Oracle® Banking Microservices Architecture Corporate Onboarding User Guide



ORACLE

Oracle Banking Microservices Architecture Corporate Onboarding User Guide, 14.7.1.0.0

F86409-01

Copyright © 2021, 2023, Oracle and/or its affiliates.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software, software documentation, data (as defined in the Federal Acquisition Regulation), or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software," "commercial computer software documentation," or "limited rights data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed, or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle®, Java, and MySQL are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

1 Corporate Customer Onboarding

1.1 Overvie	W	1-1
1.2 Prerequ	isites	1-4
1.3 Onboar	ding Initiation	1-4
1.4 KYC De	tails	1-8
1.5 Onboar	ding Enrichment	1-10
1.5.1 C	ustomer Profile	1-14
1.5.1.	1 Basic Information	1-14
1.5.1.	2 Address	1-17
1.5.1.	3 Rating	1-22
1.5.2 Fi	nancial Profile	1-23
1.5.3 A	dd Stakeholders	1-25
1.5.4 As	ssets	1-32
1.6 Review		1-33
1.7 Recomm	nendation	1-34
1.8 Approva	al	1-37
1.9 Amendr	nent	1-39

Index



Preface

- Purpose
- Audience
- Documentation Accessibility
- Diversity and Inclusion
- Conventions
- Related Resources
- Basic Actions
 Most of the screens contain icons to perform all or a few of the basic actions. The actions which are called here are generic, and it varies based on the usage and the applicability. The table below gives a snapshot of them:
- Acronyms and Abbreviations The following acronyms and abbreviations are used in this guide:
- Screenshot Disclaimer
- Symbols and Icons

Purpose

This guide provides step-by-step instructions to onboard a corporate customer using Oracle Banking Enterprise Party Management.

Audience

This guide is intended for the bankers who are responsible for onboarding corporate customers into the bank.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup? ctx=acc&id=docacc.

Diversity and Inclusion

Oracle is fully committed to diversity and inclusion. Oracle respects and values having a diverse workforce that increases thought leadership and innovation. As part of our initiative to build a more inclusive culture that positively impacts our employees, customers, and partners, we are working to remove insensitive terms from our products and documentation. We are also mindful of the necessity to maintain compatibility with our customers' existing technologies and the need to ensure continuity of service as Oracle's offerings and industry standards evolve. Because of these technical constraints, our effort to remove insensitive terms is ongoing and will take time and external cooperation.



Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Related Resources

For more information, see these Oracle resources:

- Getting Started User Guide
- Corporate 360 User Guide
- Oracle Banking Party Configurations User Guide

Basic Actions

Most of the screens contain icons to perform all or a few of the basic actions. The actions which are called here are generic, and it varies based on the usage and the applicability. The table below gives a snapshot of them:

Icon	Operation
Submit	Click Submit to default the checklists applicable for the stage based on the application category. On verifying all the checklists and on the selection of the outcome, the task will be submitted.
Post	Click Post to post the comments below the Comments text box.
Cancel	Once you click Cancel , the system will ask for confirmation, and on confirming, the task will be closed without saving the data.
Hold	Click Hold to save the captured details and suspend the task status. The suspended task will be available in the Hold queue. This option is used if there is any pending information to be captured. If mandatory fields have not been captured, the system will display an error until the mandatory fields have been captured.

Table	Common	Icons	and in	ts	Definitions
-------	--------	-------	--------	----	-------------



lcon	Operation
Next	Click Next to save the captured details and then the system will move to the next screen. If mandatory fields have not been captured, the system will display an error until the mandatory fields have been captured. If mandatory fields have not been captured, the system will display an error until the mandatory fields have been captured.
Back	Click Back to save the captured details and move to the previous screen.
Save and Close	Click Save and Close to save the captured details. If mandatory fields have not been captured, the system will display an error until the mandatory fields are captured.

Table (Cont.) Common Icons and its Definitions

Acronyms and Abbreviations

The following acronyms and abbreviations are used in this guide:

Table Acronyms and Abbreviations

Acronym/ Abbreviation	Description
CIF	Customer Information File
КҮС	Know Your Customer
SME	Small and Medium Enterprise

Screenshot Disclaimer

Personal information used in the interface or documents is dummy and does not exist in the real world. It is only for reference purposes.

Symbols and Icons

The following are the symbols/icons you are likely to find in this guide:

Symbol	Function
+	Add icon
	Edit icon

Table Symbols



Symbol	Function
1	Delete icon
×	Close
27	Expand view
	Table view
	List view
R. 21	Maximize
, p ^{ill}	Minimize
•	Open a list
:	Options
in •₁ ⊢in	Tree view

Table (Cont.) Symbols



1 Corporate Customer Onboarding

This topic describes the information on the various activities performed for the Corporate Customer Onboarding process.

Overview

This topic describes the information about the Corporate Customer Onboarding.

- Prerequisites
- Onboarding Initiation

This topic describes the systematic instructions to capture the basic demographic information about the corporate customer to be onboarded using Oracle Banking Enterprise Party Management.

KYC Details

This topic describes the systematic instructions to capture KYC details about the corporate customers to be onboarded using Oracle Banking Enterprise Party Management.

Onboarding Enrichment

This topic describes the systematic instruction to capture detailed information about the corporate customer to be added in Oracle Banking Enterprise Party Management.

Review

This topic describes the systematic information to enable the final reviewers to review the customer details and moves the task to the *Approval* stage if the details are appropriate.

Recommendation

This topic describes the systematic instruction to enable the recommending user to review the progress did so far and provides recommendations for each of the data segments with a the decision as approve/reject

Approval

This topic describes the systematic instruction to enable the approver to review the activity done across all the stages and provides final signoff to approve the customer onboarding.

Amendment

This topic describes the systematic instruction to enable the Relationship Manager to amend the information or can add additional information about a corporate customer using Oracle Banking Enterprise Party Management.

1.1 Overview

This topic describes the information about the Corporate Customer Onboarding.

Corporate Customer Onboarding is an umbrella term that is often used to describe the entire process that users go through when they start their journey as a customer of a banking product or service. Onboarding is an ongoing process, which helps banks to create a relationship with customers. In a bank, there would be a Relationship Manager (RM) for every corporate customer. The respective RM would take care of the customer to successfully onboard into the bank.



The various activities performed for the Corporate Customer Onboarding process are:

- Initiation
- KYC
- Enrichment
- Review
- Recommendation
- Approval

Process Flow Diagram

The flow diagram illustrating the different stages in the corporate customer onboarding process is shown below for reference:



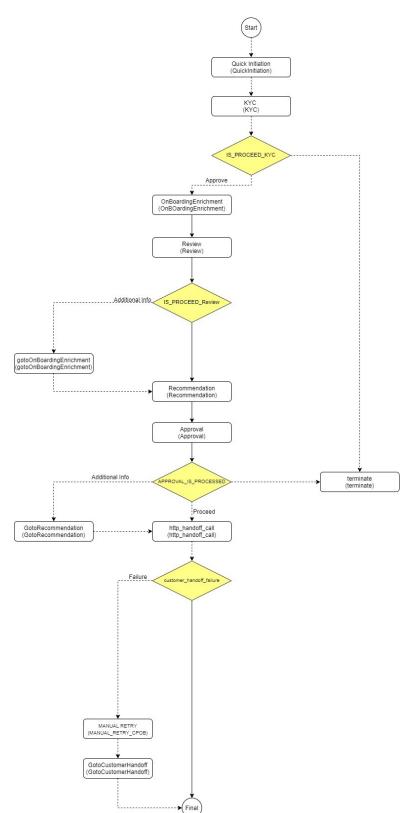


Figure 1-1 Corporate Onboarding Process Flow



1.2 Prerequisites

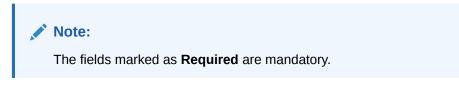
Before you begin, log in to the application Home page. For information on how to log in, refer to the *Getting Started User Guide*.

