email Id of the new stakeholder. |
| Contact Number | Specify the contact number of the new stakeholder. |
| Narrative | Specify the description for the new stakeholder. |

Table 1-14 (Cont.) Add New Owners – Field Description

c. Click Next to capture the KYC details for the new relationship.

The Add New Owners - KYC screen displays.

| Figure 1-32 Add New Owners - KYC | |
|----------------------------------|--|
|----------------------------------|--|

| ✓ KYC Details | | | |
|--|---|--|--|
| Address Verification is yet to be completed Verify | Identity Verification is yet to be completed Verify | | |
| | | | |

d. On the Add New Owners - KYC screen, update the KYC Details.



5. Click **Next** to add relationship-specific attributes for the stakeholder.

The Add New Owner - Relationship Specific screen displays.

Figure 1-33 Add New Owners – Capture relationship-specific attribute

| Add New Owners | | | | | | × |
|--|---------------|---------|-----------|----------------|--------|--------|
| Test9 4 _{Type} Non Cus | Date of birth | ld Type | Unique Id | Citizenship by | | |
| Ownership Percentage | Required | | | | | |
| | | | | | Submit | Cancel |

6. On the Add New Owner - Relationship Specific screen, specify the fields. For more information on fields, refer to the field description table.

Note:

The fields marked as **Required** are mandatory.



| Field | Description |
|----------------------|--|
| Ownership Percentage | Specify the ownership percentage value. |
| Associated Since | Specify the date from which the stakeholder is associated with the bank. |

Table 1-15 Add New Owners – Relationship Specific - Field Description

7. Click **Submit** to linked to the customer being onboarded.

The Stakeholder Details screen displays.

Note:

f the stakeholder is an existing customer or an existing Party, then the linkage is based on the CIF/Party Id. In case a new stakeholder is being added, the system will generate a Party Id for the newly added stakeholder. This Party Id is used to establish a link between the new customer and the stakeholder.

8. Click **OK** to save the details.

1.5.4 Assets

This topic describes the systematic instructions to add the details about the assets of the corporate customer.

- 1. On the **Party Details** screen, click on the **Assets** section.
- 2. Click on the + button to add Assets Details.

The Add Assets screen displays.

| Name | | Value | | Description | |
|------|----------|----------|----------|-------------|--|
| | | - | | | |
| | Required | Required | Required | | |

Figure 1-34 Assets

3. Specify the required details in the Add Assets segment.



For more information on fields, refer to the field description table.



| Field | Description |
|-------------|--|
| Name | Specify the name for the asset. |
| Value | Specify the currency and value of the asset. |
| Description | Specify the description of the details of the assets being captured. |

Table 1-16 Add Assets – Field Description

4. Click Submit to submit the asset details.

1.6 Review

This topic describes the systematic information to enable the final reviewers to review the customer details and moves the task to the *Approval* stage if the details are appropriate.

As a prerequisite, log in to the application homepage. For information on how to log in, refer to the *Getting Started User Guide*.

If the details are inappropriate, the reviewer can send the task back to the previous stage.

1. Click Acquire and Edit in the Free Tasks screen of the previous stage Onboarding Enrichment stage.

The **Review** screen displays.

| Party Details | Party Details | | Screen(1/3) |
|---------------|---------------|-------|-------------|
| Review | Test2 | | |
| Comments | | | |
| | | | |
| | | Test2 | |
| | | Test2 | |
| | | | |
| | | | |
| | | | |
| | | | |

Figure 1-35 Corporate Customer–Review

- Right click on the Customer icon in tree view and select the View Option or click Party ID hyperlink to view the details captured for the corporate customer in the List or Tree view.
- 3. Click Next, once the details are reviewed.

The Review Comments screen displays.



| Review - 00011 | 7684 | Documents t + × |
|----------------|----------|------------------------------------|
| Party Details | Review | Screen(2/3) |
| • Review | Comments | |
| Comments | Reviewed | |
| | | |
| | | |
| | | |
| | | Cancel Hold Back Save & Close Next |

Figure 1-36 Review – Review Comments

- 4. Specify the **Review Comments**.
- 5. Click Next.

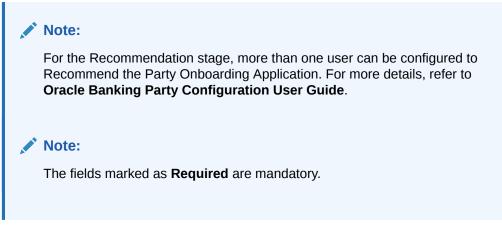
The Review - Overall Comments screen displays.

- 6. Specify the Overall Comments for the Review stage and click Post.
- 7. Click Submit to move to Recommendation stage.

1.7 Recommendation

This topic describes the systematic instruction to enable the recommending user to review the progress did so far and provides recommendations for each of the data segments with a the decision as approve/reject

The approver also has the option to validate if the captured details are as per Bank's policy or not and if there are any steps required to mitigate the risk.



 Click Acquire and Edit in the Free Tasks screen of the previous stage Review stage.

The **Recommendation** screen displays.



| Recommendation | on - 000120809 | | Documents d L X |
|----------------|----------------|-----------|-------------------------------|
| Party Details | Party Details | | Screen(1/3 |
| Recommendation | ABXP84420 | | |
| Comments | | | |
| | | | |
| | | | |
| | | ABXP84420 | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | Cancel Hold Save & Close Next |

Figure 1-37 Corporate Customer – Recommendation

- 2. Right-click on the **Customer** icon in the tree view and select the **View Option** or Click **Party ID** hyperlink to view the details captured in List or table view.
- 3. Click Next, once the details are reviewed.

The Recommendation Comments screen displays.

| Party Details | Comments Screen(3/ |
|----------------|--|
| Recommendation | ▶ ~ B I U ∓ A -size- 	 E E E E E E E H1 H2 ∞ > |
| Comments | Done. |
| | |
| | |
| | |
| | |
| | |
| | Post |
| | Post |

- 4. Click and Expand **Review Summary** to view comments from Reviewer in Review Stage.
- 5. Click and Expand Recommendation Decision

The **Recommendation Decision** screen displays.



| Party Details | Recommendation | | | | | | | Screen(2/3 |
|----------------|------------------------|--------------------------------|--|-------------------------------|-----|-----------------|------------|------------|
| Recommendation | > Review Summary | | | | | | | |
| Comments | ✓ Recommendation Dec | tision | | | | | | |
| | Decision | Comments | | | | | | |
| | | - | | | | | | |
| | | | | | | | | |
| | | | Required | | | | | |
| | Section 0 | Compliant with Bank Policy? | Details (Non-Compliance to Bank Policy) | Details of Risk Mitigation | ≎ R | ecommended 🗘 | Decision 0 | Action 0 |
| | Demographics | No | | | N | lot Recommended | Reject | P |
| | Geographical Spread | No | | | N | lot Recommended | Reject | P |
| | Sponsor Details | No | | | N | lot Recommended | Reject | P |
| | Financial Profile | No | | | N | lot Recommended | Reject | Ø |
| | Customers Details | No | | | N | lot Recommended | Reject | P |
| | Suppliers Details | No | | | N | lot Recommended | Reject | P |
| | Insurer Details | No | | | N | lot Recommended | Reject | P |
| | Guarantor Details | No | | | N | lot Recommended | Reject | P |
| | Banker Details | No | | | N | lot Recommended | Reject | P |
| | Management Information | No | | | N | lot Recommended | Reject | 0 |

Figure 1-39 Recommendation Decision

- 6. Specify the fields for the **Recommendation Decision** screen.
- 7. Click **Action** to Input Recommendation details for each of the Party Information Data Segment.

The **Onboarding Approval** screen displays.

8. Specify the fields for **Onboarding Approval**.

For more information on fields, refer to the field description table.