1.3 Onboarding Initiation

This topic describes the systematic instructions to capture the basic demographic information about the corporate customer to be onboarded using Oracle Banking Enterprise Party Management.

Before you begin, log in to the application Home page. For information on how to log in, refer to the *Getting Started User Guide*.

To initiate the Onboarding process:



1. On the Home page, click Party Services. Under Party Services, click Onboarding.

The **Onboarding** screen displays.

Figure 1-2 Onboarding Initiation

nboarding				
Customer Type	•			
corporate			Onboard Now	Cancel

2. On the **Onboarding** screen, specify the fields. For more information on fields, refer to the field description table.

Table 1-1 Onboarding - Field Description

Field	Description
Customer Type	Select Corporate from the drop-down values.



Field	Description			
Business Process Code	Select the desired business process code, if required.			
	Note: This field is displayed and required only if more than one process code is configured for a given customer type.			

Table 1-1 (Cont.) Onboarding - Field Description

3. Click Onboard Now.

The Quick Initiation screen displays.

Figure 1-3 Corporate Quick Initiation

	ls									
Organization Name		Organization Typ	be	L	egal Entity Type			Customer Cate	gory	
							-			Q
Demography Type	Require	d Classification Ty	pe	Required	Branch Code		Require	Upload Logo		Require
	•			•	000			1 Upload		
ustomer Access Group	Require	d Application Prior	ritv	Required				Maximum file si	ize is 100kb	
	Q	Low	,	•						
	~									
1										
Industries *										
										+
Sector 🗘	Industry Gro	up ≎		ndustry 🗘		Sub Industry	٥		Action 0	
No data to display.										
No data to display.										
Credit Rating *										
										+
										1
	ting Date 🗘		Outlook 🗘		Agency 🗘		Rating	0	Action 🗘	
Year \Diamond Ra										
Year \diamond Ra No data to display.										
No data to display.	ac									
No data to display. Social Media Profile	es	Freehools								
No data to display.	es	Facebook			ſwitter]		

4. On the **Quick Initiation** screen, specify the details about the customer. For more information on fields, refer to the field description table.



Field Name	Description
Organization details	Specify the fields under this section.
Organization Name	Specify the registered name of the organization.
Organization Type	Select the type of organization from the following drop-down values: Conglomerate Single
Customer Category	Click Search icon and select the customer category from the list of values.
Entity Type	Select the type of business entity from the following drop-down values: Private Limited Public Limited Trusts Government Owned Associations
Demography Type	Specify the company demography from the following drop- down values: • Global • Domestic
Geographical Spread	Select the geographical spread of the company from the given list.
Classification Type	Select the Classification of the Corporate as per the local regulations from the following drop-down values: Micro Small Medium
Branch Code	Specify the branch code.
	Note: For the parent customer, the branch code defaults to the logged-in branch. For subsidiaries, the values can be entered at the time of capturing the details.
Logo	Upload the logo of the company.
Customer Access Group	Click Search icon and select the customer access group for the party. Note: The user should have required access to onboarding a party within a customer access group. For more details, refer Oracle Banking Party Configuration User Guide.
Application Priority	Specify the Priority of Party Onboarding application.



Field Name	Description
Industries	Specify the fields under this section.
Sector	 Specify the industry sector to which the corporate belongs. For example, Energy Real Estate Utilities Consumer Staples, etc.
Industry Group	 Specify the industry group within the sector. For example, Software Hardware Semiconductor Industry Groups within Information technology Sector
Industry	Specify the industry within the Industry group. For example, IT services and software products within software.
Sub Industry	 Specify the sub-industry within the industry. For example, IT Consulting Services Data Processing Services Internet Services within IT services
Credit Rating	Specify the fields under this section.
Rating Agency	Select the name of the credit rating agency which has given a rating to the corporate.
Rating	Select the rating provided by the credit rating agency.
Social Media Profile	Specify the fields under this section.
Official Website	Specify the official website address for the corporate customer.
Facebook	Specify the Facebook URL for the corporate.
Twitter	Specify the corporate's Twitter handle.

Table 1-2 (Cont.) Quick Initiation - Field Description

5. Click Submit.

The system will check for duplicate customers.

If there is no duplicate customer existed in the system, then the system creates a unique party ID for the customer and displays the **Initiation - Basic Details** screen.

If there are duplicate customers exist in the system. It will display the list of customers with the same name. the user will have the following facility:

- Abort to discard the Customer Onboarding.
- **Continue** to save the Customer Onboarding.
- Cancel to cancel the Customer Onboarding.

The Initiation - Duplication Check screen displays.

Figure 1-4 Initiation – Duplication Check

Suplication Check						1
ollowing matching re	cords are fo	and. Please verify				
Business Type	CIF	Party ID	Nome	ID / Registration Number	Date of Birth / Registration Date	Status
Individual		000039053	VINAY		1992-02-06	IN,PROGRESS
Page I of 1 (1 proments *		K (1)				
					10	



6. Click Next.

The Initiation - Comments screen displays.

Quick Initiation	Comments Screen(2
Comments	▶ ☆ B I U ∓ A -size- ▼ E Ξ Ξ ■ E 판 ≔ ≔ H1 H2 ∞ >
	Enter text here
	Por
	No items to display.

Figure 1-5 Initiation – Comments

Note:

The Relationship Managers can capture overall comments for the *Initiation* stage. Capturing comments helps in a better understanding of the task by the banker who will work with this task in the next stage.

- 7. Specify the overall comments for the **Onboarding Initiation** stage.
- 8. Click Submit to submit the Onboarding Initiation stage.

The **Checklist** window is displayed and select the **Outcome**.

The available **Outcome** options are:

- If **Approve** is selected, the task is moved to the **KYC** stage.
- If **Reject** is selected, the task is terminated.

After **Submit** successful screen displays and Task will be available in the **Free Task** screen.

1.4 KYC Details

This topic describes the systematic instructions to capture KYC details about the corporate customers to be onboarded using Oracle Banking Enterprise Party Management.

The user can acquire and edit the KYC task using the Free Tasks screen.

To add the KYC details:

1. On the Home page, click Tasks. Under Tasks, click Free Tasks.

The Free Tasks screen displays.



Figure 1-6 Free Tasks

(Tasks	O felent	2º August	Bg finelinger						
	1	Edit Process (Process Reference Namber 0	Application Number 2	Step 0	Application-Date 0	bash 0	Cuttomer Nambe
	-	-	SMB Oriboarding	257723026	0064899000060950	KNT.	18-05-50	006	
Completed Tasks	Acquire I	and .	SMB Loan Origination	0065MBL010025766	006APP000060958	Application Entry	18-03-30	006	
Free Taska	Acquire I		1948 Loan Origination	006/SMTL010025755	005APP000050944	Application Entry	18-03-30	006	
	Alante I	Keen :	Small and Medium Bu	0065MBCA30012655	006APP000060941	Application Entry	18-05-30	006	
	Acquire (law.	Retail Lisen Originatio	006HMLN010025750	006479000060934	Application Entry	18-05-50	006	
	Acquires 1		CcOriginationProcess.	00eMASTER0005te9	005A7P000060927	Application Entry	18-05-50	006	
	C Acquire I		Current Account Origi	006CURPCA0012652	006APP000060925	Application Entry	18-03-30	006	
SubProcess Terms	Acquire i	Fact.	Savings Account Origi	00454I/REG0016259	006APP000060920	Application Entry	18-03-50	009	
	Altered		Small and Medium Bu	0065MBCA10012649	006479000060868	Application Entry	18-05-30	006	
	C Acquire I	-	Small and Medium Bu	0065MBCA10012645	005479000050805	Application Environment	16-03-50	006	
	· ······	_	THE PLACE AND	CONTRACT.	and descention over			-	

2. On the Free Tasks screen, select the required task and click Acquire and Edit. The Customer KYC Details screen displays.

Figure 1-7	KYC Details
------------	-------------

KYC - 0001210	41				Document	s jr X
• KYC	КҮС					Screen(1/2
Comments	Customer KYC Details					
	Party Id 🗘	Organization Name 🔅	Customer Category 😄	KYC Status 💠	Actions	0
	000121041	Test2	CORPORATE		KYC Details	
	Page 1 of 1 (1 of 1 items)	K (1))				

3. On the **Customer KYC Details** screen, click **KYC Details** to update the status of the KYC check. For more information on fields, refer to the field description table.

Table 1-3 Customer KYC Details - Field Description
--

Field	Description
Report Received	Once you select this option, it highlights blue, which indicates true, and the report is received.
	Note: By default, it is selected as false.
Verification Date	Specify the date or use the calendar icon to select the KYC verification date.
Effective Date	Specify the date or use the calendar icon to select the KYC effective from the date.



Field	Description
KYC Method	Specify the method by which the KYC is completed.
KYC Status	Select the KYC status from the drop-down values.

Table 1-3 (Cont.) Customer KYC Details - Field Description

4. Click Next.

The Comments screen displays.

Figure 1-8 KYC – Comments

KYC - 00012104	1041 Documents				
• күс	Comments Screen(2/2				
Comments	n a BIUTA -size. VEEEEEEE H1 H2				
	Enter text here				
	Post				
	05Jun KYC 23 Docuser1 1208:17 Done.				
	Cancel Hold Back Save & Close Submit				

- 5. Specify the overall comments for the **KYC** stage.
- 6. Click **Post** to post the comments.
- 7. Click Submit to submit the KYC stage.

The Checklist window displays and select the Outcome.

The available **Outcome** options are:

- If **Approve** is selected, the task is moved to the **Onboarding Enrichment** stage.
- If **Reject** is selected, the task is terminated.

After **Submit** successful screen displays and Task will be available in the **Free Task** screen.

1.5 Onboarding Enrichment

This topic describes the systematic instruction to capture detailed information about the corporate customer to be added in Oracle Banking Enterprise Party Management.

The user can acquire and edit the Enrichment task using the Free Tasks screen.

To add the additional information:

1. On the Home page, click Tasks. Under Tasks, click Free Tasks.

The Free Tasks screen displays.



Figure 1-9 Free Tasks

C Tanks	10	netwoh 1 2	August 1	2 Findingers						
	0	Acquirestat	Possety 2	Process Name D	Process Reference Namber 0	Application Number 2	Stage 0	Application-Date 0	bash 0	Customer Nambe
	0	Acquire 6	(Balles)	SMB Oriboarding	257725026	005499000050950	KNC .	18-05-50	006	
Completed Tasks	٥	Acquire 6		SMB Loan Origination	0065MBL010025766	00647P000060956	Application Entry	18-03-30	006	
Free Taska		Acquire &		SMB-Loan Origination	0065MTL010025755	005APP000050944	Application Entry	18-03-30	006	
	0	Acquire 5		Small and Medium Bu	0065MBCA30012655	006APP000060941	Application Entry	18-05-30	006	
Hold Tasks		Acquire 6		Retail Lisen Originatio	006HMLN010025750	006479000060934	Application Entry	18-05-50	006	
		Acquire 6		CoOrigination/houris	008MASTER0003189	006A2P000060927	Application Entry	18-05-50	006	
	0	Acquire &		Current Account Origi	006CURPCA0012652	006APP000060925	Application Entry	18-03-30	006	
SubProcess Terms		Acquire &		Savings Account Origi	00654I/REG0016299	006APP000060920	Application Entry	18-03-50	009	
		Acquire &		Small and Medium Bu	0065MBCA10012649	006479000060868	Application Entry	18-05-30	006	
	0	Acquire 6	Bellevi	Smalt and Medium Bu	0065MBCA10012645	005479000050805	Application Environment	16-03-50	006	
	-	*****	_	POR Researcher	-	and descention over			-	

2. On the Free Tasks screen, select the required task and click Acquire and Edit. The Onboarding Enrichment screen displays.

Figure 1-10 Corporate Onboarding Enrichment



Note:

By default, the onboarded customer is displayed as an icon under the tree view. The default view can be changed to a list view or table view if required.

3. On the **Onboarding Enrichment** screen, right-click on the customer icon for the options. For more information on options, refer to the field description table.



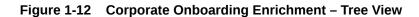
Onboarding B	Enrichment - 000117255		Documents
Enrichment	Enrichment		Screen(1/2)
Comments	TEST 🚽		
		TEST OT	
		TExxxx12	
			Cancel Hold Save & Close Next

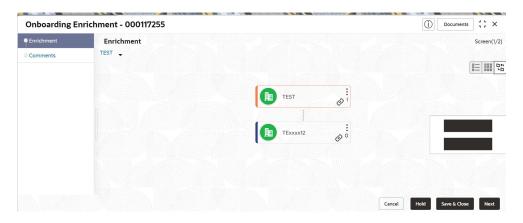
Figure 1-11 Corporate Onboarding Enrichment Options



Field	Description
Add Customer	Select this option to open a pop-up with multiple options, where the child customer details are added and linked with the parent customer.
View	Select this option to open a pop-up with the customer details in read-only mode.
Quick View	Select this option to open a pop-up with the limited customer details in read-only mode.
Configure	 Select this option to add the following details. For more information, refer to Customer Profile thru Assets. Customer Profile Financial Profile Stakeholders Assets

The details of the corporate customer can be displayed in various views. The following figures depict the tree, list, and table views.







Onboarding En	richment - 000117255			Documents d L
Enrichment	Enrichment			Screen(1/2)
Comments	TEST			
	Party ld: 000117255	Name: TEST	Demographic Type: Domestic	Organization Type:
	Party Id: 0001/7256	Name: TExxxx/12	Demographic Type: Domestic	Organization Type:
			Cancel	Hold Save & Close Next

Figure 1-13 Corporate Onboarding Enrichment – List View

Figure 1-14 Corporate Onboarding Enrichment – Table View

Enrichment	Enrichment						Screen(1/2
Comments	TEST 🗸						
	Party Id 🗘	Name 🗘	Demographic 🗘	Legal Entity Type	Organization Type	Other Information 🗘	Action 0
	▼ 000117255	TEST	Domestic	Pvt Ltd		🔇 FI 🖸 🏦 🧟	:
	▶ 000117256	TExxxx12	Domestic	Pvt Ltd		😪 Fi 🔽 🏦 🤗	:

4. Click Next.

The Onboarding Enrichment - Comments screen is displayed.