 Table 1-17
 Onboarding Approval - Field Description

| Field | Description | | | | |
|-------------------------------------|---|--|--|--|--|
| Compliant with Bank Policy | Select the toggle button if customer is compliant with the Bank Policy. | | | | |
| Recommended | Select the toggle button if customer is Recommended by reviewing user. | | | | |
| Decision | Specify decision with respect to KYC type. | | | | |
| Details (Non- Compliance to Bank | Specify the details of Non-Compliance to Bank Policy. | | | | |
| Policy) | Note: This field is available only Compliant with Bank Policy toggle is disabled. | | | | |



| Field | Description |
|-------------------------------|---|
| Details of Risk Mitigation | Specify the comments of Details of Risk Mitigation. |
| | Note: This field is available only Compliant with Bank Policy toggle is disabled. |

Table 1-17 (Cont.) Onboarding Approval - Field Description

9. Click **Next** after updating the decision on the Recommendation screen.

The Recommendation - Overall Comments screen displays.

- 10. Specify the overall comments for the **Recommendation** stage and Click **Post**.
- **11.** Click **Submit**, a message is displayed, and Task will be submitted to **Free Task**.

1.8 Approval

This topic describes the systematic instruction to enable the approver to review the activity done across all the stages and provides final signoff to approve the customer onboarding.

The approver also has the option to validate of the captured details are as per Bank's policy or not and if there are any steps required to mitigate the risk.

 Click Acquire and Edit in the Free Tasks screen of the previous stage Recommendation stage.

The Approval screen displays.

| Party Details | Party Details | | Screen(1/3) |
|----------------|---------------|--------|-------------|
| Recommendation | ABXP84420 | | |
| Comments | | | |
| | | | |
| | | 1 | |
| | Авх | P84420 | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

Figure 1-40 Corporate Customer – Approval

- 2. Right-click on the **Customer** icon in tree view and select the **View Option** or Click **Party ID** hyperlink to view the details captured in List or table view.
- 3. Click **Next**, once the details are reviewed.

The Approval Comments screen displays.



4. View the **Recommendation Summary** as **Approved** or **Rejected** based on the **Recommendation Decision** provided in **Recommendation** stage.

Note:

If more than one Recommendation user is configured, Recommendation summary will be determined are as follows:

 Table 1-18
 Recommendation Summary

| Number of Users | Individual Decision | Recommendation Summary |
|---------------------------------|---------------------|---------------------------|
| 2 User (User 1 & User 2) | User 1 – Approved | Approved |
| | User 2 – Approved | |
| 2 User (User 1 & User 2) | User 1 – Approved | Rejected |
| | User 2 – Rejected | |
| 3 Users (User 1 & User 2 & User | User 1 – Approved | Rejected |
| 3) | User 2 – Rejected | |
| | User 3 – Approved | |

5. Click and Expand the **Recommendation Summary** to view the **Recommendation Decision** and **Comments** from respective users from Recommendation stage.

The Recommendation Summary screen displays.

- 6. Click Action to see Recommendation details and KYC details for the respective KYC types.
- 7. Click and Expand **Approval Decision** to provide **Approval Decision** and Comments for Party Onboarding.

The Approval Decision screen displays.



| Party Details | Approval | | | | | | Screen(2/3 |
|---------------|--|--------------------------------|--|-------------------------------------|-----------------|-------------|-------------|
| Approval | Recommendation Sur | Approved | | | | | Screen(2) 5 |
| Comments | DOCUSER1 | | | | | | |
| | DOCUSER1 | | | | | | |
| | Decision | Comments | | | | | |
| | Approve | • Done. | | | | | |
| | | | | | | | |
| | Section \$ | Compliant with Bank Policy? | Details (Non-Compliance to Bank Policy) | \$ Details of Risk Mitigation | Recommended 0 | Decision \$ | Action \$ |
| | Demographics | No | | | Not Recommended | Reject | P |
| | Geographical Spread | No | | | Not Recommended | Reject | P |
| | Sponsor Details | No | | | Not Recommended | Reject | Ø |
| | Financial Profile | No | | | Not Recommended | Reject | Ø |
| | Customers Details | No | | | Not Recommended | Reject | P |
| | Suppliers Details | No | | | Not Recommended | Reject | P |
| | Insurer Details | No | | | Not Recommended | Reject | Ø |
| | Guarantor Details | No | | | Not Recommended | Reject | P |
| | Banker Details | No | | | Not Recommended | Reject | Ø |
| | Management Information | No | | | Not Recommended | Reject | P |
| | > Approval Decision | | | | | | |

Figure 1-41 Approval Decision

8. Click Next to Comments data segments.

The Approval – Comments screen displays.