Onboarding Enrichment - 000117255 Documents Enrichment Comments Screen(2/2) Comments B I ⊻ ∓ A -size-⇔ > 5 0 ~ H1 Enter text here... :: Post No items to display. Cancel Back Hold

Figure 1-15 Enrichment – Comments



Note:

TThe Relationship Managers can capture overall comments for the *Enrichment* stage. Capturing comments helps in a better understanding of the task by the banker who will work with this task in the next stage.

5. On the **Comments** screen, click **Submit**.

The Checklist window displays.

6. On the Checklist window, select the Outcome as Proceed and click Submit.

The task is moved to the **Review** stage.

Customer Profile

This topic describes the systematic instructions to enrich the corporate customer with additional details.

Financial Profile

This topic describes the systematic instructions to add the financial information of the corporate customer.

Add Stakeholders

This topic describes the systematic instruction to add the details about the stakeholder such as authorized signatories, management team, etc. of the business.

Assets

This topic describes the systematic instructions to add the details about the assets of the corporate customer.

1.5.1 Customer Profile

This topic describes the systematic instructions to enrich the corporate customer with additional details.

This topic contains the following subtopics:

Basic Information

This topic describes the systematic instructions to add the demographic details of the corporate customer in the **Basic Info** segment.

Address

This topic describes the systematic instruction to add the address details for the Corporate customer.

Rating

This topic describes the systematic instruction to add the details of the credit ratings of the corporate customer given by the agencies.

1.5.1.1 Basic Information

This topic describes the systematic instructions to add the demographic details of the corporate customer in the **Basic Info** segment.

Before you begin, acquire the enrichment task and select **Configure** option to enrich the desired corporate customer with additional information. For more information, refer to Onboarding Enrichment.



Test Automation Co	orp 357794			×
Party Details	Demographic Details			
Customer Profile >	Basic Info		Address	Rating
Financial Profile				Save
Stakeholders	Company Details			
Assets	Registration Number	Organization Name	Organization Type	Short Name
Supporting Document	Requir	Test Automation Corp 357794	Conglomerate •	Tes1684929096
Customer MIS Details	Branch Code	Legal Entity Type	Customer Category	Classification Type
	000	Pvt Ltd 🗸	CORPORATE Q	Small
	Demographic Type	Country Of Incorporation	Country Of Risk	Place Of Incorporation
	Domestic -	Q	Q	
		Require		
	Incorporation Date	Established Date	Upload Logo	Relationship Manager
	Requir	1	Maximum file size is 100kb	Q
	Customer Access Group	Country Of Tax	Tax Identification Number	Good and Services Tax Id
	Q	. Q		
	Website	Facebook URL	Twitter URL	Employee Strength
	https://www.test-automation-org.c			× ^
	No. Of Years In Business	No. Of Companies In the Group	Is Special Customer ?	Is Blocklisted?
	~ ^			
	Is KYC Complaint?	Last KYC Date	Listed	Language
		Ē		Q
				Required
	KYC Details			
	Received	Verification Date	Effective Date	Verification Method
		Ē]
				·
				Save
				OK Cancel

Figure 1-16 Demographic Details – Basic Info

To update the basic information:

Specify the required details in the **Basic Info** tab. For more information on fields, refer to the field description table.

Note:

The fields marked as **Required** are mandatory.

Table 1-5 Demographic Details – Ba	asic Info – Field Description
------------------------------------	-------------------------------

Field	Description
Registration Number	Specify the registration number of the company.
Company Name	Specify the company name.
Organization Type	Select the type of company.



Field	Description
Branch Code	Specify the branch code.
	Note: For the parent customer, the branch code defaults as the logged-in branch. For subsidiaries, the values can be entered at the time of capturing the details.
Customer Category	Click Search icon and select the desired value from the list of values.
Country Of Tax	Specify the country of tax.
Tax Identification Number	Specify the Tax Identification Number.
	Note: If the Tax Identification Number is provided, the Country of Tax must be provided.
Good and Services Tax Id	Specify the Goods and Service Tax ID.
Demography Type	Specify the company demography from the drop-down values: Global Domestic
Geographical Spread	Select the geographical spread of the company from the given list.
Country of Incorporation	Click Search icon and select the country code from the list of values.
Country of Risk	Click Search icon and select country code from the list of values.
Place of In-corporation	Specify the place of incorporation of the company.
Incorporation Date	Specify the incorporation date.
Established Date	Specify the established date.
Upload Logo	Upload the logo of the corporate customer.
RMID	Select the RM to be associated with the customer.
Customer Access Group	Specify the Customer Access Group for the party.
	Note: The user should have required access to onboarding a party within a customer access group.
	For more details, refer to Oracle Banking Party Configurations User Guide.
Company Website	Specify the company website.

 Table 1-5
 (Cont.) Demographic Details – Basic Info – Field Description



Field	Description
Facebook URL	Specify the Facebook URL of the company.
Twitter URL	Specify the Twitter URL of the company.
Employee Strength	Specify the employee strength of the company.
No. Of Years In Business	Specify the number of years the corporate is in business.
No. Of Companies In the Group	Specify the number of companies that are part of the corporate group.
Is KYC Compliant	Specify the Party is KYC Compliant.
Last KYC Date	Specify the date of last KYC Check.
Listed Company	Specify whether the party is a listed company.
Language	Specify the preferred language to be used for communication.
Media	Specify the preferred mode of communication.

Table 1-5 (Cont.) Demographic Details – Basic Info – Field Description

1.5.1.2 Address

This topic describes the systematic instruction to add the address details for the Corporate customer.

1. On the **Customer Profile** screen, click on the **Address** tab after you add the basic information.

The Demographic Details - Address screen displays.

Party Details	Demographic Details		
Customer Profile >	Basic Info	Address	Rating
Financial Profile	•		
Stakeholders	с		
Assets	Golden Heights	Email: Mobile:	
Supporting Document	New York New York	Mobile: Phone Number: FAX:	:
Customer MIS Details	UNITED STATES Address Since:	SWIFT BIC:	
	Р		
	Blue Heights 51st Street New York	Email: Mobile: Phone Number:	:
	New York US	FAX: SWIFT BIC:	
	Address Since:		
	Page 1 of 1 (1-2 of 2 items)		
			ок

Figure 1-17 Demographic Details - Address



3. Click on the + button to add the address details.

The Add Address screen displays.

Figure 1-18 Add Address

ddress Type	Location	Preferred		Address Since			
Permanent Address 🔹		Q 🔲				Ē	
	Re	quired				Requires	i
Country	State / Country Sub Division						
Q							
Required Address Line 1 / Building Name	Re Address Line 2 / Street Name	quired Address Line 3 / City / Town Na	me	Zip Code / Post Code	Code		
				DOCUSER1			
Required	d Re	quired	Required				
> Additional Info							
> Media For Address							

4. On the Add Address segment, specify the fields. For more information on fields, refer to the field description table.

Table 1-6	Add Address -	- Field Description
-----------	---------------	---------------------

Field	Description
Address Type	 Select the address type from the drop-down list. The available options are: Permanent Address Residential Address Communication Address Office Address
	Note: The address type can be configured as mandatory using Address Management. Refer to the Oracle Banking Party Configurations User Guide for more details.
Location	Click Search and select the preferred location from the list of values.
	Note: The list of values can be configured through Common Core Maintenance for Location Code.



Field	Description	
Preferred	Click the toggle to specify the preferred to be used for communication.	
	Note: If more than one address is captured for the same address type, at-least one address should be marked as preferred.	
Address Since	Specify address start date.	
Country	Click Search icon and select the country from the list of values.	
	Note: The list of values can be configured through Common Core Maintenance for Country Code	
State / Country Sub-	Specify State or Country Sub-division.	
division		
Address Line 1 / Building Name	Specify Address Line 1 or Building Name.	
Address Line 2 / Street Name	Specify Address Line 2 or Street Name.	
Address Line 3 / City / Town Name	Specify Address Line 3 or City Name or Town Name.	
Zip Code / Post Code	Specify Zip Code or Post Code.	

Table 1-6 (Cont.) Add Address – Field Description

5. Expand the Additional Info section on the Add Address segment.

The Additional Info data segment is displayed.

Figure 1-19 Additional Info

✓ Additional Info			
Department	Sub Department	Building Number	Floor
Post Box	Room	Town Location Name / Locality	District Name
Landmark	Contact Name / Narrative		

6. Specify the details in the **Additional Info** segment. For more information on fields, refer to the field description table.



Field	Description	
Department	Specify the name of the department for the customer.	
Sub Department	Specify the sub-department for the customer.	
Building Number	Specify the building number.	
Floor	Specify the floor for the given address.	
Post Box	Specify the post box.	
Room	Specify the room for the given address.	
Town Location Name / Locality	Specify Town Location or Locality Name.	
District Name	Specify the district name.	
Landmark	Specify the near Landmark to address.	
Contact Name / Narrative	Specify Contact Name or Narrative for the address	

Table 1-7 Additional Info – Field Description

Note:

Refer to the **Oracle Banking Party Configurations User Guide** for entity maintenance.

7. On the Add Address screen, in the Media For Address segment, specify the details under the Mobile tab.

Figure 1-20 Mobile

✓ Media For Address			
Mobile Phone Email FAX Sw	ift		
+			
ISD Code 🗘	Mobile Number	Preferred 🗘	Action
No data to display.			
Page 1 (0 of 0 items) <	< <u>1</u>		

8. On the **Mobile** tab, click + icon.

The Add Mobile Number pop-up screen is displayed.

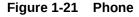
9. Specify the details in the **Add Mobile Number** pop-up screen. For more information on the fields, refer to the field description table.

Table 1-8 Media (Mobile) – Field Description

Field	Description	
ISD Code	Specify the ISD code for the mobile number of the customer.	
Mobile Number	Specify the mobile number of the customer.	
Preferred	Specify the preferred mobile number, in case more than one mobile number is captured.	

10. On the **Add Address** screen, in the **Media For Address** segment, specify the details under the **Phone** tab.





✓ Media For Address				
Mobile Phone Email	FAX Swift			
+				
ISD Code 🗘	Area Code 🗘	Phone Number	Preferred 🗘	Action
No data to display.				
Page 1 (0 of 0 items)				

11. On the **Phone** tab, click **+** icon.

The Add Phone Number pop-up screen is displayed.

12. Specify the details in the **Add Phone Number** pop-up screen. For more information on the fields, refer to the field description table.

Table 1-9 Media (Phone Number) – Field Description

Field	Description	
ISD Code	Specify the ISD code for the phone number of the customer.	
Area Code	Specify the area code for the phone number of the customer.	
Phone Number	Specify the phone number of the customer.	
Preferred	Specify the preferred phone number, in case more than one phone number is captured.	

13. On the **Add Address** screen, in the **Media** segment, specify the details under the **Email** tab.

Figure 1-22 Email

✓ Media For Address		
Mobile Phone Email FAX Swift		
+		
Email Id 🗘	Preferred 🗘	Action
No data to display.		
Page 1 (0 of 0 items) <	X	

14. On the Email tab, click + icon.

The Add Email pop-up screen is displayed.

15. Specify the details in the **Add Email** pop-up screen. For more information on the fields, refer to the field description table.

 Table 1-10
 Media (Email) – Field Description

Field	Description	
Email Id	Specify the email id of the customer.	
Preferred	Specify the preferred email id, in case more than one email id is captured.	



16. On the Add Address screen, in the Media segment, specify the details under the FAX tab.

Figure 1-23 FAX

 Media For Address 				
Mobile Phone Email	FAX Swift			
+				
ISD Code 🗘	Area Code 🗘	Fax Number	Preferred 🗘	Action
No data to display.				
Page 1 (0 of 0 item:	s) < ∢ 1 → >			

17. On the **Fax** tab, click **+** icon.

The Add Fax Number pop-up screen is displayed.

18. Specify the fields under **Add Fax Number** pop-up screen. For more information on fields, refer to the field description table.

Table 1-11 Media (Fax) – Field Description

Field	Description
ISD Code	Specify the ISD code for the FAX number of the customer.
Area Code	Specify the area code for the FAX number of the customer.
Fax Number	Specify the FAX number of the customer.
Preferred	Specify the preferred FAX number, in case more than one FAX number is captured.

19. On the **Add Address** screen, in the **Media for Address** segment, specify the details under the **SWIFT** tab.

Figure 1-24 SWIFT

✓ Media For Address						
Mobile Phone Email FAX	Swift					
+						
Business Identifier Code 🛛 🗘	Address Line 1 🗘	Address Line 2 🗘	Address Line 3 🗘	Address Line 4 🛛 🗘	Preferred 0	Action
No data to display.						
Page 1 (0 of 0 items) <	$\langle 1 \rangle \rightarrow $					

1.5.1.3 Rating

This topic describes the systematic instruction to add the details of the credit ratings of the corporate customer given by the agencies.

1. On the **Customer Profile** screen, Click on the **Rating** tab to add the address information for Corporate customer.

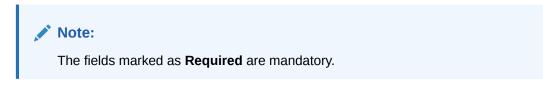
The **Demographic Details – Add Rating** screen displays.



			×
Add Rating			
Rating Date	Outlook	Year Of Rating	
	Ē	✓ 2020	
Risk Rating			
FITCHTESTINGAT		>	
			Cancel

Figure 1-25 Demographic Details – Add Rating

2. Specify the required details of the corporate customer in the Rating segment.



For more information on fields, refer to the field description table.

Table 1-12	Demographic Details – A	Add Rating – Field Description
------------	-------------------------	--------------------------------

Field	Description				
Rating Date	Select the date on which the rating was updated.				
Outlook	Specify the credit rating agency output for the customer.				
Year Of Rating	Specify the year of the rating.				
Risk Rating	Specify the credit rating by selecting the rating agency and the corresponding rating.				

3. Click **OK** to save the details.

1.5.2 Financial Profile

This topic describes the systematic instructions to add the financial information of the corporate customer.

1. On the **Party Details** screen, click on the **Financial Profile** section.

The Demographic Details - Financial Profile screen displays.



Financial Year		Financial Period					
	-		•				
Balance Sheet Size	Required	Operating Profit	Required	Net Profit		Year Over Year Growth (%)	
•		•		-	(
Required Return On Investment (%)	Required	Required Return On Equity (%)	Required	Required Return On Asset (9	d Require %)	d Capital Adequacy Ratio	Require
Cost to Income ratio	Required	Equity	Required	Gross Impaired Lo	Require	d Liquid assets	Require
Loan Loss Res / Impaired Loa	Required ans	Loan-to-Deposit Ratio	Required	NPA coverage ratio	Require	d NPA ratio	Require
Return on Avg Equity	Required	Return on Avg Assets	Required	Tier 1 CAR	Require	d Total Assets	Require
Unreserved Equity	Required		Required	1	Require	d	Require
	Required						

Figure 1-26 Financial Profile

2. Click + icon to add the financial profile.

The Financial Profile screen displays.