- 9. Specify the Overall Comments for the Approval stage and click Post.
- **10.** Click **Submit** to complete the Onboarding process.

1.9 Amendment

This topic describes the systematic instruction to enable the Relationship Manager to amend the information or can add additional information about a corporate customer using Oracle Banking Enterprise Party Management.

Note:

- The user should have required access to amend a party within a customer access group as relationship. For more details, refer Oracle Banking Party Configuration User Guide.
- The user should have required Personal Identifiable Information (PII) access to amend individual stakeholders, if PII fields are configured. For more details, refer **Oracle Banking Party Configuration User Guide**.
- 1. On the Home page, click Party Services. Under Party Services, click Corporate.
- 2. Under Corporate, click Amendment



The Amendment screen displays.

Figure 1-42 Amendment – Enter Customer Id

| Amendment | | | | | |
|----------------------|---|--|--|-----------|--------|
| Enter CIF 0008661 | 0 | | | | |
| | ٩ | | | Amend Now | Cancel |

 On Amendment screen, specify the Customer ID and click Amend Customer. The Corporate Amendment screen displays.

| Organization | Details | | | | | | | |
|-------------------|---------------|----------------------|----------|-------------------|--------------|-------------------------|---------------|---------|
| Organization Name | I | Organization Type | | Legal Entity Type | | Customer Cat | tegory | |
| | | | - | | | | | Q |
| Demography Type | Required | Classification Type | Required | Branch Code | F | Required Upload Logo | | Require |
| | • | 1 | • | 000 | | Upload | ł | |
| Customer Access G | Required | Application Priority | Required | j. i | | Maximum file | size is 100kb | |
| | Q | Low | • |) | | | | |
| | ~ | | | J | | | | |
| | | | | | | | | |
| Industries * | | | | | | | | |
| | | | | | | | | + |
| Sector 🗘 | Industry Gro | up ≎ | Industry | > | Sub Industry | 0 | Action 0 | |
| No data to displ | av | | | | | | | |
| ite ante te anep. | - ,. | | | | | | | |
| | | | | | | | | |
| Credit Rating | * | | | | | | | |
| | | | | | | | | + |
| Year 🗘 | Rating Date 🗘 | Outlo | ok ≎ | Agency ≎ | Ra | iting ≎ | Action 0 | |
| No data to displ | | | | | | | | |
| No data to dispi | ay. | | | | | | | |
| | | | | | | | | |
| Social Media | Profiles | | | | | | | |
| Official Website | | Facebook | | Twitter | | | | |
| | | | | | | | | |
| | | | | | | | | |

Figure 1-43 Amendment – Corporate Amendment

- 4. On **Corporate Amendment** screen, specify the information for desired fields. For more information on the fields, refer to the Table 1-2 table.
- Click Submit to move to the next stage (Amendment KYC stage).
 For more information on the KYC, refer to the KYC Details stage.



- 6. To acquire the **Corporate Amendment KYC** task, perform the following steps:
 - a. Click Acquire and Edit from the Free Task.
 - b. Update the status of KYC Check in this stage and submit the KYC task.

For more information on enrichment stage, refer to the Onboarding Enrichment stage.

- 7. To acquire the **Corporate Amendment Enrichment** task, perform the following steps:
 - a. Click Acquire and Edit from the Free Task.
 - **b.** Update the desired information in **Enrichment** stage and submit the task.

For more information on review stage, refer to the Review stage.

- 8. To acquire the **Corporate Amendment Enrichment** task, perform the following steps:
 - a. Click Acquire and Edit from the Free Task.
 - **b.** Update the desired information in the **Enrichment** stage, and submit the task to move to following stages in the sequential order:
 - **Corporate Amendment Review** stage. For more information, refer to Review stage.
 - **Corporate Amendment Recommendation** stage. For more information, refer to Recommendation stage.
 - **Corporate Amendment Approval** stage. For more information, refer to Approval stage.



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