✓ Note: The fields marked as Required are mandatory.

For more information on fields, refer to the field description table.

 Table 1-13
 Financial Profile – Field Description

Field	Description
Year	Specify the year for which the financial details will be captured.
Balance Sheet Size	Specify the balance sheet size of the Financial Institution for the selected year.
Operating Profit	Specify the operating profit of the Financial Institution for the selected year.
Net Profit	Specify the net profit of the Financial Institution for the selected year.
Year Over Year Growth	Specify the year-on-year growth.
Return On Investment	Specify the return on investment for the selected year.
Return On Equity	Specify the return on equity for the selected year.
Return On Asset	Specify the return on assets for the selected year.

3. Click **Save** to save the details.



1.5.3 Add Stakeholders

This topic describes the systematic instruction to add the details about the stakeholder such as authorized signatories, management team, etc. of the business.

Stakeholders' detail is necessary for the bank to ascertain the credibility of the business. Stakeholders to a customer can be either of the following:

- An existing customer of the Bank
- An existing party that is not a customer but is a stakeholder to another customer of the bank
- A new party, which is neither a customer nor an existing party (stakeholder)

The following stakeholder types are supported for the corporate customer:

- Shareholders
- Customers
- Owners
- Authorized Signatories Signature can be uploaded for Authorized Signatories.
- Guarantors
- Suppliers
- Bankers
- Insurers
- Buyers
- Management Team
- Sponsors
- Directors
- Contractors
- Auditors
- Debtors
- Creditors
- Advisor

Note:

- Users should have the required access to add a party within a customer access group as a stakeholder. For more details, refer to Oracle Banking Party Configuration User Guide.
- User should have required Personal Identifiable Information (PII) access to add individual stakeholders if PII fields are configured. For more details, refer Oracle Banking Party Configuration User Guide.

To update the stakeholder details:



1. On the **Party Details** screen, click on the **Stakeholders** section.

The Demographic Details - Stakeholders Details screen displays.

Figure 1-27 Stakeholder Details

Owners (0) Au	thorized Signatories (0)	Guarantors (0)	Suppliers (0)	Bankers (0)	Insurers (0)	Buyers (0)	Management Team	(0) Credito
+								
Dentu Ture O	CIF/Party Id 🗘	Name	¢ 1	D/Registration N	umber 🗘	c	ustomer 🗘	Action \$
Party Type 💲								

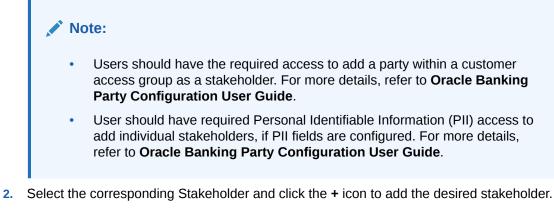
Stakeholders Detail is necessary for the bank to ascertain the credibility of the business. Stakeholders to a customer can be either of the following:

- An existing customer of the Bank.
- An existing party that is not a customer but is a stakeholder to another customer of the bank.
- A new party, which is neither a customer nor an existing party (stakeholder).

The Following Stakeholder types are supported for the FI customer:

- Shareholders
- Customers
- Owners
- Authorized Signatories Signature can be uploaded for Authorized Signatories.
- Guarantors
- Suppliers
- Bankers
- Insurers
- Buyers
- Management Team
- Sponsors
- Directors
- Contractors
- Auditors
- Debtors
- Creditors
- Advisor





The Add New Owners screen displays.

Figure 1-28 Add New Owners

Add New Owners Enter existing CIF/Party Id or Select fro	om the recently added s	takeholders or Click	Next to onboard a ne	w stakeholder		
Enter CIF/Party Id:	,					
or						
Select Recently Added Stakeholder:						
•						

- 3. On the Add New Owners screen.
 - Specify the existing CIF if the stakeholder is an existing customer.
 - Specify the existing Party Id if the stakeholder is an existing party but not a customer (or) select from the list of the recently added stakeholders to the same application.



If CIF/Party Id is not known, click the search icon to launch the **Search Party** screen and select from the list of values.

The Search Party - Individual screen displays.



		dle Name	Last Nar	me	Date of Birth	
que ld	Mak	ile Number	Email			Ē
que la	моы	lle Number	Email			
etch Clear						
akeholder Type	CIF	First Name	Middle Name	Last Name	Party Id	Customer
o data to display.						
Dage 1		(1 - 0 of 0 items)				

Figure 1-29 Search Party – Individual

The Search Party - Non Individual screen displays.

Figure 1-30 Search Party – Non-Individual

siness/Organization N	lame	Registration Number	Registration date	Email		
()				<u> </u>		
etch Clear						
takeholder Type	CIF Re	egistration Number	Business/Organization Name	Registration Date	Party Id	Customer
o data to display.						
Page 1		of 0 (1-0 of 0 item	ns) (< 4 > >)			
Page 1		of 0 (1-0 of 0 item	ns) < 4 > >			
Page 1		of 0 (1 - 0 of 0 item	ns) < 4 > >			
Page 1		of 0 (1 - 0 of 0 item	ns) < 4 > >			

- 4. If the **Stakeholder** is **New** to the bank, perform the following steps:
 - a. Click Next without entering CIF/Party Id.

The **Add New Owners** screen is displayed to capture details for the new relationship.



dividual 🔻			
' Basic info & Citizenship			
itle	First Name	Middle Name	Last Name
•			
Require			Required
hort Name	Malden Name	Name In Local Language	Date of Birth
			
finor	Gender	Marital Status	Profession Required
	▼	•	•
	Required		
locupation	Staff	Country of Residence	Resident Status
•		Q	•
irth Place	Birth Country	Nationality	Required Citizenship by
in the Place	Q	Q	
	Required		•
Ipload Photo	required	required.	
▲ Upload Maximum file size is 100kb			
ustomer Category	Customer Segment	Customer Access Group	Risk Level
Q	•	Q	•
Require referred Language	Preferred Currency	Purpose	Required Relationship Manager ID
Q	Q	•	RATNESH2 Q
Require	d		
ID Details			

Figure 1-31 Add New Owners

b. On the **Add New Owners** segment, specify the fields. For more information on fields, refer to the field description table.

Note:

The fields marked as **Required** are mandatory.

Table 1-14 Add New Owners – Field Description	Table 1-14	Add New Owners	- Field Description
---	------------	----------------	---------------------

Field	Description
Stakeholder Type	Select the stakeholder type from the drop-down list.
Basic Info & Citizenship	Specify the fields under this segment.
Title	Select the title from the drop-down list.
First Name	Specify the first name of the new stakeholder.
Middle Name	Specify the middle name of the new stakeholder.
Last Name	Specify the last name of the new stakeholder.
Short Name	Specify the short name of the new stakeholder.
Maiden Name	Specify the maiden name of the new stakeholder.



Field	Description
Date of Birth	Select the date of birth of the new stakeholder.
Gender	Select the gender from the drop-down list.
Marital Status	Select the marital status from the drop-down list.
Customer Category	Click the Search icon and select the customer category from the list.
Customer Segment	Select the customer segment from the drop-down list.
Customer Access Group	Click the Search icon and select the customer access group for the party.
	 Note: The user should have required access to onboarding a party within a customer access group. For more details, refer Oracle Banking Party Configurations
	User Guide.
ID Туре	Select the ID type from the drop-down list.
Unique ID	Specify the unique ID of the new stakeholder.
Upload Photo	Upload the photo of the new stakeholder.
Birth Country	Click the Search icon and select the birth country from the list.
Nationality	Click the Search icon and select the nationality of the stakeholder from the list.
Citizenship By	Select the Citizenship By from the drop-down list.
Residential Status	Select the residential status from the drop-down list.
Country of Residence	Click the Search icon and select the country from the list.
Preferred Language	Select the preferred language from the drop-down list.
Preferred Currency	Click the Search icon and select a preferred currency from the list.
Address	Specify the fields under this segment.
Address Type	Select the address type from the drop-down list.
Building Name	Specify the building name of the new stakeholder.
Street Name	Specify the street name of the new stakeholder.
Locality	Specify the locality of the new stakeholder.
City	Specify the city of the new stakeholder.
State	Specify the state of the new stakeholder.
Country Code	Click the Search icon and select country code from the list.
Zip Code	Specify the zip code of the address.
Mobile Number	Specify the mobile number of the new stakeholder.
Email ID	Specify the email Id of the new stakeholder.
Contact Number	Specify the contact number of the new stakeholder.
Narrative	Specify the description for the new stakeholder.

Table 1-14 (Cont.) Add New Owners – Field Description

c. Click Next to capture the KYC details for the new relationship.

The Add New Owners - KYC screen displays.

Figure 1-32 Add New Owners - KYC	
----------------------------------	--

✓ KYC Details			
Address Verification is yet to be completed Verify	Identity Verification is yet to be completed Verify		

d. On the Add New Owners - KYC screen, update the KYC Details.



5. Click **Next** to add relationship-specific attributes for the stakeholder.

The Add New Owner - Relationship Specific screen displays.

Figure 1-33 Add New Owners – Capture relationship-specific attribute

Add New Owners						×
Test9 4 _{Type} Non Cus	Date of birth	ld Type	Unique Id	Citizenship by		
Ownership Percentage	Required					
					Submit	Cancel

6. On the Add New Owner - Relationship Specific screen, specify the fields. For more information on fields, refer to the field description table.

Note:

The fields marked as **Required** are mandatory.



Field	Description
Ownership Percentage	Specify the ownership percentage value.
Associated Since	Specify the date from which the stakeholder is associated with the bank.

Table 1-15 Add New Owners – Relationship Specific - Field Description

7. Click **Submit** to linked to the customer being onboarded.

The Stakeholder Details screen displays.

Note:

f the stakeholder is an existing customer or an existing Party, then the linkage is based on the CIF/Party Id. In case a new stakeholder is being added, the system will generate a Party Id for the newly added stakeholder. This Party Id is used to establish a link between the new customer and the stakeholder.

8. Click **OK** to save the details.

1.5.4 Assets

This topic describes the systematic instructions to add the details about the assets of the corporate customer.

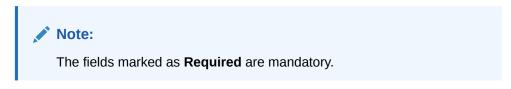
- 1. On the **Party Details** screen, click on the **Assets** section.
- 2. Click on the + button to add Assets Details.

The Add Assets screen displays.

Name		Value		Description	
		-			
	Required	Required	Required		

Figure 1-34 Assets

3. Specify the required details in the Add Assets segment.



For more information on fields, refer to the field description table.



Field	Description
Name	Specify the name for the asset.
Value	Specify the currency and value of the asset.
Description	Specify the description of the details of the assets being captured.

Table 1-16 Add Assets – Field Description

4. Click Submit to submit the asset details.

1.6 Review

This topic describes the systematic information to enable the final reviewers to review the customer details and moves the task to the *Approval* stage if the details are appropriate.

As a prerequisite, log in to the application homepage. For information on how to log in, refer to the *Getting Started User Guide*.

If the details are inappropriate, the reviewer can send the task back to the previous stage.

1. Click Acquire and Edit in the Free Tasks screen of the previous stage Onboarding Enrichment stage.

The **Review** screen displays.

Party Details	Party Details		Screen(1/3)
Review	Test2		
Comments			
		Test2	
		Test2	

Figure 1-35 Corporate Customer–Review

- Right click on the Customer icon in tree view and select the View Option or click Party ID hyperlink to view the details captured for the corporate customer in the List or Tree view.
- 3. Click Next, once the details are reviewed.

The Review Comments screen displays.



Review - 00011	7684	Documents t + ×
Party Details	Review	Screen(2/3)
• Review	Comments	
Comments	Reviewed	
		Cancel Hold Back Save & Close Next

Figure 1-36 Review – Review Comments

- 4. Specify the **Review Comments**.
- 5. Click Next.

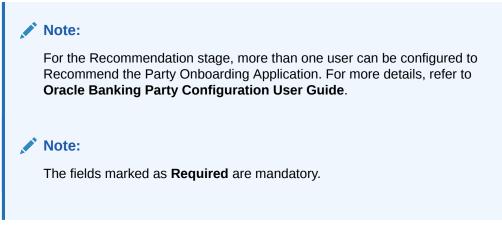
The Review - Overall Comments screen displays.

- 6. Specify the Overall Comments for the Review stage and click Post.
- 7. Click Submit to move to Recommendation stage.

1.7 Recommendation

This topic describes the systematic instruction to enable the recommending user to review the progress did so far and provides recommendations for each of the data segments with a the decision as approve/reject

The approver also has the option to validate if the captured details are as per Bank's policy or not and if there are any steps required to mitigate the risk.



 Click Acquire and Edit in the Free Tasks screen of the previous stage Review stage.

The **Recommendation** screen displays.



Recommendation	on - 000120809		Documents d L X
Party Details	Party Details		Screen(1/3
Recommendation	ABXP84420		
Comments			
		ABXP84420	
			Cancel Hold Save & Close Next

Figure 1-37 Corporate Customer – Recommendation

- 2. Right-click on the **Customer** icon in the tree view and select the **View Option** or Click **Party ID** hyperlink to view the details captured in List or table view.
- 3. Click Next, once the details are reviewed.

The Recommendation Comments screen displays.

Party Details	Comments Screen(3/
Recommendation	▶ ~ B I U ∓ A -size- E E E E E E E H1 H2 ∞ >
Comments	Done.
	Post
	Post

- 4. Click and Expand **Review Summary** to view comments from Reviewer in Review Stage.
- 5. Click and Expand Recommendation Decision

The **Recommendation Decision** screen displays.



Party Details	Recommendation							Screen(2/3
Recommendation	> Review Summary							
Comments	✓ Recommendation Dec	tision						
	Decision	Comments						
		-						
			Required					
	Section 0	Compliant with Bank Policy?	Details (Non-Compliance to Bank Policy)	Details of Risk Mitigation	≎ R	ecommended 🗘	Decision 0	Action 0
	Demographics	No			N	lot Recommended	Reject	P
	Geographical Spread	No			N	lot Recommended	Reject	P
	Sponsor Details	No			N	lot Recommended	Reject	P
	Financial Profile	No			N	lot Recommended	Reject	Ø
	Customers Details	No			N	lot Recommended	Reject	P
	Suppliers Details	No			N	lot Recommended	Reject	P
	Insurer Details	No			N	lot Recommended	Reject	P
	Guarantor Details	No			N	lot Recommended	Reject	P
	Banker Details	No			N	lot Recommended	Reject	P
	Management Information	No			N	lot Recommended	Reject	0

Figure 1-39 Recommendation Decision

- 6. Specify the fields for the **Recommendation Decision** screen.
- 7. Click **Action** to Input Recommendation details for each of the Party Information Data Segment.

The **Onboarding Approval** screen displays.

8. Specify the fields for **Onboarding Approval**.

For more information on fields, refer to the field description table.

 Table 1-17
 Onboarding Approval - Field Description

Field	Description				
Compliant with Bank Policy	Select the toggle button if customer is compliant with the Bank Policy.				
Recommended	Select the toggle button if customer is Recommended by reviewing user.				
Decision	Specify decision with respect to KYC type.				
Details (Non- Compliance to Bank	Specify the details of Non-Compliance to Bank Policy.				
Policy)	Note: This field is available only Compliant with Bank Policy toggle is disabled.				



Field	Description
Details of Risk Mitigation	Specify the comments of Details of Risk Mitigation.
	Note: This field is available only Compliant with Bank Policy toggle is disabled.

Table 1-17 (Cont.) Onboarding Approval - Field Description

9. Click **Next** after updating the decision on the Recommendation screen.

The Recommendation - Overall Comments screen displays.

- 10. Specify the overall comments for the **Recommendation** stage and Click **Post**.
- **11.** Click **Submit**, a message is displayed, and Task will be submitted to **Free Task**.

1.8 Approval

This topic describes the systematic instruction to enable the approver to review the activity done across all the stages and provides final signoff to approve the customer onboarding.

The approver also has the option to validate of the captured details are as per Bank's policy or not and if there are any steps required to mitigate the risk.

 Click Acquire and Edit in the Free Tasks screen of the previous stage Recommendation stage.

The Approval screen displays.

Party Details	Party Details		Screen(1/3)
Recommendation	ABXP84420		
Comments			
		1	
	Авх	P84420	

Figure 1-40 Corporate Customer – Approval

- 2. Right-click on the **Customer** icon in tree view and select the **View Option** or Click **Party ID** hyperlink to view the details captured in List or table view.
- 3. Click **Next**, once the details are reviewed.

The Approval Comments screen displays.



4. View the **Recommendation Summary** as **Approved** or **Rejected** based on the **Recommendation Decision** provided in **Recommendation** stage.

Note:

If more than one Recommendation user is configured, Recommendation summary will be determined are as follows:

 Table 1-18
 Recommendation Summary

Number of Users	Individual Decision	Recommendation Summary
2 User (User 1 & User 2)	User 1 – Approved	Approved
	User 2 – Approved	
2 User (User 1 & User 2)	User 1 – Approved	Rejected
	User 2 – Rejected	
3 Users (User 1 & User 2 & User	User 1 – Approved	Rejected
3)	User 2 – Rejected	
	User 3 – Approved	

5. Click and Expand the **Recommendation Summary** to view the **Recommendation Decision** and **Comments** from respective users from Recommendation stage.

The Recommendation Summary screen displays.

- 6. Click Action to see Recommendation details and KYC details for the respective KYC types.
- 7. Click and Expand **Approval Decision** to provide **Approval Decision** and Comments for Party Onboarding.

The Approval Decision screen displays.



Party Details	Approval						Screen(2/3
Approval	 Recommendation Sur 	Approved					Screen(2) 5
Comments	DOCUSER1						
	DOCUSER1						
	Decision	Comments					
	Approve	• Done.					
	Section \$	Compliant with Bank Policy?	Details (Non-Compliance to Bank Policy)	\$ Details of Risk Mitigation	Recommended 0	Decision \$	Action \$
	Demographics	No			Not Recommended	Reject	P
	Geographical Spread	No			Not Recommended	Reject	P
	Sponsor Details	No			Not Recommended	Reject	Ø
	Financial Profile	No			Not Recommended	Reject	Ø
	Customers Details	No			Not Recommended	Reject	P
	Suppliers Details	No			Not Recommended	Reject	P
	Insurer Details	No			Not Recommended	Reject	Ø
	Guarantor Details	No			Not Recommended	Reject	P
	Banker Details	No			Not Recommended	Reject	Ø
	Management Information	No			Not Recommended	Reject	P
	> Approval Decision						

Figure 1-41 Approval Decision

8. Click Next to Comments data segments.

The Approval – Comments screen displays.

- 9. Specify the Overall Comments for the Approval stage and click Post.
- **10.** Click **Submit** to complete the Onboarding process.

1.9 Amendment

This topic describes the systematic instruction to enable the Relationship Manager to amend the information or can add additional information about a corporate customer using Oracle Banking Enterprise Party Management.

Note:

- The user should have required access to amend a party within a customer access group as relationship. For more details, refer Oracle Banking Party Configuration User Guide.
- The user should have required Personal Identifiable Information (PII) access to amend individual stakeholders, if PII fields are configured. For more details, refer **Oracle Banking Party Configuration User Guide**.
- 1. On the Home page, click Party Services. Under Party Services, click Corporate.
- 2. Under Corporate, click Amendment



The Amendment screen displays.

Figure 1-42 Amendment – Enter Customer Id

Amendment					
Enter CIF 0008661	0				
	٩			Amend Now	Cancel

 On Amendment screen, specify the Customer ID and click Amend Customer. The Corporate Amendment screen displays.

Organization	Details							
Organization Name	I	Organization Type		Legal Entity Type		Customer Cat	tegory	
			-					Q
Demography Type	Required	Classification Type	Required	Branch Code	F	Required Upload Logo		Require
	•	1	•	000		Upload	ł	
Customer Access G	Required	Application Priority	Required	j. i		Maximum file	size is 100kb	
	Q	Low	•)				
	~			J				
Industries *								
								+
Sector 🗘	Industry Gro	up ≎	Industry	>	Sub Industry	0	Action 0	
No data to displ	av							
ite ante te anep.	- ,.							
Credit Rating	*							
								+
Year 🗘	Rating Date 🗘	Outlo	ok ≎	Agency ≎	Ra	iting ≎	Action 0	
No data to displ								
No data to dispi	ay.							
Social Media	Profiles							
Official Website		Facebook		Twitter				

Figure 1-43 Amendment – Corporate Amendment

- 4. On **Corporate Amendment** screen, specify the information for desired fields. For more information on the fields, refer to the Table 1-2 table.
- Click Submit to move to the next stage (Amendment KYC stage).
 For more information on the KYC, refer to the KYC Details stage.



- 6. To acquire the **Corporate Amendment KYC** task, perform the following steps:
 - a. Click Acquire and Edit from the Free Task.
 - b. Update the status of KYC Check in this stage and submit the KYC task.

For more information on enrichment stage, refer to the Onboarding Enrichment stage.

- 7. To acquire the **Corporate Amendment Enrichment** task, perform the following steps:
 - a. Click Acquire and Edit from the Free Task.
 - **b.** Update the desired information in **Enrichment** stage and submit the task.

For more information on review stage, refer to the Review stage.

- 8. To acquire the **Corporate Amendment Enrichment** task, perform the following steps:
 - a. Click Acquire and Edit from the Free Task.
 - **b.** Update the desired information in the **Enrichment** stage, and submit the task to move to following stages in the sequential order:
 - **Corporate Amendment Review** stage. For more information, refer to Review stage.
 - **Corporate Amendment Recommendation** stage. For more information, refer to Recommendation stage.
 - **Corporate Amendment Approval** stage. For more information, refer to Approval stage.



Index

А

Amendment, 1-39 Approval, 1-37

В

Basic Information, 1-14

С

Corporate Customer Onboarding, 1-1

F

Financial Profile, 1-23

Κ

KYC Details, 1-8

0

Onboarding Enrichment, *1-10* Onboarding Initiation, *1-4* Overview, *1-1*

R

Rating, 1-22 Recommendation, 1-34 Review, 1-33

